

File No.: 04-1000-20-2021-180

September 16, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated March 25, 2021 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

Records related to correspondence between Jobi Tabamo (Jobi.Tabamo@vancouver.ca) and any other persons (either working for the City of Vancouver or another party) concerning the bus stop located at 66 West Cordova Street and SR #1543398. Date range: January 1, 2012 to March 25, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-180); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

Cobi Falconer, FOI Case Manager, for

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
Date: 9/12/2019 1:45:47 PM
Subject: FW: Stop 58125 - EB W Cordova St FS Abbott St

Hi Jobi,

As per the email below from our Operations, it sounds as though there is work at this stop that is interfering with the bus stop operations. Has CoV approved it? We had no prior knowledge of any timeframe here.

Les

From: Special Events CMBC <special.events@coastmountainbus.com>
Sent: Wednesday, September 11, 2019 12:09 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Special Events CMBC <special.events@coastmountainbus.com>
Subject: Stop 58125 - EB W Cordova St FS Abbott St

Good afternoon Les,

Car 07 (Pat Croze) just phoned and apparently there is scaffolding at this location and he says it is unsafe for passengers unloading from the back doors.
He says it appears it is going to be there for a while.

Are you aware of any work being done here or has anyone contacted you?

He was requesting we relocate this stop further east however it is a taxi zone from 22:00-05:00 nightly.

PATRICIA SCHWAB
Operations Logistics Coordinator
T: 778.593.5774 | coastmountainbus.com

Coast Mountain Bus Company
#7740 – 132nd Street, Surrey, BC, V3W 4M9 Canada



This e-mail and any attachments may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

From: ["Street Use Review" <StreetUseReview@vancouver.ca>](mailto:StreetUseReview@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Boddeveld, Rene" <rene.boddeveld@vancouver.ca>](mailto:rene.boddeveld@vancouver.ca)
["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
["Street Use Review" <StreetUseReview@vancouver.ca>](mailto:StreetUseReview@vancouver.ca)
Date: 9/13/2019 8:39:06 AM
Subject: FW: TZ- 2019-03575
Attachments: 20190913_064457.jpg
20190913_064428.jpg

Good morning Jobi,

We just received this email from the applicant stating the bus location is fine as is (see attached photos).
Can you advise as to what needs to be changed?

Thanks,

James Liu | Engineering Assistant
Development and Major Projects Branch
T: 604-829-9746
E: james.liu@vancouver.ca



Please apply for Temporary Special Zone permits seven business days in advance. You must conclude and pay for your permit by 10:00 am four working days in advance of the permit start date to allow for scheduling and installation of temporary signage.

From: cityw [mailto:cityw@intergate.ca]
Sent: Friday, September 13, 2019 6:51 AM
To: Street Use Review
Subject: RE: TZ- 2019-03575

Hi James,

I took a look at the scaffolding that is there. I have attached some photos as well. As far as what I told you we would be doing we followed it exactly as we said we would. I watched a few buses drive by and none of them had any problem with the doors opening. Please advise what you think the best solution for this problem would be and we will get it fixed asap.

Thank you very much,
Matteo

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: Street Use Review <StreetUseReview@vancouver.ca>

Date: 2019-09-10 12:27 (GMT-08:00)

To: cityw <cityw@intergate.ca>, Street Use Review <StreetUseReview@vancouver.ca>

Subject: RE: TZ- 2019-03575

Hello Matteo,

Please be advised your permit is ready to be paid online through POSSE.
Find attached a copy of the permit invoice for your record.

Thanks,

James Liu | Engineering Assistant
Development and Major Projects Branch
T: 604-829-9746
E: james.liu@vancouver.ca



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From: cityw [mailto:cityw@intergate.ca]
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To: Street Use Review
Subject: RE: TZ- 2019-03575

Thank you. Did the process of applying already and had sent photos before. Do I need to do this step again?

The file number for my request was TZ-2019-03575.

Matteo

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From: Street Use Review <StreetUseReview@vancouver.ca>

Date: 2019-09-10 12:08 (GMT-08:00)

To: cityw <cityw@intergate.ca>, Street Use Review <StreetUseReview@vancouver.ca>

Subject: RE: TZ- 2019-03575

Make sure you have openings throughout the scaffolding as emergency exits, not just for the bus stop. Use the link below to sign up for an online account and apply for your permit.
<http://vancouver.ca/permits/apply/Login.aspx>
Once completed, notify me and I can create your permit for you to pay online.

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T: 604-829-9746
E: james.liu@vancouver.ca



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From: cityw [mailto:cityw@intergate.ca]
Sent: Tuesday, September 10, 2019 11:48 AM
To: Street Use Review
Subject: RE: TZ- 2019-03575

Yes we will have 5' of walkway for pedestrians and should be 2' feet from the curb. As for the bus stop we plan on leaving the exterior side open for people exiting the bus to walk underneath.

Matteo

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----- Original message -----

From: Street Use Review <StreetUseReview@vancouver.ca>
Date: 2019-09-10 11:32 (GMT-08:00)
To: cityw <cityw@intergate.ca>, Street Use Review <StreetUseReview@vancouver.ca>
Subject: RE: TZ- 2019-03575

Matteo,

Will you be able to keep 5' of pedestrian walkway in the scaffolding.
The scaffolding must be 2' back from the curb.
Also please comment as to how you plan on addressing the bus stop outside this location.

Thanks,

James Liu | Engineering Assistant

Development and Major Projects Branch
T: 604-829-9746
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From: cityw [mailto:cityw@intergate.ca]
Sent: Tuesday, September 10, 2019 11:28 AM
To: Street Use Review
Subject: RE: TZ- 2019-03575

The scaffolding will be up for 3 weeks. Attached is a photo of where the scaffolding will be located as well as an example of the type of scaffolding it will be.

Matteo serka

Sent from my Bell Samsung device over Canada's largest network.

----- Original message -----

From: Street Use Review <StreetUseReview@vancouver.ca>
Date: 2019-09-10 11:21 (GMT-08:00)
To: cityw <cityw@intergate.ca>, Street Use Review <StreetUseReview@vancouver.ca>
Subject: RE: TZ- 2019-03575

Hello Matteo,

How long will the scaffolding be up for, duration wise.
Also please provide drawings.

Thanks,

James Liu | Engineering Assistant
Development and Major Projects Branch
T: 604-829-9746
E: james.liu@vancouver.ca



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From: cityw [mailto:cityw@intergate.ca]
Sent: Tuesday, September 10, 2019 11:17 AM
To: Street Use Review
Subject: RE: TZ- 2019-03575

Hi James,

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Matteo serka

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Date: 2019-09-10 11:08 (GMT-08:00)
To: cityw <cityw@intergate.ca>, Street Use Review <StreetUseReview@vancouver.ca>
Subject: RE: TZ- 2019-03575

Hello Mateo,

Will you be working off of this scaffolding? If so, we require stamped and approved Engineering drawings of the scaffold.

If the scaffold is only for pedestrian protection then drawings don't need to be stamped by an Engineer. Also please provide dates and times in which you need it installed for.

Thanks,

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From: cityw [mailto:cityw@intergate.ca]
Sent: Tuesday, September 10, 2019 10:18 AM
To: Street Use Review
Subject: TZ- 2019-03575

Hi,

I was wondering if there was any update on this permit. I am suppose to have scaffolding installed tomorrow and was wondering if there was anything I could do to make sure I receive the permit.

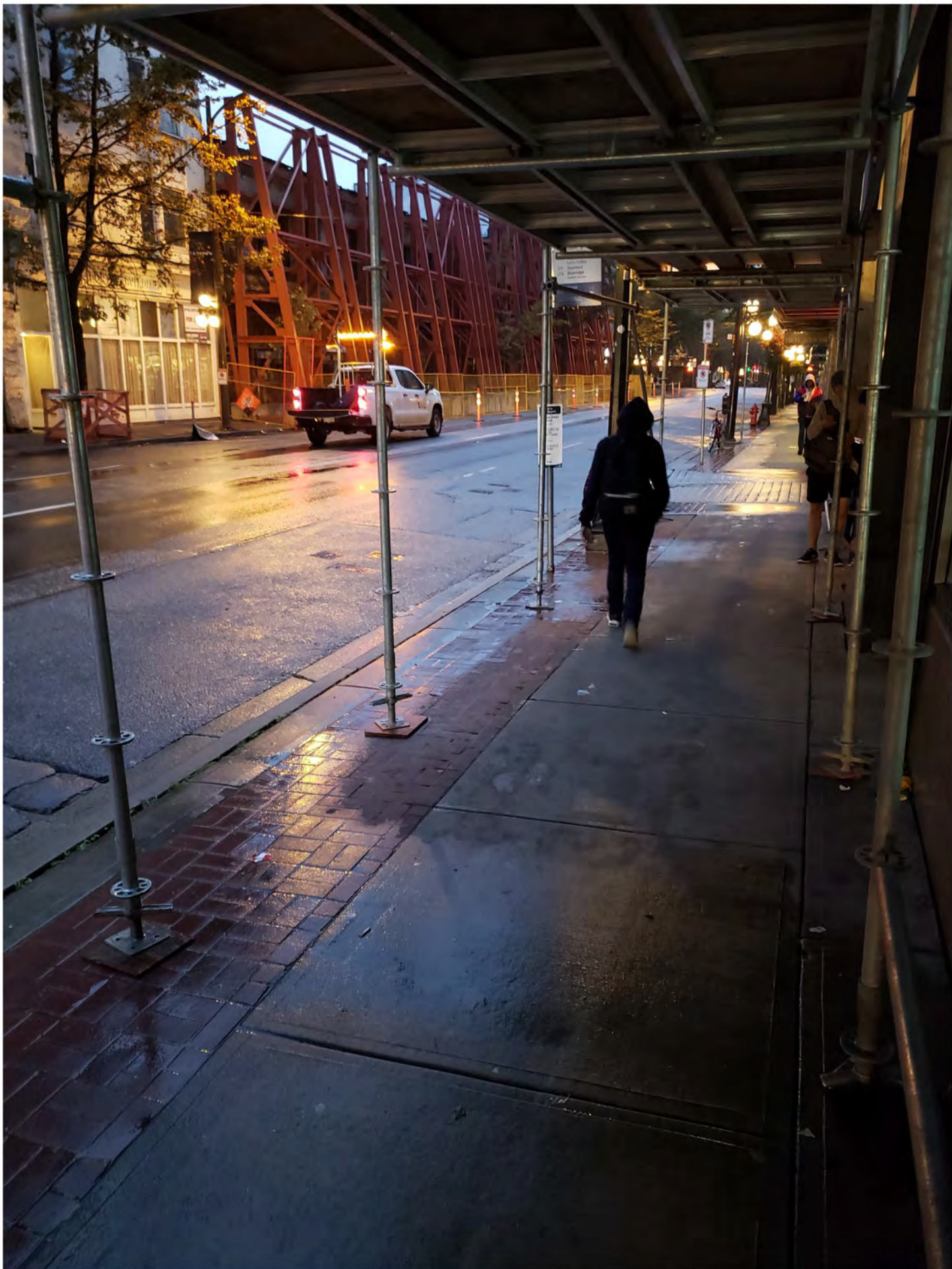
Thank you very much,

Mateo serka

s.22(1)

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From: ["Street Use Review" <StreetUseReview@vancouver.ca>](mailto:StreetUseReview@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Boddeveld, Rene" <rene.boddeveld@vancouver.ca>](mailto:rene.boddeveld@vancouver.ca)
["Street Use Review" <StreetUseReview@vancouver.ca>](mailto:StreetUseReview@vancouver.ca)
Date: 9/16/2019 8:30:14 AM
Subject: FW: TZ- 2019-03575

Good morning Jobi,

We received this email from the client today regarding the scaffolding set up around the bus stop.
I'm not sure if this is okay or if it would be easier to relocate the bus stop for the time being.

Thanks,

James

From: City Wide Painters [mailto:cityw@intergate.ca]
Sent: Monday, September 16, 2019 7:21 AM
To: Street Use Review
Subject: Re: TZ- 2019-03575

Hi James,

The rear door clearance is 2 feet 10 inches. There is plenty of space for them to exit. We have left multiple panels open on the street so there shouldn't be any issue. The same for the front. I have arrange for the scaffolding to be moved back as much as possible so we should be good to go. Hopefully there shouldn't be anymore issues. If so please let me know.

Thank you,
Matteo Serka

s.22(1)

City Wide Painters Ltd.
180-1215 Valmont Way
Richmond, B.C.
V6V 1Y3
Tele: (604) 276-0085
Fax: (604) 276-4558
cityw@intergate.bc.ca

www.citywidepainters.ca

On Sep 13, 2019, at 9:31 AM, Street Use Review <StreetUseReview@vancouver.ca> wrote:

Hello Matteo,

Can you confirm the clearance area for the rear doors as per attached photo?

Thanks,

James Liu | Engineering Assistant
Development and Major Projects Branch
T: 604-829-9746
E: james.liu@vancouver.ca

<image001.png>

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From: Tabamo, Jobi
Sent: Friday, September 13, 2019 9:27 AM
To: Street Use Review
Subject: RE: TZ- 2019-03575

Morning James,

Based on the feedback we received from CMBC operators, it is unsafe for the passengers exiting the rear doors. We provide a 2m x 1.5m space for passenger landing exiting the rear doors. I've attached an image that illustrates the required space for door clearances. Is the applicant able to confirm these clearances?

Thanks,

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: Street Use Review
Sent: Friday, September 13, 2019 8:39 AM
To: Tabamo, Jobi
Cc: Boddeveld, Rene; Leong, Michael; Street Use Review
Subject: FW: TZ- 2019-03575

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Mateo serka

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<Standard Bus Door Clearances.jpg>

From: ["Liu, James" <James.Liu@vancouver.ca>](mailto:James.Liu@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Boddeveld, Rene" <rene.boddeveld@vancouver.ca>](mailto:rene.boddeveld@vancouver.ca)
["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
Date: 9/12/2019 4:47:40 PM
Subject: RE: Stop 58125 - EB W Cordova St FS Abbott St
Attachments: image001.png
image002.png

Hi Jobi,

When I spoke to the applicant, he said he was going to have the scaffolding company out tomorrow to address it asap.

That said, I'm not sure as to what time they would have the work completed by.

Thanks,

James Liu | Engineering Assistant

Development and Major Projects Branch

T: 604-829-9746

E: james.liu@vancouver.ca

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From: Tabamo, Jobi
Sent: Thursday, September 12, 2019 4:05 PM
To: Liu, James
Cc: Boddeveld, Rene; Leong, Michael
Subject: RE: Stop 58125 - EB W Cordova St FS Abbott St

Hi James,

Appreciate the update. Do you have a confirmed timeline on when the scaffolding will be set back?
In case it can't be fixed right away, a temporary bus stop would need to be prepared.

Thanks

Jobi Tabamo

Transit Design | Transportation Design Branch

City of Vancouver

jobi.tabamo@vancouver.ca

From: Liu, James
Sent: Thursday, September 12, 2019 3:45 PM
To: Tabamo, Jobi
Cc: Boddeveld, Rene; Reese, Al; Leong, Michael
Subject: RE: Stop 58125 - EB W Cordova St FS Abbott St

Hi Jobi,

I just spoke to the permit applicant, Matteo Serka, about the scaffolding and he stated he will have it fixed asap.

As per his permit conditions, his set up should not impede in any way onto the bus stop.

His project is scheduled to run from September 11 to October 2.

Please let me know if there is any issues moving forward.

Thanks,

James Liu | Engineering Assistant

Development and Major Projects Branch

T: 604-829-9746

E: james.liu@vancouver.ca

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From: Tabamo, Jobi
Sent: Thursday, September 12, 2019 2:56 PM
To: Reese, Al; Boddeveld, Rene
Cc: Leong, Michael
Subject: RE: Stop 58125 - EB W Cordova St FS Abbott St
Importance: High

Hi Al & Rene,

We received this notice from CMBC regarding work being done at bus stop #58125 (EB W Cordova FS Abbott). Do you have a timeline for this project? And which area of the block does the

work cover?

Thanks,

Jobi Tabamo

Transit Design | Transportation Design Branch

City of Vancouver

jobi.tabamo@vancouver.ca

From: Wall, Les [<mailto:Les.Wall@coastmountainbus.com>]
Sent: Thursday, September 12, 2019 1:46 PM
To: Tabamo, Jobi
Cc: Leong, Michael
Subject: FW: Stop 58125 - EB W Cordova St FS Abbott St
Importance: High

Hi Jobi,

As per the email below from our Operations, it sounds as though there is work at this stop that is interfering with the bus stop operations. Has CoV approved it? We had no prior knowledge of any timeframe hgere.

Les

From: Special Events CMBC <special.events@coastmountainbus.com>

Sent: Wednesday, September 11, 2019 12:09 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Special Events CMBC <special.events@coastmountainbus.com>
Subject: Stop 58125 - EB W Cordova St FS Abbott St

Good afternoon Les,

Car 07 (Pat Croze) just phoned and apparently there is scaffolding at this location and he says it is unsafe for passengers unloading from the back doors.

