

From: ["EOC Planning Chief \Vancouver\"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 9/6/2022 9:29:40 PM
Subject: Sit Rep - EOC Hastings Destructuring - Sept 06/2022
Attachments: 2022-09-06- Situation Report - Hastings Destructuring.pdf

Hello all,

~

Please see the attached EOC Situation Report for today, Sept 06, 2022. This situation report includes updates to Action Plan objectives.

~

Best,
Gillian

~

Gillian Wong | EOC Deputy Planning Chief
City of Vancouver Emergency Operations Centre

s.15(1)(l)

s.15(1)(l)

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Situation Report

Event Name	Hastings De-Structuring
Date	Sept 06, 2022
Time	20:00
Operational Period	4 (Sept 01-07)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Gillian Wong, EOC Deputy Planning Chief
Authorized by	Daniel Stevens, EOC Director

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Any distribution outside your agency requires prior approval from the EOC Director

EOC CONTACT INFO	Email: s.15(1)(l)
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1. The current voluntary deconstructing approach will continue.
2. Slow progress continues today with some challenges identified by VFRS at the Regent Hotel and 65 E Hastings with blockage to FDCs and exits. VFRS officers subjected to push-back, verbal aggressiveness and threats when asking for FDCs and doorway access to be cleared at these two locations.
3. The EOC's Operational Period # 4 ends tomorrow. A new action plan will be developed for operational period #5 and distributed once approved.

1. The EOC will be monitoring air quality conditions as fine particulate matter (PM2.5) is varying in the region. Current conditions are below an air quality advisory level.

Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety	In progress	<ul style="list-style-type: none"> Support continues to be arranged and provided. Nothing new to report. provided.
2	De-Structuring Operations	In Progress	
	a. Regent Hotel	In Progress	<ul style="list-style-type: none"> The 3 doors were blocked earlier today, however, by 5pm, all 3 doors were cleared again. The folks in front were packing and moving items which blocked the doorway. VFRS reported the blockage and Engineering/Sanitation reopened access.
	b. 7-19 E Hastings	In Progress	<ul style="list-style-type: none"> No risks or issues identified
	c. 41-57 E. Hastings	In Progress	<ul style="list-style-type: none"> No risks or issues identified
	d. 123 & 123 ½ E. Hastings	In Progress	<ul style="list-style-type: none"> Doors remain clear
	e. 148-140 E Hastings	In Progress	<ul style="list-style-type: none"> No risks or issues identified
	f. 40-12 E Hastings (market)	In Progress	<ul style="list-style-type: none"> No risks or issues identified
3	Housing and Shelters	Ongoing	s.13(1)

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
4	Accelerating supports and tactics	In progress	<ul style="list-style-type: none"> Increased meeting frequency at Coordinated Access and Assessment Table (BCH-led) to 2x weekly starting this week to discuss housing allocations as new housing becomes available, as well as additional supports that may be available to help individuals transition from Hastings St.
5	Community Supports		
	a. Outreach Operations	Ongoing	<ul style="list-style-type: none"> No risks or issues to report
	b. Comfort stations	Ongoing	s.13(1)
	c. Supports for Indigenous People	Ongoing	<ul style="list-style-type: none"> No update
	d. Supports for women	Ongoing	<ul style="list-style-type: none"> No update
	e. Storage & Drop in		
	- 320 Alexander (Drop in only)	In progress / Sept 7	<ul style="list-style-type: none"> No update
	- 27 W Hastings (Short-term storage; unconfirmed)	NEW	<ul style="list-style-type: none"> Exploring use of space with BCH and PHS
	- Other storage/drop in spaces (390 Main; 987 E Cordova; 101 E Cordova)	Ongoing	<ul style="list-style-type: none"> No update

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
	f. Kiosk for Automated Public Toilet (APT) at Pigeon Park	In progress / Sept 9	<ul style="list-style-type: none"> Target installation: Sept 9
	g. Mobile Washroom Trailer - Gore & Hastings	In progress / Sept 16	s.13(1)
6	Aboriginal Land Trust Construction Hoarding (52-92 E. Hastings)	In progress / Sept 7	<ul style="list-style-type: none"> On track. Aiming to have lane closure and sidewalk fencing in place for east portion of the block between Columbia and Carrall by mid Sept.
7	Communications	In progress / Sept 6	<ul style="list-style-type: none"> No risks or issues identified.
8	Monitoring Parks	Ongoing/ Issues	s.13(1)
9	Contingency Planning	In progress / Sept 7	<ul style="list-style-type: none"> No risks or issues identified.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

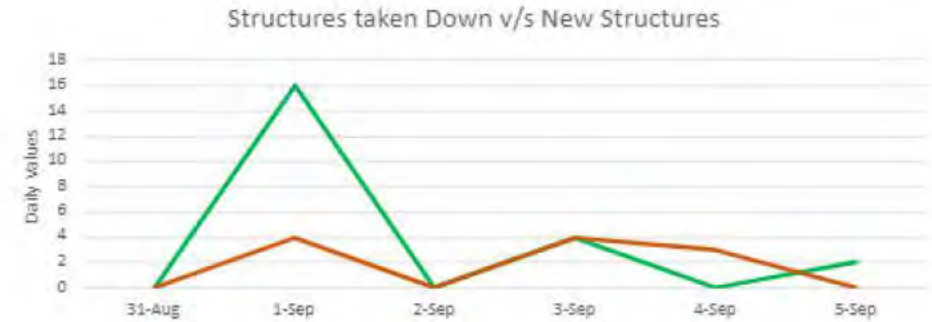
Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
10	Interim Sustainment Strategy	In progress/ Sept 7	s.13(1)
11	Coordination with Community Partners	Ongoing	• No issues or risks to report.
12	Track and forecast costs	Ongoing	• No issues or risks to report.
13	EOC Governance & Coordination	Complete	• Met with BCH on provincial level Housing groups and committees • Finalized governance structure for internal City groups

Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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De-construction

80%	% of priority sites cleared (running sum)	
15	# of fire Department Connections made accessible (daily count)	
For Sep 5	Total (Since Aug 17)	
2	74	# of tents and structures taken down (daily count)
0	23	# of new tents and structures on Hastings (b/w Abbott & Gore)



Housing & Shelters

For Sep 5	Total (Since Aug 17)	
0	14	# Unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)
0	0	# Unhoused people within Abbott - Gore that accepted offer of housing (~210 people)
22		# of shelter spaces available today
50		# of SRO units ready for tenanting today
0		Estimated total # of SRO units available by end of next week

Communications

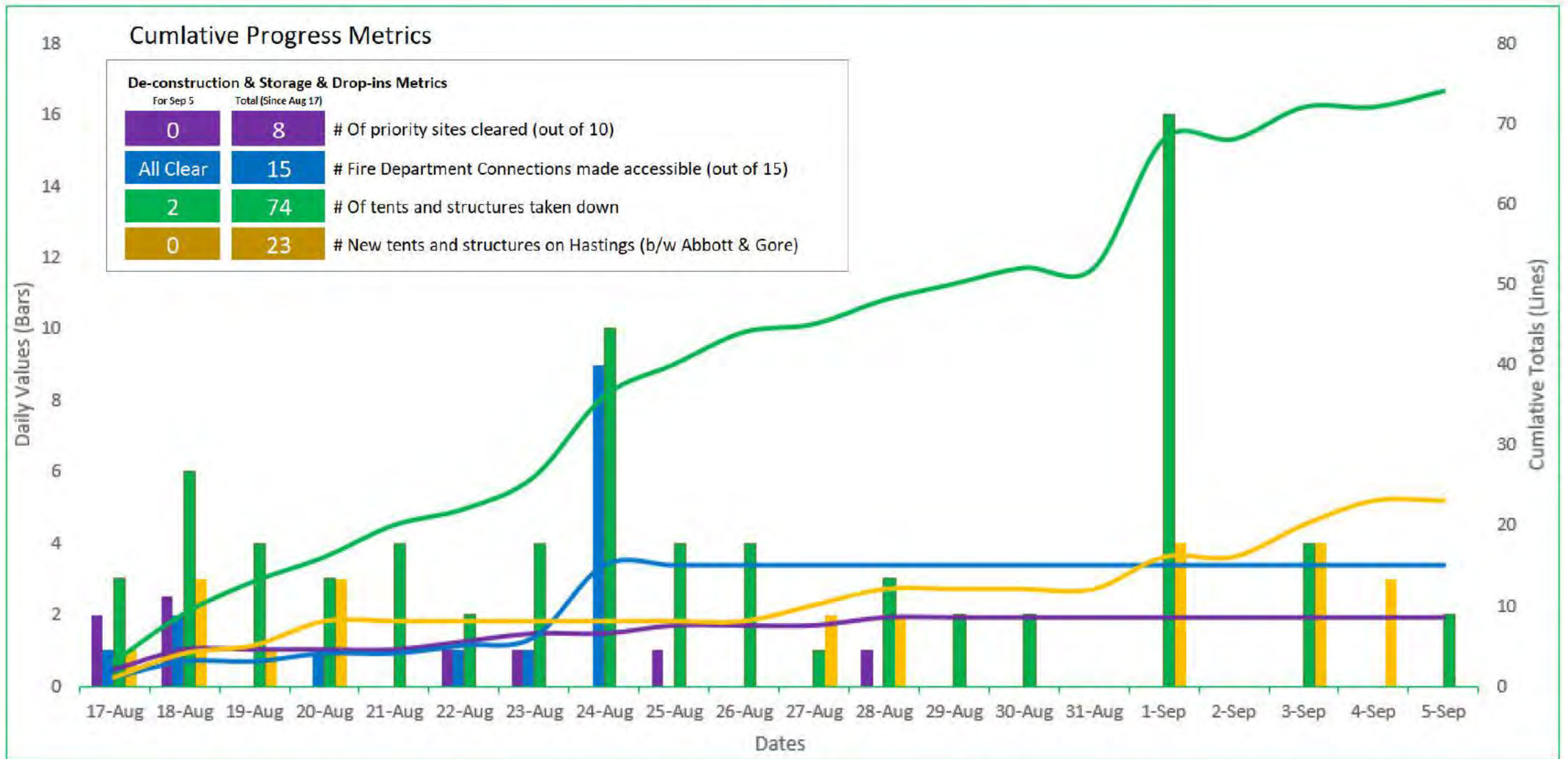
For Sep 4 *	Total (Since Aug 2)	
0	65	# of media requests received and responded to (previous day)

* Reporting is 1 day delayed

Monitoring Parks

	Total (Since Aug 17)	
	Structures	People
Total New	312	394
	For Sep 5	
	Structures	People
Total New	12	18
Andy Livingstone Park	2	4
Crab Park	6	9
Oppenheimer Park	0	0
Strathcona Park	1	1
McLean Park	1	2
Pigeon Park	1	--
Other Parks	1	2

Cumulative and Daily Metrics Tracking



*Note: Operations shortened, paused, or slowed Aug 24-27 (MSD Cheque day and incident on Hastings) and Aug 31 (Overdose Awareness Day)

De-construction

De-construction Metrics	31-Aug	1-Sep	2-Sep	3-Sep	4-Sep	5-Sep
% of priority sites cleared (running sum)	80%	80%	80%	80%	80%	80%
# of priority sites	10.0	10.0	10.0	10.0	10.0	10.0
# of priority sites cleared (daily count)	0.0	0.0	0.0	0.0	0.0	0.0
# of priority sites cleared (running sum)	8	8	8	8	8	8
# of fire Department Connections made accessible (daily count)	0	0	0	0	0	0
# of fire Department Connections made accessible (running sum)	15	15	15	15	15	15
# of fire Department Connections	15	15	15	15	15	15
# of tents and structures taken down (daily count)	0	16	0	4	0	2
# of tents and structures taken down (running sum)	52	68	68	72	72	74
# of new tents and structures on Hastings between Abbott and Gore (daily count)	0	4	0	4	3	0
Tonnage of material removed (kg) (daily count)	1800	2500	2000	2500	2500	2850
Tonnage of material removed (kg) (running sum)	39550	42050	44050	46550	49050	51900
# propane tanks removed (daily count)	0	1	0	1	0	2
# propane tanks removed (running sum)	20	21	21	22	22	24
# flyers distributed (daily count)	0	0	0	0	0	0
# of Evelyne Saller meal tickets distributed by ENG teams (daily count)	0	20	18	17	7	0
# of carts distributed by Sanitation (daily count)	3	0	0	0	0	2
# of Operations Workers deployed (daily count)	16	17	12	13	13	13
# of Supervisors deployed (daily count)	3	2	1	2	1	1
# of Managers deployed (daily count)	1	1	1	1	1	1
# of VFRS Inspectors deployed (daily count)	2	2	1	0	0	0

Housing & Shelters

Housing & Shelters Metrics	31-Aug	1-Sep	2-Sep	3-Sep	4-Sep	5-Sep	6-Sep	Total (Since Aug 17)
# Unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	0	2	1	2	0	0	2	14
# Unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	0	0	0	0	0	0	0	0
# of shelter spaces available today	33	29	25	23	21	22	24	n/a
# of SRO units ready for tenanting today	50	50	50	50	50	50	50	n/a
Estimated total #of SRO units available by end of next week	0	0	0	0	0	0	0	n/a

Monitoring Parks

	New Sheltering In DTES Parks															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
3-Sep	7	15	6	9	3	5	0	0	0	0	1	--	1	2	18	31
4-Sep	5	9	5	9	0	0	0	0	1	2	2	2	--	--	13	22
5-Sep	2	4	6	9	0	0	1	1	1	2	1	--	1	2	12	18
6-Sep	4	7	7	9	1	1	1	1	1	1	2	1	1	2	17	22
Total (Since Aug 17)	67	116	114	135	29	38	17	21	19	20	21	9	23	21	312	394

Outreach

Carnegie Outreach	31-Aug	1-Sep	2-Sep	3-Sep	4-Sep	5-Sep	6-Sep	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	2	3	2	2	4	4	3	n/a

Communications

* Reporting is 1 day delayed

Communications Metrics	31-Aug	1-Sep	2-Sep	3-Sep	4-Sep	5-Sep	6-Sep	Total (Since Aug 2)
# of media requests received and responded to (previous day)	0	1	1	0	0	0	--	65

Storage and Drop-in's

*Note: Tote metrics updated weekly as of Aug 31

Storage & Drop-ins Metrics	Total (Since Aug 17)
# of people storing totes @ 390 Main (73 tote capacity)	16
# of people storing totes @ 101 E. Cordova - Atira Women's Storage (20 tote capacity)	2

Reporting by EOC Objective

EOC Objective

Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Remove structures from 10 priority sites that are impeding building entrances & exits.	Ongoing	
2	Ensure that fire department connections remain clear of structures	Ongoing	
3	Remove structures at the following additional priority locations:	Ongoing	
	a. Regent Hotel		
	b. 7-19 E Hastings		
	c. 41-57 E. Hastings		
	d. 123 & 123 ½ E. Hastings		
	d. 148-140 E. Hastings		
	e. 40-12 E. Hastings (market)		

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective

Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status / Target	Risks / Issues / Comments
4	Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	Ongoing	
5	Work with Engineering to develop mapping process to track structure removal progress	In progress/ Sept 2	<ul style="list-style-type: none"> Beta version created and shared with leadership

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments
None.

