



File No.: 04-1000-20-2022-520

November 1, 2022



Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of September 21, 2022 under the *Freedom of Information and Protection of Privacy Act, (the Act)*, for:

Records of requests or reports for street repairs in front of 1675 Bayshore Drive, which is the intersection of Menchion Mews and Bayshore Drive. Date Range: September 30, 2017 to September 30, 2022.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-520); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
<u>cobi.falconer@vancouver.ca</u>
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:dl

requesttype	CASEID Stree	etFrom StreetTo	STREETNAME_1 STREETU	NIT POSTALCODE	LOCDETAILS	Notes	AddionalDetails	CONTACTNAME	PHONENUM [DATECREATED	closeddate	Preferred_Queue	EventNotes
						Came in through Tell us Online: Between 1616 Bayshore Drive and 1790 Bayshore Drive leaves have been raked and removed from boulevards most leaves are off the trees. However, the leaves are still all over the road and will							
						potentially cause a flood in this low lying area. Please have the sweepers come and take the leaves off the roadway ASAP before more heavy rain. Thank you. 5.22(1)							
						2. Type of feedback:							Agent Created Case:
						Complaint 3. Feedback regarding:							Agent Updated Case Details: Reallocated to queue: Feedback
						City Department 4. Department:							Agent Took Ownership of Case: Agent Finished: Reallocated to queue: Eng_Sanitation - Street Cleaning Services
						Engineering Services 5. Division or Branch Name:							Incorrect queue
						Sanitation - Street Cleaning							
						6. Were any other cases or service requests created as a result of this feedback? Yes							Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1705435 created / updated at Tuesday, November 17, 2020 3:13:53 PM Hansen Service Request has been reviewed: Case reviewed on 2020-11-18 6:34:29 AM.
						7. If Yes, provide case number(s) or other relevant details: Tell us Online case 14553762							Hansen an action has been scheduled: On 2020-11-18 6:34:29 AM an action has been scheduled for 2020-11-18 6:34:00 AM. Hansen Change in Comments: Comments: SR forwarded to Foreman. Added on 2020-11-18 6:55:25 AM.
						8. (Don't ask, just record - did caller indicate they want a call back?):							Service Provided: 10 - Service Provided. Completed . Resolved on 2020-11-24 2:01:00 PM.
						No 9. Your address:							Agent Finished: Case Closed. Closed date : 2020-11-25 14:02:37.973
						10. Contact name: 11. Contact number:							Service Provided 10 - Service Provided. Completed . Resolved on 2020-11-24 2:01:00 PM.
	101014553792					12. Email address:		- 00/4)				Eng_Sanitation - Street Clean	ng
Citizen Feedback Case	101014553/92	1600	1699 BAYSHORE DRIVE			Describe details (who, what, where, when, why): 22(1)		s.22(1)		11/1//20 15:10	0 11/25/20 1	4:02 Services	
						Re: Rogers Underground Utility Construction on Bayshore Dr at Menchion Mews S.22(1) S.22(1) s very upset that this construction is blocking the only road in and out S.22(1) Although							
						patrons can still park on the street around Bayshore Dr., patrons as well as delivery drivers need/want to park in the private lot. Planit indicates that there will be single lane alternating traffic on Bayshore Dr from Menchion Mews to							
						45m south but he said this is not happening would like the City's project contact to phone back.							
						2. Type of feedback: Complaint							
						3. Feedback regarding: City Department							
						4. Department: Engineering Services							
						5. Division or Branch Name:							
						City project contact - Hilary Mak hilary.mak@vancouver.ca 6. Were any other cases or service requests created as a result of this feedback?							
						No 7. If Yes, provide case number(s) or other relevant details:							Agent Created Case:
						(Don't ask, just record - did caller indicate they want a call back?):							Agent Updated Case Details: Reallocated to queue: Feedback
						Yes 9. Your address:							Agent Finished: Case Closed
						10. Contact name: 11. Contact number:							Directed to Another City Department Sent to hilary.mak@vancouver.ca
Citizen Feedback Case	101014750956 INTE	RSECTION	BAYSHORE DRIVE MENCHIO	ONS MEWS		12. Email address:		s.22(1)	s.22(1)	1/28/21 14:4	4 1/28/21 1	5:33 Feedback	
								5.22(1)					
													Agent Created Case:
													Public Stuff request id: PSID5694551 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1420975 created / updated at Friday, March 08, 2019 1:50:22 PM
													Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1420975 created / updated at Friday, March 08, 2019 1:51:27 PM
													Hansen Change in Comments: Comments: Emailed to Afternoon Dispatch to dispatch to Sanitation on Mar 8/19. Added on 08/03/2019 1:52:25 PM. Hansen Change in Comments: Comments: Dispatched to Sanitation/Tom on 08Mar19 @15:45. LPR. Added on 08/03/2019 3:51:50 PM.
													Hansen Service Request has been reviewed: Case reviewed on 08/03/2019 3:51:00 PM. Service Provided: 10 - Service Provided. Mar 8/19 - 1680 Bayshore - Potholes in n/b bus lane. Done. 1.5 bags EZ mix Sanitation Timesheet, Mar
													8/19. Resolved on 08/03/2019 12:00:00 AM. Agent Finished: Case Closed.
													Closed date : 2019-03-11 12:25:30.283
													Service Provided 10 - Service Provided. Mar 8/19 - 1680 Bayshore - Potholes in n/b bus lane. Done. 1.5 bags EZ mix Sanitation Timesheet, Mar 8/19. Resolved on
						1. Pothole location:							08/03/2019 12:00:00 AM.
						Street (including bike lane)							Case Reopened: Reopened for Public Stuff Feedback
													Agent Finished: Case Closed. Closed date : 2019-03-11 12:29:56.413
						What is the size of the pothole? Large - greater than 60 cm (24 in)	PS Description: Numerous potholes and cracks in bus lane northbound Georgia between Cardero and Denman. S#: 5694551/SClick images below to expand specification: perfection; of the property of t						Open311 Feedback Send Complete Status and Resolution Comment to PS case
						3. What is the depth of the pothole?	href='http://maps.googleapis.com/maps/api/staticmap?markers=49.291432%2C-						
						Medium - 5-10 cm (2-4 in) 6. What part of lane or shoulder is the pothole located?	123.131577&size=600x300&key=AlzaSyDchU_DVw7N- 5SxcsAxDhrf1hK1UYvXic&signature=vTTflR13D17n5exBhhJSjcMmJjA='> <img< td=""><td></td><td></td><td></td><td></td><td></td><td>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1420975 created / updated at Monday, March 11, 2019 12:30:18 PM</td></img<>						Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1420975 created / updated at Monday, March 11, 2019 12:30:18 PM
						7. What direction were you travelling? 9. Is this request due to Motor Vehicle Accident?	src='http://maps.googleapis.com/maps/api/staticmap?markers=49.291432%2C- 123.131577&size=600x300&key=AlzaSyDchlJ DVw7N-						Agent Finished: Case Closed. Closed date : 2019-03-11 12-30:19.98
					app version: 2.31 orginal address: 1657–1701 W Georgia St alias:	Unknown 11. (Don't ask just record - Did caller indicate they want a call back?):	55scsAxDhrf1hK1UYvXic&signature=vTTfJR13D17n5exBhlvJ5jcMmJjA=' alt='mapurl' width='300' height='300'>						Back to previous status Closing case after 'Add Event'
					1657-1701 W GEORGIA ST full: 1680		href='http://www.publicstuff.com/request/view/5694551'>http://www.publicstuff.com/request/view/5694551		a 00/4)				Closing Lase arter Add Event
Pothole - Repair	101012613071	1680	BAYSHORE DRIVE	1001 V6G 3H6	BAYSHORE DR, VANCOUVER, BC		p/>	s.22(1)	S.22(1)	3/8/19 13:50	0 3/11/191	2:30 Eng_Streets Operations	Agent Created Case:
													Public Stuff request id: PSID8203094
													Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1634530 created / updated at Tuesday, June 23, 2020 2:17:59 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1634530 created / updated at Tuesday, June 23, 2020 2:18:19 PM
													Hansen Change in Comments: Comments: Emailed afterhours dispatch . Added on 23/06/2020 2:25:36 PM. Hansen Change in Comments: Comments: DISPATCHED TO SANITATION AT 15:30. Added on 23/06/2020 3:23:37 PM.
													Hansen Service Request has been reviewed: Case reviewed on 23/06/2020 3:23:00 PM. Hansen Service Request Assigned: Case was assigned on 23/06/2020 3:23:00 PM.
													Hansen Service Request Assigned: Case was assigned on 24/06/2020 12:00:00 AM.
													Hansen Change in Comments: Comments: Jun 23/20 - 1680 Bayshore - Pothole. No potholes, only sunken sewer panels. Refer to sewers - Sanitation Emergency Crew Log Sheet Jun 24/20 - Referred to j bruce. Added on 24/06/2020 2:52:05 PM.
													Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. Jul 16/20 - 1680 Bayshore - Checked at both addresses, no p/h's found Crew 67. Resolved on 16/07/2020 12:00:00 AM.
													Agent Finished: Case Closed.
													Closed date : 2020-07-17 15:17:16.63 Upon Investigation No Issue Exists at Location
													24 - Investigation found no issue. Jul 16/20 - 1680 Bayshore - Checked at both addresses, no p/h's found Crew 67. Resolved on 16/07/2020 12:00:00 AM.
						Pothole location: Street (including bike lane)							Case Reopened: Reopened for Public Stuff Feedback
						-							Agent Finished: Case Closed.
						2. What is the size of the pothole?							Closed date : 2020-07-17 15:19:55.943 Open311 Feedback
						Large - greater than 60 cm (24 in) 3. What is the depth of the pothole?	PS Description: Georgia Street is full of potholes/PS#: 8203094Click images below to expand href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.291657550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.291657550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.291657550676%2C-">href="http://maps.googleapis.com/maps/api/staticmap?markers=49.291657550676%2C-">http://maps.googleapis.com/maps/api/staticmap?markers=49.29165750676%2C-">http://maps.googleapis.com/maps/api/staticmap?markers=49.29165750676%2C-">http://maps.googleapis.com/maps/api/staticmap?markers=49.291667676%2C-">http://maps.googleapis.com/maps/api/staticmap?markers=49.291667676%2C-">http://maps.googleapis.com/maps/api/staticmap?markers=49.291667676%2C-">http://maps/api/staticmap?markers=49.29167676767676767676767676767676767676767						Send Complete Status and Resolution Comment to PS case
						Medium - 5-10 cm (2-4 in) 6. What part of lane or shoulder is the pothole located?	123.132329712695&size=600x300&key=AlzaSyDchU_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature=BNmA5uahktGdO8OKbPfHpw4GN_o='> <img< td=""><td></td><td></td><td></td><td></td><td></td><td>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1634530 created / updated at Friday, July 17, 2020 3:20:04 PM</td></img<>						Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1634530 created / updated at Friday, July 17, 2020 3:20:04 PM
						7. What direction were you travelling? 9. Is this request due to Motor Vehicle Accident?	src="http://maps.googleapis.com/maps/api/staticmap?markers=49.2916575550676%2C- 123.132329712695&size=600x300&key=AlzaSy0chU DVw7N-						Agent Finished: Case Closed, Agent Finished: Case Closed, Gase Closed,
						Unknown	5SscsAxDhrf1hK1UYvXic&signature=BNmA5uahktGdO8OKbPfHpw4GN_o=' alt='mapurl' width='300'						Back to previous status
					Alberni St alias: 1723 ALBERNI ST full:	 (Don't ask just record - Did caller indicate they want a call back?): No 	height='300'>>a href='http://www.publicstuff.com/request/view/8203094'>http://www.publicstuff.com/request/view/8203094						Closing case after 'Add Event'
Pothole - Repair	101014119148	1680	BAYSHORE DRIVE	1001 V6G 3H6	1680 BAYSHORE DR, VANCOUVER, BC		p/>	No Name No Name (ps)		6/23/20 14:1	7 7/17/20 1	5:20 Eng_Streets Operations	

