

File No.: 04-1000-20-2019-679

November 26, 2019

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of October 31, 2019 for:

1. Any and all policies and/or resolutions regarding the enforcement of section 76 of the City of Vancouver's Traffic By-law No. 2849 on Burrard Street from Waterfront Street to West Georgia Street.
2. Records (i.e. by-law officer logs, notes, or any other documentation), from January 1, 2019 to March 1, 2019 confirming that any and all policies and/or resolutions regarding the enforcement of section 76 of the City of Vancouver's Traffic By-law No. 2849 on Burrard Street from Waterfront Street to West Georgia Street was complied with.
3. Names and employee numbers of City of Vancouver employees that were tasked with enforcing section 76 of the City of Vancouver's Traffic By-law No. 2849 on Burrard Street from Waterfront Street to West Georgia Street for the month of February 2019.

Regarding part one and two of your request, currently employees act under the direct supervision of the Branch Manager, and ensure that each 3-1-1 service request is responded to; no additional written policies exist beyond sections 76 and 76A of the Street and Traffic By-law.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Regarding part three of your request we are unable to provide employee numbers, as per s.22(1) of the Act.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2019-679); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,



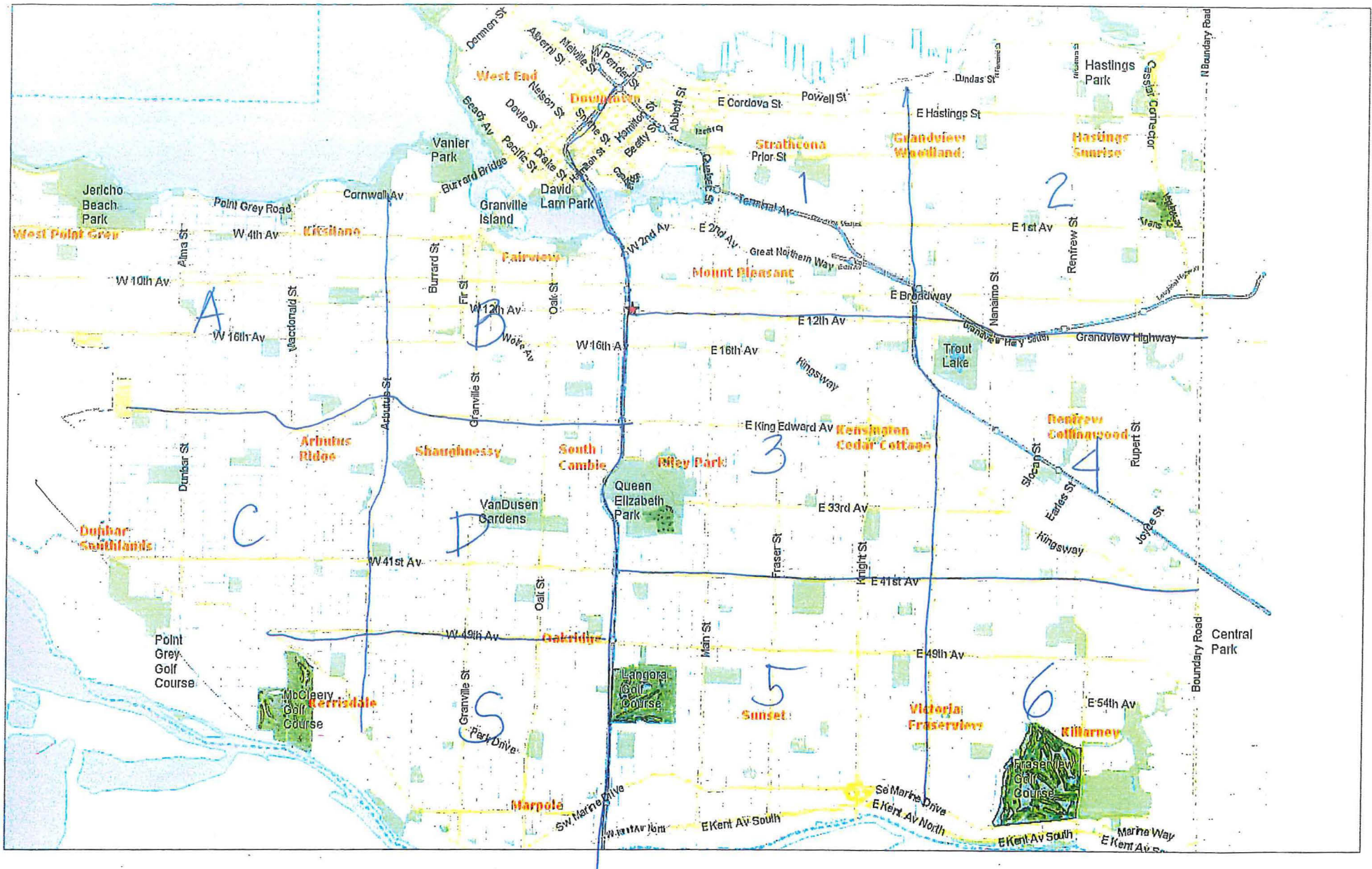
Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt



CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: <u>FEB 15/18</u>				PROPERTY Business Multi-unit Building House/Duplex Other (e.g. vacant lot)				SIDEWALK CONDITION Snow Ice Avg. Depth (cm) % Coverage				NOTICES HANDOUT Owner Tenant Clerk / Attendant Mail Slot Door Hanger Other						BVN Issued (Y/N)		COMMENTS	
INSPECTOR: <u>GLEN MCNEIL</u>																					
STREET:																					
ROUTE: <u>#1</u>																					
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																		
			<u>MAIN ST</u>																		
	<u>10:20</u>	<u>1ST</u>	<u>100 BLOCK ALEXANDER ST</u>				☒	☒	☒	<u>5</u>	<u>80</u>						☒			<u>EMPTY LOT NORTH SIDE EAST OF PUMP STATION</u>	
			<u>THURLOW</u>																		
			<u>BURRARD</u>																		
			<u>ROBSON</u>																		
	<u>11:15</u>	<u>1ST</u>	<u>600 BLOCK CAMBIE ST</u>				☒	☒	☒	<u>5</u>	<u>70</u>						☒			<u>LERWICK PARK (WHOLE TRAIL) EAST SIDE OF CAMBIE</u>	
			<u>CAMBIE BRIDGE</u>																		
ADDITIONAL COMMENTS:																					

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: FEB 15/19				PROPERTY				SIDEWALK CONDITION				NOTICES HANDOUT						BVN	COMMENTS
INSPECTOR: GLEN MCNEIL				Business	Multi-unit Building	House/Duplex	Other (e.g. vacant lot)	Snow	Ice	Avg. Depth (cm)	% Coverage	Owner	Tenant	Clerk / Attendant	Mail Slot	Door Hanger	Other	Issued (Y/N)	
STREET:																			
ROUTE: #1																			
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																
			HAMILTON																
			ABBOTT																
	11:40	1 ST	570 CARRALL	✓				✓	✓	580						✓			CHINESE CULTURAL CENTER
	11:55	1 ST	410 COLUMBIA	✓				✓	✓	560						✓			
	12:40	1 ST	EXPO BLVD				✓	✓	✓	100						✓			ALL SOUTH SIDE FROM QUEBEC → CARRALL
	2:00	1 ST	300 EAST SIDE BLOCK GORE @ HASTINGS	✓				✓	✓	590						✓			EMPTY BUILDING

ADDITIONAL COMMENTS:

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: <u>FEB 16/17</u>				PROPERTY				SIDEWALK CONDITION				NOTICES HANDOUT						BVN	COMMENTS
INSPECTOR: <u>GLEN MCNEIL</u>																			
STREET:				Business	Multi-unit Building	House/Duplex	Other (e.g. vacant lot)	Snow	Ice	Avg. Depth (cm)	% Coverage	Owner	Tenant	Clerk / Attendant	Mail Slot	Door Hanger	Other	Issued (Y/N)	
ROUTE: <u>#1</u>																			
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																
			<u>BROADWAY</u>																
	<u>10:54</u>	<u>1st</u>	<u>832 POWELL ST</u>	☒				☒	☒	<u>5</u>	<u>80</u>					☒			
			<u>CORDOVA</u>																
			<u>COMMERCIAL DR.</u>																
			<u>CLARK DR</u>																
			<u>FRASER ST</u>																
			<u>MAIN ST</u>																
ADDITIONAL COMMENTS:																			

