

File No.: 04-1000-20-2021-282

July 14, 2021

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of June 1, 2021 for:

Records regarding Miller's Independent Grocer located at 7190 Kerr Street, including: any complaints, investigations, safety concerns, and/or enforcement actions. Date range: January 1, 2000 to June 1, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-282); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

Barbara J. Van Fraassen, BA
Director, Access to Information & Privacy

Barbara.vanfraassen@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

*If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

:ma

As Of: Jun 10, 2021 15:00:34

Case File: CF-2020-016952: Closed

311 Case File Ref	101014586755
Brief Description	COVID-19 - Enforcement Request Millers Your Independent Grocer - Lack of social distancing measures
Business License Number	
Completed Date	
Description	Case File CF-2020-016952: Closed (License By-law - COVID-19 - Enforcement Request Millers Your Independent Grocer - Lack of social distancing measures) 7190 KERR STREET, Vancouver, BC
dup_DefaultInvestigator	Lizzy Delaney, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	N
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	

Processes

Assign Investigation (Completed on Dec 1, 2020 08:17:54 by Ruby Parcon, Office

Jun 10, 2021 15:00:54 j_LMS_CaseFile (ObjectId 135155117)
Inspector with outcome "No Violation Found")

Database: posprd Perform Investigation (Completed on Dec 2, 2020 14:17:48 by Lizzy Delaney, Property Use

Additional Instructions

Comments

Description

Findings

December 2, 2020: inspection revealed that there is adequate SD measures in place and PHO rules are being followed. No violation found.

Re-investigation Date

Route Order

Assignments

Lizzy Delaney, Property Use Inspector

Relationships

Electronic Document: 135343096

Relationships

Document: 135155295

Document: 135343096

Enforcement Stream: Property Use

Investigator: Lizzy Delaney, Property Use Inspector

Parcel: 025-187-562 - Parcel: 3150 E 54TH AVENUE, Vancouver, BC (26)

COVID-19 - Enforcement Request Case

Case number: 101014586755

Case created: 2020-11-30, 01:04:00 PM

Channel: Phone

Incident Location

Address: 7190 KERR ST, Vancouver, V5S 4W2

Address2:

Location name:

Original Address:

Request Details

- 1. Type of violation:**
Lack of social distancing measures
- 2. Location of violation:**
Private Property - Business
- 4. Provide the date (MM-DD-YYYY) and time (00:00 AM/PM) the violation was observed:**
Nov 30 2020 11am
- 5. If business, provide business name:**
Millers Your Independent Grocer
- 7. Provide details:**
s.22(1) was in the s.22(1) and an employee put his hand on s.22(1) shoulder and moved him, the manager of the department was standing right behind him when this happened.
When s.22(1) spoke up and said in a pandemic no one should be this close to anyone he was thrown out of the store.
About a week and a half prior s.22(1) said he witnessed the same employee do this to someone else.
- 8. Neighbourhood:**
UNKNOWN

Additional Details

Contact Details

Name: s.22(1)

Address:

Address2:

Phone:

Alt. Phone:

Email:

Preferred contact method: Either

Case Notes

Photo

- no picture -

s.22(1)

express

Pick up and go

na
pharmacy

s.22(1)

s.22(1)

s.22(1)



