

File No.: 04-1000-20-2020-298

August 25, 2020

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 1, 2020 for:

All correspondence between Gwen Hardy and Neil Monckton and Alvin Singh for the period of November 9, 2019 and June 1, 2020.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1), s.15(1)(l), and s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-298); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca

453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

Tuerlings, Kevin

From: Gwen Hardy <gwen@elettra.ca>
Sent: Thursday, May 28, 2020 4:54 PM
To: Monckton, Neil; Pavone, Connie; Nik Kapalungan
Subject: [EXT] Re: BIA Photoshoot

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Nik,

Can you let Connie know what you've finalized?

Cheers,
gh

From: Monckton, Neil <Neil.Monckton@vancouver.ca>
Sent: Thursday, May 28, 2020, 4:51 PM
To: Gwen Hardy; Pavone, Connie
Subject: BIA Photoshoot

Hi Gwen and Connie,

Gwen, can you get the details of the BIA social media pic to Connie for updating in Kennedy’s calendar.

Neil

e: neil.monckton@vancouver.ca
c: 604-754-7632

Tuerlings, Kevin

From: Gwen Hardy <gwen@elettra.ca>
Sent: Monday, May 25, 2020 1:25 PM
To: Monckton, Neil
Subject: [EXT] Re: [EXT] Re: 1:30 call with Mike Howell

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Great.

On 2020-05-25, 1:24 PM, Gwen Hardy <gwen@elettra.ca> wrote:

He is fine. I prepped him.

Sent from my iPhone

On May 25, 2020, at 12:27 PM, Gwen Hardy <gwen@elettra.ca> wrote:

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Great. Does Kennedy need any support to prep for this or is he good to go?

On 2020-05-25, 12:13 PM, Gwen Hardy <gwen@elettra.ca> wrote:

Can you arrange a call with Mike Howell and MKS through Gwen at Elettra for 1:30PM?

Neil

e: neil.monckton@vancouver.ca
c: 604-754-7632

Tuerlings, Kevin

From: Gwen Hardy <gwen@elettra.ca>
Sent: Saturday, May 23, 2020 8:36 PM
To: Monckton, Neil
Subject: [EXT] Re: [EXT] Re: [EXT] Re: App Charges

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Great!

From: Monckton, Neil <Neil.Monckton@vancouver.ca>
Sent: Saturday, May 23, 2020, 8:13 PM
To: Gwen Hardy
Subject: Fwd: [EXT] Re: [EXT] Re: App Charges

It's coming together.

Sent from my iPhone

Begin forwarded message:

From: Ian Tostenson <itostenson@bcrfa.com>
Date: May 23, 2020 at 6:26:18 PM PDT
To: "Monckton, Neil" <Neil.Monckton@vancouver.ca>
Subject: [EXT] Re: [EXT] Re: App Charges

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi. Yes, in the media and with Minister Mungall.
Yes. I can get operators to support
Best
Ian

President/CEO
Mobile 604-986-1429
Sent from my iPhone

On May 23, 2020, at 5:08 PM, Monckton, Neil <Neil.Monckton@vancouver.ca> wrote:

OK, thanks. Have you issued this request publicly? And if the Mayor comes out with a statement in support can you find a restaurateur or two to validate (small and medium-sized players)?

Also are there other players involved in the Vancouver market worth targeting?

From: Ian Tostenson [mailto:itostenson@bcrfa.com]
Sent: Saturday, May 23, 2020 4:56 PM
To: Monckton, Neil

Cc: Marshall, Simka
Subject: [EXT] Re: App Charges

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Neil. Really appreciate the opportunity to help and work with the City.
Yes, we are wanting a temporary cap of 15 percent.
Skip and Uber don't like this as I have tried to negotiate a deal.
Our view is that they need to share in the pain while industry tries to recover.
Happy to chat anytime Neil
Best
Ian

President/CEO
Mobile 604-986-1429
Sent from my iPhone

On May 23, 2020, at 4:50 PM, Monckton, Neil <Neil.Monckton@vancouver.ca> wrote:

Hi Ian,

Thanks again for your help with the roundtable.

On the issue of the delivery app charges does your association have a position on this? I heard the 15% request by a couple of the restaurant owners and have been following the Pidgin owner's work on a local app.

Neil

e: neil.monckton@vancouver.ca
c: 604-754-7632

Tuerlings, Kevin

From: Gwen Hardy <gwen@elettra.ca>
Sent: Tuesday, May 26, 2020 11:51 PM
To: Monckton, Neil; Nik Kapalungan
Subject: [EXT] Re: Request for Special Meeting of Council

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Great. We'll get you a draft Tweet by 7:30 am for your review.

gh

From: Monckton, Neil <Neil.Monckton@vancouver.ca>
Sent: Tuesday, May 26, 2020, 9:58 PM
To: Gwen Hardy; Nik Kapalungan
Subject: FW: Request for Special Meeting of Council

Staff are recommending fees be waived, so Kennedy can say he supports that ahead of the meeting as part of the tweet. And intake to start June 1.

From: MacLean, Laurie
Sent: Tuesday, May 26, 2020 9:47 PM
To: Monckton, Neil; Zaenker, Anita
Subject: RE: Request for Special Meeting of Council

I think Anita is going to provide a response, but I skimmed

Staff recommend that fees are waived
Program opens June 1

Laurie MacLean
Senior Policy Advisor
Office of the Mayor
City of Vancouver

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 8:44 PM
To: MacLean, Laurie; Zaenker, Anita
Subject: RE: Request for Special Meeting of Council

Need it tonight as we are posting first thing in the morning (8ish). Unless you like to get up early.

Can't we ask Sadhu?

From: MacLean, Laurie
Sent: Tuesday, May 26, 2020 8:42 PM

To: Monckton, Neil; Zaenker, Anita
Subject: RE: Request for Special Meeting of Council

I can read the reports, but not until tomorrow.

Laurie MacLean
Senior Policy Advisor
Office of the Mayor
City of Vancouver

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 8:42 PM
To: Zaenker, Anita; MacLean, Laurie
Subject: RE: Request for Special Meeting of Council

So need highlights so Elettra can post without having to read the reports.

Have fees been waived?
When will intake begin?
Anything else noteworthy?

From: Zaenker, Anita
Sent: Tuesday, May 26, 2020 7:56 PM
To: Monckton, Neil; MacLean, Laurie
Subject: RE: Request for Special Meeting of Council

Sadhu’s fine with us promoting this

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 4:57 PM
To: Zaenker, Anita; MacLean, Laurie
Subject: RE: Request for Special Meeting of Council

What does Sadhu say? We can get that out asap but we need to coordinate with Rena.

From: Zaenker, Anita
Sent: Tuesday, May 26, 2020 4:04 PM
To: Monckton, Neil; MacLean, Laurie
Subject: RE: Request for Special Meeting of Council

Sounds great!

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 3:17 PM
To: Zaenker, Anita; MacLean, Laurie
Subject: RE: Request for Special Meeting of Council

OK, so are we to publicize this? “Mayor schedules special council meeting to fasttrack patio expansion” or something like that?

