

From: "Gemmill, Ken" <ken.gemmill@vancouver.ca>
To: "VFRS Firehall B Shift - DL" s.15(1)(f)
Date: 7/26/2022 8:40:32 AM
Subject: B Shift Update
Attachments: FD3 - Vancouver Fire Rescue Services Medical Responses Operational Response Adjustments_2022-07-25.pdf
FD3 - Vancouver's Pride Parade and Truck Wrap 2022.pdf
Attachment to FD3 July 25- Local 18 Logo-Crest background.pdf
2022 Celebration of Lights July 23rd 27th 30th Overview_2022-07-21.pdf
Chiefs Order - Hastings Tents July 21st.pdf

Good Morning B shift.

A very busy day for us, several 1st day correspondence to be aware of. Please read and have crew chats in regards too.;

\~

Starting today at 8 am, VFRS will be implementing this operational changes effective July 26, 2022 at 0800 as a trial until

September 30, 2022. **we will no longer**

respond to Orange, Yellow or non-emergency incidents where we do not have a specialty. VFRS will continue to provide medical responses to life threatening calls, red and purple, overdoses and any call involving burns, hazmat or a motor vehicle accident and any call with a clinical or operational need for first responder expertise, such as an environmental or safety risk (e.g. technical rescue).

VFRS and BCEHS have and will continue to continue meet on a regular basis with the continued goal of caring for the citizens and visitors to the City of Vancouver in the delivery of prehospital care.

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, ECCC has issued a [Heat Warning](#) effective today and they expect it to be in place until Friday or Saturday. The City has activated its extreme heat plans and cooling centres have been opened today. They will remain open during published hours until the Heat Warning is lifted. \~All officers, be aware of all the Cooling stations available for public in the COV.

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The Fire Chief has issued a Fire Order to have the 200 block and surrounding of East Hastings to be removed in the coming weeks. This will start today.

Fire crews, especially 2,1, and 8 hall need to be vigilant on calls and aware there may be some angst among the Downtown Eastside community because of this.

Fire crews should roll up windows and lock doors at incidents near this.

The order is attached, and contains some of the following;

- Having tents/structures and storage on the sidewalks creates a huge risk to the buildings and their occupants, the people on the streets and our firefighters
- Firefighters and first responders need to have clear and unfettered access to buildings and that is not feasible at the moment

- To date this year, we have 860 reported outdoor and structure fires with damage in the downtown areas of our Halls 2,1,8. This is a 103% increase since 2018.
- Many structures/tents are blocking emergency exits and access to fire department connections.
- Open flames and fire hazards have been found throughout the area.
- The BC Fire Code, the BC Building Code and Vancouver Fire By-Law are all in contravention.
- VFRS has been providing fire extinguisher training and fire safety messaging with the community over the past couple of weeks. VFRS and Sanitation have removed over 20 20lb propane tanks from the Hastings Street encampment in the last 2 weeks.
- Fire spreads very quickly, when against a building, it will travel it up the outside and into the roof structure very easily. The church on East Hastings Street was a prime example of this.
- The order requires that the tents, structures and storage are removed from the sidewalks and streets. We will work with the City of Vancouver Engineering and ACCS. We are not saying that people have to leave.

\~

In conclusion, I want thank all our staff for their hard work with the \~challenges we face in regards to staffing/overtime. These are trying times, and we do appreciate the hard work by all.

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In regards to taking overtime shifts, in consultation with the Fire Chief and Local 18, \~\~we will temporarily reduce the interval between 36 hour shifts from 21 days to 7 days.

\~

Have a safe shift ,

\~

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Kenny Gemmill (he/him/his)

Assistant Chief Operations B Shift, Vancouver Fire & Rescue Services

City of Vancouver | 900 Heatley Avenue | Vancouver BC V6A 3S7

t: (604) 665-6040

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VANCOUVER FIRE RESCUE SERVICES

INTER-HALL CORRESPONDENCE

Hall No: Headquarters Date: July 25, 2022
To: All Staff
From: Karen Fry, Fire Chief
Subject: **UPDATE: VFRS Medical Responses: Operational Response Adjustments**

Following the Vancouver Fire Rescue Services (VFRS) initial announcement to Operational Response Adjustments on July 11, 2022, VFRS paused these operational changes in order to again look at alternatives to address some of our capacity and resource issues with BCEHS leadership and allow time for ambulance to communicate to their staff of any changes in order to best serve the citizens of Vancouver.

After re-visiting discussions with BCEHS and looking at alternatives to address capacity and resource issues, we agree that these operational changes to non-life threatening medical calls will increase the valuable resources available for imminent life threatening emergencies VFRS responds to everyday and will increase public safety in Vancouver.

VFRS will be implementing this operational changes effective July 26, 2022 at 0800 as a trial until September 30, 2022.

As originally stated the Department's Inter-hall correspondence on July 11, 2022 we will no longer respond to Orange, Yellow or non-emergency incidents where we do not have a specialty. VFRS will continue to provide medical responses to life threatening calls, red and purple, overdoses and any call involving burns, hazmat or a motor vehicle accident and any call with a clinical or operational need for first responder expertise, such as an environmental or safety risk (e.g. technical rescue).

VFRS and BCEHS have and will continue to continue meet on a regular basis with the continued goal of caring for the citizens and visitors to the City of Vancouver in the delivery of pre-hospital care.

Thank you,



Karen Fry
Fire Chief

VANCOUVER FIRE RESCUE SERVICES

INTER-HALL CORRESPONDENCE

Hall No: Headquarters Date: July 25, 2022

To: All Staff

From: Karen Fry, Fire Chief
Rob Weeks, President IAFF-Union Local 18

Subject: **Vancouver's Pride Parade and Truck Wrap 2022**

Local 18 and VFRS have collaborated on an initiative to show support for Vancouver's queer community and our own employees who are members of this community in advance of **Vancouver's Pride Parade on July 31st, 2022.**

Engine 6, which serves the West End, inclusive of Davie Village known for its gay history, has been wrapped in the rainbow flag. The rainbow flag has been a rallying sign for 46 years for the queer community. The flag was designed to represent people of all ages, races and genders within the gay community and has been updated here with the chevron which draws attention to trans folks, indigenous peoples, and people of colour. The union logo with rainbow colours is in pride of place and superimposed on the flag.

VFRS and L18 members have participated in The Vancouver Pride Parade for many years.

The parade began as a protest against social and legal persecution and has evolved into more of a celebration. Our current queer community, now often represented by the acronym 2SLGBTQ+ (which stands for two-spirited, lesbian, gay, bisexual, trans, queer, plus other sexual minorities), has experienced a history of persecution and continues to be under attack by various religious and political groups.

Local18 provides volunteers and t-shirts and other merchandise for the parade and VFRS supplies personnel, on-duty apparatus and financial contributions. Together we are working towards a society where people do not have to hide their identities to be accepted.

For more information on the logo, please see below.

Karen Fry
Fire Chief

Rob Weeks
President- IAFF Union Local 18



LOCAL 18 CREST / LOGO

In late 2014 the Vancouver Fire Fighters' Union, International Association of Fire Fighters' Local 18 (IAFF Local 18), located in Vancouver, British Columbia, began a journey to create an IAFF representative crest that was as unique a crest as Vancouver is a City. Three key ideas were consistent in our conversations; we wanted to show our pride in our city, our love of the ocean and mountains that Vancouver lays between, and our respect for the Coast Salish First Nation People. With this goal, we approached the Urban Native Youth Association of Vancouver and began conversations with Marie Wustner, the Graphic Arts and Media Coordinator of their Overly Creative Minds Art Studio (OCM). Both parties quickly agreed that working together on this endeavor would be not only exciting, but also a great opportunity for the OCM youth to gain real world design experience by working with a client in a professional manner.

Our joint decision was to create a distinctive piece of art as well as provide a valuable life experience for up and coming Indigenous artists. We held a design contest with first, second and third place cash prizes. All of the participating youth had an opportunity to receive mentorship and guidance from an established Form Line Artist before they submitted their designs. A little background here, Form Line, also known as West Coast First Nations design, is a celebrated cultural heritage here in British Columbia. Form Line is found on the traditional regalia, totem poles, and longhouses of many Coast Salish Communities. At the hands of skilled artists, these geometric designs come alive with animals, people, and traditional stories. The trained eye can decipher centuries old history within these complicated designs. It was important to the members of Local 18 to represent their community to its fullest and what better way than to incorporate the rich heritage of the First Peoples of this land.

Our initial contest meeting included a table full of excited youth eager to show off their skills, which was very motivating for everyone involved. Their genuine enthusiasm to learn more about Local 18 was evident and by the end of the conversation they understood that "Local" refers to the men and women that make up the Vancouver Fire & Rescue Services. We shared our desire to create a heritage piece that represents us, the city we work in, and the citizens that make it what it is. Local 18 has nearly a century of pride filled history as a founding member of the IAFF and we wanted to work with people that share that pride in their own history and sense of family. The youth learned that the winner would move forward into a professional relationship with us, and gain the experience of seeing a project through to completion with a client. This would include regular communication with Shea Hobbis, our union representative and numerous rounds of tweaks and changes, thus gaining experience working with a Union that has many members and a democratic process of deciding how the logo could best represent our community.

Elvis Chevrefils, a 23 year old Metis and Filipino youth took first place for his cityscape and crest concept. Artist Kelsey Hall was then recruited by OCM's Wustner to design the Raven inside the Maltese cross. Hall is one of Vancouver's up and coming First Nations Artists. His unique style blends the old and new by incorporating traditional Form Line into his Pop Culture designs. Wustner worked closely with Chevrefils, Hall, and Hobbis to finalize the design. Wustner, an exceptional graphic designer herself, then digitally fused the form line, cityscape, and mountain range creating the overall design. The final digital rendering and mountain landscape was completed by Local 18's own John Nicholson.

The completed logo and crest embodies a Form Line Raven representing the protector and the Vancouver skyline reflected in a Pacific Ocean inlet, blanketed by our soaring mountain range. The incorporation of these uniquely Vancouver elements make this logo so special and truly worthy of being called a 'legacy piece'.

The entire experience from beginning to end served to further instill a great sense of excitement and pride for all involved. Local 18 came away from the process with a wonderful crest that captured everything we wanted. The new IAFF Local 18 crest perfectly fuses together the stunning geographical beauty juxtaposed to our modern city and a piece of IAFF history made new by incorporating the cultural legacy of some of the communities we protect.

Fittingly, it is the Raven, the protector that you see in our crest.



VANCOUVER FIRE RESCUE SERVICES

INTER-HALL CORRESPONDENCE

Hall No: Headquarters

Date: July 21st 2022

To: All Personnel

From: Dave Boone, Assistant Chief- Operations

Subject: **2022 Celebration of Lights July 23rd, July 27th, July 30th - Overview**

The 2022 Celebration of Lights is quickly approaching following a two year hiatus. Once again English Bay and a large portion of the West End inclusive of Kits point will be affected. The three nights of celebration will involve a substantial amount of Departmental apparatus movements and increased radio traffic.

Terminology:

Hot Zone:

Red areas on the attached Map (Mainly the areas highly congested surrounding the Beaches and adjacent streets.)

Warm Zone:

Beige areas on the attached Map (Mainly an extension of the warm zone, less affected, but still with limited access.)

Traffic Closure Zone:

No vehicles, except residential after 1900 hours (Alberni - south to the Beach and Thurlow - West to the Park)

AREA Command:

This is a Unified Command that will have direct control over all VFRS/BCAS inside the "Hot Zone" of the event. AREA Command will be located at Lord Roberts School 1100 Bidwell St. using the VFRS Mobile Command Unit.

Mobile Command Unit (Command 4):

This is VFRS' Command/Special Operation Vehicle. It has state of the art technology including; All radio capability, computers, and can capture CCTV live feed for situational awareness using agile mesh remote cameras. It will be located at inside the hot zone to assist with live video feeds of the event and other technology needs. Video feed captured will be feed to EOC via WebEx with assistance from VFRS Communications and VFRS EM staff.

De-Confliction:

A unified approach to deal with all movement in the general area (Kits point, Downtown core), not yet inside the "Hot Zone" - This is staffed at AREA CMD by VFRS (BAT 4) and BCAS (Event Commander) with direct link to VPD (Silver Commander) at VPD DOC if required.

Emergency Operations Center (EOC – Fire OPS):

Overall City wide view of resources and issues that impact the entire City - It is located at ECOMM and staffed with many stakeholders including VFRS/VPD/BCAS/ VEMA/ Park Rangers

Quick Response Technicians (QRT's:)

We will have 5 Sectors with 1 QRT Lieutenant in each sector. Their role is to be an immediate assessment and size up of all alarms within the Warm or Hot Zone and directly communicating with AREA Command. They will not be tactically involved in any Firefighting and can only enter buildings to see the annunciator. (QRT's will monitor PFA CMD 2 and switch to Assigned Tac Channel once dispatched to investigate an alarm) ECOMM Fire Dispatch will have dedicated fire dispatcher assigned to the COL Event for continuity. QRT's will perform an initial size up on the assigned Tac Channel to inform responding apparatus of status of the alarm activation. AREA Command (Fire) will be in communication with both responding apparatus as QRT during initial response and investigation phase of fire alarm incident.

Apparatus movement:

Entered into the FDM and reflective of the list below. (Late changes may occur due to unforeseen issues with Apparatus)

Officers are to review FDM at start of shift to ensure awareness of apparatus movement and Fill In assignments. VFRS Operational Planning Documents for each COL night will be sent to individual shifts involved.

Once at the staged locations, apparatus will remain at that location until assigned to an incident or released by AREA Command. (Apparatus are to monitor VFRS Dispatch 1 and PFA CMD 2 until assigned to an incident) Inform Fire Dispatch and AREA Command once at location.

Please reference FDM and Operational Planning Document for apparatus movement. These are;

As in past years, there is to be no unauthorized movement of apparatus. If dispatched into the **Traffic Closure Zone** (west of Thurlow and South of Alberni) even though dispatched Emergency, there are to be no sirens / air horns unless directed by AREA Command who will contact the apparatus on tactical channel assigned to the response.

Drivers:

If you are dispatched on an Emergency Call within the traffic closure area, drivers are reminded that they can drive with lights only, providing they follow all traffic laws. Please use proper judgment in travelling in these areas.

There is to be no apparatus driving on Robson, Denman, Davie or Beach unless directed by AREA Command. **NO EXCEPTIONS.**

Procedures on alarms:

If you are dispatched into the Hot or Warm Zone, Officers must be available for additional information on the assigned Tactical Channel. **All Officers in and adjacent to the affected zones should contact AREA Command on the assigned Tactical Channel as soon as they are en route from 1830 until AREA Command stands down** (approximately 2359 hours)

Please see below for secondary apparatus (second in) staging parameters when dispatched to fire calls within the West End:

- Fire calls south of Burnaby Street and west of Thurlow Street, supporting apparatus to stage at Pacific & Thurlow or as otherwise directed by Event command.
- Fire Calls south of Pendrell to Burnaby Street and west of Thurlow Street, supporting apparatus to stage at Davie Street and Thurlow Street or as otherwise directed by Event command.

- Fire calls north of Pendrell and west of Bidwell, supporting apparatus to approach via Robson Street and Denman Street, then stage at Denman and Nelson Streets or as otherwise directed by Event command.

TAC Channels Utilized During the event:

- Apparatus Noted above who will be staged to Support the COL Event will monitor Dispatch 1 and PFA CMD 2 with the exception of the Fireboat which will monitor VFRS TAC 15 as well as their appropriate Marine Channel.
- The PSU will monitor PFA CMD2 and VPD assigned EVENT Channel.

Supporting Documents- distributed via email:

Fire Suppression Crews are to review the following documents distributed via email:

- VFRS Operational Planning Document- specific for each night
- HCOL 2022 Marine Ops Plan *Fire Boat Halls
- TMP's distributed via email
- 2022 COL Pubic Safety Map

Chief Officers and Duty Chiefs are to review the following:

- VFRS Operational Planning Document
- HCOL 2022 Marine Ops Plan
- 2022 COL Pubic Safety Map
- 2022 HCOL- ENG- FASE Event Public Safety Plan

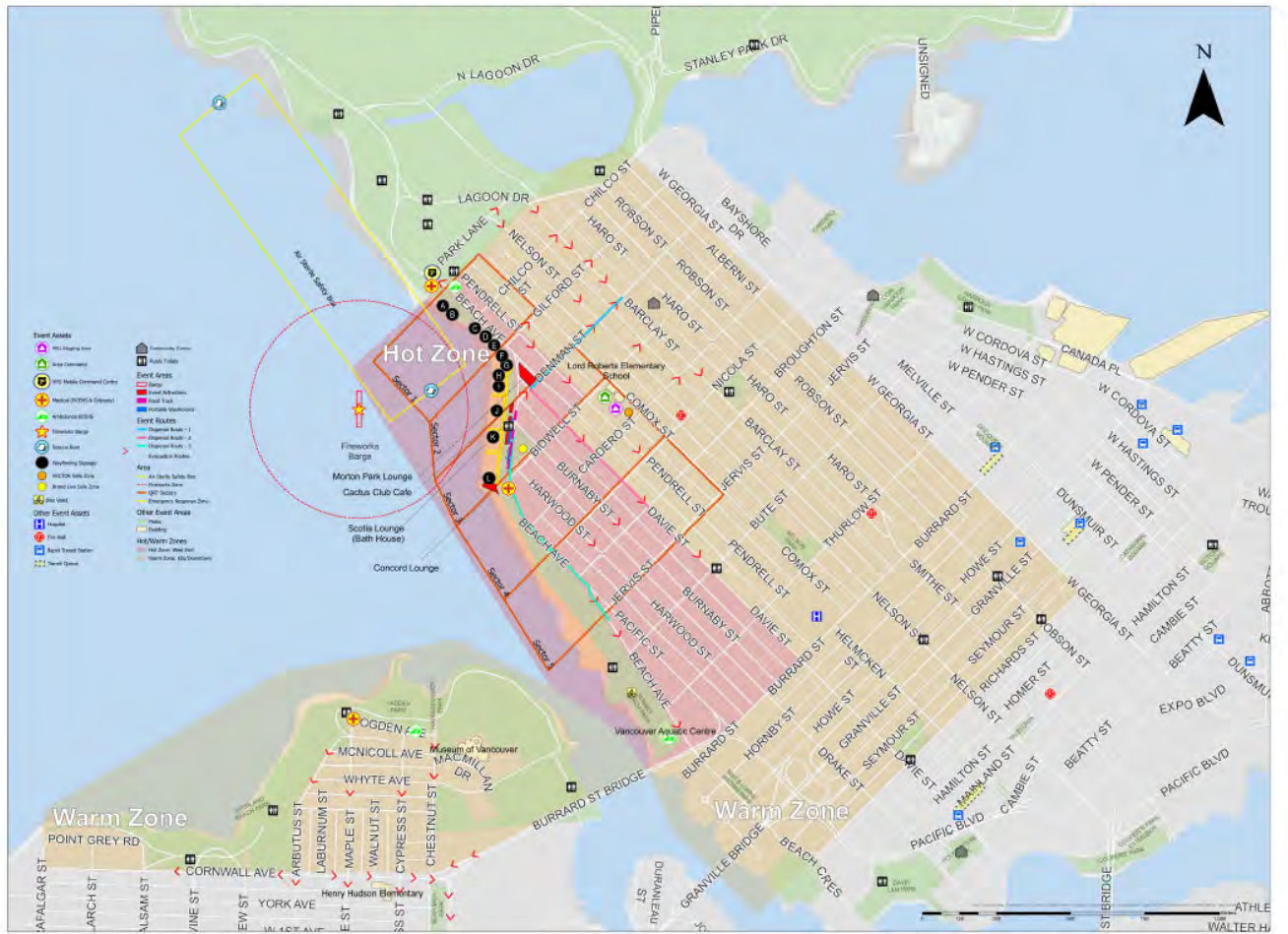
Thanks,

A handwritten signature in black ink, appearing to read 'Dave Boone', with a stylized flourish at the end.

Dave Boone

Assistant Chief - Operations | Special Operations | USAR- CAN TF1

Honda Celebration of Light 2022 - Public Safety Map





Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

Date:

TO:

(Name, Mailing address and Postal Code)

The premises **by you to wit,**
(Type of Occupancy)

Located **Vancouver, B.C.**

Inspected on the **day of** **2022.**

THE INSPECTION REVEALED:

- 1. Restricted means of egress from various buildings
- 2. Accumulation of combustible materials against buildings
- 3. Restricted access to fire department connections for various buildings
- 4. Unsafe storage and use of propane and other fuel sources
- 5. Open flames and fire hazards

Based upon the above, it is the opinion of the *Fire Chief* a condition exists at
Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire. (Street Address)

THEREFORE, pursuant to the authority vested in me in accordance with Vancouver Fire By-Law 12472, Division C, Sentence 1.4.3.1.(1), you are HEREBY ORDERED TO:

- 1. Remove any tents or other materials obstruct the means of egress from the buildings on the above noted blocks.
- 2. Remove any combustible materials stored adjacent to any building that create a fire hazard to the building or its occupant, Vancouver Fire By-Law Section 2.4.1(4) Combustible Materials.
- 3. Ensure unobstructed access by firefighters to all fire department connections for sprinkler or standpipe systems. British Columbia Building Code Section 2.5.1.4(1) Fire Department Access to Buildings.
- 4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
- 5. Remove propane and all other fuel sources from tents, tarps and structures.
- 6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
- 7. Comply with all other provisions of Vancouver Fire By-Law 12472.

This Order is to be complied with on or before:

Month / Day / Time / am. / pm. Or Immediately

An inspection to determine compliance with this order will be conducted on: Thursday July 28th at 09:00




Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

This order does not relieve the owner or occupier of the obligation to comply with all City of Vancouver by-laws, including the requirement to obtain a permit or permits to undertake the work. For Permit Information Contact: Developments and Building Services Centre, Main Floor. 515 West 10th Ave. Phone: 604-873-7611

<hr/>		City of Vancouver	
<i>(Signature of Recipient)</i>		<i>(Print name and Tel. # of recipient)</i>	
<hr/>		<hr/>	
LAFC 2328		Karen Fry	
		<i>(Fire Chief)</i>	



Signature

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Singh, Sandra" <sandra.singh@vancouver.ca>](mailto:sandra.singh@vancouver.ca)
["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
Date: 7/26/2022 12:10:32 PM
Subject: Chiefs Order - Hastings Tents July 21st.pdf
Attachments: Chiefs Order - Hastings Tents July 21st.pdf

Here is a copy of the order. We have released it to one of the media outlets who asked.

\~



Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

Date:

TO:

(Name, Mailing address and Postal Code)

The premises **by you to wit,**
(Type of Occupancy)

Located **Vancouver, B.C.**

Inspected on the **day of** **2022.**

THE INSPECTION REVEALED:

- 1. Restricted means of egress from various buildings
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- 4. Unsafe storage and use of propane and other fuel sources
- 5. Open flames and fire hazards

Based upon the above, it is the opinion of the *Fire Chief* a condition exists at
Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire. (Street Address)

THEREFORE, pursuant to the authority vested in me in accordance with Vancouver Fire By-Law 12472, Division C, Sentence 1.4.3.1.(1), you are HEREBY ORDERED TO:

- 1. Remove any tents or other materials obstruct the means of egress from the buildings on the above noted blocks.
- 2. Remove any combustible materials stored adjacent to any building that create a fire hazard to the building or its occupant, Vancouver Fire By-Law Section 2.4.1(4) Combustible Materials.
- 3. Ensure unobstructed access by firefighters to all fire department connections for sprinkler or standpipe systems. British Columbia Building Code Section 2.5.1.4(1) Fire Department Access to Buildings.
- 4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
- 5. Remove propane and all other fuel sources from tents, tarps and structures.
- 6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
- 7. Comply with all other provisions of Vancouver Fire By-Law 12472.

This Order is to be complied with on or before:

Month / Day / Time / am. / pm. Or Immediately

An inspection to determine compliance with this order will be conducted on: Thursday July 28th at 09:00




Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

This order does not relieve the owner or occupier of the obligation to comply with all City of Vancouver by-laws, including the requirement to obtain a permit or permits to undertake the work. For Permit Information Contact: Developments and Building Services Centre, Main Floor. 515 West 10th Ave. Phone: 604-873-7611

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<i>(Signature of Recipient)</i>		<i>(Print name and Tel. # of recipient)</i>	
<hr/>		<hr/>	
LAFC 2328		Karen Fry	
		<i>(Fire Chief)</i>	
			
		<hr/>	
		<i>Signature</i>	

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "LaClaire, Lon" <lon.laclaire@vancouver.ca>
"Shamess, Albert" <Albert.Shamess@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Baker, Sue" <Sue.Baker@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Lam, Phoenix" <Phoenix.Lam@vancouver.ca>
"Melles, Bruk" <Bruk.Melles@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Fry, Karen" <Karen.Fry@vancouver.ca>
"Renning, Rob" <rob.renning@vancouver.ca>
Date: 7/26/2022 4:44:25 PM
Subject: E Hastings Notifications and timeline

Hi all,

\~

We need to regroup on timeline and approach to notifications. This isn't a great time, but I am hoping we can touchbase before tomorrow morning.

S

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Microsoft Teams meeting

Join on your computer or mobile app

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Passcode: s.15(1)(l)

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+1 604-665-6000, s.15(1)(l) Canada, Vancouver

Phone Conference ID: s.15(1)(l)

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Personal Information collected via MS365 Teams Mtgs will be used by the City of Vancouver for managing mtg attendance and collaboration under the authority of s.26(c) of FIPPA. Questions may be emailed to the

Director, ATIP, privacy@vancouver.ca

[Learn More](#) | [Meeting options](#)

\~

From: s.22(1)
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/26/2022 1:59:05 PM
Subject: [EXT] Cleaning up sidewalks on DTES....Hastings & Main

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Chief Karen Fry,

Thanks for taking on the daunting task of cleaning up the streets on DTES.\~ Definitely a fire hazard which prevent your department from doing their jobs.\~ I empathize with your fortitude/strength to complete this mess.

I was in the area a month prior and was appalled of the carnage.\~ Not good in many fronts, tourists, safety mental health.\~\~

I think Mayor Kennedy Stewart has NOT done enough to deal with homelessness, housing and over all mental health of the vulnerable.

Keep up the good in you Karen!

Cheers,

s.22(1)

PS: We all appreciate the work you are doing!



Kennedy Stewart
Mayor, City of Vancouver
kennedy.stewart@vancouver.ca

Paul Mochrie
City Manager
paul.mochrie@vancouver.ca

Karen Fry
Fire Chief, Vancouver Fire Rescue Services
karen.fry@vancouver.ca

Sandra Singh
General Manager, Arts, Culture and
Community Services
sandra.singh@vancouver.ca

Via Email

July 29, 2022

Dear Representatives of the City of Vancouver

RE: July 25 Order Issued by Vancouver Fire & Rescue Services

We write as a member of the #StopTheSweeps Coalition and a member of the Vancouver Street Sweeps Working Group, ostensibly created to develop an alternative to the harmful practice of street sweeps.

#StopTheSweeps

Since last fall, Pivot alongside other members of #StopTheSweeps have highlighted the harmful impact of "street sweeps," referring to the daily practice of City Engineering Workers and Vancouver Police Department (VPD) officers moving throughout the Downtown Eastside seizing possessions, notionally in order to 'clean' City property.¹ In June 2022, VPD announced its withdrawal from the street sweep, effectively ending the practice on July 1, 2022. In the subsequent 24 days, the City of Vancouver has displayed its absolute incompetence and inability to meaningfully respond to the needs of people who rely on public space. Members of the Street Sweeps Working Group have received requests to assist City Engineering to displace people in order to wash the sidewalks, we have been advised of health and safety hazards, and on the afternoon of July 25 we were made aware of an order issued by Karen Fry, Fire Chief, Vancouver Fire Rescue Services. From August 3 onwards we understand that "city staff will be available to support removal of structures," and the City has expressed plans to return to daily sweeps the following week.

In response to this order and planned decampment, we request a meeting with Chief Karen Fry and Assistant Chief David Meers from Vancouver Fire & Rescue and relevant decision-makers within the City of Vancouver on August 2, 2022.

¹ <https://stopthesweeps.ca/wp-content/uploads/2022/05/2022%20Street%20Sweeps%20Report%20Final%20Web.pdf>

In advance of that meeting, we require the following information. Please advise:

- what evidence you are relying upon to conclude that those evicted from Hastings Street will be safer overall camping alone, away from Hastings Street;
- what evidence you are relying upon to conclude that those evicted from Hastings Street will be more fire safe camping alone, away from Hastings Street;
- how you have ensured that those evicted have somewhere to shelter in public space, off of Hastings Street;
- how you have addressed the increased risk of drug poisoning deaths because people are being dispersed;
- how you have have addressed the impact of extreme heat on those people being dispersed.

Continued acts of interference, displacement, and targeting of people who rely on public space constitute hostile decampment efforts and are completely at odds with the human rights of folks who shelter on public space. These hostile activities have been aided by stigmatizing news coverage^{2,3,4,5} and the pro-displacement politics that characterize the majority of municipal politicians and candidates in Vancouver. Notably, they offer no solutions or effective interventions, just calls to disappear visible poverty.

Addressing Decampment

This week, we learned of the Fire Chief's Order from a City of Vancouver Information Bulletin. The Chief's order calls for the immediate removal of tents and structures along East Hastings Street. Despite this far-reaching order, neither the City of Vancouver nor the Province of BC has stepped in to provide immediate emergency shelter. When we asked "where will people go?" not a single government official could provide a response.

Concerns raised by Vancouver Fire Rescue Services (VFRS)

Rather than enforce this order against people who rely on public space, we request the following:

1. **Rescind the order** issued by the Fire Chief on July 25, 2022.
2. **Eliminate the enforcement** of *Street and Traffic By-Laws* against people who rely on public space, including anti-sheltering bylaws which prohibit people from spacing out as required.
3. **Repurpose street space** between Zero-300 Hastings Blocks for sheltering, walking, rolling, and vending activities.
4. Work with Our Streets, residents, and allied organizations such as Overdose Prevention Society to develop and implement a **harm reduction approach to fire safety** on Hastings.
 - a. Provide resources which concretely support fire safety on Hastings, including regular fire safety trainings for community members and Block Stewards, the

² <https://vancouversun.com/news/local-news/concerns-flare-about-vancouver-tent-city-scaring-away-tourism-from-local-businesses>

³ <https://www.vancouverisawesome.com/local-news/tent-city-vancouver-dtes-safety-concerns-5588921>

⁴ <https://globalnews.ca/news/8973620/vancouver-hastings-street-tent-city/>

⁵ <https://globalnews.ca/news/8987113/east-hastings-street-tent-city-stabbing-tensions/>

regular distribution of fire extinguishers to appointed community Fire Captains and Block Stewards

5. Operationalize **City responsibilities regarding decampment**, as outlined in the 2021 MOU between the City and province of BC.

Fire safety has been driving displacement and banishment for decades with no evidence that it keeps people safe. Using fire safety to displace people from Hastings will increase overdose & fatality risks by driving isolation. Displacement does not increase fire safety, and certainly does not increase overall safety, for those forced to live outdoors in this ongoing housing crisis.

Deaths of Homeless Individuals by Classification of Death

Age	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Tot. %
Accidental	26	25	22	17	10	13	18	27	43	108	56%
Natural	10	16	9	5	10	6	8	13	20	29	23%
Suicide	3	4	7	6	3	5	3	6	7	19	11%
Undetermined	4	2	3	4	0	6	0	1	1	15	7%
Homicide	0	3	2	1	1	0	1	2	2	4	3%
Total	43	50	43	33	24	30	30	49	73	175	100%

Accidental Deaths of Homeless Individuals by Means of Death

Means	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	Tot. %
Poisoning: Drugs/Alcohol	15	10	10	14	6	7	14	17	38	93	72%
Motor Vehicle Accident	5	5	2	0	2	1	1	2	1	4	7%
Exposure: Cold	1	1	2	1	2	0	2	1	1	1	4%
Fall/Jump	3	5	1	0	0	0	0	2	0	1	4%
Drowning ^a	1	1	0	0	0	1	0	2	1	4	3%
Fire	0	2	3	0	0	2	0	0	0	0	2%
Other ^b	1	1	4	2	0	2	1	3	2	5	7%
Total	26	25	22	17	10	13	18	27	43	108	100%

^a 'Drowning' does not include deaths where drowning was secondary to a fall or motor vehicle incident.

^b 'Other' includes categories accounting for <2% of accidental deaths and cases still under investigation.

Based on reporting by BC Coroners Services, tent fires are a tiny part of the "accidental deaths" that kill unhoused residents. Tables 1 & 2 are taken from the Coroners Service report: "Reportable Deaths of Homeless Individuals, 2007 -2016."⁶ While no one should ignore the seriousness of fire safety, fires remain an infinitesimal portion of the mortality risks faced by unsheltered people. The first shows that accidental deaths make up 56% of the total number of deaths among unhoused people. The second shows that, of accidental deaths, only 2% are related to fire. In direct contrast, drug poisoning is an immediate and extreme risk, only increased by isolation.

⁶ <https://www2.gov.bc.ca/assets/gov/birth-adoption-death-marriage-and-divorce/deaths/coroners-service/statistical/homeless.pdf>

Fire is a Constant Fear in SROs

Concerns about fire safety do not end if people are moved indoors or forced to reside in unsafe SROs. A spate of recent fires in the DTES illustrate this - including the fatal Winters Hotel Fire.⁷

According to the Office of the Fire Commissioner's (OFC) annual reports, between 2019-2021, fire-related deaths in BC rose from 27 to 59—a 119% increase.⁸ OFC data shows that most fire-related deaths and injuries occur in residential structures. Since the pandemic began in 2020, there was a significant increase in injuries and deaths. Ignition by "smoker's material and open flame" showed a large jump from pre-pandemic 2019 (498 fires and 4 deaths) to 2020 (529 fires and 12 deaths) and 2021 (653 fires and 8 deaths). With increased isolated drug use indoors, the risk of deadly fires also increases. The same harm reduction logic of overdose prevention (don't use alone) applies to fire safety (don't live alone).

The reports also emphasize that working smoke alarms and sprinklers remain the most effective way to prevent injuries and deaths. In the DTES, SROs and shelters are notoriously neglected and often don't have working fire alarms or sprinklers. The consequences of a fire in these structures are severe, with death, injury, and displacement almost guaranteed (as demonstrated by the Winters Hotel fire). Forcing people into these fire-prone buildings is the opposite of decreasing 'fire risk'.

Harm Reduction, and Multiple Safety Struggles

Being unhoused means being forced into unsafe conditions, and often having to weigh multiple competing safety risks. All too often, municipalities weaponize these safety concerns to justify eviction.

