

File No.: 04-1000-20-2022-235

June 3, 2022

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of May 1, 2022 under the ***Freedom of Information and Protection of Privacy Act, (the Act)***, for:

Record of locations that receive the most complaints about pickleball (i.e. noise complaints). Date range: January 1, 2019 to December 31, 2021.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-235); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

Case #	Street # From	Street # To	Street	Cross St/Unit #	Postal Code	Location Details	Case Details
Eform Request Type: Citizen Feedback Case							
101012561128	s.22(1)					app version: 2.31 original address: s.22(1)	<p>1. Describe details (who, what, where, when, why): I have just returned from s.22(1) There are many more pickleball courts catering to an aging population. The outdoor courts commonly have wire fences around each court, minimizing chasing the ball and interfering with the play in other courts. I have had to show up here 45 min. ahead to have a game, and even then, I may not be able to play because courts are filled. Please, more pickleball courts. We can do better here in Vancouver. Thank you.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Recreation</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address: s.22(1)</p> <p>10. Contact name: s.22(1)</p> <p>11. Contact number: s.22(1)</p> <p>12. Email address: s.22(1)</p>
101012790398	s.22(1)						<p>1. Describe details (who, what, where, when, why): Citizen s.22(1) at Douglas Park so s.22(1) is attempting to drop into the program. s.22(1) arrived at Douglas Park at 11:57am and the employee, Ingrid told s.22(1) cannot sign up for the drop in until 12. At this point half of the registered attendees are not there but Ingrid has advised that s.22(1) has to wait until 12:45 to allow drop ins to enter, however the class starts at 12:30. There are people on the court with 3 players and drop in people outside and yet s.22(1) will now allow anyone in. Citizen would like to have a provision made to allow drop in people to enter early with the provision that they have to leave the court if a registered person arrives. s.22(1) is finding the drop in policy much too rigid.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Recreation</p> <p>5. Division or Branch Name: Douglas Park Community Centre</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101012908107	s.22(1)				NOT APPLIC	<p>1. Describe details (who, what, where, when, why):</p> <p>Citizen has concerns that there was no neighborhood consultation regarding the new pickleball courts that have been put in the park. The amount of noise that carries from the players and their equipment has made it so that the residents are now being disrupted. While s.22(1) understands there is a public interest in the sport, s.22(1) is concerned that this level of noise pollution is going to continue. There is something about the materials the courts, balls, and paddles are made of that is much louder than other sports s.22(1) but has had no reply. s.22(1) wants to find out why the residents were not contacted about this, and why the courts were not placed at the back of the park, where there would be less disruption.</p> <p>2. Type of feedback:</p> <p>Complaint</p> <p>3. Feedback regarding:</p> <p>City Department</p> <p>4. Department:</p> <p>Parks</p> <p>5. Division or Branch Name:</p> <p>Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback?</p> <p>No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):</p> <p>Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101013115771	s.22(1)					<p>1. Describe details (who, what, where, when, why):</p> <p>Citizen would like to find out if some of the tennis courts at Champlain Heights Park can be converted into pickleball courts. Ideally, s.22(1) is hoping 2 of them can be changed.</p> <p>2. Type of feedback:</p> <p>Opinion</p> <p>3. Feedback regarding:</p> <p>City Department</p> <p>4. Department:</p> <p>Parks</p> <p>5. Division or Branch Name:</p> <p>Champlain Park</p> <p>6. Were any other cases or service requests created as a result of this feedback?</p> <p>No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):</p> <p>Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101013189442	s.22(1)					<p>1. Describe details (who, what, where, when, why):</p> <p>From Live Chat: Want to see dedicated pickleball courts at Queen Elizabeth Park You can put through your feedback about that here https://vancouver.ca/your-government/tell-us-online.aspx Thank you. Please make note that I called in this regard please and send to VPB Certainly, would you like to leave your name and phone number? This conversation has ended, the visitor has left the page.</p> <p>2. Type of feedback:</p> <p>Opinion</p> <p>3. Feedback regarding:</p> <p>City Department</p> <p>4. Department:</p> <p>Parks</p> <p>5. Division or Branch Name:</p> <p>Parks</p> <p>6. Were any other cases or service requests created as a result of this feedback?</p> <p>No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):</p> <p>No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101013204146	s.22(1)					app version: 2.31 original address: 17-s.22(1)	<div>1. Describe details (who, what, where, when, why): I'm wondering if there is any plan to add pickleball lines to any of the tennis courts at Champlain Heights? These courts are some of the least maintained and would be better used with options like pickleball. Thanks!!</div> <div>2. Type of feedback: Opinion</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Parks</div> <div>5. Division or Branch Name: Park Board</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</div> <div>9. Your address: s.22(1)</div> <div>10. Contact name: s.22(1)</div> <div>11. Contact number: s.22(1)</div> <div>12. Email address: s.22(1)</div>
101013491976							<div>1. Describe details (who, what, where, when, why): Citizen is suggesting that the Pickleball Drop-In at 7:15am to 8:30am on Wednesday and Friday to be changed for a later time in the day. s.22(1) oesn't believe that a lot of people show up early morning including s.22(1) and it would be great if there is a drop-in that starts at a later time in the day.</div> <div>2. Type of feedback: Opinion</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Recreation</div> <div>5. Division or Branch Name: Hillcrest</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): No</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>

101014095896	s.22(1)				NOT APPLIC	<p>1. Describe details (who, what, where, when, why): Caller put in a noise complaint ranger's case back in Feb regarding people playing pickleballs in the Memorial South Park s.22(1) Case was closed no service provided. There is no further notes to explain why. People still come and play in big groups everyday from 8am to 8pm. They are making so much noise. Caller is requesting us to have those pickleball court lines on the tennis courts removed. We added those lines during the time we were reservicing the park a few years ago. It wasn't too bad at the very beginning but now it is everyday from 8am to 8pm. Caller is requesting to speak with someone from the Park Board. Please call s.22(1) or email s.22(1) Advised caller I can put this in as a request.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? Yes</p> <p>7. If Yes, provide case number(s) or other relevant details: New Lagan case 14095845. Old Lagan case 138700068.</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014101717	s.22(1)					<p>1. Describe details (who, what, where, when, why): There was recently Pickle Ball Courts painted at Pandora Park. They appear to be painted incorrectly and you cannot use all the courts if there are people playing tennis at the park too. Was this done on purpose? It should be painted like the ones at Queen Elizabeth Park to allow for Tennis and Pickleball to play at the same time.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014311434	s.22(1)						<div>1. Describe details (who, what, where, when, why): Caller is a senior and said at Trout Lake, the pickleball for seniors and basketball court used by youths should have separate entrance for better social distancing.</div> <div>2. Type of feedback: Opinion</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Parks</div> <div>5. Division or Branch Name: courts</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): No</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>
101014349673	s.22(1)						<div>1. Describe details (who, what, where, when, why): Citizen did submit park noise complaint via VanConnect - response was to call 311, they did not see the issue of the complaint. Citizen will also email s.22(1) complaint to pbcomments@vancouver.ca There originally were 7 tennis courts in QE Park, noise transfer has never been a problem because of their location. Since the opening of the Pickleball court late May 2020/June 2020 the magnification of the game, instruction and conversation is clearly transferred and cannot be avoided in any part of there home. This begins from 8am until dusk. They have no piece all day, it is full blast down at their home because this court location is up high. This pickleball court is the most souther part, closest to W 37th Ave. The noise ricochets off the neighbours house and impacts them. This needs to be resolved.</div> <div>2. Type of feedback: Complaint</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Parks</div> <div>5. Division or Branch Name: Queen Elizabeth Park - pickleball court</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>

