

File No.: 04-1000-20-2021-088

March 25, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated February 10, 2021 under the ***Freedom of Information and Protection of Privacy Act, (the Act)***, for:

**Mayor and Council feedback reports (source: VanConnect App, 3-1-1, in-person, mail, and mayorandcouncil@vancouver.ca and the Mayor's direct email address), which include, but are not limited to, the City branch notified, feedback type, topic, requester name, phone, email, whether the citizen requested a response, case details and event notes. Date range: October 30, 2020 to November 1, 2020.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-088); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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Channel Type	Case Details	Additional Details	Requestor Name	Phone	Date Created	Date Closed	Event Notes
WEB	<div>1. Subject Support for Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Hello Vancouver City Council, I live just over the Lions Gate Bridge in North Vancouver but work and play in Vancouver. I Urge you to adopt the Climate Emergency Action Plan and its many recommendations. As a bike and car commuter, I specifically support the transportation recommendations including tolls for the downtown core and more support to encourage biking, walking, and transit use. It is time for bold action to address the climate emergency we are in. This Plan is a bold step forward that our children and grandchildren will thank us for adopting. <b>s.22(1)</b></div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood I do not live in Vancouver</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <b>s.22(1)</b></div> <div>15. Original Email address <b>s.22(1)</b></div> <div>16. Original address</div>		<b>s.22(1)</b>	<b>s.22(1)</b>	10/30/2020 7 24 45 AM	11/3/2020 3 21 04 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 15 21 04.063 Service Provided
WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) I want to offer my encouragement and support for this bold initiative. It may be difficult for some, maybe many, to see but future generations will applaud you. I will applaud you. This plan gives me hope.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <b>s.22(1)</b></div> <div>15. Original Email address <b>s.22(1)</b></div> <div>16. Original address <b>s.22(1)</b></div>		<b>s.22(1)</b>	<b>s.22(1)</b>	10/30/2020 8 08 33 AM	11/3/2020 3 22 02 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 15 22 02.243 Service Provided
WEB	<div>1. Subject CEAP Dig Move 2 Please Vote Yes</div> <div>2. Describe details (who, what, where, when, why) See my attached Word file The COV staff are to be commended for this initiative and in my short Word file I address the area you're likely to get pushback on and the enormous benefits of creating a walkable city.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kits lano</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <b>s.22(1)</b></div> <div>15. Original Email address <b>s.22(1)</b></div> <div>16. Original address <b>s.22(1)</b></div>	Please see 1 attachment	<b>s.22(1)</b>		10/30/2020 8 31 28 AM	11/3/2020 4 04 13 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 04 13.023 Service Provided
WEB	<div>1. Subject Mobility pricing</div> <div>2. Describe details (who, what, where, when, why) FORGET MOBILITY PRICING - 1)Worst policy affecting families, seniors and everybody else in their ability to conduct a normal life which includes ALL the activities normally associated with LIVING. Aside from the irrational objective based on an invented "climate crisis" in Vancouver it is clearly a cash grab and an attention getter by certain Councilors to get noticed and hopefully reelected. In my view, it is attracting the opposite. Attention to NOT be reelected since you think nothing of fleecing us and implementing policies that nobody asked for. Once the Covid vaccine is here (very soon) and life gets back to normal you should stay home and let the enterprising people of Vancouver and BC bring us back to the potential we always had. You do nothing but interfere with free enterprise and job creation while trying to justify the lack of empathy for the population who are already taxed to the limit and pay your generous salaries and expenses.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <b>s.22(1)</b></div> <div>15. Original Email address <b>s.22(1)</b></div> <div>16. Original address</div>		<b>s.22(1)</b>	<b>s.22(1)</b>	10/30/2020 8 58 23 AM	11/3/2020 4 07 03 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 07 03.44 Service Provided

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WEB	<div>1. Subject R3. 2020 Social Grants COVID Recovery</div> <div>2. Describe details (who, what, where, when, why) Dear C ty Council ors, I am writing to you on behalf of WAVAW Rape Crisis Centre to request your support of R3. 2020 Social Grants COVID Recovery Grants.WAVAW Rape Crisis Centre is BC's largest sexual assault support centre, and the only sexual assault support centre in the lower mainland to support survivors of all marginalized genders, including a l trans, nonbinary, and Two-Spir it survivors of sexualized violence. When COVID-19 was declared a global pandemic, WAVAW's in-person sexual assault services were suspended at both the WAVAW office and our partner locations. WAVAW's frontline and administrative staff moved quickly to leverage existing technology and reallocate resources to continue offering as many of our survivor-centred services as possible remotely, through telephone and video platforms.Supporting survivors is crucial at a time when COVID-19 has heightened the devastating impacts of sexual violence for all survivors and disproportionately harmed racialized survivors, substance(s) users, sex workers and those who experience homelessness. However, the pandemic, and its impacts on both our survivors and the organization's capacity is extending beyond the timeframe that we anticipated. Before COVID-19, WAVAW's staff operated with limited technology, such as old computers, sharing laptops and outdated software. Now, more than ever we are seeing that the resources that we currently have are not sustainable to support remote service delivery. With 100% of our staff serving survivors from home for the foreseeable future to mitigate the risk of COVID-19 transmission to staff, volunteers and the vulnerable survivors that we serve, WAVAW is facing the imminent need to upgrade our tech resources.The \$21,000 that is pending your approval on November 3rd w ll allow WAVAW to purchase 17 laptops, 17 screens and 2 desktop computers in order to ensure that WAVAW staff have the ability to successfully support survivors through the pandemic and beyond. A portion of these WAVAW computers w ll support staff to offer one-to-one services at our partner locations such as the Downtown Eastside Women's Centre and WISH Drop-In Centre ? further increasing access to services that survivors need. Successfully fu lling this project will result in even more survivors being supported as staff will experience increased productivity and decreased time navigating inadequate technology.WAVAW has a long standing history w th the City of Vancouver, and we are grateful for your continued support through the COVID-19 pandemic. Acquiring funds for administrative costs, core funding, and program supplies has been an ongoing challenge for WAVAW, as project based funding of prioritizes staff wages. Funds from the COVID Recovery Grant will address a long-standing barrier to sound technological infrastructure and sustainability that will have a significant impact on the ives of survivors of sexualized violence. Please vote yes to approve R3. 2020 Social Grants COVID Recovery</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Social and Community Services</div> <div>11. Specific area of concern 2020 Social Grants COVID Recovery Grants</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Natti Schmid</div> <div>15. Original Email address natti@wvaw.ca</div> <div>16. Original address</div>	Please see 1 attachment.	Natti Schmid		10/30/2020 10 21 09 AM	11/9/2020 11 19 10 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 11 19 10.34 Service Provided
WEB	<div>1. Subject CEAP</div> <div>2. Describe details (who, what, where, when, why) I support Big Moves 2 but request that the Kitsilano neighbourhood be added to the area designated to be Metro Core.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kits ilano</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Please see 1 attachment.	s.22(1)	s.22(1)	10/30/2020 10 48 05 AM	11/3/2020 4 08 51 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 08 50.95 Service Provided
WEB	<div>1. Subject Fireworks ban</div> <div>2. Describe details (who, what, where, when, why) Please rescind the ban on fireworks. This is one our family's Halloween traditions and it is so sad that this is the last year we can enjoy it together. We are always very safe and have never had any injuries or fires from our celebrations.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Pub ic Safety</div> <div>11. Specific area of concern Extinguishing Consumer Fireworks</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	10/30/2020 11 07 00 AM	11/9/2020 11 20 13 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 11 20 12.703 Service Provided Hello s.22(1) &#x0D; Thank you for taking the time to share your concerns w th Council regarding the ban of consumer fireworks in the City of Vancouver.&#x0D; &#x0D; At the Council meeting on November 5, 2019, Vancouver City Council approved the motion t tled Extinguishing Consumer Fireworks with amendments. After working with Vancouver Fire and Rescue Services and the Vancouver Police Department, staff reported back to Council on June 9, 2020, on a plan to ban the retail sale of consumer fireworks to the public as well as the use of consumer fireworks in the C ty of Vancouver. If you are interested, you may review the staff report here.&#x0D; &#x0D; As of November 1, 2020, the sale and use of fireworks w ll no longer be permitted in Vancouver. While fireworks w ll continue at community events such as Chinese New Year, Diwali, Celebration of Lights, and Canada Day, they may only be discharged by a Certified Firework Technicians who holds both a Federal Fireworks Operator Certificate and a Municipal Fire Permit from Vancouver Fire Rescue Services. &#x0D; &#x0D; For more information about the rules and bylaws for fireworks, you may visit the City's website here. &#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver C ty Council
WEB	<div>1. Subject C imate Emergency Action Plan (RTS #13199)</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor and Council, I'm wr ting to express my support for, and to urge you to pass, the Climate Emergency Action Plan. We need urgent action and leadership in the face of an inarguable climate emergency, and this plan is a bold and cost effective solution with equity and cost-recovery built in. The costs of inaction will be incalculable, so I hope that cost isn't something that Council debate gets hung up on. Vancouver has the opportunity to demonstrate leadership in Canada, North America, and the world by passing this plan. Citizens and voters are ready for this, and there is no plan(et) B. Make us proud!! Sincerely (and hopefully) yours. s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		10/30/2020 11 43 28 AM	11/3/2020 4 09 34 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 09 34.127 Service Provided

WEB	<p>1. Subject Reference Number 101014501153</p> <p>2. Describe details (who, what, where, when, why) Mr. Mayor and City Councilors, Thank you for sending me your typical run-of-the-mill generic reply that completely side-stepped my question, and went on to continue spewing your already defined agenda on the so-ca-led Climate Emergency Action Plan (CEAP). The general public hate politicians precisely because of bullsh!t like this -- instead of getting a straight answer to our question, you side-step it and keep rambling on with your usual spiel. It's a clear indication that the public's questions and concerns are falling on deaf ears. I will see to it that at the next election, none of you incumbents will successfully obtain a second term. You are all a bunch of weasels!</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Kilmerley</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>8. Council Item Opposed</p> <p>9. Select category Greenest City</p> <p>11. Specific area of concern Climate Emergency Action Plan</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client §.22(1)</p> <p>15. Original Email address §.22(1)</p> <p>16. Original address §.22(1)</p>		s.22(1)		10/30/2020 11:49:17 AM	11/5/2020 5:20:45 PM	<p>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed Closed date 2020-11-05 17:20:45.163 Service Provided Oct 30 - Sent email response &amp;#x0D; &amp;#x0D; Hello §.22(1) &amp;#x0D; Thank you for taking the time to share your concerns with Vancouver City Council regarding the proposal for transport pricing in the Metro Core as part of the Climate Emergency Action Plan (CEAP). &amp;#x0D; &amp;#x0D; In the CEAP report, safe and convenient active transportation and transit was identified as one of the big moves to dramatically reduce Vancouver's carbon pollution. The City is proposing the game-changer action of transport pricing along with a bundle of supporting actions to achieve our goal of having two-thirds of all trips into the city made by walking, biking, or transit by 2030. &amp;#x0D; &amp;#x0D; The goal of introducing transport pricing in Vancouver's Metro Core is to redistribute road space that helps create more room for efficient and reliable transit, safe active transportation and other public uses. Revenue from transport pricing can be used to improve and expand transit and active transportation, making these viable and attractive options for people to move around, thus improving equitable mobility for all Vancouver residents and accessing businesses within the Metro Core. &amp;#x0D; &amp;#x0D; Around the world, cities like London, Singapore, Stockholm, and Milan have successfully demonstrated that transport pricing has many benefits for people and planet. It reduces the number of vehicles in the downtown core, and promotes other more sustainable transportation modes and trip-making patterns. This results in reduced carbon pollution, improved local air quality, lower noise levels, more reliable travel times, safer streets, more public spaces, green infrastructure, increased use of sustainable modes, and more reliable movement of goods. &amp;#x0D; &amp;#x0D; Council will be receiving a presentation on the staff report at the Council Meeting on November 3, 2020. Due to the current COVID-19 situation, this meeting will be convened by electronic means and members of the public are strongly encouraged to watch live online or follow @VanCityClerk on Twitter to receive live updates. If you would like to review the CEAP report and agenda for the meeting, they are available on the City's website at <a href="https://council.vancouver.ca/20201103/regu20201103ag.htm">https://council.vancouver.ca/20201103/regu20201103ag.htm</a>. &amp;#x0D; &amp;#x0D; For more information about Council meetings and to sign up for agenda updates, please visit <a href="https://vancouver.ca/your-government/city-council-meetings-and-decisions.aspx">https://vancouver.ca/your-government/city-council-meetings-and-decisions.aspx</a>. &amp;#x0D; &amp;#x0D; Thank you again for your feedback; your comments have been received by the Mayor and Councillors. &amp;#x0D; &amp;#x0D; Sincerely, &amp;#x0D; &amp;#x0D; Office of Vancouver City Council</p>
WEB	<p>1. Subject No to Congestion Pricing</p> <p>2. Describe details (who, what, where, when, why) Dear Mayor &amp; Council, I am appalled that on the heels of a pandemic you are considering jeopardizing hundreds of businesses and cultural organizations in the downtown core by proposing a tax-grab congestion tax. Even worse, two hospitals and the BC Cancer Agency are included in the zone staff wish to charge for, what an insensitive and insulting decision for those getting treatment or visiting sick loved ones. As someone who lives within this expensive bubble, must I now expect friends visiting from the rest of Metro Vancouver to pay for the pleasure of a visit? Do I have to pay every time I leave my home for my job outside the congestion zone? This tax will drive up the costs of everything for those living or doing business within this bubble as services and goods will have surcharges tacked on to cover the increased costs. After being whacked with a tax increase more than double the rate of inflation last year I am aghast that city staff and some councillors think the taxpayer is an endless source of funds to be squeezed until we are dry. Rest assured that I will work actively to unseat any of you in 2022 should you be misguided and out of touch enough to approve this tax grab. Sincerely, §.22(1)</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Fairview</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Opposed</p> <p>9. Select category Greenest City</p> <p>11. Specific area of concern Climate Emergency Action Plan</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client §.22(1)</p> <p>15. Original Email address §.22(1)</p> <p>16. Original address §.22(1)</p>		s.22(1)	s.22(1)	10/30/2020 12:15:05 PM	11/3/2020 4:11:29 PM	<p>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed Closed date 2020-11-03 16:11:28.803 Service Provided</p>
WEB	<p>1. Subject Public washrooms ref 101014453650</p> <p>2. Describe details (who, what, where, when, why) Thank you for your response; however, it did not address my specific enquiry. Yes, I know there are public washrooms throughout downtown, but not specifically on Robson Street all the way from Howe to Stanley Park. There is no community centre (which would have been closed for 8 months now, anyway). And as I mentioned previously, all stores/restaurants along that strip have signs saying "no public washrooms". 1. What can be done to alleviate this specific problem immediately? 2. There is no APT at Nelson/Howe, and any development work was completed well over a year ago if not longer. 3. Is there anything I can do to advocate/initiate the process for more public washrooms? I would appreciate a response that addresses the issues I raise, rather than boilerplate content. Thanks.</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Downtown</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Streets, Sanitation, and Transportation</p> <p>11. Specific area of concern Public Washrooms</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client §.22(1)</p> <p>15. Original Email address §.22(1)</p> <p>16. Original address §.22(1)</p>		s.22(1)	s.22(1)	10/30/2020 12:34:00 PM	1/22/2021 10:54:33 AM	<p>Agent Created Case Public Staff request id: PSID0 Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Nov 9 - Sent to Benafsha Idradi for response &amp;#x0D; &amp;#x0D; Citizen is requesting for more public washrooms on Robson St. They previously wrote to Council in case # 101014453650 and also received a response already from Council Correspondence. Would ENG staff be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</p> <p>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback Reason for reallocation I am told that washroom related requests are being handled by EOC/ACSS.</p> <p>Agent Finished Case Closed Closed date 2021-01-22 10:54:32.873 Service Provided Dec 16 - Alycia Fridkin (ACCS) responded to the resident &amp;#x0D; &amp;#x0D; Dear §.22(1) &amp;#x0D; Thank you for reaching out again to Mayor and Council on October 30, 2020 regarding public washrooms downtown. We appreciate the time you took to follow up with us. &amp;#x0D; &amp;#x0D; We share your concern about the need for more public washrooms downtown and we are working on this area. I've attempted to answer your questions below. &amp;#x0D; &amp;#x0D; 1. We are currently assessing the areas of downtown where there is the highest need for public washrooms. Based on our data, the greatest need for washrooms is in the Granville South area and the West End. We are working with our team internally to scope out an appropriate place for an additional washroom in this area and are engaging people with lived experience in this process. This issue has also been brought forward to the attention of our Emergency Operations Centre and we are looking at the most efficient and effective way of installing additional washrooms that are safe for people who are most negatively impacted by the lack of public washrooms, including people who are homeless, sex workers and people who use drugs and are at risk for overdose death. &amp;#x0D; &amp;#x0D; 2. We indicated in our last email that the Nelson/Howe APT is temporarily closed due to development work. There is an ATP at Nelson Park that is open 24 hours. &amp;#x0D; &amp;#x0D; 3. Thank you for your offer to advocate for more public washrooms. You may want to partner with an existing non-profit organization or your local Business Improvement Association to collectively strategize on ways to access potential funding for more washrooms. &amp;#x0D; &amp;#x0D; As you may gather from our work mentioned above and in our previous email, we have been engaged in a number of issues related to increasing access to public washrooms, especially in the downtown area. You may be interested to know that we are implementing an Overdose Washroom Strategy as part of the Mayor's Overdose Emergency Task Force. The Park Board also recently released a Parks Washroom Strategy that you can read more about online. &amp;#x0D; &amp;#x0D; If you have any questions about our current approaches, please contact me and I'll be happy to answer them further. &amp;#x0D; &amp;#x0D; Sincerely, &amp;#x0D; &amp;#x0D; Alycia Fridkin &amp;#x0D; &amp;#x0D;</p>
WEB	<p>1. Subject City Climate Plan</p> <p>2. Describe details (who, what, where, when, why) I have just had a chance to look through the proposed City Climate Plan and wanted to say how happy I am to see these wonderful proposals. I have been so worried that we are not going to be able to change from words to deeds on the climate issue. This is such a huge step in the right direction. I know a great deal about transport issues, from my research experience in this area. What is being proposed (transport pricing, transit priority corridors, city-wide safe walking and biking infrastructure) will not only help with climate change, but also help reduce traffic injuries and deaths, and make our neighbourhoods more livable for children, seniors like me ... everyone! On other fronts where I am less knowledgeable, for example home contributions to greenhouse gases, this program will be so helpful to guide useful action. You have already inspired me to check out new water and home heating systems for our aging gas ones. In sum, thank you, thank you, thank you!</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Dunbar-Southlands</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item In Support</p> <p>9. Select category Greenest City</p> <p>11. Specific area of concern Climate Emergency Action Plan</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client §.22(1)</p> <p>15. Original Email address §.22(1)</p> <p>16. Original address §.22(1)</p>		s.22(1)	s.22(1)	10/30/2020 12:48:08 PM	11/3/2020 4:18:04 PM	<p>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed Closed date 2020-11-03 16:18:04.207 Service Provided</p>

Phone	<div>1. Subject Homeless</div> <div>2. Describe details (who, what, where, when, why) § 22(1)would like to say she is at a coffee shop at A berni and Bute and has noticed how well taken care of the residents are and the neighbourhood is. There are planters along the street, seating, the asphalt has been painted to make it look pretty and all the people using these facilities don't have to think about how much money was spend painting the street, placing the planters, making seating.... However, if the councillors that make these decisions were to spend time money and some effort thinking about the homeless and taking care of them, I would help everyone. It would mean the population of the City if being taken care of, not just the ones that are already cared for. This is lazy thinking as per caller, did the councilor/mayor travel and see this somewhere and decided lets paint the streets, how much does a l this cost at one intersection? Mayor and Council should spend time in the areas where the upkeep is needed to know where to spend the money of taxpayers.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Homelessness</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)	s.22(1)	10/30/2020 1 23 00 PM	11/9/2020 11 38 15 AM	Agent Created Case Agent Updated Case Details Res located to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-09 11 38 15.39 Acknowledged
WEB	<div>1. Subject Climate Emergency Action Plan - November 3 City Council Meeting</div> <div>2. Describe details (who, what, where, when, why) I want to express my strong support for this plan, and my desire to Council that it be approved. I am a homeowner living in Kerrisdale, a neighbourhood with abundant free parking, low density, and high walkability. I currently benefit from the status quo, and I think it should change. I'm particularly glad to see the end of "free" parking, a finite resource that benefits only some citizens while its costs are borne by everyone. Furthermore, I would be glad to pay the cost of an annual parking permit, and my share of the other surcharges and costs indicated in this plan, if it means a sustainable and healthy future for my daughter, and not one where people in wealthier neighbourhoods like ours are unequally privileged by inequitable systems. I hope that Council will be brave enough to consider a long-term vision of sustainability for our city, one that considers the hidden costs of carbon emissions and driver-focused infrastructure, so that this beautiful place where we are fortunate enough to live is still here for the generations that will follow up.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kerrisdale</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		s.22(1)		10/30/2020 2 03 05 PM	11/3/2020 4 22 08 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 22 07.887 Service Provided
WEB	<div>1. Subject Killing the city - Opposed</div> <div>2. Describe details (who, what, where, when, why) My wife and I are trying to § 22(1) in this city, and you keep making it harder and harder. I think you and your staff are completely out of touch with what people are going through. I would like to see a civic election. The emerge action plan is unbelievable. I'm so mad. People are homeless, starving, and barely making a living. And now you're going to tax people again. This has to stop. You are out of touch!!!!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		s.22(1)		10/30/2020 2 12 41 PM	11/3/2020 4 21 12 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 21 11.65 Service Provided
WEB	<div>1. Subject In support of CEAP</div> <div>2. Describe details (who, what, where, when, why) Please find attached a letter in support of the CEAP from the Reel Green Advisory Comm ttee which represents the stakeholders, unions and industries in the Vancouver Film and Television Industry.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>	Please see 1 attachment	s.22(1)		10/30/2020 2 22 32 PM	11/3/2020 4 23 45 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 23 44.633 Service Provided

WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) So you want to add additional barriers and costs to seniors and people with mobility issues. Why do you think it's right to use your privilege of not having mobility issues to suppress access to businesses and doctors offices for people wth disabilities and seniors. Just for fully capable people to feel more comfortable roaming because obviously cars aren't going away because people wth mobility issues will still need to use them. The environment plan should not single out those who struggle the most just for council can feel good sleeping at night. The answer to safer roads is better infrastructure to create less confusion and better visibility, not to throw hate at a group of vulnerable people that are just trying to live their life. Stop using your privilege over those who just want to live their life without you adding addition barriers to their mobility.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Shaughnessy</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		s.22(1)		10/30/2020 2 24 06 PM	11/3/2020 4 23 36 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 23 35.77 Service Provided
WEB	<div>1. Subject Climate Emergency Action Plan - In Support</div> <div>2. Describe details (who, what, where, when, why) I support the City Gov't of Vancouver doing this in the Climate Emergency Action Plan a) "The City also continues to support TransLink in its Low Carbon Fleet Strategy, which aims to reduce carbon emissions by 80% by 2050 and use only renewable energy in all operations by 2050, primarily through the transition to battery-powered electric buses." b) As a TransLink superfan, you bet I endorse "APPENDIX B-4 5-YEAR TRANSIT ACTION PLAN", big time. I absolutely agree that, "Transit becomes a more attractive and viable option for residents when it is fast, frequent and reliable. Vancouver is fortunate to have a well-established bus network, but delay is growing on many routes, even while ridership has historically increased. Transit priority enhancements alleviate the impacts of congestion on bus service to more quickly and reliably connect passengers to their destinations." In other words, SARAH M. ROSS OF TRANS LINK IS A ROCK STAR!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		s.22(1)		10/30/2020 2 25 28 PM	11/3/2020 4 25 31 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 25 31.027 Service Provided
WEB	<div>1. Subject Mobility Pricing - Oppose</div> <div>2. Describe details (who, what, where, when, why) I understand that you have a revenue issue. But if you move forward with mobility pricing you will see backlash the likes none of you politically can handle. In a time where things are already tight for most people you keep finding ways to take more money from the citizens of this city. It needs to stop. I am about to purchase a home in this city, but should this motion pass I am walking on the deal and moving elsewhere. This is yet another example where the rich who can afford EV's and living close to where they work will benefit and the rest will be left to pay for it all. Your recent work on Wail Street has created a traffic mess full of cars idling on Powell. Your amazing work on 41st has created an even worse mess. I am a cyclist, I don't need bike lanes every 3 blocks at the expense of constant traffic jams. You are not making this city better. Do not take this tone deaf idea being pushed by Christine Boyle and make the downfall of your political careers, because I will be. Watch all the businesses leave the core, and trust me it will happen. We are not London, we are not NYC. Leave meaningful climate change action to the Province and the Feds. This idea will make two classes of citizens in this city and the people will not forget.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		s.22(1)		10/30/2020 2 32 28 PM	11/4/2020 9 09 19 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 09 19.317 Service Provided
WEB	<div>1. Subject Climate action plan</div> <div>2. Describe details (who, what, where, when, why) This will be the final nail in the coffin for this city. Charging people to move downtown will kill 100% of small businesses and your stated desire to promote remote working options? will drive the tax paying office jobs out of the cities core. This will be a snowball effect of less employers and following that fewer citizens with even fewer reasons to ever enter the downtown core for those who live outside of it. Also for the thousands who choose at great expense to own/rent in the core and work outside of it will cause them to rethink their current living situation for a more sustainable and less expensive address. All this to show this cities great virtue in tackling climate change while having ZERO real world affect. This council has caused a crises in our streets with an out of control homeless population and now will impose a movement tax on those already over taxed and tired of city halls reckless spending on issues outside of their mandate. My only solace being it will cost each and every council members job come next election if this is shoved down our throats. Sincerely a very concerned taxpayer and long time Vancouverite</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		s.22(1)		10/30/2020 2 35 29 PM	11/4/2020 9 10 46 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 10 46.047 Service Provided



