

File No.: 04-1000-20-2022-175

May 16, 2022

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of April 3, 2022 under the ***Freedom of Information and Protection of Privacy Act, (the Act)***, for:

**Records regarding complaints, investigations, and enforcement actions at 2178 Triumph Street including records related to compliance status of previously identified unsafe conditions and bedbug cases (i.e. as noted in FOI File No. 2018-193). Date range: May 15, 2018 to April 1, 2022.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.13(1) and s.22(1) of the Act. You can read or download these sections here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-175); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm



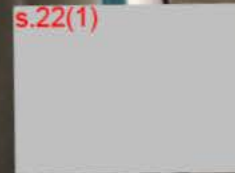


s.22(1)



FIRE DOOR  
KEEP CLOSED

s.22(1)











**REGISTERED AND REGULAR MAIL**

**PLEASE REFER TO:**  
Alvin Leung  
Property Use Inspector  
at 604.871.6009  
[alvin.leung@vancouver.ca](mailto:alvin.leung@vancouver.ca)  
CF-2018-001198

**ORDER**

May 15, 2018

0537070 BC Ltd.  
6626 Angus Drive  
Vancouver, BC  
V6P 5H9

Dear Sir/Madam:

**RE: 2178 Triumph Street**

During an inspection carried out by a Property Use Inspector on April 17, 2018, the Inspector observed maintenance issues in your building at the above location, in contravention of the Standards of Maintenance By-law.

The Standards of Maintenance (SofM) By-law sets out a variety of requirements, in particular, Section 14.1 (1) and Section 15.1 (1) which read as follows:

**14. WALLS AND CEILINGS**

14.1 (1) Interior walls and ceilings shall be maintained in good repair and free from holes, or loose or broken plaster that may create health, fire or accident hazards.

**15. INTERIOR FIRE AND HEALTH SAFETY HAZARDS**

15.1 (1) Walls, floors, and roof constructions, including fire protective closures, sprinkler systems, including fire alarm and detection systems and other means of fire protection, shall be maintained in such a manner to afford the fire resistive properties and protection for which they were designed.

The following violations were reported:

1. Front (north) foyer - ceiling paint has bubbled (locate leak and repair).
2. 2<sup>nd</sup> floor east side stairwell - exit sign is loose (repair).

In accordance with Subsection 23.2 of the Standards of Maintenance By-law, you are **ORDERED TO:**

1. Correct the above violations, as indicated,

**ON OR BEFORE MAY 29, 2018.**

**FAILURE TO COMPLY WITH THIS ORDER WILL RESULT IN THIS MATTER BEING REFERRED TO THE CITY PROSECUTOR FOR THE LAYING OF CHARGES AND WILL NOT ABSOLVE YOU FROM COMPLYING.**

Note: If you have contracted to sell your property or are in the process of doing so, you are required to disclose the contents of this Order to the realtor(s), agent(s) and prospective purchaser(s).

If you have any questions regarding this Order, please contact Alvin Leung, Property Use Inspector, at 604.871.6009 or via email to [alvin.leung@vancouver.ca](mailto:alvin.leung@vancouver.ca).

Yours truly,

The image shows a handwritten signature in black ink, which appears to be 'P. Ryan'. The signature is stylized with a large, looped 'P' and a trailing flourish.

P. Ryan, M. Sc., P. Eng.  
Chief Building Official and  
Director, Building Code and Policy

AL/ss





## BC Company Summary

For  
**0537070 B.C. LTD.**

**Date and Time of Search:** May 15, 2018 10:53 AM Pacific Time  
**Currency Date:** April 17, 2018

### ACTIVE

<b>Incorporation Number:</b>	BC0537070	
<b>Name of Company:</b>	0537070 B.C. LTD.	
<b>Recognition Date:</b>	Incorporated on February 20, 1997	<b>In Liquidation:</b> No
<b>Last Annual Report Filed:</b>	February 20, 2017	<b>Receiver:</b> No

### COMPANY NAME INFORMATION

<b>Previous Company Name</b>	<b>Date of Company Name Change</b>
537070 B. C. LTD.	October 31, 2006

### DISSOLUTION/RESTORATION INFORMATION

<b>Filing/Event</b>	<b>Date of Filing</b>
Full Restoration	October 31, 2006
Dissolved - Failure to File	July 20, 2001

### REGISTERED OFFICE INFORMATION

<b>Mailing Address:</b>	<b>Delivery Address:</b>
6626 ANGUS DRIVE VANCOUVER BC V6P 5H9 CANADA	6626 ANGUS DRIVE VANCOUVER BC V6P 5H9 CANADA

### RECORDS OFFICE INFORMATION

<b>Mailing Address:</b>	<b>Delivery Address:</b>
6626 ANGUS DRIVE VANCOUVER BC V6P 5H9 CANADA	6626 ANGUS DRIVE VANCOUVER BC V6P 5H9 CANADA

### DIRECTOR INFORMATION

**Last Name, First Name, Middle Name:**

SAHOTA, GURDYAL SINGH

**Mailing Address:**

6626 ANGUS DR  
VANCOUVER BC V6P 5H9  
CANADA

**Delivery Address:**

6626 ANGUS DR  
VANCOUVER BC V6P 5H9  
CANADA

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**OFFICER INFORMATION AS AT February 20, 2017**

**Last Name, First Name, Middle Name:**

SAHOTA, PAL

**Office(s) Held:** (Secretary)

**Mailing Address:**

6626 ANGUS DRIVE  
VANCOUVER BC V6P 5H9  
CANADA

**Delivery Address:**

6626 ANGUS DRIVE  
VANCOUVER BC V6P 5H9  
CANADA

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**Last Name, First Name, Middle Name:**

SAHOTA, GURDYAL SINGH

**Office(s) Held:** (President)

**Mailing Address:**

6626 ANGUS DR  
VANCOUVER BC V6P 5H9  
CANADA

**Delivery Address:**

6626 ANGUS DR  
VANCOUVER BC V6P 5H9  
CANADA

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**Folio:** 586-259-58-0000**Civic:** 2178 TRIUMPH ST**Size:** 148.5 122 WIDTH/DEPTH**Pid:** 015-500-098**Legal:** LOT 4-6, BLOCK 30, PLAN VAP178, DISTRICT LOT 184,  
NEW WESTMINSTER LAND DISTRICT.**Owner:** 537070 BC LTD  
6626 ANGUS DR  
VANCOUVER BC V6P 5H9  
(BL193361)

<u>Attribute</u>	<u>Value</u>	<u>Description</u>
ACTUAL USE	050	MF - APARTMENT BLOCK
MANUAL CLASS	D291	Apt - Walk Up - Owner Pays Heat
NEIGHBOURHOOD	014	NC014
SCHOOL DISTRICT	39	

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**Title Search Report****Title:** BL193361**Printed:** May. 15, 2018 10:51 AM**Application for registration received on:** May. 30, 1997**Entered on:** Jun. 12, 1997**Declared value:** 593333**From Title:** BF408170**Taxation Authority:** City of Vancouver**REGISTERED OWNERS IN FEE SIMPLE**

Q537070 B.C. LTD., ,  
6626 ANGUS DRIVE  
VANCOUVER, BC  
V6P 5H9

**Inc. No:** 537070**PARCELS****Parcel Identifier:** 015500110**Short Legal Description:** S/178///30//6**Description of Land:**

LOT 6 BLOCK 30 DISTRICT LOT 184 PLAN 178

**LEGAL NOTATIONS***No legal notations***CHARGES***No recorded charges*

\* Caution -- all charges may not be shown or appear in order of priority

\* Current information only -- no cancelled information shown



### Property Use Complaint

Case number: 101013219906

Case created: 2019-08-11, 05:35:00 PM

### Incident Location

Address: 2178 TRIUMPH ST, Vancouver, V5L 1K9

Address2:

Location name:

Original Address:

### Contact Details

Name: s.22(1)

