

File No.: 04-1000-20-2021-471

November 2, 2021

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request dated September 15, 2021 under the ***Freedom of Information and Protection of Privacy Act, (the Act)***, for:

**Records regarding the Arbutus Greenway and benches sent to the City of Vancouver's 311 information line or Eform request, the council correspondence mailbox, or any staff of the Arbutus Greenway Project:**

1. **Comments or complaints about lack of benches;**
2. **Comments or complaints about existing benches;**
3. **Requests to add or remove benches.**

**Date Range: January 1, 2017 to September 9, 2021**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.15(1)(l) and s.22(1) of the Act. You can read or download these sections here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2021-471); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signature on file]

**Barbara J. Van Fraassen, BA**  
**Director, Access to Information & Privacy**

[Barbara.vanfraassen@vancouver.ca](mailto:Barbara.vanfraassen@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

\*If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604.871.6584.

Encl.

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Case Type	Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details	Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
Citizen Feedback Case	101008196404							<div>1. Describe details (who, what, where, when, why): Sent via Twitter: Idea for @CityofVancouver's Arbutus Greenway? Giant benches make adults feel like kids https://t.co/qixqA0qK7h</div> <div>2. Do you want to be contacted? No</div> <div>3. Type of feedback: Opinion</div> <div>4. Feedback regarding: City Department</div> <div>5. Department: Planning &amp; Development Services</div> <div>6. Division or Branch Name: Arbutus Greenway</div>		s.22(1)		1	8/5/16 10:11	8/5/16 10:29	Feedback	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2016-08-05 10:29:20.67</div> <div>Directed to Another City Department</div> <div>Arbutus Greenways</div>
Citizen Feedback Case	101008311433	7601		ARBUTUS ST				<div>1. Describe details (who, what, where, when, why): Arbutus Greenway (Old railway tracks) Citizen had some feedback she wanted to express regarding the Arbutus Greenway. She said that there needs to be a concrete barrier seperating the pedestrians from cyclists. Citizen said that a painted line was not enough. She said that cyclists here do not have experience or insurance and drive their bike and drive how they want. Citizen also feels that the width of the walkway needs to be widened. Lastly, she said that benches need to be put up in the area so people can sit and enjoy the area. She said that we need to remove the personal gardens and turn them into a public seating area. No follow up required.</div> <div>2. Do you want to be contacted? No</div> <div>3. Type of feedback: Opinion</div> <div>4. Feedback regarding: City Department</div> <div>5. Department: Engineering Services</div> <div>6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway</div>	--- (AV/C, Aug 27 2016 11:18AM) s.22(1) calls back saying wheelchair accessible toilets should be added along the path too.	s.22(1)		1	8/27/16 10:51	8/27/16 16:13	Feedback	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Updated Case Details: Description updated to :</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2016-08-27 16:13:50.237</div> <div>Directed to Another City Department</div> <div>sent to Arbutus Greenway</div>
Citizen Feedback Case	101009136776							<div>1. Describe details (who, what, where, when, why): As per email "Having not attended the very recent public hearings concerning the Arbutus Greenway, I wish to offer my point of view about some things I would like to see along this new greenway: (a) have aboriginal artists carve totem poles and display them in groups of three, if possible, in at least three different locations throughout the Greenway (b) have some benches installed for pedestrians wanting to take a break along this route assuring no one will comfortably stretch out and sleep on them, these benches will need dividers in them (c) show some symbolism of British Columbia - have carvings that include our provincial flower, tree (the RED CEDAR), provincial bird, and other provincial symbols (d) Palm Trees and Picnic Tables -- Have some throughout the trail for a welcoming, relaxing scene."</div> <div>2. Do you want to be contacted? No</div> <div>3. Type of feedback: Opinion</div> <div>4. Feedback regarding: City Department</div> <div>5. Department: Engineering Services</div> <div>6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway</div>		s.22(1)		1	2/12/17 8:21	2/12/17 13:08	Feedback	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Took Ownership of Case:</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2017-02-12 13:08:02.83</div> <div>Directed to Another City Department</div> <div>Sent to Arbutus Greenway</div>
Citizen Feedback Case	101009366733							<div>1. Describe details (who, what, where, when, why): email: arbutus greenway between W. 37 Ave and W 57 Ave There should be one designated lane (6 feet wide) for the combined use of cycling, skateboarding and rollerblading. Even now there is confusing and fear from the pedestrians as to what they should do to avoid being injured. There should be more benches to allow senior citizens and parents to sit down during their walks - this should be a priority. There should definitely be more litter containers as persons take coffee/food with them from McDonalds, et cetera. Dogs should not be allowed to walk on the asphalt; there are adequate corridors on each side of the greenway for them to go poop.</div> <div>2. Do you want to be contacted? No</div> <div>3. Type of feedback: Complaint</div> <div>4. Feedback regarding: City Department</div> <div>5. Department: Engineering Services</div> <div>6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway</div>		s.22(1)		1	4/4/17 21:45	4/4/17 21:47	Feedback	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2017-04-04 21:47:05.07</div> <div>Directed to Another City Department</div> <div>Arbutus Greenway</div>
Citizen Feedback Case	101009420814	2197		W 11TH AV		NOT APPLIC		<div>1. Describe details (who, what, where, when, why): Citizen called to report that ever since the Arbutus Greenway construction started the residents are not being updated with any information or consultation was to where the street furniture is being installed. Citizen is concerned that she lives at 2006 Quilchena Crescent and the lane backs on to Arbutus Greenway and that where City installed benches and residents are concerned that people are always sitting and looking into the properties. Also, citizen signed up of update email notifications and she hasn't received any emails regarding the project status etc. Citizen is hoping to speak to the Planner or Coordinator.</div> <div>2. Do you want to be contacted? Yes</div> <div>3. Type of feedback: Complaint</div> <div>4. Feedback regarding: City Department</div> <div>5. Department: Engineering Services</div> <div>6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway</div>		s.22(1)		1	4/18/17 12:21	4/18/17 12:39	Feedback	<div>Agent Created Case:</div> <div>Agent Updated Case Details: Reallocated to queue: Feedback</div> <div>Agent Finished: Case Closed.</div> <div>Closed date : 2017-04-18 12:39:04.117</div> <div>Directed to Another City Department</div> <div>Sent to Arbutus Greenway</div>

Citizen Feedback Case	101009887097				1. Describe details (who, what, where, when, why): Citizen concerned about smoking along the Arbutus Greenway, from Facebook message: Concerned about people smoking along Arbutus Greenway...especially seen many sitting on benches (and especially ones on grass on East Blvd side facing the street between 41st and 49th). Grass is so dry! Just saw news article on TV of firefighters demonstrating how fast a cigarette butt can ignite grass....so thought I would send in concern. 2. Do you want to be contacted? No 3. Type of feedback: Opinion 4. Feedback regarding: City Department 5. Department: Parks 6. Division or Branch Name: Arbutus Greenway	I advised the citizen to call 911 for fire, 311 for smoking complaints	2017 July, Anonymous	1	7/20/17 8:41	7/20/17 10:17	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-07-20 10:17:20.45 Assigned Sent to Chad Cowles and Arbutus Team.	
Citizen Feedback Case	101009927266	1972	LINDEN ROAD	V6M 1E7	1. Describe details (who, what, where, when, why): Citizen received a letter regarding pilot lighting being set up s.22(1) for the Arbutus Greenway and the letter asks to call to submit their feedback about this. She states they already have people back there all night because of a bench that was installed there. The noise is deafening. People sit on the bench all night, yelling, screaming and talking. She feels they have lost total privacy and finds this to be simply outrageous. She would also like to suggest that the bench be removed from this spot. Additionally, she feels that the cyclists riding along the corridor are rude and it almost seems as if they are trying to run into people on purpose. She thinks signage advising to be courteous might help. Citizen would also like a follow up call. 2. Do you want to be contacted? Yes 3. Type of feedback: Complaint 4. Feedback regarding: City Department 5. Department: Engineering Services 6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway			1	7/27/17 15:48	7/27/17 16:01	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2017-07-27 16:01:40.01 Directed to Another City Department Forwarded to arbutusgreenway@vancouver.ca	
Citizen Feedback Case	101009939373				1. Describe details (who, what, where, when, why): Email: The Arbutus greenway Today I walked from W41st along the path to W54th and back and I was very disturbed to see discarded cigarette butts along the side of the path. A rough estimate is 50. A favourite place to discard them is around the benches. It is a dangerous practice as everything is so very dry. Maybe "No Smoking" signs should be erected. s.22(1) 2. Do you want to be contacted? No 3. Type of feedback: Opinion 4. Feedback regarding: City Department 5. Department: Engineering Services 6. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway			1	7/30/17 14:13	7/30/17 15:09	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Finished: Case Closed. Closed date : 2017-07-30 15:09:08.467 Directed to Another City Department Directed to Arbutus Greenway for their review. SC	
Citizen Feedback Case	101010016167	1968	LINDEN ROAD	V6M 1E7	1. Describe details (who, what, where, when, why): Complaint about benches installed on Arbutus Greenway near residences. One of the benches is s.22(1) and it is attracting loitering and noise overnight. There were people sitting on the bench for about an hour or two at 2am last night, talking and disturbing residents. There are other benches that are even closer to properties along this section of the greenway. They have heard other neighbours complaining, one even mentioned considering moving. Understands the city vision of a linear park and not just for transportation but feels they didn't consider how the benches would encourage loitering after hours. Feels there should be some strategy in place to prevent loitering at night. Appreciates the greenway but not at the cost of peaceful nights. 2. Do you want to be contacted? Yes 3. Type of feedback: Complaint 4. Feedback regarding: City Department 5. Department: Engineering Services 6. Division or Branch Name: Arbutus Greenway Design			1	8/15/17 10:02	8/15/17 11:41	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Finished: Case Closed. Closed date : 2017-08-15 11:41:13.3 Alternate Service Provided email to arbutusgreenway@vancouver.ca	
Citizen Feedback Case	101011385260	311	UNADDRESSED LOCATION	VAN 311	UNADDRESSED LOCATION app version: 2.31 original address: 311	1. Describe details (who, what, where, when, why): Received VIA online webform: I use the Arbutus greenway frequently as I am a long time resident of Kerrisdale. I was discouraged the other day as I sat in my favourite bench between 33rd and 37th. Individuals smoking on the other bench down the way. Lot's of garbage thrown in front of the bench I was sitting on. Some people show no respect for our beautiful city. I think no smoking and no littering signs with a fine amount shown are in order. Signage is needed to remind unthinking people of their responsibilities. 2. Type of feedback: Opinion 3. Feedback regarding: City Department 4. Department: Engineering Services 5. Division or Branch Name: Arbutus Transportation Greenway 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown 9. Your address: 10. Contact name: s.22(1) 11. Contact number: s.22(1) 12. Email address: s.22(1)			1	6/7/18 13:05	6/7/18 13:13	Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-06-07 13:13:01.117 Directed to Another City Department Sent to Arbutusgreenway@vancouver.ca



Citizen Feedback Case	101011585431 2197	W 11TH AV	NOT APPLIC	1. Describe details (who, what, where, when, why): Citizen loves the area around the Arbutus Greenway. The citizen enjoys the area he stated it was beautiful .But the citizen reports that someone goes to the greenway area sit on a bench there every other day and dumps their food scraps on the pavement after they have had some food .To feeding animals but it just attracts rats to the area. The citizen stated that they may think they are doing a good thing but they are just attracting rats to area. Citizen would like to know if a sign for No Dumping could be placed there to advise not to dump at this location. 2. Type of feedback: Opinion 3. Feedback regarding: City Department 4. Department: Parks 5. Division or Branch Name: Project Delivery Branch - Arbutus Transportation Greenway 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:	s.22(1)	1	7/17/18 13:02 7/17/18 15:23 Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Finished: Case Closed. Closed date : 2018-07-17 15:23:34.367 Directed to Another City Department Arbutus Greenway &lt;arbutusgreenway@vancouver.ca>;
				1. Describe details (who, what, where, when, why): Citizen called three times yesterday to report city sprinklers on all day at Arbutus Greenway Park (W 11 and Yew St). It's on again today and citizen is very angered. She said all the benches are too wet to sit on. CSR checked and there was a REFM request submitted on Aug 27 (issue already reported). 2. Type of feedback: Complaint 3. Feedback regarding: City Department 4. Department: Parks 5. Division or Branch Name: Parks Maintenance - Michael Knoll 6. Were any other cases or service requests created as a result of this feedback? No 7. If Yes, provide case number(s) or other relevant details: 8. (Don't ask, just record - did caller indicate they want a call back?): Unknown 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:				Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-08-28 09:50:41.107 Directed to Another City Department Sent to Sal Galo, Parks Board.  Case Reopened: Agent Finished: Case Closed. Closed date : 2018-08-28 11:15:10.38 Directed to Another City Department Sent to michael.knoll@vancouver.ca, Parks Maintenance
				1. Describe details (who, what, where, when, why): In the lane behind this address vehicles drive down to the end of the lane, turn and drive into a little plaza area where there are a bunch of benches. The plaza area is not meant for vehicles. It is a bricked area with several cement benches. Caller has witnessed many cars turn right into the plaza from the lane and drive through the plaza onto the arbutus green way to get out. It's extremely dangerous and caller would really like the city to put up a cement barricade or a couple of bollards to make it so that cars cannot drive into this plaza area. s.22(1) would like someone to call her back about this, she has pictures of cars stuck in the plaza or driving through it onto the arbutus green way. She would really like to know if the city can help with this issue. 2. Type of feedback: Complaint 3. Feedback regarding: City Department 4. Department: Engineering Services 5. Division or Branch Name: Arbutus Greenway 6. Were any other cases or service requests created as a result of this feedback? Yes 7. If Yes, provide case number(s) or other relevant details: 101012038502 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:				Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-11-13 13:38:53.507 Directed to Another City Department Sent to Arbutus Greenway Project Team
				1. Describe details (who, what, where, when, why): RE: bollard request. Previously reported via vanconnect and was sent to Streets Furniture. They noted: "this is a street and traffic safety issue, not a case for the Street Furniture contract." The citizen had stated the following via vanconnect: "benches or bollards to prevent cars from driving on sidewalk or plaza opposite liquor store entrance. Autos access plaza from lane behind pinnacle development ."....."Cars enter from back lane and exit over Broadway street sidewalk. Dangerous and illegal." 2. Type of feedback: Complaint 3. Feedback regarding: City Department 4. Department: Engineering Services 5. Division or Branch Name: Arbutus Greenway 6. Were any other cases or service requests created as a result of this feedback? Yes 7. If Yes, provide case number(s) or other relevant details: #12057084 - redirected from Jay Prieur - T&D Management 8. (Don't ask, just record - did caller indicate they want a call back?): No 9. Your address: 10. Contact name: 11. Contact number: 12. Email address:				Re-allocate to Arbutus Greenway per email from Jay Prieur  Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback  Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2018-11-13 13:41:34.403 Directed to Another City Department Sent to Arbutus Project Team
Citizen Feedback Case	101012113306 2080	W BROADWAY	V6J 0C7		s.22(1)	1	11/13/18 13:27 11/13/18 13:38 Feedback	
Citizen Feedback Case	101012113423 2002	W BROADWAY	V6J 1Z4		s.22(1)	1	11/13/18 13:38 11/13/18 13:41 Feedback	

Citizen Feedback Case	101012967901	2000	2099	W 41ST AV	1. Describe details (who, what, where, when, why): Citizen has concerns over a metal box that has shown up behind a bench and located a few feet from the Arbutus Greenway. She believes this box might have to do with some treasure hunt going on in the City. The box is about 4 feet wide with a checkerboard pattern on on side, is 2 feet deep and has a rainbow on another side. Her concern is that this treasure hunt thing is advertising this box and location and recommending that people dig, which is now causing damage and a mess. She wants to be sure the City is aware.	2019 June, Anonymous	1	6/5/19 10:13	6/5/19 11:07	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback		
					2. Type of feedback: Opinion						Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Arbutus Greenway		
					3. Feedback regarding: City Department								
Citizen Feedback Case	101014003899	INTERSECTION		PINE ST	W 6TH AV	1. Describe details (who, what, where, when, why): Along the arbutus corridor, residents have decided to bring their chairs and line them up along the pathway. This is unsightly and as the chairs are left overnight this is encouraging people to gather around at night and make lots of noise. There are benches provided by the city and these chairs should be removed.	s.22(1)	1	5/14/20 11:03	5/14/20 12:45	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback	
						2. Type of feedback: Complaint						Agent Finished: Case Closed. Closed date : 2020-05-14 12:45:41.033 Directed to Another City Department arbutusgreenway@vancouver.ca	
						3. Feedback regarding: City Department							
Street Furniture Repair and Maintenance Request	101011594020	1972		LINDEN ROAD	V6M 1E7	app version: 2.31 original address: Arbutus Greenway alias: ARBUTUS GREENWAY full: 1972 LINDEN RD, VANCOUVER, BC	1. Type of street furniture: Bench	No Name No Name (ps)	1	7/18/18 20:03	7/18/18 20:04	Eng_Streets Furniture	Agent Created Case: Public Stuff request id: PSID4537987 Agent Finished: Case Closed. Closed date : 2018-07-18 20:03:59.74 Service Provided by Contractor Auto case closed from Mapping Application. PSID4537987
						4. (Don't ask, just record - Did caller indicate they want a call back?): No	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2018-07-18 20:04:46.303 Open311 Feedback Send Complete Status and Resolution Comment to PS case						
Tell us Online Webform	101014108865	311		UNADDRESSED LOCATION	VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	99. Attachments 0	No Name No Name (ps)	1	6/19/20 13:57	6/19/20 14:30	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department arbutusgreenway@vancouver.ca
						1. Type of street furniture: General Inquiry							
						2. Address: Name: Phone: Email: 99. Attachments 0							
Street Furniture - New Request and Inquiry Case	101014171329	3028		ARBUTUS ST	V6J 4P7	1. Describe details (who, what, where, when, why): Citizen was inquiring if the city could possibly move the bench that is located on the arbutus greenway to possibly W 13th and Arbutus. The bench attracts a lot of people who may sit out there really late and night and have conversations, the noise travels and has been causing the residents of the building to be woken up.	s.22(1)	1	7/11/20 8:33	7/14/20 9:41	Eng_Streets Furniture	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Furniture	
						1. Type of street furniture: General Inquiry						Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1642831 created / updated at Saturday, July 11, 2020 8:42:56 AM	
						2. Provide details: Citizen was inquiring if the city could possibly move the bench that is located on the arbutus greenway to possibly W 13th and Arbutus. The bench attracts a lot of people who may sit out there really late and night and have conversations, the noise travels and has been causing the residents of the building to be woken up.						Alternate Service Provided: 12 - Alternate Service Provided. Left a message explaining that the bench can not be moved right now, but the Arbutus Corridor is going to be redesigned and furniture moved in the future. I said that if they wanted to know more about the Arbutus Corridor then google 'Arbutus Corridor' and the first page that appears is the COV page. . Resolved on 14/07/2020 9:40:00 AM. Agent Finished: Case Closed. Closed date : 2020-07-14 09:41:37.58 Alternate Service Provided 12 - Alternate Service Provided. Left a message explaining that the bench can not be moved right now, but the Arbutus Corridor is going to be redesigned and furniture moved in the future. I said that if they wanted to know more about the Arbutus Corridor then google 'Arbutus Corridor' and the first page that appears is the COV page. . Resolved on 14/07/2020 9:40:00 AM.	

**From:** "311 Operations \Internal Use\" s.15(1)(l)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 6/7/2018 1:13:33 PM  
**Subject:** Citizen Feedback-101011385260

Hello,  
Please see attached citizen feedback.  
Thanks,  
Caitlin  
311 Contact Centre



#### Citizen Feedback

Case number: 101011385260 Case created: 2018-06-07, 01:05:00 PM

#### Incident Location

Address: 311 UNADDRESSED LOCATION, VANCOUVER, VAN 311  
Address2:  
Location name:

#### Contact Details

Name: s.22(1)  
Address: s.22(1)  
Address2:  
Phone: s.22(1)  
Alt. Phone: Preferred contact method: Either

#### Request Details

1. Describe details (who, what, where, when, why):

Received VIA online webform:

I use the Arbutus greenway frequently as I am a long time resident of Kerrisdale. I was discouraged the other day as I sat in my favourite bench between 33rd and 37th. Individuals smoking on the other bench down the way. Lot's of garbage thrown in front of the bench I was sitting on. Some people show no respect for our beautiful city. I think no smoking and no littering signs with a fine amount shown are in order. Signage is needed to remind unthinking people of their responsibilities.

