

File No.: 04-1000-20-2020-452

September 25, 2020

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of August 17, 2020 for:

Record of the "excessive lighting" complaint filed with the Property Use branch, Development, Buildings & Licensing. (Case number: 13845986.) Date range: January 1, 2020 to August 17, 2020.

All responsive records are attached.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-452); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca

453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

Property Use Complaint

Case number: 101013845986

Case created: 2020-03-10, 06:05:00 PM

Channel: E-mail

Incident Location

Address: 1441 CREEKSIDE DRIVE, Vancouver,

Address2:

Location name:

Original Address:

Request Details

1. **Type of concern (if multiple concerns, select primary and provide details in question 2):**
Lighting Disturbance on Private Property
5. **If Illegal Suite, is the suite(s) tenanted?**
6. **If Illegal Suite, do you believe the suite(s) could put someone's life in danger?**
7. **If a Rental Unit concern selected, was the landlord advised of the issue?**
10. **Caller's daytime phone number:**
s.22(1)
11. **If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"**
12. **(Don't ask, just record - did caller indicate they want a call back?)**
No
14. **VFRS - Is this a board-up request?**
15. **VFRS - Is this a report of "no business licence"?**

Additional Details

A business (Central1 Credit Union) across the street from s.22(1) has bright lights that illuminate its parking lot (security concerns, they say). The lights shine directly s.22(1) and are very annoying. I have asked them to shield the lights, but they refuse, saying the lights have been in place for a few years, which is true but that doesn't make them any less annoying. And I have tried in the past to have this situation addressed. At least one of my neighbours also finds the lights troublesome. I believe Central1 is in violation of bylaw 4548, sections 7, 8 and 9. I have attached a photo of one of the lights. How do I register a complaint?

photo link:

s.22(1)

Contact Details

Name: s.22(1)

Address:

Address2:

Phone: s.22(1)

Alt. Phone:

Email: s.22(1)

Preferred contact method: Either

Case Notes

2020-03-11 01:13:10 Sanjay Sharda
updated case details

Photo

- no picture -

From: "Pringle, Kyle"
To: s.22(1)
Date: 3/20/2020 10:59:01 AM
Subject: 1441 Creekside Dr - Lighting Concern

Hi s.22(1)

I'm just writing to let you know that I've received your complaint regarding nuisance lighting coming from 1441 Creekside Dr. I'll look into the matter and have the property owners install shielding on the light if appropriate.

Please note, due to COVID-19, there may be a delay in getting compliance.

Let me know if you have any questions.

Regards,

Kyle Pringle
Property Use Inspector
Licensing & Community Standards - City of Vancouver
West Annex at City Hall, 515 West 10th Avenue
phone (604)873-7088
email kyle.pringle@vancouver.ca



From: Christy Saunby
To: [Nijjer, Randy](#)
Subject: [EXT] FW: 1441 Creek side
Date: Thursday, July 30, 2020 10:41:10 AM
Attachments: [Annotation.png](#)

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Randy,

This has been addressed.

Thanks,

Christy Saunby

Facilities Management Leader

Central 1

1441 Creekside Drive, Vancouver, BC, Canada V6J 4S7

T 604 730 6425 C 604 202 5884

csaunby@central1.com www.central1.com [central1.com]

From: Nijjer, Randy <Randy.Nijjer@vancouver.ca>

Sent: Monday, July 20, 2020 11:19 AM

To: Christy Saunby <csaunby@central1.com>

Subject: 1441 Creek side

Good morning,

As per our conversation I've attached a picture of the problematic light to this e-mail.

Thanks,

Randy Nijjer | [Property Use Inspector](#) | [Property Use Branch](#)

[Development, Buildings & Licensing](#) | [City of Vancouver](#)

[515 West 10th Avenue](#) | [Vancouver BC](#) | [V57 4A8](#)

604.707.5482 | randy.nijjer@vancouver.ca

From: s.22(1)
To: [Nijjer, Randy](#)
Subject: [EXT] Fwd: Untidy Bylaw Issue
Date: Wednesday, June 3, 2020 4:17:27 PM

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Forgot to give you the case number: 13845986.

One thing to add: after my request to Central1 to dim the lights, I received the reply below. What she fails to mention is that I made the same request to her predecessor in the job and nothing was done. I told her that. The fact that the lights have been in place for "several years" is irrelevant. They are unnecessarily bright and can be fixed at little cost, without sacrificing security.

s.22(1)

The reply:

Hi s.22(1)

The two lights you've indicated, have not been adjusted or changed in anyway and have been in place for several years. Therefore, we won't be actioning anything on these.