EOC Objective

Identify additional supports and tactics to accelerate voluntary deconstructing and connect people to shelter and housing

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Enhance information flow from Engineering staff to Outreach staff regarding people who required additional outreach and supports.	Cancelled/ Sept 7	No further action required. Connected with both Outreach and ENG. Informed ENG that Outreach teams is aware of all the folks that ENG interacts with and there is not a need for enhanced information flow at this time.
2	Work with BC Housing at Coordinated Access and Assessment Table to determine next steps for those requiring additional supports.	Ongoing	s.13(1)
3	Identify alternative approaches to street cleaning and sanitation.	In progress/ Sept 7	<ul style="list-style-type: none"> Pressure washing on the unit block will resume tomorrow on the North side Scheduling enhanced street cleaning for 52-92 E Hastings (ALT)
4	Determine if there are additional actions that can be taken through outreach and community supports.	In progress/ Sept 7	Increase the frequency of allocation meetings as more units come online.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective

Support Social Policy to accelerate and expand storage options and drop-in spaces

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Finalize agreement for the use of 320 Alexander as a drop in space	Issues / Sept 7	s.13(1)
2	Explore partnership with PHS on use of space at 27 W Hastings for short term storage	In progress/ Sept 7	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Finalize installation of a peer supported APT (Automated Public Toilet) in Pigeon Park

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Schedule installation and security plan for the peer kiosk (Britco)	In progress/ Sept 9	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

Target installation date: Sept 9.

EOC Objective

Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Update option analysis and costing model for revised staffing and security plan	Complete	
2	Modify staffing and security contracts to meet revised operating model	In progress / Sept 9	
3	Coordinate temporary power to the trailer and delivery logistics.	In progress/ Sept 9	<ul style="list-style-type: none"> BC Hydro work is complete City electrical team is trenching starting tomorrow and will prepare for electrical power
4	Coordinate delivery and installation of staff trailer and washroom trailer	In progress/ Sept 9	<div>s.13(1)</div> <ul style="list-style-type: none"> Awaiting delivery schedule

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Continue focus on health, safety, and wellness for EOC and field staff.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Establish guidelines for sharing sensitive information that may be triggering to recipients	In Progress	<ul style="list-style-type: none"> Partnering with stakeholders and Communications to land appropriate approach.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Provide proactive communication to people sheltering outdoors, media, BIAs, City staff and the public about the City's services and initiatives.

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Develop scenario-based communications planning to align with potential operational responses/pivots	In progress/ Sept 6	<ul style="list-style-type: none"> Still in development based on Friday afternoon info briefing
2	Create Updated 311 messaging to support business and public inquiries	In progress/ Sept 2	<ul style="list-style-type: none"> Prepared scripts which are being used.
3	Prep key GMs for media interviews	Completed	<ul style="list-style-type: none"> Follow-ups being handled via email/phone channels with CEC staff and subject matter experts.
4	Create issues log and approval process/RACI to support ongoing updates to BIAs	In progress/ Sept 9	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Develop interim sustainment strategy for management of Hastings Street (next 6-8 months)

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Identify funding sources to support interim strategy.	In progress / Sept 2 New date: Sept 9	
2	Finalize resourcing plan for interim strategy and receive approval	In progress/ Sept 7	
3	Identify strategies to improve public realm and minimize structures at high-risk infrastructure	In progress/ Sept 7	
4	Develop Engineering Sanitation and City Protective Services operational plan	In progress/ Sept 7. New date: Sept 16	• This will transition to Ops for Sanitation and CPS to develop based on workshop from Sept. 1.
5	Monitor for opportunities to offset costs through available grants	Ongoing	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Conduct contingency planning for potential scenarios and operational responses

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Hold follow up meeting on scenario planning for critical incidents and involuntary deconstructing to identify planning requirements	In progress/ Sept 9	s.13(1)

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Review the EOC's internal governance structure and integrate with provincial framework.

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Establish the EOC Policy Group/executive oversight group	Complete	
2	Confirm EOC linkage to committees and working groups being led by the Province/BC Housing	Complete	
3	Revise standing EOC meeting schedule, agendas and participants	Complete	
4	Create and share a visual to illustrate the areas of EOC internal and external alignment and connection	Complete	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Aboriginal Land Trust construction hoarding (52-92 E Hastings).

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Obtain approval for traffic management plan.	Complete / Sept 7	
2	Confirm sidewalk diversion plans (barricade type and vendor) and confirm costs.	In progress / Sept 7	Confirming costs. Vendors, requirements, and plans are confirmed.
3	Schedule installation	Sept 7	To be confirmed in consultation with ALT, ITC and project partners on Sept 7 th .

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

End of document

From: ["EOC Planning Chief \Vancouver\"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 9/15/2022 6:03:41 PM
Subject: Sit Rep - EOC Hastings Destructuring - Sept 15/2022
Attachments: 2022-09-15- Situation Report - Hastings Destructuring.pdf

Hello all,

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Attached is today's EOC Situation Report.

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Please note that today's report is a "long form" report which includes a full report out on the current EOC Action Plan.

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Best,

Miranda

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Miranda Myles | EOC Planning Chief
City of Vancouver Emergency Operations Centre

s.15(1)(l)

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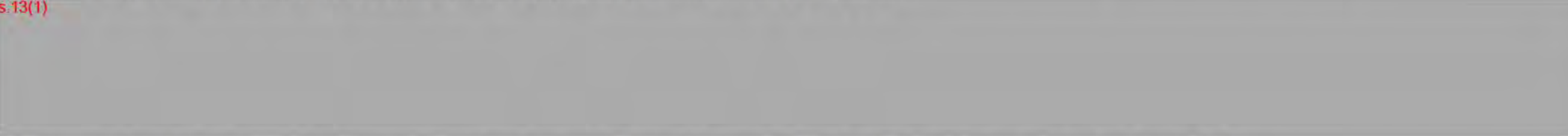

Situation Report

Event Name	Hastings De-Structuring
Date	Sept 15, 2022
Time	17:55
Reporting Period	Sept 12 to 14
Operational Period	5 (Sept 08-16)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Miranda Myles, EOC Planning Chief
Authorized by	Daniel Stevens, EOC Director

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EOC CONTACT INFO	Email: s.15(1)(l)
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1. Sanitation crews have cleared the 10 priority sites identified by VFRS and are now working on an additional 10 sites. At this time 18/20 sites are clear. Fencing has gone up at the Regent. Power washing has been done every day including 11 sites over the last two weeks and the DTES Market was completed this week.
2. Crews have started implementing the impoundment process in instances where items have been abandoned. Working to refine the notification/retrieval process.
3. s.13(1) 
4. An updated snapshot of the structures map has been included in this report on page 10.
5. The Air Quality Advisory for fine particulate matter (PM2.5) was ended on Wednesday (Sept. 14) for Metro Vancouver.
6. On September 13 VFRS responded to a tent fire at 432 E. Hastings. The tent and camp materials had extensive damage; some damage was also incurred at the Business. No witnesses or persons present at time of investigation.
7. VPB also reported a fire at Crab Park, extinguishers were used, no injuries reported.
8. s.13(1) 

1. Lane closure barricades at the Aboriginal Land Trust at 52-92 E. Hastings will be installed September 16th. Hoarding work is work is expected to start on Tuesday, September 20.
2. The Under Armour Eastside 10k will be held on Saturday, September 17th starting at 8:30am. The course will take runners along sections of Cordova, Powell, Water, Alexander and Rail Streets between Cambie and Nanaimo. Expect extra congestion in the area.
3. A day of mourning will be observed on September 19th and Truth and Reconciliation Day will be observed on Friday, September 30th - City services will operate as per statutory observances on both days.

Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
1	Health and Safety a. Trauma-informed communication b. Psychological safety for staff	Complete	
2	De-Structuring Operations	In Progress	
	a. Regent Hotel	In Progress	All clear and fenced
	b. 7-19 E Hastings	In Progress	2/3 doors & FDC clear. 3rd doorway obstructed.
	c. 41-57 E. Hastings	In Progress	Doorways clear, FDC clear
	d. 123 & 123 ½ E. Hastings	In Progress	Doorways clear, FDC blocked
	e. 148-140 E Hastings	In Progress	All clear except door at 146
	f. 40-12 E Hastings (market)	In Progress	Vending occurring on sidewalk and under structures
	g. Improve general conditions	Ongoing	Sidewalk power washing completed at 11 locations and within the Market site – no concerns/issues raised by citizens. Parking Ops supported with 5 impoundments of abandoned items into National storage.

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks

#	Objective	Status/Target	Risks/Issues/Comments
3	Supports and tactics for accelerating voluntary deconstructing <ul style="list-style-type: none"> a. Street cleaning b. Culturally safe outreach c. Housing and shelter d. Construction hoarding e. Gender safety strategy 	On hold / Issues	<div>s.13(1)</div>
4	Community Supports <ul style="list-style-type: none"> a. Outreach Operations b. Supports for Indigenous People c. Supports for women d. Storage & Drop in (320 Alexander; 27 W Hastings; Others) f. Kiosk for Automated Public Toilet (APT) at Pigeon Park g. Mobile Washroom Trailer - Gore & Hastings 	Ongoing	<ul style="list-style-type: none"> • See above, no other updates received

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
7	Communications a. Messaging for field staff b. 311 messaging c. Process for updating BIAs d. Chinese translations for BIAs	Completed / ongoing	<ul style="list-style-type: none"> • Messaging for field staff: Completed, updated key messaging on street cleaning, Regent, hoardings, street by-law. Staff guide for delivering sensitive information shared Sept. 14 • 311 messaging: Completed, updated messaging on washroom trailer at Hasting/Gore. • Process for updating Bias: This week's BIA Bulletin in approvals, set for distribution Sept 16 . • Chinese translations for BIAs: Chinese translation of bulletins secured.
9	Monitoring Parks	Ongoing/ Issues	<ul style="list-style-type: none"> • s.13(1)

Status Legend:

Not started

In progress

Complete/ Ongoing

On hold/ Issues

Cancelled

Summary: Status & Risks - Continued

#	Objective	Status/Target	Risks/Issues/Comments
10	Contingency Planning a. Risks & mitigation workshop b. Compile inputs c. Scenario-based communications	In progress / Sept 14	s.13(1)
11	Interim Sustainment Strategy a. Public realm b. ENG/CPS Operational Plan c. Sustainment model d. Funding e. UBCM submission	In progress / Sept 16	<ul style="list-style-type: none"> Sustainment model presented to CLT on September 15. UBCM submission on track for submission September 21
12	Track and forecast costs	Ongoing	<ul style="list-style-type: none"> No update.
13	EOC Data and Reporting a. Situation reporting b. Access to map c. Data points on map	In progress / Sept 16	<ul style="list-style-type: none"> Situation report to be issued Mondays and Thursdays Structure map snapshot to be provided with Situation Report

Status Legend:	Not started	In progress	Complete/ Ongoing	On hold/ Issues	Cancelled
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Destructuring

100%

% of priority sites cleared (out of 10)

All Clear

of fire Department Connections made accessible (out of 15)

For Sep 14

Total (Since Aug 17)

0

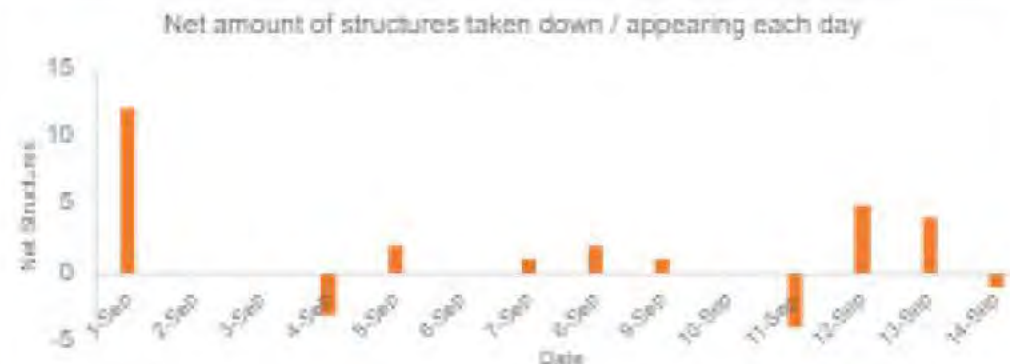
93

of tents and structures taken down

1

34

of new tents and structures on Hastings (b/w Abbott & Gore)



