

File No.: 04-1000-20-2022-595

November 25, 2022

s.22(1)

Dear s.22(1)

Re: **Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")**

I am responding to your request of November 16, 2022 under the ***Freedom of Information and Protection of Privacy Act (the Act)*** for:

Report regarding water leaking issues at 250 W Pender Street (VCC) – Case #20100092272, dated November 10, 2022.

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here: http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2022-595); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:dl



311 Service Request Status

311 Case #: 201000192272

Service Request #: 2049647

Request Type: SBackupFlood

Sub Type:

Sewage Backup/Flooding

Call Date: 2022/11/09 3:42 PM

Request Date: 2022/11/09 3:42 PM

Reviewed Date: 2022/11/10 7:46 AM

Crew Assignment Date: 2022/11/09 3:56 PM

Due Date: 2022/11/10 10:12 AM

Resolved Date: 2022/11/10 7:09 AM

Request Status: Resolved

Resolution Code and Description: 10 - Service Provided

Request Location: 250 W PENDER ST

Contact Name: Rai

Contact First, Mi: Rupinder

Contact Phone: **S.22(1)**

Contact E-mail: rrai@acml.ca

Lagan Case Details:

Location: 250 W PENDER ST

[Location Vanmap Link](#)

Lagan eForm:

1. Location: **250 W PENDER ST**
2. Where is the location of the backup/flooding? **Outside**
3. What is your relationship with the property? **Building/property manager**
4. If homeowner does not have email: "The owner agrees to pay all costs in accordance with the sewer and watercourse by-law. The findings will be included with the invoice."**Yes email**
5. Advise the customer of the possibility of charges: **true**
6. Is this sewer backup/blockage/flooding threatening property damage? **Yes - property damage****
7. What type of property is this? **Business**
8. What kind of access to the plumbing system is available? **Indoor sewer clean-out**
9. Did private plumber attend: **Yes**
10. Provide details: **Went 150 feet but wasn't able to clear.**
11. (Don't ask just record, does the customer require contact?): **No**

Service Request Log Results

Log Type	Started Date	Hansen User Name	Comments
Lagan ECM	2022/11/09 3:57 PM	CHRISTINA GALLOVICH (ENYACG)	Dispatched to Dong Chhim.
Lagan ECM	2022/11/09 4:39 PM	CHRISTINA GALLOVICH (ENYACG)	Terms and conditions sent. I told Rupinder that I would be sending crew after I received email from him. When crew arrived, he said he wanted crew to come tomorrow. Please call him in the morning to set up a time. Would prefer crew at 8 am
InspResult	2022/11/10 7:09 AM	WONYOUNG SON (LUC10)	EES1629546 created
ResolComm	2022/11/10 7:09 AM	WONYOUNG SON (LUC10)	
Lagan ECM	2022/11/10 7:43 AM	SASHVEER KAUR VIRK (YIV5521)	Spoke with property manager, dispatched D 1371

311 Service Request Status

Related Work Orders

Work Order #	Activity	Description	Created Date	Initiated Date	Completed Date
1629546	SMaintain	SCUT	2022/11/10 7:08 AM	2022/11/10 7:08 AM	
1629552	SMaintain	250 W PENDER SLBAccepted T and C. l/s access.	2022/11/10 7:17 AM	2022/11/10 12:00 AM	2022/11/10 7:24 AM

Work Slip

SAP Charge #	Address & Location: 250 W pender st				Responsible	
Work Order #	Work Order Activity				Created Date	
Group Project #	Problem	Sub Activity	Assigned To	Crew ID		
		SCUT		40		
Work Order Comments:						
Reference #1						Billable?
Reference #2						
Collection Agency		Collection Method		Zone	Beat	
Service Request #	S.R 2049647					
Contact Name			Contact Phone		Contact Type	
Rupinder Rai			s.22(1)			
Asset Type	Asset ID #	B.U.N	Status	Asset Area	Map # (Facet)	District
					POS	
Asset Details: UNKNOWN						
Safety & Asset Notes: crew called Rupinder Rai. when crew got TO 250 W pender st, He said He wanted a crew For TOMORROW NOV 10 22.						
PM Sched.	Maint. Sched.	Due Date	Zone	Last Completed Work Order		
Crew Comments						
He said He will Be Here at 8:00 AM Tomorrow Morning. NO Body Here to signed crew in JOB incomplete						
Work Completed Date: NOV 9/22		Print Name: D. Chiu		City of Vancouver - FOI 2022-595		Crew ID: 40