Address: 2178 TRIUMPH ST, Vancouver, V5L 1K9

Address2: s.22(1)

Phone:

Email:

Alt. Phone:

Preferred contact method: Phone

### Request Details

- |     |   |  |
|-----|---|--|
| 1.  | Type of concern (if multiple concerns, select primary and provide details in question 2): | Rental Unit - Maintenance  |
| 5.  | If a Rental Unit concern selected, was the landlord advised of the issue?                 | Yes  |
| 6.  | If Yes selected, what happened?   | Talked to someone who claimed they were a landlord, but apparently got fired. s.22(1) not sure of who the caretaker or landlord is at this moment. |
| 8.  | Caller's daytime phone number:  | s.22(1)  |
| 9.  | If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" |  |
| 10. | (Don't ask, just record - did caller indicate they want a call back?)                     | Yes  |
| 12. | VFRS - Is this a board-up request?  |  |
| 13. | VFRS - Is this a report of "no business licence"?   |  |

### Additional Details

Sliding door does not fit properly because it has no wheels. When trying to close it, the door fell against the railing and luckily did not break. Broken tiles in the hallway of s.22(1) Fridge does not seem to be keeping the correct temperature. Toilet's internal apparatus is worn out and the chain goes under the plug and drips water constantly and it is noisy. No peep hole in the door. No thermostat inside and it was cold in the winter for the past 2 years.

## Map and Photo

- no picture -

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**EN**

**FYA to:**

**FYI to:**



## Noise Complaint

Case number: 101014756844

Case created: 2021-01-31, 04:02:00 AM

Channel: WEB

### Incident Location

Address: 2178 TRIUMPH ST, Vancouver, V5L 1K9

Address2:

Location name:

Original Address: 2178 Triumph St

### Request Details

1. **Type of noise:**  
Loudmusic
2. **Describe the noise:\***  
Incredibly loud music, vibrating floors walls and ceilings of multiple units.
3. **When is it happening?\***  
All times of day, mornings, afternoons & nights.
6. **Have you spoken with the person or company making the noise?\***  
s.22(1)
10. **Please verify address of the property:\***  
s.22(1) 2178 Triumph St

### Additional Details

PS#: 9472283

### Contact Details

Name: No Name No Name (ps)

Address: ,

Address2:

Phone: s.22(1)

Alt. Phone:

Email:

s.22(1)

Preferred contact method: Either

### Case Notes

### Photo

## Noise Complaint

Case number: 101014766594

Case created: 2021-02-02, 10:38:00 PM

Channel: WEB

### Incident Location

Address: 2178 TRIUMPH ST, Vancouver, V5L 1K9

Address2:

Location name:

Original Address: 2178 Triumph St

### Request Details

1. **Type of noise:**  
Loudmusic
2. **Describe the noise:\***  
Loud music vibrating the building
3. **When is it happening?\***  
Late night, and all times of day
6. **Have you spoken with the person or company making the noise?\***  
s.22(1)
10. **Please verify address of the property:\***  
s.22(1) 2178 Triumph St  
(1)

### Additional Details

PS#: 9489433

### Contact Details

Name: No Name No Name (ps)

Address: ,

Address2:

Phone: s.22(1)

Alt. Phone:

Email: s.22(1)

Preferred contact method: Either

### Case Notes

### Photo

As Of: Apr 19, 2022 13:39:12

Case File: CF-2018-001198: Closed

311 Case File Ref

Brief Description

Complaint re: S of M

Business License Number

Completed Date

Description

Case File CF-2018-001198: Closed (Standards of Maintenance By-law - Complaint re: S of M)  
2178 TRIUMPH STREET, Vancouver, BC V5L 1K9

dup\_DefaultInvestigator

Alvin Leung, Property Use Inspector

dup\_Fine

0.00

Enforcement Stream

Property Use

Findings

Invoice Due Date

Issue Date

Job Location

Location

Location Description

Location Type

Addressed

Parcel Owner is Defendant

N

Parent Job (Internal ID)

PRISM BU Permit Number

PRISM DB Permit Number

PRISM DE Permit Number

Proposed Investigator (Proposed Assignee)

Reason for Case File

Relationship

STR CD

Violation Updated Date

May 30, 2018 15:08:53

Notes



General Note (Unlocked)

s.13(1)

(Last updated on Feb 27, 2018 09:38:42 by Tom Hamilton, Supervisor - Property Use Inspections)

General Note (Locked)

Site Visit Apr 17/18 with Ron (Ranjeeva Samaranayake). He and Johannes Degrun (resident manager) walked me through the building (Len's previous IR dated Jan 23/18 and Mar 5/18)

From Len's IR I have identified only 4 outstanding items:

- Front (north) Foyer - Ceiling paint has bubbled over due to a leak (Locate leak and repair)
- 2nd Floor east side stairwell exit sign is loose.
- 2nd Floor Unit s.22(1) - Bathroom ceiling over tub is peeling of paint and leaking water
- Rear of the building (south) has discarded furniture and lumber

Ron is a team member for Sahota and Associates

s.22(1)

ranjeevas@hotmail.com

(Last updated on Apr 17, 2018 15:29:59 by Alvin Leung, Property Use Inspector)

General Note (Unlocked)

Kathryn gave direction to send S/M order Apr. 4/18.

(Last updated on Apr 19, 2018 16:00:15 by Tom Hamilton, Supervisor - Property Use Inspections)

General Note (Locked)

Johannes DeGrunt building manager left me vm

604-716-5848

(Last updated on May 22, 2018 16:06:06 by Alvin Leung, Property Use Inspector)

General Note (Locked)

Site Visit May 30/18 Johannes showed me the outstanding items that hadn't been completed last time.

- Front north foyer ceiling bubble has been repaired
- 2nd floor east side stairwell exist sign is fixed
- Discarded items in the back removed.

All done now. No further issues

(Last updated on May 30, 2018 15:08:08 by Alvin Leung, Property Use Inspector)

## Processes

Assign Investigation (Completed on Jan 24, 2018 11:50:07 by Leonard Sugie, Property Use Inspector with outcome "Assigned")

Perform Investigation (Completed on Jan 30, 2018 08:35:39 by Leonard Sugie, Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

3

Assess Fine on NOV?

4

Assess Fine on Order?

4

Description Inspection of Building Exterior & Interior.S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures, Section 9 RoofingFees Assessed

4

Comments

Description

Findings

Re-investigation Date

Route Order

**Assignments**

Leonard Sugie, Property Use Inspector

**Relationships**

Violations: VI-2018-00371

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date Apr 17, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Feb 15, 2018 08:51:31 by Tom Hamilton, Supervisor  
- Property Use Inspections with outcome "Work Needed")

Perform Investigation (Completed on Feb 15, 2018 09:12:58 by Leonard Sugie,  
Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments	
Description	S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures, Section 9 Roofing and UT.
Findings	
Re-investigation Date	
Route Order	
<b>Assignments</b>	
Leonard Sugie, Property Use Inspector	
<b>Relationships</b>	
Violations: VI-2018-00371	
Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Inspection of Building Exterior & Interior.
S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures, Section 9 Roofing	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	

	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00
<b>Relationships</b>		
Violation Type: Standards of Maintenance By-Law No. 5462		
Violations: VI-2018-01213		
	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	Front (N) Foyer - hole in ceiling which has been drywalled.
	- ceiling paint has bubbled & has hole.	
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
Life Safety		
Priority		
	Resolution Date	May 30, 2018 00:00:00
Resolve By Date		
	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01214

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor - West side subfloor hallway is not level and areas are soft.
-Unit <span style="background-color: #cccccc; color: red; font-size: 0.8em;">s.22(1)</span> Kitchen/eating area slopes/ not level.	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	Refer to DBI.
Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01215

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.
Fees Assessed	N
Fine Per Period	
Fine Per Period	

Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	May 30, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	Section 15 Interior Fire & Health Safety Hazards
Violation Date	Jan 23, 2018 00:00:00

#### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01216

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Uni <span style="background-color: #cccccc; color: red;">§.22(1)</span> - Kitchen sink counter top tiles are broken & counter in disrepair.
Fees Assessed	N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning



Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01217

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span>s.22(1)</span> - Bathroom sink & tub are leaking of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01218

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	3rd Floor roof is ponding of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Feb 27, 2018 16:31:23 by Tom Hamilton, Supervisor

- Property Use Inspections with outcome "Work Needed")

Perform Investigation (Completed on Mar 8, 2018 08:59:44 by Leonard Sugie, Property

Use Inspector with outcome "Follow-up Investigation Scheduled")

Additional Instructions

Comments	
Description	Recheck - refer to email dated Feb 27/18 from Tom H. re: mtg with Kay, Kathryn. Hold off until further direction.
Findings	Recheck - refer to email dated Feb 27/18 from Tom H. re: mtg with Kay, Kathryn. Hold off until further direction.
Re-investigation Date	Mar 5, 2018 00:00:00
Route Order	
Assignments	
Leonard Sugie, Property Use Inspector	
Relationships	
Violations: VI-2018-00371	
Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Inspection of Building Exterior & Interior.
S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures, Section 9 Roofing	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00

Resolve By Date

Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01213

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Front (N) Foyer - hole in ceiling which has been drywalled.
- ceiling paint has bubbled & has hole.	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	May 30, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01214

	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	Main Floor - West side subfloor hallway is not level and areas are soft.
-Unit	<div>s.22(1) Kitchen/eating area slopes/ not level.</div>	
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
	Special Instructions	Refer to DBI.
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01215

	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.

Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	May 30, 2018 00:00:00
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Resolve By Date

Result	Corrected
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Special Instructions	Section 15 Interior Fire & Health Safety Hazards
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Violation Date	Jan 23, 2018 00:00:00
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## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01216

Assess Fine on NOV?	N
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Assess Fine on Order?	N
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Description	Unit <span style="background-color: #cccccc; color: red;">s 22(1)</span> - Kitchen sink counter top tiles are broken & counter in disrepair.
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Fees Assessed	N
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Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency



Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00

Resolve By Date

Result	Corrected
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Special Instructions

Violation Date	Jan 23, 2018 00:00:00
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### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01217

Assess Fine on NOV?	N
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Assess Fine on Order?	N
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Description	Unit <span style="background-color: #cccccc;">s.22(1)</span> - Bathroom sink & tub are leaking of water.
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Fees Assessed	N
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Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)	0
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Grace Period (days)	0
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Issue Warning/Violation	Warning
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Life Safety

Priority

Resolution Date	Apr 17, 2018 00:00:00
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Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01218

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

3rd Floor roof is ponding of water.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Perform Investigation (Completed on Mar 8, 2018 09:04:23 by Leonard Sugie, Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments

Description	12:20 PM Mar 6th inspection.
Findings	Refer to CF-2018-001198- new leaks. No Change.
	12:20 PM Mar 6th inspection revealed:
	Refer to CF-2018-001198 new leaks. No Change.
	UT is now cleaned up.
	Property is no longer in foreclosure. See Docs.
Re-investigation Date	
Route Order	
<b>Assignments</b>	
Leonard Sugie, Property Use Inspector	
<b>Relationships</b>	
Violations: VI-2018-00371	
Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Inspection of Building Exterior & Interior.
S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior	
Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures,	
Section 9 Roofing	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01213

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Front (N) Foyer - hole in ceiling which has been drywalled.

- ceiling paint has bubbled & has hole.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01214

	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	Main Floor - West side subfloor hallway is not level and areas are soft.
-Unit	s.22(1) Kitchen/eating area slopes/ not level.	
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
	Special Instructions	Refer to DBI.
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01215

	Assess Fine on NOV?	N
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Assess Fine on Order?

N

Description

2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Section 15 Interior Fire & Health Safety Hazards

Violation Date

Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01216

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Unit s.22(1) - Kitchen sink counter top tiles are broken & counter in disrepair.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)



Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01217

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span style="background-color: #cccccc;">s.22(1)</span> - Bathroom sink & tub are leaking of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	Apr 17, 2018 00:00:00
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Resolve By Date

	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00
<b>Relationships</b>		
Violation Type: Standards of Maintenance By-Law No. 5462		
Violations: VI-2018-01218		
	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	3rd Floor roof is ponding of water.
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
	Life Safety	
	Priority	
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Apr 17, 2018 16:45:29 by Tom Hamilton, Supervisor

- Property Use Inspections with outcome "Work Needed")  
Perform Investigation (Completed on Apr 25, 2018 16:30:31 by Alvin Leung, Property  
Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

**Assignments**

Alvin Leung, Property Use Inspector

**Relationships**

Violations: VI-2018-00371

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Inspection of Building Exterior & Interior.
S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures, Section 9 Roofing	
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01213

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Front (N) Foyer - hole in ceiling which has been drywalled.

- ceiling paint has bubbled & has hole.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00
	<b>Relationships</b>	
	Violation Type: Standards of Maintenance By-Law No. 5462	
	Violations: VI-2018-01214	
	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	Main Floor - West side subfloor hallway is not level and areas are soft.
	-Unit #102- Kitchen/eating area slopes/ not level.	
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning
Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
	Special Instructions	Refer to DBI.
	Violation Date	Jan 23, 2018 00:00:00
	<b>Relationships</b>	
	Violation Type: Standards of Maintenance By-Law No. 5462	
	Violations: VI-2018-01215	

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	May 30, 2018 00:00:00
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Resolve By Date

Result	Corrected
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Special Instructions	Section 15 Interior Fire & Health Safety Hazards
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Violation Date	Jan 23, 2018 00:00:00
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## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01216

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span style="background-color: #cccccc;">s.22(1)</span> - Kitchen sink counter top tiles are broken & counter in disrepair.
Fees Assessed	N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)



Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date Apr 17, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01217

Assess Fine on NOV? N

Assess Fine on Order? N

Description Unit 

s.22(1)

 - Bathroom sink & tub are leaking of water.

Fees Assessed N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01218

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	3rd Floor roof is ponding of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Apr 27, 2018 16:11:31 by Tom Hamilton, Supervisor  
- Property Use Inspections with outcome "Work Needed")

Perform Investigation (Completed on Apr 30, 2018 16:23:17 by Alvin Leung, Property  
Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

## Assignments

Alvin Leung, Property Use Inspector

## Relationships

Violations: VI-2018-00371

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Inspection of Building Exterior & Interior.

S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior

Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures,

Section 9 Roofing

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date Apr 17, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01213

Assess Fine on NOV? N

Assess Fine on Order? N

Description Front (N) Foyer - hole in ceiling which has been drywalled.

- ceiling paint has bubbled & has hole.

Fees Assessed N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date May 30, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01214

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Main Floor - West side subfloor hallway is not level and areas are soft.

-Unit s.22(1) Kitchen/eating area slopes/ not level.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Refer to DBI.