Housing & Shelters

For Sep 14

Total (Since Aug 17)

0

21

Unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)

0

0

Unhoused people within Abbott - Gore that accepted offer of housing (~210 people)

23

of shelter spaces available today

50

of SRO units ready for tenanting today

15

Estimated total # of SRO units available by end of next week

Communications

For Sep 13 *

Total (Since Aug 2)

0

65

of media requests received and responded to (previous day)

* Reporting is 1 day delayed

New structures and people in parks

Total (Since Aug 17)

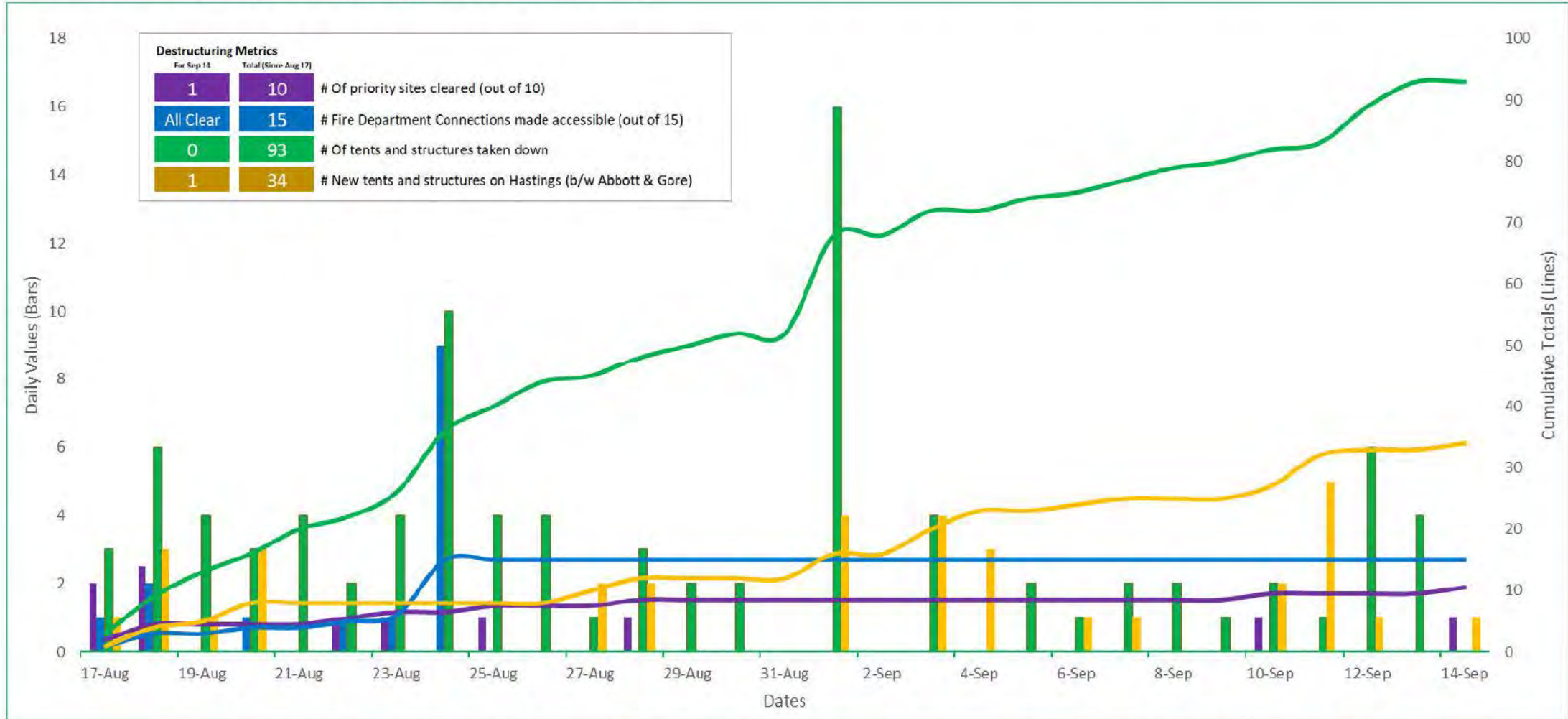
	Structures	People
Total New	395	512

For Sep 14

	Structures	People
Total New	8	11
Andy Livingstone Park	0	0
Crab Park	5	8
Oppenheimer Park	0	0
Strathcona Park	0	0
McLean Park	1	1
Pigeon Park	1	0
Other Parks	1	2

Cumulative and Daily Metrics Tracking

Visual representation of deconstructing operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



**Note: Operations shortened, paused, or slowed Aug 24-27 (MSD Cheque day and incident on Hastings) and Aug 31 (Overdose Awareness Day)*

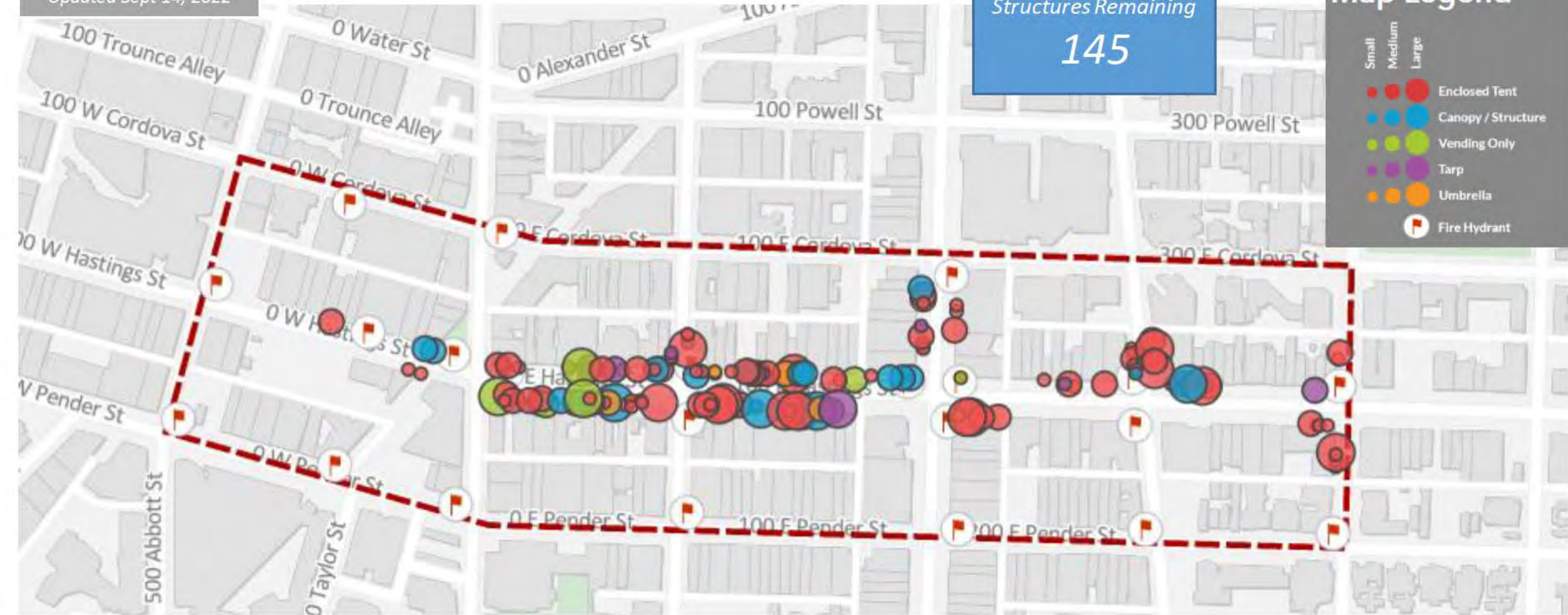
Structures map

Updated Sept 14, 2022

Structures Remaining

145

Map Legend



This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.

Destructuring

De-construction Metrics	8-Sep	9-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	Total (Since Aug 17)
% of priority sites cleared (out of 10)	80%	80%	90%	90%	90%	90%	100%	80%
# of fire Department Connections made accessible (out of 15)	All Clear	All Clear	All Clear	All Clear	All Clear	All Clear	All Clear	15
# of tents and structures taken down	2	1	2	1	6	4	0	93
# of new tents and structures on Hastings between Abbott and Gore	0	0	2	5	1	0	1	34
Tonnage of material removed (kg)	2400	2500	2500	2500	2160	3600	2500	75,190
# propane tanks removed	2	0	0	0	5	2	0	35
# flyers distributed	0	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	0	0	0	0	0	8	10	288
# of carts distributed by Sanitation	0	3	2	0	0	0	0	92
# of Operations Workers deployed	10	16	17	11	16	16	16	n/a
# of Supervisors deployed	3	3	3	2	4	4	4	n/a
# of Managers deployed	1	1	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	2	2	0	0	2	2	2	n/a

**As of Aug 29, flyers are distributed by AFDS. Other standard channels of communication and outreach are continuously employed by the Information section.*

Outreach

Carnegie Outreach	8-Sep	9-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	3	3	3	2	3	3	3	n/a

Housing & Shelters

Housing & Shelters Metrics	8-Sep	9-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	Total (Since Aug 17)
# Unhoused people within Abbott - Gore that accepted offer of shelter (~210 people)	2	0	0	3	0	2	0	21
# Unhoused people within Abbott - Gore that accepted offer of housing (~210 people)	0	0	0	0	0	0	0	0
# of shelter spaces available today	23	19	17	18	19	18	23	n/a
# of SRO units ready for tenanting today	50	50	50	50	50	50	50	n/a
Estimated total # of SRO units available by end of next week	0	0	15	15	15	15	15	n/a

** This data represents the number of people who have been connected to a shelter space. Outreach staff contact the shelter and reserve a bed for individuals. Individual stays or length of stay are not tracked.*

Monitoring Parks

	New Sheltering In DTES Parks															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
6-Sep	4	7	7	9	1	1	1	1	1	1	2	1	1	2	17	22
7-Sep	4	7	7	9	1	1	1	1	1	1	1	0	--	--	15	19
8-Sep	10	14	4	6	0	0	0	0	0	0	1	--	0	0	15	20
9-Sep	3	6	4	6	0	0	0	0	0	0	1	--	0	0	8	12
10-Sep	3	5	4	6	0	0	0	0	1	2	2	0	0	0	10	13
11-Sep	1	2	10	16	0	0	0	0	1	2	0	0	0	0	12	20
12-Sep	0	4	4	0	0	0	0	0	0	0	0	0	0	3	4	7
13-Sep	2	4	4	6	2	3	0	0	2	3	1	0	0	0	11	16
14-Sep	0	0	5	8	0	0	0	0	1	1	1	0	1	2	8	11
Total (Since Aug 17)	90	158	156	192	32	42	18	22	25	29	28	9	24	26	395	512

Communications

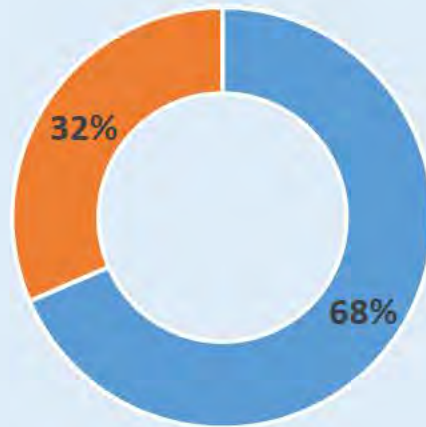
Communications Metrics	8-Sep	9-Sep	10-Sep	11-Sep	12-Sep	13-Sep	14-Sep	Total (Since Aug 2)
# of media requests received and responded to (previous day)	--	0	0	0	0	0	0	65

* Note: Reporting is 1 day delayed

Storage Services (as of Sep 07)

Storage Capacity Remaining at - 390 Main

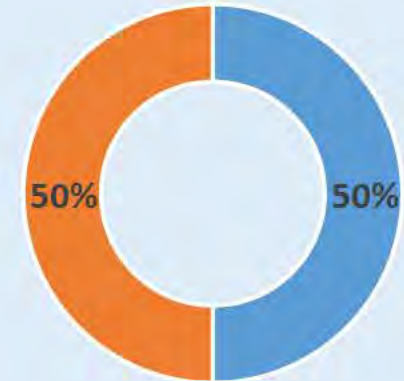
- % of space used - 390 Main
- % of space available - 390 Main



- 16 people are storing items at 390 Main
- Overall capacity: 73 totes

Storage Capacity Remaining at - Atira

- % of space used - Atira
- % of space available - Atira



- 2 people are storing items at Atira (101 Cordova)
- Overall capacity: 20 totes

*Note: Tote metrics will not be updated daily as of Aug 31
City of Vancouver - FOI 2022-516 - Page 746 of 817

Reporting by EOC Objective

EOC Objective

Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Remove structures from priority sites that are impeding building entrances & exits.	Ongoing	10 priority sites are clear and working on an additional 10 priority sites (total of 20). 18/20 sites clear.
2	Ensure that fire department connections remain clear of structures.	Ongoing	
3	Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	Ongoing	Sidewalk power washing completed at 11 locations and within the Market site – no concerns/issues raised by citizens. Parking Ops supported with 5 impoundments of abandoned items into National storage.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Additional support for voluntary deconstructing

EOC Objective: Implement additional supports and tactics to accelerate voluntary deconstructing and connect people to shelter, housing and social supports

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Enhance street cleaning and pressure washing in target locations on the north side of Hastings at the Unit Block	Ongoing	<ul style="list-style-type: none"> Power washing has been done every day including 11 sites over the last two weeks and the DTES Market was completed this week.
2	Increase culturally safe and appropriate outreach by Indigenous partners (i.e. Watari, AFD, Smoke Signals) for key individuals requiring additional support	In Progress	
3	Identify new shelter and housing coming on-line, and opportunities to create additional spaces with BCH (including costs and timeline)	In Progress	<ul style="list-style-type: none"> Continue to coordinate with BCH and update internal tracking of spreadsheets coming online.
4	Install sidewalk diversion, lane closure and construction hoarding at 52-92 E. Hastings (Aboriginal Land Trust), augmented with enhanced sidewalk and street cleaning along the south side of Hastings between Columbia and Carrall	In Progress / Sept 16	<ul style="list-style-type: none"> Lane closure barricades will be installed September 16th. Hording work is work is expected to start on Tuesday, September 20.
5	Develop a gender safety strategy to expand options for women and gender diverse folks	In Progres / Sept 16	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective

Support Social Policy to accelerate and expand storage options and drop-in spaces

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Finalize agreement for the use of 320 Alexander as a drop in space	Ongoing/Issues	s.13(1)
2	Explore partnership with PHS on use of space at 27 W Hastings for short term storage	In Progress/ Sept 16	
3	Complete execution of contract with Atira Women's Resource Society to provide storage services for the belongings of women and gender diverse people	In Progress/ Sept 16	

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Finalize installation of a peer supported APT (Automated Public Toilet) in Pigeon Park

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Install peer kiosk and implement security plan for the peer kiosk (Britco)	In progress / Sept 14	s.13(1)

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

Target installation date: Sept 9.

