

File No.: 04-1000-20-2021-328

July 21, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated June 23, 2021 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

**311 calls regarding early morning helicopter noise on June 22, 2021 with street name and block number for the location of the call.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-328); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details	Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
<b>Eform Request Type: Film Office Complaint Case</b>															
101015135959	s.22(1)		BEACH AV		V6E s.22(1)	app version: 3.10 s.22(1)	1. Reason for complaint: Noise 3. Provide details - including location if relevant: Two helicopters buzzing the west end at 5:30am? Really? 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Provide complaint address: s.22(1) 6. Your name: s.22(1) 7. Contact number: 8. Email address: s.22(1) 99. Attachments 1 &#xD;&#xA;<a href="https://covagile.ds.city.vancouver.bc.ca/WebFormAttachments/HomePage.aspx?CaselId=101015135959">View attachment(s)</a		s.22(1)		1	6/22/2021 6:23:31 AM	6/23/2021 9:26:54 AM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799024 created / updated at Tuesday, June 22, 2021 6:23:45 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 9:25:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-23 09:26 53.983 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 9:25:00 AM.
101015135960	311		UNADDRESSED LOCATION		VAN 311	app version: 3.10 s.22(1)	1. Reason for complaint: Noise 3. Provide details - including location if relevant: Helicopters flying close to residential neighbourhood in the west end. I?m a deep and heavy, heavy sleeper. The helicopters woke me up at 5:30am. Isn?t there a noise bylaw for noise at a certain time in the morning? 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Provide complaint address: s.22(1) 6. Your name: s.22(1) 7. Contact number: 8. Email address: s.22(1) 99. Attachments 2 &#xD;&#xA;<a href="https://covagile.ds.city.vancouver.bc.ca/WebFormAttachments/HomePage.aspx?CaselId=101015135960">View attachment(s)</a		s.22(1)		1	6/22/2021 6:29:10 AM	6/23/2021 9:26:51 AM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799025 created / updated at Tuesday, June 22, 2021 6:29:19 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 9:26:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-23 09:26 50.643 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 9:26:00 AM.

101015135962	s.22(1)	BEACH AV		V6E s.22(1)	app version: 3.10 s.22(1)	<p>1. Reason for complaint: Noise</p> <p>3. Provide details - including location if relevant: June 22nd 530am, 2 helicopters flying over our residential home carrying an SUV underneath. Waking me and my family up, the noise cause severed PTSD, trauma and anxiety. The helicopters were flying low enough to wake us up, an inflict this type of Damage on our community. This went on for an hour. An hour of trauma and PTSD all from the film industry. We don't get to recover from this in just a day. Disrupting sleep and inflicting this trauma will take many resources that you have now stolen.</p> <p>4. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>5. Provide complaint address: s.22(1)</p> <p>6. Your name: s.22(1)</p> <p>7. Contact number: s.22(1)</p> <p>8. Email address: s.22(1)</p> <p>99. Attachments 1 &amp;#xD;&amp;#xA;&lt;a href="https://covagile.ds.city.vancouver.bc.ca/WebFormAttachments/HomePage.aspx?CaselId=101015135962"&gt;View attachment(s)&lt;/a</p>		s.22(1)		1	6/22/2021 6:38:17 AM	6/23/2021 9:29:54 AM	Eng_Film Special Events	<p>Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799026 created / updated at Tuesday, June 22, 2021 6:38:25 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 9:27:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-23 09:29 53.537 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 9:27:00 AM.</p>
101015135965	311	UNADDRESSED LOCATION		VAN 311	app version: 3.10 original address: West End	<p>1. Reason for complaint: Noise</p> <p>3. Provide details - including location if relevant: Two helicopters were flying and circling in the west end to film a car commercial starting at 5am for a full hour and 15 mins. It was extremely loud and woke everyone up. I had thought the noise bylaw stated work starts at 730am?</p> <p>4. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>5. Provide complaint address: West End</p> <p>6. Your name: s.22(1)</p> <p>7. Contact number: s.22(1)</p> <p>8. Email address: s.22(1)</p> <p>99. Attachments 0</p>	2021/06/23 07 04:51 -- Jason Heer -- Attention: Please re-check this case for attachments. The original count displayed was incorrect.&#xD;&#xA;	s.22(1)		1	6/22/2021 6:46 56 AM	6/23/2021 9:29:51 AM	Eng_Film Special Events	<p>Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799028 created / updated at Tuesday, June 22, 2021 6:47:06 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799028 created / updated at Wednesday, June 23, 2021 7:06:14 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 6:23:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-23 09:29 50.597 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 6:23:00 AM.</p>

101015136045	311	UNADDRESSED LOCATION		VAN 311	app version: 3.10 s.22(1) Vancouver BC	1. Reason for complaint: Noise 3. Provide details - including location if relevant: Some person decided it was a great idea to have two helicopters - one towing a SUV in mid air - for a TV commercial between 5 AM and 6 AM June 22 (today) along English Bay. Hundreds of people could be seen on balconies filming the event. The noise was very loud. People were not awake by choice. What kind of decision making goes into approving a mid week early morning low altitude film production by 2 helicopters for nearly an hour? Is Donald Trump now working in the dept? I am requesting the names of the film production companies, the names of the helicopter companies, the name of the company for which the commercial was being made, the person(s) who approved of the filming. 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Provide complaint address: s.22(1) Burnaby Street Vancouver BC 6. Your name: s.22(1) 7. Contact number: s.22(1) 8. Email address: s.22(1) 99. Attachments 0		s.22(1)	s.22(1)	1	6/22/2021 7:50 55 AM	6/24/2021 8:17:53 AM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799039 created / updated at Tuesday, June 22, 2021 7 51:03 AM Service Provided: 10 - Service Provided. . Resolved on 2021-06-23 8:17:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-24 08:17 52.923 Service Provided 10 - Service Provided. . Resolved on 2021-06-23 8:17:00 AM.
101015136153	INTERSECTION	DAVIE ST	DENMAN ST		app version: 3.10 original address: DAVIE ST and DENMAN ST	1. Reason for complaint: Noise 3. Provide details - including location if relevant: 5:30am flying a helicopter over West End for hours for a stupid car commercial of all things. Thousands of people exhausted this morning as a result. Entire population of downtown is going to the media about this for a full investigation of your film permit department. This is going to be a disaster for you. 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Provide complaint address: DAVIE ST and DENMAN ST 6. Your name: s.22(1) 7. Contact number: 8. Email address: s.22(1) 99. Attachments 0		s.22(1)		1	6/22/2021 8:37 05 AM	6/24/2021 8:20:51 AM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799056 created / updated at Tuesday, June 22, 2021 8:37:12 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 8:18:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-24 08:20 50.597 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 8:18:00 AM.
101015136207	s.22(1)	MORTON AV		V6G s.22(1)	app version: 3.10 s.22(1) Morton Avenue	1. Reason for complaint: Noise 3. Provide details - including location if relevant: Tuesday, Jun 22at 5:30 AM there were two helicopters over English Bay. One was dangling an SUV - obviously a movie. The sound blasted me out of bed - it was LOUD. Why is this allowed at 5:20 in the morning? &#xD;&#xA; &#xD;&#xA;This CANNOT be permitted - even for movie production. Residents have a RIGHT 4. (Don't ask, just record - did caller indicate they want a call back?) Unknown 5. Provide complaint address: s.22(1) Morton Avenue 6. Your name: s.22(1) 7. Contact number: s.22(1) 8. Email address: s.22(1) 99. Attachments 0		s.22(1)	s.22(1)	1	6/22/2021 8:57 50 AM	6/24/2021 8:20:51 AM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799067 created / updated at Tuesday, June 22, 2021 8 57:59 AM Service Provided: 10 - Service Provided. . Resolved on 2021-06-23 8:19:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-24 08:20 50.597 Service Provided 10 - Service Provided. . Resolved on 2021-06-23 8:19:00 AM.