requesttype	CASEID	StreetFrom	StreetTo	STREETNAME_1	STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
ZZ OLD - EP General Inquiry Case	101000133940	7190		KERR ST	7150	V55 4W2		Type of inquiry : cboTypeEPInquiry.Other If Other selected, provide details: Grease Interceptor Permit Inquiry Permit PL458365 If Underground Storage Tank selected, provide Fire Permit Number (if applicable): Describe inquiry in detail:	Eddie would like to know what kind of form he needs to add to his grease interceptor permit, he needs this approved.	Gateway Mechanical	778-231-1473	1	11/18/10 9:40	11/18/10 13:30	ZZ OLD - CSG - Environmental Protection	Agent Created Case: Agent Finished: Case Closed Assigned to Douglas Elford 87124
Fire Reinspection Request for Firehall	101000448851	7190		KERR ST		V55 4W2	Select Firehall : cb_Firehalls.05 Select Firehall Shift : cb_FirehallShift.B Will caller be providing site access for the reinspection? Yes Date of Original Inspection (DD-MMM-YYYY) : 13-APR-2013 Type of Reinspection Notification received : cb_VFRSReinspection.1 If OTHER selected, provide details: New tags placed need inspection. Behind the compressor door	--- (FR005, Jul 9 2013 3:07PM) Upon reinspection by fire company July 9, 2013, not all work completed. Still in violation. Will reinspect on July 17th. --- (FR005, Jul 18 2013 4:20PM) Re-inspected....order complied with.	Extra Foods (Store #8563)		1	7/3/13 11:29	7/18/13 16:23	05	Firehall Reinspection	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Firehall Reinspection 05 Title updated to: Fire Reinspection Request for Firehall - 05 - B
Fire Reinspection Request for Firehall	101000453998	7190		KERR ST		V55 4W2	Select Firehall : cb_Firehalls.05 Select Firehall Shift : cb_FirehallShift.B Will caller be providing site access for the reinspection? Yes Date of Original Inspection (DD-MMM-YYYY) : 02-07-2013 Type of Reinspection Notification received : cb_VFRSReinspection.1 If OTHER selected, provide details:	Please call to confirm a date and time with Jim	Extra Foods (Store #8563)	6044330434	1	7/11/13 15 53	7/18/13 16:22	05	Firehall Reinspection	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Firehall Reinspection 05 Title updated to: Fire Reinspection Request for Firehall - 05 - B
Water Service Turn On/Off Request	101005235846	7190		KERR ST		V55 4W2	(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 09/11/2014 Reason for Water Service Turn On or Off: Repair Provide details: Caller needs the water turned off at 10pm please it is for the Extra Foods store Is the caller: Contractor For demolition turn off, what is the owner's mailing address? Black and McDonald Ltd 1331 Clarke Drive Vancouver BC For repairs, what is the billing name, address, phone number of the person authorizing the work? Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Dave Mueller 778.877.0035 (Don't ask just record - Did caller indicate they want a call back?) Yes	Ask for the service department(Doug) for confirmation please. --- (CGAL, Sep 8 2014 10:59AM) Doug works for Black and Macdonald - Nadine will call him to Confirm.	Black and McDonald limited	6043011070	1	9/5/14 16:29	9/17/14 9:28	Eng_Water Operations	Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 734216 created / updated at Friday, September 05, 2014 4:31:29 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 734216 created / updated at Friday, September 05, 2014 4:33 58 PM Hansen Change in Comments: Comments: Transfer to dispatch for appointment. Added on 08/09/2014 9:02:09 AM. Agent Updated Case Details: Description updated to: . Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 734216 created / updated at Monday, September 08, 2014 11 02:18 AM Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Service Request has been reviewed: Case reviewed on 08/09/2014 11 05 00 AM. Hansen Service Request Assigned: Case was assigned on 11/09/2014 11:05:00 AM. Hansen Work Order Created: Work order 532289 has been initiated on 08/09/2014 11 06:18 AM. Work Order type is WSEmtc. Service Provided: 10 - Service Provided. . Resolved on 15/09/2014 4:02:00 PM. Agent Finished: Case Closed. Closed date : 2014-09-15 16 07:20.84 Service Provided 10 - Service Provided. . Resolved on 15/09/2014 4:02:00 PM. Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Work Order Created: Work order 534274 has been initiated on 17/09/2014 9:26:18 AM. Work Order type is WSEmtc. Agent Finished: Case Closed. Closed date : 2014-09-17 09:28:13.62 Back to previous status Closing case after 'Add Event'	

