

File No.: 04-1000-20-2021-219

June 4, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated April 26, 2021 under the ***Freedom of Information and Protection of Privacy Act, (the Act)***, for:

Mayor and Council feedback reports (source: VanConnect App, 3-1-1, in-person, mail, and email mayorandcouncil@vancouver.ca as well as the Mayor's direct email address), which include, but are not limited to, the City branch notified, feedback type, topic, phone, email, whether the citizen requested a response, case details and event notes. Date range: April 16, 2021 to April 19, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Please note, the Mayor and Council Feedback Reports only include correspondence directed to Council received from 3-1-1, the City Clerk's Office, and the "Contact Council" web form. The mayorandcouncil@vancouver.ca email has been discontinued since 2017 and the Mayor's Office manages the Mayor's emails.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-219); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca

453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

Mayor, Vancouver City Hall,
12th & Cambie
Vancouver, B.C.

Dear Mayor, Councillors & elected officials,

I just read an article on the tree in Kits that flattened a young lady's car to bits. It happened 4 am March 7, 2021. No mention was made of the circumstances had the tree gone the other way and crushed the house - all to the negligence of the city not to act upon the crisis of residences.

I too have trees in front of my house, or rather on city property in the verge between me and the corner of s.22(1). Don't misunderstand me. I love those trees, I love all trees. However, should they be struck by lightning or other disaster, with their size, they could fall on us or our neighbour with disastrous effects. The sidewalk is heaving more or less, all along the street. My walker & I use the back lane. I'm only telling you this

because I know it is difficult to ascertain the condition of every tree on public property. These trees look strong & healthy on one hand and heaving on the other.

Yours truly,
s.22(1)

- as seen on Google courtesy of Knowledge Network, ca.

10:30 PM Apr. 8, 2021

P.S. I noticed the city trucks surveying my trees (I call them my trees but of course they are on the city boulevard next door) Would it be too much to ask what they ascertained?







From: s.22(1)

Sent: Monday, April 19, 2021 3:43 AM

To: Boyle, Christine <Christine.Boyle@vancouver.ca>; De Genova, Melissa <Melissa.DeGenova@vancouver.ca>; Fry, Pete <Pete.Fry@vancouver.ca>; Hardwick, Colleen <Colleen.Hardwick@vancouver.ca>; Dominato, Lisa <Lisa.Dominato@vancouver.ca>; Bligh, Rebecca <Rebecca.Bligh@vancouver.ca>; Carr, Adriane <Adriane.Carr@vancouver.ca>; Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; Swanson, Jean <Jean.Swanson@vancouver.ca>; Wiebe, Michael <Michael.Wiebe@vancouver.ca>; carmen cho <carmen.cho@vsb.bc.ca>; estrellita gonzalez <estrellita.gonzalez@vsb.bc.ca>; fraser ballantyne <fraser.ballantyne@vsb.bc.ca>; lois chan-pedley <lois.chan-pedley@vsb.bc.ca>; janet fraser <janet.fraser@vsb.bc.ca>; oliver hanson <oliver.hanson@vsb.bc.ca>; barbara parrott <barbara.parrott@vsb.bc.ca>; jennifer reddy <jennifer.reddy@vsb.bc.ca>; allan wong <allan.wong@vsb.bc.ca>; rhuang@vsb.bc.ca; Kennedy.Stewart@vanncoover.ca

Subject: [EXT] School street project at Van Horne Elementary School

To the City of Vancouver Mayor and Councillors & the VSB Trustees,

Re: the implementation of School Street program at Sir William Van Horne School on 43rd Avenue.

I disapprove of this program for the main reason that it does not address the real issue at hand. It is the manner of how these kids are dropped off /picked-up that is the real issue.

I do not believe that any attempt was made to implement a structured orderly drop-off & pick-up at this school---as this would have solved the problem..

Other schools have used the structured approach and it works for them.

From what I have seen of this School Street project there is enough parents who could be used to direct traffic in an orderly way---

Such as:

- all parents must drop-off & pick-up their kids on the school side.
- As there are several entrances at this school---these entrances could be assigned to different grades.
- If there is a need to stop there should be an option for the parents to park their car further down the block on the school side,. Allow the parent a 20 minute time.
- Have parent volunteers in yellow vests direct and oversee this procedure.

At the moment everything may seem fine but this is deceptive as the weather has been good. One should take into account that this program has moved the parents from one block to the other block. So basically the parents who normally drop-off/pick-up on 42nd Ave--now have to compete/contend with displaced parents from 43rd Ave. Once the weather changes to rain---42nd Ave will become congested---and that congestion will be a direct result of this School Street project.

Further to this issue --is the fact that the residents of this avenue were never included in this decision. Despite the fact that we are directly affected. There was ample time for the PAC to include the residents in this project. No consultation--- I interpret this as being disrespectful to the residents. And that also applies to the failure of the City to include us as well.

Furthermore:

We were never notified 3 weeks ahead of the project as stated on the website vancouver.ca/people-programs/school-streets.aspx quote: "Notification letters to all residents within a 2 block radius of the participating schools will be delivered approximately three weeks prior to the pilot launch." In fact, after repeated conversations with City staff--we were finally given a notice on March 30 2021.

If the purpose of this project is to encourage walking cycling or scootering --once the students reach the block---the block becomes a Carnival where every kid takes a piece of chalk and draws on the street. Street art at its finest. However, there is no educational component to this endeavour in terms of teaching kids the rules of the street. What is apparent is that some kids will assume that they can draw on any street and that in itself is frightening.

I do not agree with this program--it seems to be based on a program in London England but in truth Vancouver is not in the same category as London in terms of population density.or traffic density.

As for asking for feedback- I would have preferred to be included from the beginning.

Sincerely

s.22(1)

Tuesday, April 20th @6 pm

**NEW
LOCATION**

Sunest Beach - 1204 Beach Ave.

CHRIS SKY

United Non-Compliance!

#JustSayNo

#JustSayNo

**VANCOUVER
FREEDOM
RALLY &
MARCH**

**Bring
Candles!**



**Bring
Candles!**



#JustSayNo

nonewnormalbc.com

#JustSayNo

**HUGS
over
MASKS**

**WeAreAll
Essential**

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WAD



**NO NEW
NORMAL!**

Channel Type	Case Details	Additional Details	Requestor Name	Phone	Date Created	Date Closed	Event Notes
WEB	<p>1. Subject Vehicle Noise and speeding</p> <p>2. Describe details (who, what, where, when, why) Good day, I moved into a § 22(1) apartment in January 2021. I've been disturbed nearly every night of the week by loud vehicles (motorcycles and autos) circling around the area between downtown and the waterfront. There are a small number of vehicles but they are ridiculously loud and the operators of the vehicles routinely rev their engines, presumably to get the desired noise from their exhaust systems. This is not an occasional thing but happens nightly between 6pm and 10pm ish. These vehicles present a huge negative impact on the quality of life in downtown Vancouver. Closing my windows decreases the amount of noise I hear but does not block it out. Also with warmer weather coming, windows are more likely to be open and that increases the noise disturbance. There is already an ordinance regulating vehicle noise in residential areas and certainly downtown Vancouver with multiunit buildings on Washington, Columbia, 6th and 8th, certainly qualifies as a residential area. I assume waterfront area residents are struggling with the same.</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood I do not live in Vancouver</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Other</p> <p>11. Specific area of concern Vancouver, Washington</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client § 22(1)</p> <p>15. Original Email address § 22(1)</p> <p>16. Original address § 22(1)</p>		§ 22(1)		4/16/2021 4 47 34 AM	4/22/2021 12 29 43 PM	<p>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-22 12 29 43.387 Service Provided Reference Number 101014952082&#x0D; &#x0D; He lo § 22(1) &#x0D; Thank you for taking the time to share your concerns with Vancouver City Council in British Columbia, Canada.&#x0D; &#x0D; Unfortunately, your concerns are outside of our jurisdiction. Your request would be better addressed by the City of Vancouver in Washington, USA, and you may find their contact information on their website.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</p>
WEB	<p>1. Subject Social Housing Feedback and Permitting</p> <p>2. Describe details (who, what, where, when, why) Design Elements The Arbutus neighbourhood is / was a low rise community. Putting in a significantly higher housing is quite different and thus will stick out. Project Team Considerations. The primary thing that worries me is that this is to be Social Housing for homeless individuals. The units seem pretty good and there are some nicely contained amenities. But, my understanding is that there are no plans to have on site services, support nor any management of the community. Although most people residing there will keep to themselves within the living space; some however will wander around the area and as they are not acclimatized to living within certain social acceptability, will exhibit some inappropriate behaviors and activities. This is one of the areas within which I walk and shop. There are some very nice shops, restaurants, coffee shops and a Community Centre there. If the area becomes too difficult or uncomfortable to transverse, my solution would be to just avoid the area. I would get in my car and drive to other shopping areas and neighborhoods, thus losing the lovely "walkability" of this area for which the Arbutus Greenway is known. Meeting to stop input or Review. Now I hear that you are having a meeting to allow these kinds of projects not go through any kind of Permit Reviews nor any Public Feedback. That is assuming that City Hall seems to think that the neighborhood, i.e. the taxpayers, have no say is how their area is changed and affected. Again, as a result of the City Hall's need to install no permitted projects and mobility pricing more reason to hop in my car to head west or south for any products and needs forced by City Hall's decisions. Thanks for maybe listening.</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Kitsano</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Housing and Homelessness</p> <p>11. Specific area of concern Social Housing</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client § 22(1)</p> <p>15. Original Email address § 22(1)</p> <p>16. Original address § 22(1)</p>		§ 22(1)	§ 22(1)	4/16/2021 10 12 46 AM	4/20/2021 4 13 52 PM	<p>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-20 16 13 51.72 Service Provided Reference Number 101014952719&#x0D; &#x0D; He lo § 22(1) &#x0D; Thank you for taking the time to share your feedback with Vancouver City Council regarding the proposed supportive housing site on W 8th Ave at Arbutus St. &#x0D; &#x0D; The City of Vancouver is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as well as working with BC Housing to provide urgent solutions such as the creation of more supportive housing. &#x0D; &#x0D; People experiencing homelessness are not all the same? they can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents with a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live healthier lives.&#x0D; &#x0D; The proposal for the site on W 8th Ave at Arbutus St is in its preliminary stage and BC Housing is accepting public feedback before submitting a formal rezoning application to the City. If you would like to submit your feedback to BC Housing, you may visit their website here. There is also dedicated Community Liaison available whom you can contact by emailing communityliaison@bchousing.org or calling 604-829-9321.&#x0D; &#x0D; Thank you again for your feedback; your comments have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</p>
Phone	<p>1. Subject Drug Decriminalization</p> <p>2. Describe details (who, what, where, when, why) The citizen does not support the City of Vancouver proposal to decriminalize drugs. She said that since marijuana was made legal, there are people smoking up everywhere. She can't go anywhere with her kids as there is no enforcement. She is worried that soon people will be out everywhere with their crack pipes and things will be worse than they are now.</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Fairview</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Social and Community Services</p> <p>11. Specific area of concern Working to Address the Overdose Crisis</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client</p> <p>15. Original Email address</p> <p>16. Original address</p>		§ 22(1)	§ 22(1)	4/16/2021 11 32 00 AM	4/26/2021 4 10 43 PM	<p>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</p> <p>Agent Finished Case Closed. Closed date 2021-04-26 16 10 43.45 Service Provided Reference Number 101014953146&#x0D; &#x0D; He lo § 22(1) &#x0D; Thank you for sharing your concerns regarding the City of Vancouver's recent proposal to decriminalize simple possession of drugs.&#x0D; &#x0D; On April 14, 2016, a public health emergency was declared in response to the overdose crisis in BC. The preventable loss of life due to the poisoned drug supply in Vancouver cannot continue and the City is taking decisive action by submitting a proposal to Health Canada that asks for a citywide exemption to decriminalize simple possession of drugs. If approved, people found in possession of drugs under a certain amount would be offered connections to health care and supports, rather than being subject to criminal prosecution. Further, their substances for personal use and paraphernalia would not be confiscated. &#x0D; &#x0D; Indigenous community members living and working in the Downtown East Side (DTES) continue to be disproportionately impacted by the overdose crisis due to systemic racism and colonization. Indigenous-led initiatives, culture and ceremony, and Indigenous peers and Elders' involvement are essential in saving Indigenous peoples' lives during the overdose crisis. The City is committed to investing in, and working alongside, these community-led initiatives.&#x0D; &#x0D; The City is deeply grateful to all community organizations who are doing incredible work advocating for drug policy reform and supporting those impacted by overdose. Residents are encouraged to raise awareness of overdose-related harms, including overdose death, combat the stigma surrounding it, and click here to share our video advocating for safe supply.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</p>

