



File No.: 04-1000-20-2021-248

July 28, 2021

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of May 10, 2021 for:

Record of citizen feedback to 3-1-1 or VanConnect that relate to issues or concerns at Grandview Park. Date range: January 1, 2019 to May 10, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s. 15(1)(I) and s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-248); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA Director, Access to Information & Privacy

Barbara_vanfraassen@vancouver_ca 453 W_ 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.
Encl.
:aa

requesttype CASEID	StreetFrom Street	To STREETNAME_1	STREETUNIT POSTALCODE LO	OCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENLIM	numcall DATECREATED	closeddate	Preferred_Queue	EventNotes
requestryce CodeD	Sicce form Sicce	O STILL THANKS	JANEETONN POSTALEODE EC		Type of service		Consensation	oreioiii	numeral SATEGRATES	Coccounc	Training_gade	Agent Created Case Public Stuff request id PSID5453901 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1398432 created / updated at Monday, January 14, 2019 8 15 06 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1398432 created / updated at Monday, January 14, 2019 8 15 21 PM Service Provided 10 - Service Provided. Resolved on 15/01/2019 6 56 00 AM. Hansen Change in Comments Comments Rangers attended and conducted a patrol but did not locate any tents at this time. Added on 15/01/2019 6 56 52 AM. Agent Finished Case Closed. Closed date 2019-01-15 06 57 02.023 Service Provided. Resolved on 15/01/2019 6 56 00 AM.
					Homeless Issue							Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-01-15 06 59 49.783
					6. Provide details It looks like a couple transients are setting up some sort of structure around the tree by the court. I can't tell if there are any drugs but they have a dog	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%	i					Open311 Feedback Send Complete Status and Resolution Comment to PS case
					7. Provide number of structures and tents 1 12. Park name	2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscSAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '> <im R</im 						Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1398432 created / updated at Tuesday, January 15, 2019 7 00 07 AM
				pp version 2.31	Grandview Park 13. Provide specific location in park	src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-						Agent Finished Case Closed. Closed date 2019-01-15 07 00 08.833
			CH		Unknown 15. (Don't ask, just record - did caller indicate they want a call back?)	5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 ' alt 'mapurl' width '300' height '300' >-y/>>a						Back to previous status Closing case after 'Add Event'
Homeless - Ranger Case 101012372705	1255	COMMERCIAL DRIVE		OMMERCIAL DR, ANCOUVER, BC	Unknown	href 'http://www.publicstuff.com/request/view/5453901'>http://www.publicstuff.com/request/view/5453901>	(ps)		1 1/14/2019 20	14 1/15/2019	00 PRB Homeless Issues	
												Agent Created Case Public Stuff request id PSID5479453 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1401200 created / updated at Monday, January 21, 2019 8 41 04 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1401200 created / updated at Monday, January 21, 2019 8 41 13 AM Hansen Change in Comments Comments Rangers attended and woke the sleeper. The sleeper packed up and left the park. Added on 22/01/2019 6 53 24 AM. Service Provided 10 - Service Provided . Resolved on 22/01/2019 6 53 00 AM. Agent Finished Case Closed. Closed date 2019-01-22 06 54 01.797 Service Provided . Resolved on 22/01/2019 6 53 00 AM.
					Type of service Homeless Issue							Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
					6. Provide details							Closed date 2019-01-22 06 54 51.567 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Homeless - Ranger Case 101012404145	1255	COMMERCIAL DRIVE	or Gi Gi fu CC	pp version 2.31 rginal address	Definition of the state of the	PS# 5479453			1 1/21/2019	40 1/22/2010 A	.55 PRB Homeless Issues	Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1401200 created / updated at Tuesday, January 22, 2019 6 55 05 AM Agent Finished Case Closed. Closed date 2019-01-22 06 55 06.307 Back to previous status Closing case after 'Add Event'
101012404143	1233	COMMENCIAE DRIVE		7.11.CO 0 7.2.1, DC		Station (1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1, 1	(P-)		1 1/21/2015	40 1/22/2013	, 35 T No Homeless 1330cs	Agent Created Case
					1. Type of service							Agent Cleateu Laser Public Stuff request id PSID5536103 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406339 created / updated at Saturday, February 02, 2019 8 04 54 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406339 created / updated at Saturday, February 02, 2019 8 05 29 AM Duplicate Request 30 - Duplicate Request. Resolved on 02/02/2019 8 10 00 AM. Hansen Change in Comments Comments City of Vancouver Park Rangers are aware of the park concern and currently have an ongoing case regarding the matter. Rangers have been dispatched to follow up with the issue. Thank you for your patience. Added on 02/02/2019 8 11 47 AM. Agent Finished Case Closed. Closed date 2019-02-02 08 13 20.1 Duplicate Request 30 - Duplicate Request. Resolved on 02/02/2019 8 10 00 AM.
					Homeless Issue							Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
					6. Provide details There are a couple sleepers in the alcoves refusing to wake up. There are children coming to daycare and library so could a Park Ranger come and move these people along.	e PS# 5536103 Click images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%	i					Closed date 2019-02-02 08 14 48.33 Open311 Feedback Send Complete Status and Resolution Comment to PS case
					7. Provide number of structures and tents	2C-123.070538&size 600x300&key AlzaSyDchIJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXED09A7TJMIZup9CW4 '> <im< td=""><td></td><td></td><td></td><td></td><td></td><td>Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406339 created / updated</td></im<>						Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406339 created / updated
				pp version 2.31 rginal address 1657	12. Park name Brittania Community Center 13. Provide specific location in park	g src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchll_DVw7N-						at Saturday, February 02, 2019 8 14 54 AM Agent Finished Case Closed. Closed date 2019-02-02 08 14 55.17
			Cł Cł	harles St alias 1657 HARLES ST full 1255		SscsAxDhrf1hK1UyvXic&signature 1wkDq8lbjxED09A7TJMIZup9CW4 ' alt 'mapurl' width '300' height '300'>> <a< td=""><td></td><td></td><td></td><td></td><td></td><td>Back to previous status Closing case after 'Add Event'</td></a<>						Back to previous status Closing case after 'Add Event'
Homeless - Ranger Case 101012469931	1255	COMMERCIAL DRIVE		OMMERCIAL DR, ANCOUVER, BC	Unknown	href 'http://www.publicstuff.com/request/view/5536103'>http://www.publicstuff.com/request/view/5536103	No Name No Name (ps)		1 2/2/2019 8	04 2/2/2019 8	14 PRB Homeless Issues	

 Type of service Homeless Issue

6. Provide details

There are 2 sleepers in an alcove refusing to move

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address Brittania Community Center

Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK

15. (Don't ask, just record - did caller indicate they want a call back?)

href 'http://www.publicstuff.com/request/view/5546802'>http://www.public No Name No Name

alt 'mapurl' width '300' height '300'><a stuff.com/request/view/5546802>

PS# 5546802Click images below to expand<a

C-123.070301&size 600x300&key AlzaSyDchlJ_DVw7N-

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273701% 2C-123.070301&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 6QBvsJQoRUtM1Jgjp4eQyrZHwCU '><img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273701%2

 $5 Sscs AxDhrf1hK1UYvXic \& signature \ \ 6QBvsJQoRUtM1Jgjp4eQyrZHwCU \ \ 'equiv for the control of the control$

1 2/5/2019 7 51 2/5/2019 13 15 PRB Homeless Issues

Agent Created Case

Agent Created Case

Public Stuff request id PSID5546802

Added on 05/02/2019 1 12 19 PM.

Agent Finished Case Closed. Closed date 2019-02-05 13 13 21.11

Agent Finished Case Closed.

Agent Finished Case Closed.

Back to previous status Closing case after 'Add Event'

Open311 Feedback

Closed date 2019-02-05 13 14 54.823

at Tuesday, February 05, 2019 1 15 12 PM

Closed date 2019-02-05 13 15 13.177

Service Provided

at Tuesday, February 05, 2019 7 51 59 AM

at Tuesday, February 05, 2019 7 52 30 AM

Public Stuff request id PSID5557561

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408212 created / updated at Thursday, February 07, 2019 6 08 52 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1407354 created / updated

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1407354 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1407354 created / updated

Hansen Change in Comments Comments February 5 2019 - 13 09 hrs - Rangers attended Brittania Community Center at approximately 08 18 hrs and did not observe any sleepers in the area. Rangers did observe a VSB person patrolling the area, picking up needles as he patrolled the area. Concluded

Service Provided 10 - Service Provided. . Resolved on 05/02/2019 1 11 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. . Resolved on 05/02/2019 1 11 00 PM. Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408212 created / updated

at Thursday, February 07, 2019 6 09 19 AM

Service Provided 10 - Service Provided. . Resolved on 09/02/2019 2 38 00 PM.

Hansen Change in Comments Comments Rangers attended and spoke with the individuals. The

individuals packed up and left the park. Added on 09/02/2019 2 38 31 PM.

Agent Finished Case Closed.

Closed date 2019-02-09 14 40 21.617

Service Provided

10 - Service Provided. . Resolved on 09/02/2019 2 38 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed. Closed date 2019-02-09 14 44 51.807

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408212 created / updated at Saturday, February 09, 2019 2 45 01 PM

Closed date 2019-02-09 14 45 02.42

Back to previous status

Closing case after 'Add Event'

1 2/7/2019 6 08 2/9/2019 14 45 PRB Homeless Issues

Ranger Case

Ranger Case

101012492126

1255

101012481646

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

full 1255 COMMERCIAL DR,

VANCOUVER, BC

1. Type of service Homeless Issue

Grandview Park

6. Provide details

Grandview Park alias 13. Provide specific location in park

app version 2.31 12. Park name

orginal address

full 1255 COMMERCIAL DR,

GRANDVIEW PARK

VANCOUVER, BC

Grey and Yellow tent in the west end of the park by the roller hockey court PS# 5557561
PS# 5557661
PS# 5557661<

15. (Don't ask, just record - did caller indicate they want a call back?)

7. Provide number of structures and tents

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27363%2 C-123.071036&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature -OuDF0emL-F7z4Y0cutVAhwfWzU '><img src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27363%2C-

123.071036&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature -OuDF0emL-F7z4Y0cutVAhwfWzU

alt 'mapurl' width '300' height '300'>><a

href 'http://www.publicstuff.com/request/view/5557561'>http://www.public No Name No Name

stuff.com/request/view/5557561

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 Type of service Homeless Issue

6. Provide details

Tent west side of park by playground

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address

Grandview Park Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK Unknown full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DR,

VANCOUVER, BC

Ranger Case

Ranger Case

101012502880

1255

101012492245 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

PS# 5558409Click images below to expand

href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273527% 2C-123.071069&size 600x300&key AlzaSyDchlJ_DVw7N-

 $5SscsAxDhrf1hK1UYvXic\&signature~x80hR_7_hGhHNJJbM1Ca7w4BMw~'\!\!>\!\!<\!\!i$

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273527%2

C-123.071069&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature x80hR__7_hGhHNJJbM1Ca7w4BMw

alt 'mapurl' width '300' height '300'>>alt 'mapurl' width '300' height '300' height '300' alt 'mapurl' width '300' alt 'mapurl' width '300' height '300' alt 'mapurl' width '300' alt 'm

href 'http://www.publicstuff.com/request/view/5558409'>http://www.public No Name No Name

stuff.com/request/view/5558409>

1 2/7/2019 8 02 2/7/2019 9 30 PRB Homeless Issues

6. Provide details

1. Type of service

Homeless Issue

Can a Ranger come and nudge them along

7. Provide number of structures and tents

12. Park name

app version 2.31 Brittania Community Center orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR. Unknown

VANCOUVER, BC

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/5568029'>http://www.public No Name No Name stuff.com/request/view/5568029

(ps)

Agent Created Case Public Stuff request id PSID5568029

Agent Created Case Public Stuff request id PSID5558409

Agent Finished Case Closed. Closed date 2019-02-07 09 28 20.917

Agent Finished Case Closed. Closed date 2019-02-07 09 28 23.427 Back to previous status Closing case after 'Add Event'

Agent Finished Case Closed.

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

Closed date 2019-02-07 09 30 06.713

at Thursday, February 07, 2019 9 30 20 AM

Closed date 2019-02-07 09 30 21.527

Duplicate Request

at Thursday, February 07, 2019 8 02 41 AM

at Thursday, February 07, 2019 8 03 20 AM

30 - Duplicate Request. . Resolved on 07/02/2019 9 25 00 AM.

work to resolve the issue. . Added on 07/02/2019 9 26 15 AM.

Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409080 created / updated at Saturday, February 09, 2019 8 14 18 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408244 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408244 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408244 created / updated

Hansen Change in Comments Comments City of Vancouver Park Rangers are aware of the park concern and currently have an ongoing case regarding the matter. Thank you for your patience as we

Duplicate Request 30 - Duplicate Request. . Resolved on 07/02/2019 9 25 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409080 created / updated at Saturday, February 09, 2019 8 15 18 AM

Service Provided 10 - Service Provided. . Resolved on 09/02/2019 9 13 00 AM.

Hansen Change in Comments, Comments, February 9, 2019 - 09, 11 hrs - Rangers conducted a patrol of Brittania at approximately 08 13 hrs. Rangers did not observe any issues. There were no sleepers

observed. Concluded. . Added on 09/02/2019 9 13 34 AM. Agent Finished Case Closed

Closed date 2019-02-09 09 16 21.573

10 - Service Provided. . Resolved on 09/02/2019 9 13 00 AM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2019-02-09 09 19 55.743

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409080 created / updated

at Saturday, February 09, 2019 9 20 04 AM Agent Finished Case Closed

Closed date 2019-02-09 09 20 05.2

Back to previous status

Closing case after 'Add Event'

1 2/9/2019 8 14 2/9/2019 9 20 PRB Homeless Issues

Hansen Change in Comments Comments Please redirect to appropriate department. Added on 18/02/2019 3 52 00 PM. Agent Finished Case Closed Closed date 2019-02-18 15 52 21.22 Directed to Another City Department
20 - Directed to Another City Dept. . Resolved on 18/02/2019 3 51 00 PM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-18 15 54 48.903 6. Provide details My family and I are trying to enjoy family day in the park, but all we see are Send Complete Status and Resolution Comment to PS case drunken idiots and homeless people using drugs PS# 5605754Click images below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273591% 2C-123.070011&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412760 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature XTALDfCa-UBw-az-ldAxmoAFKjg '><a Closing case after 'Add Event COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/5605754'>http://www.public No Name No Name 101012539316 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5605754 1 2/18/2019 15 36 2/18/2019 15 54 PRB Homeless Issues Ranger Case Agent Created Case Public Stuff request id PSID5606776 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412837 created / updated at Tuesday, February 19, 2019 6 13 46 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412837 created / updated at Tuesday, February 19, 2019 6 14 24 AM Hansen Change in Comments Comments Rangers attended and spoke with the individual. The individual packed up and left the area. Added on 21/02/2019 6 49 06 AM. Service Provided 10 - Service Provided. . Resolved on 21/02/2019 6 48 00 AM. Agent Finished Case Closed. Closed date 2019-02-21 06 49 21.127 Service Provided 10 - Service Provided. . Resolved on 21/02/2019 6 48 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2019-02-21 06 49 53.523 Open311 Feedback 6. Provide details Send Complete Status and Resolution Comment to PS case Yellow and grey tent in the bike polo court, west side of park PS# 5606776Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27345%2 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents C-123.07106&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412837 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature 8IQBuYmoUHAPw_buFWL2lcBujoI '><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/5606776'>http://www.public No Name No Name COMMERCIAL DR. Unknown stuff.com/request/view/5606776 1 2/19/2019 6 13 2/21/2019 6 50 PRB Homeless Issues 101012539989 1255 VANCOUVER, BC Agent Created Case Public Stuff request id PSID5628949 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415146 created / updated at Saturday, February 23, 2019 1 39 48 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415146 created / updated at Saturday, February 23, 2019 1 40 26 PM Hansen Change in Comments Comments Rangers attended and spoke with the individual. The individual packed up and left the park. Added on 27/02/2019 8 12 10 AM. Service Provided 10 - Service Provided. Resolved on 27/02/2019 8 11 00 AM. Agent Finished Case Closed. Closed date 2019-02-27 08 13 21.667 Service Provided 10 - Service Provided. . Resolved on 27/02/2019 8 11 00 AM. 1. Type of service Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6. Provide details Closed date 2019-02-27 08 15 08.943 There are a lot of homeless people hanging in and around the washroom Open311 Feedback Send Complete Status and Resolution Comment to PS case smoking and drinking href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415146 created / updated 12. Park name at Wednesday, February 27, 2019 8 15 48 AM app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed Grandview Park orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-02-27 08 15 48.793 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status Closing case after 'Add Event' CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/5628949'>http://www.public No Name No Name

stuff.com/request/view/5628949

Ranger Case

101012562080

1255

COMMERCIAL DRIVE

VANCOUVER, BC

1 2/23/2019 13 39 2/27/2019 8 15 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID5605754

at Monday, February 18, 2019 3 36 54 PM

at Monday, February 18, 2019 3 37 25 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412760 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412760 created / updated

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 18/02/2019

 Type of service Homeless Issue 6. Provide details There is a male sleeping near the entrance to the school and Community PS# 5640204Click images below to expand<a Center refusing to leave. Children are showing up school soon href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 Brittania Community Center orginal address 1657 13. Provide specific location in park Charles St alias 1657 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR href 'http://www.publicstuff.com/request/view/5640204'>http://www.public No Name No Name 101012570396 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5640204 1 2/26/2019 8 17 2/26/2019 14 14 PRB Homeless Issues Ranger Case Type of service Homeless Issue 6. Provide details PS# 5672540Click images below to expand<a Someone is setting up to sleep tonight, under the tree by the polo court 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273461% 2C-123.070824&size 600x300&kev AlzaSvDchl1 DVw7Napp version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature ZuynG7gaCiLo18Z971zVmUw2fY4 '><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/5672540'>http://www.public No Name No Name stuff.com/request/view/5672540> Ranger Case 101012596826 1255 COMMERCIAL DRIVE VANCOUVER, BC (ns) 1 3/4/2019 21 49 3/5/2019 7 10 PRB Homeless Issues PS Description Person camping in children's playground PS#

5769702Click images below to expand<a

2C-123.070466&size 600x300&key AlzaSyDchlJ DVw7N-

C-123.070466&size 600x300&key AlzaSyDchlJ_DVw7N-

alt 'mapurl' width '300' height '300'>

stuff.com/request/view/5769702

53cb2d1cece1976060'><img

images below to expand<a

href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_2bc92d2bf8f699

src 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_2bc92d2bf8f6995

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273402%

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273402%2

href 'http://www.publicstuff.com/request/view/5769702'>http://www.public No Name No Name

3cb2d1cece1976060' alt 'imageurl' width '300' height '300'>Click

5SscsAxDhrf1hK1UYvXic&signature MLI LT49nOYCaDBxIBnllFECFEE '><img

5SscsAxDhrf1hK1UYvXic&signature MLI LT49nOYCaDBxIBnllFECFEE

Type of service

Homeless Issue

6. Provide details

Grandview park

Grandview Park alias 13. Provide specific location in park

Unknown

app version 2.31 12. Park name

orginal address

full 1255 COMMERCIAL DR,

Ranger Case

101012672621 1255

COMMERCIAL DRIVE

GRANDVIEW PARK

VANCOUVER, BC

There is a person creating a camp in a child?s park

15. (Don't ask, just record - did caller indicate they want a call back?)

7. Provide number of structures and tents

at Tuesday, February 26, 2019 8 17 33 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416198 created / updated at Tuesday February 26 2019 8 18 28 AM Service Provided 10 - Service Provided. . Resolved on 26/02/2019 2 11 00 PM. Hansen Change in Comments Comments February 26 2019 - 14 08 hrs - Rangers attended Grandview Park at approximately 08 42 hrs conducting a patrol through the Brittania Community Centre court vard. At the time Rangers did not observe any sleepers in the alcoves, however there was a male sitting in one, Rangers had no interaction with him as he didn't appear to be bothering anyone. Concluded. Added on 26/02/2019 2 11 24 PM. Agent Finished Case Closed Closed date 2019-02-26 14 13 20.687 10 - Service Provided. . Resolved on 26/02/2019 2 11 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-26 14 14 51.377 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416198 created / updated at Tuesday, February 26, 2019 2 14 58 PM Agent Finished Case Closed Closed date 2019-02-26 14 14 58.69 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID5672540 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1419293 created / updated at Monday, March 04, 2019 9 49 54 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1419293 created / updated at Monday, March 04, 2019 9 50 12 PM Hansen Change in Comments Comments Rangers attended and conducted a patrol, but did not locate any sleepers at this time. Added on 05/03/2019 7 02 37 AM. Service Provided 10 - Service Provided. . Resolved on 05/03/2019 7 02 00 AM. Agent Finished Case Closed. Closed date 2019-03-05 07 05 40.737 Service Provided 10 - Service Provided. . Resolved on 05/03/2019 7 02 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-03-05 07 09 51.35 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Undated Hansen ServiceRequest Number 1419293 created / undated at Tuesday, March 05, 2019 7 10 06 AM Agent Finished Case Closed. Closed date 2019-03-05 07 10 09.17 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID5769702 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1427395 created / updated at Sunday, March 24, 2019 8 56 46 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1427395 created / updated at Sunday, March 24, 2019 8 57 11 AM Hansen Change in Comments Your request has been investigated and the concern has been resolved. Thank you.. Added on 24/03/2019 9 54 03 AM. Service Provided 10 - Service Provided. . Resolved on 24/03/2019 9 53 00 AM. Agent Finished Case Closed. Closed date 2019-03-24 09 56 27.76 Service Provided 10 - Service Provided. . Resolved on 24/03/2019 9 53 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-03-24 09 59 52.313 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1427395 created / updated at Sunday, March 24, 2019 10 01 09 AM Closed date 2019-03-24 10 01 10.38 Back to previous status

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416198 created / updated

Agent Created Case

Public Stuff request id PSID5640204

Closing case after 'Add Event

1 3/24/2019 8 56 3/24/2019 10 01 PRB Homeless Issues

Closed date 2019-04-27 13 27 03.397 Service Provided 10 - Service Provided. . Resolved on 27/04/2019 1 24 00 PM. PS Description White tent with blue cover on south side of park. PS# 1. Type of service 5951614Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_4552b3eb25906e Agent Finished Case Closed f46d98678c88933735'>Click Send Complete Status and Resolution Comment to PS case White tent With blue cover on south side of park. images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273403% 2C-123.07066&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1440988 created / updated 5SscsAxDhrf1hK1UYvXic&signature bRhYPXYcZk0aNktg46CFxPy12YA '>a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/5951614'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/5951614 1 4/26/2019 8 22 4/27/2019 13 30 PRB Homeless Issues 101012798211 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6079557 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1451760 created / updated at Sunday, May 19, 2019 8 50 00 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1451760 created / updated at Sunday, May 19, 2019 8 50 10 AM Service Provided 10 - Service Provided. Resolved on 19/05/2019 3 00 00 PM. resolved the concern. Thank you for helping us improve our city through VanConnect.. Added on 19/05/2019 3 01 19 PM Agent Finished Case Closed Closed date 2019-05-19 15 01 38.06 Service Provided 1 Type of service 10 - Service Provided. . Resolved on 19/05/2019 3 00 00 PM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6. Provide details Closed date 2019-05-19 15 04 44.42 Steve from the Community Center is asking for Rangers to come move a Open311 Feedback couple with a dog from the entrance to the library. He has asked them to Send Complete Status and Resolution Comment to PS case move multiple times with no luck PS# 6079557Click images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273424% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070783&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1451760 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature G9gNhve8R5iBO74lxnaPnylu7GY '>><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6079557'>http://www.public No Name No Name 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6079557 1 5/19/2019 8 49 5/19/2019 15 04 PRB Homeless Issues 101012889930 Ranger Case Agent Created Case Public Stuff request id PSID6195945 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461384 created / updated at Friday, June 07, 2019 11 20 19 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461384 created / updated at Friday, June 07, 2019 11 21 23 AM No Service Provided 11 - No Service Provided. . Resolved on 07/06/2019 12 34 00 PM. Hansen Change in Comments Comments Please contact 311 when you see tents or structures or bylaws being broken.. Added on 07/06/2019 12 35 53 PM. Agent Finished Case Closed Closed date 2019-06-07 12 36 24.493 1. Type of service 11 - No Service Provided. . Resolved on 07/06/2019 12 34 00 PM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6. Provide details With Italian days happening on the drive this weekend, I would like to Closed date 2019-06-07 12 39 46.11 request that the park be cleared out of homeless people before this weekend. Open311 Feedback so residents can enjoy the event and not worry for their safety. Thanks in PS# 6195945Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461384 created / updated at Friday, June 07, 2019 12 39 56 PM 12. Park name -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7Napp version 2.31 Grandview Park Agent Finished Case Closed. Closed date 2019-06-07 12 39 57.687 orginal address 1657 13. Provide specific location in park Charles St alias 1657 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6195945'>http://www.public No Name No Name Ranger Case 101012979378 1255 VANCOUVER, BC stuff.com/request/view/6195945 1 6/7/2019 11 20 6/7/2019 12 39 PRB Homeless Issues COMMERCIAL DRIVE (ps)

Agent Created Case

27/04/2019 1 25 08 PM.

Agent Finished Case Closed.

Public Stuff request id PSID5951614

at Friday, April 26, 2019 8 22 16 AM

at Friday, April 26, 2019 8 23 16 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1440988 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1440988 created / updated

Hansen Change in Comments, Comments, Rangers attended and removed tent for disposal., Added on

Service Provided 10 - Service Provided. . Resolved on 27/04/2019 1 24 00 PM.

at Friday, June 07, 2019 2 18 21 PM Hansen Change in Comments Comments Grandview Park - male and female with their items on the counter in the womens washroom - Rangers will attend, however this case will be closed due to time of call. . Added on 08/06/2019 6 16 45 AM. No Service Provided 11 - No Service Provided .. Resolved on 08/06/2019 6 16 00 AM. Agent Finished Case Closed. Closed date 2019-06-08 06 18 26.877 No Service Provided 11 - No Service Provided. . Resolved on 08/06/2019 6 16 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-08 06 20 04.8 6. Provide details Homeless male and female with their items on the counter in the women?s Send Complete Status and Resolution Comment to PS case washroom PS# 6197456Click images below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273549% 2C-123.070523&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461505 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature yG3nvNWmg-YQAfyIyGz7IFeX8Pg '><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6197456'>http://www.public No Name No Name COMMERCIAL DR. 101012981004 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6197456 1 6/7/2019 14 17 6/8/2019 6 20 PRB Homeless Issues Ranger Case Agent Created Case Public Stuff request id PSID6253089 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466548 created / updated at Monday, June 17, 2019 7 12 26 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466548 created / updated at Monday, June 17, 2019 7 13 22 PM Hansen Change in Comments Comments Grandview Park - please call the police for issues like this case will be closed due to time report was received. . Added on 17/06/2019 9 19 05 PM. No Service Provided 11 - No Service Provided. . Resolved on 17/06/2019 9 18 00 PM. Agent Finished Case Closed. Closed date 2019-06-17 21 21 22.417 No Service Provided 11 - No Service Provided. . Resolved on 17/06/2019 9 18 00 PM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-17 21 24 47.97 Open311 Feedback A drunk or high homeless guy has stumbled into the kids playground and is PS# 6253089Click images below to expand<a Send Complete Status and Resolution Comment to PS case now lying down swearing to himself and scaring the kidsand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466548 created / updated 12. Park name at Monday, June 17, 2019 9 24 55 PM ann version 2.31 Agent Finished Case Closed. Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-06-17 21 24 55.72 orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6253089'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101013022282 stuff.com/request/view/6253089 1 6/17/2019 19 12 6/17/2019 21 24 PRB Homeless Issues 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6256178 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466728 created / updated at Tuesday, June 18, 2019 9 28 45 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466728 created / updated at Tuesday, June 18, 2019 9 29 15 AM Hansen Change in Comments Comments Duplicate Case. Added on 18/06/2019 9 50 38 AM. Duplicate Request 30 - Duplicate Request. . Resolved on 18/06/2019 9 49 00 AM. Agent Finished Case Closed. Closed date 2019-06-18 09 51 24.2 Duplicate Request 30 - Duplicate Request. . Resolved on 18/06/2019 9 49 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Homeless Issue Agent Finished Case Closed. Closed date 2019-06-18 09 55 05.26 Open311 Feedback 6. Provide details PS# 6256178Click images below to expand<a Send Complete Status and Resolution Comment to PS case Green tent beside the lacrosse box. Unknown if anyone is inside href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466728 created / updated 12. Park name at Tuesday, June 18, 2019 9 55 13 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Norginal address 1657 13. Provide specific location in park Closed date 2019-06-18 09 55 14.16 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6256178'>http://www.public No Name No Name COMMERCIAL DR. Unknown

stuff.com/request/view/6256178

101013023323 1255

Ranger Case

COMMERCIAL DRIVE

VANCOUVER, BC

1 6/18/2019 9 28 6/18/2019 9 55 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID6197456

at Friday, June 07, 2019 2 17 55 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461505 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461505 created / updated

1. Type of service Homeless Issue

6. Provide details

Grandview Park

app version 2.31

PS# 6310050Click images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbiXEDQ9A7TJMIZup9CW4

alt 'mapurl' width '300' height '300'>><a

href 'http://www.publicstuff.com/request/view/6310050'>http://www.public No Name No Name

stuff.com/request/view/6310050

1 6/26/2019 21 17 6/27/2019 15 40 PRB Homeless Issues

Agent Created Case

Back to previous status Closing case after 'Add Event'

Agent Created Case Public Stuff request id PSID6310050

at Wednesday, June 26, 2019 9 17 21 PM

at Wednesday, June 26, 2019 9 18 41 PM

Agent Finished Case Closed. Closed date 2019-06-27 15 38 05.507

Agent Finished Case Closed. Closed date 2019-06-27 15 40 02.627

Agent Finished Case Closed.

Open311 Feedback

Service Provided

Public Stuff request id PSID6325961

at Thursday, June 27, 2019 3 40 23 PM

Closed date 2019-06-27 15 40 24.22

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1472849 created / updated at Saturday, June 29, 2019 9 33 19 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471313 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471313 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471313 created / updated

to do a patrol and check for the presence of a tent behind the washroom. There was no tent found. However there was a homeless man sleeping on a small mat. Mackintosh checked his condition. He appeared fine. He had slept in another, more sheltered area last night, but now had returned to Grandview Park for the day. Rangers did a patrol of the park and area around Britannia CC. There were no other tents or sleepers found. Before leaving, Rangers checked in with drop-in centre staff

Service Provided 10 - Service Provided. . Resolved on 27/06/2019 3 34 00 PM.

to confirm that there were no other issues.. Added on 27/06/2019 3 35 55 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. . Resolved on 27/06/2019 3 34 00 PM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1472849 created / updated at Saturday, June 29, 2019 9 34 24 PM

Service Provided 10 - Service Provided. . Resolved on 01/07/2019 2 00 00 PM.

Hansen Change in Comments Comments Thank you for contacting the Vancouver Park Rangers. This

issue has been resolved.. Added on 01/07/2019 2 01 37 PM.

Agent Finished Case Closed.

Closed date 2019-07-01 14 02 05.337 Service Provided

10 - Service Provided. . Resolved on 01/07/2019 2 00 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2019-07-01 14 04 47.423

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1472849 created / updated

at Monday, July 01, 2019 2 04 56 PM

Agent Finished Case Closed.

Closed date 2019-07-01 14 04 57.397

Closing case after 'Add Event'

Back to previous status

A homeless couple has set up a tent in the park behind the washroom building, which is also real close to the children?s playground

7. Provide number of structures and tents

12. Park name

orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR,

VANCOUVER, BC

Ranger Case

Ranger Case

101013062816 1255

101013074864 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

1. Type of service Homeless Issue

6 Provide details

A blue tent has been set up behind the washroom

7. Provide number of structures and tents

app version 2.31 12. Park name

orginal address Grandview Park Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK Unknown

full 1255 COMMERCIAL DR, VANCOUVER, BC

15. (Don't ask, just record - did caller indicate they want a call back?)

PS# 6325961Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273602%

2C-123.069994&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature mTQ-

6JpP4yC6 U46CNFQbYdzNAA '><img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273602%2

C-123.069994&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature mTQ-6JpP4yC6_U46CNFQbYdzNAA

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/6325961'>http://www.public No Name No Name stuff.com/request/view/6325961

1 6/29/2019 21 33 7/1/2019 14 04 PRB Homeless Issues

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1. Type of service Homeless Issue 6. Provide details There have been a couple homeless people living in the park for the last few weeks, using sleeping bags and chairs. A portable toilet was placed in the park for these people to use. Well I guess it is full, so the last couple nights they have been using neighbors yards to do their business. Can either A) the PS Description S. 22(1) p/>PS# portable toilet be cleaned or B) remove these people from the neighborhood. I 6328575Click images below to expand would like a call back please href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300' ><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6328575'>http://www.public No Name No Name stuff.com/request/view/6328575 VANCOUVER, BC 1255 COMMERCIAL DRIVE Ranger Case 101013076807 1 Type of service Homeless Issue 6. Provide details There is a drunk homeless guy with his cart in the washroom, urinating on PS# 6361871for PS# 6361871For PS# 6361871 the sink counter and refusing to leave href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6361871'>http://www.public No Name No Name Ranger Case 101013098350 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6361871 1. Type of service Homeless Issue 6. Provide details A blue and grey tent was set up overnight in the northwest area of the park. PS# 6367235
/>Click images below to expand close to the children?s playground. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 app version 2.31 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

href 'http://www.publicstuff.com/request/view/6367235'>http://www.public No Name No Name

alt 'mapurl' width '300' height '300'>><a

stuff.com/request/view/6367235

Charles St alias 1657 Unknown

COMMERCIAL DR,

VANCOLIVER BC

Ranger Case

101013101591

1255

COMMERCIAL DRIVE

at Sunday, June 30, 2019 9 32 00 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1473164 created / updated at Sunday, June 30, 2019 9 32 25 PM Hansen Change in Comments Comments Thank you for contacting the Vancouver Park Rangers. This issue has been resolved.. Added on 01/07/2019 2 06 58 PM. Service Provided 10 - Service Provided. . Resolved on 01/07/2019 2 06 00 PM. Agent Finished Case Closed. Closed date 2019-07-01 14 08 07.14 Service Provided 10 - Service Provided. . Resolved on 01/07/2019 2 06 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-01 14 09 47.603 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1473164 created / updated at Monday, July 01, 2019 2 10 12 PM Agent Finished Case Closed. Closed date 2019-07-01 14 10 13.427 Back to previous status Closing case after 'Add Event' 1 6/30/2019 21 31 7/1/2019 14 10 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6361871 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1475743 created / updated at Friday, July 05, 2019 3 18 51 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1475743 created / updated at Friday, July 05, 2019 3 19 26 PM Hansen Change in Comments, Comments, Grandview Park - Male Urinating In Sink In Washroom Service Not Provided. Added on 06/07/2019 7 01 42 AM. No Service Provided 11 - No Service Provided. . Resolved on 06/07/2019 7 01 00 AM. Agent Finished Case Closed. Closed date 2019-07-06 07 03 13.12 11 - No Service Provided. . Resolved on 06/07/2019 7 01 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-06 07 04 48.327 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1475743 created / updated at Saturday, July 06, 2019 7 04 57 AM Agent Finished Case Closed. Closed date 2019-07-06 07 04 59.067 Back to previous status Closing case after 'Add Event' 1 7/5/2019 15 18 7/6/2019 7 04 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6367235 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1476319 created / updated at Sunday, July 07, 2019 7 09 29 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1476319 created / updated at Sunday, July 07, 2019 7 10 19 AM Service Provided 10 - Service Provided. . Resolved on 09/07/2019 10 56 00 AM. Hansen Change in Comments Comments service provided. Added on 09/07/2019 10 56 40 AM. Agent Finished Case Closed. Closed date 2019-07-09 10 57 11.343 Service Provided 10 - Service Provided. . Resolved on 09/07/2019 10 56 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-09 10 59 56.047 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1476319 created / updated at Tuesday, July 09, 2019 11 00 11 AM Agent Finished Case Closed. Closed date 2019-07-09 11 00 12.887 Back to previous status Closing case after 'Add Event 1 7/7/2019 7 09 7/9/2019 11 00 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID6328575

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1473164 created / updated

Homeless - Ranger Case 101013121802 1255 COMMERCIAL DRIVE	1. Type of service Homeless Issue 6. Provide details There is some sort of temporary structure built by the bike polo court, I don't even know what to call it, but there are 2 homeless people hanging around it 7. Provide number of structures and tents 1. PS# 6400687 7. Provide number of structures and tents 1. PS# 6400687 7. Provide number of structures and tents 1. PS# 6400687 7. Provide number of structures and tents 1. PS# 6400687 7. Provide number of structures and tents 1. PS# 6400687 7. Provide number of structures and tents 1. Ps# Charles Strip in Inches I	Agent Created Case Public Stuff request id PSID6400687 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1478975 created / updated at Thursday, July 11, 2019 4 25 35 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1478975 created / updated at Thursday, July 11, 2019 4 26 15 PM Hansen Change in Comments Comments Ranger did not find the described tent at this time Added on 13/07/2019 11 44 12 AM. Service Provided 10 - Service Provided Resolved on 13/07/2019 11 43 00 AM. Agent Finished Case Closed. Closed date 2019-07-13 11 45 09.957 Service Provided 10 - Service Provided . Resolved on 13/07/2019 11 43 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-13 11 49 48.023 Open311 Feedback Send Complete Status and Resolution Comment to P5 case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1478975 created / updated at Saturday, July 13, 2019 11 49 57 AM Agent Finished Case Closed. Closed date 2019-07-31 11 49 85.5 Back to previous status Closing case after 'Add Event'
		Agent Created Case Public Stuff request id PSID6420821 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480974 created / updated at Monday, July 15, 2019 5 53 22 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480974 created / updated at Monday, July 25, 2019 5 54 47 PM Duplicate Request 30 - Duplicate Request. Resolved on 16/07/2019 8 40 00 AM. Hansen Change in Comments Comments Grandview Park - Structure In and Around Park - Duplicate Request. Added on 16/07/2019 8 40 48 AM. Agent Finished Case Closed. Closed date 2019-07-16 08 42 11.28 Duplicate Request. Resolved on 16/07/2019 8 40 00 AM.
	1. Type of service Homeless Issue 6. Provide details A homeless tent has been in and around the park for a few days now, and nothing has been done about it yet 7. Provide number of structures and tents 2.12.3.0709818.size 600x300&key AlzaSyDchlj_DVw7N- 1 2. Park name 0rginal address Grandview Park alias 12. Park dame 0rginal sddress Grandview Park alias 13. Provide specific location in park 14. Unknown 15. (C123.0709818.size 600x300&key AlzaSyDchlj_DVw7N- 25. (SSCSANDrf1RhXIUYXič&signature hGykUPU8shGO3VUgpYYrcWq63- 27. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 49.273474% 28. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 27. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 28. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 28. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 20. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 29. **Cinttp://maps.googleapis.com/maps/api/staticmap?markers 20. **Cinttp://maps.goo	Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-16 08 44 47.067 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480974 created / updated at Tuesday, July 16, 2019 8 44 58 AM Agent Finished Case Closed. Closed date 2019-07-16 08 44 59.25 Back to previous status Closing case after 'Add Event'
Homeless - Ranger Case 101013134858 1255 COMMERCIAL DRIVE	COMMERCIAL DR, VANCOUVER, BC Unknown href 'http://www.publicstuff.com/request/view/6420821'>http://www.public No Name No Name Stuff.com/request/view/6420821 (ps) 1. Type of service	Agent Created Case Public Stuff request id PSID6436419 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482295 created / updated at Wednesday, July 17, 2019 7 32 38 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482295 created / updated at Wednesday, July 17, 2019 7 33 18 PM Hansen Change in Comments 2019-07-18 - Vancouver Park Rangers have received your request and resolved the issue. Thank you for helping us improve our city through VanConnect Added on 18/07/2019 10 02 42 AM. Service Provided 10 - Service Provided . Resolved on 18/07/2019 9 59 00 AM. Agent Finished Case Closed. Closed date 2019-07-18 10 03 09.85 Service Provided 10 - Service Provided . Resolved on 18/07/2019 9 59 00 AM.
Homeless - Ranger Case 101013143569 1255 COMMERCIAL DRIVE	Homeless Issue 6. Provide details Lots of abandoned homeless items and garbage spread out around the park, washrooms and playground. It looks like a dumping ground for the homeless who have no respect 7. Provide number of structures and tents 2.2-123.070538&size 600x300&key AlzaSyDchlj_DVw7N- 55scsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '> <im '="" 'http="" 12.="" 1255="" 1657="" 1wkdqblbjxedo9a7tjmizup9cw4="" 2.31="" 2c-123.070538&size="" 31.="" 49.273519%="" 55scsaxdhrf1hk1uyvxic&signature="" 6.="" 600x300&key="" a="" abandoned="" address="" alias="" alzasydchlj_dvw7n-="" and="" api="" app="" around="" bc="" charles="" commercial="" details="" dr,="" dumping="" for="" full="" garbage="" grandview="" ground="" have="" homeless="" href="" in="" it="" items="" like="" location="" looks="" lots="" maps="" maps.googleapis.com="" name="" no="" of="" orginal="" out="" park="" park,="" playground.="" provide="" respect="" specific="" spread="" st="" staticmap?markers="" the="" unknown="" vancouver,="" version="" washrooms="" who=""><im '="" '300'="" '300'-kja="" 'mapuri'="" 1wkdqblbjxedo9a7tjmizup9cw4="" 55scsaxdhrf1hk1uyvxic&signature="" alt="" height="" width="">cp/> alt 'mapuri' width '300' height '300'-kJa>cp/> (ps)</im></im>	Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-18 10 04 48.02 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482295 created / updated at Thursday, Jul 8, 2019 10 04 55 AM Agent Finished Case Closed. Closed date 2019-07-18 10 04 55.76 Back to previous status Closing case after 'Add Event'

1. Type of service

Tent set up beside the bike polo court in the west area of the park

7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

VANCOUVER, BC

Ranger Case

Ranger Case

101013161175 1255

101013160246

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

COMMERCIAL DR Unknown

1. Type of service Homeless Issue

6. Provide details

Rangers attended earlier in the day and spoke with the individuals, but the PS# 6468662Click images below to expand<a href="mailto:recorder-name=" individuals are back in the park and smoking and urinating by the cenotaph
7. Provide number of structures and tents
2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

12. Park name

app version 2.31 Grandview Park

orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

COMMERCIAL DR, VANCOUVER, BC

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/6468662'>http://www.public No Name No Name

stuff.com/request/view/6468662

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

PS# 6467185Click images below to expand<a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/6467185'>http://www.public No Name No Name

stuff.com/request/view/6467185

1 7/23/2019 11 42 7/23/2019 11 54 PRB Homeless Issues

Agent Created Case

Agent Created Case Public Stuff request id PSID6467185

at Tuesday, July 23, 2019 11 42 45 AM

at Tuesday, July 23, 2019 11 43 21 AM

10 - Service Provided. . Resolved on 23/07/2019 11 50 00 AM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed. Closed date 2019-07-23 11 51 10.487

Agent Finished Case Closed. Closed date 2019-07-23 11 54 47.81

Agent Finished Case Closed. Closed date 2019-07-23 11 54 58.25

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

Public Stuff request id PSID6468662

at Tuesday, July 23, 2019 11 54 57 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485240 created / updated at Tuesday, July 23, 2019 1 57 04 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485240 created / updated at Tuesday, July 23, 2019 1 57 24 PM

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485116 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485116 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485116 created / updated

Hansen Change in Comments Comments Duplicate file. Added on 23/07/2019 11 50 15 AM. Service Provided 10 - Service Provided. . Resolved on 23/07/2019 11 50 00 AM.

Hansen Change in Comments Comments Grandview - Individuals Urinating on the Cenotaph - Service

Not Provided. Added on 23/07/2019 10 19 27 PM.

No Service Provided 11 - No Service Provided. . Resolved on 23/07/2019 10 19 00 PM.

Agent Finished Case Closed.

Closed date 2019-07-23 22 21 10.92

11 - No Service Provided. . Resolved on 23/07/2019 10 19 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2019-07-23 22 24 44.027

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1485240 created / updated

at Tuesday, July 23, 2019 10 24 54 PM Agent Finished Case Closed.

Closed date 2019-07-23 22 24 54.933

Back to previous status

Closing case after 'Add Event'

1 7/23/2019 13 56 7/23/2019 22 24 PRB Homeless Issues

1. Type of service 6. Provide details It is 630am and these guys are still partying and making noise in their make same spot last year and it took the city 3 weeks to move them href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAvDhrf1hK1LIVvXic&signature 1wkDnRlhiXFDO9A7TIMI7un9CW4 Charles St alias 1657 Unknown CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6490663'>http://www.public No Name No Name Ranger Case 101013173739 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6490663 1 7/27/2019 7 29 7/29/2019 15 55 PRB Homeless Issues 1. Type of service 2. How many people were seen 10-30 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 2 dogs but there are different owners that come and sometimes those other dogs can be aggressive Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) The citizen has seen drug use, smoking and lots of alcohol consumption. 6. Provide any additional details The citizen sees about 10 to 30 transients on the southeast corner of the park near the MobiBike Station. These transients can be seen partying, drinking and smoking into the late night. The citizen has tried calling VPD with no action being taken and would like the city to move these transients along. https://goo.gl/maps/QE1KMFzjgoyudg9L6 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 2019/08/01 08 02 23 ~~ David Gherghinoiu ~~ S. 22(1) called back in to report 12. Park name

that last night there was a large party in the park, with loud music and

around the park.

shouting until late in the night. This morning the garbage containers are

overflowing and crows have started to create a mess by strewing the garbage $% \left\{ 1,2,\ldots,n\right\}$

Grandview Park

14. Neighbourhood

Ranger Case

101013185664

1255

COMMERCIAL DRIVE

13. Provide specific location in park

1255 Commercial Dr / Southeast corner near the MobiBike Stations

Public Stuff request id PSID6490663 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1487220 created / undated at Saturday, July 27, 2019 7 29 31 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487220 created / updated at Saturday, July 27, 2019 7 30 26 AM Service Provided 10 - Service Provided. . Resolved on 27/07/2019 1 24 00 PM. Hansen Change in Comments Comments On July 27th 2019 at approx 10 15 hrs Rangers conducted foot patrol around Britannia Community center and Grandview park. Rangers witnessed the group that has been camped in the South East end of the park is currently packed and is mobile. Rangers witnessed the group currently consuming alcohol but are calm and not causing a disturbance. V.P.D community Constable #2283 while conducting patrol with Rangers has spoken and given several warnings to the group on July 26th 2019. The group is to act accordingly and not have alcohol in view of the public at the park or the patrons will be removed from the area. . Added on 27/07/2019 Agent Finished Case Closed. Closed date 2019-07-27 13 27 10.08 Service Provided 10 - Service Provided. . Resolved on 27/07/2019 1 24 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-29 15 44 38.927 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487220 created / updated at Monday, July 29, 2019 3 55 47 PM Agent Finished Case Closed. Closed date 2019-07-29 15 55 48.127 Back to previous status Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1489222 created / updated at Wednesday, July 31, 2019 8 55 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1489222 created / updated at Wednesday, July 31, 2019 8 55 19 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1489222 created / updated at Thursday, August 01, 2019 8 03 18 AM Duplicate Request 30 - Duplicate Request. . Resolved on 01/08/2019 8 09 00 AM. Hansen Change in Comments Comments Grandview Park - Multiple People Partying in Park Overnight - Duplicate Request. Added on 01/08/2019 8 09 49 AM.

Agent Finished Case Closed.

Duplicate Request

s. 22(1) s. 22(1) 1 7/31/2019 8 46 8/1/2019 8 10 PRB Homeless Issues

Closed date 2019-08-01 08 10 59.367

30 - Duplicate Request. . Resolved on 01/08/2019 8 09 00 AM.

at Friday, August 16, 2019 9 11 39 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1497225 created / updated at Friday, August 16, 2019 9 12 20 AM Service Provided 10 - Service Provided .. Resolved on 16/08/2019 10 23 00 AM. Hansen Change in Comments Comments Rangers attended this service. . Added on 16/08/2019 1. Type of service 10 23 41 AM. Agent Finished Case Closed. Homeless Issue Closed date 2019-08-16 10 24 14.85 Service Provided 10 - Service Provided. . Resolved on 16/08/2019 10 23 00 AM. 6. Provide details A group of people with dogs has been sleeping rough in the park under the trees in the south east corner. They drink and smoke doe openly all day long Case Reopened Reopened for Public Stuff Feedback and leave garbage all over. At night they shout and curse loudly and get in Agent Finished Case Closed. conflicts with others nearby. The situations is escalating and anger Closed date 2019-08-16 10 25 07.707 overflowing. How much are neighbours supposed to put up wit? Families with Open311 Feedback PS# 6612870Click images below to expand<a small children and everyone trying to simply in the peace is f their own Send Complete Status and Resolution Comment to PS case apartments are subjected to this eyesore and abusive angry shouting nightly. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1497225 created / updated at Friday, August 16, 2019 10 25 18 AM 12. Park name ann version 2.31 Grandview park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-08-16 10 25 18.52 orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6612870'>http://www.public s. 22(1) s. 22(1) 1 8/16/2019 9 11 8/16/2019 10 25 PRB Homeless Issues VANCOUVER, BC stuff.com/request/view/6612870 101013236730 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6619397 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1498050 created / updated at Sunday, August 18, 2019 5 51 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1498050 created / updated at Sunday, August 18, 2019 5 51 27 AM Service Provided 10 - Service Provided. . Resolved on 21/08/2019 6 35 00 AM. Hansen Change in Comments Comments Rangers attended and spoke with the individual. The individual packed up and left the park. Added on 21/08/2019 6 36 02 AM. Agent Finished Case Closed Closed date 2019-08-21 06 36 15.467 Service Provided 10 - Service Provided. . Resolved on 21/08/2019 6 35 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Homeless Issue Closed date 2019-08-21 06 39 45.13 Open311 Feedback PS# 6619397Click images below to expand<a Send Complete Status and Resolution Comment to PS case 6. Provide details The usual group in the SE corner has set up a yellow and grey tent href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1498050 created / updated at Wednesday, August 21, 2019 6 39 52 AM -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-08-21 06 39 53.84 Charles St alias 1657 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6619397'>http://www.public No Name No Name 101013241918 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6619397 1 8/18/2019 5 51 8/21/2019 6 39 PRB Homeless Issues Ranger Case Agent Created Case Public Stuff request id PSID6637621 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499673 created / updated at Wednesday, August 21, 2019 6 05 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499673 created / updated at Wednesday, August 21, 2019 6 06 19 AM Service Provided 10 - Service Provided. . Resolved on 27/08/2019 7 18 00 AM. Hansen Change in Comments Comments Rangers attended and removed the items from the park. Added on 27/08/2019 7 18 29 AM. Agent Finished Case Closed Closed date 2019-08-27 07 20 42.47 10 - Service Provided. . Resolved on 27/08/2019 7 18 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2019-08-27 07 24 49.323 Open311 Feedback 6. Provide details There is a massive blue tarp structure in the southeast corner covering all PS# 6637621
PS# 6637621 Send Complete Status and Resolution Comment to PS case the people who usually sleep there as well as all their garbage href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499673 created / updated at Tuesday, August 27, 2019 7 25 16 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7Napp version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-08-27 07 25 16.797 Charles St alias 1657 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6637621'>http://www.public No Name No Name Ranger Case 101013251480 1255 stuff.com/request/view/6637621 1 8/21/2019 6 04 8/27/2019 7 25 PRB Homeless Issues COMMERCIAL DRIVE VANCOUVER, BC (ps)

Agent Created Case
Public Stuff request id PSID6612870

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1497225 created / updated

1. Type of service PS# 6644423Click images below to expand<a Large camp in SE corner href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6644423'>http://www.public S. 22(1) COMMERCIAL DR Unknown stuff.com/request/view/6644423 VANCOUVER, BC 101013255295 1255 COMMERCIAL DRIVE Ranger Case 1. Type of service PS Description Encampment contains tents, garbage, personal items spread all over the Southeast corner of Grandview Park
p/>PS# 6655402
Click Encampment contains tents, garbage, personal items spread all over the images below to expand<a Southeast corner of Grandview Park href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name ann version 2.31 src 'http://mans.googleanis.com/mans/ani/staticman?markers 49.273519%2 Grandview Park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Norginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 alt 'mapurl' width '300' height '300'><a CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) href 'http://www.publicstuff.com/request/view/6655402'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101013261453 1255 stuff.com/request/view/6655402 COMMERCIAL DRIVE 1. Type of service

6. Provide details

Grandview

Grandview Park alias 13. Provide specific location in park

app version 2.31 12. Park name

orginal address

GRANDVIEW PARK

COMMERCIAL DR

VANCOUVER, BC

Ranger Case 101013268858 1255

COMMERCIAL DRIVE

Tent at northwest corner. It?s been there 2 days.

15. (Don't ask, just record - did caller indicate they want a call back?)

7. Provide number of structures and tents

PS# 6668462Click images below to expand<a

C-123.070396&size 600x300&kev AlzaSvDchl1 DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6668462

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273344% 2C-123.070396&size 600x300&key AlzaSyDchlJ_DVw7N-

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273344%2

href 'http://www.publicstuff.com/request/view/6668462'>http://www.public No Name No Name

(ps)

5SscsAxDhrf1hK1UYvXic&signature ZX43-MNVRRWII_kzIJiAH7GnGic '><img

5SscsAxDhrf1hK1UYvXic&signature ZX43-MNVRRWII_kzIJiAH7GnGic

22/08/2019 6 35 30 AM. Service Provided 10 - Service Provided. . Resolved on 22/08/2019 6 35 00 AM. Agent Finished Case Closed. Closed date 2019-08-22 06 36 18.723 Service Provided 10 - Service Provided. . Resolved on 22/08/2019 6 35 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-08-22 06 39 49.093 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500145 created / updated at Thursday, August 22, 2019 6 40 09 AM Agent Finished Case Closed. Closed date 2019-08-22 06 40 10.407 Back to previous status Closing case after 'Add Event' 1 8/22/2019 6 00 8/22/2019 6 40 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6655402 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500991 created / updated at Friday, August 23, 2019 3 26 29 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500991 created / updated at Friday, August 23, 2019 3 27 19 PM Duplicate Request 30 - Duplicate Request. . Resolved on 23/08/2019 3 31 00 PM. Hansen Change in Comments Comments Vancouver Park rangers are aware of your concern and currently have an ongoing case regarding the matter. Thank you for your continued patience as we work towards resolving this issue.. Added on 23/08/2019 3 31 33 PM. Agent Finished Case Closed. Closed date 2019-08-23 15 33 15.807 Duplicate Request 30 - Duplicate Request. . Resolved on 23/08/2019 3 31 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-23 15 34 51.97 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500991 created / updated at Friday, August 23, 2019 3 35 20 PM Agent Finished Case Closed. Closed date 2019-08-23 15 35 21.223 Back to previous status Closing case after 'Add Event 1 8/23/2019 15 26 8/23/2019 15 35 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6668462 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502014 created / updated at Monday, August 26, 2019 8 02 02 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502014 created / updated at Monday, August 26, 2019 8 02 18 PM Duplicate Request 30 - Duplicate Request. . Resolved on 26/08/2019 8 05 00 PM. Hansen Change in Comments Comments . Added on 26/08/2019 8 05 16 PM. Agent Finished Case Closed. Closed date 2019-08-26 20 06 15.57 30 - Duplicate Request. . Resolved on 26/08/2019 8 05 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-26 20 09 43.88 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502014 created / updated at Monday, August 26, 2019 8 09 54 PM Agent Finished Case Closed. Closed date 2019-08-26 20 09 54.68

Back to previous status

1 8/26/2019 20 01 8/26/2019 20 09 PRB Homeless Issues

Closing case after 'Add Event'

Agent Created Case
Public Stuff request id PSID6644423

at Thursday, August 22, 2019 6 01 19 AM

at Thursday, August 22, 2019 6 02 11 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500145 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500145 created / updated

Hansen Change in Comments, Comments, Rangers attended and spoke with the individuals, Added on

Hansen Change in Comments Comments Rangers attended and resolved the issue. Added on 27/08/2019 6 07 19 AM. Service Provided 10 - Service Provided. . Resolved on 27/08/2019 6 07 00 AM. Agent Finished Case Closed. Closed date 2019-08-27 06 08 49.673 Service Provided 1. Type of service 10 - Service Provided. . Resolved on 27/08/2019 6 07 00 AM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6 Provide details Closed date 2019-08-27 06 09 47.72 Tent at southwest corner (see photo); also a pile of items near the Open311 Feedback washrooms That since last night was moved from the other side of the park. I Send Complete Status and Resolution Comment to PS case consider the pile to be Uan encampment. PS# 6660328Click images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273303% 2C-123.070743&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502053 created / updated 5SscsAxDhrf1hK1UYvXic&signature 5_27c5kFY1J3NyYciMMdg65L3fg '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/6660328'>http://www.public No Name No Name stuff.com/request/view/6660328 1 8/26/2019 21 28 8/27/2019 6 10 PRB Homeless Issues 1255 VANCOUVER, BC Ranger Case 101013268986 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6656050 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502108 created / updated at Monday, August 26, 2019 9 39 46 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502108 created / updated at Monday, August 26, 2019 9 42 47 PM Service Provided 10 - Service Provided. . Resolved on 27/08/2019 6 12 00 AM. Agent Finished Case Closed. Closed date 2019-08-27 06 14 40.35 Service Provided 10 - Service Provided. . Resolved on 27/08/2019 6 12 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Rangers attended and removed the items. Added on 27/08/2019 6 12 28 AM. Agent Finished Case Closed. Closed date 2019-08-27 06 14 42.79 Back to previous status Closing case after 'Add Event' PS# 6656050Click images below to expand<a 1. Type of service href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_ef4589f2ad2775 Case Reopened Reopened for Public Stuff Feedback Homeless Issue 56ae6ef2d79cb8128a'>Click 6. Provide details images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27341%2 C-123.070064&size 600x300&key AlzaSyDchlJ_DVw7N-Look at the picture! Full camping gear Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature iEdQALUWJx3nW7M-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502108 created / updated app version 2.31 12. Park name cFuWQzt6txQ '><a href 'http://www.publicstuff.com/request/view/6656050'>http://www.public No Name No Name full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event' COMMERCIAL DR, stuff.com/request/view/6656050 101013269090 1255 COMMERCIAL DRIVE VANCOUVER, BC 1 8/26/2019 21 37 8/27/2019 6 19 PRB Homeless Issues Ranger Case Public Stuff request id PSID6658690 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502278 created / updated at Monday, August 26, 2019 10 17 46 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502278 created / updated at Monday, August 26, 2019 10 20 11 PM Service Provided 10 - Service Provided. . Resolved on 27/08/2019 6 34 00 AM. Hansen Change in Comments Comments Rangers attended and resolved the issue. Added on 27/08/2019 6 35 47 AM. Agent Finished Case Closed Closed date 2019-08-27 06 38 41.317 Service Provided PS Description Various people camping in this park. PS# 10 - Service Provided. . Resolved on 27/08/2019 6 34 00 AM. 6658690Click images below to expand<a 1. Type of service href S. 22(1) Case Reopened Reopened for Public Stuff Feedback Homeless Issue s. 22(1) Agent Finished Case Closed. src S. 22(1) Closed date 2019-08-27 06 40 06.793 S. 22(1) alt 'imageurl' width '300' height '300'>Click Open311 Feedback images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Tent and various belongings scattered in park Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502278 created / updated 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name at Tuesday, August 27, 2019 6 41 07 AM

-rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

href 'http://www.publicstuff.com/request/view/6658690'>http://www.public

s. 22(1)

s. 22(1) 1 8/26/2019 22 13 8/27/2019 6 41 PRB Homeless Issues

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6658690

ann version 2.31

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case

101013269446

1255

COMMERCIAL DRIVE

Charles St alias 1657 Unknown

Grandview Park

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

orginal address 1657 13. Provide specific location in park

Unknown

Agent Finished Case Closed

Closing case after 'Add Event'

Closed date 2019-08-27 06 41 07.627

Agent Created Case
Public Stuff request id PSID6660328

at Monday, August 26, 2019 9 28 41 PM

at Monday, August 26, 2019 9 29 36 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502053 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502053 created / updated

Hansen Change in Comments Comments Rangers attended, this is an ongoing case. Added on 27/08/2019 7 46 16 AM. Service Provided 10 - Service Provided. . Resolved on 27/08/2019 7 46 00 AM. Agent Finished Case Closed. Closed date 2019-08-27 07 47 41.04 Service Provided 10 - Service Provided. . Resolved on 27/08/2019 7 46 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-08-27 07 50 11.31 6. Provide details Open311 Feedback A very large tent has been set up north of the playground for a few days PS# 6669907Click images below to expand<a Send Complete Status and Resolution Comment to PS case now. Please remove! href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502418 created / updated at Tuesday, August 27, 2019 7 51 03 AM 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 Grandview Park Agent Finished Case Closed. Closed date 2019-08-27 07 51 04.333 orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/6669907'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/6669907 1 8/27/2019 7 35 8/27/2019 7 51 PRB Homeless Issues 1255 Ranger Case 101013269713 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6676155 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503006 created / updated at Wednesday, August 28, 2019 5 50 54 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503006 created / updated at Wednesday, August 28, 2019 5 51 24 AM Service Provided 10 - Service Provided. . Resolved on 28/08/2019 6 13 00 AM. Agent Finished Case Closed. Closed date 2019-08-28 06 14 43.353 Service Provided 10 - Service Provided. . Resolved on 28/08/2019 6 13 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Rangers attended, this is an ongoing case. Added on 28/08/2019 6 13 48 AM. Agent Finished Case Closed Closed date 2019-08-28 06 14 45.467 Back to previous status Closing case after 'Add Event' 1. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2019-08-28 06 19 45.707 6. Provide details PS# 6676155Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Very large green tent in the northwest corner, been here for a week now Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503006 created / updated 12. Park name at Wednesday, August 28, 2019 6 20 03 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Agent Finished Case Closed Closed date 2019-08-28 06 20 03.667 orginal address 1657 13. Provide specific location in park Back to previous status Charles St alias 1657 Unknow 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6676155'>http://www.public No Name No Name CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event' COMMERCIAL DR, 101013273724 1255 COMMERCIAL DRIVE stuff.com/request/view/6676155 1 8/28/2019 5 50 8/28/2019 6 20 PRB Homeless Issues Ranger Case Public Stuff request id PSID6676961 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503020 created / updated at Wednesday, August 28, 2019 7 27 39 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503020 created / updated at Wednesday, August 28, 2019 7 28 14 AM Service Provided 10 - Service Provided. . Resolved on 28/08/2019 11 56 00 AM. Hansen Change in Comments Comments Rangers attended, this is an ongoing case with VPD. Added on 28/08/2019 11 56 46 AM. Agent Finished Case Closed Closed date 2019-08-28 11 59 41.943 Service Provided 10 - Service Provided. . Resolved on 28/08/2019 11 56 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback PS Description It's been getting worse, more encampments, more trash, more Agent Finished Case Closed. inappropriate language and this is a neighbourhood park. Many families in our Closed date 2019-08-28 12 04 55.947 6. Provide details community use this park and rely on this park for outdoor space for their Open311 Feedback Large tents are erected and several different people are set up throughout children.PS# 6676961Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734445 08847%2C-123.07058168478&size 600x300&key AlzaSyDchlJ_DVw7Nthe park camping overnight. 7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503020 created / updated 5SscsAxDhrf1hK1UYvXic&signature wYS9wZlYMNzgaZEC44SqHSN0Wms '><i app version 2.31 12. Park name at Wednesday, August 28, 2019 12 05 05 PM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27344450 8847%2C-123.07058168478&size 600x300&key AlzaSyDchlJ_DVw7Norginal address Grandview-Woodlands Agent Finished Case Closed Grandview Park alias 13. Provide specific location in park Closed date 2019-08-28 12 05 06.693 GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature wYS9wZlYMNzgaZEC44SqHSN0Wms 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event'

href 'http://www.publicstuff.com/request/view/6676961'>http://www.public No Name No Name

(ps)

1 8/28/2019 7 27 8/28/2019 12 05 PRB Homeless Issues

stuff.com/request/view/6676961

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case

101013273753 1255

COMMERCIAL DRIVE

Agent Created Case
Public Stuff request id PSID6669907

at Tuesday, August 27, 2019 7 35 57 AM

at Tuesday, August 27, 2019 7 36 26 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502418 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1502418 created / updated

Homeless Issue 2. How many people were seen Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details Provide details on any hazards present (i.e. weapons, drug paraphernalia. dangerous animals, etc.) 6. Provide any additional details The park is filled with homeless people all the time - They never move along. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out number 11. Provide VPD incident number (if available) 12. Park name Grandview Park

13. Provide specific location in park 1255 Commercial Dr 14. Neighbourhood Grandview-Woodland 15. (Don't ask, just record - did caller indicate they want a call back?) 1. Type of service Homeless Issue 2. How many people were seen 3 in sport court, more by bathroom 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) None witnessed this morning 6. Provide any additional details Citizen says homeless issue in Park is escalating. This morning when she was walking her child to bus stop a gentleman sleeping in the sport court got up and urinated directly in front of them, she's witnessed drug activity, sexual activity, violence and been directly harassed by individuals in this park. She says there are currently 3 people sleeping in sports court with sleeping bags, also witnessed larger group by the bathroom. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery or let you know of status) to Park Ranger - S. 15(1)(I) (If no contact number, warm transfer do not give out number 11. Provide VPD incident number (if available) NA 12. Park name Grandview Park 13. Provide specific location in park Citizen is exasperated, says this has been an ongoing issue for years but

1. Type of service

Snots court

14. Neighbourhood

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1504114 created / updated at Friday, August 30, 2019 8 41 04 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1504114 created / updated at Friday, August 30, 2019 8 42 15 AM Out in the Park - No Service Provided . Added on 02/09/2019 11 05 16 AM. No Service Provided 11 - No Service Provided, . Resolved on 02/09/2019 11 05 00 AM. Agent Finished Case Closed. Closed date 2019-09-02 11 05 40.49 No Service Provided 11 - No Service Provided. . Resolved on 02/09/2019 11 05 00 AM. s. 22(1) s. 22(1) 1 8/30/2019 8 39 9/2/2019 11 05 PRB Homeless Issues Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1506543 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1506543 created / updated

Hansen Change in Comments Comments Rangers attended and dealt with the issue. Added on

Service Provided 10 - Service Provided. . Resolved on 05/09/2019 1 49 00 PM.

at Thursday, September 05, 2019 8 05 37 AM

at Thursday, September 05, 2019 8 06 22 AM

10 - Service Provided. . Resolved on 05/09/2019 1 49 00 PM.

05/09/2019 1 49 23 PM.

Service Provided

Agent Finished Case Closed.

Closed date 2019-09-05 13 50 40.943

Homeless Ranger Case 101013296643 1255 COMMERCIAL DRIVE

Ranger Case 101013281024 1255

COMMERCIAL DRIVE

Citizen is exasperated, says this has been an ongoing issue for years but particularly bad this summer. Advised her Park Rangers work with individuals to find them housing alternatives and that resolutions may take time.

s. 22(1) s. 22(1) 1 9/5/2019 7 59 9/5/2019 13 50 PRB Homeless Issues

at Thursday, September 05, 2019 12 20 22 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1506727 created / undated at Thursday, September 05, 2019 12 22 47 PM Hansen Change in Comments Comments Rangers attended and removed the camp. Added on 1. Type of service Homeless Issue 05/09/2019 1 29 06 PM. Service Provided 10 - Service Provided. Resolved on 05/09/2019 1 28 00 PM. Agent Finished Case Closed. 6. Provide details PS# 6702247Click images below to expand<a Closed date 2019-09-05 13 29 42.153 Yellow and grey homeless tent beside the polo court href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Service Provided 10 - Service Provided. . Resolved on 05/09/2019 1 28 00 PM. 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name Case Reopened Reopened for Public Stuff Feedback src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 app version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2019-09-05 13 34 58.34 Open311 Feedback 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Charles St alias 1657 Unknown CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Send Complete Status and Resolution Comment to PS case href 'http://www.publicstuff.com/request/view/6702247'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101013297904 1255 COMMERCIAL DRIVE stuff.com/request/view/6702247 1 9/5/2019 12 19 9/5/2019 13 34 PRB Homeless Issues Ranger Case Agent Created Case Public Stuff request id PSID6733359 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1508353 created / updated at Saturday, September 07, 2019 7 41 38 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1508353 created / updated at Saturday, September 07, 2019 7 42 13 PM Hansen Change in Comments Comments Rangers attended and spoke with the individual. This is an ongoing case with VPD. Added on 08/09/2019 6 14 13 AM. Service Provided 10 - Service Provided. . Resolved on 08/09/2019 6 13 00 AM. Agent Finished Case Closed. Closed date 2019-09-08 06 14 41.337 Service Provided 10 - Service Provided. . Resolved on 08/09/2019 6 13 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback PS Description Camp near the bathrooms. Garbage, drinking. Smoking. Has Agent Finished Case Closed. the city decided not to enforce any of the laws any more in Grandview Park? Closed date 2019-09-08 06 19 43.07 Another arrest today... drugs, violence... a person was held hostage in a cafe... Open311 Feedback enough is enough. This has to stop. These people are involved in a lot of these 6. Provide details Send Complete Status and Resolution Comment to PS case Camp/bar/ drug market issues. PS# 6733359Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273287% 2C-123.070107&size 600x300&key AlzaSyDchll_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1508353 created / updated 5SscsAxDhrf1hK1UYvXic&signature 8RHtVuJbQ491oqui-M1EZf-eYKc '><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6733359'>http://www.publicstuff.com/requ COMMERCIAL DR 101013305981 1255 COMMERCIAL DRIVE stuff.com/request/view/6733359 5.22(1) 1 9/7/2019 19 41 9/8/2019 6 19 PRB Homeless Issues VANCOUVER, BC Ranger Case Agent Created Case Public Stuff request id PSID6744620 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1509405 created / updated at Tuesday Sentember 10, 2019 6 12 10 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1509405 created / updated at Tuesday, September 10, 2019 6 12 20 AM Service Provided 10 - Service Provided. . Resolved on 10/09/2019 6 23 00 AM. Agent Finished Case Closed. Closed date 2019-09-10 06 23 43.627 10 - Service Provided. . Resolved on 10/09/2019 6 23 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 10/09/2019 6 23 35 AM. Agent Finished Case Closed. Closed date 2019-09-10 06 23 46.023 Back to previous status Closing case after 'Add Event' 1. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2019-09-10 06 24 43.973 6. Provide details PS# 6744620Click images below to expand<a Send Complete Status and Resolution Comment to PS case The green tent has returned beside the washrooms href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1509405 created / updated 12. Park name at Tuesday, September 10, 2019 6 24 51 AM app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. Grandview Park orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-09-10 06 24 52.29 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6744620'>http://www.public No Name No Name COMMERCIAL DR. 101013312187 stuff.com/request/view/6744620 1 9/10/2019 6 11 9/10/2019 6 24 PRB Homeless Issues 1255 COMMERCIAL DRIVE VANCOUVER, BC Ranger Case

Agent Created Case

Public Stuff request id PSID6702247

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1506727 created / updated

1. Type of service

6. Provide details

There are 2 tents now beside the washrooms. The same one has been there

the past week, and now a massive one has joined the party

7. Provide number of structures and tents

app version 2.31 12. Park name

orginal address Grandview Park Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK

15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DR

101013316425

101013320634 1255

Ranger Case

Ranger Case

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

VANCOUVER, BC

PS# 6751705Click images below to expand<a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273612% 2C-123.070095&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature xh664B-ByeUkER2gbDCOwNldX7A '><img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273612%2 C-123.070095&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature xh664B-ByeUkER2gbDC0wNldX7A

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/6751705'>http://www.public No Name No Name

stuff.com/request/view/6751705

1 9/11/2019 5 52 9/11/2019 15 20 PRB Homeless Issues

Agent Created Case

Agent Created Case Public Stuff request id PSID6751705

Agent Finished Case Closed. Closed date 2019-09-11 15 17 41.15

Agent Finished Case Closed. Closed date 2019-09-11 15 19 48.123

Agent Finished Case Closed. Closed date 2019-09-11 15 20 06.73

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

at Wednesday, September 11, 2019 5 52 33 AM

at Wednesday, September 11, 2019 5 53 23 AM

10 - Service Provided. . Resolved on 11/09/2019 3 17 00 PM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

at Wednesday, September 11, 2019 3 20 05 PM

Public Stuff request id PSID6758444 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1510692 created / updated

at Thursday, September 12, 2019 5 54 33 AM

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1510045 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1510045 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1510045 created / updated

Hansen Change in Comments Comments Service Provided. Added on 11/09/2019 3 17 32 PM.

Service Provided 10 - Service Provided. . Resolved on 11/09/2019 3 17 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1510692 created / updated at Thursday, September 12, 2019 5 55 16 AM

Hansen Change in Comments On September 12th 2019 at 17 55 hrs Rangers attended

Grandview Park, No tents were erected, but a small open tarp structure was placed near the public washrooms on the West side of the building. Patrons were on scene drinking alcohol but were not causing a disturbance and had their tent collapsed. Rangers were clear from scene at 18 06 hrs, all appeared in order. . Added on 12/09/2019 6 34 41 PM.

Service Provided 10 - Service Provided. . Resolved on 12/09/2019 6 34 00 PM.

Agent Finished Case Closed.

Closed date 2019-09-12 18 35 43.57

10 - Service Provided. . Resolved on 12/09/2019 6 34 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2019-09-12 18 39 46.483

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1510692 created / undated at Thursday, September 12, 2019 6 39 56 PM

Agent Finished Case Closed.

