CITY OF VANCOUVER

CITY CLERK'S DEPARTMENT
Access to Information & Privacy Division

File No.: 04-1000-20-2021-065

May 5, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of February 1, 2021 for:

> **Records related to reports, observations, investigations, erasures, repairs and any other course of action taken by the City in response to incidents of racist, discriminatory, bigoted or other types of exclusionary graffiti (including those displayed in posters, notations, writings on the surfaces of all types, carvings and so on). Date range: January 1, 2008 to February 1, 2021.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s. 15(1)(a), s. 15(1)(l) and s.22(1) of the Act. You can read or download this section here:
http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Please note that there are some very offensive and derogatory slurs contained in these records, which could be triggering or traumatizing for readers. Note that the graffiti text in these records were captured for the purpose of locating and removing the graffiti and do not reflect the opinions or views of the City of Vancouver.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-065); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:aa

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014753841	Phone	8602		GRANVILLE ST		V6P 5A1		1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There are stickers and wording on the back on the sign which are inappropriate right on the median in the middle of the street. South of Granville. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	1/29/21 13:01	2/10/21 8:18	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-02-10 08:18:41.12 Service Provided
Graffiti Removal - City Property Case	101014744444	WEB	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 1540 E 4th Ave alias: 1540 E 4TH AVE full: s.22(1) - 1540 E 4TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: White power racist symbols all over grandview woodland. 6. Graffiti type: OtherorUnknown	PS Description: undefined<p/>PS#: 9449178<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1d5a47f065d7a134e172568a4db2919e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2666596%2C-123.0725077&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=ngKTahhr_Z-T558NzPA6MGrh3zc=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9449178<p/>	No Name No Name (ps)		1	1/26/21 17:54	1/27/21 7:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9449178 Agent Finished: Case Closed. Closed date : 2021-01-27 07:48:31 213 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-27 07:49:52 84 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014729700	VanConnect	1510		E 4TH AV		V5N 1J8	app version: 2.31 orginal address: 1510 E 4th Ave alias: 1510 E 4TH AVE full: 1510 E 4TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Appears to be a white power racist symbol spray painted into the ground. 6. Graffiti type: OtherorUnknown	2021/01/22 10:38:44 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) s.22(1) Does the neighborhood community need to address this? Or will the city properly remove this hate graffiti?
PS#: 9425081<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_b27c048f1daf29940e96d6eb8483bbba' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.266873%2C-123.073498&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=mbhAajvojcDuA8bKflp2_Ko8B30=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9425081<p/>	s.22(1)		1	1/21/21 15:14	1/27/21 9:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9425081 Agent Finished: Case Closed. Closed date : 2021-01-27 09:29:28.133 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-27 09:34:59 377 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014721227	Phone	1499		ARBUTUS ST		NOT APPLIC		1. Location: Park Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive graffiti on the gas box on the west end of the Kits Park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Nelson , Susan (Ms)	s.15(1)(l)	1	1/19/21 15:08	1/27/21 9:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-27 09:30:27 08 Service Provided
Graffiti Removal - City Property Case	101014718870	E-mail	123		E 6TH AV		V5T 1J6		1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Large, black graffiti tag and statement go fuck yourself on retaining wall location on north side of property. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Via VanConnect PSID 9400398 https://d17aqltn7cihbm.cloudfront.net/uploads/large_c2db6c490e5a22726ae61be63facf3fb	s.22(1)		1	1/19/21 10:21		Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor
Graffiti Removal - City Property Case	101014706403	Phone	INTERSECTION		ANDERSON ST	LAMEY'S MILL ROAD			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Bridge Pillar 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Just south of Lamey's Mill, on Anderson the bridge pillar has a Swastik logo and other hate messages. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	1/14/21 12:21	1/27/21 9:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-27 09:35:53 887 Service Provided
Graffiti Removal - City Property Case	101014697053	VanConnect	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 1170 Richards St alias: 1170 RICHARDS ST full: s.22(1) - 1188 RICHARDS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Somebody has placed a Antifa (left wing hate group) sticker on the pole at the cross walk at Davie/Richards st. This is across the street from Nuba at the corner of Emery Barnes park in Yaletown. It is at the emery Barnes park corner of Davie st/Richards st. Please remove this antifa sticker	PS#: 9373016<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_57b5b9fe8cb791e8c052378a39a9e967' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.276017%2C-123.123689&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=34SPUjSXyn3u33MCMb3IfDK36Nc=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9373016<p/>	No Name No Name (ps)		1	1/11/21 18:52	1/20/21 8:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9373016 Agent Finished: Case Closed. Closed date : 2021-01-20 08:22:03.473 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-20 08:25:04.713 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014691408	WEB	2908		SLOCAN ST		V5M 4S7	app version: 2.31 orginal address: 154 Central Valley Greenway alias: 154 CENTRAL VALLEY GREENWAY full: 2908 SLOCAN ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: At Grandview and Slocan. Highly offensive. 6. Graffiti type: OtherorUnknown	PS#: 9362763<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2580770586666%2C-123.04962826796&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=q502I3CB7jVrRQTDqTATDJINV4c=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9362763<p/>	No Name No Name (ps)		1	1/9/21 13:59	1/11/21 8:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9362763 Agent Finished: Case Closed. Closed date : 2021-01-11 08:45:05 203 Duplicate Request 101014686966 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-11 08:50:04.763 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014691407	WEB	2908		SLOCAN ST		V5M 4S7	app version: 2.31 orginal address: 154 Central Valley Greenway alias: 154 CENTRAL VALLEY GREENWAY full: 2908 SLOCAN ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: At Grandview and Slocan. Highly offensive. 6. Graffiti type: OtherorUnknown	PS Description: undefined<p/>PS#: 9362762<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2580770586666%2C-123.04962826796&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=q502I3CB7jVrRQTDqTATDJINV4c=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9362762<p/>	No Name No Name (ps)		1	1/9/21 13:58	1/11/21 8:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9362762 Agent Finished: Case Closed. Closed date : 2021-01-11 08:43:21.787 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-11 08:45:00.487 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014678762	E-mail	2390		E HASTINGS ST		V5L 1V5		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Front of City Map sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Photo link: https://d17aqltn7cihbm.cloudfront.net/uploads/large_58b58161a369b0997296697f1afdde00 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1) Vanconnect		1	1/5/21 15:28	1/6/21 11:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-06 11:19:08 547 Service Provided
Graffiti Removal - City Property Case	101014665143	Phone	1000		CHESTNUT ST		NOT APPLIC		1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Caller is a park attendant and reports that at Cultural Harmony Grove Park which is at Vanier Park on the concrete wall of the bridge there is graffiti. In black spray paint it states" Anti Nazi Area" with some sort of green symbol. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Caller will send in a photo with case number as subject.	Nelson , Susan (Ms)	s.15(1)(l)	1	12/30/20 14:24	1/20/21 8:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-20 08:34:04.717 Service Provided
Graffiti Removal - City Property Case	101014656412	Phone	2510		HOYLAKE AV		V5S 2E2		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting that there is a vulgar drawing on the door of the playground attendants room. It is blue in color. it is approximately 5.5 feet long. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	12/26/20 9:34	1/5/21 9:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-05 09:08:55 837 Directed to Another City Department
Graffiti Removal - City Property Case	101014625257	Phone	1162		BUTE ST		V6E 1Z6		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: CoV development board affixed on private property. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Hate and offensive posters littering and covering the Development board affixed to the building front wall, just north of Community door (1170 Bute St). DP-2018-00971 - blocking all info about this development. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Related to case #101014602793 Dec 5, 2020 - Ongoing problem. https://goo.gl/maps/HTkL56MpNnaKfhbF6	s.22(1)	s.22(1)	1	12/14/20 9:42	12/18/20 9:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-18 09:14:16 92 No Action Private Property
Graffiti Removal - City Property Case	101014622593	VanConnect	1035		GRANVILLE ST		V6Z 1L4	app version: 2.31 orginal address: 1039 Granville St alias: 1039 GRANVILLE ST full: 1035 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Nazi symbol on utility box, scratched in so I cannot remove it in front of street auntie on west side of Granville 6. Graffiti type: OtherorUnknown	PS#: 9234576<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_26b7671782bcf6009b446a370c91ae2a' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.278953%2C-123.123859&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=DaKmP556yyPdpH9mWGVv_PZY-3g=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9234576<p/>	Downtown Ambassadors	6046894357	1	12/12/20 9:58	1/20/21 8:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9234576 Agent Finished: Case Closed. Closed date : 2021-01-20 08:32:57.683 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-01-20 08:34:54 057 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014616738	VanConnect	992		SW MARINE DRIVE			app version: 2.31 orginal address: 70 Oak St alias: 70 OAK ST full: 992 SW MARINE DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: oak st bridge support s side e bound traffic. very offensive tag. 6. Graffiti type: OtherorUnknown	PS#: 9169735<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9d14b8f8607f3f1b7a5790fb04c00c52' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.20492073035 81%2C-123.129868581891&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=9nJIRfb0_u1ReeEhyRavsxQT-5g=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9169735<p/>	s.22(1)	s.22(1)	1	12/10/20 12:10	12/18/20 10:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9169735 Agent Finished: Case Closed. Closed date : 2020-12-18 10:02:38 93 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-12-18 10:05:03 82 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014615670	VanConnect	992		SW MARINE DRIVE			app version: 2.31 orginal address: 70 Oak St alias: 70 OAK ST full: 992 SW MARINE DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: s side oak st bridge support. sw marine dr . racist nazi tag on wall. i reported yesterday but still says submitted and not in progress. this is very offensive tag. 6. Graffiti type: OtherorUnknown	PS#: 9176307<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.20481207919 13%2C-123.129851482809&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=pTfTsAONONvKMk3WSBxbQCOglEYs=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9176307<p/>	s.22(1)	s.22(1)	1	12/10/20 9:52	12/18/20 10:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9176307 Agent Finished: Case Closed. Closed date : 2020-12-18 10:01:42 51 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-12-18 10:05:02.147 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014611199	VanConnect	2380		YEW ST		V6K 3H2	app version: 2.31 orginal address: 2376 Yew St alias: 2376 YEW ST full: 2380 YEW ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: BackofStreetSign 5. Provide details: 8th and yew nw corner. offensive on back of temp sign attached to no parking pole	PS#: 9197260<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_ae96d9565ed655ead35e0dc9c6dba364' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26498466847 45%2C-123.155239596963&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=j2ZF44I8BgGTnUF-cpZgKx87O54=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9197260<p/>	s.22(1)	s.22(1)	1	12/8/20 20:11	12/11/20 8:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9197260 Agent Finished: Case Closed. Closed date : 2020-12-11 08:07:24 96 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-12-11 08:09:48 06 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014602793	Phone	1162		BUTE ST		V6E 1Z6		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: CoV development board affixed on private property. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Hate and offensive posters littering and covering the Development board affixed to the building front wall, just north of Community door (1170 Bute St). DP-2018-00971 - blocking all info about this development. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Ongoing problem. https://goo gl/maps/HTkL56MpNnaKfhbF6	s.22(1)	s.22(1)	1	12/5/20 19:50	12/11/20 7:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-11 07:55:37 53 Service Provided
Graffiti Removal - City Property Case	101014592010	Phone	0	0	GRANVILLE BRIDGE				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Black sharpie marker on round railing of Granville Street Bridge, located on the west side of the bridge approx. mid span 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: VPD reporting that they are getting calls about a suicide note done in black sharpie on the round railing located on the west side of Granville Street Bridge, approx. mid-span on the bridge. It measures approx. 2-3 feet in length. VPD would like it removed. 7. (Don't ask, just record - did caller indicate they want a call back?): No	This was reported by Police Constable Badge Number 3049. Contact phone number is s.15(1)(l)	Ecomm/VPD Dispatch 2020 **USE THIS PROFILE ONLY**	6042154907	1	12/2/20 8:45	12/7/20 8:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-07 08:01:40.197 Service Provided
Graffiti Removal - City Property Case	101014589660	Phone	INTERSECTION		ARTHUR LAING BRIDGE	OAK ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Swastika and the jewish star of david saying "finish the job" in black. It's on the bridge support. On the wall facing SW marine dr. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	2020/12/05 14:06:12 ~~ Penelope Duncan ~~ Bridge support for Oak street bridge facing traffic. South side of bridge at SW Marine drive.
s.22(1)	s.22(1)	1	12/1/20 11:20	12/7/20 7:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-07 07:53:53.447 Service Provided
Graffiti Removal - City Property Case	101014584191	Phone	1657		CHARLES ST		V5L 2T4		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Men's washroom in the fieldhouse. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti all over the walls and stall doors. Trans-gender hatred. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Coombs (Park Ranger), Taylor	s.15(1)(l)	1	11/29/20 9:57	11/30/20 10:15	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Our contractor does not remove from the interior of Parks Board bathrooms, exterior only. Please direct to Parks to clean. Thanks! - Kevin F {IGMP} Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-11-30 10:15:09 01 Alternate Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014583913	Phone	INTERSECTION		GRANVILLE ST	W 70TH AV			1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: VPD said traffic sign northbound on Granville St., in left turn lane, has hate graffiti. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch 2020 **USE THIS PROFILE ONLY**	6042154907	1	11/28/20 19:12	12/7/20 8:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-07 08:55:38 333 Service Provided
Graffiti Removal - City Property Case	101014583464	Phone	1435		W 5TH AV		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Graffiti on the yellow slide in the kids portion of the park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black Marker appears to have been used. There is a lot of profanity and comments about god. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/28/20 13:34	12/8/20 9:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-12-08 09:46:11.427 Service Provided
Graffiti Removal - City Property Case	101014576587	VanConnect	1175		UNION ST		V6A 2C7	app version: 2.31 orginal address: Adanac-Vernon Plaza alias: ADANAC-VERNON PLAZA full: 1175 UNION ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: anti-nazi tag 6. Graffiti type: OtherorUnknown	PS#: 9155540<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.27752577156 77%2C-123.07930290699&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=rWqrVtznrz-PDQndl0dCqox2-AY=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/9155540<p/>	Strathcona Paladin Security		1	11/25/20 19:13	12/7/20 8:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID9155540 Agent Finished: Case Closed. Closed date : 2020-12-07 08:05:27.417 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-12-07 08:09:51.123 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014574617	Phone	3020		GRANDVIEW HIGHWAY		V5M 2E3		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Black large graffiti approx. 10 ft. by 4 on the back of the building. Tag and appears not to be offensive but Ronnie just noticed it driving by. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Ronnie says he is a City employee and says the graffiti is located on the SE corner of Nootka and Grandview Hwy on the City owned building.	Zuccarello, Ronnie (Mr)	s.15(1)(l)	1	11/25/20 11:24	1/6/21 9:17	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2021-01-06 09:17:50 353 Service Provided
Graffiti Removal - City Property Case	101014558349	Phone	1700		BEACH AV		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Bathroom stall in the universal washroom 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Small sharpie tag that says "Thanks for the COVID, China". 7. (Don't ask, just record - did caller indicate they want a call back?): No		Coombs (Park Ranger), Taylor	s.15(1)(l)	1	11/18/20 21:30	11/20/20 8:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-20 08:10:29.71 Directed to Another City Department
Graffiti Removal - City Property Case	101014530866	Phone	1780		E BROADWAY		V5N 1W3		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racist ephitaph Received via Vanconnect PSID 9063356 See image: https://d17aqltn7cihbm.cloudfront.net/uploads/large_2dbfc8812d87e6d8c16f8cec8a3c9f35 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 November, Anonymous		1	11/9/20 8:32	11/13/20 8:48	Eng_Engineering Development Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: Eng_Engineering Development Services Agent Finished: Case Closed. Closed date : 2020-11-13 08:48:34 23 Directed to Another City Department
Graffiti Removal - City Property Case	101014528726	Phone	700		TEMPLETON DRIVE		V5L 4X9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Park bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: s.22(1)Anonymous called to report one park bench and one picnic table tagged. The park bench says "big black cock is good" and the picnic table has large penises drawn on it. The picnic table and park bench is on the Turner St. and Templeton Drive side of the park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 November, Anonymous		1	11/7/20 13:06	11/13/20 7:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-13 07:55:47 983 Service Provided
Graffiti Removal - City Property Case	101014492252	Phone	1031		W 16TH AV		V6H 1S7		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: says protect this house on the sidewalk in red 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/24/20 12:44	11/4/20 7:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-04 07:52:03.187 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014491161	Phone	530		W 49TH AV		V5Z 2S4		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reported via the Online Webform: Racist graffiti on the sidewalk- n gger is written on the sidewalk and also on the corner of W 49th and Cambie 7. (Don't ask, just record - did caller indicate they want a call back?): No		No Name (ps), No Name		1	10/23/20 16:40	11/4/20 7:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-04 07:53:07 077 Service Provided
Graffiti Removal - City Property Case	101014449638	VanConnect	1175		UNION ST		V6A 2C7	app version: 2.31 orginal address: Adanac-Vernon Plaza alias: ADANAC-VERNON PLAZA full: 1175 UNION ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Graffiti tags on concrete block in the plaza, 'fight cops' and 'Anti Nazi Area'. 6. Graffiti type: OtherorUnknown	PS#: 8936531<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_dd0ec17191a55bbb01f0bff92b6926f19' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2775994844372%2C-123.079322688282&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=ieVCKF3GbUn5pzHAEvHmKwiozJY=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8936531<p/>	Strathcona Paladin Security		1	10/16/20 8:38	10/22/20 8:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8936531 Agent Finished: Case Closed. Closed date : 2020-10-22 08:28:02.103 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-10-22 08:29:58.497 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014437084	VanConnect	4701		PRINCE EDWARD ST		V5V 3Y9	app version: 2.31 orginal address: 4101 Prince Edward St alias: 4101 PRINCE EDWARD ST full: 4701 PRINCE EDWARD ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Hateful graffiti on utility box on east side of street near hedge. 6. Graffiti type: OtherorUnknown	PS#: 8903639<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_477436da67de5b250fed8adcf2f9e13e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2424791278805%2C-123.096814714372&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=tgEEEaO8HkbiBFi7vhGAUw5CjQA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8903639<p/>	No Name No Name (ps)		1	10/10/20 16:08	10/16/20 9:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8903639 Agent Finished: Case Closed. Closed date : 2020-10-16 09:25:19.193 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-10-16 09:29:49 98 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014417772	Phone	INTERSECTION	E 1ST AV	LAKEWOOD DRIVE				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: On a street barricade for SLOW STREETS 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "F the NDP" written in black on the large orange street barricade, located on Lakewood, on the south side of this intersection. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/3/20 19:37	10/22/20 8:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-22 08:30:45 05 Service Provided
Graffiti Removal - City Property Case	101014416333	Phone	101		E WATERFRONT ROAD		V6A 4K3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Donation bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On the seat on the wooden slat of a donation bench on the south side of the hill, the southern one out of the two benches on the hill, the one with a plaque says - To Nick Mar 10, 1994 - May 31, 2019 - on it. The graffiti is in white color with the 4 letters FUCK. It is about 6 inches by 4 inches. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/2/20 18:32	10/16/20 11:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-16 11:14:57 033 Service Provided
Graffiti Removal - City Property Case	101014396185	VanConnect	5463		CYPRESS ST		V6M 3R3	app version: 2.31 orginal address: 5463 Cypress St alias: 5463 CYPRESS ST full: 5463 CYPRESS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: 2011a . whom is this box belong to ? weird nazi tag. 1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive graffiti in the women's washroom at Trillium Park. 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 8822474<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_8f878e234b9a110f80c9d4748420aaa0' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2366679636093%2C-123.149708211422&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=-tBvMQP20TTKVaF6q2KiEoS572QU=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8822474<p/>	s.22(1)	s.22(1)	1	9/26/20 18:16	9/29/20 11:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8822474 Agent Finished: Case Closed. Closed date : 2020-09-29 11:25:51 063 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-29 11:29:55.46 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014395463	Phone	580		MALKIN AV						s.22(1)	s.22(1)	1	9/26/20 11:52	9/29/20 11:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-29 11:08:52 847 Directed to Another City Department

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014389017	Phone	2097		W BROADWAY		V6J 1Z6		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Has the word "ZOG" (anti-semetic term) and other words on the North side of the building. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Previously reported with case 101014377310	s.22(1)	s.22(1)	1	9/24/20 11:20	10/16/20 10:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-16 10:40:18.63 Service Provided
Graffiti Removal - City Property Case	101014383964	Phone	7239		OAK ST		V6P 4A1		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Development/Rezoning sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Development or Rezoning sign in front of 7239 Oak Street. Words are very hateful and vulgar such as "Jews are disgusting" so please attend as soon as possible. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/22/20 18:10	9/23/20 8:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-23 08:21:03.18 Directed to Another City Department need to replace the sign - our product will only damage the signboard
Graffiti Removal - City Property Case	101014378231	Phone	235		MAIN ST		V6A 2S7		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Lame City Housing is what has been spray painted in a couple colours on the city sidewalk in front of Rain City Housing. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Its been there since Friday Sept 18th and he will be emailing pic.	s.22(1)	s.22(1)	1	9/21/20 12:11	10/8/20 8:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-08 08:20:53 343 Service Provided
Graffiti Removal - City Property Case	101014377633	Phone	3452		MONMOUTH AV		V5R 5R9		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Message reads "s.22(1) is white trash". Citizen said it spans 3-4 concrete panels of the City sidewalk in front of 3452 and 3450 Monmouth Avenue. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/21/20 10:44	10/8/20 9:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-08 09:14:07 92 Service Provided
Graffiti Removal - City Property Case	101014376156	VanConnect	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 2577 Willow St alias: 2577 WILLOW ST full: s.22(1) -- 2577 WILLOW ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: there is a swastika and anti-semitic graffiti on this utility box (please remove this hate speech asap!! 6. Graffiti type: OtherorUnknown	PS#: 8782301<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_55d0952c3d6ceed60ff550274e7387ba' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2628251804369%2C-123.122206516564&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Z9RFWEMPQLraTPN3zDomoz6eQM0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8782301<p/>	s.22(1)		1	9/20/20 15:14	9/21/20 8:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8782301 Agent Finished: Case Closed. Closed date : 2020-09-21 08:20:00.703 Insufficient or Invalid Info Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-21 08:24:54.107 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014359816	VanConnect	8697		GRANVILLE ST		V6P 5A3	app version: 2.31 orginal address: 1529 W 71st Ave alias: 1529 W 71ST AVE full: 8697 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Hatefull graffiti on utility box. 6. Graffiti type: OtherorUnknown	PS#: 8746185<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_f8230e53e0db566a4175389fd480f909' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2071482457116%2C-123.141174092889&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=BBhfJ6JbWBDNvOne5FVcbVcYP60=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8746185<p/>	No Name No Name (ps)		1	9/14/20 19:16	9/15/20 7:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8746185 Agent Finished: Case Closed. Closed date : 2020-09-15 07:43:37 033 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-15 07:44:53 007 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014358454	VanConnect	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 5886 Yew St alias: 5886 YEW ST full: s.22(1) 5885 YEW ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: middle of intersection. offensive tag. this is quite rude. 6. Graffiti type: OtherorUnknown	2020/09/29 13:43:05 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) why is this still there ? its still there in all its glory.
2020/09/15 10:29:46 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) 43rd and yew st.
PS#: 8744183<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_2508a311d142ac77065c2d5d006b8d0a' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2328420768827%2C-123.158602416515&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=8tr84u4AHfR5fQK_R_VtL9sWRqI=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8744183<p/>	s.22(1)	s.22(1)	1	9/14/20 13:47	10/8/20 9:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8744183 Agent Finished: Case Closed. Closed date : 2020-10-08 09:02:45 58 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-10-08 09:05:00 02 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014345458	Phone	1		ATHLETES WAY		V5Y 0B1		1. Location: City Property 2. Property Type: Public Art 3. If Other, provide details: The bird Sculpture 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The tail of the bird says, "Gay F ," in white paint. Recent incident 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.22(1)	s.22(1)		1	9/9/20 16:27	9/29/20 13:27	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-29 13:27:09 073 Service Provided
Graffiti Removal - City Property Case	101014345390	Phone	1650		MANITOBA ST				1. Location: City Property 2. Property Type: Public Art 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Someone has spray painted 'Gay Ass Fuck' on the large public art piece 'Two Birds' in the Southeast False Creek Olympic Plaza. The spray paint is white in color and is about 8 inches located on the tail of the bird. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/9/20 16:09	9/14/20 8:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-14 08:33:00.683 Service Provided
Graffiti Removal - City Property Case	101014342175	Phone	INTERSECTION		BURRARD ST	DAVIE ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is s.22(1) and some hate words on the street light pole on the SE corner on Burrard near the bus stop 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/8/20 21:45	10/8/20 8:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-08 08:59:41 847 Service Provided
Graffiti Removal - City Property Case	101014338816	Phone	4600		CAMBIE ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Tennis/pickle ball practice wall/courts 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen is reporting that there is a bunch of graffiti that says "f ck you, I'm white" and a middle finger with someone's face spraypainted all over the tennis practice wall and courts. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/09/09 21:58:04 ~~ Asha Sharda ~~ Twitter link: https://twitter com s.22(1)
Hey @CityofVancouver
@ParkBoard granted lots of bigger problems nowadays, but this graffitti at QE PickleBall Courts needs attention.
#ReverseRacisim #VancouverIsBetterThanThis
2020/09/08 16:45:27 ~~ Deena Stromgren ~~ Another citizen calling about the same offensive graffiti. It is on the South wall of the tennis court and the pickle ball courts. One message says "white people suck" but there are some other far worse words also.
2020/09/08 14 03:03 ~~ Penelope Duncan ~~ Another Citizen reporting the Hate message on the floor as well as the wall.
2020/09/08 13:03:31 ~~ Howard Ho ~~ Another citizen s.22(1) s calling in about this issue s.22(1)
Advise citizen to send pictures to vancouver@goodbyegraffiti.com with Case ID.	s.22(1)	s.22(1)	1	9/8/20 10:01	9/14/20 8:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-14 08:34:06 933 Service Provided
Graffiti Removal - City Property Case	101014337147	Phone	INTERSECTION		E 17TH AV	GLEN DRIVE			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Benches 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: A dividing road between Charles Dicken Elementary School and Sunnyside Park has two benches on it both of which have been tagged with offensive words. Citizen was not able to describe what the words were. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/7/20 12:02	9/8/20 8:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-08 08:28:27.173 Directed to Another City Department
Graffiti Removal - City Property Case	101014330689	Phone	1455		QUEBEC ST		V6A 3Z7		1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: s.22(1) said that north of Science World, is white fencing. He said where the north fencing stops is a cement wall that goes down to the water. It was repainted a few days ago. It is tagged with the words - Kill Gates. He said it is quite offensive. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/3/20 20:21	10/16/20 9:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-10-16 09:19:21.607 Service Provided
Graffiti Removal - City Property Case	101014330661	Phone	3311		E HASTINGS ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Men's washroom by the sink 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: In the men's washroom at Empire Field, there is graffiti that looks to be black marker that says "for sex call... then there are 2 phone numbers and they say blonde and brunette". 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/3/20 19:52	9/8/20 8:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-08 08:53:38.157 Directed to Non-City Agency
Graffiti Removal - City Property Case	101014319686	WEB	1172		ROBSON ST		V6E 1B2	app version: 2.31 orginal address: 1188 Robson St alias: 1188 ROBSON ST full: 1172 ROBSON ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: "Highly offensive material graffitied on public property on newly created bus stop platform. Hate slogans like "ACAB" (which means: All cops are bastards) and "ANTIFA" have been graffitied all over the new bus stop platform. These messages are highly offensive and seem to promote the dismantling of our community by domestic terrorist groups like Antifa (A group which is participating in the rioting and destruction of private / public property in the U S. Riots). Please remove this graffiti." 6. Graffiti type: OtherorUnknown	PS Description: undefined<p/>PS#: 8664135<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.28579100928 27%2C-123.126908074097&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=UeMYBrh_A1pnGtUgOYWQacqOBk8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8664135<p/>	No Name No Name (ps)		1	8/31/20 19:40	9/4/20 0:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8664135 Agent Finished: Case Closed. Closed date : 2020-09-03 09:49:53 23 Directed to Non-City Agency Translink Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-04 00:57:22.647 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014316504	Phone	1190		ROBSON ST		V6E 1B2		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racist graffiti on the sidewalk in front of 1190 Robson and across the street at 1218 Robson. Exact wording not given but it has been done with black paint. 7. (Don't ask, just record - did caller indicate they want a call back?): No		COAST MOUNTAIN BUS COMPANY/TRANSLINK	7785935525	1	8/31/20 9:17	9/3/20 12:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-03 12:12:48 05 Service Provided
Graffiti Removal - City Property Case	101014316258	Phone	2500	2599	WARD ST				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "God hates Allah," written in yellow on the sidewalk. VPD request. No other information given. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch 2020 **USE THIS PROFILE ONLY**	6042154907	1	8/31/20 8:26	9/3/20 12:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-03 12:11:55 8 Service Provided
Graffiti Removal - City Property Case	101014315077	Phone	1100	1199	PENDRELL ST				1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Person is being targeted. Her infrmation is painted on the light post number 2/12 on the south east side of the 1100 blk of Pendrell. 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.15(1)(a)	Ecomm/VPD Dispatch 2020 **USE THIS PROFILE ONLY**	6042154907	1	8/30/20 9:54	9/21/20 9:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-21 09:34:11 22 Insufficient or Invalid Info
Graffiti Removal - City Property Case	101014314128	VanConnect	2703		WARD ST		V5R 4S7	app version: 2.31 orginal address: 2697 Ward St alias: 2697 WARD ST full: 2703 WARD ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: anti-islamic graffiti 6. Graffiti type: OtherorUnknown	PS#: 8652020<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_ae957e6d4db61352ef6cc8b57a130886' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2401511980701%2C-123.049025125802&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=VjgCcElawpTzL9Zol7eAaBBPcRc=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8652020<p/>	No Name No Name (ps)		1	8/29/20 13:52	9/4/20 0:56	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8652020 Agent Finished: Case Closed. Closed date : 2020-09-03 12:14:27 92 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-09-04 00:56:26.727 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014310161	Phone	1125		DAVIE ST		V6E 1N2		1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black jiffy marker on the light pole. smash the s.22(1) 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/27/20 18:53	9/21/20 9:48	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-21 09:48:27.157 Service Provided
Graffiti Removal - City Property Case	101014308533	Phone	6501		MAIN ST		V5X 3H1		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: In Black writing asking for change for food and then a bunch of offensive writing that the caller was uncomfortable repeating. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/08/29 07:14:38 ~~ Radu_(Brad) Pop ~~ VPD dispatch also reporting the profanity on the sidewalk in front of Tim Hortons. Swear words written in black.
Its in front of the Tim Horton's on the Main Street side near the tree and the bike rack.	2020 August, Anonymous		1	8/27/20 12:09	11/13/20 8:32	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-13 08:32:55 29 Service Provided
Graffiti Removal - City Property Case	101014303795	Phone	1950		WINDERMERE ST		V5M 3R2		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Outside wall of the fieldhouse. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racist remark: "niggar" and other volgar images. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/26/20 8:33	11/13/20 8:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-13 08:30:57.73 Service Provided
Graffiti Removal - City Property Case	101014302752	Chat	188		E 1ST AV		V5T 0C2		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Sidewalk 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The word written down is an extremely violent and offensive term in blue. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	8/25/20 15:38	9/10/20 8:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-10 08:49:56.49 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014299986	VanConnect	3145		COLFAX CRESCENT		V5S 4M2	app version: 2.31 orginal address: 3203 E 58th Ave alias: 3203 E 58TH AVE full: 3145 COLFAX CRES, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: I can?t believe all the graffiti in this beautiful neighbourhood! Note that I believe the CH tag means Champlain Heights - these initials are everywhere and not used in a hate manner. I think the youth are proud of the neighbourhood! Maybe we need more Champlain Heights signage instead! ?	PS#: 8620423<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_db10ddc41706f404b4207840093b62fe' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.217282%2C-123.037936&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=_AvZxd51OqbKfLkAa92wmrVBGes=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8620423<p/>	No Name No Name (ps)		1	8/24/20 19:53	8/25/20 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8620423 Agent Finished: Case Closed. Closed date : 2020-08-25 09:23:44.407 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-25 09:24:52.173 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014299065	Phone	1600	1699	E 15TH AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: 1600 Block of E 15th Ave which leads to the walkway down to COmmercial Drive sidewalk is tagged with profanity 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/24/20 14:49	11/4/20 12:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-04 12:01:32.77 Service Provided
Graffiti Removal - City Property Case	101014299035	Phone	INTERSECTION		COMMERCIAL DRIVE	E 14TH AV			1. Location: City Property 2. Property Type: Mural 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The mural wall on the west side of Commercial Drive from E 14 Ave to E 17th Ave has been tagged with multiple tagges including images of 'penis' 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/24/20 14:44	11/4/20 12:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-04 12:01:49 983 Service Provided
Graffiti Removal - City Property Case	101014290409	E-mail	812		BUTE ST		V6E 1Y4		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Political Statement or Opinion 5. If Other or Unknown, provide details: 6. Describe details: Report via Vanconnect PSID 1663198 Far-left ANTIFA anarchist anti-police HATE SPEECH graffiti on newly installed bus station platforms on Robson St., between Bute and Burrard. Please clean this up. Our police don't deserve to see this form of hate speech. photo link: https://d17aqltn7cihbm.cloudfront.net/uploads/large_e31d344542dd2e09a8c53f60782165cb 7. (Don't ask, just record - did caller indicate they want a call back?): No		No Name (ps), No Name		1	8/20/20 21:07	9/3/20 12:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-03 12:08:34.737 Directed to Non-City Agency Not COV
Graffiti Removal - City Property Case	101014286353	Phone	1160		DAVIE ST		V6E 1N1		1. Location: Park Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting graffiti on the sidewalk in front of the Sandman Suites Hotel on Davie Street. It's out front of the Trees Coffee shop at the street level of the Sandman Hotel. Citizen said it spans approx. 6 feet of the sidewalk. It reads "Leave Me Alone, I live on this earth too" followed by profanity. He believes a homeless woman wrote it using black and red permanent marker. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Sandman Suites On Davie	6046817263	1	8/19/20 15:03	8/24/20 11:22	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-24 11:22:16.68 Service Provided
Graffiti Removal - City Property Case	101014284843	Phone	5851		WEST BOULEVARD		V6M 3W9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On the two slides at this playground 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Arrow pointing down to a penis on one slide. On the other it says Kill on it 7. (Don't ask, just record - did caller indicate they want a call back?): No	In the kids playground	s.22(1)	s.22(1)	1	8/19/20 10:36	9/14/20 8:36	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-09-14 08:36:16 913 Service Provided
Graffiti Removal - City Property Case	101014283661	Phone	800	899	BUTE ST				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On the low retaining wall about 1 1/2 feet high and 8 feet wide - it is the green space/plaza just in from Stovold Lane, west side. Between 1100 block and 1200 block/ between Haro St and Stovold Lane. 7. (Don't ask, just record - did caller indicate they want a call back?): No	West End mini Park Bute St @ Haro St	s.22(1)	s.22(1)	1	8/18/20 17:31	8/24/20 11:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-24 11:39:03 857 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014274686	Phone	1700		BEACH AV		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Logs 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller states that the logs in front of the Cactus Club in English Bay have been spray painted with hate speech. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 August, Anonymous		1	8/15/20 10:16	8/17/20 13:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-17 13:58:15 06 Duplicate Request
Graffiti Removal - City Property Case	101014273307	Phone	INTERSECTION		COLUMBIA ST	KEEFER ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Temporary concrete barriers 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: 'Cops aren't essential' at the location. 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.22(1) has been referred to VPD. s.22(1) maintained that he just wanted the City to remove the offensive graffiti.	s.22(1)	s.22(1)	1	8/14/20 14:59	8/17/20 14:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-17 14:35:39.197 Service Provided
Graffiti Removal - City Property Case	101014271924	Phone	1119		ROBSON ST		V6E 1B5		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Temporary concrete barriers 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: 'Anti-Facist' tags at the location 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/14/20 10:53	8/17/20 14:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-17 14:34:47.453 Service Provided
Graffiti Removal - City Property Case	101014271911	Phone	1187		ROBSON ST		V6E 1B5		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black Lives Don't Matter on sidewalk 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/14/20 10:51	8/17/20 14:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-17 14:35:04.717 Service Provided
Graffiti Removal - City Property Case	101014267092	Phone	2425		TOLMIE ST		V6R 4C4		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Bus stops, City poles 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: A citizen is reporting a person putting very slanderous and strong worded posters all over bus stops and poles along Broadway and E Commercial Drive. Please remove asap. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	8/12/20 16:07	8/20/20 8:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-04 12:08:55 51 Service Provided
Graffiti Removal - City Property Case	101014266562	Phone	2495		COMMERCIAL DRIVE		V5N 4B8		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller works at the 2nd beach pool and she was told there is racist graffiti inside the men's washroom. She did not see it herself. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Broadway Station Dental Centre	6048746322	1	8/12/20 14:30	11/4/20 12:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-11 11:30:49.41 Service Provided
Graffiti Removal - City Property Case	101014255691	Phone	8601		STANLEY PARK DRIVE		V6G 3E2		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: City sidewalk 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Yellow spraypaint on sidewalk reads: F CK ISLAM 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 August, Anonymous		1	8/9/20 8:57	8/11/20 11:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-20 08:32:36 273 Service Provided
Graffiti Removal - City Property Case	101014255434	Phone	4720		DUCHESS ST		V5R 3L4				2020 August, Anonymous		1	8/8/20 19:48	8/20/20 8:32	Eng_Graffiti Management - Goodbye Graffiti Contractor	

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014251245	E-mail	1001		LAGOON DRIVE				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Men's bathroom stall in Third Beach Concession building "Swastikas" and ant-Chinese reference. photo link: https://d17aqltn7cihbm.cloudfront.net/uploads/large_1570e5850f00d28ce817897633f116ba 7. (Don't ask, just record - did caller indicate they want a call back?): No		No Name (ps), No Name		1	8/6/20 21:46	8/11/20 11:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-11 11:51:16 9 Service Provided
Graffiti Removal - City Property Case	101014236157	Phone	1600	1699	E 15TH AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Someone has tagged the City street with multiple penises and their tag name at the end of the cult-de-sac. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/1/20 13:23	8/11/20 11:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-11 11:46:28 973 Service Provided
Graffiti Removal - City Property Case	101014235669	Phone	1700		BEACH AV		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Seawall 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: F the Police painted in red and black on the seawall close to a garden that is being built directly below Chilco Street at English Bay Beach Park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/1/20 9:08	8/11/20 10:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-11 10:35:30.743 Service Provided
Graffiti Removal - City Property Case	101014235101	Phone	INTERSECTION		COMMERCIAL DRIVE	E 1ST AV			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Multiple locations including City signs and Poles. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting racist signs all along commercial from E 1st ave to Powell. The signs are glued on. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 July, Anonymous		1	7/31/20 17:11	8/6/20 8:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-06 08:23:23 223 Service Provided
Graffiti Removal - City Property Case	101014234139	Phone	110		W 7TH AV		V5Y 1L7		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: cement at playground 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: written is chalk but very offensive 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/31/20 13:48	8/5/20 8:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-05 08:28:29.107 Service Provided
Graffiti Removal - City Property Case	101014233407	Phone	INTERSECTION		NAPIER ST	SEMLIN DRIVE			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: At the south side of the intersection next to the stop sign, "f ck cops" is written on the street. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/31/20 11:33	8/5/20 8:27	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-08-05 08:27:57.457 Service Provided
Graffiti Removal - City Property Case	101014220219	Social Media	4801		NW MARINE DRIVE		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Porta Potty at Spanish Banks West near the dog area. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Via Instagram direct message showing image of black shaprie writing inside portay potty saying "F$CK BLM BLM IS RACIST$ ALL LIVE$ MATTER NOT JUST BLM LIVE$" 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/27/20 16:24	7/27/20 16:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 16:38:45 953 Directed to Another City Department Re-done as Park Maintenence form and dispatched to COV Security <Security.COV@vancouver ca>
Graffiti Removal - City Property Case	101014218977	Phone	3000	3099	COMMERCIAL DRIVE				1. Location: City Property 2. Property Type: Mural 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The Mural in the 3000 block of Commercial Drive on the west side of street has been graffitied, with penis drawing. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/27/20 13:13	7/29/20 9:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-29 09:59:11 257 Duplicate Request

