

File No.: 04-1000-20-2020-423

September 15, 2020

s.22(1)

Dear^{s.22(1)}

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of August 4, 2020 for:

Records regarding the maintenance and repair of the north side of West 12th Avenue between Burrard Street and Cypress Street, including: work order summaries, reports, complaints, and measurements. Date range: January 1, 2016 to August 1, 2020.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws new/document/ID/freeside/96165 00.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-423); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

Cobi Falconer, FOI Case Manager, for

[Signature on file]

Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

<u>Barbara.vanfraassen@vancouver.ca</u> 453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

FOI - 2020-423 - Cut Sheet Records

CUTNO	WONUM	CLIENTCODE	ASSET_CASTNO	ASSET_CASTNAME	UNITDESC	RATECODE	UNITEST1	CREWID1	STATUSCODE1 BII	LLDATE1	COMPDTTM
690208	69020	8 WATER	180	0 W 12TH AV	1800 W 12TH AV N	21	0 18.0	8 RMG95	Completed	24-Dec-15	5/12/2016



2020/08/17 08:57

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Class
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```
Service Request # R 1630856
      Request Type RSideWa kRepair
      Request type
                    Sidewalk - Repair
        description
      Request Date 2020/06/15 12:34
          Call Date 2020/06/15 12:33
      Lagan's ECM
                    IlncidDate
            Update
      Incident Date 2020/06/15 12:35
                    2020/06/15 12:52
  Crew Assign Date
           Crew ID
                    RMS88
      Crew Contact
                    5409
   Alt Crew Contact
    Follow-Up Date
                    2020/06/15 12:41
         Reviewed
          Sub Type
                    xSidewalkBrokeInjury
                    RICHARD BRUCE
                    Last 311 Update, where applicable
 Charges Explained
        Initiated By
                    Road Maintenance Sidewalk 88
                    Creator
                    Dispatcher
                    Alt Dispatcher
         Alert State
                    None
                    No Alert
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nformation

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Information
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Zone Area description Sub-area Sub-area description Beat District description Auto Beat Priority