EOC Objective

Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Modify staffing and security contracts to meet revised operating model	Complete	
2	Coordinate temporary power to the trailer and delivery logistics.	Complete	<ul style="list-style-type: none"> BC Hydro work is complete City electrical team is trenching starting tomorrow and will prepare for electrical power
3	Coordinate delivery and installation of staff trailer and washroom trailer	In progress/ Sept 14	<div>s.13(1)</div> <ul style="list-style-type: none"> Awaiting delivery schedule

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Continue focus on health, safety, and wellness for EOC and field staff.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Work with Civic Engagement and Communications and EOC stakeholders to establish guidelines for sharing sensitive information that may be triggering to recipients	Complete	<ul style="list-style-type: none"> Guidelines distributed to EOC on September 14. Opportunity for questions will be provided.
2	Establish psychological safety supports for female ACCS staff accompanying Sanitation and Street deconstructing teams	Complete	<ul style="list-style-type: none"> Has been established; appropriate Manager to schedule ongoing required support

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Provide proactive communication to people sheltering outdoors, media, BIAs, City staff and the public about the City's services and initiatives.

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Develop key messaging for operations/field staff regarding bylaw enforcement	In progress / Sept 16	<ul style="list-style-type: none"> Draft completed; in reviews; to be updated following Sept. 15 meeting
2	Create Updated 311 messaging to support business and public inquiries	Ongoing	<ul style="list-style-type: none"> Messaging on washroom trailer at Hastings/Gore provided to 311. Additional messaging will be developed to reflect evolving work
3	Create issues log and approval process/RACI to support ongoing updates to BIAs	Complete	
4	Secure Chinese translation services for BIA communications	Complete	<ul style="list-style-type: none"> Completed: to be provided weekly

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Support BIAs to address financial and communication challenges

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Identify options for compensation or financial assistance to support costs incurred to BIAs because of / related to de structuring activities	In Progress / Sept 16	<ul style="list-style-type: none"> Staff continue to explore support options
2	Support BIAs in managing volume of communication with businesses	Complete	<ul style="list-style-type: none"> Liaison officer made available to support communications needs. No specific request has been made.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Develop interim sustainment strategy for management of Hastings Street (next 6-8 months)

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Identify additional funding sources to support interim strategy and monitor opportunities to offset costs through available grants	Complete	No additional sources identified. Only identified source is from UBCM
2	Confirm projects to improve public realm and minimize structures at high-risk infrastructure	Complete	s.13(1)
3	Work with BPPS to develop ongoing sustainment model options and costing	Ongoing	s.13(1)
4	Finalize Engineering Sanitation and City Protective Services operational plan	In Progress	s.13(1)
5	Support submission for UBCM funding	In progress	On track for submission on Sept 21

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Conduct contingency planning for potential scenarios and operational responses

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Hold follow-up workshop to continue identification of risk and mitigation strategies	Complete	
2	Compile inputs from meetings/workshops to support presentation of information	Complete	
3	Develop scenario-based communications planning to align with potential operational responses/pivots	In Progres / Sept 14	§.13(1)

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

EOC Objective

Review EOC data and reporting requirements

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Revise situation report content and frequency	In Progress/ Sept 12	Situation report frequency updated to twice weekly (Mondays and Thursdays). Situation report content to be reviewed with EOC Director Sept 16.
2	Consider options for providing broader access to structure removal map	Complete	Being provided with the Situation Report twice per week. More information will be added as the map is refined.
3	Include data points for fire department connections on structure removal map	In Progress/ Sept 16	Will continue working on this over the next week

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Comments

None.

End of document

From: ["EOC Planning Chief \ \(Vancouver\\)"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 9/20/2022 7:18:55 PM
Subject: Sit Rep - EOC Hastings Destructuring - Sept 20/2022
Attachments: 2022-09-20- Situation Report - Hastings Destructuring (2).pdf

Hello all,

\~

Attached is today's EOC Situation Report. \~The format of the report has been revised, changes to the report are noted within the report and described on page 2.

\~

Best,

Miranda

\~

Miranda Myles | EOC Planning Chief
City of Vancouver Emergency Operations Centre

s.15(1)(l)

\~

Situation Report

Event Name	Hastings De-Structuring
Date	Sept 20, 2022
Time	17:55
Reporting Period	Sept 15 to 19
Operational Period	6 (Sept 17-27)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Miranda Myles, EOC Planning Chief
Authorized by	Taryn Scollard, EOC Director


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EOC CONTACT INFO

Email: s.15(1)(l)


NOTE: Changes to Situation Report Format Going Forward

Please note that the situation report format has been updated as of today's report. The changes have been made as operations have been refined overtime and metrics have evolved as processes are regularized. Changes are noted throughout today's report indicated with a yellow arrow or box 

Major changes include:

1. More information is being pulled on to slides 3 and 4 as opposed to in additional tables further in the report. This new approach replaces the need for the tables that were previously on slides titled "Summary: Status and Risks"
2. The way some metrics are reporting has been changed, particularly Priority Sites and Housing & Shelter information. This has led to information being moved on to different slides and some reformatting.

Situation reports will be issued twice per week (typically Mondays and Thursdays). The Monday report will be shorter focusing on brief updates and metrics. The Thursday report will be longer and will contain updates on all the EOC Action Plan items as well as metrics.

Concerns with changes contact the EOC Planning Section: 

1. Highlights of deconstructing efforts include:
 - a. 179 E Hastings cleared (community food market)
 - b. Regent fully fenced
 - c. Balmoral mostly clear
2. Good progress was made on City-led sidewalk power washing; Community-led power washing (Vandu) also occurred along part of the 100 block of Hastings (south side).
3. 60 wheeled storage totes were delivered to Aboriginal Front Door storage site.
4. VFRS reported two false alarms at 159 E. Hastings – it is expected that work occurring inside the building is tripping the detectors.
5. Parks was unable to count the number of tents in parks on Sunday due to resources – the metrics captured on slide 10 reflect this.

1. Crews are supporting Aboriginal Land Trust and ITC to install fencing at 52-92 Hastings this week
2. Anticipating delivery and install of mobile washroom trailer at Hastings and Gore on Friday, Sept. 23

This slide now focuses on structures information. Shelter & Housing metrics have been moved to slide 8, and Communication metrics have been moved to slide 10.

September 19 > Key Progress Metrics

Destructuring

14

of priority sites cleared (out of 21)

This metric was out of 10 and is now out of 21 to reflect additional sites being prioritized. It can be expected that priority sites will be added/removed over time. This list now also includes Fire Department Connections which was previously a separate metric.

For Sep 19

Total (Since Aug 17)

0

98

of tents and structures taken down

0

35

of new tents and structures on Hastings (b/w Abbott & Gore)



New structures and people in parks

Total (Since Aug 17)

	Structures	People
Total New	439	567

For Sep 19

	Structures	People
Total New	14	17
Andy Livingstone Park	6	8
Crab Park	4	6
Oppenheimer Park	0	0
Strathcona Park	0	0
McLean Park	2	3
Pigeon Park	2	0
Other Parks	0	0

Structures map

Updated Sept 20, 2022

Structures Remaining

164

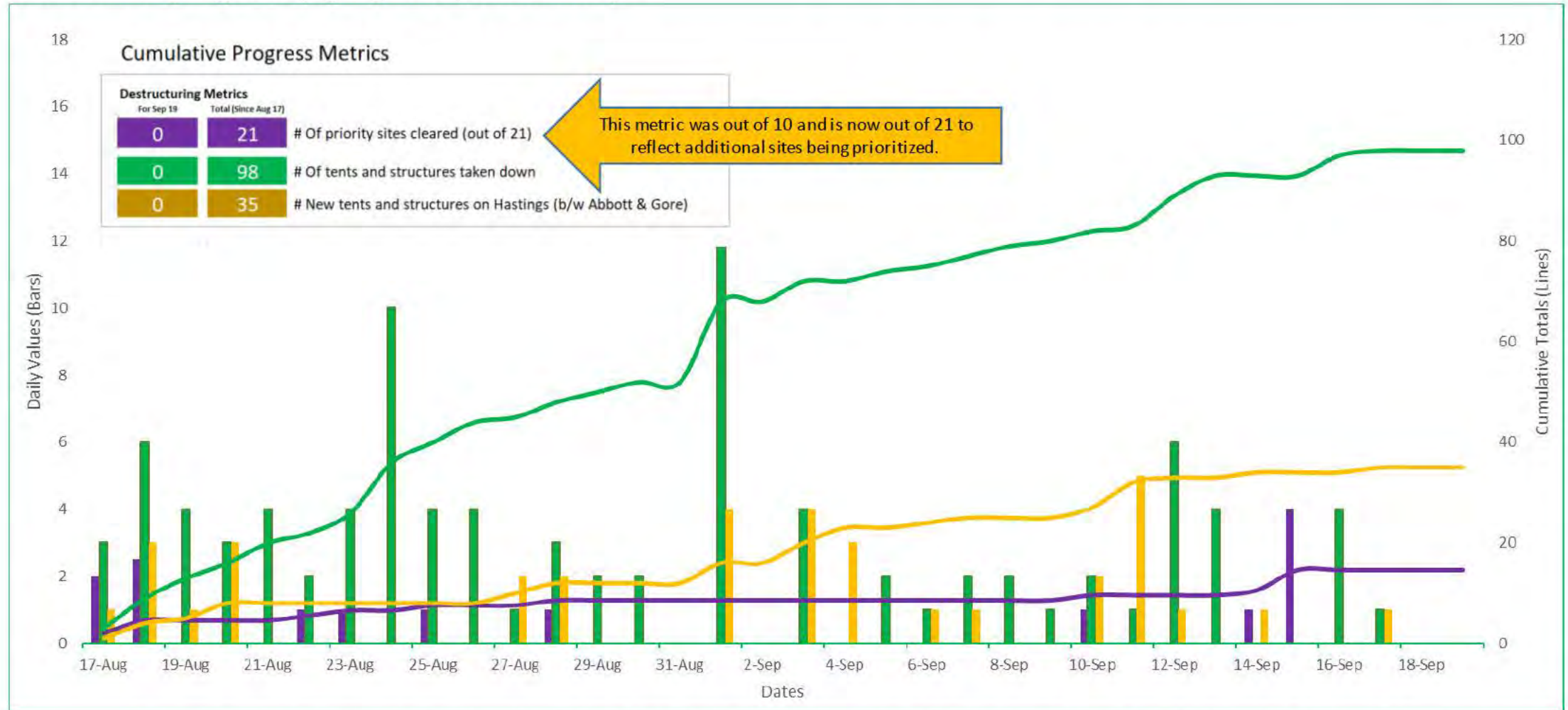
Map Legend



This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.

Cumulative and Daily Metrics Tracking

Visual representation of deconstructing operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



**Note: Operations shortened, paused, or slowed Aug 24-27 (MSD Cheque day and incident on Hastings) and Aug 31 (Overdose Awareness Day)*

Since the beginning of EOC reporting on Aug 17th, there are an estimated 210 people identified as living on Hastings Street between Gore and Abbott that potentially need shelter or housing. The outreach team has been connecting with community members since mid-July.

Shelter Beds

This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; there are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.

18-25
Available spaces
each day

This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.