Christy

Christy Saunby

Facilities Management Leader

Central 1

1441 Creekside Drive, Vancouver, BC, Canada V6J 4S7

T 604 730 6425 C 604 202 5884

csaunby@central1.com www.central1.com [central1.com]

From: s.22(1)
To: "Randy Nijjer" <Randy.Nijjer@vancouver.ca>
Sent: Wednesday, June 3, 2020 4:11:38 PM
Subject: Re: Untidy Bylaw Issue

Hi Randy

Has there been any progress on this matter? I understand there are restrictions on city staff visiting residences at this time, but I would strongly recommend making an exception to this rule if at all possible. The light is very bright and photos can't really show that.

thanks

s.22(1)

From: "Randy Nijjer" <Randy.Nijjer@vancouver.ca>
To: s.22(1)
Sent: Monday, May 11, 2020 10:27:13 AM

Subject: Untidy Bylaw Issue

Good Morning,

As per our conversation over the phone if you could please send me pictures of the problematic lights during the day from your condo that will be greatly appreciated.

Thanks,

Randy Nijjer | [Property Use Inspector](#) | [Property Use Branch](#)
[Development, Buildings & Licensing](#) | [City of Vancouver](#)
[515 West 10th Avenue](#) | [Vancouver BC](#) | [V57 4A8](#)
604.707.5482 | randy.nijjer@vancouver.ca

From: s.22(1)
To: [Nijjer, Randy](#)
Subject: [EXT] Re: Untidy Bylaw Issue
Date: Monday, May 11, 2020 6:02:49 PM
Attachments: [lights.pages](#)

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Randy

The photo is attached, with squares around the lights.

The one at the right is at the top of the line that goes up from the junction box. It is small but mighty. They turn it on after dark. The other one is on 24/7.

As I mention to you, a simple shield in front of each, slanted at the proper angle would prevent the light from flooding our living room and bedroom while still illuminating the parking lot. Such a shield could be whipped together in an afternoon by a competent sheet metal worker and I can't imagine it costing much.

thanks for your help.

s.22(1)

From: "Nijjer, Randy" <Randy.Nijjer@vancouver.ca>
To: s.22(1)
Sent: Monday, May 11, 2020 10:27:13 AM
Subject: Untidy Bylaw Issue

Good Morning,

As per our conversation over the phone if you could please send me pictures of the problematic lights during the day from your condo that will be greatly appreciated.

Thanks,

Randy Nijjer | [Property Use Inspector](#) | [Property Use Branch](#)
[Development, Buildings & Licensing](#) | [City of Vancouver](#)
[515 West 10th Avenue](#) | [Vancouver BC](#) | [V57 4A8](#)
604.707.5482 | randy.nijjer@vancouver.ca

July 10, 2020
CF-2020-003013

CENTRAL 1 CREDIT UNION
1441 CREEKSIDE DR
VANCOUVER BC V6J 4S7

RE: 1441 CREEKSIDE DRIVE

An inspection on July 8, 2020, confirmed that light glare emanating from the above-cited property is being cast directly onto windows of a residential building located across the street or adjacent to your property in contravention of Untidy By-law No. 4548 (the By-law). The light glare is being produced by one (1) located on the outside of the building as described below.

LIGHT FIXTURE LOCATION ON BUILDING/PROPERTY:

- One (1) bright light located on the upper parking lot wall facing southwest towards the side of your building (Pennyfarthing Dr) is casting light directly onto the windows of the residential building across the street.

Section 7 of the By-law states:

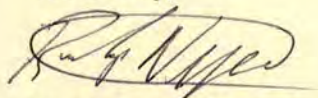
An owner or occupier of a parcel of real property shall not cause, permit or allow an outdoor light fixture to be placed or lit in such a way that:

- a) the light fixture casts light directly onto a window or other opening of a residential structure located across a street, or adjacent to, the real property; and*
- b) the light unreasonably disturbs the peace, rest, enjoyment, comfort or convenience of the owner or occupier of the neighbouring real property.*

Therefore, in accordance with the By-law and to avoid further action, you are required to remove or modify the light fixture described above so that it is no longer casting light directly onto the windows of a residential structure located across the street or adjacent to the property, **within 30 days of the date of this letter**. A re-inspection of your property will be carried out shortly after this date to ensure that the above matter has been addressed.

If you have any further questions or concerns, please feel free to contact me via phone or email. We thank you in advance for your voluntary compliance.

