

From: **"Mochrie, Paul" <Paul.Mochrie@vancouver.ca>**
To: **"Direct to Mayor and Council - DL"**
Date: 9/18/2023 1:42:47 PM
Subject: Memo - Update on Khatsalano Street Party Event: Parking Concerns Addressed
Attachments: Memo - Update on Khatsalano Street Party Event - Parking Concerns Addressed.pdf

Dear Mayor and Council,

Please see the attached memo from Lon LaClaire. A short summary of the memo is as follows:

- The Khatsalano Street Party event took place on West 4th Avenue on Saturday, July 8, 2023.
- Due to challenges with the event footprint and lack of clear communication to the neighbourhood, many resident vehicles were ticketed and/or towed.
- The situation has prompted many complaints to both the City of Vancouver and the Kitsilano West 4th BIA.
- The City is committed to resolving the issue in partnership with the Kitsilano West 4th BIA, and taking further steps to ensure that proper communication is made to residents for special events.

If you have any questions, please feel free to contact Lon LaClaire at 604-873-7336 or lon.laclaire@vancouver.ca.

Best,
Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and səlilwətaʔ (Tsleil-Waututh) Nations.

MEMORANDUM

September 15, 2023

TO: Mayor and Council

CC: Paul Mochrie, City Manager
Armin Amrolia, Deputy City Manager
Karen Levitt, Deputy City Manager
Maria Pontikis, Chief Communications Officer, CEC
Rosemary Hagiwara, Acting City Clerk
Teresa Jong, Administration Services Manager, City Manager's Office
Mellisa Morphy, Director of Policy, Mayor's Office
Trevor Ford, Interim Chief of Staff, Mayor's Office

FROM: Lon LaClaire
General Manager, Engineering Services

SUBJECT: Update on Khatsalano Street Party Event: Parking Concerns Addressed

RTS #: N/A

The annual Khatsalano Street Festival took place this summer and was generally a successful, well received event that saw 160,000 attendees throughout the day. Unfortunately there were some parking issues that occurred in the neighborhood; this memo provides an update on that situation.

The Khatsalano event plan required some adjustments for safety and vehicle/pedestrian flow. Unfortunately these adjustments were not adequately communicated to the neighborhood by event organisers. As a result there was confusion regarding parking restrictions, and a number of parking violations (tickets) were issued and vehicle tows took place on blocks that had not been identified as having restrictions in the letter sent out to the community. This situation has prompted a significant number of complaints received by the City of Vancouver and the Kitsilano W 4th Business Improvement Association.

The long term success of this event is important to the BIA, residents, and the City. In order to diffuse the parking situation that resulted this year we are committed to providing a remedy in partnership with the Kitsilano W 4th BIA. Specifically, the City will fully reimburse all parking fines and towing expenses to residents affected by insufficient notification. Engineering Services will provide refunds to approximately 150 residents, with an estimated total amount of \$36,000.00.

Next Steps

City staff have met with event organisers to debrief on this situation to prevent it from happening again. Moving ahead, our primary focus will be on ensuring installation of clear parking signage well in advance of events, and the BIA/event organizers will ensure timely and accurate notifications to the neighbourhood. We expect these measures to prevent the recurrence of such issues in the future.

Events are an important part of the liveability and vibrancy of our City but they must be planned appropriately. We regret that the situation with Khatsalano parking occurred this year, and are confident the measures listed in this memo will adequately address neighborhood concerns.

Letters will be sent to impacted residents in the coming week.

If you have any questions, please contact me directly.



Lon LaClaire, M.Eng., P.Eng.
General Manager, Engineering Services

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