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014218174	Phone	857		MALKIN AV		V6A 2K5		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Sidewalk near the playground has been spray painted in white with "Murders wil happen soon." 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	7/27/20 11:25	7/28/20 14:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-28 14:55:34 313 Service Provided
Graffiti Removal - City Property Case	101014215138	Phone	INTERSECTION		BEACH CRESCENT	HOMER ST			1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "FUCK" is on the back of the 2 hour parking limit sign, on the NW corner of the intersection, beside street light pole 1/03 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/25/20 21:11	11/13/20 8:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-11-13 08:16:30.47 Service Provided
Graffiti Removal - City Property Case	101014214903	VanConnect	5875		ELM ST		V6N 1A6	app version: 2.31 orginal address: 5870 ELM St alias: 5870 ELM ST full: 5875 ELM ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: extremely sexually offensive tag at ne corner sidewalk. next to active recreation facilities. perhaps something to be taken care of as soon as possible 6. Graffiti type: OtherorUnknown	2020/07/27 19:54:39 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) ah, i mean get the sidewalk cleaned up..
2020/07/27 19:53:44 ~~ Public Stuff ~~ Public Stuff comment: nect to park. could you please get on this.
PS#: 8426030<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_da94cc86869f7d4f07065a292c0f998e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.233013499412%2C-123.164163976908&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=QAbLmKZYDjo00WApDzRApaFc8iI=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8426030<p/>	s.22(1)	s.22(1)	1	7/25/20 17:18	7/31/20 8:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8426030 Agent Finished: Case Closed. Closed date : 2020-07-28 14:55:22 223 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-31 08:19:49.183 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-31 08:24:47.477 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014212729	Phone	2236		VICTORIA DRIVE		V5N 4K6		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti say, s.15(1)(a), s.22(1) s a rapist." 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.15(1)(a)	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**		1	7/24/20 14:52	7/27/20 8:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:39:19 26 Service Provided
Graffiti Removal - City Property Case	101014212713	Phone	1957		E 7TH AV		V5N 1S3		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: It says s.15(1)(a), s.22(1) is a rapist." 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.15(1)(a)	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**		1	7/24/20 14:50	7/27/20 8:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:38:39.49 Service Provided
Graffiti Removal - City Property Case	101014212694	Phone	2092		E 6TH AV		V5N 1P9		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: It says s.15(1)(a), s.22(1) is a rapist." 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.15(1)(a), s.22(1) s.15(1)(a) Heads up more cases with same statement but different addresses are being put thru.	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**		1	7/24/20 14:48	7/27/20 8:37	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:37:47.183 Insufficient or Invalid Info no graffiti found
Graffiti Removal - City Property Case	101014212451	VanConnect	1602		ANDERSON ST			app version: 2.31 orginal address: 1602 Anderson St alias: 1602 ANDERSON ST full: 1602 ANDERSON ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: offensive political tag. granville island street level just outside blue hat bistro doors. 6. Graffiti type: OtherorUnknown	2020/07/24 14 06:30 ~~ Public Stuff ~~ Public Stuff comment: nw corner anderson and w 2nd. another tag. 3 bridge supports in a row on anderson tagged
2020/07/24 14:04:23 ~~ Public Stuff ~~ Public Stuff comment: 1 pillar south . offensive tag.
PS#: 8421972<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_e021d0c7afb6c01fdd1100f2d8844b5b' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2700283567602%2C-123.137210458517&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=7f6cQJNCIRQ63HWENWD3ehdyPcA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8421972<p/>	s.22(1)	s.22(1)	1	7/24/20 14:02	8/8/20 13:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8421972 Agent Finished: Case Closed. Closed date : 2020-07-31 11:33:39 553 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-08 13:39:44 98 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-08-08 13:44:47 84 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014211961	Phone	2200	2299	VICTORIA DRIVE				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Large offensive message sprayed along the 2200blk of Victoria Drive (between 6th & 7th) Takes up the whole street, very noticeable. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/24/20 12:44	7/28/20 14:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-28 14:55:10 05 Insufficient or Invalid Info No graffiti found on the location
Graffiti Removal - City Property Case	101014211841	Phone	2237		VICTORIA DRIVE		V5N 4K7		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Someone has spray painted offensive graffiti on the City street in front of this address, on the west side of Victoria Drive. Large letters naming a specific person doing a specific thing. Please have this removed asap. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/24/20 12:24	7/27/20 8:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:40:06 243 Service Provided
Graffiti Removal - City Property Case	101014208579	Phone	2000		W GEORGIA ST		NOT APPLIC		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Benches 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: All along the seawall the benches are being tagged with hate words. He saw the couple just below the restaurant about 30 minutes ago. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	7/23/20 12:40	7/27/20 8:36	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:36:43 307 Service Provided
Graffiti Removal - City Property Case	101014203054	Phone	INTERSECTION		HOWE ST	PACIFIC ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: cement pillar under the grandville bridge 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Yellow spray paint "FUK islam" reported via Twitter: s.22(1) July 21, 2020 - 8:49pm View Post Hey @CityofVancouver this graffiti is at Pacific and howe in front of the fresh market, hope it gets removed real soon photo link: https://pbs.twimg com/media/EdgF1NLXgAAh-F1.jpg 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/07/22 12:36:01 ~~ John Newman ~~ another citizen(chat), said graffiti is offensive on support pilings for granville bridge near Howe and Pacific St
2020/07/22 11:02:58 ~~ Arin Esmaeili ~~ s.22(1) called about the same hate graffiti
Fresh Market at 1423 Continental St	s.22(1)		1	7/21/20 21:11	7/27/20 9:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 09:42:57 837 Service Provided
Graffiti Removal - City Property Case	101014198832	VanConnect	4616		DUCHESS ST		V5R 3L2	app version: 2.31 orginal address: Slocan Park alias: SLOCAN PARK full: 4616 DUCHESS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Hate. Submitted by a Muslim 6. Graffiti type: OtherorUnknown	PS#: 8390725<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.243509%2C-123.047341&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=2O8MrJHuKopZSWUf1x0qRkbqsiA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8390725<p/> s.22(1)	s.22(1)	1	7/20/20 17:38	7/22/20 8:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8390725 Agent Finished: Case Closed. Closed date : 2020-07-22 08:37:25 977 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-22 08:45:03 593 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014198826	VanConnect	4648		DUCHESS ST		V5R 3L2	app version: 2.31 orginal address: Slocan Park alias: SLOCAN PARK full: 4648 DUCHESS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Hate graffiti. Submitted by a Muslim 6. Graffiti type: OtherorUnknown	PS#: 8390721<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9fa1741b8a11369e4c85bd4b2188b62b' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.242959%2C-123.047937&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=0iqLDJ3LXMz4YP1oJINt9d73ReY=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8390721<p/> s.22(1)	s.22(1)	1	7/20/20 17:36	7/22/20 8:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8390721 Agent Finished: Case Closed. Closed date : 2020-07-22 08:26:43.483 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-22 08:29:52.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014198743	Phone	815		SW MARINE DRIVE		V6P 5Y9		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: They're all satan kill jews and stab them with a razar 7. (Don't ask, just record - did caller indicate they want a call back?): No	This is on a sheet of possibly plywood on the East Corner of Logan and SW Marine Drive. It is next to the fire hydrant, near the hedges. There are also symbols on it.	s.22(1)	s.22(1)	1	7/20/20 17:02	7/22/20 8:27	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-22 08:27:47.6 Service Provided
Graffiti Removal - City Property Case	101014195598	VanConnect	4655		DUCHESS ST		V5R 3L3	app version: 2.31 orginal address: 4655 Duchess St alias: 4655 DUCHESS ST full: 4655 DUCHESS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: inside slocan park, right near big tree at intersect of two fields, some hateful grafiti 6. Graffiti type: OtherorUnknown	PS#: 8383837<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c701d9c6b7801acc02fcf871f6c3461d' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.242800892339%2C-123.048104122281&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=SPJvRjGSJfVn8wI7Oyvne7zMxAE=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8383837<p/> s.22(1)		1	7/20/20 7:07	7/27/20 9:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8383837 Agent Finished: Case Closed. Closed date : 2020-07-27 09:42:39.75 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-27 09:44:58.747 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014165771	Chat	2300		CORNWALL AV		NOT APPLIC		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Located on the outside of concession stand at Kits Beach by Showboat. Anti-gay writing in black Sharpee. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Reported anonymously over web chat	2020 July, Anonymous		1	7/9/20 12:33	7/13/20 9:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-13 09:49:02 383 Service Provided
Graffiti Removal - City Property Case	101014160015	WEB	3001		WALL ST		V5K 1B5	app version: 2.31 orginal address: 3001 Wall St alias: 3001 WALL ST full: 3001 WALL ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive, it still hasn?t been cleaned or painted. :) 6. Graffiti type: OtherorUnknown	2020/07/07 17:29:29 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) s.22(1) Under Commissioner Overpass
PS Description: undefined PS#: 8301910 Click images below to expand <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.290059%2C-123.0418417&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=ZzyK2VMCREvUYxryiKxPnomR38I=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/8301910	s.22(1)		1	7/7/20 17:25	7/13/20 9:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8301910 Agent Finished: Case Closed. Closed date : 2020-07-13 09:57:58 87 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-13 09:59:54 367 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014149787	VanConnect	1169		RICHARDS ST			app version: 2.31 orginal address: 1170 Richards St alias: 1170 RICHARDS ST full: 1169 RICHARDS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Another ?hate speech? antifa poster at the South West Corner of Emery Barnes Park at Richards/Seymour St. This is a public park and antifa hate speech should not be tolerated. Please have it removed.	PS#: 8277029 Click images below to expand <img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_813005af34bc4bc6de6b289696f004d3' alt='imageurl' width='300' height='300'> Click images below to expand <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.27661%2C-123.124134&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=mvSwDBMRqaLm50Hh2YZNwNUuSVc=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/8277029	No Name No Name (ps)		1	7/3/20 17:13	7/10/20 15:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8277029 Agent Finished: Case Closed. Closed date : 2020-07-10 14:59:39 567 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-10 15:04:53.743 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014149775	VanConnect	1199		SEYMOUR ST	1001	V6B 1K3	app version: 2.31 orginal address: 605 Davie St alias: 605 DAVIE ST full: 1199 SEYMOUR ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: ?Hate speech? antifa poster is on the the pole outside of the Starbucks at the corner of David/Seymour St (605 David St) directly in front of Starbucks. It is stuck on pole and needs to be removed. These posters have slung up in Yaletown since Oppenheimer park people moved to hotels on Granville. Please have it removed.	PS#: 8277020 Click images below to expand <img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1b0376acddec22a87ba68ef39527b118' alt='imageurl' width='300' height='300'> Click images below to expand <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.276789%2C-123.125095&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=h40cIdkCWruYcdaJxpnP-R60ZTY=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/8277020	No Name No Name (ps)		1	7/3/20 17:09	7/10/20 15:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8277020 Agent Finished: Case Closed. Closed date : 2020-07-10 15:00:02.64 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-10 15:05:21.167 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014140194	Phone	710		KEEFER ST		V6A 1Y5		1. Location: Park Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The graffiti is located on the SW side of the park on the sidewalk and right below the bench. It is hate against the police. 7. (Don't ask, just record - did caller indicate they want a call back?): No		STRATHCONA COMMUNITY POLICE	6047170622	1	6/30/20 12:46	7/6/20 11:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-06 11:54:37 513 Service Provided
Graffiti Removal - City Property Case	101014139966	VanConnect	1800		MORTON AV			app version: 2.31 orginal address: 1802 Davie St alias: 1802 DAVIE ST full: 1800 MORTON AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: offensive tags on garbage bin . cov. at marked location. 6. Graffiti type: OtherorUnknown	PS#: 8253846 Click images below to expand <img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_3d1b75fce27d2a72176d7d2cbb46ce6f' alt='imageurl' width='300' height='300'> Click images below to expand <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2875035672606%2C-123.142528608441&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xUXw-UF5Vxh-o-0AyJGuEJZyaJ4=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/8253846	s.22(1)	s.22(1)	1	6/30/20 12:14	7/6/20 11:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8253846 Agent Finished: Case Closed. Closed date : 2020-07-06 11:51:06.77 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-06 11:54:58.697 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014134921	VanConnect	1167		GRANVILLE ST		V6Z 1M1	app version: 2.31 orginal address: 1167 Granville St alias: 1167 GRANVILLE ST full: 1167 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: Offensive graffiti on utility box	PS#: 8241368 Click images below to expand <img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_4e3edfacb7de673b5aa756ae5b8d4d66' alt='imageurl' width='300' height='300'> Click images below to expand <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.277663%2C-123.126023&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xPK8ezmLci4Wg8RPKK6W44ZM6eI=' alt='mapurl' width='300' height='300'> http://www.publicstuff.com/request/view/8241368	Downtown Ambassadors	6046894357	1	6/29/20 9:05	6/30/20 7:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8241368 Agent Finished: Case Closed. Closed date : 2020-06-30 07:52:03 003 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-30 07:54:47 947 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014124739	Phone	800		QUEBEC ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Shipping container on City Owner Property 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Lettering covers shipping container top to bottom "FUCK" and this is facing the street so visible by people walking by. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	6/25/20 8:58	6/26/20 10:47	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-26 10:47:30.603 Service Provided
Graffiti Removal - City Property Case	101014110399	Phone	INTERSECTION		BEACH AV	CHILCO ST			1. Location: Park Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Closest cross street chilco and beach, on the seawall, on the flip side from the path (on the water side). Very large 12ft high and 15ft long. "Fu$k the Police" in red white and blue. Spray paint. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/21 12:54:36 ~~ Sonia Lotay ~~ Another citizen called to report the same issue. He says that the wording is inside of the wall.
2020/06/21 12:49:21 ~~ Sonia Lotay ~~s.22(1) s.22(1)called to report graffiti on the south facing part of the seawall at the foot of Chilco St. and Beach Ave. The graffiti is facing the water heading south on Chilco St. The graffiti is about 40 feet. It is spray painted in black and red lettering on the wall and says "Fuck the police."
2020/06/20 13:42:53 ~~ Penelope Duncan ~~s.22(1) s.22(1)reporting 6 feet long white, black and red graffiti on the sea wall across from 2001 Beach ave. The graffiti reads "Police sucks"
s.22(1)	s.22(1)	1	6/20/20 9:14	6/24/20 8:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-24 08:41:28 007 Service Provided
Graffiti Removal - City Property Case	101014110211	Phone	INTERSECTION		W 4TH AV	YEW ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: religious posters around the telephone and street light poles around Yew St & W 3rd Ave with scanned bar codes no organization or contact information. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/19 21:28:39 ~~ Sanjay Sharda ~~ updated case details
The citizen will email photos of the posters.	s.22(1)	s.22(1)	1	6/19/20 21:24	7/2/20 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-02 09:24:12.703 Service Provided
Graffiti Removal - City Property Case	101014110147	Phone	INTERSECTION		W 3RD AV	YEW ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: religious posters around the telephone and street light poles around Yew St & W 3rd Ave with scanned bar codes no organization or contact information. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/19 21:27:58 ~~ Sanjay Sharda ~~ The citizen called back she gave the wrong location, I created a new case for the correct location 101014110211. Please close this case.
2020 June, Anonymous		1	6/19/20 20:19	7/2/20 9:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-02 09:23:11 847 Duplicate Request
Graffiti Removal - City Property Case	101014109866	Phone	7190		OAK ST		V6P 3Z9		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is racial graffiti along 5 sidewalk panels in front of this temple on Oak St. Caller has reported the graffiti to the police. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/20 17:52:28 ~~ RJ Sandhu ~~ VPD contacted to advise they have taken photographs and have gathered evidence for the graffiti. VPD states it is clear to remove the graffiti and would recommended removing it ASAP as it is offensive
s.22(1)	s.22(1)	1	6/19/20 17:36	6/23/20 13:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-23 13:01:23.1 Service Provided
Graffiti Removal - City Property Case	101014097861	Phone	566		RICHARDS ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: All over the ground, cement benches, and cement pillar 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Blue hate speech. Photos attached. Citizen would not repeat. Originally sent VIA VanConnet in wrong form. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/16 14:21:06 ~~ Caitlin Chanroux ~~
s.22(1)	s.22(1)	1	6/16/20 14:19	6/19/20 8:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-19 08:20:49 56 Service Provided
Graffiti Removal - City Property Case	101014095702	Phone	2132		ASH ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: low income housing and the at the bench across the tracks which is also street property 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: someone is named and being called a thief 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/16/20 8:54	6/19/20 8:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-19 08:19:13.107 Service Provided
Graffiti Removal - City Property Case	101014072775	Phone	3300		VICTORIA DRIVE		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On the billboard in the park, NW side of the lake. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: It says F the cops 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/8/20 12:12	7/2/20 9:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-02 09:13:29 56 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014069830	Phone	1055		CANADA PLACE		V6C 0C3		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: On a social distancing sign. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti on a sign instructing people to stay two metres apart. Citizen thinks that the picture that has been painted on may have been intended to be racist. It is silver. 7. (Don't ask, just record - did caller indicate they want a call back?): No	The sign is on the long flight of stairs leading up to the back of the Convention Centre. The sign is half way up the flight of stairs on the flat area.	s.22(1)	s.22(1)	1	6/7/20 8:54	6/10/20 11:59	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Hi 311,
 These signs are managed by Parks.
 Thanks!
  Agent Took Ownership of Case: Agent Finished: Case released Agent Finished: Case Closed. Closed date : 2020-06-10 11:59:36.66 Directed to Another City Department Sent to REFM
Graffiti Removal - City Property Case	101014069806	Phone	INTERSECTION		DUMFRIES ST	E 37TH AV			1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: on utiltiy box reads " F Nazis" 7. (Don't ask, just record - did caller indicate they want a call back?): No	On Dumfries south of E 37th ave on the east side of the street. Utility box ID # 1026B	s.22(1)	s.22(1)	1	6/7/20 8:36	6/12/20 9:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-12 09:08:17.17 Service Provided
Graffiti Removal - City Property Case	101014067177	Phone	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 70 Oak St	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: westbound marine oak bridge wall. offensive tag. 6. Graffiti type: OtherorUnknown	2020/06/05 20:37:45 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) reported to 311
PS#: 8085611<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9d2a52bf8fc70937f9390a3f61dd65f3' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2050777922076%2C-123.129794485867&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=cJqEVrma5lTLuMG0iK5BhuO7jqo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8085611<p/>	s.22(1)	s.22(1)	1	6/5/20 15:24	6/9/20 7:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8085611 Agent Finished: Case Closed. Closed date : 2020-06-09 07:58:20 273 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-09 07:59:52 82 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014063492	Phone	1100		THE CASTINGS				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller said that there is religious offensive graffiti on the retaining wall up the steps from the seawall. She said it is similar to Adam and Eve and it seems very gruesome to her. 7. (Don't ask, just record - did caller indicate they want a call back?): No	https://goo.gl/maps/g9JDjGkUYSdx7djc8	2020 June, Anonymous		1	6/4/20 15:27	7/27/20 8:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-07-27 08:44:30 86 Service Provided
Graffiti Removal - City Property Case	101014063309	Phone	INTERSECTION		TRIMBLE ST	W 10TH AV			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting that the word "PUSS" has been written in the middle of the intersection. It is written in red and is approxitmately 10 feet by 2 feet. Citizen said that there appears to be graffiti In the area regularly. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	6/4/20 14:56	6/9/20 7:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-09 07:59:21 37 Service Provided
Graffiti Removal - City Property Case	101014060847	Phone	1661		NAPIER ST		V5L 4X4		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Profanity language against police graffiti on North and East wall of Britannia Ice Rink. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Britannia Community Centre	6047185812	1	6/4/20 7:14	6/5/20 7:56	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-05 07:56:48 21 Service Provided
Graffiti Removal - City Property Case	101014053842	Chat	101		E WATERFRONT ROAD		V6A 4K3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On stone guardian lions 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: One black tag on stone guardian lion "CHINA Covid19" Reported via Twitter: Graffiti thst needs to be removed at the entrance to Portside Park @CityofVancouver Link to tweet with picture: https://twitter.com s.22(1) 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	6/2/20 8:30	6/5/20 7:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-05 07:58:30.63 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014052515	VanConnect	800		W GEORGIA ST			app version: 2.31 orginal address: 800 W Georgia St	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: OFFENSIVE Graffiti on garden bed barrier north west corner of north plaza. 6. Graffiti type: OtherorUnknown	PS#: 8051765<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_cff9910fe721148bbc43a3d46678b08f' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.282917%2C-123.120427&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=ktffgFilxTDKHeh_n2-bK0BviSY=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/8051765<p/>	No Name No Name (ps)		1	6/1/20 15:10	6/3/20 14:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID8051765 Agent Finished: Case Closed. Closed date : 2020-06-03 14:07:05.607 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-06-03 14:09:51 883 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014052221	Phone	INTERSECTION		BEACH AV	CARDERO ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Informational sign regarding east bound lane closures on beach. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: One black tag on sign at Beach and Cardero stating "BOMB CHINA NOW" Link to picture: https://olark-file-uploads.s3.us-west-1.amazonaws.com/processed/d26083d3-c79c-4c7e-a74b-842f377ec5d1.jpg 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/1/20 14:27	6/3/20 14:29	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Hi 311,
 Our graffiti removal contractors went out here to remove the tag on the sign. Looks like any attempt to remove graffiti also damages the sign. Can you allocate this case to the correct department to have the sign replaced? Note that it is hate/offensive graffiti.
 Thank you,
 Zariya Khan
 IGMP - SA
  Agent Finished: Case Closed. Closed date : 2020-06-03 14:29:54 88 Directed to Another City Department Zariya was notified about this case that it will need to replace the sign.
Graffiti Removal - City Property Case	101014051692	Phone	1315		E 39TH AV		V5W 1L2		1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On the back of the Traffic Detour signs that are in the lane beside this address. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/06/01 13:58:14 ~~ Michael Kim ~~ Citizen called back to clarify that the graffiti is on street barriers at the end of the alley at E 37th ave.
s.22(1)	s.22(1)	1	6/1/20 13:26	6/4/20 8:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-04 08:19:51 813 Service Provided
Graffiti Removal - City Property Case	101014043496	E-mail	4600		CAMBIE ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: South side of the Hockey Rink in QE park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Anti-Asian graffiti 7. (Don't ask, just record - did caller indicate they want a call back?): No	Reported via TUO 14043193 - Anti Asian graffiti on the boards of the hockey rink (sout side) at QE park right off of Kersland and W 37th	s.22(1)		1	5/28/20 21:10	6/3/20 14:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-06-03 14:30:21 577 Service Provided
Graffiti Removal - City Property Case	101014030983	Phone	INTERSECTION		HAMILTON ST	W HASTINGS ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen explains there is an anitfa logo. It is offensive against transgender. There is wording that is against transgender. The graffiti is on the no crossing pedestrian traffic signal. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/25/20 12:30	5/29/20 9:18	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-29 09:18:23 313 Service Provided
Graffiti Removal - City Property Case	101014019985	VanConnect	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 2386–2422 Fir St	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Hi, a nasty saying on the underpass here at 7th and Fir St underpass, two swear words very disturbing and inappropriate. This area will be of no surprise as we have a lot of issues in this intersection due to the adjacent housing. Thanks in advance. Stay healthy stay safe. 6. Graffiti type: OtherorUnknown	2020/05/21 22:23:56 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) Graffiti in a timely manner it is really appreciated by myself and neighbours. Kudos to the city graffiti removers :)
2020/05/21 22:22:41 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) I don't know where to leave this comment but thank you so much for righting this graffitis
PS#: 7979599<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_ab48c8b3182aa0075d483f75ee75846' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26497%2C-123.140838&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=zspNHCNnsRjMwn-yNLec2sTlATY=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7979599<p/>	No Name No Name (ps)		1	5/20/20 21:21	5/25/20 14:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7979599 Agent Finished: Case Closed. Closed date : 2020-05-25 14:50:56.77 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-25 14:59:53 363 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101014016337	Phone	0	99	W PENDER ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Lions head at entrance to Chinatown 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller is a VPD member reporting hateful/racial graffiti on the lion at the entrance to Chinatown. The red graffiti is on the southern lion. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/05/19 19:40:08 ~~ Janine Reed ~~ Duplicate to 14006633. Agent will close the case.
Called in by VPD member requesting immediate dispatch.	SPICER, VALERIE (Ms)	s.15(1)(l)	1	5/19/20 19:34	5/19/20 19:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-19 19:42:15.717 Case created in error by Contact Centre

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101014015941	Social Media	32		W PENDER ST		V6B 1R6		1. Location: City Property 2. Property Type: Public Art 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Report via Twitter: Vancouver Chinatown@YVR_Chinatown May 19, 2020 - 3:13pm View Post It's never OK to deface someone else's property let alone with racist comments. When will racism end as it has been going on in Canada for more than a century. @CityofVancouver @JustinTrudeau @CanadianPM @kennedystewart @JennyKwanBC https://twitter.com/chinatown_today/status/1262832049393365696 https://pbs.twimg.com/media/EYZ7DV5UMAAFDvX?format=jpg&name=large and https://pbs.twimg.com/media/EYaleqIU0AEevV4?format=jpg&name=large Vancouver Chinatown Millennium Gate Lions 7. (Don't ask, just record - did caller indicate they want a call back?): No	I have notified 3-1-1 Duty Supervisor and Corporate Communications. I have also sent photo links to goodbye graffiti via email	Vancouver Chinatown		1	5/19/20 16:17	5/25/20 13:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-25 13:51:57 37 Service Provided
Graffiti Removal - City Property Case	101014015553	Phone	INTERSECTION		TAYLOR ST	W PENDER ST			1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: VPD on scene - racist hate message spray painted on Chinatown Millenium Gate s.15(1)(a) 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/05/19 15:41:04 ~~ Arin Esmaeili ~~ VPD calling to follow up for the city to come clean the graffiti.
Ecomm/VPD Dispatch 2020 **USE THIS PROFILE ONLY**	6042154907	1	5/19/20 15:03	5/25/20 14:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-25 14:53:35 03 Service Provided
Graffiti Removal - City Property Case	101014010652	Phone	1001		LAGOON DRIVE				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Racist graffiti at third beach in accessible stall in the mens washrooms 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racist comment painting in the mens washroom at 3rd beach. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Advised Park ranger to email photo of graffiti. There is caution tape around the graffiti.	WILEY, KEONA (Ms)	s.15(1)(l)	1	5/17/20 10:37	5/19/20 8:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-19 08:24:08 53 Directed to Another City Department
Graffiti Removal - City Property Case	101014006633	Phone	0	99	W PENDER ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Racist graffiti on statue/gate at China Town 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Racist graffiti on statue/gate at China Town 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/05/19 19:41:41 ~~ Janine Reed ~~ This same issue is being called in by VPD member Valerie Spicer requesting immediate cleanup of this racial graffiti. Caller is requesting Baldwin Wong also be notified.
Received originally via Vanconnect PS 7940181 to Property Use, and directed to 3-1-1	No Name (ps), No Name		1	5/15/20 9:19	5/25/20 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-25 14:54:48.663 Service Provided
Graffiti Removal - City Property Case	101014005936	VanConnect	1167		GRANVILLE ST		V6Z 1M1	app version: 2.31 orginal address: 1167 Granville St	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: Offensive graffiti	PS#: 7942674<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.277663%2C-123.126023&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xPK8ezmLci4Wg8RPKK6W44ZM6el=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7942674<p/>	Downtown Ambassadors	6046894357	1	5/14/20 17:28	5/20/20 9:15	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7942674 Agent Finished: Case Closed. Closed date : 2020-05-20 09:13:54 287 Insufficient or Invalid Info technician couldn't find the utility box Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-20 09:15:05 3 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013985174	Phone	1000		CHESTNUT ST		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: The art piece Chain Link Mosque has an explanatory plaque with graffiti on it. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller describes the printing of hate and racism phrases on the explanatory sign for the Chain Link Mosque art piece in Vanier Park. Black lettering looks like what's next? this is ridiculous! and something else implying not wanted. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/7/20 14:57	5/14/20 8:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-14 08:19:13 563 Service Provided
Graffiti Removal - City Property Case	101013981298	Phone	1455		QUEBEC ST		V6A 3Z7		1. Location: Park Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti just West of the boat ramp near the dragon boats on Creekside Park property - It is on the railing along the water between Ontario & Quebec. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/6/20 12:58	5/14/20 8:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-05-14 08:20:59.167 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013975072	Phone	2000		W GEORGIA ST		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: on pillar for park directional signage on Bridle Path in Stanley Park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Tag says: It says: CHINA = HUMAN GENOCIDE Link to picture: https://d17aqltn7cihbm.cloudfront.net/uploads/medium_2cd1a72122c78ee158442669b6671c64 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS ID 7881120	No Name (ps), No Name		1	5/4/20 13:16	5/14/20 8:32	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Hi 311,
 Please redirect this case to the Park queue.
 Thanks! Agent Took Ownership of Case: Agent Finished: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Requires special attention Hi there, Our scripting tells us to create this case. This is the decision tool we use to determine which case to use: http://311apps/311onlydeptshare/311%20Contact%20Centre/DecisionTools/GraffitiRemoval.html You get this case if you follow this criteria from that tool: Parks > immediate action > regular business hours > not inside a building > "Click here to launch the list of Parks sites under contract to GoodbyeGraffiti" Stanley park is in the list, so we click "On the list" which takes us to this case. If this procedure is wrong please let our BAs know so we can update our scripting. Agent Finished: Case Closed. Closed date : 2020-05-14 08:32:57.683 Service Provided
Graffiti Removal - City Property Case	101013970371	VanConnect	1175		GRANVILLE ST		V6Z 1M1	app version: 2.31 orginal address: 1175 Granville St alias: 1175 GRANVILLE ST full: 1175 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: Offensive graffiti on utility box	PS#: 7869691<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_3cb7bc1abcec2f1a0deb12869d656069' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.277565%2C-123.126171&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=CFENFNT3NED0yNNWn9khNBQVU-k=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7869691<p/>	Downtown Ambassadors	6046894357	1	5/1/20 15:12	5/3/20 15:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7869691 Agent Finished: Case Closed. Closed date : 2020-05-03 15:16:58 96 Directed to Non-City Agency Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-03 15:19:47 097 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013967458	VanConnect	609		GRANVILLE ST		V7Y 1K8	app version: 2.31 orginal address: 701 W Georgia St alias: 701 W GEORGIA ST full: 609 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Offensive graffiti 6. Graffiti type: OtherorUnknown	PS#: 7862929<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_a8ceb01592d142bb1121c1009a798062' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283289%2C-123.117537&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=PhqBVm3BTrbQ1IFp9qria09Tqxg=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7862929<p/>	Downtown Ambassadors	6046894357	1	4/30/20 15:13	5/1/20 12:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7862929 Agent Finished: Case Closed. Closed date : 2020-05-01 12:44:10 2 Duplicate Request 101013967452 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-01 12:44:47.487 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013967452	VanConnect	609		GRANVILLE ST		V7Y 1K8	app version: 2.31 orginal address: 701 W Georgia St alias: 701 W GEORGIA ST full: 609 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Offensive graffiti on electrical box 6. Graffiti type: OtherorUnknown	PS#: 7862927<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_a8ceb01592d142bb1121c1009a798062' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283289%2C-123.117537&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=PhqBVm3BTrbQ1IFp9qria09Tqxg=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7862927<p/>	Downtown Ambassadors	6046894357	1	4/30/20 15:12	5/3/20 15:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7862927 Agent Finished: Case Closed. Closed date : 2020-05-03 15:17:33.48 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-05-03 15:19:49 087 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013966278	Phone	INTERSECTION		ADANAC ST	CLARK DRIVE			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen says SW corner of the intersection on the sidewalk there is racist graffiti. Graffiti says, "Refugees welcome... eff of Nazi's." Graffiti is white and black in color. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2020 April, Anonymous		1	4/30/20 11:21	4/30/20 22:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-30 22:31:08 287 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013966207	VanConnect	1815		CORNWALL AV		V6J 1C6	app version: 2.31 orginal address: 1815 Cornwall Ave alias: 1815 CORNWALL AVE full: 1815 CORNWALL AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: cov? offensive tags. easily visible 6. Graffiti type: OtherorUnknown	2020/04/30 11:45:43 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) hydro
PS#: 7860881<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1a116f45705010c6d5bfdb57cba9ab60' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.272668572505%2C-123.14637623727&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=zn5T8NP7IzMHkY7ODDjZMgzeOD8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7860881<p/>	s.22(1)	s.22(1)	1	4/30/20 11:10	4/30/20 22:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7860881 Agent Finished: Case Closed. Closed date : 2020-04-30 22:30:02 523 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-04-30 22:39:50.603 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013951044	WEB	3205		W KING EDWARD AV		V6L 1V6	app version: 2.31 orginal address: 3205 W King Edward Ave alias: 3205 W KING EDWARD AVE full: 3205 W KING EDWARD AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: BackofStreetSign 5. Provide details: Sticker with possible hate speech (anti-islam) placed on back side of stop sign on North-West corner of King Edward and Balaclava. Sticker is visible if you walk by and possibly to those using the bike street which families do use. This is not the first time these stickers seen in the neighbourhood (last year they were placed around Lord Kitchener Elementary School).	PS Description: undefined<p/>PS#: 7824287<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_bb167b21f61e25f0ef6d6b1e82a179d8' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.250282987491%2C-123.17583156653&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=CO_Q9LFyq0TXF_BeOWE5iOaS_C0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7824287<p/>	No Name No Name (ps)		1	4/23/20 16:36	4/28/20 7:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7824287 Agent Finished: Case Closed. Closed date : 2020-04-28 07:39:17 54 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-04-28 07:39:50.103 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013928606	Phone	1583		COAL HARBOUR QUAY		V6G 3E7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Offensive and racist comments in chalk. Located infront of Carderos on the stairs leading from seawall to street. Appears to be city property. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "Doctors in china made COVID19" and other racist comments about chinese people 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/04/15 13:13:19 ~~ Sheena Stephenson ~~ Another caller reporting same graffiti on the pillars and the cement barrier east of Cardero's restaurant.
s.22(1)	s.22(1)	1	4/15/20 8:56	4/16/20 22:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-16 22:35:48 53 Service Provided
Graffiti Removal - City Property Case	101013920488	VanConnect	518		RICHARDS ST		V6B 3A2	app version: 2.31 orginal address: 518 Richards St alias: 518 RICHARDS ST full: 518 RICHARDS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Offensive Graffiti on pole in front of 518 Richards	PS#: 7757143<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_6dae12be19f9d0ea609bcaf95e415078' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.282739%2C-123.113306&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=91EKRW23-cIn9kZiEPE02Rbyg6o=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7757143<p/>	Downtown Ambassadors	6046894357	1	4/10/20 14:24	4/14/20 19:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7757143 Agent Finished: Case Closed. Closed date : 2020-04-14 19:15:26.767 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-04-14 19:19:48 59 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013917915	WEB	2217		CLARK DRIVE			app version: 2.31 orginal address: 2113-2173 Clark Dr alias: 2113-2173 CLARK DR full: 2217 CLARK DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Very large, unsightly and potentially offensive messages visible only from sidewalk on Great Northern Way / East 6th Avenue.
The graffiti is on the wall below the ?EAST VAN? sign in an abandoned area at the corner of East 6th Avenue and Clark Drive. 6. Graffiti type: OtherorUnknown	PS#: 7751188<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.265238045814%2C-123.07761175461&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=5rdaoe-61b5EWfzDMt1ZBxoukOU=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7751188<p/>	No Name No Name (ps)		1	4/9/20 12:15	4/14/20 19:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7751188 Agent Finished: Case Closed. Closed date : 2020-04-14 19:17:07 323 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-04-14 19:19:50 263 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013911882	Phone	999		CHARLESON				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Jason (with Sewer Ops) says the pump station doors at Charleson park are tagged with profanity. He says the spray paint says, 'F U' in grey spray paint. Located in Charleson Park north side of track near 6th and Oak. NE corner of the park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Garbe, Jason	s.15(1)(l)	1	4/7/20 11:08	4/8/20 8:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-08 08:38:31 0 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013910241	Phone	INTERSECTION		CYPRESS ST	MATTHEWS AV			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: There is some sort of pipe that stands up out of the City boulevard approx. 2 feet tall, adjacent to a City boulevard tree that has a yellow cap on it. It's located on the SW corner of this intersection. 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: There is black graffiti on the yellow cap of this stand pipe that is coming up out of the City boulevard on the SW corner of this intersection. There is no hate or offensive messaging on it. The cap itself is approx. 6" in diameter. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	4/6/20 15:29	4/7/20 8:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-07 08:24:23 587 Directed to Another City Department Not for GGV
Graffiti Removal - City Property Case	101013878054	Phone	3000	3099	HEMLOCK ST				1. Location: Park Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Vulgar graffiti on the electrical box attached to the wooden pole at the mouth to the lane on the west side. It is closest to city pole 1/30. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/23/20 21:56	4/3/20 10:43	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-03 10:43:43 55 Service Provided but tag was not found.
Graffiti Removal - City Property Case	101013874862	Phone	89		EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On the light controls box for the soccer field near the field house - Offensive message about the Prime Minister. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/23/20 8:10	3/24/20 8:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-03-24 08:52:00.74 Service Provided
Graffiti Removal - City Property Case	101013872221	Phone	857		MALKIN AV		V6A 2K5		1. Location: Park Property 2. Property Type: Mural 3. If Other, provide details: 4. Graffiti type: Piece (3 or more colours) 5. If Other or Unknown, provide details: 6. Describe details: Full of offensive wording from the same graffiti artist. It is the First Nations Mural near Animal Control and the former food bank. 7. (Don't ask, just record - did caller indicate they want a call back?): No	500 Meters from the little book nook.	s.22(1)	s.22(1)	1	3/21/20 12:19	4/2/20 21:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-04-02 21:42:58 927 Service Provided
Graffiti Removal - City Property Case	101013860172	Phone	1661		NAPIER ST		V5L 4X4		1. Location: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There are various derogatory and offensive tags all over the south side of the rink. It's the main entrance going from top to bottom and in nooks and crannies. 6' ladder may also be needed to reach those closer to the roof. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/17/20 8:38	3/18/20 15:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-03-17 15:20:50 343 Directed to Another City Department Hate tag Case Reopened: Agent Finished: Case Closed. Closed date : 2020-03-18 15:58:08.643 Service Provided
Graffiti Removal - City Property Case	101013838685	Phone	4600		CAMBIE ST				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is Hate Graffiti inside the womans washroom at the Queen Elizabeth Pitch and Putt.It is in the service building washrooms. It is on the last stall, inside the door and is accusing someone of being a pedophile 7. (Don't ask, just record - did caller indicate they want a call back?): No		Park Ranger **Use ONLY This Profile**	6048304136	1	3/7/20 18:56	3/9/20 9:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-03-09 09:44:14 097 Directed to Another City Department hate tag but it's inisde the washroom of Queen Elizabeth Park
Graffiti Removal - City Property Case	101013820055	Phone	565		KINGSWAY				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen describes 4 doors being tagged with permanent marker 2ft x 2ft. Words STAGR 40 OZ and F...VPD. s.22(1) s.22(1) He feels the grafitti should be removed asap so it may deter more acts. 7. (Don't ask, just record - did caller indicate they want a call back?): No	cITIZEN IS UNABLE TO	s.22(1)	s.22(1)	1	2/29/20 9:56	3/4/20 10:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-03-04 10:08:27 2 Directed to Another City Department
Graffiti Removal - City Property Case	101013820027	Phone	800		ROBSON ST		V6Z 3B7		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: permanent marker on 4 doors of caretaker building. The markings are random phrases or names STAGR 40OZ F VPD ect. s.22(1) s.22(1) He has called the police but thought the markings should be removed ASAP to not attract more. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Citizen doesn't have the means to transfer any photos to the e-mail address	s.22(1)	s.22(1)	1	2/29/20 9:44	2/29/20 9:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-02-29 09:54:57 533 Insufficient or Invalid Info

