

File No.: 04-1000-20-2020-162

August 20, 2020

s.22(1)

Dear^{s.22(1)}

Request for Access to Records under the Freedom of Information and Protection Re: of Privacy Act (the "Act")

I am responding to your request of February 29, 2020 for:

- Records related to the creation of RFP No. PS20191554 and the decision to • select the final applicant, in particular the rationale for stating the Board's preference for proposals from a non-profit or not-for-profit organization.
- Records of communication between Parks Board staff and Tennis BC related • to the provision of services for Stanley Park tennis court management. Date range: January 1, 2019 to May 5, 2020.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.14, s.15(1), s.17(1), s.21(1) and s.22(1) of the Act. You can read or download these sections here:

http://www.bclaws.ca/EPLibraries/bclaws new/document/ID/freeside/96165 00.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-162); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca 453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at <u>foi@vancouver.ca</u> and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt





From:	"McDonald, Erica"
To:	"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>
	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
BCC:	"Park Board - Maple Room (max 6 persons)" <parkboard.mapleroommax6persons@vanco< td=""></parkboard.mapleroommax6persons@vanco<>
Date:	1/29/2020 9:46:58 PM
Subject:	Confirmed: Meeting re Stanley Park TC RFP with Leading Proponent
Attachments:	Meeting with Tennis BC re Stanley Park TC RFP.docx

Meeting with Tennis BC re Stanley Park TC RFP

AGENDA

Jessica Li to welcome everyone, introductions and overview purpose of today's meeting and topic areas

Erica and Tim to ask questions and explore options as follows:

- 1. Schedule (Erica) a. s.13(1) b. c. d.
- 2. Signage (Erica)
 - a. s.13(1) b. c. d.
- 3. Amendment request locating a trailer on site (Tim)
 - a. s.13(1)
 - b.
 - с.
- 4. Amendment request resurfacing the courts in time for the 2021 Stanley Park Open (Erica)
 - a. s.13(1) b.
 - С.
- 5. Sponsorship (Tim)

а.	s.13(1)
b.	s.13(1)
~	
с.	
d.	
а.	
~	
e.	

- 6. Pro Shop/Retail
 - a. s.13(1)



- 7. Expansion to Other Tennis Courts in the City
 - a. s.13(1)
 - b.
 - c.

From:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
CC:	"Howard, Katherine" <katherine.howard@vancouver.ca></katherine.howard@vancouver.ca>
	"Anita Comella" <acomella@tenniscanada.com></acomella@tenniscanada.com>
Date:	8/14/2019 11:12:07 AM
Subject:	Follow up

Hi Erica

I hope that you have been able to take some time off during the summer. I know you have been terribly busy. Did you get some support finally?

I am sure you have seen the results and impact of Bianca Andreescu, we anticipate that these results and the positive men's results will drive even more people to the sport. The Odlum Brown tournament this week at Hollyburn is sold out for the first time ever!!! I have never heard the kind of radio and television coverage that Canadian Tennis is getting right now.

Tennis Canada has put together a terrific plan and very detailed resources for communities to develop indoor tennis facilities. As you may know, this week Tennis Canada held a press conference in Burnaby to announce the Western Canada National Training Centre. I am hopeful we can move forward with our indoor partnership potential with the Vancouver School Board for next year as well.

I am trying to get a head start on next years outdoor public court potential partnership with Tennis BC and the Park Board/Community Centres. I am really hoping we could pilot a program next year where Tennis BC leads on court programming on public courts. As you know we believe we can make a significant contribution to public court tennis in the city by brining our resources to the forefront. We know there has never been broad based organized tennis on public courts, however most other sports have the ability to use public facilities to develop their sport through leagues and we think it's time to have tennis do the same. We have the desire, the systems and the resources to make this a great pilot that leads to more kids and adults getting active and playing tennis. We can assist in Safe Sport Practices, certified professional identification, court maintenance requirements, tracking of use of courts and other programs that both the city and the public will benefit from. Our goal is to have thousands of lower mainland tennis players involved in league tennis during our outdoor season.

I am hoping to set up another meeting with you at your earliest convenience and discuss with plenty of lead time for next summer.

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9



From:	"McDonald, Erica"	
To:	"Downie, Alex" <alex.downie@vancouver.ca></alex.downie@vancouver.ca>	
Date:	2/6/2020 5:42:40 PM	
Subject:	FW: [EXTERNAL] Re: Your Inquiry Re Stanley Park Tennis Courts	

Alex, I forgot to copy you on my response to \$.22(1)

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: McDonald, Erica Sent: 28 January 2020 17:05 To: s.22(1) Subject: RE: [EXTERNAL] Re: Your Inquiry Re Stanley Park Tennis Courts

Hi s.22(1)

All I can offer is that the only courts we are looking to have managed are the bottom 6 courts at Stanley Park. This is consistent with the practice for the last 25 years. I have not heard of any desire to expand this arrangement to all 17 courts.

There will always be rumours and speculation.

Happy you reached out and I hope I was able to address your questions.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: ^{S.22(1)} Sent: 28 January 2020 12:19 To: McDonald, Erica Subject: [EXTERNAL] Re: Your Inquiry Re Stanley Park Tennis Courts

City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Erica, ^{5.22(1)} again. It seems Gail (along with Gord who have run the pay tennis at the park for years) came down to the courts a while ago saying she had a conversation with Mark Roberts from Tennis BC about the courts. I wasn't there for this. Saying along the lines of working together to take over the courts. With my email with Mark (about all the courts) he only really talks about the RFP for the courts. Which is of course for the bottom 6 courts. This rumour has been around for a couple of years. My few talks with Mark during the SP Open he has hinted at the desire to have all the courts. BTW they are apparently taking over the Steve Nash indoor courts in Richmond? Thanks.

On Jan 27, 2020, at 10:37 AM, s.22(1)

wrote:

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Hello Ms Mcdonald,^{s.22(1)} courts at Stanley Park? Thanks. s.22(1) So is this a possibility in the future that Tennis BC will take over all (17)

On Jan 23, 2020, at 2:55 PM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:

Hello^{s.22(1)}

My name is Erica McDonald and as part of my city-wide portfolio in Recreation, I have the privilege of working with many sport groups and associations which use our fields, diamonds and courts. Alex Downie forwarded your email to him on January 10th where you stated that there are rumours about Tennis BC taking over courts. I was hoping we could chat about your inquiry. Is there a number I could call you at? Alternatively, feel free to call me on my office or cell number listed below in my signature.

Looking forward to talking with you.

Thanks.

<image002.png>Erica McDonald | Manager Recreation Services My pronoun is: she/her/hers Vancouver Board of Parks and Recreation Hillcrest Centre 4575 Clancy Loranger Way, V5Y 2M4 t. 604.257.6945| c. **S**.15(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations </br><image003.jpg><image004.jpg>

-----Original Message-----From: ^{s.22(1)} Sent: Friday, January 10, 2020 12:57 PM To: Downie, Alex Subject: [EXTERNAL] Stanley Park tennis courts/tennis bc

Hello Alex, ^{S.22(1)} We locals are hearing rumours of tennis BC taking over our courts. Do you have any info on this?

From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>	
To:	"McDonald, Erica" < Erica.McDonald@vancouver.ca>	
	"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>	
	"Marousek, Michael" < Michael.Marousek@vancouver.ca>	
CC:	"Su, Susan Jing" <susanjing.su@vancouver.ca></susanjing.su@vancouver.ca>	
	"Quayle, Bruce" <bruce.quayle@vancouver.ca></bruce.quayle@vancouver.ca>	
Date:	3/12/2020 5:53:43 PM	
Subject:	FW: Proposal	
Attachments:	Park Board Proposal March 12 2020.docx	

Hi Erica, Tim and Michael,

Please see email below and attached counter proposal from Tennis BC.

I've also attached a price comparison excel spreadsheet which includes the original proposed price estimates; pricing based on our new fee structure and percentages; and now their counter proposal using the new fee structure.

I spoke with Mark today and he said they're just completing the contract for their Richmond courts which involves 4 indoor courts. Their fee structure also includes a base + percentage. Let's talk tomorrow and see how best to move forward.

Thanks,

Jessica

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Thursday, March 12, 2020 5:09 PM To: Li, Jessica Subject: Proposal

Hello Jessica

Thanks for the phone call.

Here is our response to your proposal.

As you can imagine we have had a crazy couple of days but I have been able to work with our treasurer to review your proposal and understand the financial impact potential. We had build some very good financial models for our Richmond Hub and the Stanley Park RFP and we have a strong understanding of the cost side of the business.

The recent proposal from the park board is a significant change from our proposal and would have major risk to Tennis BC. I have summarized our position on a number of points in the attached and added our counter proposal.

As I have been working with Tennis Canada, International tennis federations, our clubs and our facility today on the Coronavirus issues, please excuse any spelling mistakes or any unclear language, I wanted to quickly get this to you.

Feel free to call for clarification or better yet I could try and make it down to discuss. To be honest tomorrow might be a challenge and I know you are going away but let me know.

You can reach my cel at ^{s.22(1)} Regards Mark Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

Park Board Proposal

Tennis BC developed its original proposal with all of the costs estimated as closely as we could. We want to summarize our position on the proposal's contents and other relevant information.

- The format that the park board required for the financial proposal was an open book format of costs and was presented as a shared profit and cost model with shared risks, effectively a profit share model. Tennis BC raised the question about the format that was required and how it made more sense to go with a % of revenue format. We see that the new financial proposal is in that format however all the cost risks have now shifted to Tennis BC
- Our sales estimates were based upon assumptions having not run this program before and we originally did not submit year 3 assumptions as we were cautious about projecting that far out. While we have a variety of scenarios, we internally reviewed for year 3, we realize that there are many variables we don't yet know.
- In our discussions at the park board offices, we discussed Tennis BC's concern about the paid courts not being resurfaced and how that might influence players to not want to book on the bottom courts. This raises the risk of court rental income. It appears that those courts will not be resurfaced in the immediate future and that will further create sales doubt into year 2 and 3.
- The RFP required the addition of low-cost programs and price sensitivity of programs. Tennis BC included programs that will be subsidized by our organization and that we make no money on. In the old format of the financial submission, the Park Board shared in the cost of those programs. In the new financial proposal, Tennis BC absorbs the cost of those programs and we would lose money on them. With both a fixed cost rent plus a % of sales, low cost program will lose money.
- Tennis BC proposed lower cost rental costs for booking courts during non-prime time than in past years. The park board proposal would impact Tennis BC's ability to keep those prices low
- We are very concerned about the short-term impact of the Coronavirus and what impact that could have to the coming summer sales. Just today three major tennis tournaments in Vancouver have been cancelled, the world Tennis tour has been shelved for 6 weeks and all major tennis events cancelled. While we knew this would be a last-minute decision to award the RFP, we have obviously not marketed any programs nor hired any staff. Will people be willing to sign up for any tennis lessons? Will the Stanley Park Tournament be cancelled? Will tourism be seriously impacted this summer? There are many scenarios that make the risk of short-term financials concerning.

We have reviewed the latest park board financial proposal, if we agreed to these terms, we would lose money in year 2 and year 3. We planned on year 1 being a break-even year at best. In our original proposal we did not "keep" any hidden numbers. We have included costs where we can best run a professional facility at Stanley Park. While past operators may have had a different profit model as a mom and pop, we want this to be a great example of what can happen on public courts with professional management. We recognize that operating at the park is a challenge with regards to having no real office space, a challenge to support players/kids who are sick or injured with a place to rest/lie down, no significant signage allowed etc. However, all of these challenges add up to additional costs of doing business to run a professional facility.

Here is our counter proposal to the park board.

Year 1 We accept the \$10,000 fixed amount. However it needs to be subject to renegotiation pending the Coronavirus impact. We are prepared to have open book review of this but need to build in this unknown to our proposal. Should we not be able to run programming or events this would be a significant problem.

Year 2. \$12,500 base sum minimum, 12% of revenues

Year 3 \$15,000 base sum minimum, 12 % of revenues

Tennis BC is assuming all the risk in the proposal. As a not for profit, we cannot risk losing money and need to be prudent. We believe we can do a great job there and want to make sure we don't run a under-staffed facility just to avoid losses. In order for us to grow our sport we need our resources to be placed where they can positively impact players. We think we can grow sales significantly over a 2-3 year period and the sharing of higher revenues will add income to the park board. We also believe that we can add future sites, thus adding revenue to the park board. All of this allows us to put more resources to our programs, run better programs and reduce player costs over time.

"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>
"Quayle, Bruce" <bruce.quayle@vancouver.ca></bruce.quayle@vancouver.ca>
"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
"Marousek, Michael" < Michael.Marousek@vancouver.ca>
"Su, Susan Jing" <susanjing.su@vancouver.ca></susanjing.su@vancouver.ca>
3/31/2020 6:07:54 PM
FW: PS20191554 - Agreement (draft) - Stanley Park Tennis Courts
PastedGraphic-1.tiff
PS20191554 - Agreement - Stanley Park Tennis Courts 1-6 (draft) v2 .doc

Hi Tim and Bruce,

Please see Tennis BC's comments below along with the attached tracked changes they made to the agreement.

Here is a summary with my questions/comments

- Page 2 B I think it southeasterly is correct
- Page 2 If iv 22Tim, is this ok?
- Page 3 preterm ends Dec 31, 2022? (3 years)
- Page 4 grant in, is this ok?
- Page 7 @Revenues My understanding is base fee or percentage of gross revenue, whichever is higher @Is that correct?
- Page 7 What do you think of the additions in section 21 and 22?
- Page 7 Bruce, how do we respond to his question in section 23?
- Page 10 section 32 Bruce, is this wording ok? Do subcontractors also include any volunteers?
- Page 11 section 36 Is this wording ok?

Thank you,

Jessica

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Monday, March 23, 2020 2:31 PM To: Li, Jessica Subject: Re: PS20191554 - Agreement (draft) - Stanley Park Tennis Courts

Hi Jessica

I hope you are having a nice time away given the circumstances. I hope you at least get to do some fun things.

Attached is our response to the contract. There are a couple of key issues that I have highlighted in the lease with some clarification written which you can delete as needed. I want to explain them here in this letter as well.

1. Financial terms. As per our conversation on the phone, I don't know if I explained well enough our proposal and as such have adjusted the wording slightly. If you did understand it then there is no explanation needed but I will outline it anyhow.

Our financial proposal includes the guaranteed minimums as outlined but the 12% is over and above the minimum rent. In other words, once the minimum rent threshold is met, then we pay the 12% on sales over the natural breakpoint

ie \$12,500/12%= \$104,166.67. From that point on the park board received 12% of all revenue as outlined in the contract. City of Vancouver - 2020-162 - Page 14 of 1148 Hopefully that's how you understood that portion but that was our intent.

2. For obvious reasons, the current tennis season is in real jeopardy. I believe the park board locked the courts today. We clearly won't be running any programs April 1 and likely not until July earliest. We believe the Stanley Park Tennis Tournament will not be held due to planning requirements, sponsor challenges and the fact that we will likely be laying off some staff until we know what happens with our funding.

We propose that this current year be on a 12% fee basis only starting two weeks after we can operate the courts (that allows us to get staffing organized and programs marketed).

We have also added in future years to some kind of prorated fees in case, god forbid, something like this happens again.

I know the park board has its hands full right now, as do we, but eventually this will be a great program and I look forward to the partnership.

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

On Mar 20, 2020, at 3:36 PM, Li, Jessica <jessica.li@vancouver.ca> wrote:

Hi Mark,

I hope you are all doing well. Im pleased to let you know we have approval to move forward and contract with Tennis BC for PS20191554 Provision of Services for Stanley Park Tennis Court Management. Please see attached Agreement for your review. Let me know if you have any questions. I will be away next week, returning March 30th.

Take care,

Jessica Li Buyer, Supply Chain Management City of Vancouver 604.257.8411 Jessica.li@vancouver.ca

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Thursday, March 12, 2020 5:09 PM To: Li, Jessica Subject: CM: Proposal

Hello Jessica

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Thanks for the phone call.

Here is our response to your proposal.

As you can imagine we have had a crazy couple of days but I have been able to work with our treasurer to review your proposal and understand the financial impact potential. We had build some very good financial models for our Richmond Hub and the Stanley Park RFP and we have a strong understanding of the cost side of the business.

The recent proposal from the park board is a significant change from our proposal and would have major risk to Tennis BC. I have summarized our position on a number of points in the attached and added our counter proposal.

As I have been working with Tennis Canada, International tennis federations, our clubs and our facility today on the Coronavirus issues, please excuse any spelling mistakes or any unclear language, I wanted to quickly get this to you.

Feel free to call for clarification or better yet I could try and make it down to discuss. To be honest tomorrow might be a challenge and I know you are going away but let me know.

You can reach my cel at s.22(1) Regards

Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

<PS20191554 - Agreement - Stanley Park Tennis Courts 1-6 (draft).doc>
From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
Date:	4/29/2020 12:46:57 PM
Subject:	FW: PS20191554 - CAS (draft) - SP Tennis
Attachments:	PS20191554 - CAS (updated draft).docx

Hi Erica,

Please see attached updated CAS, and let me know if it's good to circulate or if any changes are required.

Thanks

Jessica

From: Li, Jessica Sent: Tuesday, April 28, 2020 3:28 PM To: McDonald, Erica Subject: RE: PS20191554 - CAS (draft) - SP Tennis

Thanks Erica. Susan wants me to make more updates to include more detail. Im working on that now and will send to you for review. Please call me when you have a chance, 604-257-9411.

From: McDonald, Erica Sent: Tuesday, April 28, 2020 3:23 PM To: Li, Jessica Subject: RE: PS20191554 - CAS (draft) - SP Tennis

I made suggested edits to the increased services section.

Can we set up a meeting to discuss:

- □ your conversation with G&G
- □ the response to the email from the community that Susan would have forwarded to you?

Erica McDonald | Manager Recreation Services t. 604.257.6945 | c.s.15(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

-----Original Message-----From: Li, Jessica Sent: Monday, April 27, 2020 4:59 PM To: McDonald, Erica Subject: FW: PS20191554 - CAS (draft) - SP Tennis

Hi Erica,

Please see contract approval summary below and let me know if any changes are required. I sent a copy to Susan as well. This will be circulated by email and I'm hoping to do this tomorrow.

Thanks,

Jessica

-----Original Message-----

From: Li, Jessica Sent: Monday, April 27, 2020 3:54 PM To: Su, Susan Jing Subject: PS20191554 - CAS (draft) - SP Tennis

Hi Susan,

Please see below a draft CAS for SP Tennis. Let me know if any changes are required. Also, is the concurrence routing correct?

Thanks Jessica

s.13(1)			

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From:	"McDonald, Erica"
To:	"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>
Date:	1/21/2020 1:15:43 PM
Subject:	FW: PS20191554 - Evaluation form (draft) - SP Tennis
Attachments:	PS20191554 - Evaluation form (draft).xlsx

Can you make this a priority today - we are under the gun on this as you know.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: Li, Jessica Sent: 21 January 2020 11:39 To: Marousek, Michael Cc: McDonald, Erica Subject: PS20191554 - Evaluation form (draft) - SP Tennis

Hi Michael,

Attached is a draft evaluation form for the tennis RFP. Please review and make any changes to update the wording or the weighting.

