



File No.: 04-1000-20-2022-306

July 29, 2022

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of June 7, 2022 under the *Freedom of Information and Protection of Privacy Act, (the Act),* for:

- 1. Specific policies, including amendments, regarding the inspection, maintenance, and repair of sidewalks; and
- 2. Records regarding the sidewalk on the East side of 1500 Block Quebec Street, specifically inspections, maintenance, repairs, complaints, requests for service, and investigations.

Date range: January 1, 2020 to June 6, 2022.

All responsive records are attached. Some information in the records has been severed, (blacked out), under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws\_new/document/ID/freeside/96165\_00

Please note, in response to point one of your request, the Sidewalk and Street Hazard Inspection Policy has been publicly released and can be found here: https://vancouver.ca/files/cov/2016-494-release.pdf.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, <a href="mailto:info@oipc.bc.ca">info@oipc.bc.ca</a> or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-306); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C Director, Access to Information & Privacy <u>cobi.falconer@vancouver.ca</u> 453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at <a href="mailto:foi@vancouver.ca">foi@vancouver.ca</a> and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

GST Reg. #R12136194

NIZ

Blue Green Pink

- Streets - Streets - Originating Office

# CITY ENGINEERING SERVICES

RECORD OF CUTS AND/OR DAMAGED SURFACES
HANSEN WO#\_1210343

Ductor of cut    No. of records:   of 3	This form is to be completed by the Foreman forwarded to Streets Operations for Permane	in charge of a creent Repairs.	ew makir	ig a cut and	d/or causing	damage t	to a surface	, and
Cut(s) made in: Street, Shoulder, Lane, Sidewalk, Crossing; Curb Bird, Driveway, Otissr  Repair type: fight asphalt; heavy asphalt; concrete; spraycap; gravet burt/paint; loops; Other  Purpose of cut(s):  Purpose of cut(s):  Phickness of surface cut(s):  Backfilled with:    Temporary repaired with:   Hot talt   Cold Mr.  Gravet   Condition of Temp. repair:   Hot talt   Cold Mr.  Gravet   Good   Raised   Settled   Needs   Attention	Cut(s) made by:	w/	No. of cut	s: /		No. of rec		3
Cut(s) made in: Street, Shoulder, Lane, Sidewalk, Crossing; Curb Bird, Driveway, Otissr  Repair type: fight asphalt; heavy asphalt; concrete; spraycap; gravet burt/paint; loops; Other  Purpose of cut(s):  Purpose of cut(s):  Phickness of surface cut(s):  Backfilled with:    Temporary repaired with:   Hot talt   Cold Mr.  Gravet   Condition of Temp. repair:   Hot talt   Cold Mr.  Gravet   Good   Raised   Settled   Needs   Attention	Location of cut: W/s	400 21	VA	11121	,			
Repair type: light asphalt; heavy asphalt; concrete; spraycap; gravet (urf_paint; loops; Other	Site address if different from above:	700 102	K. Q	VUEIDE	<u> </u>		-	
Repair type: light asphalt; heavy asphalt; concrete; spraycap; gravet (urf_paint; loops; Other							_	
Dimensions of cut(s):  Packfilled with:    Temporary repaired with:	Cut(s) made in: Street; Shoulder; Lane; Sidewalk; Cr	ossing; Curb Blvd;	Driveway;	Other				
Dimensions of out(s):    Depth of excavation(s):   Depth of excavation(s):	Repair type: light asphalt; heavy asphalt; concrete; sp	raycap; gravel; turf;	paint; loops	Other				
Dimensions of cut(a):    Depth of excavation(s):   Backfilled with:   Temporary repaired with:   Hot Mis   Cold Mix   Gravel   Good   Raised   Settled   Needs Attention   Needs Needs   Needs N	Purpose of cut(s):							
Backfilled with:   Temporary repaired with:   Hot Mis   Cold Mix   Gravel   Good   Raised   Settled   Attention   Needs   Attention   Raised   Settled   Attention   Needs   Attention   Needs   Attention   Needs   N								
Hot Mix   Cold Mix   Gravel   Good   Raised   Settled   Attention	Thickness of surface cut(s):		Depth of e	xcavation(s):				
Compacted by:    hand tool;   air tamper;   mechanical tamper;   or	Backfilled with:	Temporary repaired	with:		Condition of Te	emp, repair		Needs
Foreman's Comments    Work Order No. 20013 71 8	Compacted by:	Hot Mix Cold	Mix	Gravel	Good R	aised	Settled	AUGGOOG STATE OF THE STATE OF T
Permit No.	hand tool; air tamper;	mechanical tamp	er; or					
Permit No.    Date:   Superintendent's Signature	Foreman's Comments			Work Order	No. 300	1371	8	
Date:   Superintendent's Signature   Date:				B.W.O. NO				
For Permanent Repair  6 CIENCE WHILE AMELIAGS LOU  CENTRAL  CENTRAL  Street's Inspector's cut measurements:  Refer to Projects:  Taken from Cut Sheet:  #  Archeological Site: Chance Find:  Street's Foreman's Comments:  Foreman's Signature  Date Completed Units Completed				Permit No.				
For Permanent Repair  SCIFENCE WHITE CAMBLE INC. LOT  PARE  Street's Inspector's cut measurements:  Refer to Projects:  Taken from Cut Sheet:  #  Archeological Site: Chance Find:  Street's Foreman's Comments:  Total Completed Units Charged 9.24  Work Order 210  EATS  TOTAL 1/6.08	Foreman's Signature	Date:	-7030	Superintende	ent's Signature			
Street's Inspector's cut measurements.    Refer to Projects:								
Street's Inspector's cut measurements:    Refer to Projects:				OLG BOOK STATE	ING LOU			
Street's Inspector's cut measurements:    Refer to Projects:			E	1				
Street's Inspector's cut measurements:    Refer to Projects:		Qua	-Brec					$N \longrightarrow$
Taken from Cut Sheet:  #  Archeological Site: Chance Find:  Street's Foreman's Comments:  Foreman's Signature  CREW# 73  CREW# 73  CREW# 74  CREW# 75  CODE DATE DATE TOTAL 416.08	CENTRAL				TERM			
# Archeological Site: Chance Find:  Street's Inspector's Comments:  Foreman's Signature  CREW # 73  Units Charged 9.24  Work Order 210  ERF  TOTAL 416.08	Street's Inspector's cut measurements:						Refer to Pro	ojects:
# Archeological Site: Chance Find:  Street's Inspector's Comments:  Foreman's Signature  CREW # 73  Units Charged 9.24  Work Order 210  ERF  TOTAL 416.08		2.2×4.	2 -				Taken from	Cut Sheet:
Street's Inspector's Comments:  Street's Foreman's Comments:  Chance Find:  Chance Find:  Date Completed  Units Charged 9.24  Work Order ERF  CODE  PATE  PATE  Archeological Site:  Chance Find:  Total 4/6.08								
Street's Inspector's Comments:  Chance Find:  Street's Foreman's Comments:  Foreman's Signature  CREW # 73  Units Charged 9.24  Work Order ERF  CREW # 716.08	7.77						#	
Street's Foreman's Comments:  Foreman's Signature  CREW# 73  Date Completed  Units Completed  Units Charged 9.24  Work Order ERF  TOTAL 416.08			_				Archeologi	cal Site:
Units Charged 9.24 Work Order 210 TOTAL 416.08	- Industrial Commences						Chance Fin	d:
Units Charged 9.24 Work Order 210 TOTAL 416.08	Street's Foreman's Comments:		Foreman's	s Signature	0 -	Ar	Date Comple	eted /
Units Charged 9.24   Work Order 210   TOTAL 416.08   TOTAL 5   TOT				1	(P-	110		
CODE PATE	+ <del></del>			С	REW# 7	5		9.24
CODE PATE	Units Charged 9.24	Work Order Z	10		TOTAL (	116	.08	
		CODE	RATE	15.0			100	488

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2022/07/06 08:35

### Inspection

Inspection Number 195217 Inspection Type

RSwHazard

Sidewalk Asset ID 103462

Asset Length 0.0000 Length Unit of

Measure Asset Width 0.0000 Width Unit of Measure

Program H-2019-2020

Hazard Inspection Program 2019-2020

1400 QUEBEC ST E 1400 to 1599 QUEBEC ST

#### Information

# Inspection Information

Initiated Date Initiated By Scheduled Date Expire Date Responsibility

8.22(1) Assigned To Group Inspection 10005 Project

Source Reference #

**Budget Number** 

**Budget Number** Priority Problem

Start Date

Completed Date 2020/07/06 11:45

Completed By 5 22(1)
Cancel Inspection no

#### Indexes

(No Data)

#### Associations

# Associated Service Requests

(No Data)

#### Resource Usage

Delete Selected Usage

Resource Usage (No Data)

# Schedules

Employees

(No Data) Fleet Equipment

(No Data)

Plant Equipment

(No Data) Vehicles (No Data)

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#### Attachments

# Attachments

(No Data)

#### Comments

Comments

# **SWHazardDetails**

#### Sidewalk Hazards

Action Item	Meter	Direction	Loc	Loc Num	Loc Other	Comments	WO Created	Inspector	Name	Date	Responsibility
SWTrip	13	Northof	Pole	8-14			wonum	5.22(1)	BRUCE MCDONALD	2020/07/06	RO
SWGap	0	Opposite	Pole	13-14	6 meters N		wonum	s.22(1)	BRUCE MCDONALD	2020/07/06	RO
SWTrip	0	Northof	Pole	6	4-14		wonum	5.22(1)	BRUCE MCDONALD	2020/07/06	RO

# SWSegHazardDetails

# Segment Hazards

Hazard

(No Data)

# **SWAssetDetails**

Popup Value

Popup Attribute SWCR2019

Popup Value

#### **Asset Details**

Text Attribute Date Attribute

Text Value

Number

Value 0.00

Value 0.00

Date Value

Number

Program H-2019-2020

Hazard Inspection Program 2019-2020

Popup Attribute



2022/07/06 08:34

#### Inspection

Inspection Number 216221 Inspection Type

RSwHazard

Sidewalk

Asset ID 103462

Asset Length 0.0000 Length Unit of

Measure Asset Width 0.0000 Width Unit of

Measure Program H-2020-2021

Hazard Inspection Program 2020-2021

1400 QUEBEC ST E 1400 to 1599 QUEBEC ST

#### Information

# Inspection Information

Initiated Date Initiated By Scheduled Date

Expire Date Responsibility

Responsibility YK
Assigned To Group Inspection 12656 Project

Source Reference #

**Budget Number** 

**Budget Number** Priority Problem

Start Date

Completed Date 2021/08/03 07:42 Completed By \$.22(1)

Completed By Cancel Inspection no

#### Indexes

(No Data)

#### Associations

# Associated Service Requests

(No Data)

#### Resource Usage

Delete Selected Usage

Resource Usage

(No Data)

# Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles (No Data)

