

File No.: 04-1000-20-2022-516

April 25, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am writing regarding your request of September 28, 2022 under the ***Freedom of Information and Protection of Privacy Act*** for:

**All communications containing any of the following words: "Hastings", "encampment", and "encampments" in the email correspondence of Chief Karen Fry of VFRS. Date Range: July 1, 2022 to September 27, 2022.**

All responsive records are located on an FTP site (FTP instructions are included in the accompanying email). Some information in the records has been severed (blacked out) under s.13(1), s.14, s.15(1)(l), s.16(1), s.17(1), and s.22(1) of the Act. You can read or download these sections here: [http://www.bclaws.ca/EPLibraries/bclaws\\_new/document/ID/freeside/96165\\_00](http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00).

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, [info@oipc.bc.ca](mailto:info@oipc.bc.ca) or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-516); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

*[Signed by Cobi Falconer]*

**Cobi Falconer, MAS, MLIS, CIPP/C**  
**Director, Access to Information & Privacy**  
[cobi.falconer@vancouver.ca](mailto:cobi.falconer@vancouver.ca)  
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at [foi@vancouver.ca](mailto:foi@vancouver.ca) and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

:FTP (Response Package)

:ma

**From:** ["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
**To:** ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
**Date:** 7/25/2022 3:23:32 PM  
**Subject:** Chiefs Order - Hastings Tents July 21st (003)  
**Attachments:** Chiefs Order - Hastings Tents July 21st (003).docx

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Good Afternoon Paul,

\~

On behalf of Chief Fry,

\~

Please see the attached order for the Hastings street encampment.\~

\~

Kind Regards,

\~

Rob Renning

\~



Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

## ORDER (PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

Date: Monday, July 25<sup>th</sup> 2022

TO: City of Vancouver  
C/O Paul Mochrie  
453 W 12<sup>th</sup> Ave  
Vancouver, BC

(Name, Mailing address and Postal Code)

The premises

North and South side of  
East & West Hastings St.  
& Main Street

by you to wit,

Tent encampment

(Type of Occupancy)

Located

Unit block W Hastings to 200  
block E Hastings and  
surrounding vicinity

Vancouver, B.C.

Inspected on the 21<sup>st</sup> day of July 2022.

### THE INSPECTION REVEALED:

1. Restricted means of egress from various buildings
2. Accumulation of combustible materials against buildings
3. Restricted access to fire department connections for various buildings
4. Unsafe storage and use of propane and other fuel sources
5. Open flames and fire hazards

Based upon the above, it is the opinion of the *Fire Chief* a condition exists at  
Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire.

Unit block W Hastings to 200  
block E Hastings

(Street Address)

THEREFORE, pursuant to the authority vested in me in accordance with Vancouver Fire By-Law 12472, Division C, Sentence 1.4.3.1.(1), you are HEREBY ORDERED TO:

1. Remove any tents or other materials obstruct the means of egress from the buildings on the above noted blocks.
2. Remove any combustible materials stored adjacent to any building that create a fire hazard to the building or its occupant, Vancouver Fire By-Law Section 2.4.1(4) Combustible Materials.
3. Ensure unobstructed access by firefighters to all fire department connections for sprinkler or standpipe systems. British Columbia Building Code Section 2.5.1.4(1) Fire Department Access to Buildings.





Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

## ORDER

(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
5. Remove propane and all other fuel sources from tents, tarps and structures.
6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
7. Comply with all other provisions of Vancouver Fire By-Law 12472.

This Order is to be complied with on or before:

Wednesday July 27 17:00

Month / Day / Time / am. / pm. Or Immediately

An inspection to determine compliance with this order will be conducted on: **Thursday July 28<sup>th</sup> at 09:00**

This order does not relieve the owner or occupier of the obligation to comply with all City of Vancouver by-laws, including the requirement to obtain a permit or permits to undertake the work. For Permit Information Contact: Developments and Building Services Centre, Main Floor. 515 West 10<sup>th</sup> Ave. Phone: 604-873-7611

(Signature of Recipient)

LAFC 2328

City of Vancouver

(Print name and Tel. # of recipient)

Karen Fry

(Fire Chief)

Signature

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Singh, Sandra" <sandra.singh@vancouver.ca>](mailto:sandra.singh@vancouver.ca)  
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
**Date:** 7/26/2022 12:10:32 PM  
**Subject:** Chiefs Order - Hastings Tents July 21st.pdf  
**Attachments:** Chiefs Order - Hastings Tents July 21st.pdf

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Here is a copy of the order. We have released it to one of the media outlets who asked.

\~



Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

**ORDER**  
**(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)**

**Date:** Monday, July 25st 2022

**TO:** City of Vancouver  
C/O Paul Mochrie  
453 W 12th Ave  
Vancouver, BC

(Name, Mailing address and Postal Code)

**The premises** North and South side of  
East & West Hastings St.  
& Main Street

**by you to wit,** Tent encampment  
(Type of Occupancy)

**Located** Unit block W Hastings to 200  
block E Hastings and  
surrounding vicinity

**Vancouver, B.C.**

**Inspected on the** 21st **day of** July **2022.**

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**Based upon the above, it is the opinion of the *Fire Chief* a condition exists at** Unit block W Hastings to 200  
block E Hastings  
**Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire.** (Street Address)

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4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
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6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
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**This Order is to be complied with on or before:** Wednesday July 27 17:00

Month / Day / Time / am. / pm. Or Immediately

**An inspection to determine compliance with this order will be conducted on: Thursday July 28<sup>th</sup> at 09:00**




Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

**ORDER**  
**(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)**

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<hr/>		City of Vancouver	
<i>(Signature of Recipient)</i>		<i>(Print name and Tel. # of recipient)</i>	
<hr/>		Karen Fry	
LAFC      2328		<i>(Fire Chief)</i>	
			
		<hr/> <i>Signature</i>	

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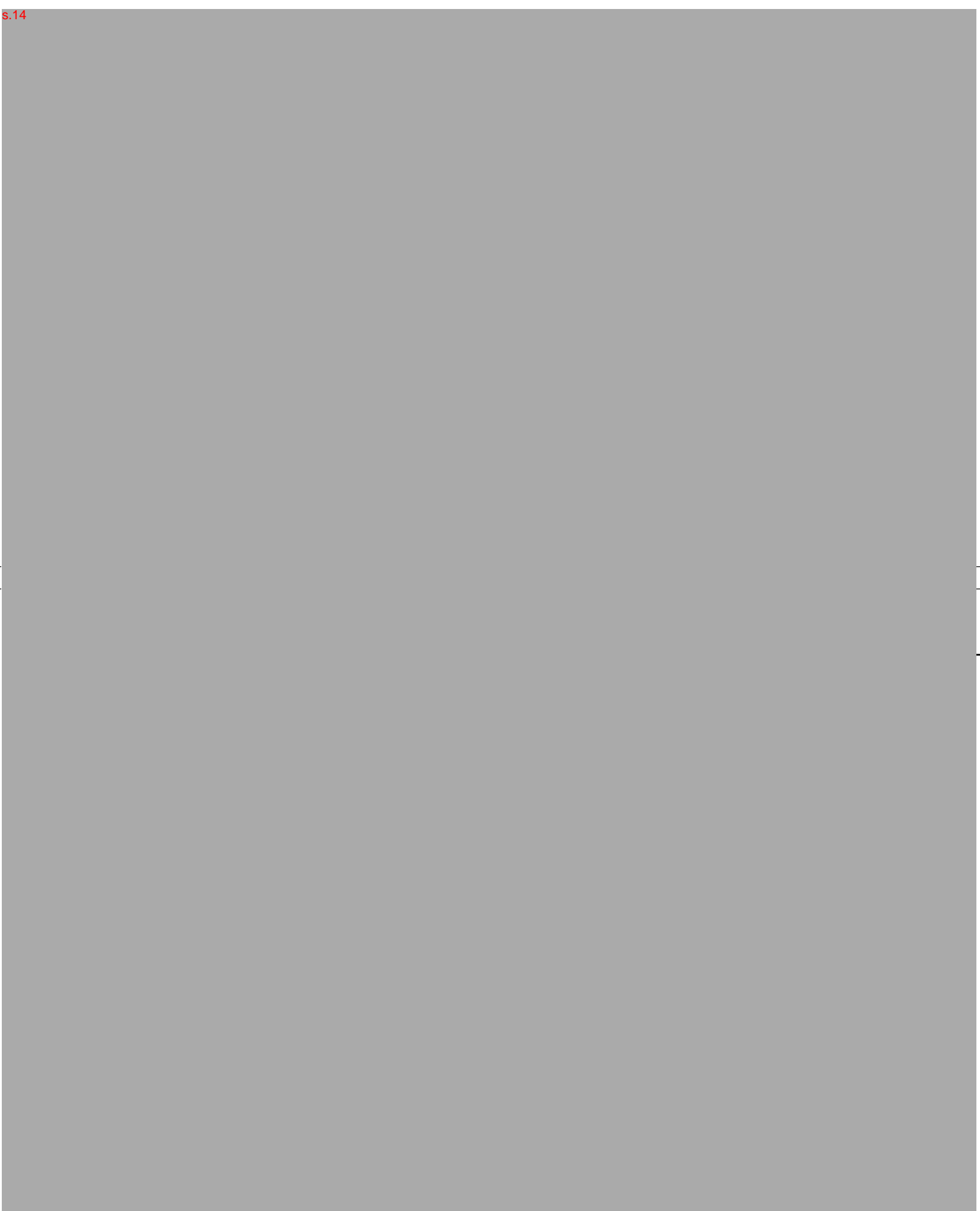
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**From:** ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**Date:** 7/21/2022 12:12:21 PM  
**Subject:** Chief's Order  
**Attachments:** Chiefs Order - Hastings Tents July 21st.docx

Hi Chief Fry,

\~

We are back from the latest visit to the Hastings Street tent encampment. We checked out Gore Street and it is not filled with tents, so I am thinking that you meant that you want the Order to encompass the section of Hastings from Gore to Carrall which it currently does.

\~

Please let me know if this is not what you had intended.

\~

I have put my name on it and my LAFC Badge Number as I did not think it appropriate to have Captain Lee's on it.

\~

I have changed the date to reflect our observations from the inspection done today.

\~

You mentioned in a text to send a copy to Howard Chow. I looked in the Outlook address book and cannot see an email address for Chief Chow. I see one for a Staff Sergeant Howard Chow, but I don't think that is the right person.... Perhaps you could forward the Order to him.

\~

Have a look and let me know if this meets with your approval. Best Regards,

\~

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\~

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)

604-665-6045

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[website](#)\~\~\~[VanConnect](#)\~\~\~[twitter](#)\~\~\~[facebook](#)\~\~\~[Talk Vancouver](#)\~\~\~[LinkedIn](#)\~\~\~[Instagram](#)\~\~ 3-1-1

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**From:** s.22(1)  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 7/30/2022 5:53:40 PM  
**Subject:** [EXT] Fwd: DTES..Mahem...

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Dear Karen Fry,thankyou for trying to do what is appropriate in the DTES....a thankless and unrewarding situation worsened by political support and years of neglectful planning...of course the major obstacle is that there is nowhere for these people to go! \~My continued ignored dialogue with the people in power is to revamp and resurrect River view....move this whole population onto the grounds and set up a properly supervised Mash camp...it can be done and should be done instead of pussyfooting around with nonsense...problem is no one has the necessary guts to say whats needed and get on with it....good luck with the pacifist approach. The situation is out of control and requires a Public Safety Order....it is so obvious...fires will continue, buildings will burn and people will die...whilst our politicians are sipping their G andT and eating crumpets in Victoria!

Begin forwarded message:

**From:** s.22(1)  
**Subject:** DTES..Mahem...  
**Date:** July 29, 2022 at 8:52:28 PM PDT  
**To:** "Eby.MLA, David" <david.eby.mla@leg.bc.ca>

Dear Mr. Eby,I'm not sure if you are still the housing minister, but it really doesn't matter..as the chaos that continues to exist won't likely change no matter who the minister is as none of you have been able to put together any meaningful plan to alleviate the lack of housing, drug addiction, crime,prostitution for the last 50 years!....the problems continue to get worse and worse despite all the tax payer money you are throwing at the problem....hopefully your government will put to use all of the money you are getting from Purdue Pharma to get with it and resurrect the Riverview Lands...250 acres of unused land,usefull buildings all of which can be used to move this downtown population into the great wide open and put together a coordinated effort to deal with this Downtown Disgrace....put aside your political aspirations and make some tough decisions for the better good of the population and society as a whole. I don't know how you politicians can sleep at night once you have driven down East Hastings,Gore and Main..we are well known in the world as having one of the worst problems...a grade 12 student could come up with an action plan that would put a lid on a large part of the problem...get those ministers from Victoria over here and give them an ear



As usual, despite the Oder by Karen Fry, very little has happened on the street...just like you with Strathcona Park...a lot of talk but delayed action..we have had over 800 hundred fires, multiple propane tanks and civil disobedience ...when will someone have the courage to do what is necessary and clear the streets!

[illegible]

**From:** s.22(1)  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 7/31/2022 1:00:51 AM  
**Subject:** [EXT] Reverse the DTES encampment eviction order now

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Chief Fry, my goodness.\~

I am appalled by this decision to order unhoused residents out of their homes ever, but especially during a heat wave. I urge you to reverse this eviction notice and take the necessary steps by consulting first with the appropriate advocacy groups on the DTES who can provide adequate support for these unhoused community members.\~

What an inhumane and disgusting thing to do to people during a heatwave. I am in shock by this decision and would write more if I could find the words in my grief over what you are doing to real people with real lives and the way with which this decision is jeopardizing those lives by sentencing them to life threatening consequences.\~

The province is watching, and you have a chance to do the right thing now. I urge you to reverse this order and have some compassion for these vulnerable people who have nowhere else to go and whose safety and well-being depends solely on their community and the resources nearby. People will die if they are displaced during a heatwave.\~

This violates so many humanitarian laws. Please do the right thing. I urge you. I beg you. This is absolutely not okay.\~

Thank you, and I look forward to hearing your response.\~

s.22(1)





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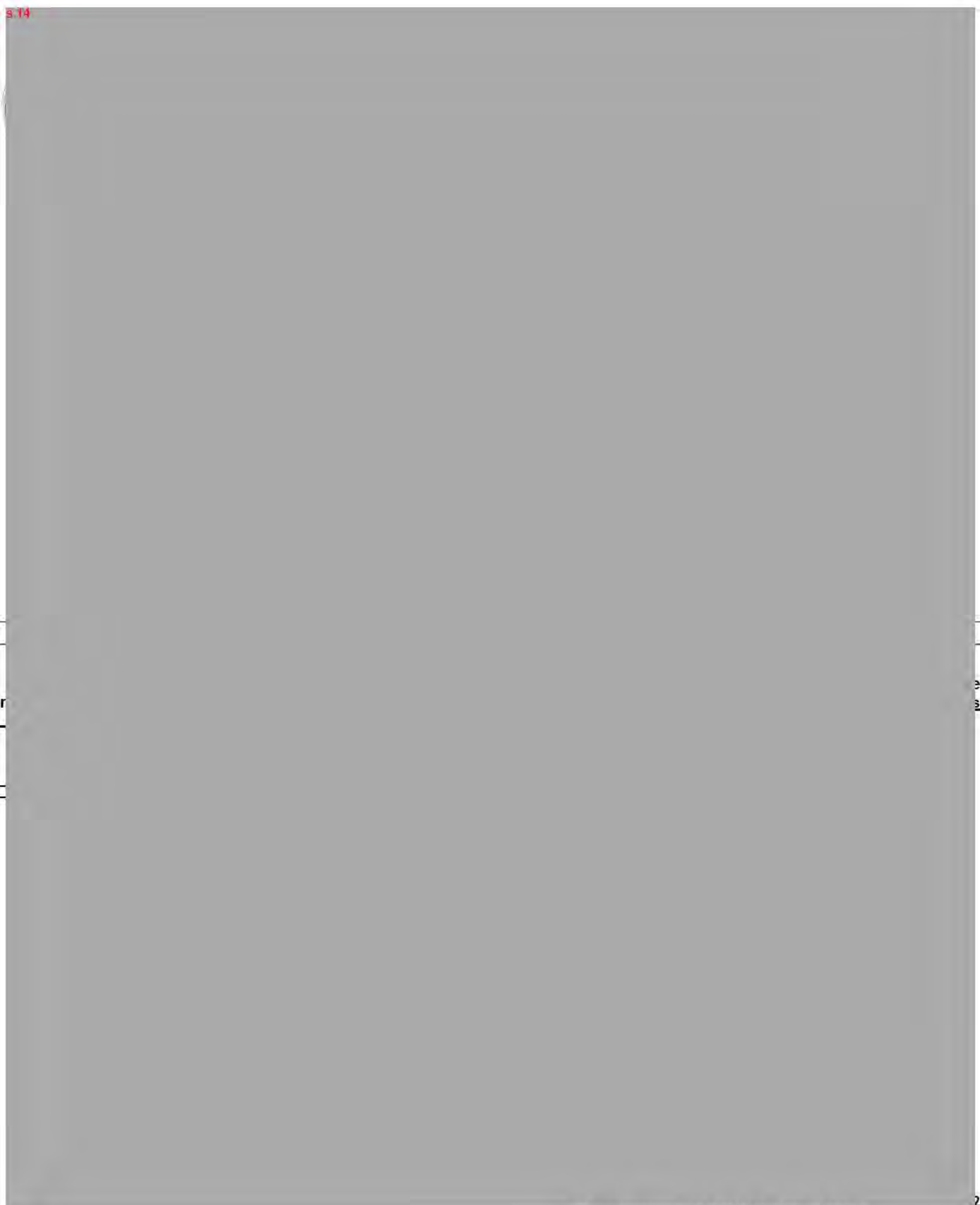
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**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
**Date:** 7/25/2022 1:09:46 PM  
**Subject:** Fwd: Request for Operational Plan and Fire Order

Hi Dave  
Can you help here?  
A/Supt Flewelling - sending to our team.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

Begin forwarded message:

**From:** "FLEWELLING, James" <james.flewelling@vpd.ca>  
**Date:** July 25, 2022 at 12:56:19 PM PDT  
**To:** "Singh, Sandra" <Sandra.Singh@vancouver.ca>, "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Cc:** "CHOW, Howard (VPD)" <howard.chow@vpd.ca>, "WHYSKER, Tanya" <tanya.whysker@vpd.ca>, "CHAN, Andrew" <andrew.chan@vpd.ca>  
**Subject:** Request for Operational Plan and Fire Order

Hello Ms. Singh and Chief Fry,

\~

I am filling in for Superintendent Tanya Whysker this week and we are hoping to make preparations with regard to any actions planned for the Hasting Street encampment. The Vancouver Police Department will provide support as required by CoV and VFRS, but will require a comprehensive operational plan outlining the following:

\~

□□□□□□□□ Legal authorities/provisions VFRS is using in their Order (including By law, Provincial Act, or other legislation)?;

\~

□□□□□□□□ What steps or progression will VFRS take to enforce the Order (including any direction to dismantle camp)?;

\~

□□□□□□□□ How long will VFRS provide campers to comply and move?;

\~

□□□□□□□□ What risk mitigation steps are planned if the Order is unsuccessful and VFRS is met with resistance or violence?; and,

\~

□□□□□□□□ Any other contingencies that could reasonably be anticipated?

\~

Chief Fry, can you please advise if VFRS has consulted legal counsel and if so, could we please obtain their contact for our counsel in order to ensure that we are well coordinated in our legal position.

\~

Please let me know if you have any questions or concerns re: the above.

\~

Best regards,

\~

**Acting Superintendent James Flewelling, 1854**

Operations Division\~

VANCOUVER POLICE DEPARTMENT |

*Beyond the Call*

\~

2120 Cambie St. | Vancouver BC | V5Z 4N6

T: 604.717.2749 | C: §.15(1)(l)

E: [James.flewelling@vpd.ca](mailto:James.flewelling@vpd.ca) | [www.vpd.ca](http://www.vpd.ca)

\~

**NOTICE: CONFIDENTIAL COMMUNICATION** - This transmission may contain confidential or privileged communications, and the sender does not waive any related rights and obligations. If you are not the intended recipient and have received this in error, you must immediately destroy it. Unauthorized copying or distribution of any information herein is strictly prohibited and may constitute a criminal offence, a breach of Provincial or Federal privacy laws, or may otherwise result in legal sanctions. We ask that you notify the Vancouver Police Department immediately of any transmission received in error, by reply email to the sender. Thank you for your cooperation.

\~

\~

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
**Date:** 7/25/2022 4:30:49 PM  
**Subject:** Fwd: VFRS order July 25

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Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

Begin forwarded message:

**From:** "Lam, Phoenix" <Phoenix.Lam@vancouver.ca>  
**Date:** July 25, 2022 at 4:12:54 PM PDT  
**To:** "Trudeau, Matthew" <matthew.trudeau@vancouver.ca>, "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Subject:** FW: VFRS order July 25

Hi Both,  
Over to you as well.

~

Thanks,  
Phoenix

~

---

**From:** Carrigg, David <DCarrigg@postmedia.com>  
**Sent:** Monday, July 25, 2022 4:09 PM  
**To:** Media <media@vancouver.ca>  
**Subject:** [EXT] VFRS order July 25

~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Hi, is it possible to get a copy of the VFRS order issued today relating to the structures along Hastings Street?~

~

~

DAVID CARRIGG  
REPORTER  
Vancouver Sun | The Province  
T: 604.605.2110  
C: 604.788.0819  
#400 – 2985 Virtual Way  
Vancouver, BC V5M 4X7

I live and work on the traditional unceded territory of the Musqueam, Squamish and Tsleil-Waututh First Nations.

~  
~  
~  
~



**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** "Godlonton, Brian EMBC:EX" <Brian.Godlonton@gov.bc.ca>  
**Date:** 7/11/2022 4:34:43 PM  
**Subject:** Hastings St - Encampment Committee

Fire Commissioner Godlonton

\~

I am hoping that you are still meeting regularly with the cross ministry encampment team. In the past couple of weeks, the area known as the downtown eastside, primarily Hastings St resembles an encampment on the sidewalks.

This has escalated to the point of 2 solid blocks of tents/structures and tarps against buildings and blocking doors.

\~

While I appreciate that there are advocates for many of these vulnerable people. I am extremely concerned with the safety in this area. The BC Fire Code is strict on combustibles materials against buildings 'risk of fire' and under the BCBC Division B: Part 2, Section 2.4 Fire Hazards. Whether a building is sprinklered or not, a fire starting on the outside may quickly travel up the side of the building, under the sheaths and into the roof structure. We quickly saw this last week in this exact neighbourhood. We have had over 770 structure and outdoor fires in our downtown area (Halls 8,2,1) this year already. Fortunately, the response of our fire department and those buildings with sprinklers have reduced the impact from many of those fires.

\~

Apart from the risk to the buildings, and what can potentially happen to the hundreds of housing units located in the DTES, those living in these tents, structures are at a grave risk from being able to escape in the event of an emergency. Access to the buildings is also an issue for our firefighters and other responders.

\~

I am hoping that the ministries, especially BC Housing, the OFC and mental health and addictions can come together ASAP to step up and assist in assisting with either housing options, removal of the structures/hazards and/or treatment. I would be more than happy to speak to the committee, but also recognize that immediate action needs to occur. I do not have all of the answers but we need a team approach and all hands on deck for this one. As you know, removing tents, propane, belongings can be very traumatic and challenging.

\~

I am available most of this week (except Friday morning) if there is something that may help in addressing this. I would like to recommend that your cross ministry team come and understand firsthand what we are concerned about.

\~

\~

\~



*Karen Fry* (she/her)

Karen Fry | Fire Chief/General Manager  
Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ [karen.fry@vancouver.ca](mailto:karen.fry@vancouver.ca)  
<http://vancouver.ca>

\~  
\~  
\~

\~  
I am humbly thankful that I live and work on the territories of the x<sup>w</sup>məθN̓D̓čəm [Musqueam](#),  
łəwú 7mesh ([Squamish](#)) and ǾN̓eilwətaʔ / ǾL̓N̓ěS̓N̓ěT̓səl̓Waututh Nations.  
\~

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
**Date:** 7/13/2022 4:19:28 PM  
**Subject:** Legal advice - Chiefs Order - (002)  
**Attachments:** Chiefs Order - Hastings Tents (002).docx

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Paul

Here is a draft – as discussed today, we are doing some pub ed/fire safety talks in the area with the community. But this would be my thoughts on the next steps and then systematically work through in a phased approach to complying with the order.

K







**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Carrigg, David" <DCarrigg@postmedia.com>](mailto:DCarrigg@postmedia.com)  
**Date:** 7/25/2022 5:53:02 PM  
**Subject:** Re: [EXT] Re: [EXT] VFRS order on structure removal on Hastings Street  
**Attachments:** Chiefs Order - Hastings Tents July 21st.pdf

---

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 5:29 PM, Carrigg, David <DCarrigg@postmedia.com> wrote:

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

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Thanks very much. May I ask a question about this also?\~

---

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Monday, July 25, 2022 5:23 PM  
**To:** Carrigg, David <DCarrigg@postmedia.com>  
**Subject:** Re: [EXT] VFRS order on structure removal on Hastings Street

\~

Hi David  
I'm just getting a PDF copy and will forward to you.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 4:46 PM, Carrigg, David <DCarrigg@postmedia.com> wrote:

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Hi Chief Fry, I am trying without luck so far to get a copy of the order that the city says was issued today related to the fire hazard caused by the growing number of

tent/tarp structures on Hastings Street.\~

DAVID CARRIGG  
REPORTER  
Vancouver Sun ¶The Province  
T: 604.605.2110  
C: 604.788.0819  
#400 □2985 Virtual Way  
Vancouver, BC V5M 4X7

I live and work on the traditional unceded territory of the Musqueam, Squamish and Tsleil-Waututh  
First Nations.

\~



Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

**ORDER**  
**(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)**

**Date:**

**TO:**

(Name, Mailing address and Postal Code)

**The premises**  **by you to wit,**   
(Type of Occupancy)

**Located**  **Vancouver, B.C.**

**Inspected on the**  **day of**  **2022.**

**THE INSPECTION REVEALED:**

- 1. Restricted means of egress from various buildings
- 2. Accumulation of combustible materials against buildings
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- 4. Unsafe storage and use of propane and other fuel sources
- 5. Open flames and fire hazards

**Based upon the above, it is the opinion of the *Fire Chief* a condition exists at**   
**Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire.** (Street Address)

**THEREFORE, pursuant to the authority vested in me in accordance with Vancouver Fire By-Law 12472, Division C, Sentence 1.4.3.1.(1), you are HEREBY ORDERED TO:**

- 1. Remove any tents or other materials obstruct the means of egress from the buildings on the above noted blocks.
- 2. Remove any combustible materials stored adjacent to any building that create a fire hazard to the building or its occupant, Vancouver Fire By-Law Section 2.4.1(4) Combustible Materials.
- 3. Ensure unobstructed access by firefighters to all fire department connections for sprinkler or standpipe systems. British Columbia Building Code Section 2.5.1.4(1) Fire Department Access to Buildings.
- 4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
- 5. Remove propane and all other fuel sources from tents, tarps and structures.
- 6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
- 7. Comply with all other provisions of Vancouver Fire By-Law 12472.

**This Order is to be complied with on or before:**   
Month / Day / Time / am. / pm. Or Immediately

**An inspection to determine compliance with this order will be conducted on: Thursday July 28<sup>th</sup> at 09:00**




Karen Fry, General Manager/Fire Chief  
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services  
Fire Prevention & Community Safety Division  
600-575 W 8<sup>th</sup> Ave, Vancouver BC, V5Z 0C4

**ORDER**  
**(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)**

**This order does not relieve the owner or occupier of the obligation to comply with all City of Vancouver by-laws, including the requirement to obtain a permit or permits to undertake the work. For Permit Information Contact: Developments and Building Services Centre, Main Floor. 515 West 10<sup>th</sup> Ave. Phone: 604-873-7611**

<hr/>		City of Vancouver	
<i>(Signature of Recipient)</i>		<i>(Print name and Tel. # of recipient)</i>	
<hr/>		Karen Fry	
LAFC      2328		<i>(Fire Chief)</i>	
			
		<hr/> <i>Signature</i>	



**From:** "Meers, Dave" <dave.meers@vancouver.ca>  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 7/14/2022 9:18:18 AM  
**Subject:** RE: Chiefs Order - Hastings Tents (002)

Hi Chief,

\~

Yes, you might as well just in case we get push back on this.

\~

Do you have time for a quick phone call?

\~

\~



\~

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)

604-665-6045

---

[website](#) \~ \~ \~ [VanConnect](#) \~ \~ \~ [twitter](#) \~ \~ \~ [facebook](#) \~ \~ \~ [Talk Vancouver](#) \~ \~ \~ [LinkedIn](#) \~ \~ \~ [Instagram](#) \~ \~ 3-1-1

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**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Thursday, July 14, 2022 9:16 AM  
**To:** Meers, Dave <dave.meers@vancouver.ca>  
**Cc:** Cheung, Rick <rick.cheung@vancouver.ca>  
**Subject:** RE: Chiefs Order - Hastings Tents (002)

\~

Do you think that I should issue the Chief's order in prep for the removal of the propane tanks and to begin working through the process?

\~

---

**From:** Meers, Dave <dave.meers@vancouver.ca>  
**Sent:** Wednesday, July 13, 2022 4:38 PM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Cheung, Rick <rick.cheung@vancouver.ca>

**Subject: Re: Chiefs Order - Hastings Tents (002)**

\~

Sounds good! Looks like myself and the Problem Buildings Team will be attending the site on Friday along with Engineering staff to start collecting the propane tanks. This is the tentative plan at least so far.\~


\~

Dave

Sent from my iPhone

\~

On Jul 13, 2022, at 4:16 PM, Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)> wrote:

I will send a  draft to PM

\~

**From:** Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>

**Sent:** Wednesday, July 13, 2022 3:48 PM

**To:** Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>

**Subject:** RE: Chiefs Order - Hastings Tents (002)

\~

Yes,

\~

That is correct. Looks good!

\~

\~



\~

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)

604-665-6045

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[website](#) \~ \~ \~ [VanConnect](#) \~ \~ \~ [twitter](#) \~ \~ \~ [facebook](#) \~ \~ \~ [Talk Vancouver](#) \~ \~ \~ [LinkedIn](#) \~ \~ \~ [Instagram](#) \~ \~ 3-1-1

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**From:** Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>  
**Sent:** Wednesday, July 13, 2022 3:46 PM  
**To:** Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>  
**Subject:** Chiefs Order - Hastings Tents (002)

\~

Hi Dave

I added number 6 and number 7 ☐ would you generally add those in there?

**From:** ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
**To:** ["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
**Date:** 7/25/2022 3:29:21 PM  
**Subject:** RE: Chiefs Order - Hastings Tents July 21st (003)

---

Thanks Rob.\~ I acknowledge receipt of the order.