101015139747	311	UNADDRESSED LOCATION		VAN 311	app version: 3.10 original address: The whole of Kitsilano, the West End, probably False Creek, and the airspace abo	<p>1. Reason for complaint: Noise</p> <p>3. Provide details - including location if relevant: Two helicopters were flying about at first light this morning, from around 5:30 am to 6:30 am, one of them with a truck hanging from it on a long-line. They flew in circles out over Kitsilano, around to the West End, by the North Shore, and back a few times.</p> <p>&amp;#xD;&amp;#xA; &amp;#xD;&amp;#xA;l gather from press reports, and from the plain fact that it&amp;#39;s the only thing that makes any sense, that this was a film shoot of some kind, and presume that it was licensed by the City. Accordingly, I would very much like to know what the hell good it does anyone to have a permitting department at all, if it&amp;#39;s inclined to green light a helicopter race around an urban center at 5:30 in the morning, while most of the city is trying to sleep.</p> <p>4. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>5. Provide complaint address: The whole of Kitsilano, the West End, probably False Creek, and the airspace abo</p> <p>6. Your name: s.22(1)</p> <p>7. Contact number: s.22(1)</p> <p>8. Email address: s.22(1)</p> <p>99. Attachments 0</p>		s.22(1)	s.22(1)	1	6/22/2021 4:30:44 PM	6/24/2021 8:23:54 AM	Eng_Film Special Events	<p>Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799741 created / updated at Tuesday, June 22, 2021 4:30:57 PM Service Provided: 10 - Service Provided. . Resolved on 2021-06-23 8:20:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-24 08:23 53.997 Service Provided 10 - Service Provided. . Resolved on 2021-06-23 8:20:00 AM.</p>
101015141592	311	UNADDRESSED LOCATION		VAN 311	app version: 3.10 original address: Entire west end of Vancouver	<p>1. Reason for complaint: Noise</p> <p>3. Provide details - including location if relevant: I would l ke to know who was respons ble for allowing 2 helicopters to fly around the west end for 50 minutes starting at 5:20 in the morning (June 22/21).</p> <p>&amp;#xD;&amp;#xA; &amp;#xD;&amp;#xA;The idea that you could wake up tens of thousands of people for this is incred bly disrespectful.</p> <p>4. (Don't ask, just record - did caller indicate they want a call back?) Unknown</p> <p>5. Provide complaint address: Entire west end of Vancouver</p> <p>6. Your name: s.22(1)</p> <p>7. Contact number: s.22(1)</p> <p>8. Email address: s.22(1)</p> <p>99. Attachments 0</p>		No Name No Name (ps)		1	6/23/2021 11:34:18 AM	6/24/2021 9:05:51 AM	Eng_Film Special Events	<p>Agent Created Case: Public Stuff request id: PSID0 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1800095 created / updated at Wednesday, June 23, 2021 11:34:26 AM Service Provided: 10 - Service Provided. . Resolved on 2021-06-23 9 03:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-24 09:05 51.047 Service Provided 10 - Service Provided. . Resolved on 2021-06-23 9:03:00 AM.</p>
101015141676	s.22(1)	E 11TH AV		V5N s.22(1)		<p>1. Reason for complaint: Noise</p> <p>2. If Other selected, provide details:</p> <p>3. Provide details: Helicopter that flew over the City yesterday disturbing citizens. He belived that one of the helicopters was not registered properly. Has medical issue and can't be awoken like that.</p> <p>4. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>5. Complaint address:</p> <p>6. Contact name:</p> <p>7. Contact number:</p> <p>8. Email address:</p>	Also advised to contact Transport Canada	s.22(1)	s.22(1)	1	6/23/2021 11:48 00 AM		Eng_Film Special Events	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Film Special Events</p> <p>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1800105 created / updated at Wednesday, June 23, 2021 11:51:48 AM</p>