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#### Attachments

Attachments

(No Data)

#### Comments

Comments

#### **SWHazardDetails**

#### Sidewalk Hazards

Hazard

Action WO Loc Loc Loc Meter Direction Inspector Name Date Responsibility Comments Item Id Num Other Created at North edge of South driveway of McDonalds parking lot RUPERT SWTrip wonum 2021/07/15 RO 15 Northof 8-14 5.22(1) Trip in between the 2 driveways to Mcdonalds RUPERT 5.22(1)SWTrip 2021/07/15 RO 16 Southof Pole 6-14

# SWSegHazardDetails

# Segment Hazards

Hazard

(No Data)

#### **SWAssetDetails**

Popup Value

Popup Attribute SWCR2019

Popup Value

#### Asset Details

Text Attribute Date Attribute Text Value Number

Value 0.00 Value 0.00

Date Value Number

Program H-2020-2021

Hazard Inspection Program 2020-2021

Popup Attribute



2022/07/04 14:19

```
Class
```

```
Service Request # R 1709752
      Request Type RSideWalkRepair
      Request type
                    Sidewalk - Repair
        description
      Request Date 2020/11/25 12:11
          Call Date
                    2020/11/25 12:10
   Last 311 Update MajorLog
      Incident Date 2020/12/01 12:01
  Crew Assign Date 2020/11/27 00:00
           Crew ID
      Crew Contact $.22(1)
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                    2020/11/26 07:13
         Reviewed
                    ves
          Sub Type
                    SidewalkMissing
                    MARCO BIAGINI
                    Last 311 Update, where applicable
        Initiated By
                    Creator
                    Dispatcher
                    Alt Dispatcher
         Alert State
                    None
                    No Alert
     Boundary Alert
Information
```

```
Information
```

Zone Area description Sub-area Sub-area description Beat District description Auto Beat Priority 4 Priority description Medium Responsibility Responsibility Streets Operations description Project Project description Source Due Date 2020/12/02 12:10 Ext Reference # Ref Type

# Request Location

Method Designation Frequency Cleaning Zone

Asset &nbsp,
Parcel ID
Property ID
GPS X 0.0000
GPS Y 0.0000
Lane

#### Location

Address type Address
Street # 1455
Pre Dir
Street Name QUEBEC ST
Suffix (MA)
Post Dir

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```
Subdesignation CREEKSIDE PARK
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                Vancouver
   Postal Code
         State
   Postal Code

    -app version: 2.31 orginal address: Science World alias: SCIENCE WORLD full: 1455

      Location
                QUEBEC ST, VANCOUVER, BC
```

#### Incident Details

Nov 26/20 - 1455 Quebec - Please refer to M. Biagini. - h khan | Nov 27/20 - Referred to m biagini

Nov 30/20 - 1455 Qubec @ Creekside Park - Repaired broken drain cover. - Crew 1

Internal Notes

#### Call Details

Call Duration 00:00:00
# of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service no

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

#### Contact

Request Progress

No Name (ps) Name First, MI No Name Middle Initial Title Contact Type Owner Foreign no Address City State/Province ZIP/PC Country Contact Phone E-mail Alternate Phone

(No Data)

#### Customer Comments

Pager

No Name No Name (ps)

# Other Calls

(No Data)

#### Inspection

Inspector s.22(1)
Inspector name
Scheduled
Due By
Started
Due By
Completed
Due By

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Resolved 2020/11/30 00:00 Due By

Resolution 10

Resolution Service Provided description

Resident Notified Estimated days to complete

Service Request Inspections

(No Data)

### Log

#### Service Request Log Results

Log Type Entered By Entered By Name Start Date To

Comments Col1

Lagan ECM 5.22(1)

TYLER FIELD

2020/11/27 00:11 2020/11/27 00:11 Nov 26/20 - 1455 Quebec - Please refer to M. Biagini. - h khan | 2137449 Nov 27/20 - Referred to m biagini

ResolComm

s.22(1)

TYLER FIELD

2020/12/01 00:37 2020/12/01 00:37 Nov 30/20 - 1455 Qubec @ Creekside Park - Repaired broken drain cover. - Crew 1

#### Attachments

#### Attachments

(No Data)

#### Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

# Request Details

(Tab Not Loaded)

#### Schedules

#### Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

#### Usage Readings

(Tab Not Loaded)

#### Audit Log

# Audit Log

# Audit Log

ı	Field Name	Audit Date	Time New Value	Old Value	User ID	Audit Catagory
1	nspector	2020/11/26 07:13	5.22(1)		TYLER FIELD	Hansen
F	Review Date	2020/11/26 07:13	2020-11-26 7:13:00 AM	0001-01-01 12:00:00 AM	TYLER FIELD	Hansen
-1	nspector	2020/11/27 13:43	s 22(1)	s.22(1)	TYLER FIELD	Hansen

2020/12/01 11:52 False TYLER FIELD Hansen ResolutionDateTime 2020/12/01 12:01 Integration SERVICE MCloseCase False 2020/12/01 12:01 Integration SERVICE IEFormPage LaganEForm LaganCaseDetails 2020/12/01 12:01 Comment updated. Comment updated. Integration SERVICE MCaseNotes IncidentDate 2020/12/01 12:01 2020-12-01 12:01:24 PM 2020-11-25 12:11:00 PM Integration SERVICE UncidDate

311 Case Info

# Lagan Detail

PS Description: Broken grate on bike path. Abeam east emergency exits of Creekside Community Centre.

PS#: 9153983

Click images below to expand



Click images below to expand



### http://www.publicstuff.com/request/view/9153983

- 1. Type of sidewalk problem: Panel Missing
- 2. If Other, provide brief description:
- 3. Is there a black patch on it? No
- 4. Is it safe? No
- 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable
- 6. Is this request due to Motor Vehicle Accident? Unknown
- 8. (Don't ask just record Did caller indicate they want a call back?): No
- 311 Case Form
- 311 notes and details

Notes to 311
Notes to Citizen
311 Case # 101014574904
Case creator PublicStuff



2022/07/04 14:20

```
Class
```

```
Service Request # R 1821855
      Request Type RTreesVegetation
      Request type
                    Trees and Vegetation Encroachment - City Property
        description
      Request Date
                    2021/08/08 16:56
                    2021/08/08 16:55
          Call Date
   Last 311 Update
      Incident Date
                    2021/08/08 16:56
  Crew Assign Date
                    2021/08/09 00:00
           Crew ID
      Crew Contact $22(1)
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                     2021/08/09 00:00
         Reviewed
                    yes
          Sub Type
                     VINCE SANTORELLI
                     Last 311 Update, where applicable
        Initiated By
                     Creator
                     Dispatcher
                     Alt Dispatcher
         Alert State
                     None
                     No Alert
     Boundary Alert
```

#### Information

#### Information

Zone Area description Sub-area Sub-area description Beat District description Auto Beat Priority 4 Priority description Medium Responsibility Responsibility Streets Operations description Project Project description Source Due Date 2021/08/16 08:30 Ext Reference # Ref Type Method Designation

# Request Location

Frequency Cleaning Zone

> Asset &nbsp, Parcel ID Property ID 0.0000 GPS X GPS Y 0.0000 Lane

#### Location

Address type Address Street # 1510 Pre Dir Street Name QUEBEC ST Suffix (MA) Post Dir

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```
Subdesignation
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                 Vancouver
   Postal Code
         State
                BC
   Postal Code
      Location
```

#### Incident Details

Aug 9/21 - Referred to V Santorelli Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan | Aug 12/21 - Referred to 311 Internal Notes

# Call Details

Call Duration # of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service
Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be

#### Contact

Name 2021 August First, MI Anonymous Middle Initial Title Contact Type Other Foreign no Address City State/Province ZIP/PC Country Contact Phone E-mail Alternate Phone

> Fax Pager

(No Data)

#### Customer Comments

Email: 2021 August, Anonymous

#### Other Calls

(No Data)

#### Inspection

Inspector
Inspector name
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved
Due By
Pocclution 20

Resolution 20

description Directed to Another City Dept

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Resident Notified Estimated days to complete

# Service Request Inspections

(No Data)

# Log

#### Service Request Log Results

Log Type Entered By Entered By Name Start Date To

Comments

Col1

Lagan ECM

TYLER FIELD

2021/08/09 01:01 2021/08/09 01:01 Aug 9/21 - Referred to V Santorelli

2305339

ResolComm 5 22(1)

TYLER FAHMI

2021/08/12 00:03 2021/08/12 00:03 Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan | Aug 12/21 - 2309136

#### Attachments

#### Attachments

(No Data)

#### Associations

#### Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

#### Request Details

(Tab Not Loaded)

#### Schedules

#### **Employees**

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

#### Usage Readings

(Tab Not Loaded)

#### Audit Log

#### Audit Log

#### Audit Log

Field Name Audit Date Time New Value

Old Value User ID Audit Catagory

Inspector Incident Details 2021/08/09 07:38

s.22(1)

Incident details have been updated.

TYLER FIELD Hansen TYLER FIELD Hansen

2021/08/09 07:38 2021/08/12 12:23 Resolved

True

TYLER FAHMI, Hansen

Incident Details 2021/08/12 12:23 Incident details have been updated.

TYLER FAHMI Hansen

#### 311 Case Info

#### Lagan Detail

- Type of Encroachment issue: Shrubs
- 2. If Other, provide details:
- 3. Describe the issue and location in detail: EasyPark on the Quebec side of it there's a hedge/shrub and there〙s a wild rose bush that's growing over the sidewalk. Long branches of a rose bush. It's a hazard and hits you in the face.