WEB	<div>1. Subject Climate Emergency Action Plan (Nov 3rd Hearing) - Oppose</div> <div>2. Describe details (who, what, where, when, why) I oppose the proposed to ls for cars entering Downtown and Central Broadway - This essentially equates to a driver's tax. It unfairly targets individuals who need to drive (seniors, families with young children, individuals commuting long distances for work). Where is the tax on cyclist to use bike routes? - Vancouver is not a bike-able city for everyone. People have d fferent fitness levels. Not everyone can bike in the rain. And biking safely in the snow? Forget about t. - Trans t in Vancouver is abysmal. Grossly unreliable at the best of times, slow, underbuilt, and the entire system shuts down with the first snow fa l. - The current proposed to l zone includes two hospitals. Are counsellors actually incompetent enough to "charge" patients coming to the hospital for necessary medical appointments and emergency care? What about the physicians, nurses, and staff at hospitals? Are you going to charge them to come to work to save lives? Brilliant idea... not. - Does council realize this proposition wil be charging a toll to use Highway 99? This will lead to people who can't afford the daily toll diverting to the Second Narrows, thus increasing congestion, increasing travel times, and increasing carbon emissions. Good job reducing the carbon foot print... not. - City council is basing this mobility tax concept off of much larger urban centers with significantly higher populations and much more extensive plus reliable transit alternatives (i.e. London). Vancouver is no where near as populated and lacks reliable alternative means of transport. - Counsellors need a reality check. We are in the middle of a global pandemic. People are living paycheck to paycheck, barely making ends meet, and counsel has the the brilliance to suggest increasing "tax/introducing tolls" as a priority. Shame on you. - How is someone who lives in one end of the city (i.e. South Vancouver), who works out at the other end of the city (i.e. UBC), expected to have 90% of their daily needs met by walking. What a joke. I also oppose the mandatory parking permits for all residential streets - Again this unfairly targets drivers and is another "driver's tax." Don't sugar coat it. - The city is reducing the number of parking spots new buildings are required to create, thus forcing owners and renters to park on the streets. Subsequently, the c ty proposes a street parking tax? This is a joke. City council should note be using the Climate Emergency Action Plan as a way to unfairly and unjustly increase "taxation." I propose council suggest some meaningful and actionable plans to counter act c mlate change, instead of just sitting on their new \$300,000 office furniture.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Sunset</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16.</div>		s.22(1)		10/30/2020 2 37 22 PM	11/4/2020 9 11 43 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 11 43.313 Service Provided
Phone	<div>1. Subject Homelessness on City Property</div> <div>2. Describe details (who, what, where, when, why) Via VanConnect (PS ID 9010798) Reporting 2 tents in the parking lot at 455 W 10th Ave. See link to picture https://d17taqln7c-hbm.cloudfront.net/uploads/medium_889acc9375dfea303682780b91953e8b</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Encampments</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		No Name (ps), No Name		10/30/2020 2 40 00 PM	11/9/2020 11 39 00 AM	Agent Created Case Agent Updated Case Details Rea located to queue CS_Mayor and Council Feedback  Agent Finished Case Closed Closed date 2020-11-09 11 39 00.143 Service Provided Oct 30 - 311 sent to REFM in case #101014505055
WEB	<div>1. Subject Describe details (who, what, where, when, why) I heard The Current w th guest Bill MacEwan regarding a plan for the people who come through the courts, Emergency depts., and are returned to the streets. SRO's bed bug infested t is no wonder sleeping rough is their best option. It is very sad to see the poorest scratching incessantly. Another point is why are we building so much and who are we building for. C ty Hall talks of making the c ty green and when you demdsh where does that go?? Since The Courier is not available it is hard to know what is going on in Mayor Kennedy's and Counc lrs City Ha l. Sincerely s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Homelessness</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)		10/30/2020 2 41 00 PM	11/9/2020 11 55 04 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 11 55 04.39 Service Provided Hello s.22(1) &#x0D; Thank you for taking the time to share your concerns w th the City of Vancouver regarding the homelessness issue.&#x0D; &#x0D; Homelessness continues to be a significant issue throughout Vancouver, and much of North America, and the COVID-19 pandemic has placed additional strain on many of the programs and services that are in place to support those experiencing homelessness, as well as other residents. We are deeply concerned about the safety and wellbeing of people experiencing homelessness across the City, as well as the impact that such encampments have on the wider community. &#x0D; &#x0D; The C ty is working hard to continue to provide essential services to our most vulnerable populations by adapting the way the following services are delivered &#x0D; &#x0D; ? Outreach Our Homelessness Services Outreach team continues to work with people experiencing homelessness across the City to connect them to essential services and information. Our outreach office is also open four days a week to provide much needed supports during COVID-19.&#x0D; ? Housing In partnership w th Vancouver Coastal Health (VCH) and BC Housing, the City had previously secured 478 spaces in hotels and in two Emergency Response Centres at community centres for people experiencing homelessness or possible COVID-19 symptoms. &#x0D; ? SROs We have secured food and cleaning support for some high risk SROs to improve access to hygiene and other supports for residents precariously housed.&#x0D; ? Peer Employment Local residents, including some of the DTES Market peers, have been provided low barrier work opportunities through the City-funded Community Stewardship Program, in partnership with the Community Impact Real Estate Society. An average of 50 residents ? or peer workers - are providing critical public health information about COVID-19 and meeting the basic needs of people experiencing homelessness, urban Indigenous residents, and undocumented immigrants who are highly impacted by COVID-19.&#x0D; ? Income Assistance In partnership with Pigeon Park Savings and VanCity, we reduced the barriers for bank account signups so that residents do not need to collect or cash cheques in person. &#x0D; ? Access to Critical Information In partnership with VCH, we are providing enhanced access to critical information and services, including the opening of a community information and service point. &#x0D; ? Supportive Outdoor Spaces The City is planning to seek safe community spaces for public health and gathering in the neighbourhood, including spaces for outdoor food consumption and handwashing. A seating area outside of Evelyn Saller has been installed for residents accessing these food services. &#x0D; ? Food The C ty is working with funders, the charitable sector, and private donors to provide nutritional meals delivered to people at low or no cost. To date, thousands of meals and food hampers have been provided to seniors and people living in low-cost housing.&#x0D; ? Basic hygiene We are working hard to continue to provide essential services to our most vulnerable populations and this includes our laundry and shower services which continue at Evelyn Saller Centre and Gathering Place. We have also installed new handwashing stations across the Downtown Eastside (DTES). Many of these also include potable water spouts so that people can fill up drinking water bottles from them.&#x0D; &#x0D; Response exceeds character count limit
WEB	<div>1. Subject Zero Emissions Building Strategy</div> <div>2. Describe details (who, what, where, when, why) October 30th, 2020 Mayor and Council City of Vancouver City Hall 7 453 W 12th Ave Vancouver, BC V5Y 1V4 By email to mayorandcouncil@vancouver.ca Dear Mayor, Council lrs and Staff, On behalf of the Building Owners and Managers Association of Br tish Columbia (BOMA), thank you for the opportunity to comment on the City of Vancouver Zero Emissions Building Strategy proposal. We appreciate the opportunity to have been able to engage with City staff on this in tiative over this past year, and we expect that engagement to continue in 2021 as the carbon pollution limits are established. BOMA has been an active participant on the Renewable City 2050 Advisory Group as well as the City's Urban Design Panel. We recognize that the City has ambitious carbon reduction targets and we be lieve there are supporttable ways to make them more achievable. We are delighted to see capacity building support for the commercial buildings industry in the plan and we would be pleased to look at ways that we can support the development of the Commercial Building Innovation Centre. Given the economic uncertainty surrounding COVID-19, many building owners are holding off on any commercial building renovations. There has never been a stronger need to combat this decline and for government to provide innovative solutions to increase the resiliency of our built environment for generations. We appreciate now more than ever the need to maintain a flexible approach to meeting carbon limits. BOMA is a leader in transforming the commercial buildings industry toward energy efficiency and environmental responsibility. BOMA represents an industry valued at more than \$350 b ilion, which contributes \$4 billion annually to the provincial economy and employs 40,000 Br tish Columbians. Our industry supports the C ty's small businesses and provides community infrastructure that supports all citizens. Please do not hesitate to contact me if we can provide any more information. Sincerely, Damian Siathonikos President, Building Owners and Managers Association of British Columbia (BOMA BC) Cc: Sadhu Johnston ? City Manager, City of Vancouver Sean Pander ? Green Building Manager, City of Vancouver</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Business or Company</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Muneesh Sharma</div> <div>15. Original Email address muneesh@boma.bc.ca</div> <div>16. Original address</div>	Refer to 1 attachment from BOMA. Company refers to Zero Emissions Building Strategy.	Muneesh Sharma		10/30/2020 3 15 25 PM	11/4/2020 9 12 37 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 12 36.72 Service Provided

Phone	<div>1. Subject RV along W 75th Ave</div> <div>2. Describe details (who, what, where, when, why) Caller advised there is an RV that has been parked along the 1500 block of W 75th Ave. The site is littered with jerry cans, bicycles, household garbage. There is a large tarp wrapped around the RV that has come loose and impeding a quarter of the way into the roadway. Caller is upset that nothing seems to have been done about this for months. Caller believes that with this new elected government things within the CoV continue to get worst. Caller <b>s.22(1)</b> near Hastings &amp; Gore and there are RVs parked there as well. Caller feels there is nothing but homeless people everywhere and conditions continue to deteriorate. Caller feels it's been worse than the last few years. Caller firmly believes Mayor &amp; Council needs to take action. Caller would like to see Mayor and Council provide homeless people with the help the need or move them along. People should not be allowed to camp out against private property on public property. Caller feels this discourages people from visiting certain areas as the presence of these RV encampments make people feel unsafe in their own communities. This in turn is bad for business, growth, and community development.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Encampments</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		<b>s.22(1)</b>	<b>s.22(1)</b>	10/30/2020 3 18 00 PM	11/9/2020 11 55 30 AM	Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-09 11 55 30.237 Acknowledged
WEB	<div>1. Subject climate emergency action plan</div> <div>2. Describe details (who, what, where, when, why) Dear Council, My name family and I reside in Vancouver. I am writing to you in support of the Climate Emergency Action Plan motion. I need this motion to pass, and to pass immediately. I have been encouraged to see your commitments to climate leadership in the past, we are in a climate crisis and the life of my child is being damaged by climate change. I need you to respond to me, and the countless others who are also affected, by passing this motion promptly. Specifically, as a mother, I am very concerned about what my child's future will look like. My number one priority is to do all that I can to help ensure that I leave him a livable planet and I expect this to be your number one priority as well. Please substantiate your previous climate leadership by passing this motion. Vancouver's emissions are on a downward trend but we know from IPCC reports that the climate crisis needs bold, continuous action. Here in BC, climate change isn't just a theoretical future, the terrifying air quality we all experienced this fall was an important reminder of the crisis we are already in. We have learned from COVID-19 that an effective emergency response requires game-changing action. It may be uncomfortable, but it will save lives. Now, we need our Councilors to fully support this game-changing plan, we need to act at the speed and scale that science and justice demand. We need to work together to [re-hash another thing that is important to you]. Sincerely, <b>s.22(1)</b></div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <b>s.22(1)</b></div> <div>15. Original Email address <b>s.22(1)</b></div> <div>16. Original address <b>s.22(1)</b></div>		<b>s.22(1)</b>	<b>s.22(1)</b>	10/30/2020 3 21 02 PM	11/4/2020 9 13 33 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 13 33.077 Service Provided
WEB	<div>1. Subject Supporting the Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) SciUs Advisory is a Vancouver-based consultancy specializing in bringing transformative solutions for the rapidly changing built environment. We work with leaders in the building industry, businesses, policy makers and regulators, government agencies and communities to help them tackle their most important challenges, identify their greatest opportunities, and help them understand the changes required to achieve an affordable, comfortable, healthy, and environmentally sound built environment. With a deep understanding of the real estate, construction, infrastructure, forestry and transportation sectors, we determine the impact of local to global trends and support decisions that create a prosperous carbon-free future. We wholeheartedly support the City's Climate Emergency Action Plan as a way to kick-start meaningful adoption of climate resilient solutions to buildings and transportation. In particular, we believe that road pricing is a "game changer" as a way to raise revenues and discourage driving. We are also passionate advocates of innovative low carbon timber solutions as a way to create healthy, livable and sustainable communities. We look forward to the Climate Emergency Action Plan becoming a reality and acknowledge Vancouver's leadership as a world class green city. Sincerely, Helen Goodland Head of Research and Innovation, SciUs Advisory</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Business or Company</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Helen Goodland</div> <div>15. Original Email address hgoodland@sci.us.ca</div> <div>16. Original address</div>		Helen Goodland		10/30/2020 3 25 42 PM	11/4/2020 9 14 29 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 14 29.163 Service Provided
WEB	<div>1. Subject Christmas Donations For Aboriginal Children</div> <div>2. Describe details (who, what, where, when, why) My name is Alanis, I am apart of the team at Vancouver Aboriginal Friendship Centre Society. We are looking to host our Annual Christmas Gathering this december. I am reaching out in hopes of receiving support to make this Christmas Gathering happen. We usually host a large event and provide turkey dinner and gifts for the children that attend. We would appreciate any gifts or financial contribution, as we would love to make this event happen again this year. Of course with social distancing measures. Please see file attached for more information on our Annual Gathering.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview/Woodland</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Social and Community Services</div> <div>11. Specific area of concern Community Grants</div> <div>12. Author Type Group or Organization</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Alanis Anderson-Shaw</div> <div>15. Original Email address recreation@vafcs.org</div> <div>16. Original address 1607 East Hastings</div>	Refer to attachment from Vancouver Aboriginal Friendship Centre Society	Alanis Anderson-Shaw		10/30/2020 3 34 14 PM	11/13/2020 2 45 06 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-09 12 50 21.17 Service Provided  Case Reopened Update Categories Agent Finished Case Closed. Closed date 2020-11-13 14 45 05.533 Service Provided

WEB	<div>1. Subject Mobility Pricing</div> <div>2. Describe details (who, what, where, when, why) As a long time resident of the West End in downtown Vancouver, I'm very concerned about the proposed mobility pricing and its impact on fellow residents of downtown. Please consider making residents of downtown exempt from this pricing, otherwise it's essentially a tax for living in this place. We already pay higher parking fees and have lack of parking compared to other parts of Vancouver - and the quality of life in downtown is deteriorating with the increased development. Please support your residents of downtown and provide an exemption to this mobility pricing.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)	§ 22(1)	10/30/2020 3 35 56 PM	11/2/2020 9 02 37 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 15 02 36.6 Service Provided
WEB	<div>1. Subject DEVELOPMENT APPLICATION NUMBER DP-2020-00495</div> <div>2. Describe details (who, what, where, when, why) Please kindly read the attached letter. I am requesting for a reconsideration of the rejected application noted above.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Planning, Zoning, and Development</div> <div>11. Specific area of concern § 22(1)</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>	Please see 1 attachment	§ 22(1)		10/30/2020 3 43 00 PM	12/1/2020 9 33 27 AM	Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Reallocated to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Nov 2 - Sent to Corrie Okell for response &#x0D; &#x0D; Citizen is writing about their rejected development application for § 22(1) DP-2020-00495). Would DBL be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!  Agent Updated Case Details Reallocated to queue PDS_Mayor and Council Correspondence  Agent Finished Case Closed Closed date 2020-12-01 09 33 26.877 Assigned Enquiry was assigned to staff. Application was denied based on work without permit, and non-compliance with regulations. Concerns with building code violation as well. Staff will continue to work with the applicant to bring their plans into compliance with City regulations / bylaws
WEB	<div>1. Subject GVBOT comments on Transport Pricing Policy of CEAP</div> <div>2. Describe details (who, what, where, when, why) Please find attached a letter from the President and CEO of the Greater Vancouver Board of Trade (GVBOT), Bridgitte Anderson, regarding the proposed transport pricing policy presented in the Climate Emergency Action Plan (CEAP) report being presented to Council Nov 3, 2020. The GVBOT hopes that Council will consider the meaningful concerns around the proposed transport pricing policy before approving the CEAP.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Group or Organization</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Greater Vancouver Board of Trade</div> <div>15. Original Email address advocacy@boardoftrade.com</div> <div>16. Original address</div>	Refer to attached from the GVBOT. Refers to transport pricing.	Greater Vancouver Board of Trade		10/30/2020 3 49 41 PM	11/4/2020 9 15 30 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 15 29.63 Service Provided
WEB	<div>1. Subject Please pass the CEAP!</div> <div>2. Describe details (who, what, where, when, why) This is so important to me, to our region, and to the whole planet. Implementing things like mobility pricing will take courage. Please have that courage. Thank you, § 22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		10/30/2020 3 50 35 PM	11/4/2020 9 16 58 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 16 58.39 Service Provided
WEB	<div>1. Subject Letter Regarding Zero Emission Modular Housing and Urban Forest Flood Management from the Ministry of Forests, Lands, natural Resource Operations and Rural Development</div> <div>2. Describe details (who, what, where, when, why) Letter Regarding Zero Emission Modular Housing and Urban Forest Flood Management from the Ministry of Forests, Lands, natural Resource Operations and Rural Development</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood I do not live in Vancouver</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Zero Emission Modular Housing</div> <div>12. Author Type Group or Organization</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>	Entered by Correspondence Clerk. Please see 1 attachment.	Constituent		10/30/2020 3 56 00 PM	11/9/2020 1 03 01 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-09 13 03 01.413 Acknowledged

WEB	<div>1. Subject 101014522699 reference</div> <div>2. Describe details (who, what, where, when, why) I have read the report and the key finding you are blatantly disregarding is the unpopularity of this change among the public. It is disingenuous at best to argue that the pub ic simply need to be better informed about the congestion fees or that we will simply get used to it. You are once again pretending to consult with the pub ic on a matter you have already decided. This is just like the Granville Bridge consultations. If you actually listened to what your citizens were telling you perhaps we would have a more positive impression of the City Council and Mayor. Further to the above I would like to add that my specific concern about the impact of this charge on downtown residents and people with disabilities who need a car to get around. There was a one ine throw away sentence in the report that people with SPARC BC tags might be exempt. This shows continued unsatisfactory planning for people with mobility issues. An add tional equity piece you likely have not considered is that there is a cost to getting a SPARC parking permit. No other place I have ever lived has charged for a handicap parking placard.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		10/30/2020 3 57 17 PM	11/4/2020 9 22 22 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 22 22.317 Service Provided
WEB	<div>1. Subject Climate change proposal</div> <div>2. Describe details (who, what, where, when, why) Do us people of south Vancouver not exist to you. Have you tried using public transit anywhere south of 49th ave? This whole proposal is just an veiled money grab. Do you know have some insider information that the doctors of the world don't know that is going to make mass transport safe again? we can't even get people to wear mask on the bus without viral video fights breaking out and you want us all to be exposed to this. The entire plan is out of touch and I can't wait to vote out Christine Boyle.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Sunset</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	10/30/2020 3 59 33 PM	11/4/2020 9 19 22 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 19 22.247 Service Provided
WEB	<div>1. Subject New Coal Harbour School Transportation Issues</div> <div>2. Describe details (who, what, where, when, why) Attached is a letter from the Lord Roberts Elementary School PAC regarding transportation issues relating to the new Coal Harbour Elementary School and the Lord Roberts Annex.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern West Georgia Complete Street</div> <div>12. Author Type Group or Organization</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Lord Roberts Elementary PAC s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address New Coal Harbour Elementary School</div>	Refer to 1 attachment.	s.22(1)	s.22(1)	10/30/2020 4 17 00 PM	12/22/2020 1 56 13 PM	Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Rea located to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Nov 9 - Sent to Benafsha Iradia for response &#x0D; &#x0D; Council received the attached letter from the Lord Roberts Elementary School PAC regarding transportation issues relating to the new Coal Harbour Elementary School and the Lord Roberts Annex. Would ENG staff be able to respond back to them and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!  Agent Finished Case Closed. Closed date 2020-12-22 13 56 13.03 Service Provided From Quintero, Liana &#x0D; Sent Wednesday, December 16, 2020 10 55 AM&#x0D; To s.22(1) Cc: Boyle, Christine & t;Christine.Boyle@vancouver.ca&gt;; School Active Travel Planning & t;SchoolActiveTrave @vancouver.ca&gt;&#x0D; Subject RE: Transportation Issues New Coal Harbour Elementary School&#x0D; &#x0D; Dear s.22(1) &#x0D; Thanks for emailing us in regards to the current transportation challenges at Lord Roberts, as well as wanting an update on transportation plans to the new Coal Harbour Elementary. Your letter to Councilor Boyle was shared with me to provide a response, as I work on the school portfolio. Your letter sent to our Transportation Planning email was also shared with me, so seemed simpler to compile all the information in one response.&#x0D; &#x0D; Coal Harbour Elementary & amp; Pedestrian infrastructure &#x0D; The development permit process for the new Coal Harbour Elementary is currently underway, but is still on the very early stages of review. Transportation to the school is being reviewed as part of the application process. This includes a travel mode survey to look at how staff/students travel to/from Roberts Annex and Roberts Elementary to understand the impacts when moving to Coal Harbour Elementary. As well as where pick up and drop activity will occur, the closure of Broughton, north of W Hastings is one of the alternatives being considered by City staff but still under review. Also note I have shared your email with VSB staff working on Coal Harbour Elementary for their consideration. &#x0D; &#x0D; Through the school active travel planning program at Lord Roberts conducted in 2015/16 and the Moving Towards Zero safety program , the majority of signals in the school catchment have been already re-timed to provide additional crossing time to pedestrians. Some examples include Cardero/Davie, Bidwell/Robson, Broughton/Georgia, Broughton/Pender, Bute/Georgia, Denman/Alberni, Denman/Robson, etc. Please note we have worked to provide pedestrian countdown timers and LED at most of our signals, with most locations in the school catchment already completed. &#x0D; &#x0D; When it comes to pedestrian facilities to support crossing arterials, future signals already in our plans include Alberni/Bidwell and Georgia/Bidwell. We recognize there is still pedestrian connections that could be improved and we would be looking for opportun ties to address them in the upcoming years (e.g. Alberni/Jervis and Pender/Nicola). &#x0D; &#x0D; Future Cycling Facilities &#x0D; As you've identified, there are two significant upcoming projects which would improve cycling connections to the new school, both of which are our capital planning aims to complete before its opening. Our goal would be for the West Georgia Complete Street to include a direct eastward connection to Dunsmuir at Hornby, and through adjacent development we are also working on connecting upgrades to Cardero. In terms of Bute Greenway, the intent is to connect English Bay to Coal Harbour, Seawall to Seawall, though we would be working through Parks on making those final connections. The two projects would thus connect to each other and the rest of the network.&#x0D; &#x0D; Although an additional north-south bikeway between Bute and Cardero is not a current priority, Broughton was identified for potential changes through Places for People, and in the short term we would review any remaining gaps between the above projects and
WEB	<div>1. Subject CEAP</div> <div>2. Describe details (who, what, where, when, why) It is vital that we take action on the climate emergency. Please support the Climate Emergency Action Plan on November 3rd.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kilmerney</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		10/30/2020 4 41 59 PM	11/4/2020 9 23 08 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 23 08.097 Service Provided