Paul

\~

\~

---

**From:** Renning, Rob <rob.renning@vancouver.ca>

**Sent:** Monday, July 25, 2022 3:24 PM

**To:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>

**Cc:** Fry, Karen <Karen.Fry@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Cheung, Rick <rick.cheung@vancouver.ca>; Dixon, Iain <iain.dixon@vancouver.ca>

**Subject:** Chiefs Order - Hastings Tents July 21st (003)

\~

Good Afternoon Paul,

\~

On behalf of Chief Fry,

\~

Please see the attached order for the Hastings street encampment.\~

\~

Kind Regards,

\~

Rob Renning

\~

**From:** "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>  
**To:** "Fry, Pete" <Pete.Fry@vancouver.ca>  
"Dominato, Lisa" <Lisa.Dominato@vancouver.ca>  
"Direct to Mayor and Council - DL" s.15(1)(l)  
**Date:** 7/22/2022 7:51:52 AM  
**Subject:** RE: CONFIDENTIAL update; Hastings Street

Many thanks for that, Pete.\~

\~

Along with Chief Fry and the many other staff who are working on this issue, I particularly want to acknowledge Sandra and Taryn for their leadership of our response.

\~

Paul

\~

\~

\~

**From:** Fry, Pete <Pete.Fry@vancouver.ca>  
**Sent:** Thursday, July 21, 2022 6:46 PM  
**To:** Dominato, Lisa <Lisa.Dominato@vancouver.ca>; Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)  
**Cc:** City Manager's Correspondence Group - DL s.15(1)(l); Fry, Karen <Karen.Fry@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Wittgens, Margaret <Margaret.Wittgens@vancouver.ca>  
**Subject:** RE: CONFIDENTIAL update; Hastings Street

\~

Echoing this thanks and adding support for staff and their expertise amidst this challenging situation  
thankyou

\~

**Pete Fry** | City Councillor  
City of Vancouver | 453 W 12<sup>th</sup> Avenue  
Vancouver | BC V5Y 1V4  
604.873.7246 | [Pete.fry@vancouver.ca](mailto:Pete.fry@vancouver.ca)  
Twitter: \~@PtFry



\~

\~

**From:** Dominato, Lisa <Lisa.Dominato@vancouver.ca>  
**Sent:** Thursday, July 21, 2022 6:20 PM  
**To:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Direct to Mayor and Council - DL s.15(1)(l)  
**Cc:** City Manager's Correspondence Group - DL s.15(1)(l); Fry, Karen



<[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Rosa, Donnie <[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Wittgens, Margaret <[Margaret.Wittgens@vancouver.ca](mailto:Margaret.Wittgens@vancouver.ca)>  
Subject: RE: CONFIDENTIAL update; Hastings Street

\~

Thank you for this update, Paul and Chief Fry. It's very much appreciated.

\~

From: Mochrie, Paul <[Paul.Mochrie@vancouver.ca](mailto:Paul.Mochrie@vancouver.ca)>

Sent: Thursday, July 21, 2022 6:15 PM

To: Direct to Mayor and Council - DL s.15(1)(l)

Cc: City Manager's Correspondence Group - DL s.15(1)(l); Fry, Karen

<[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Rosa, Donnie

<[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Wittgens, Margaret <[Margaret.Wittgens@vancouver.ca](mailto:Margaret.Wittgens@vancouver.ca)>

Subject: CONFIDENTIAL update; Hastings Street

\~

Good afternoon Mayor and Council,

\~

I am writing with an update our efforts to support individuals currently camping along E Hastings St and manage the impact of the large numbers of people and structures present along the street.\~ Further to the note we shared on July 15, our crews are continuing to attend daily to clean the streets and sidewalks as far as possible and deployment of the block stewardship model involving peers and Engineering staff is proceeding.\~ We are also continuing efforts to address the fire and life safety risks associated with propane, structures and accumulations of combustible materials.\~ Community members have been supported with training and fire extinguishers to monitor for fires and our staff are removing fuels from the street.\~

\~

Notwithstanding the above preventative measures, Chief Fry and her team have identified that the current circumstances along Hastings St represent an immediate and substantial risk of injury and loss of life.\~ The collection of structures and combustible materials in close proximity to buildings is impeding access to those properties and the volume of material, along with the widespread use of propane, candles and other ignition sources, presents a serious hazard to people on the street as well as the adjacent buildings.\~ Of note, building fire suppression systems are not effective in the case of fires starting on the exterior of the structure. \~Given the volume of fire calls that VFRS has been managing this summer, as well as the number of housing units located along E Hastings St, we are concerned by the prospect of even more people losing their homes due to fires.\~

\~

Given the foregoing, the Chief has indicated that she will be taking action to order the removal of structures and combustible materials from sidewalks.\~ We expect to receive that order early next week and staff are presently developing an operations and communications plan regarding the implementation of the order.\~ We anticipate it will take a sustained effort with campers over several days in order to have the sidewalks clear.\~

\~

In recent days, the Carnegie Outreach team has been engaging with people staying on E Hastings.\~ The team has indicated that there are approximately 400 people currently staying outdoors in this area and approximately 200 of those individuals do not have any housing or shelter option.\~ Of course, an order to pack up their tent and belongings from E Hastings does not change the fact that there is no housing available for these residents.\~ While we continue to work toward a sustainable

solution for people to store belongings during the day time, Engineering will assist individuals with storage of materials that they are not able to move. \~We are also working with Park Board staff in planning for the potential increase in numbers of people who are sheltering overnight in parks.\~

\~

VFRS staff have been communicating with community representatives regarding the public safety risks and there is a general appreciation for the fact that the status quo is not tenable. We will continue to work closely with community agencies and peers in the DTES as we work to address this very difficult situation.\~

\~

We will provide additional details in the coming days as our operational plans and messaging are refined.\~ However, if you have any immediate questions or concerns, please let me know.\~ In the interim, the pending issuance of an order from the Fire Chief remains confidential.\~ \~

\~

Many thanks,

Paul

\~

\~

**Paul Mochrie** \~(he/him)

City Manager

City of Vancouver

[paul.mochrie@vancouver.ca](mailto:paul.mochrie@vancouver.ca)

604.873.7666

\~



\~

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməŋəm (Musqueam), ɬə́w 7mesh (Squamish), and səliłwətał (Tseil-Waututh) Nations.

\~

\~



**From:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
**To:** ["Levitt, Karen" <karen.levitt@vancouver.ca>](mailto:karen.levitt@vancouver.ca)  
**Date:** 7/30/2022 11:09:54 AM  
**Subject:** Re: DTES Shooting Incident This Morning

Thanks Karen

Sent from my iPhone

On Jul 30, 2022, at 10:59 AM, Levitt, Karen <karen.levitt@vancouver.ca> wrote:

Begin forwarded message:

**From:** "Levitt, Karen" <karen.levitt@vancouver.ca>  
**Date:** July 30, 2022 at 10:59:07 AM PDT  
**To:** Direct to Mayor and Council - DL s.15(1)(i)  
**Cc:** City Manager's Correspondence Group - DL s.15(1)(i),  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>  
**Subject:** DTES Shooting Incident This Morning

CONFIDENTIAL

Good morning,

This is to let you know that there has been a major incident in the Downtown Eastside this morning that involved a VPD officer being attacked, and a police-involved shooting. It appears this took place in the encampment area near Hasting Street and Columbia.

I am in touch with the Chief Palmer and Deputy Chief Chow, I will keep you apprised as we learn more.

Thanks, \~

Karen

**From:** "Lam, Phoenix" <Phoenix.Lam@vancouver.ca>  
**To:** "Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"Scollard, Taryn" <taryn.scollard@vancouver.ca>  
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>  
"Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 7/15/2022 10:06:15 AM  
**Subject:** RE: FOR REVIEW - East Hastings Community Update Note

Thanks Sandra, have incorporated!

\~

**From:** Singh, Sandra <Sandra.Singh@vancouver.ca>  
**Sent:** Friday, July 15, 2022 10:02 AM  
**To:** Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>  
**Subject:** RE: FOR REVIEW - East Hastings Community Update Note

\~

Thanks – overall looks good – dropped in two comments

\~

**From:** Lam, Phoenix <Phoenix.Lam@vancouver.ca>  
**Sent:** Thursday, July 14, 2022 5:06 PM  
**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>  
**Subject:** FOR REVIEW - East Hastings Community Update Note

\~

Hi Sandra, MC, Taryn and Chief Fry,

\~

As discussed here is the community update for East Hastings. If you can review [this note](#) for accuracy and tone and provide feedback before **noon tomorrow**, that would be appreciated. Once this note is sent to Community, Paul would like to send to Mayor and Council as a FYI.

\~

Chief Fry, for context, last week, CMO asked us to send an update on sanitation to Community and Mayor and Council. We didn't include you for review last week as there were no fire safety elements. As the situation evolved this week, we have added the fire safety piece in the update and so we have included you for review.

\~

To reduce administrative time for ACCS and ENG, we propose for CEC to send the community/BIA updates via a generic city email, [DTESupdates@vancouver.ca](mailto:DTESupdates@vancouver.ca) from this point forward. MC I know you mentioned last week, the community update should come from you if it was from any city staff emails, is there the same concern for negative community reaction if it was sent from a generic account instead of you? Trying to reduce admin work on your end but happy to have you send as well



if it will be better received.

\~

Thanks,

\~

Phoenix Lam 林霞 (she/her) | Communications Manager, Arts, Culture and Community Services  
Civic Engagement and Communications | City of Vancouver

Office: 604-873-7626

Cell: s.15(1)(f)

[phoenix.lam@vancouver.ca](mailto:phoenix.lam@vancouver.ca)

\~

I am humbly thankful that I live and work on the unceded Homelands of the of the xʷməθN̓ł̓əm  
(Musqueam), ḥóóvú 7mesh (Squamish), and ᑭᐢᐢᐢᐢᐢᐢ (Tsleil-Waututh) Peoples.

\~



**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** "Cheung, Rick" <rick.cheung@vancouver.ca>  
"Meers, Dave" <dave.meers@vancouver.ca>  
**Date:** 7/11/2022 12:04:39 PM  
**Subject:** RE: Hastings/ Storage

Also:

\~

\~

[https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc\\_2018dbp2s24/search/CIVIX\\_DOCUMENT\\_ROOT\\_STEM:\(combustible%20storage\)%20AND%20CIVIX\\_DOCUMENT\\_ANCESTORS:bcfc2018?9#hit1](https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp2s24/search/CIVIX_DOCUMENT_ROOT_STEM:(combustible%20storage)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?9#hit1)

\~

Section 2.4 Fire Hazards

\~

Thanks,

K

\~

**From:** Fry, Karen

**Sent:** Monday, July 11, 2022 12:03 PM

**To:** Cheung, Rick <rick.cheung@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>

**Cc:** Connelly, Trevor <trevor.connelly@vancouver.ca>

**Subject:** Hastings/ Storage

\~

In speaking with Sandra, it would be my opinion that a minimum of 6m (or is it 3m) needs to be kept clear from the building.

\~

[https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc\\_2018dbp3s33/search/CIVIX\\_DOCUMENT\\_ROOT\\_STEM:\(combustible%20storage\)%20AND%20CIVIX\\_DOCUMENT\\_ANCESTORS:bcfc2018?7#hit1](https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp3s33/search/CIVIX_DOCUMENT_ROOT_STEM:(combustible%20storage)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?7#hit1)

\~

While I would suggest that there is outdoor storage of dangerous goods (BCBC 3.3.1) , it would also apply to \~BCBC 3.3.3 which is General Outdoor Storage and specifically should be addressed under 3.3.3.2.

\~

Can someone create some bullet points on these risks?

Thanks,

Karen

\~

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**From:** "Fire Prev. Problem Building Captain" s.15(1)(l)  
**To:** "Meers, Dave" <dave.meers@vancouver.ca>  
"VFRS Fire Prevention - DL" s.15(1)(l)  
**Date:** 7/20/2022 3:10:21 PM  
**Subject:** RE: Order

Attn: Chief Meers,

\~

I will add Gore Ave. (not Gore Street) to the Fire Chief's Order for the Hastings Street tent encampment, correct?

\~

Do you have further instructions on which hundred blocks you would like included for Gore Ave? \~ If not, we can verify the hundred blocks that have a tent encampment on Gore Ave. tomorrow, if this can wait until then?

\~

If this is time sensitive and requires immediate attention, please let me know.

\~

\~

\~

Thank you.

\~

**Cliff Lee**, LAFC 2849

**Captain, Problem Buildings Team | H.A.R.T**

**Community Safety Division**

**Vancouver Fire & Rescue Services**

C: s.15(1)(l)

E: [cliff.lee@vancouver.ca](mailto:cliff.lee@vancouver.ca)

[www.vancouver.ca/fire](http://www.vancouver.ca/fire)

\~



\~

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records. Thank you.

~  
~  
~  
~

---

**From:** Meers, Dave <dave.meers@vancouver.ca>

**Sent:** Wednesday, July 20, 2022 2:36 PM

**To:** VFRS Fire Prevention - DL S.15(1)(l)

**Cc:** Fry, Karen <Karen.Fry@vancouver.ca>

**Subject:** Fwd: Order

~

Captain Lee,

~

Can you please add Gore Street as a location to the Chief's Order for the Hastings Tent Encampment?

~

Thanks~

AC Meers

Sent from my iPhone

Begin forwarded message:

**From:** "Fry, Karen" <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>

**Date:** July 20, 2022 at 1:50:21 PM PDT

**To:** "Meers, Dave" <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>

**Subject:** Order

Can you add Gore St on that as well?

Karen Fry

GM/Fire Chief Vancouver Fire Rescue Services

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Connelly, Trevor" <trevor.connelly@vancouver.ca>](mailto:trevor.connelly@vancouver.ca)  
**Date:** 7/10/2022 10:01:43 AM  
**Subject:** Re: Recent Fire/Arson Events - Council Correspondence  
10106155590  
**Attachments:** Trevor Connelly.vcf  
Mayor and Council Feedback-10106155590.pdf

---

I think a couple of things before answering:

Was the value village determined 'suspicious'?

Arson is a criminal act and we should be talking with Deputy Chief Fiona Wilson. (VPD) on where they are at with these.

Fire safety and education is what we do and can elaborate more on that. Let's set some time up to discuss further.

We also need to talk about a strategy for Hastings St.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 10, 2022, at 8:44 AM, Connelly, Trevor <trevor.connelly@vancouver.ca> wrote:

Good Morning\~

Rob forwarded me this complaint that went to counsel \~I've been thinking about it but not sure how to answer it. One of the biggest things I see that we have some control over is all the garbage and debris in the streets and alleys. A large number of building fire start on the outside. \~ This is not just a question for VFRS but for many city departments

Deputy Chief Operations\~  
Trevor Connelly

s.15(1)(l)

Begin forwarded message:

**From:** "Renning, Rob" <rob.renning@vancouver.ca>  
**Date:** July 8, 2022 at 12:00:19 PM PDT

**To:** Council Correspondence <councilcorrespondence@vancouver.ca>  
**Cc:** "Connelly, Trevor" <trevor.connelly@vancouver.ca>  
**Subject:** Re: Recent Fire/Arson Events - Council Correspondence  
10106155590

Thanks Olivia,

s.22(1) but have passed this on to chief  
Trevor Connelly. \~Please reach out to him for anything further on this file.

Kind regards,

Sent from my iPhone

Rob Renning\~|\~Deputy Fire Chief  
Community Safety and Risk Reduction Division  
Vancouver Fire Rescue Services  
#600 - \~ 575 west 8th Vancouver, B.C. \~V5Z 0C4  
Office\~604.665.6066



On Jul 8, 2022, at 11:36, Council Correspondence  
<councilcorrespondence@vancouver.ca> wrote:

Hi Rob,  
\~

Hope this finds you well. Council received the attached correspondence inquiring  
about the City's stance on the recent arson/fire incidents in Vancouver. Could your  
team please respond and BCC Council Correspondence?

\~

Thank you!

Olivia

\~

Olivia Hui | Correspondence Staff  
City Clerk's Department | City of Vancouver



[olivia.hui@vancouver.ca](mailto:olivia.hui@vancouver.ca)

\\~

I am humbly thankful that I live and work on the territories of the xʷməθkʷəy̓əm (Musqueam), Skw̓w̓ú7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Peoples

\\~

\\~

## Mayor and Council Feedback

Case number: 101016155590

Case created: 2022-06-30, 02:14:00 PM

Channel: Phone

### Incident Location

Address: s.22(1) HASTINGS ST, Vancouver, s.22(1)

Address2:

Location name:

Original Address:

### Request Details

1. **Subject:**  
The city's stance on the recent arson cases
2. **Describe details (who, what, where, when, why):**  
The citizen would like to know the city's stance on the recent arson cases as he believes that his neighbourhood has been targeted by people who setting fires and causing damage, and he feels unsafe.  
  
The citizen owned a commercial unit at this address and there has been about five arson incidents in recent time. With Value Village fire incident, he feels it's not safe in the city anymore. He wanted to know if the city authority would be taken the cases seriously and enforced authority to protect the tax payer like him. He commented that if the city was not going to deal it seriously, he needs to know that and he would consider moving away.  
  
He is expecting a contact from a city authority about this.
3. **Neighbourhood:**  
Grandview-Woodland
4. **Were any other cases or service requests created as a result of this feedback?**  
No
6. **(Don't ask, just record - did caller indicate they want a call back?):**  
Yes
7. **Council Item:**  
Not Applicable
8. **Select category:**  
Police, Fire, and Public Safety
10. **Specific area of concern:**  
Fire
11. **Author Type:**  
Individual
12. **Correspondence Type:**  
Original Feedback

### Additional Details

### Contact Details

Name: s.22(1)

Address: s.22(1) HASTINGS, Vancouver,

Address2:

Phone:

Alt. Phone:

Email: s.22(1)

Preferred contact method: Either

#### Case Notes

#### Photo

- no picture -

*Any web links (URLs) in this case have been altered so that they cannot be opened, as a security measure to protect against malicious links. If you believe a link to be safe please replace the "hxxp" at the beginning with "http" and open in a browser window. If you're unsure if the link is safe to open and you need to open it, please contact the Service Desk.*

**From:** "Singh, Sandra" <Sandra.Singh@vancouver.ca>  
**To:** "FLEWELLING, James" <james.flewelling@vpd.ca>  
**Date:** 7/25/2022 9:17:23 PM  
**Subject:** Re: Request for Operational Plan and Fire Order

Thanks James - we understood the long weekend to represent a resource constraint for VPD. For now, pls consider Aug 2 as the start of Phase 2 and we will confirm asap, hopefully tomorrow

Sandra

Sent from my iPhone

On Jul 25, 2022, at 2:02 PM, FLEWELLING, James <james.flewelling@vpd.ca> wrote:

Hi Sandra,

\~

Thanks for getting back to us. We will stay tuned for the Ops plan.

\~

I would definitely recommend that Phase 2 not start sooner than Aug 2 as our resources will already be stretched thin over the long weekend.

\~

Thank you,

\~

James

\~

**Acting Superintendent James Flewelling, 1854**

Operations Division

VANCOUVER POLICE DEPARTMENT |

*Beyond the Call*

\~

2120 Cambie St. | Vancouver BC | V5Z 4N6

T: 604.717.2749

E: [James.flewelling@vpd.ca](mailto:James.flewelling@vpd.ca) | [www.vpd.ca](http://www.vpd.ca)

\~

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\~

**From:** Singh, Sandra <Sandra.Singh@vancouver.ca>  
**Sent:** Monday, July 25, 2022 1:38 PM  
**To:** FLEWELLING, James <james.flewelling@vpd.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** CHOW, Howard (VPD) <howard.chow@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>;  
CHAN, Andrew <andrew.chan@vpd.ca>; Wittgens, Margaret  
<Margaret.Wittgens@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>  
**Subject:** RE: Request for Operational Plan and Fire Order

\~

Hi James,

\~

Many of the questions below are for Chief Fry to review and respond to.

\~

From the City ops perspective in terms of seeking to comply with the order, we are still developing and documenting the plan. We anticipate providing the community a week to work with us to bring structures down (Phase 1) and anticipate that if we need enforcement, we are looking to start that Phase 2 either August 1 or 2<sup>nd</sup>.

\~

At this point, the biggest risk is likely protest action when enforcement starts or active resistance to the work by those who have refused to self comply and take down their structures voluntarily during Phase 1. However, we are still needing to – over the next day or two – document the risk scenarios.

Sandra

\~

**From:** FLEWELLING, James <james.flewelling@vpd.ca>  
**Sent:** Monday, July 25, 2022 12:56 PM  
**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** CHOW, Howard (VPD) <howard.chow@vpd.ca>; WHYSKER, Tanya <tanya.whysker@vpd.ca>;  
CHAN, Andrew <andrew.chan@vpd.ca>  
**Subject:** Request for Operational Plan and Fire Order

\~

Hello Ms. Singh and Chief Fry,

\~

I am filling in for Superintendent Tanya Whysker this week and we are hoping to make preparations with regard to any actions planned for the Hasting Street encampment. The Vancouver Police Department will provide support as required by CoV and VFRS, but will require a comprehensive operational plan outlining the following:

\~

□□□□□□□□ Legal authorities/provisions VFRS is using in their Order (including By law, Provincial Act, or other legislation)?;

\~

□□□□□□□□ What steps or progression will VFRS take to enforce the Order (including



any direction to dismantle camp)?;

\~

□□□□□□□□ How long will VFRS provide campers to comply and move?;

\~

□□□□□□□□ What risk mitigation steps are planned if the Order is unsuccessful and VFRS is met with resistance or violence?; and,

\~

□□□□□□□□ Any other contingencies that could reasonably be anticipated?

\~

Chief Fry, can you please advise if VFRS has consulted legal counsel and if so, could we please obtain their contact for our counsel in order to ensure that we are well coordinated in our legal position.

\~

Please let me know if you have any questions or concerns re: the above.

\~

Best regards,

\~

**Acting Superintendent James Flewelling, 1854**

Operations Division\~

VANCOUVER POLICE DEPARTMENT|

*Beyond the Call*

\~

2120 Cambie St. Vancouver BC V6Z 4N6

T: 604.717.2749 | C: S.15(1)(f)

E: [James.flewelling@vpd.ca](mailto:James.flewelling@vpd.ca) | [www.vpd.ca](http://www.vpd.ca)

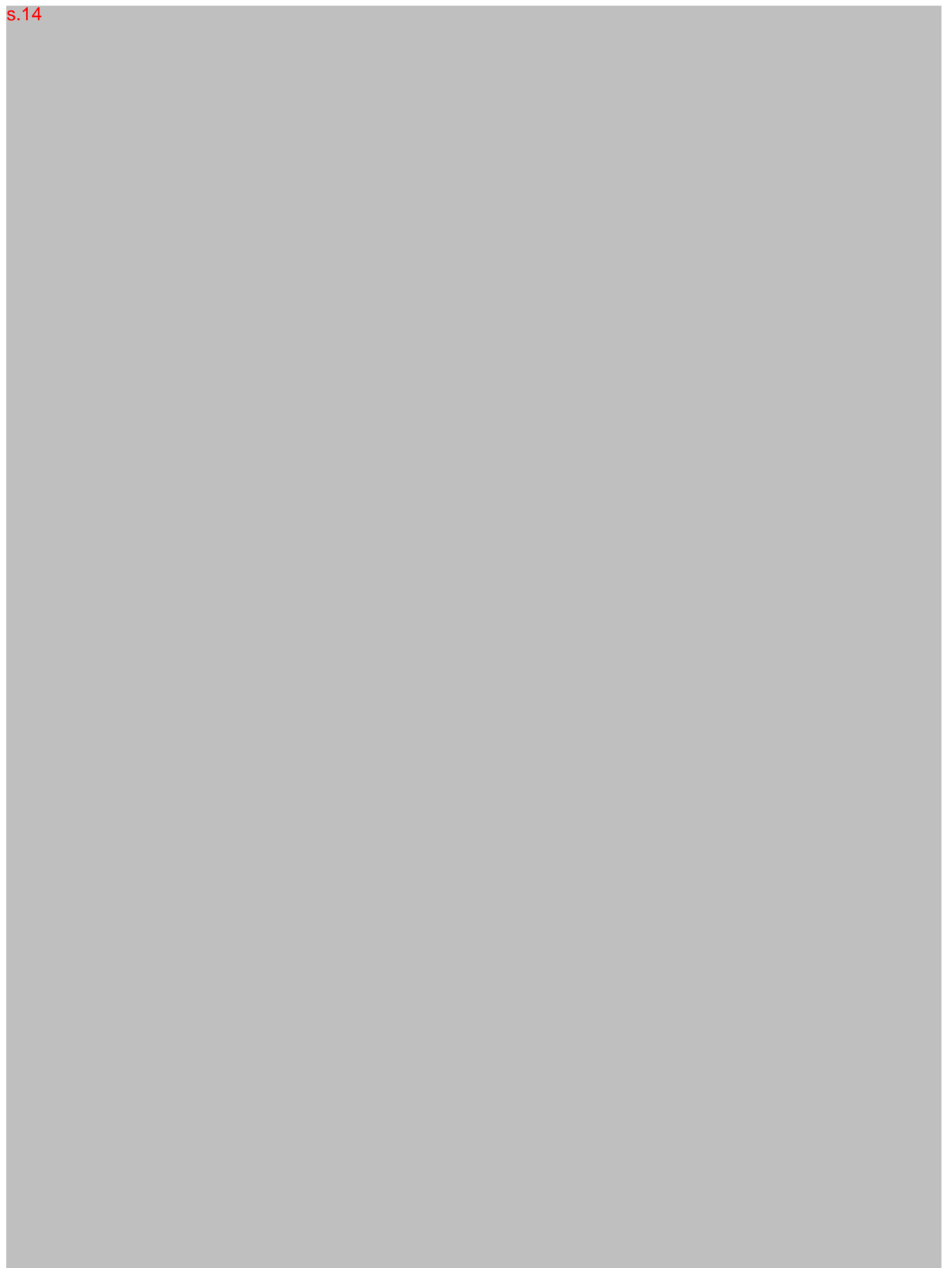
\~

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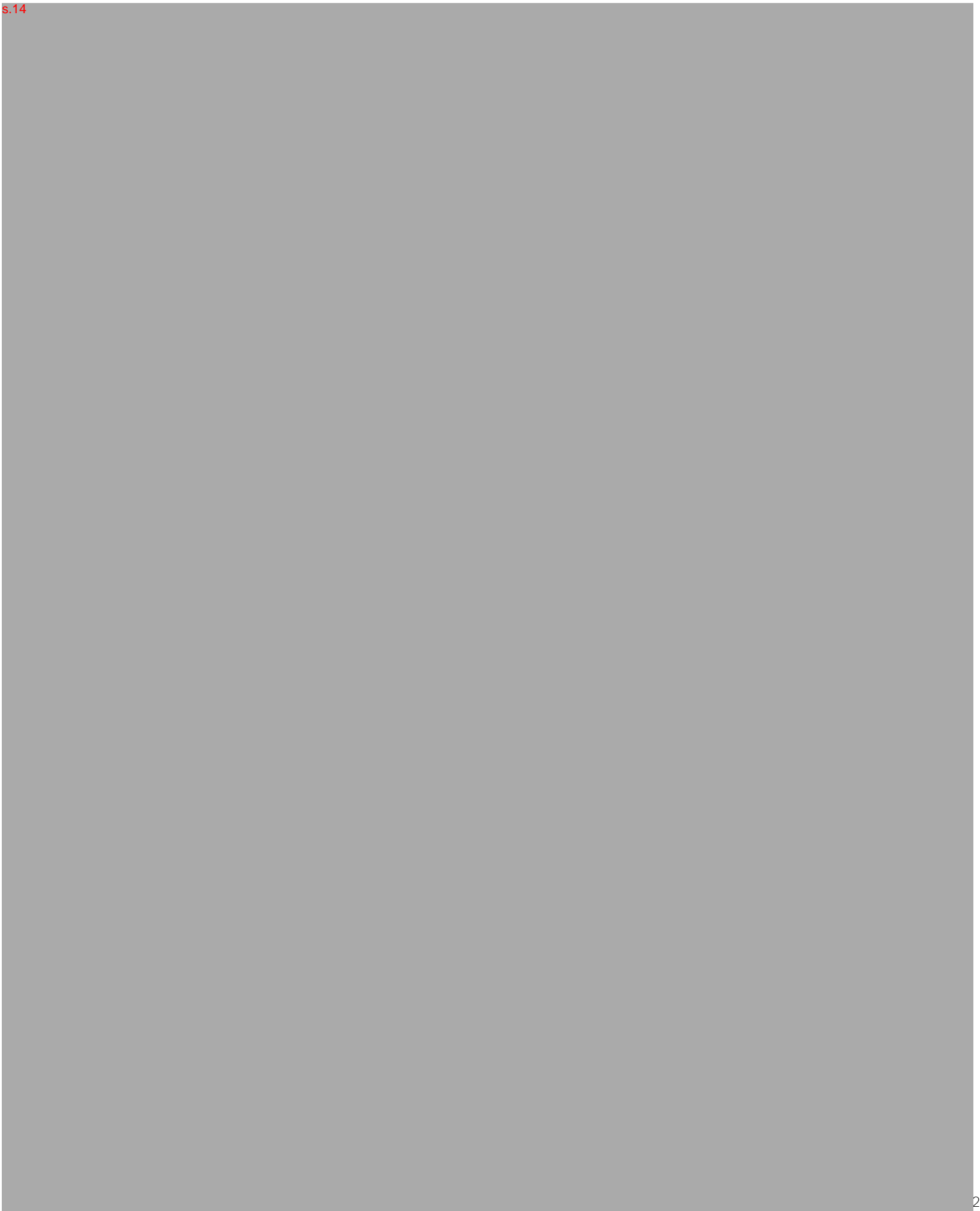




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**From:** ["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)  
**To:** ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
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["Savage, Gordon" <Gordon.Savage@vancouver.ca>](mailto:Gordon.Savage@vancouver.ca)  
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["Tardif-Bennett, Ashley" <Ashley.Tardif-Bennett@vancouver.ca>](mailto:Ashley.Tardif-Bennett@vancouver.ca)



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[<Preet.Rana@vancouver.ca>](mailto:Preet.Rana@vancouver.ca)  
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[<Neil.Monckton@vancouver.ca>](mailto:Neil.Monckton@vancouver.ca)  
[<Akeena.Legall@vancouver.ca>](mailto:Akeena.Legall@vancouver.ca)

**Date:** 8/24/2022 4:57:37 PM

**Subject:** E. Hastings St. Press Briefing (August 24, 2022): Media Summary

Good afternoon,

~

Please see below a media summary from this morning's E. Hastings St. press briefing, including highlights and key themes, outlets in attendance, Q&A transcript, media clipping links/sentiment and social coverage.

~

Thanks again to many folks on this thread for making the time for this morning briefing. Should you require any further details, please let me know.