101014397185	s.22(1)					<p>1. Describe details (who, what, where, when, why):</p> <p>Citizen is upset with the noise coming from the pickle ball courts at Queen Elizabeth Park (specifically the one on 37th). s.22(1) and the sport is quite loud along with people noise. s.22(1) would like to see it limited to the North Side so they don't have to hear it going on 24 hours a day. Park activity complaint and COVID enforcement cases created but citizen wants a change to where pickle ball can be played within the park.</p> <p>2. Type of feedback:</p> <p>Complaint</p> <p>3. Feedback regarding:</p> <p>City Department</p> <p>4. Department:</p> <p>Recreation</p> <p>5. Division or Branch Name:</p> <p>QE - PickleBall Court</p> <p>6. Were any other cases or service requests created as a result of this feedback?</p> <p>Yes</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>Covid Enforcement case 14397128</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):</p> <p>No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014404011	s.22(1)					<p>1. Describe details (who, what, where, when, why):</p> <p>Citizen is upset that s.22(1) has put in several cases in regards to the pickleball being played at the Queen Elizabeth courts. s.22(1) as but in an Enforcement case because someone is teaching - 101014397128 which was then closed saying "No Service Provided". s.22(1) has now put in another COVID Enforcement request - 101014403945 and Noise complaint 101014404448 - as this has gone on long enough. There is a huge COVID Sign saying "No lessons or formal play allowed" but they are they everyday from around 9:00 am until 5:00 pm the noise is so loud, there is no social distancing being followed. Something needs to be done.</p> <p>2. Type of feedback:</p> <p>Complaint</p> <p>3. Feedback regarding:</p> <p>City Department</p> <p>4. Department:</p> <p>Parks</p> <p>5. Division or Branch Name:</p> <p>Park Rangers and Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback?</p> <p>Yes</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>101014404448- 101014403945</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?):</p> <p>Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014422421	s.22(1)					<p>1. Describe details (who, what, where, when, why): s.22(1) and provide feedback. Via Chat: This has to do with the new pickleball courts at Queen Elizabeth Park. There have been complaints from the residents on 37th Ave, with good reason. There has been two extra courts added to the south of the regular pickleball court area which are used for lessons (which I thought weren't allowed) which can start early in the day and go late in the day as long as there's light. These courts are very close to 37th Ave. There is also use of a ball machine which can be extremely noisy. I wanted to give a clear picture of what's happening on these specific courts, as I see the complaint as a legitimate one.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Queen Elizabeth Park</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014436367						<p>1. Describe details (who, what, where, when, why): Citizen states: Hello, I am writing on behalf of many older adults who have been playing pickleball on outdoor courts this past summer and fall. As the rainy weather moves in, most of us who get our physical activity playing pickleball are left with little to do. The limited community centre play is only for the very few who managed to sign up online and those who are willing to play a singles game. For clarification, most pickleball players play a doubles game and singles can be taxing for an older adult. I write to suggest a new model (used in Burnaby) that allows for double play and booking a court is open to everyone a week in advance, giving a greater majority of people the opportunity to play. From the Edmonds Community Centre Website: "What you need to know No drop-ins. Phone 604-297-4838, from 9am until 8pm to reserve your spot up to 7 days in advance Limit of 1 reservation / activity per day, but you may reserve different activities on the same day Please arrive on time. If you have not checked in by 10 minutes into the start of your activity time, your spot may be given to someone in the standby line No waitlists, but an in-person standby line is available. If someone doesn't show up for their registered spot 10 minutes after the start of the program, their spot may be given to someone waiting on standby Bring your own pre-filled water bottle. Our water fountains remain closed Please clear gym promptly after play to allow for cleaning between each session No refunds for reservations once booked Pickleball Schedules Location: Gym 1 Singles or doubles play. Maximum 4 people per group. No rotation with other groups. Schedules are subject to change Effective June 29-October 12 45 minutes of play Start times Monday, Wednesday, Friday and Sunday: 9am, 10am, 11am, 12pm, 1pm, 2pm Start times Tuesday, Thursday and Saturday: 3pm, 4pm, 5pm, 6pm, 7pm, 8pm" As you can see, there are many spots available for play allowing more people to have access to the courts. This, to me seems like a much fairer system. Also if doubles play was allowed in every second court, you would have the same number of people in a gym equal to what is the rule now at most Vancouver Community Centres with the 8 people signed up playing singles on every court and from what I understand changing partners. I appreciate your time and consideration.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014437529	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen not happy with the service provided for case 101014431118 as the pickleball lessons still continue. He states pickleball is in violation of the noise by-law as well as COVID rules that strictly state no lessons are to be had on the courts.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks</p> <p>6. Were any other cases or service requests created as a result of this feedback? Yes</p> <p>7. If Yes, provide case number(s) or other relevant details: 101014431118</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014437533	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen believes the pickleball courts closest to W 37th are too loud and they disrupt the peaceful enjoyment of s.22(1) believes those two courts should be moved farther away from s.22(1)</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014616669	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen called regarding the pickleball courts in Queen Elizabeth Park. s.22(1) has a concern with the noise that is produced by this sport. s.22(1) said they contacted the Park Board but nothing has been done to mitigate the noise. They find it very disruptive. s.22(1) and even with all their doors and windows shut, the noise echos throughout their home. s.22(1) said that pickleball noise is very distinct from tennis. They are never bothered by the sound of tennis, but you hear this pickleball noise. They opened the pickleball courts this past summer and the noise now happens daily. s.22(1) would like something done about this.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Recreation</p> <p>5. Division or Branch Name: Pickle Ball Court - Queen Elizabeth Park</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014706400	s.22(1)					<p>1. Describe details (who, what, where, when, why): Caller is suggesting the Park Board to put pickleball lines on one of the 4 tennis courts in Stanley Park, the 4 courts near Lost Lagoon just so more people can enjoy the outdoor activities. CSR unable to submit request online, request will not go through.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Development - Dave Hutch</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014717538	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen very upset and frustrated due to the noise at the Pickleball courts located at Queen Elizabeth Park on 37th Avenue. Citizen says s.22(1) and due to covid s.22(1) says the noise is too loud. s.22(1) says individuals are always playing pickleball when it's a sunny day and only reason they do not play is when weather is at least minus 1 and very rainy and cold. s.22(1) says today is a sunny day in January and individuals are playing. s.22(1) says when the ball is hit with the bat people are yelling and screaming. s.22(1) says the noise comes in the s.22(1) Further s.22(1) dds the courts are too close to the residences including neighbors with courts within 50 ft. from people's front doors s.22(1) says tennis cannot be heard but pickleball can be and s.22(1) says there have been studies done on the noise related to pickleball. s.22(1) says he spoke to someone before and just wanted to provide feedback. Citizen did not want a Park Ranger to attend etc.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks - Courts</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014770749	s.22(1)					<p>1. Describe details (who, what, where, when, why): s.22(1) called in regards to the Moberly Tennis Courts that just recently reopened. s.22(1) said that at the other tennis courts in Vancouver, a broom and squeegee are provided for cleaning, and s.22(1) is hoping they will be provided at this location. Currently s.22(1) brings s.22(1) own broom to clean the tennis courts but s.22(1) would like to know if the Park Board will be supplying a broom and squeegee to this location. Please contact s.22(1)</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Recreation</p> <p>5. Division or Branch Name: Moberly Tennis Courts (Charelson Park) - Angela Nicholson</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014790157	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen is an s.22(1) at the Cedar Cottage Park pickleball court. Citizen strongly feels that some sort of fence should be implemented on the east side of the court to stop all the balls from flying far and into the muddy/swampy area of the park. Citizen is very appreciative of this court but thinks by doing this the court and park will be improved.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Community Services</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014922192	s.22(1)					<p>1. Describe details (who, what, where, when, why): The caller states the noise from the Pickleball games is very loud at Queen Elizabeth park. The caller notes this is being played at the tennis courts and the game itself is very loud. s.22(1) would like to report this to the park board and would like pickleball games stopped at this park. Currentlty there are 45 people playing and creating a lot of noise. s.22(1) was hoping to have a s.22(1) due to this game at this neighbourhood.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014923624						<p>1. Describe details (who, what, where, when, why): The caller states the noise from the Pickleball games is very loud at Queen Elizabeth park. The caller notes this is being played at the tennis courts and the game itself is very loud. s.22(1) would like to report this to the park board and would like pickleball games stopped at this park. Currently there are 45 people playing and creating a lot of noise. s.22(1) as hoping to have a quiet day off today but they have lost the ability to enjoy their home due to this game at this neighbourhood. Citizen said that it is violating section of the noise bylaw.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? Yes</p> <p>7. If Yes, provide case number(s) or other relevant details: 101014922192</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014933564	s.22(1)					<p>1. Describe details (who, what, where, when, why): s.22(1) called to make a noise complaint regarding the pickleball courts in Queen Elizabeth park. s.22(1) has made multiple complaints over the years and Park Board is aware of his complaints. s.22(1) said the pickleball courts are s.22(1). The courts are used almost daily throughout the year and s.22(1) said it is getting tiring for s.22(1) neighbours and s.22(1) family. The noise is impacting s.22(1) and s.22(1) also quoted bylaw Section 3 - unreasonable noise from a public space. This feedback is created for the Park Board only. s.22(1) said they are aware this is an issue and told s.22(1) to document the noise. s.22(1) has spoken with Angela Nicolson and Ian Stewart from the Park Board. s.22(1) said they are losing the peace and enjoyment of s.22(1) home. s.22(1) has nothing against pickleball but the courts are just s.22(1)</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014946972	s.22(1)					<p>1. Describe details (who, what, where, when, why): s.22(1) is wanting to request that pickleball lines be painted on one of the tennis courts at Clark Park. s.22(1) says there are four tennis courts and they are just requesting lines on one of them. s.22(1) says it would be benefical to those who want to play pickleball too.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014948641	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen is very frustrated with the noise from the pickleball courts on W 37th Ave at Queen Elizabeth Park. s.22(1) tates the noise from the game started at 8:30 am today, and is ongoing now at 8:00 pm. s.22(1) feels as though the courts are too clo results in yelling, screaming and whooping. s.22(1) also notes that the ball and paddle used are very loud. s.22(1) states that Morica Sports (company) have taken over the tennis courts. Today there were chairs, spectators, crowds and a photographer from the company. s.22(1) also notes that COVID guidelines don't appear to be followed for doubles play, which requires players to be from the same household. s.22(1) states they have lost the enjoyment of their home, and knows that the park board is aware of the issue. s.22(1) requests a solution be found immediately as it is untenable.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014955340	s.22(1)					<p>1. Describe details (who, what, where, when, why): Citizen is very upset about the noise that generates from the Pickleball court in Queen Elizabeth park. They started at 8am today. The paddles and balls are loud and people do a lot of yelling during the game. The court is much s.22(1) and it interferes with the quiet enjoyment of s.22(1) home s.22(1) would like it enforced under the noise bylaw. 311 advised that they are permitted to do Pickleball so we can put feedback into the parks board for s.22(1) would like to have it removed/moved further away from the homes. s.22(1) would also like to speak with someone regarding his concerns.</p> <p>2. Type of feedback: Complaint</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Parks Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014957459						<p>1. Describe details (who, what, where, when, why): Citizen is interested in requesting a pickleball court the West End. s.22(1) feels there would be great interest, and there is not currently one in this area of the city. Could you please contac s.22(1) with further details on how to proceed? (s.22(1) also notes, that though the website states there are 4 courts at Queen Elizabeth, s.22(1) believes there to be more, and sugg a website update.) https://covapp.vancouver.ca/parkfinder/FindFacilityType.aspx?InFT=902</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Park Board</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>
101014965349	s.22(1)					<p>1. Describe details (who, what, where, when, why): The citizen believes that the Park Board needs to install some signage or posters to indicate that masks are mandatory in the waiting area for the pickleball courts. This area is on the smaller side and at any given time there can be in between 6-12 people standing there without masks.</p> <p>2. Type of feedback: Opinion</p> <p>3. Feedback regarding: City Department</p> <p>4. Department: Parks</p> <p>5. Division or Branch Name: Queen Elizabeth Park</p> <p>6. Were any other cases or service requests created as a result of this feedback? No</p> <p>7. If Yes, provide case number(s) or other relevant details:</p> <p>8. (Don't ask, just record - did caller indicate they want a call back?): No</p> <p>9. Your address:</p> <p>10. Contact name:</p> <p>11. Contact number:</p> <p>12. Email address:</p>