From: Zaenker, Anita
Sent: Tuesday, May 26, 2020 10:50 AM
To: MacLean, Laurie; Monckton, Neil

Subject: FW: Request for Special Meeting of Council
Importance: High

FYI

From: Stewart, Kennedy
Sent: Tuesday, May 26, 2020 10:24 AM
To: Johnston, Sadhu; Hagiwara, Rosemary
Cc: Zaenker, Anita
Subject: Request for Special Meeting of Council
Importance: High

Hello Rosemary and Sadhu,

I am writing to request a Special Council meeting under 2.5(a) of the Procedure By-law.
The purpose of the meeting will be to consider reports recommending new licensing requirements for Temporary Patios, as part of our COVID-19 response to support local business and community. This flows from Council debate and decision at our meeting of May 12/13.
As time is of the essence, I am requesting that this meeting take place this week, ideally Wednesday at 6 p.m. I also request that this meeting not be open to speakers, as Council has already debated the item extensively, and the reports will just bring Council’s direction into actualization.

Please confirm and provide notice to Council as soon as possible.

Thank you,
Kennedy

Tuerlings, Kevin

From: Gwen Hardy <gwen@elettra.ca>
Sent: Tuesday, May 26, 2020 3:23 PM
To: Monckton, Neil; MacLean, Laurie
Cc: Nik Kapalungan
Subject: Re: [EXT] Vancouver BIAs Open Business Promotion

We talked about a potential haircut post with Alvin and we thought that making sure we capture some PPE or safety protocols would be important (eg reassure people/women about businesses being safe).

On 2020-05-26, 3:18 PM, Gwen Hardy <gwen@elettra.ca> wrote:

No need. Just work it out with Kennedy to confirm he is good with the donation. For social post help, Gwen and Nik from Elettra can work on this with you. I have Cced them here.

From: MacLean, Laurie
Sent: Tuesday, May 26, 2020 10:52 AM
To: Monckton, Neil
Subject: RE: [EXT] Vancouver BIAs Open Business Promotion

Sure – there is also a request around fundraising for food banks. The idea is that you get a home haircut and donate the cost to food banks.

Maybe he can get a proper haircut, but also consider a donation and a tweet. Will send you the details of that campaign.

Laurie MacLean
Senior Policy Advisor
Office of the Mayor
City of Vancouver

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 10:44 AM
To: MacLean, Laurie
Subject: FW: [EXT] Vancouver BIAs Open Business Promotion

Can you work with setting this up for Kennedy?

From: Stewart, K
Sent: Tuesday, May 26, 2020 9:43 AM
To: Monckton, Neil
Subject: FW: [EXT] Vancouver BIAs Open Business Promotion

I’d love to get a haircut that day at Pink Lime in Yaletown. Can you coorindate?

Kennedy Stewart | Mayor
City of Vancouver | 453 W 12th Avenue
Vancouver | BC V5Y 1V4
604.873.7621 | k.stewart@vancouver.ca
Twitter: kennedystewart

From: Patricia Barnes [<mailto:patricia@eastvillagevancouver.ca>]
Sent: Tuesday, May 26, 2020 9:42 AM
To: Stewart, K
Subject: [EXT] Vancouver BIAs Open Business Promotion

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Mayor Stewart,

The Vancouver BIAs are kicking off our "Open with Care" promotion this Friday. The aim of the promotion is to let everyone know that Vancouver businesses are opening according to the directives of the Province (WorkSafe BC) and Dr. Bonnie Henry and to instill confidence in the public. It is also aimed at the consumer to be responsible when out and to support the business community in their efforts to be open with care and serve consumers.

We are kicking this off on Friday May 29 and were hoping that you could support it and in coordination with the Yaletown BIA (possibly) do some local shopping, get a cup of coffee, etc but be present and visit local businesses on Friday. We would like to put out a press release this week to let the media know about the campaign.

It is being fully supported by the Communications Department at the City of Vancouver and by the Province. Clr Dominator, MLA Simpson and MP Kwan have all agreed to visit the East Village Vancouver hood on Friday.

Looking forward to hearing from you. Thanks, Tricia

--

Patricia Barnes, Executive Director

Hastings North BIA

2620 E. Hastings Street

Vancouver, BC, V5K 1Z6

Tel: 604-215-2401

Fax: 604-216-0991

www.eastvillagevancouver.ca [eastvillagevancouver.ca]



Tuerlings, Kevin

From: Monckton, Neil
Sent: Monday, May 25, 2020 9:25 PM
To: Kendall-Craden, Rena
Cc: Gwen Hardy
Subject: Comms on PDS report

Hi Rena,

Does comms have plans to put anything out around the PDS report that comes to council Wed. about speeding up the development process?

We are likely going to do some social on that report and the mass timber report from the Mayor. Looping in Gwen from Elettra who is pitching in this week while Alvin is off.

Neil

Sent from my iPhone

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 6:50 PM
To: Gwen Hardy
Subject: FW: Bulletin points to revise CEBA

FYI. I am going to stay out of the detailed policy ask but wanted to share this with you.

From: Charles Gauthier [mailto:charles@dtvan.ca]
Sent: Wednesday, May 27, 2020 6:52 PM
To: Monckton, Neil
Subject: [EXT] Bulletin points to revise CEBA

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Neil,

See what I sent to Walt Judas of TIABC. More and more BC based business groups are coming on side with this approach.

Thanks for the call.

Charles

Sent from my BlackBerry — the most secure mobile device — via the Bell Network

From: charles@dtvan.ca
Sent: May 27, 2020 10:00 AM
To: wjudas@tiabc.ca
Subject: Bulletin point for CECRA

- Unlike most business organizations, BIAs represent both tenants and landlords and we need to avoid creating unnecessary negative tension between them. Since the start of COVID-19, landlords have been negotiating with their tenants to come to agreements through rent deferral or abatement programs or by other means. Most have been treating each tenant on a case-by-case basis, as there is not a one-size fits all solution.
- Based on what we are hearing and from survey results, there will not be a lot of uptake on this program. CFIB results reported participation levels at 1/10 landlords.
- Also concerning that this program is not accessible yet and now we are approaching the third monthly rent payment for June in 10 days.
- At this point, there is a preference for the money to go straight to the tenant, although with the understanding that the funds be put toward rent, property taxes and other business expenses.
- Recommendation to expand the CEBA Program by increasing both the loan amount (up to \$250k) and forgivable portion (50%). This program is already accessible, is being utilized by businesses (600,000 loans approved representing a total of \$24B in credit), and eligible non-deferrable expenses have been expanded to include costs such as rent, property taxes, utilities and insurance.