Eform Request Type: Citizen Feedback Case

101015136186						<p>1. Describe details (who, what, where, when, why):  Citizen was upset about being woken at 5 am this morning with the helicopter flying over head. The citizen thought that a permit was issued and the city have given permission for this to happen. Citizen has contacted Transport Canada and they state that they don't have to due a flight plan for less than 2000 feet. The noise coming from this taping of a commercial was very loud and could be heard all of the west end.</p> <p>2. Type of feedback:  Complaint</p> <p>3. Feedback regarding:  City Department</p> <p>4. Department:  Engineering Services</p> <p>5. Division or Branch Name:  Filming and special events.</p> <p>6. Were any other cases or service requests created as a result of this feedback?  No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):  No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>		s.22(1)	s.22(1)	1	6/22/2021 8:49 00 AM	6/22/2021 11:17:36 AM	311 Contact Centre	<p>Agent Created Case:  Agent Updated Case Details:  Reallocated to queue: Feedback</p> <p>Agent Finished: Reallocated to queue: 311 Contact Centre  Incorrect Queue Allocation  Please coach agent</p> <p>Agent Finished: Case Closed  Not a City-provided Service  We have absolutely not jurisdiction over this.</p>
101015142810	s.22(1)	BARCLAY ST		V6G	s.22(1)	<p>1. Describe details (who, what, where, when, why):  June 22, 2021 Wants the city to know that #1...CBC is reporting that the City of Vancouver did indeed approve the permit to have the helicopter fly in the area. If this is accurately reported she would like the city to know that it shook her entire house and felt like something exploded...it was incredibly loud. The city should never ever approve a permit of this nature again without having specific time requirements...5 AM Is NOT acceptable. Additionally if there is going to be permitted shooting...the area A) should have at least 3 days to a week notice. B) the type of helicopter being used...the one used was unacceptable. It scared her so badly it was the equivalent of a 5 alarm fire...your worried has something catastrophic happened? There is a bylaw prohibiting Leaf blowers due to the noise generated and you thought a helicopter was a good Idea...are you kidding?</p> <p>2. Type of feedback:  Complaint</p> <p>3. Feedback regarding:  City Department</p> <p>4. Department:  Engineering Services</p> <p>5. Division or Branch Name:  Film &amp; Special Events</p> <p>6. Were any other cases or service requests created as a result of this feedback?  No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):  Yes</p>	Please call her back...she would like clarification and a better understanding of what went wrong and what steps the city is taking to ensure this NEVER happens again.	s.22(1)	s.22(1)	1	6/23/2021 2:55 00 PM	6/24/2021 8:14:53 AM	Eng_Film Special Events	<p>Agent Created Case:  Agent Updated Case Details:  Reallocated to queue: Feedback</p> <p>Agent Took Ownership of Case:  Agent Finished: Reallocated to queue: Eng_Film Special Events  Requires special attention  Feedback</p> <p>Hansen Service Case Created / Updated: Hansen  ServiceRequest Number : 1800285 created / updated at Wednesday, June 23, 2021 3:42:16 PM  Service Provided: 10 - Service Provided. . Resolved on 2021-06-24 8:14:00 AM.  Agent Finished: Case Closed.  Closed date : 2021-06-24 08:14 53.417  Service Provided 10 - Service Provided. . Resolved on 2021-06-24 8:14:00 AM.</p>

Eform Request Type: PUI Noise Complaint Case

101015137310	311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 s.22(1)	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopter overflying Westend 3. When is it happening? Started around 5 am on Tuesday, June 22, 2021 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PENDRELL ST, VANCOUVER, BC	PS#: 10281013<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2854543%2C-123.1373304&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=nDAAgmXeEL4xDtHCV1gixdu9Dhw='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2854543%2C-123.1373304&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=nDAAgmXeEL4xDtHCV1gixdu9Dhw=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10281013'>http://www.publicstuff.com/request/view/10281013</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 10:35:34 AM	6/23/2021 1:49:57 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281013 Agent Finished: Case Closed. Closed date : 2021-06-23 13:46:34.21 Alternate Service Required re: helicopter overflying West end, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:49 57.36 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015137311	s.22(1)	NICOLA ST	302	V6G	app version: 2.31 s.22(1)	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopters flying around since before 6 am 3. When is it happening? Too early in the morning 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	VANCOUVER, BC	PS#: 10281015<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.28747857586%2C-123.133490969391&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=cLvaDtEC-GwU7fHJz1iHUtEHokl='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.28747857586%2C-123.133490969391&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=cLvaDtEC-GwU7fHJz1iHUtEHokl=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10281015'>http://www.publicstuff.com/request/view/10281015</a><p/>	s.22(1)	s.22(1)	1	6/22/2021 10:35:35 AM	6/23/2021 1:54:53 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281015 Agent Finished: Case Closed. Closed date : 2021-06-23 13:49 51.047 Alternate Service Required re: Helicopters flying around, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:54 52.51 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015137315	s.22(1)	NELSON ST		V6G	app version: 2.31 s.22(1)	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopter carrying SUV circling English bay since 5.30am to now 6.15am, assuming filming? Rattling windows and waking up entire west end. Appalled that this permit was allowed - louder than construction and ridiculous hours. 3. When is it happening? 5.30am to now (6.15am) 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	VANCOUVER, BC	PS#: 10281028<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2894999548957%2C-123.13980413504&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=U_4ZDI3_7uXhL0H-ApKXtCdCnU='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2894999548957%2C-123.13980413504&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=U_4ZDI3_7uXhL0H-ApKXtCdCnU=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10281028'>http://www.publicstuff.com/request/view/10281028</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 10:35:43 AM	6/23/2021 1:54:54 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281028 Agent Finished: Case Closed. Closed date : 2021-06-23 13:51 04.493 Alternate Service Required re: Helicopter carrying SUV circling English bay, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:54 53.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015137317	s.22(1)	COMOX ST		V6G	app version: 2.31 s.22(1)	. Phone number: s.22(1) 1. Type of noise: Businessbarrestaurantpatronsmusicetc 2. Describe the noise: Two helicopters circling the English Bay area for the last 30 minutes. 3. When is it happening? From 5:40AM onwards. 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	COMOX ST, VANCOUVER, BC	PS#: 10281074<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2884739%2C-123.1385573&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=3WEzpZMUJCLxAXA-JHA-Y9vc2xZc='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2884739%2C-123.1385573&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=3WEzpZMUJCLxAXA-JHA-Y9vc2xZc=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10281074'>http://www.publicstuff.com/request/view/10281074</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 10:35:48 AM	6/23/2021 1:54:55 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281074 Agent Finished: Case Closed. Closed date : 2021-06-23 13:53 00.983 Alternate Service Required re: Two helicopters circling the English Bay area, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:54 55.073 Open311 Feedback Send Complete Status and Resolution Comment to PS case



