

File No.: 04-1000-20-2021-343

July 21, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated June 30, 2021 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

**Mayor and Council feedback reports (source: VanConnect App, 3-1-1, in-person, mail, and [mayorandcouncil@vancouver.ca](mailto:mayorandcouncil@vancouver.ca) and the Mayor's direct email address), which include, but are not limited to, the City branch notified, feedback type, topic, phone, email, whether the citizen requested a response, case details and event notes. Date range: June 25, 2021 to June 29, 2021.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Please note, the Mayor and Council Feedback Reports only include correspondence directed to Council received from 3-1-1, the City Clerk's Office, and the "Contact Council" web form. The [mayorandcouncil@vancouver.ca](mailto:mayorandcouncil@vancouver.ca) email has been discontinued since 2017 and the Mayor's Office manages the Mayor's emails.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-343); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)

453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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Mayor and Council Daily Feedback Report, June 25 - 27, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
City Administration	Taxes	Vacancy Tax	Downtown	Not Applicable	Original Feedback	<p>Hello Mayor and Council.</p> <p>Please see a Reddit thread from Yesterday with 1100 votes and many comments from victims of Plan A, who are enforcing fixed lease terms with price increases at the end of the term.</p> <p><a href="https://bit.ly/3jkVGLY">https://bit.ly/3jkVGLY</a></p> <p>One Course of action mentioned in the thread is Plan A's vulnerability to Empty Homes Tax.</p> <p>They own many of the 200+ units they have listed on Airbnb and the 700 listings on Craigslist. While all the rentals state a minimum of 30 days lease agreement the City Empty homes tax Specifies that the ONLY proof accepted is an RTB tenancy agreement for 6 rental terms of 1 month minimum.</p> <p>Plan A make Each tenant sign an Agreement that specifically states it is outside the RTB and a Vacation rental for a Fixed term. At which point the tenant must move out. As such, it will not satisfy the requirements of the Empty homes tax department.</p> <p>I would suggest Auditing them to see how many of the hundreds of rentals they failed to rent out during the pandemic, when there was no rental demand for short term rentals. How many they faked the occupancy for and if they have even one RTB agreement to provide as proof.</p> <p>From the city website: Note For the 2019 tax year and going forward, the exemption for a rental property will require proof of an arm's-length tenancy agreement under the Residential Tenancy Act.</p> <p>Thanks s.22(1)</p>		Individual	s.22(1)		s.22(1)	Open
City Administration	Taxes	Water Bill	Renfrew-Collingwood	Not Applicable	Original Feedback	<p>Hello!</p> <p>My home is on a water meter. We would like to grow our own food but it's so expensive to water our veggies because of the water meter. Can families who grow food get some sort of reduction in the cost of water? I watch my neighbour whose whole front yard and boulevard are a vegetable garden, which she waters for free. While I'm having to realize that it's cheaper for me to buy veggies at the store as watering them is too expensive.</p> <p>Thanks for your consideration!</p>		Individual	s.22(1)		s.22(1)	Open
Housing and Homelessness	Homelessness	Encampments	Downtown	Not Applicable	Original Feedback	<p>From: s.22(1)</p> <p>Sent: Friday, June 25, 2021 11:10 AM</p> <p>To: Rowley, Cheryl &lt;Cheryl.Rowley@vancouver.ca&gt;; Hardwick, Colleen &lt;Colleen.Hardwick@vancouver.ca&gt;</p> <p>Cc: Mochrie, Paul &lt;Paul.Mochrie@vancouver.ca&gt;</p> <p>Subject: Tents and trash</p> <p>The tents are constantly on the overpass over Carrall St directly adjacent to Crosstown school play area. Mounds of human waste at the base of the overpass, tents setting up next to the blue pump house as well.</p> <p>Can we not keep this under control?</p>	<a href="#">Click Here</a>	Individual	s.22(1)	s.22(1)	s.22(1)	Open
Housing and Homelessness	Homelessness	Warming/Cooling Centres	Downtown	Not Applicable	Original Feedback	<p>Hello the new shelter is not a bad shelter people are nice but I tell you somebody shooting pellets , putting a bed 24 lock on a locker 23 I loose a pair of jeans but get to stay inside and oh the woman warned me to now that as one body stole my stuff I had to leave my other pants and felt damn violated stayed in a lot of them but I should say 201 central is a good line up shelter nobody steals. The city should sponser because the meindels Friend's think brown people are gay until proven guilty. Run out the social services.</p>		Individual	s.22(1)		s.22(1)	Open
Housing and Homelessness	Homelessness	Warming/Cooling Centres	Hastings-Sunrise	Not Applicable	Original Feedback	<p>Citizen said she cares about the homeless people outside on the streets and she wants more action from City Hall with respect to the heat wave. Citizen was told the information provided to 311 regarding heat wave messaging. She would appreciate the city taking more action to help the homeless with this heat wave. More of everything would be a start. More fountains, more places available with air conditioning. Anything extra the city can think of. She stepped out of her home today and she was worried for homeless people as the heat is unbearable right now.</p>		Individual	s.22(1)	s.22(1)		Open
Housing and Homelessness	Rental Housing	Prohibition of "No Pets" Clauses	Killarney	Not Applicable	Original Feedback	<p>We need to push hard on CHOA about allowing full pet restrictions. I know this has been a passionate subject among council members with regard to rentals. As some one who was fortunate enough to be able to purchase a small apartment in Vancouver i was destroyed when strata wouldn't move on allowed my dog to join my wife an i in our new home. I got on my strata pushed to change the rules. They told me if i wanted the bylaws change i would have to have them professional written. So i did. They turn them down. I asked for an SGM for a vote i was granted and SGM were the only voted on the "option to amend the pet rule" it was voted yes. But because of the bureaucracy we had to schedule a different meet to have the bylaws changed. When the time came for that they said the rules i had written were good enough.... i can go on an on and on. The real problem is if they dont want something they can string anyone along. I had to hear about my dogs death while isolated in my apartment because of covid. I fought for two years to have pet policy change and am still fighting. The truth of the matter is i wont be able to change it here because strata are mismanaged, especially when they owner run stratas. If we could restrict pet restrictions maybe we could help owners stay with their pets and help pet owners find homes.</p> <p>Thank you for your time</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Licenses and Permits	Animals, Trees, Gardens, and Lawns	Trees	Grandview-Woodland	Not Applicable	Original Feedback	<p>Hope the city has plans to water and mulch trees and other plants in parks, on streets, and public spaces during the hot dry weather. There are young trees in Grandview Park that could die, like some did last summer.</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open



