

File No.: 04-1000-20-2022-577

January 16, 2023

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of November 7, 2022 under the ***Freedom of Information and Protection of Privacy Act (the Act)*** for:

1. All communications between Arts, Culture, and Community Services and the Ministry of Social Development and Poverty Reduction regarding the use of NFA data; and
 2. All communications between Arts, Culture, and Community Services and the Vancouver Police Department regarding the use of NFA data.
- Date Range: November 1, 2020 to November 1, 2021.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.15(1)(l) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-577); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response package)

:pm

From: ["Noftle, Lynn" <lynn.noftle@vpd.ca>](mailto:lynn.noftle@vpd.ca)
To: ["Awatta, Hajer" <Hajer.Awatta@vancouver.ca>](mailto:Hajer.Awatta@vancouver.ca)
Date: 3/17/2021 11:19:16 AM
Subject: FW: NFA data for homeless count update
Attachments: NFA Data For Homeless Count Spreadsheet 21-03-17.xlsx

Hajer,

Please find attached the NFA data from the VPD Jail for the night of March 16, 2021 count. The count is of the people in the jail from midnight to 0600 hours for early morning hours of Wednesday, March 17.

Please let me know if you have any questions.

Thank you.

Lynn

Inspector 1871 Lynn Noftle

District 2 | Operations

VANCOUVER POLICE DEPARTMENT |

Beyond the Call

Mailing Address 3585 Graveley Street | Vancouver BC | V5K 5J5

Desk: 604-717- 2780 Email: lynn.noftle@vpd.ca

"This transmission may contain confidential or privileged communications and the sender does not waive any related rights and obligations. If you are not the intended recipient and have received this in error, you must immediately destroy it. Unauthorized copying or distribution of any information herein is strictly prohibited and may constitute a criminal offence, a breach of provincial or Federal privacy laws, or may otherwise result in legal sanctions. We ask that you notify the Vancouver Police Department immediately of any transmission received in error, by reply E-mail to the sender"

From: Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Sent: Monday, March 08, 2021 6:44 PM

To: NOFTLE, Lynn <lynn.noftle@vpd.ca>

Subject: NFA data for homeless count update

Hi Lynn,

I work with Celine Mauboules in Homelessness Services and lead the Homeless Count. As you may know, the City will not be conducting the annual count this year due to COVID-19. However, we are collecting data from different sources to provide Council with an update on the state of homelessness this year. Part of this process is collecting the NFA data from jails and holding facilities. Thank you for sharing this data with us last year, similarly this year we would like to request your assistance in providing information about the number and basic characteristics of individuals with no fixed address (NFA) staying in your facilities.

Similar to previous years, we are looking for information on people with NFA who stayed overnight on the night of March 16th 2021. The purpose of this data is to identify individuals who would be considered homeless, but will not be enumerated through the shelter or street components of the count.

The request is specifically for information from the following site(s) (where patients/clients stay for less than 30 days and have no fixed address):

- ☐ Jail/Holding Cell

The following anonymous information is requested for each person at each facility who is NFA:

- ☐ Age (specific age in years or days, not known)
- ☐ Gender (male, female, another gender identity, not known)

If you have any questions regarding this request, please contact me at s.15(1)(l) or hajer.awatta@vancouver.ca.

Please find the form attached. We would like the form and/or spreadsheet back as soon as possible after March 16th, but no later than March 24th to begin the data cleaning process.

Your support is invaluable to make this process a success.

Best regards,

Hajer Awatta

Social Planner

Homelessness Services | Arts, Culture & Community Services

City of Vancouver

hajer.awatta@vancouver.ca

T: 604.829.9518

C. s.15(1)(l)



Acknowledging that I work and live on the unceded territories of the xʷməθ̓N̓š̓əəm (Musqueam), Skwxw̓mesh (Squamish), and ̓N̓ēilwəṭ / ̓N̓š̓N̓ēwɪtlh (Tsleil-Wanuch).