Closed date 2019-09-12 18 39 57.123

Back to previous status

Closing case after 'Add Event

1. Type of service Homeless Issue

6. Provide details

There is a very large tent set up behind the washrooms 7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park

orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

COMMERCIAL DR.

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

VANCOUVER, BC

PS# 6758444Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'>><a

href 'http://www.publicstuff.com/request/view/6758444'>http://www.public No Name No Name stuff.com/request/view/6758444

(ps)

1 9/12/2019 5 54 9/12/2019 18 39 PRB Homeless Issues

10 - Service Provided. . Resolved on 15/09/2019 6 28 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 15/09/2019 6 28 45 AM. Agent Finished Case Closed. Closed date 2019-09-15 06 29 45.513 Back to previous status Closing case after 'Add Event 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Homeless Issue Closed date 2019-09-15 06 34 44.023 6. Provide details PS# 6773117Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2 large tents in the park close to the washrooms 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512001 created / updated 12. Park name at Sunday, September 15, 2019 6 34 48 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-09-15 06 34 49.117 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status alt 'mapurl' width '300' height '300' ><a href 'http://www.publicstuff.com/request/view/6773117'>http://www.public Closing case after 'Add Event' CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, s. 22(1) s. 22(1) 1 9/15/2019 6 08 9/15/2019 6 34 PRB Homeless Issues Ranger Case 101013329270 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6773117 Agent Created Case Public Stuff request id PSID6773287 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512011 created / updated at Sunday, September 15, 2019 8 03 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512011 created / updated at Sunday, September 15, 2019 8 04 17 AM Hansen Change in Comments Comments This is an ongoing case with VPD. Added on 15/09/2019 8 06 34 AM. Service Provided 10 - Service Provided. Resolved on 15/09/2019 8 06 00 AM. Agent Finished Case Closed. Closed date 2019-09-15 08 08 44.283 Service Provided 10 - Service Provided. . Resolved on 15/09/2019 8 06 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-15 08 09 46.077 2 massive tents, milk crates, furniture, chairs etc. Smoking, drinking, stereo PS Description Full Camp in the park
PS# 6773287
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PS Description Full Camp in the park
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Send Complete Status and Resolution Comment to PS case blasting... below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273456% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070483&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512011 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature jlugUgcpw4gSleSsOk_xlxsC5ag '>><a href 'http://www.publicstuff.com/request/view/6773287'>http://www.public full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event' COMMERCIAL DR, stuff.com/request/view/6773287 101013329293 1255 COMMERCIAL DRIVE VANCOUVER, BC 1 9/15/2019 8 03 9/15/2019 8 09 PRB Homeless Issues Ranger Case Public Stuff request id PSID6773364 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512018 created / updated at Sunday, September 15, 2019 8 31 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512018 created / updated at Sunday, September 15, 2019 8 32 14 AM Service Provided 10 - Service Provided. . Resolved on 15/09/2019 8 38 00 AM. Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 15/09/2019 8 38 19 AM. Agent Finished Case Closed Closed date 2019-09-15 08 38 40.873 Service Provided 10 - Service Provided. . Resolved on 15/09/2019 8 38 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2019-09-15 08 39 46.477 Open311 Feedback PS# 6773364Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-2 very large tents in the middle of a family park. Disgraceful Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512018 created / updated 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im at Sunday, September 15, 2019 8 39 55 AM 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-15 08 39 56.727 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6773364'>http://www.public No Name No Name COMMERCIAL DR. Ranger Case 101013329313 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6773364 (ps) 1 9/15/2019 8 31 9/15/2019 8 39 PRB Homeless Issues

Agent Created Case

Agent Finished Case Closed. Closed date 2019-09-15 06 29 43.137

Service Provided

Public Stuff request id PSID6773117

at Sunday, September 15, 2019 6 08 26 AM

at Sunday, September 15, 2019 6 09 15 AM

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1512001 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512001 created / updated

Service Provided 10 - Service Provided. . Resolved on 15/09/2019 6 28 00 AM.

Agent Finished Case Closed Closed date 2019-09-16 06 20 41.697 Service Provided 10 - Service Provided. . Resolved on 16/09/2019 6 20 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-09-16 06 24 43.853 Open311 Feedback PS# 6775574Click images below to expand<a Send Complete Status and Resolution Comment to PS case 2 large tents in the middle of the park this morning href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512293 created / updated at Monday, September 16, 2019 6 24 56 AM 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-16 06 24 57.05 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/6775574'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/6775574 1 9/16/2019 6 00 9/16/2019 6 24 PRB Homeless Issues 101013330543 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6782664 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512874 created / updated at Monday, September 16, 2019 11 29 59 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512874 created / updated at Monday, September 16, 2019 11 30 22 PM Hansen Change in Comments Comments Vancouver Parks Rangers have received your request and resolved the concern. Thank you for helping us improve our city through VanConnect.. Added on 24/09/2019 2 36 54 PM. Service Provided 10 - Service Provided. . Resolved on 24/09/2019 2 36 00 PM. Agent Finished Case Closed. Closed date 2019-09-24 14 38 43.61 1. Type of service 10 - Service Provided. . Resolved on 24/09/2019 2 36 00 PM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6. Provide details Closed date 2019-09-24 14 39 55.17 Growing camp... now 3 massive tents and a tarp, furniture, stacks of milk Open311 Feedback crates etc stacked up along with other furniture and garbage surrounding the PS Description Camp
PS# 6782664
PSClick images below to Send Complete Status and Resolution Comment to PS case toilets and near the cenotanh expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273347% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070137&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512874 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature xhUysCVFzi9Lr7MdvVOsLcvoexE '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6782664'>http://www.public 101013334455 1255 VANCOUVER, BC stuff.com/request/view/6782664 1 9/16/2019 23 29 9/24/2019 14 40 PRB Homeless Issues COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6782984 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512888 created / updated at Tuesday, September 17, 2019 6 15 11 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512888 created / updated at Tuesday, September 17, 2019 6 16 16 AM Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on Service Provided 10 - Service Provided. . Resolved on 17/09/2019 6 22 00 AM. Agent Finished Case Closed. Closed date 2019-09-17 06 23 41.213 10 - Service Provided. . Resolved on 17/09/2019 6 22 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Closed date 2019-09-17 06 24 47.503 Open311 Feedback 6. Provide details Send Complete Status and Resolution Comment to PS case 4 massive tents in the park drinking and making noise all night PS# 6782984Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27358%2 C-123.070301&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512888 created / updated 5SscsAxDhrf1hK1UYvXic&signature QiTKciwRWdYbEDsG-Fm-V3ZaC3I '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/6782984'>http://www.public No Name No Name Ranger Case 101013334477 1255 stuff.com/request/view/6782984 1 9/17/2019 6 15 9/17/2019 6 25 PRB Homeless Issues

(ps)

COMMERCIAL DRIVE

VANCOUVER, BC

Agent Created Case Public Stuff request id PSID6775574

16/09/2019 6 20 16 AM.

at Monday, September 16, 2019 6 00 47 AM

at Monday, September 16, 2019 6 01 25 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512293 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1512293 created / updated

Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on

Service Provided 10 - Service Provided. Resolved on 16/09/2019 6 20 00 AM.

Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 18/09/2019 6 37 17 AM. Service Provided 10 - Service Provided. . Resolved on 18/09/2019 6 37 00 AM. Agent Finished Case Closed. Closed date 2019-09-18 06 38 43.983 Service Provided 10 - Service Provided. . Resolved on 18/09/2019 6 37 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Closed date 2019-09-18 06 39 43.243 Open311 Feedback PS# 6790353Click images below to expand<a Send Complete Status and Resolution Comment to PS case 2 tents set up beside the washrooms overnight again href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1513439 created / updated 12. Park name at Wednesday, September 18, 2019 6 39 51 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-18 06 39 51.96 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6790353'>http://www.public No Name No Name stuff.com/request/view/6790353 1 9/18/2019 6 10 9/18/2019 6 39 PRB Homeless Issues VANCOUVER, BC 101013338425 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6797097 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1514026 created / undated at Thursday, September 19, 2019 6 01 37 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1514026 created / updated at Thursday, September 19, 2019 6 02 27 AM Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 19/09/2019 6 23 33 AM. Service Provided 10 - Service Provided. . Resolved on 19/09/2019 6 23 00 AM. Agent Finished Case Closed. Closed date 2019-09-19 06 23 43.327 10 - Service Provided. . Resolved on 19/09/2019 6 23 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed Closed date 2019-09-19 06 24 48.243 Open311 Feedback PS# 6797097Click images below to expand<a 6. Provide details Send Complete Status and Resolution Comment to PS case Multiple tents in the park again this morning href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1514026 created / updated 12. Park name at Thursday, September 19, 2019 6 24 59 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Closed date 2019-09-19 06 25 00.69 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6797097'>http://www.public No Name No Name Ranger Case 101013342360 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6797097 1 9/19/2019 6 01 9/19/2019 6 25 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6810511 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515261 created / updated at Saturday, September 21, 2019 4 07 45 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515261 created / updated at Saturday, September 21, 2019 4 08 20 PM Hansen Change in Comments Comments Rangers attended and spoke with the individuals. This is an ongoing case with VPD. Added on 22/09/2019 6 20 46 AM. Service Provided 10 - Service Provided. . Resolved on 22/09/2019 6 20 00 AM. Agent Finished Case Closed. Closed date 2019-09-22 06 23 43.897 PS Description Camp by the washrooms. Can we not Clean up this mess Service Provided before it grows and grows? We can't have an Oppenheimer situation here.. 10 - Service Provided. . Resolved on 22/09/2019 6 20 00 AM. They've been here drinking and smoking and partying 24/7 for months and now have had tents up for ages. What is the rationale of allowing these people Case Reopened Reopened for Public Stuff Feedback 1. Type of service to take over the city parks ? Health hazards, safety hazards and basic decency Agent Finished Case Closed. Homeless Issue are being totally ignored. Not to mention the bylaws. Please clean up this mess Closed date 2019-09-22 06 24 47.757 and return the park to the community. There are shelters an... (42 characters Open311 Feedback truncated)PS# 6810511Click images below to expand<a 6. Provide details Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273264% 7. Provide number of structures and tents 2C-123.070133&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515261 created / updated 5SscsAxDhrf1hK1UYvXic&signature Z1WK44bcG1Bx NL5QUS4qOS3u-12. Park name at Sunday, September 22, 2019 6 25 02 AM app version 2.31 4 '><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6810511'>http://www.publi Ranger Case 101013350567 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/6810511 1 9/21/2019 16 07 9/22/2019 6 25 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID6790353

at Wednesday, September 18, 2019 6 10 08 AM

at Wednesday, September 18, 2019 6 10 18 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1513439 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1513439 created / updated

1. Type of service 6. Provide details PS# 6811386Click images below to expand<a 2 large tents by the washrooms href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6811386'>http://www.public stuff.com/request/view/6811386 s. 22(1) VANCOUVER, BC 101013350980 1255 COMMERCIAL DRIVE Ranger Case 1. Type of service PS# 6812361Click images below to expand<a 6. Provide details Olive coloured tent behind the washrooms href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6812361'>http://www.public No Name No Name Ranger Case 101013351557 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6812361 1. Type of service Homeless Issue 6. Provide details PS# 6812363Click images below to expand<a Very large pavillion tent in the middle of the park href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name Grandview Park app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

alt 'mapurl' width '300' height '300'>><a

stuff.com/request/view/6812363

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4

href 'http://www.publicstuff.com/request/view/6812363'>http://www.public No Name No Name

orginal address 1657 13. Provide specific location in park

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

Charles St alias 1657 Unknown

COMMERCIAL DR,

VANCOLIVER BC

Ranger Case

101013351561

1255

COMMERCIAL DRIVE

Agent Created Case Public Stuff request id PSID6811386 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515331 created / updated at Sunday, September 22, 2019 5 46 41 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515331 created / updated at Sunday, September 22, 2019 5 47 09 AM Service Provided 10 - Service Provided. . Resolved on 22/09/2019 6 16 00 AM. Hansen Change in Comments Comments Rangers attended and dealt with the issue. Added on 22/09/2019 6 16 14 AM. Agent Finished Case Closed. Closed date 2019-09-22 06 17 47.097 Service Provided 10 - Service Provided. . Resolved on 22/09/2019 6 16 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-22 06 19 47.78 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515331 created / updated at Sunday, September 22, 2019 6 20 02 AM Agent Finished Case Closed. Closed date 2019-09-22 06 20 03.637 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID6812361 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515509 created / updated at Sunday, September 22, 2019 12 54 51 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515509 created / updated at Sunday, September 22, 2019 12 55 36 PM Service Provided 10 - Service Provided .. Resolved on 23/09/2019 6 30 00 AM. Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 23/09/2019 6 30 36 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 32 41.143 10 - Service Provided. . Resolved on 23/09/2019 6 30 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 34 59.607 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515509 created / updated at Monday, September 23, 2019 6 35 36 AM Agent Finished Case Closed. Closed date 2019-09-23 06 35 37.437 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID6812363 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515510 created / updated at Sunday, September 22, 2019 12 55 01 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515510 created / updated at Sunday, September 22, 2019 12 55 51 PM Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on 23/09/2019 6 31 17 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 31 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 32 41.143 Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 31 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 35 02.263 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515510 created / updated

1 9/22/2019 12 54 9/23/2019 6 35 PRB Homeless Issues

1 9/22/2019 5 46 9/22/2019 6 20 PRB Homeless Issues

1 9/22/2019 12 54 9/23/2019 6 35 PRB Homeless Issues

at Monday, September 23, 2019 6 35 46 AM

Closed date 2019-09-23 06 35 47.53

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

1. Type of service PS# 6812366Click images below to expand<a Blue Tarp structure in front of washrooms href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6812366'>http://www.public No Name No Name stuff.com/request/view/6812366 VANCOUVER, BC 101013351564 1255 COMMERCIAL DRIVE Ranger Case 1. Type of service PS# 6812369Click images below to expand<a 6. Provide details Cardboard structure behind the washrooms href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6812369'>http://www.public No Name No Name Ranger Case 101013351568 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6812369 1. Type of service Homeless Issue PS# 6812371Click images below to expand<a 6. Provide details Large green tarp over people and items in the southeast corner of the park href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name Grandview Park app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Charles St alias 1657 Unknown CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6812371'>http://www.public No Name No Name

stuff.com/request/view/6812371

Ranger Case

101013351572 1255

COMMERCIAL DRIVE

VANCOLIVER BC

Agent Created Case Public Stuff request id PSID6812366 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515511 created / updated at Sunday, September 22, 2019 12 55 26 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515511 created / updated at Sunday, September 22, 2019 12 56 32 PM Hansen Change in Comments Comments Rangers attended but found no issues. Added on 23/09/2019 6 32 33 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 32 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 32 41.143 Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 32 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 35 05.497 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515511 created / updated at Monday, September 23, 2019 6 35 56 AM Agent Finished Case Closed. Closed date 2019-09-23 06 35 57.323 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID6812369 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1515512 created / undated at Sunday, September 22, 2019 12 56 06 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515512 created / updated at Sunday, September 22, 2019 12 56 41 PM Hansen Change in Comments Comments Rangers attended but found no issues. Added on 23/09/2019 6 33 17 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 32 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 35 41.503 10 - Service Provided. . Resolved on 23/09/2019 6 32 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 39 58.897 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515512 created / updated at Monday, September 23, 2019 6 40 41 AM Agent Finished Case Closed. Closed date 2019-09-23 06 40 43 043 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID6812371 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515513 created / updated at Sunday, September 22, 2019 12 56 22 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515513 created / updated at Sunday, September 22, 2019 12 57 21 PM Hansen Change in Comments Comments Rangers attended but found no issues. Added on 23/09/2019 6 34 14 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 34 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 35 41.47 Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 34 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 39 50.407 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515513 created / updated at Monday, September 23, 2019 6 40 01 AM

1 9/22/2019 12 55 9/23/2019 6 35 PRB Homeless Issues

1 9/22/2019 12 55 9/23/2019 6 40 PRB Homeless Issues

1 9/22/2019 12 56 9/23/2019 6 40 PRB Homeless Issues

Agent Finished Case Closed. Closed date 2019-09-23 06 40 02.597

Closing case after 'Add Event'

Back to previous status

Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 34 00 AM. Hansen Change in Comments Comments Rangers attended but found no issues. Added on 23/09/2019 6 34 49 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 35 41.47 Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 34 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Closed date 2019-09-23 06 39 53.547 Open311 Feedback PS# 6812375Click images below to expand<a Send Complete Status and Resolution Comment to PS case Yellow and grey tent in the southwest corner of the park href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515514 created / updated 12. Park name at Monday, September 23, 2019 6 40 16 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-23 06 40 17.547 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6812375'>http://www.public No Name No Name COMMERCIAL DR Unknown stuff.com/request/view/6812375 1 9/22/2019 12 56 9/23/2019 6 40 PRB Homeless Issues VANCOUVER, BC 101013351574 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6812379 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1515515, created / undated at Sunday, September 22, 2019 12 57 31 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515515 created / updated at Sunday, September 22, 2019 12 58 26 PM Hansen Change in Comments Comments Rangers attended but found no issues. Added on 23/09/2019 6 35 31 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 35 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 35 41.503 10 - Service Provided. . Resolved on 23/09/2019 6 35 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Closed date 2019-09-23 06 39 56.27 Open311 Feedback PS# 6812379Click images below to expand<a Send Complete Status and Resolution Comment to PS case 6. Provide details Small blue tent on the north side of the bike polo court href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515515 created / updated 12. Park name at Monday, September 23, 2019 6 40 26 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-23 06 40 27.85 C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6812379'>http://www.public No Name No Name Ranger Case 101013351577 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6812379 1 9/22/2019 12 57 9/23/2019 6 40 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6812380 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515517 created / updated at Sunday, September 22, 2019 12 58 01 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515517 created / updated at Sunday, September 22, 2019 12 58 37 PM Hansen Change in Comments Comments Rangers attended and dealt with the issue. Added on 23/09/2019 6 37 47 AM. Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 36 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 38 41.593 Service Provided 10 - Service Provided. . Resolved on 23/09/2019 6 36 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Homeless Issue Closed date 2019-09-23 06 40 03.243 Open311 Feedback 6. Provide details PS# 6812380Click images below to expand<a Send Complete Status and Resolution Comment to PS case Tarp and cart structure in the middle of the kidsnplayground href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515517 created / updated 12. Park name at Monday, September 23, 2019 6 40 51 AM Grandview Park app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2019-09-23 06 40 52.9 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status Charles St alias 1657 Unknown Closing case after 'Add Event' CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6812380'>http://www.public No Name No Name Ranger Case 101013351578 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/6812380 1 9/22/2019 12 57 9/23/2019 6 40 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID6812375

at Sunday, September 22, 2019 12 57 11 PM

at Sunday, September 22, 2019 12 58 11 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515514 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515514 created / updated

at Tuesday, September 24, 2019 10 35 15 PM Hansen Change in Comments, Comments, Rangers attended and spoke with the individuals. This is an ongoing case. Added on 25/09/2019 6 23 14 AM. Service Provided 10 - Service Provided. . Resolved on 25/09/2019 6 22 00 AM. Agent Finished Case Closed. Closed date 2019-09-25 06 23 41.563 Service Provided 1. Type of service 10 - Service Provided. . Resolved on 25/09/2019 6 22 00 AM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed 6 Provide details Closed date 2019-09-25 06 24 45.26 Growing camp of people with a tarp and lawn chairs. This encampment is Open311 Feedback right next to a the playground, preschool and family centre. There was a PS Description There has been a large group there for over 2 weeksPS# Send Complete Status and Resolution Comment to PS case needle found by a child this morning. 6827889Click images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735192 %2C-123.0705384&size 600x300&key AlzaSyDchll_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1516853 created / updated 5SscsAxDhrf1hK1UYvXic&signature kP9sfCMdDWCXklj4-dZZ7leC0BQ '><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6827889'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/6827889 1 9/24/2019 22 33 9/25/2019 6 24 PRB Homeless Issues 1255 COMMERCIAL DRIVE Ranger Case 101013360054 Agent Created Case Public Stuff request id PSID6850722 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519138 created / updated at Monday, September 30, 2019 5 56 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519138 created / updated at Monday, September 30, 2019 5 57 16 AM Service Provided 10 - Service Provided. Resolved on 30/09/2019 9 35 00 AM. Hansen Change in Comments Comments Vancouver Parks Rangers have received your request and resolved the concern. Thank you for helping us improve our city through VanConnect. . Added on 30/09/2019 9 35 36 AM. Agent Finished Case Closed Closed date 2019-09-30 09 35 41.13 Service Provided 10 - Service Provided. . Resolved on 30/09/2019 9 35 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-30 09 39 49.61 6. Provide details Open311 Feedback Very large tent behind the washrooms. Occupants were drinking and very PS# 6850722
PS# 685072
PS# 685072<p Send Complete Status and Resolution Comment to PS case loud all through the night href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519138 created / updated at Monday, September 30, 2019 9 39 58 AM -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2019-09-30 09 39 58.953 Charles St alias 1657 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6850722'>http://www.public No Name No Name 101013372996 VANCOUVER, BC stuff.com/request/view/6850722 1 9/30/2019 5 56 9/30/2019 9 39 PRB Homeless Issues 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID6851649 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519164 created / updated at Monday, September 30, 2019 7 41 51 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519164 created / updated at Monday, September 30, 2019 7 42 21 AM Service Provided 10 - Service Provided. . Resolved on 30/09/2019 9 38 00 AM. resolved the concern. Thank you for helping us improve our city through VanConnect. . Added on 30/09/2019 9 38 24 AM. Agent Finished Case Closed Closed date 2019-09-30 09 38 40.963 Service Provided 10 - Service Provided. . Resolved on 30/09/2019 9 38 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-30 09 39 53.677 6. Provide details PS Description Call back requested pleasePS# 6851649Click images Open311 Feedback This rowdy tent is still here behind the washrooms and has been for weeks Send Complete Status and Resolution Comment to PS case now. Please call back \$.22(1) o discuss href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519164 created / updated 12. Park name at Monday, September 30, 2019 9 40 08 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-09-30 09 40 09.267 orginal address 1657 13. Provide specific location in park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6851649'>http://www.public No Name No Name COMMERCIAL DR. Unknown

stuff.com/request/view/6851649

101013373058 1255

Ranger Case

COMMERCIAL DRIVE

VANCOUVER, BC

1 9/30/2019 7 41 9/30/2019 9 40 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID6827889

at Tuesday, September 24, 2019 10 34 05 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1516853 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1516853 created / updated

Agent Finished Case Closed. Closed date 2019-10-01 10 02 40.76 Service Provided 10 - Service Provided. . Resolved on 01/10/2019 10 01 00 AM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Agent Finished Case Closed. Closed date 2019-10-01 10 04 53.977 Onen311 Feedback PS# 6858112Click images below to expand<a 6. Provide details Send Complete Status and Resolution Comment to PS case Large tent set up behind the washrooms again this morning href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Undated Hansen ServiceRequest Number 1519769 created / undated at Tuesday, October 01, 2019 10 05 12 AM 12. Park name Agent Finished Case Closed. app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2019-10-01 10 05 13.59 5SscsAxDhrf1hK1UYvXic&signature 1wkDoBlbiXEDO9A7TJMIZup9CW4 Charles St alias 1657 Unknown Back to previous status alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6858112'>http://www.public No Name No Name Ranger Case 101013376679 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/6858112 1 10/1/2019 5 52 10/1/2019 10 05 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6865159 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1520352 created / updated at Wednesday, October 02, 2019 7 55 15 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1520352 created / updated at Wednesday, October 02, 2019 7 55 25 AM Service Provided 10 - Service Provided Resolved on 02/10/2019 11 28 00 AM. Agent Finished Case Closed. Closed date 2019-10-02 11 30 39.207 Service Provided 10 - Service Provided. . Resolved on 02/10/2019 11 28 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Homeless Issue Closed date 2019-10-02 11 34 45.383 Open311 Feedback PS# 6865159Click images below to expand<a 6. Provide details Send Complete Status and Resolution Comment to PS case Large tent set up behind the washrooms again href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1520352 created / updated at Wednesday, October 02, 2019 11 34 50 AM 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-10-02 11 34 51.42 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBIbjXEDO9A7TJMIZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6865159'>http://www.public No Name No Name Ranger Case 101013380069 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6865159 1 10/2/2019 6 49 10/2/2019 11 34 PRB Homeless Issues Agent Created Case Public Stuff request id PSID6927149 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1525963 created / updated at Tuesday, October 15, 2019 6 44 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1525963 created / updated at Tuesday, October 15, 2019 6 45 19 AM Service Provided 10 - Service Provided. . Resolved on 15/10/2019 7 33 00 AM. Hansen Change in Comments Comments Rangers attended and spoke with the individuals. This is an ongoing case. Added on 15/10/2019 7 33 25 AM. Closed date 2019-10-15 07 36 13.767 Service Provided 1. Type of service 10 - Service Provided. . Resolved on 15/10/2019 7 33 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-10-15 07 39 44.583 A very large structure is set up behind the washrooms. This has been here Open311 Feedback for over a month, and they drink and make noise all night. Please give this PS# 6927149Click images below to expand<a Send Complete Status and Resolution Comment to PS case community some peace and quiet by removing them href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1525963 created / updated at Tuesday, October 15, 2019 7 40 04 AM 12. Park name Agent Finished Case Closed. app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Grandview Park orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-10-15 07 40 05.12 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status Closing case after 'Add Event CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6927149'>http://www.public No Name No Name COMMERCIAL DR, Unknown 101013414830 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6927149 1 10/15/2019 6 43 10/15/2019 7 40 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID6858112

at Tuesday, October 01, 2019 5 52 45 AM

at Tuesday, October 01, 2019 5 53 17 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519769 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1519769 created / updated

Service Provided 10 - Service Provided. Resolved on 01/10/2019 10 01 00 AM. Hansen Change in Comments Comments . Added on 01/10/2019 10 01 39 AM.

1. Type of service

Large tent with lots of items set up behind the washroom building

7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

Ranger Case

101013431176 1255

101013624181

Ranger Case

1255

COMMERCIAL DRIVE

COMMERCIAL DR Unknown VANCOUVER, BC

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'><a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

href 'http://www.publicstuff.com/request/view/6953084'>http://www.public No Name No Name

stuff.com/request/view/6953084

PS# 6953084Click images below to expand<a

2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-

1 10/20/2019 6 14 10/20/2019 6 49 PRB Homeless Issues

Agent Created Case

Agent Created Case Public Stuff request id PSID6953084

20/10/2019 6 44 33 AM.

Service Provided

Open311 Feedback

Agent Finished Case Closed. Closed date 2019-10-20 06 45 17.187

Agent Finished Case Closed. Closed date 2019-10-20 06 49 42.537

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

at Sunday, October 20, 2019 6 14 32 AM

at Sunday, October 20, 2019 6 15 17 AM

Public Stuff request id PSID7250559 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1558812 created / undated

at Sunday, October 20, 2019 6 49 51 AM

Closed date 2019-10-20 06 49 51.793

at Thursday, December 26, 2019 12 46 13 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1528532 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1528532 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1528532 created / updated

Hansen Change in Comments Comments Rangers attended. This is an ongoing case. Added on

Service Provided 10 - Service Provided. . Resolved on 20/10/2019 6 44 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. . Resolved on 20/10/2019 6 44 00 AM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1558812 created / updated

at Thursday, December 26, 2019 12 47 23 PM Service Provided 10 - Service Provided. . Resolved on 27/12/2019 3 37 00 PM.

Agent Finished Case Closed. Closed date 2019-12-27 15 38 45.26

Service Provided

10 - Service Provided. . Resolved on 27/12/2019 3 37 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Change in Comments Comments Service provided. Added on 27/12/2019 3 37 16 PM.

Agent Finished Case Closed.

Closed date 2019-12-27 15 38 45.527 Back to previous status

Closing case after 'Add Event'

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2019-12-27 15 39 44.39

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1558812 created / updated

at Friday, December 27, 2019 3 39 48 PM Agent Finished Case Closed.

Closed date 2019-12-27 15 39 49.66

Back to previous status

Closing case after 'Add Event'

1. Type of service Homeless Issue

6. Provide details

Using kids fort for shelter, kids playing at park

7. Provide number of structures and tents

app version 2.31 12. Park name

orginal address GRANDVIEW PARK

VANCOUVER, BC

Grandview Park alias 13. Provide specific location in park

full 1255 COMMERCIAL DR,

15. (Don't ask, just record - did caller indicate they want a call back?)

Grandview Park

images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273624% 2C-123.070452&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature FDJYCfnkn3nApLzHjADYAKcj9VE '><img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273624%2 C-123.070452&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature FDJYCfnkn3nApLzHjADYAKcj9VE

alt 'imageurl' width '300' height '300'>Click

PS# 7250559Click images below to expand<a

href S. 22(1)

src S. 22(1)

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/7250559'>http://www.public No Name No Name

stuff.com/request/view/7250559

1 12/26/2019 12 46 12/27/2019 15 39 PRB Homeless Issues

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src 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_b491e4bbdcd1616 6. Provide details c2027825177fa7814' alt 'imageurl' width '300' height '300'>Click Homeless belongings in children play area images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273623% 2C-123.070565&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature R-28GtsBS5tWAXLezdLmSmlJUHY '><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/7259969'>http://www.public No Name No Name Unknown 101013629426 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7259969 Ranger Case 1. Type of service Homeless Issue 2. How many people were seen Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) undefined 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details Caller is reporting the start of what appears to be a very large homeless camp in the park closest to Commercial and Charles. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 12. Park name Grandview 13. Provide specific location in park Closest to Commercial and Charles. 14. Neighbourhood Grandview-Woodland 2020/01/24 17 36 07 ~~ Darvi Ortiz ~~ Another caller is reporting about a 15. (Don't ask, just record - did caller indicate they want a call back?) dozen people living in the men and womens washrooms at Grandview Park. They have their personal belongings with them, backpacks and there may be 2020 January, Ranger Case 101013712601 1255 COMMERCIAL DRIVE dogs.

1. Type of service

Homeless Issue

playPS# 7259969Click images below to expand<a href 'https://d17agltn7cihbm.cloudfront.net/uploads/large b491e4bbdcd161 6c2027825177fa7814'><img

PS Description Multiple cashes of blankets and belongings where children

1 12/29/2019 13 07 12/30/2019 14 36 PRB Homeless Issues

1 1/24/2020 13 31 1/24/2020 17 44 PRB Homeless Issues

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1571562 created / updated at Friday, January 24, 2020 1 33 06 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1571562 created / updated at Friday, January 24, 2020 1 33 20 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1571562 created / updated at Friday, January 24, 2020 5 36 15 PM Service Provided 10 - Service Provided. . Resolved on 24/01/2020 5 42 00 PM. Hansen Change in Comments Comments . Added on 24/01/2020 5 42 16 PM. Agent Finished Case Closed.

Closed date 2020-01-24 17 44 19.553

Service Provided

Agent Created Case

Agent Finished Case Closed. Closed date 2019-12-30 14 32 45.157

Agent Finished Case Closed.

Agent Finished Case Closed. Closed date 2019-12-30 14 36 14.76

Closing case after 'Add Event'

Back to previous status

Closed date 2019-12-30 14 35 03.0

at Monday, December 30, 2019 2 36 14 PM

Service Provided

Public Stuff request id PSID7259969

at Sunday, December 29, 2019 1 07 57 PM

at Sunday, December 29, 2019 1 08 17 PM

Service provided.. Added on 30/12/2019 2 30 00 PM.

Case Reopened Reopened for Public Stuff Feedback

10 - Service Provided. . Resolved on 30/12/2019 2 29 00 PM.

Send Complete Status and Resolution Comment to PS case

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1559628 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1559628 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1559628 created / updated

Service Provided 10 - Service Provided. . Resolved on 30/12/2019 2 29 00 PM. Hansen Change in Comments Comments Rangers attended Grandview Park for a clean up of homeless items in the playground. Rangers removed a milk crate, aluminum foil and a single sock.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. . Resolved on 24/01/2020 5 42 00 PM.

6. Provide details Lots of people and shopping carts in the washrooms and out front blocking access to the washrooms PS# 7389396Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273446% 2C-123.070017&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature uvhTpVAH5EijjH70bH6LxocDvQo '>><a href 'http://www.publicstuff.com/request/view/7389396'>http://www.public No Name No Name COMMERCIAL DR Unknown VANCOUVER, BC stuff.com/request/view/7389396 Ranger Case 101013716870 1255 COMMERCIAL DRIVE Type of service 2. How many people were seen At least 6 or more 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) In the men's and women's washrooms. 6. Provide any additional details Caller put in a service request Jan 22 but they are still here. Caller is very frustrated. Kids cannot use the washrooms. We should drive them away asap. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery 10. Contact info or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) number 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park Inside the men's and women's washrooms 14. Neighbourhood Grandview-Woodland 15. (Don't ask, just record - did caller indicate they want a call back?)

Previous case number - Lagan 13704700.

s. 22(1)

Ranger Case

101013727124 1255

COMMERCIAL DRIVE

1. Type of service

Agent Created Case Public Stuff request id PSID7389396 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1572536 created / updated at Sunday, January 26, 2020 3 39 56 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1572536 created / updated at Sunday, January 26, 2020 3 40 16 PM Hansen Change in Comments Comments Service provided.. Added on 26/01/2020 9 09 04 PM. Service Provided 10 - Service Provided. . Resolved on 26/01/2020 9 08 00 PM. Agent Finished Case Closed. Closed date 2020-01-26 21 11 19.67 10 - Service Provided. . Resolved on 26/01/2020 9 08 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-01-26 21 14 47.343 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1572536 created / updated at Sunday, January 26, 2020 9 14 59 PM Agent Finished Case Closed. Closed date 2020-01-26 21 14 59.813 Back to previous status Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1574074 created / updated at Wednesday, January 29, 2020 12 10 04 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1574074 created / updated

at Wednesday, January 29, 2020 12 10 29 PM

Hansen Change in Comments Comments January 20, 2020 - 1210 hours - Grandview Park - At approximately 1200 hours, Rangers conducted routine foot patrols of Grandview Park and facilities. Rangers noted that the facilities were clean and empty of any persons. No other issues or concerns

observed. . Added on 30/01/2020 12 12 26 PM. Service Provided 10 - Service Provided. . Resolved on 30/01/2020 12 12 00 PM

Agent Finished Case Closed.

Closed date 2020-01-30 12 13 16.887 Service Provided

1 1/26/2020 15 39 1/26/2020 21 14 PRB Homeless Issues

S. 22(1) 1 1/29/2020 12 02 1/30/2020 12 13 PRB Homeless Issues

10 - Service Provided. . Resolved on 30/01/2020 12 12 00 PM.

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1. Type of service

6. Provide details

Lots of people sleeping, with furniture and lots of garbage, beside the

washroom building

7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DR Unknown

Ranger Case

101013855886

101013905874

Ranger Case

1255

COMMERCIAL DRIVE

1255

COMMERCIAL DRIVE

VANCOUVER, BC

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'><a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im

PS# 7623630Click images below to expand<a

2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-

href 'http://www.publicstuff.com/request/view/7623630'>http://www.public No Name No Name

stuff.com/request/view/7623630

1 3/15/2020 6 31 3/15/2020 15 25 PRB Homeless Issues

Agent Created Case

Agent Created Case Public Stuff request id PSID7623630

at Sunday, March 15, 2020 6 31 58 AM

at Sunday, March 15, 2020 6 32 14 AM

Agent Finished Case Closed. Closed date 2020-03-15 15 23 36.693

Agent Finished Case Closed. Closed date 2020-03-15 15 24 49.807

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

Public Stuff request id PSID7724204 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1601463 created / updated

at Sunday, March 15, 2020 3 25 17 PM

Closed date 2020-03-15 15 25 18.043

at Saturday, April 04, 2020 10 24 45 AM

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1594420 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1594420 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1594420 created / updated

Hansen Change in Comments Comments Service Provided. Added on 15/03/2020 3 20 55 PM.

Service Provided 10 - Service Provided. . Resolved on 15/03/2020 3 20 00 PM.

10 - Service Provided. . Resolved on 15/03/2020 3 20 00 PM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1601463 created / updated

at Saturday, April 04, 2020 10 25 19 AM

Service Provided 10 - Service Provided. . Resolved on 04/04/2020 3 21 00 PM. Agent Finished Case Closed.

Closed date 2020-04-04 15 23 17.627

Service Provided

10 - Service Provided. . Resolved on 04/04/2020 3 21 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Change in Comments Comments Service provided.. Added on 04/04/2020 3 22 09 PM.

Agent Finished Case Closed. Closed date 2020-04-04 15 23 19.963

Back to previous status

Closing case after 'Add Event'

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed. Closed date 2020-04-04 15 24 48.09

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1601463 created / updated

at Saturday, April 04, 2020 3 24 58 PM Agent Finished Case Closed.

Closed date 2020-04-04 15 24 59.19

Back to previous status

Closing case after 'Add Event'

1. Type of service Homeless Issue

6. Provide details

Unoccupied

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address Grandview park

Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK

15. (Don't ask, just record - did caller indicate they want a call back?) full 1255 COMMERCIAL DR, VANCOUVER, BC

59bd332427b2f62ab7'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273706% 2C-123.07108&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature NAsLM88f1wdLo89QuTRNKZg4yP4 '><im

href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_8765c5118217b3

PS# 7724204Click images below to expand<a

orc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273706%2 C-123.07108&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature NAsLM88f1wdLo89QuTRNKZg4yP4 '

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/7724204'>http://www.public No Name No Name

stuff.com/request/view/7724204

1 4/4/2020 10 24 4/4/2020 15 24 PRB Homeless Issues

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```
1. Type of service
  Property Retrieval
2. How many people were seen
3. Were there dogs present
   undefined
 3.a. If yes, provide details (i.e. how many and did they appear vicious)
4. Was there an interaction (did caller speak to homeless)
  undefined
 4.a. If yes, provide details
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
 dangerous animals, etc.)
 6. Provide any additional details
7. Indicate number of structures and/or tents at location
8. Description of belongings
  1 blue-grey 6-man tent, 1 backpack with toiletries, shoes and clothes, 1
computer bag containing an impact drill, 1 duffle bag filled with clothes, cardboard, 3 blankets, and other small items.
 9. Provide date or approximate date of removal
  05/25/2020
                            ( A Park Ranger will call you to arrange delivery
 10 Contact info
 or let you know of status)
                                      (If no contact number, warm transfer
 to Park Ranger - S. 15(1)(I)
                                                             do not give out
  604-225-9781 (shelter phone number)
 11. Provide VPD incident number (if available)
 12. Park name
Grandview Park

13. Provide specific location in park
  Inside the park
 14. Neighbourhood
  Grandview-Woodland
 15. (Don't ask, just record - did caller indicate they want a call back?)
 1. Type of service
2. How many people were seen
3. Were there dogs present
 3.a. If yes, provide details (i.e. how many and did they appear vicious)
 4. Was there an interaction (did caller speak to homeless)
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
 dangerous animals, etc.)
  Some drunk people tend to hang out in the park all day
 6. Provide any additional details
  There are 3-4 tents that have been erected on the Charles side of the park.
 People are partying in the park and they are very loud.
 7. Indicate number of structures and/or tents at location
8. Description of belongings
 9. Provide date or approximate date of removal
 10. Contact info
                             ( A Park Ranger will call you to arrange delivery
 or let you know of status)
                                       (If no contact number, warm transfer
to Park Ranger - S. 15(1)(I)
                                                             do not give out
 number
 11. Provide VPD incident number (if available)
 12. Park name
  Grandview Park
 13. Provide specific location in park
  On the Charles St. side of the park
 14. Neighbourhood
  Grandview-Woodland
 15. (Don't ask, just record - did caller indicate they want a call back?)
```

Ranger Case 101014032123 1255

Ranger Case 101014033019 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621701 created / updated at Monday, May 25, 2020 3 32 37 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621701 created / updated at Monday, May 25, 2020 3 33 22 PM Hansen Change in Comments Comments Rangers were unable to attend due to operational needs.. Added on 27/05/2020 6 45 26 AM. No Service Provided 11 - No Service Provided. Resolved on 27/05/2020 6 45 00 AM. Agent Finished Case Closed. Closed date 2020-05-27 06 48 11.89 No Service Provided 11 - No Service Provided. . Resolved on 27/05/2020 6 45 00 AM. S. 22(1) S. 22(1) 1 5/25/2020 15 28 5/27/2020 6 48 PRB Homeless Issues

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621867 created / updated at Monday, May 25, 2020 9 09 16 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621867 created / updated at Monday, May 25, 2020 9 10 16 PM

No Service Provided 11 - No Service Provided. . Resolved on 25/05/2020 10 20 00 PM.

Hansen Change in Comments Comments . Added on 25/05/2020 10 20 47 PM.

Agent Finished Case Closed. Closed date 2020-05-25 22 21 13.4

No Service Provided 11 - No Service Provided. . Resolved on 25/05/2020 10 20 00 PM.

1 5/25/2020 21 04 5/25/2020 22 21 PRB Homeless Issues

s.22(1)

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```
Homeless Issue
2. How many people were seen
3. Were there dogs present
  undefined
3.a. If yes, provide details (i.e. how many and did they appear vicious)
4. Was there an interaction (did caller speak to homeless)
  undefined
4.a. If yes, provide details
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
dangerous animals, etc.)
6. Provide any additional details
7. Indicate number of structures and/or tents at location
8. Description of belongings
9. Provide date or approximate date of removal
                           ( A Park Ranger will call you to arrange delivery
to Park Ranger - S. 15(1)(I) (If no contact number, warm transfer
10. Contact info
number
11. Provide VPD incident number (if available)
12. Park name
  Grandview Park
13. Provide specific location in park
  spread in all areas
14. Neighbourhood
  Grandview-Woodland
15. (Don't ask, just record - did caller indicate they want a call back?)
1. Type of service
  Homeless Issue
2. How many people were seen
3. Were there dogs present
3.a. If yes, provide details (i.e. how many and did they appear vicious)
4. Was there an interaction (did caller speak to homeless)
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
dangerous animals, etc.)
6. Provide any additional details
two tents over by the Cenotaph war memorial
7. Indicate number of structures and/or tents at location
8. Description of belongings
9. Provide date or approximate date of removal
10. Contact info
                          ( A Park Ranger will call you to arrange delivery
or let you know of status)
                                   (If no contact number, warm transfer
to Park Ranger - S. 15(1)(I)
                                                          do not give out
number
11. Provide VPD incident number (if available)
12. Park name
  Grandview Park
13. Provide specific location in park
  By the Cenotaph war memorial in Grandview Park
14. Neighbourhood
  Grandview-Woodland
```

15. (Don't ask, just record - did caller indicate they want a call back?)

Type of service

Ranger Case 101014033389 1255

Ranger Case 101014048606 1255

COMMERCIAL DRIVE

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621937 created / updated at Tuesday, May 26, 2020 8 51 55 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1621937 created / updated at Tuesday, May 26, 2020 8 52 20 AM Duplicate Request 30 - Duplicate Request. . Resolved on 26/05/2020 10 33 00 AM. Hansen Change in Comments Comments . Added on 26/05/2020 10 33 52 AM. Agent Finished Case Closed. Closed date 2020-05-26 10 36 08.63 30 - Duplicate Request. . Resolved on 26/05/2020 10 33 00 AM. s. 22(1) s. 22(1) 1 5/26/2020 8 51 5/26/2020 10 36 PRB Homeless Issues

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1624363 created / updated at Sunday, May 31, 2020 10 45 31 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1624363 created / updated at Sunday, May 31, 2020 10 46 31 AM

Service Provided 10 - Service Provided. . Resolved on 31/05/2020 3 33 00 PM.

Hansen Change in Comments Comments angers attended and spoke to the occupants of the 2 tents.

Occupants were compliant and tents were taken down . . Added on 31/05/2020 3 33 57 PM. Agent Finished Case Closed.

Closed date 2020-05-31 15 36 37.207

Service Provided

10 - Service Provided. . Resolved on 31/05/2020 3 33 00 PM.

s. 22(1) 1 5/31/2020 10 42 5/31/2020 15 36 PRB Homeless Issues

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1. Type of service

The same group night after night is set up around the washrooms and cenotaph. They drink they yell they fight. It?s like it?s the drunk tank

7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park

orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

101014111648

101014124788 1255

Ranger Case

Ranger Case

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DR. VANCOUVER, BC

PS# 8182767Click images below to expand<a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/8182767'>http://www.public No Name No Name

stuff.com/request/view/8182767

1 6/21/2020 6 46 6/21/2020 12 49 PRB Homeless Issues

Agent Created Case Public Stuff request id PSID8217196

Agent Created Case Public Stuff request id PSID8182767

21/06/2020 12 45 31 PM Agent Finished Case Closed. Closed date 2020-06-21 12 45 35.06

Agent Finished Case Closed. Closed date 2020-06-21 12 49 46.2 Open311 Feedback

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Service Provided

at Sunday, June 21, 2020 6 46 09 AM

at Sunday June 21 2020 6 46 20 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635368 created / updated at Thursday, June 25, 2020 9 09 05 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633368 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633368 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633368 created / updated

Hansen Change in Comments Comments Sunday June 21, 2020 - 12 40 hours - Grandview Park - -Rangers attended Grandview Park at approximately 10 00 hours in response to a report of sleepers and items around the washroom facility. Rangers spoke to 4 people sitting on the ground on the west side of the building who were polite and cooperative. They were gathering their possessions in a tidy pile and were not creating any obstruction to the washrooms. No Ranger action required. . Added on

Service Provided 10 - Service Provided. . Resolved on 21/06/2020 12 45 00 PM.

10 - Service Provided. . Resolved on 21/06/2020 12 45 00 PM.

. Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635368 created / updated

at Sunday, June 21, 2020 12 49 57 PM

Closed date 2020-06-21 12 49 58.487

at Thursday, June 25, 2020 9 10 20 AM

Hansen Change in Comments Comments . Added on 25/06/2020 2 12 04 PM.

Directed to non-City Agency 22 - Directed to Non-City Agency. . Resolved on 25/06/2020 2 11 00 PM.

Agent Finished Case Closed. Closed date 2020-06-25 14 12 36.207

Directed to non-City Agency

22 - Directed to Non-City Agency. . Resolved on 25/06/2020 2 11 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2020-06-25 14 19 47.67

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635368 created / updated at Thursday, June 25, 2020 2 19 58 PM

Agent Finished Case Closed.

Closed date 2020-06-25 14 19 58.88 Back to previous status

Closing case after 'Add Event'

1. Type of service

Homeless Issue

6. Provide details

park being quiet at night. Picnic tables have arrived from somewhere and so below to expand have the ?campers?. Garbage everywhere, dogs off leash etc...

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address Grandview Park

Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK

COMMERCIAL DR

VANCOUVER, BC

15. (Don't ask, just record - did caller indicate they want a call back?)

Yelling, drinking, smoking and fighting have retuned after a few days of the PS Description Encampment at cenotaph
PS # 8217196
PS# 8217196
PS # 8217196
PS Description Encampment at cenotaph
PS # 8217196
PS Description Encampment at Cenotaph
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PS # 8217196
PS # 8217196<

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273303% 2C-123.070041&size 600x300&kev AlzaSvDchll DVw7N-5SscsAxDhrf1hK1UYvXic&signature yM3wVW0sCVqcgwVNJGAWM7iUUp8 '>

src http://maps.googleapis.com/maps/api/staticmap?markers 49.273303%2 C-123.070041&size 600x300&key AlzaSyDchll_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature yM3wVW0sCVqcgwVNJGAWM7iUUp8 alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/8217196'>http://www.public stuff.com/request/view/8217196

1 6/25/2020 9 08 6/25/2020 14 19 PRB Homeless Issues

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How many people were seen
 10+
 Were there dogs present

4.a. If yes, provide details

Dogs bark when you get near them

3.a. If yes, provide details (i.e. how many and did they appear vicious)

5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,

4. Was there an interaction (did caller speak to homeless)

```
dangerous animals, etc.)
                                                                                                                        Caller thinks the group of people may have "sharp pointy sticks". He also
                                                                                                                      believes they are drinking heavily.

6. Provide any additional details
                                                                                                                         The group has procurred 2 picnic tables, caller not sure where they got them
                                                                                                                       as he thought the tables had been removed from the park.
                                                                                                                       7. Indicate number of structures and/or tents at location
                                                                                                                       8. Description of belongings
                                                                                                                       9. Provide date or approximate date of removal
                                                                                                                       10. Contact info
                                                                                                                                                 ( A Park Ranger will call you to arrange delivery
                                                                                                                       or let you know of status)
                                                                                                                                                           (If no contact number, warm transfe
                                                                                                                       to Park Ranger S. 15(1)(I)
                                                                                                                       11. Provide VPD incident number (if available)
                                                                                                                       12. Park name
                                                                                                                        Grandview Park
                                                                                                                       13. Provide specific location in park
                                                                                                                         Commercial and Charles
                                                                                                                       14. Neighbourhood
                                                                                                                        Grandview-Woodland
                                                                                                                       15. (Don't ask, just record - did caller indicate they want a call back?)
                                                                                                                                                                                                Caller finds the noise and behaviour of the group accelerates in the warmer
                                                                                                                                                                                                                                                                         s. 22(1)
                                                                                                                                                                                                                                                                                             S. 22(1) 1 6/26/2020 8 41 6/26/2020 11 00 PRB Homeless Issues
Ranger Case
               101014128591
                                   1255
                                                  COMMERCIAL DRIVE
                                                                                                                       1. Type of service
                                                                                                                         Homeless Issue
                                                                                                                       6. Provide details
                                                                                                                         After a stabbing, endless garbage, endless profanity laden rants and fist
                                                                                                                       fights etc, this group needs to go. They are not just sleeping in a park, they are
                                                                                                                       camping. They are always there drinking and smoking and yelling and fighting.
                                                                                                                       Enough is enough. Send the people with homes home and find the rest of
                                                                                                                       them a shelter. His violence and offensive language and excessive noise is too PS Description Group around the toilets and cenotaph >p/SPS
                                                                                                                       much. Please enforce some bylaws and stop this group from ruining our
                                                                                                                                                                                              8348379Click images below to expand<a
                                                                                                                       community park.
                                                                                                                                                                                                href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273213%
                                                                                                                       7. Provide number of structures and tents
                                                                                                                                                                                                2C-123.07026&size 600x300&kev AlzaSvDchl1 DVw7N-
                                                                                                                                                                                                5SscsAxDhrf1hK1UYvXic&signature G6jmHKAduw4-
                                                                                                 app version 2.31 12. Park name
                                                                                                                                                                                                PzWlqRw_KZRHmNA '><img
                                                                                                                                                                                               src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273213%2 C-123.07026&size 600x300&key AlzaSyDchlJ_DVw7N-
                                                                                                 orginal address
                                                                                                                        Grandview Park
                                                                                                 Grandview Park alias 13. Provide specific location in park
                                                                                                 GRANDVIEW PARK
                                                                                                                                                                                                5SscsAxDhrf1hK1UYvXic&signature G6jmHKAduw4-PzWlqRw_KZRHm
                                                                                                 full 1255
                                                                                                                      15. (Don't ask, just record - did caller indicate they want a call back?)
                                                                                                                                                                                                alt 'mapurl' width '300' height '300'></a><a
                                                                                                                                                                                                href 'http://www.publicstuff.com/request/view/8348379'>http://www.public
                                                                                                 COMMERCIAL DR.
               101014179257 1255
                                                                                                 VANCOUVER, BC
                                                                                                                                                                                                stuff.com/request/view/8348379</a>
                                                                                                                                                                                                                                                                                                               1 7/14/2020 10 37 7/14/2020 15 19 PRB Homeless Issues
                                                 COMMERCIAL DRIVE
Ranger Case
                                                                                                                         Homeless Issue
                                                                                                                         ?Camp? set up near cenotaph. Tonight a screaming match at about 9pm-
                                                                                                                       ?fuck you you fucking drunk asshole? ?get the fuck away from me? etc ending PS Description More violence and noise 
/PS# 8369607
/Click images
                                                                                                                       with someone leaving the park. Lots of alcohol consumed, lots of yelling all below to expand<a
                                                                                                                                                                                                href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273305%
                                                                                                                       7. Provide number of structures and tents
                                                                                                                                                                                                2C-123.070153&size 600x300&key AlzaSyDchlJ DVw7N-
                                                                                                                                                                                                5SscsAxDhrf1hK1UYvXic&signature xQ9mlTRmV7KMwCwNcl1dOzn7lpQ '><i
                                                                                                 app version 2.31 12. Park name
                                                                                                 orginal address
                                                                                                                         Grandview Park
                                                                                                                                                                                                src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273305%2
                                                                                                                                                                                                                                                                                                                                                                                Agent Finished Case Closed.
                                                                                                                                                                                                C-123.070153&size 600x300&kev AlzaSvDchlJ DVw7N-
                                                                                                                                                                                                                                                                                                                                                                                Closed date 2020-07-17 06 09 56.843
                                                                                                 Grandview Park alias 13. Provide specific location in park
                                                                                                 GRANDVIEW PARK
                                                                                                                                                                                                5SscsAxDhrf1hK1UYvXic&signature xQ9mlTRmV7KMwCwNcl1dOzn7lpQ
                                                                                                                                                                                                                                                                                                                                                                                Back to previous status
                                                                                                                      15. (Don't ask, just record - did caller indicate they want a call back?)
                                                                                                                                                                                                alt 'mapurl' width '300' height '300'></a><a
                                                                                                                                                                                                                                                                                                                                                                                Closing case after 'Add Event'
                                                                                                 COMMERCIAL DR.
                                                                                                                                                                                                href 'http://www.publicstuff.com/request/view/8369607'>http://www.public
              101014189276 1255
                                                                                                                                                                                                                                                                                                               1 7/16/2020 23 34 7/17/2020 6 09 PRB Homeless Issues
Ranger Case
                                                COMMERCIAL DRIVE
                                                                                                 VANCOUVER, BC
                                                                                                                                                                                                stuff.com/request/view/8369607</a>
```

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635987 created / updated at Friday, June 26, 2020 8 46 51 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635987 created / updated at Friday, June 26, 2020 8 47 17 AM resolved the concern. Thank you for helping us improve our city through VanConnect.. Added on 26/06/2020 10 58 42 AM. Service Provided 10 - Service Provided, Resolved on 26/06/2020 10 58 00 AM Agent Finished Case Closed. Closed date 2020-06-26 11 00 35.9 Service Provided 10 - Service Provided. . Resolved on 26/06/2020 10 58 00 AM. Agent Created Case Public Stuff request id PSID8348379 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644162 created / updated at Tuesday, July 14, 2020 10 37 54 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644162 created / updated at Tuesday, July 14, 2020 10 38 24 AM Hansen Change in Comments Comments . Added on 14/07/2020 3 11 47 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 14/07/2020 3 11 00 PM. Agent Finished Case Closed Closed date 2020-07-14 15 14 37.83 30 - Duplicate Request. . Resolved on 14/07/2020 3 11 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-14 15 19 50.847 Open311 Feedback . Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644162 created / updated at Tuesday, July 14, 2020 3 19 58 PM Agent Finished Case Closed. Closed date 2020-07-14 15 19 59.633 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID8369607 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645836 created / updated at Thursday, July 16, 2020 11 34 37 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645836 created / updated at Thursday, July 16, 2020 11 35 12 PM Hansen Change in Comments Comments No service provided.. Added on 17/07/2020 6 05 03 AM. No Service Provided $\,$ 11 - No Service Provided. . Resolved on 17/07/2020 6 04 00 AM. Agent Finished Case Closed Closed date 2020-07-17 06 05 16.057 11 - No Service Provided. . Resolved on 17/07/2020 6 04 00 AM. Case Reopened Reopened for Public Stuff Feedback Closed date 2020-07-17 06 09 45.98 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645836 created / updated at Friday, July 17, 2020 6 09 56 AM

Service Provided 10 - Service Provided. . Resolved on 19/07/2020 9 36 00 AM. Agent Finished Case Closed. Closed date 2020-07-19 09 38 10.533 Service Provided 10 - Service Provided. . Resolved on 19/07/2020 9 36 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Service Provieded.. Added on 19/07/2020 9 37 02 AM. Agent Finished Case Closed. Closed date 2020-07-19 09 38 13.343 Back to previous status Closing case after 'Add Event 1. Type of service Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-19 09 39 51.39 6. Provide details Open311 Feedback A large tent has been erected in the middle of the park. It is likely the same PS# 8380013Click images below to expand<im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1646763 created / updated 12. Park name at Sunday, July 19, 2020 9 40 13 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-07-19 09 40 14.69 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/8380013'>http://www.public No Name No Name COMMERCIAL DR, Ranger Case 101014194193 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8380013 1 7/19/2020 6 56 7/19/2020 9 40 PRB Homeless Issues Agent Created Case Public Stuff request id PSID8383308 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647074 created / updated at Monday, July 20, 2020 6 16 49 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647074 created / updated at Monday, July 20, 2020 6 17 19 AM Service Provided 10 - Service Provided. . Resolved on 21/07/2020 8 37 00 PM. Hansen Change in Comments Comments . Added on 21/07/2020 8 37 10 PM. Agent Finished Case Closed. Closed date 2020-07-21 20 38 10.95 Service Provided 10 - Service Provided. . Resolved on 21/07/2020 8 37 00 PM. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2020-07-21 20 39 55.8 6. Provide details Open311 Feedback PS# 8383308Click images below to expand<a 3 tents all night screaming drinking and fighting. This has grown the past Send Complete Status and Resolution Comment to PS case week because nothing is being done to solve the problem href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647074 created / updated 12. Park name at Tuesday, July 21, 2020 8 40 21 PM ann version 2.31 Grandview Park -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2020-07-21 20 40 22.807 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/8383308'>http://www.public No Name No Name COMMERCIAL DR stuff.com/request/view/8383308 1 7/20/2020 6 16 7/21/2020 20 40 PRB Homeless Issues 101014195575 1255 COMMERCIAL DRIVE VANCOUVER, BC Ranger Case Agent Created Case Public Stuff request id PSID8392527 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647614 created / updated at Tuesday, July 21, 2020 6 35 48 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647614 created / updated at Tuesday, July 21, 2020 6 36 28 AM Hansen Change in Comments Comments Thank you for your continued support through VanConnect.. Added on 21/07/2020 2 09 19 PM. Service Provided 10 - Service Provided. . Resolved on 21/07/2020 2 08 00 PM. Agent Finished Case Closed. Closed date 2020-07-21 14 11 10.873 Service Provided 10 - Service Provided. . Resolved on 21/07/2020 2 08 00 PM. Type of service Case Reopened Reopened for Public Stuff Feedback Homeless Issue Agent Finished Case Closed. Closed date 2020-07-21 14 14 48.32 6. Provide details Open311 Feedback 3 tents in the park this morning. They were drinking and yelling all night PS# 8392527Click images below to expand<a Send Complete Status and Resolution Comment to PS case again. There is also garbage all over the parj href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647614 created / updated at Tuesday, July 21, 2020 2 14 56 PM 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2020-07-21 14 14 57.353 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Charles St alias 1657 Unknown Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/8392527'>http://www.public No Name No Name Ranger Case 101014199329 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8392527 1 7/21/2020 6 35 7/21/2020 14 14 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID8380013

at Sunday, July 19, 2020 6 57 11 AM

at Sunday, July 19, 2020 6 58 11 AM

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1646763 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1646763 created / updated

Service Provided 10 - Service Provided. Resolved on 22/07/2020 6 10 00 PM. Hansen Change in Comments Comments Ranges found no issues at this time.. Added on 22/07/2020 6 10 //7 PM Agent Finished Case Closed. Closed date 2020-07-22 18 11 09.713 Service Provided 10 - Service Provided. . Resolved on 22/07/2020 6 10 00 PM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-22 18 14 46.303 6. Provide details Open311 Feedback 1 tent about a dozen sleepers with crap everywhere in the park. This PS# 8401762Click images below to expand<a Send Complete Status and Resolution Comment to PS case park is turning into an SRO href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648273 created / updated 12. Park name at Wednesday, July 22, 2020 6 14 55 PM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Grandview Park Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park Closed date 2020-07-22 18 14 56.05 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/8401762'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/8401762 1 7/22/2020 7 04 7/22/2020 18 14 PRB Homeless Issues 101014203204 1255 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID8409510 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648824 created / updated at Thursday, July 23, 2020 6 33 46 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648824 created / updated at Thursday, July 23, 2020 6 34 26 AM Hansen Change in Comments Comments . Added on 23/07/2020 1 41 47 PM. Service Provided 10 - Service Provided. . Resolved on 23/07/2020 1 41 00 PM. Agent Finished Case Closed. Closed date 2020-07-23 13 44 10.213 Service Provided 10 - Service Provided. . Resolved on 23/07/2020 1 41 00 PM. 1. Type of service Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-23 13 44 55.973 6. Provide details Open311 Feedback 2 tents and lots of garbage right in the middle of the park. I count 7 people PS# 8409510Click images below to expand Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% and a dog right now 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648824 created / updated at Thursday, July 23, 2020 1 45 06 PM 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-07-23 13 45 07.447 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBIbjXEDO9A7TJMIZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8409510'>http://www.public No Name No Name Ranger Case 101014206919 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8409510 1 7/23/2020 6 33 7/23/2020 13 45 PRB Homeless Issues Agent Created Case Public Stuff request id PSID8427831 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650424 created / updated at Sunday, July 26, 2020 11 49 57 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650424 created / updated at Sunday, July 26, 2020 11 50 21 AM Hansen Change in Comments Comments 2020-07-26- 1744hrs - At 1630hrs rangers attended and couldn't fount any issue to be reported. . Added on 26/07/2020 5 45 30 PM. Service Provided 10 - Service Provided. . Resolved on 26/07/2020 5 44 00 PM. Agent Finished Case Closed Closed date 2020-07-26 17 47 09.43 Service Provided 10 - Service Provided. . Resolved on 26/07/2020 5 44 00 PM. 1. Type of service Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-26 17 49 46.89 6. Provide details It would be nice if you make rules that you would enforce them. Please ask Open311 Feedback them to take it down during the day and clean up their garbage and campsite PS Description Tent remaining up in the park.
PS# 8427831 Send Complete Status and Resolution Comment to PS case so others can enjoy the park images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273362% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.07047&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650424 created / updated 5SscsAxDhrf1hK1UYvXic&signature svfhczODVFU_CzybMlIET1VbhfA '>><a full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event

href 'http://www.publicstuff.com/request/view/8427831'>http://www.public

stuff.com/request/view/8427831

COMMERCIAL DR,

VANCOLIVER BC

Ranger Case

101014215741

1255

COMMERCIAL DRIVE

1 7/26/2020 11 49 7/26/2020 17 49 PRB Homeless Issues

Agent Created Case
Public Stuff request id PSID8401762

at Wednesday, July 22, 2020 7 04 41 AM

at Wednesday, July 22, 2020 7 05 31 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648273 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648273 created / updated

1. Type of service

3 tents in the middle of the park drinking and making noise all night

7. Provide number of structures and tents

app version 2.31 Grandview Park

orginal address 1657 13. Provide specific location in park

Charles St alias 1657

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR. Unknown

VANCOUVER, BC

PS# 8429994Click images below to expand<a href http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/8429994'>http://www.public No Name No Name stuff.com/request/view/8429994/>

1 7/27/2020 6 10 7/27/2020 14 25 PRB Homeless Issues

Agent Created Case

Back to previous status

Closing case after 'Add Event

Agent Created Case

Public Stuff request id PSID8429994

at Monday, July 27, 2020 6 10 11 AM

at Monday July 27 2020 6 11 16 AM

Added on 27/07/2020 2 21 14 PM. Agent Finished Case Closed Closed date 2020-07-27 14 23 12.46

Agent Finished Case Closed. Closed date 2020-07-27 14 25 00.01 Open311 Feedback

10 - Service Provided. . Resolved on 27/07/2020 2 20 00 PM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Case Reopened Reopened for Public Stuff Feedback

Public Stuff request id PSID8446648

at Monday, July 27, 2020 2 25 17 PM

Agent Finished Case Closed. Closed date 2020-07-27 14 25 18.503

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1651937 created / updated at Wednesday, July 29, 2020 6 23 46 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650616 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650616 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650616 created / updated

Hansen Change in Comments Comments Monday July 27, 2020 - 1410 hours - Grandview Park - At approximately 1330 hours Rangers attended Grandview Park in response to a report of several erect tents in the park. Rangers observed one one erect tent and several people sitting around. The park users were polite and cooperative and immediately collapsed the tent. No other concerns noted.

Service Provided 10 - Service Provided. . Resolved on 27/07/2020 2 20 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1651937 created / updated at Wednesday, July 29, 2020 6 24 32 AM

Hansen Change in Comments Comments service provided . Added on 29/07/2020 2 05 54 PM. Service Provided 10 - Service Provided. . Resolved on 29/07/2020 2 05 00 PM.

Agent Finished Case Closed.

Closed date 2020-07-29 14 07 43.937

10 - Service Provided. . Resolved on 29/07/2020 2 05 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2020-08-03 02 54 48.103

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1651937 created / updated

at Monday, August 03, 2020 2 54 58 AM Agent Finished Case Closed. Closed date 2020-08-03 02 54 59 503

Back to previous status

Closing case after 'Add Event'

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2020-08-03 02 59 43.5

Onen311 Feedback Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1651937 created / updated

at Monday, August 03, 2020 2 59 49 AM

Agent Finished Case Closed.

1. Type of service Homeless Issue

6. Provide details

morning. It looks like a garbage dump
7. Provide number of structures and tents

12 Park name Grandview Park

app version 2.31 orginal address 1657 13. Provide specific location in park

Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DR,

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/8446648'>http://www.public No Name No Name

stuff.com/request/view/8446648

VANCOUVER, BC

1 7/29/2020 6 23 8/3/2020 3 04 PRB Homeless Issues

City of Vancouver - FOI 2021-248 - Page 38 of 146

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Ranger Case 101014216654 1255

Ranger Case

101014224851

1255

Agent Finished Case Closed. Closed date 2020-08-08 10 58 39.473 10 - Service Provided. . Resolved on 08/08/2020 10 57 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2020-08-14 14 59 05.98 6. Provide details PS Description Camp surrounded by garbage and junk furniture PS# Open311 Feedback 2 tents and tarps stayed up all day. Large pile of garbage and a number of 8498200Click images below to expand<a Send Complete Status and Resolution Comment to PS case junk furniture have been brought to the park. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273413% 7. Provide number of structures and tents 2C-123.070368&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature OofmUlbonSF82OoWlXR_DyMBrTM '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1655795 created / updated at Friday, August 14, 2020 5 58 37 PM app version 2.31 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273413%2 C-123.070368&size 600x300&key AlzaSyDchlJ_DVw7Norginal address Grandview Park Agent Finished Case Closed. Closed date 2020-08-14 17 58 39.037 Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature OofmUlbonSF82OoWlXR_DyMBrTM Back to previous status 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/8498200'>http://www.public 1 8/5/2020 16 32 8/14/2020 17 58 PRB Homeless Issues stuff.com/request/view/8498200 VANCOUVER, BC Ranger Case 101014246988 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID8529781 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658206 created / updated at Tuesday, August 11, 2020 7 05 04 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658206 created / updated at Tuesday, August 11, 2020 7 05 23 AM Service Provided 10 - Service Provided. Service Provided. . Resolved on 11/08/2020 11 24 00 AM. Agent Finished Case Closed. Closed date 2020-08-11 11 28 37.66 Service Provided 10 - Service Provided. Service Provided. . Resolved on 11/08/2020 11 24 00 AM 1. Type of service Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-14 15 32 36.51 PS Description A number of tents have stayed up 24/7 and there is a growing 6. Provide details Open311 Feedback A number of tents have stayed up 24/7 and there is a growing amount of amount of garbage furniture being brought to the park PS# Send Complete Status and Resolution Comment to PS case garbage furniture being brought to the park 8529781Click images below to expand Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27337%2 C-123.070075&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658206 created / updated 5SscsAxDhrf1hK1UYvXic&signature 1k6BIE92afk5JOup8Kbv8wS9qzQ '><a Closing case after 'Add Event COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8529781'>http://www.publi Ranger Case 101014260667 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8529781 1 8/11/2020 7 04 8/14/2020 19 59 PRB Homeless Issues Agent Created Case Public Stuff request id PSID8582496 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661999 created / updated at Tuesday, August 18, 2020 2 10 56 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661999 created / updated at Tuesday, August 18, 2020 2 11 26 PM Duplicate Request 30 - Duplicate Request. . Resolved on 19/08/2020 9 06 00 AM. Hansen Change in Comments Comments . Added on 19/08/2020 9 06 24 AM. Agent Finished Case Closed. Closed date 2020-08-19 09 06 45.223 Duplicate Request 30 - Duplicate Request. . Resolved on 19/08/2020 9 06 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-19 09 09 55.377 PS Description Camp messPS# 8582496Click images below to 2 tents remaining set up all day, old furniture and garbage surrounding the expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273311% 2C-123.070328&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 61qmxNN1FC-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661999 created / updated app version 2.31 12. Park name mxWqn7Dy7WaqiUuw '>>a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8582496'>http://www.public VANCOUVER, BC stuff.com/request/view/8582496 1 8/18/2020 14 10 8/19/2020 9 10 PRB Homeless Issues 101014282843 1255 COMMERCIAL DRIVE Ranger Case

Agent Created Case

Public Stuff request id PSID8498200

at Wednesday, August 05, 2020 4 32 14 PM

at Wednesday, August 05, 2020 4 33 15 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1655795 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1655795 created / updated

Service Provided 10 - Service Provided. . Resolved on 08/08/2020 10 57 00 AM

6. Provide details numerous tents still our at 1040am. no chance for kids to play on a Saturday 7. Provide number of structures and tents 12. Park name app version 2.31 granview park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR Unknown VANCOUVER, BC Ranger Case 101014293732 1255 COMMERCIAL DRIVE 1. Type of service Homeless Issue 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details Via Social Media This is Grandview Park today. Small cluster of tents. Is the @CityofVancouver or @BC_Housing working to provide housing for those in 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery 10. Contact info or let you know of status) (If no contact number, warm transfer to Park Ranger S. 15(1)(I) number 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park Unknown 14. Neighbourhood Grandview-Woodland 15. (Don't ask, just record - did caller indicate they want a call back?) Ranger Case 101014300992 1255 COMMERCIAL DRIVE

Type of service

Homeless Issue

PS# 8608218Click images below to expand<a</p> href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_a810f15350497d 5c319103f17a5d88fc'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735833 94313%2C-123.070749007165&size 600x300&key AlzaSyDchli_DVw7N-5SscsAxDhrf1hK1UYvXic&signature HJ7KeAUi7_M-OEaWIrFi3K7yeGE '><a href 'http://www.publicstuff.com/request/view/8608218'>http://www.public stuff.com/request/view/8608218 s. 22(1) 1 8/22/2020 10 41 8/22/2020 10 54 PRB Homeless Issues

PS Description no park is empty by 7am, so much for kids getting to play.

Closed date 2020-08-22 10 51 45.013 10 - Service Provided. . Resolved on 22/08/2020 10 48 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-22 10 54 43.857 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1663754 created / updated at Saturday, August 22, 2020 10 54 48 AM Agent Finished Case Closed. Closed date 2020-08-22 10 54 49.963 Back to previous status Closing case after 'Add Event'

Agent Created Case Public Stuff request id PSID8608218

Agent Finished Case Closed.

at Saturday, August 22, 2020 10 41 27 AM

at Saturday, August 22, 2020 10 42 12 AM

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665101 created / updated at Tuesday, August 25, 2020 10 38 35 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665101 created / updated at Tuesday, August 25, 2020 10 39 30 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1663754 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1663754 created / updated

Hansen Change in Comments Comments Service Provided.. Added on 22/08/2020 10 48 57 AM.

Service Provided 10 - Service Provided. . Resolved on 22/08/2020 10 48 00 AM.

Hansen Change in Comments Comments . Added on 25/08/2020 10 49 24 AM. Duplicate Request 30 - Duplicate Request. . Resolved on 25/08/2020 10 49 00 AM.

Agent Finished Case Closed.

Closed date 2020-08-25 10 50 07.13

Duplicate Request 30 - Duplicate Request. . Resolved on 25/08/2020 10 49 00 AM.