Charles

Charles Gauthier, MCP | President & CEO
Downtown Vancouver Business Improvement Association (DVBIA)
Suite 325-1130 West Pender Street | V6E 4A4
t/ 604.685.7811 x203 e/ charles@dtvan.ca
Send me files at <https://www.hightail.com/u/downtown> [\[hightail.com\]](https://www.hightail.com)



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From: hedy.fry.a1@parl.gc.ca [<mailto:hedy.fry.a1@parl.gc.ca>]
Sent: May-20-20 11:06 AM
To: Charles Gauthier <charles@dtvan.ca>
Subject: FW: Checking-in

Hi Charles
Just following up. Do you have a time for a call? I can be reached at:
613-219-3306

From: Fry, Hedy - Assistant 1
Sent: May 15, 2020 4:44 PM
To: 'charles@dtvan.ca' <charles@dtvan.ca>
Subject: Checking-in

Hi Charles,
Just checking in to see how you and the Downtown BIA is doing. Just letting you know we are here to help if you need anything

Take care,

Don McDonald
Chief of Staff
Hon. Hedy Fry, PC MP
Vancouver Centre

Tuerlings, Kevin

From: Monckton, Neil
Sent: Thursday, May 28, 2020 12:38 PM
To: Gwen Hardy
Subject: FW: City staffing and budget allocations

Importance: High

So this did go out. And Jordan A. is tweeting about how it says nothing. He is not wrong.

From: Kendall-Craden, Rena
Sent: Thursday, May 28, 2020 8:44 AM
To: Monckton, Neil; Gwen Hardy
Subject: City staffing and budget allocations
Importance: High

Hello: it might be an idea to touch base on this before we go ahead with next steps. Thanks RKC

City of Vancouver
Information bulletin
May 27, 2020

Statement to correct misinformation re: City staffing

Some news outlets are sharing incorrect information regarding funding for a social media strategist at the City of Vancouver. This position in the Civic Engagement and Communications Department was created as part of the 2020 budget, approved by City Council in December 2019, due to an ongoing surge in online engagement and online consultation.

In the staff report presented to Council on Tuesday, staff recommended the funding for this new position be maintained, due to the public demand for online content particularly in recent months due to the COVID-19 pandemic.

Demand for online content - which had already increased over the past few years - has spiked significantly during the pandemic as the public are looking for accurate and up to date information about City services and Council decisions. For example:

- Our newly created COVID-19 web page received roughly double the number of hits as our regular home page during the week of March 15 when we were at the peak of announcements about facilities and services closures.
- Social media gives residents a direct line to City information and a channel to give feedback and ask questions – over the past year the number of followers on each of our main accounts has increased between 5-30 per cent and the number of inbound messages and comments has also increased significantly - as high as 80-90 per cent for some channels.
- The number of announcements put out by the City in March 2020 was almost double what was shared in February.

The City has a hiring freeze in place as part of our efforts to offset the revenue losses and additional costs caused by the pandemic. This position has not been filled.

The City has 75+ social media accounts, and social media is a key avenue to get timely information out to the public. Every operational project and initiative has a social media strategy attached to it. We also support live streaming of events, targeted ad campaigns, and support 3-1-1 inquiries. Currently we have one person overseeing all of this work while other local municipalities have teams with multiple staff responsible for their social media channels.

Media Contact:

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 9:16 PM
To: Gwen Hardy; Nik Kapalungan
Subject: FW: Embargoed News Release: More outdoor recreation facilities to reopen in Vancouver for casual use

[More tweetable stuff... Maybe for weekend?](#)

From: Johnston, Sadhu
Sent: Wednesday, May 27, 2020 8:57 PM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL
Subject: FW: Embargoed News Release: More outdoor recreation facilities to reopen in Vancouver for casual use

Good Evening Mayor and Council
Please find attached an update to Park Board Commissioners regarding plans to re-open additional outdoor recreation facilities. Please don't share this information until they have had a chance to issue the press release in the morning.
Best
Sadhu

Sadhu Aufochs Johnston | City Manager
Office of the City Manager | City of Vancouver
sadhu.johnston@vancouver.ca
604.873.7627

Pronouns: he, him, his



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

From: Ulmer, Christine
Sent: Wednesday, May 27, 2020 6:05 PM
To: PB Commissioners
Cc: PB SLT (Senior Leadership Team) - DL
Subject: Embargoed News Release: More outdoor recreation facilities to reopen in Vancouver for casual use

Good evening Commissioners,

Please be advised the following news release will be issued publicly tomorrow morning at 9 am - please consider this announcement confidential until that time. We will also be sharing a new video on safe outdoor recreation facility usage.

Sincerely,

Christine

Vancouver Park Board
News Release
May 28, 2020

More outdoor recreation facilities to reopen in Vancouver for casual use

The Vancouver Park Board will begin reopening more than 320 outdoor recreation amenities across the city on Friday, May 29 including skate parks, synthetic sports fields, basketball and volleyball courts, disc golf, roller hockey, multisport courts, and 166 playgrounds.

The Park Board is taking a thoughtful and phased reopening and recovery approach in alignment with the [BC Restart Plan](#), and in consultation with various government and non-government agencies and partners.

Skate parks will be opened on Friday with other facilities following a phased approach throughout the weekend. Playgrounds will be open across the city by Monday, June 1, in alignment with the Vancouver School Board's resumption of in-class learning.

"Vancouver is an incredibly active city with residents who rely on our outdoor facilities for recreation, fitness, and overall wellbeing," said Park Board Chair Camil Dumont. "We know it has been a challenge for many in our community who have had to forego their usual outdoor recreation activities during COVID-19 and I'm grateful to everyone for their understanding and patience through this process. We are asking residents to work together to ensure our facilities are used safely once reopened."

The outdoor recreation facilities will be available for casual use only, meaning residents are encouraged to practice individual skills or play for fun with others in their household. Organized competitive play or training will not be permitted at this time.

Once outdoor recreation facilities reopen, the Park Board is asking residents to follow these guidelines for safe casual play:

- Maintain two metres distance from others who are not in your household
- Wash and/or sanitize your hands frequently
- Disinfect personal equipment before and after use
- Do not share equipment
- Stay home if you feel sick

Park Board staff will be installing educational signage at many of the outdoor recreation sites that will be reopened to support user awareness and compliance with the new guidelines.

The Park Board closed its outdoor recreation facilities in mid-March as part of its response to COVID-19. In recent weeks, the Park Board has reopened Fraserview, McCleery and Langara golf courses, VanDusen Botanical Garden, as well as tennis and pickleball courts.

The Park Board continues to review the feasibility of reopening other facilities and services and will make adjustments to its operations based on the latest information provided by Vancouver Coastal Health, the Provincial Health Officer, and industry partners.

For more information about the status of services and facilities impacted by COVID-19, please visit: vancouver.ca/covid19.

Media contact:

Vancouver Park Board

pb.communications@vancouver.ca



Christine Ulmer | Senior Manager, Marketing & Communications

Vancouver Park Board | 2099 Beach Avenue

t. 604-654-0757

christine.ulmer@vancouver.ca



Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 4:40 PM
To: Gwen Hardy
Subject: FW: [EXT] Fwd: ADVISORY -- Mayor Kennedy Stewart to provide COVID-19 economic update

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 4:35 PM
To: 'Bob Mackin'
Cc: Singh, Alvin
Subject: RE: [EXT] Fwd: ADVISORY -- Mayor Kennedy Stewart to provide COVID-19 economic update

Hi Bob,

Alvin is away s.22(1) so our contractor is assisting our office with some of the technical tasks around the Mayor’s update, such as sending out the advisory.