Night of March 16th, 2021

Night of March 16th, 2021

[illegible]

From: "Awatta, Hajer" <Hajer.Awatta@vancouver.ca>
To: "Nofle, Lynn" <lynn.nofle@vpd.ca>
Date: 3/8/2021 6:44:17 PM
Subject: NFA data for homeless count update
Attachments: 2021 VPD NFA Stats_Form EXCEL.xlsx

Hi Lynn,

I work with Celine Mauboules in Homelessness Services and lead the Homeless Count. As you may know, the City will not be conducting the annual count this year due to COVID-19. However, we are collecting data from different sources to provide Council with an update on the state of homelessness this year. Part of this process is collecting the NFA data from jails and holding facilities. Thank you for sharing this data with us last year, similarly this year we would like to request your assistance in providing information about the number and basic characteristics of individuals with no fixed address (NFA) staying in your facilities.

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Best regards,

Hajer Awatta

Social Planner

Homelessness Services | Arts, Culture & Community Services

City of Vancouver

hajer.awatta@vancouver.ca

T: 604.829.9518

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2021 Homeless Count - NFAs in Jails/Holding Cells

Night of March 16, 2021

Individual	Organization Name	Community/ Municipality	Type of Facility/Program (Jail/Holding Cell, Acute Inpatient ward, Emergency ward, Other)	Facility/Program /Location Name	Gender (Man, Woman, Another Gender Identity, Unknown)	Age (in years or days)
1						
2						
3						
4						
5						
6						
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From: ["Morales, Esfer" <esfer.morales@vancouver.ca>](mailto:esfer.morales@vancouver.ca)
To: ["Kalynchuk, Karen SDPR:EX" <Karen.Kalynchuk@gov.bc.ca>](mailto:Karen.Kalynchuk@gov.bc.ca)
Date: 10/22/2021 4:45:14 PM
Subject: RE: NFA data

Hi Karen,

\~

Thanks, please send the names and email addresses. I'll currently put a hold for Tuesday, Oct. 26th @ 1:30pm-2:30pm on your calendars.

\~

Regards,
Esfer

\~

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>
Sent: Friday, October 22, 2021 4:31 PM
To: Morales, Esfer <esfer.morales@vancouver.ca>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: [EXT] RE: NFA data

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Esfer

\~

Tuesday, Oct 26 1:30 to 2:30 works best for the team here.

\~

Please confirm your teams availability and I will forward to you the names and email addresses for the meeting invite.

\~

Thank you
Karen

\~

From: Morales, Esfer <esfer.morales@vancouver.ca>
Sent: October 20, 2021 9:51 AM
To: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>
Cc: Mauboules, Celine <celine.mauboules@vancouver.ca>; Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Lupick, Dustin <Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>
Subject: RE: NFA data

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

\~

Hi Karen,

\~

Here are the times that could work fro Celine, Bruk and Dustin:

\~

- Monday, Oct. 25th @ 8:30am-9:00am or 11-11:30am or 1:30pm-2:00pm
- Tuesday, Oct. 26th @ 8:30am-9:00am or 1:30pm-2:00pm or 2:30pm-3:00pm or 4:30pm-5:00pm
- Thursday, Oct. 28 between 9-10am

\~

Please kindly advise if any of these work and I can send a calendar invite?\~ Thanks.

\~

Regards,

Esfer Morales

Executive Assistant to Celine Mauboules RPP, MCIP, Managing Director

Homelessness Services & Affordable Housing Programs

Arts, Culture and Community Services | City of Vancouver

T: 604.873.7439 | E: esfer.morales@vancouver.ca

\~

\~

\~

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Tuesday, October 19, 2021 6:02 PM

To: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Lupick, Dustin

<Dustin.Lupick@vancouver.ca>; Melles, Bruk <Bruk.Melles@vancouver.ca>; Morales, Esfer

<esfer.morales@vancouver.ca>

Subject: RE: NFA data

\~

Hello ~

I hope this message finds you well.\~ I wanted to thank you again for the NFA data.\~ Hajer has taken on a new role so I've copied in Bruk Melles, Director of Homelessness Services and Dustin Lupick, who has taken on Hajer's former role.\~ We are hoping to schedule a 30 minute call with you to provide you with an overview of how we're presenting your NFA data.\~\~ Also wondering if your analysts might want to join the call?\~ I've copied Esfer who I am hoping can help us find a time.\~ Let us know.

Cheers,

Celine

\~

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Sent: Friday, August 27, 2021 5:55 PM

To: Awatta, Hajer <Hajer.Awatta@vancouver.ca>; Mauboules, Celine

<celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: [EXT] RE: NFA data

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Good timing ☐ Hot off the presses.