Twitter_CityHallWch

1 8/25/2020 10 35 8/25/2020 10 50 PRB Homeless Issues

Homeless - Banger Case	101014303612	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR,	1. Type of service Homeless Issue 6. Provide details 4 tents remaining up and a growing amount of garbage and furniture spread around the area. It is now making it very unpleasant for others to use that area of the park and the noise is on the rise. Generally the campers have been quiet and respectful but as it grows so does the garbage and the yelling etc 7. Provide number of structures and tents 4 12. Park name Grandview Park 13. Provide specific location in park Unknown 15. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS Description Growing encampment p/SP# 8629896 p/Sclick images below to expande/p/>a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273308% 2C-123.070106&size 600x300&key AlzaSyDchlJ_DVw7N-55scsAxDhrf1hk1UYXic&signature m9KYHiizCt5_5TNBUQhgg_4TDg '>-cimg src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273308%2 C-123.070106&size 600x300&key AlzaSyDchlJ_DVw7N-55scsAxDhrf1hk1UYXic&signature m9KYHiizCt5_5TNBUQhgg_4TDg ' alt 'mapurl' width '300' height '300'>- p/>a >qh href 'http://www.publicstuff.com/request/view/8629896'>http://www.public		1 8/26/2020 7 21 8/26/2020 14 47 PBR Homeless Issues	Agent Created Case Public Stuff request id PSID8629896 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665493 created / updated at Wednesday, August 26, 2020 7 21 54 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665493 created / updated at Wednesday, August 26, 2020 7 22 19 AM Updicate Request 30 - Duplicate Request. Resolved on 26/08/2020 2 40 00 PM. Hansen Change in Comments Comments Duplicate case refer to #1664947. Added on 26/08/2020 2 40 45 PM. Agent Finished Case Closed. Closed date 2020-08-2614 41 07.983 Duplicate Request. Resolved on 26/08/2020 2 40 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-2614 45 21.393 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665493 created / updated at Wednesday, August 26, 2020 2 47 30 PM Agent Finished Case Closed. Closed date 2020-08-26 14 47 31.87 Back to previous status Closing case after 'Add Event'
Ranger Case	101014303612	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/8629896>	s.22(1)	1 8/26/2020 7 21 8/26/2020 14 47 PRB Homeless Issues	
					Type of service Homeless Issue Provide details Piles of garbage and furniture are growing, structures expanding and staying up all day can?t we find these people homes? If not, this should be managed	8635383Click images below to expand <a< td=""><td></td><td></td><td>Agent Created Case Public Stuff request id PSID8635383 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Wednesday, August 26, 2020 5 31 57 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Wednesday, August 26, 2020 5 32 17 PM Duplicate Request 30 - Duplicate Request. Resolved on 29/08/2020 2 10 00 PM. Hansen Change in Comments Comments Vancouver Park rangers are aware of your concern and currently have an ongoing case regarding the matter. Thank you for your continued patience as we work towards resolving this issue. Added on 29/08/2020 2 10 48 PM. Agent Finished Case Closed. Closed date 2020-08-29 14 11 06.953 Duplicate Request. Resolved on 29/08/2020 2 10 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-29 14 14 50.7 Open311 Feedback Send Complete Status and Resolution Comment to PS case</td></a<>			Agent Created Case Public Stuff request id PSID8635383 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Wednesday, August 26, 2020 5 31 57 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Wednesday, August 26, 2020 5 32 17 PM Duplicate Request 30 - Duplicate Request. Resolved on 29/08/2020 2 10 00 PM. Hansen Change in Comments Comments Vancouver Park rangers are aware of your concern and currently have an ongoing case regarding the matter. Thank you for your continued patience as we work towards resolving this issue. Added on 29/08/2020 2 10 48 PM. Agent Finished Case Closed. Closed date 2020-08-29 14 11 06.953 Duplicate Request. Resolved on 29/08/2020 2 10 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-29 14 14 50.7 Open311 Feedback Send Complete Status and Resolution Comment to PS case
					better. 7. Provide number of structures and tents	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273406% 2C-123.070318&size 6003300&key AlzaSyDchlj_DVw7N-			Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
				orginal address	12. Park name Grandview Park 13. Provide specific location in park	SSscsAxDhrf1hK1UYvXic&signature YYTOce6Ww9XRoE3h6trINRgoOWw '> <i 'http:="" 49.273406%2="" 600x300&key="" alzasydchlj_dvw7n-<="" api="" c-123.070318&size="" maps="" maps.googleapis.com="" mg="" src="" staticmap?markers="" td=""><td></td><td></td><td>Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Saturday, August 29, 2020 2 14 57 PM Agent Finished Case Closed. Closed date 2020-08-29 14 14 58.29</td></i>			Hansen Service Case Created / Updated Hansen ServiceRequest Number 1665943 created / updated at Saturday, August 29, 2020 2 14 57 PM Agent Finished Case Closed. Closed date 2020-08-29 14 14 58.29
					Unknown 15. (Don't ask, just record - did caller indicate they want a call back?)	5SscsAxDhrf1hK1UYvXic&signature YYTOce6Ww9XRoE3h6trINRgoOWw ' alt 'mapurl' width '300' height '300'>> <a< td=""><td></td><td></td><td>Back to previous status Closing case after 'Add Event'</td></a<>			Back to previous status Closing case after 'Add Event'
Homeless - Ranger Case	101014306684	1255	COMMERCIAL DRIVE	COMMERCIAL DR, VANCOUVER, BC	Unknown	href 'http://www.publicstuff.com/request/view/8635383'>http://www.publicstuff.com/request/view/8635383	s.22(1)	1 8/26/2020 17 31 8/29/2020 14 14 PRB Homeless Issues	
					Type of service Homeless Issue				Agent Created Case Public Stuff request id PSID8641474 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1666378 created / updated at Thursday, August 27, 2020 1 38 48 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1666378 created / updated at Thursday, August 27, 2020 1 39 17 PM Hansen Change in Comments Comments Grandview Park - homeless - 3 structures near playground - duplicate case see Hansen Case #1665943. Added on 27/08/2020 2 12 59 PM. Duplicate Request 30 - Duplicate Request . Resolved on 27/08/2020 2 12 00 PM. Agent Finished Case Closed. Closed date 2020-08-27 14 14 08.223 Duplicate Request 30 - Duplicate Request . Resolved on 27/08/2020 2 12 00 PM.
					6. Provide details				Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
				app version 2.31 orginal address	their tents are up past 8am and questionably within 25m of the playground. why do you let them live there? Their garbage and crap is everywhere making				Closed date 2020-08-27 14 14 53.627 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1666378 created / updated at Thursday, August 27, 2020 2 15 01 PM Agent Finished Case Closed. Closed date 2020-08-27 14 15 02.957 Back to previous status
Homeless -				full 1255 COMMERCIAL DR,	Unknown Unknown	alt 'mapurl' width '300' height '300'> href 'http://www.publicstuff.com/request/view/8641474'>http://www.publicstuff.com/request/view/8641474'>http://www.publicstuff.com/request/view/8641474	No Name No Name		Closing case after 'Add Event'
Ranger Case	101014309023	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/8641474	(ps)	1 8/27/2020 13 38 8/27/2020 14 15 PRB Homeless Issues	

PS Description There are tents cropping up in this neighbourhood park on Commercial Drive. These people drink and party there. The police say you eon't authorize making them move over to Strathcona Park that is already ruined by campers which is 6 blocks away. This park is the only place for many 1. Type of service low income families to bring their kids for fresh air especially with Covid.
PLEASE AUTHORIZE THE REMOVAL OF THESE CAMPERS before more join them. Homeless Issue Do you want ALL Vancouvet's parks to be for campers leaving your citizens 6. Provide details nowhere to go for fresh air abd green grass? Your lack of action is destroying People camping the city!PS# 8661397Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2733972 7. Provide number of structures and tents 586482%2C-123.070267866329&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature rE1wRHZO5H4gU5TBZHrUcTviaa4 '><a href 'http://www.publicstuff.com/request/view/8661397'>http://www.public No Name No Name COMMERCIAL DR. 101014317925 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8661397 1 8/31/2020 12 52 8/31/2020 15 15 PRB Homeless Issues Ranger Case 1. Type of service Homeless Issue 6. Provide details people living here permanently breaking many by laws and making the park unusable for the community.

It is not a campground. If that's how PS# 8667569Click images below to expandspecific-show-ps-4 8667569Click images below to expandspecific-show-ps-4 8667569Click images below to expandspecific-show-ps-4 8667569specific-show-ps-4 8667569 867569 867569 900 867569 867569 900 900 they want to live give them a campground. this is not the purpose of the park. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736218
7. Provide number of structures and tents 943327%2C-123.070187754929&size 600x300&key AizaSyDchlj_DVw7N-5SscsAxDhrf1hK1UYvXic&signature uUHuThEopTOapp version 2.31 12. Park name 9AEcKWTScXuefMA '><a href 'http://www.publicstuff.com/request/view/8667569'>http://www.public No Name No Name COMMERCIAL DR. Unknown stuff.com/request/view/8667569 1 9/1/2020 9 46 9/2/2020 7 10 PRB Homeless Issues 101014320458 1255 COMMERCIAL DRIVE 1. Type of service 6. Provide details PS# 8671527Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27352%2 C-123.070205&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature eFqqiHeNR-CNkEm5Xvo4dPtAeqU '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/8671527'>http://www.public No Name No Name

stuff.com/request/view/8671527

(ps)

101014323000 1255

Ranger Case

COMMERCIAL DRIVE

VANCOUVER, BC

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668078 created / updated at Monday, August 31, 2020 12 53 19 PM Hansen Change in Comments Comments This is a duplicate case, the original case (case #1668043) has not yet been attended by Park Rangers.. Added on 31/08/2020 3 10 48 PM. Duplicate Request 30 - Duplicate Request, . Resolved on 31/08/2020 3 09 00 PM. Agent Finished Case Closed. Closed date 2020-08-31 15 11 10.39 Duplicate Request 30 - Duplicate Request. . Resolved on 31/08/2020 3 09 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-08-31 15 14 49.24 Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668078 created / updated at Monday, August 31, 2020 3 15 13 PM Agent Finished Case Closed. Closed date 2020-08-31 15 15 15.34 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID8667569 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668610 created / updated at Tuesday, September 01, 2020 9 46 53 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668610 created / updated at Tuesday, September 01, 2020 9 47 19 AM Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 02/09/2020 7 03 36 AM. No Service Provided 11 - No Service Provided. . Resolved on 02/09/2020 7 03 00 AM. Agent Finished Case Closed. Closed date 2020-09-02 07 06 31.54 No Service Provided 11 - No Service Provided. . Resolved on 02/09/2020 7 03 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-02 07 09 49.703 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668610 created / updated at Wednesday, September 02, 2020 7 10 07 AM Agent Finished Case Closed. Closed date 2020-09-02 07 10 08.447 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID8671527 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668966 created / updated at Tuesday, September 01, 2020 4 57 39 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668966 created / updated at Tuesday, September 01, 2020 4 58 23 PM Duplicate Request 30 - Duplicate Request. . Resolved on 01/09/2020 5 15 00 PM. Hansen Change in Comments Comments . Added on 01/09/2020 5 15 20 PM. Agent Finished Case Closed. Closed date 2020-09-01 17 17 06.933 30 - Duplicate Request. . Resolved on 01/09/2020 5 15 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-01 17 19 49.99 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668966 created / updated at Tuesday, September 01, 2020 5 20 06 PM Agent Finished Case Closed. Closed date 2020-09-01 17 20 07.32 Back to previous status

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668078 created / updated

Agent Created Case

Public Stuff request id PSID8661397

at Monday, August 31, 2020 12 52 54 PM

1 9/1/2020 16 57 9/1/2020 17 20 PRB Homeless Issues

1. Type of service Homeless Issue 6 Provide details There are now 5 structures and more furniture and garbage in the park. There have been multiple ambulances and police incidents... more garbage... more sound issues... the structures remained up for the whole day again, PS Description Growing camp PS# 8671706Click images below to making it a very unwelcoming area for others. expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273381% 2C-123.070292&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature rOGCza3K6ExJbIJQYXNNf1cuXew '><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8671706'>http://www.public Unknown 101014323091 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8671706 Ranger Case 1. Type of service Homeless Issue 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) number 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park next to washrooms 14. Neighbourhood Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

Ranger Case

101014323232 1255

COMMERCIAL DRIVE

Agent Created Case Public Stuff request id PSID8671706 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668993 created / updated at Tuesday, September 01, 2020 5 34 07 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668993 created / updated at Tuesday, September 01, 2020 5 34 17 PM Service Provided 10 - Service Provided. . Resolved on 03/09/2020 2 28 00 PM. Hansen Change in Comments Comments Rangers attended, spoke to the occupants of the tents, and was able to get the tents packed down without delay.. Added on 03/09/2020 2 29 00 PM. Agent Finished Case Closed. Closed date 2020-09-03 14 30 31.103 Service Provided 10 - Service Provided. . Resolved on 03/09/2020 2 28 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-04 00 59 17.347 Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668993 created / updated at Friday, September 04, 2020 1 15 46 AM Agent Finished Case Closed. Closed date 2020-09-04 01 15 47.24 Back to previous status Closing case after 'Add Event' 1 9/1/2020 17 34 9/4/2020 1 15 PRB Homeless Issues

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1669026 created / updated at Tuesday, September 01, 2020 6 37 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1669026 created / updated

at Tuesday, September 01, 2020 6 38 14 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 02/09/2020 7 04 00 AM.

Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on 02/09/2020 7 04 57 AM.

Agent Finished Case Closed.

Closed date 2020-09-02 07 06 31.54 Duplicate Request

S. 22(1) 1 9/1/2020 18 37 9/2/2020 7 06 PRB Homeless Issues

30 - Duplicate Request. . Resolved on 02/09/2020 7 04 00 AM.

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Hom Range		.01014326076	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of service Homeless Issue 6. Provide details Nobody taking down their tents. Garbage and old furniture littering the park why bother having any bylaws if you never enforce them? This group is expanding, Violence in increasing. More yelling and screaming. Hope you find housing for these people soon. Until then it would be great to see the city and parksboard manage the situation 7. Provide number of structures and tents 4 12. Park name Grandview Park 13. Provide specific location in park Unknown 15. (Don't ask, just record - did caller indicate they want a call back?) Unknown		52	1 9/2/2020 14 20 9/2/2020 14 40 PRB Homeless Issues	Hansen Service Case Created / Updated Hansen ServiceRequest Number 1669532 created / updated at Wednesday, September 02, 2020 2 21 41 PM Duplicate Request 30 - Duplicate Request Resolved on 02/09/2020 2 33 00 PM. Hansen Change in Comments Comments Duplicate case, Rangers have not yet attended. Added on 02/09/2020 2 33 48 PM. Agent Finished Case Closed. Closed date 2020-09-02 14 36 31.05 Duplicate Request 30 - Duplicate Request Resolved on 02/09/2020 2 33 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-02 14 39 50.42 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1669532 created / updated at Wednesday, September 02, 2020 2 40 08 PM Agent Finished Case Closed. Closed date 2020-09-02 14 40 09.023 Back to previous status Closing case after 'Add Event'
										Agent Created Case Public Stuff request id PSID8686180
						Type of service Homeless Issue				Public Stuff request id PSID8686180 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670156 created / updated at Thursday, September 03, 2020 3 50 07 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670156 created / updated at Thursday, September 03, 2020 3 50 32 PM Hansen Change in Comments Comments . Added on 06/09/2020 2 15 59 PM. No Service Provided 11 - No Service Provided Resolved on 06/09/2020 2 15 00 PM. Agent Finished Case Closed. Closed date 2020-09-06 14 18 32.383 No Service Provided Resolved on 06/09/2020 2 15 00 PM.
						Provide details Several tents, personal items including furniture and litter are constantly				Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
						present in this park in the frontal/central area close to Commercial Drive. Open alcoholic beverages are also present being consumed 24 hours a day	PS Description The encampment in GRANDVIEW PARK has started in March			Closed date 2020-09-06 14 19 49.863 Open311 Feedback
					app version 2.31	coupled with loud music, constant fighting, and drug use in the daytime in clear view of children and passers by. 7. Provide number of structures and tents 3 12. Park name	2020 and continues to grow in this residential and commercial area. <pre><pre> 8686180</pre><pre> // Click images below to expand</pre><pre> // Click</pre></pre>	%		Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670156 created / updated at Sunday, September 06, 2020 2 20 13 PM
					orginal address	GRANDVIEW PARK 13. Provide specific location in park Unknown	src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736839 C-123.070409&size 600x300&key AlzaSyDchlJ_DVw7N-			Agent Finished Case Closed. Closed date 2020-09-06 14 20 14.72 Back to previous status
Home	eless -				full 1255 COMMERCIAL DR,	15. (Don't ask, just record - did caller indicate they want a call back?) Unknown	5SscsAxDhrf1hK1UYvXic&signature sNdgVjVSjmKU-8x5_mCjIHi9nes ' alt 'mapurl' width '300' height '300'>r/> <a href 'http://www.publicstuff.com/request/view/8686180'>http://www.pub</a 	ic No Name No Name		Closing case after 'Add Event'
Range	er Case 1	101014330063	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/8686180	(ps)	1 9/3/2020 15 49 9/6/2020 14 20 PRB Homeless Issues	Agent Created Case
										Public Stuff request id PSID8692773 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670766 created / updated at Friday, September 04, 2020 5 33 16 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670766 created / updated at Friday, September 04, 2020 5 34 16 PM Duplicate Request 30 - Duplicate Request Resolved on 04/09/2020 5 41 00 PM. Hansen Change in Comments Comments Grandview Park - 5 structures, park overrun with garbage and furniture - duplicate case see Hansen Case #1670156 and 1669913. Added on 04/09/2020 5 41 09 PM.
						Type of service Homeless Issue				Agent Finished Case Closed. Closed date 2020-09-04 17 42 32.047 Duplicate Request 30 - Duplicate Request Resolved on 04/09/2020 5 41 00 PM.
						 Provide details tents stayed up all day. Massive amounts of furniture have been brought to the park. The bylaws state that people can sleep overnight but must clean 				Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
						up by 7am. This area of the park is over run with garbage. The collection of furniture is now grown to many chairs and tables. Has the city tried to find them housing? Are the shelters full? Is the parksboard /city going to enforce	PS Description Camp growinggarbage increasing massive amount of furniture now in park p/>PS# 8692773Click images below to expand expand a			Closed date 2020-09-04 17 44 48.333 Open311 Feedback Send Complete Status and Resolution Comment to PS case
						the bylaws and clean up the garbage and junk furniture? 7. Provide number of structures and tents 5+	href 'Inttp //maps.googleapis.com/maps/api/staticmap?markers 49.273237 2C-123.070269&size 600x300&key AlzaSyDchll_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 2lM2Mraob8LRXFC4u9mtGooF7sM '><			Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1670766 created / updated
					app version 2.31 orginal address	12. Park name Grandview Park	g src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2732379			at Friday, September 04, 2020 5 44 58 PM Agent Finished Case Closed.
					Grandview Park alias GRANDVIEW PARK full 1255	13. Provide specific location in park Unknown 15. (100-15 ark just percent did caller indicate they want a call back?)	C-123.070269&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 2lM2Mraob8LRXFC4u9mtGooF7sM ' alt 'mapurl' width '300' height '300'>			Closed date 2020-09-04 17 44 59.003 Back to previous status Closing case after (Add Suppl)
Home Range		01014333410	1255	COMMERCIAL DRIVE	COMMERCIAL DR, VANCOUVER, BC	 (Don't ask, just record - did caller indicate they want a call back?) Unknown 	art mapuri wiotin 300 neight 300 x/axxp/xa href 'http://www.publicstuff.com/request/view/8692773'>http://www.pub stuff.com/request/view/8692773	s.22(1)	1 9/4/2020 17 32 9/4/2020 17 44 PRB Homeless Issues	Closing case after 'Add Event'

Agent Created Case

Public Stuff request id PSID8676295
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1669532 created / updated at Wednesday, September 02, 2020 2 21 00 PM

1. Type of service Homeless Issue 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) Two dogs but they didnt appear vicious 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) He notes he did see booze bottles, needle wrappers, and smoking marijuana. 6. Provide any additional details There are a total of 6 tents at Grandview Park. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery 10. Contact info or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out number 11. Provide VPD incident number (if available) 12. Park name Grandview park

13. Provide specific location in park

15. (Don't ask, just record - did caller indicate they want a call back?)

s. 22(1) s. 22(1) 1 9/7/2020 14 38 9/8/2020 11 39 PRB Homeless Issues

Ranger Case 101014337469 1255 COMMERCIAL DRIVE

Ranger Case 101014341795 1255

COMMERCIAL DRIVE

1. Type of service

6. Provide details 2 or more tents outside of allowed hours 7. Provide number of structures and tents

close to Commercial and Charles

14. Neighbourhood

Grandview-Woodland

orginal address Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK

app version 2.31 12. Park name

COMMERCIAL DR,

VANCOUVER, BC

15. (Don't ask, just record - did caller indicate they want a call back?)

PS Description 2+ tents outside of allowed hours PS# 8709743Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.07011&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature fl627wnOeUyhd-nzdObDFULy-bw '>><a

href 'http://www.publicstuff.com/request/view/8709743'>http://www.public No Name No Name stuff.com/request/view/8709743 (ps)

1 9/8/2020 17 45 9/9/2020 6 14 PRB Homeless Issues

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1671706 created / updated at Monday, September 07, 2020 2 43 41 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1671706 created / undated at Monday, September 07, 2020 2 44 16 PM

Service Provided 10 - Service Provided. . Resolved on 08/09/2020 11 37 00 AM. Hansen Change in Comments Comments September 08, 2020 - 1137hrs - Rangers attended Grandview Park at 0700hrs to provide services.. Added on 08/09/2020 11 38 39 AM.

Agent Finished Case Closed.

Closed date 2020-09-08 11 39 31.913 Service Provided

10 - Service Provided. . Resolved on 08/09/2020 11 37 00 AM.

Agent Created Case

Public Stuff request id PSID8709743

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1672371 created / updated at Tuesday, September 08, 2020 5 45 33 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1672371 created / updated at Tuesday, September 08, 2020 5 46 18 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 09/09/2020 6 09 00 AM.

Agent Finished Case Closed. Closed date 2020-09-09 06 11 22.317

Duplicate Request

30 - Duplicate Request. . Resolved on 09/09/2020 6 09 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Grandview Park - 2 Tents - duplicate case see Hansen Case #1672047. Added on 09/09/2020 6 09 48 AM.

Agent Finished Case Closed. Closed date 2020-09-09 06 11 24.66 Back to previous status Closing case after 'Add Event'

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-09 06 14 45.583

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1672371 created / updated at Wednesday, September 09, 2020 6 14 52 AM

Agent Finished Case Closed. Closed date 2020-09-09 06 14 53.043

Back to previous status Closing case after 'Add Event'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673432 created / updated at Thursday, September 10, 2020 11 18 38 AM Service Provided 10 - Service Provided, Service Provided, Resolved on 10/09/2020 2 27 00 PM. Agent Finished Case Closed. Closed date 2020-09-10 14 29 22.17 Service Provided 10 - Service Provided, Service Provided, Resolved on 10/09/2020 2 27 00 PM. Case Reopened Reopened for Public Stuff Feedback 1. Type of service Homeless Issue Agent Finished Case Closed. 2020/09/10 11 17 28 ~~ Clarisse Ramos ~~ Another citizen is reporting Closed date 2020-09-10 14 30 06.883 multiple tents are still up at Granview Park along with their belongings. S. 22(1) 6. Provide details Send Complete Status and Resolution Comment to PS case Multiple tents in Park many tents...PS# 8721078Click images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273355% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070476&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673432 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature lofrkMz9oyKdTXyZpYgjgmVakcM '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8721078'>http://www.publicstuff.com/requ 101014347068 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8721078 s. 22(1) S. 22(1) 1 9/10/2020 9 59 9/10/2020 14 31 PRB Homeless Issues Ranger Case Agent Created Case Public Stuff request id PSID8724981 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673871 created / updated at Thursday, September 10, 2020 6 50 05 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673871 created / updated at Thursday, September 10, 2020 6 50 25 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673871 created / updated at Thursday, September 10, 2020 9 37 14 PM Hansen Change in Comments Comments Sept 11 2020 - 2349hrs - Service provided by rangers Added on 11/09/2020 11 54 09 PM. Service Provided 10 - Service Provided. . Resolved on 11/09/2020 11 53 00 PM Agent Finished Case Closed. Closed date 2020-09-11 23 56 25.44 Service Provided 10 - Service Provided. . Resolved on 11/09/2020 11 53 00 PM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback 2020/09/10 21 36 55 ~~ Janine Reed ~~ Another citizen is reporting this new Agent Finished Case Closed. Homeless Issue homeless camp in the park closer to Charles St under the bushes. She Closed date 2020-09-11 23 59 46.193 mentioned the large camp that was in the middle of the park was taken down Open311 Feedback 6. Provide details earlier today but then a new one was set up.

PS# Send Complete Status and Resolution Comment to PS case 2 tents and a few piles of luggage 8724981Click images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735663 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 317946%2C-123.07006303221&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673871 created / updated 5SscsAxDhrf1hK1UYvXic&signature 8zQQZyAKZrFszG12 udM-L4UBfk '><ime ann version 2.31 12. Park name at Friday, September 11, 2020 11 59 52 PM orginal address Grandview park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27356633 Agent Finished Case Closed. Grandview Park alias 13. Provide specific location in park 17946%2C-123.07006303221&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-09-11 23 59 53.043 GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature 8zQQZyAKZrFszG12_udM-L4UBfk Back to previous status Closing case after 'Add Event' full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/8724981'>http://www.public No Name No Name COMMERCIAL DR, Ranger Case 101014349839 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8724981 1 9/10/2020 18 49 9/11/2020 23 59 PRB Homeless Issues Agent Created Case Public Stuff request id PSID8745752 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1675542 created / updated at Monday, September 14, 2020 5 07 55 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1675542 created / updated at Monday, September 14, 2020 5 08 35 PM Duplicate Request 30 - Duplicate Request. . Resolved on 15/09/2020 8 27 00 AM. Hansen Change in Comments Comments . Added on 15/09/2020 8 27 12 AM. Agent Finished Case Closed. 1. Type of service Closed date 2020-09-15 08 29 22.14 Homeless Issue 30 - Duplicate Request. . Resolved on 15/09/2020 8 27 00 AM. 6. Provide details Case Reopened Reopened for Public Stuff Feedback Tents remain up all day, lines strung in trees, piles of furniture, ?residents? urinating and defecting in the nearby laneway. Clearly some have mental Agent Finished Case Closed. health issues and need help. Some are violent. This camp needs to be cleaned Closed date 2020-09-15 08 29 47.64 out. Nobody is managing it. If you allow it you have to manage it. Why not Open311 Feedback encourage them to join the camp in strathcona? At least we there are not PS Description Issues at "camp" PS# 8745752Click images below to Send Complete Status and Resolution Comment to PS case houses on 4 sides and it is much bigger... expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49,273393% 2C-123.070241&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1675542 created / updated app version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature p4v_lwFffJvvDJEmbAXk9REdywA '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8745752'>http://www.public stuff.com/request/view/8745752 1 9/14/2020 17 07 9/15/2020 8 30 PRB Homeless Issues 101014359610 1255 COMMERCIAL DRIVE VANCOUVER, BC Ranger Case

Agent Created Case

Public Stuff request id PSID8721078

at Thursday, September 10, 2020 9 59 50 AM

at Thursday, September 10, 2020 10 00 31 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673432 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673432 created / updated

1. Type of service Homeless Issue

6. Provide details

People are camping in Grandview Park at the corner of Charles and Commercial. This problem is getting worse by the day. There are tents, used furniture and garbage in the park. It?s no longer a useable green space for the people who live and work here. Drug dealers openly work in the park, and in the past few months I?ve witnessed numerous assaults, threats, and incidents of public drunkeness. It?s rare for there to be a day where I don?t hear one of these campers or their visitors screaming ?fuck off? or ?I?ll kill you.? As you can imagine, this is not a pleasant environment, nnShelters are not contained to a 3 x 3m area, and they are not taken down in the mornings. This is a 24/7 problem and it?s not going away. The city needs to step up and actually enforce its bylaws.

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address GRANDVIEW PARK

Grandview park

full 1255 COMMERCIAL DR VANCOUVER, BC

Grandview Park alias 13. Provide specific location in park

15. (Don't ask, just record - did caller indicate they want a call back?) Unknown

Homeless Issue

PS# 8778135Click images below to expand<a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896 %2C-123.0704882&size 600x300&key AlzaSyDchll_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl '><img src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896% 2C-123.0704882&size 600x300&key AlzaSyDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgI

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/8778135'>http://www.public No Name No Name

stuff.com/request/view/8778135

1 9/18/2020 22 13 9/18/2020 22 19 PRB Homeless Issues

2. How many people were seen

12 or more 3. Were there dogs present

3.a. If yes, provide details (i.e. how many and did they appear vicious) Citizen saw 2-3 dogs. Citizen says he has seen the dogs be aggressive in the

4. Was there an interaction (did caller speak to homeless)

4.a. If yes, provide details

Provide details on any hazards present (i.e. weapons, drug paraphernalia,

dangerous animals, etc.) Citizen says he believes there is drug use but he hasn't seen any. Citizen says

the transients are consuming liquor.

6. Provide any additional details

Citizen says there are numerous transients at the corner of Charles and

Commercial in the park. Citizen says they are taking over the park. 7. Indicate number of structures and/or tents at location

8. Description of belongings

9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery

or let you know of status) (If no contact number, warm transfer to Park Ranger -S. 15(1)(I) do not give out

11. Provide VPD incident number (if available)

12. Park name

Grandview Park

13. Provide specific location in park 14. Neighbourhood

Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

Agent Updated Case Details Reallocated to gueue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1677939 created / updated at Saturday, September 19, 2020 2 13 59 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1677768 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1677768 created / updated

Hansen Change in Comments Comments Grandview Park - 4 structures SE side - duplicate case see

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1677768 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1677939 created / updated at Saturday, September 19, 2020 2 14 19 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 20/09/2020 5 52 00 AM.

Agent Finished Case Closed.

Closed date 2020-09-20 05 53 24.867

Duplicate Request

Agent Created Case

Agent Created Case Public Stuff request id PSID8778135

Agent Finished Case Closed. Closed date 2020-09-18 22 17 24.79

Agent Finished Case Closed.

Agent Finished Case Closed. Closed date 2020-09-18 22 19 56.273

Closing case after 'Add Event'

Back to previous status

Closed date 2020-09-18 22 19 46.21

at Friday, September 18, 2020 10 19 55 PM

Service Provided

Open311 Feedback

at Friday, September 18, 2020 10 13 39 PM

at Friday, September 18, 2020 10 14 14 PM

Hansen Case #1677677. Added on 18/09/2020 10 15 44 PM.

10 - Service Provided. . Resolved on 18/09/2020 10 15 00 PM.

Send Complete Status and Resolution Comment to PS case

Case Reopened Reopened for Public Stuff Feedback

Service Provided 10 - Service Provided. . Resolved on 18/09/2020 10 15 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

30 - Duplicate Request. . Resolved on 20/09/2020 5 52 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on 20/09/2020 5 53 04 AM. Agent Finished Case Closed

Closed date 2020-09-20 05 53 26.593 Back to previous status Closing case after 'Add Event'

s. 22(1) s. 22(1) 1 9/19/2020 14 08 9/20/2020 5 53 PRB Homeless Issues

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Ranger Case

Ranger Case

101014373917 1255

COMMERCIAL DRIVE

101014374699 1255

COMMERCIAL DRIVE

1. Type of service Homeless Issue

2. How many people were seen

3. Were there dogs present

3.a. If yes, provide details (i.e. how many and did they appear vicious)

4. Was there an interaction (did caller speak to homeless)

4.a. If yes, provide details

5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.)

6 Provide any additional details

S. 22(1) says there are three tents and two of them weren't taken down all day. There are 6-8 people over by the toilet block. There is loud music going on since 6 30 pm and they are playing "Foot Loose" repeatedly. S. 22(1) would like a response back to find out what the plan is to address the issue. SLS was provided.

7. Indicate number of structures and/or tents at location

8. Description of belongings

9. Provide date or approximate date of removal

10. Contact info (A Park Ranger will call you to arrange delivery

or let you know of status) (If no contact number, warm transfer

to Park Ranger - S. 15(1)(I) do not give out 2020/09/23 16 14 38 ~~ Karen Genge ~~ S. 22(1) also called to

11. Provide VPD incident number (if available)

12. Park name

Grandview Park 13. Provide specific location in park

1255 Commercial Drive 14. Neighbourhood

15. (Don't ask, just record - did caller indicate they want a call back?)

s. 22(1) s. 22(1) 1 9/21/2020 20 05 9/27/2020 7 35 PRB Homeless Issues

1 9/25/2020 23 19 9/25/2020 23 34 PRB Homeless Issues

1. Type of service Homeless Issue

6. Provide details

4 tents that have become permanent. Garbage all over the place. Loud

disruptive behaviour.

7. Provide number of structures and tents

app version 2.31 12. Park name

orginal address Grandview park

Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK

Ranger Case

Ranger Case

101014380357 1255

101014395030 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

full 1255 COMMERCIAL DR, VANCOUVER, BC

Unknown

15. (Don't ask, just record - did caller indicate they want a call back?)

5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd d6KM7a-5XTxgI alt 'mapurl' width '300' height '300'>><a

PS Description Please deal with this ASAP. The very least the city can do is

enforce the bylaws and make sure the tents are taken down during the day,

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896

5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl '>img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896%

report that there have been between 3-5 tents set up over the past 2 weeks at

this park. They are still there and there are now tarps set up. She said they

have lawn chairs and mirrors set up and she gets the sense that it's becoming

a bit permanent and is concerned. She is not aware of any signs of aggression,

out, but they don't actually put them away. The tents have been set up for the

hazards or dogs. She said sometimes they drop the tents and take the poles

past 5-6 days and she said it doesn't look like they plan on going anywhere. She's just worried it could grow and become another Strathcona Park

situation S. 22(1) phone number is S. 22(1) if needed.

2C-123.0704882&size 600x300&key AlzaSyDchlJ_DVw7N-

criminal behaviour isn't happening, and littering is cleaned up

%2C-123.0704882&size 600x300&key AlzaSyDchlJ DVw7N-

promptly.PS# 8820324Click images below to expand><a</p>

href 'http://www.publicstuff.com/request/view/8820324'>http://www.public No Name No Name stuff.com/request/view/8820324

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1678889 created / updated at Monday, September 21, 2020 8 08 47 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1678889 created / updated at Monday, September 21, 2020 8 09 37 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1678889 created / updated at Wednesday, September 23, 2020 4 15 20 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 27/09/2020 7 34 00 AM.

Hansen Change in Comments Comments Duplicate case. Added on 27/09/2020 7 34 21 AM. Agent Finished Case Closed.

Closed date 2020-09-27 07 35 22.857

Duplicate Request

30 - Duplicate Request. . Resolved on 27/09/2020 7 34 00 AM.

Agent Created Case

Public Stuff request id PSID8820324

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1681316 created / updated at Friday, September 25, 2020 11 19 37 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1681316 created / updated

at Friday, September 25, 2020 11 20 26 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 25/09/2020 11 28 00 PM.

Hansen Change in Comments Comments This is a duplicate case to case number #1680816. Rangers

have not yet attended the original case.. Added on 25/09/2020 11 29 38 PM.

Agent Finished Case Closed. Closed date 2020-09-25 23 32 24.433

Duplicate Request

30 - Duplicate Request. . Resolved on 25/09/2020 11 28 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2020-09-25 23 34 47.347

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1681316 created / updated at Friday, September 25, 2020 11 34 58 PM

Agent Finished Case Closed.

Closed date 2020-09-25 23 34 59.497

Back to previous status

Closing case after 'Add Event'

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1. Type of service Homeless Issue 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details Caller is reporting the regular 3 tents in this park are not being taken down at all during the day. These same residents have been living in the park since March. He said there is no attempt to dismantle the tents during at 7am and there is not enough enforcement. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery 10. Contact info or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out number 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park Not specified

15. (Don't ask, just record - did caller indicate they want a call back?)

s. 22(1) s. 22(1) 1 9/26/2020 10 16 9/26/2020 14 41 PRB Homeless Issues

1. Type of service Homeless Issue

14. Neighbourhood

Ranger Case 101014395255 1255

Ranger Case 101014402340 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Grandview-Woodland

6. Provide details

Tent city in the park. Police were here early this morning and I heard them 2020/09/29 10 14 19 *** Reza Sebti *** Another Citizen called regarding this say to a neighbor that they can?t remove the campers, Rangers need to. Even issue as well. They also expressed that the individuals are drinking in the park though there is drinking, drug use, noise violations, etc. What is this city ciurrently.

PS# 8835290Click images below to expand coming to

7. Provide number of structures and tents

12. Park name

app version 2.31 Grandview Park orginal address 1657 13. Provide specific location in park Charles St alias 1657 Unknown

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, VANCOUVER, BC

2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N- $5 Sscs Ax Dhrf1 hK1 UYvX ic \& signature \ 1 wkDqBlbjXEDO9A7 TJMlZup9 CW4 \ '>< im$ src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'>><a href 'http://www.publicstuff.com/request/view/8835290'>http://www.public No Name No Name stuff.com/request/view/8835290

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

1 9/29/2020 8 26 9/29/2020 14 50 PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1681381 created / updated at Saturday, September 26, 2020 10 20 04 AM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1681381 created / undated at Saturday, September 26, 2020 10 20 29 AM Hansen Change in Comments Comments Duplicate case refer to #1680816. Added on 26/09/2020 2 40 19 PM. Duplicate Request 30 - Duplicate Request, . Resolved on 26/09/2020 2 39 00 PM. Agent Finished Case Closed. Closed date 2020-09-26 14 41 24.507 Duplicate Request 30 - Duplicate Request. . Resolved on 26/09/2020 2 39 00 PM.

Agent Created Case

Agent Created Case

Public Stuff request id PSID8835290

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682629 created / updated at Tuesday, September 29, 2020 8 26 52 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682629 created / updated at Tuesday, September 29, 2020 8 27 22 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682629 created / updated at Tuesday, September 29, 2020 10 15 18 AM

Hansen Change in Comments Comments . Added on 29/09/2020 2 46 59 PM.

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Service Provided 10 - Service Provided. . Resolved on 29/09/2020 2 46 00 PM.

Agent Finished Case Closed. Closed date 2020-09-29 14 47 23.943

Service Provided

10 - Service Provided. . Resolved on 29/09/2020 2 46 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed. Closed date 2020-09-29 14 50 10.697

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682629 created / updated at Tuesday, September 29, 2020 2 50 52 PM

Closed date 2020-09-29 14 50 53.86 Back to previous status

Closing case after 'Add Event'

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2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details One individual is apparently intoxicated and is approaching children on their way to school. Citizen will call VPD regarding this individual. 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) none seen 6. Provide any additional details There is also garbage around the encampment. There are also people sleeping on benches in the middle of the park. There is also furniture around the encampent as well (small chairs and tables etc). 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - s. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park Close to Charles and Commercial in the Park. Other people sleeping on 2020/09/30 12 21 10 ~~ Howard Ho ~~ Another Citizen S. 22(1) benches in the middle of the park. 14. Neighbourhood is calling in about the same issue. A blue tent, 2 tarp structures at Grandview s. 22(1) s. 22(1) 1 9/30/2020 8 36 9/30/2020 16 42 PRB Homeless Issues Grandview-Woodland Park on the corner of Commercial Dr. and Charles St. Type of service 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details Caller walked by and was confronted with homeless throwing garbage into the street narowly missing him. He asked them why they were throwing at him they just replied don't worry about it not throwing at you. 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details Many of the individuals are being beligerant and aggresive. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park S/E Corner of park

1. Type of service Homeless Issue

14. Neighbourhood

Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

Agent Created Case

Agent Created Case

30/09/2020 4 39 30 PM.

Duplicate Request

Agent Finished Case Closed.

Closed date 2020-09-30 16 42 09.81

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Agent Undated Case Details Reallocated to queue PRB Homeless Issues

at Wednesday, September 30, 2020 8 42 49 AM

at Wednesday, September 30, 2020 8 43 24 AM

at Wednesday, September 30, 2020 12 22 26 PM

30 - Duplicate Request. . Resolved on 30/09/2020 4 39 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1683207 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1683207 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1683207 created / updated

Hansen Change in Comments Comments Grandview Park - structures, intoxicated person

Duplicate Request 30 - Duplicate Request. , Resolved on 30/09/2020 4 39 00 PM.

approaching kids on their way to school - duplicate case see Hansen Case #1683437. Added on

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1683708 created / updated at Wednesday, September 30, 2020 6 23 07 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1683708 created / updated at Wednesday, September 30, 2020 6 23 33 PM

Duplicate Request 30 - Duplicate Request. . Resolved on 30/09/2020 6 26 00 PM.

Hansen Change in Comments Comments Grandview Park - 3 structures, people throwing trash into the street narrowly missing person walking by - duplicate case see Hansen Case #1683437. Added on 30/09/2020 6 26 56 PM.

Agent Finished Case Closed. Closed date 2020-09-30 18 27 11.247

Duplicate Request

30 - Duplicate Request. . Resolved on 30/09/2020 6 26 00 PM.

Ranger Case 101014410051 1255 COMMERCIAL DRIVE

Ranger Case 101014406354 1255

COMMERCIAL DRIVE

s. 22(1) s. 22(1) 1 9/30/2020 18 18 9/30/2020 18 27 PRB Homeless Issues

City of Vancouver - FOI 2021-248 - Page 50 of 146

1. Type of service 2020/10/05 09 28 05 ~~ Sean Desai ~~ Citizen S. 22(1) Homeless Issue also calling in about the noise issue at the park. Understands the situation, but says the noise goes on very late, throughout the night, "partying, drinking, 6 Provide details screaming" .

PS Description Drinking / partying in the park PS# 8864708Click images below to expand<a 24/7 drinking and smoking at the cenotaph. Drug use also present. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273314% 7. Provide number of structures and tents 2C-123.070377&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 2eXBjgSV7lw67ANG5Di6GAWUEi4 '><a 15. (Don't ask, just record - did caller indicate they want a call back?) full 1255 COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8864708'>http://www.public Ranger Case 101014418149 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8864708 1 10/4/2020 10 04 10/5/2020 10 55 PRB Homeless Issues 1. Type of service Homeless Issue PS Description 5-6 tents.
PS# 8888369Click images below to 6. Provide details 5-6 tents are surrounding items and garbage around the tents. href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273369% 2C-123.070197&size 600x300&key AlzaSyDchlJ_DVw7N-7. Provide number of structures and tents 5SscsAxDhrf1hK1UYvXic&signature Z9DTY8deC08VUFmCGI1lPxu4YWY '><im app version 2.31 12. Park name src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273369%2 orginal address Grandview park C-123.070197&size 600x300&key AlzaSyDchlJ_DVw7N-Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature Z9DTY8deC08VUFmCGI1IPxu4YWY

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/8888369

href 'http://www.publicstuff.com/request/view/8888369'>http://www.public No Name No Name

15. (Don't ask, just record - did caller indicate they want a call back?)

full 1255

101014429637 1255

Ranger Case

COMMERCIAL DRIVE

COMMERCIAL DR,

VANCOUVER, BC

Unknown

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1685421 created / undated at Monday, October 05, 2020 9 29 07 AM Added on 05/10/2020 10 51 58 AM. No Service Provided 11 - No Service Provided. . Resolved on 05/10/2020 10 51 00 AM. Agent Finished Case Closed. Closed date 2020-10-05 10 54 10.657 No Service Provided 11 - No Service Provided. . Resolved on 05/10/2020 10 51 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-05 10 54 56.897 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1685421 created / updated at Monday, October 05, 2020 10 55 37 AM Agent Finished Case Closed. Closed date 2020-10-05 10 55 39.193 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID8888369 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1687435 created / updated at Wednesday, October 07, 2020 4 58 50 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1687435 created / updated at Wednesday, October 07, 2020 4 59 25 PM Service Provided 10 - Service Provided. . Resolved on 08/10/2020 2 24 00 PM. Hansen Change in Comments Comments Rangers attended.. Added on 08/10/2020 2 24 58 PM. Agent Finished Case Closed. Closed date 2020-10-08 14 27 10.917 Service Provided 10 - Service Provided. . Resolved on 08/10/2020 2 24 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-08 14 29 49.107 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1687435 created / updated

at Thursday, October 08, 2020 2 29 58 PM

Closed date 2020-10-08 14 29 59.673

Agent Finished Case Closed.

Back to previous status Closing case after 'Add Event'

1 10/7/2020 16 58 10/8/2020 14 29 PRB Homeless Issues

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1685421 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1685421 created / updated

Agent Created Case

Public Stuff request id PSID8864708

at Sunday, October 04, 2020 10 04 54 AM

at Sunday, October 04, 2020 10 05 24 AM

```
2. How many people were seen
3. Were there dogs present
3.a. If yes, provide details (i.e. how many and did they appear vicious)
4. Was there an interaction (did caller speak to homeless)
4.a. If ves. provide details
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
dangerous animals, etc.)
6 Provide any additional details
  3 tents in SE section of park. Encampment has a lot of mess and personal
 belongings surrounding the area. People in encampment here have unplugged
lighting used on three trees during the evening.
7. Indicate number of structures and/or tents at location
8. Description of belongings
9. Provide date or approximate date of removal
10. Contact info
                           ( A Park Ranger will call you to arrange delivery
or let you know of status)
                                       (If no contact number, warm transfer
to Park Ranger - S. 15(1)(I)
                                                               do not give out
number
11. Provide VPD incident number (if available)
12. Park name
Grandview Park

13. Provide specific location in park
  SE section of park
14. Neighbourhood
  Grandview-Woodland
15. (Don't ask, just record - did caller indicate they want a call back?)
1. Type of service
  Homeless Issue
2. How many people were seen
  7 living there, at the moment 15+ seen
3. Were there dogs present
3.a. If yes, provide details (i.e. how many and did they appear vicious)
  One dog, not vicious
4. Was there an interaction (did caller speak to homeless)
4.a. If yes, provide details
  Casual "hi" passing by and asked when they are leaving.
5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
dangerous animals, etc.)
  Viewed small hand saw/machete?

    Provide any additional details
    S. 22(1) made a report this morning, park rangers and VPD were on-site

 instructing the transients to remove items. They did take away some items but
since started to bring them back along with additional items. 3 tents still there \,
flattened but does not appear they will be moving along anytime soon. There are 17 individuals there at the moment seen drinking. This encampment has
 been there since March and local residents and school are anticipating their
```

7. Indicate number of structures and/or tents at location

(A Park Ranger will call you to arrange delivery

(If no contact number, warm transfer

do not give out

9. Provide date or approximate date of removal

11. Provide VPD incident number (if available)

8. Description of belongings

to Park Ranger -S. 15(1)(I)

13. Provide specific location in park

10. Contact info or let you know of status)

number

12. Park name

Grandview Park

1. Type of service

Ranger Case 101014443182 1255

Ranger Case 101014444684 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Agent Created Case
Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1690064 created / updated at Wednesday, October 14, 2020 1 16 30 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1690064 created / updated at Wednesday, October 14, 2020 1 17 24 PM

Service Provided 10 - Service Provided . Resolved on 14/10/2020 8 19 00 PM.

Agent Finished Case Closed.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 14/10/2020 8 19 25 PM. Agent Finished Case Closed.

Closed date 2020-10-14 20 21 11.993

Back to previous status

10 - Service Provided. . Resolved on 14/10/2020 8 19 00 PM.

Agent Created Case

Agent Finished Case Closed.

Service Provided

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Service Provided 10 - Service Provided. . Resolved on 14/10/2020 10 41 00 AM.
Hansen Change in Comments Comments . Added on 14/10/2020 10 41 44 AM.

at Wednesday, October 14, 2020 9 04 14 AM

10 - Service Provided. . Resolved on 14/10/2020 10 41 00 AM.

Closed date 2020-10-14 10 42 11.157

Closed date 2020-10-14 20 21 09.183

Closing case after 'Add Event'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1689846 created / updated at Wednesday, October 14, 2020 9 03 28 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1689846 created / updated

s. 22(1) s. 22(1) 1 10/14/2020 13 06 10/14/2020 20 21 PRB Homeless Issues

s. 22(1) s. 22(1) 1 10/14/2020 9 01 10/14/2020 10 42 PRB Homeless Issues

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Homeless - Ranger Case 101014455478 1255 COMMERCIAL DRIVE	1. Type of service Homeless Issue 6. Provide details There are people residing in tents and accummulating their belongings in Grandview Park. The community doesn't feel the same and I personally feel less comfortable enjoying the public park space. The city needs to do something. 7. Provide number of structures and tents 4 app version 2.31 12. Park name orginal address Grandview Park alias GRANDVIEW PARK full 1255 Unknown 15. (Oon't ask, just record - did caller indicate they want a call back?) Unknown Unknown	PS# 8945553 PS# 8945553 PS# 8945553 PS# 8945553 PS# 8945553 PSE-C123.0704882&size 600x300&key AlzaSyDchlJ_DVw7N- PSECAXDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl '> <imp< th=""><th>1 10/18/2020 20 12 10/18/2020 23 25 PRB Homeless Issues</th><th>Agent Created Case Public Stuff request id PSID8945553 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 8 12 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 8 13 24 PM Duplicate Request 30 - Duplicate Request Resolved on 18/10/2020 11 20 00 PM. Hansen Change in Comments Comments . Added on 18/10/2020 11 20 59 PM. Agent Finished Case Closed. Closed date 2020-10-18 23 21 09.35 Duplicate Request 30 - Duplicate Request Resolved on 18/10/2020 11 20 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-18 23 24 50.4 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 11 25 18 PM Agent Finished Case Closed. Closed date 2020-10-18 23 25 19.973 Back to previous status Closing case after 'Add Event'</th></imp<>	1 10/18/2020 20 12 10/18/2020 23 25 PRB Homeless Issues	Agent Created Case Public Stuff request id PSID8945553 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 8 12 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 8 13 24 PM Duplicate Request 30 - Duplicate Request Resolved on 18/10/2020 11 20 00 PM. Hansen Change in Comments Comments . Added on 18/10/2020 11 20 59 PM. Agent Finished Case Closed. Closed date 2020-10-18 23 21 09.35 Duplicate Request 30 - Duplicate Request Resolved on 18/10/2020 11 20 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-18 23 24 50.4 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1692021 created / updated at Sunday, October 18, 2020 11 25 18 PM Agent Finished Case Closed. Closed date 2020-10-18 23 25 19.973 Back to previous status Closing case after 'Add Event'
	1. Type of service Homeless Issue 6. Provide details Camp is growing. More and more tents. Rangers came the other day and the campers took down the tents and then as soon as rangers left they put them all back up and added more. This is not a great place for campers. Then	2020/10/23 09 36 42 ^{~~} Clarisse Ramos ^{~~} Another citizen is reporting the 3 tents on Commercial and Charles St at the park�,₽\$ Description		Public Stuff request id PSID8975668 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694086 created / updated at Thursday, October 22, 2020 5 09 53 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694086 created / updated at Thursday, October 22, 2020 5 10 13 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694086 created / updated at Friday, October 23, 2020 9 37 29 AM Hansen Service Comments Comments . Added on 24/10/2020 2 35 56 PM. Service Provided 10 - Service Provided Resolved on 24/10/2020 2 35 00 PM. Agent Finished Case Closed. Closed date 2020-10-24 14 38 17.837 Service Provided Resolved on 24/10/2020 2 35 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-24 14 39 45.817 Open311 Feedback
Homeless - Ranger Case 101014488144 1255 COMMERCIAL DRIVE		s Growing camp s Growing camp s Growing camp s B975668 Click images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273235% 2C-123.070313&size 600x300&key AlzaSyDchlj_DVw7N- 5SscsAxDhrf1hK1UYVXic&signature HBd8N7Qb2n7BMojjB4VUFLBBTK4 '> <im '="" '300'="" 'http:="" 'mapuri'="" 49.273235%2="" 5sscsaxohrf1hk1uvxic&signature="" 600x300&key="" 8="" alt="" alzasydchlj_dvw7n-="" api="" c-123.070313&size="" hbd8n7qb2n7bmojjb4vuflbbtk4="" height="" maps="" maps.googleapis.com="" src="" staticmap?markers="" width="">/a>p/>a href 'http://www.publicstuff.com/request/view/8975668'>http://www.public stuff.com/request/view/8975668 S.22(1)</im>	1 10/22/2020 17 09 10/24/2020 14 39 PRB Homeless Issues	Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694086 created / updated at Saturday, October 24, 2020 2 39 58 PM Agent Finished Case Closed. Closed date 2020-10-24 14 39 58.83 Back to previous status Closing case after 'Add Event'
				Agent Created Case Public Stuff request id PSID8985141 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694812 created / updated at Sunday, October 25, 2020 8 00 15 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694812 created / updated at Sunday, October 25, 2020 8 01 15 AM Duplicate Request 30 - Duplicate Request Resolved on 25/10/2020 8 18 00 AM. Agent Finished Case Closed. Closed date 2020-10-25 08 20 19.963 Duplicate Request 30 - Duplicate Request Resolved on 25/10/2020 8 18 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on 25/10/2020 8 18 34 AM. Agent Finished Case Closed. Closed date 2020-10-25 08 20 22.26 Back to previous status Closing case after 'Add Event'
	1. Type of service Homeless Issue 6. Provide details Please move this encampment. Very big, lots of garbage, close to path. I don?t feel safe walking through this park anymore 7. Provide number of structures and tents 5+ 12. Park name app version 2.31 orginal address 1657 13. Provide specific location in park Unknown CHARLES ST full 1255 CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)	PS# 8985141 P		Closing case after 'Add Event' Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-25 08 24 48.063 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1694812 created / updated at Sunday, October 25, 2020 8 25 02 AM Agent Finished Case Closed. Closed date 2020-10-25 08 25 02.71 Back to previous status Closing case after 'Add Event'
Homeless - Ranger Case 101014492967 1255 COMMERCIAL DRIVE	COMMERCIAL DR, Unknown VANCOUVER, BC	href 'http://www.publicstuff.com/request/view/8985141'>http://www.public No Name No Name stuff.com/request/view/8985141>p/> (ps)	1 10/25/2020 8 00 10/25/2020 8 25 PRB Homeless Issues	

of Commercial Drive & Charles St. 7. Provide number of structures and tents orginal address 1657 13. Provide specific location in park CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) 2. How many people were seen 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) Provide details on any hazards present (i.e. weapons, drug paraphernalia, 6. Provide any additional details Caller is reporting 3 tents in the SE corner of the park that have all been set up for over a month consistently. Caller would like to see the new bylaws enforced so that the tents are taken down during the day after 7am especially when there is an elementary school and preschool aged drop in right beside 7. Indicate number of structures and/or tents at location 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 13. Provide specific location in park

1. Type of service

6. Provide details

12. Park name

Grandview Park

1. Type of service

3. Were there dogs present undefined

4.a. If yes, provide details

dangerous animals, etc.)

the homeless camp.

10. Contact info

12. Park name

Grandview

SE corner.

14. Neighbourhood

15. (Don't ask, just record - did caller indicate they want a call back?)

8. Description of belongings

or let you know of status)

app version 2.31

COMMERCIAL DR,

VANCOUVER, BC

Charles St alias 1657 Unknown

Homeless Issue

are tents in the park that are not being taken down during the day. The group of people living in the park are causing an extreme problem to the neighbouring residents as there is open alcohol consumption, open drug use, loud music, tons of garbage and defication.

PS Description It's messy looking and there's alcohol being drunk on site everyday with trash and other stuff laying on the ground. It's a small neighborhood park and this just isn't an appropriate use of this space. Sometimes there's angry arguments There are 3 tents being used overnight, everyday by transients by the corner going on, as well.o/>PS# 9000042Click images below to expand><a</p> href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2732765 07936004%2C-123.070431481079&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature m37e72YBsmTF40G EG5aFpDidQ8 '><im src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27327650 7936004%2C-123.070431481079&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature m37e72YBsmTF40G EG5aFpDidQ8 alt 'mapurl' width '300' height '300'>><a href 'http://www.publicstuff.com/request/view/9000042'>http://www.public No Name No Name stuff.com/request/view/9000042>

2020/10/27 17 19 09 ~~ Janine Reed ~~ Another caller is also reporting there

1 10/27/2020 14 55 10/27/2020 17 49 PRB Homeless Issues

1 10/27/2020 17 54 10/27/2020 19 11 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID9000042

at Tuesday, October 27, 2020 2 56 00 PM

at Tuesday, October 27, 2020 2 56 10 PM

at Tuesday, October 27, 2020 5 20 15 PM

Agent Finished Case Closed. Closed date 2020-10-27 17 47 18.113

Agent Finished Case Closed.

Closing case after 'Add Event'

Agent Finished Case Closed.

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

Back to previous status

Closed date 2020-10-27 17 47 20.44

Closed date 2020-10-27 17 49 49.843

at Tuesday, October 27, 2020 5 49 53 PM

Closed date 2020-10-27 17 49 53.75

Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

Duplicate Request

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695873 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695873 created / updated

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1695873 created / undated

Duplicate Request 30 - Duplicate Request. . Resolved on 27/10/2020 5 45 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 27/10/2020 5 45 32 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695873 created / updated

30 - Duplicate Request. . Resolved on 27/10/2020 5 45 00 PM.

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695999 created / updated at Tuesday, October 27, 2020 5 56 59 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695999 created / updated at Tuesday, October 27, 2020 5 57 24 PM

Hansen Change in Comments Comments . Added on 27/10/2020 7 10 11 PM.

Duplicate Request 30 - Duplicate Request. . Resolved on 27/10/2020 7 10 00 PM.

Agent Finished Case Closed. Closed date 2020-10-27 19 11 18.46

Duplicate Request

30 - Duplicate Request. . Resolved on 27/10/2020 7 10 00 PM.

2020 October. Park ranger's - please reference the open case if this closed as a duplicate.

101014500903

Ranger Case

Ranger Case

101014500137 1255

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

City of Vancouver - FOI 2021-248 - Page 54 of 146

6. Provide details Woman that has a home and others that were camping in the park are still there. Police and Rangers gave them warning and removed them. Their stuff is PS Description They are still there drinking, smoking and yelling...
PS# now under a tarp at the cenotaph along with other piles of garbage. They 9013712cp/>Click images below to expand were there all last night, yelling and drinking etc... from what the police and href S. 22(1) rangers told us, they have homes. Enforce the laws and clean this area up S. 22(1) please. We have had this going for 6 months. We are so tired of it. The yelling, src 8. 22(1)

scanning drunken and drun filled days and nights... WHY IS THIS ALLOWED

scanning drunken and drun filled days and nights... WHY IS THIS ALLOWED

alt 'imageurl' width '300' height '300' images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273312% 2C-123.070113&size 600x300&kev AlzaSvDchll DVw7Napp version 2.31 12. Park name 5SscsAxDhrf1hK1UYvXic&signature 6a9ozvgPPmOI5pmev7xe-tTh3J8 '><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/9013712'>http://www.publicstuff.com/requ stuff.com/request/view/9013712 Ranger Case 101014506944 1255 COMMERCIAL DRIVE VANCOUVER, BC Homeless Issue 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) None seen 6. Provide any additional details Citizen reporting that there is one targed makeshift structure in the SE corner of the park (close to intersection of Charles and Commercial). Citizen saw 2 people earlier. Citizen is unsure if they are there currently. 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger -S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 12. Park name Grandview Park 13. Provide specific location in park SE Corner close to Commercial and Charles. 14. Neighbourhood Grandview-Woodland

101014507694 1255

Ranger Case

COMMERCIAL DRIVE

15. (Don't ask, just record - did caller indicate they want a call back?)

1. Type of service

Homeless Issue

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697025 created / updated at Thursday, October 29, 2020 5 06 21 PM
Duplicate Request 30 - Dup

s. 22(1) s. 22(1) 1 10/30/2020 9 55 10/30/2020 14 20 PRB Homeless Issues

1 10/29/2020 17 06 10/30/2020 14 20 PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697025 created / updated at Friday, October 30, 2020 2 20 28 PM Agent Finished Case Closed.

Closed date 2020-10-30 14 20 29.57 Back to previous status

Closing case after 'Add Event'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697025 created / updated

Agent Created Case

Agent Created Case

Public Stuff request id PSID9013712

at Thursday, October 29, 2020 5 06 11 PM

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697196 created / updated at Friday, October 30, 2020 9 59 21 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697196 created / updated at Friday, October 30, 2020 10 00 17 AM Duplicate Request 30 - Duplicate Request. Resolved on 30/10/2020 2 19 00 PM. Hansen Change in Comments Comments . Added on 30/10/2020 2 19 06 PM. Agent Finished Case Closed.

Closed date 2020-10-30 14 20 19.18

uplicate Request

 $\stackrel{\cdot}{\text{30}}$ - Duplicate Request. . Resolved on 30/10/2020 2 19 00 PM.

City of Vancouver - FOI 2021-248 - Page 55 of 146

```
2. How many people were seen
 3. Were there dogs present
 3.a. If yes, provide details (i.e. how many and did they appear vicious)

    Was there an interaction (did caller speak to homeless)

4.a. If yes, provide details

    Provide details on any hazards present (i.e. weapons, drug paraphernalia,

 dangerous animals, etc.)
6. Provide any additional details
  Caller is concerned for the one individual sleeping near the cenotaph and
 would like to have the outreach team connect with this person. Caller was
 also informed that there is a 25m buffer from war memorials where shelters
 are not allowed to be set up and would like to see part of the bylaw enforced.  
7. Indicate number of structures and/or tents at location
8. Description of belongings
10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact were
9. Provide date or approximate date of removal
to Park Ranger S. 15(1)(I)
                                                             do not give out
 number
11. Provide VPD incident number (if available)
 12. Park name
Grandview

13. Provide specific location in park
  by the cenotaph.
 14. Neighbourhood
  Grandview-Woodland
15. (Don't ask, just record - did caller indicate they want a call back?)
1. Type of service
   Homeless Issue
2. How many people were seen
3. Were there dogs present
 3.a. If yes, provide details (i.e. how many and did they appear vicious)
 4. Was there an interaction (did caller speak to homeless)
4.a. If yes, provide details
 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,
 dangerous animals, etc.)
  unkown
 6. Provide any additional details
  SE corner of the Park close to Commercial Drive tarp covering items and
 there are two people living in it and garbage all over the place and VPD also
 attended last night.
 7. Indicate number of structures and/or tents at location
8. Description of belongings
 9. Provide date or approximate date of removal
 10. Contact info
                         ( A Park Ranger will call you to arrange delivery
or let you know of status)
                                      (If no contact number, warm transfer
to Park Ranger S. 15(1)(I)
                                                            do not give out
11. Provide VPD incident number (if available)
 12. Park name
  Grandview Park
 13. Provide specific location in park
  1255 Commercial Drive
 14. Neighbourhood
  Grandview-Woodland
```

15. (Don't ask, just record - did caller indicate they want a call back?)

Type of service
 Homeless Issue

Ranger Case 101014507722 1255

Ranger Case 101014512876 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

at Friday, Cotober 30, 2020 10 07 38 AM
Duplicate Request 3. Duplicate Request 3. Resolved on 30/10/2020 2 19 00 PM.
Harsen Change in Comments Comments . Added on 30/10/2020 2 19 28 PM.
Agent Finished Case Closed.
Closed date 2020-10-30 14 20 19.273
Duplicate Request 30 - Duplicate Request . Resolved on 30/10/2020 2 19 00 PM.

S. 22(1) 1 1 10/30/2020 9 59 10/30/2020 14 20 PRB Homeless Issues

Agent Created Case
Agent Updated Face Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698206 created / updated at Monday, November 02, 2020 8 26 55 AM
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698206 created / updated at Monday, November 02, 2020 8 26 55 AM

Hansen Change in Comments Comments . Added on 02/11/2020 8 32 54 AM.

30 - Duplicate Request. . Resolved on 02/11/2020 8 32 00 AM.

Duplicate Request 30 - Duplicate Request. . Resolved on 02/11/2020 8 32 00 AM.

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Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697200 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697200 created / updated

Agent Created Case

at Friday, October 30, 2020 10 06 47 AM

at Monday, November 02, 2020 8 27 14 AM

Agent Finished Case Closed.

Duplicate Request

s. 22(1) s. 22(1) 1 11/2/2020 8 24 11/2/2020 8 35 PRB Homeless Issues

Closed date 2020-11-02 08 35 18.01

Property Retrieval

2. How many people were seen 3. Were there dogs present undefined 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) undefined 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) 6. Provide any additional details 7. Indicate number of structures and/or tents at location 8. Description of belongings Black snowboard bag with green letters. It will have s. 22(1) tax papers in the front pocket. 9. Provide date or approximate date of removal 11/02/2020 10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out

number Caller does not have a phone number but he is okay with the bag being rangers will know who they are".

11. Provide VPD incident number (if available)

12. Park name Grandview

13. Provide specific location in park

Not specified. 14. Neighbourhood Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

2020/11/12 11 41 34 ~~ Raiwant Khaira ~~ Another citizen calling to report this water leak.

2020/11/12 11 36 39 ~~ Clarisse Ramos ~~ Citizen dropped off at the park with "any of the natives who hang out at the park-the" is calling is back for the 4th time. If a park ranger can give it back to him. It's a large snowboard backpack with green text. In the front pocket there are tax papers saying S. 22(1) And they were advised that park rangers named Jared or Taylor would assist him over at grandview park. Please call S. 22(1) s. 22(1) 4xD; 4xA; 2020/11/12 11 26 40 ~ Rajwant Khaira ~ Citizen is calling back for the 3rd time. No ranger has reached out to him to figure out a pick up time or locaiton. He would like a follow up from the rangers. 2020/11/06 12 06 17 ~~ Angela Rivard ~~ Update from \$. 22(1) he gives permission to his friends to pick up his bag on his behalf, so as long as they can give the case reference number 14516817 he's given them the ok to pick up his bag. Requested to remove the note about dropping his bag off with s. 22(1) people in the park.

1 11/3/2020 10 09 11/13/2020 19 50 PRB Homeless Issues

Ranger Case

101014516817 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

1. Type of service

2. How many people were seen

3. Were there dogs present

3.a. If yes, provide details (i.e. how many and did they appear vicious)

4. Was there an interaction (did caller speak to homeless)

Citizen advised homeless individual (male) seems unstable and/or slightly

5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,

dangerous animals, etc.)

6. Provide any additional details

7. Indicate number of structures and/or tents at location

8. Description of belongings

9. Provide date or approximate date of removal

10. Contact info (A Park Ranger will call you to arrange delivery or let you know of status) to Park Ranger S. 15(1)(I) (If no contact number, warm transfer do not give out

number 11. Provide VPD incident number (if available)

12. Park name

Grandview Park

13. Provide specific location in park

In the children's playground at the tree house. Blankets are draped over the $\,$

tree house. 14. Neighbourhood

Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

Agent Created Case

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Service Provided 10 - Service Provided. . Resolved on 2020-11-13 7 49 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Change in Comments Comments . Added on 2020-11-13 7 49 42 PM.

at Tuesday, November 03, 2020 10 12 44 AM

at Tuesday, November 03, 2020 10 13 19 AM

at Thursday, November 12, 2020 11 27 21 AM

at Thursday, November 12, 2020 11 37 22 AM

at Thursday, November 12, 2020 11 42 33 AM

10 - Service Provided. . Resolved on 2020-11-13 7 49 00 PM.

Agent Finished Case Closed.

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Service Provided

Closed date 2020-11-13 19 50 37.47

Closed date 2020-11-13 19 50 39.78

at Friday, November 06, 2020 12 07 14 PM

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1698858 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698858 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698858 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698858 created / updated

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1698858 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1698858 created / updated

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1736953 created / updated at Friday, January 29, 2021 8 33 23 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1736953 created / updated at Friday, January 29, 2021 8 34 23 AM

Hansen Change in Comments Comments Friday, January 29, 2021 - 14 08 hours - Acting Lead Ranger ANDERSON and Ranger PRASAD A, attended Grandview Park at 09 09 hours. Service provided., Added on 2021-01-29 2 19 06 PM.

Service Provided 10 - Service Provided. . Resolved on 2021-01-29 2 18 00 PM. Agent Finished Case Closed.

Closed date 2021-01-29 14 20 45.25

Service Provided

10 - Service Provided. . Resolved on 2021-01-29 2 18 00 PM.

Ranger Case 101014752210 1255

S. 22(1) 1 1/29/2021 8 31 1/29/2021 14 20 PRB Homeless Issues

City of Vancouver - FOI 2021-248 - Page 57 of 146

1. Type of service Homeless Issue

2. How many people were seen

3. Were there dogs present

3.a. If yes, provide details (i.e. how many and did they appear vicious)

4. Was there an interaction (did caller speak to homeless)

4.a. If yes, provide details

5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.)

6. Provide any additional details

One tent behind the washroom close to the corner of William and

Commercial Dr.

7. Indicate number of structures and/or tents at location

8. Description of belongings

9. Provide date or approximate date of removal

(A Park Ranger will call you to arrange delivery 10. Contact info or let you know of status) (If no contact number, warm transfer

to Park Ranger - s. 15(1)(l) do not give out

11. Provide VPD incident number (if available)

12. Park name

Grandview Park

13. Provide specific location in park

N/E corner.

14. Neighbourhood Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Ranger Case

Ranger Case

101014846616 1255

101014846720 1255

1. Type of service Homeless Issue

6. Provide details

Start of ?homeless? season in Grandview Park where people with homes come and party for the summer

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address

Grandview Park

Grandview Park alias 13. Provide specific location in park

GRANDVIEW PARK 15. (Don't ask, just record - did caller indicate they want a call back?)

full 1255 COMMERCIAL DR, VANCOUVER, BC

Unknown

PS Description A tent has anneared in the nark over by the toilets. It's remaining up past when the law says it should be taken down. Please have the parksboard remove this tent and let the campers know this is not a place to live. Services are available in strathcona park and they can get on a housing list. These are regular campers (they come every year) and attract others. Last year the city left a camp to grow. As it turned out everyone has housing but one person. They are using the city's change in bylaws to party and drink in the park. We can't have this disaster ruin the park for another year...p/>PS# 9656722Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273457% 2C-123.070166&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature xCptoTA7EQmjFNRdjWB-t3bBtRY '><ime src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273457%2 C-123.070166&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature xCptoTA7EQmiFNRdiWB-t3bBtRY

alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/9656722'>http://www.public stuff.com/request/view/9656722

S. 22(1) S. 22(1) 1 3/5/2021 7 52 3/5/2021 14 13 PRB Homeless Issues

Service Provided

10 - Service Provided. . Resolved on 2021-03-05 2 09 00 PM.

Service provided.. Added on 2021-03-05 2 11 22 PM.

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Service Provided 10 - Service Provided. . Resolved on 2021-03-05 2 09 00 PM.

Agent Created Case

Agent Created Case Public Stuff request id PSID9656722

at Friday, March 05, 2021 7 54 16 AM

at Friday, March 05, 2021 7 55 21 AM

Closed date 2021-03-05 14 13 19.603

Agent Finished Case Closed.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750432 created / updated at Friday, March 05, 2021 8 38 26 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750414 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750414 created / updated

Hansen Change in Comments Comments 2/27/2021 -- 1015 hrs -- Rangers PRASAD A. and

NDAYISENGA attended Grandview Park at 0955 hrs for a report of a tent/structure in the park.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750432 created / updated at Friday, March 05, 2021 8 39 21 AM

Hansen Change in Comments Comments Service Provided.. Added on 2021-03-05 11 55 58 AM.

Duplicate Request 30 - Duplicate Request. . Resolved on 2021-03-05 11 55 00 AM.

Agent Finished Case Closed.

Closed date 2021-03-05 11 58 21.383 Duplicate Request

30 - Duplicate Request. . Resolved on 2021-03-05 11 55 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2021-03-05 12 04 51.71

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750432 created / updated

at Friday, March 05, 2021 12 05 02 PM Agent Finished Case Closed.

Closed date 2021-03-05 12 05 03.207

Back to previous status

Closing case after 'Add Event'

s.22(1)

1 3/5/2021 8 38 3/5/2021 12 05 PRB Homeless Issues

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1. Type of service

Grandview Park

app version 2.31 12. Park name

orginal address

VANCOUVER, BC

6. Provide details Please stop this before it gets out of hand. Very frustrating to be woken up block in Grandview Park
PS# 9774997/>Click images below to by people yelling at all hours. Especially when they have 7. Provide number of structures and tents

expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273399% 2C-123.069901&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature R1ObwCuyyRLWIFmH6kJyvcHkhk0 '><img src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273399%2 C-123.069901&size 600x300&key AlzaSyDchlJ_DVw7N-

Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR

5SscsAxDhrf1hK1UYvXic&signature R1ObwCuyyRLWIFmH6kJyvcHkhk0 alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/9774997'>http://www.publicstuff.com/requ stuff.com/request/view/9774997

PS Description "Campers" have arrived PS# 9885465Click images

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27336%2 C-123.070227&size 600x300&key AlzaSyDchlJ_DVw7N-

below to expand<a

PS Description Intoxicated people velling/ sleeping/ partying by the toilet

1 3/26/2021 0 09 3/26/2021 21 59 PRB Homeless Issues

Ranger Case 101014899205 1255 COMMERCIAL DRIVE

Ranger Case

101014948771

1255

COMMERCIAL DRIVE

1. Type of service

6. Provide details Many people sleeping in the park by the toilets 7. Provide number of structures and tents

app version 2.31 12. Park name orginal address Grandview Parl Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK

COMMERCIAL DR, VANCOUVER, BC

5SscsAxDhrf1hK1UYvXic&signature XgZff0--L8zK9-qmgDYWYCOT0pA '><a href 'http://www.publicstuff.com/request/view/9885465'>http://www.public

stuff.com/request/view/9885465

1 4/14/2021 23 11 4/15/2021 14 02 PRB Homeless Issues

Agent Created Case Public Stuff request id PSID9774997

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1758541 created / updated at Friday, March 26, 2021 12 10 18 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1758541 created / updated

at Friday, March 26, 2021 12 16 54 AM

Hansen Change in Comments Comments Service provided.. Added on 2021-03-26 9 54 49 PM.

Service Provided 10 - Service Provided. . Resolved on 2021-03-26 9 54 00 PM.

Agent Finished Case Closed.

Closed date 2021-03-26 21 55 18.517

10 - Service Provided. . Resolved on 2021-03-26 9 54 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2021-03-26 21 59 48.85

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1758541 created / updated at Friday, March 26, 2021 9 59 53 PM

Agent Finished Case Closed.

Closed date 2021-03-26 21 59 53.993

Back to previous status

Closing case after 'Add Event'

Agent Created Case

Public Stuff request id PSID9885465

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1766649 created / updated at Wednesday, April 14, 2021 11 11 26 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1766649 created / updated at Wednesday, April 14, 2021 11 12 19 PM

Service Provided 10 - Service Provided. Resolved on 2021-04-15 1 41 00 PM.

Hansen Change in Comments Comments Rangers attended and dealt with the issue. Added on 2021-

04-15 1 41 27 PM.

Agent Finished Case Closed.

Closed date 2021-04-15 13 42 58.46

10 - Service Provided. . Resolved on 2021-04-15 1 41 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2021-04-15 14 00 28.15

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1766649 created / updated at Thursday, April 15, 2021 2 02 31 PM

Agent Finished Case Closed.

