

File No.: 04-1000-20-2020-610

December 3, 2020

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of November 13, 2020 for:

Records of any complaints received regarding the temporary/construction fencing erected at 1255 Main Street, at or near Main Street skytrain station, and along the Quebec Street and Main Street entrances to the public access area adjacent to 1255 Main Street. Date range: June 1, 2020 to November 13, 2020.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your request. The Act allows you 30 business days from the date you receive this notice to request a review by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number assigned to your request (#04-1000-20-2020-610); 2) a copy of this letter; 3) a copy of your original request for information sent to the City of Vancouver; and 4) detailed reasons or grounds on which you are seeking the review.

Please do not hesitate to contact the Freedom of Information Office at foi@vancouver.ca if you have any questions.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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Case Type	Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details	Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
Citizen Feedback Case	101014173916	311		UNADDRESSED LOCATION		VAN 311	app version 2.31 original address 311 UNADDRESSED LOCATION	<p>1. Describe details (who, what, where, when, why) Please do not have the Homeless people set up tents in Thornton Park. We have enough of people hanging out at Main and Terminal as you know from coverage on CTV and CBC TV this last week. We have had to put up temp fencing to protect our building and ourselves and daycare. We have people trying to sell things and using our building to go to the bathroom etc. as you will smell when walking to the sky train. We also had the assault at Main St station as noted on TV this week. You will not get people to move from the park during the day. Also there will be needles and trash all over everyday. As is you are not safe to have kids play in the park. Also as stated above people do not even use the bathroom installed at Main St.</p> <p>2. Type of feedback Complaint</p> <p>3. Feedback regarding City Department</p> <p>4. Department Parks</p> <p>5. Division or Branch Name Parks Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?) No</p> <p>9. Your address</p> <p>10. Contact name</p> <p>11. Contact number</p> <p>12. Email address s.22(1)</p>		s.22(1)	s 22(1)	1	7/12/20 18 21	7/12/20 18 31	Intermediate	<p>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-07-12 18 23 56.54 Directed to Another City Department Vancouver Park Board &t;PB.Comments@vancouver.ca&t;</p> <p>Case Reopened Agent Finished Case Closed. Closed date 2020-07-12 18 31 03.237 Directed to Another City Department pb.comment@vancouver.ca</p>
Tell us Online Webform	101014174003	INTERSECTION		MAIN ST		TERMINAL AV	app version 2.31 original address Main and Terminal	<p>1. Feedback or Comment Attention Councillor Peter Fry; With the upcoming approval of campsites in public parks attention must be given immediately to security issues at 1275 Main Street as Thornton Park is directly across the street. We require fencing approval from the City. A submission has already been made and now it needs to be expedited. There is a day care in our complex. There are elderly here and families with small children. As reported on Global News tonight, July 12/20, theft is a factor in the Strathcona camping community currently. Last week our building was on the CTV and CBC news about our current issues needing more policing and of course, secure fencing. With your concerns about the homeless you will also need to protect your taxpaying residents. Please act quickly as you are with the homeless get us approval for fencing now. Thanks.</p> <p>2. Your address Main and Terminal</p> <p>3. Contact name s.22(1)</p> <p>4. Contact number s.22(1)</p> <p>5. Email address s.22(1)</p>		s 22(1)	s.22(1)	1	7/12/20 19 46	7/12/20 20 25	311 Tell us Online	<p>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-07-12 20 25 07.633 Directed to Another City Department Vancouver Park Board &t;PB.Comments@vancouver.ca&t;</p>