

File No.: 04-1000-20-2020-012

January 28, 2020

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of January 7, 2020 for:

Number of phone complaints made to 311 on Halloween (October 31) for 2018 and 2019 relating to fireworks noise.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2020-012); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Cobi Falconer, Acting Director, for



Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:ma

requesttype	CASEID	Channel_Type	Notes
Fireworks Concerns Case	101012061186	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Caller just wanted to bring it to the attention of the city, that in her area there has been an excessive use of fireworks, starting last weekend, and then yesterday and today. She states they are very disruptive, and some were even going off at 2am in the morning. She did nto have exact addresses.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061202	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Several individuals setting off fireworks at the North end of Norquay Park, approx 10-20ft from the field house.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061309	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen wants to direct complaint in regards to people launchig fireworks at Connaught Park</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061372	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen called in stating that he believes the occupant of §.22(1) Garden Drive who holds a fireworks permit, was launching fireworks right at the intersection of §.22(1) and Garden Drive at 7:50pm.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): Yes</p>
Fireworks Concerns Case	101012061386	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen just wanted to report fireworks being set off near W13th and Discovery.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061401	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: The apartment complet next to the caller has been lighting off fire crackers from their porch below on to the street. Caller said it is frightening their dog and is a general nuisance.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): Yes</p>
Fireworks Concerns Case	101012061413	Phone	<p>1. Type of Inquiry Fireworks Complain</p> <p>2. Provide details: For 90minutes straight, there were fireworks launched at the intersection of E 16th and Prince Edward. Citizen is upset and would like the change in the rules behind this. It is wakening up §.22(1), and dogs along the block are howling.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061425	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen informed that there are people launching fireworks around the street/back lane</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061437	Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Via Facebook: I hate the fireworks on Halloween. I am a senior and it just fries my nerves. I am so sorry for the animals also.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>

Fireworks Concerns Case	101012061449 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen is upset that year after year fireworks are being set off in Vancouver. They are loud and people seem to be drunk who are setting them off. His s.22(1) mom also does not appreciate the loud noise. It is unsafe and it should not be allowed. It is coming out as a surprise year after year.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061461 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen says that fireworks have been going off for two hours straight now in MacLean Park. People have to work in the morning. This shouldn't be allowed. Fireworks should be banned.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061465 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Hi I spoke to 311 on halloween night (2018) to express my concern about fireworks going off for over 90 minutes nonstop in my Vancouver city neighbourhood s.22(1) We have a dog who is very unsettled by the constant noise and its a little tiring listening to fireworks for more than 20 minutes. We also have neighbours that set off fireworks on our street s.22(1) I am fine with professionals (symphony of fire, nat bailey stadium) putting on a show for 20 minutes but the city of Vancouver needs to ban fireworks from the regular 'joes' because its unbearable for our dog who won't stop barking and for us. It's to the point were we will need to move out of the city for the evening to keep our dog from going barking all night long. I really hope the city will seriously consider banning fireworks or at least limiting them to a specific area outside residential neighbourhoods. It's really bad this year and the city needs to do more to keep it's community safe. Please let me know if there is anything we can do to help. s.22(1)</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061472 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen thinks that there should be a time limit for fireworks on Halloween night. People have to work the next day. It should not be allowed past a certain time, if at all.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061478 Phone	<p>1. Type of Inquiry Fireworks Inquiry</p> <p>2. Provide details: The caller wants to know how late people can set fireworks off Halloween night. Also, can people buy fireworks and set them off for the Diwali festival this November 7th?</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): Yes</p>
Fireworks Concerns Case	101012061481 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen says that people are light fireworks everywhere, not just on private property. They have been going off for the whole night at Mount Pleasant Park. Also, there should be a time limit for the fireworks.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061482 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Via twitter: These fireworks are out of hand. My dog is having panic attacks. We are surrounded by parks with people going crazy lighting them off. 6 hrs straight!!!! This is insane. Do something!</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101012061495 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen says that it should not be allowed that people are setting off fireworks past 10pm. Especially at this location since it is a church.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>

