

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 1/5/2022 10:12:00 AM
Subject: [TransLink Service Updates](#)
Attachments: TransLink Response on discussions with Senior Governments.msg
[ENG - TRIP - Council Memo - TransLink Service Updates 2021-12-17 \(003\).pdf](#)

Dear Mayor and Council,

Please see the attached memo from Lon LaClaire. A short summary of the memo is as follows:

- ☐ On January 3, 2022, TransLink's quarterly and seasonal bus service changes include small reductions to frequency on 37 routes across the region.
- ☐ These service changes respond to the lower transit ridership levels and help reduce TransLink's funding gap from revenue losses due to the pandemic.
- ☐ TransLink continues to advocate to senior levels of government for funding relief to maintain service levels during the pandemic, see attached email for further details.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or lon.laclaire@vancouver.ca.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

MEMORANDUM

December 21, 2021

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Katrina Leckovic, City Clerk
Lynda Graves, Administration Services Manager, City Manager's Office
Maria Pontikis, Chief Communications Officer, CEC
Anita Zaenker, Chief of Staff, Mayor's Office
Neil Monckton, Chief of Staff, Mayor's Office
Alvin Singh, Communications Director, Mayor's Office

FROM: Lon LaClaire
General Manager, Engineering Services

SUBJECT: TransLink 2022 Winter Service Changes

RTS #: N/A

This memo is to inform Council of TransLink's quarterly and seasonal bus service changes starting on January 3, 2022. TransLink is adjusting bus service levels on 37 routes across the region to respond to lower transit ridership, currently about 60% of pre-COVID levels. Although a large number of routes in Vancouver are affected, the frequency reductions on each route is small and 98% of current service levels are retained.

These small service reductions are to help reduce the funding gap from revenue losses during the pandemic, which was endorsed at the TransLink Mayors' Council on Regional Transportation meeting on December 3, 2021. Discussions between the Province and TransLink are currently underway for potential funding support in the next two years, extending the 2020 and 2021 funds provided as outlined in the [Contribution Agreement](#) to maintain service levels during the pandemic.

TransLink intends to continue monitoring ridership and adjust service accordingly, while stabilizing their financial situation. In addition, TransLink continues to advocate to senior levels of government for funding relief for the current pandemic. Further information about the winter service changes can be found on TransLink's website (<https://www.translink.ca/schedules-and-maps/service-changes>).

Sincerely,



Lon LaClaire, M.Eng., P.Eng.
General Manager, Engineering Services

604.873.7336 | lon.laclaire@vancouver.ca

From: ["Brown, Steve" <Steve.Brown@vancouver.ca>](mailto:Steve.Brown@vancouver.ca)
To: ["Lum, Julia" <Julia.Lum@vancouver.ca>](mailto:Julia.Lum@vancouver.ca)
Date: 1/4/2022 5:57:27 PM
Subject: TransLink Response on discussions with Senior Governments

From: Lau Texier, Sabrina <sabrina.lautexier@translink.ca>
Sent: Monday, January 3, 2022 9:21 PM
To: Forrest, Tessa <Tessa.Forrest@Translink.ca>; Brown, Steve <Steve.Brown@vancouver.ca>
Cc: Kong, Carol <Carol.Kong@vancouver.ca>; Babiuk, Michelle <Michelle.Babiuk@translink.ca>
Subject: [EXT] RE: Formal Council Enquiries

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Steve et. al,

Senior government funding and coordination

- TransLink currently has a strong partnership with both the Federal and Provincial governments through the [Safe Restart Agreement \[canada.ca\]](#) which allocated \$644M to (1) cover COVID-related operational losses in 2020 and 2021, and (2) limit fare increases during this time.
- The direction from the Mayors' Council has been to realign services to match pandemic-related demand, through right-sizing as explained below, while continuing to advocate for further operating relief.
- There is ongoing work with the Province through a Memorandum of Understanding, in which both parties are committed to finding a long-term solution to our funding gap through the next few investment plans.
- This work includes continued outreach to the Federal government via the Federation of Canadian Municipalities (specifically the Big City Mayors' Caucus) and the [Canadian Urban Transit Association \[cutaactu.ca\]](#), on the need for federal involvement for short-term operating relief for public transit. The Big City Mayors' Caucus met with the Prime Minister in early November on this topic.
- This is a critical time for transit in the climate context, and there is commitment at all levels to work together to find solutions. In 2021, the Province, Metro Vancouver and TransLink all released updates to their respective strategies and plans, CleanBC Roadmap to 2030, Climate 2050 Transportation Roadmap, and Transport 2050, outlining GHG emissions reduction targets and high-level policy tools that could support the achievement of the targets. Work is ongoing to define the implementation pathway to achieve the 2030 targets.

Bus service rightsizing

- Ridership through 2022 is expected to be between 60% and 80% of pre-COVID levels as some customers continue to work from home.
- Starting January 3, Coast Mountain Bus Company will be adjusting some bus service to more closely match its service with ridership demand. Making these changes to some bus capacity will also help to manage costs over the next year.
- TransLink will be reducing frequency on some routes with lower ridership while protecting the busiest routes. For example, a bus that comes every seven minutes now, will come every eight to 10 minutes at

times when ridership on that route is low. A full list of service changes will be available in the coming weeks.

- ☐ The changes will not be noticeable for most customers. We will be responsive to any customer concerns we receive and will do our best to modify service within our resources. This rightsizing scheme leaves 98% of bus service untouched.
- ☐ No changes are coming to Skytrain, SeaBus or West Coast Express.
- ☐ TransLink and CMBC are committed to managing this situation to minimize impacts on our customers

If you have any further follow-up questions in the next week, I think can work with the appropriate person on my team to get you the answer (thanks Tessa!)

Cheers,
Sabrina

Sabrina Lau Texier (she/her/hers)
Manager
Strategy and Plan Development

T: 778.375.7631 | translink.ca [\[can01.safelinks.protection.outlook.com\]](mailto:can01.safelinks.protection.outlook.com)

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