

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "Boyle, Christine" <Christine.Boyle@vancouver.ca>
"Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>
CC: "Councillors - DL"
"Zaenker, Anita" <Anita.Zaenker@vancouver.ca>
"Stewart, Kennedy" <Kennedy.Stewart@vancouver.ca>
"City Manager's Correspondence Group - DL"
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

Date: 1/9/2020 5:15:07 PM

Subject: RE: Shelter Capacity

Attachments: Information bulletin: Residents sleeping outside urged to visit Powell Street Getaway or extreme weather response shelters.msg
Winter Response Beds 2019-2020.pdf

Hi Councillor,

Further to your question, the attached table summarizes the capacity of our temporary winter shelters, extreme weather response shelters and warming centres across the City.

Since December, in response to the conditions in Oppenheimer Park, the City has funded expanded operations of the warming centre at the Powell Street Getaway. That service is now in operation when the temperature feels like 0 degrees (rather than -5 degrees). Additionally, we continue to engage with BC Housing regarding funding for additional shelter capacity.

You may also have seen the attached information bulletin issued earlier today in anticipation of colder weather confirming the details of the services available to people who are sleeping outside.

Sandra and her team will compile utilization data for the various services over the course of the winter thus far and will follow up with that information.

If you have any other questions at this point, please let me or Sandra know.

Best,
Paul

From: Boyle, Christine
Sent: Thursday, January 09, 2020 12:27 PM
To: Johnston, Sadhu; Mochrie, Paul
Cc: Councillors - DL; Zaenker, Anita; Stewart, Kennedy
Subject: Shelter Capacity

Hi Paul and Sadhu,

Given the cold snap we are expecting, can Council get an update on what our current shelter capacity is, and how full those spaces have been this winter, as well as a reminder of the extra beds/spaces that will open during this cold weather?

Thanks,
Christine

Councillor Christine Boyle

CITY OF VANCOUVER

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Winter Shelter Response in Vancouver 2019-2020

Temporary Winter Shelter Beds – Opened Nov 1, 2019 until March 31, 2020

Temporary Winter Shelter Address	Beds	Operating Hours	Operator	Call Ahead to Confirm Availability	Accessibility/Pets/Carts
1401 Hornby St.	40, all genders	24 hours, 7 days per week	Community Builders Group	604.620.9253	Not accessible. Pets Ok. Shopping Carts Ok.
609 Helmcken St. (Gathering Place)	30, for men and women	8:30pm – 7:30am, 7 days per week,	The Gathering Place Community Centre	10am to 8pm, 604-665-2391 and 8pm to 7:30am, 604-257-3846	Not fully accessible, Mat program. No supports. Walkers, Canes ok. No pets, no cart storage
134 East Cordova Ave. (Anchor of Hope)	40, all genders	8pm – 8am, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Wheelchair accessible. No pets. No cart storage
138 East Cordova St. (Sutherland)	30, for men	24 hours, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Not Accessible. No pets. No cart storage.
119 East Cordova St. (Chapel Shelter)	40, for men and women	10pm – 7am, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Not Accessible. No pets. No cart storage.
1648 E 1st Ave.	40, all genders	24 hours, 7 days per week,	Community Builders Group	604.620.9513	Not accessible. Pets Ok. Shopping Carts Ok.
1138 Burrard St. (Directions)	12, for youth	9pm - 9am, 7 days per week,	Directions Youth Services	Lottery for available beds at 8:30pm each night 604-633-1472	Not fully accessible, Mat program. No supports. Pets ok (with restrictions) No cart storage.
828 Cambie St. (Catholic Charities)	20, for men	4pm – 8:00am, 7 days per week,	Catholic Charities Men's Hostel	604-443-3292	Not accessible. No pets. No cart storage.

