

From: ["Levitt, Karen" <karen.levitt@vancouver.ca>](mailto:karen.levitt@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 12/27/2021 11:28:25 PM
Subject: [Fwd: 1046 Granville SRO - Heating Issue Resolved](#)

Dear Council,

Please see a follow up response from Sandra Singh to Councillor Kirby-Yung's question about options for SRO residents, should the heat continue to be a problem.

Thanks and good night,

Karen

Begin forwarded message:

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
Date: December 27, 2021 at 11:05:21 PM PST
To: "Levitt, Karen" <karen.levitt@vancouver.ca>
Subject: **FW: 1046 Granville SRO - Heating Issue Resolved**

In response to the information provided regarding the resolution of the heating issue at 1046 Granville (The Regal), staff received a question from Cllr Kirby-Yung regarding verification of heat restoration and options should the heating not be resolved.

Staff's understanding from the Operator is that the blown fuse has been replaced and that heat has been restored. As noted, staff will be following up with the Operator in the morning as well to further assess the situation.

Staff have been working on contingency plans for additional group lodging/warming centre capacity in response to a building event such as a power outage or fire. While there are no firm solutions to confirm at this point, a few options are being explored. We will keep Council apprised as we progress through this cold weather.

Best,

Karen

From: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>
Sent: Monday, December 27, 2021 8:00 PM
To: Levitt, Karen <karen.levitt@vancouver.ca>
Cc: Singh, Sandra <Sandra.Singh@vancouver.ca>
Subject: Re: 1046 Granville SRO - Heating Issue Resolved

Hi, following up again. If it's true that the heat isn't on, can we verify that? What options are there? Can residents be offered the opportunity to go to shelters or warming centres?

Thanks

Sarah Kirby-Yung, MBA she/her
Councillor | City of Vancouver

453 W. 12th Ave | Vancouver, BC V5Y 1V4

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Assistant

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I am thankful to live and work on the territories of the xʷməθl̓-ṣəm (Musqueam), Skwx̌u817 _wú7mesh (Squamish), and ł̓łwətaʔ / ł̓ł-ł̓ł-wit̓ (Tsleil-Waututh) nations.

On Dec 27, 2021, at 7:40 PM, Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca> wrote:

Thank you Karen for the quick reply and to staff for the proactive outreach to the other SRO's.

Sharing that I have just been told that power is on, but heat may still not be working or not working sufficiently. Obviously a key concern with vulnerable people in this cold

Sarah Kirby-Yung, MBA she/her
Councillor | City of Vancouver

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On Dec 27, 2021, at 7:32 PM, Levitt, Karen
<karen.levitt@vancouver.ca> wrote:

Hi Council,

Councillor Kirby-Yung has been inquiring about the SRO at 1046 Granville, which was said to have been without heat for the past three days.

The issue has been resolved; here is an update:

The City was made aware of the issue of no heat at 1046 Granville at approximately 11:30 AM today (Dec 27th). City staff connected with the building's onsite manager, who confirmed a fuse had blown that has since been reset/repared and that the power and heat had been restored. The City has received no further inquiries at this point, but will check in with the operator again in the morning.

In addition, this morning, all private SRO operators were contacted by the City's Supportive Housing & SROs team regarding important safety-related

All the best,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca telephone

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθθəʔəm/Musqueam, Skwx̱w̱ú7mesh/Squamish and səliłwətaʔ/Tsleil-Waututh nations