Phone	<div>1. Subject Dangerous section of Beach Ave 2. Describe details (who, what, where, when, why) This complaint has already been lodged to the Room to Move project (roomtomove@vancouver.ca) but § 22(1) as not had any success getting his concerns addressed to a very hazardous situation regarding the 2000 block stretch of Beach Ave. § 22(1) has sent multiple feedbacks to the department via email but he keeps getting the runaround from the Room To Move department. § 22(1) from a crosswalk that is at the entrance of Stanley Park which is a real pinch point of the road. He says there are signs that don't need to be there, signs that need to be repositioned and speed limits that need to be controlled. There are so many people speeding on bikes and skateboards and rollerblades and a lot of people coming out of the park cannot be seen, which makes it really dangerous because they are going so fast. This situation has to be addressed before someone gets seriously hurt. Room to Move has to address this situation rather than shrug their shoulders and say that it is not their responsibility. 3. Department Mayor and Council 4. Neighbourhood West End 5. Were any other cases or service requests created as a result of this feedback? Yes 6. If Yes, provide case number(s) or other relevant details 101014953107 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Streets, Sanitation, and Transportation 11. Specific area of concern Beach Avenue 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client 15. Original Email address 16. Original address</div>		§ 22(1)	§ 22(1)	4/16/2021 11 34 00 AM		<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Apr 22 - Sent to Benafsha Idradi for response &#x0D; &#x0D; Resident has emailed the Room to Move Team, but hasn't received a response. Would ENG staff be able to respond back to the resident and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div>
WEB	<div>1. Subject Benches back in neighbourhood 2. Describe details (who, what, where, when, why) Entered by Councilors Assistant - Response required. Please CC Cllr. Swanson Wants benches back in neighbourhood. The benches were in a little paved spot surrounded on two sides by grass and shrubs to the east and west, and a sidewalk on the north side, and 70th Ave on the south. It's a very small area. This just in from Granville on the north east corner of Granville and 70th Ave. There were just three benches set up like an open square. Two benches on the east and west side facing each other and the third sitting with it's back to 70th Ave. These people do not deserve to be dumped as they have been. Thank you for taking this time to have someone look into this. It's so unfair and inhuman. Gratefully yours, § 22(1) my phone only texts and calls 3. Department Mayor and Council 4. Neighbourhood Unknown 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Streets, Sanitation, and Transportation 11. Specific area of concern Benches 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client § 22(1) 15. Original Email address § 22(1) 16. Original address</div>	Entered by Councilors Assistant - Response required. Please CC Cllr. Swanson	§ 22(1)		4/16/2021 11 58 00 AM	4/20/2021 9 52 25 AM	<div>Agent Created Case Public Staff request id PSID0 Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Apr 16 - Sent to Benafsha Idradi for response &#x0D; &#x0D; Councillor Swanson received this resident's concerns regarding the benches removed on Granville St and W 70th Ave. Would ENG staff be able to respond back to the resident and CC Councillor Swanson as well as BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks! Agent Finished Case Closed. Closed date 2021-04-20 09 52 25.23 Service Provided Apr 20 - Ben Muhall (ENG) responded to the resident &#x0D; &#x0D; Dear § 22(1) &#x0D; Thank you for reporting the removal of furnishings from City property at 70th Ave near Granville Street. Your message was forwarded to me as I oversee the City's Street Furniture Program. Our program did not order the removal of these benches. The City is committed to ensuring the neighborhood is adequately served by amenities such as furnishings to accommodate people who need a place to sit. We strive to manage public realm spaces so they are welcoming and safe to all. &#x0D; &#x0D; Our team will investigate the removal of this furniture and endeavor to have it replaced as soon as possible. One of my colleagues will reach out to you in the coming days to gather more information. Please note that it may take several months to replace the benches if we need to order new ones.&#x0D; &#x0D; We appreciate your thoughtfulness for the people that use the City's furnishing, and thank you for bringing the removal of these assets to our attention. Please let me know if you have further questions or comments.&#x0D; &#x0D; Kind Regards,&#x0D; &#x0D; Ben Muhall, RLA&#x0D; Landscape Architect Street Activities&#x0D; Engineering Services City of Vancouver&#x0D; C 604-404-6586 ben.muhal@vancouver.ca</div>
WEB	<div>1. Subject Possible illegal business in garage going on 2. Describe details (who, what, where, when, why) Hi there to whom I may concern there is some type of activity like workout sessions going on in the back alley garage of § 22(1) in Vancouver and with covid going on I am sure they aren't following rules as well as I am pretty positive there is no such thing as a business license for the clientele they have going through there for some personal training. I would appreciate this be looked into and a stop put to it if it is illegal and any fines possibly to incur. Thank you 3. Department Mayor and Council 4. Neighbourhood 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item 9. Select category 11. Specific area of concern 12. Author Type 13. Correspondence Type 14. Original Client Dan Hardi 15. Original Email address § 22(1) 16. Original address § 22(1)</div>	Entered by Correspondence Clerk	§ 22(1)		4/16/2021 1 41 17 PM	4/16/2021 1 49 26 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-16 13 49 26.44 Case created in error by Contact Centre</div>
WEB	<div>1. Subject Best Western- 205 Kingsway 2. Describe details (who, what, where, when, why) It has recently been brought to my attention that The Best Western at 205 Kingsway has been purchased by the city to accommodate the needs of those currently living in Strathcona Park. § 22(1) § 22(1) the Biltmore Hotel. I'm sure you can appreciate the anger, stress and disappointment we and our neighbours are feeling as this was once again done without any public consultation. My boys who are aged § 22(1), attend § 22(1) have already been traumatized by open drug use, O.D's, prostitution and violence including murder § 22(1) at The Biltmore. To choose The Best Western location puts us at risk and in the middle of a "war zone". Please explain the thought process of those who not only thought it was a prudent decision but one that didn't take into account the feedback and genuine fears of the residents and stakeholders in the surrounding neighbourhood. Sincerely, § 22(1) 3. Department Mayor and Council 4. Neighbourhood Mount Pleasant 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Housing and Homelessness 11. Specific area of concern Social Housing 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client § 22(1) 15. Original Email address § 22(1) 16. Original address § 22(1) Vancouver B.C.</div>	No Name No Name (ps)			4/16/2021 1 55 56 PM	4/20/2021 4 14 29 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-20 16 14 29.44 Service Provided Reference Number 101014953881&#x0D; &#x0D; Hello § 22(1) &#x0D; Thank you for taking the time to share your concerns with Council regarding the City of Vancouver's recent purchase of 205 Kingsway to provide homes for people experiencing or at risk of homelessness.&#x0D; &#x0D; The City is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as well as working with BC Housing to provide urgent solutions such as the creation of more supportive housing. &#x0D; &#x0D; People experiencing homelessness are not all the same? they can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents with a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live healthier lives.&#x0D; &#x0D; For more information regarding supportive housing, you may visit the City's website at vancouver.ca/supportive-housing.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>

Phone	<div>1. Subject Parking bylaws</div> <div>2. Describe details (who, what, where, when, why) Citizen expressed that they feel that there should be something written in to the parking bylaw to allow an extension of the dispute process/discounted rate due to extenuating circumstances (specifically in regards to emergent health issues). Citizen expressed that they were issued a parking ticket and they were not able to start the dispute process in the 14 day timeline due to §.22(1) Citizen expressed that the lack of understanding and ability to accommodate extenuating circumstances in they bylaw negatively impacts many citizens especially those experiencing health issues(outside of hospitalization that is currently included in the bylaw).</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood South Cambie</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Parking Ticket</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		§.22(1)	§.22(1)	4/16/2021 2 04 00 PM	4/16/2021 2 15 51 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-16 14 15 51.11</div> <div>Acknowledged</div>
WEB	<div>1. Subject Kingsway Homeless Shelter</div> <div>2. Describe details (who, what, where, when, why) I am a resident §.22(1) I've just learned that the City has purchased a hotel at 205 Kingsway (Kingway and 9th) which it will convert into a shelter for homeless people. We already have a shelter for homeless people §.22(1) at the old Biltmore Hotel at Kingsway and 12th. So by far we will have two large homeless shelters §.22(1) Let me mention that right now I walk the neighborhood in the evening picking up used syringes left by the addicts at the Biltmore. Let me also mention that the Biltmore is within a block of an elementary school. I'm not sure who in their wisdom thought this was a good idea, but I would like to know what consultation you had with the neighborhood? If anyone on City Council has the integrity to answer that question and explain why they felt this was a great idea, I'd be very interested in hearing from them. Pending that, I will be organizing my neighbors and the people who take their children to the school to oppose this plan. It is ill conceived. I don't mind doing our share to help but this seems more than our share.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Social Housing</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		§.22(1)		4/16/2021 2 21 50 PM	4/20/2021 4 15 32 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-20 16 15 31.59</div> <div>Service Provided</div> <div>Reference Number 101014943651&#x0D; &#x0D; Hello §.22(1) &#x0D; &#x0D; Thank you for taking the time to share your concerns with Council regarding the City of Vancouver's recent purchase of 205 Kingsway to provide homes for people experiencing or at risk of homelessness.&#x0D; &#x0D; The City is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as well as working with BC Housing to provide urgent solutions such as the creation of more supportive housing.&#x0D; &#x0D; People experiencing homelessness are not all the same? they can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents with a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live healthier lives.&#x0D; &#x0D; For more information regarding supportive housing, you may visit the City's website at vancouver.ca/supportive-housing.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
Phone	<div>1. Subject Public Washrooms</div> <div>2. Describe details (who, what, where, when, why) Via Tell Us Online form "Having few public washrooms limits Women's participation in activities and is classist"</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Public Washrooms</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		No Name (ps), No Name		4/16/2021 2 54 00 PM	4/22/2021 3 29 30 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 15 29 30.06</div> <div>Service Provided</div> <div>Reference Number 101014952844&#x0D; &#x0D; Hello §.22(1) &#x0D; Thank you for taking the time to share your concerns with Council regarding public washrooms in Vancouver.&#x0D; &#x0D; Funded by the Federal government's Reaching Home program, a partnership between the City of Vancouver, non-profit organizations, and private landowners has led to the delivery of additional washroom facilities and jobs for people who typically have limited access in the Downtown South and Downtown Eastside neighbourhoods.&#x0D; &#x0D; With the support of Kenstone Properties, Solterra Development land and three non-profit operators (Atria Property Management, WISH Drop-In and Overdose Prevention Society), the City has opened one new temporary washroom trailer and successfully relocated another since the start of the year, with a third installation at the end of March. &#x0D; &#x0D; The new facility locations on Kenstone Properties and Solterra Development land (managed by REEF and WestPark respectively), are operated by staff and peers from the Overdose Prevention Society and Atria Property Management, and cleaned by staff from Mission Possible, an economic development agency that helps people find dignity and purpose through work. &#x0D; &#x0D; The City has worked with Community Impact Real Estate (CIRES) and Mission Possible to ensure that the new facilities have also helped create jobs for people who are experiencing homelessness or poverty. All of the trailers are cleaned by teams who are being supported by Mission Possible to develop sustainable livelihoods.&#x0D; &#x0D; The washroom trailers all have five stalls, free menstrual products and needle collection containers, as well as overdose prevention, peer witnessing and response monitoring, and will be in place until at least December 2021. &#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject</div> <div>2. Describe details (who, what, where, when, why) Entered by Correspondence Clerk. Please see attachment §.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Arbutus-Ridge</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Tree Maintenance</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>	<div>Entered by Correspondence Clerk. Please see attachment §.22(1)</div>	Constituent		4/16/2021 3 12 36 PM	4/22/2021 3 33 22 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 15 33 21.553</div> <div>No Response Required</div> <div>No Email Address</div>

