

File No.: 04-1000-20-2021-064

March 16, 2021

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 31, 2021 for:

Any records regarding complaints, investigation and enforcement at the following buildings:

- Regal Hotel, 1046 Granville Street;
- Astoria Hotel, 769 East Hastings; and
- Cobalt Hotel, 917 Main Street.

Date range: January 1, 2020 to January 31, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(I) and s.22(1) of the Act. You can read or download these sections here: <u>http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00</u>

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-064); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca 453 W. 12th Avenue Vancouver BC V5Y 1V4 *If you have any questions, please email us at <u>foi@vancouver.ca</u> and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt



Contact Person: Nicholas Liu Property Use Inspector 604-871-6923 nicholas.liu@vancouver.ca

REGISTERED AND REGULAR MAIL

September 2, 2020 CF-2020-011971

YANG-MYUNG HOLDINGS LTD s.22(1)

<u>ORDER</u>

RE: 769 E HASTINGS STREET – ASTORIA HOTEL

A Property Use Inspector inspected the above-cited property on August 18, 2020 and observed life safety issues in contravention of Section 15.1(1) and Section 21.10 of Standards of Maintenance By-law No. 5462 (the By-law), which state:

15. INTERIOR FIRE AND HEALTH SAFETY HAZARDS

15.1(1) Walls, floors, and roof constructions, including fire protective closures, sprinkler systems, including fire alarm and detection systems and other means of fire protection, shall be maintained in such a manner to afford the fire resistive properties and protection for which they were designed.

21. MAINTENANCE STANDARDS FOR LODGING HOUSES

21.10 Every lodging house owner shall at all times keep or maintain the lodging house:

- (a) in a thoroughly clean and sanitary condition, including windows and lightwells;
- (b) free of pests, including insects and rodents;
- (c) fixtures and appliances in good working order and repair;
- (d) floors, stairs, doors, walls and windows in good working order and repair;
- (e) heating system in good working order and repair; and
- (f) sinks, toilets and bathing fixtures in good working order and repair.

The following violations were reported:

Rooms:

1.	s.22(1)	Door closer is missing <u>.</u> Violation of SofM Section 15.1(1)
2.	s.22(1)	Obstruction of Sprinklers (items are stacked within 18" of sprinkler head). Violation of SofM Section 15.1(1)
3.	s.22(1)	Door closer is missing. Violation of SofM Section 15.1(1)
4.	s.22(1)	Breach in the ceiling approximately 4 square feet. Violation of SofM Section 21.10
5.	s.22(1)	Transom is missing (unprotected opening). Violation of SofM Section 21.10
6.	s.22(1)	Breach in the ceiling approximately 3 square feet. Violation of SofM Section 21.10

In accordance with Section 23.2 of the By-law, you are ordered to IMMEDIATELY:

• Correct the above-noted violations (items #1 thru #6).

Please be advised that failure to comply with this order will result in the matter being referred to the City Prosecutor with a request to approve charges against you under the applicable Bylaw(s). If charges are subsequently laid you will be required to attend Provincial Court and will face liability upon conviction to a fine of not less than \$500.00 for each day that the offence continues.

The imposition of fines by the Court will not absolve you from the requirement to comply with the By-law.

If you are selling your property you should disclose the contents of this order to the prospective purchaser and their representatives.

For questions or concerns please contact Nicholas Liu, Property Use Inspector, at 604-871-6923 or via email at <u>nicholas.liu@vancouver.ca</u>.

Yours truly,

derso

For: P. Ryan, M. Sc., P. Eng. Chief Building Official and Director, Building Code and Policy

Yours truly,

For: Kathryn Holm, M. Sc., P. Eng. Chief Licence Inspector and Director of Licences and Inspections Copy: YANG-MYUNG HOLDINGS LTD C/O LARRY SAGGU 769 E HASTINGS STREET VANCOUVER BC V6A 1R3

Rob Renning, Deputy Chief, Fire Prevention rob.renning@vancouver.ca

Hi Lynn,

I don't have any changes to make. Please do add my signature "for P.Ryan".

I don't think I can sign for Kathryn – I haven't been delegated any of her authority that I'm aware of. Doesn't she have a deputy or a backup?

Kelly

Kelly Anderson, P.Eng., CP Manager, Building Review Branch D: 604-873-7516 C: s.15(1)(I)

From: Wong, Lynn Sent: Tuesday, September 01, 2020 12:33 PM To: Anderson, Kelly Subject: Order for Review - 769 E Hastings St - CF-2020-011971

Hi Kelly,

Please see attached Order for your review. Please let me know if you have any changes or if I can insert your e-signature.

In addition, Kathryn Holm's automatic reply indicates she is back in the office on Wed, September 2^{nd} .

Can you sign for her as well?

Thanks!

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



From:	<u>Miyaji, Koji</u>
To:	Wong, Lynn
Cc:	Solyom, Anne
Subject:	RE: Order for Review - 769 E Hastings St - CF-2020-011971
Date:	Tuesday, September 1, 2020 2:40:54 PM
Attachments:	image001.png

Hi Lynn,

I am good with the Order. Please insert my e signature on behalf of Kathryn.

Cheers

Koji Miyaji Assistant Director, Community Standards Deputy Chief License Inspector Development, Buildings & Licensing City of Vancouver| 515 W 10th Ave Vancouver, B.C. V5Z 4A8 (604) 829 9711 koji.miyaji@vancouver.ca

From: Wong, Lynn Sent: Tuesday, September 1, 2020 2:14 PM To: Miyaji, Koji Cc: Solyom, Anne Subject: Order for Review - 769 E Hastings St - CF-2020-011971

Ні Којі,

Kathryn Holm's out of office automatic reply indicates she is back in the office on Wed Sept 2. Could you please review the attached Order. Please let me know if you have any changes or if I can insert your e-signature.

FYI: Kelly Anderson has approved for: Pat Ryan.

Thanks!

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



From:	Wong, Lynn
To:	Renning, Rob
Subject:	769 E Hastings St - Astoria Hotel - SRA Order - Life Safety Issues
Date:	Thursday, September 3, 2020 9:35:00 AM
Attachments:	769 E Hastings St - SRA SofM Order.pdf
	image001.png

Hi Rob,

Please see attached SRA SofM Order (Life Safety Issues) for 769 E Hastings street – Astoria Hotel.

Thanks!

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



	1	1
Property Address	Name of Building	Inspection Date (yy/mm/dd)
TGA 1= Husting Ct.	Astona	2620/08/18
<u>76A 15 Hastwas</u> St- Business Licence (B/L) Number	ASTONIA Special Notes on B/L	Security/Video
	N/A	⊠r¥es □ No
20-133714		H-12 comevors,
Pest Management Company	Number of Units	SRA Tenant Register
APNA Pest Control.	85	24-hr Tenant Check 🛛
Owner Information	Building Representative	Inspectors Attending
Yang-Mying Holdings	Larry Sacisu	PUI: NICHOLAS LIU
LTD MILETY HOUSINGS		Renvery Niver
	Imran Queshi	terred in the
22(1)	- Stringer	
Ph#	Ph# 604-254-3355	Ph# 604-871-69123
Building Exterior: fire escape		idows / finish
Exterior Mspected: Common Areas: bathrooms / h	alls / kitchens / lighting /	elevator / stairs / storage rooms
Exterior Mspaced:	(Fire escape, fac	elevator / stairs / storage rooms
Exterior Mspaced:	alls / kitchens / lighting /	elevator / stairs / storage rooms
Exterior Mspaced:	alls / kitchens / lighting /	elevator / stairs / storage rooms
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Exterior MSFacted : Common Areas: bathrooms / h	alls / kitchens / lighting /	elevator / stairs / storage rooms
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Exterior inspected:	alls / kitchens / lighting /	elevator / stairs / storage rooms
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Exterior Aspected:	(Fire escape, Fac alls / kitchens / lighting / . Re: (eq. 24/hr +	elevator / stairs / storage rooms
Exterior Aspected : Common Areas: bathrooms / h Noticed blog way Recommendations: All noted deficiencies must by correct	(Fire escape, Fac alls / kitchens / lighting / . Re: (eq. 24/hr +	elevator / stairs / storage rooms scilvess check, Subtota
Exterior Mspaced:	ed by Sapt 18/20	elevator / stairs / storage rooms scilvess check, Subtota



SRA ANNUAL INSPECTION REPORT

Address _____

(Property Use) SR _____

	Standards of Maintenanc	e By-law No. 5462	Violations				
Room No. \$ 22(1)	 Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace 	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/ap3/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1				
	Clutter Y Doorway 90° N Informed Mgr Notes:	Tap does not completely \$	nut				
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SO.FT)	0				
Room No. 322(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Badiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	\bigcirc				
	Notes:	Transom MISSIV15					
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1				
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	Ø				
5 A. A. L	Notes:						
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	□ Door-handset/hinges/frame/room# - repair/replace □ Pest-rats/mice/roaches/bedbugs/fruit flies - pest control Clutter Y □ Doorway 90° N □ Informed Mgr □						
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	Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes: CC \\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\\	leak from floor Alexe	1				
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	q				
Vacant No Access	376,316,216						
Inspected	3201,300,301,302,302	7.11 777 775 710 272	158,2				
Notes: 7	31213, d. fl. bath, 316, 3rd	2' A bidles toulet Rm, 217,	Total				
	(16) EL LIVO FI LODIES TO, ET		3				
		City of Vancouver EOI 2021 064 Page 8 of 326	Æ				
		213 LIFE SAFEIT	2				

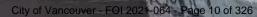


SRA ANNUAL INSPECTION REPORT

Address _

(Property Use) SR _

	Standards of Maintenance By-law No. 5462	Violations
Room No. s 22(1)	 Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	(H)
	Clutter Y Doorway 90° N D Informed Mgr D JEMNS 117/10/ 18" FRAM SAR	Px
LIFE SAFETY	SMOKE ALARM DSPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	N
Room No. 5.22(1)	Carpets/fleor/baseboards - repair/replace/clean National Structure Structu	Ţ
LIFE SAFETY	Notes: SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/GEILING (>1SQ.FT)	A
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Window-pane/frame/trim/hardware - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Sink/plumbing/taps/leaks - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Sink/plumbing/taps/leaks - repair/replace/unplug □ Radiator/Electrical baseboard - repair/replace □ Electrical outlets/fixtures/cover plates - repair or replace □ Door-handset/hinges/frame/room# - repair/replace □ Pest-rats/mice/roaches/bedbugs/fruit flies - pest control Clutter Y □ Doorway 90° N □ Informed Mgr □	Ø
LIFE SAFETY	Notes:	
Room No.	Carpets/floor/baseboards - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug	
s:22(1)	□ Radiator/Electrical baseboard - repair/replace □ Electrical outlets/fixtures/cover plates - repair or replace □ Door-handset/hinges/frame/room# - repair/replace □ Pest-rats/mice/roaches/bedbugs/fruit flies - pest control Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes: 0	Ø
	SMOKE ALARM SPRINKLER LINE MOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	7
Room No.	Carpets/floor/baseboards - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Door-handset/hinges/frame/room# - repair/replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control	
	Clutter Y Doorway 90° N I Informed Mgr D	
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	□ Carpets/floor/baseboards - repair/replace/clean □ Window-pane/frame/trim/hardware - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Sink/plumbing/taps/leaks - repair/replace/unplug □ Radiator/Electrical baseboard - repair/replace □ Sink/plumbing/taps/leaks - repair/replace/unplug □ Door-handset/hinges/frame/room# - repair/replace □ Pest-rats/mice/roaches/bedbugs/fruit flies - pest control Clutter Y □ Doorway 90° N □ Informed Mgr □	
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LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Vacant No Access Inspected Notes:	522(1) 214,720,722,721,722,202 fl tubet RM, 202,710,207, 102,126,127,125,124,122,127,15t fl tubet RM 20	
	City of Vancouver - FOI 2021-064 - Page 9 of 326 LIFE SAFETY	3



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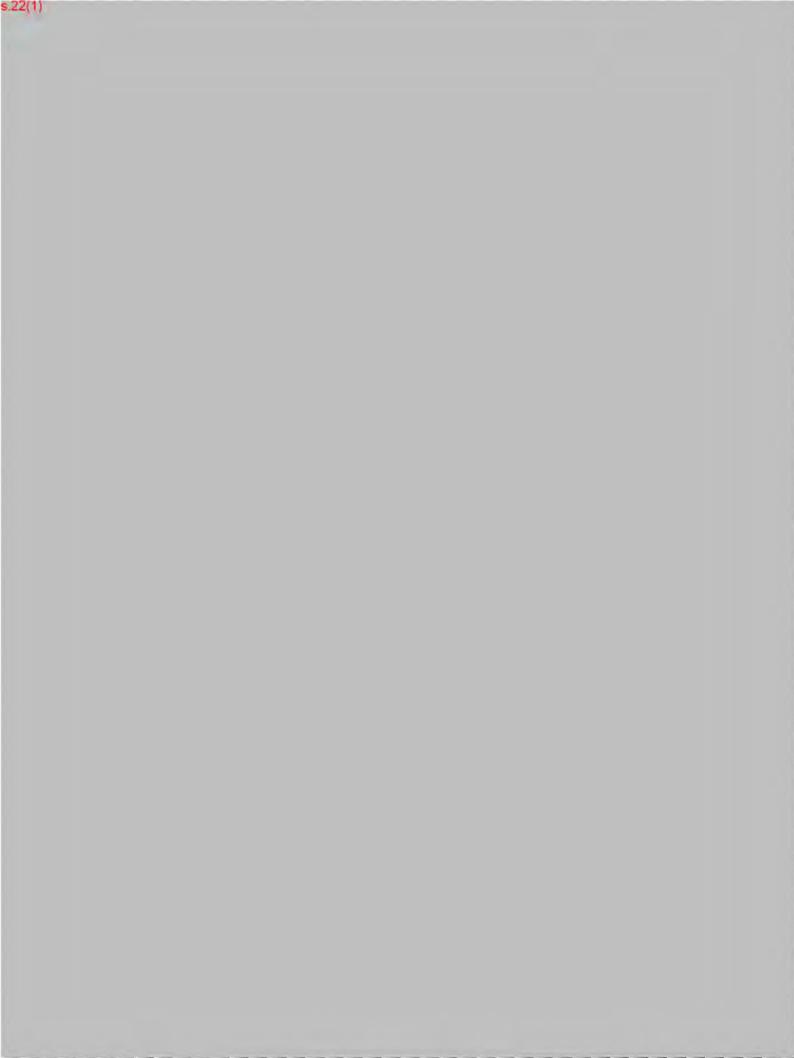




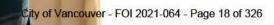




s.22(1)







s.22(1)

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CE - Inspection Report (PUI)

CF Number	r CF	-2020-011971		Date of Insp	ection (yyyy/ı	mm/dd)	2020/08/18	
Main Address 769 E HASTINGS STREET, Vancouver, BC V6A 1R3		ver, Specifics ar	Specifics and/or Suite # N/A						
Tenant				Number of	Number of Storeys 4				
Owner	Owner YANG-MYUNG HOLDINGS LTD s.22(1)			Permit Nun	nber	N/A			
Agent	agent Attn: Larry Saggu 769 E Hastings Street Vancouver BC V6A 1R3			Approved U	Approved Use of Building/Land SRA				
District Zo	ine	DEOD		Present Use	of Build	ing/La	and	SRA	
Business L	icense	20-133714							
Reason for	r Inspe	ction Annual S	RA Inspection 20)20					
		revealed six lif							
	2(1) Do Ol Do Br Tr	oor closer missing ostruction of spri oor closer missing each in the ceili ansom missing (u	y - Section 15.1(nklers (Items sta y - Section 15.1) ng approx. 4 SF -	(1) acked within 18" of (1) · Section 21.10 ning) - Section 21.		r hea	ds) - Se	ction 15.1(1)	
1. S.22 2. 3. 4. 5. 6. Requireme	2(1) Do Ot Do Br Tr Br	oor closer missing ostruction of spri oor closer missing each in the ceili ansom missing (1 each in the ceili	4 - Section 15.1(nklers (Items sta 4 - Section 15.1) ng approx. 4 SF - inprotected open ng approx. 3 SF -	(1) acked within 18" of (1) · Section 21.10 ning) - Section 21.		r hea	ds) - Se	ction 15.1(1)	
1. S.22 2. 3. 4. 5. 6. Requireme Standards Recommer	2(1) Do Ot Do Br Tr Br ents s of ma	oor closer missing ostruction of spri oor closer missing each in the ceili ansom missing (i each in the ceili	4 - Section 15.1(nklers (Items sta 4 - Section 15.1) ng approx. 4 SF - inprotected open ng approx. 3 SF - section 15.1(1)	(1) acked within 18" of (1) · Section 21.10 ning) - Section 21. · Section 21.10		r hea	ds) - Se	ction 15.1(1)	
1. S.22 2. 3. 4. 5. 6. Requireme Standards Recommer	2(1) Do Ot Do Br Tr Br ents s of ma	oor closer missing ostruction of spri oor closer missing each in the ceili ansom missing (I each in the ceili intenance Bylaw	4 - Section 15.1(nklers (Items sta 4 - Section 15.1) ng approx. 4 SF - inprotected oper ng approx. 3 SF - section 15.1(1) nt and RO	(1) acked within 18" of (1) · Section 21.10 ning) - Section 21. · Section 21.10		r hea	ds) - Se	ction 15.1(1)	

Violation Number:	Violation:
VI-2020-04370	s.22(1)Door closer missing
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 18, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	
	Violation Instructions:
Resolve By:	Immediate Order211 - Obstruction of sprinklers (Items stacked within 18" of sprinkler heads)
Violation Status:	
Violation Number:	Violation:
VI-2020-04368	s.22(1) Obstruction of sprinklers (Items stacked within 18" of sprinkler heads)
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 18, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective
.,	closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No. 5462	designed.
5462	Violation Instructions:
Resolve By:	Immediate Order
Violation Status:	
Violation Number:	Violation:
VI-2020-04366	s.22(1) Door closer missing
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 18, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	designed.
	Violation Instructions:
Resolve By:	Immediate Order

Violation Number:	Violation:
VI-2020-04369	s.22(1)Hole in ceiling approx. 4 SF
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10:
Aug 18, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
Aug 18, 2020	
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
Resource by:	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
	Immediate Order
Violation Number:	Violation:
VI-2020-04365	s.22(1)Fransom missing (unprotected opening)
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10:
Aug 18, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
violation status:	
	Immediate Order
Violation Number:	Violation:
VI-2020-04367	s.22(1)3reach in the ceiling approx. 3 SF
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10:
Aug 18, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
10, 2020	lodging house:
Violation Turner	
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
-	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
	Immediate Order
1	

Page 4 of 4

	Photo	Description
s.22(1)		s.22(1) Breach in the ceiling approx. 3 SF - Section 21.10
s.22(1)		Similar Structure in the second se



Case File CF-2020-011971: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (Life safety) - Astoria Hotel -... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Aug 31, 2020 Completed Date: Nov 6, 2020

Case File

20

Perform Investigation

Defendants Complainants Subjobs ✓ Violations Work Orders ✓ Documents Details Processes Fees & Payments Warnings File Notes Time Entry 0 Process Type Complete Assigned To Outcome Scheduled Start Date Date Completed + Description Assign Investigation Nicholas Liu Assigned Aug 31, 2020 Aug 31, 2020 12:14:20 4 Perform Investigation Nicholas Liu Send for Supervisor Review Aug 31, 2020 Aug 31, 2020 12:29:14 Immediate S/M Order 1 Supervisor Review Loris Volpe, Property Use Supervisor Order Required Aug 31, 2020 15:21:12 1 Aug 31, 2020

Aug 31, 2020

Sep 25, 2020

Sep 3, 2020 09:43:40

Nov 6, 2020 06:52:56

Mike Elliston, Property Use Inspector Perform Investigation 1

1

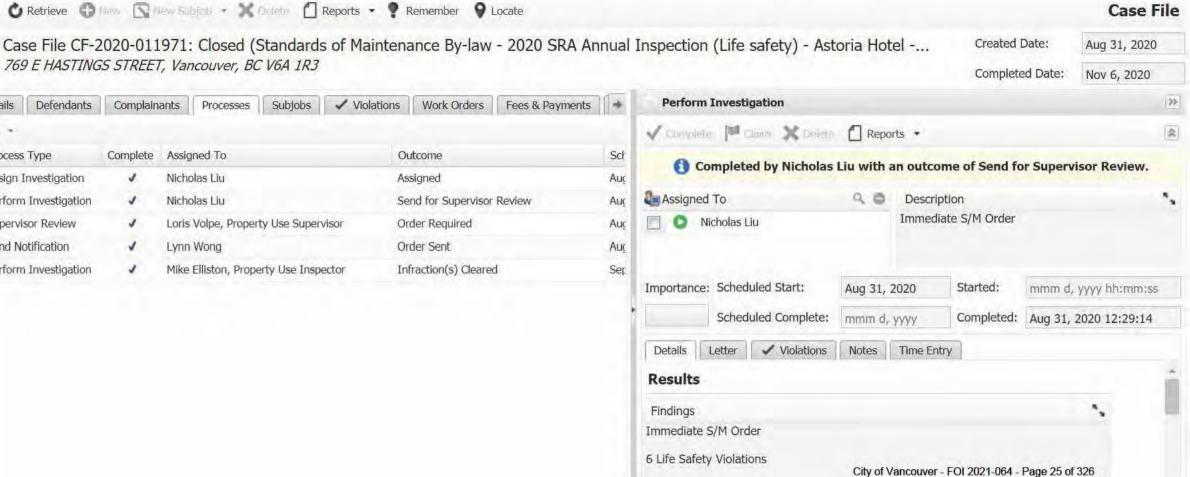
Lynn Wong

Send Notification

Order Sent Infraction(s) Cleared

Immediate SRA SofM Unsafe Order - Door Closer/Ceiling ... Recheck Immediate SRA SofM Order (Life Safety Issues) ...

Created Date:



0 New -Process Type Complete Assigned To Assign Investigation 1 Nicholas Liu Perform Investigation 1 Nicholas Liu Supervisor Review Loris Volpe, Property Use Supervisor 3 Send Notification Lynn Wona 1 Perform Investigation Mike Elliston, Property Use Inspector 1 С

Defendants

- Save

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Details

Complainants Processes

769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Subjobs

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🔚 Save 🕐 Retrieve 💮 Now 🖸 Now Solution - 💥 Webbo 📋 Reports - 📍 Remember 💡 Locate

Case File CF-2020-011971: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (Life safety) - Astoria Hotel -... Created Date: 769 E HASTINGS STREET, Vancouver, BC V6A 1R3 Completed Date:

-	Details Defendants	Complain	aants Processes Subjobs 🖌 Vie	blations Work Orders Fees & Pay	ments	Perform Investigation					20
0	New T					V CONTRACT M CLARK X DIAMA	Repo	orts •			*
	Process Type	Complete	Assigned To	Outcome	Sch	() Completed by Mike Elliston,	Property		ctor with ar	outcome of	
0	Assign Investigation	1	Nicholas Liu	Assigned	Áuç	Infraction(s) Cleared.	roperty	ose mspe		i outcome or	
0	Perform Investigation	1	Nicholas Liu	Send for Supervisor Review	Auç	assigned To	9.0	Descriptio	20		
0	Supervisor Review	1	Loris Volpe, Property Use Supervisor	Order Required	Auç	Mike Elliston, Property Use I		and the second second		A SofM Order (Life Safe	™ tv
0	Send Notification	1	Lynn Wong	Order Sent	Auç	Mike Elliston, Property Use 1	Inspector		ted Septembe		
0	Perform Investigation	1	Mike Elliston, Property Use Inspector	Infraction(s) Cleared	Ser.						
						Importance: Scheduled Start:	Sep 25, 3	2020	Started:	mmm d, yyyy hh:mm:	SS
						Scheduled Complete:	mmm d,	VVVV	Completed:	Nov 6, 2020 06:52:56	

Details Letter ✓ Violations Notes Time Entry Results π. Findings - 14 September 29: Recheck found violations to have been corrected. City of Vancouver - FOI 2021-064 - Page 26 of 326

Case File

Aug 31, 2020

Nov 6, 2020

Property Use Complaint

Case number: 101014163585

Case created: 2020-07-08, 04:32:00 PM

Incident Location

Address: 769 E HASTINGS ST, Vancouver, V6A 1R3 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Other
- 2. If Other selected or there are multiple issues, provide details: Mould in all communal showers
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue?
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) No
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Contact Details								
Humen	s.22(1)							
Address:	,							
Address2:								
Phone:	s.22(1)	Email:						
Alt. Phone:		Preferred contact method:	Either					
Case Notes								

Photo

- no picture -

F

Case File CF-2020-009157: Closed (Standards of Maintenance By-law - Mold in all communal showers) 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Created Date:

Jul 9, 2020

Completed Date:

Sep 1, 2020

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Investigation

Deta	ails Defendants	Complainants	s Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	 Documents 	Time Ent	ту
0	he de 🖛											
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Dat	e Date Complete	ed +	Description
0	Assign Investigation	1	Ruby Parcon, C	ffice Suppor	t Clerk	Assigned		Jul	9, 2020	Jul 9, 2020 08	:51:40	
0	Perform Investigation	1	Mike Elliston, P	roperty Use 1	Inspector	Follow-up In	nvestigation Scheduled	d Jul	9, 2020	Sep 1, 2020 1	1:41:48	
0	Perform Investigation	1	Nicholas Liu			No Violation	Found	Aug	18, 2020	Sep 1, 2020 1	1:43:15	

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Details

511

Process Type

Assign Investigation

Perform Investigation

Perform Investigation

Defendants

Complainants

Complete

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Case File CF-2020-009157: Closed (Standards of Maintenance By-law - Mold in all communal showers) 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

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1, Vd.	ncouver, BC	VOA IRJ										Complete	ed Date:	Sep 1, 202	0
nants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa +	Perform	n Investiga	ation						50
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Assi	gned To			Outcome		Sch	A Com	alatad bu	Nicholas Li		an outcome o	f Follow up	Tauachia	ation Cohod	ulad
Rub	Parcon, Office	e Support Cle	erk	Assigned		Jul	O comp	neted by	NICHOIAS LI	u with a	an outcome t	or rollow-up	investig	ation Scheu	ulea.
Mike	Elliston, Prope	erty Use Insp	ector	Follow-up Invest	tigation Scheduled	Jul	Assigned	d To		Q.	C Descrip	tion			*,
Nich	olas Liu			No Violation Fou	und	Auç			n, Property Us	e Inspect	tor				
							Importance	e: Schedul	ed Start:	Jul 9	, 2020	Started:	mmm d	, yyyy hh:mm	1.55
								Schedul	ed Complete	: mmr	n d, yyyy	Completed:	Sep 1, 2	020 11:41:48	3
							Details	Letter	Violations	Notes	Time Entry				
							Results								1
							Findings							-	
							July 28; Wa discolourati		n of all bathro	poms for	und no visible i	ndication of d	ark		
							Note: Regu	lar inspect	tions have fo	und bail	kingtylanderset a	FØ1/2017-1-1994ta	Rese. 29 of	f 326	

Created Date:

Jul 9, 2020

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Case File CF-2020-009157: Closed (Standards of Maintenance By-law - Mold in all communal showers) 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

+	Details Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa 🔹
0	Nev. •							
	Process Type	Complete	Assigned To			Outcome		Sch
0	Assign Investigation	1	Ruby Parcon, Offic	e Support Cle	rk	Assigned		Jul
0	Perform Investigation	1	Mike Elliston, Prope	Mike Elliston, Property Use Inspector			tigation Scheduled	Jul
0	Perform Investigation	1	Nicholas Liu			No Violation Fou	und	Auç

			Complete	ed Date:	Sep 1, 20	20
Perform Investigation						33
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Completed by Nich	olas Liu w	ith an o	utcome of No	Violation	1 Found.	
assigned To	90	Descrip	otion			۰,
🔲 💽 Nicholas Liu						
Importance: Scheduled Start:	Aug 18, 2	2020	Started:	mmm d,	yyyy hh:mr	n:ss
Scheduled Complete:	mmm d,	уууу	Completed:	Sep 1, 2	020 11:43:1	5
Details Letter Violations N	lotes Tin	ne Entry				
Results						- ê
Findings					•	
bothrooms appear to be in good con annual inspection conducted on aug			ark discolouratio	on during	the	
	City of V	ancouver	- FOI 2021-064 -	Page 30 of	326	

Created Date:

Jul 9, 2020



September 1, 2020 CF-2020-008985

YANG-MYUNG HOLDINGS LTD s.22(1)

RE: 769 E HASTINGS STREET – ASTORIA HOTEL

Following an inspection on August 18, 2018 various Standards of Maintenance By-law deficiencies were found in the building at the above location.

Attached is a copy of the checklist of the deficiencies which was handed to Larry Saggu, on the date of the inspection.

In accordance with the By-law and to avoid further action, you are to correct the deficiencies outlined in the enclosed checklist **BY SEPTEMBER 18, 2020.**

Please be advised that life safety issues reported during the inspection are to be immediately corrected as per our Order dated September 2, 2020.

If you have any further questions or concerns, please feel free to contact me via phone or email. We thank you in advance for your voluntary compliance.

Yours/truly, 4 FOR

Nicholas Liu, Property Use Inspector nicolas liu@vancouver.ca (604) 871-6923

Enclosure

Copy: YANG-MYUNG HOTEL MANAGEMENT LTD C/O LARRY SAGGU DBA: ASTORIA HOTEL 769 E HASTINGS STREET VANCOUVER BC V6A 1R3 Case File CF-2020-008985: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Astoria... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Jul 6, 2020 Created Date:

Completed Date:

Nov 6, 2020

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Investigation

Details	Defendants	Complainants	Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	V Documents	Time Entry
Pr	rocess Type	Complete	Assigned To			Outcome		Schedule	ed Start Date	Date Completed *	Description
0 As	ssign Investigation	1	Mike Elliston, P	roperty Use I	nspector	Assigned		Jul 6, 20	20	Jul 6, 2020 12:30:3	32
O Pe	erform Investigation	1	Nicholas Liu			Send for Superv	isor Review	Aug 18,	2020	Aug 31, 2020 11:3	1:12 SRA letter - Rectify by Sept 18 2020
0 SI	upervisor Review	1	Loris Volpe, Pro	operty Use Su	pervisor	Letter Required		Aug 31,	2020	Aug 31, 2020 15:30	0:15
O Se	end Notification	1	Lynn Wong			Letter Sent		Aug 31,	2020	Sep 1, 2020 15:07:	18 Day SRA SofM Letter
D Pe	erform Investigation	1	Mike Elliston, P	roperty Use I	nspector	Infraction(s) Cle	ared	Sep 21, 1	2020	Nov 6, 2020 07:03	:42 Recheck Letter dated September 1, 2020

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Case File CF-2020-008985: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Astoria... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Created Date:

Jul 6, 2020

Completed Date: Nov 6, 2020

+	Details Defendants	Complain	ants Processes Subjobs 🖌 Vio	lations Work Orders Fees & Payme	ents 🗍 🔸
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	Process Type	Complete	Assigned To	Outcome	Sch
0	Assign Investigation	4	Mike Elliston, Property Use Inspector	Assigned	Jul
0	Perform Investigation	1	Nicholas Liu	Send for Supervisor Review	Auç
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0	Send Notification	1	Lynn Wong	Letter Sent	Auç
0	Perform Investigation		Mike Elliston, Property Use Inspector	Infraction(s) Cleared	Ser

			compica	NOT	10,2020
Perform Investigation					20
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Completed by Nicholas	Liu with a	an outco	me of Send fo	or Supervisor I	Review.
Assigned To	9.0	Descrip	tion		۰,
📄 💿 Nicholas Liu		SRA lett	er - Rectify by	Sept 18 2020	
Importance: Scheduled Start: Scheduled Complete:	Aug 18, mmm d,		Started: Completed:	mmm d, уууу Aug 31, 2020	
Details Letter Violations N	lotes Tir	me Entry			
Results					Î
Findings				·,	
4 general violations					
SRA letter - Rectify by Sept 18 2020	City of \	/ancouver	- FOI 2021-064 -	Page 33 of 326	

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Details

Defendants

Case File CF-2020-008985: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Astoria... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Work Orders

Created Date: Jul 6, 2020

Completed Date:

Nov 6, 2020

0	New -		
	Process Type	Complete	Assigned To
0	Assign Investigation	1	Mike Elliston, Property Use Inspector
0	Perform Investigation	1	Nicholas Liu
0	Supervisor Review	1	Loris Volpe, Property Use Supervisor
0	Send Notification	1	Lynn Wong
0	Perform Investigation	1	Mike Elliston, Property Use Inspector

Complainants

Processes

Subjobs

✓ Violations

Outcome
Assigned
Send for Supervisor Review
Letter Required
Letter Sent
Infraction(s) Cleared

Fees & Payments

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Sep 21, 3	2020	Started:	mmm d, yyyy h	h:mm:ss
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ins to ha	ve been cor	rected.		
-	Sep 21, 3 mmm d, Notes	spector Recheck L Sep 21, 2020 mmm d, yyyy Notes Time Entry	spector Recheck Letter dated S Sep 21, 2020 Started: mmm d, yyyy Completed: Notes Time Entry ons to have been corrected.	spector Recheck Letter dated September 1, 2020 Sep 21, 2020 Started: mmm d, yyyy h mmm d, yyyy Completed: Nov 6, 2020 07 Notes Time Entry

Building Name Address Concerns		Concerns	CF Notes/follow-up
Arno Rooms	291 E Georgia St	1st floor shower is broken	No Active CF for broken shower
Astoria Hotel	769 E Hastings St	Bathroom on 2nd floor is broken and the hot	No Active CF for bathrooms and
		water is inconsistent.	Hot Water
Colonial Residence	122 Water St	- Sink broken - <mark>s.22(1)</mark>	
		- Bathrooms have no doors, locks or curtains	Recent CF dealt with Hot water
		- Hot water not working	complaint.
		- Elevator may be broken	
			No Active CF for bathroom
			concerns, broken sink or elevator
Dodson Rooms	23 E Hastings St	3rd floor shower broken	No active CF for Borken shower
Flint Hotel	1516 Powell St	Bathrooms in building not working	CF-2020-003055 - 2020 Annual
			inspection common area follow-
			up scheduled for April 27, 2020
Grand Union	74 W Hastings St	2nd Floor tub/shower drain clogged	No Active CF for tub/shower
			concerns
Hildon Hotel	40 W Cordova St	_s.15(1)(l)	
		- Elevator is broken	
		- Tenants have no clean water??? (More info	
		needed - Drinking or bathing?)	CF-2020-003637 - Elevator
		- Black Mold in rooms ^{S.22(1)}	Complaint (March 27, 2020)
		- s.22(1) sink is ripped off the wall	
		- 1st and 2nd floor bathrooms are broken	No Active CF's for bathroom
		- 3rd floor sink not working	complaints, back door/access
		- 4th floor shower clogged	issues, or <mark>s.22(1)</mark>
Keefer Apartments	727 Keefer St	Hot water not working	No active CF related to hot water
			concerns
Lion Hotel	316 Powell St	Laundry is broken	No active CF related to broken
			laundry
Maple Hotel	177 E Hastings	Elevator is not working	No Active CF related to elevator
			concerns
Murray Hotel	1119 Hornby St	sink(s) broken - no unit information	No Active CF related to broken
			sinks

Powell Rooms	556 Powell St	sink(s) broken - no unit information	No Active CF related to broken
			sinks
Siesta Rooms	932 Granville St	- sinks broken - s.22(1)	No active CF related to broken
		- Many toilets are backed-up	sinks and toilet concerns
St. Clair	1190 E Hastings St	- No Heat in the building	No active CF related to building
		- sink(s) broken - no unit information	heat.
			No active CF related to broken
			sinks
Summer Hotel	341 E Hastings	- Sinks broken - all of the ^{S.22(1)}	
		s.22(1)	
		- 2nd floor toilet broken	No active CF related to broken
		- 3rd floor shower broken	sinks and bathroom concerns
Vogue Hotel	1060 Granville St	Laundry is broken	No active CF related to broken
			laundry
Winter's Residence	203 Abbott St	Sink(s) broken - s.22(1)	No active CF related to broken
			sinks

Building Name	Address	SRO-C Concerns (May 7 to May 13, 2020)	POSSE Follow-up
Afton Hotel Rooms	249 E Hastings St	- The building has bed bugs	- No Active CF - No bed bugs identified during the 2019 annual inspection
Arlington	575 E Pender St	- Black mold found in the shower room (Landlord is in the process of fixing it)	- No Active CF - no mold issues identified during the 2019 annual inspection
New Dodson Hotel	25 E Hastings St	- Lots of water damage in the building, especially ceillings and walls. s.22(1) is really bad - Pest issues with bedbugs and cockroaches	- No Active cf related to water damage or pest control
Laurel Apartments	610 Alexander St	- Mold in some showers on the ceiling	- No active CF related to mold
Patrick Anthony Residence	561 E Hastings St	- Pest issues with cockroaches in building	 No Active CF - No pest control issuses identified during the 2019 annual inspection
Persepolis	351 Columbia St	- Pest issues with cockroaches, bedbugs, mice and rats	 No Active CF - No pest control issuses identified during the 2019 annual inspection
Cobalt Hotel	917 Main St	 Mold in the walls Lots of holes in the walls Pest issues with cockroaches and bedbugs 	 No Active CF related to Pest control. Holes in the wall were not identified during the March 6, 2020 common area inspection
Brandiz	122 E Hastings St	 Water damage on the ceiling throughout the building as well as on the bathroom floors First floor shower is broken Elevator has been broken for 5 months Pest problems with cockroaches, ants, bedbugs and rats. 	 - CF-2019-014544 - Elevator - Open - No active CF related to the water damage throughout the building, broken first floor shower or the pest problem

Summer Hotel	341 E Hastings St	 Water damage throughout the building, mold in the bathrooms Hot water in the building is off Toilets don't flush, always have to be plunged Windows in shower rooms are smashed Pest issues with mice and rats 	 - CF-2020-005113 - Broken washrooms - Open - CF-2020-005420 - Hot Water - Open - No Active CF related to the water damage and the broken windows
Grand Union	74 W Hastings St	 Water damage is in all the rooms Hot water has been off due to a flood in the bar (Never any hot water) Toilets on second floor keep backing up Baths on second floor don't drain Pest issues with bedbugs, cockroaches, rats 	 - CF-2020-005104 - Closed (second floor drain) - No active CF related to toilets on the second floor, hot water, water damage or pest control
Arno Rooms	291 E Georgia St	 Water damage and mold in some bathrooms Bathroom on the first floor is broken Broken sink - s.22(1) Cockroach issue in the building 	- CF-2020-005091 - Closed (Bathroom Repairs) - No Active CF related to the cockroaches or broken sink in s.22(1)
Astoria Hotel	769 E Hastings St	 Bathrooms are moldy Issues with mice in the building Hot water runs cold after about 5 minutes 	- CF-2020-005095 - Closed (Hot water) - No active CF related to moldy bathrooms or pest control

Hildon Hotel	50 W Cordova St	 Pest issues with bedbugs, cockroaches and mice Sink ^{S.22(1)}ripped of the wall by the tenant. Caused flooding, water damage and black mold, which destroyed tiles in tenant's rooms room ^{S.22(1)} Half of the bathrooms in the building are not working. One on every floor is out of order. Toilets are backed up with needles, etc. and over-flow to the floor which has clogged drains. The water then causes damage and black mold. 4th floor bathrooms are broken completely Drain on third floor bathrooms are broken 3rd floor bathroom sink is not workings 4th floor shower is clogged. 	
Lion Hotel	316 Powell St	 Water damage on the second floor shower (lots of mold on the second floor) Only 1 functioning washer and dryer in the building 2nd floor shower is broken 	- CF-2020-005107 - Laundry - Open - CF-2020-005419 - Mold in the 2nd floor shower. Could tie in the broken 2nd floor shower - Open
Melville Rooms	322 Cambie St	- Pest issues with bedbugs, cockroaches and mice	- CF-2020-000888 - Pest Control (Room 9) Open
Vogue Hotel	1060 Granville St	- Laundry is 'still' broken	- CF-2020-005114 - Laundry - Open
Wonder Rooms	50 E Cordova St	- Pest issues ith bedbugs and cockroaches	- CF-2020-005408 - Pest Control - Open

		- Pest issues with cockroaches, mice and	- CF-2020-003263 - Pest
Palace Hotel	35 W Hastings St	bedbugs	Control - Closed (May 6, 2020)

City of Vancouver - FOI 2021-064 - Page 41 of 326



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Case File CF-2020-006338: Closed (Standards of Maintenance By-law - - Bathrooms are moldy - Issues with mice in the building ... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

May 19, 2020

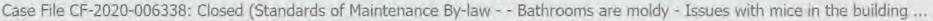
igation

Completed Date: May 25, 2020

Created Date:

Details	Defendants	Complainants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entr	TY .
O new												
Pro	ocess Type	Complete	Assigned To			Outcome		Sche	eduled Start Dat	e Date Complete	ed *	Description
C Ass	sign Investigation	1	Ruby Parcon, C	ffice Support	t Clerk	Assigned		May	19, 2020	May 19, 2020	11:46:22	
O Per	rform Investigation	1	Mike Elliston, P	roperty Use I	Inspector	No Violation	Found	May	19, 2020	May 25, 2020	12:37:13	SRO-C reports issues

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769 E HASTINGS STREET, Vancouver, BC V6A 1R3

	Details D	efendants	Complain	ants	Processes	Subjobs	Violations	Work Orders
0								
	Process Typ	е	Complete	Assign	ied Ta			Outcome
0	Assign Inve	stigation	1	Ruby I	Parcon, Offic	e Support Cle	rik.	Assigned
0	Perform Inv	estigation	1	Mike F	Iliston, Prop	arty Lise Trish	ector	No Violation Four

Findings

May 22: I conducted an unannounced inspection of all bathrooms and hallways. I met with manager Larry Saggu and Terry Hanson and his wife who live in \$.22(1) (both are doing cleaning of the building during the Covid-19 pandemic; the regular cleaner Angie is ONLY cleaning the Cobalt Hotel to limit possibility of crosscontamination between the two buildings).

- No serious black staining in bathrooms; minor spotting on some ceilings that will be addressed. - Regular pest control treatments are provided by Apna Pest Control; Larry Saggu will ask them to assess for mice and increase treatment protocols as needed.

Note: There have been a number of complaints about the cleaning, \$.22(1) s.22(1

All bathrooms are clean, every single toilet stall has toilet paper, and the hallways are clean and clear. Another fellow in the building also regularly cleans the floors and bathrooms (and reportedly uses too much bleach). The condition of the common areas and bathrooms remains in very good condition as it always is whenever I conduct inspections, both expected and unexpected.

- Bathrooms are moldy - Issues with mice in the building

Per SRO-C Report

City of Vancouver - FOI 2021-064 - Page 44 of 326

Case File

Created Date:

May 19, 2020 × 25, 2020

2:37:13

A	
CITY OF	Inspection Request Phone
ANCOUVER	(604)873-7000

Inspection Request Email: CSInspection.Clerks@voncouver.co

Inspection Request	Form and Dec	laration of Compliance	CONTRACTO	DR DECLARATION FORM
Vancouver Electric	al Bylaw #5563 an cealed or energize	specifically authorized by the d please note Electrical Safety d unless inspected or the insp AND FILLED IN CORRECTLY TO	Regulation 19(4),(6) sta ection has been waived	ordance with Sections 6.12 of the ates regulated work must not be d (VEBL No.5563). CTION REQUEST PROCESS
6	28942	Installation Name:		
Installation Address:	169	Street/Ave:	Unit no:	Bldg No:
. LICENSED ELECTRICAL	CONTRACTORIN	FORMATION:	er ente	
Contractors Name:SE	RGEI CHO	URSIN DBA SCE	LECTRIC Licer	nse No: 50084
Office Phone:	C	URSIN DBA SC E ell: 604-788-1343	scelectric	Dshaw, ca
. DECLARATION:				
Electrical By-law.	mit complies with	istered FSR for the above contra the requirements of the Safety FSR Signature:	Standards Act and Regu	YY MM DD 20.20/04/27
D. REQUEST		- torr	01	alar
Service type Ground Electrode Type Service Details	Voltage (Line	Rods Ufer	Service Upgrade	Temp Service Other: ses Number Wires
Rough Wire Inspect R/W Progress	All R/W	/ is Complete R/W Only/ Location (T-bar)	g 🗍 Raised Floor 🗍	Wall(s)
R/W Details		derground Other:		
Filming/Special Ever	at	remote location and/or studio set		
Final Inspection	÷	complete (Requesting permit to be I Installation is left in a safe condi		ion to be requested) Inly (Permitted for Occupancy only)
Partial Final Location				
Permit extension o All non-compliances i		ess and installation is safe (this is r Nonth Day bave been cor	not an inspection request) rrected and are-inspection is	
E. ADDITIONAL REMAR				~ ~ ~



📰 Save 🕐 Retrieve 💮 🔹 🔯 🔛 👘 💭 Locate

Case File CF-2020-006014: Closed (Standards of Maintenance By-law - Constant excess materials from s.22(1)

Case File

33

12

May 13, 2020

× 25, 2020

No

2:10:58

Created Date:

311 Complaint)

769 E HASTINGS STREET, Vancouver, BC V6A 1R3 Findings May 22: Inspection of s.22(1) found the room to be in reasonable order. I Details Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Wa ... 10 tolds.22(1) o ensure the room is maintained in a reasonable condition. NFA. Content of Note: This is the room of s.22(1) s.22(1) Sch Outcome Process Type Complete Assigned To Assign Investigation Mike Elliston, Property Use Inspector Assigned Mar Perform Investigation Mike Elliston, Property Use Inspector No Violation Found Mar 1 City of Vancouver - FOI 2021-064 - Page 47 of 326



F

Case File CF-2020-005963: Closed (Standards of Maintenance By-law - Washrooms not cleaned properly, no toilet paper in the... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3 Created Date:

May 12, 2020

Completed Date: May 25, 2020

De	tails Defendants	Complainants	s Processes Subjobs Violations	Work Orders Fees & Payments	Warnings File Notes	Documents Time En	itry	
0	Wester #1							
	Process Type	Complete	Assigned To	Outcome	Scheduled Start Date	Date Completed -	Description	
0	Assign Investigation	1	Ruby Parcon, Office Support Clerk	Assigned	May 12, 2020	May 12, 2020 09:31:28		
0	Perform Investigation	1	Mike Elliston, Property Use Inspector	No Violation Found	May 12, 2020	May 25, 2020 12:26:17	Unclean bathrooms, no toilet paper, garbage	

Q Document Search

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	05 STALL	T, Vancouver, BC V6A 1R3			Findings 25
Details Defendants Process Type Assign Investigation Perform Investigation	Complete	hants Processes Subjobs Violations Assigned To Ruby Parcon, Office Support Clerk Mike Elliston, Property Use Inspector	Work Orders Fees & Payments Outcome Assigned No Violation Found	Wa Sci Ma Ma	May 22: I conducted an unannounced inspection of all bathrooms and hallways. I met with manager Larry Saggu and Terry Hanson and his wife who live in \$.22(1) (both are doing cleaning of the building during the Covid-19 pandemic; the regular cleaner Angle is ONLY cleaning the Cobalt Hotel to limit possibility of cross-contamination between the two buildings). There have been a number of complaints about the cleaning, \$.22(1) \$.22(1) All bathrooms are clean, every single toilet stall has toilet paper, and the hallways are clean and clear. Another fellow in the building also regularly cleans the floors and bathrooms (and reportedly uses too much bleach). The condition of the common areas and bathrooms remains in very good condition as it always is whenever I conduct inspections, both expected and unexpected. May 14: I met and spoke with manager Larry Saggu and he assured me that the building is clean, cleaned daily, is not strewn with garbage, and every toilet has toilet paper. I am confident that the this is true. 12: 14: 15: 16: 17: 16: 17: 17: 18: 19: 19: 19: 19: 10: 10: 10: 10: 10: 10: 10: 10
				- 1	OK Cancel

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F						intenance B	y-law - Constar	t excess i	materials fr	om ^{s.22(1)}	1		Created Date:	May 11, 202	20
V.	769 E HASTIN	IGS STREE	T, Vancouver,	BC V6A 1	R3								Completed Date:	May 12, 202	20
Del	ails Defendants	Complainan	ts Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Er	ntry			44
0	Vert T														P
	Process Type	Complete	Assigned To			Outcome		Sched	duled Start Date	Date Complete	d ~	Description			oce
0	Assign Investigation	1	Ruby Parcon, Off	ice Support (Clerk	Assigned		May 1	1, 2020	May 11, 2020 1	16:03:49				SS
0	Perform Investigation	4	Mike Elliston, Pro	perty Use In	spector	No Violation I	Found	May 1	1, 2020	May 12, 2020 0	07:38:14				

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Document Search

Case File CF-2020-005926: Closed (Standards of Maintenance By-law - Constant excess materials from s.22(1) 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

- 0	Details Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa +
-	Process Type	Complete	Assigned To			Outcome		Sch
0	Assign Investigation	1	Ruby Parcon, Offic	e Support Cle	erk:	Assigned		Mar
0	Perform Investigation	1	Mike Elliston, Prop	erty Use Insp	ector	No Violation Fol	und	Ma

May 11, 2020

-

Findings

May 11: I met with Larry Saggu, a resident building cleaner, and a resident who does cleaning as well as works in the liquor store. The regular cleaner, Angie, is not working in the Astoria during this pandemic; she is only working in the Cobalt Hotel now to prevent any possible contamination between the two buildings. Cleaning measures have been increased throughout the Astoria and the liquor store lineup continues to be controlled with adequate physical distancing and limit of two people inside the store. During my visit I observed a number of people coming to the liquor store and they all knew the drill ie. automatically queued up in the line on the markings and waited their turn without prompting.

In my passing of the Astoria over the past several weeks, I have been continually observing compliance in the lineup. I will continue to monitor but have no concerns.

07:38:14



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Case File CF-2020-005095: Closed (Standards of Maintenance By-law - Bathroom on 2nd floor is broken and the hot water is... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

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Created Date: Apr 23, 2020 Completed Date: May 12, 2020 44

Case File

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Details	s Defendants	Complainants	s Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry
O No											
P	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Date	Date Complete	d - Description
0	ssign Investigation	1	Ruby Parcon, C	office Suppor	t Clerk	Assigned		Apr	23, 2020	Apr 23, 2020 1	4:41:32
O p	erform Investigation	1	Mike Elliston, P	roperty Use 1	Inspector	No Violation	Found	Apr	23, 2020	May 12, 2020 0	07:27:38 SRO-C report

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Case File CF-2020-005095: Closed (Standards of Maintenance By-law - Bathroom on 2nd floor is broken and the hot water is... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Details Defendant	s Complair	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa +
0	- The second second	and II comment			The stands		
Process Type	Complete	Assigned To			Outcome		Sch
Assign Investigation	2	Ruby Parcon, Offic	e Support Cler	k.	Assigned		Apr
Perform Investigation	1 .1	Mike Elliston, Prop	erty Use Inspe	ctor	We Vielation Fe	and	Apr

Findings

May 11: I met with Larry Saggu and he assured me that the bathroom is working properly and the hot water is sufficient. He offered to show me but due to the pandemic I advised I will accept his word and check at a later date.

April 23: I spoke with the manager and he will ensure it is working properly.

Complaint:

Bathroom on 2nd floor is broken and the hot water is inconsistent.

Created Date:

Apr 23, 2020

No

07:27:38

× 12, 2020

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Save U Reineve U Reineve U Reports Remember V Locate

Case File CF-2020-005087: Closed (Electrical By-law - EL528942 769 E HASTINGS Aug-09 emergency repair on service SC TECH... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Det	ails Defendants	Complainant	s Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Ent	лу	
0	deve 🝷												
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Dat	e Date Complet	ed +	Description	
0	Assign Investigation	1	Sheri Amendt			Assigned		Apr	23, 2020	Apr 23, 2020	12:31:54		
0	Perform Investigation	1	Jim Docherty, I	District Electr	ical Inspector	Follow-up I	nvestigation Schedule	d Apr	23, 2020	Apr 24, 2020	16:08:47		
0	Perform Investigation	1	Jim Docherty, I	District Electr	ical Inspector	Follow-up I	nvestigation Schedule	d Apr	27, 2020	Apr 27, 2020	15:29:24		
0	Perform Investigation	1	Jim Docherty, I	District Electr	ical Inspector	No Violation	n Found	May	4, 2020	May 4, 2020 (08:28:50		

Created Date:

Completed Date:

Apr 23, 2020

May 4, 2020

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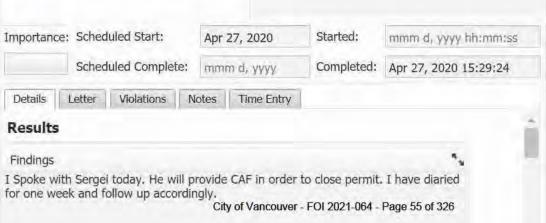
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Case File CF-2020-005087: Closed (Electrical By-law - EL528942 769 E HASTINGS Aug-09 emergency repair on service SC TECH... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

+	Details Defendants	Complain	nants Processes Subjol	bs Violations	Work Orders	Fees & Payments	Wa +	Perform Investigation		
0	Mede 🖛							Vaniane Para	Repo	orts 🔹
	Process Type	Complete	Assigned To		Outcome		Sch	A Completed by The D	and auto District	Flasheim Turne day with an endering of
0	Assign Investigation	1	Sheri Amendt		Assigned		Apr	Follow-up Investiga	ation Scheduled.	Electrical Inspector with an outcome of
0	Perform Investigation	1	Jim Docherty, District Electr	ical Inspector	Follow-up Inves	stigation Scheduled	Apr	assigned To	0.0	Description
0	Perform Investigation	1	Jim Docherty, District Electr	ical Inspector	Follow-up Inves	stigation Scheduled	Apr		trict Electrical Ins	Description
0	Perform Investigation	~	Jim Docherty, District Electr	ical Inspector	No Violation For	und	Ma	in Dociety, Dis	urice Elecurical IIIS	



Created Date:

Completed Date:

Apr 23, 2020

May 4, 2020

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Document Search

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Details

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Defendants

Case File CF-2020-005087: Closed (Electrical By-law - EL528942 769 E HASTINGS Aug-09 emergency repair on service SC TECH... 769 E HASTINGS STREET, Vancouver, BC V6A 1R3

Work Orders

Completed Date: May 4, 2020 Perform Investigation 22 Fees & Payments Wa + 交 Sch Completed by Jim Docherty, District Electrical Inspector with an outcome of No Apr Violation Found. Apr assigned To 9.0 Description ×.,

Jim Docherty, District Electrical Ins...

mportance: Scheduled Start:	May 4, 2020	Started:	mmm d, yyyy hh:mm:ss
Scheduled Complete:	mmm d, yyyy	Completed:	May 4, 2020 08:28:50
Details Letter Violations N	otes Time Entry		
Results			
Findings			*
Declaration form received May 4/20			

w.			
	Process Type	Complete	Assigned To
0	Assign Investigation	1	Sheri Amendt
0	Perform Investigation	1	Jim Docherty, District Electrical Inspector
0	Perform Investigation	1	Jim Docherty, District Electrical Inspector
0	Perform Investigation	1	Jim Docherty, District Electrical Inspector

Complainants

Subjobs

Processes

Violations

Outcome
Assigned
Follow-up Investigation Scheduled
Follow-up Investigation Scheduled
No Violation Found

Apr

Ma

Created Date: Apr 23, 2020

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Apr 22, 2020

May 13, 2020

Case File CF-2020-004983: Closed (License By-law - COVID-19 Business Related Concerns Social Distancing/50+ people lining up -... Created Date: 769 E HASTINGS STREET, Vancouver, BC V6A 1R3 Completed Date:

Details	Defendants	Complainants	5 Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warning	s File Notes	✓ Documents	Time Entr	y
D filew	-											
Pro	cess Type	Complete	Assigned To			Outcome		S	cheduled Start Da	te Date Complete	- d	Description
Assi	ign Investigation	1	Ruby Parcon, C	office Support	t Clerk	Assigned		A	pr 22, 2020	Apr 22, 2020 0	9:22:50	
D Perf	form Investigation	1	Mike Elliston, P	roperty Use I	Inspector	Follow-up Ir	vestigation Scheduled	A b	pr 22, 2020	May 12, 2020 (07:21:40	Astoria Hotel liquor store lineup vs SRA entrance
D Perf	form Investigation	1	Mike Elliston, P	roperty Use I	Inspector	No Violation	Found	M	lay 11, 2020	May 13, 2020 0	08:22:31	Social Distancing recheck

Case File CF-2020-004983: Closed (License By-law - COVID-19 Business Related Concerns Social Distancing/50+ people lining up -... Created Date: 769 E HASTINGS STREET, Vancouver, BC V6A 1R3
Findings

- 1	Details Defendants	Complain	ants Processes Subjobs \	Notations Work Orders Fe	ees & Payments Wa 🔹
0					
	Process Type	Complete	Assigned To	Outcome	Scl
0	Assign Investigation	4	Ruby Parcon, Office Support Clerk	Assigned	Apr
0	Perform Investigation	1	Mike Elliston, Property Use Inspect	or Follow-up Investigat	tion Scheduled Apr
0	Perform Investigation	2	Mike Elliston, Property Use Inspect	or No Violation Found	Mar

April 23: I spoke with staff about ensuring physical distancing is maintained. They only allow two people inside at a time and require 2m spacing in lineup outside. There are markings in the ground to promote 2m spacing and a "clear area" box in front of the doors.
Note: Astoria Liquor Store hours are 9am - 5pm.
I pass by the building regularly and it is always well organized with people waiting outside. I usually see someone at the door managing entry to the store. In late March I saw Ron (Ranjeeva) Samaranayake managing the lineup at the door and spoke briefly with him; he advised everything is going well and under control.

I will follow up to ensure that consideration is given to the flow of SRA tenants as they use the same entrance door as the liquor store customers.

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follow-up

Apr 22, 2020

× 13, 2020

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entrance

17:21:40

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Document Search

Case File CF-2020-004983: Closed (License By-law - COVID-19 Business Related Concerns Social Distancing/50+ people lining up -... Created Date: Apr 22, 2020
769 E HASTINGS STREET, Vancouver, BC V6A 1R3
Findings
III 13, 2020

RÍ	Details Defendants	Complain	ants Processes Subjobs Violations	Work Orders Fees & Payments	Wa +
0	1. A				
	Process Type	Complete	Assigned To	Outcome	Sch
0	Assign Investigation	1	Ruby Parcon, Office Support Clerk	Assigned	Apr
C	Perform Investigation	1	Mike Elliston, Property Use Inspector	Follow-up Investigation Scheduled	Apr
0	Perform Investigation	1	Mike Elliston, Property Use Inspector	No Violation Found	Ma

May 11: I met with Larry Saggu, a resident building cleaner, and a resident who does cleaning as well as works in the liquor store. The regular cleaner, Angie, is not working in the Astoria during this pandemic; she is only working in the Cobalt Hotel now to prevent any possible contamination between the two buildings. Cleaning measures have been increased throughout the Astoria and the liquor store lineup continues to be controlled with adequate physical distancing and limit of two people inside the store. During my visit I observed a number of people coming to the liquor store and they all knew the drill ie. automatically queued up in the line on the markings and waited their turn without prompting.

In my passing of the Astoria over the past several weeks, I have been continually observing compliance in the lineup. I will continue to monitor but have no concerns.

COSC LINE

In.

08:22:31

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Property Use - COVID-19 Complaint

Case number: 101013945935

Case created: 2020-04-22, 07:44:00 AM

Channel: Phone

Incident Location

Address: 769 E HASTINGS ST, Vancouver, V6A 1R3 Address2: Location name: Original Address:

Request Details

- 1. Type of concern: Other COVID business related concerns
- 2. Provide the date and time the violation was observed: Apr 22
- 3. Provide business name: Astoria

4. Provide details:

There are more than 50 people lining up in front of the liquor store at the Astoria Hotel at 769 E Hastings at 7AM this morning. You can't keep a social distance when caller walks out of his building. Caller thinks that we should have something in place to make sure the owner of a business have people there to manage the line up.

5. (Don't ask, just record - did caller indicate they want a call back?):

No

Additional Details

Contact Details					
Name: Address: Address2:	2020 April, Anonymous ,				
Phone: Alt. Phone:		Email: Preferred contact method:	Either		

Case Notes

Photo

- no picture -

Property Use Complaint Case number: 101013991300 Case created: 2020-05-10, 12:21:00 PM

Channel: VanConnect

Incident Location

Address: 769 E HASTINGS ST, Vancouver, V6A 1R3 Address2: Location name: Original Address: 769 E Hastings St

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** ExteriorBuildingMaintenance
- 9. Phone number:* s.22(1)

10. Please verify address of the property:* s.22(1)

Additional Details

PS Description: constant excess materials **S.22(1)** moved for building inspections but back again after. ongoing for many years

PS#: 7913496

Contact Details

No Name No Name (ps)	
,	
	Email: Anonymous@Anonymous.ca
	Preferred contact method: Either
	No Name No Name (ps) ,

Case Notes

Photo

Property Use Complaint

Case number: 101013991300

Case created: 2020-05-10, 12:21:00 PM

Channel: VanConnect

Incident Location

Address: 769 E HASTINGS ST, Vancouver, V6A 1R3 Address2: Location name: Original Address: 769 E Hastings St

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** ExteriorBuildingMaintenance
- 9. Phone number:* s.22(1)
- 10. Please verify address of the property:* s.22(1)

Additional Details

PS Description: constant excess materials from 225. moved for building inspections but back again after. ongoing for many years

PS#: 7913496

Contact Details

Name:	No Name No Name (ps)	
Address:	,	
Address2:		
Phone:		Email: Anonymous@Anonymo
Alt. Phone:		Preferred contact method: Eit

Case Notes

Photo

Property Use Complaint

Case number: 101013992146

Case created: 2020-05-11, 07:50:00 AM

Channel: Phone

Incident Location

Address: 769 E HASTINGS ST, Vancouver, V6A 1R3 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Rental Unit - Maintenance
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue? Yes

8. If Yes selected, what happened?

One day the caller complained the washrooms are not being cleaned, there is grabage everywhere in the building, the washrooms were cleaned that day, but they aren't being cleaned enough. There is no toilet paper in the stalls.

- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) Yes
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details



Case Notes

Photo

- no picture -

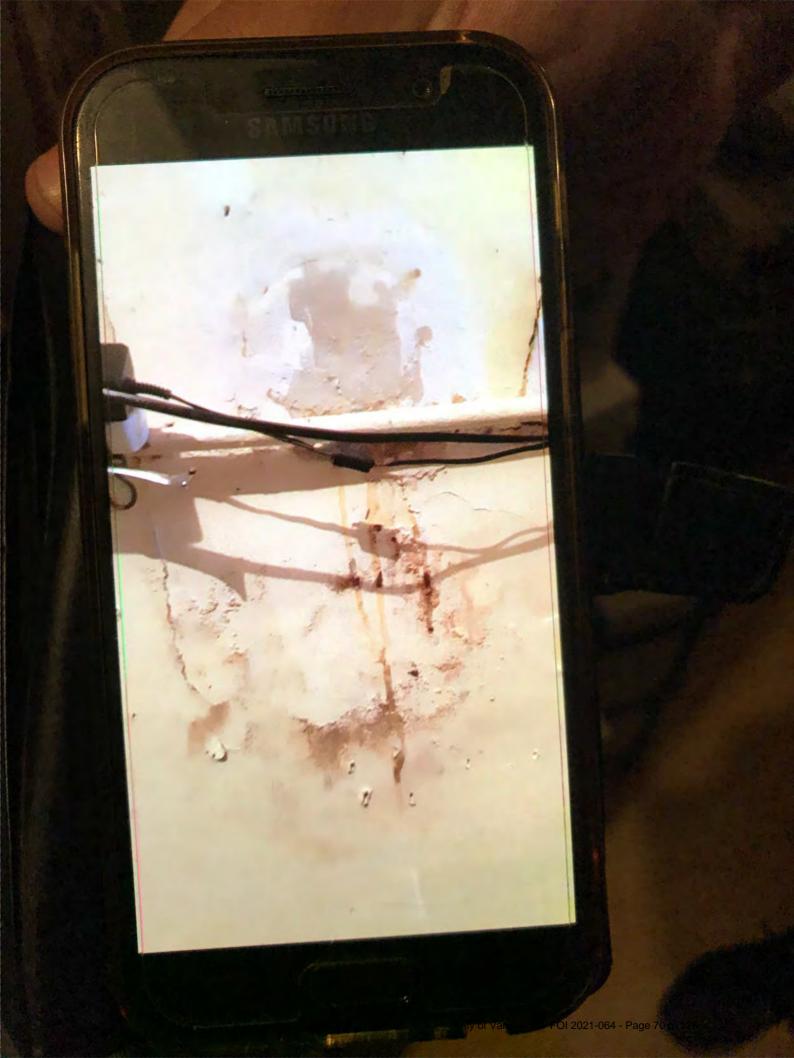








COBALT HOTEL NO GUEST FROM 7PM TO10A VISITING TIME 10 AM TO 7PM 1. Visitor to be with Tenant. 2. Will Leave his 2 I.Ds (1 Picture, Not Life Skills) No Bikes Upstairs]





Main Address	917 MAIN STREET, Vancouver, BC	Case Number	CF-2021-000719
Specifics and/or Su	uite #	Date of Inspectio (yyyy/mm/dd)	on 2021/01/11
Number of Storeys	Five	IA Number	
Building Name	Cobalt Hotel	Permit Number	BP-2017-00582
Approved Use of Building/Land	Mixed: Residential, Bar, & Restaurant	Owner & Contact Info.	HOTEL LTD s.22(1)
Approved Use of Building/Land		Owner & Contact Info.	NORTHSTAR INTERNATIONAL MOTOR s.22(1)
Present Use of Building/Land	As Approved	Owner's Rep & Contact Info.	Pal Sahota
Zoning	FC-1	Tenant & Contact Info.	
Strata Titled Building	□ Yes: □ Common property	Business Licenc	ce

Reason for Inspection - □ Complaint | □ IA | ⊠ Permit | □ Referral | □ Routine | □ Re-Check :

Permit progress check

In Attendance				
Building	Adrian Cashato	Owner/Rep	Mann (front desk)	
Plumbing/Gas		Fire		
Electrical		VPD		
Property Use		Other	Chris Watkins	

Overview

BP-2017-00582 issued for repair of main floor assembly, BP description of work: "Structural Repair Only. Interior alteration of structural repairs at basement level and basement ceiling. Basement level is an existing crawl space, no finish floor / slab and an unoccupied level."

With structural work, complete all associated work ceased. In doing so, the building has been left deficient without adequate fire suppression coverage, creating an unsafe condition. A requirement of BP-2017-00582 is to provide adequate sprinkler coverage throughout the bar floor area and crawl space below. SP-2020-01760 was submitted, but not followed through to issuance. Electrical and Plumbing services have been left in a state of disarray, leaving fire alarm devices, and electrical components unsecured, and their operability unknown.

Recommendations: Send owner immediate order to:

- 1- Apply for sprinkler permit. Sprinkler work must be complete, permit finalized by March 1, 2021
- 2- Obtain electrical permit to correct deficiencies with fire alarm system. Work to be completed, fire alarm verification to be submitted to DEI, EP to be finalized by March 1, 2021.

3- Obtain plumbing permit to make plumbing safe, cap/seal open DWV pipping, remove defunct pipe. Work to be completed, PP to be finalized by March 1, 2021.

Violation Summary		Total number of violations - Previo	Not De
Violation Details			
Violation Number: VI-2021-00112 Violation Date: Jan 12, 2021	Violation: Permitted construction work to inside A2 bar space has ceased fire suppression system.		
Violation Type: Vancouver Building Bylaw No. 12511 Resolve By:	VBBL 2019 Division C - Section When any building, construction condition, the Chief Building O certifying the existence of an u any unsafe condition found on	n or excavation or part thereo fficial may issue a written ord unsafe condition and requiring	er to the owner, correction of
Violation Status:	Violation Instructions:		
Photos Taken? 🛛 Yes	□ No Notice Posted?	Yes - Type of Notice: Stop Work Order Do Not Occupy Unsafe To Occupy	⊠ No
Date Report Made: Jar	uary 12, 2021	Adrian Cashato	
		Case File Manager	
Supervisor Notes:			
BA			
Manager / Supervisor App	sroval		

Photo	Description
	Unsecure wiring, conduit, and fire alarm bell.
	New floor framing abutting existing timber laminated floor construction.

Photo	Description
	Newly completed floor structure. No sprinkler piping in crawl space
	Existing DWV piping.

Photo	Description
	Abandoned pipe work



REGISTERED AND REGULAR MAIL

January 28, 2021 CF-2021-000719

NORTHSTAR INTERNATIONAL MOTOR HOTEL LTD s.22(1) Contact Person: Adrian Cashato Building Inspector 604-871-6141 adrian.cashato@vancouver.ca

UNSAFE CONDITION ORDER

RE: 917 MAIN STREET (main address 915 MAIN STREET)

On January 11, 2020, the District Building Inspector conducted an inspection at the above-cited property to assess progress on Building Permit No. BP-2017-00582 (the Permit), which was issued to permit structural repairs at the basement level.

The District Building Inspector reports that the pre-existing sprinkler system which serviced the bar floor area and the crawlspace has been removed to accommodate work under the Permit to repair the ground floor assembly. The Inspector further reports that work under the Permit has ceased, leaving the building without adequate fire suppression coverage, and electrical and plumbing services in a state of disrepair.

The Permit requires the provision of adequate sprinkler coverage at all times throughout the bar floor area and the crawlspace below. The sprinkler system must be reinstalled to provide the building with required fire suppression capabilities.

Sprinkler Permit Application No. SP-2020-01760 was submitted on November 23, 2020, to install 53 sprinkler heads in the bar floor area and crawl space below. However, the application submission remains incomplete due to application documents (the owner's information certificate) that remain outstanding.

Further, there remain outstanding deficiencies concerning the fire alarm system that must be corrected under an Electrical Permit, such as fire alarm devices and components being left unsecured and possibly inoperable. The Inspector also reported plumbing deficiencies, such as the need to cap and seal open drain waste vent (DWV) piping and remove defunct piping, which must be corrected under a Plumbing Permit.

The above-noted lack of fire suppression coverage, plumbing deficiencies and fire alarm deficiencies at the Property constitutes an Unsafe Condition contrary to Article 1.3.3.5 of Division C of Building By-law No. 12511 (the By-law), in that it could cause undue hazard or risk to the life, limb or health of any person authorized, expected or anticipated to be on or about the premises.

Sentences 1.3.3.5.(1) and 1.5.3.3.(1) of Division C of the By-law specifically state:

1.3.3.5. Unsafe Conditions

1) No person who is an owner or who is involved in the construction, relocation or occupancy of a building shall cause, allow or maintain any unsafe condition.

1.5.3.3. Order to Remove Unsafe Condition

1) When any building, construction or excavation or part thereof is in an unsafe condition, the Chief Building Official may issue a written order to the owner, certifying the existence of an unsafe condition and requiring correction of any unsafe condition found on a building site, within a specified time.

Therefore, pursuant to Articles 1.5.3.3 and 1.5.4.2 of Division C of the By-law, you are ordered to:

· Within 14 Days of the Date of this Order;

- Submit a complete application, in accordance with Article 1.6.2.2 of the By-law, for a Sprinkler Permit to install 53 sprinkler heads in the bar floor area and crawl space below; AND
- Submit a complete application, in accordance with Article 1.6.2.2 of the By-law, for a Plumbing Permit to make plumbing safe, cap and seal open DWV piping, and to remove defunct pipe; AND
- Submit a complete application, in accordance with Section 5.4 of Electrical Bylaw No. 5562, for an Electrical Permit to correct the deficiencies with the fire alarm system.
- Within 14 Days of the Sprinkler Permit being issued; Complete the repairs to the bar floor area and crawl space and install the 53 required sprinkler heads.
- Within 14 Days of the Plumbing Permit being issued; Complete the repairs to cap and seal open DWV piping, remove defunct piping and make the plumbing safe.
- Within 14 Days of the Electrical Permit being issued; Complete the repairs to the fire alarm system, and submit the fire alarm verification to the District Electrical Inspector, Ronald MacNeil, at <u>ronald.macneil@vancouver.ca</u>.

The Development and Building Services Centre has temporarily suspended some operations as our number one priority has to be to protect your health and to protect our community in stopping the spread of the COVID-19 virus. Therefore, please do not attend the Services Centre in person at this time.

For information on applying for a permit and the required documents, visit the City's website at <u>http://vancouver.ca/home-property-development/apply-for-and-manage-your-permit.aspx</u>. You may also contact the Development and Building Services Centre by emailing us at <u>permitquestions@vancouver.ca</u>. If you do not have access to email, please call 3-1-1 and advise the agent that you have received an enforcement letter and would like your inquiry forwarded to the Development and Building Services Centre.

Electrical, plumbing and gas installations will require trades permits which will only be issued to licensed contractors. Your licensed contractor will be able to apply for these permits online.

A minimum of \$500 or double the building permit fee (up to a maximum of \$20,000) can be charged when work is done without permit. The legal authority for this action is set out in Building Bylaw No. 12511, Division C, Article 1.6.1.2. In addition, Section 5.18 of Electrical Bylaw No. 5563, allows the City to charge double the Electrical Permit fee when work is done without permit.

Please be advised that failure to comply with this order will result in the matter being referred to the City Prosecutor with a request to approve charges against you under the applicable Bylaw(s). If charges are subsequently laid you will be required to attend Provincial Court and will face liability upon conviction to a fine of not less than \$500 for each day that the offence continues.

The imposition of fines by the Court will not absolve you from the requirement to comply with the By-law(s).

If you are selling your property you should disclose the contents of this order to the prospective purchaser and their representatives.

For questions or concerns please contact Adrian Cashato, Building Inspector at 604-871-6141 or via email at <u>adrian.cashato@vancouver.ca</u>.

Yours truly,

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P. Ryan, M. Sc., P. Eng. Chief Building Official

Attached: By-law Excerpts

Copy: Posted on site

By-law Excerpts:

Vancouver Building By-law No. 12511 Excerpts:

1.6.1.2. Construction without a Permit

1) If construction for which a permit is required has been commenced before a permit has been issued, the owner shall

a) make application for any necessary permits in accordance with Subsection 1.6.2. of this By-law, and

b) pay to the City, double the fee set out in the Fee Schedule to a maximum of \$20,000, but in no case less than \$500.

2) If construction for which a permit is required has been commenced before a permit has been issued, the owner shall, if ordered to do so by the Chief Building Official,

a) provide proof that the construction complies with this By-law and any other applicable enactments,

b) carry out tests and investigations by independent agencies, at the cost of the owner, to determine whether or not the construction complies with this By-law, c) carry out tests and investigations by independent agencies, at the cost of the owner, to determine appropriate remedial measures to ensure that the construction complies with this By-law,

d) provide to the Chief Building Official, at the cost of the owner, the results of any tests and investigations ordered by the Chief Building Official, and e) provide documentation to the satisfaction of the Chief Building Official to establish that all remedial measures to ensure the construction complies with this By-law have been completed.

1.6.2.2. Application Requirements

1) Except as otherwise provided in this By-law, every application shall

a) describe the work, building, construction or and occupancies for which the permit is required,

b) provide a legal description and address for the land on which the work is to be done,

c) include plans and other supporting documents which conform with Section 2.2 of Division C,

d) state the value of the proposed work calculated in accordance with Article 1.6.2.3.,

e) include the requisite permit fee, in accordance with the Fee Schedule at the end of this Part,

f) include the appropriate owner's undertaking letter in the applicable form set out in Schedule E-1 or E-2 at the end of this Part,

g) include any other plans or supporting documents required by the Chief Building Official to establish that the work, building, construction and occupancy complies with this By-law or any other enactment, and

h) list the names, addresses, electronic mail addresses and telephone numbers of all owners, designers and constructors.

Electrical By-law No. 5563 Excerpts:

5.4 The application for a permit shall be accompanied by the appropriate fee as set out in Schedule A of this By-law and shall include the following particulars:

(a) the address, location and name of the registered owner or tenant of the premises for which the permit is sought;

(b) the name and the class of certificate of qualification of the field safety representative who will perform or supervise the electrical works under the permit;

(c) the name and address of any electrical contractor who will perform electrical works under the permit;

(d) the scope of work, type of permit and work, work description and installation details; and

(e) any other drawings, plans or specifications required by the City Electrician.

Smith, Susan

From:Ryan, Pat (CBO)Sent:Thursday, January 28, 2021 5:14 PMTo:Smith, SusanSubject:Re: OK TO SEND THIS ONE?Wain St - CF-2021-000719 (Cobalt)Attachments:PosseDocument - 2021-01-27T143109.870.pdf

Ok to sign

Pat

Pat Ryan M.Sc., P.Eng. Chief Building Official City of Vancouver

2019 Vancouver Building Bylaw and Amendments, effective November 1, 2019 – Print and digital versions available at <u>http://www.bccodes.ca/vancouver-bylaws.html</u>

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On Jan 28, 2021, at 2:59 PM, Smith, Susan <susan.smith@vancouver.ca> wrote:

Hi Pat,

This one has been on hold for awhile and Gurv has recently spoken to Saul about it. Can you please let me know if you are waiting for something or if I can send it out? Thanks,

Sue

From: Smith, Susan Sent: Wednesday, January 27, 2021 2:48 PM To: Ryan, Pat (CBO) <patrick.ryan@vancouver.ca> Subject: ORDER FOR APPROVAL - Unsafe Conditions - 917 Main St - CF-2021-000719 (Cobalt)

Hi Pat,

Attached is an order for your review which includes wording for COVID-19. I have also changed the wording for the WWOP fees from "will" be charged to "can" be charged as per your request. Please email me back with your approval to insert your e-signature or let me know if you have any changes. Thanks, Sue

Smith, Susan

From: Brar, Gurv <Gurv.Brar@vancouver.ca> Sent: Wednesday, January 27, 2021 12:41 PM To: Smith, Susan <susan.smith@vancouver.ca> Subject: RE: Questions for this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Sue,

Please proceed with sharing this Order with Pat. Gurv

From: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Sent: Tuesday, January 26, 2021 10:12 AM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Subject: RE: Questions for this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Sue,

I have made some changes to the Order. I am in a Webinar until 11, and will be taking a second look at it after that. Specifically to confirm if we can Order the electrical permit application under the VBBL. Need to look at the bylaw to confirm.

Take a look, and let me know if you have any suggested changes. Gurv

From: Schwebs, Saul <<u>Saul.Schwebs@vancouver.ca</u>> Sent: Friday, January 22, 2021 2:28 PM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Cc: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Subject: RE: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Added an omitted word in red. Sorry for any confusion. Saul Schwebs

City of Vancouver 0: 604.873.7040 M:<mark>s. 15(1)(l)</mark>

From: Schwebs, Saul Sent: Friday, January 22, 2021 10:35 AM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Cc: Brar, Gurv <<u>gurv.brar@vancouver.ca</u>> Subject: RE: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Good morning,

I checked with James as to the status of the sprinkler permit application. He's been waiting on two items since November – additional fees (they paid for a reno but it's all new work, so more \$\$) and the owners information certificate. Can the order compel them to provide the missing items within a 5 days and respond to any additional requests for documents or revisions to the proposed design by the permit review staff within 5 days of each request?

Also, I'm NOT entirely comfortable giving them a date by which the work must be completed – especially since they don't have permits yet. I'd prefer to give them a period of time following issuance. Given the scope of the work, 14 days should be more than enough time.

Saul Schwebs

City of Vancouver O: 604.873.7040 M:**s.15(1)(I)**

From: Schwebs, Saul Sent: Thursday, January 21, 2021 2:47 PM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Cc: Brar, Gurv <<u>gurv.brar@vancouver.ca</u>> Subject: RE: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

l do. Gurv, I'll call you ^{s.22(1)} at 3 Saul Schwebs

City of Vancouver O: 604.873.7040 M:**s.15(1)(I)**

From: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Sent: Thursday, January 21, 2021 2:40 PM To: Schwebs, Saul <<u>Saul.Schwebs@vancouver.ca</u>> Cc: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Subject: FW: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Saul, Following up with you to see if you have an update on this order? Thanks, Sue

From: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Sent: Wednesday, January 20, 2021 2:47 PM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Subject: RE: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Saul advised me that he is waiting for information from the Sprinkler Permit Team. He is trying to determine the status of the permit application to determine whether we ask them to apply or if we have them just finish the work. The action is with Saul to update us.

If you don't hear from Saul by midday tomorrow, please follow-up with an email for an update and cc me. I would like to try and get this Order issued this week. Gurv

From: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Sent: Wednesday, January 20, 2021 2:35 PM

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To: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Subject: Any Update on this Order? - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Gurv,

Just following up with you as I did email Saul (copy below), but he didn't respond to my email. Then yesterday he came over to my desk and said he has spoken with you about this draft order, but he didn't give me details on how or if I should be proceeding right now. Is this on hold or did he provide you with answers to your questions you had in your email below?

Thanks,

Sue

From: Smith, Susan
Sent: Monday, January 18, 2021 11:13 AM
To: Schwebs, Saul <<u>saul.schwebs@vancouver.ca</u>>
Subject: Questions - UNSAFE ORDER - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Saul,

Gurv is asking if you want to be the contact for this Order or leave it as Adrian Cashato? He is also asking if rather than having our general language for applying for permits, would you like to offer something else so these permits can be expedited? Also, in your first email below, you stated "The City will complete the work at the owner's expense should they fail to do it", but this is not stated in Adrian's report, do you still want me to include the wording for this in the order? Thanks,

Sue

From: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Sent: Monday, January 18, 2021 10:21 AM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Subject: RE: Draft Order Ready for Review - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Sue,

I reviewed the draft and it looks good. I made a few changes in the body on Page 1, and I think this part is good to go.

Also, can you follow-up with Saul to see if he wants to be the contact on this one? I am wondering if rather than having our general language for applying for permits, he would like to offer something else so they can expedite these permits.

Let me know if you've updated the draft again, and I'll take another look.

Thanks,

Gurv

From: Smith, Susan <<u>susan.smith@vancouver.ca</u>> Sent: Friday, January 15, 2021 4:50 PM To: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Subject: FW: Draft Order Ready for Review - Cobalt sprinklers - 917 Main St - CF-2021-000719

Hi Gurv, The draft is ready in the CF. Please let me know when you have reviewed and if you have made any changes. Thanks, Sue

From: Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Sent: Wednesday, January 06, 2021 7:35 PM To: Smith, Susan <<u>susan.smith@vancouver.ca</u>>; Hemstalk, Clint <<u>Clint.Hemstalk@vancouver.ca</u>> Subject: FW: Cobalt sprinklers

FYI – an Order that will like come through to you in the next week. Please send this one to me to review before we submit it for signature. Thanks, Gurv

From: Brar, Gurv Sent: Wednesday, January 6, 2021 7:34 PM To: Schwebs, Saul <<u>saul.schwebs@vancouver.ca</u>>; Williams, Leighton <<u>leighton.williams@vancouver.ca</u>>; Cashato, Adrian <<u>adrian.cashato@vancouver.ca</u>> Subject: RE: Cobalt sprinklers

Thanks Saul.

Adrian – during your inspection please determine whether an unsafe condition in this building based on the current state of the sprinkler system. When you complete your IR, please detail what you find (i.e. whether the lack of sprinkler in the crawl space creates an unsafe condition or not) and what specific reasons (e.g. the building is word frame and houses occupants who are at-risk due to mental health and substance abuse related conditions, and may not be able to exist the building quickly).

If an unsafe condition is identified we can make this order time bound and require the work to be completed within a specific period of time. If this is the case at this site, please ensure you provide us with a timeline for when the work should be completed in the IR.

Thanks,

Gurv

From: Schwebs, Saul <<u>Saul.Schwebs@vancouver.ca</u>> Sent: Wednesday, January 6, 2021 2:57 PM To: Williams, Leighton <<u>Leighton.Williams@vancouver.ca</u>>; Cashato, Adrian <<u>adrian.cashato@vancouver.ca</u>>; Brar, Gurv <<u>Gurv.Brar@vancouver.ca</u>> Subject: Cobalt sprinklers

The only work outstanding at the Cobalt is the sprinkler system in the crawl space. We need to issue an order to have them apply for the sprinkler permit immediately and, if possible, make the completion of the work time bound. The City will complete the work at the owner's expense should they fail to do it.

We need to conduct a progress inspection to confirm that there are no sprinklers in the crawlspace and write a IR.

Pat is on board with this.

Thanks,

Saul Schwebs Architect AIBC

Deputy Chief Building Official, Deputy City Electrician and Assistant Director, Buildings - Inspections Group

Development, Building and Licensing City of Vancouver

O: 604.873.7040 M:s 15(1)(l)

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish and Tsleil-Waututh peoples.

Please consider the environment before you print.

Case File CF-2021-000719: In Violation (Vancouver Building By-law - Cobalt Hotel)							Created Date:	Jan 12, 2021					
	917 MAIN STR	EET, Vanco	uver, BC			4.0						Completed Date:	mmm d, yyy
Detail	s Defendants	Complainants	Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry		
D 110	N												
ļ	Process Type	Complete	Assigned To			Outcome		Schedule	ed Start Date	Date Completed +	Description		
D	Assign Investigation	1	Sheri Amendt			Assigned		Jan 12, 1	2021	Jan 12, 2021 12:5	4:02		
DF	Perform Investigation	1	Adrian Cashato			Send for Superv	isor Review	Jan 12, 1	2021	Jan 13, 2021 22:4	8:52		
0 9	Supervisor Review	1	Bruce Peet, Buil	Iding Inspect	ions Supervisor	Order Required		Jan 13, 3	2021	Jan 14, 2021 11:3	5:29 VBBL Order tir	ne frame in report	
0 9	Send Notification	1	Susan Smith			Order Sent		Jan 14, 3	2021	Jan 29, 2021 16:0	7:04 Unsafe Conditi	on Order (Tracking # 497 77	7 533 CA)
D F	Perform Investigation	1	Adrian Cashato			Follow-up Invest	tigation Scheduled	Feb 1, 2	021	Feb 2, 2021 10:38	:48 TO BE POSTE) (Unsafe Condition Order)	
	Perform Investigation		Adrian Cashato					Feb 19,	2021		crawl space		

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Document Search

Case File CF-2021-000719: In Violation (Vancouver Building By-law - Cobalt Hotel) 917 MAIN STREET, Vancouver, BC

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3	WOW -			
	Process Type	Complete	Assigned To	Outcome
>	Assign Investigation	4	Sheri Amendt	Assigned
•	Perform Investigation	1	Adrian Cashato	Send for Supervisor Review
2	Supervisor Review	1	Bruce Peet, Building Inspections Supervisor	Order Required
2	Send Notification	1	Susan Smith	Order Sent
•	Perform Investigation	4	Adrian Cashato	Follow-up Investigation Scheduled
5	Perform Investigation		Adrian Cashato	

Created Date: Jan 12, 2021 Completed Date: mmm d, yyyy **Perform Investigation** >> \$ Competer Than X Delete Reports . Completed by Adrian Cashato with an outcome of Follow-up Investigation Scheduled. Assigned To 9.0 ×., Description TO BE POSTED (Unsafe Condition Order) Adrian Cashato Importance: Scheduled Start: Feb 1, 2021 Started: mmm d, yyyy hh:mm:ss Scheduled Complete: Completed: Feb 2, 2021 10:38:48 mmm d, yyyy Time Entry Details Letter ✓ Violations Notes Results κ. Findings I posted the order Feb 1, 2021 at 1235hrs City of Vancouver - FOI 2021-064 - Page 88 of 326

Proper	rty Us	e Complaint						
Case num	nber:	101014434108	Case created:	2020-10-09, 11:36:00 AM	Channel: Phone			
ncident	Location	1						
Address: Address2 Location Original A	2: name:	917 MAIN ST, Vancouve	r, V6A 2V8					
Request	Details							
		oncern (if multiple conce nit - Bedbugs	erns, select primary an	d provide details in question	n 2):			
5. If	f Illegal S	Suite, is the suite(s) tena	nted?					
6. If	If Illegal Suite, do you believe the suite(s) could put someone's life in danger?							
	f a Renta ′es	al Unit concern selected,	was the landlord advi	sed of the issue?				
		ected, what happened? ontacted him and he was	n't the nicest nor did h	e seem to care. His number i	s.22(1)			
11. If	f VFRS re	eporting board-up ask: "I	s it a vacant unsecure	home that you have come a	icross?"			
-	Don't as ′es	k, just record - did caller	indicate they want a c	all back?)				
14. V	/FRS - Is t	this a board-up request?						

Additional Details Nadia called in the report from Vancouver Coastal Health. She received a letter from s.22(1) of this building. s.22(1) is looking for some assistance with the bed bug issue in his building **Contact Details** s.22(1) Name: Address: , Address2: s.22(1) Phone: Email: Alt. Phone: Preferred contact method: Either **Case Notes** Photo

- no picture -

15.

VFRS - Is this a report of "no business licence"?

CF-2020-014294

Date: Oct. 22/2020 TO: KYLE PRINGLE s.22(1) FR: RE: COBALT HOTE RECEIVER 917 Main ST. NOV 0 5 2020 VANCUUVER, BEATINING & DEVELOPMENT SERVICES Re 5.22(1) Lear Kyle, Dunderstand that your will ho back on OCT 26/2020. & deft a message à mike Exison in addition to BED Bags for [which you are going to inspect] O have to ask you to inspect for cochroaches separately. how a bout mices ? DoI have to white una another letter,

Del	tails Defendants	Complainants	Processes Subjob	s Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents Time En	try		
0	Nev											
	Process Type	Complete	Assigned To		Outcome		Sche	duled Start Date	Date Completed +	Descriptio	n	
0	Assign Investigation	J	Jennifer Holloway, Prope	rty Use Inspector	Assigned		Oct 1	13, 2020	Oct 13, 2020 15:23:12			
0	Perform Investigation	1	Kyle Pringle, Property Us	e Inspector	Follow-up In	nvestigation Scheduled	Oct 1	13, 2020	Oct 30, 2020 08:47:43			
0	Perform Investigation	1	Mike Elliston, Property U	se Inspector	No Violation	n Found	Nov	20, 2020	Nov 20, 2020 16:17:10	s.22(1)	- pest control	

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Save Retrieve Locate

Case File CF-2020-014294: Closed (Standards of Maintenance By-law - s.22(1) - bedbugs) 917 MAIN STREET, Vancouver, BC

	Details Defendants	Complain	ants Processes	Subjobs Vid	olations	Work Orders	Fees & Payments	Wa -
0	- A							
	Process Type	Complete	Assigned To		C	utcome		Sc
0	Assign Investigation	1	Jennifer Holloway	, Property Use Insp	pector A	ssigned		Oc
0	Perform Investigation	4	Kyle Pringle, Prop	erty Use Inspector	F	ollow-up Inves	tigation Scheduled	Ōc
0	Perform Investigation	1	Mike Elliston, Prop	perty Use Inspector	r N	lo Violation For	und	No

5)	Created Date:	Oct	13, 2020
ï	Findings	X	20, 2020
1 B - 2	November 20: I went to the Cobalt Hotel and met with the manager Mr. Mathematical structure is the cobalt Hotel and met with the manager Mr. Mathematical structure is the monthly pest control receipts; uploaded June-October monthly pest control receipts to Documents. Mr. Mann advised that the tenants.22(1) has many empty beer cans in the room which attracts cockroaches; I do recall this du many inspections. Mr. Mann advised the monthly pest control is being conducted tomorrow are he will ensure s.22(1) has roach and bedbug treatment. He also said that will continue to provide pest control ongoing to s.22(1) , as has been door for years now.	ring id t he	10

City of Vancouver - FOI 2021-064 - Page 93 of 326

Case File

1110111155

6:17:10

ide |

Property Use Complaint

Case number: 101014407084

Case created: 2020-09-30, 10:26:00 AM

Channel: Phone

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Rental Unit - Maintenance
- If Other selected or there are multiple issues, provide details: s.22(1)
 Mold and outlets are burnt out
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue? Yes
- 8. If Yes selected, what happened? Nothing
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) Yes
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Contact Det	ails		
Name:	s.22(1)		
Address: Address2:		-	
Phone:	s.22(1)	Email:	
Alt. Phone:		Preferred contact method:	Either

Case Notes

Photo

- no picture -

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Case File CF-2020-013755: Closed (Standards of Maintenance By-law - ^{s.22(1)} 917 MAIN STREET, Vancouver, BC

- Mold and outlets are burnt out)

Created Date:

Sep 30, 2020

Completed Date: Nov 20, 2020

Deta	ils Defendants	Complainant	s Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Ent	ту
0	W. •											
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Dat	e Date Complete	ed +	Description
0	Assign Investigation	4	Ruby Parcon, C)ffice Support	: Clerk	Assigned		Sep	30, 2020	Sep 30, 2020	16:29:36	
0	Perform Investigation	1	Mike Elliston, P	roperty Use I	inspector	Follow-up In	nvestigation Scheduled	d Sep	30, 2020	Oct 30, 2020 (08:47:06	
0	Perform Investigation	1	Mike Elliston, P	roperty Use I	inspector	No Violation	Found	Nov	/ 20, 2020	Nov 20, 2020	15:54:27	S/M - S.22(1) - Mold and outlets are burnt out

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917 MAIN STRI			15						Completed Date:	Nov 20, 2020
etails Defendants	Complain	ants Processe	s Subjobs	Violations	Work Orders	Fees & Payments	Wa 🔸	Perform Investigation		
h 🛫								V complete V Claim X Delete 1 Reports		
Process Type	Complete	Assigned To			Outcome		Sch	Completed by Mike Elliston, Property Use	Inspector with an outcou	me of No
Assign Investigation	1	Ruby Parcon, O	fice Support Cle	erk	Assigned		Set	Violation Found.	mspector with an outcom	ne or no
Perform Investigation	1	Mike Elliston, Pr	operty Use Insp	ector	Follow-up Inves	tigation Scheduled	Ser	a Assigned To	escription	
Perform Investigation	1	Mike Elliston, Pr	operty Use Insp	ector	No Violation Fo	und	Nov		200/41	lets are burnt out
								Importance: Scheduled Start: Nov 20, 2020 Scheduled Complete: mmm d, yyyy	Completed: Nov 20	l, yyyy hh:mm:ss , 2020 15:54:27
								Details Letter Violations Notes Time Er	atry	
								Results		
								Findings		*
								Confirmed with manager Mr. Mann that outlets have due to a tenant issue for which the tenant is being and the the walls painted upon vacancyCity of Vanco	evicted. The mold will be ble	ached

+	Details Defendants	Complain	ants	Processes	Subjobs	Violations	Work Orders	Fees & Payments
0	New 🔻							
	Process Type	Complete	Assig	ned To			Outcome	
0	Assign Investigation	1	Ruby	Parcon, Office	e Support Cle	erk	Assigned	
0	Perform Investigation	1	Mike	Elliston, Prope	erty Use Insp	ector	Follow-up Inves	stigation Scheduled
0	Perform Investigation	1	Mike	Elliston, Prope	erty Use Insp	ector	No Violation Fo	und

Noise Con	nplaint			
Case number:	101014356148	Case created:	2020-09-13, 09:40:00 PM	Channel: WEB
Incident Locat	ion			
Address: Address2: Location name Original Addre		ver, V6A 2V8		
Request Detai	ils			
	o f noise: essbarrestaurantpatiopatr	onsmusicetc		
	be the noise:* nusic, shouting, whooping	:		
	<pre>is it happening?* vening, until past midnigh</pre>	t		
6. Have y No	you spoken with the perso	on or company making t	he noise?*	
	verify address of the pro r, V6A 2V8	perty:*		
Additional De	tails			
PS#: 8737408				
Contact Detai	ls			
Address: , Address2: _	No Name No Name (ps)	-	ious@Anonymous.ca	

Preferred contact method: Either

Alt. Phone:

Case Notes

Photo



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Details

Defendants Complainants

Case File CF-2020-012863: Closed (Noise By-law - Patron noise, loud music, shouting) 915 MAIN STREET, Vancouver, BC V6A 2V8

Violations

Work Orders

Subjobs

Processes

Created Date:

✓ Documents | Time Entry

Sep 15, 2020

Completed Date:

Nov 16, 2020

46

Process

0	New						
	Process Type	Complete	Assigned To	Outcome	Scheduled Start Date	Date Completed	Description
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector	Assigned	Sep 15, 2020	Sep 15, 2020 08:59:40	
0	Perform Investigation	1	Kyle Pringle, Property Use Inspector	Follow-up Investigation Scheduled	Sep 15, 2020	Oct 6, 2020 09:16:27	
0	Perform Investigation	1	Kyle Pringle, Property Use Inspector	No Violation Found	Oct 26, 2020	Nov 16, 2020 11:15:28	Follow Up with Complainant

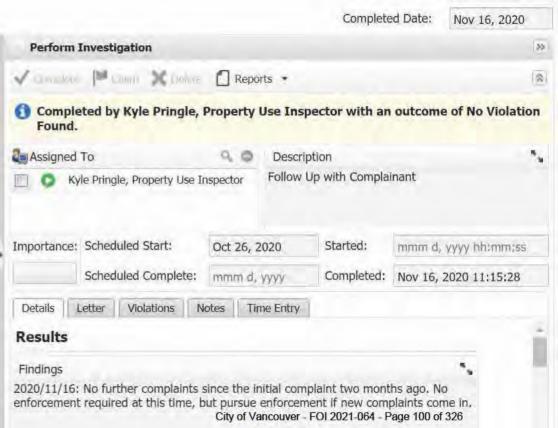
Fees & Payments

Warnings

File Notes

Case File CF-2020-012863: Closed (Noise By-law - Patron noise, loud music, shouting) 915 MAIN STREET, Vancouver, BC V6A 2V8

De	etails Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa 🕈	Perform Investigation		
	w 👻								Variation Plann XD	Repo	orts *
P	Process Type	Complete	Assigned To			Outcome		Sch	Completed by Kula Date	ale Duanautri	
0 A	Assign Investigation	1	Jennifer Holloway,	Property Use	Inspector	Assigned		Set	Completed by Kyle Prin Found.	gie, Property	Use inspector
O P	Perform Investigation	1	Kyle Pringle, Prope	rty Use Inspe	ector	Follow-up Inves	stigation Scheduled	Ser	assigned To	0.0	Description
O P	Perform Investigation	1	Kyle Pringle, Prope	rty Use Inspe	ector	No Violation For	und	Oct	Kyle Pringle, Property	~ ~	Description Follow Up with



Created Date:

Sep 15, 2020

Noise Complaint Case number: 101014313104 Case created: 2020-08-28, 07:30:00 PM Channel: Phone **Incident Location** Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: **Original Address: Request Details** 1. Type of noise: Business (bar, restaurant, patio, patrons, music, etc.) 2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Excessively loud noise coming from the patrons dining outside. When is it happening? 3. 8/28/2020 4. How often is it happening? 7:30pm Did you speak to the person or company making the noise? 6. No Did you tell the police about your concern? 8. No 11. (Don't ask, just record - did caller indicate they want a call back?) No

Additional Details

Contact Det	ails		
Name: Address:	s.22(1)		
Address2: Phone: Alt. Phone:	s.22(1)	Email: Preferred contact method:	Either
Case Notes			

Photo

- no picture -

Γ

Case File CF-2020-012053: Closed (Noise By-law - Patrons noise) 917 MAIN STREET, Vancouver, BC

Created Date:

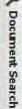
Sep 1, 2020

Completed Date:

Sep 18, 2020 1

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Deta	ils Defendants	Complainants	5 Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry
0	ew +										
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Dat	e Date Completed	d = Description
0	Assign Investigation	1	Ruby Parcon, O	ffice Support	t Clerk	Assigned		Sep	1, 2020	Sep 1, 2020 12:	:18:04
0	Perform Investigation	1	Kyle Pringle, Pr	operty Use In	nspector	No Violation	Found	Sep	1, 2020	Sep 18, 2020 14	4:12:39



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Case File CF-2020-012053: Closed (Noise By-law - Patrons noise) 917 MAIN STREET, Vancouver, BC

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-	Details Defendants	i Complain	nants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa 🕂
0)) ₁₀₁ , •							
	Process Type	Complete	Assigned To			Outcome		Scł
0	Assign Investigation	1	Ruby Parcon, Office	e Support Cle	rk	Assigned		Ser
O	Perform Investigation	1	Kyle Pringle, Prope	rty Use Inspe	ctor	No Violation Fou	und	Ser

. .

		Created	Date:	Sep 1, 2020
		Complet	Completed Date:	Sep 18, 2020
Perform Investigation				(
🗸 samuelo 🔎 ciam 🗙 Qolero	Report:	s •		(
Completed by Kyle Pringle, Found.	Property U	se Inspector with ar	outcom	e of No Violatior
Assigned To	9.0	Description		
Kyle Pringle, Property Use I	nspector			
Importance: Scheduled Start:	Sep 1, 202	Started:	mmm d,	yyyy hh:mm:ss
Scheduled Complete:	mmm d, y	Completed:	Sep 18, 2020 14:12:39	
	lotes Time	Entry		
Details Letter Violations N	votes (inne	= Chili y		
Contract Contraction ()	votes (inne	z Liniy		_
Details Letter Violations N Results	votes tane	- Citily		. 1

Property Use Complaint

Case number: 101014305857

Case created: 2020-08-26, 02:06:00 PM

Channel: Phone

Incident Location

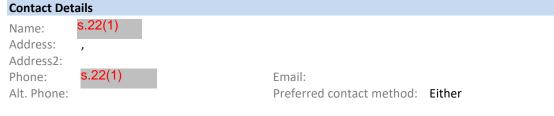
Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Other
- 2. If Other selected or there are multiple issues, provide details: -Exterior building maintenance -Pigeon colony -Unresponsive landlord
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue?
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) Yes
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Exterior of the building is in very poor shape, the mouldings seem to be crumbling off and there are bits of the structure that fall off, little by little. There is a pigeon colony that has set up a home on top of the awning and management has been very unresponsive to Ezra's repeated attempts for a resolution. Issue has been going on for 6 months.



Case Notes

Photo

- no picture -

Property Use Complaint

Case number: 101014361432

Case created: 2020-09-15, 12:10:00 PM

Channel: Phone

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Exterior Building Maintenance
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue?
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) No
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Contact Dataila

Cobalt Hotel has made a makeshift awning held up with plywood over the front door.

Contact Det	dllS		
Name: Address:	s.22(1)		
Address2: Phone: Alt. Phone:	s.22(1)	Email: Preferred contact method:	Either

Case Notes

2020-09-16 18:19:13 Ruby Parcon Awaiting confirmation from Kyle Pringle.

Photo



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Case File CF-2020-011804: Closed (Standards of Maintenance By-law - Pigeon colony on awning, mouldings appear to be crumbling... Created Date: 917 MAIN STREET, Vancouver, BC

Aug 26, 2020

Completed Date: (

Oct 30, 2020

~

Process

Deta	ils Defendants	Complainants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Ent	ry l	
0	- wa												
	Process Type	Complete	Assigned To			Outcome		Sche	eduled Start Date	Date Complete	ed *	Description	
0	Assign Investigation	1	Jennifer Hollow	ay, Property	Use Inspector	Assigned		Aug	26, 2020	Aug 26, 2020	14:34:05		
0	Perform Investigation	1	Kyle Pringle, Pr	operty Use Ir	nspector	No Violation	Found	Aug	26, 2020	Oct 30, 2020 1	14:04:06	Contact complainant	



1

Case File CF-2020-011804: Closed (Standards of Maintenance By-law - Pigeon colony on awning, mouldings appear to be crumbling... Created Date: 917 MAIN STREET, Vancouver, BC

- 1	Details Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Wa +
0	Process Type	Complete	Assigned To			Outcome		Sct
0	Assign Investigation	1	Jennifer Holloway,	Property Use	Inspector	Assigned		Auc
0	Perform Investigation	1	Kyle Pringle, Prope	erty Use Inspe	ector	No Violation Fou	und	Auc

Findings	X	30, 2020
2020/10/30: No make shift awing was found at the front of the building, and the exterior façade looked the same as it has for years (some portions of the siding are in a poor state, but nothing that constitutes a S/M violation).		35 2
No violations found and no further action required.		o Violation
		5
		theromess
		4:04:06
		i
City of Vancouver - FOI 2021-064 - Page 110 of	326	

Aug 26, 2020

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	VANCOUV	ER

COMMUNITY SERVICES Licences and Inspections Property Use Inspections

Property Use SRA In	spection Report
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Property Address		
ropercy riddress	Name of Building	Inspection Date (yy/mm/dd)
917 Nous street	Cobalt Hotel	2020 /08/19.
Susiness Licence (B/L) Number	Special Notes on B/L	Security/Video
20-133703	Perblivis (Novi Byment)	Ves I No
Pest Management Company	Number of Units	SRA Tenant Register
AMA (Last DO/65/6)	88	24-hr Tenant Check 🛛 🗹
Owner Information	Building Representative	Inspectors Attending
North Star Internition	W. Mr. Mann.	PUI: Notobs GU
Vistor Heter LTD.		LIZZY Delovey
22(1)		Nicholas, Lu Quancourer.
Ph#	Ph#	Ph# 604 -871-6923
Common Areas: bathrooms / h	alls / kitchens / lighting / ele	evator / stairs / storage rooms
	alls / kitchens / lighting / ele	evator / stairs / storage rooms
	halls / kitchens / lighting / ele	evator / stairs / storage rooms
	halls / kitchens / lighting / ele	evator / stairs / storage rooms
Lee Vel	halls / kitchens / lighting / ele	evator / stairs / storage rooms
ge ver	halls / kitchens / lighting / ele	evator / stairs / storage rooms
ge ver	halls / kitchens / lighting / ele	evator / stairs / storage rooms
ge ve	halls / kitchens / lighting / ele	evator / stairs / storage rooms
ge ve	halls / kitchens / lighting / ele	
Gecommendations:	halls / kitchens / lighting / ele	
ge ver	halls / kitchens / lighting / ele	
ecommendations:	2	Subtotal 4
ge ver	tod hy	

Lic & Insp - S005a (Revised November 2019)

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Total Life Safety Violations



SRA ANNUAL INSPECTION REPORT

Address ____

(Property Use) SR _

Marer

1 - 44 	Standards of Maintenanc	e By-law No. 5462	Violations
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	d
TIEF	Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	4
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	ø
LIFE			
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	Y
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
	Notes:	and the second	
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	O
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/rcom# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
	Clutter Y Doorway 90° N I Informed Mgr		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
	Clutter Y Doorway 90° N Informed Mgr Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
	Clutter Y Doorway 90° N I Informed Mgr Notes:		
LIFE		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Vacant	31 213 7241		
No Access	s.22(1)		
Inspected	20 010 21 572 272	274 325, 22 A Land, 21	Such
Notes:		2 - 202 - Day Day Bar	Total
2)0	307,201,203,202,201	206 2071205 209 200/211,	13
171	12117, 67, 17, 17, 10, 10	City of Vancouver - FOI 2021-064 - Page 112 of 326 LIFE SAFETY	



SRA ANNUAL INSPECTION REPORT

(Property Use) SR _

Address

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	Standards of Maintenance	e By-law No. 5462	Violations
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	ϕ
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control	1
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	d
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	ø
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control	(
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	0
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE SAFETY	#101101	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	6
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	Ø
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Vacant No Access Inspected Notes:	402, 705, 425, 43,314, 401,406, 407, 410,409, 4 410, 406, 407, 410,409, 4 410, 41,400, 409, 4 410, 40, 407, 410, 409, 4 410, 40, 407, 410, 409, 4 407, 40, 405, 407, 410, 409, 4 40, 405, 407, 410, 409, 409, 4 40, 405, 407, 410, 409, 409, 409, 409, 409, 409, 409, 40	408, 403, 411, Al + 104, 641, 413, 415, 417, 418, 420, 419, 413,	Total
-		City of Vancouver - FOI 2021-064 - Page 113 of 320 LIFE SAFETY	3



SRA ANNUAL INSPECTION REPORT

(Property Use) SR

Address

have

	Standards of Maintenanc	e By-law No. 5462	Violations
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CL	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	(Comm.)
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	-
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY	7	OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	-
Vacant No Access Inspected Notes:	5.22(1) 105,181,1051,115,1051,10	ANDE NO 1121	Total
		City of Vancouver - FOI 2021-064 - Page 134 pt 326	ø
		Sily of tallouror - I of 202 - Unit - I gipe SAPEDRO	- 4



CE - Inspection Report (PUI)

CF Num	ber CF-2020-011374	Date of Inspection (yyyy/mm/dd) 2020/08/19
Main Ad	dress 917 MAIN	Specifics and/or Suite # Cobalt Hotel
Tenant		Number of Storeys 5
Owner	HOTEL LTD s.22(1)	Permit Number N/A
Owner	NORTHSTAR INTERNATIONAL MOTOR s.22(1)	Permit Number
Agent	Attn: Mr. Mann 917 MAIN STREET, Vancouver, BC	Approved Use of Building/Land SRA
District	Zone FC-1	Present Use of Building/Land SRA
Business	License Pending (Non-payment)	

Reason for Inspection SRA Annual Inspection 2020

Narrative/Observations

Inspection today reveals four life safety Standards of Maintenance violations. The violations as follows:

1.^{s.22(1)} Door closer missing - Section 15.1

2. Smoke alarm missing - Section 15.1

Items on the sprinkler line - Section 15.1

4. Door closer missing - Section 15.1

Note: SRA is currently operating without a business license. Business licenses are in 'Pending' status due to non-payment. The building manager was verbally notified during the time of the annual inspection. DPUI to follow-up.

Requirements

Standards of Maintenance Bylaw Section 15.1

Recommendations

Immediate S/M Order to RO and Agent

Photos Taken?
Yes No

Date Report Made: September 1, 2020

Nicholas Liu Inspector's Name

Violation Number:	Violation:
VI-2020-04385	s.22(1)Door closer missing
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 19, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	designed.
5462	Madakian Instantational
Resolve By:	Violation Instructions: Immediate Order to the RO and Agent
Violation Status:	
Violation Number:	Violation:
VI-2020-04384	s.22(1)5moke alarm missing
Violation Date:	Standards of Maintonanco #5462 - Section 15 4(4):
Aug 19, 2020	Standards of Maintenance #5462 - Section 15.1(1): 15.1 (1) Walls, floors, and roof constructions, including fire protective
Aug 19, 2020	
Violation Types	closures, sprinkler systems, including fire alarm and detection systems and
Violation Type: Standards of	other means of fire protection, shall be maintained in such a manner to
	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	Ministry Instructions
D	Violation Instructions:
Resolve By:	Immediate Order to the RO and Agent
Violation Status:	
<u></u>	
Violation Number:	Violation:
VI-2020-04382	s.22(1) tems on the sprinkler line
Violation Datas	Standards of Maintonance #5462 Section 45 4/4)
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 19, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective
Vislation T	closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	
and a state of the	Violation Instructions:
Resolve By:	Immediate Order to the RO and Agent
Violation Status:	

Violation Number:	Violation:
VI-2020-04383	s.22(1)Door closer missing
Violation Date:	Standards of Maintenance #5462 - Section 15.1(1):
Aug 19, 2020	15.1 (1) Walls, floors, and roof constructions, including fire protective
	closures, sprinkler systems, including fire alarm and detection systems and
Violation Type:	other means of fire protection, shall be maintained in such a manner to
Standards of	afford the fire resistive properties and protection for which they were
Maintenance By-Law No.	designed.
5462	
	Violation Instructions:
Resolve By:	Immediate Order to the RO and Agent
Violation Status:	

F				d (Standa	rds of Maint	enance By-la	aw - 2020 Annu	ual SRA In	spection (Life Safety) -	Cobalt Hote	Created Date:	Aug 19, 2020
4-1	917 MAIN STR	REET, Vanco	ouver, BC									Completed Date:	Nov 6, 2020
Details	s Defendants	Complainants	Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry		
O rite													
P	Process Type	Complete	Assigned To			Outcome		Schedul	ed Start Date	Date Completed	Descrip	tion	
O A	ssign Investigation	1	Nicholas Liu			Assigned		Aug 19,	2020	Sep 1, 2020 10:48	3:46		
0 P	erform Investigation	1	Nicholas Liu			Send for Superv	visor Review	Sep 1, 2	020	Sep 1, 2020 11:08	3:03 Immedi	ate Order S/M order to RO and Age	nt
O s	upervisor Review	1	Darren Mitchell	, Property Us	e Supervisor	Order Required		Sep 1, 2	020	Sep 1, 2020 13:07	7:32 Immedi	ate SRA S/M Order	
O s	end Notification	1	Lynn Wong			Order Sent		Sep 1, 2	020	Sep 9, 2020 10:16	i:16 Immedi	ate SRA SofM Unsafe Order - Cobali	t Hotel

Sep 11, 2020

Nov 6, 2020 07:54:08

Infraction(s) Cleared

Document Search

Perform Investigation

1

Mike Elliston, Property Use Inspector

Recheck Immediate Order dated September 9, 2020

с,

Process

F

Case File CF-2020-011374: Closed (Standards of Maintenance By-law - 2020 Annual SRA Inspection (Life Safety) - Cobalt Hotel -... 917 MAIN STREET, Vancouver, BC

Created Date:

Aug 19, 2020

Completed Date: Nov 6, 2020

	Details Defendants	Complair	nants	Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	+	Perform	n Investigation					32
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5	Supervisor Review		Darren	Mitchell, Pro	operty Use Sup	pervisor C	Order Required		Ser	0	Nicholas Liu		Immedia	ate Order S/M o	order to RO and Agent	
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>	Perform Investigation	1	Mike El	lliston, Prope	erty Use Inspe	ctor I	nfraction(s) Cleare	d	Ser							
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										Details	Letter Violations	Notes	Time Entry			
									. 1	Results						*
										Findings						
										Inspection	today reveals 4 life-sa	afety S/M vic	plations.			

Immediate Order S/M order to RO and Agent City of Vancouver - FOI 2021-064 - Page 119 of 326 Reports •

Case File

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					Completed Date: No	/ 6, 2020
Details Defendants	Complain	ants Processes Subjobs 🖌 Violat	ions Work Orders Fees & Payments	-	Perform Investigation	
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Process Type	Complete	Assigned To	Outcome	Scł	Completed by Miles Ellisten, Desperty Hes Tesperter with an automas of	
Assign Investigation	1	Nicholas Liu	Assigned	Auç	Completed by Mike Elliston, Property Use Inspector with an outcome of Infraction(s) Cleared.	
Perform Investigation	4	Nicholas Liu	Send for Supervisor Review	Ser	Assigned To	
Supervisor Review	1	Darren Mitchell, Property Use Supervisor	Order Required	Ser	Mike Elliston, Property Use Inspector Recheck Immediate Order dated Sept	ember 9.
Send Notification	1	Lynn Wong	Order Sent	Ser	2020	
Perform Investigation	1	Mike Elliston, Property Use Inspector	Infraction(s) Cleared	Ser		
					Importance: Scheduled Start: Sep 11, 2020 Started: mmm d, yvyy	hh:mm:s
					Scheduled Complete: mmm d, yyyy Completed: Nov 6, 2020 (7:54:08
					Details Letter Violations Notes Time Entry	
					Results	
					Findings	
					September 21: Recheck found violations to have been corrected.	
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"Elliston, Mike" <mike.elliston@vancouver.ca> ncuc/uc/11 ġ 22 DM

From:

"Elliston, Mike" <mike.elliston@vancouver.ca>

To

City of Vancouver - FOI 2021-064 - Page 121 of 326

AF-DEST		A Apna 7113 Le Tel: (604	yy Place, S y 512-2601	Control urny, BC V3V Tel. (236) 97	9-2551	GST# 8418337 Invoice:67	
the second second	1265	Applicator:	Tariq Kh	an		ate No. 230666.	
PCO License No. 9 PCO License No. 9		Applicator:			PA Certifica	ate No. 226351	
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PCO License No		Applicator	Mohamm	ad Khan	PA Certific	cate No. 226351
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PCO License No. 936	5 Applicator:	Tariq Kh	an	PA Certific	ate:No. 230666	
PCO License No 936	and the second sec	Mohamm	ad Khan	PA Certific	ate No. 226351	
BILL TO:			SERVICE	AT:		
Name:	Huhl		Name: s.22(1)			
City: Varcaus	CRU -F		City: Charles	ege -pati		
Postal Code: VER	2.48		Start Time:	1-Ant	Re Entry SP	4
Phone: 664 685 28	945		Warranty:		Contact	
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PCO License No 9385 Applicator: Mohammad Khan PA Certificate No. 226361 SILL TO: Name: SERVICE AT: Name: S.22(1) S.22(1) Name: Gut Cobult Bit S.22(1) City: Gut Cobult None: Bit Bit Start Time: Io A M Re Entry: Bit None: Bit Bit City: Gut A Bit Bit None: Bit Bit Start Time: Io A M Re Entry: Bit None: Bit Bit Site Site Distart Io A M Re Entry: Bit Name: City: Gut A Bit Bit <th>and the second se</th> <th>Levener</th> <th>T</th> <th></th> <th>Ins.c.adi</th> <th>insta Ma Dao</th> <th>200</th>	and the second se	Levener	T		Ins.c.adi	insta Ma Dao	200
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Mike Elliston



September 8, 2020 CF-2020-011371

NORTHSTAR INTERNATIONAL MOTOR HOTEL LTD s.22(1)

RE: 917 MAIN STREET - COBALT HOTEL

Following an inspection on August 19, 2020 various Standards of Maintenance By-law deficiencies were found in the building at the above location.

Attached is a copy of the checklist of the deficiencies which was handed to the Building Manager/ Representative, Mr. Mann, on the date of the inspection.

In accordance with the By-law and to avoid further action, you are to correct the deficiencies outlined in the enclosed checklist WITHIN 30 DAYS OF THE DATE OF THIS LETTER.

Please be advised that life safety issues reported during the inspection are to be immediately corrected as per our Order dated September 9, 2020.

Please feel free to contact me via phone or email if you have any further questions or concerns. We thank you in advance for your voluntary compliance.

Yours truly,

Nicholas Liu, Property Use Inspector nicholas.liu@vancouver.ca (604) 871-6923

Enclosure

Copy: COBALT HOTEL C/O MR. MANN, BUILDING MANAGER/REPRESENTATIVE 917 MAIN STREET VANCOUVER, BC V6A 2V8

City of Vancouver 453 West 12th Avenue Vancouver, British Columbia, Canada V5Y 1V4 vancouver.ca app: VanConnect

City of Vancouver - FOI 2021-064 - Page 325106826

917 MAIN STRE	ET, Vanco	ouver, BC									The second
										Completed Date:	Nov 6, 2020
Details Defendants C	Complainants	Processes Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry		
New -											
Process Type	Complete	Assigned To		Outcome		Schedule	ed Start Date	Date Completed	Description		
Assign Investigation	1	Nicholas Liu		Assigned		Aug 19,	2020	Sep 1, 2020 10:13	:25		
Perform Investigation	1	Nicholas Liu		Send for Superv	visor Review	Aug 19,	2020	Sep 1, 2020 10:46	5:47 SRA letter to RO a	and Agent to rectify violation	ons by Septe
Supervisor Review	1	Darren Mitchell, Property U	se Supervisor	Letter Required		Sep 1, 2	020	Sep 1, 2020 13:08	3:45 30-day SRA S/M L	etter	
Send Notification	1	Lynn Wong		Letter Sent		Sep 1, 2	020	Sep 9, 2020 09:53	3:47 30 Day SRA SofM	Letter - Cobalt Hotel	
Perform Investigation	1	Mike Elliston, Property Use	Inspector	Infraction(s) Cle	eared	Oct 9, 20	020	Nov 6, 2020 07:01	L:44 Recheck Letter da	ted September 8, 2020	

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ent Search

Case File CF-2020-011371: Closed (Standards of Maintenance By-law - 2020 Annual SRA Inspection (non-life safety) - Cobalt Hotel... Created Date: 917 MAIN STREET, Vancouver, BC

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	Details	Defendants	Complain	ants	Processes	Subjobs	🖌 Violatio	work Orders	Fees & Payments	I
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C	Perform	n Investigation	1	Nich	Nicholas Liu			Send for Superviso	r Review	
C	Supervisor Review		1	Darren Mitchell, Property Use Supervisor				Letter Required		
C	Send Notification		1	Lynn	Wong			Letter Sent		
C	Perform	n Investigation	1	Mike	Elliston, Prope	erty Use Insp	ector	Infraction(s) Cleare	ed	

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			Complete	ed Date:	Nov 6, 202	20
Perform Investigation						33
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Assigned To	9.0	Descrip	tion			5
Nicholas Liu			er to RO and A ber 21st 2020	gent to re	ctify violatior	is by
Importance: Scheduled Start:	Aug 19,	2020	Started:	mmm d,	yyyy hh:mn	1:55
Scheduled Complete:	mmm d,	уууу	Completed:	Sep 1, 2	020 10:46:4	7
Details Letter Violations N	otes Ti	me Entry				
Results						1
Findings					***	
Inspection today reveals 4 general v	iolations					
SRA letter to RO and Agent to rectif			ember 21st 202 FOI 2021-064 - F		326	

Aug 19, 2020

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Case File CF-2020-011371: Closed (Standards of Maintenance By-law - 2020 Annual SRA Inspection (non-life safety) - Cobalt Hotel... Created Date: 917 MAIN STREET, Vancouver, BC

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tails Defendants	Complain	ants Processes	s Subjobs	✓ Violations	Work Orders	Fees & Payments	-
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ssign Investigation	1	Nicholas Liu		1	Assigned		Auç
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upervisor Review	1	Darren Mitchell,	Darren Mitchell, Property Use Supervisor				Ser
end Notification	1	Lynn Wong		1	etter Sent		Sep
erform Investigation	1	Mike Elliston, Pro	pperty Use Insp	pector 1	nfraction(s) Cleare	d	Oct

			Complete	ed Date:	Nov 6, 202	0
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Assigned To	9.0	Descri	otion			
Mike Elliston, Property Use	Inspector	Rechec	k Letter dated S	eptember	8, 2020	
Importance: Scheduled Start:	Oct 9, 20	20	Started:	mmm d,	yyyy hh:mm	SS
Scheduled Complete:	mmm d,	уууу	Completed:	Nov 6, 2	020 07:01:44	
Details Letter Violations	Notes	Time En	try			
Results						1
Findings					- 5	
September 21: Recheck found violation	tions to ha	ve been o	corrected,			
	City of Va	ncouver -	FOI 2021-064 - F	age 128 of	326	

Aug 19, 2020

Building Inspection Complaint

Case number: 101014230979

Case created: 2020-07-30, 02:07:00 PM

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- 1. Type of Complaint: Work Without Permit
- If Work Without Permit selected, is there visible and active work being done? Yes
- 4. Describe complaint in detail (building type e.g. single family or multi-family dwelling, high-rise, commercial building; location and type of work):

The Cobolt Bar is building a patio at the back of business in the parking lot without permit. Citizen has already filed a noise complaint regarding the business case # 14200196.

