

File No.: 04-1000-20-2020-069

March 2, 2020

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of January 28, 2020 for:

**The 311 request for and results of a tree trimming at 975 East Broadway including any related notes and correspondence from all Departments related to the matter.**

**Date Range: November 1, 2016 to January 28, 2020.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Please note the City's Urban Forestry Team informed us that a tree (serial #7977) was pruned in May 2017 as a result of the April 2017 request; however, since then it was realized that this tree and four others around the property were mistakenly added to the City's inventory. These five trees are all located on private property. This was confirmed to by the City's Land Survey Branch, so the trees were taken out of the City inventory. This information is reflected on pages six and eight of the responsive records.

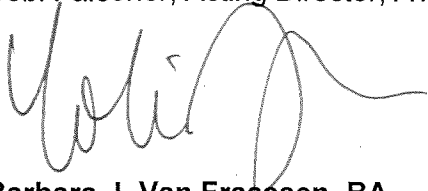
Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-069; 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at [foi@vancouver.ca](mailto:foi@vancouver.ca) if you have any questions.

Yours truly,

Cobi Falconer, Acting Director, ATIP,

A handwritten signature in black ink, appearing to read 'Barbara J. Van Fraassen', with a large, stylized loop at the end.

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

**VANTREE**  
Site Summary

02/14/2020 8:41 am

SITE ID 18818

ADDRESS	975 E BROADWAY	NGBH	6 MOUNT PLEASANT	COMMENT
<b>SERVICE REQUESTS</b>				
ID 49274	Received 09/03/2002 Caller s.22(1) Address s.22(1) Caller Comment PLEASE PRUNE TREE, IS IT CITY OR PRIVATE?	Type PRUNE Phone s.22(1)	Inspected 12/31/2002 Work1 NO ACTION Inspector Comment	Inspector XX Work2
ID 108777	Received 09/30/2010 Caller s.22(1) Address s.22(1) 975 BROADWAY E Caller Comment Tree requires pruning due to encroaching on private property balconies . Tree in lane behind property. s.22(1) Please call citizen to advise what course of action will be taken.' VPD Incident Number: 'n/a'	Type PRUNE Phone s.22(1)	Inspected 10/04/2010 Work1 CPRUNE Inspector Comment	Inspector GO Work2 Cprune maple at lane - cell 13 - clearance to bldg.
ID 109785	Received 12/16/2010 Caller s.22(1) Address Caller Comment 1) Caller s.22(1) called in a branch that's lying on the boulevard. 2) Caller was not able to provide the size of the branch but stated its midblock on the north side of the 900 block of E Broadway.VPD Incident Number: [n/a] Street address: [E BROADWAY & 101]	Type B/BRANCH Phone s.22(1)	Inspected Work1 Inspector Comment	Inspector Work2
ID 111850	Received 06/14/2011 Caller s.22(1) Address Caller Comment 1. Tree branches hanging too low in front of 975 E Broadway; translink bus that makes a stop there is hitting the branches. He is travelling west bound between St. Catherines and Windsor 2.Front of property 3. s.22(1) VPD Incident Number: [n/a]	Type PRUNE Phone s.22(1)	Inspected 06/15/2011 Work1 CLEARANCE Inspector Comment	Inspector GO Work2 Clearance for bus
ID 126332	Received 08/26/2013 Caller COAST MOUNTAIN BUS COMPANY/ Address Caller Comment Reported by Coast Mountain Bus s.22(1) - trees on the north side of 900 E Broadway bewteen Windsor and St. Catherines are very close to the bus lines. Please prune the trees asap.	Type PRUNE Phone s.22(1)	Inspected 08/27/2013 Work1 CLEARANCE Inspector Comment	Inspector DG Work2 Already scheduled for Oct/Nov 2013
ID 147633	Received 05/19/2016 Caller s.22(1) Address 975 E BROADWAY Caller Comment He is located at 975 E Broadway and the tree is located off of Windsor near the alley. The branches are starting to encroach onto some of the balconies. Contact is s.22(1)	Type PRUNE Phone s.22(1)	Inspected 06/29/2016 Work1 CPRUNE Inspector Comment	Inspector DY Work2 As listed per DG 11/03/15, overgrown out bldg balconing;c14 ANRP. DY June 29/16
ID 157040	Received 04/25/2017 Caller s.22(1) Address Caller Comment Tree outside property is reaching their property. Caller would like to know how soon crews can get to it. Please call him back.	Type PRUNE Phone s.22(1)	Inspected 04/26/2017 Work1 ROUT NE Inspector Comment	Inspector BC Work2 The trees in the front of hte building have sufficient clearance @ this time. However cell 14 will need clearance pruning to building. Drew listed it in 2015, and it wasn't done.
ID 165720	Received 03/23/2018 Caller s.22(1) Address 975 E BROADWAY Caller Comment s.22(1) CoV determined that the 4 maple trees are CoV property. Pruning required because they are super high, the leaves keep plugging up the drains to their roof, too close to their building and dead limbs keep breaking off. s.22(1) would like to be present when crew attend the site. Monday's and Tuesday's in the morning are especially good for s.22(1) o meet with the crew. Pls call, thank you!	Type PRUNE Phone s.22(1)	Inspected 03/26/2018 Work1 ROUT NE Inspector Comment	Inspector DY Work2 No action at this time.