21
Accepted
(Aug 17-Sept 20)

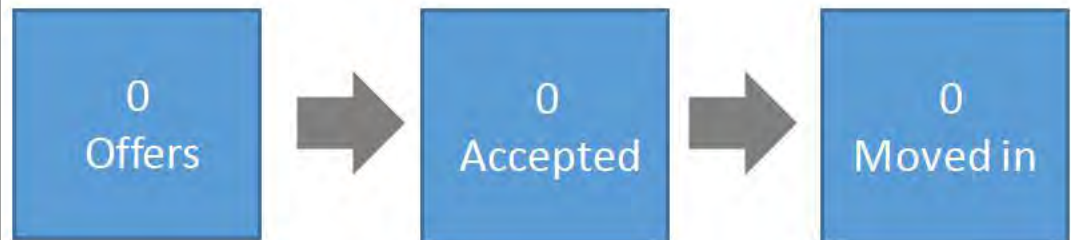
Housing

This data represents the number of permanent, long-term housing spaces (rooms or units) available for rent.

65
Available rooms/units
(as of Sept 20)

83
Additional rooms/units
available in the future

This data represents the number of people who have accepted an offer of permanent, long-term housing and how many people have moved into a unit.



Destructuring

De-construction Metrics	12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	Total (Since Aug 17)
# of priority sites cleared (out of 21) - priority sites include Fire Department Connections, doorways and other key access points	9	9	10	17	14	14	14	14	14
# of tents and structures taken down	6	4	0	0	4	1	0	0	98
# of new tents and structures on Hastings between Abbott and Gore	1	0	1	0	0	1	0	0	35
Tonnage of material removed (kg)	2160	3600	2500	2500	3425	2500	3450	2300	89,365
# propane tanks removed	5	2	0	2	0	0	1	1	39
# flyers distributed	0	0	0	0	0	0	0	0	50
# of Evelyne Saller meal tickets distributed by ENG teams	0	8	10	8	0	8	18	8	330
# of carts distributed by Sanitation	0	0	0	5	1	1	1	0	100
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG	16	16	16	16	16	16	16	16	n/a
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	4	4	4	4	4	4	4	4	n/a
# of Managers deployed in-field by ENG (i.e. exempt)	1	1	1	1	1	1	1	1	n/a
# of VFRS Inspectors deployed	2	2	2	2	2	0	0	0	n/a

This metric was out of 10 and is now out of 21; descriptor has been updated.

may include areas outside Hastings operational area
Additional description added to these three rows

*As of Aug 29, flyers are distributed by AFDS. Other standard channels of communication and outreach are continuously employed by the Information section.

Outreach

Carnegie Outreach	12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	3	3	3	3	2	0	0	4	n/a

Monitoring Parks

Removed the table on Housing and Shelter as information is now reflected in a new format on slide 8.

** This data represents the number of people who have been connected to a shelter space. Outreach staff contact the shelter and reserve a bed for individuals. Individual stays or length of stay are not tracked.*

	New Sheltering in DTES Parks															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
6-Sep	4	7	7	9	1	1	1	1	1	1	2	1	1	2	17	22
7-Sep	4	7	7	9	1	1	1	1	1	1	1	0	--	--	15	19
8-Sep	10	14	4	6	0	0	0	0	0	0	1	--	0	0	15	20
9-Sep	3	6	4	6	0	0	0	0	0	0	1	--	0	0	8	12
10-Sep	3	5	4	6	0	0	0	0	1	2	2	0	0	0	10	13
11-Sep	1	2	10	16	0	0	0	0	1	2	0	0	0	0	12	20
12-Sep	0	4	4	0	0	0	0	0	0	0	0	0	0	3	4	7
13-Sep	2	4	4	6	2	3	0	0	2	3	1	0	0	0	11	16
14-Sep	0	0	5	8	0	0	0	0	1	1	1	0	1	2	8	11
15-Sep	1	2	3	5	1	2	0	0	1	1	1	0	1	2	8	12
16-Sep	3	5	3	5	1	2	1	1	1	1	2	0	0	0	11	14
17-Sep	4	5	4	6	0	0	0	0	1	1	1	0	1	0	11	12
18-Sep* Unable to collect data	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--
19-Sep	6	8	4	6	0	0	0	0	2	3	2	0	0	0	14	17
Total (Since Aug 17)	104	178	170	214	34	46	19	23	30	35	34	9	26	28	439	567

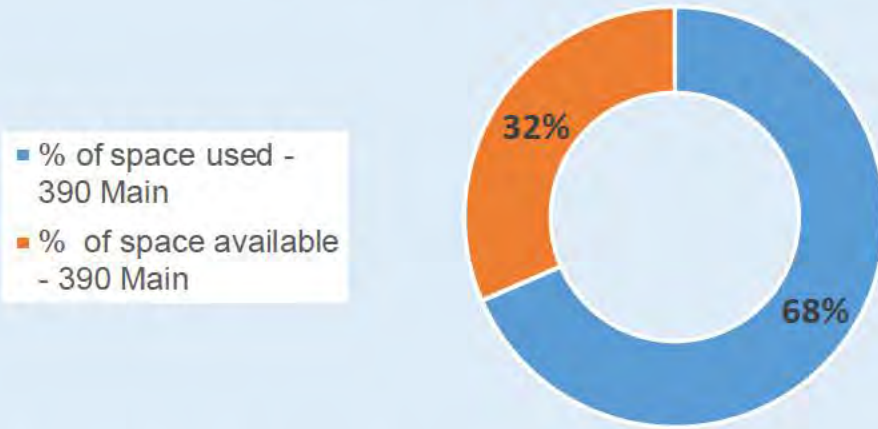
Communications

Communications Metrics	12-Sep	13-Sep	14-Sep	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	Total (Since Aug 2)
# of media requests received and responded to (previous day)	0	0	0	0	3	0	0	0	68

Changes in progress: Working to update the process for reporting these metrics. Changes to this slide may be made in future versions of the Situation Report and will be noted.

Storage Services (as of Sep 07)

Storage Capacity Remaining at - 390 Main



- 16 people are storing items at 390 Main
- Overall capacity: 73 totes

Storage Capacity Remaining at - Atira



- 2 people are storing items at Atira (101 Cordova)
- Overall capacity: 20 totes

**Note: Tote metrics will not be updated daily as of Aug 31*

CONFIDENTIAL - Situation report - Hastings Destructuring

11

Reference: Status of Community Supports

New Slide: Purpose is to provide a reference of the community supports in place or being developed
Note: The Situation Unit is confirming additional community supports that should be reflected on this slide and today's report may not reflect all supports.

Support type	Location	Status
• Outreach operations	Within the EOC operational area	Ongoing - daily
• Storage in partnership with the Aboriginal Front Door Society	• 390 Main	Running
• Storage in partnership with Atira	• 101 Cordova	Running
• Short term storage in partnership with PHS	• 27 W Hastings	In progress
• Automated Public Toilet (APT)	• Pidgeon Park	Running
• Kiosk for APT	• Pigeon Park	Expected Sept. 14
• Mobile Washroom Trailer	• Gore & Hastings	Expected Sept. 23
• Drop in space	• 320 Alexander	In progress

End of document

From: ["EOC Planning Chief \Vancouver\"](#) s.15(1)(l)
To: ["EOC Situation Report - DL"](#) s.15(1)(l)
Date: 9/22/2022 6:04:56 PM
Subject: Sit Rep - EOC Hastings Destructuring - Sept 22/2022
Attachments: 2022-09-22- Situation Report - Hastings Destructuring.pdf

Hello all,

Attached is the EOC Situation Report for Sept 22. \~ Note this is a long form situation report that includes a report out on the EOC Action Plan.

\~

Miranda Myles | EOC Planning Chief
City of Vancouver Emergency Operations Centre

s.15(1)(l)

\~

Situation Report

Event Name	Hastings De-Structuring
Date	Sept 22, 2022
Time	17:55
Reporting Period	Sept 20-21
Operational Period	6 (Sept 17-27)
EOC Activation Level	2
EMBC Task #	N/A
Reviewed By	Miranda Myles, EOC Planning Chief
Authorized by	Daniel Stevens, EOC Director


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EOC CONTACT INFO


Email: s.15(1)(l)

NOTE: Changes to Situation Report Format Going Forward

Further changes have been made to the situation report today. The changes have been made as operations have been refined overtime and metrics have evolved as processes are regularized. Changes are noted throughout today's report indicated with a yellow arrow or box 

The main change for today is that the metrics slide depicting storage information has been temporarily removed as no changes have been made to that data since Sept 7th and work is underway to change the process for reporting that information. Once a new process is worked out storage metrics will be included in future versions of the situation report.

Situation reports will be issued twice per week (typically Mondays and Thursdays). The Monday report will be shorter focusing on brief updates and metrics. The Thursday report will be longer and will contain updates on all the EOC Action Plan items as well as metrics.

Concerns with changes contact the EOC Planning Section: 

1. September 21 Missing, Murdered Indigenous Men and Boys march occurred, which included a sacred fire at CRAB Park.
2. Fencing at Aboriginal Land Trust 52-92 Hastings is approximately 80% installed.
3. Three individuals have accepted housing.
4. Plans for the mobile Washroom trailer at Hastings and Gore are on pause pending discussions with community groups regarding impacts to gender safety.

1. There will be a focus on work to enable the remaining fencing at 52-92 Hastings to be installed by September 30
2. Concern is increasing regarding fire risk due to the use of propane tanks and heaters, especially as the weather cools. Fires at CRAB park occurred in the morning on September 21 and 22 and VPB is doing further review as more fires have been occurring. A group from VFRS, VPB and ENG will be connecting to identify an approach in relation to this risk.

September 21 > Key Progress Metrics

Destructuring

16/20

of priority sites cleared

For Sep 21

Total (Since Aug 17)

0

99

of tents and structures taken down

1

44

of new tents and structures on Hastings (b/w Abbott & Gore)



New structures and people in parks

Total (Since Aug 17)

Total New

Structures	People
467	584

For Sep 21

Total New

Andy Livingstone Park

Crab Park

Oppenheimer Park

Strathcona Park

McLean Park

Pigeon Park

Other Parks

Structures	People
16	17
11	9
4	7
0	0
0	0
1	1
0	0
0	0

Structures map

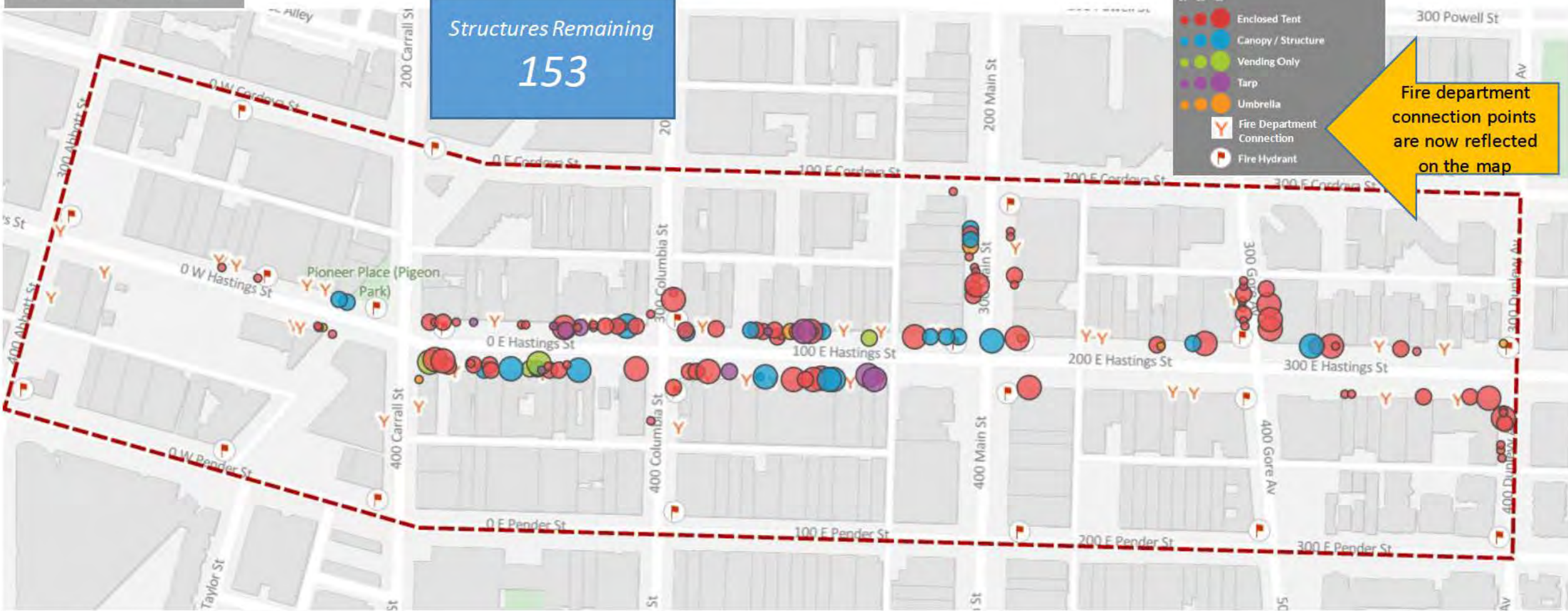
Updated Sept. 22, 2022

Structures Remaining
153

Map Legend

- Small Medium Large
- Enclosed Tent
- Canopy / Structure
- Vending Only
- Tarp
- Umbrella
- Fire Department Connection
- Fire Hydrant