					<p>(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 11/27/2014 Reason for Water Service Turn On or Off: Repair Provide details: Tomorrow at 9pm for repairs. Is the caller: Contractor For demolition turn off, what is the owner's mailing address? For repairs, what is the billing name, address, phone number of the person authorizing the work? Acme Fire and Safety, Megan, 7015 Curragh Ave, Burnaby, V5J4V6 Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Donald, 778-838-6460 (Don't ask just record - Did caller indicate they want a call back?) Yes</p>	<p>--- (AVDMS, Nov 27 2014 8:34PM) Donald called to cancel the call out as they weren't able to do the work. He will have to call another time to reschedule for another day. Notified Water dispatch. Donald wants to be sure he doesn't get charged, but dispatch could not confirm if he would be charged or not as crew may already be on the way. She suggested to get him to call in the day to confirm if he will be charged or not.</p>	Acme Fire and Safety Company Ltd.	6044378555	1 11/26/14 13:42	1/8/15 7:43 Eng_Water Operations	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 761416 created / updated at Wednesday, November 26, 2014 1:44:58 PM Hansen Work Order Created: Work order 554232 has been initiated on 26/11/2014 1 58:32 PM. Work Order type is WSEmtc. Hansen Service Request has been reviewed: Case reviewed on 26/11/2014 1:58:00 PM. Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Service Request Assigned: Case was assigned on 27/11/2014 1 56:00 PM. Agent Updated Case Details: Description updated to: .</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 761416 created / updated at Thursday, November 27, 2014 8:36:15 PM Agent Finished: Case Closed. Closed date : 2014-11-27 20:36:42.363 Request Cancelled by Customer</p> <p>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 761416 created / updated at Thursday, November 27, 2014 8:37:04 PM Agent Finished: Case Closed. Closed date : 2014-11-27 20:37 03.5 Back to previous status Closing case after 'Add Event'</p> <p>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Service Provided: 10 - Service Provided. . Resolved on 26/11/2014 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2015-01-08 07:43:11.11 Back to previous status Closing case after 'Add Event'</p>
Water Service Turn On/Off Request	10100550769	7190	KERR ST	V5S 4W2	<p>(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 12/03/2014 Reason for Water Service Turn On or Off: Repair Provide details: Would like water shut off tonight at 930pm to replace backflow preventor at this grocery store/mall location. Is the caller: Contractor For demolition turn off, what is the owner's mailing address? For repairs, what is the billing name, address, phone number of the person authorizing the work? Acme Fire and Safety, Megan 7015 Curragh Avenue Burnaby V5J 4V6 6044378555 Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Donald 778-838-6460 (Don't ask just record - Did caller indicate they want a call back?) Yes</p>		Acme Fire and Safety Company Ltd.	6044378555	1 12/3/14 8 58	12/8/14 7 57 Eng_Water Operations	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 763569 created / updated at Wednesday, December 03, 2014 9 02 09 AM Hansen Service Request Assigned: Case was assigned on 03/12/2014 9 55:00 AM. Hansen Service Request has been reviewed: Case reviewed on 03/12/2014 10 03 00 AM. Hansen Change in Comments: Comments: Called to confirm appt time and also of call out charges. . Added on 03/12/2014 10:04:31 AM. Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Work Order Created: Work order 556141 has been initiated on 03/12/2014 10:18 52 AM. Work Order type is WSEmtc. Service Provided: 10 - Service Provided. . Resolved on 03/12/2014 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2014-12-08 07 57:19.453 Service Provided 10 - Service Provided. . Resolved on 03/12/2014 12:00:00 AM.</p>
Water Service Turn On/Off Request	101006131188	7190	KERR ST	V5S 4W2	<p>(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 04/30/2015 Reason for Water Service Turn On or Off: Repair Provide details: Caller is requesting to have the water turned off at 11:30pm tomorrow night on Apr 30 for repair job. Is the caller: Contractor What is the billing name, address, phone number and contact name of the person authorizing the crew call out? ACME Fire and Safety, 7015 Curragh Ave, Burnaby, BC, V5J 4V6. Donald 7788386460. Caller is aware of the evening charges. Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Donald 7788386460 (Don't ask just record - Did caller indicate they want a call back?) Yes</p>		Acme Fire and Safety Company Ltd.	6044378555	1 4/29/15 11 05	5/1/15 7:48 Eng_Water Operations	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 809255 created / updated at Wednesday, April 29, 2015 11:10:26 AM Hansen Service Request Assigned: Case was assigned on 29/04/2015 11:37:00 AM. Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Service Request has been reviewed: Case reviewed on 29/04/2015 11:40 00 AM. Hansen Work Order Created: Work order 602212 has been initiated on 29/04/2015 11:41:17 AM. Work Order type is WSEmtc. Service Provided: 10 - Service Provided. . Resolved on 30/04/2015 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2015-05-01 07:48 06.653 Service Provided 10 - Service Provided. . Resolved on 30/04/2015 12:00:00 AM.</p>