2. Type of feedback:
3. Feedback regarding:
4. Department:
5. Division or Branch Name:

Opinion  
City Department  
Engineering Services  
Arbutus Transportation Greenway

6.	Were any other cases or service requests created as a result of this feedback?	No
8.	(Don't ask, just record - did caller indicate they want a call back?):	Unknown
10.	Contact name:	s.22(1)
11.	Contact number:	
12.	Email address:	

#### Additional Details

#### Map and Photo

- no picture -

**From:** "311 Operations \ (Internal Use\)" s.15(1)(l)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 7/17/2018 3:23:23 PM  
**Subject:** Citizen Feedback-101011585431

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Hello,

Please review the following citizen feedback.

Regards,

Asha Sharda  
3-1-1 Support Team

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#### Citizen Feedback

Case number: 101011585431 Case created: 2018-07-17, 01:02:00 PM

#### Incident Location

Address: 2197 W 11TH AV, Vancouver, NOT APPLIC

Address2:

Location name: ARBUTUS GREENWAY | ARBUTUS GREENWAY PRK | ARBUTUSGREENWAYPARK

#### Contact Details

Name: s.22(1)

Address: s.22(1)

Address2:

Phone: s.22(1) Email:

Alt. Phone: Preferred contact method: Either

#### Request Details

1. Describe details (who, what, where, when, why):

Citizen loves the area around the Arbutus Greenway. The citizen enjoys the area he stated it was beautiful .But the citizen reports that someone goes to the greenway area sit on a bench there every other day and dumps their food scraps on the pavement after they have had some food .To feeding animals but it just attracts rats to the area. The citizen stated that they may think they are doing a good thing but they are just attracting rats to area. Citizen would like to know if a sign for No Dumping could be placed there to advise not to dump at this location.

2. Type of feedback:

Opinion

3.	Feedback regarding:	City Department
4.	Department:	Parks
5.	Division or Branch Name:	Project Delivery Branch - Arbutus Transportation Greenway
6.	Were any other cases or service requests created as a result of this feedback?	No
8.	(Don't ask, just record - did caller indicate they want a call back?):	No

#### Additional Details

#### Map and Photo

- no picture -



**From:** "311 Operations \ (Internal Use\)" s.15(1)(l)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 9/7/2018 4:31:31 PM  
**Subject:** Citizen Feedback-101011830858

---

Hello,

Please review the following citizen feedback.

Regards,

Asha Sharda  
3-1-1 Support Team

---



#### Citizen Feedback

Case number: 101011830858 Case created: 2018-09-07, 03:48:00 PM

#### Incident Location

Address: INTERSECTION W 8TH AV, Vancouver,  
Address2: W BROADWAY  
Location name:

#### Contact Details

Name: s.22(1)  
Address  
Address2:  
Phone: Email:  
Alt. Phone: Preferred contact method: Either

#### Request Details

- |   |   |
|---|---|
| 1. Describe details (who, what, where, when, why):                                | Report via twitter of loose litter around bench: @CityofVancouver Bench between W. Broadway &.8th Ave on the Arbutus Path Greenway.<br><br>Twitter link s.22(1) |
| 2. Type of feedback:  | Complaint   |
| 3. Feedback regarding:  | City Department   |
| 4. Department:  | Engineering Services  |
| 5. Division or Branch Name:   | Project Delivery Branch - Arbutus Transportation Greenway   |
| 6. Were any other cases or service requests created as a result of this feedback? | No  |

8. (Don't ask, just record - did caller indicate they want a call back?): No

#### Additional Details

#### Map and Photo

- no picture -



**From:** s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**CC:** s.22(1)  
**Date:** 3/2/2018 10:57:45 AM  
**Subject:** FAO: Maggie Buttle Senior Project Manager, Arbutus Greenway.  
feedback on Lighting  
**Attachments:** IGreenwayLetter.pdf

---

Dear M Buttle,

Please find attached a letter with some feedback on the lighting for the Greenway.

Many thanks, s.22(1)

March 2, 2018

Maggie Buttle  
Senior Project Manager, Arbutus Greenway  
arbutusgreenway@vancouver.ca

Dear Ms Buttle,

Thank you for your letter and update on 26th February. The ongoing consultation and opportunity for local residents to feedback throughout this project has been very welcomed by us all. Up to this point, I confess I have not been involved in the discussion, however I now feel compelled to offer some feedback, both personal and having had informal chats with neighbours over recent weeks, of the impact the lighting will have on residents along the W33-37th corridor. This is not a letter simply to moan and I hope to offer some positive thoughts on possible solutions to minimize any negative effects such lighting may have.

The major concerns of the lighting are obviously twofold: firstly that 'light pollution' will become an issue for those living adjacent to the Greenway and secondly that safety and security concerns arise from the increased traffic it encourages. Indeed, to this second concern and as a daily user of this track / Greenway for over 6 years now, I have seen significant increase in litter, noise and what might be considered 'anti-social' behaviour centred around the bench areas on this same stretch of the Greenway. They have become stop offs and hang outs for individuals and groups, with drinking, music, vaping and smoking all increasingly prevalent and the impact is felt particularly by the same group of residents that the lighting will affect.

Therefore I believe that lighting and other upgrades to the Greenway should be considered with both pollution and safety in mind. I am sure your team has countless possible solutions to this and I hope that these thoughts of mine may add to these in a positive way:

In regards to potential light glare which would illuminate the backs of the houses on the North side of this section of the Greenway, one solution would be to have the lights placed only on the North side (which is the cycling path where it is most required), with the light open in a Southerly direction where the raised nature of the South side banking protects residents on that side in a way those of us on the North side (below Greenway level) are not.

I believe it would also be useful for the lighting to be considered in relation to the Greenway's purpose being a family recreation facility and a safe non motorized commute route rather than simply considered as an additional residential street. Through this recreation / safe commuter lens, turning off the lighting between 11pm and 6am (in line with parks and other facilities like sports fields which have lighting) would enable the Greenway to retain its purpose, have lighting when required whilst maintaining neighbourhood safety during the hours of darkness.

As a resident who continues to use this route in the daily school drop off, occasional work commute and as an evening and weekend family recreation facility, I applaud the extraordinary transformation of the overgrown railway track into a hub of recreation and community. I hope my feedback may be useful in helping ensure the original vision of the transformation is kept and I wish you and your team the very best as you see the project through its final stages.

Yours Sincerely,

s.22(1)

**From:** ["Buttle, Maggie" <Maggie.Buttle@vancouver.ca>](mailto:Maggie.Buttle@vancouver.ca)  
**To:** ["Arbutus Greenway" <arbutusgreenway@vancouver.ca>](mailto:arbutusgreenway@vancouver.ca)  
**Date:** 10/22/2018 4:46:16 PM  
**Subject:** FW: Arbutus Greenway Lighting

---

FYI

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**From:** s.22(1)  
**Sent:** Monday, October 22, 2018 4:23 PM  
**To:** Mattu, Rominder  
**Cc:** Buttle, Maggie  
**Subject:** Arbutus Greenway Lighting

Dear Constable Mattu  
Block Watch & Training Officer

I just received your letter regarding lighting and criminal activity. Most of us would agree that lighting usually decreases criminal activity on streets and public areas. However, there are always exceptions and the section of the Arbutus Greenway between West 33rd and West 37th is one of them.

What is happening here is twofold. First of all, people are being invited into an area previously not used at night due to the near complete darkness of this area. There were few entering the area so there was minimal opportunity for crime. Anyone with any sense, especially women, would just take a detour along well lit neighbouring streets to avoid this problem.

The new lighting will light up this passageway all night long. The second unanswerable problem here is this. How can safety be provided when the area in question will be visible to NOBODY!??

The corridor in question is not visible to anyone in vehicles and police cars will not be able to patrol. Few houses directly overlook activity on the Greenway. All that happens there at night will be invisible and unsupervised. Crime is not being prevented by the new lighting; by opening up night time use of the path, crime is being introduced and expanded!

We have already had some incidents from rock throwing to people sleeping and partying on the bench s.22(1) The new lighting will enable teens to gather there all year round.

The city is insisting on spending over \$400,00. to install oversized 'temporary' lighting along what is in reality just a short stretch of a recreational pedestrian and bicycle path. No wonder we are so deeply in debt!

The Arbutus Greenway may not actually become a 'transportation corridor' for a decade or two. Currently, there is nowhere in our neighbourhood or south of it that would suggest anything like a commuter destination for more than a handful of users at this time.

I will be interested to hear how you plan to prevent crime along this unsupervised stretch where

lighting will be bringing problems into our previously peaceful neighbourhood?

Yours Truly,

s.22(1)

Sent from my Samsung Galaxy smartphone.



**From:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**CC:** "Connery, Kevin" <Kevin.Connery@vancouver.ca>  
"Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**Date:** 7/28/2017 2:44:44 PM  
**Subject:** FW: Citizen Feedback-101009927266

---

I called this resident. She is fine with the planned lighting. She request that we move the benches on the S-curve or consider a "Please be Quiet After Dark" sign in this area. Kevin/Maggie – is this worth considering?

**Jordan Magtoto | Planning Analyst**  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

---

**From:** 311 Operations  
**Sent:** Thursday, July 27, 2017 4:01 PM  
**To:** Arbutus Greenway  
**Subject:** Citizen Feedback-101009927266

Hi,

311 received the following feedback for your department.

Thanks,

Paul  
311



#### Citizen Feedback

Case number: 101009927266 Case created: 2017-07-27, 03:48:00 PM

#### Incident Location

Address: **S.22(1)**

Address2:

Location name:

#### Contact Details

Name: Victor, Stanlee Anne

Address: s.22(1)  
Address2:  
Phone: s.22(1) Email:  
Alt. Phone: Preferred contact method: Either

#### Request Details

- |  |  |
|--|--|
| 1. Describe details (who, what, where, when, why): | Citizen received a letter regarding pilot lighting being set up s.22(1) for the Arbutus Greenway and the letter asks to call to submit their feedback about this. She states they already have people back there all night because of a bench that was installed there. The noise is deafening. People sit on the bench all night, yelling, screaming and talking. She feels they have lost total privacy and finds this to be simply outrageous. She would also like to suggest that the bench be removed from this spot. Additionally, she feels that the cyclists riding along the corridor are rude and it almost seems as if they are trying to run into people on purpose. She thinks signage advising to be courteous might help. |
| 2. Do you want to be contacted?                    | Citizen would also like a follow up call.  |
| 3. Type of feedback:                               | Yes  |
| 4. Feedback regarding:                             | Complaint  |
| 5. Department:                                     | City Department  |
| 6. Division or Branch Name:                        | Engineering Services   |
|  | Project Delivery Branch - Arbutus  |
|  | Transportation Greenway  |

#### Additional Details

#### Map and Photo

- no picture -

**From:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 2/24/2020 12:36:54 PM  
**Subject:** FW: [EXTERNAL] Night Greenway Noise- Benches Between 33rd and 37th Avenue

---

Hi s.22(1)

Thank you for writing to the Arbutus Greenway project team.

At this time, there are no plans to close the Arbutus Greenway at night. The Arbutus Greenway is an active transportation corridor and similar to the seawall it is open 24 hours. When we first installed the benches in the area between 33rd and 37th avenue we placed some "please be quiet" signs. I will have my colleague check if the signs are still there and if not, have some installed to remind people that there are residents nearby. If ever needed, please contact VPD non-emergency at (604) 717-3321 if you are experiencing a disturbance, or in the case of an emergency, 911.

In regards to smoking, we are in a bit of a grey zone. The Arbutus Greenway is not a Park, so it does not fall under the Park Board's Smoking Regulation Bylaw. However all of the parks next to the greenway fall under this Park's Board bylaw, and are non-smoking areas. As a City of Vancouver property, similar to a sidewalk, it falls under the City's Health By-Law No. 9535. This bylaw specifies that plazas are non-smoking areas, and the future Arbutus Greenway will likely include some plaza spaces, but it does not currently. Thus, for the entire Arbutus Greenway to become a non-smoking area City Council would need to amend the Health By-Law No. 9535 to include either "Greenways" or just the Arbutus Greenway as a non-smoking area.

Please feel free to respond to this email if you have any questions or comments.

Warm regards,  
Danielle

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

**From:** s.22(1)  
**Sent:** Sunday, February 16, 2020 11:23 PM  
**To:** Arbutus Greenway  
**Subject:** [EXTERNAL] Night Greenway Noise- Benches Between 33rd and 37th Avenue

**City of Vancouver Cybersecurity WARNING:** This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Since the benches were installed on the greenway between 33rd and 37th avenue, there have



been constant problems with people loitering at night and creating noise for the (very close) surrounding neighbours.

Are there any plans to close or monitor the Greenway at night like public parks? Could signs be posted prohibiting smoking, as in parks?

Please let me know if there are any plans to keep this section of the greenway safe and quiet at night.

Best,

s.22(1)

--

s.22(1)

**From:** "311 Operations \ (Internal Use\)" s.15(1)(l)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 1/24/2020 9:24:18 AM  
**Subject:** FW: New Street Furniture - Repair and Maintenance Case - Hansen SR # 1570996

---

Hello Greenway Team,

Please see below citizen request for more benches along Arbutus Greenway. The request came through VanConnect ID 7379820. You can also view it in Lagan via case number 101013709614 or Hansen via SR 1570996.

Thank you,

*Susan Picha*  
3-1-1 Operations  
City of Vancouver  
Email: [susan.picha@vancouver.ca](mailto:susan.picha@vancouver.ca)  
604-829-4312 ext. 88560

---

**From:** Mulhall, Ben  
**Sent:** Friday, January 24, 2020 8:31 AM  
**To:** 311 Mentor (Internal Use) s.15(1)(l)  
**Cc:** Enright, Danielle  
**Subject:** RE: New Street Furniture - Repair and Maintenance Case - Hansen SR # 1570996

Hi Cathy,

I think this request should go to the Arbutus team, as it could be considered input to the future design of the greenway to include more benches (we will not be adding new amenities to the greenway until the final design process is completed by the Arbutus team).

Regards,

**Ben Mulhall, RLA**  
Landscape Architect | Street Activities

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**From:** 311 Mentor (Internal Use)  
**Sent:** Thursday, January 23, 2020 8:43 PM  
**To:** Freeman, Marc; Mulhall, Ben  
**Subject:** RE: New Street Furniture - Repair and Maintenance Case - Hansen SR # 1570996

Hi Ben,

The citizen is requesting for some benches along specific sections of the Arbutus Greenway. Please let 3-1-1 know if we should create a case for your team, a Street Furniture New Request Case or send this along to the Arbutus Greenway team.

Thank you,  
Cathy  
3-1-1 Contact Centre  
City of Vancouver

---

From: s.22(1)  
Sent: Thursday, January 23, 2020 5:40 PM  
To: 311 Mentor (Internal Use) s.15(1)(l) Mulhall, Ben  
<[Ben.Mulhall@vancouver.ca](mailto:Ben.Mulhall@vancouver.ca)>  
Subject: [EXTERNAL] Fwd: New Street Furniture - Repair and Maintenance Case - Hansen SR # 1570996

**City of Vancouver Cybersecurity WARNING:** This is an external email. Do not click links or open attachments unless you recognize the sender and know the content is safe.

---

Hello, I do not handle these requests. They should go to Ben. Thanks

Begin forwarded message:

**From:** City of Vancouver <[no-reply@vancouver.ca](mailto:no-reply@vancouver.ca)>  
**Date:** January 23, 2020 at 4:26:15 PM PST  
**To:** "@Vancouver 311 requests" s.15(1)(l)  
**Cc:** "[Street.Furniture@vancouver.ca](mailto:Street.Furniture@vancouver.ca)" <[Street.Furniture@vancouver.ca](mailto:Street.Furniture@vancouver.ca)>  
**Subject:** New Street Furniture - Repair and Maintenance Case - Hansen SR # 1570996

Hansen SR: [1570996](#)  
Lagan Case: [101013709614](#)

---

Location:  
s.22(1)

Caller:  
s.22(1)

Caller Phone:

Caller Email:

s.22(1)

---

1. Type of street furniture:\*

Bench

4. (Don't ask, just record - Did caller indicate they want a call back?):

No

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Additional Details:

PS Description: Can we have more park benches along the entire corridor? I know many seniors in the area that would like to walk on the corridor but cannot because there are not enough rest stops. Some of them need to sit every 10minutes or walking. Think about how this will benefit community interaction and overall physical and mental wellness with the ability of people to get outside. Suggesting for them to walk outside on the sidewalks is limiting sometimes as sidewalks can be unsafe and hills prove challeng... (40 characters truncated)

PS#: 7379820

Click images below to expand

<http://www.publicstuff.com/request/view/7379820>



**From:** "katherine reichert" s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
"Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**CC:** "Jim Hall" s.22(1)  
s.22(1)  
"Katherine Reichert" s.22(1)  
**Date:** 2/22/2018 3:43:39 PM  
**Subject:** Fwd: 2133 Nanton Avenue (Arbutus Centre)

---

Hello Maggie,

I wanted to inform you about the new proposed changes to the Arbutus Centre development because this project will affect the views from the Arbutus Greenway if it gains approval from the city. I have included some information.

The Arbutus Centre was already approved by council in July 2013 but the developer did not start work until last year. Larco Development Company is now coming back to the whole consultation process again with an amended height change to buildings Block C and D from 8 stories (63 meters) to 12 stories (72 meters). The established view corridor in this area is stated at 57 meters with the original project slated to be 65 meters already intruding on the view corridor. The new proposal will be 72 meters, a difference of 15 meters (50 feet) more than what is approved under the existing view corridor. A display board was posted at the Open House on Feb 18, 2018 showing the view change from the Quilchena viewpoint. The mountains and water are significantly blocked.

As you know I am involved in the Arbutus Greenway and attended the Greenway Design Jam. I see three areas in which this development affects the Arbutus Greenway plans that are already underway:

- 1)The consultation Summary Report from the Arbutus Greenway Design Options states on page 5 to "showcase views." I know that this was brought up by many people at the design jam as one of the highlights of the greenway.
- 2)The City of Vancouver video tour talks about "sitting and relaxing and taking in viewpoints." A bench already exists at the Quilchena viewpoint.
- 3) The Quilchena viewpoint is specifically marked on the city pdf map of the Greenway. This viewpoint will have the most drastic change.

This development could jeopardize the plans to enhance the greenway viewpoints from 33rd Avenue to West 36th Avenue with the biggest affect being at the juncture at Quilchena Park. I appreciate all the work that the city has been doing to make the Arbutus Greenway inclusive for everyone to enjoy. I hope that the city will understand

that this development will have a significant impact on the Greenway.