False

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- 4. (Don't ask just record Did caller indicate they want a call back?)No
- 5. Confirm Address:
- 6. Safety concern present?undefined
- 7. Remediation recommended?undefined
- 8. If yes, provide details:
- 9. Parks able to assist in remediation?undefined
- 10. If yes, provide quoted cost for remediation:
- 11. Park Board Inspector name:
- 12. Inspector contact number:
- 13. Email address:

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen 311 Case #

101015269828

Case creator lagan



2022/07/04 14:20

```
Class
```

```
Service Request # R 1831652
      Request Type RTreesVegetation
      Request type
                    Trees and Vegetation Encroachment - City Property
        description
      Request Date 2021/08/29 12:55
                    2021/08/29 12:52
          Call Date
   Last 311 Update
      Incident Date
                    2021/08/29 12:55
  Crew Assign Date
                    2021/08/30 00:00
           Crew ID
      Crew Contact
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                    2021/08/30 00:00
         Reviewed
                    yes
          Sub Type
                     VINCE SANTORELLI
                    Last 311 Update, where applicable
        Initiated By
                     Creator
                    Dispatcher
                     Alt Dispatcher
         Alert State
                    None
                    No Alert
     Boundary Alert
Information
```

```
Information
```

Zone Area description Sub-area Sub-area description Beat District description Auto Beat Priority 4 Priority description Medium Responsibility Responsibility Streets Operations description Project Project description Source Due Date 2021/09/06 08:30 Ext Reference # Ref Type Method Designation

# Request Location

Frequency Cleaning Zone

> Asset &nbsp, Parcel ID Property ID 0.0000 GPS X GPS Y 0.0000 Lane

# Location

Address type Address Street # 1510 Pre Dir Street Name QUEBEC ST Suffix (MA) Post Dir

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```
Subdesignation
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                 Vancouver
   Postal Code
         State
                BC
   Postal Code
      Location
```

#### Incident Details

Aug 30/21 - Referred to V Santorelli Aug 30/21 - 1510 Quebec - Refer to REFM. - b whynott | Sep 2/21 - Referred to other department Internal Notes

# Call Details

Call Duration # of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service
Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

#### Contact

s.22(1) Name First, MI Middle Initial Title Contact Type Owner Foreign no Address s.22(1) VANCOUVER City State/Province BC ZIP/PC Country Contact Phone E-mail Alternate Phone

(No Data)

#### Customer Comments

description

Fax Pager

S.22(1)

#### Other Calls (No Data)

#### Inspection

Directed to Another City Dept

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Resident Notified Estimated days to complete

# Service Request Inspections

(No Data)

#### Log

# Service Request Log Results

 Log Type Entered By
 Entered By Name
 Start Date
 To
 Comments
 Col1

 Lagan ECM
 \$.22(1)
 TYLER FIELD
 2021/08/30 00:59
 2021/08/30 00:59
 Aug 30/21 - Referred to V Santorelli
 2321140

 Lagan ECM
 TYLER FIELD
 2021/09/02 00:15
 2021/09/02 00:15
 Sep 2/21 - Emailed 311 to refer to REFM.
 2324134

 ResolComm
 TYLER FIELD
 2021/09/02 00:16
 2021/09/02 00:16
 Aug 30/21 - 1510 Quebec - Refer to REFM. - b whynotf | Sep 2/21 - Referred to other department
 2324135

Totalisa is situation and a si

#### Attachments

#### Attachments

(No Data)

#### Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

**Associated Cases** 

(No Data)

#### Request Details

(Tab Not Loaded)

#### Schedules

#### **Employees**

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data) Vehicles (No Data)

#### Usage Readings

(Tab Not Loaded)

#### Audit Log

#### Audit Log

#### Audit Log

#### Field Name Audit Date Time New Value

#### Old Value User ID Audit Catagory

Inspector 2021/08/30 07:30 SZZIII TYLER FIELD Hansen Incident Details 2021/08/30 07:30 Incident details have been updated. TYLER FIELD Hansen Resolved 2021/09/02 14:18 True False TYLER FIELD Hansen Incident Details 2021/09/02 14:18 Incident details have been updated. TYLER FIELD Hansen Incident Details 2021/09/02 14:18 Incident details have been updated.

#### 311 Case Info

# Lagan Detail

Previously reported on August 8th with case 101015269828. Case was then directed to REFM, where it was rejected.

- 1. Type of Encroachment issue: Shrubs
- 2. If Other, provide details:
- 3. Describe the issue and location in detail: Citizen is saying there is big overgrown wild.

  City of Vancouver FOI 2022-306 Page 17 of 36

#### rose bush /shrub growing over sidewalk. It is a hazard as it hits you in the face.

- 4. (Don't ask just record Did caller indicate they want a call back?)No
- 5. Confirm Address:
- 6. Safety concern present?undefined
- 7. Remediation recommended?undefined
- 8. If yes, provide details:
- 9. Parks able to assist in remediation?undefined
- 10. If yes, provide quoted cost for remediation:
- 11. Park Board Inspector name:
- 12. Inspector contact number:
- 13. Email address:

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen 311 Case #

311 Case # 101015323295 Case creator lagan

City of Vancouver - FOI 2022-306 - Page 18 of 36



2022/07/04 14:21

```
Class
```

Service Request # R 1876436 Request Type RStRepair Request type Street - Repair description Request Date 2021/12/04 11:26 Call Date 2021/12/04 11:12 Last 311 Update IlncidDate Incident Date 2021/12/04 11:27 Crew Assign Date Crew ID RMS88 Crew Contact Alt Crew Contact Follow-Up Date Charges Explained 2021/12/04 12:25 Reviewed yes Sub Type xEmergency BLAIR GORDON TODD Last 311 Update, where applicable Initiated By Road Maintenance Sidewalk 88 Creator Dispatcher Alt Dispatcher Alert State None No Alert Boundary Alert No Not within Senakw boundary

#### Information

#### Information

Zone Area description Sub-area Sub-area description Beat District description Auto Beat Priority Priority description Medium Responsibility RO Responsibility Streets Operations description Project Project description Source

2021/12/13 08:30

#### Request Location

Due Date
Ext Reference #
Ref Type
Method
Designation
Frequency
Cleaning Zone

Asset 
Parcel ID
Property ID
GPS X 0.0000
GPS Y 0.0000

Lane

#### Location

Address type Address Street # 1455 Pre Dir Street Name QUEBEC ST

City of Vancouver - FOI 2022-306 - Page 19 of 36