WEB	<div>1. Subject Local Startup supporting Vancouver's Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Going towards the November 3 council meeting, we at Lambda Science ike to express our support for the Climate Emergency Action Plan. We work with small residential buildings. Our product StepWin (<a href="https://stepwin.ca">https //stepwin.ca</a>) helps homebuilders and renovators improve the energy efficiency of their design, without an impact on their construction budget. We believe the city's planned actions will create more market opportunities for Green Building. Please find our support letter attached wth this note.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Business or Company</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Arman Mottaghi</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>	Refer to the attached.	Arman Mottaghi		10/30/2020 6 11 20 PM	11/4/2020 9 25 16 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 25 16.28 Service Provided
WEB	<div>1. Subject Cat Roaming Bylaws</div> <div>2. Describe details (who, what, where, when, why) I implore the Vancouver City Council to instate a bylaw restricting the ability of cat owners to allow their pets to roam freely outdoors. This would read similar to our current bylaw for dogs, Animal Control By-Law number 9150. Specifically, sections 4.1 (no running at large) and 4.2 (leashing). Section 7.1 (controlling other animals) of this same bylaw could be said to apply to cats, however this is clearly not enforced at present. An outdoor cat's average life expectancy is six to 10 years, in comparison to an indoor cat's life expectancy of 16 to 20. Indoor cats are unquestionably safer and healthier than outdoor cats. They don't endanger birds and other wildlife or bring home fleas or dead animals, nor do they need frequent visits to the veterinarian to treat injuries sustained outdoors. The BC SPCA and numerous other organizations recommend keeping cats indoors for the health and well-being of the animals as well as their human counterparts. I am sending this in to council as Vancouver resident who has lived in the West End for years, witnessing too many near misses between cats and cars or other animals. I spent an hour tonight capturing one cat who was lost and afraid and in a busy intersection, only to return him to his owners who were unfazed. If this pandemic has showed us anything, it is the value of animal companions to our mental health. We must care for our cats as well as we do our dogs. Please consider implementing positive change to ensure our animals are valued equally.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Cat Roaming Bylaws</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Template</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		10/30/2020 7 16 00 PM	11/25/2020 3 33 45 PM	Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Rea located to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Nov 9 - Sent to Corrie Okell for response &#x0D; &#x0D; Citizen would like the Animal Control Bylaw to be amended to restrict cats from roaming freely. Would DBL be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!  Agent Finished Case Closed. Closed date 2020-11-25 15 33 44.943 Acknowledged
WEB	<div>1. Subject Cat Bylaws</div> <div>2. Describe details (who, what, where, when, why) I implore the Vancouver City Council to instate a bylaw restricting the ability of cat owners to allow their pets to roam freely outdoors. This would read similar to our current bylaw for dogs, Animal Control By-Law number 9150. Specifically, sections 4.1 (no running at large) and 4.2 (leashing). Section 7.1 (controlling other animals) of this same bylaw could be said to apply to cats, however this is clearly not enforced at present. An outdoor cat's average life expectancy is six to 10 years, in comparison to an indoor cat's life expectancy of 16 to 20. Indoor cats are unquestionably safer and healthier than outdoor cats. They don't endanger birds and other wildlife or bring home fleas or dead animals, nor do they need frequent visits to the veterinarian to treat injuries sustained outdoors. The BC SPCA and numerous other organizations recommend keeping cats indoors for the health and well-being of the animals as well as their human counterparts. I am sending this in to council as Vancouver resident who has lived in the West End for years, witnessing too many near misses between cats and cars or other animals. I spent an hour tonight capturing one cat who was lost and afraid and in a busy intersection, only to return him to his owners who were unfazed. If this pandemic has showed us anything, it is the value of animal companions to our mental health. We must care for our cats as well as we do our dogs. Please consider implementing positive change to ensure our animals are valued equally.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Cat Roaming Bylaws</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Template</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		§ 22(1)		10/30/2020 7 50 00 PM	11/25/2020 3 31 53 PM	Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Rea located to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Nov 9 - Sent to Corrie Okell for response &#x0D; &#x0D; Citizen would like the Animal Control Bylaw to be amended to restrict cats from roaming freely. Would DBL be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!  Agent Finished Case Closed. Closed date 2020-11-25 15 31 53.09 Acknowledged
WEB	<div>1. Subject Nov 4 Standing Committee - Item #4</div> <div>2. Describe details (who, what, where, when, why) Please question staff re SPECIFICS of signage intended to protect vulnerable patients -- see my explanatory document attached.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Neutral</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern 10th Avenue Hospital Zone Street Improvements</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>	Refer to 1 attachement.	§ 22(1)	§ 22(1)	10/30/2020 8 46 27 PM	11/9/2020 1 49 53 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-09 13 49 53.087 Service Provided

WEB	<div>1. Subject Mandatory Parking permits</div> <div>2. Describe details (who, what, where, when, why) I question that 7for more than one quarter of households that don't have a vehicle (parking on streets) doesn't provide any value?. Those that have cars are often in phases of life where they need them - such as school aged kids. Carpooling. Families who lend and share cars among themselves. Businesses that benefit from customers having cars. The many service providers who drive to our homes. For starters. Total BS and a shameless gouge to continue the escalation of revenue collection by the City.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kerrisdale</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		s.22(1)	s.22(1)	10/30/2020 10 34 35 PM	11/4/2020 9 26 36 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 26 36.447 Service Provided
WEB	<div>1. Subject Animal Control By-Law number 9150</div> <div>2. Describe details (who, what, where, when, why) I implore the Vancouver City Council to instate a bylaw restricting the ability of cat owners to allow their pets to roam freely outdoors. This would read similar to our current bylaw for dogs, Animal Control By-Law number 9150. Specifically, sections 4.1 (no running at large) and 4.2 (leashing). Section 7.1 (controlling other animals) of this same bylaw could be said to apply to cats, however this is clearly not enforced at present. An outdoor cat's average life expectancy is six to 10 years, in comparison to an indoor cat's life expectancy of 16 to 20. Indoor cats are unquestionably safer and healthier than outdoor cats. They don't endanger birds and other wildlife or bring home fleas or dead animals, nor do they need frequent visits to the veterinarian to treat injuries sustained outdoors. The BC SPCA and numerous other organizations recommend keeping cats indoors for the health and well-being of the animals as well as their human counterparts. I have seen the number of outdoor cats in my neighbourhood rise significantly since March; as has the amount of cat poo in playgrounds and walking areas, dead birds and the number of cats I've seen hit by cars.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Cat Roaming Bylaws</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Template</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		No Name No Name (ps)		10/30/2020 10 55 00 PM	11/25/2020 3 30 18 PM	Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Relocated to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Nov 9 - Sent to Corrie Otkell for response &#x0D; &#x0D; Citizen would like the Animal Control Bylaw to be amended to restrict cats from roaming freely. Would DBL be able to respond back to the citizen and BCC Council Correspondence@vancouver.ca in the email response? Thanks!  Agent Finished Case Closed Closed date 2020-11-25 15 30 18.273 Acknowledged
WEB	<div>1. Subject Climate emergency plan</div> <div>2. Describe details (who, what, where, when, why) I support your efforts on implementing strategies for the COV to significantly reduce its carbon impact and continue to be a world leader to all cities. @greenestcity</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West Point Grey</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		No Name No Name (ps)		10/30/2020 11 37 10 PM	11/4/2020 9 28 29 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 28 29.363 Service Provided
WEB	<div>1. Subject Fireworks banning</div> <div>2. Describe details (who, what, where, when, why) I was just talking to non-emergency Police about aggressive Fireworks here in our area and I asked a police officer if it is true, that starting November 1st the fireworks are banned for good in Vancouver and it turned out they had no idea about this fact, afterwards I have checked this information myself and in fact it is true, so the question is, how come the Vancouver Police Department is NOT aware of this important information? Thanks.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Victoria-Fraserview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern Extinguishing Consumer Fireworks</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16 § 22(1)</div>		s.22(1)		10/31/2020 12 05 58 AM	11/12/2020 11 56 56 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-12 11 56 55.543 Service Provided Nov 12 - Matthew Black (VPD) responded to the citizen &#x0D; &#x0D; He to § 22(1) &#x0D; Thank you for your e-mail. We at the VPD are aware that Fireworks became banned in Vancouver starting November 1st of 2020 as per City Council. The VPD does have information that goes out to our officers who are on the street ensuring public safety through our internal daily bulletins. &#x0D; &#x0D; If you are able to give me the name or badge number of the officer you spoke to I will be more than happy to reiterate this new policy to them. If however, it was the non-emergency line you were speaking with, that is not a police officer. It is civilian staff who also has access to our bulletins. As you can imagine, our country, province and city are continuously updating our laws, statutes and by-laws and we at the Vancouver Police Department strive to regulate them all with compassion and prudence as they come in. &#x0D; &#x0D; Regards, &#x0D; &#x0D; Sgt. Matt Black &#x0D; &#x0D; Sergeant Matthew Black &#x0D; Community Services Section &#x0D; Vancouver Police Department &#x0D; 604-717-3190

WEB	<div>1. Subject Ongoing construction disturbance</div> <div>2. Describe details (who, what, where, when, why) Re Post Development on Georgia St. Why do you continue to grant PCL / Quadreal endless noise violation exemptions with complete disregard to the comfort and well-being of area residents? It's 5am Saturday and should be very quiet, yet once again we are woken up with the loud, incredibly ear piercing sounds of BEEP BEEP BEEP of various onsite machinery. This is happening every weekend. It's been going on since April and after endless please to council - it continues. Please, we would like to sleep in at least a couple of weekends a month. Why do you approve every single request from PCL? It's very unfair. We live and vote in Vancouver- we will remember your lack of concern for our well being. Also an environmental concern is the cement trucks from the site are stopping and clearing out their cement mixers in front of VCC Pender washing all the cement remnants into the city drains. GlobalBC has the video.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Construction Noise</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address Hamilton St. Homer, Dunsmuir</div>	s.22(1)		10/31/2020 7 00 00 AM	12/15/2020 1 29 57 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Reallocated to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Nov 9 - Sent to Corrie Okell for response &amp;#x0D; &amp;#x0D; Citizen has concerns about the construction noise exceptions for PCL / Quadreal on Georgia St. Would DBL be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div> <div>Agent Finished Case Closed Closed date 2020-12-15 13 29 56.91 Acknowledged</div>
WEB	<div>1. Subject Nov 3 Council - P1. Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor Stewart and Council, Climate change is one of the greatest challenges of our time. The Climate Emergency Action Plan provides a suite of actions and game changers to address our largest emission sources. Staff have addressed equity, affordability, and reconciliation throughout the plan, and have based their recommendations on empirical evidence. While it would be nice to create a plan based completely on incentives, disincentives are also needed in order to shift our societal behaviour towards decreasing emissions. In particular, I am supportive of implementing transport pricing, to represent the true cost of driving in society. This is an equitable user-pay approach that will increase sustainable modes such as transit and cycling, along with decreasing congestion and air pollution, while creating revenue that can be re-invested into improved transit (working with TransLink) and active transportation options. As funding sources continue to decline for transport infrastructure, we will see transport pricing being implemented in metro cores throughout the world. Having Vancouver as a leader in this field would send signals that we are taking climate change seriously. I believe this is a unique opportunity for Vancouver to become a true world leader in combating climate change, setting a precedent for many other jurisdictions to come. I am extremely supportive of this Action Plan and give it my full support.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	s.22(1)	s.22(1)	10/31/2020 7 33 26 AM	11/3/2020 4 29 00 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 29 00.14 Service Provided</div>
WEB	<div>1. Subject TOLLS FOR VANCOUVER.!</div> <div>2. Describe details (who, what, where, when, why) What are you people thinking?? Tolls for Vancouver sounds like a money grab! Businesses will suffer greatly as people WILL avoid Vancouver. What you need to do is stop with the bike lanes which are mostly empty. Bikers do NOT follow road rules and are not wearing helmets! They constantly go through red lights. All bike riders need to be licensed and carry liability insurance. Make them pay for using the roads just like cars. Business is down in Vancouver as it is and you people who hopefully will not be re-elected because of your ridiculous ideas. If you people got laid off from your jobs like thousands of other people who are suffering would you want to pay to go into the city??? Also please name me the cities in the world you pay to go into. I have travelled the world and know of none!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>	s.22(1)	s.22(1)	10/31/2020 8 03 46 AM	11/3/2020 4 08 15 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 08 15.4 Service Provided</div>
WEB	<div>1. Subject Please support Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor and Council, I am a young person living in Vancouver and I want to see Council support the Climate Emergency Action Plan, and to vote to quickly move the plan forward at your next council meeting. While the federal government lacks real policy direction our City has been a leader thus far in taking concrete actions towards mitigating emissions. This plan is an important next step in this legacy. We have no time to waste - please vote for climate action in your next council meeting. Sincerely, s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>	s.22(1)		10/31/2020 9 39 28 AM	11/3/2020 4 06 33 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 06 32.61 Service Provided</div>



WEB	<div>1. Subject Big Moves</div> <div>2. Describe details (who, what, where, when, why) I applaud the staff recommendations to address the Climate Emergency. I hope council now moves to implement as many of the recommendations as it can as quickly as poss ble. I don't think there are any recommendations that are not long overdue, especially those in Big Move #2 related to reducing car traffic and encouraging human powered traffic.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		10/31/2020 10 23 55 AM	11/2/2020 2 59 52 PM	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 14 59 51.833 Service Provided</div>
Phone	<div>1. Subject Yaletown Concerns</div> <div>2. Describe details (who, what, where, when, why) Citzen was wanting to let the Mayor and Council know that she was seeing what looked like 2 homeless people coming out of the Opus Hotel on Davie Street on Saturday, October 31st, walking around on the street wearing Opus Hotel bathrobes like jackets. Citizen believes that the City has rented the Opus Hotel out to homeless people during COVID for the purpose of self-isolating. She was very concerned to see them walking around freely. Citizen was advised that she could contact the Ministry of Health to report someone w th COVID that is not self-isolating, as well as VPD, or the Opus Hotel if she believes that property has been stolen. Citizen wanted this information to be sent to Mayor and Council for them to made aware of the issues that Yaletown is dealing with. She said she is cal ing on beha f of many concerned residents of Yaletown. Citizen has requested a response from the C ty.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Pub ic Safety</div> <div>11. Specific area of concern COVID-19 Housing and Homelessness Support</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)	s.22(1)	10/31/2020 11 50 00 AM	11/12/2020 3 50 58 PM	<div>Agent Created Case Agent Updated Case Details Rea located to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2020-11-12 15 50 57.833 Service Provided He to s.22(1)</div> <div>&amp;#x0D; Thank you for taking the time to share your concerns w th Council regarding hotels being used to house people who are experiencing homelessness in Vancouver.&amp;#x0D; &amp;#x0D; BC Housing's activation of hotels provide temporary housing for people experiencing homelessness during the COVID-19 pandemic. I would ike to provide you some more information about the operations of these hotels while acknowledging that homelessness, mental health, and addictions continue to be significant crisis in all areas of the C ty as wel as in other commun ties across the region and province. These are complex issues that are well beyond the capacity of local government to solve on our own. This is why we are working in collaboration with other levels of government and community partners in this area.&amp;#x0D; &amp;#x0D; The provincial government, with BC Housing as the lead, oversees the use and operation of the temporary hotels. A l hotels are staffed 24/7 by experienced non-profit housing providers. For each hotel, operators and guests sign an intake agreement which includes expectations on behavior and neighbour relations. Guests are also informed on the importance of health and safety guidelines. The operators do regular cleaning and needle pick-ups around the perimeter of their hotels, and City Sanitation crews continue servicing streets in downtown once per day.&amp;#x0D; &amp;#x0D; More information on the hotels and their uses is also available on BC Housing's website at https //www.bchousing.org/COVID-19/community-s tes and you can also contact BC Housing by sending an email to communityrelations@bchousing.org.&amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Council ors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D; &amp;#x0D; Office of Vancouver C ty Council</div>
WEB	<div>1. Subject C imate Emergency Response Plan</div> <div>2. Describe details (who, what, where, when, why) Dear C ty Council, our citizens group, Earthkeepers Christians for Climate Justice is submitting a letter of support for the adoption of the updated Climate Emergency Response Plan.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Monica Tang</div> <div>15. Original Email address earthkeepers.bc@gmail.com</div> <div>16. Original address</div>	Please see 1 attachment	Monica Tang		10/31/2020 12 49 07 PM	11/4/2020 9 29 34 AM	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 29 33.72 Service Provided</div>
Phone	<div>1. Subject Posters</div> <div>2. Describe details (who, what, where, when, why) Caller would like this feedback sent to mayor and council Caller walked through Strathcona today and enjoyed watching the beautiful colors the trees are exploding during fall. She also noticed alot of art groups have pasted posters to lamp standards and trees. These are taped on all over. A glue residue is left on the lamp standard after t is removed. These lamp standars are not cheap and cost the city or tax payers too much money to a low this to happen. This is the Strathcona BIA w th their name on the poster, the C ty is funding these groups and so much money is going to waste. This same money can be providing homes for people instead. The homeless need help and the C ty can't help them but they help these groups.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Strathcona</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category C ty Administration</div> <div>11. Specific area of concern General Comments</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>	2020/11/01 15:13:37 — Natalie Charbonneau s.22(1) called back to share her frustrations with the posters and packing tape. She feels the money from these groups is being used irresponsibly. She feels the city money should go for housing and not to support parties.	s.22(1)	s.22(1)	10/31/2020 1 47 00 PM	11/4/2020 12 30 13 PM	<div>Agent Created Case Agent Updated Case Details Rea located to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2020-11-04 12 30 13.107 Acknowledged</div>



WEB	<div>1. Subject Jericho Hostel Vancouver</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor and Council, I understand that discussions are underway with respect to the City owned Jericho Hostel, which is currently closed. I live in this area and have done for many years. I fully support housing people in need at the Hostel for as long as we can. That would mean that 200+ Vancouverites who currently have no shelter would be housed during the coldest months of the year. I understand that some residents in the area may, out of fear, be somewhat resistant to the plan. That being said, I believe this will be alleviated once the building is occupied. We owe it to ourselves to take bold steps, and ensure that everyone counts in our City. Thank you, if you would like to discuss this further, please do not hesitate to contact me. I look forward to a successful, inspiring civic initiative.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kitsilano</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern Response to Options on Emergency COVID-19 Relief</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		§ 22(1)	§ 22(1)	10/31/2020 2 08 36 PM	11/9/2020 3 21 10 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed Closed date 2020-11-09 15 21 09.867 Service Provided Reference Number 101014510936§#x0D; §#x0D; Hello § 22(1) §#x0D; Thank you for taking the time to write to Council regarding the proposal for emergency COVID-19 relief for unsheltered Vancouver residents. §#x0D; §#x0D; At the Special Council meeting on October 8, 2020, staff delivered a presentation (for information purposes) on the memo entitled Response to Council Motion Emergency COVID-19 Relief for Unsheltered Vancouver Residents. Staff then answered questions from Council. §#x0D; §#x0D; Next, Council heard from 29 speakers on the motion entitled Response to Options Requested by Council on Emergency COVID-19 Relief for Unsheltered Vancouver Residents. After Council discussion and asking questions of staff, this motion was approved with amendments. If you are interested in reviewing the video clips and minutes for the meeting, they are available on the City's website here. For more information about Council meetings and to sign up for agenda updates, please visit the website here. §#x0D; §#x0D; City staff are currently identifying the next steps and undertaking further analysis in response to Council's direction, including developing the timelines and identifying funding sources. Staff will need to report back to Council on some parts of the motion, such as the potential lease of housing units or hotels, including the two specific properties 2400 Motel and Jericho Hostel. As the Jericho Hostel is owned by the Park Board, City staff are in conversations with the Park Board regarding the feasibility of this location. Following the inclusion of the 2400 Motel as an option, staff are also working to progress this option. The City's Homelessness Services Outreach team continues to work with people experiencing homelessness across the City to connect them with housing. §#x0D; §#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors. §#x0D; §#x0D; Sincerely, §#x0D; §#x0D; Office of Vancouver City Council §#x0D; City of Vancouver §#x0D; 453 West 12th Ave §#x0D; Vancouver, BC §#x0D; VSY 1V4§#x0D; §#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject West 10th Ave between Blanca and Alma</div> <div>2. Describe details (who, what, where, when, why) Consideration should be given to changing the street traffic lines on West 10th Ave in Point Grey for safety reasons. (between the above noted streets) For most of the stretch between Blanca and Alma the lanes are very narrow and in most cases 90% of the traffic tends to use only the center lane in both directions. Buses also use the center lane because the curb lane is too close to parked cars. The existing narrow 4 lanes should be converted to 1 wider lane of travel in each direction plus a center lane that can be used for left turns in either direction. (similar to what has been done on Nanaimo Street). Parking can be maintained where it presently is. The purpose behind this change will be to reduce traffic speeds to keep within the speed limit, stop cars from trying to squeeze by and pass buses on the right side which makes a dangerous situation for drivers, pedestrians and the owners of parked cars that are very close to being side swiped. -Making it more manageable for pedestrians to cross the street as they only need to deal with 1 lane of travel in each direction and at reduced speeds. I believe the existing and future traffic can be accommodated by one travel lane in each direction provided there is a center left turn lane. Thanks.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West Point Grey</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Traffic Calming</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		10/31/2020 3 02 00 PM	1/21/2021 9 26 47 AM	<div>Agent Created Case Public Staff request id: PSID0 Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Nov 9 - Sent to Benafsha Idradi for response §#x0D; §#x0D; Citizen is requesting for the 2 lanes on W 10th Ave between Blanca and Alma St to be converted to single lane. Would ENG staff be able to respond back to the citizen and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div> <div>Agent Finished Case Closed. Closed date 2021-01-21 09 26 46.557 Service Provided Jan 20 - Kati Tamashiro (ENG) responded to the resident §#x0D; §#x0D; Hi § 22(1) §#x0D; Thank you for your email. As we take a look at the conditions along 10th Ave, between Blanca and Alma street, the lanes indeed are narrower than other major arterials or collector streets across the City. In certain locations the laning configuration does operate as a single lane as you pointed out with predominant use of the centre lane. Locations where a second lane is needed (other than support parking) is to guide vehicles for turning movements (ie. right turns in particular near intersections) without blocking thru traffic. We currently do not have plans for upgrades along this stretch of 10th Ave, however we will take a closer look as there are benefits to change operations to a single lane, specially for safety and pedestrian comfort. Some additional analysis will have to take place that involved bus operations and turning movements to ensure a single lane can support and not negatively impact the flow of traffic. §#x0D; §#x0D; Do not hesitate to contact me if you have further comments. §#x0D; §#x0D; Regards, §#x0D; Kati Tamashiro, P.Eng. MURB §#x0D; Transportation Design §#x0D; Kati.tamashiro@vancouver.ca §#x0D; City of Vancouver</div>
Phone	<div>1. Subject Red Leaves attracting crowds</div> <div>2. Describe details (who, what, where, when, why) Issue: Citizen's are coming to this area to view the red leaves on the trees and take social media photos and videos. Location Cambridge Street and N Penticton Street. Ongoing issue every year. There's children running around the block and people driving down the block with a person out of their sunroof taking video. People are not paying attention and looking up. There's been a lot of near misses and honking with pedestrian and vehicular traffic. She is hoping to maybe have some signage in the future that the city could place in the area. People are forgetting that they are on a street and walk without paying attention. City of Vancouver needs to come up with some sort of solution that will help at this location. Tiktok videos of this intersection is getting a lot of attention right now so lots of people are coming. Advised of parking enforcement option but she doesn't want to ticket. Also advised of VPD if large crowds but she said people come and go and that is the sort of traffic. Signage may be best.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Traffic Calming</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		§ 22(1)	§ 22(1)	10/31/2020 3 36 00 PM	11/9/2020 3 47 18 PM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2020-11-09 15 47 18.187 Acknowledged</div>
WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Hi there, I just wanted to express my complete admiration and support for Vancouver's Climate Emergency Action Plan. Regardless of how this plan might affect me personally as a citizen or business owner, I 100% back this initiative. It is imperative that we implement plans like this for the collective good, regardless of what small sacrifices we may be required to make. We need to act now, and in a big way, in order to prevent catastrophic climate change and ecological collapse. City Council thank you for all you do. This plan (among other things) makes me proud to be a born-and-raised Vancouverite. All the best. § 22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		10/31/2020 3 45 28 PM	11/4/2020 9 34 40 AM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 34 40.437 Service Provided</div>

WEB	<div>1. Subject Auditor General</div> <div>2. Describe details (who, what, where, when, why) I support the creation of an Auditor General for the city. Please consider this as soon as possible.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Dunbar-Southlands</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category C ty Administration</div> <div>11. Specific area of concern Establishing the Office of the Auditor General</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)		10/31/2020 4 35 23 PM	11/4/2020 9 04 36 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 04 36.49 Service Provided
WEB	<div>1. Subject Prioritizing Public Good</div> <div>2. Describe details (who, what, where, when, why) Please see the attached letter from members of the Arts and Culture Advisory Committee, regarding Policy and Strategic Priorities in 2021.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Strathcona</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Neutral</div> <div>9. Select category C ty Administration</div> <div>11. Specific area of concern 2021 Budget - Tax Scenarios and Options</div> <div>12. Author Type Group or Organization</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Please see 1 attachment	s.22(1)		10/31/2020 5 19 19 PM	11/12/2020 4 04 36 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-12 16 04 36.263 Acknowledged
WEB	<div>1. Subject Please pass the Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when why) My family and I moved to Vancouver s.22(1) so we could live in a c ty where a car was unnecessary. Three months after arriving, we sold it, and relied instead on Modo (then CAN) f we needed a car. About five years ago, we went total cold turkey and moved to only using active transportation or transit. So, I strongly support the recommendations that improve active and sustainable transportation ? Expanding and improving active transportation infrastructure ? Encouraging walking, biking and trans t use ? Improving bus convenience and reliability ? Promoting remote and flex ble work options ? Implementing congestion pricing ? Eliminating parking minimums ? Introduce parking maximums in new developments Pass the Climate Emergency Action Plan and then accelerate achieving and even exceeding those goals. Thank you. BTW, I agree with everything I have read about the Climate Emergency Action Plan on One City's website https://www.onecityvancouver.ca/climateemergency</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kitsano</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		No Name No Name (ps)		10/31/2020 8 32 38 PM	11/3/2020 4 09 22 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 09 21.877 Service Provided
Phone	<div>1. Subject Fireworks</div> <div>2. Describe details (who, what, where, when, why) C tizen is happy we banned Fireworks as she has to live in a war zone every Oct 31.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Pub ic Safety</div> <div>11. Specific area of concern Extinguishing Consumer Fireworks</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)	s.22(1)	10/31/2020 9 52 00 PM	11/9/2020 3 47 40 PM	Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback  Agent Finished Case Closed Closed date 2020-11-09 15 47 40.3 Acknowledged