WEB	<div>1. Subject Prince Philip Vs. Council</div> <div>2. Describe details (who, what, where, when, why) To Council The world is now mourning the passing of Prince Philip, Duke of Edinburgh, after a long life of ninety-nine years, devoted to public service. His life is exalted as a shining example of how to live for the inspiration of others. Do the policies of Council, with respect to the recreational vagrants, drug addicts, and thieves who flood into Vancouver in order to batten on left-wing indulgence and subsidies, further the example of Prince Philip? Or do they pamper and enable a mentality directly contrary to it? Instead of selfless service, your policies encourage and sustain selfish dependence. Instead of sacrifice for others, your policies encourage and sustain exploitation of others. Instead of dignity, your policies foster defilement and degradation? As evidenced, for example, by the transformation of Vancouver into an outdoor latrine. If you have any respect for Prince Philip, if you admire the ideals by which he lived, then look again at your own policies. Parasite Advocacy slaps the uplifting example of Prince Philip in the face. With best regards, \$ 22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Homelessness</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client \$ 22(1)</div> <div>15. Original Email address \$ 22(1)</div> <div>16. Original address</div>	\$ 22(1)		4/17/2021 10 21 58 AM	4/20/2021 5 15 48 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-20 17 15 47.547 Acknowledged</div>
Phone	<div>1. Subject Pressure Washer Bylaw</div> <div>2. Describe details (who, what, where, when, why) Caller would like to provide some feedback to mayor and council regarding the use of pressure washers. He suggested that City council should reconsider the allowed times in which people can use these machines. He said it is very disruptive when you have a neighbor who does it 4-5 times a week and on weekends as well. It is becoming a nuisance especially when his neighbor is pressure washing things that do not even need to be pressure washed.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Power Equipment Noise</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>	\$ 22(1)	\$ 22(1)	4/17/2021 11 54 00 AM	4/22/2021 4 34 22 PM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2021-04-22 16 34 22.173 Service Provided Reference Number 101014955606&#x0D; &#x0D; Hello \$ 22(1) &#x0D; &#x0D; Thank you for taking the time to share your noise concerns with Council regarding the use of power equipment in Vancouver.&#x0D; &#x0D; The City recognizes there are a variety of concerns related to the use of power equipment and continuously works to minimize them. Currently, power equipment may only be operated between the hours of 7am and 10pm Monday to Saturday or between the hours of 10am and 10pm on Sundays and holidays.&#x0D; &#x0D; The best way to have your concerns addressed efficiently is to report any noise concerns as you have already done so by calling 3-1-1, using the VanConnect app (http://vancouver.ca/vanconnect.aspx), or going on the City's website (https://vancouver.ca/home-property-development/get-help-with-noise.aspx). &#x0D; &#x0D; For more information regarding the City's power equipment policy, you may also visit the website at https://vancouver.ca/home-property-development/power-equipment.aspx.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councillors for their consideration on this matter.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form http://vancouver.ca/your-government/contact-council.aspx or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Dance party at Kits beach Friday evening</div> <div>2. Describe details (who, what, where, when, why) City, How many tickets were given out for breaking the rules? Why are the beaches still open?</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client \$ 22(1)</div> <div>15. Original Email address \$ 22(1)</div> <div>16. Original address</div>	\$ 22(1)		4/17/2021 2 07 58 PM	4/22/2021 4 40 28 PM	<div>Agent Created Case Public Staff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-22 16 40 28.257 Service Provided Reference Number 101014955881&#x0D; &#x0D; Hello \$ 22(1) &#x0D; Thank you for taking the time to share your concerns with Vancouver City Council regarding recent dance party at Kitsilano Beach. &#x0D; &#x0D; Although your concerns have been received by the Mayor and Councillors, enforcing physical distancing in public with penalties is under the jurisdiction of the Province. &#x0D; &#x0D; Park Rangers actively provide education about compliance with provincial health orders at the City's beaches and parks. While Park Rangers will be out at beaches and parks to encourage and educate the general public regarding social distancing, it is also the personal responsibility of individuals to remain extra vigilant when it comes to social distancing and remaining within their core bubble. &#x0D; &#x0D; If Park Rangers encounter a group of individuals who are blatantly disregarding the public health order and putting themselves and others at risk, they will connect with the Vancouver Police Department and ask them to attend to address the situation. Individuals can also report these types of incidences directly by contacting 3-1-1 or using the VanConnect app/desktop version.&#x0D; &#x0D; Residents are asked to &#x0D; ? Keep at least 2 metres (6 feet) from others &#x0D; ? Visit parks and beaches close to home, and go during less busy times&#x0D; ? Limit the number of visits to parks and beaches to provide opportunities for others to access&#x0D; ? Stay within your core bubble and avoid gathering in groups&#x0D; ? Limit high-touch recreational activities such as volleyball or Frisbee&#x0D; ? Wash or sanitize hands after touching communal surfaces&#x0D; ? Anyone feeling sick, especially if coughing or experiencing a fever, please stay at home&#x0D; &#x0D; We appreciate there is a lot of information circulating at this time, and not all of it is coming from verified sources. All updates from the City of Vancouver will be noted within our news releases, on our website at vancouver.ca/covid19, and our verified social feeds. Residents are also encouraged to follow @CityofVancouver on Twitter to receive the latest updates on Vancouver's COVID-19 response. &#x0D; &#x0D; Thank you again for your feedback.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D;</div>
Phone	<div>1. Subject Cancellation of Spring and Fall Clean Up</div> <div>2. Describe details (who, what, where, when, why) Citizen called to find out when the dates are for the annual clean up program at the Landfill. He was advised that the City of Vancouver will be permanently discontinuing the program. Citizen is very upset in regards to this. Citizen states Mayor and Council can spend \$350,000 on chairs but cancel this program. Citizen is requesting a call back to discuss this. Citizen is requesting a call back to discuss this.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Rentfrew-Colingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details Feedback case for Landfill Operations 101014956084</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Vancouver Landfill</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>	\$ 22(1)	\$ 22(1)	4/17/2021 3 35 00 PM	4/23/2021 11 23 42 AM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence Reason for reallocation ENG - Apr 22 - Sent to Benafsha Idradi for response &#x0D; &#x0D; Resident has concerns regarding the cancellation of the annual clean-up program at the landfill. Would ENG staff be able to call the resident back and provide a call summary once complete? Thanks!</div> <div>Agent Finished Case Closed. Closed date 2021-04-23 11 23 41.923 Service Provided Apr 19 - John Bryce (ENG) provided an update &#x0D; &#x0D; Hi there&#x0D; &#x0D; As per Chris's email below, this case was handled on Monday. We can consider case 101014956075 closed.&#x0D; &#x0D; Best,&#x0D; John&#x0D; &#x0D; John Bryce&#x0D; Administrative Assistant to&#x0D; Jimmy Zammara - Director, Integrated Strategy &amp; Utilities Planning&#x0D; Albert Shamesh ? Director, Zero Waste &amp; Resource Recovery&#x0D; Mark Schwark ? Director, Green Operations&#x0D; p. 604-829-9211 e. johnathan.bryce@vancouver.ca&#x0D;</div>

Phone	<div>1. Subject Noise complaints at Grandview Park</div> <div>2. Describe details (who, what, where, when, why) §.22(1) specifically asked to send the request to Mayor and Council. He would like more enforcement for noise issues at Parks. Today, he reported three people playing a full drum kit and an amplified guitar at Grandview Park. The pounding base doesn't allow him to do any work. The noise is an ongoing issue. There was a DJ set up with speakers two nights ago, a guy playing an electric guitar yesterday and three individuals playing loud music again today. He says Park Rangers do not attend or only attend after the noise is over. Park Ranger case service level was provided.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Grandview-Woodland</div> <div>5. Were any other cases or service requests created as a result of this feedback? Yes</div> <div>6. If Yes, provide case number(s) or other relevant details 101014956106</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Noise Complaint</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)	s.22(1)	4/17/2021 3 56 00 PM	4/22/2021 4 45 57 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 16 45 56,757</div> <div>Acknowledged</div>
WEB	<div>1. Subject East Georgia street traffic</div> <div>2. Describe details (who, what, where, when, why) Hi, I'm sorry we have to bother you but we have exhausted all avenues. This street between Renfrew and Nanaimo is so unsafe cars are using this street as a speedway as there are no traffic calming measures and since the closure of Charles street its even worse. We have contacted the city, filled out surveys and sent letters but to date there has been no action taken. In 2019 we were told the city is aware and will reach out to the residents but we heard nothing. There are many children on this street and its getting more and more dangerous. One neighbor informed me that COV staff told them they are of the issue, they are doing nothing and if they don't like it move. I myself have witnessed close calls between cyclists and vehicles and at Pentiction and East Georgia a lady got knocked off her bike by a vehicle.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Hastings-Sunrise</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Traffic Calming</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		s.22(1)	s.22(1)	4/17/2021 5 05 00 PM		<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence</div> <div>Reason for reallocation ENG - Apr 22 - Sent to Benafsha Idradi for response &#x0D; &#x0D;</div> <div>Resident has traffic safety concerns regarding E Georgia St, between Renfrew and Nanaimo St. Would ENG staff be able to respond back to the resident and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div>
WEB	<div>1. Subject Protests</div> <div>2. Describe details (who, what, where, when, why) This is absolute bullshit that we the tax paying people of Vancouver have to provide police protection for these groups especially the anti maskers. First of all they should not be aloud to be heard at all you are allowing them a platform and that is wrong.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Other</div> <div>11. Specific area of concern Protests</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>		s.22(1)		4/17/2021 7 13 25 PM	4/22/2021 4 48 14 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 16 48 14,187</div> <div>Service Provided</div> <div>Reference Number 101014956399&#x0D; &#x0D</div> <div>He to §.22(1) &#x0D;</div> <div>Thank you for taking the time to share your concerns with Vancouver City Council regarding protests occurring during the COVID-19 pandemic.&#x0D; &#x0D;</div> <div>The Vancouver Police Department (VPD) is aware of these protests and they continue to monitor the situation to make sure there are no concerns for public safety. The VPD's primary function is to uphold the law; any police action taken is based on policies and practices stemming from relevant statutes and case law. The VPD respects peaceful protests and during public demonstrations, police response is proportionate to the activities observed.&#x0D; &#x0D;</div> <div>Section 2 of the Canadian Charter of Rights and Freedoms sets out the fundamental freedoms, including freedom of peaceful assembly. The Charter is the highest law in Canada and as such, all federal and provincial statutes, as well as municipal by-laws, must be consistent with the Charter. There is a long-standing recognition by the Courts that the use of police discretion in consideration of the proportionality to the material circumstances is entirely appropriate. &#x0D; &#x0D;</div> <div>During fundamentally lawful demonstrations, the VPD ensures its actions do not escalate to confrontations, potentially leading to violence or injuries to the public or VPD members. The VPD uses recognized best practices in its training and preparations for policing public demonstrations, using discretion to allow public gatherings which may otherwise violate laws or bylaws. Police actions are grounded in the human rights principles of proportionality, lawful justification, and using the least intrusive means necessary. Any decision to intervene will take into consideration the impact demonstrators are having on others, and the proportionality of police intervention.&#x0D; &#x0D;</div> <div>If you have further questions or concerns regarding protests in the City, you may send an email to the VPD at protests@vpd.ca. &#x0D; &#x0D;</div> <div>Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D;</div> <div>Sincerely,&#x0D; &#x0D;</div> <div>Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D;</div> <div>Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject Purchase of Best Western on Kingsway</div> <div>2. Describe details (who, what, where, when, why) It's honestly shocking that the city purchases prime real estate to house the homeless while middle class people like myself work my ass off and pay taxes to live in the same neighborhoods. So you are using my hard earned money to house people who do NOT pay taxes, while I need to make sure I work more and harder to live in this city and in desired neighborhoods. What a JOKE and a SCAM. How many heads are put together to come up with such poor decisions? Give your head a shake, we live in one of the most expensive cities in North America. You actually think this is the best course of action??? Maybe you should pay my property tax and my strata fees.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Social Housing</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>		s.22(1)	s.22(1)	4/17/2021 10 28 23 PM	4/20/2021 4 16 19 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-20 16 16 18,533</div> <div>Service Provided</div> <div>Reference Number 101014956599&#x0D; &#x0D</div> <div>He to §.22(1) &#x0D;</div> <div>Thank you for taking the time to share your concerns with Council regarding the City of Vancouver's recent purchase of 205 Kingsway to provide homes for people experiencing or at risk of homelessness.&#x0D; &#x0D;</div> <div>The City is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as well as working with BC Housing to provide urgent solutions such as the creation of more supportive housing. &#x0D; &#x0D;</div> <div>People experiencing homelessness are not all the same? They can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents with a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live healthier lives.&#x0D; &#x0D;</div> <div>For more information regarding supportive housing, you may visit the City's website at vancouver.ca/supportive-housing.&#x0D; &#x0D;</div> <div>Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D;</div> <div>Sincerely,&#x0D; &#x0D;</div> <div>Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D;</div> <div>Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>

