

From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>
To: "De Genova, Melissa" <Melissa.DeGenova@vancouver.ca>
CC: "Direct to Mayor and Council - DL"
"City Manager's Correspondence Group - DL"
"Adcock, Jessie" <Jessie.Adcock@vancouver.ca>
"Holm, Kathryn" <Kathryn.Holm@vancouver.ca>
Date: 1/24/2020 2:10:43 PM
Subject: RE: VPD response to BMO fraud allegation

Good afternoon Councillor,

In response to your question below, I can confirm that the business licence held by the BMO branch does not have any conditions beyond the general requirements of the *Licence Bylaw*. Under the *Licence Bylaw* all holders of City of Vancouver Business Licences are required to comply with all municipal, provincial and federal laws. If the Chief Licence Inspector were to receive information that BMO have breached a municipal, provincial or federal law in this situation then that information would be reviewed to determine if any action should be taken against the licence holder. At present the Chief Licence Inspector does not have evidence of such a breach.

The severity, breadth and frequency of the breach, along with community and City resource impacts, are considered for the Chief Licence Inspector to initiate proceedings to suspend or revoke the business licence.

I hope the foregoing information is helpful.

Best,
Paul

From: De Genova, Melissa
Sent: Tuesday, January 14, 2020 6:44 PM
To: Mochrie, Paul
Cc: Direct to Mayor and Council - DL; City Manager's Correspondence Group - DL
Subject: Re: VPD response to BMO fraud allegation

Thanks Paul. I appreciate your follow-up and I am pleased to hear that both the Vancouver Police Board and the OPCC are further discussing and considering this disturbing incident.

In follow up to my questions in a previous email, as BMO holds a City of Vancouver Business License, were any conditions of this license breached in relation to this incident?

Sincerely,

Melissa De Genova
COUNCILLOR
Chair, Standing Committee
City Finances and Services
City of Vancouver
3rd Floor, City Hall
453 West 12th Avenue
Vancouver, BC V5Y 1V4
Direct: 604-873-7244
Cell: 604-366-9197

Assistant:
Stala Wong
Stala.Wong@vancouver.ca
Direct: 604-873-6713

CONFIDENTIALITY NOTICE: This message and any accompanying documents contain confidential information intended for a specific individual and purpose. This message is private and protected by law. If you are not the intended recipient, you are hereby notified that any disclosure, copying or distribution, or the taking of any action based on the contents of this information, is strictly prohibited.

On Jan 14, 2020, at 6:05 PM, Mochrie, Paul <Paul.Mochrie@vancouver.ca> wrote:

Greetings Mayor and Council,

I am writing in response to questions from several Councillors regarding the VPD response to a patron and his granddaughter who were incorrectly accused of fraud by staff at the BMO branch on Burrard Street. I am able to provide the following update on actions under way in follow up to that incident.

As you are aware, the statutory responsibility for oversight of the VPD rests with the Vancouver Police Board. Chief Palmer has confirmed that he will provide a full briefing on this matter to the Police Board at its next meeting. In his capacity as chair of the Police Board, Mayor Kennedy has also issued the following public statement in respect of this incident: <https://twitter.com/kennedystewart/status/1216850956588945408?s=21>

Additionally, we understand the Office of the Police Complaints Commissioner has opened an independent investigation into this incident, to be conducted by members of the Delta Police Department.

Best,
Paul

Paul Mochrie | Deputy City Manager
Office of the City Manager | City of Vancouver
paul.mochrie@vancouver.ca
604.873.7666

<image001.png>

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.