

File No.: 04-1000-20-2021-278

July 12, 2021

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request dated May 23, 2021 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

Record of correspondence (letters and emails) received regarding the RV encampment at Grandview Highway and Slocan Street. Date range: April 1, 2021 to May 23, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l), and s.22(1) of the Act. You can read or download these sections here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-278); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:kt

Details	Case Details	Additional Details
<p>Nbrhood: I do not live in Vancouver Concern: Recreational Vehicles Council Item: Not Applicable Status: Open Author Type: Individual Created: 05/21/2021 Correspondence Type: Original Feedback Name: s.22(1) Ph #: Email: s.22(1) Case ID: 101015045794</p>	<p>Rv/car living</p> <p>Hello to whom it may concern, obviously the gentrification that is happening in Vancouver and the Sea to Sky is alarming. I don't agree that the first thing you guys do to mitigate the quote problem is ticketing and Towing. Why can't there be an area designated and amenities provided" These people are literally living and working in your community. Why can't you put a cap on rental increases and Rental maximum rates" Why isn't there more going into subsidized housing" Why does it feel like you guys just don't care about these people" I was really appalled by the Global TV clip I just saw. I don't think it would cost that much to provide a couple of out houses and a parking lot for this vulnerable population to have a chance at Living a peaceful life. Just my two cents but I think that you guys can do better. At at the end of your lives it's not how much money you had or how many possessions you had it's the relationships that you called debated and the way that you made other people feel that is important. Please take your position of power and use it for good and for helping people I guarantee you it is not going to be something you regret. Thank you for taking the time to read this.</p>	<p>No web attachments.</p>
<p>Nbrhood: Renfrew-Collingwood Concern: Recreational Vehicles Council Item: Not Applicable Status: Closed Author Type: Individual Created: 05/20/2021 Correspondence Type: Original Feedback Name: 2020 May, Anonymous Ph #: Email: Case ID: 101015043787</p>	<p>Citizen does not agree with the City's plan to force people living in RV's to vacate from the streets. Citizen said that these people are poor and in some cases may have mental illness and aren't always in a position to go out and find jobs or make a lot of money to afford housing. Wait list times can take years to get in to social housing. Citizen said he can attest to the wait list times for BC Housing. He said he's been on the wait list for years. He doesn't drink, do drugs, or have a criminal record, but he has 2 dogs and he believes this is the reason is has taken so long to get housing. He mentioned that none of the City run social housing accepts pets and he feels this should change. Citizen feels that the RV's should be allowed to remain parked, as long as they are keeping their area clean of any trash, etc. He said if the RV occupants are keeping the area clean, then in that case they can be threatened to be towed. But he doesn't see what is wrong with someone parking and living in the RV, if they aren't bothering anyone and keeping the area clean. Citizen said it's it's better than the people living in the parks. Citizen said the City should consider putting out disposal bins and recycling totes for the people in an attempt to put a positive spin on it and help the people. Citizen also commented that these people are parked in a commercial area, so they aren't bothering any residential neighbourhoods. Citizen wanted it to be noted that he does not live in one of these RV's.</p>	<p>No web attachments.</p>
<p>Nbrhood: Unknown Concern: Recreational Vehicles Council Item: Not Applicable Status: Closed Author Type: Individual Created: 05/20/2021 Correspondence Type: Original Feedback Name: 2021 May, Anonymous Ph #: Email: Case ID: 101015044386</p>	<p>s.22(1) feels that there is lots of city owned property that is vacant that could be used to support people who live in RV's. He notes the area around Queen Elizabeth Park as a possible solution. He feels that Taryn Scollard, Director of Streets sounded "mean" on the recent interview: https://bit.ly/3f76Xgu s.22(1) as been on the waitlist with BC Housing since Jan 2017, and also has 2 dogs. He notes that he does not live in an RV. Citizen feels that parking enforcement should work with people to make the city owned vacant lots into parking sites for RV's. There should be certain conditions established. The city could drop off recycling and garbage bins to maintain a tidy space.</p>	<p>No web attachments.</p>
<p>Nbrhood: I do not live in Vancouver Concern: Recreational Vehicles Council Item: Not Applicable Status: Closed Author Type: Individual Created: 05/20/2021 Correspondence Type: Original Feedback Name: 2021 May, Anonymous Ph #: Email: Case ID: 101015044548</p>	<p>The city has an empty homes tax to open the market up for housing and it is hated by all residents. If you have an empty home and you want to live there for 6-8 months the city is forcing people to rent it out. But the city owns lots of vacant land in the city. The city should tax themselves a Empty Lot Tax. The RVs that are currently parked on the street should be moved to City owned vacant land. They could provide services to the people living in the RV's and give them rules that they cannot leave their garbage outside of the RV and they cannot do drugs or drink. They city could charge them \$50-60 a month for the space to cover the cost of recycling and garbage services. Then provide composting toilets made by Sun-Mar. There are all sorts of things they can do and spots that people can have their own homes and be allowed to park there. Moving low income people off city land is discriminatory. People on disability need to be close to services. They can't move to farm land in Chilliwack or Abbotsford, they need to live in the city to go to doctors and other services. The way the city is handling the RV issue is horrible. There are easy ways to handle situations like this. You have modular housing for people living in tents and on the street but these people have homes and they just need a place to park them. What about empty industrial lots? The mayor lacks the ability for abstract thought.</p>	<p>No web attachments.</p>
<p>Nbrhood: Dunbar-Southlands Concern: Recreational Vehicles Council Item: Not Applicable Status: Open Author Type: Individual Created: 05/19/2021 Correspondence Type: Original Feedback Name: s.22(1) Ph #: s.22(1) Email: s.22(1) Case ID: 101015038902</p>	<p>I dont understand why the city is making such a big issue regarding RVs parked on city streets.. I believe many RV residents are lower income individuals and better to have them there than in tents in our Parks ! why not provide them with designated RV areas and port a potties that the city would service? This alternative is more economical than Tent Cities in Parks or providing longterm living facilities.</p>	<p>No web attachments.</p>
<p>Nbrhood: Grandview-Woodland Concern: Recreational Vehicles Council Item: Not Applicable Status: Open Author Type: Individual Created: 05/19/2021 Correspondence Type: Original Feedback Name: s.22(1) Ph #: Email: s.22(1) Case ID: 101015038969</p>	<p>Dear Mayor Kennedy and City Councillors,</p> <p>I hope you will reconsider the City's efforts to remove and tow the RVs and campers that many Vancouverites are using as homes. Rather than force them to move, the City should take the responsibility of supporting RV campers to find a safe new location or indoor housing. Living in an RV, camper or van is far preferable to living unhoused on the street. The cost of housing in Vancouver is prohibitive and those with access to vehicles for shelter should be allowed to use them.</p> <p>I live in Grandview Woodlands where there are many people living in their vehicles. While I understand debris and garbage can be an issue, surely that could be solved in another way?</p> <p>I would ask you to consider setting up facilities for RV campers to safely and legally park their vehicles - perhaps turning a parking lot over to the purpose and outfitting it with washrooms.</p> <p>Thank you for your consideration.</p>	<p>No web attachments.</p>