											Requires special attention
VanConnect - Other Case	101011227877	1675	BAYSHORE DRIVE			rovide details: (north side of Bayshore Drive). Please and thank you.	2018/05/08 21:36:55 — Public Stuff — Public Stuff comment by \$22(1) Debris on sidewalk&nD_&nx_PS Description: undefined-cp/PS#: 4157314-cp/Click images below to expand-cp/>a href-http://d17apltn/clbhm.cloudfront.net/uploads/large_db6062ea426ded58dc6588391e091'>-img src*https://d17apltn/clbhm.cloudfront.net/uploads/large_db6062ea426ded58dc6588391e091'>-img src*https://d17apltn/clbhm.cloudfront.net/uploads/large_db6062ea426ded58dc6588391e091'>-img src*https://dnsp.googleapis.com/mays/apl/stationg/markers-s49_29233759645192C-123.13150800738&size=600-300&key=Alzs5y0fghN387_h2dKL8u58v2Vd5yVPcyatU^>-king src*http://msp.googleapis.com/mays/apl/stationg/markers-s49_29233759645192C-123.13150800738&size=6000-300&key=Alzs5y0fghN387_h2dKL8u58v2Vd5yVPcyatU^>-king src*http://msp.googleapis.com/mays/apl/stationg/markers-s49_29233759646193C-123.13150800738&size=6000-300&key=Alzs5y0fghN387_h2dKL8u58v2Vd5yVPcyatU^>-king src*http://msp.googleapis.com/mays/apl/stationg/markers-s49_29233759646193C-123.13150800738&size=6000-300&key=Alzs5y0fghN387_h2dKL8u58v2Vd5yVPcyatU^>-king src*http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/4157314'>http://www.publicstuff.com/request/view/	No Name No Name (ps)	5/8/18 20:45	5/22/18 11:56 Eng_Streets Operations	Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1284674 created / updated at Wednesday, May 09, 2018 8:20:22 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1284674 created / updated at Wednesday, May 09, 2018 8:20:37 AM Hansen Change in Comments: Comments: May 10/18 - Referred to V Santorelli. Added on 10/05/2018 7:35:39 AM. Hansen Service Request has been reviewed: Case vas assigned on 10/05/2018 12:00:00 AM. Hansen Service Request Assigned: Case was assigned on 10/05/2018 12:00:00 AM. Hansen Change in Comments: Comments: May 10/18 - 1675 Bayahore Drive - Refer to Sanitation for sweeping - V Santorelli May 16/18 - Referred to Sanitation. Added on 15/05/2018 2:46:37 PM. Hansen Service Request Absolution Service Request Anded on 15/05/2018 2:46:37 PM. Hansen has changed the Queue within the Hansen Sys: Case queue changed to GSCL () on 15/05/2018 2:47:21 PM. Hansen has changed the Queue within the Hansen Sys: Case queue changed to GSCL () on 15/05/2018 2:47:21 PM. Hansen has changed the Queue within the Hansen Sys: Case queue changed to GSCL () on 15/05/2018 2:47:21 PM. Hansen Change in Comments: SR five to Foreman. Added on 17/05/2018 2:47:21 PM. Hansen Change in Comments: Comments: SR five to Foreman. Added on 17/05/2018 7:34:40 AM. Hansen Change in Comments: Comments: SR five to Foreman. Resolved on 19/05/2018 11:48:00 AM. Service Provided: 0. Service Provided: Case reviewed on 17/05/2018 7:34:00 AM. Agent Finished: Case Closed. Closed date: 2018-05-22 11:45:20.07.1 Open311 Teedback Send Complete Status and Resolution Comment to PS case Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2018-05-22 11:55:00.71 Open311 Teedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen Service Case Created / Updated: Hansen Service Case Created / Updated: Hansen Service Case Case Case Case Case Case Case C
											Requires special attention Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1456046 created / updated at Tuesday, May 28, 2019 3:16:27 PM Hansen Service Request has been reviewed: Case reviewed on 29/05/2019 7:26:00 AM. Hansen Service Request Assigned: Case was assigned on 29/05/2019 7:26:00 AM. Hansen Change in Comments: Comments: Reprinted for Superintendent. Added on 15/07/2019 9:02:40 AM. Dispatched to Crew. 44 - Work Order created for Crev. Jul 15/19 - Bollards have been ordered throught the fab shop, will be installed when commpleted - M Biagini. Resolved on 16/07/2019 12:00:00 AM. Agent Frinished: Case Closed. Closed date: 2019-07-12 15:09-12-3233 Dispatched to Crew. Jul 16/19 - Bollards have been ordered throught the fab shop, will be installed when commpleted - M Biagini. Resolved on 15/07/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Frinished: Case Closed. Closed date: 2019-07-17 15:15:12-167 Open311 Feedback
VanConnect - Other Case	101012931169	1680	BAYSHORE DRIVE	1001 V6G3H6	app version: 2.31 orginal address: 1650 1. Prov. Bayshore Dr. alias: 1650 BAYSHORE DR Boll full: 1680 BAYSHORE DR, VANCOUVER, towed BC	rovide details: Ollards on sidewalk are damaged from a vehicle impact \$.222(1) aid police came to assess and vehicle was ed away (can you confirm this will be repaired by ICBC and not the Vancouver taxpayer?	PS8: 6131634cp/>Click images below to expandcp/~a href-http://d17aqlnr/chbm.cloudfront.net/uploads/large_1edc5f00bb0537be66c5f17cefb74ed8'~img src*https://d17aqlnr/chbm.cloudfront.net/uploads/large_1edc5f00bb0537be66c5f17cefb74ed8'~alt='imageurl' width='300 height='300~4 s~cp/>Click images below to expand <cp></cp> cp/>ca href='http://maps.googlepis.com/maps/apj/statiomap/markers-49.291888%2C- 123.1311858ciecob00.3008kery+ats2y0ch1J_DWN- SScAsAbnf1hXLUVXiC&signature=p9lSi4b0UKd4CYmT6410YcH0bs0='~clmg scr*http://maps.googleapis.com/maps/apj/statiomap?markers-49.291888%2C- 123.31185&size=600e3008kery+ats2y0ch1_DWN- SScAsAbnf1hXLUVXiC&signature=p9lSi4b0UKd4CYmT6410YcH0bs0='~alt='mapurl' width='300' height='300'~c/a>cp/~ca href='http://www.publicstuff.com/request/view/6131634'>http://www.publicstuff.com/request/view/6131634 p/>	s.22(1)	5/28/19 14:44	8/2/19 14:41 Eng_Streets Operations	Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1456046 created / updated at: Wednesday, July 17, 2019 3:16:03 PM Agent Finished: Case Closed. Closed date: 2019-07-17 15:16:03.81 Back to previous status Closing case after 'Add Event' Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments: Dut 25/19 - Put in BC1 request. When we get it., crew 1 will install new bollards - M Biagini. Added on 02/08/2019 2:40-32 PM. Agent Finished: Case Closed. Closed date: 2019-08-02 144-100.04 Back to previous status Closing case after 'Add Event' Public Stuff request id: PSDI0355014 Agent Took Ownership of Case: Agent Finished: Case Closed. Closed date: 2021-07-03 19:34:36:61 Service Provided
VanConnect - Other Case	101015172378	1675	BAYSHORE DRIVE			rovide details: Ve are concerned about safety on our sidewalks and seawall with endless speeding bicycles in crosswalks and on walks. Recently their has been numerous incidents with speeding scooters on sidewalks	PS#: 10355014 PS#: 1035014 PS#:		7/3/21 11:54	7/3/21 19:39 VanConnect	commented to call VPD Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed Case Closed. Closed Status and Resolution Comment to PS case Send Complete Status and Resolution Comment to PS case
Streets - General Issues	101013039242	1680	BAYSHORE DRIVE	V6G3H6	Oth 2 If OY Dam 3. Dess On t steel ri It appers so as ts bilier cc 4. Is th Unix 5. If Ye Wall 6. (Doro No 1. Typy Oth 2. If OY 2. If OY Coth	this request due to Motor Vehicle Accident? Nexp. provide details on license plate number or other details (if known): allaway at Southeast side of 1680 Bayshore Drive Vancouver on't ask just record - Did caller indicate they want a call back?) pe of Inquiry: ther - Non-Emergency Other, provide details:			\$.22(1) 6/21/19 11:18	7/12/19 13:21 Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1468623 created / updated at Friday, June 21, 2019 11:19:42 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1468623 created / updated at Friday, June 21, 2019 11:20:28 AM Hansen Service Request has been reviewed: Case reviewed on 21/06/2019 11:20:00 AM. Hansen Change in Comments: Dispatched to Bridge Crew on June 21/19. Stated this is outstanding issue but will attend to reevaluate. Added on 21/06/2019 11:27:13 AM. Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1468623 created / updated at Wednesday, July 10, 2019 7:11:15 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1468623 created / updated at Wednesday, July 10, 2019 7:20:20 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1468623 created / updated at Wednesday, July 10, 2019 7:20:20 AM Hansen Canigo in Comments: Comments: Reprinted for Citizen contact. Added on 10/07/2019 3:39:24 AM. Dispatched to Crew: 44 - Work Order created for Crew. Jul 11/19 - 1680 Bayshore Dr - Bollards have ordered from the flas shop, as soon as they are done we will be removing and re-installing all 3 bollards on site - M Biagini. Resolved on 11/07/2019 12:00:00 AM. 4 - Work Order created for Crew. Jul 11/19 - 1680 Bayshore Dr - Bollards have ordered from the fab shop, as soon as they are done we will be removing and re-installing all 3 bollards on site - M Biagini. Resolved on 11/07/2019 12:00:00 AM.
Streets - General Issues	101013224392	1650	BAYSHORE DRIVE	V6G 3K2	Bayche pedest in Vani just th 3. Dess 2 of Bayche pedest in Vani 4. Is th Unke	of 3 metal bollards have been damaged and knocked over along the south side of the street in the 1600 block of hone Drive, directly across from Marina Square Park. The bollards are at the entrance of what appears to be a sestifian corridor. The bollards themselves appear to be situated on City property, when looking at the aerial photo inMap. These bollards have been knocked over for months. There is currently a COV cone at the location, but thought if submit the request as a follow up since they haven't yet been repaired or replaced. scribe the issue in detail: of a metal bollards have been damaged and knocked over along the south side of the street in the 1600 block of hore Drive, directly across from Marina Square Park. The bollards are at the entrance of what appears to be a estrain corridor. The bollards themselves appear to be studied on City property, when looking at the aerial photo anMap. These bollards have been knocked over for months. There has been a COV orange cone at the location for this now, but just thought if 3 submit the request as a follow up since they haven't yet been repaired or replaced. this request due to Motor Vehicle Accident? Nahows the submit of the contraction of the contraction of the submit of the contraction of the contraction of the submit of the request as a follow up since they haven't yet been repaired or replaced. who was a submit of the contraction of th		s.22(1)	5.22(1) 8/12/19 21:02	8/15/19 14:57 Eng_Streets Operations	Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1495286 created / updated at: Monday, August 12, 2019 9:08:24 PM Hansen Change in Comments: Comments: Aug 13/19 - Referred to M Biagini. Added on 13/08/2019 7:31:55 AM. Hansen Service Request Assigned: Case was assigned on 13/08/2019 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 13/08/2019 12:00:00 AM. Service Provided: 10 - Service Provided. Aug 13/19 - All 3 bollards on both sides of Bayshore are now securely in place. (Darren Trach) - M Biagini. Resolved on 13/08/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019/08-15 14:57:20:283 Service Provided 10 - Service Provided. Aug 13/19 - All 3 bollards on both sides of Bayshore are now securely in place. (Darren Trach) - M Biagini. Resolved on 13/08/2019 12:00:00 AM.