~

Maria Pontikis (she/her)  
Chief Communications Officer

~

Civic Engagement & Communications  
City of Vancouver  
[maria.pontikis@vancouver.ca](mailto:maria.pontikis@vancouver.ca)

t 604.673.8121 c s.15(1)(l)

~



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The City of Vancouver is on the unceded traditional territories of the xʷməθdōʔrəm (Musqueam), Míqəwú 7mesh (Squamish), and selilwetat (Tseil-Waututh) Nations.

~

~

## **E. Hastings St. Press Briefing: Media Summary**

~

**Link to archived feed:** <https://www.youtube.com/watch?v=n7igUeg6ubl>

~

### **Highlights & key themes**

- ☐-||||- Broad coverage across key outlets including Global, CTV, CityNews1130 and CBC, with media in-person attendance from 14 outlets, plus another half-dozen virtually. ~
- ☐-||||- Tone of questioning during press conference was mirrored in the resulting coverage and was mostly neutral despite the sensitive nature of the subjects covered.
- ☐-||||- Key messages covered focused on: 40 shelter spaces taken up\* by those

sheltering on East Hastings, the 2,000 kg of materials removed daily, and the progress being made despite challenging situations.

o~\*BCH will correct the record with media to confirm these 40 spots are in the matching process and not yet accepted

□~ Mayor widely quoted around systemic, long-term messages, specifically the challenge of the work, him being proud of staff and progress to-date, and the humanitarian aspects of the work.

□~ City Manager clipped most extensively on the operational aspects of the progress, specifically on the materials removal piece.

□~ Fire Chief quoted on her messages around removal of structures and preventing further fires. ~

~

### Media RSVPs & attendance

MEDIA OUTLET	NAME OF REPORTER
1.~ Daily Hive	Amir Ali
2.~ Omni/CityTV	Allan Chek (camera)
3.~ Omni/CityTV	TBD (reporter)
4.~ Black Press Media	Jane Skrypnek
5.~ The Tyee	Jen St. Denis
6.~ Sing Tao	Justin Wong
7.~ CTV	Tahmina Aziz (reporter) Maria Weisgarber (reporter)
8.~ CTV	Herb Ramos (camera) Gary Barndt (camera)
9.~ Canadian Press	Brieanna Charlebois
10. Glacier Media	Graeme Wood
11. Fairchild TV	Daniel Lee (camera)
12. CBC	Justine Boulton (photographer)
13. CBC	Susana da Silva (reporter) Joel Law (camera)
14. Globe and Mail	Frances Bula
15. Citynews/Rogers	Martin MacMahon
16. Global	Grace Ke Cory Callaghan Chris Allard
17. Radio-Canada	Wildinette Paul William Burr
18. Radio-Canada/CBC	Frederic Gagnon

#### Received live stream link:

- ~ Tiffany Crawford – Vancouver Sun
- ~ Andrea Woo – Globe and Mail
- ~ James Fung – Fairchild Radio
- ~ Ian Young – Canadian Press
- ~ Audrey Simon – Radio-Canada
- ~ Kenneth Chan – Daily Hive
- ~ Bob Mackin – The Breaker News



~

## Media Q&A

~

**CBC - Susana da Silva** - How many structures have been removed? And how many people are housed at this point? And how many spaces are needed?

**Paul Mochrie:** It is very difficult to quantify the number of structures removed. It's a fluid situation. There are also structures emerging every day as well, so it's hard to give a precise number. We are prioritizing the locations identified by the fire department. There were 10 of the most critical fire safety risks. Now there is a reduction. In mid-July, we estimated there are about 200 people on Hastings Street who are unhoused but that number is shifting as well.

**Dale McMann:** 40 people are deemed highest priority because they are from that stretch of Hastings Street, who have accepted housing. We are quickly looking for housing, storage and other facilities. The rough count shows there are about 200 unhoused but that number changes all the time.

~

**CityNews/1130 - Martin MacMahon** - The Fire Chief used the word "incremental" to describe the situation at Hastings. Are you satisfied with what's happened so far?

**Mayor Stewart:** This is an extremely complex situation. This is the most vulnerable community impacted in the worst possible way. I am satisfied with the progress we made at the City and Province level. BC Housing is helping to house the individuals. Seven out of the 10 fire risks are cleared, also cleared tons of garbage from the street. In the Oppenheimer and Strathcona encampments, it was also a slower process because this is a compassionate approach. There's no way to do it in a hurry in respect of the traumatic situation people are facing on the street. I am extremely proud of the work.

~

**DailyHive - Amir Ali** - You refer to the MOU. What do you say to the advocates who claim that the fire order is a violation of the MOU?

**Mayor Stewart:** The MOU helped dealing with the Strathcona situation in the least traumatic way. The MOU is still in place and this is the only way to move forward. But the fire risks intensifies the need to move this as quickly as possible. I am extremely proud of how the City and BC Housing have been moving. At the end of the day, the person who is traumatized enough to be end up on Hastings Street should be the focus and that is the core of the MOU.

**Follow-up question** - There is some involvement of VPD in removing the encampment. Any concern on how VPD handles the situation?

**Paul Mochrie:** VPD members are not directly involved in this operation. Our objective shared by the VPD and everyone involved is an approach not to use police enforcement.

~

**Globe and Mail - Frances Bula** - Everyone is a bit puzzled by why the City needed to take so long to respond.

**Mayor Stewart:** We are proceeding based on the MOU signed in the Strathcona situation. Housing takes time to come on line. In the end, the only way to fully meet the Fire Chief's order and to help people on Hastings the most is to provide long-term housing. If that's not possible, shelter is the next option. We are not caught



unaware, it's just the housing supply does not meet the demand. The compassion approach we are taking demands that response.

**Follow-up question** - ~How did the City allow the situation to get to the point where the Fire Chief needs to put out an order?

**Mayor Stewart:** The lack of housing is the core problem here. You just don't want to move people on to another bad situation.

**Paul Mochrie:** We see seasonal increase of people sheltering outdoors in summer months, that's the historical pattern observed in Vancouver. In fact, people sheltering on Hastings Street is not new. This is the issue we have been working with community for years and crew has been cleaning the street daily which involved people needing to move their structure. What we have been seeing beginning in July, is a significant number of structures on Hastings. We have seen large encampment in the past but a large encampment on a major arterial is new. Concurrent to that, is the decrease in willingness to move to allow cleaning.

~

**Black Press - Jane Skrypnik** - Some unhoused people prefer to camp somewhere instead of staying at SROs. How are you going to improve the shelter conditions to make people actually want to stay in those places?

**Dale McMann:** We recognize that SROs is less than an ideal solution. There are SROs that are owned by the City or the Province and operated by non-profits. There are also SROs that are own and operated privately which we have no control over. Having said that, many SROs were built 90 to 100 years ago; they are not equipped to deal with today's climate. We are working with partners to provide air-conditioning, fans, etc. to mitigate heat issues.

**Follow-up question** - ~Have you talked to the private SRO owners about the situation?

**Chief Fry:** We meet with SRO owners and operators regularly. 181 are identified by the fire department. We inspect each of those once at least six months.

~

**Radio Canada - Wildinette Paul** - Is there any kind of deadline to clear everything?

**Mayor Stewart:** The progress is satisfying. 40 people are housed indoor so far. I understand it is not fast enough for some people but it is done in a compassionate manner. We have dealt with 7 out of 10 fire hazards and cleared tons of garbage.

**Paul Mochrie:** This is a process that we are reassessing every day. We are optimistic to make progress. We are not working towards a fixed deadline at this point.

~

**Question:** Some advocates think that the focus should be on SROs and the fire hazards should be dealt with.

**Chief Fry:** There are 181 SROs in the City right now. We conducted 447 inspections. There are 72 locations we found violations this year alone. Violations can be anything from fire separations, holes in walls, people that are hoarding, fire alarms that need to be reset, etc. We have had 4,910 incidents in SROs alone. That's not just fire but also overdose. That makes up 10 per cent of our calls. We are continuing to work with SROs to ensure compliance.

~

**Radio Canada - William Burr** - You are asking people to leave without a place to go. BC Human Rights Commissioner has suggested using parking lots or some places that are



safer. Why not do something like that?

**Paul Mochrie:** There are homeless people across the city and where to go is a question that's asked every day. The focus is to provide indoor options and to house them ASAP. Concurrent with that, we are looking at providing water, sanitary and storage spaces for people who are sheltering. There are not enough space to house the 500 homeless people in Vancouver. That means it's contemplating moving people to another community, which is also traumatic. Providing a City encampment is not a long-term solution. The only solution is to provide the support as best as we can.

**Mayor Stewart:** It is important to recognize the effort that is made. Over the last four years, there were billions of dollars invested in providing affordable and supportive housing for the people who are living in a rough situation but we still don't meet the demand. The impact of COVID-19 is affecting people worse. Poisoned drug supply is also inflicting trauma.

~

**CTV - Maria Weisgarber** - How optimistic are you we can ever catch up on the situation?

**Mayor Stewart:** No one is on the street forever. It is going to take a long time to catch up. We have been undermining the investment for so long and housing needs time to build.

~

**Globe and Mail - Frances Bula** - What happen to the people who are camping at Crab Park?

**Dale McMann:** We look at the DTES holistically and Crab Park is part of it. When we factor in the high priority individuals who need to be housed, those at Crab Park are part of the discussion.

~

## Media clippings (specific to press event)

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### Headline

[Vancouver officials hold press conference on efforts to remove structures in Downtown Ea](#)

[Vancouver city manager outlines next steps to remove structures in Downtown Eastside](#)

[City to address Hasting tent removal this morning](#)

[Vancouver officials to provide update on Downtown Eastside tent removal](#)

[Many tents remain on Downtown Eastside; Vancouver mayor pleased with progress](#)

['It's not a matter of if a fire is going to happen, it's when it's going to happen': Vancouver fir encampment safety concerns](#)

[40 residents of Vancouver street camp accept accommodation: BC Housing](#)

['Extremely challenging situation,' Vancouver mayor says of work to clear East Hastings encampment](#)

[Vancouver mayor, fire chief and BC Housing to speak about tent city removal](#)

[Vancouver says 'progress' being made in finding shelter for homeless people living in DTE](#)

[40 residents of Vancouver street camp accept accommodation: BC Housing](#)

[City of Vancouver update on clearing Hastings Street encampment](#)

[2,000 kg of debris being removed daily from East Hastings Street](#)

[40 East Hastings residents have accepted housing as 'challenging' street-clearing work co](#)

## ~ Social coverage (specific to press event) ~

Link	Account	Followers	Retweets	Quote Tweets	Likes	Comments
<a href="#">Link</a>	@iamkennethchan Kenneth Chan Daily Hive (Buzz Connected Media)	11400	41	9	89	JUST IN... "immediate  Pretty close
<a href="#">Link</a>	@CityNewsVAN CityNews Vancouver	287200	6	3	14	The City of have accep  However, d  <a href="https://t.co/">https://t.co/</a>
<a href="#">Link</a>	@GlobalBC Global BC	420400	5	1~	8	Slow and s @JasmineE has an upd More: <a href="https">https</a>
<a href="#">Link</a>	@cbcnewsbc CBC News British Columbia	307700	5	1~	12	B.C. Housi workers ha



<a href="#">Link</a>	@martinmacmahon Martin MacMahon CityNews (Rogers Sports & Media)	6911	4	~	2	The City of V Mochrie says  Vancouver M enough for s stresses mus
<a href="#">Link</a>	@CTVVancouver CTV News Vancouver	344200	1	1	1	Engineering : Eastside. <a href="https://t.co/6r">https://t.co/6r</a>
<a href="#">Link</a>	@DailyHiveVan Daily Hive Vancouver	289500	1	~	3	2,000 kg of n <a href="https://t.co/zu">https://t.co/zu</a>
<a href="#">Link</a>	@VancouverSun The Vancouver Sun	282500	1	1	5	Vancouver sa
<a href="#">Link</a>	@theprovince The Province	188500	~	~	1	Vancouver sa
<a href="#">Link</a>	@starvancouver The Star Vancouver	65200	~	~	1	40 residents <a href="https://t.co/i1">https://t.co/i1</a>
<a href="#">Link</a>	@martinmacmahon Martin MacMahon CityNews (Rogers Sports & Media)	6911	~	~	~	Many tents re <a href="https://t.co/24/vancouver">/24/vancouver</a>

~

**From:** "Levitt, Karen" <karen.levitt@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL" s.15(1)(l)  
**Date:** 8/9/2022 11:45:55 AM  
**Subject:** East Hastings Update

\~

Dear Mayor and Council,

\~

This is an update the Hastings Street structure removal work.

\~

□~||||~ As has been reported to Council already, staff have developed the Hastings Structures Removal Plan, and are continuing to work across various departments and with community and government partners to gain compliance with the Streets By-law and the Fire Chief's Order, while continuing to implement and pilot a human rights-based social infrastructure model of supports for people.\~

□~||||~ Implementation of the plan is commencing today, August 9. This 7 day/week operation will consist of following phases:

○~ Phase 1:\~ August 9 – 15

⊙ ENG staff will work with people individually on voluntarily removing structures in a collaborative, deliberate and measured approach.

⊙ VPD will be present on the street with ENG staff, and will provide support from a distance, from a peace keeping perspective.

○~ Phase 2:\~ August 16 – 22

⊙ ENG will implement order, block by block approach.

⊙ VPD will be present on the street with ENG staff, and will provide support from a distance, from a peace keeping perspective, as well as support enforcement as required.

□~||||~ ACCS will continue its longstanding work to build relationships with community groups and support Engineering Services to collaborate on community led street cleaning efforts. Specifically, staff have been providing support to community members, including the provision of safe spaces, storage sites, drop in space, access to food and washrooms to increase safety, well-being, life and gender safety, hygiene, and the continuation of outreach services.

□~||||~ Interim storage options with up to 2 x 360 litre bins will also be provided and will be facilitated by CleanStart, who will support the securing and transport of belongings to one of two temporary options:

○~ Regularly accessible storage will be located at 390 Main (4 times per week to start).

○~ Less frequently accessible storage will be at 987 East Cordova in a large



SeaCan (once per month).

○~ (If people don't want to utilize the storage options, they will still have the option to access a storage tote for their belongings.)

□~ As individuals agree to remove structures, and the work is well underway, a small care package that includes a medicine bag (prepared by Elders from Carnegie) and a meal ticket/s to ESC will be provided as appropriate.

□~ ACCS and Engineering Services will continue to work with community partners on long term, creative solutions to the work of maintaining streets by-law and fire code by-law in the interest of safety for all unhoused and housed residents.

Please feel free to direct any further questions related to this matter to Branislav Henselmann, A/General Manager, ACCS, or Taryn Scollard, Deputy General Manager, ENG, and they will make sure to provide the answers in the weekly Q&A roundup.

Thanks,

~

Karen

~

~

---

**Karen Levitt**, Deputy City Manager (she/her)

karen.levitt@vancouver.ca telephone (604) 873-7251

The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθm̓̓qəm/Musqueam, tsəwəl 7mesh/Squamish and səliwətał/Tsleil-Waututh nations

~

~

**From:** ["EOC Planning Chief \Vancouver\"](#) s.15(1)(l)  
**To:** ["EOC Management - DL"](#) s.15(1)(l)  
["EOC Situation Report - DL"](#) s.15(1)(l)  
**Date:** 8/27/2022 3:09:17 PM  
**Subject:** EOC Action Plan #3 (August 27 - August 31)  
**Attachments:** EM - Hastings Destructuring Action Plan #3 - 2022-08-27.pdf

Hi all,

~

See attached for the EOC Action Plan for the third operational period, which will run from Saturday, August 27 to Wednesday, August 31.

~

Best,  
Gillian

~

**Gillian Wong** | EOC Planning Chief  
City of Vancouver Emergency Operations Centre

s.15(1)(l)

s.15(1)(l)

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~



## 1. EVENT

☒EOC ☐DOC ☐ESS ☐DSA ☐FOC

Location Name: 111 West Hastings Street

Event/Incident: Hastings Destructuring

Task #: n/a

EM Incident #: EM-0062

Date: August 27, 2022

For next Operational Period # 3

From: August 27, 2022 To: August 31, 2022

Prepared by: Gillian Wong

Section: Planning

Position: EOC Planning Chief

## 2. OBJECTIVES

**Objective:** Remove priority structures from sidewalks along Hastings Street

Related tasks	Section responsible	Time to be completed by
Remove structures from 10 priority sites that are impeding fire department connections and building entrances & exits.	OPS – ENG	August 31
Remove structures at the following priority locations: Regent Hotel, 2-15 E. Hastings, 41-57 E. Hastings, 123 & 123 ½ E. Hastings	OPS – ENG	August 31
Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	OPS – ENG	August 31

**Objective:** Secure and connect people to shelter and housing.

Related tasks	Section responsible	Time to be completed by
Securing additional shelter and housing spaces in collaboration with BC Housing	OPS - ACCS	Ongoing
Coordinate with BC Housing and the Ministry of Housing on People and Support Services planning	OPS - ACCS	Ongoing
Track number of shelter and housing spaces available working with BC Housing	OPS - ACCS	Ongoing
Track offers accepted for shelter and housing spaces	OPS - ACCS	Ongoing

**Objective:** Support transition of packed totes into storage in collaboration with community partners

Related tasks	Section responsible	Time to be completed by
Finalize agreement for the use of 320 Alexander as a drop in space.	OPS - ACCS	August 31
Finalize contract with Atira for the use 323 Alexander as short-term storage.	OPS - ACCS	August 31
Accelerate the transition of packed items and totes on Hastings St. into storage.	OPS - ACCS	August 31

**Objective:** Install and operationalize a peer supported APT (Automated Public Toilet) in Pigeon Park

Related tasks	Section responsible	Time to be completed by
Coordinate and schedule installation and security plan for the peer kiosk (Britco).	OPS – ENG	August 31

**Objective:** Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.

Related tasks	Section responsible	Time to be completed by
Update option analysis and costing model for revised staffing and security plan	OPS – ACCS	August 31
Coordinate temporary power to the trailer and delivery logistics	OPS – ACCS	August 25

**Objective:** Ensure occupational health and safety plans, processes and orientations are implemented for EOC and field staff



Related tasks	Section responsible	Time to be completed by
Establish a safety plan and safety orientation for new EOC employees on site s.15(1)(l)	SAFETY (OH&S)	Aug 29
Implement an onsite OFA 2 team to complement existing OFA 1 already in place.	SAFETY (OH&S)	Aug 31
Confirm additional needs for occupational health and safety plans for the EOC.	SAFETY (OH&S)	Aug 31
<b>Objective:</b> Provide proactive communication to people sheltering outdoors, media, BIAs and the public about the City's services and initiatives.		
Related tasks	Section responsible	Time to be completed by
Develop key messaging and communication products (e.g. flyers, posters) for people sheltering outdoors for the current response phase.	INFO	Ongoing
Develop scenario-based communications planning to align with potential operational responses/pivots.	INFO	August 31
<b>Objective:</b> Develop internal communications to staff		
Related tasks	Section responsible	Time to be completed by
Refine communications plan and rollout related to staff support available to ACCS, Engineering, EOC and other supporting personnel.	INFO	August 31
Continue providing regular Monday, Wednesday and Friday updates to Mayor and Council.	INFO	Ongoing
<b>Objective:</b> Develop long term sustainment strategy for management of Hastings Street		
Related tasks	Section responsible	Time to be completed by
Finalize resourcing plan and receive approval	PLAN – Advanced Planning	Aug 27
Identify strategies to deter structures at high-risk infrastructure (e.g. decals, art).	PLAN – Advanced Planning	Aug 31
Identify funding sources to plan.	PLAN – Advanced Planning	Aug 31
Draft sustainment operational plan.	PLAN – Advanced Planning	Sept 1
<b>Objective:</b> Develop impoundment plan for seized materials		
Related tasks	Section responsible	Time to be completed by
Finalize repatriation process to enable people to reclaim impounded items (inclusive of delivering items to identified housing or exchange locations).	OPS - ENG	Aug 31
Finalize public facing messaging to support the plan.	INFO	Aug 31
<b>Objective:</b> Continue financial tracking and forecasting		
Related tasks	Section responsible	Time to be completed by
Continue working with departments to track current and forecasted costs.	FINANCE	Ongoing
Monitor for opportunities to offset costs through available grants	FINANCE	Ongoing
<b>Objective:</b> Optimize EOC structure and staffing		

Related tasks		Section responsible	Time to be completed by		
Ensure EOC staffing and teams are aligned with EOC objectives and targets		EOC Director	Aug 31		
<b>3. APPROVALS</b> <i>(Planning Chief to review, sign &amp; forward to EOC Director for final authorization)</i>					
<b>Reviewed by:</b> Planning Chief: Gillian Wong Date: August 27, 2022    Time: 1500		<b>Authorized by:</b> EOC Director: Branislav Henselman Date: August 27, 2022                      Time: 1500			
<b>4. DISTRIBUTION</b>					
<input checked="" type="checkbox"/> EOC Staff (EOC Staff – DL) <input checked="" type="checkbox"/> Policy Group (Corporate Management Team (COV) – DL, & others as applicable) <input type="checkbox"/> Documentation Unit ( <i>original</i> ) <input type="checkbox"/> Others:					
<b>EOC CONTACT INFO</b>	Email: s.15(1)(l)	Phone: s.15(1)(l)	Fax: s.15(1)(l)		



**From:** ["Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>](mailto:Elizabeth.Clark@vancouver.ca)  
**To:** ["EOC Management - DL"](#) s.15(1)(l)  
["EOC Situation Report - DL"](#) s.15(1)(l)  
**Date:** 9/1/2022 1:51:26 PM  
**Subject:** EOC Action Plan #4 (Sept 1 - 7)  
**Attachments:** EM - Hastings Destructuring Action Plan #4 - 2022-09-01.pdf

Hello all,

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Attached is the EOC Action Plan for operational period number four which will run from Thursday September 1<sup>st</sup> to Wednesday September 7<sup>th</sup>.

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Best,  
Elizabeth

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Elizabeth Clark | EOC Planning Chief  
City of Vancouver Emergency Operations Centre

s.15(1)(l)

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## 1. EVENT

<input checked="" type="checkbox"/> EOC <input type="checkbox"/> DOC <input type="checkbox"/> ESS <input type="checkbox"/> DSA <input type="checkbox"/> FOC	Location Name: 111 West Hastings Street	
Event/Incident: Hastings Destructuring	Task #: n/a	EM Incident #: EM-0062
Date: September 1, 2022	For next Operational Period # 4	From: September 1, 2022 To: September 7, 2022
Prepared by: Elizabeth Clark	Section: Planning	Position: EOC Planning Chief

## 2. OBJECTIVES

**Objective:** Remove priority structures from sidewalks along Hastings Street

Related tasks	Section responsible	Completed by
Remove structures from 10 priority sites that are impeding building entrances & exits.	OPS – ENG	Ongoing
Ensure that fire department connections remain clear of structures	OPS – ENG	Ongoing
Remove structures at the following additional priority locations: <ul style="list-style-type: none"> <li>Regent Hotel (continued)</li> <li>7-19 E Hastings (new)</li> <li>41-57 E Hastings (continued)</li> <li>123 &amp; 123 ½ E Hastings (continued)</li> <li>148-140 E Hastings (new)</li> <li>40-12 E Hastings (market) (new)</li> </ul>	OPS – ENG	Ongoing
Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	OPS – ENG	Ongoing
Work with Engineering to develop mapping process to track structure removal progress.	PLAN – Situation Unit	Sept. 2

**Objective:** Identify additional supports and tactics to accelerate voluntary destructuring and connect people to shelter and housing.

Related tasks	Section responsible	Completed by
Enhance information flow from Engineering staff to Outreach staff regarding people who require additional outreach and supports.	OPS – ENG OPS - ACCS	Sept. 7
Work with BC Housing at Coordinated Access and Assessment Table to determine next steps for those requiring additional supports.	OPS - ACCS	Ongoing
Identify alternative approaches to street clearing and sanitation.	OPS – ENG	Sept. 7
Determine if there are additional actions that can be taken through outreach and community supports	OPS - ACCS	Sept. 7

**Objective:** Support Social Policy to accelerate and expand storage options and drop-in spaces

Related tasks	Section responsible	Completed by
Finalize agreement for the use of 320 Alexander as a drop in space.	OPS - ACCS	Sept. 7
Explore partnership with PHS on use of space at 27 W Hastings for short term storage.	OPS - ACCS	Sept. 7

**Objective:** Finalize installation of a peer supported APT (Automated Public Toilet) in Pigeon Park

Related tasks	Section responsible	Completed by
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Schedule installation and security plan for the peer kiosk (Britco).	OPS – ENG	In progress (completed by Sept. 9)
<b>Objective: Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>
Update option analysis and costing model for revised staffing and security plan.	OPS – ACCS	Sept. 6
Modify staffing and security contracts to meet revised operating model.	OPS – ACCS	In progress (completed by Sept. 9)
Coordinate temporary power to the trailer and delivery logistics.	OPS – ACCS	In progress (completed by Sept. 9)
Coordinate devliery and installation of staff trailer and washroom trailer.	OPS – ACCS	In progress (completed by Sept. 9)
<b>Objective: Continue focus on health, safety and wellness for EOC and field staff</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>
Establish guidelines for sharing sensitive information that may be triggering to recipients.	SAFETY (OH&S)	Sept. 2
<b>Objective: Provide proactive communication to people sheltering outdoors, media, BIAs, City staff and the public about the City's services and initiatives.</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>
Develop scenario-based communications planning to align with potential operational responses/pivots.	INFO	Sept. 6
Create updated 311 messaging to support business and public inquiries	INFO	Sept. 2
Prep key GM's for media interviews.	INFO	Sept. 2
Create issues log and approval process/RACI to support ongoing updates to BIAs.	Liaison Officer	In progress (completed by Sept. 9)
<b>Objective: Develop interim sustainment strategy for management of Hastings Street (next 6-8 months)</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>
Identify funding sources to support interim strategy.	PLAN – Advanced Planning	Sept. 2
Finalize resourcing plan for interim strategy and receive approval.	PLAN – Advanced Planning	Sept. 6
Identify strategies to improve public realm and minimize structures at high-risk infrastructure.	PLAN – Advanced Planning	Sept. 7
Develop Engineering Sanitation and City Protective Services operational plan.	PLAN – Advanced Planning	Sept. 7
Monitor for opportunities to offset costs through available grants.	FINANCE	Ongoing
<b>Objective: Conduct contingency planning for potential scenarios and operational responses</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>



Hold follow up meeting on scenario planning for critical incidents and involuntary de structuring to identify planning requirements.		EOC Director	Sept. 7
<b>Objective:</b> Review the EOC's internal governance structure and integrate with provincial framework			
<b>Related tasks</b>	<b>Section responsible</b>	<b>Completed by</b>	
Establish the EOC Policy Group/executive oversight group.	EOC Director	Sept. 6	
Confirm EOC linkage to committees and working groups being led by the Province/BC Housing.	EOC Director	Sept. 6	
Revise standing EOC meeting schedule, agendas and participants.	EOC Director	Sept. 6	
Create and share a visual to illustrate the areas of EOC internal and external alignment and connection.	EOC Planning	Sept. 7	
<b>3. APPROVALS</b> <i>(Planning Chief to review, sign &amp; forward to EOC Director for final authorization)</i>			
<b>Reviewed by:</b> Planning Chief: Elizabeth Clark Date: September 1, 2022 Time: 12:30		<b>Authorized by:</b> EOC Director: Daniel Stevens Date: September 1, 2022 Time: 13:45	
<b>4. DISTRIBUTION</b>			
<input checked="" type="checkbox"/> EOC Staff (EOC Staff – DL) <input checked="" type="checkbox"/> Policy Group (Corporate Management Team (COV) – DL, & others as applicable) <input type="checkbox"/> Documentation Unit ( <i>original</i> ) <input type="checkbox"/> Others:			
<b>EOC CONTACT INFO</b>	Email: s.15(1)(i)	Phone: s.15(1)(i)	Fax: s.15(1)(i)

**From:** "Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>  
**To:** "EOC Situation Report - DL" s.15(1)(l)  
"EOC Activation - DL" s.15(1)(l)  
**Date:** 8/18/2022 4:18:40 PM  
**Subject:** EOC Action Plan & Org Chart  
**Attachments:** EM - Hastings Destructuring Action Plan #1 - 2022-08-16.pdf  
EOC - Hastings Encampment Org Chart - General - 2022-8-18.pdf

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Hello all,

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We appreciate your patience as we get our EOC SharePoint, distribution lists and org charts set up behind the scenes.

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Please find attached the current EOC Org Chart and EOC Action Plan. For those who have access to the EOC SharePoint, you can find these documents on the right hand side of the [main home page](#).

