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To: ["Direct to Mayor and Council - DL"](#)  
Date: 1/6/2022 10:48:37 AM  
Subject: Update: Weather response

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Good morning Mayor and Council,

As anticipated, we received significant snowfall last night, with the heaviest accumulation between 10:00pm and 2:30am. With the combined efforts of our overnight crews and day shift staff, many of whom started early at 4:00am, our priority routes were in relatively good shape for traffic this morning. We continue to work closely with CMBC to address spots that buses are having trouble navigating and we have trucks dedicated for that purpose. The weather is predicted to warm over the course of the day, with heavier rain commencing this afternoon. At that point, our attention will shift to managing localized flooding and clearing clogged catch basins.

Unfortunately, the fire at QE Park on Tuesday night destroyed several pieces of equipment that Parks staff use for snow clearing. As such, the capacity to clear sidewalks and plazas at QE is very limited.

Our Sanitation team made good headway with yesterday's scheduled garbage collection in the NE section of the City, although that area includes many challenging lanes and steep hills. Trucks deployed chains and with mobile crews hand salting and walking carts out to our trucks when safe to do so. Crews completed all laneways that were safe to access with approximately 90% of the scheduled pickups completed. Staff also returned and completed 85% of (Zone 1 – Dec 30<sup>th</sup>) and 55% of (Zone 2 – Dec 31<sup>st</sup>) with plans to continue to collect outstanding areas as quickly as safely possible.

Conditions this morning will present further challenges for scheduled collections today. Planning is under way to deploy over the weekend as necessary to complete all outstanding work prior to the resumption of green bin service on Monday.

Our Warming Centres will remain operational through January 7 or 8, although staffing for those operations as well as our ACCS Community Centres is increasingly difficult.

We have received a number of new reports from SROs regarding insufficient heat; our inspectors are following up on those reports and have not identified any bylaw violations to this point.

Unrelated to the weather, we are ramping up our EOC activation to manage the impact of staffing shortages anticipated over the coming weeks. We have not experienced critical service impacts to this point but are seeing increasing absenteeism, as predicted. I will provide ongoing updates regarding that issue going forward.

Please let me know if you have any questions.

Paul

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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̍əm (Musqueam), Sḵwx̱w̱ú7mesh (Squamish), and səliłwətaʔ (Tseil-Waututh) Nations.