From:
 "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

 To:
 "Direct to Mayor and Council - DL"

 Date:
 6/29/2022 9:05:10 AM

 Subject:
 Upcoming information bulletin - Vancouver property taxes due July 5, Skip the trip to City Hall and pay online (June 30, 2022)

Dear Mayor and Council,

I am writing to inform you that the City will be issuing the below information bulletin on the morning of June 30 regarding the deadline to pay property taxes. Please keep this news information bulletin embargoed until it goes live from the City media email account at 10 am.

In addition to the information bulletin, reminders about the July 5 tax deadline will also be posted on the City's social media. Information has also been previously shared by mail, <u>social media</u> and on our <u>City website</u>.

Best, Paul

Paul Mochrie (he/him) City Manager City of Vancouver paul.mochrie@vancouver.ca



The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x^wməθk^wəỳəm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətal (Tsleil-Waututh) Nations.

City of Vancouver Information bulletin June 30, 2022

Vancouver property taxes due July 5

Skip the trip to City Hall and pay online

Residential and non-residential property owners are reminded that 2022 property taxes are due for payment by Tuesday, July 5.

The quickest way to pay, which avoids line-ups and delays, is through online banking. If property owners are not already set up for online payments, <u>learn how to pay online here.</u>

Ways to pay

- Through online banking
- □ In-person at a **bank or ATM**, or by phone_
- By <u>dropping of a cheque</u> before 11:59 pm on July 5 at City Hall's secure 24/7 mail slot, located at the south doors off West 12th Avenue
- □ In-person at <u>City Hall</u> during business hours (Monday to Friday, 8:30 am to 5 pm)

If help is required, call 3-1-1 (or 604-873-7000 if outside Vancouver) or <u>chat online with an advisor</u> on the City's website. A penalty will apply to payments received after the July 5 due date.

Bank payment cut-off time and late payment penalties

If making an online, in-person or phone payment via a bank, taxpayers are reminded to check their bank's transaction cut-off time. Transactions made after the cut-off time are posted the next business day. For example, a payment made after the bank transaction cut-off time on July 5 would be posted July 6, and a late payment penalty would apply.

Updates for taxpayers

- □ Home owner grants Property owners wishing to apply for a home owner grant should submit their application directly to the province by July 5 to avoid potential penalties. For questions about the home owner grant, <u>contact the province</u> at 1-888-355-2700.
- Deferring property taxes The province offers a Tax Deferment Program that allows property owners who meet certain eligibility requirements to defer their taxes. To avoid a penalty from the City, deferments for 2022 taxes should be completed by July 5. For eligibility and details on how to defer, visit the province's website.
- Empty Homes Tax declarations for 2020 July 5 is the last chance for property owners who missed their Empty Homes Tax declaration for the 2020 tax year to <u>submit a late declaration</u>. A \$375 fine applies to late declarations, as per the <u>Vacancy Tax By-law</u>.

Sign up for an online services account

Taxpayers can manage all their City finances in one place online by signing up for an <u>online tax service</u> <u>account</u>. Here, they can opt to receive eBills straight to their inbox, check their tax account balance, view past bills and payment history, submit their annual Empty Homes Tax declaration, and more.

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Media contact: Civic Engagement and Communications media@vancouver.ca