Priority description Medium Responsibility Responsibility

Streets Operations description

Project Project description

101014093309 311 Case #

lagan

Source Due Date Ext Reference #

2020/06/22 12:33

Ref Type Lagan CSR Name Method

Designation Frequency

Cleaning Zone

Request Location

Asset , Parcel ID Property ID Lane GPS X 0.0000 GPS Y 0.0000

Location

Address type Address Street # 1815 Pre Dir

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```
Street Name W 12TH AV
         Suffix (MA)
      Post Dir
Subdesignation
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
     Direction
  Cross Street
Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                Vancouver
   Postal Code
         State BC
   Postal Code
      Location
```

Incident Details

Dispatched to B1203 on Jun 15/20 *photos requested* Internal Notes

Call Details

Call Duration # of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service
Request Progress

Contact

Name First, MI Kevin
Middle Initial
Title
Foreign no
Address
City
State/Province
ZIP/PC
Country

Contact Phone
Alternate Phone
Fax
Pager
PIN
E-mail
Contact Type
604-871-6306
kevin.wright@vancouver.ca

Customer Comments

Wright, Kevin

Other Calls (No Data)

Inspection

Inspector Inspector name Scheduled Due By Started Due By Completed Due By Resolved Due By Due By Due By Due By Due By Due By Resolved Due By Started Due By Resolved Due By Resolved Due By Resolved Due By Resolved Due By

Resolution 10

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Resolution Service Provided description
Estimated days to

complete Resident Notified

Service Request Inspections

No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

Lagan ECM 33609 CHERRY COHEN 2020/06/15 12:53 2020/06/15 12:53 Dispatched to B1203 on Jun 15/20 *photos requested*

ResolComm 29516 BRENDA AROMIN

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

211619 RSwReact 2020/06/15 00 00 Sidewalk 105041

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name Audit Date Time New Value Old Value User ID Audit Catagory

2020/06/15 12 35 15/06/2020 12 35:13 PM 15/06/2020 12 34:23 PM Integration SERVICE IllncidDate IncidentDate 2020/06/15 12 41 15/06/2020 12 41 00 PM 01/01/0001 12 00 00 AM CHERRY COHEN Review Date Hansen Inspector 2020/06/15 12 53 5409 CHERRY COHEN Crew Id 2020/06/15 12 53 RMS88 CHERRY COHEN Hansen 2020/06/17 10 57 Resolved True False BRENDA AROMIN Hansen

Lagan eForm

Lagan Detail

- 1. Type of sidewalk problem:Broken Causing Personal Injury**
- 2. If Other, provide details:

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- 3. Is there a black patch on it?No
- 4. Is it safe?No
- 5. Descr be issue in detail (in front of, beside, side of street, etc.):Via Tell Us Online: Location is sidewalk in front of 1815 W 12 Ave. There is a panel separation and settlement that needs repair. A claimants.22(1) tripped on the existing asphalt fillet. Thanks very much and please call if any questions arise.
- 6. Is this request due to Motor Vehicle Accident? Unknown
- 7. If Yes, provide details on license plate number or other details (if known):
- 8. (Don't ask just record Did caller indicate they want a call back?)No

Lagan eForm Lagan Case Details C1276

Yrds Dumped

TRUCK, DUMP, 1 YARD

Dumps (National Yards Only)

Toilets Flashers 20 10 50

	Crew# 66 EERD 71773	Field Supervisor	Mezzomo Material	Superintendent Amount	Enrico Santamaria Comments
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			Dump:	Location:	
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70299	V				
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Flashers

Dumps (National Yards Only)

AVA 920932532

Streets Operations Daily Crew Report Rev. August 02, 2019 Work order and Hours 67 Crew # 1 Field Supervisor Mezzomo 604-619-2057 (signed) F=RD8 1900 Superintendent Jim Bruce (signed) 3.30 PM 7:00 AM -Hours of Work Pay Scale Group Activity Type Emp# Employee Equip# s.22(1) W. Andrade 6000 B1203 2 s.22(1)L. Colbourne 6000 2 2 4 **Equipment Name** Equipment ID Running Hrs TRUCK, DUMP, 1 YARD B1203 4 Toilets Number of 0