The *National Protocol for Homeless Encampments in Canada*, discusses how "municipal governments deploy bylaws, local police, and zoning policies that displace people in encampments, in turn compromising the physical and psychological health of people who have no place else to go and who rely on encampments to survive, absent accessible alternatives."⁹

A harm reduction approach to outdoor sheltering is long overdue. An open letter signed by over 100 members of the local public health community was released in August 2018, at a time when the provincial government was actively engaged in the attempted evictions of tent cities in Nanaimo, Maple Ridge, and Saanich.¹⁰ The letter discussed how safety concerns are weaponized to displace unhoused people supposedly for their own safety, with the end result that people are no safer. The letters specifically spoke to fire safety, and how "Overemphasizing fire safety can obscure and exacerbate other harms."

Fire Departments across the province have been used to perform "ethical evictions" of unhoused people supposedly for their own safety. While these evictions may be well intended, they ignore the greater context of homelessness, and the competing safety concerns people face every day.

7 <https://news.gov.bc.ca/releases/2022PSSG0053-001151>

8 https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/emergency-preparedness-response-recovery/embc/fire-safety/fire-reporting/office_of_the_fire_commissioner_2021_annual_report.pdf

9 <https://www.make-the-shift.org/wp-content/uploads/2020/04/A-National-Protocol-for-Homeless-Encampments-in-Canada.pdf> at p. 6

10 https://mailchi.mp/600e0d6bfc79/publichealth_tentcities

- Daily displacement itself causes “impaired sleep and serious psychological pain and stress and creates a risk to their health.”¹¹
- Repeated displacement “often leads to the migration of unhoused individuals towards more remote, isolated locations as a means to avoid detection.”¹²
- When people are isolated, they are less likely to be noticed when they are in crisis, whether due to an overdose, fire, or other safety issue. This is especially critical given that drug/alcohol poisoning makes up 72% of accidental deaths among the unhoused.

While the realities of fire safety cannot be ignored, fire safety is one of many competing safety concerns facing those sheltering outdoors. Even David Meers, assistant chief with Vancouver Fire and Rescue Services, recognizes that displacement through a fire order does not ensure people will be more fire-safe elsewhere. Instead of using broad and heavy-handed tools such as Fire Chief orders, we ask the City to engage with residents in a spirit of collaboration and harm reduction on this issue. We note that VFRS has never done a study on tent fires and cannot offer clear guidance from a realistic perspective that acknowledges there is insufficient housing and people are forced to live in informal shelters.

Supporting Community-Based Fire Safety

Our Streets is building out community and safety, but we need concrete resourcing to support this process. We support the demands outlined by Our Streets:

1. The City of Vancouver and BC Housing must provide livable, dignified, and accessible housing to all.
 - a. As well, both institutions must take accountability for the inhumane living conditions currently present in Single Room Occupancies (SROs).
 - b. If the City and BC Housing fail to provide any housing options, there must be alternative locations provided for folks to tent without threats of eviction.
2. The City of Vancouver must provide an adequate number of appropriate hygienic facilities such as bathrooms and showers to residents of the DTES, whether housed or unhoused.
3. The Fire Department must acknowledge the unique set of needs our community faces with the overlapping toxic drug supply, lack of adequate housing, daily police violence, and effects of intergenerational trauma resulting from colonization
 - a. To reflect this, they must adopt a true harm reduction approach to fire safety
 - b. Fire Chief Karen Fry must reverse the fire order.
4. The immediate end to enforcement of bylaws created to criminalize poverty.

¹¹ Shantz at para 219.

¹² Shantz at para. 213

City Commitments to Nondisplacement

Courts have explicitly recognized that “if the occupants of the encampments are enjoined from using those encampments, they will present the same risk of fires, wherever they move to, unless they move to alternate shelters.”¹³ While this statement was made in the context of winter, the same reasoning applies: if people are moved without their underlying needs being met they will suffer the same risk of fire safety wherever they go. We recognize that tent/shelter spacing is important to increase fire safety. The #StoptheSweeps coalition is working on educating residents on this issue and supporting them in increasing spacing where possible.

People with lived experience are the authorities on their own health and safety and must be listened to. People who are unsheltered are the ones who have to navigate myriad safety challenges on a daily basis. We have to listen to them when they tell us how to support them in staying safe. They are not calling for their own eviction to nowhere.

The order issued on July 25, 2022, is effectively an order to decamp residents sheltering along Hastings. We ask that the City cease its constant displacement activities and actually provide concrete support to address the public safety issues that are affecting Hastings Tent City residents. While there are several reasons people are sheltering on Hastings, we know that crowded conditions are primarily a result of government legislation prohibiting people from camping in other locations. People cannot space out if they have nowhere to space out to. When the status quo is constant displacement, people will naturally gravitate towards wherever they can find a measure of stability. If the City wants to decrease crowding in order to increase fire safety, then they need to advise people where they can set up tents without facing constant eviction.

A review of existing by-laws and legislation makes clear that there is only one location in the entire City of Vancouver where unhoused people can rest on more than an overnight basis. That location is a small portion of CRAB park which is already at capacity. Every other space is barred by various pieces of legislation – whether federal (such as the Port), provincial, municipal, regional, or parks. In addition, the City has no alternative housing or shelter plans in place for unhoused people and their possessions during the day. Even if it is raining or there are other extreme weather conditions, and all the indoor spaces are at full capacity, you are violating by-laws if you set up a tent to shelter yourself and your belongings from the elements.

Evicting outdoor shelters because of their crowded conditions ignores the role government actors, including the City of Vancouver, play in creating crowded conditions. It is the City’s (in conjunction with the Park Board’s) own policies of daily displacement which make it impossible for unhoused people to space out.

Even recent reports authored by the City of Vancouver, such as the MMIWG2S Response Report includes a recommendation to “end the criminalization of homelessness by eliminating bylaw infractions and criminal charges for sleeping or tenting in public spaces and end the displacement of tent cities.”¹⁴

13 Prince George (City) v Stewart, 2021 BCSC 2089 (CanLII), <<https://canlii.ca/t/jjz14>> at para. 63 and 64.

14 <https://council.vancouver.ca/20220719/documents/r3.pdf>

Support for Unsheltered Vancouver Residents

We refer to the March 31, 2021 "Memorandum of Understanding on Support for Unsheltered Vancouver Residents," signed by the Parks Board, City and Province.¹⁵ This MOU outlines commitments that the City has endorsed, yet in the leadup to the Fire Chief's order the City has failed to operationalize anything.

In this MOU, the City made the following commitment concerning responding to future encampments: "**When suitable spaces** are available for people to move indoors, to provide enforcement of City of Vancouver by-laws" (emphasis added).¹⁶

Per the terms of this MOU, the City of Vancouver should not be enforcing by-laws which displace unhoused people unless there is "suitable space" for them to move into. BC courts have recognized that in the context of tent cities, spaces must not simply exist, they also need to be "accessible".¹⁷ For example, a bed is not "accessible" if it requires residents to follow rules they cannot reasonably follow or if they cannot afford the rates.¹⁸ In Vancouver, there are not only an insufficient number of beds but those that exist are frequently inaccessible. These reasons range from rules banning pets, partners and substance use, through to feeling unsafe in these spaces, and having had negative experiences including bedbugs and being turned away. These reports accord with the City of Vancouver's own data in the most recent Vancouver Homeless Count 2021.¹⁹ People who stay outdoors instead of in an emergency shelter are not making an arbitrary 'choice.'²⁰ In addition, several of Vancouver's shelters are closed during the day, increasing the numbers of people sheltering outside during daytime hours.

According to the City's own commitments, the City and the VFRS should abstain from enforcing bylaws which displace people in the absence of proper housing.

Conclusion

As long as there is inadequate, accessible housing there will be people sheltering in tents and makeshift shelters outside. We ask that the City, and the VFRS specifically, work with Our Streets and the residents on Hastings to ensure fire safety is approached from a harm reduction lens, not in a way which ignores other safety concerns and ultimately causes more harm.

15 <https://parkboardmeetings.vancouver.ca/files/MOU-SupportingUnshelteredVancouverResidents-BC-COV-PB-20210331.pdf>

16 MOU section 6

17 *Abbotsford (City) v Shantz*, 2015 BCSC 1909 ["Shantz"] at paras 81-82.

18 For example, see *Bamberger v Vancouver (Board of Parks and Recreation)*, 2022 BCSC 49 (CanLII), <<https://canlii.ca/t/jlqf6>> at para. 15 and

16 *Prince George (City) v Stewart*, 2021 BCSC 2089 (CanLII), <<https://canlii.ca/t/jjz14>> at para. 96.

19 <https://vancouver.ca/files/cov/02-08-2021-2021-homeless-count.pdf> at p. 4.

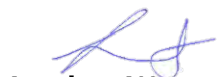
20 *Shantz* at para 80.

We look forward to hearing from you regarding our request for information, and a meeting on August 2nd.

Sincerely,



Anna Cooper
Staff Lawyer, Pivot Legal Society



Lyndsay Wason
Legal Director, Pivot Legal Society



Meenakshi Mannoe
Policing & Criminalization Campaigner,
Pivot Legal Society

cc: **#StopTheSweeps Coalition**

Albert Shamess
Director, Solid Waste Management & Green
Operations
Albert.Shamess@vancouver.ca

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Melanie Mark
MLA Vancouver-Mount Pleasant
Melanie.Mark.MLA@leg.bc.ca

Kasari Govender
Human Rights Commissioner
commissioner@bchumanrights.ca

From: "JESSICA CHEUNG" <jessica.cheung@cbc.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/26/2022 7:31:48 AM
Subject: [EXT] Re: [EXT] Re: [EXT] CBC Interview request

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Great! Here's a zoom link. Just jump on whenever~you're ready!~

Jessica Cheung is inviting you to a scheduled Zoom meeting.

Topic: Karen Fry

Time: Jul 26, 2022 07:30 AM Pacific Time (US and Canada)

Join Zoom Meeting

s.15(1)(l)

On Tue, Jul 26, 2022 at 7:28 AM Fry, Karen <Karen.Fry@vancouver.ca> wrote:

Yes, I am available.

~

From: JESSICA CHEUNG <jessica.cheung@cbc.ca>
Sent: Tuesday, July 26, 2022 6:36 AM
To: Fry, Karen <Karen.Fry@vancouver.ca>
Subject: [EXT] Re: [EXT] CBC Interview request

~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hey Karen,~

~

It would be different if you have the time! I just want to try to get you on zoom if you're open to that for TV tonight!~

730 would be great if that still works~for you!~

\~

Jess

\~

On Tue, Jul 26, 2022 at 6:26 AM Fry, Karen <Karen.Fry@vancouver.ca> wrote:
Someone else from CBC is also asking \~(Julia). Is this the same or different?

Karen Fry

GM/Fire Chief Vancouver Fire Rescue Services

On Jul 26, 2022, at 6:25 AM, Fry, Karen <Karen.Fry@vancouver.ca> wrote:

Good morning

I can most likely do around 730

Karen Fry

GM/Fire Chief Vancouver Fire Rescue Services

On Jul 26, 2022, at 6:16 AM, JESSICA CHEUNG
<jessica.cheung@cbc.ca> wrote:

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Karen,\~

\~

Jessica here from CBC Vancouver.\~

\~

Reaching out to see if you'd be free for a quick phone or zoom interview re: the East Hastings tents being ordered to come down.\~

\~

Would love to chat with you sometime this morning, preferably in the next hour or two if possible!\~

\~

Thanks,\~

Jess

\~

--

Jessica Cheung

CBC Vancouver

Cell: (647) 521-1830

Email: Jessica.Cheung@cbc.ca

\~

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Jessica Cheung

CBC Vancouver

Cell: (647) 521-1830

Email: Jessica.Cheung@cbc.ca

--

Jessica Cheung

CBC Vancouver

Cell: (647) 521-1830

Email: Jessica.Cheung@cbc.ca

From: "Carrigg, David" <DCarrigg@postmedia.com>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/25/2022 6:34:20 PM
Subject: [EXT] Re: [EXT] Re: [EXT] Re: [EXT] VFRS order on structure removal on Hastings Street

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks Chief.\~

What is the next step if the structures are not removed by 9 a.m. Thursday?\~

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Monday, July 25, 2022 6:15 PM
To: Carrigg, David <DCarrigg@postmedia.com>
Subject: Re: [EXT] Re: [EXT] Re: [EXT] VFRS order on structure removal on Hastings Street

\~

Sure

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 6:13 PM, Carrigg, David <DCarrigg@postmedia.com> wrote:

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thankyou. What is the next step if the structures are not removed by 9 a.m. Thursday?\~

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Monday, July 25, 2022 5:53 PM
To: Carrigg, David <DCarrigg@postmedia.com>
Subject: Re: [EXT] Re: [EXT] VFRS order on structure removal on Hastings Street

\~

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 5:29 PM, Carrigg, David <DCarrigg@postmedia.com> wrote:

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks very much. May I ask a question about this also?\~

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Monday, July 25, 2022 5:23 PM
To: Carrigg, David <DCarrigg@postmedia.com>
Subject: Re: [EXT] VFRS order on structure removal on Hastings Street

\~

Hi David

I am just getting a PDF copy and will forward to you.

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 4:46 PM, Carrigg, David
<DCarrigg@postmedia.com> wrote:

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Chief Fry, I am trying without luck so far to get a copy of the order that the city says was issued today related to the fire hazard caused by the growing number of tent/tarp structures on Hastings Street.\~

DAVID CARRIGG
REPORTER
Vancouver Sun | The Province
T: 604.605.2110
C: 604.788.0819
#400 | 2985 Virtual Way
Vancouver, BC V5M 4X7

I live and work on the traditional unceded territory of the Musqueam, Squamish and Tsleil-Waututh First Nations.

From: "Susanthan, Charmaine" <charmaine.susanthan@vancouver.ca>

To: "VFRS Battalion and On-Shift Assistant Chiefs - DL" s.15(1)(l)

"VFRS ACTING AC - DL" s.15(1)(l)

"VFRS Firehalls - DL" s.15(1)(l)

"VFRS Admin & Non-Suppression Staff - DL" s.15(1)(l)

"Adrian Sherriff - Exec. VP" <adrian@iaff18.org>

"Darren Genge- Secretary Treasurer" <darren@iaff18.org>

"Katrina Davison" <katrina@iaff18.org>

"Kevin Tomyk" <kevin@iaff18.org>

"Lee Lax" <lee@iaff18.org>

"Nils Gorseth" <nils@iaff18.org>

"Rich Kitchener" <richard@iaff18.org>

"Rob Weeks - President Local 18" <rob@iaff18.org>

"Todd Ballard" <todd@iaff18.org>

Date: 7/28/2022 1:53:36 PM

Subject: FD3: East Hastings Street- Fire Chief's Order- Media Inquiries

Attachments: ATT80308

FD3- East Hastings Street- Fire Chief's Order- Media Inquiries
_2022-07-28.pdf

The attached correspondence is sent on behalf of Capt. Matt Trudeau.

A copy has been posted to FireNet.

Thanks,

Charmaine

Charmaine Susanthan | Office of the Fire Chief

Vancouver Fire Rescue Services

* 604.665.6059 | * charmaine.susanthan@vancouver.ca

<mailto:charmaine.susanthan@vancouver.ca>

VANCOUVER FIRE RESCUE SERVICES

INTER-HALL CORRESPONDENCE

Hall No: Administration Date: July 28, 2022
To: All Staff
From: Captain Matthew Trudeau, Public Information Officer
Subject: **East Hastings Street- Fire Chief's Order- Media Inquiries**

With the recent Fire Chief's order issued for E Hastings Street, there are many concerns from unhoused populations, community groups and media organizations regarding access to information and steps going forward.

During this time we are asking if VFRS staff encounter any questions or requests for comments that they refer them to the VFRS Public Information Officer at: pio@vancouver.ca

Having this single point of contact provides clear information from VFRS to the public and can help relieve questions during emergency calls or while staff are engaging with the public.

Sincerely,



Matthew Trudeau
Public Information Officer
pio@vancouver.ca

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Donnie Rosa \(Donnie.Rosa@vancouver.ca\)" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)
Date: 7/26/2022 9:22:06 AM
Subject: Fire Safety in Encampments Resource (002).pdf
Attachments: Fire Safety in Encampments Resource (002).pdf

\~

FIRE SAFETY RESOURCE: Homeless encampments

Fire safety is a common concern at any campsite including homeless encampments. While encampments can offer those experiencing homelessness a sense of community and security compared to living in isolation, there may also be health and safety hazards present. Preventing and mitigating these risks is best addressed through a collaborative approach from local partners. This approach should be grounded in the principles of harm reduction, health promotion, and respect for the dignity and rights of people living in encampments.

Without access to heat, cooking facilities, or fresh water, people living in encampments may have to choose between safety and survival. Campers may use or store flammables in or near tents and in vehicles, use candles, propane heaters and cook with fire often in enclosed spaces. Substance use, health and mental health issues, and poverty may also impact a person's ability to shelter safely outdoors. These dangers can increase in extreme cold when people are desperate to stay warm and in hot, dry weather when wildfires and grassfires are a concern. *Keeping people in encampments safe and healthy is the priority, namely when safe and suitable housing are not available.*

The Fire Safety Resource includes basic fire prevention information and considerations for community partners when developing and implementing **local action plans** to address fire safety, prevention and response in homeless encampments. Plans should detail roles, responsibilities, engagement and communication strategies, and key activities to reduce risk and promote safety for those living in encampments. Partners may include:

- Local fire departments and prevention services;
- Local government (including bylaw, police, sanitation/waste disposal);
- Health authority, public and environmental health officers;
- Local First Nations and other Indigenous leaders and service providers;
- Homelessness outreach and service providers; and
- Community groups, volunteer organizations and people sheltering in encampments.

Strategies for fire prevention and fire protection:

Engage outreach providers and communicate with people in encampments:

- Service providers and first responders should engage and communicate with campers to identify, explain, and mitigate potential risks and hazards:
 - Develop a rapport with campers, communicating potential risks or hazards and explaining how they represent a danger to life
 - Consider implementing regular 'walk-throughs' to assess for and address hazards
 - Ensure accessible information (i.e. signage) is in place, with fire safety tips, such as the proper handling and storing of flammable materials, liquids, and gases (e.g. firewood, kindling, gasoline, propane, etc.) Work with the occupants to find ways to safely address the hazards and what to do in case of a fire (fire safety plan, call 911, etc.)
- If providing training on fire safety and response collaborative engagement with campers is unsuccessful, fire services and community partners may:
 - Discuss the use of inspection authority under the local bylaw or the Fire Services Act
 - Discuss having the local fire chief issue an order under the bylaw or the Fire Services Act to the owner or occupier to remove the hazard(s) (see local bylaw or Section 21 and 22 of the Fire Services Act)
 - Contact the local Fire Service Advisor from the Office of the Fire Commissioner for advice or assistance: 1-888-988-9488

General Safety for Encampments:

- Ensure tents and structures (i.e. lean-tos) are separated by at least two metres and have a clear path of exit out of the encampment to a safe area
- Ensure encampments are clear of combustible material, clutter and debris that could impede exits or contribute to the rapid spread of fire. Remove such material and keep it away from tents or structures.
- Plan for regular garbage and waste disposal and assist with removing clutter or debris.

- If generators are used in the encampment, ensure adequate clearance from combustibles and adequate air circulation to avoid carbon monoxide buildup in or near tents and enclosed structures.
- Where appropriate, some campsites may include sacred fire ceremonies for Indigenous peoples; all participants, including local authorities and Indigenous liaisons should work toward the accommodation of safe fires for spiritual purposes.
- Consider the following interventions when developing and implementing an encampment safety plan:
 - Suitable fire protection/response equipment, such as fire suppression blankets, smoke alarms for RVs, portable fire extinguishers, or buckets of sand
 - First aid kits to treat minor injuries
 - Central cooking area that includes adequate clearance from combustibles
 - Electricity/charging stations for electrical devices whenever possible to encourage their use over open flame devices

Non-combustible ashtrays and cigarette disposal pots provided in designated smoking areas can help prevent smoking in tents.

- **Tents:** If tarps are used to cover the tents, they should be flame resistant, secured, and do not to cover more than one tent.
- No open flames should be used inside tents for heating, lighting, or cooking (i.e.: candles, propane stoves, propane heaters).
 - Battery powered lanterns should be used whenever possible but may not be cost-effective
- **Campfires:** ensure any outdoor wood burning open flame fires are supervised and are downwind with adequate separation from a tent or stored combustibles
 - Fully put out fires before leaving a campsite or before retiring for the night. Water is best
 - Keep campfires to a small, manageable size no more than 1 metre (3 feet) high by 1 metre (3 feet) in diameter and don't let it get out of hand
 - Refrain from burning garbage. The smell is unpleasant and may attract animals to your campsite
 - Keep all combustible materials, including flammable liquids, propane cylinders, lighting fluid, etc. away from the campfire
- **RVs and Vehicle Sheltering:**
 - Install at least one smoke alarm and a carbon monoxide alarm
 - Have a fire extinguisher on hand
 - Regularly check the safety of all fuel-burning appliances, gas cylinders and pipes, and mechanical hook-ups – especially after driving on bumpy or bushy roads
 - Store all flammable liquids away from the vehicle

Additional Resources:

- BC Wildfire Prevention: [Campfire Safety – BC Parks](#)
- Handout: [A Guide to Campfires and Outdoor Stoves \(gov.bc.ca\)](#)
- Poster: [Campfire Safety Poster v03 \(gov.bc.ca\)](#)
- Poster: Open Fire Regulations and Categories https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/wildfire-status/fire-bans-and-restrictions/7539_openburningregs_posterupdate_webfile.pdf
- BC Housing Homelessness Services (shelter and outreach): <https://www.bchousing.org/housing-assistance/homelessness-services>
- BCCDC: [Heat Event Response Planning \(bccdc.ca\)](#)
- A National Protocol for Homeless Encampments in Canada, by Leilani Farha, UN Special Rapporteur on the right to adequate housing, and Kaitlin Schwan, lead researcher, April 2020: <http://unhousingrapp.org/user/pages/07.press-room/A%20National%20Protocol%20for%20Homeless%20Encampments%20in%20Canada.pdf>
- BCCDC Homeless Encampment COVID-19 guidance: <https://www.gathet.ca/wp-content/uploads/2020/06/COVID19-Homeless-Encampment-Responses-Resource-final.pdf>

From: "Renning, Rob" <rob.renning@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/26/2022 12:24:05 PM
Subject: FW: FOR REVIEW - Draft Flyer for Fire Order - July 26

This is the information on the flyer

\\
\\

Rob Renning (He/Him) | **Deputy Fire Chief**
VANCOUVER FIRE RESCUE SERVICES
Community Safety & Risk Reduction Division
Fire Prevention, Community Safety, and Public Education

\\

Mail and Courier:
600 – 575 West 8th Avenue
Vancouver, BC V5Z 0C

\\



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"WAKE UP VANCOUVER!" ~ Working Smoke Alarms and CO alarms Save Lives. ~ Statistics don't lie. ~ Are your alarms ~ working? ~ Will they wake you and your family up when you need them?

\\

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I humbly acknowledge that I am a settler on the unceded land and territory of the xʷməŋ̱əm̱ (Musqueam), Skwxwú7mesh (Squamish) and səɫwətaʔ / səɫwɪtɪlh (Tsleil-Waututh) Nations.

\\

From: Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Sent: Tuesday, July 26, 2022 11:48 AM
To: Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>
Cc: Domes, Krystyna <Krystyna.Domes@vancouver.ca>
Subject: RE: FOR REVIEW - Draft Flyer for Fire Order - July 26

\\

Hi All,
Incorporated Rob's change. Here it is. Rob wanted to remove reinspection date. ~So final version below.

\~

Let Krystyna and I know when it is ready for print. Have reached out to postering company but have not heard back

\~

PL

\~

s.13(1)



s.13(1)



From: "Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>
To: "Renning, Rob" <rob.renning@vancouver.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/28/2022 5:00:09 PM
Subject: FW: For Review 1030am July 29: City of Vancouver Update: East Hastings Street (July 29, 2022)

FYI, initialled it with Chief Fry approval.

\~

From: Jensen, Megan <Megan.Jensen@vancouver.ca>
Sent: Thursday, July 28, 2022 4:37 PM
To: Sidwell, Amy <Amy.Sidwell@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Magnusson, Rachel <Rachel.Magnusson@vancouver.ca>; Shamess, Albert <Albert.Shamess@vancouver.ca>
Subject: For Review 1030am July 29: City of Vancouver Update: East Hastings Street (July 29, 2022)

\~

Hi all,

\~

I'm supporting the DTES Community Update this week and have prepared a draft version for your review here. [COM - Hastings Community Update - July 29 2022.docx](#)

\~

To note:

s.13(1)

\~

Let me know if you have any questions/concerns or issues accessing the doc.

\~

Thanks very much,

Megan

\~

Megan Jensen \~(she/her)

Senior Communications Specialist

Civic Engagement and Communications | City of Vancouver

megan.jensen@vancouver.ca

s.15(1)(l)

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I am humbly thankful that I live and work on the territories of the xʷməŋ̱łəm̱ (Musqueam),
Dəw̱ 7mesh (Squamish), and Ōŋ̱wəta̱ (Tsleil-Waututh) Peoples.

\\

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Singh, Sandra" <sandra.singh@vancouver.ca>](mailto:sandra.singh@vancouver.ca)
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)
Date: 7/13/2022 10:08:54 AM
Subject: FW: Hastings St - Encampment Committee
Attachments: Fire Safety in Encampments Resource.pdf

Hi Sandra and Taryn

Please see the reply from the Fire Commissioner and my communication regarding the cross-ministry group.

\~

Additionally, Vancouver Fire Rescue Services- Public Education Branch will be training, 8 Block Stewards and two Staff with the Vancouver Area Network of Drug Users, on Wednesday 13, 2022 at the Hastings Open Market starting at 3pm.

\~

Topics covered will include Fire Extinguisher Use, Tent and Tarp Safety, Fire and Life Safety around Buildings, Cooking and Open Flame Hazards, Spacing for Safety, and Lithium Ion Battery awareness.

\~

\~

\~

The message to the occupants is that this encampment isn't safe but we want you to be as safe as you can under the current conditions. We still need to have the tents removed.

\~

Karen

\~

From: Godlonton, Brian EMBC:EX <Brian.Godlonton@gov.bc.ca>
Sent: Tuesday, July 12, 2022 3:37 PM
To: Fry, Karen <Karen.Fry@vancouver.ca>
Subject: [EXT] RE: Hastings St - Encampment Committee

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good afternoon, Chief Fry

\~

Thank you for your email. Upon its receipt I shared your concerns with the Cross-Ministry Encampment Group and the Building and Safety Standards Branch as we discussed yesterday. My assistant deputy followed up with the Cross-Ministry group contact, Sarah Petrescu, who is a wealth of information. Fire safety in encampments is of concern across the province, and they've put together a Fire Safety in Encampments Resource that I have attached here for your use. Sarah has flagged your fire safety concerns to the group, which includes Coastal Health and BC Housing.

\~

s.13(1)

The Office of the Fire Commissioner can support your department in conducting investigations with your team, and can also assist in drafting fire orders from your department. In addition, the Building and Safety Standards Branch is available to provide support from the codes and standards perspective. Ultimately, the City of Vancouver encampment outreach team needs to be working very closely with your department to ensure the fire safety of all concerned in the DTES – those in encampments and those in the buildings surrounding the encampments. We can help arrange a meeting with the Cross-Ministry Encampment Group if that would be of assistance to you.

\~

I look forward to hearing from you about connecting you with the Cross-Ministry Encampment Group and/or with Building and Safety Standards Branch.

\~

Sincerely,

Brian

\~

Brian Godlonton

Fire Commissioner

Emergency [\[gov.bc.ca\]](http://gov.bc.ca) Management BC | \~Ministry of Public Safety & Solicitor General

[Office of the Fire Commissioner \[gov.bc.ca\]](http://gov.bc.ca)

[Emergency Management BC \[gov.bc.ca\]](http://gov.bc.ca)

14292 Green Timbers Way

Surrey BC V3T 0J4

Phone: 250-516-0721

Follow the Office of the Fire Commissioner



[\[twitter.com\]](https://twitter.com)



[\[facebook.com\]](https://facebook.com)

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\~

\~

From: Fry, Karen <Karen.Fry@vancouver.ca>

Sent: July 11, 2022 16:35

To: Godlonton, Brian EMBC:EX <Brian.Godlonton@gov.bc.ca>

Subject: Hastings St - Encampment Committee

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

\~

Fire Commissioner Godlonton

\~

I am hoping that you are still meeting regularly with the cross ministry encampment team. In the past couple of weeks, the area known as the downtown eastside, primarily Hastings St resembles an

encampment on the sidewalks.

This has escalated to the point of 2 solid blocks of tents/structures and tarps against buildings and blocking doors.

\~

While I appreciate that there are advocates for many of these vulnerable people. I am extremely concerned with the safety in this area. The BC Fire Code is strict on combustibles materials against buildings risk of fire and under the BCBC Division B: Part 2, Section 2.4 Fire Hazards. Whether a building is sprinklered or not, a fire starting on the outside may quickly travel up the side of the building, under the sheaths and into the roof structure. We quickly saw this last week in this exact neighbourhood. We have had over 770 structure and outdoor fires in our downtown area (Halls 8,2,1) this year already. Fortunately, the response of our fire department and those buildings with sprinklers have reduced the impact from many of those fires.

\~

Apart from the risk to the buildings, and what can potentially happen to the hundreds of housing units located in the DTES, those living in these tents, structures are at a grave risk from being able to escape in the event of an emergency. Access to the buildings is also an issue for our firefighters and other responders.

\~

I am hoping that the ministries, especially BC Housing, the OFC and mental health and addictions can come together ASAP to step up and assist in assisting with either housing options, removal of the structures/hazards and/or treatment. I would be more than happy to speak to the committee, but also recognize that immediate action needs to occur. I do not have all of the answers but we need a team approach and all hands on deck for this one. As you know, removing tents, propane, belongings can be very traumatic and challenging.

\~

I am available most of this week (except Friday morning) if there is something that may help in addressing this. I would like to recommend that your cross ministry team come and understand firsthand what we are concerned about.

\~

\~

\~



Karen Fry (she/her)

Karen Fry | Fire Chief/General Manager
Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ karen.fry@vancouver.ca

<http://vancouver.ca> [can01.safelinks.protection.outlook.com]

\~

I am humbly thankful that I live and work on the territories of the xʷməθŋəʔəm

(Musqueam [can01.safelinks.protection.outlook.com]), ᐃᑦᑦᑦ 7mesh

(Squamish [can01.safelinks.protection.outlook.com]) and ᑎᑦᐱᐱᐱᐱᐱᐱ / ᑎᑦᐱᐱᐱᐱᐱᐱ (

Waututh [can01.safelinks.protection.outlook.com]) Nations.

\~

FIRE SAFETY RESOURCE: Homeless encampments

Fire safety is a common concern at any campsite including homeless encampments. While encampments can offer those experiencing homelessness a sense of community and security compared to living in isolation, there may also be health and safety hazards present. Preventing and mitigating these risks is best addressed through a collaborative approach from local partners. This approach should be grounded in the principles of harm reduction, health promotion, and respect for the dignity and rights of people living in encampments.

Without access to heat, cooking facilities, or fresh water, people living in encampments may have to choose between safety and survival. Campers may use or store flammables in or near tents and in vehicles, use candles, propane heaters and cook with fire often in enclosed spaces. Substance use, health and mental health issues, and poverty may also impact a person's ability to shelter safely outdoors. These dangers can increase in extreme cold when people are desperate to stay warm and in hot, dry weather when wildfires and grassfires are a concern. *Keeping people in encampments safe and healthy is the priority, namely when safe and suitable housing are not available.*

The Fire Safety Resource includes basic fire prevention information and considerations for community partners when developing and implementing **local action plans** to address fire safety, prevention and response in homeless encampments. Plans should detail roles, responsibilities, engagement and communication strategies, and key activities to reduce risk and promote safety for those living in encampments. Partners may include:

- Local fire departments and prevention services;
- Local government (including bylaw, police, sanitation/waste disposal);
- Health authority, public and environmental health officers;
- Local First Nations and other Indigenous leaders and service providers;
- Homelessness outreach and service providers; and
- Community groups, volunteer organizations and people sheltering in encampments.

Strategies for fire prevention and fire protection:

Engage outreach providers and communicate with people in encampments:

- Service providers and first responders should engage and communicate with campers to identify, explain, and mitigate potential risks and hazards:
 - Develop a rapport with campers, communicating potential risks or hazards and explaining how they represent a danger to life
 - Consider implementing regular 'walk-throughs' to assess for and address hazards
 - Ensure accessible information (i.e. signage) is in place, with fire safety tips, such as the proper handling and storing of flammable materials, liquids, and gases (e.g. firewood, kindling, gasoline, propane, etc.) Work with the occupants to find ways to safely address the hazards and what to do in case of a fire (fire safety plan, call 911, etc.)
- If providing training on fire safety and response collaborative engagement with campers is unsuccessful, fire services and community partners may:
 - Discuss the use of inspection authority under the local bylaw or the Fire Services Act
 - Discuss having the local fire chief issue an order under the bylaw or the Fire Services Act to the owner or occupier to remove the hazard(s) (see local bylaw or Section 21 and 22 of the Fire Services Act)
 - Contact the local Fire Service Advisor from the Office of the Fire Commissioner for advice or assistance: 1-888-988-9488

General Safety for Encampments:

- Ensure tents and structures (i.e. lean-tos) are separated by at least two metres and have a clear path of exit out of the encampment to a safe area
- Ensure encampments are clear of combustible material, clutter and debris that could impede exits or contribute to the rapid spread of fire. Remove such material and keep it away from tents or structures.
- Plan for regular garbage and waste disposal and assist with removing clutter or debris.

- If generators are used in the encampment, ensure adequate clearance from combustibles and adequate air circulation to avoid carbon monoxide buildup in or near tents and enclosed structures.
- Where appropriate, some campsites may include sacred fire ceremonies for Indigenous peoples; all participants, including local authorities and Indigenous liaisons should work toward the accommodation of safe fires for spiritual purposes.
- Consider the following interventions when developing and implementing an encampment safety plan:
 - Suitable fire protection/response equipment, such as fire suppression blankets, smoke alarms for RVs, portable fire extinguishers, or buckets of sand
 - First aid kits to treat minor injuries
 - Central cooking area that includes adequate clearance from combustibles
 - Electricity/charging stations for electrical devices whenever possible to encourage their use over open flame devices

Non-combustible ashtrays and cigarette disposal pots provided in designated smoking areas can help prevent smoking in tents.