```
Suffix (MA)
      Post Dir
Subdesignation CREEKSIDE PARK
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province.
                Vancouver
   Postal Code
         State
   Postal Code
      Location
```

#### Incident Details

Dec 4/21 - 1455 Quebec - Entrance to driveway is normal. Cyclists need to be careful while travelling at 45 degs over the curb - Sanitation Emergency Crew Log Sheet Internal Notes

#### Call Details

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

#### Contact

Name 5.22(1) First, MI Middle Initial Title Contact Type Owner Foreign no vancouver Address City State/Province BC ZIP/PC Country s.22(1) Contact Phone E-mail Alternate Phone

(No Data)

#### **Customer Comments**

Fax Pager

5.22(1)

#### Other Calls (No Data)

#### Inspection

Inspector
Inspector name
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved
Due By
Resolution
S.22(1)
BLAIR TODD
2021/12/04 00:00
2021/12/04 00:00
24

City of Vancouver - FOI 2022-306 - Page 20 of 36

Resolution Investigation found no issue description Resident Notified Estimated days to complete

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments Col1

Lagan ECM Lagan ECM ALYSSA DOVE STEVE ELFORD 2021/12/04 12:25 2021/12/04 12:25 DISPATCHED TO STREETS EMERGENCY

2021/12/06 10:38 2021/12/06 10:38 No notes from Sanitation Emergency Crew - Ref to Dayshift

2389533 2390219

Dec 9/21 - 1455 Quebec St - Cannot temp repair w asphalt. Will affect water runof, causing pooling, too thin of a lift, 2021/12/10 00:01 2021/12/10 00:01 asphalt will crumble away. Transition to enter seawall is

2393404

Lagan ECM

STEVE ELFORD

IFO Science World at Termninal, Not IFO McDonalds. Refer to Design for consid

ResolComm

s.22(1)

STEVE ELFORD

Dec 4/21 - 1455 Quebec - Entrance to driveway is normal. 2021/12/06 00:40 2021/12/06 00:40 Cyclists need to be careful while travelling at 45 degs over the curb - Sanitation Emergency Crew Log Sheet

2390288

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

**Employees** 

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

IncidentDate

Review Date

Inspector

Crew Id

Resolved

Field Name Audit Date Time New Value

2021/12/04 11:27

2021/12/04 12:25

2021/12/06 10:38

2021/12/06 10:38

2021/12/06 11:04

2021/12/06 11:04

2021-12-04 11:27:17 AM 2021-12-04 12:25:00 PM

s.22(1)RMS88

False Incident details have been updated.

Old Value User ID 2021-12-04 11:26:52 AM Integration SERVICE IIncidDate

0001-01-01 12:00:00 AM ALYSSA DOVE

**Audit Catagory** 

Hansen STEVE FLFORD Hansen

STEVE ELFORD Hansen STEVE ELFORD

STEVE ELFORD Hansen

311 Case Info

Incident Details

City of Vancouver - FOI 2022-306 - Page 21 of 36

#### Lagan Detail

Citizen is requesting an update from the City as to what actions the City is taking to make this safer

- 1. Type of repair: Other Emergency\*\*
- If Other, provide details: Raised edge of concrete on apron leading up to Science World South parking lot, creating a hazard for cyclists turning in to the parking lot. Injury sustained.
- 3. Location: Street
- 4. Describe issue and location in detail: At the entrance to the Science World South Parking lot, directly across from the McDonald's, there is a raised edge to the concrete right at the apron entrance to go in to the parking lot. Citizen's partner was cycling in the bike lane southbound along Quebec Street, and when turning right in to the parking lot entrance, their bicycle tire caught the lip of the edge of the concrete, the tire turned and the bike went out from underneath. Citizen's partner hit their head and was injured. Citizen said that when you're using the bike lane, you can't move out far enough, in the bike lane, to make a wide enough turn in to the parking lot to hit that edge straight on. Citizen would like to see the City smooth it out more to make it a safer transition for cyclists. Citizen has heard from others that this is an unsafe situation.
- 5. What direction were you travelling?South
- 6. Is this request due to Motor Vehicle Accident? Unknown
- 7. If Yes, provide details on license plate number or other details (if known):
- 8. (Don't ask just record Did caller indicate they want a call back?)Yes

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen 311 Case # 10101 Case creator lagan

101015570584

		The same of the sa		Service Request Lookup - For			1500			The same of the sa	Rel
SN	Lookup - Address	Lookup - Location	Lookup - Lagan Florm Details	Lnokup - Lagan Case Details	Lookup-Irispestor Lookup- Crew ID	Lookup - Request Type	Lookup - Subtype	Lookup - Lagan Case #	Requested		
1709752	1455 QUEBEC ST CREEKSIDE PARK	SCIENCE WORLD full: 1455 QUEBEC ST, VANCOUVER, BC	1. Type of sidewalk problem: Panel Missing 2. If Other, provide brief description: 3. Is there a black patch on it? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No	PS Description: Broken grate on bike path, Abeam east emergency exits of Creekside Community Centre PS#: 9153983 Click images below to expand Click images below to expand http://www.publicstuff.com/request/view/9153983	MARCO BIAGINI	Sidewalk - Repair	SidewalkMissing	101014574904	Date 11/25/2020	Date Nov 30/20	Y
1821855	1510 QUEBEC ST		1. Type of Encroachment issue-Shrubs 2. If Other, provide details: 3. Describe the issue and location in detail:EasyPark - on the Quebec side of it thereacts a hedge/shrub and thereacts a wild rose bush thatacts growing over the sidewalk. Long branches of a rose bush. Itacts a hazard and hits you in the face. 4. (Don't ask just record - Did caller indicate they want a call back?)No 5. Confirm Address: 6. Safety concern present?undefined 7. Remediation recommended?undefined 8. If yes, provide details: 9. Parks able to assist in remediation?undefined 10. If yes, provide quoted cost for remediation: 11. Park Board Inspector name: 12. Inspector contact number: 13. Email address:		VINCE SANTORELLI	Trees and Vegetation Encroachment - City Property.		101015269828	8/8/2021	Aug 10/21	Y

1831652 1510 QUEBEC ST	ST 1. Type of Encroachment issue:Shrub	s Previously reported on August 8th with case 101015 Case was then directed to REFM, where it was reject		Trees and Vegetation Encroachment - City Property	101015323295	8/29/2021 Aug 30/21 Y
	2. if Other, provide details:	Case was then directed to AcFM, where it was reject	IPG.			
	3. Describe the issue and location in overgrown wild rose bush /shrub gro hits you in the face.  4. (Don't ask just record - Did caller in 5. Confirm Address:	wing over sidewalk. It is a hazard as it				
	6. Safety concern present?undefined					
	7. Remediation recommended?unde	ined				
	8. If yes, provide details:					
	9. Parks able to assist in remediation	undefined				
	10. If yes, provide quoted cost for rei	asdiation:				
	11. Park Board Inspector name:					
	12. Inspector contact number: 13. Email address:					
1455 QUEBEC ST CREEKSIDE PARK	2. if Other, provide details:Raised ed Science World South parking lot, crest the parking lot. Injury sustained.  3. Location:Street  4. Describe issue and location in deta South Parking lot, directly across from edge to the concrete right at the approximate of the contract of the street, and when turning right in to the street, and when turning right in to the edge of the went out from underneath. Chizen's Citizen said that when you're using the enough, in the bike lane, to make a whit that edge straight on. Citizen wou more to make it a safer transition for that this is an unsafe situation.  5. What direction were you travelling for this request due to Motor Vehicles.	actions the City is taking to make this safer.  ge of concrete on apron leading up to thing a hazard for cyclists turning in to the science world in the McDonald's, there is a raised on entrance to go in to the parking lot.  ke laine southbound along Quebeche parking lot entrance, their bicycle concrete, the tire turned and the bike parking lot entrance, there is no described by the parking lot entrance, the bike lane, you can't move out far idd enough turn in to the parking lot to id like to see the City smooth it out cyclists. Citizen has heard from others	vhat BLAIR GORDON RMS88 TODD	Street - Repair	xEmergency 101015570584	12/4/2021 Dec 4/21 Y

Flashers

Dumps (National Yards Only)

NA 921969569

#### Streets Operations Daily Crew Report Rev. July 09, 2020 Work order # and Hours 65 Crew# 1 3 4 5 Field Supervisor Mezzomo 604-619-2057 (signed) Superintendent Jim Bruce (signed) 3.30 PM AM -Hours of Work Pay Scale Group Emp# Employee Equip# M. Boudreau 6000 5.22(1) D. Woods C1271 6000 4 Equipment Name Equipment ID Running Hrs TRUCK, DUMP, 1 YARD C1271 Toilets Number of

Number of

Yrds Dumped

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Units Completed

Snow Fence

Sign safety when Departing Location: Cones

Signage Used: Activity Code Location:

Barricade

Tape

Ramps

Measurement



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CS # 1210343			Top Soil + seed
			Boulevard
			Clean up site
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Activity Code	Units Completed		Measurement
Location 5	Material	Amount	Comments
	The second secon		77307707
	Dump:	Location:	
Sign safety when Departing Location: Cones			ricade Ramps Flashers Delineators
		Г	By: (Initials
Signage Used:	Units Completed		
Activity Code	DINS COMBIETED		Measurement



# **Work Order Summary**

Work Order #: 1216073 Boulevard Hazard

Asset ID #: 101575

Group Project #: 86267 RSw\_Fit\_NM 65-2020 Streets Operations

Location: 1400 - 1599 QUEBEC ST

Operational Status: Ref #1: : Ref #2:

Service Request: Contact Name: Phone#:

Requested By: Requested Date: Initiated Date: Jul 06, 2020

Assigned By: Assigned To: DAVID WOODS

Assigned Date: Jul 06, 2020 Crew ID: RMA65 Work Started:

Result: Completed: Jul 09, 2020

Comments: Where: 5 meters S of Pole # 9-14 Hazard: Sidewalk Separation

Comments:

This work order created by inspection # 195185 Inspector: \$.22(1)(BRUCE MCDONALD) Inspected Date: 06/07/2020 10:43:18 AM

### Work Orders & Accomplishments:

WO#	Result	Completed Date				
1216073	Completed	Jul 09, 2020				
Accompli	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Jul (	09, 2020	Asphalt Fillet - Sidewalk	2	RMA65	DAVID WOODS	SE

Work Area Prefix: R SAP Network #: EERD86267 WBS#: EER-00009-SF-NM-AP

Parent Network: Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	\$0.00	\$0.00



# **Work Order Summary**

Work Order #:

1409167

RSw\_Flt\_NM 66-2022

Asset ID #:

101575

Group Project #:

94911

RSw\_Flt\_NM 66-2022

Streets Operations

Location:

1400 - 1599 QUEBEC ST

Operational Status:

Ref #1: :

Ref #2:

Service Request:

**Contact Name:** 

Phone#:

Requested By:

Requested Date:

**Initiated Date:** 

May 03, 2022

Assigned By:

Assigned Date:

BLAIR GORDON TODD

Assigned To: JOSE SIMOES

Crew ID:

- - - - - - - - -

Work Started:

Result:

Apr 27, 2022 Completed RMS66

Work Completed: Apr 27, 2022

Comments:

Crew 66 - Sidewalk Fillets - Non-MRN | Accomplishment Code: RSwAsFlt

#### Work Orders & Accomplishments:

WO#	Result	Completed Date				
1409167	Completed	Apr 27, 2022				
Accompl	ishment Date	Description	Quanti ty	Truck#	Assigned To	Comments
Apr	27, 2022	Asphalt Fillet - Sidewalk	4	RMS66	JOSE SIMOES	TC - 1400 Quebec St E/S

Work Area Prefix: R

SAP Network #:

EERD94911

WBS#:

EER-00009-SF-NM-AP

Parent Network:

Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	\$0.00	<u>\$0.00</u>	\$0.00

requestivae	CASEID Street	tFrom Stree	etTo STREET	NAME_1 STREETUNIT	POSTALCODE	LOCDETAILS	Notes	AddinasDetails	CONTACTNAME	PHONENIIM	numcall	DATECREATED	etchhean	Preferred Queue	EvantNotes:
Citizen Feedback Case	101015349554	1510	QUEBEC	. st			1. Describe details (who, what, where, when, why):  Clisen is upset that she's reported an issue of encroachment twice and have had it rejected twice and the issue is not being dealt with. She states that she walks down this sidewalk every day and it presents a hazard to her and would like the city to take care of it. Both of the previous cases were redirected to REFM.  2. Type of feedback: Complaint 3. Feedback regarding: City Department 4. Department 5. Division or Branch Name: REFM 6. Were any other cases or service requests created as a result of this feedback? Yes 7. If Yes, provide case number(s) or other relevant details: 10.1015/3223955 10.1015.569828 8. (Don't ask, just record - did caller indicate they want a call back?): Yes 9. Your address: 10. Contact number: 11. Contact number: 12. Email address:		s.22(1)	s.22(1)	1	9/9/21 9-32	9/9/21 11-46	Feedback	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Feedback Agent Took Ownership of Case: Agent Tinished: Case Closed Directed to Another City Department Emailed to Pasquale Pucci