Thanks Jessica

PS20191554 - PROVISION OF SERVICES FOR STANLEY PARK TENNIS COURT MANAGEMENT	Excellent	5	***Please provide evaluator remarks as these are important for debriefs. Evaluator Addi ional
Evaluation Committee for this section: Erica McDonald Michael Marousek Sev Araujo	Very Good		Remarks/Assessment must be provided for any scores at 0 or 5
	Good	3	1
	Average	2]
	Poor	1	
	Unsatisfactory	0	

		,	Vendor 1		Vendor 2	
, I	Evaluation		Remarks	Score	Remarks	Score
	Evaluation		Remarks	(0-5)	Kemarks	(0-5)
Category Point	Weight	Criteria	Evaluator Remarks		Evaluator Remarks	
5		ANDING OF PROJECT SCOPE				
	5	Demonstrated understanding of project requirements - The proponent's comprehension of the project, including our requirements to align with Park Board Strategic Objectives				
20	QUALIFICA					
	10	Company Profi e and Experience - The consultant's reputation, qualifications, expertise and ability to provide relevant examples of prior successes. Does the proponent demonstrate substantial expertise to perform the tennis court management services as outlined?				
	10	Key Personnel - Qualifications and experience of key personnel and/or sub-consultants assigned to the project based on the submitted resume and relevance to this project. Are there professionals with relevant expertise in tennis court programming, relevant experience in providing sound management/business practices, and professional coaching staff?				
45	METHODOL					
	15	Work Plan - Methodology Did the proponent identify the resources available and dedicated for completing the scope of work and deliverables? How complete and appropriate are the processes and methods described to perform and coordinate the work, control the scope, quality, schedule and costs? Are the projected revenues and costs reasonable?				
	15	Programming and Program Fees - Are the programs offered suitable, inclusive and accessible to a diverse population? Are fees are resonable and competitive? Is there an adequate operational oversite, safety and risk mitigation plan in place?				
	15	Administrative and Operational Efficiency - is the level of effort and staffing sufficient to address the project needs across all areas? Is the tennis court booking system appropriate? Is the accounting and reporting system accurate and verifiable by Park Board? Is there a sufficient promotions/marketing/communications plan?				
30	FINANCIAL					
		Proponent's Financial Offering - Net Revenue to the City/Park Board Any financial deviations in Year 2 and/or Year 3?				
┟───┤	Total Cost	of Product (Supply Chain to Complete this Section)				
		Proponents Financial Offering, total cost of ownership				
ł		Deviations & Exceptions on Terms & Conditions				
l t		Conflicts, Collusion, Lobbying				
l l		Insurance				
l I	Yes/No	Proposal Form				
l!	Yes/No	Declaration of Supplier Code of Conduct				
100						
		***Evaluator General Remarks/Assessment			2000 460. Dogo 44 of 4449	

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Note:

Evaluation must be done imparial without any bias
 Evaluators are not to dicuss the evaluation or any issues of the RFP with any of the Proponents

s.13(1)

From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>	
To:	"McDonald, Erica" < Erica.McDonald@vancouver.ca>	
	"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>	
	"Marousek, Michael" < Michael.Marousek@vancouver.ca>	
CC:	"Quayle, Bruce" <bruce.quayle@vancouver.ca></bruce.quayle@vancouver.ca>	
Date:	2/21/2020 3:18:08 PM	
Subject:	FW: PS20191554 - Stanley Park Tennis - Clarification on pricing	
Attachments:	PastedGraphic-1.tiff	
	TABLE D FINANCIALS YEAR 3.xlsx	
	Detailed costs and revenue breakdown for submission RFP.pdf	

Hi, just following up on this email with updated financial section from Tennis BC. Please let me know your comments.

Bruce, I've cc'd you here so you can have a look as well.

Thanks,

Jessica

From: Li, Jessica Sent: Wednesday, February 12, 2020 1:34 PM To: McDonald, Erica; Collins, Tim; Marousek, Michael Subject: FW: PS20191554 - Stanley Park Tennis - Clarification on pricing

See email below from Tennis BC along with attachments. I asked them to clarify their financial submission so we could have Year 3 estimates and a breakdown of how the revenues are structured. We should also look to see how their management fees and the revenue to the Park Board is calculated so we can understand the change from year to year.

Jessica

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Wednesday, February 12, 2020 12:36 PM To: Li, Jessica Subject: Re: PS20191554 - Stanley Park Tennis - Clarification on pricing

Hi Jessica s.22(1)

Here is the information you require. I have a one page document with details and then the third year estimates. As I have previously stated the financial model we are filling out does not reflect any way that Tennis BC would share in the profits so we include that under the management fee area. The way this reads is that the City would participate in the bottom line versus the sales area which requires more details and more accounting detail which adds to the cost during the season.

I would be happy to discuss the financial arrangements and ensure we have this clear. As a not for profit any of our positive bottom line would be put back into growing the sport on public courts and or ensuring the courts are properly used and maintained.

Regards Mark Mark Roberts CEO Tennis BC www.tennisbc.org On Feb 7, 2020, at 5:30 PM, Li, Jessica <jessica.li@vancouver.ca> wrote:

Hi Mark,

To follow on our phone conversation, so we can better understand your commercial proposal, especially as we look ahead to future years, please send me a breakdown including pricing/activities for the different sections within the Pricing Table D, including:

Revenue from operations Expenses Management fees

Please clarify: Unit pricing for the various activities, such as rental rates, lessons, coaching rates, etc, Staffing fees DHourly rates Allocation of staff labour hours How are the management fees determined? (There is an increase from Year 1 to Year 2) Please complete a pricing table D for Year 3 projection.

Let me know if you have any questions.

Thank you,

Jessica Li Buyer, Supply Chain Management City of Vancouver 604.257.8411 Jessica.li@vancouver.ca

TABLE D YEAR 3	
DESCRIPTION OF ACTIVITY	ANNUAL AMOUNT
GROSS REVENUE:	
Revenue from operations court rentals S.17(1) Lessons Leagues in court rental Ladders in court rental	
Tournaments <mark>S.17(1)</mark> Other	
TOTAL GROSS REVENUE (A)	\$257,341
EXPENSES Operating expenses (provide detailed description of activies/expenses) Labour (Coaching and staff labour on site) Variable operating costs (balls, supplies, charge cards) Variable marketing costs (3% of Revenue) Fixed Costs (repairs, cleaning, technology) MANAGEMENT FEES (Provide Description) Corportate overhead allocation recovery 5% S.17(1) Tennis BC Operating Income	s.17(1) s.17(1)
TOTAL EXPENSES (B)	\$218,220
NET REVENUE TO THE CITY/PARK BOARD (A-B) Total Gross Revenue minus total expenses NOTE: We have a formula for net revenue sharing with a minumum 10,000 to the city, 50% profit sharing up to \$50,000 and then 25% oroft share to the city over \$50,000.	\$39,121
What Financial deviations could occur in Year two and/or three of the contract? YEAR 3 COULD GROW SIGNIFICANTLY WITH THE ADDITION OF NEW COURTS. NOTE THIS MODEL DOES NOT TAKE INTO ACCOUNT ANY ADDITIONAL LOCATIONS.	

RATES

Court Rental Rates Prime Time Non Prime Early Ladder League

Programs Costs Private (Average) Semi Private 2-4 Group 5+ Progressive 1 kids Progressive 2 kids Community Outreach subsidized

Mgmt Costs estimated overhead costs

Marketing Manager (estimated 10% extra time) Accounting (estimated 20% extra time) IT Support costs (estimated 10% extra time) CEO Support costs Player Development Director costs Total mgmt cost

When

TBD likely 4-8pm weekdays, Weekends 9-8 pm TBD, likely 9-4 pm weekdays no charge Prime time rate Prime time rate

Coaches	Students ratio		
Low \$70 High \$90		1	
1 coach/court		4	
1 coach/court		6	
2 coaches/court		8	
2 coaches/court		8	
1 coach/court		4	

Allocation of Time

hard cost to Tennis BC as this is outsourced hard cost to Tennis BC as this is outsourced hard cost to Tennis BC as this is outsourced No charge to Stanley Park, estimated 5% No charge to Stanley Park, estimated 5% TBC Recovery negative until year 3



s.17(1)

Cost/Hour

\$





Vear

Net recovery at %5 per hour s. 17(1)

Coaching costs roughly 35%-45% of revenue

Vear 7

vear 1 s.17(1)

Head coach 1 Assistant coach 2 Assistant coach 3 Assistant coach 4 Head Coach admin retainer Apr-Sept

Coaching Costs

Staff Requirement Minimum	Days	hours	per hour	Total Weeks/Yr	Annual
9 am - 4 pm	1	0	18	0	23.1 \$5.17(1)
9 am - 4 pm weekend	2	7	18	252	23.1 \$
4 pm - 9 pm	7	5	18	630	23.1 \$
Base Total Costs				882	S
Benefits 13% (stat holiday included)					\$
Total costs of Staff					\$ 23,023
Expenses Breakdown	Percentage of sales				
Coaching balls & Equipment (% of Program Rev)	s.17(1)				

5 20%

18400

7000

s.17(1)

s.17(1)

Supplies (% of Total Rev) Charge Cards (% of Total Rev) Total

FIXED OPERATING COSTS 6 Months

Court and building cleaning Fee Building maintenance & supplies Repairs & Maintenance estimate Utilities Outdoors Insurance Communication/Technology fees (cel, tech fees, web mgmt)

Marketing Budget

Printed materials Radio promotion 5 weeks Signage Total year 1

Note recovery is only \$3782 year 1

From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>	
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>	
Date:	1/9/2020 4:24:25 PM	
Subject:	FW: Question re pricing table - Stanley Park Tennis Courts Management	

Hi Erica,

Please see updates to the pricing table, per Susan. Jessica

From: Su, Susan Jing Sent: Thursday, January 09, 2020 3:06 PM To: Li, Jessica Subject: RE: Question re pricing table - Stanley Park Tennis Courts Management

Hi Jessica,

Please see below. I leave to you to tweak a bit further to ensure formatting consistency.

Thanks

Susan

From: Li, Jessica Sent: Thursday, January 09, 2020 11:51 AM To: Su, Susan Jing Subject: Question re pricing table - Stanley Park Tennis Courts Management

Hi Susan,

The following question came in regarding the pricing table for the Stanley Park Tennis Court Management project, and I need to post a Q&A. I agree it a bit confusing. What the best way to respond in the Q&A and should I revise the Pricing Table? Does it make more sense if I remove the words in brackets highlighted in red ? – "NET REVENUE TO THE CITY/PARK BOARD (Gross revenue minus total costs):"

s.13(1)

Thanks
Jessica

s.13(1)



From:	"Araujo, Sev" <sev.araujo@vancouver.ca></sev.araujo@vancouver.ca>
To:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
CC:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
	"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>
Date:	10/29/2019 4:22:35 PM
Subject:	FW: SP Tennis RFEOI v2 Expectations
Attachments:	SP Tennis RFEOI v2.docx

Hi Jessica,

Attached is scope of work Erica and team worked on for REFOI and sent Friday. Let me know if and when we should coordinate a meeting with you

Sev Araujo

Manager, Commercial Operations Vancouver Park Board, City of Vancouver o. 604 257 8436 / f. 604 257 8427 Email: Sev.Araujo@vancouver.ca

From: McDonald, Erica Sent: Friday, October 25, 2019 1:37 PM To: Araujo, Sev; Collins, Tim Cc: Marousek, Michael Subject: SP Tennis RFEOI v2 Expectations

Hello Sev and Tim,

Michael and I have drafted our RFEOI list of expectations.

Turns out we expect a lot. 😳

We hope this doesnal overwhelm an RFEOI process perhaps it pushes it into other territory? We just felt that this relationship or partnership need to better aligned with PB priorities and additional expectations that we find important.

You will note yellow shaded areas that either need to be filled in later or need proper wording or need your input. Perhaps there are other items you want to add that we haven thought of or better ways to express expectations. Feel free to use the edit tool to make those suggested changes.

We realized that the list of what services PB provides to the proponent is a bit skimpy and should be mentioned earlier in the document perhaps. Let us know what you think.

Erica

Request for Expression of Interest

Stanley Park Tennis Court Management

The Park Board is seeking a partner whose values and operations are aligned with the Park Board Mission, Vision, and Strategic Objectives. Our partner should also be able demonstrate sound business practices balanced with a desire to serve all populations within our community.

To assess your organization ability and compatibility with PB priorities and expections, we ask that you prepare responses and provide information in the following key areas. An outline of expected information is provided below and a template for required and optional information is provided in Appendix X. Proponents are to fill out and submit Appendix X in full. Incomplete submissions may be disqualified.

Required Information	Park Board Strategic Objective
A. The Applicant/Organization – Please fill in Chart A	
The proponent is to describe the organization and governance structure (i.e. for-profit, PSO, society, etc.).	Recreation's relationships are strong and productive
The proponent is to list each principle operator/owner and describe the qualifications and background of each principle operator.	Recreation's relationships are strong and productive
The proponent is to disclose their plan for staffing the licensed premises in Chart A. Please identify the minimum certifications, licenses, police reference checks, etc. required by your principles, instructors, volunteers, and other workers.	Recreation offers excellent services to all
The proponent is to confirm that all principles, staff, guest instructors and volunteers will [need proper wording here] complete a police reference check and that such documents will be made available to the PB liaison upon receipt.	Recreation offers excellent services to all
B. Programing and Charges	
The proponent is to complete Chart B to illustrate proposed service/program offerings broken down into % mix in the chart accompanied by the fees to be charged in each of the 3 years of the license period.	Recreation is inclusive and accessible
The proponent is to provide a description of the services and intended target markets in CHART C.	Recreation is inclusive and accessible
The proponent is to illustrate their approach to integrate and accommodate different genders, indigenous people, people with disabilities and those with low income into their activities.	Recreation is inclusive and accessible
Proponent is to outline any additional plans that will enhance their services and program mix.	Recreation offers excellent services to all
The proponent is to propose a financial model (i.e. revenue	Recreation is financially
---	--
sharing, flat fee per court per day, etc.) that will benefit the Park Board.	healthy and administratively effective
D. Administration and Operations	
The proponent is to describe the reservation	Recreation is financially
management/program registration system they will utilize to manage reservation, enrollments, payments, etc.	healthy and administratively effective
The proponent is to describe or supply their risk management policies and procedures (i.e. cash handling, staff safety, first aid & emergency response, inclement weather, etc.).	Recreation is dynamic, healthy, and safe workplace environment
The proponent is to confirm [insert proper wording here on	Recreation is financially
insurance requirements	healthy and administratively effective
The proponent is to confirm that a written report of all seasonal operations will be submitted to a PB designate no later than November 15 th of each program year completed. The report will include but is not limited to program and operations achievements and challenges (quantity and quality analysis), populations served, a financial report on costs and revenues	Recreation offers excellent services to all
The proponent is to confirm assumption of costs during the licensed season of the minor maintenance or preventative maintenance of the courts and related areas (e.g. net replacement, minor court repairs)	Recreation is financially healthy and administratively effective
The proponent will confirm their understanding of a defined list of provision of services and supports from Park Board staff in CHART F.	Recreation offers excellent services to all
The proponent will provide in CHART D, if not already listed, their expectations of additional services from the Park Board in and their willingness to contribute to the cost of these services should there be an associated expense.	Recreation is financially healthy and administratively effective
E. Operating Season/Schedules	
The proponent is to outline the intended start/end dates for each season and daily operating schedules in CHART E.	Recreation offers excellent services to all
The proponent is to confirm that they will be ready to deliver their programming starting at the beginning of the tennis season (April – May, weather dependant).	Recreation offers excellent services to all
The proponent is to confirm that they will fully accommodate the Stanley Park Tennis Open during their operational season as a rental client.	Recreation offers excellent services to all
F. Promotions/Marketing	
The proponent is to describe or to supply a marketing and/or promotions plan.	Recreation offers excellent services to all
The proponent is to confirm that they will supply all	Recreation's relationships

promotional material and links to websites and registration sites to their PB liaison no later than April 1 st of each program year.	are strong and productive
The proponent is to confirm that they will include on all promotion materials and websites any required statements and/ or logos related to the licensing of the facility by the Park Board	Recreation's relationships are strong and productive
G. Optional Information	Park Board Strategic Objective
Alternate Site	
The proponent is to explain their plans and intentions in regards to the possibility to operate at other Park Board Tennis facility if such opportunity became available.	Recreation's relationships are strong and productive

APPENDIX X

Proposal Submission Template

SECTION A ORGANIZATION AND STAFF INFORMATION

CHART A

1	1
□Aaa □bbb	□Ccc □Other
A	
# of Staff in Position	Min. Certifications
# of Vol in Position	Min. Certifications
	□bbb

Additional Notes:

SECTION B PROGRAM AND FEE INFORMATION

CHART B

Service	% of Seasonal Schedule	Proposed Fees \$		
		2020	2021	2022
Programming/Lessons				
Court Rentals				
Leagues			1	
Ladders				
Tournaments		_		
Other		S	0	-
TOTAL	100%	-	1	

Describe each service area and which market you are targeting (age group, ability, gender, etc.)

CHART C

Description	Target Market
Please ensure age groups are identified	
Length of Rental Period:	
	Please ensure age groups are identified

Please describe your programming/access plan for the following populations:

Male, Female, LGBTQ, Gender Neutral Populations

Disabled

Indigenous

Low Income

Please describe any additional programming or service offerings that you may introduce.

SECTION C REVENUE SHARING / PAYMENT TO PARK BOARD

Outline in detail your revenue sharing proposal. Please indicate total revenues that the Park Board may receive through your proposal.

If not already listed, please list your expectations of additional services to be supplied to assist with your operations in the chart below and please indicate your willingness to contribute to the cost of these services should there be an associated expense. Add more rows if required.

Service Season	Service Expectation	Willingness to Cost Share
Pre-Season		□ Willing to Bear Cost
		□Willing to Share Cost
		□ This is a PB Cost Only
		□ Willing to Bear Cost
		□Willing to Share Cost
		This is a PB Cost Only
During Season		□ Willing to Bear Cost
		□ Willing to Share Cost
		□ This is a PB Cost Only
		□ Willing to Bear Cost
		□Willing to Share Cost
		□ This is a PB Cost Only
Post Season		□Willing to Bear Cost
		□Willing to Share Cost
		□ This is a PB Cost Only
		□Willing to Bear Cost
		□Willing to Share Cost
		□ This is a PB Cost Only

CHART D

SECTION D ADMINISTRATION AND OPERATIONS

Describe your reservation management/program registration/Point of Sale system that you plan to use.

Please describe your risk management policies and/or processes. If you wish to submit copies of those policies/processes please list what is being supplied below and indicate that they are being supplied separately.

SECTION E OPERATING SEASON/SCHEDULES

CHART E

In 2020

start on –		end on -	
open at –		close at –	
open at –		close at -	
open at –	/	close at -	
open at –		close at -	
open at –		close at -	
		close at -	
open at –		close at –	
□Victoria Day □Labour Day		-	□BC Day
	open at – open at –	open at – open at – Canad	open at -close at -open at -close at -

What changes will or could occur in 2021?