5. (Don't ask, just record - did caller indicate they want a call back?): Yes

Additional Details

Citizen also mention that the business owner Contact Details	s.22(1)		and was very aggressive.
Name: s.22(1) Address: , Address2: Phone: s.22(1) Alt. Phone:	Email: Preferred contact method:	Either	
Case Notes			

Photo



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Case File CF-2020-010420: Closed (Vancouver Building By-law - Wants call back s.22(1) 917 MAIN STREET, Vancouver, BC

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Work Without Permit If Created Date:

Jul 31, 2020

Completed Date:

Oct 1, 2020

Process

-	etails Defendants	Complainan	ts Processes	Subjobs Violations	Work Orders Fees & Payments	Warnings File Notes	 Documents Time E 	Entry
G	New T							
	Process Type	Complete	Assigned To		Outcome	Scheduled Start Date	Date Completed *	Description
0	Assign Investigation	~	Sheri Amendt		Assigned	Jul 31, 2020	Jul 31, 2020 10:29:48	
0	Perform Investigation	1	Adrian Cashato		Follow-up Investigation Scheduled	Aug 4, 2020	Aug 4, 2020 21:47:55	
0	Perform Investigation	1	Adrian Cashato		Follow-up Investigation Scheduled	Aug 7, 2020	Aug 7, 2020 21:47:20	
0	Perform Investigation	4	Adrian Cashato		Follow-up Investigation Scheduled	Aug 13, 2020	Aug 16, 2020 14:06:43	
0	Perform Investigation	1	Adrian Cashato		Follow-up Investigation Scheduled	Aug 25, 2020	Sep 1, 2020 08:40:18	
0	Perform Investigation	1	Adrian Cashato		Follow-up Investigation Scheduled	Oct 1, 2020	Sep 29, 2020 21:57:54	re-check
0	Perform Investigation	1	Adrian Cashato		No Violation Found	Oct 1, 2020	Oct 1, 2020 21:14:34	

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Noise Complaint Case number: 101014200196 Case created: 2020-07-21, 10:22:00 AM Channel: Phone **Incident Location** Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: **Original Address: Request Details** 1. Type of noise: Loud music 2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): BOXCAR bar at the Cobalt Hotel 3. When is it happening? every night of the week until 230am. 4. How often is it happening? every night Did you speak to the person or company making the noise? 6. Yes 7. If yes, what happened? They are closed and still playing this loud music ^{s.22(1)}has spoken to them several times but they will not stop playing music any night of the week until 230am. 8. Did you tell the police about your concern? No 11. (Don't ask, just record - did caller indicate they want a call back?) No **Additional Details** s.22(1) nas called the management company and left a message but no one has contated him back. **Contact Details**

Email:

Preferred contact method: Either

City of Vancouver - FOI 2021-064 - Page 131 of 326

s.22(1)

s.22(1)

,

Name: Address:

Address2:

Alt. Phone:

Case Notes

- no picture -

Phone:

Photo

Noise Complaint

Case number: 101014236752

Case created: 2020-08-01, 07:24:00 PM

Channel: Phone

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

1. Type of noise: Business (bar, restaurant, patio, patrons, music, etc.)

2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):

Door from bar is open and music blaring outside onto outdoor patio - Boxcar bar at Cobalt Hotel. Also noise from people talking because there are 25 people at once.

3. When is it happening?

Started just after 7pm

- **4. How often is it happening?** They had stopped for about a week but was nightly before this. Previously would go until 230am
- 6. Did you speak to the person or company making the noise? Yes
- 7. If yes, what happened? s.22(1)
- 8. Did you tell the police about your concern? No
- 11. (Don't ask, just record did caller indicate they want a call back?) Unknown

Additional Details Citizen is asking to fine them to help encourage to stop. Contact Details Name: Address: Address: Address2: Phone: S.22(1) Email: Preferred contact method: Either Case Notes

Photo

CE - Inspection Report

Main Address	917 MAIN STREET, Vancouver, BC	Case Number	CF-2020-009759
Specifics and/or S	uite #	Date of Inspectio (yyyy/mm/dd)	on 2020/07/20
Number of Storeys	Five	IA Number	
Building Name	Cobalt motor hotel	Permit Number	BP-2017-00582
Approved Use of Building/Land	Mixed, bar on the ground floor, residential above.	Owner & Contact Info.	HOTEL LTD s.22(1)
Approved Use of Building/Land		Owner & Contact Info.	NORTHSTAR INTERNATIONAL MOTOR s.22(1)
Present Use of Building/Land	Bar is vacant, undergoing repairs. Residential is occupied	Owner's Rep & Contact Info.	
Zoning	FC-1	Tenant & Contact Info.	
Strata Titled Building	□ Yes: □ Common property ⊠ No □ Individual suite	Business Licence	e

Reason for Inspection - \Box Complaint | \Box IA | \Box Permit | \Box Referral | \boxtimes Routine | \Box Re-Check : Permit progress check, no active work in two weeks.

In Attendance			
Building	Adrian Cashato	Owner/Rep	Mann, he works the front desk
Plumbing/Gas		Fire	
Electrical		VPD	
Property Use		Other	

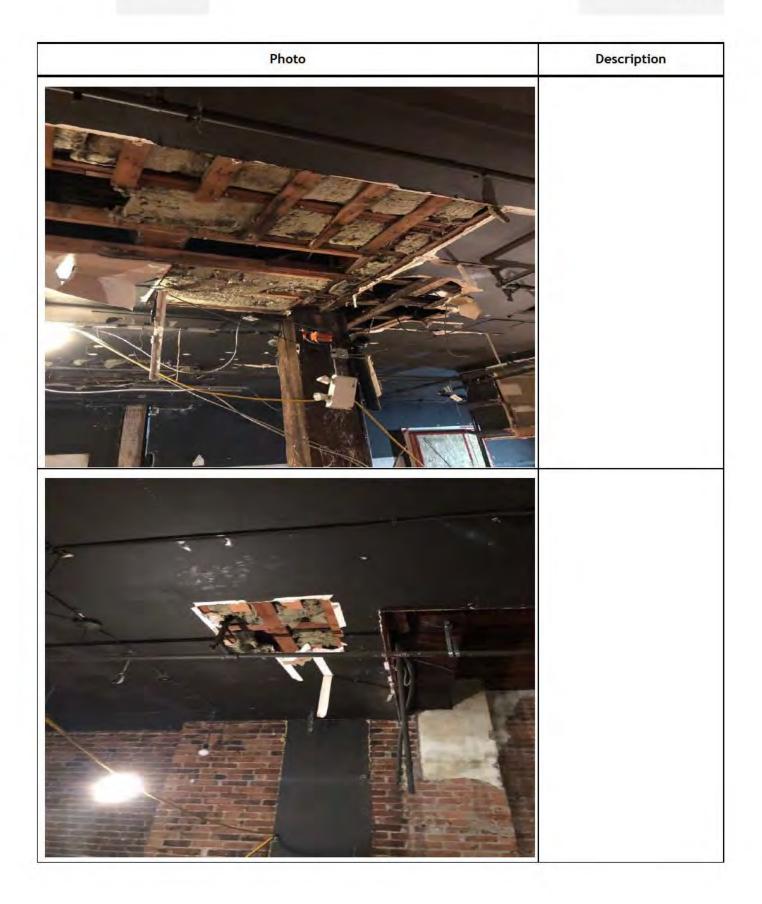
Overview

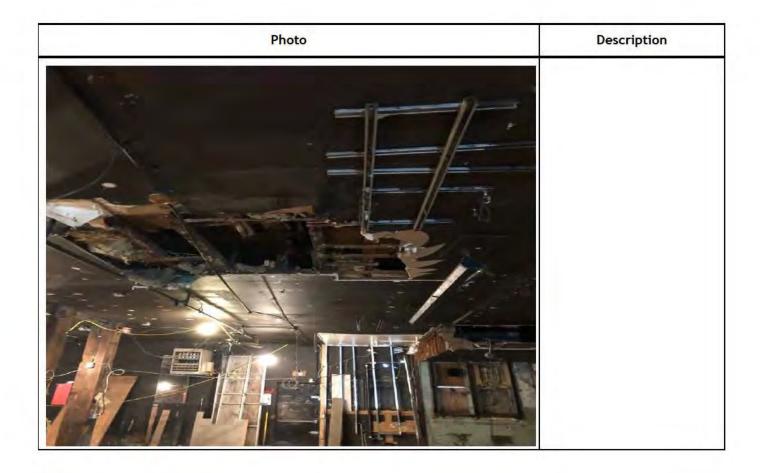
The bar ceiling has been opened to facilitate structural repair work; it has not been patched to provide a continuous fire separation the residential units above.

Recommendation: Send owner 14 day S of M order to repair the bar ceiling. Refer to Saul Schwebs for info.

Violation Summary		Not Done
	Total number of violations - Previous and New:	

iolation Number:	Violation:	And the second second second				
/1-2020-03718	Main floor bar ceiling, fire separation to residential above.					
Violation Date: Jul 20, 2020 Violation Type: Standards of Maintenance By-Law No. 5462 Resolve By:	 Standards of Maintenance By-law 5462 Section 14.1: (1) Interior walls and ceilings shall be maintained in good repair and free from holes, or loose or broken plaster that may create health, fire or accident hazards. (2) Surfaces of interior walls and ceilings shall be maintained in a clean and sanitary condition and plumb within limits acceptable to the City Building Inspector. Violation Instructions: 					
Violation Status:	· · · · · · · · · · · · · · · · · · ·					
Photos Taken? 🛛 Yes	□ No Notice Posted?	 Yes - Type of Notice: Stop Work Order Do Not Occupy Unsafe To Occupy 	⊠ No			
Date Report Made: July	21, 2020	Adrian Cashato				
		Case File Manager				
Supervisor Notes:						
BA						
Manager / Supervisor App	august 1					





Property Use Complaint

Case number: 101014192750

Case created: 2020-07-18, 09:16:00 AM

Channel: Phone

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Rental Unit - Other Pests
- 2. If Other selected or there are multiple issues, provide details: Bed bugs and cockroaches in the rental unit.
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue? No
- If Yes selected, what happened? Cltizen is in s.22(1) and seperiencing bedbugs and cockroaches everywhere.
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) No
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Contact Details Name: s.22(1) Address: Address2: Phone: s.22(1) Email: Alt. Phone: Preferred contact method: Either

Case Notes

Photo

Property Use Complaint

Case number: 101014136223

Case created: 2020-06-29, 12:36:00 PM

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Exterior Building Maintenance
- 2. If Other selected or there are multiple issues, provide details: The caller is calling from Worksafe BC and they had received a complaint from a citizen about a month ago stating the exterior crown molding at the entrance of the building is in disrepair and shards of metal have fallen from it. The caller did visit the building last week and he didnt see any shards of metal but did wish to have the building inspected. This is outside of the worksafe bc jurisdiction. The building is the Cobalt hotel.
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue?
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) Unknown
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

The original	The original complainant who notified worksafe bc is s.22(1)								
Contact Det	ails								
Name:	s.22(1)								
Address:	,								
Address2:		_							
Phone:	s.22(1)		Email:						
Alt. Phone:			Preferred contact method:	Either					

Case Notes

Photo

Property Use Complaint

Case number: 101014046037

Case created: 2020-05-29, 03:07:00 PM

Channel: Phone

Incident Location

Address: 917 MAIN ST, Vancouver, V6A 2V8 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Exterior Building Maintenance
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue?
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) No
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

Citizen called from a number that shows the Cobalt Pub indicating an hour ago he saw a 5' piece of metal strapnel fall to the ground. He believes the exterior ornamental trim is starting to deteriorate and needs to be fixed.

Contact Details

Name:	Cobalt Pub		
Address:	917 MAIN ST, Vancouver, V6A 2V8		
Address2:			
Phone:	7789183671	Email:	
Alt. Phone:		Preferred contact method:	Either

Case Notes

2020-05-29 22:28:01 Sandra Wong

CSR tried to report to VFD/VPD on citizen's behalf but was told the time delay no longer warrants 911. It should now be reported to VPD non-emergency. Since CSR cannot stay on the line for report and PUI already created, no report was relayed to VPD. Cathy DS aware..sw

Photo

Perform Investigation for CF-2020-010420: Closed	Forensic Audit Report		Page 1 of 1
Item	Action	Value	
Jul 31, 2020 10:29:48 - Sheri Amendt			
Perform Investigation	Create		
Assignments			
Adrian Cashato	Create		
Aug 4, 2020 21:47:55 - Adrian Cashato			
Perform Investigation	Complete		
Outcome		Follow-up Investigation Scheduled	
Date Completed		Aug 4, 2020 21:47:55	
Findings	from:		
	to:	Small covered seating area located against rear exterior wall N.W.	
Re-investigation Date	from:		
	to:	Aug 7, 2020	

As Of: Feb 19, 2021 15:33:23

AS OIL FE	D 19, 2021 15:33:23
Case File: CF-2020-009737: Closed	
311 Case File Ref	101014192750
Brief Description	s.22(1) bedbug and cockroach infestation
Business License Number	
Completed Date	
Description	Case File CF-2020-009737: Closed (Standards of Maintenance By-law - <mark>s.22(1)</mark> bedbug and cockroach infestation) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Mike Elliston, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	
Processes	
Assign Investigation (Completed on Jul 20, 2020 14:20:24 by Jennifer Holloway, Property Use Inspector with outcome "Assigned")	
Perform Investigation (Completed on Sep 1, 2020 11:45:40 by Nicholas Liu with outcome "No Violation Found")	

Additional Instructions

Comments

Description

Findings

Pest documentation (at least 1/month) was provided during the annual inspection dated 2020/08/18.

As long as the building is being treated, the standards of maintenance bylaw is satisfied.

Re-investigation Date

Route Order

Assignments

Nicholas Liu

Relationships

Document: 126903607

Enforcement Stream: Property Use

Investigator: Mike Elliston, Property Use Inspector

Page 1 of 2

As Of: Feb 19, 2021 15:46:16

	AS 01. Feb 19, 2021 15.40.10
Case File: CF-2020-005404: Closed	
311 Case File Ref	
Brief Description	Shower on the 4th floor is not working
	Per SRO-C Report
Business License Number	
Completed Date	
Description	Case File CF-2020-005404: Closed (Standards of Maintenance By-law - Shower on the 4th floor is not working Per SRO-C Report) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Mike Elliston, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Internal Department Referral
Relationship	
STR CD	
Violation Updated Date	
Processes	

Assign Investigation (Completed on Apr 30, 2020 10:24:40 by Ruby Parcon, Office Support Clerk with outcome "Assigned")

Perform Investigation (Completed on May 12, 2020 07:45:31 by Mike Elliston, Property Use Inspector with outcome "No Violation Found")

Additional Instructions

Comments

Description

Findings

SRO-C report

May 11: I met with the manager and he says that the 4th floor bathrooms are working and offered to take me up for a look; due to the pandemic I declined. I also spoke with a tenant in the building who advised that the bathrooms are cleaned

regularly and working; he is not aware of any problems.

May 2: I spoke with the manager and he will check that all bathrooms are working properly.

Re-investigation Date

Route Order

Assignments

Mike Elliston, Property Use Inspector

Relationships

Document: 122367392

Enforcement Stream: Property Use

Investigator: Mike Elliston, Property Use Inspector

As Of: Feb 19, 2021 15:43:43

	As Of: Feb 19, 2021 15:43:43
Case File: CF-2020-006330: Closed	
311 Case File Ref	
Brief Description	- Mold in the walls - Lots of holes in the walls - Pest issues with cockroaches and bedbugs
	Per SRO-C Report
Business License Number	
Completed Date	
Description	Case File CF-2020-006330: Closed (Standards of Maintenance By-law Mold in the walls - Lots of holes in the walls - Pest issues with cockroaches and bedbugs Per SRO-(Report) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Mike Elliston, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Internal Department Referral
Relationship	
STR CD	
Violation Updated Date	

Processes

Assign Investigation (Completed on May 19, 2020 11:14:47 by Ruby Parcon, Office Support Clerk with outcome "Assigned") Perform Investigation (Completed on Jun 24, 2020 16:46:12 by Mike Elliston, Property Use Inspector with outcome "No Violation Found")

Additional Instructions

Comments

Description

Findings

Mold, holes, cockroaches and bedbugs - SRO-C

Walk through found common areas to be clean, clear, and tidy with exception of a 3rd floor bathroom with a hole in the wall. The manager rests that this particular hole in the wall is constantly being caused/enlarged by a particular tenant and he is aware of the issue. He will repair the hole immediately and have further words with the tenant. Regular pest control is provided. No mild issues noted.

- Mold in the walls
- Lots of holes in the walls
- Pest issues with cockroaches and bedbugs

Per SRO-C Report

Re-investigation Date

Route Order

Assignments

Mike Elliston, Property Use Inspector

Relationships

Document: 123376480

Enforcement Stream: Property Use

Investigator: Mike Elliston, Property Use Inspector

As Of: Feb 19, 2021 15:42:37

Case File: CF-2020-007192: Closed	
311 Case File Ref	101014046037
Brief Description	Exterior ornamental trim is starting to deteriorate and needs to be fixed
Business License Number	
Completed Date	
Description	Case File CF-2020-007192: Closed (Standards of Maintenance By-law - Exterior ornamental trim is starting to deteriorate and needs to be fixed) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Mike Elliston, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	
Processes	
Assign Investigation (Completed on Jun 2, 2020 12:59:42 by Ruby Parcon, Office Support Clerk with outcome "Assigned")	
Perform Investigation (Completed on Jun 12, 2020 09:15:33 by Mike Elliston, Property Use Inspector with outcome "No Violation Found")	

Additional Instructions	
Comments	
Description	Possible Exterior building maintenance - flashing?
Findings	June 3: Unable to identify any exterior trim, ornamental or otherwise, that may have fallen off the building facade. I asked manager Azhar Mirza and caretaker Ken and neither were aware of anything. We figure it may have possibly been something thrown or dropped from a window by a tenant although it is not permitted to do so. Work is being done on the first floor bar and basement, and a dumpster bin is in the back to remove waste and garbage. Will monitor ongoing.
	Complaint:

Citizen called from a number that shows the Cobalt Pub indicating an hour ago he saw a 5' piece of metal shrapnel fall to the ground. He believes the exterior ornamental trim is starting to deteriorate and needs to be fixed.

Contact Details

Name: Cobalt Pub Address: 917 MAIN ST Phone: 778-918-3671

Case Notes

2020-05-29 22:28:01 Sandra Wong

CSR tried to report to VFD/VPD on citizen's behalf but was told the time delay no longer warrants 911. It should now be reported to VPD non-emergency. Since CSR cannot stay on the line for report and PUI already created, no report was relayed to VPD. Cathy DS aware..sw

Re-investigation Date

Route Order

Assignments

Mike Elliston, Property Use Inspector

Relationships

Document: 124245670

Enforcement Stream: Property Use

Investigator: Mike Elliston, Property Use Inspector

As Of: Feb 19, 2021 15:35:18

	As Of: Feb 19, 2021 15:35:18
ase File: CF-2020-008714: Closed	
311 Case File Ref	101014136223
Brief Description	Exterior crown molding (entrance of the bldg) is in disrepair and shards of metal have fallen from it
Business License Number	
Completed Date	
Description	Case File CF-2020-008714: Closed (Standards of Maintenance By-law - Exterior crowr molding (entrance of the bldg) is in disrepair and shards of metal have fallen from it) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Mike Elliston, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	

Processes

Assign Investigation (Completed on Jun 30, 2020 09:56:59 by Ruby Parcon, Office Support Clerk with outcome "Assigned") Perform Investigation (Completed on Jul 15, 2020 17:20:56 by Mike Elliston, Property

Use Inspector with outcome "No Violation Found")

- Additional Instructions
- Comments
- Description
- Findings
- Re-investigation Date
- Route Order

Assignments

Mike Elliston, Property Use Inspector

Relationships

Document: 125827514

Enforcement Stream: Property Use

Investigator: Mike Elliston, Property Use Inspector

Parcel: 015-642-623 - Parcel: 917 MAIN STREET, Vancouver, BC (2)

crown molding in disrepair

July 2: No issues observed with exterior of building.

As Of: Feb 19, 2021 15:32:25

ase File: CF-2020-009759: Closed	
311 Case File Ref	
Brief Description	referring to BP-2017-00582
Business License Number	
Completed Date	
Description	Case File CF-2020-009759: Closed (Vancouver Building By-law - referring to BP-2017- 00582) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Adrian Cashato
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	
Relationship	
STR CD	
Violation Updated Date	Oct 13, 2020 10:13:16
Processes	
Assign Investigation (Completed on Jul 20, 2020 15:33:12 by Sheri Amendt with outcome "Assigned")	
Perform Investigation (Completed on Jul 21, 2020 09:11:39 by Adrian Cashato with outcome "Send for Supervisor Review")	

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

Assignments

Adrian Cashato

Relationships

Ν
Ν
Main floor bar ceiling, fire separation to residential above.
Ν
0
0
Warning
Oct 9, 2020 00:00:00
Corrected
Jul 20, 2020 00:00:00

Supervisor Review (Completed on Jul 21, 2020 15:18:48 by Bruce Peet, Building Inspections Supervisor with outcome "Work Needed") Perform Investigation (Completed on Jul 21, 2020 16:19:52 by Adrian Cashato with outcome "Send for Supervisor Review")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

Assignments

Adrian Cashato

Relationships

Violations: VI-2020-03718			
Assess Fine on NOV?	Ν		
Assess Fine on Order?	Ν		
Description	Main floor bar ceiling, fire separation to residential above.		
Fees Assessed	Ν		
Fine Per Period			
Fine Per Period			
Fine To Assess (NOV)			
Fine To Assess (Order)			
Frequency			
Frequency			
Grace Period (days)	0		
Grace Period (days)	0		
Issue Warning/Violation	Warning		
Life Safety			
Priority			
Resolution Date	Oct 9, 2020 00:00:00		
Resolve By Date			
Result	Corrected		
Special Instructions			
Violation Date	Jul 20, 2020 00:00:00		

The BP needs to be related to the Case file.

Deficient fire separation between bar and residences above

Relationships

Description

Violation Type: Standards of Maintenance By-Law No. 5462 Supervisor Review (Completed on Jul 22, 2020 10:11:08 by Bruce Peet, Building Inspections Supervisor with outcome "Order Required") Send Notification (Completed on Jul 22, 2020 10:32:20 by Clint Hemstalk with outcome "Action Required") Actual Start Date Comments **Date Completed** Jul 22, 2020 10:32:20

Follow-up Investigation Date Jul 22, 2020 00:00:00 Outcome Action Required Route Order Scheduled Complete Date Scheduled Start Date Jul 22, 2020 10:11:08 Staff Assigned Id List Assignments Clint Hemstalk Relationships Shadow Process: 127029648 Referenced ObjectId 127029647

Perform Investigation (Completed on Jul 22, 2020 19:53:06 by Adrian Cashato with outcome "Follow-up Investigation Scheduled")

Comments Description Ceiling repair Findings **Re-investigation Date** Aug 21, 2020 00:00:00 Route Order Assignments Adrian Cashato

Bruce Peet, Building Inspections Supervisor

Relationships

Additional Instructions

Violations: VI-2020-03718

Paused, re-check in 30 days

14 day S of M order

٨٥	ssess Fine on NOV?	Ν
	ssess Fine on Order?	N
	escription	Main floor bar ceiling, fire separation to residential above.
	ees Assessed ne Per Period	Ν
	ne To Assess (NOV)	
	ne To Assess (Order)	
	requency	
	requency	
	race Period (days)	0
Gr	race Period (days)	0
lss	sue Warning/Violation	Warning
Lif	fe Safety	
Pr	iority	
Re	esolution Date	Oct 9, 2020 00:00:00
Re	esolve By Date	
Re	esult	Corrected
Sp	pecial Instructions	
Vi	olation Date	Jul 20, 2020 00:00:00
Re	elationships	
	Violation Type: Standards of Maintenance By-Law No. 5462	
Perform Investig outcome "Follow	gation (Completed on Sep 1, 2020 08:41:27 by Adrian Cashato with <i>w</i> -up Investigation Scheduled")	
Additional I	nstructions	
Comments		
Description	I Contraction of the second	
Findings		work proceeding?
Re-investig	ation Date	Sep 4, 2020 00:00:00
Route Orde	er	
Assignme	nts	
Adrian	Cashato	
Relationsh	nips	

Violations: VI-2020-03718			
Assess Fine on NOV?	Ν		
Assess Fine on Order?	Ν		
Description	Main floor bar ceiling, fire separation to residential above.		
Fees Assessed	Ν		
Fine Per Period			
Fine Per Period			
Fine To Assess (NOV)			
Fine To Assess (Order)			
Frequency			
Frequency			
Grace Period (days)	0		
Grace Period (days)	0		
Issue Warning/Violation	Warning		
Life Safety			
Priority			
Resolution Date	Oct 9, 2020 00:00:00		
Resolve By Date			
Result	Corrected		
Special Instructions			
Violation Date	Jul 20, 2020 00:00:00		
Relationships			
Violation Type: Standards of Maintenance By-Law No. 5462			
Perform Investigation (Completed on Sep 21, 2020 11:56:13 by Adrian Cashato with outcome "Follow-up Investigation Scheduled")			
Additional Instructions			
Comments			
Description			
Findings	Ceiling patching underway		
Re-investigation Date	Oct 7, 2020 00:00:00		
Route Order			
Assignments			
Adrian Cashato			

Relationships

Assignments

	-	
V	iolations: VI-2020-03718	
	Assess Fine on NOV?	Ν
	Assess Fine on Order?	Ν
	Description	Main floor bar ceiling, fire separation to residential above.
	Fees Assessed	Ν
	Fine Per Period	
	Fine Per Period	
	Fine To Assess (NOV)	
	Fine To Assess (Order)	
	Frequency	
	Frequency	
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
	Life Safety	
	Priority	
	Resolution Date	Oct 9, 2020 00:00:00
	Resolve By Date	
	Result	Corrected
	Special Instructions	
	Violation Date	Jul 20, 2020 00:00:00
	Relationships	
	Violation Type: Standards of Maintenance By-Law No. 5462	
Perform In outcome "I	vestigation (Completed on Oct 8, 2020 07:30:56 by Adrian Cashato with Follow-up Investigation Scheduled")	
Additi	onal Instructions	
Comm	nents	
Descr	iption	
Findin	gs	Bar ceiling partially repaired
Re-inv	vestigation Date	Oct 15, 2020 00:00:00
Route	Order	

Adrian Cashato

Relationships

Violations: VI-2020-03718	
Assess Fine on NOV?	Ν
Assess Fine on Order?	Ν
Description	Main floor bar ceiling, fire separation to residential above.
Fees Assessed	Ν
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Oct 9, 2020 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jul 20, 2020 00:00:00
Relationships	
Violation Type: Standards of Maintenance By-Law No. 5462	
n Investigation (Completed on Oct 13, 2020 10:13:16 by Adrian Cashato with ne "Infraction(s) Cleared")	
ditional Instructions	
omments	
escription	
ndings	Bar ceiling repaired
e-investigation Date	
oute Order	
	Assess Fine on NOV? Assess Fine on Order? Description Fees Assessed Fine Per Period Fine Per Period Fine To Assess (NOV) Fine To Assess (Order) Frequency Frequency Grace Period (days) Grace Period (days) Grace Period (days) Issue Warning/Violation Life Safety Priority Resolution Date Resolve By Date Resolve By Date Result Special Instructions Violation Type: Standards of Maintenance By-Law No. 5462 Notation Type: Standards of Maintenance By-Law No. 5462 Notation Completed on Oct 13, 2020 10:13:16 by Adrian Cashato with the "Infraction(s) Cleared") Violation Instructions

Assignments

Adrian Cashato

Relationships

Vic	olations: VI-2020-03718	
	Assess Fine on NOV?	Ν
	Assess Fine on Order?	Ν
	Description	Main floor bar ceiling, fire separation to residential above.
	Fees Assessed	Ν
	Fine Per Period	
	Fine Per Period	
	Fine To Assess (NOV)	
	Fine To Assess (Order)	
	Frequency	
	Frequency	
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
	Life Safety	
	Priority	
	Resolution Date	Oct 9, 2020 00:00:00
	Resolve By Date	
	Result	Corrected
	Special Instructions	
	Violation Date	Jul 20, 2020 00:00:00
	Relationships	
	Violation Type: Standards of Maintenance By-Law No. 5462	
Relationships		
Building Per	mit: BP-2017-00582: Issued	
Document:	127029256	

Enforcement Stream: Building

Investigator: Adrian Cashato

Letter: 126934774 : CE - Investigation Report

Description	CE - Investigation Report
File Extension	pdf
File Name	
File Size	
Revisions	
Revision 1 created on Jul 21, 2020 08:51:34 by Adrian Cashato	
Relationships	
Shadow Process: 126912136	
Shadow Process: 126936818	
Shadow Process: 126990094	
Shadow Process: 126997803	
Parcel: 015-642-623 - Parcel: 917 MAIN STREET, Vancouver, BC (2)	
Violation: VI-2020-03718	
Assess Fine on NOV?	Ν
Assess Fine on Order?	Ν
Description	Main floor bar ceiling, fire separation to residential above.
Fees Assessed	Ν
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Oct 9, 2020 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

As Of: Feb 19, 2021 15:29:48

AS OI. Feb	19, 2021 15:29:48
Case File: CF-2020-009906: Closed	
311 Case File Ref	101014200196
Brief Description	Loud Music, door is left open - Boxcar bar x 2 complaints
Business License Number	
Completed Date	
Description	Case File CF-2020-009906: Closed (Noise By-law - Loud Music, door is left open - Boxcar bar x 2 complaints) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Kyle Pringle, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	
Processes	
Assign Investigation (Completed on Jul 22, 2020 12:08:05 by Ruby Parcon, Office Support Clerk with outcome "Assigned")	
Perform Investigation (Completed on Aug 24, 2020 11:17:50 by Kyle Pringle, Property Use Inspector with outcome "No Violation Found")	

Additional Instructions

Comments

Description

Findings

2020/08/24: I left a voicemail for the business license holder (Northstar International Motor Hotel Ltd - (604) 685-2825) advising them of the complaints and that doors/windows have to be closed after 11:00 PM.

No further action required at this time.

Re-investigation Date

Route Order

Assignments

Kyle Pringle, Property Use Inspector

Relationships

Document: 127056787

Document: 127689443

Enforcement Stream: Property Use

Investigator: Kyle Pringle, Property Use Inspector

Case File: CF-2020-010420: Closed	
311 Case File Ref	
Brief Description	Wants call back
	s.22(1)
	Work Without Permit
	If Work Without Permit selected, is there visible and active work being done? Yes
	Describe complaint in detail (building type e.g. single family or multi-family dwelling, high- rise, commercial building; location and type of work): The Cobolt Bar is building a patio at the back of business in the parking lot without permit. Citizen has already filed a noise complaint regarding the business case # 14200196.
Business License Number	
Completed Date	
Description	Case File CF-2020-010420: Closed (Vancouver Building By-law - Wants call back s.22(1) s.22(1) Work Without Permit If Work Without Permit selected, is there visible and active work being done? Yes Describe complaint in detail (building type e.g. single family or multi-family dwelling, high-rise, commercial building; location and type of work): The Cobolt Bar is building a patio at the back of business in the parking lot without permit. Citizen has already filed a noise complaint regarding the business case # 14200196.) 917 MAIN STREET, Vancouver, BC
dup_DefaultInvestigator	Adrian Cashato
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	Ν
Parent Job (Internal ID)	

PRISM BU Permit Number

PRISM DB Permit Number

PRISM DE Permit Number

Proposed Investigator (Proposed Assignee)

Reason for Case File

Relationship

STR CD

Violation Updated Date

Processes

Assign Investigation (Completed on Jul 31, 2020 10:29:48 by Sheri Amendt with outcome "Assigned") Perform Investigation (Completed on Aug 4, 2020 21:47:55 by Adrian Cashato with outcome "Follow-up Investigation Scheduled")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

Assignments

Adrian Cashato

Perform Investigation (Completed on Aug 7, 2020 21:47:20 by Adrian Cashato with outcome "Follow-up Investigation Scheduled")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

Assignments

Adrian Cashato

Perform Investigation (Completed on Aug 16, 2020 14:06:43 by Adrian Cashato with outcome "Follow-up Investigation Scheduled")

Additional Instructions

Comments

Small covered seating area located against rear exterior wall N.W.

Aug 7, 2020 00:00:00

Wood structure roof constructed over patio at grade, West elevation.

Aug 13, 2020 00:00:00

Description	
Findings	Application coming
Re-investigation Date	Aug 25, 2020 00:00:00
Route Order	
Assignments	
Adrian Cashato	
erform Investigation (Completed on Sep 1, 2020 08:40:18 by Adrian Cashato with utcome "Follow-up Investigation Scheduled")	
Additional Instructions	
Comments	
Description	
Findings	canopy removed?
Re-investigation Date	Sep 4, 2020 00:00:00
Route Order	
Assignments	
Adrian Cashato	
erform Investigation (Completed on Sep 29, 2020 21:57:54 by Adrian Cashato with utcome "Follow-up Investigation Scheduled")	
Additional Instructions	
Comments	
Description	re-check
Findings	Re-check rear canopy
Re-investigation Date	Oct 1, 2020 00:00:00
Route Order	
Assignments	
Adrian Cashato	
erform Investigation (Completed on Oct 1, 2020 21:14:34 by Adrian Cashato with utcome "No Violation Found")	
Additional Instructions	
Comments	
Description	
Findings	WWOP rear patio cover removed
Re-investigation Date	
Route Order	

Assignments

Adrian Cashato

Relationships

Document: 127551350

Document: 127907820

Enforcement Stream: Building

Investigator: Adrian Cashato

Building Name	Address	SRO-C Concerns
Building Name	Address	(March 30 - April 1, 2020)
Arno Rooms	291 E Georgia St	1st floor shower is broken
Astoria Hotel	769 E Hastings St	Bathroom on 2nd floor is broken and the hot
		water is inconsistent.
Colonial Residence	122 Water St	- Sink broken - <mark>s.22(1)</mark>
		- Bathrooms have no doors, locks or curtains
		- Hot water not working
		- Elevator may be broken
Dodson Rooms	23 E Hastings St	3rd floor shower broken
Flint Hotel	1516 Powell St	Bathrooms in building not working
Grand Union	74 W Hastings St	2nd Floor tub/shower drain clogged
Hildon Hotel	40 W Cordova St	_s.15(1)(l)
		- Elevator is broken
		- Tenants have no clean water??? (More info
		needed - Drinking or bathing?)
		- Black Mold in rooms <mark>s.22(1)</mark>
		- s.22(1) sink is ripped off the wall
		- 1st and 2nd floor bathrooms are broken
		- 3rd floor sink not working
		- 4th floor shower clogged
Keefer Apartments	727 Keefer St	Hot water not working
Lion Hotel	316 Powell St	Laundry is broken
Maple Hotel	177 E Hastings	Elevator is not working
Murray Hotel	1119 Hornby St	sink(s) broken - no unit information
Powell Rooms	556 Powell St	sink(s) broken - no unit information
Siesta Rooms	932 Granville St	- sinks broken - s.22(1)
		 Many toilets are backed-up
St. Clair	1190 E Hastings St	- No Heat in the building
		 sink(s) broken - no unit information
		J

Summer Hotel	341 E Hastings	- Sinks broken - ^{s.22(1)} s.22(1)
		- 2nd floor toilet broken
		- 3rd floor shower broken
Vogue Hotel	1060 Granville St	Laundry is broken
Winter's Residence	203 Abbott St	Sink(s) broken - <mark>s.22(1)</mark>

POSSE Follow-up

No Active CF for broken shower No Active CF for bathrooms and Hot Water

Recent CF dealt with Hot water complaint.

No Active CF for bathroom concerns, broken sink or elevator No active CF for Borken shower CF-2020-003055 - 2020 Annual inspection common area followup scheduled for April 27, 2020 No Active CF for tub/shower concerns

CF-2020-003637 - Elevator Complaint (March 27, 2020)

No Active CF for bathroom concerns and s.22(1)

No active CF related to hot water concerns

No active CF related to broken laundry

No Active CF related to elevator

concerns No Active CF related to broken

sinks No Active CF related to broken sinks

No active CF related to broken sinks and toilet concerns

No active CF related to building heat.

Broken sinks to be addressed during tenant room annual inspection No active CF related to broken sinks and bathroom concerns No active CF related to broken laundry No active CF related to broken sinks

Building Name	Address	SRO-C Concerns (May 7 to May 13, 2020)	POSSE Follow-up
Afton Hotel Rooms	249 E Hastings St	- The building has bed bugs	- No Active CF - No bed bugs identified during the 2019 annual inspection
Arlington	575 E Pender St	 Black mold found in the shower room (Landlord is in the process of fixing it) 	 No Active CF - no mold issues identified during the 2019 annual inspection
New Dodson Hotel	25 E Hastings St	- Lots of water damage in the building, especially ceillings and walls. s.22(1) is really bad - Pest issues with bedbugs and cockroaches	- No Active cf related to water damage or pest control
Laurel Apartments	610 Alexander St	- Mold in some showers on the ceiling	- No active CF related to mold
Patrick Anthony Residence	561 E Hastings St	- Pest issues with cockroaches in building	 No Active CF - No pest control issuses identified during the 2019 annual inspection
Persepolis	351 Columbia St	- Pest issues with cockroaches, bedbugs, mice and rats	 No Active CF - No pest control issuses identified during the 2019 annual inspection
Cobalt Hotel	917 Main St	 Mold in the walls Lots of holes in the walls Pest issues with cockroaches and bedbugs 	 No Active CF related to Pest control. Holes in the wall were not identified during the March 6, 2020 common area inspection
Brandiz	122 E Hastings St	 Water damage on the ceiling throughout the building as well as on the bathroom floors First floor shower is broken Elevator has been broken for 5 months Pest problems with cockroaches, ants, bedbugs and rats. 	- CF-2019-014544 - Elevator - Open - No active CF related to the water damage throughout the building, broken first floor shower or the pest problem

Summer Hotel	341 E Hastings St	 Water damage throughout the building, mold in the bathrooms Hot water in the building is off Toilets don't flush, always have to be plunged Windows in shower rooms are smashed Pest issues with mice and rats 	washrooms - Open - CF-2020-005420 - Hot Water -
Grand Union	74 W Hastings St	 Water damage is in all the rooms Hot water has been off due to a flood in the bar (Never any hot water) Toilets on second floor keep backing up Baths on second floor don't drain Pest issues with bedbugs, cockroaches, rats 	 - CF-2020-005104 - Closed (second floor drain) - No active CF related to toilets on the second floor, hot water, water damage or pest control
Arno Rooms	291 E Georgia St	 Water damage and mold in some bathrooms Bathroom on the first floor is broken Broken sink - ^{S.22(1)} Cockroach issue in the building 	 - CF-2020-005091 - Closed (Bathroom Repairs) - No Active CF related to the cockroaches or broken sink in s.22(1)
Astoria Hotel	769 E Hastings St	- Bathrooms are moldy - Issues with mice in the building - Hot water runs cold after about 5 minutes	- CF-2020-005095 - Closed (Hot water) - No active CF related to moldy bathrooms or pest control

Hildon Hotel	50 W Cordova St	 Pest issues with bedbugs, cockroaches and mice Sink ^{S.22(1)} ipped of the wall by the tenant. Caused flooding, water damage and black mold, which destroyed tiles in tenant's rooms room ^{S.22(1)} Half of the bathrooms in the building are not working. One on every floor is out of order. Toilets are backed up with needles, etc. and over-flow to the floor which has clogged drains. The water then causes damage and black mold. 4th floor bathrooms are broken completely Drain on third floor bathroom clogged Elevator has been broken for 5 months 1st floor & 2nd floor bathrooms are broken 3rd floor bathroom sink is not workings 4th floor shower is clogged. 	
Lion Hotel	316 Powell St	 Water damage on the second floor shower (lots of mold on the second floor) Only 1 functioning washer and dryer in the building 2nd floor shower is broken 	- CF-2020-005107 - Laundry - Open - CF-2020-005419 - Mold in the 2nd floor shower. Could tie in the broken 2nd floor shower - Open
Melville Rooms	322 Cambie St	 Pest issues with bedbugs, cockroaches and mice 	- CF-2020-000888 - Pest Control (Room 9) Open
Vogue Hotel	1060 Granville St	- Laundry is 'still' broken	- CF-2020-005114 - Laundry - Open
Wonder Rooms	50 E Cordova St	- Pest issues ith bedbugs and cockroaches	- CF-2020-005408 - Pest Control - Open

		- Pest issues with cockroaches, mice and	- CF-2020-003263 - Pest
Palace Hotel	35 W Hastings St	bedbugs	Control - Closed (May 6, 2020)

Building Name	Building Name Address SRO-C Concerns		POSSE Follow-up
Duning Nume	Add 255	(April 16 - April 22, 2020)	
Chelsea	33 W Hastings St	- A couple of sinks on the 2nd floor are	 No active CF related to the concern(s)
		broken	
Cobalt Hotel	917 Main St	- Shower on the 4th floor is not working	 No active CF related to the concern(s)
Laurel Apartments	610 Alexander St	- One shower in the building does not have	 No Active CF related to the concern(s)
		hot water (unclear on which)	
Murrary Hotel	1119 Hornby St	- Sink in room 210 is broken	 No Active CF related to the concern(s)
		- All Laundry appliances in the building are	
		broken	
United Hotel	139 E Cordova St	 2nd floor toilet is not working 	- No Active CF related to the concern(s)
Wonder Rooms	50 E Cordova St	- Lots of cockroaches and mice. Rats can	- No Active CF related to the concern(s)
		get in if windows are left open	
Brandiz	122 E Hastings St	- Elevator has been broken for a few	- CF-2019-014544 - Elevator Concerns
		months	
		- One of the showers is broken within the	- No active CF related to the broken
		building (unclear of which one)	shower concerns
Grand Union	74 W Hastings St	- 1st Floor shower/tub is not assembled	- CF-2020-005104 - Concerns have been
		- 2nd floor shower/tub drain is clogged	resolved around the 2nd floor shower/tub
			drain
			- No active CF related to the 1st floor
			shower/tub concern(s)
Lion Hotel	316 Powell St	- Washing mashine is broken	- CF-2020-005107 (Laundry)
		- 2nd floor shower has black mold	
			- No Active CF related to the 2nd floor
			shower concerns
Summer Hotel	341 E Hastings St	- 1st and 3rd floor toilets are broken	- CF-2020-005113 (3rd floor shower, s.22(1)
	Ū	- 3rd floor shower is broken	broken sink)
		- Hot water issues	
		- Broken sinks in room 209 and 304	- No active CF related to the 1st and 3rd
			floor bathroom issues and the hot water
			issues
Vogue Hotel	1060 Granville St	- Laundry does not work	- CF-2020-005114
St. Claire	1190 E Hastings St	- No heat in the building	- CF-2020-005112
Maple Hotel	177 E Hastings St	- Elevator has been broken for 3 months	- CF-2020-005108

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Hildon Hotel	50 W Cordova St	- Sink s.22(1) is ripped off the wall (damage	- CF-2020-005105
		done by the tenant)	
		- Mold - ^{s.22(1)}	
		- Elevator is broken	
		- 1st floor and 2 floor bathrooms are	
		broken	
		- 3rd floor bathroom sink is not working	
		- 3rd floor bathroom drain is clogged	
		- 4th floor shower is clogged	
		- 4th floor bathrooms are all broken	
Astoria Hotel	769 E Hastings	- Bathroom on the 2nd floor "may" still be	- CF-2020-005095
		broken	
		- Hot water only works intermittently and	
		does not really come out of the taps in the	
		building	
Arno Rooms	291 E Georgia St	 1st floor shower is broken 	- CF-2020-005091
Colonial Hotel	122 Water St	- No Hot water in the building	- CF-2020-005097
		 One bathroom is out of service 	- Concerns have been addressed and the
		- Elevator may be broken	CF closed
		 Showers are barely working 	
		- Bathrooms and showers do not have	
		doors, locks or curtains	
		- Sink in <mark>s.22(1)</mark> is broken	
Keefer Cabins	727 Keefer St	- Lack of hot water	- CF-2020-005106
		- Showers are working "minimally"	- Concerns has been addressed and the CF
			closed

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En c			Community Services Group Licenses and Inspections	Certificate of Inspection
Building	Permit (E	UVER 3P) Inspection P3 n	3 -	Inspection Number: BP-2017-00582-08 Inspection Date: 05 Feb 2020
Inspector:	Office Hour	Adrian Cashato rs: 2:30PM - 3:30PM	Address:	917 MAIN STREET Vancouver, BC
	Phone:	(604) 871-6141	Contractor	: Ocean West Construction Ltd 1083 E KENT AV NORTH Unit 113 Vancouver, BC V5X 4V9 Office: (604) 324-3531
Inspection	Result: Pass	sed		
Comments	repo	-		oting center - OK to pour Reviewed P.Eng field
Inspectio	n Checklis	st Details		
● A. Inspe	ection Gener	al	St	atus: N/A
Deficie Code Se Comme	ection:			Resolution Date:
 B. Safet 	у		St	atus: N/A
Deficie Code Se Comme	ection:			Resolution Date:
● C. Exca	vation		St	atus: N/A
Deficie Code Se Comme	ection:			Resolution Date:
• D. Footi	ngs		St	atus: N/A
Deficie Code Se	-			Resolution Date:
Comme			City c	f Vancouver - FOI 2021-064 - Page 181 of 326

• E. Foundation Walls	Status:	N/A
Deficiency: Code Section: Comments:		Resolution Date:
• F. Concrete Stairs	Status:	N/A
Deficiency: Code Section: Comments:		Resolution Date:
• G. Suspended Slab	Status:	N/A
Deficiency: Code Section: Comments:		Resolution Date:

Í VA	Permit (UVER BP) Inspection P3 -			ate of Inspection r: BP-2017-00582-09 15 May 2020
Inspector:	Name: Office Hou	Adrian Cashato ırs: 2:30PM - 3:30PM	Address:	917 MAIN STREET Vancouver, BC	
	Phone:	(604) 871-6141			
			Contractor	: Ocean West Construc	tion Ltd
				1083 E KENT AV NO	RTH
				Unit 113	
				Vancouver, BC V5X 4	V9
				Office: (604) 324-353	1
Inspection	Result: Ina	ccessible			
Comments	: Not	working today. Last progress made	was May 7th		

Ś VA		UVER (BP) Inspection P3 -		Certificate of Inspection Inspection Number: BP-2017-00582-10 Inspection Date: 15 Jul 2020		
Inspector:	Name: Office Hou	Adrian Cashato urs: 2:30PM - 3:30PM	Address:	917 MAIN STREET Vancouver, BC		
	Phone:	(604) 871-6141				
			Contractor	: Ocean West Construc	tion Ltd	
				1083 E KENT AV NO	RTH	
				Unit 113		
				Vancouver, BC V5X 4	·V9	
				Office: (604) 324-353	1	
Inspection	Result: Not	Ready				

Comments: C/F required - send order for repair of fire separation, bar to residential above



Inspection Number: BP-2017-00582-11

Inspection Date: 21 Jul 2020

Inspector: Name: Adrian Cashato Office Hours: 2:30PM - 3:30PM Phone: (604) 871-6141 Address: 917 MAIN STREET Vancouver, BC Contractor: Ocean West Construction Ltd 1083 E KENT AV NORTH Unit 113 Vancouver, BC V5X 4V9 Office: (604) 324-3531

Inspection Result: Not Ready

Comments:

Framing

CITY OF VANCOUVER Building Permit (BP) Inspection Enforcement					Certificate of Inspection on Number: BP-2017-00582-12 on Date: 24 Aug 2020	
Inspector:	Name: Office Hou	Adrian Cashato urs: 2:30PM - 3:30PM	Address:	917 MAIN STREET Vancouver, BC		
	Phone:	(604) 871-6141	Contractor	: Ocean West Construc 1083 E KENT AV NO Unit 113 Vancouver, BC V5X 4 Office: (604) 324-353	RTH	
Inspection	Result: Pas	ssed				
Comments	: inco	prrect job association.				



Inspection Number: BP-2017-00582-13 Inspection Date: 13 Oct 2020

Inspector:	Name: Office Hours	Adrian Cashato s: 2:30PM - 3:30PM	Address:	917 MAIN STREET Vancouver, BC
	Phone:	(604) 871-6141	Contractor	: Ocean West Construction Ltd 1083 E KENT AV NORTH Unit 113 Vancouver, BC V5X 4V9 Office: (604) 324-3531

Inspection Result: Not Ready

Comments: Work complete, final insp. and schedules required





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MAN STR

Graffiti on Private Property Complaint

Case number: 101013988778

Case created: 2020-05-08, 04:38:00 PM

Channel: VanConnect

Incident Location

Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address: 1046 Granville St

Request Details

- 1. Provide details: Graffiti located in laneway behind posted address
- 2. Is the graffiti on a mural? No
- 6. Please verify address of the property:* 1046 Granville

Additional Details

PS#: 7909543

Contact Details

Name:	Downtown Ambassadors	
Address: Address2:	,	
Phone: Alt. Phone:	6046894357	Email: ambassadors@downtownvancouver.net Preferred contact method: Either

Case Notes

Photo



Graffiti on Private Property Complaint Case number: 101014090667 Case created: 2020-06-14, 09:57:00 AM Channel: VanConnect **Incident Location** Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address: 1046 Granville St **Request Details** 1. **Provide details:** Graffiti at rear of building Is the graffiti on a mural? 2. No 6. Please verify address of the property:* 1046 Granville **Additional Details** PS#: 8135735

Contact Details

Name:	Downtown Ambassadors	
Address: Address2:	,	
Phone: Alt. Phone:	6046894357	Email: ambassadors@downtownvancouver.net Preferred contact method: Either

Case Notes

Photo

HUME HOME HOME



REGISTERED AND REGULAR MAIL

August 20, 2020 CF-2020-005850

REGAL EIGHTY MANAGEMENT CORP s.22(1) Contact Person: Eric Kai Property Use Inspector 604-871-6088 eric.kai@vancouver.ca

<u>ORDER</u>

RE: 1046 GRANVILLE STREET (1042 - 1048 GRANVILLE STREET)

Further to our previous correspondence, on August 19, 2020, a Property Use Inspector conducted an inspection of the above-cited property and reported that the graffiti previously reported in our letter dated June 15, 2020 has been removed and we thank you for the removal. However, the south elevation of your building at the above location has been re-tagged, in contravention of Graffiti By-law No. 7343 (the By-law).

The City is seeking mandatory compliance to its By-law through the issuance of this Compliance Order. The Compliance Order is the last step prior to the City initiating clean-up action at the expense of the property owner.

The legal authority for this action is set out in the By-law and is also shown in the paragraphs below.

Section 6 Every owner or occupier of real property must remove from that real property any unsightly accumulation of graffiti within 10 days after the Director of Licenses and Inspections causes a notice to be served upon the owner or occupier requiring such removal.

Section 7 If an owner defaults in removing any unsightly accumulation of graffiti in compliance with section 6 and the notice referred to therein, the City, by its workers or others, may enter the real property and effect such removal at the cost of the defaulting owner.

Therefore, pursuant to Section 6 of the By-law, you are ordered to remove the graffiti from your building **within 10 days of the date of this order**, and subsequently maintain the building free of graffiti.

If you do not comply with this Order, the City will hire a contractor to carry out the work as authorized under Section 7 of the By-law, and invoice the cost of the work to the owner. If the costs incurred are not paid, the City will add such costs to the property tax roll for collection.

Please be advised that if you are selling your property you should disclose the contents of this order to the prospective purchaser and their representatives.

We thank you in advance for contributing to the livability of our community by making Vancouver a cleaner, safer and healthier City. For questions or concerns please contact Eric Kai, Property Use Inspector, at 604-871-6088 or via email at <u>eric.kai@vancouver.ca</u>.

Sincerely,

Kugnta

Kathryn Holm, M. Sc., P. Eng. Chief Licence Inspector and Director of Licences and Inspections

Copy: Posted on Building



June 15, 2020 CF-2020-005850

REGAL EIGHTY MANAGEMENT CORP s.22(1)

RE: 1046 GRANVILLE STREET (1042 – 1048 GRANVILLE STREET)

On May 8, 2020, the City received a complaint, alleging that graffiti has been placed on your property as described below:

BUILDING: Graffiti has been painted on the wall in the laneway, 2 markings in yellow/gold/white paint.

Graffiti By-law No. 7343 (the By-law) requires owners and occupants to remove graffiti quickly and consistently, preventing graffiti from accumulating on the property.

We have enclosed a leaflet regarding the City's Integrated Graffiti Management Program, which provides information on graffiti removal assistance. You are also advised to report the graffiti on your property to the Police non-emergency number at 604-717-3321.

Therefore, in accordance with the By-law, you are requested to remove the graffiti from your property **within 30 days of the date of this letter**. A re-inspection of your property will be carried out shortly after this date to ensure that the above matter has been addressed.

Please contact me via phone or email if you have any questions, are unable to locate the alleged graffiti on your property, or if the graffiti has already been removed.

We thank you in advance for your voluntary compliance.

Yours truly,

blog

Jennifer Holloway, Property Use Inspector jennifer.holloway@vancouver.ca (604) 673-8401

Enclosure



The borney and the bo

Processes



F

93

Details

344

Case File CF-2020-005850: Closed (Graffiti By-law - Graffiti x 2 complaints (1 new)) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

Subjobs

✓ Violations

							1000	
Fees & Payments	5	Perform Inve	estigation					3
		V campiero	Chan X Dabin	Repo	rts •			(d
	Scł Ma	() Complete	d by Eric Kai, Prop	erty Use	Inspector	with an out	come of Violat	tion Found
	Mar	assigned To		90	Descriptio	on		
	Mar 📃 💿 Eric Kai, Property Use Inspector 10		10-day modified graffiti order					
Jul								
	Auç			Training of		and a second		
on Scheduled	Auç	Importance: Sci	neduled Start:	Jul 16, 20	020	Started:	Aug 19, 2020 (00:00:00
	Auç *	Sci	heduled Complete:	mmm d,	VYYY	Completed:	Aug 19, 2020 :	15:44:08
		Details Lette	er 🖌 Violations	Notes	Time Entry	1		
		Results						1
		Findings					5	
		UPDATE 8/19/20 removed, howev	0: Graffiti as previou ver the South elevati	sly reporte	d in City lett	ter dated 6/9 9;2921e064-da	/20 has been	

order to R/O.

Cusc I lic

May 11, 2020

Aug 31, 2020

Created Date:

Completed Date:

1.00			
	Process Type	Complete	Assigned To
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector
0	Perform Investigation	1	Jennifer Holloway, Property Use Inspector
0	Send Notification	1	Reiko Araki
0	Perform Investigation	1	Eric Kai, Property Use Inspector
0	Send Notification	1	Esther Ng
0	Perform Investigation	1	Eric Kai, Property Use Inspector
0	Perform Investigation	1	Eric Kai, Property Use Inspector

Complainants

Defendants

Outcome Assigned Violation Found Letter Sent Violation Found Order Sent Follow-up Investigation Scher Infraction(s) Cleared

Work Orders

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Details

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Process Type

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Case File

e V Keuleve	nu rai		Remember V Locate		Ca	serne
		5850: Closed (Graffiti By-law - G	Graffiti x 2 complaints (1 new))		Created Date: May 11,	2020
1046 GRANVILL	ESTREE	T, Vancouver, BC V6Z 1L5			Completed Date: Aug 31,	2020
etails Defendants	Complain	ants Processes Subjobs 🖌 Violat	ions Work Orders Fees & Payments	-	Perform Investigation	33
h 🔻					V Sammero M Claim 💥 Cleren 🖸 Reports 🔹	(2)
Process Type	Complete	Assigned To	Outcome	Sch	Completed by Eric Kai, Property Use Inspector with an outcome of Follow-up	
Assign Investigation	1	Jennifer Holloway, Property Use Inspector	Assigned	Ma	Investigation Scheduled.	-
Perform Investigation	1	Jennifer Holloway, Property Use Inspector	Violation Found	Ma	a Assigned To	1
Send Notification	1	Reiko Araki	Letter Sent	Ma	and the second se	
Perform Investigation	1	Eric Kai, Property Use Inspector	Violation Found	Jul	To be posted	
Send Notification	1	Esther Ng	Order Sent	Auç		
Perform Investigation	1	Eric Kai, Property Use Inspector	Follow-up Investigation Scheduled	Auç	Importance: Scheduled Start: Aug 21, 2020 Started: Aug 21, 2020 00:0	0:00
Perform Investigation	1	Eric Kai, Property Use Inspector	Infraction(s) Cleared	Auc	Aug 21, 2020 00.0	5.00
					Scheduled Complete: mmm d, yyyy Completed: Aug 21, 2020 14:5	2:07
					Details Letter Violations Notes Time Entry	
					Results	-
					Findings Graffiti as previously reported still remains; POSTED ORDER on the front door (North elevation) @ approx. 12:00 pm today.City of Vancouver - FOI 2021-064 - Page 200 of 326	

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Processes



F

Details

Defendants

Case File CF-2020-005850: Closed (Graffiti By-law - Graffiti x 2 complaints (1 new)) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

Subjobs

✓ Violations

0	New ·			
	Process Type	Complete	Assigned To	
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector	
0	Perform Investigation	1	Jennifer Holloway, Property Use Inspector	
0	Send Notification	4	Reiko Araki	
0	Perform Investigation	1	Eric Kai, Property Use Inspector	
0	Send Notification	1	Esther Ng	
0	Perform Investigation	1	Eric Kai, Property Use Inspector	
0	Perform Investigation	1	Eric Kai, Property Use Inspector	

Complainants

Outcome Assigned Violation Found Letter Sent Violation Found Order Sent Follow-up Investigation Scheduled Infraction(s) Cleared

Fees & Payments

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Work Orders

			Created I	Date:	May 11, 20	20
			Complete	d Date:	Aug 31, 202	20
Perform Investigation						35
Camulation 📔 Claim 💥 Celete	Repo	rts 🔹				R
Completed by Eric Kai, Prop Cleared.	erty Use I	Inspector	with an out	come of I	Infraction(s))
Assigned To	9.0	Descript	ion			15.
mportance: Scheduled Start:	Aug 31, 3	2020	Started:	Aug 31.	2020 00:00:0	0
Scheduled Complete:	1		Completed			
	mmm d,		Completed:	Aug 31,	2020 13:13:4	1
Details Letter Violations	Notes	Time Entry	/			
Results						- î
Findings					*	-
Graffiti as previously reported has b	een remov	ed; clear e	nforcement.			
	City of Va	ncouver - F	OI 2021-064 - P	age 201 of	326	

Case I lie

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Case File CF-2020-006793: Closed (Standards of Maintenance By-law - - Laundry machines in building are broken again - Pest... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

Created Date: May 26, 2020 Completed Date: Jul 30, 2020

Deta	ils Defendants	Complainants	s Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entr	Y
0	an e											
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Date	Date Complete	ed =	Description
0	Assign Investigation	1	Ruby Parcon, C	Office Support	Clerk	Assigned		May	26, 2020	May 26, 2020	08:46:49	
0	Perform Investigation	1	Mike Elliston, P	roperty Use I	nspector	No Violation	Found	Jun	25, 2020	Jul 30, 2020 1	6:04:54	Laundry machines broken; mice

City of Vancouver - FOI 2021-064 - Page 202 of 326

F

Case File CF-2020-006793: Closed (Standards of Maintenance By-law - - Laundry machines in building are broken again - Pest... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

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Created Date: May 26, 2020

Completed Date: Jul 30, 2020

-1	Details Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	ſ
0	Rest: +							
	Process Type	Complete	Assigned To			Outcome		
0	Assign Investigation	1	Ruby Parcon, Office	e Support Cler	k	Assigned		
0	Perform Investigation	1	Mike Elliston, Prope	erty Use Inspe	ctor	No Violation For	und	

					Carally and another	
Perform Investigation						(
🗸 competer 📔 them 🗙 Down	Repo	rts 🔹				6
Completed by Mike Elliston, Violation Found.	Property	Use Insj	pector with a	n outcom	e of No	
Assigned To	9.0	Descrip	tion			
🔲 🜔 Mike Elliston, Property Use	Inspector	Laundry	machines brok	en; mice		
Importance: Scheduled Start:	Jun 25, 2	2020	Started:	mmm d,	yyyy hh:mm:	SS
Scheduled Complete:	mmm d,	уууу	Completed:	Jul 30, 2	020 16:04:54	
Details Letter Violations N	lotes Tir	ne Entry				
Results						1
Findings						
Advised s.22(1) to ensure p	est control	measures	are taken and	laundry		

City of Vancouver - FOI 2021-064 - Page 203 of 326

Building Name	Address	SRO-C Concerns (May 15 to May 20, 2020)	Complaint Information	POSSE Follow-up
Chelsea Inn	33 W Hastings St	 Electrical is substandard - three room are powered by one circuit Plugged sinks in rooms S.22(1) & S.22(1) Pest issues with bedbugs, cockroaches, mice Water damage room S.22(1) 		 No Active CF related to the concern CF-2019-010354 - Bedbugs infestation throughout the building - Open CF-2020-003748 - Faulty electrical system in the
Cosmopolitan Hotel	31 W Hastings St (Parcel Address - 29 W Hastings St)	 Water damage in all the bathrooms Pest issues with cockroaches and mice 		building - Open - No Active CF related to the concerns
Empress Hotel	235 E Hastings St	- Possible pest issue with mice		- No Active CF related to the concerns
Regal Hotel	1046 Granville St (Parcel Addr - 1044 Granville St)	- Laundry machines in building are broken again - Pest issues with mice		- No Active CF related to the concerns
Avalon Hotel/Rooms	165 W Pender St	 Pest issues with bedbugs (Recently sprayed) 		- No Active CF related to the concerns
Woodbine Hotel	786 E Hastings St	- Pest issues with bedbugs		- No Active CF related to the concerns
Arlington Rooms	575 E Pender St	 2 toilets an the shower room are broken Leaking toilets on the second floor Pest issues with Mice and Cockroaches 		- No active CF related to the concerns - CF-2020-006324 - Mold - Open
Laurel Apartmnets	610 Alexander	- Skylight on 3rd floor is leaking		 No Active CF related to the concern CF-2020-005405 - Hot water concerns (bathroom - unknown which one) - Open CF-2020-006327 - Mold - Open

City of Vancouver - FOI 2021-064 - Page 204 of 326

Maple Hotel	177 E Hastings St	- Pest issues with bedbugs - Elevator has been "broken more than it works"		 No Active CF related to the concerns of pest control (no pest control issues noted during the December 2019 annual inspection) CF-2020-00518 - Elevator - Open
Lion Hotel	316 Powell St	 Pest issues with cockroaches and mice New water damage on the 3rd floor Water damage on the second floor shower (lots of mold on the second floor) Only 1 functioning washer and dryer in the building 2nd floor shower is broken 	Last 3 items reported last week	 No Active CF related to the concerns of Pest Control and Water damage on the 3rd floor CF-2020-005107 - Laundry - Open CF-2020-005419 - Shower concerns - Open
Siesta Rooms	936 Granville St	- Pest issues with bedbugs and cockroaches		 No Active CF related to the concerns CF-2020-005111 - Broken sinks and toilet concerns - Open
West Hotel	488 Carrall St	 Elevator has been broken for nine months or more Hot water takes a long time work 3rd floor bathroom has been locked for the last week 3rd floor shower has been broken indefinitely 	- Elevator issue reported 2 weeks ago	- No Active CF related to the other concerns - CF-2019-009933 - Elevator - Work to be completed in June 2020 - Open

City of Vancouver - FOI 2021-064 - Page 205 of 326

Hildon	50 W Cordova St	Ithe floor which has clogged		- CF-2020-003637 - Elevator - Open - CF-2020-005105 - Sink -22(1) Mold 1, 2, 3 and 4th floor bathrooms - Open - CF-2020-006339 - Open
Brandiz	122 E Hastings St	I- Elevator has been broken for	Same complaint as previous week	- CF-2019-014544 (Elevator) - Open - 30 Day Order Sent - CF-2020-006331 - Open
Summer Hotel	341 E Hastings St		Same complaint as previous week	- CF-2020-005113 - Washrooms - Open - CF-2020-005420 - Hot Water - Open - CF-2020-006333 - Water damage, broken window, pest control - Open
Wonder Rooms	50 E Cordova St		Same complaint as previous week	- CF-2020-005408 - Open

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Melville Rooms	322 Cambie St	 Pest issues with bedbugs, cockroaches and mice 	Same complaint as previous week	CF-2020-000888 - Open
Dodson	25 E Hastings St	 Pest issues with bedbugs (really bad) and cockroaches 	Same complaint as previous week	CF-2020-006326 - Open
Patrick Anthony	561 E Hastings St	 Pest issues with cockroaches in building 	Same complaint as previous week	CF-2020-006328 - Open
Cobalt Hotel	917 Main St	 Mold in the walls Lots of holes in the walls Pest issues with cockroaches and bedbugs 	Same complaint as previous week	CF-2020-006330 - Open
Grand Union	74 W Hastings St	 Water damage is in all the rooms Hot water has been off due to a flood in the bar (Never any hot water) Toilets on second floor keep backing up Baths on second floor don't drain Pest issues with bedbugs, cockroaches, rats 	Same complaint as previous week	CF-2020-006335 - Open
Arno Rooms	291 E Georgia St	- Water damage and mold in some bathrooms - Bathroom on the first floor may be broken - Sink may be broken - room # s.22(1) - Cockroach issue in the building	Same complaint as previous week	CF-2020-006337 - Open
Persepolis	351 Columbia St	- Pest issues with cockroaches, bedbugs, mice and rats	Same complaint as previous week	CF-2020-06329 - Open
Palace Hotel	35 W Hastings St	 Pest issues with cockroaches, mice, bed bugs 	Same complaint as previous week	CF-2020-003263 - Pest Control - Closed
Astoria Hotel	769 E Hastings St	- Bathrooms are moldy - Issues with mice in the building - Hot water runs cold after about 5 minutes	Same complaint as previous week	CF-2020-006338 - Closed - No Violations Found

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June 26, 2020 CF-2020-007008

REGAL EIGHTY MANAGEMENT CORP s.22(1)

RE: 1044 GRANVILLE STREET (1042 – 1048 GRANVILLE STREET)

On May 28, 2020, the City received a complaint, alleging that graffiti has been placed on your property as described below:

BUILDING: The boards covering the front of the business at the above location have been marked with graffiti, markings in green paint, and small markings in various colors of marker.