- **Tents:** If tarps are used to cover the tents, they should be flame resistant, secured, and do not to cover more than one tent.
- No open flames should be used inside tents for heating, lighting, or cooking (i.e.: candles, propane stoves, propane heaters).
 - Battery powered lanterns should be used whenever possible but may not be cost-effective
- **Campfires:** ensure any outdoor wood burning open flame fires are supervised and are downwind with adequate separation from a tent or stored combustibles
 - Fully put out fires before leaving a campsite or before retiring for the night. Water is best
 - Keep campfires to a small, manageable size no more than 1 metre (3 feet) high by 1 metre (3 feet) in diameter and don't let it get out of hand
 - Refrain from burning garbage. The smell is unpleasant and may attract animals to your campsite
 - Keep all combustible materials, including flammable liquids, propane cylinders, lighting fluid, etc. away from the campfire
- **RVs and Vehicle Sheltering:**
 - Install at least one smoke alarm and a carbon monoxide alarm
 - Have a fire extinguisher on hand
 - Regularly check the safety of all fuel-burning appliances, gas cylinders and pipes, and mechanical hook-ups – especially after driving on bumpy or bushy roads
 - Store all flammable liquids away from the vehicle

Additional Resources:

- BC Wildfire Prevention: [Campfire Safety – BC Parks](#)
- Handout: [A Guide to Campfires and Outdoor Stoves \(gov.bc.ca\)](#)
- Poster: [Campfire Safety Poster v03 \(gov.bc.ca\)](#)
- Poster: Open Fire Regulations and Categories https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/wildfire-status/fire-bans-and-restrictions/7539_openburningregs_posterupdate_webfile.pdf
- BC Housing Homelessness Services (shelter and outreach): <https://www.bchousing.org/housing-assistance/homelessness-services>
- BCCDC: [Heat Event Response Planning \(bccdc.ca\)](#)
- A National Protocol for Homeless Encampments in Canada, by Leilani Farha, UN Special Rapporteur on the right to adequate housing, and Kaitlin Schwan, lead researcher, April 2020: <http://unhousingrapp.org/user/pages/07.press-room/A%20National%20Protocol%20for%20Homeless%20Encampments%20in%20Canada.pdf>
- BCCDC Homeless Encampment COVID-19 guidance: <https://www.gathet.ca/wp-content/uploads/2020/06/COVID19-Homeless-Encampment-Responses-Resource-final.pdf>

From: "Fry, Karen" <Karen.Fry@vancouver.ca>
To: "Singh, Sandra" <sandra.singh@vancouver.ca>
Date: 7/25/2022 8:40:20 AM
Subject: FW: Key messaging

~

Here are a couple of thoughts – we should have only a few key points. What else am I missing?

~

~

- ☐ Having tents/structures and storage on the sidewalks creates a huge risk to the buildings and their occupants, the people on the streets and our firefighters
- ☐ To date this year, we have 860 reported outdoor and structure fires with damage in the downtown areas of our Halls 2,1,8. This is a 103% increase since 2018.
- ☐ Many structures/tents are blocking emergency exits and access to fire department connections.
- ☐ Open flames and fire hazards have been found throughout the area.
- ☐ The BC Fire Code, the BC Building Code and Vancouver Fire By-Law are all in contravention.
- ☐ VFRS has been providing fire extinguisher training and fire safety messaging with the community over the past couple of weeks. **VFRS and Sanitation have removed over 20 20lb propane tanks from the Hastings Street encampment in the last 2 weeks.**
- ☐ Fire spreads very quickly, when against a building, it will travel it up the outside and into the roof structure very easily. The church on East Hastings Street was a prime example of this.
- ☐ The order requires that the tents, structures and storage are removed from the street. We will work with the City of Vancouver Engineering and ACCS. **We are not saying that people have to leave.**

~



Karen Fry (she/her)

Karen Fry | Fire Chief/General Manager
Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ karen.fry@vancouver.ca
<http://vancouver.ca>

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I am humbly thankful that I live and work on the territories of the xʷməθŋəʔəm (Musqueam), ḵwə́m̓w̓ 7mesh (Squamish) and ḶḶḶwəṭṭ / ḶḶḶḶḶwəṭṭ (Tsleil-Waututh) Nations.

~

From: "Fry, Karen" <Karen.Fry@vancouver.ca>
To: "VFRS Duty Chiefs - DL" s.15(1)(l)
Date: 7/27/2022 8:48:54 AM
Subject: FW: Questions from Our Streets - Meeting with City of Vancouver on July 25 2022
Attachments: Chiefs Order - Hastings Tents July 21st.pdf

Hi Everyone

To keep you in the loop – here are the next step plans for the fire order.

This email was sent to the community groups.

\~

Karen

\~

From: Zak, MaryClare <MaryClare.Zak@vancouver.ca>
Sent: Wednesday, July 27, 2022 8:34 AM
To: 'Meenakshi Manno' <meenakshi@pivotlegal.org>; Vince Tao <vince@vandu.org>; Sandy Laframboise s.22(1); Ali, Shabna <Shabna.Ali@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Brandee Lee s.22(1); Elli Taylor s.22(1); Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Magnusson, Rachel <Rachel.Magnusson@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; McRae-Smith, Bronwen <Bronwen.McRae-Smith@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Morrison, Haig <Haig.Morrison@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Southard, Rose <Rose.Southard@vancouver.ca>; Sumter-Freitag, April <April.Sumter-Freitag@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; eli@vandu.org; s.22(1); Fry, Karen <Karen.Fry@vancouver.ca>
Subject: RE: Questions from Our Streets - Meeting with City of Vancouver on July 25 2022

\~

Hi Vince - \~the fire order is attached.

\~

Apologies for it taking a bit to get back to you but we wanted to have some information to provide prior to doing so.

\~

Yesterday we worked through timelines including the information on the fire order about the 27th. \~ You'll see below that we are holding to the timeline and general plan to provide information to people over the next week (through August 2nd) and then focus on the priority structure areas that you have addresses for starting on the 3rd.

\~

The information below will be emailed broadly to community groups in the DTES later today – hopefully this \~ morning. \~

\~

We are available to meet anytime and would welcome that. \~ mc \~

\~

\~

As you are all aware the City has been working with various community partners over the past few weeks to respond to garbage removal and safe passage ways in particular along the 00-300 block areas of East Hastings as part of a community based stewardship program that was intended to replace previous street cleaning practices. \~\~\~\~

\~

However, based on recent fire inspections along East Hastings, the City was issued with a Fire Order on Monday afternoon. \~ The order (attached) requires that the City remove tents and structures on East Hastings Street. \~\~

\~

We understand your needs for immediate information on what the next steps are. The information below (see **Notice of Fire Order in the DTES – Tent Removal on Hastings Street**) provides you with an initial timeline between now and August 2nd and second phase that begins on August 3rd. \~Note that the first phase, between today (July 27) and August 2nd, is focussed on providing people with information. \~The second phase, beginning August 3rd, will include the removal of structures and once we have details on this, we will share this with you. \~\~

\~

The notice below will be made available to people on East Hastings later today through posters that will be set up in the area. \~ On Thursday, City representatives will distribute written leaflets to each tent. \~\~\~\~\~\~

\~

We commit to providing details on steps that will be taken within these timelines will be provided to you and people on East Hastings and adjacent streets as it comes available.

\~

We are very appreciative of the efforts made by the Overdose Prevention Society in partnership with VANDU and members of a working group established to find alternatives to previous street cleaning practices. \~ These groups have worked with peers on the 00 block to dispose hundreds of bags of garbage and worked in partnership with the Vancouver Fire Department to train and deploy block stewards on fire watch and support the removal of propane tanks. \~However, community groups also made it clear that the program's success is dependent on a range of resources being made available to people who are unhoused, including storage, washrooms, and additional drop in spaces. Safe and secure housing was identified as a key cornerstone.

\~

To recap previous information shared with you, the following actions have been taken by the City over the past two weeks:

\~

- Funding support to VANDU to provide oversight and manage a stewardship program
- Funding support to the Overdose Prevention Society to support a preliminary pilot for the stewardship program on the 00 block
- Food delivery to people living on East Hastings supported by Living Balance
- Security at women serving housing and the Downtown Eastside Women's Centre provided by Mission Possible

\~

Further, the City has secured a budget and is adding the following resources. \~We will update you at least weekly on progress made on the following:

\~

- 2 additional washrooms, including one at Pigeon Park. \~ Both will be peer managed and supervised.

- 2 additional drop in spaces. \~ Both spaces have been identified, and work is underway to secure leases and/or organize programs arrangements. \~ One space will be leased by an urban Indigenous run non profit organization, and another will focus on creating a gender safe including for Indigenous women.

- Storage facilities are also being secured.

\~

City staff will continue to provide housing outreach support to find out what people's needs are.

\~\~\~

\~

Further, and in particular given the hot weather, a fountain and misting station have been installed at Pigeon Park and are in operation now.

\~

Thank you for your support. \~ If you need to reach anyone immediately or have questions, please contact

DTESupdates@vancouver.ca

\~

\~

\~

\~

Notice of Fire Order in the DTES – Tent Removal on Hastings Street

\~

The City has been working with community to clean streets, remove garbage, establish fire watch stewards and remove and store propane tanks and other flammable materials.

\~

Due to fire risk to everyone, including people living in tents and buildings, the following must be removed:

\~

- Tents, tarps, furniture and other structures
- Anything blocking building entrances, exits, and fire hook-up

\~

What Happens Now?

July 27 to Aug 2

- Staff will share information about plans to implement the order
- People are encouraged to start complying with the Order requirements

\~

Aug 3 Onwards

- City staff will be available to support removal of structures
- Further details are still to be determined and will be shared when confirmed

\~

What Does Enforcement Look Like?

\~

The City will work with community to remove structures, working one block at a time, and focusing

on the highest fire/life safety risk areas first.\~

\~

Where Can I Store My Belongings?

\~

- The City will work with community partners to arrange storage for people in the immediate term.

\~

- We will provide more information as part of street cleaning and community outreach.

\~

- The City is also working with community partners to find storage solutions at other locations, including longer-term daily access storage in drop-in spaces.

\~

What Will the City Do?

\~

- We will continue to deliver washrooms (Pigeon Park, Washroom Trailers), storage and drop-in space, and food programs.

\~

- Carnegie Outreach will continue outreach work to ensure we know people's needs

\~

- We will continue working with BC Housing on housing and shelter options.

\~

- We will work with VCH and Indigenous partners on mental health and Indigenous healing and wellness programs.

\~

\~

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From: Meenakshi Manno <meenakshi@pivotlegal.org>

Sent: Tuesday, July 26, 2022 12:02 PM

To: Vince Tao <vince@vandu.org>; Sandy Laframboise <[s.22\(1\)](#)>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>; Brandee Lee <[s.22\(1\)](#)>; Elli Taylor <[s.22\(1\)](#)>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Magnusson, Rachel <Rachel.Magnusson@vancouver.ca>; McDermott, Jonathan <Jonathan.McDermott@vancouver.ca>; McRae-Smith, Bronwen <Bronwen.McRae-Smith@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Morrison, Haig <Haig.Morrison@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Southard, Rose <Rose.Southard@vancouver.ca>; Sumter-Freitag, April <April.Sumter-Freitag@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; eli@vandu.org, <[s.22\(1\)](#)> Fry, Karen <Karen.Fry@vancouver.ca>

Subject: [EXT] Re: Questions from Our Streets - Meeting with City of Vancouver on July 25 2022

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Can anyone provide a copy of the Chief's order? ASAP?

\~

"Vancouver Fire and Rescue Services Chief Karen Fry on Monday ordered that up to 150 tent /tarpaulin structures that have appeared this month on Hastings Street in the Downtown Eastside be removed by Thursday morning because they pose a fire and safety hazard."

\~

Why are we forced to learn about this deadline through media reports? Isn't that the point of the Working Group?

\~

<https://vancouversun.com/news/local-news/vancouver-fire-department-orders-tent-city-along-hastings-street-to-be-dismantled> [vancouversun.com]

--

Meenakshi Mannoe

Pronouns: she/her/hers

Criminalization & Policing Campaigner

Pivot Legal Society

Direct: \~604-255-9700 ext.164

www.pivotlegal.org [pivotlegal.org] \~ | \~@pivotlegal [twitter.com]

[121 Heatley Avenue, Vancouver, BC, V6A 3E9](#)

Unceded territories of the xʷməθŋəʔəm (Musqueam), \~

ìŋʷŋəʔmesh (Squamish), and ǯəílwətaʔ (Tsleil-Waututh) Nations

This message and any documents attached \~hereto, is intended only for the addressee and \~may contain privileged or confidential \~information. Any unauthorized disclosure is \~strictly prohibited. If you have received this \~message in error, please notify us \~immediately so that we may correct our \~internal records. Please then delete the \~original message.

\~

On 25 Jul 2022, at 14:54, Meenakshi Mannoe <meenakshi@pivotlegal.org> wrote:

Hi everyone,

\~

Sharing a set of questions from Our Streets that we need addressed during our meeting today:

\~

- Foremost, we recognize the continued acts of interference, displacement, and targeting of people who rely on public space as a **hostile decampment** and is at odds with the human rights of folks who shelter on public space \~
 - Media stories have also described folks sheltering along Hastings as part of a **tent city** \~
 - [Concerns flare about Vancouver tent city scaring away tourism from local businesses](#) [vancouversun.com]

1~

- ['Threatened with bodily harm': Vancouverites express safety concerns about new tent city \[vancouverisawesome.com\]](#)
- [Vancouver has a new tent city. This time it's in the street, not a park \[globalnews.ca\]](#)
- [Man in wheelchair stabbed as tensions rise at East Hastings Street tent city \[globalnews.ca\]](#)
- Encampment is defined by the "A National Protocol for Homeless Encampments in Canada: A Human Rights Approach [\[make-the-shift.org\]](#)"
- Timing of a *Fire Services Act* order
 - pope visit to canada and the continued impact of the 215+ and the legacy of the Indian Residential Schools & Sixties Scoop on survivors who rely on public space
 - Announcement of a [heat advisory \[weather.gc.ca\]](#) - A heat wave will impact British Columbia this week
 - Shooting of homeless residents in a nearby municipality
- Requests for the Fire Department
 - We note that VFRS has never done a study on tent fires. Before VFRS goes in with an evacuation order issues an order to dismantle & decamp, please provide evidence that this would make DTES community members lives more fire-safe
 - Based on reporting by [BC Coroners Services \[gov.bc.ca\]](#), tent fires are a tiny part of the "accidental deaths"
 - Fire safety has been driving displacement and banishment for decades with no evidence that it keeps people safe
 - Displacement of people from Hastings will increase overdose & fatality risks by driving isolation. VFRS is currently dedicating significant resources to addressing the contaminated drug supply, ordering displacement /dismantling/decampment specifically increases safety risks (including overdose risk) that contracts VFRS own role in the public health emergency
 - Are you in conversation with other fire departments about fire safety & harm reduction, what is the provincial protocol
- Role of BC Housing & City of Vancouver Homelessness Services
 - Myriad issues with the current housing stock make them unlivable
 - Can BCH, COV & VFRS assure us that they are moving people into buildings that are firesafe
- City of Vancouver
 - Can the City advise where they are telling people to go as they tell people they need to space out
 - If Our Streets is telling people to move and/or comply with fire safety, can

- we get a guarantee they won't be further displaced?\~
 - We have no room to maneuver and cannot risk contact with private security and/or police\~
 - We need amnesty as we are in an encampment situation
- What storage options are coming online immediately\~
- We have ideas for each Block but need them to guarantee they won't interfere\~
- Please address how you interpret the [MOU on Support for Unsheltered Vancouver Residents: 2021 MAR 31](#)
- Continued role of the VPD is at odds with the commitments of our working group\~
 - \~
- Emergency Heat Response (urgent for this week)\~
 - What is the emergency heat response for folks who shelter on public space - Elders, people who use drugs are at risk\~
 - Fountains
 - Cooling centres
 - Misting stations\~
 - Cooling chamois, cooling cloths (premade bag with a wet chamois)\~
 - Ice water\~
 - Instant ice packs\~
 - Water bottles
 - Hydrolite, emergenC
 - CPPDW have been making heat kits, funds from the City can help build more\~

\~

\~

--

Meenakshi Mannoe

Pronouns: she/her/hers

Criminalization & Policing Campaigner

\~

\~

From: Meenakshi Mannoe <meenakshi@pivotlegal.org>

Date: Monday, July 25, 2022 at 12:45 PM

To: Vince Tao <vince@vandu.org>, Sandy Laframboise

[s.22\(1\)](#) >

Cc: "Ali, Shabna" <Shabna.Ali@vancouver.ca>, "Baker, Sue"

<Sue.Baker@vancouver.ca>, Brandee Lee [s.22\(1\)](#), Elli

Taylor [s.22\(1\)](#), "Hurford, Dianna"

<Dianna.Hurford@vancouver.ca>, "Magnusson, Rachel"

<Rachel.Magnusson@vancouver.ca>, "McDermott, Jonathan"

<Jonathan.McDermott@vancouver.ca>, "McRae-Smith, Bronwen"

<Bronwen.McRae-Smith@vancouver.ca>, "Melles, Bruk"
<Bruk.Melles@vancouver.ca>, "Morrison, Haig" <Haig.Morrison@vancouver.ca>,
"Parker, Lisa" <Lisa.Parker@vancouver.ca>, "Scollard, Taryn"
<taryn.scollard@vancouver.ca>, "Shamess, Albert"
<Albert.Shamess@vancouver.ca>, "Southard, Rose"
<Rose.Southard@vancouver.ca>, "Sumter-Freitag, April" <April.Sumter-Freitag@vancouver.ca>,
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>,
"Zupan, Mike" <mike.zupan@vancouver.ca>, "eli@vandu.org" <eli@vandu.org>,
s.22(1) " <s.22(1) >

Subject: Re: DRAFT agenda for this afternoon's Decrim Poverty Meeting

\~

Hello everyone,

\~

In advance of our meeting at 3:30 PM today, I am reiterating the request that this meeting take place in the community. While the hybrid format creates accessibility especially for folks joining from out of town, the decisions coming from the City have serious implications and we want to walk the streets with you and not make boardroom decisions that are removed from the realities for folks sheltering in public space. Happy to meet at Woodward's and go from there.

\~

Thank you,

Meenakshi

\~

--

Meenakshi Mannoe

Pronouns: she/her/hers

Criminalization & Policing Campaigner

\~



Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

Date:

TO:

(Name, Mailing address and Postal Code)

The premises **by you to wit,**
(Type of Occupancy)

Located **Vancouver, B.C.**

Inspected on the **day of** **2022.**

THE INSPECTION REVEALED:

- 1. Restricted means of egress from various buildings
- 2. Accumulation of combustible materials against buildings
- 3. Restricted access to fire department connections for various buildings
- 4. Unsafe storage and use of propane and other fuel sources
- 5. Open flames and fire hazards

Based upon the above, it is the opinion of the *Fire Chief* a condition exists at
Vancouver, B.C., which endangers life and poses a risk of injury or loss by fire. (Street Address)

THEREFORE, pursuant to the authority vested in me in accordance with Vancouver Fire By-Law 12472, Division C, Sentence 1.4.3.1.(1), you are HEREBY ORDERED TO:

- 1. Remove any tents or other materials obstruct the means of egress from the buildings on the above noted blocks.
- 2. Remove any combustible materials stored adjacent to any building that create a fire hazard to the building or its occupant, Vancouver Fire By-Law Section 2.4.1(4) Combustible Materials.
- 3. Ensure unobstructed access by firefighters to all fire department connections for sprinkler or standpipe systems. British Columbia Building Code Section 2.5.1.4(1) Fire Department Access to Buildings.
- 4. Remove any tarps, tents and other structures that are placed on the sidewalk where they will prevent firefighters from engaging in firefighting operations.
- 5. Remove propane and all other fuel sources from tents, tarps and structures.
- 6. Remove all open flames and flammable heat sources, including candles, inside or under tents and tarp structures.
- 7. Comply with all other provisions of Vancouver Fire By-Law 12472.

This Order is to be complied with on or before:
Month / Day / Time / am. / pm. Or Immediately

An inspection to determine compliance with this order will be conducted on: Thursday July 28th at 09:00




Karen Fry, General Manager/Fire Chief
900 Heatley Avenue, Vancouver BC, V6A 3S7

Vancouver Fire & Rescue Services
Fire Prevention & Community Safety Division
600-575 W 8th Ave, Vancouver BC, V5Z 0C4

ORDER
(PURSUANT TO VANCOUVER FIRE BY-LAW NO. 12472)

This order does not relieve the owner or occupier of the obligation to comply with all City of Vancouver by-laws, including the requirement to obtain a permit or permits to undertake the work. For Permit Information Contact: Developments and Building Services Centre, Main Floor. 515 West 10th Ave. Phone: 604-873-7611

<hr/>		City of Vancouver	
<i>(Signature of Recipient)</i>		<i>(Print name and Tel. # of recipient)</i>	
<hr/>		Karen Fry	
LAFC 2328		<i>(Fire Chief)</i>	
			
		<hr/>	
		<i>Signature</i>	

From: ["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)
To: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
Date: 7/11/2022 10:40:08 AM
Subject: Fwd: [EXT] Megan McMahon has assigned a message to you

Hi Chief,\~

Did you have time tomorrow to meet about the fire and life safety concerns on Hastings? Getting quite a few comments.\~

Thanks\~

Sent from my iPhone

Begin forwarded message:

From: "McMahon, Megan" <Megan.McMahon@vancouver.ca>
Date: July 11, 2022 at 9:36:07 AM PDT
To: "Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>
Subject: FW: [EXT] Megan McMahon has assigned a message to you

Good morning Matt,

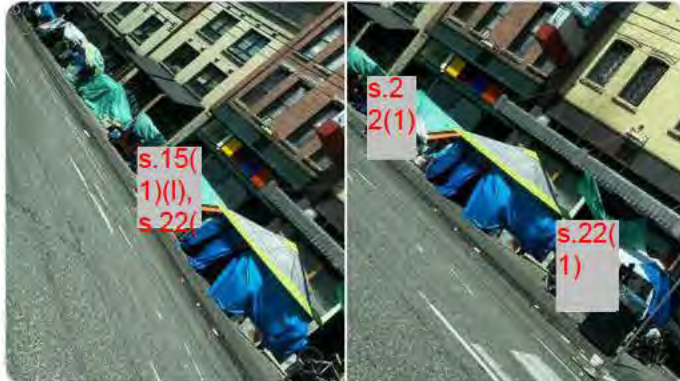
\~

Hope you had a great weekend! Just flagging the below Tweet so that its on your radar regarding DTES and fire hazards. Nothing to respond to as of yet, but I'm monitoring conversations around this and will let you know if anything else pops up.

\~

s.22(1)

@CityofVancouver how can this be safe? One crack pipe catches a tent on first and all the buildings these tents are attached to go up in flames. Or one of these random fires in the tents. I think allowing tents in a vacant lot owned by the city or even the property at Riverview?



12:29 AM · Jul 11, 2022 · Twitter for iPhone

~

Best,

~

Megan

~

From: Qereshniku, Natasha <Natasha.Qereshniku@vancouver.ca>

Sent: Monday, July 11, 2022 8:54 AM

To: Lam, Phoenix <Phoenix.Lam@vancouver.ca>; McMahon, Megan <Megan.McMahon@vancouver.ca>

Subject: RE: [EXT] Megan McMahon has assigned a message to you

~

Yes for sure.

~

Megan, can we flag the below with Matt? Just so he is aware folks are concerned about the fire safety piece in that area.

~

Thanks so much,

Natasha

~

From: Lam, Phoenix <Phoenix.Lam@vancouver.ca>

Sent: Monday, July 11, 2022 8:53 AM

To: Qereshniku, Natasha <Natasha.Qereshniku@vancouver.ca>

Subject: FW: [EXT] Megan McMahon has assigned a message to you

~

May be worth sending to Matthew?

~
From: Hootsuite <no-reply@hootsuite.com>
Sent: Monday, July 11, 2022 8:51 AM
To: Lam, Phoenix <Phoenix.Lam@vancouver.ca>
Subject: [EXT] Megan McMahon has assigned a message to you

~
City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Hi Phoenix Lam,

Megan McMahon has assigned a message to you in Hootsuite.

s.22(1) s.22(1)
@CityofVancouver how can this be safe? One crack pipe catches a tent on first and all the buildings
ese tents are attached to go up in flames. Or one of these random fires in the tents. I think allowing
nts in a vacant lot owned by the city or even the property at Riverview? s.15(1)(l)
s.15(1)(l)

Megan McMahon said: "fyi"

[View Assignments \[hootmail.hootsuite.com\]](mailto:hootmail.hootsuite.com)

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will continue to receive account notifications regardless of preference settings.
View our [privacy notice \[hootmail.hootsuite.com\]](mailto:hootmail.hootsuite.com)

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Mochrie, Paul" <Paul.Mochrie@vancouver.ca>](mailto:Paul.Mochrie@vancouver.ca)
Date: 7/6/2022 10:30:52 PM
Subject: Fwd: 175 Hastings St. working fire - ST5

Paul

This building is under heavy fire condition. It is a 2 story non residential building. The building next door has one occupant refusing to leave \~- 177 East Hastings.

A lot of people on the streets.
1 firefighter with minor injury.

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

Begin forwarded message:

From: "Czeppel, Andreas" <andreas.czeppel@vancouver.ca>
Date: July 6, 2022 at 10:19:51 PM PDT
To: VFRS Duty Chiefs - DL s.15(1)(l)
Cc: "Trudeau, Matthew" <matthew.trudeau@vancouver.ca>
Subject: RE: 175 Hastings St. working fire - ST5

Update:

\~

At this time yellow and orange calls suspended.

Crews have changed to defensive mode.

Chief Connelly enroute.

On-call Deputy Chief Herbert notified.

\~

Andreas

\~

From: Czeppel, Andreas <andreas.czeppel@vancouver.ca>
Sent: Wednesday, July 6, 2022 9:58 PM
To: VFRS Duty Chiefs - DL s.15(1)(l)
Cc: Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>
Subject: 175 Hastings St. working fire - ST5

\~

Hello All,

\~

There is a ST5 working fire at 175 Hastings St. @ Washington Hotel / SRO

AC Bertuzzi is Hastings Command.

Charlie division established. Fire attach entry on Alpha side.

Aerial ladder getting set up.

Unknown occupants at this time.

Just upgraded to a second alarm.

\~

\~

Andreas Czeppel

He/Him/His

Assistant Chief – Training | Professional Development

Vancouver Fire Rescue Services\~\~

\~

604.665.6080 | c. S.15(1)(l)

\~



\~

From: "Connelly, Trevor" <trevor.connelly@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/31/2022 8:15:08 AM
Subject: Fwd: Delay in supplying water to 166 E Hastings

Deputy Chief Operations\~
Trevor Connelly

s.15(1)(l)

Begin forwarded message:

From: Firehall 02 - D Shift s.15(1)(l)
Date: July 31, 2022 at 7:50:05 AM PDT
To: "Connelly, Trevor" <trevor.connelly@vancouver.ca>, VFRS AC1 - All Shifts - DL s.15(1)(l), VFRS Fire Prevention - DL s.15(1)(l)
Subject: Delay in supplying water to 166 E Hastings

While attending a working fire at 166 East Hastings July 31 0449, Inc# 220039138
Supplying water was delayed due to the hydrant at Main and Hasting being surrounded by
homeless encampment of tents
These tents had to be removed before crews were able to connect to the Hydrant
This could have resulted in a large amount of fire growth if the sprinkler to the fire suite wasn't
activated
This building had no standpipe and a stairway stretch was needed to supply water to the fire
floor, this is a manpower intensive process and the manpower could have been used to stretch
hose instead of clearing a hydrant of debris
If not for the sprinkler activation this fire would have turned into an all day event, due to the
delay of supplying water, we were fortunate this time

\~

\~

LT Morin P

2D

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Herbert, Chris" <chris.herbert@vancouver.ca>](mailto:chris.herbert@vancouver.ca)
Date: 7/21/2022 2:18:53 PM
Subject: Fwd: Hasting Test Encampment Walkthrough this morning

Just to keep you in the loop. This is good messaging fro AC Meers.

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

Begin forwarded message:

From: "Meers, Dave" <dave.meers@vancouver.ca>
Date: July 21, 2022 at 11:41:57 AM PDT
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Cc: "Singh, Sandra" <Sandra.Singh@vancouver.ca>, "Zupan, Mike" <mike.zupan@vancouver.ca>, "Baker, Sue" <Sue.Baker@vancouver.ca>, "Renning, Rob" <rob.renning@vancouver.ca>, "Cheung, Rick" <rick.cheung@vancouver.ca>
Subject: Hasting Test Encampment Walkthrough this morning

Hi Everyone,

\~

Just an update on the tent encampment. I attended the site this morning with 2 of my staff from 09:30 to 10:15 or so. A staff member was also present from sanitation and Tara Taylor from the Overdose Prevention Site.

\~

We walked the blocks from Gore Street to Carrall, both side of Hastings street and managed to grab another 3 propane tanks and hand out flyers on Fire Safety in tents. Tara was very helpful with this.

\~

We started spreading the message that the Fire Department needs access to all of the doorways to the buildings and the FDC's (Fire Department Connections) for Firefighting operations. Tara is going to continue to work with the community on this to try to move the tents away from these identified areas. I let her know that eventually, the tents are going to need to come down and any way that she could help spread this word at her level would be greatly appreciated.

\~

I also told her that our area of greatest concern were the tents outside of the Regent Hotel as it is under Fire Watch and currently the Fire Department has no access at all to this building due to the tents out front. She is going to make this a priority to try to get these tents moves ASAP.

\~

Tara asked if the Fire Department could have a Fire Safety Talk with the Block Fire Captains to

educate them on Fire Department access to buildings for firefighting purposes and I said that our division would be more than happy to do this.

\~

I realize that these are all stop gap measures at this point and that ultimately the tents need to come down.

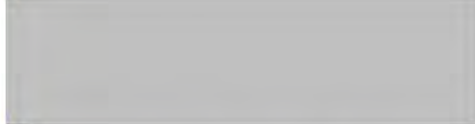
\~

Best Regards,

\~

\~

\~



\~

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

[website](#) \~ \~ [VanConnect](#) \~ \~ [twitter](#) \~ \~ [facebook](#) \~ \~ [Talk Vancouver](#) \~ \~ [LinkedIn](#) \~ \~ [Instagram](#) \~ \~ 3-1-1

\~

\~

From: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
To: ["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)
Date: 7/21/2022 4:26:19 PM
Subject: Fwd: Hastings St - Encampment Committee
Attachments: image002.jpg
image003.jpg
image004.png
Fire Safety in Encampments Resource.pdf

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

Begin forwarded message:

From: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: July 13, 2022 at 9:32:00 AM PDT
To: "Singh, Sandra" <Sandra.Singh@vancouver.ca>, "Scollard, Taryn" <taryn.scollard@vancouver.ca>
Cc: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>, "Renning, Rob" <rob.renning@vancouver.ca>, "Meers, Dave" <dave.meers@vancouver.ca>, "Connelly, Trevor" <trevor.connelly@vancouver.ca>
Subject: FW: Hastings St - Encampment Committee

Hi Sandra and Taryn

Please see the reply from the Fire Commissioner and my communication regarding the cross-ministry group.

\~

Additionally, Vancouver Fire Rescue Services- Public Education Branch will be training, 8 Block Stewards and two Staff with the Vancouver Area Network of Drug Users, on Wednesday 13, 2022 at the Hastings Open Market starting at 3pm.

\~

Topics covered will include Fire Extinguisher Use, Tent and Tarp Safety, Fire and Life Safety around Buildings, Cooking and Open Flame Hazards, Spacing for Safety, and Lithium Ion Battery awareness.

\~

\~

\~

The message to the occupants is that this encampment isn't safe but we want you to be as safe as you can under the current conditions. We still need to have the tents removed.

\~

Karen

\~

From: Godlonton, Brian EMBC:EX <Brian.Godlonton@gov.bc.ca>

Sent: Tuesday, July 12, 2022 3:37 PM

To: Fry, Karen <Karen.Fry@vancouver.ca>

Subject: [EXT] RE: Hastings St - Encampment Committee

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good afternoon, Chief Fry

\~

Thank you for your email. Upon its receipt I shared your concerns with the Cross-Ministry Encampment Group and the Building and Safety Standards Branch as we discussed yesterday. My assistant deputy followed up with the Cross-Ministry group contact, Sarah Petrescu, who is a wealth of information. Fire safety in encampments is of concern across the province, and they've put together a Fire Safety in Encampments Resource that I have attached here for your use. Sarah has flagged your fire safety concerns to the group, which includes Coastal Health and BC Housing.

\~

s.13(1)



The Office of the Fire Commissioner can support your department in conducting investigations with your team, and can also assist in drafting fire orders from your department. In addition, the Building and Safety Standards Branch is available to provide support from the codes and standards perspective. Ultimately, the City of Vancouver encampment outreach team needs to be working very closely with your department to ensure the fire safety of all concerned in the DTES – those in encampments and those in the buildings surrounding the encampments. We can help arrange a meeting with the Cross-Ministry Encampment Group if that would be of assistance to you.

\~

I look forward to hearing from you about connecting you with the Cross-Ministry Encampment Group and/or with Building and Safety Standards Branch.

\~

Sincerely,

Brian

\~

Brian Godlonton

Fire Commissioner

[Emergency \[gov.bc.ca\]](#) Management BC | Ministry of Public Safety & Solicitor General
[Office of the Fire Commissioner \[gov.bc.ca\]](#)

[Emergency Management BC \[gov.bc.ca\]](#)

14292 Green Timbers Way

Surrey BC V3T 0J4

Phone: 250-516-0721

Follow the Office of the Fire Commissioner

[\[twitter.com\]](#)

[\[facebook.com\]](#)

\~

\~

\~

\~

From: Fry, Karen <Karen.Fry@vancouver.ca>

Sent: July 11, 2022 16:35

To: Godlonton, Brian EMBC:EX <Brian.Godlonton@gov.bc.ca>

Subject: Hastings St - Encampment Committee

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

\~

Fire Commissioner Godlonton

\~

I am hoping that you are still meeting regularly with the cross ministry encampment team. In the past couple of weeks, the area known as the downtown eastside, primarily Hastings St resembles an encampment on the sidewalks.

This has escalated to the point of 2 solid blocks of tents/structures and tarps against buildings and blocking doors.