\~

Attached is the NFA data as of April 2021 for Vancouver and Burnaby with the following caveats:

\~

☐~~~~~ NFA is not an indicator of homelessness and would not correlate to homelessness counts. Some staff use NFA when a client is moving from one address to another but don't have that address yet.

☐~~~~~ Dates: The NFA data is a snapshot in time (April 2021). We do not currently have a means to go back historically to get these numbers, nor the ability to see any trends at a contact level. SDPR is working on that with ISD but it is not currently available.

\~

I was informed that the additional data you requested would require a formal FOI request:

\~

- Indigeneity or any racial indicators
- Length of time registered as NFA (e.g. <6 months, <1 yr, etc.)
- Length of time receiving income assistance
- Registered address at shelter, residing with friends/family, etc.
- Duration of time living in BC
- Number of new applications in the last 12 months (compared to the March date extracted in the previous year).
 - If possible, also cross-referencing with length of time living in BC and previous province lived in.

\~

However, with regard to ☐Indigeneity or any racial indicators☐Indigeneity is self identifiable and not a required field in our system, for that reason we have not provided it in the past. Racial indicators are not collected. The closest we collect is sponsorship but that does not equal race.

\~

The remaining fields would likely require an FOI request as well based on the time required to join the data sets together and in some cases, the SDPR system does not collect the fields but may be available through manual effort.

\~

Once again, thank you for your patience. Now that a process has been established I do not think the wait will be as long next time.

\~

Kind regards,

\~

Karen K

\~

\~

From: Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Sent: August 27, 2021 5:40 PM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Kalynchuk, Karen SDPR:EX

<Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: RE: NFA data

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

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Hi Karen,

\~

I recognize that with the summer many staff are on holiday and can impact the flow of work, but I wanted to touch base to see if there's been any update on our data request.

\~

Thank you very much for your support and moving this forward.

\~

Best regards,

Hajer

\~

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Friday, July 9, 2021 8:46 AM

To: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Subject: RE: NFA data

\~

Hi Karen ~

Thanks so much for the update. \~ I understand and can appreciate the sign off required! \~\~Thank you for moving the request along. If there is anything we can do to assist on our end, let me know.

Cheers,

Celine

\~

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Sent: Thursday, July 8, 2021 6:39 PM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Subject: [EXT] RE: NFA data

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Celine

\~

We have finalized the process to obtain the data. I don't have a good answer as to why it has taken

this long but the authorized process is as follows:

\~

Requestor @ Director @ ABI team @ Ops ED @ SSB @ ADMO

\~

As you can see, regrettably, there is now a lot of bureaucracy involved (director to analytics BI team to Executive Director of Operations Support and Strategic Services Branch and finally approval from the office of ADM).

\~

My request is now waiting for ADM approval. I requested an update this afternoon and will update you when I have more info.

\~

I do apologize for this delay.

\~

Kind regards,

\~

Karen K.

\~

\~

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: July 8, 2021 1:18 PM

To: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>; Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Subject: RE: NFA data

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

\~

Hi Karen ~

I wanted to touch base to see if you had any updates on the NFA data. \~ As you know, we consider this data a critical piece painting a picture of homelessness given we were unable to do the count this year. \~ Would be good to know if there are any challenges, issues or questions on your end we can help address. \~ Please let us know.

Thanks,

Celine

\~

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Sent: Wednesday, April 14, 2021 1:00 PM

To: Awatta, Hajer <Hajer.Awatta@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: [EXT] RE: NFA data

\~

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1. We can only provide the minimum data set as previously or
2. It will take additional time to write a new query to capture the additional data elements.

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Karen

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Sent: April 9, 2021 2:04 PM

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

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- ~~~~~ Case Type (PWD/ Non-PWD)
- ~~~~~ Single, Couple, Single parent family, or Two parent family
- ~~~~~ Gender