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The following EOC distribution lists have also been created and will be used as follows:

- ~~~ EOC Situation Report DL *Purpose: To distribute daily situation reports*
- ~~~ EOC Activation DL – *Purpose: To communicate with staff who have been assigned to EOC roles*
- ~~~ EOC Management Team DL – *Purpose: To communication with EOC Management Team members*

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Much thanks,  
Elizabeth

\~

Elizabeth Clark | EOC Planning Chief  
Vancouver Emergency Management Agency | City of Vancouver  
p: 604.829.4372 | c: s.15(1)(l)

\~



*The purpose of this form is to summarize actions and responsibilities for the next operational period*

## 1. EVENT

<input checked="" type="checkbox"/> EOC <input type="checkbox"/> DOC <input type="checkbox"/> ESS <input type="checkbox"/> DSA <input type="checkbox"/> FOC	Location Name: 111 West Hastings Street	
Event/Incident: Hastings Destructuring	Task #: n/a	EM Incident #: EM-0062
Date: August 16, 2022	For next Operational Period # 1	From: August 16, 2022 To: August 19, 2022
Prepared by: Elizabeth Clark	Section: Planning	Position: EOC Planning Chief

## 2. OBJECTIVES

List goals (in priority order) which identify what will need to be completed in the next EOC operational period. **Use active verbs:** acquire, advise, complete, confirm, consult, contact, declare, determine, develop, establish, ensure, gather, identify, issue, notify, obtain, prepare, request, support.

<b>Objective:</b> Remove priority structures from sidewalks along Hastings Street		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Remove structures that are impeding fire department connections and building entrances & exits	OPS – ENG	August 19
Remove priority structures at Regent Hotel & 12 E. Hastings	OPS – ENG	August 19
Continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore	OPS – ENG	August 19
<b>Objective:</b> Install and operationalize a peer supported APT in Pigeon Park		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Schedule installation of APT.	OPS – ENG	August 18
Resolve staffing and security issues related to installation.	OPS – ENG	August 18
Resolve interim workplace supports for peer operators.	OPS – ENG	August 18
<b>Objective:</b> Deploy and operationalize a peer supported mobile washroom trailer at Columbia and Hastings St.		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Execute an extended service agreement with SuperSave.	OPS – ACCS	August 17
Take possession of the trailer and develop deployment plan for daily delivery servicing and removal.	OPS – ENG	August 19
Secure street use permits for replacement of trailer.	OPS – ENG	August 19
Coordinate power to the trailer.	OPS – ACCS	August 19
<b>Objective:</b> Develop and implement short term storage solutions at 390 Main Street		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Fully execute operator contract with Aboriginal Front Door Society and confirm hours of operation.	OPS - ACCS	August 17
Streamline process of transporting packed belongings to storage via Clean Start.	OPS - ACCS	August 18
<b>Objective:</b> Develop and implement long term storage solutions at 980 West Cordova		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>



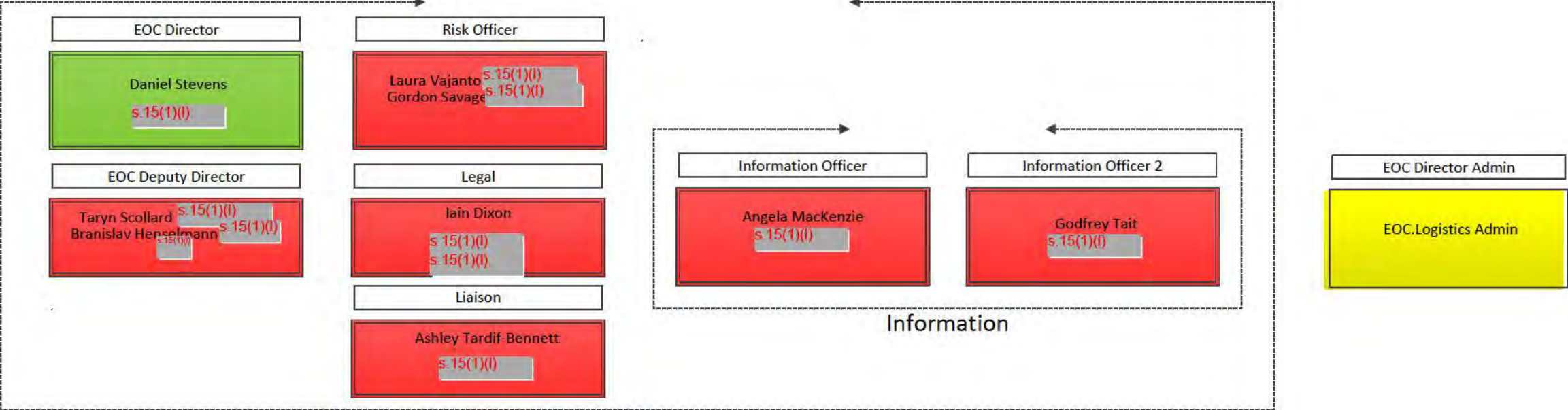
Identify and confirm third party operator to manage movement of items in and out of storage.	OPS – ACCS	August 19
Develop storage agreement form to be completed by people storing items in long term storage.	OPS – ACCS	August 19
Develop process for how individuals get connected with storage operators, register for storage services and transition their belongings in and out of storage.	OPS – ACCS	August 19
<b>Objective: Enhance external communication to media, public and people sheltering outdoors</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Develop overall communications plan for Phase 1 operations.	INFO	August 19
Develop key messages for media to support Phase 1.	INFO	August 16
Develop key messaging and communication products (e.g. flyers, posters) for people sheltering outdoors for Phase 1.	INFO	August 16
Develop communication strategy in alignment with VPD and VFRS to support Phase 2 operations.	INFO	August 19
<b>Objective: Develop internal communications to staff</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Develop messaging to connected leaders and all staff regarding activation of the EOC.	INFO	August 17
Develop GM messaging to ACCS and Engineering department staff.	INFO	August 17
<b>Objective: Monitor downstream impacts in CoV Parks</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Monitor the number of daily structures appearing in CoV parks and track which structures are directly related to people who were sheltering outdoors on Hastings Street.	OPS – Park Board	Ongoing
<b>Objective: Develop long term sustainment strategy for management of Hastings Street (Phase 3)</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Develop Phase 3 sustainment plan	PLANNING	August 19
Identify funding sources to support sustainment plan.	PLANNING	August 19
Develop resourcing plan to support sustainment plan.	PLANNING	August 19
<b>Objective: Develop impoundment plan for seized materials</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Identify locations to store impounded materials.	OPS - ENG	August 17
Develop cataloguing and inventory system for impounded materials.	OPS - ENG	August 19
Develop repatriation process to enable people to reclaim impounded items.	OPS - ENG	August 19
Develop public facing messaging to support the plan.	INFO	August 19
<b>Objective: Establish EOC</b>		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>

Developing staffing schedule to Sept 20th, fill shifts for initial two weeks.	PLANNING	August 19
Develop and distribute EOC Org chart.	PLANNING	August 17
Add EOC and other incident staff to appropriate DLs for Teams/SharePoint access.	PLANNING	August 17
<b>Objective:</b> Develop initial financial forecast		
<b>Related tasks</b>	<b>Section responsible</b>	<b>Time to be completed by</b>
Draft initial forecast by Thursday.	FINANCE	August 18
<b>3. APPROVALS</b> <i>(Planning Chief to review, sign &amp; forward to EOC Director for final authorization)</i>		
<b>Reviewed by:</b> <div style="text-align: right;"><i>(Signature)</i></div> <b>Planning Chief: Elizabeth Clark</b> <b>Date: August 17, 2022    Time: 10:00</b>	<b>Authorized by:</b> <div style="text-align: right;"><i>(Signature)</i></div> <b>EOC Director: Daniel Stevens</b> <b>Date: August 17, 2022                      Time: 10:00</b>	
<b>4. DISTRIBUTION</b>		
<input checked="" type="checkbox"/> EOC Staff (EOC Staff – DL) <input checked="" type="checkbox"/> Policy Group (Corporate Management Team (COV) – DL, & others as applicable) <input type="checkbox"/> Documentation Unit <i>(original)</i> <input type="checkbox"/> Others:		
<b>EOC CONTACT INFO</b>	<b>Email:</b> s.15(1)(l)	<b>Phone:</b> s.15(1)(l) <b>Fax:</b> s.15(1)(l)

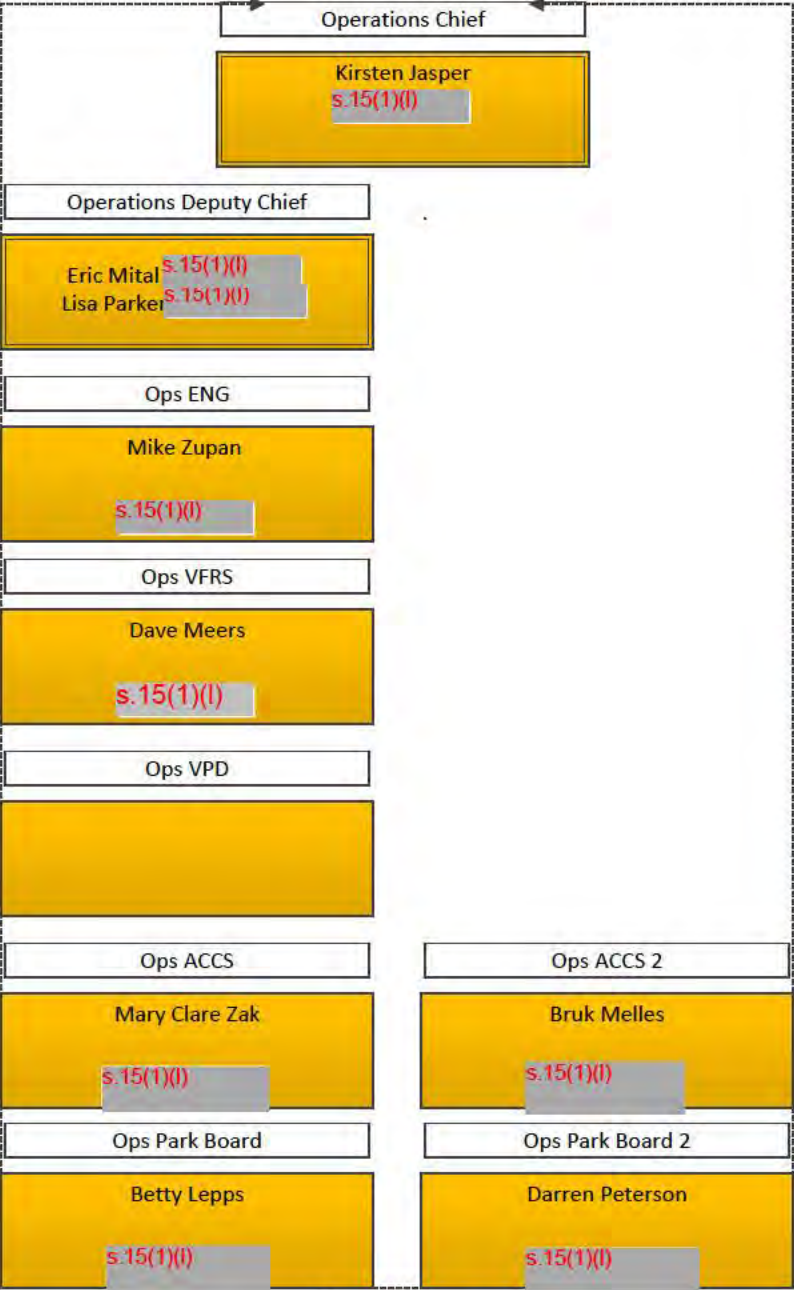


# EOC Org Chart

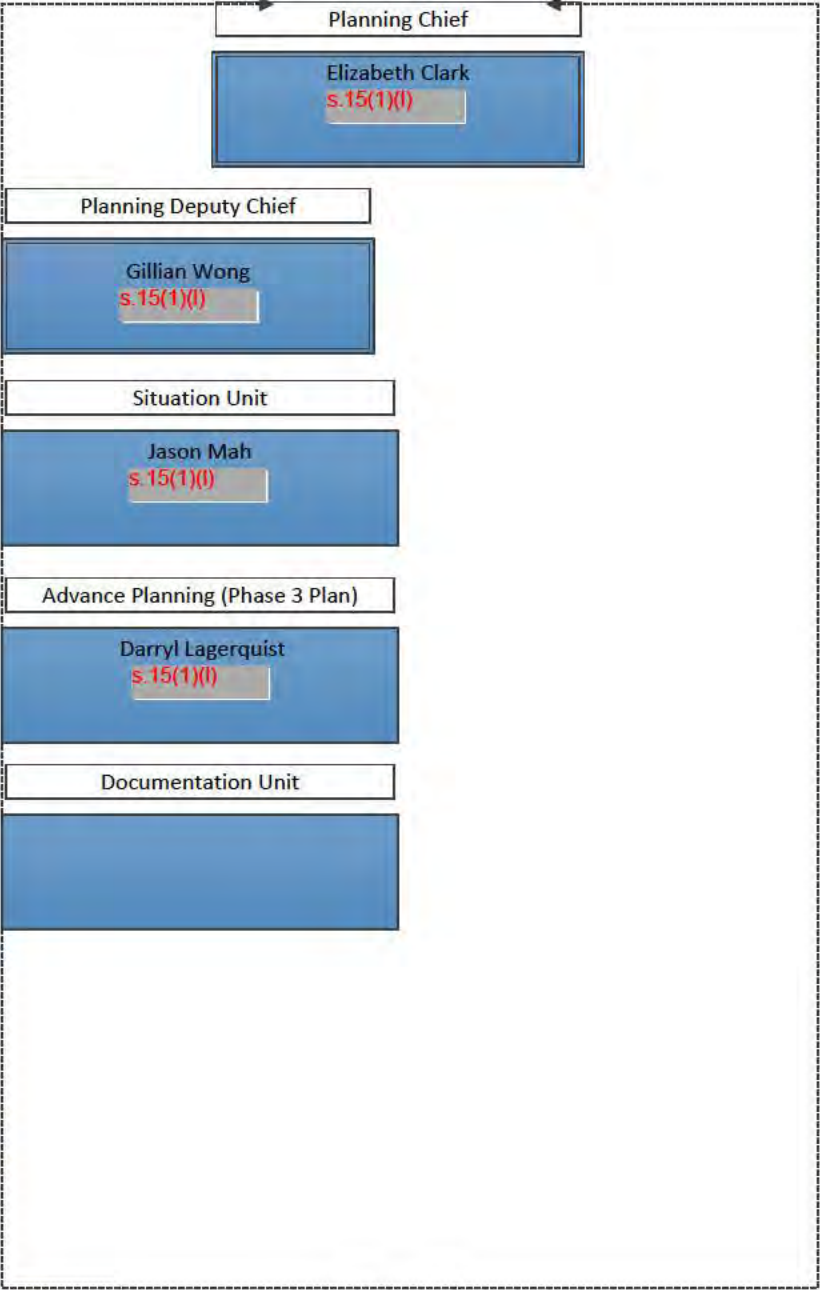
August 17, 2022



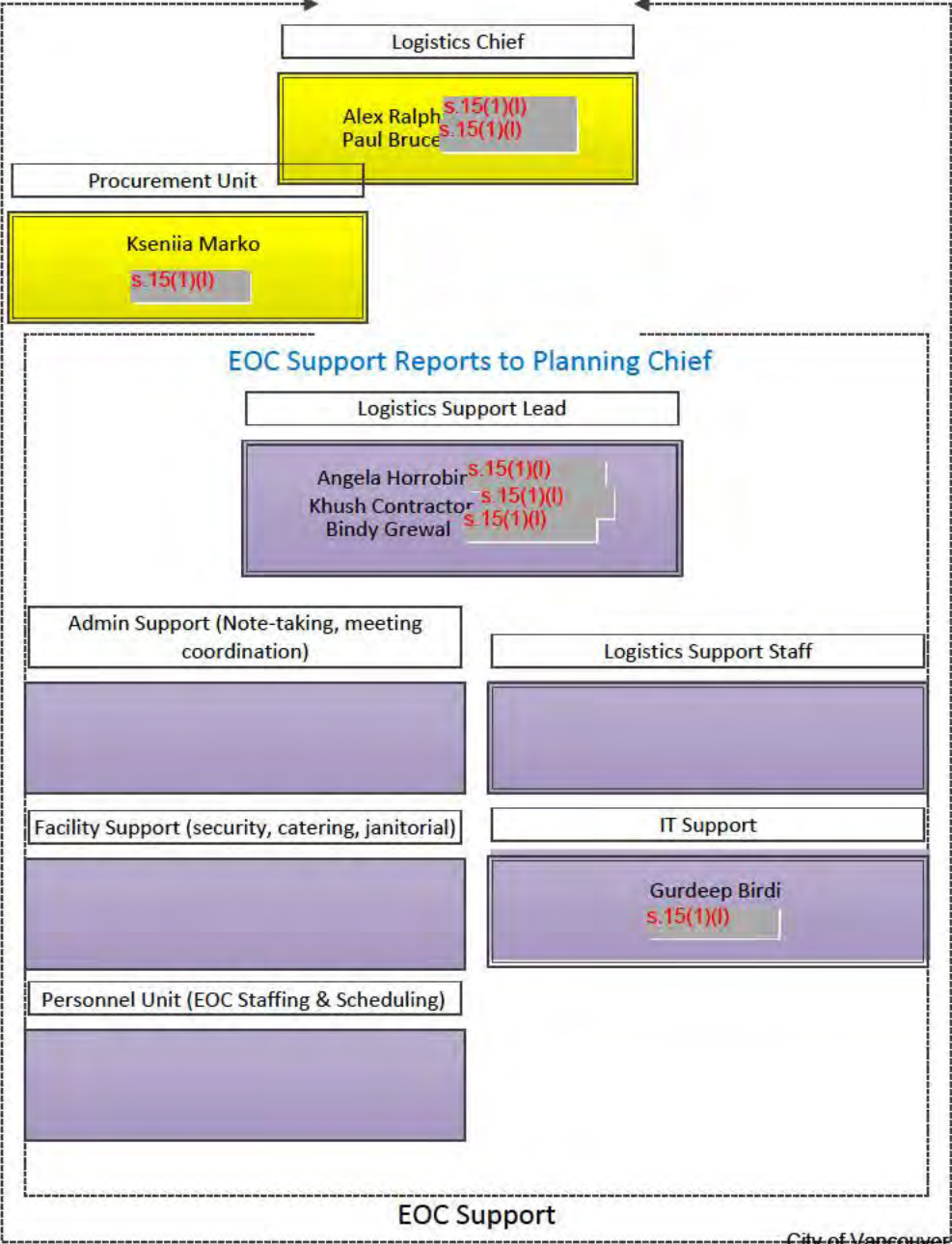
## EOC Management Team



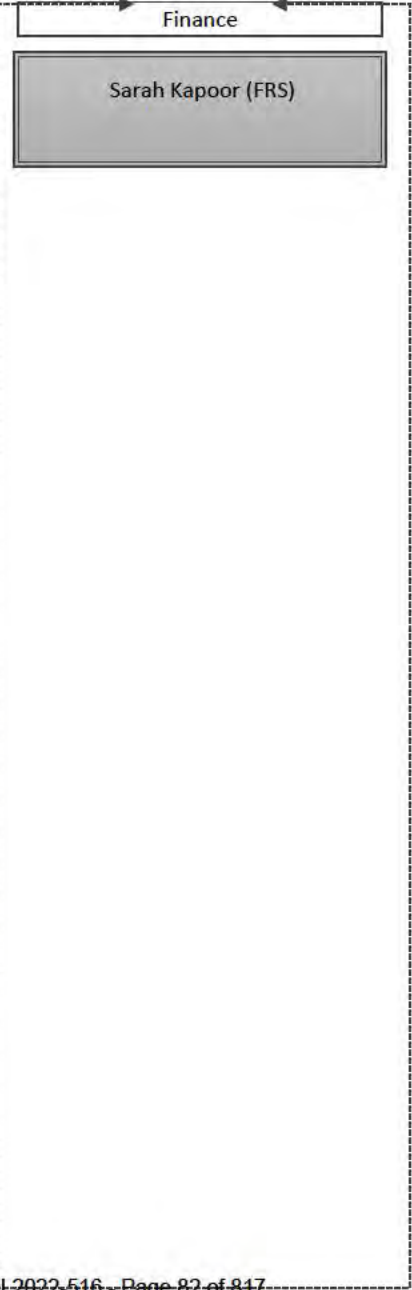
Operations



Planning



Logistics



Finance

**From:** ["EOC Planning Chief \ \(Vancouver\\)"](#) s.15(1)(l)  
**To:** ["EOC Situation Report - DL"](#) s.15(1)(l)  
**Date:** 8/22/2022 6:10:10 PM  
**Subject:** EOC Hastings Destructuring - Aug 22/2022  
**Attachments:** 2022-08-22- Situation Report - Hastings Destructuring.pdf

Hello all,

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Please see the attached EOC Situation Report for today, August 22, 2022.

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Full updates on all tasks from the action plan will be distributed on Thursday.

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Best,

\~

Gillian Wong

**Deputy Planning Chief**

Emergency Operations Centre

City of Vancouver

E s.15(1)(l)

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# Situation Report

<b>Event Name</b>	<b>Hastings De-Structuring</b>
<b>Date</b>	Aug 22, 2022
<b>Time</b>	18:00
<b>Operational Period</b>	2 (Aug 20-26)
<b>EOC Activation Level</b>	2
<b>EMBC Task #</b>	N/A
<b>Reviewed By</b>	Gillian Wong, Deputy Planning Chief
<b>Authorized by</b>	Daniel Stevens, EOC Director

*This document may be distributed within your municipality or agency  
Any distribution outside your agency requires prior approval from the EOC Director*

## EOC CONTACT INFO

Email: s.15(1)(l)



## 1. Fire at 568 Powell Street and 215 Princess St

- ~60 evacuees of two buildings were supported at reception centres at Evelyn Saller Centre (404 Alexander St) and at the Budzey Building (operated by Rain City at 220 Princess Ave)
- VFRS assisted evacuees retrieve belongings
- Some evacuees will be unable to return.
  - Both SRO operators (Rain City and a private SRO operator) have been able to provide accommodations to evacuees or evacuees have found lodging with friends/family.
  - No group lodging will be stood up, however VEMA has provided cots and blankets
- Additional evacuee supports have been available and/or requested (e.g. Disaster Psychosocial, Income Assistance, Animal Control for assisting pets)
- A meeting will be held for evacuees from 568 Powell at 10:00am Aug 23

1. Cheque Day is this week
2. Meeting for first responders is scheduled for Tuesday, August 23.
3. Press conference scheduled for 10am on Wednesday August 24th for CoV, VFRS, Parks and BC Housing.
4. EOC continues to monitor potential for heat event this coming week.



# Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	August 23	<ul style="list-style-type: none"> <li>Counsellors support on-site weekdays</li> </ul>
2	De-Structuring Operations	In progress	s.13(1)
3	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> <li>Connecting people with supports and identify emerging issues.</li> </ul>
	b. APT - Pigeon Park	Aug 25	<ul style="list-style-type: none"> <li>Kiosk will be operational Sept 2. APT operation is not contingent on the kiosk being operational.</li> </ul>
	c. Mobile Washroom Trailer - Gore & Hastings	Delayed: Aug 31	s.13(1)

## Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled



# Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
	d. Comfort Stations	Ongoing	s.13(1)
	e. Storage & Drop in		
	- 390 Main (Storage and Drop in)	Ongoing	• Operational however requires transition and intake process plans.
	- 987 E Cordova (Storage and Drop in)	Ongoing	• Operational however requires transition and intake process plans.
	- 320 Alexander (Drop in only)	Ongoing	s.13(1)
	f. Housing and Shelters	In progress	
	g. Supports for Indigenous Peoples	Ongoing	• Includes 390 Main St drop-in site
	h. Supports for women	Ongoing	s.13(1)
4	Communications	Ongoing	• Meeting the timelines on producing communication material to support operations

## Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

# Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
5	Monitoring Parks	Ongoing	s.13(1)
6	Phase 3 Planning	August 24	
7	Coordination with Partners	Ongoing	
8	Impoundment Plan	August 26	
9	Enhance EOC Operations	August 26	
10	Track and forecast costs	Ongoing	• No identified issues

## Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled



## De-construction

Required Metrics	Key progress metrics						
	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of priority sites cleared /10	5.5	2	2.5	0	0	0	1
# Fire Department Connections made accessible	5	1	2	0	1	0	1
# of structures taken down	12	3	3	2	2	2	0
# of tents taken down	10	--	3	2	1	2	2
# new structures have appeared between Abbott and Gore	8	1	3	1	3	0	0
# of carts distributed by Sanitation	76	15	20	20	14	3	4
# propane tanks removed	8	2	2	2	0	0	2
# flyers distributed	50	50	0	0	0	0	0
# of Evelyne Saller meal tickets distributed by ENG teams	35	25	10	0	0	0	0
Tonnage of material removed (kg)	n/a	2500	4500	3500	3000	2500	3000
# of Operations Workers deployed	n/a	20	18	18	12	12	18
# of Supervisors deployed	n/a	3	--	2	1	1	2
# of Managers deployed	n/a	1	--	1	1	1	1
# of VFRS Inspectors deployed	n/a	4	4	4	2	2	3

## Storage & Drop-ins

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of staffing resources deployed @ Carnegie Outreach	n/a	2	2	2	3	3	3
# of totes @ 390 Main (73 tote capacity)	n/a	3	4	1	--	0	1
# of people storing totes @ 390 Main (73 tote capacity)	n/a	--	3	1	--	0	1
# of totes @ 987 E. Cordova (24 tote capacity)	n/a	0	0	0	0	0	0
# of people storing totes @ 987 E. Cordova (24 tote capacity)	n/a	--	--	0	0	0	0
# of totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	n/a	--	7	10			
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	n/a						



## Housing & Shelters

Key progress metrics

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	2	0	0	0	2	0	0
# unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	0	--	--	--	0	0	0
# of shelter spaces available today	n/a	10	17	14	31	33	35
# of SRO units ready for tenanting today	n/a	30	30	30	30	30	30
Estimated # of SRO units available by end of next week	n/a	--	--	20	20	20	20

## Communications

Required Metrics	Total (Since Aug 17)	17-Aug	18-Aug	19-Aug	20-Aug	21-Aug	22-Aug
# of media requests received and responded *	1	0	0	0	0	1	

\* Reporting is 1 day delayed

## Monitoring Parks

	Total (Since Aug 17)		17-Aug		18-Aug		19-Aug		20-Aug		21-Aug		22-Aug	
Metric	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
Total New sheltering in DTES Parks	87	113	14	20	15	20	10	12	22	29	12	14	14	18
# New sheltering Andy Livingstone Park	--	--	2	5	2	--	1	2	--	--	2	3	1	2
# New sheltering Crab Park	--	--	7	9	4	--	5	5	--	9	2	3	4	6
# New sheltering Oppenheimer Park	--	--	2	2	3	--	2	3	--	5	2	3	2	2
# New sheltering Strathcona Park	--	--	2	2	3	--	1	1	--	1	2	2	1	2
# New sheltering McLean Park	--	--	0	0	2	--	0	0	--	--	2	2	1	1
# New sheltering Pigeon Park	--	--	1	2	1	--	1	1	--	--	1	--	1	0
# New sheltering at other parks	--	--	--	--	--	--	--	--	--	--	1	1	4	5

End of document

**From:** ["Thibault, Alissa" <alissa.thibault@bellmedia.ca>](mailto:alissa.thibault@bellmedia.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**Date:** 8/8/2022 6:18:56 PM  
**Subject:** [EXT] CTV inquiry re: Hastings structure removal

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Karen,

\~

I'm wondering if you have any details you can share about the removal of structures on Hastings set to happen tomorrow? Will VFRS personnel be involved?

\~

Also are you able to confirm details of a tent fire along Hastings over the weekend? I believe it was Saturday morning.

\~

Thanks so much,

\~

Alissa

\~

Alissa Thibault

Reporter, CTV Vancouver

\~



**From:** ["Kristen Robinson" <Kristen.Robinson@globalnews.ca>](mailto:Kristen.Robinson@globalnews.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)  
**Date:** 8/6/2022 9:03:43 AM  
**Subject:** [EXT] Global News re: tent fire near 122 east hastings

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi there,

Just checking to see if Van Fire responded to a tent fire this am? If so, any details on what happened and location?

Thanks,  
Kristen~

s.22(1)

[2022-08-06, 6:18 AM \[twitter.com\]](#)

I've been told by building staff a tent went up in flames outside Brandiz about 2 hours ago. [s.22\(1\)](#) [\[twitter.com\]](#)

[Download \[twitter.com\]](#) the Twitter app

Sent from my iPhone

**From:** ["Aaron Bailey" <aaron@vandu.org>](mailto:aaron@vandu.org)  
**To:** ["Stewart, Kennedy" <Kennedy.Stewart@vancouver.ca>](mailto:Kennedy.Stewart@vancouver.ca)  
["Carr, Adriane" <Adriane.Carr@vancouver.ca>](mailto:Adriane.Carr@vancouver.ca)  
["De Genova, Melissa" <Melissa.DeGenova@vancouver.ca>](mailto:Melissa.DeGenova@vancouver.ca)  
["Dominato, Lisa" <Lisa.Dominato@vancouver.ca>](mailto:Lisa.Dominato@vancouver.ca)  
["Fry, Pete" <Pete.Fry@vancouver.ca>](mailto:Pete.Fry@vancouver.ca)  
["Hardwick, Colleen" <Colleen.Hardwick@vancouver.ca>](mailto:Colleen.Hardwick@vancouver.ca)  
["Kirby-Yung, Sarah" <Sarah.Kirby-Yung@vancouver.ca>](mailto:Sarah.Kirby-Yung@vancouver.ca)  
["Swanson, Jean" <Jean.Swanson@vancouver.ca>](mailto:Jean.Swanson@vancouver.ca)  
["Wiebe, Michael" <Michael.Wiebe@vancouver.ca>](mailto:Michael.Wiebe@vancouver.ca)  
["Bligh, Rebecca" <Rebecca.Bligh@vancouver.ca>](mailto:Rebecca.Bligh@vancouver.ca)  
["Boyle, Christine" <Christine.Boyle@vancouver.ca>](mailto:Christine.Boyle@vancouver.ca)  
["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)  
["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
[premier@gov.bc.ca](mailto:premier@gov.bc.ca)  
[Stephen.Brown@gov.bc.ca](mailto:Stephen.Brown@gov.bc.ca)  
[Nicole.Cross@gov.bc.ca](mailto:Nicole.Cross@gov.bc.ca)  
["Lysyshyn, Mark \\\\(VCH\\)" <Mark.Lysyshyn@vch.ca>](mailto:Mark.Lysyshyn@vch.ca)  
[MMHA.Minister@gov.bc.ca](mailto:MMHA.Minister@gov.bc.ca)  
[david.eby.MLA@leg.bc.ca](mailto:david.eby.MLA@leg.bc.ca)  
[FIN.Minister@gov.bc.ca](mailto:FIN.Minister@gov.bc.ca)  
[shane.simpson.mla@leg.bc.ca](mailto:shane.simpson.mla@leg.bc.ca)  
**Date:** 8/12/2022 4:17:09 PM  
**Subject:** [EXT] Open Letter - Homelessness is a health and safety risk: Why we need a public health approach in tent cities

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

To whom it may concern,

The following letter is submitted on behalf~of Drs. Bernie Pauly and Marilou Gagnon, Professors in the School of Nursing at the University of Victoria, and Aaron Bailey, a graduate researcher in Health Promotion at Queen's University and community organizer with the Vancouver Area Network of Drug Users. Drawing from our experience as community-based public health researchers, we call on the City of Vancouver and VFRS to reverse course on the decampment of Hastings Street.

Homelessness is a health and safety risk: Why we need a public health approach in tent cities



August 12th, 2022

Yet again, fire officials are calling for displacement of those without housing based on a selective assessment of fire risk while ignoring other health and safety risks. On July 25th, Vancouver Fire and Rescue Services (VFRS) issued a Fire Order to the City of Vancouver calling for the removal of tents and improvised structures along East Hastings Street between Main and Gore. When block residents pushed for their reasoning, a VFRS spokesperson, at a July 27th press conference, reiterated that the intent of the order was not to displace people living on Hastings Street. We, as public health researchers who have worked alongside residents of tent cities throughout so-called British Columbia and the lower mainland, recognize that the execution of this Fire Order by the City of Vancouver will materially result in the decampment of the Hastings Tent City placing the health and safety of residents at serious risk including ongoing risk of fire. We call for a public health approach to tent cities.

The issuance of the July 25th fire order follows on the heels of successful calls by residents and community advocates to end the violent practice of "street sweeps." A daily practice which allowed the City of Vancouver and Vancouver Police Department to destroy unhoused residents' belongings as a means of enforcing the Street and Traffic Bylaw 2849. Street sweeps came to a brief end on July 1st, 2022, and residents were granted a brief reprieve from cyclical displacement. The eventual July 25th Fire Order was issued without warning or consultation with community members, who were not and have not been provided with anywhere else to go or basic necessities for health and safety. As of August 9th, the first day of supposed enforcement of the VFRS' order, the City of Vancouver had ceased garbage collection throughout the Hastings Tent City, failed to provide adequate water, sanitation, and hygiene facilities, and maintained a limited presence on the block, creating confusion and panic amongst those who live there. In the absence of compassionate leadership from the City of Vancouver, block stewards and their peers have risen to the challenge of keeping their community safe, passable, and clean. The undoing of this progress to end street sweeps was accelerated by a large police presence on the morning of August 9th that continued throughout the day. Despite calls from residents and advocates for a minimal police presence, as residents struggled to pack up their belongings in plastic trash bins provided by the City of Vancouver. While police did not assist with decampment, their presence resulted in a violent response to an individual experiencing a mental health crisis at the intersection of Main and Hastings. When residents, advocates, and supporters appeared on the scene, they were brutalized and arrested. This response is in the face of no housing options being made available for residents of the Hastings Tent City.

Tent city residents across BC have historically faced the same threats of displacement due to fire risk during the summer months. This same rationale for displacement was true for residents of Discontent City in Nanaimo, Anita Place in Maple Ridge, and Camp Namegans in Saanich. Persistent homelessness, visible in the presence of tent cities throughout Canada and particularly in BC, highlights the failure of society to ensure basic human rights and access to the basic determinants of health such as housing, food, water, social supports, self-determination, and freedom from violence and discrimination enshrined in international agreements including the International Covenant on Economic, Social and Cultural Rights [1]. In 2019, Canada passed the [National Housing Strategy Act \[laws-lois.justice.gc.ca\]](https://laws-lois.justice.gc.ca/) which enshrined in legislation the right to adequate housing for all Canadians.

People residing along East Hastings Street as well as those in earlier tent cities including



Oppenheimer Park and Crab Park, have repeatedly claimed that living in tent cities, in the absence of other acceptable options including safe and decent short-term housing options, improves psychological and physical health including community belonging, autonomy and self-determination. We call on all governments to shift from using public health as a rationale to displace tent cities to adopting a public health approach that includes fire safety as one factor among others to reduce public health and safety concerns associated with homelessness.

#### Overemphasizing fire safety can obscure and exacerbate harms

A frequent and recurring issue related to tent cities is that of safety with increasing concerns related to fire safety, public order and public health hazards. The most recent concern about fire safety and threats of displacement come amidst recent incidents and reports of [attacks on homeless persons \[cbc.ca\]](#) involving fire. Recently, the Canadian Human Rights Commission called for an [end to violence against homeless persons \[chrc-ccdp.gc.ca\]](#) and [BC Office of the Human Rights Commissioner \[bchumanrights.ca\]](#) called for respect of human rights of unhoused person in encampments. When we talk of public safety, it is often homeless people who are at most risk due to attacks and lack of resources. In summer, fire hazards are elevated across the province. The risk of fire exists whether people live in unsheltered settings alone or in tent cities. The risk of fire also exists in unsafe housing.\~

The “solutions” to these fire risks in tent cities across the province has been legal injunctions\~ and fire orders often with conditions that can exacerbate the harms of homelessness. In some prior tent cities, the use of tarps was banned. This actually increases heat within tents and poses a significant health and safety risk for people sheltering in exposed tents. While it is in the interests of everyone to manage fire risks, banning tarps is something we would never dream of doing in a BC Parks campsite.

The July 25th Fire Order does little to address fire safety conditions in Single Room Occupancy Hotels (SROs) in the Downtown Eastside, which represent a significant fire-related risk to the health and safety of residents. The devastating April 9th fire at the Winters Hotel, a Gastown SRO operated by a non-profit housing provider, led to the death of two people and complex, lingering health problems for other tenants. SRO fire safety is a longstanding concern in the Downtown Eastside, where neighbourhood activists have attempted to enforce Fire Bylaw regulations and ensure that buildings are equipped with functioning sprinkler systems [since the 1970s \[google.ca\]](#). At present, decades of civic inaction on bylaw enforcement in SROs, unaccountable management, [governmental failure to uphold tenants rights \[onlinelibrary.wiley.com\]](#), and [federal divestment from evidence-based SRO upgrading programs \[journals.sagepub.com\]](#) have created urgent safety concerns throughout the neighborhood housing stock. A recent analysis of publicly available data by neighbourhood advocates found that 40% of existing SRO's designated under the Single Room Accommodation (SRA) Bylaw have outstanding Fire Bylaw violations, with the most common infractions relating to fire alarm systems and sprinklers. While concerns about fire safety in encampments are serious and real, they pale in comparison to those experienced by SRO tenants in the neighbourhood, many of whom stay outside as a result of the dangerous conditions in their buildings. Tenant leadership and concerted investment from federal and provincial governments remain the best solutions to SRO fire safety.

Homelessness is not a consequence of bad choices but a consequence of bad policies including



withdrawal of funding from social housing, privatization of the housing market, erosion of the social safety net, and colonization that has stripped Indigenous people of opportunities, land and resources. As well, there are systemic gaps when people exit corrections, health care, and foster care and gaps between health and social systems. The risks of fire and public disorder are often powerful narratives that fail to recognize the reality of the situation in which tent cities emerge and the conditions in which people are forced to live without access to safe, acceptable and affordable housing. The public health hazards are a lack of adequate shelter, safe drinking water, sanitation, food, and food storage as well as adequate structures to protect people from the elements and environmental hazards. All of which threaten the health of camp residents.

#### The Ottawa Charter: Five Principles of a Public Health Approach

International rights to housing and health including the [International Covenant on Economic, Social and Cultural Rights \[ohchr.org\]](#) that uphold access to adequate physical structures with safe drinking water, heating and lighting, sanitation, food storage, site drainage, energy for cooking and access to emergency services, security of tenure, affordability, and habitability (liveable in terms of protection from weather and potential threats to well-being, accommodate special physical needs with accessibility to services and built with respect to cultural identity and diversity). In addition to this, the [International Covenant on Civil and Political Rights \[ohchr.org\]](#) lays out the importance of self-determination and being able to obtain an adequate standard of living without discrimination.

Public health aims to improve conditions in which people can be healthy through health promotion, health protection, and disease and illness prevention. Canada is a world leader in population health and public health. [The Ottawa Charter for Health Promotion \[canada.ca\]](#) is an internationally recognized public health framework consisting of five principles meant to guide action to promote the population's health and well-being. In the absence of affordable and appropriate housing. We call on the provincial government to adopt a public health approach to tent cities in BC by adopting the following five principles:

1. Build Healthy Public Policy - Healthy public policy means ensuring that all citizens have access to decent housing that is acceptable, culturally appropriate and at a cost that they can afford given minimum wage earnings and/or social assistance rates. In the absence of implementing evidence-based responses to homelessness, municipal governments should not construct bylaws that unfairly restrict the ability of homeless people, including those living in tent cities, to erect permanent shelter to protect themselves from the elements and provide a measure of safety and stability.
