

From: ["Levitt, Karen" <karen.levitt@vancouver.ca>](mailto:karen.levitt@vancouver.ca)
To: ["Direct to Mayor and Council - DL"](#)
Date: 9/1/2022 3:21:01 PM
Subject: FW: City Hall Incident Today (September 1st)

Dear Mayor and Council,

Copying you on this email that was just sent to all City staff, just to close the loop on the evacuation of City Hall this afternoon.

Thanks,

Karen

From: Levitt, Karen
Sent: Thursday, September 1, 2022 3:20 PM
To: All Staff (COV) - DL <AllStaff@vancouver.ca>
Subject: City Hall Incident Today (September 1st)

Hi,

Some of you may have experienced or heard about the evacuation of City Hall today (Thursday, September 1st), in response to a suspicious envelope that was received by staff in Revenue Services.

Staff responded in line with our [incident response processes](#) – by reporting the package to City Protective Services, who then called in Vancouver Fire Rescue Services (VFRS). After investigating, VFRS confirmed the substance was not hazardous, and staff were allowed back in the building. Vancouver Police are now investigating.

I'd like to acknowledge that some people may be worried about the incident, and want to assure everyone that the City has protocols in place for such a situation, which were well-executed today when they were put to the test. I'd particularly like to recognize the staff in Revenue Services who took all the right steps when they first encountered the envelope, in the midst of an understandably worrying situation.

A big thank you to our City Protective Services staff and all the first responders who were involved ... your commitment and professionalism are commendable. And, an equally big thank you to all our staff at City Hall who evacuated the building seamlessly and safely.

We're very pleased that situation is now resolved, and that we are all now able to be comfortably and safely back at our jobs this afternoon.

Take care,

Karen

Karen Levitt, Deputy City Manager (she/her)
karen.levitt@vancouver.ca telephone

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθθəm/Jəm/Musqueam, ḵwəwú7mesh/Squamish and səliilwətał/Tsleil-Waututh nations