The display boards and other information can be seen on line:

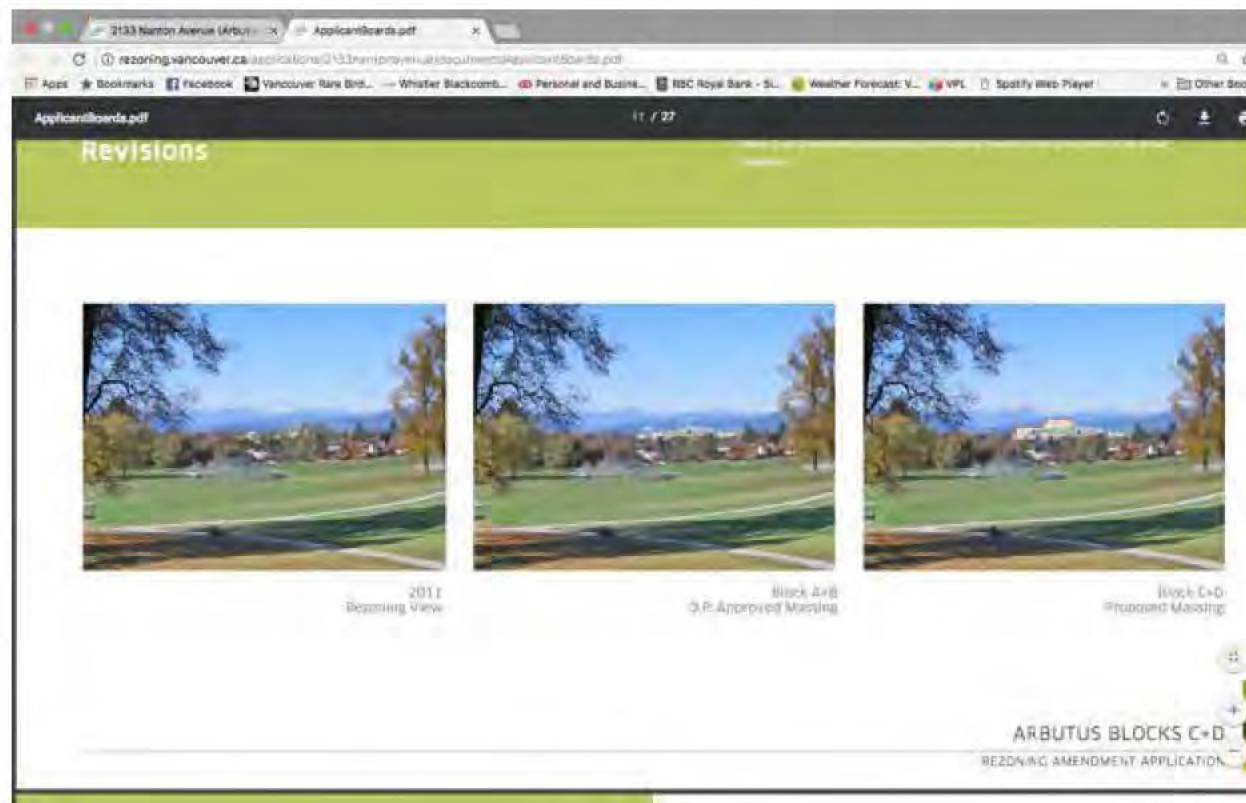
<http://rezoning.vancouver.ca/applications/2133nantonavenue/index.htm>

I would like to **invite you** or any of the Greenway Team to attend the ARKS meeting on March 7th, 7pm at the Kerrisdale Community Centre Senior's Craft Room. John Chapman from the city will be discussing the impact of this development on our community.

The Greenway team is very dedicated to the corridor and I know that you would like to be aware of all the facts as it relates to your project.

Thank you for your time,  
Katherine Reichert  
ARKS Housing Chair

ps. This image is quite small so you may want to refer to the on line application pdf for a better image.



**From:** ["Buttle, Maggie" <Maggie.Buttle@vancouver.ca>](mailto:Maggie.Buttle@vancouver.ca)  
**To:** ["katherine reichert" s.22\(1\)](#)  
**CC:** ["Arbutus Greenway" <arbutusgreenway@vancouver.ca>](mailto:arbutusgreenway@vancouver.ca)  
s.22(1)  
s.22(1)  
s.22(1)  
**Date:** 3/14/2018 9:25:21 AM  
**Subject:** RE: 2133 Nanton Avenue (Arbutus Centre)

---

Hi Katherine,

My apologies, yes I did receive it and I had asked my team to do some analysis based on your email. Things have been a bit hectic lately as we progress the design of the greenway and this fell off my radar which is my mistake. I hope you'll forgive me.

I asked my team to review your submission to better understand the proposed height change on views from the greenway and we have found the following below.

I note that the Policy Statement associated with the development required the proponent to provide a viewpoint impact analysis from the highest point (southeast corner) within Quilchena Park. Consequently the proponent has included a viewpoint assessment (page 13) from the southeast corner of Quilchena Park. This viewpoint sits approximately 30 meters to the west of the intersection of the greenway with W 33<sup>rd</sup>. It also sits approximately 8m below the elevation of the greenway.

Our Lead Landscape architect in the Arbutus team over the years, has conducted visual impact analyses of proposed developments on landscapes, and have taught university courses on visual landscape analysis. There are many considerations that go into assessing the potential visual impact of proposed changes to landscapes. Ultimately the primary goal is to determine if the view of the existing landscape will be significantly altered due to the proposed intervention or if it can 'absorb' the proposed change(s) without being adversely impacted. Among the more important considerations are the following:

1. the vantage point of the viewer;
2. the presence of distinctive features or elements in the landscape being viewed (eg. Ridgelines, silhouettes, unique features etc.);
3. the relative spatial diversity of the landscape being viewed (is it filled with a mix of elements or is there a dominant character such as a forested hillside);
4. The form and character of the element in the landscape that is being changed or inserted.

Mindful of these criteria, the rezoning application will not, based on our Landscape Architect's assessment, significantly impact the views of the ocean and mountains from the Arbutus Greenway for the following reasons.

There are two primary viewpoints to the northwest from this part of the greenway. The first is located just south of where the greenway meets W 33<sup>rd</sup>. The second is actually a series of views from the S curves. The observations are as follows:



- The viewpoint near W 33<sup>rd</sup> sits at an elevation that is approximately 6 to 8 meters higher than the viewpoint from within Quilchena Park. The view from this location is largely restricted by large deciduous trees in the southeast corner of Quilchena Park. Consequently the rezoning application will not significantly alter this view.
- The multiple viewpoints along the 3<sup>rd</sup> curves sit at an elevation of approximately 12m higher than the Quilchena Park viewpoint provided by the proponent and are much more expansive than the viewpoint near 33<sup>rd</sup>. As the vantage point of the viewer from the greenway is much higher than from within Quilchena Park, and as the views are much more expansive, the impact of the proposed additional floors associated with the rezoning application on this view will not be significant.

However, while the views from the greenway will not be adversely impacted by the rezoning application, our team have suggested that the views to the northwest of the distant mountains from the southeast corner of Quilchena Park, and in particular from the bench that is visible in the proponents submission (p 13), will be adversely impacted by the additional stories proposed in the rezoning application.

Therefore we recommend that perhaps you contact Doug Shearer with the Vancouver Park Board to ensure they are aware of the potential impacts of the rezoning application on views from Quilchena. Doug can be reached at [doug.shearer@vancouver.ca](mailto:doug.shearer@vancouver.ca).

Please feel free to get in touch if you have any further questions.

Warm Regards,  
Maggie

**Maggie Buttle** | Senior Project Manager  
Arbutus Greenway Project | City of Vancouver  
Office: 604.871.6591  
Cell: s.15(1)(l)

---

**From:** katherine reichert s.22(1)  
**Sent:** Tuesday, March 13, 2018 8:45 PM  
**To:** Buttle, Maggie  
**Subject:** Fwd: 2133 Nanton Avenue (Arbutus Centre)

Did you receive this? Kathy

Begin forwarded message:

**From:** katherine reichert s.22(1)  
**Subject:** Fwd: 2133 Nanton Avenue (Arbutus Centre)  
**Date:** February 22, 2018 at 3:43:39 PM PST  
**To:** Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>, [maggie.buttle@vancouver.ca](mailto:maggie.buttle@vancouver.ca)



Cc: Jim Hall s.22(1)

Katherine Reichert s.22(1)

Hello Maggie,

I wanted to inform you about the new proposed changes to the Arbutus Centre development because this project will affect the views from the Arbutus Greenway if it gains approval from the city. I have included some information.

The Arbutus Centre was already approved by council in July 2013 but the developer did not start work until last year. Larco Development Company is now coming back to the whole consultation process again with an amended height change to buildings Block C and D from 8 stories (63 meters) to 12 stories (72 meters). The established view corridor in this area is stated at 57 meters with the original project slated to be 65 meters already intruding on the view corridor. The new proposal will be 72 meters, a difference of 15 meters (50 feet) more than what is approved under the existing view corridor. A display board was posted at the Open House on Feb 18, 2018 showing the view change from the Quilchena viewpoint. The mountains and water are significantly blocked.

As you know I am involved in the Arbutus Greenway and attended the Greenway Design Jam. I see three areas in which this development affects the Arbutus Greenway plans that are already underway:

- 1) The consultation Summary Report from the Arbutus Greenway Design Options states on page 5 to "showcase views." I know that this was brought up by many people at the design jam as one of the highlights of the greenway.
- 2) The City of Vancouver video tour talks about "sitting and relaxing and taking in viewpoints." A bench already exists at the Quilchena viewpoint.
- 3) The Quilchena viewpoint is specifically marked on the city pdf map of the Greenway. This viewpoint will have the most drastic change.

This development could jeopardize the plans to enhance the greenway viewpoints from 33rd Avenue to West 36th Avenue with the biggest affect being at the juncture at Quilchena Park. I appreciate all the work that the city has been doing to make the Arbutus Greenway inclusive for everyone to enjoy. I hope that the city will understand that this development will have a significant impact on the Greenway.

The display boards and other information can be seen on line:

<http://rezoning.vancouver.ca/applications/2133nantonavenue/index.htm>

I would like to **invite you** or any of the Greenway Team to attend the ARKS meeting on March 7th, 7pm at the Kerrisdale Community Centre Senior's Craft Room. John Chapman from the





**From:** "Enright, Danielle" <Danielle.Enright@vancouver.ca>  
**To:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**Date:** 9/16/2019 12:14:58 PM  
**Subject:** FW: bench along the s-curve - emails to date

---

Hi Maggie,

There's been no new emails about the benches along the S-curve since I compiled this list. I have a print of this email for you to bring to tonight's email.

Cheers,  
Danielle

---

**From:** Enright, Danielle  
**Sent:** Thursday, June 13, 2019 2:04 PM  
**To:** Buttle, Maggie  
**Cc:** Kirk, Tiffany; Fitzgerald, Megan  
**Subject:** bench along the s-curve - emails to date

Hi Maggie,

Here's a list of all the emails we've received about the bench along the s-curve to date

2018-10-22	s.22(1)	Resident interested in hearing how the Arbutus Greenway plan to prevent crime along the stretch where the solar lighting is installed  <i>"We have already had some incidents from rock throwing to people sleeping and partying on the bench behind our house. The new lighting will enable teens to gather there all year round."</i>
2018-10-02	s.22(1)	<i>"After numerous complaints by our neighbours and ourselves, we are enduring continuous noise and disruption in our back yards as a result of a bench s.22(1)"</i>
2018-06-07	s.22(1)	<i>"I was discouraged the other day as I sat in my favourite bench between 33rd and 37th. Individuals smoking on the other bench down the way. Lots of garbage thrown in front of the bench I was sitting on."</i>
2017-11-16	s.22(1)	General concern about bench locations and the possibility of noise
2017-7-27	s.22(1)	Resident notes that <i>"people are back there all night because of a bench that was installed there. The noise is deafening. People sit on the bench all night, yelling, screaming and talking."</i> She feels they have lost total privacy and finds this to be simply outrageous. She would also like to suggest that the bench be removed from this spot.

2017-04-18	s.22(1)	Resident notes that <i>"residents are concerned that people are always sitting and looking into the properties"</i>
2017-04-25	s.22(1)	Resident concern about placement of bench <i>"It is perched close to the edge of a steep rise covered with large brambles. It faces out but there is barely room to maneuver there, one misstep and both mother and stroller would have been over the edge yesterday! Voices there carry in the empty space and we can hear entire conversations. There should be some low barrier, ie shrubbery, to break a fall. The rise continues for a short time above the lane behind Quilchena so it would not be a great expense to deal with such a small stretch."</i>
2017-01-05	s.22(1)	<i>"There was no particular consultation with stakeholders on our part of this route with regards to specifics such as benches, noise or policing. Our Quilchena area is the only part which is completely closed off and immediately bordering nearby houses. We should have been consulted directly."</i>

Here's some of our messaging around benches to date:

During the various engagement events we heard from many residents that they wanted to use the greenway, but that they needed areas to rest and public, fully-accessible bathroom facilities along the greenway. This was an especially common request from older residents and residents who wanted to travel the greenway with their children. Further, UBC Centre for Hip Health and Mobility's research found that the benefits from benches and public seating were tremendous on the health outcomes of residents.

Then, in terms of the placement of the currently benches along the Greenway we used two primary criteria to locate them:

- ☐ Frequent enough spacing (500m to 700m apart) to provide regular resting opportunities for those people using the greenway.
- ☐ Locations near entry paths from the neighbourhood into the greenway corridor. This enables those people living in the neighbourhood who have mobility challenges opportunities to enjoy the greenway without having to travel long distances along the greenway to sit. We are aware of a number of residents of the co-op housing clustered in this area who have mobility challenges, so locating the bench near to the entry path was especially important here.

Cheers!

Danielle Enright

Arbutus Greenway Project | City of Vancouver

Office: 604.873.7470

Email : [danielle.enright@vancouver.ca](mailto:danielle.enright@vancouver.ca)



**From:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**To:** "Terri Clark" <terriclark@telus.net>  
**CC:** s.22(1)  
"Kirk, Tiffany" <Tiffany.Kirk@vancouver.ca>  
**Date:** 3/12/2021 7:33:51 PM  
**Subject:** RE: [EXT] Arbutus Greenway

---

Hi Terri,

Its lovely to hear from you. I am doing very well thanks, the sunshine all this week has certainly made everything seem all the more positive. I hope you and s.22(1) are both keeping safe and well in these times too.

Thank you for getting in contact and also for you time to continue to steward and beautify the greenway between 37th and 29th Avenue. From looking at the ways in which you'd like to contribute from landscape grasses, to benches I'm going to send this request on to two City branches, the Streets branch (who can answer your query on low maintenance grasses) and also Street Activities branch (who deal with the topic of street furniture). These branches have taken over the charge of maintaining the temporary path while the Arbutus team have been asked to focus on the detailed design.

I'll reach out for names within those two branches, and come back to you on who to contact. Thanks for your email and exiting stuff about the old sequoia tree being dried out!

(Copying in Tiffany Kirk also who is the current Senior PM of the Arbutus Greenway).

Warm regards,  
Maggie

-----Original Message-----

From: Terri Clark <terriclark@telus.net>  
Sent: Thursday, March 11, 2021 3:52 PM  
To: Buttle, Maggie <Maggie.Buttle@vancouver.ca>  
Cc: s.22(1)  
Subject: [EXT] Arbutus Greenway

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Hi Maggie

Trust you are well and surviving these perilous times. We'd like to get involved in beautifying our section of the greenway between 37th and 49th Avenues. I know there was a landscape plan but with budgets the way they are I think some first steps could be taken especially with the planting of low maintenance grasses that can add movement and texture to, at the very least, the hub area around 41st Avenue.

As well, we are keen to get a simple, backless bench design approved for the area to give impetus for a cooperative program with the senior classes at the Magee Secondary School woodworking program. Over 18 feet of Kerrisdale's iconic sequoia tree, which was felled in April 2019, has been dried and milled awaiting this project. It is gorgeous timber and I'm positive between us and your professional team we can create a dynamic approach to these ideas.

We are here to help!

Let me know your thoughts.

Cheers

Terri Clark

Kerrisdale Business Association

**From:** ["Buttle, Maggie" <Maggie.Buttle@vancouver.ca>](mailto:Maggie.Buttle@vancouver.ca)  
**To:** ["Terri Clark" <terriclark@telus.net>](mailto:terriclark@telus.net)  
["Mulhall, Ben" <Ben.Mulhall@vancouver.ca>](mailto:Ben.Mulhall@vancouver.ca)  
**Date:** 6/11/2021 3:46:08 PM  
**Subject:** RE: [EXT] Our Sequoia benches from Kerrisdale's iconic tree

---

Hi Terri,

Lovely to hear from you. All is well with me thanks for asking. I'm looking forward to the improved weather and longer days that have arrived (although today's weather leaves more to be desired for!).

Thank you for reaching out about the progress you are making on the benches. I have copied in Ben Mulhall who is in the division (Street Activities Branch) that would provide comment on these benches and their suitability. His team will work with you and the BIA to figure out the benches, reviewing the design and creating an encroachment agreement. It will be subject to the capacity of their resources in that team I believe.

Kind regards,  
Maggie

---

From: Terri Clark <terriclark@telus.net>  
Sent: Friday, June 11, 2021 2:57 PM  
To: Buttle, Maggie <Maggie.Buttle@vancouver.ca>  
Subject: [EXT] Our Sequoia benches from Kerrisdale's iconic tree

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---

Hi Maggie  
How's it going? Any movement on Arbutus Greenway improvements?

As you know the Kerrisdale Business Association has been working with the Magee Secondary School Shop teacher to create a legacy of simple but elegant benches. Made from the iconic 100 year old Kerrisdale sequoia tree that was felled in 2019 due to ill health, this program of bench making by Kerrisdale students, from wood retrieved by Kerrisdale lumber, dried and milled with the assistance of the Kerrisdale Business Association, is truly a grassroots program.

These benches (prototype below) can be lag bolted to a concrete pad. We are hoping that a few benches will be ready by mid-fall semester for installation near the hub of the route at West 41st. People always need a spot to stop and rest.

I realize there is no actual plan ready for implementation for obvious reasons, but can't we make a simple start knowing that we may have to adjust things later?

Andrew Robinson, the shop teacher, has spearheaded this wonderful and useful project with his extremely keen Magee students.



Please take a look at the prototype below and let us know how we can move things along within our community.

Best  
Terri

Begin forwarded message:

**From:** Andrew Robinson <[arobinson@vsb.bc.ca](mailto:arobinson@vsb.bc.ca)>  
**Subject:** Re: Magee Raised Bed Garden refurbishment Project  
**Date:** June 10, 2021 at 10:11:34 AM PDT  
**To:** Terri Clark <[terriclark@telus.net](mailto:terriclark@telus.net)>

Thanks Terri,

It's 19" tall, 48" long, 16 1/2" wide.

It can be secured with lag bolts but that will be up to the city.

In the meantime, would it be possible to reach out to the owner of the deck that surrounds the Sequoia stump to see if we could install 2 benches.

Thanks,

Andy

Get [Outlook for iOS \[aka.ms\]](#)

---

From: Terri Clark <[terriclark@telus.net](mailto:terriclark@telus.net)>  
Sent: Thursday, June 10, 2021 9:53:21 AM  
To: Andrew Robinson <[arobinson@vsb.bc.ca](mailto:arobinson@vsb.bc.ca)>  
Subject: Re: Magee Raised Bed Garden refurbishment Project

Great Andy!

How far off the ground is it? I like the slats- how will it be secured to a concrete slab?

Love that it s coming to a conclusion

On Thu, Jun 10, 2021 at 9:49 AM Andrew Robinson <[arobinson@vsb.bc.ca](mailto:arobinson@vsb.bc.ca)> wrote:

Hi Terri and Mark,

Just wanted to share with you the prototype bench (see picture) fabricated by my students using the Sequoia sourced by the KBA and stored, milled and delivered by KL. Thank you for your continued support.

Kind regards,

Andrew



**From:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 6/4/2019 9:57:45 AM  
**Subject:** RE: Arbutus Greenway - January Newsletter

---

Hi s.22(1)

Thank you for writing to the Arbutus Greenway project team.

In regards to smoking, we are in a bit of a grey zone. The Arbutus Greenway is not a Park, so it does not fall under the Park Board's Smoking Regulation Bylaw. However all of the parks next to the greenway fall under this Park's Board bylaw, and are non-smoking areas. As a City of Vancouver property, similar to a sidewalk, it falls under the City's Health By-Law No. 9535. This bylaw specifies that plazas are non-smoking areas, and the future Arbutus Greenway will likely include some plaza spaces, but it does not currently. Thus, for the entire Arbutus Greenway to become a non-smoking area City Council would need to amend the Health By-Law No. 9535 to include either "Greenways" or just the Arbutus Greenway as a non-smoking area.

Regarding the cigarettes butts, we have installed garbage bins along the greenway, to help users responsibly dispose of their refuse. Despite this, some do not use these bins. To address litter, we are encouraging residents who want to see a cleaner greenway to check out our Neighbourhood Cleanup Party programs and consider become stewards of the greenway. Neighbourhood Cleanup Party is a series of programs that help to reduce litter and support a healthy, vibrant, and clean Vancouver. Through these programs, the City encourages and supports residents to get involved in their communities. More information can be found [here](#).

Thank you again for your email.

Warm regards,  
Danielle

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

---

**From:** s.22(1)  
**Sent:** Monday, June 03, 2019 6:11 PM  
**To:** Arbutus Greenway  
**Subject:** Re: Arbutus Greenway - January Newsletter

Thanks for this, Danielle, I've been using the bench between 8th and Broadway. But, people use it for smoking and there are butts all around. When I go by and a smoker is already there I just keep going as I don't want the smoke in my face. Is it possible to put a No Smoking sign there?

