From: "Johnston, Sadhu" <Sadhu.Johnston@vancouver.ca>

To: "Direct to Mayor and Council - DL"

CC: "City Manager's Correspondence Group - DL"

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Date: 2/18/2020 2:28:50 PM

Subject: Memo - City Hall Campus Parking Program Update - Phase 2/3 - West Annex &

Cambie Parkade

Attachments: REFM - CPS - City Hall Campus Parking Program Update - 2020-02-14 (2).pdf

Dear Mayor and Council,

Please find attached memo from Nick Kassam, GM, REFM providing an update on parking around the City Hall campus.

☐ Last fall, changes were implemented to parking at City Hall to address the lack of parking availability for public to access civic services.

☐ The next phase of upcoming changes are specific to parking at West Annex (Vancity Building) and the staff Cambie Lot.

☐ The changes are being made to address public parking availability at West Annex and also address the impending lot closure on West 10th Ave in July as part of the Millennium Broadway Line Extension project which will displace a number of parking spots.

☐ Staff have developed an implementation plan including a communications plan to support the changes.

If you have any questions, please reach out to Nick at Nick.Kassam@vancouver.ca.

Best, Sadhu

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Pronouns: he, him, his



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.





MEMORANDUM

February 18, 2020

TO: Mayor and Council

CC: Sadhu Johnston, City Manager

Paul Mochrie, Deputy City Manager Karen Levitt, Deputy City Manager

Lynda Graves, Administration Services Manager, City Manager's Office Rena Kendall-Craden, Civic Engagement and Communications Director

Katrina Leckovic, City Clerk

Neil Monckton, Chief of Staff, Mayor's Office

Alvin Singh, Communications Director, Mayor's Office

FROM: Nick Kassam, General Manager, Real Estate and Facilities Management

SUBJECT: City Hall Campus Parking Program Update – Phase 2/3 - West Annex & Cambie

Parkade

Background

In 2019, the Real Estate and Facilities Management (REFM) department conducted an assessment of the parking around City Hall campus. The primary drivers for this review included addressing the lack of parking at City Hall and West Annex for citizens to conduct their business. The other main issue was to address the impending closure of the West 10th Avenue lot in July 2020 as part of the Millennium Broadway Line Extension (MLBE) project. The closure will trigger displacement of 103 parking spots at the Campus that includes public parking, car share, and city fleet vehicles.

Resulting from the assessment, a phased program was designed to manage the changes in parking around the campus and minimize disruption to citizens, visitors and staff. The program is intended to:

- 1. Create safe and accessible customer parking options at the City Hall Campus with a consolidated program to increase access to City services offered at City Hall, West Annex and Crossroads.
- 2. Address wayfinding and customer safety/security concerns at all City Hall Campus public parking lots.
- 3. Apply consistent management of employee, city fleet, and car share parking programs (monthly/daily).
- 4. Operate as a self-funding parking program.



Phase One of the program is now complete and included the implementation of a paid parking model at City Hall which is administered by EasyPark. Capacity and public access issues have been addressed and a complimentary parking pass program for volunteers, committee and commission members is in place. General public pay parking is also available during the hours when City Hall is closed.

In March, the next phase of the program will be rolled out and will create 24 new paid public parking stalls in P1 of the West Annex lot. EasyPark will administer the program consistent with the City Hall parking program. These new public parking spaces will address citizen and staff concerns with the closure of the W. 10th lot and provide access to the West Annex businesses.

The final phase will be implemented in May, just prior to the closure of the W. 10th lot, it will address the displacement of the car share vehicles and staff monthly parking. Car share vehicles will be relocated to the P1 Cambie staff lot and staff monthly parking will be relocated to available spaces within the City Hall Campus lots. The P1 level of the Cambie Lot will be opened for paid general public customers on evenings and weekends to maximize the use of the lot when not in use by City Staff.

Staff, public and the various business groups working through the 10th Ave lot closure have been consulted in the development of the plan for the upcoming work. In addition, all the feedback and learnings from the City Hall implementation will be incorporated as appropriate in the upcoming phases of work.

Finally, a robust communication plan is being developed to inform the public and staff along with appropriate signage. Security enhancements in the lots will also be addressed with the rollout of the final phases to ensure the properties are safe and secure.

If you have any questions related to this memo, please contact me.

Nick Kassam

General Manager, Real Estate and Facilities Management (REFM)

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