Fireworks Concerns Case	101013466568 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: People are lighting fireworks in the middle of the day, and for the last few days at s.22(1) . Caller's dogs are going crazy because of the noise.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013466736 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen states that the store is illegally selling roman candles, bottle rockets and fire crackers. They don't have them displayed but have them in a storage room near the display.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): Yes</p>
Fireworks Concerns Case	101013467142 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Caller said fireworks "too loud" in residential area and should not be allowed "hours on end" and scares birds and elderly.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467199 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen reporting that there were approx. 6-8 adults setting fireworks off in the field belonging to Sir Alexander Mackenzie Elementary School. This was happening at around 8:15 PM on October 31, 2019. Citizen wasn't able to provide any further details.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467218 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: As of 8:30pm multiple fireworks have been going off in John Hendry Park for several hours. Caller wonders why the city can't properly enforce their own bylaws. She knows the park is going to be an absolute mess tomorrow with the leftover debris.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467236 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Fire crackers going off in Cartier Park, specifically "screechers".</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467264 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen called to complain about fireworks being used for the past week and including tonight, Halloween night which has been excessive. She lives on the s.22(1) E. 19th Ave, and people are letting off fireworks all around her neighbourhood and in Trout Lake park. She would like to see fireworks use get enforced in the future.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467291 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Caller said fireworks tonight have "rendered my dog a basket case".</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>

Fireworks Concerns Case	101013467298 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen supports having a ban on fireworks. Too many fireworks going off tonight. Constant big bangs around her neighbourhood for the past 3 hours and it sounds like a war zone. The leaves on the ground so dry they feel like old fragile paper so fireworks are definitely a fire safety concern for her. Halloween night should be safe for young children. There are too many injuries and even deaths because of careless misuse of fireworks. Also, since we are supposed to be a Green City, fireworks just pollute the environment. She thinks we should do like the fire hall does in Whistler. The fire hall uses a baseball field and has a fireworks show on Halloween night for the community. This way everyone can enjoy the fireworks in a safe environment after trick or treating is over.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467306 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: Citizen says there are way too many fireworks going off this year in her neighbourhood. Maclean park and the nearby school grounds have people using fireworks all night.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Fireworks Concerns Case	101013467319 Phone	<p>1. Type of Inquiry Fireworks Complaint</p> <p>2. Provide details: People using fireworks excessively in Kitsilano Park tonight, Halloween night. They are by Cornwall Ave, and East of Balsam Ave, on the beach area, and by the pool. Extremely loud and disturbing to people to live nearby. Citizen would like to see some enforcement. Trees are very dry and letting off fireworks in that park seems quite hazardous.</p> <p>3. (Don't ask, just record - did caller indicate they want a call back?): No</p>
Citizen Feedback Case	101008619235 Phone	<p>1. Describe details (who, what, where, when, why): Caller would like to request Mayor and Council implement a bylaw to ban the use of fireworks and firecrackers in Vancouver.</p> <p>2. Do you want to be contacted? No</p> <p>3. Type of feedback: Opinion</p> <p>4. Feedback regarding: City Department</p> <p>5. Department: Mayor & Council</p> <p>6. Division or Branch Name: Mayor and Council</p>
Citizen Feedback Case	101008619923 Phone	<p>1. Describe details (who, what, where, when, why): Grandview park has been a place where the Commercial Dr BIA has used for unsanctioned events. He wants to know how the city would allow the BIA to use fireworks in a public park. There were flyers given out to the neighbourhood that the BIA distributed. Fireworks are not allowed in public spaces according to the by law. He is upset by the use of this park for such reasons and by the BIA.</p> <p>2. Do you want to be contacted? Yes</p> <p>3. Type of feedback: Complaint</p> <p>4. Feedback regarding: City Department</p> <p>5. Department: Parks</p> <p>6. Division or Branch Name: Grandview Park</p>

1. Describe details (who, what, where, when, why):
There should be a by law change to the firework sales and use. She has to deal with fireworks 2 week prior and to week after halloween because there is no real enforcement of the issue. She thinks they should be banned all together
2. Do you want to be contacted?
No
3. Type of feedback:
Complaint
4. Feedback regarding:
City Department
5. Department:
Mayor & Council
6. Division or Branch Name:
Mayor and Council