Mayor and Council Daily Feedback Report, June 25 - 27, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Licenses and Permits	Bylaw Enforcement	Beaches	West End	Not Applicable	Original Feedback	<p>Yesterday, I and many other Vancouverites were trying to beat the heat in a COVID-safe manner by enjoying the evening at Jericho beach. Temperatures are dangerously hot this week, and having access to outdoor space and especially the water is crucial. However, at 10pm, several VPD officers drove into the beach on ATVs and gruffly told everyone that the beach had closed and that we had to leave immediately.</p> <p>I can understand having "closed" hours at a beach as an excuse to shut down parties and to minimize noise complaints from nearby residential areas. However, I'm struggling to understand why the VPD would enforce these rules so strictly, especially given the circumstances. The atmosphere on the beach was peaceful and quiet; it was still light out, and there were plenty of families enjoying the outdoors. The nearest residential houses were at least several hundred meters away, and I doubt they could have even heard yelling through the many trees and fields that separate them from the beach, had there been any significant noise. Nevertheless, VPD officers chose to force everyone to pack up and leave the beach right at the peak of a beautiful sunset, for seemingly no purpose other than to exercise their power.</p> <p>In what way does having officers fly through the beach at borderline-reckless speed, kicking up sand and dust in the process, contribute to public safety? I can think of no justifiable reasons for their actions, especially on a day when access to the outdoors is so critical. Even at 10pm, many peoples' houses would have been dangerously hot, and forcing people inside made things considerably less safe. I also know that I was not alone in my frustration, as several nearby groups and families spoke to me and my friends in bewilderment. I certainly did not help that the officers were unfriendly and treated everyone as though they were nuisances for "trespassing" after hours.</p> <p>If I can't trust my police department to consider not only my "safety" but the enjoyability of living in a city, I will be supporting local politicians who advocate for cuts to police funding. I see no reason to support an institution actively going into the community and making it a worse place to live on the taxpayers' dime. Actions like these are completely avoidable, and do little but generate animosity and undermine the community's trust in the police.</p> <p>My suggestion would be to have a conversation with the VPD about the enforcement of rules like this. I appreciate that as of late, bylaws about drinking in parks and on beaches have mostly been enforced only when there is an issue of public safety. Surely this is a rule which should be treated in the same manner.</p> <p>Sincerely s.22(1)</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Bylaw	Kitsilano	Not Applicable	Original Feedback	Citizen was not happy when he found out that power equipment, including pressure washers can run until 10pm daily including holidays. He would like to see the bylaw changed to reduced hours.		Individual	s.22(1)	s.22(1)		Open
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Bylaw	West End	Not Applicable	Original Feedback	I do not understand why the city allows single-stroke gasoline engines to be used for power washing, hedge trimming etc. They are noisy and definitely contribute to climate change. Battery and electric alternatives definitely exist. I hope council will take this matter up.		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Complaint	Dunbar-Southlands	Not Applicable	Original Feedback	<p>To Mayor &amp; Council re the WEST END Noise, Traffic, Litter, Safety are growing problems in parts of the West End. Please take some action to ameliorate these problems. See below. UNRELENTING NOISE 7:30 am - 11: garbage trucks 7 days a week, business supply trucks, gardeners with lawn mowers, edgers, leaf blowers, police helicopters, police loud speakers, English Bay Beach buskers speakers echoing off buildings, Denman restaurants with amplified music, Cactus Club with amplified music at the beach. PLEASE name a quiet day in the West End. No gardeners, no garbage trucks, no amplified music.</p> <p>TRAFFIC Cars, cyclists, road bikes using Beach &amp; Pacific / avoiding the bike lane, electric bikes, electric scooters, loud cars, speeding cars, pedestrians; this is a nightmare waiting to happen. PLEASE put a 4 way stop at Nelson &amp; Nicola. PLEASE install 'Local Traffic' signs on our residential streets. PLEASE take steps to reduce Lion's Gate Bridge traffic that travels through the West End.</p> <p>LITTER Vacant store fronts are dirty. There are insufficient garbage cans. Visitors leave garbage on the beach. PLEASE pickup park garbage throughout the day. PLEASE require commercial property owners to keep their properties clean.</p> <p>PIGEONS Pigeons are invading apartment balconies leaving nasty messes &amp; attempting to nest. This issue began only a few years ago. If you can cull the geese who don't bother the neighbours, you can deal with the pigeons. PLEASE place some 'do not feed the pigeons' signs at the Denman 7-Eleven and at English Bay. Please take some action to keep the West End a livable neighbourhood. Thank You s.22(1) s.22(1)</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Other	Provincial Government Related	Endorsing the Vote16BC Campaign to Lower the Voting Age to 16 across BC	Hastings-Sunrise	Not Applicable	Original Feedback	I can only assume from your support of a lower voting age that you also fully support amending the young offenders act to make these same youngsters responsible for their crimes. After all, if they arent old enough or mature enough to understand crime is wrong, how can you expect them to navigate the political world of half truths and outright lies? No lets keep the voting age where it is and you tards start coming up with a full thought.		Individual	No Name Provided	s.22(1)	s.22(1)	Open
Police, Fire, and Public Safety	Community Safety	Royal Canadian Mounted Police	Unknown	Not Applicable	Original Feedback	Your Major puts RCMP officers at risk as can be noted in several actions in the city lately. The RCMP have a job to deal with aggressive, law breaking people and that is not easy. What happens when Stewart is robbed or attacked, if there are no police, who will be there, his Mom? Kennedy is a dolt and needs to sit down and wait for the tax rocks to fall.		Individual	s.22(1)		s.22(1)	Closed

Mayor and Council Daily Feedback Report, June 25 - 27, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Police, Fire, and Public Safety	Emergency Response	COVID19 General Comments and Concerns	Unknown	Not Applicable	Original Feedback	Citizen says due to Covid many individuals are working from home and meetings are taking place at home and citizen says the City should consider changing construction time hours. Currently, private construction has an end time of 8 PM but citizen believes it should be changed to 5 PM. Citizen understands that construction needs to happen but thinks during the time of Covid limiting hours will be beneficial for everyone. *Citizen was hesitant leaving her name and was advised her contact details are not given out etc. **She said something like online classes for her children during summer and the construction noise gets too loud etc.		Individual	s.22(1)	s.22(1)		Open
Social and Community Services	Community Services	Cooling Centres	Grandview-Woodland	Not Applicable	Original Feedback	Currently she's at Britannia Ice Rink which closes at 6pm. Citizen Wants to have cooling centres available in all neighbourhoods where people can go and to have them available all night. After 6pm today the heat is supposed to be at 40 degrees or higher. Citizen stated she has medical conditions and needs to keep cool and the city needs to do better.  Listed off on our website for how to keep warm but she stated there is no cooling centres in Grandview Woodland area after 6pm.  Citizen also stated that there needs to be an option for a place with dogs with their owners. Citizens stated this heat is record breaking.		Individual	s.22(1)	s.22(1)		Open
Social and Community Services	Mental Health and Drug Use	Drug Use	Downtown	Not Applicable	Original Feedback	Dear mayor and council members,  This is the second time I am writing to you regarding my concerns about the rampant IV drug use that is taking over Yaletown. On this hot summer day my family and I were chased out of Emory Barnes Park because of an IV drug user. Here you can see where he was using drugs in a fountain that children play in. On the bench right beside the fountain are his Naloxone kits as well as other drug paraphernalia. This is completely unacceptable. What is the mayor and the council doing to address this problem?	<a href="#">Click Here</a>	Individual	s.22(1)		s.22(1)	Open
Social and Community Services	Reconciliation	Racism in Vancouver	West End	Not Applicable	Original Feedback	I totally support Mayor Kennedy Stewart's decision to step away from his role as spokesperson for the VPB & his calls to place the city police under the control of - the city.  Policing has changed & become even more challenging. I do not envy them their task. And I appreciate their presence.  If we as a community of many peoples are to remain strong we need a policing service that everyone can have trust in.  When I hear & read that the Vancouver Chief of Police, Const. Adam Palmer & the VPB do not accept that systemic racism exists & within its organization, we have a problem.  At the very least, I am calling on City Council to endorse the Mayor's actions & endorse the need for systemic change within the VPD's organization.  Sincerely, s.22(1)		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Social and Community Services	Reconciliation	Racism in Vancouver	West End	Not Applicable	Original Feedback	what is the legal definition of systemic racism?		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Streets, Sanitation, and Transportation	Garbage and Sanitation	Human Waste	Kensington-Cedar Cottage	Not Applicable	Original Feedback	The caller would like the city to remove human waste on city property throughout the city. She also feels there should be a policy to fine individuals who defecate on city property. She feels these services should be provided as human waste is a health hazard.		Individual	s.22(1)	s.22(1)		Open
Streets, Sanitation, and Transportation	Garbage and Sanitation	Illegal Dumping	Downtown	Not Applicable	Original Feedback	Our non-profit members funded charity organization, Shon Yee Benevolent Association has been victimized repeatedly with graffiti and illegal dumping of organic and nonperish garbage by residents and homeless people of the DTES. Our association has been repeatedly charged by the Vancouver City Sanitary Department multiple fines for violations of dumping organic and solid waste which causes an overflow of our rented garbage causing a public health hazard and unsightly mess. We have installed a \$5000 video camera ( with funds meant for our Senior Citizens Housing repairs and diverted to pay for removal of the graffiti and garbage) in attempts to stop these illegal and continuing activities.  We have been dealing with this problem over the past several years and it does not stop. Our association has been paying multiple fines and increased dumping charges by the private disposal company, funds which we cannot afford.  Our Board of Directors of Shon Yee Benevolent Association of Canada, Vancouver Branch, 408 Jackson Street, Vancouver, BC. would invite the Mayor and the whole City Council to meet with the Board to see for themselves the multiple problems we are constantly having to remediate and be charged by the Sanitary Department for bylaw violations and the private disposal company charging our association extra for dumping illegal material and constant overflow of the garbage bin. Our association has been in this location of DTES for 120 years, and our purpose is to serve the Canadian Chinese Community in general, and our member funded association in particular, with senior citizen non profit low cost housing, youth activities and social services. We will send Mayor and City Council members pictures of graffiti and garbage materials which I cannot include in this webpage. Please send me the inclusive link of Mayor and City Councilors to s.22(1)		Individual	Jack Say Yee, Vice-Chairman, Shon Yee Benevolent		s.22(1)	Open
Streets, Sanitation, and Transportation	Garbage and Sanitation	Waterways	Downtown	Not Applicable	Original Feedback	Hi! Are we still pumping raw sewage into the ocean? But we then have e coli and cannot use the water? Is that the brown froth floating in the water? Why can't we use this for recycling/energy?  Btw, you've decimated the goose population in Vancouver with your egg-stealing. Congratulations.		Individual	s.22(1)	s.22(1)	s.22(1)	Open