Thanks



s.22(1)

On Jan 31, 2019, at 5:14 PM, Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)> wrote:

Hi s.22(1)

Thank you for emailing the Arbutus Greenway.

The bench at 8th ave. was installed as part of the 22 benches installed along the length of the greenway. Other benches in the vicinity include a number of benches between Maple St and Pine St, some seating in the plaza next to the B.C liquor store, a bench at 14th ave. 16th ave. and again at 19th ave. and 22nd ave.

Hope that helps!  
Danielle

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

---

**From:** s.22(1)  
**Sent:** Tuesday, January 29, 2019 12:49 PM  
**To:** Arbutus Greenway  
**Subject:** Fwd: Arbutus Greenway - January Newsletter

Still waiting for more benches between say between 1st and 8th, 8th and 16th, 16th and KingEdward. There is one there now at about 8th.

Cheers

s.22(1)

Begin forwarded message:

**From:** <[arbutusgreenway\\_cem@list.vancouver.ca](mailto:arbutusgreenway_cem@list.vancouver.ca)>  
**Subject:** Arbutus Greenway - January Newsletter  
**Date:** January 29, 2019 at 12:11:00 PM PST  
**To:** s.22(1)  
**Reply-To:** <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>

## **Adopt-A-Block on Arbutus Greenway**

Join the Adopt-A-Block program to show your love for your neighbourhood and the Arbutus Greenway by keeping it clean and litter free! It's also a great opportunity to connect with neighbours and fellow users of the greenway.

You can adopt a section of the Arbutus Greenway as an individual, an organization, or a business. The City provides volunteers with cleanup supplies including reusable gloves, trash pickers, and garbage bags.

For more details about the program and how to register, please visit [vancouver.ca/adoptablock](https://vancouver.ca/adoptablock) or call 604-871-6443.

## **Upcoming Public Engagement Opportunities: Projects near the Arbutus Greenway**

### **10th Avenue Improvements between Trafalgar St and Burrard St**

The City is planning to upgrade 10th Avenue, between Trafalgar St and Burrard St. Our goal is to make it safer and more comfortable for people of all ages and abilities to walk and cycle. Learn about the proposed design options and provide feedback at the upcoming open house:

**Date:** Thursday, February 7, 2019

**Time:** 3:30 to 7:30 pm

**Location:** Kitsilano Community Centre, 2690 Larch Street, Snowy's Lounge

Learn more at the project website: [vancouver.ca/10th-avenue-segment-1](https://vancouver.ca/10th-avenue-segment-1)

### **41st Avenue B-Line**

The City of Vancouver is working with TransLink to introduce a new B-Line bus route on 41st Avenue, which will replace bus route 43. As part of these changes, the City is proposing a number of improvements to the intersections at East Boulevard and West Boulevard. Come meet the project team to learn about the proposed design options and provide feedback at the upcoming open house:

**Date:** Saturday, February 9, 2019

**Time:** 12 to 5 pm

**Location:** Point Grey Secondary School, 5350 East Boulevard

For more information, visit the project website:

<https://vancouver.ca/streets-transportation/41st-ave-b-line.aspx>

## **"Scene" on the Greenway**

Thousands of visitors are walking, cycling, skateboarding, rollerblading, and learning to cycle along the Arbutus Greenway. Here are some of their post.

[A dusty pink sky dissipates into the night](#)

[Trees are poems that the earth writes upon the sky](#)

[The unbearable lightness of being](#)

Post your photos using the hashtag #arbutusgreenway for a chance to be featured in an upcoming newsletter.



**About the Arbutus Greenway Project**

The Arbutus Greenway is a north-south transportation corridor that, once completed, will connect False Creek to the Fraser River. To learn more about the Arbutus Greenway, visit [vancouver.ca/arbutusgreenway](http://vancouver.ca/arbutusgreenway).

You're receiving this email because you are subscribed to our newsletter with [jhudgina@sfu.ca](mailto:jhudgina@sfu.ca).

Contact us here: <http://vancouver.ca/your-government/tell-us-online.aspx>.

You can unsubscribe at any time: [unsubscribe](#).

Thank you,

City of Vancouver

453 W 12th Avenue

Vancouver, BC V5Y 1V4

**From:** ["Buttle, Maggie" <Maggie.Buttler@vancouver.ca>](mailto:Maggie.Buttler@vancouver.ca)  
**To:** ["Enright, Danielle" <Danielle.Enright@vancouver.ca>](mailto:Danielle.Enright@vancouver.ca)  
["Altin, Dolores" <Dolores.Altin@vancouver.ca>](mailto:Dolores.Altin@vancouver.ca)  
["Connery, Kevin" <Kevin.Connery@vancouver.ca>](mailto:Kevin.Connery@vancouver.ca)  
["Fitzgerald, Megan" <Megan.Fitzgerald@vancouver.ca>](mailto:Megan.Fitzgerald@vancouver.ca)  
["Kirk, Tiffany" <Tiffany.Kirk@vancouver.ca>](mailto:Tiffany.Kirk@vancouver.ca)  
["Sister, Sheila" <Sheila.Sister@vancouver.ca>](mailto:Sheila.Sister@vancouver.ca)  
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
["Karki, Riwaz" <Riwaz.Karki@vancouver.ca>](mailto:Riwaz.Karki@vancouver.ca)  
**Date:** 7/9/2019 8:10:52 AM  
**Subject:** RE: Arbutus Greenway Evaluation - Final Report

---

Wow a great summary. Thanks for doing that Danielle. Some heartwarming verbatim comments there which reinforce how we think the greenway is contributing to Vancouver.

---

From: Enright, Danielle  
Sent: Monday, July 08, 2019 4:05 PM  
To: Altin, Dolores; Buttle, Maggie; Connery, Kevin; Enright, Danielle; Fitzgerald, Megan; Kirk, Tiffany; Sister, Sheila; Tait, Godfrey; Karki, Riwaz  
Subject: FW: Arbutus Greenway Evaluation - Final Report

Hi everyone,

The final [Active Aging](#) report has come in. Here are some of their main findings that some of you might be interested in knowing.

There has been an increase in users each year

- 1587 users per hour in 2017,
- 2133 in 2018, and
- 2555 in 2019

Cycling continues to be the preferred mode of transportation

From 2017 to 2018, there has been a substantial growth in people cycling along the Arbutus Greenway (52% to 63% of the total users), which remained high in 2019 (61%). While jogging or running has remained around the 5% mark.

Demographic stats:

- Interestingly enough, the research group observed more men along the Arbutus Greenway than women (56% men, 44% women in 2019), which was consistent across all years.
- 72% of Arbutus Greenway users in 2019 were between 18-59 years old (estimated)
- There was a slight increase in older adults along the Arbutus Greenway from 2017 to 2019 (424 per hour to 555 per hour, across all sites)
- There was a slight decrease in the number of children along the Arbutus Greenway from 2017 to 2019 (189 per hour to 163 per hour, across all sites)

In terms of usage, of the four sites what were studied (6th Ave at Cypress St, 16th Ave, 45th Ave, and 64th Ave) 64th Ave was the least busy of the sites through all study years. There was growth in user volumes year on year at all sites, with the exception of 64th Ave where volumes were consistent from 2017 to 2018.

#### The experience of older adults

Along with capturing user data, the research group focused more specifically about the experiences of older adults (aged 65+ years).

- 86 percent thought the safety and security along the Arbutus Greenway was excellent or good
- Majority typically walked along the Arbutus Greenway as their preferred mode (92%)

Through these experience focused interviews the following feedback was captured:

#### Oasis in the City

- Participants were motivated to spend time on the Arbutus Greenway to take in the sights, sounds, and calming effects of a natural environment.
- *"I sit on that bench, and I can not only see nature and I can smell it. The neighbouring flowers, the vegetation, and it's like the earth is all there."*

#### Friendly faces

- Many participants commented that informal social interactions along the Arbutus Greenway positively contributed to their experiences.
- *"..Even total strangers say 'Hi, how are you? Enjoy the good weather?' or whatever. It creates openness for communication"*

#### Safe space...mostly

- Many participants were encouraged to use the Arbutus Greenway since they found it to be safe physically and psychologically. Despite noting mostly respectful interactions between people walking and cycling, some participants (especially those recovering from a fall, or who used a mobility aid) still felt scared. They commented that improved markings, cyclist speed calming, and physical separation between modes would make them feel safer.
- *"For older person in wheelchair it can seem overwhelming when bicycles move quicker than I do...I don't like to feel vulnerable."*

#### Uninterrupted, smooth stroll

- A favourite feature of many participants was the smooth pavement, uninterrupted by cars and frequent intersections.
- *"The pavement [encourages me to use the greenway]..you don't have to be looking where you're going to trip. Its smooth, well kept. And also I'm a bit older, you don't want to be watching your feet all the time."*

#### Areas for improvement

- Most of the criticisms of the Arbutus Greenway centered on lack of specific amenities. Participants identified the need for more dog waste disposal bins, benches, water

fountains, lights, trees for shade, and accessible bathrooms. While for many, these were 'nice to have,' for those individuals with mobility limitations, they were essential to their ability to use the Arbutus Greenway.

*"You have good days and bad days, you may be recovering from something [and unable to walk that far]. So I would like to see definitely many more benches."*

In closing, I leave you with one last participant feedback to mull on.

*"I couldn't do without [the Arbutus Greenway], so don't go messing with it unless you make it even more beautiful."*

Cheers,

Danielle

---

From: Buttle, Maggie  
Sent: Friday, July 05, 2019 3:32 PM  
To: Fitzgerald, Megan; Enright, Danielle  
Subject: FW: Arbutus Greenway Evaluation - Final Report

FYI. Danielle can you save in our Hip Health folder?

Thanks

---

From: McKay, Heather Anne [mailto:heather.mckay@ubc.ca]  
Sent: Friday, July 05, 2019 1:45 PM  
To: Buttle, Maggie; Bracewell, Dale  
Cc: Winters, Meghan; Sims-Gould, Joanie; Caitlin Pugh; Ottoni, Callista  
Subject: Arbutus Greenway Evaluation - Final Report

Dear Maggie and Dale,

On behalf of the Active Aging Research Team, I am delighted to submit our 2019 report on the Arbutus Greenway Evaluation. This report represents the final requirement as per our funding agreement with City of Vancouver. We also include findings from our extended Arbutus Greenway evaluation (CIHR funded) that we conducted in collaboration with the Interventions, Research, and Action in Cities Team (INTERACT).

Specifically, we compiled **three main project arms** that together describe how development of the Arbutus Greenway impacts physical activity, social participation, and well-being of Vancouver residents.

- Arm 1. First wave of INTERACT quantitative data (2018),
- Arm 2. Three waves of Arbutus Greenway count data (2017, 2018, and 2019),

Arm 3. Second wave of qualitative data (interviews) with a focus on older adults (2019).

Thus, the Arbutus Greenway Evaluation (AGE) is now complete. However, our INTERACT team will continue to examine impact of the Arbutus Greenway on Vancouver residents until end 2020; we will share these results with you when we have them. If you have any questions or comments or require clarification on any parts of the report, please feel free to contact us.

It has been a great pleasure working with the COV team on the Arbutus Greenway project. We look forward to collaborating with you on other projects, in future.

Kind regards,  
Heather, Meghan, Joanie

HEATHER McKAY  
Professor, Faculty of Medicine  
University of British Columbia

p: 604-675-2585  
a: 7/F - 2635 Laurel St.,  
Vancouver BC. V5T 1M9  
w: [www.activeagingBC.ca](http://www.activeagingBC.ca)  
e: [heather.mckay@ubc.ca](mailto:heather.mckay@ubc.ca)



**From:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 5/9/2018 5:09:57 PM  
**Subject:** RE: Arbutus greenway

---

Hi s.22(1)

Thank you for your email, we appreciate your words of support for the proposed design for the future greenway, in particular, for Electric Alley.

More than a 1,000 people took our online survey and provided comments on the proposed design concept and currently our design team is working through all this feedback to fine tune the design. Currently the proposed design of the Arbutus Greenway is at a conceptual design stage and is meant to serve as an overarching design vision. The design team will be working on fine-tuning design in the coming months and our plan is to "dive deeper" into the design of the various character zones.

If you haven't already signed up for our newsletter, I encourage you to sign up for our newsletter on the project website as it's a good way to stay in the loop about how the project is progressing, opportunities to get involved, presentations to Council.

Thanks again for your email and for your kind words about the work we have done so far. Hope you have a great day.

Danielle

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

---

**From:** s.22(1)  
**Sent:** Monday, May 07, 2018 10:19 AM  
**To:** Arbutus Greenway  
**Subject:** Arbutus greenway

Hi there

We saw a sign posted on a post while taking a walk along the greenway. It opposes the idea of art installation and protected area for a section of the greenway.

The details I cannot recall, but we think it's a brilliant idea that deserves further consideration and exploration. Some art installation will inspire local artists, give the section its own unique niche, gives the community along the greenway artistic flare and fingerprint. I just hope the structural providing protection, no matter what it will be, will not be overwhelming and/or

competing with the art. Have some bench so ppl can rest along the way, too, would be nice - but this has been done I can see.

Anyway. We love it already. Even if it doesn't progress further. Thanks, vancouver for having processed this piece from the railway and turn it into such a nice spot for the residents.

Regards,

s.22(1)

**From:** ["Arbutus Greenway" <arbutusgreenway@vancouver.ca>](mailto:arbutusgreenway@vancouver.ca)  
**To:** ["Stephanie Cox" <sc Cox@stjohns.bc.ca>](mailto:sc Cox@stjohns.bc.ca)  
**CC:** ["Arbutus Greenway" <arbutusgreenway@vancouver.ca>](mailto:arbutusgreenway@vancouver.ca)  
**Date:** 2/15/2018 3:36:12 PM  
**Subject:** RE: Bench Inquiry

---

Hi Stephanie,

Thank you for your email. Viva Vancouver falls under the Street Activities Branch, as a result they would be better able to answer your question about the price of city benches.

Looking forward to hearing more about your proposal.

Regards,

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

From: Stephanie Cox [<mailto:sc Cox@stjohns.bc.ca>]  
Sent: Wednesday, February 14, 2018 11:53 AM  
To: Arbutus Greenway  
Subject: Bench Inquiry

Hello,

My students are working on designing benches that could potentially end up on the arbutus greenway. We are contacting viva with our proposal, however, I wanted to reach out and inquire with what the typical cost of a bench in a city park is. We are hoping to design three benches for the space around the west 10th intersection.

Thank you for your help,  
Stephanie Cox

--

Stephanie Cox  
Head of Design  
St. John's School  
[604-732-4434](tel:604-732-4434)  
[www.stjohns.bc.ca](http://www.stjohns.bc.ca)

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are addressed. If you have received this email in error please notify the sender.



**From:** "Jim Hall" s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 4/24/2017 10:40:47 AM  
**Subject:** RE: BENCH MEMORIAL

---

Thanks.

---

**From:** Arbutus Greenway [mailto:arbutusgreenway@vancouver.ca]  
**Sent:** April 24, 2017 10:14 AM  
**To:** Jim Hall  
**Subject:** RE: BENCH MEMORIAL

Hi Jim,

Sorry – please expect another email on this shortly. Just confirming details on the intersection at 33<sup>rd</sup>.

Thanks,

Jordan Magtoto | Planning Analyst  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

---

**From:** Jim Hall s.22(1)  
**Sent:** Monday, April 24, 2017 9:59 AM  
**To:** Arbutus Greenway  
**Subject:** RE: BENCH MEMORIAL

Thanks.

Never got a response back about the signage, etc. at the 41<sup>st</sup> crossing. Are you still looking into this?

---

**From:** Arbutus Greenway [mailto:arbutusgreenway@vancouver.ca]  
**Sent:** April 24, 2017 8:47 AM  
**To:** Jim Hall s.22(1)  
**Cc:** Arbutus Greenway <arbutusgreenway@vancouver.ca>  
**Subject:** RE: BENCH MEMORIAL

Hi Jim,

Thank you for your email and sorry for your loss.

The Arbutus Greenway is an Engineering Department asset, and at this time the Engineering Department does not have a memorial program. Only the Parks Boards does, see [here](#). Further, the benches that you see now are temporary, while the future Arbutus Greenway is being planned and designed.

Regards,

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

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From: Jim Hall s.22(1)

Sent: Wednesday, April 19, 2017 4:44 PM

To: Arbutus Greenway

Subject: BENCH MEMORIAL

A very active Kerrisdale senior citizen, s.22(1) passed away last week. She was very active in ARKS and made many presentations to City Council. When we were reviewing the development at Cypress and 57<sup>th</sup>, almost adjacent to the Arbutus Greenway, she commented they should have a drinking establishment on the main floor so that people walking the future Greenway could stop in for a beer or a tea ( I think her preference was for the beer ☹ ).

I believe I heard about benches being contemplated for the Greenway. Would it be possible that if a bench is contemplated at 57<sup>th</sup>, we could place a commemorative plaque on it with her name?

Jim Hall, Chair, Arbutus-Ridge, Kerrisdale, Shaughnessy (ARKS) Vision Implementation Committee  
s.22(1)

**From:** s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 4/10/2018 7:37:30 PM  
**Subject:** Re: bench orientation - Arbutus Greenway near Fir Street

---

Hi Project,

I realized that about last week after the city had cultivated and put up the signs.

Thanks for your time.

s.22(1)

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**From:** Arbutus Greenway  
**Sent:** April 9, 2018 3:54 PM  
**To:** s.22(1)  
**Cc:** Arbutus Greenway; Draper, Jennifer  
**Subject:** FW: bench orientation - Arbutus Greenway near Fir Street

Hi s.22(1)

Thank you for your email,

The bench in question is located on the Arbutus Greenway. I checked with our design team and it is designed to face the mural and soon to be pollinator gardens.

Kind regards,

Arbutus Greenway Project Office  
City of Vancouver  
arbutusgreenway@vancouver.ca | 3-1-1  
vancouver.ca/arbutus-greenway

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**From:** s.22(1)  
**Sent:** Saturday, March 10, 2018 11:00 AM  
**To:** Draper, Jennifer  
**Subject:** bench orientation - Arbutus Greenway near Fir Street

Hi Jennifer,

I've attached 2 pictures of a new bench that has been installed near Fir Street of the Arbutus Greenway strip.

I've asked several people who are just walking by and they all agree the bench is facing the wrong way.

It's facing the wall, which is the pool wall. It should be turned around to face south, to face the gardens and the small playground area. This is the interesting part, not a wall.

This bench is close to Fir Street near Beaucoup Bakery.

Let me know if you can start the request to swivel the bench around.

Regards,

s.22(1)



**From:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 7/17/2017 3:55:38 PM  
**Subject:** RE: Citizen Feedback-101009850425

---

I called the resident back and left a message

**Jordan Magtoto | Planning Analyst**  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

---

**From:** 311 Operations  
**Sent:** Wednesday, July 12, 2017 8:18 PM  
**To:** Arbutus Greenway  
**Subject:** Citizen Feedback-101009850425

Hello,

311 received the following feedback for your department.

Thanks,

Paul  
311



#### Citizen Feedback

Case number: 101009850425 Case created: 2017-07-12, 03:48:00 PM

#### Incident Location

Address: INTERSECTION W 42ND AV, Vancouver,  
Address2: WEST BOULEVARD  
Location name:

#### Contact Details

Name: S.22(1)  
Address: ,  
Address2:  
Phone: S.22(1) Email:  
Alt. Phone: Preferred contact method: Either

## Request Details

- |    |   |  |
|----|---|--|
| 1. | Describe details (who, what, where, when, why): | <p>Citizen would like to submit feedback in regards to the Arbutus Green way. Firstly, the section at W 42nd ave between East and West Boulevard. She would like there to be a bench installed for people to sit by the concrete pathway that crosses the greenway at this location. She would also like to request pavement markings of some kind to alert the cyclists and other pedestrians going along the pathway to be aware that people may also be crossing the greenway here. She would also like to request that concrete barriers be set up at the greenway section at w 41st ave between East and West Boulevard to prevent cyclists from going through the pedestrian sidewalk and mowing people over who are wallking along W 41st ave. She says currently there are concrete barriers like this set up at W 37th between East and West Boulevard and this is exactly what she would like installed at W 41st ave. She would also like the planners to keep in mind when creating cycling paths for the greenway that the older generation of people who would like to continue cycling may be switching to riding tricycles which has a wider and more stable base.</p> |
| 2. | Do you want to be contacted?                    | No   |
| 3. | Type of feedback:                               | Opinion  |
| 4. | Feedback regarding:                             | City Department  |
| 5. | Department:                                     | Engineering Services   |
| 6. | Division or Branch Name:                        | Arbutus Transportation Greenway  |

## Additional Details

## Map and Photo

- no picture -

**From:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 8/17/2017 4:35:11 PM  
**Subject:** RE: Citizen Feedback-101009927266

---

I called this resident.