Water Service Turn On/Off Request	101006214483	7190	KERR ST	V55 4W2	<p>(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 05/21/2015 Reason for Water Service Turn On or Off: Repair Provide details: Requesting for the water shut off for tomorrow 11:30pm for Extra Foods - repair of backflow Is the caller: Contractor What is the billing name, address, phone number and contact name of the person authorizing the crew call out? Acme Fire and Safety 7015 Curragh Ave. Burnaby, BC V5J 4V6 Donald Elder 778.838.6460 Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Donald Elder 778.838.6460 - please be there for 11:30pm. (Don't ask just record - Did caller indicate they want a call back?) Yes</p>	Please call Donald to confirm crew will be at the site for 11:30pm for tomorrow. This is a Champlain Mall at Extra Foods. --- (AVVEK, May 20 2015 9:21AM) Notified 604.673.8070 at 9:21am.	Acme Fire and Safety Company Ltd.	6044378555	1	5/20/15 9:16	5/25/15 14 09	Eng_Water Operations	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 816057 created / updated at Wednesday, May 20, 2015 9:21:29 AM Agent Updated Case Details: Description updated to: .</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 816057 created / updated at Wednesday, May 20, 2015 9:22:19 AM Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Work Order Created: Work order 607656 has been initiated on 20/05/2015 9:33:37 AM. Work Order type is WSEmtc. Hansen Service Request Assigned: Case was assigned on 20/05/2015 9:32:00 AM. Hansen Service Request has been reviewed: Case reviewed on 20/05/2015 9:32:00 AM. Request Cancelled by Customer: 26 - Request Cancelled by Customer. . Resolved on 25/05/2015 2:07:00 PM. Agent Finished: Case Closed. Closed date : 2015-05-25 14 09 05.42 Request Cancelled by Customer 26 - Request Cancelled by Customer. . Resolved on 25/05/2015 2 07 00 PM.</p>
Water Service Turn On/Off Request	10100631052	7190	KERR ST	V55 4W2	<p>(Is this call: An emergency: High Volume Leak or Property Damage?) No (Is this call on the weekend between 7am - 6:30pm?) No Turn water service: Off What date would you like the service turned on or off? 06/18/2015 Reason for Water Service Turn On or Off: Repair Provide details: He is replacing a backflow and needs the water turned off for all of Champlain mall at 11 pm on June 18th. Is the caller: Contractor What is the billing name, address, phone number and contact name of the person authorizing the crew call out? ACME FIRE, 7015 Curragh Ave, Burnaby, V5J 4V6 Donald Elder 778.838.6460 Caller has been advised of the possibility of service charges. Y Advise caller: "Individual with signing authority needs to be onsite to sign an authorization for our crew call to turn your service on or off". Y What is the name and phone number of the person meeting the crew onsite? Donald Elder 778.838.6460 (Don't ask just record - Did caller indicate they want a call back?) Yes</p>	The citizen would like a call back to get an after hours phone number in case there is cancellation after hours. --- (AVSS, Jun 15 2015 3:31PM) spoke to dispatch at 604.673.8070 328 and advised them there is no hansen number created at the moment for this case.	ELDER, DONALD	7788386460	1	6/15/15 15:20	6/22/15 13 06	Eng_Water Operations	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations</p> <p>Agent Updated Case Details: Description updated to: .