101014989646	s.22(1)					<div>1. Describe details (who, what, where, when, why): Caller heard that we are going to put pickleball lines at the Lagoon court close to Chilco St at Stanley Park. There are 4 tennis courts. Caller is requesting only one set of lines per court running the same direction as the existing tennis court lines.. Advised caller we can only put this in as a suggestion. There is no gaurantee.</div> <div>2. Type of feedback: Opinion</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Parks</div> <div>5. Division or Branch Name: Parks Development</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>
101014993065	s.22(1)				app version: 3.10 original address: s.22(1) s.22(1)	<div>1. Feedback or Comment: Hello, I find men playing pickleball and tennis without their shirts on is inappropriate and it makes me feel uncomfortable. Is there a dress code when you play on a public court??</div> <div>6. Do you want to be contacted? Unknown</div> <div>6. Do you want to be contacted? Unknown</div> <div>8. Name: s.22(1)</div> <div>9. Phone: s.22(1)</div> <div>10. Email: s.22(1)</div> <div>11. Address: s.22(1)</div> <div>99. Attachments 0</div>
101015002154	s.22(1)			NOT APPLIC		<div>1. Describe details (who, what, where, when, why): Citizen lives in the West End, s.22(1) has a complaint about the noise that is created by pickleball players on the tennis courts. s.22(1) said that there is a group of older players that play pickleball here every day. s.22(1) says that it is really annoying and doesn't know why it was ever permitted to be played on public courts. s.22(1) said that some municipalities have banned the playing of pickleball on outdoor tennis courts, due to the noise issues. s.22(1) ould like to speak to someone at the Parks Board about this issue, to see what can be done.</div> <div>2. Type of feedback: Complaint</div> <div>3. Feedback regarding: City Department</div> <div>4. Department: Parks</div> <div>5. Division or Branch Name: Park Board - Stanley Park</div> <div>6. Were any other cases or service requests created as a result of this feedback? No</div> <div>7. If Yes, provide case number(s) or other relevant details:</div> <div>8. (Don't ask, just record - did caller indicate they want a call back?): Yes</div> <div>9. Your address:</div> <div>10. Contact name:</div> <div>11. Contact number:</div> <div>12. Email address:</div>