He says it appears it is going to be there for a while.

Are you aware of any work being done here or has anyone contacted you?

He was requesting we relocate this stop further east however it is a taxi zone from 22:00-05:00 nightly.

PATRICIA SCHWAB

Operations Logistics Coordinator

T: 778.593.5774 | coastmountainbus.com <<http://www.coastmountainbus.com/>>

Coast Mountain Bus Company

#7740 – 132nd Street, Surrey, BC, V3W 4M9 Canada

This e-mail and any attachments may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

From: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 12/5/2019 5:03:47 PM
Subject: FW: EB Cordova FS Abbott - bus stop placement

Jay Vidler is from Westbank Corp, which is involved in both buildings.

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: info.gastown.org [mailto:info@gastown.org]
Sent: Monday, November 18, 2019 12:06 PM
To: Colin Ross; Jay Vidler; Leong, Michael
Subject: RE: EB Cordova FS Abbott - bus stop placement

Thank you Colin, appreciate your brief summary. As I understand Michael's reason against the temporary location, I 100% agree with your arguments as I have experienced similar situations as a guest at Tuc Craft Kitchen.

Michael, let's keep this conversation going to work on alternatives. We have been losing too many of our small businesses and restaurants in the city, let's support the ones that are still standing, trying to make a living – and that come with its own challenges on the Downtown Eastside – as we all know.
I am happy to facilitate a meeting to discuss this further – please advise what we can do to reach a solution we can all live with.

Best

Stefanie

Stefanie Schulz
Executive Director
Gastown Business Improvement Society
info@gastown.org
604.683.5650

From: Colin Ross <colin@tuccraftkitchen.com>
Sent: November 18, 2019 11:51 AM
To: info.gastown.org <info@gastown.org>; Jay Vidler <Jay@westbankcorp.com>; Leong, Michael <Michael.Leong@vancouver.ca>
Subject: Re: EB Cordova FS Abbott - bus stop placement

Hi Stefanie,

I would ask that we keep the discussion for a good solution for all parties moving forward instead of defaulting to the past location as best, which it is not in many ways.

The location outside 60 West Cordova generates many significant issues as far as security & business viability including:

- The stop is directly outside our front door.
- The only cover for people waiting for the bus is our covered front door area
- It is among the most narrow sidewalks in the city, with only a few feet between the stop and our door
- The crowd waiting is often hostile and impedes access to our business
- We have dealt with numerous thefts from people popping the head in and grabbing things from the host stand

I do not think the city, nor CMBC, understands how perilous the issue is for the security of our guests, our staff and our business. I get feedback all the time that my team feels unsafe walking through the crowd & we receive the same feedback from guests who decide not to enter as they either feel unsafe or that we have a lineup. That is not a fair nor reasonable situation.

A solution needs to be found that deals with the issues in an expedient fashion. I am not wanting to make the issues someone else's problem, but to find the best and most reasonable solution.

Regards,

Colin Ross | Owner - Tuc Craft Kitchen

T 604-559-8999 C s.22(1)

60 Cordova St W, Gastown – Vancouver, BC

www.tuccraftkitchen.com



From: Stefanie Schulz <info@gastown.org>

Date: Monday, November 18, 2019 at 9:50 AM

To: Jay Vidler <Jay@westbankcorp.com>, Colin Ross <colin@tuccraftkitchen.com>, "Leong, Michael" <Michael.Leong@vancouver.ca>

Subject: RE: EB Cordova FS Abbott - bus stop placement

Sorry I missed the meeting last week. What did you come up with and how can I help?

Best

Stefanie

Stefanie Schulz

Executive Director

Gastown Business Improvement Society

info@gastown.org

604.683.5650

From: Jay Vidler <Jay@westbankcorp.com>

Sent: November 14, 2019 7:58 AM

To: Colin Ross <colin@tuccraftkitchen.com>; info gastown.org <info@gastown.org>; Leong, Michael <Michael.Leong@vancouver.ca>

Subject: RE: EB Cordova FS Abbott - bus stop placement

Yes I will be there for sure. Thank you

Jay Vidler

w e s t b a n k

6th floor, 1067 West Cordova Street, Vancouver BC, Canada V6C 1C7

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Please consider the environment before printing this email

From: Colin Ross [<mailto:colin@tuccraftkitchen.com>]

Sent: November-14-19 7:22 AM

To: info.gastown.org <info@gastown.org>; Leong, Michael <Michael.Leong@vancouver.ca>; Jay Vidler <Jay@westbankcorp.com>

Subject: Re: EB Cordova FS Abbott - bus stop placement

It works for me but agree we should have at least 2 people at the meeting.

Colin Ross | Owner

Tuc Craft Kitchen

T 604-559-8999 C s.22(1)

60 West Cordova Street, Gastown – Vancouver, BC

www.tuccraftkitchen.com

@tuccraftkitchen @tuccraftkitchen

From: info.gastown.org <info@gastown.org>

Sent: Wednesday, November 13, 2019 4:25:23 PM

To: Leong, Michael <Michael.Leong@vancouver.ca>; Colin Ross <colin@tuccraftkitchen.com>; jay@westbankcorp.com <jay@westbankcorp.com>

Subject: RE: EB Cordova FS Abbott - bus stop placement

Thanks Michael, I have a previous engagement tomorrow but Trust Colin and Jay, who is also a Board member, to share their concerns with you and to keep me apprised to find a solution working for all parties.

Colin/Jay ☐does that work for you? Alternatively we have to move the meeting to later next week.

Best

Stefanie

Stefanie Schulz

Executive Director

Gastown Business Improvement Society

info@gastown.org

604.683.5650

From: Leong, Michael <Michael.Leong@vancouver.ca>

Sent: November 13, 2019 4:11 PM

To: colin@tuccraftkitchen.com; jay@westbankcorp.com; info.gastown.org <info@gastown.org>

Subject: EB Cordova FS Abbott - bus stop placement

Importance: High

Hi everyone,

As mentioned yesterday, I am hoping we can meet outside Tuc Craft Kitchen at 10:30 am tomorrow (November 13th) to walk through the constraints we are facing at the EB Cordova FS Abbott bus stop. My apologies for the late invite as I have just returned to the office, so please let me know if this time does not work for you, and we can arrange for a better time. At the moment, I am fairly available Tuesday afternoon.

Thanks and regards,

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch

320-507 W Broadway, Vancouver BC | V5Z 0B4

604.871.6664 | michael.leong@vancouver.ca

From: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 11/12/2019 4:49:20 PM
Subject: RE: #58125 (EB W Cordova FS Abbott) - email to BIA

Hey Jobi,

I've spoken to Stefanie at the BIA as well as Colin at Tuc to update them that we will be relocating the stops back to the original locations for Monday. You can now respond to the Hansen cases. Let me know if there are any particularly difficult ones.

Just FYI only, I am planning to meet Colin, Stefanie, and Jay (from Westbank, not sure which building) to discuss.

Thanks,

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: Tabamo, Jobi
Sent: Friday, November 08, 2019 1:50 PM
To: Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott) - email to BIA

Hello,

I'm following up with you regarding the bus stop #58125 in front of Tuc Craft Kitchen. We took the opportunity of construction taking place at this bus stop location, to trial and evaluate the stop being relocated to the southwest corner of W Cordova and Abbott St. In the month and a half that this stop has been active, we've received feedback of operational concerns as well as security issues at the residential building adjacent to the stop.

As we will continue to explore options for this location, we will be placing the stop back to its previous location.

*is there anything additional I should add to this?

From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Bell, Jonathan" <Jonathan.Bell@coastmountainbus.com>](mailto:Jonathan.Bell@coastmountainbus.com)
Date: 11/18/2019 7:46:32 AM
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

As far as I know this has been completed for today.

Les

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Friday, November 15, 2019 1:18 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Les,

Is there an update on if the stop will be re-implemented FS by Monday, Nov. 18?

Thanks
Jobi

From: Wall, Les [<mailto:Les.Wall@coastmountainbus.com>]
Sent: Wednesday, November 13, 2019 2:34 PM
To: Liew, Tony
Cc: Tabamo, Jobi; Bell, Jonathan
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up
Importance: High

This is short notice as you know.

Jonathan I will issue a WO to have this done for Monday, Nov. 18th. Do the best you can.

Thanks,

Les

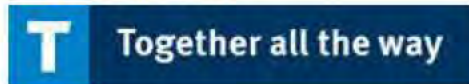
From: Liew, Tony <Tony.Liew@coastmountainbus.com>
Sent: Wednesday, November 13, 2019 1:45 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Subject: FW: #58125 (EB W Cordova FS Abbott) - Follow Up

Les,

Can you make this happen

*Tony Liew
Operations Logistic Advisor - TComm
Coast Mountain Bus Company*

7740-132 St,
Surrey BC V3W 4M9
special.events@coastmountainbus.com
Tel: 778-593-5774
Cel: 604-551-1847



From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Wednesday, November 13, 2019 12:48 PM
To: Liew, Tony <Tony.Liew@coastmountainbus.com>
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Tony,

May we request to have the temporary bus stop relocated back to its permanent location FS Abbott by Monday, November 18? I will coordinate with our crews to have bus zone signage removed from the NS location.

Thanks

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Liew, Tony [<mailto:Tony.Liew@coastmountainbus.com>]
Sent: Wednesday, November 06, 2019 2:10 PM
To: Tabamo, Jobi
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Jobi,

As of now it is still nearside

Tony Liew
Operations Logistic Advisor ••TComm
Coast Mountain Bus Company
7740-132 St,
Surrey BC V3W 4M9
special.events@coastmountainbus.com
Tel: 778-593-5774
Cel: 604-551-1847



From: Tabamo, Jobi [<mailto:Jobi.Tabamo@vancouver.ca>]
Sent: Wednesday, November 6, 2019 9:39 AM
To: Liew, Tony <Tony.Liew@coastmountainbus.com>

Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Tony,

Just following up regarding stop #58125, is this bus zone still located at the NS Abbott location?

Thanks

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Tabamo, Jobi
Sent: Friday, October 25, 2019 3:53 PM
To: 'Liew, Tony'
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Afternoon Tony,

Thanks for the feedback. Is November 1st the end date for this temp stop?

Have a great weekend!

Jobi Tabamo | Transit Design. Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Liew, Tony [<mailto:Tony.Liew@coastmountainbus.com>]
Sent: Thursday, October 10, 2019 8:06 AM
To: Tabamo, Jobi
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Jobi,

Here are some of the feedbacks I got from road Supervisors -relocated stop at EB Cordova NS Abbott.

PROS of new location:

1/ Frontage at the new stop is nicer esthetically and less homeless seem to gather on that side of the street.

2/ Do not have to worry about relocation and closures at the former stop far-side as it appears that construction on the heritage building on the north side of Cordova FS Abbott will be ongoing for quite a while.

CONS of new location:

1/ When stops are NS of an intersection, regular car and truck traffic can impede coaches accessing the stop if they

are making right turns. Right turns off of EB Cordova to SB Abbott are not high volume however they do increase significantly when there are games/events at Rogers Arena or BC Place as Abbott (which turns into Pat Quinn Way) is used by many motorists.

2/ Cars and trucks attempting to go around stopped buses to make the right turn increase the likelihood of contact incidents.

3/ The parking meters have yet to be removed from the new bus zone, although there is posted signage on the meters advising of the bus zone and no stopping restriction.

Tony Liew
Operations Logistic Advisor ••TComm
Coast Mountain Bus Company
7740-132 St,
Surrey BC V3W 4M9
special.events@coastmountainbus.com
Tel: 778-593-5774
Cel: 604-551-1847



From: Tabamo, Jobi [<mailto:Jobi.Tabamo@vancouver.ca>]
Sent: October-09-19 1:31 PM
To: Liew, Tony
Cc: Wall, Les; Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Tony,

I wanted to follow up regarding the temporary stop we've set up for bus stop #58125 (EB W Cordova FS Abbott) to accommodate construction and test the improved pedestrian realm west of Abbott. The stop has been implemented for 2 weeks now and we wanted to collect any feedback CMBC has received from the operators and/or customers?

Depending on feedback received, we may potentially look at making this a permanent location for the stop. The temporary location may serve customers closer to the major destination in the neighborhood and so far, the affected businesses have shared positive feedback regarding the temporary location of the stop.

Please let me know if you've received any information and if you have any feedback on this stop as well.

Thank you,

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

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From: ["Traffic Operations" <traffic.operations@vancouver.ca>](mailto:traffic.operations@vancouver.ca)
To: ["Sibley, Marc" <Marc.Sibley@vancouver.ca>](mailto:Marc.Sibley@vancouver.ca)
["Hatton, Rommel" <Rommel.Hatton@vancouver.ca>](mailto:Rommel.Hatton@vancouver.ca)
["Sandhu, Bhupinder" <Bhupinder.Sandhu@vancouver.ca>](mailto:Bhupinder.Sandhu@vancouver.ca)
CC: ["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 11/18/2019 10:16:48 AM
Subject: WO#1144532; TO Temp Bus Zone Removal - Cordova at Abbott St
Attachments: #58125 - temp relocation.pdf

WO#1144532 created for this request from Jobi Tabamo.
Paperwork will be delivered to TO Office shortly for review.
Charge #NEM1084837.

Thanks,

Oliver Thomas

Traffic, Electrical Operations & Design Branch

City of Vancouver | 604.871.6258

From: Tabamo, Jobi
Sent: Monday, November 18, 2019 9:33 AM
To: Traffic Operations
Subject: RE: #58125 (EB W Cordova FS Abbott)

Morning Ops,

We are now set to end this temporary bus stop location. As CMBC has re-implemented the stop to FS Abbott, please remove the temporary bus zone signs (RB 56-8) and uncover the existing (RB 55-1) signs. The 4 twin meters are to be unhooded as well. If possible, may we have the temp bus zone removed by Friday to restore parking and to avoid confusion for transit customers.

I've attached the original sign plan for reference.

Costs can be charged to NEM1084837.

Thank you

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Tabamo, Jobi
Sent: Wednesday, September 25, 2019 1:10 PM
To: Traffic Operations

Cc: Hatton, Rommel; Sibley, Marc; Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott)
Importance: High

Hello Ops,

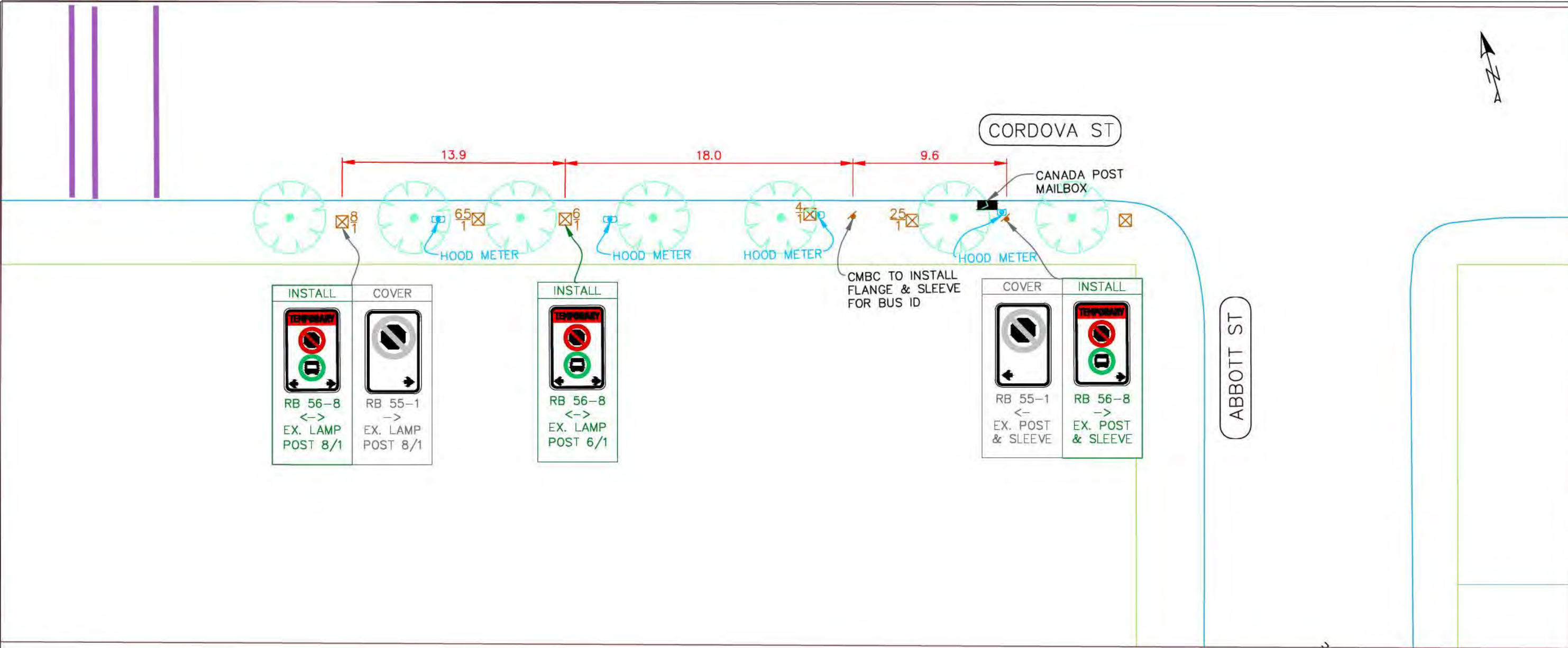
Please see this sign plan for a temporary bus zone relocation for stop #58125 (EB W Cordova FS Abbott)


Due to construction in front of existing stop #58125, we are relocating this stop to (EB W Cordova NS Abbott) In coordination with CMBC, we will be installing temporary bus zone signage to existing lamp standards (8/1, 6/1) as well an existing post & sleeve. There are 4 twin meters that need to be hooded. I apologize for the short notice but CMBC has already relocated the bus stop to NS Abbott this morning. May we request to have signage installed as soon as possible to accommodate this stop.

