

File No.: 04-1000-20-2020-449

September 25, 2020

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of August 17, 2020 for:

Records as follows:

- 1) **All records relating to the inspection, repair, and maintenance of cracks, potholes or other defects to the section of the road along Pentiction Street between Grant Street and Graveley Street (the "Roadway").**
- 2) **Any complaints regarding cracks, potholes or other defects to the Roadway.**
- 3) **Road inspection and maintenance or repair policies and procedures.**
- 4) **Any contracts with companies that provide inspection or maintenance services for the Roadway.**

Date range: January 1, 2015 to August 17, 2020.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

In response to point three of your request, design specifications for City infrastructure can be found on the City's website. Road infrastructure specifications are specifically found at <https://vancouver.ca/streets-transportation/street-design-construction-resources.aspx>.

Regarding point four, Engineering staff have informed us that there are no companies that perform those services on behalf of the Street Operations Branch.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-449); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

Citizen Feedback

Case number: 101008345899

Case created: 2016-09-02, 02:52:00 PM

Channel: Phone

Incident Location

Address: INTERSECTION GRANT ST, Vancouver,

Address2: PENTICTON ST

Location name:

Original Address:

Request Details

1. Describe details (who, what, where, when, why):

Citizen advised that there are a lot of low lying intersections within the City. She stated that when it rains a flash flood always occurs in the intersection of her neighbourhood. She says that it is a very problematic area. She stated that she spends a lot of time to manually unplug the debris from the trees in the neighbourhood. She stated that she'd like to see the City take more preventative action prior to the rainy season. She suggested that sucker trucks are taken to the low lying intersections within the City and catch basins in these areas are unplugged before the rainy season. She also mentioned that she believes there may be an opportunity to also educate citizens and residents on maintenance of the catch basins. She noted that she has been told that some people in her neighbourhood sweep their leaves into the streets, which is one of the reasons why the catch basins get plugged and the intersection floods. She'd like to see some sort of leaflet or pamphlet with information to residents in the neighbourhood advising them of how they can help prevent floods during rainy season.

2. Do you want to be contacted?

No

3. Type of feedback:

Opinion

4. Feedback regarding:

City Department

5. Department:

Engineering Services

6. Division or Branch Name:

Streets - Catch Basins

Additional Details

Contact Details

Name: s.22(1)

Address: s.22(1) VANCOUVER, s.22(1)

Address2:

Phone: s.22(1)

Email:

Alt. Phone:

Preferred contact method: Either

Case Notes

Photo

- no picture -

(printable version)

Case Details

Case Ref 101008345899

Classification 311 Contact Centre >> 311 Contact Centre >> Citizen Feedback Case

Associated with [Intersection of GRANT ST and PENTICTON ST, Vancouver, BC](#)

Title Citizen Feedback

Description -

Status Closed

Closed Date Sep 2, 2016 3:30:34 PM (Over 3 years ago)

Created Date Sep 2, 2016 2:52:00 PM (Over 3 years ago)

Created by Lysa Nguyen

Raised by s.22(1)

Priority Very High

Severity Very High

Internal Only ☐

eForms [311 - Citizen Feedback V2](#)

History: All [eForms](#) [Events](#) [Interactions](#) [Notes](#)

Type	Description	Raised by	Created by	Created
Initial Contact	Phone - 101043529462/I	s.22(1)	Lysa Nguyen	Sep 2 2016 14:49
Event	Agent Created Case	(No Interaction)	Lysa Nguyen	Sep 2 2016 14:52
Event	Agent Updated Case Details - Reallocated to queue: Feedback	(No Interaction)	Web Service For Csr Process	Sep 2 2016 14:58
eForm	311 - Citizen Feedback_V2	(No Interaction)	Lysa Nguyen	Sep 2 2016 14:58
Event	Agent Finished - Case Closed. Closed date : 2016-09-02 15:30:34.083 Directed to Another City Department sent to Ken Brown Street Ops.	(No Interaction)	Alison McEachern	Sep 2 2016 15:30

5 items found.



Wagon Location **Manitoba Yard**

966 459 414-70

Streets Operations Daily Crew Report

Rev.

June 29, 2015

Work order # and Hours

Crew # 62

Field Supervisor **Sami** 604-690-4216

Superintendent **Jim Bruce**

Hours of Work

AM - 600
630

PM 330

[illegible]

June 29, 2015

Crew #

62Field Supervisor

Sami

Superintendent

Jim Bruce

Location 1

EERO 55876

Material

Amount

Comments

- 1700 Kitchener	mac seal		- 149
- 1800 "	6690-1		89
- 2100 Charles			169
- 2200 "	Dump:	Location:	139
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 2

- 2300 "			158
- 1500 Penticton			508
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 3

EERO 55879

- 1700 Kitchener			- 21
- 1800 "			- 198
- 2100 Charles			- 103
- 2200 "	Dump:	Location:	- 131
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 4

- 2300 "			- 89
- 1500 Penticton			- 46
	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 5

	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Location 6

	Dump:	Location:	
Sign safety when Departing Location: Cones <input type="checkbox"/> Snow Fence <input type="checkbox"/> Tape <input type="checkbox"/> Barricade <input type="checkbox"/> Ramps <input type="checkbox"/> Flashers <input type="checkbox"/> Delineators <input type="checkbox"/>			
Signage Used: By: (Initials)			
Activity Code	Units Completed	Measurement	

Crew # 62

Field Supervisor **Sami**

Superintendent Jim Bruce

June 29, 2015

(signed)

(signed)

1	2	3	4	5	6
FERD 55876	FERD 55879				

[illegible]

FOI 2020-449 - Work Order Search

Work Order	Activity	WO Short Description	Address	Crew Id	Group Project #	Sub Activity	Work Completed	Asset Description	Group Project Description	Created	Result	Assigned To
622165	RRwPlanned	RRw_CrkSfSI_NM_Crew 62_2015	1500 to 1599 PENTICTON ST -Range COVAV Vancouver BC	RMA62		55876 RRwCrkSfSI	6/29/2015	1500 to 1599 PENTICTON ST from GRANT ST to GRAVELEY ST	RRw_CrkSfSI_NM_Crew 62_2015	7/2/2015	Completed	VINDRA SAMI
622158	RRwPlanned	RRw_CrkSfSIDeg_NM_Crew 62_2	1500 to 1599 PENTICTON ST -Range COVAV Vancouver BC	RMA62		55879 RRwCrkSfSI	6/29/2015	1500 to 1599 PENTICTON ST from GRANT ST to GRAVELEY ST	RRw_CrkSfSIDeg_NM_Crew 62_2015	7/2/2015	Completed	VINDRA SAMI