Yours truly,



Randy Nijjer, Property Use Inspector

randy.nijjer@vancouver.ca
(604) 707-5482

Enclosure



Case File CF-2020-003013: Closed (Untidy Premises By-law - Bright lights that illuminate the parking lot)

1441 CREEKSIDE DRIVE, Vancouver, BC V6J 4S7

Created Date: Mar 11, 2020

Completed Date: Jul 30, 2020

- Details
- Defendants
- Complainants
- Processes
- Subjobs
- ✓ Violations
- Work Orders
- Fees & Payments
- Warnings
- File Notes
- ✓ Documents
- Time Entry

Violations



		Violation Dat...	Violation Number	Violation Type	Life Safety	Description	Resolve By Date	R
		Jul 8, 2020	VI-2020-03471	Untidy Premises Bylaw No. 4548		Fixture casting light onto window and unreasonably disturbs the peace		J



Case File CF-2020-003013: Closed (Untidy Premises By-law - Bright lights that illuminate the parking lot)

1441 CREEKSIDE DRIVE, Vancouver, BC V6J 4S7

Created Date: Mar 11, 2020

Completed Date: Jul 30, 2020

Details Defendants Complainants Processes Subjobs **Violations** Work Orders Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

✓ ☐ ☐ ☐ ☐ Reports

Completed by Kyle Pringle, Property Use Inspector with an outcome of Follow-up Investigation Scheduled.

Assigned To Description

☐ ☒ Kyle Pringle, Property Use Inspector

Importance: Scheduled Start: Mar 11, 2020 Started: mmm d, yyyy hh:mm:ss

Scheduled Complete: mmm d, yyyy Completed: Mar 20, 2020 11:00:12

Details Letter Violations Notes Time Entry

Results

Findings

March 20, 2020: I emailed the complainant and informed them that I'd look into the matter further. Recheck next week.



Details Defendants Complainants Processes Subjobs **Violations** Work Orders Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

✓ Investigator Reports

Completed by Kyle Pringle, Property Use Inspector with an outcome of Follow-up Investigation Scheduled.

Assigned To Description

☐ Kyle Pringle, Property Use Inspector

Importance: Scheduled Start: Mar 23, 2020 Started: mmm d, yyyy

Scheduled Complete: mmm d, yyyy Completed: Apr 22, 2020

Details Letter Violations Notes Time Entry

Results

Findings

April 22, 2020: This file has been reassigned to Randy Nijjer for full investigation.

Details Defendants Complainants Processes Subjobs **Violations** Work Orders Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

✓ ☐ ☐ ☐ ☐ Reports

Completed by Randy Nijjer with an outcome of Follow-up Investigation Scheduled

Assigned To Description
☐ ☒ Randy Nijjer Initial inspection

Importance: Scheduled Start: Apr 22, 2020 Started: mmm d, yyyy hh:mm

Scheduled Complete: mmm d, yyyy Completed: May 13, 2020 10:07:30

Details Letter Violations Notes Time Entry

Results

Findings

May 8 2020 - PUI NIJJER attended 1441 Creekside Dr at approximately 1219hrs. PUI NIJJER took pictures of not only the alleged problematic light but as well as the other lights in the parking lot. All lights on a pole have shielding around the light. PUI NIJJER observed the alleged problematic light placed on a wall facing the building of the complainant. PUI observed the lighting to be tilted down. Please see pictures reflecting this information. City of Vancouver - FOI 2020-452 - Page 12 of 31




- Details
- Defendants
- Complainants
- Processes
- Subjobs
- ✓ Violations
- Work Orders
- Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

- ✓ Complete
- 🚩 Claim
- ✗ Delete
- 📄 Reports

Completed by Randy Nijjer with an outcome of Follow-up Investigation Scheduled

Assigned To	Description
<input type="checkbox"/>  Randy Nijjer	

Importance: Scheduled Start: May 11, 2020 Started: mmm d, yyyy hh:mm:ss
Scheduled Complete: mmm d, yyyy Completed: May 13, 2020 10:08:05

- Details
- Letter
- Violations
- Notes
- Time Entry

Results

Findings
May 11 2020 - PUI NIJER contacted complainant and requested photograph of the alleged problematic lights during the day time from his condo. Complainant stated there was not one but two. PUI requested photographs of both lights during the day from his condo.

Details Defendants Complainants Processes Subjobs **Violations** Work Orders Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

✓ ☐ Reports

Completed by Randy Nijjer with an outcome of Follow-up Investigation Scheduled

Assigned To Description
☐ Randy Nijjer E-mail received from complainant with pictures of alleged problematic lights.

