

File No.: 04-1000-20-2021-143

March 30, 2021

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of March 8, 2021 for:

The call volume at each of the 20 Vancouver Fire & Rescue Services halls for the following dates:

- 1. March 1, 2019 to February 29, 2020**
- 2. March 1, 2020 to February 28, 2021**

All responsive records are attached.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-143); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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March 1, 2019 to February 29, 2020

Response Area	# Incidents
VAFH01	4,165
VAFH02	10,773
VAFH03	3,691
VAFH04	2,632
VAFH05	1,636
VAFH06	2,719
VAFH07	4,218
VAFH08	5,408
VAFH09	3,158
VAFH10	1,490
VAFH12	1,826
VAFH13	1,354
VAFH14	1,809
VAFH15	2,000
VAFH17	2,076
VAFH18	1,562
VAFH19	653
VAFH20	1,611
VAFH21	1,647
VAFH22	1,966
OTHER	14

March 1, 2020 to February 28, 2021

Response Area	# Incidents
VAFH01	3,375
VAFH02	7,805
VAFH03	2,768
VAFH04	1,872
VAFH05	1,072
VAFH06	2,065
VAFH07	3,180
VAFH08	3,886
VAFH09	2,285
VAFH10	742
VAFH12	1,342
VAFH13	872
VAFH14	1,284
VAFH15	1,420
VAFH17	1,389
VAFH18	1,091
VAFH19	401
VAFH20	1,027
VAFH21	1,068
VAFH22	1,257
OTHER	12