

From: [Mochrie, Paul](#)
To: [Direct to Mayor and Council - DL](#)
Cc: [Singh, Sandra](#); [City Manager's Correspondence Group - DL](#)
Subject: Update: COV Winter Shelter Strategy
Date: Friday, November 25, 2022 5:19:41 PM
Attachments: [image001.png](#)
[Winter Response Shelters Nov 25, 2022 Update to Council.pdf](#)
[COV Winter Response Shelters and Warming Centres Nov 22, 2022.pdf](#)

Good afternoon Mayor and Council,

Since staff wrote and submitted the Winter Response Strategy Memo, there have been updates to sites and hours. Staff wanted Council to know of updates given the upcoming inclement weather.

Please find attached & below with the most updated information from GM, ACCS Sandra Singh.

Best,

Paul

Paul Mochrie (he/him)

City Manager

City of Vancouver

paul.mochrie@vancouver.ca

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

Temporary Winter Response Shelters

Temporary Winter Response shelters are typically open on a nightly basis from November to March.

Temporary Winter Shelter Sites 2022-2023						
Shelter	Operator	Gender	Age	Details	Intake Info	Beds 2022-23
Evelyn Saller Centre 124 Dunlevy Ave	City of Vancouver	All	19+	All genders. 19+ years. Accessible site, but sleeping is mats only. No pets. No carts.	Nov 21- April 21, 2023 11:00pm-8:00am Weekdays; 10:00pm-8:00am Weekends	42
Gathering Place 609 Helmcken St 604-665-2391	City of Vancouver	All	19+	Partly wheelchair accessible (walkers, canes)	Nov 1 – May 31, 2023 8:30pm to	34

				ok). Mats only. Pets OK. No carts.	7:30am	
1648 East First Avenue Shelter (Additional Winter Capacity overnight) 604-225-9552	Community Builders Group	All	19+	Not Accessible (stairs). Pets Ok. Shopping carts ok (but remain outside due to stairs)	Nov 15- March 31, 2023 9pm – 8:30am	20
Tenth Ave Alliance Church, 11 West 10 th 604-264-1680	Lookout	All	19+	Accessible, but mat program only.	Nov 15- March 31, 2023 10:30pm – 6:30am	25
Bud Osborne Shelter, (Additional Winter Capacity) 27 W Hastings St Phone: 604-681-2806	PHS	All	19+	PM Hot meal; AM continental breakfast. Accessible. Pets OK. Storage available, but no carts in the sheltering area	Nov 1 – March 31, 2023, 24/7	40
Total Beds						151

Extreme Weather Response Shelters

EWR shelters are typically activated as a time-limited, weather responsive temporary shelter from October to March

Extreme Weather Response Shelter Spaces 2022-2023					
Address	Operator	Details	Hours	Contact	Mats 2022-23
Directions Youth Services Centre 1138 Burrard St	Directions Youth Services	All genders. Youth only, 19-24 years. Accessible. Pets allowed with restrictions (max 4).	10:00pm-7:00am	604-633-1472 Press 1	10 youth
Langara YMCA 282 W 49th Ave	Lookout Society	All genders. 19+ years. Accessible. Food offered on entering and in the morning. Enter using Gym doors at the rear parking lot. No pets.	9:30pm-7:00am	236-888-1335 (opening hours only)	30
Cascades Church		All genders. 19+ years. Not accessible. Food offered. Enter through		604-498-	

3833 Boundary Road	Lookout Society	left side door in rear parking lot. No pets. No carts.	9:30pm- 9:00am	3328 (opening hours only)	10
Bud Osborn Shelter (Additional Winter EWR Capacity over and above Temporary Winter Shelter beds) 27 West Hastings Street	PHS	All genders. 19+ years. Couples. Accessible. Pets OK. Storage available, but no carts in the sheltering area	7:00pm- 7:00am	778-222- 8988	18
Salvation Army Belkin House (Additional Winter EWR Capacity) 555 Homer St	Salvation Army	Not accessible. Breakfast served at 7:30am. No pets. Can accommodate 15 men and 5 women. Not wheelchair accessible. No pets.	9:00pm -7:00am	Phone: 604- 681-3405	20
Total					88

Warming Centres

Warming Centres are activated when the temp reaches -5 degrees Celsius (or feels like -5) between November and March