101015137321	s.22(1)	BEACH AV		V6G s.22(1)	app version: 2.31 original address: Beach Ave FS Nicola St alias: BEACH AVE FS NICOLA ST full: s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Loudmusic 2. Describe the noise: TWO massive helicopters buzzing English bay beach area staging an unlawful protest waking hundreds of thousands of peaceful residents beginning 5:30 am June 22. For 45 minutes they dangerously swung a large motor vehicle suspended under the helicopter over residential are, park & residents loudly menacing them . They should be prosecuted by the city for unlawful invasion of quiet. 3. When is it happening? TWO massive helicopters buzzing English bay beach area staging an unlawful protest waking hundreds of thousands of peaceful residents beginning 5:30 am June 22. For 45 minutes they dangerously swung a large motor vehicle suspended under the helicopter over residential are, park & residents loudly menacing them . They should be prosecuted by the city for unlawful invasion of quiet. 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: English bay waterfront	PS#: 10281171<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.282067787053%2C-123.141070137695&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=JkOsiLOShEy8Glt8W7WgxIYhXEg='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.282067787053%2C-123.141070137695&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=JkOsiLOShEy8Glt8W7WgxIYhXEg=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10281171'>http://www.publicstuff.co m/request/view/10281171</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 10:35 55 AM	6/23/2021 1:59:50 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281171 Agent Finished: Case Closed. Closed date : 2021-06-23 13:54:28.033 Alternate Service Required re: helicopters buzzing English bay beach area, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:59:49.79 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015137330	311	UNADDRESSED LOCATION		VAN 311	app version: 2.31 s.22(1)  RICHARDS ST, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: It?s 530am and there are Two helicopters chasing each other around the harbour for an hour. 3. When is it happening? From 530am to 630am June 22 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PS#: 10281682<p/>Click images below to expand<p/><a href='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1d5c57c2a11ab205a43be69ffd49587c'><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_1d5c57c2a11ab205a43be69ffd49587c' alt='imageurl' width='300' height='300'></a><p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.273%2C-123.127998&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=s-j2os-OQccnNiubQw2JE4xPqHs='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.273%2C-123.127998&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=s-j2os-OQccnNiubQw2JE4xPqHs=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/10281682'>http://www.publicstuff.co m/request/view/10281682</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 10:36:23 AM	6/23/2021 1:59:51 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281682 Agent Finished: Case Closed. Closed date : 2021-06-23 13:57:34.07 Alternate Service Required re: helicopter noise, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 13:59 51.113 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015139403	s.22(1)	BIDWELL ST		V6G s.22(1)	app version: 2.31 s.22(1)  VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Loud, low flying helicopters over downtown and English Bay when everyone is trying to sleep on a Tuesday morning. Myself and a vis bly large number of neighbours were awoken hours early to what initially sounded like a serious rescue or military incident, but instead it?s just commercial filming. This should never have been approved. 3. When is it happening? 5:30AM June 22 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PS#: 10287332<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2861683%2C-123.1417272&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=5_ZZpKVNEujguny2Hb1oQaFOqs='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.2861683%2C-123.1417272&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=5_ZZpKVNEujguny2Hb1oQaFOqs=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10287332'>http://www.publicstuff.co m/request/view/10287332</a><p/>	No Name No Name (ps)	s.22(1)	1	6/22/2021 3:19:11 PM	6/23/2021 3:24:56 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10287332 Agent Finished: Case Closed. Closed date : 2021-06-23 15:20:20.923 Alternate Service Required re: low flying helicopters over downtown and English Bay, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-23 15:24 55.663 Open311 Feedback Send Complete Status and Resolution Comment to PS case

101015140466	s.22(1)	CARDERO ST		V6G s.22(1)	app version: 2.31 s.22(1) ST, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: I want to place a formal complaint against the City, transport Canada and Suburu for the rude 3. When is it happening? Awakenng we received yesterday morning by 2 helicopters. June 23, 2021. Because of it I had a migraine all day. This was horr ble. I am very angry! 6. Have you spoken with the person or company making the noise? Yes 10. Please verify address of the property: s.22(1)	PS#: 10290357<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.284957%2C-123.139917&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=AM5xjzZW8i3L-SsstkVL_hrWsk='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.284957%2C-123.139917&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=AM5xjzZW8i3L-SsstkVL_hrWsk=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10290357'>http://www.publicstuff.co m/request/view/10290357</a><p/>	No Name No Name (ps)	s.22(1)	1	6/23/2021 8:11:12 AM	6/24/2021 9:09:47 AM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10290357 Agent Finished: Case Closed. Closed date : 2021-06-24 09:05 05.347 Alternate Service Required re: helicopter noise, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-24 09:09:46.603 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015144815	s.22(1)	POINT GREY ROAD		V6K s.22(1)	app version: 2.31 s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: How could the city approve Helicopters flying around at 0530 in the morning June 22. 3. When is it happening? 0530 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PS#: 10299632<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.273366%2C-123.161054&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Cd m6cFc5yS_SEWNP9pKkfEueHxQ='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.273366%2C-123.161054&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=Cd m6cFc5yS_SEWNP9pKkfEueHxQ=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10299632'>http://www.publicstuff.co m/request/view/10299632</a><p/>	No Name No Name (ps)	s.22(1)	1	6/24/2021 10:34:44 AM	6/24/2021 4:19:50 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10299632 Agent Finished: Case Closed. Closed date : 2021-06-24 16:17:42.37 Alternate Service Required re: helicopter flying, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-24 16:19 50.137 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015147068	s.22(1)	CORNWALL AV		V6K s.22(1)	app version: 2.31 s.22(1) CORNWALL AVE, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Stupid helicopters flying continually at 5 am to make a dumb commerial. 3. When is it happening? 5am 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: Kitsilano	PS#: 10283826<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2723034914085%2C-123.15736723967&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=yy HYYdctc6uQ91JBq1NDuq52YM4='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.2723034914085%2C-123.15736723967&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=yy HYYdctc6uQ91JBq1NDuq52YM4=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10283826'>http://www publicstuff.co	No Name No Name (ps)	s.22(1)	1	6/24/2021 5:05 09 PM	6/25/2021 3:19:52 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10283826 Agent Finished: Case Closed. Closed date : 2021-06-25 15:18 58.11 Alternate Service Required re: helicopter, please refer to Transport Canada  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-25 15:19 52.06 Open311 Feedback Send Complete Status and Resolution Comment to PS case
101015152138	s.22(1)	BEACH AV	s.22(1)	V6G s.22(1)	app version: 2.31 original address: English Bay alias: ENGLISH BAY full: s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopter flying around at 5:30 am 3. When is it happening? 5:30 am 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: What kind of idiot thinks it's ok to fly around the west end at 5:30 am with an SUV on at platform. My god.	PS#: 10280817<p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.287714%2C-123.146017&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=iLxvr9gKSKtI_RUUPVO1eRwXAV4='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.287714%2C-123.146017&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=iLxvr9gKSKtI_RUUPVO1eRwXAV4=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10280817'>http://www publicstuff.co m/request/view/10280817</a><p/>	No Name No Name (ps)	s.22(1)	1	6/26/2021 5:05:13 PM		DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10280817