2. Create environments which support healthy living - Recognizing that people who are homeless do not have access to the basic determinants of health, environments should be organized in a way that does not create or contribute to poor health, and instead, improves it. Health protection measures include ensuring access to a safe quality and quantity of water, waste removal, food (including food storage, cooking areas, and refrigeration), hygiene, prevention of communicable disease, pest control, and measures to protect against exposure to cold and heat, electricity, and fire prevention- in other words, just what we all want and need. Health promotion measures include immediate housing placement offered with options, income and disability assistance as needed, and employment assistance if requested. Governments and all organizations should be working with and assisting all homeless people, including maximizing the opportunities for increased health protections possible in tent cities as well as working towards permanent solutions.
3. Strengthen community action on health - Communities themselves must determine what their



needs are and how best to meet them. We must ensure that tent city residents maintain autonomy and self-determination over their homes and lives while also gaining access to health, social and public safety services. Governments and all organizations should work with tent city residents to meet their health and safety needs as well as to develop long-term solutions.

4. Invest in building capacity and supporting people with lived experience - Governments and all organizations involved in making decisions about tent cities should work with tent city residents to comply with various safety requirements including safety orders. Opportunities should be provided to encourage and support the development of peer-led work in the provision of health, promotion of safety, and access to other services (e.g., harm reduction).

5. Reorient health systems - to promote a better balance between health promotion and curative services. Governments and all organizations should ensure that health services for tent cities focus on promotion, prevention and restorative services and include an emphasis on the inclusion of peer workers. Basic health services available to camp residents should include primary care (management of acute and chronic health conditions, wound management, immunizations, screening and assessments); mental health and harm reduction training and support (overdose management and prevention; sterile supplies); and first aid training.

These five principles of health promotion align with the [National Protocol for Homeless Encampments in Canada \[make-the-shift.org\]](#) which outlines a clear set of principles for operationalizing a public health approach to tent cities:

1. Recognize residents of homeless encampments as rights holders
2. Meaningful engagement and effective participation of encampment residents
3. Prohibition of forced evictions of encampments
4. Explore all viable alternatives to eviction
5. Ensure that any relocation is human rights compliant
6. Ensure encampments meet basic needs of residents consistent with human rights
7. Ensure human-rights-based goals and outcomes, and the preservation of dignity for encampment residents
8. Respect, protect, and fulfill the distinct rights of Indigenous Peoples in all engagement with encampments

A public health approach means working with tent city residents to implement evidence-based approaches to ending homelessness rather than punitive bylaw enforcement strategies which are not evidence-based, diverting resources and energy from public health solutions and even increasing harms.



Aaron Bailey, MSc Candidate, Health Promotion, School of Kinesiology and Health Studies, Queen's University, Program Coordinator, Eastside Illicit Drinkers Group for Education, Vancouver Area Network of Drug Users

Bernie Pauly, RN, PhD, Professor, School of Nursing, University of Victoria, ~ Scientist at the Canadian Institute for Substance Use Research, Lead, Right to Housing Research Collective, University of Victoria, Expert Witness, Super Intent City and Camp Namegans. ~

Marilou Gagnon, RN, PhD, Professor, School of Nursing, University of Victoria, Scientist at the Canadian Institute for Substance Use Research, and former organizer with Camp Namegans. ~

Media Contact:

Aaron Bailey

[aaron@vandu.org](mailto:aaron@vandu.org)

**From:** s.22(1)  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 8/24/2022 7:40:22 AM  
**Subject:** [EXT] Re: [EXT] [EXT] Temporary Homeless Shelters

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Again Chief,

It took a few extra days to remember the name of the person I dealt with directly at Vancouver Housing, city housing director **Cameron Gray**.

He was adamant when speaking to me and his office team that only SROs would suffice on with meeting the housing crisis for the homeless.

I even had the land secured, the building materials, the security and the St. James supervision to test out my temporary shelter tubes and he said "NO", just SROs.

How many SROs have now burned and killed people?

I have great respect for nationwide fire departments and will follow you lead with addressing this Vancouver homeless problem.

I also spoke with your Deputy Chief Tyler on the NG911 issue on how I addressed this with the U.S. FCC years ago. You should speak with him because five years have passed and you have no solution with Telus. You have Telus in a noose now and should act quickly now.

Thanks for you time Chief. Lunch is on me when we finally get to meet!

On Aug 22, 2022, at 4:02 PM, Fry, Karen <Karen.Fry@vancouver.ca> wrote:

Thanks s.22(1)

Much appreciated the reply – will forward your email to our City staff.

Karen

~

**From:** s.22(1)  
**Sent:** Monday, August 22, 2022 1:48 PM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Subject:** [EXT] Re: [EXT] Temporary Homeless Shelters

~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Chief,

~

I did reach out to BC Housing many years ago when this homeless problem continued to grow. ~



I was told privately that although this was a solid homeless concept it would interfere with their gov't jobs of getting increased funding annually.

Vancouver bureaucrats want only to keep their gov't jobs, make bogus reports and see their annual budget increases for SROs. \~So how is that working for them ... for the city?

I do not need paper shufflers in my life. \~I create progress where they do nothing in life. but keep dead walking.

s.22(1)

Bureaucrats create nothing but keeping their own jobs! \~I will not deal with BC Housing ever again and waste my time and spend my money and industry contacts.

\~

On Aug 22, 2022, at 12:54 PM, Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)> wrote:

\~

Thank you for this s.22(1).

I am wondering if you've reached out to BC Housing?

Unfortunately, the fire department does not manage the housing or sheltering stock but do work with the various government levels.

\~

**From:** \~ s.22(1)

**Sent:** \~Sunday, August 14, 2022 8:32 PM

**To:** \~Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>

**Subject:** \~[EXT] Temporary Homeless Shelters

\~

**City of Vancouver security warning:** \~Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hello Fire Chief Fry, \~

\~

I have attached 3 files with this email (bottom 2 pics & 1 pdf) outlining my design for temporary homeless shelters.

In so much as your order to remove those tents on East Hastings, those people who have lived in those tents have no place to seek shelter in and are forced to survive anyway possible.

I have designed these shelter tubes years ago to accommodate those less fortunate in having shelter from the elements.

I also did have at one time a major corporate organization who would help in building these shelter tubes and a local church who wanted to act as a test location for these shelters.

Let's meet and talk about these possibilities and take small steps to a



temporary homeless solution.  
Many Thanks

Cheers!!

You are not here merely\~to make a living.  
You\~are here in order to\~enable the world to  
live\~more amply, with\~greater vision, with  
a\~finer spirit of hope and\~achievement. \~You  
are\~here to enrich the world,\~and you  
impoverish\~yourself if you forget the\~errand.  
<image001.gif>  
<image002.jpg>

~

Cheers!!

<image001.png>  
You are not here merely\~to make a living. You\~are here in order to\~enable the world  
to live\~more amply, with\~greater vision, with a\~finer spirit of hope and\~achievement.  
\~You are\~here to enrich the world,\~and you impoverish\~yourself if you forget  
the\~errand.

~

Cheers!!

s.22(1)

You are not here merely to make a living. You are here in order to enable the world to live more amply, with greater vision, with a finer spirit of hope and achievement. You are here to enrich the world, and you impoverish yourself if you forget the errand.

**From:** "Lyndsay Watson" <lyndsay@pivotlegal.org>  
**To:** "Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"LaClaire, Lon" <lon.laclaire@vancouver.ca>  
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>  
**Date:** 8/12/2022 4:23:43 PM  
**Subject:** [EXT] Storage being offered to residents of Hastings Tent City  
**Attachments:** 2022-08-08 Pivot Letter to CoV - Storage.pdf

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Dear Representatives of the City of Vancouver,

\~

Please see the attached correspondence.

\~

Yours truly,

\~

**Lyndsay Watson**

she/her/hers

LEGAL DIRECTOR

\~

**Pivot Legal Society**

Direct: 604-255-9700 ext. 165

www.pivotlegal.org \~ | \~@pivotlegal

\~

121 Heatley Ave

Vancouver, BC \~ V6A 3E9

Unceded Coast Salish Lands of the Musqueam, Squamish, and Tsleil-Waututh Nations

\~

*We acknowledge the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.*

*This message and any documents attached \~hereto, is intended only for the addressee and \~may contain privileged or confidential \~information. Any unauthorized disclosure is \~strictly prohibited. If you have received this \~message in error, please notify us \~immediately so that we may correct our \~internal records. Please then delete the \~original message. \~Thank you.*

\~

\~





**Sandra Singh**

General Manager, Arts, Culture and Community Services

[sandra.singh@vancouver.ca](mailto:sandra.singh@vancouver.ca)

**Lon LaClaire, M.Eng, P.Eng**

General Manager, Engineering Services

[lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)

**MaryClare Zak**

Managing Director, Social Policy & Projects Division

[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)

*Via Email*

August 12, 2022

Dear Representatives of the City of Vancouver,

**RE: Storage being offered to residents of Hastings Tent City  
(July 25 Order Issued by Vancouver Fire Rescue Services)**

We write seeking clarity regarding the storage being offered to those sheltering on Hastings Street.

We have seen municipalities use storage options in the past in order to facilitate a more humane looking decampment, then inevitably close these (already inadequate) services shortly after eviction is complete. The end result is that people have no more options to safeguard their possessions than before decampment, and they face having all their stored possessions either thrown away, or simply put back out on the street.

We have also seen storage solutions which are effectively inaccessible to the people needing to use them: for example, because of an unsuitable location, or limited opening hours.

We are concerned that these issues are reflected in the City's current storage plan. We gather that short-term storage is only available for drop-in access Wednesdays and Fridays for 2 hours each day, and that there is no drop-in access at all for long-term storage. Can you please clarify the following:

Short-term storage (390 Main St)

1. How much storage space will each person be provided with?
2. How long will the City be providing these storage services? Namely, what is the minimum amount of time the City guarantees they will be providing this service?
3. Will the City commit to storing a person's belongings until that person is securely housed and has had adequate time to transfer their possessions into housing?
4. How does a person identify themselves in order to access their stored possessions?

5. Is this storage only being provided as part of the eviction process or will it be available to other unhoused people surviving on and near Hastings?

Long-term storage (987 East Cordova St)

6. In addition to the above questions, how long will possessions be stored at the Long-Term location before being transferred to the Short-Term location?


The May 2022 report *#StoptheSweeps: Ending Cyclical Displacement & Criminalized Poverty in Vancouver*<sup>1</sup> outlined several recommendations concerning storage options (at p. 7):


4. Provide funding to storage facilities in an easily-accessible area.
- a. Any confiscated belongings must be stored at a facility located within the Downtown Eastside.
  - b. Storage facilities must be secure, easily accessible, of an adequate size, and informed by best practices and cultural safety for people who rely on public space.
  - c. Retrieval process must respect the limited access unhoused people have to identifying documentation.
  - d. Storage facilities must provide long-term, low-barrier storage space (i.e. 3-6 months).

The City's storage plan as we understand it does not appear to address the majority of these points. We ask that you explain why storage services are not being provided in the manner requested.

Finally, and critically, while storage should definitely be provided to those who are sheltering outside, and while such storage can support the City's goal of limiting personal possessions on sidewalks, storage is not housing and should never be used as justification for eviction. Unhoused and inadequately housed people need access to their possessions 24/7 just like everyone else.

Sincerely,

  
**Anna Cooper**  
Staff Lawyer, Pivot Legal Society

  
**Lyndsay Watson**  
Legal Director, Pivot Legal Society

cc: #StopTheSweeps Coalition

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<sup>1</sup> <https://stopthesweeps.ca/wp-content/uploads/2022/05/2022-Street-Sweeps-Report-Final-1.pdf>

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**Date:** 8/24/2022 9:17:54 AM  
**Subject:** [EXT] Weekly Provincial Executive Steering Committee

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**Topic:** East Hastings

**Attendees:**

**BC Government:**

**PO**

DM Wanamaker

Don Bain, Deputy Chief of Staff

Geoff Meggs, Chief of Staff

DM Mark Sieben

\~

**AG**

DAG Shannon Salter

ADM Teri Collins

ADAG Barbara Carmichael

\~

**PSSG**

DSG Doug Scott

DM Tara Richards (EMBC)

Madeline Maley, ADM Regional Ops (EMBC)

Mary Sue Maloughney, ADM (EMBC)



Sheldon Johnson, Director EMBC  
ADM Wayne Rideout and/or Glen Lewis A/ADM Policing  
Sheldon Young, Acting Fire Commissioner

\~

DM Brown (Health)  
DM Galbraith (SDPR)  
Acting DM Darryl Sturtevant (MMHA)  
Sarah Marriott, Director GCPE  
Adam Lynes-Ford, SMA

\~

**City Of Vancouver**  
Paul Mochrie, City Manager  
Armin Amrolia, Deputy City Manager  
Tyler Moore, Deputy Fire Chief  
Howard Chow, Deputy Chief of Police - Van Police Dept

\~

**BC Housing**  
Dale McMann, BC Housing  
Stephanie Allen, BC Housing

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**Vancouver Coastal**  
Vivian Eliopoulos  
Bob Chapman

\~

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**Date:** 8/23/2022 9:03:08 PM

**Subject:** FINALS: E. Hastings Press Conference (Aug. 24, 2022)

**Attachments:** 20220823-CEC-Hastings DTES QA-V01.docx  
08242022 CEC-ACCS-ENG IB - Structural progress e hasting V  
FINAL.docx  
20220817-CMO-Hastings Street DTES media event run of show-V  
FINAL.docx

Good evening, all,

~

Thanks for your thoughtful and constructive participation in this afternoon's prep session.

~

In support of tomorrow's press briefing, please find attached a final package of materials:

- ☐ ~~~~~ Run of show
- ☐ ~~~~~ Overarching Q&A document (now with embedded Parks & Recreation and BC Housing content)
- ☐ ~~~~~ Information bulletin under embargo until tomorrow at 11 AM

~

We also will share a final embargoed package this evening with partners at BCH, VCH, Parks & Recreation, VPD and the Provincial DAG.

~

Should you need anything tomorrow morning before we start the briefing, please reach out to me or anyone from my team, copied here. Please also be in touch if there are any crucial late-breaking changes to materials from you or your teams.

~

See you tomorrow,

~

Maria Pontikis (she/her)  
Chief Communications Officer

~

Civic Engagement & Communications  
City of Vancouver

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~



~  
The City of Vancouver is on the unceded traditional territories of the xʷməθd̓ɿʔəm (Musqueam), Mṕqṵwú 7mesh (Squamish), and səliłwətał (Tseil-Waututh) Nations.

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## OVERALL KEY MESSAGES

- **The City is working across departments and in partnership with many community organizations, as well as in close alignment with BC Housing, Vancouver Fire Rescue Services, the Vancouver Police Department and Vancouver Coastal Health, with thoughtfulness and care for residents and their circumstances.**
- The concerns expressed by the community, which include an increase in crime and fire and life safety risk in conjunction with a decrease in sanitary conditions, safety, accessibility on sidewalks and to buildings, are serious issues. City staff share many of those same concerns and are continuing to make concerted efforts to respond and manage the situation in collaboration with BC Housing and Vancouver Coastal Health.
- We are approaching this in a manner that respects the rights and challenges faced by individuals experiencing homelessness, while remaining committed to maintaining the safety, cleanliness and accessibility of City streets in the Downtown Eastside (DTES).

## OVERARCHING Q&A

### Why is the City removing the tents and structures on East Hastings Street?

- Since the Fire Chief's Order was issued on July 25, 2022, the City has increased staffing and resources to encourage and assist people to voluntarily remove their structures, store their personal belongings and move from the area.
- These efforts were under way prior to the issuance of the Chief's Fire Order and are continuing with the aim of addressing the serious life safety risks, as well as to ensure that sidewalks remain accessible and sanitary and to ensure continued access to adjacent buildings.
- In the past, when conducting this work along East Hastings Street, these crews have been accompanied by members of the Vancouver Police Department (VPD), but this ended in early July.
- Since July, the number of people, tents and structures has since grown significantly.
- Planning to remove structures was underway to increase street safety, passage for sidewalks and roadways, increase access to buildings, and reduce fire hazards when the City received the Fire Chief's Order.

### How many people are sheltering outdoors on East Hastings Street? (Share only if pressed)

- We know several hundred people sheltering outdoors on Hastings Street but do not have exact numbers we can share at this time.
- This situation on East Hastings Street is one symptom of a greater, systemic problem.

### What is being done to clean and maintain East Hastings Street?

- Our crews continue to attend daily to clean the streets and sidewalks as much as possible. Our collaboration with community partners has been integral as we work to address the life safety risks as identified in the Fire Chief's Order.

### Why is the removal of tents and structures taking so long?

- The City of Vancouver is carrying out a phased plan to remove structures on East Hastings Street that began on August 9, 2022.
- This current phase has involved daily efforts by approximately 20 City staff, outreach workers and Fire Prevention Officers working with the people sheltering on East Hastings Street to achieve voluntary compliance of the Fire Order and the City's streets bylaw. It's a process that requires time.



- Sanitation crews were initially joined by police on August 9, but due to concerns from the community, the clean-up and outreach efforts have been measured and do not currently include police.

### **When will stronger enforcement of the City's bylaw and the Fire Order begin?**

- Our City crews are continuing to focus their efforts on compliance with the Fire Chief's Order and Fire By-law 12472 through voluntary compliance and cooperation.
- We have increased staffing and resources to encourage and assist people to voluntarily remove their structures, store their personal belongings, and ensure they minimize the amount of space they require to shelter overnight.
- As this is a complex and dynamic situation, we are continually evaluating the situation to determine if stronger enforcement of the Fire Chief's Order is required.
- What this stronger enforcement looks like will be determined by the City in collaboration with VFRS and may include assistance from the VPD.

### **What does the City consider to be a success? When will you feel you're in compliance with the Fire Order?**

- Steady progress has been made removing structures from high priority areas, such as building entryways and exits, and removing high-risk flammable materials. Engineering staff have also been removing more than 2000 kgs of material a day.
- We are regularly evaluating compliance with the Fire Order and we're seeing progress.

### **Tensions in the neighbourhood are running high. How is the City approaching this work and the people?**

- We recognize that this work is having an emotional impact on the community, and everyone involved.
- City staff are conducting the work with thoughtfulness and care for the residents and their circumstances.

### **The City has been criticized for not communicating enough with the community. How has the City been informing people impacted?**

- City staff have been meeting with a community-based working group at least once a week since May 2022, and more frequently with service providers, including the Overdose Prevention Society (OPS) and the Vancouver Area Network of Drug Users (VANDU).
- In addition, staff have been distributing information flyers to the community on a regular basis. There have been several rounds of distribution to up to 165 individuals each time. Information has also been posted in the area.
- The City also regularly updates and meets with local business improvement associations (BIAs).

### **Is the City working with provincial and regional partners to address the situation on East Hastings Street?**

- The City is actively working with provincial, regional and community partners.
- The current situation is devastating for those living outside, as well as the broader community. Poverty, homelessness, mental health and substance use are a result of systemic drivers which a municipality is least able to address. This issue is not unique to the DTES and we are connecting with senior government who have the mandate and funding to address these underlying issues, to work with us to resolve these issues.

## STORAGE

### Are you offering people storage for their belongings?

- The City is working with several non-profit partners for people to store and access belongings and on expanding short, medium and longer-term storage options.
- Daily storage programs have been set up and include:
  - Partnering with Aboriginal Front Door (AFD) to provide daily storage access at 390 Main Street. This is part of a drop-in program with cultural and well-being supports, meeting space, and food programs. This week, the AFD Drop-In will be open for four (4) hours (10 am to 2 pm), increasing to eight (8) hours next week and 16 hours until end of October 2022. AFD will be sharing information about their program at community events and at the drop-in location during open hours.
  - Partnering with Atira Women's Resource Society and the SheROes Outreach team to provide access to storage for women and gender diverse people at 101 Cordova Street. The program receives drop-offs from Monday to Friday from 8:30am-10:30am, with access 7 days a week from 4-6pm. For more information contact: alex\_hawes@atira.ca or call 604.331.1407.
- The City has identified a long-term storage option at 987 Cordova Street for belongings people don't need to access on a daily basis.
- Additional daily storage sites are needed for the immediate and long-term. The City will be working to activate additional sites in the coming weeks.
- CleanStart BC, a social enterprise program, has also partnered with the City and other non-profit partners to provide support for people to gather, label, track and move belongings to storage sites.
- Information on how people can access storage locations as well as updates on hours, length of time, partners and new locations will be shared by community flyer distribution and posted in the area.

## SUPPORTS FOR INDIVIDUALS SHELTERING OUTDOORS

### What other resources, aside from storage solutions, are in place to provide support to those on East Hastings Street?

- Getting important resources and supports in place on East Hastings Street for those who are sheltering outdoors is a priority for the City.
- Establishing these supports is multi-faceted and can be complicated. We are working with a number of vendors, suppliers and community and government partners to finalize these essential contract agreements.
- Currently, supports the City is providing and working on include:
  - The **City's Homelessness Services Outreach Team** continues to engage regularly with individuals experiencing homelessness or at risk of homelessness, to support their needs as related to accessing income, housing and other supports. The Outreach Team works collaboratively with BC Housing's Coordinated Access and Assessment team, bringing forward individuals to be considered for housing. In addition, the Outreach Team also works with individuals to provide rent supplements to support individuals renting in the private sector.
  - **Counselling/Mental Health & Healing and Wellness Supports** for Indigenous peoples: The City continues to connect with Vancouver Coastal Health and request further assistance. Currently, the City is working with community organizations to provide counselling and access to healing circles for Indigenous peoples who are living unsheltered. The City will include

information in communications/flyers to people along East Hastings Street going forward, so those living unsheltered will know how to access this service.

- **Food Services:** City is providing funding for food services for hundreds of daily meals. Meals are being provided through A Better Life Foundation.
- **Women's Safety:** Due to the increase in violence along the blocks, the City has been and will continue to fund Mission Possible to provide security 13 hours/day, 7 days/week to support safe access to the DTES Women's Centre and to the Olivia Skye residence at 41 East Hastings Street. PACE is now providing outreach to sex workers who are living unsheltered along East Hastings Street.
- **Access to Washrooms:** Washroom hours across the area have been increased, including ongoing Comfort Station hours accessible nearly 24 hours/day at Main and Hastings, the reactivation of a washroom at Pigeon Park and a new mobile washroom trailer program near Gore Avenue. The Pigeon Park washroom will be operational in the coming days and the new mobile washroom trailer program will be fully operational within the next week or two, both to be monitored by the Overdose Prevention Society.
- **Drop-In Spaces:** The City has identified start-up funding for a new drop in space that will be operated by an Urban Indigenous service provider. The space will be opened at 390 Main Street (City-owned space) on August 22. This space will also have washroom access and improved access hours to the storage facility.

## COMMUNITY COLLABORATION

### How is the City working with local community groups and non-profit organizations?

- The removal of structures on East Hastings Street is a complex undertaking. We appreciate the work of the many community organizations and social enterprises who have been contributing expertise and effort as well as the support of BC Housing and Vancouver Coastal Health.