WEB	<div>1. Subject</div> <div>2. Describe details (who, what, where, when, why)</div> <div>I am happy that businesses in Stanley Park are presenting a petition to the Supreme Court regarding the Parks Board removing a traffic lane from service other than bikes. It is hard to fathom that the Mayor and Council have let the Parks Board attack and squeeze these businesses until they fail. The Parks Board finally broke the Aquarium with all their nonsense until they had to sell to an American company. Shame on you all. Even though I haven't lived in Vancouver for a number of years (too costly) our family often visited the park and our kids to many hands on classes at the aquarium. The ever increasing blockage of streets in Vancouver for bike lanes also makes it very difficult for us to come into Vancouver for cultural and other events so now we don't bother. You have taken Richards Street from 4 lanes to one lane. This is the route we used to take when coming off the viaduct to make our way to the Orpheus to go to the VSO. You even removed the small parking lot across from the Orpheum and made a park out of it that is not terribly safe to sit there. We are now seniors and this access is</div>		<div>s.22(1)</div>		4/18/2021 12 23 43 AM	4/22/2021 4 50 29 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 16 50 28.567</div> <div>Acknowledged</div>
WEB	<div>1. Subject</div> <div>205 Kingsway</div> <div>2. Describe details (who, what, where, when, why)</div> <div>Please help me understand why the city is repurposing the Best Western on 205 Kingsway for more social housing when there is already the Biltmore one block away?? I am thrilled that you are finding homes for the homeless and giving them a chance to live indoors. And of course, hopefully providing them with all the services they require to be safe and healthy. I just do not understand the location of the new repurposed building. I live s.22(1) Biltmore and have s.22(1) I see and hear the non-stop traffic of the friends and family of the tenants at the Biltmore. I see the drug dealers heading over to the Biltmore, and have also seen people dying of overdoses and stabbings s.22(1) The fire engines, police and ambulances visit the Biltmore on a regular basis. This morning was no exception. I know the staff at Nightingale School and have heard their concerns about safety around their school grounds. I spent s.22(1) in the DTES and know very well the safety issues we faced every day. So please help me understand why you would choose to add another housing project so close to the Biltmore? Who thinks this is good idea? And is there a Community Advisory Committee? I'm not sure this already very lively neighbourhood is actually ready and able to support this new group of tenants to the degree they deserve and need. Surely there is another neighbourhood that doesn't already have a busy housing project like the Biltmore and is willing to take one on. Thanks for your help. s.22(1)</div> <div>3. Department</div> <div>Mayor and Council</div> <div>4. Neighbourhood</div> <div>Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?)</div> <div>Yes</div> <div>8. Council Item</div> <div>Not Applicable</div> <div>9. Select category</div> <div>Housing and Homelessness</div> <div>11. Specific area of concern</div> <div>Social Housing</div> <div>12. Author Type</div> <div>Individual</div> <div>13. Correspondence Type</div> <div>Original Feedback</div> <div>14. Original Client</div> <div>s.22(1)</div> <div>15. Original Email address</div> <div>s.22(1)</div> <div>16. Original address</div> <div>s.22(1)</div>		<div>s.22(1)</div>		4/18/2021 6 35 31 AM	4/20/2021 4 16 59 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-20 16 16 59.157</div> <div>Service Provided</div> <div>Reference Number 101014956659&#x0D;</div> <div>&#x0D;</div> <div>He is s.22(1)</div> <div>&#x0D;</div> <div>Thank you for taking the time to share your concerns with Council regarding the City of Vancouver's recent purchase of 205 Kingsway to provide homes for people experiencing or at risk of homelessness.&#x0D;</div> <div>&#x0D;</div> <div>The City is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as well as working with BC Housing to provide urgent solutions such as the creation of more supportive housing. &#x0D;</div> <div>&#x0D;</div> <div>People experiencing homelessness are not all the same? they can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents with a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live healthier lives.&#x0D;</div> <div>&#x0D;</div> <div>For more information regarding supportive housing, you may visit the City's website at vancouver.ca/supportive-housing.&#x0D;</div> <div>&#x0D;</div> <div>Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D;</div> <div>&#x0D;</div> <div>Sincerely,&#x0D;</div> <div>&#x0D;</div> <div>Office of Vancouver City Council&#x0D;</div> <div>City of Vancouver&#x0D;</div> <div>453 West 12th Ave&#x0D;</div> <div>Vancouver, BC&#x0D;</div> <div>V5Y 1V4&#x0D;</div> <div>&#x0D;</div> <div>Note: Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
WEB	<div>1. Subject</div> <div>Possible Code of Conduct Violation: Defunding Police</div> <div>2. Describe details (who, what, where, when, why)</div> <div>Policy 1.1., concerning Integrity, requires that Council officials make decisions that benefit the community. Does voting to defund the police in the midst of a crime wave constitute a decision that benefits or harms the community? On what grounds can a Council official claim that such a decision constitutes a benefit to the community, not a threat to it? I seek clarification of this matter. With best regards, s.22(1)</div> <div>3. Department</div> <div>Mayor and Council</div> <div>4. Neighbourhood</div> <div>Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?)</div> <div>Yes</div> <div>8. Council Item</div> <div>Not Applicable</div> <div>9. Select category</div> <div>Social and Community Services</div> <div>11. Specific area of concern</div> <div>Decriminalizing Poverty</div> <div>12. Author Type</div> <div>Individual</div> <div>13. Correspondence Type</div> <div>Original Feedback</div> <div>14. Original Client</div> <div>s.22(1)</div> <div>15. Original Email address</div> <div>s.22(1)</div> <div>16. Original address</div> <div></div>		<div>s.22(1)</div>		4/18/2021 7 44 42 AM	4/20/2021 5 16 25 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-20 17 16 25.377</div> <div>Acknowledged</div>
WEB	<div>1. Subject</div> <div>Earnest Ice Cream Customer seating removal</div> <div>2. Describe details (who, what, where, when, why)</div> <div>Why did the city confiscate the outdoor customer seating that Earnest Ice Cream on Fraser street built, without contacting the business first? They had permits for that seating. It was outside and was able to be used in a socially responsible way. The city took it away and now is unable to tell Earnest Ice Cream where they have stored their STOLEN benches. And they are requiring this local business to reapply for permits when they already had them for that seating area. Considering how many businesses have not been able to make it through this pandemic, why is the city making it more difficult for the ones still operating to survive. This is very frustrating. I am a customer of that business.</div> <div>3. Department</div> <div>Mayor and Council</div> <div>4. Neighbourhood</div> <div>Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?)</div> <div>Unknown</div> <div>8. Council Item</div> <div>Not Applicable</div> <div>9. Select category</div> <div>Licences and Permits</div> <div>11. Specific area of concern</div> <div>Patio Permit</div> <div>12. Author Type</div> <div>Individual</div> <div>13. Correspondence Type</div> <div>Original Feedback</div> <div>14. Original Client</div> <div>s.22(1)</div> <div>15. Original Email address</div> <div>s.22(1)</div> <div>16. Original address</div> <div>s.22(1)</div>		<div>No Name No Name (ps)</div>		4/18/2021 11 40 00 AM		<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Updated Case Details Reallocated to queue Eng_Mayor and Council Correspondence</div> <div>Reason for reallocation ENG - Apr 22 - Sent to Benafsha Idradi for response &#x0D;</div> <div>&#x0D;</div> <div>Resident has concerns regarding the outdoor seating removed from Earnest Ice Cream at 3992 Fraser St. Would ENG staff be able to respond back to the resident and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div>
Phone	<div>1. Subject</div> <div>Kits Beach Party</div> <div>2. Describe details (who, what, where, when, why)</div> <div>Citizen is very angry that the city is not penalizing or taking any action whatsoever to stop mass transmission events.</div> <div>3. Department</div> <div>Mayor and Council</div> <div>4. Neighbourhood</div> <div>Kitsilano</div> <div>5. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?)</div> <div>No</div> <div>8. Council Item</div> <div>Not Applicable</div> <div>9. Select category</div> <div>Police, Fire, and Public Safety</div> <div>11. Specific area of concern</div> <div>COVID-19 Closures and Enforcement</div> <div>12. Author Type</div> <div>Individual</div> <div>13. Correspondence Type</div> <div>Original Feedback</div> <div>14. Original Client</div> <div></div> <div>15. Original Email address</div> <div></div> <div>16. Original address</div> <div></div>		<div>s.22(1)</div>	<div>s.22(1)</div>	4/18/2021 11 44 00 AM	4/22/2021 4 56 42 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div></div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-22 16 56 41.787</div> <div>Acknowledged</div>