</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 826117 created / updated at Monday, June 15, 2015 3:38:49 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 826117 created / updated at Monday, June 15, 2015 3:40:40 PM Hansen Case Incident Location Changed: Case incident location changed to Address Record (95325) 3150 E 54TH AV Vancouver, BC. Hansen Service Request Assigned: Case was assigned on 18/06/2015 9:44:00 AM. Hansen Work Order Created: Work order 617551 has been initiated on 16/06/2015 9 51:11 AM. Work Order type is WSEmtc. Hansen Service Request has been reviewed: Case reviewed on 16/06/2015 10 01 00 AM. Service Provided: 10 - Service Provided. . Resolved on 18/06/2015 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2015-06-22 13 06:20.543 Service Provided 10 - Service Provided. . Resolved on 18/06/2015 12:00:00 AM.</p>
Discarded Needle Pickup Request	101009413996	7190	KERR ST	V55 4W2	<p>1. Provide details: The caller is calling from the Your Independant Grocer at 7190 Kerr st. They have discarded needles in their parking lot at the far west end and 5 stalls to the south. This is a high traffic parking lot and she wanted them picked up as soon as possible. 2. Name (for VanConnect requests only): 3. Phone number (for VanConnect requests only):</p>							<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: CSG - Drug Policy</p> <p>Agent Finished: Case Closed. Closed date : 2017-04-16 14:18:30.47</p>	
FPB_General Inquiry Case	101012024145	7190	KERR ST	V55 4W2	<p>1. Type of Inquiry: Other 2. If Other selected, provide details: Blocked Fire exit 3. Exact location in Building/Property if applicable: The West exit that fronts onto W 54th in a 3 to 4 storey office building. The caller is reporting that vagrants have dumped a lot of items outside the door and its blocked. There is a clothing dumpster bin. The caller said he is a really big guy and it took him a lot of strength to push the door open. 4. Describe inquiry in detail: The caller says this issue has been going on for years due to the location of the donation bin. 5. (Don't ask, just record - did caller indicate they want a call back?): No</p>							<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Fire Prevention</p> <p>Agent Finished: Case Closed. Closed date : 2018-10-23 16:43:26.143 Assigned Dylan Morgan</p>	
Environmental General Inquiry Case	101013442054	7190	KERR ST	V55 4W2	<p>1. Type of inquiry: Other 2. If Other selected, provide details: emptying septic tank 3. If Underground Storage Tank selected, provide fire permit number (if applicable): 4a. Name of school or community group: 4b. Number of participants: 4c. Date kit required: 4d. Area to be marked: 5. If Hospital Pollution Prevention selected, specify name of facility they are calling on behalf of: 6a. Occupancy Permit: 6b. Associated Building if known: 7. (Don't ask, just record - did caller indicate they want a call back?) Yes 8. Your name: 9. Contact number: 10. Email address:</p>	Citizen explains he has called over 100 companies to request to empty his septic tank at the grocery store he works at. They all refused due to biohazard and toxic issues. He is wondering if the city has any suggestions of what he can do.	WHITE, JAMES	7785585272	1	10/23/19 15 08	10/23/19 15:40	RFM_Environmental Protection	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: RFM_Environmental Protection</p> <p>Agent Finished: Case Closed. Closed date : 2019-10-23 15:40 01.867 Assigned Thomas Gallos - 88050</p>

