

**From:** "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

**To:** "Direct to Mayor and Council - DL"

**CC:** "City Manager's Correspondence Group - DL"  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>

**Date:** 1/10/2020 4:26:03 PM

**Subject:** Winter shelter capacity and utilization

**Attachments:** Winter Response Beds 2019-2020.docx  
Vancouver EWR Notification 20200108 (2).pdf

Hello Mayor and Council,

In follow up to my email yesterday, please see info below regarding shelter capacity and winter response usage. If you have any further questions, please feel free to ask me or Sandra.

Best,  
Paul

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#### Winter Response Strategy Update for Council

##### Attached:

- Winter Response Beds (Temporary Shelters, EWRs, Warming Centres) for quick reference.
- Current EWR Notification (Jan 8 - Jan 15), includes Powell St Getaway
- (Warming Centre Activation anticipated on Sunday so email has not gone out yet)

##### Shelters (Permanent and Temporary):

- Over 980 year-round beds at 28 sites. These are essentially full year round.
- BC 211 Shelter Vacancy Data (they call all shelters in the morning to ask if they have any vacancies) from Jan 9, 2019, show 2% vacancy rate at shelters in Vancouver, with 20 adult beds available. However these are first come first serve beds, and likely fill up upon shelter opening at 4pm. There were 5 Youth beds (16-18 years old) available.
- 329 temporary winter shelter beds at 11 sites. Temporary Shelter beds have been open since Nov 2018. These temporary shelter beds are operating at full capacity, and were full last night (8 turnaways reported on January 9).
- COV Gathering Place Temporary Shelter reports from HIFIS show that shelter has been operating at full capacity, since opening January 6 (opened November 1, 2019) (30 beds).
- Other Temporary shelter sites (including First Ave/Commercial Shelter, Hornby Shelter, Metson Shelter, Atira's Sisterspace) report operating at, or near capacity, since opening November 2018 throughout summer 2019 to present. Shelter capacity for these is reported manually.

Temporary Winter Shelter Statistics											
Date	Hornby	East 1st	Metson	Anchor	Sutherland	Chapel	Catholic Charities	GP	Sister Space	Directions	342 Alexander
Total Beds	40	40	40	40 (+10 flex beds)	30	40	20	30	16	12	21
10-Jan-20	40	40	40	41	34	33	20	30	16	No Data	21

##### Extreme Weather Response Shelters (not COV-funded):

- Complete listing attached

##### EWR Shelter Site(s) Now Open:

- o Current EWR activation began Dec 31, 2019 present, expected to continue until January 15, with possibility of extension.
- o Locations are:
  - o Directions Youth Services Centre: 1138 Burrard St, 10pm-7am
  - o The Salvation Army Belkin House: 555 Homer St, 11pm-7am

- o Evelyne Saller Centre: 320 Alexander St, 11pm-8am Monday-Friday, 10pm-8am Saturday and Sunday
- o Walton Hotel Amenity Space: 261-B East Hastings St, 8:30pm-7:30am
- o Tenth Church: 11 10<sup>th</sup> Ave W (at Ontario St), 10:00pm-8:30am

**Warming Centres:**

-5°C or below (or it feels like -5°C or below).

Activations to date:

Site Overview		
Site	# Warming Centre Nights	# EWR Nights
Powell Street Getaway	2	21
Britannia Community Centre	3	N/A
Vancouver Aquatic Centre	2	N/A
Overdose Prevention Society	3	N/A

**Powell Street Getaway Site:**

- o Powell St Getaway is COV funded Warming Centre site (which opens under EWR parameters ☐excessive rain, snow, wind, etc)
- o Has been operating continuously (except Friday Jan 10), since Dec 31, 2019
- o Current EWR activation ☐ expected to continue until January 15, with possibility of extension.
- o Average 122 visitors a night.
- o Last night: # Unique individuals: 171, # At Peak Hour: 71. # OPS users: 15, # Turn-aways:0

Site	Jan 10	Jan 11	Jan 12	Jan 13	Jan 14	Jan 15
<b>Powell Street Getaway</b> ☐528 Powell St 9:00pm and 7:00am.	Open	Open	Open	Open	Open	Open

**Warming Centre Activation ( Jan 12-Jan 15)**

Site	Jan 12	Jan 13	Jan 14	Jan 15
<b>Powell Street Getaway</b> ☐528 Powell St 9:00pm and 7:00am.	Open	Open	Open	Open
<b>Britannia Community Centre</b> ☐1739 Venables St 9:00pm and 8:30am.	Open	Open	Open	Open
<b>Vancouver Aquatic Centre</b> ☐1050 Beach Ave 10:00pm and 6:00am.	Open	Open	Open	Closed
<b>Overdose Prevention Society</b> ☐ 58 East Hastings St 11pm-8am. This site is an Overdose Prevention Site that provides harm reduction.	Open	Open	Open	Open