	1. Subject Rv s 2. Describe details (who, what, where, when, why) I just watched three rv from STRATHCONA PARKtowed to 18/1900 block vernon dr 3. Department Mayor and Council 4. Neighbourhood Grandview-Woodland 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown 8. Council Item Not Applicable 9. Select category Streets, Sanitation, and Transportation 11. Specific area of concern Recreational Vehicles 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client §.22(1) 15. Original Email address §.22(1) 16. Original address 18/1900 vernon dr		No Name No Name (ps)		4/18/2021 1 30 42 PM	4/22/2021 4 56 57 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-22 16 56 56.733 Acknowledged
WEB	1. Subject pressure washing noise 2. Describe details (who, what, where, when, why) Stress levels are high enough in covid times without the loud noise of power washing going in the parking area on the §.22(1) for over 4 hours! At least ban this on Sundays to give us one day of rest. 3. Department Mayor and Council 4. Neighbourhood Kitsilano 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown 8. Council Item Not Applicable 9. Select category Licences and Permits 11. Specific area of concern Power Equipment Noise 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client §.22(1) 15. Original Email address §.22(1) 16. Original address §.22(1)		§.22(1)		4/18/2021 3 04 22 PM	4/22/2021 4 58 24 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-22 16 58 24.287 Service Provided Reference Number 101014957457  He lo §.22(1)  Thank you for taking the time to share your noise concerns with Council regarding the use of power equipment in Vancouver.  The City recognizes there are a variety of concerns related to the use of power equipment and continuously works to minimize them. Currently, power equipment may only be operated between the hours of 7am and 10pm Monday to Saturday or between the hours of 10am and 10pm on Sundays and holidays.  The best way to have your concerns addressed efficiently is to report any noise concerns by caling 3-1-1, using the VanConnect app (http://vancouver.ca/vanconnect.aspx), or going on the City's website (https://vancouver.ca/home-property-development/get-help-with-noise.aspx).   For more information regarding the City's power equipment policy, you may also visit the website at https://vancouver.ca/home-property-development/power-equipment.aspx.  Thank you again for your feedback; your concerns have been received by the Mayor and Councilllors for their consideration on this matter.  Sincerely,  Office of Vancouver City Council City of Vancouver 453 West 12th Ave Vancouver, BC V5Y 1V4  Note Please do not respond to this email. If you would like to follow-up or have add tional questions or comments, please use the Contact Council web form http://vancouver.ca/your-government/contact-council.aspx or call 3-1-1 and provide your Reference Number listed above.
WEB	1. Subject DartDrones 2. Describe details (who, what, where, when, why) Good afternoon! I am writing on beha f of the company named DartDrones (https://www.dartdrones.com/). Our brand is a US leader in drone training. Some of our notable clients are HBO, Autodesk, FOX News, The New York Times, and many others. We are currently very interested in entering the Canadian drone market. It would also be crucial to mention that we have already helped with various US government projects and directly worked with the city's administrations and police departments. For this reason, we would like to establish partner relationships with the Vancouver administration to improve the life of the citizens through better and active utilization of drone technology. Do you extensively use drones in the public sphere? Do you have a training partner in mind? Many thanks for considering our request. All regards, DartDrones 3. Department Mayor and Council 4. Neighbourhood I do not live in Vancouver 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Social and Community Services 11. Specific area of concern Drone Photography 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client DartDrones 15. Original Email address §.22(1) 16. Original address		DartDrones		4/18/2021 4 25 12 PM	4/22/2021 5 04 42 PM	Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-22 17 04 15.253 Service Provided Reference Number 101014957624  He lo DartDrones,  Thank you for taking the time wrte to Council regarding the use of drones in Vancouver.  Although your enquiry has been received by the Mayor and Councillors, drone regulations actually fall under the jurisdiction of the federal government. If you would like to contact the federal government, you may find their contact information on their website.  Sincerely,  Office of Vancouver City Council City of Vancouver 453 West 12th Ave Vancouver, BC V5Y 1V4  Note Please do not respond to this email. If you would like to follow-up or have add tional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above. Case Reopened Update Categories Agent Finished Case Closed. Closed date 2021-04-22 17 04 41.92 Service Provided
WEB	1. Subject Question, re heat exchanger / noise stress and Covid-19 2. Describe details (who, what, where, when, why) Entered by Cllr's Assistant, please cc wanda.bradbury@vancouver.ca and lisa.dominato@vancouver.ca on response. Question, re heat exchanger / noise stress and Covid-19Following up now on our earlier conversation (last summer) about heat pumps/exchangers and noise levels, re impacts on neighbours in urban settings. Did you come up with any further information about what is/can be done to limit the noise, stress and aggravation caused by these machines ? Our particular challenge was our neighbour's heat pump, installed about 3 metres from our back deck/s tting area, that was measured at 67 decibels, and was running frequently, sometimes 24/7. Though they have taken some measures to buffer the sound, it is sti l qu te loud and intrusive. As we come into the warmer months and look forward to being outside more, I am very curious to find out what can be done to more broadly mitigate/end the unnecessary, intrusive, and unhealthy noise produced by heat pumps especia lly when they are in close proximity, but on a neighbouring property. > It isn t clear to me why such machines can be produced, sold and insta led without assurances of low/no sound emissions. You may know that CleanBC, the province of BC and Canada recently have supported retrofits through rebates, which is a good idea Province doubles CleanBC home energy retrofit rebates [archive.news.gov.bc.ca] (6 January 2021). However, if this also potentially comes with the (continued) aggravation of excessive sound, stress and annoyance to others (neighbours, tenants, etc) who have no control over the use of the pump, then steps could and should be taken to ensure that they are greatly muffled/s lenced as part of the installation process. Is there something that can be done at the municipal level to address this, and/or, is this a provincial issue ? I am also copying the Right to Quiet Society [quiet.org], and my MLA Hon. George Heyman [leg.bc.ca] for their reference and potential interest. Thank you for your time and assistance. I look forward to hearing from you ! 3. Department Mayor and Council 4. Neighbourhood Unknown 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Council Item Not Applicable 9. Select category Licences and Permits 11. Specific area of concern Noise Complaint 12. Author Type Individual 13. Correspondence Type Original Feedback 14. Original Client §.22(1) 15. Original Email address §.22(1) 16. Original address	Entered by Cllr's Assistant, please cc wanda.bradbury@vancouver.ca and lisa.dominato@vancouver.ca on response.	§.22(1)		4/19/2021 9 02 00 AM	Agent Created Case Public Stuff request id PSID0 Agent Updated Case Details Reallocated to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Apr 19 - Sent to Corrie Okell for response   Related to case #101014020329 from May 2020 - Councillor Dominato received this resident's noise concerns regarding their neighbour's heat pump. Would DBL be able to respond back to the resident and CC Councillor Dominato as we l as her assistant, Wanda Bradbury, and BCC CouncilCorrespondence@vanocuver.ca in the email response? Thanks! Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback Reason for reallocation This would be better suited for the Green Buildings Team - Sustainability. I know they have created a Heat Pump Noise Guide. The questions is more around future than current. Agent Updated Case Details Reallocated to queue PDS_Mayor and Council Correspondence Reason for reallocation PDS - Apr 21 - Sent to Templar Tsang-Tinaistich for response   Councillor Dominato received this resident's noise concerns regarding their neighbour's heat pump. Corrie advised that this would be better suited for the Green Buildings Team (Sustainability) as they have created a Heat Pump Noise Guide and the questions is more around the future than current. Would PDS be able to respond back to the resident and CC Councillor Dominato as well as her assistant, Wanda Bradbury, and BCC CouncilCorrespondence@vanocuver.ca in the email response? Thanks! Agent Updated Case Details Description updated to heat exchanger / noise stress and Covid-19	

Phone	<div>1. Subject Stop placing homeless she ters in the east side</div> <div>2. Describe details (who, what, where, when, why) Caller advises early this morning around 5am a big blast woke them all up. There was a fire, they heard it was an incendiary bomb that went off in a garage nearby. Caller is advising she would like the Mayor and council to know that the residents of this area do not want any more shelters placed here. It is attracting low life people and crime and putting us residents at risk. People on the West side don't have to worry about what's going in their neighbourhood. There is too much density in this area, more and more high rises codo buildings, ripping out fam ly homes. "Why don't shelters get placed by the mayors house"? Caller mentions they live s.22(1) of Kingsway there is already a hotel turned into a shelter at Kingsway and Victoria and another is coming to Kingsway and E 10th area. This is not okay.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Housing and Homelessness</div> <div>11. Specific area of concern Social Housing</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)		4/19/2021 9 44 00 AM	4/20/2021 4 18 38 PM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2021-04-20 16 18 37.76 Service Provided Reference Number 101014958568&#x0D; &#x0D; He to s.22(1) &#x0D; Thank you for taking the time to share your concerns with Vancouver C ty Council regarding the supportive housing sites near Kingsway.&#x0D; &#x0D; The City is facing a housing crisis and people experiencing homelessness have been heavily impacted. Providing homes for people who are experiencing homelessness continues to be a top priority for the City. Hundreds of people are living outside with nowhere to sleep, use the washroom, or get regular food and water. In addition to these existing factors, COVID-19 has placed additional strain on people's housing situation. No one should be without a home and the City is committed to addressing the root causes that lead to people experiencing homelessness as wel as working with BC Housing to provide urgent solutions such as the creation of more supportive housing. &#x0D; &#x0D; People experiencing homelessness are not all the same ? they can be young people, seniors, people with disabilities, and anyone who has experienced trauma, poverty, or has struggled with the high cost of housing. Supportive housing provides these residents wth a safe place to live and where they can connect with the services and support they need to heal from the damage caused by living outdoors and live hea thier lives.&#x0D; &#x0D; For more information regarding supportive housing, you may visit the City?s website at vancouver.ca/supportive-housing.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Council lrs.&#x0D; &#x0D; Sincerely,&#x0D; <div>&#x0D;</div><div>Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have add tional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div></div>
Phone	<div>1. Subject Homelessness</div> <div>2. Describe details (who, what, where, when, why) There are too many homeless she ters on the east side of Vancouver. It attracts crimes in the neighborhood. Ca ler thinks that their taxes should go down as the home insurance will go up. There was a bomb went off a block away from this at 5am this morning. Caller lves at s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Kensington-Cedar Cottage</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Po ice, Fire, and Public Safety</div> <div>11. Specific area of concern Neighbourhood Safety</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		2021 April, Anonymous		4/19/2021 10 06 00 AM	4/22/2021 5 05 08 PM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2021-04-22 17 05 08.377 No Response Required Anonymous</div>
WEB	<div>1. Subject Komagata Maru apology and Komagata Maru Proclamation</div> <div>2. Describe details (who, what, where, when, why) Komagata Maru apology and Komagata Maru Proclamation. On May 23, 2021, Mayor and Council will film their message about Komagata Maru apology and share the Komagata Maru Proclamation as well. This wil be shared via the City of Vancouver's social media channels. It would be greatly appreciated if in the film message Respected Mayor Kennedy Stewart and Respected Council lrs recognize the Descendants of the Komagata Maru Society and my work in educating the community about the dangers of racism and also the City of Vancouver Council apologized the Komagata Maru incident and Komagata Maru Proclamation beha f of the Descendants of the Komagata Maru Society request s.22(1) his would mean a lot to everyone at the society. s.22(1) March 3, 2020 to the C ty of Vancouver Council for Komagata Maru apology and Komagata Maru Proclamation May 23 As a Komagata Maru Remembrance Day in the City of Vancouver. The Respected Councilor Jean Swanson brought the Komagata Maru apology and Komagata Maru Proclamation Motion June 10, 2020 behalf of the Descendants of the Komagata Maru Society request which s.22(1) as well, s.22(1) Respected Council C ty of Vancouver approved the Komagata Maru apology and Komagata Maru Proclamation Motion unanimously. I am sending you Komagata Maru apology and Komagata Maru Proclamation CBC news link below, https //bit.ly/3gtwyS5 [cbc.ca]</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Social and Community Services</div> <div>11. Specific area of concern Komagata Maru Apology and Remembrance Day</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>	Entered by Counc llor's Assistant W. Bradbury.	s.22(1)		4/19/2021 11 18 40 AM	4/19/2021 12 16 20 PM	<div>Agent Created Case Public Stuff request id PSID0</div> <div>Agent Finished Case Closed. Closed date 2021-04-19 12 16 19.723 Acknowledged</div>