Graffiti By-law No. 7343 (the By-law) requires owners and occupants to remove graffiti quickly and consistently, preventing graffiti from accumulating on the property.

We have enclosed a leaflet regarding the City's Integrated Graffiti Management Program, which provides information on graffiti removal assistance. You are also advised to report the graffiti on your property to the Police non-emergency number at 604-717-3321.

Therefore, in accordance with the By-law, you are requested to remove the graffiti from your property **within 30 days of the date of this letter**. A re-inspection of your property will be carried out shortly after this date to ensure that the above matter has been addressed.

Please contact me via phone or email if you have any questions, are unable to locate the alleged graffiti on your property, or if the graffiti has already been removed.

We thank you in advance for your voluntary compliance.

Yours truly,

Jennifer Holloway, Property Use Inspector jennifer.holloway@vancouver.ca (604) 673-8401

Enclosure



Graffiti on Private Property Complaint Case number: 101014042384 Case created: 2020-05-28, 02:17:00 PM Channel: VanConnect **Incident Location** Address: 1044 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address: 1044 Granville St **Request Details** 1. **Provide details:** Graffiti on front of business. 2. Is the graffiti on a mural? No 6. Please verify address of the property:* 1044 Granville **Additional Details** PS#: 8028326

Contact Details

Name:	Downtown Ambassadors	
Address: Address2:	,	
Phone: Alt. Phone:	6046894357	Email: ambassadors@downtownvancouver.net Preferred contact method: Either

Case Notes

Photo



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Case File CF-2020-007008: Closed (Graffiti By-law - Graffiti (on boards)) 1044 GRANVILLE STREET, Vancouver, BC Case File

46

Perform Investigation

Created Date: May 29, 2020

Completed Date: Aug 26, 2020

Detai	ls Defendants	Complainants	Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry
O Ne	97. T										
1	Process Type	Complete	Assigned To			Outcome		Schedule	ed Start Date	Date Completed -	Description
0 /	Assign Investigation	1	Jennifer Hollow	ay, Property	Use Inspector	Assigned		May 29,	2020	May 29, 2020 07:4	6:20
0	Perform Investigation	1	Jennifer Hollow	ay, Property	Use Inspector	Violation Found		May 29,	2020	Jun 19, 2020 10:00	0:28
0 5	Send Notification	1	Reiko Araki			Letter Sent		Jun 19, 3	2020	Jun 30, 2020 10:4:	1:32 30 Day Initial Graffiti Letter
0	Perform Investigation	1	Eric Kai, Proper	ty Use Inspec	tor	Infraction(s) Cle	eared	Jul 29, 2	020	Aug 26, 2020 14:1	2:22

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Case File CF-2020-007008: Closed (Graffiti By-law - Graffiti (on boards)) 1044 GRANVILLE STREET, Vancouver, BC

+	Details Defendants	Complain	ants Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	+
0	New ·							
	Process Type	Complete	Assigned To		Ou	utcome		Sch
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector			Assigned		Ma
0	Perform Investigation	1	Jennifer Holloway, Property Use Inspector			Violation Found		Ma
0	Send Notification	1	Reiko Araki		Le	tter Sent		Jun
0	Perform Investigation	1	Eric Kai, Property Use	e Inspector	In	fraction(s) Cleared	d	Jul

Created Date: May 29, 2020 Completed Date: Aug 26, 2020 **Perform Investigation** 33 \$ ✓ Complete Calm X Delete 🚺 Reports • Completed by Eric Kai, Property Use Inspector with an outcome of Infraction(s) Cleared. · . Assigned To 90 Description Eric Kai, Property Use Inspector О Importance: Scheduled Start: Jul 29, 2020 Started: Aug 26, 2020 00:00:00 Scheduled Complete: mmm d, yyyy Completed: Aug 26, 2020 14:12:22 ✓ Violations Notes Time Entry Details Letter Results Findings Graffiti as previously reported has been removed; clear enforcement. Went on site today Aug 26/20 at 12:30 PM and see no graffiti at the front entrance. Photo uploaded in the Documents tab,City of Vancouver - FOI 2021-064 - Page 213 of 326



Property Use Complaint

Case number: 101014086361

Case created: 2020-06-12, 10:42:00 AM

Incident Location

Address: 1050 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address:

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** Rental Unit - Maintenance
- 5. If Illegal Suite, is the suite(s) tenanted?
- 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger?
- 7. If a Rental Unit concern selected, was the landlord advised of the issue? No
- 10. Caller's daytime phone number: s.22(1)
- 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"
- 12. (Don't ask, just record did caller indicate they want a call back?) No
- 14. VFRS Is this a board-up request?
- 15. VFRS Is this a report of "no business licence"?

Additional Details

s.22(1) Regal Hotel. It appears the tenants of the building are camping out in the fire escape area in the back alley. Their stuff is leaking over into the alley. There is no maintenance of the building. Tenants also have extension codes coming out of the windows of the building. Citizen call non- emergency they advised to give the City a call.

Contact Det	ails		
Name: Address: Address2: Phone: Alt. Phone:		Email: Preferred contact method:	Either
Case Notes			

Photo

- no picture -

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Details

Perform Investigation

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Case File CF-2020-007898: Closed (Standards of Maintenance By-law - Residents camping in fire escape area, debris left and... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

No Violation Found

Mike Elliston, Property Use Inspector

Created Date: Jun 15, 2020 Completed Date: Jul 21, 2020

etails	Defendants	Complainants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entr	4	
New													
Pro	cess Type	Complete	Assigned To			Outcome		Sch	eduled Start Dat	e Date Complet	ed 🛎	Description	
Assi	ign Investigation	1	Jennifer Hollow	ay, Property	Use Inspector	Assigned		Jun	15, 2020	Jun 15, 2020	09:39:16		
Perf	form Investigation	1	Mike Elliston, Pr	roperty Use 1	Inspector	Follow-up Ir	nvestigation Scheduled	l Jun	25, 2020	Jul 21, 2020 1	0:19:58	Regal Hotel - SRO	

Jul 21, 2020

Jul 21, 2020 10:21:32

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Assign Investigation

Recheck Regal Hotel - SRO

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Case File

:19:58



June 29: Inspection found back of Regal Hotel to be clear, fire escapes clear, no extension cords out the windows. I will continue to monitor the situation.

Complaint:

s.22(1) Regal Hotel. It appears the tenants of the building are camping out in the fire escape area in the back alley. Their stuff is leaking over into the alley. There is no maintenance of the building. Tenants also have extension codes coming out of the windows of the building. Citizen call non- emergency they advised to give the City a call.

	Process Type	Complete	Assigned To
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector
0	Perform Investigation	1	Mike Elliston, Property Use Inspector
0	Perform Investigation	1	Mike Elliston, Property Use Inspector

1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

Outcome Assigned Follow-up Investigation Scheduled No Violation Found

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Process Type

Assign Investigation

Perform Investigation

Perform Investigation

Defendants

Case File CF-2020-007898: Closed (Standards of Maintenance By-law - Residents camping in fire escape area, debris left and... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

> 33 Perform Investigation Complainants Subjobs Work Orders Wa + Processes Violations Fees & Payments V Completer Claim X Delete 会 Reports . Complete Assigned To Outcome Sch Completed by Mike Elliston, Property Use Inspector with an outcome of No Jennifer Holloway, Property Use Inspector Assigned Jur Violation Found. Mike Elliston, Property Use Inspector Follow-up Investigation Scheduled Jur 1 •. Assigned To 90 Description Mike Elliston, Property Use Inspector No Violation Found 1 Jul Recheck Regal Hotel - SRO Mike Elliston, Property Use Inspector Importance: Scheduled Start: Jul 21, 2020 Started: mmm d, yvyy hh:mm:ss Scheduled Complete: Completed: Jul 21, 2020 10:21:32 mmm d, yyyy Details Letter Violations Notes Time Entry Results н. Findings

> > July 21: Recheck found no violation, NFA

City of Vancouver - FOI 2021-064 - Page 219 of 326

Created Date:

Completed Date:

Jun 15, 2020

Jul 21, 2020

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Noise Complaint

Case number: 101014172642

Case created: 2020-07-11, 08:58:00 PM

Incident Location

Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address:

Request Details

- 1. Type of noise: Loud music
- 2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):

There are 13 residents from this SRO that are in the back of the building playing loud music. They have extension cords hanging from the windows.

- 3. When is it happening? Frequently
- 4. How often is it happening? freqently
- 6. Did you speak to the person or company making the noise? No
- 8. Did you tell the police about your concern? Yes
- 11. (Don't ask, just record did caller indicate they want a call back?) Yes

Additional Details

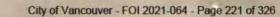
There are many issues from this SRO. Some of the residents are taking apart bikes and other things behind this property and leaving it a mess. Citizen is hoping that the landlord can be encouraged to clean up and have the residents be more respectful. Please contact him to discuss.

Contact Deta	diis			
Name: Address:	s.22(1)			
Address2: Phone:	s.22(1)	Email: s.22		F 11
Alt. Phone:		Preferred co	ontact method:	Either
Conce Martine				

Case Notes

- Photo
- no picture -





Q Document Search

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Details

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Case File CF-2020-009363: Closed (Noise By-law - Resident from this SRO are playing loud music and extension cord hanging... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

etails	Defendants	Complainants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Ent	ry	
Nev)	-												
Proc	cess Type	Complete	Assigned To			Outcome		Sche	eduled Start Dat	e Date Complete	ed +	Description	
Assi	gn Investigation	1	Ruby Parcon, O	ffice Support	Clerk	Assigned		Jul 1	3, 2020	Jul 13, 2020 1	2:16:18		
Perf	orm Investigation	1	Mike Elliston, Pr	operty Use I	inspector	No Violation	Found	Jul 1	3, 2020	Jul 30, 2020 1	5:20:49	Noise	

City of Vancouver - FOI 2021-064 - Page 222 of 326

Created Date:

Completed Date:

0000 1110

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Perform Investigation

Jul 13, 2020

Jul 30, 2020

Document Search

Case File CF-2020-009363: Closed (Noise By-law - Resident from this SRO are playing loud music and extension cord hanging... 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

4	Details Defendants	Complain	ants Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	+
0	Non T									
	Process Type	Complete	Assigned To			Outcome		Schedul	ed Start Date	e
0	Assign Investigation	1	Ruby Parcon, Office	e Support Cle	erk	Assigned		Jul 13, 2	2020	
0	Perform Investigation	1	Mike Elliston, Prope	erty Use Insp	ector	No Violation Fou	und	Jul 13, 2	2020	

Created Date: Jul 13, 2020 Completed Date: Jul 30, 2020 35 Perform Investigation 숬 Conclete M Carr X Letter C Reports + Completed by Mike Elliston, Property Use Inspector with an outcome of No Violation Found. Assigned To Description Q, 0 Noise 0 Mike Elliston, Property Use Inspector Importance: Scheduled Start: Jul 13, 2020 Started: mmm d, Scheduled Complete: Jul 30, 21 mmm d, vvvv Completed: Details Letter Violations Time Entry Notes Results Findings July 20; Email sent to Lisa Giesbrecht to ensure measures are taken. July 24: Lisa phoned to advise that she will assess and have staff monitor situa and speak with individuals as needed if they are tenants in the building.

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Noise Complaint

Case number: 101014191856

Case created: 2020-07-17, 03:38:00 PM

Channel: Phone

Incident Location

Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address:

Request Details

- 1. Type of noise: People (excessive residential or party noise)
- 2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):

Excessive screaming/shouting

- 3. When is it happening? At all times of the day
- 4. How often is it happening? Happens almost everyday
- 6. Did you speak to the person or company making the noise? No
- 8. Did you tell the police about your concern? Yes
- 11. (Don't ask, just record did caller indicate they want a call back?) Unknown

Additional Details

Contact Deta	ails		
Address:	s.22(1)		
Address2: Phone: Alt. Phone:		ail: s.22(1) ferred contact method:	Either
Case Notes			

Photo

- no picture -

Property Report

Folio: 130-606-46-0000 Civic: 1046 GRANVILLE ST Size: 50 120 WIDTH/DEPTH Pid: 027-976-661 Legal: LOT G BLOCK 83 PLAN BCP41644 DISTRICT LOT 541 NWD GROUP 1.

Owner: REGAL EIGHTY MANAGEMENT CORP

s.22(1)

(BB1091445)

Attribute ACTUAL USE MANUAL CLASS NEIGHBOURHOOD SCHOOL DISTRICT

Value 056 C760 029 39 Description MF - RESIDENTIAL HOTEL Rooming House/Hotel NC029

CF-2020-010144



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Case File CF-2020-009732: Closed (Noise By-law - Residents screaming and yelling) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

+	Details Defendants	Complain	ants Processes Subjobs Violations	Work Orders	Fees & Payments	Warnings 🕈
0	New ·					
	Process Type	Complete	Assigned To	Outcome		Scheduler
0	Assign Investigation	1	Jennifer Holloway, Property Use Inspector	Assigned		Jul 20, 20
0	Perform Investigation	1	Mike Elliston, Property Use Inspector	No Violation Fou	nd	Jul 20, 20

		1	Completed Date	e: Jul 3	30, 2020
Perform Investigation					5
🗸 Gamplete 🛛 🛤 Chim 🗙 Delde	🗋 Repo	rts 🔹			1
 Completed by Mike Elliston, Violation Found. 	Property	Use Insp	ector with an	outcom	e of No
Assigned To	9.0	Descrip	tion		
📄 🜔 Mike Elliston, Property Use I	inspector	Noise - s	creaming yellin	g at Rega	l Hotel
mportance: Scheduled Start:	Jul 20, 20		Started:		yyyy hh:mm
Scheduled Complete:	mmm d,	уууу	Completed:	Jul 30, 20	020 09:07:04
Details Letter Violations N	otes Tir	ne Entry			
Results					
Findings					5
July 20: Email sent to Lisa Giesbreck July 24: Lisa phoned to advise that s and speak with individuals as ne Gity e	she will ass	sess and h	ave staff monit		n

Jul 20, 2020

Created Date:

Graffiti on Private Property Complaint

Case number: 101014214652

Case created: 2020-07-25, 03:04:00 PM

Channel: VanConnect

Incident Location

Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address: 1046 Granville St

Request Details

- 1. Provide details: In the alley between Granville and Seymour :-)
- 2. Is the graffiti on a mural? No
- 6. Please verify address of the property:* Between Nelson and Helmecken

Additional Details

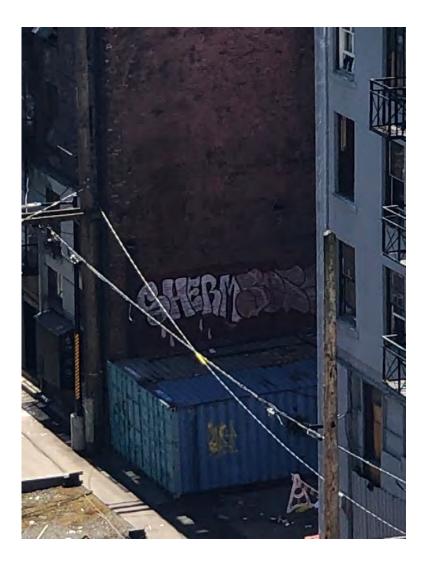
PS#: 8425761

Contact Details

Name:	No Name No Name (ps)	
Address:	1	
Address2:		
Phone:		Email: Anonymous@Anonymous.ca
Alt. Phone:		Preferred contact method: Either

Case Notes

Photo





August 18, 2020 CF-2020-010144

REGAL EIGHTY MANAGEMENT CORP s.22(1)

RE: 1046 GRANVILLE STREET (1042 - 1048 GRANVILLE STREET)

On July 25, 2020, the City received a complaint alleging that graffiti has been placed on your property as described below:

BUILDING: The wall facing the laneway has been heavily marked with graffiti, large markings in a variety of shapes and colors.

Graffiti By-law No. 7343 (the By-law) requires owners and occupants to remove graffiti quickly and consistently, preventing graffiti from accumulating on the property.

We have enclosed a leaflet regarding the City's Integrated Graffiti Management Program, which provides information on graffiti removal assistance. You are also advised to report the graffiti on your property to the Police non-emergency number at 604-717-3321.

Therefore, in accordance with the By-law, you are requested to remove the graffiti from your property **within 30 days of the date of this letter**. A re-inspection of your property will be carried out shortly after this date to ensure that the above matter has been addressed.

Please contact me via phone or email if you have any questions, are unable to locate the alleged graffiti on your property, or if the graffiti has already been removed.

We thank you in advance for your voluntary compliance.

Yours truly,

beloo,

Jennifer Holloway, Property Use Inspector jennifer.holloway@vancouver.ca (604) 673-8401

Enclosure

											Created Date:	Jul 27, 2020	
1046 GRANVIL	LE STREET	, Vancouver,	BC V6Z 11	L5							Completed Date:	Feb 9, 2021	
Defendants	Complainants	s Processes	Subjobs	✓ Violations	Work Orders	Fees & Payments	Warnings	File Notes	✓ Documents	Time Entry		Ī	
rocess Type	Complete	Assigned To			Outcome		Schedul	ed Start Date	Date Completed	 Descrip 	otion	Ť	
ssign Investigation	J	Ruby Parcon, C	Office Support	t Clerk	Assigned		Jul 27, 7	2020	Jul 27, 2020 14:5	52:26			
erform Investigation	1	Jennifer Hollow	vay, Property	Use Inspector	Violation Found	l.	Jul 27, 2	2020	Aug 18, 2020 12:	:05:51 30 Day	Initial Graffiti Letter	1	
end Notification	1	Esther Ng			Letter Sent		Aug 18,	2020	Aug 18, 2020 13:	:47:13 30 Day	Initial Graffiti Letter	ş	
erform Investigation	a 🧳	Aaryn Ma, Pror	perty Use Ins	pector	Infraction(s) Cle	eared	Sep 22,	2020	Feb 9, 2021 11:4	19:08 Rechec	k 30 Day Graffiti Initial Letter	1	
ro ss er	1046 GRANVIL Defendants ocess Type sign Investigation erform Investigation end Notification	1046 GRANVILLE STREET, Defendants Complainants occess Type Complete ssign Investigation Image: Complete end Notification Image: Complete	1046 GRANVILLE STREET, Vancouver, Defendants Complainants Processes ocess Type Complete Assigned To sign Investigation Ruby Parcon, O end Notification Investigation	1046 GRANVILLE STREET, Vancouver, BC V6Z 1 Defendants Complainants Processes Subjobs ocess Type Complete Assigned To sign Investigation Ruby Parcon, Office Support erform Investigation Jennifer Holloway, Property end Notification Esther Ng	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs violations ocess Type Complete Assigned To sign Investigation Ruby Parcon, Office Support Clerk erform Investigation Jennifer Holloway, Property Use Inspector end Notification Esther Ng	Defendants Complainants Processes Subjobs Violations Work Orders occess Type Complete Assigned To Outcome asign Investigation Image: Complete Assigned To Outcome arform Investigation Image: Complete Assigned To Outcome and Notification Image: Complete Assigned To Violations Sign Investigation Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Outcome Image: Complete Assigned To Image: Complete Assigned To Violation Found Image: Complete Assigned To Image: Complete Assigned To Violation Found Image: Complete Assigned To Image: Complete Assigned To Violation Found Image: Complete Assigned To Image: Complete Assigned To Violation Found Image: Complete Assigned To Image: Complet	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments ocess Type Complete Assigned To Outcome sign Investigation Image: Ruby Parcon, Office Support Clerk Assigned erform Investigation Jennifer Holloway, Property Use Inspector Violation Found end Notification Esther Ng Letter Sent	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Warnings occess Type Complete Assigned To Outcome Schedule sign Investigation Image: Assigned To Outcome Schedule erform Investigation Image: Assigned To Outcome Jul 27, 2 end Notification Image: Esther Ng Letter Sent Aug 18, 2	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Warnings File Notes ocess Type Complete Assigned To Outcome Scheduled Start Date sign Investigation Image: Assigned To Outcome Scheduled Start Date arform Investigation Image: Assigned To Outcome Scheduled Start Date and Notification Image: Assigned To Outcome Scheduled Start Date Aug 18, 2020 Image: Assigned To Image: Assigned To Image: Assigned To	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Warnings File Notes Documents ocess Type Complete Assigned To Outcome Scheduled Start Date Date Completed asign Investigation Image: Nuby Parcon, Office Support Clerk Assigned Jul 27, 2020 Jul 27, 2020 Jul 27, 2020 14:5 end Notification Image: Esther Ng Letter Sent Aug 18, 2020 Aug 18, 2020 13:5	1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Warnings File Notes Documents Time Entry ocess Type Complete Assigned To Outcome Scheduled Start Date Date Completed Description sign Investigation Image: Muby Parcon, Office Support Clerk Assigned Jul 27, 2020 Jul 27, 2020 14:52:26 Time File Notes Jul 27, 2020 Jul 27, 2020 14:52:26 Time File Notes Description end Notification Image: Esther Ng Letter Sent Aug 18, 2020 13:47:13 30 Day	ID46 GRANVILLE STREET, Vancouver, BC V62 1L5 Defendants Complainents Processes Subjobs Violations Work Orders Fees & Payments Marnings File Notes Documents Time Entry Operations Complete Assigned To Outcome Scheduled Start Date Date Complete Description Operations Violation Support Clerk Assigned Jul 27, 2020 Ju	

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Case File CF-2020-010144: Closed (Graffiti By-law - Graffiti) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

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	Details Defendants	Complain	ants Processes Subjobs 🖌 🖌 Violati	ons Work Orders Fees & Paym	ents 🛛 Warn 🔹
3	len +				
	Process Type	Complete	Assigned To	Outcome	Schedule
2	Assign Investigation	1	Ruby Parcon, Office Support Clerk	Assigned	Jul 27, 20
2	Perform Investigation	1	Jennifer Holloway, Property Use Inspector	Violation Found	Jul 27, 20
•	Send Notification	1	Esther Ng	Letter Sent	Aug 18, 2
2	Perform Investigation	1	Aaryn Ma, Property Use Inspector	Infraction(s) Cleared	Sep 22, 2

	Created Date:	Jul 27, 2020
	Completed Date	e: Feb 9, 2021
		20
Repo	rts •	×
operty Use	e Inspector with an ou	itcome of
9.0	Description	
Sep 22, 2	2020 Started:	mmm d, yyyy hh:mm:
mmm d,	yyyy Completed:	Feb 9, 2021 11:49:08
Notes	Time Entry	-
		5
		12 of 326
	operty Use pector Sep 22, 2 mmm d, Notes	Completed Data Reports • operty Use Inspector with an out Description Recheck 30 Day Graffiti Sep 22, 2020 Started: mmm d, yyyy Completed:



COMMUNITY SERVICES Licences and Inspections Property Use Inspections Property Use SRA Inspection Report

SR No. F-2020-013262

Property Address		
	Name of Building	Inspection Date (yy/mm/dd)
1046 GRANVILLE ST	REGAL HOTEL	2020/10/01
Business Licence (B/L) Number	Special Notes on B/L	Socurity/Video
20-133675 HL	-	Ves I No Being Replaced
Pest Management Company	Number of Units	SRA Tenant Register 🛛 🖾
Clean Start 1×/week	85	24-hr Tenant Check 🛛
Owner Information	Building Representative	Inspectors Attending
Regal Eighty	Michelle Majedi-Mar	PUI: MIKE ELLISTON
Management Corp.	Art Mosković Asst	
clo sahotas		
	s.22(1)	
NH(0) (0) 0077	Ph#s.22(1)	NH(0(1 07) (0/0
Ph# 604-68 - 8233		Ph#604-871-6968
<u>Sta</u>	andards of Maintenance By-law No. !	<u>5462</u>
Building Exterior: fire escape /	drainpipes / window	ws / finish
EN		
Exterior ok.		
	and a second state of the	
Common Areas: bathrooms / ha	alls / kitchens / lighting / ele	vator / stairs / storage rooms
Common Areas: bathrooms / ha		
	Note	: Covid-19 risk mitingti
Common areas o	K, Note	
	K, Note	: Covid-19 risk mitingti
Common areas o	K, Note	: Covid-19 risk mitingti
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Common areas o	K, Note	: Covid-19 risk milijati procedures in effect.
Common areas o Failucoms clean o	K, Note	: Covid-19 risk milijati procedures in effect.
Common areas o	K, Note	: Covid-19 risk milijati procedures in effect.
Common areas of Failwoons claim a	Note	Subtotal
Common areas o Failucoms clean o	K finctional	Subtotal Q. W. AM. 2222
Common areas of Faturooms clean a Recommendations: All noted deficiencies must by corrected	ed by November 3, 2000	Subtotal
Common areas of Fatheopris clean a	Note	Subtotal Q. W. AM. 2222
Common areas of Fathrooms clean a	ed by November 3, 2000	Subtotal Q. W. AM. 2222



(Property Use) SRCF-2020-013262

Address 1046 GRANVILLE S

1	Standards of Maintenanc	e By-law No. 5462	Violations
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE SAFETY	the second secon	LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr IN Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY	The second se	LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	2
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. \$.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE SAFETY	Clutter Y Doorway 90° N I Informed Mgr Notes:	LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N D Informed Mgr	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
	Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE	Notes:		
SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Vacant No Access	477 483 569		
Inspected	418 479 481 482	375 376 348	Total
Notes:			4
		City of Vancouver - FOI 2021-064 - PageF239A9F326	6



17

(Property Use) SRCF-2020-013267

Address OH6 GRANVILLE ST

<u> </u>	Standards of Maintenance By-law No. 5462	Violations
Room No. 22(1)	Carpets/floor/baseboards - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing(taps/leaks - repair/replace/clean Sink/plumbing(taps/leaks - repair/replace/clean Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	1
LIFE SAFETY		
Room No.	Carpets/floor/baseboards - repair/replace/clean UNALS/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	1
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean UWindow-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control	1
	Clutter Y Doorway 90° N D Informed Mgr D	
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. Halluna 2351	Carpets/floor/baseboards - repair/replace/clean UNIDE Walls/ceiling/floors - repair/replace/clean/panet Cadiator/Electrical baseboard - repair/replace Corphandset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes: Carpets/floor/baseboards - repair/replace/clean UNIDE Window-pane/frame/trim/hardware - repair/replace/clean UNIDE Sink/ptumbing/taps/leaks - repair/replace/clean UNIDE Sink/pt	1
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. 5.22(1)	Carpets/floor/baseboards - repair/replace/clean Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Electrical outlets/fixtures/cover plates - repair or replace Clutter Y Doorway 90° N Informed Mgr Notes:	1
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE DOOR CLOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	-
Vacant No Access Inspected	355 365 362 364 352 353 351 354	Total
Notes:		Total
	City of Vancouver EQT2021.064 Page 335 of 306	2



(Property Use) SR F-2020-0132

Address D46 GRANVINGE

	Standards of Maintenanc	e By-law No. 5462	Violations
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control Receive 2nd Locobet	1
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	K
TIEE	Notes:	the second second second second	
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
	Clutter Y Doorway 90° N Informed Mgr Notes:		
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	X
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY		OSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Vacant No Access Inspected	249 357 246 245 240		
Notes:			Total
			5



(Property Use) SRCE-2020-013262

Address OUG GRANVILLE ST

2	Standards of Maintenanc	ce By-law No. 5462	Violations
Room No. s.22(1)	 Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace 	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
	Clutter Y Doorway 90° N Informed Mgr Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
TIEE	Notes:		
LIFE SAFETY	SMOKE ALARM SPRINKLER LINE	LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
	Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	Ø
-	Clutter Y Doorway 90° N D Informed Mgr D Notes:	55\$	
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	2
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
	Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr I Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Vacant No Access Inspected	239 237 232 225		
Notes:	and all the second		Total
			\$2
		City of Vancouver EQ 2021 064 Dance 227 art 296	-



(Property Use) SR 7-2020-013262

Address 1046 GRANVILLE

	Standards of Maintenanc	e By-law No. 5462	Violations
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □ Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	1
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	-
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit files - pest control 	
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	1
Room No. s.22(1)	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	2
LIFE SAFETY	Notes:	LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean	Window-pane/frame/trim/hardware - repair/replace/clean	
5.22(1)	Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	Ø
	Glutter Y M Doorway 90° N I Informed Mgr I Notes:		T
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	Clutter Y Doorway 90° N Informed Mgr Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr INotes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
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Vacant No Access Inspected	112 110	7 116 114 111 104	
Notes:			Total
			4
		City of Vancouver - FOI 2021-064 - Page=238 of 1326	2



(Property Use) SRCF-2020-013

Address 046 GRANNILL

	Standards of Maintenanc	e By-law No. 5462	Violations
Room No. s.22(1)	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr I Notes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	t
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Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr INotes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit files - pest control 	
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr INotes:	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
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Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace Clutter Y Doorway 90° N Informed Mgr	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
Lanna,	Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	Carpets/floor/baseboards - repair/replace/clean Walls/ceiling/floors - repair/replace/clean/panet Radiator/Electrical baseboard - repair/replace Door-handset/hinges/frame/room# - repair/replace	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
	Clutter Y Doorway 90° N D Informed Mgr D Notes:		
LIFE SAFETY		LOSER HOLE IN WALL/FLOOR/CEILING (>1SQ.FT)	
Room No.	□ Carpets/floor/baseboards - repair/replace/clean □ Walls/ceiling/floors - repair/replace/clean/panet □ Radiator/Electrical baseboard - repair/replace □ Door-handset/hinges/frame/room# - repair/replace Clutter Y □ Doorway 90° N □ Informed Mgr □	 Window-pane/frame/trim/hardware - repair/replace/clean Sink/plumbing/taps/leaks - repair/replace/unplug Electrical outlets/fixtures/cover plates - repair or replace Pest-rats/mice/roaches/bedbugs/fruit flies - pest control 	
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			1
		City of Vancouver - FOI 2021-064 - Page 23944 226	



REGISTERED AND REGULAR MAIL

October 22, 2020 CF-2020-013262

REGAL EIGHTY MANAGEMENT CORP s.22(1) **Contact Person:** Mike Elliston Property Use Inspector 604-871-6968 mike.elliston@vancouver.ca

<u>ORDER</u>

RE: 1046 GRANVILLE STREET – REGAL HOTEL

A Property Use Inspector attended the above-cited property on October 1, 2020 and reported that they observed violations that are in contravention of Section 16.1(1), Section 21.10(b)(d)(f), Section 21.18(a), and Section 23.1 of Standards of Maintenance By-law No. 5462 (the By-law).

The following violations were reported:

Rooms:

1. ^{s.22(1)}	Ceiling is damaged (Violation of Section 21.10(d));
2.	Room number is missing on the door (Violation of Section 21.18(a));
3.	Sink is broken (Violation of Section 21.10(f));
4.	nfested with pests – mice (Violation of Section 21.10(b));
5.	Sink taps are leaking (Violation of Section 21.10(f));
6.	nfested with pests – mice (Violation of Section 21.10(b));
7.	Window pane is broken (Violation of Section 21.10(d));
8.	Drywall on walls and ceiling are damaged (Violation of Section 21.10(d));
9.	Sink taps are leaking (Violation of Section 21.10(f));
1	Door handset is not working (Violation of Section 21.10(d));
1	nfested with pests – roaches (Violation of Section 21.10(b));
1	Sink pipe is leaking (Violation of Section 16.1(1));
1	Room number is missing on the door (Violation of Section 21.18(a));

14. ^{s.22(1)}	A second lockset has been installed on the door (Violation of Section 23.1);
15.	Infested with pests – bedbugs (Violation of Section 21.10(b));
16.	Sink tap is missing (Violation of Section 21.10(f));
17.	Door handset is missing (Violation of Section 21.10(d));
18.	Infested with pests – roaches (Violation of Section 21.10(b));
19.	Infested with pests – mice (Violation of Section 21.10(b));
20.	Sink is plugged (Violation of Section 21.10(f)); and

Common Area:

21. 3rd Floor Hallway (at room 351) – Pipe is leaking at the ceiling (Violations of Section 16.1(1)).

Section 16.1(1), Section 21.10(b)(d)(f), Section 21.18(a), and Section 23.1 of the By-law state:

16. PLUMBING AND PLUMBING FIXTURES

16.1 (1) All plumbing, including plumbing fixtures, drains, vents, waterpipes, water closets and connecting lines to the water and sewer systems, shall be maintained in good working order and repair, free from leaks or other defects and protected from freezing.

21. MAINTENANCE STANDARDS FOR LODGING HOUSES

21.10 Every lodging house owner shall at all times keep or maintain the lodging house:

(a) in a thoroughly clean and sanitary condition, including windows and lightwells;

- (b) free of pests, including insects and rodents;
- (c) fixtures and appliances in good working order and repair;

(d) floors, stairs, doors, walls and windows in good working order and repair;

- (e) heating system in good working order and repair; and
- (f) sinks, toilets and bathing fixtures in good working order and repair.
- 21.18 Every lodging house operator shall:

(a) identify all accommodation by number or letter, or combination of both, posted on the entrance to the unit,

(b) have available at all times in a conspicuous place in the lodging house a printed copy of this By-law, together with the name, address and telephone number of the Lodging House Operator, and where applicable, a copy of the Operator's Permit,

(c) maintain a duplicate rental receipt book which shall be available to the inspecting authority at all reasonable times,

(d) provide sufficient maintenance staff to perform room cleaning as well as cleaning of all common use areas, as often as required to keep in a clean condition.

23. ENFORCEMENT AND PENALTIES

23.1 The City Building Inspector, and anyone authorized by the City Building Inspector, may enter any premises at any reasonable time for the purpose of determining whether or not such premises comply with the provisions of this By-law.

Therefore, in accordance with Section 23.2 of the By-law, you are ordered to correct the above-noted violations (items #1 thru #21) within 60 days of the date of this order.

Please be advised that failure to comply with this order will result in the matter being referred to the City Prosecutor with a request to approve charges against you under the applicable Bylaw(s). If charges are subsequently laid you will be required to attend Provincial Court and will face liability upon conviction to a fine of not less than \$500.00 for each day that the offence continues.

The imposition of fines by the Court will not absolve you from the requirement to comply with the By-law(s).

If you are selling your property you should disclose the contents of this order to the prospective purchaser and their representatives.

For questions or concerns please contact Mike Elliston, Property Use Inspector, at 604-871-6968 or via email at mike.elliston@vancouver.ca.

Yours truly.

P. Ryan, M. Sc., P. Eng. Chief Building Official

Copy: REGAL HOTEL C/O MICHELLE MAJEDI 1046 GRANVILLE ST VANCOUVER BC V6Z 1L5

> Regal Eight Management Corp s.22(1)

Yours truly,

Kathryn Holm, M. Sc., P. Eng. Chief Licence Inspector and **Director of Licences and Inspections**

Folio: 130-606-46-0000 Civic: 1046 GRANVILLE ST Size: 50 120 WIDTH/DEPTH Pid: 027-976-661 Legal: LOT G BLOCK 83 PLAN BCP41644 DISTRICT LOT 541 NWD GROUP 1.

Owner: REGAL EIGHTY MANAGEMENT CORP s.22(1)

(BB1091445)

 From:
 Ryan, Pat (CBO)

 To:
 Wong, Lynn; Holm, Kathryn

 Subject:
 RE: 1046 Granville St - CF-2020-013262 - 60 Day SRA SofM Order

 Date:
 Thursday, October 22, 2020 11:49:01 AM

 Attachments:
 image001.png

Ok to sign

Pat

From: Wong, Lynn Sent: Thursday, October 22, 2020 10:21 AM To: Ryan, Pat (CBO); Holm, Kathryn Subject: 1046 Granville St - CF-2020-013262 - 60 Day SRA SofM Order

Hi Pat and Kathryn,

Please see attached Order for your review. Please let me know if you have any changes or if I can insert your e-signature.

Thanks!

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



 From:
 Holm, Kathryn

 To:
 Wong, Lynn; Ryan, Pat (CBO)

 Subject:
 RE: 1046 Granville St - CF-2020-013262 - 60 Day SRA SofM Order

 Date:
 Thursday, October 22, 2020 10:58:50 AM

 Attachments:
 image001.png

Ok to sign by me. Thanks,

Kathryn

From: Wong, Lynn
Sent: Thursday, October 22, 2020 10:21 AM
To: Ryan, Pat (CBO) <patrick.ryan@vancouver.ca>; Holm, Kathryn <Kathryn.Holm@vancouver.ca>
Subject: 1046 Granville St - CF-2020-013262 - 60 Day SRA SofM Order

Hi Pat and Kathryn,

Please see attached Order for your review. Please let me know if you have any changes or if I can insert your e-signature.

Thanks!

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



From:	Wong, Lynn
To:	<u>"angelitasola52@gmail.com"</u>
Subject:	1046 Granville St - Regal Hotel - 60 Day SofM Order dated October 22, 2020
Date:	Monday, October 26, 2020 8:23:00 AM
Attachments:	image001.png
	1046 Granville St - Regal Hotel - 60 Day SofM Order.pdf

Please see attached 60 Day SofM Order dated October 22, 2020 in regards to 1046 Granville St – Regal Hotel.

Should you have any questions, please contact Mike Elliston at 604-871-6968 or via email at <u>mike.elliston@vancouver.ca</u>.

Regards,

Lynn Wong | Clerk, Bylaw Compliance and Administration Development, Buildings and Licensing | City of Vancouver lynn.wong@vancouver.ca 604-829-9721



CF Numb	per CF-2020-013262	Date of Inspection (yyyy/mm/dd) 2020/10/01
Main Add	dress 1046 GRANVILLE ST	Specifics and/or Suite # Entire building including a common areas and rooms
Tenant	Regal Hotel	Number of Storeys 4
Owner	REGAL EIGHTY MANAGEMENT CORP s.22(1)	Permit Number n/a
Agent	Michelle Majedi, manager s.22(1)	Approved Use of Building/Land SRA
District Z	Zone DD	Present Use of Building/Land SRA
Business	License 20-133675 HL	

Reason for Inspection Annual SRA inspection of all common areas and tenant rooms for non-life safety issues

Narrative/Observations

In attendance: Michelle Majedi (Manager), Art Moskovic (Assistant), and Mike Elliston.

I conducted the inspection starting at 11:00 AM on Thursday October 1st and found there to be 21 violations of non-life safety requirements as listed below:

1.s.22(1)	Ceiling - damaged - Sec 21.10(d)
2.	Door - Room number missing - S/M Sec 21.18(a)
3.	Sink - broken - Sec 21.10(f)
4.	Pests - mice - Sec 21.10(b)
5.	Sink - taps leaking - Sec 21.10(f)
6.	Pests - mice - Sec 21.10(b)
7.	Window pane broken - Sec 21.10(d)
8.	Walls and ceiling - damaged drywall - Sec 21.10(d)
9.	Sink - taps leaking - Sec 21.10(f)
10	Door - handset not working - Sec 21.10(d)
11	Pests - roaches - Sec 21.10(b)
12	Sink Plumbing - pipe leak - S/M Sec 16.1(1)
13	Room number missing - S/M Sec 21.18(a)
14	Door - second lockset installed - S/M Sec 23.1
15	Pests - bedbugs - Sec 21.10(b)
16	Sink tap missing - Sec 21.10(f)
17	Door - handset missing - Sec 21.10(d)
18	Pests - roaches - Sec 21.10(b)
19	Pests - mice - Sec 21.10(b)
20	Sink plugged - Sec 21.10(f)

Requirements

1. Standards of Maintenance By-law 5462 Sec 16.1(1), Sec 21.10(b)(d)(f), Sec 21.18(a), and Sec 23.1

Recommendations

60-day Order to R/O		
Photos Taken? 🗆 Yes 🛛 No		
Date Report Made: October 15, 2020	Mike Elliston Inspector's Name	

Violation Details	
Violation Number:	Violation:
VI-2020-05319	s.22(1) Door - second lockset installed
Violation Date:	Standards of Maintenance By-law 5462 - Sec 23.1:
Oct 01, 2020	The City Building Inspector, and anyone authorized by the City Building Inspector, may enter any premises at any reasonable time for the purpose of
Violation Type:	determining whether or not such premises comply with the provisions of thi
Standards of	By-law.
Maintenance By-Law No.	
5462	Violation Instructions:
Resolve By:	
Violation Status:	
Vieletien Number	Vieletien
Violation Number: VI-2020-05318	Violation: s.22(1) Room number missing
Violation Date:	Standards of Maintenance By-law 5462 Sec 21.18(a):
Oct 01, 2020	Every lodging house operator shall:
	(a) identify all accommodation by number or letter, or combination of
Violation Type:	both, posted on the entrance to the unit,
Standards of	(b) have available at all times in a conspicuous place in the lodging house
Maintenance By-Law No.	a printed copy of this By-law, together with the name, address and
5462	telephone number of the Lodging House Operator, and where applicable, a copy of the Operator's Permit,
Resolve By:	(c) maintain a duplicate rental receipt book which shall be available to
Resolve by.	the inspecting authority at all reasonable times,
	(d) provide sufficient maintenance staff to perform room cleaning as wel
Violation Status:	as cleaning of all common use areas, as often as required to keep in a clean
violation status.	condition.
	Violation Instructions:
Violation Number:	Violation:
VI-2020-05329	s.22(1) Door - Room number missing
Violation Date:	Standards of Maintenance By-law 5462 Sec 21.18(a):
Oct 01, 2020	Every lodging house operator shall: (a) identify all accommodation by number or letter, or combination of
Violation Type:	both, posted on the entrance to the unit,
Standards of	(b) have available at all times in a conspicuous place in the lodging house
Maintenance By-Law No.	a printed copy of this By-law, together with the name, address and
5462	telephone number of the Lodging House Operator, and where applicable, a
	copy of the Operator's Permit,
	(c) maintain a duplicate rental receipt book which shall be available to
Resolve By:	the increating sutherity at all researches times
Resolve By:	the inspecting authority at all reasonable times,
	(d) provide sufficient maintenance staff to perform room cleaning as well
Resolve By: Violation Status:	(d) provide sufficient maintenance staff to perform room cleaning as well as cleaning of all common use areas, as often as required to keep in a clean
	(d) provide sufficient maintenance staff to perform room cleaning as well

Violation Number:	Violation:
VI-2020-05310	s.22(1) Sink plugged
VI-2020-05510	
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(f):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
000 01, 2020	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
5-102	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
Resolve by.	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Number:	Violation:
VI-2020-05314	s.22(1) Sink tap missing
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(f):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Number:	Violation:
VI-2020-05322	s.22(1) Sink - taps leaking
¥1-2020-03322	Sink - caps leaking
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(f):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
-	
	I

Violation Number:	Violation:							
VI-2020-05326	s.22(1) Sink - taps leaking							
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(f):							
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the lodging house:							
Violation Type:	5 5							
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and							
Standards of	ightwells;							
Maintenance By-Law No.	b) free of pests, including insects and rodents;							
5462	c) fixtures and appliances in good working order and repair;							
	d) floors, stairs, doors, walls and windows in good working order and repai							
Resolve By:	(e) heating system in good working order and repair; and							
	(f) sinks, toilets and bathing fixtures in good working order and repair.							
Violation Status:	Violation Instructions:							
Violation Number:	Violation:							
VI-2020-05327	s.22(1) Sink - broken							
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(f):							
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the							
	lodging house:							
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and							
Standards of	lightwells;							
Maintenance By-Law No.	(b) free of pests, including insects and rodents;							
5462	(c) fixtures and appliances in good working order and repair;							
5462	(d) floors, stairs, doors, walls and windows in good working order and repair;							
Resolve By:	(e) heating system in good working order and repair; and							
Resolve by.	(f) sinks, toilets and bathing fixtures in good working order and repair.							
Violation Status:	Violation Instructions:							
Violation Number: VI-2020-05313	Violation: s.22(1) Door - handset missing							
VI-ZUZU-UJ313	Door - nanuset missing							
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(d):							
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the							
00001, 2020	lodging house:							
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and							
Standards of	lightwells;							
Maintenance By-Law No.	(b) free of pests, including insects and rodents;							
5462	(c) fixtures and appliances in good working order and repair;							
Decelve By	(d) floors, stairs, doors, walls and windows in good working order and repair;							
Resolve By:	(e) heating system in good working order and repair; and							
	(f) sinks, toilets and bathing fixtures in good working order and repair.							
Violation Status:	Violation Instructions:							

Violation Number	Violation						
Violation Number:	Violation:						
VI-2020-05317	3 rd Floor Hallway @Room 351 - Plumbing - pipe leak at ceiling						
Violation Date:	Standards of Maintenance By-law 5462 Section 16.1(1):						
Oct 01, 2020	(1) All plumbing, including plumbing fixtures, drains, vents, waterpipes,						
00001, 2020	water closets and connecting lines to the water and sewer systems, shall be						
Violation Type:	maintained in good working order and repair, free from leaks or other						
Standards of							
	defects and protected from freezing.						
Maintenance By-Law No. 5462	(2) Every hand basin and bathtub, shower and sink shall have an adequate supply of hot and cold running water and every water closet shall have - 9 - an adequate supply of running water. Hot water shall be supplied at a						
Resolve By:	minimum temperature of 120?F (49?C) and a maximum of 140?F (60?C). (3) Every room containing a toilet shall have a hand basin located in the						
	room, or in an immediately adjoining room.						
Violation Status:	(4) All bathing units shall be fully enclosed so as to provide privacy for an occupant.						
	(5) Rooms containing sanitary facilities shall be maintained in a clean and sanitary condition and provided with a smooth surface reasonably impervious to water or chipping or cracking on the walls and ceilings.						
	(6) Where an existing plumbing system appears to be in good repair, special attention shall be given to:						
	(a) prevention of cross-connections between potable water supply and						
	washing machine drains, hot water heating lines and any other non-potable water uses.						
	(b) removal of unused grease traps,						
	(c) cleaning out of sumps, and providing backwater valves,						
	(d) providing cleanouts to all drains,						
	(e) cleaning out all waste traps,						
	(f) replacing damaged waste arms,						
	(g) extending all plumbing drain vents to the exterior, and						
	(h) capping off all unused pipes and drains that may create a health hazard.						
	Violation Instructions:						
Violation Number:	Violation:						
VI-2020-05320	s.22(1) Door - handset not working						
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(d):						
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the						
	lodging house:						
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and						
Standards of							
	lightwells; (b) free of posts, including insects and redents:						
Maintenance By-Law No.	(b) free of pests, including insects and rodents;						
5462	(c) fixtures and appliances in good working order and repair;						
Decelue Pro	(d) floors, stairs, doors, walls and windows in good working order and repair;						
Resolve By:	(e) heating system in good working order and repair; and(f) sinks, toilets and bathing fixtures in good working order and repair.						
Violation Status:	Violation Instructions:						

Violation Number:	Violation:
VI-2020-05324	s.22(1) Window pane broken
Violation Date:	Standards of Maintenance By Jaw E462 Sec 21 10(d):
	Standards of Maintenance By-law 5462 - Sec 21.10(d):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
Resource by:	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Number:	Violation:
VI-2020-05330	s.22(1) Ceiling - damaged
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(d):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
······································	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Number	Violation
Violation Number:	Violation: s.22(1) Pests - mice
VI-2020-05312	S.22(1) Pests - mice
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
00001,2020	
	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Tiolation Status.	
	1

Violation Number:	Violation:
VI-2020-05311	s.22(1) Pests - roaches
VI-2020-05311	Pests - Toaches
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
00001, 2020	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
5462	
Pocolyo Pyr	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Status.	
Violation Number:	Violation:
VI-2020-05315	s.22(1) Pests - bedbugs
11 2020 03313	
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
,	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status:	Violation Instructions:
Violation Number:	Violation:
VI-2020-05321	s.22(1) Pests - roaches
White the transmission	
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the
Weststern Transfer	lodging house:
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and
Standards of	lightwells;
Maintenance By-Law No.	(b) free of pests, including insects and rodents;
5462	(c) fixtures and appliances in good working order and repair;
	(d) floors, stairs, doors, walls and windows in good working order and repair;
Resolve By:	(e) heating system in good working order and repair; and
	(f) sinks, toilets and bathing fixtures in good working order and repair.
Violation Status	Vieletien Instructions
Violation Status:	Violation Instructions:

Violation Number:	Violation:						
VI-2020-05325	s.22(1) Pests - mice						
VI-2020-05325	$\frac{3.22(1)}{2}$ Pests - Inice						
Violation Date:	Standards of Maintonance By Jaw 5462 Sec 21 10(b):						
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):						
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the						
	lodging house:						
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and						
Standards of	lightwells;						
Maintenance By-Law No.	(b) free of pests, including insects and rodents;						
5462	(c) fixtures and appliances in good working order and repair;						
	(d) floors, stairs, doors, walls and windows in good working order and repair;						
Resolve By:	(e) heating system in good working order and repair; and						
-	(f) sinks, toilets and bathing fixtures in good working order and repair.						
Violation Status:	Violation Instructions:						
Violation Number:	Violation:						
VI-2020-05328	s.22(1) Pests - mice						
VI-2020-05528							
Violation Date:	Standards of Maintonance By Jaw E462 Sec 21 10(h)						
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(b):						
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the						
	lodging house:						
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and						
Standards of	lightwells;						
Maintenance By-Law No.	(b) free of pests, including insects and rodents;						
5462	(c) fixtures and appliances in good working order and repair;						
	(d) floors, stairs, doors, walls and windows in good working order and repair;						
Resolve By:	(e) heating system in good working order and repair; and						
	(f) sinks, toilets and bathing fixtures in good working order and repair.						
Violation Status:	Violation Instructions:						
Violation Number:	Violation:						
VI-2020-05323	s.22(1) Walls and ceiling - damaged drywall						
11 2020 00020	t , , , , , , , , , , , , , , , , , , ,						
Violation Date:	Standards of Maintenance By-law 5462 - Sec 21.10(d):						
Oct 01, 2020	21.10 Every lodging house owner shall at all times keep or maintain the						
00001, 2020	lodging house:						
Violation Type:	(a) in a thoroughly clean and sanitary condition, including windows and						
Violation Type:							
Standards of	lightwells;						
Maintenance By-Law No.	(b) free of pests, including insects and rodents;						
5462	(c) fixtures and appliances in good working order and repair;						
	(d) floors, stairs, doors, walls and windows in good working order and repair;						
Resolve By:	(e) heating system in good working order and repair; and						
	(f) sinks, toilets and bathing fixtures in good working order and repair.						
Violation Status:	Violation Instructions:						
	1						

Violation Number:	Violation:
VI-2020-05316	s.22(1) Sink Plumbing - pipe leak
Violation Date:	Standards of Maintenance By-law 5462 Section 16.1(1):
Oct 01, 2020	(1) All plumbing, including plumbing fixtures, drains, vents, waterpipes, water closets and connecting lines to the water and sewer systems, shall be
Violation Type:	maintained in good working order and repair, free from leaks or other
Standards of	defects and protected from freezing.
Maintenance By-Law No.	(2) Every hand basin and bathtub, shower and sink shall have an adequate
5462	supply of hot and cold running water and every water closet shall have - 9 -
	an adequate supply of running water. Hot water shall be supplied at a
Resolve By:	minimum temperature of 120?F (49?C) and a maximum of 140?F (60?C).
-	(3) Every room containing a toilet shall have a hand basin located in the
	room, or in an immediately adjoining room.
Violation Status:	(4) All bathing units shall be fully enclosed so as to provide privacy for an
	occupant.
	(5) Rooms containing sanitary facilities shall be maintained in a clean and
	sanitary condition and provided with a smooth surface reasonably impervious to water or chipping or cracking on the walls and ceilings.
	(6) Where an existing plumbing system appears to be in good repair, special
	attention shall be given to:
	(a) prevention of cross-connections between potable water supply and
	washing machine drains, hot water heating lines and any other non-potable water uses.
	(b) removal of unused grease traps,
	(c) cleaning out of sumps, and providing backwater valves,
	(d) providing cleanouts to all drains,
	(e) cleaning out all waste traps,
	(f) replacing damaged waste arms,
	(g) extending all plumbing drain vents to the exterior, and
	(h) capping off all unused pipes and drains that may create a health
	hazard.
	Violation Instructions:

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Document Search

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1046 Granville St.pdf

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Snipping Tool

To Do List 🕐 Current Process 🚟 Reports 🔹 A POSSE

Case File

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Process

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🔚 Save 🕐 Retrieve 🕤 New 🖸 New Solution + 💥 Deletor 🗂 Reports + 🥊 Remember 💡 Locate Case File CF-2020-013262: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Regal Hotel... Created Date: Sep 22, 2020 F 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Completed Date: Nov 26, 2020 Details Defendants Complainants Processes Subjobs ✓ Violations Work Orders Fees & Payments Warnings File Notes ✓ Documents Time Entry O New -Process Type Complete Assigned To Description Outcome Scheduled Start Date Date Completed -Mike Elliston, Property Use Inspector Sep 22, 2020 Assign Investigation Assigned Sep 22, 2020 17:43:23 Send for Supervisor Review SRA Annual Inspection October 1 @11am Perform Investigation Mike Elliston, Property Use Inspector Oct 1, 2020 Oct 15, 2020 10:26:32 1 Supervisor Review Darren Mitchell, Property Use Supervisor, ... Order Required Oct 15, 2020 Oct 15, 2020 11:01:59 60 day S/M SRA Order 1 Send Notification Order Sent Oct 15, 2020 Oct 26, 2020 08:36:30 60 Day SRA SofM Order - Regal Hotel Lynn Wong 1 Perform Investigation Infraction(s) Cleared Recheck SRA Order dated October 22, 2020 1 Mike Elliston, Property Use Inspector Dec 22, 2020 Nov 26, 2020 16:38:57 posprd

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Sep 22, 2020

Nov 26, 2020

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Case File CF-2020-013262: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Regal Hotel... Created Date: 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Details Defendants Complainants Processes Subjobs Violations Work Orders Fees & Payments Warn - Perform Investigation New - Perform Investigation Reports - Completed Date:

Completed by Mike Elliston, Property Use Inspector with an outcome of Send for Supervisor Review.

Assigned To

Q Description Inspector SRA Annual Inspection October 1 @11am

 Importance:
 Scheduled Start:
 Oct 1, 2020
 Started:
 mmm d, yyyy hh:mm:

 Scheduled Complete:
 mmm d, yyyy
 Completed:
 Oct 15, 2020 10:26:32

Letter 🖌 🖌 Violations 🛛 Notes 🔹 Time Entry

Results

Findings

Details

Scheduled

Sep 22, 2

Oct 1, 20:

Oct 15, 21

Oct 15, 2(

Dec 22, 2

October 1: Inspection @11am with Michelle Majedi s.22(1) Inspection found 21 non-life safety violations and 18 life safety violations. See CF-2020-013872 for life safety violations.

See IR in Documents.

City of Vancouver - FOI 2021-064 - Page 258 of 326

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	Details Derendants	compian		na work orders Trees arrayiner
1	lew +			
	Process Type	Complete	Assigned To	Outcome
	Assign Investigation	1	Mike Elliston, Property Use Inspector	Assigned
	Perform Investigation	1	Mike Elliston, Property Use Inspector	Send for Supervisor Review
	Supervisor Review	1	Darren Mitchell, Property Use Supervisor,	Order Required
	Send Notification	1	Lynn Wong	Order Sent
	Perform Investigation	1	Mike Elliston, Property Use Inspector	Infraction(s) Cleared

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Case File CF-2020-013262: Closed (Standards of Maintenance By-law - 2020 SRA Annual Inspection (non-life safety) - Regal Hotel... Created Date: 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

-	Details Defendants	Complain	ants Processes	Subjobs	 Violations 	Work Orders	Fees & Payments	Warn 🔸	Perform 1	nvestigation				>>
0	New -								V Lomplete	Claim X Delete	Repor	rts 🔹		*
	Process Type	Complete	Assigned To		C	utcome		Scheduler	A Comple	ted by Mike Elliston,	Bronorty	Lico Tecn	actor with a	a outcome of
0	Assign Investigation	1	Mike Elliston, Prope	erty Use Inspecto	r A	ssigned		Sep 22, 2		on(s) Cleared.	Property	use msp	ector with a	i ouccome of
0	Perform Investigation	1	Mike Elliston, Prope	erty Use Inspecto	r S	end for Supervisor	r Review	Oct 1, 20:	and Assigned	Fa	0.0	Decerint	Hon	
0	Supervisor Review	1	Darren Mitchell, Pr	operty Use Super	visor, O	rder Required		Oct 15, 2(Descript		ed October 22, 2020
0	Send Notification	1	Lynn Wong		0	rder Sent		Oct 15, 2(e Elliston, Property Use I	Inspector	RECILCER		
0	Perform Investigation	1	Mike Elliston, Prope	erty Use Inspecto	r Ir	nfraction(s) Cleare	ed	Dec 22, 2						
									Importance:	portance: Scheduled Start:		2020	Started:	mmm d, yyyy hh:mm::
										Scheduled Complete:	mmm d.	VVVV	Completed:	Nov 26, 2020 16:38:57

Details Letter ✓ Violations Notes Time Entry Results Findings November: all violations have been corrected. City of Vancouver - FOI 2021-064 - Page 259 of 326

Case The

Sep 22, 2020

Nov 26, 2020

Property Use Complaint

Case number: 101014569525

Case created: 2020-11-23, 03:42:00 PM

Channel: WEB

Incident Location

Address: 1046 GRANVILLE ST, Vancouver, V6Z 1L5 Address2: Location name: Original Address: 1046 Granville St

Request Details

- **1. Type of concern (if multiple concerns, select primary and provide details in question 2):** ExteriorBuildingMaintenance
- 9. Phone number:* s.22(1)
- **10.** Please verify address of the property:* 1046 Granville street

Additional Details

PS Description: Hi, live in the regal hotel on Granville street, we have no heat for two days and nights, it's getting very cold.