Homelessness / Urban Issues Case	101015089798	1510	QUEBEC	: st		app version: 2.31 orginal address: Creekside Park alian: (DEEKSIDE PARK full: 1510 QUEBEC ST, VANCOUVER, BC	1. (Is this request from VPD?): No 2. Type of issue: Tents or structures on street or sidewalk 3. Other details: Or the south of science world against the fence 5. Provide number of tents and other structures:	PSs: 10179535-cp/-Click images below to expand-cp/-ca  5.22(1)  width-300' height-300'-c/p-cp/-Click images below to expand-cp/-ca herf="http://maps.googleapis.com/maps/api/staticmap/marken-s49.272865N2C- 123.108168/size-6003008/key-Nats/cybCh1 DWNN- SScsAbOrt1hKUPWickSeignature-f_q0rm0M0Vfwp984HHSFeca7TRe-7-simg src="http://maps.googleapis.com/maps/api/staticmap/marker-s49.272865N2C- 123.10868/size-60003008/key-Nats/cbl.1 DWNN- SScsAbOrt1hKUPWickSeignature-f_q0rm0M0Vfwp984HHSFeca7TRe-7-alta-mapurf width-300' height-300'-c/p-ca-p/-ca herf="http://www.publicstuff.com/requesty/view/10179535-/a>-cp/-ca	No Name No Name (ps)		1	6/5/21 <i>9-</i> 26	7/29/21 9:31	ing_Streets Operations	Agent Created Case: Publis Stuff request id: PSID10179535 Harmone Service Case Created / Updated: Hansen ServiceRequest Number: 1791547 created / updated at Saturday, June 05, 2021 9:26:14 AM Harnone Service Request has been reviewed: Case reviewed on 2021-66-07 7:55:00 AM. Harnone Service Request Assigned: Case was assigned on 2021-66-07 7:55:00 AM. Harnone Service Request Assigned: Case was assigned on 2021-66-07 7:55:00 AM. Harnone Change in Comments: Comments: Long 1721 - 15:10 Quebec - Refer to Parks Board, this is their property Crew 502   Jun 10/21 - Referred to park rangers. Added on 2021-06-10 10:28-44 AM. Duplicate Request: 30 - Duplicate Request. Jul 11/21 - See SR 1808159. Resolved on 2021-07-11 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2021-07-29 09:24-31 5 Duplicate Request: 30 - Duplicate Request. Jul 11/21 - See SR 1808159. Resolved on 2021-07-11 12:00:00 AM. Case Reopened: Repeaced for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-07-29 09:30:02.983 Open31 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Ferplicate Pemporary re-open 17 Add Servict Of Move to other Queue' Harnon Service Case Crosed. Updated: Hansen ServiceRequest Number: 1791547 created / updated at: Thursday, July 29, 2021 9:31:21 AM Agent Finished: Case Closed. Closed date: 2021-07-29 09:31:22 23 Sack to previous status Closing case after 'Add Event'
Grafftil Removal - City Property Case	101015245029	1510	QUEBEC	: ST		app version: 2.31 orginal address: 1455 Quebe \$1 alias: 1455 QUEBE \$27 full: 1250 QUEBE \$27, WANCOUVER, IIIC	StreetSidewalkorLane S. Provide details: there is big graffilion the walkway in front of Science world building, please remove it. Thanks	PS Description: undefined-pp/PS#: 10519010-pp/>Click images below to espand-op/>-a harf-http://maps.googleapis.com/maps/api/staic.map/markers=49.2724485N2C- 123.1021586stee=600x3008kep=Atta9/chit_DWnYM- 55scsAshbri hKtUPWickSignature-kt4qUjEppRMVardA1SYHgsrKg=>-imapur- cr-http://maps.googleapis.com/maps/api/statemaps/markers=49.2724485N2C- 123.1021586stee=600x3008kep=Atta9/chit_DWnYM- 12			1	7/29/21 10:16	8/12/21 8:19	Eng_Graffiti Management - Soodbye Graffiti Contractor	Agent Created Case: Public Stuff request (dr. PSI)10510010 Agent Trinished: Case Closed. Coxed date: 2021-08-12 08:17:25.75 Service Provided  Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-08-12 08:19-51.24 Closed date: 2021-08-10-10-19-51.24 Closed date: 2021-08-10-10-19-51.24 Closed date: 2021-08-10-10-19-51.24 Closed Complete Status and Resolution Comment to PS case
Graffiti Removal - City Property Case	101015924168	1510	QUEBEC	:ST		app version: 2.31 orginal address: Creekside Park alias: CREEKSIDE PARK full: 1510 QUEBEC ST, VANCOUVER, BC	1. Location: CtyProperty 2. 2. Property Type: StreetSidewalkortane 5. 5. Provide defails:	PS8: 11805897-cp/-Click images below to expand-cp/-ca \$.22(1)  width-"300" height-"300"cp/-Click images below to expand-cp/-ca  imageuri*  width-"300" height-"300"cp/-Click images below to expand-cp/-ca  herf="http://maps.googleapis.com/maps/api/staticmap/markers-48/272506%2C-  123.1018778size=6000.00308key=Mz85ycholl_DWAN_352ca.AbhdTlhk1UN/xit.8aijgnature=sotYsn52l_RouledYSio- msePASM*-"simg urc-"http://maps.googleapis.com/maps/api/staticmap/markers-49/272506%2C-  123.1018778size=600.00308key=Mz85ycholl_DWAN_352ca.AbhdTlhk1UN/xit.8aijgnature=sotYsn52l_RouledYSio- msePASM*-"alt-"mapurif width="300" height="300">cls-ca/c> herf="http://www.publicstuff.com/request/view/11805897-http://www.publicstuff.com/request/view/11805897-la>-cp/-  herf="http://www.publicstuff.com/request/view/11805897-http://www.publicstuff.com/request/view/11805897-la>-cp/-	s.22(1)	s.22(1)	1	4/11/22 72:40		eng_Graffiti Management - Goodbye Graffiti Contractor	Agent Created Case: Public Stuff request d: PSID11805897 Agent Finished: Case Closed. Glosed date: 202-26-94 08:07:35.773 Service Provided
Graffiti Removal - City Property Case	101015924172	1510	QUEBEC	.st		app version: 2.31 orginal address: Creekside Park allas: CREEKSIDE PARK full: 1510 QUEEKS TJ, VANCOUVER, BC	1. Location: Cip/mperty Cip/mperty 2. Property Type: StreetSidewalkortane 5. Provide defails:	PS8: 11805905-p/-Click images below to expand-p/-ca \$.22(1) width='300' height='300'-x/a>-cp/-click images below to expand-p/-ca width='300' height='300'-x/a>-cp/-click images below to expand-p/-ca herf='http://maps.googleapis.com/maps/hapl/staticmap/markers-49.272662%2C- 123.1089384;se=60003008key=hatsp/cht_DWNN- SScckAbOrthINLUYKCkeignature=9uCVVCmOttbioWafgHuDRabORQ='>-kimg strc='http://maps.googleapis.com/maps/ps/staticmap/markers-49.272662%2C- 123.1089384;se=60003008key=hatsp/cht] bwNN- SScckAbOrthINLUYKCkeignature=9uCVVCmOttbioWafgHuDRabORQ='ab='mapsurf width='300' height='300'>-/a>-p/-ca herf='http://www.publicstuff.com/request/view/11805905'>http://www.publicstuff.com/request/vie		s.22(1)	1	4/11/22 22:43	4/20/22 7:38	ing_Graffiti Management - Soodbye Graffiti Contractor	Agent Created Case: Publis Stuff request id: PSID11805905 Agent Rinisher Sac Olosed. Closed date: 2022-04-20 07/38:39.313 Service Provided
Discarded Needle Pickup Request	101014374830 INTER	RSECTION	QUEBEC	ST TERMINALAV			1. Provide details:  Please be as specific as possible when describing location, especially if needles are in a large area such as a park. Landmarks and compass directions are especially helpful (e.g.* At the northeast comer of the playground?).  Caller said needle on sidewalk on west ide of Quebec St., north of Terminal Ave., infront Science World.  2. Indicate number of needles:  3. Name (for VanConnect requests only):  4. Phone number (for VanConnect requests only):  1. Type of animal:  Raccoon		s22(1)	s.22(1)	1	9/19/20 15:05	9/19/20 15:06	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: ACCS - Drug Policy Agent Finished: Case Closed. Closed date: 2020-09-19 15:06:54.97  Agent Created Case:
Dead Animal Pickup Case	101015518972 INTER	RSECTION	QUEBEC	:ST TERMINAL AV			Action  2. If Marine Life or Other, provide details:  3. Animal weight:  0 - 20 kg (0 - 44 lbs)  4. Is animal in traffic or otherwise a safety hazard?  No  5. If Wes, provide details:  6. Is animal on school or Park grounds?  No  7. If wes, provide details:  8. (Don't ask, just record - did caller indicate they want a call back?):  No	Dead raccoon is on the side of the sidewalk, next to the shrubs (that have red berries on them), located on the West side of Quebec Street, just North of Terminal Ave, across the street from VanCky.	5.22(1)	§ 22(1)	1	11/16/21 16:51		Eng_Sanitation - Street Cleaning Services	Agent Updated Case Details: Reallocated to queue: Eng. Sanitation - Street Cleaning Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1868495 created / updated at Tuesday, November 16, 2021 10:18:56 PM  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1868495 created / updated at Tuesday, November 16, 2021 10:19:47 PM  Hansen Service Request has been reviewed: Case reviewed on 2021-11:17 6:19:42 AM.  Hansen An action has been scheduled: 0n 2021-11:17 6:19:42 AM an action has been scheduled for 2021-11:17 6:19:00 AM.  Hansen Change in Comments: Comments: ServiceMed to Foreman. Added on 2021-11:17 6:10:17 AM.  Service Provided: 10 - Service Provided. done. Resolved on 2021-11:18 1:32:00 PM.  Glosed date: 2021-11:18 13:33:06.243  Service Provided. done. Resolved on 2021-11:18 1:32:00 PM.

Streets - General Issues	101015464207	INTERSECTION	QUEBECST	TERMINAL AV		1. Type of Inquiny: Other - Non-Emergency 2. If Other, novide details: 3. Describe the Issue in detail: Solitard repair, Soliand as crooked/damaged. Bollard is on Sidewalk area , not in park. picture included from Vancconect case: URL Inst. § 22(1) 4. It his request us to Notion Vehicle Accident? Unknown 5. If Yes, provide details on license plate number or other details (if known): 6. (Don't ask just record - Did caller indicate they want a call back?) No	P5I011025747	.2021 October, Anonymous		1 10	/26/21 12-40	10/27/21 12:56	Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Harsens Service Case Created / Updated: Hassens ServiceRequest Number: 1856989 created / updated at Tuesday, October 26, 2021 12:42:34 PM Harsen Service Request Assigned: Case was assigned on 2021-10-27 21:00.00 AM. Harsen Change in Comments: Comments: Oct 17/21: Referred to M Biggini. Added on 2021-10-27 7:15:00 AM. Harsen Change in Comments: Comments: Oct 17/21: Referred to M Biggini. Added on 2021-10-27 7:15:00 AM. Harsen Change in Comments: On 2011-10-27 12:00:00 AM. No Action Private Property: 45 - No Action-Private Property. Oct 27/21 - Went to site. These bollards are on scienceworld property - M Biagini. Resolved on 2021-10-27 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2021-10-27 12:5-52-237 No Action Private Property. 45 - No Action-Private Property. Oct 27/21 - Went to site. These bollards are on scienceworld property - M Biagini. Resolved on 2021-10-27 12:00:00 AM.
Trees and Vegetation Encroachment - City Property	10110157669278	1510	DUBBERST			1. Type of Encroachment issue: Shrubs 2. If Other, provide details: 3. Describe the issue and location in detail: Easipa's on the Quebec side of it there's a hedge/shrub and there's a wild rose bush that's growing over the sidewalls. Long branches of a rose bush. It's a hazard and hits you in the face. 4. (Don't ask just record - Did caller indicate they want a call back?) No S. Confirm Address: 6. Safety concern present? undefined 7. Remediation recommended? undefined 8. If yes, provide details: 9. Parks able to assist in remediation? undefined 10. If yes, provide quoted cost for remediation: 11. Park Board inspector name: 11. Park Board inspector name: 12. Inspector contact number: 13. Email address:		2021 August, Anonymous			8/8/21 16:55	\$/17/117-75	Eng. Streets Operations	Agent Created Case: Agent Updated Case Created / Updated Hansen ServiceRequest Number: 1821855 created / updated at Sunday, August 08, 2021 4:56:48 PM Hansen Service Request Assigned: Case was assigned on 2021-08-09 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 2021-08-09 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 2021-08-09 12:00:00 AM. Hansen Change in Comments: Comments: Aug 19/1: Aeferred to V Santorelli Added on 2021-08-09 12:00:00 AM. Directed to Another City Department: 20 - Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-01 12:00:00 AM. Agent finished: Case Closed. Closed date: 20/21-08-12:12:25:27/6 Directed to Another City Department 20 - Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec - Refer to REFM - H Khan   Aug 12/21 - Referred to 311. Resolved on 2021-08-10 Directed to Another City Dept. Aug 10/21 - 1510 Quebec