	<div>1. Subject Fireworks</div> <div>2. Describe details (who, what, where, when, why) We contend with enough noise pollution living in a city. Fireworks should be banned within city limits, or at least banned after 10 p.m. Some of us need to relax and sleep, and some of these firework maniacs keep us on edge and awake until long after midnight!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern Extinguishing Consumer Fireworks</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		No Name No Name (ps)	10/31/2020 10 52 27 PM	11/9/2020 3 48 29 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 15 48 29.013 Service Provided Reference Number 101014511548&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to share your concerns with Council regarding the ban of consumer fireworks in the City of Vancouver.&amp;#x0D; &amp;#x0D; At the Council meeting on November 5, 2019, Vancouver City Council approved the motion titled Extinguishing Consumer Fireworks with amendments. After working with Vancouver Fire and Rescue Services and the Vancouver Police Department, staff reported back to Council on June 9, 2020, on a plan to ban the retail sale of consumer fireworks to the public as well as the use of consumer fireworks in the City of Vancouver. If you are interested, you may review the staff report here.&amp;#x0D; &amp;#x0D; As of November 1, 2020, the sale and use of fireworks will no longer be permitted in Vancouver. While fireworks will continue at community events such as Chinese New Year, Diwali, Celebration of Lights, and Canada Day, they may only be discharged by a Certified Firework Technicians who holds both a Federal Fireworks Operator Certificate and a Municipal Fire Permit from Vancouver Fire Rescue Services. &amp;#x0D; &amp;#x0D; For more information about the rules and bylaws for fireworks, you may visit the City's website here. &amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D; &amp;#x0D; Office of Vancouver City Council&amp;#x0D; City of Vancouver&amp;#x0D; 453 West 12th Ave&amp;#x0D; Vancouver, BC&amp;#x0D; V5Y 1V4&amp;#x0D; &amp;#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>	
WEB	<div>1. Subject 2400 Motel</div> <div>2. Describe details (who, what, where, when, why) I am oppose to having 2400 Motel on Kingsway for homeless or SRO. There is increasing criminal activity in this area even without the proposed changes for 2400 Kingsway Motel. Thieves are being more aggressive with following residents into the building, grabbing the door as residents leave, and refusing to leave the lobby in some cases when told to. They are also hiding near the parking gates and sneaking in behind cars and propping open emergency stairwell doors to enter later in the evening. Theft, discarded syringes, human feces, urine, sleeping transients are becoming more common in stairwells/parkade. Thefts to storage lockers and mail boxes are an on-going issue. There are two elementary schools within walking distance. This is a community with families with young children. In addition, this is not an area that has amenities for the homeless like food bank or UGM meals. Please do not approve changes to the 2400 motel</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Renfrew-Collingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern Response to Options on Emergency COVID-19 Relief</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	10/31/2020 11 18 17 PM	11/9/2020 3 50 46 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 15 50 46.213 Service Provided Reference Number 101014511562&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to write to Council regarding the proposal for emergency COVID-19 relief for unsheltered Vancouver residents.&amp;#x0D; &amp;#x0D; At the Special Council meeting on October 8, 2020, staff delivered a presentation (for information purposes) on the memo entitled Response to Council Motion Emergency COVID-19 Relief for Unsheltered Vancouver Residents. Staff then answered questions from Council.&amp;#x0D; &amp;#x0D; Next, Council heard from 29 speakers on the motion entitled Response to Options Requested by Council on Emergency COVID-19 Relief for Unsheltered Vancouver Residents. After Council discussion and asking questions of staff, this motion was approved with amendments. If you are interested in reviewing the video clips and minutes for the meeting, they are available on the City's website here. For more information about Council meetings and to sign up for agenda updates, please visit the website here. &amp;#x0D; &amp;#x0D; City staff are currently identifying the next steps and undertaking further analysis in response to Council's direction, including developing the timelines and identifying funding sources. Staff will need to report back to Council on some parts of the motion, such as the potential lease of housing units or hotels, including the two specific properties 2400 Motel and Jericho Hostel. As the Jericho Hostel is owned by the Park Board, City staff are in conversations with the Park Board regarding the feasibility of this location. Following the inclusion of the 2400 Motel as an option, staff are also working to progress this option. The City's Homelessness Services Outreach team continues to work with people experiencing homelessness across the City to connect them with housing.&amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D; &amp;#x0D; Office of Vancouver City Council&amp;#x0D; City of Vancouver&amp;#x0D; 453 West 12th Ave&amp;#x0D; Vancouver, BC&amp;#x0D; V5Y 1V4&amp;#x0D; &amp;#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Stop the firework Ban</div> <div>2. Describe details (who, what, where, when, why) Do not ban Fireworks for next year this is an outrage this is really showing how Vancouver is a no fun city</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kerrisdale</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern Extinguishing Consumer Fireworks</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16</div>		s.22(1)		11/1/2020 1 00 33 AM	11/9/2020 3 51 14 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 15 51 14.25 Service Provided Reference Number 101014511603&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to share your concerns with Council regarding the ban of consumer fireworks in the City of Vancouver.&amp;#x0D; &amp;#x0D; At the Council meeting on November 5, 2019, Vancouver City Council approved the motion titled Extinguishing Consumer Fireworks with amendments. After working with Vancouver Fire and Rescue Services and the Vancouver Police Department, staff reported back to Council on June 9, 2020, on a plan to ban the retail sale of consumer fireworks to the public as well as the use of consumer fireworks in the City of Vancouver. If you are interested, you may review the staff report here.&amp;#x0D; &amp;#x0D; As of November 1, 2020, the sale and use of fireworks will no longer be permitted in Vancouver. While fireworks will continue at community events such as Chinese New Year, Diwali, Celebration of Lights, and Canada Day, they may only be discharged by a Certified Firework Technicians who holds both a Federal Fireworks Operator Certificate and a Municipal Fire Permit from Vancouver Fire Rescue Services. &amp;#x0D; &amp;#x0D; For more information about the rules and bylaws for fireworks, you may visit the City's website here. &amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D; &amp;#x0D; Office of Vancouver City Council&amp;#x0D; City of Vancouver&amp;#x0D; 453 West 12th Ave&amp;#x0D; Vancouver, BC&amp;#x0D; V5Y 1V4&amp;#x0D; &amp;#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Cutting emissions,paying for car parking, and the coming 12 %increase in</div> <div>2. Describe details (who, what, where, when, why) I strongly disagree with your spending in these issues, especially pushing us who do not and will not purchase a electric car, these are personal choices ,and should not be forced on citizens. These funds should go to hospitals, etc ,that help our citizens. Our house hold will NOT vote for any of you again,I am also to all my extended family to not vote for any of upu . Tony liguori,resident of Vancouver</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Renfrew-Collingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Tony Liguori</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 7 37 01 AM	11/3/2020 4 04 28 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 04 28.35 Service Provided</div>

WEB	<div>1. Subject Climate Emergency Plan - Parking and Tolling for Metro Entrance</div> <div>2. Describe details (who, what, where, when, why) The public right now is suffering immensely. Most of all the Metro area of Vancouver. Those who could barely afford their inflated rent prices are now in debt or evicted. Just look on the street and see the damage. 2025 is much too soon to think the public will be moved on. Adding a toll booth and creating mandatory parking passes will alienate an already financially exhausted public. This idea? does not support a government that cares for it's middle to lower class - which has already been an issue with Vancouver for a very long time. Recent events aside, the Vancouver transit system is in its infancy compared to other cities that have metro polling - like London. There is no direct line to Langley, Abbotsford, North or East Van. All of whom cannot spend 3 hrs on transit to get downtown for work and had to move farther to afford a home. These plans are elitist and ignorant of the regular people that live or work in metro Vancouver. There are much more sustainable ways to fight climate change that don't involve pulling the last of your citizens rent money out of their pockets and telling them they are "helping the environment?". Most people are working 3 jobs and having sleep for dinner just to be able to live close to work or school. These people are the essential workers that just got us through this lockdown putting their lives at risk. They deserve much more than this but scrapping these plans to make room for a friendlier and more sustainable one is a start.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		§.22(1)		11/1/2020 7 50 25 AM	11/4/2020 9 33 20 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 33 19.52 Service Provided
WEB	<div>1. Subject 2. Describe details (who, what, where, when, why) Contact the Vancouver police to arrest the CBSA Vancouver director Co by Bross §.22(1) Iso his staff §.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Other</div> <div>11. Specific area of concern Canada Border Services Agency</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		§.22(1)		11/1/2020 8 24 55 AM	11/9/2020 3 54 05 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 15 54 05.053 Acknowledged
WEB	<div>1. Subject Toll fees</div> <div>2. Describe details (who, what, where, when, why) This is ludicrous. Many people cannot afford to even live near work, schools, etc., so they take hours worth of transit a day just to get somewhere. It is already bad enough no one can afford to live in this city due to rent inflation, but yes lets throw more money into the mix for people who are working how many jobs, how many hours, just to put food on the table. This is not the way to go about making the environment more sustainable. How about we lower the rent first and actually make this city liveable. Putting toll fees, will do more harm than good and will force people out and have to find work elsewhere.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		§.22(1)		11/1/2020 8 43 04 AM	11/4/2020 9 33 55 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 33 54.93 Service Provided
WEB	<div>1. Subject The city is to blame for the complete chaos that occurred last night</div> <div>2. Describe details (who, what, where, when, why) The city is to blame for the complete chaos that occurred last night on Granville Street. Other municipalities took control last night, and Vancouver's poor leadership resulted in the free-for-all. You enabled a super spreader event by closing Granville Street to traffic as if was Halloween as normal. The city should have been proactive closed the businesses in district as I did (when cases were much fewer) for St. Patrick's day. You need to be a leader, and not just a follower of Dr. Henry. She makes recommendations for the population of BC - it is your job implement them and keep your city safe. You need to do what is best for your residents and employees. The city's response has been slow, indecisive and disappointing. For example mask are scientifically proven to reduce the spread, but you cannot seem to make up your mind if people should even wear them in city owned spaces. YOU have the ability to keep your residents and employees safe and have so far you mostly have just made the situation worse. Get it together.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		§.22(1)		11/1/2020 9 05 03 AM	11/13/2020 9 30 26 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-13 09 30 26.41 Service Provided Reference Number 101014511752&#x0D; &#x0D; Hello §.22(1) &#x0D; Thank you for taking the time to share your concerns with the City of Vancouver regarding the large crowds on Granville Street on Halloween.&#x0D; &#x0D; Please be assured that the health and safety of the public and City staff are the first priority of the City of Vancouver. As the COVID-19 situation is changing rapidly in Vancouver and on a global scale, please know that we are in constant contact with public health officials and are taking necessary measures to follow their advice. City staff are working to post updates regularly on our website and social platforms so the public can stay informed on these issues.&#x0D; &#x0D; The City is asking everyone to Stay Home, Stay Put to help combat COVID-19 and if they do need to get out, recommending they do so in their own neighbourhoods while maintaining two-metre spacing from others. Enforcing physical distancing in public with penalties is under the jurisdiction of the Province of BC. However, the City's enforcement teams are actively providing education and support within the community to promote compliance with the orders issued by the Province. The Province also announced measures on August 21, 2020, that provided increased enforcement powers for police and special constables across the Lower Mainland. City enforcement staff will involve the Vancouver Police Department (VPD) when dealing with persistent offenders.&#x0D; &#x0D; If you would like to report your concerns to the VPD or the Province, you may find their contact information on their websites.&#x0D; &#x0D; We appreciate there is a lot of information circulating at this time, and not all of it is coming from verified sources. All updates from the City of Vancouver will be noted within our news releases, on our website at vancouver.ca/covid19, and our verified social feeds. Residents are also encouraged to follow @CityofVancouver on Twitter to receive the latest updates on COVID-19 response. &#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.

WEB	<div>1. Subject Transport Pricing Fees proposal - NOI</div> <div>2. Describe details (who, what, where, when, why) One questions the city staffers responsible for bring forward such a proposal when the City itself is bleeding cash during Covid. While people are on Unemployment trying to get jobs, while the majority are stressed w th the current state of affairs. I mean give your heads a shake. Staffers thought this was a good time to bring this to the table. Completely Tone Deaf. We don't care what a handful of other cities are doing. For 5 cities referenced, thousands of others do not and they are managing just fine. We do not have a problem - so stop trying to create solutions for problems we do not have. There is too much taxation as it is. This vote will be closely watched by all constituents - so please ensure you are voting on beha f of those constituents.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Oakridge</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 9 10 25 AM	11/3/2020 4 02 39 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 02 39.083 Service Provided
WEB	<div>1. Subject C imate Action Plan</div> <div>2. Describe details (who, what, where, when, why) I'm wr ting to voice my fu l support for the City of Vancouver's Climate Emergency Action Plan. I urge all Councillors to vote in favour.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)		11/1/2020 9 39 02 AM	11/3/2020 4 01 43 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 16 01 43.32 Service Provided
WEB	<div>1. Subject 2. Describe details (who, what, where, when, why) I would ike to know if the people that own Hybrid or tesla cars wil get any kind of a break driving in these pay zones?</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Neutral</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		No Name No Name (ps)		11/1/2020 9 45 04 AM	11/4/2020 9 37 37 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 37 36.563 Service Provided
WEB	<div>1. Subject Property Tax, Capital gains,Equity Tax</div> <div>2. Describe details (who, what, where, when, why) Raising property tax - doing this during this pandemic is not how you look out for Canadians and for the people of your city. Doing this will cause people to go into more debt, forcing them to sell their homes and pushing them out of the city. Increase tax on capital gains - stop punishing those who have worked so hard to provide for their fami ies and for the future of their children. We pay enough taxes here and the people who are constantly penalized are tax payers! Equity Tax on Primary Residence - this should not even be a discussion. This is the only tax shelter we have available and you want to take this away? How do you expect people to ive in this city. Having this tax shelter is the only way people can upgrade from a 1 bedroom condo to a 2 bedroom. You expect families to raise their kids in a 1 bedroom condo? That is the type of lfe you want for the people of Vancouver?</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Riley Park</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category C ty Administration</div> <div>11. Specific area of concern 2021 Budget - Tax Scenarios and Options</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		s.22(1)	s.22(1)	11/1/2020 10 15 15 AM	11/12/2020 4 22 24 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-12 16 22 24.09 Service Provided Reference Number 101014511853&#x0D; &#x0D; He lo §.22(1) &#x0D; Thank you for taking the time to share your concerns w th Council regarding the City of Vancouver?s budget. &#x0D; &#x0D; In July 2020, City Council approved the Budget Outlook, which includes Council?s updated priorities for alignment of spending for the 2021 budget.&#x0D; &#x0D; Engagement for the 2021 budget was conducted between August and September 2020. Over 7,500 Vancouver residents and businesses participated in the survey, which was conducted mainly online this year due to the COVID-19 pandemic. &#x0D; &#x0D; City staff are now using the input received as a guide to draft the 2021 budget. As part of the budget process, staff presented on the 2021 Budget ? Tax Scenarios and Options for information at the Standing Comm ttee on Policy and Strategic Priorities on November 4, 2020. The draft budget will be published in late November, and presented at the Special Council meeting on December 1, 2020. Council is then scheduled to deliberate and vote on the budget at the Council meeting on December 8th. The agenda for the meetings will be available on the C ty?s website one week before the scheduled meetings.&#x0D; &#x0D; For more information about this year?s budget process, you can visit the webs te at vancouver.ca/vanbudget2021.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver C ty Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.

Chat	<div>1. Subject Taxes 2. Describe details (who, what, where, when, why) Via Chat Re Property tax hike of up to 12% needed to balance City of Vancouver's 2021 budget I just read this on a news site! As a retired pensioner with a fixed income and a husband who has not worked since March 2020, I want to let the mayor and counse know I vehemently oppose a raise in our property taxes for 2021. This is so unfair and ridiculous to even co spider this! Shame on you! Let's call an election and decide if this is the way to go during a pandemic when EVERYONE has been affected! I say NO to raising our property taxes! I want this message sent to the mayor's office with a response! 3. Department Mayor and Council 4. Neighbourhood Unknown 5. Were any other cases or service requests created as a resut of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category C ty Administration 11. Specific area of concern 2021 Budget - Tax Scenarios and Options 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client 15. Original Email address 16. Original address</div>		<div>s.22(1)</div>	<div>s.22(1)</div>	<div>11/1/2020 10 20 00 AM</div>	<div>11/12/2020 4 34 03 PM</div>	<div>Agent Created Case Agent Updated Case Details Rea:located to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-12 16 34 03.38 Service Provided Reference Number 101014511862&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to share your concerns wth Council regarding the City of Vancouver's budget. &amp;#x0D; &amp;#x0D; In July 2020, City Council approved the Budget Outlook, which includes Council's updated priorities for alignment of spending for the 2021 budget.&amp;#x0D; &amp;#x0D; Engagement for the 2021 budget was conducted between August and September 2020. Over 7,500 Vancouver residents and businesses participated in the survey, which was conducted mainly online this year due to the COVID-19 pandemic. &amp;#x0D; &amp;#x0D; City staff are now using the input received as a guide to draft the 2021 budget. As part of the budget process, staff presented on the 2021 Budget ? Tax Scenarios and Options for information at the Standing Comm ttee on Policy and Strategic Priorities on November 4, 2020. The draft budget will be published in late November, and presented at the Special Council meeting on December 1, 2020. Council is then scheduled to deliberate and vote on the budget at the Council meeting on December 8th. The agenda for the meetings will be available on the C ty's website one week before the scheduled meetings.&amp;#x0D; &amp;#x0D; For more information about this year's budget process, you can visit the webs te at vancouver.ca/vanbudget2021.&amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D;  &amp;#x0D;  Office of Vancouver C ty Council&amp;#x0D; City of Vancouver&amp;#x0D; 453 West 12th Ave&amp;#x0D; Vancouver, BC&amp;#x0D; V5Y 1V4&amp;#x0D; &amp;#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject C imate Emergency Report 2. Describe details (who, what, where, when, why) I am strongly opposed to to implementing any of these actions during this time of the pandemic. Families are strugg ing to keep their homes, pay their mortgages and rent. Some even to feed their families. It is ludicrous to think that anyone w ll be able to afford charges to live in certain area or drive in those areas. Those that st ll have jobs in many cases need their vehicles for their work. It will be years before Vancouver residents will be able to have any thought of excess monies in their bank accounts. This is selfish and of narrow vision of the City council to impose these fees on to the residents. Vancouver is expensive enough to live in, few can afford the housing prices and therefore have to rent. This will cause even more hardship on this city's dwellers. Rather than finding ways to encourage entry level home buyers and renters to the City of Vancouver this will discourage them and more people w ll be flood out of the city. I'm frankly disgusted w th the lack of empathy this c ty council and Major have for it denizens. 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a resut of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest C ty 11. Specific area of concern C imate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address s.22(1)</div>		<div>s.22(1)</div>	<div>s.22(1)</div>	<div>11/1/2020 10 25 36 AM</div>	<div>11/4/2020 9 28 22 AM</div>	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 26 21.81 Service Provided</div>
WEB	<div>1. Subject C imate Emergency Report 2. Describe details (who, what, where, when, why) While climate change is a critical matter, it doesn't preclude sensible planning, robust discussion and democratic decision-making. Dropping a 371 page report on the public, in the midst of an escalating pandemic, wh le allowing only one week for the public to fully digest, critique and respond to the report suggests that City Staff and Council are not interested in our input. I request that there be an appropriate consultation period established to ensure fu l public response to such a major city initiative. 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a resut of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest C ty 11. Specific area of concern C imate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address s.22(1)</div>		<div>s.22(1)</div>		<div>11/1/2020 10 30 06 AM</div>	<div>11/3/2020 4 00 47 PM</div>	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 16 00 47.107 Service Provided</div>
WEB	<div>1. Subject C imate Emergency Report 2. Describe details (who, what, where, when, why) We are strongly AGAINST this plan, especially during a pandemic!! Although c imate change is an important topic, it's pales in comparison to the economic woes this city is facing. We live s.22(1) pay enormous taxes ,&amp; work in the film industry and need our cars to travel to the various work sites. We are NOT allowed to car pool or use transit to get to work, in order to keep our crews safe from Covid 19. We are doing our best to get our economy going, do your best, and withdraw this ridiculous plan! 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a resut of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest C ty 11. Specific area of concern C imate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address s.22(1)</div>		<div>No Name No Name (ps)</div>		<div>11/1/2020 10 45 54 AM</div>	<div>11/3/2020 3 59 33 PM</div>	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 15 59 33.283 Service Provided</div>

WEB	<div>1. Subject Emergency Report</div> <div>2. Describe details (who, what, where, when, why) Unacceptable that a report such as this is put in front of the concerned public with one week to review and provide feedback. I have to ask the Mayor and council if they really care about this city or whether they are interested in putting money in the hands of developers who don't care. SHame on you. Shame in you all.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		11/1/2020 10 46 23 AM	11/3/2020 3 58 22 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 15 58 22.403 Service Provided
WEB	<div>1. Subject C imate Emergency Report</div> <div>2. Describe details (who, what, where, when, why) I oppose the adoption of this report. This should not be considered unless &amp; untl t has included sens ble transparent planning, robust public discussion &amp; consultation, democratic decision-making and demonstrated good financial management. Dropping a 371 page report on the public, in the midst of an escalating pandemic, whle providing only one week for the public to fully digest, critique and respond to the report shows that City staff and Council are completely disinterested in our input and financial concerns. This is very reminiscent of that which the Vision Council did with the Grandview Woodland Community Plan.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 11 02 25 AM	11/3/2020 3 57 05 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 15 57 04.65 Service Provided
WEB	<div>1. Subject Transportation plan</div> <div>2. Describe details (who, what, where, when, why) I'm very glad to hear that my c ty is so progressive with protecting our environment. Congratulations on our new transportation plan!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)	s.22(1)	11/1/2020 11 17 38 AM	11/3/2020 3 54 46 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 15 54 46.33 Service Provided
WEB	<div>1. Subject C imate Emergency Report</div> <div>2. Describe details (who, what, where, when, why) While I haven't had the opportun ty to learn about the proposed plan to charge for driving in the area that I live in, I would like to voice my opinion that I don't feel I should have to pay to drive in my own neighbourhood. I can understand that perhaps people who cut through my neighbourhood commuting downtown perhaps should have to pay.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resut of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 11 23 19 AM	11/3/2020 3 53 58 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 15 53 57.527 Service Provided

WEB	<div>1. Subject RE: Urban fireworks 2. Describe details (who, what, where, when, why) Since no one is trick or treating and getting boring in Vancouver, I would like to unban fireworks so people can actually enjoy the Halloween spirit that Vancouver has promoted for years! 3. Department Mayor and Council 4. Neighbourhood Victoria-Fraserview 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Police, Fire, and Public Safety 11. Specific area of concern Extinguishing Consumer Fireworks 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address</div>		s.22(1)		11/1/2020 12:02:59 PM	11/9/2020 4:14:39 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished: Case Closed Closed date: 2020-11-09 16:14:39.083 Service Provided Reference Number: 101014512030&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to share your concerns with Council regarding the ban of consumer fireworks in the City of Vancouver.&amp;#x0D; &amp;#x0D; At the Council meeting on November 5, 2019, Vancouver City Council approved the motion titled Extinguishing Consumer Fireworks with amendments. After working with Vancouver Fire and Rescue Services and the Vancouver Police Department, staff reported back to Council on June 9, 2020, on a plan to ban the retail sale of consumer fireworks to the public as well as the use of consumer fireworks in the City of Vancouver. If you are interested, you may review the staff report here.&amp;#x0D; &amp;#x0D; As of November 1, 2020, the sale and use of fireworks will no longer be permitted in Vancouver. While fireworks will continue at community events such as Chinese New Year, Diwali, Celebration of Lights, and Canada Day, they may only be discharged by a Certified Firework Technicians who holds both a Federal Fireworks Operator Certificate and a Municipal Fire Permit from Vancouver Fire Rescue Services. &amp;#x0D; &amp;#x0D; For more information about the rules and bylaws for fireworks, you may visit the City's website here. &amp;#x0D; &amp;#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D; &amp;#x0D; Sincerely,&amp;#x0D; &amp;#x0D; Office of Vancouver City Council&amp;#x0D; City of Vancouver&amp;#x0D; 453 West 12th Ave&amp;#x0D; Vancouver, BC&amp;#x0D; V5Y 1V4&amp;#x0D; &amp;#x0D; Note: Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Climate Emergency Report 2. Describe details (who, what, where, when, why) There's not enough time to read, mark, learn and inwardly digest all the ramifications of this almost 400 pg report. I protest! 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest City 11. Specific area of concern Climate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address</div>		s.22(1)		11/1/2020 12:35:15 PM	11/3/2020 3:21:12 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished: Case Closed Closed date: 2020-11-03 15:21:11.89 Service Provided</div>
WEB	<div>1. Subject Climate Emergency Action Plan 2. Describe details (who, what, where, when, why) I am against this plan. I live in Fairview Slopes and would object to this proposal. This will affect my living standards in this neighbourhood. I have friends that say they will never come and visit me at my home if this plan is approved. 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest City 11. Specific area of concern Climate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address</div>		s.22(1)		11/1/2020 12:42:06 PM	11/2/2020 2:53:18 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished: Case Closed Closed date: 2020-11-02 14:53:18.237 Service Provided</div>
WEB	<div>1. Subject Climate Emergency 2. Describe details (who, what, where, when, why) What you doing with Climate Emergency Action plan is completely unacceptable. Having a plan which is 371 page and not letting people properly review this, is simply sleazy. You will waste money, you will tax people more and you most importantly you won't help. I would suggest to start small and apply all these suggested rules specifically only to the members of the council and leadership of the city hall first. If this plan is approved it will be a complete failure of leadership. It will be an abuse of power. In the future, my vote will go to anyone who will stop this ridiculous plan from going forward. 3. Department Mayor and Council 4. Neighbourhood Fairview 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Opposed 9. Select category Greenest City 11. Specific area of concern Climate Emergency Action Plan 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client s.22(1) 15. Original Email address s.22(1) 16. Original address</div>		s.22(1)	s.22(1)	11/1/2020 12:57:26 PM	11/3/2020 3:20:01 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished: Case Closed Closed date: 2020-11-03 15:20:01.153 Service Provided</div>