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013795448	VanConnect	518		RICHARDS ST		V6B 3A2	app version: 2.31 orginal address: 518 Richards St alias: 518 RICHARDS ST full: 518 RICHARDS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti On the sidewalk in front of hotel Canada 6. Graffiti type: OtherorUnknown	PS#: 7509437<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d0b1c712f7c7e9e2b80215e74bd2a40c' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283027%2C-123.113412&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=vrYlNSCqGExKvzbftNhWWacB4Qk=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7509437<p/>	Downtown Ambassadors	6046894357	1	2/20/20 8:59	2/20/20 14:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7509437 Agent Finished: Case Closed. Closed date : 2020-02-20 14:02:34 503 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-20 14:04:52.65 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013792346	VanConnect	1290		HORNBY ST	1280	V6Z 1W2	app version: 2.31 orginal address: 1290 Hornby St alias: 1290 HORNBY ST full: 1290 HORNBY ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Etching 5. If Other or Unknown, provide details: 6. Describe details: Graffiti in cement footpath on Drake side of building near alleyway 7. (Don't ask, just record - did caller indicate they want a call back?): No	2020/02/19 11 03:27 ~~ Penelope Duncan ~~ Downtown Ambassador would like to emphasize that the etching has profanity and offensive language towards police
PS#: 7504748<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_695c9a6293caeb13a61425e81dafd9ae' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.277265%2C-123.12937&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=N-EXt4pe2w3gdqGo-uSbCWUapWE=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7504748<p/>	Downtown Ambassadors	6046894357	1	2/19/20 10:56	2/20/20 14:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7504748 Agent Finished: Case Closed. Closed date : 2020-02-20 14:01:35.673 Directed to Another City Department Offensive/hate tag Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-20 14:04:50 507 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013771493	VanConnect	2198		FRANKLIN ST		V5L 1R5	app version: 2.31 orginal address: 2228 Franklin St alias: 2228 FRANKLIN ST full: 2198 FRANKLIN ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Please remove this disgusting piece of hate speech.	PS#: 7469054<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_dd10745fe8553e8d49fe9a46ebf632a2' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.281946%2C-123.059465&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=ZNlBFK1JWiIPJz_4dmj3AcgBgAM=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7469054<p/>	No Name No Name (ps)		1	2/11/20 15:18	2/18/20 10:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7469054 Agent Finished: Case Closed. Closed date : 2020-02-18 10:52:46 083 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-02-18 10:54:52 013 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013764374	Phone	3201		NEW BRIGHTON ROAD		V5K 0A1		1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is many graffiti as of this evening spray painted on the walls between the two washroom at New Brighton Park. It reads "F CK the RCMP" 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	2/9/20 20:30	2/13/20 8:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-02-13 08:41:33 85 Service Provided
Graffiti Removal - City Property Case	101013762218	Phone	INTERSECTION	TISDALL ST	W 49TH AV				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Bus Shelter 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: In red bold letters "China coronavirus" on bus shelter # 52035. Bus shelter located Northside of W 49th just east of Tisdall. 7. (Don't ask, just record - did caller indicate they want a call back?): No		COAST MOUNTAIN BUS COMPANY/TRANSLINK	7785935525	1	2/8/20 11:36	2/8/20 11:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-02-08 11:42:46.633 Case created in error by Contact Centre
Graffiti Removal - City Property Case	101013716285	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive wording in the message 6. Graffiti type: OtherorUnknown	PS#: 7388643<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_e3f1847c1614f6921c62fbcd8c3bced8' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7388643<p/>	Downtown Ambassadors	6046894357	1	1/26/20 10:46	1/30/20 7:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7388643 Agent Finished: Case Closed. Closed date : 2020-01-30 07:54:38.173 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-01-30 07:59:44 317 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013668391	Phone	625		PACIFIC ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: On the Pacific St. side of 625 Pacific St. On a wall under the Granville St. Bridge near the off ramp. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Richard Pollar from Downtown Ambassadors called to report offensive graffiti. He says that the graffiti says s.22(1) is a god bitch" and has mention of being a skinner goof. It is on the wall inside the side walkway under the Granville St. Bridge and near the off ramp. 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 7324069<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_5709a5989f56dab0e0cd0c012d9dbe56' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7324069<p/>	Ambassadors, Downtown	6046894357	1	1/12/20 12:55	1/16/20 16:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2020-01-16 16:05:39.687 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013638504	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Extremely offensive graffiti, naked female on the wall of Seymour off ramp. 6. Graffiti type: OtherorUnknown	PS#: 7276900<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_f92cf21d4edec0d5819b8820aa07527d' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7276900<p/>	Downtown Ambassadors	6046894357	1	1/2/20 11:06	1/2/20 15:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7276900 Agent Finished: Case Closed. Closed date : 2020-01-02 15:06:19 533 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-01-02 15:10:08.797 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013629140	Phone	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti in walkway underneath Seymour offramp. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/12/29 11 03:13 ~~ Baljeet Sidhu Sran ~~ Richard from Downtown Ambassdor called to update that it's hate/offensive graffiti, please see the attached photo
PS#: 7259670<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_15b9e667c7c8e056f366bf498d91d117' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7259670<p/>	Downtown Ambassadors	6046894357	1	12/29/19 10:56	12/30/19 9:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7259670 Agent Finished: Case Closed. Closed date : 2019-12-30 09:24:31 317 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-30 09:29:43.487 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013629137	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive Graffiti in walkway underneath Seymour offramp. 6. Graffiti type: OtherorUnknown	PS#: 7259665<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_f3831d117291d113c48be0f2824d8cfa' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7259665<p/>	Downtown Ambassadors	6046894357	1	12/29/19 10:55	12/30/19 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7259665 Agent Finished: Case Closed. Closed date : 2019-12-30 09:24:06 977 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-30 09:24:49 82 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013621857	VanConnect	1711	W 52ND AV		V6P 1J5		app version: 2.31 orginal address: 1711 W 52nd Ave alias: 1711 W 52ND AVE full: 1711 W 52ND AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: Utility box north side of w 52nd (west of Marguerite St). Offensive graffiti. Thanks!	PS#: 7245332<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_8c6aa60afc29969a8460ec64a860d949' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.224365%2C-123.14579&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Yp44R1tDXtJ1_EWCWduyfRvYbtw=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7245332<p/>	No Name No Name (ps)		1	12/24/19 11:43	12/30/19 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7245332 Agent Finished: Case Closed. Closed date : 2019-12-30 09:20:07.15 ZZZ Directed to BC Hydro Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-30 09:24:45 097 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013618470	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "You are dead..kill cops" sprayed on the sidewalk in front of the businesses at this address. 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 7241099<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_61cf24a6ae3aae8ad007387c56e74c9a' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7241099<p/>	Downtown Ambassadors	6046894357	1	12/23/19 10:08	12/23/19 13:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7241099 Agent Finished: Case Closed. Closed date : 2019-12-23 13:26:06.67 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-23 13:29:42 877 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013609511	Phone	337	W HASTINGS ST		V6B 1H6					Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	12/19/19 9:53	12/19/19 14:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-12-19 14:05:15 56 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013594671	VanConnect	2260		FIR ST			app version: 2.31 orginal address: 2260 Fir St alias: 2260 FIR ST full: 2260 FIR ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: offensive tag bridge support 6. Graffiti type: OtherorUnknown	PS#: 7205712<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_78bdda88df2a9876defe5b752923dd9e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.265550014272%2C-123.14086664468&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=bXDjpFM870Xm2z7-9-gy06Phnf0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7205712<p/>	s.22(1)	s.22(1)	1	12/13/19 15:47	12/17/19 8:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7205712 Agent Finished: Case Closed. Closed date : 2019-12-17 08:12:41 897 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-17 08:14:51 05 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013585339	VanConnect	796		E 13TH AV		V5T 2L3	app version: 2.31 orginal address: 796 E 13th Ave alias: 796 E 13TH AVE full: 796 E 13TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Racist graffiti sticker 6. Graffiti type: OtherorUnknown	PS#: 7190621<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_6dd3bae0c98d661311d084d20f953885' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.258435%2C-123.087391&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Q_Lmn8EDr0sFxVKfizOBB9edBfo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7190621<p/>	Vanconnect_Collingwood CPC		1	12/10/19 19:51	12/11/19 8:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID7190621 Agent Finished: Case Closed. Closed date : 2019-12-11 08:07:15 88 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-11 08:09:44 3 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013552409	VanConnect	1661		WHYTE AV		V6J 1A9	app version: 2.31 orginal address: Burrard St alias: BURRARD ST full: 1661 WHYTE AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Some offensive graffiti at the top of the Burrard bridge on the west side. There is more on the south side of the bridge on the west side. 6. Graffiti type: OtherorUnknown	PS#: 7137316<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9abc3248d4ef13bf727349d32403a191' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.275345%2C-123.137365&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=OZJz48Zm9ollVP4TVr_Rmae955I=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/7137316<p/>	No Name No Name (ps)		1	11/29/19 13:21	12/2/19 11:04	311 Contact Centre	Agent Created Case: Public Stuff request id: PSID7137316 Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Hi 311, VanMap is showing that FISHERIES & OCEANS CANADA is the property owner for this address. This is offensive graffiti, hoping for redirection with flagged importance. Many thanks, Anna Agent Finished: Case Closed. Closed date : 2019-12-02 10:59:50.68 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-02 11:04:47 573 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013530431	Phone	412		E CORDOVA ST		V6A 1L6		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Throw-up (2 colours) 5. If Other or Unknown, provide details: 6. Describe details: There is graffiti all around the entrance of the building. Citizen states that it is offensive. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/22/19 8:45	11/22/19 9:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-22 09:01:15.1 Case created in error by Contact Centre
Graffiti Removal - City Property Case	101013526598	Phone	1905		OGDEN AV		V6J 1A3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Womens washroom, one stall has graffiti text on it. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Mentions child pornography and other sexual intent. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Poetter, Arved (Mr)	s.15(1)(l)	1	11/20/19 21:22	11/21/19 10:54	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Hi 311 - this is for offensive graffiti in a park washroom - would you be able to redirect to parks for attention? thank you - Anna with graffiti management team Agent Finished: Case Closed. Closed date : 2019-11-21 10:54:13.693 Directed to Another City Department
Graffiti Removal - City Property Case	101013522274	Phone	7575		COLUMBIA ST		V5X 2Z1		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Winona Park, women's washroom - There's a stall with vandalism on the wall (big writing in felt). Called in by park ranger, needs immediate attention hate/offensive 7. (Don't ask, just record - did caller indicate they want a call back?): No		Poetter, Arved (Mr)	s.15(1)(l)	1	11/19/19 17:59	11/21/19 10:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-21 10:54:49 37 Directed to Another City Department
Graffiti Removal - City Property Case	101013504509	Phone	INTERSECTION		EXPO BOULEVARD	NELSON ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive tag toward VPD located on pillar of Cambie Street bridge across from 988 Expo Blvd. 7. (Don't ask, just record - did caller indicate they want a call back?): No		ZUCCARELLO , RON	s.15(1)(l)	1	11/14/19 9:29	11/15/19 10:02	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-15 10:02:07 073 Service Provided
Graffiti Removal - City Property Case	101013497641	Phone	1000	1099	KEEFER ST				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Alot of swear words and sexual pictures and suggestive phrases. All along the retaining wall of the Keefer St Pedestrian overpass. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/12/19 11:46	11/12/19 15:15	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-12 15:15:24 25 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013495043	Phone	1425		VICTORIA DRIVE		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Park name sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen states that a swear word has been spray painted on the Victoria Park Sign. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/11/19 12:18	11/25/19 9:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-25 09:35:09 583 Service Provided
Graffiti Removal - City Property Case	101013493451	Phone	7595		VICTORIA DRIVE		V5P 3Z6		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Boys and girls club building in the park, graffiti is on the side of building that faces Thornhill Drive. Yellow door has the words "here I cum and bite it". Orange door has picture of penis on it in green. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	11/10/19 12:45	11/12/19 15:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-12 15:09:49 38 Service Provided
Graffiti Removal - City Property Case	101013493442	Phone	7595		VICTORIA DRIVE		V5P 3Z6		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Sign for fraser view park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Covered the word Fraserview on the sign for the park in purple.This is just of Thornhill Drive north side of park sign now reads- "Anal Rape Park" on the other side it reads. "Ass Fuck Park" Also graffiti on workout equipment next to sign. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	11/10/19 12:37	11/12/19 15:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-12 15:10:35 943 Service Provided
Graffiti Removal - City Property Case	101013489915	Phone	801		W GEORGIA ST		V6C 1P7		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Protestors placed a giant poster in the trees on the boulevard infront of Hotel Goergia. The poster has hate and offensice language on it. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/8/19 13:10	11/8/19 14:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-08 14:25:46 503 Directed to Another City Department as per David
Graffiti Removal - City Property Case	101013476674	Phone	399		CARRALL ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Automated Public Toilet 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti regarding transit strike using offensive language. This is on the outside of the automated public toilet. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Reported by Jason.	Mission Possible Compasiionate Ministries Society	6042534469	1	11/4/19 16:09	11/5/19 14:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-05 14:52:04 34 Service Provided
Graffiti Removal - City Property Case	101013471384	Phone	2690		GRANT ST		V5K 3G9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Clinton park honour roll sign next to the washroom, as well as on the little play house in the playground, and outside of the washroom wall, also inside the play structure you can crawl into. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Explicit language with spray paint is on the honour roll sign next to the washroom, and other general tags in the other areas. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/2/19 12:23	11/4/19 8:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-04 08:11:17 803 Directed to Another City Department
Graffiti Removal - City Property Case	101013467683	Phone	3941		POINT GREY ROAD		V6R 1B5		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Under the park bench outside the ladies room at Jericho Concession Stand 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Disturbing messaging about harming children in blue paint 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Disturbing messaging about harming children in red sharpie in all the stalls in the ladies room and also on the hand dryer - REFM work order created	s.22(1)	s.22(1)	1	11/1/19 9:13	11/1/19 13:02	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-11-01 13:02:03 38 Insufficient or Invalid Info Could not locate the tag
Graffiti Removal - City Property Case	101013457823	Phone	INTERSECTION	DUNBAR ST	W 24TH AV				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Portable trailer. Equipment number A2762. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: City trailer parked on the north side of W 24th ave, west of Dunbar st. Message says something about refugees in orange spray paint. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 October, Anonymous		1	10/29/19 11:12	10/31/19 10:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-31 10:51:23 527 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013455715	Phone	INTERSECTION		MAPLE ST	W 45TH AV			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Words "I fucking hate school" written in red on the white crosswalk lines that run north-south on the east side of Maple st. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/10/29 09:39:36 ~~ Arin Esmaeili ~~s.22(1) alled in to report offensive graffiti on the crosswalk
2019 October, Anonymous		1	10/28/19 15:36	10/30/19 8:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-30 08:35:54 26 Service Provided
Graffiti Removal - City Property Case	101013442866	Phone	3941		POINT GREY ROAD		V6R 1B5		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Do not feed the animals sign, back of sign has graffiti. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Sign is near the big field close to the tennis courts. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/23/19 18:30	10/24/19 14:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-24 14:19:16.77 Service Provided
Graffiti Removal - City Property Case	101013425744	Phone	705		WOODLAND DRIVE		V5L 3R2		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: In the mens washroom(next to the stall in the washroom). 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reported graffiti in the park. 7. (Don't ask, just record - did caller indicate they want a call back?): Yes		s.22(1)	s.22(1)	1	10/17/19 19:36	10/18/19 7:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-18 07:58:25.78 Directed to Another City Department
Graffiti Removal - City Property Case	101013424242	Phone	223		E PENDER ST		V6A 1T8		1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller is reporting two posters on a utility box outside this address that have offensive diagrams drawn on top of the posters. Not able to confirm if this is a city utility box but agent was advised to submit this case due to the offensive nature. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/17/19 13:28	10/18/19 7:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-18 07:57:20 213 Service Provided
Graffiti Removal - City Property Case	101013422088	Phone	450		BEACH CRESCENT				1. Location: Park Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There are many small tags in pink on the black box that is across the street from 455 Beach Crescent. Some of these tags are vulgar and say curse words. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	https://goo.gl/maps/E1fHqsHwt989LrZT8	s.22(1)	s.22(1)	1	10/16/19 18:32	10/17/19 10:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-17 10:59:54 843 Service Provided
Graffiti Removal - City Property Case	101013415301	Phone	625		PACIFIC ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: there is some lblue and black graffiti that is offensive. Located on the West side of the off ramp 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/15/19 9:23	10/16/19 8:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-16 08:40:25 923 Service Provided
Graffiti Removal - City Property Case	101013412300	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Graffiti present throughout the Seymour offramp footpath, including offensive graffiti 6. Graffiti type: OtherorUnknown	PS#: 6918901<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6918901<p/>	Downtown Ambassadors	6046894357	1	10/13/19 13:24	10/15/19 11:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6918901 Agent Finished: Case Closed. Closed date : 2019-10-15 11:45:55.41 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-10-15 11:49:52 823 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013403200	Phone	1500	1599	W 7TH AV				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Graffiti located on the support column on the south side of the ramp under Granville Street Bridge by the homeless encampment. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Derogatory term for women. 7. (Don't ask, just record - did caller indicate they want a call back?): No	*Unsure as to what words were used but citizen says they were derogatory.	s.22(1)	s.22(1)	1	10/9/19 18:21	10/11/19 10:27	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-11 10:27:33 987 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013399920	Phone	1575		ALMA ST		V6R 3P3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Tennis courts north side practice wall 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti referring to an individual as a child molester. Needs to be removed asap as per VPD. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	10/8/19 20:00	10/9/19 11:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-09 11:31:53.47 Insufficient or Invalid Info Our technician went on site but could not find any tags
Graffiti Removal - City Property Case	101013397165	Phone	INTERSECTION		FRANKLIN ST	KAMLOOPS ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: work Trailer 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Dan is COV employee from the sewer department. He is calling to advise a COV work trailer has been tagged with offensive graffiti. The trailer is unmarked without any COV logo, it is 10 x 40 foot. Located on the south side of Franklin St. east of Kamloops. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Toop, Dan	s.15(1)(l)	1	10/8/19 10:09	10/8/19 10:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-08 10:33:58.147 Not a City-provided Service talked to Dan and he said it's not a city owned but a rented trailer.
Graffiti Removal - City Property Case	101013377139	Phone	INTERSECTION		MANITOBA ST	W 16TH AV			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Pole 10/00 on the east side of Manitoba, at W 16th ave. Someone has written "Kill a cop" in red marker on the push button itself. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 September, Anonymous		1	10/1/19 9:39	10/1/19 15:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-01 15:09:10 28 Service Provided
Graffiti Removal - City Property Case	101013349402	Phone	1169		RICHARDS ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: large rock 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Park Ranger dispatch has advised that there is large graffiti sprayed on a rock in the north west corner of Emery Barnes Park. It says "Nigger." The VPD Hate Crime Unit is also made aware. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Park Ranger **Use ONLY This Profile**	6048304136	1	9/21/19 8:16	10/7/19 11:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-10-07 11:12:27.767 Service Provided
Graffiti Removal - City Property Case	101013346032	Phone	INTERSECTION		CARRALL ST	PACIFIC BOULEVARD			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: street bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Originally submitted to Streets Furniture and returned (case 101013342209) . Citizen advised that Caller is reporting graffiti on the two benches along the seawall just west of Carrall St. The intent of the message is unclear but it may be offensive as it refers to Canada occupying the land. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 September, Anonymous		1	9/20/19 8:52	9/25/19 9:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-09-25 09:06:17.65 Service Provided
Graffiti Removal - City Property Case	101013338534	Phone	89		EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Citizen reporting graffiti all throughout the overpass that is within Andy Livingstone Park. Citizen said it's on the walkway, on the sides, on the light posts, and at the ends of the overpass. 4. Graffiti type: Piece (3 or more colours) 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting graffiti all throughout the overpass that is within Andy Livingstone Park. Citizen said it's on the walkway, on the sides, on the light posts, and at the ends of the overpass. Citizen said they aren't vulgar, racist or saying any sort of hate message. 7. (Don't ask, just record - did caller indicate they want a call back?): No	There is also graffiti on the beige coloured light control room for the soccer field, by the fieldhouse. It's covered on all 4 sides with multi-coloured tags as well. Again, nothing vulgar, racist or hate messaging that she's aware of.	s.22(1)	s.22(1)	1	9/18/19 8:02	9/27/19 13:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-09-27 13:23:07 547 Assigned
Graffiti Removal - City Property Case	101013329610	VanConnect	625		PACIFIC ST		app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC		1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Multiple graffiti pieces including offensive ones on the walls of the Seymour off-ramp. 6. Graffiti type: OtherorUnknown	PS#: 6773849<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_ff19420648461019b184a3f9910d919e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6773849<p/>	Downtown Ambassadors	6046894357	1	9/15/19 11:22	9/20/19 7:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6773849 Agent Finished: Case Closed. Closed date : 2019-09-20 07:50:04 893 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-09-20 07:54:48 047 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013301010	Phone	1590		COTTON DRIVE		V5L 3V2		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Cotton dr sign 4. Graffiti type: Sticker or Poster 5. If Other or Unknown, provide details: 6. Describe details: Homophobic sticker on Cotton Dr sign at northeast corner of Cotton Dr and Graveley St 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/09/26 15:49:48 ~~ Arin Esmaeili ~ S.22(1) called back explaining the graffiti is still on the sign and it is offensive
PS ID# 6724843	S.22(1)		1	9/6/19 10:11	9/27/19 11:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-09-27 11:35:57 263 Assigned
Graffiti Removal - City Property Case	101013300449	Phone	INTERSECTION		BOUNDARY ROAD	GRANDVIEW HIGHWAY			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Corner of Grandview Hwy and Boundary on the Southside on the Concrete wall where the cars go on to the ramp to head East on Hwy 1 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: In lettering about 2 ft tall and about 17ft in lenght it reads Geo Engineering Murder Kill Trudeau!! It is done in Black Spray paint. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 September, Anonymous		1	9/6/19 7:53	9/9/19 17:51	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Good morning, our contractor informed us this is on the East side of Grandview Highway (on the Burnaby side of the street). Please re-direct to City of Burnaby!
 Thank-you, Kevin F (IGMP) Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-09-09 17:51:55 303 Not a City-provided Service
Graffiti Removal - City Property Case	101013288849	Phone	INTERSECTION		DUNSMUIR VIADUCT	MAIN ST			1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller said at Main St., turning westbound onto Dunsmuir Viaduct, in bike lane, the bike sign has nazi graffiti on it. 7. (Don't ask, just record - did caller indicate they want a call back?): No		S.22(1)	S.22(1)	1	9/2/19 17:45	9/20/19 8:03	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-09-20 08:03:25.623 Service Provided
Graffiti Removal - City Property Case	101013277245	Phone	INTERSECTION		E BROADWAY	VICTORIA DRIVE			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Male caller who preferred to remain anonymous says that there is graffiti spray painted on the sidewalk in bright orange color. He didn't take a close look to discern any offensive language. It is 5-10 meters away from the intersection and on the sidewalk. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 August, Anonymous		1	8/28/19 19:01	9/19/19 14:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-09-19 14:12:43 39 Service Provided
Graffiti Removal - City Property Case	101013255545	VanConnect	8755		LAUREL ST		V6P 3V7	app version: 2.31 orginal address: Westbound SW Marine Dr @ Laurel St alias: WESTBOUND SW MARINE DR @ LAUREL ST full: 8755 LAUREL ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: There is hateful and violent graffiti on the metal pole by the bus shelter near Laurel and Marine. Please remove.	PS#: 6645725<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_6da16ef8c4f215cd1173e75a31b62b82' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.206222992397%2C-123.12675520778&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=rIUsi8XrBzrkNMiFsEVlvi2ZaKA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6645725<p/>	No Name No Name (ps)		1	8/22/19 8:40	8/22/19 15:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6645725 Agent Finished: Case Closed. Closed date : 2019-08-22 15:27:53 833 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-08-22 15:30:49 263 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013254971	Phone	1204		BEACH AV		V6E 1V3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: In the sunset beach parking lot, near the mobi bike station there is the word "RAPE" in bright red spray paint on the asphalt 7. (Don't ask, just record - did caller indicate they want a call back?): No		S.22(1)	S.22(1)	1	8/21/19 18:19	8/22/19 15:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-08-22 15:28:20 08 Service Provided
Graffiti Removal - City Property Case	101013240305	Phone	INTERSECTION		CORNETT ROAD	SKEENA ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Sewer pumping station on the South East corner of Skeena and Cornett. There is not address on the station. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "Cop Killer" Black lettering 1ft x 2 ft on building 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Ron Zuccarello is a city employee	ZUCCARELLO , RON	s.15(1)(l)	1	8/17/19 10:21	8/19/19 8:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-08-19 08:53:37.67 Service Provided
Graffiti Removal - City Property Case	101013238658	Phone	302		W HASTINGS ST		V6B 097		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: 2 slabs on the city sidewalk has white paint marker that has an arrow facing towards the business saying, "I am going to smash your windows." S.15(1)(a) s.15(1)(a) 7. (Don't ask, just record - did caller indicate they want a call back?): No	s.22(1) will he sending a picture to the above email. Requesting to be removed asap. He also mentioned that they tried to srub it off but were unsuccessful.	NEMESIS COFFEE	s.22(1)	1	8/16/19 14:33	8/19/19 8:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-08-19 08:51:15 82 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013236230	Phone	2690		GRANT ST		V5K 3G9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is a large penis spraypainted on the side of the yellow tube in the play structure. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 August, Anonymous		1	8/15/19 20:25	8/16/19 11:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-08-16 11:13:53.463 Service Provided
Graffiti Removal - City Property Case	101013234851	VanConnect	1185		COMMERCIAL DRIVE		V5L 3X3	app version: 2.31 orginal address: 1191 Commercial Dr alias: 1191 COMMERCIAL DR full: 1185 COMMERCIAL DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: A lot of hate speech/vandalism at Grandview Park stating No Terfs. It is very sad to see. 6. Graffiti type: OtherorUnknown	PS#: 6608781<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_a497493e6b8060afc99fbe46e29fae07' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.274042767588%2C-123.06975323707&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jeX-HQg3CEy7sDSUXB1rkcgMYn0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6608781<p/>	s.22(1)		1	8/15/19 14:11	8/16/19 9:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6608781 Agent Finished: Case Closed. Closed date : 2019-08-16 09:16:32 367 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-08-16 09:20:01 593 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013225442	VanConnect	675		PACIFIC ST			app version: 2.31 orginal address: 675 Pacific St alias: 675 PACIFIC ST full: 675 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti on west side of Seymour Offramp 6. Graffiti type: OtherorUnknown	PS#: 6592251<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.274962%2C-123.128815&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Lq5XaTJL-hQocJ0JsdW5Ltgu1pg=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6592251<p/>	s.22(1)		1	8/13/19 10:35	8/14/19 15:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6592251 Agent Finished: Case Closed. Closed date : 2019-08-14 15:08:06.133 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-08-14 15:09:49.427 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013196367	Phone	1657		CHARLES ST		V5L 2T4		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Trees, concrete stage area built in the park, and the electrical boxes near traffic corners 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The Terf group are anti transgroup. They put up stickers and spray painted all areas in the park. The symbols used are anti gays. Symbols are hate towards the protest happening in the park later today. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/3/19 7:57	8/7/19 12:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-08-07 12:39:14.497 Directed to Another City Department Belongs to parks
Graffiti Removal - City Property Case	101013181809	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti in Seymour offramp. 6. Graffiti type: OtherorUnknown	PS#: 6506375<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_b140f8ebb4d93eb6cdd15020c03b6af4' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6506375<p/>	Downtown Ambassadors	6046894357	1	7/30/19 9:17	7/31/19 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6506375 Agent Finished: Case Closed. Closed date : 2019-07-31 16:42:06 333 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-31 16:46:03 35 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013181799	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti in Seymour offramp. 6. Graffiti type: OtherorUnknown	PS#: 6506356<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1d1efea7ef9e9006e33eda049d77f878' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6506356<p/>	Downtown Ambassadors	6046894357	1	7/30/19 9:16	7/31/19 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6506356 Agent Finished: Case Closed. Closed date : 2019-07-31 16:42:10.1 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-31 16:46:08 307 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013181782	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti in Seymour offramp. 6. Graffiti type: OtherorUnknown	PS#: 6506334<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_b82ad16088dd30efa6cc5d3a5cac9ac2' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6506334<p/>	Downtown Ambassadors	6046894357	1	7/30/19 9:14	7/31/19 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6506334 Agent Finished: Case Closed. Closed date : 2019-07-31 16:42:00 053 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-31 16:45:59 57 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013181769	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti in Seymour offramp. 6. Graffiti type: OtherorUnknown	PS#: 6506317<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_5807b99dff3f49262613e5c0949a7c92' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6506317<p/>	Downtown Ambassadors	6046894357	1	7/30/19 9:13	7/31/19 16:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6506317 Agent Finished: Case Closed. Closed date : 2019-07-31 16:41:56 257 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-31 16:45:55 277 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013181709	VanConnect	625		PACIFIC ST			app version: 2.31 orginal address: 625 Pacific St alias: 625 PACIFIC ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti in Seymour offramp under Granville street bridge. 6. Graffiti type: OtherorUnknown	PS#: 6506220<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_482fe6ba53bab7b5cb830e3af1c6153d' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274873%2C-123.128214&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=jnRptp8KebYHCjYgGFWvfRuFM20=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6506220<p/>	Downtown Ambassadors	6046894357	1	7/30/19 9:05	7/31/19 16:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6506220 Agent Finished: Case Closed. Closed date : 2019-07-31 16:41:38 013 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-31 16:45:39 247 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013164315	VanConnect	2395		BOUNDARY ROAD		V5M 4W5	app version: 2.31 orginal address: TC-1 W alias: TC-1 W full: 2395 BOUNDARY RD, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Racist Graffiti on the Central Valley Greenway/ Bike path. It?s on the bike path just west of the Hwy 1 overpass. Behind the Mercedes dealership fence. 6. Graffiti type: OtherorUnknown	PS#: 6474426<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.262372%2C-123.025131&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Maz_bR23QXKfA9AewxZZDP3VfmQ=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6474426<p/>	No Name No Name (ps)		1	7/24/19 11:20	7/26/19 11:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6474426 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-26 11:03:43 593 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-26 11:04:58.643 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013154418	Phone	INTERSECTION		DISCOVERY ST	NW MARINE DRIVE			1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: The Folk Festival is taking place at Jericho Beach. At reported intersection there is a trail that starts that leads you to the festival. Along the path there is 3 tags. The first one is at the entrance of the trail. The second one is located about 100M into the trail on a large rock that is 100 M into the trail. The third is located about 400M into the trail on a log. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The graffiti is in house paint stating "STOP ABORTION" 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/21/19 20:19	7/23/19 15:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-23 15:11:56.61 Service Provided
Graffiti Removal - City Property Case	101013138881	Phone	4100	4199	NANAIMO ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: BC Parkway bike lane on the Vancouver side has Graffiti on it. Bike lane is 50 meters east of the Nanaimo SkyTrain station (south side of station). 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti says, "Islam go to H ." All letters are legible. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/16/19 16:07	7/31/19 16:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-31 16:38:06 97 Service Provided
Graffiti Removal - City Property Case	101013136512	Phone	INTERSECTION		E 3RD AV	PENTICTON ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: City owned Trailer number A2719 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Purple tag on trailer with a gun. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/07/19 10:51:47 ~~~ Deena Stromgren ~~~ Nik called as the trailer has moved to a different job site now. I spoke with Christopher in graffiti management and he mentioned City vehicles will not be maintained by goodbye Graffiti. This graffiti on a City trailer should go to whoever maintains the vehicles, possibly Equipment Services dept?
National Yards	s.15(1)(l)	1	7/16/19 10:45	7/19/19 10:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-19 10:54:24.66 Case created in error by Contact Centre
Graffiti Removal - City Property Case	101013127415	WEB	2679		E 28TH AV		V5R 1R8	app version: 2.31 orginal address: 2679 E 28th Ave alias: 2679 E 28TH AVE full: 2679 E 28TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: On the bike path, just before Slocan, near 28th. There is racist islamaphobic graffiti on actual path. 6. Graffiti type: OtherorUnknown	PS#: 6409469<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.245632569162%2C-123.04975701399&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=6k8WEDdDMKE7Dk4Peyd6k9EQnjc=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6409469<p/>	No Name No Name (ps)		1	7/13/19 12:39	7/17/19 11:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6409469 Agent Finished: Case Closed. Closed date : 2019-07-17 11:22:53 353 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-17 11:24:59 233 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property Case	101013126278	Phone	150		SEMLIN DRIVE		V5L 4Y4		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The word TERF is written right beside a manhole cover. TERF is a hate word against the LTGBQ community 7. (Don't ask, just record - did caller indicate they want a call back?): No	https://d17aqltn7cihbm.cloudfront.net/uploads/9ed462e63027dffacfbdd1ea2a2206ec	No Name (ps), No Name		1	7/12/19 18:59	7/23/19 14:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-23 14:25:53 907 Service Provided
Graffiti Removal - City Property Case	101013125974	VanConnect	16		LAKEWOOD DRIVE	101	V5L 4L1	app version: 2.31 orginal address: 16 Lakewood Dr alias: 16 LAKEWOOD DR full: 16 LAKEWOOD DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: There is an offensive word painted on the sidewalk/ edge of a driveway here. The word is associated with violence towards the transgender and queer community. 6. Graffiti type: OtherorUnknown	PS#: 6407658<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.284402%2C-123.061494&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=tcXswOo7da4CRWUJao3TXEmNwIo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6407658<p/>	No Name No Name (ps)		1	7/12/19 17:04	7/17/19 10:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6407658 Agent Finished: Case Closed. Closed date : 2019-07-17 10:55:07 517 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-17 10:59:48 967 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013114507	VanConnect	1302		SEYMOUR ST			app version: 2.31 orginal address: 1300 Seymour St alias: 1300 SEYMOUR ST full: 1302 SEYMOUR ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black brass knuckles with the word shit above them. See picture below. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/07/10 10:50:12 ~~ Susan Picha ~~ Caller phoned in to let us know graffiti is offensive.
PS#: 6389453<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_5194a96025c24a71a2d394d89616f984' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.275298%2C-123.126701&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=hWgWDiXxMLLpJXL8qRCWZ10WuQ8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6389453<p/>	Downtown Ambassadors	6046894357	1	7/10/19 9:58	7/11/19 13:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6389453 Agent Finished: Case Closed. Closed date : 2019-07-11 13:36:22.477 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-11 13:40:58 25 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013103114	Phone	450		BEACH CRESCENT				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Concrete pillar 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: A large vagina diagram is spray painted and labelled "vagina" on the concrete pillar near the yellow seats surrounding the fountain at George Wainborn Park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/7/19 20:48	7/31/19 16:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-31 16:12:25 017 Service Provided
Graffiti Removal - City Property Case	101013094204	Phone	INTERSECTION		JACKSON AV	KEEFER ST			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: It is perverted graffiti according to the citizen. It is offensive about sex workers and trans people. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/4/19 16:15	7/11/19 13:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-11 13:34:20 0 Service Provided
Graffiti Removal - City Property Case	101013091125	Phone	2247		GRANVILLE ST		V6H 3G1		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: NW corner of intersection in front of Heffel gallery there is a large swastika spraypainted on the sidewalk. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	7/4/19 10:13	7/11/19 13:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-11 13:34:27 93 Service Provided
Graffiti Removal - City Property Case	101013084807	VanConnect	150		SEMLIN DRIVE		V5L 4Y4	app version: 2.31 orginal address: 150 Semlin Dr alias: 150 SEMLIN DR full: 150 SEMLIN DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: The word TERF is written which is hate speech against the transgender and queer community. 6. Graffiti type: OtherorUnknown	PS#: 6347892<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.283061%2C-123.063539&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=52mNZnrJypDHHU5BcHWJ-vvsHsE=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6347892<p/>	No Name No Name (ps)		1	7/3/19 9:06	7/11/19 13:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6347892 Agent Finished: Case Closed. Closed date : 2019-07-11 13:34:24 0 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-11 13:34:56 277 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101013079447	VanConnect	1075		W GEORGIA ST			app version: 2.31 orginal address: 1075 W Georgia St	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Racist graffiti on sidewalk in front of 1075 W. Georgia. 6. Graffiti type: OtherorUnknown	PS#: 6339160<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_0e2447908835dad6bd014349ef5ee003' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.285816%2C-123.122265&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=YwH55pbccKvWdz4mgwkXn23aAa8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6339160<p/>	No Name No Name (ps)		1	7/2/19 8:31	7/4/19 11:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6339160 Agent Finished: Case Closed. Closed date : 2019-07-04 11:38:50.733 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-04 11:40:12 207 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000330786	Phone	INTERSECTION		VANNESS AV	WALKER ST			Property Type Street Other Property details: Exact address: In the intersection of Walker and Vaness Av Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Intersection Graffiti details (initials, names, tags, identifying marks): Racist Graffiti says : Go Home Asians Graffiti Types Hate (racial) Other Graffiti details: Surface type: Asphalt Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/27/12 18:19	8/27/12 18:20	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000328095	E-mail	INTERSECTION		CAMBIE BRIDGE	CAMBIE ST			Property Type Street Light / Pole Other Property details: Exact address: East side of Bridge heading north bound. Most light poles in the middle of the bridge Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): Swastika's in black spray paint Graffiti Types Hate (racial) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/19/12 15:35	8/19/12 15:37	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000326089	Phone	5455		FRASER ST		V5W 2Z3		Property Type Other Other Property details: Mountainview Cemetery grave site - Japanese Pagoda Exact address: 5455 Fraser St Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: the inside of the ceiling of the Janpanese Pagoda. The Pagoda is green roof with red posts, between E 33rd and E 37th. Please contact Dennis to locate the graffiti upon arrival at s.15(1)(l) Graffiti details (initials, names, tags, identifying marks): Racial slurs Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Case escalation. A previous case was created Aug 09 324286. s.15(1)(a) s.15(1)(a)	Fabbro, Dennis	s.15(1)(l)	1	8/14/12 8:56	8/14/12 9:05	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000325963	Phone	0	0	CAMBIE BRIDGE				Property Type Bridge Other Property details: Exact address: Cambie Bridge - west sidewalk, south end heading north Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): swastikas and hate language Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	located on lamp posts and signs	s.22(1)	s.22(1)	1	8/13/12 16:39	8/13/12 16:40	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000325467	Phone	0	0	BURRARD BRIDGE				Property Type Bridge Other Property details: Exact address: 0 Burrard Street Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): Swastika symbol in black felt approx 12 inches by 12 inches in size. It is on the West side of Burrard Street Bridge towards the South end. Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Swastika symbol written in black felt on the railing of the Burrard Street Bridge. It is on the West side of the bridge close to mid span but more on the South end of the bridge.	s.22(1)	s.22(1)	1	8/12/12 17:56	8/12/12 18:00	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000325169	Phone	INTERSECTION		BURRARD BRIDGE	BURRARD ST			Property Type Bridge Other Property details: Exact address: northside of Burrard St. bridge, under the bridge Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): racist comments Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes	Sargeant from VPD called to say police reported yesterday, but racist graffiti still need immediate action.	VPD		1	8/10/12 16:19	8/10/12 16:22	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000324286	Phone	5455		FRASER ST		V5W 2Z3	Japanese Pegoda Area	Property Type Other Other Property details: mountainview cemetery grave site Exact address: 5455 Fraser Street in the Japanesee Pegoda area Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Japanese Pegoda area Graffiti details (initials, names, tags, identifying marks): racial slurs Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Fabbro, Dennis	s.15(1)(l)	1	8/9/12 9:50	8/9/12 9:52	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000324250	Phone	1050		BEACH AV		V6E 1T7	North end - underneath bridge near parking lot.	Property Type Bridge Other Property details: Exact address: 1050 Beach Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: North end of bridge underneath where the parking lot is - close to Aquatic Centre. Graffiti details (initials, names, tags, identifying marks): Swastica Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/9/12 9:00	8/9/12 9:03	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000324216	Phone	1050		BEACH AV		V6E 1T7		Property Type Bridge Other Property details: Exact address: 1050 Beach Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Graffiti covering the concrete pillar of bridge Graffiti details (initials, names, tags, identifying marks): In black spray paint it says, "White Power," repeatedly and it's about a foot and a half high. Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	s.22(1) aid that he parks his vehicle in the Aquatic Centre parking lot and on the North pier of the south side pillar there is graffitt that has been recently sprayed on. I confirmed if this was on the bridge itself or on the Aquatic Centre property and with the information provided the graffiti is on the bridge pillar.	s.22(1)	s.22(1)	1	8/9/12 7:47	8/9/12 7:53	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000295985	Phone	INTERSECTION		COMMODORE ROAD	SPYGLASS PLACE		Underneath the Cambie Bridge on the South Side	Property Type Bridge Other Property details: Exact address: Intersection of COMMODORE ROAD and Spyglass place underneath the Cambie Bridge near the old train tracks on the South side Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): Blue scripting (could possibly have racial writing.) However, Citizen said he drove by it too quickly that he could not make out the writing Graffiti Types General Words/Images Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	This is not the 125 Celebration Mural that the Citizen is talking about.	s.22(1)	s.22(1)	1	5/15/12 10:05	5/15/12 10:09	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000292369	Phone	INTERSECTION		HUDSON ST	W 41ST AV			Property Type Street Light / Pole Other Property details: Exact address: On 41st between Husdon and Selkirk on all four lamp post 12/12 10/12 8/12 6/12 Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): He said that it was offensive but will not repeat what is said on there. There's some art and some offensive words Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/3/12 12:02	5/3/12 12:04	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000289073	Phone	650		N PENTICTON ST		V5K 3L8	Slocan St. side.	Property Type City Owned Building Other Property details: Exact address: 650 N Penticton St. Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): Racist / offensive - Swastika Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Other Other Surface Details: Unknown. Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No	Citizen has reported that on the Slocan St. side of city building there are offensive graffiti markings.	s.22(1)	s.22(1)	1	4/23/12 11:54	4/23/12 11:56	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000244630	Phone	2605		E PENDER ST		V5K 2B6		Property Type Other Other Property details: Exact address: 2605 East Pender street Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Rear Other Location Details: Graffiti details (initials, names, tags, identifying marks): Profanity - f off cops Graffiti Types Hate (racial) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Hastings Sunrise Community Policing Centre	6047173584	1	12/5/11 19:52	12/5/11 19:54	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000243988	Phone	INTERSECTION		ALMA ST	W 7TH AV			Property Type Street Light / Pole Other Property details: Exact address: Citizen did not provide exact address. It is on the south west corner at the intersection of West 7th and Alama street Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Other Location Details: Graffiti details (initials, names, tags, identifying marks): Peso Reefer Graffiti Types Hate (racial) Other Graffiti details: Surface type: WoodUnpainted Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	12/3/11 10:45	12/3/11 10:46	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000226421	Phone	INTERSECTION		E 33RD AV	MAIN ST		Bus shelter for SB Main St at E 33rd (SW corner)	Property Type Other Other Property details: Exact address: SW corner of Main at E 33rd Ave Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): Offensive Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: Surface type: Other Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Reported by Jag at Coast Mountain Bus	Coast Mountain Bus Company	s.22(1)	1	10/10/11 14:24	10/11/11 12:02	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed Case Reopened: Update drop-down box to indicate "Bus Shelter" Agent Finished: Case Closed Case created in error by Contact Centre Recreated in case 226599
ZZ OLD - Graffiti Removal - Public Property	101000223612	Phone	3260		E 62ND AV		V5S 2G5	on street	Property Type Street Other Property details: Exact address: 3260 E 62nd Ave Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: on city street infront of 3260 E 62nd Ave Graffiti details (initials, names, tags, identifying marks): "Nigger" written in red. Approx. 1.5 ft - 2ft per letter Graffiti Types Hate (racial) Other Graffiti details: Surface type: Asphalt Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Caller would appreciate clean up asap - so it does not attract others	s.22(1)	s.22(1)	1	9/29/11 14:34	9/29/11 14:37	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000206941	Phone	4590		MAGNOLIA ST		V6J 4B5		Property Type City Owned Building Other Property details: Exact address: 4590 Magnolia Street - Quilchena Park - exterior doors of the washroom building. Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Location Details: Graffiti details (initials, names, tags, identifying marks): White spray painted about 2ft x 2ft on all 3 doors(wooden door colour green), but the door closest by the skateboard park is offensive "EAT SHIT". Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: Surface type: WoodPainted Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Called in by Jill-park ranger	Ranger, QE District	s.15(1)(l)	1	8/9/11 16:51	8/9/11 16:57	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000202751	Phone	INTERSECTION		LAUREL ST	W 71ST AV			Property Type Other Other Property details: Stop Sign Exact address: sw corner stop sign of W 71st and Laurel Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: back side Graffiti details (initials, names, tags, identifying marks): ss, 88 - white supremist indications of hatred (8th letter of the alphabet standing for Hitler, H) Graffiti Types Hate (racial) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Already called police for the sidewalk graffiti previously but now sees grey spray paint for the racist propaganda on the stop sign	s.22(1)	s.22(1)	1	7/27/11 15:32	7/27/11 15:35	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000194237	Phone	8600	8699	FREMLIN ST				Property Type Other Other Property details: Exact address: 8680 Fremlin Street Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): 88 Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Constable Robinson called to have it removed as its a symbol of nazi	s.22(1)		1	7/2/11 19:48	7/2/11 19:51	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000185055	Phone	2995		W 19TH AV		V6L 3C3		Property Type City Owned Building Other Property details: Exact address: 2995 w 19th avenue, inside the mens washroom. There is also graffiti located on the outer door (painted wood) Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: inside the mens washroom. Graffiti details (initials, names, tags, identifying marks): offensive language, swearwords, various other tags. Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: offensive language, swearwords, various other tags. Surface type: WoodPainted Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Ranger, QE District	s.15(1)(l)	1	5/31/11 20:46	5/31/11 20:48	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000174424	Phone	1386		CARTWRIGHT ST		V6H 3R8	Boat shed at south end of parking lot. On the east side of the tennis courts in Sutcliff park.	Property Type Other Other Property details: Exact address: 1386 Cartwright In the parking lot at the east side of Sutcliffe Park tennis courts. Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): Offensive wording Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) Yes	False Creek Community Centre leases this shed out to the False Creek Canoe Club.	Canada Mortgage & Housing Corporation	s.22(1)	1	4/26/11 15:12	4/26/11 15:20	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed Case Reopened: Add contact information Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000173634	Phone	2282		E 7TH AV		V5N 1S7		Property Type Street Other Property details: Exact address: 2282 E 7th Ave. In the laneway spraypainted on the ground very close to the west entrance of the lane. Between 7th ave and 8th ave Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Downward Other Location Details: Graffiti details (initials, names, tags, identifying marks): Very large and in flourescent orange. Graffitis says "native outlaw " Graffiti Types Hate (racial) Other Graffiti details: Surface type: Asphalt Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	4/21/11 10:32	4/21/11 10:34	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000170560	Phone	2677		E BROADWAY		V5M 1Y6	nw corner of Slocan St & E Broadway	Property Type Other Other Property details: bus bench Exact address: 2677 E Broadway NW Corner of Slocan St & E Broadway Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): 'Jesus is a zombie/cannibal' in pen Graffiti Types Hate (racial) Other Graffiti details: Surface type: WoodPainted Other Surface Details: Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) Yes	citizen has reported this compalint 2 times already under case # 163149 & 156234. he is upset that as to why it's taking that long to clean up the derogatory words - regigious in nature. He would like a call back from the Graffiti Management asap about this issue @s.22(1)	s.22(1)	s.22(1)	1	4/10/11 10:20	4/10/11 10:23	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000167607	E-mail	1255		FOUNTAIN WAY		V6H 3T1		Property Type Sign Other Property details: Exact address: 1200 Fountain Way Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Back of sign Graffiti details (initials, names, tags, identifying marks): "Fag" Graffiti Types Hate (racial) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Received via email: "Street Sign "1200 Fountain Way" near the small parking lot, on which the word "Fag" is written on the back."	s.22(1)	s.22(1)	1	3/30/11 14:34	3/30/11 14:37	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000163149	Phone	INTERSECTION	E BROADWAY	SLOCAN ST				Property Type Other Other Property details: Transit Shelter Exact address: northwest corner of Slocan and E Broadway. Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): 'Jesus is a zombie/cannibal' in pen. Graffiti Types Hate (racial) Other Graffiti details: Surface type: WoodPainted Other Surface Details: Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No	s.22(1):called about this several weeks ago. Previous case # 156234.	s.22(1)	s.22(1)	1	3/13/11 10:10	3/13/11 10:12	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000159483	Phone	7474		ROSS ST		V5X 4B7		Property Type City Owned Building Other Property details: Exact address: 7474 Ross street (Ross Park) Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Inside the womens bathroom in the park. Graffiti details (initials, names, tags, identifying marks): Racist / extremely offensive words. Graffiti Types Hate (racial) Other Graffiti details: Surface type: WoodPainted Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Called in by Park Ranger - Stacy Carter.	Parks Board	s.15(1)(l)	1	2/27/11 13:36	2/27/11 13:37	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000151787	Phone	2327		E HASTINGS ST		V5L 1V6		Property Type Other Other Property details: Restaurant: Seri Malaysia Restaurant Exact address: 2327 E Hastings street Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: N side of building Graffiti details (initials, names, tags, identifying marks): Says "islamic terrorism starts here" Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Hastings Sunrise Community Policing Centre	6047173584	1	1/26/11 15:41	1/26/11 15:44	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000150530	Phone							Property Type Back of Traffic Sign Other Property details: Exact address: TEST Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Back Corner Other Location Details: Graffiti details (initials, names, tags, identifying marks): TEST Graffiti Types Hate (racial) Other Graffiti details: Surface type: Aluminum Siding Other Surface Details: Is this a recent incident? (Don't ask just record - Did caller indicate they want a call back?)	This is a follow up test	Test, Test	6049999999	1	1/21/11 14:58	1/21/11 14:59	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed Case Reopened: Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000124602	Phone	1199		W CORDOVA ST				Property Type Other Other Property details: Granite lookout Exact address: Located most western lookout on the top portion of the park (Harbour Green Park) Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: front of granite Graffiti details (initials, names, tags, identifying marks): Satan and upside down cross Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Marble/Granite Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Park Board Staff	s.15(1)(l)	1	10/12/10 8:15	10/12/10 8:18	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000120981	E-mail							Property Type Bridge Other Property details: Exact address: Sent in through email report " Posters and graffiti are on the north side of the Georgia viaduct along Union St and across from the BC Hydro power station at corner of Union and Quebec Sts, about a half block west of Main St. Some parents who walk their children to Andy Livingston Park found the poster with the hand gesture and coarse language offensive" Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Downward Other Location Details: Graffiti details (initials, names, tags, identifying marks): "I love you, too" Graffiti Types General Words/Images Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	9/27/10 15:08	9/27/10 15:14	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000119110	Phone	INTERSECTION		E KING EDWARD AV	MAIN ST			Property Type Sidewalk Other Property details: Exact address: located on the s.w. corner of king edward and main street on the wheel chair ramp Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: located on the s.w. corner of king edward and main street on the wheel chair ramp Graffiti details (initials, names, tags, identifying marks): Sexual Slur. "big dick no balls" Graffiti Types Obscene (profanity, sexuality, vulgarity) Other Graffiti details: Surface type: Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	caller will not provide last name or number	s.22(1)		1	9/21/10 11:25	9/21/10 11:32	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000119069	Phone	2674		E HASTINGS ST		V5K 1Z6		Property Type Library Other Property details: Exact address: 2674 East Hastings Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Other Location Details: Graffiti details (initials, names, tags, identifying marks): " Kill Chinks" Graffiti Types Hate (racial) Other Graffiti details: Surface type: Stucco Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Sabrina, Supervisor if you require more information.	Hastings Library	6046653960	1	9/21/10 10:29	9/21/10 10:34	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000114191	Phone	1036		KEEFER ST		V6A 1Z1		Property Type Street Light / Pole Other Property details: Exact address: on south side of Keefer St at Glen Dr. Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): white spray paint on brown lamp standard with devil worship pentogram painted on it. Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Metal Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Sept 7/10 NS: caller called in to say that there is more graffitt on the lamp standard across the street that located right in front of the swing set at the elementary schoo. White Pentagrams s.22(1) aid the Graffiti Be Gone organization had just removed the previous graffiti and this was painted on right the next day. She also said this graffiti is right across from an elementary school and that the same devil pentrograms are also painted on the other side of the train overpass just further down the street. That graffiti is in black. She said it is very visible to pedestrians who walk over to the other side.	s.22(1)	s.22(1)	1	9/5/10 10:08	9/20/10 17:15	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed Case Reopened: s.22(1) called in again said there is another lamp standard across the street right by the swing set of the elemntary school with white pentagrams on it. Agent Finished: Case Closed Case Reopened: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000098801	Phone	INTERSECTION		E 15TH AV	MAIN ST			Property Type Other Other Property details: Exact address: at the southeast corner of Main and 15th Avenue Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): Black marker with defamatory and racist language. Graffiti Types Hate (racial) Other Graffiti details: Surface type: WoodPainted Other Surface Details: Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Called in by Eric McLaren at s.22(1)	Mount Pleasnt BIA		1	7/19/10 14:48	7/19/10 14:49	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000063267	Phone	INTERSECTION		GLADSTONE ST	SE MARINE DRIVE			Property Type Other Other Property details: pedestrian overpass Exact address: corner of gladstone and se marine drive Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: Graffiti details (initials, names, tags, identifying marks): words spray painted, nothing obscene Graffiti Types Hate (symbols) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	3/15/10 8:30	3/15/10 8:33	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - Graffiti Removal - Public Property	101000054884	Phone	INTERSECTION		CAMBIE ST	W 49TH AV			Property Type Street Other Property details: At the street on the South East Corner, etched in the gutter/curb is "nigger" Exact address: South East Corner of Cambie and 41st Avenue Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Front Side Other Location Details: South East Corner Graffiti details (initials, names, tags, identifying marks): "nigger" Graffiti Types Hate (racial) Other Graffiti details: Surface type: Cement Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	s.22(1)	s.22(1)		1	2/6/10 16:46	2/6/10 16:48	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000030690	Phone	220		CAMBIE ST		V6B 2M9	tes	Property Type Bridge Other Property details: Exact address: test Describe affected property (vehicle details, commercial bldg, business name): Graffiti Location: Other Location Details: Graffiti details (initials, names, tags, identifying marks): tes Graffiti Types Hate (symbols) Other Graffiti details: Surface type: BrickPainted Other Surface Details: Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?)		s.22(1) (Mr)	9999999	1	10/26/09 16:06	10/26/09 16:08	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000017281	Phone	3426		QUESNEL DRIVE		V6L 2W6		Property Type: Sidewalk If Other, provide details: Property details: 3426 Quesnel Dr @ Blenheim St Graffiti details (initials, names, tags, identifying marks): a very negative derogatory term Graffiti types: Hate (racial) Is this a recent incident? (Don't ask just record - Did caller indicate they want a call back?)		s.22(1)	s.22(1)	1	8/26/09 10:30	8/26/09 12:58	311 Contact Centre	Agent Created Case: Agent Finished: Reallocated to queue: 311 Contact Centre Incorrect queue Sidewalks are City property and therefore, should be forwarded to Goodbye Graffiti. Agent Finished: Case Closed
ZZ OLD - Graffiti Removal - Public Property	101000007327	Phone	1228		NICOLA ST		V6G 2Y6		Property Type: Other If Other, provide details: on a green 'switching box' possibly owned by shaw cable Property details: across the street from 1228 Nicola St. Graffiti details (initials, names, tags, identifying marks): paint - unknown symbols Graffiti types: Hate (symbols) Is this a recent incident? (Don't ask just record - Did caller indicate they want a call back?)		Anonymous, Anonymous		1	7/7/09 10:33	7/13/09 12:57	Eng_Graffiti Management	Agent Created Case: Agent Finished: Case Closed Directed to non-City Agency Graffiti report sent to Shaw July 13, 2009
ZZ OLD - Graffiti Removal - Public Property	101000006978	Phone	1000	1099	MARINASIDE CRESCENT				Property Type: Bridge If Other, provide details: Property details: 1000 Marinaside Cres Graffiti details (initials, names, tags, identifying marks): Offensive racial words Graffiti types: Hate (racial) Is this a recent incident? (Don't ask just record - Did caller indicate they want a call back?)		s.22(1)	s.22(1)	1	7/6/09 9:47	7/13/09 12:55	Eng_Graffiti Management	Agent Created Case: Agent Took Ownership of Case: Agent Finished: Case Closed Insufficient or Invalid Information Provided
Graffiti Removal - City Property	101013071792	Phone		1300	PACIFIC BOULEVARD		V6Z 0A9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: False creek map directory on the seawall 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The fron of the sign has offensive word "F " with a bird, the other side is spray painted in orange "Fetanyl Fiend" 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/06/30 15:26:51 ~~ Kevin Whatley ~~ Citizen called in about the same issue. No new information provided.
https://goo.gl/maps/2e8zLHH1mUqXeKSo7	s.22(1)	s.22(1)	1	6/28/19 17:02	7/4/19 11:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-04 11:38:55.137 Service Provided
Graffiti Removal - City Property	101013053962	VanConnect		2048	STEPHENS ST		V6K 3W1	app version: 2.31 orginal address: 2048 Stephens St alias: 2048 STEPHENS ST full: 2048 STEPHENS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: The N-word is painted on the sidewalk at Stephens and 5th. Hate speech has no place in our community and local residents of colour are being directly impacted. If this request could be prioritized, it would be appreciated. 6. Graffiti type: OtherorUnknown	PS#: 6298911<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.267562%2C-123.166079&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=zk6J2wRXrB_drh8PrB7qgOqBbq0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6298911<p/>	No Name No Name (ps)		1	6/25/19 11:24	7/4/19 11:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6298911 Agent Finished: Case Closed. Closed date : 2019-07-04 11:37:06 38 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-04 11:39:45.743 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101013052694	VanConnect		2048	STEPHENS ST		V6K 3W1	app version: 2.31 orginal address: W 5th Ave & Stephens St alias: W 5TH AVE & STEPHENS ST full: 2048 STEPHENS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Hate speech (N-word) sprayed onto the sidewalk on the northwest corner of Stephens and 3rd (on Stephens). Please remove ? this is offensive and hurtful. 6. Graffiti type: OtherorUnknown	PS#: 6296901<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_e4febcd116f12fd6255c6dbd097af570' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.267447%2C-123.166386&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=T8uU9Avt2YckQEw5-LzlK8uyv2M=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6296901<p/>	s.22(1)	s.22(1)	1	6/25/19 8:40	7/4/19 11:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6296901 Agent Finished: Case Closed. Closed date : 2019-07-04 11:40:07.167 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-07-04 11:44:45.783 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101013045372	Phone		1515	GRANVILLE ST		V6Z 2M8	app version: 2.31 orginal address: 701–703 Beach Ave alias: 701–703 BEACH AVE full: 1515 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Foul language graffiti on Granville street bridge facing residences 6. Graffiti type: OtherorUnknown	2019/07/02 13:15:17 ~~ Public Stuff ~~ Public Stuff comment by s.22(1) Thank you so much! The paint over of the graffiti is perfect. You all are terrific! Cheers
2019/06/26 10:18:55 ~~ Baljeet Sidhu Sran ~~ Another citizen called to report graffiti on the Granville Bridge, underneath the Bridge there is work being done and scaffolding has been setup and someone has climbed the scaffolding and written offensive graffiti on the bridge and once the scaffolding comes down it won't be easy to clean it up. And it's facing the apartment building 1515 Granville St at Beach Ave
PS#: 6284725<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_fc45421118b9ca73e848bec2c11bd377' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274243%2C-123.130971&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=nwnf6CuxL1wEWrQ_FPRiuZ2PE1c=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6284725<p/>	No Name No Name (ps)		1	6/23/19 11:07	7/4/19 12:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	
Graffiti Removal - City Property	101013037755	Phone	INTERSECTION		DAVIE ST	THURLOW ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Sticker or Poster 5. If Other or Unknown, provide details: 6. Describe details: Antifa posters all over all the lamp posts on Davie and Thurlow promoting hate and advertising an event but caller didn't get details. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/07/04 08:33:45 ~~ Suwanna Kovacevic ~~ s.22(1) following up on report, says someone from department was there to investigate the graffiti however the graffiti is still there and has not been removed. Please remove asap.
s.22(1)	s.22(1)	1	6/20/19 20:01	7/4/19 11:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-07-04 11:40:31 38 Service Provided
Graffiti Removal - City Property	101013033936	VanConnect		2311	BOUNDARY ROAD		V5M 4W5	app version: 2.31 orginal address: TC-1 W alias: TC-1 W full: 2311 BOUNDARY RD, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Highway underpass on Lougheed Hwy just west of Boundary near Mc Donald?s . North side of road. Racial epithet and 2 swastikas. 6. Graffiti type: OtherorUnknown	PS#: 6271492<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_aa83492e5a733290af221a484ecdcdc7' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.264613%2C-123.025934&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=y0DXsoBGgZJtcVPIv9c4SLB3pUQ=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6271492<p/>	No Name No Name (ps)		1	6/20/19 10:34	6/20/19 16:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6271492 Agent Finished: Case Closed. Closed date : 2019-06-20 16:01:33 513 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-20 16:04:46 983 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101013025659	VanConnect		890	W PENDER ST		V6C 1J9	app version: 2.31 orginal address: 898 W Pender St alias: 898 W PENDER ST full: 890 W PENDER ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive 6. Graffiti type: OtherorUnknown	PS#: 6259361<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_96a4f0253a14bb3d29fc67253f079a0e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.285709%2C-123.116825&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=0pwSQTo0gvf60ueZNdYgGodWfWo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6259361<p/>	s.22(1)		1	6/18/19 14:07	6/19/19 16:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6259361 Agent Finished: Case Closed. Closed date : 2019-06-19 15:56:45 22 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-19 16:00:26 313 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101013013666	Phone	1700	1799	COMMERCIAL DRIVE				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Either side of Commercial Drive between E1st and E2nd, graffiti on sidewalk. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/15/19 11:47	6/18/19 16:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-06-18 16:10:20.193 Service Provided
Graffiti Removal - City Property	101012994695	Phone	3102		MAIN ST		V5T 3G7		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: Yellow tag thrown up on flower pot at front of heritage building and at the rear. Offensive sexual word. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/11/19 11:16	6/12/19 13:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-06-12 13:23:39 973 Service Provided
Graffiti Removal - City Property	101012987407	VanConnect		625	PACIFIC ST			app version: 2.31 orginal address: 37 Granville Bridge alias: 37 GRANVILLE BRIDGE full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: wall facing offramp at marked location. large offensive tag telling all to f off.... 6. Graffiti type: OtherorUnknown	PS#: 6205869<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274674070739%2C-123.12852144241&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=IMdHs2BB5N-Xu2ngwVJz1jGzlmo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6205869<p/>	s.22(1)	s.22(1)	1	6/10/19 8:34	6/11/19 9:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6205869 Agent Finished: Case Closed. Closed date : 2019-06-11 09:27:43 217 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-11 09:29:49 893 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012986851	VanConnect		2012	MACDONALD ST		V6K 3Y1	app version: 2.31 orginal address: 2798 W 4th Ave alias: 2798 W 4TH AVE full: 2012 MACDONALD ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: offensive tag. 10 27 c	PS#: 6203146<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_3c028e149c70115968828c6ccee02f63' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.268284980006%2C-123.16822249442&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=FHfuQX8cAEgJZOsvgonELvJwD2U=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6203146<p/>	s.22(1)	s.22(1)	1	6/9/19 18:40	6/11/19 9:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6203146 Agent Finished: Case Closed. Closed date : 2019-06-11 09:49:00.61 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-11 09:51:28 543 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012977221	VanConnect		789	DRAKE ST	1001	V6Z 2N7	app version: 2.31 orginal address: 1282 Howe St alias: 1282 HOWE ST full: 789 DRAKE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: offensive/profane graffiti	PS#: 6191995<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_3dab7591807bb5fa0083304c73cf4c97' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.276762%2C-123.128317&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=fafcFj0hnDZAb-jLLvlj9IPD9V8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6191995<p/>	Downtown Ambassadors	6046894357	1	6/6/19 17:58	6/11/19 9:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6191995 Agent Finished: Case Closed. Closed date : 2019-06-11 09:46:12 34 ZZZ Directed to BC Hydro Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-11 09:50:55 297 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012971655	WEB		2102	KEITH DRIVE			app version: 2.31 orginal address: VCC-Clark Station alias: VCC-CLARK STATION full: 2102 KEITH DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: PIs remove racist graffiti that says "f Islam" (but spelled out) on a utility box located on the north side of the Millennium Line tracks between VCC-Clark and Commercial-Broadway stations. I was on the train going east, and I was sitting on the left side of the train. It was quite soon after leaving the VCC-Clark station that I saw it. Translink says that it is on City property so I should report it to you. See attached photo from Translink. 6. Graffiti type: OtherorUnknown	PS Description: undefined<p/>PS#: 6184427<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_8a04f8992cad3a3a6f33aaf76e3fcedd' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26578588593%2C-123.07862831183&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=bUplgeKoCANOwNxrq5ywYesdfFQ=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6184427<p/>	No Name No Name (ps)		1	6/5/19 16:54	6/11/19 9:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6184427 Agent Finished: Case Closed. Closed date : 2019-06-11 09:42:42 52 No Action Private Property translink Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-11 09:45:22.4 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012950005	Social Media		989	NELSON ST	1001	V6Z 2S1	app version: 2.31 orginal address: Burrard & Nelson alias: BURRARD & NELSON full: 989 NELSON ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Map stand has swastika 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS Description: undefined<p/>PS#: 6155749<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_ee82347f1ae1ef216aa37ddb2f8f3da7' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2813294%2C-123.1255542&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=EfhJSZjdbxR1RHosq5d3BRs7rJI=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6155749<p/>	No Name No Name (ps)		1	5/31/19 21:59	6/11/19 10:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6155749 Agent Finished: Case Closed. Closed date : 2019-06-11 10:17:50 823 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-06-11 10:21:59 073 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012917769	Phone		1025	BOUNDARY ROAD		V5K 4T2		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Children playground: Slide and bouncy bike 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is vulgar sexual images and writing located on the slide and bouncy bike. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/25/19 17:49	6/11/19 9:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-06-11 09:30:00 947 Service Provided
Graffiti Removal - City Property	101012903814	VanConnect		409	W 2ND AV		V5Y 1E3	app version: 2.31 orginal address: 511 W 2nd Ave alias: 511 W 2ND AVE full: 409 W 2ND AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: bridge support tagged. offensive. in chalk. 6. Graffiti type: OtherorUnknown	PS#: 6104212<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d14e94e2c103c3b6e1241049df665632' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.266978664993%2C-123.11473254114&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=JHyTdJZ-vl7dLkgwudmCcu0wibA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6104212<p/>	s.22(1)		1	5/22/19 16:18	5/28/19 11:15	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6104212 Agent Finished: Case Closed. Closed date : 2019-05-28 11:10:00.163 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-05-28 11:15:03.67 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012897185	Phone		1455	QUEBEC ST		V6A 3Z7		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On all of the playground grounds and equipment. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Niger Blood 7. (Don't ask, just record - did caller indicate they want a call back?): No	This was reported to a Park Ranger 2 hours ago, still nothing was done and case created 101012894233 7am this morning, still not addresses. Pls address ASAP. Thank you!	s.22(1)	s.22(1)	1	5/21/19 12:59	6/11/19 12:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-06-11 12:49:10.65 Service Provided
Graffiti Removal - City Property	101012891458	Phone		1750	BEACH AV				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The grafitti is eye leve, in black ink and reads 'Kill Foreigners'. The grafitti is located just outside the mens washrooms at English Bay Beach, it is on the left hand side just outside the entrance to the mens washroom. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		Kitsilano Beach lifeguards	6047388535	1	5/19/19 17:28	5/28/19 11:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-05-28 11:11:24.64 Service Provided
Graffiti Removal - City Property	101012880891	VanConnect		1050	BEACH AV		V6E 1T7	app version: 2.31 orginal address: 1012 Beach Ave alias: 1012 BEACH AVE full: 1050 BEACH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: bridge support tagged at street level. offensive as well. 6. Graffiti type: OtherorUnknown	PS#: 6069021<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_4e02f563a866cc5b731b2a26938d61c3' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.275724256035%2C-123.13609901816&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=N_083nMCCbvrK0HikaYZX0WwsS4=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6069021<p/>	s.22(1)		1	5/16/19 14:12	5/17/19 15:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6069021 Agent Finished: Case Closed. Closed date : 2019-05-17 15:20:49 833 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-05-17 15:25:02.197 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012874200	VanConnect		2264	MCLEAN DRIVE		V5N 3K1	2264 MCLEAN DR, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: hate graffiti (anti-Islam) is painted on a utility box along the train tracks. visible out the north facing windows of SkyTrain going between VCC Clark and commercial Broadway	PS#: 6059570<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.264913999794%2C-123.07516895235&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=c4vuZKAEr9KTZL8_O51PYbjU-sI=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/6059570<p/>	No Name No Name (ps)		1	5/15/19 10:51	5/17/19 15:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID6059570 Agent Finished: Case Closed. Closed date : 2019-05-17 15:26:18.497 Item not found Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-05-17 15:29:49 87 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012829661	Phone		1068	BURNABY ST		V6E 1N7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: graffiti is located on the City of Vancouver devlopment application sign at this property 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The graffiti on this development application sign is racist, it says Chinese Money = Chinese Greed 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Citizen will upload a photo of the graffiti to the email indicated.	s.22(1)	s.22(1)	1	5/3/19 17:17	5/8/19 16:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-05-08 16:21:31 06 Service Provided
Graffiti Removal - City Property	101012824348	Phone	INTERSECTION		MAIN ST	UNION ST			1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen calling to advise along the bike path west of Main St. and East of Quebec St. there is graffiti spray painted on a cement wall by homeless individuals that are camping there. The graffiti written says "RED NECK MAFIA" in red, black, and blue spraypaint. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/2/19 15:24	5/8/19 16:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-05-08 16:13:01 017 Service Provided
Graffiti Removal - City Property	101012813567	Phone		3102	MAIN ST		V5T 3G7		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The building is the Heritage Hall. On the corner of the building at Main and 15th there is a tag with crude words. On the corner of building at Watson and 15th there is a crude message on the window sill. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	4/30/19 13:11	5/1/19 16:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-05-01 16:42:18.663 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012801369	WEB		3301	E PENDER ST		V5K 5J3	app version: 2.31 orginal address: Cassiar Connector & East Hastings St and Highway 1 alias: CASSIAR CONNECTOR & EAST HASTINGS ST AND HIGHWAY 1 full: 3301 E PENDER ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Someone painted a very racist/Nazi-like phrase on the wall along this sidewalk going up to the highway. It says "long live pales" 6. Graffiti type: OtherorUnknown	PS#: 5956335<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.280591017668%2C-123.03180767126&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=5No7MXLOhdZn-kaJK_1DLX79sk0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5956335<p/>	S.22(1)		1	4/27/19 4:31	5/1/19 16:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5956335 Agent Finished: Case Closed. Closed date : 2019-05-01 16:21:44 3 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-05-01 16:24:45 507 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012793331	VanConnect		1425	W 4TH AV		NOT APPLIC	app version: 2.31 orginal address: 1425 W 4th Ave alias: 1425 W 4TH AVE full: 1425 W 4TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Other	2019/04/24 20:23:20 ~~ Public Stuff ~~ Public Stuff comment by S.22(1) s.22(1) anti-Semitic hate graffiti in Granville pedestrian Tunnel
https://d17aqltn7cihbm.cloudfront.net/uploads/ef09e2b9b7c8e39d417e8fa1fd0b419a
PS#: 5943000<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26790299966%2C-123.13691608608&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=7I9fysjVMACz77TJu7GRsOQJJqE=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5943000<p/>	S.22(1)		1	4/24/19 20:22	4/26/19 11:15	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5943000 Agent Finished: Case Closed. Closed date : 2019-04-26 11:10:51 083 Insufficient or Invalid Info Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-26 11:14:58 39 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-26 11:15:05.1 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012779430	Social Media		101	E WATERFRONT ROAD		V6A 4K3		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Children's playground and on the slide 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On the children's playground at the CRAB Park at Portside there is graffiti on the slide. The graffiti states "Suck D ck", please see the image attached to the tweet. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Reported via twitter and the tweet shows the image: Tweet: https://twitter.com S.22(1)	S.22(1)		1	4/21/19 14:52	4/26/19 11:07	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-26 11:07:42 283 Service Provided
Graffiti Removal - City Property	101012765672	Phone		2700	2799 W 37TH AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Etching 5. If Other or Unknown, provide details: 6. Describe details: S.22(1) says that in front of 2796 W 37th Ave, there are two Nazi symbols and a penis etched into the sidewalk. One of the Nazi symbols is now scraped. About seven houses down from this address, there is another ejaculating penis etched into the pavement. The sidewalk has fresh concrete and these symbols are etched into it. S.22(1) would like these removed. 7. (Don't ask, just record - did caller indicate they want a call back?): No		S.22(1)	S.22(1)	1	4/16/19 17:57	4/17/19 16:32	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-17 16:32:27.137 Directed to Another City Department
Graffiti Removal - City Property	101012765293	VanConnect		625	PACIFIC ST			app version: 2.31 orginal address: 1375 Seymour St alias: 1375 SEYMOUR ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive profane graffiti written on the west side of the Seymour off ramp 6. Graffiti type: OtherorUnknown	PS#: 5896497<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9a6afa4e1b5f46122464b5e5a90d8a4e' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274806%2C-123.128305&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=D0jRjuvs97832K0OTXMSlVYTf-I=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5896497<p/>	Downtown Ambassadors	6046894357	1	4/16/19 16:21	4/17/19 16:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5896497 Agent Finished: Case Closed. Closed date : 2019-04-17 16:31:23 203 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-17 16:35:01.737 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-17 16:35:09 287 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012759920	Phone	INTERSECTION		LAUREL ST	SW MARINE DRIVE			1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "88" on back of stop sign at NW corner of intersection. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 April, Anonymous		1	4/15/19 14:23	4/26/19 11:22	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-26 11:22:33 217 Assigned
Graffiti Removal - City Property	101012759409	Phone		3300	3399 E PENDER ST				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is a retaining wall at the end of this block that has lots of tags and F words on it. 7. (Don't ask, just record - did caller indicate they want a call back?): No		S.22(1)	S.22(1)	1	4/15/19 13:11	4/16/19 13:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-16 13:19:06 21 No Action Private Property belongs to trans canada