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- ~~~~~ Indigeneity or any racial indicators
- ~~~~~ Length of time registered as NFA (e.g. <6 months, <1 yr, etc.)
- ~~~~~ Length of time receiving income assistance
- ~~~~~ Registered address at shelter, residing with friends/family, etc.
- ~~~~~ Duration of time living in BC
- ~~~~~ Number of new applications in the last 12 months (compared to the March date extracted in the previous year).

○~ If possible, also cross-referencing with length of time living in BC and previous province lived in.

\~

Dates:

March 17, 2021

March 4, 2020

March 13, 2019

March 14, 2018

March 8, 2017

\~

I realize this is a lot of indicators and some may not be collected by the Ministry or isn't easily aggregated. Please let me know what is feasible. As mentioned before, I'm also happy to arrange for a call to discuss if there any questions.

\~

Thank you for your support,

Hajer

\~

From: Awatta, Hajer

Sent: Tuesday, April 6, 2021 2:09 PM

To: 'Kalynchuk, Karen SDPR:EX' <Karen.Kalynchuk@gov.bc.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: RE: NFA data

\~

Hi Karen,

\~

No worries at all. I'll check with our team for an earlier share and get back to you as soon as possible.

\~

Best,

Hajer

\~

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Sent: Tuesday, April 6, 2021 12:05 PM

To: Awatta, Hajer <Hajer.Awatta@vancouver.ca>; Mauboules, Celine <celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: [EXT] RE: NFA data

\~

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Hajer and Celine

\~

My apologies for the delay in responding to your request.

\~

It took a bit of time to find/learn the process for this request before I could confirm yes we can

provide the information.

\~

Do you have an example of the data Dave provided in the past? Our business intelligence team (the people who will pull the data) would like an example to ensure they are extracting the data that is of use to\~ you.

\~

Thanks very much

Karen

\~

\~

\~

\~

From: Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Sent: April 6, 2021 10:06 AM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: RE: NFA data

\~

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

\~

Hi Karen,

\~

Hope you had a nice long weekend. I'm following up on Celine's request of sharing the Ministry's NFA data with us. As we're not doing the homeless count this year, this data will be very useful in understanding how many people are receiving different kinds of income assistance and experiencing homelessness. A bonus for us would be if any demographic info is available for this group as well.

\~

Please let me know if you'd like to arrange for a quick chat to discuss this further.

\~

Best regards,

Hajer

\~

\~

Hajer Awatta, MSc.

Social Planner

Homelessness Services | Arts, Culture & Community Services

City of Vancouver

hajer.awatta@vancouver.ca

T: 604.829.9518

C. **s.15(1)(l)**

\~

\~

 CITY OF VANCOUVER | Homelessness Services Outreach

\~

Acknowledging that I work and live on the unceded territories of the xʷməθN̓m̓čəm (Musqueam), Skwxwú7mesh (Squamish), and ɕ̓n̓ilwətaɣ / ɕ̓l̓N̓šN̓wɪtlh (Tsleil-Waututh).

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\~
\~

From: Mauboules, Celine <celine.mauboules@vancouver.ca>
Sent: Thursday, March 11, 2021 1:50 PM
To: Karen.Kalynchuk@gov.bc.ca
Cc: Karen.Spears@gov.bc.ca; Awatta, Hajer <Hajer.Awatta@vancouver.ca>
Subject: NFA data

\~

Hi Karen ~

Karen let me know that you are following up on the count data. \~ We so appreciate any assistance you can provide. I've copied Hajer who is our project lead and can reach out to provide more info if needed.

Cheers,
Celine

From: Mauboules, Celine
Sent: Thursday, March 4, 2021 5:32 PM
To: 'Karen.Kalynchuk@gov.bc.ca' <Karen.Kalynchuk@gov.bc.ca>; 'Karen.Spears@gov.bc.ca' <Karen.Spears@gov.bc.ca>
Subject: Now that Dave has retired...

\~

Hello to you both ~

I wanted to reach out to introduce myself. \~ I am the Managing Director of Homelessness Services and Affordable Housing Programs with the City of Vancouver. \~ I worked frequently with Dave Japal and now that he has retired, wanted to connect with you both. \~ \~ Our teams have long standing partnerships working together to provide services and connect folks with income through our Powell St. Outreach Office (aka Carnegie Outreach). \~ I also worked with Dave on regional approaches to homelessness. \~ \~

\~