WEB	<div>1. Subject Climate Emergency Report</div> <div>2. Describe details (who, what, where, when, why) I am thoroughly disgusted by this sleazy attempt to pass an expensive and far-reaching motion without proper solicitation of input from stakeholders. Shame on you, Mayor and Council! Giving people less than 2 weeks to read and respond to a 371 page report is a shady, low and unacceptable move. This proposal strays far from reality and titters on the brink of insanity. Further, it will make this city, already not very friendly to families, even less so. Suggestion that 90% of people find work within walking/cycling distance of their residence could only be conceived in the over-privileged city council minds. It does not represent the workforce reality, nor will it in any near future. What do you expect families that need to deliver and pick up children to daycares, schools, after school care, extra-curricular activities to do? Get part-time jobs, that would provide time for this and then have to promptly leave this city which is unaffordable to live in even with 2 full incomes? And if I spend all my time walking/cycling my children back and forth, where do you expect me to find time to mend my clothes, so that they will last longer? (Putting aside the fact that what citizens eat and how they maintain their wardrobes is completely outside of purview of City Council and putting this in as part of the report is just one example of the staggering madness that it is). Eliminating building parking and suggesting that more people switch to curbside parking (which is already limited) will invite more vehicle break-in crimes (probably partially by the poor souls who had to give up their jobs to be able to walk their children to school - they would have to support their families somehow!). Instead of attempting to pass this money grab of a plan (in which daycares were mentioned once, but taxes 69 times!), City Council should seek meaningful engagement from its stakeholders, providing a real opportunity for everyone to actually voice their most pressing concerns and what solutions might address them. Climate Change weighs heavy on everyone's mind, but the only way this proposal will address this for Vancouver is by making it even less livable for young families, thus driving them out into the suburbs. Shame on you, COV, shame!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)		11/1/2020 1 15 43 PM	11/4/2020 9 27 31 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 27 30.783 Service Provided
Social Media	<div>1. Subject Mask Bylaw</div> <div>2. Describe details (who, what, where, when, why) Can we make masks bylaw mandatory everywhere, enable the covid app &amp; shut down bars &amp; clubs till 2021? We will never get anywhere with words, give us enforceable health orders &amp; fines. @DrBonnieHenry @CDCoBC @CityofVancouver @CityofBurnaby</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)		11/1/2020 1 22 00 PM	11/13/2020 9 34 58 AM	Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-13 09 34 57.817 Acknowledged
WEB	<div>1. Subject Vancouver Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) As a young parent who calls this beautiful city home, I hope City Council supports all recommendations that staff have put forward in this report. It is critical, now more than ever, that we all continue to focus on taking action, and that we're not afraid to be bold and forward-thinking. I trust you follow the expert advice from the city staff. Thank you, s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)		11/1/2020 2 29 07 PM	11/3/2020 3 16 56 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 15 16 56.25 Service Provided
WEB	<div>1. Subject Pass the Climate Emergency Action Plan please!</div> <div>2. Describe details (who, what, where, when, why) Hi there - resident and active voter here. It is very important to me that you pass the climate emergency motion. This can't wait another week or be referred to staff for review - it's got to happen yesterday!! s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		11/1/2020 3 00 29 PM	11/3/2020 3 15 48 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-03 15 15 48.393 Service Provided

WEB	<div>1. Subject Cimate Emergency Report</div> <div>2. Describe details (who, what, where, when, why) This too important an issue to give such a short response time for me to consider if this is the way to handle. Council and staff must give citizens the time needed to study the report and to form and express an opinion.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)		11/1/2020 3 03 57 PM	11/3/2020 3 15 12 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-03 15 15 11.6 Service Provided
WEB	<div>1. Subject C imate Emergency Report</div> <div>2. Describe details (who, what, where, when, why) I have just learned about the proposal for driving charging zones. What is the implication for people living and driving within a zone? I live in §.22(1) and 90% of my driving daily business is between Burrard, Cambie, 16th, and 1st Ave. However, could you enforce this, and distinguish between residents/owners living within a zone?</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Neutral</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern C imate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)		11/1/2020 3 04 42 PM	11/4/2020 9 28 46 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 28 45.78 Service Provided
WEB	<div>1. Subject Action needed at 58 West Hastings</div> <div>2. Describe details (who, what, where, when, why) Hello there, I am a resident of the Gastown area and would like to inform you of the recent issues regarding 58 West Hastings Street. In the past recent months, the sidewalks have become completely unpassable as the large gathering people (&gt;100 within appropriately 100 yards) are loitering and just laid out across the street. There have been structures set up on the sidewalk and vast amounts of litter (needles, drugs, and drug paraphernalia.) The Crosstown clinic is on the corner of this street and the amount of drug use and drug dealing here has become quite tragic. If I stand across the street for 10-15 minutes I am almost guaranteed to see a drug dealer roaming the street stealthy passing drugs near the clinic. I have called 311 many times but no action has been taken, instead I just get automated responses back w th no resolution. This street is a street many of us use to go into Chinatown, but it really has become very threatening and dangerous. I plead for you to please take action here and disperse the people and to re-open the sidewalk again. I see police drive by here all the time and do not understand how this is acceptable. Please take time to look into this issues happening on this small stretch of road and please reopen it back to the general public! I would love if I was able to hear back from any of the councillors. Thank you for your time.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Pub ic Safety</div> <div>11. Specific area of concern Neighbourhood Safety</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)		11/1/2020 3 39 57 PM	11/9/2020 4 18 37 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-09 16 18 36.6 Service Provided Hello §.22(1) &#x0D; Thank you for taking the time to share your concerns w th Vancouver City Council again regarding safety in your neighbourhood.&#x0D; &#x0D; If you w bness or experience any criminal events, it is vital that you report these to the VPD by calling their non-emergency line at 604-717-3321 or call 9-1-1 f you or someone else?s safety is immediately being compromised.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver C ty Council
WEB	<div>1. Subject</div> <div>2. Describe details (who, what, where, when, why) I support the hiring of an Auditor General for the C ty.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kits lano</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category C ty Administration</div> <div>11. Specific area of concern Establishing the Office of the Auditor General</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 3 50 56 PM	11/4/2020 9 48 23 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 46 22.88 Service Provided

WEB	<div>1. Subject Mobility pricing for the Metro Core Area</div> <div>2. Describe details (who, what, where, when, why) How does the proposal impact people who live inside of the area outlined? If we need to constantly pay fees just to exist within the region, and carry out any practical aspects of living in a city (groceries, appointments, helping our elderly family members), this will have a considerable impact on our month to month. This combined with increased property taxes and the massive impact to the economy due to covid just pushes people closer to the fringe of just getting by. Constantly penalizing people for living in Vancouver will ultimately force people out.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		No Name No Name (ps)	11/1/2020 3 55 55 PM	11/4/2020 9 29 31 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 29 30.987 Service Provided
Phone	<div>1. Subject Climate Plan</div> <div>2. Describe details (who, what, where, when, why) Caller is against the climate plan and thinks there are more options to be considered, like more local recycling projects. Caller believes the plan is shortsighted.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		§.22(1) §.22(1)	11/1/2020 4 04 00 PM	11/2/2020 4 10 09 PM	Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-02 16 10 09.27 No Response Required No email provided
WEB	<div>1. Subject Climate Emergency Plan</div> <div>2. Describe details (who, what, where, when, why) I am a life-long Vancouver resident now §.22(1) I implore you to support the staff Climate Emergency Action Plan. I likely won't live long enough to suffer the worst effects of climate change but I can do something today in the hopes we can forestall or mitigate some of the most dire impacts. Transport pricing in the core is critical. As a resident of downtown, I see the numbers of cars that enter the city daily - many of which are parked for 8+ hours. Force people to seek other options for getting downtown. Implement last-mile initiatives for deliveries. Expand the biking networks. Despite being older, we have given up driving our car, biking, walking and taking transit instead. It is possible, especially with safe biking routes. The side-benefit is the discovery of our wonderful neighbourhoods and small businesses that are so much more accessible when one walks or bikes. We live in a multi-resident building and two issues important to our owners are increasing the space for bikes and installing e-car chargers. These are issues that matter and have the support of more people than you think. Look what happened when Stanley Park was closed to cars. People got on their bikes! Prior to the pandemic, transit ridership was at record levels. People will return to transit as COVID becomes less of a threat; improving bus speed and reliability is critical. Removing street parking is always a 3rd rail issue but the realities of climate change are too enormous to ignore. Just remember all the predictions of traffic chaos when the bike lanes were proposed for the Burrard Street Bridge. The result was the opposite. Traffic flow is better than ever. The CEAP is the RIGHT thing to do. For now, but more importantly for the future. You can't just focus on the today's voters - your job is to imagine the impact of your actions long into the future. Imagine if previous council had let the freeway be built through Vancouver. Instead we marvel at their vision and are grateful for going against the trends of the time. Our lives are so much better for the decisions they made. You have the opportunity to be as visionary. Don't squander the chance by playing small and safe.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		§.22(1)	11/1/2020 4 19 15 PM	11/2/2020 2 49 35 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-02 14 49 34.55 Service Provided
WEB	<div>1. Subject Climate Emergency Plan</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor and Council, Climate change is most definitely an urgent issue that must be addressed. As an ecologist and long-term environmental activist, I fully recognize this. But giving citizens just a week to digest and comment on the City's 371-page Climate Emergency Action Plan is patently unreasonable. Something this important that will affect everyone requires proper planning, full discussion, democratic decision-making and good financial management. If council wants Vancouverites to welcome and cooperate with climate action, I must provide sufficient time and opportunity for public input and participation. I simply do not have time to study this report in such a short time. But a word search of it reveals a very major omission. The climate plan does NOT, and definitely SHOULD, REQUIRE all new construction to include solar panels. It should also provide incentives for adding these to existing buildings. If the City is going to require electrification of everything, then it must take steps to ensure that electricity itself does not have negative environmental impacts. Much of BC's electricity comes from hydro power but all the necessary related dams, flooding and infrastructure have huge ecological and climate impacts. Just look at Site C which will flood carbon-storing forests and critical farmland, destroy habitat for endangered species such as caribou and is opposed by local First Nations to name just a few of its impacts. Even smaller run-of-the-river projects are not just a harmless Pelton wheel in a stream - they entail dams, destroy habitat for infrastructure and divert water needed by declining salmon populations. By taking advantage of already-built space, solar panels on Vancouver's roofs would provide significant amounts of electricity without disrupting wildlife habitat, destroying carbon-storing forests etc. As for electric vehicles, the jury is still out on how effective these are at mitigating climate change. Yes, when electricity comes from clean sources, the use phase of actually driving electric cars produces less carbon than gas-fueled cars. But the manufacturing and then recycling phases may well have higher carbon footprints than electric cars. The entire cradle-to-grave carbon footprint of electric cars must be considered. <a href="https://theconversation.com/climate-explained-the-environmental-footprint-of-electric-versus-fossil-cars-124762">https://theconversation.com/climate-explained-the-environmental-footprint-of-electric-versus-fossil-cars-124762</a> I urge council to provide much more time (at least a few months) to a low public to review and comment on the plan. And I urge council to mandate use of solar panels on Vancouver buildings as part of this plan. Sincerely, §.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West Point Grey</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		§.22(1) §.22(1)	11/1/2020 4 20 49 PM	11/4/2020 9 36 11 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 36 11.327 Service Provided
Social Media	<div>1. Subject Halloween on Granville Street</div> <div>2. Describe details (who, what, where, when, why) Came in through Facebook private message Granville street seems to be the main area. As a citizen of this city, it breaks my heart knowing you sit around and don't do shit. Cancel Halloween but bars, clubs, pubs, and every other place is open.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?)</div>	2020/11/01 16:46:35 ~~~ Asha Sharda ~~~ Another Facebook private message sent with photo of Granville Street on Halloween Have a record number of cases. Allows the anti-masks protests to happen with 1000+ people. Yup. Good job guys. Came in through Facebook private message.	§.22(1) §.22(1)	11/1/2020 4 43 00 PM	11/13/2020 9 37 29 AM	Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback  Agent Finished Case Closed. Closed date 2020-11-13 09 37 28.947 Acknowledged

WEB	<div>1. Subject Climate Emergency</div> <div>2. Describe details (who, what, where, when, why) I support the motion for real action on the climate emergency that we are facing today. Please think of our children and grandchildren, thanks. <span>s.22(1)</span></div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West Point Grey</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <span>s.22(1)</span></div> <div>15. Original Email address <span>s.22(1)</span></div> <div>16. Original address <span>s.22(1)</span></div>	Please see 1 attachment	<span>s.22(1)</span>	<span>s.22(1)</span>	11/1/2020 4 52 07 PM	11/4/2020 9 38 38 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 38 38.117 Service Provided
WEB	<div>1. Subject Downtown Congestion Charge</div> <div>2. Describe details (who, what, where, when, why) I strongly object this proposal because: 1) Vancouver doesn t have the transportation infrastructure for people to go entirely car-free, especially people who are not young or fit enough to commute by bike in this hi ly c ty. Also, what about people w th kids and pets? 2) Since the outbreak of COVID, many companies are realizing that their employees can work just as well remote, thus greatly reducing future demand for office space. By 2025, Vancouver downtown will likely not be as crowded as pre-COVID times as companies save expenses by not renewing or reducing their lease spaces, and employees work from home - far away from downtown Vancouver, and only comes in for entertainment. I work remote, even before COVID time, and now a lot of my neighbours in the condo work remote also, you will lose your tax base and take all of us hardworking home owners down with you - what have we done wrong? Working long hours, paying high taxes all our lives, not getting anything but more taxes and financial ruin in return?!? Will I get more love if I become a drug addict? Why are responsible citizens being punished? 3) People who live in the downtown area are not wealthy folks, many of us are living here because we cannot afford a house/townhouse in Vancouver, again, if this place becomes un-habable - w th the high costs, high crimes, dirty dirty streets, many of us wi l have to leave - again, you will lose your tax base. 4) I know deep down you guys won't listen to the people - be it terrorizing residents and families with the mentality i l or taxing the living day-light out of us. You have your own holy agendas, but we wi l vote, with ballots or w th our actions by moving out of this "habable" c ty/province/country - happy?</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <span>s.22(1)</span></div> <div>15. Original Email address <span>s.22(1)</span></div> <div>16. Original address <span>s.22(1)</span></div>		<span>s.22(1)</span>		11/1/2020 5 45 41 PM	11/4/2020 8 53 09 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 08 53 09.227 Service Provided
WEB	<div>1. Subject Downtown toll</div> <div>2. Describe details (who, what, where, when, why) I am a frontline healthcare worker <span>s.22(1)</span> and am very concerned about the proposed downtown tolls and the effects I may have on our staff. I work at <span>s.22(1)</span> because I love the culture there, the dedication, the equal treatment of a l patients, the innovation and the history. As you are aware, the Lower Mainland has a very high cost of ning with extremely high prices to buy or rent housing. A lot of us live too far away to be able to rely on public transit to get us to work so we have to drive. Being in the <span>s.22(1)</span> I already has very limited parking and a lot of us are spending around \$11/day to park. Contrast that to most other hosp tals which has ample staff parking and rates of \$5/day, I fear that adding an additional cost to heathcare workers commuting into <span>s.22(1)</span> is going to cause staff to seek out other hospitals with lower associated costs. There may be a clause exempting healthcare workers of this toll on days they work, and if there is then I apologize for wasting your time. I agree with the idea of the toll and reasoning behind it, but I love <span>s.22(1)</span> and don't want to see the potential negative effects this could have on t. Thank you for taking the time to read this.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <span>s.22(1)</span></div> <div>15. Original Email address <span>s.22(1)</span></div> <div>16. Original address <span>s.22(1)</span></div>		<span>s.22(1)</span>		11/1/2020 6 16 17 PM	11/4/2020 8 51 40 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 08 51 40.433 Service Provided
WEB	<div>1. Subject Climate Emergency Action Plan report</div> <div>2. Describe details (who, what, where, when, why) I strongly support the recommendations of the Climate Emergency Action Plan report that will be presented to council on November 3rd. If Council truly believes that we are in a Climate Emergency (and we are) then it must take bold and effective action immediately .The recommendations of the CEAP are a good starting point for responsible management of our city in the coming years in context of the climate emergency. In particular, I strongly support recommendations to implement transport pricing in the core, expansion and improvement to the walking/ro l ing/biking network, changes with respect to new construction, and changes with respect to moving away from natural gas as a heating source. I encourage you to show clear leadership in this time of crisis, embrace the big moves that staff are recommending, and accept this report and all its recommendations.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client <span>s.22(1)</span></div> <div>15. Original Email address <span>s.22(1)</span></div> <div>16. Original address <span>s.22(1)</span></div>		<span>s.22(1)</span>	<span>s.22(1)</span>	11/1/2020 6 17 52 PM	11/2/2020 4 21 37 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 16 21 36.527 Service Provided

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WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) Dear Mayor and Council, I am writing in support of the Climate Emergency Action Plan, as outlined in the Council Report dated 2020 October 22. I hope I can count on your unanimous approval of this important report. I am a resident of Vancouver since 2011. In my professional life, I have played a leading role in the development of climate and sustainability policy for other cities in Metro Vancouver and BC over the past 15 years, and recently undertook a best practice review of climate plans in cities across the world. In my professional opinion, this plan is among the best, and would position Vancouver well for many of the current and future challenges we face, not only in doing our part to address the most critical issue of our time and that of future generations, but also in improving the health, livability and prosperity of our city. Below I outline several of the strengths I see in this plan. (Please see attached letter for details.) ? Bold yet Achievable ? Comprehensive and Targeted ? Clearly scoped ? A strong equity focus ? Grounded in financial commitment, and cost-benefit analysis. Vancouver has long been looked to as a leader in the region, the country and even the world, for its efforts on climate action and sustainability, as well as an economic hub and desired place to do business. Demonstrating that these goals are interdependent, rather than opposed, can help to encourage other cities to take the bold, necessary steps to respond to the climate crisis. Make no mistake your support or opposition to this plan will have ripple effects far beyond the borders of this city. We are at a critical time in history when we can still make a choice for the benefit of future generations. Even though not everyone will agree 100% with every action in this plan, I think our community is ready for and supports strong climate action. As stated in the plan, it is presented as an integrated plan, and is not a menu from which we can ?pick and choose?. We can work out the details in the years to come, with this and future councils and staff. The most important step in taking any journey is the first one. Thank you for your leadership. Lisa Townsend (M.Sc.) Principal, EcoTown Consulting s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Renfrew-Collingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client Lisa Townsend</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Please see 1 attachment from Lisa Townsend	No Name No Name (ps)		11/1/2020 7 36 18 PM	11/4/2020 9 17 20 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 17 19.523 Service Provided
WEB	<div>1. Subject Climate Emergency Report Plan</div> <div>2. Describe details (who, what, where, when, why) I do not support approving the Climate Emergency Report Plan. I feel that these proposed 'big idea' measures are ill-considered and will have much detrimental impact on residents without making even a tiny impact on our global climate crisis. It's one thing to feel we must do something on a personal level, and we do, but it is quite another not to appreciate the considerable context of Vancouver's contribution to emissions and what that means and how these measures will impact residents. Further, I feel it is highly inappropriate to drop this 371 page report on council and the public just one week before voting on it, and on US election day, when our attention will clearly be on that. For that reason alone, council should reject this plan at this time. I am also very concerned about the amount of staff time and expenditure at a time when the city's budget is in crisis, and that is besides \$500 million budget to follow through with this plan. I attach a graph to show the context of Vancouver's emissions. I am also writing to Mayor and Council separately as my letter is too long to include here. Thank you.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Please see 1 attachment	s.22(1)	s.22(1)	11/1/2020 7 43 26 PM	11/2/2020 4 06 55 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 16 06 54.51 Service Provided
WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) See attached.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Please see 1 attachment	s.22(1)		11/1/2020 8 06 11 PM	11/4/2020 9 18 47 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 18 47.35 Service Provided
WEB	<div>1. Subject Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) I like the look of it. Lots of good stuff to study going forward. I especially like the parking and road pricing concepts.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		11/1/2020 8 20 30 PM	11/2/2020 2 44 56 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 14 44 55.703 Service Provided

Phone	<div>1. Subject Mayor and Council Agenda</div> <div>2. Describe details (who, what, where, when, why) They citizen was upset with the Mayor and Council with regard to "their two faced actions of running an agenda of mobility pricing and asking the provincial and federal government for funding, while buying new furniture and offering raises for City Hall Managers".</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category City Administration</div> <div>11. Specific area of concern City Hall Furniture Purchases</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		2020 November, Anonymous		11/1/2020 8 50 00 PM	11/9/2020 1 45 10 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details    Reallocated to queue    CS_Mayor and Council Feedback</div> <div>Agent Finished    Case Closed.</div> <div>Closed date    2020-11-09 13 45 09.75</div> <div>No Response Required</div> <div>Anonymous</div>
WEB	<div>1. Subject Climate Emergency Plan Tolling and Parking Passes</div> <div>2. Describe details (who, what, where, when, why) I understand the sentiment of the idea, but maybe the target should be fixing and improving the transit system we have, instead of coming after broke ass people just trying to get to work. I LOVE the idea of trying to cut emissions - but the transit system isn't as great as everyone wants to believe. If we could improve those first and then implement tolls after, great, But I think that the city needs to stop alienating an already financially exhausted public. This city doesn't have to be even MORE expensive to live in.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		§ 22(1)		11/1/2020 9 09 23 PM	11/4/2020 9 19 28 AM	<div>Agent Created Case</div> <div>Public Staff request id    PSID0</div> <div>Agent Finished    Case Closed.</div> <div>Closed date    2020-11-04 09 19 28.287</div> <div>Service Provided</div>
WEB	<div>1. Subject COVID</div> <div>2. Describe details (who, what, where, when, why) My daughter is a Canadian by choice but at this time in history I wish she was back home § 22(1) How is covid ever going to be eradicated if you allow gatherings like Granville Street. That was criminal. I would urge you to look at how Australian states and New Zealand have managed COVID. In my area of § 22(1) we have had no cases for months and we have Government rules to go by. Churches can only have a certain number of people and must wear masks. Get tough. My daughter cannot come home as she has § 22(1) She works from home and lives alone. She goes out every § 22(1) She is scared and I am for her. I beg you to stop these stupid activities and lock down.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood I do not live in Vancouver</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		§ 22(1)		11/1/2020 9 31 30 PM	11/13/2020 9 38 15 AM	<div>Agent Created Case</div> <div>Public Staff request id    PSID0</div> <div>Agent Finished    Case Closed.</div> <div>Closed date    2020-11-13 09 38 15.06</div> <div>Service Provided</div> <div>Reference Number    101014512666&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>He lo § 22(1)</div> <div>&amp;#x0D;</div> <div>Thank you for taking the time to share your concerns with the City of Vancouver regarding the large crowds on Granville Street on Halloween.&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>Please be assured that the health and safety of the public and City staff are the first priority of the City of Vancouver. As the COVID-19 situation is changing rapidly in Vancouver and on a global scale, please know that we are in constant contact with public health officials and are taking necessary measures to follow their advice. City staff are working to post updates regularly on our website and social platforms so the public can stay informed on these issues.&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>The City is asking everyone to Stay Home, Stay Put to help combat COVID-19 and if they do need to get out, recommending they do so in their own neighbourhoods while maintaining two-metre spacing from others. Enforcing physical distancing in public with penalties is under the jurisdiction of the Province of BC. However, the City's enforcement teams are actively providing education and support within the community to promote compliance with the orders issued by the Province. The Province also announced measures on August 21, 2020, that provided increased enforcement powers for police and special constables across the Lower Mainland. City enforcement staff will involve the Vancouver Police Department (VPD) when dealing with persistent offenders.&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>If you would like to report your concerns to the VPD or the Province, you may find their contact information on their websites.&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>We appreciate there is a lot of information circulating at this time, and not all of it is coming from verified sources. All updates from the City of Vancouver will be noted within our news releases, on our website at vancouver.ca/covid19, and our verified social feeds. Residents are also encouraged to follow @CityofVancouver on Twitter to receive the latest updates on COVID-19 response. &amp;#x0D;</div> <div>&amp;#x0D;</div> <div>Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>Sincerely,&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>Office of Vancouver City Council&amp;#x0D;</div> <div>City of Vancouver&amp;#x0D;</div> <div>453 West 12th Ave&amp;#x0D;</div> <div>Vancouver, BC&amp;#x0D;</div> <div>V5Y 1V4&amp;#x0D;</div> <div>&amp;#x0D;</div> <div>Note: Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Support for Climate Emergency Action Plan</div> <div>2. Describe details (who, what, where, when, why) I support the Climate Emergency Action Plan, specifically as a driver, cyclist, and person who walks. As a person who has complicated childcare/school drop-off routines, I support actions that would charge more for driving, potentially impact parking availability and rates, and favour transit walking and cycling. I'd like to have the type of transportation system that enables me to live my life by transit and not by carbon-consuming driving. Right now, the vast majority of our city's buses are at a tremendous disadvantage compared to cars and that's not going to result in achieving our sustainability goals. There need to be a lot more bus lanes, even if it costs more parking. I think if you made driving more expensive and less convenient, it would push demand higher on transit and force us to have a transit system that is more frequent and convenient for everyone. That's how I'd prefer to get around.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Fairview</div> <div>5. Were any other cases or service requests created as a resu t of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)	§ 22(1)	11/1/2020 9 37 50 PM	11/4/2020 9 24 20 AM	<div>Agent Created Case</div> <div>Public Staff request id    PSID0</div> <div>Agent Finished    Case Closed.</div> <div>Closed date    2020-11-04 09 24 20.063</div> <div>Service Provided</div>