<div>Nbrhood: Hastings-Sunrise</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Open</div> <div>Author Type: Individual</div> <div>Created: 05/19/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: s.22(1)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015039348</div>	<div>Dear Council Members,</div> <div>I want to say I fully support the city's decision to ask "campers" on Slocan Street in Vancouver to leave the area. I live near-by and was actually assaulted by a "camper" last summer. While I have some sympathy for homeless people, some of them are not homeless. A couple are out of towners that work in construction and don't want to commute. At least they were last summer.</div> <div>This said, even if one would agree to let them stay, perhaps you could ask why they feel the need to pile up garbage all around, urinate and defecate in and around the school, leave discarded propane/gas tanks and canisters all over the place, create dangerous conditions by having electric cords run across the street (almost crash my bike a couple of weeks ago (it is a bike route), etc, etc. Not to mention the chop shops.</div> <div>Seems to me they are well organized with print-outs, posters. Who's behind this" Are we seeing another Strathcona Park situation in the making"</div> <div>As a ratepayer in this city I am starting to have little patience for my tax dollars going to clean up the mess there and in other areas where "campers" have taken hold. I find it hard to understand why they can't at a minimum keep it clean.</div> <div>One can only hope that local residents will also show up on May 26th to support the city. Attached are recent photos.</div>	<div>Please see 3 attachments combined s.22(1)</div> <div>Photos]</div> <div>3 web attachments</div>
<div>Nbrhood: Grandview-Woodland</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Open</div> <div>Author Type: Individual</div> <div>Created: 05/19/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: s.22(1)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015039521</div>	<div>The City needs to take a harder stance on the issue of the Homeless camping on City Property. Caller in Favor of eviction notice.</div> <div>The Citizen indicates that this is going to be an election issue. Vancouverites are being asked to subsidize a group of people who feel they are owed housing and do not want to contribute to the society they choose to live in.</div> <div>In a majority of cases, where subsidized housing has been made available, the surrounding community experiences vandalism, crime, garbage, and harassment.</div> <div>It does not make any sense at all to provide so much subsidies in the second most expensive City in Canada. There are numerous RV parks locations that are available.</div> <div>These comments are due to an article in the paper today about the eviction notice to the campers at Slocan and E 12th.</div>	<div>No web attachments.</div>
<div>Nbrhood: Renfrew-Collingwood</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Closed</div> <div>Author Type: Individual</div> <div>Created: 05/11/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: s.22(1)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015017989</div>	<div>Hello,</div> <div>It appears that the city is not doing anything regarding the mess on Slocan Street directly adjacent to Van Tech High School. There are 6-10 campers on this segment of Slocan at any given time and the garbage and mess that is made from these campers is really gross.</div> <div>The people camping here continue to operate a chop shop with many broken and chopped up bicycles and scooters littering the street. There is usually 1 or 2 generators running at all time and there is one generator that has burnt up and has just been left there.</div> <div>What is Council's long term plan for dealing with this issue. s.22(1) has to walk through this area everyday on s.22(1) and s.22(1) does not feel safe.</div> <div>Thanks.</div>	<div>No web attachments.</div>
<div>Nbrhood: Grandview-Woodland</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Closed</div> <div>Author Type: Individual</div> <div>Created: 05/08/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: s.22(1)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015010694</div>	<div>Thursday, the School next to where the RV's are parked was in Lockdown due to an incident with the RV's. There was a large police presence including Helicopters.</div> <div>s.22(1) walks out of s.22(1) way to get home s.22(1) avoid having to walk by this area.</div> <div>The caller is asking why this is happening in the East side and not the West side. What will it take to get action. He is afraid that perhaps a student or teacher will be injured.</div> <div>He speculates that a lot of illegal activity is happening.</div> <div>He said even if they move the RV's on the side of where the Lowes are, at least it would not be near the schools.</div>	<div>No web attachments.</div>
<div>Nbrhood: Unknown</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Closed</div> <div>Author Type: Individual</div> <div>Created: 05/07/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: s.22(1)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015007055</div>	<div>I would like to know what the City is doing about the RV encampment at Grandview Highway and Slocan Street. Last month a man died and woman was injured when their van caught on fire, today there was a lockdown of Van Tech and my s.22(1) because of a weapon in one of the vehicles camped out there. The property crimes in the area appear to be rising and both the neighbourhood is feeling less safe. Is there a plan to deal with this problem" To get these folks into permanent homes or connected with services that can help them"</div> <div>It is not an acceptable solution to just let them stay there. The area is a mess and I no longer walk around there because it does not feel safe.</div>	<div>No web attachments.</div>
<div>Nbrhood: Hastings-Sunrise</div> <div>Concern: Recreational Vehicles</div> <div>Council Item: Not Applicable</div> <div>Status: Closed</div> <div>Author Type: Individual</div> <div>Created: 05/06/2021</div> <div>Correspondence Type: Original Feedback</div> <div>Name: No Name No Name (ps)</div> <div>Ph #: s.22(1)</div> <div>Email: s.22(1)</div> <div>Case ID: 101015005177</div>	<div>I would am reaching out to you as the growing encampment beside Vancouver Technical School is starting to be a concern for me as s.22(1) s.22(1)</div> <div>s.22(1). It is somewhat of a concern as the encampment borders the school. I believe someone unfortunately passed away there a few weeks ago as well.</div> <div>s.22(1) the school on lockdown as there has been a weapon incident in the encampment. Enough is enough. I have waited for the city to do something but I have not seen anything done over the last several months.</div> <div>s.22(1) I often have to weave my car along the road as there is garbage strewn everywhere.</div> <div>I am cognizant of the extremely challenging times and the overwhelming number of issues affecting people during this pandemic. Clearly we do have a shortage of affordable housing.</div> <div>I am asking if the growing encampment has come up at all in council?</div> <div>Additionally I would love to know each of your thoughts on the issue, as well as to whom I could speak with at the city to determine if there is a plan for this area" Or the other areas around the city that are becoming RV camping areas"</div> <div>I have not attached photos as I wanted to respect people's privacy, but if it would be helpful I can go take several pictures. Please advise if you need photos but I'm sure most of you are aware of the area being discussed.</div>	<div>No web attachments.</div>