Costs can be charged to account NEM1084837

Thanks

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca



REV	DATE	EoR	DESIGNER/DRAFTER	CHECKER	DESCRIPTION									
ENGINEER OF RECORD SEAL			PROJECT NUMBER 13-1400-20-0000024	ENGIS NUMBER	 ENGINEERING SERVICES TRANSPORTATION DIVISION					DIRECTOR OF TRANSPOTATION		DATE		
			STREETS PROJECT NUMBER(S)		100 W CORDOVA #58125 (EB W CORDOVA NS ABBOTT) TEMP BUS ZONE					TRANSPORTATION DESIGN				
			REFERENCE(S)		DESIGN VEHICLE									
BIKE ROUTE YES <input type="checkbox"/> NO <input type="checkbox"/>	BUS ROUTE YES <input type="checkbox"/> NO <input type="checkbox"/>	TRUCK ROUTE YES <input type="checkbox"/> NO <input type="checkbox"/>			RAILWAY CROSSING YES <input type="checkbox"/> NO <input type="checkbox"/>	ISSUED FOR: 3D DESIGN <input type="checkbox"/> INSTALLATION <input type="checkbox"/> DESIGN ACCEPTANCE <input type="checkbox"/>		City of Vancouver - FOI 2021-180 - Page 34 of 104						
SCALE		SHEET-SET												

From: ["Residence at 66 West Cordova" <westcordova66@gmail.com>](mailto:westcordova66@gmail.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 2/21/2020 12:34:14 PM
Subject: [EXTERNAL] Re: 66 W Cordova - Bus Stop #58125 - SR #1543398

City of Vancouver Cybersecurity WARNING: This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Jobi

We do appreciate that you have responded to this issue, however we must insist upon a meeting with the city about this matter. You have stated that 66 West Cordova was represented at this previous meeting yet this is very not true, no council or resident of 66 West Cordova was in attendance or received any notice of this meeting. Considering the most affected persons in this matter are the residents of 66 West Cordova, we find it unacceptable that we were not included in this meeting.

Could you please inform us who exactly represented us as you mentioned in previous email?

Thank you

David

On Tue, Dec 17, 2019 at 4:51 PM Tabamo, Jobi <Jobi.Tabamo@vancouver.ca> wrote:

Hi David,

Thank you for offering to invite us to your council meeting; however, we would like to respectfully decline at this time as Transportation Design staff have already been in contact and had an on-site meeting with representatives from the Gastown BIA, strata council at 66 W Cordova and 108/120 W Cordova, as well as a local business owner to discuss the issues you mentioned and the solutions considered. In summary, a balance of accessibility and efficiency is considered in the placement of a bus stop, which includes factors such as stop spacing, position, proximity to crossing facilities and bus routes, as well as sidewalk space. Shifting downstream towards the Army & Navy was discussed, but while it may solve sidewalk space and residential security issues, it does result in a few other issues including: increased proximity to the crossing point at Abbott, significantly increased curbside space required to facilitate bus pull-in and pull-out maneuvers, and spacing too close to the downstream stop at EB Cordova FS Carrall (#50227) for the 4/7/209/210/211/214 buses (100m). Shifting upstream to the southwest corner of the Cordova and Abbott intersection (south side of 100 block W Cordova) was also considered, but while it provides more sidewalk space, this increases spacing to the downstream stop at EB Cordova NS Main (#50228) for routes 3/8 (~500m) well beyond stop spacing guidelines ranges and requires relocation to a nearside position, which generally results in operational and safety trade-offs.

While we can continue to keep the conversation going with stakeholders to discuss any new findings, at this time, we are unable to provide stop relocation as a viable solution given the operational tradeoffs. We are aware of the security issues felt amongst residents and business owners and would encourage working with the VPD regarding those matters.

Regards

Jobi Tabamo | Transit Designer, Transportation Design Branch

604.829.9860 | jobi.tabamo@vancouver.ca

From: Residence at 66 West Cordova [mailto:westcordova66@gmail.com]

Sent: Thursday, December 05, 2019 10:58 AM

To: Tabamo, Jobi

Subject: Re: 66 W Cordova - Bus Stop #58125 - SR #1543398

Hello Jobi

Just following up on the above request for a meeting with the Transportation Design Branch made on November 19th. We haven't heard back from your department so would appreciate a response so we may keep this issue active and hopefully come to an agreeable solution to this problem.

Thank you

David Sorbie

BCS4367

On Tue, Nov 19, 2019 at 1:43 PM Residence at 66 West Cordova
<westcordova66@gmail.com> wrote:

Hello Jobi

Thank you for your quick response to our concern about Bus Stop # 58125. The residents of 66 West Cordova as well as the businesses from 60 to 80 West Cordova would like to express our operational and safety concerns about the present bus stop location. For seven years now we have had to endure unreasonable concerns over this location which include residents actually fearful exiting the building at night in particular due to poor street lighting which does not follow transit guidelines for minimum lighting. Just the residential portion of

the building has documented over \$36,000.00 in additional maintenance and repair costs directly related to the bus stop over the past seven years which residents need to pay out of their pockets and this doesn't even include property value decline. With construction beginning across the street from us West Cordova is often reduced in live lanes of traffic with several incidents involving buses stopping top load or unload and holding up all traffic.

We strongly feel we had endured enough negative impact from this bus stop and its time to resolve it. It's a rough neighborhood and we constantly work to counter security issues with good maintenance and working with locals but enough is enough, our residents should not be liable for all these extra costs when a solution could be reached about the bus stop location.

We would like to invite you to a council meeting or at least set up a meeting with yourself where we could present our case with all the documents for you to browse. While the stop was located to the west of Abbott, residents and business owners could not believe the change in cleanliness and security and personal safety. As far as your comment about VPD involvement, we both know they are over stretched in this community and don't get involved in matters like this.

Please let me know if you prefer a meeting with council or I would be very glad to meet with you.

Thank you and look forward to your response

CASE NUMBER 13517602

David Sorbie

BCS4367

On Tue, Nov 19, 2019 at 12:46 PM Tabamo, Jobi <Jobi.Tabamo@vancouver.ca> wrote:
Hello David,

This email is in regards to bus stop #58125 located in front of 66 W Cordova St.

The bus stop was originally relocated to the west side of Abbott St to accommodate short-term construction adjacent to the bus stop. In the time the stop was placed there, we received feedback of operational concerns as well as safety concerns from residents of the adjacent building. Following construction, the bus stop was placed back to the east side of Abbott St. This has been the permanent location of the stop prior to the development of 66 W Cordova and was placed back when the construction was completed.

While we continue to explore options for this stop, bus stop #58125 will remain at its current location as it improves transit operations and provides consistent spacing with other bus stops along the route.

Please let me know if you have any questions regarding the bus stop. And for any concerns regarding building damages and safety, please contact VPD as they could monitor the location.

Thank you

Jobi Tabamo | Transit Designer, Transportation Design Branch

604.829.9860 | jobi.tabamo@vancouver.ca

--

RESIDENCE at 66 WEST CORDOVA
Building Manager
604-721-4653

--

RESIDENCE at 66 WEST CORDOVA

Building Manager
604-721-4653

--

RESIDENCE at 66 WEST CORDOVA

BCS4367 Strata

Red Sail Facilities Management

604-721-4653

From: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
To: ["Tamashiro, Kati" <Kati.Tamashiro@vancouver.ca>](mailto:Kati.Tamashiro@vancouver.ca)
CC: ["Passmore, Dylan" <Dylan.Passmore@vancouver.ca>](mailto:Dylan.Passmore@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 11/13/2020 6:43:52 PM
Subject: 58125 - EB Cordova FS Abbott

Hi Kati,

Just wanted to provide a heads up regarding potential complaints from residents at 66 W Cordova (adjacent to bus stop in question) as a result of reinstatement of the stop at [EB Cordova FS Abbott](#) – we had consolidated this with the [FS Carrall](#) stop into one at [NS Carrall](#) to support a proposed TEPP for the former Tuc Craft Kitchen (this also alleviated some pressure from the BIA and 66 W Cordova residents, dating back to summer of 2019). We are now looking to reinstate the FS Abbott stop in the next few weeks since 1) the TEPP application has been cancelled (Tuc has permanently closed); 2) the BIA is hoping to gain back parking near Di Beppe Café; and, 3) residents in other buildings are also requesting to return the stop (note that senior and/or persons with disabilities in the area are quite vocal about any changes to stops in this region). Also note that we are planning to keep the FS Carrall stop as temporarily closed for now to maintain the new parking metres in the former bus zone and to see if the stop spacing (~500m to Main) will work. CMBC is ready to support our proposed changes. Feel free to let me know if you want more of the background to this area.

Jobi and I can handle all the responses, but wanted to note that there may be an influx of emails regarding this stop.

Regards,

Michael Leong, P.Eng.
Transportation Design
604-871-6664

From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
["Carreira, Daniel" <Daniel.Carreira@coastmountainbus.com>](mailto:Daniel.Carreira@coastmountainbus.com)
["Special Events CMBC" <special.events@coastmountainbus.com>](mailto:special.events@coastmountainbus.com)
Date: 12/3/2020 2:06:14 PM
Subject: [EXT] Re: 58125 - EB W Cordova FS Abbott

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Jobi,

Likely we will shoot for Dec 21

Les Wall
Transportation Engineering Technologist
Tel: 778.375.6572
Email: les.wall@coastmountainbus.com

Coast Mountain Bus Company
Service Delivery - Transit Engineering
13401 – 108 Ave
Surrey, B.C.
Canada
V3T 5T

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: December 3, 2020 11:28 AM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Michael Leong <michael.leong@vancouver.ca>; Carreira, Daniel <Daniel.Carreira@coastmountainbus.com>; Special Events CMBC <special.events@coastmountainbus.com>
Subject: RE: 58125 - EB W Cordova FS Abbott

Hi Les,

Correct, we will be removing NS Carrall in this change and we do intend for the bus stop FS Abbott to remain permanently. In regards to implementation, is Dec. 14th feasible? Or does the 21st provide a more reasonable timeline?

Thanks,
Jobi

From: Wall, Les <Les.Wall@coastmountainbus.com>
Sent: Tuesday, November 17, 2020 8:06 AM
To: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Cc: Leong, Michael <Michael.Leong@vancouver.ca>; Carreira, Daniel <Daniel.Carreira@coastmountainbus.com>; Special Events CMBC <special.events@coastmountainbus.com>

Subject: [EXT] RE: 58125 - EB W Cordova FS Abbott

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Jobi,

With Covid cases on the rise again, it seems that queuing space would be even more desirable at FS Abbott St now. From a purely spacing perspective, the NS Carrall St stop worked best, especially for the busy 003 & 008 which could not service the FS Carrall stop safely. Is it my understanding that the NS Carrall St will be removed in conjunction with this change?

We don't want to keep moving stops back & forth in the area, however if you can assure us that this latest change will stay, we can support this move. Let me know your timeline.

Les

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Monday, November 16, 2020 1:15 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Michael Leong <michael.leong@vancouver.ca>
Subject: 58125 - EB W Cordova FS Abbott

Hi Les,

In August, we consolidated stops #58125 (EB W Cordova FS Abbott) and #50227 (EB E Cordova FS Carrall St) to NS Carrall to provide additional queueing area in response to COVID. With feedback received from customers with accessibility concerns, we are looking into relocating the stop back FS Abbott. Existing bus zone signage FS Abbott was covered and we infilled the zone with parking meters, but we'll work with our crews to have them removed as we re-implement the stop. While we may receive concerns from the residents adjacent the stop, FS Abbott is operationally the most ideal location and the stop was there prior to development of the building. In doing so, we plan to keep FS Carrall as metered parking for now, this will leave ~450-500m to the next downstream stop FS Main St. Hoping to get your thoughts on these proposed changes.

Thanks,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

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This e-mail and any attachments may contain confidential and privileged information. If you are not the intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

From: "Sirsiris, George" <george.sirsiris@vancouver.ca>
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
CC: "Reisig, Devin" <Devin.Reisig@vancouver.ca>
"McNeal, Susan" <Susan.McNeal@vancouver.ca>
"Robson, Steve" <steve.robson@vancouver.ca>
Date: 1/22/2021 2:26:20 PM
Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

We permanently removed the meters in the bus zone today.

George Sirsiris
Parking Ops. Supervisor
t: 604.871.6226



From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Tuesday, January 19, 2021 9:54 AM
To: Sirsiris, George <george.sirsiris@vancouver.ca>
Cc: Reisig, Devin <Devin.Reisig@vancouver.ca>; McNeal, Susan <Susan.McNeal@vancouver.ca>; Robson, Steve <steve.robson@vancouver.ca>
Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Hi George,

Thanks for the update - Please let us know the revised timeline when you get the opportunity.

Regards,
Jobi

From: Sirsiris, George
Sent: Saturday, January 16, 2021 2:37 PM
To: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Cc: Reisig, Devin <Devin.Reisig@vancouver.ca>; McNeal, Susan <Susan.McNeal@vancouver.ca>; Robson, Steve <steve.robson@vancouver.ca>
Subject: FW: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Hi Jobi,

We unfortunately, were not able to complete the permanent meter removals in the Bus Zone. I'll be in touch next week with a revised timeline.

I apologize in advance if you receive any negative feedback from the residents.

George Sirsiris
Parking Ops. Supervisor

t: 604.871.6226



From: Sirsiris, George

Sent: Tuesday, January 12, 2021 10:48 AM

To: Tabamo, Jobi <jobi.tabamo@vancouver.ca>

Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation

As you know, we removed 5 Twin meters at the east of the block to accommodate the relocated Temporary Bus Zone. If you're wondering why those meters have not been reinstalled yet, it's because there may be upcoming changes to the type of parking meters going back in. As it stands now, I believe that section of the block is available for public parking, albeit unmetered.

George Sirsiris

Parking Ops. Supervisor

t: 604.871.6226



From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>

Sent: Tuesday, January 12, 2021 10:06 AM

To: Sirsiris, George <george.sirsiris@vancouver.ca>

Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation

Great – thank you!

From: Sirsiris, George

Sent: Tuesday, January 12, 2021 7:11 AM

To: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>; Traffic Operations <traffic.operations@vancouver.ca>; Sibley, Marc <Marc.Sibley@vancouver.ca>; Hatton, Rommel <Rommel.Hatton@vancouver.ca>

Cc: Reisig, Devin <Devin.Reisig@vancouver.ca>; Robson, Steve <steve.robson@vancouver.ca>; POps - Supervisor - DL s.15(1)(l)

Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation

I've tentatively scheduled the meter removal for Saturday, Jan 16.

George Sirsiris

Parking Ops. Supervisor

t: 604.871.6226



From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>

Sent: Monday, January 11, 2021 12:35 PM

To: Sirsis, George <george.sirsiris@vancouver.ca>; Traffic Operations <traffic.operations@vancouver.ca>; Sibley, Marc <Marc.Sibley@vancouver.ca>; Hatton, Rommel <Rommel.Hatton@vancouver.ca>
Cc: Reisig, Devin <Devin.Reisig@vancouver.ca>; Robson, Steve <steve.robson@vancouver.ca>
Subject: RE: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Hi George/Parking Ops,

Just circling back on this location. Are you able to provide a timeline on when the meters here will be removed? I'm looking to provide an updated timeline for a few residents at adjacent buildings.

Thanks,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Sirsis, George
Sent: Thursday, December 17, 2020 8:10 AM
To: Traffic Operations <traffic.operations@vancouver.ca>; Sibley, Marc <Marc.Sibley@vancouver.ca>; Hatton, Rommel <Rommel.Hatton@vancouver.ca>
Cc: Reisig, Devin <Devin.Reisig@vancouver.ca>; Robson, Steve <steve.robson@vancouver.ca>; Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Subject: FW: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Marc/Rommel,

As described by Jobi below, this BS goes into effect Dec 21, 2020. We are unable to remove the meters before then. As such, when you expose the old BZ signage, please also install NSAT Bus Zone hoods on meters 04-00-36, 38/40, 42/44, 46/48.

We will permanently remove these meters sometime in early January.