WEB	<div>1. Subject Climate Emergency</div> <div>2. Describe details (who, what, where, when, why) Please support mobility pricing - which has been successful in so many cities around the world.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Neighbourhood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item</div> <div>9. Select category</div> <div>11. Specific area of concern</div> <div>12. Author Type</div> <div>13. Correspondence Type</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		11/1/2020 9 51 30 PM	11/2/2020 11 37 20 AM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 07 55 12.54 Duplicate Request</div> <div>Case Reopened Remove Categories Agent Finished Case Closed Closed date 2020-11-02 11 37 19.543 Duplicate Request</div>
WEB	<div>1. Subject Climate Emergency</div> <div>2. Describe details (who, what, where, when, why) Please bring in mobility pricing - which has been successful in so many cities around the world.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Riley Park</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)		11/1/2020 9 59 26 PM	11/2/2020 4 05 50 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 16 05 50.183 Service Provided</div>
WEB	<div>1. Subject Tolling/paid parking</div> <div>2. Describe details (who, what, where, when, why) Already many Vancouverites have to pay an inflated rent price to live in an elitist city. Many rents do not include parking and a main source of income for the city of Vancouver is film. How can people in film live in metro-Vancouver and get to the job that makes this city so much money if they can no longer afford a car? Already Vancouver charges one of the highest premiums for car insurance, to add to the cost of a car will price-out many people who make this city money. Sure people who are unionized will probably be able to endure this cost but for those who work independently (countless people who support the work of those in higher positions) they will no longer be able to afford to work.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kitsilano</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Opposed</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>		§ 22(1)		11/1/2020 10 01 51 PM	11/4/2020 8 54 06 AM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 08 54 06.137 Service Provided</div>
WEB	<div>1. Subject</div> <div>2. Describe details (who, what, where, when, why) See photo</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address</div>	Please see attached photo of family with poster	§ 22(1)		11/1/2020 10 13 42 PM	11/2/2020 4 11 56 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-02 16 11 56.153 Service Provided</div>



WEB	<div>1. Subject Climate Emergency Response Plan</div> <div>2. Describe details (who, what, where, when, why) I support this Report on the Climate Emergency Response Plan and the subsequent motions to implement an immediate and forceful response to the climate emergency. The Covid-19 pandemic has shown us how difficult it is to respond to a worldwide emergency, even a pandemic, which we have faced multiple times in the past. Some countries acted immediately and forcefully. Others did not. For the latter, the cost has been extremely high. The climate emergency is more novel than Covid. We lack the imagination needed to understand a threat that is so diffuse and slow-moving. To give some scale and focus to that threat, I attach a single graph that, for me, brings home the magnitude of the crisis a graph of sea ice loss compiled by NOAA and reprinted in Vox (<a href="https://www.vox.com/energy-and-environment/2017/12/12/16767152/arctic-sea-ice-extent-chart">https://www.vox.com/energy-and-environment/2017/12/12/16767152/arctic-sea-ice-extent-chart</a>). Sea ice is only a single dimension of the climate crisis; there are many others biodiversity loss, ocean warming, ocean acidification, etc. but they all tell the same sad story. It is a story that foretells a loss of life that is exponentially greater than the graph of Covid infections. Loss of sea ice is unprecedented and threatens to collapse the climate's equilibrium. It requires considerable thought to truly understand the situation we are in. As a society, we struggle to understand and respond to familiar emergencies. If we manage to grasp the scale of this emergency, the measures outlined in the Report would seem to be only a necessary first step. More will need to be done, but nothing will be done without a first step. QUOTES ?This continues a streak of very low extents. The last 14 years, 2007 to 2020, are the lowest 14 years in the satellite record starting in 1979.? said W a t Meier, senior research scientist at the US National Snow and Ice Data Center. He said much of the old ice in the Arctic is now disappearing, leaving thinner seasonal ice. Overall the average thickness is half what it was in the 1980s. The downward trend is likely to continue until the Arctic has its first ice-free summer, said Meier. The data and models suggest this will occur between 2030 and 2050. ?It's a matter of when, not if.? he added. Scientists are concerned the delayed freeze could amplify feedbacks that accelerate the decline of the sea ice. It is already well known that a smaller area of ice means less of a white area to reflect the sun's heat back into space. But this is not the only reason the Arctic is warming more than twice as fast as the global average. END QUOTE <a href="https://www.theguardian.com/world/2020/oct/22/alarm-as-arctic-sea-ice-not-yet-freezing-at-latest-date-on-record">https://www.theguardian.com/world/2020/oct/22/alarm-as-arctic-sea-ice-not-yet-freezing-at-latest-date-on-record</a></div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kits ilano</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Template</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>	Please see 1 attachment	No Name No Name (ps)	11/1/2020 10 14 09 PM	11/4/2020 9 23 43 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 23 42.86 Service Provided
WEB	<div>1. Subject Vancouver Climate Plan</div> <div>2. Describe details (who, what, where, when, why) Pls see attached letter. I live in § 22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood I do not live in Vancouver</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>	Please see 1 attachment	§ 22(1)	11/1/2020 10 54 14 PM	11/4/2020 9 14 20 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 14 19.747 Service Provided
WEB	<div>1. Subject Loud neighbours from condo owned by WhiteCaps</div> <div>2. Describe details (who, what, where, when, why) Hi, After several weekend matches of sleepless nights, I am compelled to write to the city. § 22(1) only to realize that our neighbors are soccer players who are extremely disruptive to the peace of the shared area. Residents on our floor have escalated complaints to property manager, called the police and strata council with no remedy. This condo is suspected to be owned by WhiteCaps and thus 2-3 years of this disturbance has not been remedied. One of my neighbors has had difficult pregnancies due to this environment with illicit activity, drugs and noise. I have reached out to a lawyer to see my rights. Our strata council has failed to serve us or hear our pleas. We would really like more authority and police presence in our building on weekends. This environment is not conducive to any COVID guidelines as every weekend there are 30 plus strange people coming and going all night long. Please help us in any way you can. We have faith that even a powerful entity like WhiteCaps must be held accountable to the public and follow strata bylaws like the rest of us. I would love to have the opportunity to speak with the Mayor in understanding my rights as a law-abiding citizen and how our government can help restore the peace on this floor. Attached is a video that captures professional athletes displaying such insolence, completely intoxicated and disrespectful.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Noise Complaint</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>		§ 22(1)	11/1/2020 11 03 44 PM	11/9/2020 4 27 30 PM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed Closed date 2020-11-09 16 27 30.02 Service Provided Reference Number 101014512690&#x0D; &#x0D; Hello § 22(1) &#x0D; Thank you for taking the time to share your noise concerns with Vancouver City Council.&#x0D; &#x0D; If you have not done so already, I would recommend that you report your noise complaints by using the VanConnect app, going on the City's website, or calling 3-1-1. Service requests are immediately created and directed to the appropriate department for further action.&#x0D; &#x0D; If you would like more information regarding the Noise Control Bylaw, you may also visit the website here.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Council.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note: Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.
WEB	<div>1. Subject Climate Emergency</div> <div>2. Describe details (who, what, where, when, why) Hello council members. I urge you to vote for all possible climate protection measures at the November 3rd council meeting this week. The damage to the planet caused by global warming has been unfolding before our eyes for decades yet temperatures continue to rise. Measures elsewhere to contain the rise have been ineffective or inadequate. Here in Vancouver we call ourselves "the greenest city in the world?" and I'm proud of what we do and are attempting to do. Please continue this municipal green revolution by voting for the recommendations of the Climate Emergency Action Plan on Nov. 3. § 22(1) virtual Climate Emergency Act Party organized by Councilor Christine Boyle. It was a child-oriented event on a deadly serious subject. § 22(1) § 22(1) Here is a message that struck me at this art party the kids may be too young to vote, but they are watching. And as they get older, they are organizing and marching. Please do your best to protect them and all of us. Sincerely, § 22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Renfrew-Collingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest City</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client § 22(1)</div> <div>15. Original Email address § 22(1)</div> <div>16. Original address § 22(1)</div>	Please see 1 attachment	§ 22(1)	11/1/2020 11 26 51 PM	11/4/2020 9 13 09 AM	Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2020-11-04 09 13 08.923 Service Provided

WEB	<div>1. Subject CEAP</div> <div>2. Describe details (who what, where, when, why) Hello, my name is s.22(1)and I would like to express my interest in and great support of the most recent staff report with the suggested Climate Emergency Action Plan. This report explains very clearly the reality of what we are facing and lays out all the ways we can start making a true dfference in our future. It is time now to act and set the example for many other cities in Canada. Around the world cities are taking charge and taking responsibility for their health and the health of our food, air and water. Please advance all aspects of the plan as soon as possible so we can look into children's eyes and tell them we are doing something. Thank you all very much, this might be the most important vote of your career, right now, right here. I wish we could do more with Big Moves number 1 and 6 right now but I people are still working on them hopefully we can jump in and move them up as much as possible. Big Moves number 2 and 3 are especially doable quickly as we have seen examples all around the world of things changing quickly to benefit all. People want a breathable, healthy and enjoyable place to live, please accept my sincere support of this plan in its entirety. Thank you very much, s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Marpole</div> <div>5. Were any other cases or service requests created as a resu! of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item In Support</div> <div>9. Select category Greenest C ty</div> <div>11. Specific area of concern Climate Emergency Action Plan</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)	s.22(1)	11/1/2020 11 39 24 PM	11/4/2020 9 12 01 AM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed Closed date 2020-11-04 09 12 00.663 Service Provided
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October 31, 2020

Dear Mayor and Council,

The Arts and Culture Advisory Committee has continued to meet despite the devastating effects that COVID-19 has exacted on our sector. We are writing today to request your continued support of our work in the cultural life of our city, and to look for ways in which to broaden it at this critical time.

As areas of the economy have opened back up, many in Vancouver have struggled to find a new way of living and working, to have hopes and dreams for the future, and to support one another in our collective adaptation to change. As Fall has settled in, restaurants, community centres, libraries, cafes, hotels, local attractions, schools and other public spaces have struggled to serve their clientele, program their events, develop and adapt their plans, and manage to retain their employees. The interconnectedness of city life is more apparent than ever, and yet, everything is different.

We are writing today to express our deep belief that arts and culture, economic revitalization, mental health and connection, equity and diversity, are all held within the rubric of civic participation and the care with which we feel comfortable connecting safely. As you know, arts and culture play an enormous role in civic life and will play an essential role in the city's recovery. The work of artists in this time continues to be a critical source of joy, critique, and meaning-making. In a time when no one is unaffected by collective anxiety and worry, the arts continue to contextualize the fear and hope that we may feel and have the capacity to reach out to individuals and communities who need it most.

As reports are presented next week, we will be watching the virtual deliberations carefully. We encourage you to prioritize arts and culture, equity, diversity, creativity and economic revitalization in order to ensure that the city we want is built with a just and sustainable future in mind.

Thank you in advance for your consideration and support.

Sincerely,

**Members of the Arts and Culture Advisory Committee**

Jessica Wadsworth  
Claire Sakaki  
Mauro Vescera  
Paige Frewer  
Megan Lau  
JD Derbyshire  
Brenda Crabtree  
Brian McBay  
Joyce Rosario  
Paul Larocque  
Am Johal

October 27<sup>th</sup>, 2020

MAYOR & COUNCIL  
C/O CITY CLERK  
CITY OF VANCOUVER

453 WEST 12<sup>TH</sup>. AVE. | VANCOUVER, BC V5Y1VR

RE: s.22(1)  
DEVELOPMENT APPLICATION NUMBER DP-2020-00495

Dear Mayor Stewart and City Council Members,

As the s.22(1) - 2525 Quebec, I respectfully request a reconsideration by Council of the rejected DP/HAP application noted above. s.22(1)  
s.22(1) It was a two-storey home in a s.22(1), with great “bones” but in sore need of an update. s.22(1)

In 2015, we asked our Architect to update the apartment to suit our modern lifestyle and design taste while preserving the historical elements of the structure. Our improvement requests included cosmetic refinishing; s.22(1)  
s.22(1), and eliminating the walls of an fake interior “enclosed balcony” which blocked the 2-storey s.22(1) and reduced light and air circulation in the apartment.

Our initial design was rejected by the City Planner because the existing loft area had already been increased, although it was undisclosed to us that the addition had been completed without permission. Since a renovation was required to move into the unit, we asked our Architect to obtain a Building Permit. However, the approved Building Permit reduces the habitable area of the mezzanine to such a degree as to make the space completely different from that which we purchased. We do not see a justification for incurring significant costs in demolishing an existing structure and reducing living space.

We would like to retain the increase of the mezzanine area to that permissible by the City of Vancouver Building Code, which allows a mezzanine of up to 40% of the lower floor area, leaving 60% open-to below. This offers a loft space of useable size, and in keeping with our expectations at the time of purchase. This proposed minor addition is completely interior, so that the overall building and heritage facades remain untouched. In the current housing climate, it seems reasonable to allow owners to maximize the use of their interior residential space.

We would like to remove the fictitious “enclosed balcony” which obscures the beautiful 2-storey-high s.22(1) [REDACTED] An actual balcony never existed in the s.22(1) [REDACTED] This structure is completely within the interior and could never be converted to an outdoor space without compromising the heritage status of the building. s.22(1) [REDACTED]

The Building Inspector has reviewed the construction, which is substantially complete and in compliance with Code and Structural Engineering requirements. The Building Inspector commented that he was impressed by the quality of construction throughout the apartment. The outstanding issue is simply the retention of the unauthorized interior floor area.

I have attached a few before and after pictures so that you can objectively evaluate my request. I hope that you can kindly reconsider and help me retain a piece of history while keeping a design that is best suited for this structure.

Sincerely yours,

s.22(1) [REDACTED]

s.22(1) [REDACTED]

\*Footnotes:

Area of s.22(1) [REDACTED]  
Area of [REDACTED]  
Area of [REDACTED]  
Area of [REDACTED]







Prov

Reference: 259122

October 22, 2020

His Worship Mayor Kennedy Stewart  
City of Vancouver  
3rd floor, City Hall  
453 West 12th Avenue  
Vancouver, British Columbia  
V5Y 1V4

Dear Mayor Stewart and Council:

Thank you to your delegation for meeting with Minister Donaldson and other ministry representatives during this year's virtual Union of British Columbia Municipalities (UBCM) Annual Convention process.

Due to the evolving COVID-19 situation, we have had to develop new approaches and adaptations to many aspects of our everyday life. I thank your delegation for its flexibility with provincial appointments this year and I am pleased that our governments still had the chance to connect.

As Deputy Minister, I am pleased to acknowledge the topics raised during your conference call, which included: Zero Emission Modular Housing and Urban Forest Flood Management.

The Zero Emission Modular Housing issue is the responsibility of the Ministry of Municipal Affairs and Housing and it has been suggested you contact that ministry directly to discuss further.

Allan Johnsrude, Regional Executive Director of the South Coast Natural Resource Region, has been asked to follow up with the City of Vancouver regarding watershed management and relationships to urban forest plans as well as flood management associated with commercial docks.

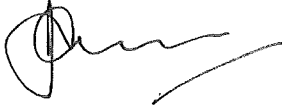
Page 1 of 2



Now that we are in the election period, issues regarding future funding programs and other policy decisions must be deferred until after the election is complete and the incoming government is in place. All topics brought up in your meeting will be shared with the incoming minister.

Thank you, again, to your delegation for the meeting.

Sincerely,

A handwritten signature in black ink, appearing to read 'John Allan', with a stylized flourish extending to the right.

John Allan  
Deputy Minister

pc: Office of the Minister of Forests, Lands, Natural Resource Operations  
and Rural Development  
Office of the Minister of Municipal Affairs and Housing  
Allan Johnsrude, Regional Executive Director, South Coast Natural Resource Region



October 30<sup>th</sup>, 2020



**BUILDING  
OWNERS AND  
MANAGERS**

**ASSOCIATION**  
British Columbia

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Mayor and Council  
City of Vancouver  
City Hall – 453 W 12th Ave  
Vancouver, BC V5Y 1V4

By email to: [mayorandcouncil@vancouver.ca](mailto:mayorandcouncil@vancouver.ca)

Dear Mayor, Councillors and Staff,

On behalf of the Building Owners and Managers Association of British Columbia (BOMA), thank you for the opportunity to comment on the City of Vancouver Zero Emissions Building Strategy proposal. We appreciate the opportunity to have been able to engage with City staff on this initiative over this past year, and we expect that engagement to continue in 2021 as the carbon pollution limits are established.

BOMA has been an active participant on the Renewable City 2050 Advisory Group as well as the City's Urban Design Panel. We recognize that the City has ambitious carbon reduction targets and we believe there are supportable ways to make them more achievable. We are delighted to see capacity building support for the commercial buildings industry in the plan and we would be pleased to look at ways that we can support the development of the Commercial Building Innovation Centre.

Given the economic uncertainty surrounding COVID-19, many building owners are holding off on any commercial building renovations. There has never been a stronger need to combat this decline and for government to provide innovative solutions to increase the resiliency of our built environment for generations. We appreciate now more than ever the need to maintain a flexible approach to meeting carbon limits.

BOMA is a leader in transforming the commercial buildings industry toward energy efficiency and environmental responsibility. BOMA represents an industry valued at more than \$350 billion, which contributes \$4 billion annually to the provincial economy and employs 40,000 British Columbians. Our industry supports the City's small businesses and provides community infrastructure that supports all citizens.

Please do not hesitate to contact me if we can provide any more information.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Stathonikos".

Damian Stathonikos  
President

Building Owners and Managers Association of British Columbia (BOMA BC)

Cc: Sadhu Johnston – City Manager, City of Vancouver  
Sean Pander – Green Building Manager, City of Vancouver

## **Response to City Council's misguided attempt to punish those that drive cars.**

I heard this past week that Vancouver's city hall has come up with a plan that they believe will cut down on congestion within the downtown core. Unfortunately, the way they are going about this is to once again punish drivers by making them pay more for the privilege of being able to move about the area. They have proposed a road pricing plan that will encompass the central Broadway Corridor to the south, to the west the border will be Stanley park heading down Beach street to Burrard street and the rest of the West End, the North will be encompassing all of Stanley Park and Gastown, and the west will be Clark drive. They have suggested that they will give road pricing breaks to those that have purchased electric or hybrid vehicles, which presents a few issues.

The first issue is that there are simply not enough chargers available for every car to be able to be charged when needed. Older buildings will not retro-fit these charging stations into their lots due to the prohibitive costs to the buildings. New builds are not required to put charging stations in any of their new structures, so therefore if you need to charge your electric car and you cannot find a charger, you are out of luck. It is possible to use a regular house plug to charge ones car, but depending on the car itself you need at least 10 hours to let it charge fully, so it is not exactly convenient to use. At least with a gas car you either have gas or you don't. Also, the incentive for purchasing a car such as a hybrid or an electric car should be that you're exempt from this road pricing scheme. Instead, you are only entitled to a small break on the price. This particular scheme is only that, a scheme to get money. If City Hall were truly worried about cutting down on Carbon emissions and reducing congestion they would be doing the following things.

- 1) Identifying the most congested intersections in the city and putting up proper turning lights. For example, Burrard and Davie street always get congested during the day because there is no turning light and no turning allowed between a certain time. To alleviate this type of issue, because people always keep turning left onto Burrard, regardless of some ordinance saying they cannot, so why not make it easier on them? Put a turning light in, this will allow cars to cross more efficiently and cut down on the number of close calls that happen between cars and pedestrians.
- 2) Another option to cut down on congestion in the downtown core may be to create skywalks. Other big cities such as Las Vegas have done this to cut down on congestion within their city limits. Las Vegas is actually the prime example of this, as they are a major tourist destination and they recognize that everyone has to share the road...and that the road is not just for people that walk or cycle.
- 3) Start a program that will ensure that bicyclists are contributing to the infrastructure by purchasing a yearly licence. Other jurisdictions (Such as Winnipeg) have done this and not only has that generated revenue for the city but it also has allowed the police to be able to return more stolen property given that they have the serial numbers and corresponding names of the owners of the bicycles on file. If the person that owns the bicycle in the first place decides to sell it, there would need to be a receipt of sale as well as a new license purchased by the new owner so that the registry could be updated. This would give the owners an incentive to actually have a say in what happens within their own communities and would provide the city with a steady stream of revenue.
- 4) City Hall needs to stop bleeding money as they have during this pandemic by buying new luxury office chairs and giving themselves bonuses. They are here to work for the people, the people

are not here to line the pockets of those in government. More oversight needs to happen, possibly a commission needs to be called to see what else Vancouver City Hall has been wasting money on during this pandemic. One of the more offensive motions that they proposed was to remove free parking for those that have served in the Canadian Army. Their reasoning was that the Veterans all are well off and should be paying more for the privilege of parking in Vancouver, and that they would bring in a good stream of revenue. Never mind that the statistics that they were using were skewed. The city claimed that there were about 1000 individuals living in the Lower Mainland that had a Veterans plate, when in reality there were only 450 with registered veteran license plates. Even if the numbers were as high as city hall claimed they were, they would not gain massive amounts of revenue from this. Another idea that they had was to remove parking on Robson street to provide outdoor patio's so that restaurants would be able to withstand the pandemic. While I agree this is a good idea, now that the weather is turning, the only way that these patio's will be sustainable is if the businesses fork out yet more money to buy outdoor heaters. While this is an easy proposition for those large chain restaurants, what about those that are independent mom and pop restaurants. They probably cannot afford yet another major expense to help them keep afloat. Their rents are skyhigh and their margins are razor thin. They need some relief or we are just going to see major chain restaurants in Vancouver, no more hidden gems.

- 5) Making parking on the streets in Vancouver available to residents only will help to kill our tourism industry along with any other industry in the downtown core that has people commuting into the city for work. City Hall is completely out of touch with this idea. You want to make the city accessible for all, not just those that have the luxury of being able to walk and bike to where they need to go. Not everybody has the luxury of being able to work and live in Vancouver. Many live in the suburbs, such as Richmond or Surrey, (Even Langley) and take the time to commute in. The solution that the city has proposed to alleviate this issue is to get people to register for a residential parking permit, which in all reality would not do all that much to calm down congestion. It is yet again a money grab. You will still have people coming into the city to work and once summer hits you will have a dramatic rise in tourism, and you can bet that not everyone will want to park their car somewhere and take transit in and out. Think of Cruise season, not everyone comes from the airport to take a cruise, they drive in and park in parking lots across from the cruise terminals. By charging an extra fee for them to get into Vancouver they might reconsider coming to Vancouver at all, instead going to the next nearest city that supports the cruise industry, which is our sister city of Seattle, thereby increasing tourism for the United States and not Canada.
- 6) Consider that there is a major highway running through Vancouver that goes right through the city up to Squamish and Whistler (Major resort towns) and also consider that those that head up to Squamish and Whistler may also choose to spend time in our lovely city, contributing not only to the tourism industry, but to the overall economy itself by stopping at restaurants on their way up to Whistler, Squamish and Pemberton, potentially walking into the little boutique shops and buying trinkets of Vancouver to take home their families, stopping in Historic Gastown not only to take pictures but to stop at bars such as Local and Water Street Café. By forcing them to make the decision whether they want to pay more to go through Vancouver to get to Squamish easily, or to take the longer route to get there, most would probably be willing to take the longer route so they would not need to spend as much money on just being able to use the

road. Whistler and Squamish would also experience lower tourism by road and it could affect their bottom lines.

These latest measures that the city of Vancouver has come up with will do nothing aside from killing our tourism sector, driving people away from the city, contributing to less money coming in for the city, as well as making the downtown core even more inaccessible for those that want to come and experience our fine city. Prices for parking are already exorbitant, and by moving people to transit, the city will find that yet another revenue stream will slow to a trickle. Instead of making it harder for cars to get around, why don't you actually look at ideas that will work. Ideas such as proper turning lights for busy intersections, licensing for bicyclists and a database that will collect their information for a nominal fee (this is a renewable revenue stream as it would need to be renewed every year. It would be easy enough to put the forms online and set up a payment system. By punishing drivers you will find that yes, they will change their behaviours, but it will be to the detriment of the restaurants, the small boutique stores and to the general economy. Just as City Hall deemed fit to make Stanley Park a one lane drive in the summer, in which the bicyclists took over the park, driving through became a joke and the tourist spaces within Stanley Park became unusable (An issue that continues to this day at beautiful Prospect Point, as it has not re-opened since the beginning of the pandemic). City council needs to step back and give their head a shake. This will help reduce congestion, but will have far reaching, long lasting effects that will ruin the local economy for years to come.

s.22(1)





October 30, 2020

Mayor Kennedy Stewart and Council  
City of Vancouver  
453 West 12th Avenue Vancouver, BC  
V5Y 1V4

Dear Mayor and Council:

**Re: Vancouver's Climate Emergency Action Plan**

I am writing to you in support of the City's Climate Emergency Action Plan.

As a Vancouver-based business and employer of 150 young people, I see passing the Climate Emergency Action Plan as an urgent priority.

Many of our staff live far from our ice cream shops and production facility. They have long commutes which are often late at night. Investing in improvements to our low-carbon, public transportation infrastructure will help my staff and customers get to our locations.