Violation Date

Jan 23, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01215

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Section 15 Interior Fire & Health Safety Hazards

Violation Date

Jan 23, 2018 00:00:00

## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01216

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Unit s.22(1) - Kitchen sink counter top tiles are broken & counter in disrepair.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01217

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span style="background-color: #cccccc; color: red; font-size: 0.8em;">s.22(1)</span> - Bathroom sink & tub are leaking of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	Apr 17, 2018 00:00:00
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Resolve By Date		
	Result	Corrected
Special Instructions		
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01218

	Assess Fine on NOV?	N
	Assess Fine on Order?	N
	Description	3rd Floor roof is ponding of water.
	Fees Assessed	N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
	Grace Period (days)	0
	Grace Period (days)	0
	Issue Warning/Violation	Warning

Life Safety		
Priority		
	Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date		
	Result	Corrected
	Special Instructions	
	Violation Date	Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462



Supervisor Review (Completed on May 2, 2018 16:51:18 by Tom Hamilton, Supervisor

- Property Use Inspections with outcome "Order Required")

Send Notification (Completed on May 15, 2018 12:30:46 by Susan Smith with outcome

"Order Sent")

Actual Start Date

Comments

Date Completed	May 15, 2018 12:30:46
Description	14 Day SofM Order
Follow-up Investigation Date	May 30, 2018 00:00:00
Outcome	Order Sent

Route Order

Scheduled Complete Date

Scheduled Start Date	May 2, 2018 16:51:18
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Staff Assigned Id List

**Assignments**

Susan Smith

**Relationships**

Shadow Process: 74529554

Referenced ObjectId	74529553
---------------------	----------

Perform Investigation (Completed on May 30, 2018 15:10:28 by Alvin Leung, Property

Use Inspector with outcome "Infraction(s) Cleared")

Additional Instructions

Comments

Description

Findings	Final outstanding items are all done and completed now:  - Front north foyer ceiling bubble has been repaired - 2nd floor east side stairwell exist sign is fixed - Discarded items in the back removed.
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Re-investigation Date

Route Order

**Assignments**

Alvin Leung, Property Use Inspector

**Relationships**

Violations: VI-2018-01213

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Front (N) Foyer - hole in ceiling which has been drywalled.

- ceiling paint has bubbled & has hole.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01215

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description	2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date	May 30, 2018 00:00:00
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Resolve By Date

Result	Corrected
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Special Instructions	Section 15 Interior Fire & Health Safety Hazards
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Violation Date	Jan 23, 2018 00:00:00
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## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

## Relationships

Document: 69813700

Document: 70514139

Document: 70658185

Document: 71017550

Document: 71017569

Document: 73599220

Document: 74529544

Document: 75273466

Document: 76104268

Document: 76104293

Document: 76104324

Enforcement Stream: Property Use

Investigator: Alvin Leung, Property Use Inspector

Letter: 68208198 : CE - Investigation Report (PUI)

Description

CE - Investigation Report (PUI)

File Extension

pdf

File Name

File Size

Revisions

No data found - audit was disabled on the document creation date.

Relationships

Shadow Process: 68208004

Shadow Process: 68671770

Shadow Process: 69861866

Shadow Process: 69865006

Shadow Process: 70546889

Letter: 74035748 : CE - Investigation Report (PUI)

Description

CE - Investigation Report (PUI)

File Extension

pdf

File Name

File Size

Revisions

No data found - audit was disabled on the document creation date.

Relationships

Shadow Process: 73599266

Shadow Process: 74122589

Shadow Process: 74271214

Shadow Process: 74374205

Parcel: 015-500-110 - Parcel: 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9

Violation: VI-2018-00371

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Inspection of Building Exterior & Interior.

S of M- Section 14.1(1) Walls & Ceilings, Section 13.1(1) & (2) Floors, Section 15 Interior

Fire and Health Safety Hazards, Section 16.1(1) Plumbing and Plumbing Fixtures,

Section 9 Roofing

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01213

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Front (N) Foyer - hole in ceiling which has been drywalled.

- ceiling paint has bubbled & has hole.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Jan 23, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01214

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Main Floor - West side subfloor hallway is not level and areas are soft.

-Unit s.22(1) Kitchen/eating area slopes/ not level.

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date Apr 17, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions Refer to DBI.

Violation Date Jan 23, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01215

Assess Fine on NOV? N

Assess Fine on Order? N

Description 2nd Floor East Side & 3rd Floor West Side Stairwell Exit Signs are loose.

Fees Assessed N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority	
Resolution Date	May 30, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	Section 15 Interior Fire & Health Safety Hazards
Violation Date	Jan 23, 2018 00:00:00
<b>Relationships</b>	
Violation Type: Standards of Maintenance By-Law No. 5462	
Violation: VI-2018-01216	
Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span style="background-color: #cccccc;">s.22(1)</span> - Kitchen sink counter top tiles are broken & counter in disrepair.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00
<b>Relationships</b>	
Violation Type: Standards of Maintenance By-Law No. 5462	
Violation: VI-2018-01217	



Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Unit <span style="background-color: #cccccc;">s 22(1)</span> - Bathroom sink & tub are leaking of water.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00

**Relationships**

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01218

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	3rd Floor roof is ponding of water.
Fees Assessed	N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Jan 23, 2018 00:00:00
<b>Relationships</b>	
Violation Type: Standards of Maintenance By-Law No. 5462	

As Of: Apr 19, 2022 13:40:07

Case File: CF-2018-002653: Closed

311 Case File Ref	
Brief Description	Rental Unit - Maintenance
Business License Number	
Completed Date	
Description	Case File CF-2018-002653: Closed (Standards of Maintenance By-law - Rental Unit Maintenance) 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9
dup_DefaultInvestigator	Leonard Sugie, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	Property Use
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	N
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	
Relationship	
STR CD	
Violation Updated Date	May 30, 2018 15:22:37

Notes	
General Note (Unlocked)	12:20PM Mar 5/18 - No access to unit <span style="background-color: #cccccc; padding: 0 5px;">§ 22(1)</span> Tenant not available. (Last updated on Mar 26, 2018 08:51:09 by Leonard Sugie, Property Use Inspector)

General Note (Unlocked)

General Note (Locked)

General Note (Locked)

General Note (Locked)

Draft Order reviewed and OK'd by T. Hamilton  
(Last updated on Apr 12, 2018 07:35:17 by Donna Dalzell)  
(Last updated on Apr 12, 2018 07:35:17 by Donna Dalzell)

Site Visit Apr 17/18 with Ron (Ranjeeva Samaranayake). He and Johannes Degrunt (resident manager) walked me through the building (Len's previous IR dated Jan 23/18)

From Len's IR I have identified only 3 outstanding items:

- Front (north) Foyer - Ceiling paint has bubbled over due to a leak (Locate leak and repair)
- 2nd Floor east side stairwell exit sign is loose.
- Rear of the building (south) has discarded furniture and lumber

Ron is a team member for Sahota and Associates

s.22(1)

ranjeevas@hotmail.com

(Last updated on Apr 17, 2018 15:19:18 by Alvin Leung, Property Use Inspector)

Johannes DeGrunt building manager left me vm

604-716-5848

(Last updated on May 22, 2018 16:06:21 by Alvin Leung, Property Use Inspector)

Site Visit May 30/18 Johannes showed me the outstanding items that hadn't been completed last time.

- Front north foyer ceiling bubble has been repaired
- 2nd floor unit s.22(1) bathroom ceiling fixed

All done now. No further issues

(Last updated on May 30, 2018 15:15:02 by Alvin Leung, Property Use Inspector)

## Processes

Assign Investigation (Completed on Mar 6, 2018 09:14:38 by Ruby Parcon with outcome "Assigned")

Perform Investigation (Completed on Mar 8, 2018 08:35:18 by Leonard Sugie, Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Assess Fine on NOV?

Assess Fine on Order?

Description Interior of building. Fees Assessed

3

4

4

4

Comments

Description 12:30PM inspection with bldg mgr (Johannes DeGrunt). Findings

12:30PM inspection with bldg mgr (Johannes DeGrunt).

Re-investigation Date

Route Order

## Assignments

Leonard Sugie, Property Use Inspector

## Relationships

Violations: VI-2018-01641

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Mar 5, 2018 00:00:00

## Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Apr 4, 2018 17:03:12 by Tom Hamilton, Supervisor -

Property Use Inspections with outcome "Order Required")

Send Notification (Completed on Apr 16, 2018 08:03:49 by Donna Dalzell with outcome

"Order Sent")

Actual Start Date

Comments

Date Completed

Apr 16, 2018 08:03:49

Description

SM - 14D Order

Follow-up Investigation Date

May 3, 2018 00:00:00

Outcome

Order Sent

Route Order

Scheduled Complete Date

Scheduled Start Date Apr 4, 2018 17:03:12

Staff Assigned Id List

Assignments

Donna Dalzell

Relationships

Shadow Process: 72621837

Referenced Objectid 72621836

Perform Investigation (Completed on Apr 25, 2018 16:32:23 by Alvin Leung, Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Route Order

Assignments

Alvin Leung, Property Use Inspector

Relationships

Violations: VI-2018-01641

Assess Fine on NOV? N

Assess Fine on Order? N

Description Interior of building.

