

File No.: 04-1000-20-2019-588

September 24, 2019

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of September 20, 2019 for:

Records regarding the number of times the Vancouver Fire Department attended 5936 Willow Street for the sole purpose of rescuing tenants from the elevator, from January 1, 2017 to September 19, 2019 (numbers broken down per year).

Vancouver Fire Department responded three times to the address on April 28, 2019, August 2, 2019, and September 9, 2019 to rescue people from the elevator, however, we are unable to confirm whether the people rescued were tenants of the building or not.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2019-588); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

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*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:pm