101013005932	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment: Suggestion: method to improve quality of life in Vancouver with minimal cost &#xD;&#xA; &#xD;&#xA;Can Vancouver City consider adding/painting some lines in outdoor tennis court so that pickleball users can utilize the facilities? See attached images for blended lines. &#xD;&#xA; &#xD;&#xA;There is increased interests for Pickleball in Vancouver. Pickleball players can utilize existing tennis court facilities such as net, floor, etc but we use different lines. It is perfect if City can add some lines to existing Tennis courts so that we can have some exercise especially when the courts are not fully utilized currently. &#xD;&#xA; &#xD;&#xA;FYI: City of Burnaby has already added blended lines to their tennis courts. I live in Vancouver but s.22(1) to use their facilities. Hope to be able to do so in my neighbourhood, ie: Joyce Collingwood.</p> <p>2. Address:</p> <p>3. Name: s.22(1)</p> <p>4. Phone:</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 2</p>
101013101631	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: s.22(1)	<p>1. Feedback or Comment: Just looking for code to pickleball nets at QE PARK.</p> <p>2. Your address: s.22(1)</p> <p>3. Contact name: s.22(1)</p> <p>4. Contact number: s.22(1)</p> <p>5. Email address: s.22(1)</p>
101013174672	s.22(1)				V6N 2J2	app version: 2.31 original address: s.22(1)	<p>1. Feedback or Comment: The city of Vancouver is lagging behind the times as new sports develop. Pickleball is now the new in sport especially for the senior age group. When ultimate/frisbee arrived on the scene the city got around to getting field times for them. There are many under used tennis courts spread around the city so it's not really stealing tennis courts to make pickleball courts. A better use of public funds if one large facility to accommodate all the pickleball courts maybe even repurpose Kerrisdale arena for year round all weather play. All the other small towns and cities are ahead of Vancouver on the pickleball front. thanks , s.22(1)</p> <p>2. Your address: s.22(1)</p> <p>3. Contact name: s.22(1)</p> <p>4. Contact number: s.22(1)</p> <p>5. Email address: s.22(1)</p>

101013451158	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: Queen Elizabeth pickleball courts	<p>1. Feedback or Comment:</p> <p>Hello, &#xD;&#xA;I was at Queen Elizabeth Park s.22(1) We set up the net and put out the catch nets to prevent the balls going over to the tennis wall area. While we were doing this, s.22(1) as it is unsafe to have the catch nets out. s.22(1) we should not play s.22(1) s.22(1) despite the fact that we offered to remove the catch nets and would take the court furthest from the practice wall area so as to be as far out of the way as possible. This was a very off putting interaction, and especially concerning as s.22(1) to other pickleball players whom s.22(1) referred to as our colleagues. Could you please consider mechanisms to quickly resolve this issue in order that pickleball players can access court time and not be subject to abuse from others using the area. My suggestion would be to dedicate an area for pickleball only with appropriate clearance behind the courts so as not to interfere with other activities. For example there is an open space to the south east next to the tennis courts in the southerly section that could be painted with pickleball court lines, and removing the tennis court entirely where the pickle ball courts are currently situated would allow reorientation of the pickle lines for two courts in an east west fashion. This plus a permanent catch net to separate the tennis wall area from the pickle ball courts would effectively separate these activities, and increase safety. I expect there are other options that you may feel better suited to address this issue, and very much hope something can be arranged quickly as a temporary if not permanent solution so that we can continue to play there without worrying we may face aggressive and intimidating behaviour from other park goers. &#xD;&#xA;l look forward to hearing from you. &#xD;&#xA;Yours sincerely,</p> <p>&#xD;&#xA;s.22(1)</p> <p>2. Address:</p> <p>Queen Elizabeth pickleball courts</p> <p>3. Name:</p> <p>s.22(1)</p> <p>4. Phone:</p> <p>s.22(1)</p> <p>5. Email:</p> <p>s.22(1)</p> <p>99. Attachments</p> <p>0</p>
101013822038	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment:</p> <p>We really need more slots available for Pickleball. All the current playing sessions during the weekdays are only available during the daytime. For people that work full time, there is not a single playing session available after work (6pm). I am in the s.22(1) The only other playing times are on the weekends and they are full even when I tried to sign on 3 weeks ago for the spring schedule.... Pickleball is the fast growing sport and there is nowhere to play!</p> <p>2. Address:</p> <p>3. Name:</p> <p>s.22(1)</p> <p>4. Phone:</p> <p>s.22(1)</p> <p>5. Email:</p> <p>s.22(1)</p> <p>99. Attachments</p> <p>0</p>
101014048713	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: Lost Lagoon Tennis Courts	<p>1. Feedback or Comment:</p> <p>There is a petition from the Pickleball community to have outdoor courts in Vancouver. Please consider very very carefully where these are to be situated if a decision is made in their favour. Pickleball is very very noisy. A group of players have started playing on the Lost Lagoon tennis courts, specifically right below the Community Garden. I understand that these courts were completely renovated some 14 years ago as the result of a bequest from a Mr Moore, and there is an endowment to keep them in good shape for tennis. The plok plok plok of the hard ball and racket echoes up to s.22(1) and is very disturbing for those wanting &#39;quiet time&#39; in the garden. s.22(1) at the far end s.22(1) as they continue to monopolize the court for hours on end. They are also ignoring the current rules about the number of people on a court, which are clearly posted at the entrance to the courts. I am not against pickleball per se, but research online, eg https://wsvn.com/news/help-me-howard/what-to-do-about-constant-pickleball-noise/ reveals that inappropriate siting of courts for this game results in community angst.</p> <p>2. Address:</p> <p>Lost Lagoon Tennis Courts</p> <p>3. Name:</p> <p>s.22(1)</p> <p>4. Phone:</p> <p>s.22(1)</p> <p>5. Email:</p> <p>s.22(1)</p> <p>99. Attachments</p> <p>0</p>