Agent Created Case: Public Stuff request id: PSID4157314 Agent Finished: Reallocated to queue: Eng_Streets Operations Requires special attention

						Type of boulevard issue: Damage						Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations
						If Other, provide details: Describe issue and location in detail:						Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1368257 created / updated at Thursday, November 01, 2018 7:21:21 PM
						S.22(1) aid that they witnessed a VPD officer drive their vehicle down the City boulevard and tear up the grass. He said they drove along the sidewalk with tires on the boulevard. Citizen was concerned that the						Hansen Change in Comments: Comments: Nov 2/18 - Referred to V Santorelli. Added on 02/11/2018 7:02:52 AM. Hansen Service Request Assigned: Case was assigned on 02/11/2018 12:00:00 AM.
						City might think that his company S.22(1) did the damage, since they have that road closed tonight to accommodate a crane. Citizen witnessed this happening at approx. 6:50 PM on November 1, 2018. He said the						Hansen Service Request has been reviewed: Case reviewed on 02/11/2018 12:00:00 AM. No Service Provided: 11 - No Service Provided. Nov 2/18 - 1600 Bayshore Drive - Blvd not in need of repair at this time Resolved on 02/11/2018
						damage is on the south side of the street, and stretches from Denman Street to Cardero Street. 4. Is this request due to a Motor Vehicle Accident?						12:00:00 AM. Agent Finished: Case Closed.
						No 5. If Yes, provide license plate number or other related details (if known):						Closed date : 2018-11-06 14:53:25.84 No Service Provided
						1. It was, provide incerse place number of other relaced details in knowny. 6. [Dor't ask, just record - did caller indicate they want a call back?]:						11 - No Service Provided. Nov 2/18 - 1600 Bayshore Drive - Blvd not in need of repair at this time Resolved on 02/11/2018 12:00:00 AM.
Boulevard Maintenance Issues	101012066147	1600	1699 BAYSHORE DRIVE			NO		s.22(1)	s.22(1)	11/1/18 19:17	11/6/18 14:53 Eng_Streets Operations	
												Agent Created Case:
												Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1821167 created / updated at Friday, August 06, 2021 2:24:09 PM
												Hansen Service Request has been reviewed: Case reviewed on 2021-08-09 12:00:00 AM.
						Type of boulevard issue: Damage						Hansen Service Request Assigned: Case was assigned on 2021-08-09 12:00:00 AM. Hansen Change in Comments: Comments: Aug 9/21 - Referred to V Santorelli. Added on 2021-08-09 7:37:49 AM.
						If Other, provide details: Describe issue and location in detail:						Hansen Change in Comments: Comments: Aug 10/21 - Refer to Crew 505 for topsoil and seed - H Khan Aug 12/21 - Referred to J Azuelos. Added on 2021-08-12 12:23:16 PM.
						ground sinkin in where rogers dug up the boulevard area. A couple of months ago ,. No leak from sprinkler head the area.	in .					Hansen Service Request Assigned: Case was assigned on 2021-08-12 12:00:00 AM. Service Provided: 10 - Service Provided. Aug 16/21 - 1650 Bayshore - Topsoil and seeded Crew 505. Resolved on 2021-08-16 12:00:00 AM.
						Is this request due to a Motor Vehicle Accident? No						Agent Finished: Case Closed. Closed date : 2021-08-20 10:34:26.637
						5. If Yes, provide license plate number or other related details (if known): 6. (Don't ask, just record - did caller indicate they want a call back?):						Service Provided 10 - Service Provided. Aug 16/21 - 1650 Bayshore - Topsoil and seeded Crew 505. Resolved on 2021-08-16 12:00:00 AM.
Boulevard Maintenance Issues	101015266580	1650	BAYSHORE DRIVE	V6G 3K2		No		s.22(1)	s.22(1)	8/6/21 14:21	8/20/21 10:34 Eng_Streets Operations	
								(')	(-)		2	Agent Created Case: Public Stuff request id: PSI05667900
												Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1418833 created / updated at Monday, March 04, 2019 8:40:32 AM
												Hansen Service Request Assigned: Case was assigned on 05/03/2019 7:20:00 AM. Hansen Service Request has been reviewed: Case reviewed on 05/03/2019 7:20:00 AM.
												Assigned: 39 - Dispatched to Crew. Mar 5/19 - 1675 Bayshore - Went to site. Forwarded to Crew 75 to do repairs m biagini. Resolved on 05/03/2019 12:00:00 AM.
												Agent Finished: Case Closed. Closed date : 2019-03-07 15:16:31.643
												Assigned 39 - Dispatched to Crew. Mar 5/19 - 1675 Bayshore - Went to site. Forwarded to Crew 75 to do repairs m biagini. Resolved on 05/03/2019 12:00:00 AM.
												Case Reopened: Reopened for Public Stuff Feedback
												Agent Finished: Case Closed. Closed date : 2019-03-07 15:19:55.593
												Open311 Feedback Send Complete Status and Resolution Comment to PS case
												Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
						Type of sidewalk problem: Uneven	PS Description: Loose tiles causing tripping hazard. Two spots have this problem (both in front of benches along this stretch, this one and another ~30 m to north).y>S#: 5667900>Click images below to expand <a d17aqltn7cihbm.cloudfront.net="" href="https://www.news.news.news.news.news.news.news.n</td><td>s</td><td></td><td></td><td></td><td>Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1418833 created / updated at Thursday, March 07, 2019 3:20:16 PM Agent Finished: Case Closed.</td></tr><tr><td></td><td></td><td></td><td></td><td></td><td></td><td>If Other, provide brief description: Is there a black patch on it?</td><td>href=" https:="" large_97d869fcd34658e18cfc8d1880607f03"="" uploads=""><img src="https://d17aqltn7cihbm.cloudfront.net/uploads/large_97d869fcd34658e18cfc8d1880607f03" alt="imageuri"</img 					Closed date : 2019-03-07 15:20:17:29 Back to previous status
						No 4. Is it safe?	width='300' height='300'>click images below to expand <a href='http://maps.googleapis.com/maps/api/staticmap?markers=49.292948%2C-</a 					Closing case after 'Add Event'
						No 5. Describe issue in detail (in front of, beside, side of street, etc.):	123.130527&size=600x300&key=AlzaSyDchlJ_DVw7N- 5SscsAxDhrf1hK1UYvXic&signature=XSnd3W6vGAWt_5VAFjZjZ_DJznA='> <img< td=""><td></td><td></td><td></td><td></td><td>Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments: Comments: Mar 13/19 - Re & re pavers - Crew 75. Added on 14/03/2019 12:21:59 PM.</td></img<>					Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments: Comments: Mar 13/19 - Re & re pavers - Crew 75. Added on 14/03/2019 12:21:59 PM.
						Not Applicable 6. Is this request due to Motor Vehicle Accident?	src='http://maps.googleapis.com/maps/api/staticmap?markers=49.292948%2C- 123.130527&size=600x300&key=AlzaSyOchlJ_DVw7N-					Agent Finished: Case Closed. Closed date: 2019-03-14 12:22:34.363
					app version: 2.31 orginal address:	Unknown	5SscsAxDhrf1hK1UYvXic&signature=XSnd3W6vGAWt_5VAFjZjZ_DJznA=' alt='mapurl' width='300'					Back to previous status
					301=399 Monchions Mows alias:	8. (Don't ask just record - Did caller indicate they want a call back?)	height=1300/5c/a5cn/5ca					
Sidowalk - Ronair	101017597078	1675	RAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675	8. (Don't ask just record - Did caller indicate they want a call back?): No	height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12-22 Fng Streets Operations	Olice to the reviols sends Closing case after 'Add Event'
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301-399 Menchions Mews alias:		height='300'>> <a< td=""><td>× No Name No Name (ps)</td><td></td><td>3/4/19 8:40</td><td>3/14/19 12:22 Eng_Streets Operations</td><td>Closing case after 'Add Event' Agent Created Case:</td></a<>	× No Name No Name (ps)		3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case:
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case: Public Stuff request id: PSID5994844
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1444641 created / updated at Friday, May 03, 2019 12-32-50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19-00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19-00 AM. Upon Investigation No Issue Exists at Location: 24 Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIO5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 05/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case Freiwed no 105/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed.
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Suff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Qent Finished: Case Closed. Closed date: 2019-05-10 10:10:42.36 Upon Investigation No Issue Exists at Location
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height='300'>\r/>>\ahref='http://www.publicstuff.com/request/view/5667900'>http://			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 160 Bayshore In Sissue Suists at Cost One Case Page 10 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10:1042-36
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675		height=300>-cp.> http://www.publicstuff.com/request/view/5667900 -p/>			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSiDS994844 Harsen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Harsen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore In Sissues Found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-95-10 10:10-04-23-6 Upon Investigation No Issue Exists at Location 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore In Sissue Switch at Location 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675	1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide brief description:	height=300>< a>-cp> http://www.publicstuff.com/request/view/5667900 - href="http://www.publicstuff.com/request/view/5667900">http://www.publicstuff.com/request/view/5667900- ps PS Description: Slipped and fell on this lip-cp/>PS#: 5994844-cp/>Click images below to expand-cp/>-a href="https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579">https://d17aylith7c/ibhm.doudfront.net/uploads/large_c06229326676009eab0428a9151d579			3/4/19 8-40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIDS994844 Harsen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Harsen Service Request Assigned: Case was assigned on 06/05/2013 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1650 Bayshore In Sissues Found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10:1042-36 Upon investigation No Issue Exists at Location 24 - Investigation found no issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675	1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide brief description: 3. is there a black patch on R? No	height=300>< a>-cp>-ca href="http://www.publicstuff.com/request/view/5667900">http://www.publicstuff.com/request/view/5667900-/a: p/> P5 Description: Slipped and fell on this lip p/>>PSR-5994844 p/>Click images below to expand ca href="https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579">https://d17aqltn7cihbm.doudfront.net/uploads/large_cd6622926676009eab0428a9151d579			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Closing case after 'Add Event' Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation Not Issue Exists at Location: 24 Investigation for Incom Investigation for Investigation for Incom Investigation for Incom Investigation for Investigation
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on #? No 0 4. Is it safe? No	height=300> <a>r_p><a>r_p PS Description: Slipped and fell on this lip<ap>>PSB: 5994844<ap><a>c_p Click images below to expand<a>r_p PS Description: Slipped and fell on this lip<a>r_p> PSB: 5994844<a>r_p Click images below to expand<a>r_p Anterinitys://d17aqltn7chbm.doudfront.net/uploads/harge_c06022926675009eab0428a9151d579' alt='mageuf' width=300 heigh=300-5200-5200676009eab0428a9151d579' alt='mageuf' width=300 heigh=300-5200676009eab0428a9151d579' alt='mageuf' width=300-5200676009eab0428a9151d579' alt='mageuf' width=300 heigh=300-5200676009eab0428a9151d579' alt='mageuf' width=300-5200676009eab0428a9151d579' a</ap></ap>			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Pricture provided does not match with location of 1605 Bayshore in Sissue Studies at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10:10:42:36 Upon Investigation No Issue Exists at Location 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301–399 Menchions Mews alias: 301–399 MENCHIONS MEWS full: 1675	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on n? No 0. Is it safe? No 0. Is it safe? No 0. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable	height=300'>(a>-cp)>-ca heref='http://www.publicstuff.com/request/view/5667900'>http://www.publicstuff.com/request/view/5667900'>a>-ca heref='https://dickimages below to expand-cp/>-ca heref='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d17aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d18aqltn7cihbm.cloudfront.net/uploads/large_c06b22926675009eab0428a9151d579'>alte='https://d18aqltn7cihbm.cloudfront.net/uploads/large_c06b2299675009eab0428a9151d579'>alte='https://d18aqltn20b22996a98a0048a98a0048a98a0048a98a0048a98a0048a98a0048a98a0048a98a0048a004			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request has been reviewed: Case as assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 160 Bayshore in Sisue Suists at Location (2016) Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-06-10 10:1042-36 Upon Investigation No Issue Exists at Location 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Openi311 Feedback Send Complete Status and Resolution Comment to P5 case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed.
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE		301-399 Menchinos Mewa alias: 301-399 Menchinos Mewa Shiri: 1675 BAYSHORE DR, VANCOUVER, BC app version: 2.31 orginal address:	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black path on it? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown	height=300'>(a>-cp)>-ca heref="http://www.publicstuff.com/request/view/5667900'>http:/			3/4/19 8:40	3/14/19 12:22 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIDS994844 Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1605 Bayshore No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-96-10 10:10-12-2.6 Upon investigation No Issue Exists at Location AM. Agent Finished: Case Closed. Closed date: 2019-96-10 10:10-12-2.6 Upon investigation More issue Exists at Location AM. Agent Finished: Case Closed. Closed date: 2019-96-10 10:15-20-76 Qpentall Feedback Agent Finished: Case Closed. Closed date: 2019-96-10 10:15-20-76 Qpentall Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR 'Move to other Queue' Hansen Service Case Crosetd. Updated: Hansen ServiceRequest Number: 14446611 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-96-10 10:15-20-76 Base Reopened: Temporary re-open to "Add Event" OR 'Move to other Queue' Hansen Service Case Closed: Case Closed. Closed date: 2019-96-10 10:16:20-673 Baset to previous status.
					301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide brief description: 3. is there a black patch on it? No No 1. is than a black patch on it? No S. bescribe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. is this request due to Motor Vehicle Accident?	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSIDS594844 Harsen Service Case Created / Updated: Hansen ServiceRequest Number : 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Harsen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Suists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore In Sissues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10-10-42-36 Upon Investigation No Issue Exists at Location 24 - Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1650 Bayshore on 107/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10-15-20-76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10-16-19 AM Agent Finished: Case Closed.
Sidewalk - Repair	101012592028	1675	BAYSHORE DRIVE	1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 MENCHONS MEWS full: 1675 BAYSHORE DR, VANCOUVER, BC app version: 2.31 orginal address: Vancouver BC V6G 3K7 alias:	1. Type of sidewalk problem: Unewen 2. If Other, provide brief description: 3. is there a black patch on it? No 4. is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No	height*300'>(a>-cp)>-a herf="http://www.publicstuff.com/request/view/5667900'>http://www.publicstuff.com/request/view/5667900'>http://www.publicstuff.com/request/view/5667900'>http://www.publicstuff.com/request/view/5667900'>ap/> PS Description: Slipped and fell on this lip-cp/>PS#: 5994844 <cp></cp> Click images below to expand <cp></cp> herf="https://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796670009eab02839151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796670009eab02839151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796670009eab02839151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796670009eab02839151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796670009eab02839151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b227964760009eab028393151d579'>dimg_soc_rhttps://d17-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796798-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b22796798-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b2279679-7-apitn-7ohbm.coloudiront.net/uploads/large_c06b227967	No Name No Name (ps)			3/14/19 12:22 Eng_Streets Operations 5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1500 Bayshore Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1500 Bayshore Investigation No Issue Exists at Location Agent Finished: Case Closed. Closed date: 2019-05-10 10:10-12-36 Upon Investigation No Issue Exists at Location at 1505 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case:
				1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. is there a black patch on n? No 4. is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon Investigation No Issues Lists at Location: 24. Upon Investigation No Issue Sixts at Location: 24. Closed date: 2019-05-10 10:10:142-36 Upon Investigation No Issue Sixts at Location: 24. Closed date: 2019-05-10 10:10:142-36 Upon Investigation No Issue Sixts at Location: 24. Location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Upon Investigation No Issue Sixts at Location at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen Service Case Created / Updated: Hansen Service Case Case Case Case Case Case Case Cas