Thanks,

**Jordan Magtoto | Planning Analyst**  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

---

**From:** 311 Operations  
**Sent:** Thursday, July 27, 2017 4:01 PM  
**To:** Arbutus Greenway  
**Subject:** Citizen Feedback-101009927266

Hi,

311 received the following feedback for your department.

Thanks,

Paul  
311



#### Citizen Feedback

Case number: 101009927266 Case created: 2017-07-27, 03:48:00 PM

#### Incident Location

Address: 1972 LINDEN ROAD, Vancouver, V6M 1E7  
Address2:  
Location name:

#### Contact Details

Name: s.22(1)  
Address: s.22(1)  
Address2:  
Phone: s.22(1) Email:

Alt. Phone: Preferred contact method: Either

#### Request Details

- |  |  |
|--|--|
| 1. Describe details (who, what, where, when, why): | Citizen received a letter regarding pilot lighting being set up s.22(1) for the Arbutus Greenway and the letter asks to call to submit their feedback about this. She states they already have people back there all night because of a bench that was installed there. The noise is deafening. People sit on the bench all night, yelling, screaming and talking. She feels they have lost total privacy and finds this to be simply outrageous. She would also like to suggest that the bench be removed from this spot. Additionally, she feels that the cyclists riding along the corridor are rude and it almost seems as if they are trying to run into people on purpose. She thinks signage advising to be courteous might help. |
| 2. Do you want to be contacted?                    | Citizen would also like a follow up call.<br>Yes   |
| 3. Type of feedback:                               | Complaint  |
| 4. Feedback regarding:                             | City Department  |
| 5. Department:                                     | Engineering Services   |
| 6. Division or Branch Name:                        | Project Delivery Branch - Arbutus<br>Transportation Greenway   |

#### Additional Details

#### Map and Photo

- no picture -



**From:** s.22(1)  
**To:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 6/29/2017 9:37:57 PM  
**Subject:** Re: Comments on toilet placement

---

Thank you for contacting me.

The existence of the benches and toilets is not the issue. It appears that their current placement was not properly thought out resulting in less-than-ideal results. Toilets too close to existing houses when there are better and more sheltered locations near.

Please consider having the door facing sideways instead of directly onto the passway.

Please announce then specifics of the facilities ahead of time. We receive the Arbutus Greenway newsletters and do not recall any such details.

Regards,

s.22(1)

Sent from my iPad

On Jun 28, 2017, at 09:42, Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)> wrote:

Hi s.22(1)

Thank you for your email.

In later 2016 we held a series of workshops in communities along the Arbutus Greenway to gather input on the design of the Arbutus Greenway temporary path. The temporary path is what you see on the Arbutus Greenway now. This path will be replaced with the future Arbutus Greenway, which we are planning and designing now.

During the 2016 workshops we heard from many residents that they wanted to use the greenway, but that they needed areas to rest and public, fully-accessible bathroom facilities along the greenway. This was an especially common request from older residents and residents who wanted to travel the greenway with their children. Further, UBC Centre for Hip Health and Mobility's [research](#) in the West End found that the benefits from benches and public seating were tremendous on the health outcomes of residents. For the future Arbutus Greenway, we will look at other, more creative ways to add seating, rest areas, and bathrooms to the greenway.

The storage containers and dumpster belong to Choices. They do not belong to the City.



Thank you again for your email. Please visit our website and sign-up for our newsletter to receive updates and invites to get involved in the project.

Regards,

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

-----Original Message-----

From: s.22(1)  
Sent: Tuesday, June 27, 2017 9:58 PM  
To: Arbutus Greenway  
Subject: Comments on toilet placement

Hi. We live near the Choices, s.22(1) I noticed yesterday that a portable toilet is being set up directly across the arbutus greenway. From our s.22(1) s.22(1) could see the inside of the toilet and who could be using it.

I strongly object setting up the public toilet right beside the natural greenway in the residential area.

There are two containers and one dumpster beside the Choices and the greenway. People have been dumping the garbage in those area. If the portable toilet is being added to those which may create more garbage, I'm afraid that the area would become unclean and unhealthy. From the point of keeping the beautiful greenway, it would be better to remove those containers and the dumpster right beside the greenway. And, in my opinion, people don't need several portable toilets along the greenway. If they need the toilet, they could go to the stores or the restaurants to use their facilities which could help the local businesses.

Please do not put any portable toilet or the bench beside and behind the Kerrisdale Choices Market.

Thank you.

s.22(1)

Sent from my iPad

**From:** "Enright, Danielle" <Danielle.Enright@vancouver.ca>  
**To:** adrian s.22(1)  
**CC:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 4/30/2020 5:56:24 PM  
**Subject:** RE: [EXT] 68th & East Boulevard

---

Hi Adrian,

Thanks for reaching out with such a great project idea. Is this in reference to the Responsive Neighbourhood Small Grants program? I read about it a few weeks back and was delighted to hear about the initiative. This grant program is exactly what people need right now to foster connection in these times of uncertainty.

At this time, our project is in the process of shifting responsibility of the temporary path over to other groups within Engineering. In this instance a group called Street Activities would be responsible for benches and community gardens along the greenway. Nonetheless, our team often has a lot of site knowledge to add to the discussion which often helps with the process. I've reached out to my colleague about the site limitations you've mentioned to see if he has any suggestions to overcome them.

I have also passed your email onto the Street Activities team to review and respond to. Once I hear back from them I can connect you to them. It may be worth mentioning that the City has design standards for public infrastructure such as benches, but I will let Street Activities comment further. Going forward they will also be the best point of contact for community garden related questions, both for the greenway and across the city.

I will be in touch once I receive more information from my colleague and Street Activities.

Take care,

Danielle Enright  
Arbutus Greenway Project | City of Vancouver  
Office: 604.873.7470  
Email : [danielle.enright@vancouver.ca](mailto:danielle.enright@vancouver.ca)

---

**From:** adrian s.22(1)  
**Sent:** Monday, April 27, 2020 1:49 PM  
**To:** Enright, Danielle  
**Subject:** [EXT] 68th & East Boulevard

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Hi Danielle



My name is Adrian Archambault and I am a member of the Neighbourhood Grants Committee on the West Side for The Vancouver Foundation's Neighbourhood Small Grants and the Greenest City Grants Program for the City of Vancouver administered through Kitsilano Neighbourhood House.

The committee have received a grant application from a Community Garden member with a plot along East Boulevard between West 62<sup>nd</sup> and 68<sup>th</sup> Avenues adjacent to the Arbutus Greenway. The applicant, whose plot sits furthest south at the intersection with West 68<sup>th</sup>, has established two bee hives and planted a pollinator garden on their Community Garden plot. They are requested grant funds to install a bench for neighbours and walkers along the Greenway to enjoy their garden. While we support the theme of this project and providing amenities for the Community Garden, we are concerned that the proposed site for the bench, between the garden plot and the Greenway path, will encroach onto land within the City's jurisdiction.

We would like to inquire to whom the applicant should direct questions for permission for placement of a bench and the extent of the Community Garden's boundaries. We have also discussed suggesting that the applicant choose another spot for the bench within the Community Garden itself, perhaps instead to the north of their plot across an access path. I have attached a snapshot from Google Maps, (sorry it is not very detailed!) that shows the applicant's plot surrounded by a white fence at the intersection of West 68<sup>th</sup> and East Boulevard. The applicant proposes to place the bench between the fence and the Greenway path to the west. I have visited the site myself, there is a shallow culvert for drainage from the Greenway path and then uneven ground ascending to the garden fence which the applicants proposes to level. It does appear that the Community Garden is bounded by the Hydro poles that run along the Greenway and that none of these garden plots extend beyond the hydro pole.

Would you be able to provide any guidance? Your assistance may also be helpful in addressing additional grant applications from Community Gardeners. I can be reached by telephone at the number below. As I understand you are working from home during this time, if it is preferable to set a time for a brief conversation please let me know when would best suit your schedule.

Many thanks  
Adrian Archambault  
s.22(1)

**From:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**To:** "Terri Clark" <terriclark@telus.net>  
**CC:** s.22(1)  
s.22(1)  
s.22(1)  
"Enright, Danielle" <Danielle.Enright@vancouver.ca>  
"Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 7/9/2020 3:20:07 PM  
**Subject:** RE: [EXT] Overgrown Arbutus Greenway

---

Hi Terri,

Lovely to hear from you and I hope you too are keeping well. I am doing great and looking forward to increased sunshine over the remaining summer (that's my eternal optimism for sunshine).

Thanks for letting me know about the aggressive brambles of blackberries. Danielle who is copied in will reach out to the relevant operations group that now have this new responsibility to arrange a cut back.

Terri that's also great to hear the Sequoia has been milled. I encourage you while in the conceptual design and idea stage to reach out to us before a bench design is finalized. While our team are not responsible for permitting benches on the greenway I do know that the group who are responsible have specific specifications that need to be considered from a safety and accessibility point of view. Benches before have been turned down from this group that have been deemed to not meet a safety standard. But aside from that perspective, yes it is very exciting times ahead to rework a beloved tree into something creative and community shared.

Kind regards,  
Maggie

---

**From:** Terri Clark [mailto:terriclark@telus.net]  
**Sent:** Thursday, July 09, 2020 2:57 PM  
**To:** Buttle, Maggie  
**Cc:** s.22(1)  
**Subject:** [EXT] Overgrown Arbutus Greenway

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

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Hi Maggie

We all hope you are keeping safe and well during these interesting times.

On another note, our Kerrisdale Board members are concerned that the rampant blackberries are almost totally obscuring walk throughs along the north end of the tracks and overreaching the actual pathway between Wet 37th and West 41st. A crew should really be sent there to cut back the brambles' height and width while not forgetting the pass throughs from the East Boulevard Parking lot to the West Boulevard parking lot. Leaving it in such an unkempt condition only provides even more rodent cover.

I know you are on the Planning side of things, Maggie, but since you are our only point of contact with respect to the Arbutus greenway, we turn to you for assistance and counsel.

On a brighter note, a portion of the former iconic, Kerrisdale Sequoia that was felled in April of 2019 has been milled and is now being stored at Magee Secondary School where it awaits a new life as rustic benches for the Greenway, with your future permission. The Magee teacher is reaching out to a well known local designer for collaboration and ideas. Very exciting.

Please let me know about how to get the Greenway shorn by the COV.

Cheers  
Terri



**From:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**To:** "Terri Clark" <terriclark@telus.net>  
**CC:** "Enright, Danielle" <Danielle.Enright@vancouver.ca>  
"Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 6/11/2020 4:18:38 PM  
**Subject:** RE: [EXT] Re: [EXT] Arbutus Greenway

---

Hi Terri,

s.22(1)



Yes please do send a photo on of the bin if you have one. It will be so helpful in Danielle's discussions with the sanitation group.

Keep in touch for any events you wish to hold on the greenway, with physical distancing that's a difficult one for you to figure out.

All the best,  
Maggie

-----Original Message-----

From: Terri Clark [mailto:terriclark@telus.net]  
Sent: Thursday, June 11, 2020 4:11 PM  
To: Buttle, Maggie  
Subject: [EXT] Re: [EXT] Arbutus Greenway

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Thanks, Maggie- s.22(1)



Really appreciate your help with a new can- I can send a photo of what was there- staff probably had a reason to remove but we are in the dark- Still thinking of a physically distanced event on the greenway later in the summer as a fundraiser for the Food Bank but we shall have to wait and see. Welcome back and keep in touch- I still envision beautiful grasses and easy to maintain plants along the pathway.

Cheers  
Terri

> On Jun 11, 2020, at 4:04 PM, Buttle, Maggie <Maggie.Buttle@vancouver.ca> wrote:

>

> Hello Terri,

>

> It is so lovely to hear from you. s.22(1)

s.22(1)

>

> Thank you for raising this issue about your waste receptacle with me. I'm very sorry to hear it disappeared! I'll ask Danielle our Planner in the team to investigate further and see if she can reach out to the relevant groups to assist (Street Activities branch to find a replacement waste receptacle and Sanitation for remove the current rubbish accumulating).

>

> We'll report back as soon as we know more.

>

> As for the cutting back weeds, our team have handed over all the maintenance of this corridor over to the Street Activities branch. I suspect this work goes into a big priority list across the City and it's an 'as and when' they can get to it. Thank you for undertaking the work up to 37th as part of the continued beautification for Kerrisdale.

>

> Warmest regards always,

> Maggie

>

>

>

> -----Original Message-----

> From: Terri Clark [mailto:terriclark@telus.net]

> Sent: Thursday, June 11, 2020 11:58 AM

> To: Buttle, Maggie

> Subject: [EXT] Arbutus Greenway

>

>

> City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

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>

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> Hi Maggie

> Hope you are safe and well and not marooned anywhere.

> Quick question- The Kerrisdale garbage can that was once near our bench just

across from the south side of East Boulevard was removed- we assume by the COV. Now garbage is accumulating there so perhaps you can put one of your standard cans there for city crew pick up.

> Let me know as I am getting complaints. FYI The weeds that were on both sides of the attractive concrete barrier at the 41st crossover, were so tall that I hired a landscape crew to weed whack them down when we did the tree wells along West 41st and West Boulevard. We extended the cutting to 37th (out of our area as it looked so untidy compared to our section.

> Sorry to complain like this but garbage cans are a sensitive issue. We have an extra one near Bank of Montreal that could be relocated (the bus stop has moved further East as you may know) but I'd like the COV to pay for it as I'm sure they removed our can.

> Or you can put a new one in of your own Greenway design.

> Thoughts??

> Best

> Terri



**From:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 10/5/2018 4:42:07 PM  
**Subject:** RE: Greenway Lighting between West 33rd and West 37th Avenues

---

Dear s.22(1)

Sadhu has asked me to respond to your concerns on his behalf. I want to thank you for taking time to share your concerns regarding the installation of solar lighting along the Arbutus Greenway between West 33<sup>rd</sup> and West 37<sup>th</sup> Avenue. I also wish to thank you for your time earlier this week to speak with me about the Arbutus Greenway project.

As you may know, this particular area has low levels of ambient lighting and is one of the darkest sections along the Arbutus Corridor. From a technical standpoint, there is a genuine need for some form of lighting along this stretch. Indeed on our projects we want to engage and involve local stakeholders and citywide residents, but we also have an obligation to create a safe and comfortable amenity for all to enjoy.

From my conversation with you this week you spoke about your concerns that lighting would bring criminal activity to the area. With regard to safety, what we've learned through the field of Crime Prevention through Environmental Design (CPTED) is that good lighting decreases criminal activity. The Arbutus Greenway was purchased with the intent of creating a high-quality public amenity for all to enjoy. I assure you that safety is a priority for us as well.

When we make decisions, we consider public feedback alongside technical and financial considerations, City policy, and other requirements. In previous rounds of engagement, including consultation on the temporary path, we heard that lighting was a priority for many community members. To date, we've had more than 7,000 face-to-face interactions at 50+ events. All of our engagement materials and summary reports can be found [here](#).

Thank for taking the time to share your comments and if you have any further comments or questions, please feel free to get in contact with me.

Kind Regards,  
Maggie

**Maggie Buttle** | Senior Project Manager  
Arbutus Greenway Project | City of Vancouver  
Office: 604.871.6591

---

**From:** s.22(1)  
**Sent:** Tuesday, October 02, 2018 3:53 PM  
**To:** Johnston, Sadhu  
**Cc:** Buttle, Maggie  
**Subject:** Greenway Lighting between West 33rd and West37th Avenues



Dear Sir,

I have read your response to s.22(1) concerning consultation on Arbutus Greenway Lighting. There has been no real 'consultation' on this issue or any other thus far. After numerous complaints by our neighbours and ourselves, we are enduring continuous noise and disruption in our back yards as a result of a bench placed directly behind us! Now, the city seems bent on going forward with lighting posts more suitable for a sports arena than a leafy residential neighbourhood. There has been no real consultation regarding our concerns on any issue concerning our neighbourhood. The city representatives who spoke with us last year came out and made not one concession to our requests although it was easily in their power to do so. Maybe the term 'consultation' means you hear us but do nothing. Although the City can say they have gone through the motions, that is not dealing with constituents in good faith and gives a lie to the process.

The definition of 'temporary' may be suitable language for how the City describes light installations but it is absurd when applied to how residents experience a neighbourhood. It is unacceptable that we should endure oversized lights looming over our backyards for five years, let alone 13 years while the City rethinks the options.

The length of time you term as 'temporary' is not appropriate to our circumstances. Why should I have to wait until s.22(1) to see a better lighting idea implemented? The lights have not yet been put in place, the time to look for alternatives is now! Our area of concern is very small, the giant posts could be used elsewhere.

The single post installed at 37th Avenue is of ridiculous proportions. A non response from your office on this issue is a great way to make a problem disappear; just outlast half the residents and the new home owners moving in won't know any better.

I can't say I found your response respectful or helpful. We pay enormous taxes to live on private property and the City does not appear to think the arrangement with taxpayers is in any way reciprocal with regard to those extra dollars.

If we had just recourse for how the city is altering our neighbourhood, we would be paying the rates of a condo in Kits because that is about the level of property ownership you think we deserve!

Your attitude and response to our neighbourhood needs rethinking!

We may have to consider a petition to rename the Greenway! Neither the paving nor proposed lighting is appropriate to a Green space. What you are doing is creating an ugly, industrial transportation corridor where none is required. The lack of ridership in our area was well documented when Skytrain was built up Cambie Street.

We know our neighbourhood very well, s.22(1)

The Greenway is wonderful for recreational purposes. However at night few go to 41st and even fewer south of that after early evening. Everything in the Kerrisdale retail area is closed at night except for McDonalds! There is nothing at the foot of the track and no reason to go there after dark.



If you ever do squeeze in a tram, you will invoke the wrath of the cyclists and pedestrians who currently love using the track. Look again in twenty years, your projections may come true, but for now, recreational use is enormously successful, leave it at that and light it accordingly.

The City seems truly bent on turning our quiet lane into an opportunity for crime and mischief. We have already seen young women pounding on a neighbour's door because they were being pursued on the Greenway. Police vehicles cannot patrol the patch in question; it is just going to continue to develop into a trouble spot. We are very unhappy with the lack of foresight here; we know you can do much better for all concerned.

Yours Truly,

s.22(1)

Sent from my Samsung Galaxy smartphone.

**From:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 6/22/2017 1:44:46 PM  
**Subject:** RE: June 21, 2017

---

Hi s.22(1)

Good to hear that you are enjoying the greenway. If you post any of your photos online, please use the hashtag #ArbutusGreenway so that we can find them - we love seeing photos of residents' adventures on the greenway.

For the temporary path we added about two dozen benches, about evenly spaced along the length of the greenway, every 600m or so. You would have passed a number of them between West 41st Avenue and West 25th Avenue, including a lovely bench on the S-Curve, just north of West 37th Avenue, with a lovely view of the North Shore. We invite you to please take a seat here and enjoy the view next time that you are out on the greenway.

We heard early on from users that they wanted garbage bins, so added 10 garbage bins along the temporary path, providing users with an opportunity to responsibly dispose of their refuse. You should have passed a few bins on your walk, including bins at West 41st Avenue, and two on the S-Curve just north of West 37th Avenue.

At the moment we only have water supplies at community gardens, but no water fountains. Adding water fountains is a good idea. It isn't within the scope of the temporary path, but this amenity could be incorporated into the future Arbutus Greenway, which we are still planning and designing.

Good catch on the "Private Property" signage. These signs are relics of when the Arbutus Lands were owned and operated by CP Rail. We will be removing this signage in the near term.

Thank you again for your email. Please visit our website and sign-up for our newsletter to receive updates and invites to get involved in the project.