Normal procedure return when he returns.

And as Alvin handles the relationship with the contractor, I will leave it to him to respond to your other question when he returns.

Neil

Tuerlings, Kevin

From: Monckton, Neil
Sent: Thursday, May 28, 2020 11:09 AM
To: Gwen Hardy; Nik Kapalungan
Subject: FW: further heads up on CTV question for Mayor

Importance: High

-----Original Message-----
From: Pickard, Gail
Sent: Thursday, May 28, 2020 10:02 AM
To: Monckton, Neil; gwen@elettra.ca
Cc: Chan, Alex; Kendall-Craden, Rena
Subject: further heads up on CTV question for Mayor
Importance: High

Nick Kassan has been in touch with Alex on this issue so he has the background I believe.

FYI REFM are taking a very individualized approach with each of the tenants, and if they need relief for June they should reach out to us via our real estate team.

Also obviously if we forgave rent for some of our commercial tenants we would need to forgive for all, and that would only add to our financial burden which could be passed on to taxpayers if we don't receive funding from other levels of government.
Gail

-----Original Message-----
From: Miljure, Benjamin [<mailto:Ben.Miljure@bellmedia.ca>]
Sent: Thursday, May 28, 2020 9:52 AM
To: Pickard, Gail
Subject: [EXT] RE: CTV News question

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks, Gail. We plan to ask the Mayor if the city should be doing more than offering a deferral in light of the fact many of these businesses have been closed for two months, only some are beginning to reopen, and the program doesn't apply for June rent.

Ben Miljure
CTV News Vancouver
604-787-0076
@CTVNewsBen

> On May 28, 2020, at 9:06 AM, Pickard, Gail <Gail.Pickard@vancouver.ca> wrote:
>
> Hi Benjamin - here is our response:
>
> Municipal government landowners such as the City of Vancouver are not eligible for the Canada Emergency Commercial Rent Assistance program (or CECRA). This is also the same for provincial and federal government landowners.
>

> As such, we are not able to offer CECRA to our tenants, however we have put in place a Rent Assistance Program which does provide for deferral of April and May rents to qualifying tenants, repayable over 12 months starting January 1, 2021 with no interest penalties. Tenants can reach out to their regular City of Vancouver contact for more information on this program.

>

> Hope that helps,

> Gail

>

> -----Original Message-----

> From: Miljure, Benjamin [<mailto:Ben.Miljure@bellmedia.ca>]

> Sent: Thursday, May 28, 2020 8:06 AM

> To: Media

> Subject: [EXT] CTV News question

>

>

> City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

>

> _____

> Good morning,

> I am working on a story today about Chinatown Plaza mall. Tenants have told us the landlord (City of Vancouver) is not providing them with all of the rent relief available to commercial businesses.

> Are you able to tell me if the City has applied for the federal government’s CECRA program offering rent relief to small businesses?

> Our story will air this evening.

> Any information you can share is appreciated.

> Thank you,

>

> Ben Miljure

> CTV News Vancouver

> 604-787-0076

> @CTVNewsBen

> -----

> External Email: Please use caution when opening links and attachments / Courriel externe: Soyez prudent avec les liens et documents joints

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 11:02 AM
To: Kendall-Craden, Rena
Cc: Gwen Hardy
Subject: FW: Upcoming NR: City Transforms Development and Permit Process

Can I get more details – just a couple of lines – to add to Mayor’s presser speech as we are highlighting a number of measures COV is taking to stimulate development?

From: Johnston, Sadhu
Sent: Wednesday, May 27, 2020 10:52 AM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL
Subject: Upcoming NR: City Transforms Development and Permit Process

Good morning Mayor and Council,

We will be issuing a news release about the transformation of our development and permit processes. The City has shifted from a paper-based system with in-person meetings and review, to a digital ecosystem where people can apply, meet and participate from anywhere.

Best,
Sadhu

Sadhu Aufochs Johnston | City Manager
Office of the City Manager | City of Vancouver
604.873.7627 | sadhu.johnston@vancouver.ca

Pronouns: he, him, his



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 9:13 PM
To: Gwen Hardy; Nik Kapalungan
Cc: Reid, Lauren
Subject: FW: washroom trailers

A late Thurs tweet? Or we can do a few of these on Friday as we have some PPE donations for the DTES to announce too.

Lauren can provide info on both these measures as she scored the money for the trailers and is working with our staff on PPE donation for the DTES.

From: Stewart, K
Sent: Wednesday, May 27, 2020 9:10 PM
To: Monckton, Neil
Subject: FW: washroom trailers

Kennedy Stewart | Mayor
City of Vancouver | 453 W 12th Avenue
Vancouver | BC V5Y 1V4
604.873.7621 | k.stewart@vancouver.ca
Twitter: kennedystewart

From: Johnston, Sadhu
Sent: Wednesday, May 27, 2020 9:08 PM
To: Direct to Mayor and Council - DL
Cc: City Manager's Correspondence Group - DL
Subject: washroom trailers

Good Evening Mayor and Council:

Two weeks ago we [publicly announced](#) that we would be installing three temporary washroom trailers in the Downtown Eastside and Kingsway to ensure that residents have access to safe and hygienic facilities. Installation for the trailers, which are staffed and monitored by peers from WISH, RainCity Housing and Overdose Prevention Society, began today and will be completed tomorrow.

The trailers, which each have five stalls, two urinals and four sinks, will be at the following locations:

- **Kingsway Church of the Nazarene, 998 E 19th Ave**
Open and monitored by RainCity Housing: 8:00pm – 6:00am
- **WISH Drop-In Location, 334 Alexander St**
Open and monitored by WISH: 24/7
- **OPS, 62 E Hastings St**
Open and monitored by OPS: 9:00 am – 7:00 pm

Best

Sadhu

Sadhu Aufochs Johnston | City Manager

Office of the City Manager | City of Vancouver
sadhu.johnston@vancouver.ca
604.873.7627

Pronouns: he, him, his



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 4:36 PM
To: Gwen Hardy; Nik Kapalungan
Subject: RE: From Rena

Yep, BIAs have requested a table with us, City management and police too.

From: Gwen Hardy [mailto:gwen@elettra.ca]
Sent: Wednesday, May 27, 2020 1:41 PM
To: Monckton, Neil; Nik Kapalungan
Subject: [EXT] From Rena

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

We are good to reference her release. Also note re street disorder.

