

From: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
To: ["Direct to Mayor and Council - DL"](#)  
Date: 12/13/2022 4:00:37 PM  
Subject: [Forthcoming Information Bulletin: City will collect green bins every two weeks starting December 19 \(December 14, 2022\)](#)

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Dear Mayor and Council,

I am writing to inform you that we will be issuing an information bulletin tomorrow, Wednesday December 14, notifying residents that green bins will be collected every two weeks, starting December 19. You will have received a memo from Lon LaClaire, GM for Engineering Services, earlier this week providing more background and outlining the rationale for this change.

The media release also explains that bi-weekly green bin service through the winter will ensure more reliable service for residents, and will help reduce wear and tear on our equipment which is scheduled to be replaced. In addition to tomorrow's media release, residents are being notified directly of the schedule change via VanCollect service reminders, 3-1-1, and City social media. We encourage you to amplify City posts about this matter to your networks.

We recognize that you are/will be receiving communications from the public on this matter. To assist you in replying to any queries you may be receiving directly on this topic, here are suggested key messages:

- In recent months, the demands of a weekly green bin schedule on our current fleet have resulted in high levels of staff overtime and service delays.
- The temporary change to a bi-weekly green bin schedule over the winter will provide more predictable service for residents, particularly when snow and ice impact our operations.
- The change to a bi-weekly service also reduces the wear and tear on equipment and extends the life of our sanitation trucks, which are scheduled to be replaced. Those replacements have been delayed due to manufacturing and supply chain disruptions.
- An important consideration in the decision to change the green bin schedule is that in winter, volumes are much lower due to fewer yard trimmings and colder temperatures help minimize green bin odours.

Please don't hesitate to forward any media inquiries on this matter to [media@vancouver.ca](mailto:media@vancouver.ca).

Best,  
Paul

**Paul Mochrie** (he/him)  
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City of Vancouver  
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm (Musqueam), Sṇwax̓wú7mesh (Squamish), and səlilwətaʔ (Tsleil-Waututh) Nations.

**City of Vancouver**  
**Information bulletin**  
**December 14, 2022**

**City will collect green bins every two weeks starting December 19**

Starting Monday, December 19, City crews will collect green bins every two weeks (not every week). Green bin collection will line up with residents' regular garbage day. Weekly green bin service will resume on March 6, 2023.

The temporary change to a bi-weekly green bin schedule over the winter will provide more predictable service for residents, particularly when snow and ice impact our operations.

An important consideration in the decision to change the green bin schedule is that in winter, volumes are much lower due to fewer yard trimmings and colder temperatures help minimize green bin odours.

The change to a bi-weekly service also reduces the wear and tear on equipment and extends the life of our sanitation trucks, which are scheduled to be replaced, however delivery of new trucks is delayed due to manufacturing and supply chain challenges. In recent months, the demands of a weekly schedule on our current fleet have resulted in high levels of staff overtime and service delays.

In recent months, the demands of a weekly schedule on our current fleet have resulted in high levels of staff overtime and service delays.

Residents can download the [VanCollect](#) app or visit [vancouver.ca/collectionschedule](https://vancouver.ca/collectionschedule) for garbage and green bin collection schedules, notifications, and up-to-date service alerts.

We appreciate residents' ongoing patience as our crews work to provide reliable waste collection services.

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**Media contact:**

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