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: <u>FEB 16/10</u>				PROPERTY				SIDEWALK CONDITION				NOTICES HANDOUT						BVN	COMMENTS
INSPECTOR: <u>GLEN MCNEIL</u>																			
STREET:				Business	Multi-unit Building	House/Duplex	Other (e.g. vacant lot)	Snow	Ice	Avg. Depth (cm)	% Coverage	Owner	Tenant	Clerk / Attendant	Mail Slot	Door Hanger	Other	Issued (Y/N)	
ROUTE: <u>#1</u>																			
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																
			<u>CAMBIE ST</u>																
			<u>GRANVILLE ST</u>																
			<u>PACIFIC BLVD</u>																
			<u>KINGSWAY</u>																
			<u>HASTING ST</u>																
			<u>PENDER ST</u>																
ADDITIONAL COMMENTS:																			

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: <u>FEB 16/13</u>				PROPERTY Business Multi-unit Building House/Duplex Other (e.g. vacant lot)				SIDEWALK CONDITION Snow Ice Avg. Depth (cm) % Coverage				NOTICES HANDOUT Owner Tenant Clerk / Attendant Mail Slot Door Hanger Other						BVN Issued (Y/N)		COMMENTS	
INSPECTOR: <u>GLEN MCNEIL</u>																					
STREET:																					
ROUTE: <u>#1</u>																					
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																		
			<u>THURLOW</u>																		
			<u>GILFORD</u>																		
			<u>BURRARD</u>																		
			<u>BIDWELL</u>																		
			<u>GEORGIA</u>																		
			<u>COMOX</u>																		
			<u>DENMAN</u>																		
			<u>PENDRELL</u>																		
			<u>ALBERNI</u>																		
			<u>NELSON</u>																		
			<u>BARCLAY</u>																		
			<u>HARWOOD</u>																		
			<u>CHILCO</u>																		

ADDITIONAL COMMENTS:

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: FEB 16/19				PROPERTY Business Multi-unit Building House/Duplex Other (e.g. vacant lot)				SIDEWALK CONDITION Snow Ice Avg. Depth (cm) % Coverage				NOTICES HANDOUT Owner Tenant Clerk / Attendant Mail Slot Door Hanger Other						BVN Issued (Y/N)		COMMENTS	
INSPECTOR: GLEN MCNEIL																					
STREET:																					
ROUTE: # /																					
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																		
			8TH AVE																		
			7TH AVE																		
			6TH AVE																		
			5TH AVE																		
			4TH AVE																		
			3RD AVE																		
			2ND AVE																		
			1ST AVE																		
			YUKON																		
			ALBERTA																		
			COLUMBIA																		
			MANITOBA																		
			ONTARIO																		

ADDITIONAL COMMENTS:

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

DATE: <u>FEB 16/19</u>				PROPERTY Business Multi-unit Building House/Duplex Other (e.g. vacant lot)				SIDEWALK CONDITION Snow Ice Avg. Depth (cm) % Coverage				NOTICES HANDOUT Owner Tenant Clerk / Attendant Mail Slot Door Hanger Other						BVN Issued (Y/N)	COMMENTS
INSPECTOR: <u>GLEN MONTIL</u>																			
STREET:																			
ROUTE: <u>#1</u>																			
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																
<u> </u>	<u> </u>	<u> </u>	<u>NICOLA</u>																
<u> </u>	<u> </u>	<u> </u>	<u>BROOKTON</u>																
<u> </u>	<u> </u>	<u> </u>	<u>TERVIS</u>																
<u> </u>	<u> </u>	<u> </u>	<u>BUTE</u>																
<u> </u>	<u> </u>	<u> </u>	<u>BURNABY</u>																
<u> </u>	<u> </u>	<u> </u>	<u>KEIFER</u>																
<u> </u>	<u> </u>	<u> </u>	<u>GORE</u>																
<u> </u>	<u> </u>	<u> </u>	<u>DUALEY</u>																
<u> </u>	<u> </u>	<u> </u>	<u>JACKSON</u>																
<u> </u>	<u> </u>	<u> </u>	<u>HEATLEY</u>																
<u> </u>	<u> </u>	<u> </u>	<u>PRINCESS</u>																
<u> </u>	<u> </u>	<u> </u>																	
<u> </u>	<u> </u>	<u> </u>																	