				1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Unewen 2. If Other, provide brief description: 3. is there a black patch on it? No 4. is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned Case was assigned on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1500 Bayshore Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1550 Bayshore - Picture provided does not match with location of 1500 Bayshore Investigation No Issue Exists at Location Agent Finished: Case Closed. Closed date: 2019-05-10 10:10-12-36 Upon Investigation No Issue Exists at Location at 1505 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case:
				1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide brief description: 3. Is there a black patch on n? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unsknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide details:	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location 24. Agent Finished: Case Closed. Glosed date: 2019-05-10 10:10:42.36 Upon Investigation No Issue Exists at Location 24. Algent Finished: Case Closed. 4. Investigation found no issue, May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Orew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Crosed Updated: Hansen Service Request Number: 1444661 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.73 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Crosed / Updated: Hansen ServiceRequest Number: 1755970 created / updated at Friday, March 19, 2021 9:03:26 AM Hansen Service Request Assigned and 27/21 - Referred to 8 Vistaunet. Added on 2021-03-22 7:39:09 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:0000 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:0000 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:0000 AM.
				1001 V6G 3KZ	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on nt? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on nt? Yes 4. Is it safe? No	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSIDS994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1605 Bayshore in Sinesse Studies at 1600 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-96-10 10:10-12-2.6 Upon investigation No Issue Exists at Location 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Orew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-96-10 10:15:20 76 Qpent311 Feedback Agent Finished: Case Closed. Closed date: 2019-96-10 10:15:20.76 Qpent311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Closed: Case Closed. Closed date: 2019-96-10 10:16:20.673 Back to previous status Closing case after "Add Event" Agent Created Case: Agent Updated Case Closed. Hansen Service Request has been reviewed: Case reviewed on 2019-32 73 0 created / updated at Friday, March 19, 2021 9:03:26 AM Hansen Change in Comments: Comments: Mar 22/12 - Referred to 8 Vistaunet. Added on 2011-03-22 73:09 AM. Hansen Service Request As Assigned: Case was assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As Assigned: Case was assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As Assigned: Case was assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As Assigned: Case was assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As Service
				1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on nt? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven Uneven 2. If Other, provide details: 3. Is there a black patch on nt? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state.	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSIOS994844 Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 16:00 Bayshore in No Issues Issue Subject at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 16:00 Bayshore in No Issue Subject at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore Dr. No Issue Subject and 16:00 Bayshore - Picture provided does not match with location of 16:00 Bayshore Dr. No Issues found at 16:00 Bayshore - Picture provided does not match with location of 16:00 Bayshore Dr. No Issues found at 16:00 Bayshore - Orew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 20:19-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Closed: Case Closed. Closed date: 20:19-05-10 10:15:20.673 Back to previous status Closing case after "Add Event" Agent Created Case: Agent Updated Case Closed. Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1755970 created / updated at Friday, March 19, 2021 9:03:26 AM Hansen Change in Comments: Mar 22/12 - Referred to 8 Vistaunet. Added on 2021-03-22 7:33:09 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:00:00 AM. Hansen Service Request Assigned: Case vas assigned on 2021-03-22 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-20 12:00:00 AM. Hansen Service Request ha
				1001 V6G 3K2	301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Unewen 2. If Other, provide brief description: 3. Is there a black patch on it? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on it? Ves No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No	height=300'>(a>cp)>ca	No Name No Name (ps)				Agent Created Case: Public Stuff request id: PSIDS994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1605 Bayshore in Sisues Sound at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2:019-96-10 10:10-12-2.6 Upon investigation No Issue Exists at Location 24 - Investigation found no issue. May 7/19 - 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-96-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-96-10 10:16:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Created / Updated: Hansen ServiceRequest Number: 1755970 created / updated at Friday, March 19, 2021 9:03:26 AM Hansen Service Request As Sene reviewed: Case reviewed on 2021-93:27 12:00:00 AM. Hansen Service Request As Sene reviewed: Case reviewed on 2021-93:27 12:00:00 AM. Hansen Service Request As Sene reviewed: Case reviewed on 2021-93:27 12:00:00 AM. Hansen Service Request As Sene reviewed: Case reviewed on 2021-93:27 12:00:00 AM. Hansen Service Request As Sene reviewed on 2021-93:27 12:00:00 AM. Hansen Service Request As Sene r
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Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on R? No 4. Is its safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on R? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No 1. Type of sidewalk problem: Uneven 1. Type of sidewalk problem: Uneven 2. If Other, provide details:	height=300'>(a>cp)>ca	No Name No Name (ps)	s.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIDS994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1605 Bayshore in Sines Exists at Location: 24 - Investigation found no issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1605 Bayshore in Sines Exists at Location: 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse Exists at Location 24 - Investigation found in Sisse May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No Issues found at 1505 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20:76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed Agent Finished: Case Closed. Closed date: 2019-05-10 10:16:20.673 Back to previous status Closing case after "Add Event" Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Request As basen reviewed: Case reviewed on 2021-405-20 12:00:00 AM. Hansen Service Request As Saigned: Case was assigned on 2021-405-20 12:00:00 AM. Hansen Service Requ
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on n? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n?? Yes 3. Is there a black patch on n? Yes 4. Is there a black patch on n? Yes 4. Is there a black patch on n? Yes	height=300'>(a>cp)>ca	No Name No Name (ps)	S.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIOS994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon investigation No Issue Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 16:00 Bayshore in: No Issues Issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10:10-12-2.5 Upon investigation No Issue Exists at Location: All Case Repended: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20-76 Updated: All Case Closed. Closed date: 2019-05-10 10:15:20-76 Open111 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Closed: Closed date: 2019-05-10 10:15:20-76 Closed date: 2019-05-10 10:15:20-76 Open111 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Closed: Closed date: 2019-05-10 10:15:20-67 Back to previous status Closing case after "Add Event" Agent Created Case: Agent Updated Case Closed: Agent Created Case: Agent Updated Case Closed: Agent Created Case: Agent Updated Case Cosed: Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations Hansen Service Request As bagined: Case was assigned on 2021-03-22 12:00:00 AM. Hansen Service Request As Service Reviewed: Operations Hansen Service Request As Service Reviewed on 2021-03-22 12:00:00 AM. Hansen Service Request As serviced by Inspector: Any 20/21 - 166:00-00-00-00-00-00-00-00-00-00-00-00-00-
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on nt? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on nt? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on nt? Yes 4. Is it safe? No	height=300'>(a>cp)>ca	No Name No Name (ps)	S.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 07/05/2019 12:00:00 AM. Agent Friinshed: Case Closed. Closed date: 2019-05-10 10:10:42.36 Upon Investigation ho Issues Lists at Location 24. Investigation for Suse Distance on Case Reponded for Public Stuff Feedback Agent Friinshed: Case Closed. Closed date: 2019-05-10 10:10:42.36 Upon Investigation for Suse Distance on Case Reponed for Public Stuff Feedback Agent Friinshed: Case Closed. Closed date: 2019-05-10 10:10:52.07-6 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reponed: Reported Public Stuff Feedback Agent Friinshed: Case Closed. Closed date: 2019-05-10 10:15:20:07-8 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reponed: Temporary re-open to "Add Event" OR "Move to other Queue" Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 14446611 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20:07-3 Back to previous status Closed date: 2019-05-10 10:15:20:07-3 Back to previous status Closed date: 2019-05-10 10:15:20:07-3 Back to previous status Closed date: 2019-05-10 06-
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on n? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk.	height=300'>(a>cp)>ca	No Name No Name (ps)	S.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSID5994844 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Upon Investigation No Issue Esta to Location: 24 - Investigation found on issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues Sound at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Frished-Case Closed. Closed date: 2019-05-10 10:1042.35 Upon Investigation No Issue Esta's at Location 24 - Investigation No Issue Esta's at Location 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-05-10 10:15:20.76 Open311 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR' Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:16:20:673 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Details: Reallocated to queue: Eng. Streets Operations Hansen Service Request As Series and Agent Part of the Status and Review of 2021-03-22 12:00:00 AM. Hansen Service Request has Series reviewed: Case reviewed on 2021-03-22 12:00:00 AM. Hansen Service Request has Series reviewed: Case reviewed on 2021-05-20 12:00:00 AM. Hansen Service Request has Series reviewed: Case reviewed on 2021-05-20 12:00:00 AM. Hansen Service Request has Series reviewed: Case reviewed on 2021-05-20 12:00:00 AM. Hansen Service Request has Serie
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. is there a black patch on it? No 4. Is it safe? No 6. Is this request due to Motor Vehicle Accident? Unknown 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. is there a black patch on it? Yes 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. is there a black patch on it? Yes 8. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on ilicanse plate number or other details (if known): 8. [Don't ask just record - Did caller indicate they want a call back?) No 9. If Yes, provide details on ilicanse plate number or other details (if known): 8. [Don't ask just record - Did caller indicate they want a call back?) No 9. Type of sidewalk problem: Uneven 9. If Other, provide details: 9. Is there a black patch on it? Yes 9. Is it safe? No 9. Secribe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk. 9. Is its in request due to Motor Vehicle Accident? No 1. Type of sidewalk problem: No 2. If other, provide details: No 3. Type of sidewalk problem: No 4. Is it stafe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk. No 1. Type of sidewalk problem: No 1. Type of sidewalk problem: No 1. Type of sidewalk problem: No 2. If other, provide details: No 3. Type of sidewalk problem: No 4. Type of sidewalk problem: No 5. Describe sidewalk problem: No 6. Type of sidewalk problem: No 8. Type of sidewalk problem: No 8. Type of sidewalk problem: No 8. Type of sidewalk	height=300'>(a>cp)>ca	No Name No Name (ps)	S.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Public Stuff request id: PSIDS998484 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:1900 AM. Hansen Service Request has been reviewed: Losse reviewed on 06/05/2019 7:1900 AM. Upon Investigation No Issue Stat Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1600 Bayshore Dr. No Issues Sound at 1650 Bayshore - Orew 67. Resolved on 07/05/2019 12:00:00 AM. Agent Finished: Case Closed. Closed date: 2019-05-10 10:1042.36 Closed date: 2019-05-10 10:1052.07 OpenS11 Feedback Send Complete Status and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Finished: Case Closed. Closed date: 2019-05-10 10:162.0673 Back to previous Status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Closed / Updated: Hansen ServiceRequest Number: 1755970 created / updated at Friday, March 19, 2021 9:03:26 AM Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 12000 AM. Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 12000 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:0000 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-03-22 12:0000 AM. Agent Finished: Case Closed. Closed date: 2015-05-20 (Bayshore - 5poke with 10000 AM. Agent Created Case: Agent Updated Case Petalis: Reallocated to queue: Eng. Streets Operations Agent Created Case: Agent Updated Case Petalis: Re
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on n? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. (Don't ask just record - Did caller indicate they want a call back?): No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?) No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on n? Yes 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk.	height=300'>(a>cp)>ca	No Name No Name (ps)	s.22(1)	5/3/19 12:32	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Agent Created Case: Agent Created Case: Agent Created Case: Public Stuff request ict PSID5998484 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Hansen Service Request Assigned: Case was assigned on 06/05/2019 7:1900 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:1900 AM. Hansen Service Request has been reviewed: Case reviewed on 06/05/2019 7:1900 AM. Hansen Service Request has been reviewed: Lose reviewed on 06/05/2019 7:1900 AM. Agent Frished-Case Closed. Closed date: 2019-05-10 01:0142.36 Upon Investigation No Issue: Exists at Location: 24 - Investigation found no Issue. May 7/19 - 1650 Bayshore - Picture provided does not match with location of 1650 Bayshore Dr. No issues found at 1650 Bayshore - Crew 67. Resolved on 07/05/2019 12:00:00 AM. Case Reopened: Reopened for Public Stuff Feedback Agent Frished-Case Closed. Closed date: 2019-05-10 1015:20.76 Open311 Feedback Case Crosed and Resolution Comment to PS case Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Crosed / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 10, 2019 10:16:19 AM Agent Frished-Case Closed. Closed date: 2019-05-10 1016:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Closed. Closed date: 2019-05-10 1016:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Closed. Closed date: 2019-05-10 1016:20.673 Back to previous status Closing case after 'Add Event' Agent Created Case: Agent Updated Case Closed. Closed date: 2019-05-06 07 07 07 07 07 07 07 07 07 07 07 07 07
Sidewalk - Repair	101012827869	1650	BAYSHORE DRIVE		301-399 Menchions Mewa alias: 301-399 Menchions Mewa Silas: 301-399 Menchions Mewa Silas: BAYSHORE DR, VANCOUVER, BC AND VANCOUVER, BC WANCOUVER SILAS: WANCOUVER SE VGG SIX 7 Mill: 1550	1. Type of sidewalk problem: Uneven 2. If Other, provide brief description: 3. Is there a black patch on R? No 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Not Applicable 6. Is this request due to Motor Vehicle Accident? Unknown 8. [Don't sak just record - Did caller indicate they want a call back?]: No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on R? Ves 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): There was electrical work done at the sidewalk and needs to be replaced back to it's original state. 6. Is this request due to Motor Vehicle Accident? No 7. If Ves, provide details on license plate number or other details (if known): 8. [Don't ask just record - Did caller indicate they want a call back?] No 1. Type of sidewalk problem: Uneven 2. If Other, provide details: 3. Is there a black patch on R? Ves 4. Is it safe? No 5. Describe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk. 6. Is this request due to Motor Vehicle Accident? No 7. If Ves, provide details on license plate number or other details (if known): Risearch of the safe? No 8. Describe issue in detail (in front of, beside, side of street, etc.): Raised about an inch, 73 year old lady fell off the uneven sidewalk. 6. Is this request due to Motor Vehicle Accident? No 7. If Ves, provide details on license plate number or other details (if known):	height=300'>(a>cp)>ca	No Name No Name (ps)		5/3/19 12:32 3/19/21 9:01	5/10/19 10:16 Eng_Streets Operations	Agent Created Case: Agent Created Case: Public Stuff request id: PSID5998484 Harsen Service Case Created / Updated: Hansen ServiceRequest Number: 1444641 created / updated at Friday, May 03, 2019 12:32:50 PM Harsen Service Request Assigned: Case was assigned on 06/05/2019 7:19:00 AM. Harsen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Harsen Service Request has been reviewed: Case reviewed on 06/05/2019 7:19:00 AM. Harsen Service Request has been reviewed: Lose to the state of the st