Thank you,

George Sirsis
Parking Ops. Supervisor
t: 604.871.6226



From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Tuesday, December 08, 2020 11:52 AM
To: Traffic - Temporary Permit Decals <Traffic.Decals@vancouver.ca>; POps - Supervisor - DL s.15(1)(l) Sirsis, George <george.sirsiris@vancouver.ca>
Cc: Sibley, Marc <Marc.Sibley@vancouver.ca>; Hatton, Rommel <Rommel.Hatton@vancouver.ca>; Sandhu, Bhupinder <Bhupinder.Sandhu@vancouver.ca>; Street Operations (Internal Use) <Street.Operations@vancouver.ca>; Leong, Michael <Michael.Leong@vancouver.ca>
Subject: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Morning Ops,

Please see the attached sign plan for the reinstatement of bus stop #58125 (EB W Cordova FS Abbott St). In July, we consolidated bus stops #58125 (EB W Cordova FS Abbott) and #50227 (EB E Cordova FS Carrall St) to NS Carrall to accommodate TEPP plans and provide additional queuing space. As TEPP plans fell through, the BIA and residents have requested for the stop to be put back to FS Abbott. In coordination with CMBC, we will reinstate the bus stop FS Abbott long term and cancel the temporary stop NS Carrall.

Traffic Ops:

Please uncover the [existing](#) bus zone (RB 58 <-) sign on the southeast corner of W Cordova and Abbott and remove the temp bus zone signs (RB 56-8) NS Carrall.

Parking Ops:

Please remove existing meters #040048-040036 located FS Abbott to clear the bus zone and reinstall meters [NS Carrall](#) to infill parking here.

We are hoping to have the stop ready by Dec.20th as CMBC is looking to implement the stop on Dec.21st.

Costs can be charged to CER1210724.

Please let me know if you have any questions regarding this request.

Thank you,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: ["Dong, Billy" <Billy.Dong@vancouver.ca>](mailto:Billy.Dong@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
Date: 11/25/2020 12:42:26 PM
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Looks good to me.

Thanks

-Billy

From: Tabamo, Jobi
Sent: Wednesday, November 25, 2020 9:34 AM
To: Dong, Billy <Billy.Dong@vancouver.ca>
Cc: Leong, Michael <Michael.Leong@vancouver.ca>
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hi Billy,

This location has come up again, and we are looking to make permanent changes for the bus stop location. Tuc Craft Kitchen was shut down and plans for TEPP never went forward. The BIA and residents at the co-op have requested for the bus stop to be put back to its previous location FS Abbott. In coordination with CMBC, we will have the stop moved back to its previous location FS Abbott long term. In doing so, we'll be cancelling the temporary stop NS Carrall resulting in the removal of the metered parking installed in the plan (w/patio) attached and we will re-instate parking meters NS Carrall. FS Carrall will remain as metered parking in the meantime.

Let me know if you have any questions on this.

Thanks,
Jobi

From: Dong, Billy <Billy.Dong@vancouver.ca>
Sent: Wednesday, July 22, 2020 5:04 PM
To: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Cc: Leong, Michael <Michael.Leong@vancouver.ca>
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Yes lets just have a form 1 for it in the back pocket. You can get the installation done first then worry about approvals after

From: Tabamo, Jobi
Sent: Wednesday, July 22, 2020 4:50 PM
To: Dong, Billy
Cc: Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hey Billy,

We re still not certain how long the changes will be there but it s expected to be a while. We will move forward with that and have the single meter downstream the patio hooded. Parking Ops let me know that it will take 4-6 weeks for the meters to be installed. While it s a temporary meter location, does this plan require a form 1 for approval?

Thanks,
Jobi

From: Dong, Billy
Sent: Wednesday, July 15, 2020 1:43 PM
To: Tabamo, Jobi; Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hey guys how long are the changes going to be there.

I am having second thoughts about this and maybe we can just keep the meters where the patio is and have them hooded. The patios are all temp until Oct 31 and after that they will revert back to parking. Might be easier to just have the meteres installed now and hooded then when it converts back we don t have to go back in.

-Billy

From: Tabamo, Jobi
Sent: Wednesday, July 15, 2020 1:10 PM
To: Dong, Billy; Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hey guys,

See the updated drawing that complies with the TEPP application. I looked into including an additional meter space downstream the patio, but there would be insufficient space with just 4.1m available factoring the driveway clearance. Let me know if this works.

Thanks,
Jobi

From: Dong, Billy
Sent: Wednesday, July 15, 2020 11:31 AM
To: Leong, Michael; Tabamo, Jobi
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Oh oops missed this email. Let me know when you have the new design.

From: Leong, Michael
Sent: Tuesday, July 14, 2020 5:40 PM
To: Tabamo, Jobi; Dong, Billy
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Looks like there is a TEPP application from Tuc, so we may need to adjust the design for parking metres will try to get more info from David.

From: Tabamo, Jobi
Sent: Tuesday, July 14, 2020 4:10 PM
To: Dong, Billy; Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hey Billy & Michael,

As per discussion, I've attached the sign plan for meter installation along W Cordova between Abbott & Carrall. Once approved, I'll send it over to Ops for installation and notify them that this will be sent off for formalization.

Let me know if any changes should be made.

Thanks,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Dong, Billy
Sent: Tuesday, June 09, 2020 2:48 PM
To: Leong, Michael; Tabamo, Jobi; Hill, Garrett
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hey guys,

Got a response from parking ops. They will have capacity to move the meters so if it's in the 6-12 months range let's move the meters. See attached.

-Billy

From: Leong, Michael
Sent: Monday, June 8, 2020 2:11 PM
To: Tabamo, Jobi; Dong, Billy; Hill, Garrett
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

There is potential for a patio to be implemented at the current bus stop (for Tuc Craft Kitchen) to help during the Covid situation, so the timelines are highly variable.

Regards,
Michael

From: Tabamo, Jobi
Sent: Friday, June 5, 2020 4:09 PM
To: Dong, Billy; Hill, Garrett
Cc: Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

There's no definite timeline, but it could be for an extended length. Timeline could also depend on the feedback we receive on the stop but Michael may be able to confirm when he's back in on Monday.

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Dong, Billy
Sent: Friday, June 05, 2020 4:02 PM
To: Tabamo, Jobi; Hill, Garrett
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

How long is the relocation for again? I want to see if we can move the meters over

-Billy

From: Tabamo, Jobi
Sent: Friday, June 5, 2020 3:31 PM
To: Dong, Billy; Hill, Garrett
Subject: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hi Billy & Garrett,

In response to concerns from business & residents on the southeast corner of W Cordova & Abbott, we re looking to temporarily relocate bus stop [#58125](#) (EB W Cordova FS Abbott St) to the southwest corner of W Cordova & Carrall St. The proposed bus zone will require capacity for multiple services to access the stop, and will result in the loss of 10 metered parking spaces and 1 motorcycle space in front of the Army & Navy building. In relocating stop #58125 to NS Carrall, bus stop [#50227](#) @ FS Carrall will be removed to maintain proper stop spacing. We can look to replace the existing bus zones at FS Abbott and FS Carrall with additional parking/loading zone regulations to make up for some parking loss.

Let me know if you guys have any questions regarding the proposed stop and which recommended regulations should be installed at the existing bus zones.

Thanks

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: ["Fung, Peter" <peter.fung@vancouver.ca>](mailto:peter.fung@vancouver.ca)
To: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
CC: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 6/15/2020 2:50:18 PM
Subject: RE: Network number request - CER 60 W Cordova

60 W Cordova (internal) - CER1210724
60 W Cordova (external) - CER1210722

Peter Fung

Traffic Signal Asset Management
Traffic & Data Management Branch
City of Vancouver | Engineering Services
Office: 604-873-7334
Mobile: s.15(1)(l)

From: Leong, Michael
Sent: Monday, June 15, 2020 12:27 PM
To: Fung, Peter
Cc: Tabamo, Jobi
Subject: Network number request - CER 60 W Cordova

Hi Peter,

Are you able to create new network numbers under CER-00250-BB-08-BB for:

- ☐ 60 W Cordova (internal)
- ☐ 60 W Cordova (external)

Thanks!

Michael Leong, P.Eng.
Transportation Design
604-871-6664

From: ["Traffic Operations" <traffic.operations@vancouver.ca>](mailto:traffic.operations@vancouver.ca)
To: ["Sibley, Marc" <Marc.Sibley@vancouver.ca>](mailto:Marc.Sibley@vancouver.ca)
["Hatton, Rommel" <Rommel.Hatton@vancouver.ca>](mailto:Rommel.Hatton@vancouver.ca)
["Sandhu, Bhupinder" <Bhupinder.Sandhu@vancouver.ca>](mailto:Bhupinder.Sandhu@vancouver.ca)
CC: ["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 12/8/2020 2:11:15 PM
Subject: WO#1254845; TO Sign Removal / TDB - W Cordova St
Attachments: #58125 - EB W Cordova FS Abbott - Reinstate FS Abbott.pdf

WO#1254845 created for this request.
Paperwork will be delivered to TO Office shortly for review.
Charge #CER1210724.
Any issues let us know.

Thanks,

Oliver Thomas

Traffic, Electrical Operations & Design Branch

City of Vancouver | 604.871.6778

From: Sibley, Marc <Marc.Sibley@vancouver.ca>
Sent: Tuesday, December 8, 2020 2:00 PM
To: Traffic Operations <traffic.operations@vancouver.ca>
Subject: FW: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Just seeing this didn't go to the Traffic Ops in box

Cheers

-Marc

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Tuesday, December 08, 2020 11:52 AM
To: Traffic - Temporary Permit Decals <Traffic.Decals@vancouver.ca>; POps - Supervisor - DL
s.15(1)(l) <[REDACTED]>; Sirsiris, George <george.sirsiris@vancouver.ca>
Cc: Sibley, Marc <Marc.Sibley@vancouver.ca>; Hatton, Rommel <Rommel.Hatton@vancouver.ca>; Sandhu, Bhupinder <Bhupinder.Sandhu@vancouver.ca>; Street Operations (Internal Use) <Street.Operations@vancouver.ca>; Leong, Michael <Michael.Leong@vancouver.ca>
Subject: 0 Block W Cordova - #58125 (EB W Cordova FS Abbott - Re-instate bus stop - Meter relocation)

Morning Ops,

Please see the attached sign plan for the reinstatement of bus stop #58125 (EB W Cordova FS Abbott St). In July, we

consolidated bus stops #58125 (EB W Cordova FS Abbott) and #50227 (EB E Cordova FS Carrall St) to NS Carrall to accommodate TEPP plans and provide additional queuing space. As TEPP plans fell through, the BIA and residents have requested for the stop to be put back to FS Abbott. In coordination with CMBC, we will reinstate the bus stop FS Abbott long term and cancel the temporary stop NS Carrall.

Traffic Ops:

Please uncover the [existing](#) bus zone (RB 58 <-) sign on the southeast corner of W Cordova and Abbott and remove the temp bus zone signs (RB 56-8) NS Carrall.

Parking Ops:

Please remove existing meters #040048-040036 located FS Abbott to clear the bus zone and reinstall meters [NS Carrall](#) to infill parking here.

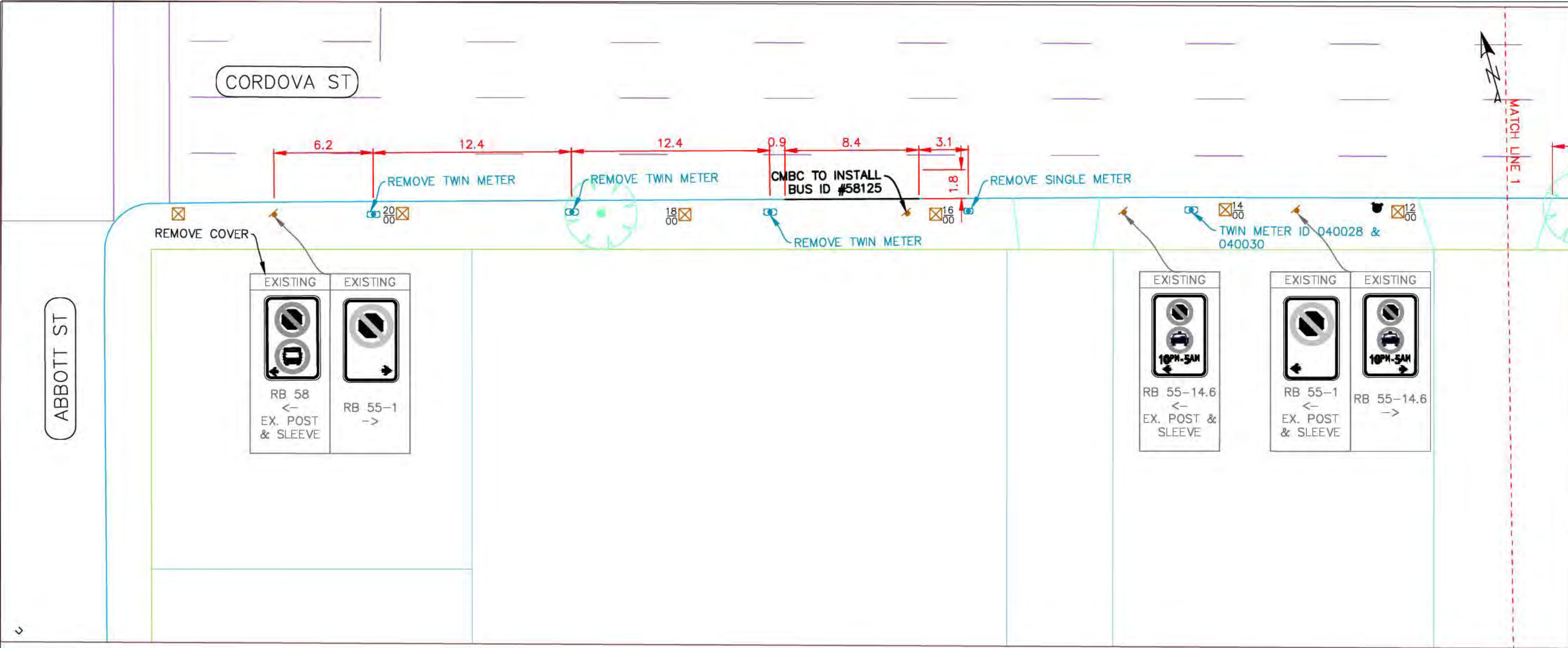
We are hoping to have the stop ready by Dec.20th as CMBC is looking to implement the stop on Dec.21st.

Costs can be charged to CER1210724.

Please let me know if you have any questions regarding this request.