101014170949	311	UNADDRESSED LOCATION	VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment: As an s.22(1) who lives in the Dunbar area and s.22(1) for several months, I feel it is high time that your staff retrieve the portable nets stored in the Dunbar CC and install them on the adjacent courts, which unfortunately have now become a private playing area for tight groups with their own equipment.</p> <p>2. Address:</p> <p>3. Name: s.22(1)</p> <p>4. Phone: s.22(1)</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>
101014194410	311	UNADDRESSED LOCATION	VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment: Hi please consider developing dedicated pickleball courts and not lines painted over tennis courts. I play both and the multi use is not a good experience for either sport. &#xD;&#xA; &#xD;&#xA;In around 2007 we did a tennis report for the park board and it was general consensus from users that there were more than enough tennis courts in the city but they were not kept up. &#xD;&#xA; &#xD;&#xA;Some of the lesser used tennis sites could be made into dedicated pickle ball courts rather than the painted over lines. Pandora park has great tennis/Pickleball courts except for the fact there is a collage of lines. &#xD;&#xA; &#xD;&#xA;Final reason for this is I have been on sites where there are conflicts between the two user groups. This could result in more unnecessary 311 calls. &#xD;&#xA; &#xD;&#xA;Thanks for you time.</p> <p>2. Address:</p> <p>3. Name:</p> <p>4. Phone: s.22(1)</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>
101014246280	s.22(1)			app version: 2.31 original address: s.22(1) s.22(1)	<p>1. Feedback or Comment: A group of us currently play pickleball every day outdoors at Pandora Park. &#xD;&#xA;We are concerned that come november &#xD;&#xA;when the weather gets bad and due to Covid there might not be any pickleball programs offered indoors at the community centers. So we are wondering if we could possibly rent a gym at a community center. I have attached a proposal for Kensington Community Center with Covid guidelines for your consideration.</p> <p>2. Address: s.22(1)</p> <p>3. s.22(1)</p> <p>4. Phone: s.22(1)</p> <p>5. Email: s.22(1)</p> <p>99. Attachments s.22(1)</p>
101014334485	311	UNADDRESSED LOCATION	VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment: hello, I play pickleball on Parks Board outdoor courts, and I&#39;s.22(1) that they find it offensive that some males play without wearing shirts--nothing from the waist up. Is there a dress code in effect covering this situation? Thanks &#xD;&#xA; &#xD;&#xA;s.22(1)</p> <p>2. Address:</p> <p>3. Name: s.22(1)</p> <p>4. Phone:</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>

101014491844	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: N/A	<p>1. Feedback or Comment: Re: Pickleball Registration for older adults. &#xD;&#xA;As you well know the popularity of the game has grown expediently and most players are in a panic as to what to do this fall/winter to keep active. It came to our attention yesterday at s.22(1) and on some days playing s.22(1) Clearly s.22(1) While many seniors are not as proficient with even getting registered for one activity. &#xD;&#xA;Prior to COVID, many community centres used a drop in system... you want to play you show up (also when one is registered for so many pickleball activities, they pick and choose and often will be the missing person, because, hey, I can go later or tomorrow). &#xD;&#xA;I understand that protocols have to change to due COVID, but one protocol that is currently not fair is having the few take up all the classes. We were astounded to hear of all the classes the few people got into and most of us were left with no classes. &#xD;&#xA;At a recent pro-COVID visit to Hamilton Ontario (very large playing population), they eliminated registration completely and went to a drop in system so that everyone had an opportunity to play. Not just the 12 people who register and get 8-12 weeks of guaranteed play. &#xD;&#xA;I am writing to ask that if the COVID experiment of pickleball play is successful that players are limited to one or two registrations so that all older adults can be included. &#xD;&#xA;One model is that a group of four be able to book a playing time a day before or a week ahead or as the Coal Harbour Community Centre operated pre-COVID, is to call in on the morning of play to register for an afternoon court making play accessible to all. &#xD;&#xA;I would appreciate that my email address is kept anonymous. I was told on chat that I did not have to include any personal information but now I cannot submit without adding my email address. Thank-you</p> <p>2. Address: N/A</p> <p>3. Name: N/A</p> <p>4. Phone:</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>
101014511766	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 orginal address: 311 UNADDRESSED LOCATION	<p>1. Feedback or Comment: Hi, &#xD;&#xA;l&#39;m writing about community fairness. &#xD;&#xA;Given this COVID pandemic many senior pickleball players are not leaving town for warmer climates and playing as much pickleball as they can. &#xD;&#xA;It came to my attention s.22(1) that most people were not able to sign up at any community centre and then s.22(1) This is NOT fair. Many of the unlucky people were at their computers but everything was booked within minutes. &#xD;&#xA;Please consider having a limit (i.e. 2 sessions) per person. &#xD;&#xA;Since drop-in sessions (best option) no longer exist, the fortunate players get s.22(1) and others have no play until the next registration lottery. I beg you, please consider another protocol for registration. Older adults need to keep active and that requires that all us are taken into consideration. I would also request that my feedback is kept anonymous. Thank-you</p> <p>2. Address:</p> <p>3. Name:</p> <p>4. Phone:</p> <p>5. Email: s.22(1)</p> <p>99. Attachments 0</p>
101014522379	s.22(1)					app version: 2.31 orginal address: s.22(1)	<p>1. Feedback or Comment: Thank you! I?m writing to say how much I appreciate the new pickleball courts at Queen Elizabeth Park. &#xD;&#xA; &#xD;&#xA;They are extremely well used and a great outlet during this difficult Covid time I?m hugely grateful to the city for providing a safe opportunity for sport &#xD;&#xA; &#xD;&#xA;Thank you!! &#xD;&#xA; s.22(1)</p> <p>2. Address: s.22(1)</p> <p>3. Name: s.22(1)</p> <p>4. Phone: s.22(1)</p> <p>5. Email: s.22(1)</p> <p>0</p>

101014586217	311		UNADDRESSED LOCATION		VAN 311	app version: 2.31 original address: PO s.22(1)	1. Feedback or Comment: Good afternoon, 
My name is s.22(1) 
 
I am reaching out to you today to find out the following: 1) Does the City of Vancouver have any indoor pickleball courts? 2) If so, are they dedicated to pickleball only or are they shared with other recreation activities? 3) And if you do have indoor courts, how many do you have? 
 
If someone could please get back to me with the answers to my questions, I would greatly appreciate it! 
 
Kind regards, 
s.22(1) 2. Address: s.22(1) 3. Name: s.22(1) 4. Phone: s.22(1) 5. Email: s.22(1) 99. Attachments 0
101014934784	s.22(1)					app version: 2.31 original address: s.22(1)	1. Feedback or Comment: The large and open undercover sports box at Westhill Park in Port Moody is extensively used year-round (lots of Pickleball and more) and it would be great to see more outdoor year-round recreational spaces like this in Vancouver and throughout the lower mainland. Any plans for this? 2. Address: s.22(1) 3. Name: s.22(1) 4. Phone: 5. Email: s.22(1) 99. Attachments 0
101014989504	311		UNADDRESSED LOCATION		VAN 311	app version: 3.10 original address: 311 UNADDRESSED LOCATION	1. Feedback or Comment: Vancouver boasts about an elected Parks Board, but says nothing about how ineffective it is. All other regions have responded to the need for PickleBall courts, but Vancouver has the fewest per capita. Ask for lessons from North Van or Coquitlam as clearly Vancouver needs help! 2. Address: 3. Name: 4. Phone: 5. Email: s.22(1) 99. Attachments 0