Warming Centre Spaces 2022-2023				
Address	Operator	Details	Hours	Number of spaces
Powell St Getaway 450 East Hastings St	Lookout Housing and Health Society	All genders, couples are welcome. Accessible, pets OK, bikes OK, carts OK, Overdose Prevention Site.	9:00pm – 7:30am	25
Odd Fellows Lodge 1443 W 8 th Ave	City of Vancouver (with Odd Fellows)	All genders, couples are welcome. Not accessible. Cannot accept pets or carts. Bikes OK. Hot beverages and snacks.	9:30pm – 8:30am	20

Marpole Neighbourhood House, 8585 Hudson St	Lookout Housing and Health Society	All genders, couples are welcome. Accessible, pets OK, bikes OK, carts OK. Hot beverages and snacks.	10:00pm – 8:30am	40
West End Community Centre 870 Denman (enter on Haro St)	City of Vancouver (with West End Community Centre)	All genders, couples are welcome. Accessible, pets OK. Hot beverages and snacks.	11:00pm – 6:00am	16
Mount Pleasant Community Centre, 1 Kingsway (enter off 8 th)	City of Vancouver (With Mount Pleasant Community Centre)	All genders, couples are welcome. Accessible, pets OK. Hot beverages and snacks.	10:30pm – 6:30am	20
Total spaces				116

If you have any questions, please feel free to email Sandra directly at Sandra.singh@vancouver.ca

Best,

Paul

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Total spaces				116

Winter Shelters & Warming Centres

2022 – 2023

UPDATED: NOVEMBER 21, 2022



Find a shelter space:

shelters.bc.211.ca

Call: 2-1-1



See if Extreme Weather Response Shelters are open:

twitter.com/EWRMetroVan

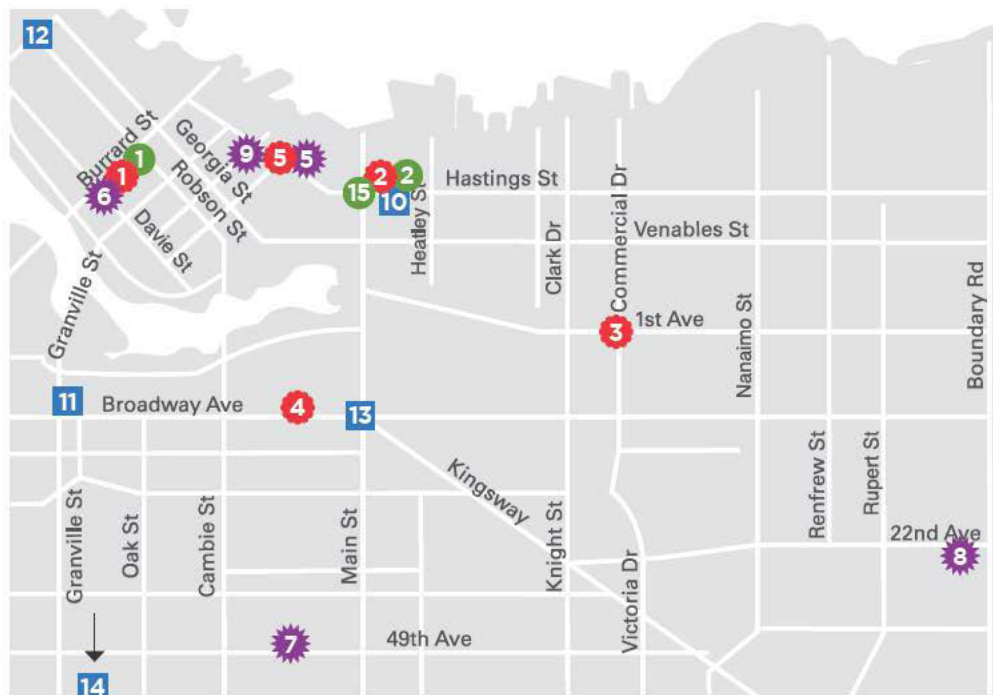
For more information and support accessing shelter, contact:

Carnegie Outreach

- 604-665-3318
- carnegie.outreach@vancouver.ca
- Visit the office:
392 Powell Street
Monday – Friday, 9am–4pm

Visit a Daytime Service Centre:

- Carnegie Centre
- Evelyne Saller Centre
- Gathering Place




Winter Temporary Shelter
(open every night
November 1 – March 31)


Extreme Weather Response Shelter
(extreme rain, wind,
snow or feels like 0°C)


Warming Centre
(feels like -5°C)


Daytime Service Centre

Temporary Shelters

1 Gathering Place (City of Vancouver)

Downtown – 609 Helmcken St
Open Nightly, 8:30pm–7:30am

Details: Accessible. Mat program.
Pets OK. No carts.