					4. Is it safe? 5. Describe issue in detail (in front of, beside, side of street, etc.): Citizen says **\frac{22}{1} \text{dips} = 22 \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} \text{dips} = 22 \text{dips} dips						Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1774408 created / updated at Friday, April 30, 2021 9:00:00 AM Hansen Service Request Assigned: Case was assigned on 2021-05-03 12:00:00 AM. Hansen Service Request has been reviewed: Case reviewed on 2021-05-03 12:00:00 AM. Hansen Change in Comments: Comments: Way 3/21. Referred to b todd. Added on 2021-05-03 7:42:32 AM. Service Provided: 10 - Service Provided Resolved on 2021-05-03 12:00:00 AM. Hansen Work Order Created: Work order 1297311 has been initiated on 2021-05-05 12:00:00 AM. Work Order type is RSwReact. Agent Finished: Case Closed. Closed date: 2021-05-05 08:36:54.367 Service Provided Resolved on 2021-05-03 12:00:00 AM.
Sidewalk - Repair	101014989361	1675	BAYSHORE DRIVE				s.22(1)	s.22(1)	4/30/21 8:58	5/5/21 8:36 Eng_Streets Operations	Public Stuff request id: PSID6555911 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 1492478 created / updated at Wednesday, August 07, 2019 7.21:55 AM Hansen Service Request has been reviewed: Case reviewed on 07/08/2019 7:550 OAM. Hansen Change in Comments: Comments: Sewerd obes not clean grate drains. Referered to Parks. Added on 07/08/2019 8:16:53 AM. Hansen Change in Comments: Comments: Sewerd obes not clean grate drains. Referered to Parks. Added on 07/08/2019 8:17:06 AM. Hansen Service Request has been reviewed: Case reviewed on 01/01/0001 12:000 OAM. Hansen Change in Comments: Comments: Reducted to Parks. Added on 07/08/2019 8:21:10 AM. Binected to Another City Department: 20 - Directed to Another City Dept Resolved on 07/08/2019 8:21:00 AM. Quest Tinished: Case Closed. Closed date: 2019-08-07 08:25:56.58 Directed to Another City Department: 20 - Directed to Another C
											Case Reopened: Reopened for Public Stuff Feedback Agent Finished: Case Closed. Closed date: 2019-08-07 08:29:44.483 Open311 Feedback Send Complete Status and Resolution Comment to PS case
						PS Description: Drains are all clogged with vegetation on seawall/p/PSI: 6555911cp/>Click images below to					Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Service Case Created / Updated: Hansen Service Request Number: 1492478 created / updated at Wednesday, August 07, 2019 8:29:51 AM Agent Finished: Case Closed. Closed date: 2019-08-07 08:29:52.77 Back to previous status Closing case after 'Add Event'
					What is the issue with the catch basin? Plugged (debris inside) . Describe the issue in detail:	expandro/p>ca href-"https://dl13aqltn7cihbm.cloudfront.net/uploads/large_ab32488119c;74dc99546651b3a7cfe2">c/mg src*https://dl12aqltn7cihbm.cloudfront.net/uploads/large_ab32488119c;74dc99546651b3a7cfe2">alrt*imageurl* width="300">c/a>-20:icki.miages below to expandro/p>ca href="http://maps.googleapis.com/maps/ap/staticmap?markers-49-292908N2C- 123.1308888/sre=600-3008key=Alt25yOchl_DVsr/N-55csCabOnf1hKtUVviCkeSignature=40ysq40gCtUlNmy- V9RPbBA65452-vimg src*http://maps.googleapis.com/maps/ap/staticmap?markers-49-292908N2C-					Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hannen Service Request has ben reviewed: Case reviewed on 07/08/2019 8:30:00 AM. Agent Finished: Case Closed. Closed date: 2019-08-07 0831:58.283 Back to previous status Closing case after 'Add Event'
Catch Basin Issues	101013205974	1675	BAYSHORE DRIVE	app version: 2.31 orginal address: Marina Square alias: MARINA SQUARE full: 1675 BAYSHORE DR, VANCOUVER, BC	(Don't ask, just record - did caller indicate they want a call back?): Unknown	123.1308888/ire=600-3008key=AltaSyOchil_DVv7N-SScsAboH1hK1UVViic&signature=40ysq40gCliNmy- V9hPblisGSS-7 alti-mapuri width=300 height=3007-daystp/s-a href="http://www.publicstuff.com/request/view/6555911">http://www.publicstuff.com/request/view/6555911/shttp://www.publicstuff.com/request/view/6555911	a>< No Name No Name (ps)		8/7/19 7:21	8/7/19 8:41 Eng_Sewer Operations	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen has changed the Queue within the Hansen Sys: Case queue changed to SO (Sewer Operations) on 07/08/2019 8:30:16 AM. Agent Finished: Case Closed. Closed date: 2019-08-07 08:36:58.407 Agent Updated Case Details: Reallocated to queue: Eng. Streets Operations
											Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1997462 created / updated at Saturday, August 06, 2022 2:37:47 PM Hansen Service Case Created / Updated: Hansen ServiceRequest Number : 1997462 created / updated at Saturday, August 06, 2022 2:38:21 PM Hansen Change in Comments: Comments: Dispatched to B1203 on Aug 8/22 - MM. Added on 2022-08-08 108:12 PM. Hansen Change in Comments: Comments: Aug 8/22 - Called Dispatch to have crew attend T. Field. Added on 2022-08-08 2:49:16 PM. Hansen Work Order Created: Work order 1592570 has been initiated on 2022-08-09 12:00:00 AM. Work Order type is RRwReact. Service Provided: 10 - Service Provided Resolved on 2022-08-08 12:00:00 AM. Agent Finished: Case Closed. Closed date : 2022-08-09 16:22:16.697 Service Provided Resolved on 2022-08-08 12:00:00 AM.
					Type of repair: Other - Emergency						Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Haisen Change in Comments: Comment's, Mig 6/22 - 1675 Barghore - Report of a dangerous cut on bike path. Scooter hit a cut and was injuried. Unable to locate issue more details needed - Sanitation Emergency Crew Log Sheet Aug 8/22 - Referred to 8 Todd. Added on 2022-08-08 12:00-38 PM. Agent Finished: Case Closed. Closed date: 2022-08-09 20:52-04-79 Back to previous status
					2. If Other, provide details:						Closing case after 'Add Event' Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
					3. Location: Street A. Describe issue and location in detail: \$22(1)_alled to report a dangerous road cut on the bike path next to 1675 Bayshore Drive. There was a rectangula cut out piece of road that is about 4 inches deep that was not levelled. An electric scooter went into this cut out road and fipped. The individual suffered a head concussion and a separated shoulder. Please make the area safe to						Hansen Service Request has been reviewed: Case reviewed on 2022-08-06 3:36:00 PM. Agent Finished: Case Closed. Closed date : 2022-08-09 22:28:05.453 Back to previous status Closing case after 'Add Event'
					prevent future accidents. 5. What direction were you travelling?						Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue' Hansen Change in Comments: Comments: Dispatched to City Response Truck/Sean on 06 Aug 22 @15:15 LPR. Added on 2022-08-06 3:36:20
					East 6. Is this request due to Motor Vehicle Accident? No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?)						PM. Agent Finished: Case Closed. Closed date : 2022-08-10 00:09:35.68 Back to previous status Closing case after 'Add Event'
Street - Repair	101016264294	1675	BAYSHORE DRIVE		No	» мен « жен» « мене пру у петене попедене менене мененереном пру « пе	s.22(1)	s.22(1)	8/6/22 14:30	8/10/22 0:14 Eng_Streets Operations	Case Reopened: Temporary re-open to 'Add Event' OR 'Move to other Queue'
				app version: 2.31 orginal address: 1675	1. Type of repair: Dip or hump 3. Location: Street 4. Describe issue and location in detail: This dip in the road on a bite route caused serious injuries to a scooter rider 222 pped ove 224 didle bars and was seriously injuren. This should not be marked a bite route if it is not safe to ride. 8. (Don't ask just record - Did caller indicate they want a call back?) Unknown	herE-https://di?anghtro/hbm.doudfront.net/uploads/large_366623405cb635b2c84c18888a3865'>cling src:https://di?aphtro/hbm.cloudfront.net/uploads/large_366623405cb635b2c84c18888a3865'alt="imageurl" width='300' height='300'>-cp\-Click images below to expand-cp\-ca herE-http://maps_pooglepis.com/maps/apl/staticmap/markers=49_292339k2C- 123_1305682ies=60b03008key=htssp\000f3blt). This Polytonia of the polytonia o					Agent Created Case: Public Stuff request id: PSID12477602 Hansen Service Case Created / Updated: Hansen ServiceRequest Number: 2000817 created / updated at Friday, August 12, 2022 9:21-41 AM Hansen Service Request has been reviewed: Case reviewed on 2022-08-15 7:24.00 AM. Hansen Change in Comments: Comments: Sug 1727-1675 Bayshore - Refer to D. Moore. Road cuts Crew 67 Aug 23/22 - Referred to d moore. Added on 2022-08-23 3:27-56 PM. Hansen Service Request Assigned: Case was assigned on 2022-08-23 12:00:00 AM.
Street - Repair	101016279450	1675	BAYSHORE DRIVE	BC		>re	s.22(1)		8/12/22 9:21	Eng_Streets Operations	