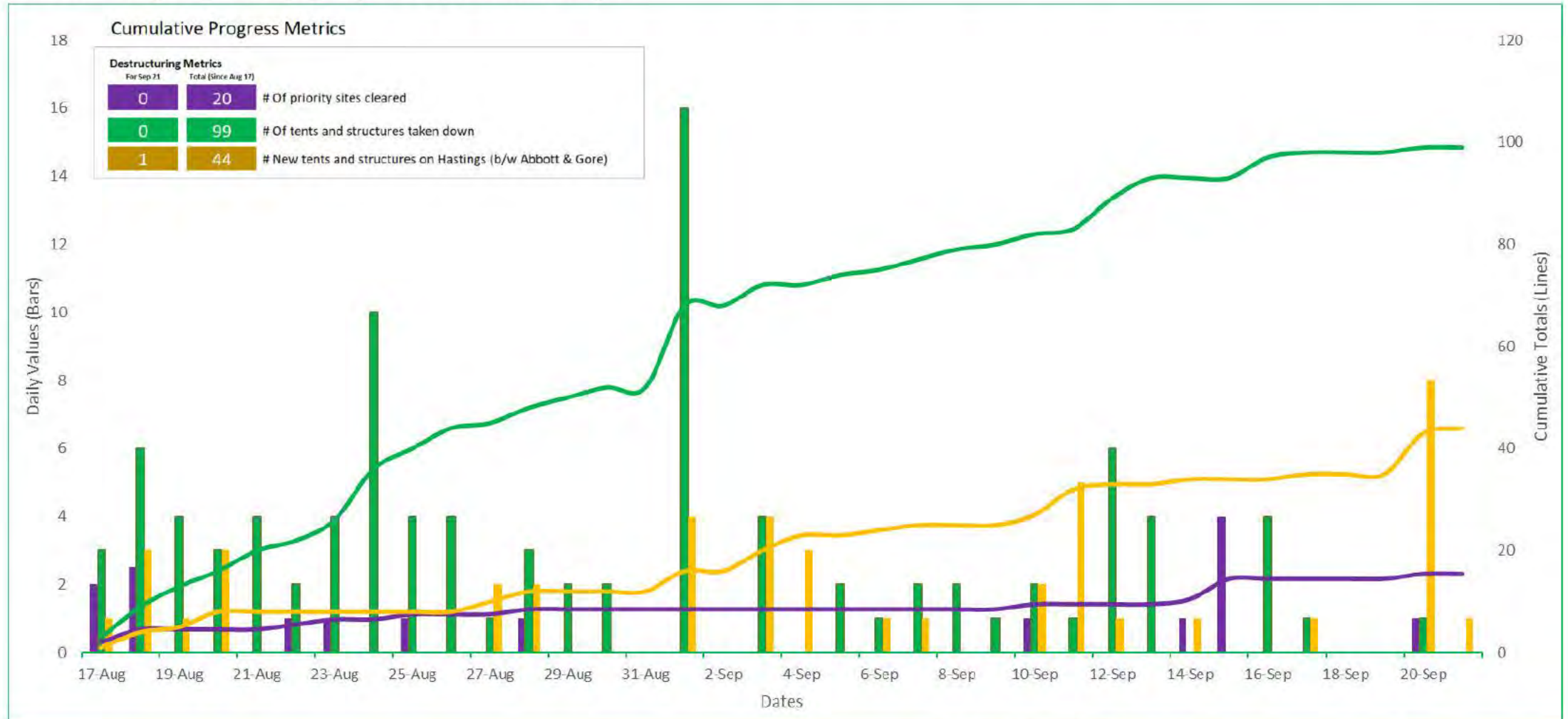
Fire department connection points are now reflected on the map



This map shows structures within the operational area as captured by the structures mapping team periodically. The number of structures shown on this map may not match the total of the daily removed/erected structures reported by Engineering crews and shown elsewhere. The periodic snapshot captured by the structures mapping team shown here should be understood as the definitive number of structures remaining.

Cumulative and Daily Metrics Tracking

Visual representation of deconstructing operations expressed by daily values (left y-axis; bars) and cumulative momentum of progress (right y-axis; trend lines).



**Note: The number of priority sites changes frequently as the operation evolves*
City of Vancouver - FOI 2022-516 - Page 781 of 817

Since the beginning of EOC reporting on Aug 17th, there are an estimated 210 people identified as living on Hastings Street between Gore and Abbott that potentially need shelter or housing. The outreach team has been connecting with community members since mid-July.

Shelter Beds

This data represents the range of shelter spaces available daily. The data will fluctuate as people move in/out of shelters. There are spaces that have been reserved at one shelter for individuals who are currently staying outside on Hastings Street; there are accessed through direct referral from the City's Outreach team. Individuals who are staying in a shelter with reserved beds may stay for a short or long time. Individuals may leave a shelter due to receiving housing, returning to unsheltered homelessness, or many other reasons. There are plans to increase shelter capacity.

18-24
Available spaces
each day

This data represents the total number of people who have been connected to a shelter space. Outreach staff contact the shelter, reserve a bed for individuals, and support individuals with intake at the shelter. Individual stays or length of stay are not tracked by City Outreach staff. While a cumulative number is reported, it does not necessarily reflect the number of people currently staying in shelter as people may leave or transition out of shelter.

21
Accepted
(Aug 17-Sept 21)

Housing

This data represents the number of permanent, long-term housing spaces (rooms or units) available for rent.

65
Available rooms/units
(as of Sept 20)

83
Additional rooms/units
available in the future

This data represents the number of people who have accepted an offer of permanent, long-term housing and how many people have moved into a unit.

3
Offers



3
Accepted



0
Moved in

Destructuring

The metric on number of fliers distributed has been removed from the situation report metrics list as there has been no change for some time.

De-construction Metrics	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	20-Sep	21-Sep	Total (Since Aug 17)
# of priority sites cleared	17/21	14/21	14/21	14/21	14/21	16/20	16/20	N/A
# of tents and structures taken down	0	4	1	0	0	1	0	99
# of new tents and structures on Hastings between Abbott and Gore	0	0	1	0	0	8	1	44
Tonnage of material removed (kg)	2500	3425	2500	3450	2300	3610	2500	95,475
# propane tanks removed	2	0	0	1	1	0	1	40
# of Evelyn Saller meal tickets distributed by ENG teams	8	0	8	18	8	20	8	358
# of carts distributed by Sanitation	5	1	1	1	0	0	0	100
# of Operations Workers (i.e. ops workers, drivers, etc.) deployed for Urban Issues by ENG (may include areas outside Hastings operational area)	16	16	16	16	16	12	12	n/a
# of Supervisors deployed in-field by ENG (i.e. sub-foreman)	4	4	4	4	4	3	3	n/a
# of Managers deployed in-field by ENG (i.e. exempt)	1	1	1	1	1	2	2	n/a
# of VFRS Inspectors deployed	2	2	0	0	0	2	2	n/a

Outreach

Carnegie Outreach	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	20-Sep	21-Sep	Total (Since Aug 17)
# of staffing resources deployed @ Carnegie Outreach	3	2	0	0	4	2	2	n/a

Communications

Communications Metrics	15-Sep	16-Sep	17-Sep	18-Sep	19-Sep	20-Sep	21-Sep	Total (Since Aug 2)
# of media requests received and responded to (previous day)	0	3	0	0	0	0	0	68

Monitoring Parks

	New Sheltering In DTES Parks															
	Andy Livingstone Park		Crab Park		Oppenheimer Park		Strathcona Park		McLean Park		Pigeon Park		Other parks		Total	
Date	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People	Structures	People
10-Sep	3	5	4	6	0	0	0	0	1	2	2	0	0	0	10	13
11-Sep	1	2	10	16	0	0	0	0	1	2	0	0	0	0	12	20
12-Sep	0	4	4	0	0	0	0	0	0	0	0	0	0	3	4	7
13-Sep	2	4	4	6	2	3	0	0	2	3	1	0	0	0	11	16
14-Sep	0	0	5	8	0	0	0	0	1	1	1	0	1	2	8	11
15-Sep	1	2	3	5	1	2	0	0	1	1	1	0	1	2	8	12
16-Sep	3	5	3	5	1	2	1	1	1	1	2	0	0	0	11	14
17-Sep	4	5	4	6	0	0	0	0	1	1	1	0	1	0	11	12
18-Sep	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--
19-Sep	6	8	4	6	0	0	0	0	2	3	2	0	0	0	14	17
20-Sep	5	0	5	0	1	0	0	0	1	0	0	0	0	0	12	0
21-Sep	11	9	4	7	0	0	0	0	1	1	0	0	0	0	16	17
Total (Since Aug 17)	120	187	179	221	35	46	19	23	32	36	34	9	26	28	467	584

Support type	Location	Status
• Outreach operations	• EOC operational area	Operational
• Storage in partnership with the Aboriginal Front Door Society	• 390 Main	Operational
• Storage in partnership with Atira	• 101 Cordova	Operational
• Short term storage in partnership with PHS	• 27 W Hastings	Pending
• Long term storage (CoV)	• 987 Cordova	Operational
• Drop in space	• 320 Alexander	Pending
• Automated Public Toilet (APT)	• Pidgeon Park	Operational
• Kiosk for APT	• Pigeon Park	Delayed
• Mobile Washroom Trailer	• Gore & Hastings	Delayed

Reporting by EOC Objective

EOC Objective: Remove priority structures from sidewalks along Hastings Street

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Remove structures from priority sites identified with VFRS that are impeding building entrances & exits	Ongoing	
2	Ensure that fire department connections remain clear of structures	Ongoing	
3	Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore	Ongoing	
4	Remove structures from priority sites identified by the BIA and community partners	Ongoing	
5	Work with VFRS, VPB and ENG to confirm approach for fire safety education and a strategy for propane tanks, heaters as the weather cools	30-Sep-22	New item. Update to be provided next week.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Additional support for voluntary deconstructing

EOC Objective: Implement additional supports and tactics to accelerate voluntary deconstructing and connect people to shelter, housing and social supports

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Identify new shelter and housing coming on-line, and opportunities to create additional spaces with BCH (including costs and timeline)	Ongoing	
2	Work with BC Housing at Coordinated Access and Assessment Table to determine next steps for those requiring additional supports.	Ongoing	s.13(1)
3	Increase outreach by Indigenous partners (i.e. Watari, AFD, Smoke Signals) for key individuals requiring additional support	09-Sep-22	<ul style="list-style-type: none"> No change; conversations ongoing
4	Install sidewalk diversion, lane closure and construction hoarding at 52-92 E. Hastings (Aboriginal Land Trust), augmented with enhanced sidewalk and street cleaning along the south side of Hastings between Columbia and Carrall	21-Sep-22	<ul style="list-style-type: none"> Sidewalk diversion is complete; Fencing to end of construction site is approximately 80% complete
5	Develop a gender safety strategy to expand options for women and gender diverse folks	05-Oct-22	<ul style="list-style-type: none"> No update

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Community Supports: Storage & Drop-ins

EOC Objective: Support Social Policy to accelerate and expand storage options and drop-in spaces

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Finalize agreement for the use of 320 Alexander as a drop in space	30-Sep-22	<ul style="list-style-type: none"> Short-term use for drop-in is confirmed until Sept 30
2	Explore partnership with PHS on use of space at 27 W Hastings for short term storage	16-Sep-22	
3	Complete execution of contract with Atira Women's Resource Society to provide storage services for the belongings of women and gender diverse people	26-Sep-22	<div>s.13(1)</div>

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Finalize installation of a peer supported APT (Automated Public Toilet) in Pigeon Park

#	Related Tasks	Status / Target	Risks / Issues / Comments
1	Install peer kiosk and implement security plan for the peer kiosk (Britco)	14-Sep-22	<ul style="list-style-type: none"> Delayed. Estimated delivery of kiosk is Sept 29

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

Community Supports: Mobile Washroom Trailer

EOC Objective: Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Coordinate delivery and installation of staff trailer and washroom trailer	23-Sep-22	On hold/issues – pending discussions with community groups regarding impacts to gender safety

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Provide proactive communication to people sheltering outdoors, media, BIAs, City staff and the public about the City's services and initiatives.

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Create updated 311 messaging to support business and public inquiries	Ongoing	<ul style="list-style-type: none"> No risks/issues with completion of work
2	Develop fencing key messaging to support ongoing work in key areas of E. Hastings	20-Sep-22	<ul style="list-style-type: none"> Complete

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Support BIAs to address financial and communication challenges

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Identify options for compensation or financial assistance to support costs incurred to BIAs as a result of / related to deconstructing activities	30-Sep-22	<ul style="list-style-type: none"> Exploring options to support impacted businesses. Budget request outlined to UBCM for grants that would go to the BIAs very adjacent to the Hastings Encampment.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Develop interim sustainment strategy for management of Hastings Street (next 6-8 months)

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Work with BPPS to develop ongoing sustainment model options and costing	Ongoing	• No update
2	Develop and finalize Engineering Sanitation and City Protective Services operational plan	14-Oct-22	• No update
3	Support submission for UBCM funding	30-Sep-22	• Final reviews are underway with the goal to submit early the week of Sept 26

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Conduct contingency planning for potential scenarios and operational responses

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Review scenario-based communication plans with operational partners	30-Sep-22	<ul style="list-style-type: none"> New item. Update to be provided next week.
2	Share interim sustainment plan and scenarios with BC Housing for awareness	30-Sep-22	<ul style="list-style-type: none"> New item. Update to be provided next week.
3	Identify rapid response team representing CoV and key partners for overnight/after hours emergencies in the EOC operational area (e.g. major fire)	30-Sep-22	<ul style="list-style-type: none"> New item. Update to be provided next week.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

EOC Objective: Review EOC data and reporting requirements

#	Related Tasks	Status / Target	Risks / Issues /Comments
1	Include data points for fire department connections on structure removal map	23-Sep-22	<ul style="list-style-type: none"> Complete. Fire Department Connections now reflected in structures map.