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012756600	VanConnect	1865		E 10TH AV		V5N 1X8	app version: 2.31 orginal address: 1865 E 10th Ave alias: 1865 E 10TH AVE full: 1865 E 10TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Homophobic hate speech graffiti needs to be painted over 6. Graffiti type: OtherorUnknown	PS#: 5882584<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_f920ec871a5f6b5810e94136ef00b0e8' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/> <img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26143%2C-123.067119&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=OuSxqKpcGjxZ7I8sKcnZNcpIOV0=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5882584<p/>	s.22(1)		1	4/14/19 19:26	4/16/19 13:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5882584 Agent Finished: Case Closed. Closed date : 2019-04-16 13:17:36 3 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-16 13:19:51.103 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-16 13:19:54.167 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012755666	Phone	INTERSECTION		CAMBIE ST	W 33RD AV			1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Women's washroom underneath the Seasons in the Park restaurant. In the right hand stall on the wall. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Women's washroom underneath the Seasons in the Park restaurant. In the right hand stall on the wall. Homophobic graffiti 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	4/14/19 12:22	4/16/19 13:17	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-16 13:17:14 58 Directed to Another City Department parks
Graffiti Removal - City Property	101012685619	Phone		705	WOODLAND DRIVE		V5L 3R2		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: In the mens Washroom attached to the fieldhouse in the park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reported that there are multiple pieces of graffiti on the stalls and the walls of the mens washroom. They are approximately 5x5 inches and there are approximately 10 pieces all together. Citizen said that there are some swear words and a vulgar picture of a sexual nature in this graffiti 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	3/27/19 10:44	3/27/19 11:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-27 11:00:25.193 Directed to Another City Department
Graffiti Removal - City Property	101012680565	Phone		3102	MAIN ST		V5T 3G7		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive language green graffiti tagged on the eye level, at the front of the building as well as in the back of the building. The right corner entrance and on the back wall by the dumpster, on a window sill. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/26/19 10:31	3/27/19 10:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-27 10:59:24 093 Service Provided
Graffiti Removal - City Property	101012657809	Phone		0	0 CAMBIE BRIDGE				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Cambie bridge light poles 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Posters 5 on each pole on the east side of bridge from w 2 right across the bridge. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 March, Anonymous		1	3/20/19 10:38	4/11/19 11:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-04-11 11:35:43 277 Service Provided
Graffiti Removal - City Property	101012650069	Phone		1455	QUEBEC ST		V6A 3Z7		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Inside the tunnel slide 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Penis drawings (unknown amount) inside the tunnel slide in the playground beside Science World, at Creekside Park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/18/19 15:18	3/19/19 9:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-19 09:38:45.457 Service Provided
Graffiti Removal - City Property	101012630070	Phone	INTERSECTION		CARRALL ST	KEEFER PLACE			1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 2 Park Benches 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: 1 bench is covered in red paint.The other bench has the words "fuck" and "die you bitch" written in blue felt pen. 7. (Don't ask, just record - did caller indicate they want a call back?): No	The benches are located at the SE corner of this intersection (Andy Livngston Park)	s.22(1)	s.22(1)	1	3/13/19 11:46	3/18/19 16:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-18 16:26:43 913 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012617203	Phone		2601	COMMERCIAL DRIVE		V5N 4C3		1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reporting that someone has written "100% British land" in white graffiti on a utility or electrical box located on the SW corner of the intersection of E 10th Avenue and Commercial Drive. Citizen could recall if it was on the freestanding electrical utility box, or the box that's attached the hydro pole at that same location. But both boxes are only approx. 6 ft away from each other. And both appear to be City property. The box attached to the hydro pole does have a City of Vancouver sticker on it. The graffiti itself covers an area of approx. 1ft x 1 ft. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/10/19 12:59	3/19/19 10:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-19 10:00:27.477 Service Provided
Graffiti Removal - City Property	101012588415	VanConnect		891	GRANVILLE ST		V6Z 1L1	app version: 2.31 orginal address: 881 Granville St alias: 881 GRANVILLE ST full: 891 GRANVILLE ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen called in to report that the messaging reads as "Vancouver one of the most biased socially racial cities" 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/03/02 09:36:06 ~~ Karen Genge ~~ Citizen called to update that the graffiti reads "Vancouver, one of the most biased socially racial cities". CSR also updated E-Form to refelct that information. Citizen said he's not able to select that it's offensive or a hate message when using the app.
PS#: 5662652<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_54fe930c3b160291519afec1f8a32fc4' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2805%2C-123.121354&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=TwpS3USoX1VNC51fJF1kGNMjZYA=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5662652<p/>	Downtown Ambassadors	6046894357	1	3/2/19 9:27	3/5/19 14:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5662652 Agent Finished: Case Closed. Closed date : 2019-03-05 14:16:23 97 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-03-05 14:19:57.127 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012582742	Phone		710	UNION ST		V6A 2C2		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen says that new traffic bulges were put in at the intersection of Heatley and Union. Also she says the City crew poured concrete on the south east side of the sidewalk of Union and Heatley but someone wrote words such as, 'satan' with pictures and other offensive words into the fresh concrete that was poured two days ago. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Relayed the SLS.	s.22(1)	s.22(1)	1	2/28/19 15:20	3/1/19 9:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-03-01 09:16:39 833 Directed to Another City Department Emailed Adanac Project: This has been redirected to you per COV Street Activities Department's email to 311. Here is another request on the same issue. It might be worth having a look at because the person reporting is now stating that the person wrote offensive words in the concrete. Based on the nature of the case, I believe Streets needs to be notified. It's their crew's work which they may wish to site check and repair. Our contractor only corrects surface issues like paint or stickers. Thank you , Suwanna 3-1-1 Contact Centre
Graffiti Removal - City Property	101012570469	VanConnect		277	THURLOW ST		V6C 0C1	app version: 2.31 orginal address: 277 Thurlow St alias: 277 THURLOW ST full: 277 THURLOW ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The sticker is offensive 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 5640362<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_b0f444bbe6fbec1e632f0892b5ef3c08' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.288884%2C-123.11914&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=d4BWy8QpOWqdiA_VaAz6GCGOXp8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5640362<p/>	Downtown Ambassadors	6046894357	1	2/26/19 8:34	2/26/19 10:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5640362 Agent Finished: Case Closed. Closed date : 2019-02-26 10:09:45 04 No Action Private Property Not a city asset - belongs to I-media Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-26 10:14:59.79 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012539667	Phone		580	MALKIN AV				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Park Ranger # 47 called to report that there is profanity on the wall of the female's washroom. 7. (Don't ask, just record - did caller indicate they want a call back?): No		FORMAN, CHRISTIANNA "Christy" (Ms)	s.15(1)(l)	1	2/18/19 17:35	2/25/19 8:38	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Our contractor does not clean the interior of restrooms. Agent Finished: Case Closed. Closed date : 2019-02-25 08:38:40.117 Case created in error by Contact Centre Recreated as a REFM request
Graffiti Removal - City Property	101012534398	VanConnect		1025	GRANVILLE ST		V6Z 1L4	app version: 2.31 orginal address: 1019 Granville St alias: 1019 GRANVILLE ST full: 1025 GRANVILLE ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Profane graffiti on CoV utility box 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/02/16 12:44:14 ~~ Tuesday Musterer ~~ Citizen calling to follow up on the request. Citizen advises that the graffiti is profane and should be attended to asap.
PS#: 5599975<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_baf3805a009ea56106bd8c23d734403c' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.279098%2C-123.123601&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=9aT-j1yip-U3K8fYEqgaH0bTYyE=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5599975<p/>	Downtown Ambassadors	6046894357	1	2/16/19 12:24	2/22/19 9:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5599975 Agent Finished: Case Closed. Closed date : 2019-02-22 09:52:56.487 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-22 09:55:02 017 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012534000	VanConnect		625	PACIFIC ST			app version: 2.31 orginal address: 1399 Seymour St alias: 1399 SEYMOUR ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Large offensive grafitti on western side of Seymour offramp 6. Graffiti type: OtherorUnknown	PS#: 5599689<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_cae01c533792e931f18eaecb364b2db7' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274793%2C-123.128342&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=WuEhtCWu_GcBwatPYAQNesPCDIU=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5599689<p/>	s.22(1)		1	2/16/19 10:48	2/22/19 9:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5599689 Agent Finished: Case Closed. Closed date : 2019-02-22 09:51:12 053 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-22 09:54:59 91 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012514861	Phone		0	0 BURRARD BRIDGE				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: burrard street bridge. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: homophobic slur; individual's name s.22(1) and phone number. Located on the concrete pillar on the Burrard Street Bridge. If headed northbound on the Burrard Street Bridge, starting from the intersection of Conrwall Ave. and Burrard, it is the first pillar is on the west side of the bridge near the pedestrian crossway. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	2/12/19 11:39	2/22/19 9:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-02-22 09:29:09 25 Service Provided
Graffiti Removal - City Property	101012498550	Phone	INTERSECTION		E 26TH AV	PRINCE EDWARD ST			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Male Genitals 7. (Don't ask, just record - did caller indicate they want a call back?): No	Where the intersection meets, there is a pathway made that takes you to John St from Prince Edward, the pathway paving blocks has the graffiti on it.	s.22(1)	s.22(1)	1	2/8/19 9:49	2/8/19 15:27	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-02-08 15:27:03 27 No Action Private Property This is on someones wooden fence. private property
Graffiti Removal - City Property	101012490223	Phone	INTERSECTION		CARRALL ST	E CORDOVA ST			1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Sticker or Poster 5. If Other or Unknown, provide details: 6. Describe details: Citizen said that there is offensive posters that are being put up on city light poles. I asked exactly what was on the posters and citizen could not describe but she said that it is racists and city crew would be astonished. She said that various racists posters have been put up all around gastown too, she did not specifiy and exact location. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2019 February, Anonymous		1	2/6/19 14:03	2/7/19 13:17	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-02-07 13:17:01 033 Service Provided
Graffiti Removal - City Property	101012485604	VanConnect		674	GRANVILLE ST		V6C 1Z6	app version: 2.31 orginal address: 674 Granville St alias: 674 GRANVILLE ST full: 674 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Offensive graffiti piece on the metal pole no 26|06.	PS#: 5550655<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_33cb88e24601baa55cd2781d42becaa2' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.282621%2C-123.116924&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=AdrMeAodFr8LasODd6qRSMzebc8=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5550655<p/>	Downtown Ambassadors	6046894357	1	2/5/19 15:34	2/7/19 13:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5550655 Agent Finished: Case Closed. Closed date : 2019-02-07 13:19:02 883 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-07 13:19:56 547 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012474022	VanConnect		540	SEYMOUR ST		V6B 3J5	app version: 2.31 orginal address: 536 Seymour St alias: 536 SEYMOUR ST full: 540 SEYMOUR ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Offensive sticker on metal pole in front of business.	PS#: 5538965<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_310d80724f032c0c3986b6d209f32221' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283454%2C-123.114372&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=hyYWa3OUQGsgyvK6M6jHVszdZss=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5538965<p/>	Downtown Ambassadors	6046894357	1	2/3/19 20:37	2/4/19 16:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5538965 Agent Finished: Case Closed. Closed date : 2019-02-04 16:03:40 527 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-04 16:04:59 593 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012472785	VanConnect		800	GRANVILLE ST		V6Z 1K3	app version: 2.31 orginal address: 796 Granville St alias: 796 GRANVILLE ST full: 800 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Offensive and prominent graffiti on wrapped utility box on the north east corner of Granville/robson 6. Graffiti type: OtherorUnknown	PS#: 5538101<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d7cbeb737ccbb50b47cfa0329d9a5349' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.281381%2C-123.119778&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=IpLe5HRpXXW-wYKBrsT5kOAo-UM=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5538101<p/>	Downtown Ambassadors	6046894357	1	2/3/19 10:48	2/4/19 16:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5538101 Agent Finished: Case Closed. Closed date : 2019-02-04 16:39:13 83 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-04 16:40:17 51 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012471276	VanConnect		800	GRANVILLE ST		V6Z 1K3	app version: 2.31 orginal address: 798 Granville St alias: 798 GRANVILLE ST full: 800 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: offensive tag. 6. Graffiti type: OtherorUnknown	PS#: 5536901<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_8e5f831c973daa420e2b375b32463263' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.28133813542%2C-123.11969395727&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=qpiR8G7WgsyXq_qTEpyU2aXdijw=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5536901<p/>	s.22(1)		1	2/2/19 13:48	2/4/19 16:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5536901 Agent Finished: Case Closed. Closed date : 2019-02-04 16:06:30 81 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-02-04 16:10:12 803 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012449815	Phone		599	KINGSWAY		NOT APPLIC		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "Watch your back because they are real and out there GANGS" Spray painted on the South side of the Park Ranger Caretaker building. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	1/29/19 16:54	1/30/19 12:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-30 12:45:08 86 Assigned A technician has been dispatched to have this removed right away,
Graffiti Removal - City Property	101012409254	Phone		1050	BEACH AV		V6E 1T7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: mesh fence with plywood 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller said vulgar graffiti with dog on mesh fence with plywood under Burrard Bridge, near Aquatic Centre, easily visible. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	1/21/19 15:53	1/22/19 15:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-22 15:49:06 22 Service Provided
Graffiti Removal - City Property	101012373356	Phone		INTERSECTION	GRANDVIEW HIGHWAY	RENFREW ST			1. Location: City Property 2. Property Type: Back of Street Sign 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: VPD dispatch called to let us know that there is graffiti on the back of the hazard sign on the median just west of Renfrew St. Heading eastbound median. She said it has police officers names and also some addresses on the back. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	1/15/19 8:43	1/15/19 8:48	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-15 08:48:30.197 Case created in error by Contact Centre Recreated as sign repair due to nature of graffiti - 12373379
Graffiti Removal - City Property	101012355181	VanConnect		1167	GRANVILLE ST		V6Z 1M1	app version: 2.31 orginal address: 1167 Granville St alias: 1167 GRANVILLE ST full: 1167 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Offensive graffiti on grey pole outside of "604 Medicinals"	PS#: 5439061<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_028d35824 1916557b6e57eb18f9f73ab' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.277663%2C-123.126023&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xPK8ezmLci4Wg8RPKK6W44ZM6eI=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5439061<p/>	Downtown Ambassadors	6046894357	1	1/10/19 17:09	1/11/19 15:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5439061 Agent Finished: Case Closed. Closed date : 2019-01-11 15:02:04.18 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-01-11 15:04:52 26 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012347370	Phone		INTERSECTION	E PENDER ST	KASLO ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 2 City owned trailers 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Equipment provided by Manitoba Yards superintendent: A2741, A2783 7. (Don't ask, just record - did caller indicate they want a call back?): No	Site contact: Greg Andrews s.15(1)(l) Waterworks Foreman	MANITOBA WORKS YARD	6043264855	1	1/9/19 12:06	1/15/19 11:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-15 11:20:11 24 Service Provided
Graffiti Removal - City Property	101012331138	Social Media		40	E HASTINGS ST		V6A 1N1		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Postering board 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reports hateful graffiti on poster of Michelle Obama. Poster is behind bus stop 50933. May be private property, but due to hateful content citizen would like COV to address ASAP 7. (Don't ask, just record - did caller indicate they want a call back?): No	2019/01/05 15:13:40 ~~ Amandine Clairo ~~ Sent attached photo
Image of area: https://goo.gl/maps/DpdH893jhf82 Citizen tweet link:https://twitter.com s.22(1) Will send photo	s.22(1)		1	1/5/19 15:09	1/9/19 9:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-09 09:50:20 93 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012308595	Phone		4600	CAMBIE ST				1. Location: Park Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Received via Tell Us Online: "Just want to bring your attention to some racist, anti-gay graffiti by the public washrooms and sprinkler room by the Bloedel Conservatory at Queen Elizabeth Park.? See attached photos.? I hope we can get this removed as soon as possible to maintain the park as a welcoming and safe space for all community members." Image attached. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/12/31 17:22:52 ~~ Fernando Hospina ~~
s.22(1)		1	12/31/18 17:17	1/9/19 9:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-09 09:45:15 897 Service Provided
Graffiti Removal - City Property	101012299305	VanConnect		625	PACIFIC ST			app version: 2.31 orginal address: 1399 Seymour St alias: 1399 SEYMOUR ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Large offensive graffiti on West side of Seymour offramp, along foot path 6. Graffiti type: OtherorUnknown	PS#: 5381849<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274793%2C-123.128342&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=WuEhtCWu_GcBwatPYAQNesPCDIU=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5381849<p/>	s.22(1)		1	12/28/18 16:17	1/10/19 15:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5381849 Agent Finished: Case Closed. Closed date : 2019-01-10 15:45:48.67 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-01-10 15:49:57.69 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012284467	Phone		1255	E 10TH AV		V5T 2B6		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Skateboard park bowl 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is an orange swastika in the skateboard bowl, on the southwest side. Citizen would like a phone call when the graffiti has been removed. 7. (Don't ask, just record - did caller indicate they want a call back?): Yes		s.22(1)	s.22(1)	1	12/23/18 16:30	1/9/19 10:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-09 10:30:24 82 Service Provided
Graffiti Removal - City Property	101012241197	Phone		300	399 SEYMOUR ST				1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Light pole on the east side of the block has "white power" painted on it. The light pole number is 6/03. 7. (Don't ask, just record - did caller indicate they want a call back?): No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	s.22(1)	1	12/12/18 13:31	1/9/19 10:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2019-01-09 10:39:36 027 Service Provided
Graffiti Removal - City Property	101012239713	VanConnect		1028	BARCLAY ST		V6E 0B1	app version: 2.31 orginal address: 969 Burrard St alias: 969 BURRARD ST full: 1028 BARCLAY ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: offensive on the map stand 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 5318373<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_7bcd824469953eac29b82f4b7e907529' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.281532%2C-123.125766&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=OQmzOSxuiT3kOPNgv4qZxylaHCo=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5318373<p/>	Downtown Ambassadors	6046894357	1	12/12/18 10:45	12/17/18 15:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5318373 Agent Finished: Case Closed. Closed date : 2018-12-17 15:10:12 98 No Action Private Property Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-12-17 15:14:52.473 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012234034	Social Media		717	BURRARD ST		V6Z 2P1		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Construction hoarding 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: On gray hoarding outside 717 Burrard, offensive message written in black sharpie. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/12/11 10:32:49 ~~ Amandine Clairo ~~ Sent attached picture to vancouver@goodbyegraffiti com
Was originally sent to Private Property Graffiti team via VanConnect PSID 5301218 / Lagan 101012224045, their dispatcher advised should go to City Property team. Will sent picture. Originally reported Dec 7th, 2018.	s.22(1)		1	12/11/18 10:28	12/14/18 10:56	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-12-14 10:56:26.72 No Action Private Property
Graffiti Removal - City Property	101012214248	Phone	INTERSECTION		ALEXANDRA ST	W KING EDWARD AV			1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen said that there is "Dick" written in large Caps letters 1 foot by half a foot in size on one of the faces of the green utility box at the North East corner of the intersection(utility box is on the Alexandra side of the corner). 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	12/6/18 8:52	12/14/18 10:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-12-14 10:58:54 913 Service Provided
Graffiti Removal - City Property	101012189445	Phone		999	CHARLESON				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Tom from the Sewer Dept. he said he is at the pump station in the park. The building is tagged on the front, as well as the east side of the building. The east side of the building has a big red swastika symbol. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		KEY, TOM	s.15(1)(l)	1	11/30/18 8:07	11/30/18 15:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-30 15:54:02.63 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101012185536	Phone		89	EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On the stairs at the baseball diamond and park sidewalk N/E corner of park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Baseball diamond stairs offensive language fuck bagg?! unsure of the remaining letter. Also on the park sidewalk N/E corner of park by benches in blue paint " Needles" 7. (Don't ask, just record - did caller indicate they want a call back?): No		FORMAN, CHRISTIANNA "Christy" (Ms)	s.15(1)(l)	1	11/29/18 11:20	11/30/18 15:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-30 15:54:14.64 Service Provided
Graffiti Removal - City Property	101012185213	Phone		1199	W CORDOVA ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On the Katamgu Memorial on the East Side of Harbour Green Park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Words in Black marker drawn over the heart of an individual's photograph. Park Ranger could not remember the exact word but is offensive and disrespectful. 7. (Don't ask, just record - did caller indicate they want a call back?): No		FORMAN, CHRISTIANNA "Christy" (Ms)	s.15(1)(l)	1	11/29/18 10:47	11/30/18 15:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-30 15:54:39.61 Service Provided
Graffiti Removal - City Property	101012166472	Phone		1255	E 10TH AV		V5T 2B6		1. Location: City Owned Building 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Bright orange swastika spray painted in the middle of the playground equipment, on a fallen log nearby and on the side of a building. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/25/18 9:21	11/26/18 13:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-26 13:28:13.127 Service Provided
Graffiti Removal - City Property	101012146329	Phone		89	EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: 3 Park Benches 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen states there is multiple vulgar words in different colours on the 3 benches located at the East side of the park next to Quebec St. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2018 November, Anonymous		1	11/20/18 14:14	11/20/18 16:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-20 16:11:09.703 Service Provided
Graffiti Removal - City Property	101012133418	Phone		723	BURRARD ST		V6Z 2P1		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Construction scaffolding 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: At SE corner of building. Approximately the size of a computer screen. Written in a blue crayon. It says "No" and underneath is a picture of The Star Of David. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	No picture available. Originally submitted on Nov 8th to Property Use department, 101012093259, as per 311 scripting for private property. Dispatcher Ruby Parcon requested case be sent to Engineering on Nov 14th following investigation by PUI Rob Waite.	s.22(1)	s.22(1)	1	11/17/18 11:31	11/19/18 12:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-19 12:28:48.103 No Action Private Property
Graffiti Removal - City Property	101012131525	VanConnect		625	PACIFIC ST			app version: 2.31 orginal address: 1399 Seymour St alias: 1399 SEYMOUR ST full: 625 PACIFIC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Along West side of Seymour Offramp. Large amount of offensive etc graffiti 6. Graffiti type: OtherorUnknown	PS#: 5212432<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.274793%2C-123.128342&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=WuEhtCWu_GcBwatPYAQNesPCDIU=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5212432<p/>	s.22(1)		1	11/16/18 15:40	11/19/18 12:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5212432 Agent Finished: Case Closed. Closed date : 2018-11-19 12:29:08.193 Duplicate Request Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-11-19 12:30:19 887 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101012104750	Phone		800	W GEORGIA ST				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is a "Star of David" and a triangle spray painted in black on the "Edward the VII" fountain on the west side of the Art Gallery. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2018 November, Anonymous		1	11/10/18 18:13	11/26/18 12:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-11-26 12:01:17.757 Service Provided
Graffiti Removal - City Property	101012015274	Phone		3941	POINT GREY ROAD		V6R 1B5		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Large 6ft picture of naked women with Swastikas/Nazis symbols. On storage door in Mens washroom at Jericho Beach Concession/ Black marker 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	10/21/18 10:39	10/22/18 16:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-22 16:42:44 027 Directed to Another City Department parks

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011996731	Phone		1300	1399 ROLSTON ST				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Profanity is on the wall that is at the 1300 block Rolston Street, under the bridge. It looks to be in black marker and some blue writing that says "F ck white people" and "F uck everyone". 7. (Don't ask, just record - did caller indicate they want a call back?): No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	s.22(1)	1	10/16/18 17:35	10/17/18 16:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-17 16:53:37 247 Service Provided
Graffiti Removal - City Property	101011993643	Phone		999	CHARLESON				1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: John from Charleson Station Pump Station from Charleson Park called to report offensive graffiti (swastik sign with 'N' word) on the wall of the building and needs to be cleaned up asap. 7. (Don't ask, just record - did caller indicate they want a call back?): Yes		Sewer Operations	s.15(1)(l)	1	10/16/18 11:05	10/16/18 15:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-16 15:33:31.157 Service Provided
Graffiti Removal - City Property	101011985370	VanConnect		455	GRANVILLE ST		V6C 1T1	app version: 2.31 orginal address: 455 Granville St alias: 455 GRANVILLE ST full: 455 GRANVILLE ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Garbage bin 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: "Bitch" graffitied on bin 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 5039494<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9f62e25eba9f7ec7d007048781f53a78' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.284995%2C-123.114492&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=G7AkN2tCA-xR-w_5GMnLd5HrELk=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/5039494<p/>	Downtown Ambassadors	6046894357	1	10/13/18 13:08	10/18/18 16:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID5039494 Agent Finished: Case Closed. Closed date : 2018-10-18 16:22:45 95 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-18 16:24:56 807 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011984719	Phone	INTERSECTION		COLUMBIA ST	WALTER HARDWICK AV			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Garbage Cart - not Street Furniture asset 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Via Van Connect PS ID 4905909 - Swaztika on City trash container. Photo - https://d17aqltn7cihbm.cloudfront.net/uploads/large_16cc6e4e4f5640de2aef7ab8cbac0193 7. (Don't ask, just record - did caller indicate they want a call back?): No		No Name (ps), No Name		1	10/13/18 9:56	10/15/18 16:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Public Stuff request id: PSID4905909 Agent Finished: Case Closed. Closed date : 2018-10-15 16:35:20 85 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-15 16:39:51 99 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011939702	Phone		200	299 W 1ST AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Swastika and message on concrete barrier on median. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	10/2/18 11:54	10/2/18 16:48	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-02 16:48:24.113 Service Provided
Graffiti Removal - City Property	101011937554	WEB		181	W 1ST AV		V5Y 0E3	app version: 2.31 orginal address: 151 W 1st Ave alias: 151 W 1ST AVE full: 181 W 1ST AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive grafetti 6. Graffiti type: OtherorUnknown	PS Description: undefined<p/>PS#: 4933018<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_4aa0896f1aaefb421fac0d9b05175ce6' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.270843605051%2C-123.10877590274&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=t4-m0Hc_6BbMaUZYD7zmCCyu-OU=' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/4933018<p/>	No Name No Name (ps)		1	10/2/18 7:40	10/2/18 16:55	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4933018 Agent Finished: Case Closed. Closed date : 2018-10-02 16:52:59.41 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-02 16:55:01 563 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011931789	Phone		189	WALTER HARDWICK AV		V5T 0B9		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Swastika - on the sewer grate 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/30/18 18:23	10/1/18 11:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-01 11:34:36 277 Service Provided
Graffiti Removal - City Property	101011930272	Phone		215	W 1ST AV		V5Y 1A6		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Playground 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: As per VPD they received a report of a swastika symbol graffiti within the playground at olympic village. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	9/30/18 9:43	10/1/18 12:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-01 11:35:43.153 Service Provided Case Reopened: Agent Finished: Case Closed. Closed date : 2018-10-01 12:10:31 353 Insufficient or Invalid Info

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011929349	WEB		150	ATHLETES WAY		V5Y 0B5	app version: 2.31 orginal address: 187 Walter Hardwick Ave alias: 187 WALTER HARDWICK AVE full: 150 ATHLETES WAY, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Nazi symbol on a manhole cover (sewer cap) 6. Graffiti type: OtherorUnknown	PS#: 4921533<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.270983938334%2C-123.1088729006 8&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=1WqGXNhLcn8fhRK74oCeLX4mTtM=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4921533<p/>	No Name No Name (ps)		1	9/29/18 16:00	10/1/18 11:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4921533 Agent Finished: Case Closed. Closed date : 2018-10-01 11:52:03 947 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-01 11:59:55.153 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011929191	Phone		150	ATHLETES WAY		V5Y 0B5	app version: 2.31 orginal address: 189 Walter Hardwick Ave alias: 189 WALTER HARDWICK AVE full: 150 ATHLETES WAY, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Nazi Swastika painted on manhole in middle of the street 6. Graffiti type: OtherorUnknown	2018/09/30 09:37:11 ~~ Sumit Sharma ~~ VPD also called and stated there is swastika graffiti on a catch basin in front of 151 W 1st av
PS Description: undefined<p/>PS#: 4921424<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_395dc33b068023adfa82fb8af176ac25' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2710492%2C-123.1087811&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=uZqgyVLzqKAspTd6OTVP1UyjVN4=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4921424<p/>	s.22(1)		1	9/29/18 15:17	10/1/18 11:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4921424 Agent Finished: Case Closed. Closed date : 2018-10-01 11:36:13.743 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-01 11:39:53 597 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011927363	Phone		189	WALTER HARDWICK AV		V5T 0B9		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Manhole cover 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller is reporting a swastika painted on the manhole cover in front of this address. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/10/02 08:56:58 ~~ Joanna Cheng ~~ Caller calls back wondering if the graffiti could be removed sooner because it's a hateful message graffiti. Thanks.
2018 September, Anonymous		1	9/28/18 20:07	10/2/18 16:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-10-02 16:49:45.45 Service Provided
Graffiti Removal - City Property	101011921388	WEB		1175	UNION ST		V6A 2C7	VERNON PLAZA full: 1175 UNION ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Bike Path between Vernon Drive and Adanac Street in east van has been painted in 2-foot high lettering with the name of a well known violent hate group (antifa). 6. Graffiti type: OtherorUnknown	PS#: 4912913<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.27742036339%2C-123.0792934996 6&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=7etTnvc-n4TbL5J7ERG6V0e-YVk=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4912913<p/>	s.22(1)		1	9/27/18 15:20	10/1/18 12:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4912913 Agent Finished: Case Closed. Closed date : 2018-10-01 11:58:43 213 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-10-01 12:00:27 863 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011918433	Phone		900	SCHOOL GREEN		V6H 3N7		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Pathway in a park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Green swastika painted on the pathway between the red/green play structure and garden towards the West side of Charleson Park. It's facing the silver side and green climbing structure of the playground. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/27/18 9:27	9/27/18 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-09-27 16:46:15.773 Service Provided
Graffiti Removal - City Property	101011912945	Phone		4275	CROWN ST		V6S 2K3		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Teresa from Queen Elizabeth Annex says that there is a penis spray painted in black on the street close to the curb where the vehicles park in a no parking zone. Children visit the annex in the area. It is in front of the school. She will be emailing the picture at the email address below. 7. (Don't ask, just record - did caller indicate they want a call back?): No		WELLS, TERESA	s.15(1)(l)	1	9/26/18 8:19	9/26/18 15:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-09-26 15:06:26.627 Service Provided
Graffiti Removal - City Property	101011879872	VanConnect		230	HOWE ST		NOT APPLIC	app version: 2.31 orginal address: 250 Howe St alias: 250 HOWE ST full: 230 HOWE ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive graffiti 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/09/18 14:17:18 ~~ Jenevive Ho ~~ Ambassador called to add that the graffiti is very offensive and should be dealt with ASAP
PS#: 4865132<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_3160733dee970e4a23c8a3f55e3c0c71' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.286653%2C-123.113253&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=PM1eOLfRx0DXGI0_3GBitOai8WM=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4865132<p/>	Downtown Ambassadors	6046894357	1	9/18/18 14:10	9/18/18 14:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4865132 Agent Finished: Case Closed. Closed date : 2018-09-18 14:39:01.613 No Action Private Property Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-09-18 14:39:58.46 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011879780	Phone	INTERSECTION		RICHARDS ST	W GEORGIA ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: On piece of concrete 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: PSID 4836016 Photo: https://bit.ly/2PL98Xy Comments: Profane graffiti found on cement boulder beside parking lot near meter no 59-07-04. South east corner of West Georgia and Richards Street. 7. (Don't ask, just record - did caller indicate they want a call back?): No	Private Property Graffiti case 101011852779 was created and returned noting to please reallocate to Graffiti Management.	Ambassadors, Downtown	6 04686E+12	1	9/18/18 13:59	9/18/18 16:43	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-09-18 16:43:50.653 Service Provided
Graffiti Removal - City Property	101011814455	Phone	INTERSECTION		ATHLETES WAY	MANITOBA ST			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: At the corner of the intersection, you can take the path toward the seawall. There is a white bench with yellow spray paint on it that is offensive. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/4/18 19:59	9/5/18 15:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-09-05 15:35:39 093 Service Provided
Graffiti Removal - City Property	101011812826	Phone		875	TERMINAL AV		V6A 2M9		1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Dave from Vancouver Trolley said white graffiti on green wall, including offensive words. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Vancouver Trolley Company	6048015515	1	9/4/18 15:07	9/5/18 14:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-09-05 14:25:43 807 Service Provided
Graffiti Removal - City Property	101011791134	Phone		2901	E HASTINGS ST		V5K 5J1		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Graffiti in men's washroom of empire field. The graffiti is the number of a woman and she is receiving harassing calls from men. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: See above. 7. (Don't ask, just record - did caller indicate they want a call back?): No		City Hall Security	6048737158	1	8/29/18 17:21	9/2/18 14:34	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Graffiti is "inside of washroom". Our contractor does not service inside of washrooms even though it's a sensitive case. Please direct to Parks immediately, it's their jurisdiction to decide if they will send their own staff to remove it.
 If you have any questions don't hesitate to call me
 Thank-you!
 Kevin Freedman
 604-673-8076 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-09-02 14:34:16 823 Duplicate Request Already reported to REFM Aug 29
Graffiti Removal - City Property	101011776938	Phone		3008	CELTIC AV		V6N 3X7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen reported graffiti on the sign (historical description of Musqueam contribution) on the foot path. Sign is located at the SE corner of the property. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/27/18 10:34	8/28/18 14:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-28 14:14:33 253 Service Provided
Graffiti Removal - City Property	101011776914	WEB		1018	W 16TH AV		V6H 1S6	app version: 2.31 orginal address: 3201 Oak St alias: 3201 OAK ST full: 1018 W 16TH AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: Racist graffiti in gold pen ("No Chinada") 1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Previously reported via vanconnect under the case no. 11768285 but it was closed off stating service provided. The citizen noted via vanconnect that the work has not been done yet. There is written graffiti on the city sidewalk on the E 11th ave side of 3590 Cornett rd. It is about mid block and appears to be on the south sidewalk. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	PS#: 4749636<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.256921681068%2C-123.12733722754&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4749636<p/>	No Name No Name (ps)		1	8/27/18 10:32	8/29/18 14:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4749636 Agent Finished: Case Closed. Closed date : 2018-08-29 14:23:04 87 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-29 14:24:57 28 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011775636	Phone		3590	CORNETT ROAD		V5M 2H5		7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	Please see the attached image via the following link: https://d17aqltn7cihbm.cloudfront.net/uploads/large_c201b4ae082fbdb22b5505a9d8cdf887	s.22(1)		1	8/27/18 8:12	8/27/18 14:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011734069	Phone		1169	RICHARDS ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: On park ground 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen explains there is profanity and some hate graffiti that has been drawn onto the ground of emery barnes park. It is located at the SW corner of the park. 7. (Don't ask, just record - did caller indicate they want a call back?): No		2018 August, Anonymous		1	8/17/18 8:19	8/17/18 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-17 14:54:07 387 Service Provided
Graffiti Removal - City Property	101011733123	Phone		5120	OAK ST				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Back of a dog off leash sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen called to report that there is very offensive and hate writing on the back of the sign of Dog's off leash at Oak Meadows Park where the playing fields end and the Dog off leash park starts (No Filipinos, No Latinos, No Immigrants, written in black ink) 7. (Don't ask, just record - did caller indicate they want a call back?): No		2018 August, Anonymous		1	8/16/18 17:36	8/17/18 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-17 14:54:13 827 Service Provided
Graffiti Removal - City Property	101011710287	Phone		688	W HASTINGS ST		V6B 1P1	app version: 2.31 orginal address: 698 W Hastings St alias: 698 W HASTINGS ST full: S.22(1) ALEXANDER ACADEMY -- 688 W HASTINGS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Utility/Equipment Box 5. Provide details: Racist graffiti found on City of Vancouver utility box. Says ?look out Indians?. On south east corner of West Hastings and Granville. 6. Graffiti type: OtherorUnknown	2018/08/12 18:39:16 ~~ Asha Sharda ~~ PLEASE NOTE: Racial comments. Please address right away and treat as urgent.
PS#: 4670502<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_778ae4fb2c23ef5bb8c7b05c1ad27cfb7' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.285%2C-123.113733&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4670502<p/>	Downtown Ambassadors	6046894357	1	8/12/18 18:32	8/13/18 15:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4670502 Agent Finished: Case Closed. Closed date : 2018-08-13 15:19:30 587 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-13 15:24:49 587 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011705750	Phone		5050	WALES ST		V5R 3M6		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: womens washrooms, inside the stall at Norquay Park 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: very offensive graffiti written inside the stalls of the womens washrooms 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	8/10/18 18:22	8/13/18 15:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 15:21:38.13 Directed to Another City Department parks
Graffiti Removal - City Property	101011701708	Phone		1202	DAVIE ST		V6E 1N3		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Large Penis drawn on sidewalk in square with the words I Heart Penis. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	8/10/18 10:23	8/13/18 13:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 13:44:04 04 Service Provided
Graffiti Removal - City Property	101011697172	Phone	INTERSECTION		BURRARD ST	CANADA PLACE			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Bollards 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There's posters that's placed all along the bollards near Canada - Talks about that Canada not caring about the hard working people but they harbour criminals ect. Seh would like to have it removed. 7. (Don't ask, just record - did caller indicate they want a call back?): No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	8/9/18 13:08	8/13/18 13:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 13:45:55 303 Service Provided
Graffiti Removal - City Property	101011695121	WEB		494	RAILWAY ST		V6A 1B1	app version: 2.31 orginal address: 36 Jackson Ave alias: 36 JACKSON AVE full: 494 RAILWAY ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Nazi swastika and Satan star pentagons on the asphalt in the back alley. Graffiti is at the south side of alley and next to white building and a green door. 6. Graffiti type: OtherorUnknown	PS#: 4657234<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.284408830833%2C-123.09341801234&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4657234<p/>	No Name No Name (ps)		1	8/9/18 9:40	8/13/18 15:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4657234 Agent Finished: Case Closed. Closed date : 2018-08-13 15:28:55.78 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-13 15:30:29 557 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011681883	Social Media		530	HEATLEY AV		V6A 3G7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Boulevard tree 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black swastika spray painted on west side of tree across from this address, 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	2018/08/07 13:54:15 ~~ Amandine Clairo ~~ Wrong case type, recreated for Urban Forestry (101011685187) please close this case
Case orginally submitted as VanConnect PSID 4641163 / Lagan 101011681366. Wrong address. Will send photo submitted by VanConnect user.	No Name (ps), No Name		1	8/7/18 8:34	8/14/18 10:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-14 10:38:51.147 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011679007	Phone		610	PIPELINE ROAD				1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Third Beach - Mens Washroom. Toilet Stall next to wall with white toilet paper dispenser. 7. (Don't ask, just record - did caller indicate they want a call back?): No	4 paragrahs writting in black sharpie of very graphic sexually obscene statements that involve extreme racism, mysogyny, bondage and sexual segregation.	s.22(1)	s.22(1)	1	8/6/18 9:07	8/14/18 10:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-14 10:39:25 99 Directed to Another City Department parks
Graffiti Removal - City Property	101011678420	Phone	INTERSECTION		JACKSON AV	KEEFER ST			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: At the SW corner of the intersection and on the sidewalk there is offensive sexual graffiti in red paint. It is 6 inches wide and about 6 inches tall. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	8/5/18 17:52	8/13/18 14:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 14:12:49 353 Service Provided
Graffiti Removal - City Property	101011678405	Phone	INTERSECTION		CAMPBELL AV	E HASTINGS ST			1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The caller states at the SW corner of Campbell av and E Hastings there is graffit in black paint on the sidewalk. The graffiti has offensive sexual language and is about 4 inches tall plus 4 inches wide. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	8/5/18 17:42	8/13/18 14:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 14:12:26 987 Service Provided
Graffiti Removal - City Property	101011675046	Phone		3941	POINT GREY ROAD		V6R 1B5		1. Location: Park Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racist, Homophobic, and Pornographic graffiti along the Lifeguard Station wall, next to the entrance door at Kits Tower. 7. (Don't ask, just record - did caller indicate they want a call back?): No	If needed, contact Marie Beesley at Kits Tower 604-738-8535	City Hall Security	6048737158	1	8/4/18 12:10	8/13/18 14:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-13 14:10:25 563 Service Provided
Graffiti Removal - City Property	101011633566	WEB		111	WATER ST		V6B 1A7	app version: 2.31 orginal address: 101 Abbott St alias: 101 ABBOTT ST full: 111 WATER ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: This box contains offensive graffiti in an area that has heavy foot traffic including mostly tourists and families	PS Description: undefined<p/>PS#: 4583064<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_5bbdb9b4d1fef4e055d184d2f8dd8a0d' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283987181465%2C-123.10642346991&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4583064<p/>	BIA Gastown Business Improvement Society	s.22(1)	1	7/26/18 16:13	7/30/18 16:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4583064 Agent Finished: Case Closed. Closed date : 2018-07-30 16:41:58.113 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-07-30 16:44:47 383 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011613174	Phone		1152	MAINLAND ST		V6B 4X2		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Red letters approx 1 foot tall by 2 feet wide spelling in full "F You". 7. (Don't ask, just record - did caller indicate they want a call back?): Yes		s.22(1)	s.22(1)	1	7/23/18 13:25	8/14/18 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-14 14:54:58 527 Service Provided
Graffiti Removal - City Property	101011613083	Phone		1166	MAIN ST				1. Location: City Property 2. Property Type: City Owned Building 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Employee for the city called in to report there is hateful graffiti on the west side of the pump station. This requires immediate action. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Zuccarello, Ronnie	s.15(1)(l)	1	7/23/18 13:19	8/14/18 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-08-14 14:54:03.727 Service Provided
Graffiti Removal - City Property	101011609530	VanConnect		2184	W BROADWAY		V6K 2E1	app version: 2.31 orginal address: 2176 W Broadway alias: 2176 W BROADWAY full: 2184 W BROADWAY, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetLightTrafficSignalPole 5. Provide details: ripped up and offensively vandalized illegal poster.	PS#: 4555752<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_be61386068268d5d67e058072ac9cf46' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26381523101%2C-123.15448891371&size=600x300&key=AIzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4555752<p/>	s.22(1)	1	7/22/18 21:05	8/14/18 14:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4555752 Agent Finished: Case Closed. Closed date : 2018-08-14 14:47:08 033 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-14 14:49:50 573 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011608077	VanConnect		22	CASSIAR ST		V5K 4M2	app version: 2.31 orginal address: 21–49 Cassiar St alias: 21–49 CASSIAR ST full: 22 CASSIAR ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Racial slur graffiti on path down to cassiar connector 6. Graffiti type: OtherorUnknown	PS#: 4554501<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_193fca9ad17dba5bc4ca441cc8f40485' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.284567%2C-123.031109&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4554501<p/>	No Name No Name (ps)		1	7/22/18 11:25	8/14/18 14:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4554501 Agent Finished: Case Closed. Closed date : 2018-08-14 14:49:06 923 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-08-14 14:50:03.703 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011607498	Phone		311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 980 Cooperage Way alias: 980 COOPERAGE WAY full: s.22(1) - 980 COOPERAGE WAY, VANCOUVER, BC	1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Racial slur on Cambie st bridge pedestrian walkway across the street. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/07/21 21:29:44 ~~ Karen Genge ~~ VPD called to report this graffit as well. They said it's located along the pedestrian walkway, directly across from 980 Cooperage Way. s.15(1)(a)
2018/07/21 20:52:55 ~~ Sanjay Sharda ~~ I have sent an email to Goodbye Graffiti:

Hello,

We received a report of offensive graffiti (racial slur under the Cambie st bridge (north end) by the pedestrian walkway near the bike share station).

I have attached a photo.

Thank you,

Sanjay Sharda
3-1-1 Support Team

2018/07/21 20:43 08 ~~ Sanjay Sharda ~~ Another citizen called in to report this isssue. I updated Graffiti type to hate or offensive
PS#: 4553369<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_89065c74d2473e3e1495999fb0635f8d' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.273768%2C-123.113848&size=600x300&key=AIzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4553369<p/> | No Name No Name (ps) | | 1 | 7/21/18 20:11 | 8/14/18 14:55 | Eng_Graffiti Management - Goodbye Graffiti Contractor | Agent Created Case:
Public Stuff request id: PSID4553369
Agent Finished: Case Closed.
Closed date : 2018-08-14 14:50:58 923
Service Provided

Case Reopened: Reopened for Public Stuff Feedback
Agent Finished: Case Closed.
Closed date : 2018-08-14 14:55:14.137
Open311 Feedback
Send Complete Status and Resolution Comment to PS case |
| Graffiti Removal - City Property | 101011607173 | Phone | | 3311 | E HASTINGS ST | | | | 1. Location:
Park Property
2. Property Type:
Other
3. If Other, provide details:
Empire Field
4. Graffiti type:
Hate or Offensive
5. If Other or Unknown, provide details:
6. Describe details:
Citizen called in to report that there are hateful and racist graffiti located on the northside of the track. Graffiti is located at the base of the statues at Empire Field.
7. (Don't ask, just record - did caller indicate they want a call back?):
No | 2018/07/22 14:04:39 ~~ Michelle Thandi ~~ Another citizen reporting graffiti at Empire Fields on the Roger Bannister statue as the large pedestal at the bottom has the, 'n' word spray painted on it. Also set states the pedestal has the, 'b' word spray painted as well. She states there is other graffiti on the statues and in the park as well and states the language is quite offensive.
 | s.22(1) | s.22(1) | 1 | 7/21/18 17:58 | 8/14/18 16:25 | Eng_Graffiti Management - Goodbye Graffiti Contractor | Agent Created Case:
Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor

Agent Finished: Case Closed.
Closed date : 2018-08-14 16:25:55 987
Service Provided |
| Graffiti Removal - City Property | 101011561937 | Phone | | 1395 | GRANDVIEW HWY NORTH | | V5N 1N2 | | 1. Location:
City Property
2. Property Type:
Street, Sidewalk or Lane
3. If Other, provide details:
4. Graffiti type:
Hate or Offensive
5. If Other or Unknown, provide details:
6. Describe details:
white spray paint on sidewalk.Reading F

K Islam
7. (Don't ask, just record - did caller indicate they want a call back?):
No | 2018/07/12 18 07:11 ~~ Sat_(Sarah) Jassar ~~ Citizen called back and is upset the graffiti has not been removed, she would hate for anyone that practices Islam to not feel welcome in her neighbourhood and is requesting it be removed ASAP.
2018 July, Anonymous		1	7/12/18 8:23	7/13/18 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-07-13 09:24:39.633 Service Provided
Graffiti Removal - City Property	101011501316	VanConnect		2095	STAINSBURY AV		V5N 2M9	app version: 2.31 orginal address: 2095 Stainsbury Ave alias: 2095 STAINSBURY AVE full: 2095 STAINSBURY AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Provocative and offensive graffiti facing Skytrain track on asphalt walkway north of Gladstone High school. 6. Graffiti type: OtherorUnknown	PS#: 4436791<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_33f63cc05156dcd24d300f4d282bb332' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.250648%2C-123.061837&size=600x300&key=' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4436791<p/>	No Name No Name (ps)		1	6/29/18 19:20	7/3/18 14:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4436791 Agent Finished: Case Closed. Closed date : 2018-07-03 14:50:24 287 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-07-03 14:54:45.413 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011495562	Phone		368	TERMINAL AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Caller quickly described hate rasist saying on path "Fuck Islam" as he was walking 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	6/29/18 8:42	6/29/18 12:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-29 12:23:17 23 Service Provided
Graffiti Removal - City Property	101011485770	Phone		1300	PACIFIC BOULEVARD		V6Z 0A9		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: public stairwell going down to the park. Closing to fire pumping station . Park light number is 30 at at the top stairs 4. Graffiti type: Tag (1 colour) 5. If Other or Unknown, provide details: 6. Describe details: light brown(tan) in colour and citizen says forgien word. Unsure is offensive 7. (Don't ask, just record - did caller indicate they want a call back?): No	This is the third time of reporting , citizen show it to the goodbye grafitti team the last time they were there and was advised it would be removed but wasn't.	s.22(1)	s.22(1)	1	6/27/18 13:10	7/30/18 17:15	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-07-30 17:15:21 947 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011463601	VanConnect		400	BURRARD ST			app version: 2.31 orginal address: 400 Burrard St alias: 400 BURRARD ST full: 400 BURRARD ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti on sidewalk. North east corner of west Hastings and burrard. Outside the main CIBC banking building 6. Graffiti type: OtherorUnknown	PS#: 4392147<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_f98bd2422fef46226837 3d81326faa23' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.286657%2C-123.117018&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4392147<p/>	Downtown Ambassadors	6046894357	1	6/22/18 17:08	6/25/18 10:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4392147 Agent Finished: Case Closed. Closed date : 2018-06-25 10:50:25 88 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-06-25 10:54:43 93 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011457551	VanConnect		595	BURRARD ST			app version: 2.31 orginal address: 595 Burrard St alias: 595 BURRARD ST full: 595 BURRARD ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Offensive graffiti sprayed on the side walk. North east corner of burrard and dunsmuir (outside the cactus club) 6. Graffiti type: OtherorUnknown	PS#: 4392117<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_57607c5495 94b090421b371812f17ac9' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.28615%2C-123.119366&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4392117<p/>	Downtown Ambassadors	6046894357	1	6/21/18 17:11	6/25/18 15:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4392117 Agent Finished: Case Closed. Closed date : 2018-06-25 15:40:11 923 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-06-25 15:44:36.117 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011444591	Phone		3131	POINT GREY ROAD		V6K 1B3	app version: 2.31 orginal address: 3131 Point Grey Rd alias: 3131 POINT GREY RD full: 3131 POINT GREY RD, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Someone has used a stencil and painted in black on the sidewalk the attached. This has been repeated the length of the street in front of every second or third house. It first appeared on the weekend of June 16-17. it needs to be removed or painted over. 6. Graffiti type: OtherorUnknown	2018/06/20 20:19:24 ~~ Stacy Hanson ~~ Another citizen reporting that the graffiti goes all the way from Bayswater west to Alma and that stencil is approx every 30 metres on the new sidewalk that was built
2018/06/20 10:29:34 ~~ Jasmin Bhullar ~~ Another s.22(1) called to report the graffiti which has been repeated s.22(1) He asks that this be removed as he finds it very offensive
PS Description: undefined<p/>PS#: 4378462<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1bc3a861405f67ddb7f7e2122a325987' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2714751%2C-123.1744233&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4378462<p/>	No Name No Name (ps)		1	6/19/18 16:14	6/25/18 11:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4378462 Agent Finished: Case Closed. Closed date : 2018-06-25 11:17:00 213 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-06-25 11:19:41 967 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011422214	Phone		89	EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Overpass bridge 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Christy is a park ranger with PB. She reported very vulgar and visual graffiti on the overpass bridge of a nude lady and male anatomy. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Foreman , Christy	s.15(1)(l)	1	6/14/18 21:08	6/15/18 12:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-15 12:25:05 33 Service Provided
Graffiti Removal - City Property	101011387322	Phone		1	ATHLETES WAY		V5Y 0B1		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: HIV slur on concrete bench outsie community centre doors on the North of the building by Seawall Multiple colors 7. (Don't ask, just record - did caller indicate they want a call back?): No		Cecic, Tanja (Ms)	6042573059	1	6/7/18 16:38	6/8/18 15:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-08 15:26:39 973 Service Provided
Graffiti Removal - City Property	101011387060	Phone		970	ROBSON ST		V6Z 2E7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: on front of way finding sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive message across a large way finding sign at the SE corner of Robson near Burrard. 7. (Don't ask, just record - did caller indicate they want a call back?): No	picture to be sent to goodbye graffiti.	BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	6/7/18 16:06	6/14/18 15:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-14 15:26:57.157 Service Provided
Graffiti Removal - City Property	101011386478	Phone		970	ROBSON ST		V6Z 2E7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: directional map sign 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen explains there is some offensive large writing on the directional map sign infront of lululemon. 7. (Don't ask, just record - did caller indicate they want a call back?): No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	6/7/18 15:06	6/8/18 15:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-08 15:26:48 063 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011380989	Phone		1425	VICTORIA DRIVE		NOT APPLIC		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Ladies washroom stall door - smoke , not crack 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Offensive graffiti on the ladies washroom stall door. Reported by park ranger s.15(1)(l) 7. (Don't ask, just record - did caller indicate they want a call back?): No		Park Ranger **Use ONLY This Profile**	s.15(1)(l)	1	6/6/18 17:03	6/14/18 14:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-14 14:58:59 003 Directed to Another City Department PARKS
Graffiti Removal - City Property	101011342349	Phone		2555	GRANVILLE ST		V6H 3G7		1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The graffiti says Soup Pasta. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/06/01 09:58:34 ~~ Alison McEachern ~~ Agent selected wrong option from the drop down menu. Should have chosen other.
BIA, South Granville	s.22(1)	1	5/31/18 9:12	6/1/18 15:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-06-01 15:59:25 243 No Action Private Property
Graffiti Removal - City Property	101011316648	Phone		221	UNION ST		V6A 0B4		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: viaduct 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen explains someone has writen "fatal fecal facial" on the pillars of the viaduct, across the street from 221 union St. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/26/18 20:54	5/28/18 12:03	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-05-28 12:03:56.143 Service Provided
Graffiti Removal - City Property	101011286655	Phone		1455	QUEBEC ST		V6A 3Z7		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Playground Equipment - please see Twitter images for exact location 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: https://twitter com s.22(1) 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	5/21/18 18:14	5/22/18 16:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-05-22 16:09:32 843 Assigned Please be advised that we had a technician onsite today but there were lots of children playing on the playground at the time so we have scheduled this in for tomorrow morning at 7:30am
Graffiti Removal - City Property	101011245578	VanConnect		409	GRANVILLE ST			app version: 2.31 orginal address: 409 Granville St alias: 409 GRANVILLE ST full; 409 GRANVILLE ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: UtilityEquipmentBox 5. Provide details: Offensive graffiti on firefighters command post - behind the entrance to the skytrain	PS#: 4176373<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_92b4827ab71ae3a47ece5555963eb817' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.285443%2C-123.114692&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4176373<p/>	Downtown Ambassadors	6046894357	1	5/12/18 15:02	5/14/18 11:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4176373 Agent Finished: Case Closed. Closed date : 2018-05-14 11:10:01.603 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-05-14 11:14:36 823 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011239189	Phone		1515	HOMER MEWS		V6Z 3E8		1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: It's on the water side -- it can be seen while the tide is low 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Black and white -- it's very large It's about a meter high x 3 meters wide. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	2018/05/14 12:21:46 ~~ Darvi Ortiz ~~ s.22(1) s re-reporting a graffiti case that was closed previously. There are two parts of the seawall where there are tags. The first one is a blue tag that has a curse word, right on the seawall walkway. The second one is a different color tag, black white and other colors, which looks to be like someones name. If you stand on the little section of beach there when the tide is lower, you can see it right on the wall itself. The closest address to both of these is 1515 Homer Mews.
2018/05/12 08:34:56 ~~ Leanne Macgregor ~~ Citizen called to advise that there is a second tag right by the first one that says "Rezoe" its about 1meter by 2 meters. There is also a tag that says "f%$ker" and is on the pedestrian foot path barrier rocks in the same location.
It's visible from the walk along the seawall -- best to see it durning low tide. It's directly below 1515 Homer Mews - Large black and white tag. Related to case 101011238662	s.22(1)	s.22(1)	1	5/11/18 7:57	5/14/18 12:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-05-14 12:45:43.18 Service Provided
Graffiti Removal - City Property	101011221969	Phone	INTERSECTION		E BROADWAY	VICTORIA DRIVE			1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Cement bench 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is racist graffiti on the cement bench. It is located at the SE corner of the intersection and by the bike lane. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	5/8/18 8:26	5/9/18 15:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-05-09 15:31:47 857 Service Provided
Graffiti Removal - City Property	101011204858	Phone		2750	E 29TH AV		V5R 1V6		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Park bathrooms 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti in the bathrooms at Slocan Park. Case created as per Chad Cowles - Parks Superintendent and called out to dispatch. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/05/03 18:48:21 ~~ Chris Nguyen ~~ Tried to contact Chad Cowles in regards to n/a crews tonight. Unfortunately, there was no answer. Please advise Chad that crews cannot clean the graffiti tonight but will get to it.
2018/05/03 18:45:38 ~~ Chris Nguyen ~~ Christina from dispatch advised there are no crews that have tools that can clean the graffiti tonight. Crews will attend accordingly
2018/05/03 18:41:33 ~~ Suwanna Kovacevic ~~ Dispatched to Christina at 84299
2018/05/03 18:34:49 ~~ Suwanna Kovacevic ~~ See attachment for pictures
COWLES, CHAD	6042578581	1	5/3/18 18:22	5/9/18 16:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-05-09 16:44:01.727 Directed to Another City Department

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011167326	Phone							1. Location: City Property 2. Property Type: Street Light/Traffic Signal Pole 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is a white supremacist poster stuck on a light pole in front of 5128 Joyce Street. It is quite high so you might need a ladder to reach it. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	4/26/18 10:14	4/26/18 16:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-04-26 16:51:17.68 Service Provided
Graffiti Removal - City Property	101011166537	VanConnect		590	BEATTY ST		NOT APPLIC	app version: 2.31 orginal address: 600 Beatty St alias: 600 BEATTY ST full: 590 BEATTY ST, VANCOUVER, BC	1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Addl Info: graffiti is on the concrete ledge in front of bikes and along dunsmuir. Citizen said that someone has drawn a swastika symbol on the ledge and she said it's a hate symbol and needs to be removed asap. 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown	2018/04/26 09:31:50 ~~ Joan Basten ~~ case edited - drop down to hateful and details added
2018/04/26 09:14:23 ~~ Saira Kothiwala ~~ Another citizen called to report that the graffiti is on the concrete ledge in front of bikes and along dunsmuir. Citizen said that someone has drawn a swastika symbol on the ledge and she said it's a hate symbol and needs to be removed asap. PS#: 4095575<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.279859594407%2C-123.11054427177&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/4095575<p/>	No Name No Name (ps)		1	4/26/18 8:41	4/26/18 16:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID4095575 Agent Finished: Case Closed. Closed date : 2018-04-26 16:51:38.433 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-04-26 16:54:39 973 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101011104901	Phone		89	EXPO BOULEVARD				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: There are three areas where graffiti was noticed. 1) Rubberized material at the top of the playground. 2) On huge concrete round bowl besides the pedestrian overpass. 3) On lamp posts on the pedestrian overpass. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: s.22(1) says that there are three areas where she noticed graffiti. All graffiti is paint. 1) There is a rubberized material at the top area of the new park playground by Crosstown Elementary school (on the Keefer Place side of the Park). The top area has a huge letter S on it in black. 2) On the huge concrete "eight bowl" besides the pedestrian overpass, there is scribbled blue writing on it. 3) On the pedestrian overpass, there are lamp posts that have swear words on them in black. There are about six to eight lamp posts. The offensive swear words are just on the lamp posts, according tos.22(1) 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	4/12/18 8:12	4/12/18 15:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-04-12 15:34:09.673 Service Provided
Graffiti Removal - City Property	101011068746	Phone	3300	3399	E PENDER ST				1. Location: City Property 2. Property Type: Retaining Wall 3. If Other, provide details: 4. Graffiti type: Throw-up (2 colours) 5. If Other or Unknown, provide details: 6. Describe details: is on the retaining wall, on the East side of 3300 block E.Pender Street. The graffiti is expanding from the EComm area all the way to hastings street and outside the tunnel as well. It has some words that might be offensive. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/04/03 19:33:20 ~~ Penelope Duncan ~~ The tunnel is the Leeside skateboard park.
The caller is recommending that the city plant vines like inside the tunnel to stop the grafiti	s.22(1)	s.22(1)	1	4/3/18 19:27	4/16/18 12:17	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-04-16 12:17:43 53 Service Provided
Graffiti Removal - City Property	101011053701	Phone	0	0	BURRARD BRIDGE				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Burrard Bridge Pedestrian Walkway 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There are two locations on the bridge where it says "I love..." in black marker. Content is vulgar and citizen finds offensive. On the west side of the pedestrian walkway about mid-span, the writing is on a grey metal railing at eye level. Another longer sentence is further north on yellow concrete where the art deco part begins. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/30/18 10:20	4/11/18 14:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-04-11 14:16:53 01 Service Provided
Graffiti Removal - City Property	101011029726	Phone	857		MALKIN AV		V6A 2K5		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: men's washroom 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: There is graffiti of pornographic images and other offensive drawings. It is located inside men's washrooms. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	3/24/18 10:37	4/10/18 11:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-04-10 11:09:32.77 Directed to Another City Department part of parks - inside - we let keith know and he said he will have his team take care of this
Graffiti Removal - City Property	101011007651	VanConnect	1935		CYPRESS ST		V6J 3L9	app version: 2.31 orginal address: 1958-1980 Cypress St alias: 1958-1980 CYPRESS ST full: 1935 CYPRESS ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: BackofStreetSign 5. Provide details: offensive political statement. bike lane.	PS#: 3922545<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_cf847561118a21238b3c2584fbdcfc97' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.268584480282%2C-123.14796645194&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3922545<p/>	s.22(1)	s.22(1)	1	3/19/18 14:21	3/19/18 16:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3922545 Agent Finished: Case Closed. Closed date : 2018-03-19 16:47:43.12 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-03-19 16:49:47.48 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101011004712	Phone		0	0 BURRARD BRIDGE				1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Burrard bridge, overhead lighted canopy west side and on the cement pillars facing English Bay. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Profanity and sexual terms. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2018/03/19 11 09:38 ~~ Darvi Ortiz ~~ VPD had a report of graffiti going westbound, approaching the Burrard St bridge, facing traffic on the first pillar. The tag is offensive and is homophobic related; reference made to a s.22(1)
s.22(1)	s.22(1)	1	3/19/18 9:45	3/19/18 16:48	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-03-19 16:48:32 86 Service Provided
Graffiti Removal - City Property	101011002305	Phone		595	W GEORGIA ST		V6B 1Z5		1. Location: City Property 2. Property Type: Utility/Equipment Box 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Swear word beginning with the letter F written in black marker on the green utility box on city property at the corner of Georgia and Seymour. It is about 6 inches by 12 inches. 7. (Don't ask, just record - did caller indicate they want a call back?): No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	3/18/18 10:51	3/19/18 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-03-19 16:46:58.68 Service Provided
Graffiti Removal - City Property	101010920391	VanConnect		194	PEVERIL AV		V5Y 2L4	app version: 2.31 orginal address: 194 Peveril Ave alias: 194 PEVERIL AVE full: 194 PEVERIL AVE, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: Other	PS#: 3830925<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_36773553ec77e84491321fc0cf119849' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.247354%2C-123.10998&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3830925<p/>	No Name No Name (ps)		1	2/27/18 9:13	3/7/18 13:34	311 Contact Centre	Agent Created Case: Public Stuff request id: PSID3830925 Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please reallocate to Property Use. The graffiti is large and could be construed as Offensive. Is it possible to escalate to property use? PU inspector might be able to advise owner of our Free Paint program. thank you, Anna Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-03-07 13:32:22 85 Directed to Another City Department We have sent your request to the Property Use Branch and they will respond to your request within 2 working days. Your case number is 101010957281. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-03-07 13:34:51 23 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010915463	VanConnect		1551	QUEBEC ST		V6A 0G5	app version: 2.31 orginal address: Creekside Park alias: CREEKSIDE PARK full: 1551 QUEBEC ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: Hate speech on seawall near the seaside bike sign, across from science world 6. Graffiti type: OtherorUnknown	PS#: 3824842<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_07fe495cb28da81f0c04c38b0ecd9634' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><p/><p/>http://www.publicstuff.com/request/view/3824842<p/>	s.22(1)		1	2/26/18 9:45	2/27/18 9:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3824842 Agent Finished: Case Closed. Closed date : 2018-02-27 09:36:05.647 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-02-27 09:39:45.117 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010894651	VanConnect		183	E GEORGIA ST		V6A 0E5	app version: 2.31 orginal address: 633 Main St alias: 633 MAIN ST full: s.22(1) s.22(1) - 183 E GEORGIA ST, VANCOUVER, BC	1. Location: CityProperty 2. Property Type: StreetSidewalkorLane 5. Provide details: racist graffiti near Ba Le Sandwhiches 6. Graffiti type: OtherorUnknown	PS#: 3801497<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_68288fbf61ddc52d7c3809465aa73721' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.278738410826%2C-123.1000290066&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3801497<p/>	s.22(1)		1	2/20/18 13:40	2/20/18 16:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3801497 Agent Finished: Case Closed. Closed date : 2018-02-20 16:44:06 22 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-02-20 16:44:47.11 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010746878	Phone		1060	ALBERNI ST		V6E 4K2		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Canada Post Mail Box 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Mail box is just outside 1060 Alberni St - grafitti is on the side of the box. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Downtown Ambassador **Use BIA Downtown instead**	s.22(1)	1	1/22/18 9:21	1/22/18 9:58	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2018-01-22 09:58:30.697 ZZZ Directed to Canada Post
Graffiti Removal - City Property	101010577288	Social Media	INTERSECTION	VICTORIA DIVERSION	VICTORIA DRIVE				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Reported via Twitter. Graffiti in white, a bit difficult to read the last word in the photo she sent, but looks like it says "Muslim Rape Only". There's some hateful graffiti on the ground outside of bus stop 51216. It's on the northbound side of victoria Diversion at Victoria Drive. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	12/15/17 10:50	12/15/17 15:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-15 15:42:24.497 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010577018	Phone		4103	BRANT ST		V5N 5B5		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: White Graffitti on the sidewalk. Some kind of racial slur and this is in front of a Daycare 7. (Don't ask, just record - did caller indicate they want a call back?): No	2017/12/15 11:39:11 ~~ Angela Rivard ~~s.15(1)(a) s.15(1)(a)	s.22(1)	s.22(1)	1	12/15/17 10:23	12/15/17 15:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-15 15:39:11.67 Service Provided
Graffiti Removal - City Property	101010576063	Phone		1800	1899 VICTORIA DIVERSION				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: White spray painted in the bus stop shelter #51216 in the cement 'Muslim/Rape/Cult'. Dimension is about 10cm x 12 cm. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	12/15/17 8:39	12/15/17 15:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-15 15:39:07.13 Service Provided
Graffiti Removal - City Property	101010575919	Phone		4107	BRANT ST		V5N 5B5		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: White sprayed on graffiti on the city sidewalk in front of the incident location of Playhouse Child Development Centre - covering one slab section of the city sidewalk. The graffiti was stating something about 'Islam'. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2017/12/15 11:39:21 ~~ Angela Rivard ~~ s.15(1)(a) s.15(1)(a) 2017/12/15 08:59:45 ~~ Saira Kothiwala ~~ Another citizen called to report same issue. s.22(1)
2017/12/15 08:20:53 ~~ Baljeet Sidhu Sran ~~ Another citizen called to report the offensive graffiti on the sidewalk 'Death to Islam" in white paint.
Her app was not loading.	s.22(1)	s.22(1)	1	12/15/17 8:12	12/15/17 15:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-15 15:39:00 39 Service Provided
Graffiti Removal - City Property	101010575910	Phone		4103	BRANT ST		V5N 5B5		1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen calling to advise there is "Death to Islam" written on the sidewalk in front of a children's daycare/school. The writing is in White. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2017/12/15 11:39:32 ~~ Angela Rivard ~~s.15(1)(a) s.15(1)(a)	s.22(1)	s.22(1)	1	12/15/17 8:10	12/15/17 15:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-15 15:38:55 83 Service Provided
Graffiti Removal - City Property	101010550369	Phone		999	CHARLESON				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Community Garden Shed 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: profanity and racist graffiti on the shed 7. (Don't ask, just record - did caller indicate they want a call back?): No		2017 December, Anonymous		1	12/10/17 10:47	12/11/17 15:22	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-11 15:22:26.463 Service Provided
Graffiti Removal - City Property	101010550233	Phone		999	CHARLESON				1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Graffiti is on the shed belonging to the Community Garden within Charleson Park, close to the seawall and False Creek Elementary School 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Graffiti says "nigger" 2x in white and black, with a swastika, as well as a large "A", and "KKK". It covers an area of approx. 6 feet in total, width wise, and 1 foot high. Consists of 2 colours, black and white. It is relative close to a school nearby. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2017/12/10 14:01:01 ~~ Sonia Lotay ~~ s.22(1) phoned to report the same racist and anti-semitic graffiti at the brown shed in the community garden area of Charleson Park. This is close to the School Green side of the park. There is a swastika, the n word, kkk and peniuses drawn on the shed. The case has also been reported again with a different case number. It appears this is a duplicate request. Case number is 101010550369
s.22(1)	s.22(1)	1	12/10/17 9:28	12/11/17 15:22	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-11 15:22:02.757 Service Provided
Graffiti Removal - City Property	101010549072	Phone		650	W 57TH AV				1. Location: City Property 2. Property Type: Street, Sidewalk or Lane 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Large pink swastika sign sprayed across sidewalk on w 57th side and also on Heather. Reported via twitter. Please see conversation and pictures here: https://twitter.com s.22(1) 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	12/9/17 13:55	12/11/17 15:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-11 15:21:47 357 Service Provided
Graffiti Removal - City Property	101010548557	Phone		900	SCHOOL GREEN		V6H 3N7		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Citizen calling about graffiti on a community garden shed just west of the False Creek Elementary School. Swastikas and KKK written in brown on the white community garden building. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	12/9/17 11:53	12/11/17 15:20	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-11 15:20:42 82 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010546558	Phone		700	W 57TH AV		V6P 1S1		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: On a fence 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Kill Chinks and several Swastikas on the sidewalk. Both in red. The graffiti is primarily on some constructions signs on a fence surrounding the construction site. The site is owned by Onni. 7. (Don't ask, just record - did caller indicate they want a call back?): No	2017/12/08 16:25:40 ~~~ Deena Stromgren ~~~ Graffiti is actually on signs around the construction fencing a the South East corner of W. 57th Ave and Heather Street. Citizen talked to the construction workers there and they said to call Onni Contracting and they said they already know about it. There are 5 signs in total as well as a road closed sign that have the hate words and swastikas. Actual address of this construction project is at 650 W. 57th Ave.
s.22(1)	s.22(1)	1	12/8/17 15:03	12/11/17 15:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-11 15:21:43 553 Service Provided
Graffiti Removal - City Property	101010507856	Phone		705	WOODLAND DRIVE		V5L 3R2		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Tile wall; men's washroom 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Above the counter in the men's washroom, there is graffiti that is quite offensive marked with a black felt pen. The graffiti in question states "suck cock" s.22(1) ndicates it is getting out of control. 7. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	11/30/17 16:34	12/4/17 9:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-12-04 09:13:35 243 Directed to Another City Department parks
Graffiti Removal - City Property	101010488715	Phone		1800	SPYGLASS PLACE		V5Z 4K8		1. Location: City Property 2. Property Type: Other 3. If Other, provide details: Cambie Bridge pillar just north of 1800 Spyglass Place and the seawall. 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: The side of the pillar facing south reads 'F EVO'. Photo sent to email address. 7. (Don't ask, just record - did caller indicate they want a call back?): No		Krajsek (COV), Veronika	veronika.krajsek@vancouver.ca	1	11/27/17 13:38	11/27/17 14:51	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-11-27 14:51:06.69 Service Provided
Graffiti Removal - City Property	101010482048	Phone		705	WOODLAND DRIVE		V5L 3R2		1. Location: Park Property 2. Property Type: Other 3. If Other, provide details: Tile wall in men's washroom 4. Graffiti type: Hate or Offensive 5. If Other or Unknown, provide details: 6. Describe details: Above the counter in the men's washroom, there is graffiti that is quite offensive marked with a black felt pen. The graffiti in question states "suck cock". 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	11/25/17 16:04	11/27/17 9:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-11-27 09:40:44.687 Directed to Another City Department INSIDE OF THE WASHROOM FOR PARKS
Graffiti Removal - City Property	101010377917	VanConnect		4883	CLARENDON ST		V5R 3J3	app version: 2.31 orginal address: 4889 Clarendon St alias: 4889 CLARENDON ST full: 4883 CLARENDON ST, VANCOUVER, BC	1. Property Type: Utility/Equipment Box 5. Provide details: Racist Graffiti (Remove ASAP) 6. Graffiti type: OtherorUnknown	PS#: 3399919<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_183f54479eabf8e73a8070857e646eef' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.240985%2C-123.054773&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3399919<p/>	s.22(1)		1	11/5/17 8:42	11/6/17 12:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3399919 Agent Finished: Case Closed. Closed date : 2017-11-06 12:05:18.457 ZZZ Directed to Telus Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-11-06 12:09:57 013 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010366730	Phone		3941	POINT GREY ROAD		V6R 1B5		1. Property Type: Other 2. If Other, provide details: Jericho Beach Park 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: There is a bench located on the south side of the park, south of the bridge, between the pond and e 4th avenue with a racial slur in black permanent marker stating : Fuck you fuerdia". The park bench is facing the pond on jericho beach 6. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	11/2/17 11:32	11/2/17 11:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-11-02 11:35:54 907
Graffiti Removal - City Property	101010362724	Phone		480	BROUGHTON ST		V6G 3H4		1. Property Type: Other 2. If Other, provide details: Sent in via VanConnect: Written on the wall of Coal Harbour Park, on top of of Coal Harbour community center, next to a popular kids playground. It has been there for the last couple of days. Please correct asap... 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Sent in via VanConnect: Large racial graffiti 6. (Don't ask, just record - did caller indicate they want a call back?): No	See photo: https://d17aqltn7cihbm.cloudfront.net/uploads/large_ccddef5fb57725192009f106e85f6597	2017 November, Anonymous		1	11/1/17 14:12	11/1/17 14:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-11-01 14:16:51.793
Graffiti Removal - City Property	101010338565	Phone		480	BROUGHTON ST		V6G 3H4		1. Property Type: Retaining Wall 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: The words "We love Chinese $$" is in Coal Harbour Park, on a cement wall of the stairway that comes from the underground up to the park. It is facing a children's playground and is very offensive. 6. (Don't ask, just record - did caller indicate they want a call back?): No	Please remove as soon as possible as it has been there a couple of days and people are complaining to the community centre there.	s.22(1)	s.22(1)	1	10/26/17 15:51	10/26/17 15:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-26 15:53:45 017

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010315200	Phone	INTERSECTION		KINGSWAY	VICTORIA DRIVE			1. Property Type: Other 2. If Other, provide details: Bus Bench 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Death to islam Blue/black paint 6. (Don't ask, just record - did caller indicate they want a call back?): No	Westbound bus bench on Kingsway	s.22(1)	s.22(1)	1	10/20/17 17:20	10/20/17 17:25	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-20 17:25:07.65
Graffiti Removal - City Property	101010290492	Phone		599	KINGSWAY		NOT APPLIC		1. Property Type: Other 2. If Other, provide details: Children's swing at playground 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: On seat of swing is written "I give no fuck". It appears to be written in black marker. Citizen said there are 2 sets of 4 swings there. The swing that has graffiti on it, is on the east set of swings. 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/15/17 9:47	10/15/17 9:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-15 09:49:25 53
Graffiti Removal - City Property	101010287208	Phone		3300	3399 E PENDER ST				1. Property Type: Retaining Wall 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Graffiti is on the retaining wall, on the East side of 3300 block E.Pender Street. It has some words that might be offensive to some regarding political messaging about America. 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/13/17 18:06	10/13/17 18:07	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-13 18:07:22 59
Graffiti Removal - City Property	101010263133	Phone	INTERSECTION		CLARK DRIVE	E 1ST AV			1. Property Type: Other 2. If Other, provide details: Bridge 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: The NE corner of the bridge at 1St and Clarke has "Death to Islam" written on it in marker. 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	10/7/17 13:52	10/7/17 13:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-07 13:53:25.717
Graffiti Removal - City Property	101010261408	Phone		589	SMITHE ST		V6B 0E4		1. Property Type: Utility/Equipment Box 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: See case 10261375 for attached photo - (Sucker) - Profane graffiti on Orpheum Concert Hall electrical box on Seymour Street. Between addresses 801 Seymour St but closest to 899 Seymour Street. 6. (Don't ask, just record - did caller indicate they want a call back?): No	Called in by Eric s.22(1)	Downtown Ambassador **Use BIA Downtown instead**	s.22(1)	1	10/6/17 16:42	10/6/17 16:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-06 16:46:22 81
Graffiti Removal - City Property	101010236649	Phone		2750	E 29TH AV		V5R 1V6		1. Property Type: Retaining Wall 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Black letters "rape and iman today" 6. (Don't ask, just record - did caller indicate they want a call back?): No	Graffiti is o the wall behind the benches by the back stairs on E 29th side of the park, near the tennis courts.	s.22(1)	s.22(1)	1	10/1/17 17:26	10/1/17 17:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-10-01 17:28:04 327
Graffiti Removal - City Property	101010234570	VanConnect		1825	DISCOVERY ST		V6R 3Y3	app version: 2.31 orginal address: NW Marine Dr alias: NW MARINE DR full: 1825 DISCOVERY ST, VANCOUVER, BC	1. Property Type: UtilityEquipmentBox 5. Provide details: charity bins offensively tagged all over by sidewalk on park property. at marked location. I have no address but in jerico park west. 1. Property Type: Street Light/Traffic Signal Pole 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Pole 4/74 on the south side, outside the Nanaimo Skytrain station. Graffiti is in black. It says, "Hate to Islam" 6. (Don't ask, just record - did caller indicate they want a call back?): No	PS#: 3255845<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_99584c0bac629a1b70c601276649dd6c' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.270881317873%2C-123.20220507681&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3255845<p/>	s.22(1)		1	9/30/17 17:37	10/3/17 14:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3255845 Agent Finished: Case Closed. Closed date : 2017-10-03 14:21:49 897 No Action Private Property Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-10-03 14:24:47 87 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010227610	Phone		2400	2499 E 24TH AV				1. Property Type: Other 2. If Other, provide details: On billboard 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: There is graffiti on the billboard, next of the tennis courts, on both sides. The graffiti is of a male sexual organ with a smiling face. The graffiti is bright blue. 6. (Don't ask, just record - did caller indicate they want a call back?): Unknown		s.22(1)	s.22(1)	1	9/28/17 15:55	9/28/17 15:56	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-28 15:56:37.633
Graffiti Removal - City Property	101010198064	Phone		300	E 44TH AV						s.22(1)	s.22(1)	1	9/21/17 15:39	9/21/17 15:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-21 15:41:32.74