Eform Request Type: Mayor and Council Feedback Case

101013581642	311	UNADDRESSED LOCATION	VAN 311	app version: 2.31 original address: 311 UNADDRESSED LOCATION	<p>1. Describe details (who, what, where, when, why): Pickleball recreation: I'm a working adult and I find many community centres don't have weekday evening or weekend pickleball programs. Pickleball has been super popular among all age groups especially seniors and older adults. The problem is there isn't enough indoor court times to play on weekday evenings or weekends. I'm hoping you can advise the current community centres to provide weekday evening and weekend pickleball for working people. For eg. Thunderbird community centre has a Sat program for 55+ only and it's always full with people turned away. I do appreciate that you did paint 8 pickleball courts at QE park, Dunbar and a few other areas allowing us to play during the non-rainy season which I make use of weekly. However, not everyone has access to the keys and setting up 3 to 4 nets to play a game takes 15-20 mins each time so I'm hoping you will put up permanent nets at QE park and expand pickleball to other suitable locations. Many times, s.22(1) play because they've painted many tennis courts with pickleball lines allowing play without needing to setup nets.</p> <p>2. Department: Mayor and Council</p> <p>3. Neighbourhood: Hastings-Sunrise</p> <p>4. Were any other cases or service requests created as a result of this feedback? No</p> <p>5. If Yes, provide case number(s) or other relevant details:</p> <p>6. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>7. Council Item: Not Applicable</p> <p>8. Select category: Parks and Recreation</p> <p>10. Specific area of concern: Pickleball Courts</p> <p>11. Author Type: Individual</p> <p>12. Correspondence Type: Original Feedback</p> <p>13. Original Client: s.22(1)</p> <p>14. Original Email address: s.22(1)</p> <p>15. Original address:</p>
101014054531	s.22(1)			app version: 2.31 original address: s.22(1) s.22(1)	<p>1. Subject: Pickleball courts needed</p> <p>2. Describe details (who, what, where, when, why): We went to play Pickleball at Queen Elizabeth Park Monday morning. All the courts were in use-that is 16 players on the 4 courts and over twenty waiting to play. The Vancouver Pickleball Association has left up their portable nets for all to play. Why does Vancouver have no dedicated courts with permanent nets like all our surrounding municipalities? There is lots of room to add more courts at QE Park without impacting the tennis courts(which by the way there were 24 players for 16 courts meaning several were empty). Pickleball is a very fast growing sport and we deserve better from our Parks Board. Surely we can find a few spots around the city that could be home to dedicated permanent courts- 4 Pickleball courts fit into the space of one tennis court. By a permanent court I mean permanent nets like tennis, and only lined for Pickleball. Thank you</p> <p>3. Department: Mayor and Council</p> <p>4. Neighbourhood: Downtown</p> <p>5. Were any other cases or service requests created as a result of this feedback? No</p> <p>6. If Yes, provide case number(s) or other relevant details:</p> <p>7. (Don't ask, just record - did caller indicate they want a call back?): Yes</p> <p>8. Council Item: Not Applicable</p> <p>9. Select category: Parks and Recreation</p> <p>11. Specific area of concern: Pickleball Courts</p> <p>12. Author Type: Individual</p> <p>13. Correspondence Type: Original Feedback</p> <p>14. Original Client: s.22(1)</p> <p>15. Original Email address: s.22(1)</p> <p>16. Original address: s.22(1)</p>

101015464575	311	UNADDRESSED LOCATION	VAN 311	app version: 3.12 original address: 311 UNADDRESSED LOCATION	<p>1. Subject:</p> <p>2. Describe details (who, what, where, when, why): From: s.22(1) Sent: Friday, October 22, 2021 10:09 AM To: Kirby-Yung, Sarah <Sarah.Kirby-Yung@vancouver.ca>; s.22(1) s.22(1) Subject: Indoor PickleBall Venue - Hello Councillor, s.22(1) with a small group of citizens looking to develop a potential commercial indoor pickleball facility. The challenge is great, as space is at a premium. Would you have any recommendations on resources we could connect to within the City of Vancouver to assist with s.22(1) for the purposes of offering Pickleball to the public? Much like a traditional racquet club? Many thanks, s.22(1)</p> <p>3. Neighbourhood: Unknown</p> <p>4. Were any other cases or service requests created as a result of this feedback? No</p> <p>5. If Yes, provide case number(s) or other relevant details:</p> <p>6. (Don't ask, just record - did caller indicate they want a call back?): Unknown</p> <p>7. Council Item: Not Applicable</p> <p>8. Select category: Parks and Recreation</p> <p>10. Specific area of concern: Pickleball Courts</p> <p>11. Author Type: Individual</p> <p>12. Correspondence Type: Original Feedback</p> <p>13. Original Client: s.22(1)</p> <p>14. Original Email address: s.22(1)</p> <p>15. Original address:</p>
--------------	-----	----------------------	---------	--	--

Eform Request Type: PUI Noise Complaint Case

101014178242	s.22(1)			app version: 2.31 original address: s.22(1)	<p>Phone number: s.22(1)</p> <p>1. Type of noise: Other</p> <p>2. Describe the noise: Tennis and basketball from the tennis court s.22(1) Its every day at 6am they start playing pickleball with a hard ball and racket as well as basketball. Cant even have the s.22(1)</p> <p>3. When is it happening? 6am</p> <p>6. Have you spoken with the person or company making the noise? No</p> <p>10. Please verify address of the property: s.22(1)</p>
--------------	---------	--	--	--	--

101014403921	s.22(1)					<div>1. Type of noise: Other</div> <div>2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Pickle ball players in Queen Elizabeth Park at the Pickleball Courts</div> <div>3. When is it happening? Today at 12:13</div> <div>4. How often is it happening? Everyday that it's not raining</div> <div>5. If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?</div> <div>6. Did you speak to the person or company making the noise? No</div> <div>7. If yes, what happened?</div> <div>8. Did you tell the police about your concern? No</div> <div>9. If yes, provide police file number (if known):</div> <div>10. Please verify address of the property (for VanConnect requests only):</div> <div>11. (Don't ask, just record - did caller indicate they want a call back?) Yes</div>
101014510612	s.22(1)					<div>1. Type of noise: Other</div> <div>2. Describe the noise and who is making it (e.g. person or company name, garbage or recycling truck number, container bin number): Pickleball.</div> <div>3. When is it happening? Dawn to dusk and often later</div> <div>4. How often is it happening? Everyday</div> <div>5. If noise is from mechanical equipment (e.g. air conditioner, fan, vent), where is it located on the property?</div> <div>6. Did you speak to the person or company making the noise? No</div> <div>7. If yes, what happened?</div> <div>8. Did you tell the police about your concern? No</div> <div>9. If yes, provide police file number (if known):</div> <div>10. Please verify address of the property (for VanConnect requests only):</div> <div>11. (Don't ask, just record - did caller indicate they want a call back?) No</div>