Fees Assessed N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

Apr 17, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Mar 5, 2018 00:00:00

### Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01694

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Main Floor Lobby Foyer and Unit

s.22(1)

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01695

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s 22(1)
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	May 30, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Apr 27, 2018 16:11:53 by Tom Hamilton, Supervisor - Property Use Inspections with outcome "Work Needed")  
Perform Investigation (Completed on Apr 30, 2018 16:24:16 by Alvin Leung, Property Use Inspector with outcome "Send for Supervisor Review")

Additional Instructions

Comments



Description		
Findings		
Re-investigation Date		
Route Order		
Assignments		
Alvin Leung, Property Use Inspector		
Relationships		
Violations: VI-2018-01641		
Assess Fine on NOV?		N
Assess Fine on Order?		N
Description		Interior of building.
Fees Assessed		N
Fine Per Period		
Fine Per Period		
Fine To Assess (NOV)		
Fine To Assess (Order)		
Frequency		
Frequency		
Grace Period (days)		0
Grace Period (days)		0
Issue Warning/Violation		Warning
Life Safety		
Priority		
Resolution Date		Apr 17, 2018 00:00:00
Resolve By Date		
Result		Corrected
Special Instructions		
Violation Date		Mar 5, 2018 00:00:00
Relationships		
Violation Type: Standards of Maintenance By-Law No. 5462		

Violations: VI-2018-01694

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s.22(1)
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning

Life Safety

Priority

Resolution Date May 30, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01695

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s.22(1)
Fees Assessed	N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date May 30, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Supervisor Review (Completed on Apr 30, 2018 16:39:43 by Tom Hamilton, Supervisor

- Property Use Inspections with outcome "Work Needed")

Perform Investigation (Completed on May 30, 2018 15:23:46 by Alvin Leung, Property

Use Inspector with outcome "Infraction(s) Cleared")

Additional Instructions

Comments

Description

Findings Final outstanding items are all done and completed now:

- Front north foyer ceiling bubble has been repaired

- 2nd floor unit s.22(1) bathroom ceiling is fixed

Re-investigation Date

Route Order

Assignments

Alvin Leung, Property Use Inspector

Relationships

Violations: VI-2018-01694

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s.22(1)
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	May 30, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violations: VI-2018-01695

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s.22(1)
Fees Assessed	N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days) 0

Grace Period (days) 0

Issue Warning/Violation Warning

Life Safety

Priority

Resolution Date May 30, 2018 00:00:00

Resolve By Date

Result Corrected

Special Instructions

Violation Date Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Relationships

Document: 70889386

Document: 71013260

Document: 71015280

Document: 71015301

Document: 73419497

Document: 76104413

Document: 76104818

Enforcement Stream: Property Use

Investigator: Leonard Sugie, Property Use Inspector

Letter: 70952883 : CE - Investigation Report (PUI)

Description CE - Investigation Report (PUI)

File Extension	pdf
File Name	
File Size	
<b>Revisions</b>	
No data found - audit was disabled on the document creation date.	
<b>Relationships</b>	
Shadow Process: 70889212	
Shadow Process: 71013270	
Letter: 73590781 : CE - Investigation Report (PUI)	
Description	CE - Investigation Report (PUI)
File Extension	docm
File Name	
File Size	
<b>Revisions</b>	
No data found - audit was disabled on the document creation date.	
<b>Relationships</b>	
Shadow Process: 73419584	
Shadow Process: 74122861	
Shadow Process: 74271222	
Shadow Process: 74374313	
Shadow Process: 74375068	
Parcel: 015-500-110 - Parcel: 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9	
Violation: VI-2018-01641	
Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Interior of building.
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	

Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	Apr 17, 2018 00:00:00
Resolve By Date	
Result	Corrected
Special Instructions	
Violation Date	Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01694

Assess Fine on NOV?	N
Assess Fine on Order?	N
Description	Main Floor Lobby Foyer and Unit s.22(1)
Fees Assessed	N
Fine Per Period	
Fine Per Period	
Fine To Assess (NOV)	
Fine To Assess (Order)	
Frequency	
Frequency	
Grace Period (days)	0
Grace Period (days)	0
Issue Warning/Violation	Warning
Life Safety	
Priority	
Resolution Date	May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462

Violation: VI-2018-01695

Assess Fine on NOV?

N

Assess Fine on Order?

N

Description

Main Floor Lobby Foyer and Unit s.22(1)

Fees Assessed

N

Fine Per Period

Fine Per Period

Fine To Assess (NOV)

Fine To Assess (Order)

Frequency

Frequency

Grace Period (days)

0

Grace Period (days)

0

Issue Warning/Violation

Warning

Life Safety

Priority

Resolution Date

May 30, 2018 00:00:00

Resolve By Date

Result

Corrected

Special Instructions

Violation Date

Mar 5, 2018 00:00:00

Relationships

Violation Type: Standards of Maintenance By-Law No. 5462



As Of: Apr 19, 2022 13:40:29

Case File: CF-2019-010974: Closed	
311 Case File Ref	101013219906
Brief Description	Unit s.22(1) multiple Standard of Maintenance issues, see attached document
Business License Number	
Completed Date	
Description	Case File CF-2019-010974: Closed (Standards of Maintenance By-law - Unit s.22(1) multiple Standard of Maintenance issues, see attached document) 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9
dup_DefaultInvestigator	Alvin Leung, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	N
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	
Processes	
Assign Investigation (Completed on Aug 13, 2019 15:40:42 by Jennifer Holloway, Property Use Inspector with outcome "Assigned")	
Perform Investigation (Completed on Nov 5, 2019 16:09:16 by Alvin Leung, Property Use Inspector with outcome "Follow-up Investigation Scheduled")	

Additional Instructions

Comments

Description

Findings

Re-investigation Date

Nov 13, 2019 00:00:00

Route Order

**Assignments**

Alvin Leung, Property Use Inspector

Perform Investigation (Completed on Nov 20, 2019 12:21:14 by Alvin Leung, Property Use Inspector with outcome "No Violation Found")

Additional Instructions

Comments

Description

Findings

Called § 22(1) Nov 7/19 and left vm

No replies from § 22(1) No further complaints.

Re-investigation Date

Route Order

**Assignments**

Alvin Leung, Property Use Inspector

**Relationships**

Document: 105092822

Enforcement Stream: Property Use

Investigator: Alvin Leung, Property Use Inspector

Parcel: 015-500-110 - Parcel: 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9

As Of: Apr 19, 2022 13:40:52

Case File: CF-2021-001750: Closed	
311 Case File Ref	101014756844, 101014766594
Brief Description	Uni <span>s.22(1)</span> Loud music x 2 complaints
Business License Number	
Completed Date	
Description	Case File CF-2021-001750: Closed (Noise By-law - Unit <span>s.22(1)</span> Loud music x 2
complaints)	
2178 TRIUMPH STREET, Vancouver, BC V5L 1K9	
dup_DefaultInvestigator	Alvin Leung, Property Use Inspector
dup_Fine	0.00
Enforcement Stream	
Findings	
Invoice Due Date	
Issue Date	
Job Location	
Location	
Location Description	
Location Type	Addressed
Parcel Owner is Defendant	N
Parent Job (Internal ID)	
PRISM BU Permit Number	
PRISM DB Permit Number	
PRISM DE Permit Number	
Proposed Investigator (Proposed Assignee)	
Reason for Case File	Complaint
Relationship	
STR CD	
Violation Updated Date	

## Processes

Assign Investigation (Completed on Feb 3, 2021 16:15:07 by Ruby Parcon with outcome "Assigned")

