

From: "Levitt, Karen" <karen.levitt@vancouver.ca>
To: "Direct to Mayor and Council - DL"
Date: 3/13/2023 11:03:09 AM
Subject: TikTok on City-Issued Devices

Dear Mayor and Council,

You'll find below staff's responses to a set of questions from Councillor Zhou concerning the City's upcoming removal of TikTok from City devices. Given the removal will happen by end-day tomorrow, we are circulating these responses now, rather than in the regular Friday Council q&a distribution.

1. With the recommendations from you and Tadhg below, how can we officially proceed the ban? Do we need a motion?

- We have a Technology acceptable use policy that governs the use of City issued devices (<https://policy.vancouver.ca/ADMIN035.pdf>). This policy allow us to proceed with blocking the app from City-issued devices if we have privacy concerns, and no Council resolution is required.

2. Is banning the apps from existing devices and future devices technically possible?

- Yes, using our device management software we can both detect and block specific apps from City issued devices.

3. Will city issue a public statement about the ban, like what city of Toronto did?

- At this time there have been no media inquiries related to TikTok usage by City of Vancouver staff, and as such we are not currently planning on issuing a public statement.

4. Can we have an update and confirmation to council once the app is removed from all city-issued devices?

- The app will be removed from all devices by end of day tomorrow, Tuesday March 13th, 2023.

5. How can we monitor to ensure the app will not be downloaded again

- Our device management software allows us to block the app so once that block is in place its not possible to download it. Our Technology Services department can also run periodic scans to confirm that the app has not been downloaded to City issued devices.

All the best,

Karen

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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm/Musqueam, Skwxwú7mesh/Squamish and səliłwətaʔ/Tsleil-Waututh nations