What changes will or could occur in 2022?

SECTION F PROMOTIONS/MARKETING

Describe your promotions and marketing plan.

SECTION G ALTERNATE SITE Optional

This RFEOI is requesting information on a Tennis Court Management partnership at the lower six courts at Stanley Park. If an opportunity to provide a similar service at another Park Board multi-court site is desirable and feasible the Park Board may consider it. If your organization has such an interest, please submit a separate proposal and please provide as much detail as possible using Appendix X as a guideline.

ACKNOWLEDGEMENT OF EXPECTATIONS FROM THE PARK BOARD

In this section please provide your acknowledgement of and intention to comply with Park Board expectations as presented below.

SECTION A

 \Box I understand and agree that if I am/my organization is the successful proponent, that I am to submit, no later than May 1st of each year of the license term, copies of the signed police reference checks on all principles, staff, guest instructors, and volunteers who will be operating out of the Stanley Park location Initials

SECTION D

□ I understand and agree that if I am/my organization is the successful proponent, that I am to submit a written summary report of the seasonal operations to a PB designate no later than November 15th of each year. At a minimum, the report will include a quantitate and qualitative overview of the programming delivered, clients served, operations insights, and an assessment of the successes and challenges. The summary will be accompanied by a budget statement which will include all costs and revenues achieved. Initials

□ I understand and agree that if I am the successful proponent, that I am to submit proof in insurance to the PB liaison no later than 4 weeks prior to commencement of the operational season as outlined below: Initials

Details to be inserted here

□ I understand and agree that if I/my organization is the successful proponent, that all costs during the licensed season related to the minor maintenance or preventative maintenance of the courts and related areas are the sole responsibility of the successful proponent. These costs are to include but are not limited to minor court repairs, purchase of cleaning materials and tools, net replacement, operational signage, etc. Initials ______

□ I understand and agree that if I/my organization is the successful proponent, that the following services will be provided to me by the Park Board with associated fees as indicated below:

CHART F

Service/Provision	Cost to Proponent	Initials
Power Cleaning of the Courts prior to start of season	0	
Designated PB liaison for access to information and for any requested changes or modifications to expectations	0	
What else?		2
Storage space – [description]	Insert cost	
Option for outside storage beside court – Greenly box??	cost	

SECTION E

□ I understand and agree that if I/my organization is the successful proponent, that we will commence programming/operations starting at the beginning of the tennis season (April – May, weather dependant). Initials

□ I understand and agree that if I/my organization is the successful proponent, that we will fully accommodate the Stanley Park Tennis Open during their annual tournament dates which will be supplied to us by the PB at a later date. Initials

SECTION F

I understand and agree that if I/my organization is the successful proponent, that I will supply all promotional material and links to websites and registration sites to their PB liaison no later than April 1st of each program year. Initials

I understand and agree that if I/my organization is the successful proponent, that I will include or post any required statements and/or logos related to the licensing of the facility as requested by the Park Board Initials

<u>Proposed Scoring Matrix (sample):</u> <u>MICHAEL TO REALIGN WITH NEW STRUCTURE ABOVE)</u>

Item	Criteria	Weight (%)	Score (1-5)	Result (Weight * Score)
1	Proponent's Profile	15	4	60
2	Proponent's alignment with Park Board strategic objectives	25	3	75
3	Proposed Programming Mix	25	5	125
4	Financial Commitment	10	2	20
5	Operational Efficiency and Risk Management	25	3	75
	TOTAL	100	N/A	355

In the sample above, the organization would have scored 385.0 out of a possible total of 500. This total will be compared against all other submissions. The proposal with the highest total will be deemed the winning proposal.

The Park Board recognizes that "Best Value" is the essential part of licensing a service and therefore the Park Board may prefer a proposal with a lower score, if it offers greater value and better serves the Park Board's mission and vision and it better aligns with the Park Board's Strategic Objectives. The Park Board's decision shall be final.

The Park Board may, at its sole discretion, invite one or more proponents for an interview or request further clarification to address any questions relating to their proposal(s). Proponents will be responsible for any costs associated with the preparation for, and attendance at the interview to take place at a specified location in Vancouver, BC. The Park Board may, at its sole discretion, select the format for the interview (i.e. in-person, telephone, video-conference, etc.)

The Park Board may, if necessary, re-evaluate and adjust the previously determined scores based on the results of the interview(s).

Proposed Timeline: (SEV – realize that these may not be realistic but provided here to stimulate discussion)

Activity	Date
Issuance of RFEOI:	November 15th, 2019
Close of Questions Deadline:	November 29 th , 2019
Close of RFEOI:	January 10 th , 2020
Anticipated Award Date:	January 24 th , 2020

From:	"McDonald, Erica"	
To:	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>	
Date:	9/18/2019 11:56:04 AM	
Subject:	FW: Stanley Park Tennis Club and Court Management	
Attachments:	RE: Stanley Park Pay Tennis Court Management: In House or REFOI.msg	
	Ground Floor 8901 Stanley Park Dr. FINAL 2019.07.13.pdf	
	Pay Tennis Board Report at Kits beach June 7 1995.pdf	
	Pay Tennis Board Report at Stanley Park November 26 2008.pdf	

Perhaps we can discuss this in our phone call on Friday.

Specifically,

- Do we charge for the tennis club for storage Ismall monthly fee is suggested by Sev
- □ Do we write a Board memo to give the board a heads up on an RFEOI process OR do we go through the process and then go to the Board for approval I don't know which one Malcolm would prefer

From: Araujo, Sev Sent: Tuesday, September 17, 2019 7:54 PM To: McDonald, Erica Cc: Marousek, Michael; Collins, Tim; Chin, Daisy Subject: Stanley Park Tennis Club and Court Management

Thanks Erica.

For our meeting next week some things to consider and requiring action:

Stanley Park Tennis Club

We can do a basic licence agreement for storage. Attached is a drawing of the main floor of the site and Room 124A (120 ft²) which would be used for storage.

How long are you thinking?

Will there be a fee? If so \$50 - \$100/month is not unreasonable which works out to \$5-\$10/ ft² annually. As per their bylaws and the information they sent us, with 124 members and membership fees ranging from \$65.00 - \$80.00 they could afford to contribute something as they annually have about \$9K but I'll look to you to advise

It will be important to meet with them and establish a relationship. Who in Rec will be point? Tim or I can come to meeting also so they know who from a contract admin side they would deal with

Stanley Park Tennis Court Management

This time last year the decision was to go out for an REFOI (see attached email) but due to timing same operator was sole sourced. As discussed before an REFOI is put out a decision should be made if a Board memo should be sent to give them a heads up or just go through process and then go to Board for approval. I suggest Daisy discuss with Malcolm and /or Shauna as to best course of action before Procurement is engaged.

s.13(1)

. Once REFOI process is complete as mentioned it will need to go to Board for approval. Attached for reference is the Board report for tennis at Kits courts in 1995 prepared by Rec and the 1998 report for Stanley Park courts prepared by the Stanley District.

Tim and I can certainly help on the procurement and contract side

Sev Araujo

Manager, Commercial Operations Vancouver Park Board, City of Vancouver o. 604 257 8436 / f. 604 257 8427 Email: Sev.Araujo@vancouver.ca

From: McDonald, Erica Sent: Monday, September 16, 2019 8:36 PM To: Araujo, Sev; Collins, Tim; Chin, Daisy Cc: Marousek, Michael Subject: RE: Stanley Park Pay Tennis

Hi Sev,

Daisy and I did discuss this item and we concluded that we should continue to provide space for the Stanley Park Tennis Club in the building.

We should have some type of legal document to govern the conditions and relationship. I trust that you or Tim can initiate that document.

We have so many groups utilizing space in PB facilities across the city under many different arrangements, many having been made 20 or 30 years ago without any type of documentation. To change the arrangement for the Tennis Club without a more wholistic approach is not desireable. Neither your unit or mine has the capacity for any major shifts at this time.

The Tennis Court Management Plan is identified as a 2020 PB priority. Hopefully we will get some help through VanPlay to support this Plan. So we will carry on with a pay tennis arrangement at Stanley Park for at least 2-3 more years. We are prepared to work with you to update the RFEOI for issuance this fall. I have sent a meeting request to start the conversation.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: Araujo, Sev Sent: 27 August 2019 12:03 To: Collins, Tim; Chin, Daisy; McDonald, Erica Subject: RE: Stanley Park Pay Tennis

Hi Tim,

While you were on holidays I met with Daisy about the following outstanding issues since 2016

1) Stanley Park Tennis Club and their request to obtain space for their club in one of the 2 PB spaces at 8001 Stanley Park Drive (Stanley Park Brewing building)

2) Management of Stanley Park Tennis Courts

Erica is away and once they discuss they will get back to us with next steps/suggestions

I have reached out to the tennis club and you get back to Gordo and Gayle and let them know Park Board will get back to the toward end of September

Thank you

Sev Araujo Manager, Commercial Operations Vancouver Park Board, City of Vancouver o. 604 257 8436 / f. 604 257 8427 Email: Sev.Araujo@vancouver.ca

-----Original Message-----From: Collins, Tim Sent: Tuesday, August 27, 2019 11:51 AM To: Araujo, Sev; Chin, Daisy; McDonald, Erica Subject: FW: Stanley Park Pay Tennis

Hello Daisy and Erica,

G+G Tennis are inquiring into your plans for the tennis program that they offer at the SP tennis courts.

Can you please respond to them.

Thanks

Tim Collins 604-257-8437

-----Original Message-----From: G-G [mailto:g-g@telus.net] Sent: Tuesday, August 27, 2019 11:49 AM To: Collins, Tim Cc: Gordon Cheng Subject: Stanley Park Pay Tennis

Hello Tim,

You emailed us last year about the Operating Agreement for 2019 and at the end of the email you made mention of a tennis program strategy from the recreation department. Can you let us know if there is a new plan or whether the pay courts will operate as usual? I already have been asked about bookings etc for next year. And I am very interested in returning. Thanks

Gayle Dobson and Gordon Cheng

Sent from my iPhone



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Board - June 19/95

PAY TENNIS CONCESSION AT KITSILANO BEACH SUBJECT:

The following people are to receive a copy of this Board Report prior to 12:00 noon, Friday, June 9, 1995.

No.	Name	Organization	Address	Telephone
1.	s.22(1) tennis player		s.22(1) VANCOUVER, B.C.	s.22(1)
2.	s.22(1) tennis player		s.22(1) VANCOUVER, B.C.	
3.	<mark>s.22(1)</mark> tennis player		s.22(1) VANCOUVER, B.C.	
4.	<mark>5.22(1)</mark> tennis player		s.22(1) VANCOUVER, B.C.	s.22(1)
5.	PATRICIO GONZALEZ	PROFESSIONAL TENNIS SERVICES LTD.	-	FAX: 263-9796
6.	TOM FAWCETT	TENNIS BC	1367 W. BROADWAY VANCOUVER, B.C.	FAX: 737-6043
7.	s.22(1) tennis player		s.22(1) VANCOUVER, B.C.	
8.	s.22(1) tennis player		s.22(1) VANCOUVER, B.C.	

Signature

section Manager A. Argent per

Board Report will be accepted for printing without this signed cover sheet.

r. ---- 1

Board - June 19/95

DATE: June 7, 1995

SUBJECT: PAY TENNIS CONCESSION AT KITSILANO BEACH

RECOMMENDATION

That the Park Board continue the Pay Tennis Concession at Kitsilano Beach for the duration of the concessionaire's contract

POLICY

That the Board allow a variety of tennis activities including lesson programs, tournaments, tennis clubs and pay tennis on Park Board tennis courts.

That the Board annually evaluate the operation of pay tennis concessions (e.g., hours of operation, season of play, etc.).

That the Board investigate establishing additional pay tennis concessions.

- 1994 Tennis Policy

BACKGROUND

Pay tennis has been in effect in Stanley Park, May to September, since the early 1980's. Designed originally to resolve disputes during prime hours, to equitably distribute playing time and maximize court usage, pay tennis has proven successful in the Stanley Park location although there was initial resistance.

The operation of pay tennis concessions was reviewed as a part of the Board's 1994 Tennis Policy Review. Players opinions ranged from eliminating to expanding the pay tennis operation. Players in favour of pay tennis stated that reserved court access allows people with time constraints to play tennis (e.g., work commitments, childcare, etc.). In addition, pay tennis precedures allow for reserving more than the 1/2 hour of court time permitted under the conditions of use for casual tennis play. Players who were not in favour of pay tennis suggested that the existence of pay courts place more pressure on adjacent public courts. There was some concensus that if pay tennis is to be programmed, at least 50% of the courts at the site remain public (no charge) courts.

As a result of the Tennis Policy Review, the Board adopted the recommendations (as outlined above) made in the 1994 Vancouver Park Board Tennis Policy report.

As part of the Budget Management Plan, the Board approved the expansion of pay tennis to include Kitsilano Beach and Queen Elizabeth Park. Resurfacing of the Queen Elizabeth tennis courts, situated on the Kersland Reservoir has been delayed for over two years pending a G.V.R.D. seismic study. Once the results of this study are known and it is possible to resurface these courts, it is planned to include Queen Elizabeth in the pay tennis program.

It is important to note that the Board's primary reason for operating pay tennis concessions relates to the provision of service (e.g., reserved court time option, lessons, tennis ladders, childrens' "camps") rather than revenue generation. This is reflected in the recommendations made in the 1994 Vancouver Park Board Tennis Policy:

- 50% of the courts at the concession site must operate as public courts;
- fee schedule is based on similar Park Board facilities
 (racketball, squash);
- demand for service will influence the concession's season of operation, hours of operation (evaluated annually).

At the April 10, 1995 meeting, the Board granted Professional Tennis Services Limited (Patricio Gonzalez) approval to operate a pay tennis concession on 5 courts at Kitsilano Beach and 9 courts at Stanley Park.

DISCUSSION

The pay tennis concession at Kitsilano Beach has been in operation for less than 1 month. Staff feel that in order to fairly evaluate the effectiveness of any operation there should be a longer review period. A monthly review of prime and non prime time bookings, and total revenues will be conducted with the potential for an adjustment in hours of operation or prime time designations.

The Board is bound by a contract agreement with Professional Tennis Services Limited to operate the concession but they have indicated a willingness to evaluate hours of operation as the summer progresses. Such a review will be done regularly through the Recreation Services Committee.

The following information is provided for clarification on some of the issues raised at the June 5th meeting of the Park Board:

H:WECREAT/WORK/PBR/KITS

Kitsilano Concession Revenue Estimates:

In terms of revenue generation, pay tennis has annually provided the Board with an average of \$12,000 in revenues from the Stanley Park operation. Based on per court revenues in Stanley Park, averaged over the past 3 years of operation and in consideration of associated costs, staff estimated \$4,700 in potential gross revenue per court to the Board from the Kitsilano location. Given the opportunity to run a tennis concession unimpeded, staff believe this is still possible.

The Kitsilano Pay Tennis Program:

While the show of support against the pay tennis facility at Kitsilano Beach is impressive it should also be noted that staff have received a number of calls and letters in support of pay tennis at Kitsilano. A number of these individuals have also reported intimidation and a level of discomfort which continues in the form of anti pay tennis signage and continuing verbal abuse. This situation makes assessment of the real potential of pay tennis in this location difficult to determine.

The Tennis Concession & Contract:

There appears to be some misunderstanding about the status of a concession operation and the governing contract with the Board. Staff examined the feasibility of hiring staff on an hourly basis to operate pay tennis but determined that a contract agreement would provide a higher level of financial return to the Board as well as a better level of service to the user. Lessons are a part of this agreement. The Board receives its share of the court rental for the lesson and a percentage of the lesson fee. Lessons are limited to non prime hours. The contract is an incentive to the contractor to maximize the rental potential but it also increases the revenue to the Board at the same time.

The contract for the Tennis Concession followed the procedures required by the City. The individual engaged by the Board has a 15 year history working for community centres in the operation of tennis programs. All credentials and references have been checked and rechecked.

H:\RECREAT\WORK\PBR\KITS

Tennis Concession Procedures:

The tennis concession operates on the basis of numbered tickets. This is a system used in a number of Park Board facilities, namely the pitch and putt courses and until recent computerization, the ice rinks and pools. It is an approved procedure by the City Auditor. Staff are satisfied that all procedures are being followed as required. The Board receives financial accounting statements on a monthly basis but staff and the operator communicate on a daily basis regarding the status of both locations. All staff hired through the tennis concession have legal work permits if they are not Canadian citizens.

CONCLUSION

This new program requires a longer period of unimpeded operation before it can be objectively evaluated. Recognizing the current low usage of the pay tennis courts at Kitsilano, a monthly review of the situation, both of revenue and prime/non prime usage, is a viable solution given the variety of issues surrounding this matter. The existing contract with the concessionaire is for the 1995 season only. Pay tennis in this location and the nature of the contract will be thoroughly reviewed at the end of the season.

Prepared by: Recreation Division Vancouver Board of Parks & Recreation

HINECREATIWORKIPBRIKITS

Date: November 26, 2008



TO:Board Members – Vancouver Park BoardFROM:General Manager – Parks and RecreationSUBJECT:AWARD OF STANLEY PARK PAY TENNIS
CONCESSION FOR 2009-2013

RECOMMENDATION

- A) THAT the Board award the Stanley Park Pay Tennis Concession to Gayle Dobson and Gordon Cheng dba G & G Tennis Services, for the 2009 season, to be renewed annually for 2010 and subsequent seasons up to and including 2013, by mutual consent of the Board and the Operators.
- B) THAT no legal rights shall arise and no consents, permissions or licenses are granted hereby and none shall arise or be granted hereafter unless and until all contemplated legal documentation has been executed and delivered by all parties.
- C) THAT once the form of all legal documentation has been approved by the General Manager and Director of Legal Services for the city of Vancouver, that the General Manager be authorised to execute and deliver such documentation on behalf of the Board.

BACKGROUND

Pay Tennis has operated at six of the 17 tennis courts in front of the Fish House Restaurant in Stanley Park in the spring and summer months since the early 1980s. The Board awards the pay tennis concession to an operator on a revenue sharing basis. The Operator rents out the courts, provides lessons and runs programs. The Board provides the Operator with a small office underneath the Fish House Restaurant out of which to operate.

These six courts are the only Board tennis courts where this type of arrangement is in effect. There are approximately 170 other tennis courts throughout the City that are available to the public for play, year-round, free of charge. They are also the only tennis courts in Vancouver which can be booked by the public without requiring them to have a tennis club membership or purchase a booking card.

The Board sets the court rental fee as part of its annual fees and charges. The fee for 2009 will be \$5.85 per half hour. The Operator plans and delivers lessons and programs and sets the fees for them. These fees depend on factors such as lesson type and group size and because lessons and programs are also offered by community centres, tennis facilities and clubs, they are competitive in comparison to fees at these other facilities.

DISCUSSION

Request for Expressions of Interest (REOI)

The REOI was advertised, and Tennis BC was notified of the opportunity. One key requirement was that the prospective Operator commit to spending a significant amount of time personally at the courts. Previous experience has shown that this is the most effective style of operation at this location.