- The City has engaged in a number of ongoing community partnerships that collectively seek a reasonable balance to addressing the needs of diverse community members who are differentially impacted by the current situation.
- A Working Group on Alternatives to Street Cleaning practices was established in May 2022 and continues to engage and operate. The Working Group consists of a number of NGOs working directly with people living on the street, including people with lived experience and low-income residents. Participants include Elders, several residents with lived experience of homelessness, VANDU, Pivot Legal Society, WAHRS (Western Aboriginal Harm Reduction Society), Coalition of Peers and Stop the Sweeps.
- Partnering with Aboriginal Front Door (AFD) to provide daily storage access at 390 Main Street. This is part of a drop-in program with cultural and well-being supports, meeting space and food programs.
- Partnering with Atira Women's Resource Society and the SheROes Outreach team to provide access to storage for women and gender diverse people at 101 Cordova Street.
- Other organizations have joined meetings, including the Overdose Prevention Society and Mission Possible.
- By the end of June, the Working Group identified an alternative model to street cleaning based on a peer approach. Working group participants recommended various types of social infrastructure that would need to be in place to ensure the success of such a program, including storage, washrooms, showers, drop in spaces, and fundamentally, the need for safe, affordable housing options.
- More structures were erected, however, despite the ongoing work to remove them.



## HOUSING

### Where are the people sheltering on East Hastings Street supposed to go?

- The City acknowledges that many people do not have other options for housing or shelter—and we are working closely with BC Housing to urgently find places for people who are sheltering outdoors.
- The significant fire and public safety risks present on East Hastings Street necessitate the removal of tents, structures, and relocating personal belongings

### Are any short-term housing or shelter solutions in the works?

- BC Housing has opened 20 new shelter beds this week, and an additional 50 SRO and leased hotels spaces will be made available in the coming days.
- BC Housing is also working on remediating dozens more SRO units, which will be available in September, and they continue to look at leasing or purchasing new shelter or hotel spaces.
- The City is also working with BC Housing to identify potential new sites for modular supportive housing. The site selection and construction will take some time, so this type of solution wouldn't be available for another 6 months.
- Pending availability of housing or shelter options, the City will continue working to provide a number of additional supports to people who are sheltering outdoors in the DTES.
- These supports include access to food, laundry services, washrooms and storage for their belongings, and this is based on feedback we heard from community groups on what their immediate needs are.
- As we continue to work with our housing partners to find solutions, the City understands that some people moving off East Hastings Street may need to shelter overnight in public spaces.
- **DURING THE DAY**
  - Legally, people can shelter outdoors in public spaces overnight.
  - Structures and tents **MUST** be removed during the day.
- **OVERNIGHT**
  - Materials for overnight sheltering must be easily moved and not introduce fire risk. Locations for sheltering overnight that support this and the needs of those sheltering outdoors are those:
    - that do not impact transportation, including pedestrian, bike and motor vehicles routes
    - that are a minimum of two (2) metres away from buildings and leave free and clear access for egress and firefighting purposes
    - that are open and visible to maintain security and safety for everyone in the area
    - that reduce grouping of structures with a minimum of two (2) metres between to manage barriers to pedestrian movement, access and potential fire hazards and emergency evacuations.
- The City will continue to provide what we can in terms of supports and services, as well as actively working with our housing partners to find more indoor spaces and housing for people who are sheltering outdoors
- However, the City cannot solve the housing situation in the area alone. We continue to support and work with our housing partners and senior government partners who have a housing mandate that investment and rapid deployment of housing options is critical.
- Critical investment in health, mental health and addictions, and other social supports, including improved income and employer supports from senior government partners, are also urgently needed.

## **We are hearing some shelter spaces are opening up? How can I find out more?**

- Please contact our Homelessness Services Outreach Team who engage regularly with individuals experiencing homelessness or at risk of homelessness, to support their needs as related to accessing income, housing and other supports.
- The Outreach Team works collaboratively with BC Housing's Coordinated Access and Assessment team, bringing forward individuals to be considered for housing. In addition, the Outreach Team also works with individuals to provide rent supplements to support individuals renting in the private sector.

## **How is BC Housing involved?**

- BC Housing is working with the City of Vancouver, our ministry partners, non-profit housing providers, outreach workers and other community stakeholders, to provide housing and shelter options, as well as fire prevention supports in existing SROs in the DTES, in response to the Fire Chief's Order.

## **What is BC Housing doing to provide shelter spaces and housing?**

- BC Housing has opened 20 new shelter spaces this week. An additional 50 indoor spaces in recently renovated SRO units and new leased hotel spaces will be made available in the next day or so.
- BC Housing is also working on remediating dozens more SRO units, which will be available in September, and they continue to look at leasing or purchasing new shelter or hotel spaces.
- BC Housing's coordinated assessment team are working with outreach partners to ensure people on East Hastings are aware of new spaces as they come online.
- Outreach workers have developed a list of people who are among the most vulnerable on East Hastings and who are willing to move indoors. These folks will be prioritized for the new spaces as they become available.
- The City is also working with BC Housing to identify potential new sites for modular supportive housing. The site selection and construction will take some time, so this type of solution – if it were approved- wouldn't be available for another 6 months.
- Since 2018, BC Housing has opened more than 1,400 new supportive homes in Vancouver for people experiencing homelessness, which includes providing spaces for 300 people during the decampment of Strathcona Park last year. Over the long-term, we have approximately 700 new supportive homes for people experiencing homelessness that are underway in Vancouver that will be opening in the next few years.
- BC Housing is also committed to supporting the City and other partners to strengthen cultural- and- trauma-informed practices as work continues toward providing safe, indoor spaces to those in need.
- We are building upon lessons learned from the Strathcona encampment and reaching out to advocates and Indigenous support organizations that work in the DTES.
- Our intention is to ground our work in an approach that is culturally appropriate for everyone.

## **HEALTH SERVICES**

### **What health supports are available to those sheltering outdoors on East Hastings Street?**

- Vancouver Coastal Health (VCH) is aware of the work underway in the DTES community led by City of Vancouver to remove structures, including tents, which pose a risk for sidewalk access and fire safety.

- VCH appreciates this will be a challenging time for those impacted and we are committed to ensuring continuity of care for all of patients and clients in this community.
- VCH is working closely with the City of Vancouver, VPD, BC Housing and others, to provide safe access to health-care services throughout this process.

## FIRE SAFETY

### When did the Vancouver Fire Chief issue the Order?

- Chief Karen Fry issued a Fire Chief's Order on July 25 to the City of Vancouver to address the serious life safety concerns with the tents and combustibles from the north and south side of West and East Hastings Street and Main Street to the 200 block of East Hastings Street, as well as the surrounding vicinity.

### Why was a Fire Order issued?

- Due to the significant number of tents blocking entrance ways and that have open flame and cooking going on inside, there remains a concern for the well-being of the individuals sheltering outdoors in the area as well as for the safety of businesses and structures.
- VFRS have recently seen the devastating impact that an exterior fire can have on a building as was seen on the church fire at 169 East Hastings Street and the more recent one at Powell Street and Princess Avenue.
- The Fire Chief's Order identifies serious risks from these structures and provides corrective measures to reduce the risk to the people and buildings in the area.
- Specific areas of concern are blocking exits and entrances to buildings, blocking fire department connections, blocking firefighting activities, large amounts of propane cylinders and storage of combustibles against buildings.
- The order was a step in ensure that risk factors that are known to cause significant death, damage and injury are reduced as much as possible.
- So far this year, in the area, we have had more than 860 outdoor and structure fires with damage, a 103% increase from 2018.

## PUBLIC SAFETY

### Can you describe in what respect public safety is deteriorating on East Hastings Street as a result of the decampment and generally? [VPD to provide more data information]

- The VPD are best suited to comment on public safety issues on East Hastings Street.
- However, the City acknowledges the situation along East Hastings Street is increasingly unsafe, with continued fire hazards and large structures, and an overall decline in cleanliness and accessibility. There is also overall an increase in public safety risks with all individuals experiencing an increase in criminality and violence.

### Will police be involved in stronger enforcement?

- We are continually evaluating the situation to determine when to move into stronger enforcement of the Fire Chief's Order. What this stronger enforcement looks like is to be determined by the City in collaboration with VFRS and may include the assistance of the VPD.



## How have police been involved so far in the removal of tents and structures?

- At the City's request, members of the VPD were previously present to support public and staff safety while staff worked to support removal of structures.
- The VPD members are not involved in dismantling structures or in accompanying our Engineering crews in their current efforts to clear the street of structures.

## Social media posts and media reported a disruption broke out and that the police made arrests on August 9. Was that because of the start of the removal of tents?

- On August 9, 2022, VPD was called just before 3 pm by Carnegie Centre staff who reported that a man was throwing computers and behaving erratically. As officers were taking him into custody, the man resisted arrest and fought with police. A large crowd gathered and became hostile and combative with the officers.
- Several police officers were assaulted, and multiple arrests were made.
- The incident occurred Tuesday afternoon, at the same time and place as City of Vancouver staff were making rounds near Main Street and East Hastings Street to inform people of a Vancouver Fire Rescue Services Order to remove tents that line the sidewalks in the area.
- The City of Vancouver had asked VPD to have officers nearby, however, VPD had no role in the removing of tents, structures, debris or personal items.

## Was there a threat to burn down the tents on East Hastings Street?

- VPD are urging occupants of the East Hastings Street encampment to be vigilant and report suspicious activity, after someone began distributed threatening flyers throughout the DTES earlier this month (weekend of August 13).
- VPD has launched an investigation to identify who is responsible for the flyers, which threaten to burn tents with gasoline and propane if people don't leave within seven days. The flyers also include threats against Insite, the supervised injection site near Main and East Hastings streets.

## PARKS

### Crab Park

- **Primary Messages**
  - The Vancouver Board of Parks and Recreation agrees that encampments do not represent an appropriate solution to the homelessness crisis and are deeply concerned about the safety and wellbeing of people experiencing homelessness across Vancouver, including those unhoused and sheltering on Hastings and CRAB Park.
  - The Park Board is working with our colleagues at City of Vancouver as they work to find solutions to the street encampments on Hastings.
- **Secondary Messages**
  - In 2020, the Park Board amended the Parks Control By-law to allow for limited temporary overnight sheltering in parks. A GM order allows for daytime shelter in certain areas, like CRAB Park. This is intended to provide support to people who are unhoused and who have no other shelter option, but is not intended for people to set up structures in perpetuity.
  - We believe that all people and communities in Vancouver, regardless of their ethnicity, gender, religion, race, financial status, sexual orientation, abilities, or age deserve the right to access quality parks, recreation and nature, and the opportunity to

partake in social, cultural and recreational activities to acquire physical literacy skills, to express and enjoy culture, and to connect with community. We are guided by the centering of equity within VanPlay, our strategic framework.

## What is happening at Crab Park?

- We are seeing some increase in people sheltering in parks, including an increase in the number of tents in Crab Park from 75 in spring to 100+ in the last month. Our staff have been able to verify 75 residents.
  - We have expanded and increased engagement with those sheltering in the park, meeting weekly with the community to build trust and support them into more permanent shelter. We are bringing partners to these engagements, including Indigenous health and outreach teams, Vancouver Coastal Health and Vancouver Fire Rescue Services. We have also engaged with nearby residents and welcome more conversations as they arise.
  - Supporting human rights needs such as access to washrooms and electricity, and cooling misters during heat emergencies. Staff help facilitate other services, such as showers, food, and other support services, which are located nearby in the Downtown Eastside.
- As a signatory of a Memorandum of Understanding (MOU) with the City and Province, the Park Board has committed to helping prevent encampments in Vancouver Parks and is responsible for enforcing bylaws when suitable spaces are available for people to move indoors.
  - **ALL PARKS:** The Park Control Bylaw allows for temporary overnight sheltering in parks. This is intended to be as a last resort, and shelters must be taken down and moved by 8 a.m. each day. Temporary shelters cannot be within 25 metres of a playground or school, or at beaches, sportsfields, golf courses, community centres, off-leash dog areas, etc.
  - **CRAB PARK:** The General Manager has dedicated a temporary area for overnight and daytime sheltering. This area is at capacity to maintain everyone's safety. The remainder of the park will follow the Park Control Bylaw and will only allow for temporary overnight sheltering.

## Why is this taking so long? When will the camp be shut down?

- The City, Vancouver Board of Parks and Recreation, and BC Housing continue to take collective action to address the critical needs of people experiencing homelessness.
- We recognize that homelessness is a complex issue. Often, people experiencing homelessness have experienced trauma in the past, and can have a low level of trust in government and other organizations. We, along with our partners, have committed to taking an approach that is respectful of individuals and their personal needs, in a way that is trauma-informed and people-centered.

## Encampments continue to be an issue in the city – why not make them permanent and offer services to people sleeping in the park?

- We recognize that people are experiencing homelessness for a number of different reasons and many people do not want to move into housing but encampments are not a permanent solution. We have serious concerns regarding encampments given the history of serious health and safety incidents often associated with them therefore we are prioritizing the creation of additional accommodation for people experiencing homelessness.

## Has the Park Board been engaging with the community around Crab Park?

- We have had several proactive conversations with residents who live near the park. We have heard their concerns and are open to more conversations with them. If they reach out to the Park Board, we will connect them with the right person to meet with.

## Is the Park Board going to go after another injunction?

- The Park Board is working with our legal team to ensure that all of the rulings within January 2021 judgment are addressed. With this said, our primary focus continues to be working with our partners to help support individuals experiencing homelessness in the park by connecting them with indoor spaces and other services.

## It's been one year, there's still an encampment. What will be done to end this situation?

- The best way to end this situation is to work with those sheltering in the park and support them into more permanent housing. Evicting unhoused people from the park will only move them to other parts of the city. We are focused on addressing the root causes of homelessness and helping the people experiencing it. That's why we're supporting the work of our partners to move as many people as possible to indoor shelter and facilitating connections with a variety of organizations to provide help to those who are experiencing homelessness.

## Why is a shaded area in CRAB Park fenced off during a heat wave?

- The Vancouver Board of Parks and Recreation works from a perspective of dignity and human rights for all parks and recreation users. An area in CRAB Park is currently closed for remediation due to items found embedded in the soil. While this area offers some shade, there are other areas in the park that provide shade as well.
- Supporting people in CRAB Park, particularly on hot days, is a priority for our staff. Our park rangers and City outreach staff regularly perform wellness checks and provide people with water. They also provided people with information on cooling centres and other near-by services (this information was handed out to individuals directly and posted on site). A mister and running drinking water are also available on site to help people keep cool.

## KEY MESSAGES AND Q&A SIGN-OFFS

<i>Business Area/ Organization</i>	<i>Name</i>	<i>Shared on Date/Time</i>	<i>Signoff Date/Time</i>
CoV CEC	Maria Pontikis	August 22, 2022	August 23, 2022
CoV ACCS	Branislav Henselmann	August 20, 2022	August 22, 2022
CoV Engineering	Taryn Scollard	August 20, 2022	August 22, 2022
CoV Parks & Recreation	Amanda Gibbs	August 20, 2022	August 23, 2022
CoV VEMA	Daniel Stevens	August 20, 2022	August 22, 2022



VFRS	Chief Karen Fry, Asst. Chief Dave Meers, Capt. Matthew Trudeau	August 20, 2022	August 23, 2022
VPD	Insp. Sandra Glendinning and Cst. Don Chapman	August 20, 2022	August 23, 2022
BC Housing	Laura Mathews	August 22, 2022	August 23, 2022
VCH	Ari Indyk	August 22, 2022	August 22, 2022
ADAG/DAG	Teri Colins	August 22, 2022	

## East Hastings St. Progress Update

City staff have been working with non-profit partners and other levels of government to support those sheltering outdoors on East Hastings St. in the Downtown Eastside (DTES) while working on the removal of structures that pose a significant risk.

Staff have made steady progress to carry out the voluntary removal of structures from high priority areas along East Hastings St., such as building entryways and exits, and removing high-risk flammable materials. Engineering staff have also been removing more than 2000 kgs of materials per day.

We are approaching this in a manner that respects the challenges faced by individuals experiencing homelessness, while remaining committed to maintaining the health, safety, cleanliness and accessibility of City streets in the DTES.

Since the Fire Chief's Order was issued on July 25, 2022, the City has increased staffing and resources to encourage and assist people to voluntarily remove their structures, store their personal belongings and move from the area. These efforts were underway prior to the issuance of the Chief's Order and are continuing with the aim of addressing the serious life safety risks, as well as to ensure that sidewalks remain accessible and sanitary and to ensure continued access to adjacent buildings.

The risk of fires resulting in further losses of affordable housing in the DTES remains a serious concern. Most recently, on Monday, August 22, a fire that started on the exterior of 568 Powell St. resulted in extensive damage to three buildings, displaced 59 residents, sent one person to the hospital and injured one firefighter.

The City acknowledges that some people sheltering on East Hastings Street and in other public spaces do not have options to move indoors and we have been working closely with BC Housing to urgently find places for people who are sheltering outdoors.

The City also understands that some people moving off East Hastings Street may need to shelter overnight in public spaces. This is a near-term option as the City continues advocating and working with senior governments for more housing and support services.

While the assisted removal of structures is ongoing, getting important resources and supports in place on Hastings for those who are sheltering outdoors and for other area residents and businesses has been a priority for the City.

The City is currently providing or working on the following support:

- **The City's Homelessness Services Outreach Team** continues to engage regularly with individuals experiencing homelessness or at risk of homelessness, to support their needs as related to accessing income, housing and other supports.
- **Counselling/Mental Health & Healing and Wellness Supports for Indigenous peoples:** the City is working with Aboriginal Front Door to provide cultural supports, counselling and access to healing circles for Indigenous peoples.
- **Food Services:** the City is providing funding for food services for hundreds of daily meals. Meals are being provided through A Better Life Foundation and with community partners working with Aboriginal Front Door.
- **Access to Storage/Drop-In Spaces:** Funded by the City, Aboriginal Front Door and Atira have initiated daily storage programs as part of their drop-in and outreach programs. This week (Aug 22) the Aboriginal Front Door (AFD) Drop-In at 390 Main will be open 4 hours (10am-2pm), increasing to 8 hours next week and 16 hours until end of October 2022. The Atira SheROes Outreach team supporting storage for women

and gender diverse people receives drop-offs from Monday to Friday from 8:30am-10:30am, with access 7 days a week from 4-6pm. The City is also working with CleanStart to gather, label, track and move belongings for people who choose to move into storage. Longer-term storage facilities and additional sites are being explored.

- **Gender and Sex Worker Safety:** Due to the increase in gender-based violence along the blocks, the City has been and will continue to fund Mission Possible for community navigator support 13 hours/day, 7 days/week. This program supports safe access to the Downtown Eastside Women's Centre (DEWC) and to the Olivia Skye residence at 41 East Hastings. PACE is also providing outreach to sex workers who are living unsheltered along East Hastings.
- **Access to Washrooms:** Washroom hours have been increased so that these will be accessible nearly 24 hours/day. The City has allocated funding to operate a new mobile washroom on Gore and Hastings, replacing the Overdose Prevention Society (OPS)-operated washroom at 99 West Pender as part of the City's Washroom Trailer Program. An Automated Public Toilet at Pigeon Park that had broken down is being replaced and both the toilet and mobile trailer will be fully operational by next week. There is City-funded peer supervision at both the mobile trailer and Pigeon Park washrooms to ensure safe access. Additional indoor washrooms are available at Drop-In spaces.
- **Sanitation Crews:** City crews continue to increase street and sidewalk cleaning daily, and the community partnerships have been integral as we work to address the life safety risks as identified in the Fire Chief's Order.

Poverty, homelessness, mental health and substance use are a result of systemic drivers and we are working closely with senior government who have the mandate and funding to address these underlying issues. This is a complex effort and the City appreciates the work of the many community organizations and social enterprises who have been contributing expertise and effort as well as the support of BC Housing and Vancouver Coastal Health.

We recognize that this work will have an emotional impact on the community and everyone involved. City staff are conducting the work with thoughtfulness and care of the residents and their circumstances.

-30-

**Media contact:**

Civic Engagement & Communications

[media@vancouver.ca](mailto:media@vancouver.ca)





## MEDIA EVENT PLAN – HASTINGS STREET DTES REMOVAL OF STRUCTURES

**Date:** Wednesday, August 24, 2022

**Time:** 10:00 am

**Location:** Media Centre / Joe Wai Room (first floor City Hall)

**Purpose:** Provide media with an overview of City efforts to remove structures and tents on Hastings Street, with remarks from Mayor Stewart, Paul Mochrie, VFRS Chief Karen Fry and Dale McMann from BC Housing.

Following the speakers, representatives from ACCS and ENG will also be available for Q&A.

### Key City of Vancouver

**Communications Contacts:** Maria Pontikis, Chief Communications Officer  
Angela MacKenzie, Associate Director  
Neal Wells, Manager, PDS & DBL Communications

**Day-of Onsite Contact(s):** Neal Wells, s.15(1)(l) neal.wells@vancouver.ca  
Kirsten Langan, s.15(1)(l), kirsten.langan@vancouver.ca

Participants:	Speakers
Mayor	1. Kennedy Stewart
City Manager	2. Paul Mochrie
VFRS	3. Chief Karen Fry
BC Housing	4. Dale McMann, VP of Operations
	Available for Q&A after presentation
ENG	5. Lon LeClaire, General Manager
ACCS	6. Branislav Henselmann, Acting General Manager

## EVENT RUN OF SHOW

Event Timing	Event Activity
9:30 am	Media begin to arrive and setup. Security to check media credentials at the CH North door against an RSVP list from CEC
9:45 am	Pre-briefing of speakers in Town Hall Rm 110
10:00 am	<b>Neal Wells – opens event</b> <ul style="list-style-type: none"> <li>Notes speakers available, who will speak to what, and availability of ENG, ACCS and PB during Q&amp;A</li> <li>Outlines rules for Q&amp;A: one question, one follow-up</li> </ul>
10:05 am	<b>Mayor Stewart</b> <ul style="list-style-type: none"> <li>Provides welcome and land acknowledgement</li> <li>Thanks staff for ongoing efforts</li> <li>Brief remarks</li> </ul> <p>Hands over to Paul Mochrie</p>
10:10 am	<b>Paul Mochrie</b> <p>Provides substantive operational overview of progress to date and ongoing efforts.</p> <p>Hands over to Chief Fry</p>
10:20 am	<b>Fire Chief Karen Fry</b> <p>Updates on any fire risk and ongoing safety efforts</p> <p>Hands over to Dale McMann</p>
10:24 am	<b>Dale McMann</b> <p>Updates on actions from the Province</p>