CONTACT: <u>Rupinper Rgi</u>		PHONE: <u>S.22(1)</u>	INVOICE #: <u>5790C W</u>	
BILLING ADDRESS: <u>250 W Pender St</u>		DATE: <u>Nov 9/22</u>	SIGNATURE: _____	
TIME STARTED: <u>4:15 pm</u>		TIME END: <u>4:50 pm</u>	WITH <input type="checkbox"/> WITHOUT <input type="checkbox"/>	
WORKED FROM		ADDITIONAL ACCESS LOCATION DETAILS		
INSIDE <input type="checkbox"/> OUTSIDE <input type="checkbox"/> TOILET <input type="checkbox"/> STACK <input type="checkbox"/> C/O <input type="checkbox"/> SUMP <input type="checkbox"/> D/U <input type="checkbox"/>		Additional details: _____ _____ _____ Distance from access location to main: <u>MA</u> m		
DEFECT/BLOCKAGE		LOCATION OF DEFECT / BLOCKAGE		
ROOTS <input type="checkbox"/> LIGHT <input type="checkbox"/> MEDIUM <input type="checkbox"/> HEAVY <input type="checkbox"/> GREASE <input type="checkbox"/> SOLIDS <input type="checkbox"/> DEBRIS <input type="checkbox"/> STRUCTURAL <input type="checkbox"/> OTHER/ UNKNOWN: _____		FROM ACCESS POINT INSIDE PL <input type="checkbox"/> _____ M to _____ M AT PL <input type="checkbox"/> <u>MA</u> M OUTSIDE PL <input type="checkbox"/> _____ M to _____ M NO BLOCKAGE <input type="checkbox"/> ADDITIONAL INFO: _____ _____ _____		
		PRECONDITION WITH CCTV		
		GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR <input type="checkbox"/>		
		REQUIRE TO CLEAN		
		YES <input type="checkbox"/> NO <input type="checkbox"/>		
		ASSET TYPE		
		SAN CONN <input type="checkbox"/> SAN MAIN <input type="checkbox"/> COMB CONN <input type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM CONN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/>		
		ACTIVITY		
		SLM <input type="checkbox"/> SLB <input type="checkbox"/> PLUGGED MAIN <input type="checkbox"/> SPECIALS <input type="checkbox"/> CB <input type="checkbox"/> CCTV <input type="checkbox"/> TV FOR REUSE <input type="checkbox"/> INVESTIGATION <input type="checkbox"/> INSTALL C/O <input type="checkbox"/>		
		EQUIPMENT USED		
		HAND RODS <input type="checkbox"/> ROTO-ROOTER <input type="checkbox"/> LARGE CUTTER <input type="checkbox"/> SMALL CUTTER <input type="checkbox"/> HUMMINGBIRD <input type="checkbox"/> BRUSH <input type="checkbox"/> FLUSHER <input type="checkbox"/> CCTV <input type="checkbox"/> OTHER: _____		
		AFTER CLEANING		
		GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>		
		SOUND TEST		
		GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>		
		MAIN CLEANING REQ.		
		BLOCKED: YES <input type="checkbox"/> NO <input type="checkbox"/> FLUSH <input type="checkbox"/> ROOT CUT <input type="checkbox"/> MH #: _____ TO MH #: _____		
		COMPLETE <input type="checkbox"/> INCOMPLETE <input type="checkbox"/> ADDITIONAL WORK <input type="checkbox"/>		