Agent Created Case:
Agent Updated Case Details: Reallocated to queue: Eng_Streets Operations



Class

```
Service Request # R 1268669
      Request Type RPotholeRepair
      Request type
                    Pothole Repair
        description
      Request Date 2018/04/01 23:59
          Call Date
                    2018/04/01 23:59
   Last 311 Update
                    MajorLog
      Incident Date
                    2018/04/04 14:01
  Crew Assign Date
           Crew ID
      Crew Contact
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                     2018/04/02 02:36
         Reviewed
                    ves
          Sub Type
                     xPotholeStreet
                     Last 311 Update, where applicable
        Initiated By
                     Dispatcher
                     Alt Dispatcher
         Alert State
                    None
                     No Alert
     Boundary Alert
Information
```

Information

Zone

Area description

Sub-area

Sub-area description

Beat

District description Auto Beat

Priority

Priority description Medium

Responsibility RO

Responsibility

Streets Operations description

Project Project description

Source

Due Date 2018/04/05 08:30

Ext Reference # Ref Type

Method

Designation

Frequency

Cleaning Zone

Request Location

Asset

Parcel ID

Property ID

GPS X 0.0000

GPS Y 0.0000

Lane

Location

Address type Address

Street # 1601

Pre Dir

BAYSHORE DRIVE Street Name

Suffix (MA)