10:28 am	<b>Media Q&amp;A</b> <p>Neal Wells opens up the Q&amp;A and moderates questions.</p>

	<p><i>Neal to remind each reporter that they will be allowed one question and one follow up, and assists moderation as needed.</i></p> <p><i>Available for questions will also be ENG General Manager Lon LeClaire and ACCS Acting General Manager Branislav Henselmann.</i></p> <p><i>Question areas for speakers:</i></p> <ul style="list-style-type: none"> <li>• <i>Mayor Stewart – Police</i></li> <li>• <i>Paul Mochrie – City operations</i></li> <li>• <i>Chief Fry – Fire response / risk</i></li> <li>• <i>Dale McMann – Provincial response</i></li> </ul>
10:45 am	<p><b>Questions for City staff, BC Housing and VFRS concludes</b></p> <p>Mayor Stewart has option to stay on and answer questions not related to the Hastings Street removal of structures, staff to exit.</p>



**From:** ["Wells, Neal" <Neal.Wells@vancouver.ca>](mailto:Neal.Wells@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
**Date:** 8/22/2022 9:42:54 PM  
**Subject:** For Review: Hastings media bulletin  
**Attachments:** COM - ACCS-ENG - IB - Structural progress e hasting.s.DOCX

Hi Chief Fry and Assistant Chief Meers,

\~

In preparation for the press conference on Wednesday we've drafted a media bulletin based on the latest Hastings key messages. Could you please track any changes in the attached doc or let me know if it's good to go from your end?

\~

We're hoping to send to Paul tomorrow (Tuesday) afternoon.

\~

Thank you,

\~

Neal

\~

\~

Neal Wells | Communications Manager (DBL & PDS)  
Civic Engagement and Communications | City of Vancouver  
t. 604.829.2063 | c. [s.15\(1\)\(l\)](tel:6048292063)  
[neal.wells@vancouver.ca](mailto:neal.wells@vancouver.ca)

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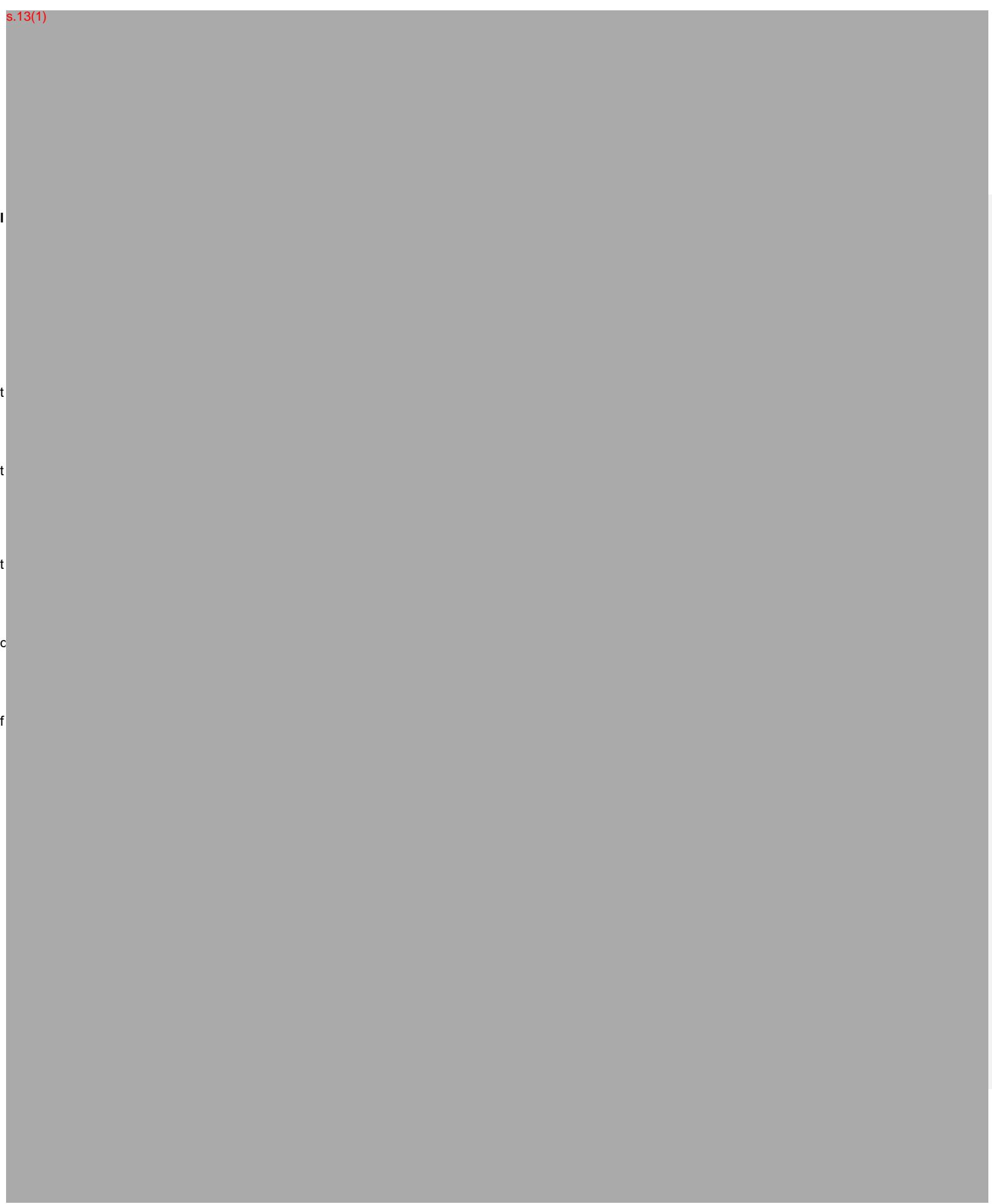
[Website](#) | [VanConnect](#) | [twitter](#) | [facebook](#) | [Talk](#)  
[Vancouver](#) | [LinkedIn](#) | [Instagram](#) | 3-1-1

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The planned protest will take place on August 31<sup>st</sup> from 1200-1800hrs. The department has been informed that the march will commence at approximately 1200hrs in the 300 blk of E. Hastings St. and travel through the DTES and eventually finish at 1330hrs at the intersection of Main and Hastings St. The march will be followed by a "block party" style event to be held n the 200 blk of E. Hastings. This is scheduled until approximately 1800hrss.

We have been advised to anticipate traffic congestion in the area as a result of the protest and march.

Please make all reasonable attempts to avoid the area during both march and protest and be aware of the reasons for the protesters gathering on E. Hastings.

This is D-shift's next shift back following days off.

Please ensure officers and drivers are made aware.

Any questions, please reach out,

Thank you,

---

**Dave**

**Boone**

Vancouver Fire Rescue Services

Assistant Chief Y Operations | Special Operations | USAR- CAN TF1 | Public Safety Unit

Tel: 604.665.6079 | Cell: 5.15(1)(0) | [david.boone@vancouver.ca](mailto:david.boone@vancouver.ca)

900 Heatley Ave, Vancouver, BC V6A 3S7





**From:** "Wells, Neal" <Neal.Wells@vancouver.ca>  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 8/22/2022 3:38:50 PM  
**Subject:** FW: HOLD: Hastings press conference dry run

Good afternoon Chief Fry, are you able to make the press conference prep virtually at 3pm tomorrow? My colleague Alexandra said in person would only work for you after 4pm so we're trying to make it easy.

\~

Cheers,

\~

Neal

\~

-----Original Appointment-----

**From:** Wells, Neal

**Sent:** Monday, August 22, 2022 3:29 PM

**To:** Wells, Neal; Jong, Teresa; LaClaire, Lon; Henselmann, Branislav; Lepps, Betty; Monckton, Neil; Pontikis, Maria; MacKenzie, Angela; Lam, Phoenix; Tait, Godfrey

**Subject:** HOLD: Hastings press conference dry run

**When:** Tuesday, August 23, 2022 3:00 PM-3:45 PM (UTC-08:00) Pacific Time (US & Canada).

**Where:** Microsoft Teams Meeting

\~

Good afternoon all,

\~

In order to prepare for the press conference with media on Wednesday at 10am we would like to have a dry run tomorrow to walk through the run of show, outline who will be speaking to which topics (for remarks and media Q&A), and to offer the opportunity for practise questions from CEC staff 'reporters' if needed.

\~

Cheers,

\~

Neal

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## Microsoft Teams meeting

**Join on your computer or mobile app**

[Click here to join the meeting](#)

Meeting ID: s.15(1)(l)

Passcode: s.15(1)(l)

[Download Teams](#) | [Join on the web](#)

**Or call in (audio only)**



+1 604-665-6000, s.15(1)(l) \~ Canada, Vancouver

Phone Conference ID: s.15(1)(l)

[Find a local number](#) | [Reset PIN](#)

Personal Information collected via MS365 Teams Mtgs will be used by the City of Vancouver for managing mtg attendance and collaboration under the authority of s.26(c) of FIPPA. Questions may be emailed to the Director, ATIP, [privacy@vancouver.ca](mailto:privacy@vancouver.ca)

[Learn More](#) | [Meeting options](#)

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**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Susanthan, Charmaine" <charmaine.susanthan@vancouver.ca>](mailto:charmaine.susanthan@vancouver.ca)  
**Date:** 8/29/2022 11:34:20 AM  
**Subject:** FW: Tent city on Hastings and FF safety

This should go on the FOI as well

**From:** Connelly, Trevor <trevor.connelly@vancouver.ca>  
**Sent:** Friday, July 29, 2022 12:39 PM  
**To:** Cooper, Thomas <Tom.Cooper@vancouver.ca>  
**Cc:** Fry, Karen <Karen.Fry@vancouver.ca>; Moore, Tyler <tyler.moore@vancouver.ca>  
**Subject:** Re: Tent city on Hastings and FF safety

VPD has been notified. They are good with it. It will of course be dependent on car availability. If it is something that becomes more urgent crew will have to upgrade VPD response. I will have on duty Ac inform crews

Deputy Chief Operations  
Trevor Connelly

s.15(1)(l)

On Jul 29, 2022, at 11:59 AM, Connelly, Trevor  
<[trevor.connelly@vancouver.ca](mailto:trevor.connelly@vancouver.ca)> wrote:

\u-257 ? Oh wow. Didn't know it was that easy. I will confirm with VPD

Deputy Chief Operations  
Trevor Connelly

s.15(1)(l)

On Jul 29, 2022, at 11:56 AM, Cooper, Thomas  
<[Tom.Cooper@vancouver.ca](mailto:Tom.Cooper@vancouver.ca)> wrote:

\u-257 ? Good Afternoon ADC Connelly

This request is complete. EComm will request VPD for all ST3, ST4 and ST5 response in Firehall 2 district.

Tom Cooper  
Assistant Chief Emergency Communications, Facilities, and  
Emergency Managment  
For VFRS

s.15(1)(l)

[Tom.cooper@vancouver.ca](mailto:Tom.cooper@vancouver.ca)

On Jul 29, 2022, at 11:43 AM, Fry, Karen  
<[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)> wrote:

\u-257 ?

Did you want to double check with VPD to give them a heads  
up?

---

**From:** Connelly, Trevor <[trevor.connelly@vancouver.ca](mailto:trevor.connelly@vancouver.ca)>  
**Sent:** Friday, July 29, 2022 11:41 AM  
**To:** Cooper, Thomas <[Tom.Cooper@vancouver.ca](mailto:Tom.Cooper@vancouver.ca)>; Moore,  
Tyler <[tyler.moore@vancouver.ca](mailto:tyler.moore@vancouver.ca)>  
**Cc:** Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>  
**Subject:** Fwd: Tent city on Hastings and FF safety

AC Cooper

Please see email chain below. I see Chief Moore is away.  
Can we have VPD added to any first alarm in the DTES.  
Crews are expressing safety concerns as there is ill  
feelings toward VFRS because of the fire chiefs order I  
regards to tents on Hastings St.

Deputy Chief Operations  
Trevor Connelly  
s.15(1)(l)

Begin forwarded message:

**From:** "Connelly,  
Trevor" <[trevor.connelly@vancouver.ca](mailto:trevor.connelly@vancouver.ca)>  
**Date:** July 28, 2022 at 10:49:12 PM PDT  
**To:** VFRS Acting AC1C  
s.15(1)(l),  
Firehall 02 - C Shift  
s.15(1)(l), "Moore,  
Tyler" <[tyler.moore@vancouver.ca](mailto:tyler.moore@vancouver.ca)>, "Fry,  
Karen" <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>,  
"Gemmill,  
Ken" <[ken.gemmill@vancouver.ca](mailto:ken.gemmill@vancouver.ca)>  
**Cc:** "Hesse,



Bradley" <[Bradley.Hesse@vancouver.ca](mailto:Bradley.Hesse@vancouver.ca)>,  
"Bertuzzi,  
Brian" <[Brian.Bertuzzi@vancouver.ca](mailto:Brian.Bertuzzi@vancouver.ca)>,  
"Morishita,  
Kane" <[Kane.Morishita@vancouver.ca](mailto:Kane.Morishita@vancouver.ca)>,  
Firehall 02 - A Shift  
s.15(1)(l) [REDACTED], Firehall  
02 - B Shift  
s.15(1)(l) [REDACTED], Firehall  
02 - D Shift  
s.15(1)(l) [REDACTED]  
**Subject: Re: Tent city on Hastings and FF  
safety**

\u-257 ? Capt Sommer

Thank you for your email. Some negativity was anticipated towards VFRS with the issuing of the Fire chiefs order. As was taught in our FO training FF safety is your number one Incident priority. You may need to adjust your tactics in order to achieve this. You may need to slow down the deployment of your teams to ensure a driver is not left alone. Call VPD emergency, call extra apparatus emergency. It seems unlikely that negativity would continue in an active fire situation.

I have included Chief Fry and Chief Moore in this E mail to ensure they are aware of your concerns.

I will talk with chief Moore to see if we can have VPD respond automatically as part of any first alarm in your area. We will let you know the results

Again thank you for your email and sending it through the proper chain of command. Information and feedback from front line staff is what we need to make good decisions.

Deputy Chief Operations

Trevor Connelly

s.15(1)(l)

On Jul 28, 2022, at 10:17 PM,  
VFRS Acting AC1C

s.15(1)(l)

s.15(1)(l) wrote:

\u-257 ?

Chief Connelly,

Please see email below from  
#2C Captain Sommer in regards  
the general mood of Hastings  
Street Community towards  
our VFRS members. The  
decision to deal with the tents is  
right but the potential backlash  
has

our #2 hall Captains worried.

Thank you,

A/AC Dan Nichols

---

**From:** VFRS BC 1C

**Sent:** Thursday, July 28, 2022 9:47  
PM

**To:** VFRS Acting AC1C

**Subject:** FW: Tent city on Hastings  
and FF safety

**From:** Firehall 02 - C Shift

s.15(1)(l)

**Sent:** Thursday, July 28, 2022 8:05  
PM

**To:** VFRS BC and AC1 - C Shift - DL

s.15(1)(l)

**Cc:** Firehall 02 - DL

s.15(1)(l)

>

**Subject:** Tent city on Hastings and  
FF safety

Hi Chief,

With the Fire Chief's order to deal  
with the tent city on Hastings  
street and the noticeable negative  
reaction of the Hastings street  
community toward the fire dept. a  
concern for FF safety has come up,  
especially for drivers. s.15(1)(f)

Until this tent city  
situation is resolved I feel special  
attention needs to be addressed  
for FF safety.



Thank you for looking into this  
concern,

Capt Sommer, P  
2C

**From:** ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
**To:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
["Tran, Tan" <tan.tran@vpd.ca>](mailto:tan.tran@vpd.ca)  
["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)  
["McElroy, Jeremy" <Jeremy.McElroy@vancouver.ca>](mailto:Jeremy.McElroy@vancouver.ca)  
["ALLEN, Decker" <Decker.ALLEN@vpd.ca>](mailto:Decker.ALLEN@vpd.ca)  
["MacGregor, Adam" <adam.macgregor@vpd.ca>](mailto:adam.macgregor@vpd.ca)  
["Ash, Randy \ \(VCH\) " <Randy.ash@vch.ca>](mailto:Randy.ash@vch.ca)  
["Taki, Richard \ \(VCH\) " <richard.taki@vch.ca>](mailto:richard.taki@vch.ca)  
["Parker, Lisa" <Lisa.Parker@vancouver.ca>](mailto:Lisa.Parker@vancouver.ca)  
["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)  
["Amrolia, Armin" <Armin.Amrolia@vancouver.ca>](mailto:Armin.Amrolia@vancouver.ca)  
["Mital, Eric" <Eric.Mital@vancouver.ca>](mailto:Eric.Mital@vancouver.ca)  
["Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>](mailto:Branislav.Henselmann@vancouver.ca)  
["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)  
["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)  
["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)  
["Tait, Godfrey" <Godfrey.Tait@vancouver.ca>](mailto:Godfrey.Tait@vancouver.ca)  
["Morrison, Julia \ \(VPL\) " <julia.morrison@vpl.ca>](mailto:julia.morrison@vpl.ca)  
["Downey, Jon" <Jon.Downey@vpl.ca>](mailto:Jon.Downey@vpl.ca)  
["Gibbs, Amanda" <Amanda.Gibbs@vancouver.ca>](mailto:Amanda.Gibbs@vancouver.ca)  
["Wittgens, Margaret" <Margaret.Wittgens@vancouver.ca>](mailto:Margaret.Wittgens@vancouver.ca)  
["Stevens, Daniel" <Daniel.Stevens@vancouver.ca>](mailto:Daniel.Stevens@vancouver.ca)  
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)  
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)  
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)  
["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)  
["Maria Rodrigo" <mrodrigo@bchousing.org>](mailto:mrodrigo@bchousing.org)  
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)  
["Etherington, Caitlin \[VCH\]" <Caitlin.Etherington@vch.ca>](mailto:Caitlin.Etherington@vch.ca)  
["Partridge, Stephane \[VCH\]" <Stephane.Partridge@vch.ca>](mailto:Stephane.Partridge@vch.ca)  
[hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org)  
[hhartman@bchousing.org](mailto:hhartman@bchousing.org)  
[sallen@bchousing.org](mailto:sallen@bchousing.org)  
["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)

[BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca)  
[Kristen.Farquharson@vch.ca](mailto:Kristen.Farquharson@vch.ca)  
["Emma Talbott" <etalbott@bchousing.org>](mailto:Emma.Talbott@bchousing.org)  
[meghan.will@gov.bc.ca](mailto:meghan.will@gov.bc.ca)  
["Allison Dunnet" <adunnet@bchousing.org>](mailto:Allison.Dunnet@bchousing.org)  
["Cluny MacPherson" <cmacpher@bchousing.org>](mailto:Cluny.MacPherson@bchousing.org)  
["Petrescu, Sarah OHCS:EX" <Sarah.Petrescu@gov.bc.ca>](mailto:Sarah.Petrescu@gov.bc.ca)  
["Jasper, Kirsten" <Kirsten.Jasper@vancouver.ca>](mailto:Kirsten.Jasper@vancouver.ca)  
["Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>](mailto:Elizabeth.Clark@vancouver.ca)  
["Bowland, Katryna EHS:EX" <Katryna.Bowland@bcehs.ca>](mailto:Katryna.Bowland@bcehs.ca)  
["Domes, Krystyna" <Krystyna.Domes@vancouver.ca>](mailto:Krystyna.Domes@vancouver.ca)  
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)  
["Hurford, Dianna" <Dianna.Hurford@vancouver.ca>](mailto:Dianna.Hurford@vancouver.ca)  
["Shames, Albert" <Albert.Shames@vancouver.ca>](mailto:Albert.Shames@vancouver.ca)  
["Holliday, Elizabeth \[VC\] \ \(Elizabeth.Holliday@vch.ca\)" <Elizabeth.Holliday@vch.ca>](mailto:Elizabeth.Holliday@vch.ca)  
["Guerette, Jeannine" <Jeannine.Guerette@vancouver.ca>](mailto:Jeannine.Guerette@vancouver.ca)  
["Ali, Shabna" <Shabna.Ali@vancouver.ca>](mailto:Shabna.Ali@vancouver.ca)  
["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)  
["Simpson, Mark" <Mark.Simpson@vaha.ca>](mailto:Mark.Simpson@vaha.ca)  
["MacKenzie, Angela" <Angela.MacKenzie@vancouver.ca>](mailto:Angela.MacKenzie@vancouver.ca)  
["Gornall, Tom" <Tom.Gornall@vancouver.ca>](mailto:Tom.Gornall@vancouver.ca)  
["Conlan, Greg" <Greg.Conlan@vancouver.ca>](mailto:Greg.Conlan@vancouver.ca)  
["Jones, Liz \ \(City Protective Services\)" <Liz.Jones2@vancouver.ca>](mailto:Liz.Jones2@vancouver.ca)  
["Moore, Tyler" <tyler.moore@vancouver.ca>](mailto:tyler.moore@vancouver.ca)  
["Jehman, Desh" <Desh.Jehman@vancouver.ca>](mailto:Desh.Jehman@vancouver.ca)  
["Grewal, Preet GCPE:EX" <Preet.Grewal@gov.bc.ca>](mailto:Preet.Grewal@gov.bc.ca)  
["Lagerquist, Darryl" <Darryl.Lagerquist@vancouver.ca>](mailto:Darryl.Lagerquist@vancouver.ca)  
["Celeste Hayward" <chayward@ahma-bc.org>](mailto:chayward@ahma-bc.org)  
["Bailey Waukey" <bwaukey@ahma-bc.org>](mailto:bwaukey@ahma-bc.org)  
["Weigle, Verena \[VCH\]" <Verena.Weigle@vch.ca>](mailto:Verena.Weigle@vch.ca)  
["Compton, Miranda \[VCH\]" <Miranda.Compton@vch.ca>](mailto:Miranda.Compton@vch.ca)  
["Peterson, Darren" <darren.peterson@vancouver.ca>](mailto:darren.peterson@vancouver.ca)  
[Lynne.Mansell@gov.bc.ca](mailto:Lynne.Mansell@gov.bc.ca)  
["Wong, Gillian" <Gillian.Wong@vancouver.ca>](mailto:Gillian.Wong@vancouver.ca)  
["EOC Planning Chief \ \(Vancouver\)" s.15\(1\)\(f\)](mailto:EOC.Planning.Chief@vancouver.ca)

**Date:** 8/19/2022 11:40:42 AM

**Subject:** Hastings project weekly update

Hello everyone: as you know we stopped holding the daily calls earlier this week but we promised to keep everyone updated on the Hastings structure removal project. I am setting up this weekly meeting so that we can touch base each week. \~



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1-855-699-3239~CANADA/US TOLL FREE~

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**From:** ["Susanthan, Charmaine" <charmaine.susanthan@vancouver.ca>](mailto:charmaine.susanthan@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**Date:** 8/24/2022 7:26:52 AM  
**Subject:** Hastings St. DTES Press Conference  
**Attachments:** ATT30099

---

Good morning,

The rundown of this a.m. press conference.

Speakers briefing at 9:45am in Room 114 on the first floor of City Hall. There will be a staff person to greet you at the door to the media centre and show you to the room.

#### EVENT RUN OF SHOW

Event Timing Event Activity

9:30 am Media begin to arrive and setup. Security to check media credentials at the CH North door against an RSVP list from CEC

9:45 am Pre-briefing of speakers in Town Hall Rm 114

10:00 am Neal Wells – opens event

- \* Notes speakers available, who will speak to what, and availability of ENG, ACCS and PB during Q&A

- \* Outlines rules for Q&A: one question, one follow-up

10:05 am Mayor Stewart

- \* Provides welcome and land acknowledgement

- \* Thanks staff for ongoing efforts

- \* Brief remarks

Hands over to Paul Mochrie

10:10 am Paul Mochrie

Provides substantive operational overview of progress to date and ongoing efforts.

Hands over to Chief Fry

10:20 am Fire Chief Karen Fry

Updates on any fire risk and ongoing safety efforts

Hands over to Dale McMann

10:24 am

Dale McMann

Updates on actions from the Province



10:28 am Media Q&A

Neal Wells opens up the Q&A and moderates questions.

Neal to remind each reporter that they will be allowed one question and one follow up, and assists moderation as needed.

Available for questions will also be ENG General Manager Lon LeClaire and ACCS Acting General Manager Branislav Henselmann.

Question areas for speakers:

- \* Mayor Stewart – Police
- \* Paul Mochrie – City operations
- \* Chief Fry – Fire response / risk
- \* Dale McMann – Provincial response

10:45 am Questions for City staff, BC Housing and VFRS concludes

Mayor Stewart has option to stay on and answer questions not related to the Hastings Street removal of structures, staff to exit.

Charmaine

---

Charmaine Susanthan | Office of the Fire Chief  
Vancouver Fire Rescue Services

\* 604.665.6059 | \* [charmaine.susanthan@vancouver.ca](mailto:charmaine.susanthan@vancouver.ca)  
<<mailto:charmaine.susanthan@vancouver.ca>>

**From:** "Meers, Dave" <dave.meers@vancouver.ca>  
**To:** "VFRS Duty Chiefs - DL" s.15(1)(l)  
"VFRS AC1 - All Shifts - DL" s.15(1)(l)  
**Date:** 8/11/2022 8:46:39 PM  
**Subject:** Hastings street update

---

Chiefs,

End of day update on the Hastings Street encampment.

The work will continue tomorrow with staff from Fire Prevention and Engineering using a soft approach to try to gain compliance with the Fire Chief's Order. Engineering will be bringing in 2 roll off bins to park on the street to encourage people sheltering on the sidewalks to deposit their unwanted items in on their own. Staff will be going tent to tent and having conversations with the people asking them to pack up their tents, put their belongings in the storage receptacles provided by Engineering staff and start to decamp.

Next week will see stepped up enforcement with more staff from Engineering and VPD present to try and accomplish this task.

If anyone has any questions or would like more information, please reach out to me at any time.

Best Regards,



Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

---

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**From:** ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Moore, Tyler" <tyler.moore@vancouver.ca>](mailto:tyler.moore@vancouver.ca)  
**Date:** 8/8/2022 8:59:57 AM  
**Subject:** RE: Blaze at DTES sidewalk tent city confirms fire chief's worst fears - BC | Globalnews.ca

---

Agreed,

I will ask the On Duty A/Cs to do so.

Dave Meers | Assistant Chief (he, him)  
Vancouver Fire Rescue Services Community Safety Division | City of Vancouver  
[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)  
604-665-6045

---

—  
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-----Original Message-----

From: Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>  
Sent: Monday, August 8, 2022 8:17 AM  
To: Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Moore, Tyler  
<[tyler.moore@vancouver.ca](mailto:tyler.moore@vancouver.ca)>  
Subject: RE: Blaze at DTES sidewalk tent city confirms fire chief's worst fears - BC | Globalnews.ca

We should have our crews sending updates on any fires/issues on hastings st - so we can stay on top of them.

-----Original Message-----

From: Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>  
Sent: Monday, August 8, 2022 8:16 AM  
To: Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; Moore, Tyler  
<[tyler.moore@vancouver.ca](mailto:tyler.moore@vancouver.ca)>  
Subject: RE: Blaze at DTES sidewalk tent city confirms fire chief's worst fears - BC |



Globalnews.ca

Thanks!

Dave Meers | Assistant Chief (he, him)  
Vancouver Fire Rescue Services Community Safety Division | City of Vancouver  
Dave.meers@vancouver.ca  
604-665-6045

---

—  
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3-1-1

-----Original Message-----

From: Fry, Karen <Karen.Fry@vancouver.ca>  
Sent: Monday, August 8, 2022 8:13 AM  
To: Moore, Tyler <tyler.moore@vancouver.ca>  
Cc: Meers, Dave <dave.meers@vancouver.ca>  
Subject: FW: Blaze at DTES sidewalk tent city confirms fire chief's worst fears - BC | Globalnews.ca

---

—  
[https://urldefense.com/v3/\\_\\_https://globalnews.ca/news/9043151/blaze-at-dtes-sidewalk-tent-city-confirms-fire-chiefs-worst-fears/\\_\\_;!!G4oVokrRG-lm!9ADuXzIQNIGDIHv5100cDmGV3frB937QYQtuSNwQRSp-E5uhVVZ6PALfL4Ew6kUo02Dn\\$](https://urldefense.com/v3/__https://globalnews.ca/news/9043151/blaze-at-dtes-sidewalk-tent-city-confirms-fire-chiefs-worst-fears/__;!!G4oVokrRG-lm!9ADuXzIQNIGDIHv5100cDmGV3frB937QYQtuSNwQRSp-E5uhVVZ6PALfL4Ew6kUo02Dn$)

**From:** ["Sandhu, Gurdip" <Gurdip.Sandhu@vancouver.ca>](mailto:Gurdip.Sandhu@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**Date:** 8/8/2022 9:07:16 AM  
**Subject:** RE: Hastings St

Hi,

\~

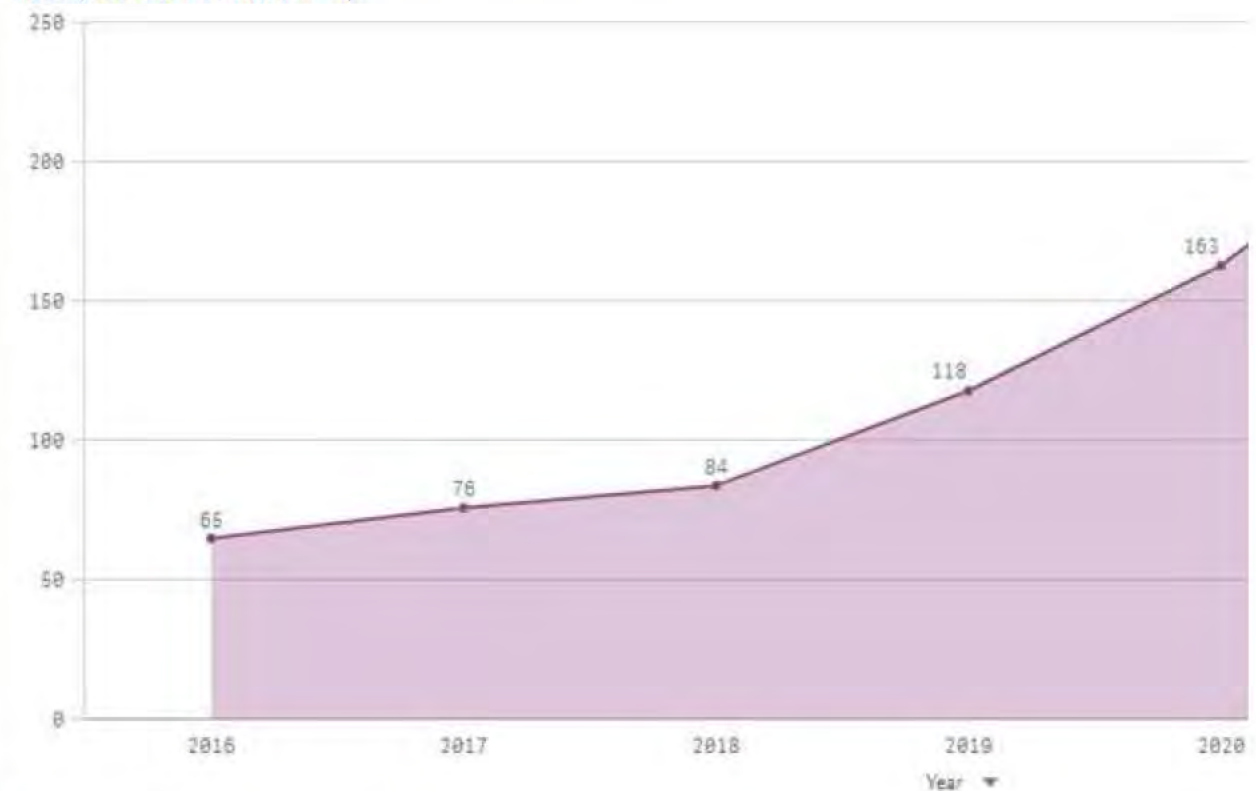
Please see below.

\~

This covers hastings street roughly from Cambie to Gore.

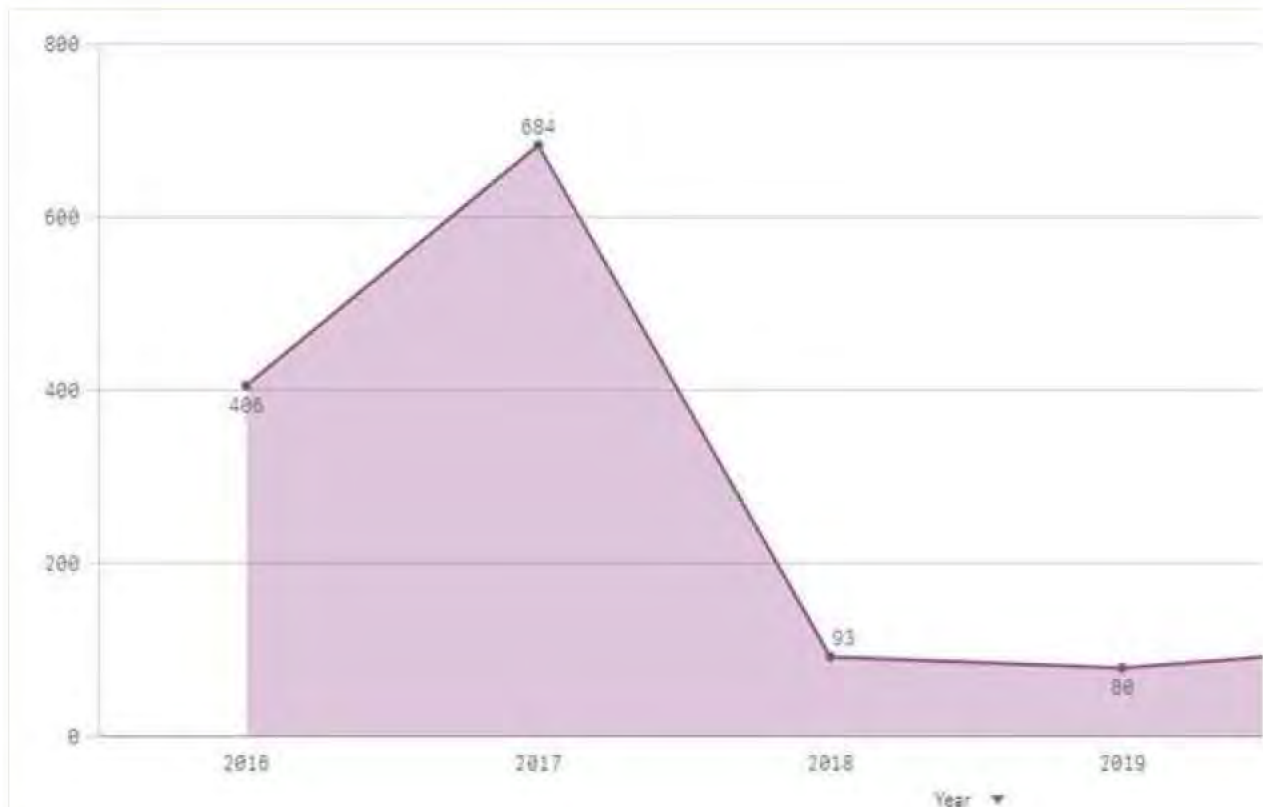
\~

Fires (2022 as of August 7<sup>th</sup>):



\~

Overdoses (2022 as of August 7<sup>th</sup>):



\~

Regards,  
Gurdip

\~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>

**Sent:** Monday, August 8, 2022 7:39 AM

**To:** Sandhu, Gurdip <Gurdip.Sandhu@vancouver.ca>

**Cc:** Marohn, Kiran <kiran.marohn@vancouver.ca>; Moore, Tyler <tyler.moore@vancouver.ca>;

Meers, Dave <dave.meers@vancouver.ca>; Connelly, Trevor <trevor.connelly@vancouver.ca>

**Subject:** Hastings St

\~

Hi Gurdip

I have a meeting this morning (early) with the BC Human Rights Commission.

I need to have some data on the fires and incidents on Hastings St. I am thinking a couple of things:

- ☐ ~~~~~ Fires
- ☐ ~~~~~ Fires with damage
- ☐ ~~~~~ Overdoses

\~

Copying the others as they may be able to assist in any of the data thoughts.

Tyler is acting FC for the next two weeks.

\~

Karen



**From:** "Bertuzzi, Brian" <Brian.Bertuzzi@vancouver.ca>  
**To:** "Connelly, Trevor" <trevor.connelly@vancouver.ca>  
**Date:** 8/19/2022 7:34:28 PM  
**Subject:** Re: Hastings Tent Encampment

Thank you AC Meers and team for your hard work during this difficult process. Thanks for the updates!\~

BB

Sent from my iPhone

On Aug 19, 2022, at 2:05 PM, Connelly, Trevor <trevor.connelly@vancouver.ca> wrote:

Thanks Dave

\~

Great work!!

\~

Thanks

\~

Trevor

\~

**From:** Meers, Dave <dave.meers@vancouver.ca>

**Sent:** Friday, August 19, 2022 12:59 PM

**To:** VFRS AC1 - All Shifts - DL s.15(1)(l)

**Cc:** VFRS Duty Chiefs - DL s.15(1)(l)

**Subject:** Hastings Tent Encampment

\~

Hi Everyone,

\~

I just wanted to give everyone an update on the Hastings Encampment.

\~

The work is continuing still in \~Phase 1 Operation, which means that we are still looking for voluntary compliance from the residents of the encampment.

\~

It is still being led by COV Engineering staff who have increased their numbers to 20 staff each day.

\~

The Fire Prevention Division have doubled our staff assigned to this operation as well, with 4 staff each day from Monday to Friday and 2 staff on weekends. This matches a reduced level of staffing on weekends from Engineering as well.

\~

We have had some success lately with a reduction in the level of combustibles on the street, more access to FDC's and doorways that were previously blocked and more residents taking up the offer of putting their belongings into the wheeled totes provided by Engineering.

\~

Yesterday, was a decision point for VFRS, where Acting Fire Chief Tyler Moore and myself walked the encampment and determined to continue with Phase 1 Operations for the time being.

\~

FPO Staff as well as Engineering will continue to have conversations with the residents of the encampment to ask them to decamp, declutter and dispose of unwanted items in the roll off bins provided.

\~

Approximately 30 SRO rooms have come available with another 20 expected next week and another 20 the week after. This will help give the residents some viable housing options and assist in the difficult process of decampment. There are conversations happening at the Provincial Level as well to try and lend the City of Vancouver some further support for housing as they are starting to realize the full extent of the issues that this encampment presents.

\~

Thanks for everyone's patience as we work through this extremely difficult issue. There is still much work to do to complete the work that the Fire Chief's Order highlights, however, at this point I am happy to say that we have made some positive progress.

\~

If you have any questions, please feel free to reach out.

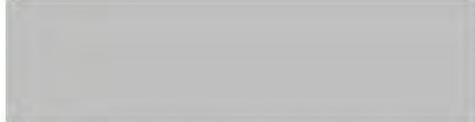
\~

Best Regards,

\~

\~

\~



\~

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)

604-665-6045

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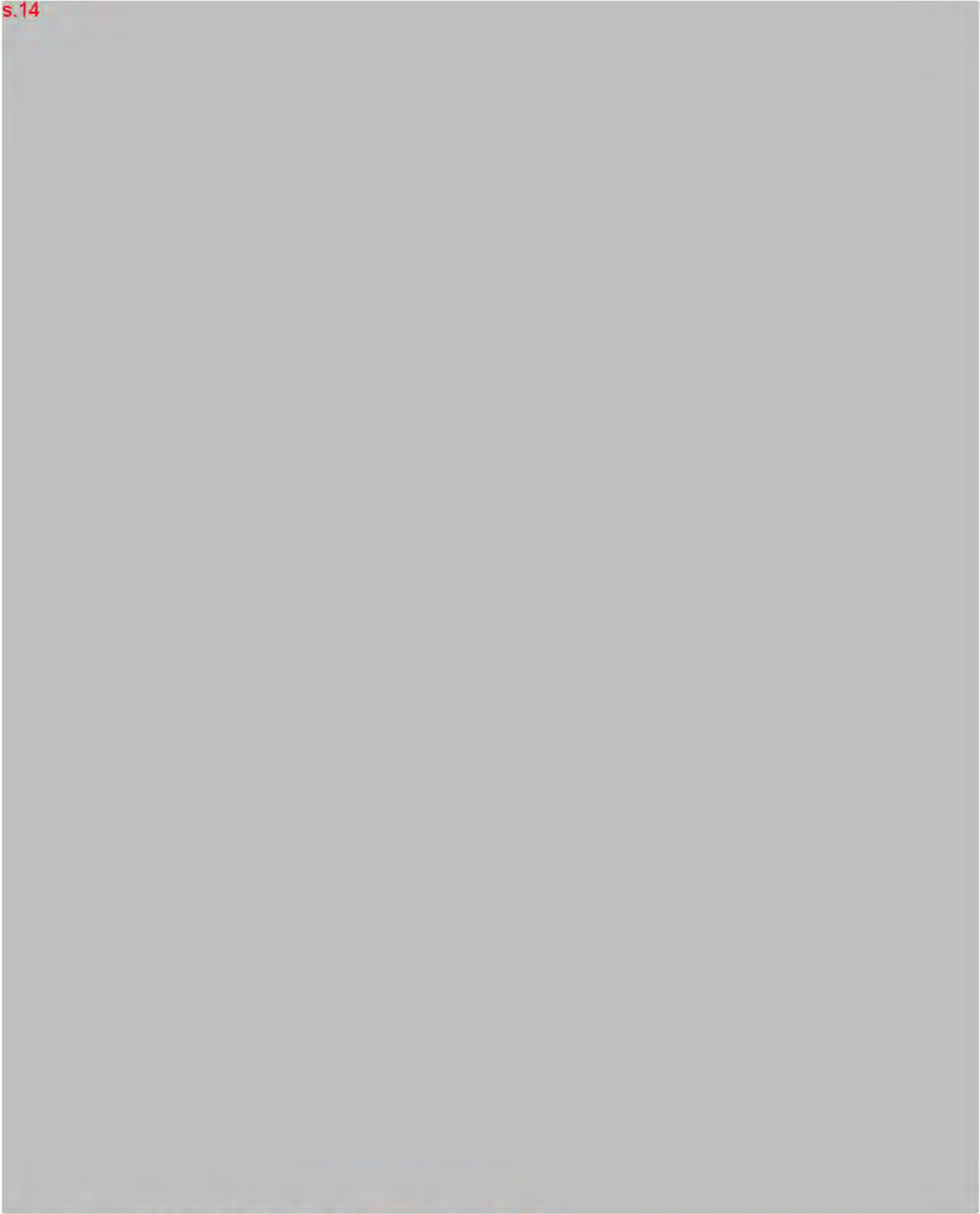
[website](#) \~ \~ [VanConnect](#) \~ \~ [twitter](#) \~ \~ [facebook](#) \~ \~ [Talk Vancouver](#) \~ \~ [LinkedIn](#) \~ \~ [Instagram](#) \~ \~ 3-1-1

\~

\~







From: Lyndsay Watson <[lyndsay@pivotlegal.org](mailto:lyndsay@pivotlegal.org)>

Sent: Friday, August 5, 2022 3:22 PM

To: Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; Renning, Rob <[rob.renning@vancouver.ca](mailto:rob.renning@vancouver.ca)>;

Anna Cooper <[anna@pivotlegal.org](mailto:anna@pivotlegal.org)>

Cc: Shames, Albert <[Albert.Shames@vancouver.ca](mailto:Albert.Shames@vancouver.ca)>; Sumter-Freitag, April <[April.Sumter-Freitag@vancouver.ca](mailto:April.Sumter-Freitag@vancouver.ca)>; McRae-Smith, Bronwen <[Bronwen.McRae-Smith@vancouver.ca](mailto:Bronwen.McRae-Smith@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Hurford, Dianna <[Dianna.Hurford@vancouver.ca](mailto:Dianna.Hurford@vancouver.ca)>; McDermott, Jonathan <[Jonathan.McDermott@vancouver.ca](mailto:Jonathan.McDermott@vancouver.ca)>; [commissioner@bchumanrights.ca](mailto:commissioner@bchumanrights.ca); Stewart, Kennedy <[Kennedy.Stewart@vancouver.ca](mailto:Kennedy.Stewart@vancouver.ca)>; Parker, Lisa <[Lisa.Parker@vancouver.ca](mailto:Lisa.Parker@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; [Melanie.Mark.MLA@leg.bc.ca](mailto:Melanie.Mark.MLA@leg.bc.ca); Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; [AG.Minister@gov.bc.ca](mailto:AG.Minister@gov.bc.ca); Mochrie, Paul <[Paul.Mochrie@vancouver.ca](mailto:Paul.Mochrie@vancouver.ca)>; Magnusson, Rachel <[Rachel.Magnusson@vancouver.ca](mailto:Rachel.Magnusson@vancouver.ca)>; Southard, Rose <[Rose.Southard@vancouver.ca](mailto:Rose.Southard@vancouver.ca)>; Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Schwebs, Saul <[Saul.Schwebs@vancouver.ca](mailto:Saul.Schwebs@vancouver.ca)>; Ali, Shabna <[Shabna.Ali@vancouver.ca](mailto:Shabna.Ali@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>