# VANTREE Site Summary

02/14/2020 8:41 am

SITE ID 18818

ADDRESS	975 E BROADWAY	NGBH	6 MOUNT PLEASANT	COMMENT
ID 167775	Received 06/04/2018 Caller s.22(1) Address 975 E BROADWAY Caller Comment Caller wanted to report that a broken branch has fallen onto the boulevard from the tree behind the bus stop. He said it's approximately 6 feet long x 1-2 inches. It is not obstructing any sidewalks or roads.	Type B/BANCH Phone s.22(1)	Inspected 06/05/2018 Work1 ROUT NE Inspector Comment Picked up bhb, Crimean linden, cell 2	Inspector HK Work2
ID 180902	Received 10/07/2019 Caller s.22(1) Address 975 E BROADWAY Caller Comment City tree in backlane (NE side) that has been giving the building problems for their sewer system. Called City 09/28 for the backup due to the roots. Would like a request for the tree to be removed.	Type NSPECT Phone s.22(1)	Inspected 10/08/2019 Work1 ROUT NE Inspector Comment Maple trees in cells 1, 2, 3, 6 & 14 look like private, survey being done. Update Oct 15: Land Survey Branch reports that these trees are private. Removed from inventory	Inspector TH Work2
ID 181711	Received 11/01/2019 Caller s.22(1) Address s.22(1) 975 BROADWAY E Caller Comment The far west tree towards the end of the property right by the trolley line was rocking back and forth during the last wind storm last Friday This is the only tree rocking crazily. Caller would like us to come and make sure the tree is stable. *All trees inspected by JJC, Oct 8/19.	Type NSPECT Phone s.22(1)	Inspected 11/04/2019 Work1 ROUT NE Inspector Comment Linden tree in cell 1 appears stable with no signs of a heaving rootball or cracks in surrounding area.	Inspector JJC Work2

## TREE INVENTORIES

Serial	Cell	Asgn	On Street Block	Side	Species	Common Name	DBH	HGT	Cond	Next Maint.	Wire	Land
61557	1	N	900 E BROADWAY	ODD	ACRURS	RED SUNSET RED MAPLE	20	4	6	DELETED	T	R
10/15/2019												
			Date of Work		Work Done	Code	IPM Infestation Level		Crew Leader	Comment		
			03/09/1994		INSPECT				JP			
			06/20/1996		CLEARANCE				RC			
			08/20/1998		SUCKERS				RP			
			10/15/2002		SUCKERS				GO			
			05/06/2004		SYS SMALL				RC			
			10/04/2010		INSPECT				GO			
			12/17/2010		PRIORITY-I	R-FAILURE			JT			
			06/15/2011		INSPECT				GO			
			11/27/2013		SYS LARGE				HC			
			04/26/2017		INSPECT				BC			
			03/26/2018		INSPECT				DY			
			06/05/2018		INSPECT				HK			
			10/08/2019		INSPECT				JJC			
Serial	Cell	Asgn	On Street Block	Side	Species	Common Name	DBH	HGT	Cond	Next Maint.	Wire	Land
151505	1	N	900 E BROADWAY	ODD	T EC	CRIMEAN LINDEN	10	4	7	SYS LARGE	T	R
			Date of Work		Work Done	Code	IPM Infestation Level		Crew Leader	Comment		
			03/09/1994		INSPECT				JP			
			06/20/1996		CLEARANCE				RC			
			08/20/1998		SUCKERS				RP			
			09/03/2002		SYS SMALL				LJ			
			05/06/2004		SYS SMALL				RC			
			10/04/2010		INSPECT				GO			
			06/15/2011		INSPECT				GO			
			11/27/2013		SYS LARGE				HC			
			10/08/2014		SUCKERS				LL			
			04/26/2017		INSPECT				BC			
			03/26/2018		INSPECT				DY			
			06/05/2018		INSPECT				HK			
			10/08/2019		INSPECT				JJC			
			11/04/2019		INSPECT				JJC			
Serial	Cell	Asgn	On Street Block	Side	Species	Common Name	DBH	HGT	Cond	Next Maint.	Wire	Land
61558	2	N	900 E BROADWAY	ODD	ACRURS	RED SUNSET RED MAPLE	22	4	5	DELETED	T	R
10/15/2019												
			Date of Work		Work Done	Code	IPM Infestation Level		Crew Leader	Comment		
			03/09/1994		INSPECT				JP			
			06/20/1996		CLEARANCE				RC			