Closed date 2021-04-15 14 02 31.933

Back to previous status

Closing case after 'Add Event'

Homeless Issue

2. How many people were seen

3. Were there dogs present

3.a. If yes, provide details (i.e. how many and did they appear vicious)

4. Was there an interaction (did caller speak to homeless)

4.a. If yes, provide details

5. Provide details on any hazards present (i.e. weapons, drug paraphernalia,

dangerous animals, etc.) none seen.

6. Provide any additional details

Citizen reporting that there are 8 people camped out in the park currently. The majority are next to the washrooms and there are 2 people on the South Side of the park (mid block on the Charles side). Citizen concerned that more people will come to the park from Strathcona Park as well.

7. Indicate number of structures and/or tents at location

8. Description of belongings

9. Provide date or approximate date of removal

(A Park Ranger will call you to arrange delivery 10 Contact info or let you know of status) (If no contact number, warm transfer to Park Ranger S. 15(1)(I) do not give out

11. Provide VPD incident number (if available)

12. Park name

Grandview Park

13. Provide specific location in park

Next to washrooms and on the South side of the Park (mid block on Charles. close to a dead cedar tree).

14. Neighbourhood

Grandview-Woodland

15. (Don't ask, just record - did caller indicate they want a call back?)

Ranger Case

Ranger Case

101014952145 1255

101014994576 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

1. Type of service Homeless Issue

6. Provide details

A group of about 8 people are camping by the toilet block.

7. Provide number of structures and tents

app version 2.31 12. Park name orginal address Grandview Park

Grandview Park alias 13. Provide specific location in park GRANDVIEW PARK

15. (Don't ask, just record - did caller indicate they want a call back?) full 1255 COMMERCIAL DR, VANCOUVER, BC

same issue. Citizen informed the issue already reported.

2021/05/03 08 36 46 ~~ Karen Genge ~~ S. 22(1) also called to report an encampment within Grandview Park. Citizen said there is currently one tent set up between the washrooms and the playground. Citizen said the same people have been sleeping there for weeks now. Some people are sleeping at the park without tents, but there is one tent still set up at 8 35AM on May 3, 2021. Citizen is not aware of any visible hazards, although he did mention that some of the people are inebriated and one of them has a hockey stick. There are personal items stacked all over the place as well. S. 22(1) phone number is S. 22(1) if needed.

PS Description Campers by the toilets
PS# 9983720
Click images below to expand<a

2021/05/03 08 48 00 ~~ Reza Sebti ~~ Another Citizen called to report the

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273398% 2C-123.069991&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature mvHB0qk9Wum0pXVTyvNeQHQFREA '><i

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273398%2 C-123.069991&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature mvHB0qk9Wum0pXVTyvNeQHQFREA

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/9983720'>http://www.public

stuff.com/request/view/9983720

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1767252 created / updated at Friday, April 16, 2021 7 33 55 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1767252 created / updated at Friday, April 16, 2021 7 34 30 AM

Service Provided 10 - Service Provided. . Resolved on 2021-04-16 3 47 00 PM.

Hansen Change in Comments Comments Service provided., Added on 2021-04-16 3 48 07 PM. Agent Finished Case Closed.

Closed date 2021-04-16 15 48 58.167

Service Provided

10 - Service Provided. . Resolved on 2021-04-16 3 47 00 PM.

Agent Created Case

Public Stuff request id PSID9983720

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775399 created / updated at Monday, May 03, 2021 6 09 09 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775399 created / updated

at Monday, May 03, 2021 6 09 29 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775399 created / updated

at Monday, May 03, 2021 8 37 19 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775399 created / updated at Monday, May 03, 2021 8 48 21 AM

Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on

2021-05-03 1 46 04 PM.

Duplicate Request 30 - Duplicate Request. . Resolved on 2021-05-03 1 45 00 PM.

Agent Finished Case Closed. Closed date 2021-05-03 13 46 16.977

Duplicate Request

30 - Duplicate Request. . Resolved on 2021-05-03 1 45 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed

Closed date 2021-05-03 13 49 51.963

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775399 created / updated at Monday, May 03, 2021 1 50 08 PM

Agent Finished Case Closed.

Closed date 2021-05-03 13 50 09.12

Back to previous status

Closing case after 'Add Event'

1 5/3/2021 6 08 5/3/2021 13 50 PRB Homeless Issues

s. 22(1) s. 22(1) 1 4/16/2021 7 31 4/16/2021 15 48 PRB Homeless Issues

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at Tuesday, May 04, 2021 7 19 21 AM Hansen Change in Comments Comments . Added on 2021-05-04 1 26 40 PM. Service Provided 10 - Service Provided. . Resolved on 2021-05-04 1 26 00 PM. Agent Finished Case Closed. Closed date 2021-05-04 13 33 13.183 Service Provided 1. Type of service 10 - Service Provided. . Resolved on 2021-05-04 1 26 00 PM. Homeless Issue Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 6. Provide details Closed date 2021-05-04 13 34 48.067 10 people camped by the toilets with tarps, a tent, a full size bbg, constant Onen311 Feedback drinking and smoking and early morning noise (yelling from 6 30 am) garbage PS Description 10 people camped by the toilets PS# 9992262Click Send Complete Status and Resolution Comment to PS case images below to expand<a 7. Provide number of structures and tents href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273601% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070034&size 600x300&kev AlzaSvDchll DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775968 created / updated 5SscsAxDhrf1hK1UYvXic&signature -OINVsmNKYQrBjlcEnwdxELriec '>img at Tuesday, May 04, 2021 1 34 56 PM app version 2.31 12. Park name Agent Finished Case Closed. orginal address Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273601%2 Grandview Park alias 13. Provide specific location in park C-123.070034&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2021-05-04 13 34 57.033 GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature -OINVsmNKYQrBilcEnwdxELriec Back to previous status 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/9992262'>http://www.publi s.22(1) Ranger Case 101014997714 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/9992262 5/4/2021 7 18 5/4/2021 13 34 PRB Homeless Issues 2. How many people were seen 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) None known 6. Provide any additional details Citizen said last night there were 4 tents set up in the park at 11PM. Citizen said today there are bunch of personal belongings spread out by the washrooms, including furniture. Citizen said there are currently 6 people there and suspects tents will be set up again tonight. She concerned that this will become larger like Strathcona Park, if it's not kept on top of. 7. Indicate number of structures and/or tents at location 8. Description of belongings Agent Updated Case Details Reallocated to queue PRB Homeless Issues 9. Provide date or approximate date of removal 10. Contact info (A Park Ranger will call you to arrange delivery Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776866 created / updated or let you know of status) (If no contact number, warm transfer at Wednesday, May 05, 2021 4 27 36 PM to Park Ranger - S. 15(1)(I) do not give out Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776866 created / updated at Wednesday, May 05, 2021 4 28 26 PM 11. Provide VPD incident number (if available) Service Provided 10 - Service Provided. . Resolved on 2021-05-09 7 43 00 AM. 12. Park name Hansen Change in Comments Comments . Added on 2021-05-09 7 43 54 AM. Agent Finished Case Closed. Grandview Park 13. Provide specific location in park Closed date 2021-05-09 07 45 53.977 Near the washrooms 14. Neighbourhood 10 - Service Provided. . Resolved on 2021-05-09 7 43 00 AM. Grandview-Woodland 101015003358 1255 15. (Don't ask, just record - did caller indicate they want a call back?) s. 22(1) s. 22(1) 1 5/5/2021 16 22 5/9/2021 7 45 PRB Homeless Issues Ranger Case COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID10006569 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777025 created / updated at Thursday, May 06, 2021 7 32 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777025 created / updated at Thursday, May 06, 2021 7 32 24 AM Hansen Change in Comments Comments . Added on 2021-05-06 9 22 18 AM. Alternate Service Required 15 - Alternate Service Required. . Resolved on 2021-05-06 9 22 00 AM. Agent Finished Case Closed. Closed date 2021-05-06 09 24 54.533 Alternate Service Required 15 - Alternate Service Required. . Resolved on 2021-05-06 9 22 00 AM. PS# 10006569Click images below to expand<a 1. Type of service href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_2ae5be2d9dfd0c Case Reopened Reopened for Public Stuff Feedback e77b9cf0d44723724a'>Click Open311 Feedback images below to expand<a Send Complete Status and Resolution Comment to PS case 6. Provide details Becoming like Strathcona Park href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777025 created / updated 7. Provide number of structures and tents 2C-123.070538&size 600x300&kev AlzaSvDchll DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name at Thursday, May 06, 2021 9 30 21 AM app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed Closed date 2021-05-06 09 30 21.423 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Charles St alias 1657 Unknown Back to previous status

alt 'mapurl' width '300' height '300'><a

cstuff.com/request/view/10006569

href 'http://www.publicstuff.com/request/view/10006569'>http://www.publi No Name No Name

(ps)

CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?)

Unknown

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case

101015003949 1255

COMMERCIAL DRIVE

Closing case after 'Add Event'

1 5/6/2021 7 32 5/6/2021 9 30 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID9992262

at Tuesday, May 04, 2021 7 18 22 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775968 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775968 created / updated

Service Provided 10 - Service Provided. . Resolved on 2021-05-07 2 54 00 PM. Agent Finished Case Closed. Closed date 2021-05-07 14 54 53.303 Service Provided 1. Type of service 10 - Service Provided. . Resolved on 2021-05-07 2 54 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-05-07 14 59 46.817 6. Provide details Tents up, bbq, drinking, smoking in a public park, constant yelling, dogs off PS Description Encampment
PS# 10013178
PS 10013178
PClick images below to Open311 Feedback Send Complete Status and Resolution Comment to PS case leash, 8 current people there. Urination in the laneway has increased again. expandcp/><a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Garbage everywhere 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777556 created / updated 12. Park name at Friday, May 07, 2021 2 59 55 PM Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. app version 2.31 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2021-05-07 14 59 54.33 Charles St alias 1657 | Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status Closing case after 'Add Event' CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'>http://www.publicstuff.com/request/view/10013178'> Ranger Case 101015006983 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10013178 1 5/7/2021 7 53 5/7/2021 14 59 PRB Homeless Issues Agent Created Case Public Stuff request id PSID10024465 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1778710 created / updated at Monday, May 10, 2021 8 21 04 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1778710 created / updated at Monday, May 10, 2021 8 22 14 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1778710 created / updated 2021/05/10 08 28 07 ~~ Karen Genge ~~ S. 22(1) Iso called to report at Monday, May 10, 2021 8 29 20 AM Duplicate Request 30 - Duplicate Request. . Resolved on 2021-05-10 8 35 00 AM. the homelessness issue in Grandview Park. He said there are still 2 tents set up Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on and approx. 10 people set up in addition to the tents with their personal belongings spread out including bbq's. Citizen said that they are located close to the washroom structure and spread out close to the playground area.

8. 22(1) phone number is 8. 22(1) if needed. He was not aware of any Agent Finished Case Closed Closed date 2021-05-10 08 36 54.667 visible hazards at time of call. He mentioned that he thought some of them Duplicate Request might be drunk.

PS# 10024465Click images below to 30 - Duplicate Request. . Resolved on 2021-05-10 8 35 00 AM. expand<a href S. 22(1) 1. Type of service Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Homeless Issue erc S. 22(1) Closed date 2021-05-10 08 39 50.673 S. 22(1) alt 'imageurl' width '300' height '300'>Click Open311 Feedback 6. Provide details images below to expand<a Send Complete Status and Resolution Comment to PS case Encampment href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1778710 created / updated at Monday, May 10, 2021 8 40 16 AM 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2021-05-10 08 40 17.123 Charles St alias 1657 Unknown 5SscsAxDhrf1hK1UYvXic&signature 1wkDaBlbiXEDO9A7TJMIZup9CW4 Back to previous status CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/10024465'>http://www.publi No Name No Name Ranger Case 101015012654 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10024465 1 5/10/2021 8 20 5/10/2021 8 40 PRB Homeless Issues 2021/05/10 19 13 00 $^{\sim}$ Janine Reed $^{\sim}$ 8.22(1) alled in to follow up. He is extremely frustrated with the lack of visi $^{\circ}$ nforcement of the numerous bylaw violations. He would like a phone call back to discuss a plan for ensuring this park remains clean and respected all summer.

PS Description Partying / camp in the park
PS# 10029615
Click images below to expand<a href S. 22(1) 1. Type of service Homeless Issue src S. 22(1) s. 22(1) alt 'imageurl' width '300' height '300'>Click 6. Provide details images below to expand<a Tent up all day again... drinking non stop, excessive noise etc href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273291% 7. Provide number of structures and tents 2C-123.070134&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature fFb1t4YDN6qzOR4Qm3CDVXJ_w_E '><im Public Stuff request id PSID10029615 app version 2.31 12. Park name Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779152 created / updated orginal address Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273291%2 at Monday, May 10, 2021 6 42 13 PM Grandview Park alias 13. Provide specific location in park C-123.070134&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779152 created / updated GRANDVIEW PARK Unknown 5SscsAxDhrf1hK1UYvXic&signature fFb1t4YDN6qzOR4Qm3CDVXJ_w_E at Monday, May 10, 2021 6 43 14 PM alt 'mapurl' width '300' height '300'><a full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779152 created / updated href 'http://www.publicstuff.com/request/view/10029615'>http://www.publi COMMERCIAL DR, at Monday, May 10, 2021 7 13 21 PM Ranger Case 101015015419 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10029615 1 5/10/2021 18 41 PRB Homeless Issues

Agent Created Case

Public Stuff request id PSID10013178

at Friday, May 07, 2021 7 53 35 AM

at Friday, May 07, 2021 7 54 30 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777556 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777556 created / updated

Homeless Issue df546aaa1a923fe6e1'>Click 6. Provide details Encampment - spilling over from moving people out of Strathcons Park. Pls images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 7. Provide number of structures and tents 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 12. Park name app version 2.31 Grandview Park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 13. Provide specific location in park C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Charles St alias 1657 Unknown CHARLES ST full 1255 15. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a COMMERCIAL DR, Ranger Case 101015015714 1255 cstuff.com/request/view/10031380 COMMERCIAL DRIVE VANCOUVER, BC Homeless Issue 2. How many people were seen 6-15 3. Were there dogs present 3.a. If yes, provide details (i.e. how many and did they appear vicious) 4. Was there an interaction (did caller speak to homeless) 4.a. If yes, provide details 5. Provide details on any hazards present (i.e. weapons, drug paraphernalia, dangerous animals, etc.) N/A (did not get close enough to see). 6. Provide any additional details Citizen reporting that there are 2 tents set up next to the bathrooms in the park. Citizen expressed that the encampments are going up every night and coming down every day but they are still very disruptive. Citizen expressed that the individuals at the encampment are very loud and disruptive at night(drinking and partying). Citizen expressed that their belongings are also left in the park during the day(10 feet by 20 feet next to the washroom) as well (which is an eyesore). Citizen attempted to call VPD regarding the drinking/noise in park but VPD told them that they will not issue tickets to people in parks for public drinking/noise in parks(as per Parks Board Request). 7. Indicate number of structures and/or tents at location 8. Description of belongings 9. Provide date or approximate date of removal (A Park Ranger will call you to arrange delivery or let you know of status) (If no contact number, warm transfer to Park Ranger - S. 15(1)(I) do not give out 11. Provide VPD incident number (if available) 12. Park name Grandview Park 101015015732 1255 COMMERCIAL DRIVE 13. Provide specific location in park s. 22(1) s. 22(1) 1 5/11/2021 7 48 5/11/2021 12 06 PRB Homeless Issues Ranger Case

1. Type of service

Hansen Change in Comments Comments . Added on 2021-05-11 10 54 29 AM. Service Provided 10 - Service Provided. . Resolved on 2021-05-11 10 54 00 AM. Agent Finished Case Closed. Closed date 2021-05-11 10 54 55.333 Service Provided 10 - Service Provided. . Resolved on 2021-05-11 10 54 00 AM. PS# 10031380Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback href 'https://d17agltn7cihbm.cloudfront.net/uploads/large_6f628f6ae408d9 Agent Finished Case Closed. Closed date 2021-05-11 10 59 53.827 Onen311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779247 created / updated at Tuesday, May 11, 2021 11 00 10 AM Agent Finished Case Closed. Closed date 2021-05-11 11 00 10.967 Back to previous status Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/10031380'>http://www.publi No Name No Name 1 5/11/2021 7 34 5/11/2021 11 00 PRB Homeless Issues Agent Created Case Agent Updated Case Details Reallocated to queue PRB Homeless Issues

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779254 created / updated at Tuesday, May 11, 2021 8 02 32 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779254 created / updated at Tuesday, May 11, 2021 8 03 11 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779254 created / updated at Tuesday, May 11, 2021 8 12 52 AM Service Provided 10 - Service Provided. . Resolved on 2021-05-11 12 06 00 PM. Hansen Change in Comments Comments . Added on 2021-05-11 12 06 22 PM.

Agent Finished Case Closed. Closed date 2021-05-11 12 06 53.84

Agent Created Case

Public Stuff request id PSID10031380

at Tuesday, May 11, 2021 7 34 49 AM

at Tuesday, May 11, 2021 7 35 19 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779247 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779247 created / updated

10 - Service Provided. . Resolved on 2021-05-11 12 06 00 PM.

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Closed date 2019-02-04 10 46 21.71 Service Provided 10 - Service Provided. . Resolved on 04/02/2019 10 44 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-04 10 50 08.933 PS Description COV security called this inPS# 5537454Click images Send Complete Status and Resolution Comment to PS case 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Other 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406639 created / updated The toilet is plugged in one of the washrooms. Can Rangers lock the at Monday, February 04, 2019 10 50 52 AM app version 2.31 washrooms until maintenance crews can attend to resolve the issue -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Agent Finished Case Closed. Closed date 2019-02-04 10 50 53.6 orginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/5537454'>http://www.public No Name No Name COMMERCIAL DR. Unknown Ranger Case 101012472363 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5537454 1 2/2/2019 21 01 2/4/2019 10 50 PRB Park Ranger Agent Created Case Public Stuff request id PSID5570447 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409514 created / updated at Sunday, February 10, 2019 4 48 04 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409514 created / updated at Sunday, February 10, 2019 4 48 13 PM Hansen Change in Comments Comments Rangers attended every sunday and educated the vendors. Added on 24/05/2019 1 08 48 PM. Service Provided 10 - Service Provided. Resolved on 24/05/2019 1 07 00 PM. Agent Finished Case Closed. Closed date 2019-05-24 13 10 39.037 Service Provided 1 Type of service 10 - Service Provided. . Resolved on 24/05/2019 1 07 00 PM. Noise Complaint Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 3. Provide details Closed date 2019-05-24 13 14 50.153 The ?free market? comes every few weeks and spreads out their stuff all Open311 Feedback over the cenotaph. Last time they lit a FIRE. This week they set up speaker PS Description Loud music and "karaoke" coming from the "Free Market" Send Complete Status and Resolution Comment to PS case stands and mic?s and played loud music and ?sang? They are disruptive to the PS# 5570447Click images below to expand<a neighbourhood, have no permit, smoke, drink and do drugs in the park. They href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273369% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' often leave garbage behind and let their dogs off leash. It?s very unfair that 2C-123.070095&size 600x300&key AlzaSyDchll_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1409514 created / updated this small group is allowed to take over the park every few weeks with 5SscsAxDhrf1hK1UYvXic&signature NMuSgsguiWEBbOk1E0LwZOctrX4 '><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/5570447'>http://www.public 1255 VANCOUVER, BC stuff.com/request/view/5570447 1 2/10/2019 16 47 5/24/2019 13 14 PRB Park Ranger 101012506310 COMMERCIAL DRIVE Ranger Case Agent Created Case Public Stuff request id PSID5604538 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412673 created / updated at Monday, February 18, 2019 11 34 32 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412673 created / updated at Monday, February 18, 2019 11 35 21 AM Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 18/02/2019 11 44 00 AM. Hansen Change in Comments Comments Please forward to appropriate department . Added on 18/02/2019 11 44 50 AM. Agent Finished Case Closed Closed date 2019-02-18 11 46 21.113 Directed to Another City Departmen 20 - Directed to Another City Dept. . Resolved on 18/02/2019 11 44 00 AM. PS Description Dog feces in sportcourt.
PS# 5604538
Click images Case Reopened Reopened for Public Stuff Feedback href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_a4b3a1abb06f40 Agent Finished Case Closed. d2db792def1ace9f86'>Click Send Complete Status and Resolution Comment to PS case images below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273412% 2C-123.070656&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1412673 created / updated app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature ka-2v96iND5hDOInVveqGjKk_KE '><img at Monday, February 18, 2019 11 50 03 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273412%2 C-123.070656&size 600x300&key AlzaSyDchlJ_DVw7Norginal address Dog feces in sport court. Happy Family Day! Agent Finished Case Closed. Closed date 2019-02-18 11 50 04.34 Grandview Park alias 5. Park name GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature ka-2v96iND5hDOlnVveqGjKk_KE Back to previous status Grandview Park

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/5604538

href 'http://www.publicstuff.com/request/view/5604538'>http://www.public No Name No Name

full 1255

Ranger Case 101012538323 1255

COMMERCIAL DRIVE

COMMERCIAL DR.

VANCOUVER, BC

Unknown

8. (Don't ask, just record - did caller indicate they want a call back?)

Closing case after 'Add Event'

1 2/18/2019 11 34 2/18/2019 11 50 PRB Park Ranger

Agent Created Case
Public Stuff request id PSID5537454

04/02/2019 10 44 10 AM.

Agent Finished Case Closed.

at Saturday, February 02, 2019 9 01 44 PM

at Saturday, February 02, 2019 9 02 14 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406639 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1406639 created / updated

Hansen Change in Comments Comments Vancouver Parks Rangers have received your request and resolved the concern. Thank you for helping us improve our city through VanConnect.. Added on

Service Provided 10 - Service Provided .. Resolved on 04/02/2019 10 44 00 AM.

11 - No Service Provided. . Resolved on 20/02/2019 11 37 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-20 11 44 54.377 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 5614652Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734320 18944%2C-123.0705069378&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of service Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413562 created / updated Smoking Complaint app version 2.31 5SscsAxDhrf1hK1UYvXic&signature OorbRAxIrfGCpi7b-TaBOXXOFp4 '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/5614652'>http://www.public No Name No Name Unknown stuff.com/request/view/5614652 VANCOUVER, BC 1 2/20/2019 10 32 2/20/2019 11 45 PRB Park Ranger Ranger Case 101012547123 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID5614655 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413563 created / updated at Wednesday, February 20, 2019 10 33 08 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413563 created / updated at Wednesday, February 20, 2019 10 33 53 AM Duplicate Request 30 - Duplicate Request. . Resolved on 20/02/2019 10 39 00 AM. Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on 20/02/2019 10 39 44 AM. Agent Finished Case Closed. Closed date 2019-02-20 10 40 21.577 Duplicate Request 30 - Duplicate Request. . Resolved on 20/02/2019 10 39 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-20 10 44 54.45 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 5614655Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734320 18944%2C-123.0705069378&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of service Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413563 created / updated Smoking Complaint app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature OorbRAxIrfGCpi7b-TaBOXXOFp4 '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/5614655'>http://www.public No Name No Name Ranger Case 101012547129 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5614655 1 2/20/2019 10 32 2/20/2019 10 45 PRB Park Ranger Agent Created Case Public Stuff request id PSID5614658 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413565 created / updated at Wednesday, February 20, 2019 10 33 33 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413565 created / updated at Wednesday, February 20, 2019 10 34 28 AM Hansen Change in Comments Comments Duplicate case. Rangers have not yet attended. Added on 20/02/2019 10 41 12 AM. Duplicate Request 30 - Duplicate Request. . Resolved on 20/02/2019 10 40 00 AM. Agent Finished Case Closed Closed date 2019-02-20 10 43 21.52 Duplicate Request 30 - Duplicate Request. . Resolved on 20/02/2019 10 40 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-20 10 44 56.51 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 5614658Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734320 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 18944%2C-123.0705069378&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413565 created / updated Smoking Complaint 5SscsAxDhrf1hK1UYvXic&signature OorbRAxIrfGCpi7b-TaBOXXOFp4 '><img at Wednesday, February 20, 2019 10 45 14 AM app version 2.31 3. Provide details orginal address Group of people drinking in the park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27343201 Agent Finished Case Closed. 8944%2C-123.0705069378&size 600x300&key AlzaSyDchlJ DVw7N-Grandview Park alias 5. Park name Closed date 2019-02-20 10 45 15.987 GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature OorbRAxIrfGCpi7b-TaBOXXOFp4 Back to previous status Grandview park

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/5614658

href 'http://www.publicstuff.com/request/view/5614658'>http://www.public No Name No Name

full 1255

Ranger Case 101012547132 1255

COMMERCIAL DRIVE

COMMERCIAL DR,

VANCOLIVER BC

8. (Don't ask, just record - did caller indicate they want a call back?)

Closing case after 'Add Event

1 2/20/2019 10 33 2/20/2019 10 45 PRB Park Ranger

Agent Created Case
Public Stuff request id PSID5614652

Agent Finished Case Closed. Closed date 2019-02-20 11 40 22.24 No Service Provided

at Wednesday, February 20, 2019 10 32 43 AM

training. Added on 20/02/2019 11 37 50 AM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413562 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1413562 created / updated at Wednesday, February 20, 2019 10 33 43 AM
Hansen Change in Comments Comments Rangers are unable to attend due to all staff being in

No Service Provided 11 - No Service Provided. . Resolved on 20/02/2019 11 37 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-21 14 14 56.613 Send Complete Status and Resolution Comment to PS case PS# 5620676Click images below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734635 19059%2C-123.07038858533&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1414195 created / updated **Smoking Complaint** app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature ok90gRnefIDZ_tZ4xnwkyqT2Jwg '><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/5620676'>http://www.public No Name No Name COMMERCIAL DR. Unknown Ranger Case 101012552834 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5620676 1 2/21/2019 11 19 2/21/2019 14 15 PRB Park Ranger Agent Created Case Public Stuff request id PSID5630035 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415338 created / updated at Sunday, February 24, 2019 9 20 29 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415338 created / updated at Sunday, February 24, 2019 9 21 15 AM Duplicate Request 30 - Duplicate Request . Resolved on 24/02/2019 7 47 00 PM. Hansen Change in Comments Comments Refer to Hansen case #1409514 for additional details.. Added on 24/02/2019 7 47 23 PM. Agent Finished Case Closed Closed date 2019-02-24 19 49 22.5 30 - Duplicate Request. . Resolved on 24/02/2019 7 47 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-24 19 49 51.363 Open311 Feedback PS# 5630035Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 3. Provide details 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Our regular Sunday motley crew is beginning to show up with their ?free 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415338 created / updated items?. Can someone please get here and stop them BEFORE they set up and g at Sunday, February 24, 2019 7 50 05 PM -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 take the park hostage for the day? Agent Finished Case Closed. Closed date 2019-02-24 19 50 06.043 orginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/5630035'>http://www.public No Name No Name 101012563169 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5630035 1 2/24/2019 9 20 2/24/2019 19 50 PRB Park Ranger Ranger Case Agent Created Case Public Stuff request id PSID5633539 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415652 created / updated at Monday, February 25, 2019 8 44 10 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415652 created / updated at Monday, February 25, 2019 8 44 25 AM Hansen Change in Comments Comments We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through VanConnect. Added on 25/02/2019 1 43 48 PM. No Service Provided 11 - No Service Provided. . Resolved on 25/02/2019 1 43 00 PM. Agent Finished Case Closed. Closed date 2019-02-25 13 46 20.713 No Service Provided 11 - No Service Provided. . Resolved on 25/02/2019 1 43 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-25 13 49 51.28 Open311 Feedback 1. Type of service PS# 5633539Click images below to expand<a Send Complete Status and Resolution Comment to PS case Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49,273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-3. Provide details In the middle of the night I noticed a disgusting individual come onto my 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1415652 created / updated property to urinate against my house. It is likely someone from the free at Monday, February 25, 2019 1 50 10 PM app version 2.31 market on sundays src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-02-25 13 50 11.453

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

stuff.com/request/view/5633539

alt 'mapurl' width '300' height '300'>><a href 'http://www.publicstuff.com/request/view/5633539'>http://www.public No Name No Name

Charles St alias 1657 Grandview Park

Unknown

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case 101012564996 1255

COMMERCIAL DRIVE

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

Agent Created Case
Public Stuff request id PSID5620676

21/02/2019 2 09 17 PM. Agent Finished Case Closed. Closed date 2019-02-21 14 10 21.313

Service Provided

Back to previous status

1 2/25/2019 8 44 2/25/2019 13 50 PRB Park Ranger

Closing case after 'Add Event'

at Thursday, February 21, 2019 11 20 07 AM

at Thursday, February 21, 2019 11 20 22 AM

10 - Service Provided. . Resolved on 21/02/2019 2 09 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1414195 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1414195 created / updated

Hansen Change in Comments Comments Vancouver Parks Rangers have received your request and resolved the concern. Thank you for helping us improve our city through VanConnect. Added on

Service Provided 10 - Service Provided. Resolved on 21/02/2019 2 09 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-27 14 19 59.193 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 5649676Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734158 31377%2C-123.06998960674&size 600x300&key AlzaSyDchll_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416930 created / updated Smoking Complaint app version 2.31 5SscsAxDhrf1hK1UYvXic&signature _WS6XKSfFAEugllAdcQ3tdprZyl '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/5649676'>http://www.public No Name No Name Unknown stuff.com/request/view/5649676 VANCOUVER, BC 1 2/27/2019 13 32 2/27/2019 14 20 PRB Park Ranger Ranger Case 101012577521 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID5659518 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1417823 created / updated at Friday, March 01, 2019 11 07 45 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1417823 created / updated at Friday, March 01, 2019 11 08 15 AM Service Provided 10 - Service Provided .. Resolved on 01/03/2019 7 28 00 PM. Hansen Change in Comments Comments Rangers attended and checked the washrooms, but did not locate any issues. Added on 01/03/2019 7 29 23 PM. Agent Finished Case Closed. Closed date 2019-03-01 19 31 20.457 10 - Service Provided. . Resolved on 01/03/2019 7 28 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-03-01 19 34 54.04 Open311 Feedback PS# 5659518Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1417823 created / updated 3. Provide details A homeless man is washing his feet in the sink in the women?s washroom. g at Friday, March 01, 2019 7 35 11 PM app version 2.31 This is completely unacceptable src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 5. Park name C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Closed date 2019-03-01 19 35 11.68 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/5659518'>http://www.public No Name No Name Ranger Case 101012585245 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5659518 1 3/1/2019 11 07 3/1/2019 19 35 PRB Park Ranger Agent Created Case Public Stuff request id PSID5697314 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421409 created / updated at Saturday, March 09, 2019 6 30 18 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421409 created / updated at Saturday, March 09, 2019 6 31 19 PM Hansen Change in Comments Comments Grandview Park - duplicate case, case will be closed. Added on 10/03/2019 7 40 55 AM. No Service Provided 11 - No Service Provided. . Resolved on 10/03/2019 7 40 00 AM. Agent Finished Case Closed. Closed date 2019-03-10 07 43 28.713 No Service Provided 11 - No Service Provided. . Resolved on 10/03/2019 7 40 00 AM. 1. Type of service Case Reopened Reopened for Public Stuff Feedback Noise Complaint Agent Finished Case Closed. Closed date 2019-03-10 07 44 49.373 3. Provide details Open311 Feedback Endless Bongo drums for the last 3/4 hours. Impossible to enjoy any peace Send Complete Status and Resolution Comment to PS case in our house with that racket. We?ve put on music inside and it still doesn?t PS# 5697314Click images below to expand block out the pounding of the drums. This is way beyond what is acceptable in href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273339% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' a neighbourhood park. Some enforcement would be nice. We have called as 2C-123.070191&size 600x300&kev AlzaSyDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421409 created / updated at Sunday, March 10, 2019 7 45 00 AM have neighbours and nothing seems to happen... please help us so we can 5SscsAxDhrf1hK1UYvXic&signature Ptq7Pj9WRBaogonQw7yXgY4KdjU '><a

href 'http://www.publicstuff.com/request/view/5697314'>http://www.publicstuff.com/requ

stuff.com/request/view/5697314

COMMERCIAL DR,

VANCOLIVER BC

Ranger Case

101012616372 1255

COMMERCIAL DRIVE

Agent Created Case
Public Stuff request id PSID5649676

27/02/2019 2 16 51 PM.

Duplicate Request

1 3/9/2019 18 30 3/10/2019 7 45 PRB Park Ranger

Agent Finished Case Closed. Closed date 2019-02-27 14 19 21.153

at Wednesday, February 27, 2019 1 32 45 PM

at Wednesday, February 27, 2019 1 33 15 PM

30 - Duplicate Request. . Resolved on 27/02/2019 2 16 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416930 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1416930 created / updated

Hansen Change in Comments Comments Duplicate case, Rangers have not yet attended. Added on

Duplicate Request 30 - Duplicate Request. . Resolved on 27/02/2019 2 16 00 PM.

Agent Finished Case Closed Closed date 2019-03-13 07 24 53.31 Open311 Feedback 1. Type of service PS Description Please call back s. 22(1)_a s. 22(1) p/>PS# Send Complete Status and Resolution Comment to PS case Other 5701835Click images below to expand<a 3 Provide details B. Provide details href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273635%
The Sunday market and bongo drums have gone on long enough. I would 2C-123.070617&size 600x300&key AlzaSyDchlj_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421801 created / updated like to speak with a Park Ranger today, to find out what is being done, or I am 5SscsAxDhrf1hK1UYvXic&signature flSR82aFMJkl5CaulFktO3sNsXQ '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/5701835'>http://www.public No Name No Name Unknown stuff.com/request/view/5701835 VANCOUVER, BC 1 3/11/2019 10 00 3/13/2019 7 25 PRB Park Ranger Ranger Case 101012619124 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID5733552 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1424423 created / undated at Sunday, March 17, 2019 7 47 51 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1424423 created / updated at Sunday, March 17, 2019 7 48 10 AM Hansen Change in Comments Comments Grandview Park - duplicate case - case will be closed. Added on 17/03/2019 7 53 39 AM. Duplicate Request 30 - Duplicate Request. . Resolved on 17/03/2019 7 53 00 AM. Agent Finished Case Closed Closed date 2019-03-17 07 55 31.33 Duplicate Request 30 - Duplicate Request. . Resolved on 17/03/2019 7 53 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-03-17 07 59 51.58 Open311 Feedback PS# 5733552Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 3 Provide details 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' There has been advertising all week for the free market today. With the nice SSscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjxEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1424423 created / updated weather, families likely won?t be able to use the park because of it. Can at Sunday, March 17, 2019 8 00 02 AM app version 2.31 Rangers prevent it from getting set up, before it gets out of hand rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-03-17 08 00 03.357 C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/5733552'>http://www.public No Name No Name Ranger Case 101012644394 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/5733552 1 3/17/2019 7 47 3/17/2019 8 00 PRB Park Ranger Agent Created Case Public Stuff request id PSID5734604 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1424578 created / updated at Sunday, March 17, 2019 3 18 59 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1424578 created / updated at Sunday, March 17, 2019 3 19 29 PM Duplicate Request 30 - Duplicate Request. . Resolved on 17/03/2019 9 22 00 PM. Hansen Change in Comments Comments Refer to Hansen case #1409514 for more details.. Added on 17/03/2019 9 23 00 PM. Agent Finished Case Closed Closed date 2019-03-17 21 25 28.49 Duplicate Request 30 - Duplicate Request. . Resolved on 17/03/2019 9 22 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-03-17 21 29 53.167 Open311 Feedback 1. Type of service PS# 5734604Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 3. Provide details 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1424578 created / updated This ?free? Sunday market needs to end NOW!! One of the ?quality at Sunday, March 17, 2019 9 30 00 PM citizens? who is a part of this, just walked over to the kids playground and src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 app version 2.31 exposed himself to urinate in front of kids. There are washrooms right there!! Agent Finished Case Closed. orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2019-03-17 21 30 02.023 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Back to previous status Charles St alias 1657 Grandview Park Closing case after 'Add Event' CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a

stuff.com/request/view/5734604

href 'http://www.publicstuff.com/request/view/5734604'>http://www.public No Name No Name

COMMERCIAL DR,

VANCOLIVER BC

Ranger Case

101012645378

1255

COMMERCIAL DRIVE

Agent Created Case
Public Stuff request id PSID5701835

at Monday, March 11, 2019 10 00 44 AM

at Monday, March 11, 2019 10 01 44 AM

Agent Finished Case Closed. Closed date 2019-03-13 07 22 28.51

Service Provided

1 3/17/2019 15 18 3/17/2019 21 30 PRB Park Ranger

procedures. Added on 13/03/2019 7 21 15 AM.

10 - Service Provided. . Resolved on 13/03/2019 7 20 00 AM.

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421801 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1421801 created / updated

Hansen Change in Comments Comments Rangers contacted the citizen to inform her of Ranger

Service Provided 10 - Service Provided. . Resolved on 13/03/2019 7 20 00 AM.

	1 Turo d'emitro		Hansen Service at Saturday, Mi Hansen Service at Saturday, Mi Hansen Change Added on 24/03 Duplicate Reque Agent Finished Closed date 20 Duplicate Reque 30 - Duplicate R	uest id PSID5769009 Case Created / Updated Hansen ServiceRequest Number 1427332 created / updated arch 23, 2019 6 20 29 PM Case Created / Updated Hansen ServiceRequest Number 1427332 created / updated arch 23, 2019 6 21 19 PM in Comments Comments Grabdview Park - noise - duplicate - case will be closed. 1/2019 7 34 54 AM. set 30 - Duplicate Request Resolved on 24/03/2019 7 34 00 AM. Case Closed. 19-03-24 07 35 25-393
	1. Type of service Noise Complaint		Agent Finished	Case Closed.
			Closed date 20 Open311 Feedb	19-03-24 07 39 42.59 ack
		PS Description Endless drumming PS# 5769009 *Click images below to expand to expand *pri http //maps.googleapis.com/maps/api/staticmap?markers 49.273227% 2C-123.070325&size 600x300&key AlzaSy0chlJ DVw7N-	Case Reopened	Status and Resolution Comment to PS case Temporary re-open to 'Add Event' OR 'Move to other Queue' Case Created / Updated Hansen ServiceRequest Number 1427332 created / updated
		o SSscsAxDhrf1hK1UYvXic&signature Zt1f9KG0WnaM2hn6ljz1Bte84x4 '> <img< td=""><td>at Sunday, Man</td><td>ch 24, 2019 7 39 58 AM</td></img<>	at Sunday, Man	ch 24, 2019 7 39 58 AM
	orginal address make the park enjoyable for all Grandview Park alias 5. Park name	src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273227%2 C-123.070325&size 600x300&key AlzaSyDchlJ_DVw7N-	Agent Finished Closed date 20	Case Closed. 19-03-24 07 39 58.953
	GRANDVIEW PARK Grandview	5SscsAxDhrf1hK1UYvXic&signature Zt1f9KG0WnaM2hn6Ijz1Bte84x4 '	Back to previous	s status
Parks -	full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, Unknown	alt 'mapurl' width '300' height '300' x/a xp/xa href 'http //www.publicstuff.com/request/view/5769009'>http //www.public	Closing case afte	er Add Event
Ranger Case 101012672252 1255 COMMERCIAL DRIVE	VANCOUVER, BC	stuff.com/request/view/5769009 S.22(1)	. 3/23/2019 18 20 3/24/2019 7 39 PRB Park Ranger	
			Hansen Service at Wednesday, Hansen Service at Wednesday, Hansen Change redirected. Add Directed to Ano 1 58 00 PM. Agent Finished Closed date 20 Directed to Ano	Lest id PSID5789875 Case Created / Updated Hansen ServiceRequest Number 1428921 created / updated March 27, 2019 1 40 58 PM Case Created / Updated Hansen ServiceRequest Number 1428921 created / updated March 27, 2019 1 41 17 PM in Comments Comments Grandview Park - play ground flooring repair - case will be ed on 27/03/2019 1 59 00 PM. ther City Department 20 - Directed to Another City Dept Resolved on 27/03/2019
		PS Description Water play area damagePS# 5789875Click images below to expand <a< td=""><td>Care Responded</td><td>Reopened for Public Stuff Feedback</td></a<>	Care Responded	Reopened for Public Stuff Feedback
		href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_ed98bc7d199810	Agent Finished	Case Closed.
		987e96a643910ccd8a'> <img src 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_ed98bc7d1998109</img 	Closed date 20 Open311 Feedb	19-03-27 14 04 54.183 ack
		87e96a643910ccd8a' alt 'imageurl' width '300' height '300'>Click		Status and Resolution Comment to PS case
Parks -	1. Type of service Other app version 2.31 3. Provide details orginal address Damage to soft flooring in multiple places of water play area Grandview Park alias 5. Park name GRANDVIEW PARK full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, Unknown	images below to expandxp/xa href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273573% 2C-123.070222&size 600x300&key AtzaSyDchl_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature oZQ_NgT77d2b2kv&WR2KZ_QfS2s '> < a> <pl>><a></pl> href 'http //www.publicstuff.com/request/view/5789875'>http //www.public No Name No Name	Hansen Service at Wednesday, Agent Finished Closed date 20 Back to previous Closing case afte	19-03-27 14 05 01.39 s status
Ranger Case 101012687113 1255 COMMERCIAL DRIVE	VANCOUVER, BC	stuff.com/request/view/5789875 (ps)	. 3/27/2019 13 40 3/27/2019 14 05 PRB Park Ranger	
	Type of service Noise Complaint		Agent Created C Agent Updated	Case Case Details Reallocated to queue PRB Park Ranger
	If Other, provide details Problem description			Case Created / Updated Hansen ServiceRequest Number 1433541 created / updated
	"Free Market" set up in park on Commercial Drive side near the War		Hansen Service	Case Created / Updated Hansen ServiceRequest Number 1433541 created / updated
	Memorial. They are giving away household items and blaring music through a speaker.	4	** *	l 07, 2019 3 12 15 PM Case Created / Updated Hansen ServiceRequest Number 1433541 created / updated
	 Provide VPD incident number (if available) Park name 			l 07, 2019 3 16 20 PM in Comments Rangers attended and spoke with the individuals. This is an
	Grandview Park 6. Provide specific location in park		ongoing case. Ar	dded on 09/04/2019 7 08 39 AM. d 10 - Service Provided Resolved on 09/04/2019 7 05 00 AM.
	Commerical Drive side in concrete area near War Memorial		Agent Finished	Case Closed.
	7. Neighbourhood Grandview-Woodland		Closed date 20 Service Provided	19-04-09 07 09 04.54 3
Deale	8. (Don't ask, just record - did caller indicate they want a call back?)	2019/04/07 15 15 47 ~~ Susan Picha ~~ S. 22(1) also wanted to add that this		vided Resolved on 09/04/2019 7 05 00 AM.
Parks - Ranger Case 101012730195 1255 COMMERCIAL DRIVE	No	happens twice per month and they usually advertise it on the side of the washrooms. S. 22(1) S. 22(1)	. 4/7/2019 15 07 4/9/2019 7 09 PRB Park Ranger	

washrooms.

Ranger Case 101012730195 1255 COMMERCIAL DRIVE

s. 22(1) s. 22(1) 1 4/7/2019 15 07 4/9/2019 7 09 PRB Park Ranger

Agent Created Case

1. Type of service Noise Complaint

2. If Other, provide details

3. Problem description

There are 3 or 4 people who have barrels set up and are using them as drums. They've tapped into the power source that lights the trees and the drumming is being amplified throughout the neighbourhood.

4. Provide VPD incident number (if available)

5. Park name

Grandview Park 6. Provide specific location in park

Charles side of park 7. Neighbourhood

8. (Don't ask, just record - did caller indicate they want a call back?)

s.22(1)

1 4/11/2019 20 21 4/12/2019 12 20 PRB Park Ranger

1 4/11/2019 20 11 4/12/2019 12 15 PRB Park Ranger

Agent Created Case

Public Stuff request id PSID5872692

Agent Finished Case Closed.

No Service Provided

Agent Created Case

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435604 created / updated at Thursday, April 11, 2019 8 21 42 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435604 created / updated

at Thursday, April 11, 2019 8 12 57 PM

at Thursday, April 11, 2019 8 13 26 PM

Added on 12/04/2019 12 13 40 PM.

Closed date 2019-04-12 12 15 02.637

at Thursday, April 11, 2019 8 22 12 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435600 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435600 created / updated

Hansen Change in Comments Comments Rangers were unable to attend due to no staff on shift.

No Service Provided 11 - No Service Provided. . Resolved on 12/04/2019 12 13 00 PM.

Hansen Change in Comments Comments Rangers attended and conducted a patrol, but did not locate any issues at this time. Added on 12/04/2019 12 16 52 PM.

Service Provided 10 - Service Provided, Resolved on 12/04/2019 12 16 00 PM

Agent Finished Case Closed.

Closed date 2019-04-12 12 18 03.87

Service Provided

10 - Service Provided. . Resolved on 12/04/2019 12 16 00 PM.

Agent Updated Case Details Reallocated to queue PRB Park Range

11 - No Service Provided. . Resolved on 12/04/2019 12 13 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2019-04-12 12 19 58.87

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435604 created / updated

at Friday, April 12, 2019 12 20 06 PM

Agent Finished Case Closed Closed date 2019-04-12 12 20 06.407

Back to previous status

Closing case after 'Add Event

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2019-04-12 12 20 19.507

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1435604 created / updated

at Friday, April 12, 2019 12 20 40 PM

Agent Created Case

Public Stuff request id PSID5959625

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1441820 created / updated at Sunday, April 28, 2019 11 25 25 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1441820 created / updated

at Sunday, April 28, 2019 11 26 25 AM

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 28/04/2019

11 28 00 AM.

City of Vancouver - FOI 2021-248 - Page 70 of 146

Hansen Change in Comments Comments Grandview Park - case redirected . Added on 28/04/2019 11 28 38 AM.

Agent Finished Case Closed.

Closed date 2019-04-28 11 30 02.96

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 28/04/2019 11 28 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2019-04-28 11 34 51.417

Onen311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1441820 created / updated

at Sunday, April 28, 2019 11 34 56 AM

Agent Finished Case Closed

Closed date 2019-04-28 11 34 56.657 Back to previous status

Closing case after 'Add Event'

href 'https://d17agltn7cihbm.cloudfront.net/uploads/large 3cb0e89ec54d2a daa54892ea8b979909'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273472% 2C-123.070759&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature zq7-AcCBO-HOB3wMuKmGjCoL Jc '><img src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273472%2 C-123.070759&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature zg7-AcCBO-HOB3wMuKmGiCoL Jc

PS Description Broken bucket on play excavator PS# 5959625Click

PS# 5872692Click images below to expand<a

C-123.070117&size 600x300&key AlzaSyDchlJ_DVw7N-

alt 'mapurl' width '300' height '300'>><a

stuff.com/request/view/5872692

images below to expand<a

5SscsAxDhrf1hK1UYvXic&signature PuTtet2dZggNte4tMARpV

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273375%

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273375%2

href 'http://www.publicstuff.com/request/view/5872692'>http://www.public No Name No Name

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/5959625'>http://www.public stuff.com/request/view/5959625

s. 22(1)

1 4/28/2019 11 25 4/28/2019 11 34 PRB Park Ranger

101012748944 1255 COMMERCIAL DRIVE

> 1. Type of service Noise Complaint

3. Provide details

Not only is there drumming happening, someone is now playing rap music 2C-123.070117&size 600x300&key AlzaSyDchlJ DVw7Nwith inappropriate language. There also appears to be many people smoking SScsCAXDhrf1hK1UYvXic&signature PuTtet2dZggNte4tMARpVvmHrxY '>-img

orginal address and Drinking in the park as well Grandview Park alias 5. Park name Grandview Park

1. Type of service

Grandview Park

Overall poor state of public play equipment

8. (Don't ask, just record - did caller indicate they want a call back?)

Other

app version 2.31 3. Provide details

Grandview Park alias 5. Park name

orginal address

full 1255

GRANDVIEW PARK

COMMERCIAL DR,

VANCOUVER, BC

GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC

app version 2.31

8. (Don't ask, just record - did caller indicate they want a call back?)

Ranger Case 101012748962 1255 COMMERCIAL DRIVE

Ranger Case

COMMERCIAL DRIVE

5SscsAxDhrf1hK1UYvXic&signature On-Provide details Drinking, smoking in the park... would be nice if the parks board and the city I1kZkYGbaW2Mm00e2xNKsRMM '><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/5974898'>http://www.public stuff.com/request/view/5974898 1 4/30/2019 13 41 4/30/2019 13 55 PRB Park Ranger VANCOUVER, BC Ranger Case 101012813794 1255 COMMERCIAL DRIVE Type of service Bylaw Complaint or Inquiry 2. If Other, provide details 3. Problem description There are three illegal vendors operating out of Grandview Park, On the East side of the park, along Commercial Drive.
4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park East side of the park. 7. Neighbourhood Grandview-Woodland Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) Please call or email s. 22 once this is reviewed. s. 22(1) S. 22(1) 1 5/8/2019 13 31 5/9/2019 6 55 PRB Park Ranger Ranger Case 101012846210 1255 COMMERCIAL DRIVE Hansen Service Case Created / Updated Hansen ServiceRequest Number 1447804 created / updated PS Description Holes in splash pad PS# 6032298Click images below to expanden/sea href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_c02d2d064116e8 Agent Finished Case Closed. e802feae7b734176e8'>Click 1. Type of service images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273588% 3. Provide details 2C-123.07105&size 600x300&key AlzaSyDchlJ_DVw7N-Holes in soft flooring of kids water play area expose concrete underneath 5SscsAxDhrf1hK1UYyXic&signature OduiiUo8kg4w9RxiZzkbDFea4M '>img app version 2.31 orginal address and are tripping hazard src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273588%2 Agent Finished Case Closed. Grandview Park alias 5. Park name C-123.07105&size 600x300&key AlzaSyDchlJ_DVw7N-GRANDVIEW PARK Grandview Park 5SscsAxDhrf1hK1UYvXic&signature OduiliUo8kg4w9Rxi7zkbDFea4M Back to previous status alt 'mapurl' width '300' height '300'>><a full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

1. Type of service

COMMERCIAL DR,

VANCOUVER, BC

Ranger Case 101012853837 1255

COMMERCIAL DRIVE

Smoking Complaint

PS Description People smoking and drinking around the cenotaph...PS#

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273417%

href 'http://www.publicstuff.com/request/view/6032298'>http://www.public No Name No Name

stuff.com/request/view/6032298>

5974898Click images below to expand<a

2C-123.070096&size 600x300&key AlzaSyDchlJ_DVw7N-

Public Stuff request id PSID5974898 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1442883 created / updated at Tuesday, April 30, 2019 1 41 26 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1442883 created / updated at Tuesday, April 30, 2019 1 42 21 PM No Service Provided 11 - No Service Provided. . Resolved on 30/04/2019 1 53 00 PM. Hansen Change in Comments Comments Rangers are unable to attend due to no Rangers on shift. Added on 30/04/2019 1 53 27 PM. Agent Finished Case Closed. Closed date 2019-04-30 13 54 02.613 No Service Provided 11 - No Service Provided. . Resolved on 30/04/2019 1 53 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-04-30 13 54 45.907 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1442883 created / updated at Tuesday, April 30, 2019 1 55 03 PM Agent Finished Case Closed. Closed date 2019-04-30 13 55 03.47 Back to previous status Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1446930 created / updated at Wednesday, May 08, 2019 1 32 58 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1446930 created / updated at Wednesday, May 08, 2019 1 33 18 PM Service Provided 10 - Service Provided. . Resolved on 09/05/2019 6 53 00 AM. Hansen Change in Comments Comments Rangers attended and conducted a patrol, but did not locate any issues at this time. Added on 09/05/2019 6 53 34 AM. Agent Finished Case Closed Closed date 2019-05-09 06 55 38.217 10 - Service Provided. . Resolved on 09/05/2019 6 53 00 AM.

Agent Created Case

Agent Created Case

Public Stuff request id PSID6032298

at Friday, May 10, 2019 8 27 19 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1447804 created / updated

at Friday, May 10, 2019 8 28 14 AM

Alternate Service Provided 12 - Alternate Service Provided, Resolved on 10/05/2019 3 12 00 PM.

Hansen Change in Comments Comments Rangers attended to inspect. VanConnect submitted for work order.. Added on 10/05/2019 3 13 12 PM.

Agent Finished Case Closed.

Closed date 2019-05-10 15 13 37.363

Alternate Service Provided

12 - Alternate Service Provided. . Resolved on 10/05/2019 3 12 00 PM.

Case Rennened Rennened for Public Stuff Feedback

Closed date 2019-05-10 15 14 40.903

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1447804 created / updated

at Friday, May 10, 2019 3 14 49 PM

Closed date 2019-05-10 15 14 49.847

1 5/10/2019 8 27 5/10/2019 15 14 PRB Park Ranger

Closing case after 'Add Event'

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Other 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Criminals are setting up stuff to sell in the park. I hope this money app version 2.31 laundering probe also targets these scourages of society src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Norginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6039534'>http://www.public No Name No Name Unknown

PS# 6039534Click images below to expand<a

stuff.com/request/view/6039534

1. Type of service Noise Complaint

1. Type of service

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case

101012861203 1255

Ranger Case 101012899015 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

3. Provide details ann version 2.31 Guy blasting a stereo system sitting on the bench in the path just to the

west of the cenotaph... orginal address Grandview Park alias 5. Park name GRANDVIEW PARK Grandview Park

full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, VANCOUVER, BC

PS Description Guy blasting a stereo system
PS# 6097320
Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273358% 2C-123.070248&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 9iybGcvNlUyi1d3pysb1ZvsVm6g '><a href 'http://www.publicstuff.com/request/view/6097320'>http://www.public

stuff.com/request/view/6097320

1 5/21/2019 20 40 5/22/2019 6 45 PRB Park Ranger

1 5/12/2019 12 45 5/13/2019 7 45 PRB Park Ranger

Agent Created Case Public Stuff request id PSID6039534 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1448623 created / updated at Sunday, May 12, 2019 12 45 29 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1448623 created / updated at Sunday, May 12, 2019 12 46 14 PM No Service Provided 11 - No Service Provided. . Resolved on 13/05/2019 7 41 00 AM. Hansen Change in Comments Comments Thank you for contacting the Vancouver Park Rangers. Due to time sensitive case, we were unable to respond. Please contact us back or 3-1-1 if the issue persist. . Added on 13/05/2019 7 41 11 AM. Agent Finished Case Closed. Closed date 2019-05-13 07 43 38.093 No Service Provided 11 - No Service Provided. . Resolved on 13/05/2019 7 41 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-13 07 44 45.46 Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1448623 created / updated at Monday, May 13, 2019 7 45 01 AM Agent Finished Case Closed. Closed date 2019-05-13 07 45 02.23 Back to previous status

Agent Created Case Public Stuff request id PSID6097320 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1452620 created / undated at Tuesday, May 21, 2019 8 40 30 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1452620 created / updated at Tuesday, May 21, 2019 8 41 13 PM No Service Provided 11 - No Service Provided. , Resolved on 22/05/2019 6 42 00 AM. Agent Finished Case Closed. Closed date 2019-05-22 06 43 38.637

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Rangers were unable to attend due to no staff on shift. Added on 22/05/2019 6 43 03 AM. Agent Finished Case Closed.

Closed date 2019-05-22 06 43 41.0 Back to previous status

Closing case after 'Add Event'

No Service Provided

Closing case after 'Add Event'

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-22 06 44 53.967 Open311 Feedback Send Complete Status and Resolution Comment to PS case

11 - No Service Provided. . Resolved on 22/05/2019 6 42 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1452620 created / updated at Wednesday, May 22, 2019 6 45 13 AM Agent Finished Case Closed. Closed date 2019-05-22 06 45 14.327 Back to previous status Closing case after 'Add Event'

City of Vancouver - FOI 2021-248 - Page 72 of 146

2C-123.070119&size 600x300&key AlzaSyDchlJ_DVw7N-**Smoking Complaint** app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 351sOt8SiY5q521FJqspA6mwvvc '><a href 'http://www.publicstuff.com/request/view/6121692'>http://www.publicstuff.com/requ COMMERCIAL DR. Unknown Ranger Case 101012919963 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6121692 1 5/26/2019 19 09 5/27/2019 7 55 PRB Park Ranger 1. Type of service Request to Assist Internal Dept 2. If Other, provide details 3. Problem description Cyn called from Britannia Community Centre. She said one of the parents informed her that someone had defecated in the Children's playground hut. Note Janitorial case 12927456 was created. Please tape off the area. 4. Provide VPD incident number (if available) 5. Park name Britannia Community Centre 6. Provide specific location in park Children's playground hut. 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) Britannia Ranger Case 101012932438 1255 COMMERCIAL DRIVE Community Centre 6046194843 1 5/28/2019 17 01 5/29/2019 6 30 PRB Park Ranger 1. Type of service PS# 6148565Click images below to expand<a Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

Loud drumming in the park starting up for the night. Difficult to enjoy the

app version 2.31 evening when it is rattling your windows

Unknown

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

orginal address 1657 5. Park name

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case 101012945153

1255

COMMERCIAL DRIVE

Charles St alias 1657 Grandview Park

1. Type of service

PS Description The cenotaph drinking hole is openPS# 6121692Click

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273336%

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

href 'http://www.publicstuff.com/request/view/6148565'>http://www.public No Name No Name

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6148565

images below to expand<a

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1454987 created / updated at Sunday, May 26, 2019 7 09 55 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1454987 created / updated at Sunday, May 26, 2019 7 10 25 PM No Service Provided 11 - No Service Provided. . Resolved on 27/05/2019 7 51 00 AM. Hansen Change in Comments Comments We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through VanConnect. Added on 27/05/2019 7 52 07 AM. Agent Finished Case Closed Closed date 2019-05-27 07 52 38.653 No Service Provided 11 - No Service Provided. . Resolved on 27/05/2019 7 51 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-27 07 55 29.59 Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1454987 created / updated at Monday, May 27, 2019 7 55 49 AM Agent Finished Case Closed. Closed date 2019-05-27 07 55 49.95 Back to previous status Closing case after 'Add Event Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1456129 created / updated at Tuesday, May 28, 2019 5 05 18 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1456129 created / updated at Tuesday, May 28, 2019 5 06 18 PM Alternate Service Required 15 - Alternate Service Required. . Resolved on 29/05/2019 6 29 00 AM. Hansen Change in Comments Comments This is not a Ranger case. Please contact 311 for further assistance. Added on 29/05/2019 6 30 11 AM. Agent Finished Case Closed Closed date 2019-05-29 06 30 26.37 Alternate Service Required . 15 - Alternate Service Required. . Resolved on 29/05/2019 6 29 00 AM. Agent Created Case Public Stuff request id PSID6148565 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457452 created / updated at Thursday, May 30, 2019 8 04 02 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457452 created / updated at Thursday, May 30, 2019 8 04 31 PM No Service Provided 11 - No Service Provided. . Resolved on 31/05/2019 8 08 00 AM. Hansen Change in Comments Comments Unable to provide service. . Added on 31/05/2019 8 08 51 Agent Finished Case Closed. Closed date 2019-05-31 08 09 24.287 No Service Provided 11 - No Service Provided. . Resolved on 31/05/2019 8 08 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-31 08 10 31.843 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457452 created / updated at Friday, May 31, 2019 8 10 57 AM Agent Finished Case Closed Closed date 2019-05-31 08 10 58.14 Back to previous status

Agent Created Case
Public Stuff request id PSID6121692

Closing case after 'Add Event'

1 5/30/2019 20 03 5/31/2019 8 10 PRB Park Ranger

Hansen Change in Comments Comments City of Vancouver park rangers are aware of the park concern and currently have an ongoing case regarding the matter. Thank you for your patience as we work to resolve the issue. . Added on 31/05/2019 8 13 34 AM. Agent Finished Case Closed Closed date 2019-05-31 08 15 24.343 Duplicate Request 30 - Duplicate Request. . Resolved on 31/05/2019 8 12 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-05-31 08 19 50.157 1. Type of service PS# 6148614Click images below to expand<a Send Complete Status and Resolution Comment to PS case Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457461 created / updated 3. Provide details at Friday, May 31, 2019 8 19 58 AM app version 2.31 Loud drums with no rhythm disturbing the neighborhood src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-05-31 08 19 59.357 orginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6148614'>http://www.public No Name No Name COMMERCIAL DR. Unknown Ranger Case 101012945206 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6148614 1 5/30/2019 20 36 5/31/2019 8 19 PRB Park Ranger Agent Created Case Public Stuff request id PSID6157004 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458209 created / updated at Saturday, June 01, 2019 11 04 50 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458209 created / updated at Saturday, June 01, 2019 11 05 25 AM Hansen Change in Comments Comments 2019-06-01 - This is a duplicate of an ongoing Ranger case.. Added on 01/06/2019 3 36 38 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 01/06/2019 3 36 00 PM. Agent Finished Case Closed. Closed date 2019-06-01 15 39 22.913 30 - Duplicate Request. . Resolved on 01/06/2019 3 36 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-01 15 39 47.187 Open311 Feedback PS# 6157004Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 1. Type of service 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458209 created / updated 3. Provide details at Saturday, June 01, 2019 3 39 57 PM -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 People set up with lots of items by the cenotaph area Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-06-01 15 39 58.043 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 Charles St alias 1657 Grandview Park Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6157004'>http://www.public No Name No Name stuff.com/request/view/6157004 101012950695 1255 COMMERCIAL DRIVE VANCOUVER, BC 1 6/1/2019 11 04 6/1/2019 15 39 PRB Park Ranger Ranger Case Agent Created Case Public Stuff request id PSID6159353 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458610 created / updated at Sunday, June 02, 2019 12 39 39 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458610 created / updated at Sunday June 02 2019 12 40 18 PM Hansen Change in Comments Comments Grandview Park - feces - redirected . Added on 02/06/2019 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 02/06/2019 1 08 00 PM. Agent Finished Case Closed. Closed date 2019-06-02 13 09 26.463 Directed to Another City Departmen 20 - Directed to Another City Dept. . Resolved on 02/06/2019 1 08 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-02 13 09 55.133 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 6159353click images below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273281% 1. Type of service 2C-123.070369&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458610 created / updated app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature ku8i2PjL9AQtwR1vULg_lgGb4AM '><a Closing case after 'Add Event'

href 'http://www.publicstuff.com/request/view/6159353'>http://www.public No Name No Name

stuff.com/request/view/6159353

COMMERCIAL DR,

VANCOUVER, BC

Ranger Case 101012953346 1255

COMMERCIAL DRIVE

Unknown

1 6/2/2019 12 39 6/2/2019 13 10 PRB Park Ranger

Agent Created Case
Public Stuff request id PSID6148614

at Thursday, May 30, 2019 8 36 20 PM

at Thursday, May 30, 2019 8 37 25 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457461 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1457461 created / updated

Duplicate Request 30 - Duplicate Request . Resolved on 31/05/2019 8 12 00 AM.

Closed date 2019-06-02 14 03 22.913 Directed to Another City Departm 20 - Directed to Another City Dept. . Resolved on 02/06/2019 2 01 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-02 14 04 58.693 PS Description Human shit left in parkPS# 6159557Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458630 created / updated Pile of human feces in close proximity to children?s play area, including at Sunday, June 02, 2019 2 05 07 PM app version 2.31 water park with children running around bare foot. src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-06-02 14 05 08.287 Charles St alias 1657 Grandview Park Vancouver 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6159557'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101012953594 1255 COMMERCIAL DRIVE stuff.com/request/view/6159557 1 6/2/2019 13 50 6/2/2019 14 05 PRB Park Ranger Agent Created Case Public Stuff request id PSID6159639 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458646 created / updated at Sunday, June 02, 2019 2 25 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458646 created / updated at Sunday June 02 2019 2 26 24 PM Hansen Change in Comments Comments Grandview Park - case will be redirected. Added on 02/06/2019 2 30 31 PM. Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 02/06/2019 2 29 00 PM. Agent Finished Case Closed. Closed date 2019-06-02 14 33 23.947 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 02/06/2019 2 29 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-02 14 34 47.31 Open311 Feedback PS# 6159639Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 1. Type of service 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458646 created / updated My child just stepped in human poop beside the playground this is beyond g at Sunday, June 02, 2019 2 34 55 PM app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. acceptable! How can the Parksboard let this happen orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-06-02 14 34 56.173 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status alt 'mapurl' width '300' height '300'><a CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6159639'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101012953733 1255 stuff.com/request/view/6159639 1 6/2/2019 14 25 6/2/2019 14 34 PRB Park Ranger COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6160507 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458755 created / updated at Sunday, June 02, 2019 8 41 56 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458755 created / updated at Sunday, June 02, 2019 8 42 21 PM Hansen Change in Comments Comments We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through VanConnect.. Added on 03/06/2019 6 24 07 AM. No Service Provided 11 - No Service Provided .. Resolved on 03/06/2019 6 23 00 AM. Agent Finished Case Closed. Closed date 2019-06-03 06 24 23.257 No Service Provided 11 - No Service Provided. . Resolved on 03/06/2019 6 23 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-03 06 25 20.327 Open311 Feedback 1. Type of service PS# 6160507Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273677% 2C-123.070102&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. Provide details I just witnessed one of the men hanging around the cenotaph, urinate in my 5SscsAxDhrf1hK1UYvXic&signature 1sZmU_ugMR9k6HT8K0BM15eEjtc '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458755 created / updated app version 2.31 neighbors yard. This group hangs out regularly at the cenotaph and drinks all g at Monday, June 03, 2019 6 25 32 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273677%2 Agent Finished Case Closed orginal address night and uses our neighborhood as their urinal Grandview Park alias 5. Park name C-123.070102&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-06-03 06 25 33.26 GRANDVIEW PARK Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1sZmU_ugMR9k6HT8K0BM15eEjtc Back to previous status Closing case after 'Add Event' 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a full 1255

href 'http://www.publicstuff.com/request/view/6160507'>http://www.public No Name No Name

stuff.com/request/view/6160507

COMMERCIAL DR,

VANCOUVER, BC

101012954571

1255

COMMERCIAL DRIVE

Agent Created Case
Public Stuff request id PSID6159557

2 01 00 PM.
Agent Finished Case Closed.

1 6/2/2019 20 41 6/3/2019 6 25 PRB Park Ranger

at Sunday, June 02, 2019 1 50 40 PM

at Sunday, June 02, 2019 1 51 21 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458630 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458630 created / updated

Hansen Change in Comments Comments Grandview Park - case redirected . Added on 02/06/2019 2 01 39 PM.

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 02/06/2019

Service Provided 10 - Service Provided. . Resolved on 05/06/2019 6 24 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-05 06 29 54-55 Open311 Feedback 1. Type of service PS# 6177031Click images below to expand<a Send Complete Status and Resolution Comment to PS case Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1459935 created / updated at Wednesday, June 05, 2019 6 30 09 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 Inconsiderately loud music coming from the park and disturbing residents. Agent Finished Case Closed. Closed date 2019-06-05 06 30 10.683 orginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6177031'>http://www.public No Name No Name stuff.com/request/view/6177031 1 6/4/2019 18 06 6/5/2019 6 30 PRB Park Ranger VANCOUVER, BC Ranger Case 101012966240 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6192166 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1461119 created / undated at Thursday, June 06, 2019 7 05 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461119 created / updated at Thursday, June 06, 2019 7 06 14 PM No Service Provided 11 - No Service Provided .. Resolved on 07/06/2019 1 42 00 PM. Hansen Change in Comments Due to time and other managers request rangers did not attended.. Added on 07/06/2019 1 42 55 PM. Agent Finished Case Closed. Closed date 2019-06-07 13 45 24.487 11 - No Service Provided. . Resolved on 07/06/2019 1 42 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-07 13 49 50.72 1. Type of service Open311 Feedback PS# 6192166Click images below to expand<a Send Complete Status and Resolution Comment to PS case Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1461119 created / updated 3. Provide details Loud drumming and chanting in the park disturbing residents. Enforce the g at Friday, June 07, 2019 1 49 58 PM app version 2.31 noise bylaws src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. Closed date 2019-06-07 13 49 59.607 orginal address 1657 5. Park name C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6192166'>http://www.public No Name No Name Ranger Case 101012977402 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6192166 1 6/6/2019 19 05 6/7/2019 13 49 PRB Park Ranger Agent Created Case Public Stuff request id PSID6236593 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1464809 created / updated at Friday, June 14, 2019 9 13 24 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1464809 created / updated at Friday, June 14, 2019 9 14 14 AM Hansen Change in Comments Comments Rangers conducted a foot patrol of the area and did not have any issues at this time.. Added on 14/06/2019 2 16 55 PM. Service Provided 10 - Service Provided. . Resolved on 14/06/2019 2 16 00 PM. Agent Finished Case Closed. Closed date 2019-06-14 14 18 23.47 Service Provided 10 - Service Provided. . Resolved on 14/06/2019 2 16 00 PM. Case Reopened Reopened for Public Stuff Feedback PS Description There was abrupt and very disruptive fire works being let off Agent Finished Case Closed. early this morning in the park. Just another example of how residents in this Closed date 2019-06-14 14 19 53.457 area are being ignoredPS# 6236593Click images below to Open311 Feedback 1. Type of service Send Complete Status and Resolution Comment to PS case expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273375% Noise Complaint 2C-123.070161&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1464809 created / updated 5SscsAxDhrf1hK1UYvXic&signature kVxpZRRat Friday, June 14, 2019 2 20 04 PM 5Kya_XUgxUVVoMyzOdU '><img app version 2.31 orginal address src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273375%2 Agent Finished Case Closed Grandview Park alias 5. Park name C-123.070161&size 600x300&key AlzaSyDchlJ DVw7N-Closed date 2019-06-14 14 20 05.033 5SscsAxDhrf1hK1UYvXic&signature kVxpZRR-5Kya_XUgxUVVoMyzOdU Back to previous status GRANDVIEW PARK Grandview Park

alt 'mapurl' width '300' height '300'>a

stuff.com/request/view/6236593

href 'http://www.publicstuff.com/request/view/6236593'>http://www.public No Name No Name

full 1255

Ranger Case

101013008796

1255

COMMERCIAL DRIVE

COMMERCIAL DR,

VANCOLIVER BC

8. (Don't ask, just record - did caller indicate they want a call back?)

Closing case after 'Add Event'

1 6/14/2019 9 13 6/14/2019 14 20 PRB Park Ranger

Agent Created Case
Public Stuff request id PSID6177031

05/06/2019 6 24 25 AM. Agent Finished Case Closed. Closed date 2019-06-05 06 27 23.55

at Tuesday, June 04, 2019 6 06 41 PM

at Tuesday, June 04, 2019 6 07 12 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1459935 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1459935 created / updated

Service Provided 10 - Service Provided. . Resolved on 05/06/2019 6 24 00 AM.

Hansen Change in Comments Comments Rangers attended but found no issues. Added on

1 Type of service Noise Complaint

1. Type of service

Unknown

app version 2.31

COMMERCIAL DR.

VANCOUVER, BC

app version 2.31

orginal address 1657 5. Park name

Charles St alias 1657 Grandview Park

Smoking Complaint 3. Provide details

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

3 Provide details The neighborhood was woken up this morning to screaming and yelling over what seemed like stolen property. This is likely due to the free market orginal address that takes over the park every weekend Grandview Park alias 5. Park name GRANDVIEW PARK Grandview Park full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR Unknown VANCOUVER, BC Ranger Case 101013013044 1255 COMMERCIAL DRIVE

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273502% 2C-123.070076&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature ZkurgL9xrBH5wZKkM91T-hHesZg '><a href 'http://www.publicstuff.com/request/view/6241196'>http://www.public No Name No Name stuff.com/request/view/6241196

PS# 6241196Click images below to expand<a

PS# 6249675Click images below to expand<a

2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-

C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6249675

People are smoking drugs in the washroom rendering it useless to the public src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

href 'http://www.publicstuff.com/request/view/6249675'>http://www.public No Name No Name

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

1 6/15/2019 8 41 6/15/2019 8 59 PRB Park Ranger

Agent Created Case Public Stuff request id PSID6249675 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1466196 created / undated at Monday, June 17, 2019 11 29 36 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466196 created / updated at Monday, June 17, 2019 11 30 27 AM Hansen Change in Comments, Comments, Rangers did not find any smoking or drug use at this time. Added on 17/06/2019 2 41 32 PM. Service Provided 10 - Service Provided. . Resolved on 17/06/2019 2 41 00 PM. Agent Finished Case Closed. Closed date 2019-06-17 14 42 23.187 10 - Service Provided. . Resolved on 17/06/2019 2 41 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-17 14 44 50.997 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1466196 created / updated at Monday, June 17, 2019 2 45 01 PM Agent Finished Case Closed. Closed date 2019-06-17 14 45 02.047 Back to previous status Closing case after 'Add Event

1 6/17/2019 11 29 6/17/2019 14 45 PRB Park Ranger

Agent Created Case

Agent Created Case Public Stuff request id PSID6241196

15/06/2019 8 55 29 AM.

Agent Finished Case Closed. Closed date 2019-06-15 08 57 23.8 No Service Provided

Agent Finished Case Closed.

Agent Finished Case Closed. Closed date 2019-06-15 08 59 52.843

Closing case after 'Add Event'

Back to previous status

Open311 Feedback

Closed date 2019-06-15 08 59 42.26

at Saturday, June 15, 2019 8 59 52 AM

at Saturday, June 15, 2019 8 41 10 AM

at Saturday, June 15, 2019 8 41 20 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1465346 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1465346 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1465346 created / updated

Hansen Change in Comments, Comments, Grandview Park - case will be closed. . Added on

No Service Provided 11 - No Service Provided. . Resolved on 15/06/2019 8 55 00 AM.

11 - No Service Provided. . Resolved on 15/06/2019 8 55 00 AM. Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Public Stuff request id PSID6274969 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1468345 created / updated at Thursday, June 20, 2019 6 59 36 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1468345 created / updated at Thursday, June 20, 2019 7 00 26 PM No Service Provided 11 - No Service Provided. . Resolved on 20/06/2019 9 21 00 PM. Hansen Change in Comments Comments Vancouver Park Rangers unable to attend due to time sensitive case. . Added on 20/06/2019 9 22 01 PM.

