From: "Levitt, Karen" < karen.levitt@vancouver.ca>
To: "Zhou, Lenny" < Lenny.Zhou@vancouver.ca>

Date: 3/13/2023 5:19:07 PM

Subject: RE: TikTok on City-Issued Devices - Proactive Communications

5% of all the City's devices is the correct figure, apologies for the error.

Karen

From: Zhou, Lenny <Lenny.Zhou@vancouver.ca>

Sent: Monday, March 13, 2023 5:00 PM

To: Levitt, Karen <karen.levitt@vancouver.ca>; Direct to Mayor and Council - DL

Cc: City Manager's Correspondence Group - DL

Healy, Tadhg <Tadhg.Healy@vancouver.ca>;

MacKenzie, Angela < Angela. MacKenzie@vancouver.ca>

Subject: Re: TikTok on City-Issued Devices - Proactive Communications

Thanks so much Karen and the team!!

Sorry another follow up question, in the previous email from Paul, it says "Tiktok has been installed on 132 city issued mobile devices (~5%)". This email below says less than 1%? Could you please clarify? Best,

Lenny

From: Levitt, Karen

Sent: March 13, 2023 3:56 PM To: Direct to Mayor and Council - DL

Cc: City Manager's Correspondence Group - DL; Healy, Tadhg; MacKenzie, Angela

Subject: TikTok on City-Issued Devices - Proactive Communications

Hi,

This email responds to a question from Councillor Zhou concerning the City's decision to block the TikTok app from City devices.

Question from C' Zhou: A quick follow up question, is this info confidential (specifically about the removal of TikTok by EOD tomorrow)? People asked me about our plan and I want to provide them an answer. Can I also share this on social media?

Staff response: The City's decision to block the TikTok app from City-issued devices is not confidential and it's fine to share this information with anyone who asks. However, staff would advise against sharing this proactively on social media. The City has not received any related media inquiries or issued a public statement, and it may draw unnecessary attention. We note that less than one per cent of City-issued devices had the app installed.

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Karen