Status Legend:

Not started

In progress

Complete

On hold / Issues

Cancelled

End of document

From: "Renning, Rob" <rob.renning@vancouver.ca>
To: "Fry, Karen" <Karen.Fry@vancouver.ca>
Date: 9/21/2022 9:24:44 AM
Subject: SRO training

\~

\~

Chief Fry,

\~

Please see some bullets on our new pilot training program for SRO staff.\~ These will help as you discuss with CLT or Paul.

\~

\~

This is pilot program and we working with ACCS to expand the program with City of Vancouver Contacts.

\~

\~

How may people and what organizations have taken part?

\~

Recent History-

\~

☐ ~~~~~ 34 Managers and Staff- Supervisory Stream

\~

☐ ~~~~~ 12 Tenants- Warden Stream

\~

Organizations:

☐ ~~~~~ Rain City

☐ ~~~~~ Lookout

☐ ~~~~~ Sanford

\~

Future Training :

\~

☐ ~~~~~ Five SRO Training Sessions booked in near future.

\~

☐ ~~~~~ Concentrating on Manager and Staff Training

\~

☐ ~~~~~ (Two VANDU sessions completed and will be scheduling this extinguisher and Fire and Life Safety Training every two months)

\~

Where are the courses taking place?

\~

☐ ~~~~~ At the SRO's, so we can do a physical walk through to review safety systems.

\~

Try to instruct in a common area or meeting room and then walk the building.

\~

(VANDU at Hastings Open Market after closing)

\~

What is the lesson plan?

\~

- ☐ Roles and Responsibilities During an Emergency
- ☐ Daily Checks
- ☐ Fire Prevention Checklist
 - FDC
 - Fire Alarm Panel
 - Etc.
- ☐ Hoarding with a clutter image scale
- ☐ Room safety ie. Sprinkler head clearance
- ☐ Use a qualified ASTTBC \~service for Fire Protection Service
- ☐ Review an actual VFRS Fire Watch Requirements and Log form
- ☐ Walk Building in smaller groups
- ☐ Brief Fire Extinguisher info- Pull, Aim, Squeeze, Sweep.
- ☐ Will leave them a booklet and with posters being developed for SRO offices and hallways

\~

Who is doing the teaching, ratio of instructors to students?

\~

All Public Education Staff teach

\~

Two to three staff depending on SRO location and number of participants

\~

Class could be 4 to 16 participants

\~

\~

The response for this has been excellent, this could be another angle for staffing though as we don't have the resources to do this without stopping or greatly impacting other community programs.\~ We are meeting with BC housing and ACCS again this week to continue our fire safety discussions.

\~

Our Public Education Team really stepped up to rush out this program and is another example of how we are constantly pivoting to address the current needs in the City of Vancouver.\~ Captain short, was previously an inspector in the DTES so his experience has helped us to focus on common issues found every day in SRO's.

\~

Let me know if you need anything else,

\~

\~

Rob Renning (He/Him) | Deputy Fire Chief
VANCOUVER FIRE RESCUE SERVICES
Community Safety & Risk Reduction Division
Fire Prevention, Community Safety, and Public Education

Mail and Courier:
600 575 West 8th Avenue
Vancouver, BC V5Z 0C



"WAKE UP VANCOUVER!" ~ Working Smoke Alarms and CO alarms Save Lives. ~ Statistics don't lie. ~ Are your alarms ~ working? ~ Will they wake you and your family up when you need them?

I humbly acknowledge that I am a settler on the unceded land and territory of the xʷməŋ̱łəm̱ (Musqueam), Skwxwú7mesh (Squamish) and səlwətaʔ / səlwitəḻ (Tsleil-Waututh) Nations.

From: ["Bertuzzi, Brian" <Brian.Bertuzzi@vancouver.ca>](mailto:Brian.Bertuzzi@vancouver.ca)
To: ["VFRS Duty Chiefs - DL"](#) s.15(1)(l)
Date: 9/1/2022 5:22:20 AM
Subject: Tents/waste fire, E. Hastings

ST5 assignment responded to 438 E Hastings. Fire knocked down quickly by 2 Company. No injuries reported, no structures appear damaged. FI en route.



Sent from my iPhone

From: "Clark, Elizabeth" <Elizabeth.Clark@vancouver.ca>
To: "EOC Management - DL" s.15(1)(l);
"EOC Situation Report - DL" s.15(1)(l)
Date: 9/1/2022 2:56:38 PM
Subject: Updated EOC Action Plan #4 (Sept 1 - 7)
Attachments: EM - Hastings Destructuring Action Plan #4 - 2022-09-01 (1).pdf

All,

\~

Please see attached revised Action Plan. This version includes an additional action related to the installation of construction hording at 52-92 E Hastings.

\~

Elizabeth

\~

From: Clark, Elizabeth

Sent: Thursday, September 1, 2022 1:51 PM

To: EOC Management - DL s.15(1)(l); EOC Situation Report - DL
s.15(1)(l)

Subject: EOC Action Plan #4 (Sept 1 - 7)

\~

Hello all,

\~

Attached is the EOC Action Plan for operational period number four which will run from Thursday September 1st to Wednesday September 7th.

\~

Best,

Elizabeth

\~

Elizabeth Clark | EOC Planning Chief

City of Vancouver Emergency Operations Centre

s.15(1)(l)

\~

1. EVENT

☒EOC ☐DOC ☐ESS ☐DSA ☐FOC

Location Name: 111 West Hastings Street

Event/Incident: Hastings Destructuring

Task #: n/a

EM Incident #: EM-0062

Date: September 1, 2022

For next Operational Period # 4

From: September 1, 2022

To: September 7, 2022

Prepared by: Elizabeth Clark

Section: Planning

Position: EOC Planning Chief

2. OBJECTIVES

Objective: Remove priority structures from sidewalks along Hastings Street

Related tasks	Section responsible	Completed by
Remove structures from 10 priority sites that are impeding building entrances & exits.	OPS – ENG	Ongoing
Ensure that fire department connections remain clear of structures	OPS – ENG	Ongoing
Remove structures at the following additional priority locations: <ul style="list-style-type: none"> Regent Hotel (continued) 7-19 E Hastings (new) 41-57 E Hastings (continued) 123 & 123 ½ E Hastings (continued) 148-140 E Hastings (new) 40-12 E Hastings (market) (new) 	OPS – ENG	Ongoing
Improve general conditions and continue removing structures and material to reduce fire risk, fuel load and congestion on Hastings between Abbott and Gore.	OPS – ENG	Ongoing
Work with Engineering to develop mapping process to track structure removal progress.	PLAN – Situation Unit	Sept. 2

Objective: Identify additional supports and tactics to accelerate voluntary destructuring and connect people to shelter and housing.

Related tasks	Section responsible	Completed by
Enhance information flow from Engineering staff to Outreach staff regarding people who require additional outreach and supports.	OPS – ENG OPS - ACCS	Sept. 7
Work with BC Housing at Coordinated Access and Assessment Table to determine next steps for those requiring additional supports.	OPS - ACCS	Ongoing
Identify alternative approaches to street clearing and sanitation.	OPS – ENG	Sept. 7
Determine if there are additional actions that can be taken through outreach and community supports	OPS - ACCS	Sept. 7

Objective: Support Social Policy to accelerate and expand storage options and drop-in spaces

Related tasks	Section responsible	Completed by
Finalize agreement for the use of 320 Alexander as a drop in space.	OPS - ACCS	Sept. 7
Explore partnership with PHS on use of space at 27 W Hastings for short term storage.	OPS - ACCS	Sept. 7

Objective: Finalize installation of a peer supported APT (Automated Public Toilet) in Pigeon Park

Related tasks	Section responsible	Completed by
---------------	---------------------	--------------

Schedule installation and security plan for the peer kiosk (Britco).	OPS – ENG	In progress (completed by Sept. 9)
Objective: Deploy and operationalize a peer supported mobile washroom trailer at Gore and Hastings St.		
Related tasks	Section responsible	Completed by
Update option analysis and costing model for revised staffing and security plan.	OPS – ACCS	Sept. 6
Modify staffing and security contracts to meet revised operating model.	OPS – ACCS	In progress (completed by Sept. 9)
Coordinate temporary power to the trailer and delivery logistics.	OPS – ACCS	In progress (completed by Sept. 9)
Coordinate devliery and installation of staff trailer and washroom trailer.	OPS – ACCS	In progress (completed by Sept. 9)
Objective: Continue focus on health, safety and wellness for EOC and field staff		
Related tasks	Section responsible	Completed by
Establish guidelines for sharing sensitive information that may be triggering to recipients.	SAFETY (OH&S)	Sept. 2
Objective: Provide proactive communication to people sheltering outdoors, media, BIAs, City staff and the public about the City's services and initiatives.		
Related tasks	Section responsible	Completed by
Develop scenario-based communications planning to align with potential operational responses/pivots.	INFO	Sept. 6
Create updated 311 messaging to support business and public inquiries	INFO	Sept. 2
Prep key GM's for media interviews.	INFO	Sept. 2
Create issues log and approval process/RACI to support ongoing updates to BIAs.	Liaison Officer	In progress (completed by Sept. 9)
Objective: Develop interim sustainment strategy for management of Hastings Street (next 6-8 months)		
Related tasks	Section responsible	Completed by
Identify funding sources to support interim strategy.	PLAN – Advanced Planning	Sept. 2
Finalize resourcing plan for interim strategy and receive approval.	PLAN – Advanced Planning	Sept. 6
Identify strategies to improve public realm and minimize structures at high-risk infrastructure.	PLAN – Advanced Planning	Sept. 7
Develop Engineering Sanitation and City Protective Services operational plan.	PLAN – Advanced Planning	Sept. 7
Monitor for opportunities to offset costs through available grants.	FINANCE	Ongoing
Objective: Conduct contingency planning for potential scenarios and operational responses		
Related tasks	Section responsible	Completed by

Hold follow up meeting on scenario planning for critical incidents and involuntary de structuring to identify planning requirements.		EOC Director	Sept. 7
Objective: Review the EOC's internal governance structure and integrate with provincial framework			
Related tasks	Section responsible	Completed by	
Establish the EOC Policy Group/executive oversight group.	EOC Director	Sept. 6	
Confirm EOC linkage to committees and working groups being led by the Province/BC Housing.	EOC Director	Sept. 6	
Revise standing EOC meeting schedule, agendas and participants.	EOC Director	Sept. 6	
Create and share a visual to illustrate the areas of EOC internal and external alignment and connection.	EOC Planning	Sept. 7	
Objective: Aboriginal Land Trust construction hording (52-92 E Hastings)			
Related tasks	Section responsible	Completed by	
Obtain approavel for traffic management plan.	OPS Chief	Sept. 7	
Confirm sidewalk diversion plans (barricade type and vendor) and confirm costs.	OPS Chief	Sept. 7	
Schedule installation.	OPS Chief	Sept. 7	
3. APPROVALS <i>(Planning Chief to review, sign & forward to EOC Director for final authorization)</i>			
Reviewed by: Planning Chief: Elizabeth Clark Date: September 1, 2022 Time: 12:30		Authorized by: EOC Director: Daniel Stevens Date: September 1, 2022 Time: 13:45	
4. DISTRIBUTION			
<input checked="" type="checkbox"/> EOC Staff (EOC Staff – DL) <input checked="" type="checkbox"/> Policy Group (Corporate Management Team (COV) – DL, & others as applicable) <input type="checkbox"/> Documentation Unit (<i>original</i>) <input type="checkbox"/> Others:			
EOC CONTACT INFO	Email: S.15(1)(l)	Phone: S.15(1)(l)	Fax: S.15(1)(l)

From: [Fry, Karen](#)
To: [Sandhu, Gurdip](#)
Cc: [Marohn, Kiran](#); [Moore, Tyler](#); [Meers, Dave](#); [Connelly, Trevor](#)
Subject: Hastings St
Date: Monday, August 8, 2022 7:39:30 AM

Hi Gurdip

I have a meeting this morning (early) with the BC Human Rights Commission.

I need to have some data on the fires and incidents on Hastings St. I am thinking a couple of things:

- Fires
- Fires with damage
- Overdoses

Copying the others as they may be able to assist in any of the data thoughts.

Tyler is acting FC for the next two weeks.

Karen

From: [Fry, Karen](#)
To: [VFRS Duty Chiefs - DL](#)
Subject: Hastings Street - Key Messaging
Date: Monday, July 25, 2022 10:41:07 AM
Attachments: [image001.png](#)

Hi Everyone

In anticipation of a fire order coming out today, here are our key messages.

We will advise when it is issued.

I am heading to hall 2 to give them a heads up that this may be coming and that they can expect higher anxiousness on the streets towards the VFRS.

- Having tents/structures and storage on the sidewalks creates a huge risk to the buildings and their occupants, the people on the streets and our firefighters
- Firefighters and first responders need to have clear and unfettered access to buildings and that is not feasible at the moment
- To date this year, we have 860 reported outdoor and structure fires with damage in the downtown areas of our Halls 2,1,8. This is a 103% increase since 2018.
- Many structures/tents are blocking emergency exits and access to fire department connections.
- Open flames and fire hazards have been found throughout the area.
- The BC Fire Code, the BC Building Code and Vancouver Fire By-Law are all in contravention.
- VFRS has been providing fire extinguisher training and fire safety messaging with the community over the past couple of weeks. VFRS and Sanitation have removed over 20 20lb propane tanks from the Hastings Street encampment in the last 2 weeks.
- Fire spreads very quickly, when against a building, it will travel it up the outside and into the roof structure very easily. The church on East Hastings Street was a prime example of this.
- The order requires that the tents, structures and storage are removed from the sidewalks and streets. We will work with the City of Vancouver Engineering and ACCS. We are not saying that people have to leave.