WEB	<p>1. Subject Greeting Letter Request for 2021 Falun Dafa Day</p> <p>2. Describe details (who, what, where, when, why) Greeting Letter Request for 2021 Falun Dafa Day. We are writing today to respectfully request a greeting letter in recognition of Falun Dafa Day for this year (May 13, 2021). This is an annual celebration of the contributions of the Falun Dafa community in Canada and to honor the values of truthfulness, compassion, and forbearance. Falun Dafa [faluninfo.net] (also known as Falun Gong) is a spiritual practice for mind and body, rooted in the ancient schools of cultivation in China. It consists of meditative exercises, and a moral philosophy aimed at the promotion of virtue. At the core of Falun Dafa's teachings are the tenets of Truthfulness, Compassion, and Forbearance. Tens of millions of people from diverse cultural backgrounds in over 100 countries, including Canada, benefit from practicing Falun Gong, where the free teachings [en.falundafa.org] help people improve their mental, moral, and physical wellbeing [en.minghui.org] and contribute to a more healthy and harmonious society. Falun Dafa practitioners have also helped Canadians during these difficult times, by offering free meditation exercise instruction in communities [falundafa.ca] and online classes [learnfalungong.com]. As traditional Chinese culture believes, and scientific studies [nicholas.nih.gov], as well as survey results [en.minghui.org], are now proving, the connection between mind and body is key for a healthy immune system and to combat illness and stress. As you may be aware, for the past 22 years, major human rights [freedomhouse.org] organizations have documented the nation-wide campaign of hatred, torture, mass imprisonment, and killing of people who practice Falun Gong in China, including evidence [endtransplantationuse.org] of practitioners being murdered for their vital organs [heathuropaeu] that are being sold by the Chinese Communist Party (CCP). International legal experts say that crimes against humanity [chinatibunal.com], and genocide [scholarcommons.usf.edu], have occurred. Facing two decades of unspeakable atrocities, the Falun Dafa community, both within China and abroad, have endured with resolute non-violence and persistence to uphold freedom and universal values. This has garnered worldwide recognition, including thousands of greetings and proclamations from governments and officials. By sending a greeting to mark Falun Dafa Day, you help affirm Canada's commitment to human rights, freedom of conscience, and to the values of truthfulness, compassion and tolerance and its benefits to Canadians. We would truly appreciate if you could please send it to us by May 10th, 2021. Should you have questions, please don't hesitate to contact us. For more information, please visit https://faluninfo.net [faluninfo.net] on behalf of Falun Dafa Association of Vancouver</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Unknown</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Not Applicable</p> <p>9. Select category City Administration</p> <p>11. Specific area of concern Proclamation Request</p> <p>12. Author Type Group or Organization</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client Sue Zhang</p> <p>15. Original Email address tfdi.van@gmail.com</p>	<p>Entered by Cllr's Assistant, please cc: wanda.bradbury@vancouver.ca and lisa.dominato@vancouver.ca on response. NOTE: Councilor Dominato would like to know if our communications department is planning a joint Councilor video or message for this day. Citizen also mentioned human rights in China.</p>	Sue Zhang		4/19/2021 11 50 30 AM	4/20/2021 9 10 52 AM	<p>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed. Closed date: 2021-04-20 09 10 51.667 Service Provided Apr 20 - Lesley Matthews (CMO) provided a response to Councilor Dominato's enquiry &#x0D;&#x0D; Good morning Wanda,&#x0D;&#x0D; I received the below e-mail regarding Falun Dafa Day. There are no plans from either Protocol or CEC to arrange a video message to mark this day. We typically only support video messages for events that are Council approved annual events listed on the Official Celebrations and Observances webpage.&#x0D;&#x0D; If Councilor Dominato has any further questions, she is welcome to reach out to me.&#x0D;&#x0D; Sincerely,&#x0D;&#x0D; Lesley&#x0D;&#x0D;&#x0D; Lesley Matthews Chief, External Relations and Protocol&#x0D;Office of the City Clerk City of Vancouver&#x0D;lesley.mathews@vancouver.ca&#x0D;604-629-2039</p>
Phone	<p>1. Subject Displacement of Chinese people from Chinatown</p> <p>2. Describe details (who, what, where, when, why) &#x2211;s very upset for the Chinese people who have been displaced from a building in Chinatown to make room for indigenous first nations people instead. What would make more sense is for the first nations people to go back to where their bands are, they have places for them. These Chinese people are old, they came here many years ago, and some may not speak English and they have been displaced from their homes. I don't understand, why this is allowed. This will be very disruptive for them. I am not Chinese but this is terrible. They mayor would have to have approved this. Why? &#x2211;vised she saw this on the News on TV this morning (most likely the news article below) https://bit.ly/2RCKKNZ</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Downtown</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) No</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Housing and Homelessness</p> <p>11. Specific area of concern Grace Seniors Home</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client</p> <p>15. Original Email address</p> <p>16. Original address</p>		∑		4/19/2021 12 11 00 PM	4/22/2021 5 06 08 PM	<p>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</p> <p>Agent Finished Case Closed. Closed date: 2021-04-22 17 06 07.757 Acknowledged</p>
WEB	<p>1. Subject DTES Market - Ref 101014924664</p> <p>2. Describe details (who, what, where, when, why) Thank you for your response to my concerns regarding the temporary location of the DTES market. As previously stated, I take no issue with the market as an important enterprise. My concerns are solely regarding the chaos, criminality, lack of safety and enforcement that surround the immediate area where the market is located. I implore council to please consider a temporary location outside the Gastown area as Gastown businesses, owners and residents are already struggling heavily due to the pandemic and the DTES market moving here will do nothing to help. I understand that this is a difficult decision but hope that the need for safety, security and lawfulness of the Gastown community are respected. Thank You.</p> <p>3. Department Mayor and Council</p> <p>4. Neighbourhood Downtown</p> <p>5. Were any other cases or service requests created as a result of this feedback? Yes</p> <p>6. If Yes, provide case number(s) or other relevant details</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</p> <p>8. Council Item Not Applicable</p> <p>9. Select category Police, Fire, and Public Safety</p> <p>11. Specific area of concern Downtown Eastside Street Market</p> <p>12. Author Type Individual</p> <p>13. Correspondence Type Original Feedback</p> <p>14. Original Client &#x2211;</p> <p>15. Original Email address &#x2211;</p> <p>16. Original address Carrall St at Cordova St</p>		∑		4/19/2021 12 30 47 PM	4/19/2021 1 08 02 PM	<p>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed. Closed date: 2021-04-19 13 08 01.547 Service Provided Apr 19 - Sent email response &#x0D;&#x0D; Reference Number: 101014924664&#x0D;&#x0D; He to &#x2211;&#x0D;&#x0D; Thank you for taking the time to share your concerns with Vancouver City Council regarding the Downtown Eastside (DTES) Market.&#x0D;&#x0D; The DTES Market's location at 58 West Hastings has always been a temporary arrangement until construction begins on the development by Vancouver Chinatown Foundation, which will include 230 units of new social housing and a 50,000-square-foot health centre operated by Vancouver Coastal Health.&#x0D;&#x0D; Vancouver Chinatown Foundation recently provided an extension for the DTES Market to continue operations on 58 W Hastings until April 23, 2021. The DTES Market will be able to relocate to 26 E Hastings between June 1-15 and city staff are exploring street closures for interim Market operations between late April until June 15 for approximately 6 weeks.&#x0D;&#x0D; The DTES Market is a long established initiative that provides a sense of purpose, source of income, opportunity for peer work, and enables the community to connect in a safe and legal space, and the City is committed to the long term future of the Market. Staff have coordinated a DTES Market Community Advisory Committee to support problem solving and mitigate any impacts from the market relocation, as well as to provide regular updates about the market relocation. The committee meets bi-weekly and is comprised of Vancouver Community Network (Market Operator), Overdose Prevention Society, Hastings Crossing Business Improvement Association, Central City Foundation, Community Impact Real Estate Society, Exchange Inner City, Union Gospel Mission, Altira, representatives from DTES grassroots peer network, and local residents.&#x0D;&#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D;&#x0D; Sincerely,&#x0D;&#x0D; Office of Vancouver City Council&#x0D;City of Vancouver&#x0D;453 West 12th Ave&#x0D;Vancouver, BC&#x0D;V5Y 1V4&#x0D;&#x0D; Note: Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</p>