Additional Details	Requestor Name	Phone	# of Calls	Date Created	Date Closed	Preferred Queue	Event Notes
	s.22(1)		1	2/22/2019 9:59:00 PM	2/23/2019 7:33:06 AM	Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-02-23 07:33:06.127 Assigned Sent to 'pbcomment@vancouver.ca'
	s.22(1)		1	4/24/2019 12:10:00 PM	4/24/2019 12:33:59 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-04-24 12:33:59.32 Directed to Another City Department Jody Gunderson

	s.22(1)		1	5/23/2019 1:48:00 PM	5/23/2019 5:33:21 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-05-23 17:33:21.23 Directed to Another City Department Directed to pb.comments@vancouver.ca
	s.22(1)		1	7/10/2019 12:30:00 PM	7/10/2019 2:56:36 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-10 14:56:36.313 Alternate Service Provided sent to tiina.mack@vancouver.ca
	2019 August, Anonymous		1	8/1/2019 9:14:00 AM	8/1/2019 9:27:30 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-08-01 09:27:30.037 Case created in error by Contact Centre Advised to submit request via online form: https://vancouver.ca/parks-recreation-culture/request-park-improvements.aspx

	No Name No Name (ps)		1	8/6/2019 1:57:00 PM	8/6/2019 2:47:06 PM	Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-08-06 14:47:05.813 Directed to Another City Department Directed to Park Board: pbcomment@vancouver.ca
	s.22(1)		1	11/9/2019 11:10:00 AM	11/9/2019 4:51:01 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-11-09 16:51:01.233 Directed to Another City Department Sent to Lily Dong

	s.22(1)		1	6/16/2020 9:31:00 AM	6/16/2020 11:23:08 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department sent to pbcomment@vancouver.ca
	s.22(1)		1	6/17/2020 2:37:00 PM	6/17/2020 3:12:54 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Directed to pb.comments@vancouver.ca

	s.22(1)		1	8/28/2020 11:26:00 AM	8/28/2020 11:43:57 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Emailed PB
	s.22(1)		1	9/10/2020 5:21:00 PM	9/10/2020 8:59:50 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to ema.tanaka@vancouver.ca

	s.22(1)		1	9/27/2020 3:42:00 PM	9/27/2020 4:54:20 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-09-27 16:54:20.38 Directed to Another City Department Vancouver Park Board <PB.Comments@vancouver.c a>
	s.22(1)		1	9/29/2020 12:22:00 PM	9/29/2020 2:06:04 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to Park Rangers and Vancouver Park Board

	2020 October, Anonymous		1	10/5/2020 4:14:00 PM	10/5/2020 4:43:21 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-10-05 16:43:21.01 Directed to Another City Department Sent to pbcomments@vancouver.ca
Created via live chat.	s.22(1)		1	10/10/2020 10:37:00 AM	10/10/2020 10:57:19 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-10-10 10:57:18.56 Alternate Service Provided sent to pbcomment@vancouver.ca

	s.22(1)		1	10/11/2020 9:45:00 AM	10/13/2020 3:09:45 PM	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case released Agent Took Ownership of Case: Agent Finished: Reallocated to queue: 311 Contact Centre Requires special attention Agent Finished: Case Closed. Closed date : 2020-10-13 15:09:44.973 Case created in error by Contact Centre Recreated as Covid Case.
	s.22(1)		1	10/11/2020 9:50:00 AM	10/11/2020 2:57:30 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-10-11 14:57:30.01 Directed to Another City Department Directed to Dave Hutch
	s.22(1)		1	12/10/2020 11:58:00 AM	12/10/2020 12:15:21 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Emailed to ema.tanaka@vancouver.ca

	s.22(1)		1	1/14/2021 12:21:00 PM	1/14/2021 2:43:02 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Finished: Reallocated to queue: 311 Contact Centre Incorrect queue Citizen should have been transferred to Parks Development? Agent Took Ownership of Case: Agent Finished: Case released Agent Took Ownership of Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Finished: Case Closed. Closed date : 2021-01-14 14:43:01.88 Case created in error by Contact Centre Case was sent back suggesting us to go through the park development script. The online form doesn't work. Email Dave Hutch for assistance as per DS.
	s.22(1)		1	1/18/2021 4:52:00 PM	1/18/2021 5:13:26 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-01-18 17:13:25.907 Directed to Another City Department Sent to Parks Development: dave.hutch@vancouver.ca

Note s.22(1) Iso asked about the option for Pickleball at this location. Directed s.22(1) to Park Development for this request.	s.22(1)		1	2/4/2021 9:46:00 AM	2/4/2021 10:06:35 AM	Feedback	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback</p> <p>Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to pbcomment@vancouver.ca</p>
	s.22(1)		1	2/11/2021 9:40:00 AM	2/11/2021 4:52:28 PM	311 Contact Centre	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback</p> <p>Agent Finished: Reallocated to queue: 311 Contact Centre Requires special attention Parks Improvement request please</p> <p>Agent Took Ownership of Case: Agent Finished: Case Closed Acknowledged put through eform from https://vancouver.ca/parks-recreation-culture/request-park-improvements.aspx</p>
	s.22(1)		1	4/4/2021 4:30:00 PM	4/4/2021 5:08:10 PM	Feedback	<p>Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback</p> <p>Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-04 17:08:10.347 Directed to Another City Department Sent to pbcomment</p>

	s.22(1)		1	4/5/2021 1:58:00 PM	4/5/2021 2:12:42 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Feedback emailed to pbcomment@vancouver.ca
No service requested at this time. Feedback only.	s.22(1)		1	4/8/2021 6:40:00 PM	4/8/2021 6:54:00 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-08 18:54:00.263 Directed to Another City Department PB email sent to pbcomment

	s.22(1)		1	4/14/2021 12:41:00 PM	4/15/2021 3:24:21 PM	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Finished: Reallocated to queue: 311 Contact Centre Incorrect Queue Allocation Should citizen have been redirected to Parks Developement Transfer? Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-15 15:24:21.113 Directed to Another City Department
Previous cases: April 5, 2021: 101014923641 and 101014923624. April 4, 2021: 101014922192. February 5, 2021: 101014775080. January 22, 2021: 101014732759. December 10, 2021: 101014616669. November 29, 2020: 101014584159 and 101014584149. November 11, 2020: 101014537784. The previous cases continue prior to this date as well. CSR chose to include past 6 months. CSR did not create a COVID concern case or Park Ranger case as citizen stated that the play was winding down now.	s.22(1)		1	4/14/2021 8:01:00 PM	4/14/2021 8:53:50 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-14 20:53:50.03 Directed to Another City Department Sent to Angela Nicholson

Citizen also advises that there are covid concerns with the people playing pickleball. They set up chairs and are spectating. 311 advised when s.22(1) sees that s.22(1) can contact us to put a covid concern complaint in.	s.22(1)		1	4/17/2021 9:55:00 AM	4/17/2021 3:14:18 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-17 15:14:17.883 Directed to Another City Department Directed to pbcomment@vancouver.ca
	s.22(1)		1	4/18/2021 3:04:00 PM	4/18/2021 4:50:33 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-18 16:50:33.347 Service Provided
	2021 April, Anonymous		1	4/21/2021 9:15:00 AM	4/21/2021 9:40:39 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Reports to Park Improvements

	s.22(1)		1	4/30/2021 10:07:00 AM	4/30/2021 10:33:53 AM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-30 10:33:53.123 Directed to Another City Department Sent to Parks Development: dave.hutch@vancouver.ca
	s.22(1)		1	5/1/2021 5:36:00 PM	5/1/2021 5:47:28 PM	Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-05-01 17:47:27.793 Directed to Another City Department Sent to Parks: pbcomments@vancouver.ca
	s.22(1)		1	5/5/2021 12:19:00 PM	5/5/2021 12:31:55 PM	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-05-05 12:31:54.793 Directed to Another City Department sent to pbcomment@vancouver.ca