Perform Investigation (Completed on Feb 4, 2021 18:49:48 by Alvin Leung, Property Use Inspector with outcome "No Violation Found")

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Apr 19, 2022 13:41:12 j\_LMS\_CaseFile (ObjectID 141613685) Database: posprd Use Inspector with outcome "No Violation Found")

Additional Instructions

Comments

Description

No violation

Findings

Called complainant Feb 3/21 (vm): Advised complainant to let the building manager know of these noise issues. Contact the non-emergency Police line for late night

noise disturbances. Re-investigation Date

Route Order

## Assignments

Alvin Leung, Property Use Inspector

## Relationships

Document: 141613729

Document: 141678051

Enforcement Stream: Property Use

Investigator: Alvin Leung, Property Use Inspector

Parcel: 015-500-110 - Parcel: 2178 TRIUMPH STREET, Vancouver, BC V5L 1K9



requesttype	CASEID	StreetFrom	STREETNAME_1	POSTALCODE	LOCDETAILS	Notes	AdditionalDetails	CONTACTNAME	PHONENUM	numcall	DATECREATED	closeddate	Preferred_Queue	EventNotes
						<div>1. Is the tree removal in process or has the tree already been removed? TreesRemoved</div> <div>2. Is this a single tree or multiple trees removal? Multiple Trees</div> <div>3. Is this a replacement tree removal? Unknown</div> <div>4. Only if caller is safe to do so provide tree removal company name and vehicle license plate (if known): s.22(1)</div> <div>5. Tree location details (i.e. front/back/side of yard): Front yard</div> <div>6. Provide details of concern: There were approx 20 trees in the front yard of this property slowly over the years the property owner has cut trees down one-by-one and there are only 2 trees that remain standing. It looks like the owner has started to chip away at these 2 trees now as well but they are beautiful healthy trees - Caller hopes a COV inspector can visit and stop him before they are cut down.</div> <div>7. (Don't ask just record - did caller indicate they want a call back?): No</div>	There are 4 city trees in the front and one big tree on the East side of property - These trees have not been touched. s.22(1) strictly talking about the private trees in the front lawn.	s.22(1)	s.22(1)	1	8/8/18 18:38	8/28/18 10:13	PDS_UD Landscape	Agent Created Case: Agent Updated Case Details: Reallocated to queue: PDS_UD Landscape
Tree Removal Case	101011693788	2178	TRIUMPH ST	V5L 1K9		<div>1. Is the tree removal in process or has the tree already been removed? TreesRemoved</div> <div>2. Is this a single tree or multiple trees removal? Single Tree</div> <div>3. Is this a replacement tree removal? No</div> <div>4. Only if caller is safe to do so provide tree removal company name and vehicle license plate (if known): Citizen didn't see the company who removed the tree.</div> <div>5. Tree location details (i.e. front/back/side of yard): Tree removed from the front yard at the location (10-12 foot tree). The stump is still there.</div> <div>6. Provide details of concern: The citizen stated that the owner should have gotten a permit to remove the tree.</div> <div>7. (Don't ask just record - did caller indicate they want a call back?): No</div>		s.22(1)	s.22(1)	1	7/9/19 18:57	7/15/19 12:41	PDS_UD Landscape	Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-15 12:41:06.0 Service Provided Undersized for permit requirement
Tree Removal Case	101013113211	2178	TRIUMPH ST	V5L 1K9										Agent Created Case: Public Stuff request id: PSID5886920 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1436720 created / updated at Monday April 15 2019 11:15:47 AM Hansen Service Request has been reviewed: Case reviewed on 15/04/2019 12:42:28 PM. Hansen an action has been scheduled: On 15/04/2019 12:42:28 PM an action has been scheduled for 15/04/2019 12:42:00 PM. Hansen Change in Comments: Comments: SR fwd to Foreman. Added on 15/04/2019 12:58:34 PM. Service Provided: 10 - Service Provided. done as per foreman RT. Resolved on 16/04/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2019-04-18 08:45:02.807 Service Provided 10 - Service Provided. done as per foreman RT. Resolved on 16/04/2019 12:00:00 AM.
Dead Animal Pickup Case	101012758327	2178	TRIUMPH ST	V5L 1K9	app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 2178 TRIUMPH ST VANCOUVER BC	<div>1. Type of Animal: Bird (other than eagle)</div> <div>2. If Other describe animal type: Unknown</div> <div>4. Is animal in traffic or otherwise a safety hazard? No</div> <div>6. Is animal on school or Park grounds? No</div> <div>8. (Don't ask just record - did caller indicate they want a call back?): No</div>	PS Description: South side of triumph <p>PS#: 5886920</p><p>Click images below to expand</p><a href="https://d17aqltn7chbm.cloudfront.net/uploads/large_cf8720589a35e0e634c50b889f05dd57">img src="https://d17aqltn7chbm.cloudfront.net/uploads/large_cf8720589a35e0e634c50b889f05dd57" alt="imageurl" width="300" height="300"</a></p><p>Click images below to expand</p><a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.283862%2C-123.060414&size=600x300&key=AlzaSyDchl_DVw7N-5ScsAvDhrf1hK1UfVxXi&signature=drvZG6vWS2batyRmI-BXEOESNdS">img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.283862%2C-123.060414&size=600x300&key=AlzaSyDchl_DVw7N-5ScsAvDhrf1hK1UfVxXi&signature=drvZG6vWS2batyRmI-BXEOESNdS" alt="mapurl" width="300" height="300"</a></p><a href="http://www.publicstuff.com/request/view/5886920">http://www.publicstuff.com/request/view/5886920</a></p>	s.22(1)		1	4/15/19 11:15	4/23/19 14:06	Eng_Sanitation - Street Cleaning Services	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-18 08:49:57.77 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Dead Animal Pickup Case	101012758346	2178	TRIUMPH ST	V5L 1K9	app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 2178 TRIUMPH ST VANCOUVER BC	<div>1. Type of Animal: Bird (other than eagle)</div> <div>2. If Other describe animal type: Unknown</div> <div>4. Is animal in traffic or otherwise a safety hazard? No</div> <div>6. Is animal on school or Park grounds? No</div> <div>8. (Don't ask just record - did caller indicate they want a call back?): No</div>	PS Description: South triumph <p>PS#: 5886949</p><p>Click images below to expand</p><a href="https://d17aqltn7chbm.cloudfront.net/uploads/large_d678b432d8c32e8e26965ee38fe4d861">img src="https://d17aqltn7chbm.cloudfront.net/uploads/large_d678b432d8c32e8e26965ee38fe4d861" alt="imageurl" width="300" height="300"</a></p><p>Click images below to expand</p><a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.28381%2C-123.060547&size=600x300&key=AlzaSyDchl_DVw7N-5ScsAvDhrf1hK1UfVxXi&signature=ejOLDRJUZNXTPZfVTFqsOuNvNps">img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.28381%2C-123.060547&size=600x300&key=AlzaSyDchl_DVw7N-5ScsAvDhrf1hK1UfVxXi&signature=ejOLDRJUZNXTPZfVTFqsOuNvNps" alt="mapurl" width="300" height="300"</a></p><a href="http://www.publicstuff.com/request/view/5886949">http://www.publicstuff.com/request/view/5886949</a></p>	s.22(1)		1	4/15/19 11:17	4/18/19 8:50	Eng_Sanitation - Street Cleaning Services	Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-04-18 08:50:07.937 Open311 Feedback Send Complete Status and Resolution Comment to PS case
Building Inspection Complaint Case	101013113212	2178	TRIUMPH ST	V5L 1K9		<div>1. Type of Complaint: Work Without Permit</div> <div>2. If Other provide details: 3. If Work Without Permit selected is there visible and active work being done? Yes</div> <div>4. Describe complaint in detail (building type e.g. single family or multi-family dwelling high-rise commercial building; location and type of work): Tree removed from the front yard at the location (10-12 foot tree) without permit.</div> <div>5. (Don't ask just record - did caller indicate they want a call back?): No</div> <div>6. Exact address of concern</div> <div>8. Your address:</div> <div>9. Contact name:</div> <div>10. Contact number:</div> <div>11. Ema I address:</div>	2019/07/09 19:00:21 Sanjay Sharda Please close this case it was created in error. I recreated the case as a tree removal concern case 101013113211.&#x0;&#xA;	s.22(1)	s.22(1)	1	7/9/19 18:49	7/10/19 10:20	DBL - Inspections Reception General	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Inspections Reception General