Agent Finished Case Closed Closed date 2019-06-20 21 24 23.943 No Service Provided

11 - No Service Provided. . Resolved on 20/06/2019 9 21 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-20 21 24 43.617 Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1468345 created / updated at Thursday, June 20, 2019 9 24 51 PM Agent Finished Case Closed. Closed date 2019-06-20 21 24 52.627 Back to previous status Closing case after 'Add Event'

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

1 6/20/2019 18 59 6/20/2019 21 24 PRB Park Ranger

1. Type of service PS# 6274969Click images below to expand<a Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 3. Provide details Persistent drumming in the park for the past hour src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'>><a

orginal address 1657 5. Park name Charles St alias 1657 Grandview Park

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, VANCOLIVER BC

href 'http://www.publicstuff.com/request/view/6274969'>http://www.public No Name No Name stuff.com/request/view/6274969

Ranger Case 101013037586 1255 COMMERCIAL DRIVE

Ranger Case

101013018856

1255

COMMERCIAL DRIVE

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Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-22 11 44 42.68 Open311 Feedback PS# 6282637Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-1 Type of service Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1469102 created / updated Other 3. Provide details at Saturday, June 22, 2019 11 44 47 AM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2.31 People are starting to set up by the cenotaph to sell stuff illegally today Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-06-22 11 44 47.83 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6282637'>http://www.public No Name No Name COMMERCIAL DR Unknown stuff.com/request/view/6282637 1 6/22/2019 11 20 6/22/2019 11 44 PRB Park Ranger VANCOUVER, BC Ranger Case 101013043307 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6310093 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1471323 created / undated at Wednesday, June 26, 2019 9 56 20 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471323 created / updated at Wednesday, June 26, 2019 9 57 25 PM Hansen Change in Comments Comments Grandview Park - Loud Drumming - Service Not Provided Added on 27/06/2019 9 11 37 PM. No Service Provided 11 - No Service Provided. . Resolved on 27/06/2019 9 11 00 PM. Agent Finished Case Closed. Closed date 2019-06-27 21 14 08.727 11 - No Service Provided. . Resolved on 27/06/2019 9 11 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2019-06-27 21 14 56.6 Open311 Feedback PS# 6310093Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471323 created / updated 3. Provide details at Thursday, June 27, 2019 9 15 16 PM app version 2.31 Loud drumming coming from the park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. orginal address 1657 5. Park name C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-Closed date 2019-06-27 21 15 16.94 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR, Unknown href 'http://www.publicstuff.com/request/view/6310093'>http://www.public No Name No Name Ranger Case 101013062899 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6310093 1 6/26/2019 21 56 6/27/2019 21 15 PRB Park Ranger Agent Created Case Public Stuff request id PSID6317277 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471892 created / updated at Thursday, June 27, 2019 7 35 56 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471892 created / updated at Thursday, June 27, 2019 7 36 21 PM Hansen Change in Comments Comments Rangers attended Grandview Park regarding people playing instruments in the park and acting aggressively. Issue resolved.. Added on 29/06/2019 12 16 56 PM. Service Provided 10 - Service Provided. . Resolved on 29/06/2019 12 16 00 PM. Agent Finished Case Closed. Closed date 2019-06-29 12 17 04.663 10 - Service Provided. . Resolved on 29/06/2019 12 16 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 1. Type of service Closed date 2019-06-29 12 19 41.513 Open311 Feedback Noise Complaint Send Complete Status and Resolution Comment to PS case PS# 6317277Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-3. Provide details Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' There are angry and aggressive people playing instruments in the park when 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjxEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1471892 created / updated they shouldn?t be. Residents have asked them to stop, and have been at Saturday, June 29, 2019 12 19 50 PM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Agent Finished Case Closed app version 2.31 threatened with violence. Please enforce your bylaws orginal address 1657 5. Park name Closed date 2019-06-29 12 19 51.343 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/6317277'>http://www.public No Name No Name COMMERCIAL DR Unknown Ranger Case 101013067707 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6317277 1 6/27/2019 19 35 6/29/2019 12 19 PRB Park Ranger (ps)

Agent Created Case
Public Stuff request id PSID6282637

at Saturday, June 22, 2019 11 20 49 AM

at Saturday, June 22, 2019 11 21 24 AM

on 22/06/2019 11 41 03 AM. Agent Finished Case Closed. Closed date 2019-06-22 11 42 22.983

Duplicate Request

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1469102 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1469102 created / updated

Hansen Change in Comments Comments Grandview Park - vending - ongoing duplicate issue. Added

Duplicate Request 30 - Duplicate Request .. Resolved on 22/06/2019 11 40 00 AM.

30 - Duplicate Request. . Resolved on 22/06/2019 11 40 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-09 16 54 44.277 Open311 Feedback PS# 6385002<n/>Click images below to expand<n/> Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 1. Type of service 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1477773 created / updated at Tuesday, July 09, 2019 4 55 01 PM 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 3. Provide details app version 2.31 The automatic lights are not turning on in the women?s washroom. src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-07-09 16 55 02.643 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event' alt 'mapurl' width '300' height '300'><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6385002'>http://www.public No Name No Name Ranger Case 101013112488 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6385002 1 7/9/2019 16 11 7/9/2019 16 55 PRB Park Ranger 1. Type of service Noise Complaint Agent Created Case Agent Undated Case Details Reallocated to queue PRB Park Ranger 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1478557 created / updated 3. Problem description at Wednesday, July 10, 2019 9 20 48 PM Caller is reporting loud amplified music coming from the bike polo area again Hansen Service Case Created / Updated Hansen ServiceRequest Number 1478557 created / updated at Wednesday, July 10, 2019 9 21 23 PM tonight. 4. Provide VPD incident number (if available) Hansen Change in Comments

Comments
We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through 5. Park name VanConnect.. Added on 10/07/2019 10 28 49 PM. Grandview 6. Provide specific location in park No Service Provided 11 - No Service Provided. . Resolved on 10/07/2019 10 28 00 PM. Bike polo rink Agent Finished Case Closed. Closed date 2019-07-10 22 30 10.503 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) 11 - No Service Provided. . Resolved on 10/07/2019 10 28 00 PM. 2019 July, 1 7/10/2019 21 19 7/10/2019 22 30 PRB Park Ranger 1255 Ranger Case 101013118263 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6410632 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480105 created / updated at Sunday, July 14, 2019 12 00 23 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480105 created / updated at Sunday, July 14, 2019 12 01 23 AM No Service Provided 11 - No Service Provided .. Resolved on 14/07/2019 6 25 00 AM. Hansen Change in Comments Comments . Added on 14/07/2019 6 25 56 AM. Agent Finished Case Closed. Closed date 2019-07-14 06 27 10.29 No Service Provided 11 - No Service Provided. . Resolved on 14/07/2019 6 25 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 1. Type of service Closed date 2019-07-14 06 29 41.547 Noise Complaint Open311 Feedback PS# 6410632Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 3. Provide details 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Loud drumming coming from inside the park. This tends to happen once or 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBibjXEDO9A7TJMiZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480105 created / updated at Sunday, July 14, 2019 6 29 46 AM twice a week and keeps the neighborhood awake all night. Can this please be g app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXED09A7TJMlZup9CW4 orginal address 1657 5. Park name Closed date 2019-07-14 06 29 46.76 Charles St alias 1657 Grandview Park Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6410632'>http://www.public No Name No Name Ranger Case 101013128681 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/6410632 1 7/14/2019 0 00 7/14/2019 6 29 PRB Park Ranger

Agent Created Case

Public Stuff request id PSID6385002

at Tuesday, July 09, 2019 4 11 12 PM

at Tuesday, July 09, 2019 4 11 32 PM

Agent Finished Case Closed. Closed date 2019-07-09 16 54 11.143 Alternate Service Required

Agent Finished Case Closed. Closed date 2019-07-09 16 54 12.63 Back to previous status Closing case after 'Add Event'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1477773 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1477773 created / updated

Alternate Service Required 15 - Alternate Service Required. . Resolved on 09/07/2019 4 52 00 PM.

Hansen Change in Comments Comments Thank you for contacting the Rangers. We are unable to complete this request, please contact 3-1-1 to best help your inquiry. . Added on 09/07/2019 4 53 36

15 - Alternate Service Required. . Resolved on 09/07/2019 4 52 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

PS# 6411324Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im People are starting to show up and sell stuff in the Sunday ?free? market. g This completely takes over the park for the day src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6411324'>http://www.public No Name No Name

stuff.com/request/view/6411324

app version 2.31

COMMERCIAL DR,

COMMERCIAL DR,

VANCOUVER, BC

Ranger Case 101013128864 1255

101013129334

Ranger Case

1255

COMMERCIAL DRIVE

1 7/14/2019 9 52 7/14/2019 10 49 PRB Park Ranger

Agent Created Case

Public Stuff request id PSID6411324

at Sunday, July 14, 2019 9 53 01 AM

at Sunday, July 14, 2019 9 53 16 AM

Agent Finished Case Closed. Closed date 2019-07-14 10 48 09.993

Agent Finished Case Closed. Closed date 2019-07-14 10 49 43.47

Agent Finished Case Closed.

Closing case after 'Add Event'

Back to previous status

Agent Created Case

at Sunday, July 14, 2019 10 49 57 AM

Closed date 2019-07-14 10 49 58.227

Public Stuff request id PSID6411830

at Sunday, July 14, 2019 1 28 42 PM

at Sunday, July 14, 2019 1 29 11 PM

Agent Finished Case Closed. Closed date 2019-07-14 18 06 09.69

Agent Finished Case Closed. Closed date 2019-07-14 18 06 12.077 Back to previous status Closing case after 'Add Event'

Agent Finished Case Closed. Closed date 2019-07-14 18 09 44.083

Agent Finished Case Closed.

Closing case after 'Add Event'

at Sunday, July 14, 2019 6 09 54 PM

Closed date 2019-07-14 18 09 55.877

Duplicate Request

Onen311 Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480139 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480139 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480139 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480205 created / updated

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1480205 created / undated

Hansen Change in Comments Comments Vancouver Parks Rangers have received your request and resolved the concern. Thank you for helping us improve our city through VanConnect. . Added on 14/07/2019 6 05 48 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480205 created / updated

Hansen Change in Comments Comments . Added on 14/07/2019 10 45 56 AM. Duplicate Request 30 - Duplicate Request. . Resolved on 14/07/2019 10 45 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Service Provided 10 - Service Provided. . Resolved on 14/07/2019 6 05 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. . Resolved on 14/07/2019 6 05 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

30 - Duplicate Request. . Resolved on 14/07/2019 10 45 00 AM. Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

PS# 6411830Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of service 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Illegal vending or ?giving away? of items around the cenotaph. They are also g app version 2.31 smoking and drinking src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Norginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/6411830'>http://www.public No Name No Name

stuff.com/request/view/6411830

1 7/14/2019 13 28 7/14/2019 18 09 PRB Park Ranger

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spray park this morning/>PS# 6423961/>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2737319 60843%2C-123.07060314246&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature K7fQOFL79v6HUbJYPBy7OxVqv-c '><a href 'http://www.publicstuff.com/request/view/6423961'>http://www.public No Name No Name stuff.com/request/view/6423961

PS Description My 3 year old slipped in a big pile of adult diarrhea in the kids

1 7/16/2019 9 00 7/16/2019 9 10 PRB Park Ranger

Agent Created Case Public Stuff request id PSID6429104 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481704 created / updated at Tuesday, July 16, 2019 8 41 14 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481704 created / updated at Tuesday, July 16, 2019 8 42 19 PM Hansen Change in Comments We have reviewed your request and it requires an alternative service. Please call 3-1-1 so we can best direct your inquiry or concern.. Added on 16/07/2019 8 43 24 PM. Alternate Service Required 15 - Alternate Service Required. . Resolved on 16/07/2019 8 43 00 PM. Agent Finished Case Closed. Closed date 2019-07-16 20 45 13.887 Alternate Service Required 15 - Alternate Service Required. . Resolved on 16/07/2019 8 43 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481184 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481184 created / updated

Hansen Change in Comments Comments Grandview Park - Human Feces in Children's Water Park -

Alternate Service Required 15 - Alternate Service Required . Resolved on 16/07/2019 9 04 00 AM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481184 created / updated

Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481704 created / updated at Tuesday, July 16, 2019 8 49 55 PM Closed date 2019-07-16 20 49 56.09

Back to previous status Closing case after 'Add Event'

Agent Finished Case Closed. Closed date 2019-07-16 20 49 46.493

Case Reopened Reopened for Public Stuff Feedback

1 7/16/2019 20 41 7/16/2019 20 49 PRB Park Ranger

Agent Created Case

Agent Created Case

Public Stuff request id PSID6423961

at Tuesday, July 16, 2019 9 00 21 AM

at Tuesday, July 16, 2019 9 01 15 AM

Agent Finished Case Closed. Closed date 2019-07-16 09 06 10.313 Alternate Service Required

Agent Finished Case Closed. Closed date 2019-07-16 09 10 01.267

Agent Finished Case Closed.

Closing case after 'Add Event

Back to previous status

at Tuesday, July 16, 2019 9 10 21 AM

Closed date 2019-07-16 09 10 22.24

Redirect . Added on 16/07/2019 9 05 03 AM.

Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

15 - Alternate Service Required. . Resolved on 16/07/2019 9 04 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Public Stuff request id PSID6429229

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481742 created / updated at Tuesday, July 16, 2019 10 08 42 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481742 created / updated at Tuesday, July 16, 2019 10 09 12 PM

alternative service. Please call 3-1-1 so we can best direct your inquiry or concern.. Added on

16/07/2019 11 01 15 PM. Alternate Service Required 15 - Alternate Service Required. . Resolved on 16/07/2019 11 01 00 PM. Agent Finished Case Closed.

Closed date 2019-07-16 23 03 10.8 Alternate Service Required

15 - Alternate Service Required. . Resolved on 16/07/2019 11 01 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-16 23 04 58.193

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1481742 created / updated at Tuesday, July 16, 2019 11 05 42 PM Agent Finished Case Closed. Closed date 2019-07-16 23 05 43.803 Back to previous status Closing case after 'Add Event'

PS# 6429104
//>Click images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of service 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im 3. Provide details Graffiti on the walls inside the men?s washroom src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 orginal address 1657 5. Park name C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a href 'http://www.publicstuff.com/request/view/6429104'>http://www.public No Name No Name

stuff.com/request/view/6429104

1. Type of service Noise Complaint

3. Provide details

orginal address 1657 5. Park name Charles St alias 1657 Grandview Park

COMMERCIAL DR,

VANCOUVER, BC

1. Type of service

3. Provide details

Unknown

Other

Human feces in children's spray park

app version 2.31

COMMERCIAL DR.

app version 2.31

VANCOUVER, BC

orginal address 1657 5. Park name

Charles St alias 1657 Grandview Park

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

Loud yelling and banging coming from the campers in the south east corner g app version 2.31 of the park. They have been there for a few nights now

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'><a

PS# 6429229Click images below to expand<a

href 'http://www.publicstuff.com/request/view/6429229'>http://www.public No Name No Name stuff.com/request/view/6429229

Ranger Case 101013140020 1255 COMMERCIAL DRIVE

Ranger Case

Ranger Case

101013139846

1255

101013135930

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

1 7/16/2019 22 08 7/16/2019 23 05 PRB Park Ranger

11 - No Service Provided. . Resolved on 18/07/2019 9 46 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-18 21 49 43.853 PS# 6442783Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 1. Type of service 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482761 created / updated 3. Provide details at Thursday, July 18, 2019 9 49 58 PM app version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Illegal vending around the cenotaph Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-07-18 21 49 59.987 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6442783'>http://www.public No Name No Name COMMERCIAL DR. Unknown Ranger Case 101013146632 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6442783 1 7/18/2019 16 08 7/18/2019 21 49 PRB Park Ranger Agent Created Case Public Stuff request id PSID6449475 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483408 created / updated at Friday, July 19, 2019 5 05 12 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483408 created / updated at Friday, July 19, 2019 5 06 17 PM Hansen Change in Comments Comments We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through VanConnect.. Added on 19/07/2019 11 56 54 PM. No Service Provided 11 - No Service Provided . Resolved on 19/07/2019 11 56 00 PM. Agent Finished Case Closed. Closed date 2019-07-19 23 57 11.66 No Service Provided 11 - No Service Provided. . Resolved on 19/07/2019 11 56 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-19 23 59 43.137 Open311 Feedback 1. Type of service PS# 6449475Click images below to expand<a Send Complete Status and Resolution Comment to PS case Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483408 created / updated 3. Provide details at Friday, July 19, 2019 11 59 48 PM ann version 2.31 src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 People are drinking and drumming in the park Agent Finished Case Closed. C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-07-19 23 59 49.54 orginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status alt 'mapurl' width '300' height '300'><a CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6449475'>http://www.public No Name No Name COMMERCIAL DR. Unknown 101013150376 1255 stuff.com/request/view/6449475 1 7/19/2019 17 05 7/19/2019 23 59 PRB Park Ranger Agent Created Case Public Stuff request id PSID6453477 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483991 created / updated at Sunday, July 21, 2019 11 58 35 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483991 created / updated at Sunday, July 21, 2019 11 59 25 AM Service Provided 10 - Service Provided. . Resolved on 26/07/2019 3 53 00 PM. Hansen Change in Comments Comments Rangers attended this service. . Added on 26/07/2019 3 54 03 PM. Agent Finished Case Closed. Closed date 2019-07-26 15 54 09.547 Service Provided 10 - Service Provided. . Resolved on 26/07/2019 3 53 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-29 15 38 34.86 Open311 Feedback 1. Type of service PS# 6453477Click images below to expand<a Send Complete Status and Resolution Comment to PS case Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-3. Provide details Vendors are starting to show up and set up their items on the east side of 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1483991 created / updated the park beside the cenotaph. They hang out here with their crap all day and g at Monday, July 29, 2019 3 49 06 PM ann version 2.31 take over the park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed.

C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

stuff.com/request/view/6453477

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

alt 'mapurl' width '300' height '300'>><a href 'http://www.publicstuff.com/request/view/6453477'>http://www.public No Name No Name

orginal address 1657 5. Park name

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case 101013153278 1255

COMMERCIAL DRIVE

Charles St alias 1657 Grandview Park

Unknown

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

City of Vancouver - FOI 2021-248 - Page 82 of 146

Closed date 2019-07-29 15 49 07.377

Back to previous status

1 7/21/2019 11 58 7/29/2019 15 49 PRB Park Ranger

Closing case after 'Add Event'

Agent Created Case

Public Stuff request id PSID6442783

at Thursday, July 18, 2019 4 09 00 PM

at Thursday, July 18, 2019 4 09 15 PM

Agent Finished Case Closed. Closed date 2019-07-18 21 48 11.543

No Service Provided

VanConnect.. Added on 18/07/2019 9 46 40 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482761 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1482761 created / updated

Hansen Change in Comments Comments We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through

No Service Provided 11 - No Service Provided .. Resolved on 18/07/2019 9 46 00 PM.

1. Type of service Outdoor Sports Facility Issue 2. If Other, provide details Agent Created Case 3. Problem description Agent Updated Case Details Reallocated to queue PRB Park Ranger The water park in Grandview Park is flooding due to a plugged drain. The water is flowing down Charles St. and causing flooding in private properties. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487355 created / updated Please attend to either fix the issue or stop the water until the issue is fixed. at Saturday, July 27, 2019 12 00 08 PM REFM has been created and corporate security has been advised. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487355 created / updated 4. Provide VPD incident number (if available) at Saturday, July 27, 2019 12 00 28 PM 5. Park name Hansen Change in Comments Comments . Added on 27/07/2019 12 31 38 PM. Grandview Park. Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 27/07/2019 6. Provide specific location in park 12 31 00 PM Agent Finished Case Closed. The water park. Closed date 2019-07-27 12 33 09.347 7. Neighbourhood Grandview-Woodland Directed to Another City Departmen 8. (Don't ask, just record - did caller indicate they want a call back?) 20 - Directed to Another City Dept. . Resolved on 27/07/2019 12 31 00 PM. Unknown Ranger Case 101013174296 s. 22(1) s. 22(1) 1 7/27/2019 11 57 7/27/2019 12 33 PRB Park Ranger 1255 COMMERCIAL DRIVE 1. Type of service Noise Complaint 2. If Other, provide details 3. Problem description Agent Created Case The citizen states there is a special event occurring at Grandview Park today Agent Updated Case Details Reallocated to queue PRB Park Ranger and they are playing loud music. She noted the noise is especially loud to the nearby houses due to noise bouncing off surfaces. The event is through the Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487667 created / updated local RIA at Sunday, July 28, 2019 12 51 03 PM 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487667 created / updated at Sunday, July 28, 2019 12 51 23 PM 5. Park name Grandview Park No Service Provided 11 - No Service Provided. . Resolved on 28/07/2019 12 53 00 PM. 6. Provide specific location in park Hansen Change in Comments Comments . Added on 28/07/2019 12 54 06 PM. Agent Finished Case Closed. In the middle of the park near the children's playground. Closed date 2019-07-28 12 54 10.227 7. Neighbourhood Grandview-Woodland No Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 11 - No Service Provided. . Resolved on 28/07/2019 12 53 00 PM. 101013176123 1255 COMMERCIAL DRIVE s. 22(1) 1 7/28/2019 12 47 7/28/2019 12 54 PRB Park Ranger Agent Created Case Public Stuff request id PSID6494558 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487782 created / updated at Sunday, July 28, 2019 5 14 18 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487782 created / updated at Sunday, July 28, 2019 5 15 28 PM Service Provided 10 - Service Provided. . Resolved on 29/07/2019 6 50 00 AM. Hansen Change in Comments Comments . Added on 29/07/2019 6 50 54 AM. Agent Finished Case Closed. Closed date 2019-07-29 06 51 10.547 10 - Service Provided. . Resolved on 29/07/2019 6 50 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-29 15 53 33.193 Open311 Feedback PS# 6494558Click images below to expand<a Send Complete Status and Resolution Comment to PS case 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Other 2C-123.070538&size 600x300&kev AlzaSvDchl1 DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMIZup9CW4 '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1487782 created / updated 3. Provide details Illegal vending, smoking galore, amplified music, garbage, drinking, public g at Monday, July 29, 2019 4 05 53 PM src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 nudity and urination. You name it, it is here, so do something about it Agent Finished Case Closed orginal address 1657 5. Park name Closed date 2019-07-29 16 05 54.463 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6494558'>http://www.public No Name No Name Ranger Case 101013176716 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6494558 1 7/28/2019 17 14 7/29/2019 16 05 PRB Park Ranger 1. Type of service 2. If Other, provide details Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Citizen advised that there is the Vancouver Dyke March & Festival happening at the park and the bass from the music is very loud which is effecting all the Hansen Service Case Created / Updated Hansen ServiceRequest Number 1491102 created / updated at Saturday, August 03, 2019 1 11 57 PM residents in the area. He is requesting for someone to inspect the issue. 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1491102 created / updated at Saturday, August 03, 2019 1 12 27 PM 5. Park name Hansen Change in Comments Comments . Added on 03/08/2019 6 18 35 PM. Grandview Park 6. Provide specific location in park Service Provided 10 - Service Provided. . Resolved on 03/08/2019 6 18 00 PM. Vancouver Dyke March & Festival in the park. Agent Finished Case Closed. Closed date 2019-08-03 18 20 01.617 7. Neighbourhood Grandview-Woodland Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. . Resolved on 03/08/2019 6 18 00 PM. 1 8/3/2019 13 08 8/3/2019 18 20 PRB Park Ranger Ranger Case 101013197112 1255 COMMERCIAL DRIVE

Closed date 2019-08-10 07 14 47.193 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 6575083Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2738345 189%2C-123.07079695165&size 600x300&key AlzaSyDchlj_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1494073 created / updated Smoking Complaint 5SscsAxDhrf1hK1UYvXic&signature kZrN7NP1qxaY_W2yTG0gst7E110 '><a Closing case after 'Add Event' COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/6575083'>http://www.public stuff.com/request/view/6575083 VANCOUVER, BC 1 8/9/2019 18 35 8/10/2019 7 15 PRB Park Ranger Ranger Case 101013216894 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID6634694 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499344 created / updated at Tuesday, August 20, 2019 12 56 55 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499344 created / updated at Tuesday, August 20, 2019 12 57 14 PM Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 20/08/2019 1 00 00 PM. Hansen Change in Comments Comments Redirect to appropriate department . Added on 20/08/2019 1 00 56 PM Agent Finished Case Closed. Closed date 2019-08-20 13 03 16.057 Directed to Another City Departmen Agent Finished Case Closed. Closed date 2019-08-20 13 04 57.38 Open311 Feedback 1. Type of service PS# 6634694Click images below to expand<a Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 3. Provide details 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-I dropped my phone in the toilet with human feces and I was hoping 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im someone from the Parks Board had something to dig it out of the toilet with, g at Tuesday, August 20, 2019 1 05 19 PM -rc 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 as I don?t want to use my hands. Agent Finished Case Closed. orginal address 1657 5. Park name Closed date 2019-08-20 13 05 21.13 Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 Back to previous status CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event' COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/6634694'>http://www.public No Name No Name stuff.com/request/view/6634694 101013249416 1255 COMMERCIAL DRIVE VANCOUVER, BC 1 8/20/2019 12 55 8/20/2019 13 05 PRB Park Ranger Ranger Case Agent Created Case Public Stuff request id PSID6687433 at Thursday, August 29, 2019 1 38 12 PM Agent Finished Case Closed. Closed date 2019-08-29 14 38 40.587 Alternate Service Required Agent Finished Case Closed. Closed date 2019-08-29 14 41 05.593 1. Type of service Open311 Feedback PS# 6687433Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

href 'http://www.publicstuff.com/request/view/6687433'>http://www.public No Name No Name

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4

C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6687433

3. Provide details

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

making a mess

Unknown

ann version 2.31

COMMERCIAL DR.

VANCOUVER, BC

Ranger Case 101013279457 1255

COMMERCIAL DRIVE

orginal address 1657 5. Park name

Charles St alias 1657 Grandview Park

A group of people in the southeast corner are drinking and yelling and

20 - Directed to Another City Dept. . Resolved on 20/08/2019 1 00 00 PM. Case Reopened Reopened for Public Stuff Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499344 created / updated Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503836 created / updated at Thursday, August 29, 2019 1 37 57 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503836 created / updated Hansen Change in Comments Comments This case should go to VPD. Added on 29/08/2019 2 37 23 Alternate Service Required 15 - Alternate Service Required. . Resolved on 29/08/2019 2 37 00 PM. 15 - Alternate Service Required. . Resolved on 29/08/2019 2 37 00 PM. Case Reopened Reopened for Public Stuff Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1503836 created / updated at Thursday, August 29, 2019 2 43 40 PM Agent Finished Case Closed. Closed date 2019-08-29 14 43 41.893 Back to previous status Closing case after 'Add Event' 1 8/29/2019 13 37 8/29/2019 14 43 PRB Park Ranger

Agent Created Case Public Stuff request id PSID6575083

at Friday, August 09, 2019 6 35 26 PM

at Friday, August 09, 2019 6 36 16 PM

Agent Finished Case Closed. Closed date 2019-08-10 07 14 02.63 No Service Provided

Agent Finished Case Closed.

Not Provided . Added on 10/08/2019 7 13 38 AM.

11 - No Service Provided. . Resolved on 10/08/2019 7 13 00 AM. Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1494073 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1494073 created / updated

Hansen Change in Comments Comments Grandview Park - Repeat smokers by Polo court - Service

No Service Provided 11 - No Service Provided. . Resolved on 10/08/2019 7 13 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 17 49 47.707 Send Complete Status and Resolution Comment to PS case PS# 6811909Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273457% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070817&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515379 created / updated app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature PKEm_XbFEbQfD0inPsTBzIM9IJI '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/6811909'>http://www.public No Name No Name Unknown 101013351159 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6811909 1 9/22/2019 10 04 9/23/2019 17 50 PRB Park Ranger Ranger Case Agent Created Case Public Stuff request id PSID6813525 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515711 created / updated at Monday, September 23, 2019 1 32 32 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515711 created / updated at Monday, September 23, 2019 1 33 21 AM Hansen Change in Comments Comments Please contact VPD for this, as there are no Rangers on shift overnight. Added on 23/09/2019 6 10 41 AM. Alternate Service Required 15 - Alternate Service Required. . Resolved on 23/09/2019 6 10 00 AM. Agent Finished Case Closed. Closed date 2019-09-23 06 11 46.787 Alternate Service Required 15 - Alternate Service Required. . Resolved on 23/09/2019 6 10 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-23 06 14 47.357 Open311 Feedback 1. Type of service PS Description People living in tents in the park, playing music, yelling etc at all Noise Complaint hours. Right now I have been woken up by a person yelling (it's 1 30 am) Send Complete Status and Resolution Comment to PS case PS# 6813525Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27329%2 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. Provide details C-123.070107&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515711 created / updated app version 2.31 Campers that are living in the park, yelling, screaming, making noise and 5SscsAxDhrf1hK1UYvXic&signature Y-4yRq-oXiomAUKX78XjZdyTvks '><a Closing case after 'Add Event href 'http://www.publicstuff.com/request/view/6813525'>http://www.public COMMERCIAL DR. Unknown 101013352413 1 9/23/2019 1 32 9/23/2019 6 15 PRB Park Ranger 1255 VANCOUVER, BC stuff.com/request/view/6813525 Agent Created Case Public Stuff request id PSID6881608 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1521784 created / updated at Friday, October 04, 2019 4 07 47 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1521784 created / updated at Friday, October 04, 2019 4 08 16 PM Alternate Service Required 15 - Alternate Service Required. . Resolved on 04/10/2019 6 47 00 PM. $Hansen\,Change\,in\,Comments\,\,Comments\,\,Grandview\,Park\,-\,request\,to\,turn\,off\,spray\,park\,-\,redirect.$ Added on 04/10/2019 6 47 11 PM. Agent Finished Case Closed. Closed date 2019-10-04 18 48 39.063 Alternate Service Required 15 - Alternate Service Required. . Resolved on 04/10/2019 6 47 00 PM. PS# 6881608Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback href 'https://d17agltn7cihbm.cloudfront.net/uploads/large fc94f7c55eef1fc2 Agent Finished Case Closed. d14b4bfccf5ad23d'>Click Send Complete Status and Resolution Comment to PS case images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2737507 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Other 3793%2C-123.07092100382&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1521784 created / updated 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature eIFWPuioDA3QVY 9EdyyalFzllk '><img at Friday, October 04, 2019 6 49 51 PM app version 2.31 the spray park is still on. it is not summer anymore. it is October 4th. src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27375073 Agent Finished Case Closed orginal address 1657 5. Park name 793%2C-123.07092100382&size 600x300&key AlzaSyDchlJ_DVw7N Closed date 2019-10-04 18 49 52.523

5SscsAxDhrf1hK1UYvXic&signature eIFWPuioDA3QVY_9EdyyalFzllk

href 'http://www.publicstuff.com/request/view/6881608'>http://www.public

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/6881608

Charles St alias 1657 Grandview park

COMMERCIAL DR,

VANCOUVER, BC

101013389176

1255

COMMERCIAL DRIVE

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

Agent Created Case

Public Stuff request id PSID6811909

Agent Finished Case Closed. Closed date 2019-09-23 17 47 41.02

Service Provided

Back to previous status

s. 22(1) s. 22(1) 1 10/4/2019 16 07 10/4/2019 18 49 PRB Park Ranger

Closing case after 'Add Event'

at Sunday, September 22, 2019 10 05 04 AM

at Sunday, September 22, 2019 10 05 39 AM

10 - Service Provided. . Resolved on 23/09/2019 5 47 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515379 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1515379 created / updated

Hansen Change in Comments Comments Grandview Park - Broken Water Pipe with Sharp Edges - Rangers unable to locate broken water pipe, service provided. . Added on 23/09/2019 5 47 23 PM.

Service Provided 10 - Service Provided. Resolved on 23/09/2019 5 47 00 PM.

Directed to Another City Department 20 - Directed to Another City Dept., Resolved on 12/11/2019 12 30 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-12 12 34 46.91 Open311 Feedback Send Complete Status and Resolution Comment to PS case 1. Type of service PS# 7061734Click images below to expand<a Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896 %2C-123.0704882&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1540095 created / updated 3. Provide details Light bulbs are burnt out on the south side of the playground and on the 5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgI '><a Closing case after 'Add Event' COMMERCIAL DR href 'http://www.publicstuff.com/request/view/7061734'>http://www.public No Name No Name Unknown stuff.com/request/view/7061734 1 11/12/2019 12 26 11/12/2019 12 35 PRB Park Ranger VANCOUVER, BC Ranger Case 101013497927 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID7099143 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544385 created / updated at Wednesday, November 20, 2019 10 22 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544385 created / updated at Wednesday, November 20, 2019 10 23 17 AM Hansen Change in Comments Comments SERVICE PROVIDED. Added on 20/11/2019 10 41 24 AM. Service Provided 10 - Service Provided. . Resolved on 20/11/2019 10 41 00 AM. Agent Finished Case Closed. Closed date 2019-11-20 10 41 55.087 10 - Service Provided. . Resolved on 20/11/2019 10 41 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-20 10 44 48.877 Open311 Feedback PS Description Group of males smoking by cenotaph 82+98PS# Send Complete Status and Resolution Comment to PS case 7099143Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27346%2 C-123.07037&size 600x300&key AlzaSyDchlj_DVw7N-1. Type of service Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544385 created / updated Smoking Complaint app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature NcbfeXZeflJpgIRUhllJ_CdLzKA '><a Closing case after 'Add Event' COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/7099143'>http://www.public No Name No Name Ranger Case 101013523515 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7099143 1 11/20/2019 10 22 11/20/2019 10 45 PRB Park Ranger Agent Created Case Public Stuff request id PSID7099151 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544387 created / updated at Wednesday, November 20, 2019 10 23 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544387 created / updated at Wednesday, November 20, 2019 10 24 17 AM Service Provided 10 - Service Provided. . Resolved on 20/11/2019 10 39 00 AM. Hansen Change in Comments Comments SERVICE PROVIDED . Added on 20/11/2019 10 39 52 AM. Agent Finished Case Closed. Closed date 2019-11-20 10 41 55.1 Service Provided 10 - Service Provided. . Resolved on 20/11/2019 10 39 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-20 10 44 51.377 PS Description Female smoking on bench 82+98PS# 7099151Click Open311 Feedback images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27355%2 1. Type of service C-123.070702&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1544387 created / updated Smoking Complaint 5SscsAxDhrf1hK1UYvXic&signature Ft6uzEpWoGGLSd-G4KFQF0D4WrY '>><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/7099151'>http://www.public No Name No Name

stuff.com/request/view/7099151

Ranger Case 101013523526 1255

COMMERCIAL DRIVE

VANCOLIVER BC

1 11/20/2019 10 23 11/20/2019 10 45 PRB Park Ranger

Agent Created Case
Public Stuff request id PSID7061734

Agent Finished Case Closed. Closed date 2019-11-12 12 32 54.143

at Tuesday, November 12, 2019 12 26 21 PM

at Tuesday, November 12, 2019 12 27 22 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1540095 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1540095 created / updated

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 12/11/2019

Hansen Change in Comments Comments . Added on 12/11/2019 12 30 57 PM.

Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 7292451Click images below to expand<a 1 Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736584 25574%2C-123.07030543685&size 600x300&key AlzaSyDchll_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1562322 created / updated Other 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature 830UkAOZ5rJYvroko0Uks9irBHs '><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/7292451'>http://www.public No Name No Name COMMERCIAL DR Unknown VANCOUVER, BC stuff.com/request/view/7292451 1 1/6/2020 9 46 1/6/2020 10 49 PRB Park Ranger Ranger Case 101013647863 1255 COMMERCIAL DRIVE 1. Type of service Request to Assist Public 2. If Other, provide details 3. Problem description There are at least 6 or more homeless people in the men's & women's washroom and citizen has young kids with her that needed to use the Agent Updated Case Details Reallocated to queue PRB Park Range washroom, but unable as homeless are camping out in the washroom's. It's an Hansen Service Case Created / Updated Hansen ServiceRequest Number 1570250 created / updated ongoing issue as citizen's kids to the Britannia School and after school they at Wednesday, January 22, 2020 3 08 18 PM come to thenark to play and washrooms are always occupied by homeless and Hansen Service Case Created / Undated Hansen ServiceRequest Number 1570250 created / undated general public is unable to use the facilities at Wednesday, January 22, 2020 3 09 14 PM 4. Provide VPD incident number (if available) Hansen Change in Comments Vancouver Parks Rangers have received your request and 5. Park name resolved the concern. Thank you for helping us improve our city through VanConnect.. Added on Grandview Park 23/01/2020 10 29 47 AM 6. Provide specific location in park Service Provided 10 - Service Provided. . Resolved on 23/01/2020 10 29 00 AM. 1255 Commercial Drive Agent Finished Case Closed. 7. Neighbourhood Closed date 2020-01-23 10 32 20.21 Grandview-Woodland Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. . Resolved on 23/01/2020 10 29 00 AM. s. 22(1) s. 22(1) 1 1/22/2020 15 05 1/23/2020 10 32 PRB Park Ranger Ranger Case 101013704700 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID7466730 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1580525 created / updated at Tuesday, February 11, 2020 10 56 53 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1580525 created / updated at Tuesday, February 11, 2020 10 57 32 AM Hansen Change in Comments Comments Grandview Park - smoking cannabis question - case will be closed due to insufficient information and generality. . Added on 11/02/2020 10 59 44 AM. No Service Provided 11 - No Service Provided. . Resolved on 11/02/2020 10 59 00 AM. Agent Finished Case Closed. Closed date 2020-02-11 11 01 55.92 No Service Provided 11 - No Service Provided. . Resolved on 11/02/2020 10 59 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-02-11 11 04 50.163 Open311 Feedback PS Description Is smoking of cannabis included in the no smoking ban? Send Complete Status and Resolution Comment to PS case PS# 7466730Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273555% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070454&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1580525 created / updated Smoking Complaint at Tuesday, February 11, 2020 11 05 08 AM app version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature WWjPJJdeiadY7iyNLb1Lj3n_dDM '> Closing case after 'Add Event 8. (Don't ask, just record - did caller indicate they want a call back?)

href 'http://www.publicstuff.com/request/view/7466730'>http://www.public No Name No Name

stuff.com/request/view/7466730

COMMERCIAL DR,

VANCOUVER, BC

Ranger Case 101013769556 1255

COMMERCIAL DRIVE

Agent Created Case

Public Stuff request id PSID7292451

Agent Finished Case Closed. Closed date 2020-01-06 10 44 49.883 Alternate Service Required

Agent Finished Case Closed.
Closed date 2020-01-06 10 49 46.913

1 2/11/2020 10 56 2/11/2020 11 05 PRB Park Ranger

at Monday, January 06, 2020 9 47 31 AM

at Monday, January 06, 2020 9 48 36 AM

Case Reopened Reopened for Public Stuff Feedback

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1562322 created / updated

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1562322 created / undated

Alternate Service Required 15 - Alternate Service Required. . Resolved on 06/01/2020 10 42 00 AM.

Hansen Change in Comments Comments . Added on 06/01/2020 10 43 04 AM.

15 - Alternate Service Required. . Resolved on 06/01/2020 10 42 00 AM.

PS# 7578248Click images below to expand<a href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_1c301b8fe1eb0f3 9c37dd7826f152c4e'>Click 1. Type of service images below to expand<a Other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273682% 2C-123.070787&size 600x300&key AlzaSyDchlJ_DVw7N-3. Provide details Just outside the children?s playground, this is the sight. I don?t think I need 5SscsAxDhrf1hK1UYvXic&signature s_8uozXzXUC8eVDRBTXr9QT8Za4 '><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/7578248'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/7578248 1 3/5/2020 10 08 3/5/2020 10 55 PRB Park Ranger Ranger Case 101013832178 1255 COMMERCIAL DRIVE 1. Type of service Noise Complaint 2. If Other, provide details 3. Problem description Amplified music being played 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park Middle of park 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) s.22(1) 3/8/2020 14 01 3/8/2020 23 26 PRB Park Ranger Ranger Case 101013839219 1255 1. Type of service 2. If Other, provide details 3. Problem description Citizen called to report that the homeless encampment setup at the Grandview Park at Commercial Drive & Charles St have open fire using it for Barberque. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park 1255 Commercial Drive. 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) s. 22(1) s. 22(1) 1 3/23/2020 14 41 3/23/2020 22 59 PRB Park Ranger 101013877011 1255 Ranger Case COMMERCIAL DRIVE 1. Type of service Request to Assist Internal Dept 2. If Other, provide details 3. Problem description Needle Hot Line received request to pick up three needles at Grandview Park, but they're within the fenced bike polo rink. He can see them between the two gates, but he doesn't have access to the secured area. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park 2020/04/16 14 06 07 ~~ John Newman ~~ Please call Portland Hotel Society to Bike polo rink. let them know when facility will be unlocked so they can pickup the needles. 7. Neighbourhood 604 657 6561:
:2020/04/16 13 53 47 ~~ John Newman ~~ Another Grandview-Woodland citizen commented that he has seen these three needles here for many 8. (Don't ask, just record - did caller indicate they want a call back?) days, NE side of court by the Fence. He said he spoke Portland Hotel Society

Ranger Case 101013927778 1255

COMMERCIAL DRIVE

associate and he said they could not get access to court to pickup needle.

Agent Created Case Public Stuff request id PSID7578248 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1590521 created / updated at Thursday, March 05, 2020 10 08 24 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1590521 created / updated at Thursday, March 05, 2020 10 09 23 AM Service Provided 10 - Service Provided. . Resolved on 05/03/2020 10 50 00 AM. Hansen Change in Comments Comments service provided . Added on 05/03/2020 10 50 55 AM. Agent Finished Case Closed. Closed date 2020-03-05 10 53 37.807 10 - Service Provided. . Resolved on 05/03/2020 10 50 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-03-05 10 54 51.45 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1590521 created / updated at Thursday, March 05, 2020 10 55 23 AM Agent Finished Case Closed Closed date 2020-03-05 10 55 24.753 Back to previous status Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1591748 created / updated at Sunday, March 08, 2020 2 01 58 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1591748 created / updated at Sunday, March 08, 2020 2 02 18 PM Hansen Change in Comments Comments Service Provided. Added on 08/03/2020 11 25 18 PM. Service Provided 10 - Service Provided. . Resolved on 08/03/2020 11 25 00 PM. Agent Finished Case Closed. Closed date 2020-03-08 23 26 40.193 Service Provided 10 - Service Provided. . Resolved on 08/03/2020 11 25 00 PM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1597529 created / updated at Monday, March 23, 2020 2 43 17 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1597529 created / undated at Monday, March 23, 2020 2 44 28 PM Hansen Change in Comments Comments March 23, 2020 -- 2257hrs -- Rangers #68 & Damp; 49 attended Grandview Park at 1649hrs in response to a homelessness complaint. Upon arrival, the rangers patrolled the entire Park but did not observe the reported encampment or any open fire BBQ. No further significant action.. Added on 23/03/2020 10 59 05 PM. Service Provided 10 - Service Provided. . Resolved on 23/03/2020 10 58 00 PM Agent Finished Case Closed. Closed date 2020-03-23 22 59 11.607 Service Provided 10 - Service Provided. . Resolved on 23/03/2020 10 58 00 PM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1604867 created / updated at Tuesday, April 14, 2020 4 18 32 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1604867 created / updated at Tuesday, April 14, 2020 4 19 17 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1604867 created / updated at Thursday, April 16, 2020 1 54 19 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1604867 created / updated at Thursday, April 16, 2020 2 06 25 PM No Service Provided 11 - No Service Provided. . Resolved on 19/04/2020 6 57 00 AM. Hansen Change in Comments Comments . Added on 19/04/2020 6 58 07 AM.

Agent Finished Case Closed. Closed date 2020-04-19 06 59 22.57

s. 22(1) s. 22(1) 1 4/14/2020 16 17 4/19/2020 6 59 PRB Park Ranger

11 - No Service Provided. . Resolved on 19/04/2020 6 57 00 AM.

1. Type of service 3. Provide details I am writing to ask that the City reopen playgrounds and other park amenities. These are important to mental health and are low risk regarding COVID-19. People can choose to stay away if they do not wish to use the facilities yet, but there are a lot of us who feel that the pandemic risks are now PS# 7841257Click images below to expand<a quite low and it is time to reopen the playgrounds. Little kids especially cannot make much use of open space (they don't know how to "play ball" or %2C-123.0704882&size 600x300&key AlzaSyDchli_DVw7Napp version 2.31 games like that) and really miss the playgrounds. The Public Health Office did SScsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-SXTxgl '>-img src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896% 2C-123.0704882&size 600x300&key AlzaSyDchlJ DVw7Norginal address not require the City to close them in the first place. Grandview Park alias 5. Park name GRANDVIEW PARK Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgI full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/7841257'>http://www.public No Name No Name COMMERCIAL DR Unknown stuff.com/request/view/7841257 VANCOUVER, BC 1 4/27/2020 11 14 4/27/2020 14 30 PRB Park Ranger Ranger Case 101013957290 1255 COMMERCIAL DRIVE Type of service Bylaw Complaint or Inquiry 2. If Other, provide details 3. Problem description Caller reporting lots of drug and alcohol use in the park. Every day with about 30 people. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park near the cenataph 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) S. 22(1) S. 22(1) 1 5/22/2020 14 36 5/22/2020 14 51 PRB Park Ranger Ranger Case 101014025715 1255 COMMERCIAL DRIVE Caller would like a follow up call 1. Type of service Noise Complaint 2. If Other, provide details 3. Problem description Citizen says there is a barking dog in Grandview Park. The dog is with it's owner but is barking constantly. The dog is medium-large and black. Citizen was unable to determine the breed. Citizen says this is happening 24 hours a day since the middle of March 2020. Citizen says the noise is affecting his 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) Ranger Case 101014057449 1255 s. 22(1) s. 22(1) 1 6/3/2020 8 40 6/3/2020 8 59 PRB Park Ranger

COMMERCIAL DRIVE

Agent Created Case Public Stuff request id PSID7841257 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1609744 created / updated at Monday, April 27, 2020 11 14 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1609744 created / updated at Monday, April 27, 2020 11 14 26 AM Hansen Change in Comments Comments The following case has been directed to the appropriate CoV department. . Added on 27/04/2020 2 28 28 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 27/04/2020 2 28 00 PM. Agent Finished Case Closed. Closed date 2020-04-27 14 29 18.217 Duplicate Request 30 - Duplicate Request. . Resolved on 27/04/2020 2 28 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-04-27 14 29 56.157 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1609744 created / updated at Monday, April 27, 2020 2 30 16 PM Agent Finished Case Closed. Closed date 2020-04-27 14 30 17.797 Back to previous status Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1620678 created / updated at Friday, May 22, 2020 2 37 52 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1620678 created / updated at Friday, May 22, 2020 2 38 12 PM Hansen Change in Comments Comments Grandview Park - 30 people not social distancing at cenotaph - duplicate case see Hansen Case #1620682. Added on 22/05/2020 2 48 33 PM. Duplicate Request 30 - Duplicate Request, Resolved on 22/05/2020 2 48 00 PM. Agent Finished Case Closed. Closed date 2020-05-22 14 51 08.277 Duplicate Request 30 - Duplicate Request. . Resolved on 22/05/2020 2 48 00 PM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1625742 created / updated at Wednesday, June 03, 2020 8 45 55 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1625742 created / updated at Wednesday, June 03, 2020 8 46 31 AM Alternate Service Required 15 - Alternate Service Required. . Resolved on 03/06/2020 8 51 00 AM. Agent Finished Case Closed. Closed date 2020-06-03 08 54 36.143 Alternate Service Required 15 - Alternate Service Required. . Resolved on 03/06/2020 8 51 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

1-1 and request Animal Control. . Added on 03/06/2020 8 51 41 AM.

Agent Finished Case Closed

Closing case after 'Add Event'

Back to previous status

Closed date 2020-06-03 08 59 36.797

Hansen Change in Comments Your request requires an alternate service. Please contact 3-

					Agent Updated Case Details Reallocated to queue PRB Park Ranger
Parks -	1. Type of service Other 2. If Other, provide details Active vandalism 3. Problem description Caller is reporiting someone is actively spray painting on the cenotaph. 4. Provide VPD incident number (if available) 5. Park name Grandview 6. Provide specific location in park Cenotaph 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?)		2020 June,		Hansen Service Case Created / Updated Hansen ServiceRequest Number 1631717 created / updated at Wednesday, June 17, 2020 11 34 10 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1631717 created / updated at Wednesday, June 17, 2020 11 34 20 AM Hansen Change in Comments Comments June 17th 2020 - 13 43 hrs - On June 17th 2020 Rangers attended Grandview park in reports to the Cenotaph being damaged with graffiti. Rangers attended scene and discovered there wan no damage on the Cenotaph but did discover orange spray paint along the side walk leading to the Cenotaph area. Rangers witnessed orange paint the painted on the steps and side walk. Rangers spoke to patrons in the area who stated a male known as S. 22(1) s
Ranger Case 101014100514 1255 COMMERCIAL DRIVE	110	Agent advised caller to notify the police but caller did not want to.	Anonymous	1 6/17/2020 11 32 6/17/2020 13 54 PRB Park Ranger	
	Type of service Noise Complaint Provide details				Agent Created Case Public Stuff request id PSID8172399 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1632550 created / updated at Thursday, June 18, 2020 8 31 34 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1632550 created / updated at Thursday, June 18, 2020 8 32 25 PM No Service Provided 11 - No Service Provided. Resolved on 18/06/2020 10 23 00 PM. Hansen Change in Comments Comments . Added on 18/06/2020 10 23 51 PM. Agent Finished Case Closed. Closed date 2020-06-18 22 24 35.993 No Service Provided . Resolved on 18/06/2020 10 23 00 PM.
	Provide detailsAlmost all of the instruments are ok, however the drums from these band	Is			Case Reopened Reopened for Public Stuff Feedback
	goes through the walls and makes it impossible to relax in any room in our house. Not sure if this is the ?carnival band? but in the past we have reached	d			Agent Finished Case Closed. Closed date 2020-06-18 22 29 45.407
	out to them and asked them to dampen the drum and they refused. It would be great if these organizations could take the neighbours into account. I?m				Open311 Feedback Send Complete Status and Resolution Comment to PS case
	sure they wouldn?t appreciate it if a band started playing in front of their	below to expand <a 'http:="" 49.2733789<="" api="" href="" maps="" maps.googleapis.com="" staticmap?markers="" td=""><td>6</td><td></td><td>Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'</td>	6		Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
	and make things much nicer for those around them. It?s a sign of a group th app version 2.31 values their neighbours and respects others. I hope the city will reach out to	at 2C-123.070192&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature Fw6Q-8PPCSJlsKyuD6_XmUdC_A4 '> <imp< td=""><td>5</td><td></td><td>Hansen Service Case Created / Updated Hansen ServiceRequest Number 1632550 created / updated at Thursday, June 18, 2020 10 29 52 PM</td></imp<>	5		Hansen Service Case Created / Updated Hansen ServiceRequest Number 1632550 created / updated at Thursday, June 18, 2020 10 29 52 PM
	orginal address these groups and encourage them to be good neighbours. Grandview Park alias 5. Park name	src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273378%; C-123.070192&size 600x300&key AlzaSyDchlJ_DVw7N-			Agent Finished Case Closed. Closed date 2020-06-18 22 29 53.213
	GRANDVIEW PARK Grandview Park full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)	5SscsAxDhrf1hK1UYvXic&signature Fw6Q-8PPCSJIsKyuD6_XmUdC_A4 ' alt 'mapurl' width '300' height '300'>/> <a< td=""><td></td><td></td><td>Back to previous status Closing case after 'Add Event'</td></a<>			Back to previous status Closing case after 'Add Event'
Parks - Ranger Case 101014106733 1255 COMMERCIAL DRIVE	COMMERCIAL DR, Unknown VANCOUVER, BC	href 'http://www.publicstuff.com/request/view/8172399'>http://www.publistuff.com/request/view/8172399	s.22(1)	1 6/18/2020 20 31 6/18/2020 22 29 PRB Park Ranger	Ç
Nongel Cost 101014100733 1233 COMMERCIAL DRIVE	VALCOUTE, SE	sameony equesty weapon 2555 yes spy	5.22(1)	1 0/18/2020 20 31 0/19/2020 22 23 THOTOIN NAMES	Agent Created Case Public Stuff request id PSID8185036 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633624 created / updated at Sunday, June 21, 2020 8 47 42 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633624 created / updated at Sunday, June 21, 2020 8 48 17 PM No Service Provided 11 - No Service Provided Resolved on 21/06/2020 11 04 00 PM. Hansen Change in Comments Comments . Added on 21/06/2020 11 04 30 PM. Agent Finished Case Closed. Closed date 2020-06-21 23 06 36.5 No Service Provided . Resolved on 21/06/2020 11 04 00 PM.
	1 Tuno of conitro				Case Reopened Reopened for Public Stuff Feedback
	Type of service Noise Complaint				Agent Finished Case Closed. Closed date 2020-06-21 23 09 47.66
Parks -	orginal address have some peace. Grandview Park alias 5. Park name GRANDVIEW PARK Grandview Park full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)	ss SSscsAxDhrf1hK1UYvXic&signature qvr_K4hA200T87HnnG5amzxYKF0 '> <im '="" '300'="" 'http:="" 'mapurl'="" 49.273318%;="" 600x300&key="" alt="" alzasydchlj_dvw7n-ssscsaxdhrf1hk1uyvxic&signature="" api="" c-123.070505&size="" height="" maps="" maps.googleapis.com="" qvr_k4ha200t87hnng5amzxykf0="" src="" staticmap?markers="" width="">-y>>a</im>	g 2		Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1633624 created / updated at Sunday, June 21, 2020 11 09 52 PM Agent Finished Case Closed. Closed date 2020-06-21 23 09 53.547 Back to previous status Closing case after 'Add Event'
Ranger Case 101014112734 1255 COMMERCIAL DRIVE	COMMERCIAL DR, Unknown VANCOUVER, BC	href 'http://www.publicstuff.com/request/view/8185036'>http://www.publistuff.com/request/view/8185036	s.22(1)	1 6/21/2020 20 47 6/21/2020 23 09 PRB Park Ranger	

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Park Ranger

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634200 created / updated Female caller, who chose to be anonymous, says there is a busker playing at Monday, June 22, 2020 8 36 25 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1634200 created / undated amplified music on the east side of Grandview Park / on the Commercial Drive at Monday, June 22, 2020 8 37 25 PM 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634200 created / updated 2020/06/22 20 51 27 ~~ Sonia Lotay ~~ S. 22(1) who lives at s. 22(1) 5. Park name at Monday, June 22, 2020 8 52 26 PM S. 22(1) Also called to report that a band was using amplifiers, a drum kit No Service Provided 11 - No Service Provided. . Resolved on 22/06/2020 9 41 00 PM. Grandview Park and two electric guitars to play music at Grandview Park. S. 22(1)

this is her time for quiet and sleep. S. 22(1) mentions that this 6. Provide specific location in park Hansen Change in Comments Comments . Added on 22/06/2020 9 41 49 PM. 1255 Commercial Drive Agent Finished Case Closed. 7. Neighbourhood has happened three times this week between 8pm - 9pm. Her windows are Closed date 2020-06-22 21 42 35.99 Grandview-Woodland double glazed and closed and the music is till very loud. The individuals are No Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) treating the park as their personal music venue. It is impinging on the quality 11 - No Service Provided. . Resolved on 22/06/2020 9 41 00 PM. of life of the residents who do not feel comfortable approaching the 2020 June individuals themselves.:
::
: Ranger Case 101014116587 1255 COMMERCIAL DRIVE Anonymous 1 6/22/2020 20 34 6/22/2020 21 42 PRB Park Ranger Agent Created Case Public Stuff request id PSID8208935 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634842 created / updated at Wednesday, June 24, 2020 10 14 24 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634842 created / updated at Wednesday, June 24, 2020 10 15 24 AM Hansen Change in Comments Comments . Added on 24/06/2020 10 21 44 AM.
Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 24/06/2020 10 21 00 AM. Agent Finished Case Closed. Closed date 2020-06-24 10 24 35.62 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 24/06/2020 10 21 00 AM. PS# 8208935Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-06-24 10 29 49.1 src S. 22(1) Open311 Feedback S. 22(1) alt 'imageurl' width '300' height '300'>/a>Click Send Complete Status and Resolution Comment to PS case images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273644% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070004&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634842 created / updated 5SscsAxDhrf1hK1UYvXic&signature paLH_fAi9PK7dvLMJBwA8SAceUc '>img at Wednesday, June 24, 2020 10 30 00 AM app version 2.31 3. Provide details orginal address src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273644%2 Agent Finished Case Closed. Human poop in the playground Grandview Park alias 5. Park name C-123.070004&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-06-24 10 30 01.233 5SscsAxDhrf1hK1UYvXic&signature_nalH_fAi9PK7dvI MIBwA8SAceUc GRANDVIEW PARK Grandview Park Back to previous status alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8208935'>http://www.public No Name No Name Ranger Case 101014121376 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8208935 1 6/24/2020 10 14 6/24/2020 10 30 PRB Park Ranger 1. Type of service Agent Created Case Noise Complaint Agent Updated Case Details Reallocated to queue PRB Park Ranger 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635229 created / updated 3. Problem description at Wednesday, June 24, 2020 7 27 42 PM Loud music and drums in park, been occurring the past few evenings. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635229 created / updated 4. Provide VPD incident number (if available) at Wednesday, June 24, 2020 7 28 16 PM Hansen Change in Comments Comments Due to operational needs rangers were unable to attend.. 5. Park name Grandview Added on 24/06/2020 11 37 06 PM. 6. Provide specific location in park No Service Provided 11 - No Service Provided. . Resolved on 24/06/2020 11 37 00 PM. Agent Finished Case Closed. middle of park 7. Neighbourhood Closed date 2020-06-24 23 39 36.277 Grandview-Woodland 11 - No Service Provided. . Resolved on 24/06/2020 11 37 00 PM. 8. (Don't ask, just record - did caller indicate they want a call back?) s.22(1) Ranger Case 101014124223 1255 COMMERCIAL DRIVE 1 6/24/2020 19 26 6/24/2020 23 39 PRB Park Ranger

Type of service
 Noise Complaint

					Type of service Noise Complaint					7 59 35 PM. Agent Finished Case Closed. Closed date 2020-06-24 20 00 35 Duplicate Request 30 - Duplicate Request Resolved
				app version 2.31	3. Provide details A large 8 ? Piece band is playing in the park. In many ways this is lovely and just what we all need they however just played a few days ago and we had to endure 2 hours of a band with multiple amps and a drum kit the other night as well it?s just a bit too much. The drums especially if the park rangers could ask them to at least share it around and not come to Grandviev all the time and they could also maybe dampen the drums and try and keep the volume at a more respectful volume for all the neighbours. This is a small neighbourhood park and although it?s on the drive it shouldn?t mean that	PS Description A big band is playing in the park PS Description A big band is play				Case Reopened Reopened for Pul Agent Finished Case Closed. Closed date 2020-06-24 20 04 45 Open311 Feedback Send Complete Status and Resolut Case Reopened Temporary re-op Hansen Service Case Created / Up at Wednesday, June 24, 2020 8 0.
Parks -				orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR,	anything goes every day at all hours. People do live on 4 sides of the park	w \cdotsing src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273309%2 C-123.070218&size 600x300&key AlzaSyDchlJ_DVw7N- 55scsAxDhrf1hK1UVXiC&signature ChkUDWHvY9XsR0EjCUGmMcW9L-w ' alt 'mapurl' width '300' height '300'>/> <a 'http:="" 8214075'="" href="" request="" view="" www.publicstuff.com="">http://www.public				Agent Finished Case Closed. Closed date 2020-06-24 20 04 50 Back to previous status Closing case after 'Add Event'
Ranger Case	101014124265	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/8214075	s.22(1)		1 6/24/2020 19 56 6/24/2020 20 04 PRB Park Ranger	Agent Created Case
					Type of service Noise Complaint If Other, provide details					Agent Updated Case Details Reall Hansen Service Case Created / Up at Thursday, June 25, 2020 4 38 5 Hansen Service Case Created / Up at Thursday, June 25, 2020 4 39 2 No Service Provided 11 - No Servi
					3. Problem description Lately there are a number of bands that have been turning upand although lovely and talentedthe amplification and drums are a bit much. 4. Provide VPD incident number (if available) 5. Park name Grandview Park					Agent Finished Case Closed. Closed date 2020-06-25 19 48 36 No Service Provided 11 - No Service Provided Resolve Case Reopened Temporary re-op
					6. Provide specific location in park Near the childrens playground 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?)	She is not against the music if it were non amplified and drumless it would be				Hansen Change in Comments Cor Agent Finished Case Closed. Closed date 2020-06-25 19 48 38 Back to previous status Closing case after 'Add Event'
Parks - Ranger Case	101014127546	1255	COMMERCIAL DRIVE		No	great. This is the 4th concert this week.	s. 22(1) s.	22(1)	1 6/25/2020 16 36 6/25/2020 19 48 PRB Park Ranger	
										Agent Created Case Public Stuff request id PSID82219 Hansen Service Case Created / Up at Thursday, June 25, 2020 5 09 0 Hansen Service Case Created / Up at Thursday, June 25, 2020 5 09 1 Hansen Service Case Created / Up at Thursday, June 25, 2020 5 09 1 Duplicate Request 30 - Duplicate Hansen Change in Comments Cor Agent Finished Case Closed. Closed date 2020-06-25 17 57 37
					Type of service Noise Complaint					Duplicate Request 30 - Duplicate Request Resolved
				app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	?band?. While I appreciate the the gesture, massive klesmer bands and now full electric band playing EVERY DAY is too much. Waaaaay over the line for local residents. Please put a stop to this. Limit it to one or two weekends a month. NOT EVERY DAY. There are parents/essential healthcare workers etc and people just trying to enjoy their lives, catch a breath or sleep. This music blasting in the park is not very respectful to the neighbours.	2020/06/25 17 21 07 ~~ Public Stuff ~~ Public Stuff comment by vanconcernedcitizen Apparently someone is "booking gigs" at the park. There should be absolutely no amplified music in the park. The drums also tear through all the houses surrounding the park making it impossible to get away from. This is not a music venue. It's a community park for families and kids to play and enjoy.&hbo.&khxQhS Description Another full BAND>p/>PS# 8221940 <pre>Selection Application A</pre>				Case Reopened Reopened for Pul Agent Finished Case Closed. Closed date 2020-06-25 17 59 47 Open311 Feedback Send Complete Status and Resolut Case Reopened Temporary re-op Hansen Service Case Created / Up at Thursday, June 25, 2020 5 59 5 Agent Finished Case Closed. Closed date 2020-06-25 17 59 56 Back to previous status
Parks -				full 1255 COMMERCIAL DR,	8. (Don't ask, just record - did caller indicate they want a call back?) Unknown	alt 'mapurl' width '300' height '300'> <a href 'http://www.publicstuff.com/request/view/8221940'>http://www.public</a 	2 22(1)			Closing case after 'Add Event'
Ranger Case	101014127649	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/8221940	s.22(1)		1 6/25/2020 17 08 6/25/2020 17 59 PRB Park Ranger	

Agent Created Case Public Stuff request id PSID8214075 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635243 created / updated at Wednesday, June 24, 2020 7 56 43 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1635243 created / updated at Wednesday, June 24, 2020 7 57 34 PM Duplicate Request 30 - Duplicate Request. . Resolved on 24/06/2020 7 59 00 PM. Hansen Change in Comments Comments Duplicate case refer to #1635229. Added on 24/06/2020 7 59 35 PM. ent Finished Case Closed. sed date 2020-06-24 20 00 35.647 olicate Request Duplicate Request. . Resolved on 24/06/2020 7 59 00 PM. e Reopened Reopened for Public Stuff Feedback nt Finished Case Closed. sed date 2020-06-24 20 04 45.87 en311 Feedback d Complete Status and Resolution Comment to PS case se Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' nsen Service Case Created / Updated Hansen ServiceRequest Number 1635243 created / updated Nednesday, June 24, 2020 8 04 49 PM nt Finished Case Closed. sed date 2020-06-24 20 04 50.367 k to previous status sing case after 'Add Event' ent Created Case ent Updated Case Details Reallocated to queue PRB Park Ranger sen Service Case Created / Updated Hansen ServiceRequest Number 1635694 created / updated Thursday, June 25, 2020 4 38 52 PM isen Service Case Created / Updated Hansen ServiceRequest Number 1635694 created / updated Thursday, June 25, 2020 4 39 22 PM Service Provided 11 - No Service Provided. . Resolved on 25/06/2020 7 46 00 PM. nt Finished Case Closed. sed date 2020-06-25 19 48 36.29 No Service Provided. . Resolved on 25/06/2020 7 46 00 PM. e Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' sen Change in Comments Comments . Added on 25/06/2020 7 46 45 PM. ent Finished Case Closed. used date 2020-06-25 19 48 38.963 k to previous status sing case after 'Add Event' ent Created Case lic Stuff request id PSID8221940 nsen Service Case Created / Updated Hansen ServiceRequest Number 1635711 created / updated Thursday, June 25, 2020 5 09 05 PM isen Service Case Created / Updated Hansen ServiceRequest Number 1635711 created / updated hursday, June 25, 2020 5 09 15 PM isen Service Case Created / Updated Hansen ServiceRequest Number 1635711 created / updated Thursday, June 25, 2020 5 21 22 PM olicate Request 30 - Duplicate Request. . Resolved on 25/06/2020 5 55 00 PM. nsen Change in Comments Comments . Added on 25/06/2020 5 55 31 PM. ent Finished Case Closed. sed date 2020-06-25 17 57 36.2 olicate Request - Duplicate Request. . Resolved on 25/06/2020 5 55 00 PM. e Reopened Reopened for Public Stuff Feedback nt Finished Case Closed. sed date 2020-06-25 17 59 47.947 en311 Feedback d Complete Status and Resolution Comment to PS case e Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' isen Service Case Created / Updated Hansen ServiceRequest Number 1635711 created / updated hursday, June 25, 2020 5 59 55 PM nt Finished Case Closed. sed date 2020-06-25 17 59 56.917

S.22(1) 1 6/25/2020 17 08 6/25/2020 17 59 PRB Park Ranger

Agent Updated Case Details Reallocated to queue PRB Park Range 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636421 created / updated a band setting up amplification and playing music (Brass Band). The band at Friday, June 26, 2020 6 41 10 PM was in the park last week and they were very loud. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636421 created / updated Provide VPD incident number (if available) at Friday, June 26, 2020 6 42 23 PM 5. Park name Hansen Change in Comments Comments Grandview Park - brass band setting up amplification and playing music - shortage of staff, no service provided.. Added on 26/06/2020 11 02 20 PM. No Service Provided 11 - No Service Provided . . Resolved on 26/06/2020 11 02 00 PM. Grandview Park 6. Provide specific location in park near the children playground Agent Finished Case Closed 7. Neighbourhood Closed date 2020-06-26 23 03 36.443 Grandview-Woodland No Service Provided 11 - No Service Provided. . Resolved on 26/06/2020 11 02 00 PM. 8. (Don't ask, just record - did caller indicate they want a call back?) s. 22(1) s. 22(1) 1 6/26/2020 18 38 6/26/2020 23 03 PRB Park Ranger Ranger Case 101014131365 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID8231836 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636511 created / updated at Saturday, June 27, 2020 8 32 03 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636511 created / updated at Saturday, June 27, 2020 8 32 19 AM Service Provided 10 - Service Provided. . Resolved on 27/06/2020 11 29 00 AM Agent Finished Case Closed. Closed date 2020-06-27 11 30 34.173 10 - Service Provided. . Resolved on 27/06/2020 11 29 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 27/06/2020 11 29 38 AM. Agent Finished Case Closed. Closed date 2020-06-27 11 30 37.027 Back to previous status Closing case after 'Add Event' Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. 1. Type of service Closed date 2020-06-27 11 34 49.98 Noise Complaint Open311 Feedback Send Complete Status and Resolution Comment to PS case PS Description Lovely chorus of profanity
PS# 8231836
Click images below to expand<a 3. Provide details href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273278% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Lovely charge of PELICK YOU? PNO FLICK YOU? PNO FLICK YOU!!!!? This 2C-123.07024&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636511 created / updated 5SscsAxDhrf1hK1UYvXic&signature h3M2ZkXNdhiDoJzuFAXoRBk8pHs '><a Closing case after 'Add Event COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8231836'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/823186'>http://www.publicstuff.com/request/view/82318 Ranger Case 101014131723 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/8231836 1 6/27/2020 8 31 6/27/2020 11 34 PRB Park Ranger Agent Created Case Public Stuff request id PSID8237489 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated at Sunday, June 28, 2020 8 01 03 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated at Sunday, June 28, 2020 8 01 13 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated at Sunday, June 28, 2020 8 27 55 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated at Sunday, June 28, 2020 8 30 40 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated at Sunday, June 28, 2020 9 44 28 PM Hansen Change in Comments Comments . Added on 28/06/2020 10 35 18 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 28/06/2020 10 35 00 PM. 2020/06/28 21 43 22 ~~ Public Stuff ~~ Public Stuff comment by Agent Finished Case Closed s. 22(1) The more drunk they got the louder it got. Then the fight Closed date 2020-06-28 22 36 34.467 1. Type of service happened. Finally they shut up when they were yelled at. MUSIC BLASTING Noise Complaint Duplicate Request PEVERY NIGHT IN THE PARK for 2-3 hours in the evening. This has got to stop

2020/06/28 20 29 37 ~ Sonia Lotay ~ \$22211_alled to report that there is loud amplified music being played at Grandview Park frequently. 30 - Duplicate Request. . Resolved on 28/06/2020 10 35 00 PM. Case Reopened Reopened for Public Stuff Feedback 2. If Other, provide details 3. Problem description He has reported it but nothing has been addressed. Rangers haven't attended. Agent Finished Case Closed. Loud Drums being played in the park. Can be heard in all of the houses Amplifiers, drums, horns, tuba, etc. are being used from time to time. SLS was Closed date 2020-06-28 22 39 46.443 surrounding the park. This regular ?music? is very disruptive to the local provided. He is frustrated but doesn't wish to contact the police. He would like Open311 Feedback a call back.

PS Description Drums being played loudly in the park Send Complete Status and Resolution Comment to PS case residents. 4. Provide VPD incident number (if available) PS# 8237489Click images below to expand<a 5. Park name href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273436% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.070242&size 600x300&kev AlzaSvDchlJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1637059 created / updated Grandview Park at Sunday, June 28, 2020 10 40 04 PM 5SscsAxDhrf1hK1UYvXic&signature sWPgxWJnkrlErW18oXO7FE_YEhs '><a Closing case after 'Add Event COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8237489'>http://www.publicstuff.com/requ 1 6/28/2020 20 00 6/28/2020 22 40 PRB Park Ranger Ranger Case 101014134324 1255 COMMERCIAL DRIVE VANCOLIVER BC stuff.com/request/view/8237489

1. Type of service

Agent Created Case

PS# 8305742Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 1. Type of service 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Other 3. Provide details ann version 2.31 faeces in the playground. In the ?treehouse? src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7Norginal address 1657 5. Park name Charles St alias 1657 Grandview Park 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR Unknown href 'http://www.publicstuff.com/request/view/8305742'>http://www.public No Name No Name VANCOUVER, BC stuff.com/request/view/8305742 1 7/8/2020 9 09 7/8/2020 9 30 PRB Park Ranger 101014161023 1255 Ranger Case COMMERCIAL DRIVE 1. Type of service There is a 10 piece band playing in the park and it is very LOUD. Trumpets, 2020/07/08 19 58 02 ~~ Public Stuff ~~ Public Stuff comment by tuba, saxophones etc... and a MASSIVE DRUM. This is way way too loud \$. 22(1) Someone spoke to the band. They were really nice and for the surrounding residents. The music in some ways is quite lovely but it is did make some effort to make the drum more quiet. Hopefully when they so loud that in the neighbouring houses most of what we hear (in every single come back they'll be able to muffle the drum even more as the music is quite room in the house) is the pounding of drums. This is not fair. We literally lovely...but the drum is a bit like torture for the neighbours...

PS cannot enjoy a single room in our house. We can?t work, read, watch tv or Description 10 piece big band playing
PS# 8310984Click images enjoy our own house let alone our garden. This is an ongoing issue. If they below to expand could at the very least muffle the sound of the drum, play during the day and href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273276% move to different places it would be much appreciated. The city needs to 2C-123.070134&size 600x300&key AlzaSyDchlj_DVw7Nmanage this better. Please. We are already hostages in our own homes due to 5SscsAxDhrf1hK1UYVXic&signature u_H_isr28X00sulKLczuC7LQFGc '><imp app version 2.31 orginal address covid and this makes it even harder. src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273276%2 Grandview Park alias 5. Park name C-123.070134&size 600x300&key AlzaSyDchlJ_DVw7N-GRANDVIEW PARK Grandview Park $5 Sscs Ax Dhrf1hK1UYvXic \& signature \ u_H_lsr28X00 sulKLc ZuC7LQFGc$ 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a full 1255 href 'http://www.publicstuff.com/request/view/8310984'>http://www.public COMMERCIAL DR, Ranger Case 101014163957 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8310984 1 7/8/2020 19 29 7/8/2020 20 39 PRB Park Ranger Type of service Noise Complaint PS Description Yelling again from the "campers" in the cenotaphPS# 8348322Click images below to expand<a 3. Provide details href 'http://maps.googleapis.com/maps/api/staticmap?markers 49,273426% Another (almost daily) round of ?fuck you? and ?fuck off you fucking 2C-123.069988&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 asshole? etc being screamed across the park. Really nice for families in the 5SscsAxDhrf1hK1UYvXic&signature IsvzVndOo5ixUpBZ1zB1QeMsMko '><img

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273426%2

href 'http://www.publicstuff.com/request/view/8348322'>http://www.public

C-123.069988&size 600x300&key AlzaSyDchlJ_DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/8348322

orginal address

full 1255

Ranger Case 101014179238 1255

COMMERCIAL DRIVE

GRANDVIEW PARK

COMMERCIAL DR.