SYMBOLS

TREE

SHRUB

HEDGE

SEWER

MANHOLE ☐

STOPPAGE ☐

X

CONNECTION		DEPTH @ PL _____ M	PL IS <u>MA</u> M FROM C/O	DEPTH @ MAIN _____ M
PRIVATE SIDE REPLACED <input type="checkbox"/>				
CITY SIDE REPLACED <input type="checkbox"/>	PL OFFSET _____ M	N S E W of N S E W		DEPTH @ HOUSE _____ M
WYE MEASUREMENTS: _____ M FROM DOWNSTREAM MH _____ M B/M				
FOR OFFICE USE ONLY				
MAINTAIN SCHED <input type="checkbox"/>	ADD TO SLM PROGRAM <input type="checkbox"/>	NO CHARGE <input type="checkbox"/>	DATE ADDED TO PROGRAM: _____	
CIPP CANDIDATE <input type="checkbox"/>	FULL SURVEY REQ <input type="checkbox"/>	INVITE TO SLM W/SIG <input type="checkbox"/>	SHARE <input type="checkbox"/>	
CCTV <input type="checkbox"/>	CHANGE FREQUENCY: _____	REMOVE FROM PROG <input type="checkbox"/>	CHARGE <input type="checkbox"/>	
SEND LETTER # _____	6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/>	CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/>		INVOICE CANCELLED BY: _____
	18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/>	CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/>		DATE INVOICE CANCELLED: _____
COMMENTS: _____				
SUPT COMMENTS: _____				

INITIALS: _____

DATE: _____



Engineering Services

57901 U

GST Reg # 121361042

White - Applicant Copy
Yellow - Office/Accounting

Date: NOV 9 20 22

Time Started 4:15 AM/PM 8
Time Finished 4:50 AM/PM 8

Applicant's Initial R. R
Applicant's Initial R. R

(Owner's name and address if not the applicant)

Applicant Rupinder

Owner _____

Property Address _____

Address 250 W Pender St

Postal Co. _____ Phone No. _____

Postal Co. _____ Phone No. s.22(1)

For more information about Sewers & Drainage Systems, please visit us at:

vancouver.ca/home-property-development/water-and-sewer.aspx

Terms & Conditions

- He was not here to signed crew in
He wanted a crew per tomorrow Nov 10/22*
1. It is the responsibility of the applicant/owner to provide a safe, accessible clean out to the building's sanitary and storm drainage systems as per the Vancouver Building By-law & City of Vancouver OH&S Policy AE-010-02, & Workers Compensation Act.
 2. City crews may work from a toilet stub if there is no other suitable or available access to the building's main sewer line, and the toilet must be removed prior to the crew's arrival.
 3. If the applicant/owner is physically unable to remove the toilet, the crew may consider performing this service if the toilet is clean and in good condition, posing no foreseeable issue for reinstallation, and subject to the applicant/owner reading and signing the Toilet Removal Waiver to acknowledge his/her understanding of the waiver and that the City accepts no liability for damages when removing and/or reinstalling the toilet.
 4. The applicant/owner agrees to pay all costs in accordance with the Sewer And Watercourse By-law 8093. A summary of findings will be included with the invoice.
 5. City crews cannot advise if potential charges will or will not apply related to the cause of the blockage

The undersigned hereby releases and discharges the City of Vancouver and its respective officials, officers, employees, servants or agents (the "City") and covenants and agrees to indemnify and save harmless the City from and against all claims, losses, actions, builders' liens, indirect or consequential damages (and including loss of use and damages arising out of delays) which may arise or accrue to the undersigned or any person, firm or corporation against the City or which the City may pay, incur, sustain or be put to and that arise or would not have been incurred but for the conduct of the work, or any portion thereof, by City employees, which work in the opinion of the City Engineer is the responsibility of the undersigned or any third party other than the City. Without limiting the generality of the foregoing, the undersigned will be responsible for the cost of any work conducted by City employees at or in the vicinity of the property which is necessitated by an obstruction originating from the property or by any damage to the sewer lines caused by the undersigned or a third party other than the City regardless of whether the obstructed or damaged sewer lines are located on private property or on City of Vancouver property.

Eng 586(20)

I, the undersigned, agree to the above terms and conditions

Applicant _____ Date Nov 9 20 22

City Engineer Per Chhims Dong



Engineering Services

57901 U

GST Reg # 121361042

White - Applicant Copy
Yellow - Office/Accounting

Date: NOV 9 20 22

Time Started 4:15 AM/PM 8

Time Finished 4:50 AM/PM 8

Applicant's Initial R R

Applicant's Initial R R

(Owner's name and address if not the applicant)

Applicant Rupinder Owner 111

Property Address 250 W Pender St

Postal Co. 44 Phone No. s.22(1)