The only expression of interest received was from the existing operators, Gayle Dobson & Gordon Cheng. No serious enquiries have been received by staff in recent years from anyone else potentially interested in running this operation.

Ms. Dobson & Mr. Cheng submitted a proposal and were interviewed by staff. Ms. Dobson operated this concession from 1986 to 1993 and Ms. Dobson & Mr. Cheng have jointly run it from 1999 to 2008. They are both certified coaches and are active in local tennis. Amongst the tennis programs that they have been running at these courts is one for the Roundhouse Community Centre.

Award of Concession

Amounts to be paid to the Board by the Operator are as follows:

% of gross receipts from court rentals	50%
% of gross receipts from lessons & programs	15%

These are the same percentages as have been paid to the Board by this Operator over each of the past 10 years. Over these 10 years, revenues to the Board from the pay tennis concession have increased annually, from \$6,800 in 1999 to \$17,000 in 2008. The Operator anticipates a continued steady growth in revenues over this next five year term, with projected revenues to the Board in 2013 of over \$19,000.

The contract will be awarded for the 2009 season, renewable annually for up to four additional years by mutual consent. This would allow either the Board or the Operator the ability not to renew, should circumstances change for either party or the arrangement not work out as anticipated.

SUMMARY

Ms. Dobson & Mr. Cheng have been good operators of this concession over the last 10 years and have built up a regular clientele. They have the experience and ability to offer coaching for different age groups and at different ability levels. Revenues paid to the Board have consistently increased annually.

Prepared by:

Stanley District Vancouver Board of Parks and Recreation Vancouver, BC

From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>	
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>	
	"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>	
CC:	"Quayle, Bruce" <bruce.quayle@vancouver.ca></bruce.quayle@vancouver.ca>	
Date:	2/13/2020 2:00:30 PM	
Subject:	FW: Stanley Park Tennis Courts 1 to 6 - Tennis BC Agreement	
Attachments:	Stanley Park Tennis Courts 1 to 6 (01323393-2).doc	
Hi Erica and Tim,		
s.14		
Thank you,		
Jessica		
s.14		
From:	"McDonald, Erica"	
----------	---	--
To:	"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>	
Date:	2/18/2020 11:00:03 AM	
Subject:	FW: Stanley Park Tennis Courts 1 to 6 - Tennis BC Agreement	

Keeping you in the loop

Erica McDonald | Manager Recreation Services

t. 604.257.6945 | c. s.15(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

From: Collins, Tim Sent: Tuesday, February 18, 2020 9:43 AM To: McDonald, Erica; Li, Jessica Cc: Quayle, Bruce Subject: RE: Stanley Park Tennis Courts 1 to 6 - Tennis BC Agreement

Good Morning All,

My apologies for the delayed response.

I believe Erica is correct, we are not paying the Proponent any monies to undertake these services, therefore the wording for Provisions 2.2 and 6.2, 6.3 will need to be amended.

Provision 3, any subcontractors commissioned by the Proponent shall be paid for by Proponents. With regards to police checks for subcontractors, perhaps Jessica can confirm that the Proponents level of diligence matches that of the VPB.

Once confirmed we can amend this provision to clarify the expectations.

Under Provision 5; do we want to include more specific language around maintenance of the Licence Area i.e: repair of netting, who sweeps the courts etc?

Provision 6.2 will need to be amended to match what the proponent has proposed, Jessica can you please provide Bruce with the remittance structure from the RFP for consistency.

I would like to see how this crafted, it is noted that there is not a lot of money here, however, we should define the minimum expectations and prepare for addition growth.

Provision 6.5 could also have the date amended to reflect January 31 of the next calendar year, this will allow them to close out their yearend.

Provision 6.6, from an administrative perspective and consistent with how we received payment from the previous tenant operators, instead of monthly payments we structure this as a yearly submittal along with the audited financial statement. This would mean that we receive one (1) cheque each year that is accompanied with an audited statement. I would however like to clarify what the COV standards are for audited financial statements?

Provision 13 - Termination, mostly this is non-performance issue

I would also suggest that we include a Schedule B of the Licence Area that illustrates the area that we are granting the Proponent to use.

I would also like to include language around consultation with the Special Events Team in terms of Tournaments at the site.

(Tennis BC will coordinate all Tournaments through the VPB Special Events team no less than 90 days in advance of the event)

Also we should include language that Tennis BC also agrees to only display approved sponsor signage and banners at the site, approval is at the sole discretion of the VPB

Under the Notice provision can we please include the department and title informance the and the dinected to.

A no retail provision should be included as well.

Thanks and have a great day! Tim

From: McDonald, Erica Sent: Thursday, February 13, 2020 2:47 PM To: Li, Jessica; Collins, Tim Cc: Quayle, Bruce Subject: RE: Stanley Park Tennis Courts 1 to 6 - Tennis BC Agreement

I have made some comments and suggested edits. Tim there are areas under your prevue to review.

Question – there is no reference to signage, sponsorship requirements/processes, to the storage room access or to adherence to the program plan as supplied by the vendor in response to the RFP in this document. Should there be?

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: Li, Jessica Sent: 13 February 2020 14:01 To: McDonald, Erica; Collins, Tim Cc: Quayle, Bruce Subject: FW: Stanley Park Tennis Courts 1 to 6 - Tennis BC Agreement

Hi Erica and Tim,

s.14

Thank you,

Jessica

s.14

From:	"McDonald, Erica"
To:	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>
Date:	10/15/2019 1:55:57 PM
Subject:	FW: Tennis Court RFEOI Memo
Attachments:	Memo to Board Stanley Park Tennis October 8 19 Draft.docx

From: McDonald, Erica Sent: Monday, October 7, 2019 5:35 PM To: Chin, Daisy Cc: Araujo, Sev; Marousek, Michael; Land, Jessica Subject: RE: Tennis Court RFEOI Memo

Daisy,

As requested, I have revised the memo to the Commissioners with additional info on changes in emphasis anticipated in the new RFEOI. The changes are stated in general terms Daccess, risk management, inclusion and equity. I also removed any explanation associated with the upcoming Tennis Court Mgmt Plan as it may serve to confuse. The main reason to reissue remains the need to comply with COV procurement process requirements.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: McDonald, Erica Sent: 01 October 2019 19:45 To: Chin, Daisy Cc: Araujo, Sev Subject: Tennis Court RFEOI Memo

Hi Daisy,

Could you review the attached memo and provide your comments. We would like to move this forward so that we can work with Sev's team on developing the RFEOI as soon as possible.



Erica McDonald | Manager Recreation Services My pronoun is: she/her/hers Vancouver Board of Parks and Recreation Hillcrest Centre 4575 Clancy Loranger Way, V5Y 2M4 t. 604.257.6945| c. s.15(1)(I)

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October 1, 2019

SUBJECT	: Stanley Park Tennis Court Management
FROM	: Malcolm Bromley General Manager, Vancouver Board of Parks and Recreation
МЕМО ТО	: Park Board Commissioners

s.13(1)

Regards,

Malcolm Bromley General Manager - Vancouver Board of Parks and Recreation

/em

	"McDonald, Erica"			
To:	g-g@telus.net			
CC:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>			
BCC:	BCC: "Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>			
Date:	Date: 4/16/2020 5:39:04 PM			
Subject:	FW: Tennis			
Hello Gayle a	nd Gord,			
hope you ar	e both healthy and coping as best you can during these COVID dominated times.			
	ease call Jessica Li tomorrow morning regarding the Stanley Park Tennis Court Management contract? y she can't call you but can receive calls on her business line.			
Her number i	is in her signature line below.			
Regards,				
	ald Manager Recreation Services 45 c. <mark>s.15(1)(I)</mark>			
I am grateful to	live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations			
From: Li, Jes: Sent: Thursd: To: McDonald Subject: Ten Hi Erica,	ay, April 16, 2020 5:12 PM I, Erica			
You mention	ed G&G Tennis are inquiring of the status of the Stanley Park Courts contract?			
Could you as	k them to call me tomorrow morning and I can provide them with an update?			
Thanks,				
Jessica Li Buyer, Supply C City of Vancouv 604.257.8411	Chain Management ver			

From:	"McDonald, Erica"
To:	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>
Date:	5/5/2020 4:31:57 PM
Subject:	FW: Urgent - Concurrence for PS20191554 – Provision of Services for Stanley Park
	Tennis Court Management
Attachments:	PS20191554 - CAS.docx

I concur.

Erica McDonald | Manager Recreation Services t. 604.257.6945| c. s.15(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

From: Li, Jessica Sent: Tuesday, May 5, 2020 4:02 PM To: McDonald, Erica Subject: Urgent - Concurrence for PS20191554 – Provision of Services for Stanley Park Tennis Court Management

Hi Erica,

Please see Contract Approval Summary attached for RFP PS20191554 Provision of Services for Stanley Park Tennis Court Management. If you concur, please state your concurrence and FORWARD the email and attachment to Daisy Chin for further concurrences in the following order:

- □ Erica McDonald to Daisy Chin
- Daisy Chin to Steve Jackson
- □ Steve Jackson to Susan Jing Su

Thank you,

Jessica



1. RECOMMENDATION

Recommendation to enter into a contract in relation to RFP – PS #20191554 - Provision of Services for Stanley Park Tennis Court Management with Tennis British Columbia. The recommended term of the contract is 3 years, with the option to extend for 2 additional 1-year terms. The estimated net revenue from this contract is \$74,747.66, plus any applicable taxes, for the initial 3-year term.

2. BACKGROUND

The Vancouver Park Board requires services for the management of Stanley Park tennis courts # 1-6, which are operated as pay courts during the tennis season, generally from late Spring through Summer. (The remaining Courts 7-17 are free for use year round on a first-come, first-served basis). The Park Board seeks to partner with an organization with sound business practices, whose values and operations are aligned with the Park Board Mission, Vision and Strategic Objectives. The Park Board prefers to work with a non-profit or not-for-profit organization but will consider applications from all types of organizations.

Scope of work includes, but is not limited to:

- 1. Management of tennis courts
 - a. Tennis court bookings
 - b. Tournament bookings
 - c. Tennis lessons
- 2. Promotions/Marketing/Communications
- 3. Administration and other requirements

3. FINANCIAL SECTION

Estimated proposed revenues from G & G and Tennis BC for the total 3 year term are relatively equal:

- G & G Tennis Services \$75,966.00
- Tennis British Columbia \$74,747.66

However, the growth curve for Tennis BC is higher, as Tennis BC offers more diversity of programs to more people, and thus provides a higher potential financial return to the Park Board for the following reasons.

- As Tennis BC will be launching their program newly this year, their estimated revenues for Year 1
 are conservative as the amount of programs offered will be on a limited scale.
- As Tennis BC programs are established and expanded after the initial learning curve, gross
 revenues are expected to increase, and that is directly correlated to revenue sharing to Park
 Board

Park Board and SCM met with the highest scoring proponent, Tennis BC, to clarify requirements and to negotiate a fee structure that is streamlined and minimizes risk to the Park Board, through a guarantee base payment to Park Board, while sharing in revenue as the program grows.

TENNIS BC - N	let Rev	enue to Park B	loard:		
TENNIS BC	BAS	E RENT:	% GROSS REVENUE	ROSS REVENUE ARING TO PARK BOARD \$	REVENUE PARK BOARD
Year 1 - 2020	\$	10,000.00	n/a	n/a	\$ 10,000.00
Year 2 - 2021	\$	15,000.00	13%	\$ 26,146.51	\$ 26,146.51
Year 3 - 2022	\$	20,000.00	15%	\$ 38,601.15	\$ 38,601.15
	×			Total	\$ 74,747.66

Page 1

4. PROCUREMENT SUMMARY

Date of Issuance of RFP:	December 6, 2019			
Notices Sent:	Supply Chain Management (SCM) posted an RFP publicly, and sent notices to 3 Proponents.			
Closing Date:	January 14, 2020			
Responses Received:	Vendor Name:	Price:		
	G & G Tennis Services	\$75,966.00		
	Tennis British Columbia	\$74,747.66		
Departments:	Supply Chain Management (SCM); and Park Board, with the assistance of Legal Services.			
Compliance Checks:	Insurance, WCB, Internet Search			

5. EVALUATION SUMMARY

s.13(1), s.17(1)

s.13(1), s.17(1)

s.13(1), s.17(1)

6. SUSTAINABLE & ETHICAL PROCUREMENT

N/A

7. RISKS

Risk	H/M/L	Prevention / Mitigation Plan
Financial	Low	Park Board is paid a guaranteed base fee plus percentage of revenue.
Covid-19	Low	Programs are to meet the BC Health guidelines prior to commencing
PCI Compliance	Low	PCI Attestation of Compliance has been submitted and filed with COV PCI Compliance Officer.

8. CHANGE ORDERS

Any changes to either the project scope or to the value of the contract must be documented in a Contemplated Change Notice (CCN), and follow the City of Vancouver standard change order process.

9. CONTRACT MANAGEMENT

The contract will be managed by Park Board. Any issues with contractor performance are to be forwarded to Supply Chain Management for review and remedy as necessary.

Contract Management	Person/Team Responsible	Frequency
Financials (e.g. Review costs, revenues, fees, etc)	Park Board	At the end
		of the
		Tennis
		Season
Administration (e.g. start & end dates, compliance,	Park Board	At the end
programs offered, customers served, etc.)		of the
		Tennis
		Season
A cheque will be issued from Tennis BC to the Park Board	Park Board	At the end
once per year within 60 days from the close of the tennis		of the
season.		Tennis
		Season

10. LEGAL

The solicitation document used for the RFP, including the form of agreement included therein, was based on a template prepared by Legal Services, as required by the City's Procurement Policy ADMIN-008.

Contract Type: Tennis Courts Use Agreement, drafted by Legal Services

From:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
Date:	1/30/2019 9:09:31 AM
Subject:	Meeting

Hello Erica

I hate to be a pest as I know you are incredibly busy. I am just hoping to connect and discuss the public court initiative with you. We are working with James De Hoop now on potential indoor facilities and it would be great to also have some opportunity on a few outdoor courts this summer. If you have a few minutes for me I would appreciate it.

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9



From:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
CC:	"Jeannie Rohr" <jrohr@tennisbc.org></jrohr@tennisbc.org>
Date:	1/14/2019 1:28:21 PM
Subject:	Meeting

Hi Erica

I hope you had a wonderful vacation and Christmas season.

Jeannie and I are hoping to get back together with you at your earliest convenience to hopefully move forward with our public court proposal to you. This good weather season is coming soon and we would like to start preparing our programs, coaches and other requirements as soon as possible, assuming of course you give us the green light.

We have also submitted a proposal to the school board (at James' request) to start discussions on a potential indoor facility which is really exciting. With any luck we could engage with some great school and public recreation programs that run year round on both indoor and outdoor courts.

Looking forward to meeting again when you have time.

Regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9



From:	"McDonald, Erica"
To:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
Date:	1/23/2020 9:13:25 AM
Subject:	My Evaluation
Attachments:	PS20191554 - Evaluation form E. McDonald.xlsx

Jessica,

I will not have time to get my comments in by your deadline. Here are my scores I will work on those after my morning meeting.



FI E1

Erica McDonald | Manager Recreation Services My pronoun is: she/her/hers Vancouver Board of Parks and Recreation Hillcrest Centre 4575 Clancy Loranger Way, V5Y 2M4 t. 604.257.6945| c.<mark>s.15(1)(I)</mark>

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PS20191554 - PROVISION OF SERVICES FOR STANLEY PARK TENNIS COURT MANAGEMENT	Excellent	5	***Please provide evaluator remarks as these
Evaluation Committee for this section: Erica McDonald	Very Good	4	are important for debriefs. Evaluator Additional Remarks/Assessment must be provided for any scores at 0 or 5
Michael Marousek	Good	3	
Tim Collins	Average	2	
	Poor	1	
	Unsatisfactory	0	

-			G&G Tennis		Tennis BC	
	Evaluation	Criteria	Remarks	Score (0-5)	Remarks	Score (0-5)
Category Point	Weight	Criteria	Evaluator Remarks		Evaluator Remarks	
5	UNDERST	ANDING OF PROJECT SCOPE				
	5	Demonstrated understanding of project requirements - The proponent's comprehension of the project, including our requirements to align with Park Board Strategic Objectives		s.13(1)		s.13(1
20	QUALIFICA	ATIONS		-		
7	10	Company Profile and Experience - The consultant's reputation, qualifications, expertise and ability to provide relevant examples of prior successes. Does the proponent demonstrate substantial expertise to perform the tennis court management services as outlined?				
	10	Key Personnel - Qualifications and experience of key personnel and/or sub-consultants assigned to the project based on the submitted resume and relevance to this project. Are there professionals with relevant expertise in tennis court programming, relevant experience in providing sound management/business practices, and professional coaching staff?				
45	METHODO	LOGY		_		_
	15	Work Plan - Methodology Did the proponent identify the resources available and dedicated for completing the scope of work and deliverables? How complete and appropriate are the processes and methods described to perform and coordinate the work, control the scope, quality, schedule and costs? Are the projected revenues and costs reasonable?				
	15	Programming and Program Fees - Are the programs offered suitable, inclusive and accessible to a diverse population? Are fees are resonable and competitive? Is there an adequate operational oversite, safety and risk mitigation plan in place?				-11
	15	Administrative and Operational Efficiency - is the level of effort and staffing sufficient to address the project needs across all areas? Is the tennis court booking system appropriate? Is the accounting and reporting system accurate and verifiable by Park Board? Is there a sufficient promotions/marketing/communications plan?				
30	FINANCIAL			_		-
	30	Proponent's Financial Offering - Net Revenue to the City/Park Board Any financial deviations in Year 2 and/or Year 3?				
	Total Cost	of Product (Supply Chain to Complete this Section)				
		Proponents Financial Offering, total cost of ownership				
	Yes/No	Deviations & Exceptions on Terms & Conditions				
	Yes/No	Conflicts, Collusion, Lobbying				
	Yes/No	Insurance		* *	=	
	Yes/No	Proposal Form				
	Yes/No	Declaration of Supplier Code of Conduct		-		
100	(canyo	Deciaration of Supplier Gode of Conduct				_

***Evaluator General Remarks/Assessment

Evaluation must be done imparial without any bias
 Evaluators are not to dicuss the evaluation or any issues of he RFP with any of the Proponents
 Each evaluator will do the evaluation individually and will not share he scoring with another evaluator
 Comments will need to be provided if an evaluation item is given a score of 0 or 5.
 The evaluators will need to enter their names, sign and date each evaluation sheet

Evaluated by:

Note:

Signature:

Date:

From:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
Date:	1/7/2020 1:33:18 PM
Subject:	PS20191554 - SP Tennis - QA1 (draft)
Attachments:	PS20191554 - QA1 (draft).doc

Hi Erica,

Some questions came in from Tennis BC and set up a Q&A to be posted on our website. Please see attached QA1 (draft) and make any updates. I wasn't sure how to respond to Question 3 and Question 5.

In looking at the Table D of the RFP, I agree with his question that it's a bit confusing. What's the best way to clarify? Should I revise the table?