VANCOUVER, BC

Grandview Park alias 5. Park name

playground and the community...

8. (Don't ask, just record - did caller indicate they want a call back?)

Grandview Park

Unknown

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 08/07/2020 Hansen Change in Comments Comments . Added on 08/07/2020 9 16 24 AM. Agent Finished Case Closed. Closed date 2020-07-08 09 17 38.31 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 08/07/2020 9 16 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-08 09 29 55.227 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641263 created / updated at Wednesday, July 08, 2020 9 30 04 AM Agent Finished Case Closed. Closed date 2020-07-08 09 30 05.84 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID8310984 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641671 created / updated at Wednesday, July 08, 2020 7 29 12 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641671 created / updated at Wednesday, July 08, 2020 7 29 21 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641671 created / updated at Wednesday, July 08, 2020 7 58 14 PM No Service Provided 11 - No Service Provided. . Resolved on 08/07/2020 8 34 00 PM. Hansen Change in Comments, Comments, Grandview Park - 10 piece band playing in park, very loud time sensitive case, shortage of staff, no service provided.. Added on 08/07/2020 8 35 17 PM. Agent Finished Case Closed Closed date 2020-07-08 20 35 38.32 No Service Provided 11 - No Service Provided. . Resolved on 08/07/2020 8 34 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-08 20 39 48.26 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641671 created / updated at Wednesday, July 08, 2020 8 39 58 PM Agent Finished Case Closed. Closed date 2020-07-08 20 39 59.99 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID8348322 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644157 created / updated at Tuesday, July 14, 2020 10 34 18 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644157 created / updated at Tuesday, July 14, 2020 10 35 18 AM Hansen Change in Comments Comments . Added on 14/07/2020 10 45 29 PM. No Service Provided 11 - No Service Provided. . Resolved on 14/07/2020 10 45 00 PM. Agent Finished Case Closed. Closed date 2020-07-14 22 47 38.31 No Service Provided 11 - No Service Provided. . Resolved on 14/07/2020 10 45 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-14 22 49 52.397 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1644157 created / updated at Tuesday, July 14, 2020 10 50 00 PM Agent Finished Case Closed. Closed date 2020-07-14 22 50 00.667 Back to previous status Closing case after 'Add Event'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641263 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1641263 created / updated

Agent Created Case

Public Stuff request id PSID8305742

at Wednesday, July 08, 2020 9 09 32 AM

at Wednesday, July 08, 2020 9 10 23 AM

1 7/14/2020 10 34 7/14/2020 22 50 PRB Park Ranger

1. Type of service Noise Complain Again, a HUGE band is playing in the centre of the park... this means almost EVERY DAYI?! we have NO PEACE in our own homes, gardens...nowhere. This is insanity. We and others have reported it again and again... we have spoken with the musicians and they have refused to move elsewhere or make their drums quieter. The drums are so loud we have to leave our house to get away PS Description 10 piece band playing in the park again...
PS# from it. So we?re going to another park to eat our dinner?!? The band is at 8361539Click images below to expand<a least made up of of great musicians (unlike some other horrifying big bands href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273271% that play within the park) but it is soooo loud... it would be great if there was a 2C-123.070393&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 city organized thing that they could play ONE night a week, dampen the drums 5SscsAxDhrf1hK1UYvXic&signature ldmcn-qU482udqEata1FGcczqzs '><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8361539'>http://www.public 101014185535 1255 VANCOUVER, BC stuff.com/request/view/8361539 1 7/15/2020 19 23 7/15/2020 20 24 PRB Park Ranger Ranger Case COMMERCIAL DRIVE 1. Type of service Noise Complaint 3. Provide details Again, we were treated to 3 hours of hell on Sunday. A merry band of nonprofessional musicians thought it would be a real treat to bang on drums and yell into a megaphone for 3 hours in a small residential park on a Sunday... so 1?m not allowed to make any noise on a Sunday but they can come and disrupt the whole neighbourhood? There were a small group present that were not PS Description Carnival Band and CO-OP radio? PS# 8386012>Click social distancing and it was a massive disruption to local residents. I?m beyond images below to expand frustrated. As are many other neighbours. It would be great if the city called href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273333% these people and told them to knock it off. There are no events in Grandview 2C-123.070276&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 Park that should require amplified sound and this bands (especially the drums) 5SscsAxDhrf1hK1UYvXic&signature Tlcc2kRxeHyrFgLFN7 KWK2DEQU '><a full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) href 'http://www.publicstuff.com/request/view/8386012'>http://www.public COMMERCIAL DR, Ranger Case 101014196208 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8386012 1 7/20/2020 9 42 7/21/2020 7 24 PRB Park Ranger 1. Type of service Noise Complaint Again... more music... is this now a regular concert venue?? At least these PS Description 8-10 piece band. 2 drum kits... PS# 8400181Click people are actual musicians unlike the carnival band that played for 3 hours images below to expand on Sunday but it is SUPER LOUD inside very room in our house. Why is this all href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273291% of a sudden acceptable that music is played almost every day??? If it was a 2C-123.07026&size 600x300&key AlzaSyDchlJ_DVw7Nplanned thing once a week, ok (so we could plan to be out of the house if we SSscsAxDhrf1hK1UYvXic&signature 3rWWvmJA8MCy0QNc1yyVKnC-

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273291%2

href 'http://www.publicstuff.com/request/view/8400181'>http://www.publi

5SscsAxDhrf1hK1UYvXic&signature 3rWWvmJA8MCy0QNc1yyVKnC-Rlk

C-123.07026&size 600x300&key AlzaSyDchlJ_DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/8400181

didn?t want to be disrupted) but this is crazy. It?s literally going to drive us to RIk '><img

8. (Don't ask, just record - did caller indicate they want a call back?)

app version 2.31

GRANDVIEW PARK

VANCOUVER, BC

Grandview Park alias 5. Park name

Grandview Park

orginal address

full 1255 COMMERCIAL DR,

Ranger Case 101014202894 1255

COMMERCIAL DRIVE

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645159 created / updated at Wednesday, July 15, 2020 7 23 16 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645159 created / updated at Wednesday, July 15, 2020 7 24 21 PM Hansen Change in Comments Vancouver Park rangers are aware of your concern and currently have an ongoing case regarding the matter. Thank you for your continued patience as we work towards resolving this issue.. Added on 15/07/2020 8 21 55 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 15/07/2020 8 21 00 PM. Closed date 2020-07-15 20 23 38.093 Duplicate Request 30 - Duplicate Request. . Resolved on 15/07/2020 8 21 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-15 20 24 48.813 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1645159 created / updated at Wednesday, July 15, 2020 8 24 57 PM Agent Finished Case Closed. Closed date 2020-07-15 20 24 59.053 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID8386012 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647167 created / updated at Monday, July 20, 2020 9 42 45 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647167 created / updated at Monday, July 20, 2020 9 43 35 AM Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 21/07/2020 7 20 30 AM. No Service Provided 11 - No Service Provided. . Resolved on 21/07/2020 7 19 00 AM. Agent Finished Case Closed Closed date 2020-07-21 07 23 10.747 No Service Provided 11 - No Service Provided. . Resolved on 21/07/2020 7 19 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-21 07 24 47.203 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647167 created / updated at Tuesday, July 21, 2020 7 24 54 AM Agent Finished Case Closed. Closed date 2020-07-21 07 24 56.077 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID8400181 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648192 created / updated at Tuesday, July 21, 2020 7 28 49 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648192 created / updated at Tuesday, July 21, 2020 7 29 19 PM Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 22/07/2020 11 54 12 AM. No Service Provided 11 - No Service Provided. . Resolved on 22/07/2020 11 53 00 AM. Agent Finished Case Closed Closed date 2020-07-22 11 56 11.647 No Service Provided 11 - No Service Provided. . Resolved on 22/07/2020 11 53 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2020-07-22 12 05 11.66 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648192 created / updated at Wednesday, July 22, 2020 12 05 46 PM Agent Finished Case Closed. Closed date 2020-07-22 12 05 47.847

Agent Created Case
Public Stuff request id PSID8361539

Back to previous status Closing case after 'Add Event'

1 7/21/2020 19 28 7/22/2020 12 05 PRB Park Ranger

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648769 created / updated at Wednesday, July 22, 2020 7 30 57 PM 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648769 created / updated There is a band playing loud music in the park. They have drums and other at Wednesday, July 22, 2020 7 31 28 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1648769 created / undated instruments, as well as amplified equipment. Band players are verbally abusive to nearby residents that have asked them politely to turn the amplification at Wednesday, July 22, 2020 8 29 18 PM equipment down. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1648769 created / updated 4 Provide VPD incident number (if available) at Wednesday, July 22, 2020 9 00 26 PM 5. Park name No Service Provided 11 - No Service Provided. Resolved on 23/07/2020 2 12 00 AM. Grandview Park Hansen Change in Comments Comments Grandview Park - jazz band noise complaint - time sensitive 6. Provide specific location in park case, no service provided.. Added on 23/07/2020 2 12 31 AM. By the children's playground near the amphitheater Agent Finished Case Closed. 7. Neighbourhood 2020/07/22 20 59 29 ~~ Carly Hamilton ~~ another citizen called to report this Closed date 2020-07-23 02 14 14.007 Grandview-Woodland same issue. She said they are there every night and it's so loud

2020/07/22 20 28 40 ~ Natalie Charbonneau ~ 5. 22(1) called 8. (Don't ask, just record - did caller indicate they want a call back?) 11 - No Service Provided. . Resolved on 23/07/2020 2 12 00 AM. to report the same thing, CSR used wrong address for Grandview Park, Case Ranger Case 101014206687 1255 COMMERCIAL DRIVE 101014206753 is duplicate request and can be closed. S. 22(1) s. 22(1) 1 7/22/2020 19 26 7/23/2020 2 14 PRB Park Ranger Type of service Noise Complaint 2. If Other, provide details Agent Created Case 3. Problem description Agent Updated Case Details Reallocated to queue PRB Park Ranger Amplified music. 8 piece band is setting up right now near playground. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650276 created / updated Trombone, drum kits, amps, bassses. Happens nearly nightly, 5-7 nights per at Saturday, July 25, 2020 7 19 59 PM 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650276 created / updated 5. Park name at Saturday, July 25, 2020 7 20 34 PM Grandview Park Service Provided 10 - Service Provided. . Resolved on 26/07/2020 1 24 00 PM. 6. Provide specific location in park Hansen Change in Comments Comments . Added on 26/07/2020 1 24 11 PM. Near playground. Agent Finished Case Closed. 7. Neighbourhood Closed date 2020-07-26 13 26 10.77 Grandview-Woodland Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. . Resolved on 26/07/2020 1 24 00 PM. Unknown s.22(1) 1255 1 7/25/2020 19 16 7/26/2020 13 26 PRB Park Ranger Ranger Case 101014215036 COMMERCIAL DRIVE Separate feedback case created and linked. 1 Type of service Noise Complaint Agent Created Case 2. If Other, provide details Agent Updated Case Details Reallocated to queue PRB Park Ranger 3. Problem description Citizen reporting that there is a band playing in Grandview Park that is very Hansen Service Case Created / Updated Hansen ServiceRequest Number 1652555 created / updated loud for neighbouring residents. It consists of drums, a trumpet, trombones at Wednesday, July 29, 2020 8 56 16 PM and a clarinet. They been there since 7 00PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1652555 created / updated 4. Provide VPD incident number (if available) at Wednesday, July 29, 2020 8 56 30 PM 5. Park name No Service Provided 11 - No Service Provided. . Resolved on 30/07/2020 9 09 00 AM. Grandview Park Hansen Change in Comments Comments Rangers were unable to attend due to shortage of 6. Provide specific location in park staff/prior requirements from senior management. Added on 30/07/2020 9 09 31 AM. Off of Commercial Drive Agent Finished Case Closed. 7. Neighbourhood Closed date 2020-07-30 09 10 47.687 Grandview-Woodland No Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 11 - No Service Provided. . Resolved on 30/07/2020 9 09 00 AM. 2020 July, Ranger Case 101014228660 1255 COMMERCIAL DRIVE Anonymous 1 7/29/2020 20 55 7/30/2020 9 10 PRB Park Ranger 1. Type of service Other 2. If Other, provide details Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger locked hockey rink 3. Problem description Caller is reporting there are unauthorized locks on the lacrosse/hockey Hansen Service Case Created / Updated Hansen ServiceRequest Number 1653201 created / updated courts at Grandview Park. She said it is a regular occurence for homeless at Thursday, July 30, 2020 9 12 06 PM persons to lock to the courts. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1653201 created / updated 4. Provide VPD incident number (if available) at Thursday, July 30, 2020 9 12 16 PM 5. Park name Hansen Service Case Created / Updated Hansen ServiceRequest Number 1653201 created / updated Grandview at Thursday, July 30, 2020 9 12 51 PM 6. Provide specific location in park Service Provided 10 - Service Provided. Service Provided. . Resolved on 31/07/2020 12 00 00 PM. The hockey court Agent Finished Case Closed 7. Neighbourhood Closed date 2020-07-31 12 01 43.333 8. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. Service Provided. . Resolved on 31/07/2020 12 00 00 PM s. 22(1) s. 22(1) 1 7/30/2020 21 09 7/31/2020 12 01 PRB Park Ranger Ranger Case 101014232071 1255 COMMERCIAL DRIVE

1. Type of service

Noise Complaint

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Park Ranger

Noise Complaint 2. If Other, provide details Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Range Female caller, who chose to be anonymous, said there is a band of 10 people Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658761 created / updated who is using amplified noise. They are on the Commercial Drive side of Grandview Park and are very loud. at Tuesday, August 11, 2020 8 32 07 PM 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658761 created / updated at Tuesday, August 11, 2020 8 33 17 PM 5 Park name Grandview Park Duplicate Request 30 - Duplicate Request., Resolved on 11/08/2020 9 30 00 PM. 6. Provide specific location in park Hansen Change in Comments Comments . Added on 11/08/2020 9 31 01 PM. 1255 Commercial Drive Agent Finished Case Closed. 7. Neighbourhood Closed date 2020-08-11 21 31 36.627 Grandview-Woodland Duplicate Request 8. (Don't ask, just record - did caller indicate they want a call back?) 30 - Duplicate Request. . Resolved on 11/08/2020 9 30 00 PM. 2020 August, Ranger Case 101014264049 1255 COMMERCIAL DRIVE Anonymous 1 8/11/2020 20 30 8/11/2020 21 31 PRB Park Ranger Agent Created Case Public Stuff request id PSID8558912 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1660249 created / undated at Friday, August 14, 2020 6 24 40 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1660249 created / updated at Friday, August 14, 2020 6 32 56 PM Service Provided 10 - Service Provided. . Resolved on 15/08/2020 4 12 00 PM. Hansen Change in Comments Comments . Added on 15/08/2020 4 12 48 PM. Agent Finished Case Closed. Closed date 2020-08-15 16 15 45.27 Service Provided 2020/08/14 15 48 10 ~~ Sandra Garbo ~~ Work Control Centre & Park Rangers 10 - Service Provided. . Resolved on 15/08/2020 4 12 00 PM. notified. Hansen not integrating into Lagan.

PS# 8558912click Case Reopened Reopened for Public Stuff Feedback images below to expand<a href 'https://d17agltn7cihbm.cloudfront.net/uploads/large 4cfbe562b094b2 Agent Finished Case Closed. acef13cf025216e3a7'>Click Send Complete Status and Resolution Comment to PS case images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736547 Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 068258%2C-123.070538118482&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1660249 created / updated 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature g9TZdnA1ELB274gGLTKHbIAn-JA '><n/><a href 'http://www.publicstuff.com/request/view/8558912'>http://www.public No Name No Name Ranger Case 101014273341 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8558912 1 8/14/2020 15 06 8/15/2020 16 19 PRB Park Ranger Agent Created Case Public Stuff request id PSID8559965 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1660402 created / updated at Friday, August 14, 2020 9 55 22 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1660402 created / updated at Friday, August 14, 2020 9 56 22 PM No Service Provided 11 - No Service Provided. . Resolved on 15/08/2020 6 37 00 AM. Hansen Change in Comments Comments Time sensitive case, no service provided.. Added on 15/08/2020 6 37 18 AM. Agent Finished Case Closed Closed date 2020-08-15 06 39 48.11 No Service Provided 11 - No Service Provided. . Resolved on 15/08/2020 6 37 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2020-08-15 06 44 47.083 1. Type of service Open311 Feedback Noise Complaint PS Description FULL ON DANCE PARTY PS# 8559965Click images Send Complete Status and Resolution Comment to PS case below to expand<a Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273417% 3. Provide details 2C-123.070301&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1660402 created / updated at Saturday August 15 2020 6 44 57 AM app version 2.31 A full dance party- about 20 people with a massive stereo system and DJ set SSscsAxDhrf1hK1UYvXic&signature RGl8x0v7qiJmgilPEZkmFdwHYF0 '><a full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/8559965'>http://www.public COMMERCIAL DR, 101014274374 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8559965 1 8/14/2020 21 55 8/15/2020 6 44 PRB Park Ranger

1. Type of service

1. Type of service Bylaw Complaint or Inquiry Agent Updated Case Details Reallocated to queue PRB Park Ranger 2. If Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661879 created / updated at Tuesday, August 18, 2020 11 42 51 AM There are still 2 tents up along with lots of belongings and garbage around Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661879 created / updated at Tuesday, August 18, 2020 11 43 31 AM them. They had been there overnight. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1661879 created / updated 5. Park name at Wednesday, August 19, 2020 9 28 21 AM Grandview Park Service Provided 10 - Service Provided, Resolved on 19/08/2020 11 57 00 AM. 6. Provide specific location in park Hansen Change in Comments Comments . Added on 19/08/2020 11 57 39 AM. In the middle of the park. Agent Finished Case Closed. 7. Neighbourhood Closed date 2020-08-19 11 57 45.233 Grandview-Woodland Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. . Resolved on 19/08/2020 11 57 00 AM. 2020/08/19 09 27 24 ~~ Sandra Wong ~~ Citizen called to follow up b/c he'd like someone to enforce the tents come down during the day..sw

 S. 22(1) S. 22(1) 1 8/18/2020 11 41 8/19/2020 11 57 PRB Park Ranger Ranger Case 101014281985 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID8612128 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1664308 created / updated at Sunday, August 23, 2020 6 39 11 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1664308 created / updated at Sunday, August 23, 2020 6 39 31 PM Noise Complaint Duplicate Request 30 - Duplicate Request. . Resolved on 23/08/2020 8 19 00 PM. Hansen Change in Comments Comments . Added on 23/08/2020 8 20 04 PM. Agent Finished Case Closed. Closed date 2020-08-23 20 21 43.44 Some amazing First Nations drumming in the park. I?m writing more to Duplicate Request 30 - Duplicate Request. . Resolved on 23/08/2020 8 19 00 PM. make sure the city knows about all of the events that disrupt the neighbourhood more than to ?complain? about this drumming. The drums are so loud we could hear it from Nanaimo St! So as you can imagine, it?s very Case Reopened Reopened for Public Stuff Feedback loud inside the houses that surround the park. If there were any loud events Agent Finished Case Closed. that should be allowed in the park it should be these drummers. It is howeve Closed date 2020-08-23 20 24 47.86 also one of many days of loud music we have had to endure this summer. I would hope the city and parksboard will work together to make the parks PS Description Drumming
PS# 8612128
PS# 8612128
PS Description Drumming PS Description Send Complete Status and Resolution Comment to PS case useable for all and also keep the noise to the absolute minimum in our parks. expand<n/> An occasional ceremonial First Nations drum circle seems like a good use and href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273257% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' it would be great if we had more warning it was happening. The park should 2C-123.07041&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1664308 created / updated app version 2.31 not be treated as a live music concert venue as it has been used this summer. 5SscsAxDhrf1hK1UYvXic&signature P359qycOJlg6Wi7CST0SfAy1guA '><image: 5SscsAxDhrf1hK1UYvXic&signature P359qycOJlg6Wi7CST0SfAy1guA '> at Sunday, August 23, 2020 8 24 57 PM orginal address It?s way too much for the neighbours to have to put up with. src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273257%2 Agent Finished Case Closed. C-123.07041&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-08-23 20 24 58.973 Grandview Park alias 5. Park name GRANDVIEW PARK Grandview Park 5SscsAxDhrf1hK1UYvXic&signature P359qycOJlg6Wi7CST0SfAy1guA Back to previous status full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8612128'>http://www.public Unknown 1 8/23/2020 18 39 8/23/2020 20 24 PRB Park Ranger 101014296246 1255 VANCOUVER, BC stuff.com/request/view/8612128 Agent Created Case Public Stuff request id PSID8700268 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1671778 created / updated at Monday, September 07, 2020 5 50 25 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1671778 created / updated at Monday, September 07, 2020 5 51 15 PM Hansen Change in Comments Comments . Added on 07/09/2020 11 43 03 PM. No Service Provided 11 - No Service Provided. . Resolved on 07/09/2020 11 42 00 PM. Type of service Agent Finished Case Closed. Closed date 2020-09-07 23 45 32.03 Noise Complaint 11 - No Service Provided. . Resolved on 07/09/2020 11 42 00 PM. 3. Provide details Case Reopened Reopened for Public Stuff Feedback Another 8 piece band with tubas and drums etc is playing in the park. This doesn?t allow residents to enjoy their homes. This has been happening all Agent Finished Case Closed. summer and the parksboard and city have done nothing to stop this very Closed date 2020-09-07 23 49 43.92 disruptive use of a public space. It would be great if you did some kind of Open311 Feedback enforcement of something in our parks during the pandemic. For months it?s PS Description Big band playing in park
PS# 8700268Click images . Send Complete Status and Resolution Comment to PS case been ?anything goes? at Grandview Park. Once a few people practice in the below to expand park and nobody says anything, other start too. They get turfed out of other href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273389% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' parks so they all come here because you do NOTHING to enforce any bylaws 2C-123.070339&size 600x300&key AlzaSyDchIJ DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1671778 created / updated here... very disappointing that the city and parksboard continue to just 5SscsAxDhrf1hK1UYvXic&signature oij2xyzdL_Mwa1d1Sc74_ADGGmc '><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8700268'>http://www.publi stuff.com/request/view/8700268 1 9/7/2020 17 50 9/7/2020 23 49 PRB Park Ranger Ranger Case 101014337798 1255 COMMERCIAL DRIVE VANCOUVER, BC

PS# 8724985Click images below to expand<a href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large d4ae5bc5f6bb6b b61b921f52f458f1d9'>Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2738413 001214%2C-123.070407360792&size 600x300&key AlzaSyDchlJ_DVw7N-3. Provide details 5SscsAxDhrf1hK1UYvXic&signature V3j0_tyP2MLrTELNmElyfDScXSc '><a href 'http://www.publicstuff.com/request/view/8724985'>http://www.public No Name No Name COMMERCIAL DR. Unknown stuff.com/request/view/8724985 1 9/10/2020 18 51 9/10/2020 19 14 PRB Park Ranger Ranger Case 101014349842 1255 COMMERCIAL DRIVE VANCOUVER, BC 1. Type of service Noise Complaint 2. If Other, provide details 3. Problem description Caller is reporting there appears to be quite a bit of action in Grandview Park this evening with estimated 50+ please in total including a DJ causing the noise disturbance. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park Not specified - throughout the park. 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) S. 22(1) s. 22(1) 1 9/10/2020 21 34 9/11/2020 6 32 PRB Park Ranger Ranger Case 101014350071 1255 COMMERCIAL DRIVE 1. Type of service Inspect Hazard 2. If Other, provide details A blanket with feces on it has been left in the playground, caller would like it removed immediatley and feels sanitation will not attend on a priority. Provide VPD incident number (if available) 5. Park name Grandview park 6. Provide specific location in park playground. 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) S. 22(1) 5. 22(1) 1 9/20/2020 9 59 9/20/2020 10 14 PRB Park Ranger Ranger Case 101014375589 1255 COMMERCIAL DRIVE

Agent Finished Case Closed. Closed date 2020-09-10 19 14 22.713 Service Provided 10 - Service Provided. . Resolved on 10/09/2020 7 11 00 PM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 10/09/2020 7 11 44 PM. Agent Finished Case Closed. Closed date 2020-09-10 19 14 25.06 Back to previous status Closing case after 'Add Event Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2020-09-10 19 14 50.693 Open311 Feedback . Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673873 created / updated at Thursday, September 10, 2020 7 14 53 PM Agent Finished Case Closed. Closed date 2020-09-10 19 14 54.793 Closing case after 'Add Event' Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673927 created / updated at Thursday, September 10, 2020 9 36 09 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673927 created / updated at Thursday, September 10, 2020 9 36 18 PM No Service Provided 11 - No Service Provided. , Resolved on 11/09/2020 6 31 00 AM. Hansen Change in Comments Comments Grandview Park - DJ in park with gathering of approx. 50 people - time sensitive case, no service provided. . Added on 11/09/2020 6 31 27 AM. Agent Finished Case Closed. Closed date 2020-09-11 06 32 25.907 No Service Provided 11 - No Service Provided. . Resolved on 11/09/2020 6 31 00 AM. Agent Created Case Agent Updated Case Details Reallocated to gueue PRB Park Range Hansen Service Case Created / Updated Hansen ServiceRequest Number 1678100 created / updated at Sunday, September 20, 2020 10 00 21 AM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1678100 created / undated

at Sunday, September 20, 2020 10 01 26 AM

Hansen Change in Comments Comments This is not a Ranger case. Rangers do not handle human waste or human fluids. Added on 20/09/2020 10 11 45 AM.

Alternate Service Required 15 - Alternate Service Required. . Resolved on 20/09/2020 10 11 00 AM.

Agent Finished Case Closed. Closed date 2020-09-20 10 14 20.837

Alternate Service Required

Agent Created Case

Public Stuff request id PSID8724985

at Thursday, September 10, 2020 6 51 56 PM

at Thursday, September 10, 2020 6 52 25 PM

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1673873 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673873 created / updated

Service Provided 10 - Service Provided. . Resolved on 10/09/2020 7 11 00 PM.

15 - Alternate Service Required. . Resolved on 20/09/2020 10 11 00 AM.

Parks - Ranger Case 101014398596 1255	COMMERCIAL DRIVE	orginal address 1657 Charles St alias 1657	become another Strathcona Park. Please can something be done about this? Thank you for any help you may offer." 5. Park name Grandview Park 8. (Don't ask, just record - did caller indicate they want a call back?) Unknown 1. Type of service	PS# 8828755Click images below to expand <a 'http:="" 49.2735192<="" api="" href="" maps="" maps.googleapis.com="" staticmap?markers="" th=""><th>s</th><th>1 9/28/2020 10 24 9/29/2020 7 00 PRB Park Ranger</th><th>Agent Created Case Public Stuff request id PSID8828755 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Monday, September 28, 2020 10 26 11 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Monday, September 28, 2020 10 28 17 AM Service Provided 10 - Service Provided. Resolved on 29/09/2020 6 55 00 AM. Hansen Change in Comments Comments Rangers attend the park daily to deal with this camp. This is an ongoing case. Added on 29/09/2020 6 55 48 AM. Agent Finished Case Closed. Closed date 2020-09-29 06 56 23.197 Service Provided 10 - Service Provided. Resolved on 29/09/2020 6 55 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-29 06 59 50.423 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Tuesday, September 29, 2020 7 00 23 AM Agent Finished Case Closed. Closed date 2020-09-29 07 00 24.457 Back to previous status Closing case after 'Add Event'</th>	s	1 9/28/2020 10 24 9/29/2020 7 00 PRB Park Ranger	Agent Created Case Public Stuff request id PSID8828755 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Monday, September 28, 2020 10 26 11 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Monday, September 28, 2020 10 28 17 AM Service Provided 10 - Service Provided. Resolved on 29/09/2020 6 55 00 AM. Hansen Change in Comments Comments Rangers attend the park daily to deal with this camp. This is an ongoing case. Added on 29/09/2020 6 55 48 AM. Agent Finished Case Closed. Closed date 2020-09-29 06 56 23.197 Service Provided 10 - Service Provided. Resolved on 29/09/2020 6 55 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-09-29 06 59 50.423 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682057 created / updated at Tuesday, September 29, 2020 7 00 23 AM Agent Finished Case Closed. Closed date 2020-09-29 07 00 24.457 Back to previous status Closing case after 'Add Event'
Parks - Ranger Case 101014445895 1255	COMMERCIAL DRIVE		Noise Complaint 2. If Other, provide details 3. Problem description Drumming is happening once again at the SE corner of Grandview Park. This has been going on for the past couple of weeks or so, and happens on random days and times. Today the drumming is happening from Spm and still happening at 5 30. Last week the drumming happened 3 or 4 times, but it seems to be happening more frequently now. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park SE corner of the park 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) No		s. 22(1) _{s. 22(1)}	1 10/14/2020 17 26 10/14/2020 20 21 PRB Park Ranger	Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1690260 created / updated at Wednesday, October 14, 2020 5 31 17 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1690260 created / updated at Wednesday, October 14, 2020 5 32 17 PM Hansen Change in Comments Comments . Added on 14/10/2020 8 18 26 PM. Service Provided 10 - Service Provided Resolved on 14/10/2020 8 18 00 PM. Agent Finished Case Closed. Closed date 2020-10-14 20 21 09.74 Service Provided Resolved on 14/10/2020 8 18 00 PM. Agent Created Case Public Stuff request id PSID9008946 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696580 created / updated at Thursday, October 29, 2020 7 41 57 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696580 created / updated at Thursday, October 29, 2020 7 42 27 AM Hansen Change in Comments Comments . Added on 30/10/2020 2 14 46 PM. No Service Provided 11 - No Service Provided Resolved on 30/10/2020 2 14 00 PM.
Parks - Ranger Case 101014504374 1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	everyone awake. Halloween is insanely loud and to have them every day for a week leading up to Halloween is very frustrating. Enforcement would be appreciated	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273459%	6	1 10/29/2020 7 41 10/30/2020 14 20 PRB Park Ranger	Agent Finished Case Closed. Closed date 2020-10-30 14 17 19.043 No Service Provided . Resolved on 30/10/2020 2 14 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-30 14 19 51.057 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696580 created / updated at Friday, October 30, 2020 2 20 18 PM Agent Finished Case Closed. Closed date 2020-10-30 14 20 19.447 Back to previous status Closing case after 'Add Event'

1. Type of service 3. Provide details app version 2.31 People have a fire and loud music adjacent to the playground. It's behind 5SscsAxDhrf1hK1UYvXic&signature B1gzT5XlhJBEkr-qM7evvhVVLeo '>-img orginal address the bathroom Grandview Park alias 5. Park name GRANDVIEW PARK full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, Unknown Ranger Case 101014533247 1255 VANCOUVER, BC 1. Type of service Bylaw Complaint or Inquiry 2. If Other, provide details 3. Problem description Group of people drinking and blasting loud music 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park middle of park 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) 101014704628 1255 COMMERCIAL DRIVE

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27364050 9186%2C-123.070302735046&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature B1gzT5XlhJBEkr-qM7evvhVWLeo alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/9070749'>http://www.public No Name No Name stuff.com/request/view/9070749>

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736405 09186%2C-123.070302735046&size 600x300&key AlzaSyDchll_DVw7N-

PS# 9070749Click images below to expand<a

1 1/13/2021 19 30 1/13/2021 19 38 PRB Park Ranger

Closed date 2020-11-10 12 34 45.543 Open311 Feedback . Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1701723 created / updated at Tuesday, November 10, 2020 12 35 04 PM Agent Finished Case Closed. Closed date 2020-11-10 12 35 05.323 Closing case after 'Add Event 1 11/9/2020 15 19 11/10/2020 12 35 PRB Park Ranger Agent Updated Case Details Reallocated to queue PRB Park Range Hansen Service Case Created / Updated Hansen ServiceRequest Number 1730755 created / updated at Wednesday, January 13, 2021 7 31 59 PM Hansen Service Case Created / Undated Hansen ServiceRequest Number 1730755 created / undated at Wednesday, January 13, 2021 7 32 19 PM Hansen Change in Comments Grandview Park - group of 10 blasting music, drinking and smoking - duplicate case see Hansen Case #1730754. Added on 2021-01-13 7 36 04 PM. Duplicate Request 30 - Duplicate Request. . Resolved on 2021-01-13 7 36 00 PM. Agent Finished Case Closed. Closed date 2021-01-13 19 38 44.783 Duplicate Request 30 - Duplicate Request. . Resolved on 2021-01-13 7 36 00 PM. Agent Created Case Public Stuff request id PSID9511073 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1740562 created / updated

Agent Created Case

Agent Finished Case Closed. Closed date 2020-11-10 12 31 47.21

Agent Finished Case Closed. Closed date 2020-11-10 12 31 49.54 Back to previous status Closing case after 'Add Event

Agent Finished Case Closed

Duplicate Request

Public Stuff request id PSID9070749

at Monday, November 09, 2020 3 19 57 PM

at Monday, November 09, 2020 3 20 22 PM

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1701723 created / undated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1701723 created / updated

Duplicate Request 30 - Duplicate Request. . Resolved on 2020-11-10 12 30 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 2020-11-10 12 30 28 PM.

30 - Duplicate Request. . Resolved on 2020-11-10 12 30 00 PM.

Case Reopened Reopened for Public Stuff Feedback

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-02-07 07 59 51.543

11 - No Service Provided. . Resolved on 2021-02-07 7 57 00 AM.

Open311 Feedback

at Saturday, February 06, 2021 10 34 09 PM

at Saturday, February 06, 2021 10 34 25 PM

at Saturday, February 06, 2021 11 40 17 PM

2021-02-07 7 57 40 AM.

Agent Finished Case Closed Closed date 2021-02-07 07 58 04.5 No Service Provided

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1740562 created / updated at Sunday, February 07, 2021 8 00 08 AM Agent Finished Case Closed.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1740562 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1740562 created / updated

Hansen Change in Comments Comments Rangers attended but did not locate any issues. Added on

No Service Provided 11 - No Service Provided. . Resolved on 2021-02-07 7 57 00 AM.

Closed date 2021-02-07 08 00 08.947 Back to previous status Closing case after 'Add Event

1 2/6/2021 22 33 2/7/2021 8 00 PRB Park Ranger

Ranger Case 101014778470 1255 COMMERCIAL DRIVE orginal address Grandview Park alias 5. Park name GRANDVIEW PARK COMMERCIAL DR, VANCOUVER, BC

app version 2.31

3. Provide details On a regular basis someone is blowing off one very loud firework/explosion around 10/11pm waking up the whole neighborhood

Grandview

1. Type of service

Noise Complaint

8. (Don't ask, just record - did caller indicate they want a call back?)

2C-123.070334&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature fd1lfYbZHH9P5egCcinJDeKEo80 '>a href 'http://www.publicstuff.com/request/view/9511073'>http://www.publi stuff.com/request/view/9511073

2021/02/06 23 39 10 ~~ Public Stuff ~~ Public Stuff comment by

the cenotaph... just for good measure. & #xD; & #xA; PS Description

Fireworks/explosion
PS# 9511073
Click images below to

expand<a

S. 22(1) Also a number of people screaming like wolves around

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273452%

s.22(1)

Parks - Ranger Case 101014792038 1255 COMMERCIAL DRIVE	1. Type of service Inspect Hazard 2. If Other, provide details 3. Problem description A board on the wooden boardwalk surrounding the children's playground has broken. It is on the south end of the children's playground and is a trip hazard as a child had tripped on it. Other boards also appear to be giving won the same boardwalk. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park Children's playground- The broken board is on the south end of the playground. 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) Unknown		1 2/11/2021 15 45 2/13/2021 13 21 PRB Park Ranger	Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1742073 created / update at Thursday, February 11, 2021 3 58 27 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1742073 created / update at Thursday, February 11, 2021 3 59 12 PM Hansen Change in Comments Comments Rangers attended Added on 2021-02-13 1 19 29 PM. Service Provided 10 - Service Provided. Resolved on 2021-02-13 1 19 00 PM. Agent Finished Case Closed. Closed date 2021-02-13 13 21 30.363 Service Provided. Resolved on 2021-02-13 1 19 00 PM.
				Agent Created Case Public Stuff request id PSID9612857 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1747392 created / updated at Thursday, February 25, 2021 5 51 09 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1747392 created / updated at Thursday, February 25, 2021 5 51 33 PM No Service Provided 11 - No Service Provided. Resolved on 2021-02-26 12 25 00 PM. Hansen Change in Comments Comments Not attended Added on 2021-02-26 12 25 40 PM. Agent Finished Case Closed. Closed date 2021-02-26 12 27 30-903 No Service Provided 11 - No Service Provided. Resolved on 2021-02-26 12 25 00 PM. Case Reopened Reopened for Public Stuff Feedback
Parks - Ranger Case 101014828809 1255 COMMERCIAL DRIVE	1. Type of service Other 3. Provide details app version 2.31 Party around the cenotaph. Drinking, smoking, loud music orginal address 1657 Park name Grandview Park CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) Unknown VANCOUVER, BC	PS# 9612857	1 2/25/2021 17 50 2/26/2021 12 30 PRB Park Ranger	Agent Finished Case Closed. Closed date 2021-02-26 12 29 59.607 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1747392 created / updated at Friday, February 26, 2021 12 30 09 PM Agent Finished Case Closed. Closed date 2021-02-26 12 30 10.2 Back to previous status Closing case after 'Add Event' Agent Created Case
	1. Type of service Other 3. Provide details app version 2.31 orginal address 1657 5. Park name	PS# 9643778 PS#		Public Stuff request id PSID9643778 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1749564 created / updated at Wednesday, March 03, 2021 10 09 25 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1749564 created / updated at Wednesday, March 03, 2021 10 11 15 AM Hansen Change in Comments Comments Rangers attended but did not locate any issues. Added on 2021-03-03 3 30 52 PM. Service Provided 10 - Service Provided Resolved on 2021-03-03 3 30 00 PM. Agent Finished Case Closed. Closed date 2021-03-03 15 31 19.25 Service Provided Resolved on 2021-03-03 3 30 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-03 15 34 56.073
Parks - Ranger Case 101014841090 1255 COMMERCIAL DRIVE	Charles St alias 1657 Grandview Park CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, Unknown VANCOUVER, BC	SScsAxDhrf1hK1UYvXic&signature kP9sfCMdDwCXklj4-dZZ7leC0BQ ' alt 'mapurl' width '300' height '300'> href 'http://www.publicstuff.com/request/view/9643778'>http://www.public No Name No Name stuff.com/request/view/9643778 (ps)	1 3/3/2021 10 09 3/3/2021 15 34 PRB Park Ranger	Open311 Feedback Send Complete Status and Resolution Comment to PS case

1. Type of service PS Description Tons of yelling PS# 9661039Click images below to Noise Complaint href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273303% 2C-123.070072&size 600x300&kev AlzaSvDchlJ DVw7N-3. Provide details 5SscsAxDhrf1hK1UYvXic&signature CAzlphs74MEwaU90fDucmvXbCQw '><im app version 2.31 Endless whooping and screaming from the new ?residents? at the toilet src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273303%2 C-123.070072&size 600x300&key AlzaSyDchlJ_DVw7Norginal address block in the park Grandview Park alias 5. Park name GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature CAzIphs74MEwaU90fDucmvXbCQw Grandview Park full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR href 'http://www.publicstuff.com/request/view/9661039'>http://www.public stuff.com/request/view/9661039 1 3/5/2021 21 34 3/6/2021 8 09 PRB Park Ranger Ranger Case 1255 COMMERCIAL DRIVE VANCOUVER, BC 101014849584 PS# 9740115Click images below to expand<a 1. Type of service href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273347% 2C-123.070157&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature QBwZ0pGQf9ARv67wsas1tDqClnU '><a COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/9740115'>http://www.public 101014883631 1255 VANCOUVER, BC stuff.com/request/view/9740115 1 3/19/2021 13 59 3/20/2021 14 19 PRB Park Ranger COMMERCIAL DRIVE Ranger Case

1. Type of service

Grandview Park

Unknown

A group of people around the cenotaph have started a fire.

8. (Don't ask, just record - did caller indicate they want a call back?)

app version 2.31

GRANDVIEW PARK

COMMERCIAL DR

VANCOUVER, BC

Ranger Case 101014889828 1255

COMMERCIAL DRIVE

Grandview Park alias 5. Park name

orginal address

PS# 9754687Click images below to expand<a

2C-123.070035&size 600x300&kev AlzaSvDchlJ DVw7N-

C-123.070035&size 600x300&kev AlzaSvDchl1 DVw7N-

alt 'mapurl' width '300' height '300'><a

stuff.com/request/view/9754687

5SscsAxDhrf1hK1UYvXic&signature 91JY6p17SmHKcJ60x9yjm6A

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273299%

5SscsAxDhrf1hK1UYvXic&signature 91JY6p17SmHKcJ60x9yjm6AwooM '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273299%2

href 'http://www.publicstuff.com/request/view/9754687'>http://www.public

Agent Created Case Public Stuff request id PSID9661039 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750798 created / updated at Friday, March 05, 2021 9 34 39 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750798 created / updated at Friday, March 05, 2021 9 35 21 PM Hansen Change in Comments, Comments, Due to time constraints rangers were unable to attend Added on 2021-03-06 8 05 16 AM. No Service Provided 11 - No Service Provided. . Resolved on 2021-03-06 8 04 00 AM. Agent Finished Case Closed. Closed date 2021-03-06 08 07 21.78 No Service Provided 11 - No Service Provided. . Resolved on 2021-03-06 8 04 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-06 08 09 48.333 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1750798 created / updated at Saturday, March 06, 2021 8 09 51 AM Agent Finished Case Closed. Closed date 2021-03-06 08 09 52.227 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID9740115 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1756154 created / updated at Friday, March 19, 2021 1 59 56 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1756154 created / updated at Friday, March 19, 2021 2 01 32 PM Service Provided 10 - Service Provided. . Resolved on 2021-03-20 2 15 00 PM. Hansen Change in Comments Comments Saturday, March 20, 2021 - 14 09 hours - Rangers ANDERSON and FOSTER attended Grandview Park at 07 29 hours. Service provided.. Added on 2021-03-20 2 15 49 PM. Agent Finished Case Closed Closed date 2021-03-20 14 16 19.927 10 - Service Provided. . Resolved on 2021-03-20 2 15 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-20 14 19 48.53 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1756154 created / updated at Saturday, March 20, 2021 2 19 57 PM Agent Finished Case Closed. Closed date 2021-03-20 14 19 58.637 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID9754687 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1757217 created / updated at Monday, March 22, 2021 7 37 14 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1757217 created / updated at Monday, March 22, 2021 7 38 14 PM Service Provided 10 - Service Provided. . Resolved on 2021-03-23 9 13 00 AM. Hansen Change in Comments Comments Rangers attended and dealt with the issue. Added on 2021-03-23 9 13 31 AM. Agent Finished Case Closed Closed date 2021-03-23 09 16 18.64 10 - Service Provided. . Resolved on 2021-03-23 9 13 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-23 09 19 44.86 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1757217 created / updated at Tuesday, March 23, 2021 9 19 54 AM Agent Finished Case Closed. Closed date 2021-03-23 09 19 53.793 Back to previous status Closing case after 'Add Event'

1 3/22/2021 19 37 3/23/2021 9 19 PRB Park Ranger

2C-123.07032&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature yZUqdBRYEVr98yAVyF7yhL8vKXg '><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/9813573'>http://www.public Unknown Ranger Case 101014918481 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/9813573 1 4/1/2021 17 27 4/2/2021 7 49 PRB Park Ranger 1. Type of service Bylaw Complaint or Inquiry 2. If Other, provide details 3. Problem description There is an individual in the park with amplified music playing very loud. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park 1255 Commercial Drive 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) s.22(1) 1 4/14/2021 17 59 4/14/2021 18 57 PRB Park Ranger Ranger Case 10101/19/18/151 1255 COMMERCIAL DRIVE

1. Type of service

1. Type of service

See above

Unknown

Grandview Park

8. (Don't ask, just record - did caller indicate they want a call back?)

app version 2.31 3. Provide details

Grandview Park alias 5. Park name GRANDVIEW PARK

orginal address

COMMERCIAL DR.

VANCOUVER, BC

full 1255

Ranger Case

101014955083

1255

COMMERCIAL DRIVE

Noise Complaint

Noise Complaint

PS Description Guy with a guitar and amp... second guy with guitar... blasting "music" if you can call the star spangled banner at a drunken sloppy pace music. Super obnoxious at 10 30 at night... a repeat annoyance. This guy has treated us all to a lack of sleep on various occasions />PS# 9898466Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273508% 2C-123.070223&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature djAJFLcYf8rTSv3Nl-0Ltw39G8k '><a href 'http://www.publicstuff.com/request/view/9898466'>http://www.public stuff.com/request/view/9898466

PS Description Guy playing a really loud drum that cuts right through the

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273211%

house PS# 9813573Click images below to expand<a

1 4/16/2021 22 52 4/17/2021 7 00 PRB Park Ranger

Agent Finished Case Closed. Closed date 2021-04-02 07 48 57.537 No Service Provided 11 - No Service Provided. . Resolved on 2021-04-02 7 45 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2021-04-02 07 49 45.87 Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1761520 created / updated at Friday, April 02, 2021 7 49 54 AM Agent Finished Case Closed. Closed date 2021-04-02 07 49 55.3 Back to previous status Closing case after 'Add Event Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger Hansen Service Case Created / Updated Hansen ServiceRequest Number 1766551 created / updated at Wednesday, April 14, 2021 6 01 02 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1766551 created / updated at Wednesday, April 14, 2021 6 01 12 PM Duplicate Request 30 - Duplicate Request. . Resolved on 2021-04-14 6 56 00 PM. currently have an ongoing case regarding the matter. Thank you for your continued patience as we $\frac{1}{2} \left(\frac{1}{2} \right) = \frac{1}{2} \left(\frac{1}{2} \right) \left(\frac{1}{2}$. Added on 2021-04-14 6 57 16 PM. work towards resolving this issue. Agent Finished Case Closed. Closed date 2021-04-14 18 57 56.84 Duplicate Request 30 - Duplicate Request. . Resolved on 2021-04-14 6 56 00 PM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1761520 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1761520 created / updated

Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 2021-04-02 7 46 17 AM. No Service Provided 11 - No Service Provided. . Resolved on 2021-04-02 7 45 00 AM.

Agent Created Case

Public Stuff request id PSID9813573

at Thursday, April 01, 2021 5 27 51 PM

at Thursday, April 01, 2021 5 32 26 PM

Agent Created Case Public Stuff request id PSID9898466 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1767848 created / updated at Friday April 16 2021 10 52 44 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1767848 created / updated at Friday, April 16, 2021 10 53 25 PM No Service Provided 11 - No Service Provided. . Resolved on 2021-04-17 6 51 00 AM. Agent Finished Case Closed. Closed date 2021-04-17 06 55 01.217 11 - No Service Provided. . Resolved on 2021-04-17 6 51 00 AM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Not completed. Added on 2021-04-17 6 52 01 AM. Agent Finished Case Closed. Closed date 2021-04-17 06 55 02.887

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-04-17 06 59 48.447 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Closing case after 'Add Event'

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1767848 created / updated at Saturday, April 17, 2021 6 59 59 AM Agent Finished Case Closed. Closed date 2021-04-17 07 00 00.067 Back to previous status Closing case after 'Add Event'

1. Type of service Noise Complaint PS Description Full drum kit, electric bass and electric guitarPS# 9900250Click images below to expand<a 3. Provide details href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273221% Full band blasting music so we can hear it in every corner of our house. Last 2C-123.070302&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 night is was an electric guitar at 11 at night and the day before a full DJ set up. 5SscsAxDhrf1hK1UYvXic&signature xeAm28unRctqCfGtERTjJK4SUDI '>-img orginal address Can thr city not enforce src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273221%2 C-123.070302&size 600x300&key AlzaSyDchlJ_DVw7N-Grandview Park alias 5. Park name GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature xeAm28unRctqCfGtERTjJK4SUDI full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/9900250'>http://www.public 101014956119 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/9900250 s.22(1) 1 4/17/2021 16 01 4/18/2021 7 00 PRB Park Ranger 1. Type of service 2. If Other, provide details 3. Problem description Citizen tells me there is a group of about 10 people that frequent Grandview Park. They are not homeless. The police are aware of this group as well as a few of the Parks Board employees. They continuosly meet up there to drink, party, fight, let their dogs off leash. Citizen has called police to assist tonight, but wants to report this to the city as well. They should not be allowed to return to the park each night. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park Grandview Park by the new picnic tables 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) s.22(1) 1 4/27/2021 20 43 4/28/2021 7 51 PRB Park Ranger Ranger Case 101014982998 1255 Will make feedback case as well. COMMERCIAL DRIVE

1. Type of service

either -10 people gathered around the picnic tables

CHARLES ST full 1255 8. (Don't ask, just record - did caller indicate they want a call back?)

Other 3. Provide details

Unknown

app version 2.31

COMMERCIAL DR.

VANCOUVER, BC

101014983633

1255

COMMERCIAL DRIVE

Ranger Case

orginal address 1657 5. Park name

Charles St alias 1657 Grandview Park

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im Partiers drinking and smoking at the tables you installed- not covid friendly g src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/9960644'>http://www.public stuff.com/request/view/9960644

PS# 9960644Click images below to expand<a

1 4/28/2021 10 08 4/29/2021 6 55 PRB Park Ranger

Public Stuff request id PSID9900250 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1768118 created / updated at Saturday, April 17, 2021 4 01 36 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1768118 created / updated at Saturday, April 17, 2021 4 02 26 PM Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 2021-04-18 6 54 54 AM. No Service Provided 11 - No Service Provided. . Resolved on 2021-04-18 6 54 00 AM Agent Finished Case Closed. Closed date 2021-04-18 06 55 00.437 No Service Provided 11 - No Service Provided. . Resolved on 2021-04-18 6 54 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-04-18 06 59 48.91 Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1768118 created / updated at Sunday, April 18, 2021 7 00 28 AM Agent Finished Case Closed. Closed date 2021-04-18 07 00 29.47 Back to previous status Closing case after 'Add Event

Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger

Agent Created Case

at Tuesday, April 27, 2021 9 02 43 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1773274 created / updated at Tuesday, April 27, 2021 9 03 13 PM No Service Provided 11 - No Service Provided. . Resolved on 2021-04-28 7 49 00 AM. Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 2021-04-28 7 49 25 AM.

Hansen Service Case Created / Undated Hansen ServiceRequest Number 1773274 created / undated

Agent Finished Case Closed. Closed date 2021-04-28 07 51 57.623 No Service Provided

11 - No Service Provided. . Resolved on 2021-04-28 7 49 00 AM.

Agent Created Case Public Stuff request id PSID9960644 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1773390 created / updated at Wednesday, April 28, 2021 10 08 24 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1773390 created / updated at Wednesday April 28 2021 10 09 24 AM

No Service Provided 11 - No Service Provided. . Resolved on 2021-04-29 6 50 00 AM. Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 2021-04-29 6 51 02 AM. Agent Finished Case Closed.

Closed date 2021-04-29 06 51 58.15

11 - No Service Provided. . Resolved on 2021-04-29 6 50 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-04-29 06 54 55.41 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1773390 created / updated at Thursday, April 29, 2021 6 55 02 AM Agent Finished Case Closed. Closed date 2021-04-29 06 55 03.38 Back to previous status Closing case after 'Add Event'

1. Type of service PS Description Music/ party PS# 9983103Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273251% 2C-123.070363&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 A band played earlier (not too bad as it was acoustic only) but now the 10 5SscsAxDhrf1hK1UYvXic&signature csXhu_dIXdv5thjgV2CVQ5xxlM0 '>-img orginal address people involved in that are partying in thr park src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273251%2 C-123.070363&size 600x300&key AlzaSyDchlJ_DVw7N-Grandview Park alias 5. Park name GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature csXhu_dlXdv5thjgV2CVQ5xxlM0 full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/9983103'>http://www.public Unknown Ranger Case 101014994547 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/9983103 1 5/2/2021 22 28 5/3/2021 13 49 PRB Park Ranger PS Description Amplified guitar blasting
PS# 9998111
Click images below to expand
href S. 22(1)
S. 22(1)
S. 22(1) 1. Type of service alt 'imageurl' width '300' height '300'>Click Noise Complaint images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273497% 2C-123.070039&size 600x300&key AlzaSyDchlJ_DVw7Napp version 2.31 3. Provide details 5SscsAxDhrf1hK1UYvXic&signature xySM0NLRFtmeEpn7qiLsu9A4kGg '><a COMMERCIAL DR. Unknown href 'http://www.publicstuff.com/request/view/9998111'>http://www.public 101015000711 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/9998111 1 5/4/2021 20 42 5/5/2021 11 31 PRB Park Ranger Ranger Case 1. Type of service Noise Complaint 2. If Other, provide details 3. Problem description There is a band set up in Grandview Park with a drum kit and a guitar and an amplifier. Citizen said it's very noisy for nearby residents. 4. Provide VPD incident number (if available) 5. Park name Grandview Park 6. Provide specific location in park 1255 Commercial Drive 7. Neighbourhood Grandview-Woodland 8. (Don't ask, just record - did caller indicate they want a call back?) s. 22(1) s. 22(1) 1 5/5/2021 16 17 5/6/2021 9 15 PRB Park Ranger

Ranger Case

101015003345 1255

COMMERCIAL DRIVE

Public Stuff request id PSID9983103 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775386 created / updated at Sunday, May 02, 2021 10 28 57 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775386 created / updated at Sunday, May 02, 2021 10 29 17 PM Hansen Change in Comments Comments Rangers were unable to attend due to shortage of staff/prior requirements from senior management. Added on 2021-05-03 1 43 34 PM. No Service Provided 11 - No Service Provided. Resolved on 2021-05-03 1 42 00 PM. Agent Finished Case Closed. Closed date 2021-05-03 13 46 16.337 No Service Provided 11 - No Service Provided. . Resolved on 2021-05-03 1 42 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-05-03 13 49 50.213 Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1775386 created / updated at Monday, May 03, 2021 1 49 58 PM Agent Finished Case Closed. Closed date 2021-05-03 13 49 59.343 Back to previous status Closing case after 'Add Event Agent Created Case Public Stuff request id PSID9998111 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776420 created / updated at Tuesday, May 04, 2021 8 42 45 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776420 created / updated at Tuesday, May 04, 2021 8 43 25 PM Hansen Change in Comments Comments Rangers found no noise issues at this time.. Added on 2021-Service Provided 10 - Service Provided. Resolved on 2021-05-05 10 08 00 AM Agent Finished Case Closed. Closed date 2021-05-05 10 09 54.45 Service Provided 10 - Service Provided. . Resolved on 2021-05-05 10 08 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-05-05 11 21 55.0 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776420 created / updated at Wednesday, May 05, 2021 11 31 40 AM Agent Finished Case Closed. Closed date 2021-05-05 11 31 41.137 Back to previous status Closing case after 'Add Event' Agent Created Case Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776861 created / updated

Agent Created Case

Agent Updated Case Details Reallocated to queue PRB Park Ranger

at Wednesday, May 05, 2021 4 18 50 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1776861 created / updated at Wednesday, May 05, 2021 4 19 20 PM Hansen Change in Comments Comments Grandview Park - noise complaint - time sensitive case no service provided.. Added on 2021-05-06 9 14 45 AM. No Service Provided 11 - No Service Provided. . Resolved on 2021-05-06 9 14 00 AM. Agent Finished Case Closed.

Closed date 2021-05-06 09 15 54.143

No Service Provided

11 - No Service Provided. . Resolved on 2021-05-06 9 14 00 AM.

3. Problem description Agent Updated Case Details Reallocated to queue PRB Park Ranger Citizen is reporting that someone is using the electrical outlet to play their electric guitar, and the sound is extremely loud, coming from an amplifier and Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777270 created / updated disturbing the citizen. at Thursday, May 06, 2021 1 27 46 PM 4. Provide VPD incident number (if available) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1777270 created / updated at Thursday, May 06, 2021 1 28 26 PM 5. Park name Grandview Park Hansen Change in Comments Due to time constraints rangers were unable to attend. 6. Provide specific location in park Added on 2021-05-08 7 09 18 AM. Citizen is not able to locate that exact location, but she is able to hear the No Service Provided 11 - No Service Provided. . Resolved on 2021-05-08 7 09 00 AM. sound from her residence, somewhere close to Commercial Dr. Agent Finished Case Closed. Closed date 2021-05-08 07 09 53.88 7. Neighbourhood Grandview-Woodland No Service Provided 8. (Don't ask, just record - did caller indicate they want a call back?) 11 - No Service Provided. . Resolved on 2021-05-08 7 09 00 AM. 2021 May, Ranger Case 1 5/6/2021 13 23 5/8/2021 7 09 PRB Park Ranger 101015005531 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID10030785 Hansen Service Case Created / Undated Hansen ServiceRequest Number 1779229 created / undated at Tuesday, May 11, 2021 6 34 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779229 created / updated at Tuesday, May 11, 2021 6 35 27 AM Service Provided 10 - Service Provided. . Resolved on 2021-05-11 10 56 00 AM. Agent Finished Case Closed. Closed date 2021-05-11 10 57 54.417 Service Provided 10 - Service Provided. . Resolved on 2021-05-11 10 56 00 AM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments . Added on 2021-05-11 10 56 14 AM. Agent Finished Case Closed. Closed date 2021-05-11 10 57 56.767 Back to previous status Closing case after 'Add Event' Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-05-11 10 59 52.653 1. Type of service Open311 Feedback Noise Complaint PS Description Bullhorn
<p/PS# 10030785<p/>

Click images below to Send Complete Status and Resolution Comment to PS case expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273194% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. Provide details 2C-123.070342&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779229 created / updated Woken up by someone yelling into an amplified bullhorn. Kept awake last SScscAxDhrf1hK1UYvXic&signature rCv-ZZ7nsr4MoH73Aq3zb7Adv0k '><a Closing case after 'Add Event' COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/10030785'>http://www.publi 101015015672 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10030785 1 5/11/2021 6 34 5/11/2021 11 00 PRB Park Ranger PS Description Tents went back up between 5-6 pm. Drinking continues and now the yelling has started. Endless drunk screams...
PS# 10037233Click images below to expand<a href S. 22(1) >Click 1. Type of service images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273332% Noise Complaint 2C-123.070546&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature ZuHaiNR9N0Cnw_Y4VNnhCU_RHMc '><i app version 2.31 3. Provide details Agent Created Case src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273332%2 Public Stuff request id PSID10037233 orginal address More disruption/yelling etc Grandview Park alias 5. Park name C-123.070546&size 600x300&key AlzaSyDchlJ_DVw7N-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779755 created / updated GRANDVIEW PARK Grandview Park 5SscsAxDhrf1hK1UYvXic&signature ZuHaiNR9N0Cnw_Y4VNnhCU_RHMc at Tuesday, May 11, 2021 10 42 18 PM alt 'mapurl' width '300' height '300'><a full 1255 8. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'×<a>y->=> href 'http://www.publicstuff.com/request/view/10037233'>http://www.publicstuff.com/request/view/10037233'>http://www.publicstuff.com/request/view/10037233'>http://www.publi Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779755 created / updated COMMERCIAL DR, at Tuesday, May 11, 2021 10 43 23 PM Unknown Ranger Case 101015018649 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10037233 1 5/11/2021 22 42 PRB Park Ranger

1. Type of service Noise Complaint

2. If Other, provide details

Agent Created Case

1. Type of garbage Furniture

app version 2.31 orginal address

COMMERCIAL DR,

VANCOUVER, BC

Abandoned

Pickup Case

Abandoned

Recyclables Pickup Case

101013259917

1255

101012497564

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

3. (What collection zone is the abandoned garbage located?) Not Applicable

Grandview Park alias 4. Provide details GRANDVIEW PARK Garbage furniture in the park full 1255

5. (Don't ask, just record - did caller indicate they want a call back?)

PS# 5562450Click images below to expand<a

href S. 22(1) s. 22(1) erc S. 22(1)

> s. 22(1) alt 'imageurl' width '300' height '300'>Click images below to expand<a

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273252%

2C-123.070229&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature eGZz7BQzyjzvIIvzbOg-usqSFmU '><img

src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273252%2

C-123.070229&size 600x300&key AlzaSyDchlJ_DVw7N-

5SscsAxDhrf1hK1UYvXic&signature eGZz7BQzyjzvIIvzbOg-usqSFmU

alt 'mapurl' width '300' height '300'><a href 'http://www.publicstuff.com/request/view/5562450'>http://www.public

stuff.com/request/view/5562450

1 2/7/2019 19 00 2/8/2019 12 55 Cleaning Services

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.

Closed date 2019-02-08 12 54 52.983

Open311 Feedback

Service Provided

Agent Created Case

08/02/2019 7 09 00 AM.

Agent Finished Case Closed. Closed date 2019-02-08 12 52 24.3

Public Stuff request id PSID5562450

at Thursday February 07 2019 7 00 50 PM

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

10 - Service Provided. done as per foreman . Resolved on 08/02/2019 12 00 00 AM.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408638 created / updated at Friday, February 08, 2019 12 54 59 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1408638 created / updated

Hansen an action has been scheduled On 08/02/2019 7 09 59 AM an action has been scheduled for

Hansen Change in Comments Comments SR fwd to Foreman. Added on 08/02/2019 7 28 09 AM. Hansen Service Request has been reviewed Case reviewed on 08/02/2019 7 28 00 AM. Service Provided 10 - Service Provided. done as per foreman . Resolved on 08/02/2019 12 00 00 AM.

Closed date 2019-02-08 12 55 01.29

Back to previous status

Closing case after 'Add Event'

Public Stuff request id PSID6653297

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500815 created / updated at Friday, August 23, 2019 10 49 07 AM

Hansen Service Request has been reviewed Case reviewed on 23/08/2019 12 37 05 PM.

Hansen an action has been scheduled On 23/08/2019 12 37 05 PM an action has been scheduled for 23/08/2019 12 37 00 PM.

Hansen Change in Comments Comments SR fwd to Foreman. Added on 23/08/2019 12 47 05 PM. Insufficient or Invalid Information Provided 34 - Insufficient or Invalid Info. Insufficient information.

Completed as per foreman.. Resolved on 28/08/2019 2 57 00 PM.

Agent Finished Case Closed.

Closed date 2019-08-28 14 59 40.983

Insufficient or Invalid Information Provided

34 - Insufficient or Invalid Info. Insufficient information. Completed as per foreman., Resolved on 28/08/2019 2 57 00 PM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2019-08-28 15 04 54.15

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1500815 created / updated

at Wednesday, August 28, 2019 3 05 18 PM Agent Finished Case Closed.

Closed date 2019-08-28 15 05 19.063

Back to previous status

Closing case after 'Add Event'

1. Type of garbage

3. (What collection zone is the abandoned garbage located?)

app version 2.31 Not Applicable orginal address 1657 4. Provide details

Charles St alias 1657 Chairs/clothes

COMMERCIAL DR, VANCOUVER, BC

CHARLES ST full 1255 5. (Don't ask, just record - did caller indicate they want a call back?)

C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbiXEDQ9A7TJMlZup9CW4 alt 'mapurl' width '300' height '300'>><a

2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-

PS# 6653297Click images below to expand<a

f21903610785cd6bc'><img

images below to expand<a

href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large 50f1fdd0a113cf4

src 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_50f1fdd0a113cf4f

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%

5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '><im

src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2

21903610785cd6bc' alt 'imageurl' width '300' height '300'>Click

href 'http://www.publicstuff.com/request/view/6653297'>http://www.public No Name No Name stuff.com/request/view/6653297>

Eng_Sanitation - Street 1 8/23/2019 10 48 8/28/2019 15 05 Cleaning Services

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20 - Directed to Another City Dept. . Resolved on 19/11/2019 6 28 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-20 06 34 52.77 PS# 7081474Click images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273591% 2C-123.070591&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of garbage Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 5SscsAxDhrf1hK1UYvXic&signature OowZlaLUE0cE2d-Hansen Service Case Created / Updated Hansen ServiceRequest Number 1542375 created / updated app version 2.31 3. (What collection zone is the abandoned garbage located?) _2TPUbW4pbcM '><a Closing case after 'Add Event' href 'http://www.publicstuff.com/request/view/7081474'>http://www.public No Name No Name Eng Sanitation - Street Recyclables COMMERCIAL DR. 101013512578 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7081474 1 11/16/2019 16 52 11/20/2019 6 35 Cleaning Services Pickup Case Public Stuff request id PSID7092884 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1543761 created / updated at Tuesday, November 19, 2019 9 56 44 AM Hansen Change in Comments Comments SR forwarded to foreman.. Added on 20/11/2019 7 29 40 Directed to Another City Department 20 - Directed to Another City Dept. Parks Board. Resolved on Agent Finished Case Closed Closed date 2019-11-20 09 02 54.267 Directed to Another City Department 20 - Directed to Another City Dept. Parks Board. Resolved on 20/11/2019 8 59 00 AM. PS# 7092884Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. b333e555bdfb3474f2'>Click Send Complete Status and Resolution Comment to PS case 1. Type of garbage images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273509% 2C-123.070339&size 600x300&key AlzaSyDchl_DVw7N-Garbage Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 3. (What collection zone is the abandoned garbage located?) Hansen Service Case Created / Updated Hansen ServiceRequest Number 1543761 created / updated app version 2.31 Not Applicable 5SscsAxDhrf1hK1UYvXic&signature DviV97whoKQWP19IOP72rPBl2z4 '><a Recyclables COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/7092884'>http://www.public No Name No Name Eng_Sanitation - Street Pickup Case 101013519399 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7092884 1 11/19/2019 9 56 11/20/2019 9 06 Cleaning Services Agent Created Case Public Stuff request id PSID7659198 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1597300 created / updated at Monday, March 23, 2020 9 51 13 AM Hansen Service Request has been reviewed Case reviewed on 23/03/2020 10 03 45 AM. Hansen an action has been scheduled On 23/03/2020 10 03 45 AM an action has been scheduled for 23/03/2020 10 03 00 AM. Hansen Change in Comments Comments SR Forwarded to Foreman . Added on 23/03/2020 10 13 20 Service Provided 10 - Service Provided. Completed as per foreman. Resolved on 24/03/2020 12 00 00 Agent Finished Case Closed. Closed date 2020-03-25 09 56 10.53 Service Provided 10 - Service Provided. Completed as per foreman. Resolved on 24/03/2020 12 00 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-03-25 09 59 53.677 Open311 Feedback PS# 7659198Click images below to expand<a 1. Type of garbage Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273331% Garbage 3. (What collection zone is the abandoned garbage located?) 2C-123.070311&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Not Applicable 5SscsAxDhrf1hK1UYvXic&signature 3FHWomm3Z89trOUSK5SpKdiX0pk '><im Hansen Service Case Created / Updated Hansen ServiceRequest Number 1597300 created / updated at Wednesday, March 25, 2020 10 00 23 AM app version 2.31 Provide details Agent Finished Case Closed. I?m sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have many more important things to do right now but when sure you have more important things to do right now have more i Grandview Park alias you do have time... there is a massive amount of garbage in Grandview Park- C-123.070311&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-03-25 10 00 24.683 5SscsAxDhrf1hK1UYvXic&signature 3FHWomm3Z89trOUSK5SpKdiX0pk Abandoned GRANDVIEW PARK piles of random garbage, a seat from a car etc... Back to previous status Closing case after 'Add Event' full 1255 alt 'mapurl' width '300' height '300'><a 5. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/7659198'>http://www.public Eng_Sanitation - Street

stuff.com/request/view/7659198

Pickup Case

101013875362

1255

COMMERCIAL DRIVE

VANCOUVER, BC

1 3/23/2020 9 50 3/25/2020 10 00 Cleaning Services

Agent Created Case
Public Stuff request id PSID7081474

6 28 00 AM. Agent Finished Case Closed. Closed date 2019-11-20 06 29 55.917 Directed to Another City Department

at Saturday, November 16, 2019 4 52 53 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1542375 created / updated

Hansen Change in Comments Comments SR forwarded to foreman.. Added on 18/11/2019 8 59 05 AM.

Hansen Change in Comments Comments Refer to PARKS BOARD. Added on 20/11/2019 6 28 25 AM.

Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 19/11/2019

Hansen Change in Comments Comments SR Forwarded to Foreman. Added on 24/06/2020 6 37 07 No Service Provided 11 - No Service Provided, Active camp nothing we can do at moment., Resolved on 02/07/2020 12 00 00 AM. Agent Finished Case Closed. Closed date 2020-07-08 12 38 38.043 No Service Provided 11 - No Service Provided. Active camp nothing we can do at moment.. Resolved on 02/07/2020 1. Type of garbage 12 00 00 AM. Furniture 3. (What collection zone is the abandoned garbage located?) Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Not Applicable 4. Provide details Closed date 2020-07-08 12 39 55.083 2 picnic tables have arrived from somewhere creating a place for people to Open311 Feedback drink 24/7. There are some ?campers? there sometimes... lots more Send Complete Status and Resolution Comment to PS case garbage...lots more noise... and endless drinking and smoking... kindly please PS# 8204340Click images below to expand remove these tables. The previous tables that were in the park were removed href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273385% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' 2C-123.07026&size 600x300&key AlzaSyDchlJ_DVw7Ndue to the noise and antisocial behaviour that they seemed to encourage. Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634622 created / updated Noise, drinking, police incidents etc went down (haven?t stopped entirely) 5SscsAxDhrf1hK1UYvXic&signature JNEGK1SYn6PTSgkhrx6p0Hg4fz0 '><a Closing case after 'Add Event' COMMERCIAL DR Recyclables href 'http://www.publicstuff.com/request/view/8204340'>http://www.public Eng Sanitation - Street VANCOUVER, BC stuff.com/request/view/8204340 1 6/23/2020 16 55 7/8/2020 12 40 Cleaning Services Pickup Case 101014120024 1255 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID8231838 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636512 created / updated at Saturday, June 27, 2020 8 32 43 AM Hansen Change in Comments Comments SR Forwarded to Foreman. Added on 29/06/2020 6 42 56 No Service Provided 11 - No Service Provided. Active Site Nothing we can do at moment.. Resolved on 30/06/2020 12 00 00 AM. Agent Finished Case Closed Closed date 2020-07-08 12 41 37.607 No Service Provided 11 - No Service Provided. Active Site Nothing we can do at moment.. Resolved on 30/06/2020 12 00 00 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed Closed date 2020-07-08 12 44 54.233 Open311 Feedback Send Complete Status and Resolution Comment to PS case PS# 8231838Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273431% 2C-123.070143&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of garbage Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1636512 created / updated app version 2.31 3. (What collection zone is the abandoned garbage located?) 5SscsAxDhrf1hK1UYvXic&signature PfH2pnl87a8OUk71INw_0MAP2g4 '><a Recyclables COMMERCIAL DR. href 'http://www.publicstuff.com/request/view/8231838'>http://www.public Pickup Case 101014131724 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8231838 1 6/27/2020 8 32 7/8/2020 12 45 Cleaning Services Agent Created Case Public Stuff request id PSID8281674 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1639798 created / updated at Sunday, July 05, 2020 8 08 27 AM Hansen Service Request has been reviewed Case reviewed on 06/07/2020 6 42 04 AM. Hansen an action has been scheduled On 06/07/2020 6 42 04 AM an action has been scheduled for 06/07/2020 6 41 00 AM. Hansen Change in Comments Comments SR Forwarded to Foreman. Added on 06/07/2020 7 05 36 Service Provided 10 - Service Provided. Completed. Resolved on 09/07/2020 12 00 00 AM Agent Finished Case Closed. Closed date 2020-08-13 11 16 38.74 Service Provided 10 - Service Provided. Completed. Resolved on 09/07/2020 12 00 00 AM. PS# 8281674Click images below to expand<a href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_089a1fe7db2290 Case Reopened Reopened for Public Stuff Feedback 6684bb0c1faa050621'>Click Open311 Feedback images below to expand<a Send Complete Status and Resolution Comment to PS case href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273513% 2C-123.070852&size 600x300&key AlzaSyDchlJ_DVw7N-1. Type of garbage Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Garbage 5SscsAxDhrf1hK1UYvXic&signature -Hansen Service Case Created / Updated Hansen ServiceRequest Number 1639798 created / updated app version 2.31 3. (What collection zone is the abandoned garbage located?) UiGdhKJmB76WxhWlGeFNeqX5XA '><a Closing case after 'Add Event' full 1255 href 'http://www.publicstuff.com/request/view/8281674'>http://www.public No Name No Name COMMERCIAL DR, Eng_Sanitation - Street Recyclables Pickup Case 101014151678 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8281674 1 7/5/2020 8 08 8/14/2020 14 30 Cleaning Services

Agent Created Case

Public Stuff request id PSID8204340

at Tuesday, June 23, 2020 4 55 56 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1634622 created / updated

Not Applicable 4. Provide details orginal address Grandview Park alias living in and destroying the park so no one else can use it, maybe move them 7681%2C-123.07037550956&size 600x300&key AlzaSyDchlJ DVw7Nto a campground, since that's how they're choosing to live. 5. (Don't ask, just record - did caller indicate they want a call back?) Recyclables COMMERCIAL DR. 101014309047 1255 COMMERCIAL DRIVE VANCOUVER, BC Pickup Case

Abandoned

Recyclables Pickup Case

101014320463

1255

COMMERCIAL DRIVE

app version 2.31

GRANDVIEW PARK

COMMERCIAL DR,

VANCOUVER, BC

Grandview Park alias

Not Applicable

orginal address

full 1255

1. Type of garbage

3. (What collection zone is the abandoned garbage located?)