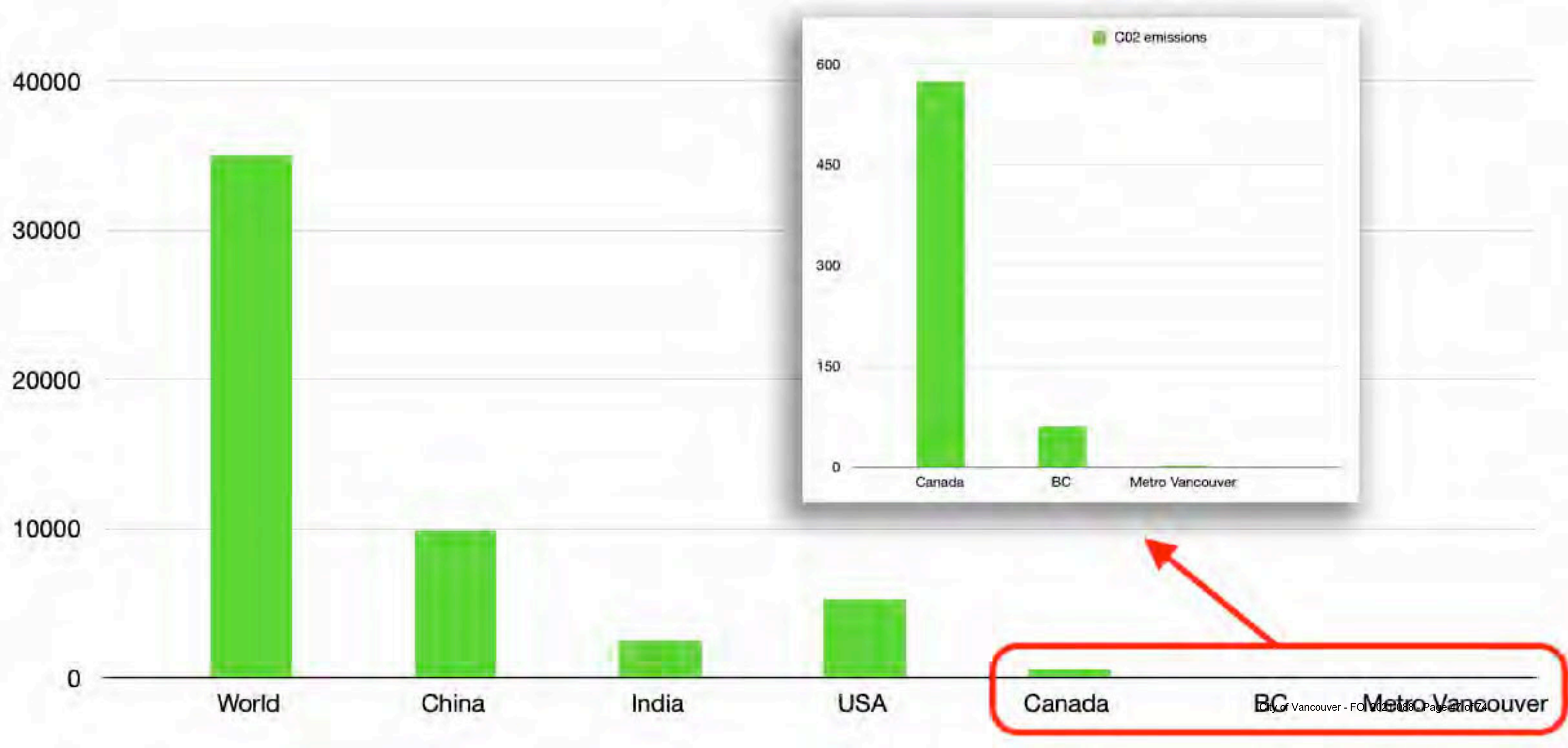
An unstable climate creates volatility in price and availability of the many local agricultural products we rely on. Whether it's dairy, berries, rhubarb or hazelnuts, a disruption in local crop yields means looking further afield for suppliers and sending money outside the lower mainland. Furthermore, if climate disruption raises the price of dairy beyond what our customers will pay, our business will be forced to close.

The climate emergency is a collective challenge, which requires bold leadership from all levels of government. We are excited for the city of Vancouver to show the environmental leadership it is known for by passing this bold response to the climate emergency, one that takes seriously the scale and urgency of the problem.

Sincerely,

Benjamin Ernst  
Co-owner  
Earnest Ice Cream







November 3, 2020

Mayor and Council  
City of Vancouver,

**Re: The Climate Emergency Action Plan.**

In 2019, the British Columbia Motion Picture Industry generated \$4.2 Billion in revenue for our province, with the majority of filming in the City of Vancouver.

We, the Reel Green Advisory Committee of British Columbia, have been working for the last 14 years with the BC film industry stakeholders to advance the adoption of sustainable practices in the motion picture industry with a particular focus on clean energy.

Comprised of the unions, guilds, producers' organizations, facility & equipment owners that make up the BC Motion Picture Industry we have been trailblazers in the Canadian environmental motion picture movement. We are actively engaged with Civic Film Commissions including Vancouver, Toronto, and Montreal; Provincial Film Commissions including Ontario, Manitoba, Montreal, Quebec; US studios, BAFTA (UK) as well as other worldwide sustainable production organizations who are now looking to Reel Green and the City of Vancouver in their quest for greener productions and scalable sustainable solutions.

We recognize that the film industry is responsible for a significant share of the City of Vancouver's carbon footprint, most of which is caused by the burning of fossil fuels in diesel generators and vehicles. At the same time, we also have the talent, experience, and partnerships needed to transform the way we do business. We are passionate about implementing lasting sustainable solutions to reduce our collective impact on our city.

While solutions do exist, our efforts have been stalled by the lack of available clean technology and infrastructure in our city. Industry demand for clean power is at an all-time high, but the current clean alternatives are only available to an extremely small percentage of productions.

We applaud the City's understanding of the need to urgently work to reduce emissions and are writing in support of the City of Vancouver's Climate Emergency Action Plan and particularly its ambitious targets on buildings, the built environment and on zero emission transportation. The Climate Emergency Action Plan will have a profound influence on the tools, fuels and practices for a sustainable film & television industry in our city.

In support of the City Of Vancouver Motion, "Eliminating Generators; Greening Vancouver's Film and Food Truck Industries"(7/24/19), Reel Green formed a Clean Power Committee in March of 2020 and has identified potential strategic locations to install grid accesses for the purpose of supporting production power needs. We estimate that up to 50 generators can be eliminated with every strategic grid access point, resulting in a reduction of carbon emissions of up to 40 tCO2 annually per access point.

We applaud the City of Vancouver, as it will bring 3 access points online in 2020/2021; and will continue to add 3 per year for a total of 12-15 grid access points by 2025. This would offset approximately 1/3 of the generators annually, resulting in a savings of over 178,000 liters of diesel or 468 tCO2 per year.

We encourage you to use the CEAP to further the replacement and reduction of the remaining diesel generator use by simultaneously pursuing the following immediately available solutions.

- **Continued and Urgent Expansion of Clean power infrastructure**

Private owners of studio facilities, common filming locations, and support facilities are willing yet are struggling with long delays in upgrading their infrastructure to meet the motion picture industry clean power demands.

We are in urgent need of a dedicated streamlined film industry response team within our utility departments to quickly retrofit our studios and common filming locations with zero emissions energy sources.

Further, our industry looks forward to collaboration with EV Charging Fleets to coordinate infrastructure upgrades that help us transition to clean energy.

- **Acceleration of Clean Technology Manufacturing and Development.**

There are many local companies that have created clean power solutions, however they do not have the funding to scale up to the demand required by the film industry. We have over 300 diesel generators available for rent to film productions and events in the City of Vancouver, and less than a handful of clean power solutions to replace them.

Further, as diesel generators are not classified as engines, these clean energy manufacturers and developers do not have access to any of the existing clean fleet subsidies afforded to EV purchasing and development.

We would request that City Council work to expand existing legislation beyond heavy transportation equipment to include stationary power provision, providing a similar opportunity to the Film Industry as offered to resource extraction and transportation to move towards clean fleets.

- **Accessible and affordable alternatives to fossil fuels.**

Renewable Diesel (RD) is widely accepted as a clean alternative to fossil fuel because it significantly reduces GHG and particulate. Although now available and used by the City of Vancouver in its work yards and fleets, Renewable Diesel is not yet available to the Film Industry at a competitive rate or any accessible locations in the City of Vancouver. Renewable Diesel is still subject to the same taxes as petroleum with no available incentives for productions, and is only available through one distribution center, on the outskirts of Metro Vancouver.

In 2019, our industry burned over 9 Million liters of Petroleum Diesel in the Lower Mainland. We look to the City of Vancouver to work with Renewable Diesel Suppliers and government to reduce or eliminate any existing carbon tax on these clean fuel alternatives, and to remove barriers to accessibility within the City of Vancouver to allow us to quickly reduce our fossil fuel consumption.

These long-term sustainable solutions are transferable to all global film centers and will further Vancouver's international reputation as a Sustainable Production Leader.

The Council has our full support in endorsing the Climate Emergency Action Plan.

We would like to continue to offer our insight and knowledge as you develop next steps in this important endeavor. Thank you for your continued commitment to sustainability.

Sincerely,

**The Reel Green Advisory Committee**

Creative BC, CMPA, MPPIA, UBCP/ACTRA, ACFC, DGC-BC, IATSE 891, Bridge Studios, Eagle Creek Studios, Entertainment Partners Canada, Green Spark Group, Vancouver Film Studios, Martini Studios, North Shore Studios, Sunbelt Rentals, Sim, William F. White International Inc.

October 30, 2020

**Submitted via online portal**

Dear Vancouver City Council,

**Re: GVBOT comments on the Climate Emergency Action Plan's proposal for Transport Pricing**

On behalf of the Board of Directors and more than 5,000 Members of the Greater Vancouver Board of Trade (GVBOT), we respectfully submit this letter in response to the Climate Emergency Action Plan (CEAP) report dated October 22, 2020, that is being presented to Council on November 3, 2020. The GVBOT believes it is vital to address climate change and agrees with various elements outlined in the plan including but not limited to improving bus speeds and reliability, reductions in parking minimums where appropriate, the expansion of charging infrastructure, and improving the walkability of neighbourhoods. In short, there are a number of necessary and important initiatives planned.

That said, the Board has meaningful concerns with some recommendations, especially Recommendation D, "THAT Council direct staff to develop a Vancouver Transport Pricing Strategy and work toward implementation within the Metro Core by 2025 in accordance with Appendix A."

In addition to pressing concerns around timing and implementing a charge to enter the city center when the core and its business have already been devastated by the pandemic, the GVBOT is particularly concerned that a city-centric strategy to transport pricing fails to ensure a holistic approach, regional cooperation, and clear policy goals. The strategy lacks consideration of goods movement, trade corridors and our region's role as a gateway. We also note that implementing the policy would incur substantial costs that are not fully accounted for in the top-line costing presented to Council. The GVBOT supports a transport pricing strategy that takes a regional approach, prioritizes congestion management and fully integrates goods movement, when economic conditions have improved for businesses in our region.

**The proposed city-centric transport pricing strategy is problematic in terms of timing and would be devastating for businesses in the downtown core, which are among the hardest hit by COVID-19**

The GVBOT believes that implementing a City of Vancouver transport pricing strategy would be particularly ill-timed in light of the devastating impacts of COVID-19 on businesses in the downtown core. In recent months, the central business district (CBD) has been described as a ghost town with overall office occupancy at 10 to 40 per cent, depending on estimates. A city mobility pricing scheme would be punitive to businesses operating in the city centre and would exacerbate the burden they are already facing, especially "Main Street" retail businesses and those in the tourism sector.

**The proposed mobility pricing scheme could exacerbate "the escape to the suburbs" for both large and small businesses**

As we navigate the pandemic and work toward recovery, we must ensure we are doing all we can to help businesses survive instead of adding to the burden they already face. A staggering 98 per cent of all businesses in Vancouver are classified as small businesses and for those business owners, this policy would have a meaningful impact.

According to census population data and the City's business licence estimates, while our city's population has grown by over 40,000 since 2012, the city lost 1,356 businesses in the same period (excluding short-term rentals) - and this was before the destructive impacts of COVID-19. In other words, the City of Vancouver was already losing businesses prior to the pandemic, while other cities in the region were experiencing double digit increases (e.g.

Surrey has seen a 12-per-cent increase in commercial and industrial businesses since 2013). A transport pricing scheme specific to the City of Vancouver would further threaten the viability of businesses.

We have already heard from members that this policy could also cause them to relocate their offices to other municipalities, which could, depending on traffic patterns increase congestion due to other municipalities' relative lack of office space accessible to transit. We are concerned about the impacts to the city and CBD if that were to come to fruition, as it is unclear whether negative repercussions – including lower property tax revenue from commercial and retail businesses (relative to not implementing the policy), reduced employment within the City and reverse commuting – might happen, particularly if there is no regional mobility pricing system.

### **Proposed transport pricing mechanism lacks a regional and holistic approach, fails to consider regional congestion, movement of goods, and the gateway sector**

The GVBOT has been supportive of a thoughtful and regional approach to mobility pricing in the past. Region-wide congestion management and establishment of a new source of revenue for transportation infrastructure to replace the increasingly diminishing gas tax and parking tax have always been central principles of a GVBOT supported pricing scheme.

To be clear, we continue to be in support of a regional pricing mechanism. The City's proposed approach to transport pricing and other transportation options considered in this report seem to emphasize raising revenue in order to fund certain priorities. It does not seem to acknowledge the regional transportation system including trade corridors, regional bottlenecks and the regional implications of a City of Vancouver pricing scheme on the movement of goods.

### **Regional Approach**

To avoid unintended consequences that could worsen bottlenecks and emissions in Greater Vancouver, mobility pricing can not be implemented in a vacuum. Addressing road pricing on a municipal level will lead to an uncoordinated patch work of pricing systems that could potentially lead to undesirable outcomes outside of the priced CBD. For example, if offices relocated to less densely populated areas with less frequent transit service and decreased walkability, the result could be increased congestion and emissions. A mobility pricing strategy must be implemented at the regional level to ensure a comprehensive and integrated approach to optimize the flow of people and goods through the whole region.

Further, while congestion certainly is and has been a challenge in the downtown core, according to the City of Vancouver's own statistics, overall vehicle traffic to the core has been declining absent this policy (see figure 1 below). While this data is dated, it is instructive to why a holistic approach is required.

**Figure 1: Population and Job Growth vs. Vehicle & Person Trips**  
**Downtown Vancouver, 1996-2011 (Peak Periods: 7-9 am, 11am-1pm, 3-6 pm)**



Source: City of Vancouver estimates based on screenline counts and census information. Change in population & job numbers have been rounded to the nearest 1% and screenline counts to the nearest 5%.

In the same report, it was noted that *“transit trips in the region are up 50% since 1999 (Source: TransLink) and that is not counting last year (2010), which was the first full year of operation of the Canada Line and upgrades to the Expo Line SkyTrain. Census data show that most of the new commute trips into downtown over the past 15 years were taken up by transit...”* These data note both the large gains from increased transit service to the core and also highlight that much of the continued growth in vehicular traffic is in other areas across the Metro region. This is just another reason why a regional approach is needed to make meaningful strides to improving mobility. This review should also seek to continue to build up the CBD as the preeminent employment centre for the province.

TransLink's Transportation 2050 for the region has been under development for two years, has involved extensive engagement and the draft report is due to be completed in 2021. This strategy has six key pillars, one of which is mobility pricing. From there it will be considered by Metro Vancouver Mayor's Council. This should form the basis of a regional pricing strategy and in doing so will address many of the concerns identified in this letter related to the Vancouver-only approach. This approach provides the City of Vancouver with a way to make progress on its CEAP proposed pricing but in a regional context.

### ***Where is the transit capacity?***

When developing and implementing a mobility pricing scheme, a whole system approach should be taken to ensure transit, roads, and other transportation infrastructure is sufficient to handle changes to traveller behaviour. Specifically, a robust, reliable, affordable and comprehensive public transportation network, capable of absorbing an increase in ridership must be in place for mobility pricing to significantly alter behaviour and decrease road traffic. In short, enhanced regional mobility/increased transit options, that considers goods movement as well as overall costs, should come first, before mobility pricing.

While expansion of the Millennium Line along Broadway will help, that project is still many years from being completed and many of the existing transit lines were already operating near capacity prior to COVID-19. In light of the pandemic and with transit ridership currently sitting at around 43 per cent (as of September 2020) of pre-pandemic levels, it is unlikely that TransLink is in a position to increase, upgrade or improve transit services in Metro Vancouver. Without public and private investments in wide-ranging alternative, intermodal transportation solutions it will be difficult to transition individuals out of their cars.

### ***Clear Policy Goals***

Determining a clear objective is necessary in developing an appropriate mobility pricing scheme. With Greater Vancouver's growing population and increasing density placing greater demand on its roads, managing congestion and funding public transit are some key goals that mobility pricing would help achieve.

The policy goals of road pricing as outlined in the City of Vancouver's CEAP report are unclear. The report states that road pricing can, “encourage individuals to choose a sustainable mode of transportation or shift departure times, routes or destinations, all of which will free up road space for other transportation and public uses, while enabling more reliable travel times and managing congestion for those without immediately available alternatives to driving. Transport pricing also provides a sustainable source of revenue to support climate emergency actions...” (p.30). While there are many benefits attributable to road pricing, they can not be taken for granted and are only achieved when they are prioritized and set as policy goals that inform the road pricing strategy.

Further, claiming that transport pricing provides a sustainable source of revenue to support climate emergency actions is not a clear policy goal. Rather, it is a solution that fits a different policy goal – revenue generation. It should also be noted that the concept of a regional mobility pricing system was to provide a stable and regionally efficient revenue source due to other declining revenue sources, namely gas tax revenues. That would provide both the stability in revenues but meet the goals of reducing congestion, GHGs, and ensuring a more direct user-pay model. From the GVBOT's view, it was not meant to be an entirely new source of revenue that would simply increase the cost of moving throughout the region.

The City's plan is inconsistent with that policy and could result in either other municipalities going their own way or the rest of the region developing a system that does not include Vancouver, the funds for which will not be used to improve transportation in the City of Vancouver.

### ***Gateway***

The gateway sector in Greater Vancouver is a critical economic driver for our region, the province and the country. According to the World Trade Centre's Regional Export Framework, in 2016, gateway activities in Greater Vancouver sent approximately \$440 million to municipal governments in tax revenue, provided nearly 135,000 jobs in the region and added over \$14.5 billion in local GDP. A mobility pricing strategy that fails to consider and jeopardizes the gateway function of our region greatly undermines the future prosperity of Greater Vancouver. While managing congestion and ensuring

predictable travel times are certainly important to the gateway sector, a siloed road pricing mechanism could notably worsen conditions and threaten competitiveness.

## Cost

Overall, the plan is noted to cost \$500M over five years or \$100M per year to the city alone, not counting the cost to businesses or individuals. We note that a good portion of the recommendations in the transportation section of the report all appear to be focused on raising revenue. The word fee shows up 160 times, charge/surcharge 86, revenue 44, pricing 159, and tax 69 for a total of 518 mentions in the 371 page report.

In addition, there are some meaningful costs not included in the total. For example, the upfront cost of implementing the transport pricing program is mentioned to be \$1.6M and \$500,000 for operations annually. While the recommendation does not include a request to implement this policy, the current request should be viewed in light of the effects the policy would have. It is estimated that this would cost \$250M in upfront costs to get the pricing program up and running. It is noted that the \$250M would be paid back over 3 - 5 years, which means the City believes they could raise between \$50M - \$80M annually from the scheme.

## Remote work

We also note that there are recommendations for city staff and resources to be allocated to:

*"Promoting the Remote and Flexible Work Toolkit to organizations through marketing and direct outreach.*

*Providing additional resources, guidance and incentives to help employers shift and sustain employees to more frequent remote or flexible working, where possible and desired.*

*Promoting remote and flexible work options will be part of a larger employer commuting program, which sits as a strategy within the TDM Action Plan. This employer program will offer a suite of resources, services and support to employers to encourage more active and sustainable commuting, as well as trip reduction."*

COVID-19 has accelerated a shift that will be at least semi-permanent. There is much research and debate regarding the effect that will have on employment centres and urban cores. Regardless, we do not believe that it should be a priority for taxpayer funded resources to be allocated towards encouraging one form of work over another. Businesses and employees should collectively decide which arrangement is best for their mutual flourishing.

A 2018 GVBOT report outlined key principles of mobility pricing. We urge Council to consider these principles, particularly the conditions of a holistic approach, regional cooperation, and clear policy goals, before adopting a package of high-level policies that may lead to unintended and significant consequences.

We would be remiss if we did not again recognize the value of many of the other recommendations found in the report. We are pleased to see measures to improve bus speeds and reliability, reductions in parking minimums where appropriate, the expansion of charging infrastructure, and improving the walkability of neighbourhoods. There are many positive actions that could improve quality of life and the city's resilience to climate change.

On behalf of the GVBOT thank you for the opportunity to express our support. For more than 130 years, the Greater Vancouver Board of Trade has worked to assist businesses to thrive and create wealth for our region through trade and economic development. When businesses can compete and succeed, they create the jobs and tax dollars required to fund the services that we all count on.

Sincerely,

Greater Vancouver Board of Trade, per;



Bridgitte Anderson  
President and Chief Executive Officer  
Greater Vancouver Board of Trade



CC:

Councillor Rebecca Bligh [\[CLRbligh@vancouver.ca\]](mailto:CLRbligh@vancouver.ca)  
Councillor Christine Boyle [\[CLRboyle@vancouver.ca\]](mailto:CLRboyle@vancouver.ca)  
Councillor Adriane Carr [\[CLRcarr@vancouver.ca\]](mailto:CLRcarr@vancouver.ca)  
Councillor Melissa De Genova [\[CLRdegenova@vancouver.ca\]](mailto:CLRdegenova@vancouver.ca)  
Councillor Lisa Dominato [\[CLRdominato@vancouver.ca\]](mailto:CLRdominato@vancouver.ca)  
Councillor Pete Fry [\[CLRfry@vancouver.ca\]](mailto:CLRfry@vancouver.ca)  
Councillor Colleen Hardwick [\[CLRhardwick@vancouver.ca\]](mailto:CLRhardwick@vancouver.ca)  
Councillor Sarah Kirby-Yung [\[CLRkirby-yung@vancouver.ca\]](mailto:CLRkirby-yung@vancouver.ca)  
Councillor Jean Swanson [\[CLRswanson@vancouver.ca\]](mailto:CLRswanson@vancouver.ca)  
Councillor Michael Wiebe [\[CLRwiebe@vancouver.ca\]](mailto:CLRwiebe@vancouver.ca)  
Mayor Kenney Stewart [\[kennedy.stewart@vancouver.ca\]](mailto:kennedy.stewart@vancouver.ca)  
Sadhu Afochs Johnston, City Manager [\[sadhu.johnston@vancouver.ca\]](mailto:sadhu.johnston@vancouver.ca)  
Lon LaClaire, General manager of Engineering Services [\[lon.laclaire@vancouver.ca\]](mailto:lon.laclaire@vancouver.ca)  
Paul Storer Director, Transportation [\[paul.storer@vancouver.ca\]](mailto:paul.storer@vancouver.ca)

30 October 2020

City of Vancouver  
<https://vancouver.ca>

### **Transportation Issues: New Coal Harbour Elementary School**

We are writing to you to express our concerns about transportation issues relating to the Coal Harbour Elementary School and the Lord Roberts Annex.

Elementary school aged children that live in Coal Harbour are travelling to and from Lord Roberts Elementary and Lord Roberts Annex to attend school each day. Lord Roberts Elementary is now over capacity with approximately 640 students. There are significant traffic congestion issues due to overflow from the Elsie Roy Elementary catchment and while we await the construction of the Coal Harbour Elementary School. A significant number of families from the Elsie Roy catchment are travelling to Lord Roberts by bicycle each day along the Beach Avenue Temporary Cycle Path, showing that good active transport infrastructure can ease the negative consequences of insufficient school capacity.

According to a staff report to the Park Board Meeting on 25 May 2020, once the Coal Harbour Elementary School is built (estimated to be 2023-2024), the Lord Roberts Annex will be demolished and all the students who would otherwise be travelling to the Lord Roberts Annex, will then travel to the Coal Harbour school for the estimated 8 year construction period of the new school and BC Hydro West End Sub-Station (2023-2031).

Once the Coal Harbour school commences operation, all West End families attending Lord Roberts Annex will be crossing Georgia Street, a very busy arterial, to get to the Coal Harbour school. How they choose to travel depends on steps the City of Vancouver takes now to provide safe, direct and convenient routes for active travel.

The existing car park for the Coal Harbour Community Centre will be used for the school, so it is important that as many families as possible are encouraged to use active transport rather than private vehicles to get to and from school. Broughton Street north of West Hastings Street has very limited capacity to accommodate a large number of vehicles waiting to drop off and pick up children – overly long queues of cars could interfere with the intersection of West Hastings and Broughton Streets and spill over into neighbouring streets.

The City of Vancouver is currently undertaking a planning project called the West Georgia Complete Street project. Its objectives include to “improve safety... while ensuring local access needs and congestion impacts are considered” and “improve and expand the cycling network to support safe and convenient cycling for all ages and abilities and provide intuitive connections to local and regional destinations.”

At the moment, both walking and cycling from the West End to Coal Harbour with elementary school-aged children is unpleasant, inconvenient, stressful and dangerous.

In order to encourage more families to walk, ride, or roll to school in Coal Harbour, safe infrastructure must be built to give West End families safe, direct, convenient and accessible routes.

Automatic traffic signal lights for people both walking and cycling and generous crossing times will make the journeys of West End families travelling to Coal Harbour school safer and more accessible.

The Coal Harbour school entry and bike parking will be at the end of Broughton Street. In order to address the current cycling infrastructure gap from Burrard to Cardero, HUB Cycling has recommended that the City of Vancouver install a protected cycle lane on West Hastings Street, which runs immediately adjacent to the school:

[http://wiki.bikehub.ca/sites/committees/images/e/e1/2018-12-12\\_HUB\\_Assessment\\_Ride\\_Report\\_re\\_Pender\\_Corridor.pdf](http://wiki.bikehub.ca/sites/committees/images/e/e1/2018-12-12_HUB_Assessment_Ride_Report_re_Pender_Corridor.pdf)

<https://www.google.com/maps/d/edit?mid=1TFYUAe9LXipc4pbJA5wzZAJIten2cTZa&ll=49.28774156798278%2C-123.12386512225366&z=15>

We understand that the CoV has planned improvements to north/south routes in this area, such as Bute Street, which is scheduled to be improved in the current capital plan (2018-2022). The improvements however are not intended to run as far north as this, but HUB Cycling has proposed that they be extended north to Cordova Street, which would provide a link for West End families to connect to a West Hastings protected lane to reach the Coal Harbour school.