Importance: Scheduled Start: May 12, 2020 Started:
 Scheduled Complete: Completed: May 13, 2020 14:11:03

Details Letter Violations Notes Time Entry

Findings

May 12 2020 - PUI NIJGER obtained photographs from complainant and also attended site to take photographs of the second alleged problematic light. PUI observed the second alleged problematic light placed above a entrance/exist gate into underground parkade for vehicular travel. PUI will not be taking action on this light because it is meant for vehicular travel and exempt due to Building Bylaw.

From the photo PUI obtained, inspector could not see the light bulb of the alleged problematic light. PUI will contact the bank and try to find a solution for the lighting issue where all parties are happy.

Details Defendants Complainants Processes Subjobs **Violations** Work Orders Fees & Payments

Perform Investigation

✓ Reports +

Completed by Randy Nijjer with an outcome of Follow-up Investigation Scheduled

Assigned To: Randy Nijjer Description: Phone call received from Christy from Capital One

Importance: Scheduled Start: May 13, 2020 Started: mm/dd/yyyy hh:mm

Scheduled Completion: Completed: 7-31-2020 10:16:00

Findings

May 13 2020 - PUI NIJER received a call from Christy from Capital One (604- 202-5884). Christy stated that she had received complaints from the neighbors regarding the lights and that she has had contractors come out to deal with the issue. She had the lights tilted and added shielding. Christy stated it cost a fair amount to do. PUI NIJER informed Christy that all lighting on the upper parking lot do have shields except for one that is located on a wall facing south west towards s.22(1). She stated that light has been there for years and that she will not be installing a shield on it. Christy stated they have homeless issues on their property and she has staff working 24 hours and that they need the lighting to deter trespassers and for staff who park on the upper parking lot.



[Details](#)
[Defendants](#)
[Complainants](#)
[Processes](#)
[Subjobs](#)
[Violations](#)
[Work Orders](#)
[Fees & Payments](#)

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

[Complete](#)
[Claim](#)
[Delete](#)
[Reports](#)

Completed by Randy Nijjer with an outcome of Follow-up Investigation Scheduled

Assigned To



Description

☐ Randy Nijjer

Appointment Made

Importance: Scheduled Start:

Jun 22, 2020

Started:

mmm d, yyyy hh:mm

Scheduled Complete:

mmm d, yyyy

Completed:

Jul 8, 2020 12:49:07

[Details](#)[Letter](#)[Violations](#)[Notes](#)[Time Entry](#)

Results

Findings

June 26 2020 - PUI NIJGER contacted City of s.22(1) set up a time to meet at 1030pm June 30th 2020.

City of

- POI 2020-452 - Page 16 of 51

[Details](#) [Defendants](#) [Complainants](#) [Processes](#) [Subjobs](#) [Violations](#) [Work Orders](#) [Fees & Payments](#)

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

[✓ Completed](#) [🚩 Open](#) [✕ Cancel](#) [📄 Reports](#)**Completed by Randy Nijjer with an outcome of Violation Found.**

Assigned To	Description
<input type="checkbox"/> <input checked="" type="radio"/> Randy Nijjer	Night Inspection

Importance:	Scheduled Start:	Jun 30, 2020	Started:	mmm d, yyyy hh:mm
	Scheduled Complete:	mmm d, yyyy	Completed:	Jul 8, 2020 13:44:34

[Details](#) [Letter](#) [Violations](#) [Notes](#) [Time Entry](#)

Results

Findings

June 30 2020 - PUI NIJJER attended 1441 Creekside at approximately 1040hrs. PUI NIJJER contacted s.22(1) was given access into the building. PUI NIJJER observed the light of concern within s.22(1) residences. PUI NIJJER observed the light casting into s.22(1) residence. Although the light bulbs can not be seen from the complainants residence the reflectors around the light bulbs reflect the light and cast it into s.22(1) residence. PUI NIJJER observed the light slightly illuminating s.22(1) residence and would consider it a nuisance. 30 day letter to be sent.



Case File CF-2020-003013: Closed (Untidy Premises By-law - Bright lights that illuminate the parking lot)

1441 CREEKSIDE DRIVE, Vancouver, BC V6J 4S7

Created Date: Mar 11, 2020

Completed Date: Jul 30, 2020

Details Defendants Complainants Processes Subjobs **✓ Violations** Work Orders Fees & Payments

Process Type	Complete	Assigned To	Outcome
Assign Investigation	✓	Ruby Parcon, Office Support Clerk	Assigned
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Kyle Pringle, Property Use Inspe...	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
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Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Follow-up Investigation Scheduled
Perform Investigation	✓	Randy Nijjer	Violation Found
Send Notification	✓	Gina D'Amico	Letter Sent
Perform Investigation	✓	Randy Nijjer	Infraction(s) Cleared

Perform Investigation

✓ Complete ✗ Claim ✗ Delete Reports

Completed by Randy Nijjer with an outcome of Infraction(s) Cleared.

