

File No.: 04-1000-20-2022-334

July 7, 2022

s.22(1)

Dear s.22(1)

**Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of June 17, 2022 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

**Report regarding drainage maintenance of 5284 St. Catherines Street, including diversions noted on private property. Inspection date: June 10, 2022.**

All responsive records are attached. Some information in the records has been severed, (blacked out), under Section s.22(1) of the Act. You can read or download this section here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00)

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-334); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:ag

<b>SAP Charge #</b>		<b>Address &amp; Location:</b> 5284 ST. CATHERINES ST				<b>Responsible</b>	
EES1340948						Sewer Operations	
<b>Work Order #</b>		<b>Work Order Activity</b>				<b>Created Date</b>	
1340948		Maintenance(SROD)				2021/09/21	
<b>Group Project #</b>	<b>Problem</b>	<b>Sub Activity</b>		<b>Assigned To</b>		<b>Crew ID</b>	
		SROD				40	
<b>Work Order Comments:</b> H/O s.22(1) Contact: s.22(1) Please return 1st call - D1315 unable to complete today!							
<b>Reference #1</b>						<b>Billable?</b>	
<b>Reference #2</b>		18144 SchMaint				N	
<b>Collection Agency</b>			<b>Collection Method</b>		<b>Zone</b>		<b>Beat</b>
<b>Service Request #</b>							
<b>Contact Name</b>				<b>Contact Phone</b>		<b>Contact Type</b>	
<b>Asset Type</b>		<b>Asset ID #</b>	<b>B.U.N</b>	<b>Status</b>	<b>Asset Area</b>	<b>Map # (Facet)</b>	<b>District</b>
Service Line (C)		1464912		IN_SERVICE	CBD09	R18	5
<b>Asset Details:</b> 100 mm C/O: OS CO S/S of House [100.0-1.2-1901]:COMB CONN - Distance to main is 14.93 m - PL is 11.5 m from C/O							
<b>Safety &amp; Asset Notes:</b> There 3 spots Misalignment at 5.48m, 6.89m and 7.92m vs P.L. and created solid build up							
<b>PM Sched.</b>	<b>Maint. Sched.</b>	<b>Due Date</b>	<b>Sched. Group</b>	<b>Zone</b>	<b>Last Completed Work Order</b>		
6 MONTHS	18144	2021-10-13	No_Appmt	SOC/RZN07	2021/04/13; 1282738; Maintenance (Maintenance)		
<b>Crew Comments</b>							
<b>Work Completed Date:</b> June 10/22		<b>Print Name:</b> chhin / D. MILLIKEN			<b>Crew ID:</b> 40		