\~

While I appreciate that there are advocates for many of these vulnerable people. I am extremely concerned with the safety in this area. The BC Fire Code is strict on combustibles materials against buildings 'risk of fire' and under the BCBC Division B: Part 2, Section 2.4 Fire Hazards.

Whether a building is sprinklered or not, a fire starting on the outside may quickly travel up the side of the building, under the sheaths and into the roof structure. We quickly saw this last week in this exact neighbourhood. We have had over 770 structure and outdoor fires in our downtown area (Halls 8,2,1) this year already. Fortunately, the response of our fire department and those buildings with sprinklers have reduced the impact from many of those fires.

\~

Apart from the risk to the buildings, and what can potentially happen to the hundreds of housing units located in the DTES, those living in these tents, structures are at a grave risk from being able to escape in the event of an emergency. Access to the buildings is also an issue for our firefighters and other responders.

\~

I am hoping that the ministries, especially BC Housing, the OFC and mental health and addictions can come together ASAP to step up and assist in assisting with either housing options, removal of the structures/hazards and/or treatment. I would be more than happy to speak to the committee, but also recognize that immediate action needs to occur. I do not have all of the answers but we need a team approach and all hands on deck for this one. As you know, removing tents, propane, belongings can be very traumatic and challenging.

\\~

I am available most of this week (except Friday morning) if there is something that may help in addressing this. I would like to recommend that your cross ministry team come and understand firsthand what we are concerned about.

\\~

\\~

\\~

\\~ Karen Fry (she/her)

\\~ Karen Fry | Fire Chief/General Manager

\\~ Vancouver Fire Rescue Services

☎ 604.665.6051 | \\~ ✉ karen.fry@vancouver.ca

<http://vancouver.ca> [can01.safelinks.protection.outlook.com]

\\~

I am humbly thankful that I live and work on the territories of the x^wməθÔŋləm

(Musqueam [can01.safelinks.protection.outlook.com]), ɪRɔ́wú 7mesh

(Squamish [can01.safelinks.protection.outlook.com]) and ʔəŋ.ɪl.wə.ʔ+ / ʔəŋ.ɪl.wə.ʔ+ (

Waututh [can01.safelinks.protection.outlook.com]) Nations.

\\~

FIRE SAFETY RESOURCE: Homeless encampments

Fire safety is a common concern at any campsite including homeless encampments. While encampments can offer those experiencing homelessness a sense of community and security compared to living in isolation, there may also be health and safety hazards present. Preventing and mitigating these risks is best addressed through a collaborative approach from local partners. This approach should be grounded in the principles of harm reduction, health promotion, and respect for the dignity and rights of people living in encampments.

Without access to heat, cooking facilities, or fresh water, people living in encampments may have to choose between safety and survival. Campers may use or store flammables in or near tents and in vehicles, use candles, propane heaters and cook with fire often in enclosed spaces. Substance use, health and mental health issues, and poverty may also impact a person's ability to shelter safely outdoors. These dangers can increase in extreme cold when people are desperate to stay warm and in hot, dry weather when wildfires and grassfires are a concern. *Keeping people in encampments safe and healthy is the priority, namely when safe and suitable housing are not available.*

The Fire Safety Resource includes basic fire prevention information and considerations for community partners when developing and implementing **local action plans** to address fire safety, prevention and response in homeless encampments. Plans should detail roles, responsibilities, engagement and communication strategies, and key activities to reduce risk and promote safety for those living in encampments. Partners may include:

- Local fire departments and prevention services;
- Local government (including bylaw, police, sanitation/waste disposal);
- Health authority, public and environmental health officers;
- Local First Nations and other Indigenous leaders and service providers;
- Homelessness outreach and service providers; and
- Community groups, volunteer organizations and people sheltering in encampments.

Strategies for fire prevention and fire protection:

Engage outreach providers and communicate with people in encampments:

- Service providers and first responders should engage and communicate with campers to identify, explain, and mitigate potential risks and hazards:
 - Develop a rapport with campers, communicating potential risks or hazards and explaining how they represent a danger to life
 - Consider implementing regular 'walk-throughs' to assess for and address hazards
 - Ensure accessible information (i.e. signage) is in place, with fire safety tips, such as the proper handling and storing of flammable materials, liquids, and gases (e.g. firewood, kindling, gasoline, propane, etc.) Work with the occupants to find ways to safely address the hazards and what to do in case of a fire (fire safety plan, call 911, etc.)
- If providing training on fire safety and response collaborative engagement with campers is unsuccessful, fire services and community partners may:
 - Discuss the use of inspection authority under the local bylaw or the Fire Services Act
 - Discuss having the local fire chief issue an order under the bylaw or the Fire Services Act to the owner or occupier to remove the hazard(s) (see local bylaw or Section 21 and 22 of the Fire Services Act)
 - Contact the local Fire Service Advisor from the Office of the Fire Commissioner for advice or assistance: 1-888-988-9488

General Safety for Encampments:

- Ensure tents and structures (i.e. lean-tos) are separated by at least two metres and have a clear path of exit out of the encampment to a safe area
- Ensure encampments are clear of combustible material, clutter and debris that could impede exits or contribute to the rapid spread of fire. Remove such material and keep it away from tents or structures.
- Plan for regular garbage and waste disposal and assist with removing clutter or debris.

- If generators are used in the encampment, ensure adequate clearance from combustibles and adequate air circulation to avoid carbon monoxide buildup in or near tents and enclosed structures.
- Where appropriate, some campsites may include sacred fire ceremonies for Indigenous peoples; all participants, including local authorities and Indigenous liaisons should work toward the accommodation of safe fires for spiritual purposes.
- Consider the following interventions when developing and implementing an encampment safety plan:
 - Suitable fire protection/response equipment, such as fire suppression blankets, smoke alarms for RVs, portable fire extinguishers, or buckets of sand
 - First aid kits to treat minor injuries
 - Central cooking area that includes adequate clearance from combustibles
 - Electricity/charging stations for electrical devices whenever possible to encourage their use over open flame devices

Non-combustible ashtrays and cigarette disposal pots provided in designated smoking areas can help prevent smoking in tents.

- **Tents:** If tarps are used to cover the tents, they should be flame resistant, secured, and do not to cover more than one tent.
- No open flames should be used inside tents for heating, lighting, or cooking (i.e.: candles, propane stoves, propane heaters).
 - Battery powered lanterns should be used whenever possible but may not be cost-effective
- **Campfires:** ensure any outdoor wood burning open flame fires are supervised and are downwind with adequate separation from a tent or stored combustibles
 - Fully put out fires before leaving a campsite or before retiring for the night. Water is best
 - Keep campfires to a small, manageable size no more than 1 metre (3 feet) high by 1 metre (3 feet) in diameter and don't let it get out of hand
 - Refrain from burning garbage. The smell is unpleasant and may attract animals to your campsite
 - Keep all combustible materials, including flammable liquids, propane cylinders, lighting fluid, etc. away from the campfire
- **RVs and Vehicle Sheltering:**
 - Install at least one smoke alarm and a carbon monoxide alarm
 - Have a fire extinguisher on hand
 - Regularly check the safety of all fuel-burning appliances, gas cylinders and pipes, and mechanical hook-ups – especially after driving on bumpy or bushy roads
 - Store all flammable liquids away from the vehicle

Additional Resources:

- BC Wildfire Prevention: [Campfire Safety – BC Parks](#)
- Handout: [A Guide to Campfires and Outdoor Stoves \(gov.bc.ca\)](#)
- Poster: [Campfire Safety Poster v03 \(gov.bc.ca\)](#)
- Poster: Open Fire Regulations and Categories https://www2.gov.bc.ca/assets/gov/public-safety-and-emergency-services/wildfire-status/fire-bans-and-restrictions/7539_openburningregs_posterupdate_webfile.pdf
- BC Housing Homelessness Services (shelter and outreach): <https://www.bchousing.org/housing-assistance/homelessness-services>
- BCCDC: [Heat Event Response Planning \(bccdc.ca\)](#)
- A National Protocol for Homeless Encampments in Canada, by Leilani Farha, UN Special Rapporteur on the right to adequate housing, and Kaitlin Schwan, lead researcher, April 2020: <http://unhousingrapp.org/user/pages/07.press-room/A%20National%20Protocol%20for%20Homeless%20Encampments%20in%20Canada.pdf>
- BCCDC Homeless Encampment COVID-19 guidance: <https://www.gathet.ca/wp-content/uploads/2020/06/COVID19-Homeless-Encampment-Responses-Resource-final.pdf>

From: ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)
To: ["VFRS Fire Prevention - DL" s.15\(1\)\(i\)](#)
Date: 7/20/2022 2:35:37 PM
Subject: Fwd: Order

Captain Lee,

Can you please add Gore Street as a location to the Chief's Order for the Hastings Tent Encampment?

Thanks\~
AC Meers

Sent from my iPhone

Begin forwarded message:

From: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: July 20, 2022 at 1:50:21 PM PDT
To: "Meers, Dave" <dave.meers@vancouver.ca>
Subject: Order

Can you add Gore St on that as well?

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

From: ["Cooper, Thomas" <Tom.Cooper@vancouver.ca>](mailto:Tom.Cooper@vancouver.ca)
To: ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)
["Connelly, Trevor" <trevor.connelly@vancouver.ca>](mailto:trevor.connelly@vancouver.ca)
Date: 7/29/2022 4:50:49 PM
Subject: Fwd: VFRS Tent city response policy

Good Evening Chiefs

Please see policy below created for VFRS response in Firehall 2 district. VPD will be dispatched routine. Should event require a emergency response then crews will need to upgrade either using code 33 or request through EComm.\~

I recommend a communication go out to staff advising this temporary change.\~

Have a great weekend

Tom Cooper
Assistant Chief Emergency Communications, Facilities, and Emergency Managment\~
For VFRS

s.15(1)(l)

Tom.cooper@vancouver.ca

\~

Hello Fire team,

\~

VFRS is involved in the process of dealing with the tent city clean up on Hastings street and there is a noticeable negative reaction of some of the community toward VFRS which is a concern for FireFighter safety. In the event alarms bell ringing or a structure fire calls \~in the hall 2 response area the driver of the first in Fire apparatus will be alone and left in a vulnerable situation when asked to connect into the FD connection. Help for the driver would not be readily available while the other Fire apparatus are staged at a hydrant and preparing to possibly lay a supply line. After consultation with VPD Sgt Mehrban Sidhu & VFRS Chief Cooper the following temporary process will need to take place.

\~

Upon creation & dispatch of an alarm bells or structure fire event type in the hall 2 response are Fire dispatch will:

- ☐ call over to VPD to assist fire by responding routine along with their Fire crew as per the tent city policy.
- ☐ Ask that the responding member check in with command upon arrival.
- ☐ The Police call taker will create an Assist PFA event type and advise the VPD CD.

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This is only for the hall 2 response area. Once the call is dispatched the fire dispatcher will advise the responding apparatus that VPD is responding routine and to advise fire dispatch if the current situation escalates (i.e. hostile people at the scene) and Fire dispatch will call VPD back and ask them to respond emergency. PSI placed a policy on EOPPS for Police call taker on this temporary ask.

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Thank you,

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Marc h-h-h

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Marc McAdam, Operations ECC Manager, Fire dispatch & Police Reports

P: 604-215-5071 \~/\~C: s.15(1)(l)



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h

From: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
To: "Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Wittgens, Margaret" <Margaret.Wittgens@vancouver.ca>
"Fry, Karen" <Karen.Fry@vancouver.ca>
"Shamess, Albert" <Albert.Shamess@vancouver.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"Melles, Bruk" <Bruk.Melles@vancouver.ca>
Date: 7/20/2022 1:24:42 PM
Subject: Hastings Blocks - Exec Meeting

Attendees: Celine Mauboules, Mary Clare Zak, Margaret Wittgens, Albert Shamess, Karen Fry, Dave Meers, Sandra Singh

\~

Microsoft Teams meeting

Join on your computer or mobile app

[Click here to join the meeting](#)

Or join by entering a meeting ID

Meeting ID: s.15(1)(l)

Passcode: s.15(1)(l)

Or call in (audio only)

+1 604-665-6000, s.15(1)(l) Canada, Vancouver

Phone Conference ID: s.15(1)(l)

[Find a local number](#) | [Reset PIN](#)

Personal Information collected via MS365 Teams Mtgs will be used by the City of Vancouver for managing mtg attendance and collaboration under the authority of s.26(c) of FIPPA. Questions may be emailed to the Director, ATIP, privacy@vancouver.ca

[Learn More](#) | [Meeting options](#)

\~

From: ["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)

To: ["Bertuzzi, Brian" <Brian.Bertuzzi@vancouver.ca>](mailto:Brian.Bertuzzi@vancouver.ca)
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["VFRS Acting AC1A" s.15\(1\)\(l\)](#)
["VFRS Acting AC1A - DL" s.15\(1\)\(l\)](#)

"VFRS Acting AC1B" s.15(1)(l)
"Bertuzzi, Brian" <Brian.Bertuzzi@vancouver.ca>
"Gregory, Al" <al.gregory@vancouver.ca>
"Kerr, Scot" <scot.kerr@vancouver.ca>
"Moore, Tyler" <tyler.moore@vancouver.ca>
"Morin, Pierre" <Pierre.Morin@vancouver.ca>
"Morishita, Kane" <Kane.Morishita@vancouver.ca>
"Pereira, Walter" <Walter.Pereira@vancouver.ca>
"VFRS AC 1B" s.15(1)(l)
"VFRS Acting AC1B" s.15(1)(l)
"Warnock, Richard" <richard.warnock@vancouver.ca>
"VFRS Acting AC1C" s.15(1)(l)
"VFRS Acting AC1C - DL" s.15(1)(l)
"VFRS Acting AC1D" s.15(1)(l)
"VFRS Acting AC1D - DL" s.15(1)(l)

Date: 7/28/2022 5:01:34 PM

Subject: Hastings Street information & Media Folder

Just a reminder that a specific media folder has been created for fire data, media inquiries, media tracking and speaking notes (only accessible for Chiefs) located here:

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H:\DEPARTMENTS\PPIO

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☐ I will be out of the office Thursday at 1700 until Tuesday at 0800.

☐ For any inquiries this weekend about clean up efforts or the Fire Chiefs order please refer questions to media@vancouver.ca.

City of Vancouver Communications can field the incoming questions.

\~

Thanks again for including me on Duty Chief communications regarding events, as well as providing information and picture about active incidents. \~

\~

\~

Matthew Trudeau

Public Information Officer

Vancouver Fire Rescue Services

Office 604-665-6070

Cell s.15(1)(l)



"WAKE UP VANCOUVER!" \~ Working Smoke Alarms and CO alarms Save Lives. \~ Statistics don't lie. \~ Are your alarms \~ working? \~ Will they wake you and your family up when you need them?

From: "Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 7/13/2022 2:03:31 PM
Subject: Medical and Hastings Statement

VFRS Medical Responses: Operational Response Adjustments

Vancouver Fire Rescue Services continues is working closely with our partner agencies to address the impacts of any operational response adjustments.

We continues to experience high calls volumes around the city with large fires and other emergency incidents. Having our crews available to respond quickly to urgent needs provides the citizens of Vancouver the best possible service.

\~

E Hastings Street- Tent encampment and life safety

Vancouver Fire Rescue Services has responded to 770 fires with damage this year within proximity to the downtown eastside, a 12% increase from last year. At risk populations occupying in large numbers of tents and structures along East Hastings Street and against buildings creates a high life safety risk for the individuals occupying these tents as well as the fire risk to adjacent buildings.

VFRS continues to work with multiple internal and external agencies on short and longer term strategies to reduce the risk to occupants inside these tents as well as the risk to buildings in the area.

\~

\~

Matthew Trudeau
Captain Public Information
Vancouver Fire Rescue Services
Office 604-665-6070
Cell s.15(1)(i)



"WAKE UP VANCOUVER!"\~ Working Smoke Alarms and CO alarms Save Lives.\~ Statistics don't lie.\~ Are your alarms\~ working?\~ Will they wake you and your family up when you need them?

\~

\~

From: ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)
To: ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)
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["Magnusson, Rachel" <Rachel.Magnusson@vancouver.ca>](mailto:Rachel.Magnusson@vancouver.ca)

Kristen.Farquharson@vch.ca

["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)

["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)

Date: 7/27/2022 8:24:44 AM

Subject: Poster/handout content- to be distributed to community on Thursday, July 28

Notice of Fire Order in the DTES – Tent Removal on Hastings Street

\~

The City has been working with community to clean streets, remove garbage, establish fire watch stewards and remove and store propane tanks and other flammable materials.

\~

Due to fire risk to everyone, including people living in tents and buildings, the following must be removed:

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- ☐ ~~~~~ Tents, tarps, furniture and other structures
- ☐ ~~~~~ Anything blocking building entrances, exits, and fire hook-up

\~

What Happens Now?

July 27 to Aug 2

- ☐ ~~~~~ Staff will share information about plans to implement the order
- ☐ ~~~~~ People are encouraged to start complying with the Order requirements

\~

Aug 3 Onwards

- ☐ ~~~~~ City staff will be available to support removal of structures
- ☐ ~~~~~ Further details are still to be determined and will be shared when confirmed

\~

What Does Enforcement Look Like?

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The City will work with community to remove structures, working one block at a time, and focusing on the highest fire/life safety risk areas first.\~

\~

Where Can I Store My Belongings?

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- ☐ ~~~~~ The City will work with community partners to arrange storage for people in the immediate term.

\~

- ☐ ~~~~~ We will provide more information as part of street cleaning and community outreach.

\~

- ☐ ~~~~~ The City is also working with community partners to find storage solutions at other locations, including longer-term daily access storage in drop-in spaces.

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What Will the City Do?

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- ☐ ~~~~~ We will continue to deliver washrooms (Pigeon Park, Washroom Trailers), storage and

drop-in space, and food programs.

^

~~~~~ Carnegie Outreach will continue outreach work to ensure we know people's needs

^

~~~~~ We will continue working with BC Housing on housing and shelter options.