**Subject:** [EXT] Pivot Legal Society Letter to Vancouver Fire Rescue Services - Response requested to our July 29, 2022 letter

\~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Dear Fire Chief Karen Fry and Deputy Chief Rob Renning,

\~

Please see the attached time-sensitive letter regarding your July 25 fire order.

\~

Sincerely,

\~

**Lyndsay Watson**

she/her/hers

LEGAL DIRECTOR

\~

**Pivot Legal Society**

Direct: 604-255-9700 ext. 165

[\~|\~@pivotlegal](http://www.pivotlegal.org)

\~

121 Heatley Ave

Vancouver, BC \~ V6A 3E9

Unceded Coast Salish Lands of the Musqueam, Squamish, and Tsleil-Waututh Nations

\~

*We acknowledge the land on which we gather is the unceded territory of the Coast Salish Peoples, including the territories of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and salilwətaʔ/Selilwitulh (Tsleil-Waututh) Nations.*

*This message and any documents attached \~hereto, is intended only for the addressee and \~may contain privileged or confidential \~information. Any unauthorized disclosure is \~strictly prohibited. If you have received this \~message in error, please notify us \~immediately so that we may correct our \~internal records. Please then delete the \~original message. \~Thank you.*

\~

**From:** "Turnbull, Alexandra" <Alexandra.Turnbull@vancouver.ca>  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 8/22/2022 3:36:04 PM  
**Subject:** RE: RE: Prep session: Hastings Street DTES press conference

Hi Karen,

\~

The majority of people can make 3 – 4pm work. Would you be able to join a prep session then, even if you joined virtually?

\~

Thanks,

Alexandra

\~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Monday, August 22, 2022 12:37 PM  
**To:** Turnbull, Alexandra <Alexandra.Turnbull@vancouver.ca>  
**Subject:** RE: RE: Prep session: Hastings Street DTES press conference

\~

I can try and be there for just after 4pm

\~

**From:** Turnbull, Alexandra <Alexandra.Turnbull@vancouver.ca>  
**Sent:** Monday, August 22, 2022 12:09 PM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Subject:** RE: Prep session: Hastings Street DTES press conference

\~

Hi Karen,

\~

The CEC media team have asked me to reach out to see if you are available tomorrow, August 23, for a media practice session with all those participating in the press conference on Wednesday.

\~

Here are the details:

- ☐ ~~~~~ 1-hour media practise session
- ☐ ~~~~~ Tuesday, August 23, sometime between 2-5pm (ideally)
- ☐ ~~~~~ In-person at City Hall in the media room (ideally)
- ☐ ~~~~~ CEC staff will act as reporters to practice speaking points

\~

Thanks,

Alexandra

\~

\~

**Alexandra Turnbull (she/her) | Senior Communications Specialist**  
Sustainability Group | Planning, Urban Design & Sustainability | City of Vancouver  
WFH, mobile available by request | [alexandra.turnbull@vancouver.ca](mailto:alexandra.turnbull@vancouver.ca)

\~

I am humbly thankful to live and work on the unceded ancestral territories of the xʷməθdōʔr̓əm, Mᐅᐅᐅᐅ 7mesh,



and selilweta Nations

~

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~

**From:** "Boone, David" <David.Boone@vancouver.ca>  
**To:** "Meers, Dave" <dave.meers@vancouver.ca>  
**Date:** 8/12/2022 1:44:05 PM  
**Subject:** RE: Request from VPD- PSU Deployment- De-encampment- E. Hastings St.

Hi Dave,

\~

The PSU Sections are specific to action relating to Public Order and our TECC Medics are primarily there for VPD.\~ As the Medics must move with their respective Squads it would be best if a separate VFRS Rescue (Medic)\~ is onsite to provide medical aid to those involved in the de-encampment outside of VPD PSU.\~ It will also be a resource readily available\~ for any medical aid needed for the occupants of the encampment or public associated with the encampment.\~ It would be safer for our staff if one crew was assigned at the being of the action and briefed and familiar with the situation.\~\~ I will note that I understand through VPD that \~BCEHS will not be entering the Hot Zone during any enforcement action so it would be prudent to have a VFRS Rescue assigned and staged in close proximity.\~ Having a Rescue at site also prevents a unit coming in with lights and sirens which can antagonize the crowd.

If things go sideways, I'm certain all agencies, departments will pull out and PSU will move in and the VFRS Rescue could be pulled from the incident.\~

\~

I've copied the D/C's with hopes this can be incorporated into any Ops plan for the day.  
Best to include a 3 person Rescue.

\~

Cheers,

\~

Dave B.

\~

\~

**From:** Meers, Dave <dave.meers@vancouver.ca>  
**Sent:** Friday, August 12, 2022 1:12 PM  
**To:** Boone, David <David.Boone@vancouver.ca>  
**Subject:** RE: Request from VPD- PSU Deployment- De-encampment- E. Hastings St.

\~

Thanks Dave,

\~

Should I still request a Medic to be assigned to the encampment as well through Operations? What are your thoughts on this?

\~

\~



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**From:** "EOC Planning Chief \(\Vancouver\)" s.15(1)(l)  
**To:** "EOC Activation - DL" s.15(1)(l)  
"EOC Operations Chief \(\Vancouver\)" s.15(1)(l)  
"EOC Planning Chief \(\Vancouver\)" s.15(1)(l)  
"EOC Finance Chief \(\Vancouver\)" s.15(1)(l)  
"EOC Logistics Chief \(\Vancouver\)" s.15(1)(l)  
"EOC Information Officer" s.15(1)(l)  
"Davidson, Catherine" <Catherine.Davidson@vancouver.ca>  
"Tardif-Bennett, Ashley" <Ashley.Tardif-Bennett@vancouver.ca>  
"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"CHOW, Howard \(\VPD\)" <howard.chow@vpd.ca>  
"Impey, Patrice" <Patrice.Impey@vancouver.ca>  
"Hogan, Paul \(\engl\)" <Paul.Hogan@vancouver.ca>  
"Sidwell, Amy" <Amy.Sidwell@vancouver.ca>  
"CHAPMAN, Don" <don.chapman@vpd.ca>  
"DEANS, Shaun" <shaun.deans@vpd.ca>  
"Meers, Dave" <dave.meers@vancouver.ca>  
"Levitt, Karen" <karen.levitt@vancouver.ca>  
"LaClaire, Lon" <lon.laclaire@vancouver.ca>  
"Fry, Karen" <Karen.Fry@vancouver.ca>  
"Gandha, Amit" <Amit.Gandha@vancouver.ca>  
"Moore, Tyler" <tyler.moore@vancouver.ca>  
"Amrolia, Armin" <Armin.Amrolia@vancouver.ca>  
"Rosa, Donnie" <Donnie.Rosa@vancouver.ca>  
"Shamess, Albert" <Albert.Shamess@vancouver.ca>  
"Wittgens, Margaret" <Margaret.Wittgens@vancouver.ca>  
"Baker, Sue" <Sue.Baker@vancouver.ca>  
"Meers, Dave" <dave.meers@vancouver.ca>  
"Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>  
"Peterson, Darren" <darren.peterson@vancouver.ca>  
"Gibbs, Amanda" <Amanda.Gibbs@vancouver.ca>  
"Guerette, Jeannine" <Jeannine.Guerette@vancouver.ca>  
"Lam, Phoenix" <Phoenix.Lam@vancouver.ca>  
"WHYSKER, Tanya" <tanya.whysker@vpd.ca>  
"Glendinning, Sandra" <sandra.glendinning@vpd.ca>  
"VISINTIN, Tania" <Tania.VISINTIN@vpd.ca>  
"DOBRECI, Besnik" <besnik.dobreci@vpd.ca>  
"Ali, Shabna" <Shabna.Ali@vancouver.ca>

**Date:** 8/17/2022 7:30:32 PM

**Subject:** Sit Rep - EOC Hasting Destructuring - Aug 17/2022

**Attachments:** 2022-08-17- Situation Report - Hastings Destructuring - For distribution.pdf

Hi all,

\~

Please see attached for the EOC Sit Rep for today, August 17, 2022.

\~

Best,

Gillian

\~

**Deputy Planning Chief**

Emergency Operations Centre

City of Vancouver

E

s.15(1)(i)

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# Situation Report

Event Name	Hastings De-Structuring
Date	Aug 17, 2022
Time	19:00
Operational Period	1
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, Deputy Planning Chief
Authorized by	Daniel Stevens, EOC Director

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Any distribution outside your agency requires prior approval from the EOC Director*

EOC CONTACT INFO	Email: <span style="background-color: #cccccc;">§.15(1)(i)</span>
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# Summary: Status & Risks

Overview of all EOC objectives for operational period #1

## Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

#	EOC Objective	Status/ Target completion	Risks/Issues/Decisions
1	De-Structuring operations	Ongoing...	
2	Supporting Operations		
a	Automated public toilet	August 25	
b	Mobile washroom trailer	August 22	s.13(1)
c	Storage: Short term	August 18	
d	Storage: Long term	August 19	
3	Communications	Ongoing...	
4	Monitoring Parks	Ongoing...	
5	Phase 3 Planning	August 19	
6	Impoundment Plan	August 19	s.13(1)
7	Establish EOC	August 19	
8	Track and forecast costs	Ongoing...	

# Tracking Key Metrics

Overview of key metrics that inform phase 2

		Aug 16	Aug 17
1	# of priority sites cleared (X/10)		N/A
2	# fire department connections made accessible		N/A
3	# of structures taken down		N/A
4	# new structures have appeared between Abbott & Gore		N/A
5	# new structures have appeared in DTES parks		14
6	# of new people that are sheltering in DTES parks		20
a	Andy Livingstone		5
b	CRAB		9
c	Oppenheimer		2
d	Strathcona		2
e	McLean		0
f	Pigeon		2

# Tracking Key Metrics - Continued

Overview of key metrics that inform phase 2

		Aug 16	Aug 17
7	# unhoused people within Abbott to Gore that have been offered shelter or housing (of approximately 210 people)		0
8	# of shelter spaces available today		10
9	# of SRO units ready for tenanting today		30
10	Estimated # of SRO units available by end of next week		n/a



# Outlook/Situational awareness

- Heat Warning in effect for Wednesday Aug 17 through Thursday Aug 18
  - Cooling Centre activated nearby (Carnegie from 9am to 11pm)
  - Water being distributed to residents with Engineering crews

# Reporting by EOC Objective

# De-structuring

**Objective:** Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Remove structures that are impeding fire department connections & building entrances & exits	Fri, Aug 19		OPS – ENG
2	Remove priority structures at Regent Hotel & 12 E Hastings	Fri, Aug 19		OPS – ENG
3	Continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore	Fri, Aug 19		OPS – ENG

## Status

### Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Comments

- None



# De-structuring - Continued

In addition to key metrics provided on pages 3-4, the following metrics are being tracked.

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	Tonnage of material removed	--		OPS - ENG
2	# of propane tanks removed	--		OPS - ENG
3	# of tents taken down	--		OPS - ENG
4	# of staffing resources deployed by ENG	--		OPS - ENG
5	# of staffing resources deployed by Carnegie Outreach	2		OPS - ACCS

# Automated Public Toilet

**Objective:** Install and operationalize a peer supported APT in Pigeon Park

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Schedule installation of APT.	Aug 25		OPS – ENG
2	Resolve staffing and security issues related to installation.	Aug 18		OPS – ENG
3	Resolve interim workplace supports for peer operators.	Aug 18		OPS – ENG

## Status

## Legend

Not started

In progress

Complete

On Hold /  
Issues

Cancelled

## Comments

- Completion expected August 25th

# Mobile washroom trailer

**Objective:** Deploy and operationalize a peer supported mobile washroom trailer at Columbia and Hastings St.

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Execute an extended service agreement with SuperSave.	August 17	s.13(1)	OPS – ACCS
2	Take possession of the trailer and develop deployment plan for daily delivery servicing and removal.	August 19		OPS – ENG
3	Secure street use permits for replacement of trailer.	August 19		OPS – ENG
4	Coordinate power to the trailer.	August 19		OPS – ACCS

## Comments

- Operator agreement complete
- Aiming to be operational Aug 22

## Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled



# Storage: Short-term

**Objective:** Develop and implement short term storage solutions at 390 Main Street

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Fully execute operator contract with Aboriginal Front Door Society and confirm hours of operation.	August 17		OPS – ACCS
2	Streamline process of transporting packed belongings to storage via Clean Start.	August 18		OPS – ACCS

## Status

## Legend

Not started

In progress

Complete

On Hold /

Issues

Cancelled

## Metrics

#	Metric	Value	Comments, as applicable	Section responsible
1	# of totes at 390 Main	3		OPS - ACCS
2	Status of capacity at Main (% full; out of 73)	4%		OPS - ACCS

# Storage: Long-term

**Objective:** Develop and implement long term storage solutions at 980 E. Cordova

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Identify and confirm third party operator to manage movement of items in and out of storage.	August 19		OPS – ACCS
2	Develop storage agreement form to be completed by people storing items in long term storage.	August 19 - finishing		OPS – ACCS
3	Develop process for how individuals get connected with storage operators, register for storage services and transition their belongings in and out of storage.	August 19		OPS – ACCS

## Status

## Legend

Not started

In progress

Complete

On Hold /

Issues

Cancelled

# Storage: Long-term - Continued

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of totes at 987 E. Cordova	0		OPS - ACCS
2	Status of capacity at Cordova (% full; out of 24)	0		OPS - ACCS
3	# of totes at Atira Women's Storage (101 E. Cordova)	--		OPS - ACCS
4	Status of capacity at Atira (% full; out of 20)	--		OPS - ACCS



# Communications: External

**Objective:** Enhance external communication to media, public and people sheltering outdoors

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop overall communications plan for Phase 1 operations.	August 19		Information officer
2	Develop key messages for media to support Phase 1.	August 16		Information officer
3	Develop key messaging and communication products (e.g. flyers, posters) for people sheltering outdoors for Phase 1.	Ongoing		Information officer
4	Develop communication strategy in alignment with VPD and VFRS to support Phase 2 operations.	August 19		Information officer

## Status

## Legend

Not started

In progress

Complete

On Hold /

Issues

Cancelled

## Comments

- Task #2: Awaiting review by VPD, VFRS

# Communications: External - Continued

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of media requests received and responded	0		Information Officer
2	# of flyers distributed	100		OPS - ACCS

# Communications - Internal

**Objective:** Enhance external communication to media, public and people sheltering outdoors

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop messaging to connected leaders and all staff regarding activation of EOC	August 17		Information officer
2	Develop GM messaging to ACCS and Engineering department staff.	August 17		Information officer

## Status

### Legend

Not started

In progress

Complete

On Hold /

Issues

Cancelled

## Comments

- Task #2: Awaiting review from ENG



# Downstream impacts in Parks

**Objective:** Monitor downstream impacts in CoV Parks

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Monitor the number of daily structures appearing in CoV parks and track which structures are directly related to people who were sheltering outdoors on Hastings Street.	Ongoing		OPS – Park Board

## Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Metrics

#	Metric	Value	Comments, as applicable	Section responsible
1	# of new structures that have appeared in DTES parks	14		OPS – Park Board
2	# of new people that are sheltering in DTES parks	20		OPS – Park Board

## Tracking

On track

Increasing

Decreasing

# Phase 3 strategy

**Objective:** Develop long term sustainment strategy for management of Hastings Street (Phase 3)

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop Phase 3 sustainment plan	August 19		Planning
2	Identify funding sources to support sustainment plan.	August 19		Planning
3	Develop resourcing plan to support sustainment plan.	August 19		Planning

## Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Comments

- None

# Impoundment Plan

**Objective:** Develop impoundment plan for seized materials

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Identify locations to store impounded materials.	August 17		OPS - ENG
2	Develop cataloguing and inventory system for impounded materials.	August 19		OPS - ENG
3	Develop repatriation process to enable people to reclaim impounded items.	August 19		OPS - ENG
4	Develop public facing messaging to support the plan.	August 19	s.13(1)	Information Officer

## Status

## Legend

Not started

In progress

Complete

On Hold /

Issues

Cancelled



# Impoundment Plan - Continued

## Comments

- National yards selected as primary impoundment location
- ENG project manager identified and has begun documentation
- Parking Enforcement resources to lead issuance of notices and documentation of belongings during Phase 2 using Gtechna handheld ticketing devices (able to take up to 7 photos of items, and will issue a notice that can be adhered to bin). Discussed what content would be helpful to include on the Parking Enforcement notices.

# EOC

## Objective: Establish EOC

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop staffing schedule to Sept 20th, fill shifts for initial two weeks.	August 19		Planning
2	Develop and distribute EOC Org chart.	August 17		Planning
3	Add EOC and other incident staff to appropriate DLs for Teams/SharePoint access.	August 17		Planning

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Comments

- None

# Financials

**Objective:** Develop initial financial forecast

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Draft initial forecast by Thursday.	August 18		Finance

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled

## Comments

- None



# Additional metrics

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of meals provided through Better Life Foundation	0	funding ended on August 15th, so no more meals being distributed unless new funding	OPS - ACCS
2	# of Evelyne Saller meal tickets distributed by ENG teams	--		ENG
3	Incremental public safety stats (TBC)	--		VPD

End of document

**From:** ["Wong, Gillian" <Gillian.Wong@vancouver.ca>](mailto:Gillian.Wong@vancouver.ca)  
**To:** ["EOC Situation Report - DL"](#) s.15(1)(l)  
**Date:** 8/18/2022 6:33:18 PM  
**Subject:** Sit Rep - EOC Hasting Destructuring - Aug 18/2022  
**Attachments:** 2022-08-18- Situation Report - Hastings Destructuring.pdf

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Hi all,

\~

Please see attached for the EOC Sit Rep for today, August 18, 2022.

\~

Best,  
Gillian

\~

**Deputy Planning Chief**  
Emergency Operations Centre  
City of Vancouver

E s.15(1)(l)

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# Situation Report

Event Name	Hastings De-Structuring
Date	Aug 18, 2022
Time	18:30
Operational Period	1 (Aug 16-19)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, Deputy Planning Chief
Authorized by	Daniel Stevens, EOC Director

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*Any distribution outside your agency requires prior approval from the EOC Director*

**EOC CONTACT INFO****Email:** s.15(1)(l)



- Deconstruction work showing positive progress
  - tonnage of materials removed increasing
  - multiple locations downsizing and deconstructing
  - priority structures being removed

#	EOC Objective	Status/Target	Risks/Issues/Decisions
1	De-Structuring operations	Ongoing	<b>Issue (1):</b> Clean start reported to City Staff that an unidentified group handed out 10 brand new tents along the Hastings corridor.
2	Community Supports		
	a. Automated public toilet	August 25	
	b. Mobile washroom trailer	August 22	s.13(1)
	c. Storage: Short term	August 18	
	d. Storage: Long term	August 19	
	c. Other items	Ongoing	
3	Communications	Ongoing	
4	Monitoring Parks	Ongoing	s.13(1)
5	Phase 3 Planning	August 19	

**Status Legend:**

Not started

In progress

Complete

On hold/ Issues

Cancelled

#	EOC Objective	Status/Target	Risks/Issues/Decisions
6	Impoundment Plan	On-going	s.13(1)
7	Establish EOC	August 19	
8	Track and forecast costs	Ongoing	

**Status Legend:**

Not started

In progress

Complete

On hold/ Issues

Cancelled



		Aug 17	Aug 18	TOTAL
1	# of priority sites cleared (X/10)	2	2.5	4.5
2	# fire department connections made accessible	1	2	3
3	# of structures taken down	3	3	6
4	# new structures have appeared between Abbott & Gore	1	3	4
5	# new structures have appeared in DTES parks	14	15	15
6	# of new people that are sheltering in DTES parks	20	20	20
a	Andy Livingstone	5	-	-
b	CRAB	9	-	-
c	Oppenheimer	2	-	-
d	Strathcona	2	-	-
e	McLean	0	-	-
f	Pigeon	2	-	-



		Aug 17	Aug 18	TOTAL
7	# unhoused people within Abbott to Gore that have been offered shelter or housing (of approximately 210 people)	0	0	0
8	# of shelter spaces available today	10	17	-
9	# of SRO units ready for tenanting today	30	30	-
10	Estimated # of SRO units available by end of next week	N/A	N/A	N/A



# Reporting by EOC Objective

## Objective: Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Remove structures that are impeding fire department connections & building entrances & exits	Fri, Aug 19	Progress on a number of non fire risk locations that have decreased in size; packing and removal of garbage/material.	OPS – ENG
2	Remove priority structures at Regent Hotel & 12 E Hastings	Fri, Aug 19	2 out of 3 doorways cleared in front of Regent Hotel priority location #1, also the overall size of the Regent camp has decreased.	OPS – ENG

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled



Objective: Remove priority structures from sidewalks along Hastings Street				
#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
3	Continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore	Fri, Aug 19	Crews removed 4500kg of material from emptying garbage cans, sweeping and collecting garbage, removing unwanted material and debris from campers. Larger clean areas are starting to emerge.	OPS – ENG

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	Tonnage of material removed	4500kg		OPS - ENG
2	# of propane tanks removed	4		OPS - ENG
3	# of carts distributed by Sanitation	20		OPS - ENG
4	# of tents taken down	3		OPS - ENG
4	# of staffing resources deployed by ENG	18		OPS - ENG
5	# of staffing resources deployed by Carnegie Outreach	2		OPS - ACCS

<b>Objective:</b> Install and operationalize a peer supported APT in Pigeon Park				
#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Schedule installation of APT.	Aug 25		OPS – ENG
2	Resolve staffing and security issues related to installation.	Aug 18		OPS – ENG
3	Resolve interim workplace supports for peer operators.	Aug 18		OPS – ENG

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled



**Objective:** Deploy and operationalize a peer supported mobile washroom trailer at Columbia and Hastings St.

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Execute an extended service agreement with SuperSave.	August 17	s.13(1)	OPS – ACCS
2	Take possession of the trailer and develop deployment plan for daily delivery servicing and removal.	August 19		OPS – ENG
3	Secure street use permits for replacement of trailer.	August 19		OPS – ENG
4	Coordinate power to the trailer.	August 19		OPS – ACCS

## Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled





## Objective: Develop and implement short term storage solutions at 390 Main Street

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Fully execute operator contract with Aboriginal Front Door Society and confirm hours of operation.	August 17		OPS – ACCS
2	Streamline process of transporting packed belongings to storage via Clean Start.	August 18		OPS – ACCS

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Metrics

#	Metric	Value	Comments, as applicable	Section responsible
1	# of totes at 390 Main	4		OPS - ACCS
2	Status of capacity at Main (% full; out of 73)	5.5%		OPS - ACCS

Things should open up on Monday August 22. They will run for 4 hours/day in week 1, 8 hr/day in week 2 and 16 hrs/day in week 3 onwards.



## Objective: Develop and implement long term storage solutions at 980 E. Cordova

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Identify and confirm third party operator to manage movement of items in and out of storage.	August 19		OPS – ACCS
2	Develop storage agreement form to be completed by people storing items in long term storage.	August 19 - finishing		OPS – ACCS
3	Develop process for how individuals get connected with storage operators, register for storage services and transition their belongings in and out of storage.	August 19		OPS – ACCS

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled



Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of totes at 987 E. Cordova	0		OPS - ACCS
2	Status of capacity at Cordova (% full; out of 24)	0		OPS - ACCS
3	# of totes at Atira Women's Storage (101 E. Cordova)	7		OPS - ACCS
4	Status of capacity at Atira (% full; out of 20)	35%		OPS - ACCS

## Objective: Enhance external communication to media, public and people sheltering outdoors

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop overall communications plan for Phase 1 operations.	August 19		Information officer
2	Develop key messages for media to support Phase 1.	August 20		Information officer
3	Develop key messaging and communication products (e.g. flyers, posters) for people sheltering outdoors for Phase 1.	Ongoing		Information officer
4	Develop communication strategy in alignment with VPD and VFRS to support Phase 2 operations.	Ongoing		Information officer

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of media requests received and responded	0		Information Officer
2	# of flyers distributed	50		OPS - ENG



**Objective:** Enhance external communication to media, public and people sheltering outdoors

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop messaging to connected leaders and all staff regarding activation of EOC	Complete		Information officer
2	Develop GM messaging to ACCS and Engineering department staff.	Complete		Information officer

**Status Legend**

Not started

In progress

Complete

On Hold / Issues

Cancelled



## Objective: Monitor downstream impacts in CoV Parks

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Monitor the number of daily structures appearing in CoV parks and track which structures are directly related to people who were sheltering outdoors on Hastings Street.	In progress	s.13(1)	OPS – Park Board

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

## Metrics

#	Metric	Value	Comments, as applicable	Section responsible
1	# of new structures that have appeared in DTES parks	15		OPS – Park Board
2	# of new people that are sheltering in DTES parks	20		OPS – Park Board

## Objective: Develop long term sustainment strategy for management of Hastings Street (Phase 3)

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop Phase 3 sustainment plan	August 19	s.13(1)	Planning
2	Identify funding sources to support sustainment plan.	August 19		Planning
3	Develop resourcing plan to support sustainment plan.	August 19		Planning

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled



Objective: Develop impoundment plan for seized materials				
#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Identify locations to store impounded materials.	Complete		OPS - ENG
2	Develop cataloguing and inventory system for impounded materials.	Complete		OPS - ENG
3	Develop repatriation process to enable people to reclaim impounded items.	In progress		OPS - ENG
4	Develop public facing messaging to support the plan.	In progress	s.13(1)	Information Officer

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled





## Objective: Establish EOC

#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Develop staffing schedule to Sept 20th, fill shifts for initial two weeks.	August 19		Planning
2	Develop and distribute EOC Org chart.	August 17		Planning
3	Add EOC and other incident staff to appropriate DLs for Teams/SharePoint access.	August 17		Planning

### Status Legend

Not started

In progress

Complete

On Hold / Issues

Cancelled

Objective: Develop initial financial forecast				
#	Related Tasks	Status & expected/actual completion date	Risks/issues	Responsible
1	Draft initial forecast by Thursday.	Complete		Finance

Status Legend
Not started
In progress
Complete
On Hold / Issues
Cancelled



Metrics				
#	Metric	Value	Comments, as applicable	Section responsible
1	# of meals provided through Better Life Foundation	0	Funding ended on August 15th, so no more meals being distributed unless new funding	OPS - ACCS
2	# of Evelyne Saller meal tickets distributed by ENG teams	10		ENG
3	Incremental public safety stats (TBC)	--		VPD

End of document