<p>Nbrhood: Grandview-Woodland Concern: Recreational Vehicles Council Item: Not Applicable Status: Closed Author Type: Individual Created: 05/06/2021 Correspondence Type: Original Feedback Name: s.22(1) Ph #: s.22(1) Email: s.22(1) Case ID: 101015006872</p>	<p>Hello, Today children at Vancouver Technical School were involved in a "Hold & Secure" lockdown. s.22(1) s.22(1) The reason for the lockdown was because there was a conflict with a gun between two people who live in the vehicles alongside the school. This is another sign that the RV encampment is a safety hazard for the children who attend Vancouver Technical School. It is very disturbing that to date nothing has been done to remove the vehicles. May I ask when these vehicles will be removed? Hopefully it won't take a child being seriously harmed or killed for the city to take this problem seriously. Caroline</p>	<p>No web attachments.</p>
<p>Nbrhood: Renfrew-Collingwood Concern: Recreational Vehicles Council Item: Not Applicable Status: Closed Author Type: Individual Created: 04/27/2021 Correspondence Type: Original Feedback Name: s.22(1) Ph #: s.22(1) Email: Case ID: 101014982485</p>	<p>Citizen understands that this is a sensitive issue but says the fact of the matter is that 2500 BLK Slocan needs some attention. She says the residents of the RVs have thrown so much garbage along Slocan St it is unsightly and unsanitary and must be addressed. She says there are electrical chords going across the streets and over the sidewalks. She says they are using the public bathrooms at VanTech and the Italian Centre even though they're asked not to. She says the garbage is currently the worst it's ever been. She understands the housing crisis and the COVs policy on the subject but believes Mayor and Council needs to have Sanitation do a clean up of the area if this is going to be allowed. She says Parking Enforcement should also work with these vehicles to park correctly as they are sticking out from the curb. She'd like her feedback forwarded to Mayor and Council since the departments policy is that they will not respond for these matters. Citizen believes if we are going to allow this to take place there needs to be some kindof order set by Mayor and Council so that it does not impact the surrounding residents, schools and businesses.</p>	<p>No web attachments.</p>





s.22(1)



requesttype	CASEID	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
Citizen Feedback Case	101015010667	INTERSECTION	E 12TH AV		SLOCAN ST			1. Describe details (who, what, where, when, why): The Citizen is following up on Case reference numbers 14733001 and 14733062. There was a murder in one of the RV's a month ago and this past Thursday, the School next to where the RV's are parked was in Lockdown due to an incident with the RV's. There was a large police presence including Helicopters. s.22(1) walks out of way to get home from school to avoid having to walk by this area. The caller is asking why this is happening in the East side and not the West side. What will it take to get action. He is afraid that perhaps a student or teacher will be injured. He speculates that a lot of illegal activity is happening. He said even if they move the RV's on the side of where the Lowes are, at least it would not be near the schools. 2. Type of feedback: Complaint 3. Feedback regarding: City Department 4. Department: Police Services 5. Division or Branch Name: Vancouver Police 6. Were any other cases or service requests created as a result of this feedback? Yes 7. If Yes, provide case number(s) or other relevant details: 14733001, 14733062, 15010694 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:		s.22(1)	s.22(1)	1	5/8/21 13:05	5/8/21 14:10	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Directed to VPD: vpd@vpd.ca
								1. Describe details (who, what, where, when, why): s.22(1) would like to give a big appreciation to the pair of bylaw officers that attended today at Lowe's around 1230-1pm. The officers gave out notices regarding the oversized vehicles on Slocan/Kaslo. The pair spoke with grace, and had a great manner of communicating. 2. Type of feedback: Compliment 3. Feedback regarding: City Department 4. Department: Engineering Services 5. Division or Branch Name: Parking Enforcement 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): Yes 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:		s.22(1)	s.22(1)	1	5/13/21 13:05	5/13/21 14:20	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Directed to Parking Enforcement DL
Citizen Feedback Case	101015041790	INTERSECTION	E 12TH AV		SLOCAN ST			1. Describe details (who, what, where, when, why): Caller feels the city should leave the RV homeless people alone they are not doing any harm to anyone. 2. Type of feedback: Opinion 3. Feedback regarding: City Department 4. Department: Engineering Services 5. Division or Branch Name: Parking Enforcement 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:	2021 May, Anonymous		1	5/19/21 18:33	5/19/21 19 01	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-05-19 19 01:58.027 Directed to Another City Department Sent to Parking Enforcement PE-311FB-DL	

										Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services							
										Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1762159 created / updated at Sunday, April 04, 2021 1 52:49 PM Hansen an action has been scheduled: On 2021-04-05 8:45:30 AM an action has been scheduled for 2021-04-05 8:45:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-04-05 8:45:30 AM. Hansen Change in Comments: Comments: Forwarded to Foreman.. Added on 2021-04-05 9:03:46 AM. Service Provided: 10 - Service Provided. Completed. Resolved on 2021-04-06 4:00:00 PM. Agent Finished: Case Closed. Closed date : 2021-04-07 14 55:17.79 Service Provided 10 - Service Provided. Completed. Resolved on 2021-04-06 4 00:00 PM.							
Abandoned Non-Recyclables Pickup Case	101014921944	INTERSECTION	E 12TH AV	SLOCAN ST	1. Type of garbage: Garbage 2. If Other, provide details: 3. (What collection zone is the abandoned garbage located?) Not Applicable 4. Provide details: Citizen reported via Twitter that there is a lot of garbage left on the sidewalk after an RV fire that took place. 5. (Don't ask, just record - did caller indicate they want a call back?): No					Eng_Sanitation - Street Cleaning Services	1	4/4/21 13:41	4/7/21 14 55	Services	Public Stuff Request ID: 176224200 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1770012 created / updated at Wednesday, April 21, 2021 9 54 51 AM Hansen Service Request has been reviewed: Case reviewed on 2021-04-21 1 06:34 PM. Hansen an action has been scheduled: On 2021-04-21 1:06:34 PM an action has been scheduled for 2021-04-21 1:06:00 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-04-21 1:14:13 PM. Service Provided: 10 - Service Provided. Area is active with RVs - being monitored to clean as needed. Resolved on 2021-04-22 11 04:00 AM. Agent Finished: Case Closed. Closed date : 2021-04-23 11 06:59.623 Service Provided 10 - Service Provided. Area is active with RVs - being monitored to clean as needed. Resolved on 2021-04-22 11 04:00 AM.		
										Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-04-23 11:10:55.323 Open311 Feedback Send Complete Status and Resolution Comment to PS case							
Abandoned Non-Recyclables Pickup Case	101014965551		2727	E 12TH AV	V5M 4W3	app version: 2.31 org	PS#: 9921018<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/9921018<p/>					Eng_Sanitation - Street Cleaning Services	1	4/21/21 9:54	4/23/21 11:16	Services	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1770012 created / updated at Friday, April 23, 2021 11:16:10 AM Agent Finished: Case Closed. Closed date : 2021-04-23 11:16:11.33 Back to previous status Closing case after 'Add Event'
										Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback							
										Agent Finished: Case Closed. Closed date : 2021-05-11 16:26:16.743 Service Provided Reference Number: 101015010694 Hello s.22(1) Thank you for taking the time to share your concerns with the City of Vancouver regarding the RV?s on Slocan Street near Vancouver Technical Secondary School. During the Strathcona Park decampment process, staff began providing notices to other on street RV encampments within the City to ensure consistent messaging and to minimize the risk of people moving from Strathcona Park to these encampments as seen with the Vernon Drive location. All notices included contact information for Carnegie Outreach and enforcement was delayed for those who were working with Outreach and 311 to request tow support to an off-street location of the occupant?s choosing.  The City has prioritized work on Slocan Street due to the on-street material issues and increasing public complaints. Parking, Outreach, and Sanitation teams met last week to discuss the approach to this site and Outreach teams will be attending to Slocan Street this week. Outreach will be working to connect RV residents with housing options prior to bylaw enforcement. Once Outreach attends to the site, the City will be in a position to issue a final warning notice before enforcement.  Through the work at Strathcona Park, the City has had more success than the past with RV occupants contacting and working with Outreach teams. In some locations, there will also be signage installed to inform parking restrictions for ?oversized vehicles? (RV?s). Thank you again for your feedback; your concerns have been received by the Mayor and Councillors. Sincerely,							
Mayor and Council Feedback Case	101015010694	INTERSECTION	E 12TH AV	SLOCAN ST	1. Subject: Homeless RV"S parked on Slocan 2. Describe details (who, what, where, when, why): Thursday, the School next to where the RV's are parked was in Lockdown due to an incident with the RV's. There was a large police presence including Helicopters. s.22(1) walks out of s.22(1) way to get home from school to avoid having to walk by this area. The caller is asking why this is happening in the East side and not the West side. What will it take to get action. He is afraid that perhaps a student or teacher will be injured. He speculates that a lot of illegal activity is happening. He said even if they move the RV's on the side of where the Lowes are, at least it would not be near the schools. 3. Department: Mayor and Council 4. Neighbourhood: Grandview-Woodland 5. Were any other cases or service requests created as a result of this feedback? Yes 6. If Yes, provide case number(s) or other relevant details: 14733001, 14733062 7. (Don't ask, just record - did caller indicate they want a call back?): Yes 8. Council Item: Not Applicable 9. Select category: Housing and Homelessness 11. Specific area of concern: Recreational Vehicles 12. Author Type: Individual 13. Correspondence Type: Original Feedback 14. Original Client: 15. Original Email address: 16. Original address:					CS_Mayor and Council Feedback	1	5/8/21 13:14	5/11/21 16:26	Council Feedback			

										Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback			
										Agent Finished: Case Closed. Closed date : 2021-06-03 16:36:18.977 Service Provided Hello s.22(1)  Thank you for taking the time to share your concerns with the City of Vancouver regarding the RV encampment on Slocan Street.  Like many cities along the West Coast, Vancouver continues to see a growing number of large vehicles, such as RVs and campers, parked illegally on local streets. Prior to COVID-19, the City followed a two-step warning process before starting any enforcement. However, given the pandemic and the guidance received from the Provincial Health Officer to minimize displacement, the City has been taking a measured approach to illegally parked large vehicles on City streets. Over the last seven months, the City has been actively monitoring a number of hotspots to manage the negative impact and address complaints from residents, businesses and a high school regarding the accumulation of garbage and other debris, noise, human waste and lack of available parking for students and activities that use school property. Parking Enforcement has also been following an extended enforcement timeline. Unlike other violations (e.g., expired parking meter and no stopping zone), enforcement of illegally parked RVs starts with warning notices and educating vehicles owners/occupants about the City?s parking by-laws.   Not all RVs parked on city streets have people living in them. Abandoned RVs are a potential safety hazard due to the flammable propane tanks left behind. However, for those who are living in parked RVs, they do so for different reasons ? not all people consider themselves homeless or at risk of being homeless. The City?s Homelessness Services Outreach team is committed working with those who require assistance by connecting these individuals to housing, income or other supports. Those individuals who do not engage and where all options have been exhausted, Parking Enforcement staff will be ticketing and towing as necessary.   Parking Enforcement staff have been out to the Slocan area on multiple occasions in recent months to educate vehicle occupants on parking by-law regulations. Staff			
Mayor and Council Feedback Case	101015039521	INTERSECTION	E 12TH AV	SLOCAN ST	RV's on City Streets 2. Describe details (who, what, where, when, why): Citizen does not agree with the City's plan to force people living in RV's to vacate from the streets. Citizen said that these people are poor and in some cases may have mental illness and aren't always in a position to go out and find jobs or make a lot of money to afford housing. Wait list times can take years to get in to social housing. Citizen said he can attest to the wait list times for BC Housing. He said s.22(1) s.22(1) has taken so long to get housing. He mentioned that none of the City run social housing accepts pets and he feels this should change. Citizen feels that the RV's should be allowed to remain parked, as long as they are keeping their area clean of any trash, etc. He said if the RV occupants are keeping the area clean, then in that case they can be threatened to be towed. But he doesn't see what is wrong with someone parking and living in the RV, if they aren't bothering anyone and keeping the area clean. Citizen said it's it's better than the people living in the parks. Citizen said the City should consider putting out disposal bins and recycling totes for the people in an attempt to put a positive spin on it and help the people. Citizen also commented that these people are parked in a commercial area, so they aren't bothering any residential neighbourhoods. Citizen wanted it to be noted that he does not live in one of these RV's. 3. Department: Mayor and Council 4. Neighbourhood: Renfrew-Collingwood 5. Were any other cases or service requests created as a result of this feedback? No 6. If Yes, provide case number(s) or other relevant details: 7. (Don't ask, just record - did caller indicate they want a call back?): No 8. Council Item: Not Applicable 9. Select category: Housing and Homelessness	s.22(1)		s.22(1)		1	5/19/21 11:23	6/3/21 16:36	CS_Mayor and Council Feedback
Mayor and Council Feedback Case	101015043787	INTERSECTION	E 12TH AV	SLOCAN ST	2020 May, Anonymous	1		5/20/21 13:39	5/27/21 11:49	CS_Mayor and Council Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback Agent Finished: Case Closed. Closed date : 2021-05-27 11:49:10.89 No Response Required Anonymous		