101015152142	s.22(1)	BEACH AV		V6G s.22(1)	app version: 2.31 s.22(1) AVE, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Two helicopters repeatedly buzzing apt. buildings in the West End 3. When is it happening? 5:30am 2021-06-22 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1) Vancouver, BC	PS#: 10280879<p>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.2841138%2C-123.141911&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xQOLYkYnhB9OZ-jPGidJ4TAySHk='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2841138%2C-123.141911&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=xQOLYkYnhB9OZ-jPGidJ4TAySHk=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10280879'>http://www.publicstuff.com/request/view/10280879</a><p/>	s.22(1)	s.22(1)	1	6/26/2021 5:05:19 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10280879
101015152145	s.22(1)	BARCLAY ST		V6G s.22(1)	app version: 2.31 s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopter with a car flying in circles around the West End at 5am for more than an hour!!!!!! 3. When is it happening? 5am 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PS Description: undefined<p>PS#: 10280902<p>Click images below to expand<p/><a href='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9c989c9cc22b8d75f3d6b741439c45b0'><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_9c989c9cc22b8d75f3d6b741439c45b0' alt='imageurl' wid h='300' height='300'></a><p/>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.2892181%2C-123.1367594&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=pPmS0JKaXIOES2OksDk4VNzmtv0='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2892181%2C-123.1367594&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=pPmS0JKaXIOES2OksDk4VNzmtv0=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10280902'>http://www.publicstuff.com/request/view/10280902</a><p/>	s.22(1)	s.22(1)	1	6/26/2021 5:05:26 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10280902
101015152146	s.22(1)	MCNICOLL AV		V6J s.22(1)	app version: 2.31 original address: Kitsilano Beach alias: KITSILANO BEACH s.22(1) AVE, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopters hovering over Neighbourhood since 530am!! 3. When is it happening? 530 a 630am 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: Vancouver	PS#: 10280906<p>Click images below to expand<p/><a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.276622%2C-123.152734&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=QpPKNmZV0XNhqTK3yzP-AZcsy4='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.276622%2C-123.152734&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=QpPKNmZV0XNhqTK3yzP-AZcsy4=' alt='mapurl' width='300' height='300'></a><p/><a href='http://www.publicstuff.com/request/view/10280906'>http://www.publicstuff.com/request/view/10280906</a><p/>	No Name No Name (ps)	s.22(1)	1	6/26/2021 5:05:28 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10280906

101015153422	s.22(1)	BIDWELL ST	s.22(1)	V6G s.22(1)	app version: 2.31 s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Excessive helicopter noise 3. When is it happening? 5:30am and onward June 22nd 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1) Vancouver BC, V6G2K9	PS Description: undefined<p>PS#: 10281002<p>Click images below to expand<p><a href='https://d17aqltn7cihbm.cloudfront.net/uploads/large_831e56d853e63a6ff386906e0cbd8072'><img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_831e56d853e63a6ff386906e0cbd8072' alt='imageurl' wid h='300' height='300'></a><p>Click images below to expand<p><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2858951%2C-123.1404316&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=fS Gcc3-jzJc8t1Y9IR7IEvE5O8='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.2858951%2C-123.1404316&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=fS Gcc3-jzJc8t1Y9IR7IEvE5O8=' alt='mapurl' width='300' height='300'></a><p><a href='http://www.publicstuff.com/request/view/10281002'>http://www.publicstuff.co m/request/view/10281002</a><p>	No Name No Name (ps)	s.22(1)	1	6/27/2021 5:05:14 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281002
101015153423	s.22(1)	BURNABY ST		V6G s.22(1)	app version: 2.31 s.22(1) ST, VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Helicopter circling west end!!! Most likely film work. Who the hell authorized this. I?m making it my years job to see them fired for this!!! We have CGI for this crap. You do not give permission to mess up 200,000 peoples sleep for a movie!!!! 3. When is it happening? Helicopter over west end carrying a car 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1)	PS#: 10281018<p>Click images below to expand<p><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.284857%2C-123.140646&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=YG gBwf81scX5pUCCMHgjO68EUwc='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.284857%2C-123.140646&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=YG gBwf81scX5pUCCMHgjO68EUwc=' alt='mapurl' width='300' height='300'></a><p><a href='http://www.publicstuff.com/request/view/10281018'>http://www.publicstuff.co	No Name No Name (ps)	s.22(1)	1	6/27/2021 5:05:16 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10281018
101015153435	s.22(1)	BARCLAY ST		V6G s.22(1)	app version: 2.31 s.22(1) VANCOUVER, BC	. Phone number: s.22(1) 1. Type of noise: Other 2. Describe the noise: Low flying helicopter 3. When is it happening? BEFORE 5:30AM! 6. Have you spoken with the person or company making the noise? No 10. Please verify address of the property: s.22(1) Vancouver	PS#: 10283111<p>Click images below to expand<p><a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2910653%2C-123.1396368&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=a9 XABDrweWywTaVb10PkvD2Br0='><img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.2910653%2C-123.1396368&size=600x300&key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=a9 XABDrweWywTaVb10PkvD2Br0=' alt='mapurl' width='300' height='300'></a><p><a href='http://www.publicstuff.com/request/view/10283111'>http://www.publicstuff.co m/request/view/10283111</a><p>	No Name No Name (ps)	s.22(1)	1	6/27/2021 5:05:39 PM	DBL - Property Use Inspections	Agent Created Case: Public Stuff request id: PSID10283111

