

File No.: 04-1000-20-2023-028

January 23, 2023

s.22(1)

Dear s.22(1)

Re: Request for Access to Records under the Freedom of Information and Protection of Privacy Act (the "Act")

I am responding to your request of January 16, 2023 under the *Freedom of Information and Protection of Privacy Act (the Act)* for:

Regarding the Sidewalk and Boulevard History Report for 1000 to 1099 Robson Street for the period August 1, 2020 to August 13, 2021:

- 1. Records from Sidewalk Inspection #198056, dated January 28, 2021; and**
- 2. Records from Associated Address Requests #1822943, logged on August 26, 2021 and August 27, 2021.**

All responsive records are attached. Some information in the records has been severed (blacked out) under s.22(1) of the Act. You can read or download this section here:

http://www.bclaws.ca/EPLibraries/bclaws_new/document/ID/freeside/96165_00.

Under section 52 of the Act, and within 30 business days of receipt of this letter, you may ask the Information & Privacy Commissioner to review any matter related to the City's response to your FOI request by writing to: Office of the Information & Privacy Commissioner, info@oipc.bc.ca or by phoning 250-387-5629.

If you request a review, please provide the Commissioner's office with: 1) the request number (#04-1000-20-2023-028); 2) a copy of this letter; 3) a copy of your original request; and 4) detailed reasons why you are seeking the review.

Yours truly,

[Signed by Cobi Falconer]

Cobi Falconer, MAS, MLIS, CIPP/C
Director, Access to Information & Privacy
cobi.falconer@vancouver.ca
453 W. 12th Avenue Vancouver BC V5Y 1V4

If you have any questions, please email us at foi@vancouver.ca and we will respond to you as soon as possible. Or you can call the FOI Case Manager at 604-871-6584.

Encl. (Response Package)

:kt



2023/01/20 14:48

Inspection

Inspection Number 198056
Inspection Type RSwHazard
 Sidewalk
Asset ID 97911
Asset Length 0.0000
Length Unit of Measure ;
Asset Width 0.0000
Width Unit of Measure ;
Program H-2020-2021
 Hazard Inspection Program 2020-2021
 1000 ROBSON ST S
 1000 to 1099
 ROBSON ST

Information

Inspection Information

Initiated Date
Initiated By
Scheduled Date
Expire Date
Responsibility YK
Assigned To s.22(1)
Group Inspection 11305
Project
Source
Reference # Budget Number
Budget Number
Priority
Problem

Start Date
Completed Date 2021/01/28 08:51
Completed By s.22(1)
Cancel Inspection no

Indexes

(No Data)

Associations

Associated Service Requests

(No Data)

Resource Usage

Delete Selected Usage

Resource Usage

(No Data)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Attachments
Attachments
 (No Data)

Comments
 Comments

SWHazardDetails
 Sidewalk Hazards
 Hazard
 (No Data)

SWSegHazardDetails
 Segment Hazards
 Hazard
 (No Data)

SWAssetDetails
 Popup Value
 Popup Attribute SWCR2019
 Popup Value

Asset Details
 Text Attribute
 Date Attribute
 Text Value
 Number
 Value 0.00
 Value 0.00
 Date Value
 Number
 Program H-2020-2021
 Hazard Inspection Program 2020-2021
 Popup Attribute

Street 2 Name
 Street 2 Suffix
 Street 2 Post
 Direction
 Cross Street
 Street 3 Name
 Street 3 Suffix
 Street 3 Post
 Direction
 City, Province, Vancouver
 Postal Code
 State BC
 Postal Code
 Location

Incident Details

Internal Notes

Call Details

Call Duration 00:00:00
 # of Calls 0
 Taken By
 Taken by name
 Customer Contact
 Requested yes
 Notify Customer
 Regarding Service no
 Request Progress

Warning: please use the Other Calls grid to add new contacts, otherwise the results may be unexpected.