On 2020-05-27, 1:29 PM, Gwen Hardy <gwen@elettra.ca> wrote:

Hello Gwen: good to e-meet you! Yes its approved and went out this morning. Let me know if you need anything else. The Mayor should be prepared for the street disorder issue/concern around BCHousing locations in Yaletown and west end. There are a lot of complaints. There is a statement to go out in an hour or so. RKC

From: Gwen Hardy [mailto:gwen@elettra.ca]
Sent: Wednesday, May 27, 2020 12:56 PM
To: Kendall-Craden, Rena; Monckton, Neil
Subject: [EXT] Re: Development NR Final

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks Rena,

This is great. What time are you sending this out? The Mayor is doing a presser tomorrow at 11am and would love to talk about this if you’ve already announced it.

Best,
gh

GWEN HARDY
Managing Partner
ELETTRA COMMUNICATIONS
510 West Hastings Street, Suite 520
Vancouver, BC V6B 1L8
Direct 236.521.3361 | Tel 604.738.3870 | Mobile 604.809.0062
www.elettra.ca

On 2020-05-27, 11:39 AM, Gwen Hardy <gwen@elettra.ca> wrote:

Does this help? it has not gone out yet. RKC

From: Kendall-Craden, Rena





Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 11:00 AM
To: Kendall-Craden, Rena; Gwen Hardy
Subject: RE: Global News interview request

OK.

From: Kendall-Craden, Rena
Sent: Wednesday, May 27, 2020 11:02 AM
To: Gwen Hardy; Monckton, Neil
Subject: Fwd: Global News interview request

Heads up. We have a nr on street disorder but province wants us to hold until 2 pm after premiere goes out at 1:30. Mayor could get queries on street disorder. Thanks

Rena Kendall-Craden
City of Vancouver
Sent from my iPhone

Begin forwarded message:

From: "Pickard, Gail" <Gail.Pickard@vancouver.ca>
Date: May 27, 2020 at 9:34:09 AM PDT
To: "Kendall-Craden, Rena" <Rena.Kendall-Craden@vancouver.ca>
Subject: FW: Global News interview request

How do we want to handle this one? Do you want me to just get in touch with Sadhu?
G.

From: Jordan Armstrong [<mailto:jordan.armstrong@globalnews.ca>]
Sent: Wednesday, May 27, 2020 9:18 AM
To: Media
Subject: [EXT] Global News interview request

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good morning,
I'm covering concerns raised by councillor Kirby-Yung (see below) and need an on-camera interview with City Manager Sadhu Johnston by 2:30 p.m. today.
Also, could you please tell me how many people currently work in the communications department?

Thanks very much,
Jordan Armstrong
Global BC News reporter
604-505-7990



Sarah Kirby-Yung 楊瑞蘭 ([@sarahkirby_yung](https://twitter.com/sarahkirby_yung) [[twitter.com](https://twitter.com/sarahkirby_yung)])

[2020-05-26, 5:55 PM \[twitter.com\]](#)

Wow. So City has 1,800 people on lay-off, supposed to have hiring freeze & we're seeing major litter & street disorder impacts in City. But Council cuts needed boost for litter pickup & street cleaning, and votes in support of a new social media hire for City Manager's office. [pic.twitter.com/NaFe6ajJz0](#) [\[t.co\]](#)

[Download \[twitter.com\]](#) the Twitter app

Sent from my iPhone

Tuerlings, Kevin

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 2:51 PM
To: Lambert, Ellie; Green, Sally
Cc: gwen@elettra.ca
Subject: RE: Multi-cultural round table

Hi Sally,

Just in case Ellie does not see this.

Neil

From: Monckton, Neil
Sent: Tuesday, May 26, 2020 2:50 PM
To: Lambert, Ellie
Cc: gwen@elettra.ca
Subject: RE: Multi-cultural round table

Here you go Ellie. Sorry for the delay.

Speaking about the proclamation, Mayor Kennedy Stewart said: “As a city, we need to unite to address racism and recognize that people of all ethnicities, cultures and faiths contribute to Vancouver’s strength and well-being.

“Earlier this week, for example, I held a meeting with leaders from the Asian community and allied organizations to discuss the surge in hate-related crimes, especially those that are race-motivated. Around that virtual roundtable, and in spite of the troubling impact on too many members of this community, the group came back again and again to positive solutions that draw on Vancouver’s core strength – its diversity” the Mayor added.

From: Lambert, Ellie
Sent: Tuesday, May 26, 2020 10:52 AM
To: Monckton, Neil
Cc: gwen@elettra.ca
Subject: RE: Multi-cultural round table

Hi both,
I know today is a busy day with the council meeting but if possible could you confirm if you are happy with this quote by 2pm?
Thanks

Ellie Lambert
Communications Manager (Arts, Culture and Community Services)

Office: 604-873-7626
Cell: s.15(1)(l)

ellie.lambert@vancouver.ca

From: Lambert, Ellie
Sent: Monday, May 25, 2020 4:02 PM

To: Monckton, Neil
Cc: Chan, Alex; gwen@elettra.ca
Subject: RE: Multi-cultural round table

Please find a draft quote below, let me know if you have any edits. To note, the section highlighted in yellow aligns with the messaging that the Premier and Lieutenant Governor will be using on this topic.

s.13(1)

Thanks,
Ellie

Ellie Lambert
Communications Manager (Arts, Culture and Community Services)

Office: 604-873-7626
Cell: s.15(1)(l)

ellie.lambert@vancouver.ca

From: Monckton, Neil
Sent: Monday, May 25, 2020 2:14 PM
To: Lambert, Ellie
Cc: Chan, Alex; gwen@elettra.ca
Subject: RE: Multi-cultural round table

Hi Ellie,

We would. Can you draft a quote and send to me and Gwen Hardy from Elettra who is pitching in this week as Alvin Singh is off s.22(1) ?

Thanks,
Neil

From: Lambert, Ellie
Sent: Monday, May 25, 2020 1:55 PM
To: Monckton, Neil
Cc: Chan, Alex
Subject: RE: Multi-cultural round table

Please find attached the news release that we have drafted regarding the Day of Action Against Racism that we plan to issue on Wednesday. Could you confirm whether the Mayor would like to have a quote in this? I thought it would be a good opportunity to highlight the roundtable.
Many thanks,
Ellie

Ellie Lambert
Communications Manager (Arts, Culture and Community Services)

Office: 604-873-7626
Cell: s.15(1)(l)

ellie.lambert@vancouver.ca

From: Lambert, Ellie
Sent: Monday, May 25, 2020 8:34 AM

To: Monckton, Neil
Cc: Chan, Alex
Subject: RE: Multi-cultural round table

Thank you, Neil.
Alex, please could you share details of the round-table when you have a moment.
Thanks

Ellie Lambert
Communications Manager (Arts, Culture and Community Services)

Office: 604-873-7626
Cell: s.15(1)(l)

ellie.lambert@vancouver.ca

From: Monckton, Neil
Sent: Friday, May 22, 2020 8:51 PM
To: Singh, Alvin
Cc: Lambert, Ellie; Chan, Alex
Subject: Re: Multi-cultural round table

Hi Ellie,

Alex Chan in our office can work with you on outcomes. He is Cced on this email.