One of the reasons I am reaching out to you is about your NFA data. Dave would share your data which we would compare to our annual point in time homeless counts. \~ While we are not moving forward with a count this year as a result of COVID, we are collecting other sources of data to help paint a snapshot of homelessness. \~ Would it be possible to work with you on \~ obtaining that data? \~ Please let me know. \~ \~ In any event, it would be good to connect. Happy to set up if you are so inclined. Please let me know. \~

Cheers,
Celine

\~

Celine Mauboules RPP, MCIP

Managing Director, Homelessness Services and Affordable Housing Programs
City of Vancouver

celine.mauboules@vancouver.ca | s.15(1)(l) (cell)

\~

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From: "Awatta, Hajer" <Hajer.Awatta@vancouver.ca>
To: "Kalynchuk, Karen SDPR:EX" <Karen.Kalynchuk@gov.bc.ca>
"Mauboules, Celine" <celine.mauboules@vancouver.ca>
Date: 4/9/2021 2:04:07 PM
Subject: RE: NFA data
Attachments: NFA data sample - 2018Q3.xlsx

Hi Karen,

Attached are samples of NFA data that has been shared previously. It includes the following indicators:

- Case Type (PWD/ Non-PWD)
- Single, Couple, Single parent family, or Two parent family
- Gender

We are requesting the Vancouver NFA data from 2017-2021 on the day that corresponds to homeless count day. Please see list of dates at the end of this email. We are hoping to also get the following identifiers if possible, in addition to the ones shared previously above:

- Indigeneity or any racial indicators
- Length of time registered as NFA (e.g. <6 months, <1 yr, etc.)
- Length of time receiving income assistance
- Registered address at shelter, residing with friends/family, etc.
- Duration of time living in BC
- Number of new applications in the last 12 months (compared to the March date extracted in the previous year).
 - o If possible, also cross-referencing with length of time living in BC and previous province lived in.

Dates:

March 17, 2021
March 4, 2020
March 13, 2019
March 14, 2018
March 8, 2017

I realize this is a lot of indicators and some may not be collected by the Ministry or isn't easily aggregated. Please let me know what is feasible. As mentioned before, I'm also happy to arrange for a call to discuss if there any questions.

Thank you for your support,
Hajer

From: Awatta, Hajer
Sent: Tuesday, April 6, 2021 2:09 PM
To: 'Kalynchuk, Karen SDPR:EX' <Karen.Kalynchuk@gov.bc.ca>; Mauboules, Celine

<celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: RE: NFA data

Hi Karen,

No worries at all. I'll check with our team for an earlier share and get back to you as soon as possible.

Best,
Hajer

From: Kalynchuk, Karen SDPR:EX <Karen.Kalynchuk@gov.bc.ca>

Sent: Tuesday, April 6, 2021 12:05 PM

To: Awatta, Hajer <Hajer.Awatta@vancouver.ca>; Mauboules, Celine
<celine.mauboules@vancouver.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: [EXT] RE: NFA data

City of Vancouver security warning: Do not click on links or open attachments unless you were expecting the email and know the content is safe.

Hi Hajer and Celine

My apologies for the delay in responding to your request.

It took a bit of time to find/learn the process for this request before I could confirm yes we can provide the information.

Do you have an example of the data Dave provided in the past? Our business intelligence team (the people who will pull the data) would like an example to ensure they are extracting the data that is of use to you.

Thanks very much
Karen

From: Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Sent: April 6, 2021 10:06 AM

To: Mauboules, Celine <celine.mauboules@vancouver.ca>; Kalynchuk, Karen SDPR:EX
<Karen.Kalynchuk@gov.bc.ca>

Cc: Spears, Karen SDPR:EX <Karen.Spears@gov.bc.ca>

Subject: RE: NFA data

[EXTERNAL] This email came from an external source. Only open attachments or links that you are expecting from a known sender.

Hi Karen,

Hope you had a nice long weekend. I'm following up on Celine's request of sharing the Ministry's NFA data with us. As we're not doing the homeless count this year, this data will be very useful in understanding how many people are receiving different kinds of income assistance and experiencing homelessness. A bonus for us would be if any demographic info is available for this group as well.

Please let me know if you'd like to arrange for a quick chat to discuss this further.

Best regards,
Hajer

Hajer Awatta, MSc.

Social Planner

Homelessness Services | Arts, Culture & Community Services

City of Vancouver

hajer.awatta@vancouver.ca

T: 604.829.9518

C. **s.15(1)(l)**



Acknowledging that I work and live on the unceded territories of the xʷməθN̓əṣəm (Musqueam), Skwxw̓mesh (Squamish), and ᑭᐢᐢᐢᐢᐢᐢᐢᐢᐢ / ᑭᐢᐢᐢᐢᐢᐢᐢᐢᐢ (Tsleil-Waututh).