Eform Request Type: Parks - Ranger Case

101015137318	s.22(1)	DENMAN ST		V6G s.22(1)	<p>app version: 2.31 original address: West End alias: WEST DENMAN ST, VANCOUVER, BC</p> <p>1. Type of service: Noise Complaint</p> <p>3. Provide details: Helicopters circling the West End filming</p> <p>5. Park name: The sky above the west end</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p>	<p>PS Description: It's 6am why are they allowed to film a HELICOPTER scene above the West End starting at around 5:30am??? doesn't this violate some kind of quiet enjoyment laws?&lt;p&gt;PS#: 10281102&lt;p&gt;&lt;p&gt;Click images below to expand&lt;p&gt;&lt;a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.2900541%2C-123.1376043&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=CyHjKqRWSThXJV7fQweGLMmRxfE='&gt;&lt;img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.2900541%2C-123.1376043&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=CyHjKqRWSThXJV7fQweGLMmRxfE=' alt='mapurl' width='300' height='300'&gt;&lt;/a&gt;&lt;p&gt;&lt;a href='http://www.publicstuff.com/request/view/10281102'&gt;http://www.publicstuff.com/request/view/10281102&lt;/a&gt;&lt;p&gt;</p>	No Name No Name (ps)		1	6/22/2021 10:35:48 AM	6/22/2021 11:45:12 AM	PRB Park Ranger	<p>Agent Created Case: Public Stuff request id: PSID10281102 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799427 created / updated at Tuesday, June 22, 2021 11:15:13 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799427 created / updated at Tuesday, June 22, 2021 11:18 53 AM No Service Provided. . Resolved on 2021-06-22 11:38:00 AM. Hansen Change in Comments: Comments: Complaint of Helicopters in the Sky - Not in Park Ranger Jurisdiction - Unattended. Added on 2021-06-22 11:38:42 AM. Agent Finished: Case Closed. Closed date : 2021-06-22 11:41 08.197 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-22 11:38 00 AM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-22 11:44 51.657 Open311 Feedback</p>
101015137324	s.22(1)	BEACH AV		V6G s.22(1)	<p>app version: 2.31 original address: Sunset Beach Park alias: SUNSET BEACH PARK full: VANCOUVER, BC</p> <p>1. Type of service: Noise Complaint</p> <p>3. Provide details: Why does the WestEnd subject to additional noise. I can understand that they are filming which brings money to our economy. However being woken up at 5:00-5:30 to helicopters is not pleasant. I grew up in Canada so helicopters are not associated with war. However this is not sensitive for those Veterans or people who grew up in war zones. Apologies are required by the filmmakers. Why is the city allowing this? The WestEnd gets all this noise from all those who do not live in the community. From marches, to honking car of whatever the latest issue is. Let?s not add any more noise than we need to. This is our home.</p> <p>5. Park name: WestEnd</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p>	<p>PS#: 10281308&lt;p&gt;Click images below to expand&lt;p&gt;&lt;a href='https://d17aqltn7cihbm.cloudfront.net/uploads/large_2e4ebb0f6082638d404d189539c2f38c'&gt;&lt;img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_2e4ebb0f6082638d404d189539c2f38c' alt='imageurl' width='300' height='300'&gt;&lt;/a&gt;&lt;p&gt;Click images below to expand&lt;p&gt;&lt;a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.281031%2C-123.139998&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=CKqlqJfw1nGnQrGFYOZmD1Fm4n8='&gt;&lt;img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.281031%2C-123.139998&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=CKqlqJfw1nGnQrGFYOZmD1Fm4n8=' alt='mapurl' width='300' height='300'&gt;&lt;/a&gt;&lt;p&gt;&lt;a href='http://www.publicstuff.com/request/view/10281308'&gt;http://www.publicstuff.com/request/view/10281308&lt;/a&gt;&lt;p&gt;</p>	No Name No Name (ps)		1	6/22/2021 10:36 04 AM	6/22/2021 11:45:22 AM	PRB Park Ranger	<p>Agent Created Case: Public Stuff request id: PSID10281308 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799429 created / updated at Tuesday, June 22, 2021 11:15:33 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799429 created / updated at Tuesday, June 22, 2021 11:20:39 AM No Service Provided. . Resolved on 2021-06-22 11:39:00 AM. Hansen Change in Comments: Comments: Complaint of Helicopters in the Sky - Not in Park Ranger Jurisdiction - Unattended. Added on 2021-06-22 11:39:22 AM. Agent Finished: Case Closed. Closed date : 2021-06-22 11:41 09.107 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-22 11:39 00 AM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-22 11:44 53.187 Open311 Feedback</p>

101015140270	s.22(1)	NELSON ST	V6G	s.22(1)	app version: 2.31 original address: Cardero St alias: CARDERO ST full: VANCOUVER, BC	1. Type of service: Noise Complaint  3. Provide details: 3 helicopters flying over the West End and English Bay on 2021-06-22 at 05:30 am. 5. Park name: English Bay (air over English Bay) 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown	PS Description: I've heard this was for a Subaru commercial. Permission for the time slot was apparently granted by both the City and the Federal Government. This is an unacceptable time of day for this level of noise and disruption. We are not some remote hick town: we should be able to expect a higher level of ignorance, backslapping, and grift from our politicians. PS#: 10288437 Click images below to expand <a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2873515%2C-123.1354943&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=rKl5BETcX0Ku5vB-8fsX__MiOys=">http://maps.googleapis.com/maps/api/staticmap?markers=49.2873515%2C-123.1354943&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=rKl5BETcX0Ku5vB-8fsX__MiOys=</a> alt='mapurl' width='300' height='300' <a href="http://www.publicstuff.com/request/view/10288437">http://www.publicstuff.com/request/view/10288437</a> <a href="http://www.publicstuff.com/request/view/10288437">http://www.publicstuff.com/request/view/10288437</a>	No Name No Name (ps)	1	6/22/2021 9:13 59 PM	6/22/2021 9:20:17 PM	PRB Park Ranger	Agent Created Case: Public Stuff request id: PSID10288437 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799886 created / updated at Tuesday, June 22, 2021 9:14:06 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799886 created / updated at Tuesday, June 22, 2021 9:14:21 PM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-22 9:16:00 PM. Hansen Change in Comments: Comments: We have received your request and are not able to respond at this time. Thank you for your continued support in helping us to improve our city through VanConnect. Added on 2021-06-22 9:16:56 PM. Agent Finished: Case Closed. Closed date : 2021-06-22 21:18 54.93 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-22 9:16:00 PM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-22
101015152141	s.22(1)	HARWOOD ST	V6E	s.22(1)	app version: 2.31 HARWOOD ST, VANCOUVER, BC	1. Type of service: Noise Complaint  3. Provide details: Pair of helicopters flying at 5:30AM over sunset beach 5. Park name: Sunset 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown	PS#: 10280878 Click images below to expand <a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.280766%2C-123.137033&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=_JA9wbQ62b3i5tF1ofwdmHtdVqA=">http://maps.googleapis.com/maps/api/staticmap?markers=49.280766%2C-123.137033&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=_JA9wbQ62b3i5tF1ofwdmHtdVqA=</a> alt='mapurl' width='300' height='300' <a href="http://www.publicstuff.com/request/view/10280878">http://www.publicstuff.com/request/view/10280878</a> <a href="http://www.publicstuff.com/request/view/10280878">http://www.publicstuff.com/request/view/10280878</a>	No Name No Name (ps)	1	6/26/2021 5:05:17 PM	6/26/2021 5:14:57 PM	PRB Park Ranger	Agent Created Case: Public Stuff request id: PSID10280878 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801995 created / updated at Saturday, June 26, 2021 5:05:50 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801995 created / updated at Saturday, June 26, 2021 5:06:44 PM Directed to Another City Department: 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:09:00 PM. Hansen Change in Comments: Comments: Sunset Beach - 2 helicopters flying over beach at 5:30 - refer to different department.. Added on 2021-06-26 5:09:34 PM. Agent Finished: Case Closed. Closed date : 2021-06-26 17:11 51.023 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:09:00 PM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-26