Citizen Feedback Case 101008621790 Phone

1. Describe details (who, what, where, when, why):
There should be hours restrictions for selling firework during Halloween. Right now we allow people to sell them between Oct 25 to Oct 31 but there should also have the hour restrictions on top of the allowable period to sell especially in a residential area.
2. Type of feedback:
Opinion
3. Feedback regarding:
City Department
4. Department:
Fire & Rescue Services
5. Division or Branch Name:
Fire Services
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Your address:
8. Contact name:
9. Contact number:
10. Email address:

Citizen Feedback Case 101010355168 Phone

1. Describedetails(who,what,where,when,why):
Citizenfeelssthatfireworksshouldbebannedinthecity,asitstooloud,noisyandannoying.Shesayswhenpeoplehavetogotobedat9pmitisvery disruptive. She votes that this be not allowed on Halloween. People do have a life and have to be up at 5am. Dogs are barking and freaking out. She just thinks certain fire crackers are louder than others. She would like to pass this on.
2. Type of feedback:
Complaint
3. Feedback regarding:
City Department
4. Department:
Fire & Rescue Services
5. Division or Branch Name:
Fire Prevention
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Your address:
8. Contact name:
9. Contact number:
10. Email address:

Citizen Feedback Case 101010359325 Phone

1. Describe details (who, what, where, when, why):
Facebook Message: \ If the city has zero capacity or intent to enforce this fireworks bylaw, then why not ban sales or at least limit sales to October 31 only? I live near a city park and school and there is a retailer a block away. People are setting fireworks off on public property every night starting October 25 and it will continue for a week after Halloween just like last year. I'm happy to let people have a little fun but two weeks of this is just a nuisance.

2. Type of feedback:
Negative

3. Department:
Mayor and Council

4. Were any other cases or service requests created as a result of this feedback?
No

5. If Yes, provide case number(s) or other relevant details:

6. (Don't ask, just record - did caller indicate they want a call back?):
No

7. Select category:
Police, Fire and Public Safety

8. Select topic:
Fireworks

9. Specific area of concern:
Ban fireworks

10. Neighbourhood:
City-wide

11. Original Client:

12. Original Email address:

13. Original address:

Mayor and Council
Feedback Case 101010354373 Phone

1. Describe details (who, what, where, when, why):
Citizen called to report that he disagrees with the bylaw permitting fireworks in the City of Vancouver. This is causing safety issues and the noise is unacceptable for humans and pets. He would like to have fireworks banned like other municipalities have done.

2. Type of feedback:
Negative

3. Department:
Mayor and Council

4. Were any other cases or service requests created as a result of this feedback?
No

5. If Yes, provide case number(s) or other relevant details:

6. (Don't ask, just record - did caller indicate they want a call back?):
No

7. Select category:
Police, Fire and Public Safety

8. Select topic:
Fireworks

9. Specific area of concern:
Ban fireworks

10. Neighbourhood:
Kitsilano

11. Original Client:

12. Original Email address:

13. Original address:

Mayor and Council
Feedback Case 101010358910 Phone

Mayor and Council
Feedback Case 101010359012 Phone

1. Describe details (who, what, where, when, why):
Citizen feels that there should be a ban put on firecrackers and fireworks because the loud noise is traumatizing to animals.
2. Type of feedback:
Negative
3. Department:
Mayor and Council
4. Were any other cases or service requests created as a result of this feedback?
No
5. If Yes, provide case number(s) or other relevant details:
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Select category:
Police, Fire and Public Safety
8. Select topic:
Fireworks
9. Specific area of concern:
Ban fireworks
10. Neighbourhood:
City-wide
11. Original Client:
12. Original Email address:
13. Original address:

Mayor and Council
Feedback Case 101010359081 Phone

1. Describe details (who, what, where, when, why):
Citizen feels that the City should have a bylaw in place which regulates firecrackers/fireworks being lit by citizens - He feels that they should only be allowed during a certain time and only on special holidays. He's noticed that they have been lit every day this week at any time during the day or night. He finds it disturbing and is concerned for dogs and children's safety.
2. Type of feedback:
Negative
3. Department:
Mayor and Council
4. Were any other cases or service requests created as a result of this feedback?
No
5. If Yes, provide case number(s) or other relevant details:
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Select category:
Police, Fire and Public Safety
8. Select topic:
Fireworks
9. Specific area of concern:
Ban fireworks
10. Neighbourhood:
Riley Park
11. Original Client:
12. Original Email address:
13. Original address:

Mayor and Council
Feedback Case 101010359137 Phone

1. Describe details (who, what, where, when, why):
Citizen feels that there should be a ban on fireworks/firecrackers being sold privately and that everyone should require permits so the activity is more regulated. She finds it to be very dangerous and harmful to animals.
2. Type of feedback:
Negative
3. Department:
Mayor and Council
4. Were any other cases or service requests created as a result of this feedback?
No
5. If Yes, provide case number(s) or other relevant details:
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Select category:
Police, Fire and Public Safety
8. Select topic:
Fireworks
9. Specific area of concern:
Ban fireworks
10. Neighbourhood:
Fairview
11. Original Client:
12. Original Email address:
13. Original address:

Mayor and Council
Feedback Case 101010359169 Phone

1. Describe details (who, what, where, when, why):
Citizen wants to have her feedback about fireworks on Halloween. She is against it. She describes it as living in a war zone, her dogs get scared, wakes up the kids, and it's not necessary. She lives by Hastings and Boundary on the Vancouver side.
2. Type of feedback:
Negative
3. Department:
Mayor and Council
4. Were any other cases or service requests created as a result of this feedback?
No
5. If Yes, provide case number(s) or other relevant details:
6. (Don't ask, just record - did caller indicate they want a call back?):
No
7. Select category:
Police, Fire and Public Safety
8. Select topic:
Fireworks
9. Specific area of concern:
Ban fireworks
10. Neighbourhood:
Hastings-Sunrise
11. Original Client:
12. Original Email address:
13. Original address:

1. Describe details (who, what, where, when, why):
Negative feedback about fireworks in the city. Citizen is a dog owner. He says tonight's fireworks noise caused his dogs to piss and poo themselves. He thinks it's similar to cruelty to animals. He also thinks the fireworks ban should be GVRD wide. Lastly, he says Vancouver wants to be a dog friendly city but the fireworks is torture for some dogs. He wants the council members to ask themselves, do they want to be Americans or Canadians?

2. Type of feedback:
Negative

3. Department:
Mayor and Council

4. Were any other cases or service requests created as a result of this feedback?
No

5. If Yes, provide case number(s) or other relevant details:

6. (Don't ask, just record - did caller indicate they want a call back?):
No

7. Select category:
Police, Fire and Public Safety

8. Select topic:
Fireworks

9. Specific area of concern:

10. Neighbourhood:
City-wide

11. Original Client:

12. Original Email address:

13. Original address:

Mayor and Council
Feedback Case 101010359259 Phone

1. Describe details (who, what, where, when, why):
Citizen thinks we need to reconsider fireworks. Citizen has two dogs that are seriously traumatized. She believes the City of Vancouver should ban fireworks on Halloween. Citizen said that other cities have done this and the City of Vancouver should get on it.

2. Type of feedback:
Opinion

3. Feedback regarding:
City Department

4. Department:
Fire & Rescue Services

5. Division or Branch Name:
Fire Prevention

6. Were any other cases or service requests created as a result of this feedback?
No

7. If Yes, provide case number(s) or other relevant details:

8. (Don't ask, just record - did caller indicate they want a call back?):
No

9. Your address:

10. Contact name:

11. Contact number:

12. Email address:

Citizen Feedback Case 101012061409 Phone

1. Describedetails(who,what,where,when,why):
 Citizen would like to voice his support for the proposed ban of fireworks in the City. Citizen was calling in to report fireworks being set off in the school field of a nearby elementary school on the evening of October 31, 2019. This was reported to Fire Prevention under Case 13467199. Citizen also mentioned that on October 30, 2019, people were lighting fireworks off within South Memorial Park and left behind a mess of garbage from the fireworks afterwards. Citizen would like to see Mayor and Council ban the use of fireworks in the city.