Cheers,
Neil

Sent from my iPhone

On May 22, 2020, at 7:47 PM, Singh, Alvin <Alvin.Singh@vancouver.ca> wrote:

I've cc'd Neil who can give you more details. s.22(1)

Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver

c: 604-754-7728
o: 604-873-7161

From: Lambert, Ellie
Sent: Friday, May 22, 2020 5:11:32 PM
To: Singh, Alvin
Subject: Multi-cultural round table

Hi Alvin,
It was mentioned to me that the Mayor is doing a round table on Monday with various leaders about addressing racism. Could you provide me with a few more details about this?
We are planning to do a comms push around Day of Action Against Racism (memo to M&C) coming soon but it would be good to include a quote and some details of the round table in our NR if possible.

Thanks,
Ellie

Ellie Lambert
Communications Manager (Arts, Culture and Community Services)
City of Vancouver
Sent from my iPhone

Tuerlings, Kevin

From: Monckton, Neil
Sent: Wednesday, May 27, 2020 4:36 PM
To: Zaenker, Anita; Marshall, Simka
Cc: MacLean, Laurie; Gwen Hardy
Subject: RE: News Release: City transforms development and permit processes

Thanks. Rena sent these over too so we have been incorporating.

From: Zaenker, Anita
Sent: Wednesday, May 27, 2020 1:42 PM
To: Monckton, Neil; Marshall, Simka
Cc: MacLean, Laurie
Subject: FW: News Release: City transforms development and permit processes

Here are the bullet points for MKS speech

From: City of Vancouver Communications Office [mailto:CityofVancouver.CommunicationsOffice@vancouver.ca]
Sent: Wednesday, May 27, 2020 11:55 AM
To: Zaenker, Anita
Subject: News Release: City transforms development and permit processes

City of Vancouver
News Release
May 27, 2020

City transforms development and permit processes

A multi-year effort to streamline the City’s development and permit processes has been accelerated by our response to COVID-19, and resulted in a digital transformation of how we support businesses and homeowners.

The City has shifted from a paper-based system with in-person meetings and review, to a digital ecosystem where people can apply, meet and participate from anywhere.

“Over the past several years we’ve been focused on extensive service improvements driven by stakeholder and business engagement, technology improvements, and adding more staff to process applications,” said Jessie Adcock, General Manager of Development, Buildings and Licensing. “This multi-year effort created the foundation for a nimble response to the COVID-19 pandemic, and we have quickly been able to move our processes online to best serve the community and start of an economic recovery.”

The online shift includes:

- Permit applications are online or drop off only (e.g. 99 per cent of trades permits online)
- Virtual project review appointments and meetings
- Online community engagement, open houses starting in June and public hearings
- Virtual Public Hearings and Urban Design Panel implemented in May, Development Permit Board and Heritage commission/committees late summer
- Virtual inspections for some buildings, plumbing, gas and electrical work
- Live online chat and web improvements to make information easier to find online, including updates to Development and Building Permit webpages and engineering standards
- Consolidating and publishing online Engineering design manual, standard detail drawings and specifications

“A great example of the shift we are making is open houses. We’re going from holding a single event where staff share information with individuals one-on-one, to having a longer online Q&A with City staff and all content, slides and modeling available,” said Gil Kelley, General Manager of Planning, Urban Design and Sustainability. “This online shift encompasses all aspects of our project intake and community engagement,

including holding rezoning public hearings online, and made it easier and faster for businesses to apply and get advice from our expert staff, and lowered barriers for our community to participate in our processes.”

Last night, the City’s first virtual Public Hearing involved input from close to 60 residents and resulted in approval of projects that will support a small business, and create new job space while maintaining an existing heritage building. With physical distancing orders in place, and elected officials setting an example by attending meetings virtually, the public is being asked to provide comments at a Council meeting or Public Hearing by phone or through written, audio or video submission online.

Efforts to transform planning and development processes over the past year illustrate how the City has enabled this digital transformation:

- Regulation Redesign program simplifying and clarifying land use regulations to make them easier to understand and implement
- Streamlined process to expedite affordable housing project review
- Expanding the Commercial Renovation Centre to provide more support to businesses seeking to make changes to their premises
- Engineering design and construction manuals moved online
- Streamlining engineering rezoning review from 35 weeks to approximately 22 weeks, in addition to other lean six sigma enhancements for the development review process in Engineering Services
- Re-establishment of the Policy Implementation Advisory Committee to ensure the effective implementation of new and existing policy
- Establishing a multi-disciplinary group of staff to explore and recommend changes to our development and permitting process with a view of creating more clarity, certainty and predictability in our development review processes.

“Engineering has made great strides over the last couple years to enhance our processes that support development, through lean process improvements and standardization” said Lon LaClaire, General Manager of Engineering Services. “This has enabled our staff to pivot to electronic and online formats throughout the COVID response.”

COVID-19 Recovery

These online improvements are also helping the City better support residents, businesses and community partners as we look towards recovery from the pandemic.

Vancouverites have been doing a great job of reducing the spread of COVID-19 by staying home and staying put. As we move into recovery, we are asking you to Stay Strong - keep two meters apart, do not attend large gatherings, and stay home if you are feeling unwell. Stay Local - support your neighbourhoods and local businesses.

We know how keen many residents are to get outside and enjoy the city. Our neighbourhoods and businesses have been hit hard by the past weeks of isolation. We encourage you to give your community your support.

For the latest information on what is open and other COVID-19 information, check our website vancouver.ca/covid-19 or our social media channels.

-30-

Media Contact:

Civic Engagement and Communications

604-871-6336

media@vancouver.ca

You're receiving this email because you are subscribed to our newsletter with Anita.zaenker@vancouver.ca.

Contact us here: <http://vancouver.ca/your-government/tell-us-online.aspx>.

You can unsubscribe at any time: [unsubscribe](#).

Thank you,
City of Vancouver
453 W 12th Avenue
Vancouver, BC V5Y 1V4

Tuerlings, Kevin

From: Monckton, Neil
Sent: Monday, May 25, 2020 11:35 AM
To: Zaenker, Anita; Patis, Ashton
Cc: EOC Information Officer; gwen@elettra.ca
Subject: RE: Press conference this week?

Thanks, Ashton.

We are looking at 11AM on Thursday in the usual room. Gwen Hardy from Elettra will be coordinating the event for our office so will be in touch with staff regarding any support needs.

Neil

From: Zaenker, Anita
Sent: Monday, May 25, 2020 11:33 AM
To: Patis, Ashton; Monckton, Neil
Cc: EOC Information Officer
Subject: RE: Press conference this week?

Hi Ashton,
Yes, Mayor Stewart is planning his weekly press conference for this Thursday at City Hall.
Neil Monckton is taking the lead on it, and can provide you with more details regarding the exact time and theme.
Thanks
Anita

From: Patis, Ashton
Sent: Monday, May 25, 2020 10:06 AM
To: Zaenker, Anita
Cc: EOC Information Officer
Subject: Press conference this week?

Hi Anita,

I know Alvin is away. Just checking in to see if the Mayor will be hosting a press conference/media availability this week re: COVID.