PUI Property Use Complaint Case	101013219906	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of concern (If multiple concerns select primary and provide details in question 2): Rental Unit - Maintenance 2. If Other selected or there are multiple issues provide details: 3. If Business or Home-based Business Licence or Business Concern - Marijuana-related issue selected provide business name: 4. If Home-based Business Licence concern provide details (e.g. business type hours of operation customers are coming on site): 5. If a Rental Unit concern selected was the landlord advised of the issue? Yes 6. If Yes selected what happened? Talked to someone who claimed they were a landlord but apparently got fired §.22(1) not sure of who the caretaker or landlord is at this moment. 7. If Sign selected provide sign size wording or identifying details: 8. Caller's daytime phone number: §.22(1) 9. If VFRS reporting board-up ask: "Is it a vacant unsecure home that you have come across?" undefined 10. (Don't ask just record - did caller indicate they want a call back?) Yes 11. Confirm Property Address: 12. VFRS - Is this a board-up request? undefined 13. VFRS - Is this a report of "no business licence"? undefined 14. Contact number: 15. Contact name: 16. Email address: 17. VFRS Badge Number:</div>	<div>Sliding door does not fit properly because it has no wheels. When trying to close it the door fell against the railing and luckily did not break. Broken tiles in the hallway c§.22(1)ridge does not seem to be keeping the correct temperature. Toilet's internal apparatus is worn out and the chain goes under the plug and drips water constantly and it is noisy. No peep hole in the door. No thermostat inside and it was cold in the winter for the past 2 years.</div>	<div>§.22(1)</div>	<div>§.22(1)</div>	1	8/11/19 17:35	8/13/19 15:41	DBL - Property Use Inspections
											<div>Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections  Agent Finished: Case Closed. Closed date : 2019-08-13 15:41:09.09 Assigned Alvin Leung&amp;#x0D; 6628</div>
Abandoned Vehicle Request	101013553572	2178 TRIUMPH ST	VSL 1K9	<div>2. What is the vehicle licence plate number? §.22(1) 3. What is the plate jurisdiction (B.C. Alberta etc.)? British Columbia 4. What is the vehicle make? §.22(1) 5. What is the vehicle color? §.22(1) 6. What is the expiry date on the plate? §.22(1) 8. (Don't ask just record - did caller indicate they want a callback?): No app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 2178 TRIUMPH ST VANCOUVER BC</div>	<div>PS# 7138046&lt;p&gt;&lt;Click images below to expand-p&gt;&lt;a href="§.22(1)"&gt;&lt;img alt="imageurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p&gt;&lt;Click images below to expand-p&gt;&lt;a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AtzaSyDchlj_DVw7N-55scsAxDhrf1hK1UvXic&amp;signature=QvoFvK_yxRKPU-UaM8Af606fMor"&gt;&lt;img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AtzaSyDchlj_DVw7N-55scsAxDhrf1hK1UvXic&amp;signature=QvoFvK_yxRKPU-UaM8Af606fMor" alt="mapurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p&gt;&lt;a href="http://www.publicstuff.com/request/view/7138046"&gt;http://www.publicstuff.com/request/view/7138046&lt;/a&gt;&lt;p&gt;&lt;/div&gt;</div>	<div>§.22(1)</div>	<div>§.22(1)</div>	1	11/29/19 19:52	12/3/19 15:35	Eng_Parking Ops and Enforcement - Abandoned Vehicles
											<div>Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2019-12-03 15:34:58.887 Open311 Feedback Send Complete Status and Resolution Comment to PS case  Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1548911 created / updated at Tuesday December 03 2019 3:35:17 PM Agent Finished: Case Closed. Closed date : 2019-12-03 15:35:18.383 Back to previous status Closing case after 'Add Event'</div>
Green Bin Program Feedback and Inquiry Case	101013604748	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of request: GeneralInquiry 2. If Other provide details: 3. Describe request in detail: The citizen mentioned their green bin collection is no longer in service at the incident location above. The citizen tried to contact the property management company but they had mentioned that they stopped their services due to improper items going into their green bin. The citizen is wondering what process or enforcement is in place for green bin items not being disposed correctly for this complex. 4. What type of property is this? MultiFamily 5. (Don't ask just record - did caller indicate they want a call back?): Yes 6. Name: 7. Address: 8. Phone number: 9. Email address:</div>	<div>Support suggested to put this inquiry case through. 311 agent also advised citizen that it is not guaranteed that the city department will be able to find a solution as it is typically between the property management company and the private hauler. This property does not have COV services.</div>	<div>§.22(1)</div>	<div>§.22(1)</div>	1	12/17/19 15:59	1/9/20 14:59	Eng_Sanitation - Food Scraps Pilot
											<div>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Food Scraps Pilot  Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1556134 created / updated at Tuesday December 17 2019 4:03:14 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1556134 created / updated at Tuesday December 17 2019 4:04:14 PM Hansen Service Request has been reviewed: Case reviewed on 08/01/2020 7:08:51 AM. Hansen an action has been scheduled: On 08/01/2020 7:08:51 AM an action has been scheduled for 08/01/2020 7:08:00 AM. Hansen Change in Comments: Comments: SR fwd to foreman. Added on 08/01/2020 7:27:23 AM. Service Provided: 10 - Service Provided. I left a message on the citizen's VM. Please close the case. Thanks Phil. Resolved on 09/01/2020 2:57:00 PM. Agent Finished: Case Closed. Closed date : 2020-01-09 14:59:19.103 Service Provided 10 - Service Provided. I left a message on the citizen's VM. Please close the case. Thanks Phil. Resolved on 09/01/2020 2:57:00 PM.</div>
Abandoned Non-Recyclables Pickup Case	101013775786	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of garbage: Furniture 3. (What collection zone is the abandoned garbage located?) Not App licable 4. Provide details: Sola 5. (Don't ask just record - did caller indicate they want a call back?): No app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 2178 TRIUMPH ST VANCOUVER BC</div>	<div>PS# 7475213&lt;p&gt;&lt;Click images below to expand-p&gt;&lt;a href="https://d17aqln7chbm.cloudfront.net/uploads/large_4cc40771dbc28303538bb954f2dda89"&gt;&lt;img src="https://d17aqln7chbm.cloudfront.net/uploads/large_4cc40771dbc28303538bb954f2dda89" alt="imageurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p&gt;&lt;Click images below to expand-p&gt;&lt;a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.283639%2C-123.060388&amp;size=600x300&amp;key=AtzaSyDchlj_DVw7N-55scsAxDhrf1hK1UvXic&amp;signature=+IO0-rbE4SEEvNm_gZfv1Szqg="&gt;&lt;img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.283639%2C-123.060388&amp;size=600x300&amp;key=AtzaSyDchlj_DVw7N-55scsAxDhrf1hK1UvXic&amp;signature=+IO0-rbE4SEEvNm_gZfv1Szqg" alt="mapurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p&gt;&lt;a href="http://www.publicstuff.com/request/view/7475213"&gt;http://www.publicstuff.com/request/view/7475213&lt;/a&gt;&lt;p&gt;&lt;/div&gt;</div>	<div>§.22(1)</div>	<div>§.22(1)</div>	1	2/12/20 17:06	2/13/20 6:59	Eng_Sanitation - Street Cleaning Services
											<div>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_So id Waste Management  Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1713580 created / updated at Sunday December 06 2020 9:07:42 AM Hansen Service Request has been reviewed: Case reviewed on 2020-12-07 2:22:00 PM. Service Provided: 10 - Service Provided. . Resolved on 2020-12-08 2:14:00 PM. Agent Finished: Case Closed. Closed date : 2020-12-08 14:14:51.867 Service Provided 10 - Service Provided. . Resolved on 2020-12-08 2:14:00 PM.</div>
Commercial Waste Container Request	101014602917	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of issue: Illegal dumping 2. If Other provide details: 3. Container type: Garbage 4. Name of the Hauling Company: Waste Management of Canada 5. Provide container number (If available): 64281 6. (Don't ask just record - did caller indicate they want a call back?): No</div>	<div>Caller said that there is a couch dumped beside the Waste Management dumpster in the backyard. §.22(1) is dumpster is a source of mess and believes that the management of the buildings do not care about keeping their part of the laneway clean.</div>	<div>§.22(1)</div>	<div>§.22(1)</div>	1	12/6/20 9:06	12/8/20 14:14	Eng_Solid Waste Management

