

**From:** "Levitt, Karen" <karen.levitt@vancouver.ca>  
**To:** "Direct to Mayor and Council - DL"  
**Date:** 8/11/2023 4:19:18 PM  
**Subject:** Extreme Heat Response

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Dear Mayor and Council,

In advance of the hotter temperatures forecasted this weekend and into early next week, City teams are working on the following actions to support the public and those most vulnerable. Here is an overview of the City's plans/actions.

- **Communications.** The City's corporate social media messaging will focus on heat preparedness including tips to beat the heat, monitoring indoor temperatures, checking on others (especially those who are most vulnerable to heat such as seniors) and promotion of City cooling infrastructure and ways to stay cool.
- **Cooling centres.** Printable maps for DTES, Downtown/West End, Mount Pleasant and Marpole on cooling facilities are available for Vancouver Public Library, Board of Parks and Recreation, and community partners to distribute through their networks. These have also been translated into Vancouver's top ten languages.
- **Cool kits.** City staff have delivered over 2,000 Cool Kits to partner organizations, who are distributing them to those most vulnerable to extreme heat.
- **Partner collaborations.** The City is working with over 12 partner organizations, including Neighbourhood Houses, the Aboriginal Friendship Centre, and others on extreme heat supports, including wellness checks, cool spaces, information sharing and distribution of cool kits and other tangible heat supports.
- **Actions if heat warning issued.** In the event of a heat warning for Metro Vancouver:
  - ⑧ **Cooling centres.** The City will activate cooling centres at community centres and libraries. Everyone is welcome to cool down and rehydrate at these facilities.
  - ⑧ **Water.** City staff will distribute bottled water to target communities via partners and cooling centres, as well as keep an eye outdoors for those who may be suffering from heat related illness.
  - ⑧ **Communications.** An information bulletin that highlights services such as cooling centres and top tips to stay safe in hot weather would be issued to the media and a banner added on our website linking to key information at [Vancouver.ca/hotweather](https://vancouver.ca/hotweather). Translated social media posts would also go live advising of the warning and where to go for more information.
- **City staff.** To ensure staff stay informed and prepared during the hot weather, the City's intranet "Currents" will have heat information running on the main page. Additionally, our outdoor workers have heat plans in place and monitor temperature and humidity on an hourly basis, daily. Outdoor work is planned using prevention controls which increase as heat and humidity rises.

Thanks,

Karen

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**Karen Levitt**, Deputy City Manager (she/her)

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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the xʷməθkʷəy̓əm/Musqueam, Skwxwú7mesh/Squamish and səlilwətaʔ/Tsleil-Waututh nations