Thanks

Jessica



REQUEST FOR PROPOSAL "RFP" NO. PS20191554 PROVISION OF SERVICES FOR STANLEY PARK TENNIS COURT MANAGEMENT

QUESTIONS AND ANSWERS NO. 1

ISSUED ON: January 8, 2020

Q1	Can you please tell me if we are supposed to submit anything for Section D form of agreement? I am confused by this.
A1	No. The form of agreement will be drafted using a City of Vancouver template, of which a sample will be provided.
Q2	The areas on the form such as Table B and C that we are supposed to fill in are very small, do we just attach all the documents in these areas?
A2	You may add additional documents as required.
Q3	As a not for profit society we have not operated a tennis centre before as such our references would be our funding or partner agencies only. We don't have any "clients" just partner groups. Should we ask our partner groups for references?
Α3	
Q4	As this has been the end of the year we have not received our 2020 business license or worksafe documents, can we submit 2019?
A4	Yes. We will require current documents at the time of contracting.
Q5	I am confused by what is considered Gross Revenue. I don't understand if that is exactly the same number as in the top box labeled Revenue? Or, is that the Revenue box LESS Operating costs and management fees? It appears to me that the NET REVENUE TO THE CITY should be the latter of the above gross revenue formats otherwise all the profits would be to the city?
A5	

END OF Q&A No. 1

From: To: CC:	"McDonald, Erica" G-G <g-g@telus.net> "Gordon Cheng" ^{\$.22(1)} "Marousek, Michael" <michael.marousek@vancouver.ca> \$.22(1)</michael.marousek@vancouver.ca></g-g@telus.net>
	"David PSA:EX Horan" <david.horan@gov.bc.ca> \$.22(1)</david.horan@gov.bc.ca>
Date: Subject:	"Chan, Cheryl" <cheryl.chan@vancouver.ca> "Chin, Daisy" <daisy.chin@vancouver.ca> 11/28/2019 8:02:34 PM RE: Stanley Park Pay Tennis 2020</daisy.chin@vancouver.ca></cheryl.chan@vancouver.ca>

Hell Gord and Gayle,

Thank you for email correspondence.

We acknowledge and understand your frustration with the timelines of the RFP process and appreciate your acknowledgement of our efforts to expedite it. We try our best to meet the expectations of the community while also complying with internal requirements such as procurement processes. In response to your earlier emails we have responded by expediting the process as much as we can to reach a result earlier than originally anticipated.

We are happy to continue to dialogue directly with both of you on any matter related to the Stanley Park Tennis Court management arrangement. I have some time available on Monday to schedule a call. Let me know of your availability that day and I can set it up.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

-----Original Message-----From: G-G [mailto:g-g@telus.net] Sent: 28 November 2019 13:13 To: McDonald, Erica Cc: Gordon Cheng; Marousek, Michael; s.22(1) s.22(1) David PSA:EX Horan; 5.22(1)

PB

Commissioners; Collins, Tim; ^{s.22(1)} Subject: Re: Stanley Park Pay Tennis 2020

Erica,

Thank you for your phone calls. We appreciate the expedition of the RFP, however feel very disappointed and frustrated with the timeline still. As numerous emails to the Parks Board pointed out, January 1 is a deadline for many of us. This is going to put hundreds of tennis players in a bind. They may not be able to get their leagues and groups organized for 2020, leaving them unable to participate. Organized sport has deadlines that can not be altered.

I am not sure why it is imperative to do the RFP now, at this late date, considering the job has been rolled over to us for many years.

I thought "the Parks Board's mission is to provide, preserve, and advocate for parks and recreation services to benefit all people, communities, and the environment." Our extensive tennis community will suffer greatly if we cannot meet our January 1 deadlines.

Thanks

Gayle Dobson

Sent from my iPhone

```
> On Nov 27, 2019, at 5:24 PM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:
```

>

> 🗄 ello Gayle and Gord,

>

> Thanks for today's telephone conversation Gord.

>

> To recap, PB staff have been working diligently to expedite the procurement process for next year's Stanley Park Tennis Court Management contract. We hope to issue an RFP next week. And we hope to issue a contract by end of January or beginning of February barring any unforeseen circumstances. If I become aware of any circumstances that could elongate the process along the way I will update you.

> Please don't hesitate to call Michael or myself should you have any further questions.

>

>

> Erica McDonald | Manager Recreation Services

> t. 604.257.6945| c. s.15(1)(I)

>

> I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

- >
- >
- >

> -----Original Message-----

- > From: Gayle & Gordon [mailto:g-g@telus.net]
- > Sent: Monday, September 30, 2019 1:28 PM
- > To: McDonald, Erica; Marousek, Michael; Gordon Cheng
- > Cc: s.22(1)
- > Subject: Stanley Park Pay Tennis 2020
- >
- > Hello,

> Thanks for your reply. We did have a successful 2019 Tennis season, despite the difficulty of not having a Tennis Pro Shop to work out of all season and not having nearby washroom facilities for most of the season. The Stanley Park tennis community is now so grateful to have the restaurant open and new washroom facilities below. But I also think it goes hand in hand, the restaurant is lucky to have such a large enthusiastic crowd of tennis players at Stanley Park who will also be patrons of the restaurant.

> Further to your email to us, we were unclear whether the possible issuance of the RFEOI meant there may not be a job or whether you might roll it over to us for 1 more season? If there is a RFEOI we are definitely interested in applying but we feel that the process you mentioned is supposed to happen all too late! Ideally we would like to start organizing for the season now to maximize the business. In past, we at least knew by December. Various things that need to be done early are acquiring the same telephone number, getting our spring group lesson program into the community centre, applying for licences and insurance, keeping an active website, and giving groups assurances of court availability for leagues and in house play.

>

>

> Is it possible for us to be renewed for 2020 now and for you to begin the RFEOI process at an earlier date next season?

- >
- > Thank you in advance,
- >
- > Gayle Dobson ^{s.22(1)}
- > Gordon Cheng S.22(1)

> And I have copied just a few of our concerned patrons.

>

>>>>> On Sep 27, 2019, at 12:52 PM, McDonald, Erica <Erica.McDonald@vancouver.ca> wrote: >> Hello Gayle and Gordon,

>> I hope you had a successful 2019 session.

>> The Park Board is in the process of reviewing the issuance of an RFEOI for the Stanley Park Tennis Courts for the 2020 season. If we proceed with the RFEOI it would be issued later this fall and it would identify the term of opportunity in the document.

>> If the RFEOI is pursued, it is likely that the successful proponent would not be finalized until late winter 2020.

>> If you have any further questions please contact Michael Marousek (604.257.6963) or myself.

>> Erica McDonald | Manager, Recreation Services

>> Hillcrest Centre

>> 604.257.6945

>> \$.15(1)(1)

>> -----Original Message-----

>> From: Gayle & Gordon [mailto:g-g@telus.net]

>> Sent: 23 September 2019 13:21

- >> To: McDonald, Erica
- >> Subject: Stanley Park Pay Tennis

>> Hello Erica,

>> Tim Collins suggested we get in touch with you towards the end of September. We are just finishing up our Tennis season at Stanley Park on courts #1-6. And we are hoping to do some planning for next year. Many of our patrons have asked us questions regarding court bookings and programs for next year. We are very interested in returning to the Pay Tennis Operation in 2020. Can you let us know what to expect for 2020 in regards to the Pay Tennis?

>> Thank you.

>> Sincerely,

>> Gayle Dobson and Gordon Cheng

"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>
"Collins, Tim" <tim.collins@vancouver.ca></tim.collins@vancouver.ca>
2/12/2020 1:28:06 PM
RE: [EXTERNAL] SP Tennis
CM: FW: [EXTERNAL] RFP No. PS20191554 Provision of Services For Stanley Park
Tennis Court Management .msg

G&G reach out to me directly. Attached is the correspondence.

Jessica

-----Original Message-----From: McDonald, Erica Sent: Wednesday, February 12, 2020 1:23 PM To: Li, Jessica Cc: Marousek, Michael; Collins, Tim Subject: RE: [EXTERNAL] SP Tennis

Jessica, Could you send me a copy of the correspondence please? Are you suggesting that I don't respond to Gayle?

Erica McDonald | Manager Recreation Services t. 604.257.6945| c.^{s.15(1)(I)}

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

-----Original Message-----From: Li, Jessica Sent: Wednesday, February 12, 2020 1:21 PM To: McDonald, Erica Cc: Marousek, Michael; Collins, Tim Subject: RE: [EXTERNAL] SP Tennis

Hi Erica,

I have updated G&G that we are at the evaluation stage.

We can't provide them a date of when a decision will be made as we are going through our required process.

Could you speak with Roundhouse directly? Perhaps you can let them know we're at the evaluation stage of this process and working towards a decision.

Thanks

Jessica

-----Original Message-----

From: McDonald, Erica Sent: Wednesday, February 12, 2020 1:16 PM To: Li, Jessica Cc: Marousek, Michael; Collins, Tim Subject: FW: [EXTERNAL] SP Tennis

Please see below for email from Gail on status of RFP process. Please provide me with messaging to convey back.

Erica McDonald | Manager Recreation Services t. 604.257.6945| c.^{s.15(1)(I)}

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

-----Original Message-----From: G-G [mailto:g-g@telus.net] Sent: Wednesday, February 12, 2020 11:38 AM To: McDonald, Erica Subject: [EXTERNAL] SP Tennis

City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Erica,

It's Gayle Dobson, do you have any idea when the 2020 decision will be made? The Roundhouse CC now wants me to get my scheduling information into them this week for spring and summer. Thank you, Gayle Dobson

Sent from my iPhone

Hi Gayle and Gordon,

Thank you for your RFP submission. We are still currently at the evaluation stage.

Regards,

Jessica Li Buyer, Supply Chain Management City of Vancouver 604.257.8411 Jessica.li@vancouver.ca

-----Original Message-----From: Purchasing Sent: Monday, February 10, 2020 9:32 AM To: Li, Jessica Subject: FW: [EXTERNAL] RFP No. PS20191554 Provision of Services For Stanley Park Tennis Court Management

Hi Jessica,

I checked ZBID and it looks like this is at awarding stage, but forwarding to you just in case.. :)

Thank you,

Jessica Li Buyer, Supply Chain Management City of Vancouver 604.257.8411 Jessica.li@vancouver.ca

-----Original Message-----From: G-G [mailto:g-g@telus.net] Sent: Sunday, February 09, 2020 1:36 PM To: Purchasing Subject: [EXTERNAL] RFP No. PS20191554 Provision of Services For Stanley Park Tennis Court Management

City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Is there any information on or any decisions made on this job yet? Thanks Gayle Dobson & Gordon Cheng

Sent from my iPhone

To: "McDonald, Erica" <erica.mcdonald@vancouver.ca> CC: "Chin, Daisy" <daisy.chin@vancouver.ca> "Gordon Cheng" ^{\$.22(1)} "Li, Jessica" <jessica.li@vancouver.ca> Date: 3/2/2020 6:14:36 PM Subject: Re: [EXTERNAL] SP Tennis 2020 Thank you for the update. I hope the Roundhouse CC will be able to accommodate our uncertainty at this time. Also, I will be going out of town for 2 weeks, March 5-19. My apologies, however I thought the evaluation would be done by now.</jessica.li@vancouver.ca></daisy.chin@vancouver.ca></erica.mcdonald@vancouver.ca>	From:	G-G <g-g@telus.net></g-g@telus.net>
"Gordon Cheng" ^{\$.22(1)} "Li, Jessica" <jessica.li@vancouver.ca> Date: 3/2/2020 6:14:36 PM Subject: Re: [EXTERNAL] SP Tennis 2020 Thank you for the update. I hope the Roundhouse CC will be able to accommodate our uncertainty at this time. Also, I will be going out of town for 2 weeks, March 5-19. My apologies, however I thought the</jessica.li@vancouver.ca>	To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
"Gordon Cheng" \$.22(1) "Li, Jessica" <jessica.li@vancouver.ca> Date: 3/2/2020 6:14:36 PM Subject: Re: [EXTERNAL] SP Tennis 2020 Thank you for the update. I hope the Roundhouse CC will be able to accommodate our uncertainty at this time. Also, I will be going out of town for 2 weeks, March 5-19. My apologies, however I thought the</jessica.li@vancouver.ca>	CC:	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>
Date: 3/2/2020 6:14:36 PM Subject: Re: [EXTERNAL] SP Tennis 2020 Thank you for the update. I hope the Roundhouse CC will be able to accommodate our uncertainty at this time. Also, I will be going out of town for 2 weeks, March 5-19. My apologies, however I thought the		
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this time. Also, I will be going out of town for 2 weeks, March 5-19. My apologies, however I thought the	Subject:	Re: [EXTERNAL] SP Tennis 2020
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		그 것 같아요. 그는
You should be able to reach us if needed though, at this email address or ^{s.22(1)}	You should	be able to reach us if needed though, at this email address or ^{s.22(1)}
or at the phone numbers as follows. Thank you,		
Gayle Dobson, s.22(1)	Gavle Dobs	son s.22(1)
and Gordon Cheng, ^{s.22(1)}	and Gordor	n Cheng, <mark>s.22(1)</mark>
Sent from my iPhone	Sent from r	ny iPhone
> On Mar 2, 2020, at 5:27 PM, McDonald, Erica <erica.mcdonald@vancouver.ca> wrote:</erica.mcdonald@vancouver.ca>	> On Mar 2	, 2020, at 5:27 PM, McDonald, Erica <erica.mcdonald@vancouver.ca> wrote:</erica.mcdonald@vancouver.ca>
>		
> ⊞i Gayle,	> ⊞i Gayle	,
>		
> As an update, we are still at the evaluation stage.		이 가지 않는 것 같은 것 같
> We are hopeful to move the contract award stage soon.		opeful to move the contract award stage soon.
		, that I am use his to confirm a slate for very at this time, but alongs he approved that we are
> I am sorry that I am unable to confirm a date for you at this time but please be assured that we are making our best effort to move through the process with all the checks and balances accomplished.	making our	Construction and a second s
>		n and an fan werde identife des la action of the band standing due to built advised.
> Is there an option for you to identify the location as 'to be determined' or 'will advise'?		in option for you to identify the location as to be determined or will advise?
> Erica McDonald Manager Recreation Services		Donald Manager Recreation Services
> t. 604.257.6945 c. ^{s.15(1)(I)}	>t 604 25	7 69451 c ^{\$.15(1)(I)}
>		
> I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and	> I am grate	eful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and
Tsleil Waututh Nations	Tsleil Waut	uth Nations
>	>	
>	>	
>Original Message		
> From: G-G [mailto:g-g@telus.net]		
> Sent: Wednesday, February 26, 2020 10:40 AM		
> To: McDonald, Erica; Chin, Daisy		
> Cc: Gordon Cheng		and the second
> Subject: [EXTERNAL] SP Tennis 2020		LATENNAL OF TENNIS 2020

>

> City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

~ ~

> Sorry to contact you, but you were helping us with this before. The Roundhouse program guide for spring and summer is going to print any time now. Our location of instruction depends on the decision of who will be running the pay courts for 2020.

> Can you help us in any way on this?

> Thanks

> Gayle Dobson

>

> Sent from my iPhone

From:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
To:	"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>
Date:	7/9/2019 7:07:39 PM
Subject:	Re: Catching Up

Hi Erica

Sorry for the delay back to you this time.

We are at Stanley Park now and the weather is creating a bit of a headache with the rain so far and what we see coming at us for the next few days.

I know you have been swamped and completely understand the challenges you face. I have been hoping we can connect as I think we could probably help you with our resources for the tennis decisions and or research and potentially other things.

The meetings you have been invited to are meetings that I sit in on to discuss the status of indoor tennis potentials. We wanted to include you to have you be able to access support you might need from either me or Anita at Tennis Canada. Tennis Canada has put a strong program together for indoor tennis to try and make it turn-key. Let me know if you can/want to do that. Usually we are half an hour.

Yes we have submitted a proposal in general terms to the VSB to cover courts on their properties. It will be submitted to their council when school returns later in the summer and hopefully that will be taken to the next level.

As for the courts at Stanley Park those are great questions. The starting point would be to speak with Tomko (I am assuming it is them) and see what I can arrange. I had discussions with them a couple years back about sponsorship as they get a lot of business from the Tennis Community. While I don't suspect they would do \$50k worth, it does not hurt to ask the question. As to whether Tennis BC would pay as well that would not be my call, our board would need to be involved. However, if there was a long term commitment to Tennis BC and organized play at the park, run by Tennis BC then we would likely participate. I know that contract was extended this year for another year but we see ourselves as a long term partner of the park board in operating great tennis programming and it would be a great place to start.

I am prepared to call Tomko asap if you see fit.

Let me know about your status for our calls and if and when you might want to me with myself and Jeannie again. I really do think we could support you in your efforts to have a broad tennis program. I would like to speak about covered courts at various locations in addition to the school program. Tennis Canada has recently launched a very aggressive Safe Sport program for our certified coaches and I think it would be wise for the park board to work with Tennis BC on this initiative given how many unknown coaches are working on public courts (I have seen three coaches down at Stanley Park on the court with baskets of balls within the past week). Also we have really moved forward with the software for clubs that Tennis BC will be adopting and that could be used very effectively for booking courts, programs, certified pros with background checks, ladders, leagues etc.

I am sorry to always be on the "pitch" side but I know we can help.

Let me know and I will proceed with your directions. Hope you get a chance for some downtime this summer.

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9



On Jul 7, 2019, at 11:24 AM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:

Hi Mark,

Hope all is well with you and that all is in order for this year's version of the Stanley Park Open.

I know you have reached out to me several times in the past few months and I apologize for not being more responsive.

The simple explanation is that there is far too much on my plate and the unexpected keeps happening, most notably the loss of key members of my staff. The plugging of those holes has required a lot of attention along with a number of other time bound and Park Board level priorities. Subsequently we had to move any significant work related to tennis court management to 2020.

I am still moving ahead with undertaking some research related to tennis courts, when I can find the time. As you can see I am writing to you on a Sunday because I simply cant find enough time during the week to catch up with all of my outstanding projects.

I understand you are in discussions with the VSB on covered tennis courts. I may attend one of these meetings to understand what is happening and to assess our involvement. I also am in receipt of an invitation to a series of meetings on national and provincial covered courts starting this coming Friday. I have not accepted as I am unclear what this is about and again, because I have so many other priorities that I am juggling. I have reached out to the meeting organizer to get some clarity so I can further asses attendance at these meetings.

I am also aware of the declining conditions of some of the 'paid' courts at Stanley Park and your offer to work with the contractor to perhaps cover the costs of upgrading the courts as per the 'free' court project slated to start later this summer. I have asked that we investigate the cost of repairs because, as you note, it is far more economical to get the work done while the contractor is already in close proximity. I don't know what the quote will be but some guess the work may amount to about \$50k in value. At this point I don't believe we have the budget to get this work done but staff are also looking into it.

You have offered to contact the contractor and possibly work out a sponsorship arrangement with them. My questions to you are: City of Vancouver - 2020-162 - Page 138 of 1148

- how confident are you in terms of securing it
- if the cost is \$50k how much of that do you feel you might be able to secure
- ☐ if we could broker this arrangement and you still wish to assist the PB in covering the cost of upgrading the 6 courts, we would look to Tennis BC to ™onate™the money under a donation agreement; the PB does recognize such donations from a non-profit ™ believe there is a reluctance to receive a donation from a for profit organization ™does this pose a problem from your end? The contractor would become a sponsor of your event, I assume?