Post Dir

Subdesignation CARDERO PARK

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```
Street 2 Name
Street 2 Suffix
 Street 2 Post
     Direction
 Cross Street
Street 3 Name
Street 3 Suffix
 Street 3 Post
     Direction
City, Province,
               Vancouver
  Postal Code
        State
  Postal Code
                -app version: 2.31 orginal address: 1978 Stanley Park Dr alias: 1978 STANLEY PARK DR full:
     Location
               1601 BAYSHORE DR, VANCOUVER, BC
```

Incident Details

Cross Street

Apr 2/18 - Sanitation: Nothing found. Internal Notes

Call Details

Call Duration 00:00:00
of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service
Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

Contact

Name No Name (ps)
First, MI
Middle Initial
Title
Contact Type
Foreign
Address
City
State/Province
ZIP/PC
Country
Contact Phone
E-mail
Alternate Phone

Fax Pager

(No Data)

Customer Comments

No Name No Name (ps)

Other Calls

Resident Notified

(No Data)

Inspection

Inspector
Inspector name
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved
Due By
Resolved
Due By
Resolution
description
Investigation found no issue

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Estimated days to 0 complete

Service Request Inspections

(No Data)

Log

Service Request Log Results

 Log Type
 Entered By
 Entered By Name
 Start Date
 To
 Comments
 Col1

 Lagan ECM
 \$.22(
 MYEONGHWA PARRY
 2018/04/02 02:36
 Dispatched to Sanitation at 1:55
 1474643

 Lagan ECM
 1)
 KRISTIN MCGOLDRICK
 2018/04/04 05:18
 2018/04/04 05:18
 Nothing Found. 04/02/2018
 1475855

 ResolComm
 TYLER FIELD
 2018/04/04 00:12
 2018/04/04 00:12
 Apr 2/18 - Sanitation: Nothing found.
 1476552

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data) Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date	lime	New Value	Old Value	User ID	Audit Catagory	
Review Date	2018/04/02 02:36		02/04/2018 2:36:55 AM	01/01/0001 12:00:00 AM	MYEONGHWA PARRY	Hansen	
Resolved	2018/04/04 13:55		True	False	TYLER FIELD	Hansen	
ResolutionDateTime	2018/04/04 14:01		True	False	Integration SERVICE	MCloseCase	
LaganEForm	2018/04/04 14:01				Integration SERVICE	IEFormPage	
LaganCaseDetails	2018/04/04 14:01		Comment updated.	Comment updated.	Integration SERVICE	MCaseNotes	
IncidentDate	2018/04/04 14:01		04/04/2018 2:01:47 PM	01/04/2018 11:59:00 PM	Integration SERVICE	IlncidDate	

311 Case Info

Lagan Detail

PS#: 3975655

Click images below to expand

http://www.publicstuff.com/request/view/3975655

- 1. Pothole location: Street (including bike lane)
- 2. What is the size of the pothole? Large greater than 60 cm (24 in)
- 3. What is the depth of the pothole? Medium 5-10 cm (2-4 in)
- 6. What part of lane or shoulder is the pothole located?
- 7. What direction were you travelling?
- 9. Is this request due to Motor Vehicle Accident? Unknown
- 11. (Don't ask just record Did caller indicate they want a call back?): No

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen 311 Case #

311 Case # 101011059670 Case creator PublicStuff



Class

```
Service Request # R 1997462
      Request Type
                    RStRepair
      Request type
                    Street - Repair
        description
      Request Date 2022/08/06 14:37
          Call Date
                    2022/08/06 14:30
   Last 311 Update
                    MinorLog
      Incident Date 2022/08/06 14:38
  Crew Assign Date
           Crew ID
      Crew Contact
                    15258
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                    2022/08/06 15:36
         Reviewed
                    yes
          Sub Type
                    xEmergency
                    BLAIR GORDON TODD
                    Last 311 Update, where applicable
        Initiated By
                    Creator
                    Dispatcher
                    Alt Dispatcher
         Alert State
                    None
                    No Alert
    Boundary Alert
                    No
                    Not within Senakw boundary
Information
```

Information

Zone Area description Sub-area

Sub-area description

Beat District description

Auto Beat

Priority 4
Priority description Medium
Responsibility RO

Responsibility description Streets Operations

Project Project description Source

Due Date 2022/08/15 08:30

Ext Reference # Ref Type Method Designation Frequency

Cleaning Zone

Request Location

Asset Parcel ID Property ID GPS X 0.0000

GPS Y 0.0000

Lane

Location

Address type Address Street # 1675 Pre Dir

Street Name BAYSHORE DRIVE

Suffix (MA)

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```
Post Dir
Subdesignation MARINA SQUARE
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                Vancouver
   Postal Code
                BC
         State
   Postal Code
      Location
```

Incident Details

Aug 6/22 - 1675 Bayshore - Report of a dangerous cut on bike path. Scooter hit a cut and was injuried. Unable to locate issue more details needed - Sanitation Emergency Crew Log Sheet | Aug 8/22 - Referred to B Todd Dispatched to B1203 on Aug 8/22 - MW

Internal Notes

Call Details

Call Duration # of Calls 0
Taken By
Taken by name
Customer Contact Requested Notify Customer
Regarding Service Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

Contact

Name 5.22(1) First, MI Middle Initial Title Contact Type Other Foreign no Address City State/Province ZIP/PC Country s.22(1)Contact Phone E-mail Alternate Phone Fax Pager

Customer Comments

Email: s.22(1)

Other Calls (No Data)

(No Data)

Inspection

Inspector s.22(1)
Inspector name
Scheduled
Due By
Started
Due By
Completed
Due By
Resolved
S.22(1)
BLAIR TODD

S.22(1)
BLAIR TODD

2022/08/08 00:00

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Due By
Resolution
Resolution
description
Resident Notified
Estimated days to complete

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Col1 Comments Dispatched to City Response Truck/Sean on 06 Aug 22 Lagan ECM LUIS REYES 2022/08/06 15:36 2571117 @15:15 . LPR Aug 6/22 - 1675 Bayshore - Report of a dangerous cut on bike 2022/08/08 00:49 2022/08/08 00:49 path. Scooter hit a cut and was injuried. Unable to locate issue more details needed - Sanitation Emergency Crew Log Lagan ECM STEVE ELFORD 2573388 Sheet | Aug 8/22 - Referred to B Todd Lagan ECM MIKE WELLS 2022/08/08 13:07 2022/08/08 13:07 Dispatched to B1203 on Aug 8/22 - MW 2573556 Lagan ECM 2022/08/08 14:49 Aug 8/22 - Called Dispatch to have crew attend. - T. Field TYLER FIELD 2573726 ResolComm TARYN CHAU 2574211

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

Work Order # Milestone Activity Schedule Date Completed Date Asset Unit ID

592570 RRWReact 2022/08/08 00:00 Street Segment BAYSHORE DRIVE

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data) Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Loa

Field Name	Audit Date Time		Old Value	User ID	Audit Catagory
CustomerComments	2022/08/06 14:38	s.22(1)	Email: s.22(1)	Integration SERVICE	ICustComm .
IncidentDate	2022/08/06 14:38	2022-08-06 2:38:20 PM	2022-08-06 2:37:46 PM	Integration SERVICE	IlncidDate
Review Date	2022/08/06 15:36	2022-08-06 3:36:00 PM		LUIS REYES	Hansen
Inspector	2022/08/08 12:01	s.22(1)		STEVE ELFORD	Hansen
Incident Details	2022/08/08 12:02	Incident details have been updated.		STEVE ELFORD	Hansen
Incident Details	2022/08/08 13:08	Incident details have been updated.		MIKE WELLS	Hansen
Resolved	2022/08/09 09:19	True	False	TARYTY CHAVancou	Werser OI 2022-520 - Page 11 of 26

311 Case Info

Lagan Detail

- 1. Type of repair: Other Emergency**
- 2. If Other, provide details:
- 3. Location: Street
- 4. Describe issue and location in detail: 5.22(1) called to report a dangerous road cut on the bike path next to 1675 Bayshore Drive. There was a rectangular cut out piece of road that is about 4 inches deep that was not levelled. An electric scooter went into this cut out road and flipped. The individual suffered a head concussion and a separated shoulder. Please make the area safe to prevent future accidents.
- 5. What direction were you travelling? East
- 6. Is this request due to Motor Vehicle Accident? No
- 7. If Yes, provide details on license plate number or other details (if known):
- 8. (Don't ask just record Did caller indicate they want a call back?)No

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen

311 Case # 101016264294

Case creator lagan



Class

```
Service Request # R 1655628
      Request Type
                    RStRepair
      Request type
                    Street - Repair
        description
      Request Date 2020/08/05 13:22
                    2020/08/05 13:15
          Call Date
   Last 311 Update
      Incident Date 2020/08/05 13:22
  Crew Assign Date
           Crew ID
      Crew Contact
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                     2020/08/05 00:00
         Reviewed
                     ves
          Sub Type
                     Other
                     Last 311 Update, where applicable
        Initiated By
                     Creator
                     Dispatcher
                     Alt Dispatcher
         Alert State
                    None
                     No Alert
     Boundary Alert
Information
  Information
```

Zone Area description

Sub-area Sub-area description

Beat District description

Auto Beat
Priority 4
Priority description Medium

Responsibility RO

Responsibility description Streets Operations

Project Project description Source

Due Date 2020/08/12 13:15 Ext Reference #

Ref Type Method Designation Frequency Cleaning Zone

Request Location

Asset Parcel ID Property ID GPS X 0.0000

0.0000

GPS Y Lane

Location

Address type Range Street # 300 to 399 Pre Dir

Suffix -Range

Street Name MENCHIONS MEWS

Suffix -Range Post Dir

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```
Subdesignation COVAV
  Cross Street
 Street 2 Name
 Street 2 Suffix
  Street 2 Post
      Direction
  Cross Street
 Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
 City, Province,
                Vancouver
   Postal Code
      Province
                BC
   Postal Code
      Location
```

Incident Details

Aug 5/20 - This is not something Street Ops can assist with. Emailed 311 to refer to appropriate department. | Aug 5/20 - Referred to 311 **Internal Notes**

Call Details

Call Duration 00:00:00 # of Calls 0 Taken By Taken by name Customer Contact Requested Notify Customer Regarding Service Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

Contact

s.22(1)Name First, MI Middle Initial Title Contact Type Other Foreign Address s.22(1)City State/Province ZIP/PC Country s.22(1)Contact Phone E-mail Alternate Phone Fax Pager

(No Data)

Customer Comments

description

s.22(1)

Other Calls

(No Data)

Inspection

Inspector Inspector name Scheduled Due By Started Due By Completed Due By Resolved 2020/08/05 00:00 Due By Resolution 20 Resolution Directed to Another City Dept

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Resident Notified Estimated days to complete

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To

Comments

Col1

ResolComm S.22(1)

TYLER FIELD

2020/08/05 00:13 2020/08/05 00:13

Aug 5/20 - This is not something Street Ops can assist with. Emailed 311 to refer to appropriate department. | Aug 5/20 - 2045849 Referred to 311

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name Audit Date Time New Value Old Value User ID Audit Catagory

Resolved

2020/08/05 15:05

False

TYLER FIELD Hansen

311 Case Info

Lagan Detail

https://goo.gl/maps/rVaaHdR8oGjVneMx9

- Type of repair: Other Non-Emergency
- 2. If Other, provide details:
- 3. Location:Lane
- 4. Describe issue and location in detail: Cyclists travelling south on Menchion Mews are having difficulty navigating the sharp right turn at Marina Square where the 2 bollards are. Caller has witnessed 2 people bail and \$22(1) s wondering if there is a way to "round off" the corner of Menchion Mews and Marina Sq. Caller has photos of area if needed. Street view link is in additional notes.

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- 5. What direction were you travelling?South
- 6. Is this request due to Motor Vehicle Accident?No
- 7. If Yes, provide details on license plate number or other details (if known):
- 8. (Don't ask just record Did caller indicate they want a call back?)No

311 Case Form 311 notes and details

Notes to 311 Notes to Citizen

311 Case # 101014245718

Case creator lagan



Work Order Summary

Work Order #:

1592570

RRw_Pothole_NM 67-2022

Asset ID #:

BAYSHORE

DRIVE 94928

Group Project #:

RRw_Pothole_NM 67-2022

Streets Operations

Location:

1600 - 1799 BAYSHORE DR

Operational Status:

Ref #1: :

Ref #2:

Service Request: 1997462

Contact Name: Requested Date: s.22(1)

Phone#:

Initiated Date:

s.22(1)

Requested By: Assigned By:

BLAIR GORDON

Assigned To: MARK ANSTICE

Aug 09, 2022

Assigned Date:

TODD

Crew ID:

RMS67

Work Started:

Work Completed: Aug 08, 2022

Result:

Comments:

Aug 08, 2022 Completed

Crew 67 - Potholes - Non-MRN | Accomplishment Code: RRwPothole

Work Orders & Accomplishments:

WO#	Result	Completed Date					
1592570	Completed	Aug 08, 2022					
Accomp	ishment Date	Description	Quanti ty	Truck#	Assigned To		Comments
Aug	08, 2022	Pothole Repair	3	RMS67	MARK ANSTICE	TC	

Work Area Prefix: R

SAP Network #:

EERD94928

WBS#:

EER-00008-PR-NM-GN

Parent Network:

Billable: N

Cost Summary	Estimated Costs	Actual Costs	Difference
Equipment	\$0.00	\$0.00	\$0.00
Labour	\$0.00	\$0.00	\$0.00
Material	\$0.00	\$0.00	\$0.00
Other	\$0.00	\$0.00	\$0.00
	\$0.00	\$0.00	\$0.00
TOTAL	<u>\$0.00</u>	\$0.00	<u>\$0.00</u>





2022/10/19 10:09