Mayor and Council Daily Feedback Report, June 25 - 27, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	Dunbar-Southlands	Not Applicable	Original Feedback	<p>I wish to comment on the draft Climate Emergency Parking Program as it is poorly considered and ill advised.</p> <p>1) All ICE vehicles contribute to climate change/pollution, not just 2023 and later models, and all should be part of the solution.</p> <p>2) Vancouver has many high net wealth individuals who consider \$1000 to be "pocket change" and an insignificant cost.</p> <p>3) Vancouver also has many individuals (my self included) who consider \$1000 a financial irritant and "cash grab" but can pay (and grumble). There are also those who will find \$500/\$1000 a challenging financial burden.</p> <p>4) New houses have multi vehicle garages and residents can park off-street to avoid the annual fee, while those of us in older houses have one garage/carport (which is environmentally better) and would have to purchase the permit. This is not equitable.</p> <p>5) People may be so frustrated that they may park vehicles in their yards.</p> <p>6) Vehicles can remain in operation for many years. I have no plans to replace my 2006 Nissan X-Trail. Will these proposals make people defer purchases of 2023 and subsequent models and continue to drive polluting vehicles?</p> <p>7) The idea that 2022 Jaguars, Bentleys, Lamborghinis and Porsches will not be taxed but 2023 will be is bizarre.</p> <p>8) What effect will these proposals have on the used vehicle market? Will it cause imports of pre 2023 vehicles into Vancouver to avoid the annual fee? Sounds like a good marketing ploy.</p> <p>9) It is unclear what the intent of these proposals are. Is it to raise funds or cause a change in people's behaviour and purchasing patterns? It seems that there will be little change in behaviour which is what is necessary as the proposal is linked to an emergency, requiring immediate attention.</p> <p>10) The \$3 overnight parking fee for visitors is an insult. As a taxpayer my annual taxes/fees have increased 4.6% annually since 2010. This fee, although small, is a major irritant as it intrudes on people's home/private/social life and indeed a "cash grab".</p> <p>11) How much equipment investment is necessary to collect a \$3 overnight parking fee?</p> <p>12) How many people need to be hired to enforce overnight parking? How flexible are the current by-law enforcement shifts?</p> <p>13) Will vehicles owned by corporate entities be included in this program? What if the corporation has a legal office outside Vancouver?</p> <p>Proposal:</p> <p>To match cause and effect, each ICE vehicle should be assessed a per km charge based on the engine type and size. ICBC already collects annual km driven for purposes of the low travel discount. It would not require too much effort to program a per km pollution charge to be annually paid with insurance renewal. The more km driven per year, the more that is to be paid. I am certain ICBC would cooperate in the design and setup.</p> <p>When a vehicle is sold the pollution charge is paid on km driven to date and paid when ownership is transferred.</p> <p>The more you pollute, the more you pay. This model could also be used for congestion pricing.</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Closed
Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	Dunbar-Southlands	Not Applicable	Original Feedback	<p>As a long time city resident I wish to register my strenuous objection to the the City's proposed parking tax. It appears to me to be an ill conceived revenue grab which will almost certainly increase the City's carbon footprint. That increased footprint starts with the \$500,000 to \$1 million a year that the City has indicated it expects to spend to enforce the permits. This is on top of the costs of designing and administering the program, and the gross inconvenience it will mean for residents.</p> <p>Where is the cost benefit analysis that actually demonstrates a net reduction in pollution and GHG emissions over the life of this program? Painting a program as green seems to give our municipal government license to avoid relying on this sort of analysis should be at the core of any serious attempt to reduce our carbon footprint. How fair or effective is a tax which residents who have the luxury of off-street parking can easily avoid?</p> <p>Parked cars do not create GHG's or pollution. A serious green program to reduce vehicle emissions would incorporate road or congestion pricing to put a cost on driving in the city, not parking, and apply to all vehicles, not just the ones that are parked on the street. How about just increasing the gas tax,</p> <p>Having said all that, the City of Vancouver accounts for less than .02% (yes that's 2/10,000) of global GHG emissions. How about focusing on just being a well run city and keeping expenditures down rather than trying to advance inconsequential "green" initiatives? Increased expenditures will ALWAYS carry increased carbon emissions. Investments to reduce them need to be justified with very thorough engineering analyses over the full lifecycle of the project. And that includes electric vehicles. The higher cost of electric vehicles is largely a relocation of the carbon footprint from where the vehicle is used to the locations where the raw materials are sourced and the batteries are manufactured, which are more than likely sourcing their energy from fossil fuels.</p> <p>Climate change is a very real problem but we need realistic big picture solutions to solve it. Supporting appropriate senior government initiatives is a good start but encouraging local technology development for carbon sequestration, energy storage and alternative energy solutions, i.e. fusion, is a much more effective use of our resources than pursuing local "feel good" measures that just further inconvenience Vancouver residents.</p> <p>Yours sincerely s.22(1)</p> <p>P.S. In case you want to fact check my numbers, here are the sources. I prorated the estimate for Vancouver based on it being about 12% of the provincial population: <a href="https://bit.ly/35YNERe">https://bit.ly/35YNERe</a> <a href="https://bit.ly/3jogjH5">https://bit.ly/3jogjH5</a></p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	Kitsilano	Not Applicable	Original Feedback	<p>This is an outrageous assault on the basic tenet of democracy that government is "for the people". Do you not stop and think what living in this city is really like for people who rent, people with low income, people who do not have access to off-street parking, people with mobility and other health challenges?</p> <p>People who maybe would love to be able to just live their lives on a bike but can't manage that?</p> <p>I shudder to contemplate the endless complications that are about to roll out for hapless visitors who will need to be able to navigate getting a "pass" so they won't end up ticketed and towed. Why do that to people?</p> <p>We need "rulers" with wisdom and compassion. This is a brilliant plan if your main goal here is to raise money but a lousy imposition on many of your fellow citizens.</p> <p>Please give us humble citizens more time to react before you put this plan in place.</p> <p>And please take a more time yourselves to process the probable impact before you do. Sadly, I doubt my words will have much impact but maybe you could stop long enough to find a way to put some mercy and kindness into this plan?</p>		Individual	s.22(1)		s.22(1)	Closed
Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	Unknown	Not Applicable	Original Feedback	<p>You guys are ruining the city with your parking plans. With your lies about people supporting your agendas. Cant wait to vote all you out next election.</p>		Individual	s.22(1)		s.22(1)	Closed