Winter Shelter Response in Vancouver 2019-2020

Temporary Winter Shelter Address	Beds	Operating Hours	Operator	Call Ahead to Confirm Availability	Accessibility/Pets/Carts
1060 Howe St.	40, for men and women	4pm - 10am 7 days per week	Community Builders Group	604-428-3686	Not fully accessible, Mat program. No supports. Walkers, Canes ok. Pets Ok. Shopping Carts Ok.
131 Dunlevy Ave. (Sister Space)	16, for women	6:00pm – 9am, 7 days per week,	Atira Women's Resource Society	604-602-9463	Not fully accessible. Walkers, Canes ok. Pets ok (with restrictions) No cart storage
342 Alexander St (The Sisterhood)	21, for women	24 hours, 7 days per week	Atira Women's Resource Society	604-681-7916	Not fully accessible. Walkers, Canes ok. Pets ok (with restrictions) No cart storage

Extreme Weather Response Sites 2019-2020

This program is designed to provide time-limited, weather responsive, temporary shelter spaces in Vancouver when there is not sufficient emergency shelter bed capacity during extreme weather conditions. EWR shelter beds are activated by Homelessness Services Association of BC (HSABC) under the following criteria:

- Temperatures near zero with rainfall that makes it difficult or impossible for those experiencing homelessness to remain dry
- Sleet or freezing rain
- Snow accumulation
- Sustained high winds
- Temperatures at or below 0°C, or "feels like" 0°C with wind chill
- Rainfall of at least 50mm in a 24-hour period

Site	Address	Beds	Operating Hours	Operator	Notes	Details
10th Avenue Alliance Church	11 W. 10 th Ave	25, for all genders		Lookout Health and Housing Society	Will only activate Monday-Friday only	
Directions Youth Services Centre	1138 Burrard St	15 for youth, all genders	10:00pm-7:00am	Directions Youth Services	Youth only	Will provide overnight accommodation to 15 youth (24 years of age and under). Mats provided after midnight. Pets accepted to a maximum of 4 animals.
First Baptist Church	969 Burrard	25, for all genders		First Baptist Church	Will only activate Monday-Thursday only	
Belkin House	555 Homer St	15 men, 5 women	11:00pm -7:30am	The Salvation Army		
Evelyne Saller Centre	320 Alexander St	55, all genders	Operates between 11:00pm and 8:00am Monday through Friday and between 10:00pm and 8:00am on weekends	City of Vancouver		A variety of food options offered before going to sleep and in the morning. No pets.
Walton EWR Shelter	261-B East Hastings St	20, all genders	8:30pm-7:30am	Lookout Health and Housing Society		Pet friendly, some restrictions apply

If you have questions, or would like to be added to the EWR activation list, please contact Chloe Good at HSABC : chloe.good@hsa-bc.ca ; Cell: (778) 855-2575

Warming Centres 2019-2020

-5°C or below (or it feels like -5°C or below).

Warming centres are activated by the City of Vancouver Warming Centre coordinator, when the temperature reaches -5°C or below (or it feels like -5°C or below).

Each site can accommodate everyone, and accept pets, bikes, and carts. Hot beverages and snacks are available. No reservation required.

While they are not set up with beds or mats, they provide a safe, warm space for people who might be living outside, and people with their own bedding may choose to sleep at the warming centre.

Site	Address	Operating Hours	Operator	Notes	Details
Powell St Getaway	528 Powell St	9:00PM to 7:00AM	Lookout Health and Housing Society		Accessible, Pets Ok with leash. Shopping Carts Ok.
Britannia Community Centre	1739 Venables St	9:00pm-8:30am	Britannia Community Centre		Accessible, Pets Ok with leash. Shopping Carts Ok.
Vancouver Aquatic Centre	1050 Beach Ave	10:00am- 6:00am	City of Vancouver		Accessible, Pets Ok with leash. Shopping Carts Ok.
Overdose Prevention Society	58 East Hastings St	11pm to 8am	Overdose Prevention Society	*This site is an overdose prevention site that provides harm reduction overnight during Warming Centre activations	Accessible, Pets Ok, with leash. Shopping Carts Ok.
Carnegie Community Centre	401 Main St		City of Vancouver	(Backup site, If and when needed only; starting January)	Accessible, Pets Ok with leash. Shopping Carts Ok.