^

~~~~~ We will work with VCH and Indigenous partners on mental health and Indigenous healing and wellness programs.

^

^

**Sue Baker | Manager, Homelessness Response Coordination**

Housing & Homelessness Services | City of Vancouver

^



**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** [kaseytsang@am1470.com](mailto:kaseytsang@am1470.com)  
**Date:** 7/26/2022 9:40:12 AM  
**Subject:** RE: [EXT] Phone Interview Invitation

Hi Kasey

I believe our PIO (Captain Matt Trudeau) will be hosting something today as an availability. (I am copying him here)

-----Original Message-----

From: kaseytsang@am1470.com <kaseytsang@am1470.com>  
Sent: Tuesday, July 26, 2022 9:38 AM  
To: Fry, Karen <Karen.Fry@vancouver.ca>  
Subject: [EXT] Phone Interview Invitation

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Good morning Ms. Fry,

This is Kasey Tsang, the News Reporter from Fairchild Radio (AM1470).

We would like to invite you to have a short phone interview (around 5-10 mins) with us about the immediate removal of tents and structures along East Hastings Street in the city's Downtown Eastside.

For your information, the interview is not in a live program, we will quote and broadcast at news segment later.

May I schedule a time with you before 14:00 today if you are interested?  
You could contact me by 604-219-0120. Thank you!

Best Regards,  
Kasey

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)  
**Date:** 7/27/2022 4:51:43 PM  
**Subject:** Re: [EXT] PRESS RELEASE — "Just pure stupidity": CRAB Park tent city residents and supporters speak out against Hastings Street evictions

Thanks for forwarding.\~

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 27, 2022, at 3:45 PM, Rosa, Donnie <Donnie.Rosa@vancouver.ca> wrote:

FYI

Donnie  
*they/she*  
GM, Vancouver  
Board of Parks & Recreation\~

Begin forwarded message:

**From:** s.22(1) >  
**Date:** July 27, 2022 at 3:43:37 PM PDT  
**Cc:** s.22(1) Nathan Griffiths  
<ngriffiths@postmedia.com>, Julia Riddle <jriddle@arvayfinlay.ca>, C Smith  
<c\_smith@straight.com>, Chelsea <chelsea@rabble.ca>, Ccheung  
<ccheung@theyee.ca>, Ckchan <ckchan@mingpaovan.com>, Cknewsgroup  
<cknewsgroup@yahoo.com>, Catherinerosehocking  
s.22(1), "Rosa, Donnie"  
<Donnie.Rosa@vancouver.ca>, "Peterson, Darren"  
<darren.peterson@vancouver.ca>, Dbramham  
<dbramham@vancouver.sun.com>, Danielle Sabelli <dsabelli@clasbc.net>, Dan  
Burritt <dan.burritt@cbc.ca>, Wendy Pedersen s.22(1),  
Emily Luba s.22(1), Editor <editor@theyee.ca>, Erica Bulman  
<erica.bulman@sunmedia.ca>, Media - Online - Canadian Press  
<editorial@thecanadianpress.com>, El <el@wepress.ca>, Frances Bula  
s.22(1), Fiona York s.22(1),  
Ingrid <ingrid@watari.ca>, "Giesbrecht, Gwen"  
<Gwen.Giesbrecht@vancouver.ca>, gunargie o'sullivan  
s.22(1) Globalbc Newstips  
<globalbc.newstips@globaltv.com>, Gordmcintyre

<gordmcintyre@postmedia.com>, Hina Alam

<hina.alam@thecanadianpress.com>, Im Princess

s.22(1)

Info <info@burnabybeacon.com>, Ibailey

<ibailey@globeandmail.com>, "Carr, Adriane" <Adriane.Carr@vancouver.ca>,

"Wiebe, Michael" <Michael.Wiebe@vancouver.ca>

**Subject: [EXT] PRESS RELEASE — “Just~ pure stupidity”:~ CRAB Park  
tent city residents and supporters speak out against Hastings Street  
evictions**

**City of Vancouver security warning:** Do not click on links or open attachments  
unless you were expecting the email and know the content is safe.

---



voters who own upscale condos downtown happy. Nothing in any decisions has

Vancouver Park Board to open up the shaded hillside in CRAB Park to provide

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Ethan Sawyer" <ethan.sawyer@cbc.ca>](mailto:ethan.sawyer@cbc.ca)  
**Date:** 7/28/2022 9:56:24 AM  
**Subject:** Re: [EXT] Re: [EXT] CBC's The National calling: interview on tent removal preps?

I'm in Surrey and doing back to back meetings - you can reach out to my PIO Matt Trudeau.

We may be just trying to allow things to move along at this point.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 28, 2022, at 9:49 AM, Ethan Sawyer <ethan.sawyer@cbc.ca> wrote:

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Understood - any chance we could do a quick Zoom/Facetime interview in that case? Would only take 5-10 min and we would be more than happy to work around your schedule.

**CBC**  **Radio-Canada**

Ethan Sawyer (He/Him)  
Associate producer CBC News Vancouver

Email: [ethan.sawyer@cbc.ca](mailto:ethan.sawyer@cbc.ca) [[cbc.ca](http://cbc.ca)]

P: 604-662-6784

*I gratefully acknowledge that I live and work on the traditional unceded territory of the Mowímesh, Metilweta, and xwməθdō'rtəm Nations*

On Thu, Jul 28, 2022 at 9:36 AM Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)> wrote:  
Hi Ethan

I am in meetings most of the day today out of the City.

I believe you may want to reach out to the City to talk about enforcement (I am sure you've seen their communications that they send out to the groups).

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 28, 2022, at 9:18 AM, Ethan Sawyer <[ethan.sawyer@cbc.ca](mailto:ethan.sawyer@cbc.ca)>



wrote:

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Hey Karen,

Reporter Lien Yeung and I filing on the preparations to remove the tents along West Hastings for the National tonight (I understand the actual moving day is next week). Wondering if we might be able to schedule a **quick on cam interview** sometime in the next few hours? Also, any chance you'll be down there today?

Maybe give me a call if you have a second: 604-662-6784

**CBC**  **Radio-Canada**

**Ethan Sawyer (He/Him)**

**Associate producer CBC News Vancouver**

Email: [ethan.sawyer@cbc.ca](mailto:ethan.sawyer@cbc.ca) [\[cbc.ca\]](http://cbc.ca)

P: 604-662-6784

*I gratefully acknowledge that I live and work on the traditional unceded territory of the [Mq̓wú 7mesh](#), [M̓et'ilweta?](#), and [xʷməθdō'łəm Nations](#)*

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Alicia Doyle" <alicia.doyle@globalnews.ca>](mailto:alicia.doyle@globalnews.ca)  
**Date:** 7/25/2022 6:09:26 PM  
**Subject:** Re: [EXT] RE: Hastings st

We are hoping that it begins right away. I expect that we see some progress in the coming days but understand that it is a process and that there are timelines.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

> On Jul 25, 2022, at 5:44 PM, Alicia Doyle <alicia.doyle@globalnews.ca> wrote:  
>  
>  
> City of Vancouver security warning: Do not click on links or open attachments  
unless you were expecting the email and know the content is safe.  
>  
>

---

> Quick question. Do you know when the work to clear the tents might begin?

>  
> A  
>  
> -----Original Message-----  
> From: Fry, Karen <Karen.Fry@vancouver.ca>  
> Sent: Monday, July 25, 2022 5:21 PM  
> To: Alicia Doyle <alicia.doyle@globalnews.ca>  
> Subject: Hastings st

>  
> This email is from an EXTERNAL SENDER | Ce courriel provient d'un  
EXPÉDITEUR EXTERNE

>  
> Hi  
> I can't do any video today or on camera.  
> But, as the fire chief I am very concerned about the fire risk and imminent risk to the  
buildings, their occupants, those staying in the structures and our firefighters.  
>  
> We plan on working with the City and the community to alleviate this risk.  
>  
> Karen Fry  
> GM/Fire Chief Vancouver Fire Rescue Services



**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
**Date:** 7/25/2022 12:17:22 PM  
**Subject:** Re: 100-200 Hastings SOD check ins

Nice

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 11:29 AM, Singh, Sandra <Sandra.Singh@vancouver.ca> wrote:

Hi everyone,

\~

Our meeting ended this morning just as I was having to jump into multitasking on another unexpected and urgent that just arose while we were in the meeting – so please forgive me if I was distracted and a bit abrupt at the end. It was not in relation to this effort.

\~

I wanted to offer my sincere thanks to you all for your work, your patience, collegiality, and pragmatism, and the care and humanity you are bringing to this effort, despite the very real challenges and limitations we are facing. I was thinking as we were discussing that this in some ways is like the first wave of the pandemic – when we were faced with making choices between multiple bad options and it was a matter of choosing the least bad option even knowing it was so far from ideal. “This is really hard is an understatement.

\~

In terms of community discussions, my thought remains at this point is that we need to be as honest, transparent and clear as we can about what we have and don’t have to offer and – as we discussed – plan for scenarios that follow.

\~

Thanks again for your work on this,

Sandra

\~

-----Original Appointment-----

**From:** Baker, Sue <Sue.Baker@vancouver.ca>

**Sent:** Friday, July 22, 2022 3:16 PM

**To:** Baker, Sue; Sandra Singh (sandra.singh@vancouver.ca); Scollard, Taryn; Bruk Melles (Bruk.Melles@vancouver.ca); Bob Moss (bob.moss@vancouver.ca); Renning, Rob; Meers, Dave; Tran, Tan; Jeremy McElroy (Jeremy.McElroy@vancouver.ca); ALLEN, Decker; MacGregor, Adam; Ash, Randy (VCH); Taki, Richard (VCH); hhartman@bchousing.org; Zak, MaryClare; Zupan, Mike; Mauboules, Celine; Carmen Hall; Will Valenciano; Maria Rodrigo;



Nicole O'Connor; Etherington, Caitlin [VCH]; Partridge, Stephane [VCH];  
hglazebrook@bchousing.org; sallen@bchousing.org; Fry, Karen; BES.DOBRECI@vpd.ca; Parker,  
Lisa; Betty Lepps (Betty.Lepps@vancouver.ca)

Cc: Henselmann, Branislav; Domes, Krystyna; Lam, Phoenix; Hurford, Dianna; Shames, Albert;  
Holliday, Elizabeth [VC] (Elizabeth.Holliday@vch.ca); Rosa, Donnie; Guerette, Jeannine

Subject: 100-200 Hastings SOD check ins

When: Monday, July 25, 2022 8:00 AM-9:00 AM (UTC-08:00) Pacific Time (US & Canada).

Where: webex

\~

\~

-- Do not delete or change any of the following text. --

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Meeting password: s.15(1)(l)

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+1-604-646-8916 s.15(1)(l) ~VANCOUVER LOCAL\~

1-855-699-3239, CANADA/US TOLL FREE\~

**Join by phone\~**

1-604-646-8916\~VANCOUVER LOCAL\~

1-855-699-3239\~CANADA/US TOLL FREE\~

[Global call-in numbers\~\~\~\~Toll-free calling restrictions\~](#)

\~

If you are a host, [click here](#) to view host information.

\~

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Need help? Go to <https://cov.service-now.com/cov>

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\~

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CY

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CY

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CY

**From:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)  
**Date:** 7/13/2022 10:11:26 AM  
**Subject:** RE: 100-200 East Hastings Fire/COV Comms Coordination

Thank you!

\~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Wednesday, July 13, 2022 10:09 AM  
**To:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>  
**Cc:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>  
**Subject:** RE: 100-200 East Hastings Fire/COV Comms Coordination

\~

You bet ☑Matt is drafting something shortly.

\~

\~

\~

**From:** Pontikis, Maria <[Maria.Pontikis@vancouver.ca](mailto:Maria.Pontikis@vancouver.ca)>  
**Sent:** Wednesday, July 13, 2022 9:35 AM  
**To:** Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>  
**Cc:** Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>  
**Subject:** FW: 100-200 East Hastings Fire/COV Comms Coordination  
**Importance:** High

\~

Hi Karen,

\~

As below, our VFRS comms contact noted on a call this morning that you plan to put out a statement today regarding E. Hastings. Would it be possible for us to review the statement before it goes out to ensure alignment of both content and messaging?

\~

Copying in Sandra and Taryn for their awareness.

\~

Many thanks,

\~

\~

Maria Pontikis (she/her)  
Chief Communications Officer

\~

Civic Engagement & Communications  
City of Vancouver  
[maria.pontikis@vancouver.ca](mailto:maria.pontikis@vancouver.ca)  
t 604.673.8121 c s.15(1)(l)

\~





~  
The City of Vancouver is on the unceded traditional territories of the xʷməθdōʔtəm (Musqueam), Mᐅqᐅwú 7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Nations.

~  
~  
~  
~  

---

**From:** Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>  
**Sent:** Wednesday, July 13, 2022 9:32 AM  
**To:** Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>; Domes, Krystyna <[Krystyna.Domes@vancouver.ca](mailto:Krystyna.Domes@vancouver.ca)>  
**Cc:** Pontikis, Maria <[Maria.Pontikis@vancouver.ca](mailto:Maria.Pontikis@vancouver.ca)>  
**Subject:** 100-200 East Hastings Fire/COV Comms Coordination

~  
Hi Matthew,  
Thank you for the call today. As discussed, here are our emails so you can reach out if Chief Fry gives the go ahead to share the statement on East Hastings re: Fire's position and enforcement of bylaws. Please also copy Maria (on this email chain, so you have her email).

~  
As discussed, it will be much appreciated if we can see the statement in advance, know when it is coming out and via what channel (twitter, news release, press conf, etc.) so we can prepare our officials and clients for media questions that will come.

~  
Also confirming here that Chief Fry will be point of contact for all media qs on East Hastings?  
Thanks and looking forward to working with you, hope you have a restful vacation!

~  
Phoenix Lam 林信 (she/her) | Communications Manager, Arts, Culture and Community Services  
Civic Engagement and Communications | City of Vancouver

Office: 604-873-7626

Cell: 5.15(1)(1)

[phoenix.lam@vancouver.ca](mailto:phoenix.lam@vancouver.ca)

~  
I am humbly thankful that I live and work on the unceded Homelands of the of the xʷməθdōʔtəm (Musqueam), Mᐅqᐅwú 7mesh (Squamish), and səliłwətał (Tsleil-Waututh) Peoples.

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Czeppel, Andreas" <andreas.czeppel@vancouver.ca>](mailto:andreas.czeppel@vancouver.ca)  
**Date:** 7/7/2022 1:15:25 AM  
**Subject:** Re: 175 Hastings St. working fire - ST5

Fire has spread to 2nd building.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 7, 2022, at 12:12 AM, Czeppel, Andreas  
<andreas.czeppel@vancouver.ca> wrote:

Update:

\~

Exempt Chiefs on scene: Fry, Connelly, Hayes (Bertuzzi IC)

Fire out, checking for hotspots on adjacent building on Bravo side.

Yellow and Orange calls still off. Will turn back on once crews start to be released.

\~

Andreas

\~

---

**From:** Czeppel, Andreas <andreas.czeppel@vancouver.ca>

**Sent:** Wednesday, July 6, 2022 11:08 PM

**To:** VFRS Duty Chiefs - DL s.15(1)(l)

**Cc:** Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>

**Subject:** RE: 175 Hastings St. working fire - ST5

\~

Update:

\~

Chief Connelly on scene.

ESS requested for possible displaced residents.

Dispatch attempted to get a hold of building reference.

Buildings on the Bravo and Delta sides are positively pressurized.

Crews investigating for fire spread to adjacent buildings (Bravo & Delta sides).

\~

Andreas

\~

---

**From:** Czeppel, Andreas <[andreas.czeppel@vancouver.ca](mailto:andreas.czeppel@vancouver.ca)>

**Sent:** Wednesday, July 6, 2022 10:20 PM

**To:** VFRS Duty Chiefs - DL s.15(1)(l)

**Cc:** Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>

**Subject:** RE: 175 Hastings St. working fire - ST5

\~

Update:

\~

At this time yellow and orange calls suspended.

Crews have changed to defensive mode.

Chief Connelly enroute.

On-call Deputy Chief Herbert notified.

\~

Andreas

\~

---

**From:** Czeppel, Andreas <[andreas.czeppel@vancouver.ca](mailto:andreas.czeppel@vancouver.ca)>

**Sent:** Wednesday, July 6, 2022 9:58 PM

**To:** VFRS Duty Chiefs - DL s.15(1)(l)

**Cc:** Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>

**Subject:** 175 Hastings St. working fire - ST5

\~

Hello All,

\~

There is a ST5 working fire at 175 Hastings St. @ Washington Hotel / SRO

AC Bertuzzi is Hastings Command.

Charlie division established. Fire attach entry on Alpha side.

Aerial ladder getting set up.

Unknown occupants at this time.

Just upgraded to a second alarm.

\~

\~

**Andreas Czeppel**

He/Him/His

Assistant Chief – Training | Professional Development

Vancouver Fire Rescue Services\~\~

\~

604.665.6080 | c. s.15(1)(l)

\~



\~



**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Singh, Sandra" <sandra.singh@vancouver.ca>](mailto:sandra.singh@vancouver.ca)  
**Date:** 7/8/2022 10:58:23 AM  
**Subject:** RE: BC Ambulance and SROs

At this point, it was simply a message in passing. We can follow up with their OHS representative, to see if they are hearing rumblings about this as well and get back to you.

\~

Karen

\~

**From:** Singh, Sandra <Sandra.Singh@vancouver.ca>  
**Sent:** Friday, July 8, 2022 10:55 AM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>  
**Subject:** BC Ambulance and SROs

\~

Hi Karen,

Further to your update on BC Ambulance and SROs today, I am hoping we can get a team together to better understand what might be implemented to support Ambulance attendants to feel safe responding to calls from within an SRO.

While I think there needs to be a discussion between the Ministries of Housing and Health, I'm also thinking about what we were able to broker with Canada Post and their carriers' sense of safety along E Hastings.

\~

Is there someone from BC Ambulance we could connect with and perhaps Celine can start that discussion? It would be really helpful to get ahead of this if we can so we aren't left scrambling if they announce they are curtailing service.

Thanks,

Sandra

\~

**Sandra Singh** \~ | General Manager  
Arts, Culture & Community Services  
604.871.6858 | [sandra.singh@vancouver.ca](mailto:sandra.singh@vancouver.ca)  
Pronouns: she/her

\~

Assistant: Sarah Pickstone  
Phone: (604) 873-7408  
E-mail: [sarah.pickstone@vancouver.ca](mailto:sarah.pickstone@vancouver.ca)

\~

*The City of Vancouver acknowledges the unceded homelands of the xʷməṇ̓m̓ (Musqueam), ḵʷəṇ̓m̓ (Squamish), and ḵʷəṇ̓m̓ (Tsleil-Waututh) Nations.*

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Turner, Anastasia" <Anastasia.Turner@vancouver.ca>](mailto:Anastasia.Turner@vancouver.ca)  
**Date:** 7/9/2022 9:43:14 PM  
**Subject:** Re: Call Type: ST3, Calltime: Sat Jul 09 19:26:37 PDT 2022, VAF, E221900257

---

Awesome thx

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 9, 2022, at 8:33 PM, Turner, Anastasia  
<Anastasia.Turner@vancouver.ca> wrote:

Sorry it was missing cat\~  
Found deceased\~

Anastasia\~

On Jul 9, 2022, at 8:24 PM, Fry, Karen <Karen.Fry@vancouver.ca> wrote:

Hi Anastasia  
Did they find the missing person? Or did they search the unit?  
Sprinkler status and smoke alarms?  
Thanks  
Karen  
Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 9, 2022, at 8:09 PM, Turner, Anastasia  
<Anastasia.Turner@vancouver.ca> wrote:

Fire knocked down\~  
Investigator left scene in care of property manager\~

Anastasia\~

Begin forwarded message:

**From:** s.15(1)(l)  
**Date:** July 9, 2022 at 7:27:38 PM PDT  
**To:** mircea.ungurean@ecomm911.ca, VFRS Structure Fire 3 - DL  
s.15(1)(l)  
**Subject:** Call Type: ST3, Calltime: Sat Jul 09 19:26:37 PDT  
2022, VAF, E221900257

Event: [E221900257 \[e-comm9-1-1.maps.arcgis.com\]](https://e-comm9-1-1.maps.arcgis.com)  
Address: 122 E HASTINGS ST, Vancouver  
Agency: Vancouver Fire Department  
Call Type: ST3, RESIDENTIAL, COMMERCIAL OR INDUSTRIAL  
STRUCTURE FIRE  
Call Time: Sat Jul 09 19:26:37 PDT 2022  
Status: 8  
Comment: fire in a room  
Alarm Level: 0.0  
TAC : 9VA  
long =-123.1016578, lat=49.28139391  
id: fire\_icad-E221900257-event-VAF\_1ALRM,  
HrmT4qxIUczYegxBcZO4Zw==



**From:** ["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)  
**To:** ["Thibault, Alissa" <alissa.thibault@bellmedia.ca>](mailto:alissa.thibault@bellmedia.ca)  
**Date:** 7/26/2022 8:49:04 AM  
**Subject:** RE: CTV inquiry re: tent order

Hi Alissa,  
Sent your request to the Mayor's office. They will get back to you directly.

Thanks,  
Phoenix

-----Original Message-----

From: Thibault, Alissa <alissa.thibault@bellmedia.ca>  
Sent: Tuesday, July 26, 2022 8:46 AM  
To: Fry, Karen <Karen.Fry@vancouver.ca>  
Cc: Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>; Media <media@vancouver.ca>  
Subject: [EXT] RE: CTV inquiry re: tent order

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

OK great, I'll wait to hear about a time and place.

I see the City media email is cc'd here - a spokesperson from the City would be good also, ideally the Mayor.

Thanks everyone,

Alissa

-----Original Message-----

From: Fry, Karen <Karen.Fry@vancouver.ca>  
Sent: Tuesday, July 26, 2022 8:31 AM  
To: Thibault, Alissa <alissa.thibault@bellmedia.ca>  
Cc: Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>; Media <media@vancouver.ca>  
Subject: [EXT]RE: CTV inquiry re: tent order

Hi Alissa  
I am thinking that Captain Trudeau may be trying to organize an availability.

-----Original Message-----

From: Thibault, Alissa <alissa.thibault@bellmedia.ca>

Sent: Tuesday, July 26, 2022 8:26 AM

To: Fry, Karen <Karen.Fry@vancouver.ca>

Subject: [EXT] CTV inquiry re: tent order

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

---

Morning Chief,

I'm wondering if you were available to speak on camera today about the tent order on Hastings?

Thanks so much,

Alissa

Alissa Thibault  
Reporter, CTV Vancouver

Sent from my iPhone

---

External Email: Please use caution when opening links and attachments / Courriel externe: Soyez prudent avec les liens et documents joints

**From:** "Scollard, Taryn" <taryn.scollard@vancouver.ca>  
**To:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"LaClaire, Lon" <lon.laclaire@vancouver.ca>  
**Date:** 7/11/2022 10:51:58 AM  
**Subject:** RE: DTES

Hi Karen – I can do that for sure, copying Vanco, my excellent admin.

\~

From Eng perspective – would include:

Mike Zupan

Jonathan McDermott

\~

Regards

Taryn

\~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>

**Sent:** Monday, July 11, 2022 10:45 AM

**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>;  
LaClaire, Lon <lon.laclaire@vancouver.ca>

**Cc:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>

**Subject:** DTES

\~

Hi Sandra and Taryn

I'd like to meet and chat about Hastings St.

Can we set something up this week (tomorrow afternoon?) – with a combined team of who you think should be involved?

\~

\~



*Karen Fry* (she/her)

Karen Fry | Fire Chief/General Manager  
Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ [karen.fry@vancouver.ca](mailto:karen.fry@vancouver.ca)

<http://vancouver.ca>

\~

\~

\~

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I am humbly thankful that I live and work on the territories of the xʷməŋ̱łəm̱ (Musqueam),  
ᑭᓐᓂᓐ 7mesh (Squamish) and ᑭᓐᓂᓐᓂᓐᓂᓐ (Tsleil-Waututh) Nations.

\~



**From:** ["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)  
**To:** ["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)  
**Date:** 7/26/2022 1:00:03 PM  
**Subject:** RE: E Hastings Media Scrum  
**Attachments:** Media Briefing Notes- Hastings Street.docx

Providing my speaking notes with the focus on the fire risk and Chief's order.

\~

**From:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>  
**Sent:** Tuesday, July 26, 2022 9:26 AM  
**To:** Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>  
**Cc:** Qereshniku, Natasha <Natasha.Qereshniku@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>  
**Subject:** RE: E Hastings Media Scrum

\~

Thanks, Matthew. Really appreciate wanting to be aligned.

\~

I think that's a sound approach if you're getting a lot of the same media. Have also discussed with Chief Fry.

\~

Krystyna is going to forward some of our materials to you, should they be helpful. I also think the 15 minute daily comms coordination call following the 8 AM partner meetings she's suggested may be helpful, if it would be to you.

\~

Let us know and thanks,  
Maria

\~

**From:** Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>  
**Sent:** Tuesday, July 26, 2022 9:21 AM  
**To:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>  
**Cc:** Qereshniku, Natasha <Natasha.Qereshniku@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>  
**Subject:** RE: E Hastings Media Scrum

\~

Appreciate the information.

Due the number of media requests and questions, I'm purposing I organize a media crum today just to address the fire specific questions only.

\~

Wondering your thoughts?

\~

**From:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>  
**Sent:** Tuesday, July 26, 2022 8:55 AM

To: Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>

Cc: Qereshniku, Natasha <[Natasha.Qereshniku@vancouver.ca](mailto:Natasha.Qereshniku@vancouver.ca)>; Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>; Domes, Krystyna <[Krystyna.Domes@vancouver.ca](mailto:Krystyna.Domes@vancouver.ca)>; Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; MacKenzie, Angela <[Angela.MacKenzie@vancouver.ca](mailto:Angela.MacKenzie@vancouver.ca)>

Subject: Re: E Hastings Media Scrum

\~

Hi Matthew,\~

\~

Given the significant work in front of our Operations folks right now and also that we have limited further info to share from yesterday's IB, we're not pursuing a scrum at this time.\~

\~

If we revisit this approach based on new information that will be helpful to media, we'll be in touch asap. We likely will do an avail at some point when we have more to share and the right people available.\~

\~

For now, we will use written response channels to minimize time needed of our ops folks.\~

\~

Copying others in as I know there have been a couple separate outreaches.\~

\~

Glad to chat.\~

\~

Maria\~

\~

On Jul 26, 2022, at 8:36 AM, Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)> wrote:

Hi Maria,

\~

Due to the interest from media, wanted to see your thoughts on having various city services address media questions today at some point.

\~

Thanks,

\~

Matthew Trudeau

Public Information Officer

Vancouver Fire Rescue Services

Office 604-665-6070

Cell s.15(1)(l)



*"WAKE UP VANCOUVER!" \~ Working Smoke Alarms and CO alarms Save Lives. \~ Statistics don't lie. \~ Are your alarms \~ working? \~ Will they wake you and your*

*family up when you need them?\~*

\~



- **Media Briefing Notes- Hastings Street**

- Here to specifically address the fire and life safety concerns on E Hastings St and the Fire Chief's Order
- There is significant concern for the well-being of unhoused people in the area as well as to businesses and structures in the area.
- We have recently seen the devastating impact that an exterior fire can have on a building as was seen on the Church fire at 169 E Hastings Street.
- So far this year, in the area, we have had 860 outdoor and structure fire with damage, 103% increase from 2018.
- There are a significant number of tents blocking entrance ways and that have open flame and cooking going on inside.
- The BC fire code, Vancouver Fire By law and Vancouver building code are all in contravention.
- Chief Fry Issued a Fire Chief's Order Yesterday to the City of Vancouver to address the serious life safety concerns with the tents and combustibles on the north and south side of the 100/200 block of E Hastings street. To be completed by July 27<sup>th</sup> at 1700
- This Chief's Order identifies serious risks from these structures and provides corrective measures to reduce the risk to the people and buildings in the area.
- Specific areas of concern are blocking exits and entrances to buildings, blocking fire department connections, blocking firefighting activities, large amounts of propane cylinders and storage of combustibles against buildings.
- This is a step in ensuring that risk factors that are known to cause significant death, damage and injury are reduced as much as possible.
- Fire prevention and public education have provided fire extinguisher training as well as fire safety messaging to community block wardens.
- Removed over 20 20lbs propane tanks in the last 2 weeks.

**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** "Trudeau, Matthew" <matthew.trudeau@vancouver.ca>  
"Renning, Rob" <rob.renning@vancouver.ca>  
**Date:** 7/28/2022 1:33:21 PM  
**Subject:** RE: FD3 Hastings Street

Yes, looks good with the 'unhoused' changes

\~

**From:** Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>  
**Sent:** Thursday, July 28, 2022 12:42 PM  
**To:** Renning, Rob <rob.renning@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Subject:** FD3 Hastings Street

\~

Hi Chief,

\~

Let me know your thoughts or if you would like any additional information included.

\~

Thanks,

\~

Matthew Trudeau  
Public Information Officer  
Vancouver Fire Rescue Services  
Office 604-665-6070  
Cell s.15(1)(l)



"WAKE UP VANCOUVER!"\~ Working Smoke Alarms and CO alarms Save Lives.\~ Statistics don't lie.\~ Are your alarms\~ working?\~ Will they wake you and your family up when you need them?

\~

\~

**From:** "Zak, MaryClare" <MaryClare.Zak@vancouver.ca>  
**To:** "Lam, Phoenix" <Phoenix.Lam@vancouver.ca>  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"Scollard, Taryn" <taryn.scollard@vancouver.ca>  
"Fry, Karen" <Karen.Fry@vancouver.ca>  
**Date:** 7/14/2022 5:08:43 PM  
**Subject:** RE: FOR REVIEW - East Hastings Community Update Note

Hi Phoenix, I have no issues with the emails coming from a generic account that's fine.

\~

I've also copied in Sue Baker who is now coordinating this work from an issues management perspective – helpful to include her in comms/messaging. \~\~

\~

Will provide feedback asap. mc

\~

**From:** Lam, Phoenix <Phoenix.Lam@vancouver.ca>  
**Sent:** Thursday, July 14, 2022 5:06 PM  
**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>  
**Subject:** FOR REVIEW - East Hastings Community Update Note

\~

Hi Sandra, MC, Taryn and Chief Fry,

\~

As discussed here is the community update for East Hastings. If you can review [this note](#) for accuracy and tone and provide feedback before **noon tomorrow**, that would be appreciated. Once this note is sent to Community, Paul would like to send to Mayor and Council as a FYI.

\~

Chief Fry, for context, last week, CMO asked us to send an update on sanitation to Community and Mayor and Council. We didn't include you for review last week as there were no fire safety elements. As the situation evolved this week, we have added the fire safety piece in the update and so we have included you for review.

\~

To reduce administrative time for ACCS and ENG, we propose for CEC to send the community/BIA updates via a generic city email, [DTEUpdates@vancouver.ca](mailto:DTEUpdates@vancouver.ca) from this point forward. MC I know you mentioned last week, the community update should come from you if it was from any city staff emails, is there the same concern for negative community reaction if it was sent from a generic account instead of you? Trying to reduce admin work on your end but happy to have you send as well if it will be better received.

\~

Thanks,

\~

Phoenix Lam 林雪 (she/her) | Communications Manager, Arts, Culture and Community Services



Civic Engagement and Communications | City of Vancouver

Office: 604-873-7626

Cell: s.15(1)(l)

[phoenix.lam@vancouver.ca](mailto:phoenix.lam@vancouver.ca)

\~

I am humbly thankful that I live and work on the unceded Homelands of the of the xʷməθN̓ł̓čəm (Musqueam), Ḵwíw̓mesh (Squamish), and Ḵ̓n̓ilwətaʔ (Tsleil-Waututh) Peoples.

\~

**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** "Renning, Rob" <rob.renning@vancouver.ca>  
**Date:** 7/25/2022 5:38:41 PM  
**Subject:** Re: Global News Interview Request

It's all good - I've spoken with Paul and city comms. I'm going to release the order -  
s.22(1)

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 5:34 PM, Renning, Rob <rob.renning@vancouver.ca> wrote:

Sorry Chief,

I just scanned the inbox:

s.22(1) . \~However; I  
suggest any media release should be coordinated with Paul Mochrie and crafted  
accordingly tomorrow.

Sent from my iPhone

Rob Renning\~|\~Deputy Fire Chief  
Community Safety and Risk Reduction Division  
Vancouver Fire Rescue Services  
#600 -\~ 575 west 8th Vancouver, B.C.\~V5Z 0C4  
Office\~604.665.6066



On Jul 25, 2022, at 16:30, Fry, Karen <Karen.Fry@vancouver.ca> wrote:

Hi~  
s.22(1) and can I do any media (or speak clearly) □  
hoping DC Renning or AC Meers can follow up with the media.

Karen Fry  
GM/Fire Chief Vancouver Fire Rescue Services

On Jul 25, 2022, at 4:09 PM, Lam, Phoenix  
<Phoenix.Lam@vancouver.ca> wrote:

Hi Chief Fry and Matthew,  
Over to you. Please reach out to global directly and let them know if you would like to take the interview.

\~

Thanks,

\~

Phoenix Lam (she/her) | Communications Manager, Arts, Culture and  
Community Services

Civic Engagement and Communications | City of Vancouver

Office: 604-873-7626

Cell: s.15(1)(l)

phoenix.lam@vancouver.ca

\~

I am humbly thankful that I live and work on the unceded Homelands of the of the  
xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səɫɪwətaɫ (Tsleil-  
Waututh) Peoples.

\~

\~

\~

---

From: Alicia Doyle <alicia.doyle@globalnews.ca>

Sent: Monday, July 25, 2022 4:06 PM

To: Media <media@vancouver.ca>; Jordan Armstrong

<jordan.armstrong@globalnews.ca>

Subject: [EXT] Global News Interview Request

\~

**City of Vancouver security warning:** Do not click on links or open attachments  
unless you were expecting the email and know the content is safe.

---

Hi there.

\~

Alicia Doyle here with Global News – reaching out to see if Chief Karen Fry or  
anyone else with the Vancouver Fire and Rescue Services – might be available for a  
zoom or on camera interview re: the order issued this afternoon to clear tents and  
structures along East Hastings Street due to safety concerns.



\~

Please let us know when you can..

\~

Thanks in advance.

\~

\~

**Alicia Doyle** Producer | Global BC/BC1  
Global News | Corus Entertainment  
7850 Enterprise St | Burnaby, BC V5A 1V7  
T: 778-459-9409  
E: [Alicia.Doyle@globalnews.ca](mailto:Alicia.Doyle@globalnews.ca)



\~

**From:** "Melles, Bruk" <Bruk.Melles@vancouver.ca>  
**To:** "Shamess, Albert" <Albert.Shamess@vancouver.ca>  
"Singh, Sandra" <Sandra.Singh@vancouver.ca>  
"Mauboules, Celine" <celine.mauboules@vancouver.ca>  
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>  
"Wittgens, Margaret" <Margaret.Wittgens@vancouver.ca>  
"Fry, Karen" <Karen.Fry@vancouver.ca>  
"Meers, Dave" <dave.meers@vancouver.ca>  
"Zupan, Mike" <mike.zupan@vancouver.ca>  
"Parker, Lisa" <Lisa.Parker@vancouver.ca>  
"Baker, Sue" <Sue.Baker@vancouver.ca>  
**Date:** 7/21/2022 8:55:15 AM  
**Subject:** RE: Hastings Block: Next Steps and a Few other items

---

Hi Albert,

I agree that is worth exploring given the complexities and needs here. \~ Celine and I had a similar chat about that last night as well.

It may also allow us to be able to keep in touch with folks that our Outreach team is working hard to connect with, understand where they're at and prepare for what housing options may arise in the future that meets their needs.

\~

---

**From:** Shamess, Albert <Albert.Shamess@vancouver.ca>  
**Sent:** Thursday, July 21, 2022 8:39 AM  
**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Wittgens, Margaret <Margaret.Wittgens@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>  
**Cc:** Lam, Phoenix <Phoenix.Lam@vancouver.ca>  
**Subject:** RE: Hastings Block: Next Steps and a Few other items

\~

Thanks Sandra – the biggest challenge we've had with encampments and now the situation on Hastings is the uncontrolled nature of people occupying different spaces and then the difficulties we have with moving them along. \~ The encampment process leads to safety issues, uncontrolled drug use, violence etc. \~ I'm wondering if a more practical solution may be a City organized, manned and controlled location in a park or on city property for those that need somewhere to stay on a temporary basis until housing would be available. \~ While It could provide a safe space for those that need it, it would also allow a degree of controlling access to the undesirable element. \~ \~I'm sure that this has been thought of before but wondering if given the problem isn't going to away, community led approaches tend to lead to more conflict than resolution and the ongoing challenges with resolving things that a more structured and controlled approach to temporary accommodation while awaiting housing might provide value.



\~  
Albert \~  
\~

**From:** Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>  
**Sent:** Wednesday, July 20, 2022 7:58 PM  
**To:** Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; Wittgens, Margaret <[Margaret.Wittgens@vancouver.ca](mailto:Margaret.Wittgens@vancouver.ca)>; Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; Shameess, Albert <[Albert.Shameess@vancouver.ca](mailto:Albert.Shameess@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; Parker, Lisa <[Lisa.Parker@vancouver.ca](mailto:Lisa.Parker@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
**Cc:** Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>  
**Subject:** Hastings Block: Next Steps and a Few other items

\~

Hi all,

\~

I had a chance to brief Paul on our discussion and plan today and he is supportive and raised a few extra points. Also, a follow-up below

\~

High-level Synopsis:

- ~~~~~ We need to move to taking down the structures swiftly: it is unsafe from a fire and traffic perspective and the community dynamic is increasingly unsafe as we see in encampments
- ~~~~~ We very much want to continue the work to develop the community-led cleaning initiative, work on day storage, and improve access to washrooms. All of this work will continue, but the structures need to come down now. We can have an encampment on the sidewalks
- ~~~~~ Scope: Hastings, both sides, Gore to Abbott
- ~~~~~ It happens that Karen was planning to issue a FCO. It will be issued on Monday, July 25.
- ~~~~~ Celine, Bruk and Sue will pull together Dept reps to start drafting Decampment Plan
- ~~~~~ - \~ \~ Monday we need to advise community partners\~
- ~~~~~ - \~ \~ We need quick action on the Regent given the existing order

\~

\~

Follow-ups: I had a few follow-up phone calls since our meeting

\~

Paul

- ~~~~~ Is supportive

\~

VPD:

- ~~~~~ Howard is very short staffed so they will need notice
- ~~~~~ Tan should be looped into the planning
- ~~~~~ Consider: Maybe we start with trying to enforce FCO without VPD and if it fails,



bring in VPD

\~

Parks:

- ||||| I gave Donnie a heads up because a lot of folks will head to parks
- ||||| We may need to augment their park rangers to help with camping management in the short term (i.e., people allowed to camp but need to bring tents down in the morning)
- ||||| Betty will connect with Celine

\~

Other Thoughts for Sue and team

\~

- ||||| Of course, we're going to need a really good Comms plan on this by Monday - especially related to why we are doing this when there is no housing
- ||||| What about the fact there is no housing; where do people go
- ||||| - \~ \~ Adding Phoenix to this email
- ||||| - \~ \~ celine, we will be moving into the new ESC on Aug 2 - should we ask BC Housing again for funding for the old ESC ops - perhaps this time to run as a shelter. EWR capacity was 30?

\~

Thanks all,

\~

Sandra

**From:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)  
**Date:** 7/13/2022 10:13:10 AM  
**Subject:** RE: Hastings St - Encampment Committee

Thank you Karen – appreciate your and your team doing the safety discussion/training and that messaging below to occupants is consistent as well with what I think we have been saying.

\~  
\~  
\~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Wednesday, July 13, 2022 10:09 AM  
**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>  
**Cc:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Connelly, Trevor <trevor.connelly@vancouver.ca>  
**Subject:** FW: Hastings St - Encampment Committee

\~

Hi Sandra and Taryn

Please see the reply from the Fire Commissioner and my communication regarding the cross-ministry group.

\~

Additionally, Vancouver Fire Rescue Services- Public Education Branch will be training, 8 Block Stewards and two Staff with the Vancouver Area Network of Drug Users, on Wednesday 13, 2022 at the Hastings Open Market starting at 3pm.

\~

Topics covered will include Fire Extinguisher Use, Tent and Tarp Safety, Fire and Life Safety around Buildings, Cooking and Open Flame Hazards, Spacing for Safety, and Lithium Ion Battery awareness.

\~

\~

\~

*The message to the occupants is that this encampment isn't safe but we want you to be as safe as you can under the current conditions. We still need to have the tents removed.*

\~

Karen

\~

**From:** Godlonton, Brian EMBC:EX <[Brian.Godlonton@gov.bc.ca](mailto:Brian.Godlonton@gov.bc.ca)>  
**Sent:** Tuesday, July 12, 2022 3:37 PM  
**To:** Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>  
**Subject:** [EXT] RE: Hastings St - Encampment Committee

\~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.



Good afternoon, Chief Fry

\~

Thank you for your email. Upon its receipt I shared your concerns with the Cross-Ministry Encampment Group and the Building and Safety Standards Branch as we discussed yesterday. My assistant deputy followed up with the Cross-Ministry group contact, Sarah Petrescu, who is a wealth of information. Fire safety in encampments is of concern across the province, and they've put together a Fire Safety in Encampments Resource that I have attached here for your use. Sarah has flagged your fire safety concerns to the group, which includes Coastal Health and BC Housing.

\~

s.13(1)

The Office of the Fire Commissioner can support your department in conducting investigations with your team, and can also assist in drafting fire orders from your department. In addition, the Building and Safety Standards Branch is available to provide support from the codes and standards perspective. Ultimately, the City of Vancouver encampment outreach team needs to be working very closely with your department to ensure the fire safety of all concerned in the DTES – those in encampments and those in the buildings surrounding the encampments. We can help arrange a meeting with the Cross-Ministry Encampment Group if that would be of assistance to you.

\~

I look forward to hearing from you about connecting you with the Cross-Ministry Encampment Group and/or with Building and Safety Standards Branch.

\~

Sincerely,

Brian

\~

**Brian Godlonton**

Fire Commissioner

Emergency [\[gov.bc.ca\]](http://gov.bc.ca) Management BC | \~Ministry of Public Safety & Solicitor General

[Office of the Fire Commissioner \[gov.bc.ca\]](http://gov.bc.ca)

[Emergency Management BC \[gov.bc.ca\]](http://gov.bc.ca)

14292 Green Timbers Way

Surrey BC V3T 0J4

Phone: 250-516-0721

*Follow the Office of the Fire Commissioner*



[\[twitter.com\]](https://twitter.com)



[\[facebook.com\]](https://facebook.com)

\~

\~

\~

\~

From: Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>



Sent: July 11, 2022 16:35

To: Godlonton, Brian EMBC:EX <[Brian.Godlonton@gov.bc.ca](mailto:Brian.Godlonton@gov.bc.ca)>

Subject: Hastings St - Encampment Committee

\~

**[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.**

\~

Fire Commissioner Godlonton

\~

I am hoping that you are still meeting regularly with the cross ministry encampment team. In the past couple of weeks, the area known as the downtown eastside, primarily Hastings St resembles an encampment on the sidewalks.

This has escalated to the point of 2 solid blocks of tents/structures and tarps against buildings and blocking doors.

\~

While I appreciate that there are advocates for many of these vulnerable people. I am extremely concerned with the safety in this area. The BC Fire Code is strict on combustibles materials against buildings risk of fire and under the BCBC Division B: Part 2, Section 2.4 Fire Hazards. Whether a building is sprinklered or not, a fire starting on the outside may quickly travel up the side of the building, under the sheaths and into the roof structure. We quickly saw this last week in this exact neighbourhood. We have had over 770 structure and outdoor fires in our downtown area (Halls 8,2,1) this year already. Fortunately, the response of our fire department and those buildings with sprinklers have reduced the impact from many of those fires.

\~

Apart from the risk to the buildings, and what can potentially happen to the hundreds of housing units located in the DTES, those living in these tents, structures are at a grave risk from being able to escape in the event of an emergency. Access to the buildings is also an issue for our firefighters and other responders.

\~

I am hoping that the ministries, especially BC Housing, the OFC and mental health and addictions can come together ASAP to step up and assist in assisting with either housing options, removal of the structures/hazards and/or treatment. I would be more than happy to speak to the committee, but also recognize that immediate action needs to occur. I do not have all of the answers but we need a team approach and all hands on deck for this one. As you know, removing tents, propane, belongings can be very traumatic and challenging.

\~

I am available most of this week (except Friday morning) if there is something that may help in addressing this. I would like to recommend that your cross ministry team come and understand firsthand what we are concerned about.

\~

\~

\~



Karen Fry (she/her)

Karen Fry | Fire Chief/General Manager

Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ [karen.fry@vancouver.ca](mailto:karen.fry@vancouver.ca)

<http://vancouver.ca> [\[can01.safelinks.protection.outlook.com\]](http://can01.safelinks.protection.outlook.com)

I am humbly thankful that I live and work on the territories of the x<sup>w</sup>məθN̓əčəm (Musqueam [\[can01.safelinks.protection.outlook.com\]](http://can01.safelinks.protection.outlook.com)), Ḵwí 7mesh (Squamish [\[can01.safelinks.protection.outlook.com\]](http://can01.safelinks.protection.outlook.com)) and Ōñēilwətaʔ / ŌñēšN̓ēw̓ilh (Waututh [\[can01.safelinks.protection.outlook.com\]](http://can01.safelinks.protection.outlook.com)) Nations.



**From:** ["Pontikis, Maria" <Maria.Pontikis@vancouver.ca>](mailto:Maria.Pontikis@vancouver.ca)  
**To:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**Date:** 7/25/2022 12:26:14 PM  
**Subject:** RE: Hastings Street - Key Messaging

Thanks, Karen. We're finalizing community and business updates, and a City information bulletin, all which will be issued following your Order. We can share these with you as well as our issues note and key messages. Just getting final signoffs.

~

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Monday, July 25, 2022 12:24 PM  
**To:** Pontikis, Maria <Maria.Pontikis@vancouver.ca>  
**Cc:** Mochrie, Paul <Paul.Mochrie@vancouver.ca>; Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>  
**Subject:** Hastings Street - Key Messaging

~

Hi Maria

In anticipation of a fire order coming out today, here are our key messages.  
It will be issued around 3pm via email.