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Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	West End	Not Applicable	Original Feedback	<p>thank you for the email back. I would like to provide my honest feedback</p> <p>1. Charging market-based rates for new parking permits - there should be a better way to evaluate: parking available vs residents vs what its available for visitors in the area. - currently street parking is not representative to what residents can get access. Paying for street parking and you are not able to use it, it is not a good support from the city.</p> <p>2. Keeping existing permit holders on the same rates - good but parking has been limited with other new implemented measurements.</p> <p>3. Creating a parking benefit district - not familiar with it and cant provide feedback. - some areas parking stays still for residents only WHY not in the west end.</p> <p>4. Dividing the permit zone</p> <p>5. Unlocking unused parking - good and in addition make parking structures that residents can rent on monthly bases to free the stress of finding parking.</p> <p>6. Improving parking enforcement yes but not decreasing parking for residents</p> <p>7. Letting visitors park in residential spaces when its less busy - im on the fence with it. some areas in the city - you cant park unless u live in that block.</p> <p>8. Adding parking meters to some visitor parking spaces - problem = it reduced and reduces resident parking.</p> <p>9. Converting some residential parking to visitor parking. - same as before.</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Streets, Sanitation, and Transportation	Parking	Parking Enforcement	Downtown	Not Applicable	Original Feedback	<p>Caller is upset that the City permits too many businesses that allow delivery trucks to stop or park in City lanes. She believes there is not enough parking enforcement in the City who enforce idling vehicles as well. She has made multiple complaints to parking enforcement about this but she believes it is important to raise her concerns to Mayor and Council. She believes there are better solutions out there to mitigate the amount of traffic and idling vehicles within the City. She would like to discuss some of these topics with Mayor and Council. Please reach out at your convenience.</p>		Individual	s.22(1)	s.22(1)		Open











s.22(1)

s.22(1)



Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
City Administration	Taxes	Property Tax	Unknown	Not Applicable	Original Feedback	Citizen says the taxes for his home are way too much. He says he is a senior and they cannot survive these increases. He says we may as well be a communist government and everyone can die working and line up for their food. He says he's had to work hard all his life and the Government takes the little money he has. He also notes that Mayor and Council always votes in favour of giving themselves a raise and citizens are left to make up the difference. He says people are going to be forced to stop paying simply because they cannot afford the amounts. He says the COV is going to make good hard working people homeless.		Individual	2021 June, Anonymous			Closed
Greenest City	Air and Water Quality	Extreme Heat Plan	Downtown	Not Applicable	Original Feedback	<p>Hello Mayor and City Council,</p> <p>My name is s.22(1) and I am a resident of Vancouver, living in Gastown. As you know, a record-breaking heat wave has quickly approached Vancouver, and as a result, many in the city are suffering the repercussions of this. Many of your constituents do not have air conditioning for numerous reasons, and they alongside their residents and pets, are suffering greatly? this is not dramatic. Rather, it is the reality of the situation, as people have been hospitalized or have even died due to similar (and less extreme) heat waves here in the past.</p> <p>My hope is that you will take immediate action to ensure the safety and well-being of your constituents. While most people are taking the steps that they can to stay cool indoors (whenever possible), air conditioners have become impossible to purchase, as they are largely out-of-stock everywhere in the city. I, myself, have been unable to allocate an air conditioner, and while my situation is challenging, I can't imagine what it must be like for those who are facing homelessness or under-housing. I am fortunate to even have a roof over my head, a privilege that I do not take for granted.</p> <p>I am also worried about s.22(1) at the First Nations Health Authority here in BC, who have individuals/families in our communities who are also are asking for help from our elected officials in any way possible. My hope is that you will use the responsibility and authority that we trusted in you wisely, to take immediate action. If not, I can guarantee that some residents will suffer grave consequences due to this extreme heat.</p> <p>It may be helpful for the City of Vancouver to ask for additional stock/procurement from the private sector, with prompt shipping; to open and maintain additional cooling centres to protect the most vulnerable and to ensure other appropriate and</p>		Individual	s.22(1)		s.22(1)	Open

### Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
						centres to protect the most vulnerable, and to explore other appropriate and immediate measures.  I am normally not this reactive, nor do I take such a step of reaching out to you lightly? I am just a very worried citizen, and genuinely hope that you and your team will be able to help. Please see the following for additional information that may offer context to what I have outlined above: <a href="https://bit.ly/2Udk3Ru">https://bit.ly/2Udk3Ru</a> <a href="https://bit.ly/3xhWtkU">https://bit.ly/3xhWtkU</a> <a href="https://bit.ly/3hIk65o">https://bit.ly/3hIk65o</a>  As you will see, this is an urgent matter that requires urgent action. Please let me know what steps you are able to take, if any at all. I understand that the City has issued advisories related to this, but I feel that more can be done, and know that I am not alone in thinking this. With respect and gratitude, s.22(1)						
Greenest City	Air and Water Quality	Extreme Heat Plan	Hastings-Sunrise	Not Applicable	Original Feedback	I think in the middle of this heat wave having a fence around Oppenheimer Park it's cruel and unusual punishment. Sitting on the grass under a tree when your house is not air conditioned is the perfect respite and it is just awful that the city is doing nothing.		Individual	s.22(1)		s.22(1)	Open
Greenest City	Air and Water Quality	Extreme Heat Plan	Marpole	Not Applicable	Original Feedback	I just left a note re street trees with empty water bags to your online site, but I think an appeal from council to the public would help. The trees are suffering. Empty water bags are no use. Encourage the public to fill nearby water bags and help the trees.		Individual	s.22(1)	s.22(1)	s.22(1)	Open
Greenest City	Air and Water Quality	Extreme Heat Plan	Marpole	Not Applicable	Original Feedback	Citizen feels that we should provide more cooling centres throughout Vancouver (specifically citing south/west Marpole). Seeing the current locations, the citizen feels like there is not enough options and that Mayor and Council should look at providing more of a budget to provide more options for those that are vulnerable to this extreme heat and ensure their citizens safety no matter where they are located.		Individual	No Name Provided			Open
Greenest City	Air and Water Quality	Extreme Heat Plan	Renfrew-Collingwood	Not Applicable	Original Feedback	Hello,  Good day. There are not enough public cooling centres (places with air conditioning) in the city, especially during the intense heat. The Vancouver Public Library is one good place to go; however, most of its branches have no chairs and tables for people to use. Why? When the restaurants are opened, why are we still preventing vancouverites from sitting down indoor? Setting the chairs and tables apart is the way to go, I believe.  Please		Individual	s.22(1)	s.22(1)	s.22(1)	Open



Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Greenest City	Air and Water Quality	Extreme Heat Plan	Unknown	Not Applicable	Original Feedback	To Mayor Kennedy Stewart and Vancouver City Councillors, Temperatures in Vancouver are set to approach and even surpass 40 C, and experts have noted the significant health risks involved. While many, including ourselves, have been staying indoors with air conditioning, there is a sizable homeless population in Vancouver without this privilege. Given that the homeless population is already a vulnerable population, these record-high temperatures could be severely dangerous to those without access to indoor air conditioning, reliable refrigeration, or indeed any relief at all from the heat. We implore City Council to take action and set up shelters for people to take refuge. These shelters should, at bare minimum, have capacity and bedding for anyone who needs a place to stay, as well as reliable refrigeration and adequate food and water for everyone housed. They ought also to be advertised and access ble, including to people with disabilities. We acknowledge that the City has already implemented temporary changes such as the addition of water fountains, and we implore City Council to continue this good work by ensuring all of Vancouver is safe from the heat. This is not a matter of economy or environment, but one of compassion and human decency. If the City is committed to keeping the citizens of Vancouver safe, then that includes the citizens who cannot afford housing and/or air conditioning. Setting aside the fact that homelessness is not and has never been a moral issue, even morality must give way to the greatest moral issue of all: that all human beings are entitled to basic safety and good health, and that the City of Vancouver has taken up the responsibility to provide these things.Most importantly, however, are the needs and voices of the homeless population themselves. We, writing this letter, are also in a privileged position of having not experienced homelessness ourselves. It is only our concern for the people living in our city that spurs us to write to you, as we cannot wholly speak for those in need. Those who are homeless and in poverty already face difficulty with having their voices heard or even being counted in a federal census. If the City is truly to serve the people, it must actively seek and listen to the needs of the disenfranchised. We hope this letter is considered with as much gravity as it was written, and that the City will act with as much urgency as we feel. Sincerely, Concerned citizens of Vancouver		Individual	s.22(1)		s.22(1)	Open
Greenest City	Climate Change	Climate Change	Unknown	Not Applicable	Original Feedback	Citizen wonders if Mayor and Council will now start taking global warming seriously after experiencing the heat wave. She says the city is built on a concrete jungle and we are responsible for forest fires and other climate issues. She says we must do more on this issue even thought it's probably already too late. She says we are gunna go up like Australia and Oregon in fire. She says the COV is greedy and they only care about bringing in foreign money rather than deakubg with the real issues. Citizens says the COV needs to wake up right now!		Individual	No Name Provided			Closed
Housing and Homelessness	Rental Housing	Plan A Real Estate	Unknown	Not Applicable	Original Feedback	Please see attachment	<a href="#">Click Here</a>	Individual	s.22(1)		s.22(1)	Open

**Mayor and Council Daily Feedback Report June 28, 2021**

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Housing and Homelessness	Rental Housing	Short-Term Rentals	Unknown	Not Applicable	Original Feedback	<p>From: s.22(1)</p> <p>Sent: Wednesday, June 23, 2021 9:05 AM</p> <p>To: Kirby-Yung, Sarah &lt;Sarah.Kirby-Yung@vancouver.ca&gt;; Hardwick, Colleen &lt;Colleen.Hardwick@vancouver.ca&gt;</p> <p>Subject: Tribunal upholds \$14,500 award for tenant wrongfully evicted to make way for Airbnb - Open Housing</p> <p>This is disturbing.</p> <p>"Despite the court ruling, neither the City of Vancouver nor Airbnb has taken any action against Blouin and Ng, and the unit is still available on Airbnb2 [openhousing.ca]."</p> <p>Is there not a process where the City would be made aware of this type of decision and initiate action against the owner not following the city bylaw? Using a bedroom as an office certainly isn't living in the unit as your residence and renting out a room.</p> <p><a href="https://bit.ly/3Ad6zpa">https://bit.ly/3Ad6zpa</a></p> <p>I don't have a way to get this story and details through to 311, so thanks.</p> <p>Thanks, s.22(1)</p>		Individual	Cheryl Rowley		Cheryl.rowley@vancouver.ca	Open
Housing and Homelessness	Social Housing	SROs	Downtown	Not Applicable	Original Feedback	<p>Citizen wanted the following conveyed to Mayor and Council:</p> <p>"To alleviate the shortage of accomodations for those that are experiencing homeless - please relax on the single room occupancy rule. If you allow people to share these room facilities that it could definitely help with the shortage and maximize the potential".</p>		Individual	No Name Provided			Closed
Licenses and Permits	Property Use, Noise, and Graffiti	Graffiti	Fairview	Not Applicable	Original Feedback	<p>Hey,</p> <p>I'm trying to make a dent in the tidal wave of grafitti that's sweeping our neighborhood but the City seems to have no strategy of your own.</p> <p>My building removes any grafitti that appears immediately but:</p> <ul style="list-style-type: none"> <li>- a request submitted via VanConnect for free paint was submitted months ago, was marked "in progress" within minutes but absolutely no progress has been made since.</li> <li>- the Telus box in front of our building is covered but... VanConnect just says contact Telus and provides an email that Telus never respond to. I sent in a question to 311 about how to get Telus to act because they seem to be totally ignoring the bylaws but 311 didn't respond either... just more into the black hole.</li> </ul> <p>Newspaper boxes also never seem to be dealt with even when reported. Why are the biggest corporations in Vancouver allowed to do nothing while the rest of us are trying our best?</p> <p>Overall about 10% of the requests I submit are brought to a satisfactory conclusion but even they take way too long. The 10 goal isn't being met and besides 10 days is too long.</p> <p>You should speak to Richard Wallis at Metro Vancouver Regional Parks. They recently created a team dedicated to grafitti removal. Their goal was to remove any grafitti reported within 48 hours and they're actually acheiving that. It's making a difference too - in Pacific Spirit Park the areas they've removed tagging from have been re-tagged but the frequency has declined and some areas it's virtually stopped.</p> <p>In Vancouver with a lack of coordinated effort slow response and disconnected</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open



Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
						<p>... however, with a lack of consistent enforcement, slow response and disconnected reporting system no progress is being made and people like me who are trying to help are being thwarted. In fact City property is sometimes the epicenter of local graffiti hotspots. City Studio on Spyglass Place is a good example - the shield preventing access to the roof is absolutely covered... the stairs to the Cambie Bridge is now covered... and just the other day the seawall itself was defaced right there. If the issue is spreading from City property how are the rest of us supposed to make a difference even if we want to.</p> <p>Please find some way to address this issue and activate the people who actually want to help (there are lots of us). The only way we'll beat this is timely removal, repeated until the taggers start to give up.</p> <p>Cheers, s.22(1)</p>						
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Complaint	Downtown	Not Applicable	Original Feedback	<p>Please just watch this video on the importance of reducing noise in cities. Downtown Vancouver is simply too loud and there are proven strategies that can be implemented to reduce noise pollution.</p> <p><a href="https://bit.ly/35Zx0kj">https://bit.ly/35Zx0kj</a></p>		Individual	s.22(1)		s.22(1)	Open
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Complaint	South Cambie	Not Applicable	Original Feedback	<p>Citizen said that COV should not have allowed any construction related noise today due to heat wave. She said that most people were not able to sleep last night and now are trying to sleep but can't because of construction related noise.</p> <p>I advised that the bylaw allows COV to do work as early as 7am and the crew outside her house started at 730am today.</p> <p>They are working during allowable times but citizen feels that COV should have changed the rules today due to heat wave.</p>		Individual	s.22(1)	s.22(1)		Closed
Licenses and Permits	Property Use, Noise, and Graffiti	Noise Complaint	West End	Not Applicable	Original Feedback	<p>Every night at Beach &amp; Bidwell a group starts at 6 pm with microphones blasting nonsense, rap and foul language loudly.</p>		Individual	s.22(1)		s.22(1)	Open
Licenses and Permits	Property Use, Noise, and Graffiti	Strata Bylaws	Killarney	Not Applicable	Original Feedback	<p>I appreciate trying to easy pet restrictions with renters but could we please also fight for strata owners who are not allowed pets. I would like to stop allowing strata bylaws the out right restrict animals too</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Closed

### Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Other	International Issues	Solicitation	I do not live in Vancouver	Not Applicable	Original Feedback	<p>Dear Sir/Madam</p> <p>We would like to take an opportunity to introduce ourselves as one of the growing manufacturers and exporters of Rice &amp; Cereals from the Northern part of India.</p> <p>We would like to start export of Basmati Rice and Cereals from India to your respected country. We have all varieties of Basmati rice, steam rice, white rice / parboiled rice, brown rice, organic rice, red rice, broken rice and cereals that are all available in India. Our processing plant is 200 tons per day. We follow European &amp; American standards as per our distinctive features of rice mill as under;</p> <ul style="list-style-type: none"> <li>~ Machinery from Germany, America, England and Japan</li> <li>~ No human touch during processing.</li> <li>~ Fully automated plant.</li> <li>~ Exactly located on the foothills of the Himalayas</li> <li>~ Facing Himalayan River front just 200mts away</li> <li>~ Sweet water directly from the Himalayan river.</li> <li>~ All machinery and equipment's are stainless steel and galvanized</li> <li>~ Using paddy only from Punjab and Haryana which are original, authentic mother states of basmati rice cultivated and grown with water of seven rivers of Himalayas.</li> </ul> <p>We hereby request your good self to kindly revert back with queries information regarding the above.</p> <p>Looking forward.Thank you. Warm regards, Ms. Namya Bali  (+91-9914000027) www.suryagrainland.com  SURYA GRAIN LANDS LLP (Rice Mill Plant Unit)  Village Basma ,Mohali, Punjab  Namya Overseas (Food Grain Trading Unit)  906,Industrial area, Chandigarh (UT)</p>	<a href="#">Click Here</a>	Individual	Namya Bali		info@suryagrainland.com	Open
Planning, Zoning, and Development	Urban Planning	Jericho Lands Planning Program	West Point Grey	Not Applicable	Original Feedback	<p>Dear Mayor and Council,</p> <p>I was away in the wilderness without internet access and so was unaware the Jericho lands report came before council until yesterday. As a result I was not able to comment until now.</p> <p>I share the concerns expressed by the West Point Grey Residents Association in their letter to council. <a href="https://bit.ly/3qyKHAq">https://bit.ly/3qyKHAq</a></p> <p>The Jericho lands are indeed NOT a separate neighbourhood but constitute a significant component of a long established neighbourhood, Point Grey. Therefore development at Jericho must respect neighbourhood context in terms of height and density.</p> <p>Treatment of views here are also crucial. As the land slopes up to the south of the Jericho lands, views of the mountains and oceans from streets to the south are treasured and add hugely to the livability and appeal of the neighbourhood for both residents and the general public alike. I am alarmed that the Jericho report mentions only "framing" views and not preservation of views. View preservations is essential.</p> <p>Any development at Jericho must only proceed with the full and complete consultation of all current Point Grey residents as these residents will be immensely affected by changes to this huge swath of land in their midst.</p> <p>To that end, a much longer lead time is needed than was provided prior to this matter coming before council on June 23 so that all voices can be heard.</p> <p>Sincerely,  s.22(1)</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open



Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Police, Fire, and Public Safety	VPD Conduct	Complaints	Unknown	Not Applicable	Original Feedback	<p>From: s.22(1)</p> <p>Sent: Saturday, June 26, 2021 6 58 AM</p> <p>To: Stewart, Kennedy &lt;Kennedy.Stewart@vancouver.ca&gt;</p> <p>Cc: Wiebe, Michael &lt;Michael.Wiebe@vancouver.ca&gt;; Swanson, Jean &lt;Jean.Swanson@vancouver.ca&gt;; Kirby-Yung, Sarah &lt;Sarah.Kirby-Yung@vancouver.ca&gt;; Hardwick, Colleen &lt;Colleen.Hardwick@vancouver.ca&gt;; Fry, Pete &lt;Pete.Fry@vancouver.ca&gt;; Dominato, Lisa &lt;Lisa.Dominato@vancouver.ca&gt;; De Genova, Melissa &lt;Melissa.DeGenova@vancouver.ca&gt;; Carr, Adriane &lt;Adriane.Carr@vancouver.ca&gt;; Boyle, Christine &lt;Christine.Boyle@vancouver.ca&gt;; Bligh, Rebecca &lt;Rebecca.Bligh@vancouver.ca&gt;</p> <p>s.22(1)</p> <p>VIA EMAIL</p> <p>Mayor Kennedy Stewart</p> <p>City Council Members</p> <p>Vancouver City Hall</p> <p>453 W 12th Ave</p> <p>s.22(1)</p> <p>Dear Mayor Stewart and City Council,</p> <p>s.22(1)</p>	<a href="#">Click Here</a>	Individual	s.22(1)		s.22(1)	Open
Streets, Sanitation, and Transportation	Parking	Residential Parking	Kitsilano	Not Applicable	Original Feedback	<p>From: s.22(1)</p> <p>Sent: Friday, June 25, 2021 1:27 PM</p> <p>To: Hardwick, Colleen &lt;Colleen.Hardwick@vancouver.ca&gt;</p> <p>Subject: No parking 1300 block Cypress Street</p> <p>Hello Colleen,</p> <p>These signs went up Wednesday afternoon.</p> <p>No arborist work done yesterday and none today.</p> <p>Why is this contracted arborist not doing his work as scheduled and we are giving him a window to show up any day he wants?</p> <p>Why is the city allowing this?</p> <p>Can we have our parking back as soon as possible please?</p> <p>The arborist is making things difficult here. Not the citizens of this neighbourhood.</p> <p>Thanks!</p> <p>s.22(1)</p> <p>s.22(1)</p>	<a href="#">Click Here</a>	Individual	s.22(1)	s.22(1)	s.22(1)	Open

Mayor and Council Daily Feedback Report June 28, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Streets, Sanitation, and Transportation	Streets and Sidewalks	Road Maintenance	West Point Grey	Not Applicable	Original Feedback	<p>Citizen feels that with the air quality and the heat wave that COV should not be doing tar related work outside.</p> <p>He said that the tar truck releases fumes into the air and most people have their windows open right now.</p> <p>He said crew are filling in cracks on the road with the tar truck and people in the area will have to endure the fumes when there is an air quality issue and a heat wave.</p> <p>No follow up requested.</p>		Individual	s.22(1)	s.22(1)		Closed



**From:** s.22(1)  
**Sent:** Saturday, June 26, 2021 6:53 PM  
**To:** s.22(1)  
**Subject:** [EXT] Regarding Plan A Real Estate's illegal business practices in City of Vancouver

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

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Dear Mayor and Councillors,

I have been a Vancouver resident for close to 15 years. Also, I've been a renter all this time and have no plans to own due to the disparity between wages and the cost of homeownership in Vancouver. It's not impossible to own, but we have to choose between having savings, a child, and a home as a working couple in their 30s.

Today I have found out about a company called "Plan A Real Estate" and its predatory business practices, which are against bylaws and laws in Vancouver as well as British Columbia in general.

This is very concerning to me as one of your constituents.

I'm wondering why you haven't taken any action against this company so far. If you didn't know before, are you planning on doing something about it?

Please see below for the post on social media.

Thank you,

s.22(1)

[https://old.reddit.com/r/vancouver/comments/o8f3pc/plan\\_a\\_real\\_estate\\_have\\_738\\_apartments\\_listed\\_on/\[old.reddit.com\]](https://old.reddit.com/r/vancouver/comments/o8f3pc/plan_a_real_estate_have_738_apartments_listed_on/[old.reddit.com])

Plan A real estate are THE WORST agents in Vancouver. They list 30% of all ads for condo's downtown in Vancouver. Search [plana.pro](#) [plana.pro] on craigslist to find the excessive spam if you are not running into them constantly on every search

They make every tenant sign an agreement saying that they are renting a vacation rental and RTB rules do not apply, you agree not to claim though the RTB. They then withhold deposits and try to levy additional fines for cleaning, claiming you signed an agreement not to dispute.

Their maximum rental term is two months and you have to sign a new lease agreement every second month, meaning that they can illegally increase the rent by

any amount at any time. There is no stability for Plan A tenants, but that's ok, because they rent to a captive market, that can't rent anywhere else.

To achieve this, they have no screening for tenants whatsoever. 6 unemployed dudes want to share a condo and party all night? Plan A are your team. Running a brothel for the summer? Need a place to stash Heroin to reup your crew. Plan A don't give a shit, though they might boost the rent for the second month if they think no one else will give you a lease. They advertise on their site that they donate vacant condo's to the homeless, which is how they avoid vacancy tax on excessive empty inventory. This makes for a fun environment for anyone with a Plan A condo in thier building and especially fun for buildings where all the condo's are Plan A.