**VANTREE**  
Site Summary

02/14/2020 8:41 am

SITE ID 18818

ADDRESS			975 E BROADWAY		NGBH 6 MOUNT PLEASANT			COMMENT						
			08/20/1998	SUCKERS					RP					
			05/06/2004	SYS SMALL					RC					
			10/04/2010	INSPECT					GO					
			06/15/2011	INSPECT					GO					
			11/27/2013	SYS LARGE					HC					
			04/26/2017	INSPECT					BC					
			03/26/2018	INSPECT					DY					
			06/05/2018	INSPECT					HK					
			10/08/2019	INSPECT					JJC					
Serial	Cell	Asgn	On Street Block		Side	Species	Common Name		DBH	HGT	Cond	Next Maint.	Wire	Land
151506	2	N	900	E BROADWAY	ODD	T EC	CRIMEAN LINDEN		10	4	6	SYS LARGE	T	R
			Date of Work	Work Done	Code	IPM Infestation Level		Crew Leader	Comment					
			03/09/1994	INSPECT				JP						
			06/20/1996	CLEARANCE				RC						
			08/20/1998	SUCKERS				RP						
			09/03/2002	SYS SMALL				LJ						
			05/06/2004	SYS SMALL				RC						
			10/04/2010	INSPECT				GO						
			06/15/2011	INSPECT				GO						
			11/27/2013	SYS LARGE				HC						
			04/26/2017	INSPECT				BC						
			03/26/2018	INSPECT				DY						
			06/05/2018	PRIORITY-I	R-BHB			HK						
			10/08/2019	INSPECT				JJC						
			11/04/2019	INSPECT				JJC						
Serial	Cell	Asgn	On Street Block		Side	Species	Common Name		DBH	HGT	Cond	Next Maint.	Wire	Land
61559	3	N	900	E BROADWAY	ODD	ACRURS	RED SUNSET RED MAPLE		27	4	7	DELETED	T	R
10/15/2019			Date of Work	Work Done	Code	IPM Infestation Level		Crew Leader	Comment					
			03/09/1994	INSPECT				JP						
			06/20/1996	CLEARANCE				RC						
			08/20/1998	SUCKERS				RP						
			05/06/2004	SYS SMALL				RC						
			10/04/2010	INSPECT				GO						
			11/27/2013	SYS LARGE				HC						
			04/26/2017	INSPECT				BC						
			03/26/2018	INSPECT				DY						
			06/05/2018	INSPECT				HK						
			10/08/2019	INSPECT				JJC						
Serial	Cell	Asgn	On Street Block		Side	Species	Common Name		DBH	HGT	Cond	Next Maint.	Wire	Land
151507	3	N	900	E BROADWAY	ODD	T EC	CRIMEAN LINDEN		10	3	7	SYS LARGE	T	R
			Date of Work	Work Done	Code	IPM Infestation Level		Crew Leader	Comment					
			03/09/1994	INSPECT				JP						
			06/20/1996	CLEARANCE				RC						
			08/20/1998	SUCKERS				RP						
			09/03/2002	SYS SMALL				LJ						
			10/15/2002	SUCKERS				GO						
			05/06/2004	SYS SMALL				RC						
			10/04/2010	INSPECT				GO						
			06/15/2011	INSPECT				GO						
			01/22/2014	INSPECT				DG						
			04/26/2017	INSPECT				BC						
			03/26/2018	INSPECT				DY						
			06/05/2018	INSPECT				HK						
			10/08/2019	INSPECT				JJC						
			11/04/2019	INSPECT				JJC						
Serial	Cell	Asgn	On Street Block		Side	Species	Common Name		DBH	HGT	Cond	Next Maint.	Wire	Land
61560	6	N	900	E BROADWAY	ODD	ACRURS	RED SUNSET RED MAPLE		26	6	6	DELETED	T	R
10/15/2019			Date of Work	Work Done	Code	IPM Infestation Level		Crew Leader	Comment					
			03/09/1994	INSPECT				JP						
			06/20/1996	CLEARANCE				RC						
			08/20/1998	SUCKERS				RP						
			10/15/2002	SUCKERS				GO						
			05/06/2004	SYS SMALL				RC						