PS#: 9143672

Contact Details

Name:	No Name No Name (ps)		
Address:	,		
Address2:			
Phone:		Email: Anonymous@Anonyi	mous.ca
Alt. Phone:		Preferred contact method:	Either

Case Notes

Photo

Tenant	Heat or Hot Water Co	omplaint	
Case numb	er: 101014579590	Case created: 2020-11-26, 06:29:00 PM	Channel: Phone
Incident Lo	ocation		
Address: Address2: Location n Original Ac		ncouver, V6Z 1L5	
Request D	etails		
	nat is the nature of the conce Heat	m?	
2. Ha Ye:	s the landlord been advised o	f the issue?	
-	ovide details: ere has been no heat in this be	uilding for at least 5 days	
	w long has the problem exist ays	ed?	
	ler's daytime phone number: 2(1)		
5. (Do Yes		r indicate they want a call back?):	
Additional	Details		
Contact De Name: Address: Address2: Phone: Alt. Phone	s.22(1) s.22(1)	Email: Preferred contact method: Either	

Case Notes

Photo

- no picture -

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Case File CF-2020-016679: Closed (Standards of Maintenance By-law - No Heat x 2 complaints) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5 Created Date:

Nov 26, 2020

Completed Date:

Nov 30, 2020

Investigation

Deta	ils Defendants	Complainants	Processes	Subjobs	Violations	Work Orders	Fees & Payments	Warnings	File Notes	 Documents 	Time Entry	Y
0 1	ew. •											
	Process Type	Complete	Assigned To			Outcome		Sch	eduled Start Da	te Date Complet	ed +	Description
0	Assign Investigation	1	Ruby Parcon, O	ffice Support	Clerk	Assigned		Nov	26, 2020	Nov 26, 2020	13:56:36	
0	Perform Investigation	4	Mike Elliston, Pr	roperty Use I	nspector	No Violation	Found	Nov	26, 2020	Nov 30, 2020	06:33:09	No heat

Γ

Case File CF-2020-016679: Closed (Standards of Maintenance By-law - No Heat x 2 complaints) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

+	Details Defendants	Complain	ants Processes Subjobs Violations	Work Orders Fees & Payments	s Warnings +
0	Vew +				
	Process Type	Complete	Assigned To	Outcome	Scheduled
0	Assign Investigation	1	Ruby Parcon, Office Support Clerk	Assigned	Nov 26, 2
0	Perform Investigation	1	Mike Elliston, Property Use Inspector	No Violation Found	Nov 26, 2

Completed Date: Nov 30, 2020 **Perform Investigation** 32 -V Complete M Claim X Delete 🚺 Reports • Completed by Mike Elliston, Property Use Inspector with an outcome of No Violation Found. Assigned To 9.0 Description No heat Mike Elliston, Property Use Inspector 0 Importance: Scheduled Start: mmm d, yyyy hh:mm:: Nov 26, 2020 Started: Scheduled Complete: mmm d, yyyy Completed: Nov 30, 2020 06:33:05 Details Letter Violations Notes Time Entry Results Findings November 27: I have been advised by the manager Michelle Majedi that the heat has been fixed and is operational. City of Vancouver - FOI 2021-064 - Page 263 of 326

Created Date:

Nov 26, 2020

Tenar	nt Hea	t or Hot Water C	omplaint				
Case nu	umber:	101014704616	Case created:	2021-01-13	, 07:18:00 PM	Channel: Social Media	
ncident	t Locatio	n					
		1046 GRANVILLE ST, V	ancouver, V6Z 1L5				
Request	t Details						
	What is No Heat	the nature of the conce	rn?				
	Has the l No	landlord been advised o	of the issue?				
-	Provide details: Uknown if landlord was advised, complaint was submitted on a tell us online webform. Details: We have no heat and it's supposed to get down to 3 degrees tonight , and is much colder inside building.						
	How long has the problem existed? Unknown						
	Caller's daytime phone number: s.22(1)						
	(Don't ask, just record - did caller indicate they want a call back?): Unknown						
Additio	nal Detai	ils					
Name: Address Address	s: , s2:	Name (ps), No Name	Email: s.22(1)				
Phone: Alt. Pho			Preferred conta	ict method:	Either		

Case Notes

Photo

- no picture -

From: To:							
Date:	1/15/2021 8:03:32 AM						
Subject:	1046 Granville St. Heat in Building						

Hello s.22(1)

Could you please call my office phone number at 604-673-8275 or reply to this email to advise if there is a problem with lack of sufficient heat ,or no heat, in the building at 1046 Granville St. If you could provide your phone number so that I can speak with you if necessary.

If the heat has been restored and there is no longer an issue, please advise as well.

Regards,

Rob Waite Property Use Inspector

City of Vancouver Development, Building & Licensing Property Use Inspection Email: rob.waite@vancouver.ca Office: 604-673-8275



Case File CF-2021-000806: Under Investigation (Standards of Maintenance By-law - No Heat) 1046 GRANVILLE STREET, Vancouver, BC V6Z 1L5

- [Détails Defendants	Complain	ants Processes Subjobs Violat	ions Work Orders Fees & Payments	Wa 🖛	Perform Investigation	1.28
0	(del)					Reports -	(R
	Process Type	Complete	Assigned To	Outcome	Sch	Completed by Deb Weite, Despetty Has Tesperden with an automas of Fellow up	
0	Assign Investigation	1	Ruby Parcon, Office Support Clerk	Assigned	Jan	Completed by Rob Waite, Property Use Inspector with an outcome of Follow-up Investigation Scheduled.	2
0	Perform Investigation	1	Rob Waite, Property Use Inspector	Follow-up Investigation Scheduled	Jan	Assigned To O Description	
0	Perform Investigation		Rob Waite, Property Use Inspector		Jari	Rob Waite, Property Use Inspector Std of Maintenance - No Heat	

Findings

I have emailed the complainant on Friday Jan 15th to find out if there was a heat problem at the building and if there is still an ongoing heat issue.

A reply was received that the email is full and therefore the message could not be delivered. I will go by the building to check if there is heat on inside the building.



Jan 14, 2021

minin d, yvyy

Created Date:

Completed Date:

requestive CASEID Streetrom streetro StreetroAME_I STREETONIT POSTALCODE LOCDETALS NOTE:	requesttype	CASEID	StreetFrom StreetTo STREETNAME_1 STREETUNIT POSTALCODE LOCDETAILS	Notes
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GRANVILLE ST

V6Z 1L5

 1. Provide details about the needle(s):

 On street at curbside

 2. Provide number of needles:

 app version: 2.31
 1

 orginal address: 1046
 3. Your name:

 Granville St alias:
 \$.22(1)

 1046 GRANVILLE
 4. Phone number:

 full: 1046 GRANVILLE
 \$.22(1)

 ST, VANCOUVER, BC
 1

 1. Provide details about the needle(s):

 Beside dumpster in alley

 2. Provide number of needles:

 app version: 2.31
 3

 orginal address: 1040
 3. Your name:

 Granville St alias:
 S.22(1)

 1040 GRANVILLE ST
 4. Phone number:

 full: 1046 GRANVILLE
 S.22(1)

 ST, VANCOUVER, BC
 S.22(1)

Pickup Request 101013808466 1046 GRANVILLE ST V6Z 1L5

GRANVILLE ST

V6Z 1L5

Granville St

Discarded Needle

Discarded Needle

Discarded Needle

Pickup Request

101014015193

1046

101013802827

1046

Pickup Request

1. Provide details about the needle(s): In laneway 2. Provide number of needles: 3 3. Your name: **s.22(1)** app version: 2.31 4. Phone number: orginal address: 1046 **s.22(1)**

PS#: 7520005
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PS#: 7520005<p>
PS#: 7520005
P expandhttp://www.publicstuff.com/request/vi ew/7520005 No Name No Name (ps) PS#: 7532597
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Click images below to expandClick images below to expandhttp://www.publicstuff.com/request/vi ew/7968941 No Name No Name (ps)

CONTACTNAME

PHONENUM n

AddionalDetails

umcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
				Agent Created Case: Public Stuff request id: PSID7520005 Agent Finished: Case Closed. Closed date : 2020-02-22 16:13:37 5 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID7520005
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed. Closed date : 2020-02-22 16:14:45.633 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	2/22/2020 16:13	2/22/2020 16:14	ACCS - Drug Policy	
				Agent Created Case: Public Stuff request id: PSID7532597 Agent Finished: Case Closed. Closed date : 2020-02-25 11:00:05.18 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID7532597
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-25 11:04:48 29 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	2/25/2020 11:00	2/25/2020 11:04	ACCS - Drug Policy	
				Agent Created Case: Public Stuff request id: PSID7968941 Agent Finished: Case Closed. Closed date : 2020-05-19 14:00:56.703 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID7968941
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-19 14:04:57.16 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	5/19/2020 14:00	5/19/2020 14:04	ACCS - Drug Policy	

- /

Discarded Needle Pickup Request	101014077840	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St	 Provide details about the needle(s): A few needles outside the regal hotel entrance. Provide number of needles: 3 Your name: 	PS#: 8109482Click images below to expanda href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N- 5SscsAxDhrf1hK1UYvXic&signature=buCL15nrTXe mOekv9L7r1QMcz_Q='> a>a href='http://www.publicstuff.com/request/view/ 8109482'a> PS#: 8134343Click images below to expanda><a href='http://maps.googleapis com/maps/api/static cmap?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N- 5SscsAxDhrf1hK1UYvXic&signature=buCL15nrTXe</a </img 	Downtown Ambassadors	6046894357
Discarded Needle Pickup Request	101014090397	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St	 Provide details about the needle(s): 1x sharp on sidewalk in front of Regal, 1x at base of tree Provide number of needles: 2 Your name: s.22(1) Phone number: s.22(1) 	mOekv9L7r1QMcz_Q='x http://www.publicstuff.com/request/</a </img 	No Name No Name (ps)	
Discarded Needle Pickup Request	101014096086	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St	 Provide details about the needle(s): In garbage on ground in laneway Provide number of needles: 3 Your name: 	/N- SSscsAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='> >http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://www.publicstuff.com/request/view/ 8150715'>http://laqltn7cihbm.cloudfront.net/upl 0ads/large_82d3b5b51230e68fd7d4f165ffb9dd79' alt='imageurl' width='300' height='300'>>Click images below to expand>a href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchIJ_DVw</a </img 	No Name No Name (ps)	
Discarded Needle Pickup Request	101014103648	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	s.22(1) 4. Phone number:	7N- 5SscsAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='> />a href='http://www.publicstuff.com/request/view/ 8167541'>http://www.publicstuff.com/request/view/ 8167541'>http://www.publicstuff.com/request/view/</img 		6046894357

			Agent Created Case: Public Stuff request id: PSID8109482 Agent Finished: Case Closed. Closed date : 2020-06-09 15:20:15 023 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8109482 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-09 15:24:50.677 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	6/9/2020 15:20	6/9/2020 15:24 ACCS - Drug Policy	
			Agent Created Case: Public Stuff request id: PSID8134343 Agent Finished: Case Closed. Closed date : 2020-06-13 20:25:42 36 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8134343
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-13 20:29:44.707 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	6/13/2020 20:25	6/13/2020 20:29 ACCS - Drug Policy	
			Agent Created Case: Public Stuff request id: PSID8150715 Agent Finished: Case Closed. Closed date : 2020-06-16 09:59:40 853 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8150715
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-16 10:04:49 223 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	6/16/2020 9:59	6/16/2020 10:04 ACCS - Drug Policy	

Agent Created Case: Public Stuff request id: PSID8167541 Agent Finished: Case Closed. Closed date : 2020-06-18 09:49:00.717 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8167541

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-18 09:49:48.467 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1 6/18/2020 9:48 6/18/2020 9:49 ACCS - Drug Policy

Discarded Needle Pickup Request	101014221045	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	s.22(1) 4. Phone number:	PS#: 8439248click images below to expand <img src='https://d17aqltn7cihbm cloudfront.net/uplo ads/large_c23efb18fc82e5f6ad70f6de730d66f9' alt='imageurl' width='300' height='300'/alter'sou'</img </a 		
Discarded Needle Pickup Request	101014237267	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	s.22(1) 4. Phone number:	expandexpandexpandexpandexpandexpandexpansion	Downtown Ambassadors	6046894357
Discarded Needle Pickup Request	101014277830	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	2. Provide number of needles: 1 3. Your name: s.22(1) 4. Phone number:	TN- SSscsAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='alt='mapurl' width='300' height='300'>a href='http://www.publicstuff.com/request/view/ 8569961'>http://www.publicstuff.com/request/view/ 8569961>		6046894357

			Agent Created Case: Public Stuff request id: PSID8439248 Agent Finished: Case Closed. Closed date : 2020-07-28 06:54:00 087 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8439248
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-28 06:54:54.647 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	7/28/2020 6:53	7/28/2020 6:54 ACCS - Drug Policy	
			Agent Created Case: Public Stuff request id: PSID8471321 Agent Finished: Case Closed. Closed date : 2020-08-02 11:06:12.71 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8471321
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-10 06:09:44 587 Open311 Feedback Send Complete Status and Resolution Comment to PS case
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-10 06:14:44.74 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	8/2/2020 11:06	8/10/2020 6:14 ACCS - Drug Policy	
			Agent Created Case: Public Stuff request id: PSID8569961 Agent Finished: Case Closed. Closed date : 2020-08-17 09:59:49.747 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8569961

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-17 10:05:05.63 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1 8/17/2020 9:59 8/17/2020 10:05 ACCS - Drug Policy

City of Vancouver - FOI 2021-064 - Page 270 of 326

Commercial Waste				
Container Request	101011310934	1046	GRANVILLE ST	V6Z 1L5

3. Container type: Unknown 4. Name on dumpster: app version: 2.31 Maple Leaf orginal address: 1046 5. Provide container number (if available): Granville St alias: 31761 1046 GRANVILLE ST 6. (Don't ask just record - Did caller indicate they want a call back?) full: 1046 GRANVILLE No ST, VANCOUVER, BC

PS#: 4246660Click images below to expandhttp://www.publicstuff.com/request/vi ew/4246660 **Directions Youth Services**

href='http://www.publicstuff.com/request/view/

9192744'>http://www.publicstuff.com/request/vi

No Name No Name (ps)

ew/9192744

app version: 2.31 1 ST. VANCOUVER, BC Pickup Request 101014610197 1046 GRANVILLE ST V6Z 1L5

	c
	6
	1
Discarded Needle	f

V6Z 1L5

orginal address: 1046 3. Your name: Granville St alias: s.22(1) 1046 GRANVILLE ST 4. Phone number full: 1046 GRANVILLE **S.22(1)**

1. Provide details about the needle(s): 1046 Granville east side of steeet 2. Provide number of needles:

Discarded Needle Pickup Request 101014341881 1046 GRANVILLE ST

app version: 2.31 1 orginal address: 1046 3. Your name: Granville St alias: S.22(1) Granville St alias: 1046 GRANVILLE ST 4. Phone numb full: 1046 GRANVILLE S.22(1) ST, VANCOUVER, BC

1. Provide details about the needle(s): At base of tree in sidewalk outside of Regal 2. Provide number of needles:

PS#: 8709872Click images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe mOekv9L7r1QMcz_Q='>http://www.publicstuff.com/request/vi ew/8709872 No Name No Name (ps) PS#: 9192744Click images below to expandClick images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-5SscsAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz Q='><a

			Agent Created Case: Public Stuff request id: PSID8709872 Agent Finished: Case Closed. Closed date : 2020-09-08 18:21:48 837 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID8709872 Case Reopened: Reopened for Public Stuff
			Feedback Agent Finished: Case Closed. Closed date : 2020-09-08 18:24:41 583 Open311 Feedback Send Complete Status and Resolution Comment to PS case
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-08 18:29:42.407 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	9/8/2020 18:21	9/8/2020 18:29 ACCS - Drug Policy	
			Agent Created Case: Public Stuff request id: PSID9192744 Agent Finished: Case Closed. Closed date : 2020-12-08 16:28:05 08 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID9192744
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-12-08 16:30:03 833 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	12/8/2020 16:28	12/8/2020 16:30 ACCS - Drug Policy	Public Stuff request id: PSID4246660 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1292584 created / updated at Friday, May 25, 2018 2:03:04 PM Hansen Change in Comments: Comments: . Added on 25/05/2018 2:40:06 PM. Insufficient or Invalid Information Provided: 34 - Insufficient or Invalid Information Provided: 34 - Insufficient or Invalid Info Resolved on 25/05/2018 2:39:00 PM. Agent Finished: Case Closed. Closed date : 2018-05-25 14:40:30.63 Insufficient or Invalid Information Provided 34 - Insufficient or Invalid Information Provided 34 - Insufficient or Invalid Information Provided 34 - Insufficient or Invalid Information Provided 35/05/2018 2:39:00 PM.
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-05-25 14:44:42 337 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	5/25/2018 14:01	Eng_Solid Waste 5/25/2018 14:46 Management	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1292584 created / updated at Friday, May 25, 2018 2:46:49 PM

Commercial Waste Container Request	101012079819	1046	GRANVILLE ST	V6Z 1L5	3. Container type: Unknown 4. Name on dumpster: app version: 2.31 Other orginal address: 1046 5. Provide container number (if available): Granville St alias: 31761 1046 GRANVILLE ST 6. (Don't ask just record - Did caller indicate they want a call back?) full: 1046 GRANVILLE ST, VANCOUVER, BC	images below to expand> >p>http://www.publicstuff.com/request/view, 5161721'>http://www.publicstuff.com/request/view, 5161721'>http://livww.publicstuff.com/request/view ewf5161721>p> PS#: 5445221cp/>Click images below to expand>>p>Click images below to expand>cimg src='http://maps googleapis.com/maps/api/stati</a </img </a </a </img </a 	c v vi Directions Youth Services
Commercial Waste Container Request	101012362501	1046	GRANVILLE ST	V6Z 1L5	3. Container type: Unknown 4. Name on dumpster: app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	map?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchlJ_DVv 7N- 5SscSAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view, 6445221'>http://www.publicstuff.com/request/view,</a 	

PS#: 6668075Click images below to expand href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-/N-SSscsAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='>http://www.publicstuff.com/request/vi ew/6668075 **Directions Youth Services**

PS Description: MDL bin. four garbage bags stacked on top of bin.PS#: 5161721Click

images below to expand

3. Container type: Unknown 4. Name on dumpster: app version: 2.31 Maple Leaf orginal address: 1046 5. Provide container number (if available): Granville St alias: #31760 1046 GRANVILLE ST 6. (Don't ask just record - Did caller indicate they want a call back?) full: 1046 GRANVILLE No ST, VANCOUVER, BC

Commercial Waste Container Request 101013268455 1046 GRANVILLE ST

V6Z 1L5

				Public Stuff request id: PSID5161721 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1369933 created / updated at Monday, November 05, 2018 2:08:03 PM Hansen Service Request has been reviewed: Case reviewed on 06/11/2018 8:47:41 AM. Hansen Change in Comments: Comments: no problem. Added on 06/11/2018 12:28:56 PM. Service Provided: 10 - Service Provided Resolved on 06/11/2018 12:28 00 PM. Agent Finished: Case Closed. Closed date : 2018-11-06 12:29:12 943 Service Provided 10 - Service Provided Resolved on 06/11/2018 12:28:00 PM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-11-06 12:29:52 04 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	11/5/2018 14:07	11/6/2018 12:30	Eng_Solid Waste) Management	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen

1	1/12/2019 11:02		Eng_Solid Waste Management	Agent Created Case: Public Stuff request id: PSID5445221 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1397397 created / updated at Saturday, January 12, 2019 11:02:59 AM Hansen Service Request has been reviewed: Case reviewed on 14/01/2019 7:22:46 AM.
				Public Stuff request id: PSID6668075
				Hansen Service Case Created / Updated: Hansen ServiceReguest Number : 1501936 created /
				updated at Monday, August 26, 2019 5:09:36 PM Hansen Service Request has been reviewed: Case
				reviewed on 27/08/2019 8:02:00 AM.
				Attended by Inspector: 43 - Attended by
				Inspector Resolved on 30/08/2019 8:08:22 AM.
				Attended by Inspector: 43 - Attended by
				Inspector Resolved on 30/08/2019 8:08:03 AM. Agent Finished: Case Closed.
				Closed date : 2019-08-30 08:08:40 927
				Attended by Inspector
				43 - Attended by Inspector Resolved on
				30/08/2019 8:08:22 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2019-08-30 08:10:02.687
				Open311 Feedback
				Send Complete Status and Resolution Comment to PS case
				Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
			Eng Solid Waste	Hansen Service Case Created / Updated: Hansen
1	8/26/2019 17:09	8/30/2019 8:14	0_	ServiceRequest Number : 1501936 created /

Commercial Waste Container Request		1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 104 Granville St	Unknown 4. Name on dumpster: Maple Leaf 5. Provide container number (if available): 31812 6. (Don't ask just record - Did caller indicate they want a call back?) No	123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N- 5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe mOekv9L7r1QMcz_Q='alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/ ew/7989859></a 	Directions Youth Services	
					app version: 2.31	1. Issue with dumpster: Unlocked or broken lock 3. Container type: Unknown 4. Name on dumpster: Maple Leaf	PS#: 8443681 <p 8443681<p="" ps#:=""> PS#: 8443681 /p>		
					Granville St alias:	 5 5. Provide container number (if available): 31812 6. (Don't ask just record - Did caller indicate they want a call back?) 	mOekv9L7r1QMcz_Q=' alt='mapurl' width='300' height='300'> <a href='http://www.publicstuff.com/request/view/</a 		
Commercial Waste					full: 1046 GRANVILLI		8443681'>http://www.publicstuff.com/request/view/		
Container Request	101014222880	1046	GRANVILLE ST	V6Z 1L5	ST, VANCOUVER, BC	· ··•	ew/8443681	Downtown Ambassadors	6046894357

1. Issue with dumpster:

Litter around dumpster

					orginal address: 1046	Super Save Disposal
					Granville St alias:	5. Provide container number (if available):
					1046 GRANVILLE ST	6. (Don't ask just record - Did caller indicate they want a call back?)
Commercial Waste					full: 1046 GRANVILLE	No
Container Request	101013808444	1046	GRANVILLE ST	V6Z 1L5	ST, VANCOUVER, BC	

 1. Issue with dumpster:

 Litter around dumpster

 3. Container type:

 Unknown

 app version: 2.31

 4. Name on dumpster:

 orginal address: 1046

 Super Save Disposal

 Granville St alias:
 5. Provide container number (if available):

 1. Issue with dumpster:

 1. Optimized approximation of the structure of the struct

PS#: 7532569Click images below to expandClick images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278501%2C-. 123.123217&size=600x300&key=AlzaSyDchlJ_DV w7N-5SscsAxDhrf1hK1UYvXic&signature=J4I3wbxRi3R dwDatN-C4ATX9OcQ='>http://www.publicstuff.com/request/vi

Downtown Ambassadors 6046894357

ew/7532569

expand<a

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PS#: 7989859Click images below to

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href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw

5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe

src='http://maps googleapis.com/maps/api/static

				Public Stuff request id: PSID7532569 Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1586475 created / updated at Tuesday, February 25, 2020 10:56:57
				AM
				Hansen Service Request has been reviewed: Case reviewed on 26/02/2020 7:10:00 AM.
				Service Provided: 10 - Service Provided Resolved on 28/02/2020 05:05 05 PM.
				Agent Finished: Case Closed.
				Closed date : 2020-02-28 17:05:49.11 Service Provided
				10 - Service Provided Resolved on 28/02/2020
				05:05:05 PM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-02-28 17:09:46 24 Open311 Feedback
				Send Complete Status and Resolution Comment to PS case
				Case Reopened: Temporary re-open to 'Add
				Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen
			Eng_Solid Waste	ServiceRequest Number : 1586475 created /
1	2/25/2020 10:56	2/28/2020 17:09	Management	updated at Friday, February 28, 2020 5 09:52 PM Public Stuff request id: PSID7989859
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1620418 created / updated at Friday, May 22, 2020 9:05:08 AM
				Hansen Service Request has been reviewed: Case
				reviewed on 22/05/2020 9:21:00 AM. Service Provided: 10 - Service Provided Resolved
				on 25/05/2020 11:26 00 AM. Agent Finished: Case Closed.
				Closed date : 2020-08-04 08:31:43 52
				Service Provided 10 - Service Provided Resolved on 25/05/2020
				11:26:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-08-13 08:28:54.653 Open311 Feedback
				Send Complete Status and Resolution Comment to PS case
				Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
				Hansen Service Case Created / Updated: Hansen
			Eng_Solid Waste	ServiceRequest Number : 1620418 created / updated at Thursday, August 13, 2020 8:29:00
1	5/22/2020 9:04	8/13/2020 8:29	Management	AM
				Public Stuff request id: PSID8443681 Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1651605 created / updated at Tuesday, July 28, 2020 12:40 06 PM
				Hansen Service Request has been reviewed: Case
				reviewed on 29/07/2020 8:06:00 AM. Service Provided: 10 - Service Provided Resolved
				on 29/07/2020 12:49 00 PM.
				Agent Finished: Case Closed. Closed date : 2020-08-07 08:55:36 517
				Service Provided 10 - Service Provided Resolved on 29/07/2020
				12:49:00 PM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-08-14 14:23:44 843 Open311 Feedback
				Send Complete Status and Resolution Comment to PS case
				Case Reopened: Temporary re-open to 'Add
				Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen
			Eng_Solid Waste	ServiceRequest Number : 1651605 created / updated at Friday, August 14, 2020 3:56:05 PM
1	7/28/2020 12:39	8/14/2020 15:56		Agent Finished: Case Closed.

FPB_General Inquiry Case 101011387154 1046 GRANVILLE ST	 Type of Inquiry: Other If Other selected, provide details: Fire Inspection Inquiry Exact location in Building/Property if applicable: S.22(1) SRO Describe inquiry in detail: Citizen lives in a SRO, management advised that Fire has inspected the building and his room was served a notice of violation. He wants to confirm: 1. Has fire inspected this building this year 2. If they have, was his room in violation of any fire/safety related codes (Don't ask, just record - did caller indicate they want a call back?): Yes 		Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention Agent Finished: Case Closed. Closed date : 2018-06-12 08:21:46 89 Assigned FPO R Wilson
FPB_General Inquiry Case 101013903200 1046 GRANVILLE ST	 Type of Inquiry: Other If Other selected, provide details: Fire Bylaw Violation Notice Exact location in Building/Property if applicable: If Occupancy Permit Inspection selected, provide permit number: Describe inquiry in detail: Citizen would like more clarification on the fire bylaw violation notice that he received. The bylaw number on the ticket is: 12472. He is also looking to see if they of get an extension. (Don't ask, just record - did caller indicate they want a call back?): Yes Property Address: Your name: Contact number: Email address: 	can Please follow-up with S.22(1) if s.22(1) s.22(1) 1 4/2/2020 19:47 4/3/2020 12:09 Fire Prevention	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention Agent Finished: Case Closed. Closed date : 2020-04-03 12:09:57 34 Assigned Problem Building Team. Martin Rusticus
FPB_General Inquiry Case 101014219211 1046 GRANVILLE ST	 Type of Inquiry: Other If Other selected, provide details: Exact location in Building/Property if applicable: 1046 Granville If Occupancy Permit Inspection selected, provide permit number: Describe inquiry in detail: Citizen received a violation from the fire department and he needs to submit the report from the structural engineer. How can he submit this report to you? (Don't ask, just record - did caller indicate they want a call back?): Yes Property Address: Your name: Contact number: 10. Email address: 	Best way to contact the citizen is via email.	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention Agent Finished: Case Closed. Closed date : 2020-07-28 09:17:18 543 Assigned E-mailed to Jay Lee Rob Wilson
PUI Noise Complaint Case 101011773183 1046 GRANVILLE ST	. Phone Number: 1. Type of noise: Loud music 2. Describe the noise and who is making it: Sub-veofer in a building (SRO) Walls and floor and windows shake, things falling off shelves. Next door neighbour S.22(1) he culprit. 3. When is it happening? Any time of the day, all day. 4. How often is it happening? Several times a day. Sometimes quiet for 10 min and then starts up again. 6. Have you spoken with the person or company making the noise? app version: 2.31 Yes orginal address: 1046 Granville St alias: 1046 Granville Street Vancouver The Regal Hotel 1046 GRANVILLE ST full: 1046 GRANVILLE V6Z 1L5 ST, VANCOUVER, BC	PS#: 4743516	Agent Created Case: Public Stuff request id: PSID4743516 Agent Finished: Case Closed. Closed date : 2018-08-28 12:17:57.777 Assigned Mike Elliston 86968 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-28 12:19:50 313 Open311 Feedback Send Complete Status and Resolution Comment to PS case

PUI Noise Complaint Case	101011988029	1046	GRANVILLE ST	V6Z 1L5	Granville St alias:	. Phone Number: 1. Type of noise: Loud music 2. Describe the noise and who is making it: Amplified electric guitar from top floor unit 3. When is it happening? Noise from 9am on Sunday morning continuous until now, 5pm 4. How often is it happening? All day Sunday October 14th 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: 1046 Granville St 11. Did caller indicate they want a call back? Unknown			s.22(1)
PUI Noise Complaint Case	101012328466	1046	GRANVILLE ST	V6Z 1L5	Granville St alias:	. Phone Number: 1. Type of noise: Loud music 2. Describe the noise and who is making it: 5.22(1) next door neighbour 3. When is it happening? Noon to 10pm 4. How often is it happening? Everyday 6. Have you spoken with the person or company making the noise? Yes 10. Please verify address of the property: 1046 Granville St Vancouver B.C. 11. Did caller indicate they want a call back? Unknown	PS#: 5409364 Click images below to expand expand ref='http://maps.googleapis com/maps/api/stati cmap?markers=49.2787149%2C- 123.123527&size=600x300&key=AlzaSyDchIJ_D Vw7N- 55scsAxDhrf1hK1UYvXic&signature=res2g50SHp MwQbzuoDvClv04uFY='> href='http://www.publicstuff.com/request/view/ 5409364 Salages a state of the state o</img 		s.22(1)
PUI Noise Complaint Case	101014172642	1046	GRANVILLE ST	V6Z 1L5		 Type of noise: Loud music Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): There are 13 residents from this SRO that are in the back of the building playing loud music. They have extension cords hanging from the windows. When is it happening? Frequently How often is it happening? frequently If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property? Did you speak to the person or company making the noise? No If yes, what happened? Did you tell the police about your concern? Yes If yes, provide police file number (if known): Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) Yes 	There are many issues from this SRO. Some of the residents are taking apart bikes and other things behind this property and leaving it a mess. Citizen is hoping that the landlord can be encouraged to clean up and have the residents be more respectful. Please contact him to discuss.	s.22(1)	s.22(1)
PUI Noise Complaint Case	101014191856	1046	GRANVILLE ST	V6Z 115		 Type of noise: People (excessive residential or party noise) Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Excessive screaming/shouting When is it happening? At all times of the day How often is it happening? Happens almost everyday If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property? Did you speak to the person or company making the noise? No If roise about your concern? Yes If yes, what happened? Did you tell the police about your concern? Yes If yes, provide police file number (if known): Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) Unknown 		s.22(1)	5 22(1)

Case 101014191856 1046 GRANVILLE ST V6Z 1L5 s.22(1)

	Agent Created Case: Public Stuff request id: PSID5050417 Agent Finished: Case Closed. Closed date : 2018-10-15 16:22:11.48 Assigned Mike Elliston 86968
	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-15 16:24:49 91 Open311 Feedback Send Complete Status and Resolution Comment to PS case
DBL - Property U	
1 10/14/2018 17:04 10/15/2018 16:24 Inspections	
	Agent Created Case: Public Stuff request id: PSID5409364 Agent Finished: Case Closed. Closed date : 2019-01-07 09:46:29 32 Assigned Mike Elliston 86968
	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-01-07 09:49:48.78 Open311 Feedback Send Complete Status and Resolution Comment to PS case
DBL - Property U	se
1 1/4/2019 16:17 1/7/2019 9:49 Inspections	

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-07-13 12:17:02 81 Assigned Mike Elliston 86968

DBL - Property Use (1) 1 7/11/2020 20:58 7/13/2020 12:17 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-07-20 13:03:53.48 Assigned Charlene Cranton 6922

DBL - Property Use S.22(1) 1 7/17/2020 15:38 7/20/2020 13:03 Inspections

Abandoned Non- Recyclables Pickup Case	101011910733	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	mess around MLD bin#: 31761 5. (Don't ask, just record - did caller indicate they want a call back?):	123.1235527&size=600x300&key=AlzaSyDchU_D Vw7N- 5SscsAxDhrf1hK1UYvXic&signature=res2g50SHp MwQbzuoDvClv04uFY='> c/a>cp/>ca href='http://www.publicstuff.com/request/view/ 4900749'>http://www.publicstuff.com/request/view/ ew/4900749</img 	
Abandoned Non- Recyclables Pickup Case	101012892897	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Wooooood! 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 6086477 Click images below to expand />P/>Click images below to expand</img </a </img </a 	
Abandoned Non- Recyclables Pickup Case	101012954466	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Abandoned suitcase along footpath 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 6160384	

PS#: 4900749Click images below to

expand><a href='http://maps.googleapis com/maps/api/stati cmap?markers=49.2787149%2C-123.1235527&size=600x300&key=AlzaSyDchlJ_D

				Public Stuff request id: PSID4900749 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1351071 created / updated at Tuesday, September 25, 2018 1:56:11 PM Hansen an action has been scheduled: On 26/09/2018 7:11:53 AM an action has been scheduled for 26/09/2018 7:11:00 AM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 26/09/2018 7:57:03 AM. Hansen Service Request has been reviewed: Case reviewed on 26/09/2018 7:57:00 AM. Not a City-provided Service: 38 - Not a City- provided Service. not COV issueas per foreman . Resolved on 27/09/2018 1:08:00 PM. Agent Finished: Case Closed. Closed date : 2018-09-27 13:10:09 09 Not a City-provided Service 38 - Not a City-provided Service. not COV issueas
1	9/25/2018 13:54	9/27/2018 13:16	Eng_Sanitation - Street Cleaning Services	per foreman . Resolved on 27/09/2018 1:08:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-09-27 13:14:48 55 Open311 Feedback Send Complete Status and Resolution Comment to Public Stuff request id: PSID6086477 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1452060 created /
				updated at Monday, May 20, 2019 12:30:39 PM Hansen an action has been scheduled: On 21/05/2019 7:21:15 AM an action has been scheduled for 21/05/2019 7:21:00 AM. Hansen Service Request has been reviewed: Case reviewed on 21/05/2019 7:21:15 AM. Service Provided: 10 - Service Provided. done as per foreman Mike Maquirang. Resolved on 21/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-05-22 08:25:38.47 Service Provided 10 - Service Provided. done as per foreman Mike Maquirang. Resolved on 21/05/2019 12:00 00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-05-22 08:30:00.657 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	5/20/2019 12:30	5/22/2019 8:30	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add Public Stuff request id: PSID6160384 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1458734 created / updated at Sunday, June 02, 2019 7:32:14 PM Service Provided: 10 - Service Provided. done as per foreman . Resolved on 03/06/2019 12:00 00 AM. Agent Finished: Case Closed. Closed date : 2019-06-04 11:21:25.66 Service Provided 10 - Service Provided. done as per foreman . Resolved on 03/06/2019 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-04 11:26:37 307 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	6/2/2019 19:32	6/4/2019 11:27	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1458734 created / updated at Tuesday, June 04, 2019 11:27:12 AM Agent Finished: Case Closed. Closed date : 2019-06-04 11:27:12 857

6046894357

Abandoned Non- Recyclables Pickup Case	101013339004	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1044 Granville St alias: 1044 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Office chair out front regal hotel 5. (Don't ask, just record - did caller indicate they want a call back?):	oads/large_25521cff173b2729d3b9b92663e422a 1'> Click images below to expandandandandand<pre>seogleapis com/maps/api/static cmap?markers=49.278664%2C- 123.123569&size=600x300&key=AlzaSyDchIJ_DV w7N- 5SscsAxDhrf1hK1UYvXic&signature=Y6MwpGxVL dON=Bi-rR3NgVhqEyg='>a href='http://www.publicstuff.com/request/view/ 6792207'>http://www.publicstuff.com/request/view/ ew/6792207</img </pre></img 		
Abandoned Non- Recyclables Pickup Case	101013339421	1046	GRANVILLE ST	V6Z 115	app version: 2.31 orginal address: 1044 Granville St alias: 1044 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	In alcove in front of 1044 Granville. abandoned office chair 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 6792813 <p p<="" ps#:="" ps:="" td=""><td>i</td><td>94357</td></p>	i	94357
Abandoned Non- Recyclables Pickup Case	101013551135	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1042 Granville St alias: 1042 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Pallet outside 1042 Granville next to door way 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 7136366Click images below to expanda href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_2123de0137778c40d556f7772cc24727 7'> Click images below to expandca href='http://maps.googleapis.com/maps/api/stat cmap?markers=49.278681%2C- 123.123544&size=600x300&key=AlzaSyDchIJ_DV w7N- SSscSAxDhrf1hK1UYvXic&signature=y2vB4qAD- ch7wv-EWAgRqsLkwAE='>>a href='http://www.publicstuff.com/request/view/ 7136366'>http://www.publicstuff.com/request/view/ 7136366></img </img 	· ·	

PS#: 6792207Click images below to

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_25521cff173b2729d3b9b92663e422a

expand

				Public Stuff request id: PSID6792207 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1513556 created / updated at Wednesday, September 18, 2019 9:36:33 AM Hansen Service Request has been reviewed: Case reviewed on 18/09/2019 12:53:18 PM. Hansen an action has been scheduled: On 18/09/2019 12:53:18 PM an action has been scheduled for 18/09/2019 12:53:00 PM. Service Provided: 10 - Service Provided. Completed as per foreman Resolved on 20/09/2019 9:07:00 AM. Agent Finished: Case Closed. Closed date : 2019-09-20 09:08:42 04 Service Provided 10 - Service Provided. Completed as per foreman Resolved on 20/09/2019 9:07:00 AM.
				Closed date : 2019-09-20 09:10:01.13 Open311 Feedback
				Send Complete Status and Resolution Comment to
				PS case
		0 100 1004 0 0 40	Eng_Sanitation - Street	Cons Designed Transformer and to Midd
1	9/18/2019 9:36	9/20/2019 9:10	Cleaning Services	Case Reopened: Temporary re-open to 'Add Public Stuff request id: PSID6792813
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1513617 created /
				updated at Wednesday, September 18, 2019 10:29:04 AM
				Hansen Service Request has been reviewed: Case
				reviewed on 18/09/2019 12:53:01 PM.
				Hansen an action has been scheduled: On 18/09/2019 12:53:01 PM an action has been
				scheduled for 18/09/2019 12:52:00 PM.
				Service Provided: 10 - Service Provided.
				Completed as per foreman Resolved on 20/09/2019 9:10:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2019-09-20 09:11:40.127
				Service Provided 10 - Service Provided. Completed as per foreman
				Resolved on 20/09/2019 9:10:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2019-09-20 09:14:50 35
				Open311 Feedback Send Complete Status and Resolution Comment to
				PS case
			Eng_Sanitation - Street	
1	9/18/2019 10:28	9/20/2019 9:15	Cleaning Services	Case Reopened: Temporary re-open to 'Add Public Stuff request id: PSID7136366
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1548540 created /
				updated at Friday, November 29, 2019 9:22:38 AM
				Hansen an action has been scheduled: On
				29/11/2019 12:14:04 PM an action has been scheduled for 29/11/2019 12:14:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 29/11/2019 12:14:04 PM.
				Hansen Change in Comments: Comments: SR fwd to foreman. Added on 29/11/2019 12:49:16 PM.
				Service Provided: 10 - Service Provided. nothing
				foundas per foreman J. Tevely. Resolved on
				06/12/2019 12:00:00 AM. Agent Finished: Case Closed.
				Closed date : 2019-12-06 11:47:44 593
				Service Provided
				10 - Service Provided. nothing foundas per foreman J. Tevely. Resolved on 06/12/2019
				12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed. Closed date : 2019-12-06 11:50:35.167
			Eng_Sanitation - Street	Open311 Feedback
1	11/29/2019 9:22	12/6/2019 11:52	Cleaning Services	Send Complete Status and Resolution Comment to

Abandoned Non- Recyclables Pickup Case	101013607839	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1044 Granville St alias: 1044 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Abandoned pallet in front doorway of 1044 Granville 5. (Don't ask, just record - did caller indicate they want a call back?):	oads/large_918c901c83c538084dce0d0f28efe4f3' > Click images below to expand><a href='http://www.publicstuff.com/request/vie ew/7225373Downtown Ambassado</a </img </img </a </img 	rs 6046894357
Abandoned Non- Recyclables Pickup Case	101013967755	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Abandoned chair in alleyway behind 1046 Granville. 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 7863327 PS#: 7863327 PS#: 7863327 PS#: 7863327 PS#: 7863327 Piref='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_f66437315c8014b4956eafe8082b08d c'> P>Click images below to expand> A	rs 6046894357
						1. Type of garbage: Garbage	PS#: 8021840Click images below to expand <img src='http://maps googleapis.com/maps/api/static map?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchlI_DVw</img </a 	

 Type of garbage: Garbage
 (What collection zone is the abandoned garbage located?) Not Applicable

4. Provide details:

Abandoned garbage in alleyway behind 1046 Granville app version: 2.31 5. (Don't ask, just record - did caller indicate they want a call back?): orginal address: 1046 No

V6Z 1L5 Granville St

Abandoned Non-

Downtown Ambassadors 6046894357

PS#: 7225373Click images below to

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_918c901c83c538084dce0d0f28efe4f3'

123.12341&size=600x300&key=AlzaSyDchlJ_DVw

7N-SSscsAxDhrf1hK1UYVXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q=' alt='mapurl' width='300' height='300'>>http://www.publicstuff.com/request/vi www.publicstuff.com/request/vi

7N-

ew/8021840

expand

		Public Stuff request id: PSID7225373
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1556537 created /
		updated at Wednesday, December 18, 2019
		2:20:31 PM
		Hansen Service Request has been reviewed: Case
		reviewed on 19/12/2019 7:05:51 AM.
		Hansen an action has been scheduled: On
		19/12/2019 7:05:51 AM an action has been
		scheduled for 19/12/2019 7:05:00 AM. Hansen Change in Comments: Comments: SR
		forwarded to foreman Added on 19/12/2019
		7:31:42 AM.
		Service Provided: 10 - Service Provided.
		Completed as per foreman. Resolved on
		20/12/2019 12:00:00 AM.
		Agent Finished: Case Closed.
		Closed date : 2019-12-23 14:02:45 99
		Service Provided
		10 - Service Provided. Completed as per foreman.
		Resolved on 20/12/2019 12:00:00 AM.
		Case Reopened: Reopened for Public Stuff
		Feedback
		Agent Finished: Case Closed.
		Closed date : 2019-12-23 14:04:49 073
	Eng_Sanitation - Street	
1 12/18/2019 14:20 12/23/2019 14:09	5 Cleaning Services	Send Complete Status and Resolution Comment to
		Public Stuff request id: PSID7863327
		Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1611358 created /
		updated at Thursday, April 30, 2020 4:37:34 PM
		Hansen Service Request has been reviewed: Case
		reviewed on 01/05/2020 6:46:21 AM.
		Hansen an action has been scheduled: On
		01/05/2020 6:46:21 AM an action has been
		scheduled for 01/05/2020 6:46:00 AM.
		Hansen Change in Comments: Comments: SR forwarded to Sub-Foreman Added on
		01/05/2020 7:24:56 AM.
		Service Provided: 10 - Service Provided.
		Completed. Resolved on 02/05/2020 12:00:00
		AM.
		Agent Finished: Case Closed.
		Closed date : 2020-05-05 09:11:22 957 Service Provided
		10 - Service Provided. Completed. Resolved on
		02/05/2020 12:00:00 AM.
		Case Reopened: Reopened for Public Stuff
		Feedback Agent Finished: Case Closed.
		Closed date : 2020-05-05 09:15:30 517
		Open311 Feedback
	Eng_Sanitation - Street	Send Complete Status and Resolution Comment to
1 4/30/2020 16:37 5/5/2020 9:10	5 Cleaning Services	PS case
		Public Stuff request id: PSID8021840
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1622872 created /
		updated at Wednesday, May 27, 2020 9:19:15 PM
		Hansen Change in Comments: Comments: SR
		Forwarded to foreman. Added on 28/05/2020
		6:23:51 AM.
		Service Provided: 10 - Service Provided.
		Completed. Resolved on 29/05/2020 12:00:00
		AM.
		Agent Finished: Case Closed. Closed date : 2020-05-29 09:12:09 54
		Service Provided
		10 - Service Provided. Completed. Resolved on
		29/05/2020 12:00:00 AM.
		Case Reopened: Reopened for Public Stuff
		Feedback
		Agent Finished: Case Closed.
		Closed date : 2020-05-29 09:14:50.72
		Open311 Feedback
		Send Complete Status and Resolution Comment to PS case
		- 5 cast
		Case Reopened: Temporary re-open to 'Add
		Event' OR 'Move to other Queue'
1 5/27/2020 21:19 5/29/2020 9:14	Cleaning Services	Hansen Service Case Created / Updated: Hansen

Abandoned Non- Recyclables Pickup Case	101014085971	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St	 Type of garbage: Garbage (What collection zone is the abandoned garbage located?) Not Applicable Provide details: Abandoned cart outside of 1046 Granville (Don't ask, just record - did caller indicate they want a call back?): No 	PS#: 8126682Click images below to expand <img src='http://maps googleapis.com/maps/api/static map?markers=49.278819%2C- 123.123642&size=600x300&key=AlzaSyDchlJ_DV w7N- SScsAxDhrf1hK1UYvXic&signature=0NV3RzcZoFF iPjowXWA4QPBghFA='alt='mapurl' width='300' height='300'markers=49.278819%2C- 123.123642&size=600x300&key=AlzaSyDchlJ_DV w7N- SScsAxDhrf1hK1UYvXic&signature=0NV3RzcZoFF iPjowXWA4QPBghFA='alt='mapurl' width='300' height='300'markers=49.2782</img </img </a 	mbassadors 6046894357
Abandoned Non- Recyclables Pickup Case	101014119869	1046	GRANVILLE ST	V6Z 1L5		Abandoned garbage behind building 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 8201385 Click images below to expand expand expind expind expind expind picture	mbassadors 6046894357
Abandoned Non- Recyclables Pickup Case	101014121842	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Abandoned rubbish behind business in alleyway 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 8209813 PS#: 8209813 Click images below to expand expand ads/large_20277d09a7688d5263ee51ecd9121dc 4'> Click images below to expand and>ca href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.278624%2C- 123.12341&size=600x300&key=AlzaSyDchIJ_DVw 7N- SSscSAxDhrf1hK1UYVXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='>>a href='http://www.publicstuff.com/request/view/ 8209813'/a>No Name No</img </img 	Name (ps)

046894357	1	6/12/2020 9:18	E 6/16/2020 14:10 C	ng_Sanitation - Street leaning Services	Public Stuff request id: PSID8201385 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1634602 created / updated at Tuesday, June 23, 2020 4:16:12 PM Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 24/06/2020 6:37 07 AM. No Action Private Property: 45 - No Action-Private Property. Have serviced regularly - private property. Resolved on 25/06/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-06-26 08:42:35 36 No Action Private Property 45 - No Action-Private Property. Have serviced regularly - private property. Resolved on
046894357	1	6/23/2020 16:16	E 6/26/2020 8:45 C		25/06/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-26 08:44:53 81 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen Public Stuff request id: PSID8209813 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1634896 created /
					Am Wednesday, June 24, 2020 11:14:35 AM Hansen Service Request has been reviewed: Case reviewed on 24/06/2020 12:59:41 PM. Hansen an action has been scheduled: On 24/06/2020 12:59:41 PM an action has been scheduled for 24/06/2020 12:59:00 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 24/06/2020 1:16:14 PM. No Action Private Property: 45 - No Action-Private Property. Private Property. Resolved on 24/06/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-06-25 11:12:35 85 No Action Private Property. 45 - No Action-Private Property. Resolved on 24/06/2020 12:00:00 AM.
	1	6/24/2020 11:14	E 6/25/2020 11:15 C	ng_Sanitation - Street Ieaning Services	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-25 11:14:49 29 Open311 Feedback Send Complete Status and Resolution Comment to

Abandoned Non- Recyclables Pickup Case	101014270746	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Abandoned mattresses 5. (Don't ask, just record - did caller indicate they want a call back?):	123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N- 5SscSAxDhrf1hK1UYvXic&signature=buCLI5nrTXe mOekv9L7r1QMcz_Q='> ></a </img 	Downtown Ambassadors	6046894357
Abandoned Non- Recyclables Pickup Case	101014684341	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST full: 1046 GRANVILLE ST, VANCOUVER, BC	Shopping cart in back laneway 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 9351742 PS#: 9351742 Click images below to expand href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_516c893e89e2815288470d88fe874fe 5'> >cp>Click images below to expand> cimg src='http://maps.googleapis.com/maps/api/static map?markers=49.278604%2C- 123.123393&size=600x300&key=AlzaSyDchlJ_DV w7N- 5SscSAxDhrf1hK1UYVXic&signature=96wXxpvy6P Cz1v1FoE2cYXAxdFE='>cimg src='http://wavs.publicstuff.com/request/view/ 9351742'>http://www.publicstuff.com/request/view/ 9351742 >	No Name No Name (ps)	
PUI General Inquiry Case	101012131217	1046	GRANVILLE ST	V6Z 1L5		 Type of inquiry: Problem Premise If Other selected, provide details: (Don't ask, just record - did caller indicate they want a call back?): Yes 	Tenant of the Regal Hotel (managed by the Sahota's) is calling to request City assistance - Concerns have been raised with management about excessive heat in the building, but nothing has been done. He is concerned for his health, the thermometer in his room currently reads 96 degrees. He would like a call back to know if the City is able to help and what they plan on doing to help.	s.22(1)	s.22(1)

PS#: 8552682Click images below to expand<a href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchIJ_DVw

				Public Stuff request id: PSID8552682 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1659815 created / updated at Thursday, August 13, 2020 6:52:15 PM Hansen Change in Comments: Comments: SR forwarded to Foreman Added on 14/08/2020 6:42:50 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 15/08/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-08-17 10:15:45 207 Service Provided 10 - Service Provided. Completed. Resolved on 15/08/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-17 10:20:16.133 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	8/13/2020 18:52	8/17/2020 10:22		Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen Public Stuff request id: PSID9351742 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1727732 created / updated at Thursday, January 07, 2021 10:23:53 AM Hansen an action has been scheduled: On 2021-01- 07 12:54:29 PM an action has been scheduled for 2021-01-07 12:54:00 PM. Hansen Service Request has been reviewed: Case reviewed on 2021-01-07 12:54:29 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-01-07 1:01 09 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2021-01-07 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2021-01-11 11:53:45.497 Service Provided 10 - Service Provided. Completed. Resolved on 2021-01-07 12:00:00 AM.
1	1/7/2021 10:23	1/11/2021 11:56	Eng_Sanitation - Street Cleaning Services	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-11 11:55:03 98 Open311 Feedback Send Complete Status and Resolution Comment to Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections
1	11/16/2018 15:03	11/19/2018 8:32	DBL - Property Use Inspections	Agent Finished: Case Closed. Closed date : 2018-11-19 08:32:38.153 Assigned Mike Elliston 86968

Sidewalk - Repair	101014283430	1046	GRANVILLE ST	V6Z 1L5	Granville St alias:	 I type of sidewalk problem: Other If Other, provide brief description: Is there a black patch on it? No Is it safe? No Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable Is this request due to Motor Vehicle Accident? Unknown (Don't ask just record - Did caller indicate they want a call back?): No 	123.1237457x8i22=600x300&key=Al2aSyDchij_L Vw7N- SSscSAxDhrf1hK1UYvXic&signature=Zgy_ysFq1n_ 4OlNi0amNS78cNcQ='> >p/>http://www.publicstuff.com/request/view,</a </img 	- ic - /	
Dead Animal Pickup Case	101012362769	1046	GRANVILLE ST	V6Z 1L5	Granville St alias:	 Type of Animal: Bird (other than eagle) If Other, describe animal type: Looks like an ostrich but I?m not familiar with birds Animal weight: Unknown Is animal in traffic or otherwise a safety hazard? No Is animal on school or Park grounds? No (Don't ask, just record - did caller indicate they want a call back?): No 	PS#: 5445384Click images below to expand Click images below to expandcimg src='http://maps googleapis.com/maps/api/stati map?markers=49.27868%2C- 123.123599&size=600x300&key=AlzaSyDchlJ_DV w7N- SSscsAxDhrf1hK1UYvXic&signature=eM3qHoOJF uyU6aP09j5ODDINMA='alt='mapurl' width='300' height='300'>>a href='http://www.publicstuff.com/request/view, S445384'>http://www.publicstuff.com/request/view,</a </img </a 	a b l' ti V Q Q ic V Q V	6046894357

Sidewalk - Repair	101012183540	1046	GRANVILLE ST	V6Z 1L5

8. (Don't ask just record - Did caller indicate they want a call back?)

No

No

7. If Yes, provide details on license plate number or other details (if known):

1. Type of sidewalk problem:

missing because the sidewalk is uneven and could be a tripping hazard. There are no cones in that area to make it visible for pedestrians. 6. Is this request due to Motor Vehicle Accident?

5. Describe issue in detail (in front of, beside, side of street, etc.): Citizen reporting a concrete panel missing from the sidewalk along Granville Street in front of the Regal Hotel. Citizen said it's a hazard if people don't notice that the panel is

No

4. Is it safe?

3. Is there a black patch on it? No

2. If Other, provide details:

1. Type of sidewalk problem:

Panel Missing

s.22(1)

PS Description: Someone stole the bike rack and the anchor bolts are sticking up out of the side

the anchor boits are sticking up out of the side walk. People are tripping all the time over them and soon someone is going to end up in traffic or hit the parking bollard. Also near a busy bus stop so a lot of foot trafficSH: 8583484Click

href='http://maps.googleapis com/maps/api/stati cmap?markers=49.2787653%2C-123.1237457&size=600x300&key=AlzaSyDchlJ_D

images below to expand<a

s.22(1)

		Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations
		Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1380255 created / updated at Wednesday, November 28, 2018 7:07:11 PM Hansen Change in Comments: Comments: Nov 29/18 - Referred to J Bruce. Added on 29/11/2018 7:38:12 AM. Hansen Service Request has been reviewed: Case reviewed on 29/11/2018 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 29/11/2018 12:00:00 AM. Service Provided: 10 - Service Provided Resolved on 29/11/2018 12:00 00 AM. Agent Finished: Case Closed. Closed date : 2018-12-04 07:02:19.1 Service Provided 10 - Service Provided Resolved on 29/11/2018 12:00:00 AM.
1 11/28/2018 19:01	12/4/2018 7:02 Eng_Streets Operations	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Work Order Created: Work order 1037542 has been initiated on 04/12/2018 12:00:00 AM. Work Order type is RSwReact. Agent Finished: Case Closed.
		Public Stuff request id: PSID8583484 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1662067 created / updated at Tuesday, August 18, 2020 4:06:43 PM Hansen Change in Comments: Comments: Aug 19/20 - Referred to m biagini. Added on 19/08/2020 7:30:30 AM. Hansen Service Request has been reviewed: Case reviewed on 19/08/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 19/08/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Aug 20/20 - 1046 Granvile - Cut bolt at location Crew 1. Resolved on 20/08/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-08-21 14:27:50.427 Service Provided 10 - Service Provided. Aug 20/20 - 1046 Granvile - Cut bolt at location Crew 1. Resolved on 20/08/2020 12:00:00 AM.
		Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-21 14:30:14.44 Open311 Feedback
1 8/18/2020 16:06	9/1/2020 10:10 Eng_Streets Operations	Send Complete Status and Resolution Comment to
1 1/12/2019 12:03	Eng_Sanitation - Street 1/17/2019 12:30 Cleaning Services	Case Reopened: Temporary re-open to Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen

images below to expandClick images below to expand<a 1046 GRANVILLE ST 8. (Don't ask, just record - did caller indicate they want a call back?): href='http://www.publicstuff.com/request/view/ Dead Animal Pickup full: 1046 GRANVILLE No 8832094'>http://www.publicstuff.com/request/vi Case 101014401234 1046 GRANVILLE ST V6Z 1L5 ST, VANCOUVER, BC ew/8832094 Downtown Ambassadors 6046894357 PS#: 8960942Click images below to expandClick images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe 1. Type of Animal: mOekv9L7r1QMcz_Q='><a 1046 GRANVILLE ST 8. (Don't ask, just record - did caller indicate they want a call back?): href='http://www.publicstuff.com/request/view/ full: 1046 GRANVILLE No 8960942'>http://www.publicstuff.com/request/vi Dead Animal Pickup ST, VANCOUVER, BC Case 101014461987 1046 GRANVILLE ST V6Z 1L5 ew/8960942 Downtown Ambassadors 6046894357 PS Description: Located behind building in laneway PS#: 9099479Click images below to expandClick images below to expand<a 1046 GRANVILLE ST 8. (Don't ask, just record - did caller indicate they want a call back?): href='http://www.publicstuff.com/request/view/ Dead Animal Pickup full: 1046 GRANVILLE No 9099479'>http://www.publicstuff.com/request/vi Case 101014546264 1046 GRANVILLE ST V6Z 1L5 ST, VANCOUVER, BC ew/9099479 Downtown Ambassadors 6046894357

PS Description: In the middle of the laneway behind 1046 Granville PS#: 8832094Click

		Public Stuff request id: PSID8832094
		Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1682356 created /
		updated at Monday, September 28, 2020 4:05:56
		PM
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1682356 created /
		updated at Monday, September 28, 2020 4:06:21
		PM Service Provided: 10 - Service Provided.
		Completed. Resolved on 30/09/2020 12:00:00
		AM.
		Agent Finished: Case Closed.
		Closed date : 2020-10-01 14:21:14.173
		Service Provided
		10 - Service Provided. Completed. Resolved on 30/09/2020 12:00:00 AM.
		30/03/2020 12:00:00 AWI.
		Case Reopened: Reopened for Public Stuff
		Feedback
		Agent Finished: Case Closed.
		Closed date : 2020-10-01 14:30:06 587
		Open311 Feedback Send Complete Status and Resolution Comment to
		PS case
E	Eng_Sanitation - Street	Case Reopened: Temporary re-open to 'Add
1 9/28/2020 16:05 10/1/2020 14:31 C	Cleaning Services	Event' OR 'Move to other Queue'
		Public Stuff request id: PSID8960942
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1693041 created / updated at Tuesday, October 20, 2020 5:26:47
		PM
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1693041 created /
		updated at Tuesday, October 20, 2020 5:27:16 PM
		Hansen Change in Comments: Comments: SR
		forwarded to Foreman. Added on 21/10/2020
		6:46 08 AM.
		Service Provided: 10 - Service Provided.
		Completed. Resolved on 22/10/2020 12:00:00
		AM. Agent Finished: Case Closed.
		Closed date : 2020-10-23 10:45:13 027
		Service Provided
		10 - Service Provided. Completed. Resolved on
		22/10/2020 12:00:00 AM.
		Case Reopened: Reopened for Public Stuff
		Feedback
		Agent Finished: Case Closed.
		Closed date : 2020-10-23 10:50:24 53
-	Eng Sanitation - Street	Open311 Feedback Send Complete Status and Resolution Comment to
1 10/20/2020 17:26 10/23/2020 10:53 C	0_	PS case
1 10/20/2020 1/20 10/20/2020 10:00 1		Public Stuff request id: PSID9099479
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1704008 created /
		updated at Sunday, November 15, 2020 9:53:36
		AM
		Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1704008 created /
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16
		ServiceRequest Number : 1704008 created /
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11 16 6:24:17 AM an action has been scheduled for
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM.
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11 16 6:24:17 AM an action has been scheduled for
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM.
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM.
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found -
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided.
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-16 12:00:00
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-16 12:00:00 AM.
		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-16 12:00:00
Ε	Eng_Sanitation - Street	ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-16 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-11-17 11:38:38.703
E 1 11/15/2020 9:53 11/17/2020 11:43 C		ServiceRequest Number : 1704008 created / updated at Sunday, November 15, 2020 9:54:16 AM Hansen an action has been scheduled: On 2020-11. 16 6:24:17 AM an action has been scheduled for 2020-11-16 6:24:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-16 6:24:17 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2020-11-16 6:38:40 AM. Hansen Change in Comments: Comments: Nov 15/20 - 1046 Granville St - Rat - Not Found - Sanitation Emergency Crew Log Sheet. Added on 2020-11-16 2:51:22 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-16 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-11-17 11:38:38.703

Abandoned Mattress/Box Spring Pickup Case 101013245715 1046 GRANVILLE ST

1. Type of garbage: app version: 2.31 Mattress and Box Spring orginal address: 1046 2. What collection zone is the abandoned garbage located? Granville St alias: Not Applicable 1046 GRANVILLE ST 3. (Don't ask, just record - did caller indicate they want a call back?): full: 1046 GRANVILLE No ST, VANCOUVER, BC

1. Type of garbage:

Not Applicable

Mattress and Box Spring

orginal address: 1046 2. What collection zone is the abandoned garbage located?