I hope you don mind me asking these questions but it would be helpful to know.

I appreciate your diligence in promoting all things tennis and look forward to working with you more closely in the future.

<image005.png>Erica McDonald | Manager Recreation Services My pronoun is: she/her/hers Vancouver Board of Parks and Recreation Hillcrest Centre 4575 Clancy Loranger Way, V5Y 2M4 t. 604.257.6945 | c.^{s.15}(1)(l)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations <image003.jpg> <image004.jpg>

From:	"McDonald, Erica"
To:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
Date:	1/30/2020 11:35:35 AM
Subject:	RE: Confirmed: Meeting re Stanley Park TC RFP with Leading Proponent
Attachments:	ATT27340
	ATT94866

In a meeting until 12 so not sure I can make it there for a premeeting confab.

I have resurfacing info but can hold it back

Erica McDonald | Manager Recreation Services t. 604.257.6945 | c.<mark>s.15(1)(I)</mark>

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

From: Li, Jessica Sent: Thursday, January 30, 2020 10:26 AM To: McDonald, Erica; Collins, Tim Subject: RE: Confirmed: Meeting re Stanley Park TC RFP with Leading Proponent

Hi Erica,

Thanks for the list of discussion topics. Lets meet for a few minutes before we meet with Mark Roberts.

A couple comments regarding the Agenda:

- •s.13(1)
- 3c. We'll let them know the trailer possibility is unlikely (don't ask if it's a dealbreaker, assume they
 understand as it is outside the original scope)
- 4b and 4c. The resurfacing is an unknown right now and outside the scope of this contract. Let's leave that door open for discussion later so that this contract is separate from court resurfacing and any funding contribution.
- 6 Pro shop/Retail I don't recall this activity being part of the RFP. As you mentioned we'll need to clarify
 whether it is part of their costing and revenue estimates.

Thanks Jessica

-----Original Appointment-----From: McDonald, Erica Sent: Wednesday, January 29, 2020 9:47 PM To: Collins, Tim; Li, Jessica Subject: Confirmed: Meeting re Stanley Park TC RFP with Leading Proponent When: Thursday, January 30, 2020 12:00 PM-1:30 PM (UTC-08:00) Pacific Time (US & Canada). Where: Beach Ave << File: Meeting with Tennis BC re Stanley Park TC RFP.docx >>

From:	"McDonald, Erica"
To:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
CC:	"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>
Date:	9/19/2019 6:47:30 PM
Subject:	RE: Follow up

Hi Mark,

It has been a very interesting and long summer.

Lets find an hour to catch up and address the items below. Here are some suggested dates from my end: Monday Sept 30 at 9 or 10 Tuesday Oct 1 @ 4 Monday Oct 28 @ 3

At the meeting I will introduce you to Michael Marousek our Sport and Wellness Supervisor. Michael directly oversees the outdoor sport facility booking office and will be involved in the future tennis court management plan.

Erica McDonald | Manager, Recreation Services Hillcrest Centre

604.257.6945 s.15(1)(l)

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: 19 September 2019 11:55 To: McDonald, Erica Subject: Follow up

Hi Erica

I hope summer went well for you and you have some help!!!

I know I am a pain in the ass for you but I am hoping we can get together and get next year on the radar. Do you have any time for me?

Here are a couple of items.

1. Can we please please please have just a few courts next year that we can do some programming on....if there is a particular community centre we can work with I will do the work

2. We have presented our rough plan to the school board and are waiting for the next steps for indoor courts. In conjunction with that we would like to pitch adding Champlain heights to this indoor mix. Who could I work with on that project? That area is going through incredible growth with the river district and it is a great opportunity to support the community

3. Stanley Park bottom six courts are up for renewal I think and I was told that falls into your area of control, can we discuss that please.

4. 2021 will be the 90th annual Stanley Park Tennis Tournament, we intend on making that a big deal in the city, the bottom courts will need to be resurfaced as they are in rough shape and did not get resurfaced this time around, how can I help support that and whom can I work with.

Thanks a lot, I know you are crazy busy so I am happy to do the work to facilitate.

Regards


From:	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>
To:	"McDonald, Erica" < Erica.McDonald@vancouver.ca>
Date:	5/5/2020 2:23:44 PM
Subject:	RE: follow-up to our conversation

Thanks Erica,

Appreciate your follow up on this I spoke with Christine about Mr. Georg – she'll be contacting him to inform him of our media protocols.

Will keep you posted if I hear anything else.....

Daisy

From: McDonald, Erica Sent: Tuesday, May 5, 2020 1:58 PM To: Chin, Daisy Subject: RE: follow-up to our conversation

In brief,

- □ I will be getting a contract approval summary (CAS) this afternoon, which I will concur with and send to you, then you to Steve and Steve to Susan.
- Once all concurrences are received, hopefully by end of today, Jessica will award the contract to Tennis BC; they will need to return it signed to be official
- Jessica confirmed that she spoke to Gail a couple of weeks ago to provide her with an update; let her know that they were not the successful proponent but advised nothing was official yet; she said the conversation was amiable; she advised that we can provide them with feedback on their proposal once the contract has been awarded
- we receive a link from a member of the public who claimed they Tennis BC was advertising that they had the courts at Stanley Park; Jessica spoke to Tennis BC last week and they said they weren I; I asked Jessica to ask again as the info in the link does not advertise it but I believe the graphics used suggest it; if Tennis BC has done something inappropriate, they will be asked to correct it
- the same member of the public has expressed concerns that the Park Board is biased toward Tennis BC and that the recent RFP process was flawed; I have forwarded their inquiry to Jessica for a response as the questions being asked are mostly procurement related; at the same time Jessica will also respond to the individual^B follow up email regarding advertising by Tennis BC
- □ I have also received a voicemail from Mr. Georg asking for an interview with topics similar to what is outlined below 🛙 am forwarding to you and asking for direction
- I have gone to Tennis BC website and found their strategic plan http://www.tennisbc.org/wp-content/uploads /2019/08/Tennis_BC_Strategic-Plan-2019-_Aug19_2019-final.pdf; initiative #8 does outline a 4 year goal to create a working relationship with Vancouver Park Board to pilot a public court programming, maintenance, court booking initiative and does identify an escalation of the number of courts desired. Organizations often create strategic plans, goals and objectives outlining what they intend to do. That does not imply our concurrence. As far as I know, we did not participate in or contribute to the development of this goal. Jessica will be inquiring with Tennis BC to see if they have made any other announcements to this effect.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

-----Original Message-----From: Chin, Daisy Sent: 05 May 2020 11:47 To: McDonald, Erica Subject: FW: follow-up to our conversation

FYI - Let me know what you find out from procurement and Tennis BC

Thanks, Daisy

-----Original Message-----From: ^{s.22(1)} Sent: Tuesday, May 5, 2020 10:50 AM To: Chin, Daisy Subject: [EXT] follow-up to our conversation

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello,

It was good to speak to you just now. I look forward to continuing our conversation.

Some background behind my reaching out to you: recently, some members of Vancouver's tennis community contacted me about concerns that Tennis BC's plan to partner with the City to pilot a public court programming, maintenance, and court booking initiative. Tennis BC's Strategic plan mentions that this initiative would involve 12 courts in 2020, escalating annually to 70 courts by 2023. Also, people have mentioned concerns about the process followed in awarding the contract for running the Stanley Park tennis courts. On a happier note, are you able to provide any good news about plans for reopening tennis courts in Vancouver?

I hope that we can continue our conversation about these matters. You can reach me at s.22(1). Or we can set a time for me to call you.

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Thank you,

Rick Georg

s.22(1)

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Original Message	Thanks,	
	Daisy	
	Original N	Aessage
	From: s.22(1)	

Sent: Tuesday, May 5, 2020 10:50 AM To: Chin, Daisy Subject: [EXT] follow-up to our conversation

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello,

It was good to speak to you just now. I look forward to continuing our conversation.

Some background behind my reaching out to you: recently, some members of Vancouver's tennis community contacted me about concerns that Tennis BC's plan to partner with the City to pilot a public court programming, maintenance, and court booking initiative. Tennis BC's Strategic plan mentions that this initiative would involve 12 courts in 2020, escalating annually to 70 courts by 2023. Also, people have mentioned concerns about the process followed in awarding the contract for running the Stanley Park tennis courts. On a happier note, are you able to provide any good news about plans for reopening tennis courts in Vancouver?

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Thank you,

Rick Georg

s.22(1)

From:	"McDonald, Erica"
To:	"Li, Jessica" <jessica.li@vancouver.ca></jessica.li@vancouver.ca>
CC:	"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>
	"Chin, Daisy" <daisy.chin@vancouver.ca></daisy.chin@vancouver.ca>
Date:	2/6/2020 10:49:54 AM
Subject:	RE: Informing the Unsuccessful Proponent
Jessica, we a	e responding by advising that we are in the evaluation phase.
	irm the next few steps in this process so I am clear what has to happen in sequence? I need to fully prepare further inquiries, comments from the community.
	ald Manager Recreation Services 45 c. <mark>s.15(1)(l)</mark>
l am grateful to	live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations
From: Li, Jess Sent: Thursda	sica ay, February 6, 2020 10:46 AM
To: McDonald	
	, Michael; Chin, Daisy Informing the Unsuccessful Proponent
oubjeen ne.	
Hi Erica,	
What kind of	calls are coming in? We can only say we are still at the evaluation stage. Please keep it plain and only say
	eople are inquiring.
	eep a clean process if we get any FOI inquiries. I guess public pressure is to be expected but this is our
process, and	we need to go through the right steps.
I will contact	Bruce Quayle to see where he is with the draft of the contract.

Thanks,

Jessica

From: McDonald, Erica Sent: Thursday, February 06, 2020 10:19 AM To: Li, Jessica Cc: Marousek, Michael; Chin, Daisy Subject: RE: Informing the Unsuccessful Proponent

Hi Jessica,

I haven heard back from you on this request.

And

I need your assistance with the messaging to share with the Park Board.

Please provide me with wording that I can use in a memo I am preparing for the Park Board to inform them of our decision.

We need to share this info with the Park Board in the next week or so.

In the last few days, Michael has been responding to multiple emails from Gord and Gayle's clients – they all identify that Tennis BC is rumoured to take over the Stanley Park courts and they have all expressed their displeasure at that possibility. If not communicated properly to the Park Board, this has the potential to become a challenging experience for all of us. Erica McDonald | Manager Recreation Services t. 604.257.6945 | c. s. 15(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations

From: McDonald, Erica Sent: Thursday, January 30, 2020 9:21 PM To: Li, Jessica Subject: Informing the Unsuccessful Proponent

Hi Jessica

Please make sure that you give me a heads up when you plan to inform G&G. I will be following up with them to let them know that I am available should they wish to speak and also to assure them that their clients can work with the successful proponent.



Erica McDonald | Manager Recreation Services My pronoun is: she/her/hers Vancouver Board of Parks and Recreation Hillcrest Centre 4575 Clancy Loranger Way, V5Y 2M4 t. 604.257.6945 | c s.15(1)(1)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations



From:	"McDonald, Erica"
To:	"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>
Date:	11/1/2018 11:16:14 PM
Subject:	RE: Meeting request

Hey Mark, I just noted this - sorry I didn't reply earlier.

Next time I will come to you.

Meeting tomorrow is at Hillcrest second floor meeting room at end of hallway.

See you tomorrow.

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Wednesday, October 31, 2018 10:19 AM To: McDonald, Erica Subject: Re: Meeting request

Hi Erica

We are at broadway and Columbia, a couple of blocks from city hall but I can come to you which is probably easier for you. If that works just let me know where to go at Hillcrest and I will be there. Regards Mark

Mark Roberts

CEO Tennis BC www.tennisbc.org 604 737 3086 #9



On Oct 31, 2018, at 9:45 AM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:

Hi Mark, Where is the tennis office? Depending on location I can come there. I have an appointment downtown at 1230. Otherwise I have booked a room at Hillcrest.

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Wednesday, October 31, 2018 8:17 AM To: McDonald, Erica Subject: Re: Meeting request

Hi Erica

I am looking forward to seeing you on Friday. Can you please confirm where you would like to meet. I can come to you or we can meet at the tennis office or we can have lunch etc. Just let me know what you prefer. Regards

Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

<image001.png>

On Oct 12, 2018, at 2:24 PM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:

Hi Mark,

Look forward to meeting with you to understand what you want to pilot next summer.

The next time I have any real opening is Friday Nov 2 or Thursday Nov 8. And then I am on vacation from Nov 11 to 30th.

I am happy to start the dialogue with you in December if that works better for you. In any case it would be best to book the times in my calendar as they fill quickly.

I don mind a longer meeting time say 2 hours if that helps things get going.

Erica

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Wednesday, October 10, 2018 9:38 AM To: McDonald, Erica Subject: Meeting request

Hi Erica I hope you had a really nice Thanksgiving and got some time off.

I am wondering if we could set up a meeting now that I have our AGM and bylaws requirements behind me. That was a lot of work but we got everything passed and are on our way.

I would like to present a plan to you for community tennis for next year. As you know we are very keen to get involved with public court programming and with all the progress at the Park Board level with indoor tennis I am hopeful we could pilot some things next year with you.

Best for me after our strategic planning sessions on the 19th and 20th of this month. Let me know what works for you and I will work it into my schedule. I do have a couple of trips to Tennis Canada lined up but other then that I am relatively free.

Regards Mark Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

<image001.png>

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2

"Mark Roberts" <mroberts@tennisbc.org></mroberts@tennisbc.org>	
"Marousek, Michael" <michael.marousek@vancouver.ca></michael.marousek@vancouver.ca>	
"McDonald, Erica" <erica.mcdonald@vancouver.ca></erica.mcdonald@vancouver.ca>	
10/9/2019 1:55:14 PM	
Re: Meeting with Tennis BC	
PastedGraphic-1.tiff	
websites for map overview of courts.docx	
BC Public Tennis Courts - Rating.xlsx	
	"Marousek, Michael" <michael.marousek@vancouver.ca> "McDonald, Erica" <erica.mcdonald@vancouver.ca> 10/9/2019 1:55:14 PM Re: Meeting with Tennis BC PastedGraphic-1.tiff websites for map overview of courts.docx</erica.mcdonald@vancouver.ca></michael.marousek@vancouver.ca>

Hi Michael

Great to hear from you and thank you for your kind words.

Attached you will find our rating of all the courts in BC, you can cut and paste as you wish. I also have included a document that has google maps attached. This has not been fine tooth combed but it has good info,

Can I ask that you forward me your list of the community centre and contacts as per our meeting as I would like to reach out to them as soon as possible.

As for the \$30 per hour, that might be a tall task however I do think, it limited locations that have been upgraded and have lit courts we can definitely recover costs for future maintenance as well as have happier players. Let's stay in touch.

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9

On Oct 8, 2019, at 7:55 AM, Marousek, Michael < Michael.Marousek@vancouver.ca> wrote:

Good Morning Mark,

It was great meeting you and hear about your mission and vision for Tennis BC and the sport of tennis in Canada. It is truly refreshing to see a sport executive with a solid plan in place!

I appreciate you sharing the links with us - \$30/hour tennis court rental surely helps with the cost of ongoing maintenance!

I am looking forward to seeing the court ratings and hope that your office move is going smoothly.

Cheers,

<image002.png>Michael Marousek | Sport & Wellness Supervisor City of Vancouver - 2020-162 - Page 153 of 1148

My pronoun is: he/him/his Vancouver Board of Parks and Recreation Hillcrest Centre - Recreation Office 4575 Clancy Loranger Way t. 604.257.6963 | c.^{s.15}(1)(I)

I am grateful to live and work on the unceded, ancestral territories of the Musqueam, Squamish and Tsleil Waututh Nations <image003.jpg> <image004.jpg>

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Monday, September 30, 2019 7:11 PM To: McDonald, Erica; Marousek, Michael Subject: Re: Meeting with Tennis BC

Hi Erica and Michael

Thank you very much for meeting with me today. I appreciate your update and what we can expect in the next few years.

I understand the RFEOI will be coming out at some point and that a decision will be made by March for next summer. I can assure you we will be able to handle a short turn around. I hope that you do add multiple locations to this program as that is what will allow Tennis BC to show what we can do for the park board. Our intention is to get more people playing, give them simple ways to learn to play, give them ease of access to courts and to ensure that the courts are in excellent condition. With multiple locations we can provide the best service and reduce our overhead costs thereby allowing for the best return on investment and put revenue to best use.

As per our action plans, attached you will find two links; one to the code locks used in England and the other to one of the London parks that have booking systems. As you will see, the part of the tennis revenue goes to court maintenance however court booking is also convenience for tennis players. They also offer great services for a variety of levels, ages etc.

Please note the lock link is from the lock company. I will try to get more information from the tennis association as well. The CEO of Tennis Canada also was CEO of the LTA (lawn tennis association of England which runs Wimbledon) and he has first hand knowledge of the success of the program.

Also as a follow up I will find our most recent court finder ratings and send that to you. As I mentioned we are in the middle of a move of offices so these follow up items might take me a little bit to get to you.

https://www.codelocks.co.uk/casestudy-parks-tennis-case-study

https://www.willtowin.co.uk/hyde-park-pay-play/

Best regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org <image005.png>

On Sep 23, 2019, at 6:48 PM, McDonald, Erica < Erica.McDonald@vancouver.ca> wrote:

Items for Discussion:

 Can we please please please have just a few courts next year that we can do some programming oné.if there is a particular community centre we can work with I will do the work
 We have presented our rough plan to the school board and are waiting for the next steps for indoor courts. In conjunction with that we would like to pitch adding Champlain heights to this indoor mix. Who could I work with on that project? That area is going through incredible growth with the river district and it is a great opportunity to support the community

3. Stanley Park bottom six courts are up for renewal I think and I was told that falls into your area of control, can we discuss that please.

4. 2021 will be the 90th annual Stanley Park Tennis Tournament, we intend on making that a big deal in the city, the bottom courts will need to be resurfaced as they are in rough shape and did not get resurfaced this time around, how can I help support that and whom can I work with.