For more information about Sewers & Drainage Systems, please visit us at:

vancouver.ca/home-property-development/water-and-sewer.aspx

Terms & Conditions

- He was not here to signed crew in*
16 minutes 8 crew for temporary Nov 10/22
1. It is the responsibility of the applicant/owner to provide a safe, accessible clean out to the building's sanitary and storm drainage systems as per the Vancouver Building By-law & City of Vancouver OH&S Policy AE-010-02, & Workers Compensation Act.
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Eng 586(20)

I, the undersigned, agree to the above terms and conditions

Applicant Chhin Jong Date Nov 9 20 22

City Engineer Per Chhin Jong

Work Slip

SAP Charge #	Address & Location: 250 W PENDER ST VAN VOC INSTITUT				Responsible	
EES1629546					Sewer Operations	
Work Order #	Work Order Activity				Created Date	
1629546	Maintenance(SCUT)				2022/11/10	
Group Project #	Problem	Sub Activity	Assigned To	Crew ID		
		SCUT	ROD FOSTER	D1371		
Work Order Comments:						
Reference #1						Billable?
Reference #2						N
Collection Agency		Collection Method		Zone	Beat	
Service Request #	R2049647 (Sewage Backup/Flooding)					
Contact Name			Contact Phone		Contact Type	
Rupinder Rai			s.22(1)		Other	
Asset Type	Asset ID #	B.U.N	Status	Asset Area	Map # (Facet)	District
Service Line (SAN)	2016996		IN_SERVICE	CBA07	P08	2
Asset Details: VC 250 Millimeter C/O: UNKNOWN [250.0-3.96-1983]						
Safety & Asset Notes:						
PM Sched.	Maint. Sched.	Due Date	Sched. Group	Zone	Last Completed Work Order	
	1				;	
Crew Comments						
<p>Job Complete.</p> <p>THE ONLY SAN CONNECTION FOR THE BUILDING IS ON CAMBIE ST. WE TOLD CONNECTION FROM A OFFICE C/O THAT THE MAINTENANCE STAFF SAY'S IS THE ONLY ONE. CAMERA COULD NOT PASS 12.19m WE TRACED THE LOCATION AND FOUND THEIR CONNECTION RUNS ALONG THE FOUNDATION TOWARDS CAMBIE ST AND IS CAST IRON. BC HYDRO HAS DONE RECENT WORK I.F.O THE BUILDING WHERE THEIR SAN LINE IS. THE BUILDING MANAGER WILL CONTACT B.C. HYDRO.</p>						
Work Completed Date: Nov 10 2022		Print Name: s.22(1)		Crew ID: D1371		

CONTACT: <u>V.C.C.</u>		PHONE: _____		INVOICE #: <u>58051</u>	
BILLING ADDRESS: <u>250 W. PENDER ST</u>		DATE: <u>NOV 10 2022</u>		SIGNATURE: _____ WITH <input type="checkbox"/> WITHOUT <input type="checkbox"/>	
TIME STARTED: <u>8:00</u> TIME END: <u>10:30</u>		Day After Call		ACTIVITY	
WORKED FROM		ADDITIONAL ACCESS LOCATION DETAILS		EQUIPMENT USED	
INSIDE <input type="checkbox"/> OUTSIDE <input checked="" type="checkbox"/> TOILET <input type="checkbox"/> STACK <input type="checkbox"/> C/O <input checked="" type="checkbox"/> SUMP <input type="checkbox"/> D/U <input type="checkbox"/>		Additional details: <u>MANAGERS OFFICE</u> <u>NBARE CEILING</u> Distance from access location to main: <u>N/A</u> m		PRECONDITION WITH CCTV GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR <input checked="" type="checkbox"/> REQUIRE TO CLEAN YES <input checked="" type="checkbox"/> NO <input type="checkbox"/>	
DEFECT/BLOCKAGE		LOCATION OF DEFECT / BLOCKAGE		ASSET TYPE	
ROOTS <input type="checkbox"/> LIGHT <input type="checkbox"/> MEDIUM <input type="checkbox"/> HEAVY <input type="checkbox"/> GREASE <input type="checkbox"/> SOLIDS <input type="checkbox"/> DEBRIS <input type="checkbox"/> STRUCTURAL <input type="checkbox"/> OTHER/ UNKNOWN: _____		FROM ACCESS POINT INSIDE PL <input checked="" type="checkbox"/> <u>12.19</u> M to _____ M AT PL <input type="checkbox"/> _____ M OUTSIDE PL <input type="checkbox"/> _____ M to _____ M NO BLOCKAGE <input type="checkbox"/> ADDITIONAL INFO: <u>DISTANCE FROM C/O TO MAIN 25</u> <u>OVER 90m</u>		SAN CONN <input checked="" type="checkbox"/> SAN MAIN <input type="checkbox"/> COMB CONN <input type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM CONN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/> COMPLETE <input checked="" type="checkbox"/> INCOMPLETE <input type="checkbox"/>	
				AFTER CLEANING	
				GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/> SOUND TEST GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>	
				MAIN CLEANING REQ.	
				BLOCKED: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/> FLUSH <input type="checkbox"/> ROOT CUT <input type="checkbox"/> MH #: _____ TO MH #: _____	
				ADDITIONAL WORK <input type="checkbox"/>	