Thank you,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca



CRITICAL OPERATIONAL ASSUMPTIONS

SIGNAL PHASING/EQUIPMENT

☒ N/A OR NO SPECIFIC REQUIREMENTS ☐ EXISTING PHASING/EQUIPMENT REQUIRED

☐ NEW/CHANGES TO PHASING/EQUIPMENT REQUIRED – REFER TO SEPARATE NOTES

DIRECTION OF TRAFFIC/CLOSURES

☒ N/A OR NO CHANGES ☐ CHANGES REQUIRED – REFER TO SEPARATE NOTES

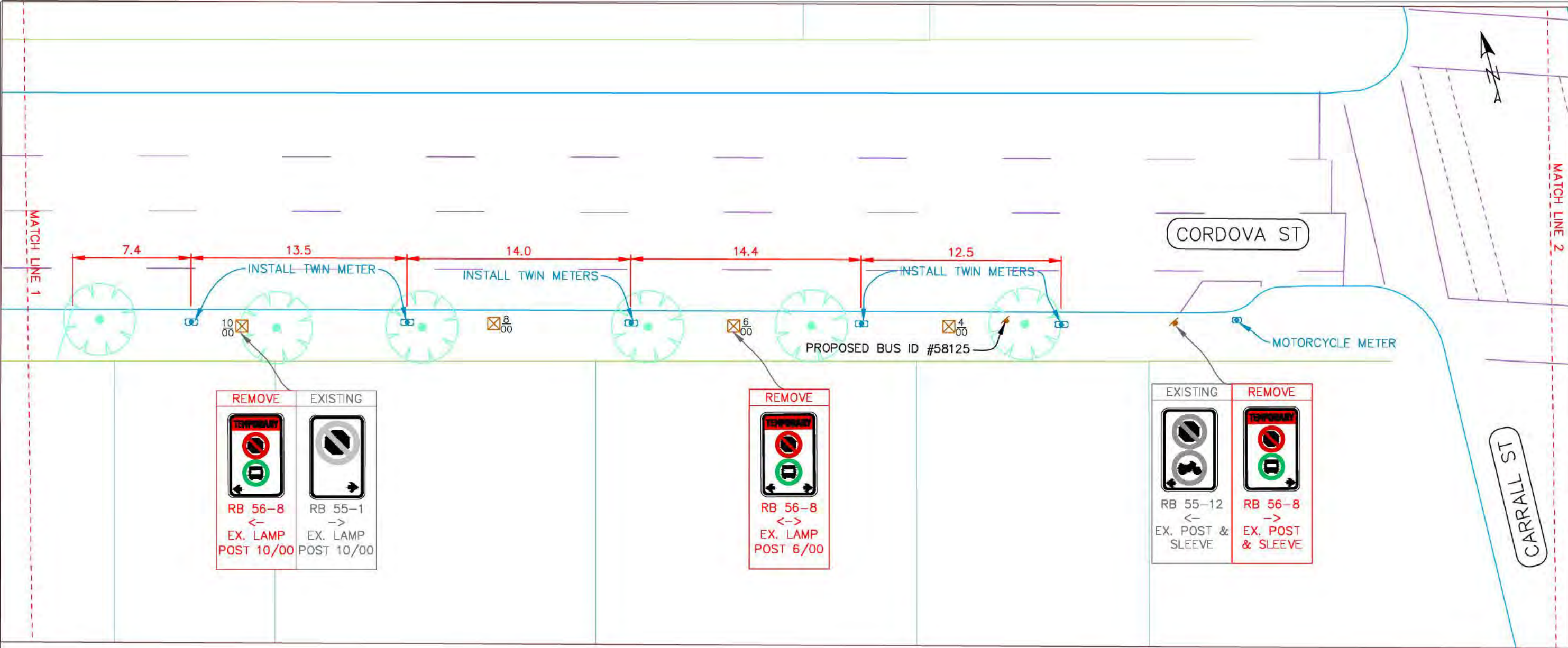
STOP CONTROL

☒ N/A OR NO CHANGES ☐ CHANGES REQUIRED – REFER TO SEPARATE NOTES


CURBSIDE REGULATIONS

☒ NO CRITICAL CHANGES ☐ CHANGES REQUIRED – REFER TO SEPARATE NOTES

0	2020-12-01	ML	J TABAMO				
REV	DATE	EoR	DESIGNER/DRAFTER	CHECKER	DESCRIPTION		
ENGINEER OF RECORD SEAL			DESIGN BRIEF	ENGIS NUMBER	<div>ENGINEERING SERVICES TRANSPORTATION DIVISION</div> <div>0 BLK W CORDOVA ST #58125 (EB W CORDOVA NS CARRALL) REINSTATE FS ABBOTT</div> <div>DESIGN VEHICLES</div>		
			REFERENCE(S)				
			DIRECTOR OF TRANSPORTATION			TRANSPORTATION DESIGN	
			DATE				
			SCALE 1:250	SHEET-SET 1 of 2	STREETS PROJECT(S)	<div><input checked="" type="checkbox"/>BIKE ROUTE</div> <div><input checked="" type="checkbox"/>BUS ROUTE</div> <div><input type="checkbox"/>TRUCK ROUTE</div> <div><input type="checkbox"/>RAILWAY CROSSING</div> <div>ISSUED FOR:</div> <div><input type="checkbox"/>3D DESIGN</div> <div><input checked="" type="checkbox"/>INSTALLATION</div> <div><input type="checkbox"/>DESIGN ACCEPTANCE</div>	DISCLAIMER: The information contained in this drawing is supplied on an "as is where is" basis. The City makes no warranty as to the accuracy or completeness of the information. The use, reproduction, translation, conversion, adaptation, communication, or transmission by any means to a third party, except as expressly permitted, is strictly prohibited.



CRITICAL OPERATIONAL ASSUMPTIONS	
SIGNAL PHASING/EQUIPMENT	
<input checked="" type="checkbox"/> N/A OR NO SPECIFIC REQUIREMENTS	<input type="checkbox"/> EXISTING PHASING/EQUIPMENT REQUIRED
<input type="checkbox"/> NEW/CHANGES TO PHASING/EQUIPMENT REQUIRED – REFER TO SEPARATE NOTES	
DIRECTION OF TRAFFIC/CLOSURES	
<input checked="" type="checkbox"/> N/A OR NO CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES
STOP CONTROL	
<input checked="" type="checkbox"/> N/A OR NO CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES
CURBSIDE REGULATIONS	
<input checked="" type="checkbox"/> NO CRITICAL CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES

0	2020-12-01	ML	J TABAMO			
REV	DATE	EoR	DESIGNER/DRAFTER	CHECKER	DESCRIPTION	
ENGINEER OF RECORD SEAL			DESIGN BRIEF	ENGIS NUMBER	<div>ENGINEERING SERVICES TRANSPORTATION DIVISION</div> <div>0 BLK W CORDOVA ST</div> <div>#58125 (EB W CORDOVA FS ABBOTT ST) - REINSTATE FS ABBOTT</div> <div>INSTALL TWIN METERS</div>	
			REFERENCE(S)			
			DESIGN VEHICLES			
			DIRECTOR OF TRANSPORTATION			TRANSPORTATION DESIGN
			DATE			
			SCALE		<div><input checked="" type="checkbox"/>BIKE ROUTE</div> <div><input checked="" type="checkbox"/>BUS ROUTE</div> <div><input type="checkbox"/>TRUCK ROUTE</div> <div><input type="checkbox"/>RAILWAY CROSSING</div> <div>ISSUED FOR:</div> <div><input type="checkbox"/>3D DESIGN</div> <div><input checked="" type="checkbox"/>INSTALLATION</div> <div><input type="checkbox"/>DESIGN ACCEPTANCE</div>	
			1:250			
			SHEET-SET			
			2 of 2			
			STREETS PROJECT(S)		<div>DISCLAIMER:</div> <div>The information contained in this drawing is supplied on an "as is where is" basis. The City makes no warranty as to the accuracy or completeness of the information. The use, reproduction, translation, conversion, adaptation, communication, or transmission by any means to a third party, except as expressly permitted, is strictly prohibited.</div>	

From: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
To: ["Gerow, Cody" <Cody.Gerow@vancouver.ca>](mailto:Cody.Gerow@vancouver.ca)
CC: ["Dong, Billy" <Billy.Dong@vancouver.ca>](mailto:Billy.Dong@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 7/4/2019 4:28:03 PM
Subject: 100 W Cordova - tour bus zone relocation

Hi Cody,

We've received a request from the Gastown BIA to explore relocation of a bus stop at EB Cordova FS Abbott as they find the narrow sidewalk and alignment of the bus ID with the business accesses (as shown in Streetview [here](#)) to cause transit passengers queues to conflict with business customer queues , and vice versa. The weekday boarding and alighting activity (750 / 375) is pretty high, so I can imagine this being an issue, particularly during weeknights and weekend mornings/nights.

One of the potential locations for a relocated bus stop is NS Abbott, which can help avoid the transit passenger queues avoid business accesses and provide more weather protection for transit passengers, while maintaining good proximity to a signalized crossing and spacing between stops. However, this block (100 W Cordova) also has a seasonal tour bus zone, which would need to be swapped to FS Carrall. What are your thoughts on this proposal?

Thanks,

[Michael Leong, P.Eng.](#)

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: ["Gerow, Cody" <Cody.Gerow@vancouver.ca>](mailto:Cody.Gerow@vancouver.ca)
To: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
CC: ["Dong, Billy" <Billy.Dong@vancouver.ca>](mailto:Billy.Dong@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 7/9/2019 4:28:06 PM
Subject: RE: 100 W Cordova - tour bus zone relocation

Hi Michael,

Would it be possible to have the two stops switch locations? I believe the seasonal Tour Bus Zone was originally installed at the request of the BIA, do they have any comment on having it located further east?

For the most part, I think this stop is used as a layover space for buses wanting to enter Gastown by turning south on Columbia St, so I don't anticipate any issues with moving the stop but I would see what the BIA thinks first.

All the best,
Cody

From: Leong, Michael
Sent: Thursday, July 04, 2019 4:28 PM
To: Gerow, Cody
Cc: Dong, Billy; Tabamo, Jobi
Subject: 100 W Cordova - tour bus zone relocation

Hi Cody,

We've received a request from the Gastown BIA to explore relocation of a bus stop at EB Cordova FS Abbott as they find the narrow sidewalk and alignment of the bus ID with the business accesses (as shown in Streetview [here](#)) to cause transit passenger queues to conflict with business customer queues, and vice versa. The weekday boarding and alighting activity (750 / 375) is pretty high, so I can imagine this being an issue, particularly during weeknights and weekend mornings/nights.

One of the potential locations for a relocated bus stop is NS Abbott, which can help avoid the transit passenger queues avoid business accesses and provide more weather protection for transit passengers, while maintaining good proximity to a signalized crossing and spacing between stops. However, this block (100 W Cordova) also has a seasonal tour bus zone, which would need to be swapped to FS Carrall. What are your thoughts on this proposal?

Thanks,

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
CC: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
["Pellatt, Bill" <Bill.Pellatt@coastmountainbus.com>](mailto:Bill.Pellatt@coastmountainbus.com)
Date: 7/5/2019 8:21:42 AM
Subject: RE: 58125 - EB Cordova FS Abbott

Michael,

Notwithstanding what was said in my previous email on this subject, there is one issue that could possibly be resolved.

We have, for several years, had an issue with stop #50227 EB Cordova St FS Carrall St. It is on an odd curve and because of this it was necessary to remove the 003 artic service from this stop several years ago. So my thought was that there may be an option, based on comment from our Operations Committee, to combine stops #58125 & #50227 at a new location EB Cordova St NS Carrall St. This would leave a stop spacing of about 380m upstream & downstream. This may be too long a spacing distance for the downtown area but it may be a viable proposal.

Les

From: Leong, Michael <Michael.Leong@vancouver.ca>
Sent: Thursday, July 04, 2019 4:24 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Subject: 58125 - EB Cordova FS Abbott

Hi Les,

Just wondering if you've received any passenger/operator feedback regarding the bus stop at EB Cordova FS Abbott (58125). We've received a request from the Gastown BIA to explore relocation of the stop as they find the narrow sidewalk and alignment of the bus ID with the business accesses (as shown in Streetview [here](#)) to cause transit passengers queues to conflict with business customer queues, and vice versa. The weekday boarding and alighting activity (750 / 375) is pretty high, so I can imagine this being an issue, particularly during weeknights and weekend mornings/nights.

If we are to look at alternative locations, the BIA has suggested moving it downstream ~50m (into a midblock position) to potentially avoid lining up with businesses access, which I have suggested is an issue given the resulting spacing (~100m) to the downstream stop at FS Carrall (50227) for routes 4/7/209/210/211/214, increased proximity to a signalized crossing point, and less importantly, reducing parking supply on the block.

I think a more feasible alternative is NS Abbott, which provides a more continuous overhead awning for weather protection while also maintaining good proximity to the signalized crossing at Abbott. However, the spacing between this proposed stop and the next stop at NS Main (50228) for routes 3/8 (50228) is just over 500m. This block also has a seasonal tour bus zone, which would need to be swapped to FS Carrall.

What are your thoughts?

Thanks,

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

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From: ["info gastown.org" <info@gastown.org>](mailto:info@gastown.org)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
Date: 9/19/2019 10:24:57 AM
Subject: RE: Moving bus stop

Hello Jobi and Michael,

I just wanted to thank you for all your support in making this work – you made some Gastown businesses very happy and I like to pass on their gratitude. And yes – my pleasure to pass this message on to the business owners affected by the change. Thank you again – this will make such a difference. Please advise if there is anything else you require from us.

Best

Stefanie

Stefanie Schulz
Executive Director
Gastown Business Improvement Society
info@gastown.org
604.683.5650

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: September 19, 2019 9:59 AM
To: info@gastown.org <info@gastown.org>
Subject: RE: Moving bus stop

Hi Stefanie,

Just following up regarding bus stop #58125 in front of Tuc Craft Kitchen. We are moving forward with relocating the bus stop to the southwest corner of the W Cordova and Abbott St intersection on a trial basis. In order to relocate the stop, we are swapping locations with a seasonal tour bus zone effective May 1st – October 1st. There may potentially be tourists waiting for the buses, but it will be rare and by the time this stop is installed, there may just be a week left for the zone.

Would it be possible to relay this information to the business owners? And if you had any questions, please feel free to let me know.

Thanks
Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: info@gastown.org [<mailto:info@gastown.org>]
Sent: Friday, August 30, 2019 12:28 PM
To: Leong, Michael
Subject: FW: Moving bus stop

Hello Michael,

I hope you are getting ready for the long weekend; the weather doesn't look too cooperative right now. I just wanted to follow up on the bus stop situation. The two businesses effected are struggling with the situation, Tuc Craft Kitchen most of all as they are losing customers driving by and thinking that there is a line up in front of the restaurant while it's actually people waiting for the bus - not good.

What can we do, and how can I help? Would you like to meet the two business owners to listen to their ideas and to search for solutions together. I am open to anything that might help them - and make your job a bit easier.

For now - enjoy your weekend!

Best

Stefanie

Stefanie Schulz
Executive Director
Gastown Business Improvement Society
info@gastown.org
604.683.5650

From: info@gastown.org
Sent: July 15, 2019 5:29 PM
To: Leong, Michael <Michael.Leong@vancouver.ca>
Subject: RE: Moving bus stop

Thank you for the detailed info, Michael; I'll pass it on to the two business owners that are most effected by the bus stop in front of their doors. I truly appreciate that you are searching for solutions - as you can imagine it's not easy to run a small business on the Downtown Eastside these days; if we can look after some of their additional worries awesome.

Please keep me in the loop - I'll keep you apprised of any feedback I might get back.

Have a good evening.

Best,

Stefanie

Stefanie Schulz
Executive Director
Gastown Business Improvement Society
info@gastown.org
604.683.5650

From: Leong, Michael <Michael.Leong@vancouver.ca>
Sent: July 15, 2019 4:30 PM
To: info@gastown.org <info@gastown.org>

Cc: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>

Subject: RE: Moving bus stop

Hi Stefanie,

This is to summarize our discussion over the phone on July 4th regarding the concerns about the passenger queues at the bus stop at EB Cordova FS Abbott (#58125) mixing with customers waiting at the adjacent businesses (Tuc Craft Kitchen and Brush Salon) within the narrow sidewalk space.

In determining the location of a bus stop, a balance of accessibility and efficiency is considered, which includes factors such as stop spacing, position, proximity to crossing points and bus routes, as well as sidewalk space. Regarding the proposal for the bus stop to be shifted downstream towards the Army & Navy, while it may solve the sidewalk space issue, it does result in a few other issues including: increased proximity to the crossing point at Abbott, significantly increased curbside space required to facilitate bus pull-in and pull-out maneuvers (the existing stop utilizes the intersection and adjacent driveway for these), and spacing too close to the downstream stop at EB Cordova FS Carrall (#50227) for the 4/7/209/210/211/214 buses (100m).

An alternative location under consideration is along the southwest corner of the Cordova and Abbott intersection (south side of 100 block W Cordova), which has an opportunity for more sidewalk space given there are fewer businesses entrances, while maintaining good proximity to the signalized crossing at Abbott. However, there are some challenges with this location that I will need to discuss with TransLink and our Parking Management Branch, including: increased spacing to the downstream stop at EB Cordova NS Main (#50228) for routes 3/8 (~500m), relocation to a nearside position (which generally results in operational and safety trade-offs), and required relocation of the seasonal tour bus zone currently occupying the curb space.

Feel free to let me know if there s anything we discussed that s missing from this email.

Regards,

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: info gastown.org [<mailto:info@gastown.org>]

Sent: Thursday, June 06, 2019 3:40 PM

To: Cooper, Ann

Subject: Moving bus stop

Hi Ann,

You had asked me to send you the note on the inquiry of moving a bus stop down the road for you to check with Traffic Data Management here you go!

Best,

Stefanie

Stefanie Schulz
Executive Director
Gastown Business Improvement Society

info@gastown.org

604.683.5650

From: Colin Ross <colin@tuccraftkitchen.com>

Sent: June 1, 2019 10:38 AM

To: info.gastown.org <info@gastown.org>

Subject: Hello

Hi,

Last email you had spoken about Thursdays in Gastown and asked if we would participate. I asked what the program was but never heard back. Please send me the details.

On another note I had been speaking to Leanore about getting the BIA to help have the bus stop in front of us moved just down the street. The issue is that people stand in our doorway and that of Brush obstructing the entrance, making it look like there is a line, and making us invisible to people on the street.

If the bus stop was moved about 100 feet to the east just past the Bourbon and in front of Army & Navy, but not in front of their entrance I feel that all concerns would be addressed. This is an important issue for ourselves & Brush.

Cheers,

Colin Ross | Owner - Tuc Craft Kitchen

T 604-559-8999 C s.22(1)

60 Cordova St W, Gastown – Vancouver, BC

www.tuccraftkitchen.com



From: ["Rudlang, Steven" <Steven.Rudlang@vancouver.ca>](mailto:Steven.Rudlang@vancouver.ca)
To: ["Pennykid, Scott" <Scott.Pennykid@vancouver.ca>](mailto:Scott.Pennykid@vancouver.ca)
CC: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 10/3/2019 3:54:04 PM
Subject: FW: 100 W Cordova St - Temp Tour Bus Zone
Attachments: image001.png

Hi Scott,

I think this is just an FYI for now. There was a seasonal Tour bus zone from May to Oct. Jobi currently moved a CMBC stop to the area where the seasonal zone was. Jobi should update you if the CMBC bus stop will stay there, or go back to its original location. If the CMBC stop stays where it is now, a Form 1 will be required. We want to ensure we have a space for this seasonal tour bus zone, once the next season comes around.