101015152143	s.22(1)	COMOX ST		V6G s.22(1)	app version: 2.31 s.22(1)  COMOX ST, VANCOUVER, BC	1. Type of service: Noise Complaint  3. Provide details: As already stated, two helicopters going in circles with an SUV and making way too much noise. 5. Park name: English Bay Beach 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown	PS Description: There are two helicopters circling the West End, one holding an SUV. It's been going on for nearly an hour and is extremely loud. Lots of people have been woken up. It's ridiculous. <p>PS#: 10280884</p><p>Click images below to expand</p><a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.290147%2C-123.142039&size=600x300&key=AlzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=EPxBtAiT2DbwAsSoyCpB2eidBlw='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.290147%2C-123.142039&size=600x300&key=AlzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=EPxBtAiT2DbwAsSoyCpB2eidBlw=' alt='mapurl' width='300' height='300'></a><p><a href='http://www.publicstuff.com/request/view/10280884'>http://www.publicstuff.com/request/view/10280884</a></p>	No Name No Name (ps)		1	6/26/2021 5:05:21 PM	6/26/2021 5:15:12 PM	PRB Park Ranger	Agent Created Case: Public Stuff request id: PSID10280884 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801996 created / updated at Saturday, June 26, 2021 5:06:00 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801996 created / updated at Saturday, June 26, 2021 5:06:55 PM Directed to Another City Department: 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:10:00 PM. Hansen Change in Comments: Comments: English Bay - 2 helicopters flying over beach at 5:30 - refer to different department.. Added on 2021-06-26 5:10:14 PM. Agent Finished: Case Closed. Closed date : 2021-06-26 17:11 51.057 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:10:00 PM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-26
101015152144	s.22(1)	BEACH AV		NOT APPLIC	app version: 2.31 original address: English Bay alias: ENGLISH BAY full: s.22(1) VANCOUVER, BC	1. Type of service: Noise Complaint  3. Provide details: Helicopters flying around Sunset Beach and English Bay, very loud!!!!!! Shooting a commercial at 5:30AM????? 5. Park name: Stanley 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown	PS Description: Helicopters carrying and SUV at 5:30AM!!!!!! Extremely loud!!!!!! What is this?????<p>PS#: 10280887</p><p>Click images below to expand</p><a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.285271%2C-123.145419&size=600x300&key=AlzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=gO19Z9zobioCpBbpBoIThzLB_Kc='><img src='http://maps.googleapis.com/maps/api/staticmap?markers=49.285271%2C-123.145419&size=600x300&key=AlzaSyDchIJ_DVw7N-5SscsAxDhrf1hK1UYvXic&signature=gO19Z9zobioCpBbpBoIThzLB_Kc=' alt='mapurl' width='300' height='300'></a><p><a href='http://www.publicstuff.com/request/view/10280887'>http://www.publicstuff.com/request/view/10280887</a></p>	s.22(1)		1	6/26/2021 5:05:24 PM	6/26/2021 5:15:22 PM	PRB Park Ranger	Agent Created Case: Public Stuff request id: PSID10280887 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801997 created / updated at Saturday, June 26, 2021 5:06:10 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801997 created / updated at Saturday, June 26, 2021 5:07:20 PM Directed to Another City Department: 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:10:00 PM. Hansen Change in Comments: Comments: English Bay - 2 helicopters flying over beach at 5:30 - refer to different department. . Added on 2021-06-26 5:11:02 PM. Agent Finished: Case Closed. Closed date : 2021-06-26 17:11 51.023 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:10:00 PM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-26

101015152147	s.22(1)	BEACH AV		V6G s.22(1)	app version: 2.31 s.22(1) AVE, VANCOUVER, BC	<p>1. Type of service: Noise Complaint</p> <p>3. Provide details: 530 AM and Helicopter is Filming a Dangling Car</p> <p>5. Park name: English Bay</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p>	<p>PS Description: Helicopters have been loudly circling English Bay dangling a car... I get it .. cool concept. But it's waking up everyone!!!! It's 6AM and they're still at it.</p> <p>Sorry, but not cool when you're trying to get sleep. As there's 2, 1 chasing he filming car ... its SO loud. Like 5x louder and more repeatative then when the police cleared the beach.</p> <p>Why didn't we get a filming notice??&lt;p&gt;PS#: 10280918&lt;p&gt;&lt;p&gt;Click images below to expand&lt;p&gt;&lt;a href='https://d17aqltn7cihbm.cloudfront.net/uploads/large_03154c03c968f94ed49a235433b13e3d'&gt;&lt;img src='https://d17aqltn7cihbm.cloudfront.net/uploads/large_03154c03c968f94ed49a235433b13e3d' alt='imageurl' wid h='300' height='300'&gt;&lt;/a&gt;&lt;p&gt;Click images below to expand&lt;p&gt;&lt;a href='http://maps.googleapis.com/maps/api/sta icmap?markers=49.2841138%2C-123.141911&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=xQOLYkYnhB9OZ-jPGidJ4TAySHk='&gt;&lt;img src='http://maps.googleapis.com/maps/a pi/staticmap?markers=49.2841138%2C-123.141911&amp;size=600x300&amp;key=AlzaSyDchJ_DVw7N-5SscsAxDhrf1hK1UYvXic&amp;signature=xQOLYkYnhB9OZ-jPGidJ4TAySHk=' alt='mapurl' width='300' height='300'&gt;&lt;/a&gt;&lt;p&gt;&lt;a href='http://www.publicstuff.com/request/</p>	No Name No Name (ps)		1	6/26/2021 5:05:31 PM	6/26/2021 5:19:57 PM	PRB Park Ranger	<p>Agent Created Case: Public Stuff request id: PSID10280918 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801998 created / updated at Saturday, June 26, 2021 5:06:20 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1801998 created / updated at Saturday, June 26, 2021 5:07:30 PM Directed to Another City Department: 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:12:00 PM. Hansen Change in Comments: Comments: English Bay - 2 helicopters flying over beach at 5:30 - refer to different department. . Added on 2021-06-26 5:12:22 PM. Agent Finished: Case Closed. Closed date : 2021-06-26 17:14 50.78 Directed to Another City Department 20 - Directed to Another City Dept. . Resolved on 2021-06-26 5:12:00 PM.  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-06-26</p>
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**Eform Request Type: Tell us Online Webform**