What can you do?

The city of Vancouver have an empty homes tax. Vacation rentals do not qualify as an occupied home. The city require a RTB lease for all rentals as PROOF that it is occupied. Plan A do not have RTB leases. Their leases specifically state that they are not RTB AND they ARE vacation rentals. Search this forum and you will find plenty of examples.

So report your plan A neighbour for an Audit. Find thier ads, with addresses and report them. This will either force Plan A to use legal lease agreements, or ideally cause all their clients to sue them and leave.

Flag thier spam. Make them work to rewrite all 738 ads. Search [Plana.pro](https://plana.pro) [\[plana.pro\]](https://plana.pro) to find them.

What they are doing is illegal, predatory and criminal. Make them work for their ill gotten gains.

Sources -

Lease agreements stating Vacation rental & NO RTB

- <https://i.imgur.com/FEAYeXo.png> [\[i.imgur.com\]](https://i.imgur.com/FEAYeXo.png)

CBC expose - <https://www.cbc.ca/listen/live-radio/1-91-the-early-edition/clip/15845788-a-vancouver-rental-company-accused-preying-vulnerable-tenants?fbclid=IwAR32n2Cv4R-JHZK9TTPnSgbzsSIBcd4iUzfE5AO1OLCaI4FgNZFjOiR1jyg> [\[cbc.ca\]](https://www.cbc.ca/listen/live-radio/1-91-the-early-edition/clip/15845788-a-vancouver-rental-company-accused-preying-vulnerable-tenants?fbclid=IwAR32n2Cv4R-JHZK9TTPnSgbzsSIBcd4iUzfE5AO1OLCaI4FgNZFjOiR1jyg)

Building residents begging for change

- [https://www.reddit.com/r/vancouver/comments/evx8y5/west\\_end\\_tenants\\_not\\_fans\\_of\\_kobe\\_tribute/](https://www.reddit.com/r/vancouver/comments/evx8y5/west_end_tenants_not_fans_of_kobe_tribute/) [\[reddit.com\]](https://www.reddit.com/r/vancouver/comments/evx8y5/west_end_tenants_not_fans_of_kobe_tribute/)

Redditors [https://www.reddit.com/r/vancouver/comments/ewwue8/another\\_plan\\_a\\_property\\_with\\_garbage\\_piled\\_all/](https://www.reddit.com/r/vancouver/comments/ewwue8/another_plan_a_property_with_garbage_piled_all/) [\[reddit.com\]](https://www.reddit.com/r/vancouver/comments/ewwue8/another_plan_a_property_with_garbage_piled_all/)



And this website made by tenants in one of their  
buildings: <https://greedeviction.com>

[\[greedeviction.com\]](https://greedeviction.com) <https://greedeviction.com/media/> [\[greedeviction.com\]](https://greedeviction.com)



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B-10, Sector 17, Chandigarh, India - 160017

Call us  
+91 98500771 89000000

Email us  
info@raajgrains.com

Website  
www.raajgrains.com

RAAJ GRAINS LIMITED

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RAAJ GRAINS LIMITED

RAAJ GRAINS LIMITED



**From:** s.22(1)

**Sent:** Saturday, June 26, 2021 6:58 AM

**To:** Stewart, Kennedy <[Kennedy.Stewart@vancouver.ca](mailto:Kennedy.Stewart@vancouver.ca)>

**Cc:** Wiebe, Michael <[Michael.Wiebe@vancouver.ca](mailto:Michael.Wiebe@vancouver.ca)>; Swanson, Jean <[Jean.Swanson@vancouver.ca](mailto:Jean.Swanson@vancouver.ca)>;

Kirby-Yung, Sarah <[Sarah.Kirby-Yung@vancouver.ca](mailto:Sarah.Kirby-Yung@vancouver.ca)>; Hardwick, Colleen

<[Colleen.Hardwick@vancouver.ca](mailto:Colleen.Hardwick@vancouver.ca)>; Fry, Pete <[Pete.Fry@vancouver.ca](mailto:Pete.Fry@vancouver.ca)>; Dominato, Lisa

<[Lisa.Dominato@vancouver.ca](mailto:Lisa.Dominato@vancouver.ca)>; De Genova, Melissa <[Melissa.DeGenova@vancouver.ca](mailto:Melissa.DeGenova@vancouver.ca)>; Carr, Adriane

<[Adriane.Carr@vancouver.ca](mailto:Adriane.Carr@vancouver.ca)>; Boyle, Christine <[Christine.Boyle@vancouver.ca](mailto:Christine.Boyle@vancouver.ca)>; Bligh, Rebecca

<[Rebecca.Bligh@vancouver.ca](mailto:Rebecca.Bligh@vancouver.ca)>

**Subject:** s.22(1)

VIA EMAIL

Mayor Kennedy Stewart

City Council Members

Vancouver City Hall

453 W 12th Ave

s.22(1)

Dear Mayor Stewart and City Council,

s.22(1)

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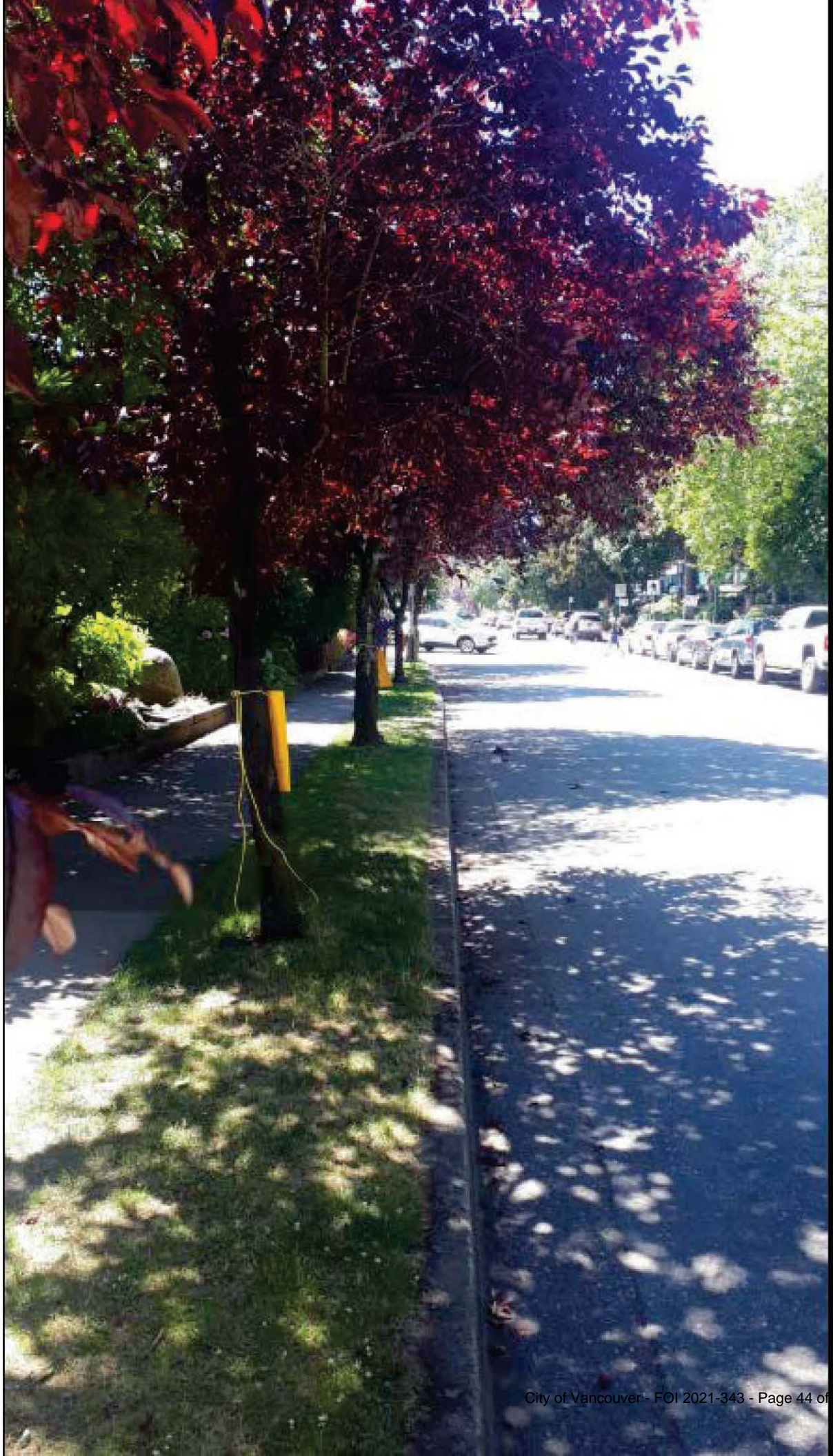
