Please see more details below.

From: Gerow, Cody
Sent: Wednesday, September 25, 2019 12:16 PM
To: Rudlang, Steven; Tabamo, Jobi
Subject: RE: 100 W Cordova St - Temp Tour Bus Zone

Worst case I would just let the tour bus companies know that we had to remove that zone a few days early. Probably not a big deal, just need to let them know so they don't park illegally.

All the best,

Cody

From: Rudlang, Steven
Sent: Wednesday, September 25, 2019 12:15 PM
To: Tabamo, Jobi
Cc: Gerow, Cody
Subject: RE: 100 W Cordova St - Temp Tour Bus Zone

Hey Jobi,

It's usually a good idea to give the tour bus companies a few days notice for any changes. I'm not sure how long it would take to coordinate changes with Ops. Would you just request the tour bus zone changes along with your Bus Zone signage request? Do you have a Form 1?

The zone is only in effect until Oct 1. Not sure if it's easier to make the swap after that.

Thanks,

Steven

From: Tabamo, Jobi
Sent: Wednesday, September 25, 2019 11:37 AM
To: Rudlang, Steven
Cc: Gerow, Cody
Subject: RE: 100 W Cordova St - Temp Tour Bus Zone

Hey Steven,

Apologies for the short notice, but how quickly can you coordinate with the tour bus companies to have the zone relocated to FS Abbott? I emailed CMBC last week to inquire about when/if they can relocate the stop. And I got an email from them today saying they've relocated the stop bus stop to the existing tour bus location. Playing catchup here as I've yet to put a request through to Ops for the bus zone signage. Again, apologies on the short notice but let me know how long it would take for the tour bus zone to be relocated.

Thanks

Jobi

From: Gerow, Cody
Sent: Tuesday, September 17, 2019 2:00 PM
To: Rudlang, Steven

Cc: Tabamo, Jobi
Subject: RE: 100 W Cordova St - Temp Tour Bus Zone

Hey Steven,

I think I'd spoken with Jobi or Michael about this one before. This zone is seasonal, so it's only in-effect May 1 to October 1. I don't think there would be a problem swapping them, I think this zone is mostly for tour bus layovers and isn't in effect for 7 months of the year, giving us ample time to swap them. We can also move the meters to the existing bus stop. I would suggest talking to the restaurant and making sure they understand the implications of this "trade"; there might still be passengers waiting for tour buses, but it will be rare and they will be tourists.

The location of this tour bus zone isn't too important but it's existence is; apparently we (Diane) fought quite hard to get this space to take some pressure off of Water St, so we wouldn't want to lose it entirely. For dealing with seasonal zones, it's easy to move/remove them during the off-season and just let the companies know next summer that we had to make a change. It's tougher with permanent ones since they usually have published schedules and routes that rely on them. You can double check the two most important routes here:

<https://westcoastsightseeing.com/live-bus-map/>

<https://vancouvertours.com/hop-on-hop-off/live-bus-map/>

There are also a number of long distance companies going to Squamish/Tsawwassen/Kelowna /etc. that have schedules. Those are important not to disturb but they mostly use the new zone on 1100 Main St, Canada Place and the one at Burrard Station, 1000 Melville St. Let me know if you have any other questions!

All the best,

Cody

From: Rudlang, Steven
Sent: Tuesday, September 17, 2019 1:35 PM

To: Gerow, Cody
Cc: Tabamo, Jobi
Subject: 100 W Cordova St - Temp Tour Bus Zone

Hey Cody,

I was hoping to get your feedback on a tour bus zone. I was talking to Jobi about this bus stop:

https://www.google.ca/maps/@49.2828229,-123.1061396,3a,41.1y,163.67h,85.49t/data=!3m6!1e1!3m4!1s-p-z1Yt_NR3fuVcxRgCjjQ!2e0!7i16384!8i8192?hl=en

He said that there is trouble with people queueing up for the bus and blocking access to the restaurant. And the buses sometimes think people are just waiting for the restaurant and drive by.

So he was asking if they could swap it with the temp tour bus zone here:

<https://www.google.ca/maps/@49.2830089,-123.1072838,3a,53.7y,159.42h,79.72t/data=!3m6!1e1!3m4!1sLLuwzEEed0874O43-BdXpeg!2e0!7i16384!8i8192?hl=en>

I was hoping to get your thoughts on this. I'm not sure how you dealt with moving tour bus zones around.

Also, do you know if this tour bus location is a pickup/dropoff spot, or is it just a space for the buses to wait?

Thanks,

Steven

Steven Rudlang

Engineering Assistant III, Parking Management Branch

E: steven.rudlang@vancouver.ca | T: (604) 871-6113

From: "Liew, Tony" <Tony.Liew@coastmountainbus.com>
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: 9/26/2019 11:27:15 AM
Subject: RE: #58125 (EB W Cordova FS Abbott)

Hi Jobi,

Will we have the no parking today?

Tony Liew
Operations Logistic Advisor ••TComm
Coast Mountain Bus Company
7740-132 St,
Surrey BC V3W 4M9
special.events@coastmountainbus.com
Tel: 778-593-5774
Cel: 604-551-1847



From: Tabamo, Jobi [mailto:Jobi.Tabamo@vancouver.ca]
Sent: September-25-19 3:52 PM
To: Liew, Tony
Subject: RE: #58125 (EB W Cordova FS Abbott)

Hi Tony,

Our Traffic crews have received the sign plan to relocate the stop NS, but they won't be able to install the signage by tomorrow. I will continue to follow up with them for a more specific timeline and I will forward that to you as soon as I receive it.

Thanks
Jobi

From: Liew, Tony [mailto:Tony.Liew@coastmountainbus.com]
Sent: Wednesday, September 25, 2019 11:19 AM
To: Tabamo, Jobi
Subject: RE: #58125 (EB W Cordova FS Abbott)

Hi Jodi,

Can you please give me a call with regard to a temp stop we have on nearside Cordova. We relocate a temp stop to near-side Cordova and there is a new tour bus zone now.



Tony Liew
 Operations Logistic Advisor •••TComm
 Coast Mountain Bus Company
 7740-132 St,
 Surrey BC V3W 4M9
special.events@coastmountainbus.com
 Tel: 778-593-5774
 Cel: 604-551-1847



From: Tabamo, Jobi [mailto:Jobi.Tabamo@vancouver.ca]
Sent: September-25-19 10:41 AM
To: Special Events CMBC
Subject: RE: #58125 (EB W Cordova FS Abbott)

Good Morning,

I'm just following up regarding this request for a temporary bus stop for #51825 (EB W Cordova FS Abbott). Please let me know if you've had a chance to review the sign plan and if there is a date of implementation set for this location.

Thanks

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: Tabamo, Jobi
Sent: Thursday, September 19, 2019 11:41 AM
To: 'Liew, Tony'
Cc: Leong, Michael
Subject: RE: #58125 (EB W Cordova FS Abbott)

Correction, work will be going on until October 4th.

Thanks
Jobi

From: Tabamo, Jobi
Sent: Thursday, September 19, 2019 11:24 AM
To: 'Liew, Tony'
Cc: Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott)

Hi Tony,

We've been in contact with Les regarding stop #58125, there is scaffolding set up on the block and operators have brought up safety concerns for leaving the rear door. This work will be going on until September 4th. In the meantime, we will set up a temporary bus stop NS Abbott. This also provides an opportunity to trial a request from the Gastown BIA.

I've attached a sign plan laying out the proposed bus stop. Let me know your thoughts on this. Also, when a date of implementation is possible.

Thank you

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

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intended recipient, please notify the sender immediately by return e-mail, delete this e-mail and destroy any copies. Any dissemination or use of this information by a person other than the intended recipient is unauthorized and may be illegal.

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From: ["Sibley, Marc" <Marc.Sibley@vancouver.ca>](mailto:Marc.Sibley@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
["Traffic Operations" <traffic.operations@vancouver.ca>](mailto:traffic.operations@vancouver.ca)
["Gerow, Cody" <Cody.Gerow@vancouver.ca>](mailto:Cody.Gerow@vancouver.ca)
CC: ["Hatton, Rommel" <Rommel.Hatton@vancouver.ca>](mailto:Rommel.Hatton@vancouver.ca)
["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
Date: 9/26/2019 11:30:47 AM
Subject: RE: WO#1128183; TO Temp Bus Zone Request - Abbott at Cordova

Temporary Bus Zone signs have been installed by crew ES/GC – E1107 this morning

Cheers

-Marc

From: Tabamo, Jobi
Sent: Thursday, September 26, 2019 11:29 AM
To: Traffic Operations; Gerow, Cody
Cc: Sibley, Marc; Hatton, Rommel; Traffic - Temporary Permit Decals
Subject: RE: WO#1128183; TO Temp Bus Zone Request - Abbott at Cordova

Hello Ops,

Thank you, I will relay that information to Parking. Do we have a timeline for when the signage will be installed?

Thanks

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: Traffic Operations
Sent: Thursday, September 26, 2019 10:32 AM
To: Gerow, Cody; Tabamo, Jobi
Cc: Sibley, Marc; Hatton, Rommel; Traffic - Temporary Permit Decals
Subject: FW: WO#1128183; TO Temp Bus Zone Request - Abbott at Cordova
Importance: High

Morning,

Due to the request for the Temp Bus Zone, the previously installed Temp Tour Bus Zone (WO#1062938) at Abbott and Cordova has been overridden.

The Tour Bus Zone is currently due to expire Oct 1.

Any issues let us know.

Thanks,

Oliver Thomas

Traffic, Electrical Operations & Design Branch

City of Vancouver | 604.871.6258

From: Traffic Operations
Sent: Wednesday, September 25, 2019 1:44 PM
To: Sibley, Marc; Hatton, Rommel
Cc: Traffic - Temporary Permit Decals; Tabamo, Jobi
Subject: WO#1128183; TO Temp Bus Zone Request - Abbott at Cordova
Importance: High

Afternoon,
WO#1128183 created for this Temp Bus Zone request from Jobi Tabamo.
Given the timing request, can you review and advise next steps?
Charge #NEM1084837.
Any issues let us know.

Thanks,

Oliver Thomas

Traffic, Electrical Operations & Design Branch

City of Vancouver | 604.871.6258

From: Tabamo, Jobi
Sent: Wednesday, September 25, 2019 1:10 PM
To: Traffic Operations
Cc: Hatton, Rommel; Sibley, Marc; Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott)
Importance: High

Hello Ops,

Please see this sign plan for a temporary bus zone relocation for stop #58125 (EB W Cordova FS Abbott)

Due to construction in front of existing stop #58125, we are relocating this stop to (EB W Cordova NS Abbott) In coordination with CMBC, we will be installing temporary bus zone signage to existing lamp standards (8/1, 6/1) as well an existing post & sleeve. There are 4 twin meters that need to be hooded. I apologize for the short notice but CMBC has already relocated the bus stop to NS Abbott this morning. May we request to have signage installed as soon as possible to accommodate this stop.

Costs can be charged to account NEM1084837

Thanks

Jobi Tabamo

Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 7/16/2020 8:15:25 AM
Subject: [EXT] FW: 1107970 COM Customer Service Report

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

See below FYI & records.

Les

-----Original Message-----

From: custrel@translink.bc.ca <custrel@translink.ca>
Sent: Wednesday, July 15, 2020 1:52 PM
To: Sinclair, Heather <Heather.Sinclair@coastmountainbus.com>; Wall, Les <Les.Wall@coastmountainbus.com>
Subject: 1107970 COM Customer Service Report

Person is referencing feedback 1107970 submitted by their client on July 8th. Thanks (ah)

This is a summary of a Customer Service Report that has been logged regarding your department.

Feedback Id: 1107970

Feedback Number:

Date Received: 07-15-20

Time Received: 13:41

Date Logged: 07-15-20

First Name: s.22(1)

Last Name: s.22(1)

Address:

City:

Postal Code:

Email: s.22(1)

Home Phone: s.22(1)

Business Phone:

Logged By: ahayre

Feedback Type: COMPLAINT

Feedback Subtype: SCH_BUS_STOP

Priority: 3

Target Date: 08-06-20

Incident Date: 07-15-20

Incident Start Time: 13:29

Incident Details:

From: s.22(1)

Sent: July 15, 2020 1:29 PM

To: custrel@translink.bc.ca

<custrel@translink.ca>

Subject: Follow up regarding move
of bus stop at Abbott & Cordova; reference feedback #
1107088

Importance: High

Hello there,

I hope this
message finds you well.

I am a social worker at Downtown
Community Health Centre.

I am writing as a follow-up to
the response you sent my client on July 9, 2020 regarding the move of a bus stop/combining a bus
stop.
(50227,
60492, 58125).

The email indicates the changes to the
bus stop was made because "the CoV has requested that adjacent businesses provide more
physical distancing space between transit customers and their customers east of Abbott".

Unfortunately, the community who lives in this neighbourhood and depend on this bus stop were
not consulted. There is a co-op, as well as other housing, by this bus stop where people with
mobility issues live.

Although it may seem minor, moving a bus stop over by a block is a huge deal and quite
challenging for clients with mobility issues. It means additional pain, it means being exposed to the
elements as rain is a near constant issue in Vancouver.

The client in question s.22(1) has had another consistently used bus stop moved (this one was at Princess & Cordova) as well. She also had to contact the city about this because again moving a stop 1 block may not be a big issue for a driver or the city or a business, but it is a huge issue for the people who live in the neighbourhood and depend on it.

We were concerned that your email said it was "proposed to be a temporary situation although it may become permanent if it is proven to work well." Again, the community & residents should be consulted on whether "it works well". I would hate to believe Translink & the CoV would prioritize customers that happen to be near over residents and transit riders.

Thank you for your time,

s.22(1)

s.22(1)

I acknowledge that I live and work on the traditional unceded territory of the Skwxwu'7mesh (Squamish), x?m??kw?y??m (Musqueam), and S?l?i'lw?ta?/Selilwitulh (Tsleil-Waututh) Nations.

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Response to Customer:

Comments:

Person is referencing feedback 1107970 submitted by their client on July 8th. Emailed Les & Heather S (ah7/15)

Department: CMBC SCH

Division: Coast Mountain Bus Company

Response Required: Yes

Location Details: EB W Cordova at Abbot/Carra

Location of Boarding:

Method Received By: EMAIL

Vehicle Number:

Line Id:

Line:

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From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 5/12/2020 1:59:56 PM
Subject: [EXT] FW: Stop 58125 EB Cordova FS Abbott

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Jobi/Michael,

As per the reply from s.22(1) below, does it seem unreasonable to relocate the stop till the Covid 19 issue subsides? I can see where her iss ming from. The NS Abbott position does not seem to have the same issues, that she conveys, as the FS Abbott position does.

Les

From: s.22(1)
Sent: Tuesday, May 12, 2020 1:34 PM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: TransLink Customer Relations [CI] <custrel@translink.ca>
Subject: Re: Stop 58125 EB Cordova FS Abbott

Hi Les,

Thanks for your response.

I understand the requirements for moving a bus stop, and appreciate the response that was provided to our building manager in December. However, since that time, we have a new reality when it comes to social distancing. Given that many transit riders take shelter in our entranceway, many themselves trying to keep 2 meters away from others, we are constantly confronted with what has evolved from something that was annoying and possibly contributing to crime to a real life health hazard. Given that we are all in this health emergency together, I was hoping we could work with CMBC to find a way to manage the health concerns of our residents alongside the requirements and preferences for bus stop placements given by the city and CMBC itself.

Now that Army & Navy will not be opening its doors again, and the future of the property is uncertain, is there a possibility to relocate temporarily while we are in this public health crisis? As long as we are required to physically distance, coming and going out of our building with the bus stop where it is will continue to be a high risk zone. I'm sure if you were me that you'd be asking these same questions, so I hope that you can see a way to help me help our residents remain safe in these uncertain times.

Is there something more we can do that just say no, it can't be done?

Regards,

s.22(1)

On May 12, 2020, at 1:07 PM, Wall, Les <Les.Wall@coastmountainbus.com> wrote:

Greetings **s.22(1)**

It is our understanding that your Strata is dissatisfied with bus stop #58125 EB W Cordova St Abbott St at its current location. This stop has been in this position for decades, save for the few times it has been temporarily moved due to adjacent construction west of Abbott St.

City of Vancouver provided me with a summary of the latest temporary relocation event:

"Last September, we temporarily relocated bus stop #58125 to NS Abbott to accommodate construction /scaffolding at the permanent location FS Abbott. While at the temporary location, we assessed operational and customer feedback on making NS Abbott the permanent location. The temporary location served customers closer to the major destination in the neighborhood and the affected businesses shared positive feedback regarding the location of the stop. Ultimately, we placed the stop back FS Abbott as we received negative feedback from residents at 108 W Cordova St.

Upon shifting the stop back to its permanent location, residents at 66 W Cordova expressed their concerns of the stop. I've attached the email Michael and I sent to the resident providing an explanation on why it was originally relocated, and why it's to remain at the current location in the meantime."