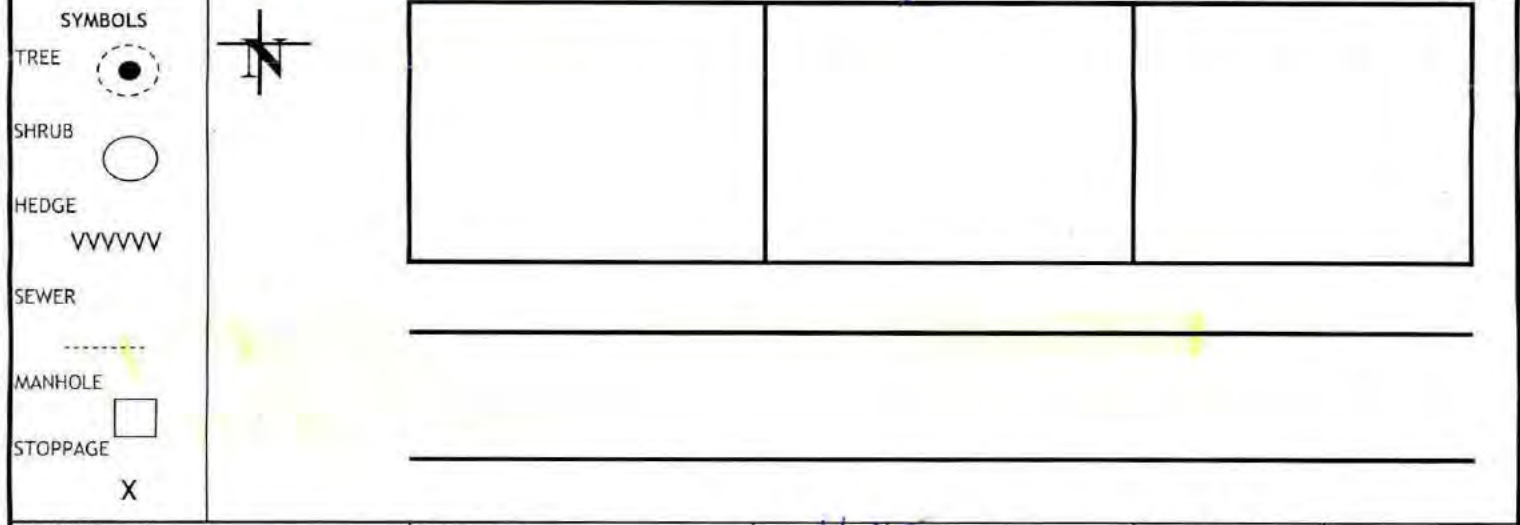
Job complete

CONTACT: S.22(1) PHONE: \_\_\_\_\_ INVOICE #: \_\_\_\_\_

BILLING ADDRESS: 5284 ST DATE: June 10/22 SIGNATURE: \_\_\_\_\_ WITH  WITHOUT

TIME STARTED: <u>4:00pm</u>	TIME END: <u>4:50pm</u>	Day <u>After</u> Call	ACTIVITY	EQUIPMENT USED
WORKED FROM	ADDITIONAL ACCESS LOCATION DETAILS		SLM <input type="checkbox"/>	HAND RODS <input type="checkbox"/>
INSIDE <input type="checkbox"/>	Additional details:		SLB <input type="checkbox"/>	ROTO-ROOTER <input type="checkbox"/>
OUTSIDE <input checked="" type="checkbox"/>	_____		PLUGGED MAIN <input type="checkbox"/>	LARGE CUTTER <input type="checkbox"/>
TOILET <input type="checkbox"/>	_____		SPECIALS <input type="checkbox"/>	SMALL CUTTER <input type="checkbox"/>
STACK <input type="checkbox"/>	_____		CB <input type="checkbox"/>	HUMMINGBIRD <input type="checkbox"/>
C/O <input checked="" type="checkbox"/>	_____		CCTV <input type="checkbox"/>	BRUSH <input type="checkbox"/>
SUMP <input type="checkbox"/>	Distance from access location to main:		TV FOR REUSE <input type="checkbox"/>	FLUSHER <input checked="" type="checkbox"/>
D/U <input type="checkbox"/>	<u>2.19</u> m		INVESTIGATION <input type="checkbox"/>	CCTV <input checked="" type="checkbox"/>
			INSTALL C/O <input type="checkbox"/>	OTHER: _____

DEFECT/BLOCKAGE	LOCATION OF DEFECT / BLOCKAGE	PRECONDITION WITH CCTV	REQUIRE TO CLEAN
ROOTS <input checked="" type="checkbox"/>	FROM ACCESS POINT	GOOD <input type="checkbox"/>	YES <input checked="" type="checkbox"/>
LIGHT <input type="checkbox"/>	INSIDE PL <input type="checkbox"/> <u>3.35</u> M to <u>7.92</u> M	FAIR <input type="checkbox"/>	NO <input type="checkbox"/>
MEDIUM <input type="checkbox"/>	AT PL <input type="checkbox"/> <u>11.5</u> M	POOR <input checked="" type="checkbox"/>	ASSET TYPE
HEAVY <input checked="" type="checkbox"/>	OUTSIDE PL <input type="checkbox"/> <u>0</u> M to <u>0</u> M	NO BLOCKAGE <input type="checkbox"/>	SAN CONN <input type="checkbox"/>
GREASE <input type="checkbox"/>	ADDITIONAL INFO: <u>YES SCO</u>		SAN MAIN <input type="checkbox"/>
SOLIDS <input checked="" type="checkbox"/>	<u>at 3.96 M YS PL</u>		COMB CONN <input checked="" type="checkbox"/>
DEBRIS <input type="checkbox"/>	<u>Heavy Solids</u>		COMB MAIN <input type="checkbox"/>
STRUCTURAL <input type="checkbox"/>			STORM CONN <input type="checkbox"/>
OTHER/ UNKNOWN: _____			STORM MAIN <input type="checkbox"/>
			METRO MAIN <input type="checkbox"/>
			COMPLETE <input checked="" type="checkbox"/> INCOMPLETE <input type="checkbox"/>