~

- ~~~~~ Having tents/structures and storage on the sidewalks creates a huge risk to the buildings and their occupants, the people on the streets and our firefighters
- ~~~~~ Firefighters and first responders need to have clear and unfettered access to buildings and that is not feasible at the moment
- ~~~~~ To date this year, we have 860 reported outdoor and structure fires with damage in the downtown areas of our Halls 2,1,8. This is a 103% increase since 2018.
- ~~~~~ Many structures/tents are blocking emergency exits and access to fire department connections.
- ~~~~~ Open flames and fire hazards have been found throughout the area.
- ~~~~~ The BC Fire Code, the BC Building Code and Vancouver Fire By-Law are all in contravention.
- ~~~~~ VFRS has been providing fire extinguisher training and fire safety messaging with the community over the past couple of weeks. VFRS and Sanitation have removed over 20 20lb propane tanks from the Hastings Street



encampment in the last 2 weeks.

- ☐~~~~~ Fire spreads very quickly, when against a building, it will travel it up the outside and into the roof structure very easily. The church on East Hastings Street was a prime example of this.
- ☐~~~~~ The order requires that the tents, structures and storage are removed from the sidewalks and streets. We will work with the City of Vancouver Engineering and ACCS. We are not saying that people have to leave.

~



*Karen Fry* (she/her)

Karen Fry | Fire Chief/General Manager  
Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ [karen.fry@vancouver.ca](mailto:karen.fry@vancouver.ca)  
<http://vancouver.ca>

~

I am humbly thankful that I live and work on the territories of the xʷməθdōʔr̓əm (Musqueam), M̓q̓w̓ú 7mesh (Squamish) and l̓et̓ilwətaʔ / l̓et̓ Áet̓wít̓ Tleil-Waututh Nations.

~

**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
**Date:** 7/13/2022 10:08:55 AM  
**Subject:** RE: Hastings Tent Encampment Photos

---

Much appreciated, thanks Dave

-----Original Message-----

From: Meers, Dave <dave.meers@vancouver.ca>  
Sent: Wednesday, July 13, 2022 8:43 AM  
To: Fry, Karen <Karen.Fry@vancouver.ca>  
Cc: Connelly, Trevor <trevor.connelly@vancouver.ca>  
Subject: Hastings Tent Encampment Photos

Hi Chief Fry,

Here are some photos of the Hastings Street Tent Encampment that were taken by our Problem Buildings Team as requested. I am not sure how much they will help, but here you go.

Dave Meers | Assistant Chief (he, him)  
Vancouver Fire Rescue Services Community Safety Division | City of Vancouver  
[Dave.meers@vancouver.ca](mailto:Dave.meers@vancouver.ca)  
604-665-6045

---

— [website](#) [VanConnect](#) [twitter](#) [facebook](#) [Talk Vancouver](#) [LinkedIn](#) [Instagram](#)  
3-1-1

**From:** "Fry, Karen" <Karen.Fry@vancouver.ca>  
**To:** "Mike Bow" <Mike.Bow@globalnews.ca>  
**Date:** 7/26/2022 10:25:16 AM  
**Subject:** RE: Hastings Tent Situation

I believe that Captain Trudeau will be hosting a media availability today. (copied here)

\~

**From:** Mike Bow <Mike.Bow@globalnews.ca>  
**Sent:** Tuesday, July 26, 2022 9:52 AM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Alicia Doyle <alicia.doyle@globalnews.ca>  
**Subject:** [EXT] Hastings Tent Situation

\~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good morning Chief Fry,

\~

Would it be possible for us to send a camera over your way to clip you on your order to immediately remove the tents and structures from along East Hastings due to safety concerns please?

\~

Thanks,

Mike Bow | \~Supervising Producer\~ | \~Global Morning News Vancouver - a division of Corus Entertainment Inc.\~ | \~ T.604.364.1754\~ | \~[mike.bow@globalnews.ca](mailto:mike.bow@globalnews.ca) | \~7850 Enterprise St Burnaby V5A 1V7



\~  
\~  
\~



**From:** ["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
**To:** ["Steven Chang" <steven.chang@corusent.com>](mailto:steven.chang@corusent.com)  
**Date:** 7/26/2022 7:54:17 AM  
**Subject:** RE: Interview request - Mike Smyth Show

604 603-2401

\~

**From:** Steven Chang <steven.chang@corusent.com>  
**Sent:** Tuesday, July 26, 2022 7:54 AM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Cory Letendre <cory.letendre@corusent.com>  
**Subject:** [EXT] Re: Interview request - Mike Smyth Show

\~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Thanks Karen. What is the best phone number to reach you at?

\~

**980 CKNW**

**Steven Chang** \~ | Producer | 980 CKNW | C. 778.889,7885  
2100-700 West Georgia Street, Vancouver B.C., Canada V7K 1K9

**From:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Sent:** Tuesday, July 26, 2022 7:50 AM  
**To:** Steven Chang <steven.chang@corusent.com>  
**Cc:** Cory Letendre <cory.letendre@corusent.com>  
**Subject:** RE: Interview request - Mike Smyth Show

\~

This email is from an **EXTERNAL SENDER** | Ce courriel provient d'un **EXPÉDITEUR EXTERNE**

Hi Steven  
Sure

\~

**From:** Steven Chang <steven.chang@corusent.com>  
**Sent:** Tuesday, July 26, 2022 6:30 AM  
**To:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Cc:** Cory Letendre <cory.letendre@corusent.com>  
**Subject:** [EXT] Interview request - Mike Smyth Show

\~

**City of Vancouver security warning:** Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good morning,

\~

My name is Steven Chang and I am the producer of The Mike Smyth Show on 980 CKNW.\~

\~

We are planning to do a segment on the order to immediately remove tents and structures at East Hastings, and would like to have you on the show to discuss this development further with our host Mike Smyth.

\~

Would you be available to join us on the show today, Tuesday July 26<sup>th</sup>\~2022 at 11:30 am? It will be an interview over the phone.\~

\~

Please let me know if you have any questions or concerns. I have included our other producer Cory Letendre in this email as well for added communication.

\~

I look forward to hearing from you.

\~

Cheers,

\~

\~

**980|CKNW**

**Steven Chang**\~| Producer | 980 CKNW | C. 778.889,7885  
2100-700 West Georgia Street, Vancouver B.C., Canada V7K 1K9



**From:** "Renning, Rob" <rob.renning@vancouver.ca>  
**To:** "Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>  
"Meers, Dave" <dave.meers@vancouver.ca>  
**Date:** 7/28/2022 1:52:39 PM  
**Subject:** RE: Media Folder

Thanks Matt,

\~

I believe that you should probably forward the link to duty chiefs and all Chiefs so everyone is aware from the exempt team.

\~

**Rob Renning (He/Him) | Deputy Fire Chief**  
**VANCOUVER FIRE RESCUE SERVICES**  
Community Safety & Risk Reduction Division  
Fire Prevention, Community Safety, and Public Education

└─

Mail and Courier:  
600 – 575 West 8<sup>th</sup> Avenue  
Vancouver, BC V5Z 0C

└─



\~

"WAKE UP VANCOUVER!" ~ Working Smoke Alarms and CO alarms Save Lives. ~ Statistics don't lie. ~ Are your alarms ~ working? ~ Will they wake you and your family up when you need them?

└─

\~

\~

\~

I humbly acknowledge that I am a settler on the unceded land and territory of the xʷməŋm̓ə̌əm (Musqueam), Skwxwú7mesh (Squamish) and səɫwətaʔ / səɫwítulh (Tsleil-Waututh) Nations.

\~

**From:** Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>  
**Sent:** Thursday, July 28, 2022 1:49 PM  
**To:** Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>  
**Cc:** Fry, Karen <Karen.Fry@vancouver.ca>  
**Subject:** Media Folder

\~

A specific media folder has been created for fire data, media inquiries, media tracking and speaking notes.

I've put 2 files in this location for Hastings Street (accessible for Chief's and I):

\~

H:\\DEPARTMENTS\\PIO



\~

One of them is Sue Baker's updates and the other is the external messaging/media log that ill update.

\~

Matthew Trudeau

Public Information Officer

Vancouver Fire Rescue Services

Office 604-665-6070

Cell s.15(1)(l)



*"WAKE UP VANCOUVER!"\~ Working Smoke Alarms and CO alarms Save Lives.\~ Statistics don't lie.\~ Are your alarms\~ working?\~ Will they wake you and your family up when you need them?*

\~

\~

**From:** ["Baker, Sue" <Sue.Baker@vancouver.ca>](mailto:Sue.Baker@vancouver.ca)  
**To:** ["Singh, Sandra" <Sandra.Singh@vancouver.ca>](mailto:Sandra.Singh@vancouver.ca)  
["Zak, MaryClare" <MaryClare.Zak@vancouver.ca>](mailto:MaryClare.Zak@vancouver.ca)  
["Scollard, Taryn" <taryn.scollard@vancouver.ca>](mailto:taryn.scollard@vancouver.ca)  
["Zupan, Mike" <mike.zupan@vancouver.ca>](mailto:mike.zupan@vancouver.ca)  
["Mauboules, Celine" <celine.mauboules@vancouver.ca>](mailto:celine.mauboules@vancouver.ca)  
["Melles, Bruk" <Bruk.Melles@vancouver.ca>](mailto:Bruk.Melles@vancouver.ca)  
["Moss, Bob" <bob.moss@vancouver.ca>](mailto:bob.moss@vancouver.ca)  
["Carmen Hall" <chall@bchousing.org>](mailto:chall@bchousing.org)  
["Will Valenciano" <wvalenci@bchousing.org>](mailto:wvalenci@bchousing.org)  
["Maria Rodrigo" <mrodrigo@bchousing.org>](mailto:mrodrigo@bchousing.org)  
["Renning, Rob" <rob.renning@vancouver.ca>](mailto:rob.renning@vancouver.ca)  
["Meers, Dave" <dave.meers@vancouver.ca>](mailto:dave.meers@vancouver.ca)  
["Nicole O'Connor" <noconnor@bchousing.org>](mailto:noconnor@bchousing.org)  
["Etherington, Caitlin \[VCH\]" <Caitlin.Etherington@vch.ca>](mailto:Caitlin.Etherington@vch.ca)  
["Tran, Tan" <tan.tran@vpd.ca>](mailto:tan.tran@vpd.ca)  
["Partridge, Stephane \[VCH\]" <Stephane.Partridge@vch.ca>](mailto:Stephane.Partridge@vch.ca)  
["Lepps, Betty" <Betty.Lepps@vancouver.ca>](mailto:Betty.Lepps@vancouver.ca)  
[hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org)  
[hhartman@bchousing.org](mailto:hhartman@bchousing.org)  
[sallen@bchousing.org](mailto:sallen@bchousing.org)  
["Fry, Karen" <Karen.Fry@vancouver.ca>](mailto:Karen.Fry@vancouver.ca)  
[BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca)  
["ALLEN, Decker" <Decker.ALLEN@vpd.ca>](mailto:Decker.ALLEN@vpd.ca)  
["MacGregor, Adam" <adam.macgregor@vpd.ca>](mailto:adam.macgregor@vpd.ca)  
["Ash, Randy \\[VCH\]" <Randy.ash@vch.ca>](mailto:Randy.ash@vch.ca)  
["Taki, Richard \\[VCH\]" <richard.taki@vch.ca>](mailto:richard.taki@vch.ca)  
["Parker, Lisa" <Lisa.Parker@vancouver.ca>](mailto:Lisa.Parker@vancouver.ca)  
["Sidwell, Amy" <Amy.Sidwell@vancouver.ca>](mailto:Amy.Sidwell@vancouver.ca)  
["Domes, Krystyna" <Krystyna.Domes@vancouver.ca>](mailto:Krystyna.Domes@vancouver.ca)  
["Lam, Phoenix" <Phoenix.Lam@vancouver.ca>](mailto:Phoenix.Lam@vancouver.ca)  
["Hurford, Dianna" <Dianna.Hurford@vancouver.ca>](mailto:Dianna.Hurford@vancouver.ca)  
["Shamess, Albert" <Albert.Shamess@vancouver.ca>](mailto:Albert.Shamess@vancouver.ca)  
["Holliday, Elizabeth \[VC\] \\[Elizabeth.Holliday@vch.ca\]" <Elizabeth.Holliday@vch.ca>](mailto:Elizabeth.Holliday@vch.ca)  
["Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>](mailto:Branislav.Henselmann@vancouver.ca)  
["Rosa, Donnie" <Donnie.Rosa@vancouver.ca>](mailto:Donnie.Rosa@vancouver.ca)  
["Guerette, Jeannine" <Jeannine.Guerette@vancouver.ca>](mailto:Jeannine.Guerette@vancouver.ca)  
["Emma Talbott" <etalbott@bchousing.org>](mailto:etalbott@bchousing.org)  
["LaClaire, Lon" <lon.laclaire@vancouver.ca>](mailto:lon.laclaire@vancouver.ca)  
["Ali, Shabna" <Shabna.Ali@vancouver.ca>](mailto:Shabna.Ali@vancouver.ca)  
["Magnusson, Rachel" <Rachel.Magnusson@vancouver.ca>](mailto:Rachel.Magnusson@vancouver.ca)

[Kristen.Farquharson@vch.ca](mailto:Kristen.Farquharson@vch.ca)  
["Trudeau, Matthew" <Matthew.Trudeau@vancouver.ca>](mailto:Matthew.Trudeau@vancouver.ca)  
["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)  
["Gosal, Jaeten" <Jaeten.Gosal@vancouver.ca>](mailto:Jaeten.Gosal@vancouver.ca)  
["Gosal, Jaeten" <Jaeten.Gosal@vancouver.ca>](mailto:Jaeten.Gosal@vancouver.ca)  
["Cornborough, Andrea" <Andrea.Cornborough@vancouver.ca>](mailto:Andrea.Cornborough@vancouver.ca)  
["LEE, Rich" <rich.lee@vpd.ca>](mailto:rich.lee@vpd.ca)

**Date:** 7/29/2022 2:29:17 PM  
**Subject:** RE: Morning check in minutes Friday, July 29-00 block-300 block Hastings-AMMENDED

Hello everyone and thank you for your participation in today's meeting, Friday, July 29, 2022. Below are today's minutes. Please let me know if there are any errors or omissions.

\~

There will be no meeting on Monday, August 1<sup>st</sup>, our next meeting will be Tuesday, August 2<sup>nd</sup> at 8am.

\~

**Date:** Friday, July 29

**Time:** 8:00 am – 8:30 am

\~

#### **In Attendance**

- ☐ ~~~~~ COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐ ~~~~~ COV ACCS: Sandra Singh, MaryClare Zak, Andrea Cornborough, Jaeten Gosal
- ☐ ~~~~~ COV Engineering: Lon LaClaire, Albert Shames, Mike Zupan, Amy Sidwell, Krystyna Domes
- ☐ ~~~~~ Parks: Betty Lepps, Jeannine Guerette
- ☐ ~~~~~ VFRS: Karen Fry, Rob Renning, Dave Meers, Matthew Trudeau
- ☐ ~~~~~ VPD: Tan Tran
- ☐ ~~~~~ BC Housing: Carmen Hall, Will Valenciano, Cluny MacPherson, Nicole O'Connor, Emma Talbott
- ☐ ~~~~~ VCH: Richard Taki, Miranda Compton, Kristen Farquharson
- ☐ ~~~~~ BC Gov: Meghan Will

\~

#### **1. ~~~~~ VPD Involvement**

- ☐ ~~~~~ Need to have conversations about the role of VPD in the current implementation, as well as about the longer term support for structure removals
  - ⓐ **ACTION:** Sue to organize meeting with VPD about engagement in current process
  - ⓑ **ACTION:** Sandra and Lon to meet with VPD about longer term engagement

\~

#### **2. ~~~~~ Flyer & Poster Distribution**

- ☐ ~~~~~ Flyering happened yesterday and overall went well, people were receptive



- ☐ ~~~~~ Halfway through advocacy groups asked for them to stop because of perceived differences in language between Fire Order and flyer being distributed
- ☐ ~~~~~ VFRS came down and supported in educating on the Fire Order, allowing flyering to continue

\~

### 3. ~~~~~ Structure Removal

- ☐ ~~~~~ Operational Plan has been drafted and will be shared with the group this afternoon
  - Ⓢ ACTION: Sue and Bruk to share draft with all parties shortly
- ☐ ~~~~~ Beginning Wednesday, Aug 3<sup>rd</sup> with priority area removals
- ☐ ~~~~~ Small teams, with ENG and VFRS, and will assess level of compliance / how long each area takes
- ☐ ~~~~~ Establishing a Coordination Centre s.15(1)(l) next week where morning stand-ups and mustering will happen
- ☐ ~~~~~ Beginning on the 8<sup>th</sup> the larger operation will begin, block by block

\~

### 4. ~~~~~ Fire Safety

- ☐ ~~~~~ No updates today

\~

### 5. ~~~~~ Pidgeon Park & Washroom Trailer

- ☐ ~~~~~ No updates today

\~

### 6. ~~~~~ Meal Programming

- ☐ ~~~~~ No updates today

### 7. ~~~~~ Community Groups

- ☐ ~~~~~ BIAs approached City Manager about concerns, Paul and Sandra met with groups yesterday
  - Ⓢ Concerns about what happens in adjacent areas when the structures come down
- ☐ ~~~~~ Meeting with VANDU will not be happening, have asked for updates in writing

\~

### 8. ~~~~~ Communications Plan

- ☐ ~~~~~ Community update draft will be circulated by 10am today
  - Ⓢ All business groups will need to sign off on their area
  - Ⓢ ACTION: All business units to sign off on draft community update ASAP today
- ☐ ~~~~~ Heat Map posters are being printed and distributed today
  - Ⓢ MaryClare to work with OPS and others to distribute

\~

### 9. ~~~~~ Day Storage for Personal Belongings

- ☐ ~~~~~ No updates today

\~

### 10. ~~~~~ Carnegie Outreach Update

- ☐ ~~~~~ No update today

\~

**11. Health Update**

☐ No updates today

\~

**12. BC Housing**

☐ Working with NPOs to turn over rooms quickly ☐ will not be immediate

☐ Looking at potential immediate shelter options

🕒 **ACTION:** Will and Celine to coordinate on shelter planning

☐ Have a NPO weekly meeting today, speaking further about fire extinguishers and experience on the ground

\~

**13. Other Updates/Emerging Issues**

☐ No meeting on holiday Monday

\~  
\~

**Sue Baker | Manager, Homelessness Response Coordination**  
Housing & Homelessness Services | City of Vancouver

\~

---

**From:** Baker, Sue <Sue.Baker@vancouver.ca>

**Sent:** Thursday, July 28, 2022 1:26 PM

**To:** Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>; Tran, Tan <tan.tran@vpd.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; Lepps, Betty <Betty.Lepps@vancouver.ca>; hglazebrook@bchousing.org; hhartman@bchousing.org; sallen@bchousing.org; Fry, Karen <Karen.Fry@vancouver.ca>; BES.DOBRECI@vpd.ca; ALLEN, Decker <Decker.ALLEN@vpd.ca>; MacGregor, Adam <adam.macgregor@vpd.ca>; Ash, Randy (VCH) <Randy.ash@vch.ca>; Taki, Richard (VCH) <richard.taki@vch.ca>; Parker, Lisa <Lisa.Parker@vancouver.ca>; Sidwell, Amy <Amy.Sidwell@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Holliday, Elizabeth [VC] (Elizabeth.Holliday@vch.ca) <Elizabeth.Holliday@vch.ca>; Henselmann, Branislav <Branislav.Henselmann@vancouver.ca>; Rosa, Donnie <Donnie.Rosa@vancouver.ca>; Guerette, Jeannine <Jeannine.Guerette@vancouver.ca>; Emma Talbott <etalbott@bchousing.org>; LaClaire, Lon <lon.laclaire@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Magnusson, Rachel <Rachel.Magnusson@vancouver.ca>; Kristen.Farquharson@vch.ca; Trudeau, Matthew <Matthew.Trudeau@vancouver.ca>; LEE, Rich <rich.lee@vpd.ca>; Gosal, Jaeten <Jaeten.Gosal@vancouver.ca>; Gosal, Jaeten <Jaeten.Gosal@vancouver.ca>; Cornborough, Andrea <Andrea.Cornborough@vancouver.ca>

**Cc:** McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>



**Subject: RE: Morning check in minutes Thursday, July 28-00 block-300 block Hastings- AMMENDED**

\~

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes. Please let me know if there are any errors or omissions.

\~

**Please note amendment for Parks Board report below as they are expecting a Fire Order rather than requesting one as originally recorded in the minutes.**

\~

**Date: Thursday, July 28**

**Time: 8:00 am to 8:30 am**

\~

**In Attendance**

- ☐ ~~~~~ COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐ ~~~~~ COV ACCS: Sandra Singh, MaryClare Zak, Shabna Ali
- ☐ ~~~~~ COV Engineering: Mike Zupan, Amy Sidwell, Krystyna Domes
- ☐ ~~~~~ Parks: Betty Lepps
- ☐ ~~~~~ VFRS: Dave Meers, Matthew Trudeau
- ☐ ~~~~~ VPD: Tan Tran
- ☐ ~~~~~ BC Housing: Carmen Hall, Will Valenciano, Cluny MacPherson, Nicole OConnor
- ☐ ~~~~~ VCH: Richard Taki, Miranda Compton, Kristen Farquharson

\~

**1. ~~~~~ Flyer & Poster Distribution**

- ☐ ~~~~~ Sue and a member of ENG will be distributing flyers immediately after this meeting
- ☐ ~~~~~ The flyer is high level, speaks to storage and daytime spaces that will be coming available
- ☐ ~~~~~ Posters will be put up in the area on Friday morning
  - ⊙ Need to determine how long the posters will remain up for

\~

**2. ~~~~~ Structure Removal**

- ☐ ~~~~~ Operational Plans have been developed by Engineering and Homelessness Services
  - ⊙ **ACTION:** Celine to organize meeting with all parties to walk through operational plans

\~

**3. ~~~~~ Fire Safety**

- ☐ ~~~~~ No updates today

\~

**4. ~~~~~ Pidgeon Park & Washroom Trailer**

- ☐ ~~~~~ No updates today

\~

**5. ~~~~~ Meal Programming**

- ☐ ~~~~~ No updates today



## 6.~~~~~ Community Groups

- ~~~~~ VANDU has requested for the next Working Group meeting to happen outside at Carrall and Hastings
  - Have replied that this would not be possible
- ~~~~~ Most of the participants walked out of the last meeting, unsure if group will want to meet again
- ~~~~~ An email update with the handout information went out yesterday, including CCRN

\\~

## 7.~~~~~ Communications Plan

- ~~~~~ Community updates are still scheduled for Fridays
- ~~~~~ An update went out earlier this week, another will go out on Friday
- ~~~~~ There is an email address created for communication around this
- ~~~~~ There is a messaging document that is in place, will be updated as required
  - ACTION: Krystyna and Matthew Trudeau to discuss messaging for frontline VFRS staff
- ~~~~~ Phoenix is away for next week □Krystyna is the lead for communications and media requests
  - All media requests should be sent to [media@vancouver.ca](mailto:media@vancouver.ca)
  - Krystyna's cell: 5.15(1)(1)

\\~

## 8.~~~~~ Day Storage for Personal Belongings

- ~~~~~ Confirming operational plan with thought this was Aboriginal Policing Centre, not VAFCS about operating 390 Main
  - Looking at a food truck option for meal program
- ~~~~~ 327 Main St
  - Building not suitable for immediate storage option next week, need to look for alternative space
  - ACTION: ACCS further discussion offline
  - still hope to use the back lot for a washroom trailer
- ~~~~~ 390 Main St – Dianna, Shabna, and Mike taking lead with non-profits for accessible storage at 390 Main St
  - Aboriginal Policing Centre will be taking over the lease, managing the space
  - Will include daytime space, storage, and meals
- ~~~~~ Bringing technical groups together to build these systems

\\~

## 9.~~~~~ Carnegie Outreach Update

- ~~~~~ Numbers are a little over 500, do not yet have this morning's exact number
- ~~~~~ Working on a list of people they are seeing regularly, determining who is homeless, what needs they may have
- ~~~~~ Spending time in the area in the afternoons to make sure people are supported through the heat

\\~

## 10.~~~ Health Update

- ~~~~~ IHOT will be making themselves available for support through the deconstructing



☐-~SP will be meeting with Watari around mental health supports

~

#### 11.~ BC Housing

☐-~ Senior leadership is reviewing budgets submitted by City

☐-~ Working to expedite turnover and renovations of rooms in the area

☐-~ Looking at longer term tenant relocation for some buildings, including Gastown Hotel, may take several months

☐-~ Blood Alley will be opening in September, will create 60 vacancies

~

#### 12.~ Other Updates/Emerging Issues

##### Crab Park

☐-~ Currently 89 tents in the Park, down from 99 last week

☐-~ Expecting a Fire Order to remove propane tanks and other hazards, as well as space tents 3' apart (amendment)

~

##### VPD Support

☐-~ VPD will require a week's notice to support enforcement action

☐-~ VPD will be invited to operational plan walkthrough today

Ⓢ ACTION: Mike to send draft operational plan to Tan

~

~

~

~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

~

From: Baker, Sue

Sent: Thursday, July 28, 2022 1:12 PM

To: Singh, Sandra <[sandra.singh@vancouver.ca](mailto:sandra.singh@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>; Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>; Carmen Hall <[chall@bchousing.org](mailto:chall@bchousing.org)>; Will Valenciano <[wvalenci@bchousing.org](mailto:wvalenci@bchousing.org)>; Maria Rodrigo <[mrodrigo@bchousing.org](mailto:mrodrigo@bchousing.org)>; Renning, Rob <[rob.renning@vancouver.ca](mailto:rob.renning@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Nicole O'Connor <[noconnor@bchousing.org](mailto:noconnor@bchousing.org)>; Etherington, Caitlin [VCH] <[Caitlin.Etherington@vch.ca](mailto:Caitlin.Etherington@vch.ca)>; Tran, Tan <[tan.tran@vpd.ca](mailto:tan.tran@vpd.ca)>; Partridge, Stephane [VCH] <[Stephane.Partridge@vch.ca](mailto:Stephane.Partridge@vch.ca)>; Lepps, Betty <[Betty.Lepps@vancouver.ca](mailto:Betty.Lepps@vancouver.ca)>; [hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org); [hhartman@bchousing.org](mailto:hhartman@bchousing.org); [sallen@bchousing.org](mailto:sallen@bchousing.org); Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; [BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca); ALLEN, Decker <[Decker.ALLEN@vpd.ca](mailto:Decker.ALLEN@vpd.ca)>; MacGregor, Adam <[adam.macgregor@vpd.ca](mailto:adam.macgregor@vpd.ca)>; Ash, Randy (VCH) <[Randy.ash@vch.ca](mailto:Randy.ash@vch.ca)>; Taki, Richard (VCH) <[richard.taki@vch.ca](mailto:richard.taki@vch.ca)>; Parker, Lisa <[lisa.parker@vancouver.ca](mailto:lisa.parker@vancouver.ca)>; Sidwell, Amy <[Amy.Sidwell@vancouver.ca](mailto:Amy.Sidwell@vancouver.ca)>; Domes, Krystyna <[krystyna.domes@vancouver.ca](mailto:krystyna.domes@vancouver.ca)>; Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>; Hurford, Dianna <[dianna.hurford@vancouver.ca](mailto:dianna.hurford@vancouver.ca)>; Shameess, Albert <[albert.shameess@vancouver.ca](mailto:albert.shameess@vancouver.ca)>; Holliday, Elizabeth [VC] <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)> <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)>; Henselmann, Branislav



<[branislav.henselmann@vancouver.ca](mailto:branislav.henselmann@vancouver.ca)>; Rosa, Donnie <[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Guerette, Jeannine <[jeannine.guerette@vancouver.ca](mailto:jeannine.guerette@vancouver.ca)>; Emma Talbott <[etalbott@bchousing.org](mailto:etalbott@bchousing.org)>; LaClaire, Lon <[lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)>; Ali, Shabna <[Shabna.Ali@vancouver.ca](mailto:Shabna.Ali@vancouver.ca)>; Magnusson, Rachel <[rachel.magnusson@vancouver.ca](mailto:rachel.magnusson@vancouver.ca)>; [Kristen.Farquharson@vch.ca](mailto:Kristen.Farquharson@vch.ca); Trudeau, Matthew <[matthew.trudeau@vancouver.ca](mailto:matthew.trudeau@vancouver.ca)>; LEE, Rich <[rich.lee@vpd.ca](mailto:rich.lee@vpd.ca)>; Gosal, Jaeten <[Jaeten.Gosal@vancouver.ca](mailto:Jaeten.Gosal@vancouver.ca)>; Gosal, Jaeten <[Jaeten.Gosal@vancouver.ca](mailto:Jaeten.Gosal@vancouver.ca)>  
Cc: McElroy, Jeremy <[Jeremy.McElroy@vancouver.ca](mailto:Jeremy.McElroy@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>  
Subject: RE: Morning check in minutes Thursday, July 28-00 block-300 block Hastings

\~  
Hello everyone and thank you for your participation in today's meeting. Below are today's minutes.  
Please let me know if there are any errors or omissions.

\~

**Date: Thursday, July 28**

**Time: 8:00 am – 8:30 am**

\~

#### **In Attendance**

- ☐-~~~~ COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐-~~~~ COV ACCS: Sandra Singh, MaryClare Zak, Shabna Ali
- ☐-~~~~ COV Engineering: Mike Zupan, Amy Sidwell, Krystyna Domes
- ☐-~~~~ Parks: Betty Lepps
- ☐-~~~~ VFRS: Dave Meers, Matthew Trudeau
- ☐-~~~~ VPD: Tan Tran
- ☐-~~~~ BC Housing: Carmen Hall, Will Valenciano, Cluny MacPherson, Nicole OConnor
- ☐-~~~~ VCH: Richard Taki, Miranda Compton, Kristen Farquharson

\~

#### **1.~~~~~ Flyer & Poster Distribution**

- ☐-~~~~ Sue and a member of ENG will be distributing flyers immediately after this meeting
- ☐-~~~~ The flyer is high level, speaks to storage and daytime spaces that will be coming available
- ☐-~~~~ Posters will be put up in the area on Friday morning
- Ⓞ Need to determine how long the posters will remain up for

\~

#### **2.~~~~~ Structure Removal**

- ☐-~~~~ Operational Plans have been developed by Engineering and Homelessness Services
- Ⓞ **ACTION:** Celine to organize meeting with all parties to walk through operational plans

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#### **3.~~~~~ Fire Safety**

- ☐-~~~~ No updates today

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#### **4.~~~~~ Pidgeon Park & Washroom Trailer**



☐ ~~~~~ No updates today

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#### 5. ~~~~~ Meal Programming

☐ ~~~~~ No updates today

#### 6. ~~~~~ Community Groups

☐ ~~~~~ VANDU has requested for the next Working Group meeting to happen outside at Carrall and Hastings

⊙ Have replied that this would not be possible

☐ ~~~~~ Most of the participants walked out of the last meeting, unsure if group will want to meet again

☐ ~~~~~ An email update with the handout information went out yesterday, including CCRN

\\~

#### 7. ~~~~~ Communications Plan

☐ ~~~~~ Community updates are still scheduled for Fridays

☐ ~~~~~ An update went out earlier this week, another will go out on Friday

☐ ~~~~~ There is an email address created for communication around this

☐ ~~~~~ There is a messaging document that is in place, will be updated as required

⊙ ACTION: Krystyna and Matthew Trudeau to discuss messaging for frontline VFRS staff

☐ ~~~~~ Phoenix is away for next week – Krystyna is the lead for communications and media requests

⊙ All media requests should be sent to [media@vancouver.ca](mailto:media@vancouver.ca)

⊙ Krystyna's cel s.15(1)(l)

\\~

#### 8. ~~~~~ Day Storage for Personal Belongings

☐ ~~~~~ Confirming operational plan with thought this was Aboriginal Policing Centre, not VAFCS about operating 390 Main

⊙ Looking at a food truck option for meal program

☐ ~~~~~ 327 Main St

⊙ Building not suitable for immediate storage option next week, need to look for alternative space

ACTION: ACCS further discussion offline

⊙ Still hope to use the back lot for a washroom trailer

☐ ~~~~~ 390 Main St – Dianna, Shabna, and Mike taking lead with non-profits for accessible storage at 390 Main St

⊙ Aboriginal Policing Centre will be taking over the lease, managing the space

⊙ Will include daytime space, storage, and meals

☐ ~~~~~ Bringing technical groups together to build these systems

\\~

#### 9. ~~~~~ Carnegie Outreach Update

☐ ~~~~~ Numbers are a little over 500, do not yet have this morning's exact number

☐ ~~~~~ Working on a list of people they are seeing regularly, determining who is homeless, what needs they may have

- ☐-|-|-|-|- Spending time in the area in the afternoons to make sure people are supported through the heat

\~

#### 10.|-|- Health Update

- ☐-|-|-|-|- IHOT will be making themselves available for support through the deconstructing
- ☐-|-|-|-|- SP will be meeting with Watari around mental health supports

\~

#### 11.|-|- BC Housing

- ☐-|-|-|-|- Senior leadership is reviewing budgets submitted by City
- ☐-|-|-|-|- Working to expedite turnover and renovations of rooms in the area
- ☐-|-|-|-|- Looking at longer term tenant relocation for some buildings, including Gastown Hotel, may take several months
- ☐-|-|-|-|- Blood Alley will be opening in September, will create 60 vacancies

\~

#### 12.|-|- Other Updates/Emerging Issues

##### Crab Park

- ☐-|-|-|-|- Currently 89 tents in the Park, down from 99 last week
- ☐-|-|-|-|- Seeking a Fire Order to remove propane tanks and other hazards, as well as space tents 3' apart

\~

##### VPD Support

- ☐-|-|-|-|- VPD will require a week's notice to support enforcement action
  - ☐-|-|-|-|- VPD will be invited to operational plan walkthrough today
- Ⓢ ACTION: Mike to send draft operational plan to Tan

\~

\~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

\~

From: Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

Sent: Wednesday, July 27, 2022 9:20 AM

To: Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>; Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>; Carmen Hall <[chall@bchousing.org](mailto:chall@bchousing.org)>; Will Valenciano <[wvalenci@bchousing.org](mailto:wvalenci@bchousing.org)>; Maria Rodrigo <[mrodrigo@bchousing.org](mailto:mrodrigo@bchousing.org)>; Renning, Rob <[rob.renning@vancouver.ca](mailto:rob.renning@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Nicole O'Connor <[noconnor@bchousing.org](mailto:noconnor@bchousing.org)>; Etherington, Caitlin [VCH] <[Caitlin.Etherington@vch.ca](mailto:Caitlin.Etherington@vch.ca)>; Tran, Tan <[tan.tran@vpd.ca](mailto:tan.tran@vpd.ca)>; Partridge, Stephane [VCH] <[Stephane.Partridge@vch.ca](mailto:Stephane.Partridge@vch.ca)>; Lepps, Betty <[Betty.Lepps@vancouver.ca](mailto:Betty.Lepps@vancouver.ca)>; [hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org); [hhartman@bchousing.org](mailto:hhartman@bchousing.org); [sallen@bchousing.org](mailto:sallen@bchousing.org); Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; [BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca); ALLEN, Decker <[Decker.ALLEN@vpd.ca](mailto:Decker.ALLEN@vpd.ca)>; MacGregor, Adam <[adam.macgregor@vpd.ca](mailto:adam.macgregor@vpd.ca)>; Ash, Randy (VCH) <[Randy.ash@vch.ca](mailto:Randy.ash@vch.ca)>; Taki, Richard (VCH) <[richard.taki@vch.ca](mailto:richard.taki@vch.ca)>; Parker, Lisa <[Lisa.Parker@vancouver.ca](mailto:Lisa.Parker@vancouver.ca)>; Sidwell, Amy <[Amy.Sidwell@vancouver.ca](mailto:Amy.Sidwell@vancouver.ca)>; Domes, Krystyna



<[Krystyna.Domes@vancouver.ca](mailto:Krystyna.Domes@vancouver.ca)>; Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>; Hurford, Dianna <[Dianna.Hurford@vancouver.ca](mailto:Dianna.Hurford@vancouver.ca)>; Shames, Albert <[Albert.Shames@vancouver.ca](mailto:Albert.Shames@vancouver.ca)>; Holliday, Elizabeth [VC] ([Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)) <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)>; Henselmann, Branislav <[Branislav.Henselmann@vancouver.ca](mailto:Branislav.Henselmann@vancouver.ca)>; Rosa, Donnie <[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Guerette, Jeannine <[Jeannine.Guerette@vancouver.ca](mailto:Jeannine.Guerette@vancouver.ca)>; Emma Talbott <[etalbott@bchousing.org](mailto:etalbott@bchousing.org)>; LaClaire, Lon <[lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)>; Ali, Shabna <[Shabna.Ali@vancouver.ca](mailto:Shabna.Ali@vancouver.ca)>; Magnusson, Rachel <[Rachel.Magnusson@vancouver.ca](mailto:Rachel.Magnusson@vancouver.ca)>; [Kristen.Farquharson@vch.ca](mailto:Kristen.Farquharson@vch.ca); Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>; LEE, Rich <[rich.lee@vpd.ca](mailto:rich.lee@vpd.ca)>

Cc: McElroy, Jeremy <[Jeremy.McElroy@vancouver.ca](mailto:Jeremy.McElroy@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

Subject: RE: Morning check in minutes Wednesday, July 27-00 block-300 block Hastings

\~

Hello everyone and thank you for your participation in today's meeting, Wednesday, July 27, 2022.  
Below are today's minutes. Please let me know if there are any errors or omissions.

\~

#### In Attendance

- ☐-|-|-|-|- COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐-|-|-|-|- COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford, Shabna Ali, Phoenix Lam
- ☐-|-|-|-|- COV Engineering: Albert Shames, Mike Zupan, Lisa Parker Amy Sidwell, Krystyna Domes
- ☐-|-|-|-|- Parks: Donnie Rosa, Betty Lepps, Jeannine Guerette
- ☐-|-|-|-|- VFRS: Rob Renning, Dave Meers, Matthew Trudeau
- ☐-|-|-|-|- VPD: Tan Tran
- ☐-|-|-|-|- BC Housing: Carmen Hall, Will Valenciano, Cluny MacPherson, Nicole O'Connor, Emma Talbott, Henry Glazebrook
- ☐-|-|-|-|- VCH: Steph Partridge, Randy Ash, Richard Taki, Miranda Compton, Kristen Farquharson

\~

#### 1.|-|-|-|-|- Flyer & Poster Distribution

- ☐-|-|-|-|- Sue and a member of ENG will be distributing flyers tomorrow at 8am
- ☐-|-|-|-|- The flyer is high level, speaks to storage and daytime spaces that will be coming available
- ☐-|-|-|-|- Posters will be put up in the area on Friday morning

\~

#### 2.|-|-|-|-|- Structure Removal

- ☐-|-|-|-|- Clearing of high priority areas will begin on Wednesday, August 3rd
- ☐-|-|-|-|- Block by block cleaning will begin on Tuesday, August 9th

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#### 3.|-|-|-|-|- Fire Safety

- ☐-|-|-|-|- In response to community request, VFRS gave a fire safety talk at Oppenheimer Park yesterday
- ☐-|-|-|-|- Asked to attend by a local group concerned about increase in fires
- ☐-|-|-|-|- Spoke about fire safety in SROs, answered questions
- ☐-|-|-|-|- Was a positive experience

\~

#### 4.|-|-|-|-|- Pidgeon Park - Washroom Trailer



☐ ~~~~~ Still working with contractor to install new APT

☐ ~~~~~ Funding for attendants has been confirmed

\\~

#### 5. ~~~~~ Meal Programming

☐ ~~~~~ Continuing with ABLF meal distribution

☐ ~~~~~ As we move into 390 Main St and 41 E Hastings will be introducing meal programming to these spaces

#### 6. ~~~~~ Community Groups

☐ ~~~~~ Have drafted email to working group about next steps

⊙ Will include the same language as the flyer about starting with high priority areas, then moving block by block

☐ ~~~~~ VANDU has requested to meet with us when we have a plan

\\~

#### 7. ~~~~~ Day Storage for Personal Belongings

☐ ~~~~~ Confirm with Legal the requirements around storage

☐ ~~~~~ 327 Main St – Sue and Bruk leading process to secure space for outdoor storage

☐ ~~~~~ 390 Main St – Dianna, Shabna, and Mike taking lead with non-profits for accessible storage at 390 Main St

⊙ Aboriginal Friendship Centre will be taking over the lease, managing the space

⊙ Will include daytime space, storage, and meals

☐ ~~~~~ Have to bring technical groups together to build these systems

\\~

#### 8. ~~~~~ Carnegie Outreach Update

☐ ~~~~~ Would like more information about options in order to be able to answer questions during Outreach efforts

⊙ ACTION: \\~ACCS to work offline to determine appropriate info /messaging for Outreach to share

\\~

#### 9. ~~~~~ BC Housing

☐ ~~~~~ Working with senior leadership and exploring options on BCH may be able to provide

\\~

#### 10. ~~~~~ Other Updates/Emerging Issues

##### Operational Planning

☐ ~~~~~ Homelessness Services is drafting a comprehensive operational plan for the Hasting deconstructing work

☐ ~~~~~ Will include the planning done by Engineering and Social Infrastructure

⊙ ACTION: Bruk will share document with Sandra on Friday, July 29 for feedback

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\\~

Sue Baker | Manager, Homelessness Response Coordination  
Housing & Homelessness Services | City of Vancouver



\~

**From:** Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

**Sent:** Wednesday, July 27, 2022 7:46 AM

**To:** Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>; Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>; Carmen Hall <[chall@bchousing.org](mailto:chall@bchousing.org)>; Will Valenciano <[wvalenci@bchousing.org](mailto:wvalenci@bchousing.org)>; Maria Rodrigo <[mrodrigo@bchousing.org](mailto:mrodrigo@bchousing.org)>; Renning, Rob <[rob.renning@vancouver.ca](mailto:rob.renning@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Nicole O'Connor <[noconnor@bchousing.org](mailto:noconnor@bchousing.org)>; Etherington, Caitlin [VCH] <[Caitlin.Etherington@vch.ca](mailto:Caitlin.Etherington@vch.ca)>; Tran, Tan <[tan.tran@vpd.ca](mailto:tan.tran@vpd.ca)>; Partridge, Stephane [VCH] <[Stephane.Partridge@vch.ca](mailto:Stephane.Partridge@vch.ca)>; Lepps, Betty <[Betty.Lepps@vancouver.ca](mailto:Betty.Lepps@vancouver.ca)>; [hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org); [hhartman@bchousing.org](mailto:hhartman@bchousing.org); [sallen@bchousing.org](mailto:sallen@bchousing.org); Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; [BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca); ALLEN, Decker <[Decker.ALLEN@vpd.ca](mailto:Decker.ALLEN@vpd.ca)>; MacGregor, Adam <[adam.macgregor@vpd.ca](mailto:adam.macgregor@vpd.ca)>; Ash, Randy (VCH) <[Randy.ash@vch.ca](mailto:Randy.ash@vch.ca)>; Taki, Richard (VCH) <[richard.taki@vch.ca](mailto:richard.taki@vch.ca)>; Parker, Lisa <[Lisa.Parker@vancouver.ca](mailto:Lisa.Parker@vancouver.ca)>; Sidwell, Amy <[Amy.Sidwell@vancouver.ca](mailto:Amy.Sidwell@vancouver.ca)>; Domes, Krystyna <[Krystyna.Domes@vancouver.ca](mailto:Krystyna.Domes@vancouver.ca)>; Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>; Hurford, Dianna <[Dianna.Hurford@vancouver.ca](mailto:Dianna.Hurford@vancouver.ca)>; Shames, Albert <[Albert.Shames@vancouver.ca](mailto:Albert.Shames@vancouver.ca)>; Holliday, Elizabeth [VC] <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)> <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)>; Henselmann, Branislav <[Branislav.Henselmann@vancouver.ca](mailto:Branislav.Henselmann@vancouver.ca)>; Rosa, Donnie <[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Guerette, Jeannine <[Jeannine.Guerette@vancouver.ca](mailto:Jeannine.Guerette@vancouver.ca)>; Emma Talbott <[etalbott@bchousing.org](mailto:etalbott@bchousing.org)>; LaClaire, Lon <[lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)>; Ali, Shabna <[Shabna.Ali@vancouver.ca](mailto:Shabna.Ali@vancouver.ca)>; Magnusson, Rachel <[Rachel.Magnusson@vancouver.ca](mailto:Rachel.Magnusson@vancouver.ca)>; [Kristen.Farquharson@vch.ca](mailto:Kristen.Farquharson@vch.ca); Trudeau, Matthew <[Matthew.Trudeau@vancouver.ca](mailto:Matthew.Trudeau@vancouver.ca)>; LEE, Rich <[rich.lee@vpd.ca](mailto:rich.lee@vpd.ca)>

**Cc:** McElroy, Jeremy <[Jeremy.McElroy@vancouver.ca](mailto:Jeremy.McElroy@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

**Subject:** RE: Morning check in minutes Tuesday, July 26 -00 block-300 block Hastings

\~

Hello everyone and thank you for your participation in today's meeting. Below are Tuesday, July 26 minutes. Please let me know if there are any errors or omissions.

\~

#### In Attendance

- ☐-|-|-|-|- COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐-|-|-|-|- COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford, Branislav Hanselmann, Shabna Ali, Phoenix Lam
- ☐-|-|-|-|- COV Engineering: Lon LaClaire, Albert Shames, Margaret Wittgens, Mike Zupan, Lisa Parker, Rachel Magnusson, Amy Sidwell, Krystyna Domes
- ☐-|-|-|-|- Parks: Donnie Rosa, Betty Lepps
- ☐-|-|-|-|- VFRS: Karen Fry, Dave Meers, Rob Renning
- ☐-|-|-|-|- VPD:
- ☐-|-|-|-|- BC Housing: Carmen Hall, Will Valenciano, Cluny MacPherson, Nicole O'Connor, Emma Talbott, Henry Glazebrook
- ☐-|-|-|-|- VCH: Steph Partridge, Steve Chong, Randy Ash, Elizabeth Holliday, Miranda Compton

\~



## 1. ~~~~~ Emerging Issues

### Fire Order