Ultimately, it is the City that provides approval to CMBC on the locations for new bus stops as our bus stops occupy their Right-of-Way.

Regards,

Les Wall

Transportation Engineering Technologist

Tel: 778.375.6572

Cell: 604-866-9492

Email: les.wall@coastmountainbus.com

Coast Mountain Bus Company

Service Delivery - Transit Engineering

13401 – 108 Ave

Surrey, B.C.

Canada

V3T 5T4

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From: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
["Dong, Billy" <Billy.Dong@vancouver.ca>](mailto:Billy.Dong@vancouver.ca)
["Hill, Garrett" <Garrett.Hill@vancouver.ca>](mailto:Garrett.Hill@vancouver.ca)
Date: 6/8/2020 2:11:07 PM
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

There is potential for a patio to be implemented at the current bus stop (for Tuc Craft Kitchen) to help during the Covid situation, so the timelines are highly variable.

Regards,
Michael

From: Tabamo, Jobi
Sent: Friday, June 5, 2020 4:09 PM
To: Dong, Billy; Hill, Garrett
Cc: Leong, Michael
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

There s no definite timeline, but it could be for an extended length. Timeline could also depend on the feedback we receive on the stop but Michael may be able to confirm when he's back in on Monday.

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: Dong, Billy
Sent: Friday, June 05, 2020 4:02 PM
To: Tabamo, Jobi; Hill, Garrett
Subject: RE: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

How long is the relocation for again? I want to see if we can move the meters over

-Billy

From: Tabamo, Jobi
Sent: Friday, June 5, 2020 3:31 PM
To: Dong, Billy; Hill, Garrett
Subject: 60 W Cordova - #58125 (EB W Cordova FS Abbott St) - relocate bus stop

Hi Billy & Garrett,

In response to concerns from business & residents on the southeast corner of W Cordova & Abbott, we're looking to temporarily relocate bus stop [#58125](#) (EB W Cordova FS Abbott St) to the southwest corner of W Cordova & Carrall St. The proposed bus zone will require capacity for multiple services to access the stop, and will result in the loss of 10 metered parking spaces and 1 motorcycle space in front of the Army & Navy building. In relocating stop #58125 to NS Carrall, bus stop [#50227](#) @ FS Carrall will be removed to maintain proper stop spacing. We can look to replace the existing bus zones at FS Abbott and FS Carrall with additional parking/loading zone regulations to make up for some parking loss.

Let me know if you guys have any questions regarding the proposed stop and which recommended regulations

should be installed at the existing bus zones.

Thanks

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: ["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
To: ["Traffic Operations" <traffic.operations@vancouver.ca>](mailto:traffic.operations@vancouver.ca)
["Sibley, Marc" <Marc.Sibley@vancouver.ca>](mailto:Marc.Sibley@vancouver.ca)
["Hatton, Rommel" <Rommel.Hatton@vancouver.ca>](mailto:Rommel.Hatton@vancouver.ca)
["Sandhu, Bhupinder" <Bhupinder.Sandhu@vancouver.ca>](mailto:Bhupinder.Sandhu@vancouver.ca)
CC: ["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 6/16/2020 8:03:24 AM
Subject: WO#1210783; TO Temp Bus Zone / TDB - Cordova at Carrall St

Thank you,

Paperwork filed for crew assignment for Thursday 18th June.

Sarah McGee

sarah.mcgee@vancouver.ca

Traffic and Electrical Operations & Design Branch

City of Vancouver | 604-871-6347



Green Operations

From: Traffic Operations
Sent: Tuesday, June 16, 2020 7:25 AM
To: Sibley, Marc; Hatton, Rommel; Sandhu, Bhupinder
Cc: Traffic - Temporary Permit Decals; Tabamo, Jobi
Subject: WO#1210783; TO Temp Bus Zone / TDB - Cordova at Carrall St

WO#1210783 created for this request from Jobi Tabamo.

Paperwork delivered to TO Office for review.

Charge #CER1210724.

Any issues let us know.

Thanks,

Oliver Thomas

Traffic, Electrical Operations & Design Branch

City of Vancouver | 604.871.6778

From: Tabamo, Jobi
Sent: Monday, June 15, 2020 3:38 PM
To: Traffic Operations
Cc: Sibley, Marc; Leong, Michael; Hatton, Rommel
Subject: 34 W Cordova - Temporary Bus Zone

Hi Ops,

Please see the attached sign plan for the installation of temporary bus zone signage at the southwest corner of W Cordova and Carrall St. Existing bus stops #58125 (EB W Cordova FS Abbott) and #50227 (EB E Cordova FS Carrall St) will be consolidated to NS Carrall St to provide additional queueing area in response to COVID. In coordination with CMBC, we will be installing temporary bus zone (RB 56-8) and NSAT (RB 55-1) signage on existing lamp posts and CMBC will install a post & sleeve for the bus ID. Meter ID s #040004-040020 will also need to be hooded. We are hoping to have the signage installed by June 21st as CMBC is looking to implement the stop by June 22nd.

Costs can be charged to CER1210724.

Please let me know if you have any questions.

Thanks

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca

From: ["Traffic Operations" <traffic.operations@vancouver.ca>](mailto:traffic.operations@vancouver.ca)
To: ["Sibley, Marc" <Marc.Sibley@vancouver.ca>](mailto:Marc.Sibley@vancouver.ca)
["Hatton, Rommel" <Rommel.Hatton@vancouver.ca>](mailto:Rommel.Hatton@vancouver.ca)
["Sandhu, Bhupinder" <Bhupinder.Sandhu@vancouver.ca>](mailto:Bhupinder.Sandhu@vancouver.ca)
CC: ["Traffic - Temporary Permit Decals" <Traffic.Decals@vancouver.ca>](mailto:Traffic.Decals@vancouver.ca)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 7/20/2020 10:19:20 AM
Subject: WO#1220122; TO Sign Install / TDB - Cordova St
Attachments: #58125 - Meter Installation with Patio - layout.pdf

WO#1220122 created for this request from Jobi Tabamo.
Paperwork has been delivered to TO Office for review.
Charge #CER1210724.
Any issues let us know.

Thanks,
Oliver Thomas
Traffic, Electrical Operations & Design Branch City of Vancouver
604.673.8332

From: Tabamo, Jobi
Sent: Monday, July 20, 2020 10:02 AM
To: POps - Supervisor - DL; Traffic Operations; Sirsiris, George
Cc: Sibley, Marc; Hatton, Rommel; Sandhu, Bhupinder; Street Operations (Internal Use)
Subject: 0 Block W Cordova St - #58125 (EB W Cordova FS Abbott) - Meter Installation

Morning Ops,

Please see the attached plan for parking meter installation along the 0 block of W Cordova St. In WO#1210783, we consolidated bus stops #58125 (EB W Cordova FS Abbott) and #50227 (EB E Cordova FS Carrall St) to NS Carrall to provide additional queueing area in response to COVID. To infill the parking along E Cordova, we will be installing parking meters and additional signage to cover the existing bus zones.

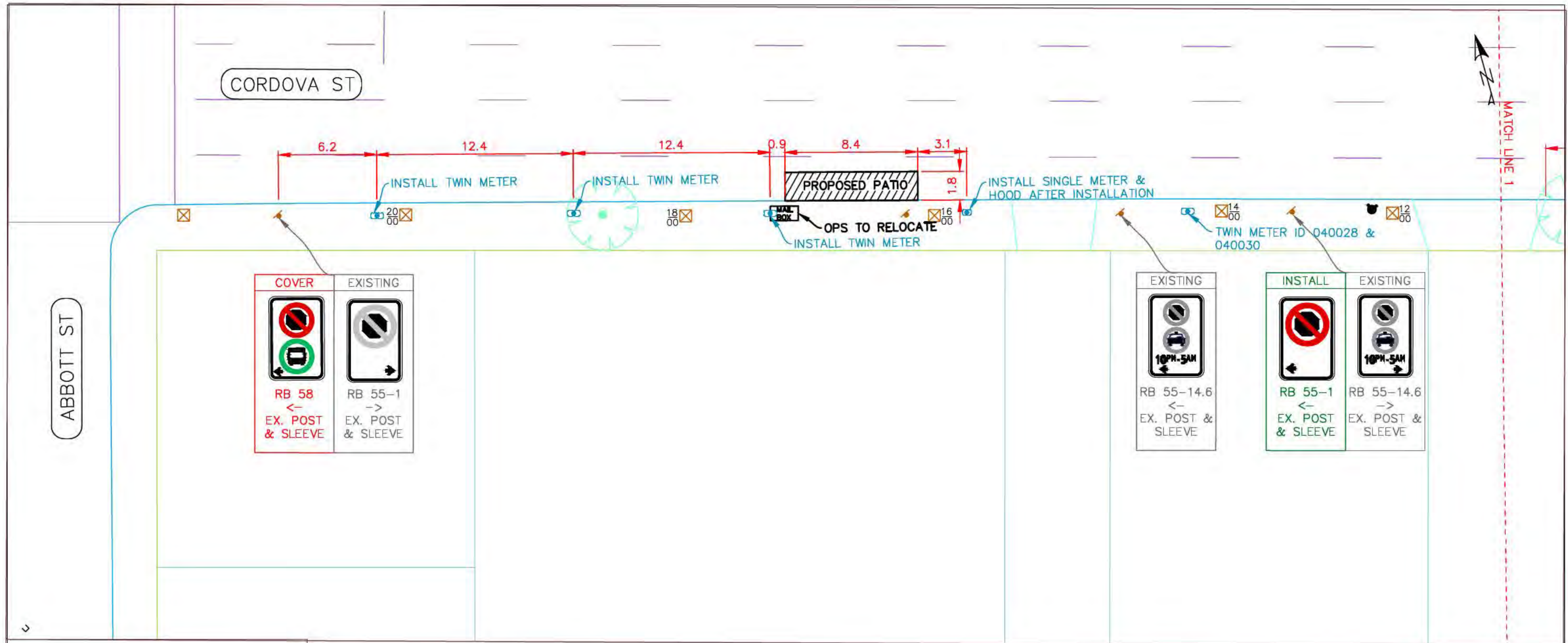
Street Ops - Please note that a patio will be installed as part of TEPP (shown in page 1 of 3), please hood the newly installed single meter once installed to prevent vehicles from trying to park downstream the patio. Would you be able to provide a timeline for installation? As the TEPP team has mentioned that the patio for this location will be installed soon.

Costs can be charged to CER1210724.

Please let me know if you have any additional questions.

Thanks,

Jobi Tabamo | Transit Designer, Transportation Design Branch
604.829.9860 | jobi.tabamo@vancouver.ca



1x	3x	1x
RB 55-1 ←	TWIN METER	SINGLE METER


CRITICAL OPERATIONAL ASSUMPTIONS

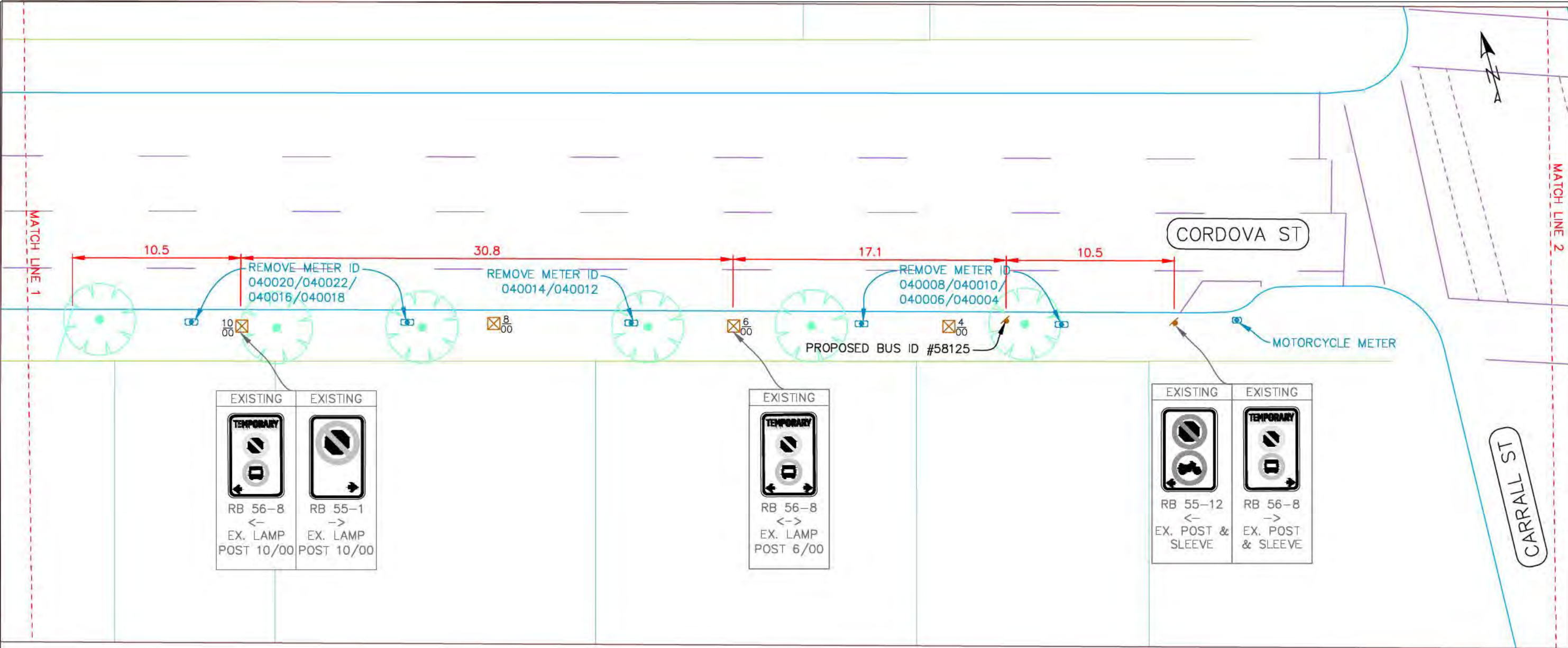
SIGNAL PHASING/EQUIPMENT
☒ N/A OR NO SPECIFIC REQUIREMENTS ☐ EXISTING PHASING/EQUIPMENT REQUIRED
☐ NEW/CHANGES TO PHASING/EQUIPMENT REQUIRED - REFER TO SEPARATE NOTES

DIRECTION OF TRAFFIC/CLOSURES
☒ N/A OR NO CHANGES ☐ CHANGES REQUIRED - REFER TO SEPARATE NOTES


STOP CONTROL
☒ N/A OR NO CHANGES ☐ CHANGES REQUIRED - REFER TO SEPARATE NOTES

CURBSIDE REGULATIONS
☒ NO CRITICAL CHANGES ☐ CHANGES REQUIRED - REFER TO SEPARATE NOTES

0	2020-06-04	ML	J TABAMO			
REV	DATE	EoR	DESIGNER/DRAFTER	CHECKER	DESCRIPTION	
ENGINEER OF RECORD SEAL			DESIGN BRIEF	ENGIS NUMBER	 ENGINEERING SERVICES TRANSPORTATION DIVISION	
			REFERENCE(S)		0 BLK W CORDOVA ST #58125 (EB W CORDOVA FS ABBOTT ST) - RELOCATE NS CARRALL TEMPORARY BUS ZONE	
			DESIGN VEHICLES			
			DIRECTOR OF TRANSPORTATION		TRANSPORTATION DESIGN	
			DATE			
				SCALE 1:250	<input checked="" type="checkbox"/> BIKE ROUTE <input checked="" type="checkbox"/> BUS ROUTE <input type="checkbox"/> TRUCK ROUTE <input type="checkbox"/> RAILWAY CROSSING	DISCLAIMER: The information contained in this drawing is supplied on an "as is where is" basis. The City makes no warranty as to the accuracy or completeness of the information. The use, reproduction, translation, conversion, adaptation, communication, or transmission by any means to a third party, except as expressly permitted, is strictly prohibited.
				SHEET-SET 1 of 3		
				STREETS PROJECT(S)	ISSUED FOR: <input type="checkbox"/> 3D DESIGN <input checked="" type="checkbox"/> INSTALLATION <input type="checkbox"/> DESIGN ACCEPTANCE	City of Vancouver 4-FO-2021-460 Page 87 of 104



CRITICAL OPERATIONAL ASSUMPTIONS	
SIGNAL PHASING/EQUIPMENT	
<input checked="" type="checkbox"/> N/A OR NO SPECIFIC REQUIREMENTS	<input type="checkbox"/> EXISTING PHASING/EQUIPMENT REQUIRED
<input type="checkbox"/> NEW/CHANGES TO PHASING/EQUIPMENT REQUIRED – REFER TO SEPARATE NOTES	
DIRECTION OF TRAFFIC/CLOSURES	
<input checked="" type="checkbox"/> N/A OR NO CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES
STOP CONTROL	
<input checked="" type="checkbox"/> N/A OR NO CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES
CURBSIDE REGULATIONS	
<input checked="" type="checkbox"/> NO CRITICAL CHANGES	<input type="checkbox"/> CHANGES REQUIRED – REFER TO SEPARATE NOTES

0	2020-06-04	ML	J TABAMO		
REV	DATE	EoR	DESIGNER/DRAFTER	CHECKER	DESCRIPTION
ENGINEER OF RECORD SEAL			DESIGN BRIEF	ENGIS NUMBER	<div>ENGINEERING SERVICES TRANSPORTATION DIVISION</div> <div>0 BLK W CORDOVA ST</div> <div>#58125 (EB W CORDOVA FS ABBOTT ST) - RELOCATE NS CARRALL</div> <div>TEMPORARY BUS ZONE</div>
			REFERENCE(S)		
			DESIGN VEHICLES		
			DIRECTOR OF TRANSPORTATION		
			TRANSPORTATION DESIGN		
			DATE		
			SCALE		
			1:250		
			SHEET-SET		
			2 of 3		
			STREETS PROJECT(S)		
			<input checked="" type="checkbox"/> BIKE ROUTE		<div>DISCLAIMER:</div> <div>The information contained in this drawing is supplied on an "as is where is" basis. The City makes no warranty as to the accuracy or completeness of the information. The use, reproduction, translation, conversion, adaptation, communication, or transmission by any means to a third party, except as expressly permitted, is strictly prohibited.</div>
			<input checked="" type="checkbox"/> BUS ROUTE		
			<input type="checkbox"/> TRUCK ROUTE		
			<input type="checkbox"/> RAILWAY CROSSING		
			ISSUED FOR:		
			<input type="checkbox"/> 3D DESIGN		
			<input checked="" type="checkbox"/> INSTALLATION		
			<input type="checkbox"/> DESIGN ACCEPTANCE		
			City of Vancouver		

From: "Leong, Michael" <Michael.Leong@vancouver.ca>
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: 11/8/2019 4:20:10 PM
Subject: FW: New Citizen Feedback - Hansen SR # 1539022

Michael Leong, P.Eng.