CONNECTION DEPTH @ PL \_\_\_\_\_ M PL IS 11.5 M FROM C/O DEPTH @ MAIN \_\_\_\_\_ M

PRIVATE SIDE REPLACED  CITY SIDE REPLACED  PL OFFSET \_\_\_\_\_ M N S E W of N S E W DEPTH @ HOUSE \_\_\_\_\_ M

WYE MEASUREMENTS: \_\_\_\_\_ M FROM DOWNSTREAM MH \_\_\_\_\_ M B/M

FOR OFFICE USE ONLY	MAINTAIN SCHED <input type="checkbox"/>	ADD TO SLM PROGRAM <input type="checkbox"/>	NO CHARGE <input checked="" type="checkbox"/>	DATE ADDED TO PROGRAM: _____
CIPP CANDIDATE <input type="checkbox"/>	FULL SURVEY REQ <input type="checkbox"/>	INVITE TO SLM W/SIG <input type="checkbox"/>	SHARE <input type="checkbox"/>	INVOICE CANCELLED BY: _____
CCTV <input type="checkbox"/>	CHANGE FREQUENCY:	REMOVE FROM PROG <input type="checkbox"/>	CHARGE <input type="checkbox"/>	DATE INVOICE CANCELLED: _____
SEND LETTER # <u>9</u>	6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/>	CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/>		
	18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/>	CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/>		

COMMENTS: \_\_\_\_\_ INITIALS: CC DATE: June 14, 2022

SUPT COMMENTS: Private Issue SUPY SIGNATURE: \_\_\_\_\_

# Work Slip

\*PRIORITY

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		SROD					
<b>Work Order Comments:</b> H/O s.22(1) [redacted] Contact: s.22(1) [redacted]							
<b>Reference #1</b>						<b>Billable?</b>	
<b>Reference #2</b>		18144 SchMaint				N	
<b>Collection Agency</b>			<b>Collection Method</b>		<b>Zone</b>	<b>Beat</b>	
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<b>Safety &amp; Asset Notes:</b>							
<b>PM Sched.</b>	<b>Maint. Sched.</b>	<b>Due Date</b>	<b>Sched. Group</b>	<b>Zone</b>	<b>Last Completed Work Order</b>		
6 MONTHS	18144	2021-10-13	No_Appmt	SOC/RZN07	2021/04/13; 1282738; Maintenance (Maintenance)		
<b>Crew Comments</b>							
<p>Was backing up into house when we arrived            ran every cutter and brush to no effect to main            no resistance with cutters. resistance w/brush at 8m            can't get camera past 3m            send to afternoon crew with flusher</p> <p>incomplete</p>							
<b>Work Completed Date:</b> 06/10/2022			<b>Print Name:</b> C Taylor			<b>Crew ID:</b>	

CONTACT: \_\_\_\_\_ PHONE: \_\_\_\_\_ INVOICE #: \_\_\_\_\_

BILLING ADDRESS: \_\_\_\_\_ DATE: \_\_\_\_\_ SIGNATURE: \_\_\_\_\_ WITH  WITHOUT

TIME STARTED: \_\_\_\_\_ TIME END: \_\_\_\_\_ Day After Call \_\_\_\_\_ ACTIVITY \_\_\_\_\_ EQUIPMENT USED \_\_\_\_\_

WORKED FROM: INSIDE  OUTSIDE  TOILET  STACK  C/O  SUMP  D/U   
ADDITIONAL ACCESS LOCATION DETAILS: Additional details: \_\_\_\_\_  
Distance from access location to main: \_\_\_\_\_ m