Number of

Yrds Dumped

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1311101-1	1211076-5	1211079-1			121017-1
1211103-1	1211073-4	1711011-1			1211018-1
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Wagon	Location National	Yard			. //		A/A	9	73	87	58
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	May 12, 2016		,	1	11		Wor	k orde	er#a	nd Ho	urs
Crew#	95		VI	146-6	Vage		1	2	3	4	5
Field St	upervisor Wright	604-690-4967	*	1	(signed)		1	0			
Superin	tendent Vince Sa	ntorelli			101		2	D			
					(signed)		154	ER 355060			
Hours o	f Work	7 AM - 3-38	PM				8	0			
Emp#	Employee	Equip#	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	2	W			
s.22(1)	R. Sweet			6000			8				
- 22/4)							4.				
s.22(1)	J. Kirkpatrick			6000			8				
s.22(1)	G. Fiskilis	D1155	P74	6000	GR-320		8				
s.22(1)	S. Wright	D1256	P.37	6000	G1-365			8			
	Equipment	Name		Faui	pment ID		Runnir	na Hrs		1	I
COMPA		-REV, VIBRATING, GAS,	V31383		p		8	ig inc			
LIGHT	ATOR PORT GAS 2	.0KW, 120V, 1PHASE	V12482			-	8				
	DRAIN, SUB, CENTR,	PORT, ELEC, 2", 120V,	V12368				8				
TRUCK	, DUMP, 1 YARD		C1138				8				
TRUCK	, DUMP, 3 YARD		D1155				8				
TRUCK	, PICKUP, LIGHT		D1256					8			
	TRIMMER, GRASS, G		V31747				8				
	TRIMMER, GRASS, G	ALIGNOS DE ANTALANTA	V41650				8				
TURF, 1	TRIMMER, HEDGE, D	OUBLE, GAS, 30"	V31138	3			8				
								1.4			
Toilets											
Flasher	3										
	(National Yards Only)		Yrds Di	umped							

May 12, 2016	Crew # 95	Field Supervisor	Wright	Superintendent	Vince Santorelli
_ocation 1	EER454274		Material	Amount	Comments
1835 W.1					
2835 Ye	w 658726	+ 658720			Dugovi-Brufilled w/
3039 W	.15 670235				
1	.15 67077	2			Soil + Seed
3346 W.	10 725 96	8.			
			Dump:	Location:	
Sign safety when I	Departing Location:	Cones Sn	ow Fence Tay	pe Barrica	de Ramps Flashers Delineators
Signage Used:	The second of the				By: (Init
Activity Code			Units Completed		Measurement
Location 2	1003501-		Material	Amount	Comments
LOGGION E	EER 355060		Material	1	
1					Per tu
NATYC					Prepped WERK
U					Issued Encrenchments
				5)	
			Dump:	Location:	
Sign safety when	Departing Location:	Cones Sn	ow Fence Ta	pe Barrica	de Ramps Flashers Delineators
Signage Used:	The state of the s				By: (Init
Activity Code	/		Units Completed		Measurement
Location 3			Material	Amount	Comments
Location o			Triaterial	7 intourie	- Sommonia
				1	
			Dump:	Location:	
Sign safety when	Departing Location:	Cones Sn	now Fence Ta	pe Barrica	de Ramps Flashers Delineators
Signage Used:					By: (Init
Activity Code			Units Completed		Measurement
Location 4		-	Material	Amount	Comments
Eccation 4	-		T T	Tunidan	
				-	
				1	
10				31/1	
			Dump:	Location:	
Sign safety when	Departing Location:	Cones Sr	now Fence Ta	ape Barrica	de Ramps Flashers Delineators
Signage Used:					By: (Init
Activity Code			Units Completed		Measurement
Location 5			Material	Amount	Comments
Location 5			waterial	Amount	Johnson
			16-		
			Dump:	Location:	
Sign safety when	Departing Location:	Cones Sr	now Fence Ta	ape Barrica	ide Ramps Flashers Delineators
Signage Used:	The second second				By: (Ini
Activity Code	1		Units Completed		Measurement
Jouc			P Sonipicted		The state of the s



Work Order #: 770467 Boulevard Hazard Asphalt Fillet - Sidewalk

Asset ID #: 105041 Sidewalk - General (Reactive)

Group Project #: 71774 RSw_Flt_NM 66-2016/8-12 Streets Operations

Location: 1800 - 1899 W 12TH AV

Operational Status: Ref #1: : Ref #2:

Service Request: Contact Name: Phone#:

Requested By: Requested Date: Initiated Date: Aug 08, 2016

Assigned By: MARCO BIAGINI Assigned To: MARK ANSTICE

Assigned Date: Aug 09, 2016 Crew ID: RMS66 Work Started:

Result: Completed: Aug 11, 2016

Comments: Where: At Civic WPL 1875 Hazard: Sidewalk Trip

Comments:

This work order created by inspection # 107540 Inspector \$.22(1) [BENJAMIN HICKEY]

Inspector S.22(1) BENJAMIN HICKEY)
Inspected Date: 08/08/2016 1:34:47 PM

Work Orders & Accomplishments:

WO#	Result	Completed Date				
770467	Completed	Aug 11, 2016				
Accompli	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Aug	11, 2016	Asphalt Fillet - Sidewalk	1	RMS66	MARK ANSTICE	1875 - LV