PUI Noise Complaint Case	101014756844	2178 TRIUMPH ST	VSL 1K9	<div>Phone number: § 22(1)</div> <div>1. Type of noise: Loudmusic</div> <div>2. Describe the noise: Incredibly loud music vibrating floors walls and ceilings of multiple units.</div> <div>3. When is it happening? All times of day mornings afternoons &amp; nights.</div> <div>6. Have you spoken with the person or company making the noise? § 22(1)</div> <div>10. Please verify address of the property: Triumph St alias: 2178 TRIUMPH ST full: 213-2178 Triumph St 2178 TRIUMPH ST VANCOUVER BC</div> <div>app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 213-2178 Triumph St 2178 TRIUMPH ST VANCOUVER BC</div> <div>PS#: 9472283&lt;p/&gt;Click images below to expand&lt;p/&gt;&lt;a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AlzaSyDchlj_DVw7N-55scsAxDhrf1hK1UYvXic&amp;signature=gQvoFvK__xRKPU-UaM8Af06fMo"&gt;&lt;img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AlzaSyDchlj_DVw7N-55scsAxDhrf1hK1UYvXic&amp;signature=gQvoFvK__xRKPU-UaM8Af06fMo" alt="mapurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p/&gt;&lt;a href="http://www.publicstuff.com/request/view/9472283"&gt;http://www.publicstuff.com/request/view/9472283&lt;/a&gt;&lt;p/&gt;</div> <div>No Name No Name (ps)</div> <div>§ 22(1)</div> <div>1</div> <div>1/31/21 4:02</div> <div>2/3/21 16:19</div> <div>DBL - Property Use Inspections</div> <div>Agent Created Case: Public Stuff request id: PSID9472283 Agent Finished: Case Closed. Closed date : 2021-02-03 16:15:58.833 Assigned Alvin Leung&amp;#x0D; 86009&amp;#x0D; Unit § 22(1)</div> <div>Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-02-03 16:19:56.41 Open311 Feedback Send Complete Status and Resolution Comment to PS case</div>
PUI Noise Complaint Case	101014766594	2178 TRIUMPH ST	VSL 1K9	<div>Phone number: § 22(1)</div> <div>1. Type of noise: Loudmusic</div> <div>2. Describe the noise: Loud music vibrating the building</div> <div>3. When is it happening? Late night and all times of day</div> <div>6. Have you spoken with the person or company making the noise? § 22(1)</div> <div>10. Please verify address of the property: Triumph St alias: 2178 TRIUMPH ST full: 213-2178 Triumph St 2178 TRIUMPH ST VANCOUVER BC</div> <div>app version: 2.31 original address: 2178 Triumph St alias: 2178 TRIUMPH ST full: 213-2178 Triumph St 2178 TRIUMPH ST VANCOUVER BC</div> <div>PS#: 9489433&lt;p/&gt;Click images below to expand&lt;p/&gt;&lt;a href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AlzaSyDchlj_DVw7N-55scsAxDhrf1hK1UYvXic&amp;signature=gQvoFvK__xRKPU-UaM8Af06fMo"&gt;&lt;img src="http://maps.googleapis.com/maps/api/staticmap?markers=49.2836766%2C-123.0605496&amp;size=600x300&amp;key=AlzaSyDchlj_DVw7N-55scsAxDhrf1hK1UYvXic&amp;signature=gQvoFvK__xRKPU-UaM8Af06fMo" alt="mapurl" width="300" height="300"&gt;&lt;/a&gt;&lt;p/&gt;&lt;a href="http://www.publicstuff.com/request/view/9489433"&gt;http://www.publicstuff.com/request/view/9489433&lt;/a&gt;&lt;p/&gt;</div> <div>No Name No Name (ps)</div> <div>§ 22(1)</div> <div>1</div> <div>2/2/21 22:38</div> <div>2/4/21 15:54</div> <div>DBL - Property Use Inspections</div> <div>Agent Created Case: Public Stuff request id: PSID9489433 Agent Finished: Case Closed. Closed date : 2021-02-04 15:47:22.49 Duplicate Request Alvin Leung&amp;#x0D; 86009&amp;#x0D; Unit § 22(1)</div> <div>Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2021-02-04 15:54:54.747 Open311 Feedback Send Complete Status and Resolution Comment to PS case</div>
Abandoned Mattress/Box Spring Pickup Case	101015096195	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of garbage: Mattress</div> <div>2. What collection zone is the abandoned garbage located? Not Applicable</div> <div>3. (Don't ask just record - did caller indicate they want a call back?): No</div> <div>In the back lane behind above address. might be a mattress or a boxspring</div> <div>§ 22(1)</div> <div>§ 22(1)</div> <div>1</div> <div>6/8/21 8:09</div> <div>6/10/21 9:23</div> <div>Eng_Sanitation - Street Cleaning Services</div> <div>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services</div> <div>Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1792674 created / updated at Tuesday June 08 2021 8:13:02 AM Hansen an action has been scheduled: On 2021-06-08 1:02:05 PM an action has been scheduled for 2021-06-08 1:02:00 PM. Hansen Service Request has been reviewed: Case reviewed on 2021-06-08 1:02:05 PM. Hansen Change in Comments: Comments: SR Forwarded to Foreman. Added on 2021-06-08 1:05:11 PM. Service Provided: 10 - Service Provided. Completed. Resolved on 2021-06-09 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2021-06-10 09:23:11.177 Service Provided 10 - Service Provided. Completed. Resolved on 2021-06-09 12:00:00 AM.</div>
DBL Services Centre Enquiry Case	101015455578	2178 TRIUMPH ST	VSL 1K9	<div>1. Type of enquiry: Request Plans/Drawings</div> <div>2. If Other selected indicate the subject (50 characters maximum)</div> <div>3. Provide details of your enquiry: We would like any mechanical plans you may have of entire building. If no mechanical any drawings showing the floor plans for each floor.</div> <div>4. Address of relevant property or job site (if applicable): 2178 Triumph St.</div> <div>5. Permit number(s) if applicable:</div> <div>7. Name: § 22(1)</div> <div>8. Email: § 22(1)</div> <div>9. Phone: § 22(1)</div> <div>99. Attachments 2</div> <div>&amp;#xD;&amp;#xA-&lt;a href="https://os.vancouver.ca/WebFormAttachments/HomePage.aspx?CaseId=101015455578"&gt;View attachment(s)&lt;/a&gt;</div> <div>app version: 3.12 original address: 2178 Triumph St.</div> <div>§ 22(1)</div> <div>§ 22(1)</div> <div>1</div> <div>10/22/21 10:40</div> <div>10/26/21 9:28</div> <div>DBL - SC - Plan Copy</div> <div>Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Reallocated to queue: DBL - SC - Services Centre Re-Assigning to Work Queue Plan copy request.</div> <div>Agent Updated Case Details: Reallocated to queue: DBL - SC - Plan Copy</div> <div>Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-10-26 09:28:29.197 Service Provided MF-2021-05304 opened and applicant notified to pay fees online</div>