From: "Mochrie, Paul" <Paul.Mochrie@vancouver.ca>

To: "Direct to Mayor and Council - DL"

Date: 12/5/2023 8:36:16 AM

Subject: Help us share the #ShopLocalVancouver social campaign alongside BIAs!

Dear Mayor and Council,

This month, in partnership with local BIAs, the City will be running a #ShopLocalVancouver social media campaign to support local businesses during the holiday season.

Throughout December, you will see shop local posts on the City's Instagram, Facebook and X accounts, encouraging members of the public to shop and support local. In November, we also did a call out to all BIAs for an opportunity to "take over" our City social media channels for a day and share their shop local content within City parameters. Mindful that we require our channels to remain open for City service-related content, we are piloting this takeover approach as a strategic tactic we can deploy for larger, community-centered initiatives that have reach and impact. We opened up eight days in December that all have been filled by participating BIAs.

Below are some key messages and proposed social media content, as well as attached sized images for social media, for use as you feel appropriate to help share in the #ShopLocalVancouver festivities. You also are welcome to amplify and reshare City and BIA takeover #ShopLocalVancouver content throughout December.

We appreciate your support on this initiative.

Best, Paul

Paul Mochrie (he/him)
City Manager
City of Vancouver
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The City of Vancouver acknowledges that it is situated on the unceded traditional territories of the x^wməθk^wəyəm (Musqueam), Skwxwú7mesh (Squamish), and səlilwəta+ (Tsleil-Waututh) Nations.

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Key messages

- Show some love to local businesses and #ShopLocalVancouver. Your support can make a big difference in our community this holiday season.
- #ShopLocalVancouver and help give our local economy a boost this holiday season.
- Some ways you can support local include:
 - o Shopping locally in-person or online
 - Purchasing gift cards from your local favorite shops
 - o Ordering delivery or take-out from your favorite local restaurants
 - o Leave a positive review about your favorite local shops to share with family and friends
 - o Tag and share your favourite businesses on social media
- You can also support your local Business Improvement Area (BIA)! Learn more: https://vancouver.ca/doing-business/business-improvement-areas-bias.aspx

Hashtags

- Primary hash tag: #ShopLocalVancouver
- Secondary hash tags: #ShopLocal #BuyLocal

Proposed social media copy

(To be paired with attached images.)

Channel	Proposed copy
X FB IG	Looking for those last-minute gift ideas #Vancouver? Qu10024? Support local businesses I from charming to cozy cafes. Every purchase makes a difference! Who's your favourite go-to Vancouver business? Share spread the joy!
	#ShopLocal2023 #BuyLocal
X FB IG	□ \u-497 ? Let's help boost <u>#Vancouver</u> 's economy this holiday season! □ \u-497 ? Support local by: □ Shopping in-person/online □ Buying gift cards □ Ordering from local restaurants □ Leaving a positive review for your favourite local business #ShopLocal2023 #BuyLocal