From: Mauboules, Celine <celine.mauboules@vancouver.ca>

Sent: Thursday, March 11, 2021 1:50 PM

To: Karen.Kalynchuk@gov.bc.ca

Cc: Karen.Spears@gov.bc.ca; Awatta, Hajer <Hajer.Awatta@vancouver.ca>

Subject: NFA data

Hi Karen ~

Karen let me know that you are following up on the count data. We so appreciate any assistance you can provide. I've copied Hajer who is our project lead and can reach out to provide more info if needed.

Cheers,
Celine

From: Mauboules, Celine

Sent: Thursday, March 4, 2021 5:32 PM

To: 'Karen.Kalynchuk@gov.bc.ca' <Karen.Kalynchuk@gov.bc.ca>; 'Karen.Spears@gov.bc.ca' <Karen.Spears@gov.bc.ca>

Subject: Now that Dave has retired...

Hello to you both ~

I wanted to reach out to introduce myself. I am the Managing Director of Homelessness Services and Affordable Housing Programs with the City of Vancouver. I worked frequently with Dave Japal and now that he has retired, wanted to connect with you both. Our teams have long standing partnerships working together to provide services and connect folks with income through our Powell St. Outreach Office (aka Carnegie Outreach). I also worked with Dave on regional approaches to homelessness.

One of the reasons I am reaching out to you is about your NFA data. Dave would share your data which we would compare to our annual point in time homeless counts. While we are not moving forward with a count this year as a result of COVID, we are collecting other sources of data to help paint a snapshot of homelessness. Would it be possible to work with you on obtaining that data?

Please let me know. In any event, it would be good to connect. Happy to set up if you are so inclined. Please let me know.

Cheers,
Celine

Celine Mauboules RPP, MCIP

Managing Director, Homelessness Services and Affordable Housing Programs
City of Vancouver

celine.mauboules@vancouver.ca | s.15(1)(l) (cell)

Census Subdivision	Case Type	Single	Couple	Single parent family	Two parent family	Total Clients
Vancouver	PWD	958	12	22	7	999
	Non PWD	1125	22	66	3	1216
Total		2083	34	88	10	2215

Disclaimer:

- The Ministry of Social Development and Poverty Reduction acknowledges that No Fixed Address (NFA) client data does not specifically identify individuals who are homeless and may include individuals who are: residing at shelters, residing with friends or family, transitioning between addresses, choosing not to disclose their address and/or do not have their address information on file with the Ministry. There is no consistent definition or practice in regards to clients that are identified as NFA.
- For the purpose of this report, NFA is defined as the number of Ministry clients in pay with no address, or the address for a local Ministry office, indicated in the Ministry's Integrated Case Management system at the time the report was issued.
- The purpose of this data is to provide a general idea of individuals without permanent residences and to be used solely for the purpose in which it was requested by BC Housing. BC Housing plans to use the data in reports to inform internal planning and decision-making, which may include reports that go to other provincial (BC) departments and also includes sharing the data with the consultant engaged to compile data to inform the development of the Provincial Homelessness Strategy. This

		Single		Couple		Single parent family		Two parent family		Total Cases	Total Clients
Census Subdivision	Case Type	Cases	Clients	Cases	Clients	Cases	Clients	Cases	Clients		
	Non PWD	6	6			1	2			7	8
Vancouver	PWD	958	958	6	12	10	22	2	7	976	999
Grand Total		964	964	6	12	11	24	2	7	983	1007

Census Subdivision	Female	Male	Unknown	Total Cases
Vancouver	514	1621	1	2136

As of April 2021	
Vancouver	NFA cases
PWD	1238
Non-PWD	1271
total	2509
Family type	NFA cases
Single Parents	31
Single Males	1900
Single Females	572
Couples no children	6
Total	2509

Burnaby	NFA cases
PWD	71
Non-PWD	82
total	153
Family type	NFA cases
Single Parents	10
Single Males	103
Single Females	38
Couples no children	1
Couples with Children	1
Total	153

Disclaimer:

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- The purpose of this data is to provide a general idea of individuals without permanent residences and to be used solely for the purpose in which it was requested.

CASE	The reconciled British Columbia Employment and Assistance Program cases (GA files / family units) that are in pay (payment > \$0.00). See the overview of the BCEA program from the Ministry website.
NO FIXED ADDRESS (NFA)	A BCEA Case for which no address or postal code is recorded. This can be for any number of reasons and may be temporary or long term.