Regards,

Arbutus Greenway Project Office  
City of Vancouver  
arbutusgreenway@vancouver.ca | 3-1-1  
vancouver.ca/arbutus-greenway

-----Original Message-----



From: s.22(1)

Sent: Wednesday, June 21, 2017 1:35 PM

To: Arbutus Greenway

Subject: June 21, 2017

Hello,

Just a short email for you with a few suggestions re: The Arbutus Greenway.

Yesterday, I walked from 41st down to King Edward and then due to the heat, decided to walk along the west sidewalk down Arbutus to Broadway instead of the unshaded walkway.

Speaking with another walker I met, we thought of a few suggestions:

There need to be more than 2 benches at either end of the lengthy distance from 41st to 25th. Also, these benches do not provide any shade and perhaps it would be a good idea (since the shade is not really possible with the sunlight say after about 10:30 am till probably close to sunset. The chance of someone actually having heat exhaustion walking this distance would be quite high as heat also comes off the asphalt too.

There are no garbage containers along the walkway. Not one. The other walker who lives nearby (I live in North Vancouver) said she constantly sees food and drink containers dropped all along the route. I agree, this needs consideration.

There are a few companies who can provide water dispenser and a consideration would be to have provisions for some water dispenser both for walkers and even dogs too. I have seen these types of dispensers in various areas of Vancouver.

At one point in my walk, there is a sign saying this is private property and not to enter on the walking side of the path. It is beside where there are trees back off the path and where there is about 5 ft of wood chippings beside the path. Seems odd to me that this sign is there but not appropriate. An oversight perhaps?

I have to say, the walk I enjoyed yesterday reminded me being so removed from the roadways, s.22(1) It was delightful seeing the trees, plants and flowers in bloom. There were buttercups galore, foxgloves, raspberry bushes in bloom with the promise of raspberries for picking in coming weeks, etc. As I do a lot of photography, I did take a few photographs during my walk. It will be a seasonal opportunities for photography clubs, no doubt.

Hopefully, this path will be well maintained over the years ahead.

Sincerely,

s.22(1)



**From:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**To:** s.22(1)  
**CC:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 8/17/2017 3:30:09 PM  
**Subject:** RE: Park bench on Arbutus greenway

---

Hi s.22(1)

Thanks for the email.

The park benches on the Arbutus Greenway are temporary, and will be replaced with other seating once we finish design and planning work. Further, the City of Vancouver does not have a memorial bench program. The Parks Board, which manages the City's parks, has a memorial bench program if you are interested.

Thank you again for your email. Please visit our website and sign-up for our newsletter to receive updates and invites to get involved in the project.

Regards,

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

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**From:** s.22(1)  
**Sent:** Monday, July 24, 2017 11:05 AM  
**To:** Arbutus Greenway  
**Cc:** Park Board Donations  
**Subject:** Park bench on Arbutus greenway

To whom it may concern,

I have noticed that there are park benches along the Arbutus greenway. They do not have inscriptions on them.

I would like to have an inscription put on the bench that is at about 61st Ave

Please contact me if this is possible and quote the cost.

I would let you know what inscription I would like.

Thank you in anticipation.

Yours sincerely,

s.22(1)

s.22(1)

**From:** s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 11/16/2017 6:08:34 PM  
**Subject:** Re: Please don't forget the local residents along the greenway!!

---

Great.....thank you. Much appreciated. Again, most important that things are planned properly from the outset as once the infrastructure is in place it will be difficult to make changes if those of us that border the greenway complain. Best that you give us no reason to be disappointed!

Thanks again for listening and keeping us in mind as we move forward. I believe it will be a wonderful addition to the City including for us that live on the neighbouring properties.

Best regards,

s.22(1)

Sent from my iPhone 6 Plus

> On Nov 16, 2017, at 5:40 PM, Arbutus Greenway  
<arbutusgreenway@vancouver.ca> wrote:

>

> Hi s.22(1)

>

> Thank you for your email. It is important that the greenway does not have a negative effect on those who live near it, and you highlight valid concerns for the properties that border the greenway. For this reason, we will continue to monitor garbage, noise, and lighting along the corridor. If you notice any issues begin to arise, I encourage you to email us and we will investigate the issue.

>

> Kind regards,

>

> Arbutus Greenway Project Office

> City of Vancouver

> arbutusgreenway@vancouver.ca | 3-1-1

> vancouver.ca/arbutus-greenway

>

>

> -----Original Message-----

> From: s.22(1)

> Sent: Tuesday, November 14, 2017 8:51 PM

> To: Arbutus Greenway

> Cc: Mayor and Council Correspondence



> Subject: Re: Please don't forget the local residents along the greenway!!

>

> Thank you for your comments and I look forward to the final product. I am hoping your comments regarding garbage, noise, lighting, etc. are correct and these will not be a problem for those of us that live along the greenway and that the benches and toilet facilities also will not be a problem for us. We have lived along the greenway for s.22(1) and there have been little or no problems. I and my neighbors expect this to continue. We will keep an open mind but if we feel the peaceful enjoyment of our properties are being infringed upon you can expect to hear from us loudly and regularly. It all comes down to proper planning and monitoring and best the City keep this in mind as we move forward. Lighting and toilet facilities can not be invasive. Loud late night noise at benches and other spots will not be tolerated. Waste bins and garbage pickup must be looked after regularly. We want nothing like you can find around many city bus stops with overflowing garbage containers. Hopefully none of this will be a problem. As you design the final greenway and install infrastructure please keep asking yourself: "How will the neighbors be with this?"

>

> Thank you for your concern.

>

> s.22(1)

>

> Sent from my iPhone 6 Plus

>

>> On Nov 14, 2017, at 5:23 PM, Arbutus Greenway  
<arbutusgreenway@vancouver.ca> wrote:

>>

>> Hi s.22(1)

>>

>> Glad to hear that you had such a great experience at the Design Jam. Thank you for sending a follow up email with the concerns of you and your neighbours.

>>

>> During the 2016 workshops we heard from many residents that they wanted to use the greenway, but that they needed areas to sit and rest along the greenway, because of mobility limitations or just a desire to rest and gather. This was an especially common request from older residents and residents who wanted to travel the greenway with their children. Further, UBC Centre for Hip Health and Mobility's research in the West End found that the benefits from benches were tremendous on the health outcomes of residents. To address residents' requests and research, we installed temporary benches at regular intervals, approximately every 500m, along the greenway.

>>

>> The benches along the S-Curve, between West 37th and West 33rd Avenues, are particularly popular because of the tremendous views of the north accessible from this space. In response to concerns regarding nighttime activity in this area, we have installed signage at each bench in this area encouraging users to be considerate of



neighbours, and we have reached out to the VPD to visit this area when they are available. Please contact the VPD at their non-emergency number (604.717.3321) if you feel unsafe, but gathering on the greenway after dark is not a crime unless users are violating the Noise Control Bylaw 6555.

>>

>> As for adding more waste receptacle along the Greenway. We have just recently removed all the concrete barriers and replaced them with removable bollards. This will open up an opportunity to place waste receptacles near Porta Potties, near benches or other strategic locations where there has been gaps. We are also hoping to place more and Porta Potties along the length of the Greenway. Right now the current Porta Potties are serviced weekly and we are monitoring whether this is enough.

>>

>> Then for lighting the Greenway, we are currently procuring a contractor that will assist in designing and building the innovative solar lighting between 33rd and 37th. We will have a bit more clarity on the commissioning date when we award the contract in early November; however, we anticipate that the complete installation of these units will take place in early 2018. It's worth noting that we will be placing lights just in this area for a trial period before we install lights along the whole length of the greenway.

>>

>>

>> Thank you again for your email.

>>

>> Regards,

>>

>> Arbutus Greenway Project Office

>> City of Vancouver

>> arbutusgreenway@vancouver.ca | 3-1-1

>> vancouver.ca/arbutus-greenway

>>

>> -----Original Message-----

>> From: s.22(1)

>> Sent: Sunday, October 29, 2017 9:33 PM

>> To: Arbutus Greenway

>> Subject: Please don't forget the local residents along the greenway!!

>>

>>

>> I attended the Design Jam today and things are looking good! At least for the vast majority of Vancouverites who will enjoy a very special greenway when completed. But as a resident s.22(1) I and my neighbors do have some concerns what the final product will be. For instance, I walked back along the greenway from Point Grey School today to my home and I could have filled several garbage bags with discarded cups, papers, wrappers, etc.

>>

>> So our concerns:

>>

- >> - garbage along the greenway as mentioned above
- >> - noise (ie: skateboards) and late at night groups
- >> - lighting ( will it be invasive to bordering properties?)
- >> - crime prevention ( nighttime patrols?)
- >> - washroom locations and monitoring of these
- >> - bench locations ( noise again).

>>

>> We have lived along "the tracks" (as they were once called) for many years with few, if any, issues. But the volume of people already using the greenway is a concern for those of us who live directly on the greenway. It is a great asset to the City of Vancouver but please do not forget us residents that are directly on the greenway border. Hopefully you will be sensitive to our situation and consider mitigation measures so our lives will not be negatively affected by the planned changes.

>>

>> s.22(1)

>>

>>

>> Sent from my iPhone 6 Plus

**From:** s.22(1)  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 3/6/2018 12:11:25 PM  
**Subject:** Re: Question re benches

---

Thank you for your reply. However, the bench is flush with path and does create a jazziers. The concrete platform is wide enough to move it back some. Seriously, take a look at it. All other benches facing paths that I have seen along the corridor have space between them and walkway. As this should

s.22(1)

> On Mar 6, 2018, at 11:48 AM, Arbutus Greenway  
<arbutusgreenway@vancouver.ca> wrote:

>

> Hi s.22(1)

>

> Thank you for your email

>

> I checked with our design team and the bench is designed to face the mural and soon to be pollinator gardens. The bench is supposed to abut the path so it's fully accessible by all users, especially those with mobility issues.

>

> Kind regards,

>

> Arbutus Greenway Project Office

> City of Vancouver

> arbutusgreenway@vancouver.ca | 3-1-1

> vancouver.ca/arbutus-greenway

>

> -----Original Message-----

> From: s.22(1)

> Sent: Monday, March 05, 2018 3:04 PM

> To: Arbutus Greenway

> Subject: Question re benches

>

> A new bench has been installed on greenway just off Fir St. please explain the rationale for A/ putting it so near path where people's feet will be ON the path (thus potentially causing a tripping hazard) And B/ why is it facing path instead of the lovely garden and playground just behind it?

>

> The one at Pine is facing the gardens so why not do the same?

>

> s.22(1)  
>



**From:** "Stephanie Cox" <[scox@stjohns.bc.ca](mailto:scox@stjohns.bc.ca)>  
**To:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**CC:** "Magtoto, Jordan" <[Jordan.Magtoto@vancouver.ca](mailto:Jordan.Magtoto@vancouver.ca)>  
"Sandra Hall" <[shall@stjohns.bc.ca](mailto:shall@stjohns.bc.ca)>  
**Date:** 4/19/2018 11:29:14 AM  
**Subject:** Re: St John's bee hotel and buddy bench

---

Hi Danielle,

I just wanted to follow up on my prior email. We are excited to move forward with this project and have received NSG and GCG grants to support these projects. When would be a good time to meet next week and discuss our next steps.

Thank you,  
Stephanie Cox

On Tue, Apr 10, 2018 at 5:24 PM, Arbutus Greenway  
<[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)> wrote:

Hi Stephanie,

Thank you for your offer to meet Jordan and someone from the Arbutus Greenway in regards to implementing your project. It would be best if Jordan and I had a chance to connect about the project first before meeting you. Do you mind if we reconnect later in the week?

Then just for us to know, do you have a date you would like to install the project by?

Warm regards,

Danielle Enright  
Arbutus Greenway Project | City of Vancouver

Office: 604.873.7470

Email : [danielle.enright@vancouver.ca](mailto:danielle.enright@vancouver.ca)

**From:** Stephanie Cox [mailto:[scox@stjohns.bc.ca](mailto:scox@stjohns.bc.ca)]  
**Sent:** Tuesday, April 10, 2018 3:00 PM  
**To:** Magtoto, Jordan  
**Cc:** Sandra Hall; Arbutus Greenway  
**Subject:** Re: St John's bee hotel and buddy bench

Hi Jordan,

We are ready to move forward with the implementation of both the bee hotel and buddy bench and we have the funds in place to support. We would like to meet and discuss our next steps.

Would you be free to meet tomorrow at 10:30am?

Thank you,

Stephanie cox

On Thursday, April 5, 2018, Stephanie Cox <[scox@stjohns.bc.ca](mailto:scox@stjohns.bc.ca)> wrote:

Hi Jordan,

We are ready to move forward with our design plans (mason bee hotel/bench) for the arbutus greenway. Would you be free to meet with us next Wednesday at 10:45am and we could share our plans and find out the next steps.

Thank you for your time,

Stephanie Cox

On Thu, Mar 8, 2018 at 10:59 AM, Magtoto, Jordan  
<[Jordan.Magtoto@vancouver.ca](mailto:Jordan.Magtoto@vancouver.ca)> wrote:

Hi Sandra,

Thanks for the email.

Once funding for the Bee Hotel and/or Buddy Benches is secure, then St. Johns and members of our design team should certainly meet to discuss siting, maintenance, and other considerations.

Thanks,

Jordan Magtoto | Planning Analyst  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

-----Original Message-----

From: Sandra Hall [mailto:[shall@stjohns.bc.ca](mailto:shall@stjohns.bc.ca)]

Sent: Wednesday, March 07, 2018 11:35 AM

To: Magtoto, Jordan

Cc: Stephanie Cox

Subject: St John's bee hotel and buddy bench

Hi Jordan,

Thank you for all your assistance with our school's design projects for the coming year. We are in the process of applying for grants, however, regardless of the grant outcome we would like to work closely with you and Arbutus Greenway planning committee in the placement and maintenance of the bee hotels and buddy benches.

Looking forward to working and hearing from you shortly.

Regards,

Sandra

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This is a staff email account managed by St. John's School. This email and any files transmitted with it are confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please notify the sender.

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Stephanie Cox  
Head of Design  
St. John's School  
604-732-4434

[www.stjohns.bc.ca](http://www.stjohns.bc.ca)

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Stephanie Cox

Head of Design

St. John's School

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are addressed. If you have received this email in error please notify the sender.

**From:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
**To:** s.22(1)  
**CC:** "Dobrovolny, Jerry" <jerry.dobrovolny@vancouver.ca>  
"Sinasc, Catherine" <catherine.sinasc@vancouver.ca>  
"Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 4/3/2017 5:30:47 PM  
**Subject:** RE: Suggestion and plea

---

Hi s.22(1)

Nice to hear from you. Good to hear that you went for a walk on the temporary path.

Some benches have been installed in Kitsilano and Arbutus Ridge, and City crews will be finished installing benches along the rest of the temporary path in the next week weeks. We are also working on adding washrooms and garbage bins along the temporary path. Please keep an eye out for these amenities in the coming months.

Thank you again for your email. It is great to hear that so many residents are using the temporary path.

Regards,  
Maggie

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

**From:** s.22(1)  
**Sent:** Monday, April 03, 2017 10:50 AM  
**To:** Arbutus Greenway; Dobrovolny, Jerry  
**Cc:** Sinasc, Catherine  
**Subject:** Suggestion and plea

Dear all,

Yesterday I walked (slowly) from 41st to 71st and from 57th to 71st there was not a bench in sight!

And, thank heaven for Choices and their washroom!!! I would use also portable toilets along the way. When we try to make sure people 'hydrate' esp. when they are active, we must provide for the inevitable :-)

I am a s.22(1) and probably not alone in needing places to rest on a 'longish hike'... Some of us will probably benefit from short walks. When there are lots of benches to rest on, we will be able to work up the stamina to walk further in time.

At the moment, there are more people strolling, walking, running and boarding on the Arbutus Greenway than there are bicyclists. Though the numbers of cyclists seem to increase now that the major intersections are getting attention...

No pats on my back for walking a sizable number of kilometers -- more benches and at smaller/shorter intervals will suffice. Just in case these were in the works already, thank you! If they aren't, please get on it.

Keep up that great work,

s.22(1)

**From:** s.22(1)  
**To:** "Arbutus Greenway" <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 2/3/2017 2:40:20 PM  
**Subject:** RE: volunteer  
**Attachments:** Arbutus Greenway.docx

---

Hi Megan

I have attached my ideas and observations – I got the last section of walking in yesterday just before the snow. Although the snow will be pretty along the way too unless it all gets icy on the pavement. I plan to attend the Kits House open house tomorrow. Aileen

---

**From:** Arbutus Greenway [<mailto:arbutusgreenway@vancouver.ca>]  
**Sent:** January-30-17 11:40 AM  
**To:** s.22(1) Arbutus Greenway  
**Subject:** RE: volunteer

Wonderful. Thanks, s.22(1) We look forward to seeing your suggestions and comparing them to our own list.

Have a great day.

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

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**From:** s.22(1)  
**Sent:** Sunday, January 29, 2017 9:34 AM  
**To:** Arbutus Greenway  
**Subject:** RE: volunteer

Hi Megan

I am walking the Greenway for exercise and fun (to complete your suggested activity of discovering what there is to see) and already have a list of items to see or suggestions of what could be there to see.

I will send the list as soon as I finish the length of the Greenway.

s.22(1)

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**From:** Arbutus Greenway [<mailto:arbutusgreenway@vancouver.ca>]  
**Sent:** January-23-17 11:15 AM  
**To:** s.22(1)  
**Cc:** Arbutus Greenway



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Subject: RE: volunteer

Hi s.22(1)

Thanks for your email and kind offer to support the process. It's wonderful to have local residents involved. While we don't have any volunteer positions at this time, we will certainly keep your contact information on file and would love to have you at our open houses. You can find more information about opportunities to provide input here: [Vancouver.ca/arbutus-greenway](http://Vancouver.ca/arbutus-greenway). There's also a newsletter that you can sign up for to stay updated on upcoming events.

One thing we could use help with is coming up with a list of local attractions and interesting destinations along the greenway, to feature in a brochure or map. If you have any thoughts about special places along the corridor (or photos!) please send them our way. For instance, if you were to introduce a friend from out of town to the greenway, what are five places you might show them during a leisurely stroll or bike ride along the corridor?

Beautiful books by the way! Thanks so much for sharing and for taking the time to connect.

All the best,  
Megan

Arbutus Greenway Project Office  
City of Vancouver  
[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1  
[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

---

From: s.22(1)

Sent: Sunday, January 22, 2017 7:57 PM

To: Arbutus Greenway

Subject: volunteer

Hello Arbutus Greenway Planners

I am interested in becoming a volunteer for projects related to the development of the Arbutus Greenway.

It is a project that I have long awaited since I have lived ½ block away from the rail line for s.22(1) and always thought it had tremendous potential for increasing tourism, physical activity and environmental awareness for citizens from all over the city as well as visitors.

It also has a wonderful potential for site specific public art – another drawing card for locals and visitors alike. See *Public Art in Vancouver Angels Among Lions* John Steil, Aileen Stalker Touchwood Editions 2009

Although I will be away from s.22(1) s.22(1)

can generally fit in volunteer times as needed.

I have had a past work history that involved writing and public speaking as well as creating information, writing grants and working with multi-aged groups. s.22(1)

s.22(1)

so I do have some credible writing and research skills.