PRECONDITION WITH CCTV: GOOD  FAIR  POOR   
REQUIRE TO CLEAN: YES  NO

ACTIVITY: SLM  SLB  PLUGGED MAIN  SPECIALS  CB  CCTV  TV FOR REUSE  INVESTIGATION  INSTALL C/O

EQUIPMENT USED: HAND RODS  ROTO-ROOTER  LARGE CUTTER  SMALL CUTTER  HUMMINGBIRD  BRUSH  FLUSHER  CCTV  OTHER: \_\_\_\_\_

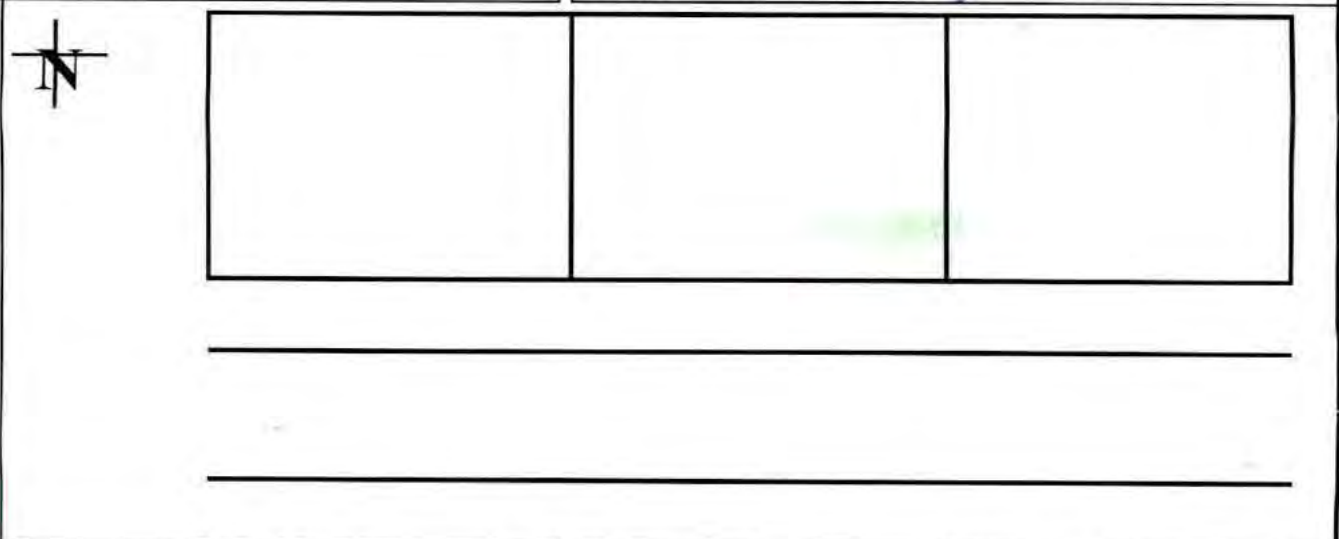
DEFECT/BLOCKAGE: ROOTS  LIGHT  MEDIUM  HEAVY  GREASE  SOLIDS  DEBRIS  STRUCTURAL  OTHER/ UNKNOWN: \_\_\_\_\_  
LOCATION OF DEFECT / BLOCKAGE: FROM ACCESS POINT: INSIDE PL  \_\_\_\_\_ M to \_\_\_\_\_ M; AT PL  \_\_\_\_\_ M; OUTSIDE PL  \_\_\_\_\_ M to \_\_\_\_\_ M; NO BLOCKAGE ; ADDITIONAL INFO: \_\_\_\_\_

ASSET TYPE: SAN CONN  SAN MAIN  COMB CONN  COMB MAIN  STORM CONN  STORM MAIN  METRO MAIN  COMPLETE  INCOMPLETE

AFTER CLEANING: GOOD  POOR  FAIR   
SOUND TEST: GOOD  POOR  FAIR

MAIN CLEANING REQ.: BLOCKED: YES  NO  FLUSH  ROOT CUT  MH #: \_\_\_\_\_ TO \_\_\_\_\_

SYMBOLS: TREE SHRUB HEDGE SEWER MANHOLE STOPPAGE



CONNECTION: PRIVATE SIDE REPLACED  CITY SIDE REPLACED   
DEPTH @ PL \_\_\_\_\_ M PL IS \_\_\_\_\_ M FROM C/O DEPTH @ MAIN \_\_\_\_\_ M  
PL OFFSET \_\_\_\_\_ M N S E W of N S E W DEPTH @ HOUSE \_\_\_\_\_ M

WYE MEASUREMENTS: \_\_\_\_\_ M FROM DOWNSTREAM MH \_\_\_\_\_ M B/M

FOR OFFICE USE ONLY: MAINTAIN SCHED  ADD TO SLM PROGRAM  NO CHARGE  DATE ADDED TO PROGRAM: \_\_\_\_\_  
CIPP CANDIDATE  FULL SURVEY REQ  INVITE TO SLM W/SIG  SHARE   
CCTV  CHANGE FREQUENCY: 6 MTH  12 MTH  18 MTH  24 MTH  REMOVE FROM PROG  CHARGE  INVOICE CANCELLED BY: \_\_\_\_\_  
SEND LETTER # \_\_\_\_\_ CHANGE WITHOUT to WITH SIGNATURE  CHANGE WITH to WITHOUT SIGNATURE  DATE INVOICE CANCELLED: \_\_\_\_\_

COMMENTS: \_\_\_\_\_ INITIALS: \_\_\_\_\_ DATE: \_\_\_\_\_

SUPT COMMENTS: \_\_\_\_\_