Tell us Online Webform					101015049014	INTERSECTION	E 12TH AV	SLOCAN ST	app version: 3.10 org	s.22(1)					1	5/22/21 11:52	5/22/21 12 06	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Finished: Case Closed Directed to Another City Department Feedback emailed to s.15(1)(l)								
~																		Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture									
Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1776717 created / updated at Wednesday, May 05, 2021 12:49:13 PM Alternate Service Provided: 12 - Alternate Service Provided. This suggested location has been added to our database for consideration in potential future batch installations.. Resolved on 2021-05-07 10:56:00 AM. Agent Finished: Case Closed. Closed date : 2021-05-07 10 57:53.72 Alternate Service Provided 12 - Alternate Service Provided. This suggested location has been added to our database for consideration in potential future batch installations.. Resolved on 2021-05-07 10 56 00 AM.																											
Street Furniture - New Request and Inquiry Case					101015002302	INTERSECTION	GRANDVIEW HWY NORTH	SLOCAN ST	1. Type of street furniture: New Automated Public Toilet 2. Provide details: Citizen would like to see a washroom set up in the area of Slocan Street and Grandview Hwy North. Citizen lives in an RV, at a nearby RV park and said there aren't enough public washrooms available in that area. 3. (Don't ask, just record - did caller indicate they want a call back?): No Homelessness - People living in camper van 2. Describe details (who, what, where, when, why): There is an ongoing problem people living in camper vans along both side of Slocan between E Broadway and Grandview Hwy. They have their cable cords to hook up their power from our lamp posts. There are cables that run across the sidewalk and the road. It is a hazard. Caller put in a case to the Fire Prevention Office - Lagan 14928864 and a case to the Electrical department - Lagan 14928899. Caller thinks we should come up with a better solution to deal with the homelessness issues in the city. They often make a big mess in the neighborhood. Caller contacted the police multiple times but they are not doing anything. Please call or email caller. 3. Department: Mayor and Council 4. Neighbourhood: Renfrew-Collingwood 5. Were any other cases or service requests created as a result of this feedback? Yes 6. If Yes, provide case number(s) or other relevant details: Lagan 14928864 and Lagan 14928899. 7. (Don't ask, just record - did caller indicate they want a call back?): Yes 8. Council Item: Not Applicable 9. Select category: Housing and Homelessness 11. Specific area of concern: Encampments 12. Author Type: Individual 13. Correspondence Type: Original Feedback 14. Original Client: 15. Original Email address: 16. Original address:					s.22(1)					s.22(1)					1	5/5/21 12:47	5/7/21 10 57	Eng_Streets Furniture
Agent Created Case: Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback																											
Agent Finished: Case Closed. Closed date : 2021-04-20 09:30:17.1 Service Provided Apr 12 - ENG staff provided an update from case #101014928899: Upon Investigation No Issue Exists at Location																											
Mayor and Council Feedback Case					101014928948	2500	2899	SLOCAN ST	s.22(1)					s.22(1)					1	4/7/21 12:35	4/20/21 9:30	CS_Mayor and Council Feedback					

				<div>RVs parked along 2500 BLK Slocan</div> <div>2. Describe details (who, what, where, when, why):</div> <div>Citizen understands that this is a sensitive issue but says the fact of the matter is that 2500 BLK Slocan needs some attention. She says the residents of the RVs have thrown so much garbage along Slocan St it is unsightly and unsanitary and must be addressed. She says there are electrical chords going across the streets and over the sidewalks. She says they are using the public bathrooms at VanTech and the Italian Centre even though they're asked not to. She says the garbage is currently the worst it's ever been. She understands the housing crisis and the COVs policy on the subject but believes Mayor and Council needs to have Sanitation do a clean up of the area if this is going to be allowed. She says Parking Enforcement should also work with these vehicles to park correctly as they are sticking out from the curb. She'd like her feedback forwarded to Mayor and Council since the departments policy is that they will not respond for these matters. Citizen believes if we are going to allow this to take place there needs to be some kindof order set by Mayor and Council so that it does not impact the surrounding residents, schools and businesses.</div> <div>3. Department:</div> <div>Mayor and Council</div> <div>4. Neighbourhood:</div> <div>Renfrew-Collingwood</div> <div>5. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>6. If Yes, provide case number(s) or other relevant details:</div> <div>7. (Don't ask, just record - did caller indicate they want a call back?):</div> <div>No</div> <div>8. Council Item:</div> <div>Not Applicable</div> <div>9. Select category:</div> <div>Housing and Homelessness</div> <div>11. Specific area of concern:</div> <div>Recreational Vehicles</div> <div>12. Author Type:</div> <div>Individual</div> <div>13. Correspondence Type:</div> <div></div>							<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: CS_Mayor and Council Feedback</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2021-04-28 09 07:51.453</div> <div>Acknowledged</div>
Mayor and Council Feedback Case	101014982485	2500	2899 SLOCAN ST	Citizen also mention garbage along the street.	s.22(1)	s.22(1)	1	4/27/21 16:05	4/28/21 9 07	CS_Mayor and Council Feedback	
				<div>1. Describe details (who, what, where, when, why):</div> <div>Citizen says there has been so many police incidents with the campers and large vans parked on the 2500 blk of Slocan in front of Van Tech School. She would like to see parking enforcement do more of their job and patrol this area more frequently. Recently there was a weapon incident with one of the individuals living in the camper. The 2500 children that attend the school were in lock down for over an hour while the police dealt with the issue. Another incident that happened was a camper went on fire and a person dead due to the fire. These individuals living in there campers are making the school unsafe and need to be relocated. They have all their belongings spread out on the street. Parking enforcement really needs to do a better job and ticketing and towing these campers away. If it s possible signage (2hr parking only) may help the issue. Agent did advise these signs do not go up on a request basis. Principal of the school will also back up the citizen and agree this is a major safety issue for the children.</div> <div>2. Type of feedback:</div> <div>Complaint</div> <div>3. Feedback regarding:</div> <div>City Department</div> <div>4. Department:</div> <div>Engineering Services</div> <div>5. Division or Branch Name:</div> <div>Parking Enforcement</div> <div>6. Were any other cases or service requests created as a result of this feedback?</div> <div>No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?):</div> <div>No</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>							<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Took Ownership of Case:</div> <div>Agent Finished: Reallocated to queue: Eng_Parking Enforcement Requests Requires special attention</div>
Citizen Feedback Case	101015008278	2500	2899 SLOCAN ST		s.22(1)	s.22(1)	1	5/7/21 12:28		Eng_Parking Enforcement Requests	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1777768 created / updated at Friday, May 07, 2021 1:14:04 PM