I would like to receive information about what volunteer positions are needed at this time and in the future.

s.22(1)

## Arbutus Greenway ideas for what to see, what to do

- Label trees along the way – e.g curly willow that is pretty interesting, magnolia past SW Marine
- St. Augustine (school to west of the greenway) – sign about who the saint is
- Kitsilano Community Gardens – Vancouver’s oldest community garden
- 6<sup>th</sup> and Maple - City Farmer’s Society - see the garden tools used in the metal gate sculpture
- Large stump at 6<sup>th</sup> and Cypress - How old was this tree? What did it see happen in Vancouver?
- Pine Street Community Gardens – some trees here that could be labelled
- Cement sculpture 100 – sign saying what it means
- West Marine 2<sup>nd</sup> and Fir – what kinds of boats can you see on the wall?
- 16<sup>th</sup> and Arbutus RIDGE sign – sign telling what is the meaning and history of this neon sign
- 16<sup>th</sup> and Arbutus – fantastic winter sunset viewing place
- 15<sup>th</sup> Field Artillery armories – sign about what is this building and who are the 15<sup>th</sup> Field Artillery
- Art Deco substation at King Edward and Arbutus – history and design
- Cut through to 35<sup>th</sup> or so – sign telling about railway construction – the grade and curve needed to get up even a mild hill
- Pt Grey Highschool – sign to tell about age, movies filmed there, and what those crests mean
- Community gardens along 54<sup>th</sup> to SW Marine – a lot of them are pretty scrappy looking – there could be city sponsored courses on site to assist with development and maintenance and perhaps free recycled wood from the city dump/ wood area to help build fences etc.
- History and pictures of Quilchena School area – my friend tells me that there used to be a dairy there
- Kerrisdale arena – sign to tell who Cyclone Taylor was
- 41<sup>st</sup> and West Blvd. Train wheels – part of the history of the line

## Overall ideas

- There are a lot of bleak industrial walls backing onto the greenway. Run a graffiti contest with an eco/green/First Nations themes and select artists who show diversity in design and focus
- Have a Haiku contest that focuses on what can be seen along the trail or the history in various places. Place the haiku on some of the building walls in the area
- Have signs similar to the ones on telephone poles throughout the city, describing the history or specific buildings e.g. the old art deco hydro substation at King Edward and Arbutus
- Engage businesses and people who live on the blocks immediately to west and east of the line to “own” a section of the greenway and “Clean the green” on a regular basis
- Need for recycling and garbage containers that are permanent. Also containers for dog poop which some seem to think is OK to leave in bags on the trail
- Need for real toilets and signage to where they are already in the community e.g. Quilchena park house? Kerrisdale Community Centre. These facilities need to engage in accepting the increased use
- Possibilities for a protected and signed bee garden and a butterfly demonstration gardens along the way
- Scavenger hunt for kid – laminated pictures that can be replaced into holders at several places along the trail
- Directional signs to other parks e.g. pop-up at 5<sup>th</sup> and Pine, Delmont Park, park at Joy K historical house etc.
- Problematic crossing at SW Marine with longer walk to Barnard to do the crosswalk – many will try to run across the road which always has lots of traffic
- Section from 16<sup>th</sup> to King Edward is noisy and will need some serious urban planting and noise containment
- Start a program of dedicated benches so there are seating areas along the way and a way to fund them. Of course this would require a program so there is maintenance built in and so donors are not told down the road (or greenway in this case) that their bench is not going to be there any more or torn up or replaced etc.
- Keep some areas of brambles and blackberries to allow birds, rabbit etc. to live in natural surroundings
- Interact with woodworking school classes to build bird houses to place along the trail. Use recycled wood to build the bird houses
- Develop engaging slogans related to the greenway such as “Clean the green” “Green every day all the way”

## Comments

- Pictures along path and what has been done re pavement do not match. The central green divider is a good idea – less sterile and not “Paving paradise”
- Is the consultation just to appear to engage the public? I thought a variety of surfaces were being explored but it seems that it all is being paved over now. For runners and walkers a rubber surface (yes I know the maintenance problems) would be much appreciated.

I enjoyed doing this as did some of my friends who joined the walks.

So glad that the City is moving forward with making this greenway a reality.

s.22(1)



**From:** "Magtoto, Jordan" <Jordan.Magtoto@vancouver.ca>  
**To:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 5/11/2017 9:12:44 AM  
**Subject:** RE: What next on "Greenway"?

---

Thanks! Responded.

**Jordan Magtoto | Planning Analyst**  
T: (604) 829-4391 | [jordan.magtoto@vancouver.ca](mailto:jordan.magtoto@vancouver.ca)

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**From:** Arbutus Greenway  
**Sent:** Tuesday, May 09, 2017 4:46 PM  
**To:** Magtoto, Jordan  
**Subject:** FW: What next on "Greenway"?

Hi Jordon,  
Just bringing this to your attention to respond to. The resident and her neighbor would like to meet a representative from the team in regards to some concerns that they have.

Cheers,  
Danielle

---

**From:** Storer, Paul  
**Sent:** Tuesday, May 09, 2017 10:29 AM  
**To:** Arbutus Greenway  
**Subject:** FW: What next on "Greenway"?

---

**From:** s.22(1)  
**Sent:** Tuesday, May 09, 2017 10:28 AM  
**To:** Storer, Paul  
**Subject:** RE: What next on "Greenway"?

Hello Paul,

We will be interested in meeting with Greenway representatives in June when my neighbours have returned. We may as well do it together as our concerns are the same.

Thank you,

s.22(1)

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Storer, Paul" <[paul.storer@vancouver.ca](mailto:paul.storer@vancouver.ca)>

Date: 2017-05-08 8:19 PM (GMT-08:00)

To: s.22(1)

Cc: Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>

Subject: RE: What next on "Greenway"?

Dear s.22(1)

Thanks for your response. Staff from the Arbutus Greenway team will be in touch to discuss your concerns, if you're interest in meeting.

For clarity, this has always been designated as a transportation corridor – first as an active railway and then zoned as a transportation corridor by the City. The decision made with the Canada Line was to run high-speed regional rail under Cambie rather than the Arbutus corridor, but the City's plans have long included this as a greenway for walking and cycling and, with the purchase of the corridor, future streetcar.

The idea is that the streetcar wouldn't be a regional service like the Canada Line, but more of a local service. We don't expect that there would be a streetcar on the corridor in the near future. Part of our work is to understand what it will look like, though, so that we can plan around the future alignment.

Our current planning work is to develop a design to improve the greenway for walking, cycling, and place-making. I hope you consider getting involved in helping us shape the design for the permanent greenway - we really need to hear from the people who live and work adjacent to the corridor to understand how to best design it for everyone.

Cheers,

Paul

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From: s.22(1)

Sent: Sunday, May 07, 2017 3:00 PM

To: Storer, Paul

Subject: RE: What next on "Greenway"?

Dear Paul,

We appreciate your prompt reply. Our next door neighbours are away but were very dismayed to hear about the bench s.22(1) You will be hearing from them when they return. Teenagers were already sitting on the roadway throwing stones over their hedge. If it is opened at night behind us we will have major issues with policing! All the kids ushered out of Quilchena park will just walk up the track and party unseen in the secluded stretch. Everyone in our area will be growing thier hedges and putting in trees. If people were more considerate about noise and phones we would not be so bothered. We heard loud skateboarders all morning yesterday. Our use of our backyards is ruined.



You may now be telling us it is a long desired transportation corridor but it was rejected as such when the skytrain went up Cambie Street. There is only a destination at the south end, Granville Island, or maybe 4th or Broadway. You will not get the ridership.

Putting in a trolley track is a huge waste of city funds. Seasonal at best, it will prove very disruptive to all pedestrians and cyclists who will be on edge and grabbing children when it passes. In addition, Kerrisdale is no shopping destination, its offerings are modest and it still has too many empty spaces as retailers cannot afford the rents.

The project was touted to us as a Greenway, which was clearly very misleading! There is no reason to have the path wider than the seawall. Then it could be 'greened' on both sides.

Wildflowers sound like such a nice idea but a couple of decades ago the city spent many thousands of dollars on seeding flowers in Jericho and other parks. People picked all the daisies which never grew back and in a few years the rest were gone too. A very short term idea.

After s.22(1) of listening to the rustling of trees behind us, we feel as if we've moved downtown.

The seawall has no houses on it! People in a residential neighbourhood should not have to endure this level of intrusion. We do not fit this type of development.

What you have done is significantly alter our enjoyment of private property without consultation or compensation. Our skyhigh taxes are not payment for condo living amenities. We do expect the city to have a cooperative dialogue with regard to the impact and to find ways to mitigate the disruption.

Sincerely Yours,

s.22(1)

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: "Storer, Paul" <[paul.storer@vancouver.ca](mailto:paul.storer@vancouver.ca)>

Date: 2017-05-07 11:51 AM (GMT-08:00)

To: s.22(1)

Cc: Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>

Subject: RE: What next on "Greenway"?

Dear s.22(1)

Thank you for your email. The Arbutus Project office shared your comments with me, as you asked to correspond with someone with more seniority.

The purchase and development of the Arbutus Greenway to develop a transportation greenway has been a goal of the City for more than 20 years, beginning in 1995 with the Greenways Plan, and recently reiterated by Vancouver 2040 - for more information on the policy guiding the development of the Arbutus Greenway, see page 3 of the January 2017 information boards, here:

<http://vancouver.ca/files/cov/arbutus-greenway-info-boards-jan-2017.pdf>.



Greenways, as we define them in the City of Vancouver, are not linear parks, rather they are active transportation (walking/cycling/etc.) corridors with added amenities. Unlike parks, the City does not close transportation corridors, such as greenways, at night. For local context, we expect that the Arbutus Greenway will be similar to the False Creek Seawall in terms of popularity and use. Like the Seawall, we are not expecting to close the Arbutus Greenway after dark, and we are exploring opportunities to add lighting in particularly dark areas along the Arbutus Greenway where it is needed for safety. We will work to ensure that any lighting design minimizes spill-over onto neighbouring properties.

I note in a previous email below that you asked when the project is planning on implementing greenery. Over the next coming weeks there will be seeding of wildflowers along the greenway. At this point in time there is no plan for planting of any additional trees or shrubbery along the greenway while the planning for the future greenway is underway.

In terms of peer projects, we are studying best practices locally and worldwide, including the Midtown Greenway in Minneapolis, the Beltline in Atlanta, and the 606 in Chicago. These are vibrant, urban spaces that connect neighbourhoods and special places with a high quality active transportation connection. To plan and design the Arbutus Greenway we are working closely with stakeholders in the communities along the Greenway, as well as residents and stakeholders citywide, because the Arbutus Greenway will be an asset for all residents to enjoy and access, similar to the Seawall.

We recognize that the transformation of the Arbutus Lands from an unused rail corridor into a walking and cycling route represents a significant change for the neighbours adjacent to the greenway. We would be happy to have staff meet you at your property to discuss your concerns in detail and look to see if there are any measures we can consider to mitigate the overlook issues that you describe. I'm copying the Arbutus team to connect with you to set that up.

Regards,

Paul Storer P.Eng.  
Manager of Transportation Design | City of Vancouver  
p: 604 873 7693  
m: 604 763 5619  
[paul.storer@vancouver.ca](mailto:paul.storer@vancouver.ca)

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**From:** s.22(1)  
**Sent:** Monday, May 01, 2017 5:52 PM  
**To:** Arbutus Greenway; Mayor Media; [mayor.robertson@vancouver.ca](mailto:mayor.robertson@vancouver.ca)  
**Subject:** RE: What next on "Greenway"?

This generic response from the Arbutus Greenway office is very disappointing. It does not answer my specific concerns. There is no precedent for this type of Park route which overlooks people's private homes in this manner. Your office is clearly making up 'rulings' and redefining parameters as things proceed.

There is nothing green about the 'Greenway' thus far. So far you have accomplished the laying



of a full width city street paved with asphalt, removing most of the greenery in our stretch! Grass and flowers will not be sufficient to replace the barrier. The rails to trails in Nova Scotia are what you should be referencing!

The project seems to be going in too many directions, none of which resemble the original proposal. The road is neither park nor path, the object seems very confused.

Although it might be an oversight, it is equally possible there exists a deliberate refusal by your office to have any consideration for what the impact would be on residents most affected by the route.

There was no particular consultation with stakeholders on our part of this route with regards to specifics such as benches, noise or policing. Our Quilchena area is the only part which is completely closed off and immediately bordering nearby houses. We should have been consulted directly.

I am giving you some feedback now. Certain elements are not working for residents in our area and we expect them to be addressed. I need to know where I may address my concerns, and this is the second time of asking!

Right now the attitude seems to be you feel you may steamroll negative feedback and fob me off onto other authorities.

Please note: City Parks are closed after dark!

Your Greenway is not a sidewalk, it is purported to be a linear park. Our area cannot be treated as you would an area of downtown condos. It is a private residential neighbourhood where residents pay enormous taxes for the privilege. We expect some continuance of our neighbourhood amenities. Making small adjustments would be neither difficult nor costly. Blanket refusals to address small changes is not how city hall should operate, it is highly disrespectful.

Whether or not you anticipated any impediments to carrying out plans as you envisioned them, we expect the city to be both cooperative and responsive to our concerns when you get it wrong.

There should be absolutely No traffic after dark behind the West 33 and 35th stretch of the Greenway. It is an invitation to all teenagers, crime, and very difficult to police! Lights would be unacceptable along this route as they would disturb residents and encourage traffic!

Please do not send further emails from an anonymous correspondant who hides behind the title of an 'office'. Your disregard of my previous request is unacceptable.

Please supply me the name and title of a person in seniority to whom further correspondance may be sent. There will be a continuance of this dialogue.

Yours Truly,

s.22(1)

Sent from my Samsung Galaxy smartphone.

----- Original message -----

From: Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>

Date: 2017-05-01 3:44 PM (GMT-08:00)

To: s.22(1)

Cc: Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>

Subject: RE: What next on "Greenway"?

Hi s.22(1)

The Arbutus Greenway is a public space for all residents to enjoy and use, similar to a street sidewalk or lane. As on street sidewalks, lanes and in other public spaces, the security of homes falls within the Vancouver Police Department's jurisdiction. You can contact them at (604) 717-3321.

The Arbutus Greenway is a public civic amenity, and benches installed along the greenway provide areas of rest and relaxation for users. The benches installed along the S-curve, between West 37<sup>th</sup> Avenue and West 33<sup>rd</sup> Avenue were installed for numerous reasons. For example, they face the view of the mountains and sea to the north, and they provide a natural resting space for individuals with limited mobility to enjoy the view. For more information about our public consultation process, which helped guide the location of benches, please visit <http://vancouver.ca/files/cov/arbutus-greenway-temporary-path-oct-2016-open-house-information-displays.pdf>.

Regards,

Arbutus Greenway Project Office

City of Vancouver

[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1

[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

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**From:** Arbutus Greenway

**Sent:** Wednesday, April 26, 2017 8:52 AM

**To:** s.22(1) Arbutus Greenway

**Subject:** RE: What next on "Greenway"?

Hi s.22(1)

Thanks for your email. I am going to raise this with the project team at an upcoming meeting. Please expect a reply next week.

Thank you,

Arbutus Greenway Project Office

City of Vancouver

[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1

[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)



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**From:** s.22(1)  
**Sent:** Tuesday, April 25, 2017 10:01 AM  
**To:** Arbutus Greenway  
**Subject:** RE: What next on "Greenway"?

Thank you for your prompt response. Grass and wildflowers will be lovely and probably suffice for the most part. However, along our patch I would like to see a bit more than that. I would like to know to whom I should appeal to that end. It is a view area but still needs some filling in.

s.22(1)

Case in point: I am wondering at the wisdom of the placement of a nearby bench. It is perched close to the edge of a steep rise covered with large brambles. It faces out but there is barely room to maneuver there, one misstep and both mother and stroller would have been over the edge yesterday! Voices there carry in the empty space and we can hear entire conversations. There should be some low barrier, ie shrubbery, to break a fall. The rise continues for a short time above the lane behind Quilchena so it would not be a greay expense to deal with such a small stretch.

Thank you,

s.22(1)

Sent from my Samsung Galaxy smartphone.

----- Original message -----

**From:** Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Date:** 2017-04-25 9:04 AM (GMT-08:00)  
**To:** s.22(1)  
**Cc:** Arbutus Greenway <[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca)>  
**Subject:** RE: What next on "Greenway"?

Hi s.22(1)

Over the coming weeks we will be adding grass and wildflower seeding with a topsoil mixture to the sides of the temporary path. We are not planning on adding any trees or more significant plants along the temporary path at this time.

Regards,

Arbutus Greenway Project Office

City of Vancouver

[arbutusgreenway@vancouver.ca](mailto:arbutusgreenway@vancouver.ca) | 3-1-1

[vancouver.ca/arbutus-greenway](http://vancouver.ca/arbutus-greenway)

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**From:** s.22(1)

**Sent:** Friday, April 21, 2017 7:52 PM

**To:** Arbutus Greenway

**Subject:** What next on "Greenway"?

Will you be planting some greenery soon?

I'm wondering when the huge swath of bare pavement will become the promised 'greenway'.

Right now it is essentially a city street without cars, denuded of greenery by construction.

At present it is not the park like path previously invoked as a park or greenspace.

Everyone going by on foot or on bikes can look straight down into people's back yards between West 33rd to the bend at Arbutus St. at 35th. There are constant voices and noise drifting down / up to residents which would be muffled by the addition of some shrubbery and small trees.

These intrusions will only increase during summer months and will continue well into evening hours. The previous greenery was only scrub growth but it provided a cover which really needs to be replaced.

Please let me know your plans on this matter.

Many thanks for your ear.

Sincerely,

s.22(1)

Sent from my Samsung Galaxy smartphone.



**From:** "Naomi Wittes Reichstein" s.22(1)  
**To:** "Buttle, Maggie" <Maggie.Buttle@vancouver.ca>  
"Fitzgerald, Megan" <Megan.Fitzgerald@vancouver.ca>  
**CC:** "Arbutus Greenway" <arbutusgreenway@vancouver.ca>  
**Date:** 2/19/2017 8:26:16 PM  
**Subject:** VPSN: Arbutus Greenway feedback and observations  
**Attachments:** VPSN Arbutus Greenway, follow-up recommendations (stakeholder workshop).pdf  
VPSN Arbutus Greenway observations - PowerPoint.pdf  
VPSN Arbutus Greenway, recommendations, October 4, 2016.pdf

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Hi, Maggie and Megan,

Thank you so much for giving the VPSN the chance to participate in the Arbutus Greenway stakeholders' workshop, which was very exciting. As discussed with Megan, I'm sharing herewith an update of the PowerPoint I brought to the meeting, along with a covering letter ("follow-up recommendations") framing the points illustrated in the slides. For reference, I'm also attaching a copy of our earlier letter to the City, sent on October 4.

If you feel that anything in these submissions could use further elaboration or you'd like to discuss it with us, we'll be very happy to have a conversation at any time.

We're all looking forward to spending more time on the greenway now with the warmer weather coming on!

All best,

Naomi

Naomi Wittes Reichstein  
Communications coordinator  
Arbutus Greenway project lead  
Vancouver Public Space Network (VPSN)  
[naomi@vancouverpublicspace.ca](mailto:naomi@vancouverpublicspace.ca)



Vancouver Public Space Network  
[www.vancouverpublicspace.ca](http://www.vancouverpublicspace.ca)  
[info@vancouverpublicspace.ca](mailto:info@vancouverpublicspace.ca) | [@vpsn](https://twitter.com/vpsn)

February 20, 2017

Jerry Dobrovolny  
Maggie Buttle  
Megan Fitzgerald  
Engineering Services  
City of Vancouver  
453 West 12th Avenue  
Vancouver, BC V5Y 1V4

Dear friends,

Thank you very much for giving the Vancouver Public Space Network (VPSN) the opportunity to participate in the Arbutus Greenway stakeholders' workshop of February 2, which I was delighted to attend on our organization's behalf. It was exciting to witness so much enthusiasm and hear so many ideas on the design of this very special amenity in our community.

On October 4, 2016, our network provided the City with a letter detailing our thoughts on the design of the pathway in both its temporary and its permanent states. Since then, our volunteers have walked and cycled the temporary pathway over the course of its construction. Following on the stakeholder workshop, we're writing this letter to highlight some of our key observations. Our letter from October, copy attached with this one, continues to express our values and ideas for the greenway, while the present letter is intended as a supplement with additional specific recommendations. We'd thus appreciate your considering the two letters in combination.

To illustrate our comments, we're including a version of the PowerPoint that I showed informally at the stakeholders' workshop. We wish to clarify that neither this letter nor the PowerPoint is intended to represent a comprehensive summary of every issue or point of interest along the greenway. Rather, they include illustrative examples of general themes we'd like to highlight.

Here are some of our latest observations:

**Safety at crossings:** In our view, there's an urgent need to address the dangerous lack of clarity at major arterials such as 12th, 33rd, 57th and others. Often no obvious crosswalk or other form of safe crossing exists where the greenway intersects the arterial road. At 12th, for example, an outdated and redundant traffic signal stands at the former tracks that drivers habitually override, leaving greenway users vulnerable. Currently, concrete barriers and some signage exist at arterial intersections, but changing drivers' behaviour calls for more permanent and visible installations. Even at 49th, where a crosswalk exists, our experience is that drivers aren't accustomed to yielding. [Decoratively painted](#) and/or raised crosswalks, obvious signals, paved slopes at sidewalks for cyclists and wheelchair users and more direct connectivity between the greenway and bike lanes would all help to provide proper priority for pedestrians and cyclists on the greenway. Our PowerPoint contains illustrations of some of the issues we've noted at crossings.