Property  Trees and Vegetation Encroachment - City	101015269828	1510				1. Type of Encroachment issue: Shrubs 2. If Other, provide details: 3. Describe the issue and location in detail: Olizen is saying there is big overgrown wild rose bush /shrub growing over sidewalk. It is a hazard as it hits you in the face. 4. (Don't sak just record - Did caller indicate they want a call back?)  5. Confirm Address: 6. Safety concern present? undefined 7. Remediation recommended? undefined 9. Parks able to assist in remediation? undefined 10. If yes, provide details: 9. Parks able to assist in remediation? undefined 10. If yes, provide grunted cost for remediation: 11. Park Board inspector name: 21. Inspector contact number: 21. Inspector contact number:								Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1831652 created / updated at Sunday, August 29, 2021 12:55:35 PM Hansen Change in Comments: Comments: Aug 30/21 - Referred to V Santovelli. Added on 2021-08-30 7:30-22 AM. Hansen Service Request Ansigned: Case was assigned on 2021-08-30 12:00:000 AM. Directed to Another City Department: 20 - Directed to Another City Dept. Aug 30/21 - 15:10 Quebec - Refer to REFM b whynott   Sep 2/21 - Referred to other department. Resolved on 2021-08-30 12:00:000 AM. Agent Finished: Case Closed. Closed date: 2021-08-02 12:19:56:617 Directed to Another City Dept. Aug 30/21 - 15:10 Quebec - Refer to REFM b whynott   Sep 2/21 - Referred to other department. Resolved on 2021-08-02 12:19:56:617 Directed to Another City Dept. Aug 30/21 - 15:10 Quebec - Refer to REFM b whynott   Sep 2/21 - Referred to other department. Resolved on 2021-08-30 12:00:000 AM. Case Reopened: Temporary re-open to 'Add Event' OR' Move to other Queue' Hansen Change in Comments: Comments: Sep 2/21 - Emailed 311 to refer to REFM Added on 2021-09-02 2:18:17 PM. Agent Finished: Case Closed. Closed date: 2021-09-02 14:22-41.403 Back to previous status Closing case after 'Add Event'
Property  Water General Work Request	101015323295	3510	QUEBEC ST	TERMINAL AV		1. Type of issue:  Valve Lid/Cover Missing  2. Provide details:  Clicen saps someone could injure themselves/ break their leg if they tripped or fell into the box. Located on the SE corner of Quebte and Terminal on the sidewalk.  3. If Valve Lid/Cover issue, describe what the item looks like (e.g. size or shape of the cover, logo, etc.):  Clizen saps sidewalk cover for pipe access in missing. Approx. 1 ft. by 1 ft.  He saps the lid would probably say WWW.  4. Is the Valve Lid/Cover in the middle of:  Sidewalk  5. If Valve Lid/Cover issue, is there an immediate danger to the public?  Yes  6. If the leak is on the road (NOT boulevard or sidewalk) OR passer-by (someone other than property owner/designate) is reporting a leak on private property, don't explain charges but record callers name/phone number.  7. Is the caller:  undefined  8. What is the billing name, address, phone number and contact name of the person authorizing the crew callout?  9. Advise caller: Water Operations does need me to advise you that there is a possibility of charges for this request. Water Operations will contact you to discuss this further.  10. (Don't ask, just record - did caller indicate they want a call back?):  No  11. Your name:  12. Contact number:  13. Email address:		\$ 22(1)	\$.22(1)		(29/21 12:52 (29/20 17:27		ing Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Water Operations Agent Updated Case Details: Reallocated to queue: Eng_Water Operations Harson Service Case Created / Updated: Harson ServiceRequest Number: 1637549 created / updated at Monday, June 29, 2020.5:30:11 PM Harson Service Case Created / Updated: Harson ServiceRequest Number: 1637549 created / updated at Monday, June 29, 2020.5:30:20 PM Harson Change in Comments: Comments: Laver for Tomorrow as crew does not have lid cover as Per Aran 1047. Will send to Sanitation to make the area safe Added on 23/016/2024 3PM. Harson Service Request has been reviewed: Case reviewed on 30/06/2020 7:08:00 AM. Harson Service Request Assigned: Case was assigned on 30/06/2020 7:08:00 AM. Harson Mork Corder Created: Work ofter 1124696 has been initiated on 30/06/2020 7:08:00 AM. Work Order type is WWAmtc. Harson Change in Comments: Comments: Lin 27/20 - Quebec Ramp; Terminal - Water case cover missing, Put pylon in hole Sanitation Emergency Crew Log Sheet. Added on 30/06/2020 13:50:32 AM. Harson Change in Comments: Comments: Lin REPLACED JUNE 30, 2020. Added on 02/07/2020 11:50:32 AM. Harson Change in Comments: Comments: Lin REPLACED JUNE 30, 2020. Added on 02/07/2020 11:50:32 AM. Agent Finished: Case Closed.  Closed date: 2020-07-20 11:53:38:277 Service Provided: . Resolved on 30/06/2020 12:00:00 AM.
Vegetation Maintenance on Street Right- of-Way Case		INTERSECTION	QUEBECST	TERMINAL AV		1. Type of vegetation: Grass/Turf 2. If Other, provide details: 3. Asset ID from Vanhlap: #3.00E3 #3.0		s.22(1)	5.22(1)		/30/20 11-35		PR Park Maintenance -	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Streets Horticulture Agent Updated Case Details: Reallocated to queue: PR Park Maintenance - Downtown Reason for realocation: Please maintain.  Agent Finished: Case Closed. Closed date: 2021-10-26 14:10:26:553 Acknowledged

	II.															
						1										
						1		1. Type of violation:								
1	l			1	1	l	I	Other 2. Location of violation:			1		I	1	1	
						1		City Property - Street/Sidewalk								
						1		3. Confirm address (for VanConnect only):								
						1		<ol> <li>Provide the date (MM-DD-YYYY) and time (00:00 AM/PM) the violation was observed:</li> </ol>								
	l			1	1	l		09/26/2020 at 6:25 pm			1		I	1	1	
1	l			1	1	l	I	5. If business, provide business name:			1		I	1	1	Agent Created Case:
						1		If park or beach, provide park or beach name:     Provide details:								Agent Updated Case Details: Reallocated to queue: Feedback
						1		7. Provide decails:  Citizen driving WB on Terminal, turning SB on Quebec. COVID concerns about a homeless person climing "all over her car	,							Agent Took Ownership of Case:
						1		to try and clean her windshield, after she indicated she wasn't interested. She would like to see greater enforcement of								Agent Finished: Case Closed.
						1		COVID precautions for people who are being agressive (when panhandling/ cleaning windshields) in situations such as this								Closed date : 2020-09-26 20:43:37.253
						1		8. Neighbourhood:								Alternate Service Provided
						1		UNKNOWN								Created COVID FB case
COVID-19 - Enforceme	nent Request Case	101014396196	INTERSECTION	QUEBEC ST	TERMINAL AV	1		9. Contact number:		s.22(1)	s.22(1)	- ,	9/26/20 18:30	9/26/20 20:43	Feedback	
COVID 15 EMOTECHIC	ient nequest case	101014330130	INTERSECTION	QUEDECSI	TEMPINATERY					J.EE(1)	0.22(1)		3/20/20 20:30	3/20/20 20:45	Гссаваск	
						1										
						1										
						1										
						1										Agent Created Case:
						1										Agent Updated Case Details: Reallocated to queue: Eng_Sanitation - Street Cleaning Services
1	l			1	1	l	I				1		I	1	1	Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1821334 created / updated at Friday, August 06, 2021 8:11:41 PM
	l			1	1	l	I				1		I	1	1	Harisen Service Case Created / Updated: Harisen Servicerequest Number: 1821334 created / Updated at Friday, August 06, 2021 8:11:41 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1821334 created / Updated at Friday, August 06, 2021 8:12:19 PM
	ļ			1	1	l	I				1		I	1	1	Hansen Service Request has been reviewed: Case reviewed on 2021-08-06 8:28:00 PM.
1	l			1	1	l	I				1		I	1	1	Hansen Service Request Assigned: Case was assigned on 2021-08-06 8:27:00 PM.
	l			1	1	l	I	1. Type of garbage:			1		I	1	1	Hansen Change in Comments: Comments: DISPATCHED TO EMERGENCY TRUCK. Added on 2021-08-06 8:28:36 PM.
	l				1	l	İ	Garbage 2. If Other, provide details:			1		I	1	1	Hansen an action has been scheduled: On 2021-08-09 6:27:29 AM an action has been scheduled for 2021-08-09 6:27:00 AM.  Hansen Change in Comments: SR Forwarded to Foreman. Added on 2021-08-09 6:29:07 AM.
1	l			1	1	l	I	If Other, provide details:     (What collection zone is the abandoned garbage located?)			1		I	1	1	Hainsen Change in Comments: Six norwarded to Foreman. Added on 2021-08-09 5/25/UV AM. Item not found: 771 - Snitiation: Item not found. Item not found. Item on to found. Item (Society on 2000) AM.
	l			1	1	l	I	Not Applicable			1		I	1	1	Rem for found: 7.7 - Salmator, nem not found, item not found. Resolved on 2021-06-10 12:00:00 AM. Agent Finished: Case Closed.
1	l			1	1	l	I	4. Provide details:			1		I	1	1	Closed date : 2021-08-10 14:01:35.143
	l			1	1	l		large pile of loose garbage on sidewalk at Central St side of McDonalds.			1		I	1	1	Item not found
						1		<ol><li>(Don't ask, just record - did caller indicate they want a call back?):</li></ol>								771 - Sanitation: Item not found. Item not found Resolved on 2021-08-10 12:00:00 AM.
				l		l		No	2004/00/05/20 44 545			I .			Eng_Sanitation - Street	
Abandoned Non-Recyc	cyclables Pickup Case	101015267518	1527	MAIN ST		V6A 2W5			2021/08/06 20:11:54 ~~ Susan Picha ~~	2021 August, Anonymous		1	8/6/21 20:09	8/10/21 14:01	Cleaning Services	
						1										
						1										
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1	l			1	1	l	I	Please be as specific as possible when describing			1		I	1	1	
						1		location, especially if needles are in a large area such as a park. Landmarks and compass directions are especially helpful								
						1		(e.g. "At the northeast corner of the playground").  Corner of Main and Central on the drive-thru side of McDonald's near the sidewalk there are 6 needles.								Agent Created Case: Agent Updated Case Details: Reallocated to queue: ACCS - Drug Policy
						1		Indicate number of needles:								Agent opdated case betails: reallocated to queue: ACCS - Drug Policy
						1		5+								Agent Finished: Case Closed.
								an gua			1	- 1		1		Closed date : 2020-05-22 09:19:32.95
				1				3. Name (for VanConnect requests only):					1	1		
Discarded Needle Picks	ckup Request							Name (for vanconnect requests only):     Phone number (for VanConnect requests only):			- 00(4)					
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:17	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:17	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:1	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:17	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:17	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5		4. Phone number (for VanConnect requests only):		s.22(1)	s.22(1)	) 1	5/22/20 9:17	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5				s.22(1)	s.22(1)	) 1	5/22/20 9:11	5/22/20 9:19	) ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5		4. Phone number (for VanConnect requests only):  1. Type of Property:		s.22(1)	s.22(1)	1	5/22/20 9:1:	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5		4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail:		s.22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9:19	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5		1. Type of Property: Busines: 2. If Other, provide details: 3. Describe the issue in detail: MacConald at Main St. & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St. or		s.22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9:15	ACCS - Drug Policy	
		101014023738	1527	MAIN ST		V6A 2W5		Type of Property: Business J. Hother, provide details: D. Sescribe the issue in detail: MacDonaid at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St.		s.22(1)	s.22(1)	) 1	5/22/209:1	5/22/20 9:19	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services
		101014023738	1527	MAIN ST		V6A 2W5		1. Type of Property: Business: Lif Other, provide details: 3. Describe the issue in details: MacConalds At Main St. & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St. or Quebec St. A. Condition of sidewalk:		s 22(1)	5.22(1)	) 1	5/22/209:1	5/22/20 9:19	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services
		101014023738	1527	MAIN ST		V6A 2W5		Type of Property: Business I. Type of Property: Business I. If Other, provide details: J. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec St A. Condition of sidewalk: Not Shovelied		s.22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9:15	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM
		101014023738	1527	MAIN ST		V6A 2W5		Type of Property: Business I forther, provide details: S. Jescribe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main 51 or Quebec 54. Condition of sidewalk: Not Shovelled S. If Other, provide details: S. If Other, provide details: For the provided details: For the pr		s.22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9:15	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM. Agent Rinished: Case Closed.
		101014023738	1527	MAIN ST		V6A 2W5		1. Type of Property: Business 2. If Other provide details: 3. Describe the issue in detail: MacDonald x Man St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. If Other provide details: Not Shovelled St. Forwide details: Not Shovelled St. If Other, provide details: 6. Provide data and time of incident: Jan 13th, 2020 at 4pm		s.22(1)	s.22(1)	) 1	\$/22/209:1:	5/22/20 9:19	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided . Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01-15 08:05:19.813
		101014023738	1527	MAIN ST		V6A 2W5		Type of Property: Business I forther, provide details: S. Jescribe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main 51 or Quebec 54. Condition of sidewalk: Not Shovelled S. If Other, provide details: S. If Other, provide details: For the provided details: For the pr		s.22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9:14	ACCS - Drug Policy	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01:15 08:05:19.813