2 Evelyne Saller Centre (City of Vancouver)

DTES – 404 Alexander St
Open Nightly, 11pm–7:30am

Details: Accessible. Mat Program.
No pets. No carts.

3 First Avenue Shelter (Community Builders)

Grandview-Woodland –
1648 East 1st Ave
Open Nightly, 9pm–8am

Details: Not accessible. Pets OK.
Limited space for carts.

4 Tenth Avenue Church (Lookout Society)

Mount Pleasant – 11 10th Ave West
Open Nightly, 10:30pm–6:30am

Details: Accessible. Mat Program.
Pets OK. Small carts OK.

5 Bud Osborn Shelter (PHS)

DTES – 27 West Hastings St
24/7, added capacity

November – March 31
Details: Accessible. Pets OK.
Storage available but no carts in
sheltering area.

Extreme Weather Response Shelters

EWR shelters are opened during extreme rain, wind, snow or feels like 0°C. While sites are accessible, these are generally mat programs.

5 Bud Osborn Shelter (PHS)

DTES – 27 West Hastings St
7pm–7am, Extra capacity added under EWR alert.

Details: Accessible. Pets OK.
Storage available, but no carts in
sheltering area.

6 Directions Youth Services Shelter

Downtown – 1138 Burrard St
EWR Alert only: 10pm–7am

Details: 19–24 years. Accessible.
Pets OK. No carts.

7 Langara YMCA (Lookout Society)

Oakridge – 282 West 49th Ave
(enter via gym)

EWR Alert only: 9:30pm–7am
Details: Accessible. No pets.
Meal at arrival and exit.

8 Cascades Church (Lookout Society)

Joyce-Collingwood –
3833 Boundary Rd

EWR Alert only: 9:30pm–9am
Details: Not accessible. No pets.
Meal at arrival and exit.

9 Belkin House (EWR)

Downtown – 555 Homer St
EWR Alert only: 9pm–7am

Details: Not accessible. No pets.
Breakfast served at 7:30am.

Warming Centres (Feels like -5°C)

Updated Warming Centre list with current activations is available at: twitter.com/EWRMetroVan

10 Powell Street Getaway (Lookout Society)

DTES – 450 East Hastings St
Open under EWR Alert: 9pm–7:30am

Details: Accessible. Pets OK. Carts OK.
Includes an Overdose Prevention Site.
No reservation required.
Phone: 604-255-7026 ext 1

11 Odd Fellows Hall (COV)

Fairview – 1443 West 8th Ave
Warming centre Alert only:

9:30pm–8:30am
Details: Not accessible. No pets. Carts OK.

12 West End Community Centre (COV)

West End – 870 Denman St (enter Haro St)
Warming centre Alert only: 11pm–6am

Details: Accessible. Pets OK. Carts OK.

13 Mount Pleasant Community Centre

Mount Pleasant – 1 Kingsway
Warming Centre Alert only:

10:30pm–6:30am
Details: Accessible. Pets OK. Carts OK.

14 Marpole Neighbourhood House

Marpole – 8585 Hudson St
Warming Centre Alert only: 10pm–8:30am

Details: Accessible, Pets OK.
Carts storage available outside.

Daytime Service Centres

1 Gathering Place (City of Vancouver)

Downtown – 609 Helmcken St
10am–8pm, 7 days/week

Details: Accessible. No pets.
Low-cost meals. Free laundry.
Warm Showers.

2 Evelyne Saller Centre (City of Vancouver)

DTES – 404 Alexander St
Mon-Fri 9am–11pm

Sat-Sun 10am–10pm
Details: Accessible. No pets.
Low-cost meals. Free laundry.
Warm showers.

15 Carnegie Community Centre (City of Vancouver)

DTES – 401 Main St
9am–11pm, 7 days/week

Details: Accessible. No pets.
Low-cost meals.
Place to get warm.

For Year Round Shelters and More Information:

2-1-1
shelters.bc211.ca
[@bc211help](https://bc211help)



Arts, Culture and
Community Services