Thanks,

Ashton Patis | Communications Manager - Media and Issues
Civic Engagement and Communications | City of Vancouver
ashton.patis@vancouver.ca
Office: 604-871-6899
Cell: 604-346-5986

Tuerlings, Kevin

From: Singh, Alvin
Sent: Wednesday, June 10, 2020 1:18 PM
To: Sebastian, Lorraine
Subject: Fw: approved EHT release

Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver

c: 604-754-7728
o: 604-873-7161

From: Singh, Alvin
Sent: Friday, February 7, 2020 11:16 AM
To: Nik Kapalungan; Gwen Hardy
Subject: RE: approved EHT release

Thanks Nik, I made the language more direct and posted to Twitter. Can you copy over?

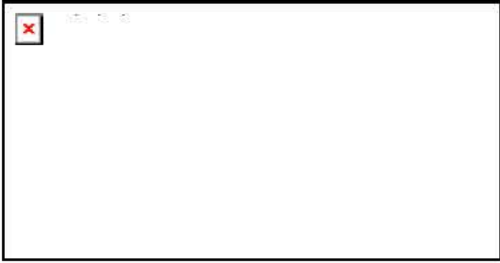
From: Nik Kapalungan [mailto:nik@elettra.ca]
Sent: Friday, February 7, 2020 11:01 AM
To: Singh, Alvin; Gwen Hardy
Subject: [EXTERNAL] Re: approved EHT release

City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hey Alvin,

Here’s two drafts:

<https://vancouver.ca/news-calendar/more-vancouver-homes-occupied-initial-2019-empty-homes-tax-statistics-show.aspx>



[More Vancouver homes occupied, initial 2019 Empty Homes Tax statistics show | City of Vancouver](#)

vancouver.ca

The number of residential properties in Vancouver declared vacant in 2019 under the Empty Homes Tax program has gone down 14.6% from 2018.

1. The #EmptyHomesTax has returned more empty homes to the rental market, with declared vacant properties going down by 14.6% from 2018. We are moving in the right direction and I will work hard to ensure this trend continues because homes are for people, not speculation. #vanpoli
2. The #EmptyHomesTax is moving us in the right direction. Homes are for people, not speculation. This is why we're increasing the tax to 1.25% for 2020. I hope this higher penalty provides even more incentive for owners of empty properties to make sure they're occupied. #vanpoli

Best,

Nik

NIK KAPALUNGAN
Account Executive
ELETTRA COMMUNICATIONS
510 West Hastings Street, Suite 520

Vancouver, BC V6B 1L8
Tel 604.738.3870 | Mobile 604.727.8987

Direct 236.521.3364
www.elettra.ca

From: "Singh, Alvin"
Date: Friday, February 7, 2020 at 10:14 AM
To: Nik Kapalungan , Gwen Hardy
Subject: FW: approved EHT release

Hi Nik,

Can you prep social for this? We'll have to wait until the site is live and then link to it in the post. Supposed to be around 10:30.

Please use K's quotes in the release to build it around.

Thanks!

-Alvin

From: Pickard, Gail
Sent: Friday, February 7, 2020 10:13 AM
To: Singh, Alvin

Subject: approved EHT release

Importance: High

Shooting for 10:30 but first have to confirm that late declarations online are working, and the release will be posted on the web site FIRST so we can link to the map as mentioned below. The link won't work until it's gone live.

G.

City of Vancouver

News Release

February 7, 2020

**More Vancouver homes occupied,
initial 2019 Empty Homes Tax statistics show**

Almost 15 per cent fewer properties declared vacant

since last year, 30 per cent since launch

The number of residential properties in Vancouver declared vacant in 2019 under the Empty Homes Tax program has gone down 14.6 per cent from 2018 and 30 per cent in total from the first year of the program (2017), with the continued trend of previously empty homes being returned to the rental market.

"The Empty Homes Tax is working. Our second set of year-over-year data clearly shows we're returning more empty homes to the rental market," said Mayor Kennedy Stewart.

"While we're moving in the right direction, I want to see even more empty homes rented out and that's why we're increasing the tax to 1.25 per cent for the 2020 tax year. Homes are for people, not speculation, and I hope this higher penalty will provide even more of an incentive for owners of empty properties to make sure they are occupied," Stewart added.

As of the February 4, 2020 declaration deadline, 787 properties were declared vacant in 2019, compared to 922 at the same point in 2018, and 1,131 in 2017. Again this year, 97 per cent of residential property owners made their property status declaration by the deadline.

The geographic distribution of vacant properties in Vancouver in 2019 based on declarations to date is similar to last year, with the largest concentration in the West End and downtown areas. The total number of residential properties in the city overall increased 1.6 per cent year over year; mostly attributed to a three per cent increase in the number of condominium units. A map showing the distribution of properties declared vacant by neighbourhood can be viewed on the [City's website](#). [Release will be posted here including 2019 map of vacant properties]

Properties that were declared vacant or deemed vacant by the City (if a declaration was not received by the deadline), will be issued a bill for one per cent of the property's 2019 assessed taxable value. Empty Homes Tax payments are due by April 16, 2020.

Starting February 7, property owners who missed the deadline can still make a late declaration after they pay a \$250 late fee (or dispute the bylaw fine).

The 2019 property status statistics (and the associated revenue) will change as the City's audit program continues, late declarations are made, and property owner appeals and complaints are received and resolved.

The City of Vancouver's Empty Homes Tax is separate from the provincial government's Speculation and Vacancy Tax; inquiries regarding the province's tax may be directed to spectaxinfo@gov.bc.ca or by calling 1-833-554-2323.

The Empty Homes Tax is one of the tools being used to address the Vancouver's rental housing crisis. Net revenues from the tax are being reinvested into affordable housing initiatives in the city.

For more information on the Empty Homes Tax, visit vancouver.ca/eh or read the most recent [Annual Report](#).

Media contact:

Civic Engagement and Communications

604.871.6336

media@vancouver.ca

Gail Pickard, ABC | Associate Director
Civic Engagement and Communications | City of Vancouver

453 West 12th Avenue

Vancouver BC V5Y 1V4
t. 604.873.7397

m. 604.306.8360
gail.pickard@vancouver.ca

I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm ([Musqueam](#)), Skwxwú7mesh ([Squamish](#)), and səłilwətaʔ / səłilwitulh ([Tsleil-Waututh](#)) nations.

Tuerlings, Kevin

From: Singh, Alvin
Sent: Wednesday, June 10, 2020 1:18 PM
To: Sebastian, Lorraine
Subject: Fw: BC Gov News - New spaces secured for vulnerable people to self-isolate

Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver

c: [604-754-7728](tel:604-754-7728)
o: [604-873-7161](tel:604-873-7161)

From: Singh, Alvin
Sent: Tuesday, April 7, 2020 8:57 AM
To: Nik Kapalungan; Gwen Hardy
Subject: Fwd: BC Gov News - New spaces secured for vulnerable people to self-isolate

Hi Nik, can you prep social on this? Thank the province and run down the details?

