

From: ["Levitt, Karen" <karen.levitt@vancouver.ca>](mailto:karen.levitt@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 12/28/2021 12:50:21 PM
Subject: 1046 Granville SRO - Heating Issue Update

Hi again Council,

Please see staff's response to C' Kirby-Yung's questions this morning concerning the heating issue at 1046 Granville SRO.

Questions:

- Wondering what the status is of staff's palmed check-in with the property this morning? Is there an update?*
- I am still being told in the last hour that the heat is on in some of the rooms but not in others. Is this true?*
- Also what are the next steps with the property owner?*
- What does the bylaw require? What is the City's recourse to address this?*

GM, DBL's response:

- City staff contacted the Regal Hotel management on the mornings of Dec 27 and Dec 28. On Dec 27 City Staff were told there were issues with the electrical/heating systems, but they had since been resolved.
- On Dec 28 City Staff were told that there were further issues with the electrical/heating systems on Dec 27, but as of this morning, the electrical/heating systems were functioning properly.
- Staff are planning to inspect the building this afternoon to confirm that the electrical/heating systems are functioning properly.
- The Standard of Maintenance Bylaw requires building owners to ensure that heating systems are in good working order and repair. The City's recourse may involve issuing orders to correct any such violations.
- However, based on what we know, it seems the owners have been working diligently to address the situation. We will now more after our visit to the building this afternoon.

The City has received a number of media inquiries, and staff is currently in the midst of preparing a fulsome media response, which we will share with Council once completed.

All the best,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca telephone

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm/Musqueam, Sḵwəx̱wú7mesh/Squamish and səliilwətał/Tsleil-Waututh nations