If you have questions, or would like to be added to the Warming Centre activation list, please contact Gloria Leung : Gloria.Leung@vancouver.ca
Cell: (604) 968-0719

From: "City of Vancouver Communications Office" <CityofVancouver.CommunicationsOffice@vancouver.ca>
To: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
Date: 1/9/2020 4:23:08 PM
Subject: Information bulletin: Residents sleeping outside urged to visit Powell Street Getaway or extreme weather response shelters

City of Vancouver
Information bulletin
January 9, 2020

Residents sleeping outside urged to visit Powell Street Getaway or extreme weather response shelters

As temperatures drop this week, Powell Street Getaway - next to Oppenheimer Park - continues to open as a warming centre to ensure people have an option to come inside from the cold. Due to increased City of Vancouver funding, Powell Street Getaway has been open more frequently this winter, opening when the weather is 0 degrees instead of the previous threshold of -5 degrees.

The Province, in conjunction with Homelessness Services Association of BC and community organizations, also opens additional shelter spaces when extreme weather alerts are issued on evenings such as tonight when the temperature is 0 degrees or feels like 0. Details on these shelters are attached.

Additional warming centres open from January 12

Warming centres will be activated from Sunday, January 12th to Wednesday, January 15th. All are welcome and people can bring their carts and pets. People with their own bedding may choose to sleep at the centres and hot drinks and snacks are available.

Warming centre locations include:

January 12 - 14	Britannia Community Centre (Hours: 9 pm to 8:30 am) Vancouver Aquatic Centre (Hours: 10 pm to 6 am) Overdose Prevention Society (Hours: 11 pm to 8 am)
January 15	Britannia Community Centre (Hours: 9 pm to 8:30 am) Overdose Prevention Society (Hours: 11 pm to 8 am)

The City urges anyone who is sleeping outside on a cold night to make use of facilities such as Powell Street Getaway or to call 2-1-1 to find out about available shelter spaces.

Since the start of winter, warming centres including Powell Street Getaway have been open on 23 nights, with more than 2,600 visits.

Are you concerned about someone sleeping outside?

If residents are concerned about an individual, they're encouraged to check in with the person safely to see whether they want help, then direct them to a warming centre or EWR shelter (details at Vancouver.ca), or call 2-1-1. Members of the public who would like to donate warm clothing such as

new socks, toques or gloves can call 2-1-1 to find out how.

During the day, those in need can also access low-cost meals and free shower and laundry facilities at Carnegie, Evelyne Saller and Gathering Place community centres. These locations and other public buildings, such as libraries and community centres, are also available during their opening hours as spaces to warm up during extreme weather conditions

-30-

Notes to editors:

Warming centres

Apart from Powell Street Getaway, all other warming centres are activated when the temperature reaches -5°C or below (or it feels like -5°C or below). Hot drinks and snacks are available, and people can bring their carts and pets. People with their own bedding may choose to sleep at the centre. Community centres and other public buildings are available during their opening hours as spaces to warm up during the day. Tonight will be the seventh night when warming centres have opened and they have welcomed 862 people.

Powell Street Getaway, which is operated by Lookout Society, is located next to Oppenheimer Park and offers meals and connections to daytime services, as well as a safe consumption site.

Emergency weather response

Emergency weather response (EWR) alerts are issued by Homelessness Services Association of BC, in conjunction with the Province, when overnight temperatures are 0 degrees or feel like 0 degrees and temporary shelter spaces are opened at facilities across the city. Tonight will be the 17th night that EWR facilities have opened this winter. For more information about the EWR program, please visit Homelessness Services Association website.

HSABC activates EWR under the following criteria:

- Temperatures near zero with rainfall that makes it difficult or impossible for those experiencing homelessness to remain dry
- Sleet or freezing rain
- Snow accumulation
- Sustained high winds
- Temperatures at or below 0°C , or "feels like" 0°C with wind chill
- Rainfall of at least 50mm in a 24-hour period

Attached documents

- Details of tonight's extreme weather response

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Contact us here: <http://vancouver.ca/your-government/tell-us-online.aspx>.

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Thank you,
City of Vancouver
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