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010193517	Phone		4175	VICTORIA DRIVE		V5N 4M9		1. Property Type: Other 2. If Other, provide details: Wall inside tennis court at Brewers Park. 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Death to Islam in what may be black marker. Letters are a couple feet high and the words can be seen from a block away. 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)		1	9/20/17 17:57	9/20/17 17:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-20 17:59:19 28
Graffiti Removal - City Property	101010180986	Phone		89	EXPO BOULEVARD				1. Property Type: Other 2. If Other, provide details: front of dog leash sign: https://d17aqltn7cihbm.cloudfront.net/uploads/f79692116d0ea782cd80e222b65930a5 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: offensive words on a "leash and clean up after your dog" sign. SW corner of the park. 6. (Don't ask, just record - did caller indicate they want a call back?): No	VanConnect 101010173995 September 16, 2017, 11:42 AM	2017 September, Anonymous		1	9/18/17 13:30	9/18/17 13:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-18 13:31:59 873
Graffiti Removal - City Property	101010162930	Phone	INTERSECTION		CAMBIE ST	W 10TH AV			1. Property Type: Street, Sidewalk or Lane 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Citizen reports red swastikas painted on the sidewalk. She says there is one in between Heather and Ash St on the south side of W 10th. She says the other is between Ash and Cambie St, also on the south side. She says there is a third white swastika paint on the walking feet statue just by the Canada line skytrain station on Cambie and Broadway. 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/14/17 9:16	9/14/17 9:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-14 09:19:16 247
Graffiti Removal - City Property	101010159332	Phone		1455	QUEBEC ST		V6A 3Z7		1. Property Type: Other 2. If Other, provide details: On the playground play structure with the big slide on it 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: There is some racist graffiti done with a marker on the play structure at the new playground at Creekside park next to Science World. It is on the play structure with the big slide on it and the racist wording says something about Filipino people. Please remove as soon as possible. 6. (Don't ask, just record - did caller indicate they want a call back?): No	Creekside park is handled by good bye graffiti as per park list.	s.22(1)	s.22(1)	1	9/13/17 13:07	9/13/17 13:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-13 13:09:38.647
Graffiti Removal - City Property	101010154309	Phone		106	CARRALL ST				1. Property Type: Other 2. If Other, provide details: Parkboard sign "C.R.A.B Park Artwork during Year of Reconciliation" 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: "Fuck Canada" 6. (Don't ask, just record - did caller indicate they want a call back?): No		No Name (ps), No Name		1	9/12/17 14:28	9/12/17 14:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-12 14:30:04.717
Graffiti Removal - City Property	101010144465	Phone		900	W 8TH AV		V5Z 1E5		1. Property Type: Utility/Equipment Box 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Not sure what it says. Tag is all Black. 6. (Don't ask, just record - did caller indicate they want a call back?): No	On the north side 900 block of w 8th and Oak there the utility box is marked with 2164.	s.22(1)	s.22(1)	1	9/10/17 21:24	9/11/17 14:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-11 14:33:21 82 Service Provided
Graffiti Removal - City Property	101010143285	Phone		8501	STANLEY PARK DRIVE		V6G 3E2		1. Property Type: Other 2. If Other, provide details: Sunset Beach men's washroom 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: s.22(1) says that there are lewd pictures, hate messages and a swastika inside the men's washroom at Sunset Beach. The washroom is close to the Sunset Beach concession stand. Caller left the call before further details could be gathered. He mentioned it is taped graffiti. He doesn't know if the messages are just limited to one stall or are present in the rest of the washroom area as well. 6. (Don't ask, just record - did caller indicate they want a call back?): No	2017/09/10 13:51:34 ~~ Sonia Lotay ~~ Caller had mentioned that is taped graffiti.
  2017/09/10 13:51:51 ~~ Michael Kim ~~ Someone from the BIA Downtown called to confirm that we received this graffiti case. Confirmed that we received the case. Corrected eform.
2017/09/10 13:51:51 ~~ Michael Kim ~~ Someone from the BIA Downtown called to confirm that we received this graffiti case. Confirmed that we received the case. Corrected eform.
PS#: 3141637<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_895b7204363525b5d80a0faf5df4bd27' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.285809%2C-123.112729&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3141637<p/>	s.22(1)	s.22(1)	1	9/10/17 13:40	9/11/17 14:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-11 14:30:40 023 Directed to Another City Department parks
Graffiti Removal - City Property	101010143263	Phone		320	GRANVILLE ST		V6C 1S9	app version: 2.31 orginal address: 600–698 W Cordova St alias: 600–698 W CORDOVA ST full: 320 GRANVILLE ST, VANCOUVER, BC	1. Property Type: Utility/Equipment Box 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Profane Graffiti on city of Vancouver utility box at 554 w Cordova. 6. (Don't ask, just record - did caller indicate they want a call back?): No		Downtown Ambassadors	6046894357	1	9/10/17 13:35	9/11/17 14:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3141637 Agent Finished: Case Closed. Closed date : 2017-09-11 14:12:31 047 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-09-11 14:14:39.47 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010141573	Phone		390	E 36TH AV				1. Property Type: Other 2. If Other, provide details: Water fountain in Cartier park 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: White paint 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/9/17 16:52	9/11/17 14:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-11 14:44:54 05 Service Provided
Graffiti Removal - City Property	101010120519	Phone		3205	W BROADWAY		V6K 2H5		1. Property Type: Street Light/Traffic Signal Pole 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: a penis on the light pole 1/32 in white 6. (Don't ask, just record - did caller indicate they want a call back?): No		s.22(1)	s.22(1)	1	9/5/17 16:26	9/7/17 15:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-09-07 15:13:45 06 Service Provided
Graffiti Removal - City Property	101010071296	Phone		541	W BROADWAY		V5Z 1E6		1. Property Type: Street, Sidewalk or Lane 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: URGENT request for removal of Nazi Symbol on sidewalk - 541 Broadway 6. (Don't ask, just record - did caller indicate they want a call back?): Unknown	From: CMOffice Sent: Friday, August 25, 2017 12:56 PM To: Nelms, Cheryl Cc: Jong, Teresa; Wilson, Lindsay; 311 Duty Supervisors - DL; Brown, Ken Subject: URGENT request for removal of Nazi Symbol on sidewalk - 541 Broadway Importance: High Hello Cheryl, The City Manager's Office received a call from a citizen, s.22(1) s.22(1) today at 12pm. She would like to report that there is a Nazi symbol painted on the sidewalk in front of 541 Broadway (near Ash St). I let her know that staff will clean it asap. She did not want to go through 311 as she wanted this to be escalated to the City Manager's Office. 311 please create a ticket to track this case. The citizen's name is s.22(1) and her phone number is s.22(1) Thanks, Teresa Teresa Jong Executive Assistant to the City Manager CITY OF VANCOUVER 604.873.7628 | teresa.jong@vancouver ca	s.22(1)	s.22(1)	1	8/25/17 13:17	8/28/17 16:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-28 16:54:11 553 Service Provided
Graffiti Removal - City Property	101010064088	Phone	INTERSECTION	CAMPBELL AV	E HASTINGS ST				1. Property Type: Other 2. If Other, provide details: Bus stop, bench and advertisement holder 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Crude sentences containing offensive language scrolled in black ink (sharpie?) on both benchs of bus stop #50503, on NW corner of intersection. Also on west facing side of bus stop advertisement wall. 6. (Don't ask, just record - did caller indicate they want a call back?): No		2017 August, Anonymous		1	8/24/17 9:43	8/25/17 15:09	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Outfront-CBS. Report mentions hate/offensive graffiti - escalate if possible? Agent Finished: Case Closed. Closed date : 2017-08-25 15:09:29 07 Item not found Could not locate graffiti at given address
Graffiti Removal - City Property	101010057153	Phone		4175	VICTORIA DRIVE		V5N 4M9		1. Property Type: Other 2. If Other, provide details: 3. Graffiti type: Hate or Offensive 4. If Other or Unknown, provide details: 5. Describe details: Citizen reporting graffiti of a naked woman with a lewd tag line to it 6. (Don't ask, just record - did caller indicate they want a call back?): No	It is located on the north 10ft high wall of the basketball court within Brewers Park	s.22(1)	s.22(1)	1	8/22/17 19:42	8/24/17 16:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-24 16:49:38 923 Directed to Another City Department parks - paint is required
Graffiti Removal - City Property	101010040751	Phone	INTERSECTION	BEACH AV	DENMAN ST				1. Property Type: City Owned Building 2. If Other, provide details: 3. Graffiti type: Tag (1 colour) 4. If Other or Unknown, provide details: 5. Describe details: The men's washroom door, located in the back of the washroom at the Bath House which is beside Cactus Club at English Bay. 6. (Don't ask, just record - did caller indicate they want a call back?): No	This is possibly offensive according to the lifeguard and citizens that informed him.	Life Guard Station at English Bay	s.15(1)(l)	1	8/19/17 12:27	8/24/17 16:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-24 16:49:04 8 Directed to Another City Department parks
Graffiti Removal - City Property	101010027794	Phone		4683	W 7TH AV		V6R 1X4		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen reports graffiti on the sidewalk as well as on a boulvard tree. She described it as curse words in reg spray paint. (Don't ask just record - Did caller indicate they want a call back?) No	2017/08/17 10:23:54 ~~ Veronika Krajsek ~~ s.22(1) s also reporting this graffiti on city sidewalk, north side of the sidewalk - profane wording - 4600 block W 7th Ave closer to Blanca Street.
2017/08/17 10:23:54 ~~ Veronika Krajsek ~~ s.22(1) is also reporting this graffiti on city sidewalk, north side of the sidewalk - profane wording - 4600 block W 7th Ave closer to Blanca Street.
s.22(1)	s.22(1)	1	8/17/17 9:18	8/17/17 16:32	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-17 16:32:05 577 Service Provided
Graffiti Removal - City Property	101010024242	E-mail	INTERSECTION	E 16TH AV	GLEN DRIVE				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Received Email: last week I noticed some hate symbols and phrases painted on a city sidewalk around E 16th st and G st. There is a swastika, KKK references, and some other inappropriate phrases. It's been well over a week and a half since I first came across it which I feel is way too long to let hate symbols stand, especially after what occurred this past week in Charlottesville. (Don't ask just record - Did caller indicate they want a call back?) No	Limited info provided in anonymous email.	2017 August, Anonymous		1	8/16/17 13:21	8/16/17 17:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-16 17:06:50 91 Invalid Incident Location Could not locate
Graffiti Removal - City Property	101010020366	Phone		4416	W 7TH AV		V6R 1W9		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Offensive language (Don't ask just record - Did caller indicate they want a call back?) No	There are three tags in the area. First one is in front of 4416 W 7th on the sidewalk. It is in a lime green colour. Second one is in front 4420 W 7th ave and its in blue and red. The last one is at the north east corner of W 7th and Sasmat and is in blue. All three tags are offensive.	s.22(1)	s.22(1)	1	8/15/17 17:37	8/16/17 17:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-16 17:06:15 567 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101010018151	Phone	INTERSECTION		SASAMAT ST	W 7TH AV			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Someone has spray painted the "F" word and a phone number in the intersection itself at Sasamat and W 7th. (Don't ask just record - Did caller indicate they want a call back?)		2017 August, Anonymous		1	8/15/17 13:14	8/15/17 16:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-15 16:57:40 593 Service Provided
Graffiti Removal - City Property	101010017061	Phone		845	AVISON WAY		V6G 3E2		Property Type: Other If Other, provide details: picnic table Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Picnic table has the curse words that were written with a sharpie; picnic tables are right outside of the Vancouver Aquarium. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/15/17 11:26	8/15/17 16:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-15 16:57:44 353 Service Provided
Graffiti Removal - City Property	101010015980	Phone		0	99 PACIFIC BOULEVARD				Property Type: StreetSidewalkorLane If Other, provide details: Sea Wall bike path Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Black paint graffiti along bike path just after turning from along Quebec St to the back parking lot of Concord, says "F Islam" (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/15/17 9:39	8/15/17 17:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-15 17:06:46 87 Item not found Technician could not find tag, called the person reporting the tag but still could not locate.
Graffiti Removal - City Property	101010011932	VanConnect		1800	MORTON AV			app version: 2.31 orginal address: 1861 Beach Ave alias: 1861 BEACH AVE full: 1800 MORTON AVE, VANCOUVER, BC	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: hate speech on a park bench located at English Bay (Don't ask just record - Did caller indicate they want a call back?)	PS#: 3024604<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_bbbc9523ea4f8865fed9b68fedbab692' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.287612036618%2C-123.14285449684&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/3024604<p/>	No Name No Name (ps)		1	8/14/17 13:12	8/15/17 16:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID3024604 Agent Finished: Case Closed. Closed date : 2017-08-15 16:57:36 59 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-08-15 16:59:42.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101010007970	Phone		895	HAMILTON ST		V6B 2R7		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Black paint on the sidewalk in front of the fire hall ("Fucker") (Don't ask just record - Did caller indicate they want a call back?) No	The citizen will submit a photo via vanconnect.	BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	s.22(1)	1	8/13/17 17:25	8/16/17 16:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-16 16:57:41 277 Service Provided
Graffiti Removal - City Property	101009940274	Phone		1382	E 17TH AV		V5V 1C8		Property Type: Throwup2colours If Other, provide details: Graffiti type: Throwup2colours If Other or Unknown, provide details: Describe details: Two colours pink and white faded. Citizen said they caught the people and reported to police and tried to clean it themmselves. That was the light pink. Now it's been redone tonight. Originally said fuck niggers. Now it says fuck racists in white. Citizen was hoping this gets removed asap as it's offensive. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/30/17 21:11	7/31/17 15:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-31 15:26:23 01 Service Provided
Graffiti Removal - City Property	101009937933	Phone		89	EXPO BOULEVARD				Property Type: Other If Other, provide details: Park Bench in Andy Livingstone Park Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Very offensive sentences on park bench at Andy Livingston Park. Reported via Twitter: https://twitter.com s.22(1) (Don't ask just record - Did caller indicate they want a call back?) No	Link to pic: https://pbs.twimg.com/media/DF13vaBWsAAioLA.jpg	s.22(1)	s.22(1)	1	7/29/17 19:09	7/31/17 15:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-31 15:28:18.657 Service Provided
Graffiti Removal - City Property	101009903742	Phone		999	CHARLESON				Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Black spray paint on east and west side of Charleson pump station (south side of park, off 900 block Charleson). Middle finger symbol on one side. Building is brick. (Don't ask just record - Did caller indicate they want a call back?) No	Called in by COV pump mechanic	ZUCCARELLO , RON	s.15(1)(l)	1	7/24/17 7:33	7/24/17 16:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-24 16:40:38 38 Service Provided
Graffiti Removal - City Property	101009903595	Phone	INTERSECTION		E 29TH AV	KASLO ST			Property Type: PublicArt If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: In front of the bus loop, is a public art piece on a cement (waste high) wall that runs along the sidewalk. Near the sun image on this art piece, someone has tagged it with "F Muslims" in black text. (Don't ask just record - Did caller indicate they want a call back?) No	s.15(1)(a) on the 2700 block of e 29th	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	7/23/17 20:48	7/24/17 16:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-24 16:39:02 257 Service Provided
Graffiti Removal - City Property	101009902439	VanConnect		850	W HASTINGS ST		V6C 1E1	app version: 2.31 orginal address: 860-900 W Hastings St alias: 860-900 W HASTINGS ST full: 850 W HASTINGS ST, VANCOUVER, BC	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: offensive tag on barrier at bike lane. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2927780<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_19f3275055bee2162d27d51c4b474c16' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.286611310268%2C-123.11586309224&size=600x300&key=AIzaSyDfghN3B7_h2dKLxBu58vZzVd5yVPcyazU' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2927780<p/>	s.22(1)		1	7/23/17 14:40	7/26/17 16:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2927780 Agent Finished: Case Closed. Closed date : 2017-07-26 16:09:38 917 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-07-26 16:14:32 54 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009875061	Phone		1400	1499 ALMA ST				Property Type: RetainingWall If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: offensive words and images. End of Alma St, down the stairs to the beach along a wall/cliff (Don't ask just record - Did caller indicate they want a call back?) No		2017 July, Anonymous		1	7/18/17 7:38	7/18/17 17:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-18 17:00:00.76 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101009819520	Phone		2200	DUNDAS ST		V5L 1J8		Property Type: Other If Other, provide details: Bus Stop Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Picture of an individual with male genitalia at the bus stop heading eastbound on Dundas west of Garden Drive. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/6/17 16:55	8/21/17 9:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-08-21 09:26:27.143 No Action Private Property translink
Graffiti Removal - City Property	101009795202	Phone	INTERSECTION		NATIONAL AV	THORNTON ST			Property Type: Other If Other, provide details: Men's washroom at Trillium Park 600 National Ave. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Pornographic and racist graffiti in the men's washroom at Trillium Park (Don't ask just record - Did caller indicate they want a call back?) No		Employee, Parks Board (Parks and Recreation)		1	7/3/17 8:43	7/7/17 11:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-07 11:11:03.433 Directed to Another City Department needs to be painted
Graffiti Removal - City Property	101009726537	Phone		1455	QUEBEC ST		V6A 3Z7		Property Type: Other If Other, provide details: Seawall Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Swastikas on two of the walk symbols on the seawall (there are 2 of these near the dragon boat portable restrooms at science world). Photo: https://twitter.com s.22(1) (Don't ask just record - Did caller indicate they want a call back?) No		2017 June, Anonymous		1	6/20/17 9:29	6/21/17 16:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-06-21 16:09:53.72 Service Provided
Graffiti Removal - City Property	101009714380	Phone	INTERSECTION		DAVIE ST	GRANVILLE ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: hate message on sidewalk outside dim sum place along Davie St north of Davie west of Granville (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	6/17/17 9:16	7/7/17 10:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-07-07 10:40:59 507 Service Provided
Graffiti Removal - City Property	101009714353	Phone		3434	FALAISE AV		V5M 4C1		Property Type: Other If Other, provide details: baseball field in the park, in the dug out area Graffiti type: HateorOffensive If Other or Unknown, provide details: racial remarks Describe details: There is derogitory graffiti in the dug out area in the baseball field. (Don't ask just record - Did caller indicate they want a call back?) No	--- (CEF83, Jun 19 2017 3 06PM) New case 101009723453	s.22(1)	s.22(1)	1	6/17/17 9:08	6/19/17 15:07	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Parks, thank you :) Agent Finished: Case Closed. Closed date : 2017-06-19 11:38:24 32 Directed to Another City Department Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-06-19 15:07:46.423 Back to previous status Closing case after 'Add Event'
Graffiti Removal - City Property	101009698851	Phone		89	EXPO BOULEVARD				Property Type: Other If Other, provide details: The overpass at the top of the water feature that joins the North & South parts of Andy Livingstone Park - it's on the North and East sides of the overpass on the ledge to the grass and some on the needle box. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: On needle box is female body parts listed. Signs/symbols. "Love a and pu y" (Don't ask just record - Did caller indicate they want a call back?) No	https://goo.gl/maps/B62Ysk67R6Q2 Citizen will be sending in photos to 311	s.22(1)	s.22(1)	1	6/14/17 11:38	6/19/17 10:20	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please reallocate to Parks with attention to Keith Ferguson Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Description updated to: Andy Livingston Park is listed as being serviced by Goodbye Graffiti. Can you please create a 311 lagan change request if this has changed? We are unable to allocate to a specific person as requested. Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please reallocate to Parks with attention to Keith Ferguson Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-06-19 10:20:25.143 Directed to Another City Department
Graffiti Removal - City Property	101009694080	Phone	INTERSECTION		MAIN ST	TERMINAL AV			Property Type: RetainingWall If Other, provide details: Graffiti type: Tag1colour If Other or Unknown, provide details: Describe details: Vanconnect: Racist graffiti in black paint on concrete pillar next to Main Street Scienceworld SkyTrain entrance and bus stop at northwest corner of Main and Terminal. Vanconnect photo: http://bit.ly/2ronUvy (Don't ask just record - Did caller indicate they want a call back?)	Case 9685978 was created and redirected to send to engineering	No Name (ps), No Name		1	6/13/17 13:56	6/14/17 19:38	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-06-14 19:38:15 503 Alternate Service Provided Private property graffiti case had already been created and we were instructed to create a city property graffiti case. This case was noted by the dept as saying that they will reach out to transit. Based on all the information, no further action can be taken. Closing case.
Graffiti Removal - City Property	101009669086	Phone		2535	GRANDVIEW HWY NORTH		V5M 4J7		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Large swastika on sidewalk opposite 2535 N Grandview hwy, closer to Kamloops st. White paint. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	6/8/17 12:36	6/8/17 15:56	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-06-08 15:56:46 933 Service Provided
Graffiti Removal - City Property	101009654668	WEB		575	W 8TH AV		MULTIPLE	app version: 2.31 orginal address: 575 W 8th Ave	Property Type: Other If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Swastika drawn on a CREW bear statue outside of 575 and 555 west 8th avenue. Nearest intersection is 8th and Cambie. (Don't ask just record - Did caller indicate they want a call back?)	PS Description: undefined<p/>PS#: 2728711<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_6104b53d9f3cbe663b08335f163c4f89' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2643878%2C-123.116944&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2728711<p/>	No Name No Name (ps)		1	6/6/17 10:54	6/7/17 10:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2728711 Agent Finished: Case Closed. Closed date : 2017-06-07 10:42:47 82 Service Provided Swastika has been removed. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-06-07 10:44:41 287 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101009629641	Phone		4255	ARBUTUS ST		V6J 4R1		Property Type: Other If Other, provide details: Development sign Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Offensive graffiti on the front of the development sign (Don't ask just record - Did caller indicate they want a call back?) No		2017 June, Anonymous		1	6/1/17 10:58	6/1/17 16:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-06-01 16:28:05 897 No Action Private Property
Graffiti Removal - City Property	101009596797	WEB		311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: Main Street-Science World Station	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Please help immediately: there is violent hate speech ("Death to Islam") that has been spray painted just outside the Main Street Science World Station, on one of the pillars near the bus stop, across the street from the Starbucks. Please, please do what you can to remove this as soon as possible. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2685604<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2731564%2C-123.1004548&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2685604<p/>	No Name No Name (ps)		1	5/25/17 19:46	5/25/17 21:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2685604 Agent Finished: Case Closed. Closed date : 2017-05-25 21:44:15.49 Directed to Another City Department Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-25 21:44:34 277 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009596032	Phone	INTERSECTION		MAIN ST	TERMINAL AV			Property Type: Other If Other, provide details: Skytrain pillar beside bus stop Graffiti type: HateorOffensive If Other or Unknown, provide details: black paint Death to Islam Describe details: Graffiti on a Skytrain pillar on the West side of Main st by the bus stop (Don't ask just record - Did caller indicate they want a call back?) No		2017 May, Anonymous		1	5/25/17 16:38	5/26/17 8:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-05-26 08:53:16.767 Alternate Service Provided Translink has been notified and will clean up accordingly
Graffiti Removal - City Property	101009584415	VanConnect		2770	BURRARD ST		V6J 3J8	app version: 2.31 orginal address: 2770 Burrard Street	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: offensive tags . reported earlier yet still there. extremely visible to all traffic. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2674344<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2607725946 33%2C-123.14574088901&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2674344<p/>	s.22(1)	s.22(1)	1	5/24/17 7:52	5/26/17 12:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2674344 Agent Finished: Case Closed. Closed date : 2017-05-26 12:20:48.663 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-26 12:24:40.603 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009583839	Phone		0	99 KEEFER PLACE				Property Type: Other If Other, provide details: Bus Shelter Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: there is an advertisement (man holding a suitcase) at the bus stop and right by it someone has writen "immigration is the cause of homelessness" (Don't ask just record - Did caller indicate they want a call back?)	previous case 9573716s.22(1) was called by graffiti be gone saying it was removed, she drove by today its still there and now more grafitti has been added to it. Its hard to miss, its the only bus stop between Carrall ST and Taylor St along Keefer Place on the north side of Andy Linvingstone park.	s.22(1)	s.22(1)	1	5/23/17 21:41	5/24/17 14:00	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Outfront Media and flag as Offensive, Thank you Agent Finished: Case Closed. Closed date : 2017-05-24 14:00:25.717 Case created in error by Contact Centre To be re-created as graffiti external
Graffiti Removal - City Property	101009583389	VanConnect		2700	2799 E 29TH AV			app version: 2.31 orginal address: 2701-2731 East 29th Avenue	Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: racial slurs (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2675605<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_25a664d630c0dfdd12801c89d9d0c4e1' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.244640600561%2C-123 04925143719&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2675605<p/>	No Name No Name (ps)		1	5/23/17 19:02	5/24/17 15:04	VanConnect	Agent Created Case: Public Stuff request id: PSID2675605 Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Fortis and flag as Offensive Agent Finished: Reallocated to queue: VanConnect Requires special attention Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-05-24 15:01:22.117 Alternate Service Provided direct to Fortis 101009589002 Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-24 15:04:35 89 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009576935	Phone	INTERSECTION		QUEBEC ST	TERMINAL AV			Property Type: Other If Other, provide details: Large grey pillar Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Main St and Science world bus stop, there is a large grey pillar that has "death to islam" written on it. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/22/17 21:34	5/26/17 12:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-05-26 12:16:05 563 No Action Private Property TRANSLINK
Graffiti Removal - City Property	101009575828	VanConnect		311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: Prospect Point Trail	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: at seawall just past lighthouse. memorial and information item offensively tagged. thousands of people see this every day. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2669735<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_2b7c6267d807aca00601e40414aca13b' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.313972851857%2C-123.14214337617&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2669735<p/>	s.22(1)	s.22(1)	1	5/22/17 14:46	5/23/17 12:44	VanConnect	Agent Created Case: Public Stuff request id: PSID2669735 Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Parks, attention Keith Ferguson. This one is offensive. Thanks Agent Took Ownership of Case: Agent Updated Case Details: Reallocated to queue: VanConnect Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-05-23 12:40:19.69 Directed to Another City Department remade as a parks maintenance case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-23 12:44:34.15 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101009573716	Phone		0	99 KEEFER PLACE				Property Type: Other If Other, provide details: bus stop (street furniture) Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: there is an advertisement (man holding a suitcase) at the bus stop and right by it someone has writen "immigration is the cause of homelessness" (Don't ask just record - Did caller indicate they want a call back?) Yes	" --- (AVCMM, May 21 2017 7:26PM) Please find photos attached. --- (AVAMM, May 23 2017 2:32PM) Emailed CSR Hi there Arin, Can you redirect this graffiti complaint to Outreach. FYI Arin this comes under street furniture which you noted in the e-form. Thank you kindly, Alison 311 Quality	s.22(1)	s.22(1)	1	5/21/17 18:22	5/23/17 14:34	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Outfront media and flag as offensive,
 Thank you Agent Finished: Case Closed. Closed date : 2017-05-23 14:32:50 98 Directed to Another City Department Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: .. Agent Finished: Case Closed. Closed date : 2017-05-23 14:34:19 977 Back to previous status Closing case after 'Add Event'
Graffiti Removal - City Property	101009569850	VanConnect		2500	E KENT AV SOUTH			app version: 2.31 orginal address: Gladstone Park	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Somebody has spray-painted a swastika as well as the phrase "a whole bunch of racist shit" onto the parking lot at Gladstone Park (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2662534<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.205848%2C-123.063065&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2662534<p/>	s.22(1)	s.22(1)	1	5/20/17 9:14	5/26/17 12:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2662534 Agent Finished: Case Closed. Closed date : 2017-05-26 12:25:43.787 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-26 12:29:36 297 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009483279	VanConnect		1772	PENDRELL ST		V6G 1T1	app version: 2.31 orginal address: 1772 Pendrell Street	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: huge offensive tag on tank at construction site. on roadway easily visible from denman st and all who walk by. (Don't ask just record - Did caller indicate they want a call back?) Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Kaicea from Downtown BIA called to report that there offensive tagging on the equipmetn box at Seymour & Dunsmuir in the 600 block. Has been reported in the past as per caller. And this is a new tag (F ity) (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2592889<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_6f38b02ba7ed7187af392c9e6ba75fcd' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2877436866062C-123.14044956118&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2592889<p/> --- (PublicStuff, May 2 2017 11:22AM) Public Stuff comment by s.22(1) tagged https://d17aqltn7cihbm.cloudfront.net/uploads/7ba210144becf93e4b44c1db2d2b7c41 --- (PublicStuff, May 3 2017 11:37AM) Public Stuff comment by s.22(1) this one can be read a half block away.	s.22(1)		1	5/2/17 11:21	5/3/17 15:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2592889 Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Finished: Case Closed. Closed date : 2017-05-03 15:16:50 387 No Action Private Property Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-05-03 15:19:42 933 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009462457	Phone		600	DUNSMUIR ST		V6B 1Y6				Pitts, Kaicea (Ms)	s.22(1)	1	4/27/17 10:37	4/27/17 15:16	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-04-27 15:16:45 57 Service Provided
Graffiti Removal - City Property	101009459062	VanConnect		1475	W 10TH AV		V6H 1J8	app version: 2.31 orginal address: 1475 West 10th Avenue	Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Offensive graffiti on utility box near 1475 W 10th Ave. (Don't ask just record - Did caller indicate they want a call back?) No	PS#: 2572560<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.262666114106%2C-123.13804093748&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2572560<p/> --- (AVFPH, Apr 26 2017 6:36PM) See 101009460597	No Name No Name (ps)		1	4/26/17 14:05	4/26/17 18:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2572560 Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Please redirect to Telus. The graffiti is offensive, wondering if it's possible to escalate it to them? Either way, thank you Agent Updated Case Details: Reallocated to queue: VanConnect Agent Took Ownership of Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-04-26 18:39:33.16 Directed to Another City Department Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-04-26 18:44:37 397 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009456791	VanConnect		2564	ARBUTUS ST		V6J 3Y2	app version: 2.31 orginal address: 2560-2564 Arbutus Street	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: offensive tag. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2570827<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d998d6a20de594b39b5e83342859b240' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26371502348%2C-123.15286617726&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2570827<p/>	s.22(1)		1	4/26/17 9:52	4/27/17 15:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2570827 Agent Finished: Case Closed. Closed date : 2017-04-27 15:12:43.46 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-04-27 15:14:47.727 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101009440870	Phone	INTERSECTION		HOWE ST	SMITHE ST			Property Type: Other If Other, provide details: newspaper box Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: SW corner of howe and smithe. profanity on newspaper box. (Don't ask just record - Did caller indicate they want a call back?) No	althernative number 604 689 4357 --- (PUP77, Apr 22 2017 11:15AM) case already reported.	DVBIA	6046857811x203	1	4/22/17 11:11	4/22/17 11:17	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-04-22 11:15:41.66 Alternate Service Provided case reported at 9440441 Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-04-22 11:17:59.707 Back to previous status Closing case after 'Add Event'
Graffiti Removal - City Property	101009440243	Phone	INTERSECTION		E 21ST AV	SLOCAN ST			Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: the graffiti says "curse, islam to hell". number on the box 1112a. NW corner of 21st & slocan. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	4/22/17 8:40	4/24/17 16:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-04-24 16:54:56 587 Service Provided
Graffiti Removal - City Property	101009437682	VanConnect		311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: Prospect Point Trail	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: offensive tag on lighthouse at seawall. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2556062<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_cc8a469e8c8199b2ec3a10bf7c74dbc0' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.314015036048%2C-123.14132597297&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2556062<p/> --- (PublicStuff, Apr 21 2017 1:20PM) Public Stuff comment by 311 Admin: Your request has been assigned to a City crew and is now being tracked by 3-1-1 instead of VanConnect. Although your request will appear closed in the app, you can follow up by calling 3-1-1. Thanks for helping us improve your city with VanConnect.	s.22(1)		1	4/21/17 13:15	4/21/17 15:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2556062 Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-04-21 15:50:25.197 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-04-21 15:54:51.4 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009388036	Phone		101	E WATERFRONT ROAD		V6A 4K3		Property Type: Other If Other, provide details: Development sign Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: "SOO = NAZIS" and "Noah is gay" on People, Parks, Dogs sign: https://twitter.com s.22(1) (Don't ask just record - Did caller indicate they want a call back?) No	--- (SAN11, Apr 10 2017 11:02AM) Please cancel – we are asking the team to take the sign down as the consultation is over.	s.22(1)		1	4/10/17 10:57	4/10/17 11:02	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-04-10 11:02:32 377 Case created in error by Contact Centre Case created in error by Contact Centre Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-04-10 11:02:49 38 Back to previous status Closing case after 'Add Event'
Graffiti Removal - City Property	101009290822	VanConnect		2430	COMMERCIAL DRIVE		V5N 4B9	app version: 2.31 orginal address: 2430 Commercial Dr	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Commercial drive businesses improvement society requests immediate cleanup of Politically motivated hate speech on skytrain bridge southwest corner. Due to nature of graffiti we ask that it be removed within 24 hours. Thank you in advance for your prompt action. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2444357<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_54bd4a13dcab16ea89afa50d5fdb3cc9' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26323%2C-123.069725&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2444357<p/>	s.22(1)	s.22(1)	1	3/18/17 14:10	3/24/17 11:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2444357 Agent Finished: Case Closed. Closed date : 2017-03-24 11:57:16 883 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-03-24 11:59:43 227 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009279640	VanConnect		1398	W BROADWAY		V6H 1H2	app version: 2.31 orginal address: 1398 West Broadway	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: tagged offensive. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2435520<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_fc88eee669d9bce6924335aa479b3a07' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.263449844493%2C-123.13596993685&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2435520<p/>	s.22(1)		1	3/15/17 19:00	4/18/17 8:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2435520 Agent Finished: Case Closed. Closed date : 2017-04-18 08:16:45 887 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-04-18 08:19:47.407 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009258225	VanConnect		2116	W 20TH AV		V6L 1G1	app version: 2.31 orginal address: 2116 West 20th Avenue	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: tagged and offensive. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2421648<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_0e6f41a5dde7af4ef401f1c6e6291427' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.254347346395%2C-123.15383009613&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2421648<p/>	s.22(1)		1	3/10/17 15:57	3/24/17 11:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2421648 Agent Finished: Case Closed. Closed date : 2017-03-24 11:57:00 34 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-03-24 11:59:41.65 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009251847	Phone	INTERSECTION		BURRARD ST	W 11TH AV			Property Type: Other If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: A COV trailer that is parked on the NE corner of W 11th and Burrard has some obsenities spray painted on them in red. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	3/9/17 13:14	3/9/17 15:47	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-09 15:47:17 54 Service Provided

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101009219207	Phone		1700	1799 W 41ST AV				Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Graffiti on pole 6/17 on the southside of 1700 blk W 41st Ave, just east of Wiltshire. Caller reports various tags including a Swastika that may have been scratched into the paint. This is extremely offensive and is located close to a Jewish school. Please have it removed asap. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	3/1/17 16:58	3/6/17 16:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-06 16:44:12 923 Directed to Another City Department we have covered the profanity but it is scratched into the pole therefor it needs to be painted something goodbye graffiti does not provide service for.
Graffiti Removal - City Property	101009163433	Phone		1100	1199 HORNBY ST			app version: 2.31 orginal address: 1101–1199 Hornby St	Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Profane graffiti in yellow paint on utility box at the southwest corner of Hornby and Helmken (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2359363<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_7f833ea7721a4d0cf7b308e94d26e8e3' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.279465%2C-123.126681&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2359363<p/> --- (AVLM2, Feb 17 2017 4:22PM) Ada called from Downtown ambassadors to follow up. This is offensive graffiti and needs to be removed ASAP. Please escalate this request	Downtown Ambassadors	6046894357	1	2/17/17 14:51	2/20/17 17:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2359363 Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-02-20 17:22:04.47 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-02-20 17:24:42 25 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009137151	VanConnect		943	DAVIE ST		V6Z 1B9	app version: 2.31 orginal address: 943 Davie Street	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: large offensive tag. major intersection. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2341240<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_0578ffdc18f649781c10a887bb6bc64f' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.279080280468%2C-123.12905117869&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2341240<p/>	s.22(1)		1	2/12/17 11:07	2/15/17 9:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2341240 Agent Finished: Case Closed. Closed date : 2017-02-15 09:09:46 82 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-02-15 09:14:38.61 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009113191	Phone		2910	ST. GEORGE ST		V5T 4L9		Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Located on the side of the building where the playground is. There is a bench there near the ball hockey court with swear words. Seems like thick black paint pen. (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVDO, Mar 6 2017 9:23AM) Citizen calling in again regarding this graffiti. There are parents with children that sit on a bench that faces the offensive graffiti. Please priortize. Escalating.	Mount Pleasant Family Centre	6048726757	1	2/7/17 9:13	3/16/17 16:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-03-16 16:54:36.62 Service Provided
Graffiti Removal - City Property	101009044138	Phone	INTERSECTION		GRANVILLE ST	W GEORGIA ST			Property Type: Other If Other, provide details: Poster cylinder Graffiti type: StickerorPoster If Other or Unknown, provide details: Describe details: Citizen says the posters on all 4 corners of this intersection are offensive. They all have a picture of a female's buttocks. He didn't care to look to see what it was promoting as he was walking with his children. He would like these posters removed. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/24/17 9:59	3/16/17 9:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-16 09:13:22 333 Bulk-Closed in Lagan
Graffiti Removal - City Property	101009035437	Phone		605	DAVIE ST			app version: 2.31 orginal address: 605 Davie St	Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Profanity on box outside Starbucks on Seymour n Davie street,possibly crayon and white out. NW side of seymour. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2278098<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d0b0f49033e613a4843125f8a26f6c8b' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.276789%2C-123.125095&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2278098<p/> --- (AVDO, Jan 22 2017 3:35PM) Citizen wanted to note that there is profanity on this green utility box and would appreciate the graffiti removed as soon as possible.	Downtown Ambassadors	6046894357	1	1/22/17 15:29	1/24/17 16:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2278098 Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2017-01-24 16:35:30 87 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-24 16:39:36 943 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101009034597	Phone	INTERSECTION		PIPELINE RD	STANLEY PARK DRIVE			Property Type: Other If Other, provide details: Barricade closing the seawall North end of Pipeline Rd Siwash Rock to Lions Gate Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Profanities spray painted all over the barricade (Don't ask just record - Did caller indicate they want a call back?) No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	1/22/17 10:56	3/16/17 9:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-16 09:12:59 063 Bulk-Closed in Lagan
Graffiti Removal - City Property	101009024566	Phone		2505	GRANVILLE ST		V6H 3G7		Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: In yellow spray paint it says, " ucker," on the electrical box in front of chapers on w broadway. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/19/17 16:04	3/16/17 9:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-16 09:12:41 223 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008958788	Phone		560	SEYMOUR ST			app version: 2.31 orginal address: 560 Seymour St	Property Type: Other If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Racist graffiti (swastika) scratched into wall of this address (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2235564<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_e117dc1887afacc1911a43a36b72f594' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.283175%2C-123.114577&size=600x300' alt='mapurl' width='300' height='300'><p/>Click images below to expand<p/>http://www.publicstuff.com/request/view/2235564<p/>	Downtown Ambassadors	6046894357	1	1/8/17 13:13	1/13/17 16:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2235564 Agent Finished: Case Closed. Closed date : 2017-01-13 16:48:26.413 No Service Provided tag is carved in Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-13 16:50:04.753 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101008833628	Phone	INTERSECTION		MAPLE ST	W 10TH AV			Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen claims that the breaker electrical box on the SE corner of 10th and Maple has been covered with hate or offensive language. It is right outside a school and the students were very upset by it and requested that a parent call in to have it removed (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	12/15/16 15:54	3/15/17 16:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-15 16:59:21 043 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008810050	Phone	INTERSECTION		ARTHUR LAING BRIDGE	MONTCALM ST			Property Type: Other If Other, provide details: Front of the sign Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Caller states that the 'Welcome to Vancouver' sign has been vandalized. It has a piece of paper pasted on it which reads 'Anti-racist is anti-white'. He believes it says that but cannot confirm as he was driving by. Caller was coming off the airport side off the Arthur Laing Bridge. On VanMap, it appears to be across Budget Car & Truck Sales. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	12/11/16 20:54	12/14/16 15:23	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-12-14 15:23:44 04 Service Provided
Graffiti Removal - City Property	101008725118	Phone	1300	1399	SW MARINE DRIVE				Property Type: Other If Other, provide details: Welcome to Vancouver sign Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Caller was driving by quickly and saw what appears to be a paper sign stuck on the Welcome sign to Vancouver indicating Welcome to White Trumsupremacy or close to that she drove past quickly (Don't ask just record - Did caller indicate they want a call back?) No		2016 November, Anonymous		1	11/23/16 13:41	3/16/17 8:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-16 08:50:54 303 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008694422	Phone	0	0	GRANVILLE BRIDGE				Property Type: Other If Other, provide details: Granville Bridge - Underpass south end of the bridge Graffiti type: Piece3ormorecolours If Other or Unknown, provide details: Describe details: Seveveral tags the latest added in felt is obscene. 2nd request for this area. Located on the South side of W 4th just under the Granville St Bridge right beside the sidewalk. Multi-colored etchings. (Don't ask just record - Did caller indicate they want a call back?) No	--- (SUG23, Dec 8 2016 1:49PM) Citizen called back with an update: - New graffiti added to existing graffiti, including "foul" language --- (AVDO, Jan 6 2017 3:56PM) Citizen states today is about his third call regarding graffiti located on the south end of the Granville St bridge, under the pedestrian under pass that one uses to cross from one side to the other. This area is full of graffiti, and more and more continues to be added. Some of the writing and tags are offensive. Even the lights at this end of the bridge have graffiti on them now. Citizen is concerned with the timeframe it is taking for someone to handle this.	s.22(1)	s.22(1)	1	11/16/16 15:33	1/12/17 16:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Finished: Case Closed. Closed date : 2017-01-12 16:39:36 51 Service Provided
Graffiti Removal - City Property	101008685830	Phone	59		POWELL ST		V6A 1E9		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen states there are racism remarks on the sidewalk outside of The Dugout, referencing the nazis. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/15/16 10:20	3/16/17 8:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-03-16 08:38:00.68 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008673894	VanConnect	1500		E 8TH AV			app version: 2.31 orginal address: W 2nd Ave	Property Type: BackofStreetSign If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Swastika, visible west bound turning left onto Cambie, left hand side (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2115068<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.266594%2C-123.115039&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2115068<p/> --- (BUB16, Nov 18 2016 1:52PM) Given the location description inspector determined this was likely S/E corner of Cambie & W 8th. Inspector visited area and could not locate the offensive graffiti. As this case did not have contact info follow up was not possible.	No Name No Name (ps)		1	11/11/16 16:34	11/18/16 13:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2115068 Agent Finished: Case Closed. Closed date : 2016-11-15 16:17:32.687 Invalid Incident Location Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-11-15 16:19:42 37 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: 1. Agent Finished: Case Closed. Closed date : 2016-11-18 13:54:36 217 Back to previous status Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-11-18 13:59:36.137 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008670220	Phone	INTERSECTION		FIR ST	W 7TH AV			Property Type: Other If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Senior can see from his residence Terrace on 7th that on the concrete structure that is under the overpass the following. Yellow Paint on the concrete with offensive word. "Fuckers" (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/10/16 15:31	11/14/16 16:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-11-14 16:45:46.71 Service Provided
Graffiti Removal - City Property	101008613211	VanConnect	500	599	NELSON ST			app version: 2.31 orginal address: 542–560 Nelson St	Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Multiple offensive pieces of graffiti on utility box. Across the street from contemporary art gallery. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2084626<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_a4edbd526cef6abd728b6e94c593f8e5' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.278017%2C-123.121357&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2084626<p/>	Downtown Ambassadors	6046894357	1	10/29/16 11:56	1/13/17 13:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2084626 Agent Finished: Case Closed. Closed date : 2017-01-13 13:42:28.787 Bulk-Closed in Lagan Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-13 13:44:44.49 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008546774	VanConnect	341		GORE AV		V6A 2Z3	app version: 2.31 orginal address: 341 Gore Ave	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Hate on building. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 2047540<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_619bf83c6a1446f11c8d8fed1dd02b4c' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.281488%2C-123.09774&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/2047540<p/>	No Name No Name (ps)		1	10/14/16 14:28	10/17/16 11:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID2047540 Agent Finished: Case Closed. Closed date : 2016-10-17 11:32:40 877 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-10-17 11:34:43 303 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101008441869	VanConnect		1842	E 10TH AV		V5N 1X7	app version: 2.31 orginal address: 1842 E 10th Ave	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Has racist phrases on it (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1984957<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1aaf57ff9f048bf5db8c01644cf7b289' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.26124%2C-123.067116&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1984957<p/> --- (PublicStuff, Sep 22 2016 2:21PM) Public Stuff comment by s.22(1) Why do you have categories for graffiti if you don't provide this service? --- (PublicStuff, Sep 22 2016 2:25PM) Public Stuff comment by s.22(1) Why? --- (PublicStuff, Oct 11 2016 4:22PM) Public Stuff comment by 311 Admin: Hello! Sorry about the automated messages! I've re-done a new request for this one. New case # 101008530855 It will be sent to TELUS directly. There is an option on the app for TELUS owned equipment graffiti. But if you can't tell for sure it's TELUS by all means send this request as you did! Regards, Brad 3-1-1	s.22(1)		1	9/21/16 18:41	10/11/16 16:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Public Stuff request id: PSID1984957 Agent Finished: Case Closed. Closed date : 2016-09-22 13:40:33 24 Not a City-provided Service telus box Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-09-22 13:44:35 037 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: 1. Agent Finished: Case Closed. Closed date : 2016-09-22 14:22:25.41 Back to previous status Closing case after 'Add Event' Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-09-22 14:24:36 287 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008414074	VanConnect		369	HAWKS AV		V6A 4J2	app version: 2.31 orginal address: 369 Hawks Avenue	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: offensive text graffiti on the sidewalk (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1968496<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_966e5ca36b83a155cc83ecd47d6814cc' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.28138647159%2C-123.08730024844&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1968496<p/>	s.22(1)		1	9/16/16 8:55	9/16/16 15:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1968496 Agent Finished: Case Closed. Closed date : 2016-09-16 15:53:08.693 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-09-16 15:54:42.697 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008375671	Phone	INTERSECTION		COMOX ST	THURLOW ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Painted graffiti saying some obscene words "Suck my little....". Located on the NorthWest corner of Thurlow and Comox, on the curb of the sidewalk. When walking on the sidewalk and looking down, you can see it. It is near the base of a street light pole. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	9/8/16 18:49	9/9/16 15:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-09-09 15:52:32 877 Service Provided
Graffiti Removal - City Property	101008313242	Phone		460	KINGSWAY		V5T 3J9		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Vancouver Police reporting a large red nazi swastik symbol on the sidewalk, on the south side of the street, just east of 460 Kingsway Avenue (Don't ask just record - Did caller indicate they want a call back?)	Original report to VPD was made by s.22(1) Her phone number is s.22(1) s.15(1)(a)	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	8/27/16 18:45	1/13/17 11:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:40:44.653 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008298047	Phone	INTERSECTION		HORNBY ST	W HASTINGS ST			Property Type: Other If Other, provide details: Tourist Map Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: In balck paint (text 12 inches by 8 inches) "Fuck a bitch" (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/24/16 17:46	1/13/17 11:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:41:36 063 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008297753	Phone		855	W HASTINGS ST		V6C 3N9		Property Type: Other If Other, provide details: map board Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Simon, downtown ambassador, said profanity on map board. (Don't ask just record - Did caller indicate they want a call back?) No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	8/24/16 16:54	9/1/16 16:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-09-01 16:35:46 997 Service Provided
Graffiti Removal - City Property	101008292403	VanConnect		2424	SCOTIA ST			app version: 2.31 orginal address: 300–354 E 8th Ave	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Racist graffiti on sidewalk, scotia st and 8th ave (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1856980<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c4556d2d5c401dd90ddcb84e3475e0a8' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.263601%2C-123.098801&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1856980<p/>	s.22(1)		1	8/24/16 6:44	8/24/16 17:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1856980 Agent Finished: Case Closed. Closed date : 2016-08-24 17:18:22.633 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-08-24 17:19:43 943 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008278273	E-mail		815	W HASTINGS ST		V6C 1B4		Property Type: OtherorUnknown If Other, provide details: wayfinder Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: image: https://d17aqltn7cihbm.cloudfront.net/uploads/medium_dcfc270c2fa70505196249654fc7f46a (Don't ask just record - Did caller indicate they want a call back?) No	PS ID 1847420	Ambassadors, Downtown	6046894357	1	8/21/16 13:23	1/13/17 11:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:42:18 023 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008275997	VanConnect		1670	MAIN ST		V6A 2W8	app version: 2.31 orginal address: 1670 Main St	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: HAte (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1847346<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_bea621bb85075756bbbb938763923aa9' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.270667%2C-123.1005&size=600x300' alt='mapurl' width='300' height='300'><p/>Click images below to expand<p/>http://www.publicstuff.com/request/view/1847346<p/>	No Name No Name (ps)		1	8/20/16 13:39	8/24/16 17:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1847346 Agent Finished: Case Closed. Closed date : 2016-08-24 17:16:08 203 Service Provided Please be advised that the address provided was incorrect and the correct address was 1688 Main St. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-08-24 17:19:35.613 Open311 Feedback Send Complete Status and Resolution Comment to PS case

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101008275499	Phone		100	E HASTINGS ST		V6A 1N4		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Orange and blue tags F Police stop snitching (Don't ask just record - Did caller indicate they want a call back?) No	Graffiti in the lane on the ground	s.22(1)	s.22(1)	1	8/20/16 11:35	1/13/17 11:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:42:37.167 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008270241	E-mail		1688	MAIN ST		V6A 2W8		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Swastika spraypainted on sidewalk in front of the Midas shop on the E 1st side of the property. (Don't ask just record - Did caller indicate they want a call back?) No	PS ID: 1843465 Image at https://d17aqltn7cihbm.cloudfront.net/uploads/medium_354fdc70a256ef82269ac69e070bf0ef	No Name (ps), No Name		1	8/19/16 10:22	1/13/17 11:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Public Stuff request id: PSID1843465 Agent Finished: Case Closed. Closed date : 2017-01-13 11:42:48 97 Bulk-Closed in Lagan Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-13 11:44:58 987 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008267238	VanConnect		780	E CORDOVA ST		V6A 1M3	app version: 2.31 orginal address: 780 E Cordova St	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Hate/racist (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1843340<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_5b84373f73f7e2a49f11678dbf728a54' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.281941%2C-123.087275&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1843340<p/>	No Name No Name (ps)		1	8/18/16 15:39	1/13/17 11:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1843340 Agent Finished: Case Closed. Closed date : 2017-01-13 11:43:08 02 Bulk-Closed in Lagan Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-13 11:45:04.75 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008252608	VanConnect		2679	E 28TH AV		V5R 1R8	app version: 2.31 orginal address: 4410 Slocan St	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: On the Bike path entrance just north of East 28th Ave at Slocan, there is new graffiti which I think should be considered hate speech and removed immediately - it says "Fuck Islam" - in addition to that, there has been other graffiti there for months now - thank you (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1835763<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.245599300284%2C-123 04972482748&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1835763<p/>	s.22(1)		1	8/16/16 13:46	8/18/16 8:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1835763 Agent Finished: Case Closed. Closed date : 2016-08-18 08:09:36.193 Service Provided Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-08-18 08:14:35 847 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008241002	Social Media	INTERSECTION		E 28TH AV	SLOCAN ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Via Twitter - Surprised at vandalism/hate. What's wrong with people? The graffiti is east of Slocan, south side Skytrain walkway. On wood retaining wall same walkway at Naniamo station. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/14/16 15:23	8/19/16 14:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-08-19 14:31:54.43 Service Provided
Graffiti Removal - City Property	101008240664	Phone	INTERSECTION		COLUMBIA ST	E HASTINGS ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There is graffiti spray-painted on the sidewalk on the south side of E Hastings, just west of Columbia. Phrase is "F the Vancouver City Police" s.15(1)(a) (Don't ask just record - Did caller indicate they want a call back?) No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	8/14/16 13:58	1/13/17 11:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:44:48 3 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008187117	E-mail		580	GRANVILLE ST		V6C 1W8		Property Type: Other If Other, provide details: city tree Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Seem like pink chalk or paint swastika marks made on a city tree. (Don't ask just record - Did caller indicate they want a call back?)	PS ID ##1799676 photo: https://d17aqltn7cihbm.cloudfront.net/uploads/be396898a618b2cfb5f8e0e0c23bb54b --- (AVJC2, Aug 5 2016 9:32AM) This case was created in error. Please disregard. A new case will be created for Street Trees.	s.22(1)	s.22(1)	1	8/3/16 15:38	8/5/16 9:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2016-08-05 09:35:55.433 Case created in error by Contact Centre See new case for Street Trees 101008196009
Graffiti Removal - City Property	101008176669	Phone		350	W GEORGIA ST		V6B 6B1		Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Racial message painted on the Hamilton side of the VPL. 2 messages, one in german, one in english. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/2/16 9:51	8/9/16 16:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-08-09 16:05:51 33 Service Provided
Graffiti Removal - City Property	101008095086	Phone		133	UNION ST				Property Type: Other If Other, provide details: on the Dunsmuir viaduct ramp. only visible from union street. Graffiti type: HateorOffensive If Other or Unknown, provide details: 20ft long and 4 feet wide. Describe details: Profanity and many different tags. (Don't ask just record - Did caller indicate they want a call back?) No Property Type: Other If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Very offensive writing in chalk is on the concrete support beam under the North side of the Cambie bridge, beside Cooper's Park. Writing says something about child rape and parents rape their children here at night etc. (Don't ask just record - Did caller indicate they want a call back?) No	opposite the power station 133 union street.	s.22(1)	s.22(1)	1	7/17/16 10:21	1/13/17 11:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:31:56.657 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008084474	Phone		0	0 CAMBIE BRIDGE						s.22(1)	s.22(1)	1	7/14/16 16:05	7/21/16 16:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-07-21 16:30:39 9 Service Provided
Graffiti Removal - City Property	101008077628	Phone	INTERSECTION		ALEXANDER ST	MAIN ST			Property Type: Other If Other, provide details: Firehall #2 calling to report some disturbing graffiti at the SE corner of Main and Alexander by the overpass. It says: "Kill Every Cop." Fireman would like us to prioritize the removal of this message. Graffiti type: PoliticalStatementorOpinion If Other or Unknown, provide details: Describe details: Kill Every Cop It's 3 feet from the sidewalk on the side of the building. (Don't ask just record - Did caller indicate they want a call back?) No	--- (VAX11, Jul 13 2016 3:57PM) Caller feels this is offensive and would appreciate action asap. with thanks. --- (QIP73, Jul 14 2016 7:10AM) VPD calling to say that this is still covering half of the wall on the side of the building and it is painted in green --- (TVJRC, Jul 14 2016 9:28AM) Received via Twitter: Another anti-police message ("Kill Every Cop"), this time on high concrete curb at the southeast corner of Main and Alexander streets. This one in green paint on bare concrete, so not as easily covered as the one at Main & Union (thx for the quick action on that one). Feel free to let me know if you have any questions. https://twitter com s.22(1)	FIREHALL #2	6046656002	1	7/13/16 15:45	1/13/17 11:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Finished: Case Closed. Closed date : 2017-01-13 11:33:26.42 Bulk-Closed in Lagan