Winter Shelter Response in Vancouver 2019-2020

Temporary Winter Shelter Beds – Opened Nov 1, 2019 until March 31, 2020

Temporary Winter Shelter Address	Beds	Operating Hours	Operator	Call Ahead to Confirm Availability	Accessibility/Pets/Carts
1401 Hornby St.	40, all genders	24 hours, 7 days per week	Community Builders Group	604.620.9253	Not accessible. Pets Ok. Shopping Carts Ok.
609 Helmcken St. (Gathering Place)	30, for men and women	8:30pm – 7:30am, 7 days per week,	The Gathering Place Community Centre	10am to 8pm, 604-665-2391 and 8pm to 7:30am, 604-257-3846	Not fully accessible, Mat program. No supports. Walkers, Canes ok. No pets, no cart storage
134 East Cordova Ave. (Anchor of Hope)	40, all genders	8pm – 8am, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Wheelchair accessible. No pets. No cart storage
138 East Cordova St. (Sutherland)	30, for men	24 hours, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Not Accessible. No pets. No cart storage.
119 East Cordova St. (Chapel Shelter)	40, for men and women	10pm – 7am, 7 days per week,	Salvation Army	604-646-6846 During evening hours of operation (604 833 2142)	Not Accessible. No pets. No cart storage.
1648 E 1st Ave.	40, all genders	24 hours, 7 days per week,	Community Builders Group	604.620.9513	Not accessible. Pets Ok. Shopping Carts Ok.
1138 Burrard St. (Directions)	12, for youth	9pm - 9am, 7 days per week,	Directions Youth Services	Lottery for available beds at 8:30pm each night 604-633-1472	Not fully accessible, Mat program. No supports. Pets ok (with restrictions) No cart storage.
828 Cambie St. (Catholic Charities)	20, for men	4pm – 8:00am, 7 days per week,	Catholic Charities Men's Hostel	604-443-3292	Not accessible. No pets. No cart storage.

Winter Shelter Response in Vancouver 2019-2020

Temporary Winter Shelter Address	Beds	Operating Hours	Operator	Call Ahead to Confirm Availability	Accessibility/Pets/Carts
1060 Howe St.	40, for men and women	4pm - 10am 7 days per week	Community Builders Group	604-428-3686	Not fully accessible, Mat program. No supports. Walkers, Canes ok.  Pets Ok.  Shopping Carts Ok.
131 Dunlevy Ave. (Sister Space)	16, for women	6:00pm – 9am, 7 days per week,	Atira Women's Resource Society	604-602-9463	Not fully accessible. Walkers, Canes ok. Pets ok (with restrictions) No cart storage
342 Alexander St (The Sisterhood)	21, for women	24 hours, 7 days per week	Atira Women's Resource Society	604-681-7916	Not fully accessible. Walkers, Canes ok. Pets ok (with restrictions) No cart storage

## Extreme Weather Response Sites 2019-2020

This program is designed to provide time-limited, weather responsive, temporary shelter spaces in Vancouver when there is not sufficient emergency shelter bed capacity during extreme weather conditions. EWR shelter beds are activated by Homelessness Services Association of BC (HSABC) under the following criteria:

- Temperatures near zero with rainfall that makes it difficult or impossible for those experiencing homelessness to remain dry
- Sleet or freezing rain
- Snow accumulation
- Sustained high winds
- Temperatures at or below 0°C, or "feels like" 0°C with wind chill
- Rainfall of at least 50mm in a 24-hour period

Site	Address	Beds	Operating Hours	Operator	Notes	Details
10th Avenue Alliance Church	11 W. 10 <sup>th</sup> Ave	25, for all genders		Lookout Health and Housing Society	Will only activate Monday-Friday only	
Directions Youth Services Centre	1138 Burrard St	15 for youth, all genders	10:00pm-7:00am	Directions Youth Services	Youth only	Will provide overnight accommodation to 15 youth (24 years of age and under). Mats provided after midnight. Pets accepted to a maximum of 4 animals.
First Baptist Church	969 Burrard	25, for all genders		First Baptist Church	Will only activate Monday-Thursday only	
Belkin House	555 Homer St	15 men, 5 women	11:00pm -7:30am	The Salvation Army		
Evelyne Saller Centre	320 Alexander St	55, all genders	Operates between 11:00pm and 8:00am Monday through Friday and between 10:00pm and 8:00am on weekends	City of Vancouver		A variety of food options offered before going to sleep and in the morning.  No pets.
Walton EWR Shelter	261-B East Hastings St	20, all genders	8:30pm-7:30am	Lookout Health and Housing Society		Pet friendly, some restrictions apply

If you have questions, or would like to be added to the EWR activation list, please contact Chloe Good at HSABC : [chloe.good@hsa-bc.ca](mailto:chloe.good@hsa-bc.ca) ; Cell: (778) 855-2575

## Warming Centres 2019-2020

-5°C or below (or it feels like -5°C or below).