SYMBOLS

TREE

SHRUB

HEDGE

SEWER

MANHOLE ☐

STOPPAGE ☒

DIAGRAM

250

I/S
C/O
↓

SAN AND SIM CONNECTIONS TO CITY →

PIC

BC. HYDRO EXCAVATION

DUNSMUIR ST

HAMILTON ST

CONNECTION		DEPTH @ PL _____ M	PL IS <u>N/A</u> M FROM C/O	DEPTH @ MAIN _____ M
PRIVATE SIDE REPLACED <input type="checkbox"/>				
CITY SIDE REPLACED <input type="checkbox"/>	PL OFFSET _____ M	N S E W of N S E W		DEPTH @ HOUSE _____ M
WYE MEASUREMENTS: _____ M FROM DOWNSTREAM MH _____ M B/M				
FOR OFFICE USE ONLY				
CIPP CANDIDATE <input type="checkbox"/>	MAINTAIN SCHED <input type="checkbox"/>	ADD TO SLM PROGRAM <input type="checkbox"/>	NO CHARGE <input type="checkbox"/>	DATE ADDED TO PROGRAM: _____
CCTV <input type="checkbox"/>	FULL SURVEY REQ <input type="checkbox"/>	INVITE TO SLM W/SIG <input type="checkbox"/>	SHARE <input type="checkbox"/>	
SEND LETTER # _____	CHANGE FREQUENCY:	REMOVE FROM PROG <input type="checkbox"/>	CHARGE <input type="checkbox"/>	INVOICE CANCELLED BY: _____
	6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/>	CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/>		
	18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/>	CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/>		DATE INVOICE CANCELLED: _____
COMMENTS: _____				
SPT COMMENTS: <u>PRIVATE ISSUES</u>				

INITIALS: _____ DATE: _____

SPT SIGNATURE: _____

Work Slip

SAP Charge #	Address & Location:				Responsible	
EES 1629546	Additional notes for 250 W-Pender					
Work Order #	Work Order Activity				Created Date	
	S/L/B					
Group Project #	Problem	Sub Activity	Assigned To		Crew ID	
					01371	
Work Order Comments:						
Reference #1						Billable?
Reference #2						
Collection Agency		Collection Method		Zone	Beat	
Service Request #						
Contact Name			Contact Phone		Contact Type	
Asset Type	Asset ID #	B.U.N	Status	Asset Area	Map # (Facet)	District
Asset Details:						
Safety & Asset Notes:						
PM Sched.	Maint. Sched.	Due Date	Zone	Last Completed Work Order		
Crew Comments						
<p>WE COULD NOT ATTEMPT TO TRY AND CLEAR ANY BLOCKAGE FOR THEM BECAUSE THE ONLY ACCESS TO THEIR SEWER LINE WAS OVER 2.4m OFF THE GROUND IN THE CEILING. THE BUILDING MAINTENANCE MANAGER SAID THAT THE SEWER SYSTEM STARTED BACKING UP APPROX 2 MONTHS AFTER B.C. HYDRO COMPLETED AN EXCAVATION I.F.O U.C.C NEAR THEIR SEWER CONNECTION'S TO CITY MAIN LINES. THE BUILDING MANAGER SAID THEY WOULD CONSIDER INSTALLING A PROPER ACCESS TO THE SEWER LINE TO FURTHER INVESTIGATE THE CAUSE OF BLOCKAGE.</p>						
Work Completed Date: Nov 10 2022		Print Name: s.22(1)		City: s.22(1)	595 - Page 01 of 12	01371