Also with regard to safety, we wish to draw attention to the fact that certain stretches are especially secluded and are in particular need of pedestrian-scale lighting. For example, King Edward to about 37th includes pleasant open spaces with virtually no street lights and foliage that separates the path from the pedestrian lights on the arterials.

**Connectivity:** We'd like to see an emphasis on improving connectivity to nearby bike lanes and parks. Our PowerPoint highlights a number of places (such as Cypress, King Edward, Angus, Adera and others) where connections to bike lanes either are non-existent or lack fluidity, creating dangerous, unclear or inconvenient situations. Equally, we encourage attention to improving access from the greenway to parks such as Quilchena and Riverview. Currently, park access is largely via informal dirt paths through thick bushes, which in most places act as barriers between the greenway and the parks. Making such paths more open, accessible and easy to find could help transform these neighbourhood parks into city-wide destinations. These improvements would be in keeping with the City's acquisition of the greenway as a transportation corridor, as well as with its goals of encouraging active transportation.

**Meeting places and green spaces:** The Arbutus Greenway enshrines a very attractive duality between the quiet seclusion available on certain stretches and the relative busyness at neighbourhood hubs, where people can interact within the community. At the stakeholder workshop, participants consistently emphasized and wished to preserve the way in which the greenway traverses tranquil green areas while occasionally coming upon larger areas that could punctuate the greenway, offering places for gathering, recreation, picnics or seating.

The VPSN most definitely wishes to keep green spaces as peaceful and un-themed as possible, and we wouldn't wish to see the greenway commercialized or privatized. At the same time, there are opportunities to introduce native landscaping and garden boxes along certain tranquil spots, such as points between King Edward and 37th including the high viewpoint at Quilchena Crescent, where people could pause, rest and look at the mountain views from benches placed facing in that direction.

Moreover, some key junctures along the way present possibilities for integrating some measure of local economy with coffee huts, ice-cream stands or other low-key businesses selling refreshments or other goods and services that could benefit a beautiful stroll. Like the seawall – our other great linear park – the Arbutus Greenway offers both challenges and opportunities where it comes to introducing some limited commerce, and we support exploration of such possibilities. At the very least, wayfinding could help direct people off the greenway and onto nearby commercial high streets. Where the greenway opens up onto significant intersections (such as 6th, 41st, 57th and others), these could be enhanced as gathering places, with amenities such as seating areas, drinking fountains, wayfinding, gazebos providing shelter from weather, public washrooms on site and/or signage with directions to ones nearby, etc.

All along the greenway, attractive signage about local history, ecology, railway heritage and First Nations context would enrich users' experience. Ample benches, waste bins, drinking fountains and directions to public washrooms are also needed along the greenway's stretch.

For illustrations of gathering areas along the greenway, please see the "Meeting places" section of our PowerPoint.

**Community gardens:** The VPSN advocates continued support for the gardens, which play a central role in giving it the character that people love, while also supporting the City's goals regarding food security. We hope that this support could extend to efforts toward their preservation and further development. For example, we see opportunities to integrate publicly accessible urban agriculture, including fruit trees, berry bushes and more. With regard to preserving the gardens, it's realistic to expect that the paving of the greenway will mean a rise in foot and cyclist traffic. As this flow increases, there's a delicate balance to be drawn between allowing the public to appreciate the gardens and protecting the plots from destructive incursion. Solutions such as low hedges and pathways into the gardens (as in the Strathcona and Cottonwood community gardens) could help people enjoy these spaces while at the same time guiding respectful movement. In our view, the tension between preservation and desirable public access points generally to the need for a comprehensive approach to stewardship over the path from now into the future.



**Railway heritage:** As suggested in our PointPoint, we'd love to see the decommissioned railway paraphernalia retained and reused for historical reference and local charm along the greenway. Railway crossing signs, crossing signals, and remnants of tracks and ties could be used to mark and decorate entry points into parks, intersections and bike lanes, giving a sense of arrival while at the same time preserving the corridor's railway flavour. They could also be incorporated into public art and/or combined with historical marker signs along the greenway in ways that users would notice and enjoy.

**Public art:** As illustrated in our PowerPoint, our volunteers have noted a number of places where residents have already created street art along the greenway. We encourage taking this to the next level through collective or interactive art, installations, storytelling, painted crosswalks and more.

These are some of the themes that have stood out for us over the course of the greenway's construction. As stated before, we refer you also to our original October 4 letter for our earlier comprehensive recommendations. As always, we're more than happy to discuss these ideas with you at any time. We'll continue to observe the greenway as it gets developed and share any further thoughts that we think could be helpful to the City. Thank you so much for inviting us to participate in this very exciting process.

All good wishes,

Naomi Wittes Reichstein  
[naomi@vancouverpublicspace.ca](mailto:naomi@vancouverpublicspace.ca)  
Communications coordinator  
Arbutus Greenway project lead  
Vancouver Public Space Network

# ARBUTUS GREENWAY

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Design observations from the Vancouver Public Space Network (VPSN)

**Contact:** Naomi Wittes Reichstein, communications coordinator and  
Arbutus Greenway project lead, [naomi@vancouverpublicspace.ca](mailto:naomi@vancouverpublicspace.ca)

February 17, 2017

# Arbutus Greenway: illustrations

- Crossings
- Connectivity: bike lanes
- Connectivity: parks
- Meeting places
- Railway heritage
- Public art

*Kindly note:* The following illustrations are intended as examples reflecting areas for design and enhancement along the greenway. They are not meant as a complete list.

# Crossing: 12<sup>th</sup> Avenue

Crosswalk and clearer signalling needed at 12<sup>th</sup>. Greenway users are guided toward traffic lights but jaywalk directly across. Drivers cross against the red at redundant traffic light.

*(Photos: J. Olthuis)*





# Crossing: King Edward Avenue

At King Edward and Arbutus, sidewalks could be lowered along the full width of the pedestrian/bicycle crossing (green line). Currently too narrow (red) to accommodate multiple users.

*(Photos: J. Olthuis)*



Bike lanes on King Edward going east and west don't connect with greenway, nor does the bike lane on King Edward going west.



# Crossing: 33<sup>rd</sup> Avenue



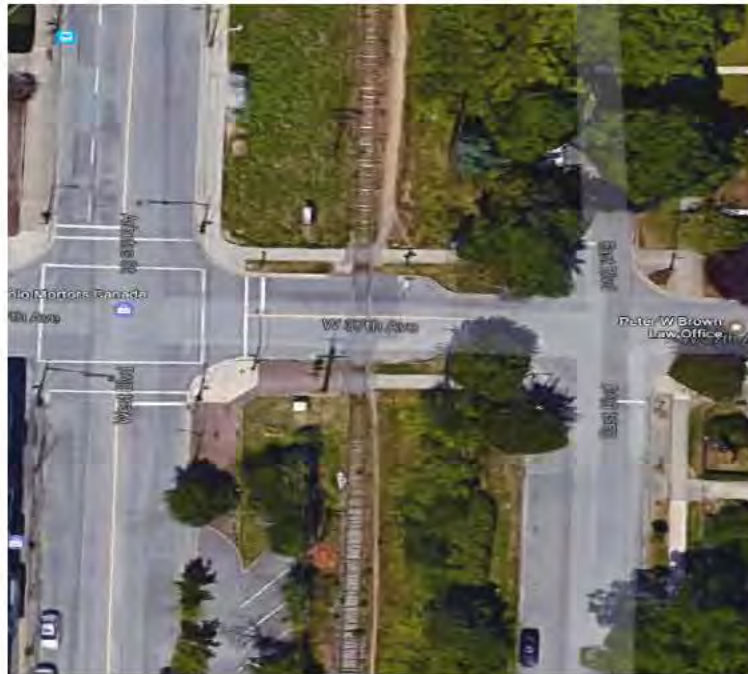
Confusion: who has right of way?

- Zebra crossing directs vehicles to yield to greenway users, but greenway users have stop signs, indicating to yield to traffic.
- Recommend removing stop signs to give right-of-way to greenway, in combination with pedestrian/cyclist-activated overhead flashing yellow lights.
- This type of crossing will also act as a traffic-calming measure on 33rd.

*(Photo: J. Olthuis)*

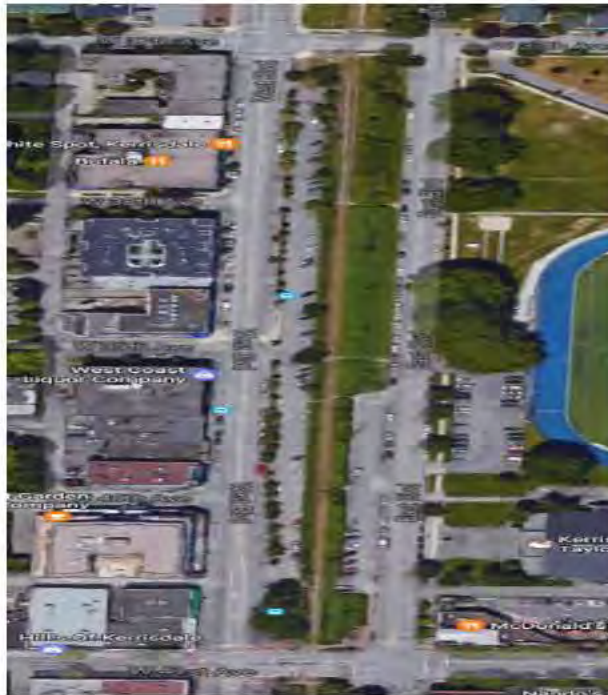


# Crossing: 37<sup>th</sup> Avenue



- Intersection confusing because there isn't a full block between East and West Boulevard.
- Drivers are unsure where to stop and try to crowd through stoplight. There are no barriers guiding greenway cyclists toward the stoplights, and they go straight across, while cars frequently run the lights.

# Crossings: 37<sup>th</sup> – 41<sup>st</sup> Avenue



- Several clear zebra or other crossings recommended from Point Grey Secondary to greenway.
- Many people dart into the trail from all directions from the surrounding streets along this stretch.



# Connectivity: bike lanes

Connection between W 20th and greenway inaccessible to cyclists because of stairs going up to greenway. Recommend paved slope next to stairs. (Photo: C. Ostertag)



# Connectivity: bike lanes

## Near Quilchena Park



- Remnants of railway in use as point of entry and could be retained. Paths connecting greenway with Quilchena Park and residential area could be improved for access.
- Cypress bike route (on Angus Drive) should connect to Quilchena Park.

*(Photo: C. Ostertag)*



# Connectivity: bike lanes

## Adera bike lane and SW Marine



- Recommend access to Adera bike lane to and from greenway via W 68<sup>th</sup>.
- Existing informal path could be developed into an access route (shown in picture where little blue car is parked at the East Boulevard bend).
- Better transition needed to SW Marine, perhaps solid barriers to force merge with SW Marine bike lane and divert people to cross at Barnard. SW Marine is too busy for cyclists to risk sneaking across directly.



# Connectivity: parks

Lack of inviting access routes into Quilchena Park. Improved/paved connections could help open up the park. Currently underused, this park could become a city-wide destination with better greenway access.

*(Photo: J. Olthuis)*



Thin line of forest creates a barrier between Quilchena Park (below) and greenway, discouraging park users from interacting with greenway users. Connectivity to Riverview Park at 64<sup>th</sup> similarly desirable.

*(Photo: C. Ostertag)*





# Meeting places



- Between Broadway and W 10<sup>th</sup> (left), possibility for public square.  
*(Photo: J. Olthuis)*
- From 14<sup>th</sup> to 16<sup>th</sup>, potential for benches, flower boxes etc. This could have a traffic-calming effect on the many street and lane crossings in that section. Opportunities to pause and linger.

# Meeting places

At Quilchena Crescent, excellent sightlines to mountains and Georgia Strait. Potential for benches, rest station, art installation or informative placard.

*(Photos: C. Ostertag)*



Main intersections as meeting points and starting spots for group recreation. Weather-protective gazebos/shelters for stretching, waiting, hanging out. Pictured: greenway at 16<sup>th</sup>.





# Meeting places

Possibilities for benches along Kerrisdale stretch. Pictured: looking north at around 39<sup>th</sup>.

*(Photo: S. Goldberg)*



Quilchena Park: bench improvised with skateboards illustrates need for seating along greenway.

*(Photo: C. Ostertag)*





# Community gardens

- Current paved areas between 13th and King Ed fairly barren. Opportunities for landscaping, outdoor museum, sculpture park, community garden and/or orchard.
- Further development and support of extensive gardens recommended. For example, low-lying boundaries (perhaps hedges) would give gardens continued public visibility while discouraging traffic and theft (e.g., farm at 57<sup>th</sup>, pictured).

*(Photo: N. Reichstein)*





# Railway heritage

Opportunities for signage about the greenspace network, railway history in the region, interactive public art etc. Pictured: 57th crossing.

*(Photos: N. Reichstein)*



Decommissioned railway infrastructure and signs could be incorporated into public art and/or to mark points of interest or entry into intersections, parks and gathering spots.



# Public art

Street art expressing emotion towards public space and recreational amenities.  
Pictured: greenway at 20<sup>th</sup>.

*(Photos: Cory Ostertag)*



Opportunities for participatory street arts program and collective story-telling through public art. Pictured: art on greenway at 33<sup>rd</sup>.





# Public art

- Incorporate art into greenway design: artistically painted and colourful crosswalks, water-activated street art, etc.
- Greenway around Avery and 70th could have some YVR-related info, Musqueam territory or band history/info, or river-themed art.
- Pictured: greenway near 14<sup>th</sup>.

*(Photo: N. Reichstein)*



October 4, 2016

Jerry Dobrovolny  
Megan Fitzgerald  
City of Vancouver  
453 West 12th Avenue  
Vancouver, BC V5Y 1V4

**Re: Arbutus Greenway - Temporary & Permanent Pathway Design**

Dear Mr. Dobrovolny and Ms. Fitzgerald,

We're writing on behalf of the Vancouver Public Space Network (VPSN) to provide input on the Arbutus Greenway planning process.

The VPSN supports the City's initiative in seeking to construct a temporary pathway in the near term, with the eventual goal of creating a more permanent sustainable transportation corridor - and public space - unlike any that currently exist within the city. Once completed, the new greenway will be a true asset for residents and visitors to Vancouver. We see great potential for the greenway to go far beyond a safe, comfortable and functional transportation corridor to become a meaningful place and a destination in its own right.

With that in mind, we have participated in the recent City-led workshops and would like to take this opportunity to highlight a few considerations pertinent both to the design and to the decision-making around the temporary and permanent paths.

The choices surrounding the temporary path will shape the extent to which residents will contribute to incorporating the greenway as an appreciable presence in the city over the long term. To that end, the VPSN strongly supports the creation of temporary and permanent pathways that are safe, separated and accessible to users of all abilities. This emphasis is in keeping with the City's position, expressed at the workshops, that safety and accessibility are the two "non-negotiable" variables in the pathway design.

Here are our specific recommendations for the temporary pathway:

1. **Surface materials:** While gravel may provide a more 'natural,' permeable quality, the VPSN supports the use of asphalt as it will allow the greenway to be used by the greatest range of mobilities. Where standard black asphalt may 'read' like roadway, dyed asphalt may help to create pathway that is more visually compatible with the greenway. We would further urge the consideration of permeable asphalt or other paving materials that support stormwater filtration.
2. **Separated paths:** To promote safety as well as clarity between users of differing modes, levels of ability and confidence, we support the provision of separate paved paths for cyclists and pedestrians. Experiences on the seawall shared paths have consistently shown that cyclists and pedestrians don't mix well beyond a certain volume of users. If greenway width allows, perhaps there are even locations where a third path made of gravel could parallel the two main paved paths, in recognition of



the fact that many Vancouverites have made it clear that they are seeking more natural materials underfoot.

3. **Optimizing public realm expenditures:** The VPSN appreciates the City's interest in building a temporary pathway that will meet residents' needs while a more permanent pathway is designed. That said, given the expense, we encourage the City to seek opportunities to minimize the amount of work that needs to be redone later. Where possible, we feel the City should create the best pathway from the beginning so that it won't need to be replaced entirely when permanent construction begins.

With regard to longer-term planning for the permanent greenway, we recommend the following:

1. **Existing bicycle routes:** As the City plans the Arbutus Greenway, we suggest that some consideration be given to the role and function of nearby designated bicycle routes (e.g., Trafalgar/Valley, Cypress/Angus). Given the potential for high user-volumes on the greenway, having good parallel routes will help discourage the sorts of conflicts between commuter cyclists and recreational cyclists that have occurred on other popular pathways. (A positive precedent: the Seaside Bypass functions as a good alternative route in relation to the seawall.)
2. **Safety features:** Lighting, emergency call boxes, multilingual wayfinding and safe crossings with appropriate signage at arterial cross-streets are all important components. Sufficient illumination must be provided for the safety of greenway users without creating "light pollution," which impacts residents and wildlife alike. At the workshops, the City indicated that it might pilot a project for indirect lighting on the greenway, which we support provided that it offers sufficient brightness for safety.
3. **Sustainability:** To the extent that the City itself introduces landscaping, we wholeheartedly endorse drought-resistant native species, including indigenous grasses. We discourage commercial grass and turf, which drain water resources, invite chafer beetle infestation, and would serve little functional purpose on the greenway's border areas. We encourage the City to consider using parts of the greenway to support - and pilot - sustainable landscaping practices, including permaculture design, pollinator gardens, edible landscaping and test alternatives (example: the City of Coquitlam is testing lawn alternatives to deter chafer beetles <http://www.tricitynews.com/news/coquitlam-plants-lawn-alternatives-to-deter-chafer-beetles-1.2192814>).
4. **Community ambience and cityscapes:** The greenway passes through an engaging diversity of environments and connects many key assets (including an array of community gardens, City Farmer and other key sites). At the workshops we attended, residents strongly supported the idea of maintaining the greenway's community feel. We support this, as it ensures that a strong and authentic 'sense of place' is fostered as part of the greenway design. Attention should be paid to balancing the greenway's movement function with this community ambience, and we encourage investigating future stewardship options that enshrine attention to this balance.

5. **Comfort and amenities:** In order for public spaces to support a wide range of users, they require comfort-enhancing amenities. Benches, tables, drinking fountains and washrooms should be placed at appropriate junctures along the greenway.
6. We further support *in principle* the idea (identified by the City) of buying decommissioned CP cars and converting them into coffee shops or comfort stations along the path (akin to San Francisco's collecting vintage streetcars from around the world and putting them back into actual use on its own streets). The balance between enhancing public space through economic activity and over-commercializing the space is a delicate one. Our support is tempered by desire to see further discussion on the nature of any such commercial activity so that the various considerations at play can be explored more fully.
7. **Safety:** Could be supported and enhanced by ensuring that greenway design enables good natural surveillance and incorporates CPTED design principles. As with other public spaces, VPD bike and mounted police units could also be considered if warranted.
8. **Railway heritage components:** We are heartened at statements made during the workshops that the City is paying attention to incorporating or otherwise retaining heritage railway markers along the Arbutus Greenway. We encourage the incorporation of the preserved decommissioned tracks as decorative elements and urge the City to leave existing railway markers in place (these include the short wooden poles in Kerrisdale Village and the decommissioned wooden utility poles south of 16th). Where railroad crossing signs and lights have to be removed by regulation (from 12th, 41st, etc.), we recommend that the City refurbish and transplant these signs as decorative elements elsewhere on the corridor.
9. **Other placemaking opportunities:** Finally, the opportunity to enhance the greenway further through other community-led placemaking opportunities should not be overlooked. Part of the appeal of the greenway relates to its history of incremental additions by members of the adjacent communities (primarily in the form of gardens, but also other gathering areas, community art and further initiatives). Supporting community members to engage with, and steward, the greenway in this fashion is key. So too is the opportunity to enable other placemaking activities. An enabling approach such as this could support reconciliation with local First Nations, foster a greater sense of inclusion for newcomers or provide a new and different type of canvas for members of the city's artistic community.

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Thank you for this opportunity to provide comment on the Arbutus Greenway project. We look forward to participating in future consultations and to commenting further as specific designs emerge. Should you have any questions about our commentary, please do not hesitate to contact us.

Sincerely,

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