Warming centres are activated by the City of Vancouver Warming Centre coordinator, when the temperature reaches -5°C or below (or it feels like -5°C or below).

Each site can accommodate everyone, and accept pets, bikes, and carts. Hot beverages and snacks are available. No reservation required.

While they are not set up with beds or mats, they provide a safe, warm space for people who might be living outside, and people with their own bedding may choose to sleep at the warming centre.

Site	Address	Operating Hours	Operator	Notes	Details
Powell St Getaway	528 Powell St	9:00PM to 7:00AM	Lookout Health and Housing Society		Accessible, Pets Ok with leash. Shopping Carts Ok.
Britannia Community Centre	1739 Venables St	9:00pm-8:30am	Britannia Community Centre		Accessible, Pets Ok with leash. Shopping Carts Ok.
Vancouver Aquatic Centre	1050 Beach Ave	10:00am- 6:00am	City of Vancouver		Accessible, Pets Ok with leash. Shopping Carts Ok.
Overdose Prevention Society	58 East Hastings St	11pm to 8am	Overdose Prevention Society	*This site is an overdose prevention site that provides harm reduction overnight during Warming Centre activations	Accessible, Pets Ok, with leash. Shopping Carts Ok.
Carnegie Community Centre	401 Main St		City of Vancouver	(Backup site, If and when needed only; starting January)	Accessible, Pets Ok with leash. Shopping Carts Ok.

If you have questions, or would like to be added to the Warming Centre activation list, please contact Gloria Leung : [Gloria.Leung@vancouver.ca](mailto:Gloria.Leung@vancouver.ca)  
Cell: (604) 968-0719

# VANCOUVER EXTREME WEATHER RESPONSE



**ALERT:** an Extreme Weather Alert has been extended on January 08, 2020 through January 15, 2020 due to feels like temperatures at or below 0°C.

**Extra shelter spaces will open at:**

Site	Jan 08	Jan 09	Jan 10	Jan 11	Jan 12	Jan 13	Jan 14	Jan 15	# of mats
<b>Directions Youth Services Centre</b> – 1138 Burrard St Will provide overnight accommodation to 15 youth (24 year of age and under). Open 10:00pm to 7:00am for EWR program. Mats provided after midnight. Pets accepted to a maximum of four (4) animals. Phone: 604-633-1472 EXT 1	Open	15 youth							
<b>Evelyne Saller Centre</b> – 320 Alexander St Operates between 11:00pm and 8:00am Monday through Friday and between 10:00pm and 8:00am on weekends. A variety of food options offered before going to sleep and in the morning. No pets. Phone: 604-665-3075	Open	40							
<b>The Salvation Army Belkin House</b> – 555 Homer St Intake at 11:00pm. Breakfast served at 7:30am. Phone: 604-681-3405	Open	15 men 5 women							
<b>Walton Hotel Amenity Space</b> – 261-B East Hastings St Operates between 8:30 pm and 7:30 am. Pet friendly program, some restrictions may apply. Phone: 604-688-9129	Open	20							
<b>Tenth Church</b> – 11 10 <sup>th</sup> Ave W (at Ontario St) Operates between 10:00pm and 8:30am Monday through Friday nights. Light refreshments and showers available. Small carts can be stored onsite. Phone: 604-264-1680	Open	Open	Open	Closed	Closed	Open	Open	Open	25
<b>First Baptist Church</b> – 969 Burrard St Will open between 10:00pm and 7:00am for alerts called Monday through Thursday. Will accommodate couples as able. Phone: 604-683-8411	Open	Open	Closed	Closed	Closed	Open	Open	Open	25

**IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!**

# WARMING CENTRE ACTIVATION

January 08, 2020 through January 15, 2020



Site	Jan 08	Jan 09	Jan 10	Jan 11	Jan 12	Jan 13	Jan 14	Jan 15
<b>Powell Street Getaway</b> – 528 Powell St Will open between 9:00pm and 7:00am. Drop-in site can accommodate everyone, and accepts pets, bikes, and carts. Hot beverages and snacks are available. No reservation required.	Open							

**IF YOU ARE SLEEPING OUTSIDE, PLEASE COME TO THE SAFETY OF THE SHELTERS!**