	s.22(1)		1	6/13/2019 1:35:00 PM	6/13/2019 2:00:12 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-06-13 14:00:12.037 Directed to Another City Department Helen Chiu
	s.22(1)		1	7/7/2019 8:25:00 AM	7/7/2019 8:51:19 AM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-07 08:51:19.38 Acknowledged Left voicemail for citizen - per Rangers, only permit holders will have the code
	s.22(1)		1	7/27/2019 2:13:00 PM	7/27/2019 2:21:22 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2019-07-27 14:21:22.02 Directed to Another City Department Sent to pbcomments@vancouver.ca

	s.22(1)		1	10/26/2019 6:37:00 PM	10/26/2019 9:41:31 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Directed to pb.comment@vancouver.ca
	s.22(1)		1	3/1/2020 4:28:00 PM	3/2/2020 7:28:16 AM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-03-02 07:28:15.58 Directed to Another City Department Sent to PBRecAdmin@vancouver.ca
	s.22(1)		1	5/31/2020 11:51:35 AM	5/31/2020 12:02:34 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Finished: Case Closed Directed to Another City Department Sent to pbomments@vancouver.ca

	s.22(1)		1	7/10/2020 6:27:00 PM	7/10/2020 6:49:46 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Emailed to pbcomment@vancouver.ca
	No Name No Name (ps)	s.22(1)	1	7/19/2020 9:48:00 AM	7/19/2020 1:45:23 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to Vancouver Park Board
	s.22(1)		1	8/5/2020 2:48:00 PM	8/5/2020 3:14:56 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-08-05 15:14:56.247 Directed to Another City Department Sent to Kensington CC: michael.herrin@vancouver.ca
	s.22(1)		1	9/5/2020 1:33:00 PM	9/5/2020 2:36:35 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-09-05 14:36:35.17 Alternate Service Provided sent to angela.nicholson@vancouver.ca

	N/A		1	10/24/2020 9:54:00 AM	10/24/2020 10:49:22 AM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to Paul Tartaglio and PBRecAdmin@vancouver.ca
	No Name No Name (ps)		1	11/1/2020 9:18:00 AM	11/1/2020 2:14:41 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Directed to pb.comments@vancouver.ca, PBRecAdmin@vancouver.ca
	s.22(1)		1	11/5/2020 9:13:00 AM	11/5/2020 9:29:27 AM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Sent to pbcomment@vancouver.ca

	s.22(1)		1	11/30/2020 11:36:00 AM	11/30/2020 2:07:17 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Service Provided Emailed citizen with the link to cov website pickleball page.
	s.22(1)		1	4/9/2021 11:57:00 AM	4/9/2021 12:50:57 PM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2021-04-09 12:50:56.657 Directed to Another City Department Sent to Park Development
	No Name No Name (ps)		1	4/30/2021 9:32:00 AM	4/30/2021 9:37:37 AM	311 Tell us Online	Agent Created Case: Public Stuff request id: PSID0 Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Feedback emailed to pbcomment@vancouver.ca

	s.22(1)		1	12/10/2019 8:36:42 AM	12/17/2019 2:31:20 PM	CS_Mayor and Council Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Finished: Case Closed. Closed date : 2019-12-17 14:31:19.637 Service Provided
	No Name No Name (ps)		1	6/2/2020 10:42:19 AM	6/10/2020 12:53:33 PM	CS_Mayor and Council Feedback	Agent Created Case: Public Stuff request id: PSID0 Agent Finished: Case Closed. Closed date : 2020-06-10 12:53:32.657 Service Provided Hello s.22(1)x0D;  Thank you for taking the time to share your concerns with Vancouver City Council regarding the pickleball courts at Queen Elizabeth Park.  Although your feedback has been received by the Mayor and Councillors, this is actually under the jurisdiction of the Park Board and your concerns would be better addressed by them. You may submit your feedback to the Park Board by using their online web form here.  For more information about the pickleball courts in Vancouver, you may also visit the website here.  Sincerely,  Office of Vancouver City Council

Entered by Councillor's Assistant: Please CC Councillor Kirby-Yung and Erin Marshall on the response	s.22(1)		1	10/26/2021 1:49:00 PM	10/28/2021 11:10:32 AM	PDS_Mayor and Council Correspondence	<div>Agent Created Case: Public Stuff request id: PSID0</div> <div>Agent Updated Case Details: Reallocated to queue: PDS_Mayor and Council Correspondence Reason for reallocation: PDS - Oct 26 - Sent to Templar Tsang-Trinaistich for response:&#x0D;&#x0D; Originally received through IGR. Could PDS respond back to the resident and CC Councillor Kirby-Yung and her assistant, Erin Marshall, as well as BCC CouncilCorrespondence@vanco uver.ca in the email response? Thanks!</div> <div>Agent Updated Case Details: Description updated to: Pickle Ball facility</div> <div>Agent Finished: Case Closed. Closed date : 2021-10-28 11:10:32.067 Service Provided Reference Number: 101015464575&#x0D;&#x0D; Hello s.22(1) &#x0D; Thank you for your email and enquiry. We appreciate your interest to expand opportunities for residents to have access to athletics facilities in the City of Vancouver. Staff would be pleased to assist in your enquiry. In order to better serve</div>
---	---------	--	---	-----------------------	------------------------	--------------------------------------	---

PS#: 8345246<p/>Click images below to expand<p/><p/>http://www.publicstuff.com/request/view/8345246<p/>	No Name No Name (ps)	s.22(1)	1	7/14/2020 6:52:00 AM	7/15/2020 9:05:06 AM	VanConnect	<div>Agent Created Case: Public Stuff request id: PSID8345246</div> <div>Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: Noise from s.22(1) tennis and basketball court. COV owned property. Please reallocate.</div> <div>Agent Finished: Reallocated to queue: VanConnect Requires special attention</div> <div>Agent Took Ownership of Case: Agent Finished: Case Closed Directed to Another City Department Submitted via 101014182510</div> <div>Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date : 2020-07-15 09:05:05.86 Open311 Feedback Send Complete Status and Resolution Comment to PS case</div>
--	----------------------	---------	---	----------------------	----------------------	------------	---

Also making a COVID Enforcement case as they are also not maintaining social distancing and the noise is so loud you can't sit outside.	s.22(1)		1	9/29/2020 12:12:00 PM	9/29/2020 1:21:45 PM	DBL - Property Use Inspections	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections Agent Finished: Case Closed. Closed date : 2020-09-29 13:21:44.787 Case created in error by Contact Centre New case number 101014404448
2020/11/03 14:07:59 ~~ Alison McEachern ~~ CSR to create case for Park Activity Complaint
	s.22(1)		1	10/31/2020 11:33:00 AM	11/3/2020 2:08:03 PM	311 Contact Centre	Agent Created Case: Agent Updated Case Details: Reallocated to queue: DBL - Property Use Inspections Agent Updated Case Details: Reallocated to queue: 311 Contact Centre Reason for reallocation: re: Bloedel Conservatory, QE. Please reallocate to Park Board. Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date : 2020-11-03 14:08:02.77 Directed to Another City Department