Citizen Feedback Case	101015043265	2500	2899 SLOCAN ST																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																																	</
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										Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services									
										Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1772678 created / updated at Monday, April 26, 2021 4 59:05 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1772678 created / updated at Monday, April 26, 2021 5:42:30 PM Hansen an action has been scheduled: On 2021-04-27 6:53:44 AM an action has been scheduled for 2021-04-27 6:53:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-04-27 6 53:44 AM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-04-27 6 56:14 AM. Hansen Change in Comments: Comments: Sanitation requests re-direct to Street Ops. Added on 2021-05-25 1:51:18 PM. Hansen an action has been scheduled: On 2021-05-25 1:51:20 PM an action has been scheduled for 0001-01-01 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 0001-01-01 12 00 00 AM. Hansen has changed the Queue within the Hansen Sys: Case queue changed to RO (Street Operations) on 2021-05-25 1:51:20 PM. Hansen Change in Comments: Comments: May 26/21 - Referred to S McMillan. Added on 2021-05-26 7:26 05 AM. Hansen Service Request Assigned: Case was assigned on 2021-05-26 12 00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-05-26 12 00 00 AM. Attended by Inspector: 43 - Attended by Inspector. May 26/21 - 2500 Slocan - We are going to this location on May 27/21 to pick up any debris outside the motorhomes. - Crew 502. Resolved on 2021-05-26 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2021-05-28 15:20:18.37 Attended by Inspector 43 - Attended by Inspector. May 26/21 - 2500 Slocan - We are going to this location on May 27/21 to pick up any debris outside the motorhomes. - Crew 502. Resolved on 2021-05-26 12 00:00 AM.									
Abandoned Recyclables Pickup Case	101014979484	2500	2899 SLOCAN ST	V6J 1T2	2021 April, Anonymous	1	4/26/21 16:58	5/28/21 15:20	Eng_Sanitation - Street Cleaning Services	~ Agent Updated Case Details: Reallocated to queue: DBL - Inspections Reception General Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: please redirect to Engineering Agent Took Ownership of Case: Agent Updated Case Details: Reallocated to queue: DBL - Inspections Reception General Description updated to: Per 311 scripting this complaint are directed as Electrical Inspectoin Complaints. Thank you. Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: please provide what private property the extension cord is coming from Agent Took Ownership of Case: Agent Finished: Case released Agent Finished: Reallocated to queue: DBL - Inspections Reception General Requires special attention Hi, The location in question draws similar complaints pretty often. Seems like people living in RVs are hooking up their cords to street lights and sometimes private homes. For this particular call the citizen couldn't specify a private home, they are just reporting that the cords are coming from RVs and going across the street. Our script tells our agents to create this case if when: "For other electrical installation, inspection and electrical work issues or concerns on private property **as well as electrical installations on public property** (including extension cords running across City property, e.g. from a house to an RV parked on a street or lane)"									
Electrical Inspection Complaint Case	101015021380	2500	2899 SLOCAN ST		2021/05/13 14 57:41 ~ Alison McEachern ~ Emailed CSR to follow up with citizen for more info.
	s.22(1)			1	5/12/21 16:25	5/14/21 10:30	311 Contact Centre	If this is not accurate or needs to be modified, please have your department request a change through this link: https://cov.service-						

										Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services															
Abandoned Non-Recyclables Pickup Case	101015022624	2500	2899 SLOCAN ST	1. Type of garbage: Garbage										Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1780412 created / updated at Thursday, May 13, 2021 10:28:55 AM Hansen Service Request has been reviewed: Case reviewed on 2021-05-13 1 01:33 PM. Hansen an action has been scheduled: On 2021-05-13 1:01:33 PM an action has been scheduled for 2021-05-13 1:01:00 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-05-13 1:10:09 PM. Hansen an action has been scheduled: On 2021-05-17 2:46 02 PM an action has been scheduled for 0001-01-01 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 0001-01-01 12 00 00 AM. Hansen has changed the Queue within the Hansen Sys: Case queue changed to PO (Parking Ops & Enforcement) on 2021-05-17 2:46:02 PM. Hansen Change in Comments: Comments: Sanitation request re-directed to Parking Enforcement. On going RV issue. Added on 2021-05-17 2:46:00 PM.											
				2. If Other, provide details:																					
				3. (What collection zone is the abandoned garbage located?) Not Applicable																					
				4. Provide details: Citizen advised there are about 20 bags of garbage left along this block from an encampment. Citizen advised that it's impossible for folks with canes, wheelchairs or strollers to get by.										Public Stuff request id: PSID9885311 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1766625 created / updated at Wednesday, April 14, 2021 8:48:44 PM Insufficient or Invalid Information Provided: 34 - Insufficient or Invalid Info. . Resolved on 2021-04-15 8:39:00 AM. Agent Finished: Case Closed. Closed date : 2021-04-15 08:39:57.693 Insufficient or Invalid Information Provided 34 - Insufficient or Invalid Info. . Resolved on 2021-04-15 8:39 00 AM.											
				5. (Don't ask, just record - did caller indicate they want a call back?): No										Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-04-15 08:44:53.173 Open311 Feedback Send Complete Status and Resolution Comment to PS case											
				PS Description: Lots of abandoned RV, trailers, cars sitting on BOTH sides of the road.<p/>PS#: 9885311<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/9885311<p/>										Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1766625 created / updated at Thursday, April 15, 2021 8:45:23 AM Agent Finished: Case Closed. Closed date : 2021-04-15 08:45:24.077 Back to previous status Closing case after 'Add Event'											
				2. What is the vehicle licence plate number?																					
				3. What is the plate jurisdiction (B.C., Alberta, etc.)? British Columbia																					
				4. What is the vehicle make? Unmarked										Eng_Parking Ops and Enforcement - Abandoned Vehicles											
				5. What is the vehicle color? Beige																					
				6. What is the expiry date on the plate?																					
Abandoned Vehicle Request	101014948700	2727	E 12TH AV	V5M 4W3	app version: 2.31 org	8. (Don't ask, just record, did caller indicate they want a callback?): No										Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations									
				1. (Is this request from VPD?): No										Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1770773 created / updated at Thursday, April 22, 2021 11:41:21 AM Hansen Change in Comments: Comments: Apr 23/21 - Referred to S McMillan. Added on 2021-04-23 7:33 59 AM. Hansen Service Request Assigned: Case was assigned on 2021-04-23 12 00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-04-23 12 00 00 AM.											
				2. Type of issue: Tents or structures on street or sidewalk										Attended by Inspector: 43 - Attended by Inspector. Apr 22/21 - 2727 E 12th - We know about the shrine it is not illegal to have this. It is there for a person that perished in a fire here. My crews & sanitation crews go by here on a regular basis and try to keep the debris to a minimum. - Crew 502. Resolved on 2021-04-22 12 00:00 AM. Agent Finished: Case Closed. Closed date : 2021-04-27 15:27:59.88											
				3. If VPD Support, provide details:																					
				4. Indicate number of structures and/or tents at location: 1										Attended by Inspector 43 - Attended by Inspector. Apr 22/21 - 2727 E 12th - We know about the shrine it is not illegal to have this. It is there for a person that perished in a fire here. My crews & sanitation crews go by here on a regular basis and try to keep the debris to a minimum. - Crew 502. Resolved on 2021-04-22 12:00 00 AM.											
				5. Are there aggressive people or dogs at the site? Yes																					
				6. (Don't ask, just record - did caller indicate they want a call back?): No																					
Homelessness / Urban Issues Case	101014969453	2727	E 12TH AV	V5M 4W3	There is a shrine that is set up on Slocan street on the east side of Slocan street and a half a block in from E 12th. Citizen said that a friend told her that there is a pitbull that walks around this area and may belong to someone living in the RV. Citizen advised not to go to this location without police presence. SHe also mentioned that there is a lot of items that are sitting on city property that belongs to the people living in the RV's.										Eng_Streets Operations										

												Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services											
Abandoned Non-Recyclables Pickup Case	101014965140	2500	2899 SLOCAN ST	1. Type of garbage: Garbage		2021/04/21 13 06:24 ~~~ Rajwant Khaira ~~~ Another citizen reporting this issue. Clitzen says the items on the street are from the RVs parked on the street. 
2021/04/21 13 05:20 ~~~ Rajwant Khaira ~~~ Another citizen reporting this issue. 

		s.22(1)		s.22(1)		1	4/21/21 8:18	4/23/21 11 01	Eng_Sanitation - Street Cleaning Services	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1769913 created / updated at Wednesday, April 21, 2021 8:20 06 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1769913 created / updated at Wednesday, April 21, 2021 1 06:25 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1769913 created / updated at Wednesday, April 21, 2021 1 07:31 PM Hansen Service Request has been reviewed: Case reviewed on 2021-04-21 1 06:33 PM. Hansen an action has been scheduled: On 2021-04-21 1:06:33 PM an action has been scheduled for 2021-04-21 1:06:00 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-04-21 1:14:13 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2021-04-23 3:00:00 PM. Agent Finished: Case Closed. Closed date : 2021-04-23 11 01:05.95 Service Provided 10 - Service Provided. Completed. Resolved on 2021-04-23 3 00:00 PM.							
				2. If Other, provide details: Garbage, shopping cart on the blvd, on the west side of Slocan close to E 12th Ave.																			
				3. (What collection zone is the abandoned garbage located?) Not Applicable																			
				4. Provide details:																			
				5. (Don't ask, just record - did caller indicate they want a call back?): No																			
Homelessness / Urban Issues Case	101014958580	2500	2899 SLOCAN ST	1. (Is this request from VPD?): No		RVs are parked all along 2700 block of Slocan. These people have their personal items stored all over the street. For example, bbqs, chairs, clothes, etc. Citizen says parking is very difficult as is and this makes the situation worse. There is also a prechool, and high school in the area.		s.22(1)		s.22(1)		1	4/19/21 9:46	4/20/21 7:39	Eng_Streets Operations	Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1768789 created / updated at Monday, April 19, 2021 9:49:34 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1768789 created / updated at Monday, April 19, 2021 9 59:35 AM Directed to Another City Department: 20 - Directed to Another City Dept. Apr 20/21 - Emailed 311 to refer to Parking Enforcement. Apr 20/21 - Referred to other department. Resolved on 2021-04-20 12:00 00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-04-20 12 00 00 AM. Agent Finished: Case Closed. Closed date : 2021-04-20 07:39:59.847 Directed to Another City Department 20 - Directed to Another City Dept. Apr 20/21 - Emailed 311 to refer to Parking Enforcement. Apr 20/21 - Referred to other department. Resolved on 2021-04-20 12 00:00 AM.							
				2. Type of issue: Tents or structures on street or sidewalk																			
				3. If VPD Support, provide details:																			
				4. Indicate number of structures and/or tents at location: 0																			
				5. Are there aggressive people or dogs at the site? No																			
				6. (Don't ask, just record - did caller indicate they want a call back?): No																			