Work Area Prefix: R SAP Network #: EERD71774 WBS#: EER-00009-SF-NM-AP

Parent Network: Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	\$0.00



Work Order #:

1113849

RSw_Flt_NM 67-2019

Asset ID #:

105041

Group Project #:

84685

RSw_Flt_NM 67-2019

Streets Operations

Location:

1800 - 1899 W 12TH AV

Operational Status:

Ref #1: :

Ref #2:

Service Request:

Contact Name:

Phone#:

Requested By:

Requested Date:

Initiated Date:

Aug 07, 2019

Assigned By: Assigned Date:

Aug 07, 2019

Crew ID:

RMS67

WALTER ANDRADE

Work Started:

Work Completed: Aug 02, 2019

Comments:

Result:

Completed

2019 - Sidewalk Fillets - Non-MRN - Crew 67

RICHARD BRUCE Assigned To:

Accomplishment: RSwAsFIt

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1113849	Completed	Aug 02, 2019				
Accompl	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Aug	02, 2019	Asphalt Fillet - Sidewalk	26	RMS67	WALTER ANDRADE EE	

Work Area Prefix: R

SAP Network #:

EERD84685

WBS#:

EER-00009-SF-NM-AP

Parent Network:

Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	\$0.00



Work Order #: 1211129

211129 Boulevard Hazard

Asset ID #: 105041

Group Project #: 86269 RSw_Flt_NM 67-2020 Streets Operations

Location: 1800 - 1899 W 12TH AV

Operational Status: Ref #1: : Ref #2:

Service Request: Contact Name: Phone#:

Requested By: Requested Date: Initiated Date: Jun 16, 2020

Assigned By: RICHARD BRUCE Assigned To: WALTER ANDRADE

Assigned Date: Jun 16, 2020 Crew ID: RMS67 Work Started:

Result: Completed: Jun 17, 2020

Comments: Where: 2 meters W of Civic 1865

Hazard: Sidewalk Trip

Comments:

This work order created by inspection # 194171

Inspectors.22(1)(MEHDI YAZDANI) Inspected Date: 16/06/2020 12:01:40 PM

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1211129	Completed	Jun 17, 2020				
Accompl	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Jun	17, 2020	Asphalt Fillet - Sidewalk	1	RMS67	WALTER ANDRADE AC	

Work Area Prefix: R SAP Network #: EERD86269 WBS#: EER-00009-SF-NM-AP

Parent Network: Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	\$0.00



Work Order #: 1211130 Boulevard Hazard

Asset ID #: 105041

Group Project #: 86269 RSw_Fit_NM 67-2020 Streets Operations

Location: 1800 - 1899 W 12TH AV

Operational Status: Ref #1: : Ref #2:

Service Request: Contact Name: Phone#:

Requested By: Requested Date: Initiated Date: Jun 16, 2020

Assigned By: RICHARD BRUCE Assigned To: WALTER ANDRADE

Assigned Date: Jun 16, 2020 Crew ID: RMS67 Work Started:

Result: Completed: Jun 17, 2020

Comments: Where: 3 meters W of Civic 1865

Hazard: Sidewalk Trip

Comments:

This work order created by inspection # 194171

Inspector s.22(1)(MEHDI YAZDANI) Inspected Date: 16/06/2020 12:02:00 PM

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1211130	Completed	Jun 17, 2020				
Accompl	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Jun	17, 2020	Asphalt Fillet - Sidewalk	1	RMS67	WALTER ANDRADE AC	

Work Area Prefix: R SAP Network #: EERD86269 WBS#: EER-00009-SF-NM-AP

Parent Network: Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	\$0.00



Work Order #:

1211619

RSw_Flt_NM 67-2020

Asset ID #:

105041

Group Project #:

86269

RSw_Flt_NM 67-2020

Streets Operations

Location:

1800 - 1899 W 12TH AV

Operational Status:

Ref #1: :

Ref #2:

Service Request: 1630856

Contact Name:

Kevin Wright

Phone#:

604-871-6306

Requested By:

Requested Date:

Initiated Date:

Jun 15, 2020

Assigned By: **Assigned Date:** RICHARD BRUCE Assigned To: WALTER ANDRADE Jun 15, 2020

Crew ID:

RMS67

Work Started:

Work Completed: Jun 15, 2020

Result:

Comments:

Completed

Crew 68 - Sidewalk Fillets - MRN | Accomplishment Code: RSwAsFlt

Work Orders & Accomplishments:

WO#	Result	Completed Date				
1211619	Completed	Jun 15, 2020				
Accompl	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Jun	15, 2020	Asphalt Fillet - Sidewalk	1	RMS67	WALTER ANDRADE BA -	1815

Work Area Prefix: R

SAP Network #:

EERD86269

WBS#:

EER-00009-SF-NM-AP

Parent Network:

Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	\$0.00