**VANTREE**  
**Site Summary**

02/14/2020 8:41 am

**SITE ID** 18818

ADDRESS				975 E BROADWAY				NGBH				6 MOUNT PLEASANT				COMMENT			
				10/04/2010	INSPECT								GO						
				06/15/2011	INSPECT								GO						
				10/29/2013	INSPECT								HC						
				04/26/2017	INSPECT								BC						
				04/26/2017	INSPECT								BC						
				03/26/2018	INSPECT								DY						
				06/05/2018	INSPECT								HK						
				10/08/2019	INSPECT								JJC						
-----																			
Serial	Cell	Asgn	On Street Block		Side	Species	Common Name			DBH	HGT	Cond	Next Maint.		Wire	Land			
7977	14	N	900	E BROADWAY	ODD	ACPL	NORWAY MAPLE			31	5	7	DELETED		CET	R			
10/15/2019																			
		Date of Work	Work Done		Code	IPM Infestation Level			Crew Leader	Comment									
		02/23/2009	INVENTORY						LL										
		10/04/2010	INSPECT						GO										
		06/15/2011	INSPECT						GO										
		06/15/2011	INSPECT						GO										
		10/18/2012	INSPECT						DB										
		09/13/2013	INSPECT						GK										
		10/21/2013	INSPECT						DG										
		10/29/2013	INSPECT						HC										
		12/03/2014	INSPECT						BC										
		11/03/2015	INSPECT						DG										
		06/24/2016	INSPECT						DY										
		04/26/2017	INSPECT						BC										
		05/17/2017	SYS LARGE						BC										
		03/26/2018	INSPECT						DY										
		06/05/2018	INSPECT						HK										
		10/08/2019	INSPECT						JJC										

Work Order # 47403

Area City Wide

Number of Trees 8

Created By SD

Address	NGBH	Cell	Species	Hgt	DBH	Maintenance	Cond	Wire	Land	Area Char	Curb	Serial
On Street E BROADWAY			Block 900	Side ODD								
975 E BROADWAY	6	1	TIEC	4	10.0	SYS LARGE	7	T	R	C	Y	151505
975 E BROADWAY	6	1	ACRURS	4	20.0	DELETED	6	T	R	C	Y	61557
TC: Looked at by Land Survey BRanch Oct 2019. This tree was found to be approximately 0.69 metres in from the Broadway property line - This is a private tree.												
MC: Removed from inventory - private tree as per SD Oct 2019												
975 E BROADWAY	6	2	TIEC	4	10.0	SYS LARGE	6	T	R	C	Y	151506
975 E BROADWAY	6	2	ACRURS	4	22.0	DELETED	5	T	R	C	Y	61558
TC: Looked at by Land Survey BRanch Oct 2019. This tree was found to be approximately 0.38 metres in from the Broadway property line - This is a private tree.												
MC: removed from inventory - private tree as per SD oct 2019												
975 E BROADWAY	6	3	TIEC	3	10.0	SYS LARGE	7	T	R	C	Y	151507
975 E BROADWAY	6	3	ACRURS	4	27.0	DELETED	7	T	R	C	Y	61559
TC: Looked at by Land Survey BRanch Oct 2019. This tree was found to be approximately 0.29 metres in from the Broadway property line - This is a private tree.												
MC: tree was removed from inventory - private tree as per SD Oct 2019												
975 E BROADWAY	6	6	ACRURS	6	26.0	DELETED	6	T	R	C	Y	61560
TC: Looked at by Land Survey BRanch Oct 2019. This tree was found to be approximately 0.01 metres in from the Broadway property line - This is a private tree.												
MC: tree was removed from inventory - private tree as per SD Oct 2019												
975 E BROADWAY	6	14	ACPL	5	30.5	DELETED	7	CET	R	L	N	7977
TC: Looked at by Land Survey BRanch Oct 2019. This tree was found to be approximately 1.96 metres in from the Windsor St property line and 0.38 metres from the lane property line - This is a private tree.												
MC: removed from inventory - private tree as per SD oct 2019												