- ~~~~~ Was issued yesterday, July 25th
- ~~~~~ Who will be able to deliver flyers with information about the order, timeline, and expectations
- ~~~~~ Planning is underway today, hoping to get the information out this afternoon

### Community Meeting

- ~~~~~ Was a very difficult meeting, people were very upset
- ~~~~~ Community felt that they were not given enough time to continue with \~the peer led clean-up
- ~~~~~ Community expressed feeling abandoned, with no clear option of where to go
- ~~~~~ Community felt the trust and goodwill of the process was now broken, left the meeting prior to its conclusion
- ~~~~~ Group felt that the current state of Hastings is a was true representation of housing problem, only now visible because structures not required to come down in the morning
- ~~~~~ They do not feel that no structures on the street will be possible
  - ⊙ Also thought is was disingenuous given structures on the street being allowed elsewhere and for so long
- ~~~~~ The crux of the questions from community was "where will we go?"
  - ⊙ Poor timing with heatwave, Pope's visit and residential school apology
  - ⊙ ACTION: Comms & Partners to \~communicate before any future community meetings

### Structure Removal

- ~~~~~ Have a crew talk with ENG staff about what the plan could look like
  - ⊙ Biggest concern will be to make sure the VPD are available if enforcement to take place Aug 2
- ~~~~~ Flyer should go out today, need to make sure messaging is clear
- ~~~~~ Plan is currently to address 10 key locations
- ~~~~~ Plan will be to move block by block
- ~~~~~ ENG is going to need a lot of support to work with community on cleaning days
  - ⊙ Have to figure out storage, unsure how much short-term storage will be available
  - ⊙ Have to figure out what to do for people who do not move
  - ⊙ Expect many will return to the block after it is cleaned
- ~~~~~ Staff need to be prepared for community resistance with process
- ~~~~~ Need to determine what the model will be moving forward
  - ⊙ Are we moving back to an enforcement model?
  - ⊙ Is there an acceptable number of structures at any time?
  - ⊙ Need to determine what the alternative model will be
  - ⊙ Is there another community group that can help with a peer-led model if not VANDU?
  - ⊙ ACTION: Sandra, Lon, Karen and Paul to meet to discuss long-term outcome

## 2. ~~~~~ Fire Safety



☐ ~~~~~ See Fire Order above

\\~

**3. ~~~~~ Pidgeon Park - Washroom Trailer**

☐ ~~~~~ Working with contractor to install new APT

\\~

**4. ~~~~~ Meal Programming**

☐ ~~~~~ No update today

**5. ~~~~~ VANDU**

☐ ~~~~~ No update today

\\~

**6. ~~~~~ Day Storage for Personal Belongings**

☐ ~~~~~ Costing site visits are happening today, should have estimates on Monday

☐ ~~~~~ Securing a lease for 327 Main for storage

☐ ~~~~~ 390 Main and 41 E Hastings (women's only) being pursued

\\~

**Viability of Osborne Shelter for Storage option: \\~ \\~**

☐ ~~~~~ PHS has indicated that they do not have staff capacity with current staff complement. BCH cannot resource at this time, would require City to support

\\~

**7. ~~~~~ Carnegie Outreach Update**

☐ ~~~~~ Counted 510 people yesterday between 6-8am

☐ ~~~~~ 130 tents/structures, an increase of 10

☐ ~~~~~ Tone has shifted during outreach engagement efforts with the new direction announced

☐ ~~~~~ Frustration that no housing or shelter is available

\\~

**8. ~~~~~ Aboriginal Land Trust Development**

☐ ~~~~~ No update today

\\~

**9. ~~~~~ Other Updates/Emerging Issues**

**VCH - IHOT Support**

☐ ~~~~~ IHOT is aware and available to support operations

**ⓐACTION: Steph and Sue will discuss coordination**

**CRAB Park**

☐ ~~~~~ Parks has concerns about ability to manage a safe number of campers

\\~

**Communications**

☐ ~~~~~ Working on a community update to go out this week

☐ ~~~~~ BCH has updated Key Messages to share with the City

☐ ~~~~~ Action: \\~ BCH and City to work on coordinated messaging

\\~  
\\~  
\\~

Sue Baker | Manager, Homelessness Response Coordination  
Housing & Homelessness Services | City of Vancouver

\~

From: Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

Sent: Monday, July 25, 2022 2:18 PM

To: Singh, Sandra <[Sandra.Singh@vancouver.ca](mailto:Sandra.Singh@vancouver.ca)>; Zak, MaryClare <[MaryClare.Zak@vancouver.ca](mailto:MaryClare.Zak@vancouver.ca)>; Scollard, Taryn <[taryn.scollard@vancouver.ca](mailto:taryn.scollard@vancouver.ca)>; Zupan, Mike <[mike.zupan@vancouver.ca](mailto:mike.zupan@vancouver.ca)>; Mauboules, Celine <[celine.mauboules@vancouver.ca](mailto:celine.mauboules@vancouver.ca)>; Melles, Bruk <[Bruk.Melles@vancouver.ca](mailto:Bruk.Melles@vancouver.ca)>; Moss, Bob <[bob.moss@vancouver.ca](mailto:bob.moss@vancouver.ca)>; Carmen Hall <[chall@bchousing.org](mailto:chall@bchousing.org)>; Will Valenciano <[wvalenci@bchousing.org](mailto:wvalenci@bchousing.org)>; Maria Rodrigo <[mrodrigo@bchousing.org](mailto:mrodrigo@bchousing.org)>; Renning, Rob <[rob.renning@vancouver.ca](mailto:rob.renning@vancouver.ca)>; Meers, Dave <[dave.meers@vancouver.ca](mailto:dave.meers@vancouver.ca)>; Nicole O'Connor <[noconnor@bchousing.org](mailto:noconnor@bchousing.org)>; Etherington, Caitlin [VCH] <[Caitlin.Etherington@vch.ca](mailto:Caitlin.Etherington@vch.ca)>; Tran, Tan <[tan.tran@vpd.ca](mailto:tan.tran@vpd.ca)>; Partridge, Stephane [VCH] <[Stephane.Partridge@vch.ca](mailto:Stephane.Partridge@vch.ca)>; Lepps, Betty <[Betty.Lepps@vancouver.ca](mailto:Betty.Lepps@vancouver.ca)>; [hglazebrook@bchousing.org](mailto:hglazebrook@bchousing.org); [hhartman@bchousing.org](mailto:hhartman@bchousing.org); [sallen@bchousing.org](mailto:sallen@bchousing.org); Fry, Karen <[Karen.Fry@vancouver.ca](mailto:Karen.Fry@vancouver.ca)>; [BES.DOBRECI@vpd.ca](mailto:BES.DOBRECI@vpd.ca); ALLEN, Decker <[Decker.ALLEN@vpd.ca](mailto:Decker.ALLEN@vpd.ca)>; MacGregor, Adam <[adam.macgregor@vpd.ca](mailto:adam.macgregor@vpd.ca)>; Ash, Randy (VCH) <[Randy.ash@vch.ca](mailto:Randy.ash@vch.ca)>; Taki, Richard (VCH) <[richard.taki@vch.ca](mailto:richard.taki@vch.ca)>; Parker, Lisa <[Lisa.Parker@vancouver.ca](mailto:Lisa.Parker@vancouver.ca)>; Sidwell, Amy <[Amy.Sidwell@vancouver.ca](mailto:Amy.Sidwell@vancouver.ca)>; Domes, Krystyna <[Krystyna.Domes@vancouver.ca](mailto:Krystyna.Domes@vancouver.ca)>; Lam, Phoenix <[Phoenix.Lam@vancouver.ca](mailto:Phoenix.Lam@vancouver.ca)>; Hurford, Dianna <[Dianna.Hurford@vancouver.ca](mailto:Dianna.Hurford@vancouver.ca)>; Shameess, Albert <[Albert.Shameess@vancouver.ca](mailto:Albert.Shameess@vancouver.ca)>; Holliday, Elizabeth [VC] <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)> <[Elizabeth.Holliday@vch.ca](mailto:Elizabeth.Holliday@vch.ca)>; Henselmann, Branislav <[Branislav.Henselmann@vancouver.ca](mailto:Branislav.Henselmann@vancouver.ca)>; Rosa, Donnie <[Donnie.Rosa@vancouver.ca](mailto:Donnie.Rosa@vancouver.ca)>; Guerette, Jeannine <[Jeannine.Guerette@vancouver.ca](mailto:Jeannine.Guerette@vancouver.ca)>; Emma Talbott <[etalbott@bchousing.org](mailto:etalbott@bchousing.org)>; LaClaire, Lon <[lon.laclaire@vancouver.ca](mailto:lon.laclaire@vancouver.ca)>

Cc: McElroy, Jeremy <[Jeremy.McElroy@vancouver.ca](mailto:Jeremy.McElroy@vancouver.ca)>; Baker, Sue <[Sue.Baker@vancouver.ca](mailto:Sue.Baker@vancouver.ca)>

Subject: Morning check in minutes Monday, July 25 -00 block-300 block Hastings

\~

Hello everyone and thank you for your participation in today's meeting. Below are Monday, July 25 minutes. This is a new email chain which will begin each week. Please let me know if there are any errors or omissions.

\~

**Present: In Attendance**

- COV Homelessness Services: Sue Baker, Bruk Melles, Bob Moss, Celine Maboules
- COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford, Phoenix Lam
- COV Engineering: Albert Shameess, Mike Zupan, Lisa Parker, Krystyna Domes, Amy Sidwell
- Parks: Betty Lepps, Jeannine Guerette
- VFRS: Karen Fry, Dave Meers
- VPD: Bes Dobreci
- BC Housing: Carmen Hall, Will Valenciano, Henry Glazebrook, Nicole OConnor, Cluny MacPherson, Emma Talbott
- VCH: Steph Partridge, Elizabeth Holliday, Richard Taki, Randy Ash

\~

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**1. Emerging issues-Fire order:**



☐-~ Fire Order will likely be issued this afternoon; multiple people receive the order simultaneously so news will travel quickly

☐-~ Chief Fry will inform Sandra when it's going out

☐-~ VPD will be informed (Inspector Tran and his rep on the call today)

☐-~ Action: ~ Sue to let VPD know via email

☐-~ Action: ~ Sue to let the 8am group know

## 2. Structure Removal Plan

- ENG and VFRS are working on priority area list
  - This will inform the schedule block by block
  - List will include building by building details access requirements
    - 1.~ Regent will likely be first building because of fire watch
    - 2.~ Mark (VAHA) has fencing lined up to secure Regent after structures removed
  - Market Block will be a little different than residential blocks
    - 1.~ ACTION: ENG will share schedule once drafted
- Plan is currently for VPD to not accompany; initially ENG to work with community partners to implement
  - VPD will require notice before attending ( request is 7 days to ensure sufficient resourcing)
  - VPD require time to conduct risk assessments for interventions

~

## 3. Community meetings

- Today at 9am with VANDU, they will be provided a further update
- Structure removal includes tents
- Recognize that the questions around housing options will be there; while this continues to be a gap; fire/life safety is the order of priority due to extreme life/safety risk
- Planning meeting to continue tomorrow
  - ~ Action: Bruk to set up for tomorrow
  - ~ Action: Add Scenario Planning to tomorrow's planning meeting

~

## 4. Storage/Washrooms/ other planning for people

- Planning underway for storage both short and long-term
- Sanitation to work with Dianna on short term immediate options for individuals to store structures or belongings on a short term basis
- Misting station is up and running at Pidgeon Park
- Contractor is back and bathroom hookup to be determined ~APT at Pigeon Park ~



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## 5. Communications

- ☐ ~~~~~ Community updates will go out after community meeting at 9:00 a.m.
- ☐ ~~~~~ Phoenix asked folks to review her KM doc as required
- ☐ ~~~~~ Will be sending out a Community and separate BIA Update today (delayed from Friday)
- ☐ ~~~~~ Will include information about work that has been done and already in progress

o ~ **ACTION: Community Update will be sent out after the VANDU meeting on Monday morning – 9:30am or later**

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1~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̍əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətaʔ (Tsleil-Waututh)

1~

From: "Baker, Sue" <Sue.Baker@vancouver.ca>
To: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Melles, Bruk" <Bruk.Melles@vancouver.ca>
"Moss, Bob" <bob.moss@vancouver.ca>
"Carmen Hall" <chall@bchousing.org>
"Will Valenciano" <wvalenci@bchousing.org>
"Maria Rodrigo" <mrodrigo@bchousing.org>
"Renning, Rob" <rob.renning@vancouver.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"Domes, Krystyna" <Krystyna.Domes@vancouver.ca>
"Lam, Phoenix" <Phoenix.Lam@vancouver.ca>
"Hurford, Dianna" <Dianna.Hurford@vancouver.ca>
"Shamess, Albert" <Albert.Shamess@vancouver.ca>
"Nicole O'Connor" <noconnor@bchousing.org>
"Holliday, Elizabeth [VC]" <Elizabeth.Holliday@vch.ca>
"Etherington, Caitlin [VCH]" <Caitlin.Etherington@vch.ca>
"Tran, Tan" <tan.tran@vpd.ca>
"Partridge, Stephane [VCH]" <Stephane.Partridge@vch.ca>
hglazebrook@bchousing.org
hhartman@bchousing.org
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"Fry, Karen" <Karen.Fry@vancouver.ca>
BES.DOBRECI@vpd.ca
"ALLEN, Decker" <Decker.ALLEN@vpd.ca>
"MacGregor, Adam" <adam.macgregor@vpd.ca>
Date: 7/15/2022 9:10:28 AM
Subject: RE: morning check in minutes July 14 100-300 block Hastings

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes.
Please let me know if there are any errors or omissions.

\~

In Attendance

- ☐ ~~~~~ COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐ ~~~~~ COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford , Phoenix Lam (Comms)
- ☐ ~~~~~ COV Engineering: Taryn Scollard, Mike Zupan
- ☐ ~~~~~ VFRS: Karen Fry, Dave Meers

☐-~ VPD: Besnik Dobreci, Tan Tran

☐-~ BC Housing: Carmen Hall, Will Valenciano, Nicole O'Connor, Stephanie Allen, Henry Glazebrook (Comms)

☐-~ VCH: Caitlin Etherington, Elizabeth Holliday

~

1.~ Fire Safety

☐-~ Scheduled for a walk through at 1pm today to identify propane tanks for removal

☐-~ Aiming for two teams, accompanied by Street Ops, to identify and remove the tanks

☐-~ Latest fire at the Street Church had a dozen bystanders witness the person who began the fire, did not intervene

☐-~ VANDU is going to be purchasing LED lights and trading them for candles on the street

○ Hoping to identify some lights internally that can be contributed

☐-~ A Better Life Foundation will be providing meal vouchers (150/day) in exchange for propane tanks

☐-~ Street Ops will be working on a receipt system for removal of the tanks

○ These will be stored at the National Yard until September, disposed afterward

○ Can be returned to the individuals when they move to housing

☐-~ 7 working fire extinguishers on the blocks, with stewards who are trained in their use

○ These will be monitored and replaced as needed

☐-~ BC Housing will be providing additional extinguishers to buildings in area

☐-~ Fire group will not be meeting this evening, will meet on Monday

☐-~ There was a fire at the Jubilee on 4th floor this morning, unsure if anyone has been displaced

~

2.~ Pidgeon Park - Washroom Trailer

☐-~ Street Activities was able to get in touch with Outfront for the public toilet ☐ needs to be replaced

○ Does not look like Outfront can activate the APT until after July 25th

☐-~ Looking at ways to provide furniture and public cooking options

☐-~ Working with Britco over type and size of trailer to be installation

☐-~ Looking to expand hours at Carnegie comfort stations ☐costing and operational considerations

☐-~ All trailers will be staffed and trained in overdose response

○ Unsure there will be oxygen in the trailers

○ VCH recommends a nurse involved in training

~

3.~ VANDU

☐-~ Volunteers have been successful in collecting more than 20 bags of garbage yesterday

☐-~ Will be dropping materials to northeast corner of Columbia and Hastings

- ☐-~ Street Ops will be providing additional bags and materials
- ☐-~ Will be meeting with VANDU again on Monday
- ☐-~ Looking to place the storage container on Columbia, northwest side at Hastings until storefront acquired

☐-~ \~
 \~

4.~ Day Storage for Personal Belongings

- ☐-~ Millennium site not interested in partnering on this
- ☐-~ Will have more information on Monday after some site visits

5.~ Carnegie Outreach Update

- ☐-~ Currently provide support to some individuals in this area
- ☐-~ Trying to figure out how best to identify who is there, who belongs to what tent /items/etc.
- ☐-~ Are other outreach organizations involved in this area?
 - Carnegie Outreach is the only group doing coordinated outreach
 - Other groups are providing services and/or looking for individual people
 - ~ **ACTION:** BC Housing will connect with All Our Nations about outreach activities in this area

\~

6.~ Other Updates/Emerging Issues

- ☐-~ Canada Post ☐ Delivery Refusal
 - Have cited recent stabbing and debris on the sidewalks
 - ~ **ACTION:** COV Comms will monitor Social Media
 - ~ **ACTION:** COV Social Policy will connect with Canada Post
- ☐-~ Aboriginal Land Trust development
 - Now have the schedule and drawings for timing and location of hoarding/site prep
- ☐-~ Sidewalk Washing
 - Working with VANDU and OPS on identifying where this process will start
- ☐-~ Building Access for Seniors / Mobility Challenges
 - VCH has been hearing from outreach workers that the frail, elderly, and mobility challenged are unable to leave/return to their buildings safely
 - VCH has connected with BC Housing about working with operators on supporting tenants and building access
- ☐-~ Tents/Structures in the Curb Lane
 - Have noticed more tents being erected in the curb lane overnight
 - Significant safety concern
 - Unsure if Pivot/VANDU have people available overnight to support moving tents out of street

\~

\~

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Thursday, July 14, 2022 8:56 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Shameess, Albert <Albert.Shameess@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Holliday, Elizabeth [VC] (Elizabeth.Holliday@vch.ca) <Elizabeth.Holliday@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>; Tran, Tan <tan.tran@vpd.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; hglazebrook@bchousing.org; hhartman@bchousing.org; sallen@bchousing.org
Cc: McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: morning check in minutes July 14 100-300 block Hastings

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\~

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes. Please let me know if there are any errors or omissions.

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1. ~~~~~ Fire Safety

- ☐ ~~~~~ Fire extinguishers were deployed and training conducted yesterday (Wednesday, July 14)
- ☐ ~~~~~ BCH has identified 10 housing buildings along the blocks to deploy additional fire extinguishers
 - o Working with operators to get installed and training
- ☐ ~~~~~ Removal of propane tanks and other flammables
 - o Looking at organizations/partners who may be able to assist in collection, propane tanks are valuable
 - o Looking at meal vouchers from A Better Life Foundation (Save of Meats)
 - o Looking at a supervised BBQ at Pigeon Park
 - o Status of alternatives to BBQs \~(ESS meal vouchers)

\~

2. ~~~~~ Pidgeon Park - Washroom Trailer

- ☐ ~~~~~ Street Activities has been in contact with washroom trailer contractor
- ☐ ~~~~~ Pigeon Park mister to be installed by Parks and water fountain will be repaired shortly
- ☐ ~~~~~ Investigating space for additional site services, supervised BBQ, etc.
- ☐ ~~~~~ Working on getting electrical from adjacent buildings
- ☐ ~~~~~ Working on getting water hookups
- ☐ ~~~~~ Working on a Super Save accessible trailer

- ☐-~ Working with Fleet about acquiring a trailer for faster future deployment

~

3.~ VANDU

- ☐-~ Volunteers have been successful in collecting more than 30 bags of garbage
- ☐-~ Working on sourcing a storage container for supplies until storefront operation can be set up
 - Working on approval for street storage
 - Access will be for VANDU and OPS only
- ☐-~ Community meetings on Wednesdays to discuss process (Pigeon Park)- Non Profits are also welcomed to attend to discuss safety/access issues
- ☐-~ Began demarcation on sidewalks
 - Marking paths to ensure building access
 - Demonstrate areas where gathering/camping are allowed
 - Peer-led process
- ☐-~ Real Estate working on HQ space, looking at 3 different sites
 - Vacant Lost + Found space looks promising, working on operational plans, space for 20 storage bins
 - Longer term spaces are being explored

~

4.~ Day Storage for Personal Belongings

- ☐-~ PHS Osborn shelter has confirmed that space can be used, has some logistical issues
- ☐-~ Access would need to be from alley back of building
- ☐-~ Concerns about disposal of items (abandoned, contaminated, etc.)
 - VANDU has expressed concerns about disposal of items, timelines, especially when in detox
 - First United program cited, short timeline on disposal kept people from accessing detox/services
- ☐-~ Community has asked for multiple sites
 - Concerns about single operator, potentially banned members
 - Women only and/or gender diverse spaces
 - Longer-term vs short-term
- ☐-~ Gathering Place currently has a day storage system, good resource/learnings

~

5.~ Other Updates/Emerging Issues

- ☐-~ Aboriginal Land Trust development ☐ Indigenous Wellness Centre and Housing
 - Group has sent construction drawings, working on timeline for project
 - Will be letting the community network about the project and requirements
 - SW corner of Hastings from Pigeon Park to Columbia will need to be cleared, hoarding will be going up
 - Working on getting elders and peers to speak with community members in the affected area

~

- ☐-~ Sidewalk Washing

- No timeline yet on operational plan
- Have spoken with VANDU about intent, they agree we need to do it
- Will begin with half a block, the least impacted first, then move down the block
- Community has indicated they require storage before cleaning can happen

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\~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

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From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Wednesday, July 13, 2022 10:51 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; cmacpher@bchousing.org; Ali, Shabna <Shabna.Ali@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Connelly, Trevor <trevor.connelly@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>

Cc: Baker, Sue <Sue.Baker@vancouver.ca>; McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>

Subject: RE: morning check in minutes 100-300 block Hastings

\~

Hello All,

\~

Kindly please advise of any edits/errors/omissions to the meeting notes.\~

\~

Attending:

Engineering: Taryn Scollard, Mike Zupan

VFRS:\~ Dave Meers

ACCS:\~ Sandra Singh, Celine Mauboules, MaryClare Zak, Dianna Hurford, Sue Baker, Bruk Melles,

Bob Moss

BC Housing: Will Valenciano, Cluny McPherson, Carmen Hall

Communications: Krystyna Domes, Phoenix Lam

\~

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1.~~~~~ Fire Safety/Watch

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Mary Clare- Immediate next steps:

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- ☐~~~~~ OPS will go purchase fire extinguishers asap (today) and invoice
- ☐~~~~~ OPS will provide them to 3-4 people per block today who are interested and able to act as fire wardens, people who are comfortable using.\~ Tara (OPS) will provide initial instruction
- ☐~~~~~ Training from Fire will be provided Thurs or Friday
- ☐~~~~~ Fire will prepare written/print materials
- ☐~~~~~ Next phase will be removal of propane tanks with alternatives.

\~

- ☐~~~~~ OPS offered to provide heads up to people that this removal of propane tanks would need to happen and get more information from ppl on the block about preferences re: food.
- ☐~~~~~ Removal of propane tanks and other flammables
 - ⊙ ETA of removal ⊕no clear ETA but while peers are encouraging folks, they will simultaneously be asking folks what would work to meet food prep needs
 - ⊙ Status of alternatives to BBQs \~
 - ☐~~~~~ Dianna ⊕integrating with heat response efforts, bbq and food truck options are also underway

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Cluny support from BCH funded agencies

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- ☐~~~~~ Cluny recommends following the naloxone campaign model with fire extinguishers in lobby for 24/7 front line staff to support exterior; \~6-10 buildings immediately adjacent; Fire is supportive of efforts to increase access to extinguishers; BCH will start engaging with the non profits and report back. Approx 6-10 buildings adjacent to the 0-300 blocks.\~

\~

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2.~~~~~ Washroom trailer- Dianna

- ☐~~~~~ Site visit this morning with DBL, Street Activities to look at technical assessments for 26 E. Hastings
- ☐~~~~~ APT at Pidgeon Park ⊕activation efforts underway

\~

3.~~~~~ VANDU

- ☐~~~~~ HQ space
 - Social Infrastructure team taking the lead with support from HS; a couple of

- options are being explored on Friday;
- Please pass any leads to Dianna (tracker is started)
- BCH will further explore options with CIRES (Sean)
- Jubilee space reno won't be complete until Sept. Could that space be considered either before renos or after?

□-~ Supply storage space

- Mike's team looking to determine placement of a container to store cleaning supplies temporarily, until HQ storefront determined

~

4.~ Day storage for personal belongings

- ~ PHS Osborn shelter update Carmen will connect with PHS today
- ~ Potential site visits this week- Sue & Dianna to update

~

5.~ Other updates/emerging issues

- ~ Reconfirmed that VANDU contract was executed yesterday
- ~ Aboriginal Land Trust (ALT) construction on the O Block – hoarding will be going up soon; Dianna engaging with them on timeline and needs; ensure ALT also communicating with community so it's not assumed to be a street cleaning CoV action

~

~

~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

~

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Tuesday, July 12, 2022 11:00 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; cmacpher@bchousing.org; Ali, Shabna <Shabna.Ali@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>;

APTs

- Intention to also add Britco trailer asap for some storage options for OPS
- Longer term: ~ 26 E. Hastings – explore feasibility of washroom trailer site at 26 E. Hastings – this would take 2 weeks minimum to operationalize
- Need to consider 24/7 access, pending resources (funding and staffing)

~

Sandra

- Biggest concern and focus is Fire/Life safety
- Focus on disseminating educational materials to the community and plan for adding extinguishers asap; cannot wait for community meeting on Wed for next steps.
- Fire from structure adjacent to street church

~

VFRS

Karen, Dave, Trevor

- Extremely high risk situation
- 2 recent fires (street church fire last week and powell street fire on the weekend) both caused by structures adjacent to the buildings, began from the outside and spread to building
- Fires starting from outside render sprinklers ineffective
- The entire street is against fire code. ~ Combustible materials should be 15m from structures
- Jan – June 2022, 770 fires in DTES alone (Halls 1,8, 2)
- Suggest a Phased approach with highest risk materials first; remove flammable materials, combustibles, then work on removing structures
- Need to distribute training materials and fire extinguishers
- Moving tents away from egress doors also needs to be a focus
- Chief Fry recommends a fire watch for each block
- ACTION:** ~ Mary Clare will call an emergency meeting today between Coalition and Fire to activate next steps

~

Cluny

- As extra resources for the street, recommend providing more fire extinguishers to the buildings on the blocks that have 24/7 staffing (rather than providing to individuals at the structures)

~

Bruk

- As propane tanks and combustible food prep options are removed, Coalition has asked for food prep options. ~ **ACTION:** ~ Celine, Dianna, MaryClare to discuss options for access to food / food prep

~

~

From: Baker, Sue

Sent: Monday, July 11, 2022 9:00 AM

To: 'cmacpher@bchousing.org' <cmacpher@bchousing.org>; Will Valenciano

<wvalenci@bchousing.org>; Meers, Dave <dave.meers@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Sandra Singh <sandra.singh@vancouver.ca> <sandra.singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bruk Melles <Bruk.Melles@vancouver.ca> <Bruk.Melles@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Bob Moss <bob.moss@vancouver.ca> <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Ali, Shabna <Shabna.Ali@vancouver.ca>

Cc: s.15(1)(l)

Subject: morning check in minutes 100-300 block Hastings

\~

Hello everyone- please find the notes on items that we discussed this morning. Please feel free to let me know if there are errors or omissions. I will use this same template daily so that we can reference previous decisions or action items.