1046 GRANVILLE ST 3. (Don't ask, just record - did caller indicate they want a call back?):

app version: 2.31

Granville St alias:

ST, VANCOUVER, BC

full: 1046 GRANVILLE No

href='http://www.publicstuff.com/request/view/ 6618054'>http://www.publicstuff.com/request/vi s.22(1) ew/6618054 PS Description: Abandoned Matress and boxspring behind 1046 Granville, PS#: 6627419Click images below to expandClick images below to expand<a href='http://www.publicstuff.com/request/view/

6627419'>http://www.publicstuff.com/request/vi

ew/6627419

mOekv9L7r1QMcz_Q=' alt='mapurl' width='300' height='300'><a

5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe

map?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-

mOekv9L7r1QMcz_Q='><img src='http://maps googleapis.com/maps/api/static

5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe

href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw

6618054Click images below to expanda

5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe

mOekv9L7r1QMcz_Q=' alt='mapurl' width='300'

href='http://www.publicstuff.com/request/view/

5490862'>http://www.publicstuff.com/request/vi

height='300'><a

ew/5490862

PS Description: Mattress and boxspringPS#:

Downtown Ambassadors

Downtown Ambassadors 6046894357

6046894357

Ahandoned Mattress/Box Spring Pickup Case 101012417543 1046 GRANVILLE ST

Abandoned

Pickup Case

Mattress/Box Spring

101013240441

1046

GRANVILLE ST

V6Z 1L5

V6Z 1L5

V6Z 1L5

1. Type of garbage: app version: 2.31 Mattress orginal address: 1046 2. What collection zone is the abandoned garbage located? Granville St alias: Not Applicable 1046 GRANVILLE ST 3. (Don't ask, just record - did caller indicate they want a call back?): full: 1046 GRANVILLE No ST, VANCOUVER, BC

PS Description: In laneway @ rear of business.PS#: 5490862Click images below to expandClick images below to expand<img src='http://maps googleapis.com/maps/api/static map?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVw 7N-

1	1/23/2019 10:03		itation - Street ₹Services	Public Stuff request id: PSID5490862 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1402197 created / updated at Wednesday, January 23, 2019 10:03:59 AM Hansen an action has been scheduled: On 23/01/2019 12:49:06 PM an action has been scheduled for 23/01/2019 12:49:00 PM. Hansen Service Request has been reviewed: Case reviewed on 23/01/2019 1:08:00 PM. Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 23/01/2019 1:09:00 PM. Service Provided: 10 - Service Provided. Completed as per foreman Resolved on 28/01/2019 12:48:00 PM. Agent Finished: Case Closed. Closed date : 2019-02-04 12:54:27 89 Service Provided 10 - Service Provided. Completed as per foreman Resolved on 28/01/2019 12:48:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-04 12:59:52 33 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	1/23/2019 10:03	2/4/2019 13:00 Cleaning	g Services	
				Public Stuff request id: PSID6618054 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1497772 created / updated at Saturday, August 17, 2019 11:07:27 AM
				Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 19/08/2019 8:11:52 AM.
				Item not found: 771 - Sanitation: Item not found.
				not foundas per foreman. Resolved on
				19/08/2019 12:00:00 AM. Agent Finished: Case Closed.
				Closed date : 2019-08-21 10:48:16 057
				Item not found 771 - Sanitation: Item not found. not foundas per
				foreman. Resolved on 19/08/2019 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed. Closed date : 2019-08-21 10:53:15.633
				Open311 Feedback
				Send Complete Status and Resolution Comment to PS case
				Case Reopened: Temporary re-open to 'Add
				Event' OR 'Move to other Queue'
1	0/17/2010 11:07	Eng_San 8/21/2019 10:53 Cleaning		Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1497772 created /
1	8/17/2019 11:07	6/21/2019 10.55 Cleaning	S SEI VICES	Public Stuff request id: PSID6627419
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1498687 created / updated at Monday, August 19, 2019 1:31:22 PM
				Hansen Service Request has been reviewed: Case
				reviewed on 20/08/2019 7:39:53 AM. Hansen an action has been scheduled: On
				20/08/2019 7:39:53 AM an action has been
				scheduled for 20/08/2019 7:39:00 AM.
				Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 20/08/2019 8:26:15 AM.
				Item not found: 771 - Sanitation: Item not found.
				Nothing found. Completed as per foreman
				Resolved on 25/08/2019 12:29:00 PM. Agent Finished: Case Closed.
				Closed date : 2019-08-27 12:35:41 543
				Item not found
				771 - Sanitation: Item not found. Nothing found. Completed as per foreman Resolved on
				25/08/2019 12:29:00 PM.
				Case Reopened: Reopened for Public Stuff
				Feedback Agent Finished: Case Closed.
				Closed date : 2019-08-27 12:40:30 937
		Fac Co	itation Streat	Open311 Feedback
1	8/19/2019 13:31	Eng_San 8/27/2019 12:40 Cleaning	itation - Street Services	Send Complete Status and Resolution Comment to PS case

123.12341&size=600x300&key=AlzaSyDchlJ_DVw 5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe mOekv9L7r1QMcz_Q='><a 1046 GRANVILLE ST 3. (Don't ask, just record - did caller indicate they want a call back?): href='http://www.publicstuff.com/request/view/ Mattress/Box Spring full: 1046 GRANVILLE No 8498254'>http://www.publicstuff.com/request/vi ST, VANCOUVER, BC ew/8498254 101014247030 GRANVILLE ST V6Z 1L5 Downtown Ambassadors 6046894357 1046 PS#: 5492739Click images below to expandClick images below to expand<a 1046 GRANVILLE ST 3. Provide container number (if available): href='http://www.publicstuff.com/request/view/ Commercial Waste full: 1046 GRANVILLE 31761 5492739'>http://www.publicstuff.com/request/vi Container - Graffiti 101012419440 1046 GRANVILLE ST V6Z 1L5 ST, VANCOUVER, BC ew/5492739 Downtown Ambassadors 6046894357

Ahandoned Mattress/Box Spring Pickup Case 101014044345 1046

Abandoned

Pickup Case

GRANVILLE ST

Not Applicable app version: 2.31 3. (Don't ask, just record - did caller indicate they want a call back?): orginal address: 1046 No Granville St

1. Type of garbage:

Mattress 2. What collection zone is the abandoned garbage located? V6Z 1L5

PS#: 8033629Click images below to expand Click images below to expand<a href='http://www.publicstuff.com/request/view/

No Name No Name (ns)

8033629'>http://www.publicstuff.com/request/vi

PS#: 8498254Click images below to

cmap?markers=49.278624%2C-

href='http://maps.googleapis com/maps/api/stati

ew/8033629

expand<a

1	5/29/2020 10:25	6/2/2020 10:51	Eng_Sanitation - Street Cleaning Services	Public Stuff request id: PSID8033629 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1623597 created / updated at Friday, May 29, 2020 10:25:28 AM Hansen Service Request has been reviewed: Case reviewed on 29/05/2020 1:42:58 PM. Hansen an action has been scheduled: On 29/05/2020 1:42:58 PM an action has been scheduled for 29/05/2020 1:42:00 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 29/05/2020 2:06 08 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 30/05/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-06-02 10:48:38.45 Service Provided 10 - Service Provided. Completed. Resolved on 30/05/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-02 10:50:08 397 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID8498254 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1655808 created / updated at Wednesday, August 05, 2020 4:42:10 PM Hansen Service Request has been reviewed: Case reviewed on 06/08/2020 6:33:29 AM. Hansen an action has been scheduled: On 06/08/2020 6:33:29 AM an action has been scheduled for 06/08/2020 6:33:00 AM. Item not found. Resolved on 08/08/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-06-10 14:55:40.7 Item not found. Resolved on 08/08/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-08-10 14:55:40.7 Item not found 771 - Sanitation: Item not found. Item not found. Resolved on 08/08/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-14 14:59:18.46 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	8/5/2020 16:42	8/14/2020 17:59	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add

Agent Created Case: Public Stuff request id: PSID5492739 Agent Finished: Case Closed. Closed date : 2019-01-23 13:30:45 24 ZZZ Directed to Maple Leaf Auto case closed from Mapping Application. PSID5492739

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-01-23 13:34:53.13 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1 1/23/2019 13:30 1/23/2019 13:34 311 Contact Centre

						7'> <img< th=""><th></th><th></th></img<>		
						src='https://d17aqltn7cihbm cloudfront.net/uplo		
						ads/large_6ed9239b5d1a2ec63b863d1f07169ac7'		
						alt='imageurl' width='300'		
						height='300'>Click images below to		
						expand <a< td=""><td></td><td></td></a<>		
						href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278624%2C-		
						123.12341&size=600x300&key=AlzaSyDchlJ_DVw		
						7N-		
						5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe		
						mOekv9L7r1QMcz_Q='> <img< td=""><td></td><td></td></img<>		
						<pre>src='http://maps googleapis.com/maps/api/static</pre>		
						map?markers=49.278624%2C-		
						123.12341&size=600x300&key=AlzaSyDchlJ DVw		
						7N-		
					app version: 2.31	5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe		
					orginal address: 1046 1. Name on dumpster:	mOekv9L7r1QMcz_Q=' alt='mapurl' width='300'		
					Granville St alias: Maple Leaf	height='300'> <a< td=""><td></td><td></td></a<>		
					1046 GRANVILLE ST 3. Provide container number (if available):	href='http://www.publicstuff.com/request/view/		
Commercial Waste					full: 1046 GRANVILLE 31761	5697008'>http://www.publicstuff.com/request/vi		
Container - Graffiti	101012615912	1046	GRANVILLE ST	V6Z 1L5	ST, VANCOUVER, BC		Downtown Ambassadors	6046894357
container - Graniti	101012013912	1040	GRAIWILLE ST	V02 1L5		PS#: 5768343Click images below to	Downtown Ambassadors	0040854557
						expand		
						href='https://d17aqltn7cihbm.cloudfront.net/upl		
						oads/large_286972e1c3091cc4a83713de41720d5		
						4'> <img< td=""><td></td><td></td></img<>		
						src='https://d17aqltn7cihbm cloudfront.net/uplo		
						ads/large_286972e1c3091cc4a83713de41720d54		
						'alt='imageurl' width='300'		
						height='300'>Click images below to		
						expand <a< td=""><td></td><td></td></a<>		
						href='http://maps.googleapis com/maps/api/stati		
						cmap?markers=49.278624%2C-		
						123.12341&size=600x300&key=AlzaSyDchlJ_DVw		
						7N-		
						5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe		
						mOekv9L7r1QMcz_Q='> <img< td=""><td></td><td></td></img<>		
						src='http://maps googleapis.com/maps/api/static		
						map?markers=49.278624%2C-		
						123.12341&size=600x300&key=AlzaSyDchlJ_DVw		
						7N-		
					app version: 2.31	5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe		
					orginal address: 1046 1. Name on dumpster:	mOekv9L7r1QMcz_Q=' alt='mapurl' width='300'		
					Granville St alias: Maple Leaf	height='300'> <a< td=""><td></td><td></td></a<>		
					1046 GRANVILLE ST 3. Provide container number (if available):	href='http://www.publicstuff.com/request/view/		
Commercial Waste					full: 1046 GRANVILLE 31762	5768343'>http://www.publicstuff.com/request/vi		
Container - Graffiti	101012671470	1046	GRANVILLE ST	V6Z 1L5	ST, VANCOUVER, BC		Downtown Ambassadors	6046894357
oontainer oranna	1010120/11/0	10.00		102 225		PS#: 7622431 PS#: 7622431 Second and a second and	Domitorin Ambabbaaons	0010031037
						expand		
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						123.12341&size=600x300&key=AlzaSyDchlJ_DVw		
						7N-		
					app version: 2.31	5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe		
					orginal address: 1046 1. Name on dumpster:	mOekv9L7r1QMcz_Q=' alt='mapurl' width='300'		
					Granville St alias: Maple Leaf	height='300'>>		

Commercial Waste Container - Graffiti 101013855021 1046

GRANVILLE ST

V6Z 1L5

Granville St alias: Maple Leaf 1046 GRANVILLE ST 3. Provide container number (if available): full: 1046 GRANVILLE 81760 ST, VANCOUVER, BC

href='http://www.publicstuff.com/request/view/ 7622431'>http://www.publicstuff.com/request/vi No Name No Name (ps) ew/7622431

PS#: 5697008Click images below to

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_6ed9239b5d1a2ec63b863d1f07169ac

expand<a

7'><img

			Agent Created Case:
			Public Stuff request id: PSID5697008
			Agent Finished: Case Closed.
			Closed date : 2019-03-09 14:52:22 317
			ZZZ Directed to Maple Leaf
			Auto case closed from Mapping Application.
			PSID5697008
			Case Reopened: Reopened for Public Stuff
			Feedback
			Agent Finished: Case Closed.
			Closed date : 2019-03-09 14:55:00 233
			Open311 Feedback
			Send Complete Status and Resolution Comment to
			PS case
1	3/9/2019 14:52	3/9/2019 14:55 311 Contact Centre	

Agent Created Case: Public Stuff request id: PSID5768343 Agent Finished: Case Closed. Closed date : 2019-03-23 13:24:10.603 ZZZ Directed to Maple Leaf Auto case closed from Mapping Application. PSID5768343 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-03-23 13:25:04 083 Open311 Feedback Send Complete Status and Resolution Comment to PS case 1 3/23/2019 13:24 3/23/2019 13:25 311 Contact Centre

> Agent Created Case: Public Stuff request id: PSID7622431 Agent Finished: Case Closed. Closed date : 2020-03-14 12:09:16.457 ZZZ Directed to Maple Leaf Auto case closed from Mapping Application. PSID7622431

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-03-14 12:09:45 913 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1 3/14/2020 12:09 3/14/2020 12:09 311 Contact Centre

City of Vancouver - FOI 2021-064 - Page 285 of 326

						1. Describe details (who, what, where, when, why):		
						You clear bike lanes but not sidewalks. What's with that?		
						2. Type of feedback:		
						Negative 3. Department:		
						Mayor and Council		
						4. Were any other cases or service requests created as a result of this feedback?		
						No 5. If Yes, provide case number(s) or other relevant details:		
						(Don't ask, just record - did caller indicate they want a call back?):		
						No		
						7. Select category: Streets, Infrastructure and Transportation		
						8. Select topic:		
						Snow and Ice Removal		
						9. Specific area of concern: Bike Lanes and Sidewalks		
						10. Neighbourhood:		
						Downtown 11. Original Client:		
						s.22(1)		
						12. Original Email address:		
					app version: 2.31	s.22(1) 13. Original address:		
Mayor and Council					orginal address: 1046		00/41	
Feedback Case	101012514288	1046	GRANVILLE ST	V6Z 1L5	Granville street	and the second	s.22(1)	
						"I feel that I have a ligament grievance with COV. What is with the bike lanes being plowed but not the city sidewalks? Also when COV redid the sewers they also did it all		
						wrong. You don't care for the pedestrians who walk down the street. There is no		
						plowing of the sidewalks, so when it snows people can break their necks out there and		
						older people are fragile, you need to think about us poor people. You need to do pre planning. The bus stops are not ever shovelled; BC transit needs to do a better job.		
						Snow has melted and all of Granville Street and sidewalks need to be plowed. No one		
						is shoveling their walks. COV don't think about poor people, only the Entertainment		
						Business on Granville Street. Snow issues need better pre planning. You need to tell this to Mayor and Council [®]		
						2. Type of feedback:		
						Negative		
						3. Department: Mayor and Council		
						4. Were any other cases or service requests created as a result of this feedback?		
						Yes		
						5. If Yes, provide case number(s) or other relevant details: 101012514288		
						6. (Don't ask, just record - did caller indicate they want a call back?):		
						No		
						7. Select category: Streets, Infrastructure and Transportation		
						8. Select topic:		
						Snow and Ice Removal 9. Specific area of concern:		
						9. specific area of concern: Bike Lanes and Sidewalks		
Mayor and Council						10. Neighbourhood:	0014	
Feedback Case	101012515047	1046	GRANVILLE ST	V6Z 115		Downtown	s.22(1)	s.22(1)
						1. Type of inquiry:		
						Other 2. If Other selected, provide details:		
						Citizen received cheque for the deposit. 5.22(1)		
						The cheque is made out to \$.22(1) but it needs to be made out to \$.22(1)		
						3. Identify type of caller:		
						Candidate		
						4. If Other selected, provide details: 5. Best time to call (if applicable):		
						Call after 2 pm		
						6. (Don't ask, just record - did caller indicate they want a call back?):		
						Yes 7. Webform details:		
						8. Name:		
						9. Address:		
Election General						10. Phone number: 11. Email address:		
Concerns	101012594046	1046	GRANVILLE ST	V6Z 115		aa, aman uualtas.	s.22(1)	s.22(1)

Public Stuff request id: PSID0 Agent Finished: Case Closed. Closed date : 2019-02-12 11:22:43.443 Service Provided Hello Eugene,

Thank you for taking the time to share your concerns to Council regarding snow removal in Vancouver.

 The City of Vancouver is prepared to respond to

all kinds of winter weather and has a comprehensive snow response plan built into its operational procedures. When snow or freezing temperatures are predicted, the City ensures that arterial roads are salted, brined or plowed depending on the conditions. In 2017, the City also expanded coverage locations, added to its fleet, increased salt availability and made improvements to its response routes. Priority routes include the City?s main arterials, priority hills, emergency routes and the most widely used bike routes. You may learn more on the City?s website here.

In preparation for freezing temperatures and CS_Mayor and Council possibly flurries over the coming days, the City has staff scheduled around the clock for brining,

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback

Agent Finished: Case Closed. Closed date : 2019-02-12 16:53:25 997 Acknowledged

CS_Mayor and Council 1 2/12/2019 11:57 2/12/2019 16:53 Feedback

1 2/12/2019 10:42 2/12/2019 11:22 Feedback

Agent Created Case: Agent Updated Case Details: Reallocated to queue: Elections

Agent Finished: Case Closed. Closed date : 2019-03-11 08:26:20.767 Service Provided Replacement cheque awaiting for pickup.

1 3/4/2019 12:18 3/11/2019 8:26 Elections

Abandoned Recyclables Pickup Case	101013282675	1046	GRANVILLE ST	V6Z 1L5	1. Type of garbage: Electronic Waste 3. (What collection zone is the abandoned garbage located?) app version: 2.31 Not Applicable orginal address: 1046 4. Provide details: Granville St alias: Speaker large 1046 GRANVILLE 5. (Don't ask, just record - did caller indicate they want a call back?): full: 1046 GRANVILLE No ST, VANCOUVER, BC .	P3#: 6693/05Lick images below to expandexpandexpandexpandexpandexpandexphref='http://maps.googleapis com/maps/api/staticmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVv7N-S5scsAxDhrf1hK1UYvXic&signature=buCLl5nrTXemOekv9L7r1QMcz_Q='> <img< td="">src='http://maps googleapis.com/maps/api/staticmap?markers=49.278624%2C-123.12341&size=600x300&key=AlzaSyDchlJ_DVv7N-S5scsAxDhrf1hK1UYvXic&signature=buCLl5nrTXemOekv9L7r1QMcz_Q='alt='mapurl' width='300'height='300'>height='300'>height='http://www.publicstuff.com/request/view/6693705'>http://www.publicstuff.com/request/view/ew/6693705w/6693705w/6693705xS5xx</img<>	v : : : :	
PUI Tenant Heat or Hot Water Complaint Case	101012621771	1046	GRANVILLE ST	V6Z 1L5	 What is the nature of the concern? Both Heat & Hot Water Issue Has the landlord been advised of the issue? Yes Provide details: No heat and water for the past few days How long has the problem existed? Few days Caller's daytime phone number: He doesn't want to be contacted and doesn't want his name to be used. (Don't ask, just record - did caller indicate they want a call back?): No 		s.22(1)	s.22(1)
PUI Tenant Heat or Hot Water Complaint Case	101014579590	1046	GRANVILLE ST	V6Z 1L5	 What is the nature of the concern? No Heat Has the landlord been advised of the issue? Yes Provide details: There has been no heat in this building for at least 5 days How long has the problem existed? 5 days Caller's daytime phone number: s.22(1) (Don't ask, just record - did caller indicate they want a call back?): Yes 		s.22(1)	s.22(1)

Abandoned				
Recyclables Pickup				
Case	101012617925	1046	GRANVILLE ST	Ve

 1. Appliance size:

 app version: 2.31
 Small

 orginal address: 1046
 3. (What collection zone is the abandoned garbage located?)

 Granville St alias:
 Not Applicable

 1046 GRANVILLE ST
 5. (Don't ask, just record - did caller indicate they want a call back?):

 full: 1046 GRANVILLE
 No

 V6Z 1L5
 ST, VANCOUVER, BC

PS Description: Blue recycling bin abbandoned outside the buildingPS#: 5698971Click images below to expand href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.2787149%2C-123.1235527&size=600x300&key=AlzaSyDchlJ_D Vw7N-5SscsAxDhrf1hK1UYvXic&signature=res2g50SHp MwQbzuoDvClv04uFY='> href='http://www.publicstuff.com/request/view/ 5698971'>http://www.publicstuff.com/request/vi ew/5698971 No Name No Name (ps)

PS#: 6693705Click images below to

1 3/10/2019 18:07	3/15/2019 9:30	Eng_Sanitation - Street Cleaning Services	Public Stuff request id: PSID5698971 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1421640 created / updated at Sunday, March 10, 2019 6:07:21 PM Hansen an action has been scheduled: On 11/03/2019 7:11:50 AM an action has been scheduled for 11/03/2019 7:11:00 AM. Hansen Service Request has been reviewed: Case reviewed on 11/03/2019 7:11:50 AM. Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 11/03/2019 7:49:08 AM. Service Provided: 10 - Service Provided. done as per foreman MH. Resolved on 13/03/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-03-15 09:25:28 27 Service Provided 10 - Service Provided. done as per foreman MH. Resolved on 13/03/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-03-15 09:29:52 51 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID6693705 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1504337 created /
			updated at Friday, August 30, 2019 2:20:44 PM Hansen an action has been scheduled: On 03/09/2019 7:11:10 AM an action has been scheduled for 03/09/2019 7:11:00 AM. Hansen Service Request has been reviewed: Case reviewed on 03/09/2019 7:11:10 AM. Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 03/09/2019 8:51:08 AM. Service Provided: 10 - Service Provided. Completed as per foreman Resolved on 05/09/2019 7:52:00 AM. Agent Finished: Case Closed. Closed date : 2019-09-09 07:53:40 52 Service Provided 10 - Service Provided. Completed as per foreman Resolved on 05/09/2019 7:52:00 AM.
1 8/30/2019 14:20	9/9/2019 7:54	Eng_Sanitation - Street Cleaning Services	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-09-09 07:54:48 31 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1 3/11/2019 14:34	3/11/2019 15:14	DBL - Property Use Inspections	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections Agent Finished: Case Closed. Closed date : 2019-03-11 15:14:51 087 Assigned Mike Elliston 86968
1 11/26/2020 18:29	11/27/2020 14:27	DBL - Property Use Inspections	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections Agent Finished: Case Closed. Closed date : 2020-11-27 14:27:57 28 Duplicate Request Mike Elliston 86968

PUI Tenant Heat or Hot Water Complaint Case 101014704616	1046	GRANVILLE ST	V6Z 1L5		 What is the nature of the concern? No Heat Has the landlord been advised of the issue? No Provide details: Uknown if landlord was advised, complaint was submitted on a tell us online webform. Details: We have no heat and it's supposed to get down to 3 degrees tonight, and is much colder inside building. How long has the problem existed? Unknown Caller's daytime phone number: s.22(1) (Don't ask, just record - did caller indicate they want a call back?): Unknown Feedback or Comment: Ilive at 1046 Granville street .regal hotel.and she turn the heat off and no hot water.its not right she turns off when she feels like it. Do you want to be contacted? Unknown Name: s.22(1) Phone: s.22(1) Phone: s.22(1) Address: 	No Name (ps), No Name	
Citizen Feedback Case 101012638521	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 104 Granville street	1046 Granville street 99. Attachments 5 0	s.22(1)	s.22(1)
Citizen Feedback Case 101014306180	1046	GRANVILLE ST	V6Z 115		 Describe details (who, what, where, when, why): Citizen is very unhappy with the lack of VPD enforcement of individuals who loiter around The Regal SRO. As §.22(1) he believes the residents of this SRO are continually vandalizing nearby buildings. There are often groups of 15+ people on the sidewalk/street and VPD does not seem to care that they are there. Type of feedback: Complaint Feedback regarding: City Department Department: Police Services Division or Branch Name: VPD Were any other cases or service requests created as a result of this feedback? Yes If Yes, provide case number(s) or other relevant details: 101014306151 (Don't ask, just record - did caller indicate they want a call back?): No Your address: 10. Contact name: 11. Contact number: 12. Email address: 	s.22(1)	s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2021-01-14 09:43:36 09 Assigned Rob Waite 88275

DBL - Property Use 1 1/13/2021 19:18 1/14/2021 9:43 Inspections

> Agent Created Case: Public Stuff request id: PSIDO Agent Took Ownership of Case: Agent Finished: Case Closed Duplicate Request Already reported under case 101012621771

) 1 3/15/2019 9:40 3/15/2019 10:14 Feedback

Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback

Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-08-26 16:51:49 55 Directed to Another City Department Sent to vpd@vpd.ca

1 8/26/2020 15:07 8/26/2020 16:51 Feedback

Graffiti Removal - City Property 101012818798	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 1. Location: Granville St alias: CityPropert 1046 GRANVILLE ST 2. Property Ty full: 1046 GRANVILLE Other ST, VANCOUVER, BC		height='300'> height='300'>p/>Click images below to expand >a href='http://www.publicstuff.com/request/view/ 5982002'</img </a 	6046894357
						PS#: 7259572Click images below to expanda href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_5f82acc42d0b27589deb2f95d9ff269' > Click images below to expanda><a href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278664%2C-</a </img 	
Homelessness / Urban Issues Case 101013629066	1046	GRANVILLE ST	V6Z 1L5	No 2. Type of issu Tents or str 3. Other detai app version: 2.31 Tent struct orginal address: 1044 5. Provide num Granville St alias: 1	ructures on street or sidewalk ils: ure outside property	123.123569&size=600x300&key=AlzaSyDchlJ_DV w7N- 5SscsAxDhrf1hK1UYvXic&signature=Y6MwpGxVU dON-Bi-rR3NgVhqEyg='> a>ahref='http://www.publicstuff.com/request/view/ 7259572'>http://www.publicstuff.com/request/view/ 7259572'>http://www.publicstuff.com/request/view/</img 	6046894357
					uest from VPD2):	PS#: 7411165Click images below to expandca href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_b6bee9260344da1cb450a5c14a7feda 6'> Click images below to expanda href='http://maps.googleapis com/maps/api/stati cmap?markers=49.278664%2C- 123.123569&size=600x300&key=AlzaSyDchlJ_DV w7N- 55scsAxDhrf1hK1UYvXic&signature=Y6MwpGxVU dON-Bi-rR3NgVhqEyg='><img< li=""></img<></img 	
Homelessness / Urban Issues Case 101013730069	1046	GRANVILLE ST	V6Z 1L5	No 2. Type of issu Tents or str app version: 2.31 3. Other detai orginal address: 1044 5. Provide nur Granville St alias: 1	ructures on street or sidewalk ils:	src='http://maps googleapis.com/maps/api/static map?markers=49.278664%2C- 123.123569&size=600x300&key=AlzaSyDchIJ_DV w7N- 5SscsAxDhrf1hK1UYvXic&signature=Y6MwpGxVU dON-Bi-rR3NgVhqEyg=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/ 7411165</a 	6046894357

PS#: 5982002Click images below to expandca href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_d991ec90a64aa5a9fd41353c2e1acc49

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src='https://d17aqltn7cihbm cloudfront.net/uplo
ads/large_d991ec90a64aa5a9fd41353c2e1acc49'</pre>

alt='imageurl' width='300'

				Agent Created Case:
				Public Stuff request id: PSID5982002
				Agent Finished: Case Closed.
				Closed date : 2019-05-14 11:55:56.703
				No Action Private Property
				Core Deenened Deenened for Dublic Chuff
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
				Closed date : 2019-05-14 11:59:52.13
				Open311 Feedback
				Send Complete Status and Resolution Comment to
			Eng_Graffiti	PS case
			Management - Goodbye	
1 5/1/2019 1	3:22		Graffiti Contractor	
				Public Stuff request id: PSID7259572
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1559562 created /
				updated at Sunday, December 29, 2019 10:22:42
				AM
				Hansen Service Request has been reviewed: Case
				reviewed on 30/12/2019 7:51:00 AM.
				Hansen Service Request Assigned: Case was
				assigned on 30/12/2019 7:51:00 AM.
				No Action Private Property: 45 - No Action-Private
				Property. Dec 30/19 - 1046 Granville - Person is
				located in an alcove which is not City propery
				Crew 502. Resolved on 30/12/2019 12:00 00 AM.
				Agent Finished: Case Closed.
				Closed date : 2019-12-31 14:20:52 387
				No Action Private Property
				45 - No Action-Private Property. Dec 30/19 - 1046
				Granville - Person is located in an alcove which is
				not City propery Crew 502. Resolved on 30/12/2019 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Case Reopened: Reopened for Public Stuff
				Case Reopened: Reopened for Public Stuff Feedback
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963
1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to
1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165
1 12/29/2019 1	0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen
1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created /
1 12/29/2019 1	0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS Case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32
1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM
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1 12/29/2019 1	0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case
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1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on
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1 12/29/2019 1	.0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided
1 12/29/2019 1	.0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville -
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1 12/29/2019 1	.0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00 00 AM.
1 12/29/2019 1	.0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00 00 AM.
1 12/29/2019 1	.0:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00 00 AM. Case Reopened: Reopened for Public Stuff Feedback
1 12/29/2019 1	10:22 1	2/31/2019 14:30	Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00 00 AM.
1 12/29/2019 1 1 1/30/2020			Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-31 14:25:37 963 Open311 Feedback Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID7411165 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1574577 created / updated at Thursday, January 30, 2020 9:40:32 AM Hansen Change in Comments: Comments: Jan 31/20 - Referred to S McMillan. Added on 31/01/2020 8:43:09 AM. Hansen Service Request has been reviewed: Case reviewed on 31/01/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 31/01/2020 12:00:00 AM. Service Provided: 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-05 10:20:02 983 Service Provided 10 - Service Provided. Feb 3/20 - 1046 Granville - Spoke with transients and asked them to leave Crew 502. Resolved on 03/02/2020 12:00 00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-05 10:25:06.48

PSI: 7422280-g) PSI: 742280-g) PSI: 742280-g)	Homelessness / Urban Issues Case	101013736312	1046	GRANVILLE ST	V6Z 1L5	1. (Is this request from VPD?): No 2. Type of issue: Tents or structures on street or sidewalk app version: 2.31 3. Other details: Orginal address: 1044 5. Provide number of tents and other structures: Granville St alias: 1 1044 GRANVILLE ST 7. (Don't ask, just record - did caller indicate they want a call back?): full: 1046 GRANVILLE ST, VANCOUVER, BC 1	expand <pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<pl>expand<ple>expand<pl>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand<ple>expand</ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></ple></pl></ple></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl></pl>		6046894357
epandsp/>		101013/30312	1040	GIVITVILLE ST	VUE ILS				0040034337
		101013739337	1046	GRANVILLE ST	V67 115	No 2. Type of issue: Tents or structures on street or sidewalk 3. Other details: app version: 2.31 rent structure outside orginal address: 1046 Granville St alias: 1 1046 GRANVILLE ST full: 1046 GRANVILLE Unknown	expandexpandexpandexpandexpandexpandexpandexpandexpandexpand	i , ,	6046894357

	PS#: 8106241Click images below to	
	expand	
	href='http://maps.googleapis com/maps/api/stati	
	cmap?markers=49.278624%2C-	
	123.12341&size=600x300&key=AlzaSyDchlJ_DVw	
	7N-	
	5SscsAxDhrf1hK1UYvXic&signature=buCLl5nrTXe	
	mOekv9L7r1QMcz_Q='> <img< td=""><td></td></img<>	
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	map?markers=49.278624%2C-	
	123.12341&size=600x300&key=AlzaSyDchlJ_DVw	
	7N-	
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,	href='http://www.publicstuff.com/request/view/	
	8106241'>http://www.publicstuff.com/request/vi	
	ew/8106241	No Name No Name (ps)

PS#: 7419006Click images below to

expand

1. (Is this request from VPD?):

No

2. Type of issue:

Tents or structures on street or sidewalk 3. Other details:

5. Provide number of tents and other structures:

app version: 2.31 7. (Don't ask, just record - did caller indicate they want a call back?) orginal address: 1046 Unknown V6Z 1L5 Granville St

Homelessness / Urban Issues Case 101014075963 1046

GRANVILLE ST

1	1/31/2020 15:30	2/3/2020 10:31 Eng_Streets Operations	Public Stuff request id: PSID7419006 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1575454 created / updated at Friday, January 31, 2020 3:30:54 PM No Action Private Property: 45 - No Action-Private Property. Feb 3/20 - Photo shows tarp in private doorway alcove. Nothing to be done by Street Ops Resolved on 03/02/2020 10:20 00 AM. Agent Finished: Case Closed. Closed date : 2020-02-03 10:28:17 093 No Action Private Property 45 - No Action-Private Property. Feb 3/20 - Photo shows tarp in private doorway alcove. Nothing to be done by Street Ops Resolved on 03/02/2020 10:20:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-03 10:30:03.663 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1575454 created / Public Stuff request id: PSID7422280 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1576169 created / updated at Sunday, February 02, 2020 11:25 07 AM Duplicate Request: 30 - Duplicate Request . Resolved on 03/02/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-02-03 09:25:19 86 Duplicate Request 30 - Duplicate Request . Resolved on 03/02/2020
1	2/2/2020 11:24	2/3/2020 9:30 Eng_Streets Operations	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-03 09:29:52 3 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1576169 created / updated at Monday, February 03, 2020 9:30:19 Public Stuff request id: PSID8106241 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1628471 created / updated at Tuesday, June 09, 2020 10:30:36 AM Hansen Service Request has been reviewed: Case reviewed on 10/06/2020 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 10/06/2020 12:00:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. Jun 10/20 - 1046
1	6/9/2020 10:30	6/18/2020 8:50 Eng_Streets Operations	Granville - There is no one at this location at this time Crew 502. Resolved on 10/06/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-06-18 08:44:37 373 Upon Investigation No Issue Exists at Location 24 - Investigation found no Issue. Jun 10/20 - 1046 Granville - There is no one at this location at this time Crew 502. Resolved on 10/06/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-18 08:49:48 947 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Homelessness / Urban Issues Case	101014193277	1046	GRANVILLE ST	V6Z 1L5	 1. (Is this request from VPD?): No 2. Type of issue: Tents or structures on street or sidewalk 3. If VPD Support, provide details: 4. Indicate number of structures and/or tents at location: 1 5. Are there aggressive people or dogs at the site? No 6. (Don't ask, just record - did caller indicate they want a call back?): No 6. (Don't ask, just record - did caller indicate they want a call back?): No 1. Feedback or Comment: Hello we live at 1046 Granville the regal hotel we have no heat for 2 nights it's very cold 2. Address: 1046 GRANVILLE ST 3. Name: 4. Phone: 5. Email: 5. S22(1) 99. Attachments 	s.22(1)	s.22(1)
Tell us Online Webform	101013660283	1046	GRANVILLE ST	V6Z 1L5	orginal address: 1046 0 GRANVILLE ST	No Name No Name (ps)	
Tell us Online Webform	101013956350	1046	GRANVILLE ST	V6Z 1L5	<pre>1. Feedback or Comment: Hello there, We need to inform VFD of our upgrades and progress made to the fire escape system. The civic address would be 1046 Granville Street, Vancouver. A violation ticket has been given to us in the past and adviced to inform the VFD of progress. 2. Address: 1046 GRANVILLE ST 3. Name: 5.22(1) 4. Phone: 5.22(1) 5. Email: 5.22(1) 7. Feedback or Comment: We have no heat and tick#339; supposed to get down to 3 degrees tonight , and is much colder inside building. 7. Address: 1046 GRANVILLE ST 3. Name: 2. Address: 1046 GRANVILLE ST 3. Name: 2. Address: 1046 GRANVILLE ST 3. Name: 2. Address: 1046 GRANVILLE ST 3. Name: 3. Nam</pre>	s.22(1)	s.22(1)
Webform	101014704405	1046	GRANVILLE ST	V6Z 1L5	GRANVILLE ST	No Name No Name (ps)	

queue: Eng_Streets Operations Hansen Service Case Created / Updated: H ServiceRequest Number : 1646568 create updated at Saturday, July 18, 2020 12:53: Hansen Change in Comments: Comments: 20/20 - Referred to S McMillan. Added on 20/07/2020 8:16:51 AM. Upon Investigation No Issue Exists at Loca Investigation found no issue. Jul 21/20 - 10 Granville - There is no one at this location time Crew 502. Resolved on 21/07/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-07-22 15:05:16.117 Upon Investigation found no issue. Jul 21/20 Granville - There is no one at this location 1 7/18/2020 12:52 7/22/2020 15:05 Eng_Streets Operations	
ServiceRequest Number: 1646568 create updated at Saturday, July 18, 2020 12:55: Hansen Change in Comments: Comments: 20/20 - Referred to S McMillan. Added on 20/07/2020 8:16:51 AM. Upon Investigation No Issue Exists at Loca Investigation No Issue Exists at Loca 20:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-07-2315:05:16.117 Upon Investigation No Issue Exists at Loca 24 - Investigation No Issue Exists at Loca 24 - Investigation No Issue Exists at Loca 24 - Investigation found no issue. Jul 21/20 Granville - There is no one at this location time Crew 502. Resolved on 21/07/2020 12:00:00 AM. 1 7/18/2020 12:52 7/22/2020 15:05 Eng_Streets Operations Agent Created Case: Public Stuff request id: PSIDO Agent Took Ownership of Case: Agent Finished: Case Closed No Response Required Emailed citizen and advised to call 311 and provide more details. 1 1/9/2020 11:40 1/9/2020 12:07 311 Tell us Online Agent Created Case: Agent Created Case:	Agent Updated Case Details: Reallocated to
Agent Created Case: Public Stuff request id: PSIDO Agent Took Ownership of Case: Agent Finished: Case Closed No Response Required Emailed citizen and advised to call 311 and provide more details. 1 1/9/2020 11:40 1/9/2020 12:07 311 Tell us Online Agent Created Case:	20/07/2020 8:16:51 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. Jul 21/20 - 1046 Granville - There is no one at this location at this time Crew 502. Resolved on 21/07/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-07-22 15:05:16.117 Upon Investigation No Issue Exists at Location 24 - Investigation found no issue. Jul 21/20 - 1046 Granville - There is no one at this location at this time Crew 502. Resolved on 21/07/2020
Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed No Response Required Emailed citizen and advised to call 311 and provide more details. 1 1/9/2020 11:40 1/9/2020 12:07 311 Tell us Online Agent Created Case:	2020 15:05 Eng_Streets Operations
-	Public Stuff request id: PSIDO Agent Took Ownership of Case: Agent Finished: Case Closed No Response Required Emailed citizen and advised to call 311 and provide more details.
Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-04-27 10:08:39 033 Insufficient or Invalid Info sent an email to the citizen advising to call 1 4/27/2020 6:55 4/27/2020 10:08 311 Tell us Online	Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-04-27 10:08:39 033 Insufficient or Invalid Info sent an email to the citizen advising to call 311
Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Took Ownership of Case: Agent Tioshed: Case Closed. Closed date : 2021-01-13 19:22:52.617 Directed to Another City Department See linked case to PUI 1 1/13/2021 17:13 1/13/2021 19:22 311 Tell us Online	Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-01-13 19:22:52.617 Directed to Another City Department See linked case to PUI

						 Type of Inquiry: Other Provide details: Michelle is the manager of the Regal and was calling in regard to a dog that was seized from one of their tenants named \$.22(1) He believes that his dog S.22(1) coming for a visit and when Michelle was speaking with an officer last week they advised \$.22(1) Michelle wanted to clarify the information as soon as possible. If Donation selected, provide details about the items: If Donation selected, does it need to be picked up? If so, where?: If Donation selected, is it time sensitive? (Pick up needed ASAP, otherwise donation thrown out): undefined 			
						 4. (Don't ask, just record - did caller indicate they want a call back?): Yes 5. Contact name: 			
						6. Contact number: 7. Contact address:			
Animal Control General Inquiry Case	101013957134	1046	GRANVILLE ST	V6Z 1L5		8. Email address:		Regal Place Hotel	s.22(1)
General inquiry case	101013537134	1040	GRAVILLE ST	V02 115				Regar race noter	(.)
Animal Control General Inquiry Case	101014071716	1046	GRANVILLE ST	V6Z 1L5			PS#: 7909543Click images below to expand	s.22(1)	s.22(1)
PUI Graffiti on Private Property Complaint Case	101013988778	1046	GRANVILLE ST	V6Z 1L5		 Provide details: Graffiti located in laneway behind posted address Is the graffiti on a mural? No Please verify address of the property: 1046 Granville 	expandscp/> cp/>Click images below to expandcp/>a href='http://www.publicstuff.com/request/view/ 7909543</img </img </a </img </a 		6046894357
Case	101013300//0	1040	GRAINVILLE 31	VUL ILJ	Granning St		(1,5053457)a/2/2/		UU4UOJ4337

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Animal Services Administration

Agent Finished: Case Closed. Closed date : 2020-04-27 11:20:55 347 Acknowledged forwarded to investigating ACO - AN

DBL - Animal Services 1 4/27/2020 10:46 4/27/2020 11:20 Administration

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Animal Services Administration

Agent Finished: Case Closed. Closed date : 2020-06-08 10:02:59.417 Acknowledged forward to investigating ACO - AN

DBL - Animal Services 1 6/8/2020 9:46 6/8/2020 10:02 Administration

> Agent Created Case: Public Stuff request id: PSID7909543 Agent Finished: Case Closed. Closed date : 2020-05-11 09:43:15.19 Assigned Jennifer Holloway 8401

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-11 09:44:53 367 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1 5/8/2020 16:38 5/11/2020 9:44 DBL - PUI Graffiti

PUI Graffiti on Private Property Complaint Case PUI Graffiti on Private Property Complaint Case	101014090667	1046	GRANVILLE ST	V6Z 1L5	app version: 2.31 orginal address: 1046 Granville St app version: 2.31 orginal address: 1046 Granville St alias: 1046 GRANVILLE ST		PS#: 8135735Click images below to expand Click images below to expand href='http://uww.publicstuff.com/request/view/ 8135735<>http://www.publicstuff.com/request/view/ 8135735<>http://www.publicstuff.com/request/view/ 8135735<>http://laraqltn7cihbm.cloudfront.net/upl oads/large_d79bb3c2d801b92dbd150c80a64e658 87'> href='http://maps.googleapis.com/maps/api/static cmap?markers=49.278552%2C- 123.123216&size=600x300&key=AlzaSyDchlJ_DV w7N- SSscsAxDhrf1hK1UYVXic&signature=nJakcHtL- 1uwhIJGmWmiW_RmrA='> href='http://maps.googleapis.com/maps/api/static cmap?markers=49.278552%2C- 123.123216&size=600x300&key=AlzaSyDchlJ_DV w7N- SSscsAxDhrf1hK1UYVXic&signature=nJakcHtL- 1uwhIJGmWmiW_RmrA=' alt='mapurl' width='300' height='300'> href='http://www.publicstuff.com/request/view/ 8425761'>http://www.publicstuff.com/request/view/ 8425761'</img </img </img </img </a </a 	Downtown Ambassadors
					ł	 Type of Inquiry: Permit Inquiry Provide details regarding your inquiry: Hi there, we are cleaning up this building and as a part of program need to dispose a colossal amount material. We need a street use permit for a bin next week. Preferably on Tuesday or Wednesday. Contact name: s.22(1) S. Contact number: s.22(1) Site address: 		

Solid Waste Management -General Inquiries Case 101014265696 1046 GRANVILLE ST N

6. Site address: 1046 GRANVILLE ST app version: 2.31 orginal address: 1046 S.22(1) V6Z 1L5 GRANVILLE ST

s.22(1)

s.22(1)

6046894357

			Agent Created Case: Public Stuff request id: PSID8135735 Agent Finished: Case Closed. Closed date : 2020-06-16 07:37:18.617 Duplicate Request already assigned to Charlene Cranton, 6922
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-16 07:39:49.627 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	6/14/2020 9:57	6/16/2020 7:39 DBL - PUI Graffiti	
			Agent Created Case: Public Stuff request id: PSID8425761 Agent Finished: Case Closed. Closed date : 2020-07-27 14:53:43 913 Assigned Jennifer Holloway 88401
			Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-27 14:54:53 35 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	7/25/2020 15:04	7/27/2020 14:54 DBL - PUI Graffiti	
			Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1659042 created / updated at Wednesday, August 12, 2020 12:26:21 PM Incorrect Queue Allocation: 32 - Incorrect Queue Allocation Resolved on 12/08/2020 1:14:00 PM. Hansen Change in Comments: Comments: sent email to citizen advising them to contact 311 for the proper dept Added on 12/08/2020 1:15:01 PM.
		Eng_Solid Waste	Agent Finished: Case Closed. Closed date : 2020-08-12 13:16:41.413 Incorrect Queue Allocation 32 - Incorrect Queue Allocation Resolved on 12/08/2020 1:14:00 PM.
1	8/12/2020 12:26	8/12/2020 13:16 Management	

Abandoned Non- Recyclables Pickup Case	101010803102	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	back alley 5. (Don't ask, just record - did caller indicate they want a call back?):	cmap?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDfghN3f 7_h2dKLBu58vZzVd5yVPcyazU'>kimg src='http://maps googleapis.com/maps/api/static map?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDfghN3f 7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'>a> href='http://www.publicstuff.com/request/view/ 3721217'>http://www.publicstuff.com/request/view/ ar21217	3
Abandoned Non- Recyclables Pickup Case	101011085083	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	back alley 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 4005469Click images below to expand Click images below to expand>a href='http://www.publicstuff.com/request/view/ 4005469'</img </a </img </a 	i 3 3
Abandoned Non- Recyclables Pickup Case	101012335409	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	Astoria Hotel back Alley garbage 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 5417803	i

PS#: 3721217Click images below to

PS#: 3721217Click images below to expandClick images below to expandro/>ca

				Public Stuff request id: PSID3721217
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1245114 created / updated at Wednesday, January 31, 2018
				11:02:52 AM
				Hansen an action has been scheduled: On
				31/01/2018 12:40:44 PM an action has been
				scheduled for 31/01/2018 12:40:00 PM.
				Hansen an action has been scheduled: On 31/01/2018 12:54:40 PM an action has been
				scheduled for 31/01/2018 12:54:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 31/01/2018 12:58:00 PM.
				Hansen Change in Comments: Comments: SR fwd
				to foreman . Added on 31/01/2018 12:58:43 PM.
				Service Provided: 10 - Service Provided. completed as per foreman . Resolved on
				31/01/2018 11:33:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2018-02-01 11:36:10 81
				Service Provided
				10 - Service Provided. completed as per foreman.
				Resolved on 31/01/2018 11:33:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
			0_	Agent Finished: Case Closed.
1	1/31/2018 11:02	2/1/2018 11:40	Cleaning Services	Closed date : 2018-02-01 11:39:40 347
				Public Stuff request id: PSID4005469 Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1270988 created /
				updated at Saturday, April 07, 2018 9:35:13 AM
				Hansen an action has been scheduled: On
				09/04/2018 7:04:30 AM an action has been
				scheduled for 09/04/2018 7:04:00 AM.
				Hansen Service Request has been reviewed: Case reviewed on 09/04/2018 8:44:00 AM.
				Hansen Change in Comments: Comments: SR fwd
				to foreman . Added on 09/04/2018 8:44:43 AM.
				Service Provided: 10 - Service Provided.
				completed as per foreman . Resolved on
				10/04/2018 1:59:00 PM.
				Agent Finished: Case Closed. Closed date : 2018-04-10 14:08:31.673
				Service Provided
				10 - Service Provided. completed as per foreman .
				Resolved on 10/04/2018 1:59:00 PM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2018-04-10 14:10:03 247
				Open311 Feedback Send Complete Status and Resolution Comment to
			Eng Sanitation - Street	PS case
1	4/7/2018 9:34	4/10/2018 14:12	Cleaning Services	
				Public Stuff request id: PSID5417803
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1395022 created / updated at Monday, January 07, 2019 11:05:14
				AM
				Hansen an action has been scheduled: On
				07/01/2019 1:12:40 PM an action has been
				scheduled for 07/01/2019 1:12:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 07/01/2019 2:12:00 PM. Hansen Change in Comments: Comments: SR fwd
				to Foreman. Added on 07/01/2019 2:12:51 PM.
				Service Provided: 10 - Service Provided.
				completed as per foreman Resolved on
				08/01/2019 12:00:00 AM.
				Agent Finished: Case Closed. Closed date : 2019-01-09 12:09:01 53
				Closed date : 2019-01-09 12:09:01 53 Service Provided
				10 - Service Provided. completed as per foreman
				Resolved on 08/01/2019 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2019-01-09 12:10:36.79 Open311 Feedback
			Eng_Sanitation - Street	•
1	1/7/2019 11:05	1/9/2019 12:11	Cleaning Services	PS case

Abandoned Non- Recyclables Pickup					app version: 2.31 Not Applicable orginal address: 769 4. Provide details: E Hastings St alias: Garbage 769 E HASTINGS ST 5. (Don't ask, just record - of full: 769 E HASTINGS	the abandoned garbage located?) did caller indicate they want a call back?):	src='http://d17aqltn7cihbm cloudfront.net/upl ads/large_fae3bb061d98d8071ac86c6e56e3286 alt='imageurl' width='300' height='300'>Click images below to expand <a href='http://www.publicstuff.com/request/view 7772973'http://www.publicstuff.com/request/</a </img </img </a 	4' ti V ic V
Case	101013926169	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/7772973	No Name No Name (ps)

						Furniture
						What collection zone is the abandoned garbage located?)
					app version: 2.31	Not Applicable
					orginal address: 769	4. Provide details:
					E Hastings St alias:	A sofa by the drinking bus stop bench.
Abandoned Non-					769 E HASTINGS ST	(Don't ask, just record - did caller indicate they want a call back?):
Recyclables Pickup					full: 769 E HASTINGS	No
Case	101013443374	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC	

	Abandoned Non- Recyclables Pickup					E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS	sofa in back alley Astoria hotel 5. (Don't ask, just record - did caller indicate they want a call ba
C	Case	101012337585	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC	

Furniture 3. (What collection zone is the abandoned garbage located?) app version: 2.31 Not Applicable orginal address: 769 4 Provide details: ll back?):

1. Type of garbage:

1. Type of garbage:

PS#: 5420105Click images below to expandClick images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.281277%2C-. 123.0879565&size=600x300&key=AIzaSyDchlJ D Vw7N-5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='><a href='http://www.publicstuff.com/request/view/

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5420105'>http://www.publicstuff.com/request/vi

PS#: 6975238Click images below to

height='300'>Click images below to

href='http://maps.googleapis com/maps/api/stati cmap?markers=49.281277%2C-123.0879565&size=600x300&key=AlzaSyDchlJ_D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl

src='http://maps googleapis.com/maps/api/static

123.0879565&size=600x300&key=AlzaSyDchlJ_D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME=' alt='mapurl' width='300'

href='http://www.publicstuff.com/request/view/ 6975238'>http://www.publicstuff.com/request/vi

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_fae3bb061d98d8071ac86c6e56e3286

PS#: 7772973Click images below to

ew/5420105

alt='imageurl' width='300'

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4'><img

map?markers=49.281277%2C-

expand<a s.22(1) ><img s.22(1)

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Vw7N-

				Public Stuff request id: PSID5420105 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1395204 created / updated at Monday, January 07, 2019 2:27:24 PM Hansen an action has been scheduled: On 08/01/2019 7:09:45 AM an action has been scheduled for 08/01/2019 7:09:00 AM. Service Provided: 10 - Service Provided. completed as per foreman Resolved on 09/01/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-01-16 15:24:03.103 Service Provided 10 - Service Provided. completed as per foreman Resolved on 09/01/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-01-16 15:25:20 857 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	1/7/2019 14:27	1/16/2019 15:26		Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1395204 created /
				Public Stuff request id: PSID6975238 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1530640 created / updated at Thursday, October 24, 2019 8:48:18 AM Hansen Service Request has been reviewed: Case
				reviewed on 24/10/2019 12:27:21 PM. Hansen an action has been scheduled: On 24/10/2019 12:27:21 PM an action has been scheduled for 24/10/2019 12:27:00 PM. Hansen Change in Comments: Comments: SR forwarded to foreman Added on 24/10/2019
				12:53:05 PM. Service Provided: 10 - Service Provided. Completed as per foreman Resolved on 25/10/2019 2:10:00 PM.
				Agent Finished: Case Closed. Closed date : 2019-10-25 14:11:49 92 Service Provided 10 - Service Provided. Completed as per foreman Resolved on 25/10/2019 2:10:00 PM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-10-25 14:14:53.473
1	10/24/2019 8:48	10/25/2019 14:15	Eng_Sanitation - Street Cleaning Services	
				ServiceRequest Number : 1604673 created / updated at Tuesday, April 14, 2020 11 04:21 AM Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 14/04/2020
				11:24:33 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 15/04/2020 12:00:00 AM.
				Agent Finished: Case Closed. Closed date : 2020-04-15 07:20:18 953 Service Provided 10 - Service Provided. Completed. Resolved on 15/04/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
				Closed date : 2020-04-15 07:25:03 527 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1	4/14/2020 11:04	4/15/2020 7:26	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1604673 created /

							5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl	
							DtE9nyIACkktKTME='> <img< td=""><td></td></img<>	
							src='http://maps googleapis.com/maps/api/static	c
						1. Type of garbage:	map?markers=49.281277%2C-	
						Garbage	123.0879565&size=600x300&key=AlzaSyDchlJ_D	
						3. (What collection zone is the abandoned garbage located?)	Vw7N-	
					app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl	
					orginal address: 769	4. Provide details:	DtE9nyIACkktKTME=' alt='mapurl' width='300'	
					E Hastings St alias:	At bus stop in front of address	height='300'> <a< td=""><td></td></a<>	
Abandoned Non-					769 E HASTINGS ST	(Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/	
Recyclables Pickup					full: 769 E HASTINGS	No	8288462'>http://www.publicstuff.com/request/v	ri
Case	101014153885	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/8288462	Strathcona Paladin Security

							DtE9nyIACkktKTME='> <img< th=""><th></th></img<>	
							src='http://maps googleapis.com/maps/api/statio	:
						1. Type of garbage:	map?markers=49.281277%2C-	
						Garbage	123.0879565&size=600x300&key=AlzaSyDchlJ_D	
						(What collection zone is the abandoned garbage located?)	Vw7N-	
						Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl	
						4. Provide details:	DtE9nyIACkktKTME=' alt='mapurl' width='300'	
						Debris at/around bus stop in front of address	height='300'> <a< td=""><td></td></a<>	
Abandoned Non-					app version: 2.31	(Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/	
Recyclables Pickup					orginal address: 769	No	8073298'>http://www.publicstuff.com/request/v	i
Case	101014060950	769	E HASTINGS ST	V6A 1R3	E Hastings St		ew/8073298	Strathcona Paladin Security

C	Case	101014000568	769	E HASTINGS ST	V6A 1R3	E Hastings St	ew/7933304

Abandoned Non-

Recyclables Pickup

		DtE9nyIACkktKTME='> <img< th=""></img<>
		<pre>src='http://maps googleapis.com/maps/api/static</pre>
	1. Type of garbage:	map?markers=49.281277%2C-
	Garbage	123.0879565&size=600x300&key=AlzaSyDchlJ_D
	3. (What collection zone is the abandoned garbage located?)	Vw7N-
	Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl
	4. Provide details:	DtE9nyIACkktKTME=' alt='mapurl' width='300'
	At bus stop to East of address.	height='300'> <a< td=""></a<>
app version: 2.31	5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/
orginal address: 769	No	7933304'>http://www.publicstuff.com/request/vi
E Hastings St		ew/7933304

PS#: 7933304Click images below to

PS#: 8073298Click images below to

PS#: 8288462Click images below to

cmap?markers=49.281277%2C-

href='http://maps.googleapis com/maps/api/stati

. 123.0879565&size=600x300&key=AlzaSyDchlJ_D

expand<a

Vw7N-

expand<a href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.281277%2C-123.0879565&size=600x300&key=AlzaSyDchlJ_D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl

href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.281277%2C-123.0879565&size=600x300&key=AlzaSyDchlJ_D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl

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Vw7N-

				Public Stuff request id: PSID7933304
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1616629 created /
				updated at Wednesday, May 13, 2020 11:27:54
				AM
				Hansen an action has been scheduled: On 13/05/2020 1:02:23 PM an action has been
				scheduled for 13/05/2020 1:02:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 13/05/2020 1:02:23 PM.
				Service Provided: 10 - Service Provided.
				Completed . Resolved on 14/05/2020 12:00 00
				AM. Agent Finished: Case Closed.
				Closed date : 2020-05-15 10:03:09 523
				Service Provided
				10 - Service Provided. Completed . Resolved on
				14/05/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-05-15 10:05:05.79
				Open311 Feedback
				Send Complete Status and Resolution Comment to
			Eng Sanitation - Street	PS case
1	5/13/2020 11:27	5/15/2020 10:06		Case Reopened: Temporary re-open to 'Add
-	5, 10, 2020 1112;	5, 15, 2020 20:00		Public Stuff request id: PSID8073298
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1626236 created /
				updated at Thursday, June 04, 2020 8:22:49 AM
				Hansen an action has been scheduled: On 04/06/2020 12:51:37 PM an action has been
				scheduled for 04/06/2020 12:51:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 04/06/2020 12:51:37 PM.
				Hansen Change in Comments: Comments: SR
				forwarded to Foreman. Added on 04/06/2020
				12:57:16 PM.
				Service Provided: 10 - Service Provided. Closed as per AP . Resolved on 06/08/2020 9:57 00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-08-06 09:58:42.487
				Service Provided
				10 - Service Provided. Closed as per AP . Resolved on 06/08/2020 9:57:00 AM.
				01 00/00/2020 3.37.00 AWI.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-08-14 14:04:55 907 Open311 Feedback
				Send Complete Status and Resolution Comment to
			Eng_Sanitation - Street	PS case
1	6/4/2020 8:22	8/14/2020 14:07	Cleaning Services	
				Public Stuff request id: PSID8288462
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1640235 created / updated at Monday, July 06, 2020 10:43:36 AM
				Hansen an action has been scheduled: On
				06/07/2020 12:58:51 PM an action has been
				scheduled for 06/07/2020 12:58:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 06/07/2020 12:58:51 PM. Service Provided: 10 - Service Provided. SR
				Forwarded to Foremancompleted. Resolved on
				08/07/2020 12:00:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-07-09 12:13:38.483
				Service Provided 10 - Service Provided. SR Forwarded to
				Foremancompleted. Resolved on 08/07/2020
				12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-07-09 12:15:09 283
				Open311 Feedback Send Complete Status and Resolution Comment to
				PS case
			Eng_Sanitation - Street	
1	7/6/2020 10:40	7/9/2020 12:16	Cleaning Services	Case Reopened: Temporary re-open to 'Add

						cmap?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchlJ_D Vw7N- 5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nylACkktKTME='> <img< th=""></img<>
					1. Type of garbage: Garbage	src='http://maps.googleapis.com/maps/api/static map?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchlJ_D
					 What collection zone is the abandoned garbage located?) 	Vw7N-
				app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl
				orginal address: 769	4. Provide details:	DtE9nyIACkktKTME=' alt='mapurl' width='300'
				E Hastings St alias:	Bus stop and surrounding with broken glass and other debris	height='300'> <a< td=""></a<>
Abandoned No Recyclables Pio Case	769	E HASTINGS ST	V6A 1R3	769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	 (Don't ask, just record - did caller indicate they want a call back?): No 	href='http://www.publicstuff.com/request/view/ 8481911'>http://www.publicstuff.com/request/vi ew/8481911>p/> St

1. Type of garbage: Garbage 3. (What collection zone is the abandoned garbage located?) app version: 2.31 Not Applicable orginal address: 769 4. Provide details: E Hastings St alias: bus stop glass broken Abandoned Non-769 E HASTINGS ST 5. (Don't ask, just record - did caller indicate they want a call back?): Recyclables Pickup full: 769 E HASTINGS No E HASTINGS ST ST, VANCOUVER, BC Case 101014186552 769 V6A 1R3

V6A 1R3

Recyclables Pickup		
Case	101014174378	769

Abandoned Non-

E HASTINGS ST

1. Type of garbage: Garbage 3. (What collection zone is the abandoned garbage located?) app version: 2.31 Not Applicable orginal address: 769 4. Provide details: Various debris at bus stop in front of address E Hastings St alias: 769 E HASTINGS ST 5. (Don't ask, just record - did caller indicate they want a call back?): full: 769 E HASTINGS No ST, VANCOUVER, BC

PS#: 8336767Click images below to expandhttp://www.publicstuff.com/request/vi ew/8336767 Strathcona Paladin Security

PS#: 8365150Click images below to

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href='http://maps.googleapis com/maps/api/stati cmap?markers=49.2814334954198%2C-123.08786585927&size=600x300&key=AlzaSyDch

5SscsAxDhrf1hK1UYvXic&signature=wQPPSHtChG

src='http://maps googleapis.com/maps/api/static

123.08786585927&size=600x300&key=AlzaSyDch

5SscsAxDhrf1hK1UYvXic&signature=wQPPSHtChG

3xm1bNc98_hA0G4TQ=' alt='mapurl' width='300'

href='http://www.publicstuff.com/request/view/

8365150'>http://www.publicstuff.com/request/vi

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_074967d251ad5f0ac3e7fc1bdcc926a4

src='https://d17aqltn7cihbm cloudfront.net/uplo ads/large_074967d251ad5f0ac3e7fc1bdcc926a4'

href='http://maps.googleapis com/maps/api/stati

height='300'>Click images below to

PS#: 8481911Click images below to

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map?markers=49.2814334954198%2C-