Garbage

PS# 8641520Click images below to expand<a 4. Provide details href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734287 hre people who you allow to live in grandview park leave their garbage and 37681%2C-123.07037550956&size 600x300&key AlzaSyDchil crap everywhere. If you're goo g to let them break multiple bylaws every day 5SscsAXDhrf1hK1UYvXic&signature a5rghzxBeDmbe-gfUvtP-RQHvGk '><ing at least make sure they clean up their crap. alternatively, instead of them src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27342873 5SscsAxDhrf1hK1UYvXic&signature a5rghzxBeDmbe-gfUvtP-RQHvGk alt 'mapurl' width '300' height '300'><a

href 'http://www.publicstuff.com/request/view/8641520'>http://www.public No Name No Name stuff.com/request/view/8641520

at Tuesday, September 01, 2020 10 30 28 AM

Agent Finished Case Closed.

Closed date 2020-09-01 10 30 28.393

Back to previous status

Closing case after 'Add Event'

Agent Created Case Public Stuff request id PSID8641520

28/08/2020 6 26 00 AM

Agent Finished Case Closed. Closed date 2020-09-01 10 29 06 347 Directed to Another City Department

28/08/2020 12 00 00 AM.

Agent Finished Case Closed.

Open311 Feedback

Closed date 2020-09-01 10 29 55.007

at Thursday, August 27, 2020 1 43 18 PM

to Parks Board.. Resolved on 28/08/2020 12 00 00 AM.

Case Reopened Reopened for Public Stuff Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Eng_Sanitation - Street 1 8/27/2020 13 43 9/1/2020 10 30 Cleaning Services

Agent Created Case Public Stuff request id PSID8667576

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668611 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1666379 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1666379 created / updated

Hansen an action has been scheduled On 28/08/2020 6 26 52 AM an action has been scheduled for

Hansen Service Request has been reviewed Case reviewed on 28/08/2020 6 26 52 AM. Directed to Another City Department 20 - Directed to Another City Dept. Sanitation request re-direct

20 - Directed to Another City Dept. Sanitation request re-direct to Parks Board.. Resolved on

at Tuesday, September 01, 2020 9 47 43 AM

Hansen an action has been scheduled On 01/09/2020 1 05 44 PM an action has been scheduled for 01/09/2020 1 05 00 PM.

Hansen Service Request has been reviewed Case reviewed on 01/09/2020 1 05 44 PM.

Hansen Change in Comments Comments SR forwarded to Foreman. Added on 01/09/2020 1 17 26

Service Provided 10 - Service Provided. Completed. Resolved on 16/09/2020 12 00 00 AM.

Agent Finished Case Closed.

Closed date 2020-09-17 14 14 29.547

Service Provided

10 - Service Provided. Completed. Resolved on 16/09/2020 12 00 00 AM.

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.

Closed date 2020-09-17 14 19 53.967

Open311 Feedback

Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1668611 created / updated at Thursday, September 17, 2020 2 20 02 PM

Agent Finished Case Closed.

Closed date 2020-09-17 14 20 04.247

Back to previous status

Closing case after 'Add Event'

PS# 8667576Click images below to expand<a 1. Type of garbage href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735070 50435%2C-123.070320188999&size 600x300&key AlzaSyDchlJ_DVw7N-

3. (What collection zone is the abandoned garbage located?) 5SscsAxDhrf1hK1UYvXic&signature iNn8SzpY7eoi0V AR76NJE9d2r4 '><ime src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27350705 0435%2C-123.070320188999&size 600x300&key AlzaSyDchlJ_DVw7N-

black couch in the park near the washrooms. 5SscsAxDhrf1hK1UYvXic&signature iNn8SzpY7eoi0V AR76NJE9d2r4 ' alt 'mapurl' width '300' height '300'><a 5. (Don't ask, just record - did caller indicate they want a call back?)

href 'http://www.publicstuff.com/request/view/8667576'>http://www.public No Name No Name stuff.com/request/view/8667576

Eng_Sanitation - Street 1 9/1/2020 9 47 9/17/2020 14 20 Cleaning Services

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Hansen Service Request has been reviewed Case reviewed on 05/10/2020 7 35 00 AM. Hansen Service Request Assigned Case was assigned on 05/10/2020 7 35 00 AM. Hansen Change in Comments Comments Oct 5/20 - 1255 Commercial - This is not a park we look after, Referred to Parks, | Oct 5/20 - Referred to park rangers, Added on 05/10/2020 10 29 51 AM. Hansen has changed the Queue within the Hansen Sys Case queue changed to VPR () on 05/10/2020 1. Type of garbage 10 30 12 AM. Hansen Service Request has been reviewed. Case reviewed on 01/01/0001 12 00 00 AM. Furniture Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 05/10/2020 2. If Other, provide details 3. (What collection zone is the abandoned garbage located?) Hansen Change in Comments Comments PR don't pick up couches, or mattresses. There is no park name in this report. . Added on 05/10/2020 10 54 05 AM. Not Applicable 4. Provide details Citizen reporting that there is a 3 seater couch abandoned in the park next Agent Finished Case Closed. to the monument on the Commercial side of the park (as well as loose litter Closed date 2020-10-05 10 54 10.5 Abandoned around it) Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 05/10/2020 10 53 00 AM. 5. (Don't ask, just record - did caller indicate they want a call back?) Eng_Sanitation - Street s. 22(1) 1 9/29/2020 10 11 10/5/2020 10 54 Cleaning Services Pickup Case 101014403000 1255 COMMERCIAL DRIVE Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697192 created / updated at Friday, October 30, 2020 9 57 31 AM Hansen Case Incident Location Changed Case incident location changed to Address Record (183957) 1255 COMMERCIAL DRIVE Vancouver, BC. Hansen Service Request has been reviewed Case reviewed on 30/10/2020 12 56 02 PM. Hansen an action has been scheduled On 30/10/2020 12 56 02 PM an action has been scheduled for 30/10/2020 12 56 00 PM. Hansen Change in Comments SR Forwarded to Foreman. Added on 30/10/2020 1 12 35 1. Type of garbage Hansen Service Case Created / Updated Hansen ServiceRequest Number 1697192 created / updated at Tuesday, November 03, 2020 11 26 36 AM Garbage 2. If Other, provide details Directed to Another City Department 20 - Directed to Another City Dept. Sanitation request re-direct 3. (What collection zone is the abandoned garbage located?) to Parks Board.. Resolved on 04/11/2020 12 00 00 AM. Purple Agent Finished Case Closed. 4. Provide details Closed date 2020-11-05 14 42 37.93 Caller is reporting a large amount of garbage around the cenotaph at Directed to Another City Department Abandoned Grandview Park. 20 - Directed to Another City Dept. Sanitation request re-direct to Parks Board.. Resolved on 2020/11/03 11 25 09 ~~ Susan Picha ~~ Citizen reporting garbage via 5. (Don't ask, just record - did caller indicate they want a call back?) 04/11/2020 12 00 00 AM. VanConnect as well. He says there are old patio chairs, a mirror, other random Recyclables s. 22(1) s. 22(1) 1 10/30/2020 9 53 11/5/2020 14 42 Cleaning Services 101014507686 1255 COMMERCIAL DRIVE furniture in the SE corner of park. Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1769955 created / updated at Wednesday, April 21, 2021 9 03 01 AM 1. Type of garbage Hansen an action has been scheduled On 2021-04-21 1 06 33 PM an action has been scheduled for 2021-04-21 1 06 00 PM. 2. If Other, provide details Hansen Service Request has been reviewed Case reviewed on 2021-04-21 1 06 33 PM. 3. (What collection zone is the abandoned garbage located?) Hansen Change in Comments Comments SR Forwarded to Foreman, Added on 2021-04-21 1 14 13 Not Applicable 4. Provide details Service Provided 10 - Service Provided. Completed. Resolved on 2021-04-23 3 00 00 PM. There is furniture and other garbage in the SE corner(next to the teacup) Agent Finished Case Closed. Closed date 2021-04-23 11 01 06.233 and NE corner(next to the washroom) of Grandview Park. Garbage is related to an encampment that is set up in those locations. Service Provided 5. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. Completed. Resolved on 2021-04-23 3 00 00 PM. Eng Sanitation - Street Recyclables s. 22(1) s. 22(1) 1 4/21/2021 9 01 4/23/2021 11 01 Cleaning Services Pickup Case 101014965280 1255 COMMERCIAL DRIVE

Agent Created Case

29/09/2020 1 02 00 PM.

on 02/10/2020 2 11 23 PM.

01/01/0001 12 00 00 AM.

at Tuesday, September 29, 2020 10 13 23 AM

Active homeless encampment, Added on 02/10/2020 2 11 14 PM.

Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1682726 created / updated

Hansen Service Request has been reviewed Case reviewed on 29/09/2020 1 02 27 PM.

Hansen an action has been scheduled On 29/09/2020 1 02 27 PM an action has been scheduled for

Hansen Change in Comments Comments SR forwarded to Foreman. Added on 29/09/2020 1 10 51 PM.

Hansen has changed the Queue within the Hansen Sys Case queue changed to RO (Street Operations)

Hansen an action has been scheduled. On 02/10/2020 2.11.23 PM an action has been scheduled for

Hansen Change in Comments Comments Sanitation request re-directed to Streets Urban Issues.

Hansen Service Request has been reviewed. Case reviewed on 01/01/0001 12 00 00 AM.

ZZ OLD - Park Facility Maintenance - VanConnectC ase	101012504118	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES ST full 1255 COMMERCIAL DR, VANCOUVER, BC		PS Description Graffiti on south side of the bathroom PS Description Graffiti on south side of the bathroom PS Description Graffiti on south side of the bathroom PS Description of the bathroom PS Description of the bathroom of the bathroom PS Description PS Description of the bathroom PS Description PS Description of the bathroom PS Description		1 2/9/2019 14 14 2/9/2019 14 14 PR Park Maintenance	Agent Finished Case Closed. Closed date 2019-02-09 14 14 20.443default Auto case closed from Mapping Application. PSID5568794 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-02-09 14 14 51.073 Open311 Feedback Send Complete Status and Resolution Comment to PS case
ZZ OLD - Park Facility Maintenance - VanConnectC ase	101012810311	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC		PS# 5969020 PS# 596020		1 4/29/2019 17 55 4/29/2019 17 59 PR Park Maintenance	Agent Created Case Public Stuff request id PSID5969020 Agent Finished Case Closed. Closed date 2019-04-29 17 55 39.667 _default_ Auto case closed from Mapping Application. PSID5969020 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-04-29 17 59 46.217 Open311 Feedback Send Complete Status and Resolution Comment to PS case
ZZ OLD - Park Facility Maintenance - VanConnectC ase	101012854315	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Rubber matting at water park needs repair. 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS Description Rubber matting worn away at water park. Rangers have inspected. Needs repair. <pre><pre><pre>cpt</pre><pre>cpt</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre><pre>forage</pre></pre></pre>		1 5/10/2019 9 38 5/10/2019 9 39 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6033007 Agent Finished Case Closed. Closed date 2019-05-10 09 38 22.937 _default_ Auto case closed from Mapping Application. PSID6033007 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-10 09 39 47.613 Open311 Feedback Send Complete Status and Resolution Comment to PS case
ZZ OLD - Park Facility Maintenance - VanConnectC ase	101012861281	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES STILI 1255 COMMERCIAL DR, VANCOUVER, BC		PS Description writing on sign with black marker PS# 6039610 p/>Click images below to expand p/>Calick images below to expand p/>Calick images below to expand p/>Expands %2C-123.0705384&size 600x300&key AlzaSyDchll_DVw7N- SScsAxDhrf1hK1UVXiC&signature kP9sfCMdDWCXklj4-dZZ7leC0BQ ' <imp> src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.2735192% 2C-123.0705384&size 600x300&key AlzaSyDchll_DVw7N- SScsAxDhrf1hK1UVXiC&signature kP9sfCMdDWCXklj4-dZZ7leC0BQ ' alt 'mapurl' width '300' height '300' >/> are f' http //www.publicstuff.com/request/view/6039610'>http //www.publicstuff.com/request/view/6039610'>http //www.publicstuff.com/request/view/6039610'>>http //www.publicstuff.com/request/view/6039610'>>p/></imp>	s	1 5/12/2019 13 12 5/12/2019 13 14 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6039610 Agent Finished Case Closed. Closed date 2019-05-12 13 12 41.75default Auto case closed from Mapping Application. PSID6039610 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-05-12 13 14 39.993 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1. Type of request

Agent Created Case Public Stuff request id PSID5568794

Street Furniture - New Request and General Inquiry 101012524865 1255 COMMERCIAL DRIVE	1. Type of request New Bike Rack 2. Provide details The sidewalk on Commercial Drive by Grandview Park needs bike racks. Currently there are no bike racks on the west side of Commercial Drive in the block, so I and others lock our bikes to the parking meters, which is unsatisfactory. Let us encourage bikes by having bike racks. Thank you. 3. (Don't ask, just record - did caller indicate they want a call back?) Unknown	at Previous case 101012524572 via Public Stuff	s. 22(1) s. 22(1)	1 2/14/2019 10 17 3/22/2019 13 08 Eng_Streets Furniture	12 20 55 PM. Agent Finished Case Closed. Closed date 2019-03-22 12 23 24.02 Back to previous status Closing case after 'Add Event' Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Request has been reviewed Case reviewed on 01/01/0001 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-03-22 12 28 24.163 Back to previous status Closing case after 'Add Event' Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Alternate Service Required 15 - Alternate Service Required Resolved on 22/03/2019 1 07 00 PM. Agent Finished Case Closed. Closed date 2019-03-22 13 08 24.367 Back to previous status
Park Grounds Maintenance - Superintende nt Case 101012593707 1255 COMMERCIAL DRIVE	1. Type of request Grounds maintenance request 2. If Other, describe 3. Provide case details Citizen advised there's an indentation that needs to be filled with dirt, the indentation is about 3 inches deep. Citizen says it is around the hill that goes down to the stage, 1/3 of the way up the hill towards the middle. Citizen say wheel barrel worth of dirt would be sufficient to cover that indentation and other smaller ones in the area. 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 1255 Commercial Drive 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)	sa	S. 22(1) s. 22(1)	PR Park Maintenance - 1 3/4/2019 11 41 3/11/2019 8 22 North	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2019-03-11 08 22 52.533 Assigned
app version orginal addr Grandview P Park Grounds GRANDVIEW Maintenance - Superintende COMMERCIA nt Case 101013013832 1255 COMMERCIAL DRIVE VANCOUVER	the central, dead tree in the park. concerned this is an accident hazard as it? 2.3.1 where parents and babies sit the tree is dead and appears to be decomposing. ark alias 4. Park name PARK grandview park 7. (Don't ask, just record - did caller indicate they want a call back?) L DR, Unknown	PS Description heavy bark falling from dead tree onto sitting platform <pre> <pre> pS Ec241931-cp/>Click images below to expand-cp/>ca</pre> href 'https //d17aqltn7cihbm.cloudfront.net/uploads/large_14e5562fa786f8 0789a5465aef660889'>cimg src 'https //d17aqltn7cihbm.cloudfront.net/uploads/large_14e5562fa786f80 789a5465aef660889'at 'imageuri' width '300' height '300'> pS cc 'https //d17aqltn7cihbm.cloudfront.net/uploads/large_14e5562fa786f80 789a5465aef660889'at 'imageuri' width '300' height '300'>pClick images below to expand<pp></pp>>p><an '300'="" 'alt="" 'http="" 'mapuri'="" 49.273707%="" 52="" 55scsaxdhrf1hk1uyvxic&signature="" 600x300&key="" alzasydchll_dvw7n-="" api="" bpn38wz3qaybhstppz590z4hzim="" cc-123.070578&size="" height="" href="" maps="" maps.googleapis.com="" staticmap?markers="" width=""><a>p>>ca href 'http //www.publicstuff.com/request/view/6241931'>http //www.publicstuff.com/request/view/6241931 href 'http //www.publicstuff.com/request/view/6241931'>http //www.publicstuff.com/request/view/6241931</an></pre>		1 6/15/2019 12 41 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6241931
Park Grounds Maintenance - Superintende nt Case 101014025725 1255 COMMERCIAL DRIVE	2. If Other, describe 3. Provide case details Report of overgrown grass, as well as litter in the park. Request for mowin and cleanup. 4. Park name Grandview 5. Park address you can use Park Finder 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?) No	2020/05/25 22 08 59 ~~ Stacy Hanson ~~ Another citizen reporting that the grass is very long, needs to be cut back.	s. 22(1) s. 22(1)	PR Park Maintenance - 1 5/22/2020 14 38 5/26/2020 15 44 North	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-05-26 15 44 28.6 Acknowledged

Agent Created Case
Agent Updated Case Details Reallocated to queue Eng_Streets Furniture

2 21 00 PM.

Agent Finished Case Closed.
Closed date 2019-03-13 14 25 27.55
Incorrect Queue Allocation

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1411188 created / updated at Thursday, February 14, 2019 10 18 19 AM

Hansen Service Request has been reviewed Case reviewed on 13/03/2019 2 21 00 PM.

Incorrect Queue Allocation 32 - Incorrect Queue Allocation. Parks Board looks after public amenities in their parks and they install their own bike racks to accommodate cyclists. They do not have spacing limitations on their property and can install large capacity bicycle parking. . Resolved on 13/03/2019

32 - Incorrect Queue Ailocation. Parks Board looks after public amenities in their parks and they install their own bike racks to accommodate cyclists. They do not have spacing limitations on their property and can install large capacity bicycle parking. Resolved on 13/03/2019 2 21 00 PM.

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen has changed the Queue within the Hansen Sys Case queue changed to VPR () on 22/03/2019
12 20 55 PM.

Park Sanitation Issue - Superintende nt Case 101012666942 1255 COMMERCIAL DRIVE	1. Type of request Loose litter 2. If Other, describe 3. Provide case details Citizen reporting loose clothing and other small items. 4. Park name Grandview Park 5. Park address If you are unsure of the Par you can use Park Finder 1255 Commercial Drive 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?) No	Citizen reporting loose clothing and other small items on the playground at Grandview park. Citizen also said there might be a mattress but was unsure.	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2019-04-01 13 15 28.897 Assigned PR Park Maintenance - 10 03 4/1/2019 13 15 North
Park Sanitation Issue - Superintende nt Case 101012887518 1255 COMMERCIAL DRIVE	1. Type of request Litter app version 2.31 3. Provide details orginal address Grandview Park alias GRANDVIEW PARK full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) VANCOUVER, BC	PS Description Dirty and unsafe litter strewn all around the park 6077497 6077497 Click images below to expand ahref 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273697% 2C-123.070728&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hk1UYvXic&signature bqkSqn9eUdB3-WR114BYC4zvJ8k '>cimg src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273697%2 C-123.070728&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hk1UYvXic&signature bqKsqn9eUdB3-WR174BYC4zvJ8k ' alt 'mapurl' width '300' height '300'> href 'http //www.publicstuff.com/request/view/6077497'>http //www.public No Name No Name stuff.com/request/view/6077497 1 5/18/2019	Agent Created Case Public Stuff request id PSID6077497 9 8 38 PR Park Maintenance
Park Sanitation Issue - Superintende nt Case 101012961262 1255 COMMERCIAL DRIVE	1. Type of request Litter app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown 1. Type of request Litter Around policy Around policy ocurt and stage 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 6171843 PS\$ 600x300&key AlzaSyDchlj_DVw7N-SSscsAxDhrf1hK1UYvXic&signature mTk2NJV30V7ZwvUwZf8R5GH2IAk '> <im '="" '300'="" 'http="" 'mapuri'="" 49.273328%2="" 600x300&key="" alt="" alzasydchlj_dvw7n-ssscsaxdhrf1hk1uyvxic&signature="" api="" c-123.070407&size="" g="" gsrc="" height="" maps="" maps.googleapis.com="" mtk2njv30v7zwvuwzf8r5gh2iak="" staticmap?markers="" width="">>p/><a 'http="" 6171843'="" href="" request="" view="" www.publicstuff.com="">http //www.public No Name No Name stuff.com/request/view/6171843>p/> 1 6/4/2019</im>	Agent Created Case Public Stuff request id PSID6171843 9 8 41 PR Park Maintenance
Park Sanitation Issue - Superintende nt Case 101013129870 1255 COMMERCIAL DRIVE	1. Type of request Litter 3. Provide details People ?vending? at the cenotaph, smoking and drinking at their ?free app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES ST full 1255 COMMERCIAL DR, VANCOUVER, BC	PS Description "Free Market" covers the cenotaph with junk 6412139	Agent Created Case Public Stuff request id PSID6412139 16 15 PR Park Maintenance
Park Sanitation Issue - Superintende nt Case 101013350544 1255 COMMERCIAL DRIVE	1. Type of request Litter app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK GRANDVIEW PARK GRANDVIEW PARK GRANDVIEW PARK GRANDVIEW PARK To (Don't ask, just record - did caller indicate they want a call back?) Unknown VANCOUVER, BC 1. Type of request	PS Description Trash around the toilets. Milk crates, chairs, etc 6810498 PS Description Trash around the toilets. Milk crates, chairs, etc 6810498 PS Description Trash around the toilets. Milk crates, chairs, etc PS Bescription Trash around the toilets. Milk crates, etc PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the toilets. PS Bescription Trash around the toilets. Milk crates, etc. PS Bescription Trash around the to	Agent Created Case Public Stuff request id PSID6810498 16 00 PR Park Maintenance
Park Sanitation Issue - Superintende nt Case 101013629191 1255 COMMERCIAL DRIVE	Loose litter 2. If Other, describe 3. Provide case details Citizen states there is loose litter (cardboard/plastic) located near the playground. 4. Park name Grandview Park 5. Park address If you are unsure of the Par you can use Park Finder 1255 Commercial Drive 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	2019 December,	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2019-12-30 07 45 20.267 Included in regular maintenance schedule PR Park Maintenance - 11 19 12/30/2019 7 45 North

1. Type of request

					1. Type of request Other 2. If Other, describe A box of tins and cans 3. Provide case details A box of tins and cans in the middle of the park near the memorial. 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 1255 Commercial Dr						Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North
Park Sanitation					North						Agent Finished Case Closed. Closed date 2020-01-24 07 28 02.46
Issue - Superintende nt Case	101013707547	1255	COMMERCIAL DRIVE		7. (Don't ask, just record - did caller indicate they want a call back?) No		s. 22(1)	s. 22(1)	1 1/23/2020 11 30 1/2	PR Park Maintenance -	Assigned
iii Case	101013707347	1233	COMINIERCIAE DRIVE		1. Type of request		J. 22(1)	J. 22(1)	1 1/25/2020 11 50 1/2	14/2020 / 28 NOTH	
Park Sanitation					Loose litter 2. If Other, describe 3. Provide case details In childrens playground in play house there is a glass mug, some pants and some disposable packaging and food wrappers. 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 1255 Commercial St. 6. Maintenance area North						Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-02-03 08 27 26.65
Issue - Superintende	101012720420	1255	COMMEDIAL DRIVE		7. (Don't ask, just record - did caller indicate they want a call back?) Unknown		s 22(1)	s. 22(1)	1 2/2/2020 12 12 2/	PR Park Maintenance -	Assigned
nt Case	101013739430	1255	COMMERCIAL DRIVE		Type of request Loose litter If Other, describe Provide case details Caller is reporting loose litter and empty bottles throughout the park. Park name		s. 22(1)	S. 22(1)	1 2/2/2020 12 12 2/	/3/2020 8 27 North	
					Grandview 5. Park address If you are unsure of the Park,						Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North
Park Sanitation Issue -					you can use Park Finder 1255 Commercial Dr 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)						Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-08-04 09 39 08.427 Included in regular maintenance schedule
Superintende nt Case	101014232088	1255	COMMERCIAL DRIVE		No		s. 22(1)	s. 22(1)	1 7/30/2020 21 17 8/	PR Park Maintenance - /4/2020 9 39 North	•
Park Sanitation Issue - Superintende nt Case	101014237585	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Type of request Litter 3. Provide details There is garbage everywhere, especially near and in the playground 4. Park name Grandview park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 8471815 PS# 8471815 PSi# 8471815 PSi# 8471815 PCick images below to expand Powrater 49.2734749, 2C-123.070636&size 600x300&key AlzaSyDchlj_DVw7N-155xcsAxDhrf1hK1UYVXic&signature YtLKFu39ztUvB8q4NoJk0dsizlU '> /> <a 'http:="" 8471815'="" href="" request="" view="" www.publicstuff.com="">http://www.publicstuff.com/request/view/8471815 />	2		1 8/2/2020 13 55 11/5	5/2020 12 35 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8471815 Agent Finished Case Closed. Closed date 2020-11-05 12 29 36.257 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-11-05 12 35 57.52 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Sanitation Issue - Superintende					1. Type of request Loose litter 2. If Other, describe 3. Provide case details The people who you allow to live in grandview park leave their garbage and crap everywhere. If you're going to let them break multiple bylaws every day at least make sure they clean up their crap. alternatively, instead of them living in and destroying the park so no one else can use it, maybe move them to a campground, since that's how they're choosing to live. 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)		3			PR Park Maintenance -	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-09-04 14 45 50.393 Acknowledged
nt Case	101014320865	1255	COMMERCIAL DRIVE				(ps)		1 9/1/2020 10 49 9/4		

Park Sanitation Issue - Superintende nt Case 101014423524 1255 COMMERCIAL DRIVE	1. Type of request Loose litter 2. If Other, describe 3. Provide case details A lot of loose litter (there are also personal belongings) resulting from people camping at SE corner of the park and other people visiting them in t park. Litter extends from SE corner halfway through the park to where the cement benches are. 4. Park name Grandview Park 5. Park address If you are unsure of the Park you can use Park Finder 1255 Commercial Dr 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown		1 10/6/2020 9 01 10/6/2020 14 51 311 Contact Centre	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Updated Case Details Reallocated to queue 311 Contact Centre Reason for reallocation Homeless camp issues need to be directed to Rangers. Parks can not remove personal belongings. Agent Finished Case Closed. Closed date 2020-10-06 14 51 08.0 Service Provided
Park Sanitation Issue -	1. Type of request Loose litter 2. If Other, describe 3. Provide case details Loose litter-food packaging and beer cans near monument in park. Litter from SE side of park to center benches 4. Park name Grandview Park 5. Park address If you are unsure of the Park you can use Park Finder 1255 Commercial Drive 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)			Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-10-22 14 17 00.087 Assigned
Superintende nt Case 101014443157 1255 COMMERCIAL DRIVE Park Sanitation Issue -	1. Type of request Loose litter 2. If Other, describe 3. Provide case details Caller is reporting plenty of loose litter and piled up debris around the tre in the park. The homeless issue in the park right now is quite bad causing more garbage than usual. 4. Park name Grandview 5. Park address you can use Park Finder 1255 Commercial 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)	, 2020/10/27 17 57 45 ∼~ Janine Reed ~~ Another caller is reporting a larger		Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2020-10-30 14 10 17.457 Acknowledged
Superintende nt Case 101014500834 1255 COMMERCIAL DRIVE Park Sanitation Issue - Superintende nt Case 101014514193 1255 COMMERCIAL DRIVE	1. Type of request Litter app version 2.31 3. Provide details orginal address Debris, garbage, fireworks garbage in kids playground Grandview Park alias GRANDVIEW PARK full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, VANCOUVER, BC	amount of litter and debris in the park from the homeless activity but no large 2020 October, items were specifically mentioned. Anonymous PS# 9030287 PS# 9030287 PS# 9030287 PS# 9030287 PS# 9030287 PS# 9030287 Citalonous deposition of expand PS# 9030287 Citalonous deposition of expand PS# 9030287 Anonymous PS# 9030287 PS# 9030287 SE 22(1) SE 22(1)	PR Park Maintenance - 1 10/27/2020 17 21 10/30/2020 14 10 North PR Park Maintenance - 1 11/2/2020 12 14 11/2/2020 14 49 North	Agent Created Case Public Stuff request id PSID9030287 Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Agent Finished Case Closed. Closed date 2020-11-02 14 47 26.707 Acknowledged Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-11-02 14 49 53.03 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Sanitation Issue - Superintende nt Case 101014683737 1255 COMMERCIAL DRIVE	1. Type of request Loose litter 2. If Other, describe 3. Provide case details Via VanConnect Garbage in a few areas around the cenotaph and around the toilets 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 1255 Commercial Dr 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?)	d	PR Park Maintenance - 1 1/7/2021 8 43 1/11/2021 8 14 North	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2021-01-11 08 14 45.22 Included in regular maintenance schedule

Park Sanitation Issue - Superintende nt Case 101014734284 1255 COMMERCIAL DRIVE	1. Type of request information request 2. If Other, describe 3. Provide case details This case was originally sent to Sanitation via case reference ID 10.101472850.1. Exery Bassi requested it be redirected to the Parks Board. Details There is a large amount of garbage around all sitting area of the park and a very large amounts of cigarette buts, considering the large presence of children around here, this park should be kept much cleaner to stimulate the cooperation of locals 4. Park name Grandview Park 5. Park address If you are unsure of the Park, you can use Park Finder 1.255 Commercial Drive 6. Maintenance area North 7. (Don't ask, just record - did caller indicate they want a call back?) No No Name (ps), No No Name (ps), No No Name 1 1/22/2021 18 16 1/25/2021 8 07 North	Agent Created Case Agent Updated Case Details Reallocated to queue PR Park Maintenance - North Title updated to Parks Superintendent Request for Maintenance Area - North Agent Finished Case Closed. Closed date 2021-01-25 08 07 31.61 Assigned
Park Sanitation Issue - Superintende nt Case 101014899248 1255 COMMERCIAL DRIVE	PS# 9776019 <pre>PS# 9776019<pre>PS# 9776019<pr< td=""><td>Agent Created Case Public Stuff request id PSID9776019</td></pr<></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre></pre>	Agent Created Case Public Stuff request id PSID9776019
Park Sanitation Issue - Superintende nt Case 101014957414 1255 COMMERCIAL DRIVE	PS# 9902415 PS# 990241	Agent Created Case Public Stuff request id PSID9902415
Street Tree Work Request - Urban Forestry Case 101012713971 1255 COMMERCIAL DRIVE	1. Type of tree request Plant 2. Provide details Citizen called back in May 2018 (case 11245297) to inquire about a tree was removed from city property in November 2017 and was wondering when one would get replanted. He says it's still spray painted orange and no one has replanted anything. Please call him back to advise when this will happen. The tree is on the Grandview Park side but on city property in line with where the meters are. 3. VPD Incident Number (if available) 4. (Don't ask, just record - did caller indicate they want a call back?) Yes 5. Neighbourhood Grandview-Woodland 6. Street Tree After Hours Superintendent Area 7. Flag for Immediate Action? No PRB - Street Tree Work S. 22(1) S. 22(1) 1 4/3/2019 955 4/3/2019 10 22 Request	Agent Created Case Agent Updated Case Details Reallocated to queue PRB - Street Tree Work Request Case added to VanTree's Queue Case added to VanTree's 311 incoming Service Request Queue Agent Finished Case Closed. Closed date 2019-04-03 10 22 57.45 Accepted by Parks Department and closed VanTree Service Request # 174649 at 4/3/2019 10 21 24 AM
Street Tree Work Request - Urban Forestry Case 101012794811 1255 COMMERCIAL DRIVE	1. Type of tree request Inspect 1. Provide details 2. Provide details 3. Previously sent to Sanitation via vanconnect but they could not assist. The citizen had noted the following in regards to Grandview Park. "A piece of clothing or perhaps a towel has been hanging from a tree for weeks. There are also at least 2 hula hoops that have been hanging from the large tree for a couple of years now. If this was the west side would all this be neglected? 3. VPD Incident Number (if available) 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Nelghbourhood Grandview-Woodland 6. Street Tree After Hours Superintendent Area 7. Flag for Immediate Action? No PS# 5892750/>Lick images below to expand4/2 hird julploads/large_9f789e662fcbc41 578c37c94cdb9210d'>-kimg 578c37c94cdb9210d'>	Agent Created Case Agent Updated Case Details Reallocated to queue PRB - Street Tree Work Request Case added to VanTree's Queue Case added to VanTree's 311 incoming Service Request Queue Agent Finished Case Closed. Closed date 2019-04-25 11 04 56.713 Accepted by Parks Department and closed VanTree Service Request # 175118 at 4/25/2019 11 04 02 AM

s. 22(1) reported a tree appears to be uplifting and leaning Agent Updated Case Details Reallocated to queue PRB - Street Tree Work Request towards the sidewalk in front of the public washrooms at Grandview Park. 3. VPD Incident Number (if available) Case added to VanTree's Queue Case added to VanTree's 311 incoming Service Request Queue 5. Neighbourhood Agent Finished Case Closed. Closed date 2020-01-13 08 36 35.787 Street Tree Grandview-Woodland 6. Street Tree After Hours Superintendent Area Accepted by Parks Department and closed VanTree Service Request # 182636 at 1/13/2020 7 23 36 AM Request -7. Flag for Immediate Action? PRB - Street Tree Work Urban 2020 January Forestry Case 101013667088 1255 COMMERCIAL DRIVE 1 1/11/2020 14 38 1/13/2020 8 36 Request Anonymous 1. Type of tree request Tree Removal 2. Provide details There is a tree right in the middle of the children's playground at 1255 Commercial dr. This tree had died in the past and the tree was trimmed at the top two years ago. However, the tree has not been removed, the city has put temporary fencing around the tree plus the sitting area surrounding the tree. He would like the tree removed as part of that sitting structure has collapsed and children are climing over the temporary fencing. 3. VPD Incident Number (if available) 4. (Don't ask, just record - did caller indicate they want a call back?) Agent Created Case Agent Updated Case Details Reallocated to queue PRB - Street Tree Work Request 5. Neighbourhood Grandview-Woodland Case added to VanTree's Queue Case added to VanTree's 311 incoming Service Request Queue 6. Street Tree After Hours Superintendent Area Agent Finished Case Closed. Street Tree 7. Flag for Immediate Action? Closed date 2021-02-12 06 41 33.093 Accepted by Parks Department and closed VanTree Service Request # 193385 at 2/12/2021 6 39 18 AM Work Request -8. Confirm Property Address 9. Work Order or Charge Number PRB - Street Tree Work Urban s. 22(1) s. 22(1) 1 2/11/2021 16 01 2/12/2021 6 41 Request Forestry Case 101014792095 1255 COMMERCIAL DRIVE Agent Created Case Agent Updated Case Details Reallocated to queue PRB - Street Tree Work Request 1. Type of tree request Case added to VanTree's Queue Case added to VanTree's 311 incoming Service Request Queue Case rejected by Park Board NOT STREET TREE ISSUE 2. Provide details Agent Updated Case Details Reallocated to queue 311 Contact Centre Tree located west of the memorial has string lights in it which is causing people to gather to use the electricity. Caller is requesting the string lights be Case Rejected by Parks Department Moved to the '311 Contact Centre' Queue removed from the tree. Agent Took Ownership of Case 3 VPD Incident Number (if available) Agent Finished Reallocated to gueue VanConnect 4. (Don't ask, just record - did caller indicate they want a call back?) Re-Assigning to Work Queue Support pls recreate as REFM request, include details from case 101014968942 Michael Knoll. Also 5. Neighbourhood note that Urban Forestry has rejected the case. thx Grandview-Woodland 6. Street Tree After Hours Superintendent Area Agent Took Ownership of Case Street Tree 7. Flag for Immediate Action? Agent Finished Case Closed Work Acknowledged 8. Confirm Property Address REFM created Request -2021/04/27 10 59 42 ~~ Joan Basten ~~ Case reallocated to Support to create Urban 9. Work Order or Charge Number s. 22(1) s. 22(1) 1 4/23/2021 14 33 4/27/2021 12 22 VanConnect Forestry Case 101014973408 1255 COMMERCIAL DRIVE REFM request noting Park Sup comments 1. Describe details (who, what, where, when, why) There is a power source at Grandview Park that lights the trees up. The public have found a way to tap into that power source and use it to broadcast loud music throughout the neighbourhood. It's very disturbing for the residents and $\frac{s.22(1)}{s}$ wondering if the Parks Department can find a way to make the power source "tamper proof".

2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department 5. Division or Branch Name Parks Operations - North, South, West Neighbourhood Parks 6. Were any other cases or service requests created as a result of this feedback? Agent Created Case Agent Updated Case Details Reallocated to queue Feedback 7. If Yes, provide case number(s) or other relevant details 101012748944 8. (Don't ask, just record - did caller indicate they want a call back?) Agent Took Ownership of Case Agent Finished Case Closed. 9. Your address Closed date 2019-04-11 20 44 32.483 10. Contact name Directed to Another City Department 11. Contact number s.22(1) Feedback 12. Email address 1255 1 4/11/2019 20 14 4/11/2019 20 44 Feedback 101012748951 COMMERCIAL DRIVE

 Type of tree request Inspect
 Provide details

Agent Created Case

through the local BIA. She would like a call back. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Parks Special Events 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details Park Ranger case - 13176123 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name Citizen 11. Contact number Feedback 12. Email address 101013176135 1255 COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Citizen wants to make a complaint regarding Granview Park. Citizen said that there has been an encampment in the park for 2-3 weeks. Citizen said that they feel that the cities response to this is not sufficient. Citizen said that there is garbage everywhere from the encampment. Citizen said that the park was kept beautifully but in the last few weeks garbage has been collecting in the park. Citizen said that they appreciate what the parks board has been doing to maintain the park but in the last month it feels as though the garbage is getting out of control. Citizen expressed that parks are supposed to be for everyones enjoyment and having an encampment where there is garbage everywhere and where the individuals are not respectful to the space is an issue as it does not allow for other citizens to enjoy the park. 2. Type of feedback Complaint 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Park Rangers 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details Park Ranger Request - Homeless Issues - Case ref 101013254107 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact numbe Feedback 12. Email address 101013254171 1255 Case COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Near the playground at Grandview Park there is a water park and the pipe from the water park comes out on a hill and into a manhole drain which then watered a creek. That creek is now empty and just filled with stones and caller is wondering why the Parks department has done this. 2. Type of feedback 3. Feedback regarding City Department 4. Department 5. Division or Branch Name Parks 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact numbe Feedback 12. Email address 101013319146 1255 COMMERCIAL DRIVE Case

1. Describe details (who, what, where, when, why)

The citizen states there is a special event occurring at Grandview Park today July 28th and they are playing loud music. She noted the noise is especially loud to the nearby houses due to noise bouncing off surfaces. The event is

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case
Agent Finished Case Closed.
Closed date 2019-07-28 13 21 56.69
Assigned
Sent to Park Events &It;ParkEvents@vancouver.ca>

s. 22(1) s. 22(1) 1 7/28/2019 12 51 7/28/2019 13 21 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2019-08-21 15 22 00.493 Directed to Another City Department Directed to Park Rangers Uultsje Dejong

s. 22(1) s. 22(1) 1 8/21/2019 15 09 8/21/2019 15 22 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case
Agent Finished Case Closed.
Closed date 2019-09-11 19 10 08.817
Directed to Another City Department
Sent to 'pbcomment@vancouver.ca'; Mack, Tiina <tiina.mack@vancouver.ca>

s. 22(1) s. 22(1) 1 9/11/2019 14 19 9/11/2019 19 10 Feedback

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s. 22(1) and from speaking to others at the park, s. 22(1) s. 22(1) on wheel of the monkey bar. Citizen feels there is something wrong with the design and it should be made safer or removed. He is requesting a call back to discuss. 2. Type of feedback 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Park Playground 6. Were any other cases or service requests created as a result of this 7. If Yes, provide case number(s) or other relevant details 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number Feedback 12. Email address 101013353892 1255 Case COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Caller is not pleased that the porta potty at Grandview Park was removed last week. This porta potty allowed 24 hour washroom facilities to the persons sleeping in the park and significantly reduced the amount of human waste at the park and the playground. Caller is requesting the porta potty be replaced ASAP. 2. Type of feedback 3. Feedback regarding City Department 4. Department 5. Division or Branch Name Parks Board Grandview Park Superintendent 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact numbe Feedback 12. Email address 101013404334 1255 COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Citizen is very upset with the lack of response regarding the homeless issue at Grandview Park. For the past two weeks, there have been 12 individuals sleeping in the women's and men's washrooms in the park. Numerous citizens have made complaints to 3-1-1 and via VanConnect but they keep getting closed saying service provided or Rangers conducted routine foot patrols of $\label{eq:Grandview Park and facilities. Rangers noted that the facilities were clean and$ empty of any persons. No other issues or concerns observed. Citizen says he know Rangers did not go there. This is a serious problem and the public is not able to use the washrooms out of fear. He says that if Rangers aren't able to assist out of fear, they should coordinate with VPD. He would like a call back regarding the conduct of Park Ranger staff. 2. Type of feedback 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Park Rangers 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 101013727124 101013716870 101013712601 101013704700 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number Citizen 12. Email address Feedback 101013761619 1255 COMMERCIAL DRIVE

1. Describe details (who, what, where, when, why)

there is an angled wheel that rotates. S. 22(1)

The playground in Grandview Park has a set of monkey bars, and at the end

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2019-09-23 12 21 20.287 Alternate Service Provided

sent to tiina.mack@vancouver.ca; ian.foster@vancouver.ca; ray.augustine@vancouver.ca

s. 22(1) s. 22(1) 1 9/23/2019 11 32 9/23/2019 12 21 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to gueue Feedback

Agent Finished Case Closed Directed to Another City Department jeff.maclean@vancouver.ca

cc keona.wiley@vancouver.ca

s. 22(1) s. 22(1) 1 10/10/2019 10 55 10/10/2019 13 57 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-02-07 21 15 27.04 Directed to Another City Department Fb email sent to

nelson.duarte@vancouver.ca

S. 22(1) 1 2/7/2020 20 26 2/7/2020 21 15 Feedback

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Citizen wishes to place a complaint against the Park Rangers. Citizen states the Park Rangers never set foot in Grandview Park. Citizen says he has been there for 22 years and the rangers refuse to attend this park for any issues. 2. Type of feedback 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Park Rangers 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 101014057449 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name Citizen 11. Contact number 12. Email address Feedback 101014057477 1255 COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Female caller, who chose to be anonymous, says that the electricity at Parks should be turned off. She was reporting a busker who had plugged his amplifier into an electrical outlet. This has been reported separately. 2. Type of feedback Complaint 3. Feedback regarding City Department Parks 5. Division or Branch Name pbcomment@vancouver.ca 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details Ranger case 101014116587 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number Citizen Feedback 12. Email address 101014116589 1255 COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Caller is not pleased with the lack of enforcement from the park rangers at Grandview Park. He mentioned he files reports regularly for noise disturbances that continue without consequences. He feels he can not enjoy his own home because of the noise and tonight he had to leave for a walk just to get some quiet. He is disappointed that there is no one ensuring all park patrons enjoy the park without disturbing the community. 2. Type of feedback 3. Feedback regarding City Department 4. Department 5. Division or Branch Name Park Rangers 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 14185521 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number 12. Email address Feedback 101014185531 1255

1. Describe details (who, what, where, when, why)

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback
Agent Took Ownership of Case
Agent Finished Case Closed

Agent Finished Case Closed
Directed to Another City Department
Sent to alex.downie@vancouver.ca
Amit.Gandha@vancouver.ca

s. 22(1) 1 6/3/2020 8 48 6/3/2020 9 05 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Finished Case Closed. Closed date 2020-06-22 21 12 12.597 Directed to Another City Department Vancouver Park Board & lit;PB.Comments@vancouver.ca>

2020 June,

1 6/22/2020 20 36 6/22/2020 21 12 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-07-15 19 49 43.55 Directed to Another City Department Sent to Parks Uultsje.Dejong@vancouver.ca

s.22(1)

1 7/15/2020 19 20 7/15/2020 19 49 Feedback

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1. Describe details (who, what, where, when, why)
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Citizen extremely frustrated that Grandview Park has become a nightly live address this with the musicians. Case history copied below. He states this issue musicians is an orgainzed gig venue.

- City Department
- Parks

Park Rangers

feedback?

101014215036 101014206786 101014206753 101014202894 101014196208 101014185535 101014185531 101014185521 101014178105

- 8. (Don't ask, just record did caller indicate they want a call back?)

- 12. Email address

1. Describe details (who, what, where, when, why)

to be family friendly and now it is out of control and neglected. There is tons of homeless activity in the park along with illegal drug use, alcohol consumption, feces, tents and garbage to name to a few. She would like to see the Parks Board get ahold of the situation at this park.

- City Department
- 4. Department

6. Were any other cases or service requests created as a result of this

- 7. If Yes, provide case number(s) or other relevant details

- 9. Your address

needles and garbage in the kids playground, another user of the park did clean this up and a service request wasn't needed. This caller said they have noticed a lot of cigarette butts in the children's play house in the playground. Citizen did clean it up but noticed its a reoccurring issue at this one spot in the

- City Department
- 4. Department
- Park Operations North
- No
- 7. If Yes, provide case number(s) or other relevant details
- 9. Your address
- 10. Contact name
- 12. Email address

music venue for amplified music and multiple piece bands. Mayor and council feedback has been previously created (101014206786). 5-7 nights per week, at 7 00-7 30 nm there is a different hand that sets up in the park and plays for hours disturbing the surrounding residents. Citizen is very frustrated that given the patterns shown by the nightly music, that the city can't preemptively has been ongoing for 6 weeks now, and based on his conversations with the

2. Type of feedback

Complaint
3. Feedback regarding

4. Department

5. Division or Branch Name

6. Were any other cases or service requests created as a result of this

7. If Yes, provide case number(s) or other relevant details

101014163966 101014163957 101014134324 101014127649 101014124265 101014124223 101014112734 101014106733 101014102763

9. Your address

Citizen

Feedback

Feedback

Feedback

Case

101014215049 1255

101014232077 1255

101014347015 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

COMMERCIAL DRIVE

- 10. Contact name
- 11. Contact number

Caller is disgusted with the state of Grandview Park. She said this park used

- Type of feedback
- 3. Feedback regarding

- 5. Division or Branch Name
- Parks Board
- feedback?
- 14232071
- 8. (Don't ask, just record did caller indicate they want a call back?)

- 11. Contact number
- 12. Fmail address

1. Describe details (who, what, where, when, why)

Citizen has noticed a lot of garbage in Grandview park. She had noticed playground and would like Parks Board to attend this park more frequently.

2. Type of feedback

- Complaint 3. Feedback regarding

- 5. Division or Branch Name
- 6. Were any other cases or service requests created as a result of this feedback?

- 8. (Don't ask, just record did caller indicate they want a call back?)

- 11. Contact number

1 9/10/2020 9 52 9/10/2020 11 17 Feedback

s. 22(1) s. 22(1) 1 7/30/2020 21 12 7/30/2020 22 11 Feedback

1 7/25/2020 19 27 7/25/2020 19 38 Feedback

s.22(1)

2020 September,

Anonymous

Agent Created Case Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-07-25 19 38 11.603 Directed to Another City Department Directed to Uultsje Dejong

Agent Created Case Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed Directed to Another City Department Sent to Vancouver Park Board

Agent Created Case Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-09-10 11 17 11.217 Alternate Service Provided sent to john.odong@vancouver.ca

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anymore. Please find another solution. 2. Type of feedback Complaint Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Parks Board 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 101014347068 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number Feedback 12. Email address 101014347634 1255 COMMERCIAL DRIVE Case 1. Describe details (who, what, where, when, why) Citizen would like to make a complaint to the parks board regarding the encampment in Grandview park. They expressed that the encampment has not been removed and they believe the encampment is negatively impacting the local community. They expressed that they have made multiple complaints and nothing has been done to remove the encampment. This issues has been ongoing since March 2020. 2. Type of feedback Complaint 3. Feedback regarding City Department Parks 5. Division or Branch Name 101014406354 6. Were any other cases or service requests created as a result of this feedback? 7. If Yes, provide case number(s) or other relevant details 101014406354 101014395255 101014403000 101014402343 101014402354 101014398087 101014396625 101014395255 101014391810 101014390338 101014384402 101014383092 101014354010 101013993638 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name Citizen 11. Contact number 12. Email address Feedback 101014406383 1255 COMMERCIAL DRIVE 1. Describe details (who, what, where, when, why) Citizen would like to suggest that the washroom at Grandview Park to be open 24/7. 2. Type of feedback Opinion 3. Feedback regarding City Department 4. Department Parks 5. Division or Branch Name Grandview Park 6. Were any other cases or service requests created as a result of this 7. If Yes, provide case number(s) or other relevant details 8. (Don't ask, just record - did caller indicate they want a call back?) 9. Your address 10. Contact name 11. Contact number Feedback 12. Email address 101014408040 1255 COMMERCIAL DRIVE

1. Describe details (who, what, where, when, why)

The citizen strongly believes that tents should not be in parks. Housing people with their tents in parks is not the rightful purpose of a park. In turn there is alot of drug addicts around, needles and garbage everywhere. The citizen also heard there were three stabbings at this park so it is not safe

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-09-10 12 27 55.56 Alternate Service Provided sent to pbcomment@vancouver.ca

s. 22(1) s. 22(1) 1 9/10/2020 11 18 9/10/2020 12 27 Feedback

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed Directed to Another City Department Sent to Parks Board

Case Reopened Agent Finished Case Closed Case created in error by Contact Centre no eform

s. 22(1) s. 22(1) 1 9/30/2020 8 41 10/1/2020 7 20 Intermediate

Agent Created Case
Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed Directed to Another City Department Sent to Vancouver Park Board

s. 22(1) 1 9/30/2020 12 21 9/30/2020 12 53 Feedback

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1. Describe details (who, what, where, when, why)

The citizen is very upset and would like to file a complaint that the Parks board should hire more parks rangers if they are going to let homeless people consume the park and damage it at the same time. There is poo and needles everywhere. And there is no enforcement or enough park rangers on site to handle this situation. This needs to be addressed asap as neighbours keep calling and writing letters to stop homelessness or have it way more monitered often in terms of cleaning it up and enforcing the parks as it no longer safe for the neighbourhoods.

2. Type of feedback

Complaint

3. Feedback regarding City Department

Parks

5. Division or Branch Name

Parks Board

6. Were any other cases or service requests created as a result of this feedback?

7. If Yes, provide case number(s) or other relevant details

101014512733

8. (Don't ask, just record - did caller indicate they want a call back?)

9. Your address

10. Contact name

11. Contact number

12. Email address

1. Describe details (who, what, where, when, why)

Opinion regarding VanConnect app - citizen used to use it to report issues and send photos but won't anymore as they state the app is in the US and they don't want information going to the US. So they will be calling in reports instead. Citizen provided first name and phone number only \$\frac{5}{22(1)}\$ s. 22(1)

2. Type of feedback

Opinion

3. Feedback regarding

City Department 4. Department

Digital Services

5. Division or Branch Name

VanConnect app 6. Were any other cases or service requests created as a result of this

feedback?

7. If Yes, provide case number(s) or other relevant details

8. (Don't ask, just record - did caller indicate they want a call back?)

9. Your address

10. Contact name

11. Contact number

12. Email address

1. Describe details (who, what, where, when, why)

Caller is extremely frustrated he is watching constant bylaw violations taking place at Grandview park without consequence. On a daily basis there is open alcohol consumption, public urination, defication, and tents set up during the day. He would like to know exactly what is planned to manage the homeless issue at this park this summer so there is not a repeat of last year's situation. Caller would like a phone call back to discuss this situation and would like to have someone held accountable. He would like to ensure the superindendent of this park is made aware of the park's state. Caller would appreciate open transparency about the enforcement that will be taking place in regards to the homeless persons at this park.

2. Type of feedback

Complaint

3. Feedback regarding

City Department 4. Department

Parks

5. Division or Branch Name Park Rangers - Homeless in Parks

6. Were any other cases or service requests created as a result of this feedback?

7. If Yes, provide case number(s) or other relevant details

Numerous homeless activity in parks reports 8. (Don't ask, just record - did caller indicate they want a call back?)

9. Your address

10. Contact name 11. Contact number

12. Email address

Citizen 101015015472 1255 COMMERCIAL DRIVE

Citizen Feedback

Citizen

101014513836 1255

101014541830 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

Agent Created Case

Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed. Closed date 2020-11-02 11 28 49.273 Directed to Another City Department Sent to Uultsje.Dejong@vancouver.ca

s. 22(1)

s. 22(1) 1 11/2/2020 11 19 11/2/2020 11 28 Feedback

Agent Created Case

Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case

Agent Finished Reallocated to queue 311 Multi-Channel Team

Incorrect queue

Agent Took Ownership of Case Closed date 2020-11-13 09 23 53.473 No Response Required

Forwarded to Setal Morzaria and Darcy Wilson.

2020 November,

1 11/13/2020 8 29 11/13/2020 9 23 311 Multi-Channel Team

Agent Created Case

Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case

Agent Updated Case Details Reallocated to queue PRB Park Ranger Description updated to Requires Special Attention

Agent Finished Case released

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1779165 created / updated at Monday, May 10, 2021 7 29 43 PM

Hansen Change in Comments Comments Rangers attended with VPD. Added on 2021-05-11 6 26 51

Service Provided 10 - Service Provided. . Resolved on 2021-05-11 6 26 00 AM.

Hansen Service request Case Type has changed Case type changed to VPRangerReport on 2021-05-11 6 26 20 AM

Agent Finished Case Closed. Closed date 2021-05-11 06 27 56.32

Service Provided 10 - Service Provided. . Resolved on 2021-05-11 6 26 00 AM.

s.22(1)

1 5/10/2021 19 18 5/11/2021 6 27 PRB Park Ranger

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1. Describe details (who, what, where, when, why)

Citizen has been told by the VPD (when reporting issues of people making noise/drinking openly/fighting etc in Grandview Park) that the Parks board has told the VPD not to ticket people in the park as they are vulnerable. Citizen would like to confirm whether this is the case for noise/drinking/drug use/fighting/public urinationg/public defecation issues or if this only applies to them setting up a tent to sleep at night. Please contact the Citizen to clarify what the Parks board has asked of the VPD in regards to encampments.

2. Type of feedback

Complaint
3. Feedback regarding

City Department

4. Department

Parks

5. Division or Branch Name

6. Were any other cases or service requests created as a result of this feedback?

7. If Yes, provide case number(s) or other relevant details

8. (Don't ask, just record - did caller indicate they want a call back?)

Yes

9. Your address

10. Contact name

11. Contact number

12. Email address

Case 101015015757 1255 COMMERCIAL DRIVE

Citizen

Feedback

Surface

Water

Flooding

101012847946

1255

1. (Don't ask just record - Did flooding cause property damage, injury or severe traffic obstruction?)

Flooding - Other

2. If Other, provide details

Catch basin isn't training and creating a huge pool of water.

3. Is the water

Pooling
4. Location of flooding

Streetincludingbikelane

If Other, provide details
 Where is the water coming from?

7. If Other, provide details

Water park

Describe the issue and location in detail

Citizen says the water is overflowing from the water park in Grandview Park and is pooling at the NW corner (at Cotton Dr. and William St.) because the catch basin is not draining.

9. Has the catch basin been adopted?

10. (Don't ask just record - Did caller indicate they want a call back?)

Agent Created Case Agent Updated Case Details Reallocated to queue Feedback

Agent Took Ownership of Case Agent Finished Case Closed Directed to Another City Department Sent to pbcomment

s. 22(1) s. 22(1) 1 5/11/2021 8 07 5/11/2021 8 42 Feedback

Agent Created Case

Agent Updated Case Details Reallocated to queue Eng_Streets Operations

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1447099 created / updated at Wednesday, May 08, 2019 5 32 37 PM

Hansen Change in Comments Comments May 9/19 - Referred to J Azuelos. Added on 09/05/2019

Hansen Service Request Assigned Case was assigned on 09/05/2019 12 00 00 AM.

Hansen Service Request has been reviewed Case reviewed on 09/05/2019 12 00 00 AM. Hansen Change in Comments Comments May 10/19 - s/s William e/o Cotton SEC and NWC of Grandview Park - CB's full, hydro vac required. - Crew 505 | May 13/19 - Referred to Sewers. Added on 13/05/2019 3 06 06 PM.

Hansen has changed the Queue within the Hansen Sys Case queue changed to SO (Sewer Operations)

on 13/05/2019 3 06 20 PM.

Hansen Service Request has been reviewed Case reviewed on 01/01/0001 12 00 00 AM. Hansen Change in Comments Comments Referred to S. Borsuk. Added on 14/05/2019 7 02 25 AM. Hansen Service Request has been reviewed Case reviewed on 14/05/2019 7 02 00 AM.

Hansen Work Order Created Work order 1087657 has been initiated on 21/05/2019 9 16 00 AM. Work Order type is SMaintain.

Hansen Case Incident Location Changed Case incident location changed to Address Record (138426) 1500 WILLIAM ST Vancouver, BC.

Service Provided 10 - Service Provided. . Resolved on 28/05/2019 12 00 00 AM.

Hansen Change in Comments Comments complete. Added on 30/05/2019 10 11 35 AM. Agent Finished Case Closed.

Closed date 2019-05-30 10 12 24.18

10 - Service Provided. . Resolved on 28/05/2019 12 00 00 AM.

S. 22(1) s. 22(1) 1 5/8/2019 17 30 5/30/2019 10 12 Eng_Streets Operations

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										Agent Created Case	
										Public Stuff request id PSID6483689 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1486559 created / updated	nd
										at Thursday, July 25, 2019 6 31 45 PM	eu
										Hansen Change in Comments Comments Jul 26/19 - Referred to J Azuelos. Added on 26/07/2019	
										8 54 06 AM.	
										Hansen Service Request Assigned Case was assigned on 26/07/2019 12 00 00 AM. Hansen Service Request has been reviewed Case reviewed on 26/07/2019 12 00 00 AM.	
										Service Provided 10 - Service Provided. Jul 29/19 - CB contains filter cloth which was cleared. Debris i	is
						PS Description Do not suggest me to call 311 as it is totally shoe tile. I just				mostly bark mulch from childrens water park nearby - Crew 505. Resolved on 29/07/2019 12 00 00	
						spent over 10 minutes on hold and it was a complete waste of time				AM. Agent Finished Case Closed.	
						My battery eventually died after trying to reach your staff who never answer				Closed date 2019-08-01 15 14 12.733	
						the phone and I had like a one minute conversation paying for the time on my				Service Provided	
						phone minute by minute.				10 - Service Provided. Jul 29/19 - CB contains filter cloth which was cleared. Debris is mostly bark	
						Several people from the park it also tried to call 311 and gave up in vain since				mulch from childrens water park nearby - Crew 505. Resolved on 29/07/2019 12 00 00 AM.	
						no one ever answers.				Case Reopened Reopened for Public Stuff Feedback	
										Agent Finished Case Closed.	
				1. (Don't ask traffic obstru		I told him to try the app as did I but none of us could get it functioning to work so (307 characters truncated)PS# 6483689Click images below to				Closed date 2019-08-01 15 15 34.837 Open311 Feedback	
				Flooding - Ot		expand/> <a< td=""><td></td><td></td><td></td><td>Send Complete Status and Resolution Comment to PS case</td><td></td></a<>				Send Complete Status and Resolution Comment to PS case	
				3. Is the water		href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%	%				
				Flooding 4. Flooding lo		2C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '> <im< td=""><td>•</td><td></td><td></td><td>Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1486559 created / updated</td><td>nd</td></im<>	•			Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1486559 created / updated	nd
						g				at Thursday, August 01, 2019 3 17 25 PM	-u
				app version 2.31 6. Where is t		src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2	2			Agent Finished Case Closed.	
Stroot				orginal address 1657 Other		C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 '				Closed date 2019-08-01 15 17 25.957 Back to previous status	
Street - Surface						alt 'mapurl' width '300' height '300'>/>alt 'mapurl' width '300' height '300'>				Closing case after 'Add Event'	
Water				COMMERCIAL DR, No		href 'http://www.publicstuff.com/request/view/6483689'>http://www.public	ic No Name No Name				
Flooding	101013169995	1255	COMMERCIAL DRIVE	VANCOUVER, BC		stuff.com/request/view/6483689	(ps)		1 7/25/2019 18 31 8/1/2019 15 17 Eng_Streets Operations		
										Agent Created Case	
										Agent Updated Case Details Reallocated to queue PRB Washroom	
				1. Type of iss	fissue					Hansen Service Case Created / Updated Hansen ServiceRequest Number 1451583 created / update	
				Other 2. If Other, d	r. describe					at Saturday, May 18, 2019 12 45 19 PM	20
				Human fee	feces on childrens playground equipment					Hansen Service Case Created / Updated Hansen ServiceRequest Number 1451583 created / updated	ed
				3. Provide de						at Saturday, May 18, 2019 12 46 15 PM	
					feces inside the wooden house on the playground. This is a /piece of equipment on the childrens playground					Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM.	
					ame and address					Agent Finished Case Closed.	
				Grandview						Closed date 2019-12-06 08 14 49.33	
				5. Neighbour						Service Provided	
Parks -				Grandview	iew-Woodland						+
					iew-Woodland ask, just record - did caller indicate they want a call back?)					10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM.	t
Janitorial					ask, just record - did caller indicate they want a call back?) wn	Citizen said her child playing in the house actually touched it. Citizen	20(4)	2(1)		10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not	t
Janitorial Case	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn	Citizen said her child playing in the house actually touched it. Citizen confirmed it is on the playground equipment.	s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not	t
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not	t
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM.	t
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom	
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case	
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) wn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update	ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown	ask, just record - did caller indicate they want a call back?) vn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM	ed ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask	ask, just record - did caller indicate they want a call back?) vn		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update	ed ed
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	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown 1. Type of iss Cleaning 2. If Other, do 3. Provide de	ask, just record - did caller indicate they want a call back?) vn f issue g r , describe d details		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 01 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM	ed ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown 1. Type of iss Cleaning 2. If Other, di 3. Provide de Cyn called	ask, just record - did caller indicate they want a call back?) vn f issue g r, describe		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 01 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update	ed ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown 1. Type of iss Cleaning 2. If Other, di 3. Provide de Cyn called informed her 4. Park name	ask, just record - did caller indicate they want a call back?) f issue g g, describe e details led from Britannia Community Centre. She said one of the parents her that someone had defecated in the Children's playground hut. Ime and address		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 10 11 2 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 10 11 2 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Finished Case Closed.	ed ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown 1. Type of iss Cleaning 2. If Other, di 3. Provide Cyn called informed hei 4. Park name Grandview	ask, just record - did caller indicate they want a call back?) f issue g r, describe details led from Britannia Community Centre. She said one of the parents her that someone had defecated in the Children's playground hut. Ime and address liew Park 1255 Commercial Dr	confirmed it is on the playground equipment.	s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 0 11 2 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 11 2 AM Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Finished Case Closed. Closed date 2019-12-06 08 14 50.33	ed ed
	101012888333	1255	COMMERCIAL DRIVE	6. (Don't ask Unknown 1. Type of iss Cleaning 2. If Other, di 3. Provide de Cyn called informed hei 4. Park name Grandview 5. Neighbour	ask, just record - did caller indicate they want a call back?) f issue g g, describe e details led from Britannia Community Centre. She said one of the parents her that someone had defecated in the Children's playground hut. ime and address iew Park 1255 Commercial Dr ourhood		s. 22(1) s. 22	2(1)	1 5/18/2019 12 42 12/6/2019 8 14 PRB Washroom	10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 12 7 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 01 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Finished Case Closed. Closed date 2019-12-06 08 14 50.33 Service Provided	ed ed ed
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Parks - Janitorial Case				1. Type of iss Cleaning 2. If Other, do 3. Provide de Cyn called informed her 4. Park name Grandview 5. Neighbour Grandview 6. (Don't ask No 1. Type of iss Resupply 2. If Other, do 3. Provide de There is no event happe ASAP. 4. Park name Grandview 5. Neighbour Grandview 6. (Don't ask	ask, just record - did caller indicate they want a call back?) f issue g g, describe e details led from Britannia Community Centre. She said one of the parents her that someone had defecated in the Children's playground hut. Ime and address liew Park 1255 Commercial Dr ourhood liew-Woodland ask, just record - did caller indicate they want a call back?) f issue ly g, describe e details s no tollet paper left in the bathrooms at Granview Park. There is an opening today so there is more usage then normal. Please resupply lime and address liew Park 1255 Commercial Dr. ourhood liew-Woodland ask, just record - did caller indicate they want a call back?)	2019/05/28 11 17 24 ~ Kevin Whatley ~ Citizen called in about the same issue. No new information provided. 2019/05/28 11 00 12 ~ Catherine Johnson ~ Another parent has called in to report the human feces on the actual playhouse. Cyn William contact number	; Britannia			10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 01 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Finished Case Closed. Closed date 2019-12-06 08 14 50.33 Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Hansen ServiceRequest Number 1469195 created / update at Saturday, June 22, 2019 2 46 05 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1469195 created / update at Saturday, June 22, 2019 2 46 14 PM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Closed. Closed date 2019-12-05 08 42 01.69 Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM.	ed ed ed t
Parks - Janitorial Case				1. Type of iss Cleaning 2. If Other, di 3. Provide de Cyn called informed hei et de Cyn called informed	ask, just record - did caller indicate they want a call back?) f issue g g, describe e details led from Britannia Community Centre. She said one of the parents her that someone had defecated in the Children's playground hut. Ime and address liew Park 1255 Commercial Dr ourhood liew-Woodland ask, just record - did caller indicate they want a call back?) f issue ly g, describe e details s no tollet paper left in the bathrooms at Granview Park. There is an opening today so there is more usage then normal. Please resupply lime and address liew Park 1255 Commercial Dr. ourhood liew-Woodland ask, just record - did caller indicate they want a call back?)	2019/05/28 11 17 24 ~ Kevin Whatley ~ Citizen called in about the same issue. No new information provided. 2019/05/28 11 00 12 ~ Catherine Johnson ~ Another parent has called in to report the human feces on the actual playhouse. Cyn William contact number 604.718.5800 ext 1	Britannia Community Centre 6046	6194843		10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 20 42 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 9 21 27 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 01 12 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1455727 created / update at Tuesday, May 28, 2019 11 18 14 AM Service Provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Finished Case Closed. Closed date 2019-12-06 08 14 50.33 Service Provided Bulk close of SRs for Parks. Service has been provided 10 - Service Provided. Bulk close of SRs for Parks. Service has been provided however cases were not manually closed Resolved on 04/12/2019 10 54 00 AM. Agent Created Case Agent Updated Hansen ServiceRequest Number 1469195 created / update at Saturday, June 22, 2019 2 46 05 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1469195 created / update at Saturday, June 22, 2019 2 46 14 PM Service Provided 10 - Servi	ed ed ed t

Parks - Janitorial Case	101013864098	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Does the washroom need Cleaning 3. Provide details Washroom cleanliness, no soap, no toilet paper, surface cleaning (men?s) 4. Park name Grandview 5. Neighbourhood UNKNOWN 6. (Don't ask, just record - did caller indicate they want a call back?) Unknown	O1Yig '>cimg src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27317%2C- 123.070422&size 600x300&key AlzaSyDchlj_DVw7N- SScsAxDhrf1hK1UYvXic&signature KAAsWQKnF5PcWGDBf0y6U-01Yig ' alt 'mapurl' width '300' height '300' > <ahref 'http:="" 7639995'="" request="" view="" www.publicstuff.com="">http://www.public</ahref>		1 3/18/2020 11 58 3/29/2020 10 14 PRB Washroom	Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2002-03-29 10 14 46.113 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1595535 created / updated at Sunday, March 29, 2020 10 14 51 AM Agent Finished Case Closed. Closed date 2020-03-29 10 14 52.82 Back to previous status Closing case after 'Add Event'
Parks - Janitorial	101014195727	1355	COMMERCIAL DRIVE		1. Type of issue Cleaning 2. If Other, describe 3. (Don't ask, just record - is the washroom issue related to) Washroom needs to be cleaned (i.e. it's dirty) 4. Provide details Originally submitted by agent Sonia and redirected to 3-1-1 for redirection Anonymous Citizen called to report that the men's washroom at Grandview Park fieldhouse is filthy. There was pooh on the rim of the toilet. Water is leaking underneath the sink. There is soap water and filth everywhere. 5. Park name and address Grandview Park 1255 Commercial Drive 6. Neighbourhood Grandview-Woodland 7. (Don't ask, just record - did caller indicate they want a call back?) No		2020 July,	1 7/20/2020 8 20 PRR Washroom	Agent Created Case Agent Updated Case Details Reallocated to queue PRB Washroom Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647103 created / updated at Monday, July 20, 2020 8 22 37 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1647103 created / updated at Monday, July 20, 2020 8 23 27 AM
Case	101014195733	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	Large pile of diarrhea on the west side of the the concrete bench attached	PS# 6159011 PS# 6159011<	Anonymous	1 7/20/2020 8 20 PRB Washroom	Agent Created Case Public Stuff request id PSID6159011 Agent Finished Case Closed. Closed date 2019-06-02 10 21 57.517 ZZZ Feces Report Auto case closed from Mapping Application. PSID6159011 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-02 10 24 51.157 Open311 Feedback
Feces Report Case	101012952852	1255	COMMERCIAL DRIVE	full 1255 COMMERCIAL DR, VANCOUVER, BC app version 2.31 orginal address	to the 'stage'. Most likely containing excreted drugs. A dog was eating it and got sick 1. Source Human	href 'http://www.publicstuff.com/request/view/6159011'>http://www.public	(ps)	1 6/2/2019 10 21 6/2/2019 10 24 311 Contact Centre	Agent Created Case Public Stuff request id PSID7081488 Agent Finished Case Closed. Closed date 2019-11-16 17 03 58.42 ZZZ Feces Report Auto case closed from Mapping Application. PSID7081488 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
Feces Report Case Feces Report		1255	COMMERCIAL DRIVE	Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	2. Location Park 3. Provide details Playground play house 1. Source Human 2. Location Park 3. Provide details Someone has defecated inside the playhouse at the playground, so the blankets are soiled.		(ps)	1 11/16/2019 17 03 11/16/2019 17 04 311 Contact Centre	Closed date 2019-11-16 17 04 43.32 Open311 Feedback Send Complete Status and Resolution Comment to PS case Agent Created Case Agent Updated Case Details Reallocated to queue 311 Contact Centre Agent Finished Case Closed. Closed date 2019-11-16 17 10 33.71
Case	101013512602	1255	COMMERCIAL DRIVE				s. 22(1) s. 22(1)	1 11/16/2019 17 09 11/16/2019 17 10 311 Contact Centre	

Agent Created Case

Public Stuff request id PSID7639995

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1595535 created / updated at Wednesday, March 18, 2020 11 58 12 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1595535 created / updated at Wednesday, March 18, 2020 11 59 17 AM

Agent Finished Case Closed.