Birds' eye view of tennis courts Vancouver

Vancouver

Tiger community TC

https://www.google.ca/maps/place/Tiger+Community+Tennis+Club/@49.2506272,-123.0954145,373m/data=!3m1!1e3!4m5!3m4!1s0x548673648e0cd2cd:0x84db400691ec6446!8m2!3d4 9.2507095!4d-123.0942291

Sutcliffe park

https://www.google.ca/maps/place/Sutcliffe+Park/@49.2696192,-123.134888,373m/data=!3m1!1e3!4m5!3m4!1s0x548673cf1585cb8b:0x30834aa812383eb2!8m2!3d49. 2689629!4d-123.1348236

Queen Elisabeth park

https://www.google.ca/maps/place/Queen+Elizabeth+Park/@49.2391872,-123.1140842,373m/data=!3m1!1e3!4m5!3m4!1s0x548673f54e6bc621:0xb4b7ef4d0fe7a488!8m2!3d49. 241757!4d-123.1126193

Mcspadden park

https://www.google.ca/maps/place/McSpadden+Park/@49.2661038,-123.068721,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486714876a8c2d9:0x5e73035bd05dd717!8m2! 3d49.2661003!4d-123.0665323

John Hendry park

https://www.google.ca/maps/place/John+Hendry+Park+Booth/@49.2546492,-123.065578,187m/data=!3m1!1e3!4m5!3m4!1s0x548676b347603735:0xc9d29043c2776cb0!8m2!3d49. 2571745!4d-123.0648753

Kitsilano beach park

https://www.google.ca/maps/place/Kitsilano+Beach+Park/@49.2737662,-123.1539314,187m/data=!3m1!1e3!4m5!3m4!1s0x548672357b6c519d:0x4e436eee3dbe937f!8m2!3d4 9.2739771!4d-123.1545805

Heather park

https://www.google.ca/maps/place/Heather+Park/@49.2546921,-123.1222075,747m/data=!3m1!1e3!4m5!3m4!1s0x548673eb8ab54199:0xabcf1886fe56b831!8m2!3d49 .2547586!4d-123.1214565

Jericho beach park

https://www.google.ca/maps/place/Jericho+Beach+Park/@49.2749533,-123.2002186,373m/data=!3m1!1e3!4m5!3m4!1s0x548672f6fcfe11e7:0xe733bcb7a0b38cda!8m2!3d49. 2722376!4d-123.1985241

Garden park

https://www.google.ca/maps/place/Garden+Park/@49.2682106,-123.0592689,373m/data=!3m1!1e3!4m5!3m4!1s0x5486713768de5d67:0x53892e25ca470e1!8m2!3d49 .2681634!4d-123.0590275

David lam park

https://www.google.ca/maps/place/David+Lam+Park/@49.2712782,-123.1267994,187m/data=!3m1!1e3!4m5!3m4!1s0x548673d0eb17edc5:0xc6a408ee13abc637!8m2!3d4 9.2721471!4d-123.1249916

Andy Livingstone park

https://www.google.ca/maps/place/Andy+Livingstone+Park/@49.2779538,-123.1032095,187m/data=!3m1!1e3!4m5!3m4!1s0x5486717b1cab1115:0x2c3991a696599501!8m2!3d4 9.2788226!4d-123.1057978

False Creek tennis club

https://www.google.ca/maps/place/False+Creek+Public+Tennis+Club/@49.2663332,-123.1191455,373m/data=!3m1!1e3!4m5!3m4!1s0x548673dc7eb1fa51:0x1598a6afcf70da8a!8m2!3d49. 26658!4d-123.1185822

North Vancouver (north shore) tc

https://www.google.ca/maps/place/North+Vancouver+Tennis+Centre/@49.3200063,-123.1047747,93m/data=!3m1!1e3!4m5!3m4!1s0x548671cedb4a9acb:0xcc595ed92eeff8c8!8m2!3d49.3 197672!4d-123.1047921

The Arbuctus club

https://www.google.ca/maps/place/The+Arbutus+Club/@49.2487613,-123.1524465,187m/data=!3m1!1e3!4m5!3m4!1s0x5486739ed1a2d295:0xeef3fd96da5ccbfe!8m2!3d49. 2486393!4d-123.1518289

South Cowichan lawn tennis club

https://www.google.ca/maps/place/South+Cowichan+Lawn+Tennis+Club/@48.7551551,-123.6558278,189m/data=!3m1!1e3!4m5!3m4!1s0x548f45b0db605a43:0x57bb8d98b9b4013f!8m2!3d4 8.7552197!4d-123.6556722

Langara golf course (tc bottom right corner of golf)

https://www.google.ca/maps/place/Langara+Golf+Course/@49.2191247,-123.1067577,187m/data=!3m1!1e3!4m5!3m4!1s0x54867466f1b9da01:0x90e4869012935836!8m2!3d4 9.22399!4d-123.112773

Stanley park tennis courts (more slightly right of the main ones)

https://www.google.ca/maps/place/Stanley+Park+Tennis+Courts/@49.2921918,-123.1464367,373m/data=!3m1!1e3!4m5!3m4!1s0x54867189e336dc21:0xe1c0cfbff4db0417!8m2!3d49. 2935851!4d-123.1393054

Riverfront park

https://www.google.ca/maps/place/Riverfront+Park/@49.2056369,-123.0510618,187m/data=!3m1!1e3!4m5!3m4!1s0x548675cf97e95b69:0x75677495b6b1a33!8m2!3d49. 2054871!4d-123.0516948

Memorial south park

https://www.google.ca/maps/place/Memorial+South+Park/@49.2313047,-123.0858974,187m/data=!3m1!1e3!4m5!3m4!1s0x54867416be8b5ffd:0x266237df7159253f!8m2!3d49. 2309343!4d-123.0850069

Memorial west park

https://www.google.ca/maps/place/Memorial+West+Park/@49.2437522,-123.1877808,187m/data=!3m1!1e3!4m5!3m4!1s0x5486731436c7a5cb:0x9da5aa103bf0cc80!8m2!3d49 .2433206!4d-123.1882448

Oak park

https://www.google.ca/maps/place/Oak+Park/@49.2150623,-123.1297878,747m/data=!3m1!1e3!4m5!3m4!1s0x5486748c6241f833:0x6eaf75fc51d1e872!8m2!3d49. 2155231!4d-123.128448

Mcbride park

https://www.google.ca/maps/place/McBride+Park/@49.2682874,-123.1800492,373m/data=!3m1!1e3!4m5!3m4!1s0x54867254441d87a9:0x659c6fba7a8b4068!8m2!3d4 9.2680826!4d-123.1786705

Melbourne park

https://www.google.ca/maps/place/Melbourne+Park/@49.2363013,-123.0312753,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486769300def01b:0xe9fc9a734a7a1372!8m2! 3d49.2362978!4d-123.0290866

Elm park

https://www.google.ca/maps/place/Elm+Park/@49.2336992,-123.1656717,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548673653fb15b93:0x506c365d43eb998b!8m2 13d49.2336957!4d-123.163483

Clark park

https://www.google.ca/maps/place/Clark+Park/@49.2572685,-123.0758237,747m/data=!3m1!1e3!4m5!3m4!1s0x548671527101f927:0xb608d2d39062a98a!8m2!3d4 9.257265!4d-123.0736431

Brewers park

https://www.google.ca/maps/place/Brewers+Park/@49.2477295,-123.0686237,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548676aee9a02a67:0xdc49bf193222e53f!8m2! 3d49.247726!4d-123.0664351

Hastings community park

https://www.google.ca/maps/place/Hastings+Community+Park/@49.2806533,-123.0434209,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548670d8b510aeed:0xee3dd65488516e24!8m2 !3d49.2806498!4d-123.0412323

Strathcona park

https://www.google.ca/maps/search/Strathcona+park/@49.2752215,-123.0858773,373m/data=!3m1!1e3

Tatlow park

https://www.google.ca/maps/place/Tatlow+Park/@49.2700684,-123.171809,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486725281e6d28f:0xc5a71b6ab6fe2b31!8m2!3 d49.2700649!4d-123.1696203

Rupert park

https://www.google.ca/maps/place/Rupert+Park+Pitch+%26+Putt/@49.2714472,-123.0313601,373m/data=!3m1!1e3!4m5!3m4!1s0x5486712a07888a95:0xb72df5fb2eaa9473!8m2!3d49 .2730065!4d-123.0308263

Pandora park

https://www.google.ca/maps/place/Pandora+Park+Tennis+Courts/@49.2825481,-123.0604547,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54867118eeeff345:0xcebbf65db8a7e7c5!8m2!3 d49.2825446!4d-123.058266

Robson park

https://www.google.ca/maps/place/Robson+Park/@49.2579764,-123.094162,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54867157f96c0fe3:0xc247052749addf9a!8m2!3d 49.2579729!4d-123.0919733

Moberly park

https://www.google.ca/maps/place/Moberly+Park,+7646+Prince+Albert+St,+Vancouver,+BC+V5X+3Z4/ @49.2155928,-123.0866203,374m/data=I3m2!1e3!4b1!4m5!3m4!1s0x548674461b02ba75:0x489c7c9ce2b36d85!8m2 !3d49.215748!4d-123.0866302

Macdonald park

https://www.google.ca/maps/place/MacDonald+Park/@49.2297209,-123.0987825,187m/data=!3m1!1e3!4m8!1m2!2m1!1smacdonald+park!3m4!1s0x5486746ce98ed431:0 x6fadedba01635b65!8m2!3d49.2296232!4d-123.0984377

Kaslo park

https://www.google.ca/maps/place/Kaslo+Park/@49.2641618,-123.0463301,187m/data=!3m1!1e3!4m5!3m4!1s0x54867133031be77d:0x2a0a1011c417fab8!8m2!3d4 9.2641207!4d-123.0459224

Trimble park

https://www.google.ca/maps/place/Trimble+St,+Vancouver,+BC/@49.2663092,-123.2049752,187m/data=!3m1!1e3!4m5!3m4!1s0x548672e5574e991b:0x5ee0301b51aac695!8m2!3d4 9.2655207!4d-123.2059944

Humm park

https://www.google.ca/maps/place/Humm+Park/@49.2186525,-123.0642352,374m/data=!3m1!1e3!4m5!3m4!1s0x54867431c8eaaaab:0x1f1d379f79efb85c!8m2!3d49. 2187664!4d-123.0632106

Granville loop park

https://www.google.ca/maps/place/Granville+Loop+Park/@49.2670384,-123.1374818,187m/data=!3m1!1e3!4m5!3m4!1s0x548673c8968eb8e3:0xe5c28a66c84d8e4d!8m2!3d4 9.2672423!4d-123.1375408

Granville park

https://www.google.ca/maps/place/Granville+Park/@49.2585142,-123.1452054,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548673bc1ca4b971:0x154ae0335e56c990!8m2! 3d49.2585107!4d-123.1430167

Grays park

https://www.google.ca/maps/place/Grays+Park/@49.2408803,-123.0860218,187m/data=!3m1!1e3!4m5!3m4!1s0x5486740453f98fd1:0x4cc47b66b09323fa!8m2!3d49. 2411299!4d-123.0849865

Guelph park (dude chilling park)

https://www.google.ca/maps/place/Dude+Chilling+Park/@49.2638926,-123.0959821,187m/data=!3m1!1e3!4m5!3m4!1s0x5486715f20fab0e1:0xf33925ae609354b2!8m2!3d49 .264107!4d-123.0964139

Eburne park

https://www.google.ca/maps/place/Eburne+Park/@49.2065462,-123.1313712,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548674ee791b538b:0x47b583511b26ad28!8m2 !3d49.2065427!4d-123.1291824

Captain cook park

https://www.google.ca/maps/place/Captain+Cook+Park/@49.2181676,-123.0357328,374m/data=!3m1!1e3!4m5!3m4!1s0x5486767e4502e863:0x56d3ba682446664!8m2!3d49 .2185513!4d-123.0343005

Champlain heights park

https://www.google.ca/maps/place/Champlain+Heights+Park/@49.2164947,-123.0348489,747m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486767f2be6c43f:0x2bda49f4a14c9b3!8m2!3d 49.2164912!4d-123.0326602

Almond park

https://www.google.ca/maps/place/Almond+Park/@49.2607446,-123.1856644,373m/data=!3m1!1e3!4m5!3m4!1s0x5486730196bc2ecf:0x446a49697e0cb0dd!8m2!3d49 .2608864!4d-123.1845593

Burrard view park

https://www.google.ca/maps/place/Burrard+View+Park/@49.2908503,-123.0514397,373m/data=!3m1!1e3!4m5!3m4!1s0x548670e3ac1ed625:0x7a3419c319ea7c8c!8m2!3d49 .2912614!4d-123.0504312

West Vancouver

Mckechnie park

https://www.google.ca/maps/place/McKechnie+Park/@49.342667,-123.2204408,186m/data=!3m1!1e3!4m5!3m4!1s0x54866dd2d733d487:0xa259a20b3a561794!8m2!3d4 9.342046!4d-123.2195715

Normanby park

https://www.google.ca/maps/place/Normanby+Park,+West+Vancouver,+BC/@49.3531952,-123.1627308,186m/data=!3m1!1e3!4m5!3m4!1s0x54866e5a4c2c9755:0xdaa7f23213da88eb!8m2!3d49 .3531145!4d-123.1627611

Parc Verdun

https://www.google.ca/maps/place/Parc+Verdun/@49.3534301,-123.2625132,373m/data=!3m1!1e3!4m5!3m4!1s0x54866c6ac2ad9103:0x31e76d73d1e1bc72!8m2!3d4 9.3536031!4d-123.2619231

Plateau park

https://www.google.ca/maps/place/Plateau+Park,+West+Vancouver,+BC/@49.3489016,-123.2600528,745m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54866c40e3d98645:0xc09ad9eb5d1e2111!8m2 !3d49.3489863!4d-123.2580756

Westridge park

https://www.google.ca/maps/place/Westridge+Park/@49.2906376,-123.0580506,11939m/data=!3m1!1e3!4m5!3m4!1s0x548679fc560d47af:0xc96088b1618941fc!8m2!3d 49.281323!4d-122.958251

Cypress falls park

https://www.google.ca/maps/place/Cypress+Falls+Park/@49.3517033,-123.2417762,186m/data=!3m1!1e3!4m5!3m4!1s0x54866c3b65ab36a9:0x9debe7b48ce8ac35!8m2!3d4 9.3521044!4d-123.2407525

Cypress park school

https://www.google.ca/maps/place/Cypress+Park+Primary+School/@49.3414897,-123.237706,186m/data=!3m1!1e3!4m5!3m4!1s0x54866c344ce9386b:0x81dfb74dcef0d0c3!8m2!3d49.3 411358!4d-123.2385938

Benbow park

https://www.google.ca/maps/place/Benbow+park+Tennis+Courts/@49.3451494,-123.2037424,186m/data=!3m1!1e3!4m13!1m7!3m6!1s0x54866e7fa9be26bd:0xc3814afbccbb49bf!2sBe nbow+Park,+West+Vancouver,+BC!3b1!8m2!3d49.3449191!4d-123.2035389!3m4!1s0x54866e7e4de443db:0xa22a3fc67e7f5a07!8m2!3d49.34547!4d-123.2034107

Burley drive park

https://www.google.ca/maps/place/Burley+Drive+Park,+Burley+Dr,+West+Vancouver,+BC+V7T+2E1/@ 49.3377243,-123.1422785,373m/data=I3m2!1e3!4b1!4m5!3m4!1s0x54866e3a471730db:0x2effda8a8061f3e0!8m2! 3d49.3377784!4d-123.1410783

29th street courts

https://www.google.ca/maps/dir/49.3416499,-123.1944118/West+Vancouver,+British+Columbia/@49.3417611,-123.1945231,373m/data=!3m1!1e3!4m8!4m7!1m0!1m5!1m1!1s0x54866e153fed7cd3:0x468dd2eb079 0eb95!2m2!1d-123.1601982!2d49.3286251

Altamont park

https://www.google.ca/maps/place/Altamont+Park,+West+Vancouver,+BC/@49.3440206,-123.1960111,186m/data=!3m1!1e3!4m13!1m7!3m6!1s0x54866e7c7a2f0523:0x826a9d4a56a40267!2sA Itamont+Crescent,+West+Vancouver,+BC!3b1!8m2!3d49.345659!4d-123.1938044!3m4!1s0x54866e7be2e90475:0xd85e616c56d9908c!8m2!3d49.343629!4d-123.195692

Ambleside park(above the market)

https://www.google.ca/maps/place/Ambleside+Artisan+Farmer's+Market/@49.3269105,-123.1520285,373m/data=!3m1!1e3!4m12!1m6!3m5!1s0x54866e1f0f7e33d7:0x7434951f9f046b50!2sA mbleside+Park!8m2!3d49.3248075!4d-123.1506779!3m4!1s0x0:0x111eebd577f0aebb!8m2!3d49.3260719!4d-123.1510409

Glenmore park

https://www.google.ca/maps/place/Glenmore+Park,+West+Vancouver,+BC/@49.3606364,-123.1214613,186m/data=!3m1!1e3!4m13!1m7!3m6!1s0x54866fbb43bc042f:0x19e898237403ae4b!2sG lenmore+Dr,+West+Vancouver,+BC!3b1!8m2!3d49.3624854!4d-123.1216364!3m4!1s0x54866fbb029aeee3:0x23c6eab4f9f3a88b!8m2!3d49.3602054!4d-123.121482

Larson Bay park9tree coverage over court)

https://www.google.ca/maps/place/Larson+Bay+Park,+West+Vancouver,+BC/@49.362572,-123.2820211,186m/data=!3m1!1e3!4m5!3m4!1s0x54866c76abadd929:0x634795784ebb1f75!8m2!3d4 9.3623965!4d-123.2815546

Whytecliff park

https://www.google.ca/maps/place/Whytecliff+Park+Playground/@49.3736315,-123.2906426,372m/data=!3m1!1e3!4m12!1m6!3m5!1s0x54866b8cdef12231:0xf3984903587a8e3e!2s Whytecliff+Park+%7C+West+Vancouver!8m2!3d49.3731338!4d-123.2885612!3m4!1s0x54866b8cfba00ec3:0x7249ca2d4c23a56d!8m2!3d49.3733518!4d-123.2898007

Cedardale park

https://www.google.ca/maps/place/Cedardale+Park,+West+Vancouver,+BC/@49.333349,-123.1231457,93m/data=!3m1!1e3!4m8!1m2!2m1!1scederdale+park!3m4!1s0x54866e2955b2fa75:0xa2 4a26e95bb42898!8m2!3d49.3335113!4d-123.1228698

Chelsea close park

https://www.google.ca/maps/place/Chelsea+Close,+West+Vancouver,+BC+V7S+3E9/@49.3484852,-123.1912739,745m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54866e631a6c030f:0x833d84409b6b6cc8!8m2! 3d49.3484817!4d-123.1890852

Caufeild elementary

https://www.google.ca/maps/place/Caulfeild+Elementary+School/@49.3453178,-123.2512853,373m/data=!3m1!1e3!4m5!3m4!1s0x54866c47b7a9c991:0x9046c798d08b2c52!8m2!3d4 9.3448619!4d-123.2519351

Westwood park (not west Vancouver)

https://www.google.ca/maps/place/Westwood+Park/@49.1931051,-123.1710711,23925m/data=!3m1!1e3!4m5!3m4!1s0x54867f489a974e65:0xc14a21a16bd57e7b!8m2!3 d49.2766107!4d-122.7780846

North Vancouver

Tempe heights park

https://www.google.ca/maps/place/Tempe+Heights+Park/@49.3323244,-123.058608,186m/data=!3m1!1e3!4m5!3m4!1s0x548670114584fee5:0xf9b5f849df926386!8m2!3d49.3 324756!4d-123.0590988

Princess park

https://www.google.ca/maps/place/Princess+Park/@49.3404763,-123.0565132,373m/data=!3m1!1e3!4m5!3m4!1s0x548670056fe2ca23:0x8b60e880b7ae0ba4!8m2!3d4 9.3407157!4d-123.0549414