				Public Stuff request id: PSID8336767 Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1643451 created /
				updated at Monday, July 13, 2020 8:26:01 AM Hansen an action has been scheduled: On
				13/07/2020 1:04:29 PM an action has been
				scheduled for 13/07/2020 1:04:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 13/07/2020 1:04:29 PM.
				Hansen Change in Comments: Comments: SR
				Forwarded to Foreman. Added on 13/07/2020
				1:14 05 PM. Service Provided: 10 - Service Provided. Service
				provided as per foreman Resolved on
				13/07/2020 12:00:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-07-14 08:38:38 213
				Service Provided
				10 - Service Provided. Service provided as per foreman Resolved on 13/07/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-07-14 08:39:53 38
			Eng Sanitation - Street	Open311 Feedback Send Complete Status and Resolution Comment to
1	7/13/2020 8:25	7/14/2020 8:40	Cleaning Services	PS case
-	, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	, ,,0	<u>.</u>	Public Stuff request id: PSID8365150
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1645373 created /
				updated at Thursday, July 16, 2020 10:13:00 AM
				Hansen an action has been scheduled: On 16/07/2020 12:57:11 PM an action has been
				scheduled for 16/07/2020 12:57:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 16/07/2020 12:57:11 PM.
				Hansen Change in Comments: Comments: SR
				forwarded to Foreman Added on 16/07/2020
				1:14:44 PM. Item not found: 771 - Sanitation: Item not found.
				Item not found. Resolved on 17/07/2020
				10:43:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-07-17 10:44:10.637
				Item not found
				771 - Sanitation: Item not found. Item not found Resolved on 17/07/2020 10:43:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-07-17 10:44:54 03 Open311 Feedback
			Eng Sanitation - Street	Send Complete Status and Resolution Comment to
1	7/16/2020 10:12	7/17/2020 10:45	Cleaning Services	PS case
				Public Stuff request id: PSID8481911
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1654727 created /
				updated at Tuesday, August 04, 2020 5:39:34 AM Hansen Service Request has been reviewed: Case
				reviewed on 04/08/2020 6:31:40 AM.
				Hansen an action has been scheduled: On
				04/08/2020 6:31:40 AM an action has been
				scheduled for 04/08/2020 6:31:00 AM.
				Service Provided: 10 - Service Provided.
				Completed as per foreman Resolved on 04/08/2020 12:00:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-08-05 13:37:44 967
				Service Provided
				10 - Service Provided. Completed as per foreman Resolved on 04/08/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-08-14 14:46:40.647 Open311 Feedback
				Send Complete Status and Resolution Comment to
				PS case
1	8/4/2020 5:39	8/14/2020 17:05		Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'

Abandoned Non- Recyclables Pickup Case	101014384166	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	Various debris and junk on city property outside Astoria on curb. 5. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 8799163>Click images below to expand> >Click images below to expand>><a href='http://www.publicstuff.com/request/view/ 8799163'Strathcona Paladin Security</a </img </a </img </a
Abandoned Non- Recyclables Pickup					app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS	at bus stop in front of address 5. (Don't ask, just record - did caller indicate they want a call back?):	PS#: 9077942 PS#: 9077942 PS#: 9077942 PS= pref='http://maps.googleapis com/maps/api/stati cmap?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchlJ_D Vw7N- SSccSAxDhrf1hK1UYVXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='>

V6A 1R3 ST, VANCOUVER, BC

Abandoned Non-

Case

Recyclables Pickup

101014536331

769

E HASTINGS ST

Case

101014267449

769

E HASTINGS ST

1. Type of garbage: Garbage 3. (What collection zone is the abandoned garbage located?) app version: 2.31 Not Applicable orginal address: 769 4. Provide details: E Hastings St alias: In alley behind address and 757 E Hastings 769 E HASTINGS ST 5. (Don't ask, just record - did caller indicate they want a call back?): full: 769 E HASTINGS No V6A 1R3 ST, VANCOUVER, BC

PS#: 8544706Click images below to

DtE9nyIACkktKTME='><img

height='300'><a

ew/8544706

ew/9077942

href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.281277%2C-. 123.0879565&size=600x300&key=AIzaSyDchlJ D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl

src='http://maps googleapis.com/maps/api/static map?markers=49.281277%2C-

123.0879565&size=600x300&key=AlzaSyDchlJ_D

5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl

href='http://www.publicstuff.com/request/view/

PS#: 8799163Click images below to

8544706'>http://www.publicstuff.com/request/vi

Strathcona Paladin Security

Strathcona Paladin Security

DtE9nyIACkktKTME=' alt='mapurl' width='300'

. expand<a

Vw7N-

Vw7N-

			Public Stuff request id: PSID8544706 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1659306 created / updated at Wednesday, August 12, 2020 6:33:54 PM Hansen an action has been scheduled: On 13/08/2020 6:32:50 AM an action has been scheduled for 13/08/2020 6:32:00 AM. Hansen Service Request has been reviewed: Case reviewed on 13/08/2020 6:32:50 AM. Hansen Change in Comments: Comments: SR forwarded to Foreman Added on 13/08/2020 6:43:11 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 14/08/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-08-17 11:27:48 89
			Service Provided 10 - Service Provided. Completed. Resolved on 14/08/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback
1 8/12/2020 18:33	8/17/2020 11:32	Eng_Sanitation - Street Cleaning Services	Agent Finished: Case Closed. Closed date : 2020-08-17 11:30:31 827 Open311 Feedback Send Complete Status and Resolution Comment to Public Stuff request id: PSID8799163 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1679528 created / updated at Tuesday, September 22, 2020 9:04:46
			PM Hansen an action has been scheduled: On 23/09/2020 6:33:01 AM an action has been scheduled for 23/09/2020 6:33:00 AM. Hansen Service Request has been reviewed: Case reviewed on 23/09/2020 6:33:01 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 24/09/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-09-25 13:47:23 28 Service Provided 10 - Service Provided. Completed. Resolved on
			24/09/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-25 13:49:51 833 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1 9/22/2020 21:04	9/25/2020 13:50	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add Public Stuff request id: PSID9077942 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1702180 created / updated at Tuesday, November 10, 2020 3:18:00 PM Hansen Service Request has been reviewed: Case reviewed on 2020-11-12 6:37:15 AM. Hansen an action has been scheduled: On 2020-11. 12 6:37:15 AM an action has been scheduled for 2020-11-12 6:37:00 AM. Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 2020-11-12 6:48 09 AM. Service Provided: 10 - Service Provided. As per foreman, Urban Issues. Homeless drinking at 809AM at bus stop. Resolved on 2020-11-12 9:48 00 AM. Agent Finished: Case Closed. Closed date : 2020-11-19 09:50:38.143 Service Provided 10 - Service Provided. As per foreman, Urban Issues. Homeless drinking at 809AM at bus stop. Resolved on 2020-11-12 9:48:00 AM.
1 11/10/2020 15:17	11/19/2020 9:55	Eng_Sanitation - Street Cleaning Services	Feedback Agent Finished: Case Closed. Closed date : 2020-11-19 09:54:51 55

Abandoned Non- Recyclables Pickup Case	101014715132	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias: 769 E HASTINGS ST full: 769 E HASTINGS ST, VANCOUVER, BC	 Type of garbage: Garbage (What collection zone is the abandoned garbage located?) Not Applicable Provide details: Bus stop in front of address (Don't ask, just record - did caller indicate they want a call back?): No 	PS#: 9403893 PS#: 9403893 PS#: 9403893 PS#: 9403893 PS#: 9403893< <p> PS: 9403893<<p> PS: 9403893<</p> PS: 9403893<</p> PS: 9403893< PS: 94042020 PS: 9403893<	
Case	101014715132	/69	E HASTINGS ST	V6A 1R3	SI, VANCOUVER, BC		ew/9403893	Strathcona Paladin Security

						1. Type of garbage:	map?markers=49.281277%
						Garbage	123.0879565&size=600x30
						(What collection zone is the abandoned garbage located?)	Vw7N-
					app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXic&s
					orginal address: 769	4. Provide details:	DtE9nyIACkktKTME=' alt='i
					E Hastings St alias:	Cardboard on/at bus stop in front of address	height='300'> <a< td=""></a<>
Abandoned Non-					769 E HASTINGS ST	5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicst
Recyclables Pickup					full: 769 E HASTINGS	No	9302324'>http://www.put
Case	101014660641	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/9302324

PS#: 9302324 Click images below to
expand <a href='http://maps.googleapis.com/maps/api/stati</a
cmap?markers=49.281277%2C-
123.0879565&size=600x300&key=AlzaSyDchlJ_D Vw7N-
5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl
DtE9nyIACkktKTME='> <img< td=""></img<>
src='http://maps googleapis.com/maps/api/static
map?markers=49.281277%2C-
123.0879565&size=600x300&key=AlzaSyDchlJ_D
Vw7N-
5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl
DtE9nyIACkktKTME=' alt='mapurl' width='300'
height='300'>> <a< td=""></a<>
href='http://www.publicstuff.com/request/view/
9302324'>http://www.publicstuff.com/request/vi

PS#: 9403893Click images below to

Strathcona Paladin Security

Abandoned Non- Recyclables Pickup			
Case	101014637598	769	E HASTINGS ST

	app version: 2.31	 Type of garbage: Garbage (What collection zone is the abandoned garbage located?) Not Applicable
	orginal address: 769 E Hastings St alias:	 Provide details: Debris at bus stop in front of address
	769 E HASTINGS ST full: 769 E HASTINGS	5. (Don't ask, just record - did caller indicate they want a call back?): No
V6A 1R3	ST, VANCOUVER, BC	

PS#: 9259294Click images below to expand href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.281277%2C-. 123.0879565&size=600x300&key=AlzaSyDchlJ_D Vw7N-5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='>http://www.publicstuff.com/request/vi ew/9259294 Strathcona Paladin Security

				Public Stuff request id: PSID9259294 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1719393 created / updated at Thursday, December 17, 2020 1:35:38
				PM
				Hansen Service Request has been reviewed: Case reviewed on 2020-12-18 6:27:30 AM.
				Hansen an action has been scheduled: On 2020-12-
				18 6:27:30 AM an action has been scheduled for
				2020-12-18 6:27:00 AM. Hansen Change in Comments: Comments: SR
				Forwarded to Foreman. Added on 2020-12-18
				6:33:19 AM.
				Service Provided: 10 - Service Provided. Completed. Resolved on 2020-12-18 12:00:00
				AM.
				Agent Finished: Case Closed.
				Closed date : 2020-12-22 11:49:52.14 Service Provided
				10 - Service Provided. Completed. Resolved on
				2020-12-18 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed. Closed date : 2020-12-22 11:54:56.16
			Eng_Sanitation - Street	
1 1	12/17/2020 13:35	12/22/2020 11:55	Cleaning Services	Send Complete Status and Resolution Comment to
				Public Stuff request id: PSID9302324 Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1723535 created /
				updated at Tuesday, December 29, 2020 8:14:37
				AM Hansen an action has been scheduled: On 2020-12
				29 1:01:37 PM an action has been scheduled for
				2020-12-29 1:01:00 PM.
				Hansen Service Request has been reviewed: Case reviewed on 2020-12-29 1:01:37 PM.
				Hansen Change in Comments: Comments: SR
				Forwarded to Foreman. Added on 2020-12-29
				1:10:43 PM. Service Provided: 10 - Service Provided.
				completed . Resolved on 2020-12-30 12:00:00
				AM. Agent Finished: Case Closed.
				Closed date : 2021-01-05 11:20:44.61
				Service Provided
				10 - Service Provided. completed . Resolved on 2020-12-30 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
			For Construction Character	Closed date : 2021-01-05 11:24:56 07
1	12/29/2020 8:14	1/5/2021 11:25	Eng_Sanitation - Street Cleaning Services	Send Complete Status and Resolution Comment to
			-	Public Stuff request id: PSID9403893
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1732485 created / updated at Monday, January 18, 2021 11:01:15
				AM
				Hansen an action has been scheduled: On 2021-01- 18 1:24:32 PM an action has been scheduled for
				2021-01-18 1:24:00 PM.
				Hansen Service Request has been reviewed: Case reviewed on 2021-01-18 1:24:32 PM.
				Hansen Change in Comments: Comments: SR
				forwarded to foreman . Added on 2021-01-18
				1:44:33 PM. Service Provided: 10 - Service Provided.
				Completed. Resolved on 2021-01-20 12:00:00
				AM. Agent Finished: Case Closed.
				Closed date : 2021-01-21 08:59:47 05
				Service Provided
				10 - Service Provided. Completed. Resolved on 2021-01-20 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed.
			Fac Castleting City	Closed date : 2021-01-21 09:05:50 86
1	1/18/2021 11:01	1/21/2021 9:11	Eng_Sanitation - Street Cleaning Services	Open311 Feedback Send Complete Status and Resolution Comment to
-	, ., 11.01	, _,		,

Recyclables Pickup					full: 769 E HASTINGS ST	 Don't ask, just record - did caller indicate they want a call back?): No 	9453542'>http://www.publicstuff.com/request/view	
Case	101014745679	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/9453542	Strathcona Paladin Security
							PS Description: back alleyPS#:	
							3975109click images below to expand	a
							href='https://d17aqltn7cihbm.cloudfront.net/up	
							oads/large_9ac1f2af89631eadc6ad86f8d37857f	8'
							> <img src='https://d17aqltn7cihbm cloudfront.net/upl</img 	
							ads/large_9ac1f2af89631eadc6ad86f8d37857f8	
							alt='imageurl' width='300'	
							height='300'>Click images below to	
							expand <a href='http://maps.googleapis com/maps/api/sta</a 	ti
							cmap?markers=49.281277%2C-	
							123.0879565&size=600x300&key=AlzaSyDfghN3	B
							7_h2dKLxBu58vZzVd5yVPcyazU'> <img< td=""><td></td></img<>	
						1. Type of garbage:	src='http://maps googleapis.com/maps/api/stat map?markers=49.281277%2C-	
					app version: 2.31	Box Spring	123.0879565&size=600x300&key=AlzaSyDfghN	BB
							7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl'	
Abandonad					E Hastings St alias:	Not Applicable	width='300' height='300'>a	1
Abandoned Mattress/Box Spring					769 E HASTINGS ST full: 769 E HASTINGS		href='http://www.publicstuff.com/request/view 3975109'>http://www.publicstuff.com/request/	
Pickup Case	101011058918	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/3975109>	Strathcona Paladin Security
							PS Description: 2 mattresses dumped outside of	
							Astoria Hotel.PS#: 8131761Click image: below to expand <a< td=""><td></td></a<>	
							href='https://d17aqltn7cihbm.cloudfront.net/up	I
							oads/large_fe4110b8f85264dab6c8ec7c8e9c67b	b
							'> <img< td=""><td></td></img<>	
							<pre>src='https://d17aqltn7cihbm cloudfront.net/upl ads/large_fe4110b8f85264dab6c8ec7c8e9c67bl</pre>	
							alt='imageurl' width='300'	
							height='300'>Click images below to	
							expand	ti
							href='http://maps.googleapis com/maps/api/sta cmap?markers=49.2814872993748%2C-	u
							123.087932914495&size=600x300&key=AlzaSyl)c
							hlj_DVw7N-	
							5SscsAxDhrf1hK1UYvXic&signature=d1C8p4tjyst ApVRFQG9fKN2m6s='> <img< td=""><td>v</td></img<>	v
							src='http://maps googleapis.com/maps/api/stat	ic
							map?markers=49.2814872993748%2C-	
						1 Turse of early and	123.087932914495&size=600x300&key=AlzaSyI	0c
						1. Type of garbage: Mattress	hly_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature=d1C8p4tiysi	v
						2. What collection zone is the abandoned garbage located?	ApVRFQG9fKN2m6s=' alt='mapurl' width='300'	
						Not Applicable	height='300'> <a< td=""><td></td></a<>	
Abandoned Mattress/Box Spring					app version: 2.31 orginal address: 769	 (Don't ask, just record - did caller indicate they want a call back?): No 	href='http://www.publicstuff.com/request/view 8131761'>http://www.publicstuff.com/request/	
Pickup Case	101014088924	769	E HASTINGS ST	V6A 1R3	E Hastings St		ew/8131761>	Strathcona Paladin Security
					2		· · · · ·	

3. (What collection zone is the abandoned garbage located?) Not Applicable app version: 2.31 Not Applicable orginal address: 769 4. Provide details:

 E Hastings St alias:
 Bus stop in front of address

 769
 E HASTINGS ST
 5. (Don't ask, just record - did caller indicate they want a call back?):

 Abandoned Non-

1. Type of garbage: Garbage

PS#: 9453542Click images below to expand href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.281277%2C-. 123.0879565&size=600x300&key=AlzaSyDchlJ_D Vw7N-5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='>>cp/><a href='http://www.publicstuff.com/request/view/

				Public Stuff request id: PSID9453542
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1736181 created /
				updated at Wednesday, January 27, 2021
				11:04:54 AM
				Hansen an action has been scheduled: On 2021-01
				27 1:24:20 PM an action has been scheduled for
				2021-01-27 1:24:00 PM.
				Hansen Service Request has been reviewed: Case
				reviewed on 2021-01-27 1:24:20 PM.
				Hansen Change in Comments: Comments: SR
				forwarded to foreman. Added on 2021-01-27
				1:34:12 PM.
				Service Provided: 10 - Service Provided.
				Completed . Resolved on 2021-01-27 12:00:00
				AM.
				Agent Finished: Case Closed.
				Closed date : 2021-01-28 09:20:45 553
				Service Provided
				10 - Service Provided. Completed . Resolved on
				2021-01-27 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2021-01-28 09:25:16.403
			Eng_Sanitation - Street	Open311 Feedback
1	1/27/2021 11:04	1/28/2021 9:26	Cleaning Services	Send Complete Status and Resolution Comment to
				Public Stuff request id: PSID3975109
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1268577 created /
				updated at Sunday, April 01, 2018 2:57:20 PM
				Hansen an action has been scheduled: On
				03/04/2018 7:06:38 AM an action has been
				scheduled for 03/04/2018 7:06:00 AM.
				Hansen an action has been scheduled: On
				03/04/2018 7:07:44 AM an action has been
				scheduled for 03/04/2018 7:02:00 AM.
				Hansen Change in Comments: Comments: SR fwd
				to foreman . Added on 03/04/2018 8:23:23 AM.
				Hansen Service Request has been reviewed: Case
				reviewed on 03/04/2018 8:23:00 AM.
				Item not found: 771 - Sanitation: Item not found.
				nothing found at location - as per foreman.
				Resolved on 03/04/2018 8:44:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2018-04-04 08:47:30.627 Item not found
				771 - Sanitation: Item not found. nothing found at
				location - as per foreman . Resolved on
				03/04/2018 8:44:00 AM.
				03/04/2010 0.44.00 / 101
				Case Reopened: Reopened for Public Stuff
				Feedback
			Eng Sanitation - Street	Agent Finished: Case Closed.
1	4/1/2018 14:56	4/4/2018 8:51	Cleaning Services	Closed date : 2018-04-04 08:50:07 553
	,,	,,	0	Public Stuff request id: PSID8131761
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1630121 created /
				updated at Friday, June 12, 2020 9:35:36 PM
				Hansen Service Request has been reviewed: Case
				reviewed on 15/06/2020 6:17:42 AM.
				Hansen an action has been scheduled: On
				15/06/2020 6:17:42 AM an action has been
				scheduled for 15/06/2020 6:17:00 AM.
				Hansen Change in Comments: Comments: SR
				Forwarded to Foreman. Added on 15/06/2020
				6:41 08 AM.
				Item not found: 771 - Sanitation: Item not found.
				Not there as per foreman. Resolved on
				23/06/2020 12:00:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2020-06-24 14:54:36.173
				Item not found
				771 - Sanitation: Item not found. Not there as per
				foreman. Resolved on 23/06/2020 12:00:00 AM.
				Case Reonened: Reonened for Dublic Stuff
				Case Reopened: Reopened for Public Stuff
				Feedback Agent Finished: Case Closed.
				Closed date : 2020-06-24 14:59:54 37
				Open311 Feedback
			Eng_Sanitation - Street	Send Complete Status and Resolution Comment to
1	6/12/2020 21:35	6/24/2020 15:00		PS case
	-		-	

Abandoned Mattress/Box Spring Pickup Case	101014191955	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 BC-7A alias: 769 BC- 7A full: 769 E HASTINGS ST, VANCOUVER, BC	 Type of garbage: Mattress What collection zone is the abandoned garbage located? Not Applicable (Don't ask, just record - did caller indicate they want a call back?): No 	<pre>>>Click images below to expand href='http://maps.googleapis com/maps/api/stati cmap?markers=49.2812900179197%2C- 123.087912797928&size=600x300&key=AlzaSyDc hU_DVw7N- S5scsAxDhrf1hK1UYVXic&signature=A0IGJMDe0X AvUlslw7Ky7oYSSVM='>cimg src='http://maps googleapis.com/maps/api/static map?markers=49.2812900179197%2C- 123.087912797928&size=600x300&key=AlzaSyDc hU_DVw7N- S5scsAxDhrf1hK1UYVXic&signature=A0IGJMDe0X AvUlslw7Ky7oYSSVM='alte'mapurl' width='300' height='300'>href='http://www.publicstuff.com/request/view/ 8375827'>http://www.publicstuff.com/request/view/ 8375827'</pre>	
					app version: 2.31 orginal address: 769	 Type of garbage: Mattress What collection zone is the abandoned garbage located? 	PS Description: Mattress is located behind Busstop near Astoria.PS#: 8709888Click images below to expand <p <a<br="">href='https://d17aqltn7cihbm.cloudfront.net/uplo ads/large_6ef47268d6f44b44fca524625c7c442a' >click images below to expandimg</img </a </img </p>	
Abandoned					E Hastings St alias: 769 E HASTINGS ST	Not Applicable 3. (Don't ask, just record - did caller indicate they want a call back?):	height='300'> <a href='http://www.publicstuff.com/request/view/</a 	
Mattress/Box Spring Pickup Case	101014341897	769	E HASTINGS ST	V6A 1R3	full: 769 E HASTINGS ST, VANCOUVER, BC	No	8709888'>http://www.publicstuff.com/request/vi ew/8709888	Strathcona Paladin Security
Abandoned					E Hastings St alias:	 Type of garbage: Box Spring What collection zone is the abandoned garbage located? Not Applicable (Don't ask, just record - did caller indicate they want a call back?): 	PS Description: Leaned up behind bus stopPS#: 8712330Click images below to expand >a href='http://www.publicstuff.com/request/view/</img </a 	
Mattress/Box Spring Pickup Case	101014342419	769	E HASTINGS ST	V6A 1R3	full: 769 E HASTINGS ST, VANCOUVER, BC	No	8712330'>http://www.publicstuff.com/request/vi ew/8712330	Strathcona Paladin Security
rickup case	101014342419	105	E HASTINGS ST	VON TUD	JI, VANCOUVER, BC		cw/0/12330//a//p//	Subditiona Faiaulii Security

PS Description: 769 East Hastings - Astoria Mattress left near the bus stop. PS#: 8375827Click images below to

expand<a</td>s.22(1)

				Public Stuff request id: PSID8375827 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1646251 created / updated at Friday, July 17, 2020 3:57:02 PM Hansen an action has been scheduled: On 20/07/2020 6:37:14 AM an action has been scheduled for 20/07/2020 6:35:00 AM. Hansen Service Request has been reviewed: Case reviewed on 20/07/2020 6:37:14 AM. Hansen Change in Comments: Comments: SR forwarded to foreman Added on 20/07/2020 1:29:32 PM. Item not found: 771 - Sanitation: Item not found. Item not found Resolved on 20/07/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-07-21 08:56:13.753 Item not found 771 - Sanitation: Item not found. Item not found Resolved on 20/07/2020 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-21 09:00:43.733 Open311 Feedback
			Eng_Sanitation - Street	Open311 Feedback Send Complete Status and Resolution Comment to
1	7/17/2020 15:56	7/21/2020 9:03	Cleaning Services	PS case Public Stuff request id: PSID8709888
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1672413 created / updated at Tuesday, September 08, 2020 6:31:13
				PM Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 09/09/2020 6:43 04 AM. Item not found: 771 - Sanitation: Item not found.
				Item not found . Resolved on 14/09/2020
				12:00:00 AM. Agent Finished: Case Closed.
				Closed date : 2020-09-15 07:59:24 99 Item not found
				771 - Sanitation: Item not found. Item not found . Resolved on 14/09/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed. Closed date : 2020-09-15 08:00:43 373
				Open311 Feedback Send Complete Status and Resolution Comment to
				PS case
			Eng Sanitation - Street	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
1	9/8/2020 18:31	9/15/2020 8:03	Cleaning Services	Hansen Service Case Created / Updated: Hansen Public Stuff request id: PSID8712330
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1672553 created / updated at Wednesday, September 09, 2020
				8:29:41 AM Hansen Service Request has been reviewed: Case
				reviewed on 09/09/2020 1:04:16 PM. Hansen an action has been scheduled: On
				09/09/2020 1:04:16 PM an action has been scheduled for 09/09/2020 1:04:00 PM.
				Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 09/09/2020
				1:15:56 PM. Item not found: 771 - Sanitation: Item not found.
				Item not found . Resolved on 14/09/2020 12:00:00 AM.
				Agent Finished: Case Closed. Closed date : 2020-09-15 07:59:24 303
				Item not found
				771 - Sanitation: Item not found. Item not found . Resolved on 14/09/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed. Closed date : 2020-09-15 08:00:46 257
	0/0/2025	0/45/2022	Eng_Sanitation - Street	Open311 Feedback
1	9/9/2020 8:29	9/15/2020 8:03	Cleaning Services	Send Complete Status and Resolution Comment to

Illegal Dumping Report Case	101011189758	769	E HASTINGS ST	V6A 1R3	 Type of material: Household Garbage If Other, provide details: Did you witness the garbage being dumped: Yes If Yes, provide details: bag of garbage cantaining human waste and needles Do you know where the garbage came from? Yes If Yes, provide details: 3rd floor came out of the middle of building and another bag up on fire escape. Garbage also caught up in power lines Location of garbage: Alley/Lane (Don't ask, just record - did caller indicate they want a call back?): No Name (for VanConnect requests only): Phone number or email address (for VanConnect requests only): 		s.22(1)	s.22(1)	1 5/1/2018 13:11	Eng_Solid Waste 5/2/2018 9:35 Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1280892 created / updated at Tuesday, May 01, 2018 1:14:56 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1280892 created / updated at Tuesday, May 01, 2018 1:15:37 PM Hansen Change in Comments: Comments: nothing we can investigate. not for our dept to cleanup Added on 02/05/2018 9:34:12 AM. Incorrect Queue Allocation: 32 - Incorrect Queue Allocation Resolved on 02/05/2018 9:33:00 AM. Agent Finished: Case Closed. Closed date : 2018-05-02 09:35:22 8 Incorrect Queue Allocation 32 - Incorrect Queue Allocation Resolved on 02/05/2018 9:33:00 AM.
Illegal Dumping Report Case	101011706620	769	E HASTINGS ST	V6A 1R3	 Type of material: Household Garbage If Other, provide details: Did you witness the garbage being dumped: Yes If Yes, provide details: S.22(1) ays that in the alleyway behind 969 E Hastings St. (Astoria Hotel), there is abandoned household garbage, human waste and needles. Do you know where the garbage came from? Yes If Yes, provide details: He says that it is coming from the Estoria Hotel. Location of garbage: Alley/Lane (Don't ask, just record - did caller indicate they want a call back?): No Name (for VanConnect requests only): Phone number or email address (for VanConnect requests only): 	2018/08/11 10:48:05 ~ Sonia Lotay ~ Case created in error. Case closed. Caller has also been given the Portland Hotel Society hotline phone number to report the discarded needles. This has been a recurring issue, according to the caller.	s.22(1)	<u>s.22(1)</u>	1 8/11/2018 10:36	Eng_Solid Waste 8/13/2018 8:31 Management	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329392 created / updated at Saturday, August 11, 2018 10:42:28 AM Agent Finished: Case Closed. Closed date : 2018-08-11 10:48:10.727 Case created in error by Contact Centre Case created in error. Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329392 created / updated at Saturday, August 11, 2018 10:48:59 AM Agent Finished: Case Closed. Closed date : 2018-08-11 10:48:59 98 Back to previous status Closing case after 'Add Event' Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329392 created / updated at Saturday, August 11, 2018 10:49 09 Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Title updated to: Street Furniture - General Inquiry
Street Furniture - N Request and Gene Inquiry		769	E HASTINGS ST	V6A 1R3	 Type of request: General Inquiry Describe details: Caller would like to see if the bus shelter on the NW corner of E Hastings and Hawks can be moved to the NE corner to avoid patrons from the Astoria Hotel occupying the bench all day. Caller is a resident of the area that requires the bench for resting and finds it is never available. (Don't ask, just record - did caller indicate they want a call back?): Yes 	Alternatively, a second bench on the NE corner may satisfy the caller.	s.22(1)	s.22(1)	1 6/6/2018 13:14 1	1/15/2019 15:56 Eng_Streets Furniture	Agent Finished: Case Closed. Closed date : 2019-01-08 10:59:43.697 Acknowledged Discussed ideas and possible solutions with the caller and let her know I have working on a plan to provide maintained and cleaned benches for the areas of DTES where residents of the SRO/hotels have nowhere to go except the street. By adding places for socialization and fresh air, the hope is that the bus shelters would become used primarily for people waiting for the bus. Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1395585 created / updated at Tuesday, January 08, 2019 10:59:51 AM Agent Finished: Case Closed. Closed date : 2019-01-08 10:59:51 92 Back to previous status Closing case after 'Add Event' Case Reopened: Temporary re-open to 'Add

ben		
find		
3. (D		
Ye		

Commercial Waste Container Request 101011706663	769	E HASTINGS ST	V6A 1R3	 Type of issue: Illegal dumping If Other, provide details: Container type: Garbage Name of the Hauling Company: Unknown Provide container number (if available): Unknown (Don't ask, just record - did caller indicate they want a call back?): No 	5.22(1) _{Says} that in the alleyway behind 969 E Hastings St. (Astoria Hotel), there is abandoned household garbage, human waste and needles due to the dumpster. He was provided with the Portland Hotel Society's hotline number for the needles.	s.22(1)	s.22(1)	Eng_Solid Was 1 8/11/2018 10:48 8/13/2018 9:38 Management
				 Describe details (who, what, where, when, why): S.22(1) would like to request increased police presence in the neighbourhood as th area is frequently faced with instances of abandoned garbage. The north side of Hastings between Heatley and Hawk experiences abandoned garbage issues behind Astoria Hotel due to the dumpster. He says that police will not take requests unless there is an incident and he believes the request has to come through 3-1-1. A commercial waste container illegal dumping case was created. Case number is 101011706663. This feedback is recorded for VPD to review to monitor their future processes/patrols as requested. Type of feedback: Opinion Feedback regarding: City Department Department: 	e			
				Police Services 5. Division or Branch Name: VPD 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:		- 00(4)		
Citizen Feedback Case 101011706678	769	E HASTINGS ST	V6A 1R3			s.22(1)	s.22(1)	1 8/11/2018 10:52 8/11/2018 15:38 Feedback

Type of request: General Inquiry
 Provide details:

Yes

Street Furniture - New

Request and General

101012442791 769

E HASTINGS ST

V6A 1R3

Inquiry

Citizen would like to have the bench in front of this business removed. It causes

issues because people are sitting there and drinking all day. 3. (Don't ask, just record - did caller indicate they want a call back?):

				Agent Updated Case Details: Reallocated to
				queue: Eng Streets Furniture
				Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1404443 created /
				updated at Monday, January 28, 2019 4:45:33 PM
				Hansen Service Request has been reviewed: Case
				reviewed on 18/03/2019 6:29:00 PM.
				Alternate Service Provided: 12 - Alternate Service
				Provided. Message left <mark>S.22(1)</mark> about his request
				to remove the bench. He has my phone number for when he wants to discuss the matter. The
				bench is being looked at for repositioning
				depending on the use of the large bicycle racks
				that are in close proximity. For drinking in public,
				police nonemergency would be able to handle the
				issue Resolved on 28/03/2019 2:41:00 PM.
				Agent Finished: Case Closed.
				Closed date : 2019-03-28 14:47:25.18
				Alternate Service Provided
				12 - Alternate Service Provided. Message left for .22(1) bout his request to remove the bench. He
			3	has my phone number for when he wants to
				discuss the matter. The bench is being looked at
				for repositioning depending on the use of the
				large bicycle racks that are in close proximity. For
				drinking in public, police nonemergency would be
1				
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	able to handle the issue Resolved on
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	able to handle the issue Resolved on Agent Created Case: Agent Updated Case Details: Reallocated to
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case:
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created /
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39
1	1/28/2019 16:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM.
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided. Resolved
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided Resolved on 13/08/2018 9:36:00 AM.
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided. Resolved
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is clean. Added on 13/08/2018 9:37:25 AM.
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is clean. Added on 13/08/2018 9:37:25 AM. Agent Finished: Case Closed. Closed date : 2018-08-13 09:38:25 373 Service Provided
1	1/28/2019 10:43	3/28/2019 14:47	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided. Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is clean. Added on 13/08/2018 9:37:25 AM. Agent Finished: Case Closed. Closed date : 2018-08-13 09:38:25 373 Service Provided 10 - Service Provided. Resolved on 13/08/2018
1	1/28/2019 10:43			Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is clean. Added on 13/08/2018 9:37:25 AM. Agent Finished: Case Closed. Closed date : 2018-08-13 09:38:25 373 Service Provided
	8/11/2018 10:48		Eng_Solid Waste	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Solid Waste Management Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:50:39 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1329398 created / updated at Saturday, August 11, 2018 10:51 04 AM Hansen Service Request has been reviewed: Case reviewed on 13/08/2018 8:34:42 AM. Service Provided: 10 - Service Provided. Resolved on 13/08/2018 9:36:00 AM. Hansen Change in Comments: Comments: Lane is clean. Added on 13/08/2018 9:37:25 AM. Agent Finished: Case Closed. Closed date : 2018-08-13 09:38:25 373 Service Provided 10 - Service Provided. Resolved on 13/08/2018

s.22(1) s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback

Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-08-11 15:38:11 523 Directed to Another City Department Feedback email sent to: vpd@vpd.ca

						 Describe details (who, what, where, when, why): (22(1))would like to voice the City needs to remove the barricades and have the bus 					
					2	stop moved from outside of the Astoria Hotel. The barricades are off Hawks near the lane and are being used as seats, the bus stop is always taken over by the drunks. This will deter these regular groups hanging around. 2. Type of feedback: Complaint					
						3. Feedback regarding: City Department 4. Department: Engineering Services					
						 Division or Branch Name: Slow Streets Were any other cases or service requests created as a result of this feedback? No If Yes, provide case number(s) or other relevant details: 					Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback
					1	 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 					Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department
Citizen Feedb	ack Case 101014497288	769	E HASTINGS ST	V6A 1R3		11. Contact number: 12. Email address:		s.22(1)	s.22(1)	1 10/26/2020 17:32 10/26/2020 19:00 Feedback	sent to slow.streets@vancouver ca
						1. Type of issue:					Agent Updated Case Details: Reallocated to queue: Eng_Water Operations
					:	Other 2. Turn water service: Off 3. What date would you like the service turned on or off?					Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1373566 created / updated at Wednesday, November 14, 2018 7:43:18 AM
						11/16/2018 4. Reason for water service turn on or off: Repair 5. Provide details (e.g. what do you see? what is happening?):					Hansen Work Order Created: Work order 1031727 has been initiated on 14/11/2018 8:05 00 AM. Work Order type is WSEmtc. Hansen Change in Comments: Comments:
						Repair - there's aleak inside the Astoria Hotel 6. Is the caller: Contractor 7. What is the billing (not property) address, phone number and contact name of the					Assigned to 1051. Added on 14/11/2018 8:03:04 AM. Hansen Service Request has been reviewed: Case reviewed on 14/11/2018 8:03:24 AM.
					:	person authorizing the crew call out? S.22(1) 8. Advise caller: Waterworks Operations does need me to advise you that there is a possibility of charges.	2018/11/16 07:19:49 ~~ Yanka_(Lily) Chong ~~				Hansen Service Request Assigned: Case was assigned on 16/11/2018 12:00:00 AM. Hansen Work Order Created: Work order 1031730 has been initiated on 14/11/2018 8:05 00 AM.
					i	100 dollars 9. Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Yes	Citizen called back and wanted to confirm the time the crews would be out there as he was in the hospital and wasn't sure if the crew will be here today. Advised that the date was for today so	0			Work Order type is WSEmtc. Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1373566 created / updated at Friday, November 16, 2018 7:20:23
	.					10. What is the name and phone number of the person meeting the crew onsite? s.22(1) 11. (Don't ask just record - Did caller indicate they want a call back?)	if dispatch did confirm it would be for today. Please call to advise if a crew could attend for 8 am on Friday 11/16/2018 as he will				AM Hansen Change in Comments: Comments: Turned off and then turned on. Added on 16/11/2018
Water Service On/Off Reque		769	E HASTINGS ST	V6A 1R3		Yes	need to have his crew there as well. Please call Marc 778-229-6330	s.22(1)	s.22(1)	1 11/14/2018 7:39 11/16/2018 11:38 Eng_Water Operations	11:37:39 AM. Service Provided: 10 - Service Provided Resolved Public Stuff request id: PSID5251332
							PS Description: washer in back Alley Astoria hotelPS#: 5251332Click images below to expand <a href='https://d17aqltn7cihbm.cloudfront.net/upl</a 				Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1379570 created / updated at Tuesday, November 27, 2018 12:46:46 PM
							oads/large_290a7914166bc8fa23fad5470d5ccd1 '> <img src='https://d17aqltn7cihbm cloudfront.net/uplo ads/large 290a7914166bc8fa23fad5470d5ccd14'</img 				Hansen an action has been scheduled: On 28/11/2018 7:10:10 AM an action has been scheduled for 28/11/2018 7:10:00 AM. Hansen Change in Comments: Comments: SR fwd
							alt='imageurl' width='300' height='300'>>p>Click images below to expandcy>ca				to Foreman. Added on 28/11/2018 7:31:15 AM. Hansen Service Request has been reviewed: Case reviewed on 28/11/2018 7:31:00 AM.
							href='http://maps.googleapis.com/maps/api/stat cmap?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchlJ_D				Service Provided: 10 - Service Provided. completed as per foreman Resolved on 28/11/2018 12:00:00 AM.
							Vw7N- SSscSAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='> <img< td=""><td></td><td></td><td></td><td>Agent Finished: Case Closed. Closed date : 2018-11-30 14:05:20.743 Service Provided</td></img<>				Agent Finished: Case Closed. Closed date : 2018-11-30 14:05:20.743 Service Provided
							<pre>src='http://maps googleapis.com/maps/api/static map?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchIJ_D</pre>				10 - Service Provided. completed as per foreman Resolved on 28/11/2018 12:00:00 AM.
					app version: 2.31	 Appliance size: Small (What collection zone is the abandoned garbage located?) 	Vw7N- 5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME=' alt='mapurl' width='300'				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
Abandoned Recyclables P					full: 769 E HASTINGS	Not Applicable 5. (Don't ask, just record - did caller indicate they want a call back?): No	height='300'>a href='http://www.publicstuff.com/request/view/ S251332'>http://www.publicstuff.com/request/view/ publicstuff.com/request/view/	ri			Closed date : 2018-11-30 14:09:54.707 Open311 Feedback Send Complete Status and Resolution Comment to
Case	101012175923	769	E HASTINGS ST	V6A 1R3	ST, VANCOUVER, BC		ew/5251332	Strathcona Paladin Security		1 11/27/2018 12:46 11/30/2018 14:10 Cleaning Services	PS case

Abandoned Recyclables Pickup Case	101012640676	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St alias:	 Type of garbage: Electronic Waste (What collection zone is the abandoned garbage located?) Not Applicable Provide details: In the alley. Some electronic with wooden parts that says X-ray precaution. Some miscellaneous junk as well, it has some needles inside. (Don't ask, just record - did caller indicate they want a call back?): No 	PS#: 5730057Click images below to expanda href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_3f643e76a40d8dac87bb7c3d5959287 0'> Click images below to expanda href='http://maps.googleapis com/maps/api/stati cmap?markers=49.281277%2C- 123.0879565&size=600x300&key=AlzaSyDchIJ_D Vw7N- SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl DtE9nyIACkktKTME='>/></a </img </img 		
Street Furniture Repair and Maintenance Request	101012341340	769	E HASTINGS ST	V6A 1R3		 Type of Street Furniture: Bus Shelter Provide details: The bus shelter including the bench under it is filthy. People are unable to sit on the bench because of how dirty it is, and there is graffiti all over it. Caller is asking that it be maintained and more frequently. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available: (Don't ask, just record - did caller indicate they want a call back?): No Other If Other selected or there are multiple issues, provide details: Untidy premise. Very dirty washrooms. Regular cleaners are on holidays for 5-6 weeks. 30+ people using washrooms. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): If a Rental Unit concern selected, was the landlord advised of the issue? undefined If Yes selected, what happened? If sign selected, provide sign size, wording or identifying details: Caller's daytime phone number: \$.22(1) If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined (Don't ask, just record - did caller indicate they want a call back?) Yes Confirm Property Address: VFRS - Is this a board-up request? undefined VFRS - Is this a report of "no business licence"? undefined VFRS - Is this a report of "no business licence?" undefined Contact name: 		s.22(1)	<u>s.22(1)</u>
Complaint Case	101012704904	769	E HASTINGS ST	V6A 1R3		16. Email address:	access.	s.22(1)	s.22(1)

1	3/15/2019 14:07	3/22/2019 13:25	Eng_Sanitation - Street Cleaning Services	Public Stuff request id: PSID5730057 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1423925 created / updated at Friday, March 15, 2019 2:07:31 PM Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 18/03/2019 8:09:07 AM. Service Provided: 10 - Service Provided. done as per foreman TB. Resolved on 20/03/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-03-22 13:20:25.457 Service Provided 10 - Service Provided. done as per foreman TB. Resolved on 20/03/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-03-22 13:24:55 03 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1423925 created / updated at Friday, March 22, 2019 1:25 04 PM Agent Created Case Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1395606 created / updated at Tuesday, January 08, 2019 11:20:13 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1395606 created / updated at Tuesday, January 08, 2019 11:20:32 AM Service Provided by Contractor: 14 - Service Provided by Contractor: 14 - Service
				Provided by Contractor Resolved on 09/01/2019 6:21 00 PM.
				Closed date : 2019-01-16 18:24:00 95 Service Provided by Contractor 14 - Service Provided by Contractor Resolved on 09/01/2019 6:21:00 PM.

(1) 1 1/8/2019 11:17 1/16/2019 18:24 Eng_Streets Furniture

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2019-04-02 12:04:11 007 Assigned Mike Elliston 86968

DBL - Property Use 1 4/1/2019 11:40 4/2/2019 12:04 Inspections

						 2): Rats 2. If Other selected or there are multiple issues, provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 6. If Yes selected, provide sign size, wording or identifying details: 8. Caller's daytime phone number: 5.22(1) 9. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 10. (Don't ask, just record - did caller indicate they want a call back?) No 11. Confirm Property Address: 12. VFRS - Is this a board-up request? undefined 13. VFRS - Is this a report of "no business licence"? undefined 14. Contact number: 15. Contact name: 16. Email address: 			
PUI Property Use						16. Email address: 17. VFRS Badge Number:			
Complaint Case	101012892385	769	E HASTINGS ST	V6A 1R3			Rats coming from the garden at the Astoria Hotel.	s.22(1)	s.22(1)
PUI Property Use Complaint Case	101013991300	769	E HASTINGS ST	V6A 1R3	app version: 2.31 orginal address: 769 E Hastings St	 Type of concern (if multiple concerns, select primary and provide details in question 2): ExteriorBuildingMaintenance Phone number: S.22(1) Please verify address of the property: S 22(1) G9 east hastings 2): Rental Unit - Maintenance If Other selected or there are multiple issues, provide details: If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 	PS Description: constant excess materials from .22(1) moved for building inspections but back again after. ongoing for many yearsPS#: 7913496Click images below to expand >a href='http://www.publicstuff.com/request/view/ 7913496'>http://www.publicstuff.com/request/view/ w/7913496></img </a 		
						 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? Yes 8. If Yes selected, what happened? 			
						One day the caller complained the washrooms are not being cleaned, there is grabage everywhere in the building, the washrooms were cleaned that day, but they aren't being cleaned enough. There is no toilet paper in the stalls. 9. If Sign selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: S.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) Yes 13. Confirm Property Address:			
PUI Property Use Complaint Case	101013992146	769	E HASTINGS ST	V6A 1R3		14. VFRS - Is this a board-up request? undefined		s.22(1)	s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2019-05-22 08:13:25 857 Assigned Mike Elliston 6968

DBL - Property Use 1 5/20/2019 10:15 5/22/2019 8:13 Inspections

> Agent Created Case: Public Stuff request id: PSID7913496 Agent Finished: Case Closed. Closed date : 2020-05-11 16:05:22.72 Assigned Mike Elliston 86968 s.22(1)

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-11 16:09:50.69 Open311 Feedback . Send Complete Status and Resolution Comment to PS case

DBL - Property Use 1 5/10/2020 12:21 5/11/2020 16:09 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-05-12 09:32:51 37 Assigned Mike Elliston 86968

1 5/11/2020 7:50 5/12/2020 9:32 Inspections

DBL - Property Use

	roperty Use laint Case	101014163585	769	E HASTINGS ST	V6A 1R3	 2): Other 2. If Other selected or there are multiple issues, provide details: Mould in all communal showers 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 8. If Yes selected, what happened? 9. If Sign selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) No 13. Confirm Property Address: 14. VFRS - Is this a board-up request? undefined 15. VFRS - Is this a report of "no business licence"? undefined 16. Contact number: 1. Is the building open? 		s.22(1)	s.22(1)
	acant Building laint Case	101013294051	769	E HASTINGS ST	V6A 1R3	 Yes If Yes, indicate what part of the building is open (e.g. basement door, etc.): Back gate off from the lane Are there any signs of squatters? Yes Provide details: This property was supposed to be secured after the recent fire, but the owner hasn't done anything yet. There's definitely squatters inside the property - Back gate is wide open and there's extension chords running in to the lot from the back lane. Caller's daytime phone number: s.22(1) (Don't ask, just record - did caller indicate they want a call back?): No 		s.22(1)	s.22(1)
Sign -	Repair	101013296270	769	E HASTINGS ST	V6A 1R3	 Sign proximity: Curbside If Other, provide details: Type of sign: No Parking/No Stopping Sign If Other, provide details: Condition of sign: Sign Hanging/Bolt Missing If Other, provide details: Condition of sign: Sign Hanging/Bolt Missing If Other, provide details: If Sign and Pole Damaged/Down, is it due to a motor vehicle accident? If Yes, ask caller to provide details on the responsible party, including license plate #, make/model/color of vehicle, company name on vehicle, driver name/license #/contact info and/or VPD/VFD incident # (if known): Did you or could you take any photos of the damage? undefined (Don't ask just record - Did caller indicate they want a call back?) No 	No stopping sign at the west end of the bus stop is loose. Someone has removed one of the bolts and sign is dangling. Please have this repaired.	COAST MOUNTAIN BUS COMPANY/TRANSLINK	s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-07-09 08:52:25.147 Assigned Mike Elliston 86968

DBL - Property Use 1 7/8/2020 16:32 7/9/2020 8:52 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2019-09-05 15:40:23 2 Assigned Mike Elliston 6968

DBL - Property Use

1 9/4/2019 11:44 9/5/2019 15:40 Inspections

queue: Eng_Traffic and Electrical - Traffic Operations Hansen Service Case Created / Updated: Hansen

ServiceRequest Number : 1506468 created / updated at Wednesday, September 04, 2019 6:50:25 PM

Hansen Service Request has been reviewed: Case reviewed on 05/09/2019 12:50:00 PM. Dispatched to Crew: 44 - Work Order created for

Crew. Dispatched to Traffic Ops superintendent for crew dispatch. Crew will make repairs based on priority and complexity of the problem. See WO created # 1123094. Resolved on 05/09/2019 12:52:00 PM.

Hansen Work Order Created: Work order 1123094 has been initiated on 05/09/2019 12:51:00 PM. Work Order type is TSnPermanent.

Agent Finished: Case Closed. Closed date : 2019-09-05 12:53:41.64

Dispatched to Crew

44 - Work Order created for Crew. Dispatched to Traffic Ops superintendent for crew dispatch. Crew will make repairs based on priority and complexity of the problem. See WO created # 1123094. Resolved on 05/09/2019 12:52:00 PM.

Eng_Traffic and Electrical - Traffic 1 9/4/2019 18:48 9/5/2019 12:53 Operations

		PS#: 6807569Click images below to	
		expand <a< td=""><td></td></a<>	
		href='https://d17aqltn7cihbm.cloudfront.net/upl	
		oads/large_7c2a5c7980b235db5c5223108259b4b)
		3'> <img< td=""><td></td></img<>	
		src='https://d17aqltn7cihbm cloudfront.net/uplo	
		ads/large_7c2a5c7980b235db5c5223108259b4b3	1
		'alt='imageurl' width='300'	
		height='300'>Click images below to	
		expand	
		href='http://maps.googleapis com/maps/api/stati	
		cmap?markers=49.281277%2C-	
		123.0879565&size=600x300&key=AlzaSyDchlJ_D	
		Vw7N-	
		5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl	
		DtE9nyIACkktKTME='> <img< td=""><td></td></img<>	
		src='http://maps googleapis.com/maps/api/static	
	1. Provide details about the needle(s):	map?markers=49.281277%2C-	
	behind Astoria hotel among debris	123.0879565&size=600x300&key=AlzaSyDchlJ_D	
	2. Provide number of needles:	Vw7N-	
app version: 2.31	5+	5SscsAxDhrf1hK1UYvXic&signature=5pvk0gxphgl	
orginal address: 769	3. Your name:	DtE9nyIACkktKTME=' alt='mapurl' width='300'	
E Hastings St alias:	Strathcona Business Improvement Association	height='300'> <a< td=""><td></td></a<>	
769 E HASTINGS ST	4. Phone number:	href='http://www.publicstuff.com/request/view/	
full: 769 E HASTINGS	s.22(1)	6807569'>http://www.publicstuff.com/request/vi	
ST, VANCOUVER, BC		ew/6807569	No Name No Name (ps)

				1. Type of Property:		
				Other		
				2. If Other, provide details:		
				Astoria Hotel		
				3. Describe the issue in detail:		
				This owners of this property have not shovelled at all infront of the building		
				4. Condition of sidewalk:		
				Not Shovelled		
				5. If Other, provide details:		
				6. Provide date and time of incident:		
				Jan/15/2020		
				7. (Don't ask, just record - did caller indicate they want a call back?):		
Snow and Ice Removal				No		
- Sidewalk Bylaw				8. Provide property address:		
Violation 101013681680	769	E HASTINGS ST	V6A 1R3	6. Hovide property address.	s.22(1)	s.22(1)
101013081080	705	L HASTINGS ST	VOA 1K5	Other	3.22(1)	3.22(1)
				2. If Other selected, provide details:		
				s.22(1) Already referred to		
				SPCA but SPCA advised citizen to call Animal Services		
				3. Animal type:		
				Dog		
				4. If Other selected, provide details:		
				5. Animal colour:		
				Black and white chest with some white markings		
				6. Provide dog breed, if applicable (best guess if unknown):		
				s.22(1)		
				7. Dog size:		
				Medium		
				8. If animal or human attacked, provide details of injuries, if applicable:		
				8.a. Was the dog on leash at the time of the attack?		
				8.b. Is the attacking dog still in the area?		
				undefined		
				9. For all complaint types, describe any safety concerns:		
				Citizen says that dog is on collar and leash and seems extremely thirsty. It drank an		
				entire water bottle and seemed like it needed more water. The dog handler seems to		
				be always yanking on the leash and does not have good control over the dog. Does not		
				seem like she owns it. Strange interaction. Citizen says that the dog's tail is between its		
				legs. The dog handler is $\frac{5.22(1)}{5.22(1)}$ They are sitting in front of		
				the Astoria.		
				10. Is there an animal welfare or cruelty issue?		
				Yes		
Animal Concern - Non-				11. Incident date:		
Emergency Case 101013856499	769	E HASTINGS ST	V6A 1R3	03/15/2020	s.22(1)	s.22(1)
	, 55	E 10/01/1400 01	VOICENS		(.)	(-)

ST, VANCOUVER, BC

V6A 1R3

Discarded Needle

101013347987

769

E HASTINGS ST

Pickup Request

			Agent Created Case:
			Public Stuff request id: PSID6807569
			Agent Finished: Case Closed.
			Closed date : 2019-09-20 14:05:44 947
			ZZZ Directed to PHS Mobile Needle Exchange
			Auto case closed from Mapping Application.
			PSID6807569
			Case Reopened: Reopened for Public Stuff
			Feedback
			Agent Finished: Case Closed.
			Closed date : 2019-09-20 14:10:00 9
			Open311 Feedback
			Send Complete Status and Resolution Comment to
			PS case
1	9/20/2019 14:05	9/20/2019 14:10 ACCS - Drug Policy	
			Agent Created Case:
			Agent Updated Case Details: Reallocated to
			queue: Eng_Kent Construction Supplies and
			Services
			Hansen Service Case Created / Updated: Hansen
			ServiceRequest Number : 1567078 created /
			updated at Wednesday, January 15, 2020 6:19:24
			PM
			Obstructed or Inaccessible: 13 - Obstructed or
			Inaccessible. Due to dangerous road conditions,
			no inspections were conducted on Jan. 15, 2020.
			Resolved on 15/01/2020 12:00:00 AM.
			Agent Finished: Case Closed.
			Closed date : 2020-01-16 06:23:26 84
			Obstructed or Inaccessible
			13 - Obstructed or Inaccessible. Due to dangerous
			road conditions, no inspections were conducted
			on Jan. 15, 2020 Resolved on 15/01/2020
			12:00:00 AM.
		Eng_Kent Construction	
1	1/15/2020 18:17	1/16/2020 6:23 Supplies and Services	

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Animal Services Dispatch

Agent Finished: Case Closed. Closed date : 2020-03-15 17:31:29 557 Not a City-provided Service this does not fall under Animal Services' Purview. unfortunately, a dog drinking water aggressively, being skiddish, and being owned by a **S.22(1) S.22(1)** Joes not fall under bylaw 9150. -AN

DBL - Animal Services

1 3/15/2020 15:32 3/15/2020 17:31 Dispatch

COVID-19 Case	101013878365	769	E HASTINGS ST	V6A 1R3	 Topic (if applicable): Businesses Subtopic (if applicable): Social Distancing Type of feedback or inquiry: Complaint Provide details: Hotel is not practicing social distancing. (Don't ask, just record - did caller indicate they want a call back?): No 		s.22(1)	s.22(1) 1	3/24/2020 9:12	3/24/2020 9:14 Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided Sent to EOC
Street Furniture - Repair and Maintenance Case	101013937736	769	E HASTINGS ST	V64 1P3	 Type of Street Furniture: Bus Shelter (Don't ask, just record: Is this an emergency or safety issue?): Yes Provide details: Glass smashed, all over sidewalk. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available: (Don't ask, just record - did caller indicate they want a call back?): No 		BIA - STRATHCONA BUSINESS IMPROVEMENT	s.22(1) 1	4/18/2020 9-24	5/8/2020 10-24 Eng Streets Eurniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1606483 created / updated at Saturday, April 18, 2020 9:25:49 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1606483 created / updated at Saturday, April 18, 2020 9:26:19 AM Service Provided by Contractor: 14 - Service Provided by Contractor: 14 - Service Provided by Contractor Resolved on 20/04/2020 10:23:00 AM. Agent Finished: Case Closed. Closed date : 2020-05-08 10:24:09.113 Service Provided by Contractor 14 - Service Provided by Contractor Resolved on 20/04/2020 10:23:00 AM.
Maintenance Case	101013937736	769	E HASTINGS ST	V6A 1R3	 Type of Street Furniture: Bus Shelter (Don't ask, just record: Is this an emergency or safety issue?): No Provide details: WB E Hastings by the Astoria Hotel all the glass on the shelter has been broken. Bus 		ASSOC	5.22(1) 1	4/18/2020 9:24	5/8/2020 10:24 Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1655444 created / updated at Wednesday, August 05, 2020 9:27:40 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1655444 created / updated at Wednesday, August 05, 2020 9:28:35 AM Service Provided by Contractor: 14 - Service Provided by Contractor Resolved on 11/08/2020 12:00:00 AM. Agent Finished: Case Closed.
Street Furniture - Repair and Maintenance Case	101014244182	769	E HASTINGS ST	V6A 1R3	 Stop 50504. 4. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available: 5. (Don't ask, just record - did caller indicate they want a call back?): No 	Street cleaning case has been created for glass sweeping.	s.22(1)	s.22(1) 1	8/5/2020 9:26	8/26/2020 18:20 Eng_Streets Furniture	Closed date : 2020-08-26 18:20:08.697 Service Provided by Contractor 14 - Service Provided by Contractor Resolved on 11/08/2020 12:00:00 AM. Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1682644 created / updated at Tuesday, September 29, 2020 8:40:53 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1682644 created / updated at Tuesday, September 29, 2020 8:41:23
Street Furniture - Repair and Maintenance Case	101014402404	769	E HASTINGS ST	V6A 1R3	 Type of Street Furniture: Bus Shelter (Don't ask, just record: Is this an emergency or safety issue?): Yes Provide details: Shelter glass is broken and the advertising is all damaged. Citizen said that there is currently caution tape on the glass, but it's been like for approx. a week. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available: (Don't ask, just record - did caller indicate they want a call back?): No 	2020/09/29 09:04:07 ~~ Karen Genge ~~ Called and left voicemail for s.22(1) at s.22(1) Provided location and details. Also asked him to contact us back to advise that he go the message. I mentioned on the messaging that it had been broken for approx. a week.	ot	S.22(1) 1	9/29/2020 8:39 1	0/15/2020 12:24 Eng_Streets Furniture	AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1682644 created / updated at Tuesday, September 29, 2020 9:04:16 AM Service Provided by Contractor: 14 - Service Provided by Contractor Resolved on 05/10/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-10-15 12:24:16.167 Service Provided by Contractor 14 - Service Provided by Contractor Resolved on 05/10/2020 12:00:00 AM.