WEB	<div>1. Subject School Parking/Driving Enforcement</div> <div>2. Describe details (who, what, where, when, why) I wanted to contact Bylaw regarding driving and parking enforcement around §.22(1) Your City Clerk Office suggest I contact them via this form. This doesn't feel like a Mayor and Council issue, but I will try. Original exchange: He to §.22(1) Thank you for your email. I would suggest entering your comments or concerns in our "Contact City Council" web page, https://vancouver.ca/your-government/contact-council.aspx From there we will forward it on to the appropriate people and department to address your issue. Thank you ~Kirsty From §.22(1) Sent: Friday, April 16, 2021 10:20 AM To: Correspondence Group, City Clerk's Office <cclerk@vancouver.ca> Subject: [EXT] Bylaw Issue City of Vancouver security warning Do not click on links or open attachments unless you were expecting the email and know the content is safe. Hello; I found your email address on the CoV Bylaw webpage. I am trying to contact Bylaw about a problem at §.22(1) I've noticed that app has changed and I cannot find how to directly access Bylaw. I've also found 311 call times have gone way up. Is there a way I can email or contact Bylaw Parking Enforcement directly? Thank you.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Renfrew-Colingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Parking Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address §.22(1)</div>	<div>s.22(1)</div>	<div>s.22(1)</div>	4/19/2021 12:37:10 PM	4/19/2021 1:28:10 PM	<div>Agent Created Case Public Staff request id: PSID0 Agent Finished Case Closed. Closed date: 2021-04-19 13:28:10.41 Case created in error by Contact Centre</div>	
WEB	<div>1. Subject Accessibility Slokan & Yale</div> <div>2. Describe details (who, what, where, when, why) From §.22(1) Date: April 8, 2021 at 5:40:07 PM PDT To: "Dominato, Lisa" <Lisa.Dominato@vancouver.ca> Subject: [EXT] Accessibility Slokan & Yale I thought I'd send pictures of the exit from the park at Slokan & Yale. It's pretty rough for wheelchairs, walkers and strollers. It shouldn't take much to put down a bit of a walkway there with no parking signs on either side of it. As well, people parking in the alley is getting worse, as it does every year. It would be great if there was more signage & if signs could be placed where people are more likely to see them. Thanks. I appreciate you forwarding this on to staff.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern Accessibility</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>	<div>Please see attachment - §.22(1)</div> <div>Pic Entered by Cllr's Assistant, please cc: wanda.bradbury@vancouver.ca and lisa.dominato@vancouver.ca on response. Councilor Dominato also sent this enquiry to Donnie Rosa, Paul Mochrie, and Lon LaClaire - please include response on Paul Hendren's Q&A Table</div> <div>"Sharing the email below from a local resident (near Burrardview Park). Two asks - one in the email below and a second one §.22(1) and I discussed 1 - can we pave the small section that is entry to the walking path into the park? (See comments below) 2 - 'no parking' signage in alley adjacent to Burrardview Park - can we put it lower on the poles so drivers can see it (it's quite high) and can the signage face both east and west (it's only visible from one direction)."</div>	<div>s.22(1)</div>		4/19/2021 1:07:00 PM	4/23/2021 11:06:15 AM	<div>Agent Created Case Public Staff request id: PSID0 Agent Updated Case Details: Reallocated to queue: Eng_Mayor and Council Correspondence Reason for reallocation: ENG - Apr 19 - Sent to Benafsha Idradia for response &#x0D; &#x0D; Councilor Dominato received this resident's concerns regarding the sidewalk at Slokan & Yale St, and also forwarded the email to Donnie Rosa, Paul Mochrie, and Lon LaClaire. Would ENG staff be able to respond back to the resident and CC Councilor Dominato and her assistant, Wanda Bradbury, as well as BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div> <div>Agent Finished Case Closed. Closed date: 2021-04-23 11:06:15.28 Service Provided Apr 23 - Eric Mital (ENG) responded to the resident and cc'd Cllr Dominato &#x0D; &#x0D; §.22(1) &#x0D; My name is Eric Mital. I manage the team responsible for the street infrastructure. Thanks for bringing this concern to our attention. I've asked staff to review the park access at this location (or lack thereof) and we'll be in touch again shortly. In the meantime, if you have any questions feel free to contact me directly.&#x0D; &#x0D; Thanks,&#x0D; Eric&#x0D; &#x0D; &#x0D; Eric Mital, M.Eng., P.Eng. Manager, Streets Design&#x0D; Engineering Services City of Vancouver&#x0D; eric.mital@vancouver.ca 604-873.7893 &#x0D; &#x0D; Pronouns: he, him, his&#x0D; &#x0D; The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the Musqueam, Squamish, and Tsleil-Waututh Nations&#x0D;</div>
WEB	<div>1. Subject School street project at Van Horne Elementary School</div> <div>2. Describe details (who, what, where, when, why) From §.22(1) Sent: Monday, April 19, 2021 3:43 AM To: Christine.Boyle@vancouver.ca; Melissa.DeGenova@vancouver.ca; Pete.Fry@vancouver.ca; Colleen.Hardwick@vancouver.ca; Lisa.Dominato@vancouver.ca; Rebecca.Bilgh@vancouver.ca; Adriane.Carr@vancouver.ca; Sarah.Kirby-Yung@vancouver.ca; Jean.Swanson@vancouver.ca; Michael.Wiebe@vancouver.ca; Kennedy.Stewart@vancouver.ca Subject: School street project at Van Horne Elementary School To the City of Vancouver Mayor and Councilors & the VSB Trustees, Re: the implementation of School Street program at Sir William Van Horne School on 43rd Avenue. I disapprove of this program for the main reason that it does not address the real issue at hand. It is the manner of how these kids are dropped off/picked-up that is the real issue. I do not believe that any attempt was made to implement a structured orderly drop-off & pick-up at this school---as this would have solved the problem... Other schools have used the structured approach and it works for them. Please see the attached for the entire email.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Streets, Sanitation, and Transportation</div> <div>11. Specific area of concern School Streets Project</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client §.22(1)</div> <div>15. Original Email address §.22(1)</div> <div>16. Original address</div>	<div>Entered by Councilor's Assistant, W. Bradbury. Please cc: lisa.dominato@vancouver.ca and wanda.bradbury@vancouver.ca on response. Please see attachment - §.22(1)</div>	<div>s.22(1)</div>		4/19/2021 1:43:00 PM	4/20/2021 9:50:41 AM	<div>Agent Created Case Public Staff request id: PSID0 Agent Updated Case Details: Reallocated to queue: Eng_Mayor and Council Correspondence Reason for reallocation: ENG - Apr 19 - Sent to Benafsha Idradia for response &#x0D; &#x0D; Councilor Dominato received this resident's concerns regarding the School Streets Project at Van Horne Elementary School. Would ENG staff be able to respond back to the resident and CC Councilor Dominato as well as her assistant, Wanda Bradbury, and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div> <div>Agent Finished Case Closed. Closed date: 2021-04-20 09:50:41.01 Service Provided Apr 19 - Laura Jane (ENG) responded to the resident &#x0D; &#x0D; Dear §.22(1) &#x0D; Thank you for reaching out with your feedback about the School Streets Pilot. It has been good to speak with you by phone on a couple occasions as well.&#x0D; &#x0D; We are piloting School Streets for 4 weeks in partnership with Van Horne elementary to better understand if they can improve safety, increase active travel, and reduce congestion. As you are aware this involves closing one street to motor vehicle traffic for a total of one hour each day while school is in session (30 minutes in the morning and 30 minutes in the afternoon). School Streets have been successful at reducing total vehicle volumes, improving safety, reducing air pollution and encouraging active transportation around schools in many other jurisdictions. They have been piloted or implemented in many other cities including London, Edinburgh, Toronto and Victoria and from this pilot we're hoping to learn more about their impacts in a Vancouver context. &#x0D; &#x0D; Van Horne Elementary wanted to try this pilot in partnership with the City of Vancouver to see if it would help their school. Thank you for your additional ideas on how to help with the issue of congestion around the school. I'm happy to share these with the PAC. &#x0D; &#x0D; The remaining 3 streets surrounding the school remain open to motor vehicle traffic. We conducted traffic counts on all of the streets surrounding the school prior to the pilot and will be conducting them again in the next couple of weeks to understand total vehicle volumes around the school and if there have been any changes to the other streets. City staff have also been on-site on multiple occasions over the past week observing the traffic on the adjacent streets. &#x0D; &#x0D; We have asked residents to provide us with any feedback on the 4-week pilot so appreciate you reaching out. Residents were notified through a large banner that was put up on the street more than one month prior to the pilot, 6 additional large pedestrian signs located on poles along the street, and through notification letters. There was a slight delay with Canada Post and that is why the §.22(1) resident letters arrived approximately 2 weeks prior to the pilot instead of 3. We are collecting all of this feedback and will be reporting back after the pilot in June with the results. It is important to note that this is a temporary 4-week pilot program. If the City and VSB were to decide to expand the School Streets pilot program in future for a longer duration additional consultation with residents would occur.&#x0D; &#x0D; During the first week of the pilot a few teachers brought their classes out to the street so the kids could have some outdoor space to draw with chalk and experience the additional space. Van Horne is also currently taking part in our School Active Travel Planning Program over the next couple of years and as part of that we will be helping them with additional infrastructure improvements as well as other encouragement and education in initiatives. We're also planning to scale up our walking and cycling safety training programming over the next couple of years to reach all elementary schools as part of our Climate Emergency Action Plan. &#x0D; &#x0D; Thanks again for your feedback and please don't hesitate to reach out to me by phone again if you want to discuss further.&#x0D; &#x0D; Best,&#x0D; Laura&#x0D; &#x0D;</div>

Phone	<div>1. Subject People being unruly - enforcement required</div> <div>2. Describe details (who, what, where, when, why) Caller states that she wants her feedback to go to Mayor and Council. She said she lives near English Bay beach and feels like she is a hostage in her building. She has been here s.22(1) and said her neighbors (the residents of this area) are feeling the same. They cannot go out due to the crowds that are at the beach. She said no one is masking up and people are coughing everywhere. She is scared to take her s.22(1) outside and they have been staying indoors for the past 4 days during one of the sunniest weekends. She said that there have been so many people partying and it feels similar to the fireworks in the summer but this feels scary. She said the Mayor and Council need to have more enforcement downtown near these parks and beaches. She is also concerned about 4-20 tomorrow. She will be at home with s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) No</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>		s.22(1)	2369975829	4/19/2021 1 47 00 PM	4/26/2021 4 23 59 PM	<div>Agent Created Case</div> <div>Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-26 16 23 59.237</div> <div>Service Provided</div> <div>Reference Number 101014959925&#x0D;</div> <div>&#x0D;</div> <div>He is s.22(1)</div> <div>&#x0D;</div> <div>Thank you for taking the time to share your concerns with Council regarding the recent parties at the beaches in Vancouver. &#x0D;</div> <div>&#x0D;</div> <div>Although your concerns have been received by the Mayor and Councillors, enforcing physical distancing in public with penalties is under the jurisdiction of the Province. &#x0D;</div> <div>&#x0D;</div> <div>Park Rangers actively provide education about compliance with provincial health orders at the City's beaches and parks. While Park Rangers will be out at beaches and parks to encourage and educate the general public regarding social distancing, it is also the personal responsibility of individuals to remain extra vigilant when it comes to social distancing and remaining within their core bubble. &#x0D;</div> <div>&#x0D;</div> <div>If Park Rangers encounter a group of individuals who are blatantly disregarding the public health order and putting themselves and others at risk, they will connect with the Vancouver Police Department and ask them to attend to address the situation. Individuals can also report these types of incidences directly by contacting 3-1-1 or using the VanConnect app/desktop version.&#x0D;</div> <div>&#x0D;</div> <div>Residents are asked to &#x0D;</div> <div>? Keep at least 2 metres (6 feet) from others.&#x0D;</div> <div>? Visit parks and beaches close to home, and go during less busy times.&#x0D;</div> <div>? Limit the number of visits to parks and beaches to provide opportunities for others to access.&#x0D;</div> <div>? Stay within your core bubble and avoid gathering in groups.&#x0D;</div> <div>? Limit high-touch recreational activities such as volleyball or Frisbee.&#x0D;</div> <div>? Wash or sanitize hands after touching communal surfaces.&#x0D;</div> <div>? Anyone feeling sick, especially if coughing or experiencing a fever, please stay at home.&#x0D;</div> <div>&#x0D;</div> <div>We appreciate there is a lot of information circulating at this time, and not all of it is coming from verified sources. All updates from the City of Vancouver will be noted within our news releases, on our website at vancouver.ca/covid19, and our verified social feeds. Residents are also encouraged to follow @CityofVancouver on Twitter to receive the latest updates on Vancouver's COVID-19 response. &#x0D;</div> <div>&#x0D;</div> <div>Thank you again for your feedback.&#x0D;</div> <div>&#x0D;</div> <div>Sincerely,&#x0D;</div> <div>&#x0D;</div> <div>Office of Vancouver City Council&#x0D;</div> <div>City of Vancouver&#x0D;</div> <div>453 West 12th Ave&#x0D;</div>
WEB	<div>1. Subject Urgent Business License</div> <div>2. Describe details (who, what, where, when, why) Hi there, I want to make a complaint about issuing business license. We submitted our business license application in mid February and haven't got any response. Our staff needs it for immigration purpose as it's a required document for BCPNP applicants. We called last week and were asked to send the application again as urgent. We did that on Apr 12. A week after we called the office again for updates and they said they were still working on January applications and there is no estimation on our urgent application because it was submitted only a week ago. We have called the office 4 times last week. This is affecting us and our staff very badly. We understand the COVID impact, but this process time is way too long and a business license is not a very complicated file. Or at least, there should be someone taking care of the urgent emails and prioritize them based on situation. The agent told us that even we submitted an urgent email, it still depends on the supervisor's progress. There is no clear rule about handling urgent applications. Again, this is super important to us. We appreciate if someone can help us get our business license ASAP and improve the issuing process for urgent applications. Thank you!</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Business Licences</div> <div>12. Author Type Business or Company</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	Citizen also mentioned an urgency due to Immigration policy.	s.22(1)		4/19/2021 1 48 00 PM		<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Updated Case Details Reallocated to queue DBL_Mayor and Council Correspondence</div> <div>Reason for reallocation DBL - Apr 19 - Sent to Corrie Okell for response &#x0D;</div> <div>&#x0D;</div> <div>This business has concerns regarding delays for their business license application. Would DBL be able to respond back to the business and BCC Council Correspondence@vancouver.ca in the email response? Thanks!</div>
WEB	<div>1. Subject Save the PNE!</div> <div>2. Describe details (who, what, where, when, why) Save the PNE! From s.22(1) Sent Friday, April 16, 2021 9 38 PM To: Dominato, Lisa <Lisa.Dominato@vancouver.ca> Subject: [EXT] Save the PNE! Dear Kennedy Stewart & Lisa Dominato, I am writing to demand action to save the Pacific National Exhibition (PNE), a major cultural institution and multi-use facility that is on the brink of disaster due to the COVID-19 pandemic. The annual Fair is a beloved B.C. tradition going back more than 110 years. In recent years the PNE has expanded its year-round operations and built a range of new traditions including Halloween Fright Nights, winter holiday festivals, a farmer's market, and ongoing music and cultural events. The PNE serves so many in our community and is an important piece of B.C.'s heritage and cultural fabric. The PNE is also one of the most important regional employers. The PNE, and its adjoining Playland facility, employ more than 4,200 workers at peak season in the summertime, with many continuing work throughout the year. The future of the PNE, its workers and their families, as well as the countless businesses who have relied on the PNE fair for generations, is in jeopardy. The PNE is reporting a multi-million dollar shortfall from revenue lost because of pandemic restrictions. As we begin to look forward to a post-pandemic recovery, please don't turn your back on the PNE. Doing so means creating more unemployment, depriving small business of much needed revenue, and ending a proud and valuable tradition that goes back more than a century. I am calling on to you and all levels of government to work collaboratively to save the PNE. Please ensure that the PNE receives the necessary financial support to maintain its staff, upkeep facilities and equipment, and be ready to re-open as soon as the public health measures allow. s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Unknown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Other</div> <div>11. Specific area of concern PNE</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Template</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>	Entered by Councilor's Assistant, W Bradbury	s.22(1)		4/19/2021 3 13 46 PM	4/19/2021 4 46 15 PM	<div>Agent Created Case</div> <div>Public Staff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-19 16 46 15.3</div> <div>Acknowledged</div>