Closed date 2020-03-29 10 13 51.613

Service Provided

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1595535 created / updated
at Sunday, March 29, 2020 10 14 01 AM
Agent Finished Case Closed.
Closed date 2020-03-29 10 14 03.813
Back to previous status
Closing case after 'Add Event'

Agent Created Case Public Stuff request id PSID8299848 s. 22(1) src s. 22(1) s. 22(1) alt 'imageurl' width '300' height '300' \rightarrow /a \rightarrow p/>Click Agent Finished Case Closed. Closed date 2020-07-07 13 11 36.73 images below to expand<a ZZZ Feces Report href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273327% Auto case closed from Mapping Application. PSID8299848 2C-123.070409&size 600x300&key AlzaSyDchlJ_DVw7Nann version 2 31 Human 5SscsAxDhrf1hK1UYvXic&signature rgGBOo39cZAR5ogdN5zih6mxAX0 '> full 1255 Send Complete Status and Resolution Comment to PS case href 'http://www.publicstuff.com/request/view/8299848'>http://www.public No Name No Name Feces Report COMMERCIAL DR, be washed away by rain. 101014158688 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8299848 1 7/7/2020 13 11 7/7/2020 13 14 311 Contact Centre Agent Created Case Human Agent Updated Case Details Reallocated to queue 311 Contact Centre 2. Location Agent Finished Case Closed. 3. Provide details Closed date 2020-07-30 21 09 07.423 Feces Report Human feces throughout the park. s. 22(1) s. 22(1) 1 7/30/2020 21 08 7/30/2020 21 09 311 Contact Centre 1255 101014232069 COMMERCIAL DRIVE Agent Created Case Public Stuff request id PSID8781783 Agent Finished Case Closed. PS# 8781783Click images below to expand<a Closed date 2020-09-20 11 53 50.693 href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.2736811 755543%2C-123.070532418787&size 600x300&key AlzaSyDchlj_DVw7N-777 Feces Report Auto case closed from Mapping Application. PSID8781783 5SscsAxDhrf1hK1UYvXic&signature AwYSbkb-Case Reopened Reopened for Public Stuff Feedback 1 Source 5E PoOc4WSmbWD63m9U '><a CHARLES ST full 1255 3. Provide details Send Complete Status and Resolution Comment to PS case COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8781783'>http://www.public No Name No Name in the hollow tree stump house in Grandview Park Feces Report Eng_Sanitation 1 9/20/2020 11 53 9/20/2020 11 54 Encampments 101014375765 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8781783 Agent Created Case Public Stuff request id PSID6163868 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458895 created / updated at Monday, June 03, 2019 9 31 30 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458895 created / updated at Monday, June 03, 2019 9 32 25 AM Hansen Service Request has been reviewed. Case reviewed on 03/06/2019 12:36:52 PM. Hansen an action has been scheduled On 03/06/2019 12 36 52 PM an action has been scheduled for 03/06/2019 12 36 00 PM. Hansen Change in Comments SR fwd to Foreman. Added on 03/06/2019 1 13 27 PM. Service Provided 10 - Service Provided. picked upas per foreman Kristina Cherny. Resolved on 04/06/2019 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-06-05 12 21 23.493 Service Provided 10 - Service Provided. picked upas per foreman Kristina Cherny. Resolved on 04/06/2019 12 00 00 AM. PS# 6163868Click images below to expand<a Case Reopened Reopened for Public Stuff Feedback href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_37cc4a167d202b Agent Finished Case Closed. 8f65fa91ae0b929ea6'>Click Send Complete Status and Resolution Comment to PS case images below to expand<a Cart 2. Type of request href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273619% Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1458895 created / updated Clean-Up 2C-123.070706&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature qEwm5qds-tYvjcz_OT9hEagD5UQ '>img at Wednesday, June 05, 2019 12 25 30 PM app version 2.31 3. Type of Litter Cleanup issue orginal address Overflowing src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273619%2 Grandview Park alias 6. Describe request in detail C-123.070706&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-06-05 12 25 30.807 GRANDVIEW PARK 5SscsAxDhrf1hK1UYvXic&signature qEwm5qds-tYvjcz OT9hEagD5UQ Not Applicable Back to previous status Closing case after 'Add Event alt 'mapurl' width '300' height '300' > Parks Litter 7. (Don't ask, just record - did caller indicate they want a call back?) Can or Cart COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6163868'>http://www.public No Name No Name Eng_Sanitation - Street

stuff.com/request/view/6163868

(ps)

1 6/3/2019 9 31 6/5/2019 12 25 Cleaning Services

101012955448

1255

COMMERCIAL DRIVE

VANCOUVER, BC

PS# 8299848Click images below to expand<a

Parks Litter Can or Cart Request	101012966917	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Request is for Cart 2. Type of request Clean-Up 3. Type of Litter Cleanup issue Overflowing 6. Describe request in detail Not Applicable 7. (Don't ask, just record - did caller indicate they want a call back?) No	PS Description it's the cart next to the playground PS Description it's the cart next to the playground PS# 6179206 S# 6179206	s. 22(1	1) 1	Eng_Sanitation - Street 6/5/2019 7 54 6/6/2019 10 15 Cleaning Services	Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-06-06 10 14 49.447 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1460067 created / updated at Thursday, June 06, 2019 10 15 02 AM Agent Finished Case Closed. Closed date 2019-06-06 10 15 04.043 Back to previous status Closing case after 'Add Event'
						PS Description overflow and litter strewn around cart PS# 6412264 Click images below to expand /> <a< td=""><td></td><td></td><td></td><td>Agent Created Case Public Stuff request id PSID6412264 Agent Updated Case Details Reattach eform Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480606 created / updated at Monday, July 15, 2019 10 50 21 AM Hansen Service Request has been reviewed Case reviewed on 15/07/2019 12 47 59 PM. Hansen an action has been scheduled On 15/07/2019 12 47 58 PM an action has been scheduled for 15/07/2019 12 47 00 PM. Hansen Change in Comments Comments SR fwd to Foreman. Added on 15/07/2019 14 05 7 PM. Service Provided 10 - Service Provided. done as per foreman . Resolved on 24/07/2019 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-07-25 10 33 11.023 Service Provided. done as per foreman . Resolved on 24/07/2019 12 00 00 AM.</td></a<>				Agent Created Case Public Stuff request id PSID6412264 Agent Updated Case Details Reattach eform Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480606 created / updated at Monday, July 15, 2019 10 50 21 AM Hansen Service Request has been reviewed Case reviewed on 15/07/2019 12 47 59 PM. Hansen an action has been scheduled On 15/07/2019 12 47 58 PM an action has been scheduled for 15/07/2019 12 47 00 PM. Hansen Change in Comments Comments SR fwd to Foreman. Added on 15/07/2019 14 05 7 PM. Service Provided 10 - Service Provided. done as per foreman . Resolved on 24/07/2019 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-07-25 10 33 11.023 Service Provided. done as per foreman . Resolved on 24/07/2019 12 00 00 AM.
Parks Litter Can or Cart Request	101013130046	1255	COMMERCIAL DRIVE		1. Request is for Cart 2. Type of request Clean-Up 3. Type of Litter Cleanup issue Overflowing 6. Describe request in detail Not Applicable 7. (Don't ask, just record - did caller indicate they want a call back?) No	tink images denot to expanity) All href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2737944 87802%2C-123.07065479457&size 600x300&key AlzaSyDchlJ_DVw7N-55scsAxDhrf1hk1UVxXic&signature LuWPewPQZEcGrFupb9aAID5-09Y '>	1) s. 22(1	1 7/	Eng_Sanitation - Street /14/2019 17 20 7/25/2019 10 35 Cleaning Services	Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-25 10 34 53.68 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1480606 created / updated at Thursday, July 25, 2019 10 35 04 AM Agent Finished Case Closed. Closed date 2019-07-25 10 35 04.673 Back to previous status Closing case after 'Add Event'
Parks Litter Can or Cart Request	101013189228	1255	COMMERCIAL DRIVE		1. Request is for Cart 2. Type of request Clean-Up 3. If Clean-Up, is it Overflowing 4. If Repair/Replace, is it undefined 5. If Other, provide details 6. Describe request in detail The garbage cart in the park is overflowing and crows are starting to pick through it and cause a mess. 7. (Don't ask, just record - did caller indicate they want a call back?) No	§. 22(1	I) s. 22(1	1) 1	Eng_Sanitation - Street 8/1/2019 8 04 8/1/2019 8 43 Cleaning Services	Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1489834 created / updated at Thursday, August 01, 2019 8 05 09 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1489834 created / updated at Thursday, August 01, 2019 8 05 19 AM Service Provided 10 - Service Provided. This will be picked up today Aug.1st per Matt Baillie. Resolved on 01/08/2019 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-08-01 08 43 58.587 Service Provided 10 - Service Provided. This will be picked up today Aug.1st per Matt Baillie. Resolved on 01/08/2019 12 00 00 AM.

Agent Created Case
Public Stuff request id PSID6179206
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1460067 created / updated at Wednesday, June 05, 2019 7 54 38 AM
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1460067 created / updated at Wednesday, June 05, 2019 7 55 22 AM

Hansen Service Request has been reviewed Case reviewed on 05/06/2019 12 39 35 PM.

Hansen an action has been scheduled On 05/06/2019 12 39 35 PM an action has been scheduled for 05/06/2019 12 39 00 PM.

Hansen Change in Comments Comments SR fwd to Foreman. Added on 05/06/2019 1 05 16 PM. Service Provided 10 - Service Provided. collected as per foreman Steve Domaas. Resolved on 06/06/2019 12 00 00 AM.

Service Provided

10 - Service Provided. collected as per foreman Steve Domaas. Resolved on 06/06/2019 12 00 00 AM.

Agent Finished Case Closed. Closed date 2019-06-06 10 12 23.28

Parks Litter Can or Cart Request	101014071064	1255	COMMERCIAL DRIVE	1. Request is for Cart 2. Type of request Clean-Up 3. If Clean-Up, is it Overflowing 4. If Repair/Replace, is it undefined 5. If Other, provide details 6. Describe request in detail Grandview Park - all garbage totes are overflowing and the crows are gettin into them. 7. (Don't ask, just record - did caller indicate they want a call back?) No	ng 2020/06/08 07 09 13 ~ Susan Picha ~ * * * * * * * * * * * * * * * * * *	s. 22(1) s. 22(1)	Eng_Sanitation - Street 1 6/8/2020 7 07 6/8/2020 7 51 Cleaning Services	Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1627787 created / updated at Monday, June 08, 2020 7 08 03 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1627787 created / updated at Monday, June 08, 2020 7 08 23 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1627787 created / updated at Monday, June 08, 2020 7 09 23 AM Service Provided 10 - Service Provided. Will be completed today. Resolved on 08/06/2020 7 50 00 AM. Agent Finished Case Closed. Closed date 2020-06-08 07 51 36.837 Service Provided 10 - Service Provided. Will be completed today. Resolved on 08/06/2020 7 50 00 AM.
Parks Litter Can or Cart Request	101014194611	1255	COMMERCIAL DRIVE	1. Request is for Can 2. Type of request Clean-Up 3. If Clean-Up, is it Overflowing 4. If Repair/Replace, is it undefined 5. If Other, provide details 6. Describe request in detail reported via twitter and the citizen noted "@CityofVancouver @ParkBoard the garbage cans by the playground and splash pad at Grandview Park are overflowing and spilled out everywhere and need to be emptied. THANK YOU!" 7. (Don't ask, just record - did caller indicate they want a call back?) No	d tweet https://twitter.com/christineeboyle/status/1284905251527520256	Twitter_christineebo yle, CHRISTINE	Eng_Sanitation - Street 1 7/19/2020 11 45 7/20/2020 9 41 Cleaning Services	Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1646869 created / updated at Sunday, July 19, 2020 11 46 56 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1646869 created / updated at Sunday, July 19, 2020 11 47 21 AM Hansen an action has been scheduled On 20/07/2020 6 37 16 AM an action has been scheduled for 20/07/2020 6 35 00 AM. Hansen Service Request has been reviewed Case reviewed on 20/07/2020 6 37 16 AM. Service Provided 10 - Service Provided. Will be done today. Resolved on 20/07/2020 9 40 00 AM. Agent Finished Case Closed. Closed date 2020-07-20 09 41 10.94 Service Provided. Will be done today. Resolved on 20/07/2020 9 40 00 AM.
Parks Litter Can or Cart Request	101014216370	1255	COMMERCIAL DRIVE	1. Request is for Cart 2. Type of issue app version 2.31 Clean-Up orginal address Grandview Park alias GRANDVIEW PARK full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) NO VANCOUVER, BC	PS Description Bin by playground overflowing PS# 8428753 Click images below to expand>a href 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273458 2C-123.07028&size 600x3008key AlzaSyDchll_DVw7N- 5SscsAxDhrf1hK1UYWick8.ignature jk9D-5drxOntP9lh176bD_XC4VY '> <ing </ing src 'http //maps.googleapis.com/maps/api/staticmap?markers 49.273458 C-123.07028&size 600x3008key AlzaSyDchll_DVw7N- 5SscsAxDhrf1hK1UYWick8.ignature jk9D-5drxOntP9Jh176bD_XC4VY ' alt 'mapurl' width '300' height '300'>/>avp/>a href 'http //www.publistuff.com/request/view/8428753'>http //www.publstuff.com/request/view/8428753/a>>	262	Eng. Sanitation - Street 1 7/26/2020 17 51 7/27/2020 8 00 Cleaning Services	Agent Created Case Public Stuff request id PSID8428753 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650558 created / updated at Sunday, July 26, 2020 5 51 34 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650558 created / updated at Sunday, July 26, 2020 5 52 24 PM Hansen Service Request has been reviewed Case reviewed on 27/07/2020 6 27 37 AM. Hansen an action has been scheduled On 27/07/2020 6 27 37 AM an action has been scheduled for 27/07/2020 6 270 0 AM. Service Provided 10 - Service Provided. Will be done today Resolved on 27/07/2020 7 53 00 AM. Agent Finished Case Closed. Closed date 2020-07-27 07 56 10.597 Service Provided. Will be done today Resolved on 27/07/2020 7 53 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-27 07 59 51.777 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1650558 created / updated at Monday, July 27, 2020 8 00 17 AM Agent Finished Case Closed. Closed date 2020-07-27 08 00 17.99 Back to previous status Closing case after 'Add Event'

Closed date 2020-08-11 19 19 45.71 Onen311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' PS Description Overflowing trash cans. And loose litter all over park, in Hansen Service Case Created / Undated Hansen ServiceRequest Number 1654248 created / undated at Tuesday, August 11, 2020 7 19 50 PM playground, and water park.
PS# 8471429Click images below to Agent Finished Case Closed. href S. 22(1) Closed date 2020-08-11 19 19 51 46 Back to previous status src \$. 22(1) \$. 22(1) alt 'imageurl' width '300' height '300'>Click Closing case after 'Add Event Case Reopened Reopened for Public Stuff Feedback 1. Request is for images below to expand href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273636% Agent Finished Case Closed. 2. Type of issue 2C-123.07086&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2020-08-11 19 24 45.173 5SscsAxDhrf1hK1UYvXic&signature yd2MOSU4UFqWj0zRw3ClcFdfNR0 '><im Open311 Feedback app version 2.31 3. Type of litter can issue Send Complete Status and Resolution Comment to PS case orginal address Overflowing src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273636%2 Grandview Park alias 6. Describe request in detail C-123.07086&size 600x300&key AlzaSyDchlJ_DVw7N-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' GRANDVIEW PARK Not Applicable 5SscsAxDhrf1hK1UYvXic&signature yd2MOSU4UFqWj0zRw3ClcFdfNR0 ' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1654248 created / updated at Tuesday, August 11, 2020 7 24 50 PM Parks Litter full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/8471429'>http://www.public No Name No Name Agent Finished Case Closed. Can or Cart Eng_Sanitation - Street 101014237335 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/8471429 1 8/2/2020 11 40 8/11/2020 19 24 Cleaning Services Closed date 2020-08-11 19 24 52.147 Agent Created Case Agent Updated Case Details Reallocated to queue Eng Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695986 created / updated at Tuesday, October 27, 2020 5 25 55 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695986 created / updated at Tuesday, October 27, 2020 5 26 21 PM 1. Request is for Hansen an action has been scheduled On 28/10/2020 6 30 03 AM an action has been scheduled for 2. Type of request 28/10/2020 6 30 00 AM. Hansen Service Request has been reviewed Case reviewed on 28/10/2020 6 30 03 AM. Clean-Up 3. If Clean-Up, is it Overflowing Hansen Service Case Created / Updated Hansen ServiceRequest Number 1695986 created / updated 4. If Repair/Replace, is it at Wednesday, October 28, 2020 9 44 11 AM 5. If Other, provide details Service Provided 10 - Service Provided. Completed. Resolved on 27/10/2020 12 00 00 AM. 6. Describe request in detail Agent Finished Case Closed. Closed date 2020-10-28 11 32 18.563 Caller reports the litter carts are overflowing as a result of the current Parks Litter 7. (Don't ask, just record - did caller indicate they want a call back?) 2020/10/28 09 43 21 ~~ Clarisse Ramos ~~ Park ranger called in to advise us 10 - Service Provided. Completed. Resolved on 27/10/2020 12 00 00 AM. Eng Sanitation - Street that all the bins are overflowing but it has already been forwarded to the 2020 October, Can or Cart 101014500842 1255 COMMERCIAL DRIVE 1 10/27/2020 17 24 10/28/2020 11 32 Cleaning Services Request Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696266 created / updated at Wednesday, October 28, 2020 12 15 47 PM 1. Request is for Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696266 created / updated at Wednesday, October 28, 2020 12 16 22 PM Cart 2. Type of request Hansen Service Request has been reviewed Case reviewed on 28/10/2020 1 01 28 PM. Clean-Up Hansen an action has been scheduled On 28/10/2020 1 01 28 PM an action has been scheduled for 3. If Clean-Up, is it 28/10/2020 1 01 00 PM. undefined 4. If Repair/Replace, is it undefined Hansen Service Case Created / Updated Hansen ServiceRequest Number 1696266 created / updated 5. If Other, provide details at Wednesday, October 28, 2020 3 23 16 PM Service Provided 10 - Service Provided. Completed. Resolved on 29/10/2020 12 00 00 AM. 6. Describe request in detail Park ranger advises carts need to be emptied asap, high priority, overflowing Agent Finished Case Closed. and creating a big mess. He called in this morning, saw sanitation come by in Closed date 2020-10-30 12 44 19.593 their truck, they look at the carts and left without emptying them. Service Provided 7. (Don't ask, just record - did caller indicate they want a call back?) 10 - Service Provided. Completed. Resolved on 29/10/2020 12 00 00 AM. Can or Cart 2020/10/28 15 22 11 ~~ John Newman ~~ Najma, called in to report all the Park Ranger **Use Eng_Sanitation - Street litter cans in park are overflowing.

Park Ranger Nelson. 1 10/28/2020 12 14 10/30/2020 12 44 Cleaning Services 1255 ONLY This Profile** 6048304136 Request 101014502450 COMMERCIAL DRIVE

Agent Created Case

Service Provided

Public Stuff request id PSID8471429

at Sunday, August 02, 2020 11 40 09 AM

at Sunday, August 02, 2020 11 41 24 AM

Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed.
Closed date 2020-08-04 07 25 43.393

Agent Finished Case Closed.

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1654248 created / updated

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1654248 created / updated

Service Provided 10 - Service Provided. Completed. Resolved on 04/08/2020 7 24 00 AM.

10 - Service Provided. Completed. Resolved on 04/08/2020 7 24 00 AM.

Discarded Needle Pickup Request	101013098986	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 165: Charles St alias 165'; CHARLES ST full 125 COMMERCIAL DR, VANCOUVER, BC	s. 22(1)	PS# 6362364 <th>1 7/5/2019 17 22 7/5/2019 17 25 ACCS - Drug Policy</th> <th>Agent Created Case Public Stuff request id PSID6362364 Agent Finished Case Closed. Closed date 2019-07-05 17 22 17.837 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID6362364 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-05 17 25 05.083 Open311 Feedback Send Complete Status and Resolution Comment to PS case</th>	1 7/5/2019 17 22 7/5/2019 17 25 ACCS - Drug Policy	Agent Created Case Public Stuff request id PSID6362364 Agent Finished Case Closed. Closed date 2019-07-05 17 22 17.837 ZZZ Directed to PHS Mobile Needle Exchange Auto case closed from Mapping Application. PSID6362364 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-07-05 17 25 05.083 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Discarded Needle Pickup Request	101013629203	1255	COMMERCIAL DRIVE		Provide details Please be as specific as possible when describing location, especially if needles are in a large area such as a park. Landmarks and compass directions are especially helpful (e.g. "At the northeast corner of the playground"). There is at least 2 needles located in the SE corner of the park Indicate number of needles Name (for VanConnect requests only) Phone number (for VanConnect requests only)	2019 December, Anonymous	1 12/29/2019 11 25 12/29/2019 11 27 ACCS - Drug Policy	Agent Created Case Agent Updated Case Details Reallocated to queue ACCS - Drug Policy Agent Finished Case Closed. Closed date 2019-12-29 11 27 13.98
Discarded Needle Pickup Request	101013933563	1255	COMMERCIAL DRIVE		1. Provide details 2. Please be as specific as possible when describing location, especially if needles are in a large area such as a park. Landmarks and compass directions are especially helpful (e.g. "At the northeast corner of the playground"). Needle pickup in Polo court in Grandview Park. NE part of rink near fence. 3 needles. Gate is locked. A Park ranger case has been submitted for them to open court. 2. Indicate number of needles 3 3. Name (for VanConnect requests only) 4. Phone number (for VanConnect requests only)	Park Ranger case has notes that asks them to contact Portland Hotel Society when they are unlocking facility. S. 22(1) S. 22(1)	1 4/16/2020 13 55 4/16/2020 14 03 ACCS - Drug Policy	Agent Created Case Agent Updated Case Details Reallocated to queue ACCS - Drug Policy Agent Finished Case Closed. Closed date 2020-04-16 14 03 20.727
Park Facility Maintenance - VanConnect Case REFM	101013205557	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Flooding - Water park drain is plugged and water is flowing out onto the sidewalk and street. 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 6554180 PS# 655418	1 8/6/2019 18 20 8/6/2019 18 24 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6554180 Agent Finished Case Closed. Closed date 2019-08-06 18 20 22.42default_ Auto case closed from Mapping Application. PSID6554180 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-06 18 24 45.4 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101013216559	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Near park center, see photo for details 4. Park name Grandview Park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS Description undefined PS# 6574818 PS Description undefined PS# 6574818 PSDescription undefined PS# 6574818 PSDescription undefined PS# 6574818 PSDEscription undefined PSDEscription PSDEsc	1 8/9/2019 16 49 8/9/2019 16 49 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6574818 Agent Finished Case Closed. Closed date 2019-08-09 16 49 20.437 _default_ Auto case closed from Mapping Application. PSID6574818 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-09 16 49 50.78 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Park Facility Maintenance - VanConnect Case REFM	101013227672	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Wheatpaste propaganda poster on cenotaph bench 4. Park name Grandview Park 7. [Don't ask, just record - did caller indicate they want a call back?] Unknown	PS Description undefined PS Description undefined PS# 6595648 PS# 6595648 PS Description undefined PS# 6595648 PS# 6595648	1 8/13/2019 16 41 8/13/2019 16 44 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6595648 Agent Finished Case Closed. Closed date 2019-08-13 16 41 15.113 _default_ Auto case closed from Mapping Application. PSID6595648 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-13 16 44 43.217 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101013306009	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES ST full 1255 COMMERCIAL DR, VANCOUVER, BC		PS# 6733391 </td <td>1 9/7/2019 20 03 9/7/2019 20 04 PR Park Maintenance</td> <td>Agent Created Case Public Stuff request id PSID6733391 Agent Finished Case Closed. Closed date 2019-09-07 20 03 48.883default_ Auto case closed from Mapping Application. PSID6733391 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-07 20 04 44.61 Open311 Feedback Send Complete Status and Resolution Comment to PS case</td>	1 9/7/2019 20 03 9/7/2019 20 04 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6733391 Agent Finished Case Closed. Closed date 2019-09-07 20 03 48.883default_ Auto case closed from Mapping Application. PSID6733391 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-07 20 04 44.61 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101013329382	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Broken deck - tripping hazard 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS Description Broken deck beside children's playground PS#6773485 6773485 Fittps //d17aqltn7cihbm.cloudfront.net/uploads/large_a6590f262f5b94c 90da1926d068f2c2f7-simg 90da1926d068f2c2f7-simg 90da1926d068f2c2f* alt 'imageurl' width '300' height '300'> 90savpi/salichap?markers 49.273592% 90savpi/salic	1 9/15/2019 9 14 9/15/2019 9 14 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6773485 Agent Finished Case Closed. Closed date 2019-09-15 09 14 13.44default_ Auto case closed from Mapping Application. PSID6773485 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-15 09 14 46.973 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101013366881	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Various tags around children?s play area 4. Park name Grandview park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 6841867 PS# 684186	1 9/27/2019 8 08 9/27/2019 8 09 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6841867 Agent Finished Case Closed. Closed date 2019-09-27 08 08 07.523 _default_ Auto case closed from Mapping Application. PSID6841867 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-09-27 08 09 46.473 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101013378455	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details spray park needs to be turned off as it is October now 4. Park name Grandwiew Park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 6862303 PS# 68	1) 1 10/1/2019 13 12 10/1/2019 13 14 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6862303 Agent Finished Case Closed. Closed date 2019-10-01 13 12 04.297 _default_ Auto case closed from Mapping Application. PSID6862303 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-10-01 13 14 46.02 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Park Facility Maintenance - VanConnect Case REFM 101013445958	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1225 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Past the middle of October and water still needs to be turned off at children?s play area. 4. Park name Grandview Park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 6978753 PS# 697875 PS# 697875 PS# 697875 PS# 697875 PS# 697875 PS# 697875 PS#	1 10/24/2019 17 25 10/24/2019 17 29 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6978753 Agent Finished Case Closed. Closed date 2019-10-24 17 25 29.033 _default_ Auto case closed from Mapping Application. PSID6978753 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-10-24 17 29 45.797 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101013448191	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1225 COMMERCIAL DR, VANCOUVER, BC	off now?	PS# 6983143	1 10/25/2019 14 01 10/25/2019 14 04 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6983143 Agent Finished Case Closed. Closed date 2019-10-25 14 01 35.797 _default_ Auto case closed from Mapping Application. PSID6983143 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-10-25 14 04 49.457 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101013457446	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	and the case has been auto-closed. No further action required. 3. Provide details This? digger? toy is a liability! Note the sharp edges of the worn out bucket Small children play here. Small delicate skin and this type of sharp surface equal a trip to hospital for stitches. In addition this unit should be replaced or repaired entirely as it is very worn out and loose on its moving points. This is a very active park, so let?s get this done soon please.	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273699%	1 10/29/2019 10 18 10/29/2019 10 19 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6997127 Agent Finished Case Closed. Closed date 2019-10-29 10 18 03.08 _default_ Auto case closed from Mapping Application. PSID6997127 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-10-29 10 19 53.267 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101013527887	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	trees and concrete. This needs to get dealt with as soon as possible. 4. Park name	PS# 6535087 PS# 6535	1 11/21/2019 11 32 11/21/2019 11 34 PR Park Maintenance	Agent Created Case Public Stuff request id PSID6535087 Agent Finished Case Closed. Closed date 2019-11-21 11 32 57.517 _default_ Auto case closed from Mapping Application. PSID6535087 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-21 11 34 56.54 Open311 Feedback Send Complete Status and Resolution Comment to PS case Agent Created Case Public Stuff request id PSID7331309
Park Facility Maintenance - VanConnect Case REFM 101013672912	1255	COMMERCIAL DRIVE	orginal address 1657 Charles St alias 1657		PS# 7331309	1 1/13/2020 15 30 1/13/2020 15 34 PR Park Maintenance	Public Stuff request id PSID7331309 Agent Finished Case Closed. Closed date 2020-01-13 15 30 30.563 _default_ Auto case closed from Mapping Application. PSID7331309 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-01-13 15 34 46.697 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Park Facility Maintenance - VanConnect Case REFM 101014185495 1255 CO	((app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Wood underneath has rotten. Boards are loose. Safety hazard. Thanks 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 8361438 PS#	1 7/15/2020 18 50 7/15/2020 18 54 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8361438 Agent Finished Case Closed. Closed date 2020-07-15 18 50 34.17 _default_ Auto case closed from Mapping Application. PSID8361438 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-15 18 54 47.97 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101014201380 1255 C0	())	app version 2.31 orginal address 1655 William St alias 1655		PS# 8397633 PS# 839	1 7/21/2020 13 21 7/21/2020 13 24 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8397633 Agent Finished Case Closed. Closed date 2020-07-21 13 21 29.453default Auto case closed from Mapping Application. PSID8397633 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-21 13 24 51.52 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101014211113 1255 CO	((app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Type of request Other Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Loose boards on seating area in playground. 4. Park name Grandview park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 8419745 PS# 8419745 PClick images below to expand href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_131436b886076c 1ae46184b699cd8544'> <imp< td=""><td>1 7/24/2020 10 29 7/24/2020 10 29 PR Park Maintenance</td><td>Agent Created Case Public Stuff request id PSID8419745 Agent Finished Case Closed. Closed date 2020-07-24 10 29 06.817default Auto case closed from Mapping Application. PSID8419745 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-24 10 29 50.35 Open311 Feedback Send Complete Status and Resolution Comment to PS case</td></imp<>	1 7/24/2020 10 29 7/24/2020 10 29 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8419745 Agent Finished Case Closed. Closed date 2020-07-24 10 29 06.817default Auto case closed from Mapping Application. PSID8419745 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-24 10 29 50.35 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM 101014215063 1255 C0	((app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Bench around tree has been damaged. Boards are loose and sharp end of screw is pointing up. 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 8426312	1 7/25/2020 19 47 7/25/2020 19 49 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8426312 Agent Finished Case Closed. Closed date 2020-07-25 19 47 23.98default Auto case closed from Mapping Application. PSID8426312 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-25 19 49 45.903 Open311 Feedback Send Complete Status and Resolution Comment to PS case Agent Created Case Public Stuff request id PSID8445512 Agent Finished Case Closed.
Park Facility Maintenance - VanConnect Case REFM 101014224598 1255 Co	(((app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details The structure around the tree in the playground is damaged and the kids might hurt themselves on the broken wood and nails 4. Park name Grandview park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 8445512 PS# 8445512 PS# 8445512 PS . 22(1)	1 7/28/2020 18 55 7/31/2020 17 54 PR Park Maintenance	Closed date 2020-07-28 18 55 56.847 _default_ Auto case closed from Mapping Application. PSID8445512 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-31 17 49 46.073 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-07-31 17 54 45.643 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Park Facility Maintenance - VanConnect Case REFM	101014490676	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES ST full 1255 COMMERCIAL DR, VANCOUVER, BC		PS# 8981336	22(1) s. 22(1)	1 10/23/2020 15 01 10/23/2020 15 04 PR Park Maintenance	Agent Created Case Public Stuff request id PSID8981336 Agent Finished Case Closed. Closed date 2020-10-23 15 01 59.203 _default_ Auto case closed from Mapping Application. PSID8981336 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-10-23 15 04 49.14 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101014544024	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Tree was partially cut down. Boardwalk and bench that surrounds it are damaged and surrounded by wire fence for months. Kids are trying to climb the fence and it is dangerous and falling over. Please just fix the boardwalk/bench/tree and let?s make this safe 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 9095313 <pre> PS# 9095313<pre> PS# 9095313<pre> PS# 9095313<pre> PS</pre></pre></pre></pre>		1 11/13/2020 15 33 11/13/2020 15 39 PR Park Maintenance	Agent Created Case Public Stuff request id PSID9095313 Agent Finished Case Closed. Closed date 2020-11-13 15 33 27.233default Auto case closed from Mapping Application. PSID9095313 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-11-13 15 39 54.21 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101014610222	1255	COMMERCIAL DRIVE	app version 2.31 orginal address 1657 Charles St alias 1657 CHARLES ST full 1255 COMMERCIAL DR, VANCOUVER, BC		PS# 9194565 PS# 919460 PS# 9	3. 22(1) _{s. 22(1)}	1 12/8/2020 16 29 12/8/2020 16 34 PR Park Maintenance	Agent Created Case Public Stuff request id PSID9194565 Agent Finished Case Closed. Closed date 2020-12-08 16 29 46.567default Auto case closed from Mapping Application. PSID9194565 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-12-08 16 34 52.31 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101014704078	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Half cut down tree in centre of play area. Derelict fencing surrounding broken boardwalk and bench 4. Park name Grandview 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	PS# 9385754 PS# 9385754 PS# 9385754 PS# 9385754 PSE on bloom to expand PS# 9385754 PSE on bloom to expand PSE on bloom to expand PSE on bloom to expand <pp> PSE on bloom to expand<pp> PSE on bloom to expand<pp> PSE on bloom to expand PSE on the bloom to expand the bloom to expand the bloom to expand PSE on the bloom to expand the bloom</pp></pp></pp>		1 1/13/2021 15 53 1/13/2021 15 59 PR Park Maintenance	Agent Created Case Public Stuff request id PSID9385754 Agent Finished Case Closed. Closed date 2021-01-13 15 53 25.733 _default_ Auto case closed from Mapping Application. PSID9385754 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-01-13 15 59 58.41 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Park Facility Maintenance - VanConnect Case REFM	101015000714	1255	COMMERCIAL DRIVE	app version 2.31 orginal address Grandview Park alias GRANDVIEW PARK full 1255 COMMERCIAL DR, VANCOUVER, BC	1. Type of request Other 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified and the case has been auto-closed. No further action required. 3. Provide details Camp set up by the toilets. Tents have been up all day. Garbage, furniture, smoking, Camp increasing in size. 4. Park name Grandview Park 7. (Don't ask, just record - did caller indicate they want a call back?) Unknown	src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273236%2 C-123.070374&size 600x300&key AlzaSyDchl_DVw7N- SScSaXDhrf1hK1UYvXic&signature 8VbknqKHbLcetWwWlzKu-me5z1g ' alt 'mapurl' width '300' height '300'>/> hefe 'http://www.publicstuff.com/request/view/9998126'>http://www.public	.22(1)	1 5/4/2021 20 48 5/4/2021 20 49 PR Park Maintenance	Agent Created Case Public Stuff request id PSID9998126 Agent Finished Case Closed. Closed date 2021-05-04 20 48 09.987 _default_ Auto case closed from Mapping Application. PSID9998126 Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-05-04 20 49 44.86 Open311 Feedback Send Complete Status and Resolution Comment to PS case

1. Type of request Public Stuff request id PSID10020743 Agent Finished Case Closed. Closed date 2021-05-09 09 30 21.617 PS# 10020743<n/>Click images below to expand<n/> 2. If Other, describe This is a VanConnect submission for REFM. REFM has been been notified href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% and the case has been auto-closed. No further action required. 2C-123.070538&size 600x300&key AlzaSyDchlJ DVw7N-Auto case closed from Mapping Application. PSID10020743 3 Provide details 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbiXEDO9A7TJMlZup9CW4 '><im Case Reopened Reopened for Public Stuff Feedback The drain has been plugged for years! The splash pad surface has been src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2 Agent Finished Case Closed. replaced, but none of the nozzles were repaired. orginal address 1657 4. Park name C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2021-05-09 09 34 47.503 Park Facility Charles St alias 1657 Grandview 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbiXFDQ9A7TIMI7up9CW4 Open311 Feedback Maintenance -CHARLES ST full 1255 7. (Don't ask, just record - did caller indicate they want a call back?) alt 'mapurl' width '300' height '300'>><a Send Complete Status and Resolution Comment to PS case COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/10020743'>http://www.publi Case REEM 101015011577 1255 COMMERCIAL DRIVE VANCOUVER, BC cstuff.com/request/view/10020743 1 5/9/2021 9 30 5/9/2021 9 34 PR Park Maintenance Agent Created Case Public Stuff request id PSID6631282 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499081 created / updated at Tuesday, August 20, 2019 7 46 59 AM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499081 created / updated at Tuesday, August 20, 2019 7 47 13 AM Hansen an action has been scheduled On 20/08/2019 12 35 50 PM an action has been scheduled for 20/08/2019 12 35 00 PM. Hansen Service Request has been reviewed Case reviewed on 20/08/2019 12 35 50 PM.
Hansen Change in Comments Comments SR fwd to Foreman. Added on 20/08/2019 12 55 22 PM. Service Provided 10 - Service Provided. done as per foreman . Resolved on 21/08/2019 12 00 00 AM. Agent Finished Case Closed. Closed date 2019-08-23 09 21 15.72 Service Provided 10 - Service Provided. done as per foreman . Resolved on 21/08/2019 12 00 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-08-23 09 25 02.63 1. Type of Animal Open311 Feedback PS Description Strong skunk smell for 2 hours.
PS# 6631282Click Send Complete Status and Resolution Comment to PS case Skunk images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2737%2C-Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1499081 created / updated 2. If Other, describe animal type 123.071115&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature ENRRv5FoxohDErjPn33VaqpaCT4 '>img at Friday, August 23, 2019 9 27 19 AM app version 2.31 3. Animal weight src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2737%2C-Agent Finished Case Closed. orginal address Grandview Park alias 4. Is the animal in traffic? 123.071115&size 600x300&key AlzaSyDchlJ_DVw7N-Closed date 2019-08-23 09 27 20.8 5SscsAxDhrf1hK1UYvXic&signature ENRRv5FoxohDFriPn33VagnaCT4 GRANDVIEW PARK Back to previous status alt 'mapurl' width '300' height '300'><a Closing case after 'Add Event 8. (Don't ask, just record - did caller indicate they want a call back?) COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/6631282'>http://www.public No Name No Name Eng_Sanitation - Street 1 8/20/2019 7 46 8/23/2019 9 27 Cleaning Services Pickup Case 101013247631 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/6631282 Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Sanitation - Street Cleaning Services 1. Type of animal Raccoon Hansen Service Case Created / Updated Hansen ServiceRequest Number 1703120 created / updated at Friday, November 13, 2020 8 27 53 AM 2. If Marine Life or Other, provide details Hansen Service Case Created / Updated Hansen ServiceRequest Number 1703120 created / updated 3. Animal weight at Friday, November 13, 2020 8 28 38 AM 0 - 20 kg (0 - 44 lbs) Hansen Service Request has been reviewed Case reviewed on 2020-11-13 1 03 06 PM. 4. Is animal in traffic or otherwise a safety hazard? Hansen an action has been scheduled On 2020-11-13 1 03 06 PM an action has been scheduled for 5. If Yes, provide details Hansen Change in Comments Comments SR forwarded to Foreman. Added on 2020-11-13 1 05 07 6. Is animal on school or Park grounds? Item not found 771 - Sanitation Item not found. Nothing Found. Resolved on 2020-11-16 12 00 00 Granview Park, in the bushes/shrubs next to the black coffee cup planter at Agent Finished Case Closed SE corner of the park. Citizen states you can't see it from the street, visible Closed date 2020-11-17 11 41 38.31 from inside the park. 8. (Don't ask, just record - did caller indicate they want a call back?) 771 - Sanitation Item not found. Nothing Found. Resolved on 2020-11-16 12 00 00 AM. Dead Animal Citizen requested provide first name and phone only for contact if needed 2020 November Eng_Sanitation - Street 1 11/13/2020 8 25 11/17/2020 11 41 Cleaning Services 101014541818 1255 COMMERCIAL DRIVE s. 22(1) Pickup Case

Agent Created Case

1. What is the problem with the light? Light Out 2. If Other, provide details 3. How many lights are out? 4. Provide light pole number (if available) 1/GD 5. Where is the light pole located? In front of the address indicated 6. Has this issue occurred before? 7. (Don't ask just record - Did caller indicate they want a call back?)

1. What is the problem with the light? Light Out If Other, provide brief description

3. How many lights are out?

4. Provide light pole number if available (Example 14/26 or 2/04)

app version 2.31 5. Where is the light pole located? orginal address 1657 In front of the address indicated Charles St alias 1657 6. Has this issue occurred before? COMMERCIAL DR.

VANCOUVER, BC

Street Light -

101013460284

101013464203 1255

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

CHARLES ST full 1255 7. (Don't ask just record - Did caller indicate they want a call back?)

href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735652 59148%2C-123.07060314246&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature kHvXu4L4vQ7a_kJXHv0nJSCfHzk '><a href 'http://www.publicstuff.com/request/view/7006147'>http://www.publicstuff.com/requ stuff.com/request/view/7006147<n/>

PS Description This is smack in the middle of Grandview park, the light right

next to the playground.
p/>PS# 7006147
p/>Click images below to

expand<a

s. 22(1) s. 22(1) 1 10/29/2019 19 25 10/31/2019 11 11 Street Lighting

Agent Created Case Agent Updated Case Details Reallocated to queue Eng Traffic and Electrical - Street Lighting Hansen Service Case Created / Updated Hansen ServiceRequest Number 1533593 created / updated at Tuesday, October 29, 2019 7 28 27 PM Agent Finished Case Closed. Closed date 2019-10-29 19 33 43.783 Case created in error by Contact Centre Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1533593 created / updated at Tuesday, October 29, 2019 7 33 52 PM Agent Finished Case Closed. Closed date 2019-10-29 19 33 53.683 Back to previous status Closing case after 'Add Event' Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Request has been reviewed Case reviewed on 31/10/2019 8 23 00 AM. Agent Finished Case Closed. Closed date 2019-10-31 08 26 13.43 Back to previous status Closing case after 'Add Event' Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Case Incident Location Changed Case incident location changed to Address Record (183957) 1255 COMMERCIAL DRIVE Vancouver, BC. Agent Finished Case Closed. Closed date 2019-10-31 08 32 13.56 Back to previous status Closing case after 'Add Event' Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments Comments Emailed Electrical Office on Oct.31/19, Added on 31/10/2019 9 30 21 AM. Eng_Traffic and Electrical - Agent Finished Case Closed Closed date 2019-10-31 09 32 12.263 Agent Created Case Public Stuff request id PSID7006147 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1534393 created / updated at Wednesday, October 30, 2019 9 16 34 PM Hansen Service Request has been reviewed Case reviewed on 31/10/2019 1 37 00 PM. Hansen Change in Comments Comments Emailed Electrical Office on Oct 31/19. Added on 31/10/2019 1 41 49 PM.

Directed to Another City Department 20 - Directed to Another City Dept. Emailed case back to 311 to forward to Park Board. Resolved on 31/10/2019 1 51 00 PM. Agent Finished Case Closed. Closed date 2019-10-31 13 53 12.563 Directed to Another City Departmen 20 - Directed to Another City Dept. Emailed case back to 311 to forward to Park Board. Resolved on 31/10/2019 1 51 00 PM. Case Reopened Reopened for Public Stuff Feedback

Agent Finished Case Closed Closed date 2019-10-31 13 54 44.7 Open311 Feedback Send Complete Status and Resolution Comment to PS case

Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1534393 created / updated at Thursday, October 31, 2019 1 54 52 PM

Agent Finished Case Closed. Closed date 2019-10-31 13 54 54.56 Back to previous status Closing case after 'Add Event'

Eng_Traffic and Electrical -S. 22(1) S. 22(1) 1 10/30/2019 21 16 10/31/2019 13 54 Street Lighting

1. What is the problem with the light? Light Out PS Description By the playgroundPS# 7019748Click images below to 2. If Other, provide brief description expand<a 3. How many lights are out? href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2736105 74212%2C-123.07050696878&size 600x300&key AlzaSyDchlJ DVw7N-4. Provide light pole number if available (Example 14/26 or 2/04) 5SscsAxDhrf1hK1UYvXic&signature_ovTQ3trQ5X1lcxspbSTtQKZvKac_'><a Street Light COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/7019748'>http://www.public No Name No Name 101013473560 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7019748> 1. What is the problem with the light? PS Description 2-3 lights by the playground in grandview parkPS# Light Out 2. If Other, provide brief description 7065598Click images below to expand<a 3. How many lights are out? href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735635 09145%2C-123.07057095595&size 600x300&key AlzaSyDchll_DVw7N-5SscsAxDhrf1hK1UYvXic&signature c2YfXNCsWj9KnHsa9b5qv5pl3c8 '><a COMMERCIAL DR, href 'http://www.publicstuff.com/request/view/7065598'>http://www.public No Name No Name Street Light 101013500438 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7065598 PS Description Off leash/>PS# 7504720Click images below to expand<a href S. 22(1) . Phone Number

1. Complaint type

6. Dog breed (if known)

Retriever

2. If Other, provide brief description

Other

app version 2.31 3. Animal type

Grandview Park alias 5. Animal colour

orginal address

full 1255

Concern -

Emergency

101013792308

1255

COMMERCIAL DRIVE

GRANDVIEW PARK

COMMERCIAL DR,

VANCOUVER, BC

1 11/3/2019 21 38 11/5/2019 12 05 Street Lighting 1 11/13/2019 9 03 11/14/2019 14 23 Street Lighting

s. 22(1) alt 'imageurl' width '300' height '300'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896 %2C-123.0704882&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgI '><a

href 'http://www.publicstuff.com/request/view/7504720'>http://www.public No Name No Name

stuff.com/request/view/7504720

Assigned Dispatched to ACS 37, DG 20-201647 - DB Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2020-02-19 11 44 43.88 Open311 Feedback Send Complete Status and Resolution Comment to PS case DBL - Animal Services S. 22(1) 1 2/19/2020 10 53 2/19/2020 11 44 Dispatch

Agent Created Case Public Stuff request id PSID7019748 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1536187 created / updated at Sunday, November 03, 2019 9 38 36 PM Hansen Service Request has been reviewed Case reviewed on 05/11/2019 11 53 00 AM. Hansen Change in Comments Comments Emailed Electrical Office on Nov.5/19. Added on Hansen Case Incident Location Changed Case incident location changed to Address Record (151836) 1600 CHARLES ST Vancouver, BC. Hansen Change in Comments Comments REFM maintained lighting assets. To be forwarded to REFM (Parks Board) for servicing.. Added on 05/11/2019 11 59 35 AM. Directed to Another City Department 20 - Directed to Another City Dept. Forwarded to 311 Ops to transfer the case details to REFM (Parks Board asset). Resolved on 05/11/2019 12 00 00 PM. Agent Finished Case Closed. Closed date 2019-11-05 12 02 55.24 Directed to Another City Department 20 - Directed to Another City Dept. Forwarded to 311 Ops to transfer the case details to REFM (Parks Board asset). Resolved on 05/11/2019 12 00 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-05 12 04 58.423 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1536187 created / updated at Tuesday, November 05, 2019 12 05 54 PM Agent Finished Case Closed. Closed date 2019-11-05 12 05 55.3 Back to previous status Closing case after 'Add Event' Eng_Traffic and Electrical Agent Created Case Public Stuff request id PSID7065598 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1540477 created / updated at Wednesday, November 13, 2019 9 03 35 AM Hansen Service Request has been reviewed Case reviewed on 14/11/2019 1 26 00 PM. Hansen Case Incident Location Changed Case incident location changed to Address Record (151836) 1600 CHARLES ST Vancouver, BC. ${\tt Directed\ to\ Another\ City\ Department\ \ 20\ -\ Directed\ to\ Another\ City\ Dept.\ Forwarded\ case\ details\ to}$ Parks Board (REFM) - Parks Board lighting. Resolved on 14/11/2019 2 17 00 PM. Agent Finished Case Closed Closed date 2019-11-14 14 17 55.44 Directed to Another City Department 20 - Directed to Another City Dept. Forwarded case details to Parks Board (REFM) - Parks Board lighting. Resolved on 14/11/2019 2 17 00 PM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2019-11-14 14 20 25.223 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1540477 created / updated at Thursday, November 14, 2019 2 23 37 PM Agent Finished Case Closed. Closed date 2019-11-14 14 23 38.23 Back to previous status Closing case after 'Add Event' Eng_Traffic and Electrical Agent Created Case Public Stuff request id PSID7504720 Agent Finished Case Closed. Closed date 2020-02-19 11 43 08.5

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images below to expand<a Agent Created Case s. 22(1) Public Stuff request id PSID7505035 src s. 22(1) s. 22(1) Agent Finished Case Closed. Closed date 2020-02-19 11 46 27.953 . Phone Number alt 'imageurl' width '300' height '300'><n/>Click 1. Complaint type images below to expand<a Assigned href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896 Dispatched to ACS 37, DG 20-201649 - DB 2. If Other, provide brief description %2C-123.0704882&size 600x300&kev AlzaSvDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl '><a Send Complete Status and Resolution Comment to PS case COMMERCIAL DR, Bull mastiff href 'http://www.publicstuff.com/request/view/7505035'>http://www.public No Name No Name DBI - Animal Services Emergency S. 22(1) 1 2/19/2020 11 30 2/19/2020 11 49 Dispatch Case 101013792613 1255 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7505035 (ps) 1. Where did you direct the caller? Transferred - Police - Non-Emergency 2. Type of call 3. (Don't ask, just record Did the caller indicate the topic of the call?) Agent Created Case Agent Updated Case Details Reallocated to queue 311 Emergency Referral Tracking 4. If Yes, briefly describe the topic of the call Male caller from restarurant at 1212 Commercial Dr. was callign on behalf of someone with a speech impediment. They wanted to be transferred to the Agent Finished Case Closed. Emergency and Hotline police. Some people were drinking and not allowing entry to the Grandview Closed date 2020-02-25 14 28 55.507 Referral 2020 February, 311 Emergency Referral Tracking Case 101013809653 1255 COMMERCIAL DRIVE Anonymous 1 2/25/2020 14 27 2/25/2020 14 28 Tracking PS# 7586322Click images below to expand<a href S. 22(1) Agent Created Case Public Stuff request id PSID7586322 Agent Finished Case Closed. s. 22(1) alt 'imageurl' width '300' height '300'>Click Closed date 2020-03-06 14 51 11.063 . Phone Number 1. Complaint type images below to expand<a ZZZ Dog Off Leash Auto case closed from Mapping Application. PSID7586322 Dogoffleash href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273445% 2C-123.071103&size 600x300&key AlzaSyDchlJ_DVw7N-3. Animal type 5SscsAxDhrf1hK1UYvXic&signature J4qHxIKiVts4ixrxY23Al2k24x4 '><a Send Complete Status and Resolution Comment to PS case Complaint COMMERCIAL DR href 'http://www.publicstuff.com/request/view/7586322'>http://www.public No Name No Name DBI - Animal Services 1255 1 3/6/2020 14 51 3/6/2020 14 54 Dispatch 101013836636 COMMERCIAL DRIVE VANCOUVER, BC stuff.com/request/view/7586322 Case (ps) Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger 1. Complaint Type Hansen Service Case Created / Updated Hansen ServiceRequest Number 1597655 created / updated at Monday, March 23, 2020 7 14 46 PM 2. Provide details, including if "Other" selected above Hansen Service Case Created / Updated Hansen ServiceRequest Number 1597655 created / updated Received via Vanconnect at 6 29pm today PS 7662634 A group of approximately 10 adult males and 1 female have moved into at Monday, March 23, 2020 7 15 29 PM 3. Park name GRANDVIEW PARK on Commercial Drive and Charles Street over the last week. ${\bf Hansen\ Change\ in\ Comments\ \ Grandview\ Park\ -\ People\ in\ Park\ Hanging\ Out\ -\ Duplicate}$ Grandview Park Not only are they not observing appropriate social distancing protocol by any Added on 23/03/2020 7 48 23 PM. 4. Provide specific location in park means as they collect in a large group constantly.....but....in addition they are Duplicate Request 30 - Duplicate Request. . Resolved on 23/03/2020 7 48 00 PM. 1255 Commercial Drive chopping down the trees, and using the wood for fire wood to cook food on a Agent Finished Case Closed. 77 OLD -5. Neighbourhood large open flame in the middle of the park directly beside/under a large tree. Closed date 2020-03-23 19 50 10.003 COVID-19 -UNKNOWN They are drinking alcoholic beverages constantly and all day, and night. They Duplicate Request are not only a COVID-19 High Risk, but also a safety risk to the overall well 6. (Don't ask, just record - did caller indicate they want a call back?) 30 - Duplicate Request. . Resolved on 23/03/2020 7 48 00 PM. ViolationPark FacilityClsreC being of the neighborhood. Please deal with them and have them either No Name (ps), No ase 101013877920 1255 COMMERCIAL DRIVE removed, or forced to comply. 1 3/23/2020 19 12 3/23/2020 19 50 PRB Park Ranger

PS Description Dog in children's playgroundPS# 7505035Click

					Case Reopened Reopened for Public Stuff Feedback
					Agent Finished Case Closed. Closed date 2020-04-08 15 09 50.83
	Type of complaint Other	PS# 7746561Click images below to expand <a< td=""><td></td><td></td><td>Open311 Feedback Send Complete Status and Resolution Comment to PS case</td></a<>			Open311 Feedback Send Complete Status and Resolution Comment to PS case
2 app version 2.31 orginal address ii	Provide details Daily there is a group of usually intoxicated males and females of more than 5 people which contravenes the guidelines vis a vis social distancing and groups in public places, they are engaging in public drinking and drug dealing as well.	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735355 09101%2C-123.06994868346&size 600x300&key AlzaSyDchll_DVw7N-SScsAxDhrf1hK1UYWXic&signature u9NBgWjlta32ufQCsZUgit03gql '>cimg src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.27353550			Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1602984 created / updated at Wednesday, April 08, 2020 3 09 59 PM Agent Finished Case Closed.
	Grandview-Woodlands	9101%2C-123.06994868346&size 600x300&key AlzaSyDchll_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature u9NBgWjlta32ufQCsZUgit03gql ' alt 'mapurl' width '300' height '300' >> <a< td=""><td></td><td></td><td>Closed date 2020-04-08 15 10 00.763 Back to previous status Closing case after 'Add Event'</td></a<>			Closed date 2020-04-08 15 10 00.763 Back to previous status Closing case after 'Add Event'
	Commercial and Charles	href 'http://www.publicstuff.com/request/view/7746561'>http://www.public	No Name No Name (ps)	1 4/8/2020 14 51 4/8/2020 15 10 PRB Park Ranger	Closing case after Aud Event
	1. Complaint Type				Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger
	Other Location 2. Provide details, including if "Other" selected above Citizen says people are playing cricket in the park and gathering close together all over the park.				Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605384 created / updated at Wednesday, April 15, 2020 5 09 22 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605384 created / updated
а	3. Park name Grandview Park - 1255 Commerical Dr. 4. Provide specific location in park				at Wednesday, April 15, 2020 5 10 11 PM Hansen Change in Comments Comments . Added on 15/04/2020 9 49 33 PM. No Service Provided 11 - No Service Provided Resolved on 15/04/2020 9 49 00 PM.
ZZ OLD - S COVID-19 -	All over the park and not social distancing. 5. Neighbourhood Grandview-Woodland				Agent Finished Case Closed. Closed date 2020-04-15 21 50 17.823 No Service Provided
	6. (Don't ask, just record - did caller indicate they want a call back?)	Also citizen says they are smoking pot and drinking (advised citizen to report	2020 April,		11 - No Service Provided Resolved on 15/04/2020 9 49 00 PM.
ase 101013931201 1255 COMMERCIAL DRIVE			Anonymous	1 4/15/2020 17 06 4/15/2020 21 50 PRB Park Ranger	
					Agent Created Case Public Stuff request id PSID7782124 Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605415 created / updated at Wednesday, April 15, 2020 6 14 18 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605415 created / updated at Wednesday, April 15, 2020 6 15 28 PM No Service Provided 11 - No Service Provided Resolved on 15/04/2020 9 44 00 PM. Hansen Change in Comments Comments . Added on 15/04/2020 9 44 54 PM. Agent Finished Case Closed.
					Closed date 2020-04-15 21 47 17.573 No Service Provided 11 - No Service Provided Resolved on 15/04/2020 9 44 00 PM.
		PS# 7782124Click images below to expand href S. 22(1)	I		Case Reopened Reopened for Public Stuff Feedback
	Other	s. 22(1) > <img 22(1)<="" s.="" src="" td=""/> <td>ı</td> <td></td> <td>Agent Finished Case Closed. Closed date 2020-04-15 21 49 44.677</td>	ı		Agent Finished Case Closed. Closed date 2020-04-15 21 49 44.677
ŀ	Provide detailsIt?s one big party all day and late into the night at the park near the cenotaph.				Open311 Feedback Send Complete Status and Resolution Comment to PS case
c a	open drinking and marijuana use, abusive language, sometimes arguments and shouting. No physical distancing. Spitting on the grass. Sometimes	href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519% 2C-123.070538&size 600x300&key AlzaSyDchlj_DVw7N-5SscsAxDhrf1hK1UYvXic&signature 1wkDq8lbjXEDO9A7TJMIZup9CW4 '> <im< td=""><td></td><td></td><td>Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605415 created / updated</td></im<>			Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1605415 created / updated
app version 2.31		g src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.273519%2			at Wednesday, April 15, 2020 9 49 49 PM Agent Finished Case Closed. Closed date 2020-04-15 21 49 49.62
ZZ OLD - orginal address 1657 3 COVID-19 - Charles St alias 1657 6 ViolationPark CHARLES ST full 1255 4	Grandview park	C-123.070538&size 600x300&key AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature 1wkDqBlbjXEDO9A7TJMlZup9CW4 ' alt 'mapurl' width '300' height '300' >> <a< td=""><td></td><td></td><td>Closed date 2020-04-15 21 49 49.02 Back to previous status Closing case after 'Add Event'</td></a<>			Closed date 2020-04-15 21 49 49.02 Back to previous status Closing case after 'Add Event'
	Around the cenotaph and near the washroom	art induit with Sub leight Sub //A/A/J/A/A/J/A/A/J/A/A/J/A/A/J/A/A/A/J/A/A/A/J/A/A/A/A/J/A	s. 22(1) s. 22(1)	1 4/15/2020 18 14 4/15/2020 21 49 PRB Park Ranger	Closing case after Aud Event
		Samony equesty (en) / (DELE) you spy	0.22(1)	1 4/13/2020 10 14 4/13/2020 21 43 ***********************************	Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger
ZZ OLD - 5 COVID-19 -	In the cenotaph area 5. Neighbourhood Grandview-Woodland	There is a large group of people partying in Grandview park all day today. At least 10 people not practicing social distancing, drinking and sharing alcohol, smoking, leaving trash all over the place. They have started a fire 5 times in the past 2 weeks so the fire dept had to be called. Citizen is concerned as this is an angoing issue and she can see the people right outside her window almost on			Hansen Service Case Created / Updated Hansen ServiceRequest Number 1606385 created / updated at Friday, April 17, 2020 5 26 29 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1606385 created / updated at Friday, April 17, 2020 5 27 19 PM Hansen Change in Comments Comments . Added on 17/04/2020 8 40 50 PM. No Service Provided 11 - No Service Provided Resolved on 17/04/2020 8 40 00 PM. Agent Finished Case Closed. Closed date 2020-04-17 20 41 17.26 No Service Provided . Resolved on 17/04/2020 8 40 00 PM.
FacilityClsreC ase 101013937336 1255 COMMERCIAL DRIVE	No	a daily basis. She is even more concerned because of Covid-19 that they will spread the virus around.	s. 22(1) s. 22(1)	1 4/17/2020 17 23 4/17/2020 20 41 PRB Park Ranger	

Agent Created Case
Public Stuff request id PSID7746561
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1602984 created / updated at Wednesday, April 08, 2020 2 51 37 PM
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1602984 created / updated at Wednesday, April 08, 2020 2 52 18 PM
Hansen Change in Comments Comments Grandview Park - People not social distancing - Duplciate. Added on 08/04/2020 3 07 29 PM.
Duplicate Request 30 - Duplicate Request. . Resolved on 08/04/2020 3 07 00 PM.
Agent Finished Case Closed.
Closed date 2020-04-08 15 08 17.9
Duplicate Request 30 - Duplicate Request. . Resolved on 08/04/2020 3 07 00 PM.

	1. Complaint Type			Hansen Service Case Created / Updated Hansen ServiceRequest Number 1606685 created / updated
	Playground 2. Provide details, including if "Other" selected above 3. Park name Grandview Park 4. Provide specific location in park			at Saturday, April 18, 2020 7 43 25 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1606685 created / updated at Saturday, April 18, 2020 7 44 15 PM Hansen Change in Comments Comments . Added on 18/04/2020 9 15 19 PM. No Service Provided 11 - No Service Provided Resolved on 18/04/2020 9 15 00 PM.
ZZ OLD -	Middle of the park at the Playground 5. Neighbourhood			Agent Finished Case Closed. Closed date 2020-04-18 21 17 18.587
COVID-19 - ViolationPark	Grandview-Woodland 6. (Don't ask, just record - did caller indicate they want a call back?)			No Service Provided 11 - No Service Provided Resolved on 18/04/2020 9 15 00 PM.
FacilityClsreC ase 101013938779 1255 COMMERCIAL DRIVE	No	There are a large groupd of people in the middle of the park at the playground 2020 April, that are hanging out and playing very loud music. Anonymous	1 4/18/2020 19 42 4/18/2020 21 17 PRB Park Ranger	
				Agent Created Case Agent Updated Case Details Reallocated to queue PRB Park Ranger
				Hansen Service Case Created / Updated Hansen ServiceRequest Number 1620682 created / updated at Friday, May 22, 2020 2 44 48 PM Hansen Service Case Created / Updated Hansen ServiceRequest Number 1620682 created / updated at Friday, May 22, 2020 2 45 22 PM
	1. Complaint Type			No Service Provided 11 - No Service Provided Resolved on 22/05/2020 9 14 00 PM. Agent Finished Case Closed.
	Other Location 2. Provide details, including if "Other" selected above			Closed date 2020-05-22 21 15 08.923 No Service Provided
	No social distancing 30 people hanging out there. 3. Park name Grandview park			11 - No Service Provided Resolved on 22/05/2020 9 14 00 PM. Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
	Provide specific location in park At the cenotaph			Hansen Change in Comments Comments . Added on 22/05/2020 9 14 57 PM. Agent Finished Case Closed.
ZZ OLD - COVID-19 -	Neighbourhood Grandview-Woodland Combined to the state of			Closed date 2020-05-22 21 15 10.803 Back to previous status
ViolationPark FacilityClsreC ase 101014025747 1255 COMMERCIAL DRIVE	(Don't ask, just record - did caller indicate they want a call back?)	2020 May, Anonymous	1 5/22/2020 14 43 5/22/2020 21 15 PRB Park Ranger	Closing case after 'Add Event'
				Agent Created Case Public Stuff request id PSID8535587
				Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658543 created / updated at Tuesday, August 11, 2020 2 31 05 PM
				Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658543 created / updated at Tuesday, August 11, 2020 2 31 30 PM No Service Provided 11 - No Service Provided Resolved on 12/08/2020 6 17 00 AM. Hansen Change in Comments Comments Grandview Park - Suspected COVID individual - no service
				provided Added on 12/08/2020 6 17 33 AM. Agent Finished Case Closed.
				Closed date 2020-08-12 06 19 37.723 No Service Provided 11 - No Service Provided Resolved on 12/08/2020 6 17 00 AM.
				Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed.
	Type of complaint Other			Closed date 2020-08-14 15 37 58.457 Open311 Feedback
	Provide details suspected COVID19 positive individual hanging out in a group in park all da with others, obside also had consolid. Low pures of at least 1 person			Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue'
	has complained of difficulty breathing, cough and fever for the past 2 weel app version 2.31 who continues to hang out all day in the park with these symptoms, not	who href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896 s, %2C-123.0704882&size 600x300&key AlzaSyDchll_DVw7N- 55scsAVbhrf1hK1UYVxic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl '>-ring		Hansen Service Case Created / Updated Hansen ServiceRequest Number 1658543 created / updated at Friday, August 14, 2020 8 16 37 PM
ZZ OLD -	orginal address wearing a mask or practicing social distancing. Grandview Park alias 3. Park name	src 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2734896% 2C-123.0704882&size 600x300&key AlzaSyDchlJ_DVw7N-		Agent Finished Case Closed. Closed date 2020-08-14 20 16 38.87
COVID-19 - ViolationPark Facility/Lear	GRANDVIEW PARK Grandview full 1255 4. Provide specific location in park COMMERCIAL DR. April to constant functions	SSscsAvDhrf1hK1UYvXic&signature 2XOttmn6VACZd_d6KM7a-5XTxgl ' alt 'mapurl' width '300' height '300' href 'http //www.publicstuff.com/request/view/8535587'>http //www.public		Back to previous status Closing case after 'Add Event'
FacilityClsreC ase 101014262966 1255 COMMERCIAL DRIVE	COMMERCIAL DR, near the cenotaph/washroom VANCOUVER, BC		2(1) 1 8/11/2020 14 30 8/14/2020 20 16 PRB Park Ranger	
	Location Park Property Property Type			
	Other 3. If Other, provide details			Asset Control Care
	On the cenotaph 4. Graffiti type Throw-up (2 colours)			Agent Created Case Agent Updated Case Details Reallocated to queue Eng_Graffiti Management - Goodbye Graffiti Contractor
	If Other or Unknown, provide details Describe details			Agent Finished Case Closed.
Graffiti Removal -	On the cenotaph 7. (Don't ask, just record - did caller indicate they want a call back?)		Eng_Graffiti Managemen	Closed date 2020-06-17 08 28 38.03 - Service Provided
City Property Case 101014025760 1255 COMMERCIAL DRIVE	No	2020 May, Anonymous	Goodbye Graffiti 1 5/22/2020 14 45 6/17/2020 8 28 Contractor	

Agent Created Case
Agent Updated Case Details Reallocated to queue PRB Park Ranger

1. Topic

- 2. Type of feedback or inquiry
- Complaint

3. Provide details

Since COVID-19 started. Grandview Park has seen an increase in homeless activity including drinking and drug use. These homeless people are all immunocompromised and are all hanging around each other, sharing joints and alcoholic beverages which could detrimental to their health. Before COVID, there was a team compromised of an Aboriginal Liaison, the Park Rangers and VPD staff that would come frequently to make sure the park was enjoyable for everyone to use. If they saw unwanted behaviour they would make sure to tell everyone to pack up and go home. The neighbours and Government staff have spent years trying to get this park cleaned up and it was going in the right direction until COVID hit. In general, there is a huge problem in the park with any type of order. Individuals are so drunk that they can not leave the park, they end up walking down the lane to the residential houses and urinating and defecating in the lane. There is a lot of drug paraphernalia located all throughout the park and in the lane. The citizen is requesting that more attention be taken to help combat the issues that the park is facing. There needs to be more presence from authority in the park to try and keep it orderly. Citizen is requesting to speak to someone about the issues this park is facing and to help them come up with a plan to keep it

4. (Don't ask, just record - did caller indicate they want a call back?)

COVID-19

Mayor and Council

Feedback

Case

101014033023 1255

101014206786 1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

1. Subject

Grandview Park Amplified Music

2. Describe details (who, what, where, when, why)

Citizen is frustrated by the nightly amplified music in Grandview Park and states that he has been calling about this issue for 6 weeks now. He's also unhappy that he has requested a call back with past feedback cases, and has not heard from anyone. He states that every single night between 7 pm and 9 $\,$ pm, there is some form of amplified music in the park, that is disturbing neighbourhood residents repeatedly. He would like to see park ranger presence to stop this, and doesn't feel that the neighbourhood should be expected to put up with this. $\;$ He lists the following music from the past few days Sunday July 19 - amateur big band music, 3 hours Monday July 20 clarinet, guitar and drums at midnight Tuesday July 21 - jazz band, 2.5 hours Tonight - Tubas and snare drums, ongoing He states that the drumming and amplification is preventing him and others from enjoying their homes, as you can not escape the sound. If it was organized on one night a week, that may be acceptable, but the city needs to address the fact that Grandview Park has turned into a nightly live music venue. He shares that a musician friend of his stated recently, "I just booked a gig in the park by your place". No further details were provided, but he is under the impression that there may be a level of organization taking place. He is very unhappy and would like a call back

- 3. Department
- Mayor and Council
- 4. Neighbourhood
- Grandview-Woodland
- 5. Were any other cases or service requests created as a result of this

- 6. If Yes, provide case number(s) or other relevant details 101014206753 101014202894 101014196208 101014185535 101014185531 101014185521 101014178105 101014163966 101014163957 101014134324 101014127649 101014124265 101014124223 101014112734 101014106733 101014102763
- 7. (Don't ask, just record did caller indicate they want a call back?)

8. Council Item

Agent Created Case Agent Updated Case Details Reallocated to queue Feedback

Agent Finished Case Closed. Closed date 2020-05-25 21 44 33.43 Directed to Another City Department Homelessness <:homelessness@vancouver.ca>:

1 5/25/2020 21 10 5/25/2020 21 44 Feedback

Agent Created Case

Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback

Agent Finished Case Closed. Closed date 2020-08-04 12 46 10.967 Service Provided Jul 22 - Service request created 101014206753

CS_Mayor and Council 1 7/22/2020 20 29 8/4/2020 12 46 Feedback

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Mayor and Council Feedback Case 101014983012 1255 COMMERCIAL DRIVE COVID-19 -Enforcement 1255 Request Case 101014350061 COMMERCIAL DRIVE Unlock Facility - Non-Permit Holder Case 101014484621 1255 COMMERCIAL DRIVE Subject
 Grandview Park

Describe details (who, what, where, when, why)

Citizen advises there is a group of about 10 people who frequent Grandview Park. None of these people are homeless. The Police and some parks board members are aware of this group. Every night this group is at the park and is doing illegal activity. They drink, smoke, do drugs, let their dogs off leash, are incredibly loud, and they sometimes even fight. Citizen doesn't understand why The City isn't enforcing activity like this in the park. These people are choosing to be uncivil and not follow the proper bylaws. It's hard not to be sour about these people getting away with breaking the bylaws when citizens are doing their best and sometimes gets hit with fines that just don't seem are during their best and sometimes gets in with lines of a local past only seem fair \$22(1)\[\] slos says that he is getting worried now that it's getting closer to the date for the Strathcona Eviction. He doesn't want this park to be the next park homeless people choose to camp in since people are already within the park partying. S.22(1) s requesting a response in regards to this as he is getting very frustrated. 3. Department Mayor and Council 4. Neighbourhood Grandview-Woodland 5. Were any other cases or service requests created as a result of this feedback? 6. If Yes, provide case number(s) or other relevant details 101014982998 7. (Don't ask, just record - did caller indicate they want a call back?) 8. Council Item Not Applicable 9. Select category Parks and Recreation 11. Specific area of concern Grandview Park 12. Author Type 13. Correspondence Type 1 4/27/2021 21 04 5/6/2021 11 16 Feedback 1. Type of violation Gathering of 50+ people 2. Location of violation Park or Beach Confirm address (for VanConnect only) 4. Provide the date (MM-DD-YYYY) and time (00 00 AM/PM) the violation was observed 09-10-2020 9 30pm 5. If business, provide business name 6. If park or beach, provide park or beach name Grandview Park 7. Provide details Caller is reporting over 50 people are gathered in Grandview Park right now. There is lots of activity in the park this evening with a DJ and a new homeless camp close to Charles St. 8. Neighbourhood UNKNOWN 2020/09/10 22 55 41 ~~ Cassandra McLean-Bideshi ~~ I contacted Park Ranger 9. Contact number Dispatch 604-829-9840 and left a voicemail advising of the details. s. 22(1) s. 22(1) 1 9/10/2020 21 30 9/11/2020 6 35 PRB Park Ranger Unlock Facility Non-Permit Holder 2. Provide details 5. 22(1) believes her backpack with her phone in it is locked inside the washrooms. She has been advised that any lost and found items would be taken to Britannia and she has checked with them. She believes it is still in the park because the GPS still shows up as in the park. She wonders if a Park Ranger can double check the washrooms next time they are in the area. Its a camoflauge backpack with a phone in it and Bose headphones. The phone number listed in contact details is her father's phone number. 3. Park name Grandview Park 4. Provide specific location in park . Washrooms in park. Neighbourhood UNKNOWN 6. (Don't ask, just record - did caller indicate they want a call back?)

s. 22(1) 1 10/21/2020 15 25

PRR Washroom

s. 22(1)

Agent Created Case
Agent Updated Case Details Reallocated to queue PRB Washroom
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1693481 created / updated at Wednesday, October 21, 2020 3 31 08 PM
Hansen Service Case Created / Updated Hansen ServiceRequest Number 1693481 created / updated at Wednesday, October 21, 2020 3 31 23 PM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1673948 created / updated

Hansen Change in Comments Comments Grandview Park - large gathering in park with dj - time

No Service Provided 11 - No Service Provided .. Resolved on 11/09/2020 6 33 00 AM.

sensitive case no service provided.. Added on 11/09/2020 6 34 12 AM.

11 - No Service Provided. . Resolved on 11/09/2020 6 33 00 AM.

Agent Created Case

Acknowledged

Agent Created Case

Agent Finished Case Closed.

Agent Took Ownership of Case

Requires special attention

Agent Finished Case Closed. Closed date 2020-09-11 06 35 26.54

Closed date 2021-05-06 11 16 24.637

Agent Updated Case Details Reallocated to queue Feedback

Agent Finished Reallocated to queue PRB Park Ranger

at Thursday, September 10, 2020 10 56 27 PM

Agent Updated Case Details Reallocated to queue CS_Mayor and Council Feedback

1. Location Curb 3. Type of debris orginal address 1657 4. Describe issue and location in detail Charles St alias 1657 garbage from homeless people. CHARLES ST full 1255 11. (Don't ask, just record - did caller indicate they want a call back?)

app version 2.31

COMMERCIAL DR,

1. Type of garbage

orginal address 1657 2. What collection zone is the abandoned garbage located?

CHARLES ST full 1255 3. (Don't ask, just record - did caller indicate they want a call back?)

Mattress

Charles St alias 1657 Not Applicable

VANCOUVER, BC

app version 2.31

COMMERCIAL DR.

Street

Cleaning &

Debris Pickup

Mattress/Box

Spring Pickup

101014862131

1255

101014855630

1255

COMMERCIAL DRIVE

COMMERCIAL DRIVE

PS# 9677655Click images below to expand<a href 'https://d17aqltn7cihbm.cloudfront.net/uploads/large_14c934cbb8b87c 7cd1dbb65d6eae72cc'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735192 %2C-123.0705384&size 600x300&key AlzaSyDchlJ DVw7N-5SscsAxDhrf1hK1UYvXic&signature kP9sfCMdDWCXklj4-dZZ7leC0BQ '><a href 'http://www.publicstuff.com/request/view/9677655'>http://www.public No Name No Name stuff.com/request/view/9677655

9692266Click images below to expand href 'https://d17agltn7cihbm.cloudfront.net/uploads/large 35ffd674523f38d b21e1f3a8abfbf32b'>Click images below to expand<a href 'http://maps.googleapis.com/maps/api/staticmap?markers 49.2735192 %2C-123.0705384&size 600x300&key AlzaSyDchlJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature kP9sfCMdDWCXklj4-dZZ7leC0BQ '><a

PS Description garbage been here for 3 days by the washroom.PS#

stuff.com/request/view/9692266

href 'http://www.publicstuff.com/request/view/9692266'>http://www.public No Name No Name

Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-12 11 20 40.623 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1751799 created / updated at Friday, March 12, 2021 11 22 49 AM Closed date 2021-03-12 11 22 50.81 Back to previous status Closing case after 'Add Event' Agent Created Case Public Stuff request id PSID9692266

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1751799 created / updated

Hansen an action has been scheduled. On 2021-03-09 1 11 38 PM an action has been scheduled for

Hansen Service Request has been reviewed Case reviewed on 2021-03-09 1 11 38 PM. Hansen Change in Comments Comments SR forwarded to foreman. Added on 2021-03-09 1 18 08 Service Provided 10 - Service Provided. Completed. Resolved on 2021-03-11 12 00 00 AM.

10 - Service Provided. Completed. Resolved on 2021-03-11 12 00 00 AM.

1 3/9/2021 9 39 3/12/2021 11 22 Cleaning Services

Eng_Sanitation - Street

Agent Created Case

2021-03-09 1 11 00 PM.

Agent Finished Case Closed. Closed date 2021-03-12 11 13 25.387

Service Provided

Public Stuff request id PSID9677655

at Tuesday, March 09, 2021 9 39 11 AM

Hansen Service Case Created / Updated Hansen ServiceRequest Number 1752722 created / updated at Thursday, March 11, 2021 9 34 50 AM Hansen Service Request has been reviewed Case reviewed on 2021-03-11 1 00 27 PM. Hansen an action has been scheduled On 2021-03-11 1 00 27 PM an action has been scheduled for 2021-03-11 1 00 00 PM. Hansen Change in Comments Comments SR Forwarded to Foreman. Added on 2021-03-11 1 08 19 Item not found 771 - Sanitation Item not found. Nothing found. Resolved on 2021-03-12 11 25 00 Agent Finished Case Closed. Closed date 2021-03-15 11 28 19.817 Item not found 771 - Sanitation Item not found. Nothing found. Resolved on 2021-03-12 11 25 00 AM. Case Reopened Reopened for Public Stuff Feedback Agent Finished Case Closed. Closed date 2021-03-15 11 30 09.06 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated Hansen ServiceRequest Number 1752722 created / updated at Monday, March 15, 2021 11 31 14 AM

Agent Finished Case Closed. Closed date 2021-03-15 11 31 15.767 Back to previous status

Closing case after 'Add Event'

Eng Sanitation - Street 1 3/11/2021 9 34 3/15/2021 11 31 Cleaning Services

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