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Street Furniture - Repair and Maintenance Case	101014510509	769	E HASTINGS ST	V6A 1R3	 Type of Street Furniture: Bus Shelter (Don't ask, just record: Is this an emergency or safety issue?): No Provide details: Bus stop 50504 Advertising panel has been shattered. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available: (Don't ask, just record - did caller indicate they want a call back?): No 	Street cleaning case has been created to clean up shattered glass.	BIA - STRATHCONA BUSINESS IMPROVEMENT ASSOC	s.22(1)	1 10/31/2020 10:51 11/13/2020 9:22 Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1697656 created / updated at Saturday, October 31, 2020 10:53 01 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1697656 created / updated at Saturday, October 31, 2020 10:53:22 AM Service Provided by Contractor: 14 - Service Provided by Contractor : 14 - Service Provided by Contractor . Resolved on 2020-11-01 9:21 00 AM. Agent Finished: Case Closed. Closed date : 2020-11-13 09:22:46 99 Service Provided by Contractor 14 - Service Provided by Contractor Resolved on 2020-11-01 9:21:00 AM.
Street Cleaning & Debris Pickup Case	101013937740	769	E HASTINGS ST	V6A 1R3	 Is this causing a safety or traffic hazard? Yes Location type: Sidewalk Type of debris: Glass If Other, provide details: If Cement Spill, provide Cement Company name and truck number (if known): Is this a result of a Motor Vehicle Accident? No If Yes, did you witness the accident? undefined If Yes, ask caller to provide details on the responsible party, including license plate # make/model/color of vehicle, company name on vehicle, driver name/license #/contact info and/or VPD/VFD incident # (if known): If City Crew calling, provide Department details (City Department name and Crew detail): Provide SAP#/Hansen# for City Crew request: (Don't ask, just record - did caller indicate they want a call back?): No 	2020/04/18 09:28:15 ~~ Kelly Tiwana ~~ Called out to dispatch 86788. Smashed glass all over the sidewalk, reported Street Furniture - Repair and Maintenance Case - Case ref: 101013937736	BIA - STRATHCONA BUSINESS IMPROVEMENT ASSOC	s.22(1)	Eng_Sanitation - Street 1 4/18/2020 9:26 7/21/2020 15:02 Cleaning Services	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1606484 created / updated at Saturday, April 18, 2020 9:27:29 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1606484 created / updated at Saturday, April 18, 2020 9:28:20 AM Hansen Service Request has been reviewed: Case reviewed on 18/04/2020 9:28:00 AM. Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1606484 created / updated at Saturday, April 18, 2020 9:29:19 AM Hansen Change in Comments: Comments: Dispatched to sanitation. Added on 18/04/2020 9:31 08 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 20/04/2020 5:58:32 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 20/04/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2020-07-21 15:02:12 96 Service Provided 10 - Service Provided. Completed. Resolved on 20/04/2020 12:00:00 AM. Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services
Street Cleaning & Debris Pickup Case	101014244195	769	E HASTINGS ST	V6A 1R3	 Is this causing a safety or traffic hazard? Yes Location type: Sidewalk Type of debris: Glass If Other, provide details: If Cement Spill, provide Cement Company name and truck number (if known): Is this a result of a Motor Vehicle Accident? No If Yes, did you witness the accident? undefined If Yes, ask caller to provide details on the responsible party, including license plate # make/model/color of vehicle, company name on vehicle, driver name/license #/contact info and/or VPD/VFD incident # (if known): If City Crew calling, provide Department details (City Department name and Crew detail): Provide SAP#/Hansen# for City Crew request: (Don't ask, just record - did caller indicate they want a call back?): No 	2020/08/05 09:30:11 ~~ Sat_(Sarah) Jassar ~~ Voicemail for street cleaning foreman at s.22(1) left.				
 WB on E hastings
bus stop 50504, all glass has been broken, lots of
glass on the sidewalk. | s.22(1) | s.22(1) | Eng_Sanitation - Street
1 8/5/2020 9:28 8/12/2020 11:10 Cleaning Services | Hansen Service Case Created / Updated: Hansen
ServiceRequest Number : 1655447 created /
updated at Wednesday, August 05, 2020 9:29:05
AM
Hansen Service Case Created / Updated: Hansen
ServiceRequest Number : 1655447 created /
updated at Wednesday, August 05, 2020 9:29:30
AM
Hansen Service Case Created / Updated: Hansen
ServiceRequest Number : 1655447 created /
updated at Wednesday, August 05, 2020 9:30:21
AM
Hansen Change in Comments: Comments: SR
forwarded to Foreman Added on 05/08/2020
1:15:51 PM.
Service Provided: 10 - Service Provided.
Completed as per foreman Resolved on
11/08/2020 12:00:00 AM.
Agent Finished: Case Closed.
Closed date : 2020-08-12 11:10:40.47
Service Provided
10 - Service Provided. Completed as per foreman
Resolved on 11/08/2020 12:00:00 AM. |

					Yes			
Street Cleaning & Debris Pickup Case 10:	1014510515	769	E HASTINGS ST	V6A 1R3	 Location: Other Type of debris: Glass If Other, provide details: If Cement Spill, provide Cement Company name and truck number (if known): If City Crew calling, provide Department details (City Department name and Crew detail): bus stop 50504, side glass panel has been shattered, glass is all over sidewalk. A repair request for the shelter has been created. (Don't ask, just record - did caller indicate they want a call back?): No 		BIA - STRATHCONA BUSINESS IMPROVEMENT ASSOC	s.22(1)
ZZ OLD - COVID-19 - Business Complaint Case 10:	1013945935	769	E HASTINGS ST	V6A 1R3	 Type of concern: Other COVID business related concerns Provide the date and time the violation was observed: Apr 22 Provide business name: Astoria Provide details: There are more than 50 people lining up in front of the liquor store at the Astoria Hotel at 769 E Hastings at 7AM this morning. You can't keep a social distance when caller walks out of his building. Caller thinks that we should have something in place make sure the owner of a business have people there to manage the line up. (Don't ask, just record - did caller indicate they want a call back?): No 	to	2020 April, Anonymous	
Licence Payment Request Case 10:	1014203936	769	E HASTINGS ST	V6A 1R3	 Type of payment: Licence copy request payment Licence Number: Jicence Number: Transaction Number: Request Details: Due to staffing changes, unable to access the 3 business licences that were renewed/issued in 2020. City staff were on site and have asked that the business licences be posted. The 3 business lincence #'s: 20-138475 (liquor), 20-145082 (liquor retail), 20-133714 (Astoria Hotel) (Don't ask, just record - did caller indicate they want a call back?): No Name: Address: Phone number: Email address: 	r S.22(1) is aware of fees for licence copy request	s.22(1)	s.22(1)
10.	1014203330	,	E INSTINUS ST	FORTING				J(1)

1. Is this, blocking or impacting a major road, or a major obstacle in bike lane?

			Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services
			Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1697657 created / updated at Saturday, October 31, 2020 10:54 07 AM
			Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1697657 created / updated at Saturday, October 31, 2020 10:54:16 AM
			Hansen an action has been scheduled: On 02/11/2020 6:09:46 AM an action has been scheduled for 02/11/2020 6:09:00 AM. Hansen Service Request has been reviewed: Case
			reviewed on 02/11/2020 6:09:46 AM. Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 02/11/2020 6:30:43 AM.
			Service Provided: 10 - Service Provided. As per foreman, caution tape up around glass. Resolved on 02/11/2020 12:00 00 AM.
			Agent Finished: Case Closed. Closed date : 2020-11-03 14:41:19 85 Service Provided 10 - Service Provided. As per foreman, caution
1 10/31/2020 10:53	11/3/2020 14:41	Eng_Sanitation - Street Cleaning Services	tape up around glass. Resolved on 02/11/2020 12:00:00 AM.
			Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections
			Agent Finished: Case Closed. Closed date : 2020-04-22 09:24:22 317 Assigned Mike Elliston
			86968
		DBL - Property Use	
1 4/22/2020 7:44	4/22/2020 9:24	Inspections	

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Licence Office

Agent Finished: Case Closed. Closed date : 2020-07-22 10:12:01.45

2(1) 1 7/22/2020 10:06 7/22/2020 10:12 DBL - Licence Office

Streets - General					adjacent to the Astoria. Citizen says this barricade serves no purpose but attracts unsavoury individuals who sit and drink on it at all hours and harass the hotel's patrons. 4. Is this request due to Motor Vehicle Accident? No 5. If Yes, provide details on license plate number or other details (if known): 6. (Don't ask just record - Did caller indicate they want a call back?) No		
Streets - General Issues	101014582393	769	E HASTINGS ST	V6A 1R3	 Utility account number: s.22(1) Folio number: S90-205-69-0000 Owner names: YANG-MYUNG HOLDINGS ITD Property address: 769 E. Hastings St. Type of activity: Utility Bill Reprint Payment method: Payment date: Proof of payment status: undefined If Proof of payment on file - indicate what is recorded: If Proof of payment on file - indicate what is recorded: If Proof of payment on file - indicate what is recorded: If Utility Bill Reprint request: Email Email Email Email Email Email It Could be indicate in the indicate is recorded: If O(01/2017) Iza. Start date: 0/01/2017 Izb. End date: 0/127/2021 If Other, provide details: Citizen is requesting a bill re-print of the last 3 years bills: 2018, 2019, 2020. 	s.22(1)	s.22(1)
Utility General Inquiry Case	101014748398	769	E HASTINGS ST	V6A 1R3	14. (Don't ask, just record - did caller indicate they want a call back?): Yes	s.22(1)	s.22(1)
Street - Surface Water					 (Don't ask just record - Did flooding cause property damage, injury or severe traffic obstruction?) Flooding - Other If Other, provide details: If Other, provide details: Is the water: Pooling Location of flooding: Streetincludingbikelane If Other, provide details: Vertee is the water coming from? Catch Basin Not Draining If Other, provide details: Describe the issue and location in detail: Catch basin not draining due to silt. Has the catch basin been adopted? Unknow (Don't ask just record - Did caller indicate they want a call back?) No 		
	101010657275	~	MAIN ST			s 22(1)	c 22(1)

Flooding

101010657375

917

MAIN ST

V6A 2V8

1. Type of Inquiry:

Other - Non-Emergency

2. If Other, provide details: Removal of concrete barricade

3. Describe the issue in detail:

Citizen advised there is a concrete barricade in the alley by the community garden

queue: Eng_Streets Operations

Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1710988 created / updated at Friday, November 27, 2020 4:06:54 PM Hansen Change in Comments: Comments: Nov 30/20 - Referred to V Santorelli. Added on 2020-11-30 8:16:05 AM. Hansen Service Request Assigned: Case was assigned on 2020-11-30 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2020-11-30 12:00:00 AM. Attended by Inspector: 43 - Attended by Inspector. Nov 30/20 - 769 E. Hastings - Concrete barrier serves as a retaining wall to hold top soil. No scheduled work to remove, - h khan, Resolved on 2020-11-30 12:00 00 AM. Agent Finished: Case Closed. Closed date : 2020-12-01 11:55:36 957 Attended by Inspector 43 - Attended by Inspector. Nov 30/20 - 769 E.

Hastings - Concrete barrier serves as a retaining wall to hold top soil. No scheduled work to remove. - h khan. Resolved on 2020-11-30 12:00:00 AM.

1 11/27/2020 16:04 12/1/2020 11:55 Eng_Streets Operations

Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fin Revenue - Utilities Agent Took Ownership of Case: Agent Finished: Case released Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-02-03 13:38:37 86 Service Provided Copy of 3 years accounting records sent via email. 1 1/27/2021 21:01 2/3/2021 13:38 Fin Revenue - Utilities Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1233948 created / updated at Friday, January 05, 2018 2:03:25 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1233948 created / updated at Friday, January 05, 2018 2:05:05 PM Hansen Service Request has been reviewed: Case reviewed on 05/01/2018 3:22:49 PM. Hansen Service Request Assigned: Case was assigned on 05/01/2018 3:22:00 PM. Hansen Change in Comments: Comments: Sewer work order created. Added on 30/01/2018 2:35:59 PM. Hansen Work Order Created: Work order 943005 has been initiated on 30/01/2018 2:37 00 PM. Work Order type is SMaintain. Assigned: 39 - Dispatched to Crew. . Resolved on 07/03/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-03-07 15:04:25.407 Assigned 39 - Dispatched to Crew. . Resolved on 07/03/2018 12:00:00 AM.

1 1/5/2018 14:02 3/7/2018 15:04 Eng_Streets Operations

s.22(1)

s.22(1)

PUI Property Use					 If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): If a Rental Unit concern selected, was the landlord advised of the issue? Yes If Yes selected, what happened? Citizen is renting a commercial space at this location. He reported not having any water to the building manager, who told him that he is looking into it. One hour later there is still no water. Caller complaint that the property is not well looked after. Maintenance issues at this unit are either disregarded or dealt with by unlicensed handymen. If Sign selected, provide sign size, wording or identifying details: Caller's daytime phone number: S.22(1) Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) No 			
Complaint Case	101010827288	917	MAIN ST	V6A 2V8			s.22(1)	s.22(1)
PUI Property Use Complaint Case	101011169567	917	MAIN ST	V6A 2V8	 Type of concern (if multiple concerns, select primary and provide details in question 2): Messy or Overgrown Yard If Other selected or there are multiple issues, provide details: If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): If a Rental Unit concern selected, was the landlord advised of the issue? undefined If Yes selected, provide sign size, wording or identifying details: Caller's daytime phone number: s.22(1) Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) No Messy or Overgrown Yard If Business or Home-based Business Licence or Business Concern - Marijuana-related issues selected, provide business name: If Other selected or there are multiple issues, provide details: If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details: If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide busines name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): If a Rental Unit concern selected, was the landlord advised of the issue? undefined If yes selected, what happened? If sign selected, provide sign size, wording or identifying details: Caller's daytime phone number: S.22(1) If Sign selected, provide sign size, wording or identifying details: Caller's daytime phone number: 	Citizen said that there is a derelict RV at the back of the property but on private side. He said that there are 10 mattreses and heaps of garbage on the private property. Citizen is concerned that pests like rats will increase in the area due to all the garbage on this property. There is a lot of garbage, furniture and mattresses in the open parking area at the rear of the Cobalt Hotel. It also happens to be where	s.22(1) f	<u>s.22(1)</u>
PUI Property Use					across?" undefined 10. (Don't ask, just record - did caller indicate they want a call back?) No 11. Confirm Property Address: 12. VFRS - Is this a board-up request? undefined 13. VFRS - Is this a report of "no business licence"? undefined 14. Contact number: 15. Contact number: 16. Email address: 17. VFRS Badge Number:	patio furniture is set up as an outdoor eating area Citizen is concerned not only that it's unsightly, but it's not hygenic for those eating nearby. StreetView: https://www.google.ca/maps/place/917+Main+S ,+Vancouver,+BC+V6A+2V8/@49.2765203,- 123.1008325,3a,75y,92.41h,78.11t/data=I3m6I1 1I3m4I1sU_QvpwkStepdYAZeEcv29w12e0I7i133 218i665614m5I3m4!1s0x548671651241cced:0xa4 a67974893f8fa2!8m2I3d49 2765047!4d- 123.1001039	it .e 1 4	00/41
Complaint Case	101011262395	917	MAIN ST	V6A 2V8			s.22(1)	s.22(1)

1. Type of concern (if multiple concerns, select primary and provide details in question

3. If Business or Home-based Business Licence or Business Concern - Marijuana-related

2. If Other selected or there are multiple issues, provide details:

2):

Rental Unit - Maintenance

Complaint Case 101011262395 917 MAIN ST V6A 2V8

Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2018-02-07 14:32:25 37 Assigned Mike Elliston 86968

DBL - Property Use 1 2/4/2018 16:18 2/7/2018 14:32 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2018-04-27 16:25:58 223 Assigned Nicholas Liu 86923

DBL - Property Use 1 4/26/2018 14:22 4/27/2018 16:25 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2018-05-16 16:04:59.767 Assigned Mike Elliston 86968

DBL - Property Use s.22(1) s.22(1) 1 5/16/2018 9:11 5/16/2018 16:04 Inspections

					 2): Rental Unit - Maintenance 2. If Other selected or there are multiple issues, provide details: The following was reported via the online web form and the citizen stated: "I live at Cobalt. S.22(1) I've asked numerous times for a replaced light. Get yelled at. Asked for a ladder 2 check smoke detector that has been going off for 2 5 days. Would be nice if gave me a ladder I'd do myself. Going deaf from continual ringing(dead battery?) yel despite my efforts. No success. I'd really appreciate if i had a light. And an alarm that doesn't buzz in my ear every 2 minutes or more. All i ask" 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If a Rental Unit concern selected, was the landlord advised of the issue? Yes 6. If Yes selected, what happened? no action 7. If Sign selected, provide sign size, wording or identifying details: 	: t		
PUI Property Use					 8. Caller's daytime phone number: 8. 22(1) 9. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 10. (Don't ask, just record - did caller indicate they want a call back?) Unknown 11. Confirm Property Address: 12. VFRS - Is this a board-up request? 			
Complaint Case	101012486906	917	MAIN ST	V6A 2V8	undefined 2):	S	5.22(1)	s.22(1)
PUI Property Use	101013307878	917	MAIN ST	1/64 21/8	Rats 2. If Other selected or there are multiple issues, provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 6. If Yes selected, what happened? 7. If Sign selected, provide sign size, wording or identifying details: 8. Caller's daytime phone number: s.22(1) 9. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 10. (Don't ask, just record - did caller indicate they want a call back?) No 11. Confirm Property Address: 12. VFRS - Is this a board-up request? undefined 13. VFRS - Is this a report of "no business licence"? undefined 14. Contact number: 15. Contact name: 16. Email address: 17. VFRS Badge Number:	s.22(1) Other tenants have been putting sticky tape inside the suites to catch the rats and throw them into the garbage live, because the owners	s.22(1)	s 22(1)
Complaint Case	101013397878	917	MAIN ST	V6A 2V8	 2): Exterior Building Maintenance 2. If Other selected or there are multiple issues, provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 8. If Yes selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: \$.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) No 13. Confirm Property Address: 14. VFRS - Is this a board-up request? undefined 15. VFRS - Is this a report of "no business licence"? 	are not doing anything about it. Citizen called from a number that shows the Cobalt Pub indicating an hour ago he saw a 5' piece of metal strapnel fall to the ground. He believes the exterior ornamental trim is starting	0.44(1)	s.22(1)
Complaint Case	101014046037	917	MAIN ST	V6A 2V8	16. Contact number:	to deteriorate and needs to be fixed.	Cobalt Pub	7789183671

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2019-02-08 10:04:52 323 Assigned Mike Elliston 86968

DBL - Property Use 1 2/6/2019 8:05 2/8/2019 10:04 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2019-10-10 15:16:49.687 Assigned Nick Liu 6923

DBL - Property Use 1 10/8/2019 11:53 10/10/2019 15:16 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-06-02 13:00:44.43 Assigned Mike Elliston 86968

DBL - Property Use 1 5/29/2020 15:07 6/2/2020 13:00 Inspections

					 2): Exterior Building Maintenance 2. If Other selected or there are multiple issues, provide details: The caller is calling from Worksafe BC and they had received a complaint from a citizen about a month ago stating the exterior crown molding at the entrance of the building is in disrepair and shards of metal have fallen from it. The caller did visit the building last week and he didnt see any shards of metal but did wish to have the building inspected. This is outside of the worksafe bc jurisdiction. The building is the Cobalt hotel. 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 8. If Yes selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: s.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 			
PUI Property Use					12. (Don't ask, just record - did caller indicate they want a call back?)	The original complainant who notified worksafe	00(1)	a 00(4)
Complaint Case	101014136223	917	MAIN ST	V6A 2V8	Unknown	bc is <mark>S.22(1)</mark>	s.22(1)	s.22(1)
					 2): Rental Unit - Other Pests 2. If Other selected or there are multiple issues, provide details: Bed bugs and cockroaches in the rental unit. 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? No 8. If Yes selected, what happened? Citizen is in S.22(1) and he is experiencing bedbugs and cockroaches everywhere. 9. If Sign selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: S.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) No 13. Confirm Property Address: 14. VFRS - Is this a board-up request? 			
PUI Property Use	101014102750	017		V(CA 2)/0	undefined		s.22(1)	s.22(1)
Complaint Case	101014192750	917	MAIN ST	V6A 2V8	 VFRS - Is this a report of "no business licence"? Other If Other selected or there are multiple issues, provide details: Exterior building maintenance -Pigeon colony -Unresponsive landlord If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): If Illegal Suite, is the suite(s) tenanted? undefined If a Rental Unit concern selected, was the landlord advised of the issue? undefined If Sign selected, provide sign size, wording or identifying details: Caller's daytime phone number: If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?"	Exterior of the building is in very poor shape, the mouldings seem to be crumbling off and there are bits of the structure that fall off, little by little. There is a pigeon colony that has set up a home on top of the awning and management has been very unresponsive S.22(1) repeated attempts for	2	ə.22(1)
PUI Property Use	101014205057	017		NCA 21/9	undefined	a resolution. Issue has been going on for 6		0.00(4)
Complaint Case	101014305857	917	MAIN ST	V6A 2V8	16. Contact number:	months.	s.22(1)	s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-06-30 09:58:25.143 Assigned Mike Elliston 86968

DBL - Property Use 1 6/29/2020 12:36 6/30/2020 9:58 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-07-20 14:20:45.41 Assigned Kyle Pringle 7088

DBL - Property Use 1 7/18/2020 9:16 7/20/2020 14:20 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-08-26 14:34:22 053 Assigned Kyle Pringle 7088

					 2): Exterior Building Maintenance 2. If Other selected or there are multiple issues, provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? undefined 8. If Yes selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: \$.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) No 13. Confirm Property Address: 14. VFRS - Is this a board-up request? 	3		
					undefined 15. VFRS - Is this a report of "no business licence"?			
PUI Property Use	404044264422	047	MANN CT	V(CA 2)/0	undefined	Cobalt Hotel has made a makeshift awning held	o 00(1)	c 22(1)
Complaint Case	101014361432	917	MAIN ST	V6A 2V8	 16. Contact number: 2): Rental Unit - Maintenance 2. If Other selected or there are multiple issues, provide details: §.22(1) Mold and outlets are burnt out 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? Yes 8. If Yes selected, what happened? Nothing 9. If Sign selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: §.22(1) 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) Yes 13. Confirm Property Address: 14. VFRS - Is this a board-up request? 	up with plywood over the front door.	s.22(1)	s.22(1)
PUI Property Use Complaint Case	101014407084	917	MAIN ST	V6A 2V8	undefined 15. VFRS - Is this a report of "no business licence"?		s.22(1)	s.22(1)
					 2): Rental Unit - Bedbugs 2. If Other selected or there are multiple issues, provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected, provide business name: 4. If Home-based Business Licence concern, provide details (e.g. business type, hours of operation, customers are coming on site): 5. If Illegal Suite, is the suite(s) tenanted? undefined 6. If Illegal Suite, do you believe the suite(s) could put someone's life in danger? undefined 7. If a Rental Unit concern selected, was the landlord advised of the issue? Yes 8. If Yes selected, what happened? Citizen contacted him and he wasn't the nicest nor did he seem to care. His number is 5.22(1) 9. If Sign selected, provide sign size, wording or identifying details: 10. Caller's daytime phone number: 11. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 12. (Don't ask, just record - did caller indicate they want a call back?) Yes 13. Confirm Property Address: 14. VFRS - Is this a board-up request? undefined 			
PUI Property Use Complaint Case	101014434108	917	MAIN ST	V6A 2V8	15. VFRS - Is this a report of "no business licence"? undefined	she is looking for some assistance with the bed bug issue in his building	s.22(1)	s.22(1)
_onplaint case	101017707100						0.22(1)	

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-09-16 11:30:47 2 Duplicate Request Kyle Pringle 87088

DBL - Property Use 1 9/15/2020 12:10 9/16/2020 11:30 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-09-30 16:30:38 357 Assigned Kyle Pringle 87088

DBL - Property Use 1 9/30/2020 10:26 9/30/2020 16:30 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-10-13 15:23:27 827 Assigned Kyle Pringle 7088

DBL - Property Use 1 10/9/2020 11:36 10/13/2020 15:23 Inspections

							expand expand <a href="http://maps.googleapis.com/maps/api/stat cmap?markers=49.276539%2C-</th><th></th></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>123.100901&size=600x300&key=AlzaSyDchlJ_DV
w7N-5SscsAxDhrf1hK1UYvXic&signature=ZVNMC</td><td></td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td>1. Type of garbage:</td><td>IH6tWAipPODAHfvGLu6-g="><img< td=""><td></td></img<>	
						Garbage	src='http://maps googleapis.com/maps/api/statio	2
						3. (What collection zone is the abandoned garbage located?)	map?markers=49.276539%2C-	
						Not Applicable	123.100901&size=600x300&key=AlzaSyDchlJ_DV	
					app version: 2.31	4. Provide details:	w7N-5SscsAxDhrf1hK1UYvXic&signature=ZVNMC	-
					orginal address: 168	Misc garbage strewn over hillside between via duct and prior west of main. Also	IH6tWAipPODAHfvGLu6-g=' alt='mapurl'	
					Prior St alias: 168	tents set up there	width='300' height='300'> <a< td=""><td></td></a<>	
Abandoned Non-					PRIOR ST full: 917	5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/	
Recyclables Pickup					MAIN ST,	No	5956821'>http://www.publicstuff.com/request/v	i
Case	101012801542	917	MAIN ST	V6A 2V8	VANCOUVER, BC		ew/5956821	No Name No Name (ps)

							<pre>src= nttp://maps googleapis.com/maps/api/sta</pre>	tic
						1. Type of garbage:	map?markers=49.276387473389%2C-	
						Garbage	123.10079645365&size=600x300&key=AlzaSyD	Jch
						(What collection zone is the abandoned garbage located?)	IJ_DVw7N-	
					app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=OlkI1ZtgLG	Ai
					orginal address: 125	5 4. Provide details:	bRSS5yxM-yb5iIM=' alt='mapurl' width='300'	
					Milross Ave alias: 12	25 Left here for 2weeks back alleyway on 125 milross ave	height='300'> <a< td=""><td></td></a<>	
Abandoned Non-					MILROSS AVE full:	(Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view	N/
Recyclables Pickup					917 MAIN ST,	No	5393604'>http://www.publicstuff.com/request	/vi
Case	101012311009	917	MAIN ST	V6A 2V8	VANCOUVER, BC		ew/5393604	s.22(1)

		href='https://d17aqltn7cihbm.cloudfront.net/upl
		oads/large_5ecabfa7d34c846b56946a324864ab8
		c'> <img< td=""></img<>
		src='https://d17aqltn7cihbm cloudfront.net/uplo
		ads/large_5ecabfa7d34c846b56946a324864ab8c'
		alt='imageurl' width='300'
		height='300'>>p/>Click images below to
		expand
		href='http://maps.googleapis com/maps/api/stati
		cmap?markers=49.276387473389%2C-
		123.10079645365&size=600x300&key=AlzaSyDch
		IJ_DVw7N-
		5SscsAxDhrf1hK1UYvXic&signature=OlkI1ZtgLGAi
		bRSS5yxM-yb5iIM='> <img< td=""></img<>
		<pre>src='http://maps googleapis.com/maps/api/static</pre>
	1. Type of garbage:	map?markers=49.276387473389%2C-
	Garbage	123.10079645365&size=600x300&key=AlzaSyDch
	3. (What collection zone is the abandoned garbage located?)	J DVw7N-
	app version: 2.31 Not Applicable	
	orginal address: 125 4. Provide details:	bRSS5yxM-yb5ilM=' alt='mapurl' width='300'
	Milross Ave alias: 125 Left here for 2weeks back alleyway on 125 milross ave	height='300'>>p/> <a< td=""></a<>
Abandoned Non-	MILROSS AVE full: 5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/
Abandoned Non-	And Mark Tank. S. (Bon reask, Just record - did cance indicate they want a can back if.	520260 th http://www.publicstuni.com/request/view/

					Laige amounts of
					indicated.
Abandoned Non-					5. (Don't ask, just re
Recyclables Pickup					No
Case	101011148089	917	MAIN ST	V6A 2V8	

Aba Rec Cas

t record - did caller indicate they want a call back?):

 Type of garbage: Furniture
 If Other, provide details:
 (What collection zone is the abandoned garbage located?) Not Applicable
 Provide details: 4. Provide details:

- Large amounts of various furniture and garbage in the back lane behind address

expand

PS#: 5393604Click images below to

PS#: 5956821Click images below to

7789183671

Cobalt Pub

				Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services
				Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1276845 created / updated at Saturday, April 21, 2018 7:44:55 PM Hansen an action has been scheduled: On 23/04/2018 7:02:19 AM an action has been scheduled for 23/04/2018 7:02:00 AM. Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 23/04/2018 7:22:41 AM. Hansen Service Request has been reviewed: Case reviewed on 23/04/2018 7:22:00 AM. No Action Private Property: 45 - No Action-Private Property. COV doesn't remove items on private property - owner is responsible for proper removal and disposal . Resolved on 24/04/2018 10:51:00 AM. Agent Finished: Case Closed. Closed date : 2018-04-25 10:53:29.7 No Action Private Property 45 - No Action-Private Property. COV doesn't remove items on private property - owner is responsible for proper removal and disposal . Resolved on 24/04/2018 10:51:00 AM.
				Resolved on 24/04/2018 10.51.00 Alvi.
1	4/21/2018 19:43	4/25/2018 10:56	Eng_Sanitation - Street Cleaning Services	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Public Stuff request id: PSID5393604 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1392725 created / updated at Wednesday, January 02, 2019 8:29:02 AM Hansen an action has been scheduled: On
				02/01/2019 12:41:03 PM an action has been scheduled for 02/01/2019 12:41:00 PM.
				Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 02/01/2019 1:10:38 PM. Hansen Service Request has been reviewed: Case reviewed on 02/01/2019 1:10:00 PM. Service Provided: 10 - Service Provided. completed as per foreman Resolved on 02/01/2019 12:00:00 AM.
				Agent Finished: Case Closed.
				Closed date : 2019-01-08 09:36:56 99 Service Provided
				10 - Service Provided. completed as per foreman Resolved on 02/01/2019 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed. Closed date : 2019-01-08 09:39:51 087
			Eng Sanitation - Street	Open311 Feedback
1	1/2/2019 8:28	1/8/2019 9:40	Eng_Sanitation - Street Cleaning Services	Send Complete Status and Resolution Comment to PS case Public Stuff request id: PSID5956821
				Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1441417 created / updated at Saturday, April 27, 2019 8:36:58 AM Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 29/04/2019 8:31:43 AM.
				Service Provided: 10 - Service Provided. Completed as per foreman Resolved on 05/05/2019 3:01:00 PM.
				Agent Finished: Case Closed. Closed date : 2019-05-06 15:04:11 987 Service Provided
				10 - Service Provided. Completed as per foreman Resolved on 05/05/2019 3:01:00 PM.
				Case Reopened: Reopened for Public Stuff Feedback
				Agent Finished: Case Closed. Closed date : 2019-05-06 15:04:56 543 Open311 Feedback Send Complete Status and Resolution Comment to
				PS case
				Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
1	4/27/2019 8:36	5/6/2019 15:05	Eng_Sanitation - Street Cleaning Services	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1441417 created / updated at Monday, May 06, 2019 3:05:12 PM

Abandoned Non- Abandoned Non- Abandoned Non- S. (bon't ask, just record - did caller indicate they want a call back?): href='http://www.publicstuff.com/request/view/ Recyclables Pickup 1011452593 917 MAIN ST V6A 2V8 VANCOUVER, BC workouver, BC workou
--

1. Type of garbage: Garbage

					app version: 2.31	(What collection zone is the abandoned garbage located?)	123.100804&size=600x300
					orginal address:	Not Applicable	w7N-5SscsAxDhrf1hK1UYv
					101–189 Prior St	4. Provide details:	Nr41JsuRqhmfb-YrdC6plv3
					alias: 101–189	Miscellaneous garbage and needles behind the Cobalt Hitel	width='300' height='300'>
Abandoned Non-					PRIOR ST full: 917	(Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicst
Recyclables Pickup					MAIN ST,	No	8692534'>http://www.put
Case	101014333200	917	MAIN ST	V6A 2V8	VANCOUVER, BC		ew/8692534

	PS#: 8692534Click images below to expand <a< td=""></a<>
	href='http://maps.googleapis com/maps/api/stati cmap?markers=49.276494%2C-
	123.100804&size=600x300&key=AlzaSyDchlJ_DV
	w7N-5SscsAxDhrf1hK1UYvXic&signature=Q-
	Nr41JsuRqhmfb-YrdC6plv35M='> <img< td=""></img<>
	src='http://maps googleapis.com/maps/api/static
	map?markers=49.276494%2C-
cated?)	123.100804&size=600x300&key=AlzaSyDchlJ_DV
	w7N-5SscsAxDhrf1hK1UYvXic&signature=Q-
	Nr41JsuRqhmfb-YrdC6pIv35M=' alt='mapurl'
balt Hitel	width='300' height='300'> <a< td=""></a<>
nt a call back?):	href='http://www.publicstuff.com/request/view/
	8692534'>http://www.publicstuff.com/request/vi

No Name No Name (ps)

PS#: 7309204Click images below to

href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_07e52046953722cc3349b4372724a22 e'><img

expand

						(What collection zone is the abandoned garbage located?)	IJ_DVw7N-
					app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXi
					orginal address: 168	4. Provide details:	QB05IniW56iarz9c=' alt
					Prior St alias: 168	the dumpster does not belong here it is between Milross and prior	height='300'>
Abandoned Non-					PRIOR ST full: 917	5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publi
Recyclables Pickup					MAIN ST,	No	7309204'>http://www.j
Case	101013658686	917	MAIN ST	V6A 2V8	VANCOUVER, BC		ew/7309204

			<pre>src='https://d17aqltn7cihbm cloudfront.net/uplo</pre>	
			ads/large_07e52046953722cc3349b4372724a22e	
			' alt='imageurl' width='300'	
			height='300'>Click images below to	
			expand	
			href='http://maps.googleapis com/maps/api/stati	
			cmap?markers=49.276465343971%2C-	
			123.10077432543&size=600x300&key=AlzaSyDch	
			IJ_DVw7N-	
			5SscsAxDhrf1hK1UYvXic&signature=_3OQq7FutI8	
			QB05IniW56iarz9c='> <img< td=""><td></td></img<>	
			src='http://maps googleapis.com/maps/api/static	
		1. Type of garbage:	map?markers=49.276465343971%2C-	
		Garbage	123.10077432543&size=600x300&key=AlzaSyDch	
		(What collection zone is the abandoned garbage located?)	IJ_DVw7N-	
	app version: 2.31	Not Applicable	5SscsAxDhrf1hK1UYvXic&signature=_3OQq7FutI8	
	orginal address: 168	4. Provide details:	QB05IniW56iarz9c=' alt='mapurl' width='300'	
	Prior St alias: 168	the dumpster does not belong here it is between Milross and prior	height='300'> <a< td=""><td></td></a<>	
	PRIOR ST full: 917	5. (Don't ask, just record - did caller indicate they want a call back?):	href='http://www.publicstuff.com/request/view/	
	MAIN ST,	No	7309204'>http://www.publicstuff.com/request/vi	
V6A 2V8	VANCOUVER, BC		ew/7309204	Security Easypark

				Public Stuff request id: PSID7309204 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1563767 created / updated at Wednesday, January 08, 2020 7:43:57 PM Hansen an action has been scheduled: On 09/01/2020 7:10:04 AM an action has been scheduled for 09/01/2020 7:10:00 AM. Hansen Service Request has been reviewed: Case reviewed on 09/01/2020 7:10:04 AM. Hansen Change in Comments: SR fwd to foreman . Added on 09/01/2020 7:50:37 AM. Service Provided: 10 - Service Provided.
				Completed as per Eric Ince Resolved on 13/01/2020 9:55:00 AM. Agent Finished: Case Closed. Closed date : 2020-01-14 09:56:21.197
				Service Provided 10 - Service Provided. Completed as per Eric Ince Resolved on 13/01/2020 9:55:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-01-14 09:59:49 317
1	1/8/2020 19:43	1/14/2020 9:59	Eng_Sanitation - Street Cleaning Services	Open311 Feedback Send Complete Status and Resolution Comment to PS case
	,,,	, ,	U U	Public Stuff request id: PSID8692534 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1670711 created /
				updated at Friday, September 04, 2020 4:12:43 PM
				Service Provided: 10 - Service Provided. Completed. Resolved on 10/09/2020 12:00:00 AM.
				Agent Finished: Case Closed. Closed date : 2020-09-11 12:53:23 333 Service Provided
				10 - Service Provided. Completed. Resolved on 10/09/2020 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
				Closed date : 2020-09-11 12:55:09.71 Open311 Feedback Send Complete Status and Resolution Comment to
				PS case Case Reopened: Temporary re-open to 'Add
				Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen
1	9/4/2020 16:12	9/11/2020 12:56	Eng_Sanitation - Street Cleaning Services	ServiceRequest Number : 1670711 created / updated at Friday, September 11, 2020 12:56:07 PM
				Public Stuff request id: PSID9050727 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1700311 created / updated at Thursday, November 05, 2020 8:12:06
				PM Hansen an action has been scheduled: On 06/11/2020 6:33:55 AM an action has been
				scheduled for 06/11/2020 6:33:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/11/2020 6:33:55 AM.
				Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 06/11/2020 6:42:21 AM.
				Service Provided: 10 - Service Provided. Completed. Resolved on 2020-11-09 10:45:00 AM.
				Agent Finished: Case Closed. Closed date : 2020-11-12 10:46:48 937 Service Provided
				10 - Service Provided. Completed. Resolved on 2020-11-09 10:45:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
			Eng_Sanitation - Street Cleaning Services	Closed date : 2020-11-12 10:50:06.117 Open311 Feedback Send Complete Status and Resolution Comment to

PUI Noise Complaint Case	101011174161	917	MAIN ST	V6A 2V8	 Tets 7. If yes, what happened? 8. 22(1) 8. Did you tell the police about your concern? Yes 9. If yes, provide police file number (if known): 10. Please verify address of the property (for VanConnect requests only): 11. (Don't ask, just record - did caller indicate they want a call back?) No 	t VPD haven't responded so far to his calls. Citizen would appreciate a response as he can't sleep and has to go to work etc. S.22(1)	s.22(1)
PUI Noise Complaint Case	101014200196	917	MAIN ST	V6A 2V8	 Type of noise: Loud music Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): BOXCAR bar at the Cobalt Hotel When is it happening? every night of the week until 230am. How often is it happening? every night If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property? Did you speak to the person or company making the noise? Yes If yes, what happened? They are closed and still playing this loud music selection Bid you tell the police about your concern? No If yes, provide police file number (if known): Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) No 	$\frac{522(1)}{1}$ as called the management company and left a message but no one has contated him back. S.22(1)	s.22(1)
PUI Noise Complaint Case		917	MAIN ST	V6A 21/8	 Type of noise: Business (bar, restaurant, patio, patrons, music, etc.) Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Door from bar is open and music blaring outside onto outdoor patio - Boxcar bar at Cobalt Hotel. Also noise from people talking because there are 25 people at once. When is it happening? Started just after 7pm How often is it happening? They had stopped for about a week but was nightly before this. Previously would go until 230am If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property? Did you speak to the person or company making the noise? Yes If yes, what happened? S.222(1) Did you tell the police about your concern? No If yes, provide police file number (if known): Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) Unknown 	Citizen is asking to fine them to help encourage to	s 22(1)
Case	101014236752	917	MAIN ST	V6A 2V8		stop. s.22(1)	s.22(1)

- All day, almost every day/night especially from 9:30pm-Midnight-2am
- 3. When is it happening?

4. How often is it happening?

located on the property?

- s.22(1) s playing loud profanity laced rap music.

6. Did you speak to the person or company making the noise?

Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number):

5. If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it

- Loud music

Dailv.

Yes

1. Type of noise:

Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2018-04-30 11:46:00 23 Assigned Nicholas Liu 86923

DBL - Property Use (1) 1 4/27/2018 13:28 4/30/2018 11:46 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-07-22 12:08:52.467 Assigned Kyle Pringle 87088

DBL - Property Use 1) 1 7/21/2020 10:22 7/22/2020 12:08 Inspections

> Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections

Agent Finished: Case Closed. Closed date : 2020-08-05 07:56:54 27 Duplicate Request Kyle Pringle 87088

1 8/1/2020 19:24 8/5/2020 7:56 Inspections

DBL - Property Use

PUI Noise Complaint						 Type of noise: Business (bar, restaurant, patio, patrons, music, etc.) Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Excessively loud noise coming from the patrons dining outside. When is it happening? 8/28/2020 How often is it happening? 7:30pm If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property? Did you speak to the person or company making the noise? No If yes, what happened? Did you tell the police about your concern? No If yes, provide police file number (if known): Please verify address of the property (for VanConnect requests only): (Don't ask, just record - did caller indicate they want a call back?) No 			
Case	101014313104	917	MAIN ST	V6A 2V8				s.22(1)	s.22(1)
PUI Graffiti on Private						 Graffiti location (i.e. west side of building): south side of the building Is the graffiti located on a mural? No Tag details (size, initials, identifying marks, text): tags in black color with white trim and it's 5 feet tall If tag contains profanity or hate message, provide details: (Don't ask, just record - did caller indicated they want a call back?) 	Caller reported this graffiti to the building		
Property Complaint Case	101011216922	917	MAIN ST	V6A 2V8		No	manager at 917 main st several weeks ago but nothing has been done so far. PS#: 4964386click images below to expand <img src='http://maps googleapis.com/maps/api/static map?markers=49.276429%2C- 123.10048&size=600x300&key=AlzaSyDchIJ_DVw</img </a 	:	s.22(1)
PUI Graffiti on Private					app version: 2.31 orginal address: 917 Main St alias: 917 MAIN ST full: 917 MAIN ST,	 Provide details: Graffiti all over their front entrance and around boxcar. Cobalt building. Is the graffiti on a mural? No Please verify address of the property: 917 main 	7N- SSscSAxDhrf1hK1UYvXic&signature=gLTm4yEFC1 GJtvXovbE9mnB12hM=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/</a 		
Property Complaint Case	101011963619	917	MAIN ST	V6A 2V8	VANCOUVER, BC	317 main	ew/4964386	s.22(1)	s.22(1)
PUI Graffiti on Private Property Complaint						 Graffiti location (i.e. west side of building): At the back of the Cobalt Motor Hotel and The Course Antiques building. Is the graffiti located on a mural? No Tag details (size, initials, identifying marks, text): A large tag about 14-15 feet across the wall and it is 6 feet high. If tag contains profanity or hate message, provide details: NA (Don't ask, just record - did caller indicated they want a call back?) Yes Confirm property address: Your address: Contact name: Contact number: Email address: 			
Case	101013244787	917	MAIN ST	V6A 2V8				s.22(1)	s.22(1)

	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections
DBL - Property Use	Agent Finished: Case Closed. Closed date : 2020-09-01 12:18:44 263 Assigned Kyle Pringle 87088
1 8/28/2020 19:30 9/1/2020 12:18 Inspections	Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - PUI Graffiti
	Agent Finished: Case Closed. Closed date : 2018-05-11 16:15:17.613 Assigned Nicholas Liu 86923
1 5/7/2018 10:26 5/11/2018 16:15 DBL - PUI Graffiti	Agent Created Case: Public Stuff request id: PSID4964386 Agent Finished: Case Closed. Closed date : 2018-10-12 14:44:42.75 Assigned Mike Elliston 86968
	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-12 14:49:49 253 Open311 Feedback Send Complete Status and Resolution Comment to PS case
1 10/8/2018 17:37 10/12/2018 14:49 DBL - PUI Graffiti	
	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - PUI Graffiti
	Agent Finished: Case Closed. Closed date : 2019-08-21 08:56:14.643 Assigned Nick Liu 6923

1 8/19/2019 11:06 8/21/2019 8:56 DBL - PUI Graffiti

PS#: 7779732Click images below to expandClick images below to expand href='http://maps.googleapis.com/maps/api/stati cmap?markers=49.276435%2C-123.100485&size=600x300&key=AlzaSyDchlJ_DV w7N-5SscsAxDhrf1hK1UYvXic&signature=GO4JqiTfYAu eNZOwWL8tl_66u5E='>http://www.publicstuff.com/request/vi ew/7779732 No Name No Name (ps)

1. Type of inquiry:

Bylaw

2. If Other selected, provide details:

3. (Don't ask, just record - did caller indicate they want a call back?): Yes

Citizen has received a summons letter regarding property 915-917 Main St. File number 204536495-1. He would like to know the particulars of what the letter is for. SAHOTA, GURDYAL

s.22(1)

101011874286 917 V6A 2V8

MAIN ST

1. Appliance size: app version: 2.31 Large orginal address: 125 3. (What collection zone is the abandoned garbage located?) Milross Ave alias: 125 Not Applicable MILROSS AVE full: 5. (Don't ask, just record - did caller indicate they want a call back?): 917 MAIN ST, No VANCOUVER, BC

PS Description: the alleyway on milross been here for 3 days PS#: 4928238Click images below to expandhttp://www.publicstuff.com/request/vi ew/4928238 No Name No Name (ps)

PUI Graffiti on Private Property Complaint Case

PUI General Inquiry

Case

Abandoned

Case

Recyclables Pickup

101011933872

917

MAIN ST

V6A 2V8

101013929666 917 MAIN ST

1. Provide details: app version: 2.31 Building covered in graffiti orginal address: 917 2. Is the graffiti on a mural? Main St alias: 917 No MAIN ST full: 917 6. Please verify address of the property: 917 Main Street

MAIN ST, V6A 2V8 VANCOUVER, BC

				Agent Created Case:
				Public Stuff request id: PSID7779732
				Agent Finished: Case Closed.
				Closed date : 2020-04-15 14:31:07 893
				Assigned
				Jennifer Holloway
				8401
				Construction of Designment for Dublis Chaff
				Case Reopened: Reopened for Public Stuff
				Feedback
				Agent Finished: Case Closed.
				Closed date : 2020-04-15 14:34:47 067
				Open311 Feedback
				Send Complete Status and Resolution Comment to
				PS case
1	4/15/2020 11:57	4/15/2020 14:34	DBL - PUI Graffiti	
				Agent Created Case:
				Agent Updated Case Details: Reallocated to
				queue: CSG - Property Use Inspections
				Agent Updated Case Details: Reallocated to
				queue: 311 Contact Centre
				Reason for reallocation: Per Posse, the case was
				referred to Prosecution on February 8. Please
				refer the inquiry to Law Department.
				Agent Took Ownership of Case:
				Agent Finished: Case Closed.
				Closed date : 2018-09-20 15:35:45.793
				Directed to Another City Department
1	0/17/2010 12.50	0/20/2010 15.25	211 Contact Contro	
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Public Stuff request id: PSID4928238
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Public Stuff request id: PSID4928238 Hansen Service Case Created / Updated: Hansen
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	•
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM
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1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been
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1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM.
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case
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1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman. Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM.
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman. Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM.
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:57:00 PM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:57:00 PM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
1	9/17/2018 13:58	9/20/2018 15:35	311 Contact Centre Eng_Sanitation - Street	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.
1		9/20/2018 15:35	Eng_Sanitation - Street	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1353416 created / updated at Monday, October 01, 2018 11:11:40 AM Hansen an action has been scheduled: On 01/10/2018 12:44:14 PM an action has been scheduled for 01/10/2018 12:41:00 PM. Hansen an action has been scheduled: On 01/10/2018 12:44:08 PM an action has been scheduled for 01/10/2018 12:44:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 01/10/2018 12:57:37 PM. Hansen Service Request has been reviewed: Case reviewed on 01/10/2018 12:57:00 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:36:46 22 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed.

Abandoned					Milross Ave alias: 125 MILROSS AVE full:	 Appliance size: Large (What collection zone is the abandoned garbage located?) Not Applicable (Don't ask, just record - did caller indicate they want a call back?): 	PS Description: back alleyway of milross ave been here for two days PS#: 4946418Click images below to expanda href='https://d17aqltn7cihbm.cloudfront.net/upl oads/large_a564382abba4ff0c8ca2dde2c69660a0 '> <p below="" click="" images="" to<br="">expanda>Click images below to expanda>Click images below to expandClick images below to expandCl</p></img 		
Recyclables Pickup Case	101011948548	917	MAIN ST	V6A 2V8	917 MAIN ST, VANCOUVER, BC	No Other Water Leak Issue	4946418'>http://www.publicstuff.com/request/vi ew/4946418	No Name No Name (ps)	
						2. Where is the water coming from? Front of House/Building			
						 Provide details (e.g. what do you see? what is happening?): There is a hydrant built into the front of the building that is leaking water all over the 			
						sidewalk. No further details could be given from vpd. 4. If applicable, do you see:			
						Not Applicable 5. How fast is the water flowing?			
						Light (trickle) 6. How long has the issue been occurring?			
						unknown 7. If the leak is on the road (NOT boulevard or sidewalk) OR passer-by (someone other than property owner/designate) is reporting a leak on private property, don't explain			
						charges but record callers name/phone number. 8. Is the caller:			
						Other 9. What is the billing name, address, phone number and contact name of the person			
						authorizing the crew callout? NA			
						10. Advise caller: Waterworks Operations does need me to advise you that there is a possibility of charges based on the crew's findings. If the leak is determined to be a city-			
						side leak no charges will apply. Other			
						11. Please provide us with a name and phone number should the crew require assistance on site.			
Water Leaks/Breaks	101011939953	917	MAIN ST	V6A 2V8		NA 12. (Don't ask just record - Did caller indicate they want a call back?)		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	s.22(1)
							2019/02/06 08:17:29 ~~ Sumit Sharma ~~ The light issue has been reported to Property Use		
							Inspections The following complaint came through the online web form and the citizen		
						1. Type of Hazard:	noted: "I live at Cobalt. S.22(1) I've asked numerous times for a replaced light. Get yelled at.		
						•	Asked for a ladder 2 check smoke detector that has been going off for 2.5 days. Would be nice if		
						3. Provide exact location details (i e. NE corner of lot, basement door): 8.22(1)	gave me a ladder I'd do myself. Going deaf from continual ringing(dead battery?) yet despite my		
						 (Don't ask, just record - did caller indicate they want a call back?): Unknown 	efforts. No success. I'd really appreciate if i had a light. And an alarm that doesn't buzz in my ear	- 00(1)	c 00/4
Fire Safety Hazards	101012486925	917	MAIN ST	V6A 2V8			every 2 minutes or more. All i ask."	s.22(1)	s.22(1)

				Public Stuff request id: PSID4946418 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1354989 created / updated at Thursday, October 04, 2018 9:44:02 AM Hansen an action has been scheduled: On 04/10/2018 12:10:35 PM an action has been scheduled for 04/10/2018 12:10:00 PM. Hansen Service Request has been reviewed: Case reviewed on 04/10/2018 12:53:00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 04/10/2018 12:53:19 PM. Service Provided: 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2018-10-18 11:39:47 527 Service Provided 10 - Service Provided. Done. Resolved on 16/10/2018 12:00:00 AM.
				Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-18 11:45:00 317 Open311 Feedback Send Complete Status and Resolution Comment to
	1	10/4/2018 9:42	Eng_Sanitation - Street 10/18/2018 11:45 Cleaning Services	PS case Agent Updated Case Details: Reallocated to
				queue: Eng_Water Operations Hansen Service Case Created / Updated: Hansen
				ServiceRequest Number : 1354032 created / updated at Tuesday, October 02, 2018 12:20:39
				PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1354032 created / updated at Tuesday, October 02, 2018 12:21:45 PM Hansen Service Request Assigned: Case was assigned on 03/10/2018 12:00:00 AM. Hansen Change in Comments: Comments: Assigned to 1051. Added on 02/10/2018 12:46 08 PM. Hansen Service Request has been reviewed: Case reviewed on 02/10/2018 12:46:10 PM. Hansen Work Order Created: Work order 1019483 has been initiated on 04/10/2018 1:27 00 PM.
				Work Order type is WSEmtc. Service Provided: 10 - Service Provided Resolved on 03/10/2018 12:00 00 AM. Hansen Change in Comments: Comments: No leak found. Added on 04/10/2018 1:28:24 PM.
s.22(1)	1	10/2/2018 12:18	10/4/2018 13:30 Eng_Water Operations	Agent Finished: Case Closed. Closed date : 2018-10-04 13:30:42 23
				Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention
				Agent Finished: Case Closed. Closed date : 2019-02-06 09:26:24 597 Assigned Assigned to Captain of Problem buildings.
s.22(1)	1	2/6/2019 8:10	2/6/2019 9:26 Fire Prevention	

Fire Safety Hazards	101013715296	917	MAIN ST	V6A 2V8		 Type of Hazard: Other If Other provide details: Exposed wires Provide exact location details (i e. NE corner of lot, basement door): The citizen is <u>8.22(1)</u> n the property above and can see exposed wires all throughout the floors of this building. The citizen says that the electrical panels and wires are hot the due to the amount of electronics being plugged into each room. The main electrical room is also being used as storage and the citizen thinks that the items in there are potential fire hazards. There are no smoke detectors in any of the rooms. (Don't ask, just record - did caller indicate they want a call back?): Yes 		s.22(1)	s.22(1)
					app version: 2.31	 Feedback or Comment: Re: fire or smoke dectector. I really appreciate your fast response. I realize all are busy Few days i saw fire dept leaving praising manager. Yet they dont hear beap. Beap beap beap do they? Finally think finished and continues. I realize 18#39;m no priority obviously. But simply helping give me a ladder or entering while not here for that matter would be nice yet i get impression manager fixes all so 18#39;m delusional??? fix or telling me who will do so if you won't would be nice. Usually week days 1'm gone. So really would still be nice 2 enter S.22(1) main street and not hear the noise!!! And who is responsible 2 ask for a light replaced?? I asked all above numerous times and apparently city will ignore me as well. Do you want to be contacted? Unknown Do you want to be contacted? Unknown Name: S.22(1) Phone: Email: S.22(1)			
Citizen Feedback Case	101012502439	917	MAIN ST	V6A 2V8	app version: 2.31 orginal address: 112: 917 main street app version: 2.31 orginal address: 168 Prior St alias: 168 PRIOR ST full: 917	 0 1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 	PS#: 6650290 Click images below to expand >a></img </a 	h F C h	s.22(1)
Graffiti Removal - City Property Case	101013258928	917	MAIN ST	V6A 2V8	MAIN ST, VANCOUVER, BC	OtherorUnknown	href='http://www.publicstuff.com/request/view, 6650290'>http://www.publicstuff.com/request/v ew/6650290>p/>		

Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention

Agent Finished: Case Closed. Closed date : 2020-01-27 09:46:58.763 Assigned E-mailed to Lorenzo De Arc' 11412

1 1/25/2020 14:08 1/27/2020 9:46 Fire Prevention

Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-02-08 18:17:23 937 Insufficient or Invalid Info

1 2/8/2019 18:15 2/8/2019 18:17 Feedback

Agent Created Case: Public Stuff request id: PSID6650290 Agent Finished: Case Closed. Closed date : 2019-09-19 14:16:19.687 Service Provided

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-09-19 14:19:55 813 Open311 Feedback Send Complete Status and Resolution Comment to PS case Management - Goodbye

1 8/22/2019 20:34 9/19/2019 14:19 Graffiti Contractor

Eng_Graffiti

Lost Pets Case	101013370362	917	MAIN ST	V6A 2V8		 Animal type: Dog If Other selected, provide details: Sex: Male Is the animal fixed (i.e. spayed/neutered) or intact? Intact Breed: s.22(1) Colour: white with Provide identification details (i.e. licence, wearing a collar/coat): black patch on his eye and on his nose May have a blue harness on Tattoo or micro-chip number: unknown	He went missing in West Vancouver, but there ha had multiple sitings in Vancouver.	s.22(1)	s.22(1)
Graffiti Removal - External Organization Case		917	MAIN ST	V6A 2V8	app version: 2.31 orginal address: 168 Prior St alias: 168 PRIOR ST full: 917 MAIN ST, VANCOUVER, BC	 Property Type: Hydro Box or Pole (brown wooden) Provide details: In the alley , parallel to Main and Quebec. right by Prior street Graffiti type: OtherUnknown 	P\$#: 7308127 PS: 7308127 Click images below to expand expand expand href='https://d17aqltn7cihbm.cloudfront.net/uplo ods/large_46cfcadaf8d9f8117fb016cf6a2ff52f'- img src='https://d17aqltn7cihbm cloudfront.net/uplo ads/large_46cfcadaf8d9f8117fb016cf6a2ff52f' alt='imageurl' width='300' height='300'> href='http://maps.googleapis com/maps/api/stat cmap?markers=49.276560057181%2C- 123.100759238&size=600x300&key=AlzaSyDchlJ_ DVw7N- 5SscsAxDhrf1hK1UYvXic&signature=GF4kujlo1qLt bdjWiK_i3jtKq_U='> href='http://www.publicstuff.com/request/view/ 7308127'>http://www.publicstuff.com/request/view/ ew/7308127</img 		
FPB_General Inquiry Case	101013773536	917	MAIN ST	V6A 2V8		 Type of Inquiry: Other If Other selected, provide details: request for extension for the compliance audit for 917 Main Street Exact location in Building/Property if applicable: If Occupancy Permit Inspection selected, provide permit number: Describe inquiry in detail: Citizen has already left a voicemail requesting an extension already, but did not receive a call back. He is requesting a call back please. (Don't ask, just record - did caller indicate they want a call back?): Yes Property Address: Your name: Contact number: Email address: 		s.22(1)	s.22(1)

Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Animal Services Administration

Agent Finished: Case Closed. Closed date : 2019-09-28 10:42:54.643 Service Provided Updated original lost report and replied back to email with photos requesting clarification on lost report - DB

DBL - Animal Services 1 9/28/2019 10:08 9/28/2019 10:42 Administration

Eng_Graffiti

Agent Created Case: Public Stuff request id: PSID7308127 Agent Finished: Case Closed. Closed date : 2020-01-08 14:24:14 85 ZZZ Directed to BC Hydro Auto case closed from Mapping Application. PSID7308127

Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-01-08 14:24:52.643 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Agent Created Case: Agent Updated Case Details: Reallocated to

queue: Fire Prevention

Agent Finished: Case Closed. Closed date : 2020-02-13 11:05:17 027 Assigned E-mailed to Lorenzo De Arcangelis

5.22(1) 1 2/12/2020 10:23 2/13/2020 11:05 Fire Prevention

1 1/8/2020 14:24 1/8/2020 14:24 Management

					1. Select firehall:			
					02 2. Select firehall shift:			
					FPO 3. Will caller be providing site access for the reinspection?			
					Yes 4a. Name:			
					4b. Phone number:			
					4c. Email address (if available): 5. Date of original inspection:			
					01/29/2020			
					6. Type of reinspection notification received: Notice of Violation			
					 If Other selected, provide details: 8. Provide property address: 			
					9. Your name: 10. Contact number:			
Fire Reinspection					11. Email address:		- 00(4)	-20(4)
Request for Firehall	101013800099	917	MAIN ST	V6A 2V8			s.22(1)	s.22(1)
					1. Where did you direct the caller? Transferred - Police - Non-Emergency			
					2. Type of call:			
					Fire 3. (Don't ask, just record: Did the caller indicate the topic of the call?)			
					Yes 4. If Yes, briefly describe the topic of the call:			
					Citizen who called indicated about an hour ago he witnessed a 5' long metal strapnel			
Emergency and Hotline Referral					fall onto the sidewalk. He's concerned the exterior ornamental trim is deteriorating. He was unwilling to call non-emergency himself, so 311 CSR made the report instead.			
Tracking Case	101014046060	917	MAIN ST	V6A 2V8			Cobalt Pub	7789183671
					1. Where did you direct the caller? Caller Redialed - Police - Non-Emergency			
					2. Type of call:			
					Police 3. (Don't ask, just record: Did the caller indicate the topic of the call?)			
					Yes 4. If Yes, briefly describe the topic of the call:			
					Male caller called to report a large concert at Boxcar at Cobalt Hotel. He says there is a live outdoor concert happening. He did not like the noise complaint option. He didn't			
Emergency and					pursue the COVID case option. Contacted front desk at Cobalt Hotel to see if there was			
Hotline Referral Tracking Case	101014418856	917	MAIN ST	V6A 2V8	a concert going on and they said they had no information to provide.		2020 October, Anonymous	
					1. Type of Complaint:			
					Work Without Permit 2. If Other, provide details:			
					 If Work Without Permit selected, is there visible and active work being done? Yes 			
					4. Describe complaint in detail (building type e.g. single family or multi-family dwelling	,		
					high-rise, commercial building; location and type of work): The Cobolt Bar is building a patio at the back of business in the parking lot without			
					permit. Citizen has already filed a noise complaint regarding the business case # 14200196.			
					(Don't ask, just record - did caller indicate they want a call back?): Yes			
					6. Exact address of concern			
					8. Your address: 9. Contact name:			
Building Inspection					10. Contact number: 11. Email address:	Citizen also mention that the business owner		
Complaint Case	101014230979	917	MAIN ST	V6A 2V8		s.22(1)	s.22(1)	s.22(1)
					1. Topic: Private Property - Expedited Patio Feedback			
					2. Are you a business owner or commercial property owner?:			
					No 3. Provide business licence number:			
					4. Business name: 5. Provide details:			
					Citizen calling to advise that the city had shut down a temporary patio at this			
					location. However the owners are still operating a patio outside and serving alcohol. 6. Caller's email address (this is department's prefered method for contacting the			
Temporary Expedited Patio Permit Case	d 101014313093	917	MAIN ST	V6A 2V8	customer):		s.22(1)	s.22(1)
							(*)	

1	2/21/2020 11:56	2/26/2020 10:14	Firehall Reinspection 02	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Firehall Reinspection 02 Title updated to: Fire Reinspection Request for Firehall - 02 - F Agent Finished: Case Closed. Closed date : 2020-02-26 10:14:16 89 Assigned FPO inspection
1	5/29/2020 15:14	5/29/2020 15:17	311 Emergency Referral Tracking	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Emergency Referral Tracking Agent Finished: Case Closed. Closed date : 2020-05-29 15:17:09 06
1	10/4/2020 17:16	10/4/2020 17:17	311 Emergency Referral Tracking	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Emergency Referral Tracking Agent Finished: Case Closed. Closed date : 2020-10-04 17:17:37 31
1	7/30/2020 14:07	7/31/2020 10:30	DBL - Inspections Reception General	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Inspections Reception General Agent Finished: Case Closed. Closed date : 2020-07-31 10:30:56 367 Assigned Adrian Cashato 86141
1	8/28/2020 19:20		ENG_PBS and Street Use - Temp Expedited Patio Permit	Agent Created Case: Agent Updated Case Details: Reallocated to queue: ENG_PBS and Street Use - Temp Expedited Patio Permit

1. Type of service: Homeless Issue

 Provide details: camper on soccer field in net

V6A 2V8 VANCOUVER, BC

Provide number of structures and tents:

 12. Park name:

 app version: 2.31
 Andy livingstone

 orginal address: 179
 13. Provide specific location in park:

 Milross Ave alias: 179
 Unknown

 MILROSS AVE full:
 15. (Don't ask, just record - did caller indicate they want a call back?):

 917 MAIN ST,
 Unknown

Homeless - Ranger Case 101014564627 917 MAIN ST PS#: 913331
PS#: 9133331
Click images below to
expand
expand
a
href='http://maps.googleapis com/maps/api/stati
cmap?markers=49.2763087277317%2C123.100940622389&size=600x300&key=AlzaSyDc
hl/_DVw7NSScsAxDhrf1hK1UYvXic&signature=V7lgS1ovKRp
zCd17MlX8nCL_U_0='><img
src='http://maps googleapis.com/maps/api/static
map?markers=49.2763087277317%2C123.100940622389&size=600x300&key=AlzaSyDc
hl/_DVw7NSSscsAxDhrf1hK1UYvXic&signature=V7lgS1ovKRp
zCd17MlX8nCL_U_0=' alt='mapurl' width='300'
height='300'>

ew/9133331

No Name No Name (ps)

		Public Stuff request id: PSID9133331
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1707776 created /
		updated at Saturday, November 21, 2020 7:38:44
		AM
		Hansen Service Case Created / Updated: Hansen
		ServiceRequest Number : 1707776 created /
		updated at Saturday, November 21, 2020 7:39:12
		AM
		Hansen Change in Comments: Comments: Thank you for submitting your issues through
		VanConnect Added on 2020-11-21 10:07:55
		AM.
		Service Provided: 10 - Service Provided Resolved
		on 2020-11-21 10:07 00 AM.
		Agent Finished: Case Closed.
		Closed date : 2020-11-21 10:08:37.457
		Service Provided
		10 - Service Provided Resolved on 2020-11-21
		10:07:00 AM.
		Case Reopened: Reopened for Public Stuff
		Feedback
		Agent Finished: Case Closed.
		Closed date : 2020-11-21 10:09:47 837
		Open311 Feedback
		Send Complete Status and Resolution Comment to
1	11/21/2020 7:38 11/21/2020 10:09 PRB Homeless Issues	PS case