Dead Animal Pickup Case	101013812555	7190	KERR ST	V5S 4W2	<p>1. Type of animal: Other</p> <p>2. If Marine Life or Other, provide details: squirrel</p> <p>3. Animal weight: 0 - 20 kg (0 - 44 lbs)</p> <p>4. Is animal in traffic or otherwise a safety hazard? No</p> <p>5. If Yes, provide details:</p> <p>6. Is animal on school or Park grounds? No</p> <p>7. If Yes, provide details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p>	On the sidewalk on the south side at the entrance South entrance	2020 February, Anonymous	1 2/26/20 13:25	2/28/20 9:47 Eng_Sanitation - Street Cleaning Services	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1587129 created / updated at Wednesday, February 26, 2020 1:27:45 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1587129 created / updated at Wednesday, February 26, 2020 1:28:15 PM Hansen Service Request has been reviewed: Case reviewed on 26/02/2020 1:57:42 PM. Hansen an action has been scheduled: On 26/02/2020 1 57:42 PM an action has been scheduled for 26/02/2020 1 57 00 PM. Hansen Change in Comments: Comments: SR fwd to foreman . Added on 26/02/2020 2 03:32 PM. Service Provided: 10 - Service Provided. Completed as per foreman. Resolved on 27/02/2020 12 00 00 AM. Agent Finished: Case Closed. Closed date : 2020-02-28 09:47 50.667 Service Provided 10 - Service Provided. Completed as per foreman. Resolved on 27/02/2020 12:00 00 AM.</p>	
COVID-19 - Enforcement Request Case	101014579679	7190	KERR ST	7150 V5S 4W2	<p>app version: 2.31 original address: 7190 Kerr St, Vancouver, BC V5S 4W2</p> <p>99. Attachments 0</p>	<p>1. Type of violation: Social gathering (unless household/core bubble)</p> <p>2. Where is the violation occurring: Private Property - Business</p> <p>3. Confirm address where violation is occurring: 7190 Kerr St, Vancouver, BC V5S 4W2</p> <p>4. When was the violation observed: Nov 25, 2020</p> <p>5. If business is in violation, provide the business name: Independent Grocer (business)</p> <p>6. If park or beach, provide name:</p> <p>7. Provide details regarding the violation: This is to report an employee of Independent Grocer, s.22(1)</p> <p>[REDACTED]</p>	s.22(1)	s.22(1)	1 11/26/20 19 57	11/26/20 20:22 Feedback	<p>Agent Created Case: Public Stuff request id: PSIDO Agent Took Ownership of Case: Agent Finished: Case Closed Alternate Service Provided Emailed citizen back</p>
COVID-19 - Enforcement Request Case	101014586755	7190	KERR ST	V5S 4W2	<p>1. Type of violation: Lack of social distancing measures</p> <p>2. Location of violation: Private Property - Business</p> <p>3. Confirm address (for webform only):</p> <p>4. Provide the date (MM-DD-YYYY) and time (00 00 AM/PM) the violation was observed: Nov 30 2020 11am</p> <p>5. If business, provide business name: Millers Your Independent Grocer</p> <p>6. If park or beach, provide park or beach name:</p> <p>7. Provide details: s.22(1) was in the s.22(1) and an employee put his hand on s.22(1) shoulder and moved him, the manager of the department was standing right behind him when this happened. When s.22(1) spoke up and said in a pandemic no one should be this close to anyone he was thrown out of the store. About a week and a half prior s.22(1) said he witnessed the same employee do this to someone else.</p> <p>8. Neighbourhood: UNKNOWN</p> <p>9. Contact name: UNKNOWN</p> <p>10. Contact number:</p> <p>11. Email address:</p>	s.22(1)	s.22(1)	1 11/30/20 13 04	12/1/20 8:18 DBL - Property Use Inspections	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback</p> <p>Agent Took Ownership of Case: Agent Finished: Reallocated to queue: DBL - Property Use Inspections Requires special attention</p> <p>Agent Finished: Case Closed. Closed date : 2020-12-01 08:18:39.13 Assigned Lizzy Delaney&#xOD; 89496</p>	