Maybe see if Selina or anyone from the Prov has already done Tw, and we can retweet with comment.

Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver

c: [604-754-7728](tel:604-754-7728)
o: [604-873-7161](tel:604-873-7161)

Begin forwarded message:

From: "Monckton, Neil" <Neil.Monckton@vancouver.ca>
Date: April 7, 2020 at 08:53:29 PDT
To: "Stewart, K" <K.Stewart@vancouver.ca>, "Singh, Alvin" <Alvin.Singh@vancouver.ca>, "Zaenker, Anita" <Anita.Zaenker@vancouver.ca>
Subject: FW: BC Gov News - New spaces secured for vulnerable people to self-isolate

-----Original Message-----
From: Geary, Vanessa PREM:EX [mailto:Vanessa.Geary@gov.bc.ca]
Sent: Tuesday, April 7, 2020 8:45 AM
To: Monckton, Neil
Subject: [EXT] Fwd: BC Gov News - New spaces secured for vulnerable people to self-isolate

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

hi - release on spaces is out ...

For Immediate Release
April 7, 2020

Ministry of Municipal Affairs and Housing

NEWS RELEASE

New spaces secured for vulnerable people to self-isolate

VICTORIA - To support British Columbians who need a place to self-isolate and to reduce the spread of COVID-19, the Province is partnering with local governments, non-profits and the hotel industry.

So far, more than 900 spaces have been secured at 23 sites including hotels, motels and community centres throughout B.C.

"These new spaces are a critical part of how we can support those who are vulnerable in our community, including those who are experiencing homelessness or living in communal locations where the virus could spread more quickly," said Selina Robinson, Minister of Municipal Affairs and Housing. "In partnership with health authorities and local government, these new spaces are helping us mitigate the effect of this virus and support our health-care system in communities across the province."

These new rooms and community centre beds are assisting a range of people, including people experiencing homelessness, people without safe spaces to self-isolate and youth.

In addition, some hotels are reserved specifically for people who have COVID-19 and need a place to self-isolate while they recover. Other spaces are for patients being discharged from hospitals who do not have COVID-19 and who do not need emergency care, but still require ongoing health care - freeing up much needed beds in hospitals.

Health authorities are identifying those who require self-isolation and working with BC Housing to refer people to hotel rooms or community centres. Some of these facilities are already operational, while the others are expected to be ready in the coming days and weeks. In addition to the more than 900 spaces secured to date, more rooms have been identified in communities throughout the province to be able to expand capacity if a need is identified by health authorities.

Non-profit societies who have significant experience working with vulnerable populations will oversee the day-to-day management of the hotels, motels and community centre spaces. Staff will be on site regularly and will provide daily meals and cleaning services. When required, health-care workers will also provide on-site care to ensure people are getting the medical attention they need.

This initiative is part of the Province's efforts to stop the spread of the virus and protect vulnerable people, by ensuring those who need it have the space to self-isolate when they need to.

Learn More:

For the latest medical updates, including case counts, prevention, risks and testing, visit: <http://www.bccdc.ca/>
Or follow @CDCofBC on Twitter.

For provincial health officer orders, notices and guidance, visit: www.gov.bc.ca/phoguidance

For non-health related information, including financial, child care and education supports, travel, transportation and essential service information, visit: www.gov.bc.ca/Covid-19
Or call 1 888 COVID19 (1 888 268-4319) between 7:30 a.m. and 8 p.m., seven days a week.

More information about how BC Housing is supporting British Columbians during the COVID-19 outbreak can be found here: <https://www.bchousing.org/COVID-19>

A backgrounder follows.

Contacts:

Ministry of Municipal Affairs and Housing
Media Relations
778 584-1255

Media Relations
BC Housing
media@bchousing.org

BACKGROUNDER

Community breakdown for new self-isolation sites

BC Housing is working with regional health authorities, municipal partners and experienced non-profit shelter and housing providers to develop community-based response plans to the COVID-19 pandemic. This includes identifying locations where vulnerable individuals, including those who are experiencing or at risk of homelessness, would be able to recover and self-isolate.

The following list includes the number of spaces secured in hotels, motels and community centres in each health region across B.C. The names of hotels and motels have been excluded so that these facilities can operate privately and focus on helping people who need a safe place to self-isolate.

Vancouver Coastal: 7 sites, 382 spaces

- * Squamish: 1 site, 15 spaces

- * Vancouver: 6 sites, 367 spaces

- * Includes 64 beds at Coal Harbour Community Centre and 79 beds at Roundhouse Community Centre

Fraser: 4 sites, 179 spaces

- * Hope: 1 site, 10 spaces

- * Surrey: 3 sites, 169 spaces

- * Includes 110 beds at North Surrey Recreation Centre

Interior: 9 sites, 211 spaces

- * Kamloops: 2 sites, 50 spaces

- * Kelowna: 1 site, 20 spaces

- * Nelson: 2 sites, 38 spaces

- * Includes 8 beds at Kalein Hospice Center

- * Penticton: 2 sites, 19 spaces

- * Vernon: 2 site, 84 spaces

- * Includes 70 beds at Vernon Curling Club

Vancouver Island: 2 sites, 160 spaces

- * Victoria: 2 sites, 160 spaces

North: 1 site, 7 spaces

- * Prince George: 1 site, 7 spaces

Total: 23 sites, 939 spaces

Contacts:

Ministry of Municipal Affairs and Housing
Media Relations
778 584-1255

Media Relations
BC Housing
media@bchousing.org

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Tuerlings, Kevin

From: Singh, Alvin
Sent: Wednesday, June 10, 2020 1:17 PM
To: Sebastian, Lorraine
Subject: Fw: [EXTERNAL] Re: Update on Shopify's Vancouver Expansion

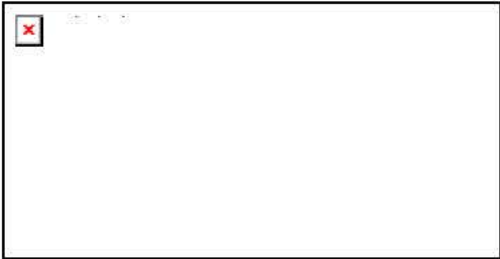
Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver

c: 604-754-7728
o: 604-873-7161

From: Singh, Alvin
Sent: Tuesday, January 28, 2020 9:49 AM
To: Nik Kapalungan; Gwen Hardy
Subject: FW: [EXTERNAL] Re: Update on Shopify's Vancouver Expansion

Hi Nik, can you queue something up for later this morning? Maybe 11:30 or noon?

<https://dailyhive.com/vancouver/shopify-vancouver-office-announcement>



[Shopify to open new Vancouver office with 1,000 jobs | Urbanized](#)

dailyhive.com

Shopify has announced plans to open its first permanent office in Vancouver, and hire 1,000 employees as part of the process.

Alvin Singh
Director of Communications
Office of the Mayor
City of Vancouver
c: 604-754-7728
o: 604-873-7161