Spous and let Promise		101014023738	1527	MAIN ST		V6A 2WS		4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No		s 22(1)	s.22(1)	) 1	5/22/20 9:1:	5/22/20 9-19		Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided . Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01-15 08:05:19.813
Snow and Ice Removal Ubilation		101014023738	1527	MAIN ST		V6A 2W5		1. Type of Property: Business 2. If Other provide details: 3. Describe the issue in detail: MacDonald x Man St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. If Other provide details: Not Shovelled St. Forwide details: Not Shovelled St. If Other, provide details: 6. Provide data and time of incident: Jan 13th, 2020 at 4pm			s.22(1)	1			ACCS - Drug Policy  Eng. Kent Construction Supplies and Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01:15 08:05:19.813
Snow and Ice Removal Violation		101014023738 101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No		S 22(1)	s.22(1)	1	5/22/20 9:1:		Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01:15 08:05:19.813
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01:15 08:05:19.813
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020-01:15:08:05:19.813 Service Provided Resolved on 14/01/2020 12:00:00 AM.
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Glosed date: 2020-01:15 08:05:19.813 Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Finished: A Resolved on 14/01/2020 12:00:00 AM.
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frisinber Case Closed. Closed date: 2020-01-150 60:519.813 Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created ( Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM. Agent Rinished: Case Closed. Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Agent Create
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Closed date: 2020-01:15 08:05:19 813 Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021:1-23 1-91 18 PM.
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM. Agent Rinished: Case Closed. Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Agent Create
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Case Cosead. Closed date: 20:20-01:150:05:19.813 Service Provided: 10 - Service Provided: Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been ereleved: Case reviewed on 2021:1-31-31 19-18 PM. Hansen an action has been scheduled: On 2021:1-31-19-11 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided: Resolved on 2021:1-31-31 19-18 PM. Service Provided: 10 - Service Provided: Resolved on 2021-13-31 19-18 PM. Service Provided: 10 - Service Provided: Resolved on 2021-13-31 19-18 PM. Service Provided: 10 - Service Provided: Resolved on 2021-13-31 19-31 PM an action has been scheduled for 2021-12-30 1:49:00 PM.
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Created Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Publis Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Request has been reviewed: Case reviewed on 201:12-30 1:49:18 PM. Hansen Service Request has been reviewed: 0.194:17 PM and antion has been scheduled: On 2021:1-30 1:49:18 PM. Hansen Provided: 10 - Service Provided: . Resolved on 2021:12-31 2:40:00 PM. Service Provided: 10 - Service Provided: . Resolved on 2021:12-31 2:40:00 PM. Agent Finished: Case Closed: .
Snow and Ice Removal Violation		101014023738	1527	MAIN ST  MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosed. Clase Guest. Closed date: 2023-01:10:00:05:19.813 Service Provided: 0:00:05:19.813 Service Provided: Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been ereleved: Case reviewed: 0:2021-13-10:19-18 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:10 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:10 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:43:17-26
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Closed date: 2020-01:15 08:05:19 813 Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been ereviewed: Case reviewed on 2021:12-31 1:49:13 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:317.26 Service Provided 10 - Service Provided 11 - Service Provided 12 - Service Provided 13 - Service Provided 14 - Service Provided 15 - Service Provided 16 - Service Provided 17 - Service Provided 18 - Service Provided 18 - Service Provided 19 - Service Provided 19 - Service Provided 19 - Service Provided 10 - Service Provided
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Rinished: Case Closed. Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Agent Rinished: Agent Rinished: Case Created / Updated: Hansen ServiceRequest Number: 1885:268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885:268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:18 PM. Hansen Service Request has been reviewed: 0.19-917 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Agent Rinished: Case Closed. Closed date: 2021-12-31 1:443:17.26 Service Provided. Besolved on 2021-12-31 2:40:00 PM. Case Reopened for Public Stuff Feedback
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Closed date: 2020-01:150 05:19 813 Service Provided: 10 - Service Provided: Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed: O2021-13-31 1-91-18 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 14:43:17.26 Service Provided 10 - Service Provided 11 - Service Provided 12 - Service Provided 13 - Service Provided 14 - Service Provided 15 - Service Provided 16 - Service Provided 17 - Service Provided 18 - Service Provided 18 - Service Provided 19 - Service Provided 19 - Service Provided 10 - Service Provided 10 - Service Provided 10 - Service Provided 11 - Service Provided 12 - Service Provided 13 - Service Provided 14 - Service Provided 15 - Service Provided 16 - Service Provided 17 - Service Provided 18 - Service Provided 18 - Service Provided 19 - Service Provided 10 - Service Provided 10 - Service Provide
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:18 PM. Hansen Service Request has been reviewed: 10:49:17 PM and antibase has scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided Resolved on 2021-12-31 2:40:00 PM. Capent Finished: Case Closed. Closed date: 2021-12-31 1:44:31:26 Service Provided. 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:012
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frisinbet. Case Cosed. Closed date: 2020-01-150 80:519.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-31 1:49:13 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 14:43:17 26 Service Provided 10 - Service Provided 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 13:44:45:0.12 Opens 31 Feedback
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Publis Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:18 PM. Hansen Service Request has been reviewed: 0.19:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Service Provided: 2021-12-31 1:443:17.26 Service Provided. 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:012 Open-31 I Feedback Send Complete Status and Resolution Comment to PS case
Snow and Ice Removal Violation		101014073738	1527	MAIN ST				2. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 54. 4. Condition of sidewalk: Not Shovelied 5. If Other, provide details: 6. Provide atea and time of incident: Inn 13th, 2000 at 4gm 7. (Don't sak, just record - did caller indicate they want a call back?): No 8. Provide property address:			s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Closed date: 2020-01:150 80:519 813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021:12-31 1:49:13 PM. Hansen an action has been scheduled: On 2021:12-31 1:49:17 PM an action has been scheduled for 2021:12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021:12-31 1:44:317:26 Service Provided 10 - Service Provided 11 - Service Provided 12 - Service Provided 13 - Service Provided 14 - Service Provided 15 - Service Provided 16 - Service Provided 17 - Service Provided 18 - Service Provided 18 - Service Provided 19 - Service Provided 19 - Service Provided 19 - Service Provided 10 - Service Provided 11 - Service Provided 11 - Service Provided 12 - Service Provi
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				4. Phone number (for VanConnect requests only):  1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main St or Quebec St. Not Shovelled 5. If Other, provide details: 6. Provide date and time of incident: Jain 13th, 2003 off afm 7. (Don't ask, just record - did caller indicate they want a call back?): No	PS Description: The sidewalk on Quebec st side of the McDonald's has not been cleared, and poses a clear rhanner of		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Publis Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Foxed Case: Publis Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:18 PM. Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled: On 2021-12-31 1:49:17 PM and action has been scheduled: On 2021-12-31 1:49:17 PM and action has been scheduled: On 2021-12-30 1:49:17 PM and action has been scheduled: On 2021-12-31 1:49:17 PM and action has been scheduled: On 2021-12-31 1:49:17 PM and action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:12 Open-31 If Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:40:40:01 PM. Closed date: 2021-12-31 1:40
Snow and Ice Removal Violation		101014073738	1527	MAIN ST				2. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 54. 4. Condition of sidewalk: Not Shovelied 5. If Other, provide details: 6. Provide atea and time of incident: Inn 13th, 2000 at 4gm 7. (Don't sak, just record - did caller indicate they want a call back?): No 8. Provide property address:	PS Description: The sidewalk on Quebec st side of the McDonald's has not been cleared, and poses a clear danger of slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Cosead. Closed date: 2020-01:150 80:519 813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021:12-31 1:49:13 PM. Hansen an action has been scheduled: On 2021:12-31 1:49:17 PM an action has been scheduled for 2021:12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021:12-31 1:44:317:26 Service Provided 10 - Service Provided 11 - Service Provided 12 - Service Provided 13 - Service Provided 14 - Service Provided 15 - Service Provided 16 - Service Provided 17 - Service Provided 18 - Service Provided 18 - Service Provided 19 - Service Provided 19 - Service Provided 19 - Service Provided 10 - Service Provided 11 - Service Provided 11 - Service Provided 12 - Service Provi
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 51. MacDonald at Main 52 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 52. A. Condition of sidewalk: No Shovelied 5. If Other, provide details: 6. Frovide date and time of incident: 1. In 18th, 2000 at 4pm 7. (Don't ask, part ecord - did caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 4. Condition of sidewalk: Not Shovelied	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs overnight. y=S#: 11317094Click images below to expand> <a>a</a>		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frinished: Case Cosed. Closed date: 2020-01:150 80:519.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed on 2021:13-31 19:41 PFM. Hansen an action has been scheduled: On 2021:12-31 1:49:17 PM an action has been scheduled for 2021:12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021:12-31 14:44:317.26 Service Provided 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021:12-31 13:44:54:51.2 Description of the Study of the Stu
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shoveliled snow from the sidewalk along Main 51 or Quebec 51. Condition of sidewalk: Not Shovelied 5. If Other, provide details: 5. If Other, provide details: 6. Provide data ont time of incident: Jan 13th, 2020 at 4pm 7. (Don't ask, pare cored – did caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business Business 4. Condition of sidewalk: Not Shovelied 6. Date and time of incident:	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs overnight.cy/>PS#: 11317094cy/>Click images below to expandcy/>-a href="http://mapx.googleapis.com/mapx/apy/staticmap/markers=89.271998%2C-		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Created Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Publis Stuff request id: PSID11317094 Hansen Service: Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service: Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service: Request has been reviewed: Case reviewed on 2021-12-30 1:49:19 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:19 PM Hansen an action has been scheduled: On 2021-12-31 1:49:19 PM and action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Capent Finished: Case Closed. Closed date: 2021-12-31 1:43:17.26 Service Provided. Resolved on 2021-12-31 1:43:17.26 Service Provided. Resolved for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:12 OpenS11 Feedback Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:61.21 OpenS11 Feedback Service Provided. Resolved on 2021-12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:61.27 OpenS11 Feedback Service Provided. Resolved on 2021-12-30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:46:217 Back to previous status. Closed date: 2021-12-31 1:44:45:46:227 Back to previous status.