2. Department:
 Mayor and Council

3. Neighbourhood:
 Riley Park

4. Were any other cases or service requests created as a result of this feedback?
 Yes

5. If Yes, provide case number(s) or other relevant details:
 Case 13467199 - Fireworks Complaint Case to Fire Prevention

6. (Don't ask, just record - did caller indicate they want a call back?):
 No

7. Council Item:
 In Support

8. Select category:
 Police, Fire, and Public Safety

10. Specific area of concern:
 Extinguishing Consumer Fireworks

11. Author Type:
 Individual

12. Correspondence Type:
 Original Feedback

13. Original Client:
 Mayor and Council

14. Original Email address:
 Feedback Case

15. Original address:
 101013467202 Phone

1. Caller supports fireworks banned.

2. Department:
 Mayor and Council

3. Neighbourhood:
 West End

4. Were any other cases or service requests created as a result of this feedback?
 No

5. If Yes, provide case number(s) or other relevant details:

6. (Don't ask, just record - did caller indicate they want a call back?):
 No

7. Council Item:
 In Support

8. Select category:
 Police, Fire, and Public Safety

10. Specific area of concern:
 Extinguishing Consumer Fireworks

11. Author Type:
 Individual

12. Correspondence Type:
 Original Feedback

13. Original Client:
 Mayor and Council

14. Original Email address:
 Feedback Case

15. Original address:
 101013467265 Phone

<p>Mayor and Council Feedback Case</p> <p>101013467290 Phone</p>	<p>1. Describedetails(who,what,where,when,why): This came in via Tell Us Online: "Hi....I would like to encourage city council to bring up the topic of fireworks now that Halloween is over and not wait until next October to review whether to ban them. It is only 9pm but where I live it has been a constant barrage of fireworks for the last 1 1/2 hrs with no let up. past years are any indication, I expect the noise to continue well after midnight and in some years till 3am ! I have two dogs that won?t leave their crates because they are so scared and won?t go outside to the bathroom because the fireworks are relentless. Why is vancouver one of the only municipalities that still sells them? Please address this problem and get these off the street as soon as possible!"</p> <p>2. Department: Mayor and Council</p> <p>3. Neighbourhood: Mount Pleasant</p> <p>4. Were any other cases or service requests created as a result of this feedback? No</p> <p>5. If Yes, provide case number(s) or other relevant details:</p> <p>6. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>7. Council Item: In Support</p> <p>8. Select category: Police, Fire, and Public Safety</p> <p>10. Specific area of concern: Extinguishing Consumer Fireworks</p> <p>11. Author Type: Individual</p> <p>12. Correspondence Type: Original Feedback</p> <p>13. Original Client:</p> <p>14. Original Email address:</p> <p>15. Original address: 1. Caller supports banning fireworks.</p>
<p>Mayor and Council Feedback Case</p> <p>101013467314 Phone</p>	<p>2. Department: Mayor and Council</p> <p>3. Neighbourhood: Unknown</p> <p>4. Were any other cases or service requests created as a result of this feedback? No</p> <p>5. If Yes, provide case number(s) or other relevant details:</p> <p>6. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>7. Council Item: In Support</p> <p>8. Select category: Police, Fire, and Public Safety</p> <p>10. Specific area of concern: Extinguishing Consumer Fireworks</p> <p>11. Author Type: Individual</p> <p>12. Correspondence Type: Original Feedback</p> <p>13. Original Client:</p> <p>14. Original Email address:</p> <p>15. Original address:</p>
<p>Citizen Feedback Case</p> <p>101008622001 Phone</p>	<p>1.Describedetails(who,what,where,when,why): Citizen is upset that the city doesn't have more stricter regulations with regard to fire work usage and sales in the city. The citizen believes the restrictions should be earlier in the day (before 9pm) and take in consideration with regard to animals/pets being scared by the fire works.</p> <p>2. Do you want to be contacted? No</p> <p>3. Type of feedback: Complaint</p> <p>4. Feedback regarding: City Department</p> <p>5. Department: Mayor & Council</p> <p>6. Division or Branch Name: Mayor and council</p>