Karen Fry (she/her)

Karen Fry | Fire Chief/General Manager

Vancouver Fire Rescue Services

☎ 604.665.6051 | ✉ karen.fry@vancouver.ca

<http://vancouver.ca>

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Sḵwx̱wú7mesh ([Squamish](#)) and sə́lilwətaʔ / sə́lilwitulh ([Tsleil-Waututh](#)) Nations.

From: [Fry, Karen](#)
To: [Cheung, Rick](#); [Meers, Dave](#)
Cc: [Connelly, Trevor](#)
Subject: Hastings/ Storage
Date: Monday, July 11, 2022 12:03:03 PM
Attachments: [image001.png](#)

In speaking with Sandra, it would be my opinion that a minimum of 6m (or is it 3m) needs to be kept clear from the building.

[https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp3s33/search/CIVIX_DOCUMENT_ROOT_STEM:\(combustible%20storage\)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?7#hit1](https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp3s33/search/CIVIX_DOCUMENT_ROOT_STEM:(combustible%20storage)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?7#hit1)

While I would suggest that there is outdoor storage of dangerous goods (BCBC 3.3.1) , it would also apply to BCBC 3.3.3 which is General Outdoor Storage and specifically should be addressed under 3.3.3.2.

Can someone create some bullet points on these risks?

Thanks,

Karen



Karen Fry (she/her)

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From: [Fry, Karen](#)
To: [Meers, Dave](#); [Cheung, Rick](#)
Cc: [Connelly, Trevor](#)
Subject: RE: Hastings/ Storage
Date: Monday, July 11, 2022 12:29:07 PM
Attachments: [image001.png](#)
[image002.png](#)

Yes, so what I am thinking here is that our Fire Bylaw mimics the BC Fire Code – there are requirements as to how far away (under the outdoor storage section).

Thanks – I am meeting with my boss on this and Sandra and Taryn this afternoon.
K

From: Meers, Dave <dave.meers@vancouver.ca>
Sent: Monday, July 11, 2022 12:25 PM
To: Fry, Karen <Karen.Fry@vancouver.ca>; Cheung, Rick <rick.cheung@vancouver.ca>
Cc: Connelly, Trevor <trevor.connelly@vancouver.ca>
Subject: RE: Hastings/ Storage

Hi Chief Fry,

Is this what you are looking for:

Vancouver Fire Bylaw Section 2.4.1 Combustible Materials

4) Combustible materials shall not be stored on a roof or adjacent to any building so as to create a fire hazard to the building or its occupant

Section 3.3.3. General Outdoor Storage

2) Except as permitted in Sentences (3) and (4), a clear space of not less than 15 m shall be maintained between stored products and a building on the same property to reduce the risk of fire spreading from the outdoor storage area to the building.

I have asked Inspector Rob Van Doorn to take some photos today of the tents on Hastings Street and try to get them to me by the end of the day.



Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

Dave.meers@vancouver.ca

604-665-6045

[website](#) [VanConnect](#) [twitter](#) [facebook](#) [Talk Vancouver](#) [LinkedIn](#) [Instagram](#) 3-1-1

From: Fry, Karen <Karen.Fry@vancouver.ca>
Sent: Monday, July 11, 2022 12:05 PM
To: Cheung, Rick <rick.cheung@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>
Cc: Connelly, Trevor <trevor.connelly@vancouver.ca>
Subject: RE: Hastings/ Storage

Also:

[https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp2s24/search/CIVIX_DOCUMENT_ROOT_STEM:\(combustible%20storage\)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?9#hit1](https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp2s24/search/CIVIX_DOCUMENT_ROOT_STEM:(combustible%20storage)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?9#hit1)

Section 2.4 Fire Hazards

Thanks,
K

From: Fry, Karen
Sent: Monday, July 11, 2022 12:03 PM
To: Cheung, Rick <rick.cheung@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>
Cc: Connelly, Trevor <trevor.connelly@vancouver.ca>
Subject: Hastings/ Storage

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Can someone create some bullet points on these risks?

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From: [Fry, Karen](#)
To: [Cheung, Rick](#); [Meers, Dave](#)
Cc: [Connelly, Trevor](#)
Subject: RE: Hastings/ Storage
Date: Monday, July 11, 2022 12:04:40 PM
Attachments: [image001.png](#)

Also:

[https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp2s24/search/CIVIX_DOCUMENT_ROOT_STEM:\(combustible%20storage\)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?9#hit1](https://free.bcpublications.ca/civix/document/id/public/bcfc2018/bcfc_2018dbp2s24/search/CIVIX_DOCUMENT_ROOT_STEM:(combustible%20storage)%20AND%20CIVIX_DOCUMENT_ANCESTORS:bcfc2018?9#hit1)

Section 2.4 Fire Hazards

Thanks,
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Sent: Monday, July 11, 2022 12:03 PM
To: Cheung, Rick <rick.cheung@vancouver.ca>; Meers, Dave <dave.meers@vancouver.ca>
Cc: Connelly, Trevor <trevor.connelly@vancouver.ca>
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Removal of Structures – Hastings Street DTES

Key Messages / Q+A

Last revised: August 19, 2022

Where are the people who are being asked to remove structures and move off Hastings St. supposed to go? Are any short-term housing or shelter solutions in the works?

- The City acknowledges that many people do not have other options for housing or shelter—and we are working closely with BC Housing to urgently find places for people who are sheltering outdoors—the significant fire and public safety risks present on Hastings Street necessitate the removal of tents and structures.
- Pending availability of housing or shelter options, the City will continue working to provide a number of additional supports to people who are sheltering outdoors in the Downtown Eastside neighbourhood. These supports include access to food, laundry services, washrooms and storage for their belongings, and this is based on feedback we heard from community groups on what immediate needs are.
- As we continue to work with our housing partners to find solutions, the City understands that some people moving off Hastings Street may need to shelter overnight in public spaces. This is an interim /near term option while The City continues advocating with senior government for more housing and support services.
- **DURING THE DAY** [Final review needed from Chief Fry]
 - Legally, people can shelter outdoors overnight.
 - Structures and tents **MUST** be removed during the day
 - Structures such as tents cannot remain **during the day** to ensure that streets and public spaces are safe, accessible and functional for all.
- **OVERNIGHT** [Final review needed from Chief Fry]
 - Materials for overnight sheltering must be easily moved and not introduce fire risk. Locations for sheltering overnight that support this and the needs of those sheltering outdoors are those:
 - that provide nearby access to support services, including washrooms, storage, proximity to women focused services and daytime supports
 - where access to doorways and fire connections can be maintained
 - with ample sidewalk space away from major roads/streets where tents can be positioned away from curbs and buildings
 - with sufficient sidewalk space maintained for accessibility

- that do not impact transportation, including pedestrian, bike and motor vehicles routes
 - that are open and visible to maintain security and safety for everyone in the area
 - that minimize grouping of structures to manage barriers to pedestrian movement, access and potential fire hazards
- The City will continue to provide what we can in terms of supports and services, as well as actively working with our housing partners to find more indoor spaces and housing for people who are sheltering outdoors.
- However, the City cannot solve the housing situation in the area alone. We continue to support and advocate to our housing partners and senior government partners with a housing mandate for critical investment and rapid deployment of housing options.
 - Critical investment of health, mental health and addictions, and other social supports, including improved income and employer supports from senior government partners are also urgently needed. We continue to advocate for this.

What is the plan and when will you start to enforce the by-law and clear the street?

- As this is a complex and dynamic situation, our plans are evolving and may change on short notice; we are doing our best to keep our partners and the community informed.
- This week, we will continue to focus on compliance with the Fire Chief's Safety Order and Fire Bylaw 12472 through voluntary compliance and cooperation. We have increased staffing and resources to encourage and assist people to voluntarily remove their structures, store their personal belongings and move from the area.
- Our crews continue to attend daily to clean the streets and sidewalks as much as possible and the partnership with community partners has been integral as we work to address the life safety risks as identified in the Fire Chief's Safety Order.
- We acknowledge the fire and public safety risk in the area. The situation is evolving daily, and we are evaluating regularly to determine when to move into stronger enforcement of the Fire Chief's Safety Order. What this stronger enforcement looks like is to be determined by the CoV in collaboration with VFRS and may include the assistance of the VPD.

What other resources, aside from storage solutions, are being put in place to provide support to those that are homeless on Hastings?

- Getting important resources and supports in place on Hastings for those who are sheltering outdoors is a priority for the City.

- Establishing these supports is multi-faceted and can be complicated. We are working with a number of vendors, suppliers and community and government partners to finalize these essential contract agreements. We hope to have many of these contracts in place in the next few days.
- Currently, supports the City is providing and working on include:
 - **The City's Homelessness Services Outreach Team** continues to engage regularly with individuals experiencing homelessness or at risk of homelessness, to support their needs as related to accessing income, housing and other supports. The Outreach Team works collaboratively with BC Housing's Coordinated Access and Assessment team, bringing forward individuals to be considered for housing. In addition, the Outreach Team also works with individuals to provide rent supplements to support individuals renting in the private sector.
 - **Counselling/Mental Health & Healing and Wellness Supports for Indigenous peoples:** The City continues to connect with Vancouver Coastal Health and request further assistance. Currently, the City is working with Watari to provide counselling and access to healing circles for Indigenous peoples who are living unsheltered. The City will include in communications/flyers to people along Hastings St going forward, so those living unsheltered will know how to access this service.
 - **Food Services:** City is providing funding for food services for hundreds of daily meals. Meals are being provided through A Better Life Foundation.
 - **Access to Storage:** Funded by the City, CleanStart is providing storage access 4 days per week @ 2 hours per day and availability will increase this week as the need for storage grows. Additional information on storage options and process is being drafted in response to community questions.
 - **Women's Safety:** Due to the increase in violence along the blocks, the City has been and will continue to fund Mission Possible to provide security 13 hours/day, 7 days/week to support safe access to the DTES Women's Centre and to the Olivia Skye residence at 41 East Hastings. PACE is now providing outreach to sex workers who are living unsheltered along E. Hastings.
 - **Access to Washrooms:** Comfort station hours have been increased so that these will be accessible nearly 24 hours/day. The City has allocated funding to operate a new mobile washroom and street locations are being identified. A washroom at Pigeon Park that had broken down is also being Reactivated. The City is also funding peer supervision at both the mobile trailer and Pigeon Park washrooms to ensure safety and access to these critical spaces.
 - **Drop-In Space:** The City has identified start-up funding for a new drop in space that will be operated by an Urban Indigenous service provider. The space will be opened at 390 Main Street (City-owned space) on August 22 . This space will also have washroom access and improved access hours to the storage facility.

Can you describe in what respect public safety is deteriorating on Hastings as a result of the decampment and generally? **[VPD to provide more information]**

- The VPD are best suited to comment on public safety issues on Hastings St.
- However, the City acknowledges the situation along Hastings Street is increasingly unsafe, with more fire hazards and large structures, and a decline in cleanliness and accessibility, an increase in public safety risks and all individuals experiencing an increase in criminality and violence.
- City staff have been out daily to encourage and support voluntary removal of tents and belongings, and regularly sharing information in person with those sheltering outdoors and will continue to do so at this time.
- We are evaluating the situation to determine when to move into stronger enforcement of the Fire Chief's Safety Order. What this stronger enforcement looks like is to be determined by the CoV in collaboration with VFRS and may include the assistance of the VPD.

What type of progress has been made as it relates to voluntary removal of structures?

- Add metrics we can share about what we are doing to reduce the public safety risk, specifically related to fire:
 - How many people are sheltering
 - How many storage totes provided
 - How many structures have been voluntarily removed
 - How many key priority areas have been dissipated to reduce the fire risk in those areas?

From: [Fry, Karen](#)
To: [Meers, Dave](#)
Subject: Re: Key Messages QA: Hastings Street DTES
Date: Saturday, August 20, 2022 6:02:06 PM
Attachments: [image001.png](#)
[image002.png](#)
[image002.png](#)
[image001.png](#)
[20220819-CEC-Hastings Street Key Messages-V04.docx](#)

Thanks Dave

s.22(1)

Let's meet tomorrow, looks like I am free between noon-4.

Karen Fry
GM/Fire Chief Vancouver Fire Rescue Services

On Aug 20, 2022, at 3:21 PM, Meers, Dave <dave.meers@vancouver.ca> wrote:

Hi Chief Fry,

s.22(1)

I have included a draft of the media briefing that corporate communications has been working on. I have some concerns with some of the points about overnight sheltering on the sidewalks. I told Angela that you have the right of veto on the items that she states as TBC. I would like to go through it with you when you have a chance. The media briefing is scheduled for Wednesday and my guess is that you will be asked to be present.

Let me know when you have time for a phone call and I can bring you up to speed on what has been going on the last week or so. It is mostly positive. Talk soon,

Dave

Dave Meers | Assistant Chief (he, him)

Vancouver Fire Rescue Services Community Safety Division | City of Vancouver

dave.meers@vancouver.ca

604-665-6045

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From: MacKenzie, Angela <Angela.MacKenzie@vancouver.ca>

Sent: Saturday, August 20, 2022 10:01 AM

To: Meers, Dave <dave.meers@vancouver.ca>

Subject: Key Messages QA: Hastings Street DTES

Hi Dave,

I'm in the process of packaging this up for the media briefing and for Paul, but I've noted the sections we discussed as TBC. Sharing this attached draft version with you now so you send to Chief Fry for review today if appropriate.

I will circulate to the broader group once I've reformatted/packaged it.

Angela

[Angela MacKenzie 정유진](#) (she/her)

Associate Director

Civic Engagement & Communications

City of Vancouver

angela.mackenzie@vancouver.ca

s.15(1)(l)

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