WEB	<div>1. Subject Use of City Parks for Fitness Facilities</div> <div>2. Describe details (who, what, where, when, why) Hello, With the extension of the Circuit Breaker PHO for the next 5 weeks I am writing to ask for support from the City of Vancouver to ensure our communities have spaces to return to post-pandemic. Many businesses like mine are currently challenged every month to continue to pay rent and now with the extension of the circuit breaker closure this is now even more of a challenge. I went online to inquire about the usage of a park to teach some of my classes and was shocked to see that to have the 9 students permitted under the health order it would cost me \$50/hr + an additional \$50 application fee. The city has granted many restaurants across the city permission to extend their patios onto city owned property and as far as I can find on ine this did not come with an additional cost. Putting out more money for permits is not something my business or many others in the same situation can afford to do. Please grant free use of park spaces for us to continue to serve our community. Thanks, s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Mount Pleasant</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Police, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Business or Company</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>	s.22(1)			4/19/2021 3 44 48 PM	4/26/2021 4 43 24 PM	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-26 16 43 24.08 Service Provided Reference Number 101014960534&#x0D; &#x0D; Hello s.22(1) &#x0D; Thank you for taking the time to share your concerns with Council regarding permits for organized recreation activities in Vancouver parks.&#x0D; &#x0D; As outlined in the Vancouver Charter, the Vancouver Board of Parks and Recreation has exclusive jurisdiction over all parks in Vancouver. If you would like to share your concerns with the Park Board, you may use their online web form on the City's website here.&#x0D; &#x0D; In compliance with direction from Vancouver Coastal Health, the City is currently not accepting applications or issuing private recreation permits until the Circuit Breaker Public Health Order is lifted. This order is now in place until May 25, 2021, and you may review the provincial restrictions on their website here.&#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
Phone	<div>1. Subject Proposed bylaw amendment for leaf blowers</div> <div>2. Describe details (who, what, where, when, why) Citizen would like the current noise bylaw amended so that leaf blowers are banned throughout the whole City, not just the West End. Citizen lives in Marpole and said they are a nuisance in her neighbourhood as well, creating lots of noise and stirring up dust and creating a mess.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Marpole</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div>	s.22(1)	s.22(1)		4/19/2021 4 05 00 PM	4/19/2021 5 02 54 PM	<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Finished Case Closed. Closed date 2021-04-19 17 02 54.317 Acknowledged</div>
WEB	<div>1. Subject Unsanctioned protest meeting</div> <div>2. Describe details (who, what, where, when, why) My s.22(1) are very concerned about a proposed unsanctioned protest planned for Sunset Beach tomorrow evening see attachment please for details. I support free speech but this group peddles lies & discrimination. Inappropriate in the midst of a severe Covid pandemic 3rd wave Please do not allow this rally.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Downtown</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Other</div> <div>11. Specific area of concern Protests</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>	Please see attachment - s.22(1) s.22(1) Let			4/19/2021 6 47 50 PM	4/26/2021 4 44 44 PM	<div>Agent Created Case Public Stuff request id PSID0 Agent Finished Case Closed. Closed date 2021-04-26 16 44 44.143 Service Provided Reference Number 101014961176&#x0D; &#x0D; Hello s.22(1) &#x0D; Thank you for taking the time to share your concerns with Vancouver City Council regarding protests occurring during the COVID-19 pandemic.&#x0D; &#x0D; The Vancouver Police Department (VPD) is aware of these protests and they continue to monitor the situation to make sure there are no concerns for public safety. The VPD's primary function is to uphold the law; any police action taken is based on policies and practices stemming from relevant statutes and case law. The VPD respects peaceful protests and during public demonstrations, police response is proportionate to the activities observed.&#x0D; &#x0D; Section 2 of the Canadian Charter of Rights and Freedoms sets out the fundamental freedoms, including freedom of peaceful assembly. The Charter is the highest law in Canada and as such, all federal and provincial statutes, as well as municipal by-laws, must be consistent with the Charter. There is a long-standing recognition by the Courts that the use of police discretion in consideration of the proportionality to the material circumstances is entirely appropriate. &#x0D; &#x0D; During fundamentally lawful demonstrations, the VPD ensures its actions do not escalate to confrontations, potentially leading to violence or injuries to the public or VPD members. The VPD uses recognized best practices in its training and preparations for policing public demonstrations, using discretion to allow public gatherings which may otherwise violate laws or bylaws. Police actions are grounded in the human rights principles of proportionality, lawful justification, and using the least intrusive means necessary. Any decision to intervene will take into consideration the impact demonstrators are having on others, and the proportionality of police intervention.&#x0D; &#x0D; If you have further questions or concerns regarding protests in the City, you may send an email to the VPD at protests@vpd.ca. &#x0D; &#x0D; Thank you again for your feedback; your concerns have been received by the Mayor and Councilors.&#x0D; &#x0D; Sincerely,&#x0D; &#x0D; Office of Vancouver City Council&#x0D; City of Vancouver&#x0D; 453 West 12th Ave&#x0D; Vancouver, BC&#x0D; V5Y 1V4&#x0D; &#x0D; Note Please do not respond to this email. If you would like to follow-up or have additional questions or comments, please use the Contact Council web form or call 3-1-1 and provide your Reference Number listed above.</div>
Phone	<div>1. Subject New Signage For COV</div> <div>2. Describe details (who, what, where, when, why) Citizen is upset that people are constantly smoking in front of her building and leaving their cigarette butts on the street or sidewalk. She would like the City to have signs put up to discourage this. I advised the citizen of the printable No Smoking sign at the BC Lung Association website, but she doesn't think that is good enough. She literally cleans up hundreds of butts on a regular basis. Please call back to discuss. If caller is not there leave a message with contact info. Citizen is also upset that someone is dropping bags of dog feces daily in front of her building. She believes this is occurring in the wee hours of the morning. She was thinking maybe signage for this might be a deterrent. As per scripting "The city does not install "Please leash and clean up after your dog" signs on public property, nor sell them to the public." Please contact her to discuss and leave contact info if she is not there</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood West End</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Licences and Permits</div> <div>11. Specific area of concern Signage</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client</div> <div>15. Original Email address</div> <div>16. Original address</div>	s.22(1)	s.22(1)		4/19/2021 6 48 00 PM		<div>Agent Created Case Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback</div> <div>Agent Updated Case Details Reallocated to queue DBL_Mayor and Council Correspondence Reason for reallocation DBL - Apr 23 - Sent to Corrie Okell for response &#x0D; &#x0D; Resident is wanting no smoking signage to be up outside her building. Would DBL be able to respond back to the resident and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div>

WEB	<div>1. Subject Property</div> <div>2. Describe details (who, what, where, when, why) I am wanting to se! my property at s.22(1) .We own the back 105' and the city owns the front 27'. My question is, instead of having 2 realtors, can a c ty realtor represent both parties and sell the property as a whole? 132'. I don't know how to contact a city hall realtor.</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Victoria-Fraserview</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Yes</div> <div>8. Council Item Not Applicable</div> <div>9. Select category City Administration</div> <div>11. Specific area of concern Property Sale</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address s.22(1)</div>		s.22(1)		4/19/2021 9 43 00 PM		<div>Agent Created Case</div> <div>Public Stuff request id PSID0</div> <div>Agent Updated Case Details. Reallocated to queue Eng_Mayor and Council Correspondence</div> <div>Reason for reallocation ENG - Apr 23 - Sent to Benafsha Iradia/David Parkin for response &#x0D;&#x0D;</div> <div>Resident has an enquiry regarding the sale of their property at s.22(1) his was originally sent to REFM, but they advised to send it to David Parkin instead. Would ENG be able to respond back to the resident and BCC CouncilCorrespondence@vancouver.ca in the email response? Thanks!</div>
WEB	<div>1. Subject Random stops of vehicles</div> <div>2. Describe details (who, what, where, when, why) Dear City Council I am writing to ask that you please direct the VPD to refuse to use the new powers that the government will give them regarding random stops of vehicles. https://globalnews.ca/news/7771885/covid-random-roadside-checks-travel/ They tried to implement a similar po icy in Ontario and police departments rejected these new powers. In the end, even Doug Ford agreed to roll back the idea. These "police state" powers, as the Ontario NDP ca ls them, would be bad for civil liberties and also, I think, harm the reputation of the VPD. I hope that you will share this point of view. Sincerely, s.22(1)</div> <div>3. Department Mayor and Council</div> <div>4. Neighbourhood Sunset</div> <div>5. Were any other cases or service requests created as a result of this feedback? No</div> <div>6. If Yes, provide case number(s) or other relevant details</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?) Unknown</div> <div>8. Council Item Not Applicable</div> <div>9. Select category Po ice, Fire, and Public Safety</div> <div>11. Specific area of concern COVID-19 Closures and Enforcement</div> <div>12. Author Type Individual</div> <div>13. Correspondence Type Original Feedback</div> <div>14. Original Client s.22(1)</div> <div>15. Original Email address s.22(1)</div> <div>16. Original address</div>		s.22(1)		4/19/2021 9 57 53 PM	4/26/2021 4 39 57 PM	<div>Agent Created Case</div> <div>Public Stuff request id PSID0</div> <div>Agent Finished Case Closed.</div> <div>Closed date 2021-04-26 16 39 56.88</div> <div>Service Provided Apr 26 - Terry Yung (VPD) provided an update &#x0D;&#x0D;</div> <div>Hi Rachel,&#x0D;&#x0D;</div> <div>I have emailed reportee s.22(1) oday on this correspondence. &#x0D;&#x0D;</div> <div>Thanks,&#x0D;</div> <div>Terry</div>