Rey Sargent park

https://www.google.ca/maps/place/Rey+Sargent+park/@49.3285992,-123.0747908,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486703c3f83719f:0xf2c99fd4d0dda98c!8m2!3 d49.3285957!4d-123.0726021

Ridgeway elementary

https://www.google.ca/maps/place/Ridgeway+Elementary/@49.3150366,-123.0627596,373m/data=!3m1!1e3!4m5!3m4!1s0x54867044e7ac325d:0x99e8c896047aa229!8m2!3d4 9.3151817!4d-123.0616545

Myrtle park

https://www.google.ca/maps/place/Myrtle+Park/@49.3203165,-122.9524317,746m/data=!3m1!1e3!4m5!3m4!1s0x54867a48e1050719:0xa90655ed63db04c5!8m2!3d4 9.3202711!4d-122.9503235

Karen Magnussen

https://www.google.ca/maps/place/Karen+Magnussen+Community+Recreation+Centre/@49.3307039,-123.0462429,186m/data=!3m1!1e3!4m5!3m4!1s0x54867012aa8e7013:0x40ce7a99ab8c5bbd!8m2!3d4 9.3306856!4d-123.0459827

Indian river park

https://www.google.ca/maps/place/Indian+River+Park,+North+Vancouver,+BC/@49.319529,-122.9659217,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54867a4381ffd4ff:0xd45ea6430741245b!8m2!3 d49.3195545!4d-122.9625366

Eldon park

https://www.google.ca/maps/place/Eldon+Park/@49.3459418,-123.1061013,745m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54866fc52c172289:0x5cb28ad511ed6d93!8m2! 3d49.3459383!4d-123.1039126

Garibaldi park

https://www.google.ca/maps/place/Garibaldi+Park,+Garibaldi+Dr,+North+Vancouver,+BC/@49.313333 4,-122.9767526,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x54867a6955c76dc5:0x56d1d358654a3532!8m2 !3d49.3133342!4d-122.9747338

Cates park

https://www.google.ca/maps/place/Little+Cates+Park/@49.3057976,-122.9509884,373m/data=!3m1!1e3!4m12!1m6!3m5!1s0x54867a1785500c1d:0xec466ee15bf91165!2sC ates+Park!8m2!3d49.3030496!4d-122.9552922!3m4!1s0x54867a3cd929dc4d:0x387c40c5f6e36fbb!8m2!3d49.3051888!4d-122.9494303

Cleveland park

https://www.google.ca/maps/place/Cleveland+Park,+North+Vancouver,+BC/@49.3577378,-123.1075944,745m/data=!3m1!1e3!4m5!3m4!1s0x54866fbfd2da159f:0x15048a186340126e!8m2!3d49 .358972!4d-123.106382

Delbrook park

https://www.google.ca/maps/place/Delbrook+Park/@49.3373057,-123.0909427,745m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486702736e1848f:0xc31ce162d13df919!8m2! 3d49.3373022!4d-123.088754

Derek Inman

https://www.google.ca/maps/place/Derek+Inman+Public+Tennis+Courts/@49.3104799,-123.07687,746m/data=!3m1!1e3!4m8!1m2!2m1!1sderek+inman!3m4!1s0x5486704d927f5b27:0xad6d e4f35f904e!8m2!3d49.3102766!4d-123.0742517

North shore winter club

https://www.google.ca/maps/place/North+Shore+Winter+Club/@49.3116878,-123.03923,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x548670610c4b2aab:0x5c9a6d80b7bebf26!8m2!3d 49.3116843!4d-123.0370413

Cloverley park

https://www.google.ca/maps/place/Cloverly+Park/@49.3116877,-123.050907,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486705e9bd6f5a9:0x8926736ccaade115!8m2!3 d49.3116842!4d-123.0487183

Draycott park

https://www.google.ca/maps/place/Draycott%2FWestover+Park,+North+Vancouver,+BC/@49.3385217,

<u>123.024476,186m/data=!3m1!1e3!4m8!1m2!2m1!1sDarycott+park!3m4!1s0x54867aa26f009ad3:0xf3b</u> a4c3069870a11!8m2!3d49.3380118!4d-123.0240816

McDougall field

https://www.google.ca/maps/place/Mickey+McDougall+Gym/@49.3305725,-123.0694163,746m/data=!3m2!1e3!4b1!4m5!3m4!1s0x5486701623ce5acb:0x8bed64685d533a10!8m2 !3d49.330569!4d-123.0672276

Murdo Frazer park

https://www.google.ca/maps/place/Murdo+Frazer+Park/@49.3347583,-123.1082298,746m/data=!3m1!1e3!4m5!3m4!1s0x54866fd6ab70ebaf:0x5624ba52c4e77afd!8m2!3d49. 3357423!4d-123.1091149

Handsworth secondary school

https://www.google.ca/maps/place/Handsworth+Secondary/@49.3518407,-123.1018237,373m/data=!3m1!1e3!4m5!3m4!1s0x54866fc3b42d00ff:0xdbc07e4c7a008378!8m2!3d49. 3513805!4d-123.1010153

Welch park

https://www.google.ca/maps/place/Upward+Construction+%26+Renovation/@49.31803,-123.1111297,373m/data=!3m1!1e3!4m13!1m7!3m6!1s0x548671db08341c33:0x7fe7af03ce61219a!2s Welch+St,+North+Vancouver,+BC!3b1!8m2!3d49.3177183!4d-123.1212101!3m4!1s0x548673e7bde5acdf:0xa17735b2add1a44e!8m2!3d49.3174609!4d-123.1109671

Evelyn park

https://www.google.ca/maps/place/Evelyn+Park,+North+Vancouver,+BC+V7K+3B9/@49.3483907,-123.023597,186m/data=!3m1!1e3!4m5!3m4!1s0x54867aba0a3e23ef:0x888fcc1bde21d1e1!8m2!3d49. 3485211!4d-123.0234688

Glenwood park

https://www.google.ca/maps/place/Glenwood+Park,+North+Vancouver,+BC/@49.3535967,-123.1055482,186m/data=!3m1!1e3!4m8!1m2!2m1!1sglenwood+avenue!3m4!1s0x54866fc11c16e273:0 x981a771231442b42!8m2!3d49.3535199!4d-123.1049569

Blueridge elementary school

https://www.google.ca/maps/place/Blueridge+Elementary/@49.3242103,-123.0008295,186m/data=!3m1!1e3!4m5!3m4!1s0x54867a87d21d0829:0x8b5066847b475c7a!8m2!3d4 9.3241553!4d-123.0007249

Arglye secondary school

https://www.google.ca/maps/place/Argyle+Secondary/@49.3409687,-123.0423744,186m/data=!3m1!1e3!4m5!3m4!1s0x5486700821d62599:0x7f5d80079e94ea10!8m2!3d4 9.341195!4d-123.042082

Institute park

https://www.google.ca/maps/place/Institute+Park,+North+Vancouver,+BC+V7K+2K9/@49.3393367,-123.0358382,186m/data=!3m1!1e3!4m13!1m7!3m6!1s0x54867aa73726fe1f:0xe0d7d2da9db228e5!2sI nstitute+Park,+North+Vancouver,+BC+V7K+2K9!3b1!8m2!3d49.3394492!4d-123.0364829!3m4!1s0x54867aa73726fe1f:0xe0d7d2da9db228e5!8m2!3d49.3394492!4d-123.0364829

Westover road

https://www.google.ca/maps/place/Westover+Rd,+North+Vancouver,+BC/@49.3388083,-123.0249017,186m/data=!3m1!1e3!4m8!1m2!2m1!1swestover+school+vancouver!3m4!1s0x54867aa3c b2d357d:0x6dac65bf206e36a0!8m2!3d49.3391657!4d-123.0263152

Windsor secondary

https://www.google.ca/maps/place/Windsor+Secondary/@49.3137978,-122.9979742,186m/data=!3m1!1e3!4m5!3m4!1s0x54867a799f0920f7:0x4051e9ec8d7dc6f0!8m2!3d49. 3142428!4d-122.9975585

Harry Jerome rec centre

https://www.google.ca/maps/place/Harry+Jerome+Community+Centre+Tennis+Courts/@49.3295558,-123.0721542,373m/data=!3m1!1e3!4m12!1m6!3m5!1s0x5486703da88dae77:0xb9b20e8c7274142e!2s Harry+Jerome+Community+Recreation+Centre!8m2!3d49.3297673!4d-123.0708399!3m4!1s0x5486703dcb27e39b:0x54bd9bf5295a9e1d!8m2!3d49.3290155!4d-123.0708446 Eagle Mountain Park Swensson Park Larch Park Matsoui Village Park Barrowtown School Jubilee Park Bradner Community Park Mt Lehman Community Park Upper Sumas School M.E.I. School M.S.A. Arena Robert Bateman School Yale Court Park Anmore Elementary School Ashcroft Secondary School No public courts Bowen Island Community School Burnaby Heights Park East Grove Park Westridge Park Mary Avenue Park Keswick Park Stoney Creek Park David Gray Park Cariboo Park Bonsor Park Maywood School Site Ernie Winch Park Edmonds Park Brentwood Park Confederation Park Squint Lake Park Robert Burnaby Park Ron McLean Forest Grove Park Kensington Park Broadview Park Burnaby South Memorial Park Willingdon Heights Park Central Park-Bonsor Tennis Courts Cameron Recreation Complex BC Secondary Schools Tennis Asso South Parksite Burnaby Coquitlam Tennis Club Robron Park Centennial Park Willow Point Park Zinio Park Strathcona Elementary School Wells Landing Ashwell Park Greendale Elementary Yarrow Community Centre Meadowbrook Park Mountview Park Corwell Park Rosedale Community Watson Glen Park Portage Park Sardis Senior Secondary School Graham School Twin Rinks Location Kalamalka High School Village Park Comox Valley TC Maillard Middle School Burquitlam Park Porier Civic Grounds/Park Mariner Park Panorama Heights Park Mackin Park Blue Mountain Park Bramble Park Eagle Ridge Pool Grounds and Park Town Centre Park Hickev Resevoir Park Lewis Park Coverdale Watson Park Highland Elementary School Endersby Park North Delta Community Park Annieville Lions Park Chalmers Park Brandrith Park Cromie Park Hawthorne Park Sunshine Hills Park Egmont Park

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Painted, clean, good nets

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ueen Elizabeth Park	Vancouver	Excellent	Painted, clean, good nets	Good conditions	1 11 (one with a wall)
tsilano Beach Park	Vancouver	Excellent	Painted, clean, good nets	Good conditions	11 (one with a wall)
anley Park	Vancouver	Poor-Good	Some are unpainted, good nets	clean courts	16 (one with a wall)
alview Park	Vernon	Poor	Unpainted, looks used (some parts)	nets, playable conditions	
alvista Park	Vernon	Excellent	Painted, clean, good nets	Good conditions	
addlewheel Park	Vernon	Excellent	Painted, clean, good nets	Good conditions	
olson Park	Vernon	Good	Painted, dirty (some parts)	Good conditions, nets	
wicki Park	Vernon	Poor	Painted, dirty, looks used	nets, playable conditions	
acDonald Park	Vernon	Poor	Unpainted	nets, playable conditions	
wington Park	Vernon	Poor	Unpainted	nets, playable conditions	
arshall Fields	Vernon	Good	Painted, dirty (some parts)	Good conditions, nets	
anfield Park	Victoria	Excellent	Painted, clean, good nets	Good conditions	
estin Bear Mountain Resort	Victoria	Good	Painted, dirty (some parts)	Good conditions, nets	
ollywood Park	Victoria	Good	Painted, dirty (some parts)	Good conditions, nets	
entral Park	Victoria	Poor	Painted, dirty, looks used	nets, playable conditions	
dd Park	Victoria	Excellent	Painted, clean, good nets	Good conditions	
acon Hill Park	Victoria	Good	Painted, dirty (some parts)	Good conditions, nets	
paz Park	Victoria	Poor	Painted, dirty, looks used	nets, playable conditions	
an de Fuca Recreation Centre	Victoria	Excellent	Painted, clean, good nets	Good conditions	
ctoria Tennis Club	Victoria	Excellent	Painted, clean, good nets	Good conditions	
aklands (King) Park	Victoria	Good	Painted, dirty (some parts)	Good conditions, nets	
adacona Park	Victoria	Good-average	Painted, nets, dirty	Good-playable conditions	
rnarvon Park	Victoria	Poor	Painted, dirty, looks used	nets, playable conditions	,
uth Island Tennis League	Victoria	Indoor?	1	1	1
ciety For Kids At Tennis	Victoria	not found	/	/	/
outh Island Tennis Association	Victoria	not found	/	/	/
creation Oak Bay	Victoria	Excellent	Painted, clean, good nets	Good conditions	7 (bubble)
courts	West Kelowna	/	/	/	/
estridge Park	West Vancouver	Excellent	Painted, clean, good nets	Good conditions	
Irley Drive Park	West Vancouver	Excellent	Painted, clean, good nets	Good conditions	
tamont Park	West Vancouver	Excellent	Painted, clean, good nets	Good conditions	
rson Bay Park	West Vancouver	Good	Painted, cracked (some parts)	Good conditions, nets	
dardale Park	West Vancouver	Good	Painted, looks used (some parts)	Good conditions, nets	
nelsea Close Park	West Vancouver	Good-Poor	Painted, shared place with a basketball court		
aufeild Elementary	West Vancouver		Unpainted	nets, playable conditions	
cKechnie Park	West Vancouver		Painted, clean, good nets	Good conditions	
ormanby Park	West Vancouver		Painted (one colour), clean, good nets	Good conditions	
rc Verdun	West Vancouver		Painted (che colour), clean, good nets	Good conditions	
	West Vancouver				
iteau Park Broos Fallo Dark			Painted, clean, good nets	Good conditions	
press Falls Park	West Vancouver		Painted, clean, good nets	Good conditions	
press Park School	West Vancouver		Painted, clean, good nets	Good conditions	
th Street Courts	West Vancouver		Painted, clean, good nets	Good conditions, unnecessary lines	
enmore Park	West Vancouver		Painted, looks used (some parts)	Good conditions, nets	
hytecliff Park	West Vancouver	Good	Painted, dirty (some parts)	Good conditions, nets	
nbow Park	West Vancouver	Excellent	Painted, clean, good nets	Good conditions	
nbleside Park	West Vancouver	Good	Painted, looks used (some parts)	Good conditions, nets	
ic Site-Where is this?	West Vancouver	Excellent	Painted, clean, good nets	Good conditions	
estwood Park	West Vancouver	not rateable	/	/	/
hite Gold Park	Whistler	Excellent	Painted, clean, good nets	Good conditions	
o Park	Whistler	Good	Painted, dirty (some parts)	Good conditions, nets	
pha Lake Park	Whistler	Good	Painted (one colour), dirty (some parts)	Good conditions, nets	
Ilers Pond Park	Whistler	Excellent	Painted, clean, good nets	Good conditions	
yly Park	Whistler	not found	/	/	/
ntennial Park Tennis Courts	White Rock	Excellent		Good conditions	/
Interinial Park Terrins Courts	White Rock		Painted, clean, good nets		
		Poor	Unpainted	nets, playable conditions	
		Unplayable	Unpainted, cracked (some parts), no net	non-playable conditions	
		Unplayable	Unpainted, no net	non-playable conditions	
		Unplayable	Unpainted, no net	non-playable conditions	
		Poor	Unpainted	nets, playable conditions	
		Unplayable	Unpainted, no net	non-playable conditions	
		Unplayable	Unpainted, no net	non-playable conditions	
		Unplayable	Painted, no net	non-playable conditions	
		Poor-unplayable	Unpainted, bad visible lines, looks used	Bad conditions, nets, unnecessary lines	

s.14

From: Li, Jessica Sent: Friday, March 13, 2020 1:03 PM To: McDonald, Erica; Collins, Tim; Marousek, Michael Cc: Su, Susan Jing; Quayle, Bruce Subject: RE: Proposal

Hi Erica,

Is spoken with Mark Roberts and let him know we accept their updated fee proposal and are moving forward on award to Tennis BC, and that we will be sending him a contract for review soon, possibly later today. He's aware that I'll only be in on Thursday next week.

Thanks,

Jessica

From: McDonald, Erica Sent: Friday, March 13, 2020 12:21 PM To: Collins, Tim; Li, Jessica; Marousek, Michael Cc: Su, Susan Jing; Quayle, Bruce Subject: RE: Proposal

Folks, I am deep into COVID 19 planning for all of our recreation spaces, programs, etc.

So if Tim is good with the changes then I am as well. If there is anything non financial just let me know and I will try to look at it later this afternoon.

Erica McDonald | Manager, Recreation Services Hillcrest Centre 604.257.6945 s.15(1)(I)

From: Collins, Tim

Sent: 13 March 2020 09:20 To: Li, Jessica; McDonald, Erica; Marousek, Michael Cc: Su, Susan Jing; Quayle, Bruce Subject: RE: Proposal

Jessica,

Can you please clarify that Tennis BC is proposed 12% on Net or Gross revenues (I suspect that it is Net)?

Language in the agreement will need to be amended to include the C-19 impact (renegotiation of the \$10K subject to financial review) on year one and that 12% on revenues for years 4 and 5 may also be subject to renegotiation.

I am comfortable with accepting and proceeding with their counter offer with the caveats above.

Thanks Everyone Tim

From: Li, Jessica Sent: Thursday, March 12, 2020 5:54 PM To: McDonald, Erica; Collins, Tim; Marousek, Michael Cc: Su, Susan Jing; Quayle, Bruce Subject: FW: Proposal

Hi Erica, Tim and Michael,

Please see email below and attached counter proposal from Tennis BC.

I've also attached a price comparison excel spreadsheet which includes the original proposed price estimates; pricing based on our new fee structure and percentages; and now their counter proposal using the new fee structure.

I spoke with Mark today and he said they're just completing the contract for their Richmond courts which involves 4 indoor courts. Their fee structure also includes a base + percentage. Let's talk tomorrow and see how best to move forward.

Thanks,

Jessica

From: Mark Roberts [mailto:mroberts@tennisbc.org] Sent: Thursday, March 12, 2020 5:09 PM To: Li, Jessica Subject: Proposal

Hello Jessica

Thanks for the phone call.

Here is our response to your proposal.

As you can imagine we have had a crazy couple of days but I have been able to work with our treasurer to review your proposal and understand the financial impact potential. We had build some very good financial models for our Richmond Hub and the Stanley Park RFP and we have a strong understanding of the cost side of the business.

The recent proposal from the park board is a significant change from our proposal and would have major risk to Tennis BC. I have summarized our position on a number of points in the attached and added our counter proposal.

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As I have been working with Tennis Canada, International tennis federations, our clubs and our facility today on the Coronavirus issues, please excuse any spelling mistakes or any unclear language, I wanted to quickly get this to you.

Feel free to call for clarification or better yet I could try and make it down to discuss. To be honest tomorrow might be a challenge and I know you are going away but let me know. You can reach my cel at^{s.22(1)}

Regards Mark

Mark Roberts CEO Tennis BC www.tennisbc.org 604 737 3086 #9
s.13(1), s.14