Cardero Street is a designated cycling route, however it requires improvements to make it more accessible for families of elementary school-aged children to cycle to the Coal Harbour seawall path to get to the Broughton Street entrance to the school.

In addition, the proposed bike parking and main entrance to the school will be on Broughton Street. A new separated bike path on West Hastings Street needs to be connected with a protected cycle lane extended down Broughton Street to provide safe entry to the school for families and staff that are riding to school. Failure to build a separated bike lane on Broughton street will result in the same problems experienced at Lord Roberts Elementary – cars endangering and obstructing people walking and cycling to and past the school on Comox Street, where the school's bike racks are located. Despite education and enforcement, little improvement has been made in driver behaviour and in 2019 nearly 300 Lord Roberts parents signed a petition asking the City of Vancouver to extend the separated bike lane on Comox Street from Bidwell Street to Cardero Street.

Without a separated bike lane on Broughton Street from West Hastings Street to the sea wall, cycling families will either be forced to navigate between cars pulling in and out from the curb and blocking the driveway or share the crowded sidewalk. If families are to be encouraged to use active transport instead of private cars, street space should be generously allocated to wide sidewalks and protected bike lanes outside the school. Closing

Broughton Street north of West Hastings to cars during school drop off and pick up times might also be considered.

In summary, we encourage the City of Vancouver to install AAA cycling infrastructure on West Hastings Street, Cardero Street through to Coal Harbour, Bute Street through to Coal Harbour and on Broughton Street north of West Hastings Street, all to prioritise the safety and convenience of people travelling by foot and bicycle north-south between the West End and Coal Harbour.

Yours faithfully

Lord Roberts Elementary School PAC

Contact: s.22(1)

Dear Vancouver Councillors,

My name is s.22(1) and I am a resident of s.22(1) I am writing to you in support of the Climate Emergency Action Plan motion.

I need this motion to pass, and to pass immediately. I have been encouraged to see your commitments to climate leadership in the past: we are in a climate EMERGENCY and the lives of my 3 children are & will be damaged impacted by Global Heating & the consequent climate disruption.

I need you to respond to me, and the countless others who are also affected, by passing this motion promptly.

Specifically, as a parent & citizen I am seriously concerned at the vulnerability of our food supply & the impacts sea level rise will have on our local communities. We need you to substantiate your previous climate leadership by passing this motion.

Vancouver's emissions are on a downward trend—but we know from IPCC reports that the climate crisis needs bold, continuous action. Here in BC, climate change isn't just a theoretical future: Richmond dikes are already being breached by storm surge on top of rapid SLR.

We have learned from COVID-19 that an effective emergency response requires game-changing action. It may be uncomfortable, but it will save lives. Now, we need our Councillors to fully support *this* game-changing plan; we need to act at the speed and scale that science and justice demand.

I need you to act to help mitigate the impacts now amplifying. We need to work together to save the future.

I need you to act now help lead in addressing the huge devastating impacts of climate change.

Thank you.

s.22(1)

### **Councillor Emails - order of priority**

CLRBligh@vancouver.ca

CLRdominato@vancouver.ca

CLRFry@vancouver.ca

CLRswanson@vancouver.ca

CLRdegenova@vancouver.ca

CLRhawdick@vancouver.ca

CLRkirby-yung@vancouver.ca

CLRcarr@vancouver.ca

CLRwiebe@vancouver.ca

CLRboyle@vancouver.ca

October 27, 2020

Mayor Kennedy Stewart and Council  
City of Vancouver  
453 West 12th Avenue Vancouver, BC  
V5Y 1V4

Dear Mayor and Council:

Re: Vancouver's Climate Emergency Action Plan

I am writing to you in support of the City's Climate Emergency Action Plan to be brought forward to Council in November.

As a Vancouver-based business, we are supportive of the proposed actions plan, and see the opportunity for us to grow our business as a result of it. The CEAP will create a market demand for better buildings and more comprehensive construction practices.

As an innovative company in the small residential construction ("Part 9 Building") industry we deal with an overlooked market which creates a significant portion of Vancouver's housing stock. Starting conversations about the carbon footprint of construction, operation, and renovations of these buildings will:

- Grow our business and sale opportunities in Vancouver
- Prepare us for a shaping international market
- Encourage adoption in other jurisdictions.
- Reduce the climate risks we may face

As a business in Vancouver, we support the proposed Action Plan and encourage you to move forward to increase Vancouver's health, safety, and resilience in light of the climate emergency.

Best,  
Arman Mottaghi, CEO  
401 - 68 Water St  
Vancouver BC V6B 1A4.





Dear City Councillors,

I am writing to you on behalf of WAVAW Rape Crisis Centre to request your support of R3. 2020 Social Grants: COVID Recovery Grants.

WAVAW Rape Crisis Centre is BC's largest sexual assault support centre, and the only sexual assault support centre in the lower mainland to support survivors of all marginalized genders, including all trans, nonbinary, and Two-Spirit survivors of sexualized violence.

When COVID-19 was declared a global pandemic, WAVAW's in-person sexual assault services were suspended at both the WAVAW office and our partner locations. WAVAW's frontline and administrative staff moved quickly to leverage existing technology and reallocate resources to continue offering as many of our survivor-centred services as possible remotely; through telephone and video platforms.

Supporting survivors is crucial at a time when COVID-19 has heightened the devastating impacts of sexual violence for all survivors and disproportionately harmed racialized survivors, substance(s) users, sex workers and those who experience homelessness. However, the pandemic, and its impacts on both our survivors and the organization's capacity is extending beyond the timeframe that we anticipated. Before COVID-19, WAVAW's staff operated with limited technology, such as old computers, sharing laptops and outdated software. Now, more than ever we are seeing that the resources that we currently have are not sustainable to support remote service delivery. With 100% of our staff serving survivors from home for the foreseeable future to mitigate the risk of COVID-19 transmission to staff, volunteers and the vulnerable survivors that we serve, WAVAW is facing the imminent need to upgrade our tech resources.

The \$21,000 that is pending your approval on November 3<sup>rd</sup> will allow WAVAW to purchase 17 laptops, 17 screens and 2 desktop computers in order to ensure that WAVAW staff have the ability to successfully support survivors through the pandemic and beyond. A portion of these WAVAW computers will support staff to offer one-to-one services at our partner locations such as the Downtown Eastside Women's Centre and WISH Drop-In Centre – further increasing access to services that survivors need. Successfully fulfilling this project will result in even more survivors being supported as staff will experience increased productivity and decreased time navigating inadequate technology.

WAVAW has a long standing history with the City of Vancouver, and we are grateful for your continued support through the COVID-19 pandemic. Acquiring funds for administrative costs, core funding, and program supplies has been an ongoing challenge for WAVAW, as project based funding of prioritizes staff wages. Funds from the COVID Recovery Grant will address a long-standing barrier to sound technological infrastructure and sustainability that will have a significant impact on the lives of survivors of sexualized violence. Please vote yes to approve R3. 2020 Social Grants: COVID Recovery Grants.

Sincerely,

Natti Schmid  
Fund Development Coordinator  
WAVAW Rape Crisis Centre

**CEAP Big Move 2: By 2030, two-thirds of all trips in Vancouver will be made on foot, bike or transit: Vote for it Please**

Congratulations to COV staff for their excellent work on the Climate Emergency Action Plan. I encourage you to vote for Big Move 2 and make Vancouver a Poster City among Slow Cities. For a number of reasons, but I'll start with economic benefits, likely the area you'll get the most (false) pushback on, and because, as Joe Berridge says in *Perfect City*, the best cities are the ones that most effectively support the creation of employment and wealth to support its residents' lives and aspirations. My examples below are from Chapter 7 in Paul Tranter's book *Slow Cities*:

- Households with no cars save money: In Melbourne, the weekly cost of a household that owns no cars, walks and cycles everywhere was 7.5% of that of a two-car household. The per-capita GDP of the three most-walkable places in the US was 52% higher than the three least walkable
- Medical costs are lower because of the physical and mental benefits of walking and cycling and other types of active transportation
- Long-term home equity is higher: instead of "drive until you qualify" where purchasers have to drive further from the city centre to find homes they can afford, after a decade the home in a transit-oriented neighbourhood gains \$63,789 more in equity than one in a high car-need but low-housing cost location
- Retailers do better because active transport visitors sped more in aggregate, contribute to the vibrancy and attract others: Graz in Austria proved this 30 years ago proving that retailers strongly over-estimated the importance of the car
- Commercial property values are enhanced: in the US rents were 54% higher in walkable shopping areas compared to drive-to stores
- The knowledge economy is boosted by "creativity through proximity": Auckland found a 10% increase in walking connectivity resulted in a 5.3% increase in productivity with NZ\$42 million
- Municipal revenues increase as there is an inverse relationship between money spent on transport and housing—homes will be more valuable and generate higher property taxes
- A Poster Slow City benefits individual, business and the cities themselves through enhanced identity that encourages inward investments and attracts tourists

Of major interest to me **s.22(1)**

are the enormous benefits from walking. "It is no exaggeration to state that walkers are an indicator species for quality of life in the city." (p 290 *Slow Cities*.) Among walking's many benefits are that it:

- Reduces municipal costs, providing savings of 25 cents per vehicle-mile on average rising to 50 cents per vehicle-mile in urban-peak conditions
- Reduces consumption of fossil fuels and its pollution that lowers the quality of our air and health
- Decreases premature deaths from all causes including cardio-related death
- Reduces the development of and improves the management of diabetes as it elevates an affective response (e.g. pleasure) resulting in increased psychological well being for individuals with type-2 diabetes
- Lowers the risk of cancer
- Assists in the treatment of hypertension
- Lowers the risk of osteoporosis and fractures
- Mitigates the risks of obesity
- Increases creative thought
- Improves sleep quality
- Reduces the physical symptoms of anxiety associated with minor stress
- Lowers the incidence of cognitive impairment and depression in older people as it increases the size of the hippocampus and prefrontal cortex
- Improves the mental well-being of children by increasing their powers of concentration
- Reduces noise pollution (and I urge you to do something about noise pollution from motorcycles!) and
- Reduces activity inequality: in Vienna two-thirds of car journeys were made by men—if you want to do something for women and children, do something for pedestrians

## CEAP – Big Move 2: Active Transportation and Transit

*By 2030, two thirds of all trips in Vancouver will be made on foot, bike or transit.*

s.22(1)

I congratulate COV Staff and the Committees that have worked on the CEAP and urge City Council to support the recommendations within *Big Move 2: Active Transportation and Transit* with a few amendments.

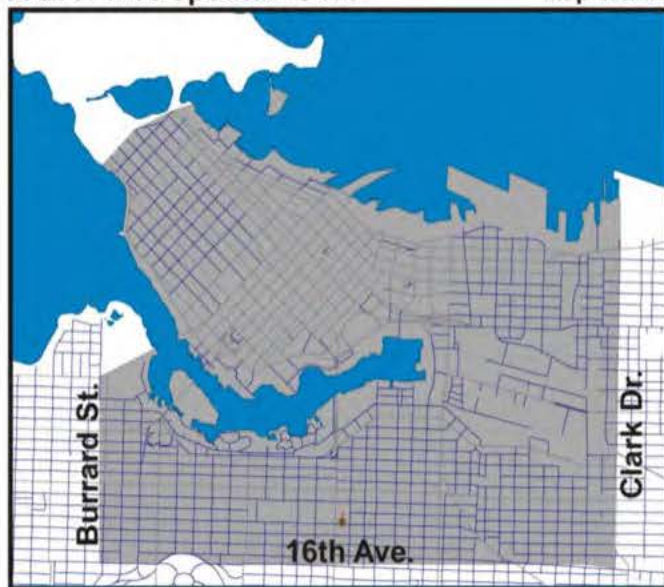
### Actions:

#### Implement Transport Pricing in the Metro Core

I support the provision for Mobility pricing for the Metro Core area. However, the “Metro Core Area” is not defined in CEAP. But a search of COV material shows Kitsilano is not included. Unless **added to the Metro Core Area**, Kitsilano and Kits Point specifically as the closest community to downtown, will become a parking “black hole” for commuters avoiding tolls in the downtown and Central Broadway area.

Vancouver Metropolitan Core

Map 3.2.2A



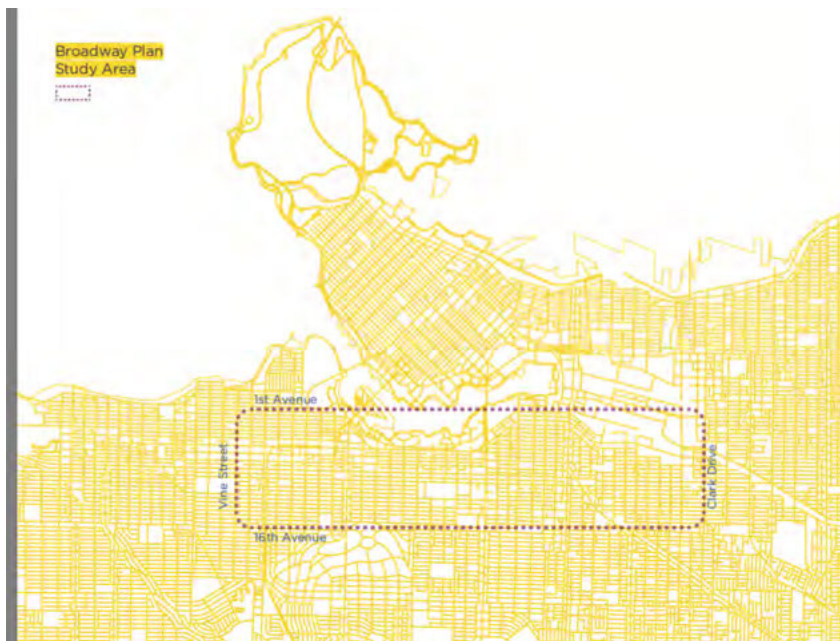
Metro Core (2018) <https://vancouver.ca/files/cov/parking-bylaw-2018-section-3.pdf>

There are a number of reasons why the defined Metro Core should be expanded to include all of Kitsilano. Note that Alma and 16th in the far SW corner of Kitsilano is the same distance to Robson Square as is Clark and 16th in the far SE corner of Mount Pleasant that is in the Metro Core.

Figure 2-1: Transportation Zones and Neighbourhood Zones in Vancouver



Of significance is the Broadway Plan that is still being developed in support of the Skytrain extension to Broadway and Arbutus. Using it as reference gives strong support to expanding at a minimum the Metro Core along 16th to **Vine**, and then north to **Cornwall**.



## Expand and Improve Our Walking/Rolling, Biking Network

I cycle throughout COV for shopping and throughout Metro Vancouver for exercise. The cycling network has been well done and much appreciated. However, un-Gapping the Seaside Greenway through Kits Point is way over-due. The Slow Street initiative wherein on-street parking was temporarily removed from the east side of Kits Beach Park needs to be made permanent and additional measures implemented to make it safer for walking, rolling, biking and for persons in wheelchairs or mobility scooters. Please refer to our [KPRA community website](#) for video of very unsafe multi-modal interactions.

Speed limits on all side streets in Vancouver need to be set to 30 km/h. Kits Point has a very confusing and not enforced 30 – 50 km/h blend. Why?

## Improve Bus Speed and Reliability

Dedicated bus lanes are a necessity on the major corridors.

## Encourage More Walking, Biking and Transit Use

Agreed

## Promote Remote and Flexible Work Options

Agreed

## Eliminate Parking Minimums and Introduce Parking Maximums in New Developments

Agreed

## Implement Residential Parking Permits City-Wide

Implement on-street pay-parking city-wide and specifically in Kits Point

- Demand-based rates, but no lower than rate set in Park Board lots
  - Discourage vehicle drivers from circling the neighbourhood searching for free parking often exhibiting unsafe aggressive behaviour
  - Discourage parking by commuters who neither live nor work in Kits Point
  - Eliminate multi-day parking by boat dwellers moored off Kits Point beaches
  - Eliminate the temptation for over-night RV'ing anywhere in Kits Point

s.22(1)





re Nov 4/2020 Standing Committee, Item #4 - Contract Award re 10<sup>th</sup> Ave Hospital Zone

Mayor and Councillors:

The City Manager's report recommends acceptance of a plan for Phase 2 of the Hospital Zone project. It notes that the Council-approved report of May 17/2017 included a design concept, including messaging and wayfinding, to "improve the street for all road users, with a focus on patients and vulnerable pedestrians..."

I ask you to please question City staff specifically on how the messaging will address the concerns of patients and vulnerable pedestrians.

Since this plan was approved two and a half years ago, the only cautionary signs have been "Yield to Cyclists" signs, and nowhere have I found a single reference to the needs of patients and vulnerable pedestrians. The installation of small "HOSPITAL ZONE" signs above street identification signs (e.g., "Willow Street") is in no way sufficient for this purpose.

Special signage alerting drivers/cyclists to patients' needs would be particularly valuable in two locations:

- (1) in front of the Arthritis Centre, where Handydart and taxi patients must debark on a small island and then walk across the bike lane to enter the Centre -- presumably walking single file on the narrowest zebra pedestrian markings I've seen anywhere in Vancouver.
- (2) at the intersection of Willow and 10<sup>th</sup> where eastbound cyclists, many travelling the downhill slope at top speed, must enter the stretch of 10<sup>th</sup> that has two-way vehicle traffic.

As background, you might wish to review the May 2017 staff report that was approved by the Council of the day. Page 23 of this report shows the original plan for a dramatic, prominent, unmistakable banner at the eastern entry to the Hospital Corridor, urging special care for vulnerable pedestrians -- one indication of the tone of the discussion at that time which was to make this a "special zone" where everyone would be extra-aware and considerate of hospital patients.

<https://council.vancouver.ca/20170517/documents/rr4presentation.pdf> - note page 23

You might also wish to view a segment of the video clip from May 17/2017 where, at approximately 3:30 pm, the presenting staff member describes staff's aims to provide abundant knowledge and communications to clarify expectations around behavior in pedestrian zones in the Hospital Corridor.

<https://council.vancouver.ca/20170517/cfsc20170517ag.htm>

I submit this request as a Vancouver resident who spoke at s.22(1) in opposition to the bike lane plan on the basis of s.22(1)  
s.22(1)

Thank you.

Yours sincerely,

s.22(1)



Earthkeepers: Christians for Climate Justice  
Vancouver, BC  
Unceded Coast Salish Territories

Re: Adopt the Climate Emergency Action Plan Plan

Dear Vancouver City Council members,

Thank you for joining in with other cities worldwide to declare a climate emergency for the City of Vancouver. Thank you for your vision of making this city one of the greenest in the world.

We are Earthkeepers: Christians for Climate Justice, a grassroots, citizen-led ecumenical group of Christians concerned about a sustainable and just future for our neighbors in this city, country, and around the world, and this treasured Earth that is our home. Many of our leadership team members, supporters, and volunteers grew up in and currently live in the City of Vancouver. We have helped with shoreline cleanups for New Brighton park, and led nature-inspired engaged ecology and prayer walks in local parks, and teach and engage Christians in climate change science and civic action through outreach at churches in Vancouver and MetroVancouver. We are grateful for the opportunity to live, work, and minister in this city and help make it a better place.

We exhort the Vancouver City Council to adopt the Climate Emergency Action Plan, to set the city on a sustainable path that would align with the Intergovernmental Panel on Climate Change's scientific recommendations for a stable climate. We join in with other faith leaders in Vancouver to call the City Council to adopt the Climate Emergency Action Plan and are signatories in the October 28th open letter from Vancouver Faith Leaders.

We support continuing and scaling up the work under the Climate Emergency Report (2019), and highlight a few areas of interest to Earthkeepers: Christians for Climate Justice.

### **Protection Nature and Climate Adaptation**

We support the continued work under Big Move 6, especially the measures to support shoreline habitat and improve natural shoreline defences. We encourage the updated plan to integrate and mainstream climate adaptation actions that are consistent with adaptation best practices used by other jurisdictions and endorsed by agencies including USAID and the UNFCCC. Restoring natural shoreline defences in areas such as False Creek and the south shore along the Fraser, would support those neighborhoods vulnerable to flooding as well as restore the habitats there. We encourage the plan to include and integrate local and native plant species in habitat restoration in order to support ecosystem resilience.

## **Reducing Greenhouse Gas Pollution in Transportation and Buildings**

Given the significant carbon footprint of the transportation sector, we support the continuation of the plans to improve trips by active transport, and scaling up the actions under Big Moves 1, 2, and 3. We encourage the City to work with churches and other religious organizations to implement zero-emissions strategies for houses and centres of worship. Many people of faith and religious organizations wish to contribute to climate action and would support measures that enable energy and resource conservation and cost-savings.

## **Just Recovery and Renewal**

Due to the Covid-19 pandemic, we are witnessing how poverty, systemic racism, and climate and environmental justice, are all linked. We urge that all work areas under the Climate Emergency Report and other related plans incorporate the principles of a Just Recovery, which has been endorsed by over 400 organizations, including many non-governmental organizations, labor unions, and religious groups.

These six principles are:

- Put peoples' health and wellbeing first, with no exceptions
- Strengthen the social safety net and provide relief directly to people
- Build resilience to prevent future crises
- Prioritize the needs of workers and communities
- Build solidarity and equity across communities, generations, and borders
- Uphold Indigenous rights and work in partnership with Indigenous peoples

We exhort that the principles of sustainability, public health, equity, and justice be integrated and mainstreamed into the updated Climate Emergency Response Plan, and forthcoming neighborhood, transit, and housing plans. Building the foundations for community resilience now will support us in preparing and responding to future crises.

We will continue to keep you and the municipal government staff in our prayers as you direct this Plan and oversee its implementation, as we work together for a better and more sustainable city.

Respectfully,

The Leadership Team at Earthkeepers: Christians for Climate Justice.





Lise Townsend  
A10 - 3545 East 43rd Av  
Vancouver, BC  
V5R 6A4

November 1, 2020

City of Vancouver,  
Mayor and Council

**Subject: Climate Emergency Action Plan**

Dear Mayor and Council,

I am writing in support of the Climate Emergency Action Plan, as outlined in the Council Report dated 2020 October 22. I hope I can count on your unanimous approval of this important report.

I am a resident of Vancouver since 2011. In my professional life, I have played a leading role in the development of climate and sustainability policy for other cities in Metro Vancouver and BC over the past 15 years, and recently undertook a best practice review of climate plans in cities across the world. In my professional opinion, this plan is among the best, and would position Vancouver well for many of the current and future challenges we face, not only in doing our part to address the most critical issue of our time and that of future generations, but also in improving the health, livability and prosperity of our city. Below I outline several of the strengths I see in this plan.

- **Bold yet Achievable** - the plan acknowledges that big changes are needed, yet articulates actions that are clearly within the City's jurisdiction and that are technically feasible today. It is not "pie in the sky".
- **Comprehensive and Targeted** - it addresses all the key carbon pollution sectors with specific actions that, if implemented, would achieve significant reductions. It also recognizes the linkages between key sectors, such as neighborhood planning and transportation emissions.
- **Clearly scoped** - the plan outlines a mixture of measures that can be implemented right away, with longer-term actions, and clearly identifies necessary interim steps to achieve long term results, for example working with the development industry to reduce the carbon content of construction materials.
- **A strong equity focus** - the plan has a number of specific considerations and actions to ensure there are not unintended consequences on the most vulnerable people in our community.



- **Grounded in financial commitment, and cost-benefit analysis** - this is where many plans fall short; they set out a bold vision but do not commit the necessary resources to get there. This plan outlines commitment to budgets and capital planning, yet it does not end with outlining how much it will cost, but also what the Vancouverites stand to gain. This helps to illustrate that investment in climate action will have many returns for residents - in reduced energy bills and more jobs, as well as improved health and quality of life.

Vancouver has long been looked to as a leader in the region, the country and even the world, for its efforts on climate action and sustainability, as well as an economic hub and desired place to do business. Demonstrating that these goals are interdependent, rather than opposed, can help to encourage other cities to take the bold, necessary steps to respond to the climate crisis. Make no mistake: your support or opposition to this plan will have ripple effects far beyond the borders of this city.

We are at a critical time in history when we can still make a choice for the benefit of future generations. Even though not everyone will agree 100% with every action in this plan, I think our community is ready for and supports strong climate action. As stated in the plan, it is presented an integrated plan, and is not a menu from which we can “pick and choose”. We can work out the details in the years to come, with this and future councils and staff. The most important step in taking any journey is the first one.

Thank you for your leadership.

A handwritten signature in black ink, appearing to read "L. Townsend".

Lise Townsend (M.Sc.)  
Principal, EcoTown Consulting



30 October 2020

To whom it may concern,

Re: Annual Urban Aboriginal Children's Christmas Gathering 2020

The Vancouver Aboriginal Friendship Centre is pleased to host the above annual event. This event has been hosted for many years and benefits over 250 children by providing a gift for children aged 0-12 years old. We are able to provide children, families and Elders with lunch, entertainment and of course, the main event of Santa distributing gifts to the children.

We are excited to announce this year's event will be held on Saturday, December 21, 2020 the Vancouver Aboriginal Friendship Centre Judge Alfred Scow Gymnasium from 11:00am – 3:00pm.

This annual event is possible only through the generous financial donations and gift contributions from organizations such as yours. We appreciate your financial contribution and support for this heartwarming event.

Please note we can provide a charitable tax receipt for monetary contributions.

We look forward to your response and on behalf of our urban Aboriginal children. We thank you for consideration of our request.

Best regards,

A handwritten signature in black ink that reads "Kaila Wong". The script is fluid and cursive.

Kaila Wong  
Program Administrator