\~

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Present: Cluny McPherson; Will Valencio; Dave Meers (VanFire); Taryn Scollard; Mary Clare Zak, Sandra Singh; Celine Mauboules, Bruk Melles, Bob Moss, Sue Baker

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Taryn:

- ☐ Funding has been coordinated and will source from unallocated salary in sanitation-journal voucher system
- ☐ Flash report from overnight crew regarding gunshots in vicinity of overnight sanitation crew- Friday run was cancelled and support brought in for crew- weekend sanitation runs resumed with no further issues reported
- ☐ Mike meeting this morning with Tara Taylor, OPS (overdose prevention site) and VANDU to go over interim plan for cleaning the 0 block.
- ☐ Mike to connect with VanFire about areas of concern re: fire ignition

\~

Mary Clare:

- ☐ Update on block steward program and OPS (overdose prevention site), further discussions on accompaniments, way finding and garbage work
- ☐ CRS (community response network)- coalescing to support VANDU
- ☐ Mission Possible providing security to Olivia Sky building and the DEWS for safety to women who access those sites
- ☐ Bathrooms- likely Pigeon Park- decision to go with whatever site can be secured and up and running fastest
- ☐ Line painting and signage arranged by community groups after discussions with the city
- ☐ Further discussion likely today around structures- community does not want to be seen as executing cities bylaws and they will not move people along
- ☐ Issues with containment and this will likely be discussed at this afternoons meeting

\~

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Bob:

- ☐ Continue to work with individuals who are staying overnight for housing and outreach

\~

Celine/Sue/Bruk:

- ☐ Working with BC housing for a space for storefront for desk with peers
- ☐ Millenium building (privately owned) near Pigeon Park- will enquire as well for storage and store front

\~

Sandra:

- ☐ Want to have success in the pilot but ultimately engineering will need to enforce the bylaws
- ☐ Start with accessibility and doorways
- ☐ Further discussion needed around service agreement- who makes the call to take down structures

\~

\~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

\~

From: "Baker, Sue" <Sue.Baker@vancouver.ca>
To: "Singh, Sandra" <Sandra.Singh@vancouver.ca>
"Zak, MaryClare" <MaryClare.Zak@vancouver.ca>
"Scollard, Taryn" <taryn.scollard@vancouver.ca>
"Zupan, Mike" <mike.zupan@vancouver.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
"Melles, Bruk" <Bruk.Melles@vancouver.ca>
"Moss, Bob" <bob.moss@vancouver.ca>
"Carmen Hall" <chall@bchousing.org>
"Will Valenciano" <wvalenci@bchousing.org>
"Maria Rodrigo" <mrodrigo@bchousing.org>
"Renning, Rob" <rob.renning@vancouver.ca>
"Meers, Dave" <dave.meers@vancouver.ca>
"Domes, Krystyna" <Krystyna.Domes@vancouver.ca>
"Lam, Phoenix" <Phoenix.Lam@vancouver.ca>
"Hurford, Dianna" <Dianna.Hurford@vancouver.ca>
"Shamess, Albert" <Albert.Shamess@vancouver.ca>
"Nicole O'Connor" <noconnor@bchousing.org>
"Holliday, Elizabeth [VC] \\\(Elizabeth.Holliday@vch.ca\\)" <Elizabeth.Holliday@vch.ca>
"Etherington, Caitlin [VCH]" <Caitlin.Etherington@vch.ca>
"Tran, Tan" <tan.tran@vpd.ca>
"Partridge, Stephane [VCH]" <Stephane.Partridge@vch.ca>
hglazebrook@bchousing.org
hhartman@bchousing.org
sallen@bchousing.org
"Fry, Karen" <Karen.Fry@vancouver.ca>
BES.DOBRECI@vpd.ca
"ALLEN, Decker" <Decker.ALLEN@vpd.ca>
"MacGregor, Adam" <adam.macgregor@vpd.ca>
"Henselmann, Branislav" <Branislav.Henselmann@vancouver.ca>
"Ash, Randy \\\(VCH\\)" <Randy.ash@vch.ca>
"Taki, Richard \\\(VCH\\)" <richard.taki@vch.ca>
Date: 7/19/2022 11:44:03 AM
Subject: RE: morning check in minutes July 19 -00 block-300 block Hastings

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes.
Please let me know if there are any errors or omissions.

\~

In Attendance

☐ ~~~~~ COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss,
Jeremy McElroy

☐-|||||~ COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford, Branislav Henselmann, Phoenix Lam

☐-|||||~ COV Engineering: Mike Zupan, Albert Shamess

☐-|||||~ VFRS:

☐-|||||~ VPD:

☐-|||||~ BC Housing: Carmen Hall, Will Valenciano, Nicole O'Connor, Henry Glazebrook

☐-|||||~ VCH: Steph Partridge, Randy Ash, Richard Taki

\\~

1.|||||~ Fire Safety

☐-|||||~ Fire Inspections

- Scheduling another round of inspections with OPS and Fire on Thursday
- Will be making sure that building fire connections/sprinkler access are clear

☐-|||||~ Propane Tanks

- Collected over 17 tanks, no issues were reported
- Have been labelled with campers names at Manitoba Works Yard, will be moved to National to be more accessible

☐-|||||~ Fire Stewards

- Now 8 stewards trained
- Located in visible tents with signage and fire extinguishers
- VANDU says it has been well received

☐-|||||~ LED Lights

- VANDU has purchased 20 sets of LED lights and distributed them
- Social Policy is looking for LED lights for lighting inside of tents/structures

☐-|||||~ BCH meeting with housing providers on Friday, will now be a weekly meeting

☐-|||||~ In-Building Fire Extinguishers

- Will be providing extra fire extinguishers to the front desks of certain buildings
- Increased training and policy changes to ensure staff can provide extinguishers for fires outside of the building
- (ACTION) Implementation date to be determined

\\~

2.|||||~ Pidgeon Park - Washroom Trailer

☐-|||||~ Works is underway to replace APT for July 25th

☐-|||||~ Sanitation will be doing outreach in the area about the unit replacement

☐-|||||~ The washroom trailer will require peer stewardship, need to ensure budget

☐-|||||~ Looking at costing for 24/7 comfort station at Carnegie

\\~

3.|||||~ Meal Programming

☐-|||||~ ABLF meal vouchers have been going well

☐-|||||~ Increasing meal distribution capacity

- Guru Nanak is in a new space, not at capacity yet
- HAVE and Potluck require 2 weeks, can add additional 100 meals a day
- ABLF has offered their kitchen for prep and refrigeration

☐-|||||~ Community members have asked for late night sandwiches

☐-|||||~ Asking for compostable cutlery, already have compostable plates

- ☐ ~~~~~ Looking for seating/furniture options away from tents for eating

~

4. ~~~~~ VANDU

- ☐ ~~~~~ No update today.
- ☐ ~~~~~ Understanding that action on structure removals should occur relatively soon and agreement that discussions with VANDU around this outcome will need to occur.
ACTION- MaryClare to facilitate further discussion at the next weekly meeting

~

5. ~~~~~ Day Storage for Personal Belongings

- ☐ ~~~~~ Still considering 327 Main and 390 Main- agreement that space will most likely be utilized immediately
- ☐ ~~~~~ Looking at Old Army & Navy North side building this afternoon
 - o BCH will connect with PHS after viewing this afternoon
 - o The space is quite large, may need to lease the whole space, could use for other purposes as well
- ☐ ~~~~~ PHS has been clear that they don't want to be associated with the bylaw and clearing of personal belongings
 - o Some concerns about them being a City contractor/partner for bylaw they do not support
 - o Need to ensure that messaging around voluntary nature of storage program is shared and continued

~

6. ~~~~~ Carnegie Outreach Update

- ☐ ~~~~~ Spend last 4 mornings in the area from 6-8pm to get a handle of the number
- ☐ ~~~~~ Believe about 400 people in the area overnight
 - o Believe half do not have housing, half are housed and using the area
- ☐ ~~~~~ Counted at least 120 structures
 - o Some are tents set up for vending
 - o Others have up to 6/8 people in them
- ☐ ~~~~~ Have not been able to fully capture individual situations yet, working on mapping
- ☐ ~~~~~ Will be working on afternoon numbers this week
 - o Difficult process, given how fluid the traffic can be
 - o Weather is getting better this week, will likely increase numbers
 - o Cheque issue is tomorrow, will likely not do outreach, come back Thursday

~

7. ~~~~~ Aboriginal Land Trust Development

- ☐ ~~~~~ There has been a question about housing options for those camped in front, not just moving along
 - o Community has asked if those impacted by the development could be prioritized for housing
 - o Looking at potential side street options for people to relocate tents
 - o Request for meeting from community with VANDU block stewards, OPS, BC Housing and Outreach to discuss housing options. **ACTION: Sue will explore and facilitate**

- ☐-~ The area is close part of the market, questions from community about using the hoarding for items
 - Believe that the whole area needs to be cleared, may need to find another location for them
- ☐-~ Outreach on Block
 - There is only one AON outreach worker funded by BCH for the area doing mostly one to one work
 - BCH, AON, and Carnegie will meet to discuss outreach strategy
- ☐-~ Stenciling Sidewalk
 - This may need to be the next block given the urgency of the site development
- ☐-~ Messaging and Information Sharing
 - Need to be clear with those in the area that it needs to be cleared and people will not be able to return

~

8.~ Other Updates/Emerging Issues

- ☐-~ Updates to City Council
 - Group would like to begin a weekly update to Paul and Council
 - Could just be a rollout of these minutes
- ☐-~ Sidewalk Washing
 - Working with VANDU and OPS on identifying where this process will start
 - There are some critical areas that need some cleaning, need to move forward soon
 - Will take a few hours to do a half block
 - Will need to get folks to move their belongings for those hours, return later
- ☐-~ VPD and Sanitation
 - Concerns from community about VPD accompanying Sanitation Team on weekend routes
 - Sanitation will speak to VPD to ensure there is more distance between groups when performing working

~

~

~

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Monday, July 18, 2022 8:51 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>; Nicole

O'Connor <noconnor@bchousing.org>; Holliday, Elizabeth [VC] (Elizabeth.Holliday@vch.ca) <Elizabeth.Holliday@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>; Tran, Tan <tan.tran@vpd.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; hglazebrook@bchousing.org; hhartman@bchousing.org; sallen@bchousing.org; Fry, Karen <Karen.Fry@vancouver.ca>; BES.DOBRECI@vpd.ca; ALLEN, Decker <Decker.ALLEN@vpd.ca>; MacGregor, Adam <adam.macgregor@vpd.ca>
Cc: McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>
Subject: RE: morning check in minutes July 18 100-300 block Hastings

\~

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes. Please let me know if there are any errors or omissions.

\~

In Attendance

- ☐-||||| COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐-||||| COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford, Branislav Henselmann
- ☐-||||| COV Engineering: Taryn Scollard, Mike Zupan, Krystyna Domes
- ☐-||||| VFRS: Dave Meers
- ☐-||||| VPD: Tan Tran
- ☐-||||| BC Housing: Carmen Hall, Will Valenciano, Nicole O'Connor, Cluny MacPherson
- ☐-||||| VCH: Steph Partridge

\~

1.||||| Fire Safety

- ☐-||||| Propane Tanks
 - Collected over 17 tanks, no issues were reported
 - Have been labelled at Manitoba Works Yard, will be moved to National
- ☐-||||| BCH met with housing providers on Friday, some issues raised
 - Concerns about contractors and trades accessing the buildings
 - Concerns about "Microterritories" increased weapons and drug dealing tensions
 - Noticeable change in atmosphere with less VPD presence
- ☐-||||| Fire Extinguishers
 - Will be providing extra fire extinguishers to the front desks of certain buildings
 - Increased training and policy changes to ensure staff can provide extinguishers for fires outside of the building
- ☐-||||| Fire Group meeting at 5pm today, will update group tomorrow
- ☐-||||| VANDU has purchased some LED lights to trade for candles
- ☐-||||| COV investigating wind up earthquake lights to provide (no battery needed)

\~

2.||||| Pidgeon Park - Washroom Trailer

- ☐-||||| Works is underway to replace APT for July 25th
- ☐-||||| Still working on next steps for trailer especially water

\~

3.||||| VANDU

- ☐-~ Sidewalk pathway stencils seem to be working well
- ☐-~ Replaced bags and supplies today and tomorrow
- ☐-~ Volunteers picked up another 20 bags on Saturday, a bit more on Sunday

~

4.~ Day Storage for Personal Belongings

- ☐-~ 327 Main is now the top option for consideration for storage of Carnegie Building materials to free up 390 Main (original storage location for Carnegie construction)
- ☐-~ 390 Main is good option for VANDU, a gathering space, and some storage
- ☐-~ 327 Main could work for storefront and some smaller longer term storage options but building requires a lot of work
 - Need to connect with BDL about requirements
- ☐-~ Still considering Old Army & Navy (north side storage)

5.~ Carnegie Outreach Update

- ☐-~ Outreach team out this morning hoping to get a full idea of how many people are out there and who they are
- ☐-~ Working to figure out how best to identify who is there, who belongs to what tent/items/etc.
- ☐-~ BCH was not able to connect with LuMa outreach about work in area, will continue to try

~

6.~ Other Updates/Emerging Issues

- ☐-~ Canada Post ☐Delivery Refusal
 - Reason for not delivering was related to news of stabbing of person in wheelchair, not sidewalk access
 - Service continued as normal on Friday
- ☐-~ Sidewalk Washing
 - Working with VANDU and OPS on identifying where this process will start
- ☐-~ Tents/Structures in the Curb Lane
 - Will be speaking about this in afternoon meeting with VANDU and community groups
 - Have not seen any further tenting in the curb lane after last reported but noted that tents/belongings are hanging over sidewalks leading to decreased safety and issues for street cleaning
- ☐-~ Fire at 566 Powell
 - Not in the encampment area
 - Some units displaced, operator has found alternative housing

~

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Friday, July 15, 2022 9:10 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>;

Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Shameess, Albert <Albert.Shameess@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Holliday, Elizabeth [VC] <Elizabeth.Holliday@vch.ca> <Elizabeth.Holliday@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>; Tran, Tan <tan.tran@vpd.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; hglazebrook@bchousing.org; hhartman@bchousing.org; sallen@bchousing.org; Fry, Karen <Karen.Fry@vancouver.ca>; BES.DOBRECI@vpd.ca; ALLEN, Decker <Decker.ALLEN@vpd.ca>; MacGregor, Adam <adam.macgregor@vpd.ca>

Cc: McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>

Subject: RE: morning check in minutes July 14 100-300 block Hastings

\~

Hello everyone and thank you for your participation in today's meeting. Below are today's minutes. Please let me know if there are any errors or omissions.

\~

In Attendance

- ☐-||||| COV Homelessness Services: Sue Baker, Celine Mauboules, Bruk Melles, Bob Moss, Jeremy McElroy
- ☐-||||| COV ACCS: Sandra Singh, MaryClare Zak, Diana Hurford , Phoenix Lam (Comms)
- ☐-||||| COV Engineering: Taryn Scollard, Mike Zupan
- ☐-||||| VFRS: Karen Fry, Dave Meers
- ☐-||||| VPD: Besnik Dobreci, Tan Tran
- ☐-||||| BC Housing: Carmen Hall, Will Valenciano, Nicole O'Connor, Stephanie Allen, Henry Glazebrook (Comms)
- ☐-||||| VCH: Caitlin Etherington, Elizabeth Holliday

\~

1.||||| Fire Safety

- ☐-||||| Scheduled for a walk through at 1pm today to identify propane tanks for removal
- ☐-||||| Aiming for two teams, accompanied by Street Ops, to identify and remove the tanks
- ☐-||||| Latest fire at the Street Church had a dozen bystanders witness the person who began the fire, did not intervene
- ☐-||||| VANDU is going to be purchasing LED lights and trading them for candles on the street
 - Hoping to identify some lights internally that can be contributed
- ☐-||||| A Better Life Foundation will be providing meal vouchers (150/day) in exchange for propane tanks
- ☐-||||| Street Ops will be working on a receipt system for removal of the tanks
 - These will be stored at the National Yard until September, disposed afterward

- Can be returned to the individuals when they move to housing
- ☐-||||- 7 working fire extinguishers on the blocks, with stewards who are trained in their use
 - These will be monitored and replaced as needed
- ☐-||||- BC Housing will be providing additional extinguishers to buildings in area
- ☐-||||- Fire group will not be meeting this evening, will meet on Monday
- ☐-||||- There was a fire at the Jubilee on 4th floor this morning, unsure if anyone has been displaced

\\~

2.||||- Pidgeon Park - Washroom Trailer

- ☐-||||- Street Activities was able to get in touch with Outfront for the public toilet – needs to be replaced
 - Does not look like Outfront can activate the APT until after July 25th
- ☐-||||- Looking at ways to provide furniture and public cooking options
- ☐-||||- Working with Britco over type and size of trailer to be installation
- ☐-||||- Looking to expand hours at Carnegie comfort stations – costing and operational considerations
- ☐-||||- All trailers will be staffed and trained in overdose response
 - Unsure there will be oxygen in the trailers
 - VCH recommends a nurse involved in training

\\~

3.||||- VANDU

- ☐-||||- Volunteers have been successful in collecting more than 20 bags of garbage yesterday
- ☐-||||- Will be dropping materials to northeast corner of Columbia and Hastings
- ☐-||||- Street Ops will be providing additional bags and materials
- ☐-||||- Will be meeting with VANDU again on Monday
- ☐-||||- Looking to place the storage container on Columbia, northwest side at Hastings until storefront acquired
- ☐-||||- \\~

\\~

4.||||- Day Storage for Personal Belongings

- ☐-||||- Millennium site not interested in partnering on this
- ☐-||||- Will have more information on Monday after some site visits

5.||||- Carnegie Outreach Update

- ☐-||||- Currently provide support to some individuals in this area
- ☐-||||- Trying to figure out how best to identify who is there, who belongs to what tent /items/etc.
- ☐-||||- Are other outreach organizations involved in this area?
 - Carnegie Outreach is the only group doing coordinated outreach
 - Other groups are providing services and/or looking for individual people
 - ~ **ACTION:** BC Housing will connect with All Our Nations about outreach activities in this area

\~
6.~~~~~ Other Updates/Emerging Issues

□~~~~~ Canada Post – Delivery Refusal

- Have cited recent stabbing and debris on the sidewalks
 - ~ ACTION: COV Comms will monitor Social Media
 - ~ ACTION: COV Social Policy will connect with Canada Post

□~~~~~ Aboriginal Land Trust development

- Now have the schedule and drawings for timing and location of hoarding/site prep

\~
□~~~~~ Sidewalk Washing

- Working with VANDU and OPS on identifying where this process will start

\~
□~~~~~ Building Access for Seniors / Mobility Challenges

- VCH has been hearing from outreach workers that the frail, elderly, and mobility challenged are unable to leave/return to their buildings safely
- VCH has connected with BC Housing about working with operators on supporting tenants and building access

□~~~~~ Tents/Structures in the Curb Lane

- Have noticed more tents being erected in the curb lane overnight
- Significant safety concern
- Unsure if Pivot/VANDU have people available overnight to support moving tents out of street

\~
From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Thursday, July 14, 2022 8:56 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Shamess, Albert <Albert.Shamess@vancouver.ca>; Nicole O'Connor <noconnor@bchousing.org>; Holliday, Elizabeth [VC] <Elizabeth.Holliday@vch.ca> <Elizabeth.Holliday@vch.ca>; Etherington, Caitlin [VCH] <Caitlin.Etherington@vch.ca>; Tran, Tan <tan.tran@vpd.ca>; Partridge, Stephane [VCH] <Stephane.Partridge@vch.ca>; hglazebrook@bchousing.org; hhartman@bchousing.org; sallen@bchousing.org

Cc: McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>; Baker, Sue <Sue.Baker@vancouver.ca>

Subject: RE: morning check in minutes July 14 100-300 block Hastings

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Hello everyone and thank you for your participation in today's meeting. Below are today's minutes. Please let me know if there are any errors or omissions.

\~
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1. ~~~~~ Fire Safety

- ☐ ~~~~~ Fire extinguishers were deployed and training conducted yesterday (Wednesday, July 14)
- ☐ ~~~~~ BCH has identified 10 housing buildings along the blocks to deploy additional fire extinguishers
 - o Working with operators to get installed and training
- ☐ ~~~~~ Removal of propane tanks and other flammables
 - o Looking at organizations/partners who may be able to assist in collection, propane tanks are valuable
 - o Looking at meal vouchers from A Better Life Foundation (Save of Meats)
 - o Looking at a supervised BBQ at Pigeon Park
 - o Status of alternatives to BBQs \~(ESS meal vouchers)

\~

2. ~~~~~ Pidgeon Park - Washroom Trailer

- ☐ ~~~~~ Street Activities has been in contact with washroom trailer contractor
- ☐ ~~~~~ Pigeon Park mister to be installed by Parks and water fountain will be repaired shortly
- ☐ ~~~~~ Investigating space for additional site services, supervised BBQ, etc.
- ☐ ~~~~~ Working on getting electrical from adjacent buildings
- ☐ ~~~~~ Working on getting water hookups
- ☐ ~~~~~ Working on a Super Save accessible trailer
- ☐ ~~~~~ Working with Fleet about acquiring a trailer for faster future deployment

\~

3. ~~~~~ VANDU

- ☐ ~~~~~ Volunteers have been successful in collecting more than 30 bags of garbage
- ☐ ~~~~~ Working on sourcing a storage container for supplies until storefront operation can be set up
 - o Working on approval for street storage
 - o Access will be for VANDU and OPS only
- ☐ ~~~~~ Community meetings on Wednesdays to discuss process (Pigeon Park)- Non Profits are also welcomed to attend to discuss safety/access issues
- ☐ ~~~~~ Began demarcation on sidewalks
 - o Marking paths to ensure building access
 - o Demonstrate areas where gathering/camping are allowed
 - o Peer-led process
- ☐ ~~~~~ Real Estate working on HQ space, looking at 3 different sites
 - o Vacant Lost + Found space looks promising, working on operational plans, space for 20 storage bins
 - o Longer term spaces are being explored

\~

4.~~~~~ Day Storage for Personal Belongings

- ~~~~~ PHS Osborn shelter has confirmed that space can be used, has some logistical issues
- ~~~~~ Access would need to be from alley back of building
- ~~~~~ Concerns about disposal of items (abandoned, contaminated, etc.)
 - VANDU has expressed concerns about disposal of items, timelines, especially when in detox
 - First United program cited, short timeline on disposal kept people from accessing detox/services
- ~~~~~ Community has asked for multiple sites
 - Concerns about single operator, potentially banned members
 - Women only and/or gender diverse spaces
 - Longer-term vs short-term
- ~~~~~ Gathering Place currently has a day storage system, good resource/learnings

\\~

5.~~~~~ Other Updates/Emerging Issues

- ~~~~~ Aboriginal Land Trust development – Indigenous Wellness Centre and Housing
 - Group has sent construction drawings, working on timeline for project
 - Will be letting the community network about the project and requirements
 - SW corner of Hastings from Pigeon Park to Columbia will need to be cleared, hoarding will be going up
 - Working on getting elders and peers to speak with community members in the affected area
- ~~~~~ Sidewalk Washing
 - No timeline yet on operational plan
 - Have spoken with VANDU about intent, they agree we need to do it
 - Will begin with half a block, the least impacted first, then move down the block
 - Community has indicated they require storage before cleaning can happen

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\\~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̍əm (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

\\~

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From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Wednesday, July 13, 2022 10:51 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; cmacpher@bchousing.org; Ali, Shabna <Shabna.Ali@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Connelly, Trevor <trevor.connelly@vancouver.ca>; Shames, Albert <Albert.Shames@vancouver.ca>
Cc: Baker, Sue <Sue.Baker@vancouver.ca>; McElroy, Jeremy <Jeremy.McElroy@vancouver.ca>
Subject: RE: morning check in minutes 100-300 block Hastings

\~

Hello All,

\~

Kindly please advise of any edits/errors/omissions to the meeting notes.\~

\~

Attending:

Engineering: Taryn Scollard, Mike Zupan

VFRS:\~ Dave Meers

ACCS:\~ Sandra Singh, Celine Mauboules, MaryClare Zak, Dianna Hurford, Sue Baker, Bruk Melles, Bob Moss

BC Housing: Will Valenciano, Cluny McPherson, Carmen Hall

Communications: Krystyna Domes, Phoenix Lam

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1.~~~~~ Fire Safety/Watch

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Mary Clare- Immediate next steps:

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- ☐~~~~~ OPS will go purchase fire extinguishers asap (today) and invoice
 - ☐~~~~~ OPS will provide them to 3-4 people per block today who are interested and able to act as fire wardens, people who are comfortable using.\~ Tara (OPS) will provide initial instruction
 - ☐~~~~~ Training from Fire will be provided Thurs or Friday
 - ☐~~~~~ Fire will prepare written/print materials
 - ☐~~~~~ Next phase will be removal of propane tanks with alternatives.
- \~
- ☐~~~~~ OPS offered to provide heads up to people that this removal of propane tanks would need to happen and get more information from ppl on the block about preferences re:

food.

☐-||||| Removal of propane tanks and other flammables

⊙ ETA of removal ?no clear ETA but while peers are encouraging folks, they will simultaneously be asking folks what would work to meet food prep needs

⊙ Status of alternatives to BBQs \~

☐-||||| Dianna ?integrating with heat response efforts, bbq and food truck options are also underway

\~

\~

Cluny support from BCH funded agencies

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☐-||||| Cluny recommends following the naloxone campaign model with fire extinguishers in lobby for 24/7 front line staff to support exterior; \~6-10 buildings immediately adjacent; Fire is supportive of efforts to increase access to extinguishers; BCH will start engaging with the non profits and report back. Approx 6-10 buildings adjacent to the 0-300 blocks.\~

\~

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2.||||| Washroom trailer- Dianna

☐-||||| Site visit this morning with DBL, Street Activities to look at technical assessments for 26 E. Hastings

☐-||||| APT at Pidgeon Park ?activation efforts underway

\~

3.||||| VANDU

☐-||||| HQ space

○ Social Infrastructure team taking the lead with support from HS; a couple of options are being explored on Friday;

○ Please pass any leads to Dianna (tracker is started)

○ BCH will further explore options with CIRES (Sean)

○ Jubilee space reno won't be complete until Sept. ?could that space be considered either before renos or after?

☐-||||| Supply storage space ?

○ Mike's team looking to determine placement of a container to store cleaning supplies temporarily, until HQ storefront determined

\~

4.||||| Day storage for personal belongings

☐-||||| PHS Osborn shelter update ?Carmen will connect with PHS today

☐-||||| Potential site visits this week- Sue & Dianna to update

\~

5.||||| Other updates/emerging issues

☐-||||| Reconfirmed that VANDU contract was executed yesterday

☐-||||| Aboriginal Land Trust (ALT) construction on the 0 Block – hoarding will be going up soon; Dianna engaging with them on timeline and needs; ensure ALT also communicating with community so it's not assumed to be a street cleaning CoV action

\~

\~

Sue Baker | Manager, Homelessness Response Coordination

Housing & Homelessness Services | City of Vancouver

Sue.Baker@Vancouver.ca

(778) 834-1287

Pronouns: she/her/hers



This email is being sent from the unceded territory of the xʷməθkʷəy̓ám (Musqueam), Skwxwú7mesh (Squamish), and səliłwətał (Tsleil-Waututh)

\~

From: Baker, Sue <Sue.Baker@vancouver.ca>

Sent: Tuesday, July 12, 2022 11:00 AM

To: Singh, Sandra <Sandra.Singh@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Moss, Bob <bob.moss@vancouver.ca>; Renning, Rob <rob.renning@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>; Fry, Karen <Karen.Fry@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Zupan, Mike <mike.zupan@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; cmacpher@bchousing.org; Ali, Shabna <Shabna.Ali@vancouver.ca>; Domes, Krystyna <Krystyna.Domes@vancouver.ca>; Lam, Phoenix <Phoenix.Lam@vancouver.ca>; Hurford, Dianna <Dianna.Hurford@vancouver.ca>; Connelly, Trevor <trevor.connelly@vancouver.ca>

Cc: Baker, Sue <Sue.Baker@vancouver.ca>

Subject: FW: morning check in minutes 100-300 block Hastings

\~

Hello All,

\~

Kindly please advise of any edits/errors/omissions to the meeting notes.\~

\~

Attending

Engineering: Taryn Scollard, Mike Zupan

VFRS:\~ Chief Karen Fry, Dave Meers, Trevor Connelly

ACCS:\~ Sandra Singh, Celine Mauboules, Mary Clare Zak, Dianna Hurford, Sue Baker, Bruk Melles, Bob Moss

BC Housing: Will Valenciano, Cluny McPherson, , Carmen Hall

Communications: Krystyna Domes

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Engineering

Taryn: Update on Community Coalition meeting July 11th

- ||||| General alignment on key issues
- ||||| Agreement from community re: fire/life safety concerns
- ||||| Both fire risk and accessibility were noted as key concerns
- ||||| Volunteer group meeting on Wed July 13th to determine next steps
- ||||| Discussed sidewalk washing and general agreement on the need; discussed the how
- ||||| Funding for interim provider (OPS – Overdose Prevention Society) will be disbursed today

Mike:

- ||||| South side of the block most concerning
- ||||| On yesterday morning's walk through, saw lots of candles, heating apparatus, propane tanks, flammable materials
- ||||| OPS (interim provider) keen on getting started; Mike's team will provide them extra garbage services and clean up supplies
- ||||| Primary point of contact has now been set up between a rep from Mike's team and Coalition rep
- ||||| Atira building on north side (Olivia Skye); they'd like to install benches on the street as part of their programming
- ||||| VANDU reps will work on moving folks away from the front of that building

\~

ACCS:

Dianna: Washrooms update

- ||||| Immediate activation:\~ focus will be to reinstate APT (Automated Public toilet) at Pidgeon Park; they are operable, require safety for the folks providing maintenance on the APTs
- ||||| Intention to also add Britco trailer asap for some storage options for OPS
- ||||| Longer term:\~ 26 E. Hastings – explore feasibility of washroom trailer site at 26 E. Hastings – this would take 2 weeks minimum to operationalize
- ||||| Need to consider 24/7 access, pending resources (funding and staffing)

\~

Sandra

- ||||| Biggest concern and focus is Fire/Life safety
- ||||| Focus on disseminating educational materials to the community and plan for adding extinguishers asap; cannot wait for community meeting on Wed for next steps.
- ||||| Fire from structure adjacent to street church

\~

VFRS

Karen, Dave, Trevor

- ||||| Extremely high risk situation
- ||||| 2 recent fires (street church fire last week and powell street fire on the weekend) both caused by structures adjacent to the buildings, began from the outside and spread to building
- ||||| Fires starting from outside render sprinklers ineffective
- ||||| The entire street is against fire code.\~ Combustible materials should be 15m from

structures

- |----- Jan – June 2022, 770 fires in DTES alone (Halls 1,8, 2)
- |----- Suggest a Phased approach with highest risk materials first; remove flammable materials, combustibles, then work on removing structures
- |----- Need to distribute training materials and fire extinguishers
- |----- Moving tents away from egress doors also needs to be a focus
- |----- Chief Fry recommends a fire watch for each block
- |----- **ACTION:** ~ Mary Clare will call an emergency meeting today between Coalition and Fire to activate next steps

~

Cluny

- |----- As extra resources for the street, recommend providing more fire extinguishers to the buildings on the blocks that have 24/7 staffing (rather than providing to individuals at the structures)

~

Bruk

- |----- As propane tanks and combustible food prep options are removed, Coalition has asked for food prep options. ~ **ACTION:** ~ Celine, Dianna, MaryClare to discuss options for access to food / food prep

~

~

From: Baker, Sue

Sent: Monday, July 11, 2022 9:00 AM

To: 'cmacpher@bchousing.org' <cmacpher@bchousing.org>; Will Valenciano <wvalenci@bchousing.org>; Meers, Dave <dave.meers@vancouver.ca>; Scollard, Taryn <taryn.scollard@vancouver.ca>; Zak, MaryClare <MaryClare.Zak@vancouver.ca>; Sandra Singh <sandra.singh@vancouver.ca> <sandra.singh@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>; Bruk Melles <Bruk.Melles@vancouver.ca> <Bruk.Melles@vancouver.ca>; Ali, Shabna <Shabna.Ali@vancouver.ca>; Bob Moss <bob.moss@vancouver.ca> <bob.moss@vancouver.ca>; Carmen Hall <chall@bchousing.org>; Maria Rodrigo <mrodrigo@bchousing.org>; Ali, Shabna <Shabna.Ali@vancouver.ca>

Cc: s.15(1)(l) >

Subject: morning check in minutes 100-300 block Hastings

~

Hello everyone- please find the notes on items that we discussed this morning. Please feel free to let me know if there are errors or omissions. I will use this same template daily so that we can reference previous decisions or action items.

~

~

Present: Cluny McPherson; Will Valencio; Dave Meers (VanFire); Taryn Scollard; Mary Clare Zak, Sandra Singh; Celine Mauboules, Bruk Melles, Bob Moss, Sue Baker

~

~

Taryn:

- ☐----- Funding has been coordinated and will source from unallocated salary in sanitation-

journal voucher system

- ☐-~ Flash report from overnight crew regarding gunshots in vicinity of overnight sanitation crew- Friday run was cancelled and support brought in for crew- weekend sanitation runs resumed with no further issues reported
- ☐-~ Mike meeting this morning with Tara Taylor, OPS (overdose prevention site) and VANDU to go over interim plan for cleaning the 0 block.
- ☐-~ Mike to connect with VanFire about areas of concern re: fire ignition

\~

Mary Clare:

- ☐-~ Update on block steward program and OPS (overdose prevention site), further discussions on accompaniments, way finding and garbage work
- ☐-~ CRS (community response network)- coalescing to support VANDU
- ☐-~ Mission Possible providing security to Olivia Sky building and the DEWS for safety to women who access those sites
- ☐-~ Bathrooms- likely Pigeon Park- decision to go with whatever site can be secured and up and running fastest
- ☐-~ Line painting and signage arranged by community groups after discussions with the city
- ☐-~ Further discussion likely today around structures- community does not want to be seen as executing cities bylaws and they will not move people along
- ☐-~ Issues with containment and this will likely be discussed at this afternoons meeting

\~

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Bob:

- ☐-~ Continue to work with individuals who are staying overnight for housing and outreach

\~

Celine/Sue/Bruk:

- ☐-~ Working with BC housing for a space for storefront for desk with peers
- ☐-~ Millenium building (privately owned) near Pigeon Park- will enquire as well for storage and store front

\~

Sandra:

- ☐-~ Want to have success in the pilot but ultimately engineering will need to enforce the bylaws
- ☐-~ Start with accessibility and doorways
- ☐-~ Further discussion needed around service agreement- who makes the call to take down structures

\~

\~

Sue Baker | Manager, Homelessness Response Coordination

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12