```
Class
```

```
Service Request # R 2000817
      Request Type
                    RStRepair
      Request type
                    Street - Repair
        description
      Request Date 2022/08/12 09:21
          Call Date
                    2022/08/12 09:21
   Last 311 Update
      Incident Date
                    2022/08/12 09:21
  Crew Assign Date
                    2022/08/23 00:00
           Crew ID
      Crew Contact 5557
   Alt Crew Contact
    Follow-Up Date
 Charges Explained
                     2022/08/15 07:24
         Reviewed
          Sub Type
                     CrackHumpInStreet
                     DOUGLAS MOORE
                     Last 311 Update, where applicable
        Initiated By
                     Creator
                     Dispatcher
                     Alt Dispatcher
         Alert State
                    None
                     No Alert
     Boundary Alert
                    No
                     Not within Senakw boundary
```

Information

Information

Zone Area description Sub-area Sub-area description Beat District description Auto Beat

Priority Priority description Medium Responsibility

Responsibility Streets Operations description

Project Project description Source

Due Date 2022/08/19 09:21 Ext Reference #

Ref Type Method Designation Frequency Cleaning Zone

Request Location

Asset Parcel ID Property ID GPS X 0.0000 GPS Y 0.0000 Lane

Location

Address type Address Street # 1675 Pre Dir Street Name BAYSHORE DRIVE

Suffix

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```
Post Dir
Subdesignation MARINA SQUARE
  Cross Street
Street 2 Name
 Street 2 Suffix
  Street 2 Post
     Direction
  Cross Street
Street 3 Name
 Street 3 Suffix
  Street 3 Post
      Direction
City, Province,
                Vancouver
  Postal Code
               BC
         State
  Postal Code
                -app version: 2.31 orginal address: 1675 Bayshore Dr alias: 1675 BAYSHORE DR full: 1675
      Location
                BAYSHORE DR, VANCOUVER, BC
```

Incident Details

Aug 17/22 - 1675 Bayshore - Refer to D. Moore. Road cuts. - Crew 67 | Aug 23/22 - Referred to d moore Internal Notes

Call Details

Call Duration # of Calls 0
Taken By
Taken by name
Customer Contact
Requested
Notify Customer
Regarding Service
Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

Contact

Name (ps) First, MI Middle Initial Title Contact Type Owner Foreign no Address City State/Province ZIP/PC Country Contact Phone E-mail Anonymous@Anonymous.ca Alternate Phone Fax Pager

(No Data)

Customer Comments

Resolution

s.22(1) (ps)

Other Calls (No Data)

Inspection

Inspector S.22(1)
Inspector name Scheduled Due By Started Due By Completed Due By Resolved Due By

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Resolution description Resident Notified Estimated days to complete

Service Request Inspections

(No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To

Comments

Col1

Lagan ECM S.22(1) TYLER FIELD

2022/08/23 00:02 2022/08/23 00:02 Aug 17/22 - 1675 Bayshore - Refer to D. Moore. Road cuts. - $_{2585698}$ Crew 67 | Aug 23/22 - Referred to d moore

Attachments

Attachments

(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Inspector

Incident Details

Audit Log

Audit Log

Field Name Audit Date Time New Value

2022/08/23 15:28

2022/08/23 15:28

Old Value User ID **Audit Catagory** STEVE ELFORD Hansen

STEVE ELFORD Hansen

2022/08/15 07:24 Inspector Crew Id 2022/08/15 07:24 2022/08/15 07:24 Review Date 311 Notes and Details 2022/08/15 07:24

s.22(1) RMS88 2022-08-15 7:24:00 AM 311 notes have been updated

s.22(1)

s.22(1) Incident details have been updated.

STEVE ELFORD Hansen STEVE ELFORD Hansen TYLER FIELD Hansen TYLER FIELD Hansen

311 Case Info

Lagan Detail

PS#: 12477602

Click images below to expand

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Click images below to expand



http://www.publicstuff.com/request/view/12477602

- 1. Type of repair:* Dip or hump
- 3. Location:* Street
- 4. Describe issue and location in detail:* This dip in the road on a bike route caused serious injuries to a scooter rider. \$\frac{522(1)}{2}\$ lipped over \$\frac{22(1)}{2}\$ handle bars and was seriously injured. This should not be marked a bike route if it is not safe to ride.
- 8. (Don't ask just record Did caller indicate they want a call back?) Unknown
- 311 Case Form 311 notes and details

Notes to 311 Notes to Citizen 311 Case # Case creator

101016279450 PublicStuff

Service Request Log

File # or Name: 2022-520

Address: Bayshore & Menchion Mews

Date: September 30, 2017 to September 30, 2022

-		THE RESERVE OF THE PARTY OF THE		Service Request Lookup - For V		100000000000000000000000000000000000000				-
SR	Lookup - Address	Lookup - Location	Lookup - Lagan Eform Details	Lookup - Lagan Case Details	Lookup - Inspector Lookup - Crew ID	Lookup - Request Type	Lookup - Subtype	Lookup - Lagan Case i	Requested Date	Looku Resolv Date
1268669	1601 BAYSHORE DRIVE CARDERO PARK	1978 Stanley Park Dr alias: 1978 STANLEY PARK DR full: 1601 BAYSHORE DR, VANCOUVER, BC	1. Pothole location: Street (including bike lane) 2. What is the size of the pothole? Large - greater than 60 cm (24 in) 3. What is the depth of the pothole? Medium - 5-10 cm (2-4 in) 6. What part of lane or shoulder is the pothole located? 7. What direction were you travelling? 9. Is this request due to Motor Vehicle Accident? Unknown 11. (Don't ask just record - Did caller indicate they want a call back?): No	PS#: 3975655 Click images below to expand http://www.publicstuff.com/request/view/3975655		Pothole Repair	xPotholeStreet	101011059670	4/1/2018	
1997462	1675 BAYSHORE DRIVE MARINA SQUARE		1. Type of repair:Other - Emergency** 2. If Other, provide details: 3. Location:Street 4. Describe issue and location in detail \$22(1) called to report a dangerous road cut on the bike path next to 1675 Bayshore Drive. There was a rectangular cut out piece of road that is about 4 inches deep that was not levelled. An electric scooter went into this cut out road and flipped. The individual suffered a head concussion and a separated shoulder. Please make the area safe to prevent future accidents. 5. What direction were you travelling?East 6. Is this request due to Motor Vehicle Accident?No 7. If Yes, provide details on license plate number or other details (if known): 8. (Don't ask just record - Did caller indicate they want a call back?)No		BLAIR GORDON TODD	Street - Repair	xEmergency	101016264294	8/6/2022	Aug 8
2000817	1675 BAYSHORE DRIVE MARINA SQUARE	1675 Bayshore Dr alias: 1675 BAYSHORE DR full: 1675 BAYSHORE DR, VANCOUVER, BC	1. Type of repair:* Dip or hump 3. Location:* Street 4. Describe issue and location in detail:* This dip in the road on a bike route caused serious injuries to a scooter rider * 22 hipped over * 22 handle bars and was seriously injured. This should not be marked a bike route if it is not safe to ride. 8. (Don't ask just record - Did caller indicate they want a call back?) Unknown	PS#: 12477602 Click images below to expand Click images below to expand http://www.publicstuff.com/request/view/12477602	DOUGLAS MOORE	Street - Repair	CrackHumpInStreet	101016279450	8/12/2022	

1655628	300 - 399 MENCHIONS	1. Type of repair: Other - Non-Emergency	https://goo.gl/maps/rVaaHdR8oGjVneMx9	Street - Repair	Other	101014245718	8/5/2020	Aug 5/2
	MEWS COVAV	2. If Other, provide details:						
		3. Location:Lane						
		Describe issue and location in detail:Cyclists travelling so Mews are having difficulty navigating the sharp right turn in the control of the contr						
		where the 2 bollards are. Caller has witnessed 2 people ba wondering if there is a way to "round off" the corner of Me	il and ^{6,22} (¹ s					
		Marina Sq. Caller has photos of area if needed. Street view additional notes.	fink is in					
		5. What direction were you travelling?South						
		6. Is this request due to Motor Vehicle Accident?No						
		7. If Yes, provide details on license plate number or other of	etails (if known):					
		8. (Don't ask just record - Did caller indicate they want a ca	Il back?)No					

Wagon Location National Yard

WA 924192652

3

4

Streets Operations Daily Crew Report Rev. Work order # and Hours

August 08, 2022 Crew# **67**

Field Supervisor Mezzomo 604-690-5597

Superintendent Dan Bailey

(signed)	20	
TAME	13 3	
(signed)	00 五	
	9	1

Hours of \	Vork	AM -	PM	1	(signed)		2	60		
Emp#	Employee	Equip#	Activity Type	A/Abs Stat Code	Pay Scale Group	Prem Code	EERD	EER	1.	
s.22(1) N	/I. Boudreau			6000			i	7		
s.22(1)	A. Anstice	B1203		6000			b	7		
				6000						
	- 4000									
TRUCK, D	Equipmen UMP, 1 YARD	t Name	B1203	Equip	ment ID		Runni	ng Hrs		
Toilets			Numbe	r of						
Flashers			Numbe							
Dumps (Na	ational Yards Only)		Yrds Dumped							

ocation 1	EER) 94912		Material	Amount	Comments	
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ocation 5			Material	Amount	Comments	
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Sign safety when D	Departing Location:	Cones Snc	Dump:		de Ramps Fla	shers Delineators By: (Initi