**From:** [Dessureault, Sophie](#)  
**To:** [Hudson, Troy](#); [Jackson, Oi-Lun](#); [Monroe, Keith](#)  
**Subject:** FW: 975 E Broadway survey request  
**Date:** Tuesday, October 15, 2019 1:21:00 PM  
**Attachments:** [E Broadway - 925 - survey request.jpg](#)  
[image001.png](#)

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Good day folks,

I just received this from Paul Neely regarding the trees at 975 E Broadway. I've updated the notepad information on each tree in VanTree to reflect the info provided to us by Paul's team and removed the trees from our inventory. Please let me know if you need anything else.

Cheers

- Soph

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**From:** Neely, Paul  
**Sent:** Tuesday, October 15, 2019 9:48 AM  
**To:** Dessureault, Sophie  
**Subject:** RE: 975 E Broadway survey request

Hello, Sophie:

One of our survey crews took a look at the trees last week and report back that all 5 of the trees are private trees located within the property lines.

Tree #1 was found to be approximately 0.69 metres in from the Broadway property line;  
Tree #2 is approximately 0.38 metres in from the Broadway property line;  
Tree #3 is approximately 0.29 metres in from the Broadway property line;  
Tree #4 is approximately 0.01 metres in from the Broadway property line.  
Tree #5 is approximately 1.96 metres in from the Windsor Street property line, and approximately 0.38 metres in from the lane property line.

I hope that this information satisfies your concerns.

Paul Neely  
Land Survey Branch  
604-673-8068



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**From:** Dessureault, Sophie  
**Sent:** Tuesday, October 08, 2019 10:24 AM  
**To:** Neely, Paul  
**Cc:** Hudson, Troy  
**Subject:** 975 E Broadway survey request



Hi Paul,

It was nice talking to you this morning. Here's the screenshot of the trees in questions. The site is 975 E Broadway.

There are four trees along the South side of the building behind the sidewalk and one tree on the Northeast corner of the property in the lane. We have those trees in our VanTree inventory but looking at our property viewer, it appears these five trees may be private.

There is now also a sewer infiltration claim against the city which could come from tree #5 on the screenshot.

Could you please survey this for us?

Thanks

- Sophie

**Sophie Dessureault | Integrated Pest Management Coordinator**

VANCOUVER PARK BOARD | 955 Evans Avenue, Vancouver BC V6A 4C8

t: 604.257.8589 | c: **s.15(1)(l)** | e: [sophie.dessureault@vancouver.ca](mailto:sophie.dessureault@vancouver.ca)



## 975 E Broadway

- #1 - VanTree serial # 61557
- #2 - VanTree serial # 61558
- #3 - VanTree serial # 61559