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. If Other, provide details: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 51. MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 52.  4. Condition of sidewalk: No 31 broelled.  5. If Other, provide details: 6. Frovide date and time of incident: Jan 13th, 2000 at 4pm 7. (Don't ask, just record - did caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 4. Condition of sidewalk: Not Shovelled 6. Date and time of incident: 2017/12/39 - 130pm	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs ownginth, csp/PSis 11/3094-csp/Cick images below to espandscp/crad here*http://maps.googleapis.com/maps/ap/staticmap/markers-48/217989832C- 122.31053736/cse-6005003086ep-4250/chil JWWN-755-6xsh/drhfsLUNYMckeignature-skPad0xw1umcsSZI-		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frinished: Case Cosead. Closed date: 2020-01:150 60:519 813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Hansen Service Request has been reviewed: Case reviewed con 20:12:13-31 1:49:18 PM. Hansen an action has been scheduled: On 2021-12:30 1:49:17 PM an action has been scheduled for 2021-12:30 1:49:00 PM. Agent Finished: Case Closed. Closed date: 2021-12:31 1:44:31:22.6 Service Provided 10 - Service Provided 10 - Service Provided. Resolved on 2021-12:31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12:31 1:44:45:01.2 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-port to 'Mdd Event' O'N 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Friday, December 31, 2021 2:45:45 PM Agent Finished: Case Closed. Closed date: 2021-12:31 1:44:54:62:12 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-port to 'Mdd Event' O'N 'Move to other Queue' Hansen Service Case Closed. Closed date: 2021-12:31 1:44:54:62:27 Back to previous status Closing case after 'Add Event' Case Reopened: Reopened re-Public Stuff Feedback
Snow and Ice Removal Violation		101014023738	1527	MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main St & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec St. 4. Condition of sidewalk: Not Shovelied 5. If Other, provide details: 6. Provide date and time of incident: Jan 13th, 2020 at 4gm 7. (Don't ask, jar record - did caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 4. Condition of sidewalk: Not Shovelied 6. Date and time of incident: 2021/1/3/30 - 1:30pm 7. (Cont ask, jar record - did caller indicate they want a call back?):	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs overnight, cap-Psix: 11317094-cp-Cluck images below to expandencyle-ra href-inttp://maps.googleapis.com/maps/apl/staticmag/mankers=49.217998\text{82C}.  123.105378&ize=600x3008key=Altz8yCchil_DWN-55scx4bOhr1AtXUVXic&signature=iPad0XwVumcsSZI-ks3782W0-5mg scv=thtp://maps.googleapis.com/maps/apl/staticmagn-ariers=49.217998\text{82C}.		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Created Closed date: 2020-01:15 80:05:19.813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Publis Stuff request id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:19 M. Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:19 M. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 1:49:10 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Exeponed for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:31.72 6 Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:01.2 Openi31 I Feedback Service Provided. Resolved on 2021-12-30 2:40:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:01.2 Openi31 I Feedback Service Provided. Resolved on 2021-12-30 2:40:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:01.2 Openi31 I Feedback Service Provided. Resolved on 2021-12-30 2:40:00 PM. Agent Finished: Case Closed. Closed date: 2021-12-31 1:44:45:45:27 Back to previous status Closed date: 2021-12-31 1:44:45:46:27 Back to previous status Closed date: 2021-12
Snow and Ice Removal Violation		103014023738	1527	MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. If Other, provide details: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 51 MacDonald at Main 52 & Terminal backs onto Quebec have not shovelied snow from the sidewalk along Main St or Quebec 52 No Shovelied 5. If Other, provide details: 6. Frovide date and time of incident: 1. In 18th, 2000 at 4pm 7. (Don't ask, just record - did caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 4. Condition of sidewalk: Not Shovelied 6. Date and time of incident: 2021/12/39 - 130pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 1. Divide and time of incident: 2022/12/39 - 130pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 1. Divide and time of incident: 2022/12/39 - 130pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 1. Divide and time of incident: 2022/12/39 - 130pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 2. Divide and time of incident: 2022/12/39 - 130pm 7. (Don't ask, just record - did caller indicate they want a call back?): Unknown 2. Divide and time of incident: 2022/12/39 - 20	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs ownginth, csp/PSR: 11/3094-csp/Cisk images below to espandscp/Para there*http://maps.googleapis.com/maps/api/staticmap/markers-48-217998N2C- 123.101573/8ize-6005.0038key-Astro-Sycholt (DWN*PS-SexchArd/ThiASUNVA-Keignature-NP-800Kw1umcSZI-ksi3+nZRW0-Y-cmg src-htrp://maps.googleapis.com/maps/api/staticmap/markers-48-217998N2C- 123.101573/8ize-600500308key-Astro-Sycholt (DWN*PS-SexchArd/ThiASUNVA-Keignature-NP-800Kw1umcSZI-statics).		s.22(1)	1			Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frinibed: Case Cosed. Closed date: 2020-01-15 08:05:19 813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request (Id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:15 PM Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Agent Finished: Case Cosed. Closed date: 2021-12-31 14:43:17.26 Service Provided 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 13:44:45:0.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Emporancy re-point of Md Event Comment of Ps Case Case Reopened: Emporancy re-point of Md Event Of M Move to other Queue' Hansen Service Case Cosed. Closed date: 2021-12-31 14:44:56.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Emporancy re-point of Md Event Of M Move to other Queue' Hansen Service Case Cosed. Closed date: 2021-12-31 14:45:45:27 Back to previous status Closing case after "Add Event" Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 14:45:45:827 Back to previous status Closing case after "Add Event" Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 14:45:45:857
Violation	ral - Sidewalk Bylaw	101014023738	1527	MAIN ST			app version: 2.31 orginal address: 1527	1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main 51 or Quebec 51. Condition of sidewalk: Not Shovelled 5. If Other, provide details: 6. Frovide data and time of incident: Jan 13th, 2020 at 4pm 7. (Don't ask, part record – idic caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 8. Provide data in time of incident: 2021/12/39 - 1:30pm 7. (Don't ask, part record – idic caller indicate they want a call back?): Not Shovelled 6. Date and time of incident: 2021/12/39 - 1:30pm 7. (Don't ask, part record – idic caller indicate they want a call back?): Unknown 8. Confirm property address:	slipping. This is a commercial property for a weathly company, they have no excuse, considering the parking lot next door cleared theirs ownginth, cap/PSR: 11/3094-p.D/clkii mages below to expand-op/p-ra herds hittp://maps.pogleapis.com/maps/api/staticmap/markers-48/217988\times_0-100000000000000000000000000000000000		s.22(1)	1			Eng_Kent Construction Supplies and Services	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Kent Construction Supplies and Services Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10. Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2020 0:15 08:05:19:313 Service Provided. 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request id: PSID11317094 Harson Service Case Created / Updated: Harsen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Harson Service Case Created / Updated: Harsen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Harson Service Case Created / Updated: Harsen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:43:30 PM Harson Service Case Created / Updated: Discover on 2021-12-31 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Service Provided: 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Agent Finished: Case Closed 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Responder Responder for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 14:45:56:227 Back to previous Status and Resolution Comment to PS case Case Responder Responder Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2021-12-31 14:49:49:687 Description of the Company
Snow and Ice Removal Violation	ral - Sidewalk Bylaw	101014023738	1527	MAIN ST  MAIN ST				1. Type of Property: Business 2. If Other, provide details: 3. Describe the issue in detail: MacDonald at Main 51 & Terminal backs onto Quebec have not shovelled snow from the sidewalk along Main 51 or Quebec 51. Condition of sidewalk: Not Shovelled 5. If Other, provide details: 6. Frovide data and time of incident: Jan 13th, 2020 at 4pm 7. (Don't ask, part record – idic caller indicate they want a call back?): No 8. Provide property address:  1. Property type: Business 8. Provide data in time of incident: 2021/12/39 - 1:30pm 7. (Don't ask, part record – idic caller indicate they want a call back?): Not Shovelled 6. Date and time of incident: 2021/12/39 - 1:30pm 7. (Don't ask, part record – idic caller indicate they want a call back?): Unknown 8. Confirm property address:	slipping. This is a commercial property for a wealthy company, they have no excuse, considering the parking lot next door cleared theirs ownginth, csp/PSR: 11/3094-csp/Cisk images below to espandscp/Para there*http://maps.googleapis.com/maps/api/staticmap/markers-48-217998N2C- 123.101573/8ize-6005.0038key-Astro-Sycholt (DWN*PS-SexchArd/ThiASUNVA-Keignature-NP-800Kw1umcSZI-ksi3+nZRW0-Y-cmg src-htrp://maps.googleapis.com/maps/api/staticmap/markers-48-217998N2C- 123.101573/8ize-600500308key-Astro-Sycholt (DWN*PS-SexchArd/ThiASUNVA-Keignature-NP-800Kw1umcSZI-statics).		s.22(1)	1		W15/20 8:05	Eng_Kent Construction	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Kent Construction Supplies and Services  Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1565933 created / updated at Monday, January 13, 2020 4:17:05 PM Service Provided: 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM. Agent Frinibed: Case Cosed. Closed date: 2020-01-15 08:05:19 813 Service Provided 10 - Service Provided. Resolved on 14/01/2020 12:00:00 AM.  Agent Created Case: Public Stuff request (Id: PSID11317094 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1885268 created / updated at Thursday, December 30, 2021 1:42:35 PM Hansen Service Request has been reviewed: Case reviewed on 2021-12-30 1:49:15 PM Hansen an action has been scheduled: On 2021-12-31 1:49:17 PM an action has been scheduled for 2021-12-30 1:49:00 PM. Agent Finished: Case Cosed. Closed date: 2021-12-31 14:43:17.26 Service Provided 10 - Service Provided. Resolved on 2021-12-31 2:40:00 PM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 13:44:45:0.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Emporancy re-point of Md Event Comment of Ps Case Case Reopened: Emporancy re-point of Md Event Of M Move to other Queue' Hansen Service Case Cosed. Closed date: 2021-12-31 14:44:56.12 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Emporancy re-point of Md Event Of M Move to other Queue' Hansen Service Case Cosed. Closed date: 2021-12-31 14:45:45:27 Back to previous status Closing case after "Add Event" Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 14:45:45:827 Back to previous status Closing case after "Add Event" Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Cosed. Closed date: 2021-12-31 14:45:45:857

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