Mayor and Council Daily Feedback Report, June 29, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
City Administration	Ceremonies	Canada Day	Downtown	Not Applicable	Original Feedback	s.22(1) is reporting that is group will be actively disrupting Canada Day Celebrations on Thursday. Anyone who celebrates Canada Day will be celebrating the death of indigenous people and his group tends to disrupt. He hopes that the City will be prepared.		Individual	s.22(1)	s.22(1)	s.22(1)	Open
City Administration	Council Administration	Communications	Mount Pleasant	Not Applicable	Original Feedback	It's interesting how the Mayor is happy to engage in a pointless and nonconstructive conflict with the VPD but when the city is under stress, like in this deadly heatwave that has already found 25 victims in our neighbouring municipality, he is completely invisible -- not a single statement to calm a worried city, or to put this extreme weather into context. And therein lies the difference between a leader, and Mayor Kennedy Stewart. We need some major changes in this city.		Individual	s.22(1)	s.22(1)	s.22(1)	Open
City Administration	Overall Services or Governance	General Comments	Unknown	Not Applicable	Original Feedback	Entered by Correspondence Clerk Please see attachment - No Name Provided Let.	<a href="#">Click Here</a>	Individual	Constituent		noemail@noemail.com	Closed
City Administration	Overall Services or Governance	General Complaint	Unknown	Not Applicable	Original Feedback	<p>Citizen says we keep building leaning towers in downtown and our city looks like a concrete jungle which and citizen says the towers are going to fall in the heat and we just keep building. She says things such as building is contributing to our heat wave. Trees are dying and no one is watering them in the heat wave.</p> <p>She says none of the politicians are doing anything and there is just greed for taxes and reversing this is going to cause multi-millions. City Council needs to wake up and does not understand why Vancouver depends on tourism, and allows sewage into our system which impact E.coli levels too. She says this Armageddon is man-made. She says all tourism and all immigration needs to stop and bring back down the cost of living such as prices and as a result seniors have lost pensions and homes all due to foreign ownership.</p> <p>She says the Mayor and the Premier need to do something. She says the Mayor should communicate this with the Premier and all of BC and Vancouver and they need to work together. She says maybe our country needs to stop selling out to foreign ownership and citizen is not prejudice towards people etc. but says we do not need more immigrants etc. and we don't need people flushing into our inlet etc. She says we are going to be looking like California and or Austrailia and everything will go up in flames due to the heat.</p>		Individual	2021 June, Anonymous			Open
City Administration	Taxes	Property Tax	Unknown	Not Applicable	Original Feedback	<p>Citizen is a s.22(1) with no computer and nobody available to assist him . Unfortunately the tax bill was lost in the mail and never received.</p> <p>Caller is upset the property tax department policy is to no longer send tax reprints regardless of personal circumstances. How cruel!</p> <p>It is frustrating that personal circumstances wont be considered. This policy is not acceptable or accessible for ALL people, it puts barriers up for those that are disabled, senior or dont have computer access.</p> <p>Caller will have to wait for a late tax bill to be sent now so he can pay at the bank. This will mean an additional penalty for him.</p>		Individual	2021 June, Anonymous			Closed
Licenses and Permits	Property Use, Noise, and Graffiti	Private Property	Marpole	Not Applicable	Original Feedback	Citizen would like to see the City bylaw that restricts the length of boats and trailers that can be stored in back yards of properties amended from a maximum of 16 feet to a length of 25 feet. Citizen said he has a large property and feels that he should be allowed to store his 25 foot trailer with his boat. Even if the City made an amendment with a variation of allowable lengths, based on the lot size.		Individual	s.22(1)	s.22(1)	s.22(1)	Closed
Planning, Zoning, and Development	Urban Planning	Jericho Lands Planning Program	West Point Grey	Not Applicable	Original Feedback	<p>Keep height of buildings to 6 floors.</p> <p>If considerations for higher building, put up a helium ballon to illustrate heights.</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Closed



Mayor and Council Daily Feedback Report, June 29, 2021

Category	Topic	Specific Area of Concern	Neighbourhood	Council Item	Correspondence Type	Case Details	Attachments	Author Type	Requestor Name	Phone Number	Email	Case Status
Police, Fire, and Public Safety	Community Safety	Neighborhood Safety	Unknown	Not Applicable	Original Feedback	<p>Citizen is upset that the homeless situation on his block at the corner is getting worse as per case number 15144958. He says he saw a homeless defecate by the cherry trees and advised him not to do so and the homeless chased him down the street and threatened to throw him into a garbage can.</p> <p>He says he is s.22(1) and does not feel safe and today he is going in for s.22(1) s.22(1) is scared to come home as the house will empty today and he is worried homeless might break-in or retaliate from earlier. *He says he called VPD and was advised they are too busy to deal with it as they have too many on-call emergencies. He says how is being threatened and chased by the street not an emergency. He asks what he should do ... avoid the corner when you have to pass that corner to get to Fraser.</p>		Individual	2021 June, Anonymous			Closed
Streets, Sanitation, and Transportation	Parking	Citywide Parking Permits	Unknown	Not Applicable	Original Feedback	<p>Citizen feels that all City members, including Mayor and Council should be taking transit, or walking and cycling to work. She completed the survey for the Climate Emergency Parking Program today. She feels that if the City is asking the public to do so, and impose new parking regulations, then Mayor and Council should do the same.</p>		Individual	2021 June, Anonymous			Closed
Streets, Sanitation, and Transportation	Traffic	Traffic Calming	Grandview-Woodland	Not Applicable	Original Feedback	<p>The residences on the 1700 block of Kitchener Street have always had to deal with noisy trucks delivering product to the restaurants and Market on Commercial Drive between Kitchener and Charles. These trucks have always turned on to Kitchener and then immediately into the alleyway that runs parallel to Commercial Drive.</p> <p>Having lived here all these years we have accepted it.</p> <p>A few days ago the city installed a pop-up Plaza at Grant and Commercial since then we have seen a huge increase in truck traffic using Kitchener and Salisbury to get to Grant Street to deliver products to the liquor store and restaurants between Grant and Gravely on Commercial Drive.</p> <p>This is really unfair especially since the installation of a calming barricade at Charles and Commercial has also increased car traffic going east on Kitchener.</p> <p>Please look into this, incase it makes a difference there are kids living on our street.</p>		Individual	s.22(1)	s.22(1)	s.22(1)	Open

**Councillor WOMEN** and men and Mayor Kennedy Steward  
Vancouver City Hall

**BRASS BOX  
MAIL**

JUN 28 2021



**NAOMI KLEIN**

AUTHOR OF **NO LOGO** AND **THIS CHANGES EVERYTHING**

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**NO**

**IS NOT ENOUGH**

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**RESISTING THE NEW SHOCK POLITICS  
AND WINNING THE WORLD WE NEED**

Read this it will help to make sense of what is going on and give strength to resist