Contact

Name s.22(1)
 First, MI
 Middle Initial
 Title
 Contact Type Owner
 Foreign
 Address s.22(1)
 City VANCOUVER
 State/Province BC
 ZIP/PC s.22(1)
 Country
 Contact Phone s.22(1)
 E-mail
 Alternate Phone
 Fax
 Pager

(No Data)

Customer Comments

Email: s.22(1)

Other Calls

(No Data)

Inspection

Inspector
 Inspector name
 Scheduled
 Due By
 Started
 Due By
 Completed
 Due By
 Resolved 2021/08/27 09:08
 Due By
 Resolution 12
 Resolution description Alternate Service Provided
 Resident Notified
 Estimated days to complete 0

Service Request Inspections (No Data)

Log

Service Request Log Results

Log Type Entered By Entered By Name Start Date To Comments

ResolComm	s.22(1)	MATTHEW CALLOW	Jobi said "CMBC let me know that they'll be removing the sleeve tomorrow (Aug 27, 2021)."
SRNotes	s.22(1)	MATTHEW CALLOW	Emailed Jobi in the rapid transit office Aug 10 and Aug to contact TransLink to remove the hazard

Attachments

Attachments
(No Data)

Associations

Linked Service Requests

(No Data)

Associated Work Orders

(No Data)

Associated Asset Inspections

(No Data)

Associated Cases

(No Data)

Request Details

(Tab Not Loaded)

Schedules

Employees

(No Data)

Fleet Equipment

(No Data)

Plant Equipment

(No Data)

Vehicles

(No Data)

Usage Readings

(Tab Not Loaded)

Audit Log

Audit Log

Audit Log

Field Name	Audit Date Time	New Value	Old Value	User ID	Audit Category
CustomerComments	2021/08/10 15:03	s.22(1)	Email: s.22(1)	Integration SERVICE	ICustComm
IncidentDate	2021/08/10 15:03	2021-08-10 3:03:14 PM	2021-08-10 3:02:49 PM	Integration SERVICE	lIncidDate
ResolutionDateTime	2021/08/10 18:35	True	False	Integration SERVICE	MCloseCase
CustomerComments	2021/08/10 18:35	s.22(1)	Email: s.22(1)	Integration SERVICE	ICustComm
IncidentDate	2021/08/10 18:35	2021-08-10 6:35:34 PM	2021-08-10 3:03:14 PM	Integration SERVICE	lIncidDate
Priority	2021/08/26 09:09	-	4 - Medium	MATTHEW CALLOW	Hansen
SR Type	2021/08/26 09:09	RFurnitureNew	RFurnitureMaint	MATTHEW CALLOW	Hansen
Resolved	2021/08/27 09:08	True	False	MATTHEW CALLOW	Hansen

311 Case Info

Lagan Detail

1. Type of Street Furniture: **Bus Shelter**
2. (Don't ask, just record: Is this an emergency or safety issue?): **Yes****
3. Provide details: **This appears to be a decommissioned bus stop labeled as East Bound Robson St@ Thurlow on the map. There is a bus sign post that appears to have been**

removed - all but the last 3-4 " from the sidewalk. It is grey surrounded by grey. It is a tripping hazzard waiting to happen.

4. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available:

5. (Don't ask, just record - did caller indicate they want a call back?):**No**

311 Case Form
311 notes and details

Notes to 311
Notes to Citizen

311 Case # 101015276089
Case creator lagan

Service Request Slip

SR # R1822943	Address: 1092 ROBSON ST	Location Details:			Responsible RA
SR Description Street Furniture New & General Inquiry		Sub Type BusShelter		Created Date 2021/08/10	
311 Case # 101015276089	Reference #	Scheduled Start	Incident Date 2021/08/10	Request Date 10-AUG-21	Due Date 2021/08/19
Attached Work Orders		Assigned To		Crew ID	
Job Details :					
Contact Name s.22(1)		Contact Phone s.22(1)		Contact Type Owner	Requested By
Lagan E-Form Details					
1. Type of Street Furniture: Bus Shelter					
2. (Don't ask, just record: Is this an emergency or safety issue?): Yes**					
3. Provide details: This appears to be a decommissioned bus stop labeled as East Bound Robson St@ Thurlow on the map. There is a bus sign post that appears to have been removed - all but the last 3-4 " from the sidewalk. It is grey surrounded by grey. It is a tripping hazard waiting to happen.					
4. If Street Furniture has been damaged by a motor vehicle accident, provide Police Incident Number if available:					
5. (Don't ask, just record - did caller indicate they want a call back?): No					
Lagan Case Details					
Work In Progress Notes					
Date	Name	Comments			
Work Completed					
Date: 2021/08/27	Print Name:	Sign Name:		Crew ID:	
Comments: Work Completed - Check Hansen for results					

Service Request Slip

[Empty form area for service request details]