Assigned To Description
Randy Nijjer Follow up to Lighting Letter (Untidy)

Importance: Scheduled Start: Aug 11, 2020 Started: mmm d, yyyy hh:mm:ss

Scheduled Complete: mmm d, yyyy Completed: Jul 30, 2020 16:37:59

Details Letter **✓ Violations** Notes Time Entry

Results

Findings

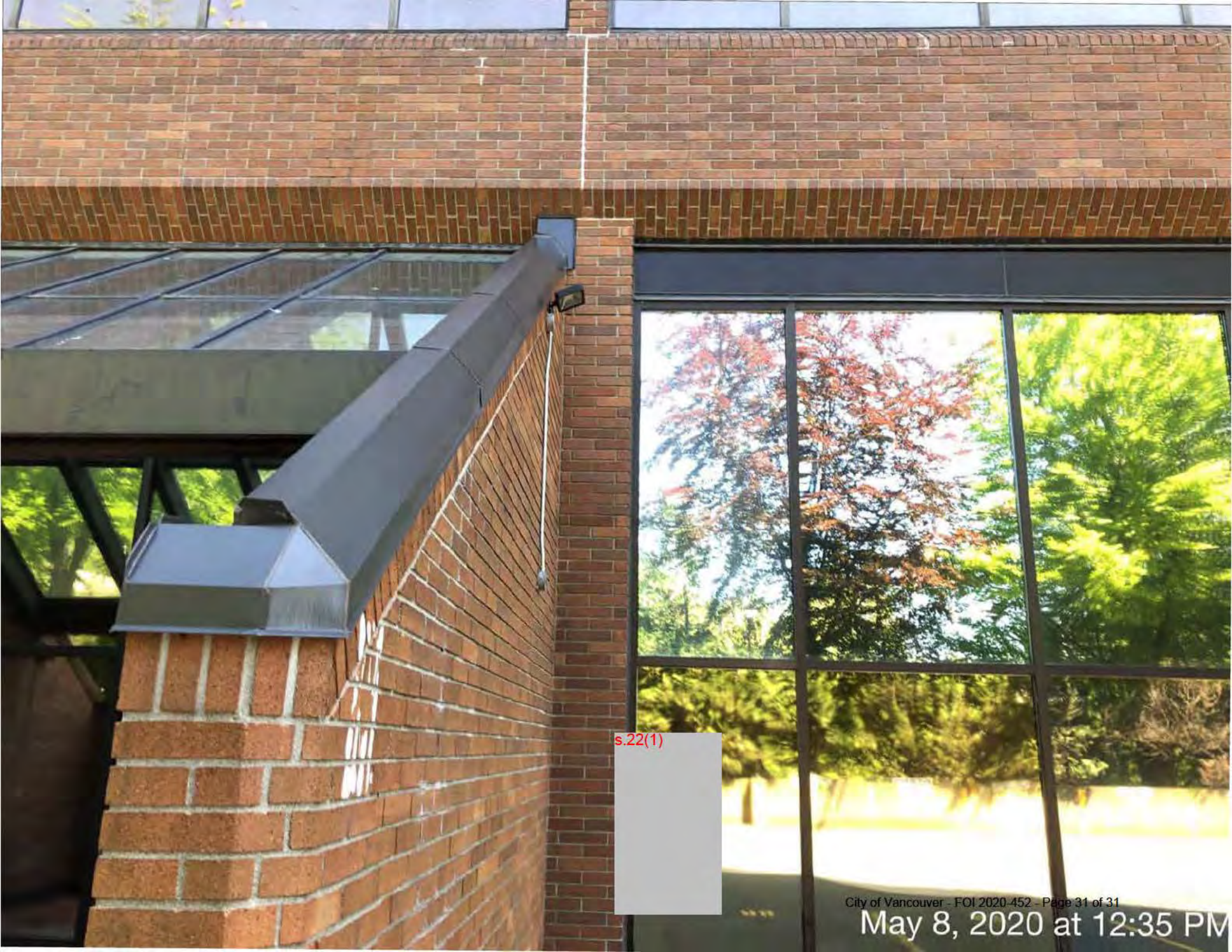
July 30 2020 - PUI NIJER received an e-mail from Christy informing inspector that the lighting issue had been dealt with. PUI NIJER attended site and observed the lighting fixture has been tilted significantly. The light is now facing straight down. Due to the new angle of the lighting fixture the light is no longer in contravention. Please see pictures reflecting this information. City of Vancouver - FOI 2020-452 - Page 18 of 31











s.22(1)