Transit Design Engineer | Transportation Design Branch
320-507 W Broadway, Vancouver BC | V5Z 0B4
604.871.6664 | michael.leong@vancouver.ca

From: Storer, Paul
Sent: Friday, November 08, 2019 3:44 PM
To: Leong, Michael
Cc: Tamashiro, Kati
Subject: FW: New Citizen Feedback - Hansen SR # 1539022

Hi Michael,

Can you please respond asap?

Cheers,

Paul

From: No-Reply@vancouver.ca
Sent: Friday, November 8, 2019 3:31 PM
To: Storer, Paul; Tamashiro, Kati
Subject: New Citizen Feedback - Hansen SR # 1539022

Hansen SR: [1539022](#)
Lagan Case: [101013490690](#)

Location:
108 W CORDOVA ST, Vancouver, BC, V6B 0G5

Caller:
s.22(1)

Caller Phone:
s.22(1)

Caller Email:
s.22(1)

1. Describe details (who, what, where, when, why):

Citizen called 3 times and requested to speak to the department regarding a temp bus stop in front of the building. Last case was created more than 5 business days ago and still has not heard from the department. Please call back the citizen.

2. Type of feedback:

Complaint

3. Feedback regarding:

City Department

4. Department:

Engineering Services

5. Division or Branch Name:

Transportation Design

6. Were any other cases or service requests created as a result of this feedback?

Yes

7. If Yes, provide case number(s) or other relevant details:

101013459573 101013409981

8. (Don't ask, just record - did caller indicate they want a call back?):

Yes

9. Your address:

10. Contact name:

11. Contact number:

12. Email address:

Additional Details:

Please call him back

From: ["Liew, Tony" <Tony.Liew@coastmountainbus.com>](mailto:Tony.Liew@coastmountainbus.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
Date: 10/10/2019 8:05:54 AM
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Jobi,

Here are some of the feedbacks I got from road Supervisors -relocated stop at EB Cordova NS Abbott.

PROS of new location:

- 1/ Frontage at the new stop is nicer esthetically and less homeless seem to gather on that side of the street.
- 2/ Do not have to worry about relocation and closures at the former stop far-side as it appears that construction on the heritage building on the north side of Cordova FS Abbott will be ongoing for quite a while.

CONS of new location:

- 1/ When stops are NS of an intersection, regular car and truck traffic can impede coaches accessing the stop if they are making right turns. Right turns off of EB Cordova to SB Abbott are not high volume however they do increase significantly when there are games/events at Rogers Arena or BC Place as Abbott (which turns into Pat Quinn Way) is used by many motorists.
- 2/ Cars and trucks attempting to go around stopped buses to make the right turn increase the likelihood of contact incidents.
- 3/ The parking meters have yet to be removed from the new bus zone, although there is posted signage on the meters advising of the bus zone and no stopping restriction.

Tony Liew
Operations Logistic Advisor ••TComm
Coast Mountain Bus Company
7740-132 St,
Surrey BC V3W 4M9
special.events@coastmountainbus.com
Tel: 778-593-5774
Cel: 604-551-1847



From: Tabamo, Jobi [mailto:Jobi.Tabamo@vancouver.ca]
Sent: October-09-19 1:31 PM
To: Liew, Tony
Cc: Wall, Les; Leong, Michael
Subject: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Tony,

I wanted to follow up regarding the temporary stop we've set up for bus stop #58125 (EB W Cordova FS Abbott) to accommodate construction and test the improved pedestrian realm west of Abbott. The stop has been implemented for 2 weeks now and we wanted to collect any feedback CMBC has received from the operators and /or customers?

Depending on feedback received, we may potentially look at making this a permanent location for the stop. The temporary location may serve customers closer to the major destination in the neighborhood and so far, the affected businesses have shared positive feedback regarding the temporary location of the stop.

Please let me know if you've received any information and if you have any feedback on this stop as well.

Thank you,

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

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From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
CC: ["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
["Liew, Tony" <Tony.Liew@coastmountainbus.com>](mailto:Tony.Liew@coastmountainbus.com)
Date: 10/16/2019 1:39:07 PM
Subject: RE: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Jobi,

I met with our North Van Operations Committee yesterday and asked them for comment about this stop relocation. They seem to be ok with it. No issues were brought to my attention.

Les

From: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>
Sent: Wednesday, October 09, 2019 1:31 PM
To: Liew, Tony <Tony.Liew@coastmountainbus.com>
Cc: Wall, Les <Les.Wall@coastmountainbus.com>; Leong, Michael <Michael.Leong@vancouver.ca>
Subject: #58125 (EB W Cordova FS Abbott) - Follow Up

Hi Tony,

I wanted to follow up regarding the temporary stop we've set up for bus stop #58125 (EB W Cordova FS Abbott) to accommodate construction and test the improved pedestrian realm west of Abbott. The stop has been implemented for 2 weeks now and we wanted to collect any feedback CMBC has received from the operators and/or customers?

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Thank you,

Jobi Tabamo
Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

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From: s.22(1)
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: 10/17/2019 2:30:12 PM
Subject: Re: 108 W Cordova - Temporary Bus Stop - SR #1525538

Hello Jobi

Thank you for your email reply.

I figured that the temporary re-location was due to the nearby construction, which had caused a bottleneck.

Thank you for replying to my feedback, and probably from other residents of our building.

Warmest regards

s.22(1)

From: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: Thursday, October 17, 2019 at 1:18 PM
To: s.22(1)
Subject: 108 W Cordova - Temporary Bus Stop - SR #1525538

Hi s.22(1)

I'm emailing to acknowledge your case regarding the location of a temporary bus stop along the 100 block of W Cordova.

The temporary bus stop was implemented to service the construction being done at the permanent location for stop #58125 east of W Cordova and Abbott St. While relocating the stop, we've taken the opportunity to assess this as a permanent location. The location provides more sidewalk space increasing safety for transit customers and may serve customers closer to the major destination in the neighborhood.

In the process, we have received feedback from residents of 108 W Cordova, stating numerous safety concerns, overcrowding and litter on the street. We have taken in the information and will use it in finalizing the location of the bus stop.

I will be in contact with the building manager to notify him about the decision made for this stop by the end of October. He will forward you our decision and if you have questions beyond that point, feel free to contact me.

Thank you

Jobi Tabamo

Transit Design | Transportation Design Branch
City of Vancouver
jobi.tabamo@vancouver.ca

From: s.22(1)
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: 11/5/2019 11:51:45 AM
Subject: Re: 108 W Cordova - Temporary Bus Stop - SR #1526363

Hi Jobi,

Thank you for the information. Has there been a decision made or any updates on this matter?

Thank you.



Virus-free. www.avg.com

On Thu, Oct 17, 2019 at 1:20 PM Tabamo, Jobi <Jobi.Tabamo@vancouver.ca> wrote:

Hi s.22(1)

I'm emailing to acknowledge your case regarding the location of a temporary bus stop along the 100 block of W Cordova.

The temporary bus stop was implemented to service the construction being done at the permanent location for stop #58125 east of W Cordova and Abbott St. While relocating the stop, we've taken the opportunity to assess this as a permanent location. The location provides more sidewalk space increasing safety for transit customers and may serve customers closer to the major destination in the neighborhood.

In the process, we have received feedback from residents of 108 W Cordova, stating numerous safety concerns, overcrowding and litter on the street. We have taken in the information and will use it in finalizing the location of the bus stop.

I will be in contact with the building manager to notify him about the decision made for this stop by the end of October. He will forward you our decision and if you have questions beyond that point, feel free to contact me.

Thank you

Jobi Tabamo

Transit Design | Transportation Design Branch

City of Vancouver

jobi.tabamo@vancouver.ca

From: s.22(1)
To: "Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>
Date: 11/13/2019 11:44:43 AM
Subject: Re: 108 W Cordova - Temporary Bus Stop - SR#1529625
Attachments: 1573674011402.jpg

See the picture.

On Wed, Nov 13, 2019 at 11:43 AM s.22(1) wrote:
Hi Jobi,

This is what having the bus stop is doing to the front of our building. It has dramatically increased the foot traffic in front of our building.

It is not fair that this bus stop is making our street dirty and costing our strata more money to ensure the same level of security cleanliness is maintained.

I hope you will do the right thing and remove this bus stop.

On Fri, Oct 25, 2019 at 1:39 PM s.22(1) > wrote:
Hi Jobi,

The sidewalk is bigger, but not a lot bigger when you consider all the boxes etc and stuff that crowd our sidewalk & the most important part is that our building entrance is not all the way to the sidewalk. There is a large indent where you enter the building which extends for nearly 10+ feet and is about 2 feet wide. This is part of our building design and I do not think it writes that that space be considered and used for all the people that are taking the bus.

It's very common for people waiting for the bus to stand in this area and right in front of our door entrance. You actually need to ask them to move away so you can enter the door. Strata has also informed us that the cleaning and security cost will have increased because people even want to wait inside our building lobby. Both myself and s.22(1) have experienced this. I do not think it's fair the city shifts these security concerns and extra costs to a building. There are many streets and sidewalks in Gastown and only a few with residential buildings. I don't understand why you have to put it right in front of our building.

Also, you said the distance, it's literally less than 30 seconds from this stop to the other so I don't think this really makes any difference.

I am hopeful that you will make the right decision next week and remove this bus stop.

Thank you.

On Fri, Oct 25, 2019 at 12:32 PM Tabamo, Jobi <Jobi.Tabamo@vancouver.ca> wrote:

Hi s.22(1)

I'm emailing to acknowledge your case regarding the location of a temporary bus stop

along the 100 block of W Cordova.

The temporary bus stop was implemented to service the construction being done at the permanent location for stop #58125 east of W Cordova and Abbott St. While relocating the stop, we've taken the opportunity to assess this as a permanent location. The location provides more sidewalk space increasing safety for transit customers and may serve customers closer to the major destination in the neighborhood.

In the process, we have received feedback from residents of 108 W Cordova, stating numerous safety concerns, overcrowding and litter on the street. We have taken in the information and will use it in finalizing the location of the bus stop.

I will be in contact with the building manager next week to notify him about the decision made for this stop. He will forward you our decision and if you have questions beyond that point, feel free to contact me.

Thank you

Jobi Tabamo | Transit Design. Transportation Design Branch

604.829.9860 | jobi.tabamo@vancouver.ca

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s.22(1)

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s.22(1)

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s.22(1)



From: ["Wall, Les" <Les.Wall@coastmountainbus.com>](mailto:Les.Wall@coastmountainbus.com)
To: ["Thibault, Juliette" <Juliette.Thibault@vancouver.ca>](mailto:Juliette.Thibault@vancouver.ca)
CC: ["Calderoni, Tazio" <tazzio.calderoni@coastmountainbus.com>](mailto:tazzio.calderoni@coastmountainbus.com)
["Tabamo, Jobi" <Jobi.Tabamo@vancouver.ca>](mailto:Jobi.Tabamo@vancouver.ca)
["Leong, Michael" <Michael.Leong@vancouver.ca>](mailto:Michael.Leong@vancouver.ca)
Date: 10/17/2019 2:13:09 PM
Subject: RE: But stop location change

See attached

From: Thibault, Juliette <Juliette.Thibault@vancouver.ca>
Sent: Thursday, October 17, 2019 1:41 PM
To: Tabamo, Jobi <Jobi.Tabamo@vancouver.ca>; Leong, Michael <Michael.Leong@vancouver.ca>; Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Calderoni, Tazio <tazzio.calderoni@coastmountainbus.com>
Subject: RE: But stop location change

Hi everyone,

Les - could you please confirm with me that stop #50037 is only temporary? The building manager and the resident I spoke to both seemed to have received notice that the change was going to be made permanent, which is what their concern is about. If it is not permanent, could you let me know when the stop will be moved back to its original location?

Jobi and Michael - is it alright with you if I direct the calls I have been getting on this matter to one of you?

I appreciate everyone's assistance with this matter.

Thank you,
Juliette

From: Wall, Les [<mailto:Les.Wall@coastmountainbus.com>]
Sent: Thursday, October 17, 2019 11:38 AM
To: Thibault, Juliette
Cc: Calderoni, Tazio; Tabamo, Jobi; Leong, Michael
Subject: RE: But stop location change

Hi Juliette,

Bus stop #58125 EB W Cordova St FS Abbott St was temporarily cancelled and replaced by stop #50037 EB W Cordova St NS Abbott St at CoV request due to adjacent building construction. The City staff involved in this are copied on this email.

Les Wall
Transportation Engineering Technologist
Tel: 778.375.6572
Email: les.wall@coastmountainbus.com

Coast Mountain Bus Company
Service Delivery - Transit Engineering
13401 – 108 Ave
Surrey, B.C.
Canada
V3T 5T4

From: Calderoni, Tazio <tazzio.calderoni@coastmountainbus.com>
Sent: Thursday, October 17, 2019 11:26 AM
To: Wall, Les <Les.Wall@coastmountainbus.com>
Cc: Thibault, Juliette <Juliette.Thibault@vancouver.ca>
Subject: RE: But stop location change

Hi Les,

Do you know something about this below:

Thanks
Tazzio

From: Thibault, Juliette <Juliette.Thibault@vancouver.ca>
Sent: October 17, 2019 8:46 AM
To: Calderoni, Tazio <tazzio.calderoni@coastmountainbus.com>
Subject: But stop location change

Hi Tazzio,

I have had a few complaints about the location of a temporary bus stop being moved in front of a residential building at 108 W Cordova St. The calls I have received have involved some reports of safety concerns and the building residents have also been told that the bus stop location may be moved in front of their building permanently, which they do not support. The bus stop number in question is 50037.

I am wondering if you could share the contact information of the person within CMBC who is involved with managing bus stop locations, and also if you could tell me if there is anyone within the city who is also involved.

Thank you,
Juliette



Juliette Thibault | Engineering Assistant
Engineering - Utilities Management Branch | City of Vancouver
juliette.thibault@vancouver.ca
604-873-7522

Temporary No Stopping (TNS) and Temporary Special Zone (TSZ) requests must be submitted at minimum 7 business days prior to proposed start date. If required, Traffic Management Plan must already be approved by Traffic Plan Review at:

Traffic.PlanReview@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh peoples.

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108 W Cordova Hansen Cases

Building Manager:	Pablo	604-343-2601 x 710			
Hansen SR#	Name	Email	Phone Number	Concerns	Resolved
1525125	s.22(1)	s.22(1)	s.22(1)	congestions and security	Yes
1525402					Yes
1525403				safety concerns - believes this area with existing concerns a bus stop makes matters worse	Yes
1525536					Yes
1525538				congestions and security	Yes
1525604					Yes
1526330				safety concerns	
1526355				prefers FS location - concerned with litter on the street	Yes
1526363				security issues	Yes
1527002				security issues - people are waiting in the lobby for the bus	Yes
1527089				hard to get in front entrance - people trying to enter lobby to wait for bus	Yes
1527361					Yes
1528172					Yes
1528173					Yes
1528232					Yes
1528234					Yes
1528334					Yes
1529625					Yes
1529632					Yes
1530095					Yes
1531133		Yes			
1531451					