ADDITIONAL COMMENTS:

CITY OF VANCOUVER ENGINEERING
SNOW / ICE REMOVAL NOTICES FIELD REPORT

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DATE: Feb 12, 2019 Tuesday				PROPERTY				SIDEWALK CONDITION				NOTICES HANDOUT						BVN	COMMENTS
INSPECTOR: Kevin Norman / Yong Huang				Business	Multi-unit Building	House/Duplex	Other (e.g. vacant lot)	Snow	Ice	Avg. Depth (cm)	% Coverage	Owner	Tenant	Clerk / Attendant	Mail Slot	Door Hanger	Other	Issued (Y/N)	
STREET:																			
ROUTE:																			
SERVICE REQUEST	TIME	VISIT (e.g. 1st)	ADDRESS																
1409736	10:20	1	1055 Canada Pl (10)	✓				✓	✓	2	70			✓					Not cleared to curb.
1410016	10:36	1	1818 Alberni St (9)		✓			✓	✓	4	100			✓					Under construction, barrierred up.
1409816	10:45	1	1001 Denman (8)	✓				✓	✓	3	100			✓					Reminded manager.
1409888	10:50	1	1037 Denman (7)	✓				✓	✓	3	100					✓			not cleared.
1409887	10:55	1	1047 Denman (6)	✓				✓	✓	2	100			✓					spoke with the manager, ^{cleared} not 5.
1409885	11:00	1	1825 Comox St (5)		✓			✓	✓	2	20					✓			cleared other than drive way.
1410017	11:10	1	1644 Nelson St (4)		✓			✓	✓	0.5	10			✓					cleared, salted, partially.
1409711	11:20	1	1104 Haro St (3)		✓			✓	✓	2	80			✓					being cleared.
1409739	11:25	1	1798 Robson St (2)	✓				✓	✓	1	50			✓					not cleared properly.
1409737	11:30	1	1720 Robson St (1)	✓				✓	✓	1	50			✓					not cleared properly.
1410058	11:50	1	2001 Beach Beach Ave		✓			✓	✓	4	100					✓			not cleared either side.
1410086	12:10	1	1101 Seymour St	✓				✓	✓	4	100			✓					not cleared either side.
1410072	12:20	1	572 Beatty St																couldn't find the place.

ADDITIONAL COMMENTS:

Service Request Slip

SR #	Address: 1055 CANADA PLACE		Location Details:		Responsible
R1409736					YK
SR Description			Sub Type		Created Date
Kent Yards - Snow & Ice Removal - Sidewalk Bylaw Viola			Business		2019/02/11
311 Case #	Reference #	Scheduled Start	Incident Date	Request Date	Due Date
101012509444			2019/02/11	11-FEB-19	2019/02/13
Attached Work Orders		Assigned To		Crew ID	
		KEVIN NORMAN			
Job Details :					
Contact Name		Contact Phone	Contact Type		Requested By
s.22(1)		s.22(1)	Owner		
Lagan E-Form Details					
1. Type of Property: Business					
2. If Other, provide details:					
3. Describe the issue in detail: Sidewalk is icy. Has not been salted or shovelled. Elderly lady fell on sidewalk					
4. Condition of sidewalk: Not Shovelled					
5. If Other, provide details:					
6. Provide date and time of incident: 12:00 Noon today					
7. (Don't ask, just record, did caller indicate they want a call back?): No					
Lagan Case Details					
Unit #36 at 1055 Canada Pl.					
Work In Progress Notes					
Date	Name	Comments			
Work Completed					
Date: 2019/02/12	Print Name:	Sign Name:		Crew ID:	
Comments: Work Completed - Check Hansen for results					

Service Request Slip