CONTACT:			PHONE:			INVOICE #:					
BILLING ADDRESS:			DATE:			SIGNATURE: WITH <input type="checkbox"/> WITHOUT <input type="checkbox"/>					
TIME STARTED:			TIME END:			ACTIVITY					
WORKED FROM			ADDITIONAL ACCESS LOCATION DETAILS			EQUIPMENT USED					
INSIDE <input type="checkbox"/> OUTSIDE <input type="checkbox"/> TOILET <input type="checkbox"/> STACK <input type="checkbox"/> C/O <input type="checkbox"/> SUMP <input type="checkbox"/> D/U <input type="checkbox"/>			Additional details: _____ _____ _____ Distance from access location to main: _____ m			Day After Call SLM <input type="checkbox"/> SLB <input type="checkbox"/> PLUGGED MAIN <input type="checkbox"/> SPECIALS <input type="checkbox"/> CB <input type="checkbox"/> CCTV <input type="checkbox"/> TV FOR REUSE <input type="checkbox"/> INVESTIGATION <input type="checkbox"/> INSTALL C/O <input type="checkbox"/>			HAND RODS <input type="checkbox"/> ROTO-ROOTER <input type="checkbox"/> LARGE CUTTER <input type="checkbox"/> SMALL CUTTER <input type="checkbox"/> HUMMINGBIRD <input type="checkbox"/> BRUSH <input type="checkbox"/> FLUSHER <input type="checkbox"/> CCTV <input type="checkbox"/> OTHER: _____		
DEFECT/BLOCKAGE			LOCATION OF DEFECT / BLOCKAGE			PRECONDITION WITH CCTV					
ROOTS <input type="checkbox"/> LIGHT <input type="checkbox"/> MEDIUM <input type="checkbox"/> HEAVY <input type="checkbox"/> GREASE <input type="checkbox"/> SOLIDS <input type="checkbox"/> DEBRIS <input type="checkbox"/> STRUCTURAL <input type="checkbox"/> OTHER/ UNKNOWN: _____			FROM ACCESS POINT INSIDE PL <input type="checkbox"/> _____ M to _____ M AT PL <input type="checkbox"/> _____ M OUTSIDE PL <input type="checkbox"/> _____ M to _____ M NO BLOCKAGE <input type="checkbox"/> ADDITIONAL INFO: _____ _____ _____			GOOD <input type="checkbox"/> FAIR <input type="checkbox"/> POOR <input type="checkbox"/> REQUIRE TO CLEAN YES <input type="checkbox"/> NO <input type="checkbox"/>					
			ASSET TYPE			AFTER CLEANING					
			SAN CONN <input type="checkbox"/> SAN MAIN <input type="checkbox"/> COMB CONN <input type="checkbox"/> COMB MAIN <input type="checkbox"/> STORM CONN <input type="checkbox"/> STORM MAIN <input type="checkbox"/> METRO MAIN <input type="checkbox"/>			GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/> SOUND TEST GOOD <input type="checkbox"/> POOR <input type="checkbox"/> FAIR <input type="checkbox"/>			MAIN CLEANING REQ. BLOCKED: YES <input type="checkbox"/> NO <input type="checkbox"/> FLUSH <input type="checkbox"/> ROOT CUT <input type="checkbox"/> MH #: _____ TO MH #: _____		
			COMPLETE <input type="checkbox"/>			INCOMPLETE <input type="checkbox"/>					
						ADDITIONAL WORK <input type="checkbox"/>					

SYMBOLS TREE SHRUB HEDGE SEWER MANHOLE STOPPAGE		<div style="border: 1px solid black; width: 100%; height: 100%;"></div>
--	--	---

CONNECTION		DEPTH @ PL _____ M		PL IS _____ M FROM C/O		DEPTH @ MAIN _____ M	
PRIVATE SIDE REPLACED <input type="checkbox"/>							
CITY SIDE REPLACED <input type="checkbox"/>		PL OFFSET _____ M		N S E W of N S E W		DEPTH @ HOUSE _____ M	