101015137635	s.22(1)	BURNABY ST		V6G s.22(1)	app version: 3.10 s.22(1) BURNABY ST	<p>1. Feedback or Comment: &amp;#39;m sure you guys have hundreds of complaints about this by now - but come on, who signed the permit for two helicopters to fly around English Bay for 45 minutes starting at 5:30 AM on a Tuesday? Construction workers can't so much as swing a hammer until after 7:30, but it's fine for a helicopter camera crew to airlift a Subaru for a commercial at 5:30? Over the most densely populated part of the city, no less! &amp;#xA; &amp;#xD;&amp;#xA;Although credit where credit is due, it's extremely funny that this simultaneously annoyed upwards of 50,000 people. If someone asked me to irritate half of Kitsilano and the West End and gave me only half an hour, I don't think I could manage it. But these guys pulled it off! Mazel tov.</p> <p>2. Address: s.22(1) BURNABY ST</p> <p>3. Name:</p> <p>4. Phone:</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>		s.22(1)	s.22(1)	1	6/22/2021 11:06:19 AM	6/22/2021 11:33:58 AM	311 Tell us Online	<p>Agent Created Case: Public Stuff request id: PSID0 Agent Finished: Case Closed Not a City-provided Service</p>
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101015140265	s.22(1)	HARWOOD ST		V6E s.22(1)	app version: 3.10 s.22(1) Harwood Street	1. Feedback or Comment: I understand that the City did not approve the flight plan of the helicopters who woke up the whole West End this morning. Will the people responsible for this get fined? Because that's what happens to ordinary citizens when they disturb their neighbours. If not, why not? 2. Address: s.22(1) 3. Name: s.22(1) 4. Phone: 5. Email: s.22(1) 99. Attachments 0		s.22(1)		1	6/22/2021 9:10 00 PM	6/22/2021 9:37:37 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-06-22 21:37:36.783 Acknowledged replied to the citizen
101015140359	INTERSECTION	BARCLAY ST	DENMAN ST		app version: 3.10 original address: BARCLAY ST and DENMAN ST	1. Feedback or Comment: I just read on CBC that only 13 people complained to 311 about the helicopter noise this morning at 5:30am onwards in the West End. I want to add my complaint. It was BRUTAL!! I hope that this will never be permitted again. Outrageous to permit this over an urban area in the early morning hours, especially a high density area such as the West End. This should never be allowed to happen again. 2. Address: BARCLAY ST and DENMAN ST 3. Name: s.22(1) 4. Phone: s.22(1) 5. Email: s.22(1) 99. Attachments 0		s.22(1)	s.22(1)	1	6/23/2021 12:16 00 AM	6/23/2021 3:02:50 PM	Eng_Film Special Events	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Reallocated to queue: Eng_Film Special Events Requires special attention Feedback  Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1799942 created / updated at Wednesday, June 23, 2021 7:22:47 AM No Service Provided: 11 - No Service Provided. . Resolved on 2021-06-23 2:58:00 PM. Agent Finished: Case Closed. Closed date : 2021-06-23 15:02 50.087 No Service Provided 11 - No Service Provided. . Resolved on 2021-06-23 2:58:00 PM.
101015144012	311	UNADDRESSED LOCATION		VAN 311	app version: 3.10 original address: Pendrell and Comox st	1. Feedback or Comment: my current concerns about the way that the city hall is administrating the West End are: &#xD;&#xA;- parking. I have lived her s.22(1) It is crazy how parking has decreased for residents. &#xD;&#xA;- more bike lines, car sharing, meter parking, streets closed for cars, outside patios = less street permit. &#xD;&#xA;- other areas in the city as untouchable and kept always for local residents or local traffic only. &#xD;&#xA;- in fact we still pay for our street permit BUT we dont have were to park. &#xD;&#xA;- helicopters flying in West End this week At 6 am in the morning. &#xD;&#xA;how is that possible? &#xD;&#xA;noise, security = who cared about it. &#xD;&#xA;do that in other residential area = it will never happened. &#xD;&#xA;there is something wrong with the way that you evaluate the area and its development. &#xD;&#xA; &#xD;&#xA;someone has to do something better here. 2. Address: Pendrell and Comox st 3. Name: canadian citizen 4. Phone: 5. Email: s.22(1) 99. Attachments 0		s.22(1)	s.22(1)	1	6/24/2021 7:46 00 AM	6/24/2021 9:27:13 AM	CS_Mayor and Council Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Reallocated to queue: CS_Mayor and Council Feedback Incorrect Queue Allocation  Agent Finished: Case Closed. Closed date : 2021-06-24 09:27:13.307 Duplicate Request Reallocated from 311 TellUs Online

Eform Request Type: Mayor and Council Feedback Case

101015140095	s.22(1)	PENDRELL ST	V6G	s.22(1)	app version: 3.10 s.22(1)	<p>1. Subject: 5 am helicopters</p> <p>2. Describe details (who, what, where, when, why): I am writing to complain about the 2 helicopters flying over English Bay from 5-6:30 am today June 22/21. One of the helicopters had a SUV on cables dangling beneath it. It appeared to be a movie or commercial filming. This was very noisy and disruptive to people living west of Denman Street. Surely this broke noise bylaws which dictate when work can begin?</p> <p>3. Department: Mayor and Council</p> <p>4. Neighbourhood: West End</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details:</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>8. Council Item: Not Applicable</p> <p>9. Select category: Licences and Permits</p> <p>11. Specific area of concern: Noise Complaint</p> <p>12. Author Type: Individual</p> <p>13. Correspondence Type: Original Feedback</p> <p>14. Original Client:</p>	No Name No Name (ps)	1	6/22/2021 6:54:23 PM	6/24/2021 5:04:11 PM	CS_Mayor and Council Feedback	<p>Agent Created Case: Public Stuff request id: PSID0</p> <p>Agent Finished: Case Closed. Closed date : 2021-06-24 17:04:11.273</p> <p>Service Provided Reference Number: 101015140095&amp;#x0D; &amp;#x0D; Hello s.22(1) &amp;#x0D; Thank you for taking the time to share your concerns with Vancouver City Council regarding the recent helicopters near the West End area.&amp;#x0D; &amp;#x0D; The City?s Film and Special Events Team are often notified when here are helicopter operations occurring. However, when it comes to flights occurring over water, it is not in the City?s jurisdiction. &amp;#x0D; &amp;#x0D; In this situation, the helicopter company did contact City staff as a courtesy to notify them of their flight plan in advance. At the time of notification, staff did not have concerns as the flight path was described as being between YVR and the mouth of English Bay, and that the pilot did not expect to be close enough that sound would be noticed by residents on land. &amp;#x0D;</p>
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