- #4 - VanTree serial # 61560
- #5 - VanTree serial # 7977

requesttype	CASEID	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Street Tree Work Request - Urban Forestry Case	101009451081	975	E BROADWAY		VST 1Y3			1. Prune								Agent Created Case: Agent Updated Case Details: Reallocated to queue: PRB - Street Tree Work Request
								2. Provide details: Tree outside property is reaching their property. Caller would like to know how soon crews can get to it. Please call him back.							Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2017-04-25 10 09:27.143 Accepted by Parks Department and closed VanTree Service Request #: 157040 at 4/25/2017 10:08:31 AM	
Street Tree Work Request - Urban Forestry Case	101009451081	975	E BROADWAY		VST 1Y3			3. VPD Incident Number (if available):				1	4/25/2017 9:08	4/25/2017 10 09	PRB - Street Tree Work Request	
								4. (Don't ask, just record - did caller indicate they want a call back?): Yes	s.22(1)	s.22(1)						
Street Tree Work Request - Urban Forestry Case	101011027861	975	E BROADWAY		VST 1Y3			5. Neighbourhood: Mount Pleasant								Agent Created Case: Agent Updated Case Details: Reallocated to queue: PRB - Street Tree Work Request
								6. Street Tree After Hours Superintendent Area: North	s.22(1)	s.22(1)	1	3/23/2018 14:36	3/26/2018 5:47	PRB - Street Tree Work Request	Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2018-03-26 05:47:41.237 Accepted by Parks Department and closed VanTree Service Request #: 165720 at 3/26/2018 5:46:58 AM	
Street Tree Work Request - Urban Forestry Case	101011368392	975	E BROADWAY		VST 1Y3			Broken Branch or Fallen Tree				1	3/23/2018 14:36	3/26/2018 5:47	PRB - Street Tree Work Request	
								2. Provide details: Caller wanted to report that a broken branch has fallen onto the boulevard from the tree behind the bus stop. He said it's approximately 6 feet long x 1-2 inches. It is not obstructing any sidewalks or roads.	s.22(1)	s.22(1)						Agent Created Case: Agent Updated Case Details: Reallocated to queue: PRB - Street Tree Work Request
Street Tree Work Request - Urban Forestry Case	101011368392	975	E BROADWAY		VST 1Y3			3. VPD Incident Number (if available):								Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue
								4. (Don't ask, just record - did caller indicate they want a call back?): No	s.22(1)	s.22(1)	1	6/4/2018 21:06	6/5/2018 6:38	PRB - Street Tree Work Request	Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2018-06-05 06:38 01.9 Accepted by Parks Department and closed VanTree Service Request #: 167775 at 6/5/2018 6:28:44 AM	
Street Tree Work Request - Urban Forestry Case	101013392751	975	E BROADWAY		VST 1Y3			5. Neighbourhood: Mount Pleasant								Agent Created Case: Agent Updated Case Details: Reallocated to queue: PRB - Street Tree Work Request
								6. Street Tree After Hours Superintendent Area: North	This situation does not fall under immediate action but caller advises because of the situation with Property damage due to roots, he would like this actioned quicker than the SLA.	s.22(1)	s.22(1)	1	10/7/2019 8:21	10/7/2019 8:29	PRB - Street Tree Work Request	Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2019-10-07 08:29:38.94 Accepted by Parks Department and closed VanTree Service Request #: 180902 at 10/7/2019 8:28:39 AM
Street Tree Work Request - Urban Forestry Case	101013392751	975	E BROADWAY		VST 1Y3			7. Flag for Immediate Action? No								
								Inspect								
Street Tree Work Request - Urban Forestry Case	101013469611	975	E BROADWAY		VST 1Y3			2. Provide details: The far west tree towards the end of the property right by the trolley line was rocking back and forth during the last wind storm last Friday This is the only tree rocking crazily. Caller would like us to come and make sure the tree is stable.								Agent Created Case: Agent Updated Case Details: Reallocated to queue: PRB - Street Tree Work Request
								3. VPD Incident Number (if available):								Case added to VanTree's Queue: Case added to VanTree's 311 incoming Service Request Queue Agent Finished: Case Closed. Closed date : 2019-11-04 06:16:11.25 Accepted by Parks Department and closed VanTree Service Request #: 181711 at 11/4/2019 6:15:14 AM
Street Tree Work Request - Urban Forestry Case	101013469611	975	E BROADWAY		VST 1Y3			4. (Don't ask, just record - did caller indicate they want a call back?): No				1	11/1/2019 14:49	11/4/2019 6:16	PRB - Street Tree Work Request	
								5. Neighbourhood: Mount Pleasant	s.22(1)	s.22(1)						
Street Tree Work Request - Urban Forestry Case	101013469611	975	E BROADWAY		VST 1Y3			6. Street Tree After Hours Superintendent Area: North								
								7. Flag for Immediate Action? No								
Street Tree Work Request - Urban Forestry Case	101013469611	975	E BROADWAY		VST 1Y3			Inspect				1	11/1/2019 14:49	11/4/2019 6:16	PRB - Street Tree Work Request	
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