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101008051986	Phone		2450	E 24TH AV		NOT APPLIC		Property Type: Other If Other, provide details: walk way beside the Nanaimo sky train station. Can be seen from Skytrain if heading into Vancouver. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: "Fuck Islam" in spray paint (green colour) (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/8/16 19:22	1/13/17 11:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:34:24 04 Bulk-Closed in Lagan
Graffiti Removal - City Property	101008025663	E-mail		1749	ROBSON ST		V6G 1E1		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Spraypainted derogatory graffiti on the road. It is in the laneway behind 1749 Robson St. (Don't ask just record - Did caller indicate they want a call back?) No	PS ID: 1718878 Image at https://d17aqltn7cihbm.cloudfront.net/uploads/medium_e35c5351b9bd6f80bd0d9e7ed0df38f2	No Name (ps), No Name		1	7/5/16 10:39	1/13/17 11:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Public Stuff request id: PSID1718878 Agent Finished: Case Closed. Closed date : 2017-01-13 11:35:57 827 Bulk-Closed in Lagan Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2017-01-13 11:39:49.48 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101008023789	Phone		7422	TALON SQUARE		V5S 3X6		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There is a large penis painted on the sidewalk behind the address. (Don't ask just record - Did caller indicate they want a call back?)	Citizen's phone number: s.22(1)	s.22(1)		1	7/5/16 8:01	1/13/17 11:36	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2017-01-13 11:36:07.697 Bulk-Closed in Lagan
Graffiti Removal - City Property	101007975071	Phone	INTERSECTION		ALBERNI ST	BIDWELL ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen reports offensive graffiti (swear words) on the pedestrian crosswalk at this intersection (on Alberni (westside)) (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	6/26/16 14:36	6/27/16 15:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-06-27 15:44:30 33 Service Provided
Graffiti Removal - City Property	101007961612	Phone		1749	ROBSON ST		V6G 1E1		Property Type: Other If Other, provide details: Speed Hump in the backlane Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: The word "HOMO" has been spray painted on the speed hump directly behind property, in white spray paint. (Don't ask just record - Did caller indicate they want a call back?) No		The Mail Room, Alex	6046816562	1	6/23/16 13:01	10/20/16 10:03	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-10-20 10:03:54.47 Bulk-Closed in Lagan
Graffiti Removal - City Property	101007946938	E-mail		28	W PENDER ST		V6B 1R6		Property Type: Other If Other, provide details: Lion statue at Chinatown gate. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Profanity on the lion's forehead. Appears to be in black sharpie. (Don't ask just record - Did caller indicate they want a call back?)	PSID: 1685541 Photo: https://d17aqltn7cihbm.cloudfront.net/uploads/large_2c376aa64789bfa85a57bdece2735ef4	BIA - CHINATOWN BIA SOCIETY	6046323808	1	6/21/16 11:26	6/21/16 15:35	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-06-21 15:35:05 833 Service Provided
Graffiti Removal - City Property	101007940886	Phone		1728	ALBERNI ST		V6G 1B2		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: White graffiti/paint has been placed in the back alley between Alberni St, Robson St, Denman St and Bidwell St. It is in white writing and is somewhat offensive. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	6/20/16 12:47	10/20/16 10:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-10-20 10:05:14.63 Bulk-Closed in Lagan
Graffiti Removal - City Property	101007848998	E-mail		1055	DENMAN ST		V6G 2M4		Property Type: Other If Other, provide details: Bench/chair back and table top Graffiti type: HateorOffensive If Other or Unknown, provide details: Sentence/phrase on chair back, curse word on table top Describe details: A sentence/phrase written in black marker on chair back that does not make any sense. Curse word on table top in white marker (Don't ask just record - Did caller indicate they want a call back?)	--- (PBNPP, Jun 6 2016 9:26AM) Photos of cleaned surfaces	Pope, Nathan (Mr)	6046738076	1	6/4/16 11:12	6/6/16 9:26	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2016-06-06 09:26:47.483 Service Provided by Goodbye Graffiti
Graffiti Removal - City Property	101007804845	Phone		4107	BRANT ST		V5N 5B5		Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There is vulgar graffiti on the front metal door of the Playhouse Child Center. Corina MacLeod, Manager, said she will try to take it off herself. Please call her first to find out if she was able to remove it herself. (Don't ask just record - Did caller indicate they want a call back?) Yes		Playhouse Child Development Centre	6048736448	1	5/29/16 15:58	6/1/16 11:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-06-01 11:53:26.15 Service Provided
Graffiti Removal - City Property	101007800006	E-mail		3122	VANNESS AV		V5R 5A3		Property Type: Other If Other, provide details: Cement barrier Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Blue offensive tag on cement barrier across the street from 3122 Vanness Ave. According to VanMap, this is city property. (Don't ask just record - Did caller indicate they want a call back?)	PS ID 1332696 Link to pic: https://d17aqltn7cihbm.cloudfront.net/uploads/medium_7a4c9a297a97a688d1624b75db02ae2a	No Name (ps), No Name		1	5/27/16 18:19	6/1/16 11:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-06-01 11:53:03 56 Service Provided
Graffiti Removal - City Property	101007771653	Phone	INTERSECTION		DUMFRIES ST	E KING EDWARD AV			Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: Piece3ormorecolours If Other or Unknown, provide details: Describe details: NE corner electrical green equipment box has been tagged in spray paint black blue and white. No hate or offensive. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/23/16 13:55	5/26/16 15:50	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-05-26 15:50:29 557 Service Provided
Graffiti Removal - City Property	101007678598	Phone		1554	E 15TH AV		V5N 2E9		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: F spray painted on the road in front of 1554 E 15th ave (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/4/16 15:57	5/11/16 16:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-05-11 16:59:40 83 Service Provided
Graffiti Removal - City Property	101007648036	Phone		1537	COMMERCIAL DRIVE		1531 V5L 3Y1		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Orange etching down the middle of the back lane between Commercial & cotton Drive and Grant & Graveley Stree (Don't ask just record - Did caller indicate they want a call back?) No		Grandview Woodland Community Policing Centre	6047172932	1	4/28/16 14:38	5/8/16 13:06	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-05-08 13:06:17.757 Service Provided by Contractor

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101007639231	Phone		0	0 CAMBIE BRIDGE				Property Type: Other If Other, provide details: Cambie Brige Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: 2 pillars, one has a white tag about 2 feet high. 2nd pillar has a blag tag 2 feet high, smaller tags further down,and a red swastika on the opposite side of the pillar. North end of the bridge, the bike and pedestrian ramp. (Don't ask just record - Did caller indicate they want a call back?) No		2016 April, Anonymous		1	4/27/16 9:43	10/20/16 9:47	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-10-20 09:47:29.157 Bulk-Closed in Lagan
Graffiti Removal - City Property	101007568015	VanConnect		2150	MCLEAN DRIVE		V5N 5X9	app version: 2.31 orginal address: 2150 McLean Dr	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Racist graffiti on the street (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1521618<p/>Click images below to expand<p/><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.265873%2C-123.075332&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1521618<p/>	No Name No Name (ps)		1	4/12/16 8:04	4/15/16 11:59	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1521618 Agent Finished: Case Closed. Closed date : 2016-04-15 11:58:49 28 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-04-15 11:59:57.62 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101007558699	Phone	INTERSECTION		GLADSTONE ST	STAINSBURY AV			Property Type: Other If Other, provide details: Black metal railing/fence that runs along the sidewalk for several feet between the sidewalk and the skytrain (but on city property) Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: White spray paint "F K Islam" (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	4/9/16 15:17	4/15/16 12:00	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-04-15 12:00:15.193 Service Provided by Contractor
Graffiti Removal - City Property	101007507645	VanConnect		169	WALTER HARDWICK AV		V5T 0B9	app version: 2.31 orginal address: Olympic Village Vancouver	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: Offensive graffiti on canoe bridge (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1495874<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_d3b4cd6b7680fade632995f0853400fe' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.272031%2C-123.10702&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1495874<p/>	Mr Nathan Pope	6046738076	1	3/30/16 13:53	4/8/16 12:54	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1495874 Agent Finished: Case Closed. Closed date : 2016-04-08 12:51:52.143 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-04-08 12:54:48.17 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101007447019	Phone		1188	CARDERO ST		V6G 3C4		Property Type: StreetLightTrafficSignalPole If Other, provide details: First street light in the lane from Cardero st. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Blue and white graffiti writing profanity on street lamp in back lane of this address. Writing is close to the ground on the lamp. Each word is about 2 inches wide with thick writing. (Don't ask just record - Did caller indicate they want a call back?) No Property Type: Other If Other, provide details: Public sign Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: At W 41 and West Blvd there is a big welcome sign saying welcome to Kerrisdale. On it there is some mentioning of the Chinese New Year and there is also a sticker on it that "we don't hire white people" it is about 40 cm or half a meter long. It is big enough to see it when you drive by it. Located on the sw corner. (Don't ask just record - Did caller indicate they want a call back?) Yes		s.22(1)	s.22(1)	1	3/16/16 12:06	3/16/16 13:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-03-16 13:45:26.763 Service Provided by Contractor
Graffiti Removal - City Property	101007372388	Phone	INTERSECTION		W 41ST AV	WEST BOULEVARD					s.22(1)	s.22(1)	1	2/29/16 9:21	2/29/16 15:01	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-02-29 15:01:57 543 Service Provided by Contractor
Graffiti Removal - City Property	101007256693	VanConnect		2888	GRANVILLE ST			app version: 2.31 orginal address: 2888 Granville St	Property Type: BackofStreetSign If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: OFFENSIVE. Small Nazi symbol on back of stop sign (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1383273<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_96d3a3588254b9c01b1b097cfdc01674' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.260021%2C-123.138285&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1383273<p/>	CITY OF VANCOUVER, STREET ACTIVITIES	6048737320	1	2/2/16 11:49	2/11/16 17:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1383273 Agent Finished: Case Closed. Closed date : 2016-02-11 17:10:35 893 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2016-02-11 17:14:31 957 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101007033765	Phone		609	HELMCKEN ST		V6B 5R1		Property Type: StreetSidewalkorLane If Other, provide details: Gathering Place community center Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Multiple types of written graffiti on doors in back alley, the fire exit doors. Black letters saying F the police, TS, Surrey What, SIM. Loading bay door also has Surrey What in black. North fire exit door has U in metallic green. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	12/3/15 14:51	12/7/15 9:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Finished: Case Closed. Closed date : 2015-10-31 12:11:32 873 Service Provided
Graffiti Removal - City Property	101006906542	Phone		569	HOWE ST		V6C 2C2		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There is offensive material written on the sidewalk. (Don't ask just record - Did caller indicate they want a call back?)	Dominic Long at s.22(1) --- (AVSK, Oct 30 2015 6:53PM) s.15(1)(a) s.15(1)(a) --- (AVRK2, Oct 31 2015 12:07PM) Note from Yatan Anand: "We sent a tech out to the site , it was chalk tags that were washed by the rain . It was also confirmed by the business at this location that everything was cleaned and no graffiti was found ." Closed Case.	BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046894357	1	10/30/15 18:19	10/31/15 12:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-10-19 15:14:42.19 Service Provided by Contractor
Graffiti Removal - City Property	101006857865	Phone		1501	HOWE ST	T12	V6Z 2P8		Property Type: Other If Other, provide details: Railing on SeaBreeze way. In front the benches. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen doesn't want to repeat as it's offensive (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	10/19/15 10:06	10/19/15 15:14	Eng_Graffiti Management - Goodbye Graffiti Contractor	

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101006832355	E-mail	INTERSECTION		E 14TH AV	PRINCE ALBERT ST			Property Type: Other If Other, provide details: Large rock next to walkway and fence between walkway and private property. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: The work 'fuck' is spray painted on a large rock on south side of E 14th Ave and Prince Edward along the Prince Albert Greenway. There is also graffiti on the cedar fence that divides the property to the west. (Don't ask just record - Did caller indicate they want a call back?) No	Reported online via webform Oct 11	s.22(1)		1	10/12/15 12:14	10/14/15 10:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-10-14 10:42:53 803 Service Provided by Contractor
Graffiti Removal - City Property	101006823040	Phone		0	0 BURRARD BRIDGE				Property Type: Other If Other, provide details: Burrard Bridge Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Via Van Connect App PS ID 1172560 : "North West and South East mid span on Burrard Bridge there is tags visible from roadway. They are very offensive political statements against prime minister of Canada." No picture provided. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	10/8/15 19:35	10/20/16 10:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2016-10-20 10:21:51 827 Bulk-Closed in Lagan
Graffiti Removal - City Property	101006804676	VanConnect		2804	W 1ST AV		V6K 1H4	app version: 2.31 orginal address: 2804 W 1st Ave	Property Type: Utility/Equipment Box If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: offensive language. both sides. in park very visible. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1174066<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_b94bf9b671aaef2d2b37957afb48ff3f' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2708362%2C-123.1684745&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1174066<p/>	s.22(1)		1	10/4/15 18:43	10/6/15 16:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1174066 Agent Finished: Case Closed. Closed date : 2015-10-06 16:01:29.447 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2015-10-06 16:04:35.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101006803821	Phone		2000	W GEORGIA ST		NOT APPLIC		Property Type: Other If Other, provide details: Playground slide Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Park ranger attended to vulgar graffiti on playground slide at Stanley Park on 10/04/2015 and were able to rub off most of it, however to finish the job the park rangers would like the graffiti team to come out and take off the rest of the graffiti on the slide of the playground. See attached photo: https://pbs.twimg.com/media/CQbvZGkUAAAIqiz.jpg (Don't ask just record - Did caller indicate they want a call back?) No		Park Ranger, Stacey	s.15(1)(l)	1	10/4/15 11:58	10/5/15 9:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-10-05 09:34:03 22 Service Provided by Contractor
Graffiti Removal - City Property	101006747981	Phone	INTERSECTION		MAIN ST	TERMINAL AV			Property Type: Other If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Black swastika on a sign "greater vancouver" by the fenced off lot (8-10 inches in diameter) sw corner of the intersection. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	9/19/15 15:08	9/21/15 17:11	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-09-21 17:11:56.17 Service Provided by Contractor Did our best tags on mesh still visible.
Graffiti Removal - City Property	101006743517	E-mail		500	599 COMMODORE ROAD				Property Type: Other If Other, provide details: Concrete stairs located south bound, starting at the foot path, located on the W. side of 500 Commodore Road. If you walk along this foot path, south towards Ash street (you will pass a huge parking lot, W. side of 500 Commodore road), you will come to a semi-circle stop/rest area. This is where the concrete stairs are located. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There is the word "bloody" in large orange text, and a large swataska painted on the front of the stairs located south of 500 Commodore Road, at the bottom of the foot path, and just before the train tracks there. Stairs are located in a semi-circle type green space. If you head towards 2100 block ash you will see them for sure. (Don't ask just record - Did caller indicate they want a call back?) No	Vanmap doesn't identify this as City property., doesn't indicate who the property is, as there is no legal address. located. CSR advised case my be redirected s.22(1) says she knows for sure that COV is going to be doing soil remediation in this area., because she and the residents who live in the area, got notices from the City., and so s.22(1) thinks this could be City owned property. --- (AVRK2, Oct 8 2015 12:24PM) Citizen emailed in to follow up: Ticket # 6743517 started Fri 9/18/2015 for hate graffiti (swastika). Friendly phone service and same day call to me for details of the location BUT it has not yet been removed. Willy ou let me knowhow long before I can expect the removal? Thanks, s.22(1)	s.22(1)	s.22(1)	1	9/18/15 10:54	2/22/16 12:30	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-09-18 15:35:31 513 Service Provided by Contractor Case Reopened: Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed. Closed date : 2016-02-22 12:30:25.193 Service Provided
Graffiti Removal - City Property	101006736437	VanConnect		277	THURLOW ST		V6C 0C1	app version: 2.30 orginal address: 1075 W Waterfront Rd	Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: Describe details: looks offensive to me..... tag on walkway near memorial. (Don't ask just record - Did caller indicate they want a call back?)	PS#: 1146335<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_68061540d5df24e2d842f37b7587bd9f' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.2898167%2C-123.1191255&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1146335<p/>	s.22(1)		1	9/16/15 15:26	9/21/15 9:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1146335 Agent Finished: Case Closed. Closed date : 2015-09-21 09:03:25 92 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2015-09-21 09:04:32.43 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101006723171	Phone		0	0 CAMBIE BRIDGE				Property Type: Other If Other, provide details: Spyglass/Cambie staircase and the walkway path on the bridge itself Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: There are 2 swastikas along with the words "metal bloody" on the staircase by 1800 Spyglass. Also, there is a swastika on the bridge's walkway path. (Don't ask just record - Did caller indicate they want a call back?) No	Citizen wanted to remain anonymous but if you want more information his name is s.22(1)	2015 September, Anonymous		1	9/14/15 11:04	9/14/15 13:21	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-09-14 13:21:15 823 Insufficient or Invalid Info
Graffiti Removal - City Property	101006716965	Phone		569	HOWE ST		V6C 2C2		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen said that in front of Snowflake store there is a petition and they have drawn offensive images on the sidewalk. (Don't ask just record - Did caller indicate they want a call back?) Yes		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	9/11/15 18:31	9/11/15 18:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-09-11 18:44:48 89 Request Cancelled by Customer

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101006689703	VanConnect		1800	SPYGLASS PLACE		V5Z 4K8	app version: 2.21 orginal address: 1859 Spyglass Pl	Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Pole 6/18 on spyglass (Don't ask just record - Did caller indicate they want a call back?) No	PS#: 1128745<p/>Click images below to expand<p/><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_0a672973250d922dbc527ea95c1c90b7' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.270392%2C-123.115359&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff.com/request/view/1128745<p/>	s.22(1)		1	9/4/15 16:10	9/8/15 15:29	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID1128745 Agent Finished: Case Closed. Closed date : 2015-09-08 15:25:26 58 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2015-09-08 15:29:44 397 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101006646304	VanConnect		1800	SPYGLASS PLACE		V5Z 4K8	app version: 2.00 orginal address: 1859 Spyglass Pl	Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: If Other or Unknown, provide details: Describe details: Offensive graffiti on pole 6/18 (Don't ask just record - Did caller indicate they want a call back?)	PS#: 905966<p/>Click images below to expand<p/><img src='https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55dddf888c9e2.jpg' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.269883%2C-123.115262&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/905966<p/>	s.22(1)	s.22(1)	1	8/26/15 8:49	10/20/16 10:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID905966 Agent Finished: Case Closed. Closed date : 2016-10-20 10:33:47 923 Bulk-Closed in Lagan
Graffiti Removal - City Property	101006620237	E-mail		1859	SPYGLASS PLACE		V5Z 4K6		Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Swastika in a heart, painted on lamp post 6/18. The same tag is on the red bollard immediately beside it. See photo: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55d5000c9aec0-369.jpg (Don't ask just record - Did caller indicate they want a call back?) No	PS ID: 902421	Cook, Graham	88814	1	8/19/15 16:02	8/20/15 16:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-08-20 16:30:07 82 Service Provided by Contractor
Graffiti Removal - City Property	101006602348	Phone		200	299 E HASTINGS ST				Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Graffiti in red, on wall facing street, comment about VPD. (Don't ask just record - Did caller indicate they want a call back?) No	VPD unable to provide specific address.	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	8/15/15 12:27	8/21/15 12:47	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-08-21 12:47:10 91 Service Provided by Contractor
Graffiti Removal - City Property	101006601365	Phone		569	HOWE ST		V6C 2C2		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: PoliticalStatementorOpinion If Other or Unknown, provide details: Describe details: There is colored chalk all over the sidewalk saying "animal abusers, dead animal sold here ". This happenend last Friday and the city came and cleaned it up. (Don't ask just record - Did caller indicate they want a call back?) No	Megan is the contact at the store --- (AVDW2, Aug 14 2015 8:19PM) She said graffiti in chalk offensive, on city sidewalk as confirmed by VPD. She asked for ETA on cleanup, I advised to clean with water. --- (AVDW2, Aug 14 2015 8:39PM) Created new case #6601550 for street cleaning to see if faster service for offensive chalk on sidewalk. --- (AVGGS, Aug 15 2015 8:52AM) Caller following up, says someone took a broom to the graffiti, but it didn't do anything, so full washing may be required. --- (AVFPH, Aug 15 2015 12:10PM) Please see case 6601550. Will call Sanittion when they are on at 3:30pm as advised by Streets. Streets does not have a power washer. If caller phones back please advise they can try using a sponge and water to clean it up otherwise ETA is after 3:30pm.	SNOWFLAKE	6046852230	1	8/14/15 19:14	8/18/15 14:10	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Description updated to: .... Agent Finished: Case Closed. Closed date : 2015-08-18 14:10:32 56 Service Provided by Contractor
Graffiti Removal - City Property	101006592264	E-mail		0	0 GRANVILLE BRIDGE				Property Type: Other If Other, provide details: Handrail on Granville St. Bridge Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Located on the east side of the bridge, left of pole labeled 24/15 on the handrail and says "are you now filled with jumping desires?" (Don't ask just record - Did caller indicate they want a call back?) No	PS ID 898528 Link to pic: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55cc15c3630a1-369.jpg --- (AVJC2, Aug 13 2015 3:40PM) Another request from VanConnect for the Granville bridge, offensive graffiti: located on handrail on the east side of the bridge. north of the bridge plaque and south of the seawall stairway. has swastika with text that says "Who cares you took everything that was important and had value to me away from me so really who the fuck cares what you want to do I dont." Photo: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55cc1785f236c-369.jpg PS ID: 898529	Creekside_Birds, Creekside_Birds		1	8/13/15 9:21	8/18/15 14:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Description updated to: .... Agent Finished: Case Closed. Closed date : 2015-08-18 14:34:29 25 Service Provided by Contractor
Graffiti Removal - City Property	101006546278	E-mail	INTERSECTION		GLADSTONE ST	SE MARINE DRIVE			Property Type: Other If Other, provide details: Pedestrian overpass Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Citizen advised a lot of graffiti is on this pedestrian overpass. A lot of tags with "South Side Crooks - SSC" (Don't ask just record - Did caller indicate they want a call back?) No	Citizen advised she had photos and will send to info@vancouver ca with reference number in subject line. --- (KEW62, Aug 2 2015 2:22PM) Citizen s.22(1) calling back to advise that she's sent the photos to info@vancouver.ca --- (AVLW, Aug 6 2015 3:34PM) Image: s.22(1) s.22(1) -- (AVDW2, Sep 1 2015 2:12PM) She said graffiti still there, on side of SE Marine Dr. and Gladstone. --- (AVAR, Sep 10 2015 12:12PM) s.22(1) called to check on graffiti report as it's still there, advised no additional information here. If this graffiti is not scheduled to be removed in the next few days please call to s.22(1) to advise estimate of completion date s.22(1)	s.22(1)	s.22(1)	1	8/2/15 11:28	1/12/16 14:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Description updated to: .... Agent Finished: Case Closed. Closed date : 2016-01-12 14:04:27.777 Service Provided by Contractor
Graffiti Removal - City Property	101006534785	Phone		0	0 BURRARD BRIDGE				Property Type: Other If Other, provide details: Graffiti on burrard bridge, pedestrian side, 2nd tower heading South. Photo: https://twitter.com s.22(1) Graffiti type: HateorOffensive If Other or Unknown, provide details: Naked woman. Photo: https://twitter.com s.22(1) Describe details: Graffiti on burrard bridge, pedestrian side, 2nd tower heading South. Photo: https://twitter.com s.22(1) (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	7/30/15 11:52	7/30/15 14:18	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-07-30 14:18:45 38 Service Provided by Contractor
Graffiti Removal - City Property	101006517041	Phone	INTERSECTION		FRANKLIN ST	SEMLIN DRIVE			Property Type: Other If Other, provide details: Green bollard Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: The pole reads "Weed and slut". It is visible to the public. See photo: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55b28584cb399-369.jpg (Don't ask just record - Did caller indicate they want a call back?) No	PS ID: 886690	s.22(1)		1	7/27/15 9:12	7/27/15 17:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-07-27 17:05:35.167 Service Provided by Contractor

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101006506196	E-mail		0	0 CAMBIE BRIDGE				Property Type: Other If Other, provide details: Cambie Bridge, right where the stairs come up rom the seawall. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Reported via Vanconnect: There is still one swastika left on the Cambie Bridge, right where the stars come up from the seawall. Also some swastikas/grafitti on the north east side of the bridge (this was not previously reported). Otherwise, things look good. Thank you! (Don't ask just record - Did caller indicate they want a call back?) No	PS ID 875494 related to case 6437687 no pic provided	s.22(1)		1	7/23/15 16:50	7/24/15 16:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-07-24 16:33:36.49 Service Provided by Contractor
Graffiti Removal - City Property	101006482423	Phone	INTERSECTION		MAIN ST	SWITCHMEN ST			Property Type: Other If Other, provide details: Sign advertises Urban Fare and London Drugs, but is on city property. On the north bound face of the sign, but sign is on the west side of the block. Graffiti type: HateorOffensive If Other or Unknown, provide details: Describe details: Graffitti says s.22(1) s.22(1) (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJKR, Jul 19 2015 10:07AM) Reported to VPD non emergency to see if this can be resolved right away.	s.22(1)	s.22(1)	1	7/19/15 9:57	7/21/15 9:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-07-21 09:45:32.47 Service Provided by Contractor
Graffiti Removal - City Property	101006462580	Phone		507	W BROADWAY		V5Z 1E6		Property Type: CityOwnedBuilding If Other, provide details: This is a test Graffiti type: HateorOffensive If Other or Unknown, provide details: test Describe details: test 1 (Don't ask just record - Did caller indicate they want a call back?) No		Test, Graham	6045551234	1	7/14/15 13:26	9/2/15 12:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-09-02 12:46:05.697 Alternate Service Provided Test Case
Graffiti Removal - City Property	101006453474	Phone	INTERSECTION		GRANVILLE ST	W 5TH AV			Property Type: Other If Other, provide details: Pedestrian tunnel under Granville Bridge Graffiti type: OtherorUnknown If Other or Unknown, provide details: West side of tunnel: 2 characters 5' tall each East side of tunnel: 2 trees 5' tall, Pokeman mafia, "Keep it real..." Nazi Germany photos East exit: blue character on the pavement and pluto further down. Mixed media used with some markers, spray paint and photos. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/12/15 15:30	7/21/15 10:09	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Description updated to: .... Agent Finished: Case Closed. Closed date : 2015-07-21 12:39:17 08 Service Provided by Contractor Left shadow
Graffiti Removal - City Property	101006437687	E-mail		0	0 CAMBIE BRIDGE				Property Type: Other If Other, provide details: Front of pedestrian/cyclist pathway signage, from the East side of the Cambie bridge all along the seawall section to Olympic Village. Someone has drawn swastikas on the heads of figures on all of the signs along this stretch. It appears to be in Sharpie felt pen. Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJC2, Jul 9 2015 11 08AM) This was also reported via the VanConnect app: On the cambie street bridge and on the bike/ped path on the southside of false creek, between the bridge and Olympic village there are swastikas painted on each of the bike lane insignias. No photo included. PS ID: 875494 --- (AVAR, Jul 9 2015 7:14PM) Another citizen called in to report this graffiti. --- (AVHP, Jul 9 2015 7:52PM) s.22(1) s.22(1) has called in to report the graffiti. --- (PBNPP, Jul 10 2015 10:40AM) City contractor removed the graffiti on the seawall from Olympic Village to Cambie Bridge. We have called and asked them to attend Cambie Bridge right away. The marker was not able to be fully removed so we have contacted COV crews/line painters to put white paint on the heads to the stencils that were affected. Please call IGMP if any more info is received. 88076. Thx.	s.22(1)	s.22(1)	1	7/8/15 15:50	7/21/15 12:39	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-07-07 16:44:12.61 Service Provided by Contractor
Graffiti Removal - City Property	101006428153	Phone		215	W 1ST AV		V5Y 1A6		Property Type: Other If Other, provide details: Seawall from Olympic Village to the Cambir Bridge Graffiti type: HateorOffensive If Other or Unknown, provide details: Swastikas on several of the bike symbols on the paths. Citizen said there were at least three (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/7/15 9:27	7/7/15 16:44	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-06-30 14:46:30 057 Service Provided by Contractor
Graffiti Removal - City Property	101006394634	Phone		450	BEACH CRESCENT				Property Type: Other If Other, provide details: Metal railing Graffiti type: HateorOffensive If Other or Unknown, provide details: "F "someone's name Slagger" (Don't ask just record - Did caller indicate they want a call back?)	On the seawall side of George Wainborn park. Between light pole#s 19/02 to 17/02 (South east corner of the park, on the seawall	s.22(1)	s.22(1)	1	6/30/15 9:49	6/30/15 14:46	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-06-15 12:04:13.73 Investigation found no issue
Graffiti Removal - City Property	101006311326	E-mail		1007	GRANVILLE ST		V6Z 1L4		Property Type: Other If Other, provide details: Street litter cart Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	A swatzika on tote. See pic. --- (AVJC2, Jun 10 2015 2:49PM) Photo attached	s.22(1)	s.22(1)	1	6/10/15 14:48	6/15/15 12:04	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-06-04 12:38:23.123 Service Provided by Contractor
Graffiti Removal - City Property	101006282274	E-mail		2525	ONTARIO ST		V5T 2X7		Property Type: Other If Other, provide details: Drinking fountain Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	PS ID: #847900 Description: Graffiti on public tap in the corner of west broadway and Ontario street. Photo at https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/55707524afa2c-369.jpg	s.22(1)	s.22(1)	1	6/4/15 10:57	6/4/15 12:38	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-05-29 11:08:30.417 Service Provided by Contractor
Graffiti Removal - City Property	101006254944	Phone		0	0 CAMBIE BRIDGE				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?)	From: Pope, Nathan Sent: Friday, May 29, 2015 9:26 AM To: 311 Operations Subject: Offensive Graffiti Hi Duty sups, There is offensive graffiti on the Sidewalk on the east side of Cambie Street Bridge close to the stairs. Graffiti reads "own your shit." Thank you, Nathan Pope Integrated Graffiti Management Program City of Vancouver | 604.673.8076 | nathan.pope@vancouver.ca	City of Vancouver - Graffiti Management		1	5/29/15 9:47	5/29/15 11:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101006169373	VanConnect		2702	MAIN ST		V5T 3E8	app version: 1.34587 orginal address: 2702 Main St	Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: OtherorUnknown If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?)	PS Description: Stickers on back of sign on lamp pole 2/27. White offensive tag on pole<p/>PS#: 825167<p/>Click images below to expand<p/><img src='https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/554cef7e9045d.jpg' alt='imageurl' width='300' height='300'><p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.260804%2C-123.10067&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/825167<p/>	s.22(1)		1	5/8/15 10:19	5/19/15 11:45	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request id: PSID825167 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2015-05-19 11:42:24 977 Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2015-05-19 11:45:11.677 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101006151898	E-mail		2600	2699 FRASER ST				Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Link to pic: Pole 4/26 offensive (Don't ask just record - Did caller indicate they want a call back?) No	PS ID# #820805.	Pope, Nathan (Mr)	6046738076	1	5/4/15 14:09	5/5/15 12:31	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-05-05 12:31:38.62 Service Provided by Contractor
Graffiti Removal - City Property	101006113862	Phone		15	W CORDOVA ST		V6B 1C8		Property Type: Other If Other, provide details: Sewer Operations staff trailer parked in front of 15 W. Cordova street, in front of Tacofino Burrito Bar for extended sewer work project. Caller doesn't have plate or vehicle number as he is no longer at the site. Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	There is a Swastiak painted, as well as derogatory racial slur painted in English, as well as text in Chinese (don't know if this is racial/or hate as well). Graffiti is painted on the side of the trailer that faces the sidewalk. Trailer is parked in front of Tacofino Burrito Bar, A young female patron just went in and she saw the graffiti and was higly offended, this young man, said he would call the City on her behalf. Staff from Tacofino are also offended. Vehicle reads: City Of Vancouver, Sewer Operations, they are parked there for an on going project at this site. Caller says COV staff are in the trailer, and are parked there now and are aware (he says the graffiti happened overnight) he thinks, but don't seem to care. CSR advised that perhaps staff has reported it already, but would file this case anyways. Request is for graffiti to be removed ASAP. Caller says his contact location where he resides is s.22(1) Vanmap could not locate this address. CSR confirmed with s.22(1) his address 3 times, and each time he advised that this was correct. If you need more information please call s.22(1) on his cell anytime: s.22(1) hank you.	s.22(1)	s.22(1)	1	4/24/15 11:09	4/28/15 9:24	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-28 09:24:03 243 Service Provided by Contractor
Graffiti Removal - City Property	101006085161	Phone		5955	ROSS ST		V5W 1T7		Property Type: Other If Other, provide details: Box area for sports arena. Graffiti type: HateorOffensive If Other or Unknown, provide details: Words like "anal" and offensive drawings. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	4/16/15 17:13	4/17/15 16:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:42:27.193 Service Provided by Contractor
Graffiti Removal - City Property	101006083150	Phone	INTERSECTION	E 5TH AV	ONTARIO ST				Property Type: Other If Other, provide details: "HARPER" on stop signs for southbound Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJC, Apr 21 2015 8:40AM) replaced by case 6098718	2015 April, Anonymous		1	4/16/15 12:25	4/21/15 8:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:53:10.46 Not a City-provided Service
Graffiti Removal - City Property	101006083134	Phone	INTERSECTION	E 6TH AV	ONTARIO ST				Property Type: Other If Other, provide details: "HARPER" on stop sign for eastbound Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No		2015 April, Anonymous		1	4/16/15 12:23	4/17/15 16:53	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:52:09 867 Not a City-provided Service Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: .
Graffiti Removal - City Property	101006083111	Phone	INTERSECTION	E 6TH AV	QUEBEC ST				Property Type: Other If Other, provide details: "HARPER" on stop signs for east and west bound Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJC, Apr 21 2015 8:40AM) replaced by case 6098701	2015 April, Anonymous		1	4/16/15 12:21	4/21/15 8:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Finished: Case Closed. Closed date : 2015-04-21 08:40:40 96 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:52:26.437 Not a City-provided Service Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: .
Graffiti Removal - City Property	101006083090	Phone	INTERSECTION	E 7TH AV	QUEBEC ST				Property Type: Other If Other, provide details: "HARPER" on stop signs at this intersection Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJC, Apr 21 2015 8:40AM) replaced by case 6098709	2015 April, Anonymous		1	4/16/15 12:19	4/21/15 8:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Finished: Case Closed. Closed date : 2015-04-21 08:40:40 203 Back to previous status Closing case after 'Add Event'

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101006083078	Phone	INTERSECTION		E 8TH AV	QUEBEC ST			Property Type: Other If Other, provide details: "HARPER" on stop signs at this intersection Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVJC, Apr 21 2015 8:39AM) replaced by case 6098681	2015 April, Anonymous		1	4/16/15 12:17	4/21/15 8:40	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:52:42.763 Not a City-provided Service Case Reopened: Temporary re-open to handle changes on Hamsen side Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-04-21 08:40:09 287 Back to previous status Closing case after 'Add Event'
Graffiti Removal - City Property	101006083060	Phone	INTERSECTION		W 7TH AV	YUKON ST			Property Type: Other If Other, provide details: "HARPER" on stop signs at this intersection Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No		2015 April, Anonymous		1	4/16/15 12:15	4/17/15 16:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-17 16:52:59 553 Not a City-provided Service
Graffiti Removal - City Property	101006022193	E-mail	7501		STANLEY PARK DRIVE		V6G 3E2		Property Type: CityOwnedBuilding If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Red Swastika symbol is on the side of a smaller building next to the Tea House Restaurant. Building could possibly be a separate maintenance building. --- (MOR36, Apr 1 2015 1:04PM) Photos Attached	s.22(1)	s.22(1)	1	3/31/15 13:25	4/2/15 15:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-04-02 15:05:52 573 Service Provided by Contractor
Graffiti Removal - City Property	101005942087	Phone	0	0	CAMBIE BRIDGE				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Along the Cambie Bridge's east side pedestrian walkway, multiple pavement markings have had swastikas added to them with what looks like black Sharpie. I counted at least ten of these as I walked from the north side of False Creek to the stairwell adjacent to Spyglass Place. This includes the switchback ramp leading up to the bridge on the north side. See photo: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/54ff1f64e037c jpg PS ID: 766415	s.22(1)	s.22(1)	1	3/10/15 10:06	3/10/15 16:43	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-03-10 16:43:48 52 Service Provided by Contractor
Graffiti Removal - City Property	101005935666	E-mail	0	0	BURRARD BRIDGE				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Via Van Connect App: Burrard Bridge West sidewalk, mid-span. Picture in link: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/54fcd4d27da6c.jpg PS ID : 764275 Via Van Connect App: "Mid-span Burrard Br, south west tower"	Lewis, David (Mr)	6048737091	1	3/8/15 16:59	3/18/15 14:13	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-03-18 14:13:36 973 Not a City-provided Service front of the sign
Graffiti Removal - City Property	101005935615	E-mail	0	0	BURRARD BRIDGE				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Picture in link: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/54fcd523b7a35 jpg PS ID : 764276	Lewis, David (Mr)	6048737091	1	3/8/15 16:39	4/2/15 15:05	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-04-02 15:05:29 92 Service Provided by Contractor
Graffiti Removal - City Property	101005917593	E-mail	INTERSECTION		CORNWALL AV	MAPLE ST			Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Graffiti in paint marker on the traffic signal control box (SE corner of intersection) says "you fucking idiot". This is located near a school. Citizen will be emailing a photo. --- (AVGC, Mar 3 2015 3:37PM)	2015 March, Anonymous		1	3/3/15 14:57	3/4/15 9:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-03-04 09:57:07.187 Service Provided by Contractor
Graffiti Removal - City Property	101005839390	Phone	INTERSECTION		QUEBEC ST	UNION ST			Property Type: Other If Other, provide details: Cement pillar under the Georgia Street Viaduct Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	There is an inverted cross satanic symbol on the cement pillar under the Georgia Street Viaduct, at the corner of Quebec and Union Street. On the East side of the skate park. There is also the letters SD painted in black on another cement pillar on the West side of the skate park. Graffiti is located about 12 to 14 feet above ground. Citizen finds the graffiti very offensive so would like it removed ASAP.	2015 February, Anonymous		1	2/11/15 14:42	2/17/15 10:12	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-02-17 10:12:08 087 Service Provided by Contractor
Graffiti Removal - City Property	101005826785	E-mail	600		ROBSON ST		V6B 2B9		Property Type: StreetLightTrafficSignalPole If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Via City Holler App : Graffiti on Back of sign and light pole # 5/6. Link to picture: https://d21tc4b3k3r3vo.cloudfront.net/uploads/40424/requests/54d6a8147cbff jpg	Lewis, David (Mr)	6048737091	1	2/8/15 15:57	2/17/15 10:07	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-02-17 10:07:25.103 Service Provided by Contractor
Graffiti Removal - City Property	101005792309	Phone	1300	1399	TRAFALGAR ST				Property Type: Other If Other, provide details: On the North side of Point Grey Road at the intersection of Trafalgar Street there is a sign wired to a chain link fence by the stairs leading down to the beach. The sign says 'No fires/no camping' and someone has drawn a swastika on it and written that the City of Vancouver are Nazis. Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/30/15 15:06	2/6/15 12:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-02-06 12:49:21 503 Service Provided by Contractor
Graffiti Removal - City Property	101005767844	Phone	1500		E 8TH AV				Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	2'x2' swastica on sidewalk that is adjacent to southwest corner of the park. (right before entrance into alley from Woodland drive)	2015 September, Anonymous		1	1/25/15 13:57	2/2/15 14:43	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-02-02 14:43:00.43 Investigation found no issue no hate tags found

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101005737039	E-mail	4600	4799	YEW ST				Property Type: Other If Other, provide details: COV work trailer Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Reported via email on Jan 15th. Offensive graffiti (no further details) on COV work trailer in the 4600 block of Yew St.	Lewis, David (Mr)	6048737091	1	1/16/15 14:46	1/20/15 16:57	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-01-20 16:57:37.11 Service Provided by Contractor The tag was painted over by someone. David was notified
Graffiti Removal - City Property	101005708821	Phone	1739		MAIN ST		V5T 3B5		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: Says gay and points to the store. (Don't ask just record - Did caller indicate they want a call back?) No	This is on the sidewalk and is on the Main Street of the property. --- (AVCRJ, Jan 9 2015 12:25PM) Citizen is hoping to have this graffiti removed asap as they are throwing an event this Wednesday, and would not like their patrons to have to see that.	s.22(1)	s.22(1)	1	1/9/15 12:22	1/9/15 14:52	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-01-09 14:52:24.48 Service Provided by Contractor
Graffiti Removal - City Property	101005698586	Phone	400	499	ABBOTT ST				Property Type: UtilityEquipmentBox If Other, provide details: Utility Box 2056 Graffiti type: HateorOffensive If Other or Unknown, provide details: Anti Semitic tags (Don't ask just record - Did caller indicate they want a call back?) No	On the East side near the Impark lot.	s.22(1)	s.22(1)	1	1/7/15 11:00	1/8/15 10:19	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2015-01-08 10:19:02.42 Service Provided by Contractor
Graffiti Removal - City Property	101005676343	Phone	1606		E 15TH AV		V5N 2G1		Property Type: Other If Other, provide details: Cul-de-sac there are red tags on the pavement. Graffiti type: HateorOffensive If Other or Unknown, provide details: Pictures of private parts spray painted in red on the pavement. (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/1/15 15:45	1/7/15 13:34	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2015-01-07 13:34:00 027 Service Provided by Contractor
Graffiti Removal - City Property	101005563475	Social Media	INTERSECTION		E 15TH AV	FLEMING ST			Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Received via twitter: @CityofVancouver there's anti-Semitic graffiti on E 15th Ave and Fleming street. North sidewalk, facing Clark Park. Will attach photo as well. --- (TVJRC, Nov 30 2014 11:55AM) Attached photo of graffiti	s.22(1)		1	11/30/14 11:51	12/5/14 10:49	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2014-12-05 10:49:27 05 Service Provided by Contractor
Graffiti Removal - City Property	101005554184	Phone	1350		KASLO ST		V5K 5A5		Property Type: StreetSidewalkorLane If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	NE Corner of Kaslo and Kitchener nearest address is 1350 Kaslo St on the sidewalk white painted genital.	Hastings Sunrise Community Policing Centre	6047173584	1	11/27/14 11:13	12/4/14 10:18	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2014-12-04 10:18:39 04 Service Provided by Contractor
Graffiti Removal - City Property	101005542293	Phone	2705		E 46TH AV		V5S 1A6		Property Type: StreetLightTrafficSignalPole If Other, provide details: 2/77 Graffiti type: HateorOffensive If Other or Unknown, provide details: Move (two stick figures) spray painted in white. (Racist) s.15(1)(a) (Don't ask just record - Did caller indicate they want a call back?) Yes		s.22(1)	s.22(1)	1	11/24/14 14:37	12/4/14 10:08	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2014-12-04 10:08:09 59 Service Provided by Contractor
Graffiti Removal - City Property	101005530824	Phone	INTERSECTION		BOUNDARY ROAD	KINGSWAY			Property Type: BackofStreetSign If Other, provide details: Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Drawings depicting female anatomy on the 'No Stopping' sign on the Southwest corner of this intersection.	s.22(1)	s.22(1)	1	11/20/14 15:33	12/4/14 16:41	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2014-12-04 16:41:40.17 Service Provided by Contractor
Graffiti Removal - City Property	101005496295	Phone	400	499	ABBOTT ST				Property Type: UtilityEquipmentBox If Other, provide details: Graffiti type: PoliticalStatementorOpinion If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Offensive profanity and anti Israeli political statements. Utility box is adjacent to the easy park or impark parking lot.	s.22(1)	s.22(1)	1	11/12/14 14:04	12/4/14 16:33	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided by Contractor
Graffiti Removal - City Property	101005485632	Phone	INTERSECTION		E 49TH AV	FRASER ST		NE corner	Property Type: Other If Other, provide details: Bus stop bench Graffiti type: HateorOffensive If Other or Unknown, provide details: In a black marker on the seating area of the bench it says, "Blaze on nigga's." (Don't ask just record - Did caller indicate they want a call back?) No	s.22(1) said that the bench is on the NE corner of Fraser and 49th and right infront of the Veterans building. She said that there are other benches in the area too but she did not see if the were hit with graffitti too.	s.22(1)	s.22(1)	1	11/10/14 8:39	11/10/14 8:42	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Finished: Case Closed. Closed date : 2014-11-10 08:42:34.6 Case created in error by Contact Centre sending request to streets furniture
Graffiti Removal - City Property	101005474893	E-mail	INTERSECTION		CAMBIE BRIDGE	CAMBIE ST			Property Type: Other If Other, provide details: Cambie St Bridge Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	2 tags on a pillar support for the cambie street bridge on the North side of W 2nd ave. North West Corner of Cambie and w 2nd ave. Pictures attached --- (MOR36, Nov 6 2014 2:06PM) Photos Attached --- (AVAR, Dec 16 2014 2:58PM) s.22(1) called to report the graffiti message "Mrs Doubtfire School Board" in large white writing on cement pillars under the Cambie St Bridge. He states these pillars are near W 2nd Ave, and believes they were on the south side. He advised this message is related to the school boards' transgender policy and they are trans phobic. This original case was closed Dec 4. Please call s.22(1) to confirm this has been taken care of, phone s.22(1) --- (AVDMS, Dec 18 2014 5:33PM) Nathan Pope emailed asking if this graffiti case has been submitted. He had previous case 5627578. I emailed him back with this correct case number 5474893. --- (PUP34, Jan 8 2015 9:22AM) Kati East of Sprayy Emanuel Engineering emailed to report a neon pink tag on a pillar on at the south end of the Cambie street bridge, near Cambie street and W 2nd Ave.	East , Kati	6048721211	1	11/6/14 14:03	1/8/15 11:28	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided by Contractor Case Reopened: Another caller is reporting the same graffiti - informed it is a trans-phobic message. Agent Updated Case Details: Description updated to: .. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Description updated to: .... Agent Finished: Case Closed. Closed date : 2015-01-08 11:28:32 27 Service Provided by Contractor