WYE MEASUREMENTS: _____ M FROM DOWNSTREAM MH _____ M B/M			
FOR OFFICE USE ONLY			
MAINTAIN SCHED <input type="checkbox"/>	ADD TO SLM PROGRAM <input type="checkbox"/>	NO CHARGE <input type="checkbox"/>	DATE ADDED TO PROGRAM: _____
CIPP CANDIDATE <input type="checkbox"/>	FULL SURVEY REQ <input type="checkbox"/>	INVITE TO SLM W/SIG <input type="checkbox"/>	SHARE <input type="checkbox"/>
CCTV <input type="checkbox"/>	CHANGE FREQUENCY:	REMOVE FROM PROG <input type="checkbox"/>	CHARGE <input type="checkbox"/>
SEND LETTER # _____	6 MTH <input type="checkbox"/> 12 MTH <input type="checkbox"/>	CHANGE WITHOUT to WITH SIGNATURE <input type="checkbox"/>	INVOICE CANCELLED BY: _____
	18 MTH <input type="checkbox"/> 24 MTH <input type="checkbox"/>	CHANGE WITH to WITHOUT SIGNATURE <input type="checkbox"/>	DATE INVOICE CANCELLED: _____

COMMENTS:	
SUPT COMMENTS:	INITIALS: _____ DATE: _____

City of Vancouver - FOI 2022-595 - Page 10 of 12
 SUPT SIGNATURE: _____



Engineering Services

58051 U

GST Reg # 121361042

White - Applicant Copy
Yellow - Office/Accounting

Date: Nov 10 2022

Time Started 8:00 AM/PM
Time Finished 10:30 AM/PM

Applicant's Initial _____

Applicant's Initial _____

(Owner's name and address if not the applicant)

Applicant _____ Owner _____

Property Address _____ Address 250 W PENDELL ST

Postal Co. _____ Phone No. _____ Postal Co. _____ Phone No. _____

For more information about Sewers & Drainage Systems, please visit us at:

vancouver.ca/home-property-development/water-and-sewer.aspx

Terms & Conditions

1. It is the responsibility of the applicant/owner to provide a safe, accessible clean out to the building's sanitary and storm drainage systems as per the Vancouver Building By-law & City of Vancouver OH&S Policy AE-010-02, & Workers Compensation Act.
2. City crews may work from a toilet stub if there is no other suitable or available access to the building's main sewer line, and the toilet must be removed prior to the crew's arrival.
3. If the applicant/owner is physically unable to remove the toilet, the crew may consider performing this service if the toilet is clean and in good condition, posing no foreseeable issue for reinstallation, and subject to the applicant/owner reading and signing the Toilet Removal Waiver to acknowledge his/her understanding of the waiver and that the City accepts no liability for damages when removing and/or reinstalling the toilet.
4. The applicant/owner agrees to pay all costs in accordance with the Sewer And Watercourse By-law 8093. A summary of findings will be included with the invoice.
5. City crews cannot advise if potential charges will or will not apply related to the cause of the blockage

The undersigned hereby releases and discharges the City of Vancouver and its respective officials, officers, employees, servants or agents (the "City") and covenants and agrees to indemnify and save harmless the City from and against all claims, losses, actions, builders' liens, indirect or consequential damages (and including loss of use and damages arising out of delays) which may arise or accrue to the undersigned or any person, firm or corporation against the City or which the City may pay, incur, sustain or be put to and that arise or would not have been incurred but for the conduct of the work, or any portion thereof, by City employees, which work in the opinion of the City Engineer is the responsibility of the undersigned or any third party other than the City. Without limiting the generality of the foregoing, the undersigned will be responsible for the cost of any work conducted by City employees at or in the vicinity of the property which is necessitated by an obstruction originating from the property or by any damage to the sewer lines caused by the undersigned or a third party other than the City regardless of whether the obstructed or damaged sewer lines are located on private property or on City of Vancouver property.

Eng 586(20)

I, the undersigned, agree to the above terms and conditions

Applicant _____ Date 20

City Engineer Per _____



Engineering Services

58051 U

GST Reg # 121361042

White - Applicant Copy
Yellow - Office/Accounting

Date: Nov 10 2022

Time Started 8:00 AM/PM
Time Finished 10:30 AM/PM

Applicant's Initial _____

Applicant's Initial _____

(Owner's name and address if not the applicant)

Applicant _____ Owner _____

Property Address _____ Address 250 W PENNDEN ST

Postal Co. _____ Phone No. _____ Postal Co. _____ Phone No. _____

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