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101005467482	VanConnect	4970		QUEBEC ST		V5W 2N2	app version: 1.34587 orginal address: 4970 Quebec Street, Vancouver, BC V5W 2N2, Canada	Property Type: BackofStreetSign If Other, provide details: Graffiti location: Front Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?)	PS Description: This is a test<p/>PS#: 519254<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.239974%2C-123.102597&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/519254<p/>	Setal No Name (ps)		1	11/5/14 9:34	12/4/14 16:34		Agent Created Case: Public Stuff request id: PSID519254 Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided by Contractor Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2014-12-04 16:34:32.437 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101005437683	Phone	0	0	CAMBIE BRIDGE				Property Type: PublicArt If Other, provide details: Graffiti location: Side Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Black graffiti "F** Canada" with a Canadian flag is painted on the north side of the Cambie street bridge support beam that faces the childrens play area in Coopers Park. It partially overlaps the white and blue public art painted on the bridge. --- (AVSK, Nov 4 2014 10:38AM) Citizen called back and she said that the graffiti has not been removed yet. The graffiti is offensive and someone has covered it with plastic. It is right above the colouring of the water levels. Citizen mentioned that in this area when you go up the stairs on the railing and bench between traffic and pedestrians there is also black spray paint and it says, "bloody,"	s.22(1)	s.22(1)	1	10/28/14 16:55	12/4/14 16:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Updated Case Details: Description updated to: . Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided by Contractor
Graffiti Removal - City Property	101005437065	Phone	INTERSECTION		GLADSTONE ST	SE MARINE DRIVE			Property Type: Other If Other, provide details: overpass Graffiti location: Front Graffiti type: HateorOffensive If Other or Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	On south ramp of overpass, large tag of male genitals.	s.22(1)	s.22(1)	1	10/28/14 15:06	12/4/14 16:30	Eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management - Goodbye Graffiti Contractor Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided by Contractor
Graffiti Removal - City Property	101005419708	VanConnect	5480		ALBERTA ST		V5Y 3M3	app version: 1.34587 orginal address: 5486 Alberta Street, Vancouver, BC V5Y 3M3, Canada	Property Type: CityOwnedBuilding If Other, provide details: test Graffiti location: Above10feet Graffiti type: HateorOffensive If Other or Unknown, provide details: test (Don't ask just record - Did caller indicate they want a call back?)	PS Description: test<p/>PS#: 508206<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.235901%2C-123.113192&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/508206<p/>	Setal Morzaria	6048737230	1	10/23/14 15:14	10/23/14 15:29		Agent Created Case: Public Stuff request id: PSID508206 Agent Finished: Case Closed. Closed date : 2014-10-23 15:26:07.78 test case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2014-10-23 15:29:41.173 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101005419388	VanConnect	407		W 43RD AV		V5Y 2T9	app version: 1.34587 orginal address: 407 West 43rd Avenue, Vancouver, BC V5Y 2T9, Canada	Property Type: CityOwnedBuilding If Other, provide details: test Graffiti location: Front Graffiti type: HateorOffensive If Other or Unknown, provide details: test (Don't ask just record - Did caller indicate they want a call back?)	PS#: 508155<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.231761%2C-123.114393&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/508155<p/>	Setal Morzaria	6048737230	1	10/23/14 14:34	10/23/14 14:39		Agent Created Case: Public Stuff request id: PSID508155 Agent Finished: Case Closed. Closed date : 2014-10-23 14:36:41 86 test case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2014-10-23 14:39:51.69 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101005418966	VanConnect	784		E 41ST AV		V5W 1P6	app version: 1.34587 orginal address: 778-782 East 41st Avenue, Vancouver, BC V5W, Canada	Property Type: City Owned Building If Other, provide details: This is a test Graffiti location: Front Graffiti type: Hate or Offensive If Other or Unknown, provide details: This is a test (Don't ask just record - Did caller indicate they want a call back?)	PS Description: test<p/>PS#: 508056<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.23273%2C-123.0884&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/508056<p/>	Setal Morzaria	6048737230	1	10/23/14 13:34	10/23/14 14:04		Agent Created Case: Public Stuff request id: PSID508056 Agent Finished: Case Closed. Closed date : 2014-10-23 14:03:17 053 Test case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2014-10-23 14:04:41 35 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101005386498	VanConnect	1055		E 40TH AV		V5W 1M5	app version: 1.34587 orginal address: 1055 East 40th Avenue, Vancouver, BC V5W 1M5, Canada	Property Type: Back of Street Sign If Other, provide details: Test Graffiti location: Above 10 feet Graffiti type: Hate/Offensive If Other/Unknown, provide details: Test (Don't ask just record - Did caller indicate they want a call back?)	PS Description: This is a test<p/>PS#: 499620<p/>Click images below to expand<p/><img src='http://maps googleapis.com/maps/api/staticmap?markers=49.233858%2C-123.083648&size=600x300' alt='mapurl' width='300' height='300'><p/>http://www.publicstuff com/request/view/499620<p/>	Setal Morzaria	6048737230	1	10/15/14 11:54	10/16/14 11:34		Agent Created Case: Public Stuff request id: PSID499620 Agent Finished: Case Closed. Closed date : 2014-10-16 11:33:15.653 Request Cancelled by Customer this is a test. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2014-10-16 11:34:45 367 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property	101005323850	Phone	7800		VIVIAN DRIVE		V5S 2V8		Property Type: Street, Sidewalk or Lane If Other, provide details: Graffiti location: Front Graffiti type: HateOffensive If Other/Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?) No	Jan reports someone has spray painted a bright orange swastika at the south entrance to Fraserview Golf Course on Vivian Drive.	s.22(1)	s.22(1)	1	9/28/14 13:24	9/28/14 13:27	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-09-28 13:27:07 897
Graffiti Removal - City Property	101005281986	E-mail	INTERSECTION		FRASER ST	KINGSWAY			Property Type: Back of Street Sign If Other, provide details: Graffiti location: Rear Graffiti type: StickerorPoster If Other/Unknown, provide details: (Don't ask just record - Did caller indicate they want a call back?)	There is offensive graffiti on the back of the median sign on the south side of Fraser at Kingsway. Photo will be attached/emailed --- (SAN11, Sep 17 2014 10:41AM) Photo --- (SAN11, Sep 17 2014 10:46AM) Emailed photo to vancouver@goodbyegraffiti.com	Pope, Nathan	6046738076	1	9/17/14 10:38	9/17/14 10:39	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-09-17 10:39:45 377
Graffiti Removal - City Property	101005246491	E-mail	INTERSECTION		COMMERCIAL DRIVE	E BROADWAY			Property Type: Sidewalk If Other, provide details: Property details: On the white painted lines for queueing at the 99 B-Line stop. NE corner of the intersection in front of Shoppers on Broadway. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Black marker on the white lines - "chug loves white lines" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Reported by City Holler (311 app)	RIVARD, ANGELA	s.22(1)	1	9/9/14 9:33	9/9/14 9:37	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-09-09 09:37:03 9

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101005231416	Phone	INTERSECTION		E 18TH AV	KNIGHT ST			Property Type: Back of Street or Traffic Signs If Other, provide details: Property details: There is black offensive graffiti on the "hazard" traffic sign in the middle of the median. It says "weed slut" Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Black writing. "weed slut" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	9/4/14 18:40	9/4/14 18:42	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-09-04 18:42:20 08
Graffiti Removal - City Property	101005128535	Phone		2230	WALL ST		V5L 1B6	south end retaining wall	Property Type: Retaining Wall If Other, provide details: Property details: south end of the wall Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): penis Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/10/14 12:58	8/10/14 13:00	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-08-10 13:00:12 943
Graffiti Removal - City Property	101005124675	Phone		1	ATHLETES WAY		V5Y 0B1		Property Type: Street Light / Pole If Other, provide details: Property details: Lamp post and rails Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Profanity Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Request came in via email: Starting from 1 Athletes way to 1455 Quebec Street. There profanity tagging on the lamp post and rails.	Dunster, Dave	6046540964	1	8/8/14 15:32	8/8/14 15:34	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-08-08 15:34:55 033
Graffiti Removal - City Property	101005110656	Phone		1455	QUEBEC ST		V6A 3Z7		Property Type: Other If Other, provide details: Railing along the seawall from science world all the way to the canoe bridge in olympic village. Property details: Metal railing, wooden railing, small metal lamp posts Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Black writing. Graffiti types: Tag1colour If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Previously reported however not as many details were indicated. It is a lot of political/offensive tags, probably around 30 in total.	2014 August, Anonymous		1	8/6/14 8:37	8/6/14 8:39	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-08-06 08:39:23.427
Graffiti Removal - City Property	101005006382	Phone		2797	GRANT ST		V5K 3H1	In the lane on the road.	Property Type: Lane If Other, provide details: Property details: In the lane on the road. Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): In very large letters with white spray paint it says "Fuck bitches with money" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Citizen states s.22(1) s.22(1)	s.22(1)	s.22(1)	1	7/11/14 7:46	7/11/14 7:50	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-07-11 07:50:10.757
Graffiti Removal - City Property	101004985104	Phone	INTERSECTION		ALMA ST	W BROADWAY			Property Type: Street Light / Pole If Other, provide details: Property details: Every street light pole on Alma street between W. Broadway and W. 4th ave. Markings are between waist high and eye level. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Has been happening for at least a year now and more and more poles have been getting marked. Marking started on east 7th ave so Citizen says s.22(1) s.22(1) One pole has a 7 point star and other poles have different symbols (Sigils). Some black and some white in painted marker. Graffiti types: HateOffensive If Other/Unknown, provide details: Citizen says they are Sigils which are Satanic or witchcraft which he is very concerned about. Surface type: Metal Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) Yes		s.22(1)	s.22(1)	1	7/7/14 7:52	7/7/14 7:55	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-07-07 07:55:23 993
Graffiti Removal - City Property	101004972555	Phone		1267	RICHARDS ST		V6B 3G3		Property Type: Street Light / Pole If Other, provide details: Property details: Street light pole 7/12 Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Silver and white paint marker saying something offensive. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/3/14 11:52	7/3/14 11:53	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-07-03 11:53:36.77
Graffiti Removal - City Property	101004917949	Phone	INTERSECTION		QUEBEC ST	UNION ST			Property Type: Bridge If Other, provide details: Property details: The pillars under the Georgia Viaduct at the Skateboard park Graffiti location: Above10feet Graffiti details (initials, names, tags, identifying marks): Some swear words Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	6/20/14 12:13	6/20/14 12:17	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-06-20 12:17:26 823
Graffiti Removal - City Property	101004872965	Phone		100	199 HEATLEY AV				Property Type: Bridge If Other, provide details: Property details: North West side of bridge on side of deck Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): Black Tags one word visible (Bitch) Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		BIA - STRATHCONA BUSINESS IMPROVEMENT ASSOC	s.22(1)	1	6/10/14 12:45	6/10/14 12:47	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-06-10 12:47:38.11
Graffiti Removal - City Property	101004846427	Phone	INTERSECTION		E HASTINGS ST	GORE AV		On the sidewalk infront of the BC Housing office, N/W corner of Gore and E Hastings.	Property Type: Sidewalk If Other, provide details: Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): 2ft by 2ft, in black swastika symbol Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	On the sidewalk infront of the BC Housing office, N/W corner of Gore and E Hastings.	2014 June, Anonymous		1	6/4/14 11:04	6/4/14 11:08	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-06-04 11:08:12.46

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101004822964	Phone		1000	1099 KEEFER ST				Property Type: Bridge If Other, provide details: Property details: covered crossing over tracks Graffiti location: Above10feet Graffiti details (initials, names, tags, identifying marks): VPD said graffiti of ad asking for sexual acts Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	s.15(1)(a)	Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	5/29/14 17:45	5/29/14 17:47	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-29 17:47:31 883
Graffiti Removal - City Property	101004778225	E-mail	INTERSECTION		GRANVILLE ST	W 70TH AV			Property Type: Street Light / Pole If Other, provide details: Property details: Received via email: There is offensive graffiti on public light pole 3/86 on the west side of Granville St, south of 70th Av (close to bus stop). Photo attached. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): "Welcome to Hongcouver" and a pumpkin drawing Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Pope, Nathan	6046738076	1	5/19/14 15:11	5/19/14 15:14	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-19 15:14:46 963
Graffiti Removal - City Property	101004756338	E-mail		139	E 8TH AV		V5T 1R8		Property Type: Planter If Other, provide details: Cement plater at the corner of this address Property details: Corner cement planter by sidewalk and lane Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Front and side offensive graffiti Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	--- (PBNPP, May 16 2014 10:48AM) Photo --- (PBNPP, May 16 2014 10:49AM) Photo	Pope, Nathan	6046738076	1	5/13/14 15:28	5/20/14 8:50	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-13 15:29:21 333 Case Reopened: This case should be allocated to property use as graffiti on private property. For some reason, VanMap doesn't recognize this property lot with a civic address. The property is to the east of 115 E 8th Av. Thank you,N Agent Updated Case Details: Description updated to: . Agent Finished: Case Closed. Closed date : 2014-05-20 08:50:01 07 Directed to Another City Department Refer to property use case - 4779296
Graffiti Removal - City Property	101004746895	Phone		430	HOMER ST		V6B 2V5		Property Type: Other If Other, provide details: City of Vancouver electrical distribution kiosk. Property details: Kiosk located in front of 430 Homer St. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): General tags and hate words Graffiti types: HateOffensive If Other/Unknown, provide details: na Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	More than 8 tags and offensive words all over the kiosk.	s.22(1)	s.22(1)	1	5/11/14 19:27	5/11/14 19:29	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-11 19:29:25.74
Graffiti Removal - City Property	101004742699	E-mail	INTERSECTION		E 8TH AV	SEMLIN DRIVE			Property Type: Street If Other, provide details: Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Straight text; message states: "welcome to hell' Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	photo attached to case --- (PBDSP, May 9 2014 5:47PM)	Pope, Nathan	6046738076	1	5/9/14 17:44	5/9/14 17:45	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-09 17:45:41 393
Graffiti Removal - City Property	101004707349	Phone		3300	VICTORIA DRIVE		NOT APPLIC		Property Type: Other If Other, provide details: Concession stand or field house near baseball diamond, and adjoining green cargo bin Property details: Concession stand and adjoining cargo bin are next to the baseball diamond at John Hendry Park. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Offensive language (caller did not want to repeat) and drawings of penises. Black spray paint on aluminum and orange spray paint on metal that is painted green Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Aluminum Siding Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	--- (PUP34, May 1 2014 1:03PM) Please disregard; created as Park Maintenance request instead.	s.22(1)	s.22(1)	1	5/1/14 12:57	5/1/14 13:01	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-05-01 13:01:26 55
Graffiti Removal - City Property	101004657433	Phone		3300	3399 W 16TH AV				Property Type: Retaining Wall If Other, provide details: Property details: grey cement wall at 3300 w 16th Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): F word, Hebrew, katerz opio ice boi in red paint, 108 in black paint Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		2014 April, Anonymous		1	4/18/14 11:38	4/18/14 11:40	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-04-18 11:40:23 877
Graffiti Removal - City Property	101004652005	Phone	INTERSECTION		W 16TH AV	WATERLOO ST			Property Type: Other If Other, provide details: CoV retaining wall as well as on the Right Turn Only which is on this same retaining wall. Property details: Retaining wall and Right Turn Only sign Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Spray painted of about 5-6 feet spread of Jewish hatred slure. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	On W. 16th Ave at Waterloo St, just up the hill from Blenheim St towards UBC.	2014 April, Anonymous		1	4/17/14 8:27	4/17/14 8:32	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-04-17 08:32:58 263
Graffiti Removal - City Property	101004616692	Phone		1193	KINGSWAY		V5V 3C9		Property Type: Other If Other, provide details: City of Vancouver Bench Property details: Bench is located in front Family Services of Greater vancouver at 1193 Kingsway. Bench with wooden slates, metal plate, reads City of Vancouver, on the top, right hand side of the back of the bench. (the part you lean up against when your seating). Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): No to all. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: WoodUnpainted Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Case created April 8th, 2014 at 3:19 p.m s.22(1) ays the graffiti wasn't there last week. She will email in her photo to both info@vancouver ca and also to vancouver@goodbyegraffiti com referencing this case number.	s.22(1)	s.22(1)	1	4/8/14 15:11	4/8/14 15:22	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-04-08 15:22:33 213

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101004592421	Phone	INTERSECTION		E 19TH AV	VICTORIA DRIVE			Property Type: Sidewalk If Other, provide details: North West corner where the street sign is Property details: The sidewalk at the base of the Street sign E 19th and Victoria Dr Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Kill Cops spray painted in white Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		2014 March, Anonymous		1	4/2/14 14:18	4/2/14 14:21	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-04-02 14:21:25.4
Graffiti Removal - City Property	101004506688	Phone		0	0 CAMBIE BRIDGE				Property Type: Bridge If Other, provide details: Property details: Bridge column between 1st and 2nd av, marked E 11 or 11. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Offensive graffti on bridge column Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Pope, Nathan	6046738076	1	3/13/14 15:08	3/13/14 15:14	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-03-13 15:10:28 823 Case Reopened: Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-03-13 15:14:01.417
Graffiti Removal - City Property	101004462241	Phone		1800	SPYGLASS PLACE		V5Z 4K8		Property Type: Bridge If Other, provide details: Property details: Bridge pillar Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): A butterfly with a penis Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		311 Contact Center		1	3/4/14 8:52	3/4/14 8:54	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-03-04 08:54:05 077
Graffiti Removal - City Property	101004456136	E-mail		2003	E HASTINGS ST		V5L 1T9		Property Type: Back of Street or Traffic Signs If Other, provide details: Property details: Graffiti tag that says "F k the police" on back of stop sign beside the Flowers n More store at 2003 E. Hastings St. Reported to us by email. Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): Tag that says F k the police Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		SUNRISE COMMUNITY PATROL		1	3/2/14 14:43	3/2/14 14:45	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-03-02 14:45:43.143
Graffiti Removal - City Property	101004426582	Phone		507	W BROADWAY		V5Z 1E6		Property Type: Back of Street or Traffic Signs If Other, provide details: test Property details: test 2 Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): test 3 Graffiti types: HateOffensive If Other/Unknown, provide details: test 4 Surface type: Vinyl Siding Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes		Test, Test	6049999999	1	2/23/14 9:49	2/23/14 9:49	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed. Closed date : 2014-02-23 09:49:58.723
Graffiti Removal - City Property	101000548373	E-mail	INTERSECTION		MACDONALD ST	POINT GREY ROAD		West side of Macdonald St.	Property Type: Other If Other, provide details: Concrete Barriers Property details: Concrete Barriers on the West side of MacDonald St & Point Grey Road Graffiti location: Front Graffiti details (initials, names, tags, identifying marks) s.22(1) Private Road' Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Sent via email	Pope, Nathan	6046738076	1	2/21/14 17:13	2/21/14 17:15	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000548143	Phone	INTERSECTION		MACDONALD ST	POINT GREY ROAD			Property Type: Other If Other, provide details: concrete barriers Property details: macdonald and point grey road Graffiti location: Front Graffiti details (initials, names, tags, identifying marks) s.22(1) Private Road Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Pope, Nathan	s.15(1)(l)	1	2/21/14 12:28	2/21/14 12:30	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000548139	Phone	INTERSECTION		MACDONALD ST	POINT GREY ROAD			Property Type: Other If Other, provide details: concrete barriers Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): s.22(1) Private Road Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes		Pope, Nathan	6046738076	1	2/21/14 12:20	2/21/14 12:24	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000547860	E-mail		4113	W 12TH AV		V6R 2P5		Property Type: Sidewalk If Other, provide details: Property details: Graffiti on the sidewalk in front of 4113 W 12th Ave Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "Tree killer" and "ugly house" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	There is graffiti on the sidewalk outside of 4113 W 12th Av that reads s.22(1) s.22(1) s.22(1) s.22(1) s.22(1)	Pope, Nathan	6046738076	1	2/20/14 16:15	2/20/14 16:18	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000545466	E-mail		2505	FRASER ST		V5T 3V3	Pole 3/25 - 2505Fraser St mid block, west side - white tags (MILF)	Property Type: Street Light / Pole If Other, provide details: Property details: Pole # 3/25 at 2505 Fraser St Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): MILF Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Sent via email Pole 3/25 - 2505Fraser St mid block, west side - white tags (MILF)	Pope, Nathan	6046738076	1	2/14/14 14:31	2/14/14 14:33	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000545406	E-mail		3100	3199 MCGILL ST			New Brighton Tunnel	Property Type: Other If Other, provide details: New Brighton Tunnel Property details: New Brighton Tunnel - as per David Lewis, this is Engineering, not Parks property Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): 'is gay ass' Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Lewis, David (Mr)	6048737091	1	2/14/14 13:23	2/14/14 13:25	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000538669	Phone	INTERSECTION		EXPO BOULEVARD	NELSON ST			Property Type: Water Pump If Other, provide details: Property details: Located at Expo Blvd & Nelson under the Cambie Bridge going Southbound. There is a grey building near there. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Tags and swear words in black spray paint Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/28/14 15:15	1/28/14 15:16	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000537279	Phone	INTERSECTION		CHILCO ST	ROBSON ST			Property Type: Other If Other, provide details: memorial benches Property details: Located on the NW corner where Chilco and Robson intersect, as Robson turns into Lagoon Drive Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): White swastika with the word "nemesis" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: WoodPainted Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Benches for Dorothy Ryan and Paul Ryan are the ones that have been tagged.	s.22(1)	s.22(1)	1	1/24/14 14:49	1/24/14 14:51	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000532422	Phone		3455	VICTORIA DRIVE		V5N 4M5		Property Type: Sidewalk If Other, provide details: Property details: The graffiti is directly on the sidewalk near street light pole 1/34. It is just North of 3455 Victoria Dr on the sidewalk. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): It was done in blue spraypaint and says "Kill Cops". Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	The citizen said he found the graffiti very offensive.	s.22(1)	s.22(1)	1	1/13/14 7:19	1/13/14 7:21	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000525662	Phone		1620	CHESTNUT ST				Property Type: Other If Other, provide details: water fountain Property details: Christy the park ranger said at water fountain in Seaforth Park. Graffiti location: Above10feet Graffiti details (initials, names, tags, identifying marks): She said obscenity "One last night bitch" graffiti, facing traffic and large print. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		2013 December, Anonymous		1	12/22/13 12:25	12/22/13 12:30	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000524432	E-mail		1173	GRANVILLE ST		V6Z 1M1		Property Type: Other If Other, provide details: Bollard Property details: Bollard in front of 1173 Granville Street. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Black paint marker writing on top of bollard. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	12/18/13 12:37	12/18/13 12:38	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000517000	Phone		5455	FRASER ST		V5W 2Z3	Fireman's Monument Section	Property Type: Other If Other, provide details: Fireman's Section Monument at the Mountain View Cemetary Property details: Fireman's Monument Section at the Mountain Veiw Cemetary at 5455 Fraser St. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Swastika Emblem Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Marble/Granite Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes	Please call Dennis Fabbro or meet him onsite so he can show the crew the location. Lately crew hasn't been coming much to the cemetery to remove the graffiti. Please follow up with Dennis if there are any changes in the program.	Fabbro, Dennis (Mr)	s.15(1)(l)	1	11/29/13 12:43	11/29/13 12:48	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000515348	Phone	INTERSECTION		GRANVILLE BRIDGE	W 4TH AV			Property Type: Bridge If Other, provide details: Under the bridge where the underpass is Property details: Underpass of the bridge Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Profanity in black paint Graffiti types: HateOffensive If Other/Unknown, provide details: Profanity Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/25/13 15:53	11/25/13 15:54	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000513924	E-mail	INTERSECTION		E 10TH AV	ST. CATHERINES ST			Property Type: Street If Other, provide details: Property details: right in the middle of the intersection there is white spray paint on the cement Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): tag, and a hand with the middle finger up Graffiti types: HateOffensive If Other/Unknown, provide details: hand with a middle finger up and "fook ice bag" Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Pope, Nathan	6046738076	1	11/21/13 15:51	11/21/13 15:55	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000511853	Phone	INTERSECTION		EXPO BOULEVARD	NELSON ST			Property Type: Water Pump If Other, provide details: Property details: Located at Expo Blvd & Nelson under the Cambie Bridge going Southbound. There is a grey building near there. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Tags and swear words in black spray paint Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/18/13 7:52	11/18/13 7:56	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000505061	Phone	2100	2199	GRANDVIEW HWY NORTH				Property Type: Sidewalk If Other, provide details: Property details: At southeast corner of the 2100 block Grandview Highway located near the circle planter at this location. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): White spraypaint F-word on the ground beside the planter. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/1/13 11:48	11/1/13 11:51	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000502638	Phone	480		BROUGHTON ST		V6G 3H4		Property Type: City Owned Building If Other, provide details: Property details: At the Coal Harbour Community Centre in their lower parkade, there is graffiti in red. The graffiti is on the first wall to the left of the staircase. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Words saying 'I like to take control because I love it' and curse words in a red sharpie. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Reported by Sarbrina.	Coal Harbour Community Centre	6047188222	1	10/27/13 12:21	10/27/13 12:24	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000502131	Phone	INTERSECTION		ATLIN ST	E 27TH AV			Property Type: Front Of Street or Traffic Sign (Except Stop Sign and Yellow Hazard Sign) If Other, provide details: Property details: Citizen advised the diamond shapped checkerboard, termination of road sign has offensive words. Right infront of the Renfrew Raveen Park Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Dark blue offensive words Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	10/25/13 11:37	10/25/13 11:41	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000493974	Phone	INTERSECTION		GRANDVIEW HWY NORTH	LAKEWOOD DRIVE			Property Type: Other If Other, provide details: Pavers along the side of the wall Property details: walk way Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "f" words in White Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Glass Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	10/5/13 12:49	10/5/13 12:54	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000489469	Phone	898		MAIN ST				Property Type: Other If Other, provide details: Bench that is part of city property building at 898 Main St Property details: Bench Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): Offensive graffiti in white paint on bench across from the Jimmy Hendricks Shrine @ Union/Main St. "Chug" is painted on the bench. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: WoodPainted Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Please note this request was first sent to the Street Furniture Maintenence via case # 488197 and they replied that it is not within their jurisdiction of benches.	s.22(1)	s.22(1)	1	9/24/13 15:59	9/24/13 16:01	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000488380	E-mail	1		ATHLETES WAY		V5Y 0B1	Located at Village, just outside of Tap and Barrell in the village	Property Type: Public Art If Other, provide details: Property details: Public Art Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Sent to 3-1-1 via e-mail: Graffiti on Public Art - located at Village just outside of Tap and Barrell in the Village. (high priority - offensive language) Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Sent to 3-1-1 via e-mail: Graffiti on Public Art - located at Village just outside of Tap and Barrell in the Village. (high priority - offensive language) --- (AVVEK, Sep 21 2013 4:47PM) See attached photo	Lewis, David	6048737091	1	9/21/13 16:40	10/9/13 12:27	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed Case Reopened: To attach photo Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed Dispatched to Crew
Graffiti Removal - City Property	101000485919	Phone	1455		QUEBEC ST		V6A 3Z7		Property Type: City Owned Building If Other, provide details: A concrete skytrain support on the Science World property. Property details: A white swastika has been spraypainted onto a cement pillar that supports the skytrain line north of the Science World entrance by the playground. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): White spraypainted swastika. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	9/17/13 9:15	9/17/13 9:20	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000483531	Phone	480		BROUGHTON ST		V6G 3H4		Property Type: Other If Other, provide details: lower parkade Property details: coal harbour community centre parkade Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): red paint some pictures and very grafic suggestive words Height is about 8-10 ft up the wall Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes	Please contact centre as patrons are disturbed and the staff have tried to remove what they can	s.22(1)	s.22(1)	1	9/11/13 14:54	9/11/13 15:00	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000482472	Phone		0	0 CAMBIE BRIDGE			North end of Cambie St. bridge (shared bike/pedestrian area.) W Side of bridge on ground.	Property Type: Bridge If Other, provide details: Property details: North end of Cambie St. bridge (shared bike/pedestrian area.) Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Swaztica's on pedestrian bike decals on the ground / shared walking space. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		LEWIS, DAVID	6048737190	1	9/9/13 17:28	9/9/13 17:32	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000481104	E-mail		715	STANLEY PARK DRIVE				Property Type: Other If Other, provide details: Washroom and Information booth Property details: Front of the information booth at Stanley Park and the washrooms Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "Satan is your new master" Graffiti types: HateOffensive If Other/Unknown, provide details: "Satan is your new master" - written on the front window of the information booth and the washroom Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Kelly Newton - 604- 681-6728 open till 10am -4pm --- (AVAR, Sep 11 2013 3:43PM) Email from Charlotte Kenyon reads 'this is on the east side of building'.	Kenyon, Charlotte	s.15(1)(l)	1	9/6/13 10:18	9/12/13 9:29	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Case Reopened: Update via email Agent Updated Case Details: Description updated to: . Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed Directed to Another City Department Keith Ferguson in Parks 58557
Graffiti Removal - City Property	101000472892	E-mail		1294	GRANVILLE ST		V6Z 1M4		Property Type: Equipment Box If Other, provide details: Property details: Green equipment box on NE corner of Drake Street & Granville Street. Address given: 699 Drake is invalid. VanMap address: 1294 Granville Street. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): 'DIRTY COP' in black paint marker. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/19/13 15:15	8/19/13 15:18	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000472778	Phone		3400	3499 W 16TH AV				Property Type: Other If Other, provide details: Guard Rail on blvd in front of 3496 W 16th ave Property details: On the road their is a blvd that seperated both sides of the street, the rail there has graffiti all over it. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Green with black writing on it Graffiti types: Throwup2colours If Other/Unknown, provide details: "hate" other one cant make out. Surface type: Metal Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/19/13 13:32	8/19/13 13:34	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000472690	Phone	INTERSECTION		PARKER ST	TEMPLETON DRIVE			Property Type: Street Light / Pole If Other, provide details: Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Vulgar writing and drawing in pink marker. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/19/13 12:07	8/19/13 12:09	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000472680	Phone		2204	NAPIER ST		V5L 2P2		Property Type: Street Light / Pole If Other, provide details: Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Vulgar writng and rude drawing done in a pink marker. Graffiti types: HateOffensive If Other/Unknown, provide details: Vulgar writing and drawing in pink. Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	8/19/13 12:03	8/19/13 12:06	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000463044	Phone		1001	LAGOON DRIVE				Property Type: Other If Other, provide details: There is a metal, yellow child dryer by the water park and graffiti in black spray paint has been used on it Property details: metal child dryer by the water park Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "Stanley Park's time machine. This machine causes cancer Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Park ranger, jill reported this	Park Ranger	s.15(1)(l)	1	7/30/13 8:41	7/30/13 8:42	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000463042	Phone		1001	LAGOON DRIVE				Property Type: Other If Other, provide details: Child dryer in the water park Property details: There is a metal, yellow child dryer by the water park and graffiti in black spray paint has been used on it Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "Stanley Park's time machine. This machine causes cancer" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes	Jill, the park ranger, reported this	Park Ranger	s.15(1)(l)	1	7/30/13 8:36	7/30/13 8:38	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000462163	Phone		929	GRANVILLE ST		V6Z 1L3		Property Type: Mural If Other, provide details: Property details: There is a mental box in front of the Tom Lee Builidng. The desgin on the box is an emily carr painting of a whale with headphones on. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): offensive language in black marker Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	7/28/13 12:53	7/28/13 12:55	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000459764	Phone		700	799 GRANVILLE ST				Property Type: Equipment Box If Other, provide details: Property details: The electrical boxes that have been covered with pictures of flowers or secenery Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Offensive word Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Marble/Granite Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?)	Mid block of 700 Granville on the west side was all citizen could tell me.	S.22(1)	S.22(1)	1	7/23/13 14:33	7/23/13 14:36	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000451478	Phone		245	UNION ST		V6A 2B2		Property Type: Sidewalk If Other, provide details: Property details: Graffiti is on the sidewalk in front of a business Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): In front of a roller blade store called Shop Task there is red spray paint with a red circle saying no roller blading. They feel the graffiti is showing hate towards the business so would like it removed as soon as possible. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Shop Task	6046470094	1	7/8/13 11:25	7/8/13 11:27	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000449768	E-mail	INTERSECTION		E 41ST AV	MAIN ST			Property Type: Retaining Wall If Other, provide details: Property details: Retaining Wall on E 41st Ave just West of Main St Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Not provided however legible profanity is present. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	This was received via email: "Can you please create a service request to remove graffiti on retaining wall (public property) on E 41st East and West of Main Street. There is some offensive graffiti spotted. Thanks David Lewis Good morning David, Remember those retaining walls east and west of Main St, on the north side of 41st Avenue... well they've been tagged with graffiti again but this time the graffiti includes some profanity that is quite legible. Could we please have this obscene graffiti removed asap? Thank you Syd Kelland Property Use Inspector City of Vancouver"	Lewis, David	6048737091	1	7/4/13 13:57	7/4/13 13:58	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000447697	E-mail		200	299 E 41ST AV				Property Type: Retaining Wall If Other, provide details: Property details: North-east side of the 200 block of E 41st Ave, on the retaining wall. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Obscene tags as per citizen. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVAR, Jul 12 2013 11:21AM) Reported by David Lewis 07-Jul-2013; offensive tags on the retaining wall on 200 E 41st Ave, north side.	S.22(1)	S.22(1)	1	7/2/13 7:49	7/12/13 11:21	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed Case Reopened: Hate message graffiti remains on public property. Agent Updated Case Details: Description updated to: .
Graffiti Removal - City Property	101000447440	E-mail		0	0 BURRARD BRIDGE				Property Type: Bridge If Other, provide details: Property details: Southwest side of burrard bridge on the sidewalk. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): There is a white crosswalk man that has a happy face and a penis spray painted on it in black spray paint. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		Lewis, David	6048737091	1	6/30/13 14:14	6/30/13 14:17	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000441421	Phone		700	W GEORGIA ST				Property Type: Other If Other, provide details: Property details: (I) pole (information pole) for tourists, located out front of the Canada Line station "City Centre" at 700 W Georgia Street. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Graffiti is on both sides of the "I" pole, primarily covering the map. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Glass Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Caller says there is a drawing of a penis on the south side of the pole, in blue marker, covering the whole city map. NOTE: The surface type is plastic/composite/flexi-glass? CSR CLICKED ON GLASS option as there is no option for" other" and the case cannot be summited without answering Q. 8. Asking to have the graffiti removed asap, as heavy traffic area for both citizens and tourists. Reported by David Buss with the DT Ambassador's Program.	Buss, David	S.22(1)	1	6/18/13 11:50	6/18/13 12:01	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000440262	Phone		12	WATER ST		V6B 1A5		Property Type: Other If Other, provide details: on the brick path in front of 12 Water Street. Property details: Restaurant at this location Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): The "F" word written in black sharpie on the brick walkway. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: BrickPainted Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	the "F" word is about 1 foot x 1 foot written in black sharpie.	BIA - GASTOWN BUSINESS IMPROVEMENT SOCIETY	S.22(1)	1	6/16/13 11:24	6/16/13 11:27	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000438785	Phone		313	E PENDER ST		V6A 1V1		Property Type: Sidewalk If Other, provide details: Property details: On the sidewalk in front of 313 E Pender St Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Pink swastika, circled in pink Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		S.22(1)	S.22(1)	1	6/13/13 7:19	6/13/13 7:20	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000429434	Phone	INTERSECTION		COLLINGWOOD ST	W 7TH AV			Property Type: Street If Other, provide details: Property details: On the crosswalk going North South there is a large penis on the road between Collingwood and W 7th St. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Penis in the middle of the road. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	This is right by a school, citizen was concerned because there is a lot of kids around to see it.	S.22(1)	S.22(1)	1	5/28/13 12:59	5/28/13 13:02	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000426500	Phone		0	0 BURRARD BRIDGE			on the pillar under the burrard bridge visable while walking on the pathway to the entrace of the street	Property Type: Bridge If Other, provide details: Property details: near the Vanier Park under the bridge, on one of the pillar's near the entrance to the street Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): over 5ft image of a penis drawn on the pillar under the bridge, is visable while walking on the pathway. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) Yes		s.22(1)	s.22(1)	1	5/23/13 9:08	5/23/13 9:11	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000422934	Phone	INTERSECTION		COLLINGWOOD ST	W 7TH AV			Property Type: Street If Other, provide details: Property details: at the crosswalk at this intersection Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): drawing on the ground. Graffiti types: HateOffensive If Other/Unknown, provide details: Offensive drawings and writing on the ground at the crosswalk at this intersectin. Surface type: Asphalt Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/15/13 10:58	5/15/13 11:01	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000421733	Phone		3512	W 7TH AV		V6R 1W3	The crosswalk is between W 7th	Property Type: Street If Other, provide details: Property details: Graffiti painted on 3 of the white stripes on the pedestrian cross walk. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Red graffiti with a picture of a penis. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	5/13/13 9:59	5/13/13 10:01	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000420732	Phone		143	DUNLEVY AV		V6A 3A4	in lane	Property Type: Lane If Other, provide details: Property details: on lane, behind 143 Dunlevy Av Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): If sum1 hurts u Alida, don't come 2me next time, i hate u. Graffiti types: Tag1colour If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) Yes	Contact is Jani, previously reported as 416810, however it's still there.	Atira Women's Resource Society	6046422620	1	5/10/13 8:12	5/10/13 8:15	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed Case Reopened: Reopening to attach photo. Agent Updated Case Details: Description updated to: . Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department already reported, reopened to attach photo. Case Reopened: Citizen would like to request a call back to know when graffiti will be removed Agent Updated Case Details: Description updated to: .. Agent Finished: Case Closed Directed to Another City Department No contact name for citizen that called in. Closing case. If citizen calls back, please have them contact vancouver@goodbyegraffiti com for any updates. Case Reopened: Citizen has been unable to get information and case remains outstanding. Citizen reports this is a hate message and needs immediate attention. Agent Updated Case Details: Description updated to: ... Agent Updated Case Details: Reallocated to queue: CSG - Property Use Inspections Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed Service Provided reported again as 420732, including request for follow up.
Graffiti Removal - City Property	101000416810	E-mail		143	DUNLEVY AV		V6A 3A4		Property Type: Lane If Other, provide details: Property details: Back Lane Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): White spray paint tags Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	--- (AVALB, May 3 2013 2:09PM) Attaching photo. Will also send photo to vancouver@goodbyegraffiti.com --- (AVJKR, May 7 2013 2:49PM) Citizen would like to request a call back to know when graffiti will be removed --- (AVJKR, May 7 2013 2:51PM) Graffiti is on the ground in the lane. --- (MOR66, May 9 2013 12:33PM) Citizen reports that the message is a hate message it requires immediate attention. She tried emailing vancouver@goodbyegraffiti.com, however, she does not receive any reply. She was told by someone not to use that email address as it is no longer in use. She asks that if you need to speak with her, ask for Jami at 604.642 2620, however, you can speak with any staff member as they are aware of the issue.	Atira Women's Resource Society	6046422620	1	5/2/13 12:33	5/10/13 8:16	311 Contact Centre	
Graffiti Removal - City Property	101000414359	E-mail	INTERSECTION		ALDER ST	W BROADWAY			Property Type: Equipment Box If Other, provide details: Property details: Equipment box on city property. Northeast corner of intersection. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Red spray paint saying 'fuck it' and another red tag in spray paint. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		POPE (CoV Graffiti) , NATHAN		1	4/28/13 15:34	4/28/13 15:35	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000412496	Phone	INTERSECTION		GALIANO ROAD	QUESNEL DRIVE			Property Type: Sidewalk If Other, provide details: Property details: on the SW corner of Galiano Rd and Quesnel Dr and is on the sidewalk Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Blue stencil on sidewalk designating a "drug dealing zone" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No	Nathan Pope from Graffiti Mgmt emailed 311 to create this case.	Pope, Nathan	6046738076	1	4/23/13 19:10	4/23/13 19:12	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000412244	E-mail		3538	CYPRESS ST		V6J 3P1		Property Type: Sidewalk If Other, provide details: Property details: Sidewalk Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Not provided, email only states that it is offensive. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Lewis, David	6048737091	1	4/23/13 13:04	4/23/13 13:05	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000412243	E-mail		3500	3699 CYPRESS ST				Property Type: Street Light / Pole If Other, provide details: Property details: Poles 4/35 and 5/35 Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Not provided, but it is offensive. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Metal Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) Yes	Has been reported before with no action according to the complaintant.	Lewis, David	6048737091	1	4/23/13 13:02	4/23/13 13:03	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000407941	Phone		2488	PARKER ST		V5K 2T1		Property Type: Bridge If Other, provide details: Property details: Pedestrian Underpass of Granville st Bridge at 1400 Granville (Cloverleaf Bus Loop). Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): Penises, gang tags, profanity etc. Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Cement Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No	Nathan Pope from Graffiti Mangement had requested this case be put through as it's not drawing a little media attention via a City Of Vancouver blog online. It has been reported many times int he past with no action.	Hastings Community Centre	6047186227	1	4/11/13 19:36	4/11/13 19:38	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000406294	Phone		1400	1499 GRANVILLE ST				Property Type: Sidewalk If Other, provide details: Property details: City sidewalk Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): 'Designated drug dealing area' Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No		POPE (CoV Graffiti) , NATHAN		1	4/9/13 10:17	4/9/13 10:24	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000406288	Phone	INTERSECTION		MACKENZIE ST	W 21ST AV			Property Type: Sidewalk If Other, provide details: Property details: Graffiti is on the sidewalk, on the ground. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): "designated drug dealing area" Graffiti types: HateOffensive If Other/Unknown, provide details: Surface type: Asphalt Is this a recent incident? No (Don't ask just record - Did caller indicate they want a call back?) No	Had previously reported this at W 22nd but that was incorrect. Graffiti is on the NW corner of Mackenzie & W 21st Avenue.	s.22(1)	s.22(1)	1	4/9/13 10:13	4/9/13 10:15	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000405501	Phone	INTERSECTION		MACKENZIE ST	W 22ND AV			Property Type: Back of Street or Traffic Signs If Other, provide details: Property details: Stop sign for E Pender traffic intersecting at Cassiar. Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): "cock" written on back of sign Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Metal Is this a recent incident? Unknown (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	4/7/13 8:42	4/7/13 8:44	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000393249	E-mail	INTERSECTION		CASSIAR ST	E PENDER ST			Property Type: Equipment Box If Other, provide details: Property details: Box located in front of parkade. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Yellow marker, wax and paint Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Hastings Sunrise Community Policing Centre	6047173584	1	2/28/13 16:43	2/28/13 16:44	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000392760	Phone		320	GRANVILLE ST		V6C 1S9		Property Type: Library If Other, provide details: Property details: Graffiti is located on the east wall of the building. Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): "No pe line" is written in black or blue. Citizen says the writing is very large, at least 6 inches per letter. Graffiti types: Other If Other, provide details: I am not sure what the statement "No pe line" means, it could possibly be offensive or hate. Surface type: Stucco Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		BIA - DOWNTOWN BUSINESS IMPROVEMENT ASSOCIATION	6046857811	1	2/27/13 13:27	2/27/13 13:33	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000382694	Phone		2674	E HASTINGS ST		V5K 1Z6		Property Type: Street If Other, provide details: Property details: Street and sidewalk in front of 655 W 13th Ave. North side of street. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Penis drawing on the sidewalk and the words "fag/homo" on the street in orange spray paint. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Asphalt Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	1/29/13 7:10	1/29/13 7:13	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000375670	Phone		655	W 13TH AV		V5Z 1N8		Property Type: Sidewalk If Other, provide details: Property details: in front of 244 e 14th ave Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): image of a penis Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	s.22(1) and called in to report someone overnight painted a white penis on the sidewalk (very large image)& offensive. s.22(1)	2013 January, Anonymous		1	1/2/13 15:54	1/2/13 15:57	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed

requesttype	CASEID	Channel_Type	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Graffiti Removal - City Property	101000369592	Phone	INTERSECTION		COMMERCIAL DRIVE	E BROADWAY			Property Type: Other If Other, provide details: Property details: Two bus shelters. VPD called it in. Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): Glass is spray painted with F Christmas and I'm homeless in white spray paint. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Glass Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	Nathan is from Graffiti Management Team in Engineering. He will call this out and told me to create a public property graffiti case instead of a Street Furniture Maintenance case. The reason was so he could call out someone to clear the graffiti today.	Pope, Nathan	6046738076	1	12/25/12 15:24	12/25/12 15:27	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000369324	Phone		929	MAINLAND ST				Property Type: Sidewalk If Other, provide details: Property details: Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): Vulgar Graffiti on the sidewalk - VPD were not able to tell us what the graffiti says. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		Ecomm/VPD Dispatch **USE THIS PROFILE ONLY**	6042154912	1	12/24/12 7:21	12/24/12 7:24	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000354374	Phone	INTERSECTION		ALMA ST	W 14TH AV			Property Type: Other If Other, provide details: Retaining wall. Property details: Retaining wall on SW corner of intersection. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): "Hello is a bitch" and some other profanity. Citizen will email pictures. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	11/7/12 15:00	11/7/12 15:03	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000350915	Phone		441	MCLEAN DRIVE		V5L 3M5		Property Type: Street If Other, provide details: Property details: 110 ft north of 441 mclean in the back alley and the asphalt. At the intersection of mclean and the alley Graffiti location: Rear Graffiti details (initials, names, tags, identifying marks): Swear words and names Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Asphalt Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)		1	10/28/12 15:28	10/28/12 15:30	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000350836	Phone	INTERSECTION		CLARK DRIVE	E 1ST AV			Property Type: Bridge If Other, provide details: Property details: On viaduct Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): Vulgar language as well as other tags. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Cement Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No	On CoV viaduct of Clark Drive and E. 1st Ave, southwest side. Orange florescent large vulgar lettering. About 4 ft in height and 30 feet in length. This was not there yesterday. Using the 'F' words.	s.22(1)	s.22(1)	1	10/28/12 11:07	10/28/12 11:10	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000347153	Phone		3048	ONTARIO ST		V5T 2Y7		Property Type: Street If Other, provide details: Property details: In the bike lane Graffiti location: Side Graffiti details (initials, names, tags, identifying marks): 'Live loud love large' and a diagram of a penis in a heart. About 6' x 3' Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Asphalt Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	10/16/12 11:11	10/16/12 11:13	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Agent Finished: Case Closed
Graffiti Removal - City Property	101000337138	E-mail	INTERSECTION		ISLAND PARK WALK	MARINER WALK			Property Type: Other If Other, provide details: A City owned compressor labelled C2228. Property details: It is located on the North corner of Island Walk and Mariner Walk where a City crew has been doing construction on the Sidewalk. Graffiti location: Front Graffiti details (initials, names, tags, identifying marks): It says "Stu is an a hole" in spraypaint. Graffiti types: Offensiveprofanitysexualantigay If Other, provide details: Surface type: Metal Is this a recent incident? Yes (Don't ask just record - Did caller indicate they want a call back?) No		s.22(1)	s.22(1)	1	9/15/12 11:41	9/15/12 11:43	Eng_Graffiti Management	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Graffiti Management Agent Finished: Case Closed